LOGISTICS & WAREHOUSING

S O P

STANDARD OPERATING PROCEDURES

Prepared by

G.M. Khaled (Planning Head)
Team Leader

Tariq Mohammed (Stock Asst. Manager)
Thameem Ahmed (SAP Executive Planning)
Team Members

FIRST EDITION: Oct, 2013

ACKNOWLEDGMENT

We take this opportunity to express a deep sense of gratitude to **Mr.Mohmad Ali Balsharaf**, CEO, Balsharaf Group, for his cordial support, and guidance, which helped us in completing this task through various stages.

We are obliged to the staff members of Balsharaf Group M/s Sajid Riaz (CIO), Maqsood Ali Khan, Hisham Korany, Maher Sabri& Rakesh Karpurapu, Mohmed Amir Khan (CFO), Kassab Abdul Baqi and Al Sayed Mustafa Hamuodh, Purchasing team Nashat Mhmuod Hassan(Purchasing Manager) & Meer Dafar Khan for their valuable inputs provided to us in their respective fields. We are grateful for their cooperation during the compilation of SOP's.

We appreciate & thank our staff members:

G. M. Khaled (Planning Head)

Amr Moustafa Abdel Wahab (National Warehouse Manager)

Tariq Mohammed (Asst Manager Stock)

Thameem Ahmed (SAP Executive Planning) for design of Flow Charts and manual.

Khaja Nayyar Ahmed (Warehouse Supervisor System)

For their support in preparing and coordinating with IT, Finance, Purchasing, Logistics, Sales & Marketing team for making this manual happening.

And we also thank our other staff members and warehouse Employees (Storekeepers, Assist. Store Keepers and EDP's) for their constant support without which this task would not be possible.

Best Regards

Ashraf Elsayed Abdelghaffar

DirectorLogistics & Transportation

LOGISTICS DEPARTMENT

Message from Management

We ask all staff to co-operate in implementing SOPs & comply procedures as outlined in this manual. These procedures will help us in better control, transparency & information is readily available for all departments convenience and avoid duplication of work at different levels. There is always a room for improvement, Later on we will revise for further improvements in our next edition.

Approve Mohmad Al (CEO)	i Balsharaf
00 100	Spus 6/11/13
Ashraf Elsayed Abdel Ghaffar (Logistics & Transportation Director)	G.M Khaled (Planning Head)
Sajid Riaz (CIO)	Mohamed Amir Khan (CFO)
AGREEME	<u>NT</u>
The undersigned employee of Balsharaf Group a Group Warehouse SOP's Manual.	acknowledges receipt of a copy of Balsharaf
As a condition of his association or employment abide by the terms of this Manual as presently publication from management of any changes.	with Balsharaf Group, a employee agrees to adopted and as amended in the future by
Employee Name & Signature	Date

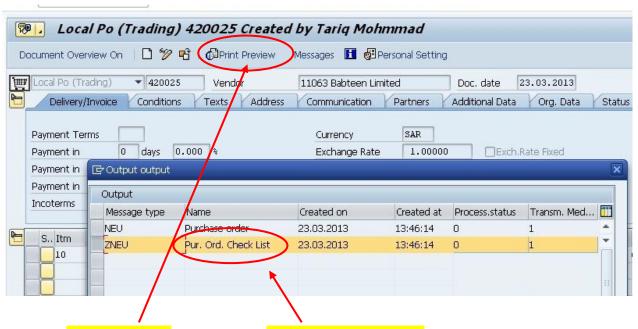
War	ehouse Standaro	d Operating Proced	lures (SOP)
Coop Choto			

SAP Snap Shots.....5

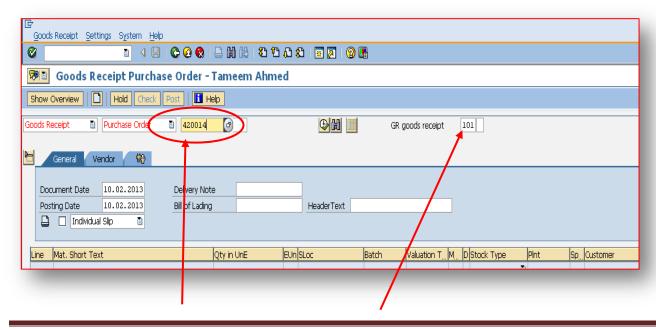
SAP Snap Shots

- 1. Goods Receiving (Inbound)
- a. Receiving From Supplier

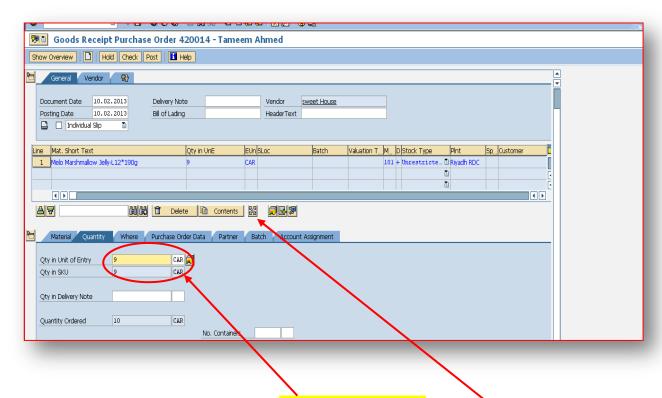
Print Purchase Order Check list (PO Check list): Tcode ME23N enter the PO number & press enter



Click on Print Preview button and select Pur Ord check list as output Goods Receipt with reference to Purchase Order (Vendor Receiving): Transaction MIGO

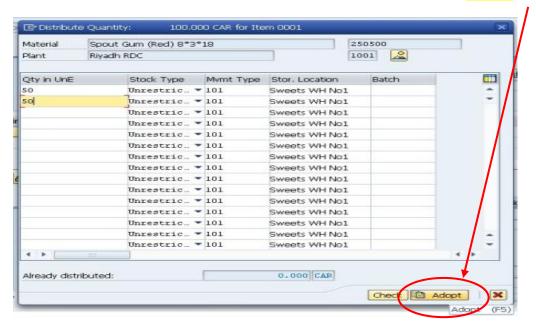


Type Purchase Order (PO) Number and Mvt Type 101 and press enter



Go to Quantity TAB and enter the actual GR Quantity as per the PO check list given by the Warehouse Keeper

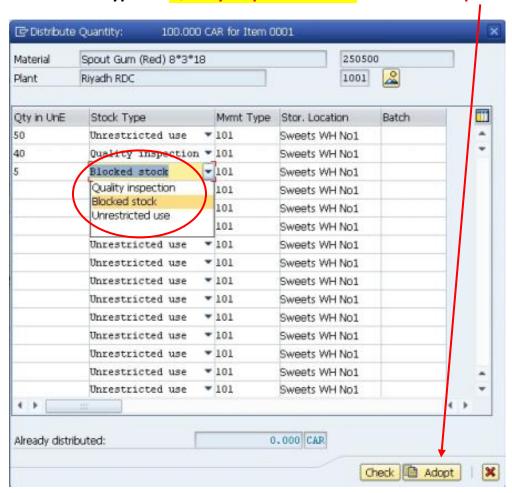
If same product is received in 2 different expiry dates then Click the "Distribute Qty" button, Add Quantities based on Expiry dates and click on Adopt



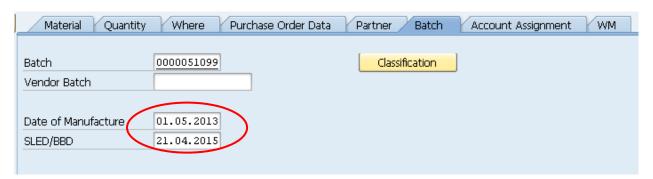
Damaged / Quality Issues:

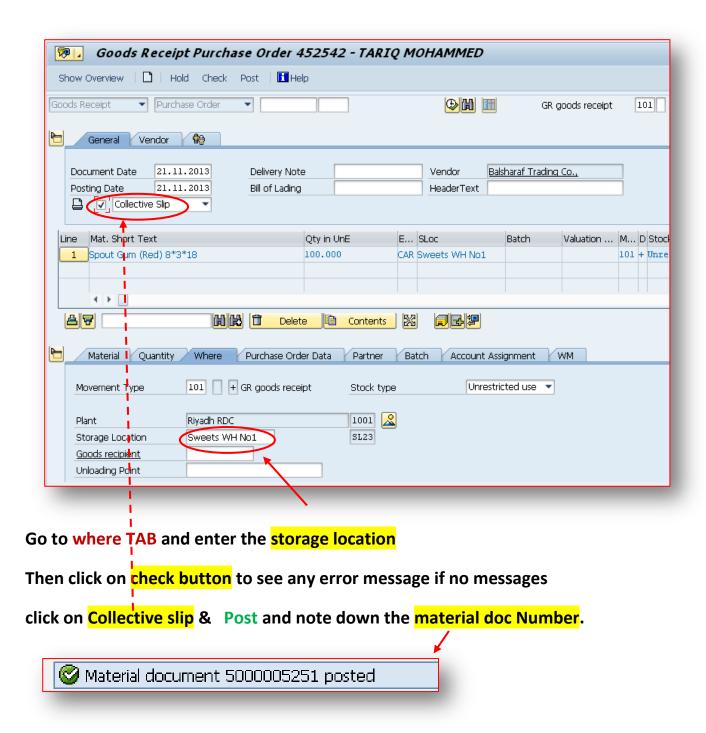
If Damaged Qty is less than or equal to 5 Cartons per Shipment Click Distribute Qty button and select Stock type as Blocked Stock and click Adopt

If Damaged Qty is more than 5 Cartons per shipment click Distribute Qty button and select Stock type as Quality Inspection Stock and click Adopt

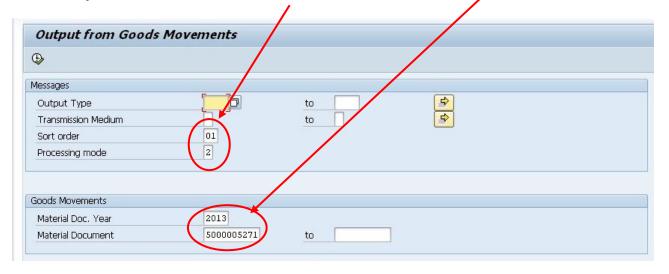


Proceed further by entering the correct Manufacture dates for each line as shown

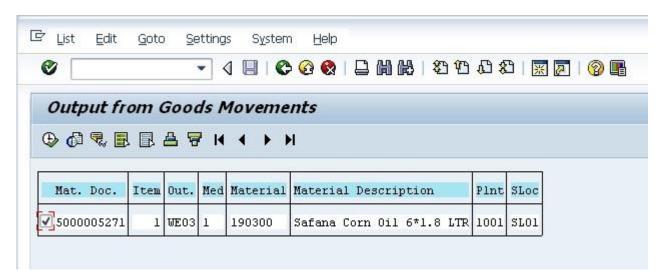




<u>Print Goods Receipt Note (GRN)</u> – T Code MB90 & Enter Year & Material Document no. and press F8. Other fields should be same as below



Select the material document No. and press F8

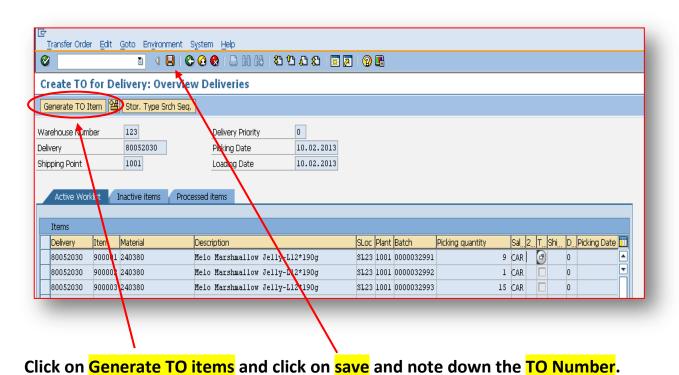


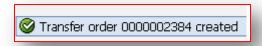
Create Transfer Order

Enter TCode LT03 and press enter

Create Transfe	r Order for Material Document: Initial Sci	reen
Maria Barrana	[FORGOTO FOR	
Material Document	5000023589	
Material Document Material Doc. Year	2013	
Material Doc. Year		

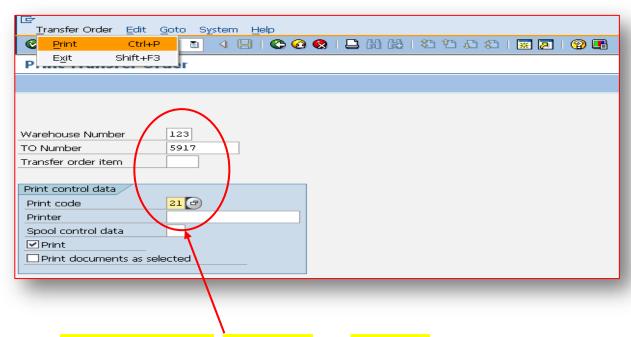
Enter Material Document Number and press enter





Print Transfer Order

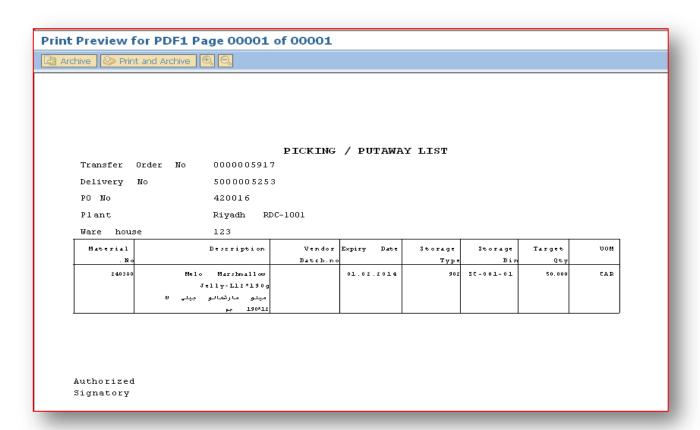
Type TCode LT31 and press enter



Enter warehouse Number, TO Number and print code and go to transfer order menu and select print.

⊡ Print:				⊠/	
OutputDevice PD	F1	(3)			
Page selection]	
Spool Request Name	AFT 10000700				
Title	7				
Authorization					
Spool Control		Number of Copies			
✓ Print immediately Number 1					
Delete After Output					
☐ New Spool Request ☐ Close Spool Request ☐ Cover Page Settings ☐					
Spool retention pd	8 Day(s)	SAP cover page	Do Not Print		
Storage Mode	Print only	Recipient			
		Department			
Print Print pri	eview 🗶				
	In the second				
Select the output	device and click on p	rint			

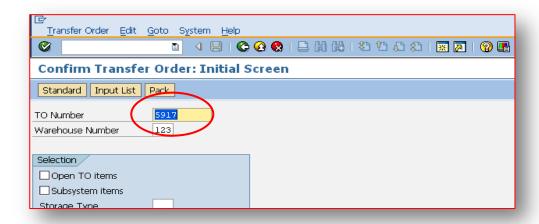
The output of the printed document .



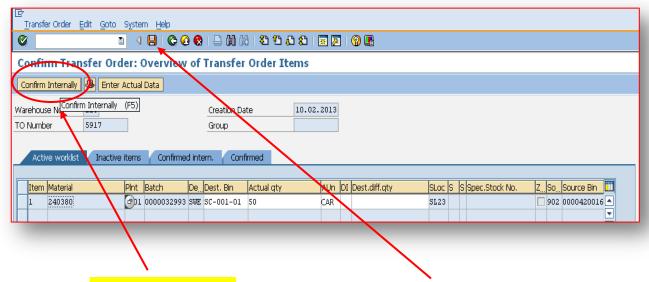
LOGISTICS DEPARTMENT

Confirm Transfer Order

Type TCode LT12 and then press enter



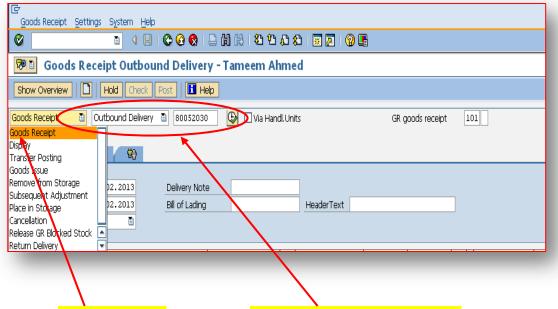
Enter TO Number and Warehouse Number and then press enter



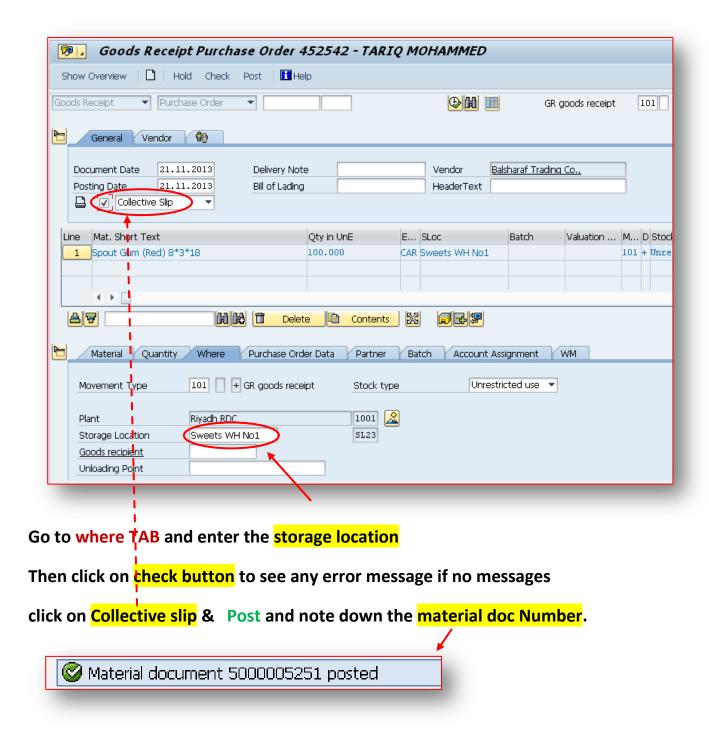
Then press confirms internally to confirm TO and click save.

b. Receiving From Branches:

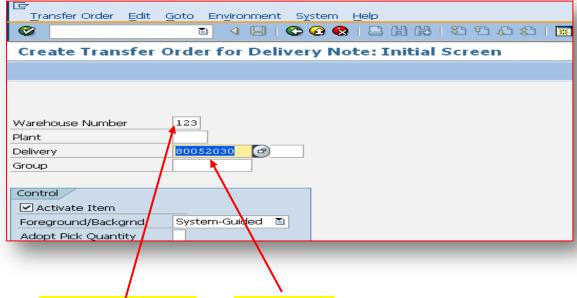
Type TCode MIGO and press enter



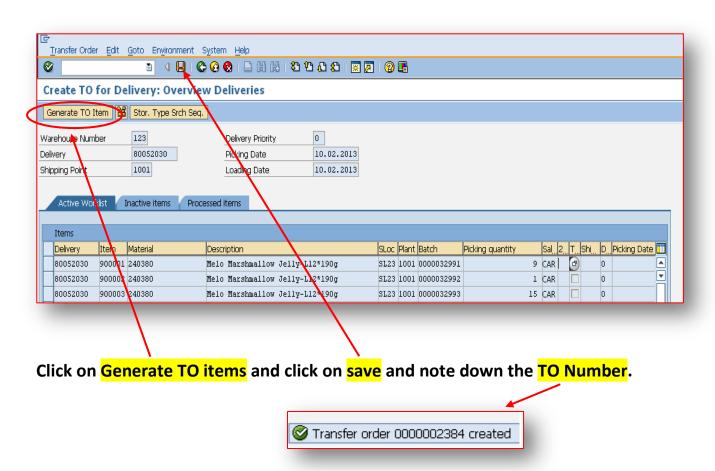
Select Goods receipt and enter outbound delivery Number and press enter.



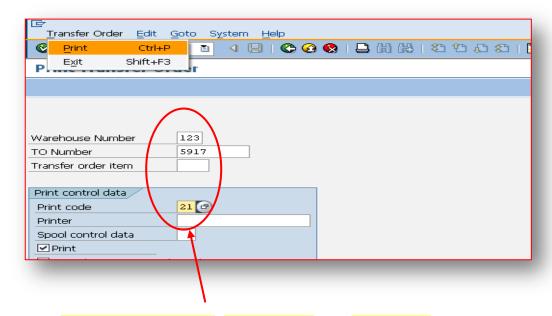
Create Transfer order: Enter TCode LT03 and press enter



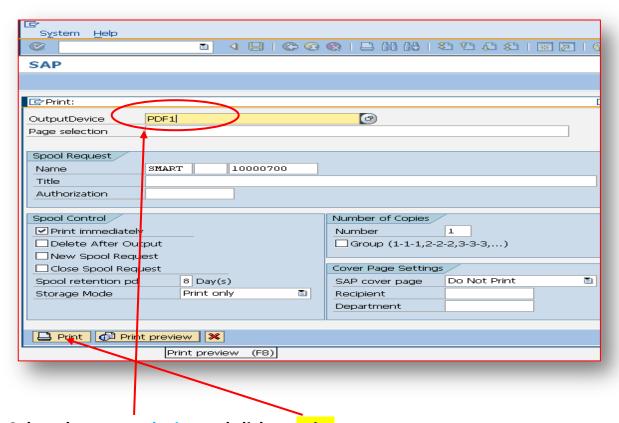
Enter Warehouse Number and OBD number and press enter



Print Transfer Order: Type TCode LT31 and press enter

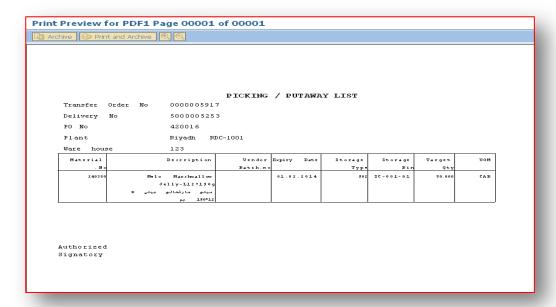


Enter warehouse Number, TO Number and print code and go to transfer order menu and select print.

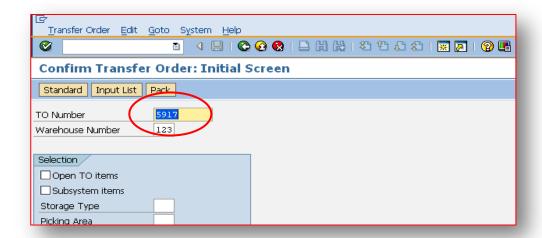


Select the output device and click on print

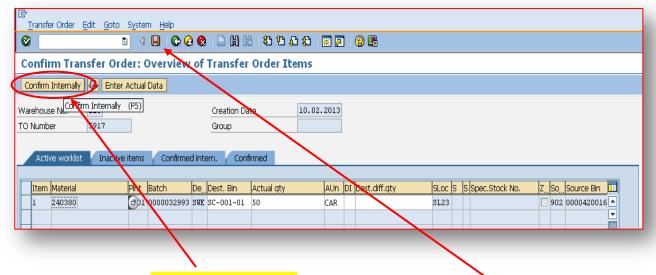
The output of the printed document.



Confirm Trasnfer Order: Type TCode LT12 and then press enter



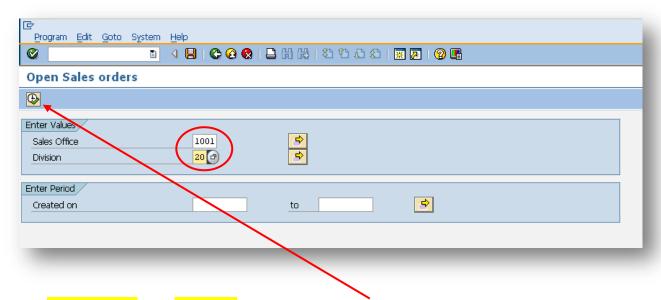
Enter TO Number and Warehouse Number and then press enter



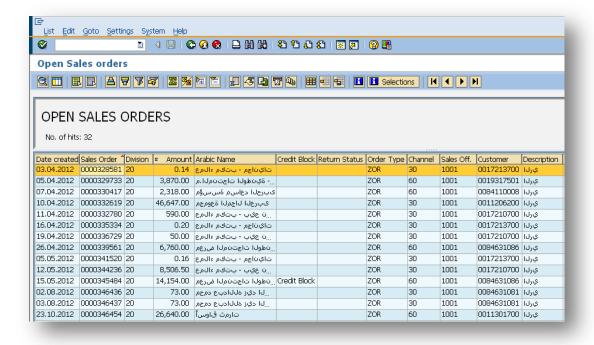
Then press confirms internally to confirm TO and click save.

- 2. Good Issue (Outbound)
- a. <u>Issue to Customers:</u>

Type TCode ZVA05 and then press enter

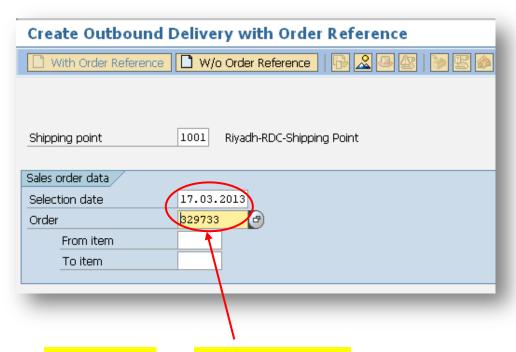


Enter Sales Office and Division and then press Execute.

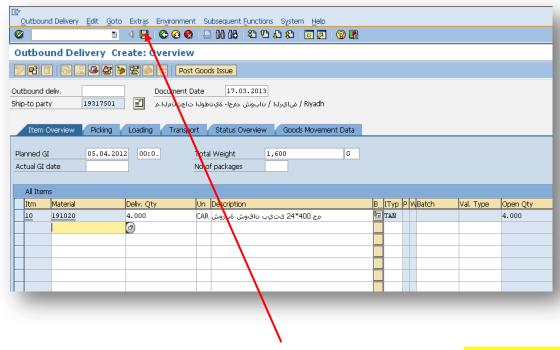


Clear the sales order which are open.

Create Outbound Delivery: Type TCode VL01N and then press enter

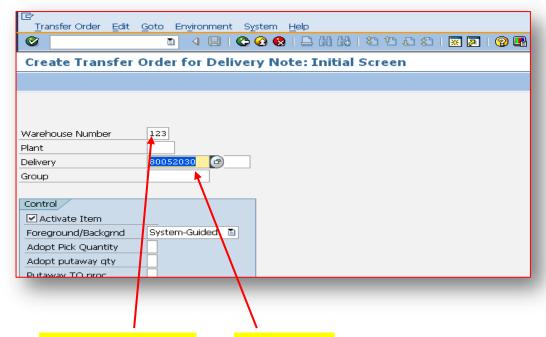


Enter Shipping Point and Sales Order Number and then press enter

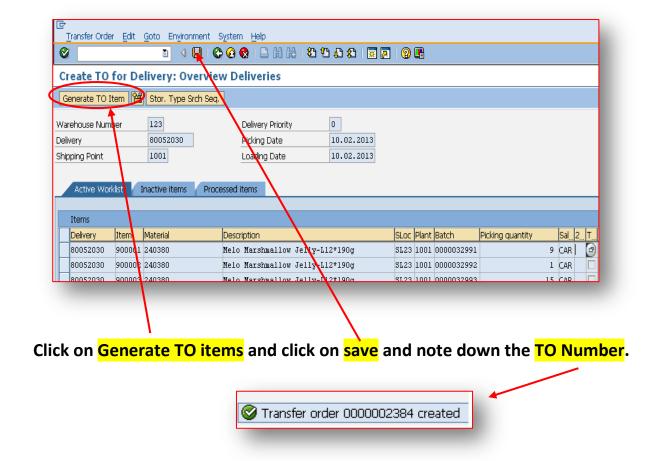


Check the data entered and click on save and note down the OBD Number.

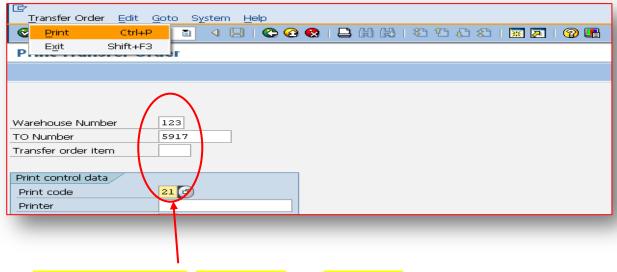
Create Transfer Order: Enter TCode LT03 and press enter



Enter Warehouse Number and OBD number and press enter



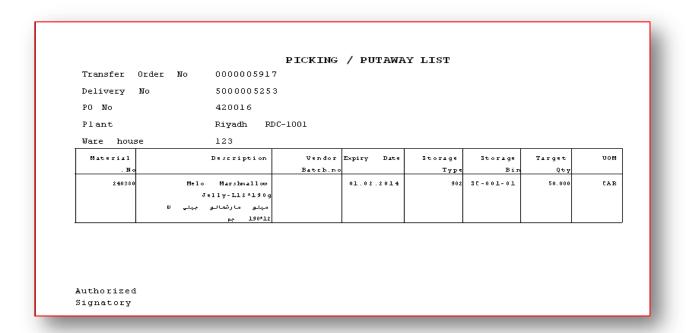
Print Transfer Order: Type TCode LT31 and press enter



Enter warehouse Number, TO Number and print code and go to transfer order menu and select print.

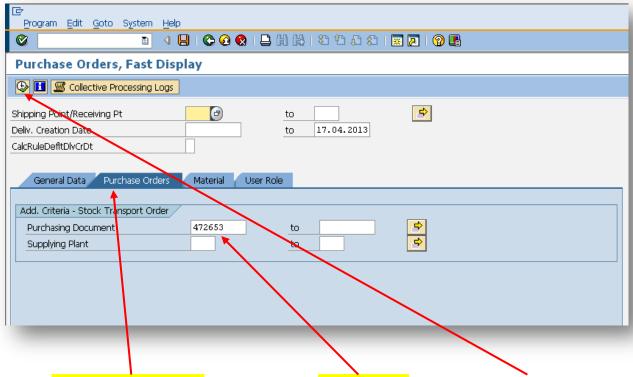
☑ Print:									D
OutputDevice PDI	F1		(5					
Page selection									
Spool Request	/								
	ART	10000700							
Title Authorization									
Addionzación									
Spool Control			Numbe	er of Cop	oies /				
✓ Print immediately			Numb			1			
Delete After Output			Gro	up (1-1-	1,2-2-	2,3-3-	3,)		
☐ New Spool Request	/								
Close Spool Request			Cover	Page Se	ttings				
Spool retention pd	8 Day(s)			over pag	je	Do No	ot Print	_	
Storage Mode	Print only		Recipi						
/			Depar	tment					
Print Print pre	eview 🔀								
	Print previev	v (F8)	 						

The output of the printed document .

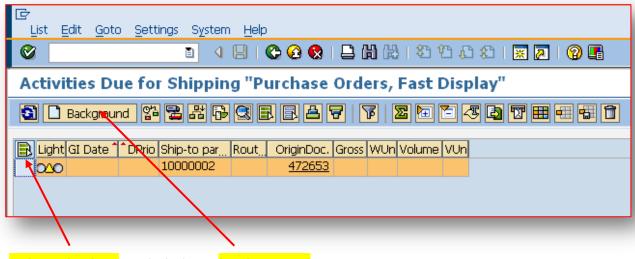


b. Issue to Branches:

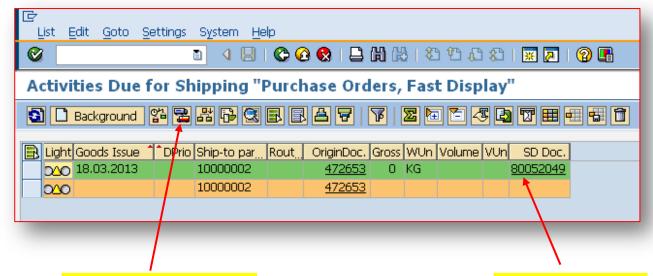
Enter TCode VL10B and press enter



Click on Purchase order TAB and enter the PO Number and click on execute

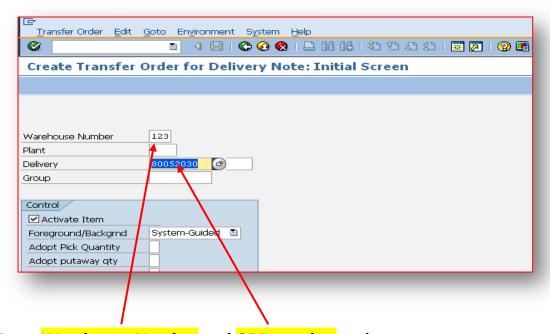


Select the line and click on background

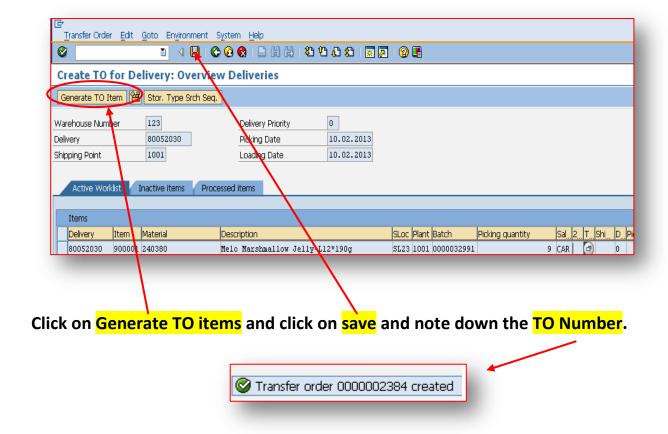


Click on show / hide delivery icon to generate OBD number and note down the OBD number

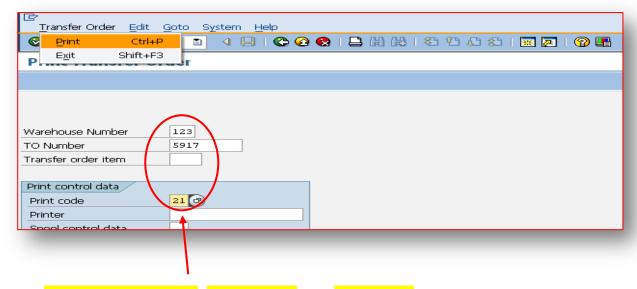
Enter TCode LT03 and press enter



Enter Warehouse Number and OBD number and press enter



Print Transfer Order: Type TCode LT31 and press enter

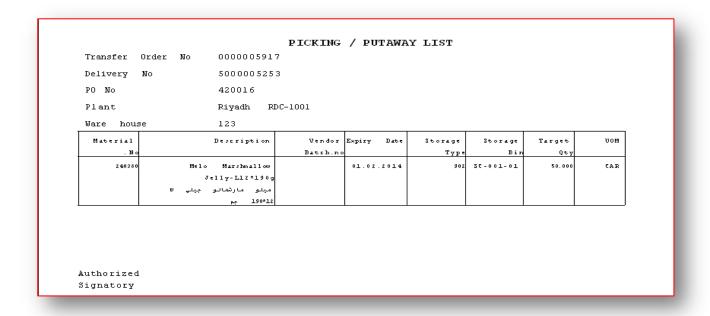


Enter warehouse Number, TO Number and print code and go to transfer order menu and select print.

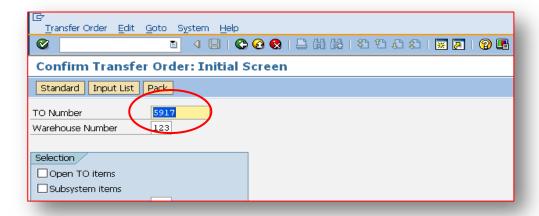
System Help	
	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
SAP	
© Print:	<u>×</u>
OutputDevice PDF1	(
Page selection	
 	
Spool Request	
Name SMART 10000700	
Title	
Authorization	
Spool Control	Number of Copies
✓ Print immediately □ Delete After Output	Number 1 ☐ Group (1-1-1,2-2-2,3-3-3,)
□ New Spool Request	Group (1-1-1,2-2-2,3-3-3,)
Close Spool Request	Cover Page Settings
Spool retention pd 8 Day(s)	SAP cover page Do Not Print
Storage Mode Print only	Recipient
	Department
Print Print preview	
Print preview (F8)	

Select the output device and click on print

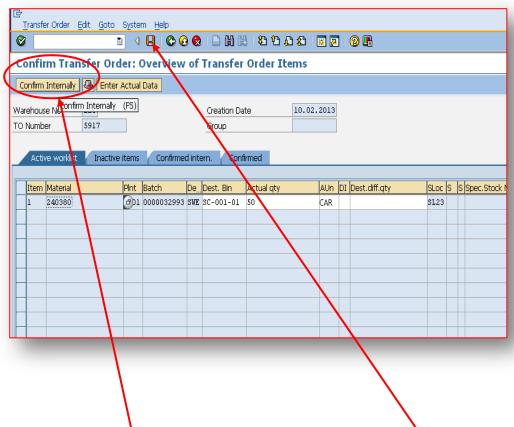
The output of the printed document .



Confirm Transfer Order: Type TCode LT12 and then press enter



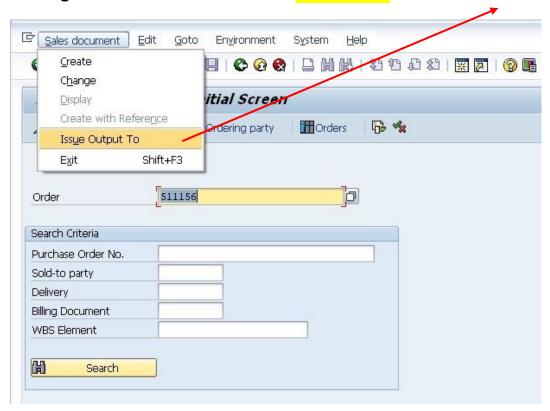
Enter TO Number and Warehouse Number and then press enter



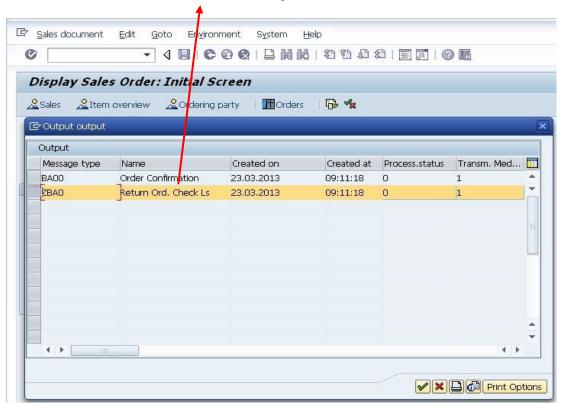
Then press confirms internally to confirm TO and click save.

3. <u>Customer Returns</u>

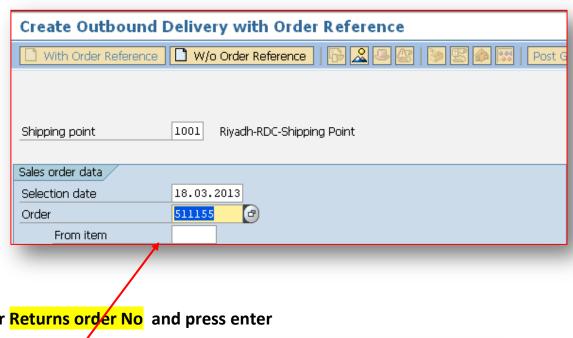
Printing Customer Returns Check list TCode VA03 and click on Issue Ouput to



Select the Returns Ord Chk List and press Print

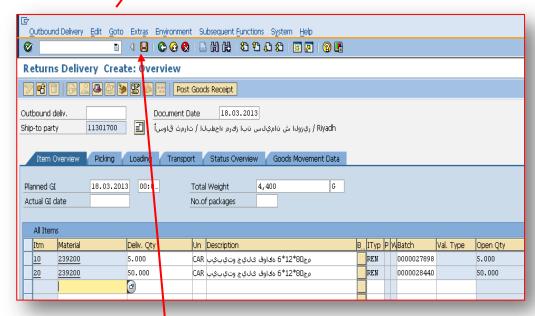


Enter TCode VL01N and press enter (To create OBD with refrence to Returns order



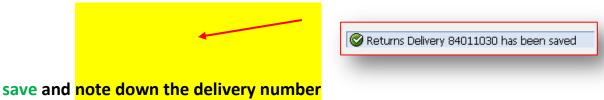
Enter Returns order No and press enter

No)

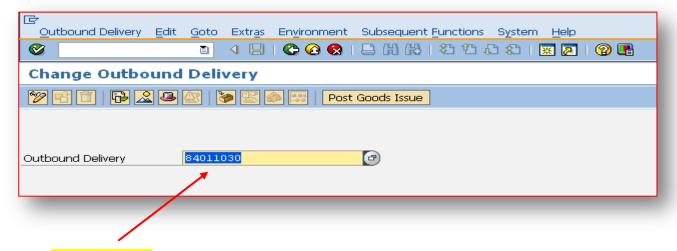


Enter Qty

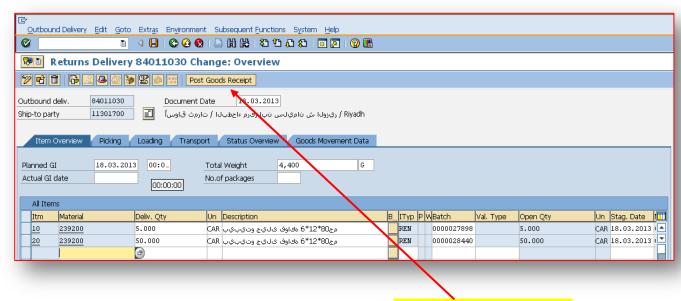
as per the Customer Returns Check list provided by Warehouse Keeper and click on



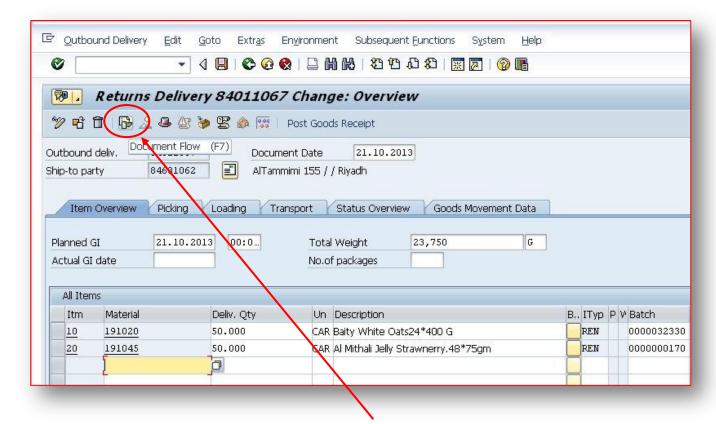
Enter TCode VL02N (To perform PGR)



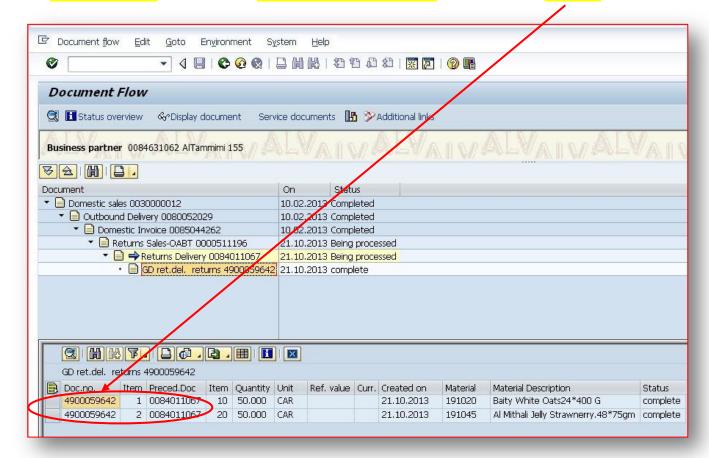
Type OBD number and press enter



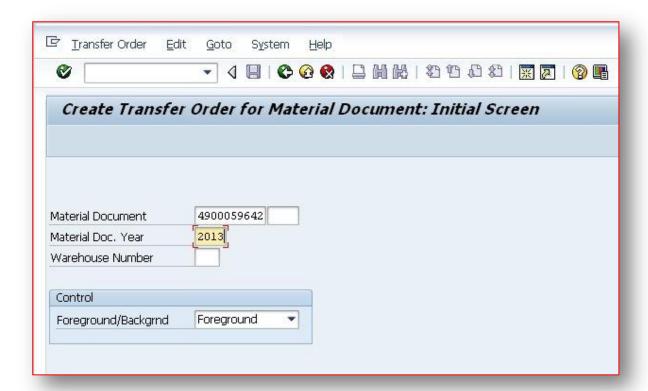
Make necessary correction if required and click on post goods receipt TAB good will be recorded in return stock.

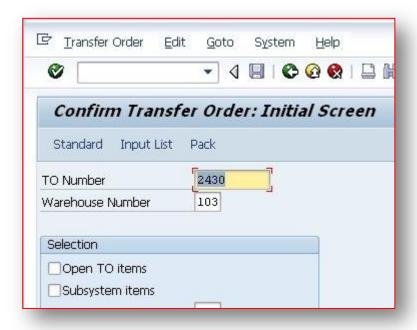


Enter TCode VL02N and click on Document Flow button and note the Doc No.



TO Creation & confirmation with reference to the above document no.

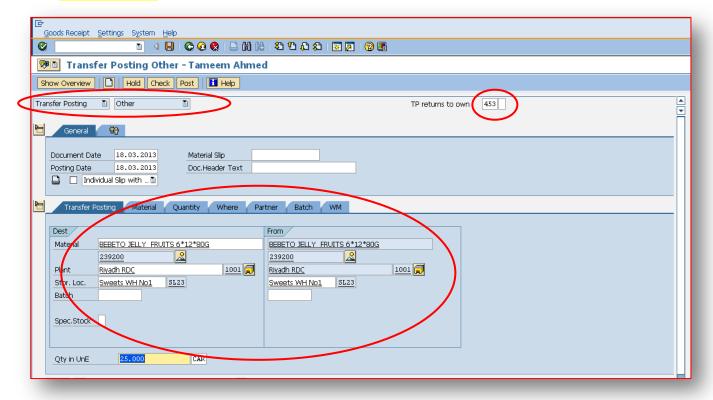




Good stock should be moved to unrestricted area (Mvt type 453)

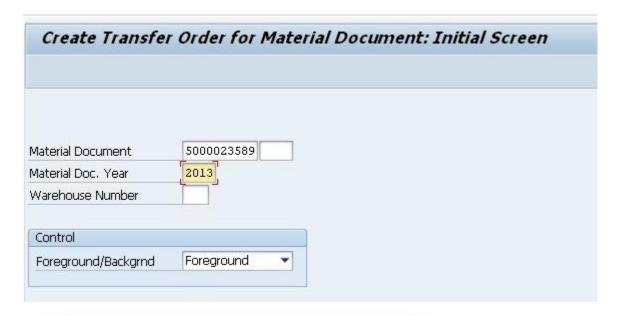
To do this perform MIGO transfer posting as shown below.

Type TCode MIGO and press enter



Select transfer posting and others select Mvt type 453(GR returns to unrestricted area) enter Material No, Plant, Storage location, Batch No. & Qty to be moved to unrestricted area. Then click on check and then post and note down the material doc Number.

TO Creation LT06 & confirmation LT12 with reference to the Mat doc No.

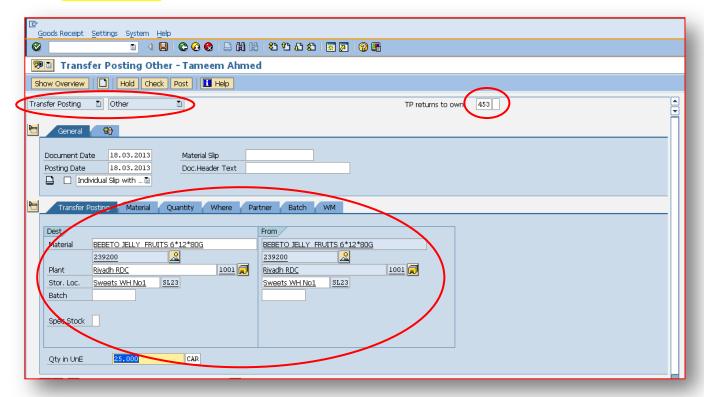




4. Write Off (Customer Returns & In-house)

Damaged / Expired stock to be moved from Returns Stock to blocked Stock (Mvt type to 459) for Write off

Type TCode MIGO and press enter

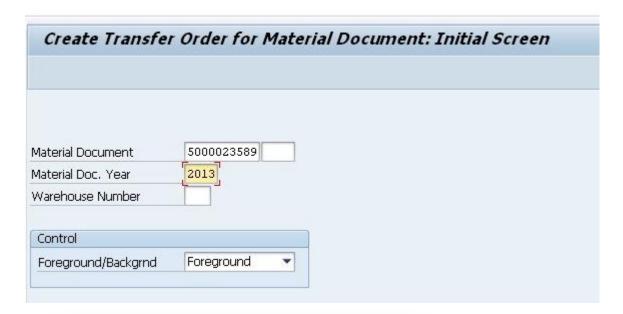


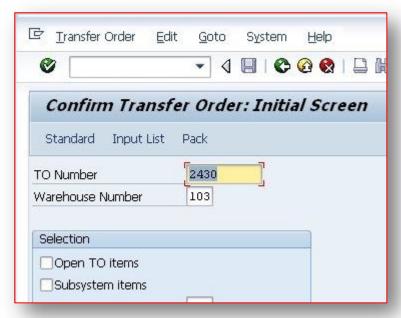
Select transfer posting and others select Mvt type 459(Return Stock to Blocked Stock) enter Material No, Plant, Storage Location, Batch No. and Qty to be moved to blocked area. Then click on check and then post and note down the material doc Number.

For Inhouse Damaged & Expired Products follow the above procedure use Movement

Type 344

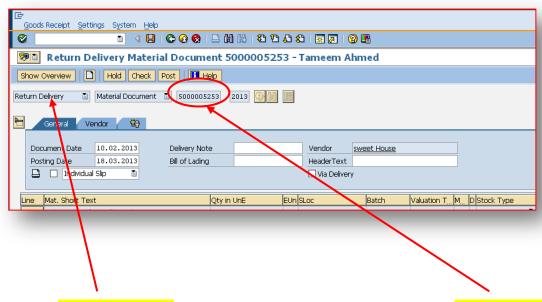
TO Creation LT06 & confirmation LT12 with reference to the material doc no.



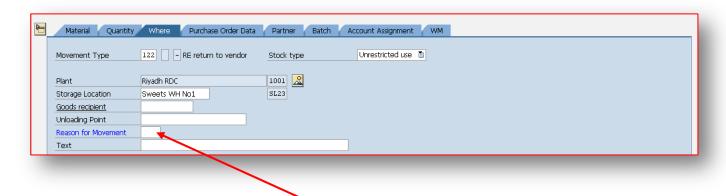


5. Vendor Return (HO)

Type TCode MIGO and press enter

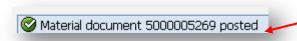


Select return delivery from drop down and also enter the material doc Number go to Quantity TAB and enter the required Qty.



go to Where TAB and enter the reason for movement tick on item check

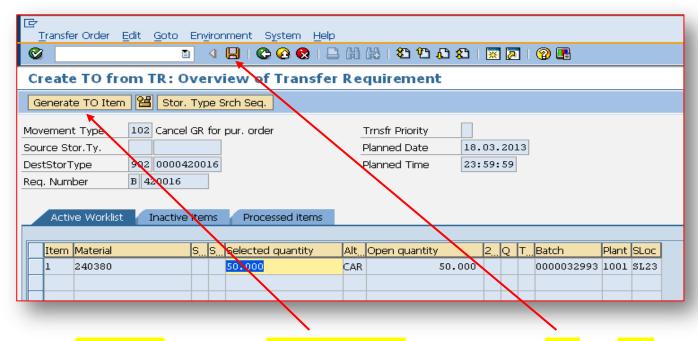
then click on check TAB and click on post and note down the material doc Number.



Type TCode LT06 (create TO W.R.T material doc) and press enter

Create Transfer Order for Material Document: Initial Screen
Material Document Material Doc. Year Warehouse Number
Control Foreground/Backgrnd Foreground

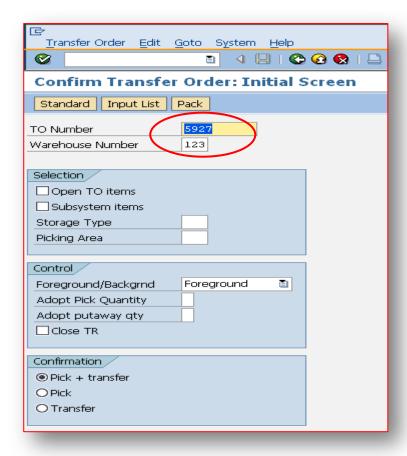
Type the material doc Number and year and press enter



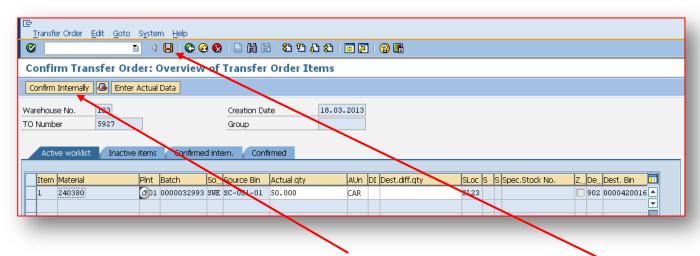
Enter the reqired Qty and Click on Generate TO item and then click on save and note down the TQ number



Type TCode LT12 (confirm TO) and press enter

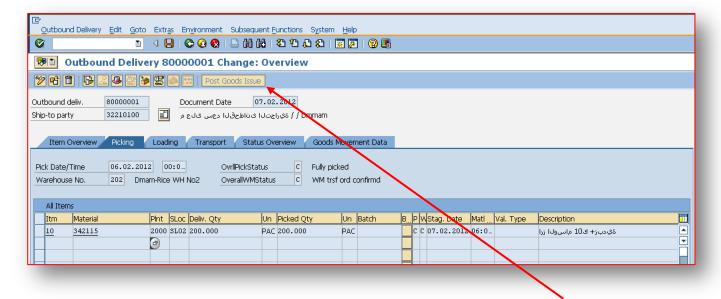


Enter TO number and warehouse number and press enter



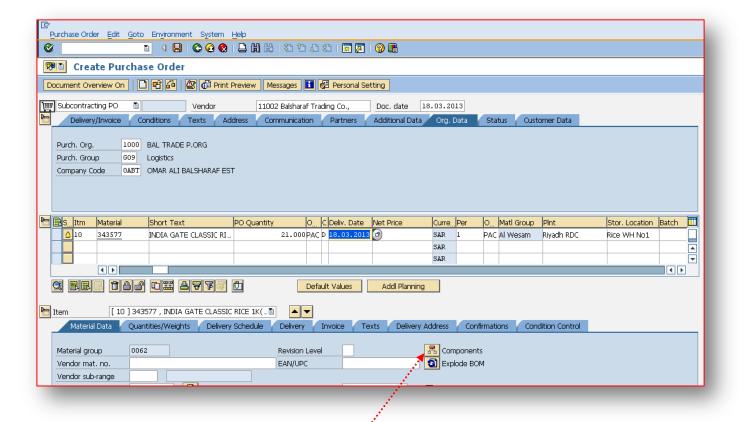
Type the required Qty and then click on confirm internally and then click on save.

Type TCode VL02N (PGI) and press enter



And then enter the OBD number and press enter and then Click on post good issue TAB

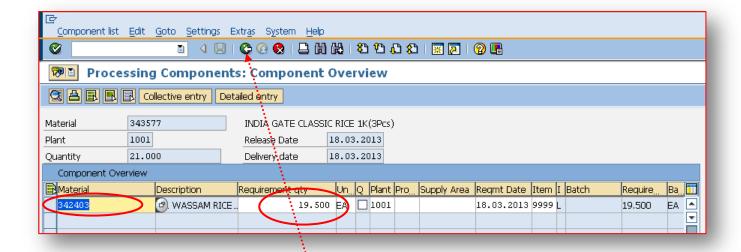
6. CO Packing Process (HO)



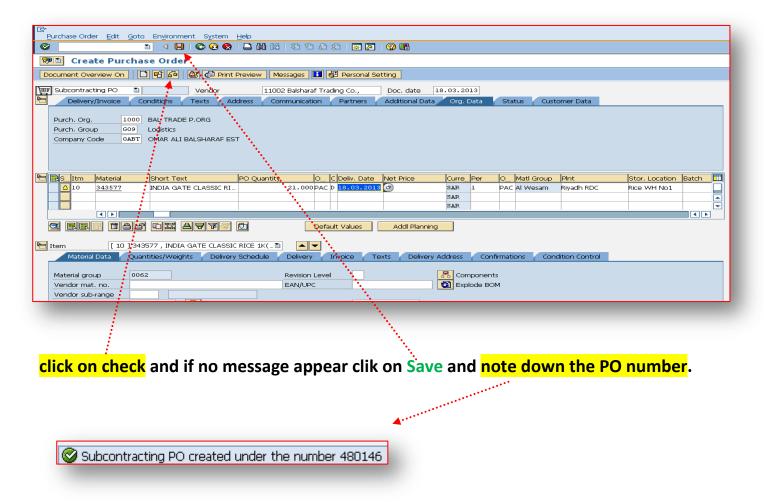
Select subcontract PO from the drop down list and enter vendor code

Fill Purch. Org, purch. Group and company code

Enter the material number (Finished goods) PO quantity, net price (if present else tick free by scrolling in header TAB), supplying plant and storage location and click on component and follow the screen below.

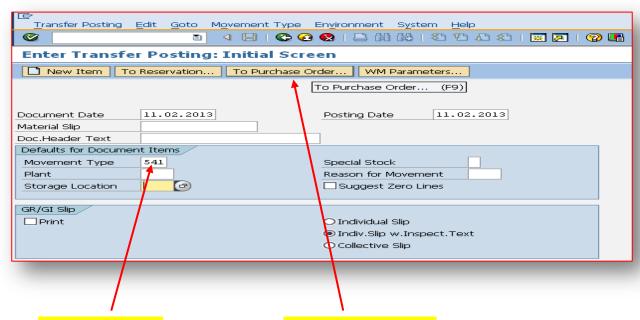


Enter component details such as material number (base material number from the CO- Packing sheet) required Qty and click back

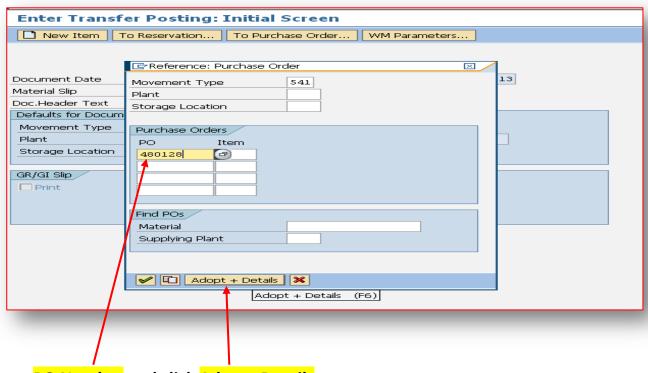


Issue Material to Co Packer

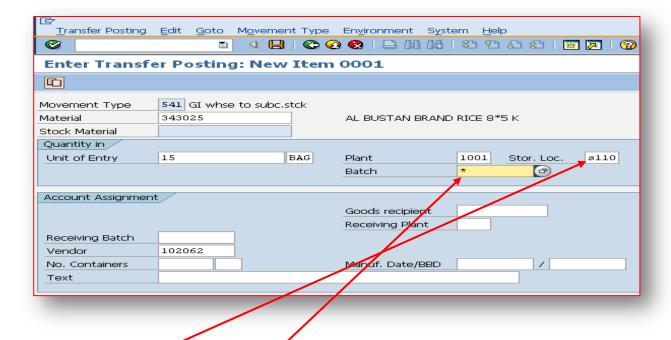
Type TCode MB1B and press enter



Enter Movement type and click on to Purchase order TAB



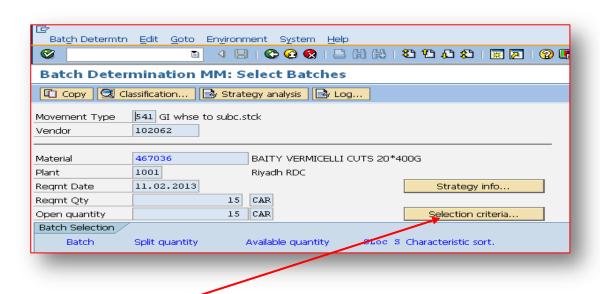
Enter PO Number and click Adopt+ Details



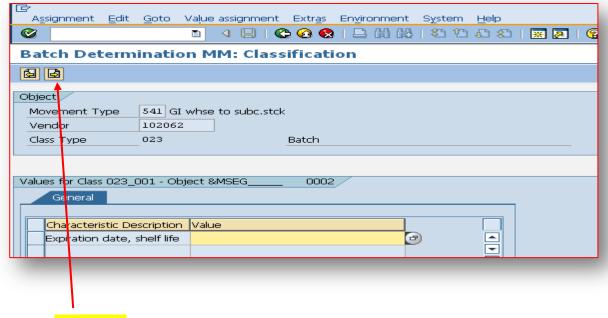
Enter Storage location and also check the quantity and press enter.

Enter storage location and * in batch field (it only entered when material is related to expiry date) and press enter

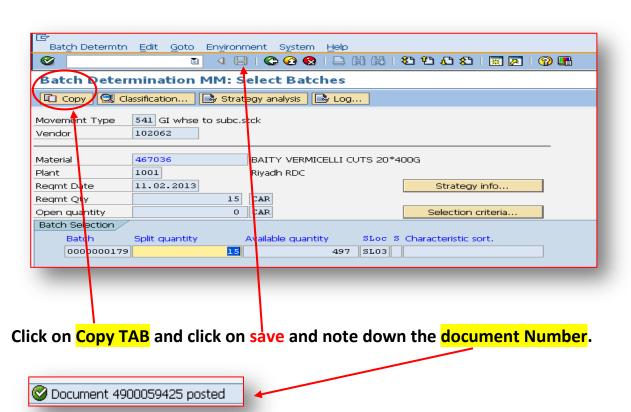
Note: Batch is entered only If the material is related to batch then it will take you to batch creation screen if it does not belong to batch then it will take you to next item



Click on selection criteria



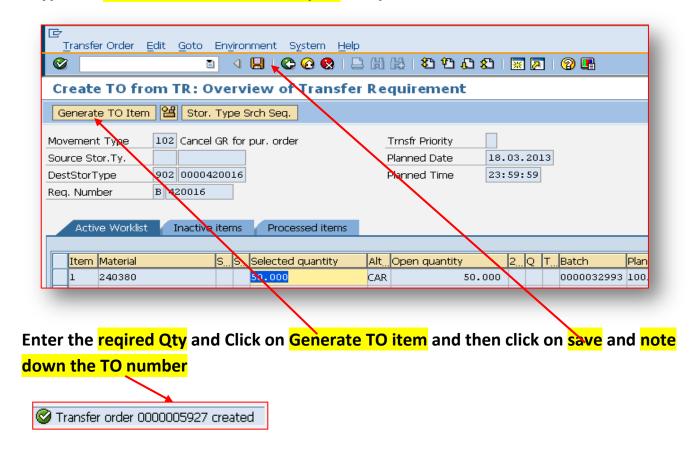
Click on Next TAB



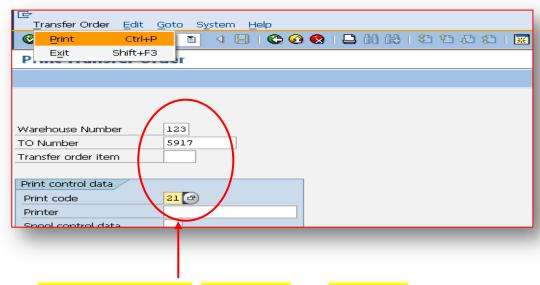
Type TCode LT06 (create TO W.R.T material doc) and press enter



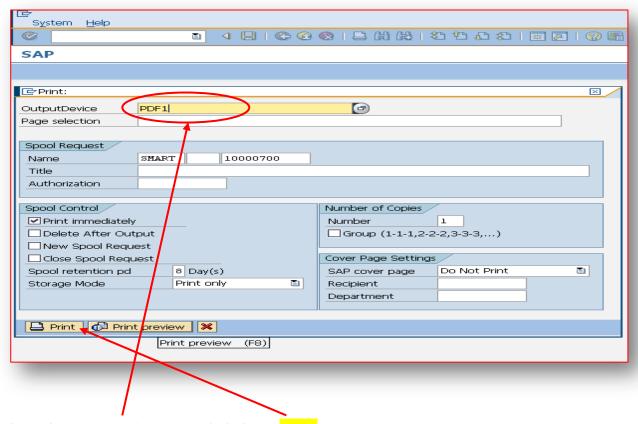
Type the material doc Number and year and press enter



Type TCode LT31 and press enter

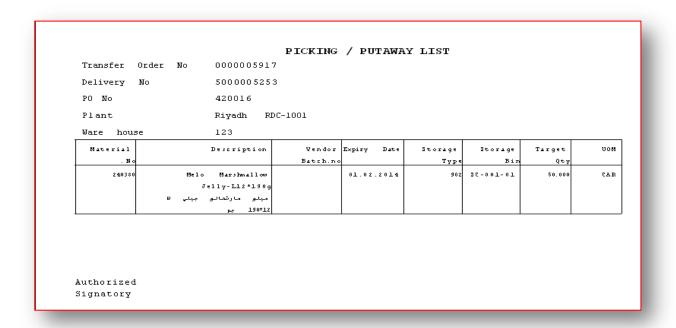


Enter warehouse Number, TO Number and print code and go to transfer order menu and select print.

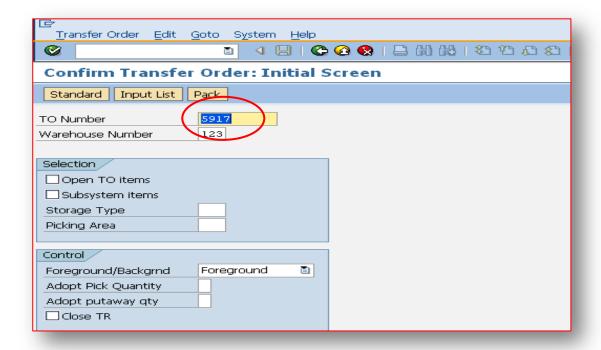


Select the output device and click on print

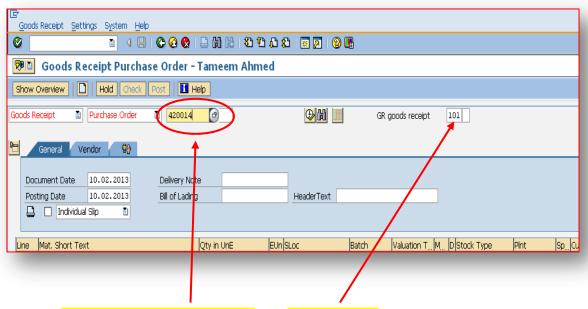
The output of the printed document.



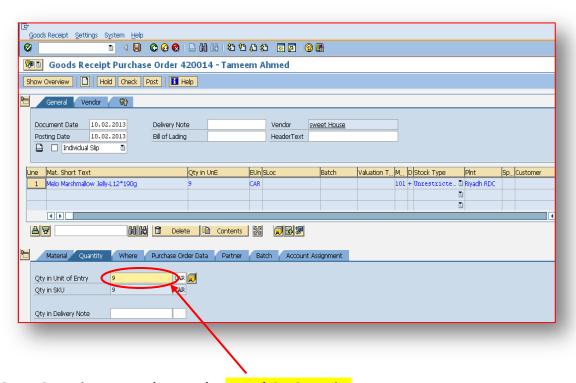
Type TCode LT12 and then press enter



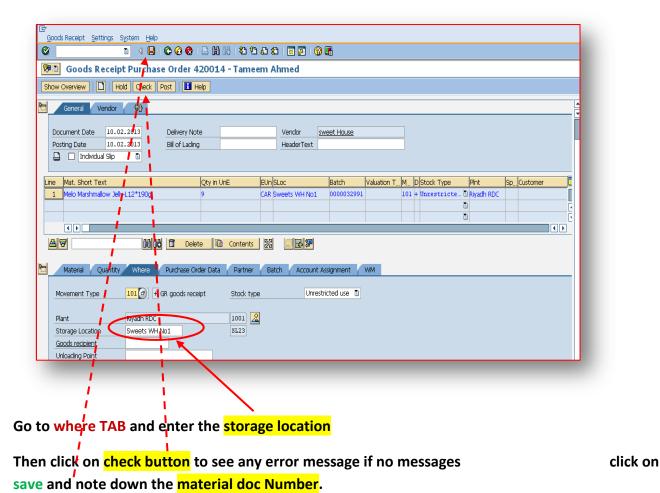
Goods Receipt with reference to Subcontract PO: Transaction MIGO



Type Purchase Order (PO) Number and Mvt Type 101 and press enter



Go to Quantity TAB and enter the actual GR Quantity



Material document 5000005251 posted

TO Creation LT06 & confirmation LT12 with reference to the material doc no.

