

47

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY

Meeting Date: July 22, 2014 Consent Regular
 Ordinance Public Hearing

Department: Department of Public Safety
Submitted By: Department of Public Safety
Submitted For: Division of Emergency Management

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to: Approve the issuance of a "Special Secondary Service" Certificate of Public Convenience and Necessity (COPCN) with G4S Secure Solutions (USA) Inc. d/b/a "G4S" to provide Advanced Life Support Service (ALS) first response, non-transport services to the gated community of Hunters Run.

Summary: G4S currently provides private security service to the gated community of Hunters Run. The residents of Hunters Run wish to have G4S provide ALS first response, non-transport services as part of their security services. The Department of Public Safety, Division of Emergency Management has reviewed the application and recommends approval of a "Special Secondary Service Provider - Non-Transport" COPCN to be issued to G4S for operations restricted to the confines of the community of Hunters Run for the period July 22, 2014 until G4S contractual agreement with Hunters Run is terminated. The City of Boynton Beach Fire Rescue is the Primary COPCN holder and has signed a "Memorandum of Understanding" with G4S to provide such services in their respective zone. District 4 (PGE)

Background and Justification (or Policy Issues): Security agencies for private communities provide rapid response to medical emergencies and have the capability to provide advanced life support until the primary ALS agency arrives. Florida Statutes and the County EMS Ordinance (2010-056) requires each private security agency providing ALS service to obtain a County "Special Secondary Service Provider - Non-Transport" COPCN. G4S provides security services to five other gated communities. G4S applied for the COPCN and the EMS Office has found G4S's application and all related requirements to be in compliance with EMS Ordinance (2010-056).

- Attachments:**
- 1. COPCN Application
 - 2. Letter from Hunters Run Owner's Association, Inc.
 - 3. MOU Boynton Beach Fire Rescue
 - 4. COPCN (2 originals)

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7/14
Recommended by: Victor Bonaventura 7/1/14 Date
 Department Director
Approved By: Victor Bonaventura 7/1/14 Date
 County/Deputy/Assistant County Administrator

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	2014	2015	2016	2017	2018
Capital Expenditures	_____	_____	_____	_____	_____
Operating Costs	<u>0</u>	_____	_____	_____	_____
External Revenues	<u>0</u>	_____	_____	_____	_____
Program Income (County)	_____	_____	_____	_____	_____
In-Kind Match (County)	_____	_____	_____	_____	_____
Net Fiscal Impact	<u>0* See below</u>	_____	_____	_____	_____
No. ADDITIONAL FTE POSITIONS (Cumulative)	_____	_____	_____	_____	_____

Is Item Included In Current Budget? Yes _____ No _____

Budget Account Exp No: Fund Department Unit Object
 Rev No: Fund Department Unit Source

B. Recommended Sources of Funds/Summary of Fiscal Impact:

* There is no fiscal impact associated with this agenda item

7/10/14

Departmental Fiscal Review: Stephane Lemire

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Dev. and Control Comments:

Susan Neary 7/8/14
 AM OFMB
 7/7/14

Dr. J. [Signature] 7/9/14
 Contract Dev. and Control
 7-9-14 B. [Signature]

B. Legal Sufficiency:

Paula E. Eddy 7/10/14
 Assistant County Attorney

C. Other Department Review:

 Department Director



**PALM BEACH COUNTY
DEPARTMENT OF PUBLIC SAFETY
OFFICE OF EMERGENCY MEDICAL SERVICES**



**APPLICATION FOR
CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY**

Applying for renewal _____ EMS Certificate

Applying for new **XXXX** EMS Certificate

Certificate term from April 01, 2014 to Until Notification by the Affected Community
ENDORSEMENTS REQUESTED:

“ALS SERVICE” (Primary ALS Provider, does not routinely transport) _____

“ALS TRANSPORT SERVICE” (Primary ALS Provider, routinely transports) _____

“SECONDARY PROVIDER ALS TRANSPORT” (Private ambulance provider) _____

Your agency routinely transports ALS & BLS _____ ALS only _____

“SPECIAL SECONDARY SERVICE PROVIDER” (Private community, non-transport) **XX**

1. Name of agency G4S Secure Solutions (USA) Inc. dba G4S
Mailing address 951 Broken Sound Parkway NW., Suite 350, Boca Raton, Florida 33487

Phone # 561-994-0358

Agency is public sector _____ private sector **XXX**

2. Chief's / Manager's / Owner's name John S. D'Agata, General Manager

3. Medical Director's name Dr. Michael Seth Weinblatt

Business address 9980 Central Park Boulevard, Suite 210, Boca Raton, Florida 33428

Medical Director's medical license # ME76163 Exp. date 01/31/2016

4. If a private sector agency, provide a list of owner(s), officers, directors, primary shareholders. Include respective positions / interest, and business addresses of said individuals.

5. Describe the Need and Area(s) or Zone(s) for the proposed service to be covered by your agency. Copies of any contractual agreements or municipal resolutions to provide service to any municipality or agency must be submitted.

6. In submitting this application, you are attesting your agency is in compliance with the State of Florida EMS Communications Plan.

7. Include the following:

Attachment #1 Copy of current State EMS license

Attachment #2 Copy of current State license application profile sheet

Attachment #3 Personnel roster. Personnel must meet all requirements of certification and training referred to in 64E-2, F.A.C. A roster with all required information is an acceptable equivalent to form 631D.

Attachment #4 Current fee schedule. Changes in fees must comply with EMS Ordinance #201,056, requirements.

Attachment #5– Insurance verification; by copy policy of Certificate of Insurance, showing limits of coverage and expiration date. Coverage must meet 64J, F.A.C. requirements. There must be a 30-day cancellation notice and Palm Beach County shall be shown as a certificate holder.

Attachment #6 – Verification of Medical Director employment, by copy of contract or agreement. Include copies of DEA and Florida Physician's License. Must meet requirements of 64J, F.A.C.

Attachment #7 – A letter from your Medical Director stating your agency has adopted the minimum standard, pre-hospital treatment/transport protocols, as approved by the Palm Beach County EMS Council.

Attachment #8 – An updated emergency plan for your agency.

Attachment #9 – Copy of current outside financial statement or funds budgeted for EMS services.

Attachment #10 – A non-refundable application fee/check for five-hundred dollars (\$500.00) made out to "Board of County Commissioners."

I, the undersigned representative of the applicant Agency, do hereby attest that said Agency meets all the requirements for the operation of an emergency service as provided for in F.S., Chapter 401, Part III, and Chapter 64J, F.A.C. I further agree to comply with all requirements of Palm Beach County EMS Ordinance #2010-056 and its accompanying Rules and Regulations.

I acknowledge any discrepancies discovered by inspection may subject said Agency and its representatives to corrective action and possible penalty as provided for in the Act and applicable Rule. Further, I understand that an annual vehicle permit-fee of twenty-five dollars (\$25.00) per-vehicle shall be paid for any EMS vehicle or ambulance utilized in Palm Beach County.

To the best of my knowledge, all statements on this application and its attachments are true and correct.

JOHN S. SACATA

Printed / Typed Name

[Handwritten Signature]

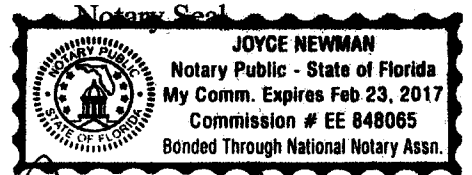
Signature

March 11 2014

Date

Judy Baxter

Witness



[Handwritten Signature]

Signature

Resources and relationships

Organisational structure

G4S is managed through a regional structure, led by four regional CEOs and a Regional President. The regional CEOs are members of the Group Executive team.

At a strategic level, the CEO and CFO monitor the group's investments and performance across the two main service lines of secure solutions and cash solutions, which have different business models. At an operational level, our business is managed on a geographic basis.

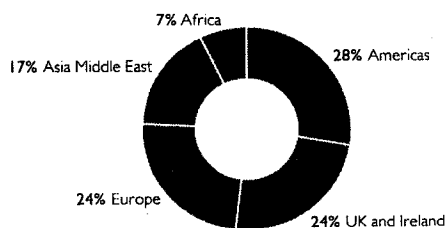
Regional performance is reviewed by the group CEO and CFO on a monthly basis and a business review process is implemented throughout each region to ensure good visibility of business performance and issues on an ongoing basis.

Our structure enables us to deliver our strategic objectives, maintain a strong governance framework, develop integrated solutions, target key regional markets and build long-term customer relationships.

➔ See pages 58 to 61 for Group Executive team biographies.

Revenue by region

%



Employees

G4S has more than 620,000 employees and operations in over 125 countries.

As at the end of December 2012, G4S employees were located as follows:

By geographical segment		2012
Europe	124,100	20%
North America	58,600	9%
Asia	207,800	34%
Middle East	44,500	7%
Africa	111,400	18%
Latin America and Caribbean	74,100	12%
Total average number of employees	620,500	100%

Of the total workforce, approximately 90% are employed in front-line positions delivering services to customers with the remainder working in management, supervisory and support roles.

G4S has set standards to ensure that all employees are treated with respect, dignity and fairness. These standards cover issues such as health and safety, diversity and inclusion, transparent and fair procedures for dealing with disciplinary matters, grievances and redundancies, reward and recognition, and labour relations and freedom of association. Local line and human resources managers are responsible for ensuring compliance with these standards.

➔ See pages 48 to 52 or the G4S 2012 CSR Report for more information on employee representation and engagement.

The G4S brand

The group was created in 2004 through the merger of the security business of Group 4 Falck and Securicor. Today, just nine years later, the G4S brand is widely recognised as a leader in security solutions.

This is particularly the case in our major developed markets and in some key developing markets where we are one of the few international security companies with a local presence.

Financial resources

The group continues to have strong cash flow generation, equivalent to 95% of PBITA in 2012, well above the target of 85%, and this is one of the key performance indicators for G4S management. In addition, the group's funding position is strong, with sufficient headroom and available committed facilities to finance current investment plans.

➔ See the Financial review on pages 42 and 45.



Grahame Gibson
Regional CEO
Americas



Dan Ryan
Regional CEO
Asia Middle East



Willem van de Ven
Regional CEO
Europe



Richard Morris
Regional CEO
UK and Ireland

Our role in society

G4S plays an important role in society. We make a difference by helping people to operate in safe and secure environments where they can thrive and prosper and we believe this role can only grow in importance.

Furthermore, managing our relationships with customers, employees and communities, and mitigating our impact on the environment is fundamental to our strategy because it reinforces employee loyalty and helps us attract new employees. It helps us secure new customers and retain existing ones. Investors expect high standards of ethics and responsible business practices.

Our values

Customer focus

We have close, open relationships with our customers that generate trust and we work in partnership for the mutual benefit of our organisations

Expertise

We develop and demonstrate our expertise through our innovative and leading-edge approach to creating and delivering the right solution

Performance

We challenge ourselves to improve performance year-on-year and to create long-term sustainability

Best people

We always take care to employ the best people, develop their competence, provide opportunities and inspire them to live our values

Integrity

We can always be trusted to do the right thing

Teamwork and collaboration

We collaborate for the benefit of G4S as a whole

Stakeholder relationships

G4S engages with multiple stakeholders on a variety of issues.

Customers

The very nature of G4S's business requires its management and employees to understand its customers' business issues and risks and provide appropriate solutions. Customer engagement also helps to improve customer service and to develop new services to help customers achieve their own goals.

Employees and their representatives

As a service business, G4S is judged on its service delivery and the difference it can make for customers – it is essential that employees understand their role in service delivery, are trained well, rewarded appropriately, have the right tools for the job and are motivated to deliver a quality service. A third of the group's employees are represented by a union or collective bargaining method. G4S works with unions, union federations and other employee representatives to improve standards for employees and to make sure any issues are dealt with appropriately and consistently.

➤ See the 2012 CSR report for more detail.

Investors

Attracting appropriate investment in the group enables G4S to develop its business and to continue to invest in its growth strategies. Ensuring that its strategies and practices are aligned to investor needs and principles is a core element of developing investor confidence and ensuring that the group continues to attract the investment it requires.

➤ See page 68 for more detail.

Industry bodies

As an international leader in its sector G4S willingly takes on responsibility for establishing strong benchmarks wherever it operates, and plays a pivotal role in raising standards in the wider industry and society as a whole. Many G4S managers and employees play an active role in industry bodies and associations across the world.

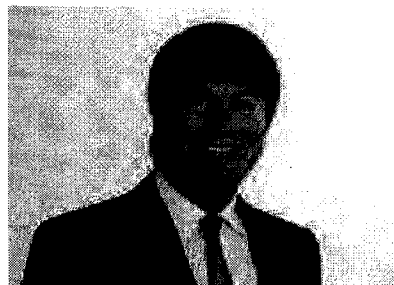
Governments and legislators

In addition to creating and implementing legislation, governments are also some of the group's largest customers and are therefore an important stakeholder for the group. G4S supports regulation which is designed to improve standards and proactively encourages it where possible. It is important to ensure that legislative developments do not create unfair competitive environments or unnecessary burdens on business activities.

Experts

Experts on specific topics help the group to ensure that its policies and practices are aligned with best practice in many areas such as its environmental impact, health and safety and human rights.

Board of directors



Nick Buckles

Executive director

Chief executive

Member – Risk Committee

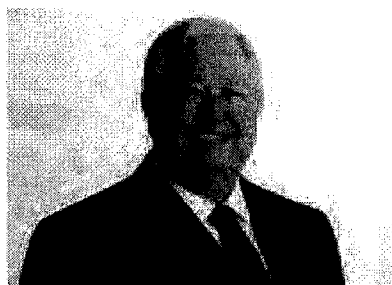
Key strengths: Long experience of the group and its predecessor companies with a background as a commercial manager before taking on line management roles and then divisional and group executive responsibilities. In addition to his board role, participates regularly in Nomination and Remuneration Committee meetings, chairs the Executive Committee.

Joined G4S board: May 2004

Previous experience: Joined Securicor in 1985. Became managing director of its UK cash solutions business in 1996, chief executive of its security division in 1999 and was appointed to the board of Securicor plc in 2000 before becoming its chief executive in 2002. He was the company's deputy chief executive and chief operating officer from its formation in 2004 and was appointed chief executive in 2005. He also served as a non-executive director at Arriva Group plc from 2005 until 2010.

Current external commitments:

Chairman of the Ligue Internationale des Sociétés de Surveillance, the international association of leading security companies.



John Connolly

Non-executive director

Chairman of the board

Chairman – Nomination and Risk Committees

Key strengths: Extensive experience of working in a global business environment and in sectors of strategic importance to the group.

Strong relationships with major investors and wide involvement within G4S at group and regional meetings.

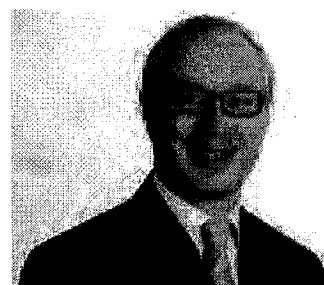
Developing the board and its governance of the group.

Joined G4S board: June 2012

Previous experience: A chartered accountant, John spent his career until May 2011 with global professional services firm Deloitte, was Global Chairman between 2007 and 2011, and prior to that, Global Managing Director between 2003 and 2007. He was Senior Partner and CEO of the UK partnership from 1999 until his retirement from the partnership.

Current external commitments:

Chairman of AMEC plc and of a number of private companies; beyond commercial business roles, he is also on the Board of Governors of London Business School; a member of the CBI President's Advisory Council and of the British American Business International Advisory Board. He is also chairman of the appeal board for The Centre for Children's Rare Disease Research at Great Ormond Street Hospital.



Mark Seligman

Non-executive director

Deputy chairman

Chairman – Audit Committee

Member – Remuneration Committee

Key strengths: Extensive financial and management experience having worked in the financial services sector, with a particular focus on investment banking. Takes particular interest in the financial performance of the company, including its financing and transactional activity.

Joined G4S board: January 2006

Previous experience: Qualified as a chartered accountant with Price Waterhouse. Senior roles at SG Warburg & Co Ltd and Barclays de Zoete Wedd; Head of UK Investment Banking at CSFB; Chairman of UK Investment Banking at Credit Suisse; member of the Credit Suisse Global Investment Banking Executive Board and senior advisor to Credit Suisse Europe.

Current external commitments:

Alternate member of the Panel on Takeovers and Mergers; member of the Regional Growth Fund Advisory Panel; non-executive director of BG Group plc and senior independent director of Kingfisher plc.



Trevor Dighton

Executive director

Chief financial officer

Member – Risk Committee

Key strengths: Wide knowledge of both the group and other service businesses as well as the accountancy profession. In addition to his board role, participates regularly in Audit Committee meetings as well as sitting on the Executive Committee.

Joined G4S board: May 2004

Previous experience: An accountant, he joined Securicor in 1995 having previously worked in the accountancy profession and in industry, including five years in Papua New Guinea, three years in Zambia and seven years with BET plc. After joining Securicor's vehicle services division in 1995, was appointed finance director of its security division in 1997 and became its deputy group finance director in 2001. Appointed to the board of Securicor plc as group finance director in 2002, he became the company's CFO when it was formed in 2004.

Current external commitments: None



Lord Condon

Non-executive director

Senior independent director

Chairman – Remuneration Committee

Key strengths: Extensive experience of high profile security issues, the workings of the public sector and law making. Has broad involvement with the UK businesses within the group, particularly those serving public sector customers.

Joined G4S board: May 2004

Previous experience: Senior appointments in the UK police force, including Chief Constable of Kent and Commissioner of the Metropolitan Police, as well as at the British Security Industry Association and the International Cricket Council's anti-corruption unit.

Current external commitments: Cross bench member of the House of Lords; occasional advisor on sports integrity to the International Olympic Committee and Deputy Lord Lieutenant for Kent.



Grahame Gibson

Executive director

Regional CEO – Americas

Key strengths: Extensive knowledge of the group and its predecessor companies in many different markets and in a number of executive functions. In addition to his board role, is also CEO of the Americas region.

Joined G4S board: April 2005

Previous experience: Joined Group 4 in 1983, starting as finance director (UK) followed by a number of senior roles, including deputy managing director (UK), vice president (corporate strategy), vice president (finance and administration), vice president operations (central and south eastern Europe and UK) and chief operating officer of Group 4 Falck A/S. In 2004 he became the company's divisional president for Americas and New Markets and became chief operating officer in 2005.

Current external commitments: Board member of the Ligue Internationale des Sociétés de Surveillance, the international association of leading security companies.

Overview

Strategic review

Performance

Governance

Financial statements

Shareholder information



Clare Spottiswoode

Non-executive director

Member – Remuneration and CSR Committees

Key strengths: Considerable experience in the public sector, the energy markets and the financial services sector as well as setting up and managing her own businesses. Has particular involvement with the group's businesses in the UK and Africa region.

Joined G4S board: June 2010

Previous experience: A mathematician and economist by training, worked for the UK Treasury, director general of Ofgas, the UK gas regulator; policyholder advocate for Norwich Union's with-profits policyholders at Aviva; non-executive director of Tullow Oil plc; and a member of the Independent Commission on Banking and the Future of Banking Commission.

Current external commitments: Chairman of Gas Strategies Group, Energetix Group and Magnox Limited; non-executive director of EnergySolutions Inc., Ilika plc, Enquest plc and RBC Europe Limited; and independent director of the Payments Council.



Adam Crozier

Non-executive director

Member – Audit and Nomination Committees

Key strengths: Wide-ranging experience of business transformation in a number of public and private sector organisations in the media, logistics and retail sectors.

Joined G4S board: January 2013

Previous experience: Started his career with Mars before joining the Daily Telegraph followed by Saatchi and Saatchi, where he became joint chief executive. He then became chief executive of the Football Association and was subsequently appointed chief executive of the Royal Mail Group where he oversaw an extensive programme of modernisation and change to enable the business to compete in the UK and international marketplaces. Since April 2010 he has been chief executive of ITV plc and was a non-executive director of Debenhams plc until 2012.

Current external commitments: Chief executive of ITV plc.



Paul Spence

Non-executive director

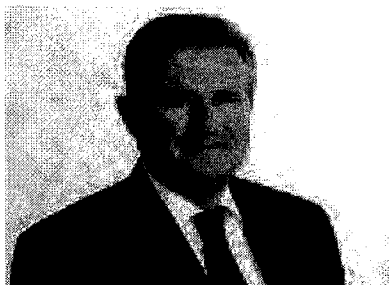
Member – Audit, CSR and Risk Committees

Key strengths: In-depth knowledge of outsourcing in both the public and private sectors and extensive international experience in key developing countries such as India, China and Brazil.

Joined G4S board: January 2013

Previous experience: A graduate of the Wharton School at the University of Pennsylvania with a degree in economics and decision sciences; served a 30-year career with Capgemini and its predecessors. Having started in the US and become managing partner of mid-Atlantic information and technology for Ernst & Young, he went on to gain significant international experience for 16 years as managing partner of Ernst & Young Consulting Australia, CEO of Capgemini Ernst & Young in Asia and CEO Capgemini Ernst & Young UK. He then spent eight years serving on Capgemini's executive management committee during which time his roles included deputy group CEO and CEO of Capgemini Global Outsourcing Services.

Current external commitments: None.



Bo Lerenius

Non-executive director

Member – Audit and CSR Committees

Key strengths: Extensive international board and executive management experience. Has a great deal of knowledge of the ports sector and of many European markets.

Has particular involvement with the group's businesses in Europe.

Joined G4S board: May 2004

Previous experience: Chief executive of Ernststromgruppen AB, a Swedish building materials company; chief executive and chairman of Stena Line AB; group chief executive of Associated British Ports Holdings plc; non-executive director of Land Securities Group plc; non-executive director and chairman of Mouchel Group plc; non-executive director of Thomas Cook Group plc.

Current external commitments:

Non-executive chairman of Knight Infrastructure II, holding company of Koole Tanktransport B.V.; non-executive chairman of Brunswick Rail Limited; and senior advisor to the infrastructure fund of Swedish venture capital group EQT; member of the board of the Swedish Chamber of Commerce for the UK; non-executive director of Bishop Infrastructure II, holding company of Westway Group LLC.



Winnie Kin Wah Fok

Non-executive director

Member – CSR and Remuneration Committees

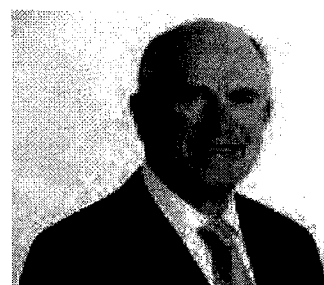
Key strengths: International board and senior management experience with extensive knowledge of Asian markets and strong involvement in Scandinavia.

Has particular involvement in the group's businesses in Asia.

Joined G4S board: October 2010

Previous experience: An auditor by training, was involved in management positions in finance, audit and corporate advisory work and a wide range of roles in asset management firms investing with a focus in Asia. Senior partner of EQT and CEO of EQT Partners Asia Limited; managing director of CEF New Asia Partners Limited.

Current external commitments: Senior advisor to Foundation Administration Management Sweden AB; non-executive director of Volvo Car Corporation; non-executive director of AB SKF, Kemira Oyj and HOPU Investments Co Ltd.



Mark Elliott

Non-executive director

Chairman – CSR Committee

Member – Nomination and Remuneration Committees

Key strengths: Extensive international board and executive experience having held a number of senior management positions in IBM, including leadership of IBM's operations in Europe, the Middle East and Africa with responsibility for operations in more than 110 countries.

Has particular involvement with the group's businesses in the Americas region.

Joined G4S board: September 2006

Previous experience: General Manager IBM Global Solutions; Managing Director of IBM Europe, Middle East and Africa; member of the board of IBAX, a hospital software company jointly owned by IBM and Baxter Healthcare; chairman of the Dean's Advisory council of the Kelly School of Business, Indiana University.

Current external commitments:

Non-executive chairman of QinetiQ Group plc; non-executive director of Reed Elsevier PLC and chairman of Reed Elsevier's remuneration committee.



Irene Cowden

Group HR director

Irene has spent her career in HR management, specialising in employee relations, organisational development, talent management and compensation issues.

She has been involved in major change projects including the cultural and integration aspects of mergers and acquisitions, as well as large scale organisational change involving workforce restructuring, working in partnership with major trade unions.

Irene has worked in the security industry for 35 years and has held director level positions at business unit, divisional and corporate level. She was appointed to the board of Securicor plc in 2002 as group HR director.

Irene is a Fellow of the Chartered Institute of Personnel and Development (FCIPD).



Debbie Walker

Group communications director

Debbie is group communications director, heading the corporate communications team which focuses on the group's key audiences – investors, media, government, employees and customers. Debbie is also responsible for the group's CSR and human rights strategies.

Debbie has a broad range of experience in marketing, corporate communications, brand development and implementation, and crisis communications. Prior to the merger between Group 4 Falck and Securicor, Debbie was employed in a number of senior marketing and communications roles within the Securicor group from 1993 to 2004.

Debbie is also vice chairman of the CBI South East Regional Council (the representative body for all CBI member companies based in the South East of England and the Thames Valley), having previously served as chairman for two years.

Governance

Executive management team continued



Graham Levinsohn

Group strategy & development director

Graham has more than 19 years' experience in the security industry, having joined Securicor Cash Services in 1994 as general manager – marketing.

Since then, Graham has held a number of commercial and line management positions in both the cash and security lines of business. Graham was responsible for the creation of the UK cash centres outsourcing business in 2001 as managing director, before moving on to become divisional managing director for G4S Cash Services UK, and then regional president – Nordics.

He became group strategy and development director in 2008 and joined the Executive Committee in 2010.



Grahame Gibson

Regional CEO – Americas

Grahame has been involved in the security industry for 30 years, having joined Group 4's UK operating company in 1983 as finance director.

Since that time, Grahame has held a number of operational, management and board positions in the UK, USA, Denmark, the Netherlands and Austria.

His broad experience of the security industry and management of businesses across a diverse range of cultures has been invaluable to the group throughout its development.

Grahame joined the board of G4S plc in April 2005.

Grahame is a board member of the Ligue Internationale des Sociétés de Surveillance.



Richard Morris

Regional CEO – UK and Ireland

Richard joined Securicor in 2003 as a commercial director, after spending the early part of his career in a variety of accountancy roles within Royal Mail and subsequently the facilities management industry. He was appointed as a business unit managing director in 2007 and was responsible for driving significant growth and profit improvement.

In early 2011 Richard became group managing director for G4S Care and Justice Services. In October 2012 Richard was appointed regional CEO – UK and Ireland.

Richard is an Associate of the Chartered Institute of Management Accountants.



Willem van de Ven

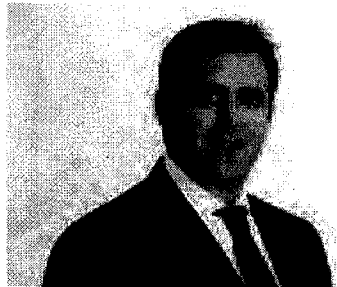
Regional CEO – Europe

Willem has served G4S and its corporate predecessors in Holland for 20 years.

He started out in the former Randstad group where he became regional director. Willem then served as HR director and managing director of the Netherlands security company Randon which was subsequently acquired by Securicor.

In April 2003, Willem was appointed as Securicor's regional managing director (Africa), becoming the regional president for G4S Africa (Sub-Sahara) in 2004.

In July 2010, Willem was appointed Regional CEO – Europe.



Dan Ryan

Regional CEO - Asia Middle East

Dan joined G4S in August 2010, from global logistics and transportation company Neptune Orient Lines (NOL) where he held a number of senior management positions including regional president for Greater China for NOL's APL and APLL divisions, regional president for the Middle East for the APL division and regional president for Europe for the group's APL Logistics division. He was a member of the NOL group executive team.

He also held various managing director positions for NOL including Middle East, Hong Kong/South China and Indonesia and was a regional head for the Middle East during his 20-year career with the group.

Dan is a charter member of the Middle East Logistics/Supply Chain Management Forum, Hong Kong Liner Shipping Association and the American Chamber of Commerce – Shanghai.

HUNTERS RUN®

"DEDICATION TO EXCELLENCE"

January 17, 2014

Palm Beach County
Department of Emergency Management
20 S. Military Trail
West Palm Beach, Florida

To Whom it May Concern,

The Hunters Run Property Owners' Association, Inc. has engaged in a security services agreement with G4S Secure Solutions (USA) Inc., with an effective date of August 31, 2013. G4S Secure Solutions has presented an Advanced Life Support Service, Non-Transport, to the Hunters Run POA Board of Directors for the purposes of improving response time to critical and non-critical medical incidents.

As a result of this presentation, the Hunters Run POA Board of Directors has decided that we wish to pursue a contractual Paramedic ALS service with G4S Secure Solutions (USA) Inc. for the Hunters Run community. Please proceed with the application approval necessary to fulfil this request. Your cooperation is greatly appreciated.

Sincerely



Harvey Newman, President
Hunters Run Property Owners Association, Inc.

3500 Clubhouse Lane, Boynton Beach, Florida 33436-6002
Telephone: (561) 737-2582 • Fax: (561) 369-3990 • www.huntersrun.net

Memorandum of Understanding

Between

The City of Boynton Beach Fire-Rescue and G4S Secure Solutions (USA), Inc.

This Understanding has been mutually entered into by and between the City of Boynton Beach Fire-Rescue, hereinafter referred to as "Fire-Rescue" and G4S Secure Solutions (USA), Inc., hereinafter referred to as "G4S" for the purpose of defining protocols for dispatch, the roles and responsibilities of all first responder personnel at an emergency scene and for documentation required relative to patient care rendered pursuant to Florida Administrative Code 64J-2 within the Hunter's Run Gated Community of Boynton Beach, Florida.

ALS First Responder Minimum Qualifications

G4S Paramedics shall be appropriately licensed and certified by the State of Florida and will meet all prescribed qualifications and educational requirements as set forth in Chapter 401, Florida Statutes and Florida Administrative Code 64J-2 for State of Florida certified paramedics.

First Responder Roles and Responsibilities

The intention of this Section is to identify the G4S responsibility to both patients and to Fire-Rescue. Fire-Rescue shall have final authority over all transfer of patient care and subsequent transport, if deemed necessary.

1. Upon arrival at an emergency scene, G4S' personnel will immediately assess the scene for safety and will determine the feasibility to enter the scene based on that assessment. If the scene is determined to be unsafe, G4S personnel will retreat to a safe location, specifically one that allows a visualization of the emergency scene. G4S will notify all responding units of the situation at the scene and will additionally request applicable law enforcement support.
2. Upon direct patient contact, G4S will begin an immediate patient assessment and initiate care of any sick or injured person in accordance with approved medical protocols. All care provided will be in accordance with the minimum standard pre-hospital treatment protocols approved and adopted by Fire-Rescue and as provided to G4S by Fire-Rescue. G4S personnel will adhere to all local, state, and federal laws and regulations related to worker safety, inclusive of an infection control plan.
3. G4S will function only as a Secondary; Non-Transport Advanced Life Support First Responder service through use of state licensed Paramedics and will carry a full set of Advanced Life Support equipment as required by Chapter 401, Florida Statute and Florida Administrative Code 64J-2 for a registered Non-Transport Advance Life Support vehicle. This service will only be provided within the confines of the Hunter's Run Community in accordance with the issued Certificate of Public Convenience and Necessity.

4. Decisions concerning the treatment and transport of all emergency medical patients shall remain the sole authority and responsibility of Boynton Beach Fire-Rescue.

911 Dispatch Protocols

1. The City of Boynton Beach Communications Department shall be the primary public safety answering point for all emergency medical assistance required within the Hunter's Run Community. The City of Boynton Beach Communications Department will be the responsible party for dispatch of Fire-Rescue units. G4S agrees to advertise ONLY the use of 911 for the reporting of fire or medical emergencies and will discourage direct resident contact of G4S personnel prior to using the 911 system. No other established number will be advertised to the residents of Hunter's Run for the purpose of reporting a fire or medical related emergency.

Documentation of Patient Care Rendered by G4S

1. G4S will produce written documentation of pertinent medical information (vital signs), chief medical complaint, age and gender of patient, initial assessment findings, initial interventions, and by whom with appropriate time references for each patient care is rendered to. G4S will provide this information verbally to Fire-Rescue upon arrival and no later than Fire-Rescue's departure from the scene.
2. G4S will maintain all completed medical reports and will provide required quarterly documentation to the State of Florida Bureau of EMS in the appropriate reporting format, currently Form DH-1304 EMS Aggregate Prehospital Report and Provider Profile Information Form. Additionally, all medical reports will have been reviewed by G4S' Medical Director Dr. Michael Seth Weinblatt for content, clarity, and proficiency prior to the quarterly submission of Form DH-1304. G4S agrees to conduct Quality Management reviews with Fire-rescue as needed to ensure quality assurance compliance with Florida Statute 401 and Florida Administrative Code 64J-2. GS4 shall adhere to all HIPAA regulations and maintain compliance.

Infectious Disease Exposure Notification

If a potential or actual exposure to infectious disease occurs during a service response call within the Hunter's Run Community, Fire-Rescue shall notify G4S as soon as Fire-Rescue has confirmed as much with the receiving hospital patient was transported to. Should G4S become aware of a potential or actual exposure incident that involves responding G4S personnel, G4S shall notify Fire-Rescue immediately. Each agency will be responsible for providing care to its' own personnel in the event of exposure.

Authorization

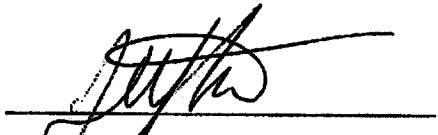
This Memorandum of Understanding may be amended by mutual agreement of Boynton Beach Fire-Rescue and G4S. This Memorandum of Understanding must be officially filed with the Bureau of Emergency Medical Services, Department of Health, 4052 Bald Cypress Way, Bin C-18, Tallahassee, Florida 32399-1738 and with Palm Beach County Board of County Commissioners, Department of Public Safety, Division of Emergency Management, 20 South Military Trail, West Palm Beach, Florida 33415-3130, Said filings must be in accordance with Florida Administrative Code, Specific Authority F.S.S. 401.435.



Lori LaVerriere

City Manager

City of Boynton Beach



John S. DiAgata

General Manager

G4S Secure Solutions (USA), Inc.



Ray Carter

Fire Chief

City of Boynton Beach Fire-Rescue



Michael Seth Weinblatt, MD

Medical Director

G4S Secure Solutions (USA), Inc.

APPROVED AS TO FORM



CITY ATTORNEY



RADIO STATION AUTHORIZATION

Licensee: WACKENHUT CORPORATION

FCC Registration
Number (FRN): 0001822105

DEAN SAUNDERS
WACKENHUT CORPORATION
4200 WACKENHUT DR STE 100
PALM BEACH GARDENS FL 33410-4243

Call Sign KNBX927	File Number 0002717879
Radio Service GJ - Business/Indust/Land Trans, 809-824/854-869 MHz, Conv	
Regulatory Status PMRS	
Frequency Coordination Number	

Grant Date 11-08-2005	Effective Date 09-07-2006	Expiration Date 01-23-2016	Print Date 09-07-2006
--------------------------	------------------------------	-------------------------------	--------------------------

STATION TECHNICAL SPECIFICATIONS

Fixed Location Address or Mobile Area of Operation

Loc.	Address	City	County	State	ASR No.:	Ground Elev:
1	100 SE SECOND ST	MIAMI	DADE	FL		2.0
	Lat (NAD83): 25-46-20.4 N		Long (NAD83): 80-11-39.2 W			
2	CAMINO REAL & INTERCOAST	BOCA RATON	PALM BEACH	FL		3.0
	Lat (NAD83): 26-20-25.3 N		Long (NAD83): 80-4-39.2 W			
3	1785 HILL AVE MAGNOLIA PARK	WEST PALM BEACH	PALM BEACH	FL		5.0
	Lat (NAD83): 26-45-44.2 N		Long (NAD83): 80-4-40.2 W			
4	378B SELVITZ ROAD	FT. PIERCE	ST. LUCIE	FL	1061704	5.2
	Lat (NAD83): 27-23-44.0 N		Long (NAD83): 80-21-44.0 W			
5	17107 SW 24B	PRINCETON	DADE	FL		

Conditions:

Pursuant to Section 309(h) of the Communications Act of 1934, as amended, 47 U.S.C. Section 309(h), this license is subject to the following conditions: This license shall not vest in the licensee any right to operate the station nor any right in the use of the frequencies designated in the license beyond the term thereof nor in any other manner than authorized herein. Neither the license nor the right granted thereunder shall be assigned or otherwise transferred in violation of the Communications Act of 1934, as amended. See 47 U.S.C. Section 310(d). This license is subject in terms to the right of use or control conferred by Section 706 of the Communications Act of 1934, as amended. See 47 U.S.C. Section 606.

Licensee Name: WACKENHUT CORPORATION

Call Sign: KNBX927

File Number: 0002717879

Print Date: 09-07-2006

12	1	809.387500	MD	396	0	20K0F3E	35.000	35.000	09-07-2007
12	1	815.137500	MD	396	0	20K0F3E	35.000	35.000	09-07-2007
12	1	815.387500	MD	396	0	20K0F3E	35.000	35.000	09-07-2007
12	1	815.862500	MD	396	0	20K0F3E	35.000	35.000	09-07-2007
13	1	806.997500	MD	396	0	20K0F3E	35.000	35.000	
13	1	807.097500	MD	396	0	20K0F3E	35.000	35.000	
13	1	807.212500	MD	396	0	20K0F3E	35.000	35.000	
13	1	809.387500	MD	396	0	20K0F3E	35.000	35.000	09-07-2007
13	1	815.137500	MD	396	0	20K0F3E	35.000	35.000	09-07-2007
13	1	815.387500	MD	396	0	20K0F3E	35.000	35.000	09-07-2007
13	1	815.862500	MD	396	0	20K0F3E	35.000	35.000	09-07-2007

Control Points

Control Address

Pt. No.

1	4200 Wackenhut Drive, Suite 100	County	State	Telephone Number
	City	PALM BEACH	FL	(561)622-5656
	Palm Beach Gardens			

Additional Waivers/Conditions

This license is authorized in accordance with Rule 90.693.

WAIVER OF THE GENERAL CATEGORY FREEZE GRANTED BY ORDER DA 98-1196, RELEASED JUNE 19, 1998 TO ALLOW LICENSING OF 852.0375.

Licensee Name: WACKENHUT CORPORATION

Call Sign: KNBX927

File Number: 0002717879

Print Date: 09-07-2006

No.	No.	(MHZ)	ClB.	Units	Pagers	Designator	Power (watts)	(watts)	Ht./Tp meters	AAT meters	Deadline Date
1	1	851.937500	FB2	1	0	20K0F3E	70.000	1000.000	189.0	191.0	
1	1	852.212500	FB2	1	0	20K0F3E	70.000	1000.000	189.0	191.0	
1	1	854.387500	FB2	1	0	20K0F3E	70.000	1000.000	189.0	191.0	09-07-2007
1	1	860.662500	FB2	1	0	20K0F3E	70.000	1000.000	189.0	191.0	09-07-2007
2	1	851.937500	FB2	1	0	20K0F3E	70.000	250.000	97.0	100.0	
2	1	852.037500	FB2	1	0	20K0F3E	70.000	250.000	97.0	100.0	
2	1	852.212500	FB2	1	0	20K0F3E	70.000	250.000	97.0	100.0	
2	1	854.387500	FB2	1	0	20K0F3E	70.000	250.000	97.0	100.0	
2	1	860.137500	FB2	1	0	20K0F3E	70.000	250.000	97.0	100.0	09-07-2007
2	1	860.662500	FB2	1	0	20K0F3E	70.000	250.000	97.0	100.0	09-07-2007
3	1	852.037500	FB2	1	0	20K0F3E	70.000	250.000	97.0	100.0	09-07-2007
3	1	852.212500	FB2	1	0	20K0F3E	70.000	220.000	152.0	163.0	
3	1	860.137500	FB2	1	0	20K0F3E	70.000	220.000	152.0	163.0	
3	1	860.662500	FB2	1	0	20K0F3E	70.000	220.000	152.0	163.0	09-07-2007
4	1	851.037500	FB2	1	0	20K0F3E	70.000	500.000	143.0	143.0	09-07-2007
4	1	852.212500	FB2	1	0	20K0F3E	70.000	500.000	143.0	143.0	
4	1	860.387500	FB2	1	0	20K0F3E	70.000	500.000	143.0	143.0	
4	1	860.662500	FB2	1	0	20K0F3E	70.000	500.000	143.0	143.0	09-07-2007
5	1	852.037500	FB2	1	0	20K0F3E	70.000	500.000	143.0	143.0	09-07-2007
5	1	852.212500	FB2	1	0	20K0F3E	70.000	220.000	246.0	248.0	
5	1	860.137500	FB2	1	0	20K0F3E	70.000	220.000	246.0	248.0	
5	1	860.662500	FB2	1	0	20K0F3E	70.000	220.000	246.0	248.0	09-07-2007
6	1	852.212500	FB2	1	0	20K0F3E	70.000	220.000	246.0	248.0	09-07-2007
6	1	860.662500	FB2	1	0	20K0F3E	70.000	600.000	317.0	319.0	
7	1	806.927500	FX1	6	0	20K0F3E	35.000	600.000	317.0	319.0	09-07-2007
7	1	807.037500	FX1	6	0	20K0F3E	35.000	35.000			
7	1	807.212500	FX1	6	0	20K0F3E	35.000	35.000			
7	1	809.387500	FX1	6	0	20K0F3E	35.000	35.000			
7	1	815.137500	FX1	6	0	20K0F3E	35.000	35.000			
7	1	815.387500	FX1	6	0	20K0F3E	35.000	35.000			

4/20/04
DICK
4/21/04

2. The services furnished by TWC hereunder shall commence on February 1, 2004 and shall continue unless thirty (30) days written notice to the contrary has been given by one party to the other by The Client. THIS CHANGE MADE ON APRIL 20, 2004

3. The type and nature of the services described herein may not be varied without prior written amendment to this contract, executed by both parties, and subject to negotiation. The services provided by TWC are determined by the scope of the work set forth in Special Provision B, and additional services are available at greater costs. The furnishing of the services provided for hereunder shall not be construed as a guarantee of protection against any or all contingencies or occurrences which may arise out of, or be connected with, the furnishing of such services.

4. The individuals used to perform such services as the CLIENT shall request shall be employees of TWC, an independent contractor. The payment of Federal, State and/or Commonwealth taxes, Social Security benefits, unemployment compensation taxes and wages shall be the sole function and responsibility of TWC.

5. TWC will maintain throughout the period of this contract Comprehensive General Liability insurance, Comprehensive Automobile Liability insurance, Workers' Compensation insurance, to satisfy applicable statutory requirements, Employers' Liability insurance and coverage for legal liability for loss or damage to Client's property entrusted to TWC arising from dishonesty of TWC employees. It is agreed and understood, however, that TWC is not an insurer of property or persons guarded. In case a claim is made by any person, entity or corporation, including Client, against TWC, Client shall not be entitled to retain the amount of any such claim out of monies due or owing TWC hereunder.

6. If, at the request of the Client, a TWC employee is assigned duties other than those duties set forth by this contract, TWC policies, regulations or guidelines, the Client hereby assumes complete responsibility therefore.

7. TWC shall invoice the Client weekly for services performed, which invoices shall be sent regular mail to the address on Special Provision C, and shall be due and payable upon receipt. Payment not received by the 30th day after the date of invoice will accrue interest at the rate of one and a half (1.5%) percent per month or the maximum legal rate permissible in the State or Commonwealth in which the services are performed, whichever is lowest, on the unpaid balance. Client agrees to pay TWC all collection costs including reasonable attorney's fees. If payment is not received in accordance with the terms hereof, TWC will have the option to terminate services upon 24 hours written notice.

8. If there is enacted any law, regulation, ruling or other such mandate, by any authority having jurisdiction over the subject matter which alters the hours of service, rates of pay, working conditions, or costs of performing the service hereunder, the Client agrees that such increased costs shall be billable to the Client as of the effective date of such new law, regulation, ruling or mandate.

9. Changes in statutory costs, including but not limited to FICA, FUI and SUI, ~~insurance premiums, payroll costs or costs which are imposed on or incurred by TWC~~, shall result in an increase or decrease in the rates so affected, immediately upon the effective date of such changes.

10. Should a condition arise which calls for substantial increase in the number or degree of services initially estimated, TWC shall have a reasonable time within which to provide said services. In the event of a strike, walkout, slow-down, or other labor dispute or difficulty by Client employees or employees of other contractors on premises being serviced by TWC employees, whether contrary to a labor agreement or not, Client and TWC agree to negotiate a change in rates as set forth in paragraph one above.

11. The Client agrees it will not employ any person who has been employed by TWC within one hundred twenty (120) days following the last date on which TWC employed such person. Should this covenant be breached by the Client, the parties herein mutually agree that in consideration of TWC waiving enforcement thereof, the Client shall indemnify and hold harmless TWC from and against all losses, claims, and liabilities, including reasonable attorney's fees, based upon or arising out of damages or injuries caused wholly or in part by the acts or omissions of former employees of TWC while in the employ of the Client.

12. TWC and the Client agree to comply with all applicable Federal, State and local laws, including the Civil Rights Act 1964 as amended.

**DEPARTMENT OF HEALTH
BUREAU OF EMERGENCY MEDICAL OVERSIGHT
ADVANCED LIFE SUPPORT LICENSE**

This is to certify that G4S SECURE SOLUTIONS (USA) INC. DBA G4S
Name of Provider

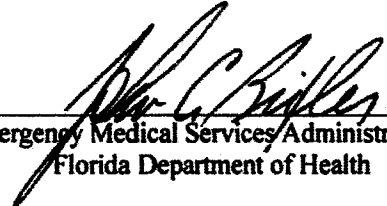
951 BROKEN SOUND PARKWAY NW, BOCA RATON, FL 33487
Address

has complied with Chapter 401, Florida Statutes, and Chapter 64J-1, Florida Administrative Code, and is authorized to operate as an Advanced Life Support Service subject to any and all limitations specified in the applicable Certificate(s) of Public Convenience and Necessity for the County(ies) listed below:

TRANSPORT

NON-TRANSPORT

PALM BEACH
County(ies)


Emergency Medical Services Administrator
Florida Department of Health

Date: 02/26/2014 Expires: 03/07/2016

**Emergency Medical Services
License Application Profile Report**

Name: G4S SECURE SOLUTIONS (USA) INC. DBA G4S	ID NUMBER: 5027	Phone: (561) 994-0358
Manager Name: Mr. John S. D'Agata		Fax: (561) 994-8502
Mailing Address: 951 Broken Sound Pkwy NW	COUNTY: PALM BEACH	Email: john.dagata@usa.g4s.com
BOCA RATON, FL 33487	<u>Service Type</u>	
Physical Address: 951 Broken Sound Parkway NW	Private Corporation For Profit	
BOCA RATON, FL 33487		

Certification Number: 3519	Date Issued: 03/01/2012	Expires: 03/07/2014
Status: Clear	Service Sub-Type: Non - Transport	
Service Type: ALS	Amount Required: \$1,475.00	Amount paid: \$1,475.00

Name: WEINBLATT, MICHAEL SETH	License Number: ME 76163	License Expires: 01/31/2014
Phone:	DEA Reg. #: AW 2678386	DEA Reg. Expires: 05/31/2016
Address: 9980 Central Park Blvd BOCA RATON FL 33428	Contract End Date: 01/01/1901	

Name:	License Number:	License Expires:
Phone:	DEA Reg. #:	DEA Reg. Expires:
Address:	Contract End Date:	

<u>Insurance Company</u>	<u>Type of Insurance</u>	<u>Insurance Expiration Date</u>
National Union Fire Insurance	Vehicle Liability	10/01/2014

<u>County of Service</u>	<u>Date Certificate of Public Convenience and Necessity Expires</u>
Palm Beach	01/01/1901
Palm Beach	01/01/1901
Palm Beach	01/01/1901
Palm Beach	01/01/1901
Palm Beach	01/01/1901

<u>Permit #</u>	<u>Type</u>	<u>Sub-Type</u>	<u>Make</u>	<u>Model</u>	<u>Year</u>	<u>License Status</u>	<u>Issue Date</u>	<u>Vehicle Identifier</u>	<u>Permit Fee</u>
15946	ALS	N	JEEP	PATRIOT	2010	Clear	03/01/2010	1J4NT2GABAD507643	25.00
15947	ALS	N	JEEP	PATRIOT	2010	Clear	03/01/2010	1J4NT2GBSAD540819	25.00
16151	ALS	N	JEEP	PATRIOT	2010	Clear	08/05/2010	1J4NT2GBXAD505046	25.00
16621	ALS	N	DODGE	NITRO	2011	Clear	05/19/2011	1D4PT4GK7BW537360	25.00
17128	ALS	N	FORD	ESCAPE	2012	Clear	03/01/2012	1FMCU0C71CKB62492	25.00
17713	ALS	N	FORD	ESCAPE	2013	Clear	12/14/2012	1FMCU0F78DUB12951	25.00
17714	ALS	N	FORD	ESCAPE	2012	Clear	12/14/2012	1FMCU0C7XCKC36914	25.00
17715	ALS	N	FORD	ESCAPE	2012	Clear	12/14/2012	1FMCU0C7XCKC13634	25.00
17796	ALS	N	FORD	ESCAPE	2013	Clear	02/19/2013	1FMCU0F78DUC09258	25.00
17878	ALS	N	FORD	ESCAPE	2013	Clear	07/09/2013	1FMCU0GX1DUD84412	25.00

Count of vehicles with status of "Issued"				
<u>Total</u>	<u>BLS</u>	<u>ALS (Transport)</u>	<u>ALS (Non-Transport)</u>	<u>AIR</u>
10	0	0	10	0

DEFAULT MASTER WORK SCHEDULE W/O RATES

2/10/2014 12:31:38 PM

Job: 0049577 Addison Reserve Master Poa Inc
 Post: 2 Paramedics

Employee #	TRC	Employee Name	Activity	Shift Name	T/Hrs	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday		
						REG	OT	REG	OT	REG	OT	REG	OT	REG	OT	REG	OT	REG	OT	REG
589483123	00912	Brannigan, Clayton E	00912	REG1 1st Shift	40.00					0700/1100 4.00/ /		0700/1900 12.00/ /		0700/1900 12.00/ /		0700/1900 12.00/ /				
066809130	00911	DelSorbo, Gerard	00911	REG1 3rd Shift-AUTO2	7.00	0000/0700 7.00/ /														
066809130	00911	DelSorbo, Gerard	00911	REG1 3rd Shift	33.00	1900/0700 12.00/ /	1900/0700 12.00/ /	1500/1900 4.00/ /											1900/0000 5.00/ /	
769709878	00911	Luzincourt, Jean	00911	REG1 3rd Shift-AUTO2	4.00					1900/2300 4.00/ /										
769709878	00911	Luzincourt, Jean	00911	REG1 3rd Shift	36.00							1900/0700 12.00/ /	1900/0700 12.00/ /	1900/0700 12.00/ /						
589521028	00911	Sobczak, Daniel	00911	REG1 1st Shift	36.00	0700/1900 12.00/ /	0700/1900 12.00/ /												0700/1900 12.00/ /	
589521028	00912	Sobczak, Daniel	00912	REG1 2nd Shift	4.00					1100/1500 4.00/ /										
589155400	00911	Spann, Tom W	00911	REG1 4th shift	8.00					2300/0700 8.00/ /										
Total Post Hours:					168.00	31.00	24.00	24.00	24.00	24.00	24.00	24.00	24.00	24.00	24.00	17.00				

**Note: Bill Rate hours shown are in decimal

2/10/2014 12:42:08 PM

DEFAULT MASTER WORK SCHEDULE W/O RATES

Page 8 of 9

Job: 0066480 Ballentines
Post: 7 ALS

Employee #	TRC		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Employee Name	Activity	Shift Name	T/Hrs	REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB
TBD	MEDIC	REG1 2300 - 0700	8.00		2300/0700 8.00/ /				
513845519 Cook, Joshua	MEDIC	REG1 1500 - 2300	32.00			1500/2300 8.00/ /	1500/2300 8.00/ /	1500/2300 8.00/ /	1500/2300 8.00/ /
513845519 Cook, Joshua	MEDIC	REG1 2300 - 0700	8.00	2300/0700 8.00/ /					
266295724 Denison, Gene L	MEDIC	REG1 0700 - 1500	16.00					0700/1500 8.00/ /	0700/1500 8.00/ /
266295724 Denison, Gene L	MEDIC	REG1 1500 - 2300	24.00	1500/2300 8.00/ /	1500/2300 8.00/ /	1500/2300 8.00/ /			
355487290 Reece, Eric S	MEDIC	REG1 2300 - 0700	33.00			2300/0700 8.00/ /	2300/0700 8.00/ /	2300/0700 8.00/ /	2300/0000 1.00/ /
355487290 Reece, Eric S	MEDIC	REG1 2300 - 0700-AUTO2	7.00	0000/0700 7.00/ /					
592524391 Schunatz, Joseph E	MEDIC	REG1 0700 - 1500	40.00	0700/1500 8.00/ /	0700/1500 8.00/ /	0700/1500 8.00/ /	0700/1500 8.00/ /		
Total Post Hours:			168.00	31.00	24.00	24.00	24.00	24.00	17.00

****Note: Bill Rate hours shown are in decimal**

DEFAULT MASTER WORK SCHEDULE W/O RATES

Job: 0016703 Broken Sound Master Assoc.
 Post: 8 PARAMEDICS

Employee #	TRC		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Employee Name	Activity	Shift Name	T/Hrs	REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB
112764157 Avella, Cosimo	0210	REG1 Shift 2	40.00	0800/1600 8.00/ /	0800/1600 8.00/ /	0800/1600 8.00/ /	0800/1600 8.00/ /	0800/1600 8.00/ /	
593152336 Bulley, Ryan	0200	REG1 Shift 3	8.00						1600/0000 8.00/ /
030629406 Campodonico, Claudia P	0200	REG1 Shift 1	40.00			0000/0800 8.00/ /	0000/0800 8.00/ /	0000/0800 8.00/ /	0000/0800 8.00/ /
591132551 Edgar, Riley J	0200	REG1 Shift 2	16.00					0800/1600 8.00/ /	0800/1600 8.00/ /
591132551 Edgar, Riley J	0200	REG1 Shift 3	24.00	1600/0000 8.00/ /	1600/0000 8.00/ /	1600/0000 8.00/ /			
592344124 Stenstrom, Ryan P	0200	REG1 Shift 1	16.00	0000/0800 8.00/ /	0000/0800 8.00/ /				
592344124 Stenstrom, Ryan P	0200	REG1 Shift 3	24.00			1600/0000 8.00/ /	1600/0000 8.00/ /	1600/0000 8.00/ /	

Total Post Hours:	168.00	24.00	24.00	24.00	24.00	24.00	24.00	24.00
Total Job Hours:	1,245.00	222.50	185.00	185.00	185.00	177.00	160.00	130.50
Request Levels Hours Tot:	1,245.00	222.50	185.00	185.00	185.00	177.00	160.00	130.50

****Note: Bill Rate hours shown are in decimal**

DEFAULT MASTER WORK SCHEDULE W/O RATES

Job: 0034300 The Polo Club
 Post: 3 PARAMEDICS PATROL

Employee #	TRC	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Employee Name	Activity Shift Name	T/Hrs REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB
593802874 Hayes, John A	0200 REG1 2nd Shift a	40.00 1900/0700 12.00/ /	1900/0700 12.00/ /	1900/0700 12.00/ /	1500/1900 4.00/ /			
592514537 Jimenez, Adrian	0200 REG1 1st Shift a	36.00				0700/1900 12.00/ /	0700/1900 12.00/ /	0700/1900 12.00/ /
592514537 Jimenez, Adrian	0200 REG1 1st Shift b	4.00			1100/1500 4.00/ /			
209668018 Redley, Linden C	0201 REG1 1st Shift a	40.00 0700/1900 12.00/ /	0700/1900 12.00/ /	0700/1900 12.00/ /	0700/1100 4.00/ /			
153545755 Roselli, Robert	0200 REG1 2nd Shift a	29.00				1900/0700 12.00/ /	1900/0700 12.00/ /	1900/0000 5.00/ /
153545755 Roselli, Robert	0200 REG1 2nd Shift a-AUTO2	7.00 0000/0700 7.00/ /						
153545755 Roselli, Robert	0200 REG1 2nd Shift b	4.00			1900/2300 4.00/ /			
590828291 Samour, Carlos R	0200 REG1 2nd shift c	8.00			2300/0700 8.00/ /			
Total Post Hours:		168.00	31.00	24.00	24.00	24.00	24.00	17.00

**Note: Bill Rate hours shown are in decimal

DEFAULT MASTER WORK SCHEDULE W/O RATES

Job: 0047806 St Andrews Country Club P O A
 Post: 7 ALS/PARAMEDICS

Employee #	Activity	TRC Shift Name	T/Hrs	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB	REG OT NB
595331196 Gamboa, Giovanni	0911	REG1 SHIFT 2	33.00	1900/0700 12.00/ /	1900/1100 16.00/ /					1900/0000 5.00/ /
595331196 Gamboa, Giovanni	0911	REG1 SHIF 2-AUTO2	7.00	0000/0700 7.00/ /						
591322999 Horigan, Seth M	0911	REG1 SHIFT 1	36.00					0700/1900 12.00/ /	0700/1900 12.00/ /	0700/1900 12.00/ /
769602730 Joseph, Marc H	0911	REG1 SHIFT 4	4.00					1900/2300 4.00/ /		
769602730 Joseph, Marc H	0911	REG1 SHIFT 2	36.00			1900/0700 12.00/ /	1900/0700 12.00/ /		1900/0700 12.00/ /	
590828291 Samour, Carlos R	0911	REG1 Shift 1a	4.00			1500/1900 4.00/ /				
589155400 Spann, Tom W	0911	REG1 Shift 5	8.00					2300/0700 8.00/ /		
264996669 Velez, Adrian	0921	REG1 SHIFT 1	40.00	0700/1900 12.00/ /	0700/1900 12.00/ /	1100/1500 4.00/ /	0700/1900 12.00/ /			
Total Post Hours:			168.00	31.00	28.00	20.00	24.00	24.00	24.00	17.00

****Note: Bill Rate hours shown are in decimal**

ATTACHMENT # 4 - NO FEE SCHEDULE



CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY)
09/23/2013

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Aon Risk Services, Inc of Florida 1001 Brickell Bay Drive Suite 1100 Miami FL 33131 USA	CONTACT NAME: PHONE (A/C. No. Ext): (866) 283-7122		FAX (A/C. No.): (800) 363-0105
	E-MAIL ADDRESS:		
INSURED G4S Secure Solutions (USA) Inc. 1395 University Blvd Jupiter FL 33458 USA		INSURER A: National Union Fire Ins Co of Pittsburgh 19445 INSURER B: New Hampshire Ins Co 23841 INSURER C: Illinois National Insurance Co 23817 INSURER D: INSURER E: INSURER F:	INSURER(S) AFFORDING COVERAGE

Holder Identifier : Boca Raton

COVERAGES **CERTIFICATE NUMBER: 570051315954** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. *Limits shown are as requested*

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GENL AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO.JECT <input type="checkbox"/> LOC			GL5302718	10/01/2013	10/01/2014	EACH OCCURRENCE \$5,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$5,000,000 MED EXP (Any one person) Excluded PERSONAL & ADV INJURY \$5,000,000 GENERAL AGGREGATE \$5,000,000 PRODUCTS - COM/POP AGG \$5,000,000
A	AUTOMOBILE LIABILITY			CA 640-39-36	10/01/2013	10/01/2014	COMBINED SINGLE LIMIT (Ea accident) \$5,000,000
B	<input checked="" type="checkbox"/> ANY AUTO			AOS	10/01/2013	10/01/2014	BODILY INJURY (Per person)
A	<input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS			CA 640-39-37			BODILY INJURY (Per accident)
	<input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS			CA 640-39-38	10/01/2013	10/01/2014	PROPERTY DAMAGE (Per accident)
	<input type="checkbox"/> VA						
	UMBRELLA LIAB <input type="checkbox"/> OCCUR						EACH OCCURRENCE
	EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE						AGGREGATE
	<input type="checkbox"/> DED <input type="checkbox"/> RETENTION						
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY			WC015630735	10/01/2013	10/01/2014	<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER
A	ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory In NH) <i>If yes, describe under DESCRIPTION OF OPERATIONS below</i>	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N	N/A	AOS	10/01/2013	10/01/2014	E.L. EACH ACCIDENT \$1,000,000
				WC015630736			E.L. DISEASE-EA EMPLOYEE \$1,000,000
				CA			E.L. DISEASE-POLICY LIMIT \$1,000,000
A	EXCESS WC			XWC6636227	10/01/2013	10/01/2014	EL Each Accident \$1,000,000
				OH-Statutory WC			EL Disease - Policy \$1,000,000
				SIR applies per policy terms & conditions			EL Disease - Ea Emp \$1,000,000

Certificate No : 570051315954

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
G4S Office: Boca Raton

CERTIFICATE HOLDER Palm Beach County Division of EMS Co. Attn: Bob Butterfield 20 South Military Trail West Palm Beach FL 33415 USA	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Aon Risk Services Inc of Florida</i>
--	---

AGENCY CUSTOMER ID: 10515775

LOC #:



ADDITIONAL REMARKS SCHEDULE

Page _ of _

AGENCY Aon Risk Services, Inc of Florida		NAMED INSURED G4S Secure Solutions (USA) Inc.	
POLICY NUMBER See Certificate Number: 570051315954		EFFECTIVE DATE:	
CARRIER See Certificate Number: 570051315954	NAIC CODE		

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,
FORM NUMBER: ACORD 25 FORM TITLE: Certificate of Liability Insurance

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER	
INSURER	
INSURER	
INSURER	

ADDITIONAL POLICIES If a policy below does not include limit information, refer to the corresponding policy on the ACORD certificate form for policy limits.

INSR LTR	TYPE OF INSURANCE	ADDL ENSR	SUBR WVD	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YYYY)	POLICY EXPIRATION DATE (MM/DD/YYYY)	LIMITS
	WORKERS COMPENSATION						
C		N/A		WC015630737 FL	10/01/2013	10/01/2014	
B		N/A		WC015630742 MN	10/01/2013	10/01/2014	
B		N/A		WC015630740 MA, WI	10/01/2013	10/01/2014	
B		N/A		WC015630739 IL, KY, NC, NH, UT, VT	10/01/2013	10/01/2014	
B		N/A		WC015630738 AZ, GA, VA	10/01/2013	10/01/2014	
B		N/A		WC015630741 ME	10/01/2013	10/01/2014	
B		N/A		WC015630743 NJ, PA	10/01/2013	10/01/2014	



G4S Secure Solutions (USA) Inc.
951 Broken Sound Parkway NW
Suite 350
Boca Raton, Florida 33487

Telephone: 561 994 0358
Fax: 561 994 8502
Email: john.dagata@usa.g4s.com
www.g4s.com/us

June 16, 2014

Lynette Schurter, EMS Specialist
Special Needs Shelter Coordinator
Palm Beach County Emergency Management
20 S. Military Trail
West Palm Beach, Florida 33415

Re: G4S Medical Director Michael Seth Weinblatt, MD.

Dear Lynette,

On behalf of G4S Secure Solutions (USA) Inc., I offer you the following information regarding Dr. Michael Seth Weinblatt, our G4S Medical Director for ALS Secondary Non-Transport Services.

Dr. Weinblatt was originally hired by G4S Wackenhut, now G4S Secure Solutions (USA) Inc. on February 28, 2005. G4S opted to hire Dr. Weinblatt as an employee of the corporation as opposed to entering into a sub-contract agreement with him for the purpose of providing quality assurance oversight to our program.. Dr. Weinblatt holds Florida Medical Doctor license number ME 78163.

I am also forwarding you a copy of a letter dated April 01, 2005 which was initially forwarded of the Florida Department of Health, Bureau of Emergency Services, expressing the same posture.

Please feel free to contact me at 561-994-0358 if you have any questions

Sincerely,

A handwritten signature in black ink, appearing to read 'John S. D'Agata'.

John S. D'Agata
General Manager

Securing Your World

WF-222b (11/19/07)

Page 1 of 1

Employee Information

Michael Weinblatt

[Photo](#)

EmpID: 072466847
Hire Date: 02/28/2005
Job: D1810 Medical Dir
Company: TWC G4S Secure Solutions USA
Business Unit: 00001 Guarding Operations
Department: BOC_O Boca Raton-Overhead
Location: BOC Boca Raton
Regular/Temporary: Regular
Full/Part Time: Part-Time

Additional Information

[Home and Mailing Addresses](#)
[Email Addresses](#)
[Phone Numbers](#)
[Emergency Contacts](#)
[Birthday](#)
[Memberships](#)
[Honors and Awards](#)

[Competencies](#)
[Languages](#)
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[Total Compensation](#)

[Return to Select Employee](#)

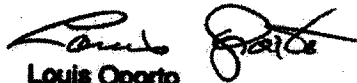
Go To: [Manager Home](#)
[Job and Personal Information Home](#)




Florida Dept. of Health
Bureau of Emergency Medical Services
4052 Bald Cypress Way, Bin #C18
Tallahassee, FL 32399

Date: 4/1/05

To whom it may Concern:
Michael S. Weinblatt, MD, FACC is an employee of the Wackenhut Corporation,
serving as the Medical Director of our ALS program in Palm Beach County, Florida, with an
effective employment date of Feb 28, 2005.


Louis Oporto
Manager of Physical Security
The Wackenhut Corporation
Boca Raton Branch


Michael S. Weinblatt, M. D. FACC
9900 Central Park N., Ste. 203
Boca Raton FL 33428

AC#5765704

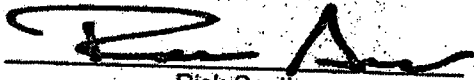
STATE OF FLORIDA
DEPARTMENT OF HEALTH
DIVISION OF MEDICAL QUALITY ASSURANCE

DATE	LICENSE NO.	CONTROL NO.
11/19/2013	ME 76163	434520

The **MEDICAL DOCTOR**
named below has met all requirements of
the laws and rules of the state of Florida.

Expiration Date: **JANUARY 31, 2016**

MICHAEL SETH WEINBLATT
9980 CENTRAL PARK BLVD
SUITE 210
BOCA RATON, FL 33428



Rick Scott
GOVERNOR



John H. Armstrong, MD, FACS
STATE SURGEON GENERAL

DISPLAY IF REQUIRED BY LAW

WEINBLATT, MICHAEL S MD
 9980 CENTRAL PARK BLVD.
 #210
 BOCA RATON, FL 33428-0000-000



DEA REGISTRATION NUMBER	THIS REGISTRATION EXPIRES	FEE PAID
AW2678386	05-31-2016	\$731
SCHEDULES	BUSINESS ACTIVITY	ISSUE DATE
2,2N, 3,3N,4,5,	PRACTITIONER	04-03-2013
WEINBLATT, MICHAEL S MD 9980 CENTRAL PARK BLVD. #210 BOCA RATON, FL 33428-0000		

CONTROLLED SUBSTANCE REGISTRATION CERTIFICATE
 UNITED STATES DEPARTMENT OF JUSTICE
 DRUG ENFORCEMENT ADMINISTRATION
 WASHINGTON D.C. 20537

Sections 304 and 1008 (21 USC 824 and 958) of the Controlled Substances Act of 1970, as amended, provide that the Attorney General may revoke or suspend a registration to manufacture, distribute, dispense, import or export a controlled substance.

THIS CERTIFICATE IS NOT TRANSFERABLE ON CHANGE OF OWNERSHIP, CONTROL, LOCATION, OR BUSINESS ACTIVITY, AND IT IS NOT VALID AFTER THE EXPIRATION DATE.

CONTROLLED SUBSTANCE REGISTRATION CERTIFICATE
 UNITED STATES DEPARTMENT OF JUSTICE
 DRUG ENFORCEMENT ADMINISTRATION
 WASHINGTON D.C. 20537

DEA REGISTRATION NUMBER	THIS REGISTRATION EXPIRES	FEE PAID
AW2678386	05-31-2016	\$731
SCHEDULES	BUSINESS ACTIVITY	ISSUE DATE
2,2N, 3,3N,4,5,	PRACTITIONER	04-03-2013
WEINBLATT, MICHAEL S MD 9980 CENTRAL PARK BLVD. #210 BOCA RATON, FL 33428-0000		

Sections 304 and 1008 (21 USC 824 and 958) of the Controlled Substances Act of 1970, as amended, provide that the Attorney General may revoke or suspend a registration to manufacture, distribute, dispense, import or export a controlled substance.

THIS CERTIFICATE IS NOT TRANSFERABLE ON CHANGE OF OWNERSHIP, CONTROL, LOCATION, OR BUSINESS ACTIVITY, AND IT IS NOT VALID AFTER THE EXPIRATION DATE.

Form DEA-223 (4/07)

Employee Information

Michael Weinblatt

Photo

EmpID: 072466847
Hire Date: 02/28/2005
Job: D1810 Medical Dir
Company: TWC G4S Secure Solutions USA
Business Unit: 00001 Guarding Operations
Department: BOC_O Boca Raton-Overhead
Location: BOC Boca Raton
Regular/Temporary: Regular
Full/Part Time: Part-Time

Additional Information

Home and Mailing Addresses	Competencies
Email Addresses	Languages
Phone Numbers	Training
Emergency Contacts	Education
Birthday	Licenses and Certificates
Memberships	Compensation History
Honors and Awards	Total Compensation

[Return to Select Employee](#)

Go To: [Manager Home](#)
[Job and Personal Information Home](#)



G4S Secure Solutions (USA) Inc.
951 Broken Sound Parkway NW
Suite 350
Boca Raton, FL 33487

Telephone: 561 994 0358
Fax: 561 994 6835

February 03, 2014

State of Florida
Department of Health, Bureau of Emergency Medical Services
4052 Bald Cypress Way, Bin C-30
Tallahassee, Florida 32399-1738

RE: ALS Trauma Transport Protocol Adaptation

To Whom it May Concern:

Pursuant to the renewal of the Secondary Non-Transport Advanced Life Support license issued to G4S Secure Solutions (USA) Inc. (G4S), Provider 5027, I offer the enclosed Trauma Transport protocols to be instituted forthwith at all locations where G4S provides Secondary Non-Transport Advanced Life Support services. All services are currently provided within Palm Beach County under this license and therefore the protocols will apply to all locations including non-incorporated areas of Palm Beach County, the City of Boca Raton and the City of Palm Beach Gardens, replacing those currently in place under the existing license. All EMT and/or Paramedic personnel will be provided with a copy of the applicable protocols, as well as the State of Florida Administrative Code 64-J in entirety for reference.

Should you require further information, please do not hesitate to contact me at 561-994-0358,

Sincerely,

A handwritten signature in black ink, appearing to read 'Michael Weinblatt', written over a horizontal line.

Dr. Michael Seth Weinblatt
Medical Director
G4S Secure Solutions (USA) Inc.
G4S Boca Raton Area Office

Contents

Business Continuity Pla..
For
G4S Secure Solutions (USA)

G4S (USA) Corporate Headquarters
 1395 University Boulevard
 Jupiter, FL 33458
 Phone: 561-622-5656

Date of Current Revision
February 14, 2011

Control Copy Number
001A

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G4S Secure Solutions (USA), 1395 University Boulevard, Jupiter, FL 33458

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1.0 THE MISSION STATEMENT

The mission of the Headquarters Business Continuity Team is to pro-actively support the vision and mission of G4S Secure Solutions (USA) by protecting its employees, properties and business responsibilities with its customers.

In the event of an emergency, our goal is to ensure a timely restoration of business by implementing the Headquarters Business Continuity Plan. This plan incorporates three distinct phases:

- proactive planning,
- prompt response and
- timely recovery.

We will accomplish this, by:

- Conducting Risk Assessments,
- Develop, implement, and maintain Emergency Preparedness plans
- Perform regular business continuity, regulatory compliance and safety assessments audits.
- Conduct and document related employee training.

This BCP is designed to restore core functions at the Headquarters building located in Palm Beach Gardens, Florida and is also meant to serve as a template for field offices.

2.0 CONFIDENTIALITY STATEMENT

This manual is classified as the confidential property of G4S Secure Solutions (USA). Due to the sensitive nature of the information contained herein, this manual is available only to those persons who have been designated as plan participants, assigned to the Headquarters Business Continuity Team, or who

Jeff Cappelletti, Insurance/Risk	(009A) *
XXXXXXXXXX, Finance Coordinator/Payroll	(010A) *
Jim Douglas, IT Coordinator	(011A)
XXXXXX, Consulting & Investigations	(012A) *
Tim Kendall, RSS-Nuclear Services	(013A) *
Thomas Furda, HQ Building Services	(014A) *
Marc Shapiro, Communications Coordinator	(015A)
Robert Burns, Operations/National Accounts	(016A)
Brian McCabe, Alternate IT Coordinator	(017A)
Jeff Cappelletti, Treasury	(018A)
XXXXXX, Alternate Logistics Coordinator	(019A) *
Lee Achord, Alternate HR/Information Coordinator	(020A)
XXXXXX, Alternate Legal Representative	(021A) *
Michael Kamentz, Building Services	(022A) *

3.1 Manual Reclamation

Plan recipients who cease to be an active member of a Headquarters Business Continuity Team or an employee of G4S Secure Solutions (USA) must surrender both copies of their emergency recovery manual. G4S Secure Solutions (USA) reserves any and all rights to pursue the return of these manuals.

3.2 Plan Revision Date

The latest manual revision and date appears in the footer. This date indicates the most recent published date of the plan section.

otherwise play a direct role in the planning and recovery processes. This manual remains the property of G4S Secure Solutions (USA) and may be reprocessed at any time. Unauthorized use or duplication of this manual is strictly prohibited. This manual and its related documents should not be reproduced in any manner to third parties. However, upon authorization from the Business Continuity Team Leader, this manual can be made available for viewing only at the headquarters to third parties such as customers, auditors and inspectors.

All employees, both regular and contract, who use, design, operate, have access to, or are responsible for Corporate information, systems and/or the data contained therein, must comply with the provisions of this policy manual.

3.0 MANUAL DISTRIBUTION

Each plan recipient will receive and maintain two copies of the emergency recovery manual; one copy will be kept in the recipient's work area and the second copy will be kept at the plan recipient's residence/car. Each manual has a control number to track its distribution. Backup copies are maintained at G4S Secure Solutions (USA) Corporate Headquarters.

Copies Of This Manual Assigned To:

Drew Levine, HQ Team Leader, Security Services	(001A)
Robert Burns, Alternate Team Leader	(002A)
Chuck Brock, National Accounts	(003A)
XXXXXXXX, Logistics Coordinator	(004A)
Mike Goodboe, Information Coordinator, HR	(005A)
Julie Payne, Legal	(006A)
Susanne Jorgensen, Finance/Insurance	(007A)
Frank Knapfel, Safety/Medical Coordinator	(008A)

4.0 SCOPE OF THE RECOVERY PLAN

The intent of this plan is to enable G4S Secure Solutions (USA)'s headquarters office to resume its current business support functions in the shortest appropriate time in the event of total or partial loss of access to the corporate office including computer facilities, production facilities, the personnel or the tools that are normally used in their business activities.

Business Support Functions are defined as "all business administrative and management support functions that support one's core business operations". These cover all aspects of business activities relating to information / product flow, documentation, communications, billing, facilities and office logistics, as well as the safety and security of personnel and facilities.

4.1 Business Function Recovery Times

The object of this plan is to restore the most Critical (Category I) systems within eight (8) hours, and Essential (Category II) systems within twenty-four (24) hours of an emergency event.

The following risk categories identify priority schedules. Specifically, each function of the business operations at the G4S (USA) corporate office will be evaluated and allocated a place in one of four risk categories, as described below.

- Category I - Critical Functions (8 hours)
(Power, utilities and structural integrity building)
- Category II - Essential Functions (24 hours)
(Payroll, billing, hotlines, customer portals, main servers, backgrounds, labor scheduling, treasury functions)
- Category III - Necessary Functions (48 hours)

(E-mail and non-essential servers, business unit operations)

- **Category IV - Desirable Functions (5 days)**
(All other functions in all departments such as tax, legal, human resources, risk management, etc...)

Note: Category IV functions are important to administrative processing, but due to their nature, the frequency they are run and other factors, they can be suspended for the duration of the emergency.

5.0 STRATEGY

In order to facilitate a recovery, regardless of the type or duration of the emergency, G4S Secure Solutions (USA) has implemented multiple recovery strategies. These strategies are categorized into three (3) levels. Each level is designed to provide an effective recovery solution equally matched to the duration of the emergency condition.

5.1 Level 1: Short Term Outage – 24 to 72 hours

A short-term outage is defined as the period of time ranging from 24-72 hours that G4S Secure Solutions (USA)'s headquarters building is unavailable and may require remote computerized operations or production facilities (i.e. hot site initiation). An emergency may either be declared company-wide or only for the affected department or building. The decision to declare an emergency will be partly based on the amount of time / expense that is required to implement the formal recovery and the anticipated impact to the Corporate office business over this period of time.

5.2 Level 2: Medium Term Outage – 72 hours to Three Weeks

A medium-term outage is defined as the period of time from 72 hours up to three weeks that G4S Secure

Perform regular scheduled maintenance on critical assets: We require regular maintenance of our assets to keep them running and available in the event of an emergency.

Observe information security procedures regarding computers in our facility, and encourage increased security when appropriate

7.0 EMERGENCY COMMAND CENTER

An important aspect of the planning process involves preparing to operate an emergency command or operations center. Good response and recovery management requires a centralized operations center to aid in information management and to provide a location in which the various teams can operate.

7.1 Purpose

The purpose of the Emergency Command Center (ECC) is to provide a centralized location for G4S Secure Solutions (USA) Corporate Headquarters personnel to coordinate all the activities necessary to respond to an emergency situation.

This section discusses the basic organizational structure and responsibilities of the Emergency Command Center from initial activation to deactivation of the facility.

The ECC is ultimately a center for information management and decision-making. Its primary purpose includes gathering and processing of all of the information required to plan for and respond - quickly and effectively - to potential and ongoing emergency incidents. Within the Emergency Command Center, incoming messages must be gathered, categorized, processed, and displayed in order to optimize decision-making.

Solutions (USA)'s headquarters office will be unavailable. During this time of recovery G4S Secure Solutions (USA) Corporate Headquarters may initiate a physical move of personnel and resources.

5.3 Level 3: Long Term Outage – Three Weeks or More

A long-term outage is defined as a period of time three weeks or greater that G4S Secure Solutions (USA) Corporate Headquarters will be unavailable. During this phase of recovery G4S Secure Solutions (USA) Corporate Headquarters will initiate a physical move of personnel and resources.

6.0 PREVENTION

The best way to prepare for an emergency is to limit the likelihood of an emergency event. Therefore, we look for any potential problems by conducting regular facility audits and when we find problems, we correct them. We endeavor to:

Maintain good general housekeeping: Keep areas clean and free of obstructions and fire hazards. Remove any stored paper from common areas and store in restricted areas.

We look for, and eliminate, any obviously overloaded electrical circuits. Employees may have installed non-business electrical appliances such as coffeepots, radios, space heaters and fans. These appliances can cause electrical fires by shorting out themselves or overloading circuits not designed for these appliances.

7.2 Objectives

The objectives for having an Emergency Command Center are as follows:

- Manage business continuity and restoration with a unified corporate structure.
- Provide a centralized point for collection and dissemination of information to company employees, customers and to the public, including media representatives.
- Support Headquarters Business Continuity Team efforts by assisting with the procurement of materials and allocation of additional personnel and other resources.
- Coordinate information exchange with federal, state and local agencies, as appropriate.

7.3 ECC Location

The Emergency Command Center (ECC) is the operating base for the Headquarters Business Continuity Team, and if space permits, for the other response personnel.

Primary onsite location: Executive Boardroom
Alternate onsite location: WTI Classroom

The Emergency Operations room located on the second floor will be the host center for the operations Disaster Recovery Team to coordinate all emergency response efforts for the field offices and customers serviced by those locations.

All locations will contain all vital information and communication equipment used by the ECC Teams. Other alternate locations may be selected as determined by the nature of the emergency. All locations should be capable of being mobilized within two hours. The following issues must be observed:

- it must be close enough to be reached quickly by the Headquarters Business Continuity Team and to allow them to monitor the situation

- on an ongoing basis
- it must be far enough away to not suffer from the same emergency and be safe
- it must be large enough to house all of the required personnel and equipment
- it must be a facility that can be activated quickly with working space and communications
- it must be secure; access control is important.

If the emergency is of great scope and an onsite Emergency Command Center is not available, a hot site will be determined and operation moved to that location.

7.4 Hot Site Location(s)

In the event that G4S Secure Solutions (USA)'s headquarters is compromised, the systems must be repaired to an operational state within 24 hours of an emergency event.

In the event that an emergency situation prohibits the likelihood of restoring its operations within 24 hours, a decision by the Headquarters Business Continuity Team Leader will be made whether to utilize a hot site location.

Potential hot site locations include:

If local disaster:

WSI
7121 Fairway Drive, Suite 301
Palm Beach Gardens, FL 33418

G4S - Boca Raton
6413 Congress Avenue
Arntec Center, Building 3, Suite 225
Boca Raton, FL 33487

If statewide disaster:

G4S-Atlanta
1100 Circle 75 Parkway, Suite 470
Atlanta, GA 30339

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- records management and personnel management
- Command Support**
Provides assistance to the Headquarters Business Continuity Team Leader and to the other teams.

7.7 ECC Staffing

Selection of staff for each ECC function is the responsibility of the Headquarters Business Continuity Team Leader. Different types of emergencies may require the mobilization of personnel with different skills. For many emergencies, the business unit with the primary operation response will staff the ECC and all teams may not be activated. Multiple emergencies will require a unified command with a Headquarters Business Continuity Team Leader and additional support teams.

Depending on the nature and extent of the emergency, the Headquarters Business Continuity Team Leader may establish separate staff specialists for technical reviews, administration, or incident analysis as required. These positions will be assigned to the Command function and report directly to the Headquarters Business Continuity Team Leader. The leader for each ECC function can also activate additional support or specialists to support specific incident response.

7.7A Headquarters Business Continuity Team Leader

The Headquarters Business Continuity Team Leader manages the Emergency Command Center and oversees the activities of the Headquarters Business Continuity Team to provide support for recovery efforts within the Business Continuity Plan.

- o **Responsibilities**
 - Reports to the Executive in Charge
 - Activate/Deactivate ECC
 - Determine team positions to be assembled at ECC
 - Evaluate Headquarters Business Continuity Team recovery efforts

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In the event that such emergency is on a national scale, and air traffic is prohibited and/or restricted (as it was in September 2001), G4S Secure Solutions (USA) Corporate Headquarters may not be able to meet the twenty-four hour (24) business restoration goal. In such a situation, ground transportation will be utilized to establish the backup site for G4S Secure Solutions (USA) Corporate Headquarters as quickly as feasible.

7.5 Organization

The organizational structure of the Emergency Command Center will be based on the response needs of the emergency. The ECC structure is based on an application of the basic incident command system components (command, planning, operations, logistics, finance and administration) to a business setting. This structure enables enhanced communications within G4S Secure Solutions (USA) Corporate Headquarters, G4S (USA) field operations, G4S (USA) clients and government agencies as required.

7.6 ECC Functions

The Emergency Command Center is organized to support centralized event management with the following functions:

- Policy & Planning**
Executive overview of corporate policy, legal, planning, and corporate relations
- Command**
Overall emergency management with centralized decision-making authority.
- Emergency Assessment**
Assesses the initial emergency activation of the ECC
- Communications**
Coordinates customer, media, and government communications
- Operations**
Manages tactical operations of the emergency
- Logistics**
Manages materials, purchasing, computers, telecommunications, transportation, security, medical, and facilities
- Finance & Administration**
Manages the financial aspects of the emergency,

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- Provide Executive In Charge with overviews of recovery efforts, impact on customers and facilities, government communications, and media releases
- Review and approve media releases
- Coordinate support requests to locations where need exists
- Ensure status briefings are scheduled as required
- Annually update the Business Continuity Plan.
- Authorize emergency funds

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7.7B Communications Coordinator

The Communications Coordinator serves as the Company spokesperson and will ensure that customers, news media, employees, contractors, local, state, and federal governments receive clear, accurate, and timely information during an emergency.

- o **Responsibilities**
 - Reports to Legal Representative
 - Act as spokesperson on site and at the ECC
 - Consult Headquarters Business Continuity Team Leader for emergency status information
 - Develop and distribute news releases to the media
 - Advise Government Agencies of news releases
 - Advise Customer's of news releases
 - Establish employee communication channels
 - Maintain file of news releases
 - Route news media rumors or misinformation to the Legal Coordinator
 - Determine need for news conferences
 - Call for activation of Emergency News Center if necessary
 - Maintain communications with spokespersons from other regional utilities in the event of a regional emergency that requires coordinated communication
 - Maintains log of activities performed

7.7C Information Coordinator

The Information Coordinator will consolidate operating data for the Communication Coordinator and ECC Team Members. Also responsible for ensuring cross-functional communication between ECC teams and compile scheduled status reports.

- o **Responsibilities**
 - Reports to the Communications Coordinator
 - Gathers operating data from all response teams
 - Provides Communications Coordinator with media releases and information concerning the emergency impact and recovery efforts.
 - Reviews restoration updates to ensure emergency information provided to customers, media, and government agencies is consistent
 - Provide operational information status on response activities to jurisdictional Emergency Operation Centers
 - Compiles overall emergency status reports as scheduled
 - Obtain and distribute weather data
 - Coordinates outside requests for assistance
 - Maintains hourly logs of communications and outside assistance activities

7.7D Safety/Medical Coordinator

The Safety/Medical Coordinator maintains awareness of active and developing situations, to monitor employee and customer safety. The Safety/Medical Coordinator also provides medical assistance oversight for site incidents and company facilities. This position will be activated based on the extent and type of emergency.

- o **Responsibilities**
 - Reports to the Headquarters Business Continuity Team Leader
 - Identifies safety situations associated with Business Continuity activities
 - Exercises authority to issue employee messages and coordinate safe response activities
 - Monitors ECC team safety
 - Provides status reports at ECC briefings
 - Maintains first aid logs
 - Maintains OSHA injury & illness logs
 - Determines medical support required for site incident responses
 - Develops employee messages as required
 - Provides status reports at ECC briefings
 - Maintains logs of medical response activities

7.7E Facility Coordinator

The Facility Coordinator is responsible for overall ECC set up and ongoing maintenance management.

- o **Responsibilities**
 - Reports to Headquarters Business Continuity Team Leader
 - Set up ECC
 - Ensure all ECC supplies and equipment are available for activated teams
 - Test all ECC communication equipment periodically
 - Accept and file reports and forms submitted by teams
 - Post housing, feeding, sanitation areas, and break area information
 - Deactivate, set up and survey required equipment or material replacements
 - Coordinate building access for police or fire personnel
 - Inspect overall building facility after event and determine safety for occupation
 - Contact appropriate vendor for repairs and maintenance

7.7F Legal Coordinator

The Legal Coordinator will provide resolution of policy and legal issues arising as a result of an emergency, oversee external communications, and monitor customer, media, and government reactions.

- o **Responsibilities**
 - Reports to Executive in Charge
 - Ensures proper emergency span of control
 - Resolve policy issues
 - Evaluate emergency potential on corporate operations
 - Review legal issues
 - Serve as policy spokespersons for external communications
 - Establish and maintain executive level contact with other utilities, local governments, and Federal agencies

7.7G Logistics Coordinator

The Logistics Coordinator provides support for materials, communications, computer services, purchasing, security, or housing and facility support

- o **Responsibilities**
 - Reports to the Headquarters Business Continuity Team Leader
 - Work with Safety/Medical Coordinator to address emergency safety issues
 - Oversee emergency transportation issues
 - Monitor fuel usage during extended emergencies and obtain additional supplies
 - Monitor emergency material usage with Headquarters Business Continuity Team and review with Headquarters Business Continuity Team Leader
 - Procure material for long term operation, if applicable
 - Provide additional clerical support and messengers for ECC Teams
 - Contact selected restaurants and lodging facilities that a major emergency condition exists and that their services will be required for the estimated duration of the emergency.
 - Coordinate with the operating departments at staging or emergency sites the expected restaurant/caterer service.
 - Maintain contact with the selected restaurant/caterers to handle any problems that may arise.
 - Contact hotels/motels every day to confirm or cancel reservations.
 - Determine if generating stations or other company facilities can be used to feed or lodge employees.
 - Provide security at staging or company sites if required.
 - Provide status information to ECC briefings
 - Works with local public and private sector organizations to maintain mutually advantageous reciprocal agreements.
 - Monitors the reciprocal agreements to ensure essential personnel are used efficiently.

- Maintain log of activities

7.7H Finance Coordinator

Finance Coordinator will facilitate the disbursement of funds to support response teams and will provide administration support for personnel. During extended emergencies this position will also assist in supporting customer billing, and insurance claims.

- o **Responsibilities**
 - Reports to the Headquarters Business Continuity Team Leader
 - Coordinate emergency funds for response teams.
 - Coordinate with the Company insurance claim representative as required
 - Coordinate with the Legal Coordinator as required for any changes in company policy that affect emergency accounting
 - Monitor and track emergency expenses and report to Headquarters Business Continuity Team Leader
 - Support company emergency policies for employees
 - Participate in ECC status briefings
 - Maintain hourly logs of activities

7.7I Insurance Coordinator

The Insurance Coordinator shall be responsible for procuring, maintaining and reviewing all property and liability insurance policies for G4S Secure Solutions (USA).

- o **Responsibilities**
 - Reports to the Headquarters Business Continuity Team Leader
 - Works with the Facility Coordinator to ensure appropriate insurance levels are maintained when building configuration or use changes.
 - Ensure that damage resulting from emergency events is documented via video or photos.
 - Coordinates repairs with the Facility Coordinator and Safety/Medical Coordinator.
 - Ensures that repairs are budgeted in correspondence with the claim amounts.
 - Performs an annual review of current insurance policies during the month of January.

7.7J Information Technology Coordinator

The Information Technology Coordinator shall be responsible for the continuity and accessibility of all digital information, computer and networking systems.

- o **Responsibilities**
 - Reports to the Headquarters Business Continuity Team Leader
 - Proposes emergency funds for hardware / software needs.
 - Coordinate data acquisition through offsite storage vendor.
 - Monitor and track emergency expenses related to hardware / software needs.
 - Tests systems for proper configuration and operation after an emergency event.
 - Participate in ECC status briefings
 - Maintain hourly logs of activities

7.7K Command Support

The Headquarters Business Continuity Team Leader may establish separate Command Support staff positions to support technical analysis, information coordination, or ECC administration. Position assignments listed for this section are at the discretion of the Headquarters Business Continuity Team Leader dependent on the nature of the emergency.

7.8 Activation of a Designated Hot Site

The responsibility for activating any of the designated hot sites or back-up resources, if that is appropriate to the occurring emergency, is delegated to the Headquarters Business Continuity Team Leader. In the absence of the Headquarters Business Continuity Team Leader, responsibility reverts to the Alternate Team Leader.

Within 4 hours of the occurrence, the Headquarters Business Continuity Team Leader or Alternate Team Leader determines the prognosis for recovery of the damaged functional area through consultation with the Facility Coordinator. If the estimated occupancy or recovery of the damaged functional area cannot be accomplished within 8 hours, the usual occupants of the designated back-up site are notified of the intention to activate the appropriate hot-site.

7.9 Facilities

The ECC Facility Coordinator will set up the ECC and ensure that office supplies, team position assignments, and ancillary equipment are available. The ECC Facility Coordinator will monitor equipment and supplies throughout the emergency.

7.10 Equipment

Depending on the departments effected by the disaster, refer to the individual BCP requirements for each department listed in the Appendix.

Generally, ECC facility management will include:

- Telephones
- Desks
- Fax machines with dedicated fax lines

- Communication radios (with chargers)
- White boards with markers
- General office supplies
- Laptops – wireless connections
- Printers
- Chairs
- Maps
- File cabinets, boxes and folders
- Copier and paper supply

designed to protect life and property. This phase terminates with the onset of the actual emergency or emergency.

III. Emergency
This phase begins with the onset of the emergency and continues until effective recovery operations can be initiated. This phase is devoted primarily to the overall corporate coordination required for a wide spread emergency or emergencies that have escalated public, customers, media, and regulatory or government concerns.

IV. Recovery
The recovery phase begins as soon as emergency conditions permit the initiation of recovery operations. This phase continues until the completion of both short and long-range recovery operations.

V. Deactivation Phase
If the emergency situation no longer warrants operations of the ECC at the current level, the Headquarters Business Continuity Team Leader will issue scale back operations or completely deactivate the ECC. Once a deactivation decision has been made, each ECC Team is responsible for making the appropriate notifications within their team.

8.0 OPERATIONS

While many emergencies can be handled at the Business Unit, Division, or Department level, the Emergency Command Center (ECC) will be activated in the event of a significant emergency, which has caused or posed a potential for widespread damage and/or disruption of company operations.

8.1 Emergency Levels

Emergency levels were developed to assist in defining necessary action for communications and operations. Within each level, operating criteria trigger key response actions. Since the exact nature of conditions surrounding emergencies are impossible to predict, adjustments must be made to emergency procedures based on the actual conditions. The level may escalate at any time due to increased media attention, customer concerns, or regulatory interactions. Emergency levels include:

I. Alert
An unusual event has been forecast or predicted. Planning and coordination to cope with an emergency and to mitigate the effects will be conducted.

II. Warning
An unusual event is imminent. This phase may include the dissemination of information and warnings, mobilization of resources, or other preparatory measures

8.2 ECC Facilities Deactivation

Work areas will be cleaned up and all supplies returned to their proper storage locations. Communications hardware will be disconnected and returned to their proper storage locations

8.3 What to do When a Crisis Erupts

As soon as a potential crisis situation develops, the first person to be alerted should be the Headquarters Business Continuity Team Leader and if applicable, the Senior Manager of the department in which the problem occurs. It is imperative that all employees understand this requirement. If the event warrants, the Communications Coordinator (and possibly a public relations professional) should be notified for a quick overview of the situation. In this scenario, the Senior Manager of the department in which

the problem occurs and the Communications Coordinator and other necessary executives should meet immediately to determine who has been affected and, if the problem involves a rumor or complaint, they must evaluate the credibility of the source.

If it is determined an emergency situation has occurred or that a crisis is developing, senior management must be notified and have explained to them the corrective steps being initiated.

Immediately, the Information Coordinator will begin developing strategies related to the situation. Overall coordination will be determined based on the crisis and the structure of the organization. The Communications Coordinator should take the lead in recommending a course of action as it relates to communications.

8.4 How to Activate the Plan

In the event of an emergency, immediate and proactive steps must be taken to ensure the protection of people, property and business interests. The plan is initiated by the Headquarters Business Continuity Team Leader. In the event the Headquarters Business Continuity Team Leader is not available, the Team Alternate would have this responsibility.

8.5 Normal Business Hours Response

If an emergency happens during normal business hours, follow the corporate emergency procedures to ensure the life and safety of all employees.

If the building is accessible, meet with other Business Continuity Team Members at the ECC Location as specified in Section 7.3 (ECC Location) of this manual.

If the building is not accessible, the team personnel should assemble at their pre-assigned staging area in the parking lot. If necessary, the Headquarters

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9.0 NATURAL EVENTS

As part of our organization's emergency action plan, we have developed certain procedures for a number of different natural and weather-related events. These procedures are noted below.

9.1 Fire

Fire could occur in any building or location; therefore, fire protection is an important part of our emergency action plan. We have developed a list of all the major workplace fire hazards and their proper handling and storage requirements. These hazards include:

- Kitchen Areas/Lunchroom
- Electrical / Generator rooms
- UPS rooms
- Chemical Storage areas
- Shipping and Receiving area

Their safe handling and storage requirements include:

- No smoking in the facility
- Only approved chemicals with MSDS shall be allowed onsite
- Do not overload electrical circuits
- Combustible & Flammable products shall be stored in approved fireproof cabinets
- MSDS will be consulted for all storage and handling of products
- All "hot" work will require a permit and be approved by the facility coordinator

Housekeeping procedures are important to ensure that work areas are kept free from accumulations of flammable and combustible materials.

Housekeeping procedures include:

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Business Continuity Team Leader may designate a remote "Hot Site" (see 7.4 - Hot Site Location)

Immediate actions to be taken by the Headquarters Business Continuity Team Leader or assigned alternate:

1. Take a head count to make sure all team members are safe and available. If any team members are missing, attempt to contact them via alternate telephone numbers.
2. Ensure that proper authorities have been notified, if warranted.
3. Conduct a briefing and record all the information given by the Headquarters Business Continuity Team members.
4. Notify department personnel not already notified. Each Department Head has a separate list of key personnel for his/her department.
5. If appropriate, activate the Recovery procedures that are located in this manual.

8.6 After Hours Response

When notified of the emergency event the Facility Coordinator will:

1. Record all the information about the event (brief description of problem; location of problem; status of building).
2. Contact the HQ Business Continuity Team Leader
3. If instructed by the HQ Business Continuity Team Leader, report to the Emergency Command Center.
4. If instructed by the HQ Business Continuity Team Leader to begin your recovery efforts, review your responsibilities and commence recovery efforts.
5. If you have Support Team and the emergency warrants it, contact that Team and have them meet you at the primary or alternate meeting place as identified by the HQ Business Continuity Team Leader.
6. If you have a Support Team but are uncertain if the emergency warrants their involvement at this time, it is advisable to contact the Support Team members and put them on alert until further notice or deactivation of the ECC.

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- Do not store any flammable/combustible cleaners/solvents etc. in housekeeping spaces.
- Keep areas clean and picked-up.
- No smoking in the building.

We have identified the following types of fire protection available to control each hazard:

- Local ABC fire extinguishers
- Wet fire suppression systems
- Dry chemical fire suppression system (non-halon)

In the event of a fire, the fire sprinkler system will discharge. Additionally a fire alarm will ring in G4S Secure Solutions (USA) Corporate Headquarters building. The system is monitored by Fire Security and Solutions. Any alarms from these systems go directly to the call center for Fire Security Solutions. The call center will notify the fire department, Fire Security Solutions and the Facility Coordinator at the G4S (USA) corporate office.

The names of personnel responsible for maintenance of equipment installed to prevent or control fires include:

- Facility Coordinator or its designee
- Metro Fire Sprinkler
- Triangle Fire
- Fire Security Solutions

We understand that maintenance of fire equipment or systems (i.e., inspections, certifications) is an integral part of our emergency action plan. The frequency of such maintenance is on a quarterly basis and an annual inspection is also conducted. The inspection reports and certifications are kept in the Facility Coordinator's office.

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In the event of a fire that causes structural damages, partial structural collapse, or total collapse, care must be taken to ensure that employees, contractors, and other visitors to the site are safe.

If a fire occurs that causes structural damage or collapse to a portion of the building, the Facility Coordinator must perform a building assessment. If the Facility Coordinator does not have the expertise to perform this assessment or if the scope of the assessment exceeds the expertise of the Facility Coordinator, we will use an architectural (or engineering) firm to complete this assessment.

If the fire causes damage to the building, care should be taken to ensure the safe operation of utilities. If utility lines have been compromised, they must be turned off. The employee(s) responsible for utility shut include the facility coordinator and/or the local utility company.

When entering a building that has experienced any level of collapse or structural damage, personal protective equipment (PPE) must be issued to employees and worn by employees and contractors at all times. A PPE station shall be erected on site and a list of required PPE for entry shall be posted. The employee responsible for this station and PPE distribution is the Headquarters Business Continuity Team Leader or its designee.

9.3 Floods

We have determined that G4S Secure Solutions (USA) Corporate Headquarters facility is not in an area of elevated flood risk; however we believe a flood (natural causes) or water intrusion from a broken pipe etc., could possibly occur and therefore worth planning for.

During working hours, water may be noticed by personnel on duty; after hours, water entrance will be seen by security or building personnel or by the activation of water sensors located in the data room of information

technology department and the garage.

During working hours the Department Manager will ensure that any computer systems are shut down as quickly as practicable and that protective covers are installed over the equipment.

The Facility Coordinator will be notified to identify the source of the leak. If the Facility Coordinator cannot stop and repair the leak, the approved vendor (see Appendix - Vendor List) shall be called immediately.

In the event of an after-hours flood or leak, instruct them water sensors placed around the facility will notify G4S (USA) corporate security and they will call the local Facility Coordinator to visit the site and investigate.

9.4 Hurricanes

We have established specific procedures for arriving storms. These procedures address actions taken 72 hours prior to the storm's arrival, 36 hours prior to the storm's arrival, and 24 hours prior to the storm's arrival. These activities are identified on the "Pre-storm List" (Appendix - Pre Storm List). Likewise, communication and operations policies have been established in AD 210: Hurricane Alert Procedures and are incorporated herein. (see Appendix).

To understand the approaching hazards of a hurricane, the following terms are used as per National Weather Service:

Tropical Storm Watch

Within the next 36 hours, tropical storm conditions (winds from 36 to 73 mph) are possible in the storm watch area.

Tropical Storm Warning

Within the next 24 hours, tropical storm conditions (winds from 36 to 73 mph) are expected in the storm warning area.

Hurricane Watch

Within the next 36 hours, hurricane conditions (sustained winds greater than 73 mph) are possible in the hurricane watch area.

Hurricane Warning

Within the next 24 hours, hurricane conditions (sustained winds greater than 73 mph) are expected in the hurricane warning area.

5. Catastrophic: Winds in excess of 155 mph. Damage is total in many places, and many structures are destroyed. Severe flooding is common several miles inland.

In the event of a hurricane that causes structural damage, partial structural collapse, or total collapse, care must be taken to ensure that employees, contractors, and other visitors to the site are safe.

If a hurricane occurs that causes structural damage or collapse to a portion of the building, the Facility Coordinator must perform a building assessment to ensure the safe operation of utilities. If utility lines have been compromised, they must be turned off. The employee(s) responsible for utility shut off include Facility Coordinator or its designee and the local Utility suppliers (Appendix - Vendor List).

When entering a building that has experienced any level of collapse or structural damage, personal protective equipment (PPE) must be issued to employees and worn by employees and contractors at all times. A PPE station shall be erected on site and a list of required PPE for entry shall be posted. The employee responsible for this station and PPE distribution is the Safety/Medical Coordinator or its designee.

9.5 Tornadoes

We have determined that a tornado could occur in the geographic area of G4S Secure Solutions (USA) Corporate Headquarters building; therefore, we have established a number of tornado-specific emergency procedures.

In the event of a tornado strike, employees will be instructed to stay away from windows and doors. Additionally, in the event of a tornado, all employees will be instructed to stay on the lowest level of the building.

Saffir-Simpson Rating and Storm Categories:

1. **Minimal:** Winds of 74 to 95 mph. Damage is minimal, usually limited to trees and power lines.
2. **Moderate:** Winds of 96 to 110 mph. Some roof damage may occur. Trees can be uprooted and power poles can be downed. Windows and storefronts can be damaged.
3. **Extensive:** Winds of 111 to 130 mph. Roofs are badly damaged or lost, structural damage is common.
4. **Extreme:** Winds of 131 to 155 mph. Damage to most structures is severe. Extreme flooding can occur along and near the coast. Loss of life is common.

Understanding the Terminology

Tornado Watch: Tornadoes are possible in the given area of the watch.

Tornado Warning: A tornado has actually been sighted by a spotter or by radar and is occurring or is imminent in the warning area.

In the event of a tornado that causes structural damage, partial structural collapse, or total collapse, care must be taken to ensure that employees, contractors, and other visitors to the site are safe.

If a tornado occurs that causes structural damage or collapse to a portion of the building, the Facility Coordinator must perform a building assessment. If the Facility Coordinator does not have the expertise to perform this assessment or if the scope of the assessment exceeds the expertise of the Facility Coordinator, we will use an architectural (or engineering) firm to complete this assessment.

If the tornado causes damage to the building, care should be taken to ensure the safe operation of utilities. If utility lines have been compromised, they must be turned off. The employee(s) responsible for utility shut off include the Facility Coordinator and / or the local utility company.

When entering a building that has experienced any level of collapse or structural damage, personal protective equipment (PPE) must be issued to employees and worn by employees and contractors at all times. A PPE station shall be erected on site and a list of required PPE for entry shall be posted. The employee responsible for this station and PPE distribution is the Safety/Medical Coordinator.

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A set of floor plans will be available for the search team and authorities. This floor plan is kept at the Facility Coordinator's office.

In the event of a bomb threat and evacuation, we will establish an Emergency Command Center outside of the building. The Emergency Command Center will be located at the Assembly Areas in the east side of the parking lot.

10.2 Chemical and Biological Concerns

Although not likely, we feel that the threat of chemical or biological concerns must be addressed in our organization. This is especially true in the event we were to receive mail that was tainted with biological agents.

In the event of receipt of a suspicious package, the employee handling the package would immediately seal or cover the package.

A suspicious package might include packages that have misspellings, extra postage (more than required), non-metered postage, oily or powder residue, or are addressed to titles within the organization (i.e. President) versus being addressed to an actual name of an employee.

Next, all employees would leave the room and, if possible, lock it. If locking the room is not possible, the employees will post a sign warning not to enter. The package and the area it is stored must be quarantined.

All employees that came in contact with the package or were in the general vicinity of the package must immediately wash their hands with soap and water and be sent for medical treatment for an evaluation.

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February 14, 2011**10.0 NON-NATURAL EVENTS**

We understand that weather-related and other natural events are not the only events to be concerned with. A number of non-natural events could also occur, so we have elected to address them here.

10.1 Bomb Threat

If faced with a bomb threat we have three basic options: Ignore the threat, evacuate immediately, or search for the bomb and evacuate if necessary. Our decision as to which option we select will depend on a number of factors including assessing credibility of the threat.

Ignore the threat – The threat lacks credibility.

Evacuate immediately – The threat is very credible. A bomb or other device has been located or the caller was able to relate specific information about the location.

Search for the bomb and evacuate if necessary – The threat seems credible.

The Headquarter Business Continuity Team Leader is the employee responsible for calling an evacuation if the local authorities elect not to get involved (Appendix – Building Evacuation Procedures).

We will contact local police and fire departments to request assistance with the search and removal of a bomb.

Because of their familiarity with the floor plan of the building, the following team members may be asked to work with authorities when searching for an explosive:

- Facility Coordinator
- Safety/Medical Coordinator
- Headquarters Business Continuity Team Leader

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A list of people who were in the area and possibly exposed will be developed and given to the authorities.

Next, the employees in the affected area would notify Security, the Headquarters Business Continuity Team Leader, local police department, and the CDC Business Continuity Hotline.

CDC website: <http://www.bt.cdc.gov/EmContact/index.asp>

Additionally, the CDC Business Continuity Hotline can be called 24 hours a day at (770) 488-7100

10.3 Chemical Spills and Contamination

In the event of a chemical spill, employees must take certain precautions such as building evacuation or instructions to shelter in place.

If it has been determined that the chemical has been released and exposure is likely to occur if employees leave the protective confines of the building, a decision will be made instructing employees to take shelter at the headquarters building. Employees must not attempt to leave the building until the proper authorities permit. Additionally, the following steps should be taken:

- Close and lock all doors and windows
- Seal all openings around doors with wet towels.
- Turn off all HVAC equipment and close or seal all fresh air intakes.
- Seal off, using plastic visqueen and duct tape, all other openings such as vents and exhaust fans.

To reduce the possibility of an internal chemical spill or contamination, the following steps must be observed:

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- Ensure that all containers storing chemicals are properly labeled.
- Verify that all chemicals are stored in their proper containers.
- Ensure that chemicals with the potential of a negative reaction to another chemical are stored in separate areas.
- Verify that all chemicals have a Material Safety Data Sheet (MSDS) available.
- Keep the MSDS logbook in a central location available to all employees.
- Train employees to properly handle and store chemicals.

Temporary eye flushers are located at the near the outside generator and in the battery storage area. A permanent eye wash station is located at the northwest entrance to the garage of the headquarters building.

10.4 Civil Disturbance and Demonstrations

We have determined that, although unlikely, it would be prudent to include the possibility of civil disturbance in our emergency action plan. Events that may trigger civil disturbance and, therefore, should be carefully watched when occurring in the general proximity of our properties might include:

- Labor disputes
- Layoffs and downsizing
- Environmentally sensitive meetings or conferences
- Economic conferences
- Judicial decisions
- Union tactics
- Religious gatherings
- Biased racial or cultural events

In the event of civil disturbance, we may elect to take the following actions:

10.6 Medical Emergencies

We have determined that a medical emergency could affect our organization and our employees in a negative way; therefore, we have elected to develop certain medical related procedures.

We have made an effort to identify employees with first aid training. They are identified in the "Key Employee List" (Appendix - Key Employee List).

We have identified the closest hospital / clinic facility as:
Palm Beach Gardens Medical Center
3360 Burns Road, Palm Beach Gardens, Florida 33410
(561) 622-1411

Response time is estimated to be twelve minutes from time of injury to time the rendering first-aid by the responding paramedics.

We have also trained and designated certain employees that will serve as "First Aid Responders". (Appendix - Key Employee List).

We have located First Aid kits in various locations throughout the facility. These locations are identified on a floor plan included in this Business Continuity Plan (Appendix - Floor Plan).

We have installed Automatic External Defibrillators (AED's) in various locations throughout the facility. These locations are identified on a floor plan included in this Business Continuity Plan (Appendix - Floor plan).

In the event of a medical emergency we will call 911. Due to our telephone configuration you must first dial "9" to get an outside line. Within eight (8) hours after a medical emergency or illness involving the death of any employee or the hospitalization of 3 more employees, our organization will notify the local OSHA office (954-424-0242) and perform all

- Using additional temporary security guards
- Block entrances to the parking lot
- Removal of vehicles from the premises
- Lock the garage doors
- Removal of trash containers or other items that could thrown or set fire

The decision to take any of these actions is the responsibility of the Headquarters Business Continuity Team Leader.

10.5 Loss of Utility

An extended loss of utility could adversely affect our organization. Loss of utility might include electricity, water, or sewer. We have determined that loss of electricity could have the greatest impact on our business. This loss is especially critical following another emergency event because it would slow our ability to respond and recover.

We have identified the following critical areas of our business that would be most affected by loss of utility:

- Computer network and servers
- Facility security
- Water cooling pump

To ensure business continuity we have identified the following critical components and their availability.

- Generator
- UPS System

required recordkeeping requirements. The person responsible for this is the Safety/Medical Coordinator.

10.7 Pandemic Outbreaks (Avian Flu)

In the event of pandemic influenza, G4S Secure Solutions (USA) will take a leadership role in protecting its employees as well as limiting the negative impact to the functionality of the business and society. The Insurance Coordinator will take a lead role in monitoring the pandemic outbreak and implementing solutions for protecting the health & safety of employees and clients alike.

NOTE: This section will highlight segments of the "Avian Pandemic Influenza - Business Continuity Guidelines - June, 2006." (see Appendix)

The Department of Health and Human Services (HHS) and the Centers for Disease Control and Prevention (CDC) can provide valuable assistance in monitoring a pandemic outbreak and in identifying changing strategies for protecting the health & safety of personnel.

Further information on Pandemic Flu and other related issues can be found at www.pandemicflu.gov and www.cdc.gov/business.

In preparation of a pandemic outbreak, each business unit head will identify the specific client needs and risks and establish staffing plans to countermeasure them.

In the event of an outbreak it is anticipated that the local government will declare an "emergency response level". The Information Coordinator will meet with the appropriate local government authorities (health, municipal,

emergency services, local hospitals), to determine the response and the general plan which applies to our geographic location.

If limited stockpiles of preventative drugs are available (i.e. Tamiflu), priority will usually go to health workers, police, emergency services, and essential staff such as those maintaining water and power supplies. In some cases, certain G4S (USA) personnel may be eligible for these drugs with limited availability. The Information Coordinator must work through local authorities well in advance of the pandemic to ensure that these personnel are provided the inoculations that are available.

Affected Services

Following an outbreak of a pandemic flu, a number of services (both client and public) may be restricted or temporarily terminated. If this happens, G4S Secure Solutions (USA) may experience a reduction in service levels or a limited ability to deliver services. Some of the potential issues include:

- Some customers may decide that certain functions are transferred to other locations, or even in some instances the short-term closure of some sites.
- A reduction in the availability of local transportation would restrict staff mobility. We will consider appropriate counter measures - for example using the fleet of company vehicles, supplemented by the hire of mini-buses to transport our staff to our own and customer sites.
- Business travel (especially international) will be restricted.

Employee Absences

The greatest impact of an Avian Flu pandemic is the potential of 25% - 40% reduction in staff due to employee illness, employees taking care of ill family members or employee death. As such, we will ensure cross-training of key

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addressed so as to reduce stress and morale problems. The Communications Coordinator shall work with the Insurance Coordinator to dispense accurate information to all employees through various employee publications and notifications.

10.8 Nuclear Threat and Exposure

The opportunity exists for nuclear exposure that will affect our organization. In the event of nuclear exposure, a decision may be made to shelter in place. If a decision is made instructing employees to shelter in place, employees must not attempt to leave the building. It has been determined that nuclear energy has been released and exposure is likely to occur if you leave the protective confines of the building. Additionally, the following steps should be taken:

- Close and lock all doors and windows
- Seal all openings around doors with wet towels.
- Turn off all HVAC equipment and close or seal all fresh air intakes.
- Seal off, using plastic visqueen and duct tape, all other openings such as vents and exhaust fans.

If instructions to leave the building and evacuate to a safe area have been given, follow the instructions given by the authorities.

Although G4S (USA) is not located within twenty-five miles of a nuclear plant, it is advantageous to include the following event definitions:

THIS SECTION APPLIES ONLY TO FACILITIES LOCATED NEAR A NUCLEAR POWER PLANT: The Nuclear Regulatory Commission requires that nuclear power plants have a system for notifying the public in the event of an emergency. There exist four standard classifications of emergencies, including:

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business functions and personnel in order to be operational. This includes identifying key customers and their security needs.

Quarantine

As a precaution during a pandemic outbreak, flu patients should be sent to community clinics and should be instructed to remain away from work until cleared to return.

People who have been in close contact with victims will be quarantined (at home or hospital) until the health care professional clears the patient to return to work.

Guards at Healthcare Facilities

Since we do have employees based at healthcare facilities, the Safety/Medical Coordinator shall meet in advance of a pandemic outbreak to discuss the precautions the healthcare facility will take to protect their employees. If G4S (USA) employees are exposed to similar risks, it would be prudent to align our Business Continuity Plan with the Healthcare facility.

Emergency Stock of Supplies

G4S (USA) has purchased a supply of gloves and N-95 rated masks to be distributed to Area Offices during Phase 1 of the Avian Pandemic Influenza Guidelines (defined as when avian flu is identified in the bird population within the United States or human-to-human transmission in foreign countries.) Emergency supplies will be distributed to individual employees during Phase 2 of the Avian Pandemic Influenza Guidelines (defined as human-to-human transmission in the United States.) Other items may be purchased as deemed necessary.

Communication

It is critical that accurate and timely communication with employees, families and clients is provided. It's also critical that rumors or false information be

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- **Notification of Unusual Event**—This is a non-specific warning and is the least serious of the four categories. The event poses no danger to employees or the public and no action (i.e., evacuation) is required of the public.
- **Alert**—This classification is declared when an event has occurred that could jeopardize the plants safety, but backup systems are in place. Emergency agencies are notified, but no action is required from the public.
- **Site Area Emergency**—This classification, is declared when an event has caused a major problem with the plants safety system and has progressed to a point where a release of radiation into the air or water is possible but would not exceed regulations instituted by the Environmental Protection Agency. No action is required by the public.
- **General Emergency**—This classification is the most serious and comes when the plants safety systems have been lost. Radiation could be released beyond the boundaries of the plant. Emergency sirens will sound and some people will be evacuated or instructed to remain sheltered in place. Listen for more specific instructions.

If we receive an alert, remember the following:

- A siren or tone alert does not necessarily mean we should evacuate. Listen to the television or radio for further instructions.
- Do not call 911. If this is a true alert, a special rumor control phone number will be provided.
- If we are instructed to shelter in place, be sure to close all doors, windows, chimney dampers, and turn off all HVAC equipment.

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10.9 Computer Virus Infection

Since the integrity of our digital data is of utmost importance we conduct regular scans of the computer network system and individual systems using the latest upgraded virus scan software. This subject is discussed in greater detail in Section 19.0 Information Technology Systems.

10.10 Workplace Violence

Workplace violence is an unfortunate reality, and we believe our organization has a responsibility to protect our employees. To accomplish this, management is committed to providing a safe environment for employees to work.

As an organization we have identified certain prohibited behavior including:

- Threatening language
- Intentional damage to company property
- Physically assaulting another person
- Sexually harassing another person
- Bringing unauthorized weapons on company property

Because of the serious nature of workplace violence and the incidents that could lead to violence, we reserve the right to discipline employees. Such disciplinary actions might include verbal warning, written warning, suspension and termination of employment. The severity of the penalty will be based on the severity of the infraction. Further details can be found in the HR 405 policy on Workplace Violence. (See Appendix)

10.11 Kidnap/Hostage Crisis

Hostage taking involves scenarios in which individuals are held by force to create time for an event to occur. Causes of hostage taking can range from

marital conflict and disgruntled employees, to major crimes such as armed robbery and the kidnap/ransom of executives.

If a hostage crisis develops, the Headquarters Business Continuity Team Leader or Alternate Team Leader should work with Security Coordinator to identify which employees are involved and the time and demands of the intruder. The local authorities should be notified immediately and efforts should be coordinated with the Facility Coordinator to remove other employees out of the building, if applicable. The local police will take the lead role in handling the crisis with coordination of the Business Continuity Team Leader, as necessary.

After the hostage crises, the Communications Coordinator will be responsible for interviewing all employees involved in a hostage crisis. This interview will occur after a "calming down" period. The Communications Coordinator will also offer counseling services for those who wish to use them.

The Communications Coordinator will contact family of those involved in the situation if appropriate.

The Communications Coordinator will prepare and make public press releases.

The Facility Coordinator will ensure that security staff will submit the security incident report with supplemental pages. Members of the G4S (USA) Business Continuity Team who were actively involved will be asked to file written reports.

The Insurance Coordinator will notify the proper insurance carrier as soon as possible of the hostage crisis.

11.0 EMERGENCY SUPPLIES

The stocking of emergency supplies is an integral part of our emergency planning responsibilities. To better facilitate the emergency stock of supplies, we have created a listing which identifies materials to be stocked, the quantity needed, and the location where stored. That information can be found in the Appendix (Appendix – Emergency Supplies List).

We also realize that the rotation of many of these supplies is critical. Therefore, we will review our emergency stock of supplies on an annual basis during the month of July.

11.1 Blueprints and Floor plans

Quick access to current copies of the floor plans of our buildings is important to our emergency management goals. To achieve this goal we have included updated floor plans as part of this emergency action plan. We have identified the following important building features on the floor plans.

- Windows
- Doors
- Emergency exits
- Alarm panels
- First aid kits and stations
- Generator and switchgear locations
- Generator-powered circuits
- Uninterruptible power system location
- Evacuation staging areas
- Gas mains and valves
- Utility shutoffs
- Water lines and valves
- Storm drains
- Roof drains
- Sewer lines
- Fire sprinkler testing valves
- Fire extinguishers
- Designated escape routes
- Restricted areas
- Mechanical Rooms
- Telecommunications Rooms

We have included a hardcopy of our current floor plan in the Appendix (Appendix – Floor Plan) and we keep updated electronic & hardcopy's of current floor plans at the office of the Facility Coordinator.

12.0 INSURANCE

We understand that proper insurance coverage is vital to our organization's survival in the event of an emergency. To ensure that we are properly insured, we conduct an annual review of our policies in October. The annual review will be conducted by the Insurance Coordinator. A copy of the current policy schedule is included in the Appendix (Appendix – Insurance Policy Schedule).

In the event of insurance related questions or claims, contact the Insurance Coordinator.

Back-up copies of all insurance policies are kept by Insurance Coordinator off-site and by the Company's broker, Aon Risk Services (305-961-6167).

13.0 DRILLS & TABLE TOP EXERCISES

Testing the Business Continuity Plan is an essential element of preparedness. Partial tests of individual components and recovery plans of specific teams will be carried out on a regular basis. A comprehensive exercise of the continuity capabilities and support by the designated recovery facilities will be performed not less often than on annual basis. The Headquarters Business Continuity Team Leader will have the responsibility to plan, prepare, organize, and develop the emergency drill and exercise process for the Business Continuity Plan and to report to management on the outcome of the exercises. The scheduling of drills will occur annually at a date determined in January.

The tests will provide the organization with the assurance that all necessary steps are included in the plan. Reasons for testing include:

- Determine the feasibility and compatibility of backup facilities and procedures
- Identify areas in the plan that need modification
- Provide training to the team managers and team members
- Demonstrate the ability of the organization to recover
- Provide motivation for maintaining and updating the Business Continuity plan

13.1 Emergency Drills

The conduct of drills and exercises will become an integral part of the Business Continuity Plan. These drills and exercises are required in order to test the functionality and effectiveness of the overall Business Continuity Plan while simulating an actual emergency environment. Emergency evacuation drills will be conducted quarterly.

13.2 Table Top Exercises

Table Top exercises are activities designed to promote emergency preparedness; test or evaluate emergency operations, policies, plans, procedures or facilities; train personnel in emergency management duties; and demonstrate operational capability without the high impact of a full scale exercise. Depending on the nature of the exercise, representatives from the appropriate Headquarters Business Continuity Team members will be involved.

13.2A Walk-Through Exercise

A Walk-Through Exercise is an exercise in which the Headquarters Business Continuity Team members talk through what the members will do in various scenarios, by specifically following the logical flow of the documented Business Continuity Plan but not actually executing the steps.

Headquarters Business Continuity Team members will practice problem

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phase of business continuity requires a specific category of training. There is a continuing requirement for pre-emergency training as well as for response and post-emergency training for each individual assigned a responsibility in any of the phases.

The goal of employee training and participation in exercises is to evaluate the operational readiness of the program while improving the ability of associated personnel to effectively respond and manage an emergency situation. The training philosophy, which supports the Business Continuity Plan strategy, is to provide Headquarters Business Continuity Team members and support personnel with the skills necessary to perform in an emergency environment. Training and education activities will be conducted within the context of the Business Continuity Plan.

14.1 Who Should Be Trained

All employees will be trained on how to react during an emergency event. All Headquarters Business Continuity Team members who must carry out a specific function to support the plan must receive specific training relating to their roles and responsibilities in support of the Business Continuity Plan. This is to ensure that they are comfortable with their duties in the exercise of the plan.

- Everyone who will be responsible for the ongoing maintenance and testing of the plans must be trained in the rationale and detail of the plans. Conducting regular training courses to ensure that staff members understand the benefits of complete and correct plans can best do this.
- Every other staff member in the company must be trained so that they know what their role will be. This will include evacuation and Business Continuity principals.

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solving for emergency situations. Participants will practice a coordinated, effective response while conducting ongoing discussions and critiques of appropriateness of actions taken and decisions made. This approach permits breaks before new messages are delivered in order to discuss proper response.

Typical objectives of this type of test are any one or combination of the following:

- To verify the components of the Business Continuity Plan being developed prior to delivery to ensure completeness
- To prepare for a simulation of component or integration testing to:
 - Ensure readiness for 'live' test
 - Ensure full integration of interfaces
 - Ensure team member preparedness
- To train new team members
- To maintain Headquarters Business Continuity Team members' preparedness

13.3 Hot-Site Testing

Because of the critical importance of our hot-site(s) we will conduct an annual testing exercise of the Information Technology systems at the hot-site location and exercise all components of our plan to ensure that they will work when needed.

The Information Technology Coordinator will schedule this testing function on an annual basis.

14.0 BUSINESS CONTUNITY TRAINING

Trained personnel are essential for successful preparation and execution of department responsibilities during the business continuity process. Each

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15.0 ACTUAL EVACUATION

In the event of an emergency, it may be necessary to evacuate the building. If this happens, the evacuation command will be given by the Facility Coordinator. This evacuation command will be communicated via alarm and announcement on the P.A. system per the Evacuation Procedures listed in AD 214. (Appendix – Evacuation Procedures).

To assist in evacuating employees and to ensure that the entire facility has been evacuated, we have assigned certain employees as Controllers, Attendants and Monitors to assist with the entire evacuation process. Controllers are responsible for physically inspecting the floors to ensure evacuation of all employees in the area; Attendants are responsible for assembling the chair lifts and assisting any disabled (permanent or temporary in nature) employees down the exit stairs; and Monitors are responsible for taking roll call in the Assembly Areas to ensure accountability of all employees and contractors.

15.2 The Assembly Areas

In the event of an evacuation, employees and visitors are instructed to gather in their pre-assigned Assembly Areas in the east parking lot. A site plan which identifies the various staging areas is included in the Appendix (Appendix –Evacuation Procedures).

16.0 EMERGENCY FIRST AID

We understand that small emergencies may develop which result in the need of basic first aid. To satisfy this need we have placed first aid stations in strategic locations throughout the facility. These locations are identified on the floor plan in the Appendix (Appendix – Floor plan)

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The Facility Coordinator is responsible for regular first aid kit evaluation and restocking. Review and restocking of first aid kits is performed monthly by Cintas.

The first aid kit is an integral part of our emergency action plan. We have created a first aid inventory list.

- Adhesive tape
- Adhesive strips (¾" x 3" and 1" x 3")
- Ammonia inhalants
- Antacid tablets
- Antiseptic ointment or wipes
- Aspirin tablets
- Cold pack
- Cotton tip applicators
- Eyewash
- Gauze pads and roller gauze (assorted sizes)
- Hand cleaner
- Latex gloves
- Non-aspirin tablets
- Notepad and pen (actions and inventory)
- Scissors and tweezers
- Triangular bandage
- Assorted splints
- Burn relief spray

16.1 Automatic External Defibrillators

We understand medical emergencies may develop which include heart attacks. To protect employees we have placed automatic external Defibrillators (AED) in strategic locations throughout the facility. These locations are identified on the floor plan in the Appendix (Appendix – Floor plan)

The Facility Coordinator is responsible for regular inspection and maintenance on the automatic external defibrillators. Inspection and maintenance on the automatic external Defibrillators is performed monthly.

automatically set to test run for 30 minutes once a week to ensure proper ignition and operation.

For detailed records of the services and inspections performed by The Generator People see Generator Power Systems – Service Report Forms book kept in the Facility Coordinators office.

In the event we experience a loss of power, the Facility Coordinator will confirm the generator power has transferred properly by checking the availability of power at circuits powered by the generator.

In the event emergency generator power does not transfer properly or the generator does not start, the main office for The Generator People will be contacted at (561) 833-7591 or emergency cell phone (561) 385-1205 would be notified and dispatched.

The Facility Coordinator or its designee is responsible for checking and ordering fuel for the generators. Fuel delivery is provided by Dockside Petroleum Services at (561) 882-0131 or via cell phone at (772) 285-3535. Both tanks are re-fueled at the beginning of hurricane season and are "topped off" on an as-needed basis.

The main generator is capable of running the entire headquarters building at full power up to eight (8) days. If the power is utilized on a limited basis, the generator can provide power for up to two (2) weeks.

18.0 FACILITY SECURITY

Due to the sensitive nature of our documents and more importantly the safety and well-being of everyone that works and visits the G4S (USA) corporate office, security is of the critical importance. G4S Secure Solutions (USA) provides multiple layers of security to ensure the protection of the people and business entrusted to the organization.

17.0 ASSET MAINTENANCE

We understand that regular preventative maintenance is the key to keeping our critical equipment running and available for emergency events. We also understand that by keeping this equipment in good repair we are reducing the likelihood of equipment malfunction which could cause an emergency event.

17.1 HVAC

Due to the sensitive nature of our work at G4S Secure Solutions (USA) Corporate Headquarters, proper temperature and humidity must be maintained at all times. We comply with ventilation standards and building codes, including the American Society of Heating, Refrigerating, and Air Conditioning Engineers (ASHRAE) Standard 62-1989. The voluntary standard provides the minimum acceptable ventilation rates and IAQ to avoid adverse health effects.

Preventative maintenance for all air conditioning, heating and related mechanical equipment is performed on a monthly basis by Cassidy A/C. Cassidy A/C is also the preferred provider of emergency repairs and is contracted to respond to after-hours emergency calls for G4S (USA). For detailed records of the services and inspections performed by Cassidy A/C see Mechanical Service Agreement – Service Reports book kept in the Facility Coordinators office.

17.2 Generator Maintenance

An emergency power generator is an important part of our business continuity plan. We currently have two (2) generators capable of providing back-up power to the headquarters building. One generator features 750 kw in power and is fueled by a 1,200 gallon diesel tank. This generator is owned by G4S Secure Solutions (USA).

The second generator is 250 kw in size and features a 750 gallon diesel tank. This second generator is owned by the property owner, but is maintained by G4S Secure Solutions (USA).

These generators must be properly maintained, tested, and fueled. Preventative maintenance for all generator equipment is performed monthly by The Generator People. The Generator People is the preferred provider of emergency repairs and is contracted to respond to after-hour emergency calls for G4S Secure Solutions (USA) Corporate Headquarters. Both generators are

Personnel access badge cards, multi-tier access levels, security cameras, building monitoring alarms, background checks, and security guards employed by G4S Secure Solutions (USA) are used in conjunction to safeguard the people and business at the corporate headquarters.

It is mandatory that all associates and contractors carry their ID access badge to work daily and use it whenever traveling through the building. Cards must be worn in plain sight at all times. Access cards are not to be shared with anyone regardless of the situation.

All emergency exit doors are mag-locked and electronically monitored. These doors are not to be used except in emergency situations. Onsite security personnel perform daily inspections of the facility. Records of these inspections can be viewed in the Building Services department.

18.1 Building Monitoring Service

G4S Secure Solutions (USA) Corporate Headquarters is outfitted with a multi-zone alarm system. The alarm system was designed using non-proprietary equipment so the service vendor and the monitoring company can be changed promptly if the need were to arise. This system also monitors the fire suppression system in the building. Alarms from these systems go directly to G4S (USA) Dispatch One.

18.2 Alarm Systems

Alarms are an important part of our emergency action plan. We have identified the following alarms in our buildings:

- Fire sprinkler alarm, monitored by Metro Fire Sprinkler and Fire Security Solutions.
- Water leak detection system, located in the Server room and the garage and is also monitored by G4S (USA) Dispatch One.

Annual inspections of the fire and alarms are performed by Fire Security Solutions and by Metro Fire Sprinkler, and copies of these reports are kept in the Facility Coordinator's office. Annual inspections of the water leak detection system are performed by Fire Security Solutions and Metro Fire Sprinkler.

A dry fire suppression system is located in the communication rooms for IT, telecommunications, radio room, and battery room. This dry system utilizes dry chemicals that are dispensed from the sub-flooring and the ceiling to suppress a fire without destroying the equipment. It is intended that all computer systems could be operational within 30 minutes after a fire is extinguished. Triangle Fire, Inc. maintains annual inspections of the dry fire suppression system and refills the tanks of chemicals on site.

19.0 INFORMATION TECHNOLOGY SYSTEMS

Due to the critical nature of our organization's computer systems and digital records we have developed separate policies and procedures for protecting this critical data from accidental corruption or intentional destruction. Furthermore, we have developed specific procedures for restoring data from archives in the event of a natural disaster. Since these policies and procedures involve great detail, we have developed a separate and comprehensive manual called the Information Technology Disaster Recovery Procedures Manual.

The Information Technology Disaster Recovery Procedures Manual covers the following IT related issues:

- Disaster Declaration
- Disaster Recovery Checklist
- Disaster Recovery Team Members
- Building Procedure/Hurricane Preparedness Guide
- AS/400 Disaster Recovery Procedure
 - + AS/400 Application Software Temporary Keys
 - + AS/400 Payroll Disaster Recovery Procedure
- Network and Communication
 - + Telecommunication Recovery Procedure
 - + VPN Configuration
- Router Configurations
 - + Network Diagram
 - + Server Worksheets
- Intel Server Procedure
 - + Domino Email
 - + SQL Server
 - + Web Server
 - + Siebel/Call Center
- PeopleSoft Procedure
- Labor Scheduling Procedure

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19.3 Annual Disaster Recovery Exercise

Information Technology carries out a disaster recovery exercise on an annual basis during the month of May. The exercise simulates the loss of the G4S (USA) network, PeopleSoft, and Labor Scheduling applications. The goal is to recover the systems at the secondary G4S (USA) Data Center located in Charlotte, NC. The Information Technology Coordinator shall take a lead role in scheduling and conducting this disaster recovery exercise.

20.0 POST EVENT RESTORATION

As soon as it is safe to enter the property affected by an emergency event, the Facility Coordinator or the Safety/Medical Coordinator will assess the damage to the property. Based on this assessment, the company will begin restoration procedures.

Insurance and salvage decisions will need to be made. The Headquarters Business Continuity Team Leader in conjunction with the Corporate Insurance & Corporate Finance personnel will assess the damage and contact G4S (USA)'s insurance carrier. The Insurance Coordinator or the Safety/Medical Coordinator shall immediately videotape or otherwise record the damage as proof of loss.

21.0 PRESS RELATIONS

There should be only one spokesperson for G4S Secure Solutions (USA). This person will be the Communication Coordinator. If that person is not available, a capable alternate will be designated; but it should be clearly stated in what situations and in what manner the alternate employee is to represent G4S Secure Solutions (USA).

All news media requests, questions, etc., must be referred to the designated spokesperson without comment. All other employees must be instructed to say the same when referring calls to the organization spokesperson during a crisis situation.

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- Interface (file transfer) Procedure
- Exercise Information
- Previous Year Exercise Results
- Tape Off-Site Management (Arcus Iron Mountain)
- Directions and Maps

19.1 Disaster Notification Procedures

In the event of a hurricane, building damage, or if the primary Data Center is not usable, the Information Technology Coordinator will contact our off-site storage vendor Iron Mountain at (954) 845-0879. Iron Mountain will be instructed to air ship (same day) our most recent weekly backup to the secondary G4S (USA) Charlotte Data Center. This backup is sent out to Iron Mountain on Tuesdays. We must also request the most recent nightly backup tapes. The tapes must be sent to the G4S (USA) Charlotte Data Center. Refer to Tape Off-Site Management Procedure, sections 4 and 5 for list of authorized personnel who can call Iron Mountain.

NOTE: For more detailed information, refer to the Information Technology Disaster Recovery Procedures Manual.

19.2 Telecommunications Recovery Procedure

In the event of a disaster, all telecommunication lines vital to the daily operations of G4S Secure Solutions (USA) must be redirected to ensure business continuity. The Information Technology Coordinator shall take a lead role in this recovery procedure. The data lines for the WAN will be redirected to the G4S (USA) Charlotte Data Center in Charlotte, NC with the assistance of Sprint and GLS (Global Linking Solutions) Sprint is the data services provider and will actually redirect the G4S (USA) host circuits in Palm Beach Gardens to recovery host ports terminating in the G4S (USA) Charlotte Data Center (Clear Line Disaster Recovery procedure). Global Linking Solutions (GLS) is G4S (USA)'s Network Management provider and will ensure the host routing equipment is operational and confirm network traffic between all G4S (USA) branch locations and the G4S (USA) Charlotte Data Center. The voice lines that need to be redirected may be done so remotely with the assistance of AT&T and Sprint customer support.

NOTE: For more detailed information, refer to the Information Technology Disaster Recovery Procedures Manual.

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It is vital that all employees be informed who the designated spokesperson is and how to refer media or other public inquiries to that spokesperson. Each employee should understand that in no case should any other employee make any comments to the media - on or off the record.

If events elevate and an outside public relations professional is deemed necessary, the public relations professional will work with the G4S (USA) spokesperson in responding to media inquiries, and should follow up with the media to immediately correct erroneous reports.

22.0 ADMINISTRATION AND LOGISTICS

Immediately after an emergency event and during the entire recovery phase, G4S Secure Solutions (USA) will provide support to those responding to the event. Since the emergency event may be regional in nature, The G4S (USA) corporate office may elect to provide additional resources to various G4S (USA) satellite offices in the affected region. This decision will be made by the Headquarters Business Continuity Team Leader and the Executive in Charge. Regardless of who provides the support, proper care will be taken to keep accurate records and assist the employees during and after the emergency event.

It may also be necessary to provide support and resources to key members of the Business Continuity Team members, their families, and their homes. The Executive in Charge and Finance Coordinator will authorize such expenses and accommodations at their discretion.

22.1 Food and Lodging

It will be the responsibility of the Headquarters Business Continuity Team members to have determined which divisions may require food or lodging provisions after an emergency event and to have prearranged purchase orders ready for use. A listing of suggested accommodations, showing name, location, capacity, rates and latest daily hour of cancellation will be maintained by the Logistics Coordinator. Listings should be sufficiently comprehensive to assure availability giving due consideration to historical usage, accessibility, and usefulness of the lodging locations.

Upon notification of a need for assistance, the Logistics Coordinator will establish a contact with

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each department to ensure that coordination of these support activities does not detain operating personnel from their primary tasks. In the event that conditions preclude supplying the expected services from restaurants or lodging facilities, the Logistics Coordinator will arrange for alternative sources. In this capacity, it will be the responsibility of the Logistics Coordinator to:

- Contact selected restaurants and lodging facilities that a major emergency condition exists and that their services will be required for the estimated duration of the emergency.
- Coordinate with the operating departments at staging or emergency sites the expected restaurant/caterer service.
- Maintain contact with the selected restaurant/caterers to handle any problems that may arise.
- Contact hotels/motels every day to confirm or cancel reservations.
- Determine if generating stations or other company facilities can be used to feed or lodge employees.

22.2 Emergency Cash Procedures

Emergency expenditures for materials or services that will be required immediately will be processed as follows:

- Approval for emergency cash will be obtained from the Finance Coordinator or the Executive in Charge in accordance with Corporate Accounting procedures.
- The Treasurer will then wire a determined amount of money to the Shared Services Controller at headquarters.
- The Shared Services Controller will distribute funds to Area Offices (funds will be transferred to the personal account of the General Manager)
- Any remaining cash will be returned to the Shared Services Controller and ultimately to the Finance Coordinator.

Each operating area will also be responsible for maintaining proper receipts and documentation detailing the use of funds utilizing a W-127 Cash Disbursement Form.

If we cannot reach a live operator at the area office, we will immediately contact the National OSHA toll-free telephone number, 1-800-321-OSHA (1-800-321-6742).

23.0 POST EVENT EVALUATIONS

Post event evaluations are an important aspect of emergency preparedness and recovery. These evaluations give an organization the ability to adapt plans based upon prior experiences. Accurate records will be necessary to accomplish these evaluations.

The evaluation shall be completed by the Headquarters Business Continuity Team Leader within thirty (30) days after the emergency event has been deactivated. The completed evaluation shall be presented to the Executive in Charge. Additionally, all members of the Headquarters Business Continuity Team shall receive copies of the completed report.

All pertinent departmental logs and records shall be used and incorporated into future plan revisions by Headquarters Business Continuity Team Leader.

24.0 EXTERNAL AGENCIES

In the event of an emergency, (especially a regional emergency) external agencies may get involved in the restoration process. It is the goal of G4S Secure Solutions (USA) to assist, where possible, these agencies to affect a quick return to normal. We also realize that these agencies may offer G4S Secure Solutions (USA) specific aid and assistance and when possible we would take advantageous of such offerings.

24.1 Police / Fire Assistance

The basic responsibility for providing police and/or fire assistance during an emergency situation rests upon municipal, county, and state organizational levels. Established emergency communications exist which link resources to demand. The purpose of the Business Continuity Plan is to enhance and refine this link in emergency conditions that involve utility and/or police or fire organizations. This reciprocation of resources may occur in that:

- G4S Secure Solutions (USA) may provide assistance to police and/or fire

22.3 Record Keeping

The generation of accurate records during an emergency is required. Each emergency situation described will require the generation and maintenance of records. The methods of the record keeping will vary, but all are important. Several categories of records and the functions are:

22.4 Damage Assessment

Damage assessment is critical immediately after an emergency event because it helps decision makers determine how resources will be allocated as well as ensure that accurate and timely information is disseminated. It also serves as proof of loss for insurance purposes. Each department will be responsible for assisting the Insurance Coordinator in keeping damage assessment records.

22.5 Communications

All contacts external to the G4S (USA) corporate office shall be logged. This includes incoming and outgoing calls logged by the Headquarters Business Continuity Team. Additionally, all releases to the media will be written and become a part of the event record file.

22.6 OSHA Record Keeping

In accordance with the OSHA Recordkeeping Requirements Policy in AD 1001, any work-related injury and illness cases associated with an emergency are recorded as required by OSHA.

Within eight (8) hours after the death of any employee from a work-related incident or the in-patient hospitalization of three or more employees as a result of a single work-related incident, we will verbally report the fatality/multiple hospitalization by telephone or in person to the Area Office of the Occupational Safety and Health Administration (OSHA), U.S. Department of Labor, that is nearest to the site of the incident.

The OSHA area office nearest to the G4S (USA) corporate office is:

Fort Lauderdale Area Office
8040 Peters Road, Building H-100
Fort Lauderdale, Florida 33324
(954) 424-0242
(954) 424-3073 FAX

organizations within the service territory (i.e., to assure public safety during an intensive system damage). The Logistics Coordinator will coordinate the furnishing of G4S (USA) resources.

- G4S (USA) may request police/fire assistance during the following possible circumstances:
 - Incident site police assistance for public safety and crowd control.
 - Fire coordination.

24.2 Community Assistance

The Logistics Coordinator will discuss with emergency assistance organizations and elected officials any common concerns for the public welfare.

Established community emergency assistance organizations exist such as the Red Cross and government and social service agencies. These organizations have the expertise and equipment to effectively assist community members during emergencies. The company can enhance their efforts by providing a communication link and by:

- Providing liaisons at government emergency centers, as appropriate.
- Coordinating liaison with public assistance agencies.

25.0 KEY PERSONNEL TRAVEL POLICY

To minimize the exposure in situations where knowledge transfer from key personnel is not possible or is very difficult, key personnel should never be placed in situations where they may be exposed to the same risk at the same time. (e.g. Management Committee members should be discouraged from traveling on the same private or commercial flight.)

APPENDIX**A1.0 HQ Business Continuity Team Members****A2.0 Vendor List**

A3.0 Storm Activity Checklists
A3.1 Pre-Storm Activity Checklist
A3.2 Post Storm Activity Checklist

A4.0 Emergency Supplies/Inventory List
A4.1 Hurricane Food Supplies
A4.2 Hurricane Building Supplies
A4.3 Storm Preparation - Inventory of Materials
A4.4 Post Storm Activity List

A5.0 Floor Plans

A6.0 Insurance Policy Schedule

A7.0 AD 210: Hurricane Alert Procedures

A8.0 AD 214: Building Evacuation Procedures

A9.0 Key Employee List

A10.0 HR405: Workplace Violence Policy

A11.0 Avian Pandemic Influenza Guidelines

A12.0 Department BCP Plans
A12.1 Shared Services
A12.2 Tax
A12.3 Treasury
A12.4 Nuclear Services
A12.5 Consulting and Investigations
A12.6 Security Services
A12.7 Security Services – National Accounts
A12.8 Security Services – Business Operations
A12.9 Purchasing
A12.10 G4S International Accounts Division
A12.11 Human Resources
A12.12 Finance – CFO Department
A12.13 Building Services
A12.14 Accounting
A12.15 Legal and Labor Relations
A12.16 Risk and Claims Management

ATTACHMENT B-2 G4S WACKENHUT CONTRACT		ADDENDUM 4		BILLING AND PAY RATES				CONTRACT YEAR JULY 1 THROUGH JUNE 30					
CSO POSITION	Wk Hours	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015
Gate Officer	504	\$ 22.24	\$ 22.68	\$ 23.14	\$ 23.60	\$ 24.07	\$ 24.55	\$ 14.30	\$ 14.50	\$ 14.75	\$ 15.05	\$ 15.35	\$ 15.75
Patrol Officer	112	\$ 22.24	\$ 22.68	\$ 23.14	\$ 23.60	\$ 24.07	\$ 24.55	\$ 14.30	\$ 14.50	\$ 14.75	\$ 15.05	\$ 15.35	\$ 15.75
SRT Patrol Officer	112	\$ 22.24	\$ 22.68	\$ 23.14	\$ 23.60	\$ 24.07	\$ 24.55	\$ 14.30	\$ 14.50	\$ 14.75	\$ 15.05	\$ 15.35	\$ 15.75
Flex Patrol Officer	80	\$ 23.05	\$ 23.51	\$ 23.98	\$ 24.46	\$ 24.95	\$ 25.45	\$ 14.80	\$ 15.00	\$ 15.25	\$ 15.55	\$ 15.85	\$ 16.25
ALS Paramedic	168	\$ 27.73	\$ 28.28	\$ 28.85	\$ 29.42	\$ 30.01	\$ 30.61	\$ 18.00	\$ 18.25	\$ 18.50	\$ 18.75	\$ 19.10	\$ 19.65
Dispatcher	128	\$ 22.24	\$ 22.68	\$ 23.14	\$ 23.60	\$ 24.07	\$ 24.55	\$ 14.30	\$ 14.50	\$ 14.75	\$ 15.05	\$ 15.35	\$ 15.75
Site/Day Shift Supv	40	\$ 29.31	\$ 29.90	\$ 30.50	\$ 31.11	\$ 31.73	\$ 32.36	\$ 19.10	\$ 19.30	\$ 19.65	\$ 20.05	\$ 20.45	\$ 20.85
Evening Shift Supv	56	\$ 24.58	\$ 25.07	\$ 25.57	\$ 26.08	\$ 26.60	\$ 27.13	\$ 15.90	\$ 16.20	\$ 16.45	\$ 16.75	\$ 17.05	\$ 17.35
Midnight Shift Supv	56	\$ 24.58	\$ 25.07	\$ 25.57	\$ 26.08	\$ 26.60	\$ 27.13	\$ 15.90	\$ 16.20	\$ 16.45	\$ 16.75	\$ 17.05	\$ 17.35
Relief Supervisor	16	\$ 24.58	\$ 25.07	\$ 25.57	\$ 26.08	\$ 26.60	\$ 27.13	\$ 15.90	\$ 16.20	\$ 16.45	\$ 16.75	\$ 17.05	\$ 17.35
EQUIPMENT	Qty												
Patrol Vehicle	2	\$ 36,421.00	\$ 41,600.00	\$ 42,432.00	\$ 43,281.00	\$ 44,147.00	\$ 45,030.00						
ALS Vehicle	1	\$ 18,210.00	\$ 20,800.00	\$ 21,216.00	\$ 21,640.00	\$ 22,073.00	\$ 22,514.00						
Golf Carts	2	\$ 5,562.00	\$ 5,783.00	\$ 5,786.00	\$ 5,902.00	\$ 6,020.00	\$ 6,140.00						
Traffic Vehicle	1	\$ 4,287.00	\$ 6,843.00	\$ 6,843.00	\$ 6,843.00	\$ 6,843.00	\$ 6,843.00						
Medical Director	1	\$ 5,463.00	\$ 5,572.00	\$ 5,683.00	\$ 5,797.00	\$ 5,913.00	\$ 6,031.00						
Med Eqmt/Supply		\$ 7,867.00	\$ 6,000.00	\$ 6,000.00	\$ 6,000.00	\$ 6,000.00	\$ 6,000.00						
Police Bicycle		\$ 1,589.00	\$ -	\$ -	\$ -	\$ -	\$ -						
Flex Gear/Uniform		\$ 1,913.00	\$ -	\$ -	\$ -	\$ -	\$ -						

NOTE: Ballentines agrees to supply fuel for the Traffic Vehicle beginning in 2010. This vehicle will not be used for any other purpose.

CSO POSITION	STARTING RATES		CONTRACT YEAR RATES APPLY AFTER 8 MONTHS OFFICER IS ASSIGNED									
	Start	8 Months	Start	8 Months	Start	8 Months	Start	8 Months	Start	8 Months	Start	8 Months
Gate Officer	\$ 14.00	\$ 14.30	\$ 14.00	\$ 14.50	\$ 14.25	\$ 14.75	\$ 14.25	\$ 15.05	\$ 14.75	\$ 15.35	\$ 14.75	\$ 15.75
Patrol Officer	\$ 14.00	\$ 14.30	\$ 14.00	\$ 14.50	\$ 14.25	\$ 14.75	\$ 14.25	\$ 15.05	\$ 14.75	\$ 15.35	\$ 14.75	\$ 15.75
SRT Patrol Officer	\$ 14.00	\$ 14.30	\$ 14.00	\$ 14.50	\$ 14.25	\$ 14.75	\$ 14.25	\$ 15.05	\$ 14.75	\$ 15.35	\$ 14.75	\$ 15.75
Flex Patrol Officer	\$ 14.50	\$ 14.85	\$ 14.50	\$ 15.00	\$ 14.75	\$ 15.25	\$ 14.75	\$ 15.55	\$ 15.25	\$ 15.45	\$ 15.25	\$ 16.25
ALS Paramedic	\$ 17.50	\$ 18.00	\$ 17.50	\$ 18.25	\$ 18.00	\$ 18.50	\$ 18.00	\$ 18.85	\$ 18.50	\$ 19.20	\$ 18.50	\$ 19.65
Dispatcher	\$ 14.00	\$ 14.30	\$ 14.00	\$ 14.50	\$ 14.25	\$ 14.75	\$ 14.25	\$ 15.05	\$ 14.75	\$ 15.35	\$ 14.75	\$ 15.75
Site/Day Shift Supv	\$ 18.50	\$ 19.10	\$ 18.50	\$ 19.30	\$ 19.00	\$ 19.65	\$ 19.00	\$ 20.05	\$ 19.50	\$ 20.45	\$ 19.50	\$ 20.85
Evening Shift Supv	\$ 15.50	\$ 15.90	\$ 15.50	\$ 16.20	\$ 16.00	\$ 16.45	\$ 16.00	\$ 16.75	\$ 16.50	\$ 17.05	\$ 16.50	\$ 17.35
Midnight Shift Supv	\$ 15.50	\$ 15.90	\$ 15.50	\$ 16.20	\$ 16.00	\$ 16.45	\$ 16.00	\$ 16.75	\$ 16.50	\$ 17.05	\$ 16.50	\$ 17.35
Relief Supervisor	\$ 15.50	\$ 15.90	\$ 15.50	\$ 16.20	\$ 16.00	\$ 16.45	\$ 16.00	\$ 16.75	\$ 16.50	\$ 17.05	\$ 16.50	\$ 17.35

[Handwritten Signature]

Non - Labor Expenses

<u>ALS Consumables</u>	\$283.65	Monthly		\$3,403.80
<u>Vehicles (Road/ALS/K9)</u>	\$477.69	Weekly x 3 cars	\$1,433.07	\$74,519.64
<u>Vehicles (Traffic Enforcement)</u>	\$587.48	Weekly		\$30,548.96
<u>Radios</u>	\$161.22	weekly		\$8,383.44
<u>Golf Carts</u>	\$104.82	weekly		\$5,450.64
Sub-Total Non-Labor Expense				\$122,306.48

<u>Project Sub-Total</u>	\$1,472,338.80
<u>6.0% Sales Tax</u>	\$88,340.33
<u>Project Total</u>	\$1,560,679.13

*Six Recognized Holidays: Memorial, Independence, Labor, Thanksgiving, Christmas, New Year's
All holidays paid at time and one half when worked - billed at standard rate



G4S Secure Solutions (USA) Inc.
1395 University Blvd.
Jupiter, FL 33458

Bank of America, N.A. 64-1278
Atlanta, DeKalb County, Georgia 611

CHECK # 00614254

Date Mar/06/2014

Pay **FIVE HUNDRED AND XX / 100 DOLLAR**

\$ 500.00**

To The
Order Of

EMERGENCY MEDICAL SERVICES
20 S MILITARY TRAIL
WEST PALM BEACH, FL 33415

AUTHORIZED SIGNATURE FOR AMOUNTS EXCEEDING \$ 30,000.00

AUTHORIZED SIGNATURE

⑈00614254⑈ ⑆061112788⑆ 329 902 9696⑈

ATTACHMENT #10 *To Application*
Non-refundable check for \$500

HUNTERS RUN®

"DEDICATION TO EXCELLENCE"

January 17, 2014

Palm Beach County
Department of Emergency Management
20 S. Military Trail
West Palm Beach, Florida

To Whom it May Concern,

The Hunters Run Property Owners' Association, Inc. has engaged in a security services agreement with G4S Secure Solutions (USA) Inc., with an effective date of August 31, 2013. G4S Secure Solutions has presented an Advanced Life Support Service, Non-Transport, to the Hunters Run POA Board of Directors for the purposes of improving response time to critical and non-critical medical incidents.

As a result of this presentation, the Hunters Run POA Board of Directors has decided that we wish to pursue a contractual Paramedic ALS service with G4S Secure Solutions (USA) Inc. for the Hunters Run community. Please proceed with the application approval necessary to fulfil this request. Your cooperation is greatly appreciated.

Sincerely



Harvey Newman, President
Hunters Run Property Owners Association, Inc.

3500 Clubhouse Lane, Boynton Beach, Florida 33436-6002
Telephone: (561) 737-2582 • Fax: (561) 369-3990 • www.huntersrun.net

Memorandum of Understanding

Between

The City of Boynton Beach Fire-Rescue and G4S Secure Solutions (USA), Inc.

This Understanding has been mutually entered into by and between the City of Boynton Beach Fire-Rescue, hereinafter referred to as "Fire-Rescue" and G4S Secure Solutions (USA), Inc., hereinafter referred to as "G4S" for the purpose of defining protocols for dispatch, the roles and responsibilities of all first responder personnel at an emergency scene and for documentation required relative to patient care rendered pursuant to Florida Administrative Code 64J-2 within the Hunter's Run Gated Community of Boynton Beach, Florida.

ALS First Responder Minimum Qualifications

G4S Paramedics shall be appropriately licensed and certified by the State of Florida and will meet all prescribed qualifications and educational requirements as set forth in Chapter 401, Florida Statutes and Florida Administrative Code 64J-2 for State of Florida certified paramedics.

First Responder Roles and Responsibilities

The intention of this Section is to identify the G4S responsibility to both patients and to Fire-Rescue. Fire-Rescue shall have final authority over all transfer of patient care and subsequent transport, if deemed necessary.

1. Upon arrival at an emergency scene, G4S' personnel will immediately assess the scene for safety and will determine the feasibility to enter the scene based on that assessment. If the scene is determined to be unsafe, G4S personnel will retreat to a safe location, specifically one that allows a visualization of the emergency scene. G4S will notify all responding units of the situation at the scene and will additionally request applicable law enforcement support.
2. Upon direct patient contact, G4S will begin an immediate patient assessment and initiate care of any sick or injured person in accordance with approved medical protocols. All care provided will be in accordance with the minimum standard pre-hospital treatment protocols approved and adopted by Fire-Rescue and as provided to G4S by Fire-Rescue. G4S personnel will adhere to all local, state, and federal laws and regulations related to worker safety, inclusive of an infection control plan.
3. G4S will function only as a Secondary; Non-Transport Advanced Life Support First Responder service through use of state licensed Paramedics and will carry a full set of Advanced Life Support equipment as required by Chapter 401, Florida Statute and Florida Administrative Code 64J-2 for a registered Non-Transport Advance Life Support vehicle. This service will only be provided within the confines of the Hunter's Run Community in accordance with the issued Certificate of Public Convenience and Necessity.

4. Decisions concerning the treatment and transport of all emergency medical patients shall remain the sole authority and responsibility of Boynton Beach Fire-Rescue.

911 Dispatch Protocols

1. The City of Boynton Beach Communications Department shall be the primary public safety answering point for all emergency medical assistance required within the Hunter's Run Community. The City of Boynton Beach Communications Department will be the responsible party for dispatch of Fire-Rescue units. G4S agrees to advertise ONLY the use of 911 for the reporting of fire or medical emergencies and will discourage direct resident contact of G4S personnel prior to using the 911 system. No other established number will be advertised to the residents of Hunter's Run for the purpose of reporting a fire or medical related emergency.

Documentation of Patient Care Rendered by G4S

1. G4S will produce written documentation of pertinent medical information (vital signs), chief medical complaint, age and gender of patient, initial assessment findings, initial interventions, and by whom with appropriate time references for each patient care is rendered to. G4S will provide this information verbally to Fire-Rescue upon arrival and no later than Fire-Rescue's departure from the scene.

2. G4S will maintain all completed medical reports and will provide required quarterly documentation to the State of Florida Bureau of EMS in the appropriate reporting format, currently Form DH-1304 EMS Aggregate Prehospital Report and Provider Profile Information Form. Additionally, all medical reports will have been reviewed by G4S' Medical Director Dr. Michael Seth Weinblatt for content, clarity, and proficiency prior to the quarterly submission of Form DH-1304. G4S agrees to conduct Quality Management reviews with Fire-rescue as needed to ensure quality assurance compliance with Florida Statute 401 and Florida Administrative Code 64J-2. G4S shall adhere to all HIPAA regulations and maintain compliance.

Infectious Disease Exposure Notification

If a potential or actual exposure to infectious disease occurs during a service response call within the Hunter's Run Community, Fire-Rescue shall notify G4S as soon as Fire-Rescue has confirmed as much with the receiving hospital patient was transported to. Should G4S become aware of a potential or actual exposure incident that involves responding G4S personnel, G4S shall notify Fire-Rescue immediately. Each agency will be responsible for providing care to its' own personnel in the event of exposure.

Authorization

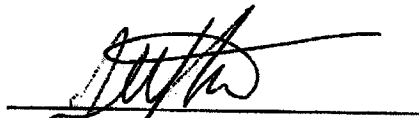
This Memorandum of Understanding may be amended by mutual agreement of Boynton Beach Fire-Rescue and G4S. This Memorandum of Understanding must be officially filed with the Bureau of Emergency Medical Services, Department of Health, 4052 Bald Cypress Way, Bin C-18, Tallahassee, Florida 32399-1738 and with Palm Beach County Board of County Commissioners, Department of Public Safety, Division of Emergency Management, 20 South Military Trail, West Palm Beach, Florida 33415-3130, Said filings must be in accordance with Florida Administrative Code, Specific Authority F.S.S. 401.435.



Lori LaVerriere

City Manager

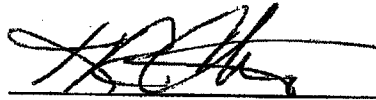
City of Boynton Beach



John S. D'Agata

General Manager

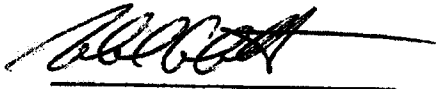
G4S Secure Solutions (USA), Inc.



Ray Carter

Fire Chief

City of Boynton Beach Fire-Rescue

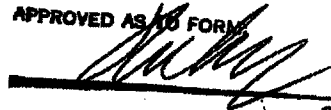


Michael Seth Weinblatt, MD

Medical Director

G4S Secure Solutions (USA), Inc.

APPROVED AS TO FORM



CITY ATTORNEY

Certificate of Public Convenience and Necessity Palm Beach County Emergency Medical Services

WHEREAS, there is a need for G4S Secure Solutions (USA) Inc. d/b/a G4S to operate and provide essential emergency medical services to the citizens and visitors of Palm Beach County, Florida; and WHEREAS, said agency has applied to provide these services; and WHEREAS, said agency has indicated that it will comply with the requirements of Palm Beach County's Emergency Medical Services Ordinance (#2010-056), the Board of County Commissioners of Palm Beach County hereby issues a Certificate of Public Convenience and Necessity to said emergency medical service provider, valid from July 22, 2014 until the notification by the affected community.

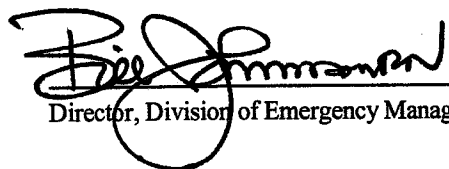
In issuing this Certificate, it is understood that the agency named hereon will meet the requirements of all pertinent county and state legislation and will provide emergency medical services on a twenty-four hour basis in the area(s) or zone(s) designated, providing the level of service endorsed as follows:



Area(s): Hunters Run

Service Endorsed: Special Secondary Service Provider – ALS-Non Transport




Director, Division of Emergency Management



Mayor, Board of County Commissioners