



Braille Repair

Perkins Braille may be repaired at APH or by volunteers coordinated by CISAM. Volunteers provide the labor for repairs and CISAM pays for parts if funds are available.

Perkins Braille under warranty:

- APH warrants braille for twelve months from the date of shipment.
- Braille misuse or abuse, such as dropping the braille voids the warranty.
- If you are not sure of the warranty status, contact APH for information.
- For detailed instructions, refer to the APH Products Catalog, or the APH website at www.aph.org.

Perkins Braille not under warranty:

- Send braille to Michael Tillis at the address below:
4492 Reymond Court
Columbus, OH 43220
- Send in original packaging if available.
- Braille can be sent **FREE MATTER FOR THE BLIND**; write in black marker on the upper right hand corner of the box and send by regular mail.
- Enclose a detailed description of the problem. Indicate a return address to ship the repaired braille.
- Braille will be repaired and returned to the requested address.
- There is no cost to the school district.
- If the braille cannot be repaired, a request can be made to CISAM for a replacement braille for an eligible student.
- Mr. Tillis notifies CISAM if a braille needs to be purged from the collection if unable to be repaired.