# Deep Dive into how SAP implemented SAP Intelligent Spend Management - internally

#### **Disclaimer**

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. Except for your obligation to protect confidential information, this presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this presentation or any related document, or to develop or release any functionality mentioned therein.

This presentation, or any related document and SAP's strategy and possible future developments, products and or platforms directions and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this presentation is not a commitment, promise or legal obligation to deliver any material, code or functionality. This presentation is provided without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. This presentation is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this presentation, except if such damages were caused by SAP's intentional or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

## **INTRODUCTION**

## Our Speakers



Alija Salihagic

Head of Procurement Solutions

People & Operations IES Business Services



**Sherif Ashraf** 

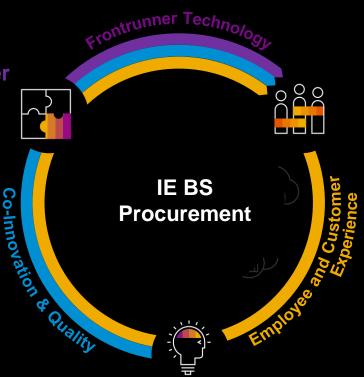
Principal Enterprise Architect Spend Management

People & Operations IES ITD Architecture Group

# Intelligent Enterprise Business Solutions - Procurement Our Role

#### **Technology Enabler**

- Act as pioneer and reference
- IT-Operations
- IT-Portfolio



#### **Showcasing Customer**

- Act as pioneer and reference
- Strengthen customer relationship, increase trust and lead to greater customer satisfaction
- · Be lighthouse customer
- Co-Innovate with Cloud Providers and customers
- Showcase Concur, Ariba, Fieldglass and SuccessFactors

#### **Product Improver**

- Act as entrepreneur
- Improve quality and contribute to compliance

## **Source to Pay - Our facts and figures 2021**

107,000+ SAP employees globally



€27.8 billion SAP Total revenue



€5.3 billion Spend



14,600+ Global suppliers



Goods & Services procurement



€3.9 billion
Spend on Goods

310,000+
Purchase Orders created

**External Workforce** 



€1.2 billion
Spend on External
Workforce

40,000+ External Workers

Travel & Expense



€800 million

Spend on Travel 1)

1 million
Trips per year
in >70 countries 1)

1) Refers to data from 2019 – prior to COVID-19 pandemic

Accounts Payables & Payments



710,000+
Invoices processed

## SAP Runs Intelligent Spend Management and Business Network

... be an intelligent, sustainable enterprises to support our Procurement Goals

Business Goals











Goals

SAP Intelligent Spend Management & SAP S/4HANA as our Core

Technology Enablers Leverage AI & Machine Learning to enable intelligent buying & sourcing

Leverage iRPA to automate processes



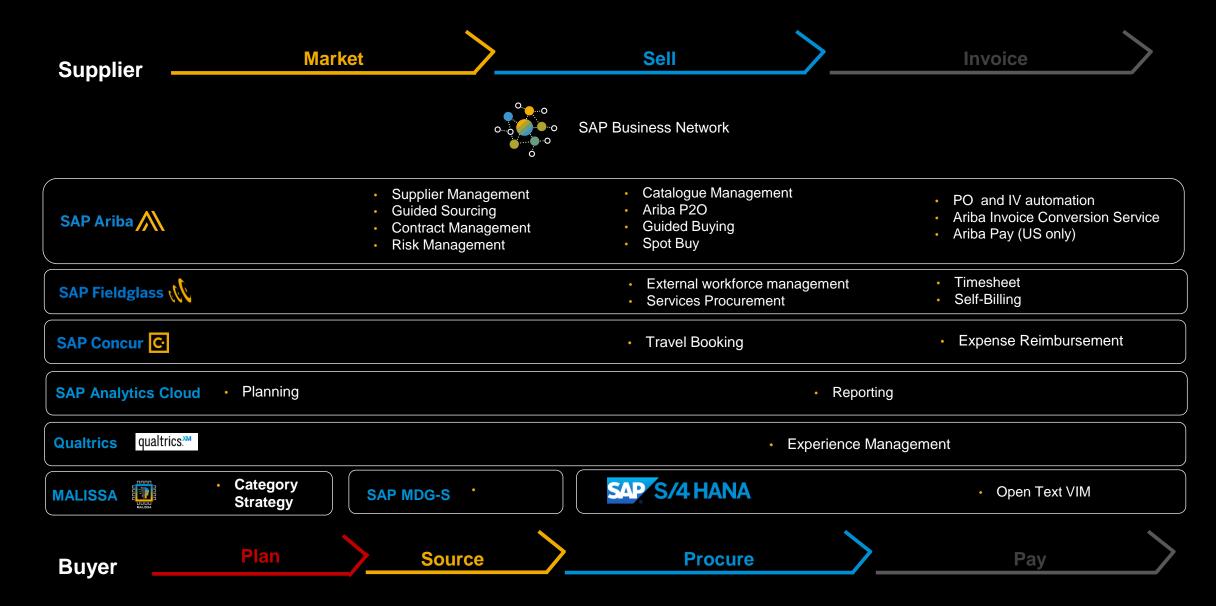
Simple processes with focus on value

Cloud first approach to accelerate innovations & adoption

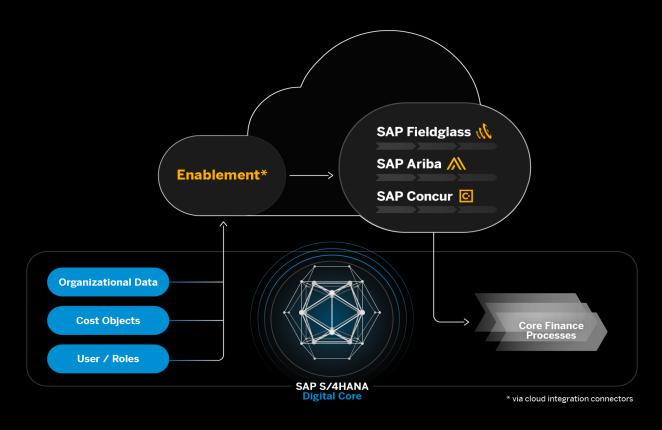
Composable & standardized Enterprise architecture to simplify procurement processes



## Current Source-to-Pay System/Process Landscape



# Focus on Cloud Integration of Intelligent Spend Management Solutions End-to-End Business processes to support S2P & T2R Mission & Goals



#### **End-to-End Business Processes (Spend Management)**

- · Source to Contract incl. Supplier Management
- Goods & Service Procurement
- Travel to Reimburse
- · External Workforce Management
- Accounts Payable and Payment

#### **Focus**

- Technical integration for cloud solutions along end to end process data flow
- Cross Integrations (Cloud to Cloud as well as Cloud to on Premise)
- Shifting our internal S/4HANA on Premise system into S/4HANA Cloud

## SAP Spend Management HL Architecture (SAP runs SAP)

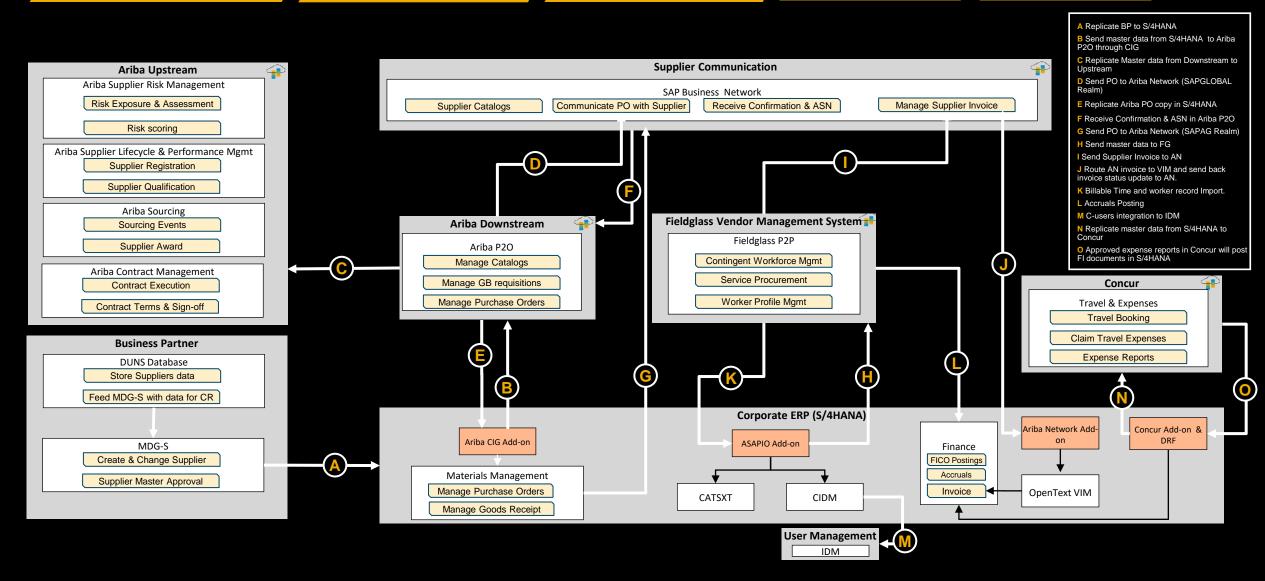
Strategic & Tactical Procurement

Goods Procurement

Services Procurement

Accounts Payable

Travel & Expenses



## **Event Survey**

Please scan the QR with your smartphone and kindly let us know your feedback:









## THANK YOU!

# Appendix

## Source to Pay: Our key learnings











Plan all single details along the timeline – define your organizational vision, mission, strategy and success indicators, but, most importantly, get it running with achievable sliced sprints. Do not Change for the sake of change – jointly identify and agree upon the business use cases, the anticipated business value and the required resources to transform.

Do not underestimate the effort for business process design – jointly review and agree upon the (adjusted) process design and its purpose. Consider budget and agility capabilities – use a phased approach, with achievable progress steps and develop quick wins to maintain flexibility to adjust.

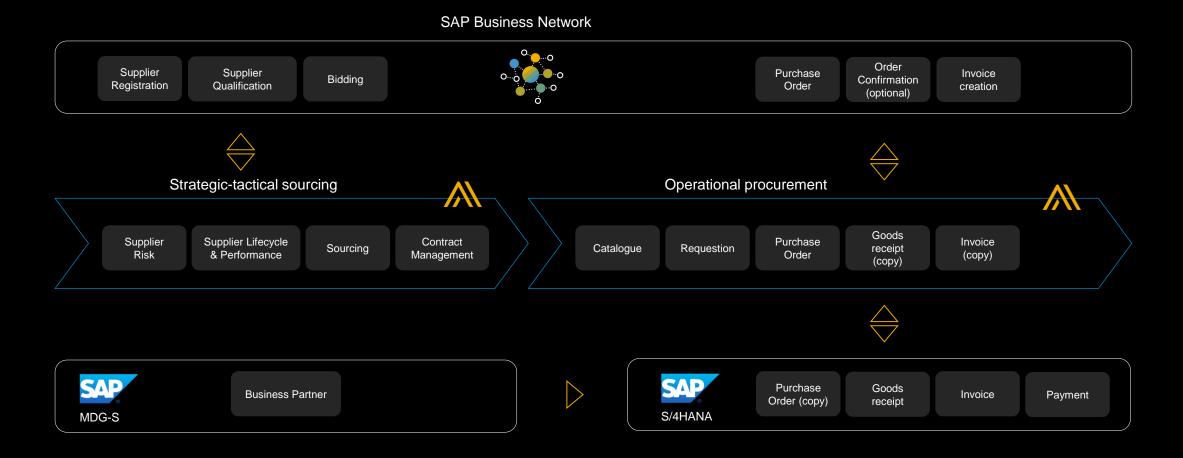
Do not Focus on technology only conduct a thorough stakeholder analysis impacted by the change (employees, internal business units, suppliers).

people – based on your expected business value and your identified stakeholders plan a proper

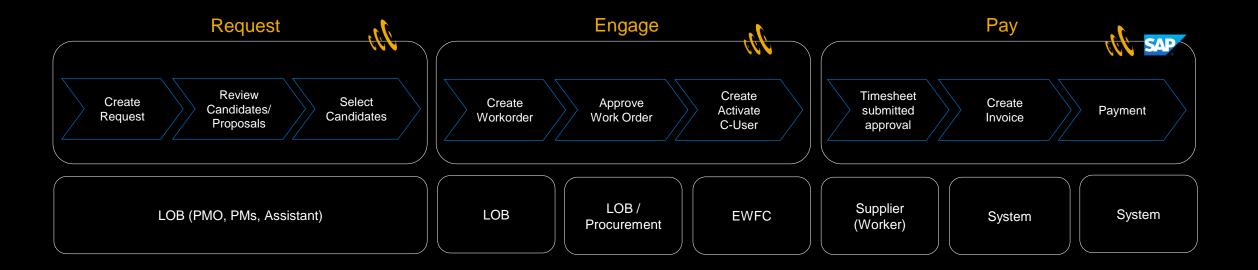
Do not forget your

identified stakeholders plan a proper communication, enablement and change management.

## Source-to-Pay – Procurement Processes



## Source-to-Pay – External Workforce Process



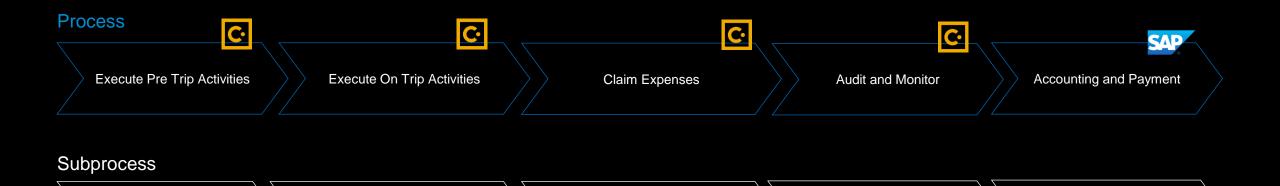
© 2022 SAP SE or an SAP affiliate company. All rights reserved. | INTERNAL - SAP and Customers only

## Source-to-Pay – Travel & Expense Process

Pay expenses

Enter expenses "on the way"

Mobile capturing of expenses



Create and complete expense

report paperless

Request travel

Approve travel

Book travel

Post expense report FI/CO and HR Payroll

Reimburse expenses

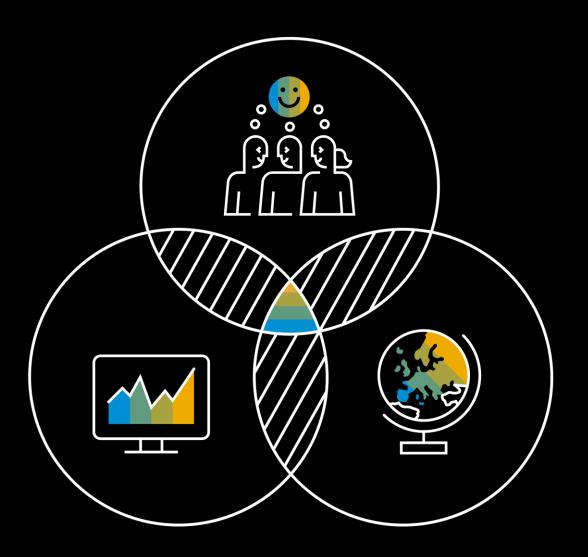
Audit expenses report

Monitor expense report

# SAP's transformation journey to become an Intelligent Enterprise

Frank Richter, SAP February 07, 2022

INTERNAL – SAP and Customers only





#### Follow us









#### www.sap.com/contactsap

© 2022 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

The information contained herein may be changed without prior notice. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platforms, directions, and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, and they should not be relied upon in making purchasing decisions.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

See www.sap.com/copyright for additional trademark information and notices.

