

The event portal will remain open until February 19 so you can rewatch recorded sessions for the next 9 weeks.

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NOTE: If you have any problems with registration or logging in to the event portal, please email BOTH [kmoustafa@francemediainc.com](mailto:kmoustafa@francemediainc.com) and [ylee@francemediainc.com](mailto:ylee@francemediainc.com) to ensure a quick reply during the holidays.

## Thank you for joining us virtually at LeaseCon/TurnCon

While the event portal is simple to navigate, the information below will ensure you don't miss anything during the virtual event.

### HOW TO LOGIN:

Registered attendees may log in to the virtual event portal at <https://cvent.me/P044lm>

When you log in with the name & email address with which you registered, you'll receive a confirmation code via email (and via text, if you included a mobile phone number when you registered).

The emailed confirmation code will come from Kelly Moustafa. The subject line will include "Verification Code."

If you don't see a verification code in your inbox, check your spam or junk folder.

If your company has very strict spam filters, you may need to ensure you can receive the confirmation via text. If you need to update your registration to add a mobile number to your record, visit the registration site, and click the "already registered" link under the "register now" button and then modify your registration. (You can find the registration site by visiting [www.interfaceconferencegroup.com](http://www.interfaceconferencegroup.com) and clicking on the LeaseCon / TurnCon event and following the info/register link.)

At the event portal login, if you try to log in but the "next" button is grayed out when you enter your name and email address, try turning off your VPN or have your IT team whitelist Cvent domains (cvent.me and cvent.com). (Or you can use a different computer to log in.)

### HOW TO JOIN A SESSION:

Once you are in the portal, you can visit the "All Sessions" tab to view the full agenda. Click on the name of any session to watch that session.

If you are able to log in but the sessions won't play, you may have to turn off your VPN, try using a different browser (like Firefox or Chrome) or watch from another computer, tablet or phone. (Internet Explorer is not recommended.)

All presentations and panel sessions (but not roundtables or meetings) are livestreamed and recorded. Any recorded sessions can be watched in the portal for 9 weeks following the event. Just visit the session page and click on the "Replay" button.

### DAY-OF TROUBLESHOOTING & VIRTUAL HELP DESK:

**Session isn't playing or loading:** Update your browser or use a different browser, like Chrome or Firefox. Turn off your VPN. (Internet Explorer is not recommended.)

Can't get into the event portal? Please reach out via email to BOTH [kmoustafa@francemediainc.com](mailto:kmoustafa@francemediainc.com) and [ylee@francemediainc.com](mailto:ylee@francemediainc.com).

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