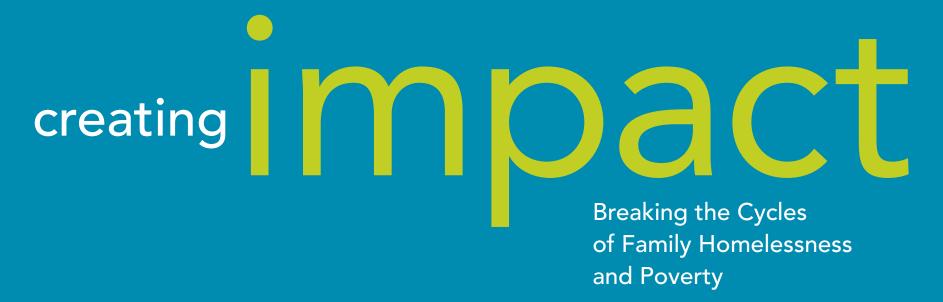
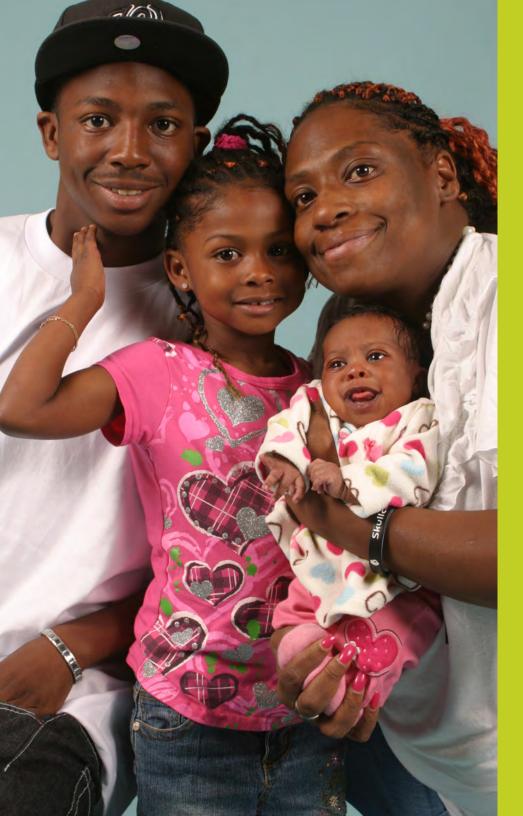
#### **COMPASS FAMILY SERVICES**

Annual Report 2012–2013







# our mission

is to help homeless families and families at imminent risk for homelessness to achieve housing stability, family well-being and self-sufficiency.

Since 1914, Compass Family Services has been responding to the most urgent needs of San Francisco's residents. Our history is as diverse as our community; we have served newcomers, refugees, war veterans and their families, the deinstitutionalized mentally ill, and the homeless and marginally housed. Through our coordinated system of care, we serve more than 3,500 parents and children each year. Compass programs have lasting impact, helping our community's most vulnerable families to achieve housing stability, economic self-sufficiency and healthy family functioning.

# dear friends,

Compass Family Services is turning 100 – quite an achievement for any organization or business – and we could not have done it without you! Since our founding as Travelers' Aid in 1914, Compass has secured better futures for hundreds of thousands of our community's most disadvantaged residents. We are so grateful to you and our entire network of donors and community partners for your continued support of our mission and work.

Last year we helped more than 3,500 parents and children who were homeless or at risk of homelessness. Our clients - 90% of whom are under the federal poverty line, 50% of whom are under 18 years of age, and the majority of which are headed by single mothers - face immense daily challenges. But Compass is making a real difference.

Thanks to your support, last year we:

- Provided 12,700 nights of shelter for families
- Completed more than 30,000 case management sessions, addressing the full range of issues critical to family stability
- Provided outstanding early childhood education to 145 homeless and at-risk children, ages 0-5, with the goal of preparing them for success in kindergarten and beyond.

During the past year, we have worked hard to expand our capacity to help families succeed and thrive. Our housing programs ran at capacity, we partnered with the Office of Economic and Workforce Development (OEWD) to create a workforce development program for San Francisco families as part of a city-wide jobs creation effort, and we achieved re-accreditation through the National Association for the Education of the Young Child (NAEYC), which represents the mark of quality in early childhood education. These are just a few highlights.

Despite the great challenges that our client families face, like all parents, they want the very best for their children. Our goal at Compass is to help them achieve this - to be the difference between homelessness and a home, dependency and employment, school failure and academic success, and despair and hope.

From our first clients who arrived in San Francisco alone and penniless for the 1915 World's Fair, to refugees, war veterans and their families in our early decades, to homeless and at-risk families today, Compass helps the most vulnerable members of our community to lead more productive and stable lives. We hope you will join us in celebration of this milestone at our May 13 Centennial Gala. For more information, please visit our website at www.compass-sf.org/centennial.

Thank you again - we never lose sight of the fact that we could not do this critical work without you.

Erica Kisch, LCSW, Executive Director

Jeff Cain, Board Chair

#### **Board of Directors**

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JoAnn Bertges Stephanie Fredericks Diane Larrabee Sara Lemke-von Ammon Kvri McClellan Mary Noel Pepys

# tribute to Past Board Chair Sloan Klein



On behalf of the Compass Board of Directors, staff and administration, we want to thank Sloan Klein for her extraordinary service as Board Chair.

Sloan's three-year tenure from 2010 - 2013 was characterized by her vision, commitment and proactive leadership style. She not only fully engaged the Board, but also worked closely and effectively with so many Compass

constituent groups - from staff and volunteers to donors and other community partners – to further the mission of Compass and help the families we serve.

With a focus on building on our organizational strengths, Sloan was instrumental in bolstering the strategic position of Compass both financially and operationally, including growing and developing the Board.

As we begin our second century of service to the San Francisco community, we are grateful to Sloan for being one of the outstanding leaders of our first 100 years!



# our impact

In 2012/2013, Compass Family Services served over 3,500 children and parents.

### Housing and Shelter

95% of families that graduated from our housing programs remained stably housed

2,650 housing applications were filled out for client families

12,700 nights of housing and shelter were provided for client families



### **Childhood Education**

205 infants and children were provided with childcare, early childhood education and after-school programming

95% of the children in our education programs demonstrated developmental progress

# Adult Education, Employment and Financial Literacy

100% of clients in our programs received budgeting and financial management support

210 parents were able to go to work or attend an education or job training program because Compass provided their children with childcare and early education



### Mental Health Services

2,000 hours of therapy were provided to parents and children

97% of Compass Family Resource Center parents surveyed reported an improvement in their ability to cope with the daily demands of parenting

### Volunteerism and Giving Back

1,593 volunteer hours were provided by individuals and corporate teams

25% increase in donors supporting our annual fund

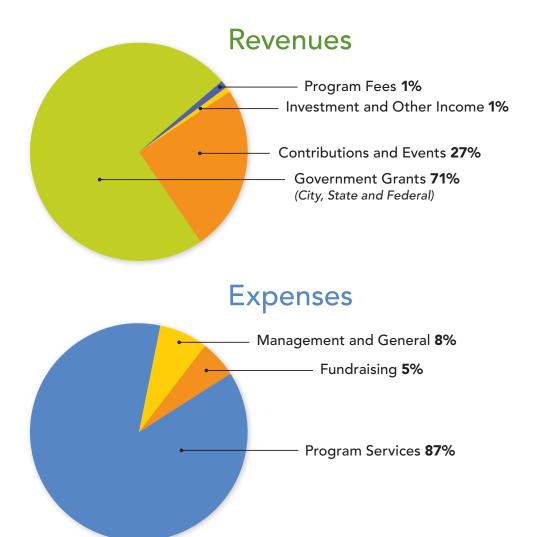
### Engagement

Launched our IMPACT Leadership Council charged with increasing our outreach to the community

Launched a series of panel discussions entitled: Breaking the Cycles of Homelessness and Poverty

#### Statement of Activities

Revenues	
Government Grants (City, State and Federal)	\$6,325,778
Contributions and Events	2,328,942
Program Fees	40,433
Investment and Other Income	75,684
Total Revenues	\$8,770,837
Expenses	
Program Services	\$ 7,467,325
Management and General	638,865
Fundraising	451,979
Total Expenses	\$8,558,169
Change in Net Assets	\$ 212,668
Net Assets, End of Year	\$ 9,318,902



# compass family services

# 100 YEARS

guiding the way home

Compass Family Services deeply appreciates the following donors for their leadership and generosity in support of our centennial campaign, Guiding the Way Home, which will enable us to help hundreds more families each year and greatly increase our impact. Thank you for helping us to transform lives!

#### **Polaris**

Anonymous (2)
Victoire Reynal Brown and Owsley Brown
JP Morgan Chase & Co.
Mimi & Peter Haas Fund
Stanley S. Langendorf Foundation
Silver Giving Foundation
Tipping Point Community
Twitter
Viragh Family Foundation

#### Luminary

Dana and Robert Emery Herbst Foundation

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Anonymous Nancy and Douglas Abbey Gregor Berkowitz Teena Berman and Owen Hart

Kelly and Charlie Boyd Tracy and John Burton

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Katherine Welch Judith Wilhite W20 Group Yammer

This list represents gifts of \$2,500 and above through May 8, 2014. All gifts to the campaign will be acknowledged and listed in our 2014 Annual Report.

# Thank you to all of our

We would like to extend our deepest appreciation to our community of donors for your incredible generosity and continued support of our mission and work for the period July 1, 2012 – June 30, 2013. THANK YOU! Each gift represents not only a financial commitment to our continuum of programs for families, but an investment in the well-being, stabilization and advancement of every parent and child we served.

#### **Dream Maker**

Mimi & Peter Haas Fund **Tipping Point Community** 

#### **Wellness Champion**

Help for Children Metta Fund Silver Giving Foundation The San Francisco Foundation

#### **Home Provider**

Bella Vista Foundation JoAnn & Jack Bertges **Bothin Foundation** Victoire Reynal Brown & Owsley Brown Children of Shelters Crescent Porter Hale Foundation Dana & Robert Emery Evelyn & Walter Haas, Jr. Fund Walter & Elise Haas Fund Ali & Mark Pincus Viragh Family Foundation Wells Fargo Willow Springs Charitable Trust

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Youth Against Poverty

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IMPACT Awardee Minott Wessinger with his wife Ashlev

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Martiza Hurtado presenting Shawn Esmaili with the Community IMPACT Award

Michael Chov Lisa & Del Christensen Jan & Alan Coe Amy Coleman Congregation Sherith Israel Lisa & Paul Corning Laura & Bob Cory Linda Danzig Joanie & Bob Daoro Janet & Dell Davis Kristine & Joseph Demko Frances Dinkelspiel Libby & Tom Edwards Erin & David Elliott **FMIKA Fund Britt Evangelist** Katherine Feinstein & Rick Mariano Randi & Bob Fisher Myrna & Tom Frankel Jill & Derek Garvens Andrew Gaubatz Alison Geballe Rusty Gill Doug Goelz Margot Golding & Michael Powers Penelope Goldsmith Google Groupon Pamela & George Hamel Barbara & Bill Hazen Hill & Co. Real Estate Celia & Jay Hogan Meagan & Scott Holden James Hormel Liz Hume & Jay Jacobs Ann & John Iannuccillo In-N-Out Burger Foundation Richard Karoly Daniel Kent Marie & Barry Lipman

Philip Mann

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Peggy Matson & Duane Nelsen

Mary & Thomas McCarthy

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Guests attending the 2013 Spring Forward gala reception in the Pavilion Room at the Fairmont Hotel

Stacy & Michael McCarthy Brian McInerney Leesa Miao & Martin Romo Jessica & Jason Moment Lizzie Nichols Liz Palacios Paragon Real Estate Group Passerelle Investment Company Jenny Pearlman & Jack McDonald Lori & Chris Potter Lisa & John Pritzker C.J. Rendic Paula & Robert Reynolds Paula Scariati Sobia & Nadir Shaikh Sher-Right Fund Dorlon & Dylan Simonds Lisa & Greg Stanger The Donald and Carole Chaiken Foundation **Tippett Studio** Gail & Phil Towle Patricia Unterman

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From left: actress Connie Nielsen, Master of Ceremonies, Steven Dinkelspiel, and board member, Katie Traina at Spring Forward 2013

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From left: Compass supporter Michelle Battelle. Twitter CEO, Dick Costolo, and his wife Loren at Spring Forward 2013

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Jonathan Leidy Sara & Derek Lemke-von Ammon Doreen & Lawrence Low Diane Luther Elizabeth Polk Lynch & Richard Lynch MAG Management Kvri & Aaron McClellan Nion McEvoy Lynn McKannay Marla Miller & David Kremer Claire Milligan



Spring Forward 2013 Keynote Speaker, Katherine Feinstein

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Compass board members at Spring Forward 2013 from left: Katie Traina, Lisa Christensen, Rosalind Navarro Solon, Lisa Odyniec, Anne Parish, Sloan Klein and Beth Gassel

John Solaegui Allison & Dave Solomon Patricia & Alan Tai Kathlyn & Kurt Taylor Gaubatz Thidwick Books Michelle Tiu Charlotte Tracv Deborah & Robert Van Nest Mary & Terry Voqt Woodruff-Sawyer & Company Belinda & Stephen Yuen Zynga

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Chanteuse, Paula West, performing at Spring Forward 2013

Miriam & John Mangini Pamela Mann & Mark Miller Julie & Jeff Marquis Leigh & William Matthes Mia McClellan Kathleen McCormick Deborah McCrimmon & Aaron Johnson Microsoft



Compass client, Brittany McCann, spoke at Spring Forward 2013

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Compass family

Adopt-a-Family pairs individuals and groups from the community with families in need during the holiday season. Through the amazing generosity of the following donors, over 360 families were adopted and their holidays made special and magical. Thank you for keeping the spirit alive! This list of donors to the Adopt-a-Family program is compiled for the fiscal year July 1, 2012 - June 30, 2013.

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Achievers

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Compugen



Compass mom and daughter



Compass kids playing

Kevin Conroy

Martha Conte

Caroline Conway

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Artist and designer, Alán González and Shawn Esmaili, at Shoe Biz displaying the Converse All Star Summer Shoe Pack, all proceeds of which went to support Compass

Michele Kuhns Jean & Sho Kuwamoto Claire-Marie Laidley



Compass kids playing

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We strive to record and accurately include all Compass Family Services donors in this donor acknowledgment list for the Fiscal Year July 1, 2012 - June 30, 2013. Please accept our sincerest apologies for any inadvertent inaccuracies or omissions.

Please call Colm Hegarty at 415-644-0504, ext. 1109 to report any changes to the list. Thank you.



### **Government Funding**

#### California Department of Education

- Child Care and Development Program
- Child and Adult Care Food Program

#### **Emergency Food and Shelter National Board Program**

#### First 5 San Francisco Children and Families First Commission

- Preschool For All
- Family Resource Center Initiative Grant

#### San Francisco Child Abuse Prevention Council

San Francisco SafeStart Initiative

#### San Francisco Human Services Agency

- Housing and Homeless Services General Fund
- Homeless Family ACCESS SF (Accessible Child Care Expedited for the Shelter System San Francisco)
- ACCESS Homeless Child Care Case Management
- C-WAGES (Compensation Wage Augmentation Grants for Economic Support)
- San Francisco Child Care Subsidy Support
- JobsNow

#### San Francisco Mayor's Office of Housing/Office of Economic and Workforce Development

- Emergency Shelter Grant Program
- Community Development Block Grant Program
- Community Development Block Grant Program for Section 108 loan guarantees with continuing compliance

#### U.S. Department of Housing and Urban Development

- Supportive Housing Program
- Supportive Housing Program Homeless Prevention and Rapid Re-Housing Program



## compass

FAMILY SERVICES

#### **Compass Family Services**

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