

Moen's Story: How They Increased Service Levels & Reduced Supply Outages by Implementing Discrete Manufacturing Functionality Within Standard SAP ECC

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SAP SAPPHIRENOW

Key Outcomes/Objectives

- Gain insight into Moen's challenges from using custom planning tools and processes
- See first hand how the use of standard SAP is driving results
- Understand how standard SAP can help measure performance
- Learn how standardization and process improvement has transformed Moen's business





- Moen Site & Supply Chain Overview
- Site & Supply Chain Challenges
- Discrete Conversion Technical Solutions
- Wrap-up



Moen Site & Supply Chain Overview



- Started production in Sanford in 1973 under the Stanadyne name
- 350,000 square-foot facility, expanded 7 times
- Over 400 associates operating 5/24
- High complexity under one roof
 - Over 4,000 individual component parts
 - Over 400,000 parts shipped every day

Sanford Facility Manufacturing Process

FUNCTIONAL

- Injection Molding
- CNC & Automatic Screw
 Machining
- Automated Assembly

FINISHING

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- Robotic Texturing
- Electro Plating
- Color Powder Coating
- Physical Vapor Deposition



Functional Breakdown

- 22 Molding Machines (80T-300T)
- 25 active resins
- 49 machines across 4 technologies:
 - Hydromat
 - Davenport
 - Multi-spindle
 - CNC
- 5 Cartridge Assembly processes
- 130M units annually





Sanford Facility Manufacturing Process (cont.)

FUNCTIONAL

- Injection Molding
- CNC & Automatic Screw Machining
- Automated Assembly

FINISHING

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Finishing Breakdown

- 20+ finishes
- 5 Plating Machines
- 1 Powder Coating System
- 6 PVD Chambers
- 9 Texturing robots
- High Mix/Low Volume
- 19M units annually







Sanford Facility Manufacturing Process (cont.)

FUNCTIONAL

- Injection Molding
- CNC & Automatic Screw Machining
- Automated Assembly

FINISHING

- Robotic Texturing
- Electro Plating
- Color Powder Coating
- Physical Vapor Deposition





Sanford Facility







Finishing Processes





Agenda

- Moen Site & Supply Chain Overview
- Site & Supply Chain Challenges
- Discrete Conversion Technical Solutions
- Wrap-up



- Variation in planning
 processes
 - -Use of custom tools
 - –Nonexistent capacity planning

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- Variation in planning
 processes
 - -Use of custom tools
 - -Nonexistent capacity planning (cont.)





- Variation in planning
 processes
 - -Use of custom tools
 - -Nonexistent capacity planning (cont.)

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- Variation in planning
 processes
 - -Use of custom tools
 - -Nonexistent capacity planning (cont.)





- Variation in planning processes
 - Use of custom tools
 - Nonexistent capacity planning
- Lack of shop floor control (cont.)
- Excess WIP inventory





- Variation in planning processes
 - Use of custom tools
 - Nonexistent capacity planning
- Lack of shop floor control
- Excess WIP inventory
- Poor execution \rightarrow Poor service (cont.
- Data outside of SAP (relevant)

A	В	С	D	E
Root Rack	Total R	Racks Avail	Pcs Per R	Plater 1
PLT-1554	26	26	88	-
PLT-1746	7	7	130	-
PLT-6296	3	3	44	1
PLT-1238	13	13	120	15
PLT-5226	34	34	88	29
PLT-1505	9	9	66	39
PLT-5049	7	7	600	47
PLT-1022	15	15	50	74
PLT-3002	8	8	40	75
PLT-1718	17	16	48	80
PLT-6049	21	21	120	81
PLT-1656	10	10	47	102
PLT-6227	12	12	16	105
PLT-1593	13	13	80	105
PLT-1320	4	4	40	129
PLT-3007	10	10	66	173
PLT-6463	7	7	168	185
PLT-1831	15	15	120	194
PLT-1551	19	19	67	207
PLT-4884	7	7	28	248
PLT-5240	5	5	24	259
PLT-3020	9	9	18	269
PLT-5206	5	5	130	270
PLT-3019	3	3	18	306
PLT-1394	12	12	8	836
PLT-1556	36	36	140	975
PLT-1659	29	29	120	1,039
PLT-1553	90	90	88	1,324
PLT-1719	27	27	88	1,540
PLT-1690	58	58	66	1,919
PLT-1684	184	184	18	8,169
PLT-4850	108	108	18	11,686
	1			



Supply Chain Challenges

- Unstable forecast "Demand Bubble"
- Component shortages
- Non-executable production
 plans and schedules
- Poor reliability and execution leading to poor service
- Supply chain silos

E2E Supply Chain Pilot "Creation of executable MPS"





End-to-End Supply Chain Journey

- Improve service levels and reduce costs with systemic, and sustainable fixes
- Improve the effectiveness of our inventory investments
- Enhance the global E2E planning capabilities
- Create business value
- Make SAP one system of record





oVo® Methodology

- Exception Monitoring & Optimization
- Discrete Manufacturing Conversion



People, Process, and Technology



Integrate Supply Chain Functions

Supply Chain Integration







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oVo® Initiative Organization Structure





Supply Chain Process: Production Planning







- Moen Site & Supply Chain Overview
- Site & Supply Chain Challenges
- Discrete Conversion Technical Solutions
- Wrap-up



Key Project Objectives

- Make SAP one system of record
- All planning-related data in SAP
- Use solutions we already own
- Deliver a constraint-free, executable production schedule
- Assign ownership and drive accountability



Planning Constraints

- Component availability
- Capacity availability
 - Machine
 - Labor
- Finishing areas
 - Rack availability
 - Recipes
- Other areas
 - Setter availability
 - Set up optimization



Master Data

- Clean slate
 - Create new master data
- Work centers
 - Create new production work centers
 - Rack (key constraint) will be managed as work center in SAP
- Routings
 - Create new routings with all key operations represented
 - All routing times will be trued up for effective system scheduling
 - Additional key planning data like setup time, pieces per rack, setup optimization data will be added to routings
- Ownership commitment
 - Engineering and Planning will own data maintenance



Planning Scenario Example





Planning Scenario Example





Planning Scenario (cont.)









Planning Scenario (cont.)





- Material ABC we need 6 racks at Plater 4
- Material XYZ we need 1 rack at Plater 6



Use of Standard Capability

- Use of capacity categories to maintain rack allocation at each plater
- Use work center formula constant to maintain number of turns of a rack at each plater
- Planning data in SAP

Capacity category ZP4 Plater # 4 Rack Cap. Formula Constants Pooled capacity Rack Param. Parameter text Value Un. Setup formula ZRCAP4 Rack Req. Plt # 4 ZP4TUR 1 4 # of Rack Turns 1 EA Pooled capacity Rack Req. Plt # 4 ZP4TUR 1 4 # of Rack Turns 1 EA Other formula Other formula Image: Capacity category ZP6 Plater # 6 Rack Cap. Image: Capacity Category ZP6 Plater # 6 Rack Cap. Pooled capacity Rack Rack Image: Capacity Category ZP6 Plater # 6 Rack Cap. Image: Capacity Category Image: Capacity Category ZP6 Plater # 6 Rack Cap. Image: Capacity Category Image: Capacity Cate	Overview					
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Use of Standard Capability (cont.)

Standard value key	ZMOE
Standard Values Overvi	ew
Key Word	Rule for Maint.
Setup	no checking 🔍 🔻
Machine	no checking 🔍 🔻
Labor	no checking 🔍 🔻
Variable Overhead	no checking 🔍 🔻
Fixed Overhead	no checking 🔍 🔻
Pieces per rack	no checking 🔍 🔻

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Standard Value Maintenan	ice
Standard value key	ZRCK
Standard Values Overvi	ew
Key Word	Rule for Maint.
Plater 1 Mach.Time	no checking 🔍 🔻
Plater 2 Mach. Time	no checking 🔍 🔻
Plater 3 Mach. Time	no checking 🔍 🔻
Plater 4 Mach. Time	no checking 🔍 🔻
Plater 5 Mach. Time	no checking 🔍 🔻
Plater 6 Mach. Time	no checking 🔻
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	Std Value	Un	Act. Type	Efficiency
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Machine	1.750	H	MACHIN	
Labor	0.330	H	LABOR	88
Variable Overhead	0.000	H	VOVRHD	
Fixed Overhead	0.000	H	FOVRHD	
Pieces per rack	8	EA		
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	Std Value	Un	Act. Type	Efficiency
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Plater 3 Mach. Time

Plater 4 Mach. Time

Plater 5 Mach. Time

Plater 6 Mach. Time

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		(Plater 6 Mach. Time / Plt6 # of Rack Turns) * (Operation quantity / Base quantity	y
1	REVEAL		

Work Center Capacity

- All master data in the system
- Use standard transactions to "only" address issues (CM05 Overload)

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	12/2017 13/2017	0.38	0.00	999 % 67 %	0.38-	H H		Day	Requirements	AvailCap.	CapLoad	RemAvailCap	Unit
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	Total >>>	212.37	264.00	<mark>8</mark> 08	51.63	H	Wor	rk center	P1020	Back D	ata Plati	ina	PI
Wo: Caj	rk center pacity cat.	PC43310D : 001	Powder MACHINI	Coating E		Pl	Car	Dacity cat.	ZP4	Rack		9	
	Week	Requirements	AvailCap.	CapLoad	RemAvailCap	Unit							
Ę	12/2017	0.00	0.00	0 %	0.00	н		Day	Requirements	AvailCap.	CapLoad	RemAvailCap	Unit
	13/2017 14/2017 15/2017	82.45 100.76 70.84	90.00 90.00 72.00	92 % 112 % 98 %	7.55 10.76- 1.16	H H H		04/05/2017	21.00	36.00	58 %	15.00	EA
	Total >>>	254.05	252.00	<mark>101 %</mark>	2.05-	H		04/06/2017	18.00	36.00	50 %	18.00	EA

Schedule Optimization — Planning Board (CM25)

- System enforced logic to not over schedule a work center
- Work sequenced to enable production efficiencies
- Optimize number of setups required
- Use of setup matrix where appropriate
- Result Executable/achievable schedule for production floor. Let SAP do the work.

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Component Constraint

- Configure standard material checking based on business requirements
- Transaction MDVP Planned order and production order component check
- Automatic material check during production order creation and release
- System configured to not allow release when shortages exist
- System provides information needed when there is a shortage
- Result: Constraint free production schedule. Let SAP do the work for you.

Header Assi	gnment Ma	ster Data	Deta	ailed Sch	eduling		
(-							
Quantities							
Order quantity	1,000		EA	Scrap	quantity		
Committed qty	35			Type a	avail.chck	ATP check	–
							/
Dates/Times							
	Basic Dates	Product	ion Dates		Other Date:	5	
End	03/23/2017	03/23/	2017 23	:59:59	Available for	MRP	03/24/2017
Start	03/22/2017	03/22/	2017 19	:25:41	GR processi	ng time	1
Opening	03/21/2017				Total comm	itment	03/28/2017

Project Goals and Results

- Make SAP one system of record
- All planning-related data in SAP
- Use solutions we already own
- Let the system do the work for you
- Common transactions to plan/schedule
 - Exception monitoring (MD06)
 - Long-term component availability check (MDVP results)
 - CM01 and CM05 to evaluate capacity
 - CO41 to convert planned orders to production orders
 - COOIS to review shortages, how much we can build, what date to move to
 - CM25 to sequence orders with in a day/week
 - CO05N to release orders
- Master data in SAP provides system supported data to make long-term decisions
 - Example buy more racks, add another operation shift, add labor, etc.



Results



- Capacity Constraints Machine, Labor & Rack
- Poor Schedule Attainment
- Low predictability leading to poor service



- Scheduling within capacity
- Driving control and stability on the floor
- Increased productivity and predictability













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Overal	l Schedu	ule Atta	inment Summary		Pofor					
Schedule Fill Rate # of Orde	Attainment rs scheduled	I	29.32 35.91 410		e C					
Sched.Finish	Location	Work center	Description	Sched Orders	Orders Executed	Orders missed	Overall sched attainment%	Sche Quant	Confirmed qty	Missed qty
02/15/2016	SLVS	IN40510D	Insp/Packout (PVD)	49	13	36	19.90	11,263.000	3,395.000	7,868.000
02/16/2016	SLVS	IN40510D	Insp/Packout (PVD)	37	11	26	20.75	8,050.000	3,061.000	4,989.000
02/17/2016	SLVS	IN40510D	Insp/Packout (PVD)	35	9	26	21.97	5,495.000	2,002.000	3,493.000
02/18/2016	SLVS	IN40510D	Insp/Packout (PVD)	46	15	31	24.89	9,305.000	2,717.000	6,588.000
02/19/2016	SLVS	IN40510D	Insp/Packout (PVD)	45	15	30	23.55	8,957.000	3,015.000	5,942.000
02/20/2016	SLVS	IN40510D	Insp/Packout (PVD)	2	2	0	98.56	513.000	510.000	3.000
02/22/2016	SLVS	IN40510D	Insp/Packout (PVD)	73	34	39	39.38	17,992.000	8,453.000	9,539.000
02/23/2016	SLVS	IN40510D	Insp/Packout (PVD)	27	12	15	36.11	10,033.000	3,009.000	7,024.000
02/24/2016	SLVS	IN40510D	Insp/Packout (PVD)	33	16	17	38.55	6,772.000	2,820.000	3,952.000
02/25/2016	SLVS	IN40510D	Insp/Packout (PVD)	38	17	21	37.49	8,508.000	2,720.000	5,788.000
02/26/2016	SLVS	IN40510D	Insp/Packout (PVD)	25	9	16	22.45	9,274.000	2,834.000	6,440.000



Overall Schedule Attainment Summary										
Schedule Attainment96.53Fill Rate96.72# of Orders scheduled321					After					
Sched.Finish	Location	Work center	Description	Sched Orders	Orders Executed	Orders missed	Overall sched attainment%	Sche Quant	Confirmed qty	Missed qty
02/15/2017	SLVS	IN40510D	Insp/Packout (PVD)	30	30	0	99.30	7,261.000	7,191.000	70.000
02/16/2017	SLVS	IN40510D	Insp/Packout (PVD)	38	38	0	98.18	9,817.000	9,707.000	110.000
02/17/2017	SLVS	IN40510D	Insp/Packout (PVD)	36	34	2	91.38	8,807.000	8,315.000	492.000
02/20/2017	SLVS	<u>IN40510D</u>	Insp/Packout (PVD)	53	53	0	97.31	7,928.000	7,813.000	115.000
02/21/2017	SLVS	IN40510D	Insp/Packout (PVD)	35	34	1	92.91	9,274.000	8,523.000	751.000
02/22/2017	SLVS	<u>IN40510D</u>	Insp/Packout (PVD)	39	39	0	96.84	7,709.000	7,370.000	339.000
02/23/2017	SLVS	IN40510D	Insp/Packout (PVD)	59	59	0	97.22	9,936.000	9,685.000	251.000
02/24/2017	SLVS	IN40510D	Insp/Packout (PVD)	31	31	0	98.87	6,098.000	6,031.000	67.000



Overal	l Schedu	le Atta	inment Summary		Befor					
Schedule Attainment Fill Rate # of Orders scheduled			57.68 6 1.92		e					
Sched.Finish	Location	Work center	Description	Sched Orders	Orders Executed	Orders missed	Overall sched attainment%	Sche Quant	Confirmed qty	Missed qty
05/16/2016	POWDERCOAT	PC43310D	Powder Coating	79	41	38	41.99	30,718.000	15,285.000	15,433.000
05/17/2016	POWDERCOAT	PC43310D	Powder Coating	84	65	19	65.02	25,738.000	17,260.000	8,478.000
05/18/2016	POWDERCOAT	PC43310D	Powder Coating	152	111	41	53.97	48,083.000	27,769.000	20,314.000
05/19/2016	POWDERCOAT	PC43310D	Powder Coating	138	85	53	44.06	32,669.000	13,487.000	19,182.000
05/20/2016	POWDERCOAT	PC43310D	Powder Coating	64	58	6	75.99	18,616.000	15,610.000	3,006.000
05/23/2016	POWDERCOAT	PC43310D	Powder Coating	121	94	27	64.48	36,969.000	26,425.000	10,544.000
05/24/2016	POWDERCOAT	PC43310D	Powder Coating	124	97	27	62.33	34,179.000	23,017.000	11,162.000
05/25/2016	POWDERCOAT	PC43310D	Powder Coating	110	86	24	56.47	32,316.000	20,696.000	11,620.000
05/26/2016	POWDERCOAT	PC43310D	Powder Coating	121	94	27	62.90	32,783.000	21,287.000	11,496.000



Overal	Schedu	le Atta	inment Summary		N	,				
Schedule Attainment95.01Fill Rate97.33# of Orders scheduled729				After						
Sched.Finish	Location	Work center	Description 🖡	Sched Orders	Orders Executed	Orders missed	Overall sched attainment%	Sche Quant	Confirmed qty	Missed qty
01/16/2017	POWDERCOAT	PC43310D	Powder Coating	66	66	0	94.86	23,313.000	22,712.000	601.000
01/17/2017	POWDERCOAT	PC43310D	Powder Coating	78	78	0	93.25	25,591.000	23,730.000	1,861.000
01/18/2017	POWDERCOAT	PC43310D	Powder Coating	67	67	0	94.36	24,303.000	23,387.000	916.000
01/19/2017	POWDERCOAT	PC43310D	Powder Coating	77	76	1	94.68	27,093.000	26,461.000	632.000
01/20/2017	POWDERCOAT	PC43310D	Powder Coating	51	51	0	97.45	21,149.000	20,746.000	403.000
01/21/2017	POWDERCOAT	PC43310D	Powder Coating	57	57	0	97.71	19,497.000	19,099.000	398.000
01/23/2017	POWDERCOAT	PC43310D	Powder Coating	65	65	0	95.36	20,131.000	19,766.000	365.000
01/24/2017	POWDERCOAT	PC43310D	Powder Coating	72	70	2	93.82	24,062.000	23,722.000	340.000
01/25/2017	POWDERCOAT	PC43310D	Powder Coating	58	56	2	95.07	20,575.000	20,365.000	210.000
01/26/2017	POWDERCOAT	PC43310D	Powder Coating	73	72	1	96.29	24,280.000	23,584.000	696.000
01/27/2017	POWDERCOAT	PC43310D	Powder Coating	65	63	2	93.52	24,911.000	24,524.000	387.000





Plant Schedule Attainment



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Results — Inventory Accuracy



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Results — Inventory Accuracy (cont.)



- 38% WIP reduction (\$275K)
- 20% Total Plant reduction (~\$1.5M)



Results — Supply Chain Health





50

Results — Supply Chain Health (cont.)





Results — Supply Chain Health (cont.)





Key Points to Take Home

- Make SAP the <u>one</u> true system of record
- Align business rules and planning processes to shop-floor processes
 People, process, and technology
- Leverage standard SAP transactions and tools let it do the work
- Use optimization of master data to reduce misalignment of supply/demand signals
- Break down silos to transform your business



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Presentation Materials

Access the slides from 2019 ASUG Annual Conference here: <u>http://info.asug.com/2019-ac-slides</u>



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