

# HP Pavilion G6 Notebook PC

Maintenance and Service Guide

#### **SUMMARY**

This guide is a troubleshooting reference used for maintaining and servicing the computer. It provides comprehensive information on identifying computer features, components, and spare parts; troubleshooting computer problems; and performing computer disassembly procedures.

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#### Safety warning notice

WARNING! To reduce the possibility of heat-related injuries or of overheating the computer, do not place the computer directly on your lap or obstruct the computer air vents. Use the computer only on a hard, flat surface. Do not allow another hard surface, such as an adjoining optional printer, or a soft surface, such as pillows or rugs or clothing, to block airflow. Also, do not allow the AC adapter to contact the skin or a soft surface, such as pillows or rugs or clothing, during operation. The computer and the AC adapter comply with the user-accessible surface temperature limits defined by the International Standard for Safety of Information Technology Equipment (IEC 60950).

**ENWW** iii

iv Safety warning notice ENWW

# **Table of contents**

1	Product description	1
2	External component identification	7
	Тор	
	TouchPad	
	Lights	8
	Button	
	Keys	
	Front	11
	Right side	
	Left side	
	Display	15
	Bottom	16
3	Illustrated parts catalog	17
	Serial number location	17
	Computer major components	18
	Display assembly components	24
	Mass storage devices	26
	Miscellaneous parts	27
	Sequential part number listing	28
4	Removal and replacement procedures	33
	Preliminary replacement requirements	33
	Tools required	33
	Service considerations	33
	Plastic parts	33
	Cables and connectors	34
	Drive handling	34
	Grounding guidelines	35
	Electrostatic discharge damage	35

	Packaging and transporting guidelines	30
	Workstation guidelines	36
	Equipment guidelines	37
Co	mponent replacement procedures	38
	Serial number	38
	Computer feet	39
	Battery	40
	Service access cover	41
	Hard drive	42
	Optical drive	44
	WLAN module	46
	Memory module	48
	RTC battery	49
	Keyboard	50
	Top cover	52
	Power button board	56
	Speaker assembly	57
	TouchPad button board	58
	USB board	59
	Security cable lock	60
	Power connector	61
	Display assembly	62
	System board	69
	Fan/heat sink assembly	73
	Processor	77
5 Specificat	ions	79
Co	mputer specifications	79
39	.6-cm (15.6-in) display specifications	80
	rd drive specifications	
DV	/D±RW and CD-RW SuperMulti Double-Layer Combo Drive specifications	82
Blu	ı-ray Disc ROM and DVD±R/RW SuperMulti Double-Layer Drive specifications	83
6 Setup Util	ity (BIOS)	85
	arting Setup Utility	
	ing Setup Utility	
30	Changing the language of Setup Utility	
	Navigating and selecting in Setup Utility	
	Displaying system information	
	Restoring factory default settings in Setup Utility	
	Exiting Setup Utility	
	3 F 3	

	Updating the BIOS	87
	Determining the BIOS version	87
	Downloading a BIOS update	87
7	Backup and recovery	89
	Restore	90
	Creating restore media	90
	Performing a system restore	91
	Restoring using the dedicated recovery partition (select models only)	91
	Restoring using the restore media	91
	Changing the computer boot order	93
	Backing up and recovering your information	93
	Using Windows Backup and Restore	94
	Using Windows system restore points	95
	When to create restore points	95
	Create a system restore point	95
	Restore to a previous date and time	95
8	Power cord set requirements	97
	Requirements for all countries or regions	97
	Requirements for specific countries or regions	98
9	Recycling	99
	Battery	99
	Display	
		405

viii ENWW

# 1 Product description

Category	Description	Intel® 2nd Generation		Intel® Previous Generation		AMD	
		Discrete	UMA	Discrete	UMA	UMA	
	HP Pavilion G6 Notebook PC	<b>√</b>	√	√	<b>√</b>	<b>√</b>	
Processors	Intel® Core™ i7-2620M processor (2.7 GHz, SC turbo up to 3.40 GHz, 4 MB L3), Dual 35 W	<b>V</b>	V				
	Intel Core i5-2540M processor (2.6 GHz, SC turbo up to 3.3 GHz, 3 MB L3), Dual 35 W	V	V				
	Intel Core i5-2520M processor (2.5 GHz, SC turbo up to 3.2 GHz, 3 MB L3), Dual 35 W	<b>V</b>	V				
	Intel Core i5-2410M processor (2.3 GHz, SC turbo up to 2.9 GHz, 3 MB L3), Dual 35 W	1	V				
	Intel Core i5-480M processor (2.66 GHz, SC turbo up to 2.93 GHz, 3 MB L3), Dual 35 W			1	<b>√</b>		
	Intel Core i3 2330M processor (2.2 GHz, 3MB L3) Dual 35W	V	<b>V</b>				
	Intel Core i3 2310M processor (2.1 GHz, 3 MB L3) Dual 35 W	<b>V</b>	√				
	Intel Core i3-390M processor (2.66 GHz, 3 MB L3), Dual 35 W			V	<b>V</b>		
	Intel Core i3-380M processor (2.53 GHz, 3 MB L3), Dual 35 W			V	<b>V</b>		
	Intel Core i3-370M processor (2.4 GHz, 3MB L3), Dual 35W				<b>V</b>		
	Intel Pentium® P6300 (2.26 GHz, 3 MB L3), Dual 35 W			<b>V</b>	<b>V</b>		
	Intel Pentium P6200 (2.13 GHz, 3 MB L3), Dual 35 W			<b>V</b>	<b>√</b>		
	Intel Pentium B950 (2.1 GHz, 2M), Dual 35W TDP	<b>V</b>	√				

ENWW 1

Category	Description	Intel® Gener			Intel® Previous Generation	
		Discrete	UMA	Discrete	UMA	UMA
	Intel Pentium B940 (2.0 GHz, 2M), Dual 35W TDP	V	<b>V</b>			
	AMD E350 (1.6GHz, 1MB L2, 1066 MHz,), Dual 18W		√			
	AMD Phenom™ II N970 (2.2 GHz, 2 MB L2, 1333 MHz, 3.6 GT/s – Quad 35 W					√
	AMD Phenom II P960 (1.8 GHz, 2 MB L2, 1066 MHz, 3.6 GT/s – Quad 25 W					<b>V</b>
	AMD Phenom II N870 (2.3 GHz, 1.5 MB L2, 1333 MHz, 3.6 GT/s – Triple 35 W					<b>V</b>
	AMD Phenom II P860 (2.0 GHz, 1.5 MB L2, 1066 MHz, 3.6 GT/s – Triple 25 W					<b>V</b>
	AMD Phenom II N850 (2.2 GHz, 1.5 MB L2, 1333 MHz, 3.6GT/s – Triple 35 W					V
	AMD Phenom II N660 (3.0 GHz, 2 MB L2, 1333 MHz, 3.6 GT/s – Dual 35 W					V
	AMD Phenom II P650 (2.6 GHz, 2 MB L2, 1066 MHz, 3.6 GT/s – Dual 25 W					V
	AMD Turion™ II P560 (2.5 GHz, 2 MB L2, 1066 MHz, 3.6 GT/s– Dual 25 W					V
	AMD Athlon™ II P360 (2.3 GHz, 1 MB L2, 1066 MHz, 3.6 GT/s– Dual 25 W					V
	AMD Athlon II P340 (2.2 GHz, 1 MB L2, 1066 MHz, 3.2 GT/s- Dual 25 W					V
	AMD V160™ (2.4 GHz, 512 KB L2, 1066 MHz, 3.2 GT/s) - SC 25 W					V
	AMD V140™ (2.3 GHz, 512 KB L2, 1066 MHz, 3.2 GT/s) - SC 25 W					V
Chipset	Intel HM `65 Express Chipset	V	<b>V</b>			
	Intel HM `55 Express Chipset			√	V	
	AMD A50M FCH		<b>V</b>			
	AMD A60M FCH			√		
	AMD RS880M + SB820M	<b>√</b>				
	AMD RS880 MD + SB820M	<b>√</b>		-		
Graphics	Intel HD Graphics 3000	-	√			
	Intel HD Graphics				V	
	ATI Radeon™ HD 6470M with 512 MB of dedicated video memory (64Mx16 DDR3, 900 MHz x 4 PCs)	<b>V</b>		<b>V</b>		

Category	Description	Intel® 2nd Generation		Intel® Previous Generation		AMD
		Discrete	UMA	Discrete	UMA	UMA
	ATI Radeon HD 6470M with 1 GB of dedicated video memory (128Mx16 DDR3, 900 MHz x 4 PCs)	<b>√</b>		1		
	AMD Radeon HD 6620M			V		
	AMD Radeon HD 6520M			V		
	AMD Radeon HD 6480M			V		
	ATI Mobility Radeon™ HD 4250 Graphics					V
	Support for BD and/or HD DVD playback with HD Decode, and DX10/DX11					
	Support for HD-DVD playback with HD decoder and DX11 and HDMI	<b>V</b>	<b>V</b>	1	<b>V</b>	
	Support for BACO					
Panel	<b>39.6-cm</b> (15.6-in) HD LED BrightView (1366 x 768)	V	$\checkmark$	V	V	√
	16:9 wide aspect ratio	<b>√</b>	$\checkmark$	V	$\checkmark$	√
Memory	2 customer-accessible/upgradable SODIMM slots:					
	<ul> <li>DDR3-1333 MHz Dual Channel Support</li> </ul>	<b>V</b>	<b>V</b>	√	<b>V</b>	√
	<ul> <li>DDR3-1066 MHz Dual Channel Support (DDR3-1333 downgraded to DDR3-1066)</li> </ul>			<b>V</b>	<b>V</b>	
	Supports up to 8 GB of system memory in the following configurations:					
	• 8192 MB (4096 MB x 2)					
	• 6144 MB (4096 MB × 1 + 2048 x 1)	<b>V</b>	√	<b>V</b>	√	V
	• 4096 MB (4096 MB × 1)	V	√	V	√	√
	• 4096 MB (2048 MB × 2)	<b>√</b>	√	V	<b>V</b>	V
	• 3072 MB (1024 MB × 1 + 2048 MB × 1)	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>	√
	• 2048 MB (2048 MB × 1)	<b>√</b>	√	√	<b>V</b>	V
	• 2048 MB (1024 MB × 2)	<b>√</b>	√	V	<b>V</b>	√
	• 1024 (1024 MB x 1)					
Hard drives	Supports the following <b>9.5 mm</b> , <b>6.35-cm</b> (2.5 in) SATA hard drives:					
	• 750 GB, 5400 rpm	<b>√</b>	√	V	<b>V</b>	V
	• 640 GB, 7200 rpm					
	• 640 GB, 5400 rpm	<b>V</b>	√	<b>V</b>	<b>√</b>	<b>√</b>

ENWW 3

Category	Description		Intel® 2nd Generation		revious ation	AMD	
		Discrete	UMA	Discrete	UMA	UMA	
	• 500 GB, 7200 rpm	<b>√</b>	<b>√</b>	V	V	√	
	• 500 GB, 5400 rpm	<b>V</b>	<b>√</b>	√	V	√	
	Supports the following <b>7 mm</b> , <b>6.3-cm</b> (2.5 in) SATA hard drives:						
	• 320 GB, 7200 rpm	<b>V</b>	<b>√</b>	V	V	√	
	• 320 GB, 5400 rpm						
	• 250 GB, 7200 rpm	<b>V</b>	<b>V</b>	<b>V</b>	V	√	
Optical drives	12.7 mm (0.50-in) fixed SATA tray load	<b>V</b>	√	√	√	√	
	Supports Zero-Power Sleep mode	<b>V</b>	<b>V</b>				
	DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive with LightScribe*	<b>V</b>	V	<b>V</b>	<b>V</b>	V	
	NOTE: *Select models only.						
	DVD±RW and CD-RW SuperMulti Double-Layer Combo (by means of SW Control) Drive	<b>V</b>	√	√	√	<b>V</b>	
	Blu-ray Disc ROM with DVD±R/RW SuperMulti Double-Layer Drive with LightScribe*	<b>V</b>	V	√	<b>V</b>	<b>√</b>	
	NOTE: *Select models only.						
	Blu-ray Disc ROM with DVD±R/RW SuperMulti Double-Layer (by means of SW Control) Drive	V	V	<b>V</b>	<b>V</b>	<b>V</b>	
Webcam	VGA camera (640x480 by 24 frames per second), fixed angle, with activity light and single digital microphone	V	V	<b>V</b>	<b>V</b>	<b>V</b>	
Audio	High-definition audio supports:	<b>√</b>	√	√	V	√	
	Microsoft® premium requirements with HP Altec Lansing speakers						
	SRS Premium Sound technology						
Ethernet	Integrated 10/100 network interface card (NIC)	V	V	V	V	<b>V</b>	
	Integrated wireless local area network (WLAN) options by way of wireless module and 2 wireless antennas built into display assembly	V	V	√	V	V	
	Supports the following WLAN formats:						
	Intel Centrino® Wireless-N 1000 (802.11b/g/n)	V	V	V	V		
	Intel Centrino® Wireless-N 1030 + Bluetooth (802.11b/g/n)	<b>V</b>	<b>√</b>	V	V		

Category	Description	Intel® 2nd Generation		Intel® P		AMD	
		Discrete	UMA	Discrete	UMA	UMA	
	Atheros AR9285 802.11b/g/n 1x1 WiFi Adapter	V	V	V	1	1	
	Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter	V	√	V	<b>V</b>		
	Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready)	<b>V</b>	V	V	<b>V</b>	V	
	Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter	V	V	<b>V</b>	<b>V</b>		
External media card	Digital Media Slot supporting SD, SDHC, SDXC (UHS104 compliant), and MMC	V	V	V	<b>V</b>	<b>V</b>	
Internal card	One half-size Mini Card slot for WLAN	1	<b>√</b>	<b>√</b>	<b>V</b>	√	
Ports	Audio-in (digital microphone)	<b>V</b>	√	V	<b>V</b>	√	
	Audio-out (stereo headphone)	<b>√</b>	√	V	<b>V</b>	√	
	High-Definition Multimedia Interface (HDMI) version 1.4 supporting up to 1920x1200 @ 60Hz	<b>√</b>	V	1	<b>√</b>	V	
	Hot plug/unplug with auto-detect for correct output to wide-aspect vs. standard aspect video	<b>V</b>	V	<b>V</b>	<b>V</b>	<b>V</b>	
	RJ-45 (Ethernet)	<b>√</b>	$\sqrt{}$	$\checkmark$	V	√	
	Three USB 2.0 ports	<b>V</b>	$\sqrt{}$	<b>V</b>	<b>V</b>	√	
	VGA (Dsub 15-pin) supporting the following:	<b>V</b>	V	<b>V</b>	<b>V</b>	√	
	<ul> <li>2048 x 1536 external resolution @ 75Hz</li> </ul>						
	<ul> <li>2048 x 1536 external resolution @ 85Hz</li> </ul>						
	AC Smart Pin adapter	<b>√</b>	$\checkmark$	V	$\checkmark$	√	
Keyboard/ pointing devices	39.62-cm (15.6-in), full-size keyboard	V	V	V	<b>V</b>	<b>V</b>	
	TouchPad with 2 buttons (multitouch gestures, 2-finger scrolling, pinch zoom, and taps enabled as default)	<b>V</b>	V	<b>V</b>	√	√	
Power requirements	6-cell, 2.22 Ah, 47 Wh battery	V	V	<b>√</b>	<b>V</b>	√	
	6-cell, 2.55 Ah, 55 Wh battery	<b>√</b>	√	$\checkmark$	V		
	Batteries support fast charge	<b>V</b>	√	V	<b>V</b>	√	
	65-W AC Smart adapter with localized cable plug support		√		<b>V</b>	<b>V</b>	

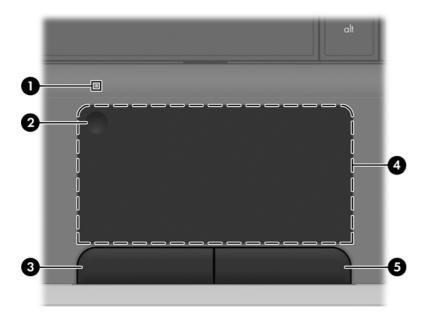
ENWW 5

Category	Description	Intel® 2nd Generation		Intel® Previous Generation		AMD
		Discrete	UMA	Discrete	UMA	UMA
	90-W AC Smart adapter with localized cable plug support	V		V		
Security	Kensington Security Lock	√	<b>V</b>	√	<b>V</b>	<b>√</b>
	Intel AT-p Ready					
Operating system	Preinstalled:					
	Windows 7® Home Premium (64 bit)	√	<b>V</b>	√	<b>V</b>	<b>√</b>
	FreeDOS	√	<b>V</b>	√	<b>√</b>	<b>√</b>
Serviceability	End-user replaceable parts:					
	AC adapter	√	<b>V</b>	√	<b>V</b>	<b>√</b>
	Battery (system)	√	<b>V</b>	√	<b>√</b>	<b>√</b>
	Hard drive	√	<b>V</b>	√	<b>√</b>	<b>√</b>
	Memory module	<b>√</b>	<b>√</b>	√	V	<b>√</b>
	Optical drive	V	<b>V</b>	√	<b>V</b>	<b>√</b>
	WLAN cards	√	√	<b>√</b>	<b>V</b>	<b>V</b>

# 2 External component identification

# Top

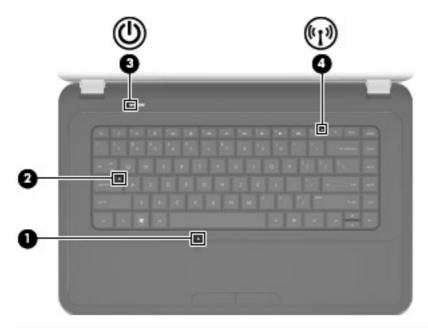
#### **TouchPad**



Compo	pnent	Description
(1)	TouchPad light	Off: The TouchPad is on.
	•	<ul> <li>Amber: The TouchPad is off.</li> </ul>
(2)	TouchPad on/off button	Turns the TouchPad on and off. Quickly double-tap the TouchPad button to turn the TouchPad on and off.
(3)	Left TouchPad button	Functions like the left button on an external mouse
(4)	TouchPad zone	Moves the pointer and selects or activates items on the screen
(5)	Right TouchPad button	Functions like the right button on an external mouse

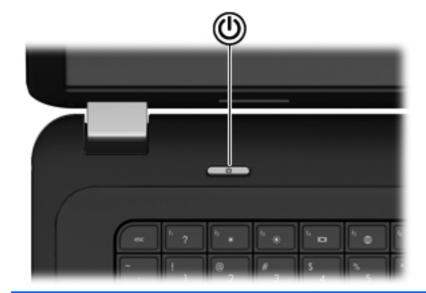
ENWW Top 7

## Lights



Component				Description			
(1)		TouchPad light	•	Off: The TouchPad is on.			
			•	Amber: The TouchPad is off.			
(2)		Caps lock light	•	White: Caps lock is on.			
			•	Off: Caps lock is off.			
(3)	(l)	Power light	•	On: The computer is on.			
	$\circ$		•	Blinking: The computer is in Sleep mode.			
			•	Off: The computer is off or in Hibernation mode.			
(4)	( <sub>(1)</sub>	Wireless light	•	White: An integrated wireless device, such as a wireless local area network (WLAN) device and/or a Bluetooth® device, is on.			
			•	Amber: All wireless devices are off.			

#### **Button**



#### Component



Power button

#### Description

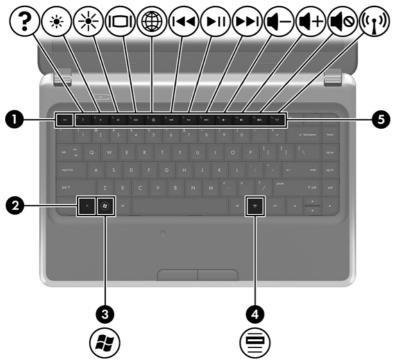
- When the computer is off, press the power button to turn on the computer.
- When the computer is on, press the power button briefly to initiate Sleep mode.
- When the computer is in Sleep mode, press the power button briefly to exit Sleep mode.
- When the computer is in Hibernation mode, press the power button briefly to exit Hibernation mode.

If the computer has stopped responding and Windows® shutdown procedures are ineffective, press and hold the power button for at least 5 seconds to turn off the computer.

To learn more about your power settings, select **Start > Control Panel > System and Security > Power Options**, or refer to the *HP Notebook Reference Guide*.

ENWW Top 9

#### Keys



Compone	ent	Description
(1)	esc key	Displays system information when pressed in combination with the fn key
(2)	fn key	Displays system information when pressed in combination with the esc key
(3)	Windows logo key	Displays the Windows Start menu
(4)	Windows applications key	Displays a shortcut menu for items beneath the pointer
(5)	Action keys	Execute frequently used system functions

#### **Front**



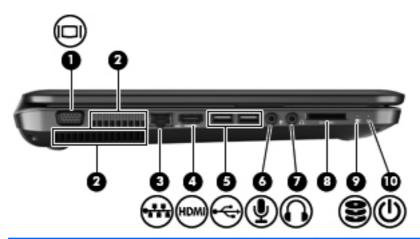
ENWW Front 11

# **Right side**



Com	onent		Description
(1)		Optical drive	Plays optical discs, such as CDs, DVDs, and Blu-ray discs
(2)	,	Optical drive light	Green: The optical drive is being accessed.
(3)		Optical drive button	Ejects the media tray of the optical drive.
(4)	<b>.</b>	USB port	Connects an optional USB device
(5)		AC adapter light	<ul> <li>Blinking white: The battery is low.</li> <li>Solid white: The computer is connected to external power.</li> <li>Amber: The computer is charging the battery.</li> <li>Off: The computer is not connected to external power.</li> </ul>
(6)	Ą	Power connector	Connects an AC adapter
(7)	æ	Security cable slot	Attaches an optional security cable to the computer  NOTE: The security cable is designed to act as a deterrent, but it may not prevent the computer from being mishandled or stolen.

### Left side



Com	ponent		Description
(1)		External monitor port	Connects an external VGA monitor or projector
(2)		Vents (2)	Enable airflow to cool internal components
			<b>NOTE:</b> The computer fan starts up automatically to cool internal components and prevent overheating. It is normal for the internal fan to cycle on and off during routine operation.
(3)	₩	RJ-45 (network) jack	Connects a network cable
(4)	HDMI	HDMI port	Connects an optional video or audio device, such as a high-definition television, or any compatible digital or audio component
(5)	<b>~</b>	USB ports (2)	Connect optional USB devices
(6)	•	Audio-in (microphone) jack	Connects an optional computer headset microphone, stereo array microphone, or monaural microphone
(7)	Q	Audio-out (headphone) jack	Produces sound when connected to optional powered stereo speakers, headphones, earbuds, a headset, or television audio
			<b>WARNING!</b> To reduce the risk of personal injury, adjust the volume before putting on headphones, earbuds, or a headset. For additional safety information, refer to the <i>Regulatory, Safety and Environmental Notices</i> .
			<b>NOTE:</b> When a device is connected to the jack, the computer speakers are disabled.

ENWW Left side 13

Comp	Component Description		
(8)		Digital Media Slot	Supports the following optional digital card formats:
			MultiMedia Card (MMC)
			Secure Digital (SD) Memory Card
			Secure Digital High Capacity (SDHC) Memory Card
			<ul> <li>Secure Digital Extended Capacity (SDXC) Memory Card</li> </ul>
(9)	8	Hard drive light	White: The hard drive is being accessed.
(10)	(l)	Power light	White: The computer is on.
	0		Blinking white: The computer is in Sleep mode.

### **Display**

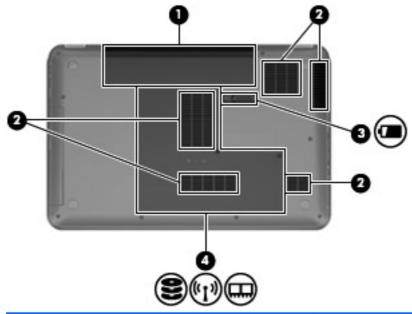


	Description	
(1) WLAN antennas (2)* Send and receive valocal area networks	wireless signals to communicate with wireless s (WLANs)	
(2) Webcam light On: The webcam is	s in use.	
(3) Webcam Records video and	d captures still photographs	
To use the webcan YouCam.	m, select Start > All Programs > Cyberlink	
(4) Internal microphone Records sound		

<sup>\*</sup>The antennas are not visible from the outside of the computer. For optimal transmission, keep the areas immediately around the antennas free from obstructions. To see wireless regulatory notices, refer to the section of the *Regulatory, Safety and Environmental Notices* that applies to your country or region. These notices are located in Help and Support.

ENWW Display 15

### **Bottom**

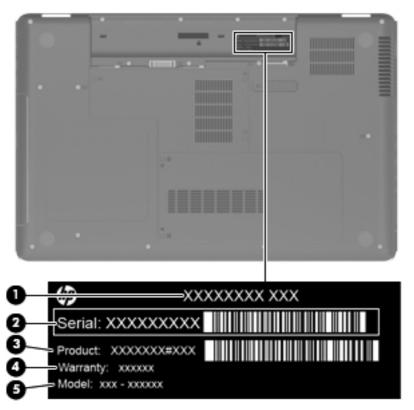


Component			Description	
(1)		Battery bay	Holds the battery	
(2)		Vents (5)	Enable airflow to cool internal components  NOTE: The computer fan starts up automatically to cool internal components and prevent overheating. It is normal for the internal fan to cycle on and off during routine operation.	
(3)		Battery release latch	Releases the battery from the battery bay	
(4)	((1))	Service cover	Provides access to the hard drive, wireless modules, and memory modules	

# 3 Illustrated parts catalog

#### **Serial number location**

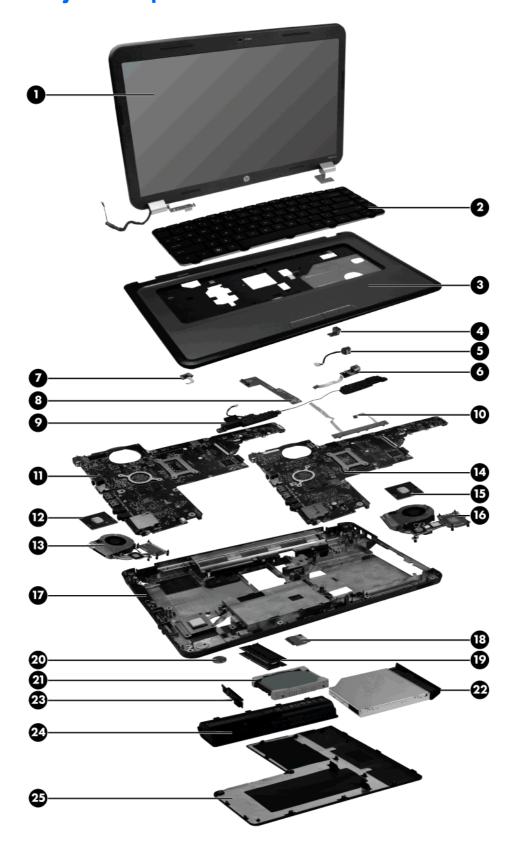
When ordering parts or requesting information, provide the computer serial number and model number located in the battery bay of the computer.



Component		Description	
(1)	Product name	The name affixed to the front of the computer.	
(2)	Serial number (s/n)	An alphanumeric identifier that is unique to each product.	
(3)	Part number/Product number (p/n)	This number provides specific information about the product's hardware components. The part number helps a service technician to determine what components and parts are needed.	
(4)	Warranty period	The duration of the warranty period for the computer.	
(5)	Model description	An alphanumeric identifier used to locate documents, drivers, and support for the computer.	

ENWW Serial number location 17

# **Computer major components**



Item	Description	Spare part number			
(1)	39.6-cm (15.6-in) High Definition (HD), light-emitting diode (LED), BrightView (1366 x 768) display assembly:				
	<b>NOTE:</b> For more information on the display assembly internal component spare part information, See <u>Display assembly components on page 24</u> .				
	For use in Charcoal Grey computer models	639512-001			
	For use in Ocean Drive computer models	639513-001			
	For use in Sonoma Red computer models	639514-001			
	For use in Luminous Rose computer models	639515-001			
	For use in Pewter computer models	639516-001			
	For use in Pacific Blue computer models	639517-001			
	For use in Pearl Pink computer models	639518-001			
	For use in Sweet Purple computer models	639519-001			
	For use in Butter Gold computer models	639520-001			
(2)	Keyboard (includes keyboard cable):				
	For use in the United States, Black	640892-001			
	For use in French Canada, Black	640892-121			
	For use in the United States, Pink	651083-001			
	For use in French Canada, Pink	651083-121			
(3)	Top cover (includes TouchPad board):				
	For use in Ocean Drive computer models	639527-001			
	For use in Luminous Rose computer models	639528-001			
	For use in Sweet Purple computer models	639529-001			
	For use in Butter Gold computer models	639530-001			
	For use in Pewter computer models	639531-001			
	For use in Charcoal Grey computer models	639532-001			
	For use in Sonoma Red computer models	639533-001			
	For use in Pacific Blue computer models	639534-001			
	For use in Pearl Pink computer models	639535-001			
(4)	Security lock bracket (included with base enclosure)				
(5)	Power connector (includes cable)	640891-001			
6)	USB board	640883-001			
(7)	Power button board	640884-0011			
(8)	Optical drive board	640886-001			
(9)	Speaker assembly (includes cable)	639573-001			
(10)	Touch Pad button board (with cable)	640885-001			

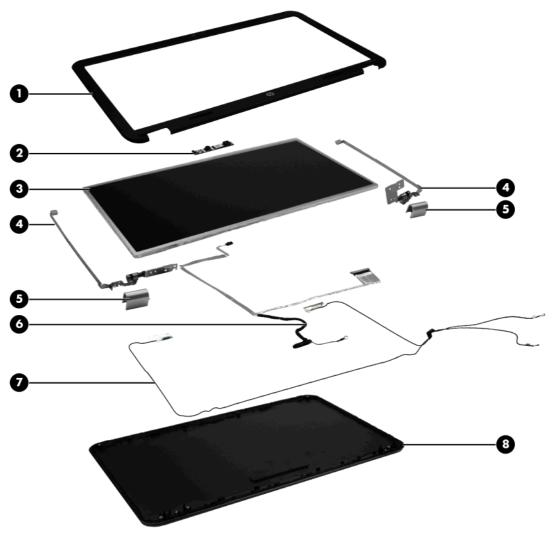
Item	De	scription	Spare part number
(11 & 14)	Sys	stem board (includes replacement thermal material):	
	•	For use in Intel HM55 UMA computer models	639521-001
	•	For use in Intel HM65 UMA computer models	639522-001
	•	For use in Intel HM55 discrete, 512 M, computer models	639523-001
	•	For use in Intel HM55 discrete, 1 GB, computer models	639524-001
	•	For use in Intel HM65 discrete, 512 M, computer models	639525-001
	•	For use in Intel HM65 discrete, 1 GB, computer models	639526-001
	•	For use in AMD UMA computer models	640893-001
	•	For use in Intel HM55 i3-370M UMA computer models.	653087
	•	For use in Intel HM65 UMA 1.1 computer models	657459
	•	For use in Intel HM65 discrete 512MB computer models	657461
	•	For use in Intel HM65 discrete 1GB computer models	657462
	•	For use in E350 UMA computer models	646738
	•	For use in 6470M discrete 512MB computer models	647217
	•	For use in 6470M 1GB computer models	647218
	•	For use in BD UMA computer models	647219
	•	For use in BD A60M UMA computer models	649288
	•	For use in BD E450 UMA computer models	657146
(12 & 15)	Pro	ocessor (includes replacement thermal material)	
	•	Intel Core i7-2620M processor (2.7 GHz, SC turbo up to 3.40 GHz, 4 MB L3), Dual 35 W	631252-001
	•	Intel Core i5-2540M processor (2.6 GHz,SC turbo up to 3.3 GHz, 3 MB L3), Dual 35 W	631255-001
	•	Intel Core i5-2520M processor (2.5 GHz, SC turbo up to 3.2 GHz, 3 MB L3), Dual 35 $\mathrm{W}$	631253-001
	•	Intel Core i5-2410M processor (2.3 GHz, SC turbo up to 2.9 GHz, 3 MB L3), Dual 35 $\mathrm{W}$	638039-001
	•	Intel Core i3 2310M (2.1 GHz, 3 MB L3) Dual 35 W	638037-001
	•	Intel Core i5-480M processor (2.66 GHz, SC turbo up to 2.93 GHz, 3 MB L3), Dual 35 W $$	634693-001
	•	Intel Core i3-390M processor (2.66 GHz, 3 MB L3), Dual 35 W	634692-001
	•	Intel Core i3-380M processor (2.53 GHz, 3 MB L3), Dual 35 W	625823-001
	•	Intel Pentium P6300 (2.26 GHz, 3 MB L3), Dual 35 W	635500-001
	•	Intel Pentium P6200 (2.13 GHz, 3 MB L3), Dual 35 W	625831-001
	•	Phenom II N970 (2.2 GHz, 2 MB L2, 1333 MHz, 3.6GT/s –Quad 35 W	635496-001

Item	Description	Spare part number			
	<ul> <li>Phenom II P960 (1.8 GHz, 2 MB L2, 1066 MHz, 3.6GT/s – Quad 25 W</li> </ul>	634689-001			
	<ul> <li>Phenom II N870 (2.3 GHz, 1.5 MB L2, 1333 MHz, 3.6GT/s –Triple 35 W</li> </ul>	635495-001			
	<ul> <li>Phenom II P860 (2.0 GHz, 1.5 MB L2, 1066 MHz, 3.6GT/s –Triple 25 W</li> </ul>	634688-001			
	<ul> <li>Phenom II N850 (2.2 GHz, 1.5 MB L2, 1333 MHz, 3.6GT/s –Triple 35 W</li> </ul>	616345-001			
	<ul> <li>Phenom II N660 (3.0 GHz, 2 MB L2, 1333 MHz, 3.6GT/s –Dual 35 W</li> </ul>	635494-001			
	<ul> <li>Phenom II P650 (2.6 GHz, 2 MB L2, 1066 MHz, 3.6GT/s – Dual 25 W</li> </ul>	634687-001			
	<ul> <li>Turion II P560 (2.5 GHz, 2 MB L2, 1066 MHz, 3.6GT/s–Dual 25 W</li> </ul>	634691-001			
	Athlon II P360 (2.3 GHz, 1 MB L2, 1066 MHz, 3.6GT/s–Dual 25 W	636635-001			
	Athlon II P340 (2.2 GHz, 1 MB L2, 1066 MHz, 3.2GT/s–Dual 25 W	616343-001			
	• V160 (2.4 GHz, 512 KB L2, 1066 MHz, 3.2 GT/s) – SC 25 W	636634-001			
	• V140 (2.3 GHz, 512 KB L2, 1066 MHz, 3.2 GT/s) – SC 25 W	616333-001			
	Pentium B940 (2GHz) processor	653337			
	Pentium B950 (2.1GHz) processor	653338			
	Pentium i3-2350M (2.3GHz) processor	653340			
	Pentium i5-2430M (2.4GHz) processor	653341			
(13 & 16)	Fan/heat sink assembly (includes replacement thermal material):				
	For use in AMD UMA computer models	640896-001			
	For use in Intel UMA computer models	641024-001			
	For use in Intel discrete computer models	641025-001			
	For use in BGA UMA computer models	657143			
	For use in Intel discrete computer models	640897			
	For use in Intel discrete computer models	657144			
	For use in UMA discrete computer models	657145			
(17)	Base enclosure	639569-001			
(18)	Wireless (WLAN) module				
	<ul> <li>Atheros AR9285 802.11a/b/g/n 2x2 WiFi adapter for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the US Virgin Islands</li> </ul>	580101-001			

Item	Des	scription	Spare part number	
	•	Intel WiFi Link 5100 802.11/b/g/n WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia and Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Canada, Cape Verde, the Cayman Islands, the Central African Republic, Chad, Chile, Colombia, Comoros, the Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equitorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guam, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Palau, Panama, Papua New Guinea, Paraguay, the People's Republic of China, Peru, the Philippines, Poland, Portugal, Puerto Rico, the Republic of Moldova, Romania, Rwanda, Samoa, San Marino, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, the United Sta	593530-001	
	•	Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready)	600370–001	
	•	Intel Centrino® Wireless-N 1030 + Bluetooth (802.11b/g/n)	631956-001	
	•	Intel Centrino® Wireless-N 1000 (802.11b/g/n)	593530-001	
	•	Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter	630703-001	
	•	Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter	630705-001	
	•	Realtec RTL8191SE 802.11b/g/n 1x1 WiFi Adapter	640926-001	
	•	Realtek 8188BC8 802.11a/b/g/n 2x2 WiFi and Bluetooth 3.0+HS Combo Adapter	602993-001	
	•	Atheros AR9285 802.11b/g/n WiFi + Bluetooth Adapter	593127-001	
(19)	Me	mory modules (1066 MHz, DDR3)		
	•	2 GB PC3-10600 MHz	581096-001	
	•	4 GB PC3 10600 1333 MHz shared	621569-001	
	•	1 GB PC3 10600 1333 MHz shared	639738-001	
(20)	RT	C battery (includes mounting adhesive)	449137-001	
(21)	Hard drive			
	Sup	oports the following <b>9.5 mm</b> , <b>6.35 cm</b> (2.5 in) SATA hard drives:		
	•	750 GB, 5400 rpm	634250-001	
	•	640 GB, 5400 rpm	603785-001	

Item	Description	Spare part number			
	• 500 GB, 7200 rpm	634925-001			
	• 500 GB, 5400 rpm	634638-001			
	Supports the following <b>7.0 mm</b> , <b>6.35 cm</b> (2.5 in) SATA hard drives:				
	• 320 GB, 7200 rpm	634862-001			
	• 250 GB, 7200 rpm	634861-001			
	Hard Drive Hardware Kit (not illustrated, includes bracket and screws)	640878-001			
(22)	Optical drive (includes optical drive bezel and bracket)				
	DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive with LightScribe*	639570-001			
	Blu-ray Disc ROM with LightScribe* DVD±R/RW SuperMulti Double-Layer Drive	639571-001			
	NOTE: *Select models only.				
(23)	Hard drive connector board	644525-001			
(24)	Battery				
	6-cell Li-lon, 2.20 Ah, 47 Wh	593553-001			
	6-cell Li-lon, 2.55 Ah, 55 Wh	593554-001			
	Rubber Kit (not illustrated, includes bumper and rubber feet)	639572-001			
(25)	Plastics Kit (includes service access cover)	640889-001			

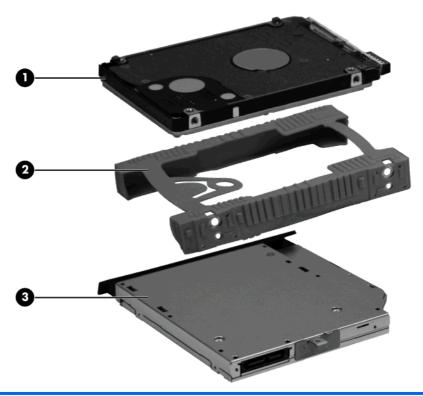
# **Display assembly components**



Item	Description	Spare part number
(1)	Display bezel	639509-001
(2)	Webcam module	640880-0011
(3)	39.6-cm (15.6-in) high-definition, BrightView LED display panel	641663-001
(4)	Display hinges	639511-001
(5)	Display hinge covers	640887-001
(6)	Display cable	639510-001
(7)	Wireless antenna (includes wireless antenna transceivers and cable)	639499-001
(8)	Display back cover (includes logo):	
	For use in Pewter computer models	639500-001
	For use in Charcoal Grey computer models	639501-001
	For use in Sonoma Red computer models	639502-001

Item	De	scription	Spare part number
	•	For use in Pacific Blue computer models	639503-001
	•	For use in Pearl Pink computer models	639504-001
	•	For use in Ocean Drive computer models	639505-001
	•	For use in Luminous Rose computer models	639506-001
	•	For use in Sweet Purple computer models	639507-001
	•	For use in Butter Gold computer models	639508-001
	Dis	splay Screw Kit (not illustrated)	640881-001
	Dis	splay Rubber Kit (not illustrated, includes display bumper strips)	640882-001

# **Mass storage devices**



Item	Description	Spare part number		
(1)	Hard drive			
	Supports the following <b>9.5 mm</b> , <b>6.3 cm</b> (2.5 in) SATA hard drives:			
	• 750 GB, 5400 rpm	634250-001		
	• 640 GB, 5400 rpm	603785-001		
	• 500 GB, 7200 rpm	634925-001		
	• 500 GB, 5400 rpm	634638-001		
	Supports the following 7 mm, 6.3 cm (2.5 in) SATA hard drives:			
	• 320 GB, 7200 rpm	634862-001		
	• 250 GB, 7200 rpm	634861-001		
(2)	Hard drive bracket (included with hard drive)			
(3)	Optical drive (12.7 mm, SATA, fixed, includes bezel and bracket)			
	DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive with LightScribe*	639570-001		
	Blu-ray Disc ROM with LightScribe* DVD±R/RW SuperMulti Double-Layer Drive	639571-001		
	NOTE: *Select models only.			
	Hard Drive Hardware Kit (not illustrated, includes bracket and screws) 640878–001			

### Miscellaneous parts

Description	Spare part number			
AC adapters				
65-W AC adapter	609939-001			
90-W AC adapter	620656-001			
Power cord, AC, 3 wire, black, 1.83-m	490371-001			
TouchPad button board	640885-001			
Screw kit	640879-001			

- Phillips 2.0 x 2.0 (pan-head) screw
- Phillips 3.0 x 1.5 screw
- Phillips 3.0 x 2.0 screw
- Phillips 3.0 x 3.0 screw
- Phillips 4.0 x 2.0 (captive) screw
- Phillips 6.0 x 2.5 screw
- Phillips 10.0 x 2.0 (captive) screw

ENWW Miscellaneous parts 27

# **Sequential part number listing**

Spare part number	Description		
449137-001	RTC battery		
490371-001	Power cord, AC, 3 wire, black, 1.83-m		
640886-001	Optical drive board		
580101-001	Atheros AR9285 802.11a/b/g/n 2x2 WiFi adapter for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the US Virgin Islands		
581096-001	2 GB memory module, 1066 MHz, DDR3		
593127-001	Atheros AR9285 802.11b/g/n WiFi + Bluetooth Adapter		
593530-001	Intel WiFi Link 5100 802.11/b/g/n WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia and Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Canada, Cape Verde, the Cayman Islands, the Central African Republic, Chad, Chile, Colombia, Comoros, the Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equitorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guam, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Palau, Panama, Papua New Guinea, Paraguay, the People's Republic of China, Peru, the Philippines, Poland, Portugal, Puerto Rico, the Republic of Moldova, Romania, Rwanda, Samoa, San Marino, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, the United Sta		
593553-001	Battery, 6-cell, 2.20 Ah, 47 Wh		
593554-001	Battery, 6-cell, 2.55 Ah, 55 Wh		
600370-001	Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready)		
603785-001	640 GB, 5400 rpm <b>9.5 mm, 6.35 cm</b> (2.5 in) SATA hard drive		
609939-001	65 W AC adapter		
602993-001	Realtek 8188BC8 802.11a/b/g/n 2x2 WiFi and Bluetooth 3.0+HS Combo Adapter		
616333-001	V140 processor (2.3GHz, 512K L2, 1066MHz, 3.2GT/s), SC 25W		
616343-001	Athlon II P340 processor (2.2GHz, 1MB L2, 1066MHz, 3.2GT/s), Dual 25W		
616345-001	Phenom II N850 processor (2.2GHz, 1.5MB L2, 1333MHz, 3.6GT/s), Triple 35W		
620656-001	90 W AC adapter		
621569-001	4 GB memory module, 10600 1333 MHz shared		

Spare part number	Description
625823-001	Intel Core™ i3-380M processor (2.53 GHz, 3 MB L3), Dual 35 W
625831-001	Intel Pentium P6200 processor (2.13 GHz, 3 MB L3), Dual 35 W
630703-001	Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter
630705-001	Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter
631252-001	Intel Core™ i7-2620M processor (2.7 GHz, SC turbo up to 3.40 GHz, 4 MB L3), Dual 35 W
631253-001	Intel Core™ i5-2520M processor (2.5 GHz, SC turbo up to 3.2 GHz, 3 MB L3), Dual 35 W
631255-001	Intel Core™ i5-2540M processor (2.6 GHz,SC turbo up to 3.3 GHz, 3 MB L3), Dual 35 W
631956-001	Intel Centrino® Wireless-N 1030 + Bluetooth 802.11 b/g/n adapter
634250-001	750 GB, 5400 rpm <b>9.5 mm, 6.35 cm</b> (2.5 in) SATA hard drive
634638-001	500 GB, 5400 rpm <b>9.5 mm, 6.35 cm</b> (2.5 in) SATA hard drive
634687-001	Phenom II P650 processor (2.6GHz, 2MB L2, 1066MHz, 3.6GT/s), Dual 25W
634688-001	Phenom II P860 processor (2.0GHz, 1.5MB L2, 1066MHz, 3.6GT/s), Triple 25W
634689-001	Phenom II P960 processor (1.8GHz, 2MB L2, 1066MHz, 3.6GT/s), Quad 25W
634691-001	Turion II P560 processor (2.5GHz, 2MB L2, 1066MHz, 3.6GT/s), Dual 25W
634692-001	Intel Core™ i3-390M processor (2.66 GHz, 3 MB L3), Dual 35 W
634693-001	Intel Core™ i5-480M processor (2.66 GHz, SC turbo up to 2.93 GHz, 3 MB L3), Dual 35 W
634861-001	250 GB, 7200 rpm, <b>7.0 mm, 6.35 cm</b> (2.5 in) SATA hard drive
634862-001	320 GB, 7200 rpm, <b>7.0 mm, 6.35 cm</b> (2.5 in) SATA hard drive
634925-001	500 GB, 7200 rpm <b>9.5 mm, 6.35 cm</b> (2.5 in) SATA hard drive
635494-001	Phenom II N660 processor (3.0GHz, 2MB L2, 1333MHz, 3.6GT/s), Dual 35W
635495-001	Phenom II N870 processor (2.3GHz, 1.5MB L2, 1333MHz, 3.6GT/s), Triple 35W
635496-001	Phenom II N970 processor (2.2GHz, 2MB L2, 1333MHz, 3.6GT/s), Quad 35W
635500-001	Intel Pentium P6300 processor (2.26 GHz, 3 MB L3), Dual 35 W
636634-001	V160 processor (2.4GHz, 512K L2, 1066MHz, 3.2GT/s), SC 25W
636635-001	Athlon II P360 processor (2.3GHz, 1MB L2, 1066MHz, 3.6GT/s), Dual 25W
638039-001	Intel Core™ i5-2410M processor (2.3 GHz, SC turbo up to 2.9 GHz, 3 MB L3), Dual 35 W
638037-001	Intel Core i3 2310M processor (2.1 GHz, 3 MB L3), Dual 35 W
639499-001	Wireless antenna (includes wireless antenna transceivers and cable)
639500-001	Display back cover (includes logo) for use in Pewter computer models
639501-001	Display back cover (includes logo) for use in Charcoal Grey computer models
639502-001	Display back cover (includes logo) for use in Sonoma Red computer models
639503-001	Display back cover (includes logo) for use in Pacific Blue computer models
639504-001	Display back cover (includes logo) for use in Pearl Pink computer models
639505-001	Display back cover (includes logo) for use in Ocean Drive computer models

Spare part number	Description
639506-001	Display back cover (includes logo) for use in Luminous Rose computer models
639507-001	Display back cover (includes logo) for use in Sweet Purple computer models
639508-001	Display back cover (includes logo) for use in Butter Gold computer models
639509-001	Display bezel
639510-001	Display cable
639511-001	Display hinges
639512-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Charcoal Grey computer models
639513-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Ocean Drive computer models
639514-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Sonoma Red computer models
639515-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Luminous Rose computer models
639516-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Pewter computer models
639517-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Pacific Blue computer models
639518-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Pearl Pink computer models
639519-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Sweet Purple computer models
639520-001	<b>39.6 cm</b> (15.6 in) HD LED BrightView (1366 x 768) display assembly for use in Butter Gold computer models
639521-001	System board (includes replacement thermal material) for use in Intel HM55 UMA computer models
639522-001	System board (includes replacement thermal material) for use in Intel HM65 UMA computer models
639523-001	System board (includes replacement thermal material) for use in Intel HM55 discrete, 512 M, computer models
639524-001	System board (includes replacement thermal material) for use in Intel HM55 discrete, 1 GB, computer models
639525-001	System board (includes replacement thermal material) for use in Intel HM65 discrete, 512 M, computer models
639526-001	System board (includes replacement thermal material) for use in Intel HM65 discrete, 1 GB, computer models
639527-001	Top cover (includes TouchPad board) for use in Ocean Drive computer models
639528-001	Top cover (includes TouchPad board) for use in Luminous Rose computer models
639529-001	Top cover (includes TouchPad board) for use in Sweet Purple computer models
639530-001	Top cover (includes TouchPad board) for use in Butter Gold computer models
639531-001	Top cover (includes TouchPad board) for use in Pewter computer models

Spare part number	Description
639532-001	Top cover (includes TouchPad board) for use in Charcoal Grey computer models
639533-001	Top cover (includes TouchPad board) for use in Sonoma Red computer models
639534-001	Top cover (includes TouchPad board) for use in Pacific Blue computer models
639535-001	Top cover (includes TouchPad board) for use in Pearl Pink computer models
639569-001	Base enclosure
639570-001	DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive with LightScribe*
1	NOTE: *Select models only.
639571-001	Blu-ray Disc ROM with LightScribe* DVD±R/RW SuperMulti Double-Layer Drive
1	NOTE: *Select models only.
639572-001	Rubber Kit (includes bumper and rubber feet)
639573-001	Speaker assembly (includes cable)
639738-001	1 GB PC3 10600 1333 MHz shared
640878-001	Hard Drive Hardware Kit (includes bracket and screws)
640879-001	Screw Kit
640880-001	Webcam module
640881-001	Display Screw Kit
640882-001	Display Rubber Kit (includes display bumper strips)
640883-001	USB board
640884-001	Power button board
640885-001	Touchpad button board (includes bracket and cable)
640887-001	Display hinge covers
640889-001	Plastics Kit (includes service access cover)
640891-001	Power connector (includes cable)
640892-001	Keyboard (includes keyboard cable) for use in the United States, Black
640892-121	Keyboard for use in French Canada, Black
640893-001	System board (includes replacement thermal material) for use in AMD computer models
	Fan/heat sink assembly (includes replacement thermal material) for use in AMD computer models
	Fan/heat sink assembly (includes replacement thermal material) for use in discrete computer models
640926-001	Realtec RTL8191SE 802.11b/g/n 1x1 WiFi Adapter
	Fan/heat sink assembly (includes replacement thermal material) for use in Intel UMA computer models
	Fan/heat sink assembly (includes replacement thermal material) for use in Intel discrete computer models
644525-001	Hard drive connector board

Spare part number	Description
646738	System board (includes replacement thermal material) for use in E350 UMA computer models
647217	System board (includes replacement thermal material) for use in 6470M 512MB computer models
647218	System board (includes replacement thermal material) for use in 6470M 1GB computer models
647219	System board (includes replacement thermal material) for use in UMA computer models
649288	System board (includes replacement thermal material) for use in A60M UMA computer models
651083-001	Keyboard for use in the United States, Pink
651083-121	Keyboard for use in French Canada, Pink
653087	System board (includes replacement thermal material) for use in HM55 i3-370M UMA computer models
653337	Pentium B940 (2GHz) processor
653338	Pentium B950 (2.1GHz) processor
653339	i3-2330M (2.2 GHz) processor
653340	i3-2350M (2.3GHz) processor
653341	i5-2430M (2.4GHz) processor
657143	Fan/heat sink assembly (includes replacement thermal material) for use in UMA computer models
657144	Fan/heat sink assembly (includes replacement thermal material) for use in discrete computer models
657145	Fan/heat sink assembly (includes replacement thermal material) for use in UMA computer models
657146	System board (includes replacement thermal material) for use in E450 UMA computer models
657459	System board (includes replacement thermal material) for use in HM65 UMA 1.1 computer models
657461	System board (includes replacement thermal material) for use in HM65 discrete 512MB computer models
657462	System board (includes replacment thermal material) for use in HM65 discrete 1GB computer models

# 4 Removal and replacement procedures

## **Preliminary replacement requirements**

### **Tools required**

The following tools are needed to complete the removal and replacement procedures:

- Flat-bladed screwdriver
- Magnetic screwdriver
- Phillips P0 and P1 screwdrivers

### **Service considerations**

Before disassembly or assembly procedures, review and adhere to all service considerations.

NOTE: As you remove each subassembly from the computer, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

#### **Plastic parts**

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

#### **Cables and connectors**

A CAUTION: When servicing the computer, be sure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the computer.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Be sure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

#### **Drive handling**

Drives are fragile components that must be handled with care. To prevent damage to the computer, damage to a drive, or loss of information, observe these precautions:

Before removing or inserting a hard drive, shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.

Before handling a drive, be sure that you are discharged of static electricity. While handling a drive, avoid touching the connector.

Before removing a diskette drive or optical drive, be sure that a diskette or disc is not in the drive and be sure that the optical drive tray is closed.

Handle drives on surfaces covered with at least one inch of shock-proof foam.

Avoid dropping drives from any height onto any surface.

After removing a hard drive, an optical drive, or a diskette drive, place it in a static-proof bag.

Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.

Avoid exposing a drive to temperature extremes or liquids.

If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package "FRAGILE."

### **Grounding guidelines**

#### Electrostatic discharge damage

Electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, ESD contains enough power to alter device parameters or melt silicon junctions.

A discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Even if the spark is neither felt nor heard, damage might have occurred.

An electronic device exposed to ESD might not be affected at all and can work perfectly throughout a normal cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

♠ CAUTION: To prevent damage to the computer when removing or installing internal components, observe these precautions:

Keep components in their electrostatic-safe containers until you are ready to install them.

Use nonmagnetic tools.

Before touching an electronic component, discharge static electricity by using the guidelines described in this section.

Avoid touching pins, leads, and circuitry. Handle electronic components as little as possible.

If you remove a component, place it in an electrostatic-safe container.

The following table shows how humidity affects the electrostatic voltage levels generated by different activities.

♠ CAUTION: A product can be degraded by as little as 700 V.

Typical electrostatic voltage levels			
	Relative humidity		
Event	10%	40%	55%
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V

#### Packaging and transporting guidelines

Follow these grounding guidelines when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe tubes, bags, or boxes.
- Protect ESD-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep ESD-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a component or assembly.
- Store reusable ESD-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Be sure that
  mechanized equipment used for moving materials is wired to ground and that proper materials
  are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate
  electric charges.

#### **Workstation guidelines**

Follow these grounding workstation guidelines:

- Cover the workstation with approved static-shielding material.
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When fixtures must directly contact dissipative surfaces, use fixtures made only of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle ESD-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

#### **Equipment guidelines**

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm ±10% resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps)
  can be used at standing workstations and are compatible with most types of shoes or boots. On
  conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one
  megohm resistance between the operator and ground. To be effective, the conductive strips
  must be worn in contact with the skin.

The following grounding equipment is recommended to prevent electrostatic damage:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes
- Metal tote boxes
- Electrostatic voltage levels and protective materials

The following table lists the shielding protection provided by antistatic bags and floor mats.

Material	Use	Voltage protection level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

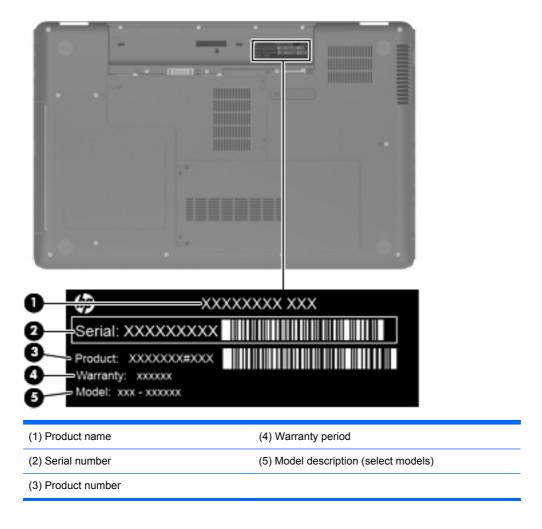
## **Component replacement procedures**

This chapter provides removal and replacement procedures.

There are as many as 78 screws, in 8 different sizes, that must be removed, replaced, or loosened when servicing the computer. Make special note of each screw size and location during removal and replacement.

#### Serial number

The serial number label, located in the battery bay of the computer, provides important information that you may need when contacting technical support.



## **Computer feet**

Description	Spare part number
Rubber Feet Kit	639572-001

The computer feet are adhesive-backed rubber pads. The feet attach to the base enclosure in the locations illustrated below.



### **Battery**

Description	Spare part number
6 cell, 2.20 Ah, 47 Wh	593553-001
6 cell, 2.55 Ah, 55 Wh	593554-001

#### Before disassembling the computer:

- 1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn on the computer, and then shut it down through the operating system.
- Disconnect all external devices connected to the computer.
- Disconnect the power from the computer by first disconnecting the power cord from the AC outlet and then disconnecting the AC adapter from the computer.

#### Remove the battery:

- 1. Turn the computer upside down on a flat surface.
- 2. Slide the battery release latch (1) to release the battery.
- 3. Pivot the battery (2) upward and lift it out of the computer (3).



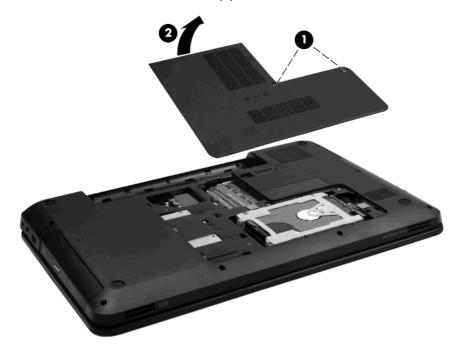
To insert the battery, insert the rear edge of the battery into the battery bay and pivot the front edge downward until the battery is seated. The battery release latch automatically locks the battery into place.

### Service access cover

Description	Spare part number
Plastics Kit (contains only the service access cover)	640889-001

Before removing the service access cover, remove the battery (see <u>Battery on page 40</u>)

- Position the computer upside down, with the front toward you. 1.
- 2. Loosen the two Phillips 4.0 x 2.0 captive screws (1) that secure the service access cover to the computer.
- Remove the service access cover (2).



Reverse this procedure to install the service access cover.

#### **Hard drive**

NOTE: The hard drive spare part kit includes a hard drive bracket and hard drive connector. The hard drive bracket and hard drive connector, as well as the hard drive bracket screws, are also available in the Hard Drive Hardware Kit.

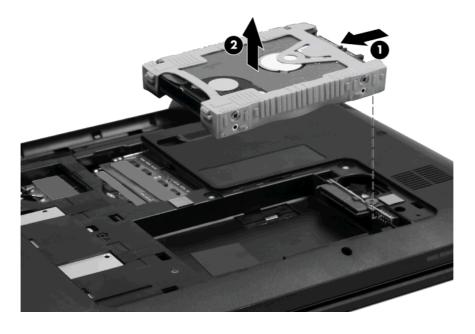
Description	Spare part number
Supports the following <b>9.50 mm</b> , <b>6.35 cm</b> (2.50 in) SATA hard drives:	
750 GB, 5400 rpm	634250-001
640 GB, 5400 rpm	603785–001
500 GB, 7200 rpm	634925-001
500 GB, 5400 rpm	634638-001
Supports the following <b>7.00 mm</b> , <b>6.35 cm</b> (2.50 in) SATA hard drives:	
320 GB, 7200 rpm	634862-001
250 GB, 7200 rpm	634861-001
Hard Drive Hardware Kit (not illustrated, includes connector, bracket, and screws)	640878-001

Before removing the hard drive, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)

#### Remove the hard drive:

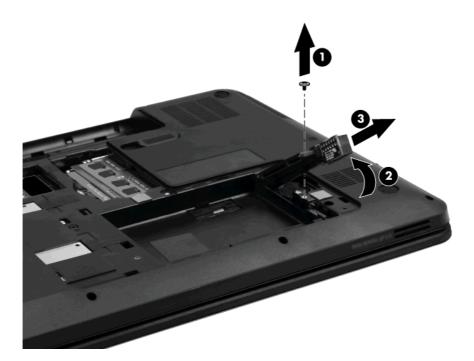
- 1. Use the rubber tab on the hard drive bracket (1) to move the hard drive to the left and disconnect it from the hard drive adapter.
- 2. Lift the hard drive (2) out of the hard drive bay.



- 3. To replace the hard drive bracket, remove the four Phillips 3.0×3.0 screws (1) that secure the hard drive bracket to the hard drive.
- 4. Pull the bracket (2) straight up to remove it from the hard drive.



- 5. To replace the hard drive adapter, remove the Phillips panhead 2.0 x 2.0 screw (1), and then disconnect the adapter from the system board at the outside edge (2).
- 6. Then lift the adapter out at a 45-degree angle (3).



Reverse this procedure to install the hard drive.

### **Optical drive**

NOTE: The optical drive spare part kit includes an optical drive bezel and optical drive bracket.

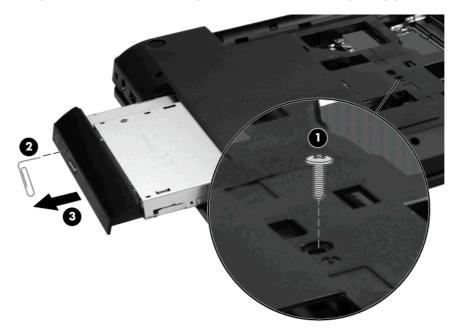
Description	Spare part number
DVD±RW and CD-RW SuperMulti Double-Layer Combo Drive with LightScribe*	639570-001
Blu-ray Disc ROM with LightScribe* DVD±R/RW SuperMulti Double-Layer Drive	639571-001
NOTE: *Select models only.	

#### Before removing the optical drive:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)

#### Remove the optical drive:

- 1. Remove the Phillips 6.0 x 2.5 screw (1) that secures the optical drive to the computer.
- Insert a straightened paper clip (2), into the release access opening in the bezel, and then press inward.
- 3. Grasp the bezel and slide the optical drive out of the computer (3).



- To replace the optical drive bracket, position the optical drive with the optical drive bracket toward you.
- 5. Remove the two Phillips 3.0 x 2.0 screws (1) that secure the optical drive bracket to the optical drive.

### Remove the optical drive bracket (2).



Reverse the above procedure to reassemble and install the optical drive.

#### **WLAN** module

Description	Spare part number
Atheros AR9285 802.11 a/b/g/n 2x2 WiFi adapter for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the US Virgin Islands	580101-001
Intel WiFi Link 5100 802.11/b/g/n WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia and Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Canada, Cape Verde, the Cayman Islands, the Central African Republic, Chad, Chile, Colombia, Comoros, the Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equitorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guam, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Palau, Panama, Papua New Guinea, Paraguay, the People's Republic of China, Peru, the Philippines, Poland, Portugal, Puerto Rico, the Republic of Moldova, Romania, Rwanda, Samoa, San Marino, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, the United Ara	593530-001
Broadcom 4313 802.11b/g/n 1x1 WiFi and 2070 Bluetooth 2.1+EDR Combo adapter (BT3.0+HS ready) (for model 1.1 only)	600370-001
Intel Centrino® Wireless-N 1030 + Bluetooth (802.11 b/g/n)	631956-001
Intel Centrino® Wireless-N 1000 (802.11 b/g/n)	593530-001
Ralink 5390GN 802.11b/g/n 1x1 WiFi Adapter	630703-001
Ralink 5390BC8 802.11b/g/n 1x1 WiFi and Bluetooth 3.0+HS Combo Adapter	630705-001
Realtec RTL8191SE 802.11b/g/n 1x1 WiFi Adapter	640926-001
Realtek 8188BC8 802.11a/b/g/n 2x2 WiFi and Bluetooth 3.0+HS Combo Adapter	602993-001
Atheros AR9285 802.11b/g/n WiFi + Bluetooth Adapter	593127-001

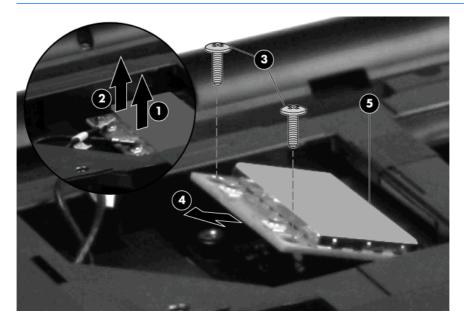
Before removing the WLAN module, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)

#### Remove the WLAN module:

- 1. Disconnect the main antenna cable (1) and the auxiliary antenna cable (2) from the wireless module.
- 2. Remove the two Phillips 3.0 x 2.0 screws (3) that secure the WLAN module to the computer. (The edge of the module opposite the slot rises away from the computer.)

- Remove the WLAN module (4) by pulling it away from the slot at an angle.
  - A CAUTION: To prevent an unresponsive system, replace the wireless module only with a wireless module authorized for use in the computer by the governmental agency that regulates wireless devices in your country or region. If you replace the module and then receive a warning message, remove the module to restore computer functionality, and then contact technical support through Help and Support.
  - NOTE: WLAN modules are designed with a notch (5) to prevent incorrect insertion into the WLAN module slot.



Reverse this procedure to install a WLAN module.

### **Memory module**

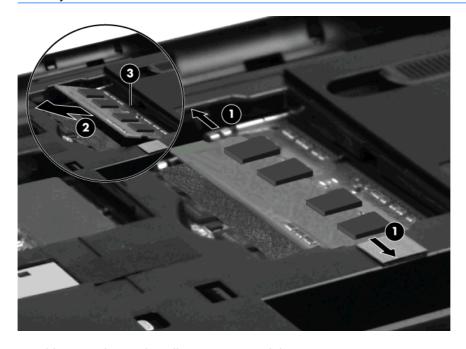
Description	Spare part number
4 GB PC3 10600 1333 MHz shared	621569-001
2 GB PC3 10600 MHz	581096-001
1 GB PC3 10600 1333 MHz shared	639738-001

Before removing the memory module, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)

Remove the memory module:

- 1. Spread the retaining tabs (1) on each side of the memory module slot to release the memory module. (The edge of the module opposite the slot rises away from the computer.)
- 2. Remove the module (2) by pulling it away from the slot at an angle.
- NOTE: Memory modules are designed with a notch (3) to prevent incorrect insertion into the memory module slot.



Reverse this procedure to install a memory module.

### **RTC** battery

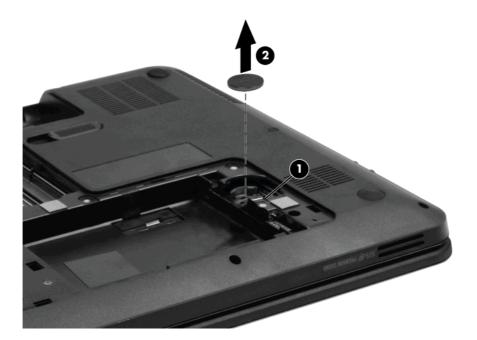
Description	Spare part number
RTC battery (includes mounting adhesive)	449137-001

Before removing the RTC battery, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- Service access cover (see Service access cover on page 41)

#### Remove the RTC battery:

- Use a sharp, nonconductive tool to release the clip (1) that secures the battery to the system board.
- Lift the battery (2) out of the computer.



Reverse this procedure to install the RTC battery.

### **Keyboard**

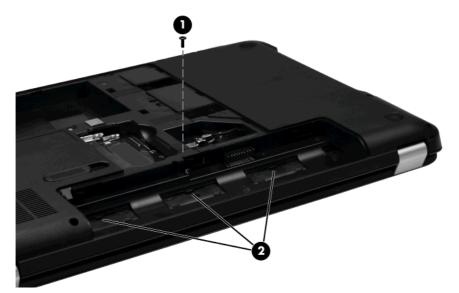
Description	Spare part number
For use in the United States, Black	640892-001
For use in French Canada, Black	640892-121
For use in the United States, Pink	651083-001
For use in French Canada, Pink	651083-121

Before removing the keyboard, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)

#### Remove the keyboard:

- 1. Remove the Phillips 4.0 x 2.5 screw (1) in the WLAN module bay that secures the keyboard to the computer.
- Using a thin, flat-bladed screwdriver, gently pry loose the three snaps (2) inside the battery bay to release the top edge keyboard tabs.



- 3. Turn the computer right-side up, with the front toward you.
- 4. Open the computer as far as possible.
- 5. Lift the rear edge of the keyboard, and then tilt the keyboard forward onto the palm rest (1).
- 6. Release the zero insertion force (ZIF) connector (2) to which the keyboard cable is attached, and then disconnect the keyboard cable (3) from the system board.

### Remove the keyboard (4).



Reverse this procedure to install the keyboard.

### Top cover

Description	Spare part number
For use in Ocean Drive computer models	639527-001
For use in Luminous Rose computer models	639528-001
For use in Sweet Purple computer models	639529-001
For use in Butter Gold computer models	639530-001
For use in Pewter computer models	639531-001
For use in Charcoal Grey computer models	639532-001
For use in Sonoma Red computer models	639533-001
For use in Pacific Blue computer models	639534-001
For use in Pearl Pink computer models	639535-001

#### Before removing the top cover, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Hard drive (See <u>Hard drive on page 42</u>).
- 4. Optical drive (see Optical drive on page 44).
- 5. WLAN module (see WLAN module on page 46).
- **6.** Memory module (see Memory module on page 48).
- 7. Keyboard (see <u>Keyboard on page 50</u>).

#### Remove the top cover:

1. Turn the computer right-side up, with the front toward you, and open the computer as far as possible.

Release the three zero insertion force (ZIF) connectors (1) to which the ZIF cables are attached and disconnect the USB cable (2), TouchPad cable (3), and power button cable (4) from the system board.

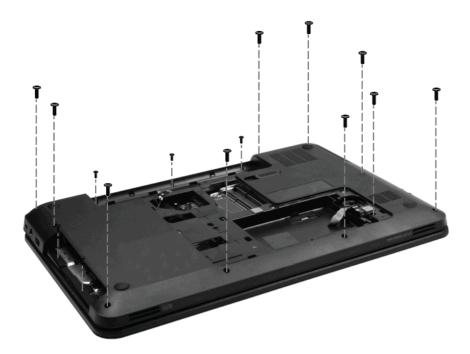


Remove the six Phillips 4.0 x 2.5 screws that secure the top cover to the computer.



Close the computer and turn it upside down, with the front toward you.

- 5. Remove the three Phillips 3.0 x 2.0 screws in the battery bay, two Phillips 3.0 x 2.0 screws in the optical drive bay, and ten Phillips 6.0 x 2.5 on the base enclosure.
- NOTE: The four screws along the front edge also serve to secure the speakers inside the base enclosure.



6. Lift the rear edge of the top cover (1) until the top cover disengages from the base enclosure. Remove the top cover (2).



NOTE: The TouchPad is glued to the top cover and is included with the top cover spare part.

Reverse this procedure to install the top cover.

#### Power button board

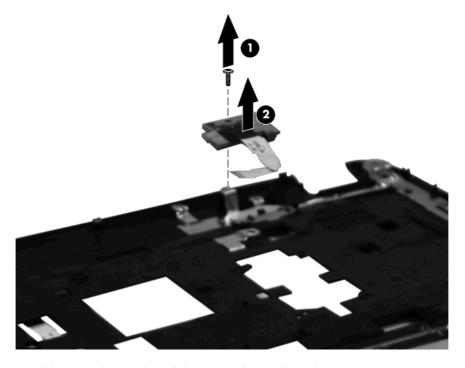
Description	Spare part number
Power button board	640884-001

Before removing the power button board, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Hard drive (See <u>Hard drive on page 42</u>)
- 4. Optical drive (see Optical drive on page 44)
- 5. WLAN module (see WLAN module on page 46).
- **6.** Memory module (see Memory module on page 48)
- **7.** Keyboard (see <u>Keyboard on page 50</u>)
- **8.** Top cover (see <u>Top cover on page 52</u>)

#### Remove the power button board:

- 1. Turn the top cover upside down with the rear edge toward you.
- 2. Remove the Phillips 3.0 x 2.0 screw (1) that secures the power button board to the top cover.
- 3. Lift up and remove the power button board (2).



Reverse this procedure to install the power button board.

### **Speaker assembly**

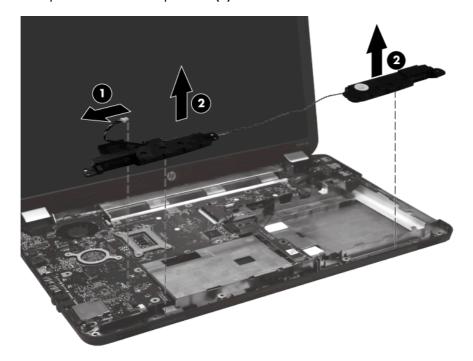
Description	Spare part number
Speaker assembly (includes cable)	639573-001

Before removing the speaker assembly, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- Service access cover (see Service access cover on page 41) 2.
- Hard drive (see <u>Hard drive on page 42</u>) 3.
- Optical drive (see Optical drive on page 44)
- **5**. Keyboard (see Keyboard on page 50)
- Top cover (see <u>Top cover on page 52</u>) 6.

Remove the speaker assembly:

- Disconnect the speaker cable (1) from the system board.
- Lift up and remove the speakers (2).



Reverse this procedure to install the speaker assembly.

#### **TouchPad button board**

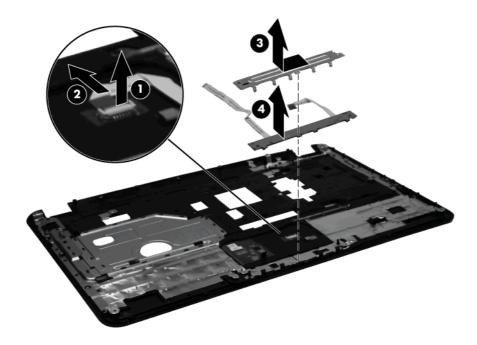
Description	Spare part number
TouchPad button board (includes bracket and cable)	640885-001

Before removing the TouchPad button board, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Hard drive (see <u>Hard drive on page 42</u>)
- 4. Optical drive (see Optical drive on page 44)
- **5.** Keyboard (see <u>Keyboard on page 50</u>)
- 6. Top cover (see Top cover on page 52)

#### Remove the TouchPad button board:

- 1. Release the zero insertion force (ZIF) connector (1) to which the TouchPad button board cable is attached, and then disconnect the cable (2) from the TouchPad.
- 2. Slide the TouchPad bracket to the left (3) and then remove it.
- 3. Remove the TouchPad button board (4).



Reverse the above procedure to reassemble and install the TouchPad button board.

#### **USB** board

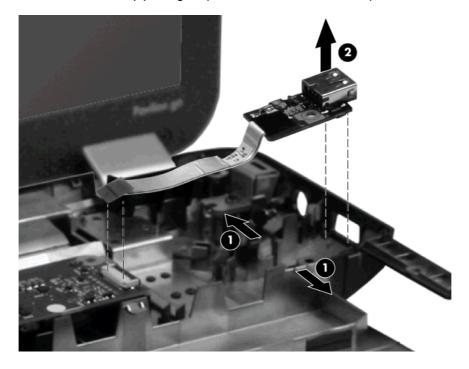
Description	Spare part number
USB board	640883-001

Before removing the USB board, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- Hard drive (see <u>Hard drive on page 42</u>) 3.
- Optical drive (see Optical drive on page 44) 4.
- 5. Keyboard (see Keyboard on page 50)
- Top cover (see <u>Top cover on page 52</u>) 6.

#### Remove the USB board:

- Position the computer right-side up, with the right side toward you.
- Release the clips (1) that secure the USB board to the base enclosure. 2.
- 3. Lift the USB board (2) straight up to remove it from the computer.



Reverse this procedure to install the USB board.

### **Security cable lock**

N

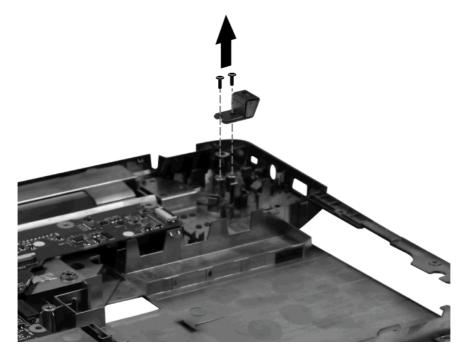
NOTE: The security cable lock is included with the base enclosure, spare part number 639569-001.

Before removing the security cable lock, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Hard drive (see <u>Hard drive on page 42</u>)
- 4. Optical drive (see Optical drive on page 44)
- 5. Keyboard (see Keyboard on page 50)
- **6.** Top cover (see <u>Top cover on page 52</u>)

#### Remove the security cable lock:

- 1. Remove the two Phillips 4.0 x 2.5 screws that secure the security lock to the base enclosure.
- 2. Lift the security lock straight up to remove it from the computer.



Reverse this procedure to install the security cable lock.

#### **Power connector**

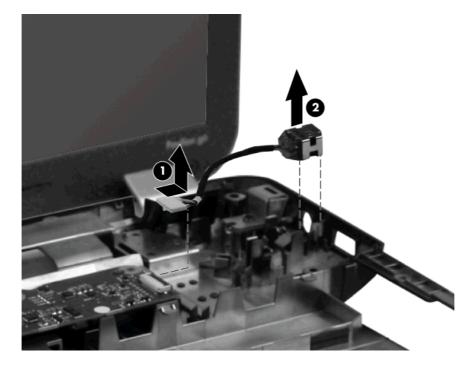
Description	Spare part number
Power connector (includes cable)	640891-001

Before removing the power connector cable, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Hard drive (see <u>Hard drive on page 42</u>)
- Optical drive (see Optical drive on page 44) 4.
- 5. Keyboard (see Keyboard on page 50)
- Top cover (see <u>Top cover on page 52</u>) 6.

#### Remove the power connector:

- Turn the computer right-side up, with the right side toward you.
- Disconnect the power connector cable (1) from the system board. 2.
- 3. Lift the power connector (2) from the clips built into the base enclosure.



Reverse this procedure to install the power connector.

### **Display assembly**

Description	Spare part number
39.6-cm (15.6-in) High Definition (HD), light-emitting diode (LED) BrightView display assembly:	
For use in Charcoal Grey computer models	639512-001
For use in Ocean Drive computer models	639513-001
For use in Sonoma Red computer models	639514-001
For use in Luminous Rose computer models	639515-001
For use in Pewter computer models	639516-001
For use in Pacific Blue computer models	639517-001
For use in Pearl Pink computer models	639518-001
For use in Sweet Purple computer models	639519-001
For use in Butter Gold computer models	639520-001

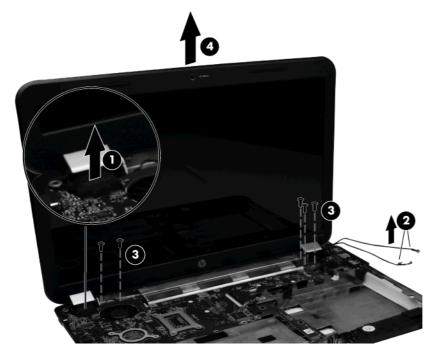
Before removing the display assembly, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Optical drive (see Optical drive on page 44)
- 4. WLAN module (see WLAN module on page 46)
- 5. Keyboard (see Keyboard on page 50)
- **6.** Top cover (see <u>Top cover on page 52</u>)
- 7. USB board (see <u>USB board on page 59</u>)

#### Remove the display assembly:

- 1. Turn the computer right-side up, with the front toward you.
- 2. Open the computer as far as possible.
- 3. Disconnect the display panel cable (1) from the system board and remove it from its routing channel.
- 4. Pull the antenna cables through the opening in the base enclosure (2), and then disengage the cables from the clip in the routing channel leading to the display hinge.
  - ▲ CAUTION: Support the display assembly when removing the display screws in the following steps. Failure to support the display assembly can result in damage to the assembly and other components.
- 5. Remove the five Phillips 6.0 x 2.5 screws (3) that secure the display assembly to the computer.

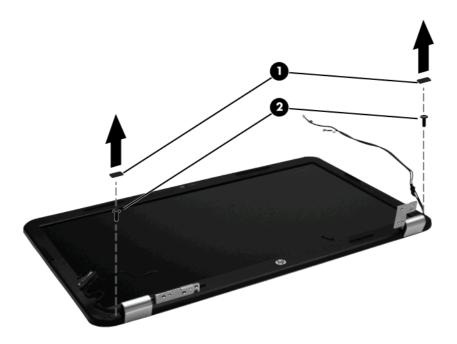
Lift the display panel (4) straight up to remove it.



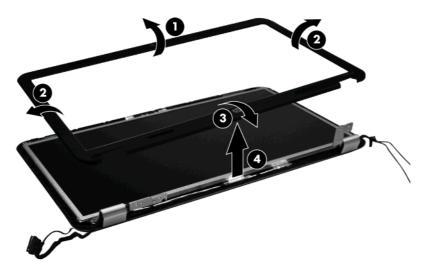
Reverse this procedure to install the display assembly.

- 7. To replace any of the display assembly internal components, remove the following screw covers and screws:
  - (1) Two Mylar screw covers on the display bezel bottom edge
  - (2) Two Phillips 4.0 x 2.5 screws

The display screw covers are included in the Display Rubber Kit, spare part number 640882-001.



- 8. Flex and lift up on the inside edges of the bezel on the left side (1), the top and bottom (2), and the right side (3) until the bezel disengages from the display back cover.
- 9. Remove the display bezel (4).



Reverse this procedure to install the display bezel.

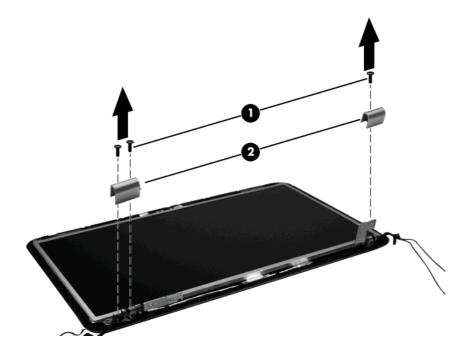
- **10.** To replace the webcam module (select models only), lift the webcam module as far from the display enclosure as the webcam module cable allows.
- 11. Disconnect the webcam module cable (1) from the webcam module, and then remove the webcam module (2). The webcam module is available using spare part number 640880-001.



Reverse this procedure to install the webcam module.

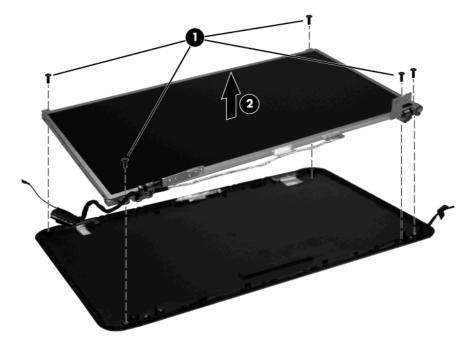
12. To replace the display hinge covers, remove the three Phillips 4.0 x 2.5 screws (1) that secure the covers to the display enclosure.

**13.** Remove the display hinge covers **(2)**. The display hinge covers are available using spare part number 640887-001.



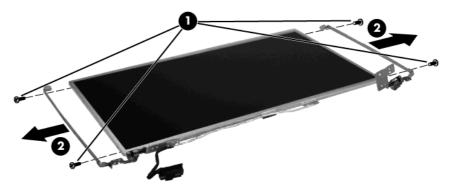
Reverse this procedure to install the display hinge covers.

- **14.** To replace the display panel, remove five Phillips 4.0 x 2.5 screws **(1)** that secure the display panel to the display enclosure.
- **15.** Remove the display panel **(2)** from the display enclosure. The display panel is available using the spare part number 641663-001.



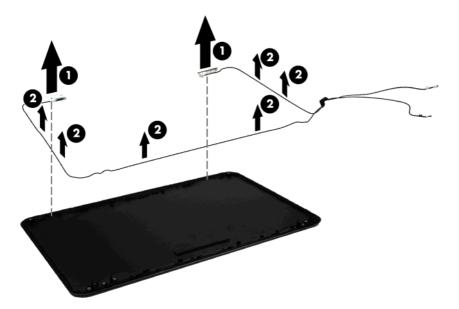
Reverse this procedure to install the display panel.

- **16.** To replace the display hinges, remove the two Phillips PM 3.0 x 2.0 screws **(1)** that secure each hinge to the display panel.
- 17. Remove the display hinges (2) from the display panel. The display hinges are available using spare part number 639511-001.



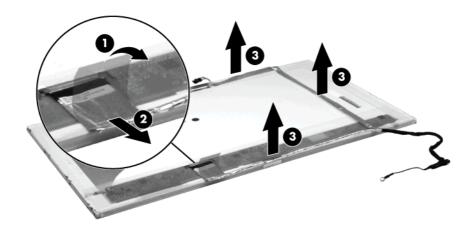
Reverse this procedure to install the display hinges.

- **18.** To replace the wireless antenna transceivers, lift up on the silver transceiver **(1)**, and then release the adhesive material from the display cover.
- **19.** Lift up to remove the antenna transceivers **(2)**. The wireless antenna transceivers and cable are available using spare part number 639499-001.



Reverse this procedure to install the display wireless antenna transceivers.

20. To remove the display cable from the display panel, lift the tape (1), and disconnect the cable (2). Then, gently peel the cable away from the display panel (3).



Reverse this procedure to install the display panel.

## **System board**

NOTE: The system board spare part kit includes UMA or discrete graphics subsystem memory and replacement thermal material.

Description	Spare part number
For use in Intel HM55 UMA computer models	639521-001
For use in Intel HM65 UMA computer models	639522-001
For use in Intel HM55 discrete, 512 MB, computer models	639523-001
For use in Intel HM55 discrete, 1 GB, computer models	639524-001
For use in Intel HM65 discrete, 512 MB, computer models	639525-001
For use in Intel HM65 discrete, 1 GB, computer models	639526-001
For use in AMD UMA computer models	640893-001

When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

- Memory modules (see Memory module on page 48)
- WLAN module (see <u>WLAN module on page 46</u>)

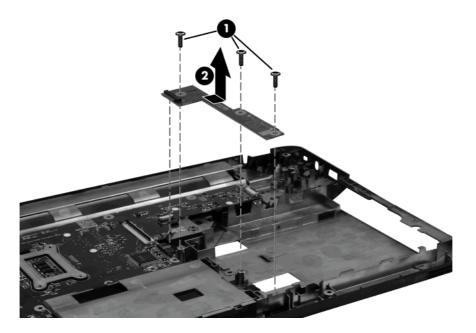
Before removing the system board, remove the following components:

- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Hard drive (see <u>Hard drive on page 42</u>)
- 4. Optical drive (see Optical drive on page 44)
- 5. WLAN module (see WLAN module on page 46)
- 6. Memory module (see Memory module on page 48)
- 7. Keyboard (see Keyboard on page 50)
- 8. Top cover (see Top cover on page 52)
- 9. USB board (see USB board on page 59)
- 10. Display assembly (see Display assembly on page 62)
- 11. Power connector (see Power connector on page 61)

Remove the optical drive connector board:

- 1. Turn the computer right-side up, with the front toward you.
- 2. Remove the three Phillips 4.0 x 2.5 screws (1) that secure the optical drive connector board to the computer.

**3.** Move the optical drive connector board **(2)** to the right, and then lift it up to disconnect it from the system board.

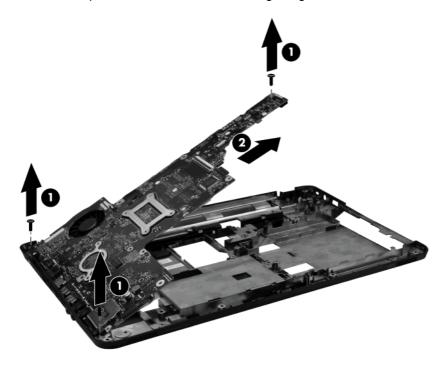


Reverse this procedure to install the optical drive connector board.

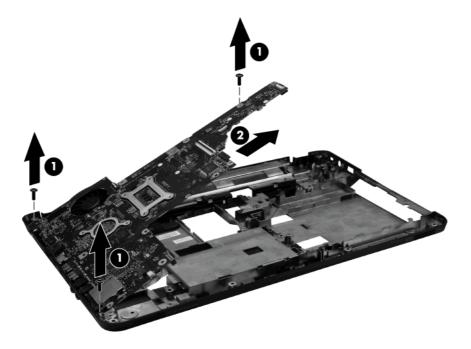
4. Remove the three Phillips 3.0 x 2.0 screws (1) that secure the system board to the computer.

Lift the system board (2) from the right edge and pull it away from the base enclosure at an **5**. angle.

For AMD computer models, see the following image.



For Intel computer models, see the following image.



When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

- Fan/heat sink assembly (see <u>Fan/heat sink assembly on page 73</u>)
- Processor (see <u>Processor on page 77</u>)

Reverse the disassembly procedure to install the system board.

## Fan/heat sink assembly

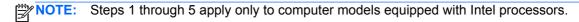
NOTE: The fan/heat sink assembly includes replacement thermal material.

Description	Spare part number
For use in AMD UMA computer models	640896-001
For use in Intel UMA computer models	641024-001
For use in Intel discrete computer models	641025-001

Before removing the fan/heat sink assembly, remove the following components:

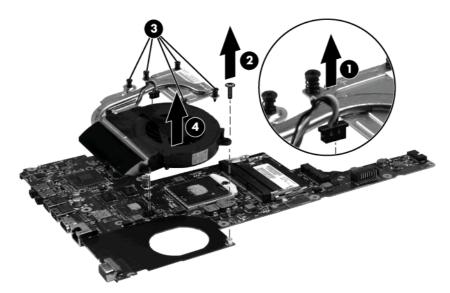
- 1. Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Hard drive (See Hard drive on page 42)
- 4. Optical drive (see Optical drive on page 44)
- 5. WLAN module (see WLAN module on page 46)
- **6.** Memory module (see Memory module on page 48)
- 7. Keyboard (see Keyboard on page 50)
- 8. Top cover (see Top cover on page 52)
- 9. USB board (see USB board on page 59)
- 10. Display assembly (see Display assembly on page 62)
- 11. Power connector (see Power connector on page 61)
- **12.** System board (see System board on page 69)

Remove the fan/heat assembly (fan/heat sink appearance may vary):



- 1. Turn the system board right-side up, with the front toward you.
- 2. Disconnect the fan cable from the system board (1).
- 3. Remove the Phillips 3.0 x 2.0 screw (2) that secures the fan/heat sink assembly to the system board.
- 4. Follow the sequence embossed on heat sink to loosen the six Phillips 10.0 x 2.0 captive screws (3) that secure the fan/heat sink assembly to the system board.
- NOTE: Due to the adhesive quality of the thermal material located between the fan/heat sink assembly and system board components, it might be necessary to move the fan/heat sink assembly from side to side to detach the assembly.

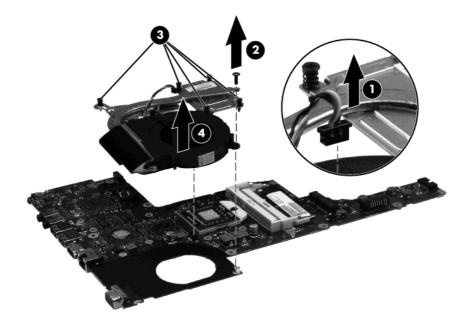
5. Remove the fan/heat sink assembly (4) by lifting it straight up.



NOTE: Steps 6 through 10 apply only to computer models equipped with AMD processors.

- **6.** Turn the system board right-side up, with the front toward you.
- 7. Disconnect the fan cable from the system board (1).
- 8. Remove the Phillips 3.0 x 2.0 screw (2) that secures the fan/heat sink assembly to the system board.
  - NOTE: Due to the adhesive quality of the thermal material located between the fan/heat sink assembly and system board components, it might be necessary to move the fan/heat sink assembly from side to side to detach the assembly.
- 9. Follow the sequence embossed on the heat sink to loosen the six Phillips 10.0 x 2.0 captive screws (3) that secure the fan/heat sink assembly to the system board.

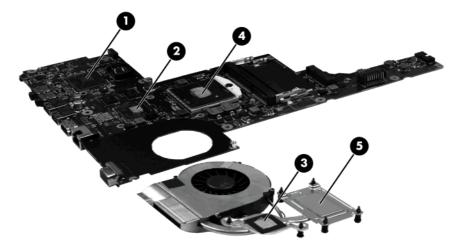
#### 10. Remove the fan/heat sink assembly (4) by lifting straight up.



Each time the fan/heat sink assembly is removed, the thermal material must be thoroughly cleaned from the system board at locations (1) and (2), from the fan/heat sink assembly at locations (3) and (5), and from the processor (4). Thermal pads and thermal paste must be installed on all surfaces before the fan/heat sink assembly is reinstalled.

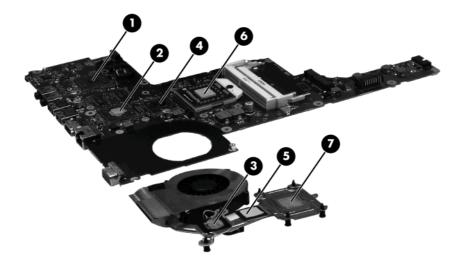
NOTE: Thermal pads and thermal paste are included with all fan/heat sink assembly, system board, and processor spare part kits.

The following illustration shows the locations for thermal material on systems with Intel processors.



Each time the fan/heat sink assembly is removed, the thermal material must be thoroughly cleaned from the system board at locations (1), (2), and (4), from the fan/heat sink assembly at locations (3), (5), and (7), and from the processor (6). Thermal pads and thermal paste must be installed on all surfaces before the fan/heat sink assembly is reinstalled.

The following illustration shows the locations for thermal material on systems with AMD processors.



After applying fresh thermal paste to the components, reverse the above procedure to install the fan/heat sink assembly.

#### **Processor**

All processor spare part kits include thermal material.

Description	Spare part number
Intel Core™ i7-2620M processor (2.7 GHz, SC turbo up to 3.40 GHz, 4 MB L3), Dual 35 W	631252-001
Intel Core™ i5-2540M processor (2.6 GHz,SC turbo up to 3.3 GHz, 3 MB L3), Dual 35 W	631255-001
Intel Core™ i5-2520M processor (2.5 GHz, SC turbo up to 3.2 GHz, 3 MB L3), Dual 35 W	631253-001
Intel Core™ i5-2410M processor (2.3 GHz, SC turbo up to 2.9 GHz, 3 MB L3), Dual 35 W	638039-001
Intel Core i3 2310M (2.1 GHz, 3 MB L3) Dual 35 W	638037-001
Intel Core™ i5-480M processor (2.66 GHz, SC turbo up to 2.93 GHz, 3 MB L3), Dual 35 W	634693-001
Intel Core™ i3-390M processor (2.66 GHz, 3 MB L3), Dual 35 W	634692-001
Intel Core™ i3-380M processor (2.53 GHz, 3 MB L3), Dual 35 W	625823-001
Intel Pentium P6300 (2.26 GHz, 3 MB L3), Dual 35 W	635500-001
Intel Pentium P6200 (2.13 GHz, 3 MB L3), Dual 35 W	625831-001
Phenom II N970 (2.2GHz, 2MB L2, 1333MHz, 3.6GT/s –Quad 35W	635496-001
Phenom II P960 (1.8GHz, 2MB L2, 1066MHz, 3.6GT/s – Quad 25W	634689-001
Phenom II N870 (2.3GHz, 1.5MB L2, 1333MHz, 3.6GT/s –Triple 35W	635495-001
Phenom II P860 (2.0GHz, 1.5MB L2, 1066MHz, 3.6GT/s –Triple 25W	634688-001
Phenom II N850 (2.2GHz, 1.5MB L2, 1333MHz, 3.6GT/s –Triple 35W	616345-001
Phenom II N660 (3.0GHz, 2MB L2, 1333MHz, 3.6GT/s –Dual 35W	635494-001
Phenom II P650 (2.6GHz, 2MB L2, 1066MHz, 3.6GT/s – Dual 25W	634687-001
Turion II P560 (2.5GHz, 2MB L2, 1066MHz, 3.6GT/s–Dual 25W	634691-001
Athlon II P360 (2.3GHz, 1MB L2, 1066MHz, 3.6GT/s–Dual 25W	636635-001
Athlon II P340 (2.2GHz, 1MB L2, 1066MHz, 3.2GT/s–Dual 25W	616343-001
V160 (2.4GHz, 512K L2, 1066MHz, 3.2GT/s) – SC 25W	636634-001
V140 (2.3GHz, 512K L2, 1066MHz, 3.2GT/s) – SC 25W	616333-001

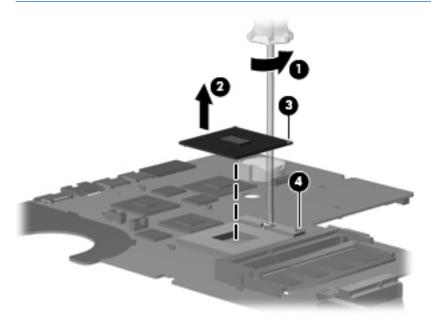
Before removing the processor, remove the following components:

- Battery (see <u>Battery on page 40</u>)
- 2. Service access cover (see Service access cover on page 41)
- 3. Hard drive (See Hard drive on page 42)
- 4. Optical drive (see Optical drive on page 44)
- **5**. WLAN module (see WLAN module on page 46)
- 6. Memory module (see Memory module on page 48)

- 7. Keyboard (see Keyboard on page 50)
- **8.** Top cover (see <u>Top cover on page 52</u>)
- 9. USB board (see <u>USB board on page 59</u>)
- 10. Display assembly (see Display assembly on page 62)
- **11.** Power connector (see Power connector on page 61)
- 12. System board (see System board on page 69)
- 13. Fan/heat sink assembly (see Fan/heat sink assembly on page 73)

#### Remove the processor:

- 1. Turn the processor locking screw (1) one half-turn counterclockwise until you hear a click.
- 2. Lift the processor (2) straight up and remove it.
  - NOTE: The gold triangle (3) on the processor must be aligned with the triangle icon (4) embossed on the processor socket when you install the processor.



Reverse this procedure to install the processor.

## 5 **Specifications**

## **Computer specifications**

Dimensions	
Depth	<b>24.5 cm</b> (9.6 in)
Width	<b>37.4 cm</b> (14.7 in)
Height (front to rear)	<b>3.1 to 3.6 cm</b> (1.2 to 1.4 in)
Weight (lowest weight configuration)	< <b>2.5 kg</b> (5.5 lbs)
Input power	
Operating voltage	18.5 V dc @ 3.5 A - 65W
Operating current	3.5 A
Temperature	
Operating (not writing to optical disc)	<b>0°C to 35°C</b> (32°F to 95°F)
Operating (writing to optical disc)	<b>5°C to 35°C</b> (41°F to 95°F)
Nonoperating	-20°C to 60°C (-4°F to 140°F)
Relative humidity	
Operating	10% to 90%
Nonoperating	5% to 95%
Maximum altitude (unpressurized)	
Operating	-15 m to 3,048 m (-50 ft to 10,000 ft)
Nonoperating	-15 m to 12,192 m (-50 ft to 40,000 ft)

this range of temperatures.

## 39.6-cm (15.6-in) display specifications

Dimensions	
Height	<b>21.0 cm</b> (8.27 in)
Width	<b>35.9 cm</b> (14.1 in)
Diagonal	<b>39.6 cm</b> (15.6)
Number of colors	Up to 16.8 million
Contrast ratio	300:1 (typical)
Brightness	200 nits (typical)
Pixel resolution	
Pitch	0.259 × 0.259 mm
Format	1280 × 800; HD: 1366 × 768
Configuration	RGB vertical stripe
Backlight	LED
Character display	80 × 25
Total power consumption	4.0 W
Viewing angle	±40° horizontal, +120/-40° vertical (typical)

## **Hard drive specifications**

	750 GB*	640 GB*	500 GB*	320 GB*	250 GB*
Dimensions		:			:
Height	9.5 mm	9.5 mm	9.5 mm	9.5 mm	9.5 mm
Width	70 mm	70 mm	70 mm	70 mm	70 mm
Weight	101 g	101 g	101 g	101 g	101 g
Interface type	SATA	SATA	SATA	SATA	SATA
Transfer rate	100 MB/sec	106 MB/sec	100 MB/sec	100 MB/sec	100 MB/sec
Security	ATA security	ATA security	ATA security	ATA security	ATA security
Seek times (typical read, including set	ting)				
Single track	1.5 ms	1.0 ms	1.0 ms	1.5 ms	2.0 ms
Average	11.0 ms	14.0 ms	14.0 ms	12.0 ms	12.0 ms
Maximum	22.0 ms	24.0 ms	22.0 ms	22.0 ms	22.0 ms
Logical blocks	312,581,808	1,250,26 3,728	976,773,168	625,142,448	488,397,168
Disc rotational speed	7200 rpm	5400 rpm	5400 and 7200 rpm	7200 rpm	7200 rpm
Operating temperature	<b>5°C to 55°C</b> (41°F to 131°F)				

<sup>\*1</sup> GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less. Actual drive specifications may differ slightly.

NOTE: Certain restrictions and exclusions apply. Contact technical support for details.

# **DVD±RW** and **CD-RW** SuperMulti Double-Layer Combo Drive specifications

Applicable disc	
Read	CD-DA, CD+(E)G, CD-MIDI, CD-TEXT, CD-ROM, CD-ROM XA, MIXED MODE CD, CD-I, CD-I Bridge (Photo-CD, Video CD), Multisession CD (Photo-CD, CD-EXTRA, Portfolio, CD-R, CD-RW), CD-R, CD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM
Write	CD-R and CD-RW, DVD+R, DVD+RW, DVD-R, DVD-RW, DVD-RAM
Random access time	
DVD	< 230 ms
CD	< 175 ms
Cache buffer	2 MB
Data transfer rate	
24X CD-ROM	3,600 KB/sec
8X DVD-ROM	10,800 KB/sec
24X CD-R	3,600 KB/sec
16X CD-RW	2,400 KB/sec
8X DVD+R	10,800 KB/sec
4X DVD+RW	5,400 KB/sec
8X DVD-R	10,800 KB/sec
4X DVD-RW	5,400 KB/sec
2.4X DVD+R(9)	2,700 KB/sec
5X DVD-RAM	6,750 KB/sec
Transfer mode	Multiword DMA Mode

# Blu-ray Disc ROM and DVD±R/RW SuperMulti Double-Layer Drive specifications

Applicable disc	
Read	BD-ROM, BD-ROM-DL, BD-R, BD-R-DL, BD-RE, BD-RE-DL, DVD-ROM, DVD+R, DVD+R-DL, DVD+RW, DVD-R, DVD-R-DL, DVD-RW, DVD-RAM (Ver.2), CD-DA, CD-ROM (mode 1 and mode 2), CD-ROM XA (mode 2, form 1 and form 2), Photo CD (single and multiple sessions), CD Extra, CD-R, CD-RW, and CD-TEXT
Write	DVD-RAM (Ver.2), DVD+R, DVD-R, CD-R, and CD-ROM
Random access time	
BD	< 230 ms
DVD	< 180 ms
CD	< 180 ms
Cache buffer	4.5 MB
Data transfer rate	
24X CD-ROM	3,600 KB/sec
8X DVD-ROM	10,800 KB/sec
4X BD	18,000 KB/sec
24X CD-R	3,600 KB/sec
16X CD-RW	2,400 KB/sec
8X DVD+R	10,800 KB/sec
4X DVD+RW	5,400 KB/sec
8X DVD-R	10,800 KB/sec
4X DVD-RW	5,400 KB/sec
2.4X DVD+R(9)	2,700 KB/sec
5X DVD-RAM	6,750 KB/sec
1X BD-ROM	4,500 KB/sec
1X BD-R read	4,500 KB/sec
1X BD-RE read	4,500 KB/sec
Transfer mode	Multiword DMA Mode

## 6 Setup Utility (BIOS)

Setup Utility, or Basic Input/Output System (BIOS), controls communication between all the input and output devices on the system (such as disk drives, display, keyboard, mouse, and printer). Setup Utility includes settings for the types of peripherals installed, the startup sequence of the computer, and the amount of system and extended memory.

CAUTION: Use extreme care when making changes in Setup Utility. Errors can prevent the computer from operating properly.

## **Starting Setup Utility**

NOTE: The fingerprint reader (select models only) cannot be used to access Setup Utility.

▲ Turn on or restart the computer. While the "Press the ESC key for Startup Menu" message is displayed in the lower-left corner of the screen, press esc. When the Startup Menu is displayed, press f10.

## **Using Setup Utility**

## **Changing the language of Setup Utility**

- Start Setup Utility.
- 2. Use the arrow keys to select **System Configuration > Language**, and then press enter.
- 3. Use the arrow keys to select a language, and then press enter.
- 4. When a confirmation prompt with your language selected is displayed, press enter.
- 5. To save your change and exit Setup Utility, use the arrow keys to select **Exit > Exit Saving Changes**, and then press enter.

Your change takes effect immediately.

ENWW Starting Setup Utility

## **Navigating and selecting in Setup Utility**

Because Setup Utility is not Windows based, it does not support the TouchPad. Navigation and selection are by keystroke.

- To choose a menu or a menu item, use the arrow keys.
- To choose an item in a list or to toggle a field—for example an Enable/Disable field—use either the arrow keys or f5 and f6.
- To select an item, press enter.
- To close a text box or return to the menu display, press esc.
- To display additional navigation and selection information while Setup Utility is open, press f1.

## **Displaying system information**

- 1. Start Setup Utility.
- 2. Select the **Main** menu. System information such as the system time and date, and identification information about the computer is displayed.
- To exit Setup Utility without changing any settings, use the arrow keys to select Exit > Exit
   Discarding Changes, and then press enter.

### Restoring factory default settings in Setup Utility

- 1. Start Setup Utility.
- 2. Use the arrow keys to select **Exit > Load Setup Defaults**, and then press enter.
- 3. When the Setup Confirmation is displayed, press enter.
- To save your change and exit Setup Utility, use the arrow keys to select Exit > Exit Saving Changes, and then press enter.

The Setup Utility factory settings take effect when the computer restarts.

NOTE: Your password, security, and language settings are not changed when you restore the factory settings.

## **Exiting Setup Utility**

- To exit Setup Utility and save your changes from the current session:
  - If the Setup Utility menus are not visible, press esc to return to the menu display. Then use the arrow keys to select **Exit > Exit Saving Changes**, and then press enter.
- To exit Setup Utility without saving your changes from the current session:
  - If the Setup Utility menus are not visible, press esc to return to the menu display. Then use the arrow keys to select **Exit > Exit Discarding Changes**, and then press enter.

## **Updating the BIOS**

Updated versions of the BIOS may be available on the HP Web site.

Most BIOS updates on the HP Web site are packaged in compressed files called SoftPaqs.

Some download packages contain a file named Readme.txt, which contains information regarding installing and troubleshooting the file.

## **Determining the BIOS version**

To determine whether available BIOS updates contain later BIOS versions than those currently installed on the computer, you need to know the version of the system BIOS currently installed.

BIOS version information (also known as *ROM date* and *System BIOS*) can be displayed by pressing fn+esc (if you are already in Windows) or by using Setup Utility.

- Start Setup Utility.
- 2. If the system information is not displayed, use the arrow keys to select the **Main** menu.
  - BIOS and other system information is displayed.
- To exit Setup Utility, use the arrow keys to select Exit > Exit Discarding Changes, and then press enter.

### Downloading a BIOS update

⚠ CAUTION: To reduce the risk of damage to the computer or an unsuccessful installation, download and install a BIOS update only when the computer is connected to reliable external power using the AC adapter. Do not download or install a BIOS update while the computer is running on battery power, docked in an optional docking device, or connected to an optional power source. During the download and installation, follow these instructions:

Do not disconnect power from the computer by unplugging the power cord from the AC outlet.

Do not shut down the computer or initiate Sleep or Hibernation.

Do not insert, remove, connect, or disconnect any device, cable, or cord.

1. Access the page on the HP Web site that provides software for your computer:

Windows 7—Select Start > Help and Support > Maintain.

**Windows XP**—Select **Start > Help and Support**, and then select the software and drivers update.

- Follow the on-screen instructions to identify your computer and access the BIOS update you want to download.
- 3. At the download area, follow these steps:
  - a. Identify the BIOS update that is later than the BIOS version currently installed on your computer. Make a note of the date, name, or other identifier. You may need this information to locate the update later, after it has been downloaded to your hard drive.
  - **b.** Follow the on-screen instructions to download your selection to the hard drive.

ENWW Updating the BIOS 87

Make a note of the path to the location on your hard drive where the BIOS update is downloaded. You will need to access this path when you are ready to install the update.

NOTE: If you connect your computer to a network, consult the network administrator before installing any software updates, especially system BIOS updates.

BIOS installation procedures vary. Follow any instructions that are displayed on the screen after the download is complete. If no instructions are displayed, follow these steps:

- 1. Windows 7—Open Windows Explorer by selecting Start > Computer.
  - Windows XP—Open Windows Explorer by selecting Start > My Computer.
- Double-click your hard drive designation. The hard drive designation is typically Local Disk (C:).
- 3. Using the hard drive path you recorded earlier, open the folder on your hard drive that contains the update.
- 4. Double-click the file that has an .exe extension (for example, *filename*.exe).
  - The BIOS installation begins.
- Complete the installation by following the on-screen instructions.

NOTE: After a message on the screen reports a successful installation, you can delete the downloaded file from your hard drive.

## 7 Backup and recovery

- Restore
- Creating restore media
- Performing a system restore
- Backing up and recovering your information

Your computer includes tools provided by the operating system and HP to help you safeguard your information and restore it if ever needed.

This chapter provides information on the following topics:

- Creating a set of recovery discs or a recovery flash drive (HP Recovery Manager software feature)
- Performing a system restore (from the partition, recovery discs, or a recovery flash drive)
- Backing up your information
- Recovering a program or driver

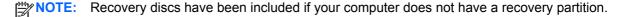
ENWW 89

### Restore

In the event of hard drive failure, to restore your system to its factory image you will need a set of recovery discs or a recovery flash drive that you can create using HP Recovery Manager. HP recommends that you use this software to create either a set of recovery discs or a recovery flash drive immediately after software setup.

If for some other reason you need to restore your system, this can be achieved using the HP Recovery partition (select models only), without the need for recovery discs or a recovery flash drive. To check for the presence of a recovery partition, click **Start**, right-click **Computer**, click **Manage**, and then click **Disk Management**. If the recovery partition is present, a Recovery drive is listed in the window.

CAUTION: HP Recovery Manager (partition or discs/flash drive) restores only software that was preinstalled at the factory. Software not provided with this computer must be reinstalled manually.



## **Creating restore media**

HP recommends that you create either a set of recovery discs or a recovery flash drive to be sure that you can restore your computer to its original factory state if the hard drive fails, or if for any reason you cannot restore using the recovery partition tools. Create these discs or the flash drive after setting up the computer for the first time.

NOTE: HP Recovery Manager allows the creation of only one set of recovery discs or one recovery flash drive. Handle these discs or flash drive carefully and keep them in a safe place.

**NOTE:** If your computer does not include an integrated optical drive, you can use an optional external optical drive (purchased separately) to create recovery discs, or you can purchase recovery discs for your computer from the HP Web site. If you use an external optical drive, it must be connected directly to a USB port on the computer, not to a USB port on an external device, such as a USB hub.

#### Guidelines:

Purchase high-quality DVD-R, DVD+R, DVD-R DL, or DVD+R DL discs.

NOTE: Read-write discs, such as CD-RW, DVD±RW, double-layer DVD±RW, and BD-RE (rewritable Blu-ray) discs, are not compatible with the HP Recovery Manager software.

- The computer must be connected to AC power during this process.
- Only one set of recovery discs or one recovery flash drive can be created per computer.
- NOTE: If you are creating recovery discs, number each disc before inserting it into the optical drive.
- If necessary, you can exit the program before you have finished creating the recovery discs or recovery flash drive. The next time you open HP Recovery Manager, you will be prompted to continue the backup creation process.

To create a set of recovery discs or a recovery flash drive:

- 1. Select Start > All Programs > HP > HP Recovery Manager > HP Recovery Media Creation.
- Follow the on-screen instructions.

## Performing a system restore

HP Recovery Manager software allows you to repair or restore the computer to its original factory state. HP Recovery Manager works from recovery discs, a recovery flash drive, or from a dedicated recovery partition (select models only) on the hard drive.

NOTE: A system restore needs to be performed if the computer hard drive has failed or if all attempts to correct any functional computer issues fail. A system restore should be used as a final attempt to correct computer issues.

Note the following when performing a system restore:

- You can restore only the system that you have previously backed up. HP recommends that you use Recovery Manager to create either a set of recovery discs or a recovery flash drive as soon as you set up the computer.
- Windows has its own built-in repair features, such as System Restore. If you have not already tried these features, try them before using HP Recovery Manager.
- HP Recovery Manager restores only software that was preinstalled at the factory. Software not provided with this computer must be downloaded from the manufacturer's Web site or reinstalled from the disc provided by the manufacturer.

## Restoring using the dedicated recovery partition (select models only)

When using the dedicated recovery partition, there is an option to back up pictures, music and other audio, videos and movies, recorded TV shows, documents, spreadsheets and presentations, e-mails, Internet favorites and settings during this process.

To restore the computer from the recovery partition, follow these steps:

- Access HP Recovery Manager in either of the following ways:
  - Select Start > All Programs > HP > HP Recovery Manager > HP Recovery Manager.
    - or -
  - Turn on or restart the computer, and then press esc while the "Press the ESC key for Startup Menu" message is displayed at the bottom of the screen. Then, press f11 while the "F11 (System Recovery)" message is displayed on the screen.
- Click System Recovery in the HP Recovery Manager window. 2.
- Follow the on-screen instructions.

## Restoring using the restore media

- If possible, back up all personal files.
- Insert the first recovery disc into the optical drive on your computer or an optional external optical drive, and then restart the computer.
  - or -

Insert the recovery flash drive into a USB port on your computer, and then restart the computer.

NOTE: If the computer does not automatically restart in the HP Recovery Manager, the computer boot order needs to be changed.

- 3. Press f9 at system bootup.
- Select the optical drive or the flash drive. 4.
- **5**. Follow the on-screen instructions.

## Changing the computer boot order

To change the boot order for recovery discs:

- Restart the computer.
- 2. Press esc while the computer is restarting, and then press f9 for boot options.
- 3. Select Internal CD/DVD ROM Drive from the boot options window.

To change the boot order for recovery flash drive:

- 1. Insert the flash drive into a USB port.
- 2. Restart the computer.
- 3. Press esc while the computer is restarting, and then press f9 for boot options.
- 4. Select the flash drive from the boot options window.

## Backing up and recovering your information

It is very important to back up your files and keep any new software in a safe place. As you add new software and data files, continue to create backups on a regular basis.

How completely you are able to recover your system depends on how recent your backup is.

NOTE: A recovery from your most recent backup needs to be performed if the computer has a virus attack or if any major system components fail. In order to correct computer issues, a recovery should first be attempted before a system restore is attempted.

You can back up your information to an optional external hard drive, a network drive, or discs. Back up your system at the following times:

- At regularly scheduled times
- TIP: Set reminders to back up your information periodically.
- Before the computer is repaired or restored
- Before you add or modify hardware or software

#### Guidelines:

- Create system restore points using the Windows® System Restore feature, and periodically copy them to an optical disc or an external hard drive. For more information on using system restore points, refer to <u>Using Windows system restore points on page 95</u>.
- Store personal files in the Documents library and back up this folder periodically.
- Save customized settings in a window, toolbar, or menu bar by taking a screen shot of your settings. The screen shot can be a time-saver if you have to re-enter your preferences.

#### To create a screen shot:

- 1. Display the screen you want to save.
- 2. Copy the screen image:

To copy only the active window, press alt+fn+prt sc.

To copy the entire screen, press fn+prt sc.

- Open a word-processing document, and then select Edit > Paste. The screen image is added to the document.
- 4. Save and print the document.

## **Using Windows Backup and Restore**

#### Guidelines:

- Be sure that the computer is connected to AC power before you start the backup process.
- Allow enough time to complete the backup process. Depending on file sizes, it may take over an hour.

#### To create a backup:

- 1. Select Start > Control Panel > System and Security > Backup and Restore.
- 2. Follow the on-screen instructions to schedule and create a backup.
- NOTE: Windows® includes the User Account Control feature to improve the security of the computer. You may be prompted for your permission or password for tasks such as installing software, running utilities, or changing Windows settings. Refer to Help and Support for more information.

### **Using Windows system restore points**

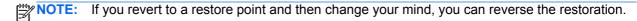
A system restore point allows you to save and name a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes.

NOTE: Recovering to an earlier restore point does not affect data files saved or e-mails created since the last restore point.

You also can create additional restore points to provide increased protection for your files and settings.

#### When to create restore points

- Before you add or modify software or hardware
- Periodically, whenever the computer is functioning optimally



#### Create a system restore point

- 1. Select Start > Control Panel > System and Security > System.
- 2. In the left pane, click System Protection.
- 3. Click the **System Protection** tab.
- 4. Follow the on-screen instructions.

#### Restore to a previous date and time

To revert to a restore point (created at a previous date and time), when the computer was functioning optimally, follow these steps:

- 1. Select Start > Control Panel > System and Security > System.
- 2. In the left pane, click System Protection.
- Click the System Protection tab.
- 4. Click System Restore.
- Follow the on-screen instructions.

## 8 Power cord set requirements

The wide range input feature of the computer permits it to operate from any line voltage from 100 to 120 volts AC or from 220 to 240 volts AC.

The 3-conductor power cord set included with the computer meets the requirements for use in the country or region where the equipment is purchased.

Power cord sets for use in other countries or regions must meet the requirements of the country or region where the computer is used.

## Requirements for all countries or regions

The requirements listed below are applicable to all countries or regions:

- The length of the power cord set must be at least **1.5 m** (5.0 ft) and no more than **2.0 m** (6.5 ft).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country or region where the power cord set will be used.
- The power cord sets must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 V AC, as required by each country or region's power system.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the computer.

## Requirements for specific countries or regions

Country/region	Accredited agency	Applicable note number
Australia	EANSW	1
Austria	OVE	1
Belgium	CEBC	1
Canada	CSA	2
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
Italy	IMQ	1
Japan	METI	3
The Netherlands	KEMA	1
Norway	NEMKO	1
The People's Republic of China	CCC	5
South Korea	EK	4
Sweden	SEMKO	1
Switzerland	SEV	1
Taiwan	BSMI	4
The United Kingdom	BSI	1
The United States	UL	2

- The flexible cord must be Type HO5VV-F, 3-conductor, 1.0-mm² conductor size. Power cord set fittings (appliance
  coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region
  where it will be used.
- 2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
- 3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00-mm² conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.
- 4. The flexible cord must be Type RVV, 3-conductor, 0.75-mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.
- 5. The flexible cord must be Type VCTF, 3-conductor, 0.75-mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.

## 9 Recycling

## **Battery**

When a battery has reached the end of its useful life, do not dispose of the battery in general household waste. Follow the local laws and regulations in your area for computer battery disposal.

## **Display**

- <u>WARNING!</u> The backlight contains mercury. Exercise caution when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.
- NOTE: Materials Disposal. This HP product contains mercury in the backlight in the display assembly that might require special handling at end-of-life. Disposal of mercury might be regulated because of environmental considerations. For disposal or recycling information, contact your local authorities, or see the Electronic Industries Alliance (EIA) Web site at <a href="http://www.eiae.org">http://www.eiae.org</a>.

This section provides disassembly instructions for the display assembly. The display assembly must be disassembled to gain access to the backlight (1) and the liquid crystal display (LCD) panel (2).

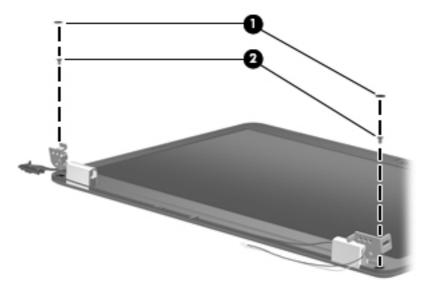


NOTE: The procedures provided in this chapter are general disassembly instructions. Specific details, such as screw sizes, quantities, and locations, and component shapes and sizes, can vary from one computer model to another.

ENWW Battery 99

Perform the following steps to disassemble the display assembly:

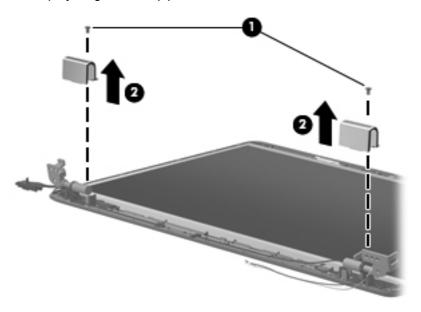
1. Remove all screw covers (1) and screws (2) that secure the display bezel to the display assembly.



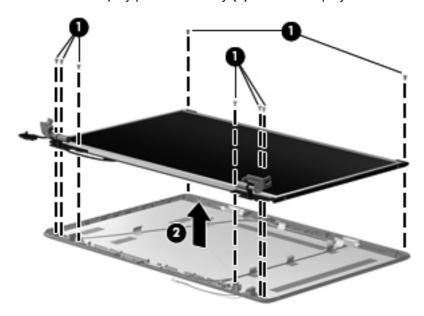
- 2. Lift up and out on the inside edges of the bezel on the left side (1), the top and bottom (2), and the right side (3) until the bezel disengages from the display assembly.
- 3. Remove the display bezel (4).



4. Remove the two screws (1) that secure each hinge to the display enclosure and lift up to remove the display hinge covers (2).

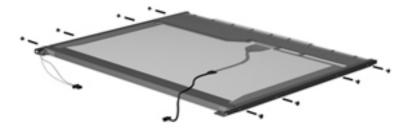


- 5. Remove all screws (1) that secure the display panel assembly to the display enclosure.
- **6.** Remove the display panel assembly **(2)** from the display enclosure.

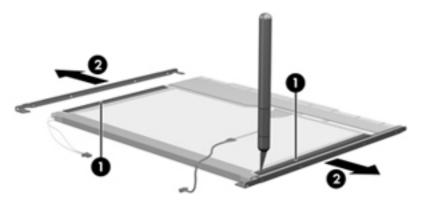


ENWW Display 101

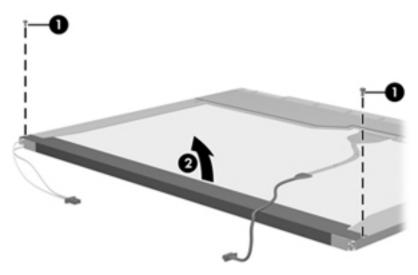
7. Turn the display panel assembly upside down and remove all screws that secure the display panel frame to the display panel.



- 8. Use a sharp-edged tool to cut the tape (1) that secures the sides of the display panel to the display panel frame.
- 9. Remove the display panel frame (2) from the display panel.

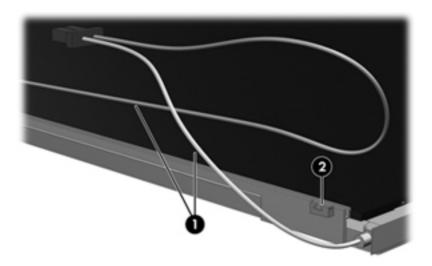


- **10.** Remove the screws **(1)** that secure the backlight cover to the display panel.
- 11. Lift the top edge of the backlight cover (2) and swing it outward.

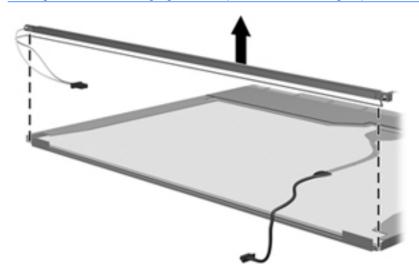


- 12. Remove the backlight cover.
- 13. Turn the display panel right-side up.

14. Remove the backlight cables (1) from the clip (2) in the display panel.

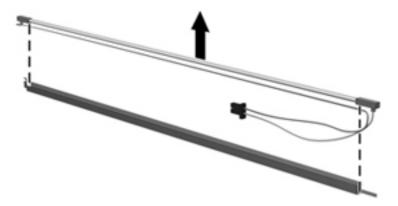


- **15.** Turn the display panel upside down.
- **16.** Remove the backlight frame from the display panel.
  - WARNING! The backlight contains mercury. Exercise caution when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

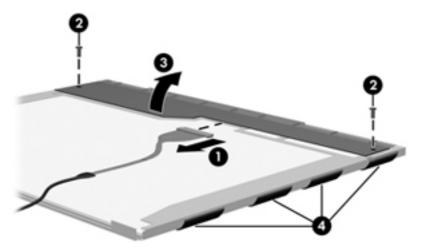


ENWW Display 103

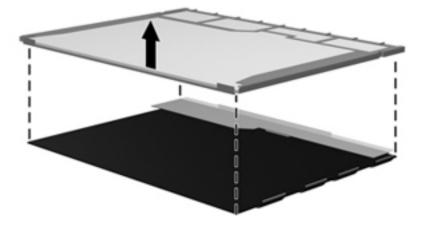
**17.** Remove the backlight from the backlight frame.



- **18.** Disconnect the display cable **(1)** from the LCD panel.
- 19. Remove the screws (2) that secure the LCD panel to the display rear panel.
- 20. Release the LCD panel (3) from the display rear panel.
- 21. Release the tape (4) that secures the LCD panel to the display rear panel.



22. Remove the LCD panel.



23. Recycle the LCD panel and backlight.

## Index

A	Blu-ray ROM and DVD±R/RW	digital media slot, identifying
AC adapter light, identifying 12	SuperMulti Double-Layer Drive	MultiMedia Card (MMC) 14
AC adapter, spare part numbers	spare part number 26	Secure Digital (SD) Memory
27	buttons	Card 14
action keys, identifying 10	left TouchPad 7	diskette drive, precautions 34
antenna	power 9	display assembly
removal 67	right TouchPad 7	removal 62
spare part number 24	ng.n. rodom dd - r	spare part number 19, 62
audio, product description 4	C	display back cover, spare part
audio-in (microphone) jack,	cables, service considerations 34	number 24
identifying 13	camera module	display bezel
audio-out (headphone) jack,	removal 65	illustrated 24
identifying 13	spare part number 65	spare part number 24, 64
identifying 10	camera, product description 4	display cable, spare part number
В	caps lock light, identifying 8	24
backing up	chipset, product description 2	display component recycling 99
customized window, toolbar,	components	display components
and menu bar settings 93	bottom 16	illustrated 24
personal files 93	buttons 9	spare part numbers 24
base enclosure, spare part	display 15	display enclosure, illustrated 24
number 21	front 7, 11	display hinge kit, spare part
battery	keys 10	number 24
removal 40	left side 13	display hinges
spare part numbers 23, 40	lights 8	removal 67
battery bay 16	right side 12	spare part number 67
battery release latch 16	top 7	display panel
bezel	computer feet	illustrated 24
spare part number 24, 64	locations 39	product description 3
BIOS	spare part number 39	removal 66
determining version 87	computer specifications 79	spare part number 24, 66
downloading an update 87	connector, power 12	Display Rubber Kit, spare part
updating 87	connectors, service	number 25
Blu-ray Disc ROM and DVD±R/RW	considerations 34	Display Screw Kit, spare part
SuperMulti Double-Layer Drive		number 25
removal 44	D	display specifications 80
spare part number 44	default settings, restoring 86	drives, preventing damage 34
specifications 83	-	DVD±RW and CD-RW Combo
•		Drive
		removal 44

ENWW Index 105

DVD±RW and CD-RW SuperMulti	J	optical drive board
Double-Layer Combo Drive	jacks	spare part number 19
precautions 34	audio-in (microphone) 13	
spare part numbers 26, 44	audio-out (headphone) 13	P
specifications 82	RJ-45 (network) 13	packing guidelines 36
_		plastic parts 33
E	K	pointing device, product
electrostatic discharge 35	keyboard	description 5
esc key, identifying 10	product description 5	ports
Ethernet, product description 4	removal 50	HDMI 13
external media cards, product	spare part numbers 19, 50	product description 5
description 5	keys	USB 13
external monitor port, identifying	action keys 10	power button board
13	esc 10	removal 56
	fn 10	spare part number 19, 56
F	Windows applications 10	power button, identifying 9
f11 91	Windows logo 10	power connector
factory settings, restoring 86	· ·	identifying 12
fan/heat sink assembly	L	spare part number 19
removal 73	latch, battery release 16	power connector cable
spare part number 21, 73	lights	removal 61
feet	AC adapter 12	spare part number 61
locations 39	caps lock 8	power cord set requirements 97
spare part number 39	hard drive 14	power cord, spare part numbers
fn key, identifying 10	power light 14	27
front components 7	webcam 15	power light, identifying 14
Tront components 7	wireless 8	
G	Wileless 0	power requirements, product description 5
graphics, product description 2	M	·
grounding equipment and	mass storage devices, spare part	processor
methods 37	numbers 26	product description 1
methods of	memory module	removal 77
н		spare part numbers 20, 77
hard drive	product description 3 removal 48	product description
precautions 34		audio 4
•	spare part numbers 22, 48	camera 4
product description 3	microphone (audio-in) jack,	chipset 2
removal 42	identifying 13	display panel 3
spare part numbers 22, 26, 42	NI.	Ethernet 4
specifications 81	N	external media cards 5
Hard Drive Hardware Kit, spare	network jack, identifying 13	graphics 2
part number 26		hard drives 3
hard drive light, identifying 14	0	keyboard 5
HDMI port, identifying 13	operating system, product	memory module 3
headphone (audio-out) jack 13	description 6	operating system 6
HP Recovery Manager 91	optical drive	optical drives 4
	precautions 34	pointing devices 5
	product description 4	ports 5
integrated webcam light,	removal 44	power requirements 5
identifying 15	spare part numbers 23, 26, 44	processors 1
internal microphone, identifying 15	specifications 82, 83	•

106 Index ENWW

security 6	speaker assembly	webcam, identifying 15
serviceability 6	removal 57	Windows applications key,
	spare part number 19, 57	identifying 10
R	specifications	Windows logo key, identifying 10
recovering from the dedicated	Blu-ray Disc ROM and DVD±R/	wireless antenna
recovery partition 91	RW SuperMulti Double-Layer	removal 67
recovering from the recovery	Drive 83	spare part number 24
discs 91	computer 79	wireless light 8
recovery discs 90	display 80	WLAN antennas, identifying 15
recovery, system 91	DVD±RW and CD-RW	WLAN module
removal/replacement	SuperMulti Double-Layer	removal 46
preliminaries 33	Combo Drive 82	spare part numbers 21, 46
procedures 38	hard drive 81	workstation guidelines 36
restore points 95	optical drive 82, 83	
RJ-45 (network) jack, identifying	static-shielding materials 37	
13	supported discs 90	
RTC battery	system board	
removal 49	removal 69	
spare part number 22, 49	spare part numbers 20, 69	
Rubber Feet Kit, spare part	system information, displaying 86	
number 39	system recovery 91	
	system restore points 95	
S	·	
security cable lock	T	
removal 60	thermal paste, replacement 75	
spare part number 60	tools required 33	
security cable slot	top cover	
security cable slot, identifying	removal 52	
12	spare part number 19, 52	
security lock bracket, spare part	TouchPad	
number 19	buttons 7	
security, product description 6	removal 58	
serial number 17, 38	TouchPad button board	
service access cover	spare part number 58	
removal 41	TouchPad light 7	
spare part number 41	transporting guidelines 36	
service considerations 33	a a moperating galactimes	
service cover, identifying 16	U	
serviceability, product	USB board	
description 6	removal 59	
Setup Utility	spare part number 19, 59	
changing the language 85	USB port, identifying 13	
displaying system information	using system restore 95	
86	and of the second of	
exiting 86	V	
navigating 86	vents, identifying 13, 16	
restoring default settings 86	, , , , , , , , , , , , , , , , , , , ,	
selecting 86	W	
starting 85	webcam light, identifying 15	
Starting 55	webcam module, spare part	
	number 24	

ENWW Index 107

108 Index ENWW