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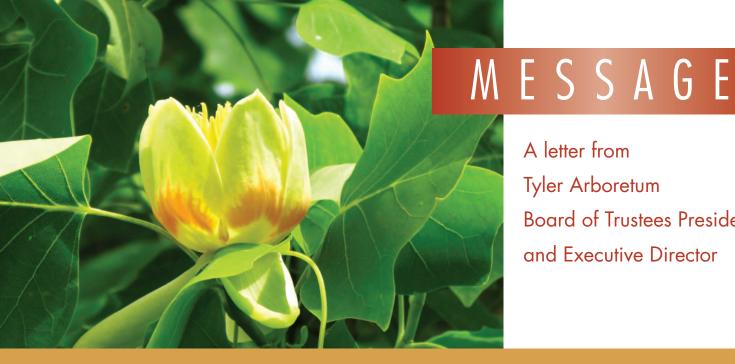
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Tyler Arboretum is a non-profit public garden in Delaware County, Pennsylvania and serves the greater Philadelphia region. Tyler is one of the oldest arboreta in the northeastern United States and encompasses 650 acres of renowned plant collections, heritage and champion trees, historic buildings and 17 miles of hiking trails through woodlands, wetlands and meadows.

Tyler's mission is to preserve, develop and share our diverse horticultural, historic and natural site resources in order to stimulate stewardship and an understanding of our living world.

To support and further the mission, the dedicated staff and volunteers work year-round to establish Tyler Arboretum as a community asset and premier destination. Tyler is a place to where generational and economic boundaries do not exist, a place where members and visitors can create connections to nature as well as each other and celebrate the beauty and wonder of the natural world.



A letter from Tyler Arboretum Board of Trustees President and Executive Director

Dear Friends,

As we prepare to turn over a new leaf in 2013, looking back, we marvel at the accomplishments of another successful year at Tyler Arboretum. In 2012, we took measures to continue the commitment to our 2008 Strategic Master Plan and mission statement as well as efforts to enhance the visitor experience at Tyler. These actions were integral to five areas of engagement at Tyler: connections, celebrations, collaborations and partnerships, stewardship and giving.

Several enhancements and improvements brought families and individuals of all ages to Tyler in 2012. The Sit-A-Spell exhibit strolled into the Arboretum for a fun, yet relaxing summer exhibit of interesting hand-crafted chairs and benches supplied by local artisans. The Totally Terrific Treehouses exhibit was also expanded as planning and design efforts also began for two new tree houses that are scheduled to open in 2013. Plans were finalized and excavation began for the new Scenic Loop path, an ADA-accessible paved path that would connect visitors of all abilities to parts of the Arboretum less traveled. All of these innovative enhancements helped Tyler become chosen as Best Place to Relax in the 2012 Best of Main Line and Western Suburbs competition.

Traffic increased at the Arboretum in another important development. We made a complete overhaul of our website in 2012 to help visitors plan their visits, become members and learn about everything Tyler has to offer. This upgrade, in part, resulted in an increase in volunteerism, program and class participation and membership.

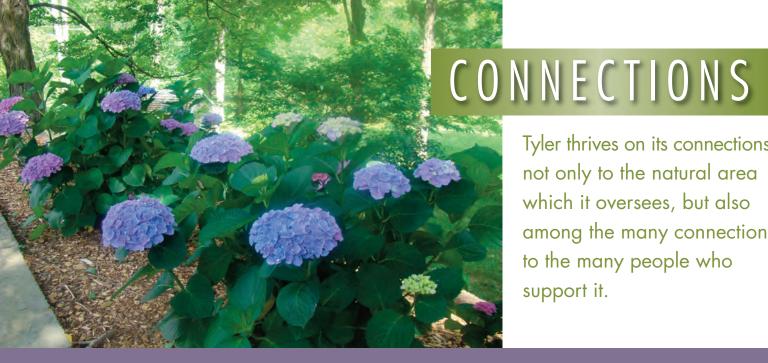
All of this and much more made Tyler a premier destination and community resource in 2012. As we move into 2013, we remain committed to continuing our standard of excellence among public gardens in Pennsylvania and the mid-Atlantic region. We thank our dedicated members, donors, volunteers and visitors for their continued support. These successes are not possible without our generous supporters.

We look forward to seeing you in 2013.

Guy Messick **Board President** 

**Executive Director** 

Richard Colbert



Tyler thrives on its connections not only to the natural area which it oversees, but also among the many connections to the many people who support it.

# INTERGENERATIONAL **NATURE DISCOVERIES**

Tyler is a place where age boundaries do not exist. In 2012, several enhancements and improvements brought families and individuals of all ages to Tyler. The Sit-A-Spell exhibit

strolled into the Arboretum for a fun, yet relaxing summer exhibit of interesting hand-crafted chairs and benches supplied by local artisans. The Totally Terrific Treehouses exhibit





was also expanded as planning and design efforts also began for two new tree houses that are scheduled to open in 2013. Visitors continued

to enjoy the Troll Bridge, Nature's Magical Path and the Stopford Meadow Maze as each of these attractions received upgrade and maintenance attention.

"Love this place. Fantastic place to bring my young children to explore. They especially love the tree houses and magical fairy garden." ~ Anna Pluszynski Coryell

"It was a really wonderful/fun visit. A great place to take grandchildren. We will definitely be going back." ~ Diane Poplos

"Great for all ages. We were there all day and the kids still didn't want to leave!" ~ Rachel Jackson

## SCENIC LOOP DEVELOPMENT

Perhaps most notably, design and construction of the Scenic Loop path was initiated in 2012. This path was created to provide a paved, ADA-accessible pathway through the Pinetum and Rhododendrons, thus allowing people of all ages and abilities greater access to prized collections of various trees and plants. The permitting process and tree removal was completed during the summer and excavation commenced in fall of 2012. This prepared the area for paving, to be completed in spring of 2013.



## MARKETING EFFORTS

In efforts to increase awareness of Tyler, extensive efforts were made in 2012 for a complete redesign of the existing website. The old website was transformed into a modern, user-friendly, aesthetically- pleasing one-stop-shop for all-encompassing information regarding Tyler, including its history, collections, exhibits, calendar of events, programs, classes and general visitor information. The new website was launched in late summer 2012 and traffic to it immediately increased.

April 2012 also saw the implementation of the new Volunteer e-newsletter, a monthly electronic publication targeted specifically for existing and new volunteers. Volunteerism increased as the volunteer needs of the Arboretum were now broadcast monthly in addition to the quarterly Lend-A-Hand article in *Tyler Topics*.

## SCHOOL PROGRAMS

Maintaining strong connections with local school-age children, their parents and educators has been a long-term goal of Tyler for quite some time. Cultivating these future environmental stewards helps ensure Tyler's longevity. 2012 was a successful year for educational efforts, when Tyler served 20 school districts in Delaware, Chester, Philadelphia



and Montgomery Counties as well as schools in New Jersey and Delaware. Tyler provided:

- 157 programs with 6,312 participants
- 146 field trips to Tyler with 5,643 participants
- 11 outreach programs with 569 participants (an increase of 254 participants from the previous year)

# **PUBLIC PROGRAMS**

# **Youth and Family Programs**

Tyler had a significant increase in youth and family programs, both in the number of programs offered and in attendance at these programs. 2012 youth and family programs

had 1,854 participants at 169 programs—a significant increase from 729 participants in 80 programs held in 2011.

# **Summer Camp**

Summer camp at Tyler provides environmentally-based, weeklong programs tailored for fun educational experiences for children ages 4-13. 2011 was

> such a successful year for summer camp that it was necessary for Tyler educators to respond to parent requests for new age levels. This resulted in an expansion of summer camp to include four weeks



of new programs for 11-13-year-olds. Growth in summer camp was phenomenal. Four hundred thirty-nine campers attended 2012 summer camp, generating \$72,221. This was a significant increase from 2011, when Tyler hosted 355 campers and garnered \$56,300 in revenue.

"The camp is great! You learn a lot about nature while having fun at the same time. This always makes me come back every year."

~ Evan Gerstenkorn



# **Scout Programs**

Tyler provides the ideal location and facilities for Boy Scout and Girl Scout activities and functions. Tyler hosted 27 programs with 320 Scouts, an increase from 2011's 17 Scout programs with 256 participants.

# **Adult Programs**

While Tyler is a phenomenal place to connect children with nature, it also serves as a perfect place to re-connect adults with the natural world. 2012 was a very successful year for bringing adults back to the Arboretum, due in part to the popularity of the diverse programs offered throughout



the year. From guided tours of historic buildings to volunteer-led hikes, gardening classes to nature photography workshops, Tyler is a community leader in connecting people to each other and the activities that bring them together. In 2012, Tyler offered 329 programs with 3,453 participants (a significant increase



from 2011, which saw 210 programs with 1,780 participants). Those programs included:

- 29 adult fee-based programs with 293 participants
- 169 youth and family programs with 1,864 participants (an increase from 729 participants in 80 programs held in 2011)
- 131 adult programs that were free with admission with 1,299 participants (an increase from 105 programs in 2011 with 729 participants)

Tyler was also a co-sponsor (with five other Delaware Valley public gardens) of the annual Woody Plant Conference, which had over 400 participants from the mid-Atlantic region. These attendees were able to hear national and international speakers whose presentations focused on trees and shrubs.

# **VOLUNTEER ENRICHMENT**

Volunteers at Tyler have the incredible opportunity to connect with the hobbies they love as well as with each other. In fact, Tyler's Volunteer corps is an integral part of the daily functions at the Arboretum. In return for their efforts, Tyler offered new enrichment programs for Volunteers in May 2012 that extended into August 2013 in order to increase their knowledge and understanding of the Arboretum.



## MEMBERS ONLY EVENTS AND PROGRAMS



Tyler depends on its members and strives to reward members as often as possible with member-only incentives, including member-only events and programs that bring these like-minded individuals and families together. A variety of new activities were offered exclusively to our members in 2012 including the Bluebird Walk, a Founders Day event and Outdoor Adventure Nature Hikes. Tyler's annual Ice Cream Social in July was once again a member favorite, with over 200 members in attendance.



## **GROUP TOURS**

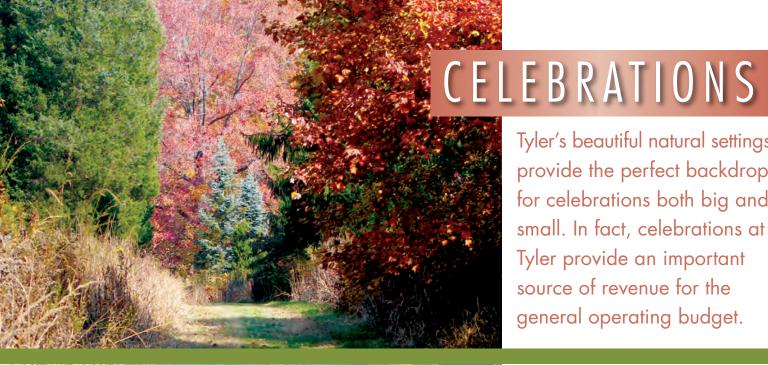
Group tours at Tyler offer visitors the opportunity to experience Tyler with friends, family or co-workers as a group with seasoned volunteers and staff members leading informative and interesting guided tours. In 2012, Tyler hosted group tours to several neighboring arboreta staff members, Master Gardeners groups and township officials, among others.



# **INTERNSHIPS**

Tyler Arboretum is proud to offer internship opportunities to college students from throughout the mid-Atlantic region, thus connecting students with real-world work experience in horticulture and public gardens.

- Neumann University Matt Ewald has completed his school volunteer requirements by working with the Horticulture Department (86.42 hours).
- Penn State Brandywine Victoria Bolden, a Horticulture student, worked with both the Horticulture and Public Programs Departments to gain hands on experience in the field (166.58 hours).
- State University of New York: College of Environmental Science and Forestry Cherissa Dukelow, an Environmental Biology major, volunteered with the Horticulture Department (73.75 hours).
- West Chester University Robyn Lomenzo, a Science Biology and Ecology major, volunteered with the Horticulture Department (197.25 hours).



Tyler's beautiful natural settings provide the perfect backdrop for celebrations both big and small. In fact, celebrations at Tyler provide an important source of revenue for the general operating budget.

## TYLER AT TWILIGHT

The annual Tyler at Twilight auction and garden party is a delightful occasion that brings together guests who are looking to give back to Tyler while competing in silent and live auctions for quality goods and services donated

from regional and community businesses and organizations. Local restaurants (Limoncello Ristorante, The Fresh Market, Jeffrey A. Miller Catering, A Sweet Mess and Bevan's Own Make Candy, Teikoku & Sangkee Noodle Bowl Restaurants, Jimmy's BBQ, Iron Hill and Spice Indian Thai Bistro) provided a variety of delicious cuisines for





guests while cocktails and music set the atmosphere at this outdoor event. The June 14, 2012 Tyler at Twilight event raised \$103,571 in net income from 286 guests, with \$57,580 in sponsorships.

# DONOR CULTIVATION AND **RECOGNITION EVENTS**

The staff at Tyler is grateful for the continual support of its donors. By making an annual tax-deductible gift of \$1,000 or more, donors become part of a community of dedicated and generous individuals whose support sustains the Arboretum. This community is called the President's Guild. Members of the President's Guild are honored twice annually, once in the spring and once in the fall, for their outstanding stewardship of Tyler.

Cocktails in the Garden is a donor cultivation and appreciation event held among the glorious array of blooms in the Wister Rhododendron Garden. It is a time for donors to come together to enjoy hors d'oeuvres and cocktails in the beautiful setting of one of Tyler's most

iconic plant collections. The President's Guild Dinner is held in the autumn on the barn terrace overlooking Tyler's impressive "Old Arb" vista, and brings Guild members together for an evening of dinner and recognition to those who consistently give back to the Arboretum.

# **VOLUNTEER RECEPTION**

It is a fact that Tyler cannot function without its dedicated and dependable volunteer corps. Every year, the staff holds an event to offer gratitude and recognition to these volunteers

who are so generous with their time and talents by hosting the Volunteer Reception. The 2012 Volunteer Reception



celebrated 81 attendees with food and drinks followed by Presidential Service Awards and words of thanks from staff.

## **MEMBER ONLY EVENTS**

Members are the backbone of support for Tyler and we like to provide to them through various membership perks, ncluding Members Only events. The Bluebird Walk, Founders Day event, Ice Cream Social and Outdoor Adventure night offered great experiences for Tyler members to become better acquainted with the organization they support.



# **PUBLIC EVENTS**

Tyler strives to create diverse, fun and educational events for members and visitors to experience Tyler in new and exciting ways. These events also contribute to annual net revenue.

The Pancake Breakfast and Maple Sugaring Celebration is an annual event held in February that combines an educational hands-on demonstration of how sap is turned into syrup and a tasty all-you-can-eat pancake

> and sausage breakfast. The 2012 Pancake Breakfast and Maple Sugaring Celebration on February 25, 2012 hosted 1,067 people and raised a net profit of \$11,394.



Tyler's annual Plant Sale includes a wide variety of annuals, perennials and woody plants offered for sale to the public. The Plant Sale is a two-day event; the Member Preview Sale (open exclusively for Tyler Arboretum members) on May 4, 2012 had 441 members in attendance and the Public Sale on May 5, 2012 had an additional 591 attendees. The two-day sale garnered a net income of \$35,580.



- Tyler hosts several mini-festivals during the summer months. The explosion of blooms and lush greenery combined with warmer temperatures and school break means a fantastic opportunity to bring new visitors and faithful members into the Arboretum. These events include simple educational components, arts and crafts and unique elements of fun.
  - **Storybook Celebration** (June 9, 2012): 252 people in attendance
  - Fairies and Fairy Tales Festival (July 15, 2012): 790 people in attendance
  - Tree House Festival (August 11, 2012): 797 people in attendance
  - **Butterfly and Buggy Buddies Festival** (September 2, 2012): 460 people in attendance
- As member of the American Public Gardens Association, Tyler participated in National Public Gardens Day 2012. Tyler opened its gates with free admission for the day so that guests could explore Tyler as part of the national celebration of public gardens.

## **PUMPKIN DAYS**

Pumpkin Days, a two-day family fall festival, was held on October 20-21, 2012. The public was invited to this annual event which was not only an enjoyable time filled with family friendly activities, games, demonstrations, performances and food, but also served as

Tyler's largest (in terms of number of attendees) public fundraiser of the year. \$38,289 was raised with 3,749 people in attendance over the two-day festival.

# **ECO-BIRTHDAYS**

Eco-birthdays are a special way to help your child celebrate their birthdays with a nature twist. Celebrants enjoy a one-hour nature program or walk, followed by a full hour for your own activities and refreshments in a private room. Twenty-four eco-birthday parties were hosted at Tyler in 2012 with 331 children participating.

## WEDDINGS

Tyler's natural beauty and indoor facilities make for a stunning and ideal wedding location. In partnership with Jeffrey A. Miller Catering, Tyler hosted 29 weddings from May-October, 2012, which brought in 3,692 guests to the Arboretum. Weddings provide a substantial source of income, garnering \$109,603.17 in 2012.



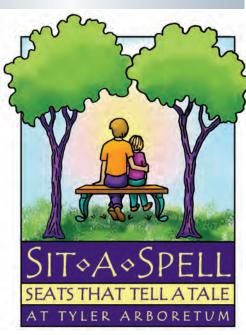




As with any non-profit organization, Tyler depends on collaborations and partnerships within the region to bring greater awareness to Tyler's role as a community asset. Tyler enjoys many long-standing relationships with artisans, media outlets, professional organizations, schools and societies and more.

# SIT-A-SPELL

Sit-a-Spell: Seats that Tell a Tale showcased the artistic talent and spirit of Tyler's surrounding community, and celebrated nature from the vantage point of outdoor seating. Designed to entice visitors of all ages to "sit, look and see," it featured one-of-a kind chairs, rockers,



benches, gliders and other furniture, including pieces that fit in the storybook category. The Sit-a-Spell exhibit took



place from May 26–October 28, 2012 and was made possible by the artistic contributions of the exhibit participants and through the generous support of presenting sponsor, NBC10, and media sponsors including County Lines Magazine, 99.5 WJBR Radio, Delaware County News Network and MetroKids magazine.

## **MEDIA SPONSORS**

Many media outlets published or broadcast announcements regarding events at Tyler Arboretum in 2012, but this year Tyler also partnered with NBC10, 99.5 WJBR Radio and Greater Philadelphia Gardens for a year of media sponsorship.

# **PLANT SOCIETIES**

Tyler is proud to partner and collaborate with many different horticultural societies including:

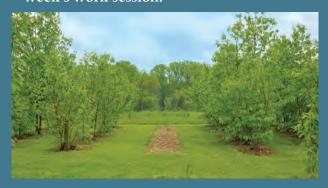
- Philadelphia Unit of the Herb Society of America
- Valley Forge Chapter of the American Rhododendron Society
- Greater Philadelphia Chapter of the American Rhododendron Society
- Delaware Valley Hosta Society
- International Plant Propagators Society—held the annual IPPS reception at Tyler on October 10, 2012

Additionally, Tyler was a co-sponsor of the 2012 Woody Plant Conference. In addition to horticultural societies, Tyler collaborated with the Pennsylvania Audubon Society.

## CHESTNUT ORCHARD

Tyler is proud to have an American chestnut orchard on-site and participates with the Pennsylvania Chapter of The American Chestnut Foundation and Pennsylvania State University to collect and store seed specimens to cross pollinate this dwindling species in an effort to recover its numbers. The high points for 2012 included:

Doubling the size of our volunteer crew made the work less of a burden and allows for the fact that not everyone can make each week's work session.



- Controlled pollination of trees in the orchard was a new activity in which some of our volunteer crew learned to collect and store Chinese pollen, which was later applied to some flowers on over a dozen trees in Tyler's orchard. Volunteers were able to deliver previously collected Chinese chestnut pollen to selected protected from air-borne pollen. Viable seeds produced in this manner create a hybrid plant (called an F1 generation) that is half Chinese and half American in its genetic makeup. The potential plants from this cross pollination are the first step required in the back-cross breeding process intended to transfer resistance into the American chestnut genome.
- Chestnuts (seed) were harvested for the breeding program coordinated by Penn State. Volunteers harvested approximately 2,000 seeds, which were shipped to Penn State overnight for cold storage until spring planting season.

"By preserving these trees, the Arboretum is protecting the foundation of the back-cross breeding program." ~John Wenderoth

## **MEDIA FOOD BANK**

Every week during the growing season, vegetables are harvested from Tyler's demonstration vegetable garden and the abundance is donated to the Media Food Bank at the First United Methodist Church in Media, PA. This food bank is a valuable community resource, providing food to 55-65 families each week. Tyler was pivotal in providing fresh, organic vegetables to families in need within our local community.

## **VOLUNTEERS**

570 active volunteers donated almost 13,000 hours to Tyler in 2012. From individuals to corporate volunteers, their contributions were paramount to a successful year. In fact, for 2012, there were 21 Bronze Awards (100 – 249 service hours), 2 Silver Awards (175 – 249 hours), 3 Gold Awards (250 or more service hours), and 7 Lifetime Awards (4000+ service hours) awarded at the 2012 Volunteer Reception. Some accomplishments by volunteers included:

## **Horticulture Volunteers**

Trails Days

March 24: 11 volunteers gave 44 hours November 17: 14 volunteers gave 56 hours

- Invasive Plant Removal Corps led removal of invasive plants from trails, meadows and woodlands.
- Horticulture Group
  - Completed Scenic Loop prep work including removal of trees for pathway construction.
  - Planted azaleas in the Rhododendron collection
- American Chestnut Nursery Tenders
  - Under the lead of volunteer John Wenderoth, hand pollination took place this season for the first time in our American Chestnut Nursery.
  - John Wenderoth presented a Volunteer Enrichment Program about the Chestnut Nursery and chestnut blight.
- Vegetable Garden Assistants donated food to the Media Food Bank



## Plant Sale

Mike Karkowski
worked with Penn State
Brandywine student
Aimee Ralph on QR
(quick response) codes for
the Plant Sale. These codes



led shoppers to additional information on the featured plants and the butterflies that they attract.

# **Special Event & Public Program Opportunities**

- Volunteers assisted with Pancake Breakfast, National Public Gardens Day, Tyler at Twilight Auction and Pumpkin Days.
- Both the
   Exhibition
   Assistants and
   Art and Crafts
   Crew helped
   with the Sit-A Spell exhibit,
   Magical Path and
   Tree House exhibit



Volunteer photographers helped capture and visually document the fun of Tyler events



- The graphic design volunteer
  - helped create signs, fliers and hand-outs for events
- Deer Management Professionals of Southeastern Pennsylvania continued to provide deer population management services to Tyler in exchange for volunteer services at large public events.

# **Education Department Opportunities**

Butterfly House docents and Netters maintained the Butterfly House exhibit by netting butterflies at the Arboretum and educating our visitors about butterflies,



- their life cycle and the plants that they rely on.
- Summer Camp Assistants
- School Program Educators
- Historic Buildings Tour Guides
- Tyler Ambassadors volunteered at Bastille Day

# **COMMUNITY AND CIVIC ORGANIZATIONS**

Tyler supported several community organizations in 2012, including:

- Delco Road Runners Club—Tyler hosted the 2012 Delco Runners Club 10K Trail Run on March 3, 2012, with 332 runners participating.
- Middletown Township Business and Professional Association—47 members of this group of local professionals held a luncheon at Tyler on May 1, 2012.
- Rotary Club of Media—This organization took advantage of Tyler's scenery and facilities for a luncheon on May 10, 2012, with 48 members in attendance.
- The Country Gardeners of Lima—This group of dedicated local gardeners held their annual Greens Sale at Tyler on December 1, 2012.

## **VISITORS BUREAUS**

Area visitors bureaus supported Tyler's endeavors throughout 2012. Tyler worked with:

- Greater Philadelphia Tourism Marketing Corp (GPTMC)
- Delco Brandywine Convention and Visitors Bureau
- Chester County Visitors Bureau

## **HIGHER EDUCATION**

In an effort to further its dedication to environmental education through collaborative efforts, Tyler reached out to several schools and universities to work together on projects



benefitting Tyler while providing students and researchers practical, hands-on work.

- Pennsylvania State University, Brandywine—Tyler partnered with PSU in an experiment using QR codes to relay additional information about plants and butterflies. This project resulted in using the QR code technology during the 2012 Plant Sale so buyers could easily access additional information for the plants they considered purchasing.
- Williamson Trade School—Rhododendron transplantings.



One of the pillars of Tyler's mission statement is the principle of engendering stewardship among its members and its community.

# RHODODENDRON WORK

Wister Rhododendron Garden work (with funding provided by the Stanley Smith Horticultural Trust Grant for new plantings) spanned the entire growing season. With the help and support of Williamson Trade School horticulture students, over 40 azaleas were hand dug and relocated in that garden, making room for over 260 new azaleas shrubs per the Gary Smith plan for the Garden.



## **Accessions**

Plant collections added 83 new accessions to the records, which equated to 323 new plants, bringing the Plant Collections to a total of 7820 living accessioned plants (or 8060 specimens).



# **CURATORIAL WORK**

In 2012, staff and volunteers concentrated on the rhododendron collection of over 1300 rhododendrons. They fixed labels, replaced missing labels and

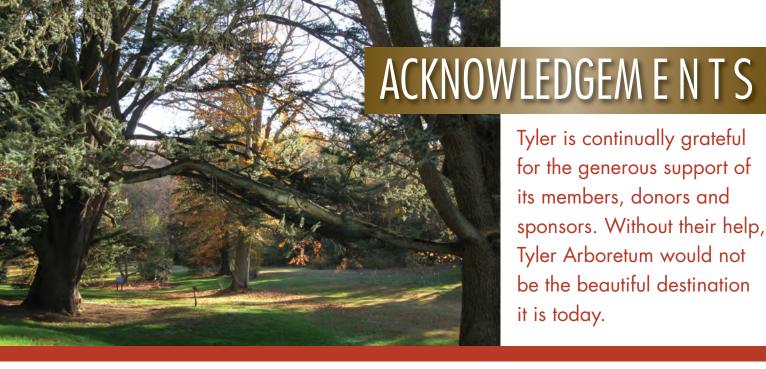


checked whether the plant was still living and mapped in Tyler database.

## **HIKING TRAILS**

The hiking trails were renamed in 2012 to reconnect the trails with the legacy of the Tyler property as part of the redesign of the Visitor Guide and new trail map.





Tyler is continually grateful for the generous support of its members, donors and sponsors. Without their help, Tyler Arboretum would not be the beautiful destination it is today.

# **MEMBERS**

## Funds derived from membership fees are the number one consistent contribution to the day-to-day functions of Tyler.

# **Circle of Friends**

(as of January 31, 2013)

\$3,000 Level - Corporate Wawa, Inc.

## \$1,000 Level - Patron

The Country Gardeners of Lima Drew & Paula Schmidt

#### \$300 Level - Friend

Shipley\* & Mary Allinson Vince & Bonnie Anderson ▶ Aida & Edgar Berzins Rebecca Bien & David Poll Charles & Sabine Cranmer Lawrence & Susan Davis Mark & Carol Dresden Ralph C. Eagle, Jr. Jim & Suzanne England ≥ Jonathan Evans &

Melissa Graf-Evans Ted & Shannon Farmer Gene\* & Janet Ferraro Jim Flandreau\* ▶ Mac Given\* & Barbara Scott Laura Guertin\* Andy\* & Becky Harobin Leanne Hinkle Michael & Lori Kaczenski Steve & Deborah Korzeniowski Evelvn Kritchevsky Bob Kunz\* & Annette Richter

Jay & Andrea Lee ■ Sandy\* & Bruce Lutz Rick & Bonnie Mainwaring Chris\* & Kathleen Marr Guy Messick\* &

Lucy Wright Messick Neal & Patricia Muhilly Joel Neigh & Carla Hetzel Aralisha\* & Rob Newbold Barbara Norton & Dave Warner R. William Thomas Rich & Tara Wood

\*Denotes Board Members Denotes members for 10 or more consecutive years

#### **Stewards**

Abigail Adams Anonymous (2) Robert Kline & Renee Balthrop Valerija Beares & Adam Ford John and Marilyn Berberich Peter Bernstein &

Ala Hamilton-Day Jack & Jane Blandy Christine Blidan Michael & Lois Brooks ■ James & Susan Browne Earl & Jennifer Coffman Wendy & Leonard Cotton-Orlando Aldys C. Davis Carol A. Dickerson

Dolores Brien & Leo Dolenski Jonathan & Virginia Emerson Ted & Kathy Erickson ▶ Jonathan Evans &

Melissa Graf-Evans Annette Evans Margery & James Fields Randy & Stephanie Gaboriault Darcy & Jeff Gibb Barry & Nancy Green Gary & Mary Jo Grove Donald & Carol Guthrie Jochen & Elizabeth Hager Marshall & Betsy Hamilton Jody Hill & Jon Cohen Richard & Holly Hoffmann Bob & Karen Hoover Kristine & Richard Hughey Chris Huhn &

Jessica Huhn-Kenzik Daniel & Marilyn Irwin David & Ruth Kane Wayne & Marilyn Keller Susan Day & Martin Kelly George J. Kenis Paula & James King David & Amy Kleiman Lisa & David Knight Sefi & John Knoble James & Nancy Kremmel Christopher & Suzanne Le Lan Adam Levine & Tom Borkowski

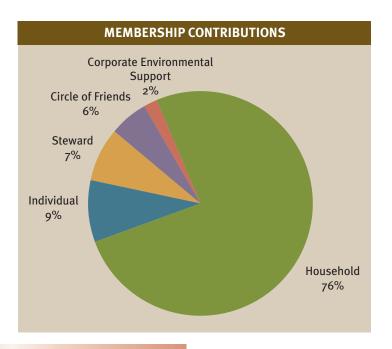
Jill Liebling & David Consiglio Vincent & Rachel Lo™ Bill & Linda Lorenz Chuck & Sharon Loving Thomas Ludlow & Patricia Kemper Alan Palmer & Linda Mahan John & Fran Mahoney George March John & Mary McCoy James & Grace McElhone ▶ James & Catherine Mitchell ■ James F. Mitchell, III John & Carole Molyneux Joe & Monica Montgomery Dennis & Linda Morris Dwight Morrow &

Monica Holland Shawn Mulford Richard & Mary Murray Lathrop & Lorna Nelson David & Margaret Nock Thomas & Anne O'Brien Jerry & Kate O'Dell John & Debbie O'Rourke Joseph & Cathleen Ovchar Joe & Anita Pew Andrea Polachek & family William Poteau & Leslie Grissom Alfred & Marie Raws David & Tracy Reller Deborah Sax & Richard Kunkle Dennis & Susan Schaeffer

Richard Scheff & Natalie Ramsey Casey Sclar & Ashley Hooper-Sclar Judd & Linda Serotta John & Karla Shafer Avraham & Edina Shmidman Edith Shooster & Robert Bohm Kathryn Smith & Daniel O'Donnell Georgia Sotiropoulos & Diana Hearn Liz Stenta David & Pamela Stitely Mark & Barbara Sunner Robert Swartwout R. William Thomas Carolyn Todd & Cheryl McCarthy

Christopher D. Unsworth
Tinkham & Lois Veale
James & Kendra Viner
Douglas & Elizabeth Wallace
Penelope P. Watkins
John Wenderoth &
Annette Hearing
David A. Whinfrey
Vicky Will\* & Michael Kowalski
Richard & Mary Young
Robert & Joyce Zarr

\*Denotes Board of Trustees member Denotes member for 10 or more years



# **GIVING**

The annual operating budget and special projects to improve and enhance Tyler's grounds and facilities were supplemented by a healthy number of generous donations from individuals, corporations, foundations and organizations in 2012.

# Individuals \$100,000 and up

Judy & Bill Strine

# \$25,000 - \$49,999

Alex and Nancy Ewing

# \$5,000 - \$9,999

Anonymous Bonnie & Vince Anderson Ralph C. Eagle, Jr. Jerry & Lucille Francesco Jason\* and Sarah Ingle Jane G. Pepper Dick and Pat Schramm

#### \$2,500 - \$4,999

Anonymous Matt\* and Anna Doyle Jo-Ann & Alex Karkenny Gary Koretzky, Kim Overby & Maya Overby Koretzky Drew & Paula Schmidt

# \$1,000 - \$2,499

Anonymous (3)
Shipley\* & Mary Allinson
Jeffry Cadorette\*
Rick & Cathy Colbert
John & Patty Colburn
John\* & Terry Colburn
Michelle Cooke
Joe & Ann Damico
Michael Donohue

Matt\* and Anna Doyle
John\* & Margaret Ewing
Gene\* & Janet Ferraro
Jim Flandreau\*
Dave\* & Michelle Frank
Jayne & Walter Garrison
Alan & Nancy Hirsig
Mary Beth & Don Jackson
Wayne & Marilyn Keller
Bob Kunz\* & Annette Richter
Sandy\* & Bruce Lutz
Bob Lyons
Chris\* & Kathleen Marr
Guy Messick\* &

Lucy Wright Messick Aralisha\* & Rob Newbold John & Debbie O'Rourke Molly Rouse-Terlevich Craig\* & Liz Single Alan P. Slack Pam Stephani & Dick Morelli Estate of Joan Strachota Tim & Marcia Sullivan Bill\* & Fran Taylor Debi & Jeff Thomas Iim Toner Tinkham & Lois Veale Scott & Diane Wade Vicky Will\* & Michael Kowalski Walter M. Strine & Alice Washco

#### \$500 - \$999

Anonymous (2) Andrew G. Bunting

Strine Foundation

Bill & Gail Burk Linda\* & A.G. Ciavarelli Mark & Carol Dresden Ted & Kathy Erickson Mac Given\* & Barbara Scott Laura Guertin\* Bill Henwood & Madeline Baio Jeanne C. Hoechst Donald & Elizabeth Kirkland Seth & Ellyn Lehr Rick & Bonnie Mainwaring Arthur E. Newbold, IV Barbara Norton & Dave Warner Patricia Plude & Steven Kusmer Shari Reams-Henofer & Robert Henofer Rick & Linda Schultz Ed & Elisabeth Shawl Tim & Marcia Sullivan Trine Vanderwall\* & Eric Conklin Lou & Dawna Winegrad

#### \$250 - \$499

Anonymous (2)
Kathleen & Terry Adamson
Betty Allen
Charles & Stephanie Baer
Aida & Edgar Berzins
Paula DeLucco
Larry & Joyce DeYoung
Julia Dutton
Susan Fredrick
M. K. Gordon & Donald Overton
Dan & Amy Hagan

Clifford & Lorraine Woodbury

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Andy\* & Becky Harobin

\*Denotes Board of Trustees member

# Corporations, Foundations, and Organizations

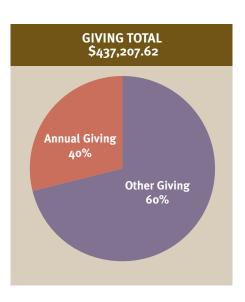
Ethel Sergeant Clark Smith Memorial Fund The Pew Charitable Trusts The Boeing Company **Exelon Generation** Lawrence Saunders Fund Cannon Properties, Inc. Drinker Biddle & Reath LLP Eastdil Secured, LLC Glenmede **Huston Foundation** KPMG LLP Messick & Lauer P.C. Morgan Lewis & Bockius LLP Wm. A. Schmidt & Sons, Inc. Wawa, Inc. Anonymous (2) BeneServ Corporate Benefit Services The Country Gardeners of Lima

CubeSmart Dechert LLP Elko & Associates Elwvn Pharmacv Ernst & Young Evolve IP Herb Society of America, Philadelphia Unit Iron Workers Bank Marsh USA, Inc. National Realty Corporation Pepper Hamilton LLP **PNC Advisors** Protiviti, Inc. The SafeGard Group, Inc. Stifel Nicolaus Weisel TD Bank Walter M. Strine and Alice Washco Strine Foundation Willis North America, Inc. ACE USA American Rhododendron Society, Valley Forge Chapter Answering Service for Directors (ASD)

Bryn Mawr Trust Company **Environmental Resources** Management (ERM) First Priority Bank Franklin Mint Federal Credit Union Graham Partners, Inc. Manko, Gold, Katcher & Fox, LLP Paul, Flandreau and Berger, LLP Travelers W. D. Wells & Associates, Inc. Whole Foods Market Benchmark Management Corporation Coyle, Lynch and Company DNB First JPMorgan Chase & Co. Pinocchio's Restaurant Swarthmore Garden Club Township of Middletown United Way of Greater Philadelphia and Southern

New Jersey

United Way of Delaware



# FORMING STRATEGIC PARTNERSHIPS

Tyler Arboretum recognizes the value of establishing strategic corporate partnerships with the various businesses in Southeastern Pennsylvania. Through event and exhibit sponsorships, volunteerism, and financial support, our community and 70,000 visitors benefit in a way in which we can all be proud.

Exelon, a nationally recognized energy company, is a particularly good example of this mutually beneficial relationship.

Exelon's employees participate in a volunteer engagement program called "Energy for the Community." Tyler Arboretum benefitted from the commitment and board service of Victoria K. Will, Exelon's Regulatory, Environmental & Safety Vice President.

Exelon's Dollars for Doers program rewards service through grants to the organizations where employees volunteer. Exelon doubles grants for those volunteering at environmental organizations in order to support the Exelon 2020 goal of helping their communities reduce their carbon footprints.

In 2012, Tyler received over \$10,000.00 from Exelon in support of the Tyler at Twilight gala, Ms. Will's volunteer time and in-kind services.

We thank both Ms. Will and Exelon for their valuable time and generous financial support.

## **PEW CHARITABLE TRUSTS**

In June 2012, Tyler Arboretum was selected as one of ten grant recipients for the Philadelphia Cultural Leadership Program (PCLP) through the Pew Charitable Trusts. This award marks an unprecedented sixth consecutive time Tyler has received this distinguished honor, a distinction it has held since PCLP's inception in 1997. Since 1997, only 58 Philadelphia area organizations have received a PCLP grant. Tyler Arboretum is proud to be among the region's most significant cultural resources.

PCLP grants are awarded to high-performing organizations thorough a competitive review process and aims to stimulate leadership and encourage best practices in the cultural community so organizations can provide high quality programs on a sustained basis.

This three-year \$96,000 grant award supports the general Arboretum operations and help to further improve areas of collections and visitor services, provide excellent programming and staff education, and continue the sound financial strategy that together has made Tyler Arboretum a premier destination.

#### **In-Kind Gifts**

The Academy of Natural Sciences Shipley\* & Mary Allinson AME Salon & Spa Amelia Paris Salon and Spa Anonymous (2) Jennifer April Arden Theatre Co. **Aspiring Champions** Regina Barrella Betsy's Pet Bath & Beyond Big Fish Grill Boscov's Department Store Brandywine Conservancy Brandywine Podiatry Bryn Mawr Film Institute Bryn Mawr Running Company Camden Riversharks Campli Photography Community Arts Center Cottage Home Dansko, LLC Carolyn Decker Delaware Center for Horticulture Delaware Museum of Natural History Double D Gymnastics, Inc. Matt\* & Anna Doyle

John\* & Margaret Ewing Fairmont Athletic Club Chuck Feld Fitblilss Organics Flipponz

Jason & Lauren Feldman

Dave\* & Michelle Frank Giant Food Stores Darcy and Jeff Gibb Green Apples by Gayle Greener Partners Laura Guertin\*

Hagley Museum & Library Hair Kutz Studio

Marshall & Betsy Hamilton Helium Comedy Club Hershey Gardens Holly Mack Designs

Jason\* & Sarah Ingle Interiors for the Home Iron Hill Brewery & Restaurant

Jeff Kaliner & Mara Kaplan-Kaliner Mike Karkowski

Kevin & Kay Keaney Randy Kobetich John & Sally Kutyla

Lisi Lerch

The Lodge at Woodloch Longwood Gardens Lucky Duck Toys Lucky Strike Lanes

Adam Levine & Tom Borkowski

Main Line Gardens Main Line Today

Main Main Line Trophies

Manor View Farm Media Theater for the

Performing Arts Alan & Barbara Mennig Morris Arboretum

Mostardi Nursery Mural Arts Program Aralisha\* & Rob Newbold

North Creek Nursery Barbara Norton & David Warner Octoraro Farm & Gardens

Octoraro Native Plant Nursery Opera Company of Philadelphia

Denise Orsulak

Penn State Brandywine Campus People's Light & Theatre

Philly Phaithful Bob Pizzuto

Pleasant Run Nursery Please Touch Museum Quality Greenhouses Radnor Racquet Recreated Art and Soul

Red Bud Nursery

Sam Browns Wholesale Nursery

Scott Arboretum So Yogurt

South Down Farm
The Sporting Gentleman

Stampin' Up

Stoney Bank Nurseries

Striker Partners
Judy & Bill Strine
Ingrid Swesey &
Norman Calkin

Tango

Ten Thousand Villages University of Delaware

Botanic Garden

Trine Vanderwall\* & Eric Conklin

Tinkham & Lois Veale
Viking Culinary Arts Center
Bill & Rosie Wells
Bill & Kay Wells

David Wells Wendell August Wild Bird Center

Vicky Will\* & Michael Kowalski

Charles & Marcia Wills Wine Spectator Yangming Restaurant Barbara Young

\*Denotes Board of Trustees member

# PRESIDENT'S GUILD 2012 MEMBERS

President's Guild Members 2012: Donors who have given \$1,000 or more to Tyler in 2012. We are most grateful for your generous support.

#### \$100,000 and up

Judy & Bill Strine

Earth & State

Exelon Power

## \$30,000 - \$49,999

The Pew Charitable Trusts

## \$25,000 - \$29,999

Alex & Nancy Ewing Ethel Sergeant Clark Smith Memorial Fund

## \$10,000 - \$24,999

The Boeing Company Exelon Power

## \$5,000 - \$9,999

Anonymous
Bonnie & Vince Anderson
Ralph C. Eagle, Jr.
Lucille & Jerry Francesco
Jason\* & Sarah Ingle
Lawrence Saunders Fund
Drew & Paula Schmidt

Dick & Pat Schramm Wawa, Inc.

# \$2,500 - \$4,999

Anonymous (3)
Cannon Properties, Inc.
Joe & Ann Damico
Matt\* & Anna Doyle
Drinker Biddle & Reath LLP
Eastdil Secured, LLC
Glenmede
Huston Foundation
Gary Koretzky, Kim Overby &
Maya Overby Kortezky

KPMG LLP Bob Kunz\* & Annette Richter Sandy\* & Bruce Lutz

Messick & Lauer P.C. Guy Messick\* & Lucy Wright Messick

Morgan Lewis & Bockius LLP Aralisha\* & Rob Newbold Jane G. Pepper

WAS Realty, Inc.

# \$1,500 - \$2,499

Anonymous
Shipley\* & Mary Allinson
Jeffry Cadorette\*
John\* & Terry Colburn
The Country Gardeners of Lima
Michael Donohue
Elko & Associates
Ernst & Young
John\* & Margaret Ewing
Gene\* & Janet Ferraro
Jim Flandreau\*

Walter & Jayne Garrison Jo-Ann & Alex Karkenny Chris\* & Kathleen Marr

Marsh USA Inc PNC Advisors

Molly Rouse-Terlevich Estate of Joan Strachota Tim & Marcia Sullivan

Bill\* & Fran Taylor

Scott & Diane Wade & family Victky Will\* & Michael Kowalski

## \$1,000 - \$1,499

Anonymous
BeneServ Corporate
Benefit Services
Linda\* & A.G. Ciavarelli
Rick & Cathy Colbert
Michelle Cooke
CubeSmart
Dechert LLP
Elwyn Pharmacy
Evolve IP
Dave\* & Michelle Frank
Mac Given\* & Barbara Scott
Laura Guertin\*

Herb Society of America, Philadelphia Unit Alan & Nancy Hirsig Iron Workers Bank

Mary Beth & Don Jackson Wayne & Marilyn Keller

**Bob Lyons** 

Rick & Bonnie Mainwaring National Realty Corporation John & Debbie O'Rourke Pepper Hamilton LLP Protiviti Shari Reams-Henofer & Robert Henofer The SafeGard Group, Inc. Shooster Management Company Craig\* & Liz Single Alan P. Slack Pam Stephani & Dick Morelli Stifel Nicolaus Weisel
Walter M. Strine & Alice Washco
Strine Foundation
TD Bank
Debi & Jeff Thomas

Jim Toner Trine Vanderwall\* & Eric Conklin Tinkham & Lois Veale Willis North America, Inc.

\*Denotes Board of Trustees member

# PRESIDENT'S GUILD LIFETIME MEMBERS

President's Guild Lifetime Members: Donors who have given a single gift of \$5,000 or more to Tyler.

We are most grateful for your leadership support.

# \$2,500,000 and up

Estate of John C. & Gertrude S. Wister

#### \$500,000

Estate of Donald W. Iffland Judy & Bill Strine

## \$150,000 - \$200,000

Anonymous Pennsylvania Department of Community and Economic Development

## \$100,000 - \$149,999

Anonymous
Delaware County Office of
Housing and Community
Development
Alan & Nancy Hirsig
The McLean Contributionship
Miriam Fisher Schaefer
Jeff & Janie Stopford
Gertrude S. Wister#

#### \$50,000 - \$99,999

Estate of Ann H. Brown
John\* & Terry Colburn
Alex & Nancy Ewing
Donald W. Iffland#
IMLS Museums for America Office
of Museum Services
Pennsylvania Historical &
Museum Commission
The Pew Charitable Trusts
Estate of Herbert Racoff

Ethel Sergeant Clark Smith Memorial Fund Franklin H. West#

# \$25,000 - \$49,999

Anne R. Donnell
William Penn Foundation
The Philadelphia Foundation
Drew & Paula Schmidt
Donald & Nancy Sontag
The Sylvan Foundation
Estate of Betty L. Talmage
U.S. Department of Agriculture,
Forest Service
Wawa, Inc.

## \$15,000 - \$20,000

The Arcadia Foundation
David L. Aronson &
Doris M. Aronson
Joyce G. Chrostowski &
Gregory A. Scott
Estate of Robert B. Falk
Greater Philadelphia Tourism
Marketing Corporation
Jason\* & Sarah Ingle
Ann & David Kanof
SAP America, Inc.
Stanley Smith Horticultural Trust
Jerry & Lucille Francesco

## \$10,000 - \$14,999

Anonymous American Infrastructure The Boeing Company Claneil Foundation, Inc. ConocoPhillips

**Exelon Power** Ralph C. Eagle, Jr. Jim Flandreau\* Franklin Mint Development Team Walter & Jayne Garrison **Huston Foundation** Wayne & Marilyn Keller Bob Kunz\* & Annette Richter Chris\* & Kathleen Marr Mars Drinks North America William & Elizabeth McLean **PECO** Philadelphia Cultural Management Initiative PNC Advisors Fund for Charitable Giving Speare Foundation Jean Thorson Estate of R.E. VanLeer

# \$5000 - \$9,999

Anonymous Andersen Consulting Bonnie & Vince Anderson ARCO Foundation Ashbridge Landscape & Design Management, Inc. AstraZeneca Ballard Spahr Andrews & Ingersoll Bell Atlantic – Pennsylvania Brandywine Conference & Visitors Bureau Jacob Burns Foundation Patricia Conway Foundation, Inc. Eastdil Secured, LLC Ewing Cole Cherry Brott Charitable Foundation

Susan K. Garrison & Michael J. Campbell Irmgard E. Gross# The John C. & Chara C. Haas Foundation Phoebe W. Haas Charitable Trust Estate of Karl H. Heidelberger The Hoechst Foundation ICI Americas, Inc. Fund Judi Kane Jo-Ann & Alex Karkenny Estate of Mary A. Kuhn Ellice McDonald# Media Real Estate Company Media Rotary Foundation Robin & Jonathan Moll Estate of Ruth M. Moll Betty U. Musser Nonprofit Finance Fund Jane G. Pepper PNC Financial Services Group Mary Ann Restall# Molly Rouse-Terlevich Lawrence Saunders Fund Dick & Pat Schramm Tim & Marcia Sullivan The Sunshine Lady Foundation, Inc. Thom & Dave Marketing Design, Inc. USI Colburn Insurance Service Valpak Verizon Foundation Jeffery & Jenifer Westphal Vicky Will\* & Michael Kowalski

\*Denotes Board of Trustees member #Denotes deceased member

Estate of B. LeRoy Wolfe

The donor recognition lists are true and accurate to the best of our knowledge for gifts received in fiscal year 2012.

If you note any errors, please let us know and we will correct them promptly.

## **MEMORIAL AND TRIBUTE GIFTS**

Many members choose to honor loved ones with gifts to Tyler in their memories.

Thus, loved ones become part of the legacy of Tyler Arboretum.

## In Memory of Anthony D'Annunzio

Jon & Debra Gray Renee Hunter Biagio & Jane Pinto Eleanor Pinto Alan Pinto

# In Memory of Joseph Becales

Lou & Dawna Winegrad

# In honor of Robert Broberg's birthday

Merle Broberg

# In Tribute to Virginia Grissom

William Poteau & Leslie Grissom

# In Memory of Patricia Sue Lyon

Julie Fitzsimmons Prete

## In Tribute to Guy Messick

Philip & Karin Damiani

# In Memory of Clarence and Ruth Moll

Robert Moll

# In Memory of Cordell Page

Leslie Stein

# In Memory of Richard Sobel

Patricia Curtin & Thomas White Frederick Fellin Kathleen Harter Jeffrey & Rosemary Moller Edith Sobel

# In Memory of Margaret Wanenchak

Anonymous
Edward & Susan Albaugh
Alice Amour
Dolores Arata
Marty Ashley & Andrea Reister
Anna C. Barchiese
Richard Beagle & Elena Messina
Edward & Ellen Bernard
Adeline M. Bethany
Carol & Baird Brown

John Cain Jonathan E. Claiborne Walter D. Clayton Patricia Combs Anne E. Culbertson Clarke & Joan David Robert & Jane DeLuca Mike & Dana Derkacz Linda Dusman Mark & Anastasia Edmonston Jason & Lauren Feldman Melissa Froome-Branov Tom Hall Junior League of Baltimore Diane Pauley & Charles Klaus John & Antoinette Lukaszow Albert and Margaret Matt Bernard & Constance McGinley Merves Amon & Barsz LLC Stephen & Karen Mullin George & Maria Musika John & Rosemary Myers John Myers Gary & Lisa Olsen Sharon Wanenchak Orr Patricia Plude & Steven Kusmer

Mary T. Raftery Patricia Rambo Jennie B. Ray Palmer & Lois Ruschke Thomas & Helen Schofield W.J. & Lee Ann Sholansky Amy St. Amour Jim Toner Michael & Donna Triptow Robert & Marie Turnbull Michael Valek Robert P. Wanenchak John J. Wanenchak Michael & Faria Wanenchak Daniel & Barbara Wark Craig & Jennifer Weintraub James & Rita Wright John & Donna Zappacosta Jacqueline Zarriello

## In Memory of Robert B. Wool

Katherine Ledzinski Erica Wool Peg & Robert Wool

# **SEQUOIA SOCIETY**

Tyler's Sequoia Society honors those who have generously included Tyler in their estate plans.

Members of the 2012 Sequoia Society are:

John & Patty Colburn
John & Terry Colburn
Anne R. Donnell
Elaine Fairweather
Mary Pat Ford & Hugh Weldon
William & Marjorie Goettle
Alan & Nancy Hirsig
Robert Huey & Patricia Armstrong

Pat Johnson
Paula & James King
Mary P. Packwood
Miriam Fisher Schaefer
Bruce & Marta Simons
Alan P. Slack
Jeff & Janie Stopford
Judy & Bill Strine

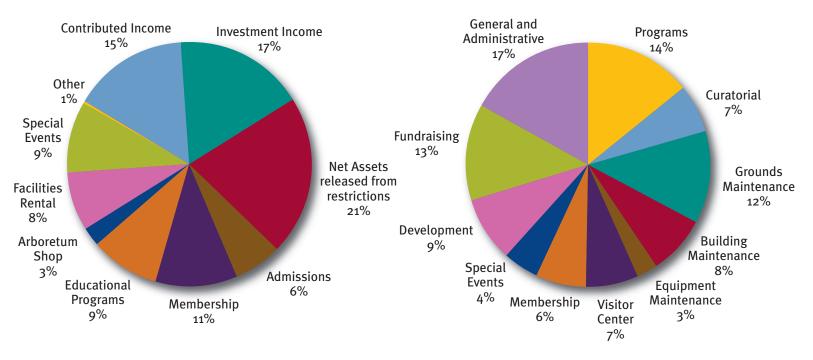
# **VOLUNTEER GIVING**

**Volunteers at Tyler contributed over \$287,776 in volunteer hours.** (Based on the 2012 national average of \$22.14/hour).



Building support from diverse sources strengthens Tyer's sustainability for future generations.

Revenues	Expenses
Earned income	Programs
Admissions	Curatorial
Membership	Grounds maintenance 179,172
Educational programs 153,199	Building maintenance
Arboretum shop	Equipment maintenance
Facilities rental	Visitor center
Special events	Membership
Other	Special events
Contributed income	Development
Investment income	Fund raising
Net assets released from restrictions 365,056	General and administrative
Total revenue\$1,710,402	Total operating expenses\$1,475,485
	Change in net assets \$234,917





Our dedicated Board and staff work tirelessly and enthusiastically to complete Tyler's mission.

# **BOARD OF TRUSTEES**

Shipley A. Allinson Jeffry Cadorette Linda Ciavarelli, DPM John Colburn, Jr. Matthew R. Doyle John M. Ewing Gene S. Ferraro

James R. Flandreau David J. Frank Mac F. Given, PhD Laura Guertin, PhD Andrew W. Harobin Jason W. Ingle Robert A. Kunz, MD, PhD Sandra Lutz

Christopher P. Marr Guy Messick Aralisha Newbold Craig Single William R. Taylor Trine Vanderwall Victoria K. Will

# STAFF\*

## **Administrative**

Rick Colbert - Executive Director Darcy Gibb - Office Manager Beth Hoppe - Bookkeeper

# **Development**

Jill Liebling – Development Manager Kathryn Ombam – Development Associate Sally Rogers - Special Events Manager Cynthia Chmelewski – Communications Specialist Mary Beth Jackson - Major Gifts Officer

#### Education

Betsey Ney – Director of Public Programs Martha Moore – Youth Education Coordinator Joanne Landau – Registrar Melissa Hamblin - Volunteer Coordinator

## **Educators:**

Barb Wark John Zappacosta Rachel Ndeto Chelsea Lucas Karen McDonald Sue Lucas **Emily Smith** Maria Wanenchak Molly Scott

#### Horticulture

Mike Karkowski - Director of Horticulture Jeff Wilson - Arboretum Manager Alison Dame – Plant Recorder Austin Deputy - Gardener Emily Mox - Gardener Jerry O'Dell – Rhododendron Gardener

## **Visitor Center**

Barb Young – Visitor Center Coordinator Annemarie Rapp - Visitor Services Barbara Murphy – Visitor Services Chris Lawler - Visitor Services

\*As of January 31, 2013