

GENERAL INFORMATION

Practical Indonesian Words and Phrases

The Indonesian language is relatively easy to learn. Most of the letters are read like those in the phonetic alphabet. The only differences are: 'c' which is read like [tʃ] as in 'cheap', 'j' which is read like [dʒ] as in 'judge', 'y' which is read like [j] as in 'you', and 'e' which is read like either [e] or [ə] as in 'belt' or 'burn'. Therefore, the phrase "Apa kabar" is read [apa kabar], and the word "Ya" is read [ja].

Indonesian	English
Apa kabar?	How are you?
Baik.	Fine / Good
Terima kasih	Thank you
Ya	Yes
Tidak	No
Selamat tinggal	Good bye
Permisi	Excuse me
Maaf	Sorry
Nama anda siapa?	What is your name?
Nama saya Adi	My name is Adi
Selamat Pagi	Good morning
Selamat Siang	Good afternoon
Selamat Malam	Good Evening
Dari negara mana?	Where do you come from? / From which country are you?
Saya dari Indonesia	I am from Indonesia
Makan pagi / Sarapan	Breakfast
Makan siang	Lunch
Makan malam	Dinner
Ayam	Chicken
Telur	Egg
Ikan	Fish
Nasi	Rice
Mi	Noodle
Satu	One
Dua	Two
Tiga	Three
Empat	Four
Lima	Five
Enam	Six
Tujuh	Seven
Delapan	Eight
Sembilan	Nine
Sepuluh	Ten

Indonesian	English
Dua puluh	Twenty
Seratus	One hundred
Dua ratus	Two hundreds
Tiga ratus	Three hundreds
Seribu	One thousand
Dua ribu	Two thousands
Sepuluh ribu	Ten thousands
Seratus ribu	One hundred thousands

Weather

Surabaya is very tropical and you need to wear light clothes. Temperatures vary little with daytime highs around 32-34 degrees Celsius, falling at night to 22-26 degrees.

Currency and Money Changer

The local currency is Indonesian Rupiah. Banks and money exchangers are widely available in Surabaya; however, since the conference will be held from Friday to Sunday, these money exchange places will be closed during the weekend. Money exchangers are very picky about bill condition, and pre-2006 dollars or any imperfect bills or (ripped, wrinkled, stained, or marked in any way) will normally be rejected. It is strongly advised that participants obtain Indonesian rupiahs in their home country (if possible) or at Juanda International Airport (eventhough the exchange rate might be very low).

You can also withdraw money from local ATMs with international Plus/Cirrus networks, which could be found in many places in Surabaya. Beware of withdrawal limits: machines loaded with Rp 50,000 denomination notes do not dispense more than Rp 1,500,000 per transaction. Those with Rp 100,000 notes can give more. For most ATMs, you can make repeated withdrawals up to the equivalent amount by your home country's bank. Once the ATM releases your ATM card; you can insert it back in and make another maximum withdrawal from that same ATM. Just keep in mind of the foreign transaction fees, if applicable, and daily withdrawal limits allowed by your bank.

Visa and Mastercard are widely accepted. At smaller operations, surcharges of 2-5% over cash are common. Discover is not accepted. We will recommend you to use your credit card for larger purchases such as hotels, and use cash everywhere else, especially small business which do not accept credit cards.

Indonesian Rupiah

The Indonesian Rupiah (Rp) currency comes in coins and notes. The coins are Rp100, Rp200, Rp500, and Rp1,000. The notes are Rp1,000, Rp2,000, Rp5,000, Rp10,000, Rp20,000, Rp50,000 and Rp100,000. Since there are too many zeros in the Indonesian Rupiah, some hotels and restaurants abbreviate the last three zeros (,000) into a 'k', so Rp50k will mean Rp50,000. In some cases, they do not use the 'k'. So if you go to a restaurant (e.g. McDonald's) and see that the price of a beef-burger is Rp10, it actually means Rp10,000 (US\$1).

Tipping

Tipping is quite common in Indonesia, especially for restaurant and taxi services. The amount of the tip is usually Rp5,000 (50 cent) in a restaurant, or just leave the change (any coins or notes) when the total of the change is less than Rp5,000. In some up-scale restaurants, the tip is

included in the bill as a service charge (see the bill, it is usually written 5% services, and you already pay it when you pay the bill).

Airport Taxi

Juanda International Airport, Surabaya, provides a taxi service from the airport to all destinations in Surabaya. They use fixed price. Please look for the sign "Taxi Prima". It costs Rp120,000 (USD10) from the airport to Airlangga University or to any of the hotel in the city centre.

Local Transportation

Taxi

Taxis will probably be the most convenient form of local transportation. Taxis are plentiful on the streets of Surabaya. The taxi fares are relatively cheap; the minimum cost is Rp30,000 (USD2.5). A travel around Surabaya will usually cost around Rp40,000-Rp60,000 (USD3 - USD5), for 15 minutes to 30 minutes ride. Some taxis are not renowned for their reliability so stick to the well-known taxi providers: Blue Bird Group ☎+62 31 3721234 and Orenz Taxi ☎ +62 31 8799999. Always insist on a metered fare, though the above firms will generally turn theirs on as a matter of course. Figure on Rp 40,000 for a cross-town trip and Rp 100,000 to the airport. Most companies apply a minimum fare for phone orders, but for taxis hailed from the street, this minimum doesn't apply so just pay what the meter reads. Fares are always rounded and small tips are appreciated (though not mandatory). For example, if the meter reads Rp. 36,500,-, it is considered polite to round the fare up to Rp. 40,000,-

Train

Commuter city trains are extremely limited, serving some parts of Surabaya and Sidoarjo.

Train Stations in Surabaya:

Wonokromo Station ☎ +62 31 8410694

Gubeng Station ☎ +62 31 5033115

Pasar Turi Station ☎ +62 31 5345014

Semut Station ☎ +62 31 3521465

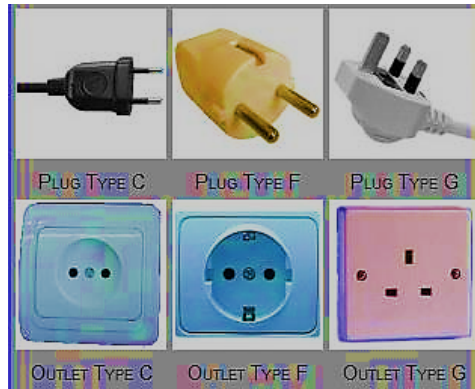
Bus or Minibus

Surabaya is a large populous city and buses are usually crowded, especially during peak hours. Bemos in East Java are sometimes called Angkot or Mikrolet. They are plentiful in Surabaya and can be hailed fairly randomly.

Becak

Becak is a traditional transportation in Surabaya but they are rarely used by visitors as they are not allowed on major streets.

Electricity



The voltage is 220V, but it can also accommodate up to 230V. There are three types of plugs and sockets used in Indonesia. Please see the pictures. The most common ones are those on the left (Type C) and in the middle (Type F). They are basically the same, i.e. using two round tips. The Type G is usually reserved for electrical appliances that need very high power, e.g. air-conditioner.

Bottled Water

The tap water is not potable, so you need to buy bottled water for drink. There are several brands of bottled water (still water, which is usually called ‘mineral water’ in Indonesia). The popular ones are Aqua, VIT, and Club, but other brands are also fine. The cost is approximately Rp5,000 (45 cent) for a 1.5 litre if you buy it in a minimarket (a small shop).

Internet Access

There is a wifi internet access available at the conference venue. However, the internet access is not really reliable. The access speed can be very slow, especially if you download a big file or watch a live-stream video file.

Toilets

Most public toilets do not provide toilet papers (except hotels and some malls), but a water hose instead. If you are not familiar with the hose, please bring your own toilet paper. You could also bring sanitary wipes and anti-bacteria hand cleaner with you.

Here are some common signs in Indonesian public toilets:

- W.C.—(pronounced ‘way say’) water closet
- W.C. Umum—public water closet
- Pria—male
- Wanita—female
- Laki-laki—male
- Perempuan—female

Safety

As with any big city, never let your guard down and be careful with your personal belongings. Surabaya has few real dangers for visitors apart from the perils of crossing the very busy roads (the secret is to raise an arm while crossing).

Contacts

The international code for Indonesia is +62. Local Surabaya phone numbers will start +62 31 xxx xxxx or +62 8xx xxxx xxxx for the GSM provider. To make an international call from Surabaya, dial the access code 001 (for Indosat), 007 (for Telkom/Telkomsel), or 008 (for Indosat), followed by the country code, area code and party's number.

Information about Surabaya, East Java

The following is a website on visiting Surabaya:

<http://www.surabayatourism.com>

<http://sparklingsurabaya.info/>

Information about Indonesia

The following is a general website on Visiting Indonesia: <http://www.indonesia.travel>

Nearby Souvenir Shop

MIROTA, a must go for Indonesian souvenir, is located on Jl. Sulawesi no. 24, Surabaya. You can visit it from Monday to Sunday, 9am-9pm. You can buy various batik and crafts from the cheapest to the most expensive. It takes 15 minutes (5,2km) by car from Universitas Airlangga Campus C to MIROTA.

Mall

GALAXY MALL, one of the most prestigious malls in Surabaya, is located in Jl.Dokter Ir. H.Soekarno, Surabaya. It takes 10-15 minutes walk from Unair Campus C to GALAXY MALL which opens at 10am-10pm.You can find Cinema, fashion store that have International brands, bakery, food court, coffee shop, ranchmarket, bookstore, etc. It is a luxurious mall which most tourists never miss to visit during their stay in Surabaya