From Cloud Availability Center to Cloud Availability in SAP for Me

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Cloud Availability in SAP for Me

Your personalized dashboard for cloud services availability status and maintenance overview
- The application can be accessed here: me.sap.com/systemsprovisioning/availability
- Access to the updated User guide is possible via the Support Portal

Real Time Status Insights

Be constantly informed about the current availability of your SAP cloud services and receive timely updates during possible system downtime situations (via Cloud System Notification Subscriptions tool)

Monthly Availability Report & Detailed List of Events

Download and save your monthly communicated availability (calculated on system level) and the detailed list of events (maintenance, disruption, degradation, customer communication)

Maintenance Events

Plan your daily business better with an overview of upcoming maintenance events

Event Details

Get the details on any event affecting your cloud systems
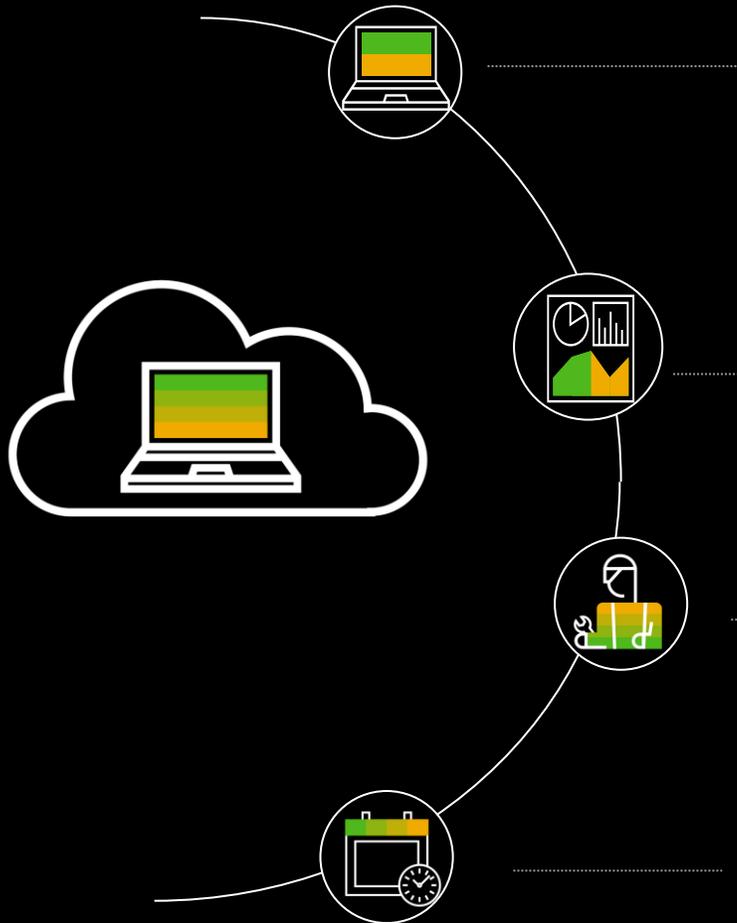
Cloud Availability in SAP for Me
In Systems & Provisioning Dashboard

Overview Page

Systems Tab / Cloud Systems
(Public Cloud)

Systems Tab / Private Cloud
Systems

Cloud Availability in SAP for Me
In Systems & Provisioning Dashboard
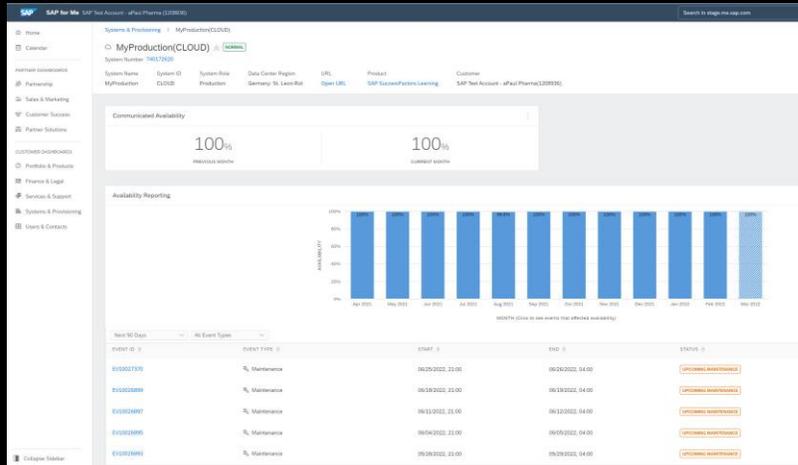
Systems Detail Page for Public Cloud (click on System)
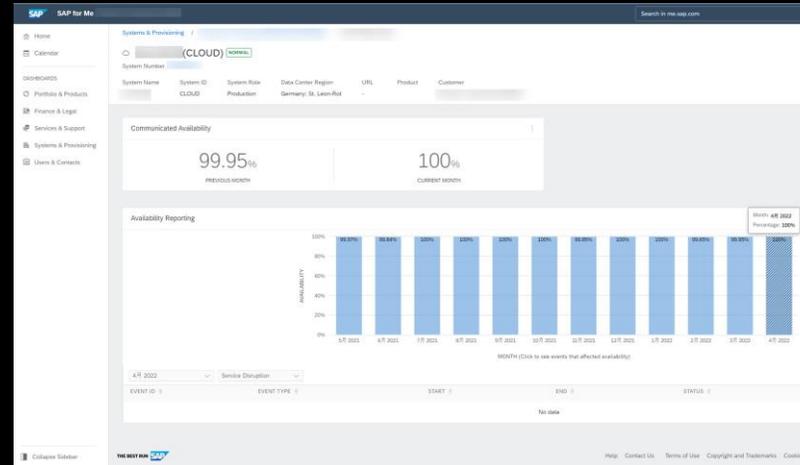
Systems Detail Page für Private Cloud (click on System)
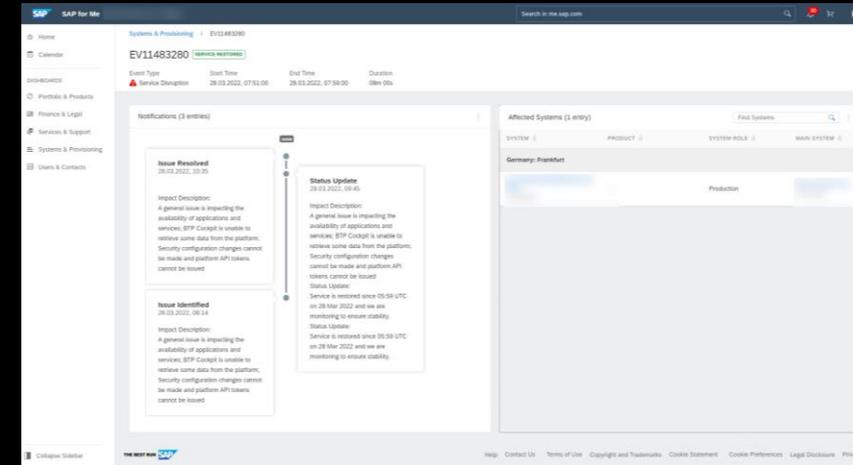
Event Detail Page (click on Event ID)

Cloud Availability in SAP for Me
In Systems & Provisioning Dashboard

Availability Tab / Systems Status
Card & Event List

Availability Tab / Availability
Reporting

Cloud System Notification Subscriptions
Manage Subscriptions for Cloud Availability Notifications
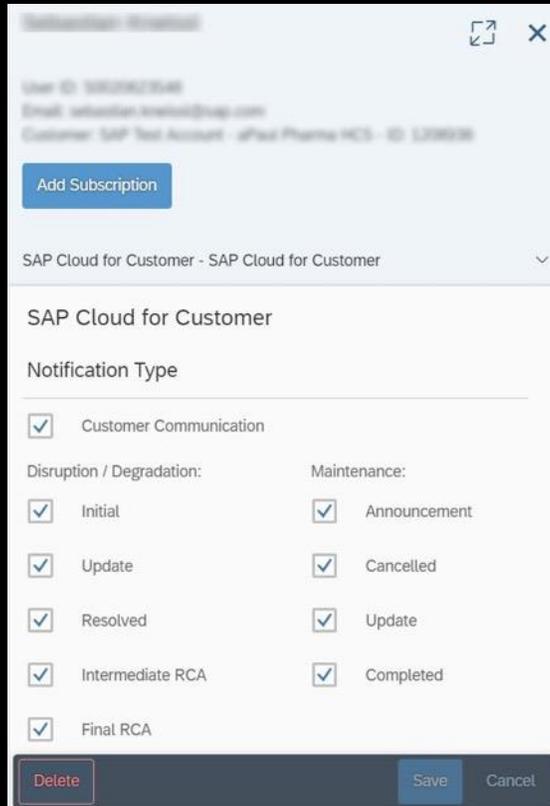
Subscription Overview

View your own subscriptions for Cloud Availability Center notifications in *My Subscriptions,* or subscriptions of other users (Super Administrator & Cloud Administrator access required).

Manage Subscriptions

Create, change, or delete subscriptions for Cloud Availability Center Notifications.

Set Preferences

Select the relevant notification types for each subscription: Customer Communication, Disruption/Degradation, or Maintenance.

https://launchpad.support.sap.com/#/csns

Solution Brief

User Guide

Support Portal

Report an incident: XX-SER-SAPSMP-SUP

Demo

Roadmap

- Display BTP global account & subaccount in System Detail page

- Notification on Subaccount

- SLA Credit Claim in System Detail page

- Rename cloud system in System Detail page

- Regular Maintenance Windows in Calendar

- Under Investigation Events

Thank you.

Contact information:

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