## Elisa Corporation Interim Report

1 January 2003 - 31 March 2003

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### Review of Q1 2003 and Future Outlook

Matti Mattheiszen, President & CEO

### Elisa Increased its Competitiveness

- ElisaCom successfully built up its ICT activities and gained new corporate customers
- Broadband access offerings were expanded to 15 new regions
- Elisa Mobile implemented a regional sales channel organisation
- Radiolinja successfully replaced the loss of Telia post-paid customers by means of its sales efforts
- Elisa increased its mobile and broadband service provider sales
- Cost-cutting and synergy-creating measures produced positive results

### Elisa Group Highlights in Q1 2003

- Group's financial position remained stable
  - Operative CAPEX amounted to EUR 30 million, 8% of revenue
  - The Group generated EUR 44m (75 in 2002) operative cash flow\*
- Group revenue amounted to EUR 371m (384)
  - Revenue was affected by change in accounting principles, divested noncore businesses and competition, total EUR 10m
- The Group's result was still unsatisfactory
  - Group EBITDA was EUR 85m (78)
  - EBITA was EUR 21m (1)
  - EBIT was EUR 7m (-13)
  - Pre-tax profit excluding goodwill depreciation was EUR 9m (-11)
  - Pre-tax profit was EUR -5m (-25)

<sup>\*</sup> Operative cash flow = clean EBITDA - net financial items - CAPEX (excl. GSM network buy-backs) Q1 2002 figures include one-off items

# Restructuring Has Brought Major Cost Savings

- The new Group structure has enabled significantly lower fixed costs
- Operating expenses decreased by EUR 21m Q1 2003 vs. Q1 2002
- Number of personnel decreased by 1300

#### Outlook for 2003

- The organic growth in revenue will be 3% at the maximum
- In the current market outlook clean EBITDA and result is estimated to improve slightly from 2002
- Operative annual CAPEX as a percentage of sales will not exceed the 15% limit
- Divestment of non-core business operations will be continued
- Cash flow will remain positive and net debt will be reduced
- EBITDA of German-based Business will be positive in 2003. EBIT is estimated to develop favourably, but due to uncertainties of the German market it is difficult to be more exact.

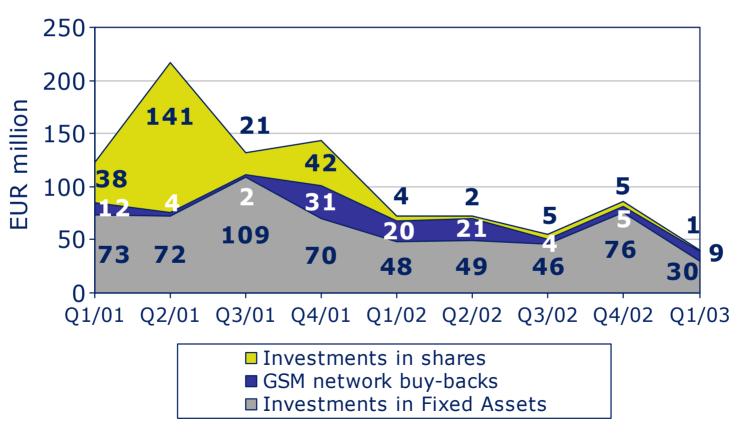
### Group Key Figures and Financial Position

Vesa-Pekka Silaskivi, CFO

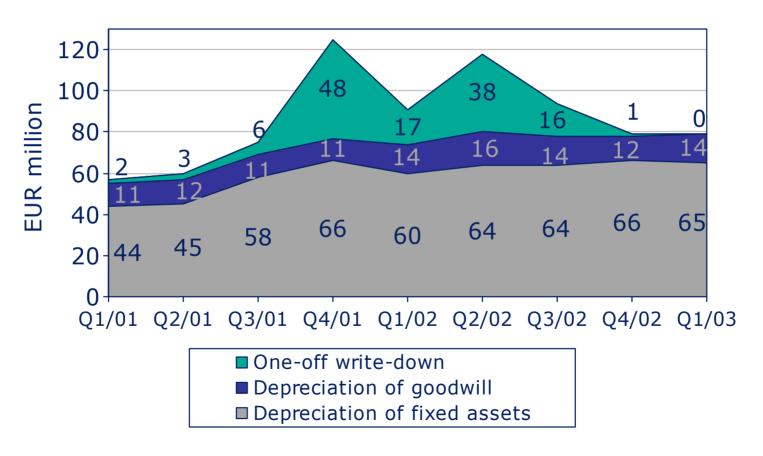
### Elisa Group Q1 2003 Financial Highlights

- Profitability of the Group remained stable
  - Profitability of Fixed Network Business remained good
  - Mobile business recovered from Q4 2002 but the aggressive competition continued to affect profitability
  - EBITDA of German-based business was in line with expectations
- Operative cash flow was strongly positive
  - Strict CAPEX control and timing of investments
- Financial position remains intact
  - Due to seasonality, net debt increased slightly (EUR 767m), but it is expected to decrease on annual basis (targeted level is < 2xEBITDA)</li>
  - Equity ratio was 38% (38%)

# CAPEX of Sales was 11%, Operative CAPEX of Sales was 8%

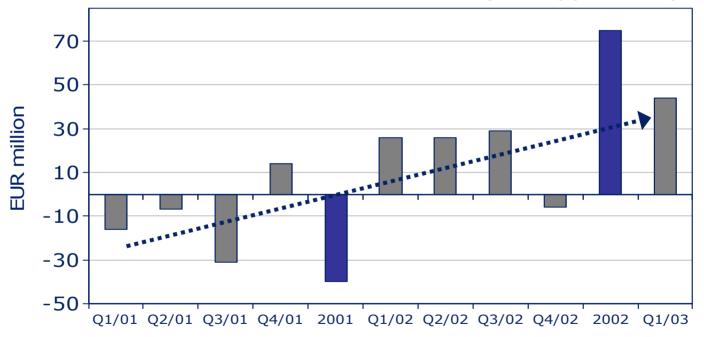


### No One-off Write-Downs in Q1 2003



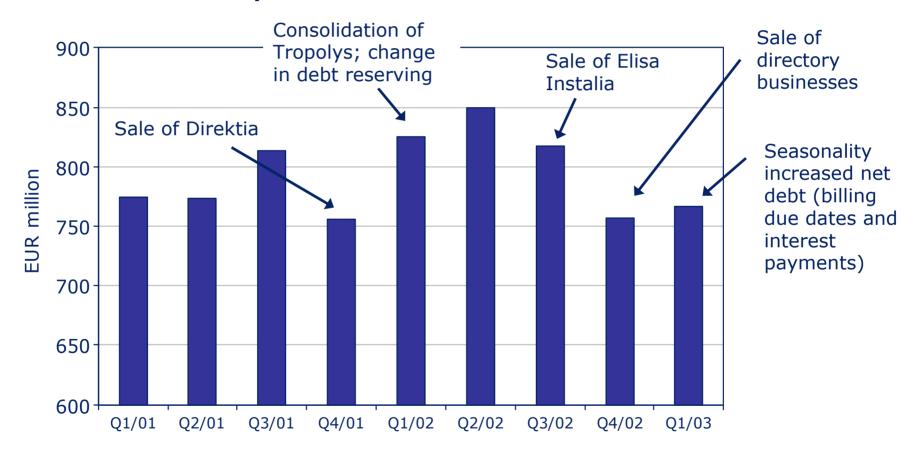
### Cash Flow from Operations was EUR 44m

Consolidated cash flow was EUR -10m (see appendix, page 23)



Cash flow from operations = clean EBITDA - net financial items - CAPEX (excl. GSM network buy-backs)

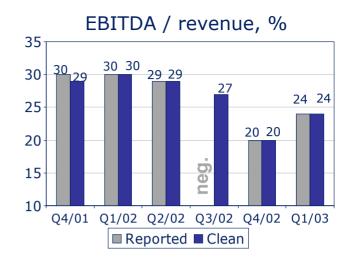
### Seasonality Affected the Net Debt Level



#### Performance of Business Areas

Pekka Perttula, Group Spokesman

#### Elisa Mobile Q1 2003



- Revenue was EUR 175m (174)
  - Revenue growth was affected by increased competition, price erosion and termination of the Telia deal
  - Mobile business has recovered to the same level as before the Telia exit
- EBITDA was EUR 42m (52)
- EBITA was EUR 15m (16\*)
- EBIT was EUR 5m (7\*)

| Elisa Mobile EURm      | Reve  | enue           | EBITDA |                 |       | BIT             |
|------------------------|-------|----------------|--------|-----------------|-------|-----------------|
| Service- and           | Q1/03 | Q1/02 change   | Q1/03  | Q1/02 change    | Q1/03 | Q1/02 change    |
| network operators      | 165   | 166            | 41     | 53              | 14    | 18              |
| Distribution companies | 16    | 12             | 1      | -1              | 1     | -2              |
| Intra-SBA sales        | -6    | -4             |        |                 |       |                 |
| One-time items         |       |                |        |                 |       | 14              |
| Goodwill depreciation  |       |                |        |                 | -10   | -9              |
| Total excl. one-offs   | 175   | <b>174</b> 1 % | 42     | <b>52</b> -19 % | 5     | <b>21</b> -76 % |

<sup>\*</sup> Q1 2002 figures include one-off items

### Volumes are Increasing, Prices Decreasing

- The number of subscriptions increased to the previous year's level and was 1,348,000 (1,349,000)
- Cubio Communications was signed up as a service provider
- Usage of voice services increased by 6%, MOU was 531m (501)
- Number of SMS increased by 4% to 109m (104)
- Annualised churn was 14.4% (18.2%)
- ARPU was EUR 38.5 (41.4)
- Share of value added services of revenue was 13% (12%)

### Fixed Network Business Q1 2003

- Revenue was EUR 170m (186)
  - Revenue difference results from divested directory media and installation businesses, change in accounting principles and price erosion of business customer products, total about EUR 10m
  - ICT activities successfully developed, new corporate customers gained
- EBITDA was EUR 52m (51)
- EBIT was EUR 24m (23)
- EBITDA/revenue was sustained at the 31% (27%) level

| Fixed network        | Reve  | enue  |        | EBI       | ΓDA         | EB       | EBIT  |        |  |
|----------------------|-------|-------|--------|-----------|-------------|----------|-------|--------|--|
| EURm                 | Q1/03 | Q1/02 | change | Q1/03     | Q1/02 chan  | ge Q1/03 | Q1/02 | change |  |
| Service operator     | 159   | 173   |        | 8         | 8           | -3       | -2    |        |  |
| Network operator     | 71    | 80    |        | 44        | 43          | 27       | 25    |        |  |
| Intra-SBA sales      | -60   | -67   |        |           |             |          |       |        |  |
| One-time items       |       |       |        |           |             |          |       |        |  |
| Group bookings       |       |       |        |           |             |          |       |        |  |
| Total excl. one-offs | 170   | 186   | -9 %   | <b>52</b> | <b>51</b> 2 | % 24     | 23    | 4 %    |  |

# Fixed Network Business Focused on the Broadband Access Market

| No. of Subcriptions | Q1/2003   | Q1/2002   | Change |
|---------------------|-----------|-----------|--------|
| ISDN channels       | 229 300   | 272 400   | -16 %  |
| Broadband channels  | 81 800    | 37 000    | 121 %  |
| Cable TV            | 172 400   | 157 900   | 9 %    |
| Analogue and others | 700 800   | 728 900   | -4 %   |
| Total               | 1 184 200 | 1 196 300 | -1 %   |

- Strong growth in broadband channels continued, about 10 000 new customers signed up in Q1
- Elisa Networks broadband service provider sales increased
- Profitability of Cable TV Business continues at a good level
  - The Group and its associated companies have more than 170,000 cable TV subscriptions
- Elisa has become the leading provider of electronic directory platforms including PKI-based products

### Germany-based Operations Q1 2003

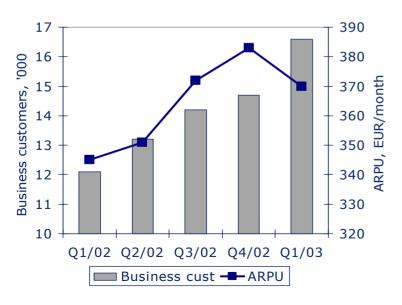
- Revenue was EUR 32m (27), growth 19%
  - Revenue growth estimate is 15% in 2003
- EBITDA was EUR -1m (-15\*)
  - Due to seasonality factors EBITDA was slightly negative
  - Full year EBITDA margin target is 5%-8% of revenue
- EBITA was EUR -7m (-24\*)
- EBIT improved to EUR -10m (-27\*)

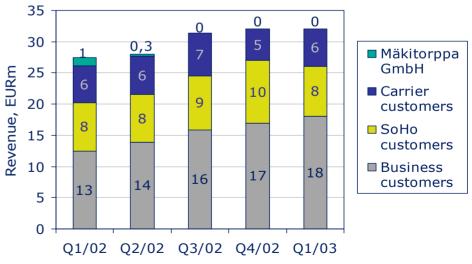
| Germany               | Reve  | enue           | EBI   | ΓDA          | EBIT  |              |  |
|-----------------------|-------|----------------|-------|--------------|-------|--------------|--|
| EURm                  | Q1/03 | Q1/02 change   | Q1/03 | Q1/02 change | Q1/03 | Q1/02 change |  |
| Carrier-business      | 32    | 26             | -1    | -8           | -7    | -14          |  |
| Mäkitorppa GmbH       |       | 1              |       | -7           |       | -10          |  |
| One-time items        |       |                |       | 7            |       | 10           |  |
| Goodwill depreciation |       |                |       |              | -3    | -3           |  |
| Total excl. one-offs  | 32    | <b>27</b> 19 % | -1    | -8 -         | -10   | <b>-17</b> - |  |

<sup>\*</sup> Q1 2002 figures include one-off items

### Local Presence Brings Customers

- Winning of new business customers continued despite the slow economy in Germany, about 2000 new customers in Q1 2003
- Higher ARPU in SoHo customers targeted with rebalancing of price structures





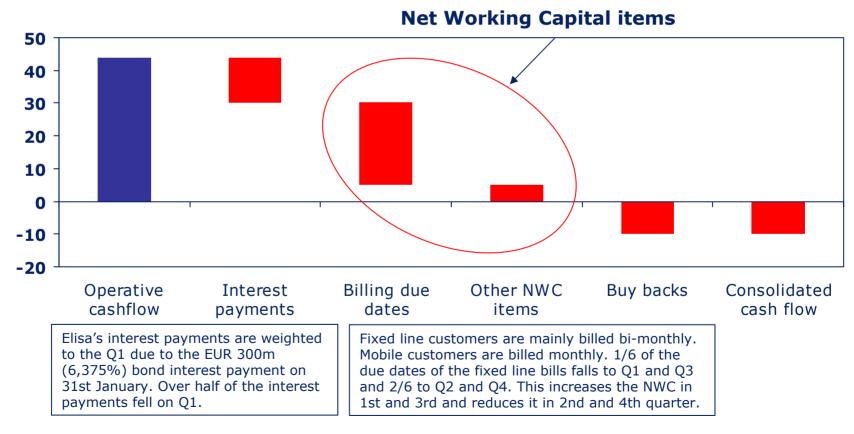
# Elisa Corporation Interim Report

1 January 2003 - 31 March 2003

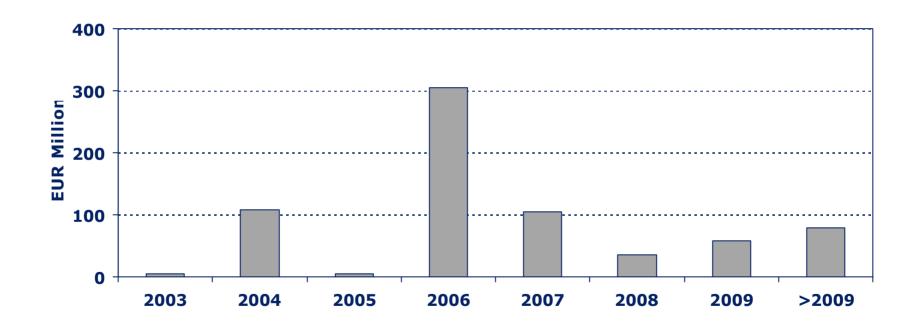
# Elisa Corporation Interim Report Appendix

1 January 2003 - 31 March 2003

# Operative Cash Flow Versus Consolidated Cash Flow 1Q 2003, Major Differences



# Debt Maturity of Elisa's Bonds, Bank loans and Pension loans



### Main Decisions of the AGM on 4 April 2003

- Changes to Articles of Association
  - Name shortened to Elisa Corporation
  - Minimum and maximum share capital EUR 25 500m
  - Tenure of the board members from three to one year
- No dividend from 2002

Q1 Interim Report 29 April 2003

- Rights for share issue
  - The board was granted to issue up to 27.6 million shares
- Board members
  - Number of members reduced from 8 to 6
  - New member: COO of Sampo Bank, Mr Mika Ihamuotila

### Radiolinja's Key Figures

| Q1/03     | Q1/02     | %     | 2002      |
|-----------|-----------|-------|-----------|
| 175       | 174       | 1 %   | 739       |
| 42        | 52        | -19 % | 117       |
| 24 %      | 30 %      |       | 16 %      |
| 49        | 64        | -23 % | 229       |
| 28 %      | 37 %      |       | 31 %      |
| 16        | 33        | -45 % | 145       |
| 7         | 13        |       | 96        |
| 4 %       | 7 %       |       | 13 %      |
| 1 348 183 | 1 348 710 | 0 %   | 1 342 417 |
| 38,5      | 41,4      | -7 %  | 42,2      |
| 14,4 %    | 18,2 %    |       | 15,7 %    |
| 531       | 501       | 6 %   | 2 087     |
| 136       | 129       | 5 %   | 136       |
| 109       | 104       | 5 %   | 422       |
| 28        | 26        | 8 %   | 27        |
| 13 %      | 12 %      |       | 12 %      |

<sup>\*</sup> Network operator

<sup>\*\*</sup> Radiolinja's service operators in Finland

### Elisa Group's Q1 2003 P&L

| Elisa Group                      | Excl. o | ne-off iter | ns*         |       |           |      |
|----------------------------------|---------|-------------|-------------|-------|-----------|------|
| EURm                             | Q1/03   | Q1/02       | 2002        | Q1/03 | Q1/02     | 2002 |
| Revenue                          | 371     | 384         | 1563        | 371   | 384       | 1563 |
| Other income from operations     | 4       | 5           | 18          | 4     | 5         | 92   |
| EBITDA                           | 85      | 85          | 342         | 85    | <b>78</b> | 333  |
| EBITDA margin                    | 23 %    | 22 %        | <i>22</i> % | 23 %  | 20 %      | 21 % |
| Depreciation                     | -65     | -60         | -255        | -65   | -60       | -255 |
| Goodwill depreciation            | -14     | -14         | -55         | -14   | -14       | -55  |
| Write-downs                      |         |             |             |       | -17       | -71  |
| EBIT                             | 7       | 11          | 32          | 7     | -13       | -48  |
| EBIT margin                      | 2 %     | 3 %         | 2 %         | 2 %   | -3 %      | -3 % |
| Share of associated comp. result | -1      | -1          | -5          | -1    | -1        | -5   |
| Net financial items              | -11     | -11         | -50         | -11   | -11       | -50  |
| Pre Tax Profit                   | -5      | -1          | -23         | -5    | -25       | -103 |

<sup>\*</sup>Q1 2003 does not include any one-off items

Q1 2002 one-off items: GSM network write-down EUR 14m, Mäkitorppa GmbH shutdown EUR 10m (EUR 7m expenses in EBITDA, EUR 3m write down, total EUR 10 in EBIT)

### Key Figures of Elisa Group

| Elisa Group           | Q1/03 | Q4/02 | Q3/02       | Q2/02 | Q1/02  | Q4/01       | Q3/01  | Q2/01  | Q1/01   |
|-----------------------|-------|-------|-------------|-------|--------|-------------|--------|--------|---------|
| EURm                  | 274   | 205   | 200         | 106   | 20.4   | 206         | 200    | 224    | 222     |
| Revenue               | 371   | 385   | 388         | 406   | 384    | 386         | 389    | 331    | 333     |
| EBITDA                | 85    | 118   | 51          | 86    | 78     | 183         | 91     | 75     | 76      |
| EBITDA-%              | 23 %  | 31 %  | 13 %        | 21 %  | 20 %   | 47 %        | 23 %   | 23 %   | 23 %    |
| Clean EBITDA          | 85    | 88    | 84          | 86    | 86     | 97          | 91     | 77     | 68      |
| Clean EBITDA-%        | 23 %  | 23 %  | 22 %        | 21 %  | 22 %   | <i>25</i> % | 23 %   | 23 %   | 20 %    |
| EBIT                  | 7     | 39    | -43         | -32   | -13    | 58          | 16     | 15     | 19      |
| Clean EBIT            | 7     | 10    | 6           | 6     | 12     | 19          | 22     | 31     | 13      |
| Clean EBIT-%          | 2 %   | 3 %   | 2 %         | 1 %   | 3 %    | 3 %         | 6 %    | 9 %    | 4 %     |
| Pre-Tax Profit        | -5    | 26    | -56         | -49   | -25    | 44          | -1     | 3      | 0       |
| Clean Pre-Tax Profit  | -5    | -3    | -7          | -11   | 0      | 5           | 5      | 3      | 0       |
| Financial position    |       |       |             |       |        |             |        |        |         |
| Net debt              | 767   | 757   | 817         | 850   | 825    | 802         | 814    | 773    | 774     |
| Equity ratio          | 38 %  | 38 %  | <i>35</i> % | 38 %  | 38 %   | 40 %        | 40 %   | 39 %   | 37 %    |
| Net debt / EBITDA     | 2,2   | 2,2   | 2,4         | 2,45  | 2,7    | 2,3         | 2,5    | 2,6    | 2,1     |
| Net interest coverage | 8,1   | 7     | 6,7         | 7,2   | 6,8    | 8,8         | 7,3    | 6,8    | 7,8     |
| Gearing               | 97 %  | 95 %  | 105 %       | 102 % | 94,1 % | 88,4 %      | 96,7 % | 91,1 % | 112,8 % |
| Investments           |       |       |             |       |        |             |        |        |         |
| in fixed assets       | 39    | 81    | 50          | 70    | 68     | 71          | 111    | 76     | 85      |
| in shares             | 1     | 5     | 5           | 2     | 4      | 42          | 21     | 141    | 38      |
|                       | 1     |       |             |       |        |             |        |        |         |
| Total                 | 40    | 86    | 55          | 72    | 72     | 113         | 132    | 217    | 123     |

### Key Figures of Elisa Group (cont.)

| Business Areas<br>Elisa Mobile | Q1/03     | Q4/02     | Q3/02     | Q2/02     | Q1/02       | Q4/01       | Q3/01       | Q2/01     | Q1/01       |
|--------------------------------|-----------|-----------|-----------|-----------|-------------|-------------|-------------|-----------|-------------|
| Revenue                        | 175       | 185       | 188       | 192       | 174         | 180         | 185         | 170       | 152         |
| ARPU, EUR                      | 38,5      | 41,3      | 43,0      | 43,5      | 41,4        | 42,7        | 44,2        | 45,3      | 42,2        |
| Churn, %                       | 14,4      | 21,2      | 14,0      | 12,7      | 18,2        | 14,4        | 15,5        | 13,9      | 13,9        |
| Subscriptions                  | 1 348 183 | 1 342 417 | 1 301 621 | 1 289 016 | 1 348 710   | 1 356 204   | 1 295 280   | 1 281 577 | 1 392 000   |
| Clean EBITDA                   | 42        | 37        | 50        | 55        | 52          | 47          | 58          | 47        | 46          |
| Clean EBITDA-%                 | 24 %      | 20 %      | 27 %      | 29 %      | <i>30 %</i> | 28 %        | <i>33</i> % | 27 %      | 29 %        |
| Leasing adjusted EBITDA        | 49        | 43        | 57        | 66        | 63          | 60          | 71          | 60        | 59          |
| Leasing adj. EBITDA-%          | 28 %      | 23 %      | 30 %      | 34 %      | <i>36</i> % | <i>35</i> % | 41 %        | 34 %      | <i>37</i> % |
| Fixed network                  |           |           |           |           |             |             |             |           |             |

Revenue Subscriptions, total Broadband subscriptions ISDN channels Clean EBITDA EBITDA-%

| 170       | 174       | 177       | 181       | 203       | 209       | 191       | 121     | 137     |
|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---------|---------|
| 1 184 222 | 1 184 938 | 1 141 658 | 1 142 755 | 1 147 000 | 1 137 000 | 1 152 000 | 735 570 | 747 968 |
| 81 781    | 71 855    | 58 974    | 43 865    | 36 000    | 27 000    | 19 000    | 11 623  | 8 300   |
| 229 252   | 237 263   | 249 667   | 260 015   | 269 000   | 276 000   | 272 000   | 219 147 | 213 811 |
| 52        | 56        | 57        | 52        | 52        | 63        | 52        | 32      | 34      |
| 31 %      | 32 %      | 32 %      | 29 %      | 26 %      | 27 %      | 27 %      | 26 %    | 25 %    |

#### Germany

Revenue Clean EBITDA Clean EBIT-%

| 32   | 32   | 31    | 28    | 27    | 14    | 14    | 13    | 13    |
|------|------|-------|-------|-------|-------|-------|-------|-------|
| -1   | -1   | -9    | -4    | -8    | -9    | -9    | -5    | -7    |
| -2 % | -2 % | -20 % | -14 % | -30 % | -64 % | -34 % | -39 % | -54 % |

### Q1 2003 Key Figures per Business Area

| Elisa Mobile                      | Revenue     |          | EBIT        | EBITDA      |             | ΙΤ           | Clean E     | BITDA    | Clean EBIT  |            |
|-----------------------------------|-------------|----------|-------------|-------------|-------------|--------------|-------------|----------|-------------|------------|
| Service- and                      | Q1/03       | Q1/02    | Q1/03       | Q1/02       | Q1/03       | Q1/02        | Q1/03       | Q1/02    | Q1/03       | Q1/02      |
| network operators                 | 165         | 166      | 41          | 53          | 14          | 18           | 41          | 53       | 14          | 32         |
| Distribution companies            | 16          | 12       | 1           | -1          | 1           | -2           | 1           | -1       | 1           | -2         |
| Intra-SBA sales                   | -6          | -4       |             |             |             |              |             |          |             |            |
| Group bookings                    |             |          |             |             | -10         | -9           |             |          | -10         | -9         |
| Total                             | 175         | 174      | 42          | 52          | 5           | 7            | 42          | 52       | 5           | 21         |
| Fixed network                     | Q1/03       | Q1/02    | Q1/03       | Q1/02       | Q1/03       | Q1/02        | Q1/03       | Q1/02    | Q1/03       | Q1/02      |
| Service operator                  | 159         | 173      | 8           | 8           | -3          | -2           | 8           | 8        | -3          | -2         |
| Network operator                  | 71          | 80       | 44          | 43          | 27          | 25           | 44          | 43       | 27          | 25         |
| Intra-SBA sales                   | -60         | -67      |             |             |             |              |             |          |             |            |
| Group bookings                    |             |          |             |             |             |              |             |          |             |            |
| Total                             | 170         | 186      | 52          | 51          | 24          | 23           | 52          | 51       | 24          | 23         |
| 6                                 | 01/02       | 01/02    | 01/02       | 01/02       | 01/02       | 01/02        | 01/02       | 01/02    | 01/02       | 01/02      |
| Germany                           | Q1/03<br>32 | Q1/02    | Q1/03<br>-1 | Q1/02<br>-8 | Q1/03<br>-7 | Q1/02<br>-14 | Q1/03<br>-1 | Q1/02    | Q1/03<br>-7 | Q1/02      |
| Carrier-business                  | 32          | 26       | -1          | -8<br>-7    | -/          | -14          | -1          | -1<br>-7 | -/          | -4<br>-10  |
| Mäkitorppa GmbH<br>Group bookings |             | 1        |             | -/          | -3          | -10          |             | -/       | -3          | -10        |
| Total                             | 32          | 27       | -1          | -15         | -10         | <b>-27</b>   | -1          | -8       | -10         | <b>-17</b> |
| . Octai                           |             |          |             | 10          |             |              |             |          |             |            |
| Other companies                   | Q1/03       | Q1/02    | Q1/03       | Q1/02       | Q1/03       | Q1/02        | Q1/03       | Q1/02    | Q1/03       | Q1/02      |
| Comptel                           | 12          | 11       | 1           | -2          | 0           | -3           | 1           | -2       | 0           | -3         |
| Other companies                   | 13          | 9        | -2          | 1           | -2          | 0            | -2          | 1        | -2          | 0          |
| Group bookings                    | -1          |          |             |             | -1          |              |             |          | -1          |            |
| Total                             | 24          | 20       | -1          | -1          | -3          | -3           | -1          | -1       | -3          | -3         |
| Group functions                   | Q1/03       | Q1/02    | Q1/03       | 01/02       | Q1/03       | Q1/02        | Q1/03       | Q1/02    | Q1/03       | Q1/02      |
| Group functions*                  | 9           | 8        | -7          | -9          | -9          | -12          | -7          | -9       | -9          | -12        |
| *) headquarter staff, centra      | alized R&D  | and grou | ıp interna  | services    |             |              |             | •        |             | -          |
|                                   |             |          |             |             |             |              |             |          |             |            |
| Elisa Group                       | Q1/03       | Q1/02    | Q1/03       | Q1/02       | Q1/03       | Q1/02        | Q1/03       | Q1/02    | Q1/03       | Q1/02      |
| Business areas total              | 410         | 415      | 85          | 78          | 7           | -12          | 85          | 85       | 7           | 12         |
| Inter-SBA sales                   | -39         | -31      |             |             | _           | 4.5          |             |          | _           |            |
| Group total                       | 371         | 384      | 85          | <b>78</b>   | 7           | -12          | 85          | 85       | 7           | 12         |