Overview of Traumatic Fractures

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of the treatment plan.3 Common additional injuries (affecting 25%-50% of blunt trauma patients)

A fracture is traumatic for both the pet and pet owner and requires compassionate care and expertise from the veterinary team. Clients should immediately seek attention if they suspect their pet has a fracture. Fracture patients should be completely evaluated for more extensive trauma, regardless of the fracture origin. Stabilization of the fracture site and appropriate pain management are the mainstays of treatment. The prognosis for return to function depends on the type of fracture, method of stabilization, and postoperative care. The team's ability to provide exceptional care and communicate effectively with clients will determine a successful outcome.

FRACTURE LOCATIONS

The most common fractures reported in trauma cases affect:

- Forelimbs¹
 - Scapula
 - Elbow (luxation)
 - Radius
- Hindlimbs¹
 - Pelvis
 - Femur
 - Hip (luxation)
 - Distal limb
- Axial skeleton^{1,2}
 - Ribs
 - Spine
 - Sacral (luxation or fracture)

BLUNT TRAUMA

Blunt (eq. vehicular) trauma patients often experience multiple injuries (Figure 1). Patients are often only treated for the obvious fracture, causing additional traumatized

tissues or disease processes to go unnoticed and untreated. Signs may not show for hours or days, which could alter the outcome

include:

- Soft tissue trauma (eg, abrasions, lacerations, degloving injuries)
- Thoracic trauma (eg, pulmonary contusions, hernias, fractures); hemorrhage may be present.
- Abdominal trauma (eg, hemoabdomen, uroabdomen, hernias)
- Head trauma (eg, skull fractures)2,3; signs may include epistaxis and neurologic abnormalities.

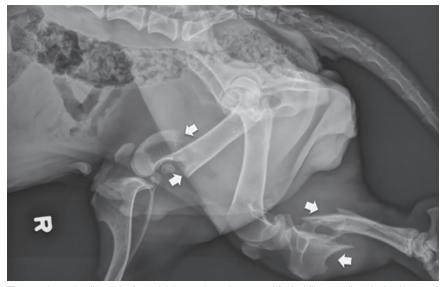


Figure 1. Lateral radiograph of an adult basset hound presented for inability to walk on its hind legs, without evidence of superficial abrasions or bruises. The arrows mark a distal femoral fracture and a proximal tibial fracture.

Open fractures are best treated with wound and bone debridement within 8 hours, but repair may be delayed 24-48 hours.

FRACTURE REPAIR

The goal of fracture repair is to stabilize the fractured bone, enabling rapid healing and return to full function. Surgical repair should be performed as early as possible in stable patients.

- Open fractures are best treated with wound and bone debridement within 8 hours, but repair may be delayed 24-48 hours.
- Closed fractures are best treated within 1-4 days.4
- For complex fractures (eg, spinal, articular, distal radial and ulnar in small breed dogs), consider consultation with a boarded veterinary surgeon or referral to a specialty practice.

OTHER OPTIONS

Alternatives to primary bone repair include external coaptation and amputation.

- External coaptation may be successful in fractures below the elbow or stifle, where the joints above and below the fracture can be fully immobilized.3
 - Ensure the chosen splint or bandage will withstand bending, rotation, and distractive and compressive forces, and will adequately immobilize the site without



Figure 2. A spica splint can be used to immobilize the elbow joint for a proximal fracture of the radius and ulna.

causing complications (Figure 2).

- Before choosing external coaptation, discuss the implications with the client:
 - Financial commitment (costs of bandage changes, sedation, analgesia, materials, multiple radiographs)
 - Time commitment (weekly rechecks)
 - Potential for bandageassociated wounds with long-term use
 - Risk of failure: As many as 80% of splinted distal radial or ulnar fractures result in nonunion or delayed union because of variations in blood supply to the distal bone and difficulty immobilizing the elbow, thereby impeding healing of the fracture line.5,6

- Need for appropriate compliance (eg, proper confinement).
- Clients may choose amoutation for financial reasons.
- Contraindications for amputation include:
 - A fracture that is amenable to external coaptation or cage rest
 - Severe orthopedic or neurologic disease affecting other limbs
 - Extreme obesity
 - Previous limb amputation
 - Evidence of other existing orthopedic issues (eg, hip or elbow dysplasia, osteosarcoma).

STEP 2 **Team Education Primer** ▶

Emergency Fracture Management *at a Glance*

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Patients presenting with fractures should receive a complete physical examination, and radiographs should be taken to determine the extent of damage. When the underlying cause is traumatic or suspected to be neoplastic, thoracic and abdominal radiographs and full blood work are recommended. Blood work is also required for fractures requiring surgical stabilization. A CBC, chemistry panel, urinalysis, and/or coagulation profile may be required to safely anesthetize the patient. Taking these steps allows veterinary team members and clients to make the best treatment decisions.



PATIENT TRANSPORTATION

The client should be advised on how to safely transport his or her pet to the practice:

- Small pets should be contained in carriers.
- The patient can be lifted using a blanket stretcher; a sling can assist in ambulation.
- The client may place a towel over the patient's head to minimize the risk of biting.
- Open wounds should be covered with clean towels to minimize contamination.
- The client should allow practice team members to transport the patient into the practice, which can be done safely and quickly with a wheeled cart (Figure 3).

PRESENTATION

Ask the following questions on presentation:

- When and how did the fracture(s) occur?
- Are there any concurrent disease processes?
- Is the patient on any medications?

EXAMINATION

- Assess the patient's airway, breathing, and circulation, and examine for evidence of hemorrhage.
- Check vitals and complete initial diagnostics (TPR, weight, blood pressure, PCV/TS/BG, ECG, SpO₂; see **Acronyms**).
- Complete physical, orthopedic, and neurologic examinations.
- Obtain radiographs of the affected area.
- Consider obtaining radiographs of the abdomen, thorax, and spine. Abdominal and thoracic ultrasound may be necessary to detect hemorrhage (Figure 4).
- If open wounds and/or fractures are present, obtain a deep



Figure 3. A wheeled cart can help safely transport fracture patients. Also, a muzzle allows for safe assessment of the patient.

tissue sample for culture, then administer broad-spectrum antibiotics.

 Evaluate the CBC, chemistry, and coagulation panel (if available) to determine the patient's overall health status.

TREATMENT

- Stabilize the patient as needed (eg, place IV catheter, administer oxygen and fluids).
- Administer pain medications and sedatives as needed.
 - Consider using opioids in conjunction with NSAIDS for

multimodal pain management. NSAIDS should be avoided in patients who are hypotensive, hypovolemic, or in shock, or whose blood work shows evidence of renal or hepatic disease. NSAIDS should also be avoided in patients who are already on drugs that could cause adverse reactions.

- Sedation will facilitate further diagnostics/imaging.
- Once analgesics are given, apply sterile lubricant and clip the wounds. Consider collecting samples for culture before
- cleaning. Flush the wounds with a copious amount of 0.9% buffered sterile saline, which will decrease bacteria by 90%; clean with an antimicrobial. Cover with nonadherent, sterile dressing.6
- · Discuss assessment, treatment options (eg, external or internal fixation, cage rest, external coaptation, amputation, referral surgery), prognosis, and finances with the client.
- If repair is delayed, temporarily immobilize lower limb fractures with a bandage or splint to improve patient comfort and decrease further soft tissue trauma.

TEAM SAFETY

- Muzzle patients to allow for safe assessment of wounds.
- Wear examination gloves to minimize contamination of open wounds and to protect team members.

ACRONYMS

BG = Blood Glucose

ECG = Electocardiogram

PCV = Packed Cell Volume

SpO₂ = Oxygen Saturation

TS = Total Solids

TPR = Temperature, Pulse, Respiration

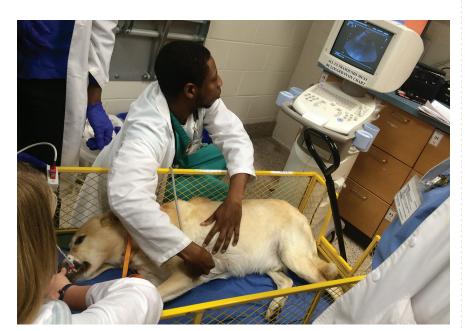


Figure 4. Abdominal and thoracic ultrasound are sometimes necessary to detect hemorrhage or other serious pathology following trauma.

STEP 3 Communication Keys ▶

Supportive Client Interaction

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Fractures are likely unforeseen and their financial considerations unanticipated. Team members should be prepared to provide support to the client and veterinary care team when these cases present by remaining calm, compassionate, and responsive.



- Clients may experience many feelings in response to their pet's traumatic injury, including guilt, anger, fear, sadness, and shock.
- It may be difficult to communicate with emotional or angry clients.
 They likely are responding with their emotional brain—not their logical brain. Do not take negative attitudes or conversations personally.

SUPPORTING THE CLIENT

- Address the client's most immediate need first: to get medical attention for his or her pet.
- Thank the client for seeking the best possible care for the pet.
- Take care of any remaining client needs (eg, tissues, food, water, clean clothes, information, an area that is quiet and private).
- After the patient is taken to the treatment area, the receptionist should assure the client that the veterinary care team is

- attending to the pet and will provide an update after the initial assessment.
- Address the client and patient by name and correct gender.

COMMUNICATING WITH THE CLIENT

- Be supportive and assuring (eg, Our team is attending to Annie's needs. We are committed to providing her with the very best possible care).
- Follow the client's lead. If he
 or she wants to talk about the
 pet, listen actively and respond
 compassionately. Acknowledge
 the client's good care and
 loving relationship with the pet
 as presented in the stories and
 information shared with you.
- Acknowledge the client's feelings (eg, It sounds like you're very concerned about Annie). This will allow the client to confirm his or her feelings or correct your perception, and move from an emotional reaction toward logical responses.



- If you must step away from the client to attend to other responsibilities, explain the reason and promise to check back soon.
- Avoid making statements that allude to a good prognosis (eg, Don't worry. Everything will be okay).
- Do not tell the client not to cry.
 Offer tissues if needed.

It may be difficult to communicate with emotional or angry clients.

STEP 4
Team Workflow

Team Workflow

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RECEPTIONIST

- ✓ Greet and provide support to the client
- ✓ Alert the veterinary care team immediately upon the patient's arrival
- ✓ Provide or create a medical record
- ✓ Communicate information from the client to the team

TECHNICIAN/ASSISTANT

- Receive the patient
- ✓ Triage the patient and check his or her vitals
- Stabilize the patient (eg, place the IV catheter, administer oxygen and fluids)
- ✓ Clip and clean the wounds; collect samples for culture, if needed

VETERINARIAN

- ✔ Perform physical, orthopedic, and neurologic examinations
- ✓ Administer medications, sedatives, and antibiotics
- ✓ Assess the clinical presentation and diagnostics
- ✓ Discuss assessment, treatment options, prognosis, and finances with the client
- ✓ Administer treatment

TECHNICIAN/ASSISTANT

✓ Provide supporting educational information to the client about the patient's condition and recommended treatments

RECEPTIONIST

- Discuss payment options
- ✓ Collect deposits and payments for services
- ✓ Schedule follow-up appointments
- ✓ Provide documentation and forms for referral, if necessary



Team Roles

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TEAM MEMBER	ROLE	RESPONSIBILITIES
RECEPTIONIST	Patient & client bonding expert, client educator	 ✓ Facilitate communication between the client and the team ✓ Attend to the client while the veterinary care team attends to the patient ✓ Ensure the appropriate paperwork, release forms, and deposits or payment for services are completed
TECHNICIAN/ ASSISTANT	Patient caretaker, client educator	 Triage and stabilize the patient Ensure appropriate handling of the painful patient Obtain diagnostics and administer treatments as directed by the veterinarian
VETERINARIAN	Medical expert, client educator	 ✓ Perform physical, orthopedic, and neurologic examinations ✓ Order appropriate diagnostic tests ✓ Administer pain medications, sedatives, and antibiotics as needed ✓ Discuss assessment and treatment options with the client
PRACTICE MANAGER	Workflow facilitator, troubleshooter	 Provide team training on supporting and communicating with clients in difficult situations Ask the veterinarian to educate other team members on recognizing and responding to emergent/urgent conditions Properly debrief the team after a crisis or an urgent/emergent case Ensure proper documentation is included in the medical record to support a legal defense and insurance claims Assess client satisfaction and address client concerns Promote workplace morale by praising the team for things they do well Provide emotional support to clients Facilitate patient transfer to a specialty hospital, if applicable



Training a Supportive & Effective Team

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This is an opportunity for the practice manager to collaborate with the veterinarian to provide training and clarify roles to the entire team.

Effective training includes information on how to communicate during difficult times and about difficult subjects, and outlines each team member's role and responsibilities. A veterinarian should give a presentation on fractures, including types of fractures, treatment options, and typical follow-up care required. To summarize and put training into action, role-play to practice specific scenarios.

Suggested content for the practice manager's presentation:

- Communicating with an emotional client when his or her pet suffers a traumatic injury or during other difficult situations
- Communicating about financial

- considerations during an emergency situation
- · Clarifying each team member's role when an urgent/emergent case presents
- Educating clients about at-home management.

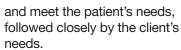
Suggested content for the veterinarian's presentation:

- Safely handling a painful fracture patient
- Preventing further injury to the
- Preventing the patient from biting team members or the client
- Providing pain medication
- Stabilizing a critical patient
- Types of fractures
- Treating fractures
- · Home care and prognosis for fracture patients.

Suggestions for role-play:

Develop scenarios in which a client in crisis brings his or her pet to the practice with a traumatic fracture.

 Focus on the team's ability to stay calm in difficult situations



- Take the lead from the client during conversation.
- Avoid alluding to a good prognosis to comfort the client (eg, It will be okay. Don't worry).

See Aids & Resources, back page, for references & suggested reading.

Develop scenarios in which a client in crisis brings his or her pet to the practice with a traumatic fracture.

STEP 7 Client Handout ▶

Frequently Asked Questions: Caring for Your Pet's Fracture

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Q: What is the prognosis for my pet to return to normal function after surgery, splinting, or amputation?

A: Fracture healing is dependent on the type of fracture, type of repair, and the patient's age, size, and activity level after repair. Early signs of bone healing are radiographically present after 4-6 weeks. Patients requiring amputation typically adapt quickly to the loss of the limb, as long as they do not have other problems that inhibit mobility.1

Q: Wouldn't it be cheaper and easier to splint the leg?

A: Splinting or casting is not always the cheapest or easiest method of repair. It involves multiple rechecks and bandage changes, additional radiographs, and potential for delayed healing. Splinted fractures will not heal if they are not stable. In addition, placing a splint across a joint for several months may lead to problems in the leg.

Q: What nursing care is required?

A: Studies show that patients suffering from severe blunt trauma have more successful outcomes when treated in an intensive care unit.2 However, no matter the type of repair, at-home care is critical for fracture healing.

The patient must be confined for several weeks to speed bone healing, prevent bandage slipping, and reduce the risk of implant failure. This usually means crate rest—no running, jumping, or any exercise off-leash - with leash walks (limited to 5 minutes) 3-4 times per day for bathroom breaks. The patient may need assistance standing and walking using a sling or similar device.

The bandage or splint should be kept clean and dry. Bandages can be covered with a plastic bag when the patient is taken outside. Wet or dirty bandages should be changed as soon as possible by a veterinary professional to help prevent sores or infection. E-collars (ie, protective cones that prevent pets from biting or licking their wounds) may be necessary to prevent patients from chewing the bandage or surgical site.

Contact your veterinarian immediately if the bandage slips, your pet's toes or legs swell, or your pet chews the bandage. Under no circumstance should you modify a bandage or splint without direct guidance from a veterinary professional.

Physical rehabilitation can facilitate a quicker return to function. Check with your veterinarian for available programs or an at-home regimen.

Q: How do I recognize a problem?

A: Watch for these signs:

- Excessive redness, swelling, or discharge from the incision
- Excessive swelling of the toes or extremities above or below the bandage
- Sudden increase in pain or lameness
- Loss of appetite
- Lethargy
- Fever
- Malodor.

See Aids & Resources, back page, for references & suggested reading.



Many patients adapt quickly following a limb amputation.



A fracture patient can be helped to stand and walk with a sling.