

AUTUMN 2021

TV • INTERNET • HOME PHONE • CELLULAR

BT Connects

News, Views and Deals you shouldn't miss. *Brought to you by*

Bruce Telecom 
Connecting our Community

STORE UPDATE...



Kincardine and Port Elgin stores are open — let's talk.

COVID restrictions in place. Please wear a mask and practice social distancing. See sign in store for more details.



Celebrating a community legacy

Since joining Bruce Telecom in June, I have enjoyed meeting community members either virtually or at one of the wonderful community events that we sponsor. Thank you for the warm Bruce County welcome.

Although 2021 has been challenging, our company has a lot to celebrate. The impressive team has worked tirelessly to ensure secure, reliable, innovative technology when we needed it most. I'm overwhelmed by their diligence and commitment. We are also proud that this year, Bruce Telecom was a finalist for two prestigious industry awards related to our focus on our community. As we mark our incredible 110th anniversary, our pledge today continues to be to connect our community with care and compassion.

I personally assure you that we will always do our part. We have had fantastic feedback from families that are using the free Wi-Fi at our Outdoor Learning Centres as they continue to navigate the pandemic. We will continue this service as long as it is needed. And, we'll continue to support the charities and organizations that are helping our community recover.

Simply put, Bruce Telecom intends to be here for you every step of the way, for the next 110 years.

My very best wishes,

Ray Lahoud, CEO



bruce telecom.com



Kayla Shelton
Customer Support Technician



Kayla Shelton's love for all things "tech" brought her in the door to Bruce Telecom, but the community-oriented feel is what got her hooked. She's devoted to her role as a

technician, and continues to refine her multitasking and problem-solving skills thanks to the daily challenges that come her way.

Kayla's first piece of advice in the technology department (admittedly based on personal experience)? "Before troubleshooting a problem for 30+ mins, always make sure the device is plugged in!"

We asked Kayla where she sees technology in five years, "I think there will be much less requirement for human interaction," she says. While we think she might be right, nothing can replace our frequent human interactions with customers.

When not working, Kayla adores spending time with her pups, Buddy and Marley, along with her family. She also loves spending time outside but wouldn't say no to a night binge-watching reality TV.

SHOW SOME CYBER-SAFE LOVE

#CSAM2021

Did you know October is Cyber Awareness Month?

While our services have an ultra-friendly, community feel, not everyone you meet online has the same motives. Our team offers these helpful tips to keep you and your families safe.

1) Ever heard of a passphrase? Use one!

Using a passphrase as opposed to a birthday or a maiden name is a fun way to secure your personal information. Use different ones for different platforms to ensure hackers can't get to everything with one password.

2) Never give out personal information

Identity theft is as easy as one, two, three with the right information. Never share your SIN, banking info, or personal data online unless you fully trust the site.

3) Change your network name

Do you know your network name? Also known as an SSID, they often come as a default straight from the manufacturer, so guessing them is easier than you think.

4) Consider keeping a separate network for guests

Do you really want Uncle Bill's online habits on your network? Keeping a separate network in your home for family and guests is a safe way of enabling their privacy while protecting your network.

5) Don't enable location services

Seems harmless, but enabling location services is a super easy way to make yourself (and your information) vulnerable.

6) Change your Wi-Fi passwords — often!

You can't hack what you can't catch – change up your passwords often to avoid hackers accessing your networks and personal information.

7) Anti-Virus protection is your first line of defense

Viruses can wreak havoc on your devices. Consider installing legitimate protection to avoid dangerous material accessing your networks and personal information.

BBC FIRST
FREE PREVIEW
 NOVEMBER 1 TO JANUARY 2
CHANNEL 809

SHAKESPEARE & HATHAWAY: PRIVATE INVESTIGATORS

family
CHARGED
 NOW IN
FREE PREVIEW

JOHNNY TEST

family
 Now in
FREE PREVIEW

LUCAS THE SPIDER

FREE PREVIEW BEGINS NOVEMBER 1ST

F
FIGHT NETWORK

FREE PREVIEW
 NOVEMBER 1 TO NOVEMBER 30
 CHANNEL 390

The new Global TV App

NATIONAL GEOGRAPHIC

Download Now. Stream Anytime.

GET CLOSER TO
NATURE

Love NATURE
 FREE PREVIEW BEGINS NOV. 1

NOW IN FREE PREVIEW



**Never miss your show –
 Bruce Telecom’s got it all.
 Tons of channels for less and
 monthly FREE PREVIEWS!**

W NETWORK
 FREE PREVIEW BEGINS NOVEMBER

TOP CHEF Family Style

NOW IN FREE PREVIEW

DR. DEATH LIMITED SERIES SUNDAYS 9ET

DAN BROWN'S **THE LOST SYMBOL** NEW SERIES MONDAYS 9ET

CHUCKY NEW SERIES TUESDAY OCT 19, 10ET

SHOW CASE **NOW IN FREE PREVIEW**

NOW IN FREE PREVIEW

AMERICAN NINJA WARRIOR JUNIOR

One app’s got it all.

Bruce Telecom Digital TV subscribers can now enjoy an all-in-one TV streaming experience for the best scripted dramas, unscripted lifestyle and reality series, and select movies, in addition to free, 24/7 access to Global News. This is Canada’s first TV app to offer free streams of local and national news and weather from one of Canada’s most trusted news organizations. **Get your show on the go!**



Download Now. Stream Anytime.

CHANNEL LISTING • Pick and Pay YOUR way

STARTER PACKAGE \$25

ABC Buffalo
ABC Seattle
AMI TV
AMI Télé
APTN
Bruce TV
CBC Halifax

CBC Toronto
CBC Vancouver
CBS Buffalo
CBS Seattle
CHCH
City TV Toronto
City TV Vancouver

CPAC - English
CPAC - French
CTV Kitchener
CTV Toronto
CTV Vancouver
CTV2 Atlantic
CTV2 London
CTV2 Toronto
FOX Buffalo

FOX Seattle
Global Halifax +
Global Toronto +
Global Peterborough +
Global Vancouver +
ICI-RDI
NBC Buffalo
NBC Seattle
NTV

OLA
OMNI.1
OMNI.2
OMNI East
PBS Buffalo
PBS Seattle
TSC: Today's
Shopping Choice
The Weather Network

The Weather
Network - Local
TV5
TVA Montreal
TVO
UNIS
Yes TV

RADIO STATIONS:
AMI
CBC Radio One
CBC Radio Two
ICI Radio-Canada FM
ICI Radio-Canada AM
98 The Beach
myFM Kincardine

92.3 The Dock
Jazz FM
Classic Rock 94.5
CKNX AM 920
101.7 The One
Country 93.7
Bluewater
Radio 91.3

PICK & PAY CHANNELS \$3 EACH

A&E +
ABC Spark ▶
Adult Swim +
American Heroes
BBC World News
Big Ten Network
Cartoon Network
CBC News Network
CMT
CNBC

Cooking Channel ▶
Cottage Life
Crime + Investigation
DejaView
Disney Channel ▶
Disney Junior ▶
Disney XD ▶
DIY Network
Documentary Channel
DTOUR

ESPN Classic
Family/Family Jr
& West ▶
Family CHRGD
Fight Network
Food Network ▶▶
FOX News Channel
Fox Sports Racing
Game Show Network
Game TV
Golf Channel
H2

HGTV +
HIFI
History +
HLN
Lifetime
Love Nature
MovieTime
MSNBC
MTV2
Nat Geo Wild ▶
National Geographic ▶ +
NBA TV

NFL Network
Nickelodeon
OLN
ONE: Get Fit
OUTtv
OWN ▶
Paramount Network
Rewind
SC Ginx ▶
SC Heart & Home ▶
SC Vault ▶
Showcase ▶ +

Silver Screen Classics
Slice ▶ +
Smithsonian Channel
Sportsman Channel
T+E
Teleton ▶
TLC
Treehouse ▶
Vision
W Network +
WILD Pursuit Network
YTV ▶

PICK & PAY CHANNELS \$5 EACH

AMC ▶
Animal Planet
BNN Bloomberg
CNN

CP24
CTV Comedy/
Comedy West
CTV Drama (Bravo)

CTV Life (Gusto)
CTV News Channel
CTV Sci-Fi (Space)

Discovery Channel
Discovery Science
Discovery Velocity

E!
Leafs TV
Investigation Discovery

MTV
MUCH
Peachtree TV
Turner Classic Movies
SC Fuse ▶

**Combine PICK & PAY channels to create your own theme package!
5 for \$10, 10 for \$18, 20 for \$30**

THEME PACKAGES \$7 EACH

FAMILY FUN
Family Channel ▶
Family Channel - West
Family CHRGD
Family Jr ▶
Nickelodeon
Teleton ▶
Teleton French
Treehouse ▶
YTV ▶

DISNEY
Disney Channel ▶
Disney Jr ▶
Disney XD ▶

ACTION
AMC ▶
Adult Swim +
Investigation Discovery
OLN
WILD Pursuit Network

CULTURE
OUTtv
OWN ▶
T+E
Vision
W Network +

NATIONAL NEWS
BNN Bloomberg
CBC News Network
CP24
CTV News Channel

WORLD NEWS
BBC World News
CNBC
CNN
FOX News Channel
HLN
MSNBC

LIFESTYLE 2
Cottage Life
Cooking Channel ▶
CTV Life (Gusto)
DIY Network
Food Network ▶ +
HGTV +
ONE: Get Fit

SPORTS
Big Ten Network
Fight Network
Fox Sports Racing
Leafs TV
NBA TV
NFL Network
Sportsman Channel

ENTERTAINMENT 2
A&E +
ABC Spark ▶
CTV Drama (Bravo)
KTLA
Lifetime
Slice ▶ +
WGN
WPIX

LOL
Cartoon Network
CTV Comedy
CTV Comedy West
DejaView
E!
Game Show Network

LEARNING 2
American Heroes
CTV Sci-Fi
Documentary Channel
H2
History +
TLC

VARIETY
Crime + Investigation
DTOUR
Game TV
Paramount Network
Peachtree TV
Showcase ▶ +

HOLLYWOOD SUITE
70s Movies ▶
80s Movies ▶
90s Movies ▶
00s Movies ▶

SCIENCE & NATURE
Animal Planet
Discovery Channel
Discovery Science
National Geographic ▶ +
Nat Geo Wild ▶

MOVIES
MovieTime
Rewind
Silver Screen Classics
Turner Classic Movies

HD 2
BBC Earth
HIFI
Love Nature
Smithsonian Channel

MUSIC
CMT
MTV
MTV2
MUCH
Stingray Country
Stingray Loud
Stingray Naturescape
Stingray Retro
Stingray Vibe
Stingray Music +
(100 stations)

FRENCH 2
Addik TV
CASA
ICI ARTV
ICI Radio-Canada Tele
MAX
Télé Quebec
V Montreal

ADDITIONAL PACKAGES

ADULT ONLY VIDEO \$14.95

CRAVE+MOVIES +HBO \$19.95
HBO 1 ▶ +
Crave 1, 2, 3, 4 ▶ +

CRAVE+MOVIES +HBO with STARZ \$23.95

CRAVE \$6
Crave Streaming App +

TSN \$7
TSN 1, 2, 3, 4, 5

SUPER CHANNELS \$9.95
SC FUSE
SC Heart & Home
SC Vault
SC Ginx

TSN & SPORTSNET \$15

SPORTSNET WORLD \$19.95

STARZ \$6
Starz 1, 2 ▶ +

SPORTSNET \$10
ESPN Classic
Golf Channel
Sportsnet 360
Sportsnet - East
Sportsnet - Ontario
Sportsnet - Pacific
Sportsnet - West
Sportsnet ONE

▶ = Video On Demand
+ = Streaming App

Current as of October 1, 2021. Prices and content subject to change.
TV packages available to residential subscribers where service exists.