



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

NOTICE INVITING TENDER

**E-Tenders for supply, installation, testing, commissioning and maintenance
of CCTV surveillance system at 5 (Five) warehouses of CRWC**

Central Railside Warehouse Company Limited(CRWC) invites Bid through e-tendering for supply, installation, testing, commissioning and maintenance of CCTV surveillance system at 5 (Five) warehouses of CRWC, Corporate Office, Ground Floor, Pragati Maidan Metro Station Building, New Delhi-110001.

DISCLAIMER

Central Railside Warehouse Company Limited (CRWC) intends to invite tender for supply, installation, testing, commissioning and maintenance of CCTV surveillance system at 5 warehouses of Central Railside Warehouse Company Limited, New Delhi spread across pan India.

This document has been prepared on the basis of available information in COMPANY and other publicly available documents which COMPANY believes to be reliable. The sole objective of this Bid document is to solicit Techno commercial offers from interested parties. While this document has been prepared in good faith, no representation or warranty, express or implied, is or will be made, and no responsibility or liability will be accepted by COMPANY or any of their employees, advisors or agents as to or in relation to the accuracy or completeness of this document and any liability thereof is hereby expressly disclaimed. Interested Parties may carry out their own study/analysis/ investigation as required before submitting their Techno commercial proposals.

This document does not constitute an offer or invitation, or solicitation of an offer, nor does this document or anything contained herein, shall form a basis of any contract or commitment whatsoever. The Company may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this Bid document. By downloading the document, the interested party is subjected to the confidentiality clauses.



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Index

Sr. No.	Name of the Content	Page No.	
		From	TO
1	Notice Inviting Tender	03	12
2	<u>Section-I</u> General Instructions	13	19
3.	<u>Section -II</u> Terms and Conditions Governing The Contract	20	26
4.	<u>Section -III</u> Scope of Work	27	29
5.	<u>Section -IV</u>		
5.1	Technical Bid (Annexure -I)	30	33
5.2	Pro-forma for Price Bid (Annexure -II)	34	34
5.3	Pro-forma for Agreement (Annexure -III)	35	35
5.4	ZONE India Presence Certificate (Annexure-IV)	36	36
5.5	Undertaking for unconditional acceptance of terms and conditions of the tender document (Annexure-V)	37	38
5.6	Completion & Satisfactory Report Certificate(Annexure-VI)	39	40
5.7	List of warehouses(Annexure-VII)	41	41
5.8	Non-Blacklisting Certificate (Annexure-VIII)	42	42
5.9	Annual Turnover Certificate (Annexure-IX)	43	43
5.10	Checklists of documents submitted with Technical bid (Annexure-X)	44	44



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

Notice Inviting Tender Notice

Bid Notification/Tender No.: CRWC-VII/ CCTV /2017-18/2417
“THROUGH E-TENDER PROCESS”

- 1.0 Central Railside Warehouse Company Limited invites Bid enquiries from the renowned companies who have offices/presence in Zone India basis, through e-tender for supply, installation, testing, commissioning and maintenance of CCTV surveillance system at 5 (Five) warehouses of Central Railside Warehouse Company Limited, across pan India. The tabular details as below:

Sr. No.	Item	Details
1	Tender Reference Number & date	CRWC-VII/ CCTV/2017-18/2417 Dated 30-10-2017
2	Tender Processing Fee (online payment)	Rs. 5900/- (including taxes as applicable)
3	Scope of work	Tender notice for supply, installation, testing, commissioning and maintenance of CCTV surveillance system at 5 warehouses of Central Railside Warehouse Company Limited, New Delhi as detailed in Section –III.
4	Tender Type	Through e-tendering
5	Website address from where Tender can be downloaded	www.tenderwizard.com/CRWC , www.cewacor.nic.in , www.eprocure.gov.in www.tenderhome.com www.crwc.in
6	Nature of bid process	Two Stage bidding process: Online submission through e-tendering system of Company at the website - www.tenderwizard.com/CRWC
7	Performa for Online submission of technical bid	Please see Annexure-I of tender document
8	Performa for Online submission of financial bid	Please see Annexure-II of tender document



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

9	Start date & time for Downloading of Tender	30-10-2017 at 20.00 p.m.
10	Last date for Downloading of Tender	20-11-2017 (up to 2.30 p.m.)
11	Last date for online Bid Submission	20-11-2017 (up to 2.30 p.m.)
12	Opening of online Technical bid	20-11-2017 (3.00 p.m.)
13	Pre Bid Clarification Date, Time & Venue	07-11-2017(11.30 a.m.) at CRWC, Corporate Office, New Delhi
14	Bid validity period	60 days from the bid opening date
15	EMD Amount to be deposited	Rs. 40,000/- on or before 20-11-2017 (up to 2.30 p.m.)
16	Security Deposit	Rs. 1,50,000/-
17	Address for correspondence	Deputy General Manager (LOM), Central Railside Warehouse Company Limited, Ground Floor, Pragati Maidan Metro Station Building, New Delhi-110 001 Email ID: dgmlom@crwc.in

Note & other details:-

1. Each tenderer shall deposit Rs. 5900/- towards processing fee of tender document inclusive of GST on or before 1430 hours of 20-11-2017 through e-payment system.
2. Bidder must upload **digitally signed scanned copies of tender and referred documents in support of their eligibility of bid**. In the event of any document found fabricated/forged/ tampered/ altered/ manipulated during verification, then the EMD of the bidder shall be forfeited and he/they himself/themselves would disqualify for future participation in the tender of CRWC works for the next 03 (three) years.
3. Bidder who wish to participate in the e-tendering will have to procure valid digital certificate as per Information Technology Act, 2000. Bidders can procure this certificate from any of the Govt, approved certifying agency i.e., Consultancy Services.
4. **DOWNLOADING OF TENDER DOCUMENT:** The tender document for this work is available only in electronic format which bidder can download from the website.



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

The Tenderer who wish to download the tender form from website may ensure that they fulfill the requirement as mentioned under below.

5. Tender form (Non-Transferable) embodying terms & conditions of the contract each set (in duplicate) and other details can be downloaded from internet sites address for e-tendering activities **www.tenderwizard.com/CRWC** and can be seen & downloaded from website CRWC's website **www.crwc.in**, CWC's website **www.cewacor.nic.in** & may also be seen at tender home website **http://www.tenderhome.com** and **http://www.eprocure.gov.in** against due payment of tender cost.
6. All such Tender documents downloaded from the website will be legally valid for participating up to its closure day/time.
7. Bidders who wish to participate in online tender have to register with the website through the "**New user registration**" link provided on the home page of **www.tenderwizard.com/CRWC**. Bidder will create login ID and password on their own registration process.
8. The digital signature certificate is normally issued within two/three working days. The interested bidders are requested to apply for the same well in advance. In case validity of digital signature certificate has expired, the bidders are advised to get it renewed immediately.
9. Bidders who wish to participate in e-tender need to fill data in pre-defined forms of technical bid, price/financial bid in Excel format only.
10. After filling data in pre-defined forms, bidders needs to click on final submission link to submit their encrypted bid.
11. **The cost of Tender form Rs. 1,000/- has to be paid for such downloaded tender form on or before the date & time as specified in the NIT through e-payment system mode only.** MSE's having valid registration certificate are exempted from payment of tender cost.
12. In case the EMD, cost of tender form and processing fee is not actually credited in the accounts as specified above and confirmed on or before the date and time as specified in NIT, the tender shall not be considered further irrespective of the bidders claim that the same has been transferred to the aforesaid account but due to fault of the agency/ bank it is not credited.
13. Any clarification regarding online participation, they can contact:-
M/s Karnataka State Electronics Development Corporation Ltd., (KEONICS)
No.29/1, Race Course Road, Bangalore – 560001



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

For local assistance may call following helpline No. at 011-49424365

(a) Mr. Shibu Yadvender, Mobile No. 08800115946

(b) Mr. **Rakesh kr. Jha**, Mobile No. : 09560095924

Prebid clarification or any clarification related to tender please visit or contact CRWC IT department (011-23480174, 011-23480139, 011-23480162, 011-23480138)

14. Intending Tenderers are advised to visit the place of operations for acquainting themselves with the nature of work involved in their own interest before submitting the Tender.
15. Conditional Tender and the Tender not accompanied by the cost of Tender form and EMD shall be summarily rejected.
16. Bidder should have professionals with necessary expertise in the quoted products and also having experience of implementing / maintaining CCTV based system.
17. It will be the responsibility of the tenderer to ensure that all the documents to fulfill eligibility criteria as per NIT/ tender conditions have been properly uploaded in the tender wizard website well in advance on or before the last date & time for submission of the tender as stipulated in the NIT. No documents in physical form will be accepted. Any information received without proper documents uploaded in the website to satisfy eligibility criteria shall not be entertained.
19. All the documents uploaded in the website to satisfy eligibility criteria should be serially page numbered in the sequence to the documents sought to fulfill eligibility criteria so that the same can be linked properly.
20. CRWC reserves the right to reject any or all the Tenders without assigning any reason and does not bind itself to accept the lowest or any tender.
21. A bidder shall submit only one bid of a single OEM for CCTV systems.
22. All relevant Software installations and configuration, Spares & Software/Firmware Updates have to be done by the bidder.
23. All equipment supplied and installed at the stipulated locations shall be new and conforming to the contract technical specifications.
24. The OEM should have support infrastructure in spares for the OEM components stocking, technical support at the stipulated locations or nearby to provide quick after sales support.

2.0 Notes/Instructions :

- (i) The Tender Form is not transferable under any circumstances.
- (ii) The Tender documents as specified in NIT are required to be submitted online without tampering with any of the folios thereof i.e., none of the folios of the Tender Document including all the Annexure should be detached and retained by the intending Tenderer. All folios shall be submitted in the manner required duly fulfilling all the conditions mentioned therein.



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

- (iii) Failure to comply with conditions will render the tender liable to be rejected.
- (iv) **SUBMISSION OF TENDER:** Tenderer shall submit their offer in electronic format on the website on or before the scheduled date and time as mentioned above. **No offer in physical form will be accepted** and any such offer, if received by CRWC will be out rightly rejected. Bidder will have also to submit tender cost through **e-payment mode** and EMD online through **RTGS/NEFT** mode only. The details of RTGS/NEFT is available on www.tenderwizard.com/CRWC. Duly digitally signed Price Bid as per schedule given under Annexure II of the Tender form shall be submitted through e-tender process only. All the rates must be filled neatly in words & figures and any erasure, correction, interpolation, cuttings & over writing must be initialled.

Tenderers are required to disclose whether they are registered or not under "Micro & Small Enterprises". Micro and Small Enterprises are encouraged to apply against the tender. Procurement policy for Micro and Small Enterprises (MSEs), October, 2012, will be adopted, wherever applicable and in accordance with Government guidelines. As per policy, 20% of procurement of annual requirement of goods and services is earmarked for micro and small enterprises and a sub target of 4 % procurement of goods and services out of the 20 % is earmarked to MSE's owned by SC/ST enterprises. As per procurement policy, MSE's having valid Udyog Aadhar Memorandum shall be provided all the benefits available for MSE's. To reduce transaction cost of doing business, micro and small enterprises shall be facilitated by providing them tender sets free of cost, exempting micro and small enterprises from payment of Earnest Money, Tenderers submitting tenders under MSE's category shall produce the certificate of registration under MSE's category. Tenderers submitting bids under SC/ST category should furnish certificate of SC/ST status in the name of the proprietor (in case of proprietorship firm), partner/(s) with more than 50% stake (in case of partnership firm) and director/(s) with more than 50% equity stake (in case of limited companies).

It may please be noted that CRWC reserves the right to:-

- i) Accept or reject any or the entire bid in part or in full without assigning any reasons.
- ii) Accept or reject any or all of the financial bids in part or in full, irrespective of their being the lowest without assigning any reasons.
- iii) To extend the date of submission of the tender.
- iv) Relax the tender conditions at any stage, if considered necessary for the purpose of finalizing the contract in overall interest of CRWC and Trade.
- v) Re-tender or modify the terms and conditions of the tender. It also reserves rights to negotiate the rates with the lowest tenderer i.e. L-1.
- vi) Disqualify the Tenderers black listed by State / Central Govt. undertakings / PSUs or whose contracts have been terminated on account of poor performance.

You are requested to peruse the tender documents carefully so as to avoid rejection of the tender for non-compliance with the necessary instructions or Terms and Conditions.

You may like to visit CRWC's various RWCs'(warehouses) list (mentioned in annexure-VII), to make yourself more conversant with the site conditions.



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

INSTRUCTIONS FOR SUBMISSION OF TENDER

QUALIFICATION FOR ELIGIBILITY cum CHECKLISTS
(CheckLists as per Annexure-X should be submitted online)

COVER I - Technical Bid :

The Tenderer should fulfill the following qualification criteria : (relevant documents to be submitted as a proof)

1.

- (a) Letter of Submission of Tender.
- (b) Certified copy of PAN issued by Income Tax authority.
- (c) Bidder should be either Original Equipment manufacturer (OEM) or should be Authorized System Integrator partner having direct purchase and support agreement with the OEM for CCTV based system quoted for this tender. In case the bidder is a system Integration Partner of the Principal Manufacturer, **a valid certificate from the Principal Manufacturer clearly stating the relationship with the Partner and authorization to the Partner to quote for this specific tender is to be furnished.**
- (d) Earnest Money Deposit (EMD) of Rs 40,000/- (Rupees Fourty Thousand only) in the prescribed manner through e-payment system/mode (RTGS/ NEFT) within the date & time as specified in NIT exclusive of Bank Charges which shall be paid extra by prospective bidder. Further MSE's having valid registration certificate are exempted from payment of EMD. EMD shall be interest free and refundable to unsuccessful tenderer.

Earnest Money shall be forfeited, if -

- i) The tenderer after submitting his tender resiles from or modifies his offer and/ or terms and conditions thereof, in any manner before its acceptance.
 - ii) In the event of tenderers failure, after acceptance his tender, to furnish the requisite security deposit by the due date and sign the agreement without prejudice to any other rights and remedies of the CRWC under the contract and law.
- (e) Power of Attorney/ Authorization letter for signing the tender documents, if required.
 - (f) Bidder must have valid ISO 9001 certification and should submit valid certificate copy.
 - (g) A self certificate certifying that the person including sole proprietor firm/partnership firm/corporate entity are **not blacklisted** in any central/state Govt/PSU etc. as on date of submission of tender. The tenderer should also clearly disclose about the pendency of any court case in respect of his blacklisting and orders, if any, passed. The tenderers / bidders those who are blacklisted by any Central / State Government/ PSU or local government department and autonomous body during last five years are liable to be summarily rejected. Any wrong declaration / concealment shall also result in disqualification of tender and their EMD will be forfeited.
 - (h) Income Tax Return filed during last Three Financial Years (2013-14, 2014-15, 2015-16).
 - (i) A self declaration certifying that the bidder or their associated OEMs has a presence in Zone India basis and offices/service centers in Delhi/NCR/Lucknow/Kolkata/Durgapur/Patna/Ranchi at least. (Annexure-IV)



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

- (j) The Tenderer who have downloaded Tender form from website shall have to pay an amount of **Rs. 1,000/-** towards cost of Tender Form through e-payment system on or before the date & time as specified in the NIT. MSE's having valid registration certificate are exempted from payment of tender cost.
- (k) Processing fee deposit of **Rs. 5900/-** .Through e-payment system mode on or before the date & time specified in NIT.
- (l) Certificate of registration under MSE category, if applying tender under MSE category.
- (m) Certificate of SC/ST status of the individual, if applying under MSE category. The certificate should be in the name of the proprietor (in case of proprietorship firm), partner with more than 50% stake (in case of partnership firm) and directors with more than 50% equity stake (in case of limited companies).
- (n) Compliance of Technical specifications i.e. Annexure-I duly signed by authorized signatory.
- (o) Undertaking for Unconditional Acceptance of Terms & Conditions of the Tender Document as per Annexure-V duly signed by the authorized signatory.
- (p) Should submit Goods and Service Tax Registration Certificate (GSTIN).
- (q) The bidder shall submit an undertaking stating the compliance with all the technical specifications along with datasheet of product (CCTV, NVR)
- (r) Meeting all other requisites laid down in this Tender elsewhere.

2. PREVIOUS EXPERIENCE OF TENDERERS

The tenderer must have themselves executed atleast two CCTV surveillance system for central/state/PSU/reputed private organizations as on date of submission of tender in preceeding three financial years (**i.e. 2014-15, 2015-16 & 2016-17**) out of which one CCTV surveillance system project should be worth of Rs. 5 lakh or above in the above mentioned years. The tenderer should enclose relevant documents (**completion certificates and award letter (work order)**) of contracts in proof, to the satisfaction of CRWC, of his experience in the work of Supply, installation, testing, commissioning and maintenance of CCTV surveillance system. The experience should be in the same name/firm/composition in which it is applying for this contract. Tenders, which are not supported by satisfactory credentials, will not be considered.

The **completion certificates and award letter (work order)** issued by the said organisation shall invariably bear name and designation of the issuing authority along with rubber stamp.

3. FINANCIAL CREDIBILITY OF FIRM

- a) The tenderer should have achieved a minimum annual turnover of Rs. 5 Crore p.a. in each preceding three Financial Years i.e. **2014-15, 2015-16 & 2016-17** duly certified by Chartered Accountancy Firm. (As per Annexure-IX)



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

- b) Audited (duly certified by Chartered Accountancy Firm) **Profit & Loss and Balance Sheet** for the last three financial years i.e. 2014-15, 2015-16 & 2016-17 should be submitted.

4. **CONSTITUTION OF THE FIRM**

- a) The Tenderers who are the constituents of a Firm, Company, Association/or Society must enclose copies of the constitution of their Firm/Company/Association or Society and power of attorney.
- b) If the tender is submitted by a proprietary firm, it shall be signed by the proprietor above his full name and the name of his firm with its current address.
- c) If the tender application is submitted by a firm in partnership, it shall be signed by all partners of the firm above their full names and current addresses or by a partner holding the Power of Attorney for the firm for signing the application, in which case the certified copy of the Power of Attorney shall accompany the tender application/document. A certified copy of the partnership deed, current address of the firm and the full names and addresses of all partners of the firm shall also accompany the tender application/document.
- d) If a Limited Company submits the tender application, it shall be signed by its Managing Director or the duly authorized person holding the Power of Attorney for signing the application in which case a certified copy of the Power of Attorney shall accompany the application/document. Such Limited Company will be required to furnish satisfactory evidence such as a copy of Memorandum and Articles of Association.
- e) The cancellation of any documents such as Power of Attorney, Partnership Deed etc. shall forthwith be communicated to CRWC in writing, failing which CRWC shall have no responsibility or liability for any action taken on the strength of the said documents submitted earlier or on the basis of the amended documents.
- f) CRWC may recognize changes in Power of Attorney and related documents mentioned in sub-para 7a after obtaining proper legal advice, cost of which will be chargeable to the tenderer/bidder.
- h) Documents (should be submitted) indicating constitution of the firm. Registration in case of proprietorship firm; partnership deed in case of partnership firm; memorandum and articles of association in case of company.



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

5. **SECURITY DEPOSIT**

- (i) The **successful** tenderer/bidder shall furnish a security deposit of Rs. 1,50,000/- (Rupees One lakh Fifty Thousand only). The Security Deposit shall be submitted in the form of **NEFT/RTGS**.
- (ii) The successful tenderer may have the option for adjusting the EMD amount against the Security Deposit required to be made with CRWC by depositing the balance amount of it and furnishing written request on this account. If the successful tenderer fails to furnish the security deposit within 15 days after issue of award letter, his EMD shall be forfeited unless time extension on demand is granted by the CRWC.
- (iii) CRWC shall be entitled to appropriate the whole or part of the security deposit in the circumstances hereinafter provided without prejudice to any other remedy or right. CRWC shall be entitled to recover any loss or damage that CRWC may suffer or sustain by reason of the failure of the Agency to observe and in performance of the terms and conditions of this contract from the amount of the security deposit, and in the event of any balance remaining due to CRWC, the Agency shall forthwith pay the same. In the event of any such deduction being made from the security deposit, the agency shall at once make good the deficiency in the amount of the security deposit within 20 days of the date of demand to this effect, failing which CRWC shall deduct the same from the amounts due to the agency.
- (iv) The security deposit referred to above shall be appropriated by CRWC in the event of any breach on the part of the agency of any of the terms and conditions of this contract without prejudice to CRWC's right to rescind the contract and other rights and remedies warranted by Law.
- (v) The security deposit shall, subject to any deduction that may be made there from, be returned to the agency on production of no demand certificate of the terminal manager and satisfying all terms and conditions of the contract.
- (vi) No interest shall be paid on security deposit or any other amount withheld.

Deputy General Manager (LOM)
Central Railside Warehouse Company Ltd
Ground Floor, Pragati Maidan Metro Station Building,
New Delhi-110 001
Tel: 23379418 / 23480120, Telefax: 23379419
E-mail: dgmlom@crwc.in



**CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED**
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Note:

1. All the digitally signed scanned copies of the above documents to be uploaded should be duly signed by the tenderer in support of their eligibility criteria failing which their tender shall be liable for rejection.
2. Tenders not accompanied by all the enclosures intact and duly filled in and signed, as mentioned here in above, may be liable to be rejected. However, CRWC reserves the right to seek additional information from the party of clarificatory/ supplementary nature to the original Technical Bid proposal after its submission, if found to be necessary during the course of evaluation of the proposal, if otherwise fulfils the minimum eligibility criteria, in furthering the finalization of technical qualification/ competency. Non-submission, incomplete submission or delayed submission of such information sought by CRWC as mentioned here in above will be a ground for rejecting the proposal in full details.

COVER II - PRICE BID/FINANCIAL BID:

Price bid as per Annexure-II should be submitted online as Price bid for supply, installation, testing, commissioning and maintenance of CCTV surveillance system at 5 warehouses of Central Railside Warehouse Company Limited, New Delhi-110001.

CRWC reserves the right to call for the above mentioned documents, of Technical bid if not submitted together with the bid and further clarifications, if any with respect to price bid.



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

Section-I

GENERAL INSTRUCTIONS

1. COMPANY PROFILE

Central Rail side Warehouse Company Ltd. (CRWC) under an MoU entered with the Ministry of Railway for developing Warehousing Complexes near Railway Terminals at strategic locations on PAN India basis for ensuring expeditious fulfillment of the obligation and effective implementation of the project for development of Rail side Warehousing Complexes (RWCs) with a vision to provide multimodal logistics to the trade and support Indian economy in reducing logistic cost.

CRWC has been incorporated under the Companies Act, 1956 and is an ISO certified agency working under the administrative control of Ministry of Consumer, Affairs, Food, and Public Distribution.

2. PLACE OF WORK

CCTV Surveillance system to be installed at the warehouses of Central Railside Warehouse Company Limited, New Delhi as per list of warehouses given at Annexure-VII.

3. SCOPE OF WORK

- i. The details of scope of the work and services to be rendered are furnished under Section-III.
- ii. The Bidder has to quote item rates for all work as per Section-IV, Annexure-II. The scope of the proposal shall be on the basis of a single Bidder's responsibility, completely covering all the works as specified under the scope of work mentioned in the Bid Documents. If the bidder has quoted any item as Zero or NA or inclusive, it will be presumed that the total cost is inclusive of the items
- iii. Bids not covering the entire Scope of Work shall be treated as incomplete and shall be rejected

4. CONTRACT PERIOD:

The entire CCTV System shall be under comprehensive onsite warranty for a period of one year (12 (twelve) months) from the date of bill/invoices of CCTV surveillance system. Further the CCTV System shall be under comprehensive onsite Annual Maintenance Contract (AMC) for a period of four years commencing from the date of completion of warranty period. However order from CRWC will be placed on annual basis based on the satisfactory performance of the services (It may be cancelled after 1 year or any time depending upon the quality of service) from Warehouse Terminal Manager and IT division.



CENTRAL RAILSIDE

WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

5. DUE DILIGENCE

The Bidder is expected to examine all instructions, forms, terms, conditions and specifications of this Bid document. Bid shall be deemed to have been made after careful study and examination of this document with full understanding of its implications. The Bid should be precise, complete and strictly in the prescribed format as per the requirement of this tender. Failure to furnish all information required by this tender document or submission of a Bid not as per this document will be at the bidder's risk and may result in rejection of the Bid and the decision of the Company in this regard will be final, conclusive and binding.

6. AUTHORIZED SIGNATORY

- 6.1 Persons digitally signing the tender shall state as to in what capacity he/she or they is/are signing the tender e.g. as a Secretary/Manager/Director etc., of a Central Public Centre Unit. Bid should be signed by authorized officer of the organization.
- 6.2 The bidders shall authorize a person(s) who will be responsible for the management and control of the work relating to the contract during the tenure of the contract. The person so authorized shall be deemed to have power of attorney from the bidders in respect of the contract and whose act shall be binding on the bidders.

7. AMENDMENTS OF TENDERING DOCUMENTS

- 7.1 At any time prior to the deadline for submission of tenders, the Company may, for any reason, whether at its own initiative, or in response to a clarification requested by a prospective bidder, issue amendments / addendums / corrigendum / clarifications to the bidding documents.
- 7.2 The amendments / addendums / corrigendum / clarifications to the bidding documents will be notified through websites and will be binding on them.
- 7.3 In order to afford prospective bidders, reasonable time to take the amendment / addendums / corrigendum / clarifications into account in preparing their tender, the CRWC may, at its discretion, extend the deadline for the submission of tenders.

8. CLARIFICATION ON TENDER DOCUMENTS AND SPECIFICATIONS

The Bidder is required to carefully examine the specifications and documents and fully inform himself as to all the conditions and matters which may in any way affect the performance of the Contract or the cost thereof. If any Bidder finds discrepancies or omissions in the specifications and documents or is in doubt as to the true meaning of any part, he shall request



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

in writing for an interpretation / clarification to the Company within seven (7) days of publishing of tender. The Company then will issue interpretation or clarification, if required, as it may think fit in writing. After receipt of such interpretations and clarifications the Bidder may submit his Bid but within the time and date as specified in the Invitation to Bid/ NIT. All such interpretations and clarifications shall form a part of the specifications and documents and accompany the Bidder's proposal.

10. BIDDING PROCESS

Bid Submission

- a) Bidders are advised to study the Bid Document carefully. Submission of the Bid will be deemed to have been done after careful study and examination of all instructions, terms and requirement specifications in the tender document with full understanding of its implications. Bids not complying with all the given clauses in this tender document are liable to be rejected. Failure to furnish all information required in the tender Document or submission of a bid not substantially responsive to the tender document in all respects will be at the bidder's risk and may result in the rejection of the bid.
- b) The Bidder must submit the Bid only through e-Tendering- Website www.tenderwizard.com/CRWC.

10. MODIFICATION AND WITHDRAWAL OF BIDS

Bids once submitted should not be modified. However in exceptional cases where modification is inevitable, the following procedure for the same should be adopted:-

- 10.1 Bidder shall be allowed to submit the modified Bid before or up to Bid submission date and time only.
- 10.2 A Bidder wishing to withdraw its Bid shall notify the Company in writing prior to the deadline prescribed for Bid submission. The withdrawal notice shall be forwarded to the Company at email id dgmlom@crwc.in and bear the Contract name, and the words "BID WITHDRAWAL NOTICE." Bid withdrawal notices received after the Bid submission deadline will be ignored and the submitted Bid will be deemed to be a validly submitted tender.
- 10.3 No Bid can be withdrawn or modified in the interval between the Bid submission deadline and the expiration of the Bid validity period specified in Bid documents. Withdrawal or modification of a Bid during this interval shall result in Bidder's black listing for three years. The decision of the Managing Director shall be final & bidding in this regard.



CENTRAL RAILSIDE

WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

11. BID OPENING AND EVALUATION

- 11.1 The Company will open Bid through e-tendering on-line system of CRWC, the technical bid, in the presence of Bidder's representatives who choose to attend the opening at the time, on the date and at the place specified in the NIT at their own cost. Bidder's representatives shall sign a register as a proof of their attendance. In the event of the specified date for the opening of tenders being declared holiday for the CRWC, the Tenders will be opened at appointed time on the next working day. The Financial Bid shall be opened through e-tendering on-line system of CRWC, in presence of bidder's representatives who wish to be present at their own cost at the above mentioned address/venue on a subsequent date for which the separate intimation will be given to only technically qualified bidders.
- 11.2 Prior to the detailed evaluation, the Company will determine whether each Bid is prima facie complete and is substantially responsive to the bidding documents. For purposes of this determination, a substantially responsive Bid is one that conforms to all the terms, conditions and specifications of the bidding documents without any deviations, conditionality and reservations.
- 11.3 The Company will examine the bids to determine whether they are complete and meet the Eligibility criteria.
- 11.4 In particular, Bids with deviations from, objections to or reservations on provision such as those concerning Bid Security / EMD, Bid Validity, Work Completion Period, Contract, warranty, Governing Laws, Taxes and duties, Response Time, Payment Terms, Firm Price, as well as provisions specified in the bid documents, if any, that the Bidder is not prepared to withdraw will be treated as non-responsive.
- 11.5 The Financial Bid part of technically responsive bidder shall be opened through Company e-tendering system, on the date, time and place, which will be communicated to the bidders. The bidders may send their representatives to attend the opening of Financial Bid if they intend to do so.
- 11.6 Rebates (discounts) offered, in any form other than on price schedule of Bid proposal of Bid document or on the forwarding letter shall not be taken cognizance of under any circumstances.
- 11.7 Bids with any deviations, objections to or reservations on provision of terms and conditions of tender will be treated as non-responsive.



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

12. CORRECTION OF ERRORS

- 12.1 The errors/discrepancies in respect of the specified amount in Bid Proposal Sheets for an individual item and/or sub-item and/or in the sub-total of a Bid Proposal Sheet and/or in the Grand total of a Bid Proposal Sheet, either due to discrepancy between figures and words and/or simple arithmetical error while adding and/or multiplying and/or due to wrong extension of unit rates etc. the error will be rectified and computed by the Company as per the following method:
- a.) In case of discrepancy between figures and words the value specified in the words will be considered for computation and shall be taken to be as correct and valid.
 - b.) In case unit rates are not indicated in words then unit rates indicated in figures will be considered and will be used for deriving out the amount from the quantities specified in the Bid documents.
 - c.) The items for which Bidder does not quote the price i.e. indicated as “Nil”, leaves the rate/amount columns blank, puts a (-) mark or indicates “NA” etc. in the rate/amount column; cost of that item shall be considered as “inclusive” for Bid evaluation for such items.

13. ACCEPTANCE OF BIDS

- 13.1 The competent authority for and on behalf of the Company reserves the right to reject any or all the bids, without assigning any reasons thereof and does not bind himself to accept the lowest or any other tender. When a Bid is accepted, the successful Bidder will be advised for the acceptance of his Bid by a letter as formal acceptance of bid.
- 13.2 The Company reserves the right to award the work for all items of schedule or anyone/few of them by dropping the rest of items of schedule of operations for which rates are called for herein. The decision of the competent authority, Central Railside Warehouse Company Limited, Corporate Office, New Delhi, shall be final and binding on the bidder.



CENTRAL RAILSIDE

WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

14. VALIDITY OF THE BID

- 14.1 The Bid should be kept valid for a period of 60 days from the date set for opening of Technical Tenders.
- 14.2 The Bid valid for a period shorter than specified period shall be rejected.
- 14.3 In exceptional circumstances, prior to expiry of the original Bid validity period, Company may request the Bidder for a specified extension in the period of validity.

15. LIQUIDATED DAMAGES POST COMMISSIONING AND ACCEPTANCE OF CCTV SYSTEM (FOR NON PERFORMANCE)

In case of any item becoming out of order or defective, or major defects noticed during the currency of the contract and the defects are not attended and rectified by the bidder within a period of 168 hours (7 days) from the time of receipt of intimation from DGM (LOM) or his authorized representative, a penalty at Rs.100/- per day for the number of days for which the system remains out of order and beyond 168 hours penalty would be Rs. 200/- per day or the expenditure incurred by the CRWC for rectification of the system through other agencies beyond the period of 168 (One Hundred Sixty Eight) hours whichever is higher will be levied on the bidder. The compensation of such rectification of system got done by the CRWC will be made within 30 days by the bidder failing which the said amount will be adjusted from any amount due / withheld under terms of payment. If the defect is rectified by replacing the item (defective) by equivalent or higher specification, the defect considered to be resolved.

16. CRWC reserves the right to cancel/withdraw the NIT without assigning any reason and does not bind itself to accept the lowest or any tender. CRWC shall bear no liability whatsoever consequent upon such a decision.
17. In case the day for opening of Technical Bid & Financial Bid becomes holiday, the Tenders will be opened at the same specified time on next working day. Further, in case of any change of venue, date & time, the same will be intimated/uploaded on website separately.
18. Company reserves the right to extend the last date and time for bid submission.
19. All information supplied by Bidder shall be treated as contractually binding on the bidders. On successful award of the assignment by Company, the same information shall be the basis of the contract. The numbers of locations shown in the scope of the work in the bid notice are approximate and can be revised as per requirement.



**CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED**
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

20. The schedule of rates should be filled in carefully after considering all the aspects of work as described in the Tender on “Scope of Work” and “Terms & Conditions”. No request for change or variation in rates or terms and conditions of the contract shall be entertained on the grounds that the tenderer had not understood the work envisaged by this Contract for supply, installation, testing, commissioning and maintenance of CCTV surveillance system. **Any overwriting in the Schedule of Rates should be avoided.** In case of a mistake, the mistake should be clearly cut and the correction should be digitally signed in full by the tenderer or his authorised signatory. The total number of cutting on each page must be mentioned on the bottom of each page.
21. CRWC reserves the right to retender or modify the terms and condition of the tender. Tenderer shall not increase his/their quoted rates in case the CRWC administration negotiates for reduction of rates, such negotiation shall not amount to cancellation or withdrawal of the original offer and the rates quoted will be binding on the tenderers.
22. The bidder is advised to visit and examine the site of works and its surroundings and obtain for himself on his own responsibility, all information that may be necessary for preparing the bid and participating in the tender. The cost of visiting the site shall be at bidder’s own expense.

For and on behalf of
Central Railside Warehouse Company Limited

Dy. GENERAL MANAGER (LOM)
CRWC



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Section -II

TERMS AND CONDITIONS GOVERNING THE CONTRACT

1. DEFINITIONS

- (i) Supply, installation, testing & commissioning of CCTV surveillance system shall mean the supply, installation, testing & commissioning of CCTV surveillance system as per Company requirement and complete in all respect.
- (ii) The term “CONTRACT” shall mean and include the invitation to Bid, incorporating also the instructions to bidders, the Bid, its Annexures, appendices and schedules, acceptance of Bid and such general and special conditions as may be added to it.
- (iii) Tenderer / Supplier / Contractor/ Vendor shall mean the Bidder whose Bid will be accepted by the CRWC for the award of the Works and shall include such successful Bidder’s legal representatives, successors and permitted assigns.
- (iv) The term “COMPANY” wherever occurs shall mean the CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED established under COMPANIES ACT 1956 and shall include its administrators, successors and assigns. It will also be called CRWC.
- (v) “MANAGING DIRECTOR” shall mean the Managing Director of Central Railside Warehouse Company Limited.
- (vi) “SERVICES” shall mean the performance of any of the items of work enumerated in schedule of services including such auxiliary, additional and incidental duties, services and operations as may be indicated by the Deputy General Manager (LOM), Central Railside Warehouse Company Limited, Corporate Office, New Delhi or any person authorized by him on his/Company behalf.

2. Commissioning of CCTV Surveillance System

The bidder shall complete the work including training within 3 (three) months from the issue of work order.



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

3. WARRANTY

The successful bidder shall provide a comprehensive onsite warranty for duration of one year for the material supplied & installed from date of commissioning.

4. EXTENSION

On completion of one year warranty period and four year comprehensive AMC period (with parts), CRWC shall be free either to continue with the tenderer by extending the arrangements for another one year with same rate and terms & conditions or to part ways with the bidder after giving three month advance notice and engage another agency as may be decided by it.

5. PAYMENT TERMS

5.1 The payment shall be made as per following schedule:

MILESTONES AND PAYMENT SCHEDULES FOR IMPLEMENTATION PHASE

S. No.	Implementation phase	% Payment of Sub-total for Services Provided During Implementation Phase	Documents to be submitted by the bidder
1	Supply, Installation, Testing and commissioning	90 % of Total Cost of supply, installation, testing & commissioning	Submission of bill along with Completion report (Annexure-VI) of work, issued by Warehouse Terminal Manager.
2	During 12 months warranty period after successful commissioning	10 % of Total Cost (which will be paid quarterly) of supply, installation, testing & commissioning	Submission of certificate of successful operation during the time period issued by Warehouse Terminal Manager.



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

MILESTONES AND PAYMENT SCHEDULES FOR Comprehensive (with parts) AMC PHASE
(4 Years)

S. No.	Comprehensive AMC phase (4 Years)	% Payment of Sub-total for Services Provided During AMC Phase	Documents to be submitted by the bidder
1	During each year AMC	25 % of Total AMC Cost (which will be paid quarterly)	Submission of certificate of successful operation during the time period issued by Warehouse Terminal Manager.

5.2 No advance payments will be made.

5.3 The payment shall be made through E-Payment system for which the bidder shall provide the following details immediately after commencement of contract:

- (i) Name of Bank,
- (ii) Bank Account Number
- (iii) IFSC code, Bank Branch name & address
- (iv) PAN Card number/TIN Number/GSTIN Number
- (v) One cancelled cheque

5.4 The tenderer should submit bills as per clause 5.1 above but not later than two months from the date of expiry of the contract to CRWC, New Delhi.

5.5 Taxes as applicable from time to time as per the Income Tax Act will be deducted from the bills. In case the tenderer is exempted from deduction of Income Tax, then he is required to produce a certificate from the Income Tax Authority indicating clearly that no tax at source be deducted from the tenderer against the said contract. Such a certificate shall have to be obtained at the commencement of each Financial Year.

NOTES:-

- [i] The rates quoted by the bidder and accepted by the Company and incorporated in the contract agreement shall remain applicable during the period of the contract.
- [ii] The Company shall not be liable for payment of any interest on any bill outstanding for payment for any reasons, whatsoever.



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

6. TERMINATION

6.1 Central Railside Warehouse Company Limited may terminate this agreement at any point of time in the event of material breach of the agreement by the other party. CRWC may also terminate the contract in the event of the bidder having been adjudged insolvent or going into liquidation or winding up their business or making arrangements with their creditors or failing to observe any of the provisions of this contract or any of the terms and conditions governing the contract .

6.2 Central Railside Warehouse Company Limited without prejudice to any other rights or remedies under the contract shall have the right to get balance work at the risk and cost of the bidder and to claim from the bidder any resultant loss sustained or costs incurred besides forfeiting Security Deposit.

6.3 Central Railside Warehouse Company Limited can also terminate the contract by issuing One Month notice to the bidder. No claim shall lie against the Company on account of the termination of the contract under this clause.

7. BLACKLISTING

The non-performing and defaulting Bidder shall be blacklisted and shall be Suspended /banned from participating in all the Company Bid inquiries for a period up to three years. The decision of the Managing Director shall be final and binding in this regard.

8. FORCE MAJEURE

8.1 The Bidder shall not be liable for forfeiture of its Security Deposit, liquidated damages or termination for default, if and to the extent that its delay in performance or other failure to perform its obligations under the contract is the result of an event of force majeure.

8.2 For purposes of this clause, “Force Majeure” means an event beyond the control of the Bidder and not involving bidder’s fault or negligence. Such events may include, but are not limited to wars or revaluations, fires, floods, epidemics, quarantine restrictions and freight embargoes.

8.3 If a Force Majeure situation arises, the Bidder shall promptly notify Company in writing of such conditions and the cause thereof within 7 days. Unless otherwise directed by Company in writing, Bidder shall continue to perform its obligations under the contract as far as is reasonably



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

8.4 The party unable to fulfill its obligations due to Force Majeure will immediately.

- a) Notify the other in writing of the reasons for its failure to fulfill its obligations and the effect of such failure,
- b) Use all responsible endeavours to avoid or remove the cause and perform its obligations.

9. LAWS GOVERNING THE CONTRACT

The Contract will be governed by the laws of the country in force time to time. The Contract shall be interpreted in accordance with the laws of the Union of India & will be under the jurisdiction of court in New Delhi.

10. AGREEMENT

The successful Bidder shall execute a formal agreement as per Annexure III with the Central Railside Warehouse Company Limited, Corporate Office, New Delhi within the Twenty (20) days of award of contract.

11. TAXES AND DUTIES

11.1 Price quoted should be inclusive of all applicable taxes. In the event of introduction of any new tax, CRWC shall pay the new tax (if applicable) to the bidder as per the rate applicable at the time of payment.

Any change in the rate of tax (increase/decrease) quoted by the bidder would be to the account of CRWC and the payment will be made as per the rate applicable at the time of payment.

Further the bidder should clearly specify all types of taxes (including rate) separately in their bid.

11.2 Except as otherwise specifically provided in the Contract, the Bidder shall bear and pay all taxes, duties, levies and charges assessed on the bidder, by all municipal, state or central government authorities.

11.3 As regards the Indian Income Tax, Surcharge on Income Tax, CGST, SGST/IGST and any other Corporate Tax, CRWC shall not bear any tax liability whatsoever. The bidder shall be liable and responsible for payment of such tax, if attached under the provisions of the law present or future and Company will make deduction at source as applicable.



CENTRAL RAILSIDE

WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

12. AVAILABILITY OF REQUISITE PERMISSIONS AND LICENSES AND COMPLIANCE WITH THE STATUTORY PROVISIONS

The bidder is required to follow all the statutory acts as may be applicable for such type of work which may also involve manpower/links/ services provided/ intellectual property right and other IT Acts, Labour Acts, PF Acts. The bidder merely by filling the bid confirms that the bidder has all the requisite permissions and licenses to carry out all the works as stipulated by this tender. Further, merely by filling the tenders, the bidder reconfirms that the bidder has complied with all the statutory provisions of the central, state, local and municipal laws enforce. The bidder also confirms merely by filling the tenders, to comply with any future laws that may be enforced upon by the statute. Agencies which do not have requisite permissions / licenses or who do not comply with the statutory provisions are requested to fill in the bids only if they are eligible in this respect. Valid registrations viz., Sales Tax / VAT / Central Excise and with any other authorities as per requirement should be available with the bidder and be produced as and when required. The bidder shall obtain such permits and licenses as may be required under any law in force for the time being for his business.

13. TRAINING

User training on operations and monitoring of CCTV Surveillance System will be provided to the CRWC user staff by the successful bidder free of cost as given in scope of work at Section-III of the tender document. No travelling and accommodation cost (during travel) will be given to bidder.

14. OPERATIONAL ACCEPTANCE AND FINAL ACCEPTANCE

Upon successful completion of entire work in the warehouses including testing by the bidder, the Warehouse Terminal Manager shall issue a Completion & Satisfactory Report Certificate (Annexure-VI) to the bidder as a proof (to be submitted along with the Invoice for claiming payment) of the final acceptance. Such certificate shall not relieve the bidder of any of his obligations which otherwise survive, by the terms and conditions of the Contract after issuance of such certificate.



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

15. Project Monitoring

Successful bidder after award of contract during execution of the project will be responsible for submitting bi-monthly (i.e. 15 days-including working and non-working days) progress report for monitoring the project(of each warehouse) for its timely completion through e-mail and/or letter.

For and on behalf of
Central Railside Warehouse Company Limited

Dy. GENERAL MANAGER (LOM)



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Section-III

SCOPE OF WORK

Tender notice for supply, installation, testing, commissioning and maintenance of CCTV surveillance system at 5 (Five) warehouses of Central Railside Warehouse Company Limited as per details furnished under Annexure-VII.

- i. At the begin of installation work, vendor shall make a joint survey of the warehouse along with the Warehouse Terminal Manager and mark the locations of the cameras on a signed survey report and complete installation work as per the survey report. This survey report duly signed by warehouse terminal manager & the vender or its representative shall be submitted along with the invoice for claiming payment.
- ii. All the cameras shall be connected through network to NVR placed in control room (Warehouse Terminal Manager Room) connected to a 32 inch HD LED display unit for monitoring & managing the CCTV functions.
- iii. CCTV footage recording of 15 days has been provisioned initially with scalability to enhance the recording period as and when required.
- iv. Atleast one day onsite training programme up to the five officials for operations of CCTV Systems at each warehouse will be arranged by the bidder. **Bidder has to submit the training certificate signed by warehouse terminal manager.**
- v. The complete CCTV System should be under warranty for one year and comprehensive AMC(with parts) for four years.
- vii. The Vendor shall supply, installation, testing & commissioning of CCTV Surveillance System along with required accessories, software, NVR, UPS, cables, accessories etc
- viii. Bill of Material including cabling shall be indicative only, the successful bidder shall visit the warehouse and arrive at the actual requirement & location of placing the cameras in consultation with the Warehouse Terminal Manager. Accordingly payment shall be released on actual bill of material deployed based on certificate & satisfactory report submitted by warehouse manager. Any enhancement/addition of the CCTV system shall be taken up as per unit rate of the items during contract period.
- ix. **Time period for installation, testing & commissioning of CCTV system along with cabling in 5 warehouses shall be three months.**
- x. The price quoted by the bidder should include all the expenses in



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

commissioning of all cameras with power supply, accessories and other devices complete with software.

- xi. The bidder has to arrange supply and installation of the equipments at the designated warehouse and no road permit shall be issued by CRWC.
- xii. The bidder may survey the site and propose the CCTV System for understanding of requirements.
- xiii. The specification of NVR should be such that entire control & monitoring can be done remotely through internet connection

Scope for onsite COMPREHENSIVE Warranty and AMC:

- a) The period of warranty on all electronic equipment i.e. cameras, NVR etc. and allied materials, supplied by successful bidder, shall be 12 (twelve) months from the date of bill/invoices.
- b) The bidder shall ensure that the entire CCTV System including its components and all allied materials are working properly and continuously without fail during the currency of the contract. Ensure visit by service Engineer/skilled technical personnel monthly and **submit the entire CCTV System working report including cleaning of all CCTV components to Terminal Manager and IT division.** Monthly cleaning of all CCTV components is mandatory as the surrounding is dusty.
- c) Annual Maintenance Charges will be commenced from the date of expiry of warranty period of 12 months from date of bill/invoices with the same terms and conditions in above lines.
- d) CRWC reserves the right to relocate the equipment. Supplier/Bidder is responsible for Shifting of equipment from one location to another within CRWC campus and to integrate the system. During the AMC contract period any job of Shifting and/or reinstallation of the CCTV System/items shall not be paid to the bidder by CRWC.
- e) It shall be the responsibility of the bidder to ensure uninterrupted and proper functioning of the CCTV Setup during the currency of the contract period. In case of continued failure of the CCTV system or bidder fails to provide satisfactory / uninterrupted functioning of CCTV System during the contract period competent authority will be at liberty to terminate the contract at any time and appoint new bidder at his risk and cost without prejudice to other right and remedies as per contract and law. The competent authority shall have the sole authority to judge the performance of the Bidder in such cases and his decision shall be binding on the Bidder.



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

- f) All materials and equipments etc. required by the bidder for the works will be arranged by him at his own cost. CRWC will neither provide foreign exchange nor any assistance whatsoever for import of equipments if any involved in the contract.
- g) Before handing over the system to the Company the bidder will submit four sets of following manuals for each set of equipment:
 - i. Operation manual and Datasheet
 - ii. Servicing manual
 - iii. Equipment's guarantee/warranty certificates.
- h) The bidder shall be responsible for any acts of commission or omission on the part of their work man in respect of any damage or loss to CRWC property.
- i) Any liability arising out of accident or death of any personnel during the execution of work shall be upon the bidder.
- j) The bidder shall be responsible to comply with all the statutory obligations including Labour/Taxation/Octroi etc.
- k) The bidder shall deploy only well experienced and qualified workmen for execution of the work.
- l) All persons employed by the bidder shall be engaged by him as own employees in all respects, and all rights & liabilities under the workmen's compensation act, or EPF act and other applicable enactments, in respect of all such personnel shall exclusively be that of the bidder. Bidder shall also comply with all rules and regulations/ enactments made by the State Government/ Centre Government from time to time pertaining to the contract including all labour laws.
- m) Under warranty period bidder also have to provide support for the following cases :-
 - i) Cleaning of CCTV camera on monthly basis.
 - ii) Rectification of any problem in overall CCTV system. (e.g. CCTV/NVR not working, Cable cut/damage or any other related issues etc.)

Note : Bidder may provide the cost keeping in mind the above scenario also.

N.B. : i) **The bidder should quote the price of items, their Installation and comprehensive AMC keeping in mind of minimum requirement of 5 CCTV IP Bullet Cameras and their accessories for each terminal. The quantity may vary during implementation.**

ii) 32 inch HD LED Monitor should be of "Micromax" Brand/Make.

iii) 2 KVA Online UPS should be of "Luminous/Microtek" Brand/Make.



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Section-IV

ANNEXURE-I

A. TECHNICAL SPECIFICATIONS:

Supply, installation, testing, commissioning and maintenance of CCTV surveillance system at various terminals of Central Railside Warehouse Company Limited located in all over India.

Format for submission of Compliance of Technical Specifications follows:

Sr. No	Details Items/Work with specifications	Make/ Brand	Model	Compliance Yes/No	Serial No. in product datasheet
1	Supply of 2 MP or higher outdoor Network IP IR Bullet Camera having following specifications:				
	<u>Camera</u>				
	• Image Sensor- 1 / 3” Progressive Scan CMOS Or Better.				
	• Min Illumination- 0.01Lux @ (F1.2, AGC ON) ,0 Lux with IR 0.028Lux @ (F2.0, AGC ON) ,0 Lux with IR				
	• Shutter Speed- Auto/Manual, 1s to 1/1,00,000s or better.				
	• Lens - Varifocal lens 2.8mm to 12mm				
	• Day Night ICR-Yes (IR Cut filter with Auto Switch)				
	• Digital Noise Reduction : 3D DNR				
	• Wide Dynamic Range :				
	<u>Compression Standard</u>				
	• Video Compression : H.264/MJPEG				
	• Video Frame Rate- 25fps or Higher				
	<u>Image</u>				
	• Minimum Image Resolution - 1280(H)*720(V)				
	• Image Settings - Rotate mode, Saturation, Brightness, Contrast adjustable by client software or web browser				
	<u>Network</u>				



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

	<ul style="list-style-type: none"> • Alarm Trigger : Line Crossing, Intrusion Detection, Motion detection, Dynamic analysis, Tampering alarm, Network disconnect , IP address conflict, Storage exception etc. 				
	<ul style="list-style-type: none"> • Protocols: IPv4/IPv6, HTTP, HTTPS, TCP/IP, UDP, UPnP, ICMP, IGMP, SNMP, RTSP, RTP, SMTP, NTP, DHCP, DNS, PPPOE, DDNS, FTP. 				
	<ul style="list-style-type: none"> • Standard/System Compatibility : ONVIF 				
	<ul style="list-style-type: none"> • Security: password protection, IP address filtering, SSL 				
	Interface				
	<ul style="list-style-type: none"> • Communication Interface : 1 RJ45 10/100/1000 Ethernet interface 				
	General				
	<ul style="list-style-type: none"> • Weather Proof Rating-IP 66 or Higher 				
	<ul style="list-style-type: none"> • Power Supply : 12 VDC ± 10%, PoE (802.3af) 				
	<ul style="list-style-type: none"> • IR Range- 30 Meter or Higher. 				
	<ul style="list-style-type: none"> • Working Temp. (-) 30 degree C to (+) 60 degree C 				
	<ul style="list-style-type: none"> • Smart Phone : : iPhone, iPad, Android, Windows Phone 				
	<ul style="list-style-type: none"> • Certification/Regulatory- UL/NABL/FCC/CE/EN/RoHS 				
2	Supply of 8 port Switch (POE)				
3	Supply of High Definition 16 channel Network Video Recorder with 15 days HD recording storage having following specifications				
	<ul style="list-style-type: none"> • Video Compression- H.264/MJPEG 				
	<ul style="list-style-type: none"> • HDMI/VGA output-1920 × 1080 / 60 Hz,1280 × 1024 / 60 Hz, 1280 × 720 / 60 Hz, 1024 × 768 / 60Hz. 				
	<ul style="list-style-type: none"> • Sync Playback-16 Channel 				
	<ul style="list-style-type: none"> • Network Interface - Yes 				
	<ul style="list-style-type: none"> • Interface Ports-Yes (1 HDMI, 1 VGA, 2 USB, 1 RJ45 atleast & Others) 				
	<ul style="list-style-type: none"> • Serial Interface-Yes 				
	<ul style="list-style-type: none"> • Working Temp- - 30 degree C to +60 degree C 				
	<ul style="list-style-type: none"> • SATA- SATA Port (Interfaces) 				
4	Supply of High Definition 8 channel Network Video Recorder with 15 days HD recording storage having following specifications				
	<ul style="list-style-type: none"> • Video Compression- H.264/MJPEG 				



CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

	<ul style="list-style-type: none"> • HDMI/VGA output- 1920 × 1080 / 60 Hz, 1280 × 1024 / 60 Hz, 1280 × 720 / 60 Hz, 1024 × 768 / 60Hz. • Sync Playback - 8 Channel • Network Interface - Yes • Interface Ports-Yes (1 HDMI, 1 VGA, 2 USB, 1 RJ45 atleast & Others) • Serial Interface-Yes • Working Temp- - 30 degree C to +60 degree C • SATA- SATA Port (Interfaces) 				
5	Supply of 2 KVA online UPS with inbuilt battery	Lumino us/Micr otek			
6	Supply of 4 U Network Rack with Power strip & related accessories of Standard Make				
7	Supply of 3C x 1.5 sq mm copper Power Cable ISI mark				
8	Supply of 32" HD LED Monitor of resolution 1920* 1080 Standard Make	Microm ax			
9	Supply of 32mm PVC Pipe (Heavy) ISI Mark with accessories				
10	Supply of L Shape Angles Iron Bracket of 40*40*6 mm of required length with provision of mounting bullet camera on the gate, godown walls and other areas				
11	Surveillance Hard Disk Drive (4 TB) for storage atleast 15 days recording				
12	Surveillance Hard Disk Drive (6 TB) for storage atleast 15 days recording				
13	Cat 6 Cable for installation of cameras				
14	Cat 6 Patch Cord (3m)				
15	I/O Box Module				
16	Supply of HDPE Pipe (ISI Mark) with accessories				

Note :

- a) The Specifications parameters listed are minimum requirement and any item of higher specification will be accepted.
- b) The proposed solution should be modular and scalable so that at later date the additional requirement can be met by add-on components based on rates quoted in price bid and shall be valid for contract period.
- c) All components of the CCTV System should be compatible with one another.
- d) The proposed CCTV System's components must not be obsolete.
- e) The sizing of NVR should be commensurate with the number of cameras and number of days to record the video etc.



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

- f) **The specified items must be current/ recent in the Supplier's/OEM product line.**
- g) **All the items shall be branded and reputed.**
- h) **All CCTV Cameras and NVR should be of the same OEM.**
- i) **The NVR should be capable of connecting with internet/Broadband for remote monitoring and control.**

Signature of bidder



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Annexure –II
Price/Financial Bid
Attached separately



CENTRAL RAILSIDE

WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

ANNEXURE-III

AGREEMENT

The agreement made on this _____ day of year of _____ between the Central Railside Warehouse Company Limited, Ground Floor, Pragati Maidan Metro Station Building, New Delhi-110001 established under Companies Act, 1956 and M/S _____ a* partnership firm, consisting of partner, namely(1) _____ (2) _____ / a company registered under the Indian Company Act/ individual carrying a business in the name and style of M/S _____ (herein after called Bidder) which term shall include, unless repugnant to the context, his/heirs and legal representatives, executers/ administrators and successors.

WHEREAS the Company being in requirement of _____ had invited tenders for supply thereof vide tender No. _____ And WHEREAS the rate/rates submitted by the Bidder in his/ their/its letter dated _____ has/ have been accepted by the Comany vide communication No. _____ dated _____.

It is hereby witnessst:

The terms & conditions incorporated in tender No. _____ form an integral part of this agreement and will be sole repository of the terms and conditions governing the supply of _____ to be made by the Bidder, and the said letter of the Bidder is to be referred to only for the purpose of rates.

In witnesses whereof the parties have set their hands on the date herein before mentioned above written.

WITNESS

Signature

(Name & address of Bidder)

Seal

1.

2.

**Deputy General Manager (LOM)
CENTRAL RAILSIDE WAREHOUSE
COMPANY LIMITED**



**CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED**
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

ANNEXURE-IV

Format for Zone India Presence certificate:

(To be submitted signed and stamped by authorized person on the letter head of the bidder or their associated OEMs)

To
The Deputy General Manager (LOM)
Central Railside Warehouse Company Limited
New Delhi

CERTIFICATE:

This is to certify that _____ (tenderer) has/have Zone India Presence and offices/service centres located in the areas of Delhi/NCR/Lucknow /Kolkata/Durgapur/Patna/Ranchi at least.

Sl No	Name/Location of Offices/Centres	Full Address of Offices/Centres	Contact Person Name, Contact No and Email Address

(Sign & Stamp)

M/S _____



CENTRAL RAILSIDE

WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise-Mini Ratna)

CIN:U63023DL2007PLC165676

Annexure -V

Undertaking For Unconditional Acceptance of Terms & Conditions of the Tender Document.

[Date]

To,

Deputy General Manager (LOM)

Corporate Office

Central Railside Warehouse Company

Ground Floor, Pragati Maidan Metro Station Building,

New Delhi-110001

Dear Sir,

Subject: Tender notice for supply, installation, testing, commissioning and maintenance of CCTV surveillance system at Central Railside Warehouse Company Limited, New Delhi

Having examined the tender document, we, the undersigned, to Tender notice for supply, installation, testing, commissioning and maintenance of CCTV surveillance system at Central Railside Warehouse Company Limited, New Delhi

We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the Company in its short-listing process.

We fully understand and agree to comply that on verification, if any of the information provided here is found to be misleading the short listing process, we are liable to be dismissed from the selection process or termination of the agreement during the project, if selected to do so.

We agree for unconditional acceptance of all the terms and conditions set out in the tender document including annexures and corrigendum if any and also agree to abide by this tender response for a period of 120 days from the date fixed for bid opening.

We hereby declare that in case the work order/award letter is awarded to us, we shall submit the security deposit.

We agree that CRWC is not bound to accept any tender response that they may receive. We also agree that CRWC reserves the right in absolute sense to reject all or any of the services specified in the tender response.



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

It is hereby confirmed that I/We are entitled to act on behalf of our company/ corporation/ firm/ organization and empowered to sign this document as well as such other documents, which may be required in this connection.

We understand that it will be the responsibility of our organization to keep CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED informed of any changes in respect of authorized person and we fully understand that CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED shall not be responsible for non receipt or non delivery of any communication and/or any missing communication in the event reasonable prior notice of any change in the authorized person of the company is not provided to CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED.

Dated this Day of 2017

(Signature)

(Name)

Duly authorized to sign the Tender for and on behalf of :

(Name and Address of Company)

Seal/Stamp of bidder



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Annexure-VI

Completion Certificate

RWC Name :
Terminal Manager Name:
Designation :
Regional office Address:
Installation Start date :
Installation End date :
Installed by :
Commissioned by :

List of material used in Installation

Sl. No.	ITEM DESCRIPTION	Make/Brand	Model	Quantity	Unit
1	Supply of 2 MP or higher Network IP IR Bullet Camera				Nos.
2	Supply of High Definition 16 channel Network Video Recorder				Nos.
3	Supply of High Definition 8 channel Network Video Recorder				Nos.
4	Supply of 2 KVA online UPS with inbuilt battery				Nos.
5	Supply of 4 U Network Rack with Power strip & related accessories				Nos.
6	Supply of 3C x 1.5 sq mm copper Power Cable				Mtrs
7	Supply of 32" HD LED Monitor				Nos.
8	Supply of 32mm PVC Pipe (Heavy) ISI Mark				Mtrs
9	Supply of L Shape Angles Iron Bracket of 40*40*6 mm				Nos.
10	8 port switch (POE)				Nos.
11	Supply of HDPE Pipe (ISI Mark) with accessories				Nos.
12	Cat-6 Cable for installation of cameras				Mtrs
13	Cat6 Patch Cord (3 Meter)				Nos.



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

List of material used in Installation

Sl. No.	ITEM DESCRIPTION	Make/Brand	Model	Quantity	Unit
14	4 TB Surveillance HDD				Nos.
15	6 TB Surveillance HDD				Nos.
16	Pole (Approx 20 Feet) for fix Cameras				Nos.
17	I/O Box Module				Nos.

It is certified that installation has been completed and the CCTV system is working satisfactorily. I have physically verified the quantity of the above mentioned items used in the installation of CCTV system

The technician has demonstrated the working of the CCTV system and the operations of the system have been under stood by my staff & me

Signature of the Terminal Manger with Stamp



**CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED**
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Annexure-VII

List of 5 warehouses for installations of CCTV System

Sr. No.	Warehouse (RWCs') Name	Address of the Warehouses
1	Shakurbasti, Delhi	Railside Warehouse Complex, Cement Siding, Shakurbasti, Delhi-110034
2	Yamuna Bridge, Agra	Yamuna Bridge, Agra
3	Dankuni, West Bengal	RWC Dankuni, Dankuni, Hooghly-712311
4	Alamnagar, Lucknow	Opposite Alamnagar Railway Station, Lucknow- 226017
5	Roza, UttarPradesh	Roza Railway Goods Shed, Shahajahanpur, Roza – 247 001

Note: The above list of 5 warehouses may vary at the time of implementation.



**CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED**
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Annexure-VIII

Format for non-blacklisting certificate:

(To be submitted signed and stamped by authorized person on the letter head of the bidder)

To
The Deputy General Manager (LOM)
Central Railside Warehouse Company Limited
New Delhi

CERTIFICATE:

This is to certify that _____ (tenderer) is/are not blacklisted by any Central/ State Govt., PSU or local self Govt, department and autonomous body during the last five (05) years from the date of NIT. There is no pendency of any court case in respect of our blacklisting and orders, if any passed.

(Sign & Stamp)

M/S _____



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Annexure-IX

(To be submitted signed and stamped by authorized Chartered Accountancy Firm)

To

__(tenderer name and address)____

CERTIFICATE:

This is to certify that annual turnover of _____(tenderer) for three (03) preceding financial years 2014-15; 2015-16 and 2016-17 is as follows:-

S. No.	Financial Year	Total Turnover (in Rs. Crores)
1	FY 2014-15	
2	FY 2015-16	
3	FY 2016-17	

These details are duly supported by the **Balance sheets** as well as **Profit & Loss** statements for each respective year.

(Sign & Stamp along with the
membership number of
the Chartered Accountant)



CENTRAL RAILSIDE
WAREHOUSE COMPANY LIMITED
(A Govt. of India Enterprise-Mini Ratna)
CIN:U63023DL2007PLC165676

Annexure-X
Technical CheckList
Attached separately