



File OF-Surv-Gen 01
17 August 2012

Mr. Patrick D. Daniel
Chief Executive Officer
Enbridge Pipelines Inc.
3000 Fifth Avenue Place
425, 1st Street S.W.
Calgary, AB T2P 3L8
Facsimile 403-231-3920

Dear Mr. Daniel:

Enbridge Pipelines Inc. (Enbridge) Implementation Assessment Meeting and Control Centre Inspection

The safety of Canadians and the protection of the environment are the National Energy Board's (NEB or Board) top priorities. To this end, we conducted an assessment and inspection of Enbridge's control centre on 8 and 9 August 2012 to determine the company's compliance with regulations and standards relating to management of pipeline integrity, controls, and emergency response.

During the assessment, the NEB identified and communicated to Enbridge the need to review certain supportive documentation, covering, among other things:

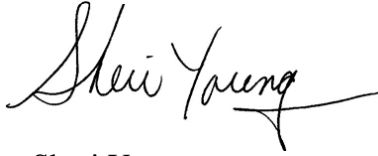
- The company's internal investigation of the 2010 Michigan pipeline rupture, corrective actions required and the status of those corrective actions
- Any improvements made to Enbridge's in-line inspection program since the incident
- Enbridge's Control Room Management Plan
- Revised leak detection procedures
- Revised Emergency Response procedures
- Various internal training materials including anything related to training aimed at the development of a strong safety culture

The NEB directs Enbridge to provide the requested information for the Board's review by 24 August 2012.

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Upon review the supportive documentation, the NEB will inform Enbridge of any additional compliance verification activities.

Yours truly,

A handwritten signature in black ink that reads "Sheri Young". The signature is written in a cursive style with a long horizontal flourish extending to the right.

Sheri Young
Secretary of the Board

cc: Mr. Steve Wuori
President, Liquids Pipelines
Enbridge Pipelines Inc.
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