# **Oracle® Transportation Management**

Kewill Flagship Parcel Rate Requests Integration Guide

Release 6.2

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Oracle Transportation Management Kewill Flagship Parcel Rate Requests Integration Guide, Release 6.2

Part No. E20105-05

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# **Preface**

This guide provides instructions and simple examples that demonstrate how to set up rates and extract costs for parcel mode shipments via Oracle Transportation Management to Kewill Flagship external rating engine link.

## **Change History**

Date	<b>Document Revision</b>	Summary of Changes
11/2010	-01	Initial Release.
2/2011	-02	Added information on Dry Ice Charges and Customs Clearance charges.
5/2011	-03	Combined chapters 4-6 into chapter 4.  Using special service accessorials to trigger/reference Kewill accessorial costs  Fatal rating engine exceptions
8/2012	-04	Added the following sections: DHL Canada to US Rating, Understanding Rate Responses and Calculating Discounts
12/2012	-05	Added the Calculating Discounts section in chapter 4.

# 1. Install Flagship

Follow the instructions provided by Kewill to install Flagship on a machine. This machine should be connected to the same network as the application server to minimize communications performance bottlenecks.

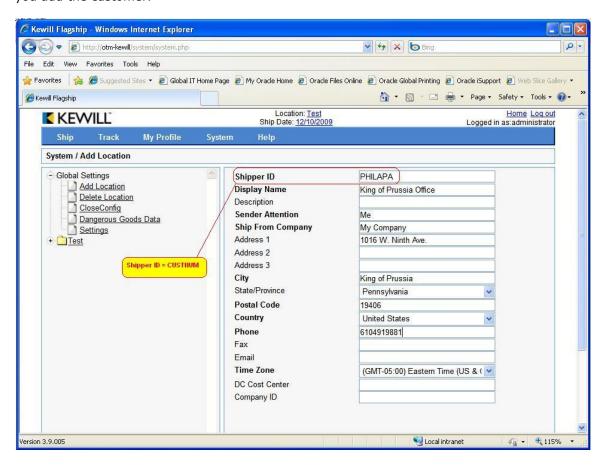
Once Flagship is installed, you will need to define the Oracle Transportation Management properties that specify the communication information. For example:

glog.RatingEngine.Kewill.URL=otm-kewill
glog.RatingEngine.Kewill.port=1200

# 2. Setup Flagship

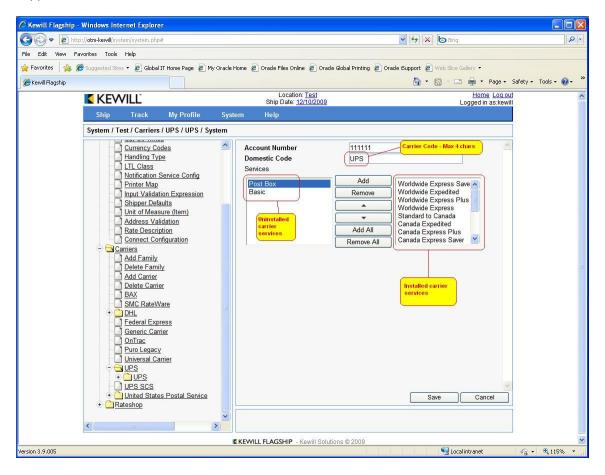
## Locations

At least one customer location should be created. This will correspond to the origin location of shipments created and rated within Oracle Transportation Management. You will assign a code to this location within Flagship, referred to as the **CUSTNUM** (customer number, but you can use letters). Ex: PHILAPA. In Flagship itself, this will be referred to as the **Shipper ID** when you add the customer.



### Carriers/Services

Once a customer location has been created in Flagship, you must install one or more supported carriers and services. Each carrier you install for a particular location must be assigned a carrier code. This is a code that should be unique to the carrier for this location. When you install a carrier, you will be given the opportunity to select which services are supported.



## 3. Setup Base Oracle Transportation Management

Oracle Transportation Management and Flagship are orthogonal solutions to similar problems with vastly different implementations and points of view. Oracle Transportation Management is built to handle multi-modal transportation and generic costing solutions, and Flagship is designed to solve a customer-centric problem of consolidated parcel-mode shipping. This makes interfacing between the two products a little particular.

### Locations

The first and most important thing to understand is that all shipments rated via the Oracle Transportation Management-Flagship combination must originate at a location that corresponds to a customer location setup in Flagship. This is done by identifying the Flagship CUSTNUM using a special location reference number. The reference number qualifier is user-definable and is specified by the global property: glog.RatingEngine.Kewill.RefnumQual. Using the example CUSTNUM seen in the **Setup Flagship** section, it would be:

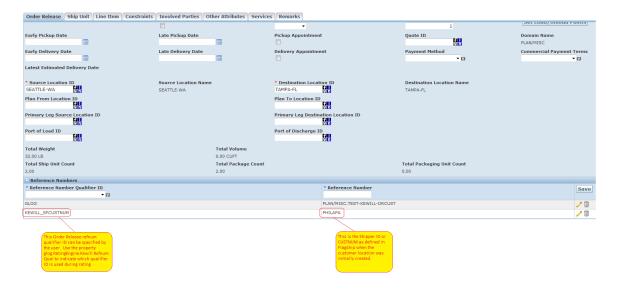


glog.RatingEngine.kewill.RefnumQual= KEWILL SFCUSTNUM

### Order Releases

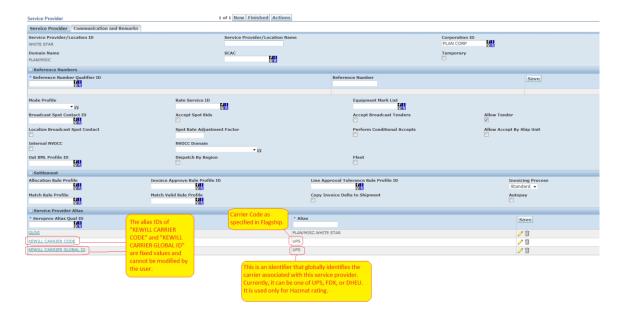
As of 6.1.4, it is possible to specify the SFCUSTNUM on the order release using the same reference number qualifier ID as was used on the location. If the SFCUSTNUM is specified here, it will automatically override the SFCUSTNUM (if any) found on the origin location. In addition, Oracle Transportation Management will now take advantage of Kewill's ability (post v4.0) to rate using origin address components that are not directly related to SFCUSTNUM.

If a shipment originates at a location without a CUSTNUM reference number and an override is not found on the order release, the rate request will fail and be flagged as infeasible.



### **Service Providers/Carriers**

The concept of a Carrier in Flagship is nearly equivalent to the Service Provider in Oracle Transportation Management. The difference is a matter of scope. A carrier is a specific subset of Oracle Transportation Management service providers. A service provider that can act as a carrier for Kewill-based rating must be explicitly identified as such. This is done by assigning the carrier code (see the **Service Providers/Carriers** section) to a service provider alias using the alias ID "KEWILL CARRIER CODE". This is a fixed value, since service provider alias IDs are not user-configurable.



**Note**: If this carrier will also be used for hazardou material (hazmat) rating, it is necessary to identify the actual carrier associated with the Kewill carrier code. This is done by using a second alias: KEWILL CARRIER GLOBAL ID. This is a freeform text field, but there are currently only three allowable values:

- FDX: FEDEX Hazmat shipping
- DHEU: DHL EU Hazmat shipping (domestic DHL does not offer hazmat shipping)
- UPS: UPS Hazmat shipping

You must enter FDX, DHEU, or UPS, depending on the actual carrier used. If this value is not specified, hazmat rating will not be invoked and no HAZMAT charges will be calculated.

### Rate Service/Carrier Service Level

Each carrier installed in Flagship can provide one or more parcel services. For example, UPS provides standard Ground delivery service, Next Day Air, Second Day, etc. In Oracle Transportation Management, carrier service levels correspond to rate services, which are user-configurable and can be assigned to a contract-level rate offering or a geographical rate record. Rate services in Oracle Transportation Management specify exactly how to calculate the amount of time it takes for a shipment to travel from its origin to its destination, with stops along the way. When defining a rate for Flagship, it is necessary to pass a code that specifies the requested service level for the shipment being rated. These codes are pre-defined by Kewill. The code for UPS Next Day Air, for example, is NDA. For UPS Ground, it is GND. For USPS Priority Mail, it is PRTY. (The full list of codes can be found at the end of this document).

There is a one-to-one relationship between Oracle Transportation Management Rate Services and Flagship Service Levels. There is no need to use a secondary attribute of rate service to associate with a Flagship service, so you can define these services directly in Oracle Transportation Management. The most important restriction is that the rate service ID absolutely must match the desired Flagship service level. This is illustrated in the screenshot below.



In addition, Flagship has the ability to calculate and return to Oracle Transportation Management the expected pickup and delivery dates for certain carrier service levels, thus allowing Oracle Transportation Management to skip this calculation itself. To do this, you must specify a rate service type of TIMEDEFINITESERVICE.

Some carriers do not provide expected pickup and delivery dates for all service levels. For these carrier/service level combinations, an alternate rate service type should be selected, such as SIMULATION or LOOKUP. Check with Flagship Support for an up-to-date listing of these carrier/service level combinations.

## **DHL Canada to USA Rating**

For DHL Canada to USA rating, it is necessary to pass an Export Reason Code to the rating engine. This can be done by using the order release and setting the property glog.RatingEngine.Kewill.ExportReasonRefnumQual to KEWILL\_EXPORT\_REASON. Additionally, you need to configure the refnum (KEWILL\_EXPORT\_REASON) at Order Release level to one of the following values (P,T,R) ->(Permanent, Temporary, Re-Export). No support from Rate Inquiry.

## 4. Rating

This section will discuss how to set up basic rating information, using the previous section's locations, carriers, and rate services, to invoke and extract costs and time of service information from Flagship. In Oracle Transportation Management 6.1, there are different ways to invoke an external engine. In previous versions of Oracle Transportation Management, external engines could only be invoked as the major part of the contract-level rate offering structure. Only the SMC external rating engine was available for use at this level. It is now possible to invoke an external rating engine as part of the calculation of a standard rate cost, including the ability to impose shipment data-based conditions. A simple example of each will be provided below.

## Setting Up to Invoke Flagship from a Rate Offering

This simplest way to invoke Flagship is from a rate offering. This is very similar to how Oracle Transportation Management invokes SMC Rateware, also done from a rate offering.

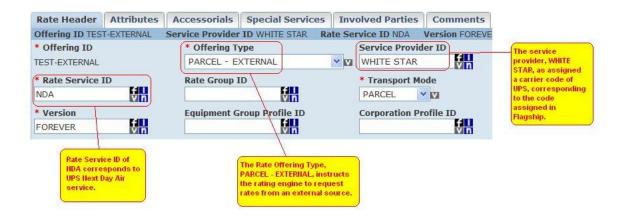
### Rate Offering Type

All rating calculations are controlled by an entity called the rate offering type. A rate offering type is two sets of attributes that describe the characteristics and the main calculations performed by the rating engine. For example, a standard TL rate may require stopoff charges, accessorial cost calculations, and standard costing. Rate offering types are not going to be discussed in detail here, beyond what is necessary to setup the invocation of Flagship. To invoke Flagship from a rate offering type, only one attribute is needed: EXTERNALRATINGENGINE. The attribute must be specified in the rate offering type's main attribute list, and in the costing sequence.



## Rate Offering

When setting up the rate offering type, the correct service provider must be chosen, along with the correct rate service and rate offering type. On the Oracle Transportation Management Attributes page, the Kewill Flagship external rating engine is chosen.



**Note**: In the above example, the carrier code of UPS is associated with the Service Provider ID of WHITE STAR. It would probably be easier to track if the service provider were also named UPS, but it is not necessary for the name of the service provider to match the carrier code.

On the Attributes page, select the Kewill external rating engine:



On this page, choose the internal representation of a package on a shipment. You can choose to represent a package using either ship units or ship unit lines.

#### Rate Record

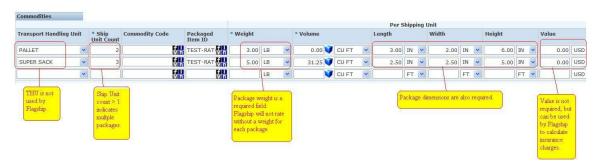
The rate record's geography must at least accommodate the location that is associated with the customer location defined in Flagship.

### Sample Rate Inquiry

The following rate inquiry (RIQ) shows an example of how a rate can be retrieved from Flagship using the sample setup described in the previous sections. The origin location must be one of the supported locations created in Flagship and flagged with the appropriate location\_refnum in Oracle Transportation Management. The destination can be anywhere supported by the carrier.

# Request Type Rate Group ALL ALL Ship From Location ID PHILADELPHIA-PA Origin Location must be Request Type Rate Group \* Ship To Location ID TAMPA-FL Origin Location must be

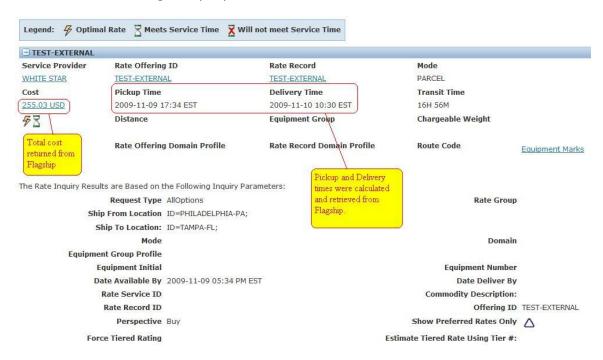
Three dimensions and weight must be specified for each package (defined by ship units in this example). A ship unit count greater than 1 indicates multiple packages represented by a single line. These packages will be rated on an individual basis.



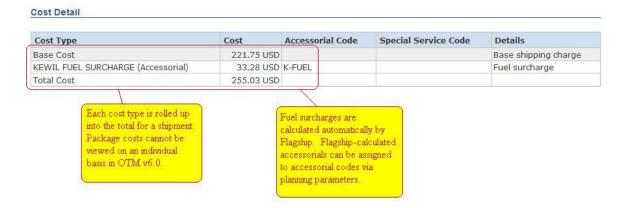
The results from running this query:

flagged with the CUSTNUM that matches the same location created in

Flagship.



The details of the returned shipment costs:



In the above Cost Detail page, you see the base cost and an accessorial cost called "KEWILL FUEL SURCHARGE". Flagship has the ability to calculate many different accessorial costs that can then be returned and displayed separately from the base shipment cost. Oracle Transportation Management currently supports eight of these accessorials. These are discussed in the **Accessorials** section of this document.

## Setting Up to Invoke Flagship from a Rate Cost

There are occasions when a rate will require calculations to be retrieved from an external source (such as Flagship), and then combined with additional calculations done within Oracle Transportation Management. When this is necessary, external engines can be invoked from a rate cost.

### Rate Offering Type

The rate offering type must include the GRID rate attribute, the ACCESSORIALS rate attribute, or both. EXTERNALRATINGENGINE should NOT be included in this case, since you are not invoking the external engine from the rate offering.



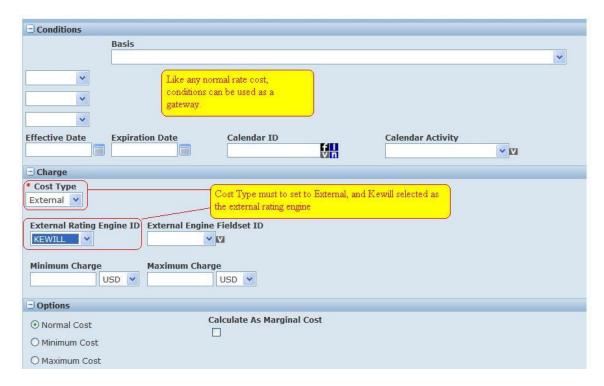
This rate offering type instructs the Oracle Transportation Management rating engine to perform calculations using both rate costs and accessorial costs (if any). Rate costs are defined on the rate record.

### Rate Offering

The only important difference in this example is that the Kewill external rating engine is not chosen on the attributes page.

### Rate Record Cost

A cost must be created and added to the rate record that invokes the external rating engine. The engine is chosen in much the same way as seen earlier on the rate offering Attributes tab in the Rate Manager. First, you must select *External* from the Cost Type dropdown. Then, you select which external rating engine to invoke. In this case, the only option is Kewill.



**Note**: When invoking Flagship from a rate cost, it is not possible to retrieve the calculated pickup and delivery dates, so the Rate Service must not be defined using the TIMEDEFINITESERVICE rate service type.

# **Understanding Rate Responses**

Because Oracle Transportation Management and Kewill Flagship capture costs differently, there is a specific mapping required between applications. Individual costs are identified by named keys in Flagship's response; these keys are mapped and combined within Oracle Transportation Management to present this data in a familiar format. Below is a summary of these named keys and their associated calculations:

CALCFREIGHT represents the total shipment cost. This includes all costs and applicable discounts associated with the shipment.

FREIGHT represents the Base Cost (B).

Accessorial Costs are either anticipated or unanticipated. Costs which are anticipated can be manually mapped as parameters by the user for clarity. These accessorials (A) are: CUSTOMS\_CLEARANCE\_CHRG, DRYICE\_CHRG/DRY\_ICE\_CHRG/ DRYICECHRG, FUELCHG,

SATPICKCHG, DECVALCHG, HAZCHG, SATDLVYCHG, CHG\_ADD\_HNDL, CHG\_DLVY\_AREA, CHG\_DLVY\_CONF and CHG\_RESIDENTIAL. Any anticipated accessorials which have not been manually mapped by the user will display in Oracle Transportation Management with a cost type of OTHER (O).

Unanticipated accessorials are those which are not specifically requested by Oracle Transportation Management however they are returned by Flagship. These costs are captured as other costs with a cost type of OTHER (O). Examples of these costs are accessorials such as CODFEE and EXTAREA CHG.

Finally, there are some remaining costs which are not returned as named keys in Flagship's response. These costs are included in the CALCFREIGHT key and must be calculated out by Oracle Transportation Management's rating logic. This relationship can be expressed as follows:

Remaining Costs = CALCFREIGHT - [FREIGHT (B) + Anticipated Accessorial Costs (A) + Other Costs (O)]

## **Calculating Discounts**

All costs returned from Flagship reflect any applicable discounts. If you want to see a summary of calculated discounts in Oracle Transportation Management, set the following property to true:

glog.RatingEngine.Kewill.Costs.IncludeDiscount

With this property set to true, a shipment's freight cost will be adjusted upward to simulate a "pre-discounted" cost, then a separate discount cost line will appear with the discount amount, finally the shipment's total cost will match the CALCFREIGHT cost received from Kewill.

Presently, this feature is only available for the carrier FEDEX, as Flagship only returns a discount key for this carrier. For this carrier, the named key for discounts is called TOTDISCOUNT. Again, because all discounts are already reflected in the costs returned from Flagship, the TOTDISCOUNT key is only returned for reference. The calculation for remaining costs (including discounts) can be expressed as follows:

Remaining Costs = CALCFREIGHT - [FREIGHT(B) + Anticipated Accessorial Charges
 (A) + Other Costs (O) + Discount (negative)]

### 5. Accessorials

Flagship has the ability to calculate many different types of accessorial costs. Oracle Transportation Management can recognize and support some of those accessorial cost types. These are: Fuel Surcharges, Simple Delivery Confirmation, Additional Handling, Delivery Insurance, Saturday Delivery, Saturday Pickup, Residential Delivery, Out of Area and Hazardous Material charges. Using parameters, each accessorial calculated by Flagship can be assigned an Oracle Transportation Management accessorial code. This will allow Oracle Transportation Management to correctly categorize these charges for settlement and display purposes. Some of these accessorial charges are calculated automatically, and some must be requested explicitly. In addition, some of the accessorials impose additional requirements on the input data.

First, you edit your Oracle Transportation Management parameter set via Shipment Management > Power Data > General > Parameter Sets. Then, you assign a parameter value to each KEWILL specific parameter. The list of parameter values will populate based on the accessorial codes that you have set up:

RATES			
Parameter	Default Value	Parameter Value	
LLOW DUPLICATE PREFERRED RATE OFFERINGS	0.Always		
LLOW DUPLICATE RATES BY CARRIER	0.Never		
EWILL ADDITIONAL HANDLING CHARGE ACC CODE		K-ADDHNDL	<b>▼</b> [V]
EWILL CUSTOMS CLEARANCE CHARGE ACCESSORIAL CODE			<b>→</b> [V]
EWILL DELIVERY CONFIRMATION CHARGE ACC CODE		K-DELVCONF	<b>-</b> V
EWILL DRY ICE CHARGE ACCESSORIAL CODE		K-DRYICE	<b>▼</b> [V]
EWILL FUEL SURCHARGE ACCESSORIAL CODE		K-FUEL	<b>-</b> V
EWILL HAZMAT CHARGE ACCESSORIAL CODE		K-HAZMAT	<b>→</b> [V]
EWILL INSURANCE CHARGE ACCESSORIAL CODE		K-DECVAL	<b>-</b> V
EWILL OUT OF AREA DELIVERY CHARGE ACC CODE		K-EXTAREA	<b>→</b> [V]
EWILL RESIDENTIAL DELIVERY CHARGE ACC CODE		K-RESIDENTIAL	<b>▼</b> ☑
EWILL SATURDAY DELVY CHARGE ACCESSORIAL CODE		K-SATDELV	<b>▼</b> [V]
EWILL SATURDAY PICKUP CHARGE ACCESSORIAL CODE		K-SATPICK	<b>→</b> [V]
EWILL UNCATEGORIZED CHARGE ACCESSORIAL CODE			<b>▼</b> [V]
ATING ENGINE ALWAYS CALCULATES TIERED RATES	FALSE	<b>-</b>	
ATING ENGINE FAILS FAST ON CATASTROPHIC ERRORS	FALSE	TRUE ▼	
ATING ENGINE STORES DETAILED COST INFORMATION	FALSE	TRUE ▼	
RIQ HAZMAT SPECIAL SERVICE CODE	RIO HAZARDOUS		<b>▼</b> ₩

If an accessorial, like fuel surcharge, is calculated and returned by Flagship but no accessorial code has been assigned to the appropriate parameter, the cost will still be stored, but it will not be flagged as an accessorial in Oracle Transportation Management. The cost type will be set to OTHER. Other accessorials, like insurance charges, must be requested. In order to request a charge, you must assign an accessorial code using this screen, and you must then assign that accessorial code to the order being planned. The accessorial code can be assigned to the order in multiple ways. In Oracle Transportation Management, accessorial codes can be directly assigned to the order release itself, ship units, line items. Accessorial codes can also be assigned to locations. In addition, special services can also be assigned to order releases. In Oracle Transportation Management special services are associated with one or more accessorial codes. Accessorial codes associated with special services are also used to trigger Flagship accessorial cost calculations.

# **Fuel Surcharge**

This accessorial is automatically calculated and returned by Flagship. The corresponding parameter is KEWILL FUEL SURCHARGE ACCESSORIAL CODE. If no code is assigned, the cost will be returned with a cost type of OTHER.

## Additional Handling

This accessorial may or may not be automatically calculated and returned by Flagship. The choice is made according to the parameters of the shipment being rated and is entirely up to the carrier. The corresponding parameter is KEWILL ADDITIONAL HANDLING CHARGE ACC CODE. If the carrier does not automatically calculate this charge, but the shipper needs the charges to be calculated, it can be requested by assigning the accessorial code to the order release.

## **Delivery Confirmation**

This accessorial must be requested by the shipment. In order to do this, it must have an assigned accessorial code, and that accessorial code must be assigned to the order being planned or included in the accessorial codes list of an RIQ query. The corresponding parameter is KEWILL DELIVERY CONFIRMATION CHARGE ACC CODE.

### Insurance

This accessorial must be requested by the shipment. In order to do this, it must have an assigned accessorial code, and that accessorial code must be assigned to the order being planned or included in the accessorial codes list of an RIQ query. The corresponding parameter is KEWILL INSURANCE CHARGE ACCESSORIAL CODE. In addition, the individual ship units or ship unit lines specified on the order or the RIQ must also have assigned declared values. The declared values can be zero, of course.

## Out of Area Delivery

This accessorial must be requested by the shipment. In order to do this, it must have an assigned accessorial code, and that accessorial code must be assigned to the order being planned or included in the accessorial codes list of an RIQ query. The corresponding parameter is KEWILL OUT OF AREA CHARGE ACC CODE.

# **Residential Delivery**

Residential delivery charges are often treated differently by different carriers. Some carriers will calculate and return it as an accessorial cost, while others will calculate a different base cost using a residential vs. commercial tariff. In the cases where this charge is calculated as an accessorial, the corresponding parameter is KEWILL RESIDENTIAL DELIVERY CHARGE ACC CODE. In all cases, the Oracle Transportation Management destination location determines whether the delivery address is residential or commercial. This is then passed into Flagship for appropriate treatment. It is not necessary to explicitly request the charge calculation.

# **Saturday Pickup**

This accessorial is automatically calculated if the pickup date is on a Saturday. The corresponding parameter is KEWILL SATURDAY PICKUP CHARGE ACCESSORIAL CODE. The accessorial request cannot be combined with Saturday delivery. The requested service type must support Saturday pickup.

# **Saturday Delivery**

This accessorial must be requested by the shipment. In order to do this, it must have an assigned accessorial code, and that accessorial code must be assigned to the order being planned or included in the accessorial codes list of an RIQ query. The corresponding parameter

is KEWILL SATURDAY DELVY CHARGE ACCESSORIAL CODE. This cannot be combined with Saturday pickup. The requested service type must support Saturday delivery.

## **Dry Ice Charges**

This accessorial must be requested by the shipment. In order to do this, it must have an assigned accessorial code, and that accessorial code must be assigned to the order being planned or included in the accessorial codes list of an RIQ query. The corresponding parameter is KEWILL DRY ICE CHARGE ACCESSORIAL CODE. When a dry ice charge is requested, additional information about the weight and packaging type of the dry ice is required by the carriers. This information is specified on the order release lines or ship units, depending on the package type specified on the rate offering. The additional information is passed to Kewill using order release line or ship unit remarks as follows:

- **DRYICEWT**: The weight in pounds (for US origin) or kilograms (for non-US origin). Do not include the UOM designation.
- **DRYICE\_PKGTYPE**: This is a text description of the UN Hazmat package type for the dry ice. Ex: fireboard box

The dry ice charge will be calculated either as a discrete accessorial charge, or it will be included in the overall HAZMAT charge accessorial, depending on the carrier.

## **Customs Clearance Charges**

This accessorial is automatically calculated if the appropriate carrier and service is specified. The corresponding parameter is KEWILL CUSTOMS CLEARANCE CHARGE ACCESSORIAL CODE. If no code is assigned, the cost will be returned with a cost type of OTHER.

### Hazmat

It is not necessary to specify an accessorial code for Hazmat rating to occur. Hazmat rating is triggered by the presence of the Hazmat option on the order release line or the packaged item. If an accessorial code for Kewill Hazmat rating is specified, however, the cost will be flagged as an accessorial cost and assigned the proper code. The corresponding parameter is KEWILL HAZMAT CHARGE ACCESSORIAL CODE. Without the code, the cost will still be calculated and returned, but flagged as a cost of type OTHER.

Dangerous goods (or Hazmat) rating for certain carriers and geographies can involve quite a few additional pieces of information on each package being shipped. Most of these fields can be entered directly on the order release line or can be specified on a separately identified object called a HazmatItem. Shipments and order releases can then reference the HazmatItem by specifying the corresponding HazmatItem ID. All Kewill Flagship API keys used by UPS, FedEx, and DHL-EU have corresponding Oracle Transportation Management fields in the order release, order release line, hazmat item, or hazmat generic tables. If an order release line specifies both a Hazmat Item and individual hazmat values, the value on the order release line will override the value stored in the Hazmat Item or Hazmat Generic record.

In order to get a Hazmat charge, it is required to have the Hazmat flag set on either the order release line or on the packaged item. Additional Hazmat data is required for certain parcel carriers. The list of additional required fields is identified in the tables below. In order to identify a specific parcel carrier, it is necessary to add a Service Provider Alias to the service provider. See **Service Providers/Carriers** in the **Setup Base Oracle Transportation Management** section for a more detailed explanation.

**Note**: Hazmat rating is currently only supported for UPS, FedEx, and DHL-EU Additional carriers will be added and verified in upcoming updates.

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release: Emergency Phone Number	EMERGENCYPHONENUMBER	Emergency phone number when shipping hazardous materials. The 24-hour contact for the shipment.	order_release.em_phon e_number, shipment.em_phone_nu mber	Y
	Shipment: Emergency Phone Number				
FDX	Order Release Line: All Packed in One	HAZMAT_ALL_PACKED	Flag to indicate the pkg is 'All packed in one'	order_release_line, hazmat_item	N
	Hazmat Item: All Packed in One				
FDX	Order Release Line: Authorization for Dangerous Goods	HAZMAT_AUTHORIZATION	The authorization for the dangerous goods shipment. The authorization field is only required to state special governmental authorizations that are required because of the provisions or packing materials shipped with.	order_release_line.haz_ authorization, hazmat_item.authorizati on	N
	Hazmat Item: Authorization for Dangerous Goods				

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX, UPS	Order Release Line: Passenger Aircraft Forbidden  Hazmat Item: Passenger Aircraft Forbidden	HAZMAT_CARGO_PLANE	Required if a cargo aircraft packing instruction from the IATA DG Regulations is used. Y – Shipment prepared for shipment via cargo aircraft only. N – Shipment prepared for shipment via passenger or cargo aircraft. See Table 4.2 column K of the IATA DG Regulations	order_release_line.haz_ is_passenger_aircraft_f orb, hazmat_item.is_passen ger_aircraft_forbid	N
FDX	Order Release Line: Chemical Description  Hazmat Item: Chemical Description	HAZMAT_CHEMICAL_FORMU LA	The basic chemical description of the substance	order_release_line.haz_ chemical_formula, hazmat_item.chemical_f ormula	N
FDX, UPS	Order Release Line: Hazardous Classification ID  Hazmat Generic: Hazardous Classification ID	HAZMAT_CLASS_DIVISION_ NUMBER	Hazmat class / division number	order_release_line.haza rdous_classification_gid, hazmat_generic.hazard ous_classification_gid	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
UPS	Order Release Line: Identification Number  Hazmat Generic: Identification Number	HAZMAT_CODE	The unique hazmat code to identify hazardous material. Valid values are a numeric identifier; for example: 0012456. This information is retrieved and used by the Label Module. This value can be configured through Web Admin tool. Note that Hazmat quantity, ClassDivisionNumber, Units, IDGProperShippingN are required fields to ship Hazmat item. (Note: This references the UN DG ID. It is not a required field for UPS rating, but may be used by some other feature in the future.)	order_release_line.haz_identification_number, hazmat_generic.identification_number	N
DHEU	Order Release Line: Identification Number  Hazmat Generic: Identification Number	HAZMAT_CODEIDENTITY_N UMBER	The unique hazmat code to identify hazardous material. Valid values are a numeric identifier; for example: 0012456. This information is retrieved and used by the Label Module. This value can be configured through Web Admin tool. Note that Hazmat quantity, ClassDivisionNumber, Units, IDGProperShippingN are required fields to ship Hazmat item. (Note: This is the UN DG ID for this item. It is apparently the same value as the API key: HAZMAT_UNDG_NUMBER. Both keys are required for DHEU hazmat rating)	order_release_line.haz_ identification_number, hazmat_generic.identific ation_number	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release Line: Concentration Percent  Hazmat Item: Concentration Percent	HAZMAT_CONCENTRATION_ PERCENT	Required if the Dangerous Goods UN Number is 2031, 1796, 1826, or 1873. Enter the percentage of DG concentration if the above condition applies.	order_release_line.haz_ concentration_percent, hazmat_item.concentrat ion_percent	Y
FDX	Order Release Line: Critical Safety Index Hazmat Item: Critical Safety Index	HAZMAT_CRITICALITY_SAFE TY_INDEX	A measurement for packages containing fissile material that is determined by dividing the number 50 by the smaller of the numbers determined using the rules in section 10.6.2.4.3 of the DG Regulation Guide	order_release_line.haz_ crit_safety_index, hazmat_item.criticality_ safety_index	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release Line: Approval Exemption (Hazmat Approval Exemption: Description)  Hazmat Item: DOT Exemption (Hazmat Approval Exemption (Hazmat Approval Exemption: Description)	HAZMAT_EXEMPTIONNUMBE R	Exemption number and text (ground shipments only)	hazmat_approval_exem ption.description	N
UPS	Order Release Line: Hazmat IDG Info  Hazmat Item: Hazmat IDG Info	HAZMAT_IDG_ADDITIONAL_ DESCINFO	Hazmat IDG additional description information	order_release_line.haz_ idg_add_desc_info, hazmat_item.idg_additi onal_desc_info	Y

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX, UPS	Release Line: Proper Shipping Name	HAZMAT_IDG_PROPER_SHIP PING_NAME	Proper shipping name (Should conform to IATA proper shipping names)	order_release_line.haz_ proper_shipping_name, hazmat_generic.proper_ shipping_name	Y
	Hazmat Generic: Proper Shipping Name				
FDX, UPS	Order Release Line: Identification Number	HAZMAT_IDGIDENTIFICATIO NNUMBER	Hazmat IDG UN identification number	order_release_line.haz_ identification_number, hazmat_generic.identific ation_number	Z
	Hazmat Generic: Identification Number				
FDX	Order Release Line: Limited Quantity	HAZMAT_LIMITED_QUANTIT Y	Limited quantity flag	order_release_line.haz_ is_limited_quantity, hazmat_item.is_limited _quantity	N
	Hazmat Item: Limited Quantity				

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release Line: Maximum Volume  Hazmat Item: Maximum Volume	HAZMAT_MAX_QUANTITY	Maximum passenger volume or the maximum cargo volume for the item (Used in Q- Value calculation)	order_release_line.haz_ max_quantity, hazmat_item.max_quan tity	N
FDX	Order Release Line: Outer Packaging Type  Hazmat Item: Outer Packaging Type	HAZMAT_OUTER_PACKAGIN G_TYPE	Outer packaging type if packing type = All packed in one	order_release_line.haz_ outer_packaging_type, hazmat_item.outer_pac kaging_type	N
FDX	Order Release Line: Outer Packing Count  Hazmat Item: Outer Packing Count	HAZMAT_OUTER_PACKING_ COUNT	Outer packing count	order_release_line.haz_ outer_packing_count, hazmat_item.outer_pac king_count	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release Line: Overpack Hazmat Item: Overpack	HAZMAT_OVERPACK	Flag to indicate the package is an 'overpack'	order_release_line.haz_ is_overpack, hazmat_item.is_overpa ck	N
FDX, UPS	Order Release Line: Hazmat Package Type Hazmat Item: Hazmat Package Type	HAZMAT_PACKAGETYPE	Hazmat package type of the Dangerous Goods shipment.	order_release_line.haz_ package_type, hazmat_item.package_t ype	Y (FDX)
FDX, UPS	Order Release Line: Packing Count  Hazmat Item: Packing Count	HAZMAT_PACKING_COUNT	Packing count (number of packaged units)	order_release_line.haz_ packing_count, hazmat_item.packing_c ount	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX, UPS	Order Release Line: Packing Instructions  Hazmat Item: Packing Instructions	HAZMAT_PACKINGINSTRUC TIONS	Required for dangerous goods shipments, unless the DG class is radioactive or Not Restricted. See Table 4.2 columns G, I, or K of the IATA DG Regulations.	order_release_line.haz_ packaging_instr, hazmat_item.packaging _instr	Y
FDX	Order Release Line: Hazmat Physical Form Hazmat Item: Physical Form	HAZMAT_PHYSICAL_FORM	A description of the physical form of the radioactive substance : Special Solid Liquid Gas	order_release_line.haz_ physical_form, hazmat_item.physical_f orm	N
FDX	Order Release Line: Q Value Ratio Hazmat Item: Q Value Ratio	HAZMAT_Q_VALUE	Ratio used to indicate that the combined quantities in 'all packed in one' package are within the maximum allowable limits.	order_release_line.haz_ q_value, hazmat_item.q_value	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX, UPS	Order Release Line: Hazmat Item Quantity  Hazmat Item: Hazmat Item Quantity	HAZMAT_QUANTITY	Hazmat item quantity	order_release_line.haz_ quantity, hazmat_item.quantity	Y
FDX	Order Release Line: Type of Shipment Label Hazmat Item: Type of Shipment Label	HAZMAT_RADIOACTIVE_LAB EL	The type of label on the shipment. W1 (White I) Y2 (Yellow II) Y3 (Yellow III)	order_release_line.haz_ radioactive_label, hazmat_item.radioactiv e_label	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release Line: Packaging Type  Hazmat Item: Packaging Type	HAZMAT_RADIOACTIVE_PAC KAGING	A description of the type of packaging the substance is contained in. Acceptable package types are listed in section 10.5 of the DG Regulations Guide: Expected (Expected) Industrial ip1 (Industrial Type 1(IP-1)) Industrial ip2 (Industrial Type 2(IP-2)) Industrial ip3 (Industrial Type 3(IP-3)) Type a (Type A) Type b(m) (Type B(M)) Type b(u) (Type B(U)) Type c (Type C)	order_releae_line.haz_r ad_packaging, hazmat_item.radioactiv e_packaging	N
FDX	Order Release Line: Shipment Radioactivity  Hazmat Item: Shipment Radioactivity	HAZMAT_RADIOACTIVITY	A measurement of the activity of the shipment. For fissile material, the weight of the material in grams or kilograms may be substituted for the activity measurement	order_release_line.haz_ radioactivity, hazmat_item.radioactivi ty	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release Line: Radioactivity Units  Hazmat Item: Radioactivity Units	HAZMAT_RADIOACTIVITY_U NITS	The units that the activity were measured in. This must be in becquerel units (or multiples thereof):  Bq (becquerel) kBq (kilobecquerel) MBq (megabecquerel) GBq (gigabecquerel) TBq (terabecquerel) PBq (petabecquerel)	order_release_line.haz_ radioactivity_units, hazmat_item.radioactivi ty_units	N
FDX	Order Release Line: Radionuclide Hazmat Item: Radionuclide	HAZMAT_RADIONUCLIDE	The radionuclide assigned to the substance being shipped. A table of basic radionuclides is available in the DG Regulation Guide section 10.4.A. For example, aluminum (13) has a radionuclide Al-26	order_release_line.haz_ radionuclide, hazmat_item.radionucli de	N
FDX, UPS	Order Release Line: Reportable Quantity  Hazmat Item: Reportable Quantity	HAZMAT_REPORTABLE_QUA NTITY	Enter Y if the DG is a reportable quantity. For U.S. entry/exit only. Default: N	order_release_line.haz_ is_reportable_quantity	Y

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release Line: Special Provisions  Hazmat Generic: Special Provisions	HAZMAT_SPECIAL_PROVISI ONS	Indicates Dangerous Goods (DG) are being shipped under one of the special provisions listed in the IATA Dangerous Goods Regulation Guide, section 4.4. There appear to be 146 different provisions, and multiple provisions may apply to a single item in some cases.	order_release_line.haz_ special_provisions, hazmat_generic.special _provisions	N
FDX, UPS	Order Release Line: Subsidiary Hazard  Hazmat Generic: Subsidiary Hazard	HAZMAT_SUBRISKCLASS	Hazmat subrisk class	order_release_line.haz_ subsidiary_hazard, hazmat_generic.subsidi ary_hazard	N
DHEU	Order Release Line: Substance Number  Hazmat Item: Substance Number	HAZMAT_SUBSTANCE_NUMB ER	Hazardous materials substance number.	order_release_line.subs tance_number, hazmat_item.substance _number	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
FDX	Order Release Line: Surface Reading  Hazmat Item: Surface Reading	HAZMAT_SURFACE_READIN G	The surface reading of the radiation exposure for the package. This reading must be measured in mrem/h	order_release_line.haz_ surface_reading, hazmat_item.surface_re ading	N
FDX, UPS	Order Release Line: NOS Technical Name 1 Hazmat Item: NOS Technical Name 1	HAZMAT_TECHNICAL_NAME	Technical name: The technical name is used to expand upon certain hazmat items that do not have a descriptive enough proper shipping name, and end with "n.o.s." On the IATA DGN document, the technical name must follow the proper shipping name in parenthesis like this: "proper shipping name n.o.s. (technical name)". See section 4.1.2 of the IATA Dangerous Goods Regulation Guide if more clarification is required.	order_release_line.haz_ nos_technical_name, hazmat_item.nos_techn ical_name_gid_1	Y
FDX	Order Release Line: Hazmat Transport Index Hazmat Item: Transport Index	HAZMAT_TRANSPORT_INDE X	A number based on the radiation exposure of a package. This is determined based on the maximum measurement of the radiation in mrem/h at a distance of 1 meter from the package surface	order_release_line.haz_ transport_index, hazmat_item.transport_ index	N

Carrier	Screen and Name	API Key	Description	Oracle Transportation Management Field	Required to Rate
DHEU	Order Release Line: Identification Number  Hazmat Generic: UN/NA ID Number	HAZMAT_UNDG_NUMBER	Hazardous Materials UN Dangerous Goods number.	order_release_line.haz_ identification_number, hazmat_generic.identific ation_number	Y
FDX, UPS	Order Release Line: IATA Units Hazmat Item: IATA Units	HAZMAT_UNITS	IATA units for non UPS shipments (L=>Liters g=>Grams kg=>Kilograms kg G=>Kilograms Gross).	order_release_line.haz_ units, hazmat_item.units	Y
FDX	Order Release Line: Packaging Group  Hazmat Generic: Packaging Group	PACKINGGROUPNUMBER_TY PE	Type of packaging for Dangerous Goods. Packing Group (I, II, III)	order_release_line.haz_ packaginggroup, hazmat_generic.packagi nggroup	Y

#### 6. Rating Engine Fatal Exception

As of Oracle Transportation Management version 6.1.5, certain situations will trigger the rating subsystem to throw a fatal exception. A fatal rating exception is a situation considered severe enough to completely halt rating and the invoking planning process in progress. This is now set by the addition of a new planning parameter group called Exception Handling. Within this parameter group, the parameter FAIL ON FATAL RATING EXCEPTION has been added. To trigger the Fatal Exception, the value for this parameter must be set to true. Currently, only the following situations will cause this exception to be thrown:

- The Kewill Flagship engine fails to accept a socket connection during rating.
- The Federal Express fails to communicate with Kewill Flagship during a query for FDX rates.

In normal Oracle Transportation Management operations, a fatal exception will have no impact. If thrown, the rate will be marked as infeasible, and the rating engine will continue on to evaluate the next rate. When the FAIL ON FATAL RATING EXCEPTION planning parameter is **true**, a fatal exception will instruct the invoking planning process to immediately abort all operations. Bulk Plan, for example, will halt and no shipments will be created.

#### 7. Appendix: Supported Carrier Service Codes

#### DHL U.S Origin: Carrier Code "DHL"

Service Code

Domestic	Service Flagship Service Code
Bound Printed Matter @Home Deferred DCR	DBHD
@Home Standard	HST
@Home Deferred	HDF
Media Mail @Home Standard	MHS
Media Mail @Home Deferred	MHD
Bound Printed Matter @Home Standard	BHS
Bound Printed Matter @Home Deferred	BHD

International	Service Flagship Service Code
Global Mail Standard	GMS
Global Mail Priority	GMP
International Document Letter	IDL
International Document	IDOC
Worldwide Priority Express	WPX

## FedEx U.S. Origin: Carrier Code "FDX"

Domestic	Service Flagship Service Code
Ground	GND
Home Delivery	RES
Express Saver	SVR
Priority Overnight	PRI
2Day	2ND
Standard Overnight	STD
First Overnight	FST
1Day Freight	1FR
2Day Freight	2FR
3Day Freight	3FR

Domestic	Service Flagship Service Code
SmartPost Plus	SPP

International	Service Flagship Service Code
International Priority	IPRI
International Economy	IECO
International First	IFIR
International Priority Freight	IPFR
International Economy Freight	IEFR
International Ground	IGND
International Priority Distribution	IPD

#### Generic Rated or Non-Rated – LTL: Carrier Code "GEN"

Generic	Service Flagship Service Code
Generic	GEN

## **UPS U.S. Origin: Carrier Code "UPS"**

Domestic	Service Flagship Service Code
Next Day Air	NDA
Next Day Air Early A.M.	NDAE
Next Day Air Saver	NDAS
2nd Day Air AM	SDAE
2nd Day Air	SDA
3 Day Select	TDS
Ground	GND
UPS Basic	BAS

International	Service Flagship Service Code
Worldwide Express	IEXP
Worldwide Express Plus	IEPL
Worldwide Expedited	IEXD
Worldwide Saver	EXPS

U.S. to Canada	Service Flagship Service Code
Canada Express	CEXP
Worldwide Express Plus Canada	CEPL
Worldwide Expedited Canada	CEXD
Standard Canada	CSTD
Worldwide Saver To Canada	CXPS

## U.S. Postal Service U.S. Origin: Carrier Code "USPS"

As of May 14, 2007, the US Postal Service changed their rating methodology. The size of all U.S. Postal Service mail pieces will play a larger role in determining the amount of postage. New services codes have been added in Flagship to support this change. You no longer need to supply the packaging type.

Domestic	Service Flagship Service Code
First Class Parcel	FCLS
First Class Flat	FCF
First Class Letter	FCL
Priority Mail Parcel	PRTY
Priority Mail Flat-Rate Box	PMFB
Priority Mail Flat-Rate Envelope	PMFE
Express Mail Parcel	EXPR
Express Mail Flat-Rate Envelope	EMFE
Standard Mail Machinable Parcels	SMP
Standard Mail Irregular Parcels	SMPI

Domestic	Service Flagship Service Code
Parcel Post	PPST
Media Mail	MEDM
BPM Destination BMC Flats	BDBF
BPM Destination BMC Irregular Parcels	BDBI
BPM Destination BMC Machinable Parcels	BDBP
BPM Destination SCF Flats	BDSF
BPM Destination SCF Irregular Parcels	BDSI
BPM Destination SCF Machinable Parcels	BDSP
BPM Presorted Flats	BPF
BPM Presorted Irregular Parcels	BPI
BPM Presorted Parcels	ВРР
BPM Nonpresort Flats	BSF
BPM Nonpresort Irregular Parcels	BSI
BPM Nonpresort Parcels	BSP

International	Service Flagship Service Code
First Class Mail International	FCI
First Class Mail International Cards	FCIC
Express Mail International	EMS
Express Mail Intl Flat-Rate Envelope	EMIE
Priority Mail International	PMI
Priority Mail Intl Flat-Rate Envelope	PMIE
Priority Mail Intl Flat-Rate Box	PMIB

# UPS Supply Chain Solutions (SCS) US Origin: Carrier Code "EMRY"

Domestic	Service Flagship Service Code
09:30 0930 AM Freight (N. America)	AM
2nd Day Freight (N. America)	2M
Economy Freight (N. America)	DF
Deferred	DEFR
Express Document	CX/D
Gold Priority Plus (N. America)	GAMP
Gold Priority AM	GAM
Guaranteed Ground	GRND

Note: Use domestic services for U.S. shipments to Canada and Puerto Rico as well.

International	Service Flagship Service Code
Titternational	Service Flagship Service code
Intl EURO 48	EU48
Intl Express	CX
Intl Gold Express	GEXP
Intl Gold Priority	GPRI
Intl Mexico Economy	M-DF
Intl Preferred	CA
Intl Preferred with Delivery	CAD
Intl Preferred with Customs Clearance	CAC
Intl Preferred with Delivery and Customs Clearance	CACD
Intl Standard	EC
Intl Standard Plus	XE
Intl Standard with Delivery	ECD
Intl Standard with Customs Clearance	ECC

International	Service Flagship Service Code
Intl Standard with Delivery and Customs Clearance	ECCD

## Purolator (legacy) CA Origin: Carrier Code "PURO"

Canada Domestic	Service Flagship Service Code
Air	AIR
Ground	GRD

Canada to U.S.	Service Flagship Service Code
U.S. Air (Overnight)	UNDA
U.S. Ground (Deferred)	UGND

Canada International	Service Flagship Service Code
International Air	INTL

#### FedEx SmartPost US Origin: Carrier Code "SPO"

Service	Service Flagship Service Code
Priority	SPRI
Standard A	SSTA
Standard B – BPM	SSBB
Standard B - Media	SSBM
Standard B - Parcel Post	SSBP

#### Czar - Using SMC3 RateWare Server: Carrier Code "CZAR"

Service	Service Flagship Service Code
Generic Czar Service	GEN

## DHL Canada CA Origin: Carrier Code "DHCA"

Domestic	Service Flagship Service Code
Express	DEXP
Ground	DGRD

International	Service Flagship Service Code
DHL Worldwide Priority	WPX
International Document	DOX
International Air Letter	IAL
U.S. Overnight Air Letter	UOA
DHL International (southbound) U.S. Ground	IGRD

## **BAX Global US Origin: Carrier Code "BAX"**

Domestic	Service Flagship Service Code
BAX Global Overnight	1DAY
BAX Global Second Day	2DAY
BAX Global Saver	BSAV
BAX Global Deferred	BDEF

**Note**: Use domestic services for U.S. shipments to Canada.

International	Service Flagship Service Code
Door to Door - Standard Air Freight	DDAF
Door to Airport - Standard Air Freight	DAAF
Airport to Door - Standard Air Freight	ADAF
Airport to Airport - Standard Air Freight	AAAF
International BAX Saver (U.S. to Mexico only)	ISAV
Guaranteed Door to Airport - Standard	GDTA

International	Service Flagship Service Code
Air Freight (U.S. to Mexico only)	

## **UPS Canada CA Origin: Carrier Code "UPCA"**

Domestic	Service Flagship Service Code
UPS Express Early A.M.	CEAM
UPS Express	CEXP
UPS Express Saver	CEXS
UPS Expedited	CEXD
UPS Standard	CST

Canada to U.S.	Service Flagship Service Code
UPS Express Early A.M.	UEAM
UPS Express	UEXP
UPS Expedited	UEXD
UPS 3 Day Select	UTDS
UPS Standard to the U.S.	USTD

Canada to Mexico	Service Flagship Service Code
UPS Express	MEXP
UPS Expedited	MEXD

International	Service Flagship Service Code
UPS Worldwide Express Plus	WEPP
UPS Worldwide Express	WEXP
UPS Worldwide Expedited	WEXD

#### 8. Appendix: Certified Carrier List and Support Detail

The following is a list of carriers that have been certified with Oracle Transportation Management. Certification means that a representative number of carrier service levels have been installed and verified within Oracle Transportation Management's QA environment.

This list also details whether these carriers offer hazmat rating support and package-level cost detail support. Package-level cost detail means that shipment costs can be captured within Oracle Transportation Management at the individual package level. Carriers who do not support package-level cost details can still rate multiple packages within a shipment, however the cost lines for all packages will be rolled up to the shipment level.

Carrier/Geography	Hazmat Supported in Oracle Transportation Management	Package-Level Cost Detail Support
Geography: USA origin		
USPS	Not Offered	Yes
UPS	YES	Yes
DHL		No
FDX	YES	No
PURO		No
BAX		Yes
Geography: EU origin		
DHLEU	YES	No
UPSEU		Yes
Geography: CANADA origin		
UPS Canada		Yes
DHL Canada		No