

## **B2B/SCM Monitor for SAP**

Company-wide End-to-End-Monitoring in SAP







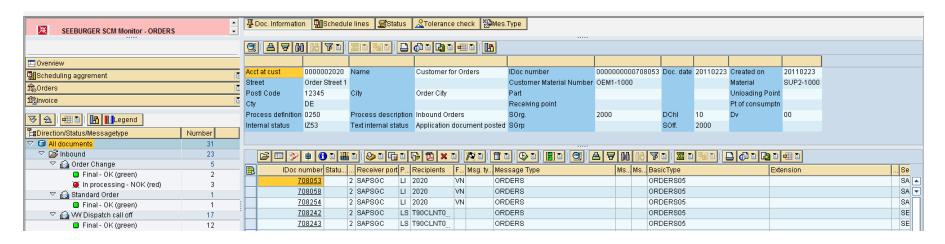
#### SEEBURGER B2B/SCM Monitor

The SEEBURGER supply chain management tool that provides transparency throughout the entire B2B supply chain.

- Secure
- Central Access
- Single Platform



#### Full Integration to SAP







## **Background**

- Global networks cause new forms of communication in B2B every day
- Rising number of EDI messages with external partners

SAP only provides monitoring functionality for single processes,

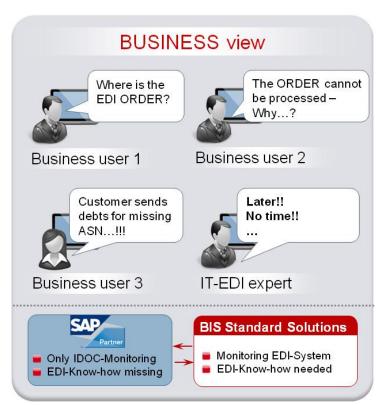
which makes a centralized, proactive monitoring for over 1800 IDOC types impossible

#### This Leads To:

- Processing delays worst case production outage
- Increased costs (expedited shipments etc.)
- Strained relationships with business partners
- Numerous individual ad hoc solutions for isolated problems



SEEBURGER's innovative solution enables centralized monitoring and control of communication







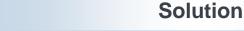
# Analysts confirm the key value of centralized business visibility for B2B processes inside the ERP\*

#### Pain point

79 % of all respondents have a failure rate greater than 1 % for B2B data

40 % of data feeding ERP systems is sourced/generated externally

29 % of respondents said that say had to prematurely terminate B2B testing programs relating to external trading partners



Save time and reduce costs through better traceability, increased data quality and centralized error handling

Centralization of all information by process monitoring across system and company boundaries

Increase flexibility by speeding up the testing phase for the introduction of new processes and partners





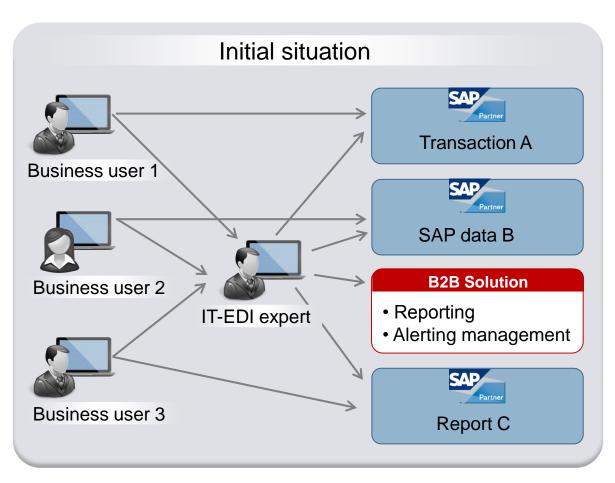
Increase efficiency & reduce costs

\* Source: AMR Research



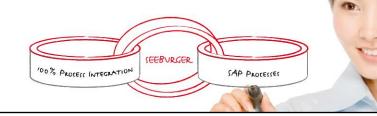


# Pain-Point: Decentralized and complex business process monitoring with poor data quality

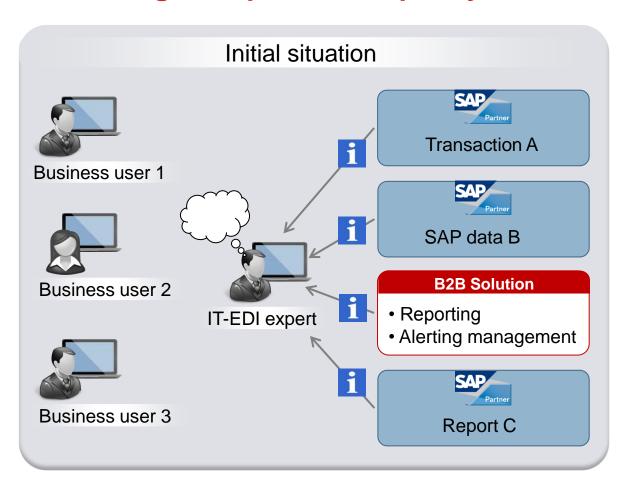


- Limited information available to departmental end users
- Difficult to obtain information when IT specialists are required.



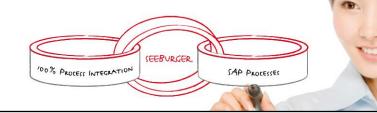


# Pain-Point: Decentralized and complex business process monitoring with poor data quality

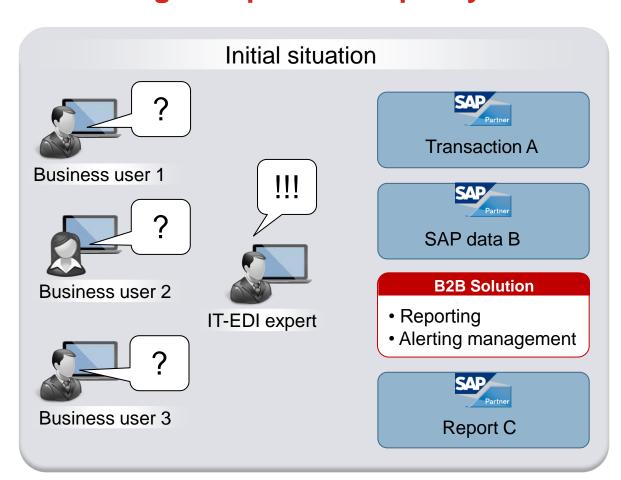


- Only IT specialists are authorized to access various sources of information
- Only IT specialists can provide departmental end users with the information regarding technical B2B communication



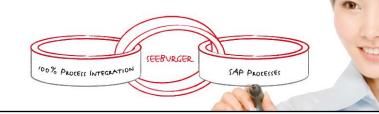


# Pain-Point: Decentralized and complex business process monitoring with poor data quality

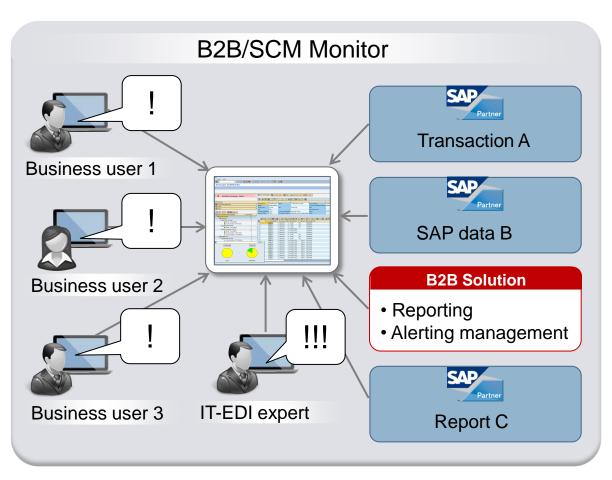


- Departmental end-users require IT support for analysis and troubleshooting
- The IT-EDI specialist becomes a bottleneck in the troubleshooting process
- The result: unnecessary delays and potential loss of important information



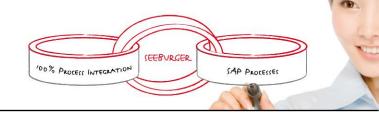


# Solution: Transparent views and direct access to all information for business users

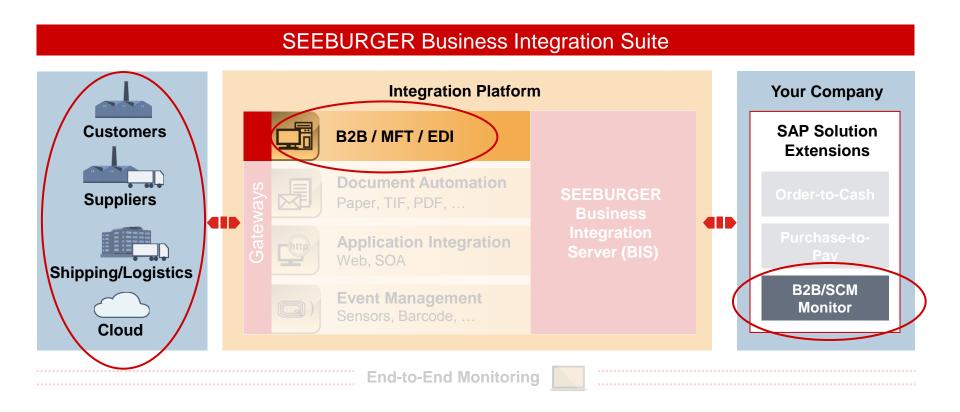


- Provide departmental users access to external sources of information in SAP
- Easy access to all documents associated with end-to-end business processes and communication.

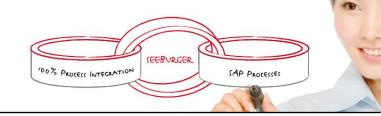




## **End-to-End-Monitoring in SAP across system boundaries**







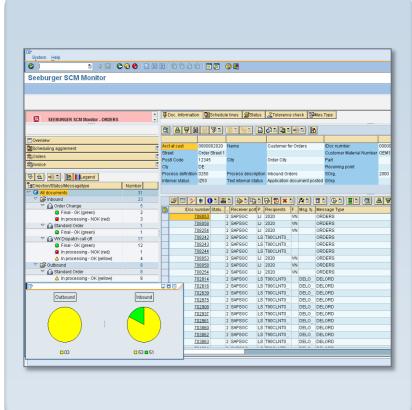
#### Transparency and Traceability for Business Users

#### B2B/SCM Monitor for SAP

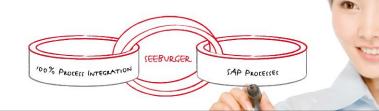
- **Transparency:** Standardized display of heterogeneous content
- Role concept: extended role & authorization objects permit governance of data visibility
- Acceleration: Direct access to data and functions for trouble-free processing and display of followon-documents
- Escalations management: proactive notification of errors
- **Ready to Run:** fully integrated, preconfigured package for SAP











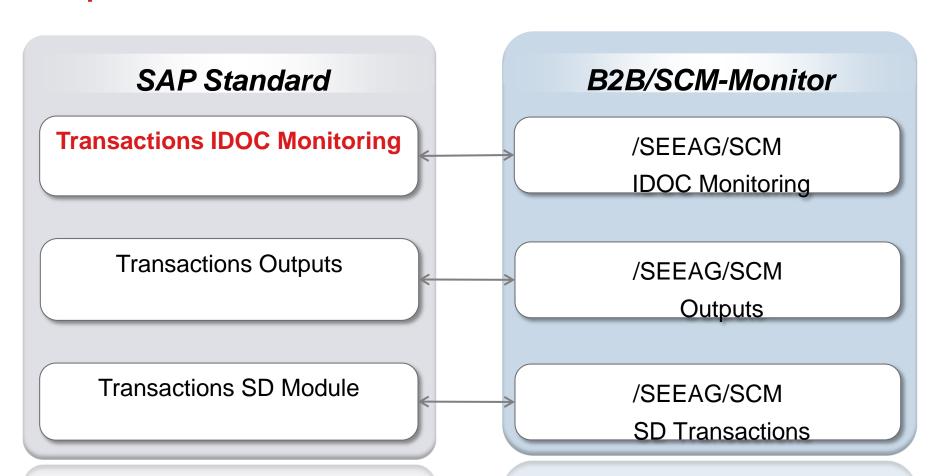
# **Compare / Contrast**



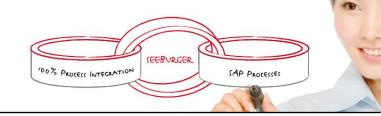




## Comparison





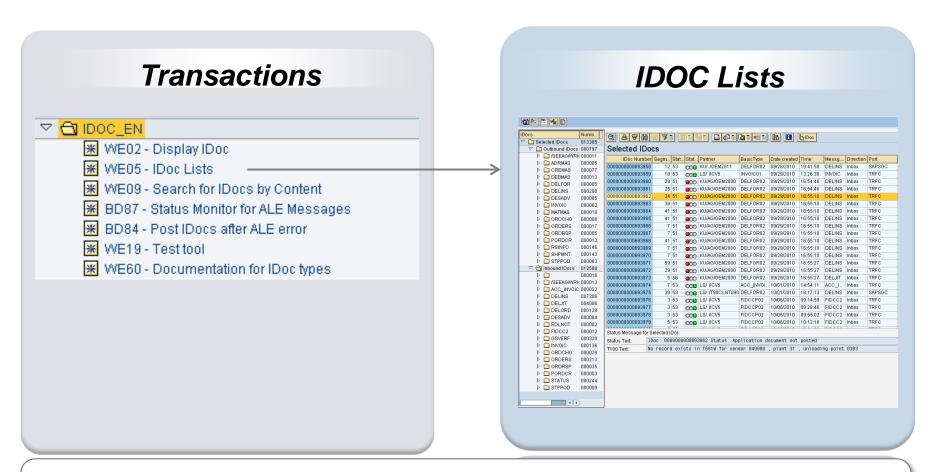




Technical Monitoring of inbound and outbound IDOCs



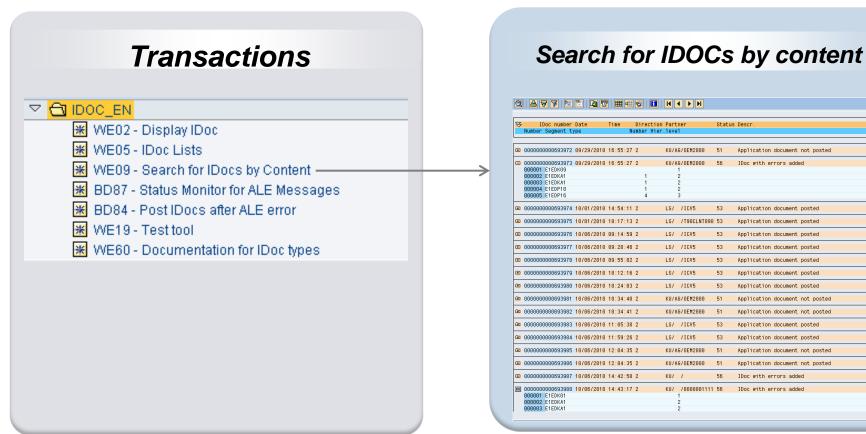




Technical Monitoring of inbound and outbound IDOCs



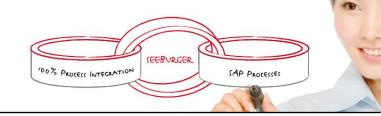


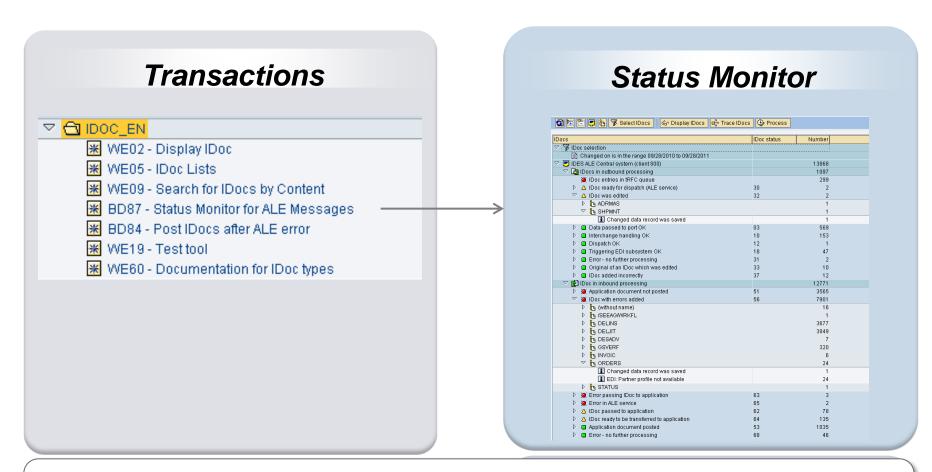


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Monitoring of inbound and outbound IDOCs on Business Content

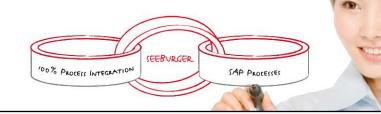


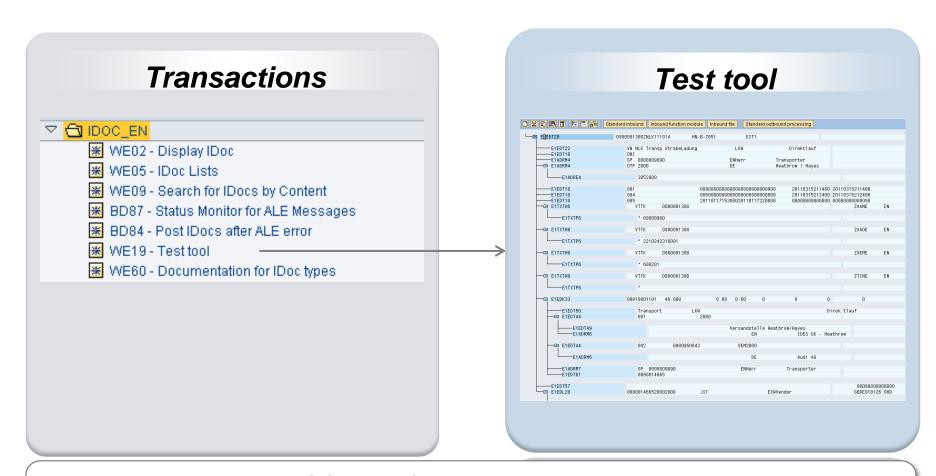




Monitoring of inbound and outbound IDOCs with status information and ability to restart processing

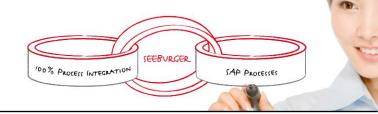


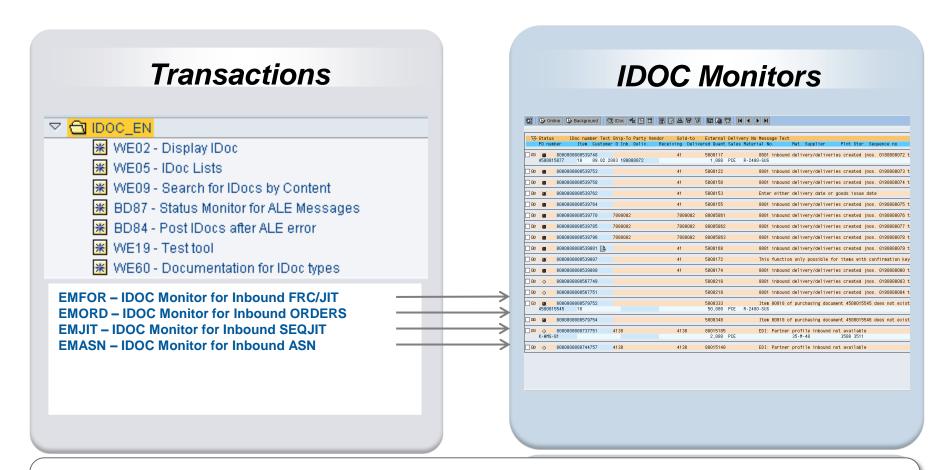




Test tool to change IDOCs with Standard inbound and outbound processing





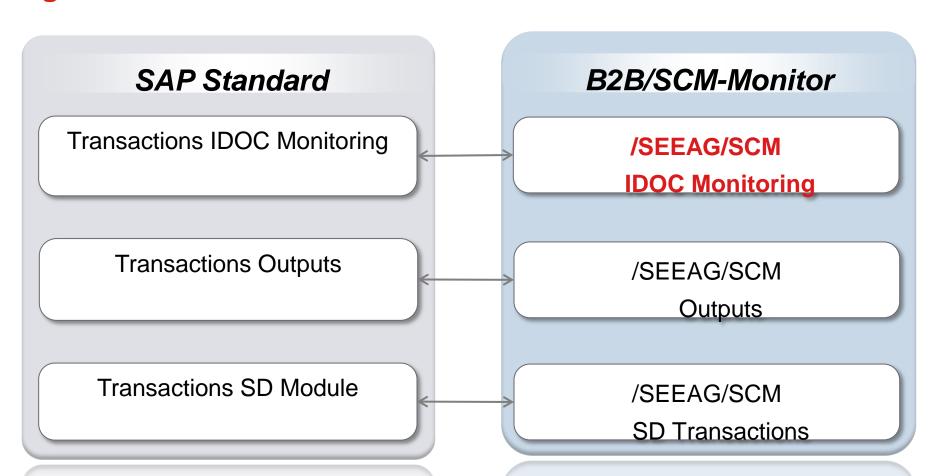


Process-related IDOC Monitors for incoming messages with Display of segment content and processing status

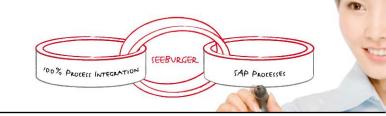




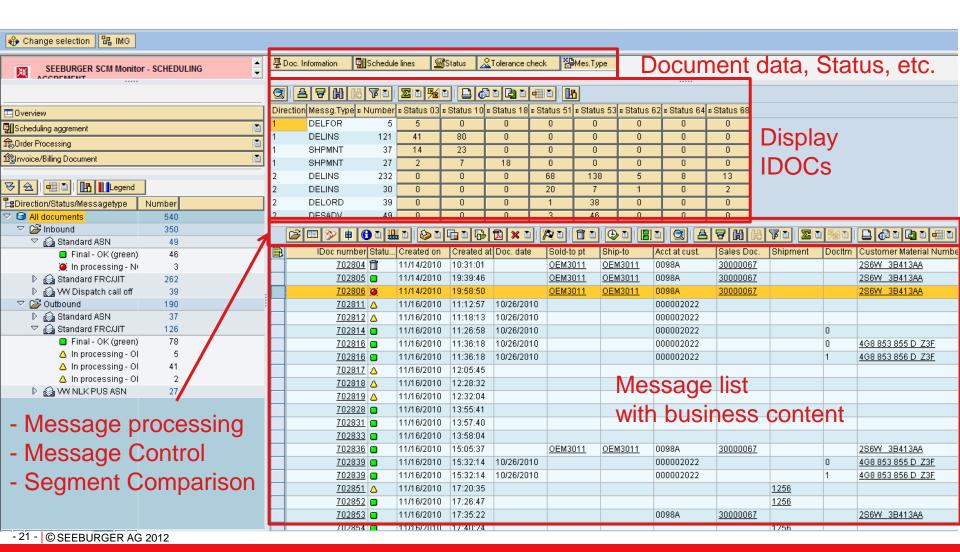
## **Agenda**







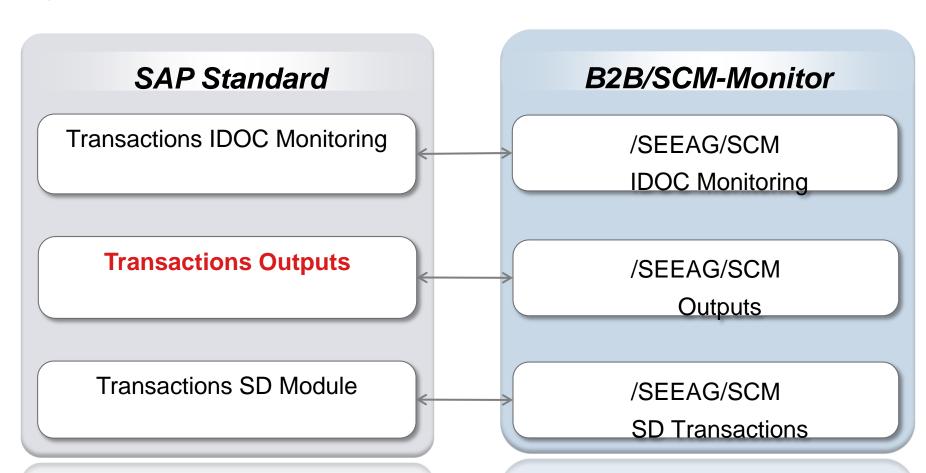
## **B2B/SCM Monitor – IDOC Monitoring**



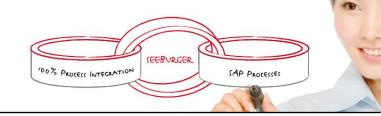




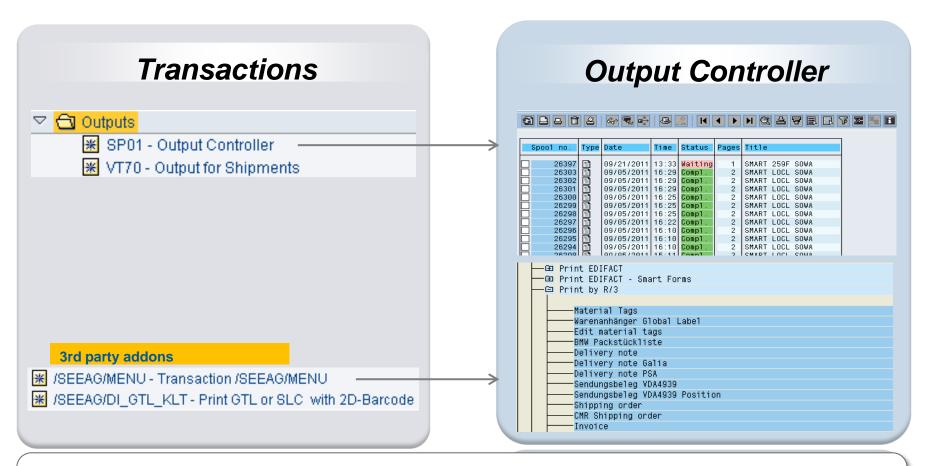
# **Agenda**







#### **SAP-Standard – Outputs**

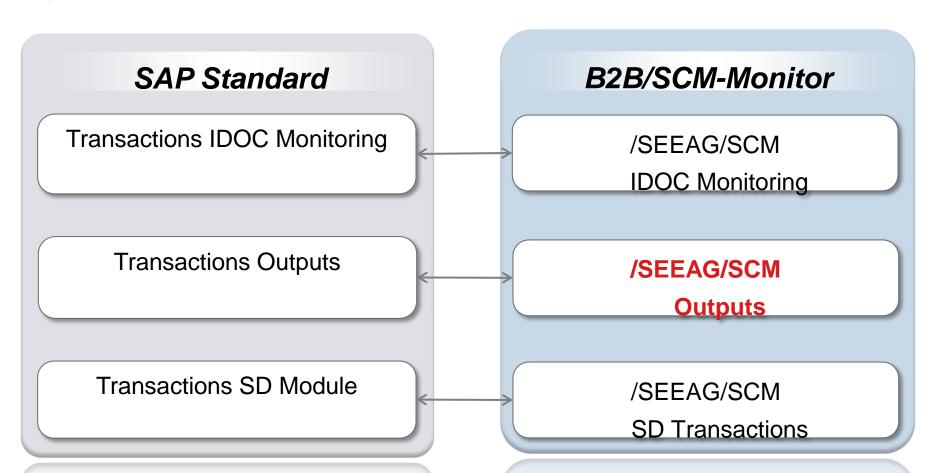


Output or Display of Documents

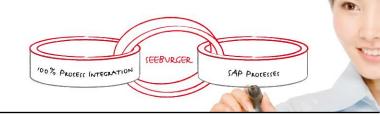




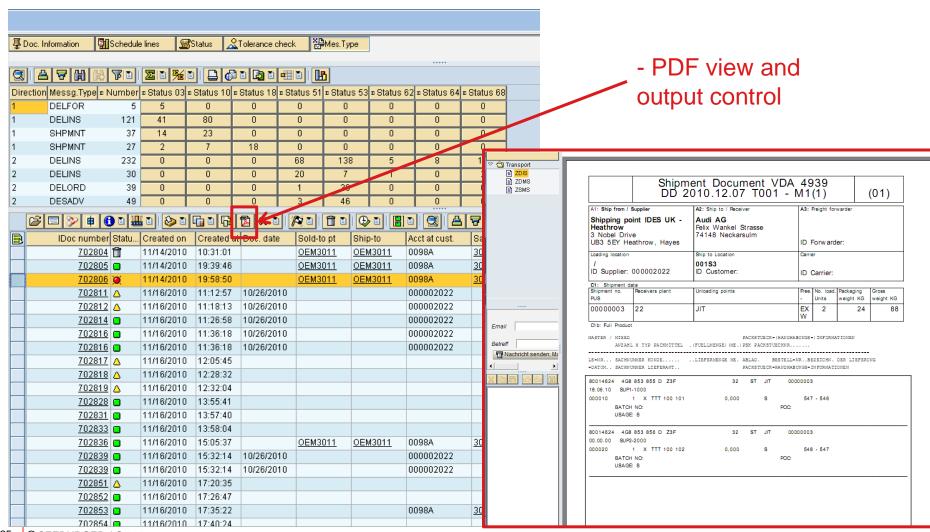
# **Agenda**







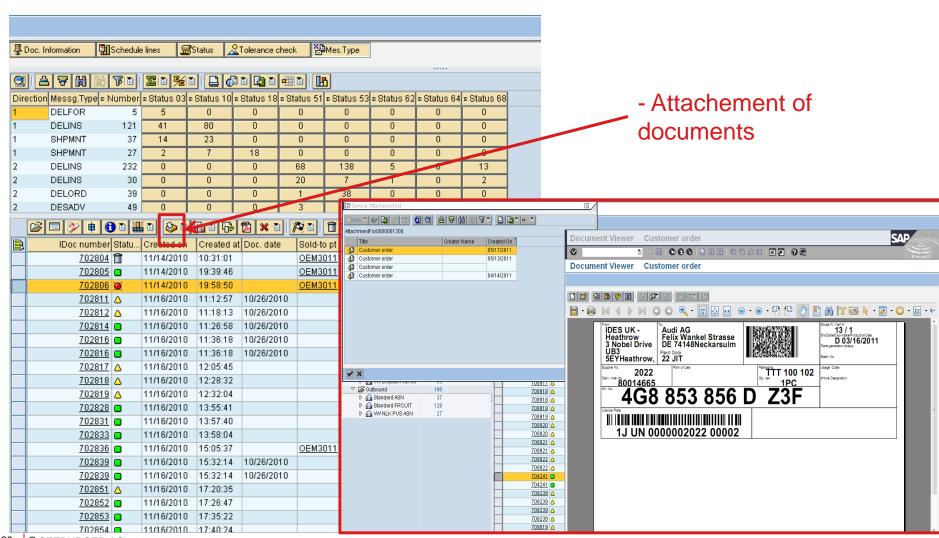
#### **B2B/SCM Monitor – Outputs**







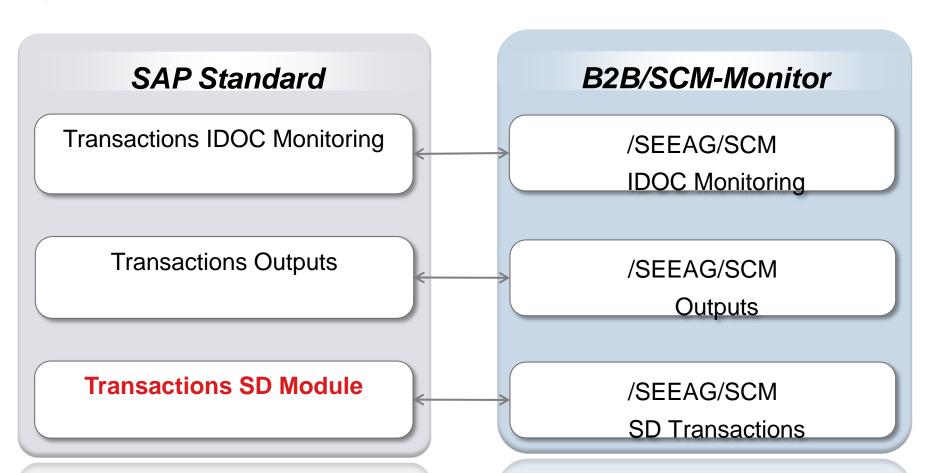
#### **B2B/SCM Monitor – Attachement list**



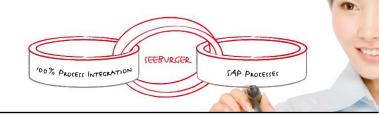


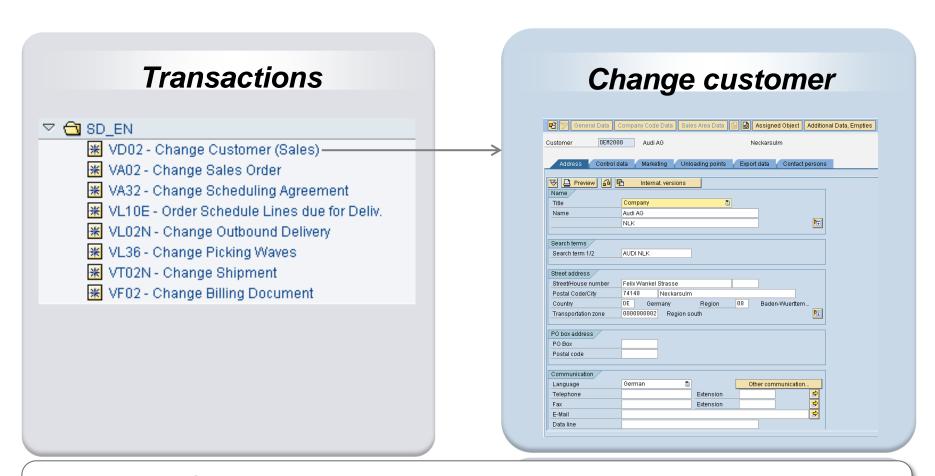


# **Agenda**





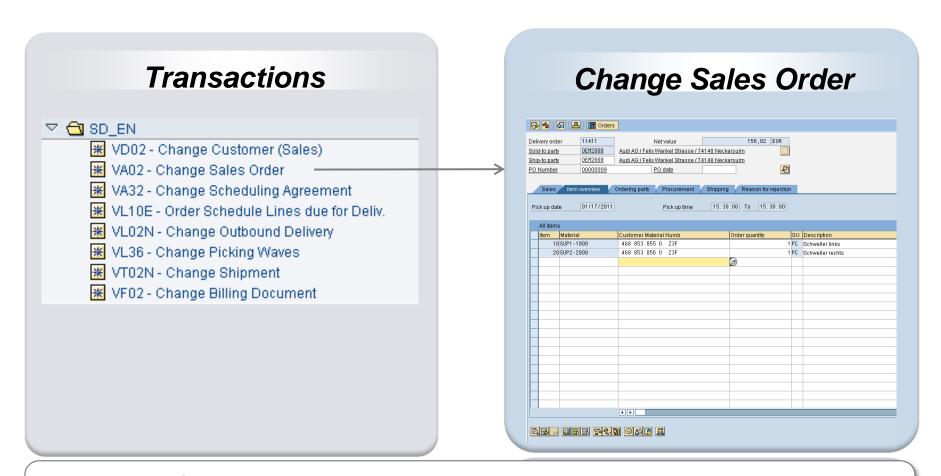




Control of logistic processes – Editing of master data

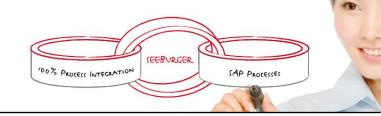


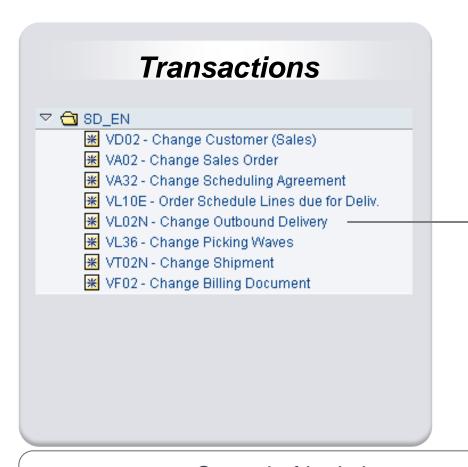


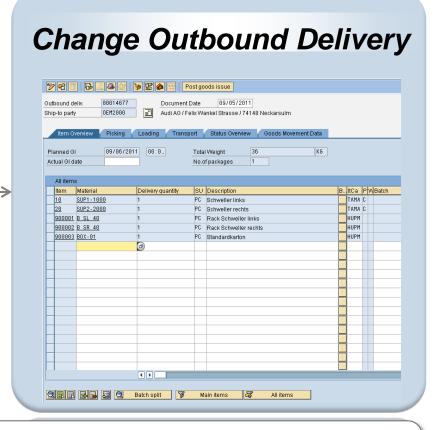


Control of logistic processes – Editing of delivery orders



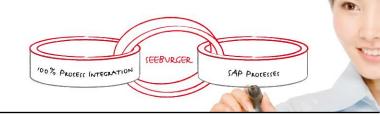


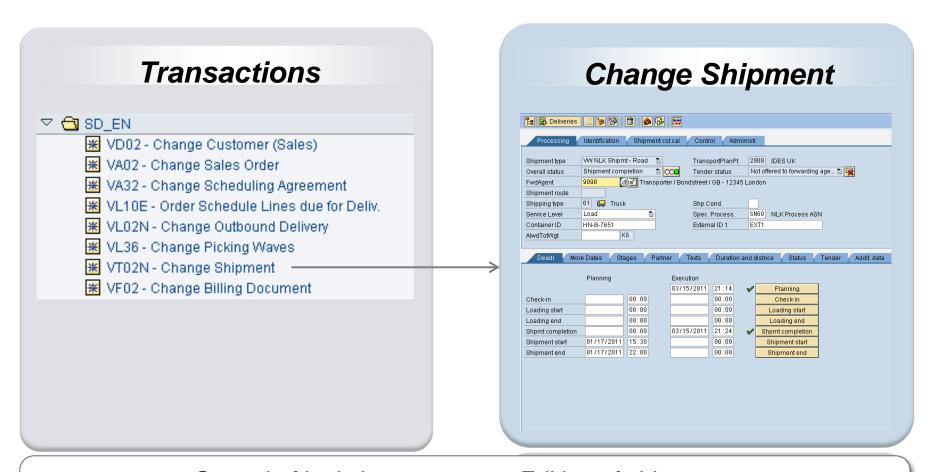




Control of logistic processes – Editing of Deliveries (Packing / Batching)





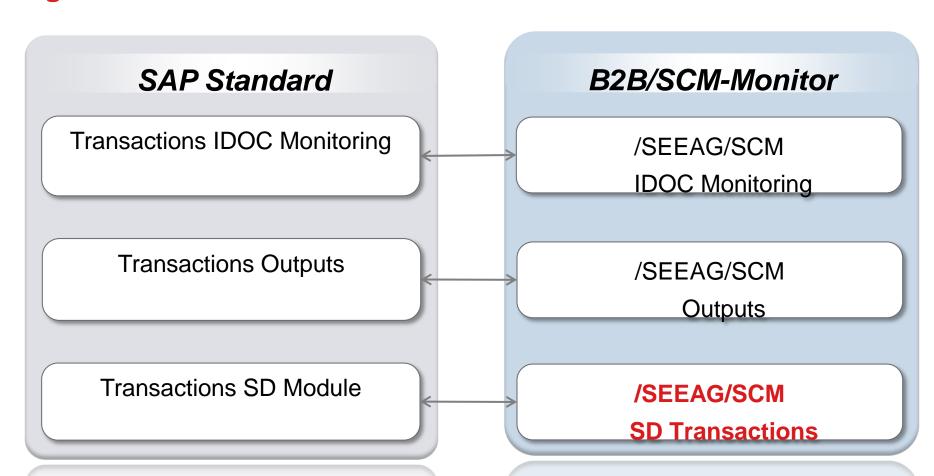


Control of logistic processes – Editing of shipments (Define carrier / Planning / Completion / Creating messages)

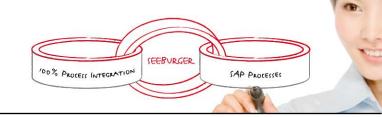




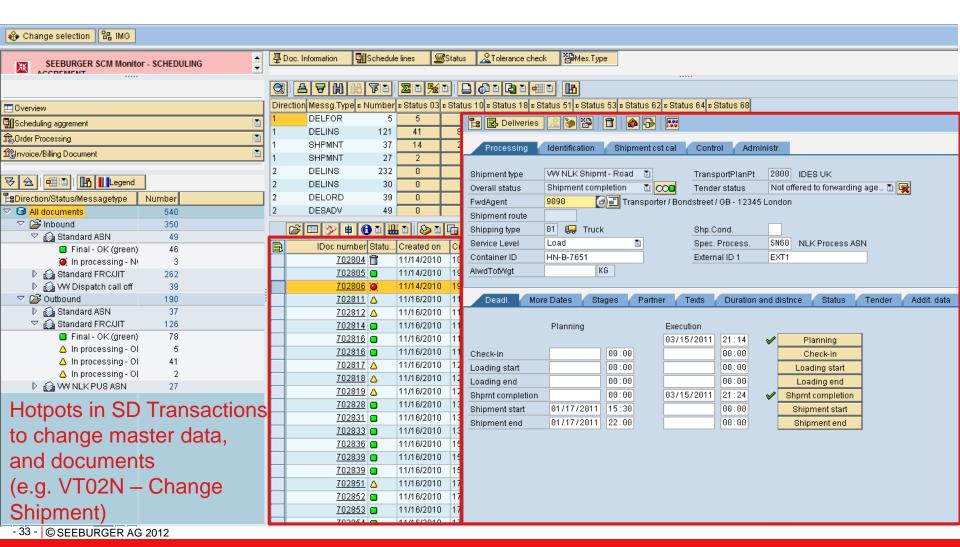
## **Agenda**







## **B2B/SCM Monitor – Hotspots in SD Transactions**







#### **Benefits**



- Full B2B-Integration with all B2B Solutions from **SEEBURGER**
- Maximum traceability and transparency for the entire Supply Chain: Central automatic End-to-End-Monitoring for all processes across system boundaries
- Easy error analysis via intuitive interface for business users: Central access to all SAP documents, transactions, and functions





#### **Benefits**



- Reduce TCO low project costs, seamless integration and no SAP industry solution required
- Increase customer satisfaction trough process acceleration: more efficient and fast response to error messages
- Avoidance of a bottleneck in the supply chain and special charges for complaints or error reports





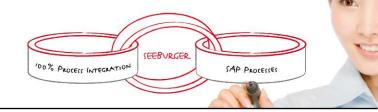


Contact Information: <u>e.pearce@seeburger.com</u>

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