



# Phaser<sup>®</sup> 8860 / 8860MFP Evaluator Guide



## ABOUT THIS GUIDE

*This guide will introduce you to the Xerox Phaser 8860 color printer and Phaser 8860MFP color multifunction printer, and assist you in your evaluation process.*

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## SECTION 1

# Introducing the Xerox Phaser 8860 color printer and Phaser 8860MFP color multifunction printer

## PRODUCT OVERVIEW

Welcome to a new way to think about color. Years ago, Xerox brought the ease-of-use and reliability of black-and-white laser printers to color printing with its exclusive solid ink technology. Now, Xerox is changing the game again with solid ink — this time bringing you color printing for the cost of black-and-white, with environmentally friendly supplies and the same great ease-of-use and reliability that you've come to expect from Xerox solid ink technology.

### Color by the numbers

**Xerox has a revolutionary solution to minimize the operating costs of your growing color print volumes: What would you say if we offered you high-performance, vibrant color printing for the same cost as black-and-white?**

- **Color for black-and-white** — it's true, with the Phaser 8860 printer and Phaser 8860MFP the cost of printing color pages is the same as printing black-and-white pages.
- **Why buy color laser?** — imagine how much you can save with the Phaser 8860 printer and Phaser 8860MFP versus comparable color laser printers.

### It is easy being green

**Xerox solid ink printing technology has environmental responsibility built right in. You'll be glad you chose the Phaser 8860 printer or Phaser 8860MFP when you experience:**

- **Less waste** — simply put, Xerox solid ink products generate less waste than comparable laser-based printers and MFPs, with fewer supplies and cartridge-free design.
- **Less weight** — solid ink supplies weigh less than their laser counterparts, printing over 10 times as many pages per pound of supplies.
- **Less space** — reclaim your cabinet and shelf space with solid ink supplies that take less than one-tenth the space of laser printer supplies.

### Reliable, no-hassle people-pleasers

**You've never had it so easy. Xerox solid ink printers make color printing extremely easy, with simple supplies, easy interfaces, and a range of features that maximize productivity.**

- **Simple supplies** — loading ink is as simple as loading a stapler, drop the ink sticks into the keyed slots and close the printer.
- **Cartridge-free design** — say good-bye to toner spills and print jobs interrupted by empty cartridges — when one color gets low, you can top all of them off.
- **Maximize productivity** — easy user interfaces, solid management tools, and proactive features improve your productivity day to day and week to week.

## PHASER 8860 / 8860MFP SPECIFICATIONS

Both the Phaser 8860 printer and Phaser 8860MFP are sold with a single, full-featured configuration and multiple accessory options for customizing the system to fit your specific office needs.



### PHASER 8860

#### Print Capabilities

- Print Speed — Up to 30 ppm color and black-and-white
- Two-Sided Output — Automatic
- First-Page-Out Time (FPOT) — As fast as 5 seconds
- Resolution — Up to 2400 FinePoint™
- Page Description Languages (PDLs) — True Adobe® PostScript® 3™, PCL® 5c emulation
- Print Features (standard) — Custom-size pages, Intelligent Ready, PrintingScout®, Booklet printing, N-up, Remote printing, Job accounting, Run black
- Print Features (require optional Productivity Kit) — Personal/personal saved/secure/proof/saved print, Print with, Extended font/form storage, Collation, Hard drive overwrite

#### Controller

- Processor — 750 MHz PowerPC
- Memory — 512 MB (1 GB max.)
- Hard Drive — Optional 40 GB
- Connectivity — 10/100Base-TX Ethernet, USB 2.0

#### Media Handling

##### Tray 1/MPT:

- Capacity — 100 sheets
- Media Sizes — Custom sizes from 3 x 5 in. to 8.5 x 14 in. (89 x 127 mm to 216 x 356 mm)
- Media Weights — 16 to 80 lb. cover (60 to 220 gsm)

##### Tray 2, Optional Trays 3 and 4:

- Capacity — 525 sheets
- Media Sizes — Selectable sizes from 5.5 x 8.5 in. to 8.5 x 14 in. (140 x 216 mm to 216 x 356 mm)
- Media Weights — 16 to 32 lb. bond (60 to 122 gsm)

#### Reliability

- Duty Cycle — Up to 120,000 pages per month\*
- Warranty — One-year on-site, Xerox Total Satisfaction Guarantee

#### Optional Accessories

- Paper Capacity — Up to 2 additional 525-sheet feeders
- Cart with storage capacity
- Memory — 256 MB and 512 MB memory upgrades
- Controller — Productivity Kit with 40 GB hard drive

\* Print volume uniformly distributed over 30 days.



## PHASER 8860MFP

### Print Capabilities

- Print Speed — Up to 30 ppm color and black-and-white
- Two-Sided Output — Automatic
- First-Page-Out Time (FPOT) — As fast as 6 seconds
- Resolution — Up to 2400 FinePoint™
- Page Description Languages (PDLs) — True Adobe® PostScript® 3™, PCL® 5c emulation
- Print Features — Custom-size pages, Intelligent Ready, PrintingScout®, Booklet printing, N-up, Remote printing, Job accounting, Run black, Personal/personal saved/secure/proof/saved print, Print with, Extended font/form storage, Collation, Hard drive overwrite

### Copy Capabilities

- Copy Speed — Up to 22 pm color and black-and-white
- Two-Sided Output — Automatic
- First-Copy-Out Time (FCOT) — As fast as 15 seconds
- Resolution — 600 x 600 dpi
- Copy Features — Book copying, Booklet creation, Collation, Covers, Image center, Image shift, N-up, Repeat image and more

### Scan Capabilities

- Scan Speed — Up to 22 ppm
- Resolution — Up to 600 x 600 dpi
- File Formats — JPEG, TIFF, PDF
- Scan Destinations — PC/Mac Desktop, Email, Public/Private Folders, TWAIN application
- Scan Software — Scan to PC Desktop® Professional Small Business Edition, Scan to PC Desktop SE Small Business Edition

### Fax Capabilities

- Transmission Speed — Up to 33.6 Kbps
- Resolution — Up to 400 x 400 dpi (Superfine)
- Speed Dial — 200 individual settings, 100 group settings
- Fax Features — LAN Fax, Fax to multiple addresses, Delay Send, Auto Suppression, Secure Fax

### Controller

- Processor — 750 MHz PowerPC
- Memory — 512 MB (1 GB max.)
- Hard Drive — 40 GB
- Connectivity — 10/100Base-TX Ethernet, USB 2.0

### Media Handling

#### DADF:

- Capacity — Up to 50 sheets
- Two-Sided Scanning — Automatic
- Media Sizes — 4.5 x 5.5 in. to 8.5 x 14 in. (114 x 140 mm to 216 x 356 mm)
- Media Weights — 16 to 32 lb. bond (60 to 120 gsm)

#### Tray 1/MPT:

- Capacity — 100 sheets
- Media Sizes — Custom sizes from 3 x 5 in. to 8.5 x 14 in. (89 x 127 mm to 216 x 356 mm)
- Media Weights — 16 to 80 lb. cover (60 to 220 gsm)

#### Tray 2, Optional Trays 3 and 4:

- Capacity — 525 sheets
- Media Sizes — Selectable sizes from 5.5 x 8.5 in. to 8.5 x 14 in. (140 x 216 mm to 216 x 356 mm)
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### Reliability

- Duty Cycle — Up to 120,000 pages per month\*
- Warranty — One-year on-site, Xerox Total Satisfaction Guarantee

### Optional Accessories

- Paper Capacity — Up to 2 additional 525-sheet feeders
- Cart with storage capacity
- Memory — 512 MB memory upgrade

\* Print volume uniformly distributed over 30 days.



## Section 2

# Evaluating Color Printers

### OVERVIEW

Evaluating the Phaser 8860 color printer and Phaser 8860MFP color multifunction printer is unlike evaluating traditional color printers and MFPs. The Phaser 8860 and Phaser 8860MFP pack a powerful mix of performance and functionality that help increase employee productivity and improve your company's use of color.

With the Phaser 8860 and Phaser 8860MFP, Xerox has changed the game for color printing. Accordingly, the evaluation process should be adjusted to consider the following factors:

#### Evaluate Costs

Think about the actual per-page printing costs of your current monochrome or color printers, and evaluate the savings you could realize with the Phaser 8860 or Phaser 8860MFP.

#### Evaluate Environmental Impact

Look at the amount of waste generated by your office equipment, and the size and weight of the supplies you'll need to store in your office.

#### Evaluate Ease-of-Use

Consider the day-to-day experience of using and supporting the printer or MFP you choose to deploy into your office environment.

If you evaluate the Phaser 8860 and Phaser 8860MFP using these criteria, and compare the cost savings, environmental impact and ease-of-use of these products against their closest competitors, you'll find that Xerox offers a unique set of products that deliver an exceptional set of benefits.



## EVALUATE COSTS

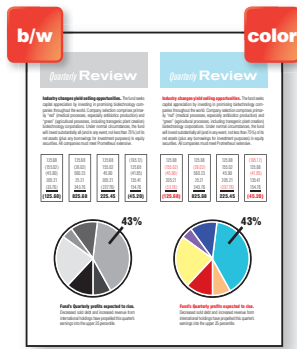
When evaluating the costs of printing, it's important to first think about your current **actual printing costs**, whether you are using **monochrome or color printers**. Once you understand the **actual per-page costs** of your printing activities, you can gain a deeper understanding of the **total costs** associated with your printer **over its lifetime**.

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### HOW THE PHASER 8860/PHASER 8860MFP EXCEED THE PRINTING COSTS REQUIREMENT

#### PER-PAGE PRINTING COSTS

When evaluating printing costs, most small and medium-sized companies think about the costs of purchasing new consumables for their printer. Another way to think about printing costs is the actual per-page cost of the pages you print, as this offers the truest reflection of the cost of your printing activity. According to gap intelligence, inc.<sup>1</sup>, the average per page printing costs for work-group-class color printers are 1.4 cents for black-and-white pages, and 8.9 cents for color pages. The costs fluctuate depending on the area coverage of the print, or the amount of toner or solid ink used to print the image.



Same Low Price

With the Phaser 8860 printer and Phaser 8860MFP, Xerox is offering a revolutionary solution for controlling color printing costs. With these products, the cost of printing color pages is the same as the cost of printing black-and-white pages. The chart below illustrates the area coverage rates for a variety of commonly printed business documents, and compares the costs of printing them on average color laser printers against the Phaser 8860 and Phaser 8860MFP. Take a look, and consider how much your company can save while deploying color capabilities into your environment.

		Letter	Calendar	Presentation	Conference Agenda	Newsletter
<b>B/W</b>	Coverage	3%	5%	7%	11%	25%
	Average Laser <sup>2</sup>	\$0.01	\$0.02	\$0.02	\$0.04	\$0.08
	<b>8860 / 8860MFP</b>	<b>\$0.01</b>	<b>\$0.02</b>	<b>\$0.02</b>	<b>\$0.03</b>	<b>\$0.08</b>
<b>Color</b>	Total Coverage	4%	7%	10%	18%	45%
	Average Laser <sup>2</sup>	\$0.02	\$0.02	\$0.05	\$0.09	\$0.22
	<b>8860 / 8860MFP</b>	<b>\$0.01</b>	<b>\$0.02</b>	<b>\$0.02</b>	<b>\$0.03</b>	<b>\$0.06</b>

<sup>1</sup> gap intelligence – July 30, 2007

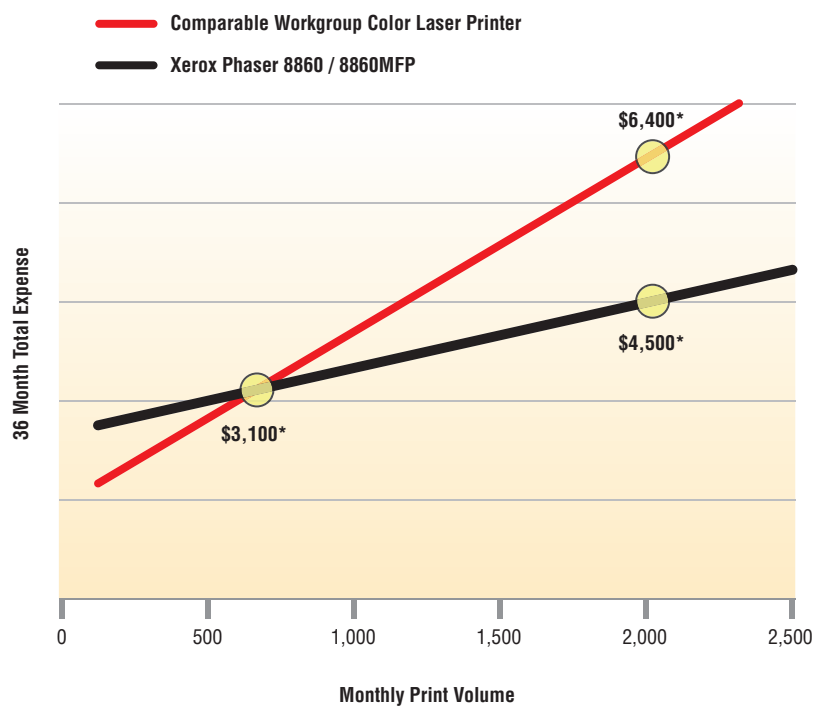
<sup>2</sup> Costs are approximate. Actual costs will vary depending on vendor and product model.

## EVALUATE COSTS (CONTINUED)

### LIFETIME PRINTING COSTS

Companies can also evaluate their printing costs by considering the total cost of printing over the lifetime of the printer (total cost includes acquisition and operating costs). If your employees are printing 2,000 or more pages-per-month (four reams of paper or more), then you will find it easy to see the cost savings you could experience with the Phaser 8860 or Phaser 8860MFP. At this print volume, you can easily experience total cost savings of 30% over comparable workgroup-class color laser printers, and the savings you'll experience will grow as your print volumes rise.

The chart below illustrates how the total three-year costs for the Phaser 8860 and Phaser 8860MFP compare to workgroup-class color laser printers — the break-even point is actually closer to 800 pages-per-month, but considerable cost savings will be realized at 2,000 pages-per-month and beyond.



\* Total expense does not include service contract





## EVALUATE ENVIRONMENTAL IMPACT

Environmental impact can be assessed in a variety of ways. The most obvious is the **waste generated** by the operation of a printer or MFP. Another factor to consider is the **weight of supplies**, and how that compares to supply weight for other printer types. Lastly, think about the **storage space** required by your printer and MFP supplies — and remember that less is more when you opt for Xerox solid ink supplies.

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### HOW THE PHASER 8860/PHASER 8860MFP EXCEED THE ENVIRONMENTAL IMPACT



#### LESS WASTE

Most people would agree that creating less waste is a good thing for the environment. It results in less landfill contribution, less CO<sub>2</sub> emissions in shipping, and less hassle for you. See the comparison of the waste created over four years of printing (approximately 192,000 pages) between laser and solid ink. The difference is as clear as night and day:

#### Waste generated when printing 192,000 pages:

Phaser 8860 / Phaser 8860MFP	Competitive Color Laser
	
<b>24 lbs.</b>	<b>312 lbs.</b>

By nature of the cartridge-free design of Xerox solid ink technology, the Phaser 8860 and Phaser 8860MFP produce a fraction of the waste generated by competing color laser products. Utilizing the standard duplex printing capabilities will also decrease the amount of paper your office consumes.



### LESS WEIGHT

Think about how much the supplies for your printer weigh. Lighter-weight supplies can help you save money on shipping costs and reduce CO<sub>2</sub> emissions. The cartridge-free design of Xerox solid ink reduces the overall weight of supplies significantly. One way of comparing this is to examine the number of pages that can be printed per kilogram of consumable supplies:

- **Typical competitive color laser** — approximately **614** pages per pound of consumables
- **Phaser 8860/Phaser 8860MFP** — approximately **8,256** pages per pound of consumables

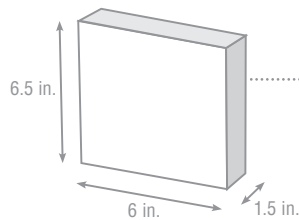
It's easy to see that Xerox solid ink can produce significantly more pages per pound of supplies than comparable color laser products.

### LESS SPACE

Xerox understands that space in your office is at a premium. Purchasing equipment with consumables that take up less space also contributes to savings in shipping costs, reduced CO<sub>2</sub> emissions in shipping, and helps free up in-house storage. Over the course of four years of printing, the approximate space required for consumables is:

- **Typical Color Laser** — approximately **80,735** cubic inches
- **Phaser 8860/Phaser 8860MFP** — approximately **5,796** cubic inches

Recover your cabinet space with Xerox solid ink.

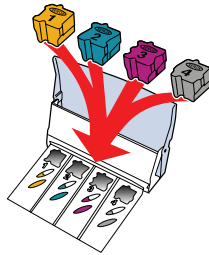


## EVALUATE EASE-OF-USE

When you purchase and deploy printers and MFPs into your environment, **ease-of-use** is a critical factor in how well your employees adapt to the new device. How easy will it be for your employees **to load supplies** and keep the device running? Look for features that contribute to **reliability and availability**. Lastly, the **user interfaces** need to be well designed to help your employees maximize productivity.

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### HOW THE PHASER 8860/PHASER 8860MFP EXCEEDS THE EASE-OF-USE REQUIREMENT



#### CONSUMABLE SUPPLIES

Once you load ink into a Phaser 8860 or Phaser 8860MFP, we think you'll agree that it doesn't get any easier than solid ink. Like loading a stapler, simply open the printer and drop the ink into its corresponding slot. The inks are keyed to avoid loading into the wrong slot, and the cartridge-free design allows the inks to be topped off before the printer runs empty, without any workflow interruption. Solid ink sticks are safe to handle and spill free — there is nothing to smudge your clothes.

#### RELIABILITY FEATURES

The Phaser 8860 and Phaser 8860MFP include a variety of features that help maximize the availability and reliability of the device, ensuring you won't have to wait for the printer or MFP to get your work done.

##### Intelligent Ready:

- Ensures the Phaser 8860 and Phaser 8860MFP are ready when you need them for all your office jobs
- System tracks your office usage patterns, warming up when your workday starts and going to sleep when your workday ends

##### PrintingScout®:

- Sends an automatic alert to your computer when attention is needed to complete a print job
- Includes graphic instructions on how to resolve the issue, helping you get back up and running as quickly as possible

#### EASY INTERFACES

The Phaser 8860 and Phaser 8860MFP utilize a variety of interfaces designed to help your employees to get the most out of the printer and MFP — whether they are programming a print or copy job, managing the settings of your system, or administering a fleet of devices across your network.

##### Front Panel Interface:

- Easy and intuitive access to programming features for copy, fax and scan jobs
- Feature selections dynamically change according to mode selected (copy, print, fax, scan, or system)
- Convenient access to regularly used features and settings, with easy access to more advanced features through the LCD display

##### Print Driver Interface:

- Intuitive print driver interface with easy access to commonly used features, and tab-based access to advanced programming features

##### Management Tools:

- CentreWare® IS — an embedded web server that enables employees and administrators to manage system settings, get current system status, and access scan and fax features of the Phaser 8860MFP
- CentreWare Web — a web-based utility that simplifies management of printer and MFP devices across your network



# Phaser® 8860 / 8860MFP

## SECTION 3

# Configurations, Specifications, Supplies and Options, and Support and Additional Information Sources

### PHASER 8860 / 8860MFP CONFIGURATION SUMMARY



	Phaser 8860DN	Phaser 8860MFP/D
<b>Speed</b>	Up to 30 ppm color / 30 ppm black-and-white	
<b>Duty Cycle</b>	120,000 images / month	
<b>Paper Handling</b>	<b>Tray 1:</b> 100 sheets; Custom sizes: 3 x 5 in. to 8.5 x 14 in. / 76 x 127 mm to 216 x 356 mm <b>Tray 2:</b> 525 sheets; Selectable sizes: 5.5 x 8.5 in. to 8.5 x 14 in. / 140 x 216 mm to 216 x 356 mm	
Paper input standard		
optional	<b>Tray 3:</b> 525 sheets; Selectable sizes: 5.5 x 8.5 in. to 8.5 x 14 in. / 140 x 216 mm to 216 x 356 mm <b>Tray 4:</b> 525 sheets; Selectable sizes: 5.5 x 8.5 in. to 8.5 x 14 in. / 140 x 216 mm to 216 x 356 mm	
Document handler	NA	Duplex Automatic Document Feeder: 50 sheets
Paper output	250 sheets	
Two-sided output	Standard	
<b>Copy</b>		
First-page-out time	NA	As fast as 15 seconds color / 15 seconds black-and-white
Resolution (max)	NA	600 x 600 dpi
Copy features	NA	Book copying, Booklet creation, Collation, Covers, Image Center, Image shift, N-up, Reduce / Enlarge, Repeat image, Color Password Protection
<b>Print</b>		
First-page-out time	As fast as 5 seconds color	As fast as 6 seconds color
Resolution (max)	Up to 2400 FinePoint™	
Memory (std / max)	256 MB / 1 GB (1 available slot)	512 MB / 1 GB (1 available slot)
Processor / PDL	750 MHz processor / True Adobe® PostScript® 3™, PCL® 5c emulation	
Connectivity	10/100Base-TX Ethernet, USB 2.0	
Print features	Custom-size pages, Xerox Installer, Intelligent Ready, Booklet printing, Smart Trays, Remote Printing, Job Accounting, Printer Neighborhood, Run Black	
Productivity kit (with Hard drive)	Optional	Personal/Personal Saved/Secure/Proof/Saved Print, Print With, Extended font/form storage, Collation, Hard Drive Overwrite
<b>Scan</b>		
Scan destinations	NA	Scan to PC / Mac, Scan to TWAIN application, Scan to email via PC, Scan to desktop, Scan to Public / Private Folders
Scan to PC Desktop®	NA	Scan to PC Desktop, Professional Small Business Edition
<b>Fax</b>		
Fax features	NA	33.6 kbps Super Group 3, 200 individual / 100 group Speed dials, fax to multiple addresses, Fax security
<b>Warranty</b>	One-year on-site warranty, Xerox Total Satisfaction Guarantee	

## PHASER 8860 / 8860MFP SPECIFICATIONS

<b>Device Management</b>	Xerox CentreWare® Printer Management for Microsoft, Novell and UNIX; Xerox CentreWare® IS Embedded Web Server; Xerox CentreWare Web; Xerox NDPS Gateway; Usage Analysis Tool; PrintingScout®, MailInX email alerts; PhaserSMART®
<b>Printer Driver Support</b>	Microsoft: Windows® 2000/XP/2003 Server, Vista Apple: Mac OS® 9.x/X version 10.2 and higher Novell: NetWare® 5.x/6.5 (NDPS only) Xerox Walk-Up® Print Drivers
<b>Protocol Support</b>	Connectivity: USB 2.0, 10/100Base-TX Ethernet, Wireless (IEEE 802.11a/b/g) (optional) Network: EtherTalk®, HTTP, HTTPS, LPR, SNMP v.1/2/3, TCP/IP, UDP Management: Auto IP, DHCP, SNMP v.1/2/3
<b>Media Handling</b>	<b>Tray 1/MPT: up to 100 sheets</b> • Weights — 16 to 40 lb. bond, 50 to 80 lb. cover (60 to 220 gsm) • Sizes — Custom sizes from 3 x 5 in. to 8.5 x 14 in. (89 x 127 mm to 216 x 356 mm) <b>Trays 2 through 4: up to 525 sheets each</b> • Weights — 16 to 32 lb. bond, 22 to 45 lb. cover (60 to 120 gsm) • Sizes — Selectable sizes from 5.5 x 8.5 in. to 8.5 x 14 in. (140 x 216 mm to 216 x 356 mm) <b>DADF (Phaser 8860MFP only): up to 50 sheets</b> • Weights — 16 to 32 lb. bond, 22 to 45 lb. cover (60 to 120 gsm) • Sizes — Custom sizes from 4.5 x 5.5 in. to 8.5 x 14 in. (114 x 140 mm to 216 x 356 mm)
<b>Operating Environment</b>	Temperature: Nonoperating — -22° to 140° Fahrenheit (-30° to 60° Celsius); Operating — 50° to 90° Fahrenheit (10° to 32° Celsius) Relative Humidity: Nonoperating — 10% to 95%; Operating — 10% to 80% Sound Power Levels: Operating — 54 dBA; Standby — 33 dBA
<b>Electrical</b>	Power: 110 to 240 V, 50 to 60 Hz Power Consumption: Average — 230 W; Maximum — 1500 W ENERGY STAR® qualified (S configuration)
<b>Dimensions</b> <small>Width x Depth x Height, Weight</small>	<b>Phaser 8860:</b> 16 x 21 x 14.5 in. (406 x 533.4 x 368 mm), 60 lbs. (28 kg) <b>Phaser 8860MFP:</b> 20.9 x 26.2 x 24.4 in. (532 x 665 x 620 mm), 93 lbs. (43 kg) <b>Additional Tray:</b> 16 x 21 x 5.3 in. (406 x 533.4 x 135 mm), 16 lbs. (7.3 kg) <b>System Cart:</b> 19.7 x 27 x 14.2 in. (500 x 670 x 360 mm), TBD lbs., (TBD kg)
<b>Certification</b>	Certified to UL 60950-1/CSA 60950-1-03, 1st Edition, FCC Part 15 Class A, Canada ICES-003 Class A, Low Voltage Directive 73/23/EEC, EN 60950-1, EMC Directive 89/336/EEC, GOST EN 55022 Class A, EN 55024, ROHS Directive 2002/95/EC

	Print Quality Mode	Description	Print Speed
<b>Print Quality Modes</b>	Fast Color	Fastest full-color output — great for general office correspondence	Up to 30 ppm
	Standard	Light presentation mode for documents like Microsoft PowerPoint® handouts	Up to 24 ppm
	Enhanced	Optimal balance of print quality and speed — professional presentation quality	Up to 16 ppm
	High Resolution/Photo	2400 FinePoint™ — near-photographic detail	Up to 10 ppm

	Selection	Use For
<b>Xerox Color Corrections</b>	Automatic	Applies the best color correction to each graphic element (text, artwork and photographs)
	Office Color	<b>sRGB Display</b> approximates the colors on a computer display <b>sRGB Vivid</b> produces brighter, more saturated colors than sRGB Display
	Press Match	<b>SWOP Press</b> matches Specifications for Web Offset Publications <b>Euroscale</b> matches FOGRA glossy paper specification <b>Commercial</b> approximates U.S. commercial press target <b>SNAP Press</b> matches Specifications for Newsprint Advertising Production
	None	Applies no color correction (for use with other color management tools such as ICC profiles, ColorSync, or the PANTONE® Color Chart for your printer)
	Black-and-White	Converts all colors to shades of gray

## PHASER 8860 / 8860MFP SPECIFICATIONS (CONTINUED)

Supplies	Description	Details	Part Number
Solid Ink Sticks	Solid Ink, Cyan (6 sticks)	Approx. 14,000 pages <sup>1</sup>	108R00746
	Solid Ink, Magenta (6 sticks)	Approx. 14,000 pages <sup>1</sup>	108R00747
	Solid Ink, Yellow (6 sticks)	Approx. 14,000 pages <sup>1</sup>	108R00748
	Solid Ink, Black (6 sticks)	Approx. 14,000 pages <sup>1</sup>	108R00749
Routine Maintenance Items	Maintenance Kit	Approx. 30,000 pages <sup>2</sup>	113R00736
	Waste Tray	N/A	109R00754
	Cleaning Kit	N/A	016-1845-00

<sup>1</sup> Average standard pages. Declared Yield in accordance with ISO/IEC 24711. Yield will vary based on image, area coverage and print mode.

<sup>2</sup> Declared Yield based on letter-/A4-size 20 lb. (75 gsm) pages. Yield will vary based on media type, size, weight, orientation and usage patterns.

	Description	Details	Part Number
<b>Accessories</b>	525-Sheet Feeder	For Phaser 8860	097S03667
	525-Sheet Feeder	For Phaser 8860MFP	097S03638
	Cart with Storage Capacity	For Phaser 8860/Phaser 8860MFP	097S03318
	256 MB Phaser Memory	For Phaser 8860	097S03381
	512 MB Phaser Memory	For Phaser 8860/Phaser 8860MFP	097S03382
	Productivity Kit (with Hard Drive)	For Phaser 8860	097S03812
	Wireless Network Adapter	For Phaser 8860/Phaser 8860MFP	097S03740
	Scan to PC Desktop Professional	For Phaser 8860MFP (additional licenses) See web for order details: <a href="http://www.xerox.com/office/scantodesktop">www.xerox.com/office/scantodesktop</a>	

	Description	Details	Part Number
<b>Extended Service Agreement</b>	Annual On-Site Service Agreement	For Phaser 8860	E8860SA
	2 Years Additional (total of 3 years)*	For Phaser 8860	E8860S3
	3 Years Additional (total of 3 years)*	For Phaser 8860	E8860S4
	Annual On-Site Service Agreement	For Phaser 8860MFP	E886MFS4
	2 Years Additional (total of 3 years)*	For Phaser 8860MFP	E886MFS3
	3 Years Additional (total of 3 years)*	For Phaser 8860MFP	E886MFS4

\* Available for purchase during first 90 days of product ownership.

## SUPPORT AND ADDITIONAL INFORMATION SOURCES

### UNRIVALED SERVICE AND SUPPORT

Behind every Xerox product is a large network of customer support that's unrivaled in the industry and available when you need it. Xerox service professionals use leading-edge technologies to keep you up and running. They're even linked to the engineers who designed your product, so you can be confident when you choose Xerox. And Genuine XEROX® supplies are always readily available.

### TOTAL SATISFACTION GUARANTEED

The exclusive Xerox Total Satisfaction Guarantee, recognized as unique in the industry, covers every Phaser device that has been continuously maintained by Xerox or its authorized representatives under a Xerox express warranty or Xerox maintenance agreement. You decide when you're satisfied.

### XEROX OFFICE SERVICES SUPPORT

#### Asset Management Services

- Asset Optimization and Tracking — Process and tools to optimize an enterprise's office output infrastructure and reduce overall costs
- Break-Fix Management — Single point of ownership and management for break-fix service for all brands of office output devices
- Supplies Management — Process and tools to procure, monitor and replenish all document-related supplies proactively

#### Imaging and Output Management Services

- Output Management — Single point of management of office output from all output devices, regardless of manufacturer
- Image Capture and Workflow — Cost-efficient solutions for capturing, managing, retrieving and distributing information into digital repositories

#### Support Services

- Technology Procurement and Deployment — A creative and flexible end-to-end print/computer product acquisition solution that uses a single-point-of-contact model while lowering the total cost of acquisition
- Help Desk Services — A broad range of enterprise services managed through a centralized single point of contact and delivered through an on-site or off-site model
- End User Services — Microsoft software implementation, IT project consulting, and customer education

#### Access Managed Services

- Student and Library Patron Access — Custom designed and implemented customer-managed solutions for student and library patron print access management

## ADDITIONAL INFORMATION SOURCES

### What's in the box:

- Printer/MFP pre-loaded with one stick of each color
- Solid Ink Rainbow Pack (one stick of each color)
- Documentation and Software:
  - Software and documentation CD
  - Setup and Quick Reference Guide
  - Registration Card
  - Support and Warranty Information
- Power Cord
- Telephone Cord
- Warranty

### Phaser 8860/Phaser 8860MFP Front Panel:

- The front panel offers tools and information pages to help with machine setup, feature selections, operational problems, media feed and supply issues.

### On the web:

Visit [www.xerox.com/office](http://www.xerox.com/office) for:

- Product, supplies and support information
- Downloading drivers
- Finding your local Xerox sales representative
- Online documentation

Visit [www.xerox.com/office/support](http://www.xerox.com/office/support) for:

Support and service information, including the same troubleshooting Knowledge Base used by Xerox Customer Support staff to provide the latest technical information on:

- Application issues
- Errors
- Print-quality issues
- Troubleshooting



## Questions? Comments? Problems?

If you have any questions, please contact your Xerox sales representative or local reseller call **1-877-362-6567** or visit us on the web at **[www.xerox.com/office](http://www.xerox.com/office)**.

