

# M421NV LCD LED HDTV

www.VIZIO.com



## Dear VIZIO Customer,

Congratulations on your new VIZIO M421NV television purchase. To get the most out of your new VIZIO HDTV, read these instructions before making any adjustments, and retain them for future reference. We hope you will experience many years of enjoyment from your new VIZIO HDTV High Definition Television.

For assistance, call **877-MYVIZIO** (877-698-4946) or e-mail us at www.VIZIO.com.

To purchase or inquire about accessories and installation services for your VIZIO HDTV, visit our website at www.VIZIO.com or call toll free at 888-849-4623.

We recommend you register your VIZIO HDTV either at our website www.VIZIO.com or fill out and mail your registration card. For peace of mind and to protect your investment beyond the standard warranty, VIZIO offers on-site extended warranty service plans. These plans give additional coverage during the standard warranty period. Visit our website or call us to purchase a plan.

Write down the serial number located on the back of your HDTV for easy reference when obtaining warranty support:

Serial #:	Purchase Date

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This product qualifies for ENERGY STAR in the "factory default (Home Use)" setting and this is the setting in which power savings will be achieved. Changing the factory default picture setting or enabling other features will increase power consumption that could exceed the limits necessary to qualify for Energy Star rating.

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## **Important Safety Instructions**

Your HDTV is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your HDTV from being damaged, the following rules should be observed for the installation, use, and maintenance of your HDTV. Read the following safety instructions before operating your HDTV. Keep these instructions in a safe place for future reference.

- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your HDTV.
- Unplug the power cord before cleaning your HDTV. A damp cloth is sufficient for cleaning your HDTV. Do not use a liquid or a spray cleaner for cleaning your HDTV. Do not use abrasive cleaners.
- Always use the accessories recommended by the manufacturer to insure compatibility.
- When moving your HDTV from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your HDTV to avoid causing fire, electric shock, or component damage.
- Use only with the cart, stand, tripod, bracket, or table specified by
  manufacturer or sold with your HDTV. When a cart is used, use caution when
  moving the cart/HDTV combination to avoid injury from tip-over. Do not place
  your HDTV on an unstable cart, stand, or table. If your HDTV falls, it can injure a person and
  cause serious damage to your HDTV. Use only a cart or stand recommended by the
  manufacturer or sold with your HDTV.
- A distance of at least three feet should be maintained between your HDTV and any heat source, such as a radiator, heater, oven, amplifier etc. Do not install your HDTV close to smoke.
   Operating your HDTV close to smoke or moisture may cause fire or electric shock.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure
  reliable operation of your HDTV and to protect it from overheating, be sure these openings are
  not blocked or covered. Do not place your HDTV in a bookcase or cabinet unless proper
  ventilation is provided.
- Never push any object into the slots and openings on your HDTV cabinet. Do not place any
  objects on the top of your HDTV. Doing so could short circuit parts causing a fire or electric shock.
  Never spill liquids on your HDTV.
- Your HDTV should be operated only from the type of power source indicated on the label. If you
  are not sure of the type of power supplied to your home, consult your dealer or local power
  company.
- Do not apply pressure or throw objects at your HDTV. This may compromise the integrity of the display. The manufacturer's warranty does not cover user abuse or improper installations.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- Your HDTV is equipped with a three-pronged grounded plug (a plug with a third grounding pin). This plug will fit only into a grounded power outlet. This is a safety feature. If your outlet does not accommodate the three-pronged, have an electrician install the correct outlet, or use an adapter to ground your HDTV safely. Do not defeat the safety purpose of the grounded plug.
- When connected to a power outlet, power is always flowing into your HDTV. To totally disconnect power, unplug the power cord.



- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of un-isolated, dangerous voltage within the inside of your HDTV that may be of sufficient magnitude to constitute a risk of electric shock to persons.
- The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and servicing instructions in the literature accompanying your HDTV.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

- The wall socket should be installed near your HDTV and easily accessible.
- Only power of the marked voltage can be used for your HDTV. Any other voltage than the specified voltage may cause fire or electric shock
- Do not touch the power cord during lightning. To avoid electric shock, avoid handling the power cord during electrical storms.
- Unplug your HDTV during a lightning storm or when it will not be used for long period of time.
   This will protect your HDTV from damage due to power surges.
- Do not attempt to repair or service your HDTV yourself. Opening or removing the back cover may
  expose you to high voltages, electric shock, and other hazards. If repair is required, contact your
  dealer and refer all servicing to qualified service personnel.
- Keep your HDTV away from moisture. Do not expose your HDTV to rain or moisture. If water penetrates into your HDTV, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your HDTV if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your HDTV yourself.
- Avoid using dropped or damaged appliances. If your HDTV is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your HDTV may cause fire or electric shock.
- Do not install your HDTV in an area with heavy dust or high humidity. Operating your HDTV in environments with heavy dust or high humidity may cause fire or electric shock.
- Follow instructions for moving your HDTV. Ensure that the power cord and any other cables are unplugged before moving your HDTV.
- When unplugging your HDTV, hold the power plug, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your HDTV will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert batteries in accordance with instructions. Incorrect polarities may cause the batteries to leak which can damage the remote control or injure the operator.
- If any of the following occurs, contact the dealer:
  - The power cord fails or frays.
  - Liquid sprays or any object drops into your HDTV.
  - Your HDTV is exposed to rain or other moisture.
  - Your HDTV is dropped or damaged in any way.
  - o The performance of your HDTV changes substantially.

## **Television Antenna Connection Protection**

## **External Television Antenna Grounding**

If an outside antenna/satellite dish or cable system is to be connected to the TV, make sure that the antenna or cable system is electrically grounded to provide some protection against voltage surges and static charges.

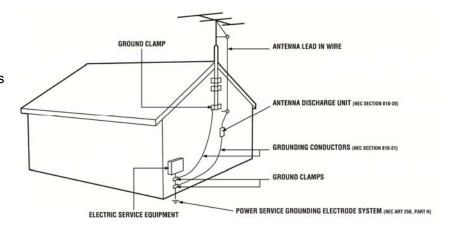
Article 810 of the National Electrical Code, ANSI/NFPSA 70, provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of the grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements of the grounding electrode.

## **Lightning Protection**

For added protection of the TV during a lightning storm or when it is left unattended or unused for long periods of time, unplug the TV from the wall outlet and disconnect the antenna or cable system.

#### **Power Lines**

Do not locate the antenna near overhead light or power circuits, or where it could fall into such power lines or circuits.



Remember, the screen of the coaxial cable is intended to be connected to earth in the building installation.

# **Advisory of the DTV Transition**

The nationwide switch to digital television broadcasting will be complete on June 12, 2009, but your local television stations may switch sooner. After the switch, analog-only television sets that receive TV programming through an antenna will need a converter box to continue to receive over-the-air TV. Watch your local stations to find out when they will turn off their analog signal and switch to digital-only broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products.

For additional information, contact the parties listed below, as appropriate:

FCC (US Federal Communications Commission)

http://www.fcc.gov/

Phone: 1-888-CALL-FCC (1-888-225-5322) TTY: 1-888-TELL-FCC (1-888-835-5322)

Fax: 1-866-418-0232 E-mail: fccinfo@fcc.gov

NTIA (National Telecommunications and Information Administration) http://www.ntia.doc.gov/ 1-888-DTV-2009

Listings of US Television Stations
http://www.high-techproductions.com/usTVstations.htm

**Note:** Your VIZIO HDTV is capable of receiving Digital Broadcasts, and no Digital Converter Box is required.

# Table of Contents Advisory of the DTV Transition......5 CHAPTER 1 SETTING UP YOUR HDTV......11 Wall Mounting your HDTV ......13 CHAPTER 2 BASIC CONTROLS AND CONNECTIONS ......14 Front Panel 14 CHAPTER 4 GETTING STARTED.......18 CHAPTER 5 USING YOUR HDTV FOR THE FIRST TIME .......19 CHAPTER 6 CONNECTING EQUIPMENT ......21 Using Component Video (Better)......23 Using Composite Video (Good) 23 Using Coaxial (Antenna) (Good)......23 Connecting Your DVD Player ......24 Using HDMI (Best)......24 Connecting a Home Theater System ......27

CHAPTER + ENJOYING MULTIMEDIA	
Supported File Formats	29
Accessing Multimedia Content	
Adjusting Photo Settings	
Slideshow Mode	
Slideshow With Music	
Audio Mode	
Repeat	
Sort By	
Duration	
Slideshow Effect	
Thumbnail Size	31
Info	31
Music Settings	
Sort By	32
Play Mode	32
Repeat	32
Audio Mode	32
Info	32
Video Settings	33
Sort By	33
Play Mode	33
Repeat	
Picture Mode	
Wide Format	
Audio Mode	
Info	33
	0.4
CHAPTER ADJUSTING YOUR HOLV SELLINGS	.34
Using the On-screen Display (OSD)	34
Using the On-screen Display (OSD)	34
Using the On-screen Display (OSD) Input Menu Wide Menu	34 34 35
Using the On-screen Display (OSD) Input Menu Wide Menu Normal	34 35 35
Input Menu	34 35 35 35
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom	32 35 35 35 35 35
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic	32 34 35 35 35 35 35
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch	34 35 35 35 35 35 35 35
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu	34 35 35 35 35 35 35 35
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption	32 32 35 35 35 35 35 36 36 36
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom. Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption	32 32 35 35 35 35 35 36 36 36
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style	32 32 35 35 35 35 36 36 36 36
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style. Sleep Timer Menu	32 32 35 35 35 35 36 36 36 36
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu	32 34 35 35 35 35 36 36 36 36 36
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode	32 32 35 35 35 35 36 36 36 36 36
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode Backlight	32 32 35 35 35 35 36 36 36 36 36 36
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode Backlight Brightness	32 32 35 35 35 35 35 36 36 36 36 36 36 36 36
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Menu Picture Mode Backlight Brightness Contrast	32 32 35 35 35 35 35 35 36 36 36 36 36 36 36 36 36 37
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode Backlight Brightness Contrast Color	32 32 35 35 35 35 35 35 36 36 36 36 36 36 37 37
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Menu Picture Mode Backlight Brightness Contrast Color Tint	32 32 35 35 35 35 36 36 36 36 36 36 36 37 37
Using the On-screen Display (OSD) Input Menu Wide Menu Normal. Wide Zoom. Panoramic Stretch. CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode Backlight Brightness Contrast Color. Tint Sharpness	32 32 35 35 35 35 36 36 36 36 36 36 36 37 37
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode Backlight Brightness Contrast Color Tint Sharpness More	32 32 35 35 35 35 36 36 36 36 36 36 36 37 37
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode Backlight Brightness Contrast Color Tint Sharpness More PIP Menu	32 32 35 35 35 36 36 36 36 36 36 36 37 37 37
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode Backlight Brightness Contrast Color Tint Sharpness More PIP Menu PIP Mode	32 32 35 35 35 35 35 36 36 36 36 36 36 37 37 37 37 37 37 37
Using the On-screen Display (OSD) Input Menu Wide Menu Normal Wide Zoom Panoramic Stretch CC (Closed Caption) Menu Analog Closed Caption Digital Closed Caption Digital CC Style Sleep Timer Menu Picture Menu Picture Mode Backlight Brightness Contrast Color Tint Sharpness More PIP Menu	32 32 35 35 35 35 35 36 36 36 36 36 37 37 37 37 37 37 37 37 37 37 37

## VIZIO M421NV User Manual

Size	
Audio	
Settings Menu	
Audio	
Tuner	
Name Input	
Parental Controls	
Menu Language	
Time & Local Settings	
CECMedia Menu	
Adjusting Photo Settings	
Slideshow With Music	
Audio Mode	
Repeat	
Sort By	
Duration	
Slideshow Effect	
Thumbnail Size	
Info	
Music Settings	
Sort By	
Play Mode	
Repeat	
Audio Mode	
Info	
Video Settings	
Sort By	
Play Mode	
Repeat	
Picture Mode	
Wide Format	
Audio Mode	
Info	
Help Menu	
System Info	
Reset TV Settings	50
Clear Memory (Factory Default)	
Start Setup Wizard	
·	
CHAPTER 9 PROGRAMMING THE VIZIO UNIVERSAL REMOTE CONTROL	51
Using a Cable or Satellite Box Remote	51
Programming other devices	51
Programming your Blu-Ray or DVD Player	
Programming your Home Theater System	
Programming your Cable or Satellite Set-Top Box	
Searching for Device Codes	
Reset Remote to Factory Settings	
Remote Control Codes	
Television Codes	
Cable Box Codes	55
Converters / Decoders / IPTV / Satellite Receiver Code	55
PVR Codes / Blu-Ray DVD Codes / DVD/VCR Player Codes / DVD Player Codes	
Amplifier / Receiver / Tuner Codes	

Game Console Codes	58
Audio Accessory Codes	
Video Accessory Codes /VCR Codes	59
CHAPTER 10 MAINTENANCE AND TROUBLESHOOTING	61
Cleaning the TV and Remote Control	61
Troubleshooting Guide	61
Telephone & Technical Support	64
Compliance	65
FCC Class B Radio Interference Statement	65
CHAPTER 11 SPECIFICATIONS	66
Specifications	66
Preset PC Resolutions	68
Resolution through RGB Input	68
WARRANTY	69
INDEX	70



## **Opening the Package**

Your HDTV and its accompanying accessories are carefully packed in a cardboard carton that has been designed to protect it from transportation damage. After you have opened the carton, check that your HDTV is in good condition and that all of the contents are included.

The screen can easily be scratched or broken, so handle your HDTV gently and never place your HDTV with the glass facing downwards on a surface without protective padding.

**IMPORTANT:** Save the carton and packing material for future shipping.

## **Package Contents**

- VIZIO M421NV
- VIZIO remote control VUR12
- AAA batteries for the remote control
   (2)
- Power cord
- Detachable base with thumbscrew
- Safety Strap
- Quick Setup Guide
- Registration Card



#### **HDTV Accessories and Services**

Additional certified accessories for your HDTV are sold separately, including:

- Wall mounts
- High Definition cables
- Extra or replacement remote controls
- Sound Bars
- Blu-ray DVD Players

VIZIO also offers installation services and extended warranty services for your HDTV.

To purchase or inquire about additional accessories and services for your VIZIO HDTV, visit our website at www.VIZIO.com or call us toll free at **877-MYVIZIO** (877-698-4946).

Caution: Do not apply pressure or throw objects at your HDTV (including game controllers). This may compromise the integrity of the display. The manufacturer's warranty does not cover user abuse or improper installations.

# **Chapter 1 Setting Up Your HDTV**

- Read this user manual carefully before installing your HDTV.
- The power consumption of your HDTV is about 75W average. When an extension cord is required, use one with the correct power rating. The cord must be grounded and the grounding feature must not be compromised.
- Install your HDTV on a flat surface to avoid tipping.
- For proper ventilation, you must allow a 1" space between the back of your HDTV and the wall.
- Avoid installing your HDTV in places with high humidity, dust, or smoke so you do not shorten the service life of the electronic components.
- Install your HDTV in a level, landscape orientation, with the VIZIO logo at the bottom to prevent poor ventilation and excessive component damage.
- If you want to mount your HDTV on the wall, see below for additional information.
- Read this user manual carefully before installing your HDTV.

VIZIO offers professional installation services including home networking. Contact VIZIO for more information on these services at **877-MYVIZIO** (877-698-4946) or www.VIZIO.com.

# **Attaching the TV Stand**

Note: We strongly recommend that two people perform the setup and assembly due to the weight and size of the TV.

## **Unpack the TV and stand base:**

- 1. Remove the remote control, batteries, and power cord from the foam end caps.
- 2. Remove the two top foam end caps.
- 3. Remove the stand base from packaging.
- 4. Remove the TV from the box and lay it face down on a clean, padded, flat surface.

Note: Make sure that the surface is free of debris to prevent the TV screen from getting scratched.

## Attach the TV stand base:

- 1. Align the stand base to the back of the TV.
- 2. Insert the four screws provided and tighten.



# **Wall Mounting your HDTV**

Your HDTV can be mounted on the wall for viewing. If you choose to mount your HDTV on the wall, follow the instructions below.

- 1. Write down the serial number located on the back of your HDTV in the space provided on page 1 to have it handy if you need to call for support.
- 2. Remove the stand base and neck:
  - a. Disconnect the cables from your HDTV.
  - b. Place your HDTV face down on a soft, flat surface to prevent damage to the screen
  - c. Remove the four (4) screws holding the stand neck, and then remove the neck and base.

Note: To remove the base from the neck, unscrew thumbscrew on bottom.

- 3. Mount your HDTV on the wall:
  - a. Attach your HDTV to a wall mount (sold separately) using the mounting holes in the back panel of your HDTV.
  - b. Read the instructions that came with your specific wall mount to properly hang your HDTV.

Wall Mounting Specifications		
Screw Size	M6	
Screw Length	20.0 mm	
Screw Pitch	1.0 mm	
Hole Pattern	VESA standard 200 x 200 mm spacing	





# **Chapter 2 Basic Controls and Connections**

## **Front Panel**

- Remote Control Sensor—Point the remote control directly at this window on the lower left corner of your HDTV for the best response to the remote signal.
- POWER 'VIZIO' LIGHT—The VIZIO name lights white when powered on and orange when powered off.



# Jag Wheel Control

The Jag wheel on the side of your HDTV performs all of the same functions you might see as buttons on other TVs, including volume, power, and channel change. All of these functions have been combined into a single wheel on your M421NV.

- Press the Jag wheel once to turn your HDTV on.
- Press and hold the Jag wheel for three seconds to turn your HDTV off.
- When watching TV, scroll the Jag wheel up and down to turn the volume up and down.
- To open the Quick Menu, press the Jag wheel for two seconds, scroll the wheel up and down to highlight an option, and then press in the wheel again to confirm your selection. If you do not press anything, the menu will automatically close after 10 seconds.



- Volume—Press to increase or decrease the speaker volume.
- Channel—Press to open a channel list. Choose the channel with the wheel and then press the wheel to go to that channel.
- o Input Source—Press to cycle through the various devices connected to your TV (called Inputs). The inputs cycle in the following sequence: TV, AV, Comp, HDMI-1, HDMI-2, HDMI-3, HDMI SIDE, RGB, and Media. After you have stepped through the entire sequence, you will return to the beginning.

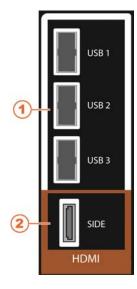


- o **Exit**—Press to close the Quick Menu.
- Power Off—Press to turn your HDTV off.

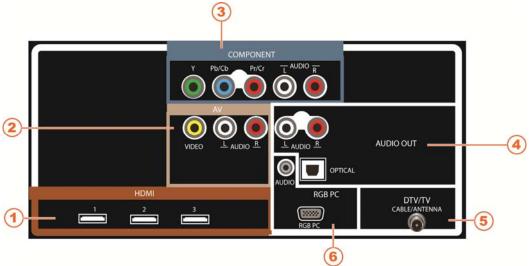
**Note:** The Jag wheel does not operate in the OSD menu. Please use your remote control to change your HDTV settings.

## **Side Panel Connections**

- 1. USB:
  - Insert a FAT/FAT32 formatted USB drive to view pictures.
  - Service port for use by a professional service technician.
- HDMI SIDE—Connect digital video devices such as a DVD player or Set-Top Box through this all digital connector. There are additional HDMI connectors on the back.



## **Rear Panel Connections**



- 1. **HDMI 1, 2, and 3—**Connect digital video devices such as a DVD player or Set-Top Box through this all digital connector. There is an additional HDMI connector on the side.
- 2. **AV**—Connect Composite video devices, such as a VCR or game console. Use the white and red connectors to connect the external audio from the same source.
- 3. **COMPONENT (Y Pb/Cb Pr/Cr with L/R Audio)**—Connect Component video devices such as a DVD Player or Set Top Box here.
- 4. AUDIO OUT:
  - OPTICAL—When digital TV is selected for viewing, the audio associated with the programming will be available on the S/PDIF Optical connector for connection to a VIZIO Sound Bar or your Home Theater system.
  - ANALOG L/R—Connect the audio from the HDTV to an external device, such as a Home Theater System, external amplifier, or stereo. Speakers cannot be connected directly here.
- 5. **DTV/TV** Connect to an antenna or digital cable source. For digital TV stations in your area visit www.antennaweb.org. For Cable and Satellite Set Top Boxes, we recommend that you use a HDMI or Component cable connection for high definition image quality.
- 6. **RGB PC**—Connect the video and audio from a computer here. Connect a 1/8" mini plug stereo connector from the computer to the TV if you want the sound to come from the HDTV speakers.

# **Chapter 3 VIZIO Remote Control**

## **Installing the Batteries**

- 1. Remove the battery cover.
- 2. Insert two AAA batteries into the remote control. Make sure that you match the (+) and (-) symbols on the batteries with the (+) and (-) symbols inside the battery compartment.
- 3. Replace the battery cover.



#### **Precautionary Tips for Inserting the Batteries:**

- Only use AAA batteries.
- Do not mix new and old batteries. This may result in cracking or leakage that may cause a fire or lead to personal injury.
- Inserting the batteries incorrectly may also result in cracking or leakage that may cause a fire or lead to personal injury.
- Dispose of batteries according to local hazardous waste regulations.
- Keep the batteries away from children and pets.

# **Remote Control Range**

- Point the remote control directly at this sensor for the best response to the remote signal.
- Do not place any obstacles between the remote control and the remote control sensor.
- The effective range of the remote control is approximately 22 feet (7 meters) from the front of the remote control sensor, 30° to the left and right, 20° up and down.



## **VIZIO Remote Control Precautions**

- The remote control should be kept dry and away from heat sources. Avoid humidity.
- If the TV responds erratically to the remote control or does not respond at all, check the batteries. If the batteries are low or exhausted, replace them with fresh batteries.
- When not using the remote control for a long period of time, remove the batteries.
- Do not take the batteries apart, heat them, or throw them into a fire.
- Do not subject the remote control to undue physical stress, such as striking or dropping it.
- Do not attempt to clean the remote control with a volatile solvent. Wipe it with a clean, damp cloth.

## **Remote Control Buttons**

**POWER** ( )—Press to turn the TV on from the Standby mode. Press it again to return to the Standby mode.

#### **Device Buttons:**

- DVD—Press to select a DVD player that has been programmed to work with this remote.
- AUDIO—Press to select a Home Theater System or Audio Amplifier that has been programmed to work with this remote.
- **CABLE**—Press to select a Cable or Satellite Set Top Box that has been programmed to work with this remote.
- **TV**—Press to return to TV mode. If the remote is not working, press this button to return the functions back to TV.

#### **CEC-Supported Buttons:**

CEC needs to be set up and enabled for these buttons to work. See CEC on page 46 for more information.

- (Record)—Press to begin recording on your CEC-supported device.
- II (Pause)—Press to pause playback on your CEC-supported device.
- ▶ (Play)—Press to start Playback on your CEC-supported device.
- (Stop)—Press to stop playback/recording on your CEC-supported device.
- (Previous)—Press to skip the previous track on your CEC-supported device.
- ◄◄ (Reverse)—Press to reverses playback on your CEC-supported device.
- ►► (Fast Forward)—Press to fast forward playback on your CEC-supported device.
- (Next)—Press to skip to the next chapter on your CEC-supported device.

**EXIT**—Press to exit from open menus.

MENU—Press to open the On-Screen Display (OSD) menu.

**OK**—Press this button to display the Channel List. Press to confirm selections for On-Screen Display (OSD) menus.

▲ ▼ ◀ ▶—Press to navigate the OSD menu. They will also be used as value settings when the slide bar is shown on the screen and option settings to turn a feature off or on.

**BACK**—Press to return to a previous OSD menu. Press repeatedly to close the OSD.

**GUIDE**—Press to display detailed program information when viewing a digital TV program.

## Color Buttons (Yellow, Blue, Red, & Green):

- **Yellow**—This button performs the same function as the "A" button on your Cable or Satellite box when using the remote to control your pre-programmed Cable/Satellite Box DVR.
- **Blue—**This button performs the same function as the "B" button on your Cable or Satellite box when using the remote to control your pre-programmed Cable/Satellite Box DVR.
- **Red**—This button performs the same function as the "C" button on your Cable or Satellite box when using the remote to control your pre-programmed Cable/Satellite Box DVR.
- **Green**—This button performs the same function as the "D" button on your Cable or Satellite box when using the remote to control your pre-programmed Cable/Satellite Box DVR.

**VOL +/-**—Press to turn the volume up or down.

**MEDIA** – Use this button to access the USB drive to view your pictures.



**MUTE**—Press to turn the sound on and off.

**LAST**— Press to recall the previously viewed channel.

CH +/- —Press to change the channels up or down

**HDMI**—Press to select the HDMI input. Press repeatedly to cycle between both HDMI inputs.

**AV**—Press to select the AV input.

TV—Press to select the TV input.

**Number Button Pad**—Press to select a channel or enter a password.

**INPUT**—Press to cycle through the various devices connected to your TV (called Inputs). The inputs cycle in the following sequence: TV, AV, Comp, HDMI-1, HDMI-2, HDMI-3, HDMI SIDE, RGB, and Media. After you have stepped through the entire sequence, you will return to the beginning.

**- (DASH)**—Press to insert a dash between the main and sub-channels. For example, channel 28-2 would be selected by the button sequence 2, 8, DASH, 2.



# **Chapter 4 Getting Started**

Your HDTV has a built-in setup App that runs when you turn on your TV for the first time. Follow the on-screen directions to easily setup your new HDTV.

- 1. Insert the batteries into the remote control.
- 2. Connect the power cord to the power cord connector on the back of your HDTV, and then plug the power cord into an AC wall socket.
- 3. Connect your devices to your HDTV (see Chapter 2 for detailed steps).
- 4. Turn on your TV. The Setup App will automatically play and guide your thru the initial setup of your HDTV. Use the Arrow and OK buttons to navigate through the setup App. During the setup process you will:
  - Choose your Menu language
  - Set the TV to Home Mode for the best picture and most efficient energy usage.
  - Set your Time Zone and Daylight Savings preferences
  - Add your TV channels (unless you have a Cable/Satellite Set-Top Box)



# **Chapter 5 Using your HDTV for the first time Select Input Source**

Select the input source for your HDTV by pressing the **INPUT** button on the remote control or the side of your TV. Pressing this button will cycle you through the following options: TV, AV, Comp, HDMI-1, HDMI-2, HDMI-3, HDMI SIDE, RGB, and Media.

Turn on your device and you will see a picture on your HDTV. If there is no picture, make sure you have selected the correct input on your HDTV.

Note: If the selected device is RF connected, your HDTV must be in **TV** mode and on either channel 3 or channel 4 matching the channel which has been selected on the back of the VCR, Cable Box, External TV Tuner or Satellite Receiver. Refer to Owner or User's Manual of such equipment for details.



# Watching a TV Program

Before you start watching TV, make sure that any Cable, Satellite or off-air antenna connections are secure. Also, verify that the power cord is plugged into a correctly grounded electrical outlet or surge protector.

- 1. Press the power button on the remote control. The VIZIO logo on the front will light up white.
- 2. Select the input to which your device is connected that provides TV programming (e.g. TV, HDMI, COMP).

**Note:** You should be able to see a picture. If you do not, make sure that all of your HDTV connections are secure and you have selected the correct video input source. Each press of the **INPUT** button on the remote control will cycle through the available inputs. Press the button until the input associated with the device you want to view is shown.

3. When using the TV input, press the channel buttons on the remote control or press the Jag wheel on the TV to launch the Quick Menu to change the channel. The channel buttons will not work if you are watching a program using HDMI, Component, or AV inputs.

**Note:** If your HDTV is in **TV** mode, pressing **CH+** and **CH-** will not work until a channel scan has been been run. See **Error! Reference source not found.** on page 42.

# **Viewing Digital TV Program Information**

When the channel is changed or when you press the **GUIDE** button, an information header is shown over the picture for a few seconds. Press **GUIDE** again to display more information about the program and schedule.





# **Chapter 6 Connecting Equipment**

# Which Video Connection Should I Use?

You have six options for connecting your video equipment box to your HDTV from a basic connection to the most advanced for digital displays. Based on your Home Theater configuration, you can decide which option is the right one for you.

Connection Quality (type)	Connector	Description
Best (digital)	HDMI	<b>HDMI</b> delivers the best image quality of any of the cable types available and it's all done over one cable. You get a great picture and cut down on your cable clutter. HDMI provides digital quality and amazing sound so if your TV has HDMI, this is the connection type you should be using.
Best (digital) Good (analog)		Connect your <b>antenna</b> or <b>coaxial</b> cable to watch TV programming. This cable usually comes from your Cable box or right out of the wall.
Best (analog)	VGA	The <b>RGB (VGA)</b> port allows you to connect your computer so you can use the TV as your monitor.
Better (analog)	Y Pb L Pr R	Component consists of three cables for transmitting video and two cables for transmitting audio: one red and one white. Component video provides a sharper image than Composite video and should be used instead of Composite when possible. However, because it is still an analog connection, it won't provide the high-quality video and audio that HDMI can produce.
Good (analog)		Composite consists of one yellow cable for transmitting video and two cables for transmitting audio: one red and one white. It is capable of transmitting stereo sound and standard definition video (480i). While it provides a good image, it has lower image quality than HDMI or Component. So try to use one of those connections first.

**Note:** To maintain the display quality, use a VIZIO certified HDMI cable. This cable is available in 6, 8, and 12 foot lengths. Visit www.vizio.com or call 1-888-VIZIOCE (1-888-849-4623) for details.

# **Connecting Your Cable or Satellite Box**

## **Using HDMI (Best)**



Cable and Satellite Boxes that have a HDMI digital interface should be connected using HDMI for optimal results. To maintain image quality, use a VIZIO certified HDMI cable. This cable is available in 6, 15, and 30 foot lengths. Visit www.VIZIO.com or call **877-MYVIZIO** (877-698-4946) for details.

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Cable/Satellite Box

- 1. Turn off your HDTV and Cable/Satellite box.
- 2. Connect an HDMI cable to the **HDMI** output of your Cable/Satellite box and the other end to the **HDMI 1, 2, 3,** or **HDMI SIDE** jack on your HDTV.
- 3. Turn on the power to your HDTV and your Cable/Satellite box.
- 4. Select **HDMI-1**, **HDMI-2**, **HDMI-3**, or **HDMI SIDE** using the **INPUT** button on the remote control or side of the TV.

#### Note:

- The HDMI input on your HDTV supports High-bandwidth Digital Content Protection (HDCP).
   HDCP encrypts the transmission between the video source and the digital display for added security and protection.
- Refer to your Cable/Satellite Set Top Box user manual for more information about the video output requirements of the product or consult your Cable or Satellite operator.

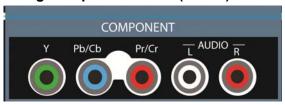
#### HDMI Connections for Cable or Satellite Boxes with DVI



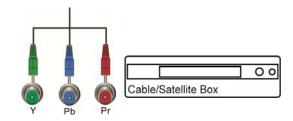
- Turn off your HDTV and Cable/Satellite box.
- 2. Using a HDMI-DVI cable, connect the DVI end to your Cable/Satellite box and the HDMI end to the **HDMI 1, 2, 3,** or **HDMI SIDE** jack on your HDTV.
- 3. Turn on the power to your HDTV and your Cable/Satellite box.
- 4. Select **HDMI-1**, **HDMI-2**, **HDMI-3**, or **HDMI SIDE** using the **INPUT** button on the remote control or side of the TV.

**Note:** There are no dedicated audio ports for HDMI so there may or may not be audio from the TV with this connection.

## **Using Component Video (Better)**



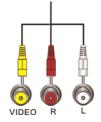


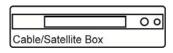


- 1. Turn off your HDTV and Cable/Satellite box.
- 2. Connect the Component cables (green, blue, and red) from your Cable/Satellite box to the **COMPONENT** jacks on your HDTV.
- Connect the audio cables (white and red) from your Set Top Box to the COMPONENT L and R AUDIO jacks on your HDTV.
- 4. Turn on your HDTV and Cable/Satellite box.
- 5. Select **Comp** using the **INPUT** button on the remote control or side of the TV.

## **Using Composite Video (Good)**



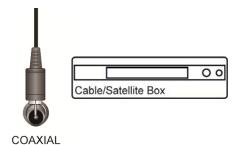




- 1. Turn off your HDTV and Set Top Box.
- 2. Connect the video cable (yellow) from your Set Top Box to the AV jack (yellow) on your HDTV.
- Connect the audio cables (white and red) on your Set Top Box to the AV L and R AUDIO jacks on your HDTV.
- 4. Turn on your HDTV and Set Top Box.
- 5. Select **AV** using the **INPUT** button on the remote control or side of the TV.

## **Using Coaxial (Antenna) (Good)**





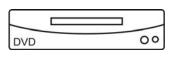
- 1. Turn off the power to your HDTV.
- 2. Connect the coaxial (RF) connector from your antenna or digital cable to the **DTV/TV CABLE/ANTENNA** connector on your HDTV.
- 3. Turn on the power to your HDTV.
- Select TV using the INPUT button on the remote control or side of the TV.
- Search for new channels. See Auto Channel Scan on page 42 for more information on scanning for channels.

# **Connecting Your DVD Player**

## **Using HDMI (Best)**







DVD players that have a HDMI digital interface should be connected using HDMI for optimal results. To maintain image quality, use a VIZIO certified HDMI cable. This cable is available in 6, 15, and 30 foot lengths. Visit www.VIZIO.com or call **877-MYVIZIO** (877-698-4946) for details.

- 1. Turn off your HDTV and DVD player.
- Connect a HDMI cable to the HDMI output of your DVD player and the other end to the HDMI 1, 2, 3, or HDMI SIDE jack on your HDTV.
- 3. Turn on the power to your HDTV and your DVD player.
- 4. Select **HDMI-1**, **HDMI-2**, **HDMI-3**, or **HDMI SIDE** using the **INPUT** button on the remote control or side of the TV.

#### Note:

- The HDMI input on your HDTV supports High-bandwidth Digital Content Protection (HDCP). HDCP encrypts the transmission between the video source and the digital display for added security and protection.
- Refer to your DVD player user manual for more information about the video output requirements.

#### **HDMI Connections for DVD Players with DVI**



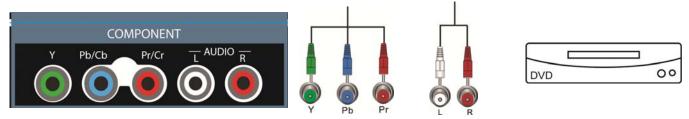




- 1. Turn off your HDTV and DVD player.
- 2. Using a HDMI-DVI cable, connect the DVI end to your DVD player and the HDMI end to the **HDMI 1, 2, 3,** or **HDMI SIDE** jack on your HDTV.
- 3. Turn on the power to your HDTV and your DVD player.
- 4. Select **HDMI-1**, **HDMI-2**, **HDMI-3**, or **HDMI SIDE** using the **INPUT** button on the remote control or side of the TV.

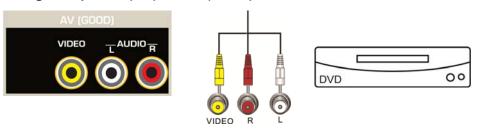
Note: There are no dedicated audio ports for HDMI so there may or may not be audio from the TV with this connection.

## **Using Component Video (Better)**



- 1. Turn off the power to your HDTV and DVD player.
- 2. Connect the Component cable (green, blue, and red) from your DVD player to the **COMPONENT** jacks on your HDTV.
- Connect the audio cables (white and red) from your DVD player to the COMPONENT L and R AUDIO jacks on your HDTV.
- 4. Turn on the power to your HDTV and DVD player.
- 5. Select **COMP** using the **INPUT** button on the remote control or side of the TV.

## **Using Composite (AV) Video (Good)**



- 1. Turn off the power to your HDTV and DVD player.
- 2. Connect the Video cable (yellow) from your DVD player to the AV jack on your HDTV.
- 3. Connect the audio cables (white and red) on your DVD player to the **AV L** and **R AUDIO** jacks on your HDTV.
- 4. Turn on the power to your HDTV and DVD Player.
- 5. Select **AV** using the **INPUT** button on the remote control or side of the TV.

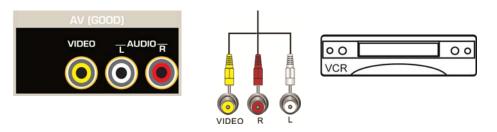
# **Connecting Coaxial (RF)**

## Using Your Antenna or Digital Cable for Standard or Digital TV



- 1. Turn off the power to your HDTV.
- Connect the coaxial (RF) connector from your antenna or cable to the DTV/TV CABLE/ANTENNA connector on your HDTV.
- 3. Turn on the power to your HDTV.
- 4. Select **TV** using the **INPUT** button on the remote control or side of the TV.
- Search for new channels. See Auto Channel Scan on page 42 for more information on scanning for channels.

## **Connecting Your VCR or Video Camera**



**Note:** Refer to your VCR or Video Camera user manual for more information about the video output requirements of the product.

- 1. Turn off the power to your HDTV and VCR or video camera.
- 2. Connect the yellow AV cable from your VCR or video camera to the AV jack on your HDTV.
- Connect the audio cables on your VCR or video camera to the corresponding L and R AUDIO jacks on your HDTV.
- 4. Turn on the power to your HDTV and VCR or video camera.
- 5. Select **AV** using the **INPUT** button on the remote control or side of the TV.

# **Connecting a Home Theater System**

## **Using RCA**







## Connecting the cables

- 1. Turn off the power to the HDTV and Receiver/Amp.
- Using an audio cable (white and red connectors), connect the cable to the audio input connectors on the Receiver/Amp and connect the other end to the AUDIO OUT audio connectors on the back of the HDTV.
- 3. Turn on the power to the HDTV and Receiver/Amp.

## **Turning TV speakers off**

- 1. Press **MENU** to open the OSD.
- 2. Press ▼ to highlight Settings, and then press **OK** to select.
- 3. Press **OK** to select *Audio*, and then press ▼ to select **TV SPEAKERS**.
- 4. Press ▶ to select **OFF** so the sound from the HDTV will be routed through your Receiver/Amp system.

## Notes:

- Refer to your Receiver/Amp user manual to select the corresponding audio input.
- The audio output is not amplified and cannot be connected directly to external speakers.

## **VIZIO** ◆ Audio Audio Mode ← Flat ▶ Balance ÷ 0 ÷ 0 Lip Sync Off TV Speakers Advanced Audio **Equalizer Settings** Reset Audio Mode Select Audio Mode; Flat, Rock, Pop etc. **EXIT** Ø

# **Using Optical (S/PDIF)**







If your sound system has a S/PDIF (optical) digital audio input you can connect it from your sound system to the **OPTICAL** digital audio out on your HDTV. This is active when receiving audio with the programs being viewed no matter what input is being used.

- Connect one end of the optical cable to optical connectors on the Home Theater and the other end to the OPTICAL jack on your HDTV.
- 2. Turn on the power to your HDTV and home theater.
- 3. Change the input on your Home Theater to optical. See your Home Theater user manual for more information.

# Connecting a Computer RGB (VGA)



- 1. Set computer to a resolution supported by your HDTV (see *Preset PC Resolutions* on page 74). If your computer supports it, we recommend 1920x1080.
- 2. Turn off the power to your HDTV and computer.
- 3. Connect the RGB (VGA) cable from your computer to the RGB PC jack on of your HDTV.
- 4. Connect the 1/8-inch audio cable from your computer to the **RGB PC Audio** jack on your HDTV. This step is optional and only needed if you want to transmit audio from the computer through the TV.
- 5. Turn on the power to your HDTV and computer.
- 6. Select **RGB** (VGA) using the **INPUT** button on the remote control or side of the TV.

Note: Refer to your PC computer user manual for more information about the video output requirements.

## **Using HDMI**



- 1. Turn off your HDTV and computer.
- Connect a HDMI cable to the HDMI output of your computer and the other end to the HDMI 1, 2, 3, or HDMI SIDE jack on your HDTV.
- 3. Connect the 1/8-inch audio cable from your computer to the **RGB PC Audio** jack on your HDTV. This step is optional and only needed if you want to transmit audio from the computer through the TV.
- 4. Turn on the power to your HDTV and your computer.
- Select HDMI-1, HDMI-2, HDMI-3, or HDMI SIDE using the INPUT button on the remote control or side of the TV.

# **Chapter 7 Enjoying Multimedia**

With the USB port you can enjoy digital content such as photos, music, and movies on your HDTV using a USB flash drive connected to the USB port on the left-hand side of the TV.

USB drives that are USB 2.0 and FAT or FAT32 are supported but the Multi Media port does not support hard drives or USB hubs.

If your USB drive is oversized and does not physically fit in the port, use a USB extension cable. Connect one end of the cable to your USB drive and the other end to the USB port.

Multimedia Viewer Specifications	
Supported File Extensions	Video: .asf, .wmv, .avi, .mp4, .mov, .mpg, .mpeg, .vob (DVD)
	Audio: .mp3
	Image: .jpg, .jpeg (up to 17,000 x 10,000 pixels)
Readable Data Format	FAT and FAT32
Maximum folder depth	Folders can be up to 20 levels deep. The first folder on the drive is Level 1. A folder within that folder is Level 2, a folder within that folder is Level 3, etc.
Display Limits	The Multimedia Viewer will show the first 1000 folders and 1000 files in the list

# **Supported File Formats**

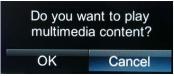
The following are the supported file formats that can be played on your HDTV. Media server content protected by digital rights management such as WMDRM10 (Windows Media Digital Rights Management 10), may not play.

File Extension	Video Encoding Supported	Audio Encoding Supported	Resolutions Supported
.avi	H.264/AVC	AAC	Up to 1920 x 1080
.mp4	MPEG 4 ASP	AAC	Up to 1280 x 720
.asf .wmv	WMV7 (WMV1) WMV8 (WMV2) VC-1/WMV9 (WMV3/WVC1)	WMA7(V1) WMA8(V2)	Up to 1920 x 1080
.mov	H.264/AVC	AAC	Up to 1920 x 1080
.mpg .mpeg	MPEG2	AC3	Up to 1920 x 1080
.vob	MPEG2	AC3	Up to 1920 x 1080

**Note:** Even the supported format files listed above may or may not play properly or completely, depending on the USB device, bit rate stream and other content characteristics, as well as other factors.

# **Accessing Multimedia Content**

- Insert a USB device with digital content such as photos, music, and movies into the USB port on the side of your HDTV. If a USB device is already connected, press **MEDIA** on the remote control. A message will appear asking if you want to play multimedia content.
- 2. Press ◀ to highlight **OK**, and then press **OK** to select it. The *Multimedia* folder will be displayed.
- 3. Press ◀ or ▶ to highlight *Photo, Music,* or *Video* and the press **OK** to select it. A menu will be displayed showing the folders and files that are on your USB device.
- 4. Press ◀ or ▶ to highlight the folder or file you want to play, and then press **OK** to select it. The file will play. See *Adjusting Photo Settings* on page 31, *Adjusting Music Settings* on page 32, and *Adjusting Video Settings* on page 33 to adjust various settings.
- 5. When finished, press **EXIT** once to return to the previous screen or repeatedly to return to the top level of the USB device. Press **MEDIA** to return to the previous TV input, or press an Input button to return to a desired input.





# **Adjusting Photo Settings**

When viewing pictures you can adjust various settings, including slideshow, and picture duration.

- 1. Insert a USB device and select the *Photo* Folder.
- 2. Select the folder or files that you want to play.
- 3. Press **MENU**. The *Photo* menu will be displayed.
- 4. Press ▲ or ▼ on the remote control to highlight a photo menu option, and then press ◄ or ▶ to adjust the setting.
- 5. Press **MENU** once to close the menu.

#### **Slideshow Mode**

Choose from **Shuffle**, **Single**, and **Sequence** to set the slideshow mode. Press **OK** to start and stop the slideshow.

- Single displays one picture selected from the thumbnails for the interval set in the *Duration* option and return to the thumbnails. If the *Repeat* option is set to On, the selected picture will be displayed until you press EXIT.
- Sequence shows your pictures in the order they are listed on your USB device until you stop the slideshow.
- Shuffle shows your pictures in random order until you stop the slideshow.

## **Slideshow With Music**

Choose from **Off**, **Single**, **Sequence**, and **Shuffle** to set the slideshow with music mode. The music will automatically stop when the slideshow stops. Press **OK** to start and stop the slideshow.

## **Audio Mode**

Choose from **Flat**, **Rock**, **Pop**, **Classic**, or **Jazz** to adjust the overall quality of the audio being played during the slideshow. Press **OK** to enter the Audio sub menus for additional adjustments to audio. See *Audio Menu* adjustment section on page 40. Turn SRS TruVolume off when listening to music.

#### Repeat

Choose from **On** or **Off** to repeat the slideshow.

#### Sort By

You can choose to sort the pictures on the USB device by **Photo Date**, **File Date**, or alphabetically (**File A-Z**).

#### **Duration**

Set the amount of time the picture will remain on the screen during the slideshow. Choose a time between 5 seconds and 32 seconds.

#### Slideshow Effect

Choose from Random, Dissolve, Wipe Right, Wipe Left, Wipe Up, Wipe Down, Box In, or Box Out to set the transition type when changing from one picture to another during a slideshow.

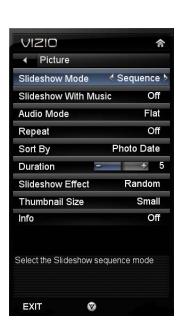
#### **Thumbnail Size**

Set the size of the preview pictures (thumbnails) in the menu. Choose from Small, Medium, or Large.

#### Info

When set to **On**, info

Version 2/23/2010



rmation about the picture briefly appears on your HDTV.

## **Music Settings**

When listening to music you can adjust various settings, including selecting an audio mode, choosing repeat options, etc.

- 1. Insert a USB device and select the *Music* Folder.
- 2. Select the folder or files that you want to play.
- 3. Press the **MENU** button on the remote control. The Music menu will be displayed.
- 4. Press ▲ or ▼ on the remote control to highlight Music menu option, and then press ◀ or ▶ to adjust the setting.
- 5. Press the **MENU** button once to close the menu.

## Sort By

You can choose to sort the songs by File/Title, Genre, Artist, or Album.

## **Play Mode**

Choose from **Shuffle**, **Single**, and **Sequence** to set the play sequence mode. **Single** will play a single song once and stop playing at the end of that song, **Sequence** will play the songs in the order they are listed on your USB device until you stop it, and **Shuffle** will play the songs in random order until you stop it.

## Repeat

When set to On, the music will continue playing until you stop it.

#### **Audio Mode**

Choose from **Flat**, **Rock**, **Pop**, **Classic**, and **Jazz** to adjust the overall quality of the audio being played.

#### Info

When set to **On**, information about the song briefly appears on the TV.



# **Video Settings**

When watching videos you can adjust various settings, including selecting an audio mode, setting to a wider format, etc.

- 1. Insert a USB device and select the *Video* Folder.
- 2. Select the folder or files that you want to play.
- 3. Press the **MENU** button on the remote control. The Video menu will be displayed.
- 4. Press ▲ or ▼ on the remote control to highlight Video menu option, and then press ◀ or ▶ to adjust the setting.
- 5. Press the **MENU** button once to close the menu.

#### Sort By

You can choose to sort the videos by Type, Date, or, File Name.

#### **Play Mode**

Choose from **Shuffle**, **Single**, and **Sequence** to set the video sequence mode. **Single** will play a video once and stop playing at the end of that song. **Sequence** will play the videos in the order they are listed on your USB device until you stop it. **Shuffle** will play the videos in random order until you stop it.

## Repeat

When set to **On**, the video(s) will continue playing until you stop it.

#### **Picture Mode**

Choose from Custom, Standard, Movie, Game, Vivid, Football, Golf, Basketball and Baseball to adjust the overall quality of the picture. Press **OK** to enter the Picture sub menus for additional adjustments to video. See Picture Menu adjustment section below.

#### **Wide Format**

Set the way the picture looks on the screen:

- 4:3 videos: choose **Normal**, **Wide**, or **Zoom**.
- 16:9 videos: choose Normal, Wide, Zoom, or Stretch.

#### **Audio Mode**

Choose from Flat, Rock, Pop, Classic, and Jazz to adjust the overall quality of the audio being played.

#### Info

When set to **On**, information about the video briefly appears on the TV.

# **Chapter 8 Adjusting Your HDTV Settings**

## Using the On-screen Display (OSD)

The remote control or the control buttons on the side of the TV can control all the function settings. The *OSD* allows you to adjust contrast, brightness and other settings. The TV will save changes made to the settings, even if the TV is turned off.

The OSD consists of several menu options. The main menu options may vary depending on your selected input source.

**Note:** Some of the main menu options may have additional submenus, for example, the TV Rating submenu for Parental Controls.

- 1. Press **MENU**. The *OSD* opens.
- 2. Press ◀, ▶, ▲, or ▼ on the remote control to select one of the menu options:
  - Input
  - Wide
  - CC
  - Sleep Timer
  - Picture
  - PIP
  - Settings
  - Media
  - Help
- 3. Press **OK** to select the option or feature you want to adjust.
- After the menu option is displayed, press ▲ or ▼ on the remote control to select one of the items to adjust.
- 5. Press **OK** to select it, and then press **◄**, **▶**, **▲**, or **▼** to adjust the selection.
- 6. Press **BACK** once to return to the previous screen. To return to your program once adjustments have been completed, you can do one of the following:
  - a. Press the **EXIT** button on the remote control.

# Input Menu

Select the Input Source for your HDTV. Choose from *TV, AV, Comp, HDMI-1, HDMI-2, HDMI-3, HDMI SIDE, RGB, and Media.* 



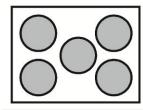


## Wide Menu

Select how the picture displays on the screen. As you select an option, you will see the screen adjusting to the different sizes. The options vary depending on the selected input and the TV program:

#### Normal

The original 4:3 aspect ratio (1.33:1 source) is preserved, so black bars are added to the left and right of the display image. Standard TV broadcasts are displayed with a 4:3 Aspect Ratio. Movies in 4:3 Aspect Ratio may be referred to as pan-and-scan or full frame. These movies were originally filmed in 16:9 (widescreen), and then modified to fit a traditional TV screen (4:3).



#### Wide

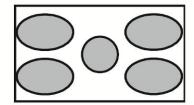
Wide mode allows you to view the entire picture. This is recommended for HDMI and RGB (Computer) viewing so you can see the complete picture without the image overstretching beyond the viewing area. For 720p, 1080i, 1080p only.

#### Zoom

Zoom mode will "zoom in" to the center of the image, allowing 4:3 images to be viewed in original aspect ratio without stretching the black bars. The top and the bottom of the image are cropped out, though.

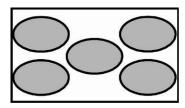
## **Panoramic**

When watching a standard broadcast or full frame movie in this mode, the 4:3 Aspect Ratio (1.33:1 source) display image is stretched horizontally on the left and right sides to fill the TV screen. The center of the image is not stretched.



#### Stretch

When watching a widescreen program (1.78:1 source) with black bars on the sides, the display image will stretch to fill the TV screen. People will appear wider than they really are. If you are watching a widescreen (1.85:1 or 2.35:1 source) program or movie, there will still be black bars at the top and bottom. This mode is available only when watching a widescreen program.



### **CC (Closed Caption) Menu**

Adjust closed caption options.

### **Analog Closed Caption**

The CC feature is available when watching regular analog TV. Select from **Off, CC1, CC2, CC3,** and **CC4**. Closed Caption for regular TV is usually **CC1** or **CC2**.

### **Digital Closed Caption**

The CC feature is available when watching digital TV. Select from CC1, CC2, CC3, CC4, or CS1, CS2, CS3, CS4, CS5, CS6, or Off.

### **Digital CC Style**

The Digital CC Style feature is available when watching digital TV.

- Caption Style: Select either As Broadcaster or Custom. If Custom is selected you can customize the way Closed Caption is displayed. The options available are:
- Text Size: Make CC text larger or smaller.
- Color: Choose a text color for CC display
- Opacity: Make text more or less transparent.
- **BG Color:** Choose a background color for CC text.
- **BG Opacity:** Make the background for CC text more or less transparent.
- Window Color: Choose a text frame color for CC text.
- Window Opacity: Make the text frame for CC text more or less transparent.

### Sleep Timer Menu

Select the timer to turn off the TV in 30, 60, 90, 120 or 180 minutes.

### **Picture Menu**

Adjust picture options including brightness, contrast, and advanced picture settings.

### **Picture Mode**

Choose from **Standard**, **Movie**, **Game**, **Vivid**, **Football**, **Golf**, **Basketball**, **Baseball**, or **Custom**. Each input (i.e. HDMI, COMP, etc) remembers the custom setting you created.

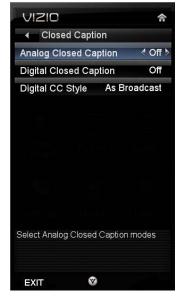
### **Backlight**

Adjust the brightness to affect the overall brilliance of the picture not the Brightness (black level) or Contrast (white level) of the picture. Press  $\mathbf{OK}$  to select this option and then press  $\blacktriangleleft$  or  $\blacktriangleright$  to adjust it.

Note: Backlight is only available when Ambient Light Sensor is set to Off.

### **Brightness**

Adjust black levels in the picture. If the brightness is too low you will not be able to see the detail in darker parts of the picture and if the brightness is too high the picture will look washed out. Press  $\mathbf{OK}$  to select this option and then press  $\blacktriangleleft$  or  $\blacktriangleright$  to adjust it.





### Contrast

Adjust the white levels in the picture. If the contrast is too low the picture will look washed out and if the contrast is too high you will not be able to see any detail in the bright parts of a picture. Press **OK** to select this option and then press ◀ or ▶ to adjust it.

### Color

Adjust the amount of color in the picture. Press **OK** to select this option and then press ◀ or ▶ to adjust it.

### **Tint**

Adjust the hue of the picture. The easiest way to set tint is to look at flesh tones and adjust for a realistic appearance. In most cases, the default middle position is correct. If people's faces look too orange try reducing the level of color first. Press **OK** to select this option and then press ◀ or ▶ to adjust it.

### **Sharpness**

Adjust the sharpness of the edges of elements in the picture. It does not produce detail that otherwise does not exist. This adjustment is helpful when viewing Standard Definition sources. Press **OK** to select this option and then press ◀ or ▶ to adjust it.

### More

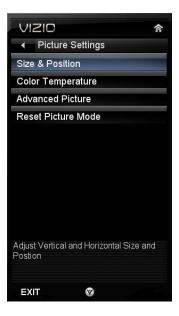
Select **More** to adjust advanced options for fine tuning the picture.

### Size & Position

To select the options in the Size & Position sub-menu, press **OK**. A new menu will be displayed showing the following Size & Position settings:

- Horiz. Position
  - Adjust the horizontal position of the picture.
- Vertical Position
  - Adjust the vertical position of the picture.
- Horizontal Size
  - Adjust the horizontal size of the picture.
- Vertical Size
  - Adjust the vertical size of the picture.

**Note:** The Size & Position function is only available in Component, Composite, and RGB modes. In HDMI mode, only the Position function is only available.



### **Color Temperature**

Color Temperature is the "warmness" or "coolness" of the white areas of the picture. Choose from **Custom**, **Cool**, **Computer**, or **Normal**. **Normal** is the setting for television broadcasting. **Custom** allows you to set a preset calibrated for a white point to suit individual preferences. **Cool** produces a blue-hued image. **Computer** sets the white point at the established setting for a computer display (9300K). Each preset may also be adjusted for a customized setting.

### **Advanced Picture**

To select the options in the Advanced Picture sub-menu, press **OK**. A new menu will be displayed showing the advanced functions available for fine tuning of the picture.

### • Smooth Motion Effect

The Smooth Motion<sup>™</sup> Effect option activates Motion Estimation/Motion Compensation (ME/MC), which suppresses motion judder, or "stuttering" of the image when the camera pans across a scene, or there is horizontal motion in the scene. Choose from **Off**, **Low**, **Middle**, or **High**.

### • Real Cinema Mode

The Real Cinema Mode option allows selection of the type of compensation used for the Smooth Motion<sup>TM</sup> Effect option. Choose from **Off**, **Precision** and **Smooth**.

### Noise Reduction

This feature diminishes picture artifacts caused by the digitizing of image motion content that may be present in the picture. Choose from **Off**, **Low**, **Medium**, or **High**.

### MPEG NR

Reduces white areas between color boundaries. Choose from **Off**, **Low**, **Medium** or **Strong**.

### • Color Enhancement

This feature increases the picture reproduction performance of the picture by reducing oversaturation of certain colors and improving flesh tones. Choose from **Off**, **Normal**, **Rich Color**, **Grn/Flesh**, and **Grn/Blue**.

### Adaptive Luma

Large areas of brightness in the picture will result in a higher Average Picture Level (APL) and the overall picture will look too light. This feature will lower the APL to counteract this effect. Choose from **Off**, **Low**, **Medium**, **Strong**, or **Extend**.

### Film Mode

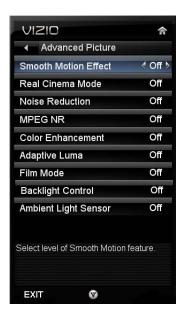
Choose from **Off** or **Auto**. When set to **Off** it will stay at 60 fps. When set to **Auto**, the TV will detect the cadence (for example at 24 frames/second for film, or normal video at 60 fps).

### Backlight Control

Set this feature to **OFF**, **DCR**, or **OPC**. **DCR** (Dynamic Contrast Ratio) improves the black level performance and increases contrast ratio. **OPC** (Optimum Power Control) Reduces power consumption while maintaining the same picture brightness.

### • Ambient Light Sensor

Choose **Off, Low, Medium,** or **High**. When set to **Low, Medium,** or **High** your HDTV will automatically adjust to light changes in the room.



### **Reset Picture Mode**

Return all Picture settings to factory default. A screen will come up to confirm your selection or to cancel it. Press  $\triangleleft$  or  $\triangleright$  to make the selection, and then press **OK** to accept it.

Note: Only settings under the Picture will be reset.

### PIP Menu

Your TV features PIP mode so you can watch two pictures at the same time. One picture is displayed as the full screen (main screen) and the other picture is displayed in a small window (sub screen).

Note: PIP is only available when the Rating Enable option in Parental Controls is set to Off.

### **PIP Mode**

Select from **Off**, **PIP** (Picture-inside-picture) or **POP** (Picture-outside-picture). In **PIP** mode a smaller subscreen is displayed on top of the main screen. In **POP** mode the main screen and sub-screen are of equal size and are positioned side-by-side.

### **Source**

Select the input source for the sub-screen. The input sources available will vary according to which input is used for the main screen.

SUB	TV	AV (Composite)	Component	HDMI-1 HDMI-2 HDMI-3 HDMI SIDE	RGB (Computer)
TV			✓	✓	✓
AV (Composite)			✓	✓	✓
Component	✓	✓		✓	
HDMI-1	✓	✓	✓		✓
HDMI-2	✓	✓	✓		✓
HDMI-3	✓	✓	✓		✓
HDMI Side	✓	✓	✓		✓
RGB (Computer)	✓	✓		✓	

"- Indicates which inputs are available for PIP and POP modes.

### **Position**

Select where you want the PIP screen positioned over the main screen. Choose from **Top Left**, **Top Right**, **Bottom Left**, and **Bottom Right**.

### Size

Set the size of the PIP window. Choose from Small, Medium or Large.

### **Audio**

Select which source will play the audio. Choose from the Main screen or the PIP (sub) screen.

### **Settings Menu**

Adjust various option including audio settings, tuner settings (e.g. channel scan), Parental Controls, and Date and Time.

### **Audio**

Adjust audio options including balance, equalizer, and advanced audio settings.

### **Audio Mode**

Choose from Flat, Rock, Pop, Classic or Jazz.

### **Balance**

Adjust the sound to the left or the right.

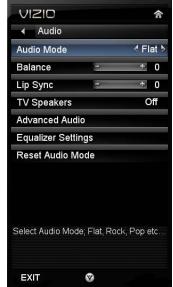
### Lip Sync

Lip Sync is designed to adjust the audio of the program being viewed so that it matches the movement of the lips of someone talking on the screen.

### **TV Speakers**

Turn the internal speakers On or Off. You may want to turn the internal speakers off when listening to the audio through your Home Theater System.





### **Advanced Audio**

To select the options in the Advanced Audio sub-menu, press **OK**. A new menu will be displayed showing the advanced functions available for fine tuning of the audio.

### SRS TruSurround HD

When watching TV or a movie, TruSurround HD™ creates an immersive surround sound experience from only two speakers and provides rich bass, clear dialog and high frequency detail.

**Note:** When SRS TruSurround HD is ON, Equalizer adjustments are not available.

### • SRS TruVolume

When the programming switches to a commercial or when changing from channel to channel, volume fluctuations occur. When turned ON, SRS TruVolume™ provides the listener with a comfortable and consistent volume level. Turn this option Off when listening to music.

### • Digital Audio Out

This option allows selection of the type of processing for the S/PDIF (Optical connector) when used with a

Receiver/Amplifier/Home Theater system. Select to choose from OFF, Dolby Digital or PCM.

### Analog Audio Out

This option sets the volume control properties when using the RCA (white and red) connectors as audio line out to connect a Receiver/Amplifier/Home Theater system. Choose from Fixed or Variable. When set to Variable, volume from the external speakers will change according to the volume setting on the TV. If it is set to Fixed, the volume can only be changed by the settings on the external stereo system.

### **Equalizer Settings**

To select the options in the Equalizer Settings sub-menu, press **OK**. A new menu will be displayed showing the available equalizer functions. Press ◀ or ▶ to select Basic or Advanced.

### EQ Mode (Basic)

Adjust Bass and Treble.

### EQ Mode (Advanced)

Adjust boost or attenuation of different frequencies.

Starting from lowest to the highest, they are 120 Hz, 500Hz, 1.5 kHz, 5 kHz and 10 kHz.

- Press ▼ then ◀ or ► to select the frequency to be adjusted. Press OK.
- Press ▲ or ▼ to adjust the selected frequency to your

preference. Values above 0 will boost the frequency and values below 0 will attenuate the frequency.

Note: The Equalizer adjustment will only be available when SRS TSHD is set to Off.





### **Tuner**

Note: The tuner option can only be selected when your HDTV is in TV input mode.

### **Tuner**

**Note:** The tuner option can only be selected when your HDTV is in TV input mode.

### **Tuner Mode**

Select Cable or Antenna depending upon which you have attached to the DTV / TV Input.

### **Auto Channel Scan**

Automatically search for TV channels that are available in your area. Be sure to first select the correct tuner mode above. The TV will search for analog and digital channels. When the search is done, press **OK** to begin watching your programs.

### Partial Channel Search

If you believe channels are missed from the auto search, you can do a partial channel search to look for channel in a certain channel range again. Select to scan for Analog, Digital, or both Analog/Digital channels, then press ▼ to highlight the "From" and "To" selection. Press **OK** to select the range of channel numbers you want to start searching in. Enter a channel number using the remote control and then press ▼ to select **Start.** Press **OK** to start the channel search.

# Auto Channel Scan Partial Channel Search Add Analog Channel Skip Channel Analog MTS Stereo Select Antenna (Over-The-Air) or Cable Out-Of-The-Wall for Tuner (Coax Cable) Input.

8

Antenna >

**VIZIO** 

▼ Tuner

Tuner Mode

**EXIT** 

### Add Analog Channel

If your are in fringe/marginal reception areas or you want to receive local broadcasts where *Auto Channel Search* may not pick up the signals you can manually add

channels. Press **OK** and a new menu will open. Enter the channel number, press **▼** to select *Add Channel*, and then press **OK** to add the channel.

### Skip Channel

After the TV has stored all of the available digital channels in memory you will find that some channels are too weak to watch comfortably or they may be channels you do not want to see. Press **OK** to select the channel to be skipped when using **CH+ or CH-**. An X will appear in channels you have selected to skip. You will still be able to select this channel using the number buttons on the remote control. To add the channel back, press **OK** to remove the X.

### **Analog MTS**

This feature allows you to select the different languages the broadcaster is transmitting the audio with the program you are watching. This signal is usually Spanish. Choose from **Mono**, **Stereo**, or **SAP**.



### Name Input

This feature makes it easier for you to recognize the devices you have connected to your HDTV when you press **INPUT**. For example, if you have a Blu-Ray DVD player connected to the HDMI-1 input, you can have the input label read *HDMI-1 BluRay* instead of just *HDMI-1*. You can select from nine preset labels.

### To use one of the nine preset labels:

- 1. Select *Input Source*, and then press **OK** to show the list of inputs.
- 2. Press ▼ to select the input label you want to change, and then press **OK**.
- Press ▼ to select Input Labels, and then press OK to show the list of nine preset labels.
- 4. Press ▼ to select the new input label name, and then press **OK**.
- 5. If *Custom* is selected, press ▼ to select the label name, and then press **OK**. A keyboard will open, allowing you to enter a custom name, up to 10 characters.

# VIZIO Name Input Input Source Input Labels TV Select Input source EXIT ▼

### **Parental Controls**

If you want to restrict certain channel and program viewing, you can do this by turning on the Parental Control. Selected programs, movies, and channels can then be made available only after an authorized password has been entered and accepted by the TV.

Note: The Parental Controls are divided into LOCK and UNLOCK menus. To activate or lock parental controls, use the LOCK menu. To deactivate or unlock parental controls, use the UNLOCK menu.

### Navigating Lock and Unlock Menus

To access or navigate the LOCK menu, you must use the **Jag Wheel Control** on the side of the TV. Turn the wheel forward or backward to highlight a menu option, then press the wheel to select. **The remote control buttons do not control the LOCK menu.** 

To access or navigate the UNLOCK menu, you can use the **Arrow** and **OK** buttons on the remote. Enter your PIN when prompted.

### **Lock and Unlock Menu Functions**

### Rating Enable

Select **ON** or **OFF**. If set to **OFF**, you will not be able to set the US TV, US Movie, Canadian English, or Canadian French Ratings.

### **Channel Locks**

Block individual channels from being displayed.

**USA-TV** 





**Note:** When Rating Enable is **OFF**, the USA-TV Rating adjustments are not available.

TV-Y - All children

TV-Y7 - Older children

TV-G - General audience

TV-PG - Guidance suggested

TV-14 - Strongly cautioned

TV-MA - Mature audience

You can also customize the TV ratings for the following content:

A – All sub-ratings

FV - Fantasy violence

**D** - Sexual dialog

L - Adult language

S - Sexual situations

V - Violence



### **USA-Movie**

Note: When Rating Enable is OFF, USA-Movie Rating adjustments are not available.

**G** – General audience

PG - Parental guidance suggested

**PG-13** – Recommended for children 13 years of age or older

R - Mature audience

NC-17 - No one under 17 years of age

X – No one under 17 years of age

### **CAN-English**

**Note:** When Rating Enable is **OFF**, Canadian English Rating adjustments are not available.

C - Children

C8+ - Children 8 years or older

**G** – General Programming, suitable for all audiences

PG - Parental guidance

14+ - Viewers 14 years or older

18+ - Adult programming

### **CAN-French**

**Note:** When Rating Enable is **OFF**, Canadian French Rating adjustments are not available.

**G** – General audience

8 ans+ - General - not recommended for young children

13 ans+ - Not suitable for children under 13 years of age

16 ans+ - Not suitable for under 16 years of age

18 ans+ - Adults only

### **Alt Rating Region**

This setting is not used. It is reserved for future rating systems.

### **Block Unrated TV**

Block programming that does not have a rating.

### Change PIN (UNLOCK Menu Only)

Enter a new, 4-digit password using the number buttons on the remote control. Enter it a second time to confirm you entered it correctly.

**Note:** Make sure you write down and store the new password in a secure place. The *Reset Locks* feature does NOT reset the password.

### RESET LOCKS (UNLOCK Menu Only)

Return all Parental Control lock settings to factory default. A screen will come up to confirm your selection or to cancel it. Press ◀ or ▶ to make the selection, and then press **OK** to accept it.

### Menu Language

Select to change the language of the menu. The default is **English**. You can also select **French** or **Spanish**.

### **Time & Local Settings**

### **Time Zone**

Setting the correct Time Zone for your area will ensure that the correct time is shown after pressing the **GUIDE** button on the remote control.

### **Daylight Saving**

Setting the daylight saving time for your area will ensure that the correct time is shown after pressing the **GUIDE** button on the remote control.

### CEC

Consumer Electronics Control allows you to control other devices using your HDTV remote control when those devices are connected via HDMI. For example, if a CEC-supported Blu-ray DVD player is connected to your HDTV through HDMI-2 and that player is powered on, your HDTV will automatically

change to the HDMI-2 input. Similarly, if your HDTV is powered on first and your change the input to HDMI-2, your Blu-ray player will automatically

power on.

Also, you can control your CEC-supported device using the transport keys on your HDTV remote control (e.g. Play, Stop, Prev, etc.). When you press one of the buttons on your HDTV, the action will occur on your device.

Contact your devices' user manual or manufacturer to check whether your device supports CEC.

### **CEC Function**

Turn CEC On or Off. When set to Off, your HDTV will not send or receive any CEC commands.

### **Device Discovery**

Register device with TV. Before CEC will work, perform a Device Discovery to see if there are any CEC supported devices connected to your HDTV.



### Media Menu

- 1. Insert a USB device with digital content such as photos, music, and movies into the USB port on the side of your HDTV.
- 2. Press ◀ or ▶ to highlight *Photo, Music,* or *Video* and the press **OK** to select it. A menu will be displayed showing the folders and files that are on your USB device.
- 3. Press ◀ or ▶ to highlight the folder or file you want to play, and then press **OK** to select it. The file will play. See Adjusting Photo Settings on page 47, Adjusting Music Settings on page 48, and Adjusting Video Settings on page 49 to adjust various settings.
- 4. When finished, press **MEDIA** once to return to the previous screen or repeatedly to return to the main menu.



### **Adjusting Photo Settings**

When viewing pictures you can adjust various settings, including slideshow, and picture duration.

- 1. Insert a USB device and select the *Photo* Folder.
- 2. Select the folder or files that you want to play.
- 3. Press **MENU**. The *Photo* menu will be displayed.
- 4. Press ▲ or ▼ on the remote control to highlight a photo menu option, and then press ◄ or ▶ to adjust the setting.
- 5. Press **MENU** once to close the menu.

### Slideshow Mode

Choose from **Shuffle**, **Single**, and **Sequence** to set the slideshow mode. Press **OK** to start and stop the slideshow.

- Single displays one picture selected from the thumbnails for the interval set in the *Duration* option and return to the thumbnails. If the *Repeat* option is set to On, the selected picture will be displayed until you press EXIT.
- Sequence shows your pictures in the order they are listed on your USB device until you stop the slideshow.
- Shuffle shows your pictures in random order until you stop the slideshow.

### **Slideshow With Music**

Choose from **Off**, **Single**, **Sequence**, and **Shuffle** to set the slideshow with music mode. The music will automatically stop when the slideshow stops. Press **OK** to start and stop the slideshow.

### **Audio Mode**

Choose from **Flat**, **Rock**, **Pop**, **Classic**, or **Jazz** to adjust the overall quality of the audio being played during the slideshow. Press **OK** to enter the Audio sub menus for additional adjustments to audio. See *Audio Menu* adjustment section on page 40. Turn SRS TruVolume off when listening to music.

### Repeat

Choose from **On** or **Off** to repeat the slideshow.

### Sort By

You can choose to sort the pictures on the USB device by **Photo Date**, **File Date**, or alphabetically (**File A-Z**).

### **Duration**

Set the amount of time the picture will remain on the screen during the slideshow. Choose a time between 5 seconds and 32 seconds.

### Slideshow Effect

Choose from Random, Dissolve, Wipe Right, Wipe Left, Wipe Up, Wipe Down, Box In, or Box Out to set the transition type when changing from one picture to another during a slideshow.

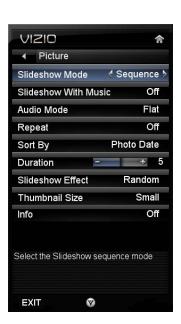
### **Thumbnail Size**

Set the size of the preview pictures (thumbnails) in the menu. Choose from Small, Medium, or Large.

### Info

When set to **On**, information about the picture briefly appears on your HDTV.

Version 2/23/2010



### **Music Settings**

When listening to music you can adjust various settings, including selecting an audio mode, choosing repeat options, etc.

- 1. Insert a USB device and select the *Music* Folder.
- 2. Select the folder or files that you want to play.
- 3. Press the **MENU** button on the remote control. The Music menu will be displayed.
- 4. Press ▲ or ▼ on the remote control to highlight Music menu option, and then press ◀ or ▶ to adjust the setting.
- 5. Press the **MENU** button once to close the menu.

### **Sort By**

You can choose to sort the songs by File/Title, Genre, Artist, or Album.

### **Play Mode**

Choose from **Shuffle**, **Single**, and **Sequence** to set the play sequence mode. **Single** will play a single song once and stop playing at the end of that song, **Sequence** will play the songs in the order they are listed on your USB device until you stop it, and **Shuffle** will play the songs in random order until you stop it.

### Repeat

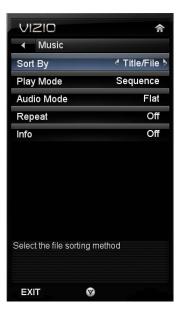
When set to **On**, the music will continue playing until you stop it.

### **Audio Mode**

Choose from **Flat**, **Rock**, **Pop**, **Classic**, and **Jazz** to adjust the overall quality of the audio being played.

### Info

When set to **On**, information about the song briefly appears on the TV.



### **Video Settings**

When watching videos you can adjust various settings, including selecting an audio mode, setting to a wider format, etc.

- 1. Insert a USB device and select the *Video* Folder.
- 2. Select the folder or files that you want to play.
- 3. Press the **MENU** button on the remote control. The Video menu will be displayed.
- 4. Press ▲ or ▼ on the remote control to highlight Video menu option, and then press ◀ or ▶ to adjust the setting.
- 5. Press the **MENU** button once to close the menu.

### Sort By

You can choose to sort the videos by Type, Date, or, File Name.

### **Play Mode**

Choose from **Shuffle**, **Single**, and **Sequence** to set the video sequence mode. **Single** will play a video once and stop playing at the end of that song. **Sequence** will play the videos in the order they are listed on your USB device until you stop it. **Shuffle** will play the videos in random order until you stop it.

### Repeat

When set to **On**, the video(s) will continue playing until you stop it.

### **Picture Mode**

Choose from Custom, Standard, Movie, Game, Vivid, Football, Golf, Basketball and Baseball to adjust the overall quality of the picture. Press **OK** to enter the Picture sub menus for additional adjustments to video. See Picture Menu adjustment section below.

### **Wide Format**

Set the way the picture looks on the screen:

- 4:3 videos: choose Normal, Panoramic, Zoom1, or Zoom2.
- 16:9 videos: choose Stretch, Zoom1, or Zoom2

### **Audio Mode**

Choose from Flat, Rock, Pop, Classic, Jazz, and Soft to adjust the overall quality of the audio being played.

### Info

When set to **On**, information about the video briefly appears on the TV.

### **Help Menu**

### System Info

Display the technical information including model name, version and revision of firmware, source type, and resolution.

### **Reset TV Settings**

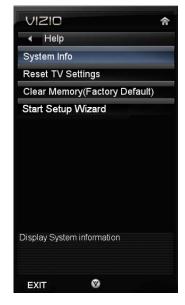
Return all Picture and Audio settings to factory default. A screen will come up to confirm your selection or to cancel it. Press Left or Right Navigation buttons to make the selection, and then press **OK** to accept it.

Note: This does NOT reset the Parental Control Password.

### **Clear Memory (Factory Default)**

Use this function to reset the TV to the default factory settings. The screen will display a message to confirm that you want to reset the values to factory settings. Press ◀ or ▶ to make the selection, and then press **OK** to accept it.

Note: This does NOT reset the Parental Control Password.



### **Start Setup Wizard**

Use this function to return to the Initial Setup menu. Use this function if you want to have a guided setup when you move your TV. Refer to Chapter 3 for more information.

Note: Previously scanned channels will be removed.

# Chapter 9 Programming the VIZIO Universal Remote Control Using a Cable or Satellite Box Remote

Your VIZIO remote uses codes 000, 047, 050, 067, 329, 331 and 339 to work your HDTV. To use a Cable or Satellite remote to work the HDTV, refer to your Cable or Satellite remote user guide for more information on how to program the remote.

If your Cable or Satellite remote uses a 5-digit code (like most Direct TV units), first try 11758 and then, if that does not work, 10178. If your Cable or Satellite remote uses a 4-digit code, try 1758 and then 0178 as an alternative. If your Cable or Satellite remote uses a 3-digit code (Echostar or Dish Network for example), use code 627.

**Note:** Some buttons may not function as expected on your Cable or Satellite remote. Typically power, volume and mute will work.

### **Programming other devices**

Your remote control is programmable and supports up to three different devices. Listed below are the steps for programming your DVD player, Home Theater System, and a Cable or Satellite box. After you find your codes, write them in the table provided.

### Programming your Blu-Ray or DVD Player

- 1. Turn on the DVD player.
- Press and release the **DVD** button on your VIZIO universal remote control.
- 3. Press and hold the **SET** button until the LED flashes twice.
- 4. Find the programming code for your DVD player in the code list below and enter it using the number buttons. If the code is accepted, the LED flashes twice after the last digit is entered. If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed.
- 5. Point the remote control at the DVD player and press **POWER**. The DVD player will turn off. If the DVD player does not turn off, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.

### Notes:

- If the codes do not work or your brand is not listed, see "Searching for Component Codes."
- Sometimes a code listed will only include limited functions. Try other codes that may include more functionality.

### **Programming your Home Theater System**

- 1. Turn on the Home Theater System.
- 2. Press and release the **AUDIO** button on your VIZIO universal remote control.
- Press and hold the SET button until the LED flashes twice.
- 4. Find the programming code for your Home Theater System and enter it using the number buttons. If the code is accepted, the LED flashes twice after the last digit is entered. If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed.
- 5. Point the remote control at the Home Theater System and press **POWER**. The Home Theater System will turn off. If the Home Theater System does not turn off, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.

### Notes:

- If the codes do not work or your brand is not listed, see "Searching for Component Codes."
- Sometimes a code listed will only include limited functions. Try other codes that may include more functionality.

### **Programming your Cable or Satellite Set-Top Box**

- 1. Turn on the Cable or Satellite Set-Top Box.
- 2. Press and release the **CABLE** button on your VIZIO universal remote control.
- Press and hold the SET button until the LED flashes twice.
- 4. Find the programming code for your Cable or Satellite Set-Top Box and enter it using the number buttons. If the code is accepted, the LED flashes twice after the last digit is entered. If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed.
- 5. Point the remote control at the Cable or Satellite Set-Top Box and press **POWER**. The Cable or Satellite Set-Top Box will turn off. If the Cable or Satellite Set-Top Box does not turn off, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.

My Codes				
DVD Player				
Home Theater				
Cable Box				
Satellite Box				
VCR				
Other				
Other				
Other				

### Notes:

- If the codes do not work or your brand is not listed, see "Searching for Component Codes."
- Sometimes a code listed will only include limited functions. Try other codes that may include more functionality.

### **Searching for Device Codes**

If you cannot find the manufacturer in the list or the program code does not work, you can use the remote control to search for the correct device code.

- 1. Turn on the device.
- 2. Press the matching device button on your VIZIO universal remote control.
- 3. Press and hold **SET** until the LED flashes twice.
- 4. Press 9 9 1. The LED flashes twice.
- 5. Point the remote control at the device and then press and hold **POWER** until the device turns off.

### **Reset Remote to Factory Settings**

- 1. Press and hold **SET** until the LED flashes twice.
- 2. Press 9 1 9 1 9. The LED flashes twice.

### Remote Control Codes

**Television Codes** (Including TV/DVD, TV/VCR, and TV/DVD/VCR)

3M 1655

Admiral 0093, 0463 Advent 0761, 0783, 0815, 0817, 0842

Aiko 0092

Akai 0812, 1675, 0702, 0030, 0672, 1207, 1935, 2232, 0143, 0695, 2439

Albatron 0700, 0843

America Action 0180, 0278

Anam 0180

AOC 0030, 1365, 1589, 1590, 2014, 2087, 2402

Aomni 1623

Apex Digital 0748, 0879, 0765, 0767, 0890, 1217, 2397

Astar 1531, 1548, 1738

Asus 2175

Audiovox 0451, 0180, 0092, 0623, 0802, 0846, 0875, 1284, 1937, 1951, 1952, 0278, 1071, 1121, 1122

AUO 1591 Aventura 0171 Axion 1937, 1071 Bell & Howell 0154 BenQ 1032, 1715, 1853 Boxlight 0893

Bradford 0180 Brandt Plus 1851 Brillian 1007

Broksonic 0236, 0463, 1929, 1935, 1938, 0002, 0479, 1479, 0695, 0868 byd:sign 1309 Candle 0030 Canon 1396

Carnivale 0030 Carver 0054 Celebrity 0000 Celera 0765

Changhong 0765

Chimei 1837, 1852, 2072

Chun Yun 0706, 1687, 1756, 1834, 2230

Citizen 0060, 0030, 0092, 1669, 1671, 1672, 1935, 0695

Clarion 0180

Coby 1538, 1634, 2017, 2306, 2315, 2338, 2340, 2343, 2344, 2345, 2347, 2348, 2350, 2495, 2535, 2536, 2537, 2538, 2540

Colt 0072

Commercial Solutions 1447.

0047

Contec 0180 Craig 0180

Crosley 0000, 0054

Crown 0180

Curtis 2352, 2466, 2660 Curtis Mathes 0047, 0054, 0154, 0451, 0093, 0060, 0702, 0030, 0145, 0166, 1661, 1147, 1347

CXC 0180

Daewoo 0154, 0451, 0092, 1661, 0623, 0661, 0672

Dell 1264, 1080, 1178,

1403, 1863 **Delta 1369** Denon 0145

Diamond Vision 1996, 1609

Digisonic 1826

Digital Lifestyles 1765,

1822

Digital Projection Inc. 1750

DirecTV 1501 Disney 2152, 2356 Dream Vision 1297 Dumont 0017

Durabrand 0463, 0180, 0178, 0171, 1034 Dynex 1463, 1780, 1785, 1810, 2049, 2184, 2255,

2388

Electroband 0000

Electrograph 1755, 1623 Electrohome 0463, 1670,

1672, 1607

Element 1687, 2183

Emerson 1864, 0154, 0451, 0236, 0463, 0180, 0178, 0171, 1661, 0623, 1394, 1913, 1929, 1944, 1963, 0002, 0479, 0593, 1479, 0675, 1268, 2212, 0821

Emprex 1422, 1546, 1765 Envision 0030, 0813, 1365, 1589, 2014, 2087

Epson 0833, 0840, 1122 ESA 0812, 0171, 1944, 1963, 1268, 0821

Esonic 2221, 2229, 2234

Fisher 0154

Frigidaire 1597, 1826,

2231

Fuiimaru 1687

Fujitsu 0809, 0683, 0853

Funai 0000, 0180, 0171, 1271, 1904, 1963, 1268

Futuretech 0180 Gateway 1755, 1756 GE 1447, 0047, 0051,

0451, 0178, 1347, 1922, 2359, 0240, 1060 GFM 0171, 1963, 2167,

1268

Gibralter 0017, 0030 Gibson 1597, 1826, 1834,

2305

Go Video 0886, 1823,

1831

Go Vision 1071 GoldStar 0178, 0030 Goodmans 0360, 2274

Grundig 0683 Grunpy 0180

Haier 1034, 1748, 1749, 1753, 2309, 2099, 2500

Hallmark 0178 Hanns.G 1783

Hannspree 1348, 1351, 1745, 1783, 1826

Harley Davidson 0000,

1904

Harman/Kardon 0054

Harsper 1206 Harvard 0180 Havermy 0093 Helios 0865 Hello Kitty 0451 Heran 1826, 1852, 2305, 2356

Herosonic 1826

Hewlett Packard 1642, 1494, 1502

HiPlus 1420, 1435, 2113, 2224, 2225, 2226, 2230, 2235

Hisense 0748, 1314, 1660, 2098, 2183, 2355, 2419

Hitachi 1643, 1145, 0145, 1445, 1904, 0000

HP 1642, 1494, 1502 Humax 1501 Hyundai 0849

I-Inc 1746

iLo 1286, 1603, 1684, 1990, 1472

Infinity 0054

InFocus 2024, 2199 Initial 1603, 1990, 1472

Insignia 1423, 1564,

0171, 1204, 1517, 1641, 1660, 1710, 1780, 1892, 1963, 2002, 2049, 2088,

2417, 1013, 1268, 2255, 2620

Integ 0017 **iRIS 2189** JBL 0054 JCB 0000

Jensen 0761, 0815, 0817, 1299

JVC 0463, 0053, 0650, 0731, 1253, 1601, 1774, 1923, 2271, 1067, 2472

KDS 1498, 1687 **KEC 0180** Kenwood 0030 KLH 0765, 0767 Kolin 1610, 1755,

0150, 1240, 1837 Konka 0748, 1831 KTV 0180, 0030

### VIZIO M421NV User Manual

LG 1423, 0017, 1265, 0178, 0700, 0856, 1178, 1768, 1934, 1993, 2358, 2424, 0480, 1037, 2485 Lloyd's 1904, 0000 Loewe 0136 LXI 0047, 0054, 0154, 0156, 0178 MAG 1498, 1687 Magnasonic 1913, 0593 Magnavox 1454, 1866, 0054, 0051, 0030, 0706, 0802, 1012, 1198, 1254, 1365, 1525, 1904, 1913, 1931, 1944, 1963, 1990, 2372, 0000, 0593, 1781, 1268, 1472, 2229, 2632, 0821 Magnin 0240 Marantz 1454, 0054, 0030, 0704, 0855, 1154, 1398, 2445, 2447 Matsushita 0250, 0650 Maxent 1755, 1714, 1757 Megapower 0700 Megatron 0178, 0145 Memorex 0154, 0463, 0150, 0178, 1670, 1892, 1924, 0162, 1037, 1162, 1262, 1607 MGA 0150, 0178, 0030, 0240 Midland 0047, 0017, 0051 Mintek 1603, 1990, 1472 Mitsubishi 1250, 0093, 0150, 0178, 0836, 0868, 1522, 2010 Monivision 0700, 0843 Motorola 0093 MTC 0060, 0030 Multitech 0180 NAD 0156, 0178, 0866, NEC 0030, 0497, 0704, 0882, 1398, 1546, 1704, 1797, 1852, 2026, 2144 NetTV 1755 NewSonic 1826 Nexus Electronics 2183 Nikko 0178, 0030, 0092 Niko 1581, 1618 Norcent 0748, 0824, 1365, 1589, 1590, 1591, 2110 Norwood Micro 1286, 1303

NTC 0092 NuVision 1657, 2158 Olevia 1610, 1144, 1240, 1331 Onwa 0180 Optimus 0250, 0154, 0166, 0650, 1913, 1924, 0162, 0593, 1162, 1262 Optoma 0887, 1348, 1622, 2161 Optonica 0093 Orion 0236, 0463, 1463, 1929, 0002, 0479, 1479 Panasonic 1480, 0250, 1457, 0051, 0650, 1271, 1291, 1410, 1924, 1941, 1946, 1947, 0162, 1162, 1262, 1490, 1362, 1462 PARK 2104, 2194, 2202 Penney 0047, 0156, 0051, 0060, 0178, 0030, 1347, 0240 Petters 1523 Philco 0054, 0030, 0171, 1271, 1394, 1963 Philips 1454, 1866, 0054, 0690, 1154, 1744, 1850, 1867, 1961, 2227, 2372, 2374, 1260 Pilot 0030 Pioneer 1457, 0166, 0679, 0866, 1260, 1398 Polaroid 1523, 0765, 2425, 2121, 2120, 2119, 2063, 2002, 1992, 1769, 1767, 1766, 1687, 1538, 1498, 1314, 1286, 1276, 0865, 1013, 2110, 2140, 1482 Polyvision 0889, 1144 Portland 0451, 0092, 1661 Prima 0761, 0783, 0815, 0817, 1785 Princeton 0700 Prism 0051 Projectiondesign 1750 Proscan 1447, 0047, 0030, 1347, 1922, 2147, 2256, Proton 0178, 1546, 1834, 1874 Proview 1498, 1687 Proxima 1896 Pulsar 0017

Quasar 0250, 0051, 0650, 1924, 0162, 1162 Radio Shack 0047, 0154. 0180, 0178, 0030, 1904, 0000, 1037 RCA 1547, 1447, 0047, 0051, 0093, 0090, 0679, 1047, 1147, 1247, 1347, 1781, 1922, 1953, 2002, 2187, 2247, 2434, 0240, 1060, 1013, 2392, 1132 Realistic 0154, 0180, 0178, 0030 Relon 1826 RevolutionHD 1623 Runco 0017, 0030, 0497, 0603, 1398, 1629, 2444 Sampo 1755, 0030, 1597, 1618, 2238 Samsung 0812, 0060 0702, 0178, 0030, 0587, 0650, 0766, 0814, 1060, 1618, 1632, 1959, 2051, 1014 Sansui 0463, 0171, 1409, 1670, 1892, 1904, 1929, 1935, 0000, 0479, 1479, 0695, 1607 Sanyo 0054, 0154, 0088, 0799, 0842, 0893, 1142, 2115, 2236, 2237, 2238, 2448, 2452, 0240 Sceptre 0878, 1217, 1360, 1599 Scotch 0178 Scott 0236, 0180, 0178, 1711 Sears 0047, 0054, 0154, 0156, 0178, 0171, 1007, 1904, 0000 Seleco 1297, 1351 Sharp 0818, 0093, 0491, 0688, 0851, 1602, 2360, 2561, 0630 Sheng Chia 0093 Sherwood 1399 SIM2 Multimedia 1297 Sole 1623, 2075, 2076 Sony 0810, 0000, 0834, 1685, 1904, 1925, 2054, 1232 Soundesign 0180, 0178 Sova 1952, 1122

SOYO 1520, 1546, 1746, 1826, 1828, 1829, 1830, 1831, 1832, 1834 Spectronig 1498, 1687 Squareview 0171 SSS 0180 Starlite 0180 Studio Experience 0843 SunBrite 1420, 1435, 2337 SuperScan 0093, 0864, 1944, 0821 Supreme 0000 SVA 0748, 0587, 0865, 0870, 0871, 0872, 1963 Sylvania 1864, 0054. 0030, 0171, 0587, 1271, 1314, 1394, 1886, 1913, 1931, 1944, 1963, 1781, 0675, 1268, 2194, 2212, 0821 Symphonic 0180, 0171, 1904, 1913, 1944, 0000, 0593, 0821 Synco 1755, 1826 Syntax 1610, 1144, 1240, 1331 Tandy 0093 Tatung 1156, 1254, 1286, 1687, 1719, 1756, 1839, 1857 Technics 0250, 0051 Techview 0847, 2004 Techwood 0051 Teco 0053, 0092, 1687, 1834, 1838, 2114 Teknika 0054, 0180, 0150, 0060, 0092 Telefunken 0702 Thomas 1904, 0000 TMK 0178 TNCi 0017

Puneet 1546

Toshiba 1524, 0154, 0156, 1256, 1265, 0060, 2233, 2006, 1945, 1936, 1935, 1704, 1656, 1635, 1369, 1356, 1156, 0845, 0832, 0650, 1145, 0695, 1606, 2165, 1045 Trutech 1723, 2066, 2264 TVS 0463 US Logic 1286, 1303 UTI Technology 2244 Vector Research 0030 Venturer 1865, 2195 **VEOS 1007** Victor 0053 Vidikron 0054, 1398, 1629 Vidtech 0178 Viore 1207, 1684, 1811, 2104, 2352, 2154, 2300, 2580 Vision 1826, 2305 Vistron 2142 Vito 1852, 2365, 2375, 2376, 2377, 2378, 2379, 2380, 2381 Vizio 1758, 0864, 0885, 1756, 2116 Wards 0054, 0178, 0030, 0866, 1156 Waycon 0156 Westinghouse 1712, 1755, 0451, 0885, 0889, 0890, 1282, 1300, 1577, 1597, 1826, 1834, 2293, 2305, 2513 White Westinghouse 0463, 1661, 0623 Wyse 1365 Yamaha 0030, 0769, 0833, 0839 Zenith 0000, 1423, 0047, 0017, 0463, 1265, 0178, 0030, 1145, 0145, 0092, 1661, 1904, 1929, 0479,

Cable Box Codes (Including Cable / PVR Boxes) Amino 1602, 1822 Bright House 1376, 1877 Cable One 1376, 1877 Cablevision 1376, 1877, 1006 Charter 1376, 1877, 2187 Cisco 1877, 0877, 1982 CNS 2350 Comcast 1376, 1877, 1982, 2576 Cox 1376, 1877 Digeo 1187, 2187 Director 0476 General Instrument 0476 Homecast 2301 i3 Micro 1602 Insight 1376, 1877 Jerrold 0476 Knology 1877 Mediacom 1376, 1877 Motorola 1376, 0476, 1187, Myrio 1602, 1822 Pace 1376, 1877, 1982 Panasonic 1982 Pioneer 1877, 0877 Prime 2340 Rogers 1877 Scientific Atlanta 1877, 0877 Seiin 1602 Shaw 1376

Sony 1006

2187

Tivo 2576

Thomson 1982

Suddenlink 1376, 1877

Time Warner 1376, 1877,

WideOpenWest 1877

Converters (Including Digital-to-Analog and HDTV) Access HD 2185 Airlink 101 2491 Alpha Digital 2185 **AMTC 2185** Apex Digital 2478 Artec 2490 CASTi 2305 Channel Master 2365 Coby 2667 Coship 2487 Daewoo 2338 Daytek 2305 Digital Stream 2303 Dish Network 0775, 2470 Echostar 2470 GE 2360, 2450 Goodmind 2450 Gridlink 2348 Insignia 1415 Lasonic 2348 Magnavox 1563 Memorex 2486 MicroGEM 2489 Motorola 1982 Pace 1982 Philco 1563 RCA 2325, 2454 Samsung 2592 Sansonic 2348 Sunkey 2695 Sylvania 1563 Thomson 1982 Tivax 2185 Ventura 2454

Venturer 2454

Winegard 2454

Zenith 1415

Zentech 2491

Zinwell 2488

**Decoders** (Including Digital-to-Analog and HDTV) DirecTV 0392 Dish Network 0775 **Epson 1563** LG 1414, 1415 Panasonic 1120, 1190, 1490 Samsung 1190, 1276, 1490 Sylvania 1563 Sony 1006 Tivo 0739 Zenith 1856 **IPTV** Motorola 1376, 0476 ADB 2254 Amino 1481, 1615, 1673, 2482 AT&T 0858 Chunghwa 1917 Cisco 2345, 2517 Motorola 0858, 2378 Scientific Atlanta 0858, 2345, 2517 SetaBox 1917 Verizon 2378 Satellite Receiver Codes (Including Sat / PVR Boxes) Amino 1615 Bell ExpressVu 0775, 1170 Coolsat 2147 Crossdigital 1109

# DirecTV 1377, 0392, 0566, 0639, 1639, 1142, 0247, 0749, 1749, 1856, 1076, 1109, 1414, 1442, 1443, 1444, 1609,

Dish Network System 0775, 1505, 1170, 1775

Dishpro 0775, 1505, 1775

0739, 0740

Echostar 0775, 1505, 1170, 1775

1479

Zinwell 2116, 2281

### VIZIO M421NV User Manual

Expressvu 0775, 1775 Fortec Star 1948 GE 0566 General Instrument 0869

GOI 0775, 1775

HTS 0775, 1775

Hughes Network 1142, 0749, 1749, 1442, 1443, 1444,

0740

Jerrold 0869

JVC 0775, 1170, 1775

LG 1414 Mitsubishi 0749 Motorola 0869 Next Level 0869 Panasonic 0247, 0701

Pansat 1807

Philips 1142, 0749, 1749,

1076, 1442

Proscan 0392, 0566 RadioShack 0869 RCA 0392, 0566, 0855,

0143

Samsung 1377, 1276, 1109,

1442, 1609

Sonicview 2373, 2374 Sony 0639, 1639 Star Choice 0869

Tivo 1142, 1442, 1443, 1444, 0740

Toshiba 0749, 1749, 0790 Viewsat 1994

Voom 0869 Zenith 1856

**PVR Codes** 

Amino 1673 ABS 1972 Alienware 1972 CyberPower 1972

Dell 1972

DirecTV 0739, 0740 Gateway 1972 Go Video 0614

Hewlett Packard 1972 Howard Computers 1972

HP 1972

Hughes Network Systems 0740

Uumay 072

Humax 0739, 1797, 1988

Hush 1972

iBUYPOWER 1972

Linksys 1972

Media Center PC 1972

Microsoft 1972 Mind 1972

Niveus Media 1972 Northgate 1972 Panasonic 0614, 0616,

1807, 1777

Philips 0739, 0618, 1818

Pioneer 1803 RCA 0880

ReplayTV 0614, 0616

**Sharp 1893** 

Sonic Blue 0614, 0616 Sony 0636, 1886, 1972

Stack9 1972 Sylvania 0000 Systemax 1972 Tagar Systems 1972 Tivo 0739, 0618, 0636,

0740

Toshiba 1008, 1972, 1988,

1996

Touch 1972 Viewsonic 1972 Voodoo 1972 ZT Group 1972

**Blu-Ray DVD Codes** 

Denon 2258

Insignia 0675, 2428, 2596

Integra 1769, 2147

JVC 2365 LG 0741, 1602 Magnavox 0675 Marantz 2414 Microsoft 2083 NAD 2572 Olevia 2331 Onkyo 1769, 214

Onkyo 1769, 2147 Oppo 2545, 2546, 2547 Panasonic 1641, 2518 Philips 2084, 2434

Pioneer 0142, 2442

RCA 1769

Samsung 0199, 0298 Sharp 2250, 2561

Sony 1516, 2504

Sylvania 0675, 2194

Toshiba 1769, 1515, 2705

Viore 2553 Vizio 2563 Xbox 2083 Yamaha 2298

DVD/VCR Player Codes

Accurian 0000, 0675 Allegro 0869

Apex Digital 1061 Broksonic 0695 CineVision 0869 Daewoo 0869

Emerson 1593, 0675 Funai 1593, 0675 GFM 1593, 0675

Go Video 0744, 0715, 0741, 0869, 1044, 1075

GoldStar 0741 Hitachi 0000, 0664 JVC 1707, 0867, 1164, 1550, 1602

LG 0741 LiteOn 1656

Magnavox 0000, 1593,

0675

Memorex 0695 Panasonic 1762 Philips 0675, 1267 Pioneer 1460

Polaroid 1061

Presidian 0000, 1593,

0675

RCA 0060, 0522, 0822

Rio 2002

Samsung 0820, 1044, 1075, 2489

Sansui 0695

Sanyo 0104, 0670, 0873 Sharp 0848, 1893, 0630

Sonic Blue 2002

Sony 1702, 1896, 0864, 1033, 1070, 1431

Sylvania 0000, 0593, 1593, 0675

Symphonic 0000, 1593, 0675

Toshiba 0503, 1854

Zenith 0741, 0869

DVD Player Codes

Accurian 0675, 0675 Aiwa 0641, 1912

Akai 0143, 0695, 0770, 1975, 2439

Alco 0790 Allegro 0869

Amphion Media Works

2001, 2016

AMW 2001, 2016

Anam 1913

Apex Digital 0672, 0755, 0794, 0796,

0797, 1004, 1020,

1056, 1061, 1100, 1833, 1915, 1937

Arrgo 1023

Audio Authority 2555 Audiovox 0790, 1041,

1071, 1121, 1122 Axion 1071 B & K 0662 BBK 1224

Bel Canto Design

1571

Blue Parade 0571 Bose 1895, 2023 Boston Acoustics

1856

Broksonic 0695, 0868 California Audio Labs

0490

Cambridge Sound Works 1916 Cinea 0831 CineVision 0869

Citizen 0695, 2116 Classic 1917

Coby 0778, 0852, 1086, 1107, 1165, 1177, 1351, 1628,

1923, 2495, 2535, 2536, 2537, 2538,

2540

Craig 0831 Criterion 2007 Curtis 2660

Curtis Mathes 1087 CyberHome 0816, 1023, 1024, 1129,

1502

Curtis 1596

Daewoo 0784, 0869, 1169, Koss 1980 Presidian 0675, 1738 **Urban Concepts 0503** 1172, 1918 Proceed 0672 Venturer 0790, 2195 Lenoxx 1127, 1938 Denon 0490, 0634, 1634, LG 0591, 0741, 0869, 1602, Proscan 0522, 2450 Viore 2154, 2300, 2258, 2270 1906, 2002, 2485, 2568 2553, 2580 ProVision 0778 Diamond Vision 1609 Liquid Video 1980 Vizio 1064, 1226, RCA 0522, 0571, 1769, DigitalMax 1738 2563 LiteOn 1058, 1656, 1738 0790, 0822, 1013, 1132, Disney 0675, 1270, 2356 1913, 1965, 1974, 2213, Westinghouse 2513 Logitech 2639 2392 Xbox 0522, 2083 Durabrand 1023, 1127 Magnavox 0503, 0539, Regent 1938 DVD2000 0521 0646, 0675, 0821, 1177, Yamaha 0490, 0539, Rio 0869, 2002 1268, 1354, 1472, 1506, 0646, 0545, 0497, Dynex 2255, 2388 1914, 1976, 2229, 2632 0817, 1840, 2298, Rotel 0623 Electrohome 1607, 1729, 2558 Marantz 0539, 2414 Saba 1977 Zenith 0503, 0591, McIntosh 1273 Emerson 0591, 0675, 0821, Sampo 0752 0741, 0869, 1906 1268, 2212 Memorex 0695, 0831, 1270, Samsung 0490, 0573, Amplifier / 1607, 2213 Enterprise 0591 0199, 0298, 0820, 1044, Messiah Entertainment Receiver / Tuner 1075, 1470, 1932, 1979, ESA 0821, 1268 2396 2069, 2329, 2369, 2489, Codes Fisher 0670, 1919 2556 Microsoft 0522, 2083 Adcom 1100 Funai 0675, 1268 Sansui 0695, 1607 Mintek 1472 Aiwa 1405, 1388, Gateway 1077 Sanyo 0670, 0695, 0873, 1641, 2298 Mitsubishi 1521, 0521 GE 0522, 0815 1919, 1967 Akai 1512 NAD 0741, 2572 GFM 0675, 1268 Schmartz 2367 Alco 1390 NexxTech 1830 Go Video 0744, 0715, 0741, Schneider 0646 **AMC 1077** Norcent 1107, 1830, 1923 0869, 1044, 1075, 1970 Sharp 1893, 0630, 0675, **Amphion Media Works** Nova 1923 Go Vision 1071 0752, 1256, 2250, 2561 1563, 1615 Nyko 2340 GoldStar 0741, 0869 Sherwood 0633, 0770, AMW 1563, 1615 Olevia 2331 1043, 1077, 1889 Goodmans 2274 Anam 1609, 1074 Onkyo 0503, 1769, 0627, Sherwood Newcastle Grundig 0539 Anthem 2220 1924, 1985, 2147 1077 Haier 2099, 2500 Apex Digital 1257, Oppo 0575, 1224, 1525, Shinsonic 0533, 1931 Harman/Kardon 0582, 0702, 1430, 1774 2185, 2545, 2546, 2547 Sonic Blue 0869, 1970, 1229 Arcam 1189 Oritron 1980 2002 Helios 2080, 2192 Audiotronic 1189 Panasonic 0490, 0503, Sony 1702, 1896, 1633, Hello Kitty 0831 2967, 2518, 2017, 1990, 0533, 0864, 0772, 1033, Audiovox 1390, 1627 Hitachi 0573, 0664, 1919 1925, 1909, 1908, 1907, 1070, 1431, 1516, 1536, B & K 0820 1762, 1641, 1579, 1490, 1824, 1903, 1904, 1934, Hiteker 0672 Bose 1229, 0639, 1462, 1362, 0703, 0632, 1981, 2020, 2132, 2504 Humax 1500, 1588 1253, 1629, 1841, 0458 Sova 1122 iLo 1348, 1472 1933 Philco 0675 Superscan 0821 **Boston Acoustics** Initial 1472, 1931 Philips 0503, 0539, 2056, Sylvania 0675, 0821, 1840, 1847, 2162, Insignia 0675, 1013, 1268, 2084, 0646, 2531, 2526, 1268, 2194, 2212 2232 1712, 1830, 2095, 2150, 2434, 1914, 1911, 1846, Brix 1602 Symphonic 0675, 0821 2255, 2428, 2596, 2620 1506, 1354, 1340, 1267, Teac 0790, 1984 Cambridge Integra 0571, 1769, 0627, 1260, 0675 Soundworks 1370, 1634, 1924, 2147 PianoDisc 1024 Technics 0490, 0703 2297 iSymphony 1792 Pioneer 0525, 0571, 0142, Terapin 1031 Cary Audio Design JBL 0702, 1926 0631, 0632, 1460, 1512, Theta Digital 0571 1879 1531, 1571, 1902, 1965, JVC 0558, 0623, 0867, 1164, Tivo 1503, 1512 Carver 1189 2442 1275, 1550, 1602, 1863, Toshiba 0503, 1769, 0695, 1901, 1940, 2365, 2472 Polaroid 1013, 1020, 1061, Classic 1352 1045, 1154, 1503, 1510, 1086, 1482, 1998, 2110, Coby 1389, 2127 Kawasaki 0790 1515, 1588, 1606, 1608, 2140 Kenwood 0490, 0534 1854, 2006, 2165, 2277, Cox Cable 1517 Polk Audio 0539 2705 Criterion 1420 KLH 0790, 1020, 1149, 1939 Portland 0770 Trutech 2264

Konka 0711

### VIZIO M421NV User Manual

Daewoo 1250 McIntosh 1289 California Audio Labs Sony 1759, 1058, 1441, 1258, 1622, 2522, 2320, 0029, 0303 Delphi 1414, 1846 Memorex 1596 2216, 2172, 1858, 1822, Cambridge Audio Denon 2134, 2857, 1360, Micromega 1189 1758, 1658, 1558, 1547, 1731 1142, 2230, 2263, 2279, Mitsubishi 1393 1529, 1406 2861, 2862 Carver 0157, 0179 Myryad 1189 Stereophonics 1023 DirecTV 1517 Classe 2046 NAD 1989, 1995, 2457 Sunfire 1313, 1521, 1931 Dish Network 1517 Creative 2288 Nakamichi 1313 Super Atlas 1517 Electrohome 2026 D-Link 1522 NexxTech 1751 Teac 1074, 1390, 1528, Emerson 1659 Denon 0003, 0034, 2261, 2363 Norcent 1389, 1751 2502, 2815 Fisher 1801 Technics 1308, 1518 Nova 1389 **DKK 0000** Flextronics 1879 Thorens 1189 Onkyo 0842, 1298, 1320, **DLO 1155** Gateway 1517 1531, 1805, 2259, 2451, Thule Audio 1851 **DMX Electronics 0157** Go Video 1532 2989, 2993 Toshiba 1788 Fisher 0179 **GPX 2319** Optimus 1023, 1074 Venturer 1390 Garrard 0393, 0420 Halcro 1934 Oritron 1366, 1497 Vizio 1517 Genexxa 0032 Harman/Kardon 0892 Panasonic 1308, 1518, **XACT 2124** 1275, 1288, 1316, 1548, **GPX 2113** Harman/Kardon 0891, 1304, XM 1406, 1414, 1846 1633, 1763, 1764, 1807, 1306, 2241, 2443 Griffin 1891 2221, 2452, 2549, 2967, Yamaha 0176, 0376, Hitachi 1801 Harman/Kardon 0157 2968 1176, 1276, 1331, 1375, iHome 2435 Hitachi 0032 1376, 1476, 1815, 2061, Parasound 1934, 2245 2455, 2467, 2469, 2471 iLive 2013 iDeck 1106 Philips 0892, 1189, 1269, Zenith 1293 Initial 1426 iHome 2152 0891, 1266, 1538, 1831, **ZVOX 2332** 2029, 2311, 2459, 2461 Insignia 1030, 1077, 1751, iLive 2113 1893, 2126, 2169, 2175, Pioneer 1023, 1384, 1459, **Game Console** Integra 0101 2472, 2474, 2545 1935 Codes JVC 0072, 1294 Integra 1298, 1320, 1805, Polaroid 1508 Audio Authority 2555 Kenwood 0626, 0028, 2989, 2993 Polk Audio 0892, 1289, 0190 Logitech 2639 iSymphony 2018, 2258, 1414, 1988, 2115, 2242, KLH 1318, 1372, 1373, Messiah Entertainment 2442 2244, 2270 1711 2396 Jamo 2160 Primare 1851, 2479 Klipsch 2553 Microsoft 0522, 2083 JBL 1306 Proscan 1254 Krell 0157, 2464 Nyko 2340 JVC 1374, 1495, 1534, 1560, RCA 1023, 1609, 1254, Linn 0157 Schmartz 2367 1643, 1676, 1811, 1871, 1074, 1390, 1459, 1511, 1894, 2040, 2161, 2239, Logitech 2182 2041 Sony 0533, 0772 2299, 2331, 2456 Magnavox 0157, 0038 Regent 1437 Xbox 0522, 2083 Kenwood 1313, 1570, 1569, Marantz 0626, 0029, Rio 1869 **Audio Accessory** 0157, 0038, 0180, Rotel 2003 Codes 0435 KLH 1390, 1412, 1428 Saba 1519 Koss 1366, 1497 (Including CD Players Mark Levinson 1484 Samsung 1295, 1304, 1500, and Soundbars) McIntosh 0256, 0290, Krell 1837, 2463 1868 0660, 1703 Accurian 1106 Lasonic 1798 Sangean 1888, 2165, 2296 Acoustic Research 2226 MCS 0029 Lenoxx 1437 Sanyo 1251, 1469, 1801 Memorex 2119 Aiwa 0157 LG 1293, 2197, 2284 Sharp 1286 Altec Lansing 0607, 1056, Miro 0000 Liquid Video 1497 Sherwood 1077, 1517, 2251 Mission 0157 Logitech 2217 1653, 1905, 2169 Apple 1115 Monitor Audio 1106 Left Coast 0892 Sherwood Newcastle 2169 Arcam 0157 MTC0420 Magnavox 1189, 1269, 1514 Shinsonic 1426 **ASI 2454** Myryad 0157 Marantz 0892, 1189, 1269, Sirius 1602, 1627, 1770, B&W 2441 NAD 2096 1289, 1892, 2114, 2117, 1811, 1987, 1988, 2124 Bryston 2368 2118, 2138 Netgear 1785 Sonic Blue 1532, 1869 Mark Levinson 2405 Burmester 0420 NSM 0157

Nyko 2231 Onkyo 1327, 0101 Optimus 0000, 0032, 0087. 0179, 0420, 0468 Panasonic 0029, 0303, 0388, 0752 Parasound 0420 Philips 0626, 0157, 0274 Pioneer 1062, 0032, 1087, 0468, 2327 Polk Audio 0157, 2228 Primare 2480 Proceed 0420 Proton 0157 **QED 0157** Quad 0157 Quasar 0029 RCA 1062, 0032, 0053, 0179, 0420, 0468 Realistic 0179, 0180, 0420 Rotel 0157, 0420, 2046 Roku 1828 **SAE 0157** Sansui 0157 Sanyo 0087, 0179 **Sharp 0180** Sherwood 0180, 1950 Sonic Frontiers 0157 Sonv 0490, 0000, 0100, 1364, 0185 SSI 1522 TAG McLaren 0157 Tascam 0420 Teac 0180, 0378, 0393, 0420 Technics 0029, 0303 Tivoli Audio 1553, 2158 Victor 0072 Vizio 2454 Wards 0157, 0053 Yamaha 0490, 0036, 1292, 1797, 2021, 2116, 2458 Video Accessory

# Codes

Access HD 2185 ADB 2254 Airlink 101 2491 Alpha Digital 2185 Amino 1481, 1615, 1673, 2482 **AMTC 2185** Apex Digital 2478 Artec 2490 AT&T 0858 CASTi 2305 Channel Master 2365 Chunghwa 1917 Cisco 2345, 2517 Coby 2667 Coship 2487 Daewoo 2338 Daytek 2305 Digital Stream 2303 Dish Network 2470 Echostar 2470 **Epson 1563** GE 2360, 2450 Goodmind 2450 Gridlink 2348 Insignia 1415

Goodmind 2450
Goodmind 2450
Gridlink 2348
Insignia 1415
KoolConnect 1481
Lasonic 2348
LG 1415
Magnavox 1563
Memorex 2486
MicroGEM 2489
Motorola 0858, 2378
Panasonic 1120
Philco 1563
RCA 2325, 2454
Samsung 1190, 1490, 2592
Sansonic 2348
Scientific Atlanta 0858, 2345, 2517

Sansonic 2348
Scientific Atlanta 08
2345, 2517
SetaBox 1917
Sunkey 2695
SureWest 1481
Sylvania 1563
Tivax 2185
Ventura 2454
Venturer 2454
Verizon 2378
Winegard 2454
Zenith 1415
Zentech 2491

Zinwell 2488

### **VCR Codes**

ABS 1972 Accurian 0000 Admiral 0048, 0209, 0020, 0479 Adventura 0000 Aiko 0278

Aiwa 0037, 0000, 0307 Akai 0041, 0061, 0106 Alienware 1972 Allegro 0039 America Action 0278

American High 0035

Asha 0240

Audiovox 0037, 0278
Beaumark 0240
Bell & Howell 0104
Broksonic 0184, 0121, 0209, 0002, 0479, 1479
Calix 0037

Canon 0035 Capehart 0020 Carver 0081 CCE 0072, 0278 Citizen 0037, 0278 Colt 0072

Craig 0037, 0047, 0240,

0072, 0271 Crosley 0081, 0000 Curtis Mathes 0060, 0035, 0162, 0240, 0041, 0278,

0760

Cybernex 0240
CyberPower 1972
Daewoo 0045, 0278, 0020, 0561
Daytron 0020
Dell 1972
Denon 0042
DIRECTV 0739, 0740
Durabrand 0039, 0038

Dynatech 0000 Electrohome 0037, 0043

Electrophonic 0037 Emerex 0032

Emerson 0037, 0184, 0000, 0121, 0043, 0209, 0002, 0278, 0061, 0208, 0479, 0561, 0593, 1479,

1593

Fisher 0047, 0104 Fuji 0035, 0033 Funai 0000, 0593, 1593

Garrard 0000 Gateway 1972 GE 0060, 0035, 0240,

0202, 0760, 0761, 1060

GFM 1593

Go Video 0240, 0432,

0526, 0614

GoldStar 0037, 0038,

0480

Harley Davidson 0000 Harman/Kardon 0081,

0038

Harwood 0072 Headquarter 0046 Hewlett Packard 1972

HI-Q 0047

Hitachi 0000, 0042, 0041, 0105

Howard Computers

1972 HP 1972

Hughes Network Systems 0042, 0740 Humax 0739, 1797,

1988

Hush 1972 iBUYPOWER 1972 Instant Replay 0035

Jensen 0041

JVC 0067, 0041, 0008, 1067, 1707

KEC 0037, 0278 Kenwood 0067, 0041,

0038 KLH 0072

Kodak 0035, 0037 LG 0480, 1037, 1720

Linksys 1972 Lloyd's 0000, 0208

Logik 0072 LXI 0037

Magnasonic 0593 Magnavox 0035, 0039, 0081, 0000, 0149, 0563, 0593, 1593,

1781

Magnin 0240

### VIZIO M421NV User Manual

Marantz 0035, 0081, 0062

Marta 0037

Matsushita 0035, 0162, 1162

Media Center PC 1972

MEI 0035

Memorex 0035, 0162, 0037, 0048, 0039, 0047, 0240, 0000, 0104, 0209, 0046,

0307, 0479, 1037, 1162,

1262

MGA 0240, 0043, 0061 MGN Technology 0240

Microsoft 1972 Mind 1972

Minolta 0042, 0105 Mitsubishi 0067, 0043, 0061

Motorola 0035, 0048 MTC 0240, 0000 Multitech 0000, 0072 NEC 0104, 0067, 0041,

0038

Nikko 0037

Niveus Media 1972 Noblex 0240 Northgate 1972 Olympus 0035

Optimus 1062, 0162, 0037, 0048, 0104, 0432, 0593, 1048, 1162, 1262

Optonica 0062

Orion 0184, 0209, 0002,

0479, 1479

Panasonic 1062, 0035, 0162, 0614, 0616, 1162, 1262,

1807, 1777

Penney 0035, 0037, 0240,

0042, 0038

Pentax 0042, 0105

Philco 0035

Philips 0739, 0035, 0081, 0062, 0618, 1081, 1181,

1818 Pilot 0037

Pioneer 0067, 1803 Polk Audio 0081

Portland 0278, 0020

Presidian 1593 Profitronic 0240

Proscan 0060, 0202, 0760,

0761, 1060 Protec 0072 Pulsar 0039 Quarter 0046 Quartz 0046

Quasar 0035, 0162, 1162 RadioShack 0000, 1037

Radix 0037 Randex 0037

RCA 0060, 0240, 0042, 0149, 0105, 0106, 0202, 0760, 0761, 0880, 1060

Realistic 0035, 0037, 0048, 0047, 0000, 0104, 0046,

0062

ReplayTV 0614, 0616 Ricavision 1972

Runco 0039

Samsung 0240, 0045, 1014

Sanky 0048, 0039

Sansui 0000, 0067, 0209, 0041, 0271, 0479, 1479 Sanyo 0047, 0240, 0104,

0046

Sceptre 0104

Scott 0184, 0045, 0121,

0043

Sears 0035, 0037, 0047, 0000, 0042, 0104, 0046,

0105

Sharp 0048, 0062, 0848,

1893

Shintom 0072 Shogun 0240 Singer 0072

Sonic Blue 0614, 0616

Sony 1232, 0032, 0035, 0033, 0000, 0636, 1032, 1702, 1886, 1896, 1972

Stack9 1972 STS 0042

Sylvania 0035, 0081, 0000, 0043, 0593, 1593, 1781 Symphonic 0000, 0593,

1593

Systemax 1972

Totevision 0037, 0240

Touch 1972

Tagar Systems 1972

Tashiko 0037 Tatung 0041 Teac 0000, 0041 Technics 0035, 0162 Teknika 0035, 0037, 0000

Thomas 0000

Tivo 0739, 0618, 0636,

0740, 1996

TMK 0240, 0208

Toshiba 0045, 0043, 0209, 0041, 1008, 1145, 1972,

1988, 1996 Unitech 0240 Vector 0045

Vector Research 0038 Video Concepts 0045,

0061

Videomagic 0037 Videosonic 0240 Viewsonic 1972 Voodoo 1972

Wards 0060, 0035, 0048, 0047, 0081, 0240, 0000, 0042, 0072, 0149, 0062,

0760

White Westinghouse

0209, 0072

XR-1000 0035, 0000,

0072

Yamaha 0038

Zenith 0037, 0039, 0033, 0000, 0209, 0479, 1139,

1479

ZT Group 1972

### **Chapter 10 Maintenance and Troubleshooting**

### **Cleaning the TV and Remote Control**

- 1. Remove the power adapter cable from the TV.
- 2. Use a soft cloth moistened with diluted neutral cleaner to clean the TV and remote control. VIZIO recommends using an HDTV cleaning solution which can be purchased at any major retailer.
- 3. Wring liquid out of the cloth before cleaning to prevent water from penetrating into the housing.
- 4. Wipe the TV and remote control with a dry cloth after cleaning.

### **Important:**

- Do not use volatile solvent (such as toluene, rosin and alcohol). Such chemicals may damage the housing, screen glass, and remote control, and cause labeling to peel.
- The screen glass is very fragile. Do not scrape it with any sharp object.
- Do not press or tap the screen to avoid cracking.

### **Troubleshooting Guide**

If the TV fails or the performance changes dramatically, check the following troubleshooting guide for possible solutions. Remember to check the peripherals to pinpoint the source of the failure. If the display still fails to perform as expected, contact the VIZIO for assistance by calling 1-877-MYVIZIO (698-4946) or e-mail us at techsupport@vizio.com.

General TV Problems	Solution
Receive the error message "No Signal."	<ul> <li>Press the INPUT button on the remote control to select a different input source.</li> <li>If you are using cable connected directly to the TV or an antenna, scan for channels from the Tuner menu in the OSD.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> </ul>
No power.	<ul> <li>Make sure the power button is ON (VIZIO logo glows white).</li> <li>Make sure the AC power cord is securely connected to the AC socket.</li> <li>Plug another electrical device to the power outlet to verify that the outlet is working.</li> </ul>
No sound.	<ul> <li>Press Volume + (Up) on the remote control.</li> <li>Press MUTE on the remote control to make sure that MUTE is not ON.</li> <li>Check your audio settings. The audio may be set to SAP, or the speakers are set to off.</li> <li>Check the audio connections of external devices that may be connected to the HDTV.</li> <li>If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.</li> </ul>
If the screen is black.	<ul> <li>Make sure the power button is ON (VIZIO Logo glows white).</li> <li>Press the INPUT button on the remote control to select a different input source.</li> <li>Check the connections of external devices that may be connected to the HDTV.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> </ul>

General TV Problems	Solution
Power is ON but there is no image on the screen.	Make sure all cables attached to the HDTV are connected to the correct output on the external device.
	Adjust brightness, contrast or backlight.
	Press the INPUT button on the remote control to select a different input source.
	Press the TV button on the top of the remote to return to the TV mode.
Wrong or abnormal colors	Check Color and Tint settings in Picture Menu.
appear.	Reset Picture settings.
	Check the video cables to make sure they are securely connected.
	If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.
Control buttons do not work.	Press only one button at a time.
	Press the TV button on the top of the remote to return to the TV mode.
There appear to be image quality issues.	If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.
	For best image quality, view HD wide-screen programs where possible.
	If HD content is not available view "Standard Definition" from a digital source.
	Standard, analog TV will always be noticeably inferior to HD because your digital flat panel TV has video that is many times better than old TV so you will see interference and deficiencies you did not know you had.
You cannot see a picture.	Make sure the power button is ON (VIZIO logo glows white).
	Make sure the AC power cord is securely connected to the AC socket.
	Press the INPUT button on the remote control to select a different input source.
	Press the TV button on the top of the remote to return to the TV mode.
	Check the connections of external devices that may be connected to the HDTV.
	If your HDTV is connected to a computer, press any button on your keyboard to "wake" your computer.
	If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.
You see a distorted picture or hear unusual sound.	You may be getting interference from electrical appliances, cars, motorcycles, or fluorescent lights. If you have not mounted it on the wall, try moving your HDTV to another location to see if this is the cause of the problem.
The picture has abnormal	Check the connections of external devices that may be connected to the HDTV.
patterns.	Make sure the specifications of external devices meet the specifications of your HDTV (like resolution).
	If you are using an antenna, the signal strength of the channel may be low.  Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.
There is a bar with logos on the bottom of the screen.	Press EXIT to exit retail mode.
The display image does not cover the entire screen.	If you are in RGB mode (Computer), make sure that H-Size and V-Position in the On Screen Display (OSD) are set correctly.
	If you are using TV, AV1, AV2 or Component with 480i input, press the WIDE button on the remote control to scroll through various screen modes.

General TV Problems	Solution
The TV keeps shutting off when I try to open the Quick Menu	Press and hold the Jag wheel for two (2) seconds to open the Quick Menu. Holding it for too long will shut off the TV.
You can see a picture but you	Press Volume + (Up) on the remote control.
cannot hear sound.	Press MUTE on the remote control to make sure that MUTE is not ON.
	Check your audio settings. The audio may be set to SAP, or the speakers are set to off.
	Check the audio connections of external devices that may be connected to the HDTV.
The TV has pixels (dots) that are always dark or colored.	Your HDTV is manufactured using an extremely high level of precision technology, however, sometimes some pixels of your HDTV may not display. Pixel defects within industry specifications are inherent to this type of product and do not constitute a defective product.
You see "noise" or "trash" on the screen.	When your HDTV's digital capabilities exceed a digital broadcast signal, the signal is up-converted (increased) to match your TV's display capabilities. Up-converting can cause noise or trash.
	If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.
You switch to a different input and the volume changes.	The TV remembers the volume level from the last time you adjusted it. If the sound level is higher or lower from another source, then the volume will change.
You switch to a different input and the screen size changes.	The TV remembers the viewing mode from the last time you used a particular input (AV-1, AV-2, Component, HDMI and TV).
Tips for High-Definition Users.	Your HDTV is an ideal platform for viewing High Definition Content.
	Best image quality will be achieved by HDMI. The next best is Component, followed by Composite.
	Due to variances in broadcast practices, it is possible some image distortions can occur.
Tips for Letterbox Content Users.	Some Letterboxed (or "Widescreen") versions of DVD movies are formatted for standard 4:3 Televisions. Your HDTV has the ability to expand this content so the entire screen is filled at the expense of image accuracy. To use this function, press ZOOM on the remote control to cycle among the options.

Remote Control Problems	Solution
Remote control does not work.	<ul> <li>Point the remote control directly at the remote sensor on your TV.</li> <li>Remove any obstacles between the remote control and the remote sensor.</li> <li>Replace dead batteries with new ones.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> </ul>
The remote control is not working with my devices.	<ul> <li>Move closer to the device. The minimum operating distance is approximately 30 feet (9.1 meters).</li> <li>Point the remote control directly at the remote sensor on your device.</li> <li>Remove any obstacles between the remote control and the remote sensor.</li> <li>Replace dead batteries with new ones.</li> <li>Make sure you have pressed the correct device button at the top of the remote.</li> </ul>

Remote Control Problems	Solution
The remote control does not work with my device even after programming it.	Set the remote control code correctly. If the code that is listed first for your device does not work, try all the codes for your device in the order in which they are listed in <i>Remote Control Codes.</i>

Media Viewer Problems	Solution
USB device is not recognized.	<ul> <li>Make sure the device is correctly inserted.</li> <li>Make sure the device is FAT or FAT32</li> <li>Make sure it contains the supported files.</li> </ul>
Image or sound is interrupted or distorted.	<ul> <li>Make sure the device is correctly inserted.</li> <li>Make sure that the file complies with the supported format, bit rate and/or profile. Also check the file for damage.</li> <li>Some files that comply with the supported format may not play back or display properly.</li> </ul>
Slideshow doesn't start.	Make sure the viewer isn't in pause, rotation, or zoom mode.

### **Telephone & Technical Support**

Products are often returned due to a technical problem rather than a defective product that may result in unnecessary shipping charges billed to you. Our trained support personnel can often resolve the problem over the phone. For more information on warranty service or repair, after the warranty period, contact our Support Department at the number below.

Customer support and quality service are integral parts of VIZIO's commitment to service excellence.

For technical assistance contact our VIZIO Technical Support Department via email or phone.

Email: techsupport@VIZIO.com

(877) 698-4946 Fax: (949) 585-9563

Hours of operation: Monday - Friday: 6 am to 9 pm

Saturday – Sunday: 8 am to 4 pm

Have your VIZIO model number, serial number, and date of purchase available before you call.

**VIZIO** 

Address: 39 Tesla

Irvine, CA 92618, USA

Telephone: (888) 849-4623 (949) 428-2525 Fax: (949) 585-9514

Web: www.VIZIO.com

### Compliance

Caution: Always use a power cable that is properly grounded. Use the AC cords listed below for each area.

USA: UL Canada: CSA
Germany: VDE UK: BASE/BS
Japan: Electric Appliance Control Act

### **FCC Class B Radio Interference Statement**

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

### Notice:

- 1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- 2. Shielded interface cables and AC AC/DC power adapter, if any, must be used in order to comply with the emission limits.
- The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

# **Chapter 1%Specifications**

Product specifications may change without notice or obligation.

### **Specifications**

Specifications	0			
M421NV	Specifications			
Panel	42.02" Diagonal, 16:9 Aspect Ratio			
Resolution	1920 x 1080 pixels			
Pixel (Dot) Pitch	0.4845mm (H) x 0.4845mm (H)			
Display Compatibility	1080P (FHDTV)			
Colors	1.06 billion @ 10 bit			
Brightness cd/m2 (typical)	450nits			
Contrast	Dynamic Contrast Ration: 100,000:1			
Response Time	6.5ms (typical)			
Viewing Angle	178° (horizontal/vertical)			
Inputs	4 x HDMI with HDCP  1 x RF (F connector for internal tuner)  1x Composite Video and Stereo Audio  1x Component YPbPr plus Stereo Audio  1x Computer RGB plus Stereo Audio  3x USB (side)			
Outputs	1x 5.1 S/PDIF Optical Digital Audio, 1x Stereo Audio			
Features	1080P FHDTV, MEMC, HDMI v1.3, 3D Comb Filter, Digital Audio Amplifier, Dolby Digital for ATSC/QAM, Signal Compatibility: 480I(SDTV), 480P(EDTV), 720P(HDTV), 1080I(HDTV), 1080P(FHDTV), Channel Skip/Add, VIDEO/INPUT Naming Capability, Closed Caption, Parental Control/V-CHIP 2.0, Programmable Timer, PIP/POP, SRS TSHD, SRS TruVolume, HD Game Port, Noise Reduction, 10-bit video processing, MTS Stereo Decoder, Dolby Digital for ATSC/QAM, VESA Mount Compatible, Multimedia			
Special Features	<ul> <li>MEMC, 120Hz panel</li> <li>Multimedia(JPEG)</li> <li>HDMI CEC</li> <li>Jag Wheel Key</li> <li>Light sensor</li> <li>1080 FHDTV</li> <li>HDMI v1.3</li> <li>DOLBY DIGITAL FOR ATSC/QAM</li> <li>SRS TSHD</li> <li>DETACHABLE BASE</li> </ul>	DYNAMIC CONTRAST RATIO TECHNOLOGY     SIGNAL COMPATIBILITY: 480I(SDTV), 480P(EDTV), 720P(HDTV), 1080I(HDTV), 1080P (FHDTV)     CHANNEL SKIP VIDEO/INPUT NAMING CAPABILITY     CLOSED CAPTION     PARENTAL CONTROL/V-CHIP 2.0     PROGRAMMABLE TIMER		
Speakers	2xBuilt-in, 10W Speakers			
Panel Life	30,000 hours to half the original brightness			
Power				
Input	IEC Connector for direct power line connection			
Voltage Range	100~240 Vac at 50/60 Hz			

Power Consumption	75W (Avg), 0.37W standby			
<b>Environmental Cond</b>	itions			
Operating	Temperature: 5°C~35°C, Relative Humidity: 20~80%, Altitude: 0~14,000 ft			
Non-Operating	Temperature: -20°C~50°C, Relative Humidity: 10~70%, Altitude: 0~40,000 ft			
Dimensions	43.89" W x 27.58" H x 9.41" D with stand; 43.89" W x 24.88" H x 1.99" D without stand 1114.7 x 700.4 x 239.1 mm with stand; 1114.7 x 631.9 x 50.6 mm without stand			
Net Weight	39.51 lbs with stand; 36.4 lbs without stand 17.9 kg with stand; 16.5 kg without stand			
Gross Weight	48.88 lbs; 22.17 kg			
Certifications	CSA, CSA-US, FCC Class B			
Compliances	Energy Star 4.0. ATSC Spec A/65, EIA/CEA-766-A			

### **Preset PC Resolutions**

If connecting to a PC through the RGB PC input, set the TV timing mode to VESA 1920x1080 at 60Hz for best picture quality (refer to the graphic card's user guide for questions on how to set this timing mode). See the table below for the factory preset resolutions.

Mode No.	Resolution	Refresh Rate (Hz)	Horizontal Frequency (KHz)	Vertical Frequency (Hz)	Horizontal Sync Polarity (TTL)	Vertical Sync Polarity (TTL)	Pixel Rate (MHz)	Remark
1	640 x 480	60	31.469	59.941	N	N	25.175	Windows
2	640 x 480	75	37.500	75.000	N	N	31.500	Windows
3	800 x 600	60	37.879	60.317	Р	Р	40.000	Windows
4	800 x 600	72	48.077	72.188	Р	Р	50.000	Windows
5	800 x 600	75	46.875	75.000	Р	Р	49.500	Windows
6	1024 x 768	60	48.363	60.004	N	N	65.000	Windows
7	1024 x 768	70	56.476	70.069	N	N	75.000	Windows
8	1024 x 768	75	60.023	75.029	Р	Р	78.750	Windows
9	720 x 400	70	31.469	70.087	N	Р	28.322	DOS
10	⊚1920 x 1080	60	66.587	59.934	Р	N	138.50	Windows

Note: P: positive, N: negative, ⊚: Primary mode

### **Resolution through RGB Input**

If your PC supports VESA Reduce Blanking timing via the VGA card drive program (usually offered by the VGA Card Manufacturer), your TV set is equipped to have the 1920x1080 resolution display through this connection using the following timing 138.5MHz. The following parameters are often the values required by the software or programs to set up the display:

Parameters	Horizontal Values (Pixels)	Vertical Values (Lines)
Address	1920	1080
Front Porch	48	3
Sync Width	32	5
Back Porch	80	23
Total	2080	1111
Frequency	66.587 KHz	59.934 Hz
Sync Polarity	Р	N
Pixel Rate (MHz)	138.5	
Refresh Rate (Hz)	60	

### Warranty

### ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR

(Covers units purchased as new in United States and Puerto Rico Only)

VIZIO provides a warranty to the original purchaser of its products against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a VIZIO product is defective within the warranty period, VIZIO will either repair or replace the unit at its sole option and discretion.

To obtain warranty service, contact VIZIO Technical Support via email: TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 6:00AM to 9:00PM Monday through Friday and 8:00AM to 4:00PM Saturday and Sunday, Pacific Time, or visit <a href="www.VIZIO.com">www.VIZIO.com</a>. Proof of purchase in the form of a purchase receipt or copy thereof is required.

### **Parts and Labor**

There will be no charge for parts or labor during the warranty period. Replacement parts and units may be new or recertified at VIZIO's option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is later.

### **Types of Service**

Units 30" or larger will usually be serviced in-home. In-home service requires complete and easy access to the unit and does not include de-installation or re-installation of the product. However, in some cases, it may be necessary to send the unit to a VIZIO service center. VIZIO will cover the transportation charges to and from the same customer location.

Units less than 30" must be sent to a VIZIO service center. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY UNIT IN FOR SERVICE.

Any returns to VIZIO's service centers must utilize either the original carton box and shipping material or a replacement box and material provided by VIZIO. VIZIO technical support will provide instructions for packing and shipping the unit to the VIZIO service center.

### **Limitations and Exclusions**

VIZIO's one-year limited warranty only covers defects in materials and workmanship. Items not covered include but are not limited to cosmetic damage, normal wear and tear, misuse, signal issues, power surges, and damages from shipping, acts of God, any sort of customer misuse, installation, customer modifications, adjustments, and set-up issues. Units with unreadable or removed serial numbers, "image burn-in", and routine maintenance are not covered. This warranty does not cover products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE DISPLAY. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. CHECK <a href="https://www.vizio.com">www.vizio.com</a> FOR THE MOST CURRENT VERSION.

### **Personal Data**

If your VIZIO product is capable of storing personal data and other information, ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARANTY SERVICE. If this occurs, your product will be restored to you configured as originally purchased. You will be responsible for restoring all applicable data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the unit before it is serviced, regardless of the servicer.

### ZERO BRIGHT PIXEL DEFECT GUARANTEE

This policy covers "zero bright pixel" defects for the duration of the limited "ONE YEAR WARRANTY" on select new product purchases. To determine if this guarantee applies to your product, refer to the "DETAILS" tab of the model's product information page (www.VIZIO.com) or look for the "zero bright pixel" guarantee on the box.

## Index

16:9	35	Daylight Savings setting	4
4:3	35	DTV Transition	
Accessories	10	DVD Player	
Adjustments		Connecting	24
Advanced	34	DVI	
Advanced Adjustments		Cable Box	2
Ambient Light Sensor		DVD Player	
Antenna		Satellite Box	
Aspect Ratio		EPG	
Audio Menu		Equalizer Settings	
Advanced Audio	<i>1</i> 1	Getting Started	
Analog Audio Out			
Audio Mode		GroundingGUIDE Button	
Balance		HDMI	
Digital Audio Out		Help Menu	-
Equalizer adjustments		Reset All Settings	
Lip Sync		Setup Wizard	
SRS TruSurroundHD		System Info	
SRS TruVolume		Help Menu	50
TV Speakers		Home Theater	
AV connector		Connecting	
Blackbars		Horizontal/Vertical Position adjustments	37
Blocking Channels	43	Input Source	
Brightness	36	Choosing	19
Cable Box		Inputs	
Connecting	22	Antenna	
CC Closed Caption	36	Connectors	2
CEC	46	Jag Wheel	14
Cleaning	67	Maintenance of TV	6
Coaxial connection		Media Menu	46
Satellite box	26	Menu Language	
Coaxial Connection		Multimedia	
Cable TV	26	Accessing	
Color		Music Settings	
Component Connector		Music Settings	
Composite Connector		Photo Settings	
Computer		Photo Settings	
Connecting	28	Supported Formats	
Preset Resolutions		Video Settings	
Resolution through RGB		Music	
Connecting		Playing	20
Computer	28	Settings	
RGB		Music Menu	52, 40
VGA			32 49
Connecting Equipment	20	Audio ModeInfo	
	22		
Cable		Play Mode	
DVD		Repeat	
Home Theater		Sort	
Rear Panel Connections		Name Input	
Satellite Box		OSD	
Sound system		CC Menu	-
Stereo		Help Menu	
VCR		Input Menu	
Video Camera		Media Menu	
Contents		Picture Menu	
Contrast	37	PIP Menu	
Controls		Sleep Timer Menu	
Front Panel		Wide Menu	3
Jag Wheel	14	Parental Controls	

Alt Rating Region		Batteries	16
Block Unrated TV		Buttons	
Canadian English Rating	44	Codes	53
Canadian French Rating	45	Precautions	16
Change the Password	45	Programming	
Channel Block	43	Programming Cable Box	52
Rating Enable	43	Programming DVD Player	5
Reset Locks	45	Programming Home Theater System	
USA Movie Rating	44	Range	
USA TV Rating		Reset	
Parental Controls		All TV Settings	50
Password	45	Factory Default	
Photo Menu		Picture Settings	39
Audio Mode	31.47	RGB	
Duration	•	Safety Instructions	
Info		Satellite Box	
Repeat	,	Connecting	2:
Slideshow		Search for channels	4:
Slideshow Effect		Setting Up	
Slideshow With Music		Settings Menu	
		Audio	40 4
Sort By			
Thumbnail Size	31, 47	CEC	
Photos	47	Menu Language	
Settings		Parental Controls Menu	
Settings		Time & Local Settings	
Sort	,	Tuner	
Viewing	29	Setup Wizard	
Picture		Sharpness	
Reset Picture Mode		Skip Channel	42
Picture Menu		Slideshow	
Adaptive Luma	38	Duration	
Advanced Video		Effect	
Ambient Light Sensor	38	Mode	31, 47
Backlight	36	Slideshow With Music	31, 47
Backlight Control	38	Specifications	72
Brightness		Media Port	
Color	37	Stereo	
Color Enhancement	38	Connecting	27
Color Temperature	38	Surround Sound	
Contrast		System Information	
Film Mode		Technical Support	
MPEG NR		Time Zone setting	
Noise Reduction		Tint	
Picture Mode	00	Troubleshooting	6
Real Cinema		Tuner Menu	
Sharpness		Analog MTS	4
Smooth Motion		Auto Search	
Tint		Skip Channel	
		•	
Pictures	04 47	Tuner Mode	
Create Slideshow	•	TV Menu	
Info		Partial Channel Search	44
Thumbnail Size		TV Stand	
Viewing		Attaching	
PIP		USB Port	
Audio		Music Settings	
Mode		Music Settings	
Position	39	Photo Settings	
Size	39	Video Settings	33, 49
Source	39	VCR	
Remote		Connecting	26
Programming Satellite Box	52	Video	
Remote Control		Watching	29

### VIZIO M421NV User Manual

Video		Repeat	33, 49
Settings	33	Sort	33, 49
Video		Wide Format	33, 49
Settings	49	Wall mounting	13
Video Camera		Warranty	75
Connecting	26	Watching TV	
Video Menu		Getting your Programs	19
Audio Mode	33, 49	Program Information	20
Info	33, 49	Wide	35
Picture Mode	33, 49	Wizard	50
Play Mode			



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