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News Release

IN THIRD QUARTER STATE STREET CORPORATION SAW LESS FAVORABLE MARKET CONDITIONS THAN IN FIRST HALF MARKET-DRIVEN REVENUES & EXPENSES DOWN FROM Q2 SERVICING AND MANAGEMENT FEES STEADY

Boston, MA ... October 12, 2004

State Street Corporation today announced third-quarter earnings per diluted share of \$0.52, or net income of \$177 million, on revenue of \$1.2 billion. These results compare to earnings per diluted share of \$0.60, or net income of \$202 million, on revenue of \$1.1 billion in the third quarter of last year. Total expenses in the third quarter of 2004 were \$906 million compared to \$821 million in the year-ago quarter. For the third quarter of 2004, return on stockholders' equity was 11.7%.

Operating earnings per diluted share for the third quarter were \$0.55, down 15% compared to operating earnings per diluted share of \$0.65 for the third quarter of 2003 and were down 19%, compared to the second quarter of 2004. Operating results for 2003 have been reduced by \$0.01 per diluted share reflecting the impact of the divested Private Asset Management business.

Operating revenue of \$1.2 billion in the third quarter of 2004 was up 6% from the third quarter of 2003, and down 9% from \$1.3 billion in the second quarter of 2004 due to the impact of market-driven revenue, primarily related to foreign exchange and securities lending revenue. Operating expenses of \$890 million in the third quarter of 2004 were up \$109 million, or 14%, from the third quarter of 2003, but down 5% from \$937 million in the second quarter. Return on stockholders' equity on an operating basis was 12.3% for the third quarter of 2004.

Operating revenue for the nine months ended September 30, 2004 was up 15%, from \$3.2 billion to \$3.7 billion, compared to the same period a year ago and operating earnings per share were up 20%, from \$1.58 to \$1.90. Operating expenses for same period were \$2.7 billion, an increase of 14% from \$2.4 billion in the year-ago period.

Results for the third quarter of 2004 include pretax merger and integration costs of \$16 million, or \$0.03 per diluted share due to the continuing integration of the Deutsche Bank Global Securities Services business (GSS), acquired in January 2003. Results for the third quarter of 2003 included pretax merger and integration costs of \$26 million related to the GSS acquisition, as well as restructuring costs, resulting in a net charge of \$0.06 per diluted share. Third quarter 2003 results also included the operating results of the divested Private Asset Management business which was sold in 2003.

For the nine months ended September 30, 2004, earnings per share of \$1.80 compared with \$0.82 for the year-ago period on revenues of \$3.7 billion in 2004 and \$3.2 billion in 2003, an increase of 14%. The 2004 results include \$50 million for merger and integration charges or \$0.10 per share; in 2003, merger and integration charges, restructuring charges, and other charges total to a charge of \$0.80 per share.

Commenting on the quarter, Ron Logue, State Street's chairman and chief executive officer, said, "While our investment servicing and management fees were up about 15% from the year-ago quarter and were flat with the second quarter of 2004, I am very disappointed with our results this quarter. We saw a sharp decline in foreign exchange, brokerage, and securities lending revenue in the quarter compared to the second quarter due to market activity. We lowered expenses, compared to the second quarter, but not at a significant enough level to offset the decline in these market-driven revenues. We are taking steps to align expenses with revenues, not as a reaction to this quarter's results, but as a conscious effort we began early in July. These changes will not only help us better absorb shifts in market-driven revenue, but more importantly, strategically allocate our resources."

He concluded, "We continued to win new business, adding a total of sixteen new asset servicing assignments in Europe and eight in Asia/Pacific. State Street Global Advisors had some impressive wins this year, both in Europe and in the US, adding \$104 billion in net new business. As we continue to grow, we will continue to look at our business, and find areas where we can either eliminate or combine units to achieve greater efficiency and capitalize on scale. As an initial result, we are in the process of restructuring our business in several areas: we are limiting our near-term investment in wealth manager services, integrating the management of our balance sheet into the Treasury group, combining corporate cash management with securities operations, and exiting the 529 education plan servicing business. As a result of these decisions and some others, we will eliminate about 425 positions, which will save us about \$50 million annualized with little impact on revenue. We expect to incur a charge of about \$25 million in the fourth quarter. We believe these actions will put us in a better position to achieve improved long-term results."

State Street is also announcing that it is reactivating its stock purchase program. The company currently has an 8.3 million stock purchase authorization.

In addition, the company is announcing that it is divesting its remaining high-networth investment management business, Bel Air Investment Advisors LLC and is in discussions to sell it back to the partners. The company expects to record pretax charges between \$150 and \$170 million upon closing which is expected to be completed during the first half of 2005.

In reporting its financial results, State Street has prepared information in two categories:

- "Reported" results are in accordance with generally accepted accounting principles (GAAP).
- "Operating" results are reported results for the three- and nine-month periods in 2004 excluding merger and integration costs, and for the three- and nine-month periods in 2003 excluding merger and integration costs, restructuring costs, and the results of a divested business, and for the nine-month period, the loss on the sale of certain real estate and the settlement of a state tax legislation issue. Operating results are presented on a taxable-equivalent basis.

State Street believes that non-GAAP financial information assists investors and others by providing them with financial information in a format that presents comparable financial trends of ongoing business activities.

THIRD-QUARTER OPERATING RESULTS VS. YEAR-AGO QUARTER

Operating revenue of \$1.2 billion in the third quarter of 2004 was up from \$1.1 billion or 6% from the third quarter of 2003.

Servicing fees were \$568 million, up \$63 million or 12%, from \$505 million in the year-ago quarter. The increase was attributable to new business from existing and new clients and by higher equity valuations in 2004. Total assets under custody were \$9.0 trillion, up 3%, compared with \$8.8 trillion in the year-ago quarter.

Management fees, generated by State Street Global Advisors, were \$156 million, up \$34 million, or 28%, compared to \$122 million in the year-ago quarter. The increase in management fees reflected new business from existing and new clients and higher equity valuations in 2004. Total assets under management were \$1.2 trillion, up 28%, compared to \$965 billion the previous year.

Average month-end values for the S&P 500 Index were up 11% from the third quarter of 2003; average month-end values for the MSCI[®] EAFE Index[™] were up 21%.

Securities lending revenue was \$48 million in the quarter, compared to \$61 million in the year-ago quarter, a decrease of 21%. The decrease reflects a short-term pressure on spreads from the recent increases in the target Fed funds rate, partially offset by a 22% increase in volume of securities on loan.

Foreign exchange trading revenue was \$75 million for the quarter, compared to \$101 million in the year-ago quarter, a decline of 26%. The decline was attributable to lower volatilities, lower cross-border investment activities by our clients and changes in mix.

Brokerage fees were \$31 million in the quarter, compared to \$28 million in the year-ago quarter, up 11%.

Net interest revenue was \$223 million, up \$7 million or 3% from \$216 million in the year-ago quarter. This increase was attributed to an increase in balance sheet size, offset largely by recent increases in the target Fed funds rate.

Operating expenses of \$890 million in the third quarter of 2004 were up \$109 million or 14% from the third quarter of 2003. Salaries and benefits expenses increased \$72 million to \$474 million, driven in part by an increase in incentive compensation due to the 20% increase in year-to-date performance. Merit increases and benefits costs also contributed to the increase. Higher expenses also included an increase of \$16 million in transaction processing services, due to higher volume-driven expenses, and an increase of \$29 million in other expense driven primarily by increased professional services expenses needed to support growth initiatives and compliance requirements.

The effective tax rate in the third quarter of 2004 was 34%, compared to 34% in the third quarter of 2003.

THIRD-QUARTER RESULTS VS. SECOND QUARTER

On a reported basis, third-quarter net income per diluted share of \$0.52, which included \$16 million, or \$0.03 per diluted share of merger and integration charges, was down 20% compared to second quarter net income per diluted share of \$0.65, which included \$16 million, or \$0.03 per diluted share of merger and integration charges. Total revenue in the third quarter of \$1.2 billion was down 9% versus \$1.3 billion in the second quarter. Total expenses in the third quarter of \$906 million were down 5% or \$47 million compared to \$953 million in the second quarter.

On an operating basis, third-quarter net income per diluted share was \$0.55 compared to second quarter net income per diluted share of \$0.68. Revenue decreased 9% to \$1.2 billion from \$1.3 billion and expenses decreased 5% to \$890 million from \$937 million.

GSS ACQUISITION UPDATE

On an operating basis, State Street's 2004 third-quarter results included \$0.04 earnings per share, after finance charges, on revenues of \$146 million and expenses of \$114 million, which includes "out-of-scope" GSS business. For the nine months ended September 30, 2004, operating earnings per diluted share totaled \$0.08. Based on current estimates, State Street now believes that the total GSS business will contribute between \$0.08 to \$0.10 in operating earnings per diluted share for 2004.

INVESTOR CONFERENCE CALL

State Street will webcast an investor conference call today, Tuesday, October 12, 2004, at 9:30 a.m. EDT, available at www.statestreet.com/stockholder. The conference call will also be available via telephone, at +1 719/457-2617 (confirmation code 286996). Recorded replays of the conference call will be available on the web site, and by telephone at +1 402/220-4230 (confirmation code 286996), beginning at 2:00 PM

today. This press release and additional financial information is available on State Street's website, at www.statestreet.com/stockholder, under "Financial Reports."

State Street Corporation (NYSE: STT) is the world's leading specialist in providing institutional investors with investment servicing, investment management and investment research and trading. With \$9.0 trillion in assets under custody and \$1.2 trillion in assets under management, State Street operates in 24 countries and more than 100 markets worldwide and employs 20,000 people worldwide. For more information, visit State Street's web site at www.statestreet.com or call 877/639-7788 [NEWS STT] toll-free in the United States and Canada, or +1 202/266-3340 outside those countries.

This news announcement contains forward-looking statements as defined by United States securities laws, including statements about the financial outlook and business environment. Those statements are based on current expectations and involve a number of risks and uncertainties, including those related to the pace at which State Street adds new clients or at which existing clients use additional services, the value of global and regional financial markets, the pace of cross-border investment activity. changes in interest rates, the pace of worldwide economic growth and rates of inflation, the extent of volatility in currency markets, consolidations among clients and competitors, State Street's business mix, the dynamics of markets State Street serves, and State Street's success at integrating and converting acquisitions into its business. Other important factors that could cause actual results to differ materially from those indicated by any forward-looking statements are set forth in State Street's 2003 annual report and subsequent SEC filings. State Street encourages investors to read the Corporation's annual report, particularly the section on factors that may affect financial results, and its subsequent SEC filings for additional information with respect to any forward-looking statements and prior to making any investment decision. The forwardlooking statements contained in this press release speak only as of the date hereof, October 12, 2004, and the Corporation will not undertake efforts to revise those forwardlooking statements to reflect events after this date.

STATE STREET CORPORATION Quarterly Financial Trends

September 30, 2004

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STATE STREET CORPORATION

Selected Financial Information

CONSOLIDATED STATEMENT OF INCOME PREPARED IN ACCORDANCE WITH ACCOUNTING PRINCIPLES GENERALLY ACCEPTED IN THE UNITED STATES

| | | Reported Quarter ended | | | | ted Re | sults september 30, |
|---|----|---------------------------|----|---------|-------------|--------|------------------------|
| (Dollars in millions, except per share data) | | 2004 | | 2003 | 2004 | | 2003 |
| Fee Revenue: | | | | | | | |
| Servicing fees | \$ | 568 | \$ | 505 | \$ 1,693 | \$ | 1,425 |
| Management fees | | 156 | | 141 | 456 | | 396 |
| Global securities lending | | 48 | | 61 | 201 | | 192 |
| Foreign exchange trading | | 75 | | 101 | 309 | | 276 |
| Brokerage fees | | 31 | | 28 | 112 | | 85 |
| Processing fees and other | | 83 | | 92 | 248 | | 225 |
| Total Fee Revenue | | 961 | | 928 | 3,019 | | 2,599 |
| Net Interest Revenue: | | | | | | | |
| Interest revenue | | 463 | | 364 | 1,255 | | 1,162 |
| Interest expense | | 250 | _ | 161 | 613 | | 562 |
| Net interest revenue | | 213 | | 203 | 642 | | 600 |
| Provision for loan losses | | | | | | | - |
| Net interest revenue after provision for loan losses | | 213 | | 203 | 642 | | 600 |
| Gains on the sales of available-for-sale investment securities, net | _ | | | (5) | 19 | | 29 |
| Total Revenue | | 1,174 | | 1,126 | 3,680 | | 3,228 |
| Operating Expenses: | | | | | | | |
| Salaries and employee benefits | | 474 | | 407 | 1,446 | | 1,294 |
| Information systems and communications | | 127 | | 140 | 396 | | 410 |
| Transaction processing services | | 95 | | 80 | 294 | | 231 |
| Occupancy | | 88 | | 84 | 262 | | 231 |
| Merger and integration costs | | 16 | | 26 | 50 | | 81 |
| Restructuring costs | | - | | 3 | - | | 295 |
| Other | | 106 | | 81 | 319 | _ | 252 |
| Total operating expenses | | 906 | | 821 | 2,767 | | 2,794 |
| Income before income taxes | | 268 | | 305 | 913 | | 434 |
| Income taxes | | 91 | | 103 | 299 | _ | 159 |
| Net Income | \$ | 177 | \$ | 202 | \$ 614 | \$ | 275 |
| Earnings Per Share: | | | | | | | |
| Basic | \$ | .52 | \$ | .61 | \$ 1.83 | \$ | .83 |
| Diluted | | .52 | | .60 | 1.80 | | .82 |
| Average Shares Outstanding (in thousands): | | | | | | | |
| Basic | | 335,626 | | 332,246 | 335,065 | | 331,056 |
| Diluted | | 339,348 | | 336,568 | 340,529 | | 334,160 |
| Return on equity | | 11.7 % | | 12.0 % | 13.8 % | | 8.7 % |
| Cash dividends declared per share | \$ | .16 | \$ | .14 | \$.47 | \$ | .41 |

II. OTHER SELECTED FINANCIAL INFORMATION

| | Quarter ended | d Septen | nber 30, |
|---|---------------------------------|----------|--------------------------|
| (Dollars in millions, except per share data or where otherwise indicated) | 2004 | | 2003 |
| Assets under custody (in billions) Assets under management (in billions) | \$ 9,000 1,236 | \$ | 8,752 965 |
| Total assets Long-term debt Stockholders' equity | \$ 100,527 2,436 6,151 | \$ | 81,776 2,151 5,244 |
| Closing price per share of common stock | \$ 42.71 | \$ | 45.00 |

STATE STREET CORPORATION INCOME STATEMENT INFORMATION ON A OPERATING RESULTS BASIS

State Street prepares its Consolidated Statement of Income as presented on addendum page 1 in accordance with accounting principles generally accepted in the United States (GAAP).

In order to provide information on a comparable basis from period to period and assist stockholders, analysts, other external parties and management in analyzing State Street's financial results and trends for ongoing businesses and operations, State Street also presents a financial measure defined as Operating Results. State Street believes that such non-GAAP financial information assists investors and others by providing them financial information in a format that presents comparable financial trends of recurring business activities.

Operating results are a non-GAAP measure defined by State Street as reported results presented on a taxable-equivalent basis, adjusted for significant non-operating items and the related tax effects; For 2004, operating results exclude merger and integration costs, and for 2003, exclude the results of a divested business, merger and integration costs, restructuring costs, and for the nine months ended September 30, 2003, settlement of a state tax matter and the loss on sale of certain real estate.

The table set forth below contains State Street's selected consolidated Operating Results for the periods presented.

| | | Operating Reservences | | Nine mo | Operating Results on the ended Septe | |
|---|---------------|-----------------------|----------|----------|--------------------------------------|----------|
| (Dollars in millions, except per share data) | 2004 | 2003 (1) | % Change | 2004 | 2003 (2) | % Change |
| Operating Fee Revenue: | | | | | | |
| Servicing fees | \$ 568 | \$ 505 | 12 % | \$ 1,693 | \$ 1,425 | 19 % |
| Management fees | 156 | 122 | 28 | 456 | 341 | 34 |
| Global securities lending | 48 | 61 | (21) | 201 | 192 | 5 |
| Foreign exchange trading | 75 | 101 | (26) | 309 | 276 | 12 |
| Brokerage fees | 31 | 28 | 11 | 112 | 85 | 32 |
| Processing fees and other | 83 | 92 | (10) | 248 | 237 | 5 |
| Total Operating Fee Revenue | 961 | 909 | 6 | 3,019 | 2,556 | 18 |
| Operating Net Interest Revenue: | | | | | | |
| Net interest revenue | 223 | 216 | | 675 | 639 | |
| Provision for loan losses | - | - | | - | - | |
| Operating net interest revenue after provision for loan losses (taxable-equivalent basis) | 223 | 216 | 3 | 675 | 639 | 6 |
| Gains on the sales of available-for-sale investment securities, net | - | (5) | (100) | 19 | 29 | (34) |
| Total Operating Revenue | 1,184 | 1,120 | 6 | 3,713 | 3,224 | 15 |
| Expenses - Operating Results: | | | | | | |
| Salaries and employee benefits | 474 | 402 | 18 | 1,446 | 1,276 | 13 |
| Information systems and communications | 127 | 140 | (9) | 396 | 409 | (3) |
| Transaction processing services | 95 | 79 | 20 | 294 | 230 | 28 |
| Occupancy | 88 | 83 | 6 | 262 | 227 | 15 |
| Other | 106 | 77 | 38 | 319 | 242 | 32 |
| Total Expenses - Operating Results | 890 | 781 | 14 | 2,717 | 2,384 | 14 |
| Operating Income before income taxes | 294 | 339 | (13) | 996 | 840 | 19 |
| Income taxes | 96 | 107 | | 316 | 272 | |
| Taxable-equivalent adjustment | 10 | 13 | | 33 | 39 | |
| Net Operating Income | <u>\$ 188</u> | \$ 219 | (14) | \$ 647 | \$ 529 | 22 |
| Diluted Operating Earnings Per Share | \$.55 | \$.65 | (15) | \$ 1.90 | \$ 1.58 | 20 |

Notes:

⁽¹⁾ Reflects restatement of previously issued operating-basis supplemental financial information to exclude the results of the divested Private Asset Management business, including \$19 million of revenue, \$11 million of expenses and \$.01 in diluted operating earnings per share.

⁽²⁾ Reflects restatement of previously issued operating-basis supplemental financial information to exclude the results of the divested Private Asset Management business, including \$56 million of revenue, \$34 million of expenses and \$.04 in diluted operating earnings per share.

STATE STREET CORPORATION Reported Results Summary Trends (Dollars in millions, except per share amounts, shares in thousands)

Reported results are presented in accordance with accounting principles generally accepted in the United States (GAAP).

| | | | Yea | ars E | nded Decem | ber 31 | | | | | | 2002 | | | | 2003 | | | | | 2004 | | |
|---|--------------|----|---------------|-------|---------------|--------|----------------|------|----------------|---|-----------|--------------|----|-----------------|------------|-------------|-----------------|--------------|----|-----------------|--------------|-----|----------|
| | 1999 | | 2000 | | 2001 | | 2002 | 200 | 03 | | | 4th | | 1st | 2nd | | 3rd | 4th | _ | 1st | 2nd | | 3rd |
| | | | | | | | | | | Reported Results | | | | | | | | | | | | | |
| | 4 000 | | 4 000 | _ | 4 400 | | 4.504 | | 050 | Fee revenue: | | | _ | 400 0 | | | | | s | | | ١ ـ | |
| | 1,063 | \$ | | \$ | 1,433 459 | \$ | | \$ 1 | ,950 | Servicing fees | \$ | 388 | \$ | 438 \$ | 48 | | 505 \$ | | \$ | 555 \$ 147 | | \$ | 56 15 |
| | 571 155 | | 541 192 | | 459 272 | | 485 226 | | 533 245 | Management fees Global securities lending | | 116 49 | | 125 55 | 13 | 6 | 61 | 137 53 | | 64 | 153 89 | | 15 |
| | 306 | | 387 | | 368 | | 300 | | 391 | Foreign exchange trading | | 62 | | 72 | 10 | | 101 | 115 | | 118 | 116 | | 7 |
| | 67 | | 95 | | 89 | | 124 | | 122 | Brokerage fees | | 38 | | 30 | | .7 | 28 | 37 | | 45 | 36 | | ; |
| | 159 | | 177 | | 148 | | 184 | | 315 | Processing fees and other | | 53 | | 70 | | 33 | 92 | 90 | | 84 | 81 | | ì |
| | 2,321 | | 2,690 | | 2,769 | | 2,850 | 3 | 3,556 | Total Fee Revenue | | 706 | | 790 | 88 | | 928 | 957 | | 1,013 | 1,045 | | 9(|
| | 781 | | 894 | | 1.025 | | 979 | | 810 | Net interest revenue | | 225 | | 004 | 19 | | 203 | 210 | | 203 | 226 | | 2. |
| | 14 | | 894 9 | | 1,025 | | | | | Provision for loan losses | | 225 1 | | 204 | 19 | 13 | 203 | 210 | | 203 | | | - |
| | 14 | | 9 | | 10 | | 4 | | - | Gains/(losses) on sales of available-for-sale | | 1 | | - | | - | - | - | | - | - | | - |
| | (45) | | 2 | | 43 | | 76 | | 23 | investment securities, net | | 31 | | 26 | | 8 | (5) | (6) | | 3 | 16 | | |
| | (40) | | 2 | | 40 | | 70 | | 23 | Gain on the sale of the Commercial Banking I | husiness | | | 20 | | U | (3) | (0) | | J | 10 | 1 | |
| | 282 | | _ | | | | _ | | _ | net of exit and other associated costs | P43111C22 | | | _ | | _ | _ | _ | | _ | _ | 1 | |
| | 202 | | _ | | - | | _ | | - | Gain on the sale of the Corporate Trust busin | ness | - | | - | | | - | _ | | - | - | 1 | |
| | _ | | - | | _ | | 495 | | 60 | net of associated costs | .000, | 495 | | - | | _ | - | 60 | | - | _ | 1 | |
| | | | | | | | | | | Gain on the sale of Private Asset the Manage | ement bu | | | | | | | | | | | | |
| | - | | - | | - | | _ | | 285 | net of exit and other associated costs | | - | | - | | - | _ | 285 | | - | - | | |
| | 3,325 | | 3,577 | | 3,827 | | 4,396 | 4 | 734 | Total operating revenue | | 1,456 | | 1,020 | 1,08 | 32 | 1,126 | 1,506 | - | 1,219 | 1,287 | _ | 1, |
| | 21 % | | 8 % | | 7 % | • | 15 % | | 8 % | Growth over previous year | | - % | | 4 % | | 8 % | 18 % | 3 % | | 20 % | 19 | | |
| | 1,313 | | 1,524 | | 1,663 | | 1,654 | | ,731 | Salaries and employee benefits | | 411 | | 443 | 44 | | 407 | 437 | | 462 | 510 | | 4 |
| | 287 | | 305 | | 365 | | 373 | | 551 | Information systems and communications | | 94 | | 130 | 14 | | 140 | 141 | | 139 | 130 | | 1 |
| | 237 | | 268 | | 247 | | 246 | | 314 | Transaction processing services | | 65 | | 72 | | 9 | 80 | 83 | | 96 | 103 | | |
| | 188 | | 201 | | 229 | | 246 | | 300 | Occupancy | | 64 | | 71 | | '6 | 84 | 69 | | 90 | 84 | | |
| | - | | - | | - | | | | 110 | Merger and integration costs | | - | | 37 | | 8 | 26 | 29 | | 18 | 16 | | |
| | - | | - | | - | | 20 | | 296 | Restructuring costs | | - | | - | 29 | | 3 | 1 | | - | - | | 1 |
| | 332 | | 373 | | 393 | _ | 302 | | 320 | Other | | 70 | | 81 | | 90 | 81 | 68 | | 908 | 110 | l — | |
| | 2,357 968 | | 2,671 906 | | 2,897 930 | - | 2,841 1,555 | | 3,622 1,112 | Total operating expenses Income before income taxes | | 704 752 | _ | 834 186 | 1,13 | 57) | 821 305 | 828 678 | | 311 | 953 334 | | |
| | 349 | | 311 | | 302 | | 540 | ' | 390 | Income taxes | | 275 | | 90 | (3 | | 103 | 231 | | 94 | 114 | | 2 |
| - | 619 | • | 595 | Φ. | 628 | \$ | 1,015 | • | 722 | Operating earnings | • | 477 | • | 96 \$ | | 23) \$ | 202 \$ | 447 | 2 | 217 \$ | 220 | \$ | |
| | 019 | ņ | 393 | φ | 028 | φ | 1,015 | Φ | 122 | Operating earnings | φ | 4// | φ | 90 \$ | (2 | . <u>3)</u> | 202 4 | 447 | Ψ | 217 \$ | 220 | 4 | 1 |
| | | | | | | | | | | Earnings per share: | | | | | | | | | | | | | |
| | 1.93 | \$ | 1.85 | \$ | 1.94 | \$ | 3.14 | \$ | 2.18 | Basic | \$ | 1.47 | \$ | .29 \$ | (.0 |)7) \$ | .61 \$ | | \$ | .65 \$ | | \$ | |
| | 1.89 | | 1.81 | | 1.90 | | 3.10 | | 2.15 | Diluted | | 1.46 | | .29 | (.0 | 07) | .60 | 1.33 | | .63 | .65 | | |
| | | | | | | | | | | Average shares outstanding: | | | | | | | | | | | | | |
| | 321,320 | | 321,678 | | 325,030 | | 323,520 | | ,692 | Basic | | 323,520 | | 329,569 | 331,32 | | 332,246 | 333,579 | | 334,635 | 334,930 | | 335, |
| | 327,503 | | 328,088 | | 330,492 | | 327,477 | 335 | 5,326 | Diluted | 3 | 326,469 | 0 | 332,054 1 | 333,97 | 7 1 | 336,568 1 | 338,895 | | 342,129 | 340,647 | | 339,3 |
| | | | 0.45 | _ | 405 | _ | 40 | • | =0 | Per share: | | 40 | | 40.0 | | | | | | 45.0 | 40 | | |
| | .30 36.53 | \$ | .345 62.11 | \$ | .405 52.25 | \$ | .48 39.00 | \$ 5 | .56 52.08 | Cash dividends Stock price at period end | \$ | .13 39.00 | \$ | .13 \$ 31.63 | .1 39.4 | | .14 \$ 45.00 | .15 52.08 | \$ | .15 \$ 52.13 | .16 49.04 | \$ | 42. |
| | | | | | | | | | | Financial ratios: | | | | | | | | | | | | | |
| | 25.0 % | | 20.3 % | | 17.3 | % | 24.1 % | | 13.9 % | Return on equity | | 42.4 % | | 10.0 % | | - % | 12.0 % | 15.6 % | | 14.8 % | 14.9 | 1 | 11 |
| | 21.1 | | 16.5 | | 13.7 | | 20.4 | | 10.3 | Internal capital generation rate | | 38.7 | | 4.3 | 7. | | 8.3 | 12.0 | | 11.3 | 11.2 | 1 | |
| | 15.6 | | 18.7 | | 21.0 | | 15.4 | | 25.9 | Dividend payout ratio | | 8.9 | | 45.0 | | - | 23.2 | 11.2 | | 23.2 | 24.4 | 1 | 3 |
| | 18.6 | | 16.6 | | 16.4 | | 23.1 | | 15.3 | After tax margin | | 32.8 | | 9.4 | (2. | | 17.9 | 29.7 | | 17.8 | 17.1 | | 1 |

STATE STREET CORPORATION Operating Results Summary Trends (4)

(Dollars in millions, except per share amounts, shares in thousands, taxable equivalent)

State Street prepares its Consolidated Statement of Income as presented on addendum page 3 in accordance with accounting principles generally accepted in the United States (GAAP). That financial information includes significant, non-recurring, non-operating special items.

In order to provide information on a comparable basis from period to period and assist stockholders, analysts, other external parties and management in analyzing State Street's financial results and trends for ongoing businesses and operations, State Street also presents a financial measure defined as Operating Results. State Street believes that such non-GAAP financial information assists investors and others by providing them financial information in a format that presents comparable financial trends of recurring business activities. State Street's Operating Results are based on GAAP results, adjusted as follows:

Operating Results for all periods include fully taxable equivalent adjustments that increase net interest revenue to reflect investment yield on tax-free investments on an equivalent basis with taxable investments.

Operating results for 1999-2001 exclude goodwill amortization expense, which effective January 1, 2002, was no longer required under GAAP.

- (1) 1999 operating results exclude the gain on the sale of the Commercial Banking business and a one-time charge from sales of securities related to reposition of the balance sheet.
- (2) 2001 operating results exclude the loss on the write-down of State Street's total investment in Bridge Information Systems, Inc.
- (3) 2002 operating results exclude the results of the divested Corporate Trust business, the gain on the sale of the divested business and restructuring costs for a reduction in force.
- (4) 2003 operating results exclude the results of the divested Private Asset Management business, gains on sales of divested businesses, merger and integration expenses related to the acquisition of the GSS business, restructuring costs, settlement of a state tax matter and a loss on real estate sold.
- (5) 2004 operating results exclude merger and integration expenses related to the acquisition of the GSS business.

The table set forth below contains State Street's selected consolidated Operating Results for the periods presented:

| | | Operating Results | (a) | | | | | | Quarters | Ended | | | |
|--|--|--|--|--|---|---|--|--|---|--|--|--|---|
| | | ars Ended Decemb | | | | 2002 ⁽³⁾ | | 200 | | | | 2004 ⁽⁵⁾ | |
| 1999 ⁽¹⁾ | 2000 | 2001 (2) | 2002 (3) | 2003 (4) | | 4th | 1st | 2nd | 3rd | 4th | 1st | 2nd | 3rd |
| \$ 1,063 571 155 306 67 159 2,321 | \$ 1,298 541 192 387 95 177 2,690 | \$ 1,433 459 272 368 89 198 2,819 | \$ 1,454 \$ 485 226 300 124 180 2,769 | 1,950 474 245 391 122 327 3,509 | Operating Fee revenue: Servicing fees Management fees Global securities lending Foreign exchange trading Brokerage fees Processing fees and other Total Operating Fee Revenue | \$ 369 116 49 62 38 52 686 | \$ 438 108 55 72 30 69 772 | \$ 481 111 77 103 27 76 875 | \$ 506 \$ 122 60 101 28 92 909 | 525 133 53 115 37 90 953 | \$ 555 \$ 147 64 118 45 84 1,013 | 570 153 89 116 36 81 | \$ 568 156 48 75 31 83 |
| 821 | 959 | 1,092 | 1,027 | 861 | Operating net interest revenue, taxable-equivalent | 236 | 217 | 206 | 216 | 222 | 214 | 238 | 223 |
| 14 12 3,140 13 % | 9 2 3,642 16 % | 10 43 3,944 8 % | 76 3,868 (2) % | 23 4,393 14 % | Provision for loan losses Gains/(losses) on the sales of available-for-sale investment securities, net Total Operating Revenue Growth over previous year | 1 31 952 - % | 26 1,015 4 | | (5) 1,120 18 % | (6) 1,169 23 % | 3 1,230 21 % | 16 1,299 19 % | - - 1,184 % |
| 1,313 287 237 188 317 2,342 798 259 40 \$ 499 | 1,524 305 268 201 356 2,654 988 317 65 | 1,663 365 247 229 355 2,859 1,085 331 67 \$ 687 | 1,622 367 242 240 293 2,764 1,104 335 61 \$ 708 | 1,712 550 313 295 309 3,179 1,214 395 51 | Expenses - Operating Results: Salaries and employee benefits Information systems and communications Transaction processing services Occupancy Other Total Expenses - Operating Results Operating Income Before Income Taxes Income taxes Taxable-equivalent adjustment Operating Net Income | 404 93 64 62 68 691 261 72 15 | 436 130 72 70 77 785 230 76 13 | 438 139 79 74 88 818 271 89 13 | 402 140 79 83 77 781 339 107 13 \$ 219 | 436 141 83 68 67 795 374 123 12 239 | 462 139 96 90 103 890 340 101 11 \$ 228 | 510 130 103 84 110 937 362 119 12 231 | 474 127 95 88 106 890 294 96 10 \$ 188 |
| \$ 1.55 1.52 | \$ 1.89 1.85 | \$ 2.11 2.08 | \$ 2.19 \$ 2.16 | 2.32 2.29 | Operating earnings per share: Basic Diluted | \$.54 .54 | \$.43 .43 | \$.51 .50 | \$.66 \$.65 | .72 .71 | \$.68 \$.67 | .69 .68 | \$.56 .55 |
| 321,320 327,503 | 321,678 328,088 | 325,030 330,492 | 323,520 327,477 | 331,692 335,329 | Average Operating Shares Outstanding: Basic Diluted | 323,520 326,469 | 329,568 332,054 | 331,324 333,971 | 332,246 336,568 | 333,579 338,895 | 334,635 342,129 | 334,930 340,647 | 335,626 339,348 |
| 20.1 % 16.2 19.3 15.9 | 20.7 % 16.9 18.3 16.7 | 18.9 % 15.3 19.2 17.4 | 16.8 % 13.4 21.7 18.2 | 14.8 % 11.2 24.3 17.5 | Operating Financial Ratios: Return on equity Internal capital generation rate Dividend payout ratio After tax margin | 16.1 % 12.4 23.3 18.6 | 11.1 ° 7.9 30.8 13.8 | % 13.2 % 9.5 27.6 15.5 | 16.9 % 13.4 21.3 19.5 | 18.7 % 13.6 21.0 20.5 | 15.6 % 12.2 22.0 18.6 | 15.7 % 12.0 23.3 17.8 | 12.3 % 8.9 28.8 15.8 |

(a) 1999-2002 have not been restated for Private Asset Management divestiture; 1999-2001 have not been restated for the Corporate Trust divestiture.

STATE STREET CORPORATION CONSOLIDATED STATEMENT OF CONDITION

| | Sep | tember 30, | Dec | cember 31, | ember 30, |
|--|-----|------------|-----|------------|--------------|
| (Dollars in millions) | | 2004 | | 2003 | 2003 |
| Assets | | | | | |
| Cash and due from banks | \$ | 6,058 | \$ | 3,376 | \$ 1,691 |
| Interest-bearing deposits with banks | | 30,392 | | 21,738 | 22,333 |
| Securities purchased under resale agreements | | 10,378 | | 9,447 | 8,737 |
| Federal funds sold | | 2,700 | | 104 | - |
| Trading account assets | | 673 | | 405 | 1,059 |
| Investment securities | | 36,818 | | 38,215 | 32,364 |
| Loans (less allowance of \$36, \$61 and \$61) | | 5,512 | | 4,960 | 6,168 |
| Premises and equipment | | 1,431 | | 1,212 | 1,154 |
| Accrued income receivable | | 1,085 | | 1,015 | 1,010 |
| Goodwill | | 1,462 | | 1,326 | 1,301 |
| Other intangible assets | | 466 | | 525 | 508 |
| Other assets | | 3,552 | | 5,211 | 5,451 |
| Total Assets | \$ | 100,527 | \$ | 87,534 | \$ 81,776 |
| Liabilities | | | | | |
| Deposits: | | | | | |
| Noninterest-bearing | \$ | 9,793 | \$ | 7,893 | \$ 10,690 |
| Interest-bearing U.S. | | 6,093 | | 5,062 | 3,746 |
| Interest-bearing Non-U.S. | | 42,043 | | 34,561 | 28,722 |
| Total Deposits | | 57,929 | | 47,516 | 43,158 |
| Securities sold under repurchase agreements | | 20,702 | | 22,806 | 21,895 |
| Federal funds purchased | | 5,500 | | 1,019 | 1,778 |
| Other short-term borrowings | | 1,881 | | 1,437 | 1,842 |
| Accrued taxes and other expenses | | 2,513 | | 2,424 | 2,199 |
| Other liabilities | | 3,415 | | 4,363 | 3,509 |
| Long-term debt | | 2,436 | | 2,222 | 2,151 |
| Total Liabilities | | 94,376 | | 81,787 | 76,532 |
| Stockholders' Equity | | | | | |
| Preferred stock, no par: authorized 3,500,000; issued none | | | | | |
| Common stock, \$1 par: authorized 500,000,000; | | | | | |
| issued 337,126,000, 337,132,000 and 337,135,000 | | 337 | | 337 | 337 |
| Surplus | | 287 | | 329 | 336 |
| Retained earnings | | 5,463 | | 5,007 | 4,610 |
| Accumulated other comprehensive (loss) income | | 86 | | 192 | 126 |
| Treasury stock at cost (576,000, 2,658,000 and 3,738,000 shares) | | (22) | | (118) | (165) |
| Total Stockholders' Equity | | 6,151 | | 5,747 | 5,244 |

STATE STREET CORPORATION Average Statement of Condition (Dollars in millions)

| | | | | | | | | | | | | | Average | for the | Quarter | | | | |
|--------------|--------------|-------|---------------|----|--------|----|--------|--|--------------|--------------|--------------|-----|---------|---------|---------|--------------|----|--------|--------------|
| | Α | verag | e for the Yea | ar | | | | | 2002 | | 20 | 003 | | | | | | 2004 | |
| 1999 | 2000 | | 2001 | | 2002 | | 2003 | | 4th | 1st | 2nd | | 3rd | | 4th | 1st | | 2nd | 3rd |
| | | | | | | | | Assets: | | | | | | | | | | | |
| \$ 13,043 | \$ 16,399 | \$ | 20,548 | \$ | 24,341 | \$ | 22,538 | Interest-bearing deposits with banks | \$ 25,549 | \$ 23,149 | \$ 22,364 | \$ | 21,580 | \$ | 23,069 | \$ 25,829 | \$ | 28,638 | \$ 28,348 |
| 15,663 | 18,531 | | 19,768 | | 21,070 | | 13,152 | Securities purchased under resale agreements | 22,768 | 14,571 | 15,819 | | 11,244 | | 11,033 | 14,174 | | 13,691 | 13,884 |
| 652 | 1,186 | | 716 | | 516 | | 393 | Federal funds sold | 537 | 319 | 355 | | 545 | | 352 | 478 | | 280 | 202 |
| 645 | 1,083 | | 1,190 | | 1,040 | | 819 | Trading account assets | 1,124 | 827 | 1,043 | | 761 | | 648 | 544 | | 757 | 572 |
| | | | | | | | | Investment securities: | | | | | | | | | | | |
| 7,230 | 8,308 | | 8,434 | | 12,051 | | 20,046 | U.S. Treasury and federal agencies | 13,976 | 16,349 | 19,494 | | 21,106 | | 23,148 | 21,463 | | 21,876 | 23,039 |
| 1,691 | 1,932 | | 1,653 | | 1,801 | | 2,009 | State and political subdivisions | 2,070 | 2,063 | 2,034 | | 1,896 | | 2,045 | 2,102 | | 1,987 | 2,110 |
| 3,780 | 4,954 | | 7,258 | | 7,323 | | 9,049 | Other investments | 7,642 | 7,653 | 8,460 | | 9,567 | | 10,479 | 11,608 | | 11,047 | 10,854 |
| 6,785 | 5,444 | | 6,081 | | 5,105 | | 5,568 | Loans | 5,080 | 4,774 | 5,039 | | 6,365 | | 6,071 | 5,550 | | 6,077 | 5,411 |
| 49,489 | 57,837 | | 65,648 | | 73,247 | | 73,574 | Total Interest-Earning Assets | 78,746 | 69,705 | 74,608 | | 73,064 | | 76,845 | 81,748 | - | 84,353 | 84,420 |
| 1,244 | 1,267 | | 1,271 | | 1,165 | | 1,596 | Cash and due from banks | 1,192 | 1,171 | 1,410 | | 1,416 | | 2,375 | 2,505 | | 2,328 | 3,879 |
| 3,362 | 3,819 | | 4,406 | | 4,673 | | 7,503 | Other assets | 4,905 | 6,781 | 7,571 | | 7,357 | | 8,287 | 8,724 | | 8,237 | 7,517 |
| | | | | | | | | | | | | | | | | | | | |
| \$ 54,095 | \$ 62,923 | \$ | 71,325 | \$ | 79,085 | \$ | 82,673 | Total Assets | \$ 84,843 | \$ 77,657 | \$ 83,589 | \$ | 81,837 | \$ | 87,507 | \$ 92,977 | \$ | 94,918 | \$ 95,816 |
| | | | | | | | | Liabilities: | | | | | | | | | | | |
| | | | | | | | | Interest-bearing deposits: | | | | | | | | | | | |
| \$ 3,178 | \$ 2,779 | \$ | 4,903 | \$ | 9,472 | \$ | 5,810 | U.S. | \$ 9,860 | \$ 6,742 | \$ 6,588 | \$ | 5,059 | \$ | 4,879 | \$ 6,236 | \$ | 7,478 | \$ 6,333 |
| 20,098 | 24,615 | | 27,094 | | 26,393 | | 29,746 | Non-U.S. | 27,457 | 26,928 | 28,980 | | 28,826 | | 34,180 | 37,554 | | 38,208 | 39,607 |
| 16,988 | 19,867 | | 20,426 | | 23,881 | | 22,724 | Securities sold under repurchase agreements | 25,603 | 20,476 | 24,371 | | 22,945 | | 23,075 | 23,381 | | 23,121 | 23,303 |
| 842 | 729 | | 2,745 | | 3,085 | | 2,901 | Federal funds purchased | 3,795 | 3,634 | 2,628 | | 2,085 | | 3,267 | 2,122 | | 2,607 | 3,521 |
| 508 | 673 | | 1,097 | | 1,242 | | 2,031 | Other short-term borrowings | 2,175 | 2,137 | 2,463 | | 1,954 | | 1,575 | 1,409 | | 1,493 | 1,998 |
| 922 | 1,080 | | 1,218 | | 1,259 | | 1,810 | Long-term debt | 1,276 | 1,539 | 1,639 | | 1,831 | | 2,223 | 2,246 | | 2,232 | 2,376 |
| 42,536 | 49,743 | - | 57,483 | | 65,332 | _ | 65,022 | Total Interest-Bearing Liabilities | 70,166 | 61,456 | 66,669 | - | 62,700 | | 69,199 | 72,948 | | 75,139 | 77,138 |
| 6,527 | 7.198 | | 6.929 | | 6.141 | | 7.359 | Noninterest-bearing deposits | 6.687 | 6.175 | 6.706 | | 9.544 | | 6.979 | 7.752 | | 8,171 | 7.632 |
| 2,553 | 3,052 | | 3,279 | | 3,406 | | 5,090 | Other liabilities | 3,527 | 5,022 | 5,064 | | 4,483 | | 5,790 | 6,378 | | 5,674 | 4,999 |
| 2,479 | 2,930 | | 3,634 | | 4,206 | | 5,202 | Stockholders' Equity | 4,463 | 5,004 | 5,150 | | 5,110 | | 5,539 | 5,899 | | 5,934 | 6,047 |
| | | | | | | | | Total Liabilities and | | | | | | | | | | | |
| \$ 54,095 | \$ 62,923 | \$ | 71,325 | \$ | 79,085 | \$ | 82,673 | Stockholders' Equity | \$ 84,843 | \$ 77,657 | \$ 83,589 | \$ | 81,837 | \$ | 87,507 | \$ 92,977 | \$ | 94,918 | \$ 95,816 |
| | | | | | | | | | | | | | | | | | | | |

STATE STREET CORPORATION Statement of Rates Earned and Paid (Dollars in millions, rates on a taxable-equivalent basis)

| | | | | | | | | | Quart | ers Ended | | | |
|--------|--------|----------------|---------|--------|---|--------|--------|--------|--------|-----------|--------|--------|--------|
| | Years | Ended December | er 31, | | | 2002 | | 200 | | | | 2004 | |
| 1999 | 2000 | 2001 | 2002 | 2003 | | 4th | 1st | 2nd | 3rd | 4th | 1st | 2nd | 3rd |
| | | | | | Assets: | | | | | | | | |
| 3.81 % | 4.53 % | 3.99 % | 2.56 % | 2.10 % | Interest-bearing deposits with banks | 2.27 % | 2.20 % | 2.20 % | 2.09 % | 1.92 % | 1.95 % | 1.95 % | 2.26 % |
| 5.02 | 6.26 | 4.04 | 1.76 | 1.25 | Securities purchased under resale agreements | 1.57 | 1.38 | 1.33 | 1.09 | 1.12 | 1.11 | 1.06 | 1.45 |
| 4.95 | 6.30 | 3.84 | 1.66 | 1.12 | Federal funds sold | 1.50 | 1.27 | 1.29 | .99 | 1.02 | .99 | 1.02 | 1.36 |
| 3.68 | 4.99 | 4.61 | 2.95 | 2.37 | Trading account assets Investment securities: | 2.72 | 2.58 | 2.31 | 2.12 | 2.51 | 2.29 | 1.89 | 2.43 |
| 5.51 | 6.26 | 5.30 | 3.35 | 2.04 | U.S. Treasury and federal agencies | 2.62 | 2.35 | 2.04 | 1.88 | 1.97 | 2.17 | 2.21 | 2.37 |
| 6.05 | 6.91 | 6.47 | 5.42 | 4.26 | State and political subdivisions | 4.97 | 4.59 | 4.34 | 4.21 | 3.88 | 3.71 | 3.75 | 3.60 |
| 5.89 | 6.54 | 5.31 | 3.93 | 2.87 | Other investments | 3.59 | 3.44 | 3.11 | 2.69 | 2.43 | 2.39 | 2.19 | 2.42 |
| 6.11 | 5.75 | 4.64 | 4.21 | 3.14 | Loans | 3.68 | 3.73 | 3.51 | 2.71 | 2.84 | 1.60 | 2.65 | 2.67 |
| 5.01 | 5.74 | 4.45 | 2.78 | 2.16 | Total Interest-Earning Assets | 2.41 | 2.39 | 2.22 | 2.04 | 2.01 | 1.95 | 2.00 | 2.23 |
| | | | | | Liabilities: Interest-bearing deposits: | | | | | | | | |
| 4.06 | 5.51 | 3.71 | 1.61 | 1.10 | U.S. | 1.47 | 1.27 | 1.19 | .92 | .96 | .98 | 1.04 | 1.36 |
| 2.90 | 3.49 | 2.49 | 1.31 | 1.04 | Non-U.S. | 1.16 | 1.19 | 1.22 | .97 | .82 | .95 | .86 | 1.13 |
| 4.77 | 5.95 | 3.62 | 1.49 | .90 | Securities sold under repurchase agreements | 1.32 | 1.07 | 1.05 | .75 | .74 | .72 | .72 | 1.13 |
| 4.90 | 6.33 | 3.63 | 1.63 | 1.13 | Federal funds purchased | 1.38 | 1.25 | 1.23 | 1.01 | 1.00 | .99 | 1.00 | 1.46 |
| 4.62 | 6.04 | 3.86 | 1.60 | 2.03 | Other short-term borrowings | 1.46 | 2.03 | 1.91 | 1.80 | 2.49 | 2.48 | 2.09 | 2.12 |
| 7.63 | 7.62 | 7.64 | 5.68 | 4.31 | Long-term debt | 5.18 | 4.45 | 4.24 | 4.57 | 3.99 | 3.76 | 4.45 | 4.30 |
| 3.89 | 4.75 | 3.18 | 1.52 | 1.12 | Total Interest-Bearing Liabilities | 1.36 | 1.28 | 1.25 | 1.02 | .95 | 1.00 | .97 | 1.29 |
| 1.11 % | .99_% | 1.27_% | 1.26 % | 1.04 % | Excess of rate earned over rate paid | 1.06 % | 1.12 % | .97_% | 1.02 % | 1.05 % | .95_% | 1.03_% | .94 % |
| 1.66 % | 1.66 % | 1.66 % | 1.42 % | 1.17_% | Net Interest Margin | 1.21 % | 1.27 % | 1.10 % | 1.17 % | 1.15 % | 1.06 % | 1.13_% | 1.05 % |
| \$821 | \$959 | \$1,092 | \$1,040 | \$861 | Net interest revenue-taxable equivalent | \$239 | \$217 | \$206 | \$216 | \$222 | \$214 | \$238 | \$223 |

Taxable equivalent adjustments are calculated using a federal income tax rate of 35%, adjusted for applicable state income taxes, net of related federal benefit.

STATE STREET CORPORATION Average Balance Sheet Mix and Investment Securities Portfolio (Dollars in Millions)

| | | | | | Average Balance Sheet Mix | | | | Qua | rters Ended | | | |
|----------------------------------|---------------------------------|--|--|--|--|--|--|--|---|----------------------------------|--|--|--|
| | Years Er | ided December 3 | 1, | | | 2002 | | 20 | 003 | | | 2004 | |
| 1999 | 2000 | 2001 | 2002 | 2003 | | 4th | 1st | 2nd | 3rd | 4th | 1st | 2nd | 3rd |
| 79.0 % 12.5 8.5 100.0 % | 83.3 % 8.6 8.1 100.0 % | 83.5 % 8.5 8.0 100.0 % | 86.1 % 6.5 7.4 100.0 % | 82.3 % 6.7 11.0 100.0 % | Investments and money market assets Loans Noninterest-earning assets | 86.8 % 6.0 7.2 100.0 % | 83.6 % 6.2 10.2 100.0 % | 83.2 % 6.0 10.8 100.0 % | 81.5 % 7.8 10.7 100.0 % | 80.9 % 6.9 12.2 100.0 % | 81.9 % 6.0 12.1 100.0 % | 82.5 % 6.4 11.1 100.0 % | 82.4 % 5.7 11.9 100.0 % |
| 76.9 % 12.1 4.7 6.3 100.0 % | 77.3 % 11.4 4.9 6.4 100.0 % | 78.9 % 9.7 4.6 6.8 100.0 % | 81.0 % 7.8 4.3 6.9 100.0 % | 76.5 % 8.9 6.1 8.5 100.0 % | Customer funds with interest Customer funds without interest Other noninterest-bearing liabilities Debt, notes payable and stockholders' equity | 81.2 % 7.9 4.1 6.8 100.0 % | 77.2 % 8.0 6.4 8.4 100.0 % | 77.8 % 8.0 6.1 8.1 100.0 % | 74.4 % 11.6 5.5 8.5 100.0 % | 76.5 % 8.0 6.6 8.9 | 76.0 % 8.3 6.9 8.8 100.0 % | 76.8 % 8.6 6.0 8.6 100.0 % | 78.0 % 8.0 5.2 8.8 100.0 % |

| | | | | | Investment Securities Information | | | | | Q | uarter | s Ended | | | |
|-----------------------------|---------------------------|----------------------------|----------------------------|----------------------------|--|-------------------------------|-------------------------------|-------------------------------|-----|-------------------------|--------|-------------------------|-------------------------------|---------------------------------|--------------------------------|
| | Y | ears Ended Decer | mber 31, | | | 2002 | | 20 | 003 | | | | | 2004 | |
| 1999 | 2000 | 2001 | 2002 | 2003 | | 4th | 1st | 2nd | | 3rd | | 4th | 1st | 2nd | 3rd |
| \$ 1,267 1,256 (11) | \$ 1,320 1,323 3 | \$ 1,443 1,455 12 | \$ 1,543 1,556 13 | \$ 1,617 1,620 3 | Held to maturity Book Value Fair Value Appreciation (Depreciation) | \$ 1,543 1,556 13 | \$ 1,538 1,547 9 | \$ 1,585 1,592 7 | \$ | 1,547 1,551 4 | \$ | 1,617 1,620 3 | \$ 1,624 1,629 5 | \$ 1,624 1,612 (12) | \$ 1,647 1,640 (7) |
| \$ 13,517 13,436 (81) | \$ 12,387 12,420 33 | \$ 19,174 19,338 164 | \$ 26,357 26,528 171 | \$ 36,473 36,598 125 | Available for sale Amortized Cost Fair Value (Book value) Appreciation (Depreciation) | \$ 26,357 26,528 171 | \$ 26,917 27,062 145 | \$ 27,964 28,119 155 | \$ | 30,715 30,817 102 | \$ | 36,473 36,598 125 | \$ 32,801 32,981 180 | \$ 34,542 34,387 (155) | \$ 35,192 35,171 (21) |

STATE STREET CORPORATION Assets Under Custody and Management As of Period End (Dollars in billions)

| | | | | | | | | Compound Annual | |
|-------------------------------|-------------|-------------|-------------|-------------|---------------------|-------------|--------|-----------------|---------------|
| | | | | | | | Change | Growth-Rate | September 30, |
| | 1998 | 1999 | 2000 | 2001 | 2002 ^(a) | 2003 | 02-03 | 98-03 | 2004 |
| | | | | | | | | | |
| Assets Under Custody | | | | | | | | | |
| Legacy State Street: | | | | | | | | | |
| Customers in the U.S.: | | | | | | | | | |
| Mutual Funds | \$ 2,144 | \$ 2,769 | \$ 2,664 | \$ 2,794 | \$ 2,719 | \$ 3,105 | 14 % | 8 % | \$ 3,189 |
| Pension, insurance and | | | | | | | | | |
| other investment pools | 2,306 | 2,669 | 2,803 | 2,737 | 2,734 | 3,198 | 17 | 7 | 3,179 |
| Customers outside the U.S. | 362 | 514 | 651 | 672 | 718 | 988 | 38 | 22 | 1,130 |
| Acquired GSS | - | - | - | - | - | 2,079 | | | 1,502 |
| Total Assets Under Custody | \$ 4,812 | \$ 5,952 | \$ 6,118 | \$ 6,203 | \$ 6,171 | \$ 9,370 | 52 | 14 | \$ 9,000 |
| Assets Under Management | | | | | | | | | |
| Equities : | | | | | | | | | |
| Passive | \$ 237 | \$ 366 | \$ 365 | \$ 398 | \$ 361 | \$ 522 | 45 | 17 | \$ 530 |
| Active | 34 | 42 | 44 | 39 | 44 | 78 | 77 | 18 | 112 |
| Employer securities | 59 | 76 | 75 | 76 | 56 | 76 | 36 | 5 | 75 |
| Fixed income | 32 | 39 | 44 | 54 | 74 | 98 | 32 | 25 | 138 |
| Money market | 123 | 144 | 183 | 208 | 228 | 332 | 46 | 22 | 381 |
| Total Assets Under Management | \$ 485 | \$ 667 | \$ 711 | \$ 775 | \$ 763 | \$ 1,106 | 45 | 18 | \$ 1,236 |
| • | | | | | | <u> </u> | | | , |

⁽a) Assets under management information has been changed to conform with current presentation.