

**COMPUTACENTER
VMWARE HORIZON™ CLOUD
SERVICE® WITH HOSTED
INFRASTRUCTURE
GCloud 13 – Cloud Software**

May 2022



**ENABLING
DIGITAL
GOVERNMENT**

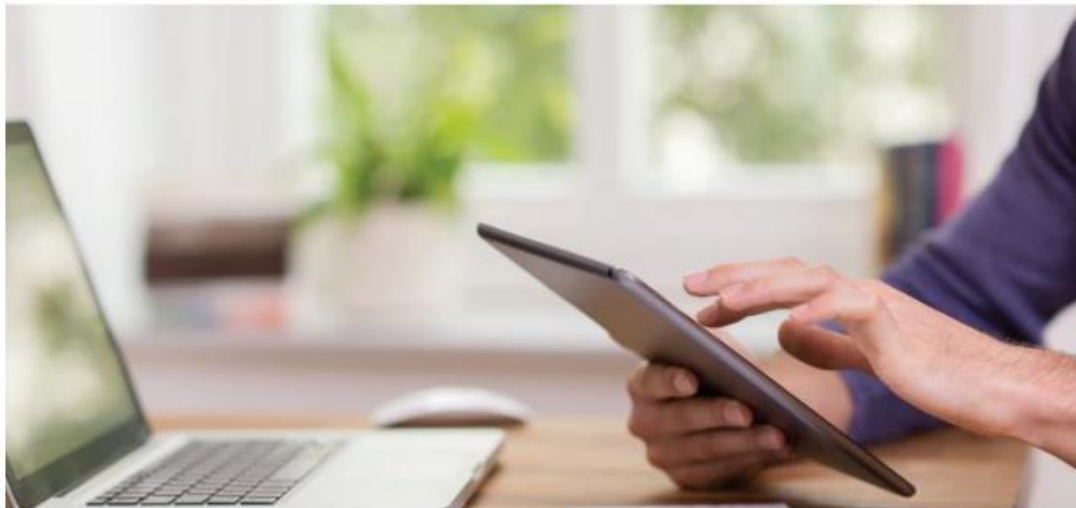
VMWARE HORIZON™ CLOUD SERVICE®



OVERVIEW

Service Description

VMware Horizon™ Cloud Service® with Hosted Infrastructure (“Horizon Cloud” or the “Service Offering”) is a family of cloud services from VMware that enables the delivery of virtual desktops, and applications, to end users on any device, anywhere. VMware Horizon Cloud provides three distinct workload options: Horizon Cloud Desktops, Horizon Cloud Apps, and Horizon Cloud Graphical Workstations (currently a beta offering).



What It Does

- ❖ **Cross-Cloud Architecture** Horizon Cloud provides a multi-tenant, cloud-scale architecture that enables you to choose where virtual desktops and apps reside: VMware-managed cloud, BYO cloud, or both.
- ❖ **Clear Path to the Future** Leverage the extensive VMware End-User Computing portfolio to transition your virtual desktops and apps to the cloud on your terms and maximize current investments.
- ❖ **Digital Workspace Experience** Horizon Cloud makes it easier than ever for end users to securely access their digital workspace on any device, anytime, anywhere.
- ❖ **Cost and Complexity Redefined** Horizon Cloud radically transforms traditional desktop and application virtualization with a subscription model that lets you pay as you grow



VMWARE HORIZON™ CLOUD SERVICE®



SERVICE PORTALS

The Service Offering includes access to four self-service consoles:

My VMware Account Management Console (“My VMware™”)

Provides access to subscription status, integrating navigation, incident management, viewing and management of all VMware product licenses and support under a single account.

VMware Horizon Cloud Administration Console (“Console”)

The primary interface for consumption and management of Horizon Cloud, including domain binding, Image management, desktop provisioning, end user entitlement, and multi-factor authentication under the same sign-on.

VMware Horizon Cloud Desktop Portal

The primary web interface for end users accessing the desktop and published apps. This interface provides browser-based access via HTML5. Users are not required to use the portal to access their desktop or app – they can do so with the VMware Horizon View clients supported on Windows, Mac, Linux, iOS, Android, and through various third-party thin and zero clients.

VMware Horizon Cloud Helpdesk Portal (Beta)

A web interface for administrators with advanced prototype functionality including Console Access, VM Health Check, Remote Assistance, Usage Trends, and Custom Image Upload functions. The Helpdesk portal is delivered as a beta feature set without any support, as more particularly referenced in the Terms of Service.

VMware will also provide organization administrator access to the Horizon Cloud Application Programming Interface (API) for programmatic resource management.



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WHY CHOOSE COMPUTACENTER & VMWARE?

Computacenter are a Premier Level Solution Provider across our group organisation and have held a strategic partnership with VMware for over 10 years . We strive to continually invest in our VMware sales & technical capabilities to lead in the market and deliver innovative business solutions for our customers. We hold 10 competencies across the entire portfolio and delivered over \$40m of net new product revenue in 2016. When our customers are looking to innovate, be more agile, reduce risk and improve operational efficiency, VMware is baked into our solution offerings on every level. With continued collaboration Computacenter and VMware deliver the most compelling end to end solution for their digital journey.

We at Computacenter don't just want to comply with our partner status requirements, but we strive to be the most accredited VMware Partner across EMEA. Holding over 150 accreditations and achieving a breadth of deeper level sales and technical accreditations within the VMware Competency listings.

Computacenter are also a VMware Professional Level Service Provider, giving us the ability to host licenses internally for our managed service customers.

For more information, please visit: <https://www.computacenter.com/uk/vendor-partnerships/vmware>

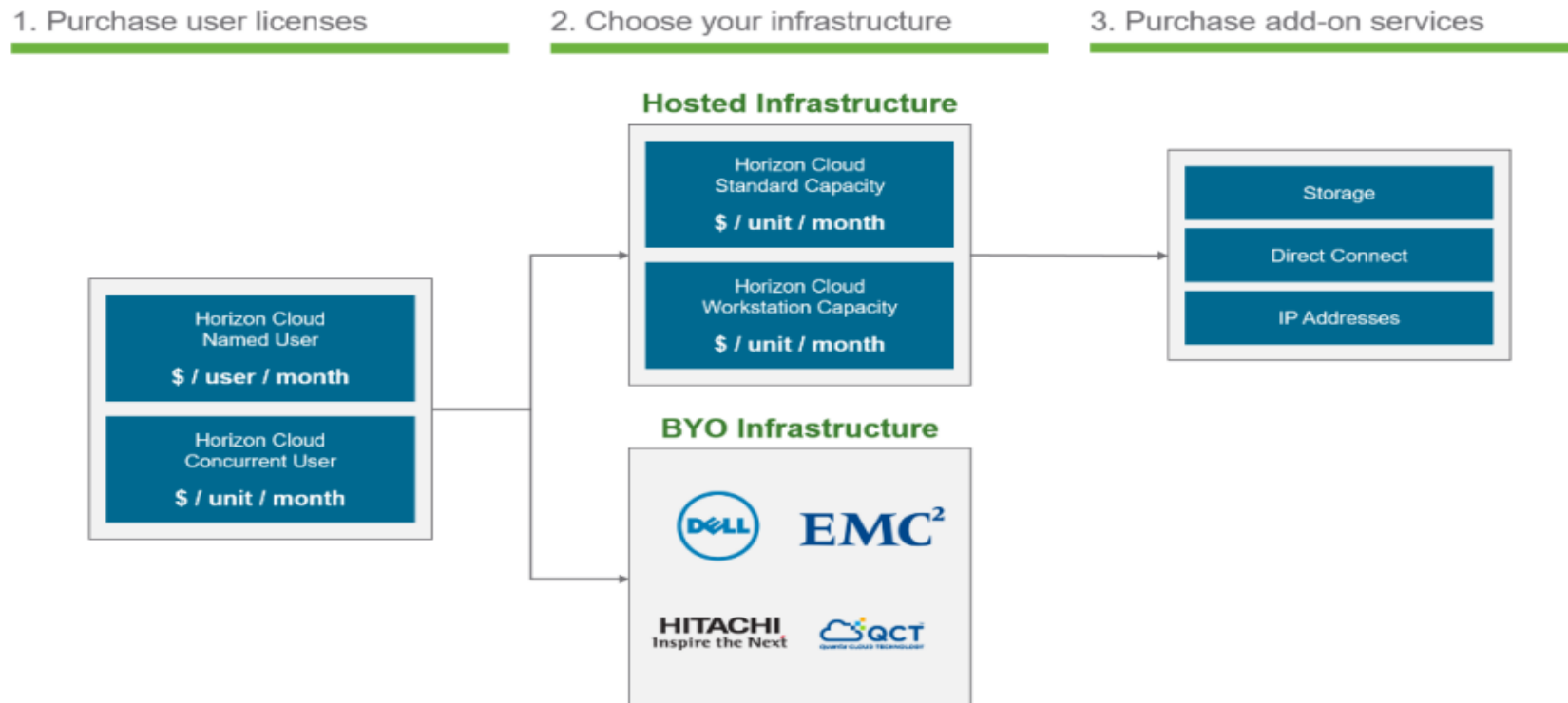


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PRICING OVERVIEW

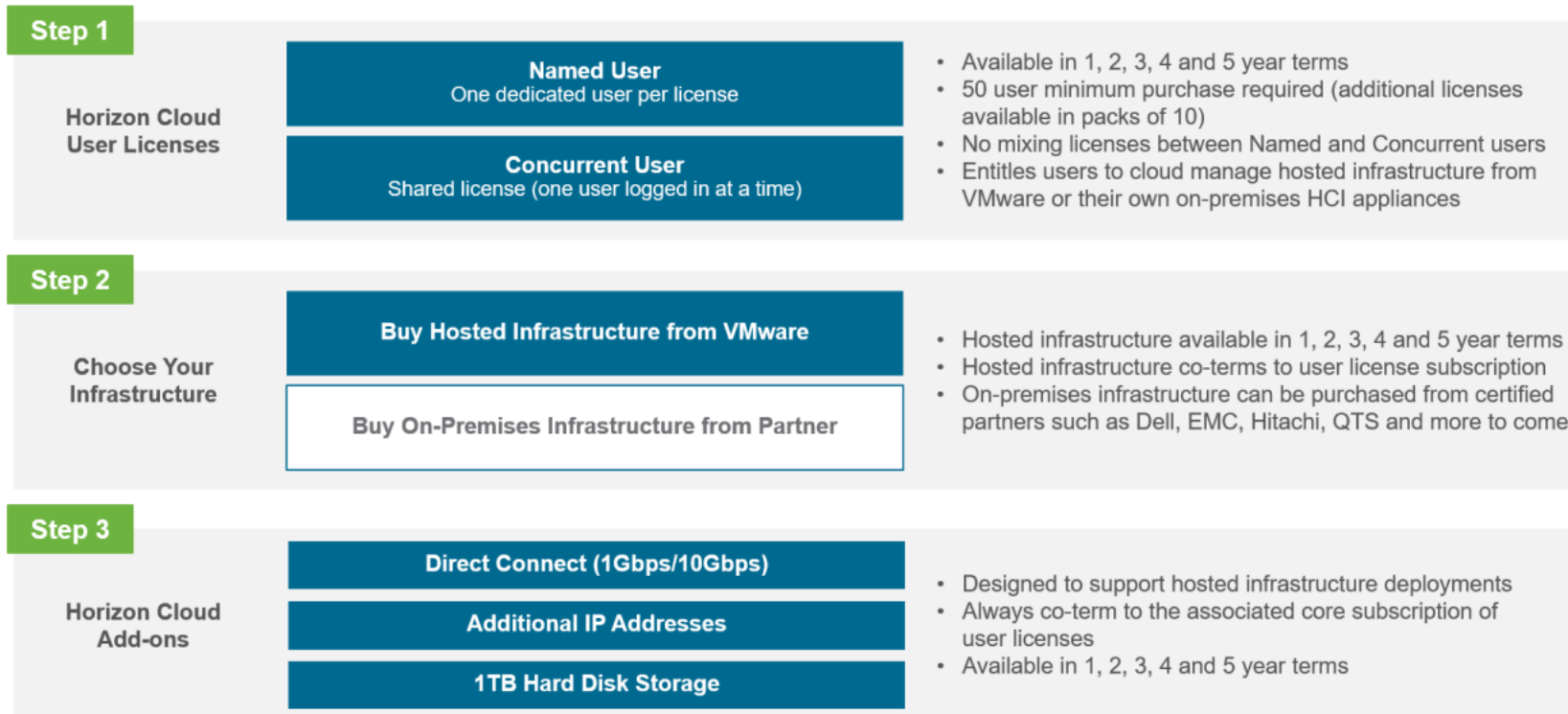
VMware's Horizon services are provided on a subscription basis offering 1, 12 and 24 month terms. Horizon Cloud operates as a subscription model to give customers the most flexibility in deployment choice. The customer must 1st select the type of user license, secondly define the amount of capacity to host the users, and finally add any additional services such as networking and storage. The following diagrams describe the 3 steps in detail.



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PRICING OVERVIEW



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PRICING OVERVIEW

Hosting Capacity is sold in units of capacity, either Standard Capacity or Workstation Capacity (includes NVIDIA GPU Video Memory)

		AVAILABLE CONFIGURATIONS	
		Name	Units
Standard Capacity	Designed for everyday use 1 unit = 1 vCPU, 2GB vRAM, 30GB Storage	Value	1
		Professional	2
		Premium	4
		Performance	8
		Hosted Apps Server	8
Workstation Capacity	GPU-enabled for high-performance computing 1 unit = 4 vCPU, 16GB vRAM, 120 GB Storage, 2GB NVIDIA Video Memory	AVAILABLE CONFIGURATIONS	
		Name	Units
		ProfessionalWS	1
		PremiumWS	2
		PerformanceWS	4

Further pricing information for VMware Horizon Cloud services can be found here: <http://www.vmware.com/cloud-services/desktop/horizon-cloud-hosted.html>



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PRICING OVERVIEW

Indicative pricing for VMware Horizon Cloud is shown below. Please check website for latest prices.

Product Family	Term Length (Months)					
	1		12		24	
Horizon Cloud						
Named User License	£	15.75	£	13.40	£	12.92
Concurrent User License	£	25.08	£	21.89	£	21.01
Standard Capacity (1 vCPU, 2GB RAM, 30GB Storage)	£	16.18	£	14.09	£	13.09
Add-ons						
Storage (1TB)	£	114.90	£	100.42	£	92.86
Direct Connect with Cross Connect - 1GBPS	£	1,000.10	£	954.91	£	917.27
Direct Connect with Cross Connect - 10GBPS	£	5,401.19	£	5,183.36	£	4,963.52
Direct Connect with Network Exchange - 1GBPS	£	548.82	£	563.26	£	536.67
Direct Connect with Network Exchange - 10GBPS	£	4,155.35	£	3,982.49	£	3,823.96
IP Address	£	21.03	£	21.03	£	19.78

*Minimum order **50 named users** with 400 capacity units

** Prices represent per month price



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ORDERING & INVOICING PROCESSES

Ordering Process

To find out how your organisation can take advantage of Computacenter's Vmware Horizon Cloud service, please contact your Account Manager, call us on 01707 631000 or send an email to government@computacenter.com

Please ensure you reference the GCloud 13 Service ID number in all communication.

Invoicing Process

Customers are invoiced monthly with 30 days net payment terms.



GET IN TOUCH

To find out how your organisation can take advantage of Computacenter's Cloud Propositions, please contact your Account Manager or send an email to government@computacenter.com

<https://www.computacenter.com/uk>

Enabling users and their business

Computacenter is Europe's leading independent provider of IT infrastructure services, enabling users and their business. We advise organisations on IT strategy, implement the most appropriate technology, optimise its performance, and manage our customers' infrastructures. In doing this we help CIOs and IT departments in enterprise and corporate organisations maximise productivity and the business value of IT for internal and external users.