

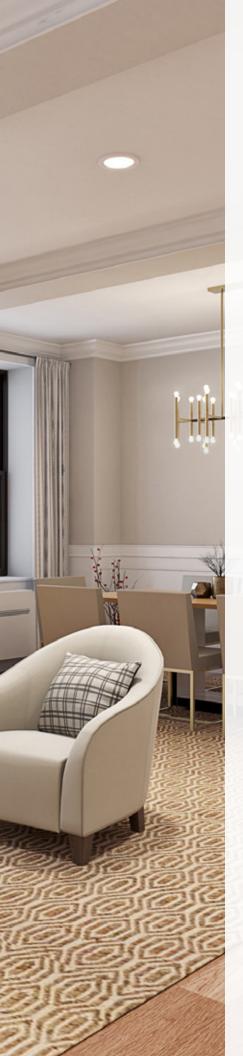
What is AIO | AIO is all-in-one

AIO, "All-In-One," combines a high-efficiency heat pump, state-of-the-art ERV, MERV 13 filter, and a bathroom exhaust inside a compact, single-package unit. Simple to design and engineer, easy to install and maintain, AIO is the best choice for all the HVAC needs of an office, hotel room, apartment, or dwelling. AIO is available in various models to meet the needs of any application or design.



Scan the QR code to see what our AIO AII-In-One solutions can do for you.





Easy to engineer & install

AIO's single-package design means no outdoor unit to find a place for and no line sets to calculate, install, and hide. It simplifies planning and installation by replacing three systems with one. A wide range of capabilities in a single model means less time spent planning, ordering, and coordinating. Minimal clearance requirements enable AIO to be placed in tight spaces and work with any style grille and louver. AlO's compact size can fit through any doorway and can easily be carried by two people, making installation a breeze. No ducting or minimal ducting requirements mean fewer lowered ceilings. Minimal drywall work is required. Sleek units with all-metal cabinets can even be painted to blend into any decor. No brazing, vacuuming, or pressure testing is necessary because everything is in a sealed system.

No outdoor unit

The single package design means no outdoor unit, freeing up space on rooftops and at ground level and enabling installations in buildings without space for an outdoor unit.

■ No line-sets

AlO's sealed system means no line sets, brazing, vacuuming, pressure testing, and leak detections. AlO is ready to work out of the box.

■ Wide range of capacity in one model

AlO's twin rotary inverter compressor offers a wide range of capacities in a single unit. AlO is ideal for any room or area that requires between 4,000 and 10,000 BTU.

Models for every application

AlOs are available in various styles to fit any application and interior design.

Integrated ERV

AlO's integrated ERV eliminates the requirement of installing an independent ERV system, ducting, electrical work, and engineering.

Broad Range of performance

AIO is a powerful unit that can efficiently heat when the outdoor temperature is as low as 5 degrees using the heat pump. Cooling is effective in hot climates up to 110 degrees.

Auto ESP

Sophisticated ECM fans have automatically adjusted external static pressure.

Integrated bathroom exhaust system

The integrated stale air exhaust can be used for bathrooms and kitchens, maintaining perfect air pressure and eliminating a dedicated exhaust system.

Minimal clearances

AlO's compact form with no line sets means there is no need to access the sides of the unit. Mount units with as little as 3/4 inch clearance on all sides.

Compact footprints

Compact footprints take up minimum space.

Super powerful fan blade design

AlO's super powerful external fan with up to 6,000 RPM delivers power to move the air through extensive ductwork. AlO can even be externally ducted to shared ducts.

Easy to transport

AlOs are compact and light enough to be easily carried by two people. They can fit through any doorway and in any size elevator.

■ Flexible grilles & louvers

AlOs can be used with a host of interior and exterior grilles and louvers—from sleek exterior linear louvers to round louvers.

Sleek paintable cabinets

Besides having clean, sleek lines, AIO's exposed units are all-metal and can be painted to blend into any decor.

Efficient

Every component of AIO is designed with efficiency in mind. It starts with a twin rotary BLDC inverter compressor and continues with an option for R32 refrigerant, ECM fans, an integrated ERV, a condensate mister that cools the coils, intelligent defrosting, and recovery pluswhich utilizes the remaining hot or cool air to warm or cool the condenser. Tightly sealed to the external vents, AIO has almost zero leakage. AIO is also equipped with tools to reduce waste, such as a low voltage connection for occupancy sensors and fully programmable timers to maintain the temperature and keep units on only when needed.

■ Twin rotary BLDC inverter compressor

The state-of-the-art twin rotary BLDC inverter compressor operates efficiently, quietly, and with minimal vibration, offering the best solution technology has available today.

R32 - Next-gen refrigerant

All AIO systems are available in R32 or R410a.

Integrated ERV

AlO's integrated ERV eliminates the requirement of installing an independent ERV system and all the associated ducting, electrical work, and engineering. AlO uses one of the most advanced recovery cores available.

■ High-efficiency ECM fans

High-efficiency ECM fans enable efficient and quiet operation as the EC motor can ramp up or down depending on the need.

Advanced fan blade design

With everything packed into a single-package design, AlO needs a powerful fan to pull in enough outside air to keep the condenser at the right temperature. Our patent-pending blade and assembly enable up to 6,000 RPM and 750 cfm in a compact 8-inch fan.

■ Recovery plus[™]

With a patent pending innovation, AIO utilizes the heat or cold remaining in the air after passing through the recovery core to lower or raise the temperature of the condenser, enabling a boost in performance and efficiency.

Cold climate heat pump

AlO's powerful twin rotary inverter compressor efficiently heats when the outdoor temperature is as low as 5 degrees. For additional heating capacity, 900 and 1,800-watt heat strip options are available to work in tandem with the heat pump.

Intelligent defrosting

AlO's intelligent defrosting system means more time heating and less time on reverse cycle defrost.

Advanced heat exchanger

Advanced fin design means better performance and higher efficiency.

Coil cooling system

The condensate mister system drizzles the condensate on the outdoor heat exchanger coils, lowering the coil's temperature and increasing efficiency and performance.

Tightly sealed

Compared to a PTAC or other similar systems with large sleeves and louvers that leak an average of 6.7 inches of outside air, AIO is almost airtight.

Versatile on/off options

AlO's low voltage connection enables connection to any occupancy system, keycard, window sensors, fire alarms, etc.—as long as it can send a signal to AlO via low voltage, the unit can be easily turned on or off.





Easy to manage

The versatile design of AIO makes the system extremely reliable and

inexpensive to maintain. In the unlikely event that a repair is needed, a single unit can be taken off-line without affecting the entire system. No line sets mean no down time checking for leaks. In many buildings, it's possible to set up the system so that it can be maintained from a common area, which means no maintenance personnel needs to enter the unit. AIO monitors itself through algorithms that protect the unit and an alarm and shut off if the drain becomes clogged. AIO can be operated via building systems with Modbus and BACnet with an optional third-party gateway. Plus, AIO can be controlled from anywhere via Android and iOS apps, including comprehensive seven-day scheduling and the ability to manage multiple units. AIO comes with a 10-year limited warranty.

Unrivaled reliability

Using the best components and highly skilled labor, we have earned a reputation in hotels worldwide as extremely reliable.

Resilient

The decentralized design means that maintenance can be accomplished on a unit-by-unit basis. If any unit fails, only that single room/apartment is out of service.

Self Protection

Complex algorithms protect the system from overheating and gradually reduce the inverter's performance in the event of overheating.

Corrosion protection

AlO comes standard with corrosion protection, assuring many years of trouble-free performance.

Easy to service

AlO can be easily maintained and repaired from the front or bottom of the unit without removing the unit from the wall or ceiling. AlO can also be quickly swapped out with a replacement, reducing downtime.

No inside access required

No inside apartment access can save substantial operational and maintenance costs. AlO units can be designed to be fully accessible from a common area..

One system for everything

One single system for cooling, heating, fresh air, stale air exhaust, and MERV 13 filtration makes servicing easier.



■ 10-Year limited warranty

An industry-leading ten-year limited on-site warranty provides peace of mind. One full-year parts and labor. Nine-year parts and a full ten-year parts and labor on the sealed system, including the compressor.

Leak protection

A drain alarm will activate if the drain becomes clogged, and the system will be shut off, preventing water damage.

BACnet & Modbus

AlO offers a BACnet and Modbus module that enables full connectivity for applications to interface with building management systems.

Reduce waste

AlO's low voltage connection enables connection to any occupancy system, keycard, window sensors, fire alarms, etc.; As long as it can send a signal to AlO via low voltage, AlO can be commanded to turn on and off.





Unparalleled user experience

AlO provides a quiet and comfortable environment. AlO can operate quietly and maintain a consistent temperature in a wide range of conditions. It's so quiet—as low as 27 decibels—that the occupants usually aren't even aware that the unit is on. The small external openings and excellent insulation mean very little outside noise penetrates the home. If the weather outside changes abruptly, the twin rotary inverter compressor allows the system to quickly adapt and maintain a steady temperature. The MERV 13 filter ensures a constant supply of clean, fresh air. If the air outside is temporarily smoky or polluted, AlO allows the user to control the amount of outdoor air coming in. AlO also plays well with others and can connect to standard and smart thermostats such as Nest, Ecobee, and Honeywell.

■ Quiet inside

With whisper-quiet operation as low as 27 decibels, the occupant will barely notice AIO is operating.

■ Quiet outside

At nighttime, the outdoor fan can be set to night mode so that it's auiet outside.

■ Perfect comfort

The state-of-the-art twin rotary inverter compressor assures the perfect comfort level by producing the right amount of warm or cool air to keep the room temperature consistent

■ Heat up / cools down quickly

The state-of-the-art twin rotary inverter compressor can quickly heat up and cool down by boosting the power at startup and lowering the power once the room reaches the desired setpoint.

■ No outside noise infiltration

AlO has the lowest STC and OITC rating among comparable units. This means less outside noise intruding into the room day and night.

■ Android, iOS, and PC app

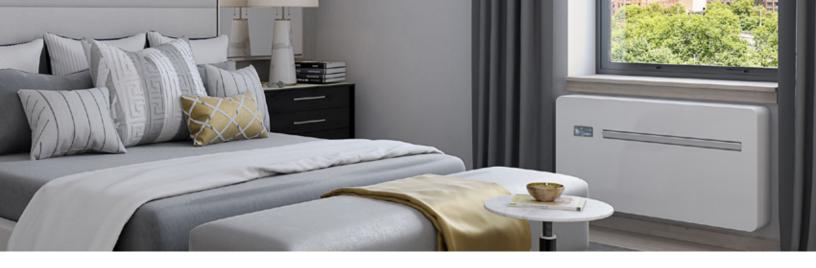
The app enables complete functionallity and comprehensive scheduling from anywhere.

■ MERV 13 clean air

Clean outdoor air is essential to well-being and safety. The MERV 13 filter ensures that all air entering the room/home is clean and safe. Additionally, stale air is passed through a second MERV 13 filter keeping the core clean.

■ Controlled ventilation

With AIO, the amount of fresh air can be controlled and even turned off in poor quality outdoor air. AIO can offer up to 80 CFM of fresh, pretreated air.



Wall Mounted Pro | Overview

Alo Wall Mounted Pro units are slim and sleek. The Wall Mounted Pro can be mounted high or low with a factory-supplied bracket, making installation quick and simple. Special adapters enable the unit to be installed perpendicular to an outside wall, used with many louver styles⁽¹⁾, or even vented through an existing window frame with no construction required. An electronically controlled louver with an auto-swing function distributes airflow comfortably and uniformly. Wall Mounted pro units are ideal for any area with free wall space. The onboard touch controller simplifies use and installation. AIO Wall Mounted Pro is available with an optional ERV module. The extremely powerful exhaust fan with 0.45" WC enables flexibility in venting and higher efficiency with better performance than the standard Wall Mounted unit.

(1) Exterior grille's and louver's must be selected from factory pre-approved list. Non-approved grille's and louver's may affect product performance.

Key Features

- Compact unit
- Easy to install
- Paintable sleek cabinet
- Electronically controlled air louver
- Always-on back-lit LED dims after 15 seconds of inactivity
- Auto-restart
- Washable filters

Options

- Optional 900 or 1,800W electric heat
- With or without ERV
- 115V or 230V
- Hardwire or LCDI cord
- R32 or R410a

Operation

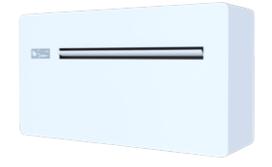
- Cool, heat, dehumidify, and auto
- Selectable fan speeds, low, med, high and auto.
- Fresh air ERV field configurable amount of fresh air

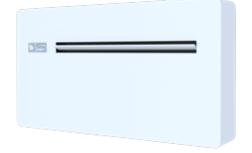
Mounting

- High wall
- Low wall
- Sidewall with adapter
- Multiple adapter options

Airflow

- Dual 8' external vents
- Available 0.45" WC for external ducting, adapters, and louvers.





Included Controls

- Onboard touch controller
- WiFi app for android and iPhone

Optional Controllers

- Wall Mounted Advanced touchscreen with a 7-day program
- Wall Mounted Basic touch controller
- 3rd party thermostat interface
- BACnet/Modbus interface

Watch how it is installed by scanning or clicking the QR code.



Wall Mounted Pro | Tech Spec

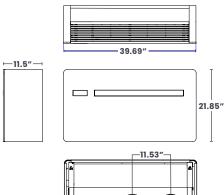
- 1. Outdoor high efficiency heat exchanger
- 2. Condensate disbursement system
- 3. ECM centrifugal condenser fan
- 4. Supply air louver
- 5. BLDC inverter compressor
- 6. Side panels
- 7. Outside air heating element
- 8. ERV drain
- 9. Stale air exhaust
- 10. MERV 13 filter for stale air
- 11. ERV module
- 12. ECM stale air exhaust fan
- 13. Recovery core
- 14. ERV controllers
- 15. ECM Fresh air supply fan
- 16. ECM tangential room supply fan
- 17. Access panel for MERV filter
- 18. MERV 13 filter for outside air
- 19. High-efficiency indoor heat exchanger
- 20. Return air grille
- 21. Washable Filter
- 22. Touchscreen controller
- 23. Supply air+ fresh air
- 24. Decorative cover panel
- 25. Insulation panel
- 26. Condensate pump
- 27. Condensate drain pan



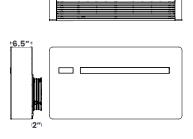
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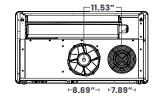


AIO Wall Mounted Pro with ERV module



AIO Wall Mounted Pro





For CAD and DWG files, please scan or click the QR code.

or click the QR code.

Cooling

Moisture Removal

Indoor: 80°F, W.B. 67°F; Outdoor: 95°F, W.B. 75°F

Pts/h

| | | 15 CFM | 25 CFM | 40 CFM |
|--------------------------|----------|----------------|----------------|----------------|
| Heat Pump | | | | |
| Range | – Btu/h | 3,300 - 15,000 | | |
| Nominal | - btu/11 | 8,400 | | |
| Input Power | W | 720 | | |
| Efficiency | EER | 11.67 | | |
| Efficiency | IEER | 14.82 | | |
| ERV | | | | |
| Sensible recovery | -Btu/h | 220 | 350 | 500 |
| Latent recovery | | 150 | 250 | 330 |
| Input Power | W | 8 | 15 | 30 |
| Efficiency | EER | 16.12 | 13.68 | 9.77 |
| Combined Heat Pump + ERV | | | | |
| Range | – Btu/h | 4,270 - 14,870 | 4,500 - 15,100 | 4,730 - 15,330 |
| Nominal | - Blu/N | 8,770 | 9,000 | 9,230 |
| Input Power | W | 728 | 735 | 750 |
| Efficiency | EER | 12.05 | 12.24 | 12.31 |

Heating 5°F

Indoor: 70°F W.B. 60°F; Outdoor: 5°F, W.B. 3°F

| | | 15 CFM | 25 CFM | 40 CFM | |
|--------------------------|-----------|---------------|---------------|---------------|--|
| Heat pump | | | | | |
| Range | – Btu/h - | 2,800 - 6,600 | | | |
| Nominal | - btu/11 | | 5,600 | | |
| Input power | W | 959 | | | |
| Efficiency | COP | 1.71 | | | |
| ERV | | | | | |
| Recovery | Btu/h | 1,060 | 1,680 | 2,400 | |
| Input power | W | 8 | 15 | 30 | |
| Efficiency | COP | 38.83 | 32.83 | 23.45 | |
| Combined heat pump + ERV | | | | | |
| Range | – Btu/h - | 3,860 - 7,660 | 4,480 - 8,280 | 5,200 - 9,000 | |
| Nominal | - btu/f1 | 6,660 | 7,280 | 8,000 | |
| Input power | W | 967 | 974 | 989 | |
| Efficiency | COP | 2.02 | 2.19 | 2.37 | |



Wall Mounted | Overview

Alo Wall Mounted units are slim and sleek. Wall Mounted units can be mounted high or low with a factory supplied bracket, making installation quick and simple. An electronically controlled louver with an auto-swing function distributes airflow comfortably and uniformly. Wall Mounted units are ideal for any area with free wall space. The onboard touch controller simplifies use and installation. Alo Wall Mounted units are available with an optional ERV add-on component. Special adapters enable the unit to be installed perpendicular to an outside wall.

(1) Exterior grille's and louver's must be selected from factory pre-approved list. Non-approved grille's and louver's may affect product performance.

Key Features

- Compact unit
- Easy to install
- Paintable sleek cabinet
- Electronically controlled air louver
- Always-on back-lit LED dims after 15 seconds of inactivity
- Auto-restart
- Washable filters

Options

- Optional 900 or 1,800W electric heat
- With or without ERV
- 115V or 230V
- Hardwire or LCDI cord
- R32 or R410a

Operation

- Cool, heat, dehumidify, and auto
- Selectable fan speeds, low, med, high and auto.
- Fresh air ERV field configurable amount of fresh air

Mounting

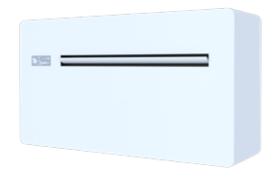
- High wall
- Low wall
- Sidewall with adapter

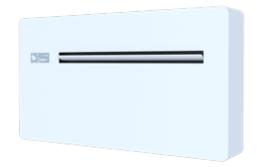
Airflow

- Dual 6' external vents
- Available

Included Controls

- Onboard touch controller
- WiFi app for android and iPhone





Optional Controllers

- Wall Mounted Advanced touchscreen with a 7-day program
- Wall Mounted Basic touch controller
- 3rd party thermostat interface
- BACnet/Modbus interface

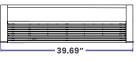
Watch how it is installed by scanning or clicking the QR code.



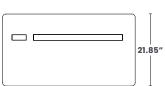
Wall Mounted |

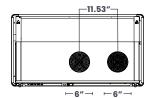
Tech Spec

AIO Wall Mounted with ERV module

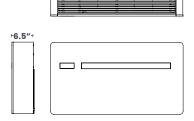


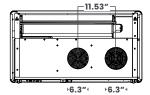






AIO Wall Mounted





For CAD and DWG files, please scan or click the QR code.



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Cooling

Indoor: 80°F, W.B. 67°F; Outdoor: 95°F, W.B. 75°F

| | | 15 CFM | 25 CFM | 40 CFM | |
|-------------------|------------------------|----------------|----------------|----------------|--|
| Heat Pump | | | | | |
| Range | Btu/h - 3,100 - 10,200 | | | | |
| Nominal | - btu/11 | 8,000 | | | |
| Input Power | W | | 730 | | |
| Efficiency | EER | 10.96 | | | |
| Efficiency | IEER | 13.92 | | | |
| ERV | | | | | |
| Sensible recovery | — Btu/h | 220 | 350 | 500 | |
| Latent recovery | - blu/II | 150 | 250 | 330 | |
| Input Power | W | 8 | 15 | 30 | |
| Efficiency | EER | 16.12 | 13.68 | 9.77 | |
| Combined Heat P | ump + E | RV | | | |
| Range | Dt. /le | 3,870 - 10,470 | 4,100 - 10,700 | 4,330 - 10,930 | |
| Nominal | −Btu/h | 8,370 | 8,600 | 8,830 | |
| Input Power | W | 738 | 745 | 760 | |
| Efficiency | EER | 11.34 | 11.54 | 11.62 | |

Heating 5°F

Indoor: 70°F W.B. 60°F; Outdoor: 5°F, W.B. 3°F

| | | 15 CFM | 25 CFM | 40 CFM |
|--------------------------|-------------|---------------|---------------|---------------|
| Heat pump | | | | |
| Range | – Btu/h - | | 2,800 - 4,700 | |
| Nominal | Btu/II | | 4,300 | |
| Input power | W | 790 | | |
| Efficiency | COP | 1.60 | | |
| ERV | | | | |
| Recovery | Btu/h | 1,060 | 1,680 | 2,400 |
| Input power | W | 8 | 15 | 30 |
| Efficiency | COP | 38.83 | 32.83 | 23.45 |
| Combined heat pump + ERV | | | | |
| Range | – Btu/h - | 3,860 - 5,760 | 4,480 - 6,380 | 5,200 - 7,100 |
| Nominal | — Blu/III - | 5,360 | 5,980 | 6,700 |
| Input power | W | 798 | 805 | 820 |
| Efficiency | COP | 1.97 | 2.18 | 2.39 |



Exterior | Sidewall Adapter

Moisture Removal Pts/h

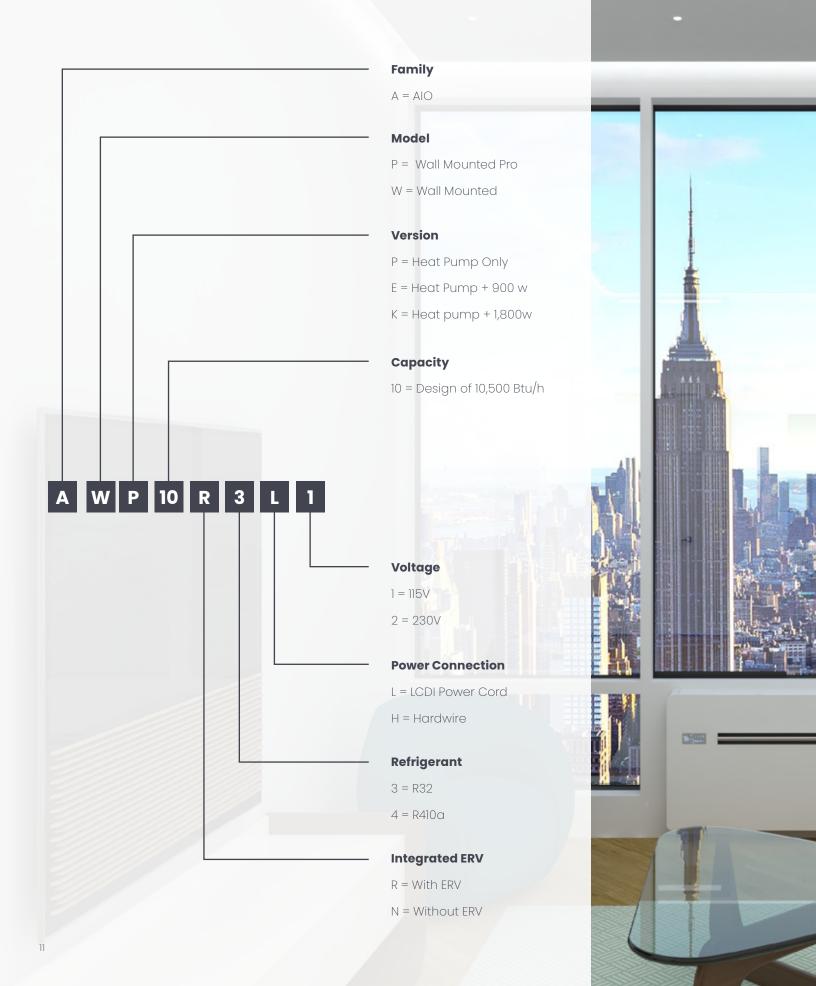


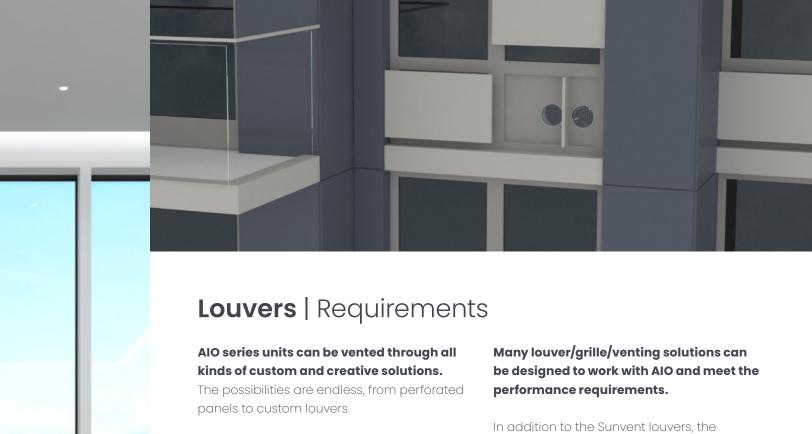
Exterior | PTAC Adapter



Interiors

Product | Nomenclature





In the design on the left, FXCollaborative
Architects created a facade with no visible
louvers. The supply and exhaust air flow
behind the panels and then through the gap
below the windows, achieving an aesthetically
pleasing and water-resistant solution.

Free area

This area on a louver/grille is open for the air to flow through. The louver, perforated panel, or other solution must have at least the amount of free area as required in the specifications below, in the plenum from the unit, so that ample air can enter and exit the condenser chamber. A more restrictive solution with a smaller free area can be utilized by enlarging the louver and plenum until the required free area is achieved.

| Model | Supply (sq.ft) | Exhaust (sq.ft) |
|------------------|----------------|-----------------|
| Wall Mounted | 0.21 | 0.21 |
| Wall Mounted Pro | 0.34 | 0.34 |

In addition to the Sunvent louvers, the following louvers are approved for the Wall Mounted Stamdard unit: Primex: WCL8, WC6, WC8 and Dundas Jaffine: IH6WXZ. When selecting a louver there are two critical factors in selecting and sizing a solution that will work with AIO series heat pumps:

■ Pressure drop

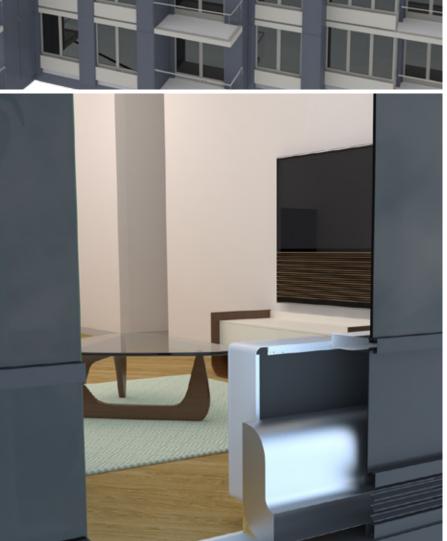
Pressure drop is the resistance the louver/ grille creates against the airflow. This resistance can create heat build-up inside the condenser portion, causing the compressor to overheat and shut down. A solution with a higher pressure drop than specified can be utilized by enlarging the louver and plenum until the pressure drop is within specification. The total pressure drop is for the return and supply combined. The return and supply do not need to be the same, as long as the combination does not exceed the total

| Model | Max CFM | Total (WC) |
|------------------|---------|------------|
| Wall Mounted | 350 | 0.25" |
| Wall Mounted Pro | 490 | 0.45" |

Only approved louvers are allowed for proper installation and warranty.

Using a solution that does not meet the requirements may cause the unit to fail and will void the warranty. Should there be any questions, please contact your Ephoca representative.







Controls Android / iOS / PC app

Every AIO unit includes free access to the Ephoca app for Android, iOS, and PC devices. The app enables full functionality of all modes, fan speed, temperature setting, and a comprehensive seven-day programmable timer when connected to the Internet. The app also allows groups to control multiple units as a single unit, simplifying operations. Multiple users can be connected to each AIO unit.

Features & Benefits

- Included with all AIO systems
- Does not require Internet access for basic functionality system has its own WiFi host.
- Easy and intuitive use
- 7-day program with multiple independent schedules per day
- Low, Medium, High and Auto Fan Controls:
- Cool, Heat, Dehumidify and Fan OnlyModes:
- Fresh air on/off
- Fahrenheit or Celsius in single degree increments
- Louver control
- Sleep mode
- Control units individual or as a group
- View all units at one time
- Compatible with Android, iOS and PC
- Internet connection required for timer and remote control

Controls | Advanced Touchscreen Controller

The Wall Mounted, full-color, advanced touchscreen controller is the best choice for the system's easiest and most comprehensive control. The advanced touchscreen controller can be mounted right next to the light switch and is about the size of a standard light switch plate. Extensive programming offers multiple schedules for each day. Commands are intuitive and straightforward. For more details, please scan or click the QR code.

Note: This controller requires a gateway board (included) which must be field installed and connected inside the AIO by an electrician or technician and takes approximately 15 minutes to install.



Controls | Basic Touch Controller

The Wall Mounted basic touch controller is simple and easy to use, with icons and text for each button. The sleek design and low profile easily blend into any decor. It features a simple on/off timer. The LED display dims after 15 seconds, making it ideal for any room, especially a bedroom. For more information, please scan or click the QR code.

Note: This controller requires a gateway board (included) which must be field installed and connected inside the AIO by an electrician or technician and takes approximately 15 minutes to install.



Controls | Onboard touch controller

The integrated touch controller offers easy-to-use controls of mode, fan speed, louver swing, setpoint, fresh air and a dimmable screen for nighttime on all AIO units. The controller is also used to program the unit for special settings.



Controls | Basic Touch Controller

The BACnet and Modbus gateway enables building management systems (BMS) to control and monitor AlO's functionality. For more information, please scan or click the QR code.

Note: This controller requires a gateway board (included) which must be field installed and connected inside the AIO by an electrician or technician and takes approximately 15 minutes to install.



Controls | Basic Touch Controller

The third-party gateway offers the ability to control AIO with any standard or smart thermostat. AIO's BLDC inverter compressor can't be controlled by a regular or smart thermostat that sends an on-off signal. The TPG sends signals from the connected standard or smart thermostat to AIO's processor, controlling the inverter compressor. For more details, please scan or click the QR code.

Note: This controller requires a gateway board (included) which must be field installed and connected inside the AIO by an electrician or technician and takes approximately 15 minutes to install.



Warranty | Terms & conditions

This limited warranty is valid in the Continental United States only and only for the AIO series heat pump which was purchased and installed in its original installation location. This warranty is only valid when the AIO series heat pump air conditioner meets all the conditions below:

- Purchased from an Ephoca authorized distributor.
- Installed by an Ephoca certified technician.
- The installation was certified by an Ephoca technician before the AIO series heat pump was used .
- AIO is operated and maintained in accordance with the printed instructions in the user guide and in compliance with applicable loca installation and building codes and good trade practices.

What This On-Site Warranty Covers

Ephoca, Inc. ("Ephoca") warrants your AIO series heat pump air conditioner ("AIO") against failure due to defects in materials or workmanship under normal use, beginning on date of certification by the Ephoca technician for the following periods:

Full One-Year Warranty

For the period of one year from the date of certification by the Ephoca technician, Ephoca will replace any part of the AIO which fails due to a defect in materials or workmanship. During this full one-year warranty, Ephoca will provide, on-site, free of charge, all labor and related service costs to replace the defective part. If you are located in an area where we do not have Ephoca certified technician, we will ship you a replacement unit at our cost and arrange to pick up the defective unit at our cost.

Full Ten-Year Warranty On Compressor

For the period of ten years from the date of certification by the Ephoca technician, Ephoca will replace the compressor should it fail due to a defect in materials or workmanship. During this full ten-year warranty, Ephoca will provide, on-site, free of charge, all labor and related service costs to replace the defective compressor. If you are located in an area where we do not have Ephoca certified technician, we will ship you a replacement unit at our cost and arrange to pick up the defective unit a our cost.

Limited Second Through Tenth Year Warranty

the Ephoca technician, Ephoca will replace any of part(s) should they fail due to a defect in materials or workmanship. During this additional nine-year limited warranty, you will be responsible for any labor and related service costs.

This warranty does not cover any additional responsibilities or obligations not expressly stated herein nor does it apply to any accessory that is not a part of the AIO as included in the package by Ephoca.

