2014 ANNUAL REPORT

Heart Hope Home 0

Bethany House Services

TRANSITIONS

LETTER FROM THE **PRESIDENT**



To Board Members, Staff, Supporters, Friends and Guests of Bethany House,

Once again all involved in our mission have contributed beyond what can be recounted in this brief space. Most notably in October of 2014, BHS finalized the acquisition of the shelter beds and Main Street real estate transferred from Mercy Health - St. John. Bethany House now provides 129 beds (not counting the baby beds) and allied services for homeless families in Cincinnati.

To assist with the growth of our services, additional community leaders have joined the BHS Board of Directors this past year and a recently formed committee is considering the consolidation of new and existing shelter beds to improve the services provided to our guests. Growth always comes with new financial obligations requiring additional commitment both from longtime supporters and new friends as Bethany explores new sources of funding.

For those who may not know, I am stepping down as a

Board Member and President after these many years, but I will continue to be an ardent supporter of Bethany House Services, Inc. and its mission. The agency will thrive under the guidance of current Board Member, Bob Inkrot as President, and the outstanding leadership provided on a daily basis by Susan Schiller, Executive Director, and her superb staff of dedicated employees.

Finally, I thank everyone who has supported me during these past years, but I especially wish to acknowledge every individual reading this report who contributes every day in their own way to the growth and preservation of Bethany's mission of service to homeless families.

Sincerely,

Stofm H. Brief

Stephen G. Brinker, President



LETTER FROM THE **EXECUTIVE DIRECTOR**



Dear Friends,

2014 was a year of *transitions and transformations* for Bethany House Services (BHS) and a year like no other in its 31 year history. We began the year with the retirement of Sister Mary Stanton, the agency's leader for 30 years. During the year we laid the groundwork for the transformation of Bethany Homes, our 24 units of affordable rental housing, and for the expansion of our emergency shelter services with the addition of the Mercy Health Housing Program on January 1, 2015. We ended the year with an unprecedented need for our services, a vision for the next 30 years, and a commitment to work with our community to eradicate homelessness from Cincinnati.

The similarity that Bethany House shares with our families was not lost on any of us. Each day our mothers work to transition their families from homelessness to housing and financial independence. That was the same goal of our Board and staff—achieving financial independence for the agency. We planned and

prepared to scale our agency for growth through the transition of the 100 Mercy shelter beds to BHS and transitioning Bethany Homes to nonprofit status under Bethany House's IRS classification.

To all of you who have supported us this past year, we thank you for taking this journey with us. We invite you to see the benefits of your time, talents and treasure. Call for a tour of all of our shelters—our 29-bed shelter in Fairmount and our three new buildings in Over-the-Rhine, Mt. Auburn and Walnut Hills…or to visit Bethany Homes to see the improvements in our apartments since we took over the management in June…or to meet our new full time Mental Health Clinician helping our moms and kids. I would love for you to see the impact of your support first hand!

Please keep us in your prayers.

Gratefully,

Susan Adaly 100

Susan and all the homeless families you have helped this year Susan S. Schiller, *Executive Director*

Our Mission

Bethany House Services collaborates with others to provide a full range of housing, education and assistance programs to homeless families.

Our Vision

To end homelessness.

Core Values

We are guided in our decisions and behaviors by the following values:

- Hospitality
- Human Dignity
- Justice
- Advocacy
- Holistic Services
- Collaboration
- Safety

2014 Board of Directors

Bethany House Services gratefully acknowledges the contributions of the following Board Members for their time and leadership in 2104.

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Bethany House Leadership

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2014 ACCOMPLISHMENTS AND OUTCOMES

BHS is #1

Bethany House Services was **ranked number 1 out of 12 local shelters** eligible to receive Emergency Solutions Grant funding. Rankings were determined in August 2014 and were based on independently analyzed outcomes data. The Emergency Solutions Grants are funded by the City of Cincinnati and Hamilton County and administered through Strategies to End Homelessness. The Life Skills instruction, counseling, case management and postshelter follow-up care provided by Bethany House Case Managers is largely responsible for our high rate of successful outcomes.

In 2014, **Bethany House sheltered 438 individuals, 283 of whom were children**. We provided **14,002 supervised bed nights and 30,350 meals.** Bethany House utilizes the Housing First model, considered best practice in resolving homelessness. In this model, families are moved into housing from emergency shelters as quickly as possible. Once the family has the security of a home, the unresolved issues are addressed to ensure that the housing situation remains stable.

Recidivism Rates

Of the families receiving emergency shelter services at BHS, only 6.4% returned to a homeless shelter within one year.

Only 3.3% of 121 families who received Post Shelter Support from 2012 through 2014 experienced another episode of homelessness.

Information and Referrals to Community Resources

Bethany House **responded to 6,728 calls** for information and referral for shelter and community resources.

Bethany Housing Programs

In 2014 **66 families** moved from Family Housing Partnership emergency shelters into permanent housing within two weeks with the support of the **Rapid Re-Housing** program.

In 2014 **51 families** moved from Family Housing Partnership emergency shelters where they had been living for more than 30 days into permanent housing with the support of the **Family Transitional Housing** program.

In 2014 **33 families** received permanent, safe, and affordable housing at **Bethany Homes.**

Family Housing Partnership

2,255 individuals from 859 families were served by the five family shelters in Greater Cincinnati in 2014. BHS is the managing agency for this partnership.

DANIELLE'S STORY

When you've never had to ask for help, it can be very difficult to reach out. When you have four little girls depending on you, you have no choice. Danielle Henderson had always worked to support her family, sometimes working two or three jobs. She never had

> to depend on anyone else to help her care for herself and her family. Then due to an error in the re-certification of housing paperwork and a change in management at her apartment complex, she became homeless. It was devastating to her. She was referred to Bethany House and the

experience changed her life. Her caseworker, Linda Howell-Perrin, connected her to the services she needed and went above and beyond to help her become independent again.

Danielle praised Bethany's life skills classes for boosting her selfesteem. The classes "taught me the importance of moving forward and not being defined by my past," she said. Danielle enrolled in the State Tested Nursing Assistant program which enabled her to obtain her nurse's assistant license and then secure a job. She credits Darlene Guess, Director of Client Services, for being her mentor, and helping guide her back to self-sufficiency. Danielle knew that she could always seek support after leaving BHS, but says she didn't need it. She stated, **"Bethany House gave me enough tools to be successful in my life!"**

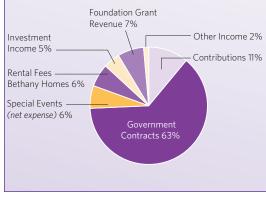
Danielle has been a nurse's assistant working in the Cincinnati Public Schools for over 10 years and is now happily married to Steve, who she met through the church she began attending when she came to BHS. Her four little girls have all grown into beautiful young women. Three are in college and one is a new mom, making Danielle a very proud grandma!

Danielle stays in touch with Bethany House by volunteering at the Santa Shop BHS holds at Christmastime for our families. She says "It's my turn to give back to BHS!"

2014 FINANCIAL OVERVIEW

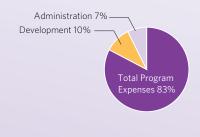
2014 Revenue

\$218,168
\$1,254,482
\$ 123,823
\$ 124,631
\$ 90,153
\$ 142,813
\$ 27,921
\$1,981,991



2014 Program Expenses

Shelter 21%	\$446,334
Rapid Rehousing 23%	\$474,873
Transitional Housing 13%	\$283,783
Family Housing Partnership 17%	\$356,297
Permanent Housing 9%	\$195,968
Total Program Expenses 83%	\$1,757,255
Development 10%	\$211,510
Administration 7%	\$155,658
Total Expenses	\$2,124,423



Liabilities and Net Assets

Liabilities

and Net Assets	
Total Liabilities	\$2,925,785
Net Assets	\$2,757,910
Total Liabilities	\$167,875
Security Deposits	\$9,968
Accrued Expenses	\$98,773
Accounts Payable	\$59,134

2014 Consolidated Balance Sheet

Assets		
Cash and Cash Equivalents	\$148,575	
Receivables	\$ 301,496	
Investments	\$ 1,742,613	
Property and Equipment	\$717,359	
Other Assets	\$ 15,742	
Total Assets	\$2,925,785	

Financials audited by Barnes Dennig

Are you Interested in Leaving a Legacy for Cincinnati's Homeless Families?

A bequest through a Last Will and Testament is the simplest way to create a lasting legacy of support for homeless families in our community. Suggested language for making a bequest to Bethany House Services; "I give and bequest to Bethany House Services, 1841 Fairmount Avenue, Cincinnati OH 45214, the sum of [*Enter your dollar amount here*] or [*Enter your percentage here*%] of the rest, residue and remainder of my estate for its general purpose."

Thank you to all of our supporters in 2014. Through your support of our endowment, annual fund, special events and gift-in-kind donations, we have been able to provide homeless families emergency shelter, housing and support services. All donors are very important to us and we have made every effort to ensure the accuracy of all names listed. If a name was overlooked or printed incorrectly, please contact us at 513-921-1131 so we can correct our records.

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