

groupe steria



Dear Shareholder,

I am pleased to invite you to participate in the vote of the Annual General Meeting of your company.

This meeting is being convened to approve the accounts for 2008 and provide authorisations needed to enable your Group to continue its development.

The principal event in 2008 was the successful integration of the Anglo Indian company Xansa acquired at the end of 2007. This acquisition has strengthened the competitive position of your group, placing it among the top 10 companies in Europe in the sector and enabling it to take advantage of a top-flight offshore business development model.

The speed of the integration resulted in synergies being generated as early as the first year, helping the group to improve its operating profitability for the sixth running, to 7.7%, one of the best levels in the sector. In addition, despite exceptional costs resulting from the integration, the group improved its net profit in 2008 and reduced its debt level by 25%.

While the business climate in the first half of 2009 is difficult reducing visibility for the group, it is nevertheless well armed to confront the economic crisis. The resilience of the IT sector, the substantial proportion of Group turnover accounted for by recurrent services, the group's positioning in public sector, energy and transport customers, its leadership position in Europe in the promising *Business Process Outsourcing* market, as well as its industrial organization, are important assets which should enable it to resist the downturn well.

In participating in the vote on the resolutions proposed to the General Meeting, you have an opportunity to give the Group the resources it needs to implement its strategy and fulfil its ambitions.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'François Enaud', written in a cursive style.

François Enaud
General Manager