



# ***ETPIS-PESI (cross ETP initiative on Industrial Safety and Security towards Resilient Organizations, Infrastructures and Communities)***

*(Production plants, Utility and Transport networks and critical services for the Smart City)*

## ***Integrated approach for Risk Management and Cybersecurity in Critical Infrastructures under Industry 4.0/5.0 towards Resilience***

**JNIC (Bilbao, 29 June 2022)**



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**tecnalia**

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INSTITUTO NACIONAL DE CIBERSEGURIDAD

# **VII Jornadas Nacionales de Investigación en Ciberseguridad**

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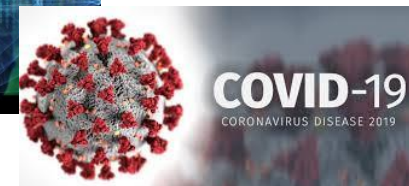


# Context: recent dramatic accidents in Critical Infrastructures due to the lack of Resilience (and domino effects)

# Industrial accidents: new risks and cascading effects

Industrial and Business activity, Critical infrastructures included, suffer a variety of incidents due to usual operative risks, but a few becomes really grave accidents due to a malevolous combination of risks and non-expected situations

- **Fukushima: nuclear accident** caused originally from a natural disaster (underwater earthquake and tsunami, Japan Sea, 11 March 2011)
- **Blast and fire** in a chemical industry IQOXE (Spain Tarragona, 14 January 2020): two workers died inside the plant and a third citizen at home 3Kms far from the plant (hit by a 1 Tn. reactor part that flighted towards village outside the industrial zone).
- **Ciberatack (*WannaCry virus*):** general affection 3 days to HQs of main Corporations and Critical Infrastructures Operators in Europe (energy, telecommunications...)
- **COVID-19 pandemics (world health crisis, 2020):** general affection to business activity, Corporations, CI and esential services Operators (value chains)
- **OTHERS:** Ship collapsing Suez Canal (world Logistics); War (Rusia invades Ukraine (European Energy crisis...))



# Fukushima: nuclear accident (cascading effects)



El tsunami tras el terremoto afecta gravemente a la infraestructura de protección de la instalación y equipamientos (lo que causó la pérdida del suministro eléctrico a la central, y un grave problema de falta de refrigeración del núcleo.

Todos los reactores operativos en las centrales pararon de forma segura, pero los núcleos de los reactores de dos de las unidades se sobrecalentaron, el combustible nuclear se fundió y las tres vasijas de contención se fracturaron. Las explosiones en los edificios de los reactores causaron daños a estructuras y equipo, así como graves lesiones al personal. Posterior contaminación afectando al medioambiente, poblaciones y sus ciudadanos.

El accidente nuclear de Fukushima (11 de marzo 2011) es un fatal ejemplo de las consecuencias de un conjunto de efectos en cascada:

- Desastre natural
- Afección a la instalación industrial (fallos de fiabilidad y en sistemas de seguridad)
- Accidente industrial grave
- Pérdidas humanas y materiales
- Afección al Medio Ambiente
- Afección a otras Infraestructuras
- Afección reputacional

# Fukushima: nuclear accident or the perfect example of dependencies and cascading effects ?

| # | Accident steps / Effects  | Critical element                    | Dependency (Intra/Inter) |
|---|---|-------------------------------------|--------------------------|
| 1 | Hearthquake and tsunami (Nature & Climate)  | Location of CI                      | Interdep.                |
| 2 | Wave destroy coastal infrastructures  | Transport infra<br>Energy grid      | Interdep.                |
| 3 | Wave overpass the protection walls of Nuclear plant                                     | Walls (external perimet)            | Intra                    |
| 4 | Water affects electrical appliances (technical failure)                                 | Critical facilities                 | Intra                    |
| 5 | Cooling system does not work properly (industrial accident)                             | Critical process                    | Intra                    |
| 6 | Emergency Team can not avoid the accident nor 1st Responders<br>Access to installations | Team (O&M, external<br>Emergencies) | Intra                    |
| 7 | Control Room cannot stop reactors (heating): Nuclear accident                           | Critical process                    | Intra                    |



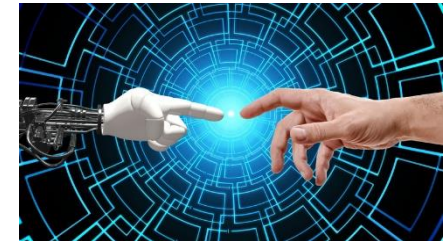


# Industrial Resilience: many key factors to be evaluated

- **Natural disasters** (higher frequency/intensity, climate change) with severe effects against infrastructures (industry, urban, transport...) and essential serv.
- Other **threats (ciberatacks)**, terrorist attack, sabotage, technical failures, human errors, lack of maintenance, etc.) and their combination could also produce a series of cascading effects and dramatic consequences.
- Lack of a detailed **dependencies assesment** in the instalations, especially in CI, from others Critical Infrastructures (IC: energy, gas, water, transport network, telecommunications,...);
- Lack of fast alert/**early warning systems** and **communication**; insufficient **coordination** between CI Operators (and with Public Bodies: CERTS...)
- NEW RISKS: **PANDEMICS** (covid19, Humans, Animal & Nature)
- Lack of efficient **protocols** (trans-national/national/regional level) to a fast and effective response to combined emergencies (industrial, disasters natural/social, ciberattack...); although Emergency Plans and Exercises are regularly updated.
- Lack of global integrated **Business Continuity Plans** (on essential service, not only IS) apart from Tecnology Contingency plans and Crisis Mgt.
- And most important: **HUMAN FACTOR** in Security (Cibersecurity) & Resilience

# New Societal Challenges and Goals (EU, World)

- Climate Change
- Energy and Mobility
- Natural Resources & Sustainability
- Equity at Society
- Digital Transformation



## **OBJETIVOS DE DESARROLLO SOSTENIBLE**







# **ETPIS & PESI: Technology Platforms on (integral) Industrial Safety & Security (towards Resilient Infrastructures)**

## ETPIS - PESI 2020 Vision

« Innovation and technology development (R&D+i) based on a global and integrated vision on Industrial Safety and Risk management»  
**(Safety + Security)**



### Four (4) deployment areas:

- **Safety (processes, instalations)**
- **Occupational Safety & Health (Human f.)**
- **Environmental Safety (SHE)**  
(+climate change influence on infrastructures)
- **Corporate Security and Resilience**  
based on the CIP/Cybersec European Directives  
(plants, transport infrastructures & utility networks)

## 1.- Industry (Corps, CI Op., SME and Associations)

- △ Enterprises and Industrial Corporations (many sectors, CIs)
- △ Technology-based SME, Engineering & Consultancy firms)
- △ Associations (Manufacturing, Energy, Security, PPE, Fire, etc)

## 2.- Government: Ministeries & Regional Bodies

- △ Ministry of Science, and Innovation: AEI, CDTI
- △ Ministry of Industry: Industrial Safety, Connected Industry 4.0
- △ Ministry of Interior (DG PCyE, CNPIC, DG-Traffic)
- △ Min. Economy: Digital Development (INCIBE Cybersecurity)
- △ Ministry of Employment (OSH): INSST
- △ Ministry of Transport and Mobility (Transp. Inf, Haz.Goods...)
- △ Ministry of Ecological Transition: Environment
- △ Public Bodies in Autonomous/Regional Governments

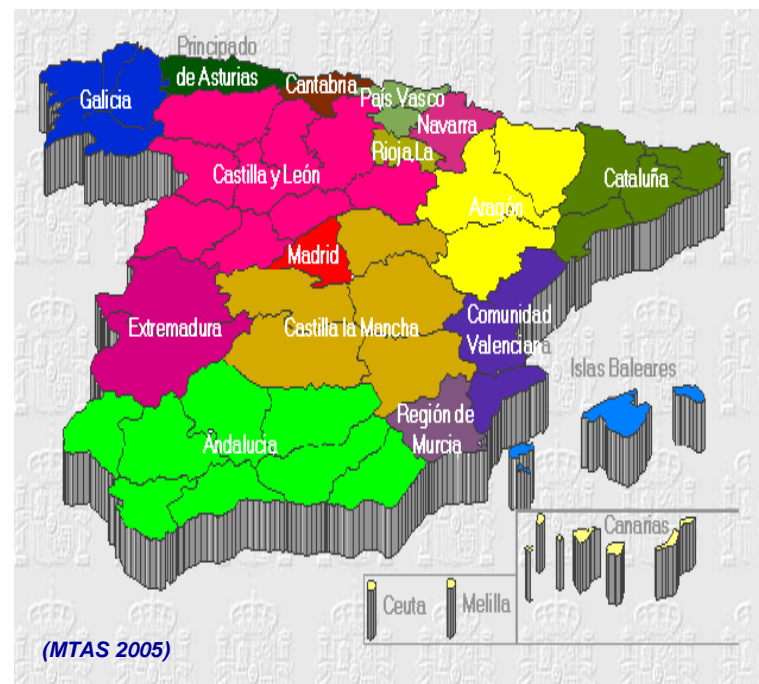
## 3.- Academia and Research Institutions & Labs

- △ Research Institutes, Labs, Technology Centres
- △ R&D Units at Universities

## 4.- Other relevant institutions

- △ Normalization and Certification Agents (AENOR)
- △ Insurance companies, Prevention & Health services

# PESI Resilience Ecosystem



**2007: 80 Founding Members  
(non-profit Industry Association)**

***Around 850 active Organizations  
+2500 technicians members***



# SafeFuture

## **Safety as a trade-mark of the technology "made in EU"**

### *Safe innovation for sustainable future*

*Way to achieving (by 2020) a new safety paradigm for European industry. Safety as a key factor for successful business and an inherent element of business performance. Industrial safety performance progressively and measurably improved in terms of reduction of reportable accidents at work, occupational diseases, environmental incidents and accident-related production losses. "Incident elimination" and "learning from failures" cultures embedded in design, maintenance, operation at all levels in enterprises. Structured self-regulated safety programs in all major industry sectors in all European countries. Measurable performance targets for accident elimination and accident free mind set workplaces as the norm in Europe.*

#### **Safe Infrastructures:**

- Safe Life extension of process plants, power plants, transport & utility infrastructure networks, ...
- Intensification of NatCat (NaTech)
- Design and monitoring for long term operation
- **Reliability & Resilience**



#### **Safe Energy:**

- New safety challenges in renewable energies (wind, H2, solar, bio-fuels, fuel cells, photovoltaic,...)
- Safe energy production and storage
- Smart grids

#### **Safe Products/Production :**

- Green jobs
- Value chain and interdependencies
- Nanosafety
- PPEs & Smart Working Environments

**Resilience:  
Protection and  
Cyber-security**

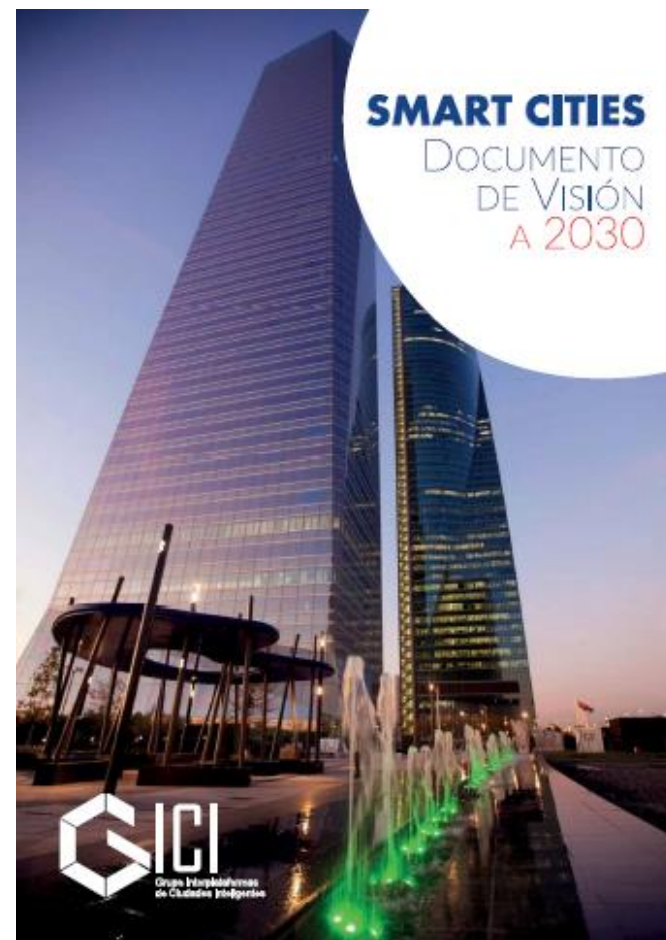
#### **Example: Multi-Risk / Risk-Risk tradeoffs – safety for sustainable integration, interaction and risk governance:**

- "Agreed Approach to Risk-Risk Tradeoff management" (the Multi-Risk initiative); difficulties in putting together different risk mitigation policies and ensuring their compatibility

## PESI 2030 vision on the Smart & Resilient City

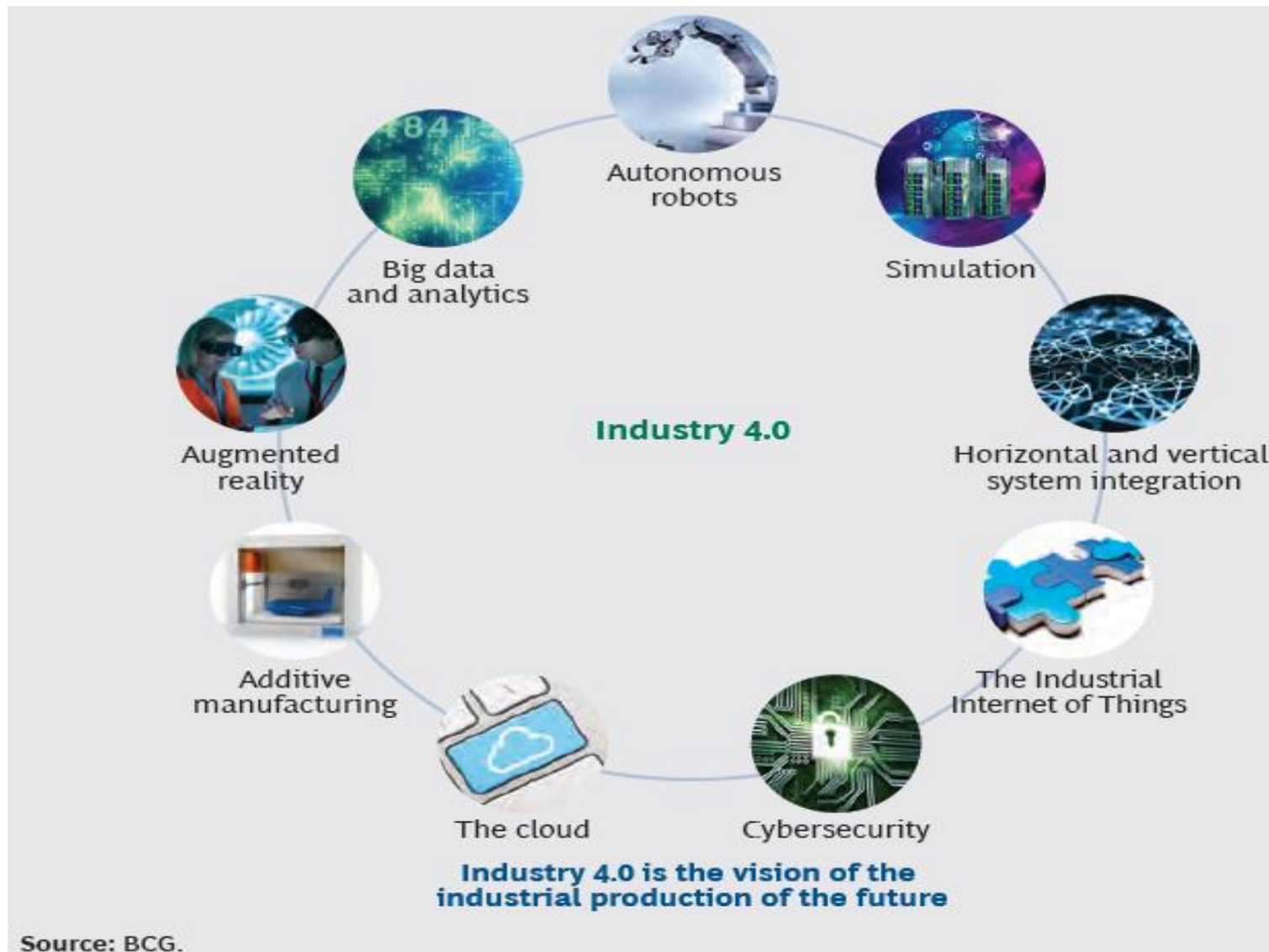
Concept of Secure Society could be very broad from different perspectives (*safety, security, cybersecurity*) or focus (resilience, protection, emergencies, reliability, industrial, road safety, Health, wellbeing...). ETPIS and PESI have face future challenges for the Smart and Secure Safety & Communities through four **main pillar**:

1. A **Governance model for integral risk management and resilience** of the essential services (CI Operators) for citizens,
2. **Reliability** of Utility networks and urban infrastructures and installations,
3. **Security and protection of citizens, Infrastructures and heritage of the City**
4. And the **cyber-security of control systems in the City** (utilities networks, urban systems and infrastructures related to essential services).





# KET Key Enabling Technologies (Industry 4.0/5.0)



# Industry 4.0 characteristics



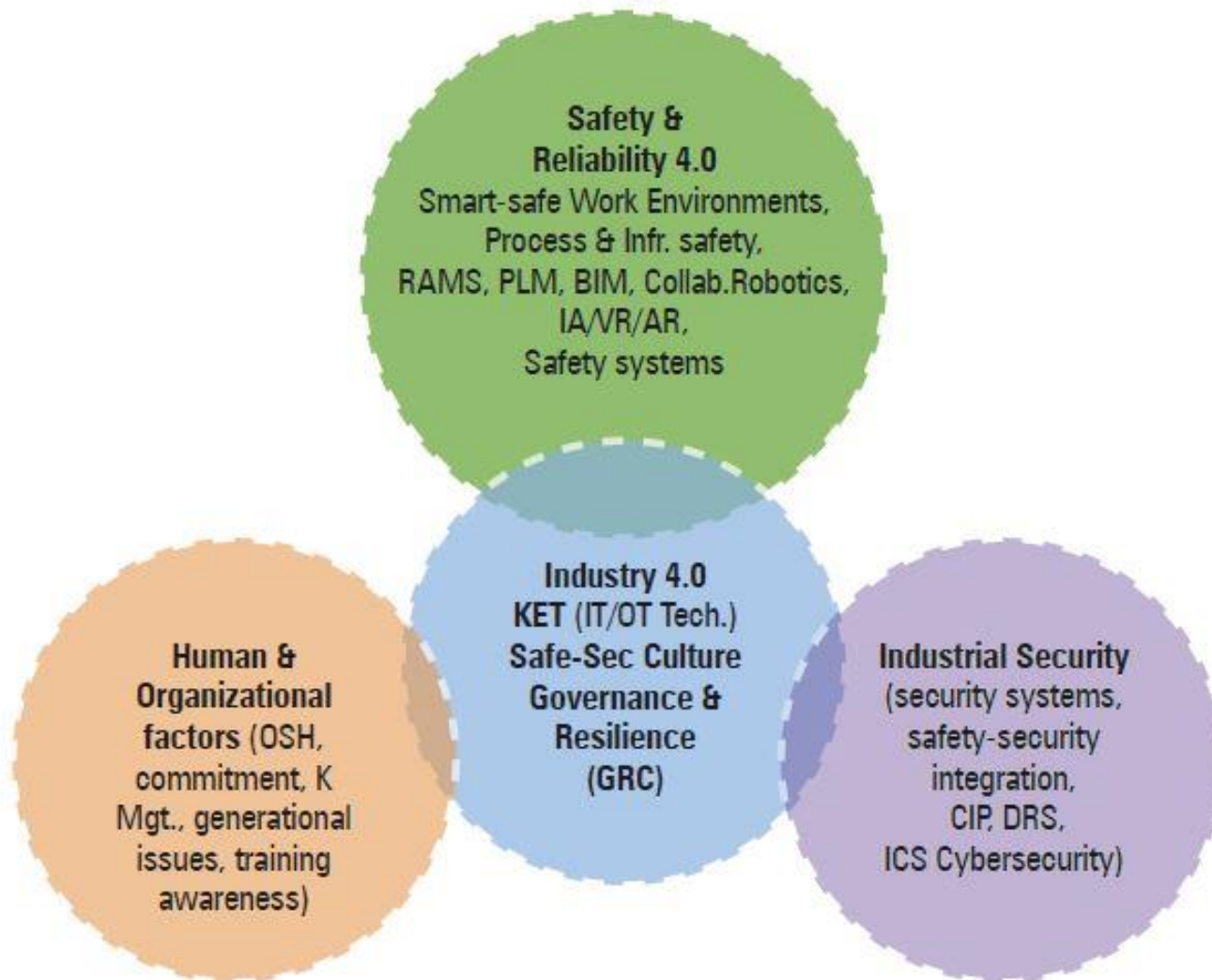
# European Commission (2021): focus on People -> 15.0







# PESI-ETPIS: Innovation circles for EU Horizon Europe





# Industry 5.0 (European Commission)



# Industry 5.0 and Industrial Safety-Security requirements

| INDUSTRY 5.0 | TECHNOLOGIES AND INDUSTRIAL SAFETY  |
|--------------|---|
| CONNECTED    | IoT, Cloud, BigData: Process information Integration<br><b>Cooperation</b> Systems/ <b>Workers</b> ,<br><b>Internet of All</b> (Things/Assets/Workers)                        |
| AUTOMATED    | <b>Safier &amp; Cybersecure</b> processes, Early warning Security Systems, Robots (plant, RPAS-Drones...)   |
| FLEXIBLE     | Additive manufacturing (3D printing)<br><b>Reliability</b> (RAMS), <b>Safety</b> and <b>Cybersecure by design</b>   |
| SMART        | CPS (Cyber Physical Systems), Artificial Intelligence<br><b>Smart PPE, Safety &amp; Protection Systems in S2WE</b>  |
| SOCIAL       | <b>Human-centered design (OSH)</b><br>New ( <b>Safety &amp; Security-Cybersecurity</b> ) Services for Industry and Society.<br><b>Resilience</b> of CI and Essential Services |
| SUSTAINABLE  | Environment-friendly,<br><b>Reduction</b> of Technological <b>accidents</b>   |



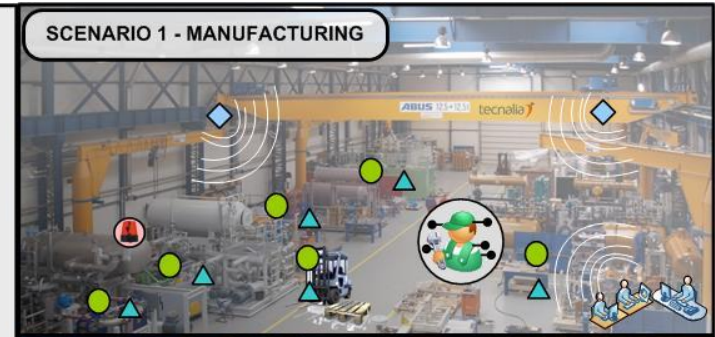
# PESI (XV Aniversario): Focused Gps for Horizon Europe

- **OSH (Human & Organizational factors)**
  - **Safety Culture, Health & wellbeing** (Ageing/generational issue, Drugs at work... )
  - **Prevention models** (assistance, awareness/training serious gaming, pandemics...)
  - **Road Safety at Work, Human factor in Security & CIP (Cybersecurity, Insider threats)**
- **SAFETY under Digital transformation (Industry 4.0/5.0, KET)**
  - **INDUSTRIAL SAFETY** (Smart working environments & Factory 4.0): **PPEs, Safety products & systems, Sensing-Monitoring, NDT, RAMS & Assets Management** including ageing)
  - **Structural Safety** (Safe-Infrastructures, in coord. with **Construction & Transport ETPs**)
  - **Civil use of RPAS-drones on Safety-Maintenance & Security** (joint with FG-Sec)
- **SECURITY (including Industrial Cybersecurity)**
  - **Governance, Resilience & CIP: Safety-Security-Cybersec Integration (ETPIS)**
  - **Emergencies Management** (jointly with FG-Safety; natural disasters & climate change)
  - **Personnel Security. Technologies for Security; People & Assets Protection**
- **Inter-Platforms Groups:**
  - **CIBERSECURITY** (Information Systems, Industrial Systems)
  - **GICI: Smart, Secure & Resilient Cities**
  - **SAFE MOBILITY**: Tech., ITS, Secure Transport, Hazardous goods transportation
  - **GIEC** (Circular Economy and Sustainability)



# Smart&Safe working environments/Industry 5.0 (Cybersecure)

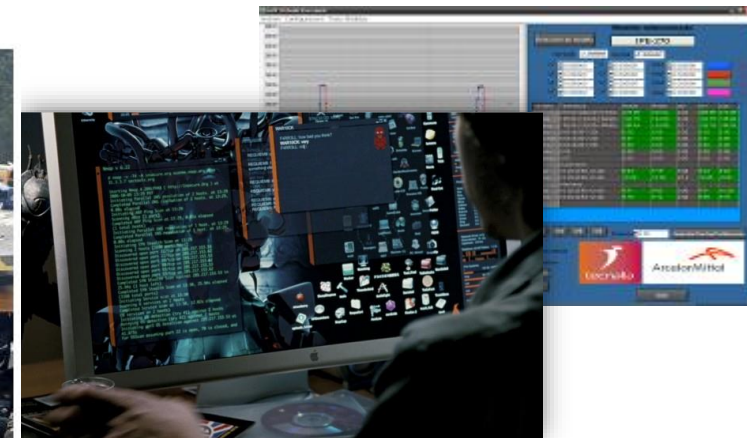
Digital Factories (**Industry 4.0/5.0**): PPEs (Wearables 4.0), Sensors (IoT), Monitoring (Bigdata, IA), Robotics –colaborative-, VR/AR, **Cyber**, Interoperability (emergencies)



# Safe-Infrastructures: vision

- SafeFuture / Safe-Infrastructures vision:  
**Safety-Reliability-Resilience 5.0**

- Research towards new concepts and systems, with Safety & Reliability as essential elements in Industrial plants and Utilities networks under Industry 5.0
- Industrial infrastructures: similar technology & organizational challenges related to ageing >>> common research objectives for safety & reliability
- **Industrial Control Systems**: also ageing , IT/OT evolution + **cyber-security threats !!**



# Complex (Cybersecure) installations: IS, techniques&means

Automation, monitoring, surveillance, O&M (integration of information multi source: sensors, video, bigdata, UAV, Satellite, Machine learning, AI, VR/AR...)

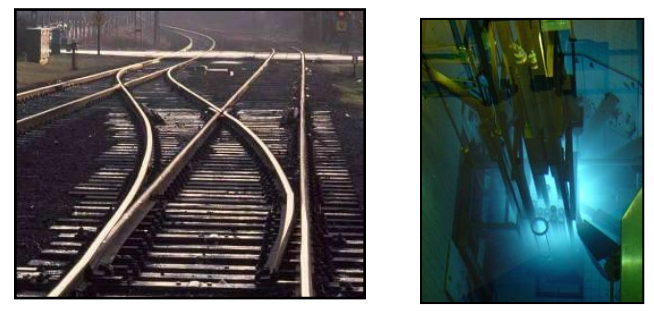


# Critical (Cybersecure) infrastructures: special impacts

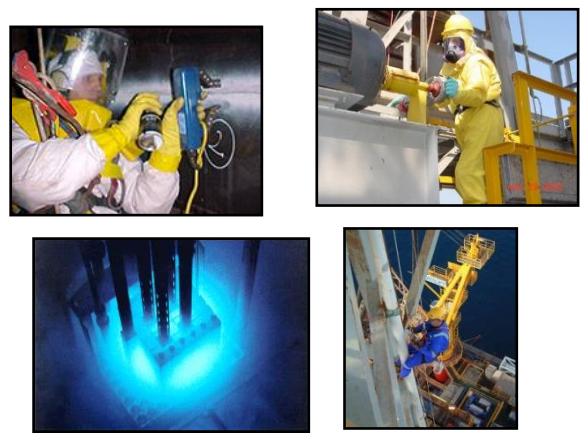
buried or non-accessible structures



Continuous monitoring  
of critical areas.



Hazardous or hostile environments



Ageing structures





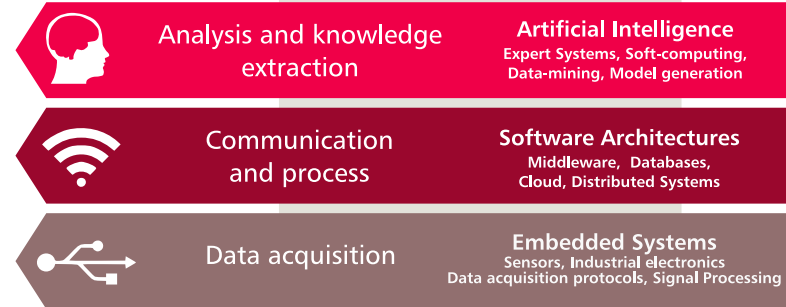


# Safety-Security (operation & maintenance)

- RAMS 5.0 (Reliability, Availability, Maintenance & Safety + CyberSecurity)** as the reference model

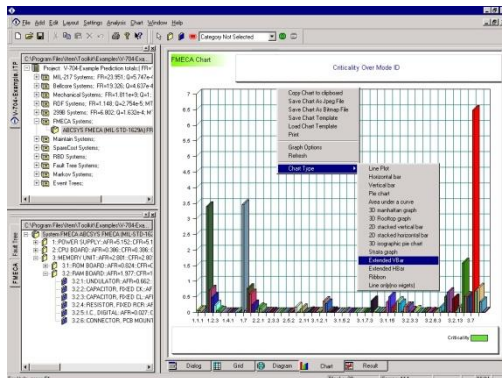
- **Analysis, Evaluation and Risk Mgt.** (for the whole life-cycle)
- Predictive Models for maintenance (based on situation: diagnosis, prognosis)
- Learning from behaviour (Machine Learning **Artificial Intelligence**). **Digital Twins**.
- Monitoring & Production integ Systems (PLM, Life-Cycle and **Ageing** Management)
- **ICS Cybersecurity (by design) & Latency**
- **INFORMATION SYSTEMS 5.0:** IIoT, Big-Data, Cloud, AI, CPS Cyber-physical Systems

Decision and action

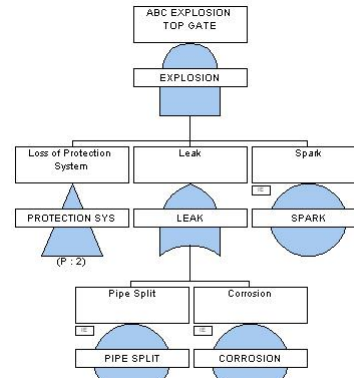


Industrial Systems

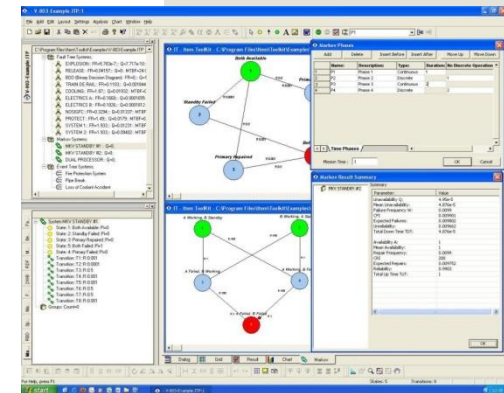
Factories  
 Renewable Energy  
 Transport  
 ...



FMECA (Failure Mode, Effects and Criticality Analysis)



FTA (Fault Tree Analysis) and ETA (Event Tree Analysis)



Behaviour modelisation (Markov nets, Altarica, etc...)

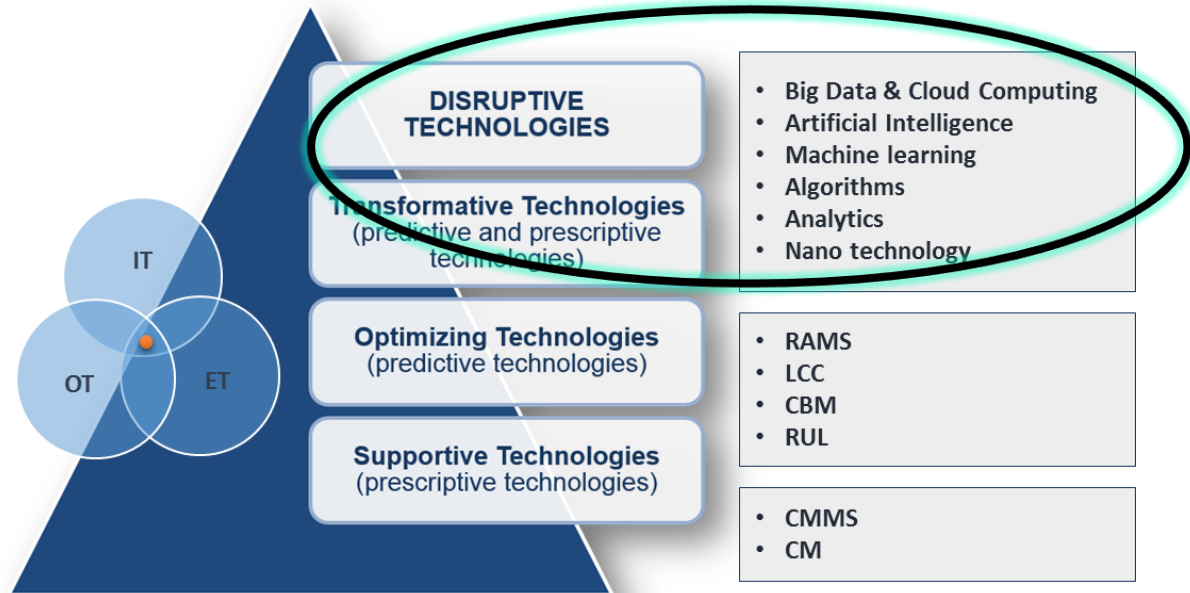
# INDUSTRIAL DIGITALIZATION: DISRUPTIVE TECHNOLOGIES FOR RESILIENCE

## TRANSFORMATIVE MAINTENANCE SOLUTIONS Integration & Application of Technologies

**Convergencia  
IT – ET – OT  
(Cybersecure by design)**

Domain knowledge:

- Mining Systems Processes
- Regulations
- Requirement

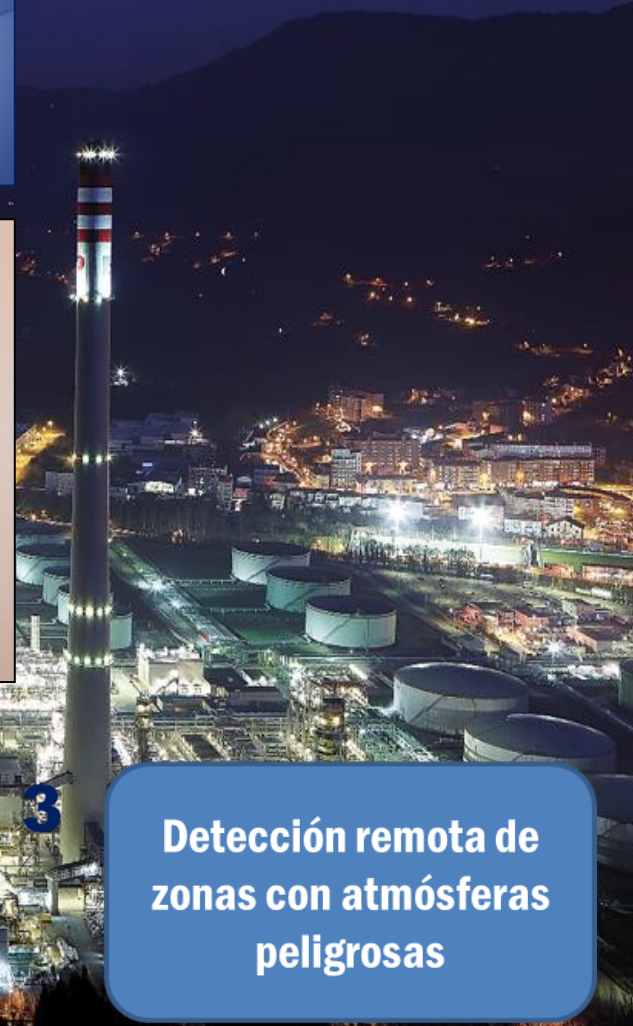


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# TECHNOLOGIES FOR WORKER 4.0: REFILOC

Remote monitoring system for Workers safety in plant

Pilot case: REPSOL refinery next to Bilbao



1

**Localización de trabajadores en planta: dentro y fuera de espacios confinados**

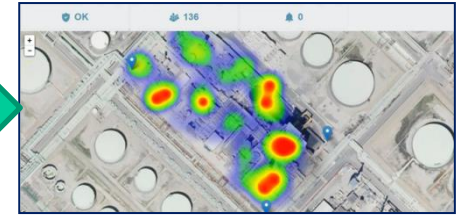
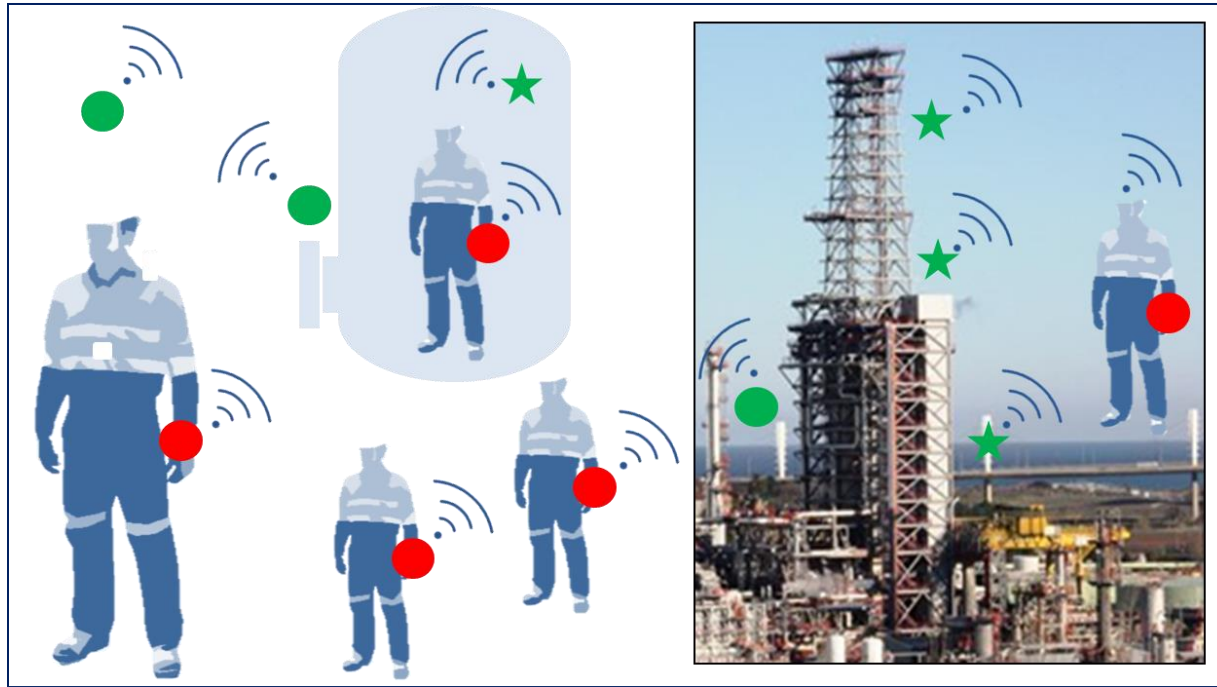
2

**Detección de situaciones de emergencia: botón de pánico, "hombre muerto"**

3

**Detección remota de zonas con atmósferas peligrosas**

# SYSTEMS ARCHITECTURE & DEPLOYMENT



(LEVEL 3. Control Room)



Wearable ATEX bracelets (Level 1) y Balizas (Level 2)  
Spread deployment on monitored area



**ATEX bracelet**



● **Baliza-PRO**

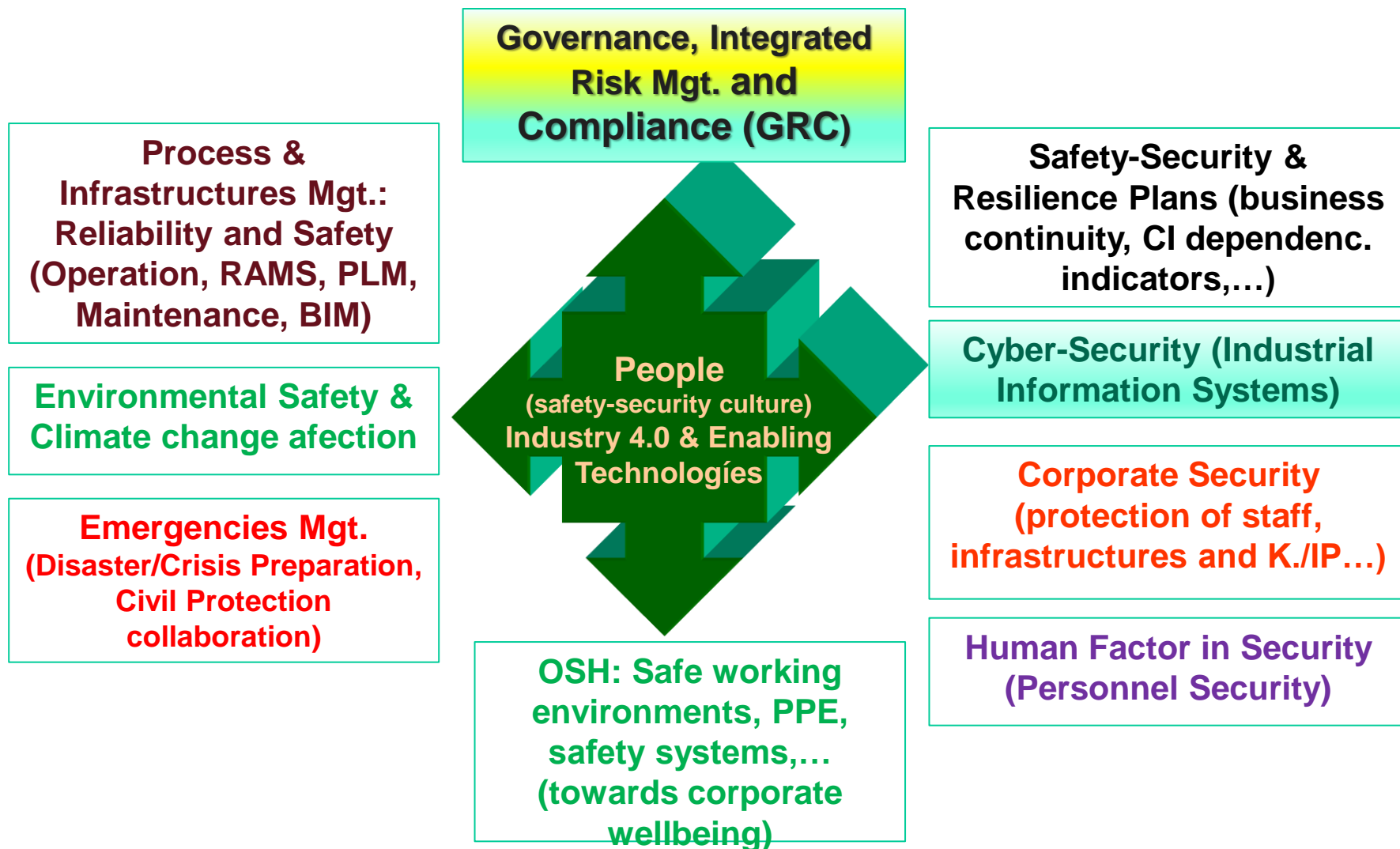


★ **Baliza-Mini**

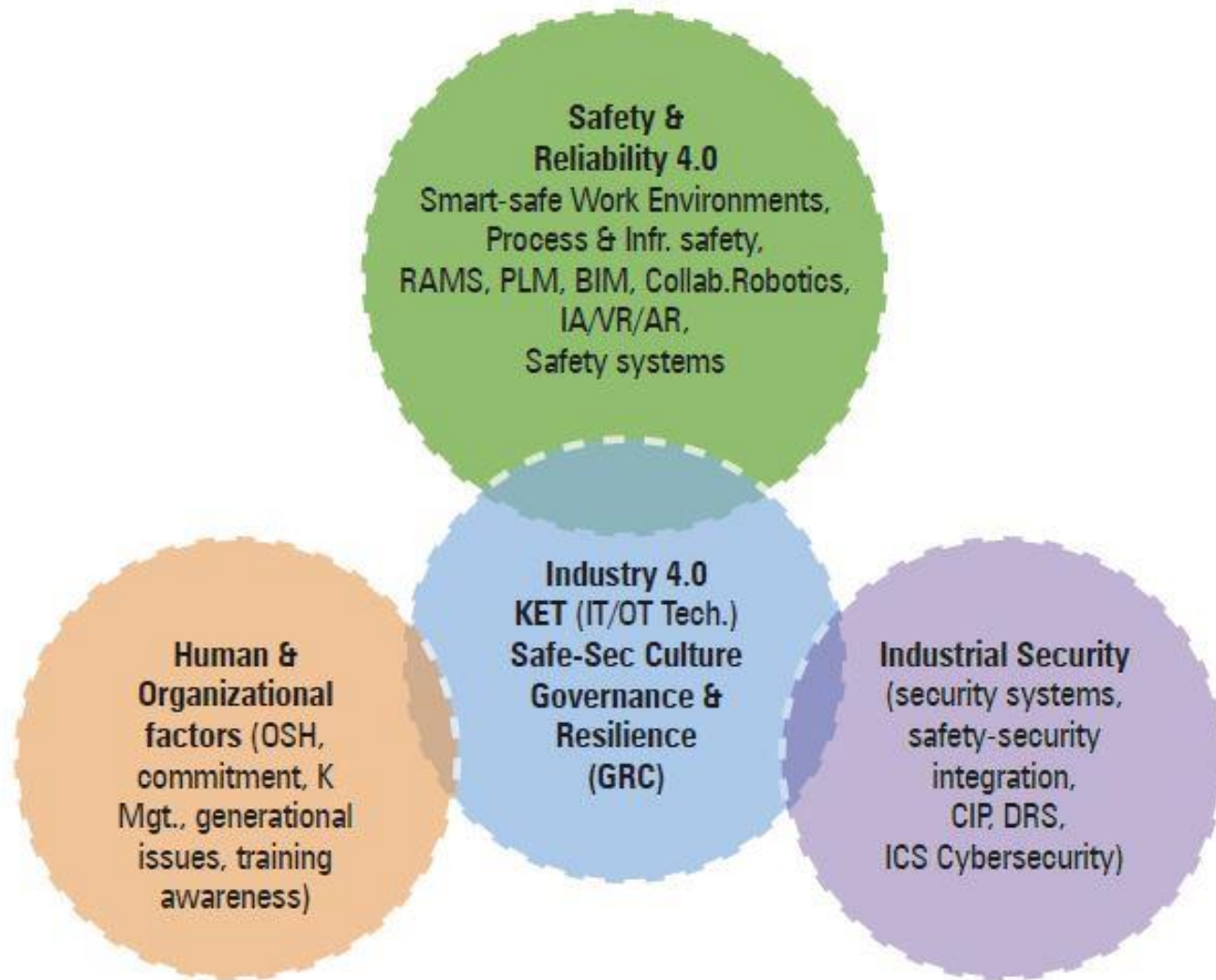
**REFILOC System is based on a 3-Layer architecture: 1) Devices (Wearables), 2) fixed communications infrastructure, spread out through the refinery monitored area (Balizas) y 3) Control Room (all equipments & devices are ATEX-compliant, Zone 1).**



# New Governance and integrated Risk Management model (reliability, safety, security and resilience under Industry 5.0 paradigm)



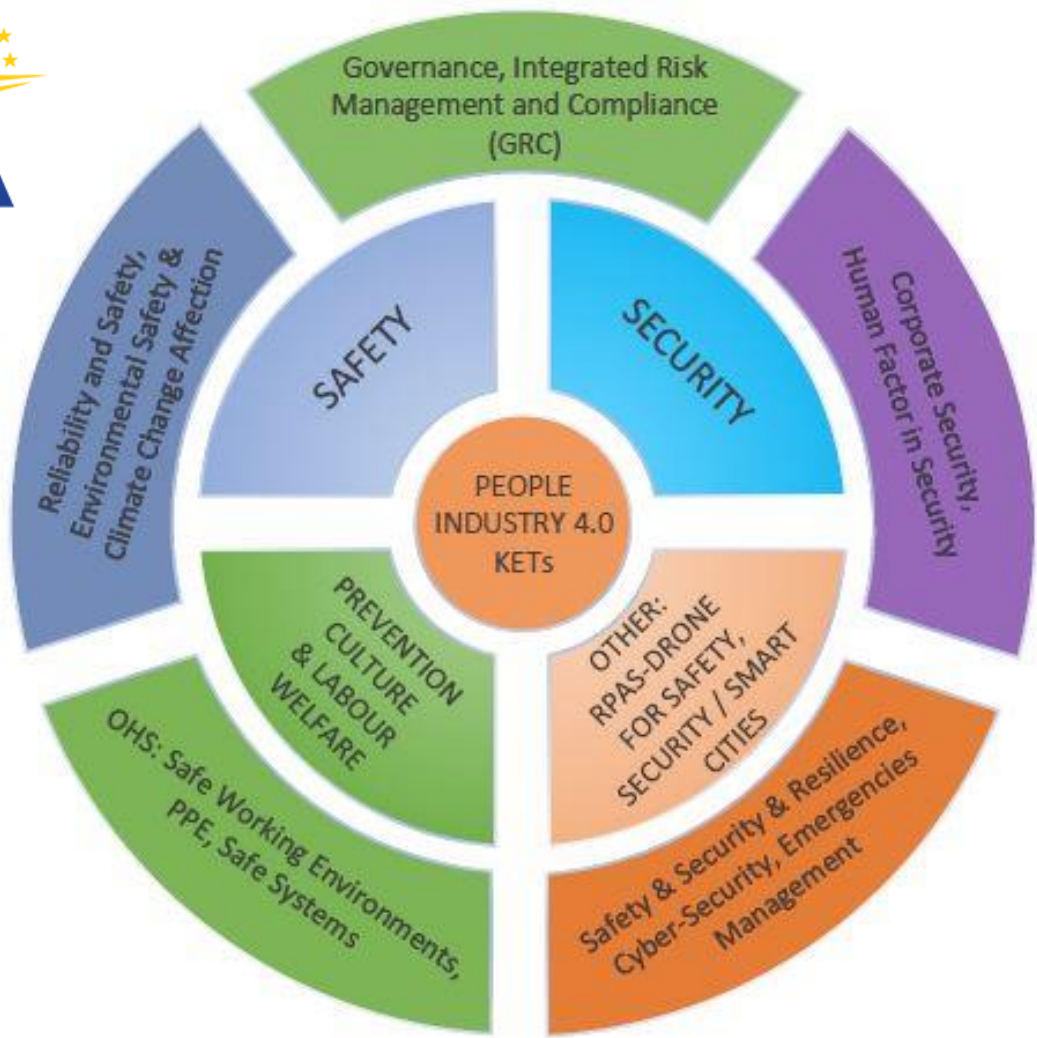
# ETPIS: Innovation circles for Horizon Euope (2020)





# Security in PESI-ETPIS SafeInfrastructures strategy

- **Safety and Health at work 5.0** (processes, workers)
  - Smart Working Environments (**Worker 5.0, Wearables...**)
  - Civil Protection & Emergencies
- **Asset Management** (ageing infras./extend lifetime, Natural disasters/CC)
  - Sensoring, inspection technologies, structural HMS
  - New materials and smart components (cyber-physical systems...)
  - Engineering techniques, maintenance & repairment
- **Safety and reliability 5.0:**
  - Inherent safety and Risk-based design, Integration (PLM, RAMS, BIM...)
  - Modelling systems, Digital tweens, DSS...
- **IT/OT & Industry 5.0** (technology evolution: challenges & threats)
- **Protection** (critical and non-critical infrastructures)
  - **Security** issues (**Human factor** included)
  - **Cyber-Security** (ICS, SCADA, Wearables...)
- **Governance, Risk Mgt. and Resilience :**
  - **Disasters** (natural, accidents, evacuation, cascading effects on CI)
  - **Dependencies** between **Operators** (resilience, cascading effects)
  - **PPP on Urban Resilience (cooperation with Municipalities/Regions)**







# Security issues and CIP

Security & Resilience related to “Industrial” Critical Infrastructures



# Integral Security and Resilience: the new paradigm

- World context: Security and Defence
  - New threats with new means (intelligence, cyber-arms)
- National Strategies (USA, EU) on Security and Critical Infrastructures Protection (CIP) Directives:
  - **Convergence from a National Security (& Defence) vision :**
    - Risk Analysis, physical and logical security plans
    - Military technologies (dual use) for Corporate Security
  - **CIP of “private-operated” critical or relevant Infrastructures (industrial plants / energy / oil & gas/ water/ transport inf.&networks/ telecomms...)**
    - complex industrial installations & infrastructures (more than HQ buildings and IS)
    - Cybersecurity (IS but mainly SCADA)
    - Business Continuity and Resilience
- New driver: Disaster Resilience (climate change increasing nat.disasters)
- **Smart & Secure Cities:** our Citizens and infrastructures are the new target (NY, Madrid, London, Paris, Brussels)



# HORIZON EUROPE – Cluster 3 Civil Security for Society

## 2022 call: R&D topics

**SU-INFRA-01:** Prevention, detection, response and mitigation of combined physical and cyber threats to critical infrastructures in Europe

- **Critical Infrastructures (for the Smart City):** Water Systems, Energy Infrastructure (power plants and distribution), Transport Infrastructure and means, Communication Infrastructure, Health Services, Financial Services

**SU-INFRA-02:** Security for smart and safe cities, including for public spaces

**DISASTER RESILIENCE :** safeguarding and securing society, including adapting to climate change (Response, Awareness/Civil protection, Communication Systems, Bio threats, CBRN cluster)

### **DIGITAL SECURITY:**

- Cyber Security for SMEs and Individuals, Security Economics, EU and International Coordination in Cybersecurity Research and Innovation, Cyber Security Threats and Threat Actor, Privacy and Data Protection



## Horizonte Europa, Cluster 3: INFRA

### Addressing interdependencies and systemic risks

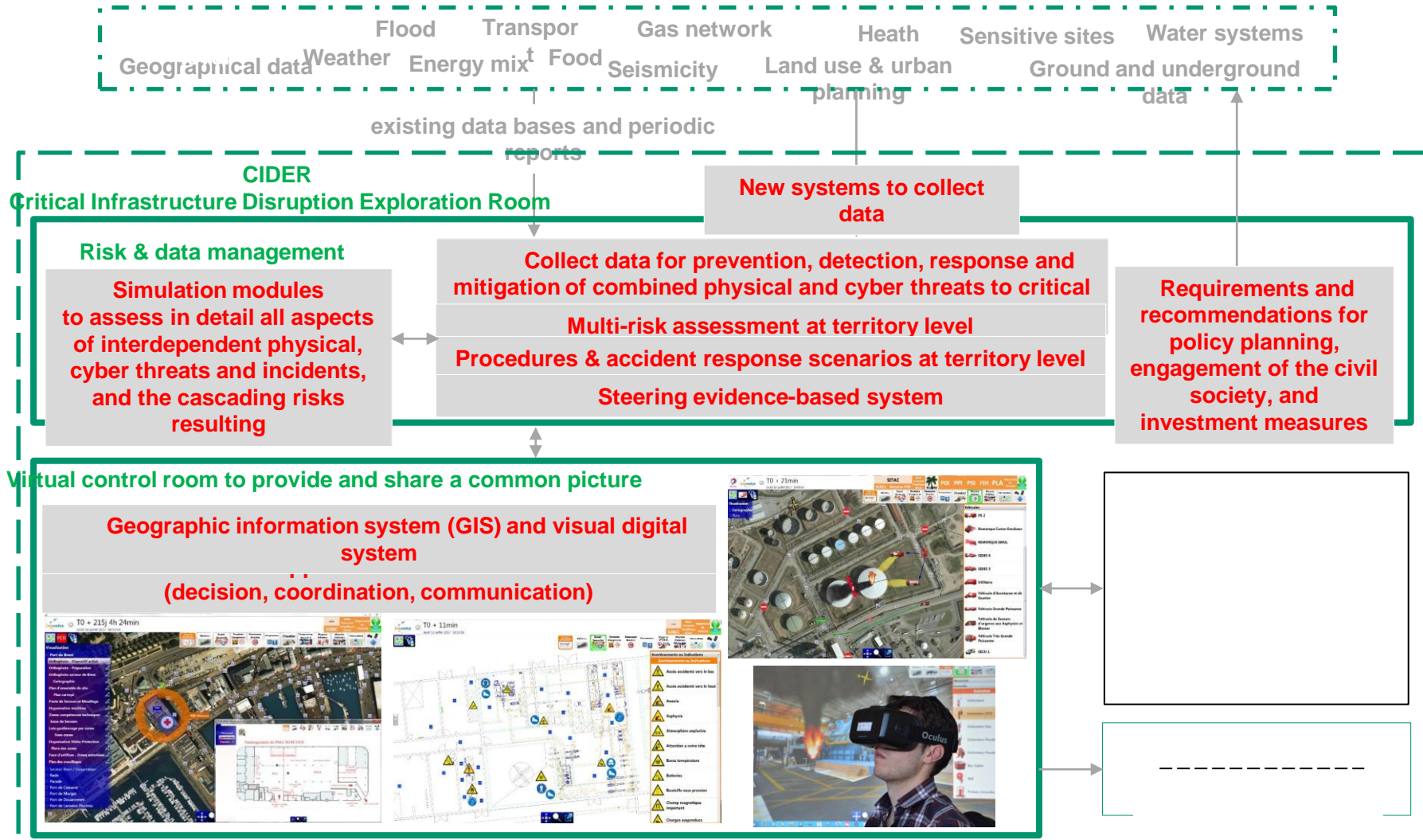
Besides the classical approach of protecting infrastructures by sector, a stronger focus on the systemic dimension of attacks is necessary. As such, not only **interdependencies** within one type of infrastructure (or closely related types) can be taken into account, but **large scale disruptions** also with a view of the specific challenges of the **cross-border dimension**. Specific attention could be dedicated to **Hybrid Threat scenarios**.

- Large-scale Vulnerability Assessments and risks management capabilities, forecasting of emerging risks (via AI)
- Simulations to prepare for systemic disruption of several key infrastructures
- Cross-border scenarios (also with third-countries)
- Better anticipation of systemic risks (including advanced FDI-screening, technological risk assessment)
- Societal resilience against CI-disruption with **Hybrid Attacks** and false news (e.g. finance infrastructure, food-supply and medical system )

### Increasing protection and resilience of Critical Infrastructures

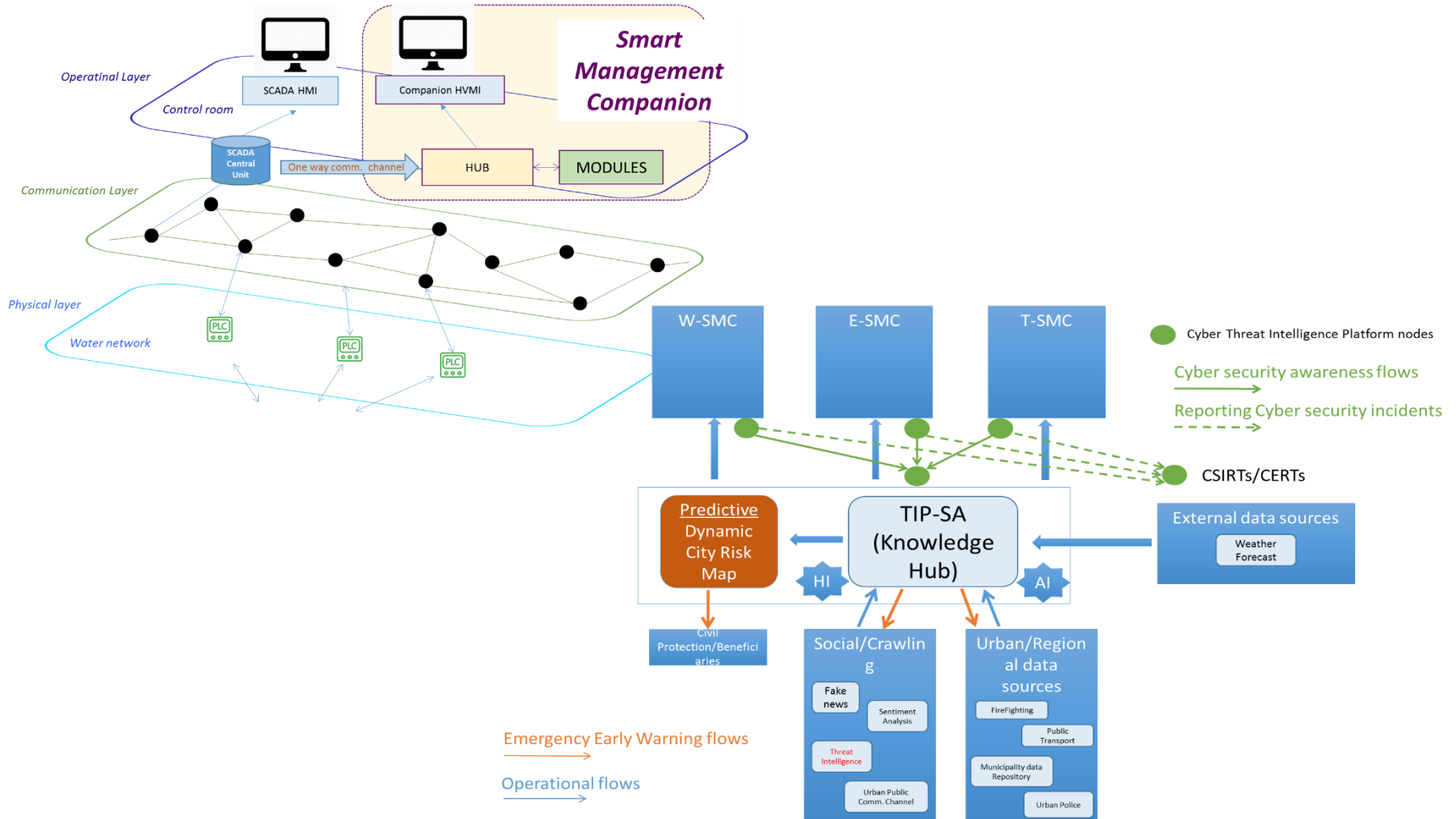
Research on CIP is a well-established domain with significant results achieved. Due to the fast evolving technological landscape there are however constantly new challenges and opportunities. **Resilience and Preparedness are keywords to possibly define upcoming research priorities of a cross-cutting nature.**

# Example of INFRA R&D proposal: systemic approach (SecureChem: CIP and Dependencies on Chemistry)





# Example of INFRA R&D proposal: systemic approach (TAU: energy/water systems and Cities)





## HE Cluster 3 Cybersecurity – policy priorities

- Network and Information Security – critical infrastructures; CSIRTs/CERTs
- Security certification
- IoT security
- Supply chain security
- Strategic autonomy
- Data protection and privacy (GDPR, ePrivacy)

### Cybercrime (FCT topics)

- Cryptocurrencies ([legal as well as technical research]: money laundering techniques, seizure, tracking, fraud committed against legitimate users of cryptocurrencies.
- Child Sexual Exploitation
- Identity theft



# HE Cluster 3 Cybersecurity – R&D priorities

## Resilient infrastructures and interconnected systems

- Advanced cryptography; quantum
- Automated threat prediction, detection and response
- Human factors – risk and crisis management
- Authentication of IoT objects

## Securing disruptive technologies

- Securing AI - 5G - IoT – blockchain – distributed computing
- Big Data privacy

## Hardware and supply chain security

- Cryptography and its implementation
- Secure systems, despite vulnerable components
- Virtualisation



# Framework for Corporate Security in Spain: National Security Strategy & CIP Law

## Deployment of the National CIP Law (CNPIC):

- **Sectors & Critical Infrastructures :**
    - Private Operators
    - Public Administrations
  - Sectoral White-Books (13: 8 industry-related)
  - PSO Operator Security Plan
  - PPE Specific Protection Plans (individual CIs)
  - **Entreprise Security Organization and Plans**
    - New integrated Strategy & Risk management (adaptation of Saf-Sec systems & plans)
    - Certification of Sec plans/systems (CNPIC)
- + New Law for Security Private Services (security subcontractors in Operators)





# Systems and Technology towards Resilience

- Organization and new responsibilities in Safety & Security
  - **Integrated Risk Analysis** & Business Intelligence (TS/CI, new risks: conflicts and radicalization)
    - Operational Reliability and Safety (engineering / process): industrial and environmental Safety and OSH
    - Security-Cybersec of industrial installations, infrastructures and networks
    - Information Security (IT-OT: Cybersecurity)
  - **GRC Strategy** & organization based on a real **SECURITY-SAFETY integration**
- New Framework (**CIP/NIS2 Directive** & National Laws, EU Goals and Resilience, Horizon Europe-Cluster3/Security):
  - **Convergence safety- security** (from different visions: industrial safety, cybersecurity and corporate security): integrated **Risk Mgt./Dependencies**
  - **DRS (Natural Disasters Resilience, including climate change)** and Tech. Accidents (Civil Protection and emergencies plans): **Crisis Mgt.**
  - Critical Infrastructures **Protection** (industry / utilities/ transport...) towards **BC**
  - **Cybersecurity** by design (IS security, automation&control systems/SCADA)
  - **Business (essential services) Continuity and Resilience**



# **PESI integrated approach**

## **Risk Management, Business Continuity and Resilience (considering Dependencies)**

# Risk Management and Risk concept evolution

## Conventional Risk concept:

- Threat / hazard – Vulnerability – Consequences

## Risk Management (ISO 31000)



## Resilience capability in an advanced Risk concept:

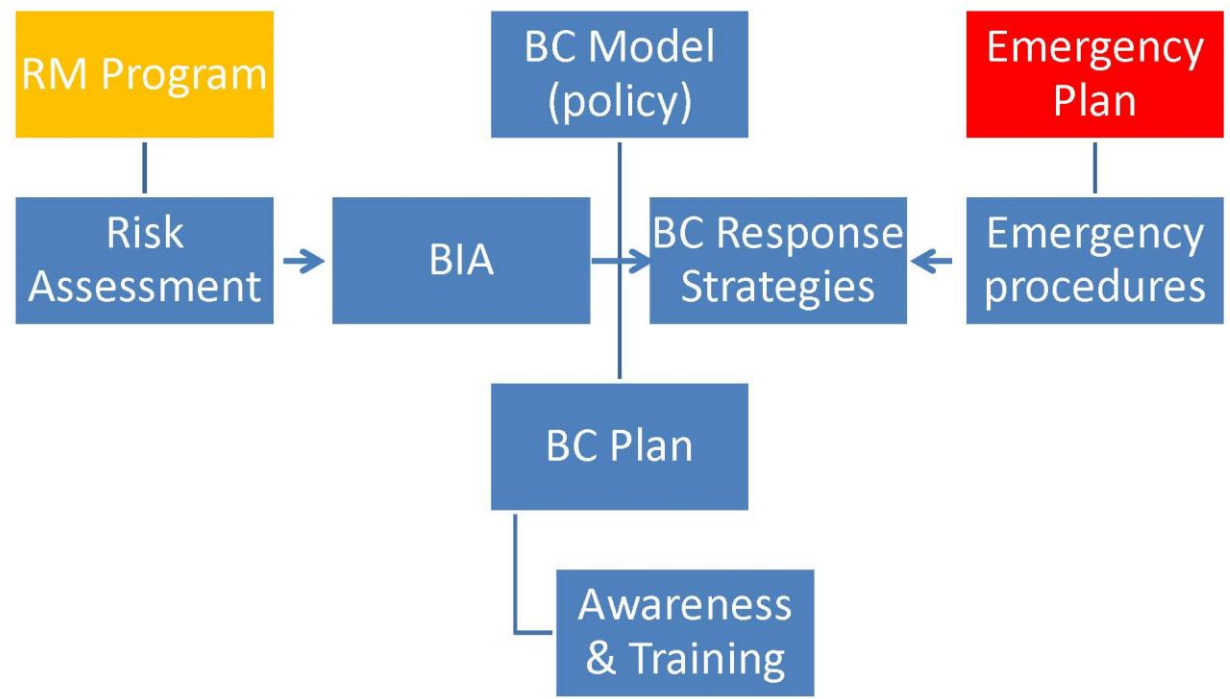
- Threat / hazard – Vulnerability – **Resilience** – Consequences
- Resilience: Processes/Systems/Services

## Resilient People (2 layers: Individual & Teams)

# PESI integrated approach for BC and Resilience in CI

Integrated Risk Management and Emergency Mgt. within an advanced Business Continuity Model

## Bussines Continuity Management in CI



## RA and BIA (Dependencies assesment)

- **Risk and Dependencies Assessment:**
  - Functions and Services evaluation (criticality level)
  - Resources (requirements):
    - Personnel
    - Equipment
    - SW systems, ITC, **Cybersecurity**
    - Utilities (Inter-dependencies)
    - Materials ...
- **Business Impact Analysis:**
  - Intra-dependencies
  - Inter-dependencies (external CIs)
  - Cascading effects (up-stream & down-stream)









# PESI contribution to CI Security: PSOPHIA (Personnel Security & Social Engineering HUMINT)

Herramientas ab Pantalla 1 de 14 Opciones de vista Cerrar

"Co-funded by the Prevention, Preparedness and Consequence Management of Terrorism and other Security-related Risks Programme of the European Union"

**PSOPHIA GUIDELINES FOR CRITICAL INFRASTRUCTURE (CI) EMPLOYEES**

**WP4.1 (GI)**

|   |
|---|
| <b>Project reference number :</b> HOME/2012/CIPS/AG/4000003789  |
| <b>Project title :</b> <i>Increasing Security Awareness of Critical Infrastructure Operators introducing Intelligence Techniques and focusing on Psycho-social and Human factors- PSOPHIA</i> |
| <b>Project duration :</b> 18 months <b>Start Day:</b> 01.04.2013  |
| <b>Funding Scheme:</b> CIPS 2012  |
| <b>Author:</b> Olivia Gualda  |

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# Final recommendations

## CI Operators cooperation & Resilient Cities



# Inter-dependencies: cooperation between CI Operators

- **CI Operators: Security and Resilience Plans**

developed evaluating the main and direct **dependencies** and considering other “theoretical inter-dependencies” (defined by the strategic sectoral security plans coordinated by Governments and Operators)

- Enlarg dependencies Ass. based on an in-detail analysis for all active elements in the CI network/system (previous experiences...)
- Sec Plans and related information “classified” or “restricted”
- Difficulties for **sharing relevant information**

- **Build spaces for confidence**: e.g. CERT and Technical Committees (led by National Agency for CIP) for CI Operators Security Dpts.

- **Resilience Exercises** (CI Operators in collaboration) **and Cyber-exercises**



## Urban Resilience and Safe CI Operators

- **Community** requirements for availability and *resilience of the essential services (CI)* at Local and Regional levels
- Public **contracts** (concessions) for Utilities and other public services operated by private companies: include clauses for QoS and *“resilience” plans to the Operators*
- New **collaboration** schemes between CI Operators and Municipalities and Regional Governments (PPP for Security and Resilience)



# Ámbitos de Seguridad Corporativa y Protección de Infraestructuras (industriales, redes, ciudad)

## Security y PIC, Operación, Ciberseguridad y Resiliencia

### SERVICIOS DE APOYO A CONSORCIOS Y PROPUESTAS

- **Búsqueda de Socios adecuados**
  - Empresas y Operadores de ICs
  - PYMES tecnológicas e Ingenierías
  - Socios Europeos (red ETPI2 y Asociaciones sect./Investigación)
  - Expertos para IAB (Advisory Board, Int. Committees...)
- **Impacto. Análisis y Explotación de Resultados**
- **Apoyo en la difusión (Jornadas europeas...)**

### TOPICS DE INTERÉS (Horizonte Europe Cluster-3 Seguridad)

- **Resilient Infrastructures (INFRA topics)**
- **Increased cybersecurity (CS topics)**
- **Disaster-Resilient Society for Europe (DRS topics)**



*Muchas gracias / Eskerrik asko  
Thank you so much.*

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**XIV Aniversario**





*Thank you so much for your attention:*

*Questions or comments ?*

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