ERPsim

2004 • 2014
10th ANNIVERSARY

ERPsim 2014-2015 Instructor's Webinar

What is New with ERPsim?

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Co-director Tech3Lab
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Operations Manager
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erpsim.hec.ca

Montreal
August 20, 2014

ERPsim Lab | HEC MONTRÉAL

Dr Pierre-Majorique Léger

Dr Pierre-Majorique Léger is a full professor in information technologies at HEC Montréal, director of the ERPsim Lab (erpsim.hec.ca) and co-directeur of Tech3Lab (tech3lab.hec.ca).

He holds a Ph.D. in industrial engineering from École Polytechnique de Montréal and has done post-doctoral studies in information technologies at HEC Montréal and NYU Stern. He is also Invited professor at Henry B.Tippie College of Business (University of Iowa) and Tuck School of Business (Dartmouth University).

He is a principal inventor of ERPsim, a simulation game to teach ERP concepts, which is now used in more than 150 universities worldwide and many Fortune 1000 organisations such as SAP, ABB, Conoco Philips and Deloitte.

His current research focuses on NeuroIS.

Follow PM Leger on ResearchGate
http://www.researchgate.net/profile/Pierre-Majorique_Leger

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Jean-François Michon

Jean-Francois currently holds the position of ERPsim Lab Operations Manager and is a lecturer at HEC Montréal. He is responsible for supporting faculty members using ERPsim, developing our internal processes and our external activities, manages the support team and contributes to product development.

Jean-Francois holds a Master's degree in Administration (E-Commerce) from Université de Sherbrooke and a Bachelor's Degree in Administration (Information Technology) from HEC Montréal.

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ERPsim

A gamified approach **to learn ERP concepts and business analytics**

1 What is ERPsim ?

2 What is new ?

3 ERPsim on HANA

4 ERPsim International Competition

5 User Groups and Workshops

What is ERPsim ?

What is ERPsim ?

ERPsim acts like a flight simulator, but using a real plane in a virtual sky!

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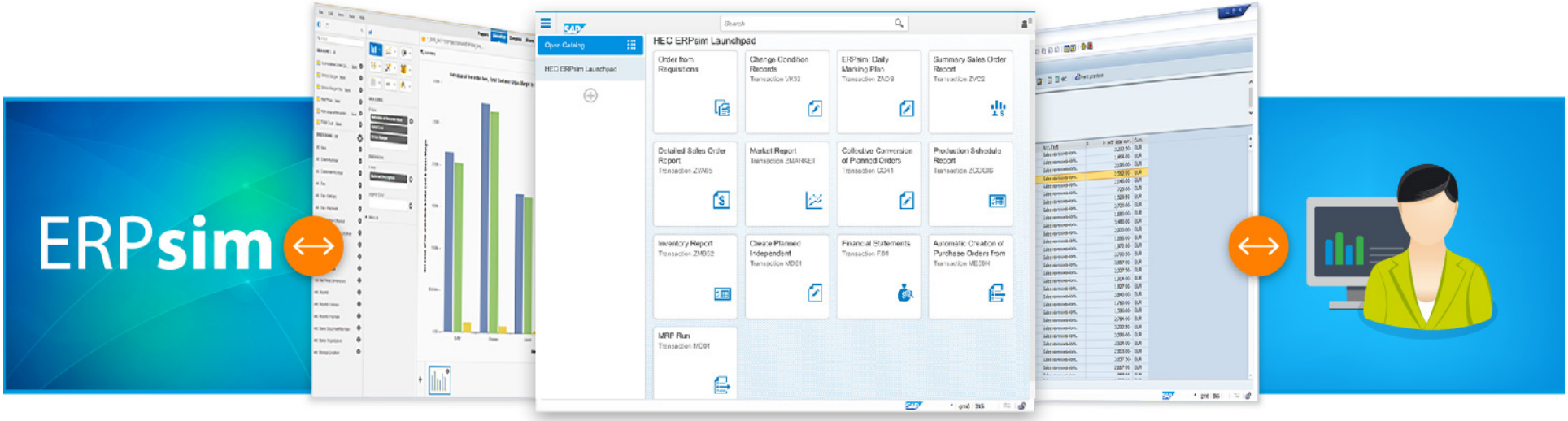
ERPsim

What ERPsim Does ?



VIRTUAL SYSTEM

1. Automation of administrative tasks
2. Simulation of a market
3. Simulation of passing of time

ERP SYSTEM

SAP

PARTICIPANTS

1. Business analytics
2. Business decisions

Léger, P.-M., Robert, J., Babin, G., Pellerin, R. and Wagner, B. (2007), ERPsim, ERPsim Lab, HEC Montréal, Montréal, Qc.

Léger, P.-M. (2006), "Using a Simulation Game Approach to Teach Enterprise Resource Planning Concepts" Journal of Information Systems Education, Vol. 17, pp. 441-448

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ERPsim Lab

Gamifying ERP Learning

ERPsim Mission :

Conduct research, development and transfer in the field of serious games in information technology.

ACADEMIC

Since 2009, more than

11000 simulations

in 190 universities around the world.

20 000 students

used ERPsim in 2013

900 faculty

trained on ERPsim worldwide

COMMERCIAL

Many large organizations such as SAP, GE, Boeing and GM are using ERPsim to train their end-users on ERP systems.

BÂTON SIMULATIONS

RESEARCH

Several researchers have started using ERPsim to run experimental protocol in IS.
Visit http://erpsim.hec.ca/en/cite

ERPsim Team

Research team

Prof. Pierre-Majorique LÉGER, Ph.D., Director ERPsim Lab (HEC Montréal)

Prof. Gilbert BABIN, Ph.D. (HEC Montréal)

Prof. Jacques ROBERT, Ph.D. (HEC Montréal)

Prof. Robert PELLERIN, Ph.D. (École Polytechnique de Montréal)

Prof. Bret WAGNER, Ph.D. (Western Michigan University)

Operations and development team

Jean-François MICHON, M.Sc., Operations Manager

Félix GAUDET-LAFONTAINE, B.Comm., Analyst and Test Lead

Samuel PLASSE, B.Comm, Analyst

Hikmath-Yemissi EYITAYO, Analyst

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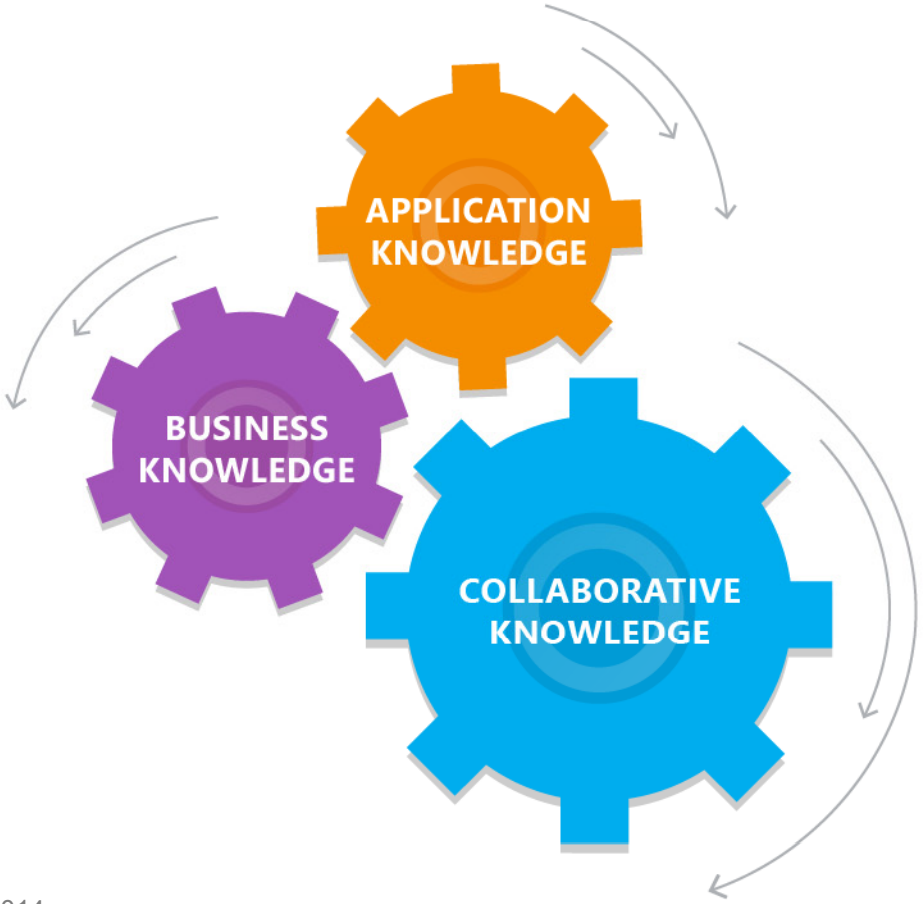
ERPsim

Moving Toward a Competency Approach

From a standard approach…

… to a competency approach



Adapted from Kang and Santhanam, 2014

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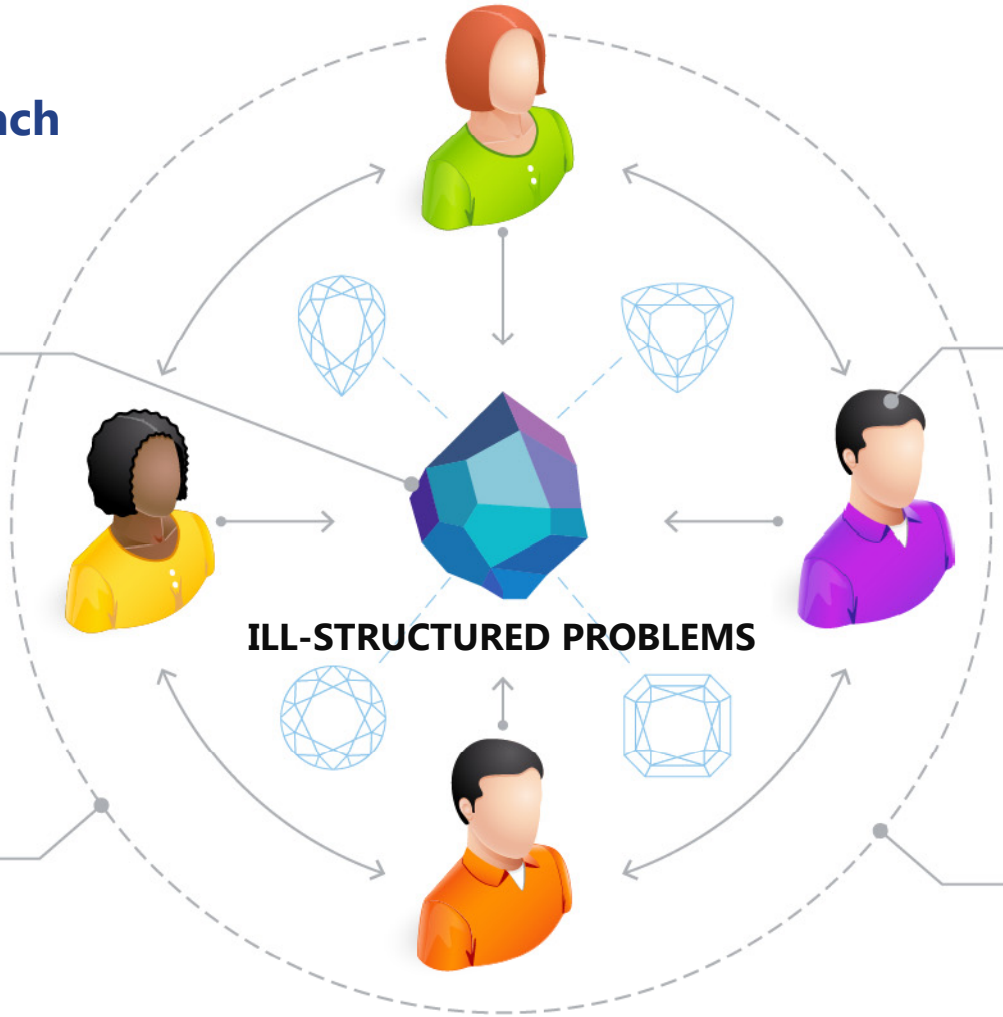
ERPsim

Active learning of ERP related concepts

Problem Based Learning Approach



AUTHENTICITY
Realistic situations

STUDENT CENTERED APPROACH

TEACHER
acts as facilitator or tutor

SMALL GROUP SETTING

Adapted from Walker and Leary (2009)

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ERPsim

When learning occurs in ERPsim ?

The current issue and full text archive of this journal is available at
www.emeraldinsight.com/0144-3577.htm

5. Discussion and conclusions

In this paper, we presented an innovative pedagogical approach (ERPSim) using PBL to teach operations management in the context of integrated information systems that is authentic, ill-structured, student-centered, and facilitator-driven. The realism of the ERPSim approach brings technology, operations management, and strategy together in one forum for learning.

	MEAN	SD
During the simulation itself	**6.10**	0.83
During the debriefing with the instructor	**5.77**	1.03
Following the simulation when the students meet between classes to discuss their team performance	**5.56**	0.94
In the team discussions before the simulation is played	4.94	1.21
In preparation for the class	4.73	1.38
In the lecture presentation prior to the simulation game	4.48	1.27
Reading the associated textbook	4.38	1.28

Table V.
When learning occurs in ERPsim

Source : Léger et al 2012

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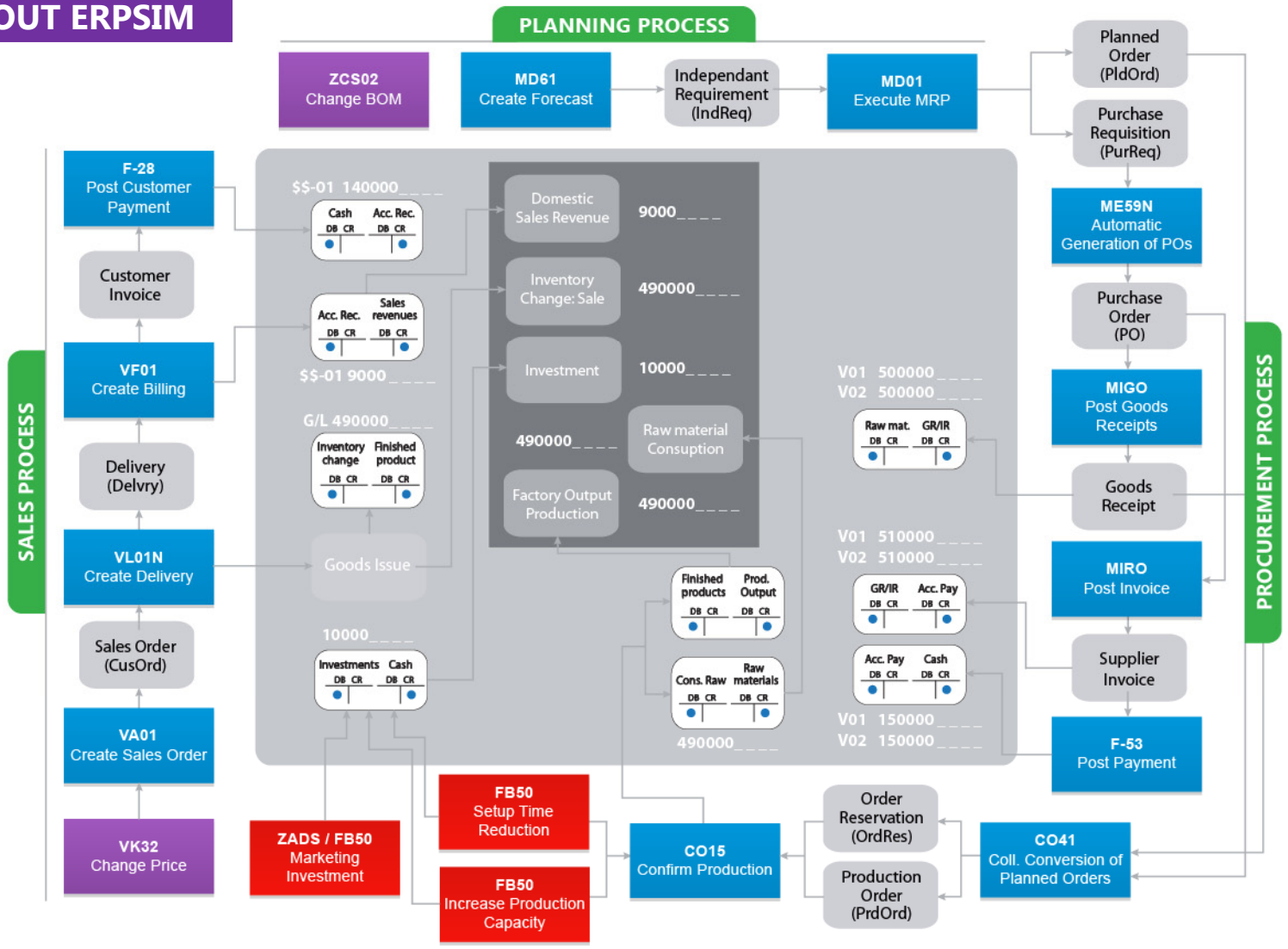
Integrated business processes

WITHOUT ERPSIM

Transactions required to complete the full integrated process, including the financial impact.



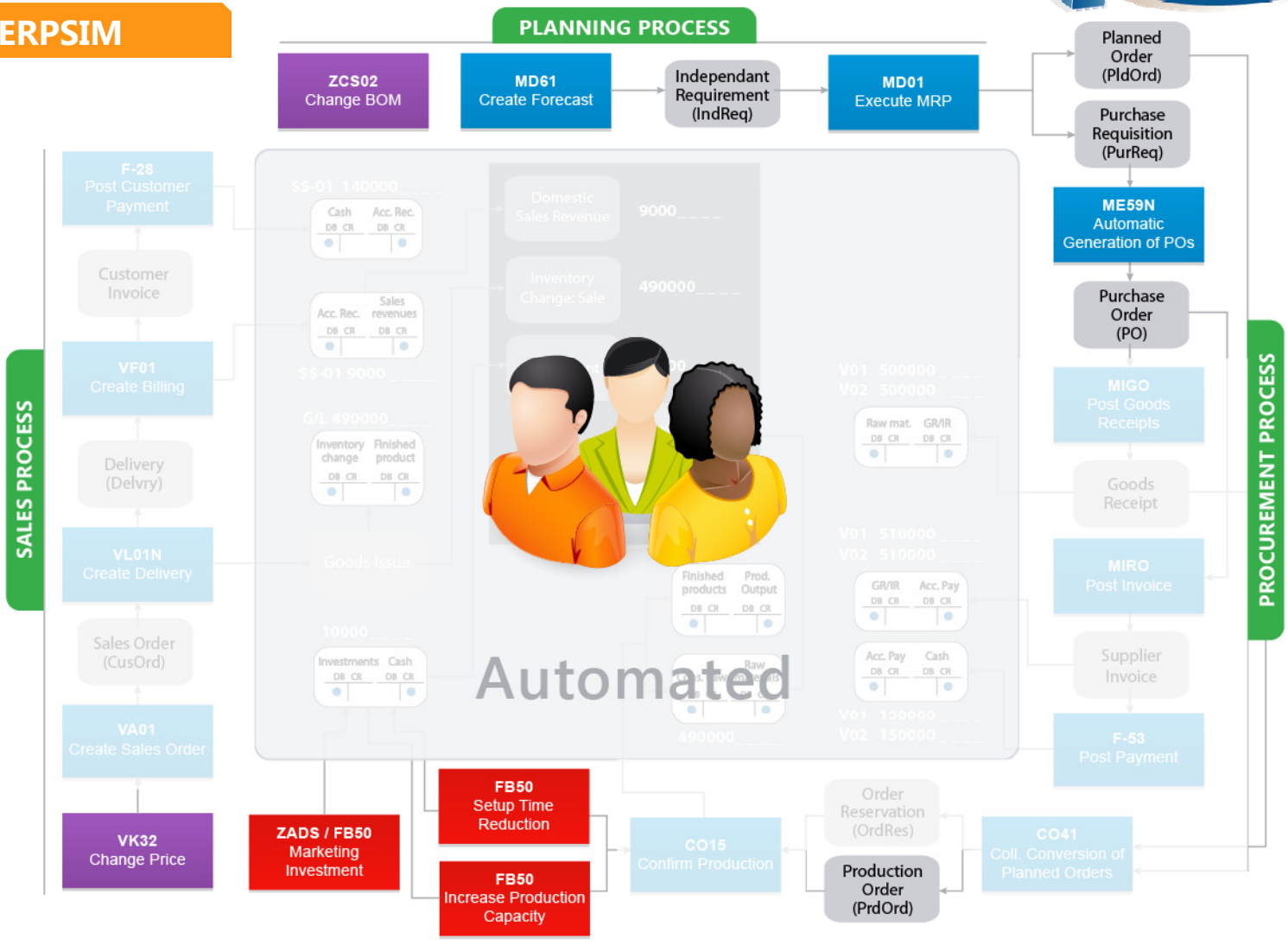
Operational transactions | Reporting transactions | Decision transactions | Accounting transactions

© 2014 Léger et al.

Integrated business processes

WITH ERPSIM

Transactions required to complete the full integrated process, including the financial impact.



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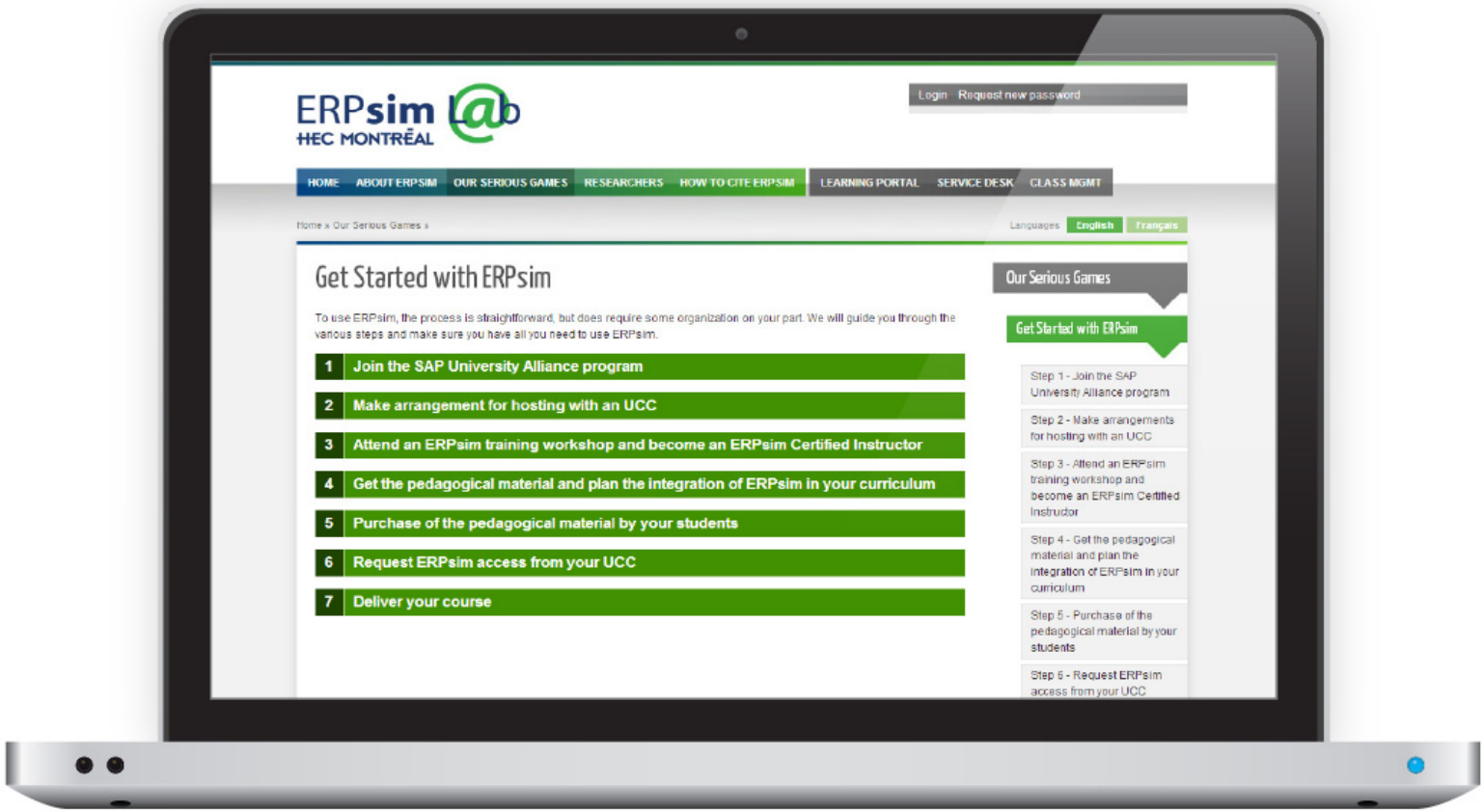
ERPsim

How to get started ?



Visit
http://erpsim.hec.ca/en/start
for more information.

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The ERPsim

Academic Community

1. The access to ERPsim and the pedagogical material (eBook, slides, videos) are the main source of ERPsim R&D funding.

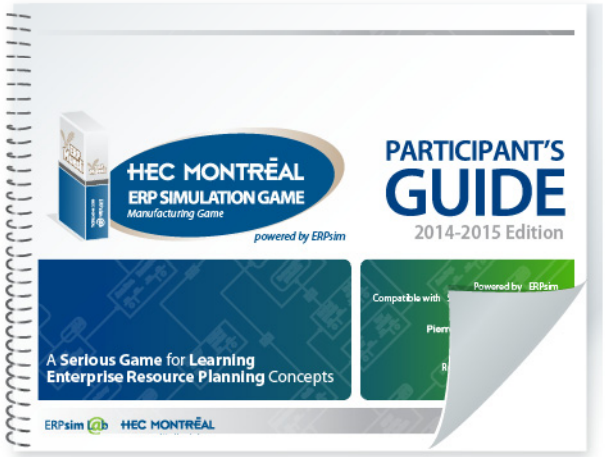
2. All contributors of the ERPsim Lab have transferred their copyrights to the Lab's.

3. ERPsim Lab's mission is to ensure the continued development and support of this simulation software.

4. All proceeds from the sales are used to fund the continuous development of ERPsim, the faculty service desk and the personnel behind it.

5. HEC Montréal grants a free educational ERP Simulation Game license to members of the SAP University Alliance (client request subject to a fee from the UCC).

ERPsim Lab



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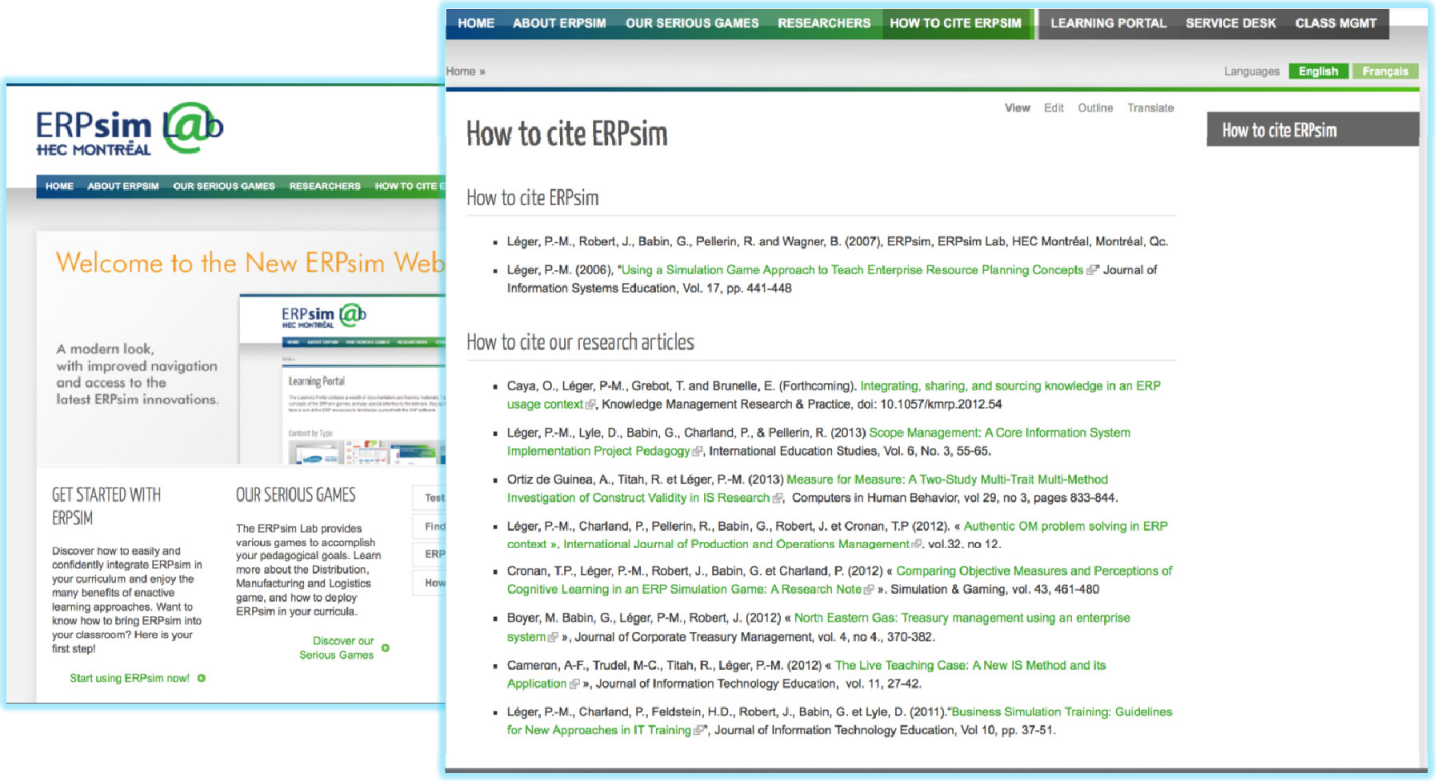
ERPsim

How to cite our pedagogical material



How to cite ERPsim (http://erpsim.hec.ca/en/cite)

Léger, P.-M., Robert, J., Babin, G., Pellerin, R. and Wagner, B. (2007), ERPsim, ERPsim Lab, HEC Montréal, Montréal, Qc.

Léger, P.-M. (2006),Using a Simulation Game Approach to Teach Enterprise Resource Planning Concepts" Journal of Information Systems Education, Vol. 17, pp. 441-448

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ERPsim Games

ERPsim

7 Different Games Available

HEC MONTRÉAL ERP SIMULATION GAME

powered by ERPsim

DISTRIBUTION GAME

Standard

Now available on HANA

MANUFACTURING GAME

Introduction

Extended

Advanced

Now available on HANA

LOGISTICS GAME

Introduction

Extended

Platinum

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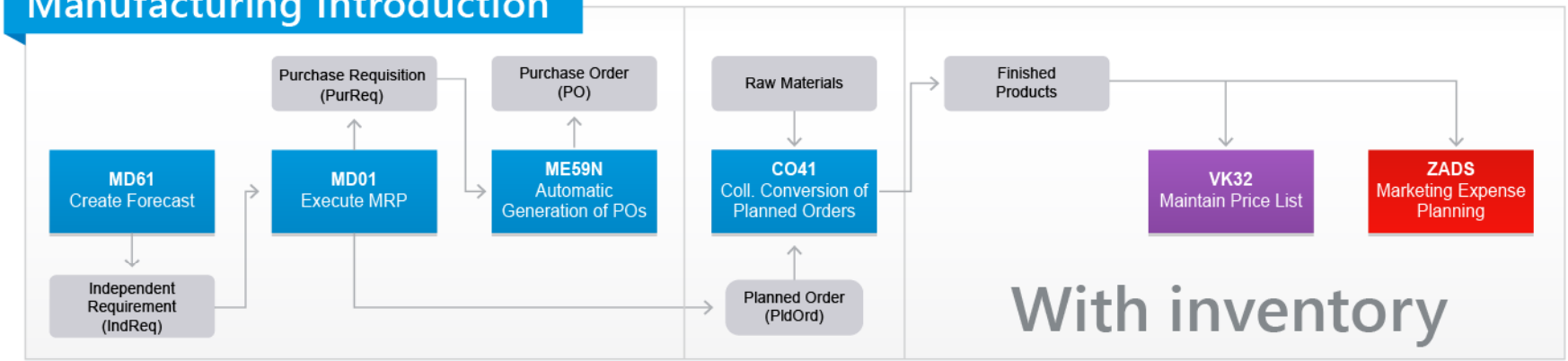
Commercial version powered by BÂTON SIMULATIONS

ERP SIMULATION GAME

Manufacturing game

HEC MONTRÉAL
ERP SIMULATION GAME
Manufacturing Game
powered by ERPsim

Manufacturing Introduction

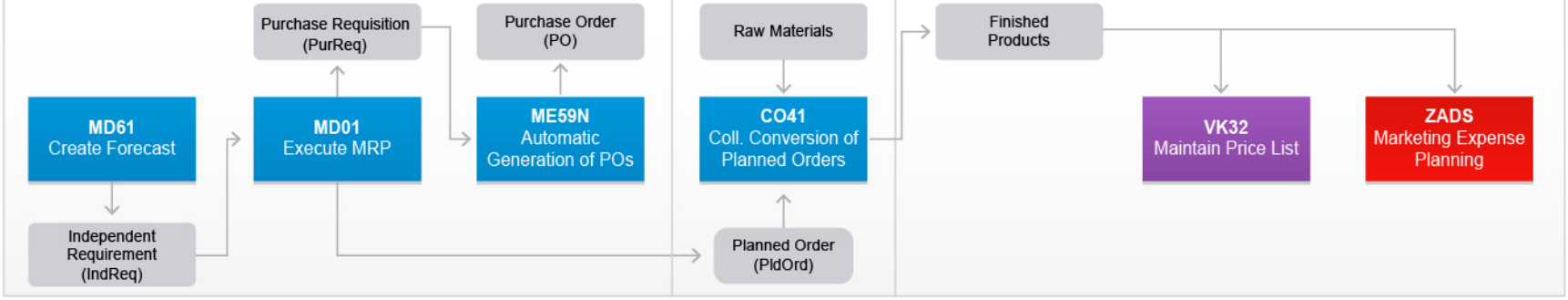


Planning, Purchasing, Production, and Sales and Distribution **ROUND 3**

Production, Sales and Distribution **ROUND 2**

Sales and Distribution Only **ROUND 1**

Manufacturing Extended



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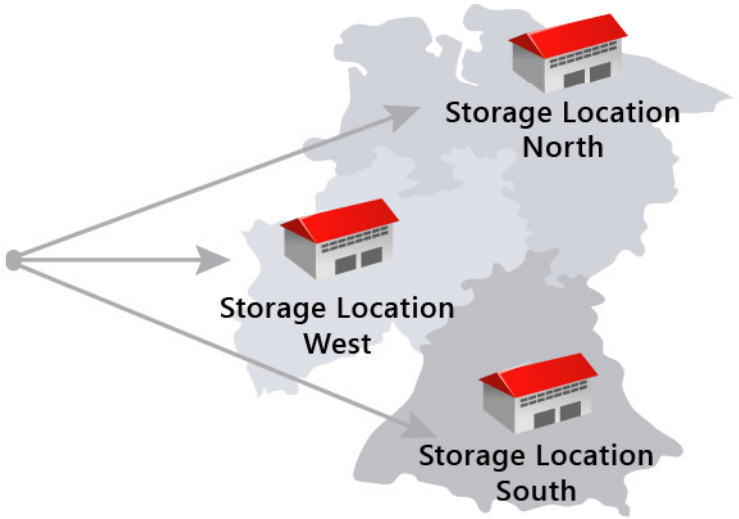
ERP SIMULATION GAME

Manufacturing game

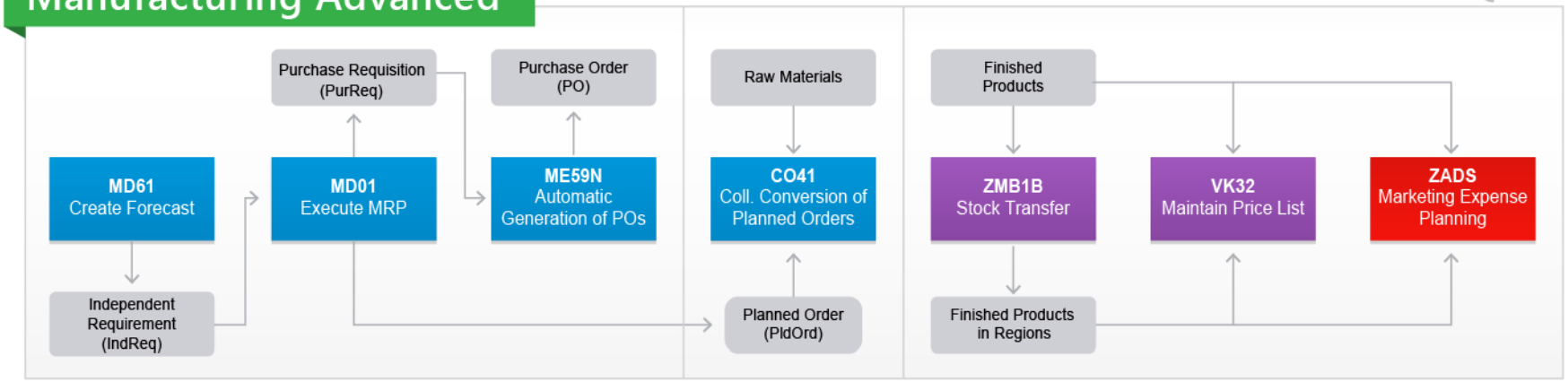
HEC MONTRÉAL
ERP SIMULATION GAME
Manufacturing Game
powered by ERPsim

MUSLI FACTORY

MAIN WAREHOUSE



Manufacturing Advanced



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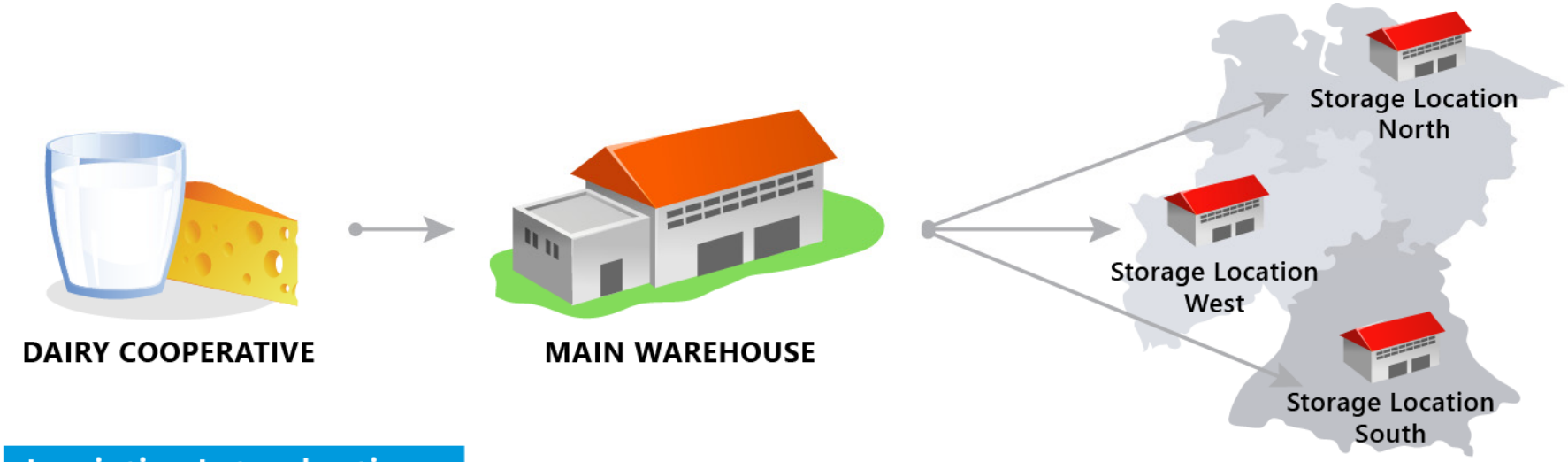
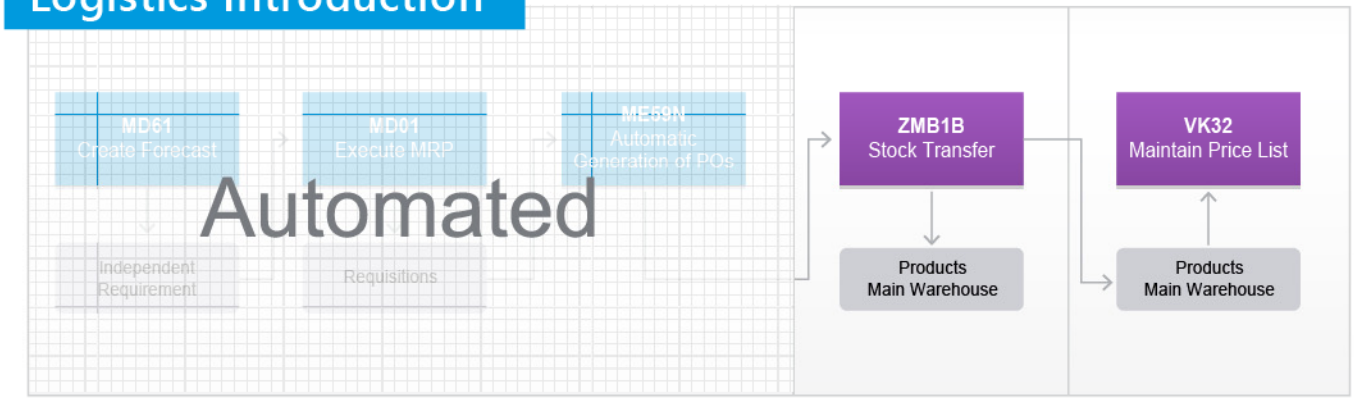
Logistics game



Logistics Introduction



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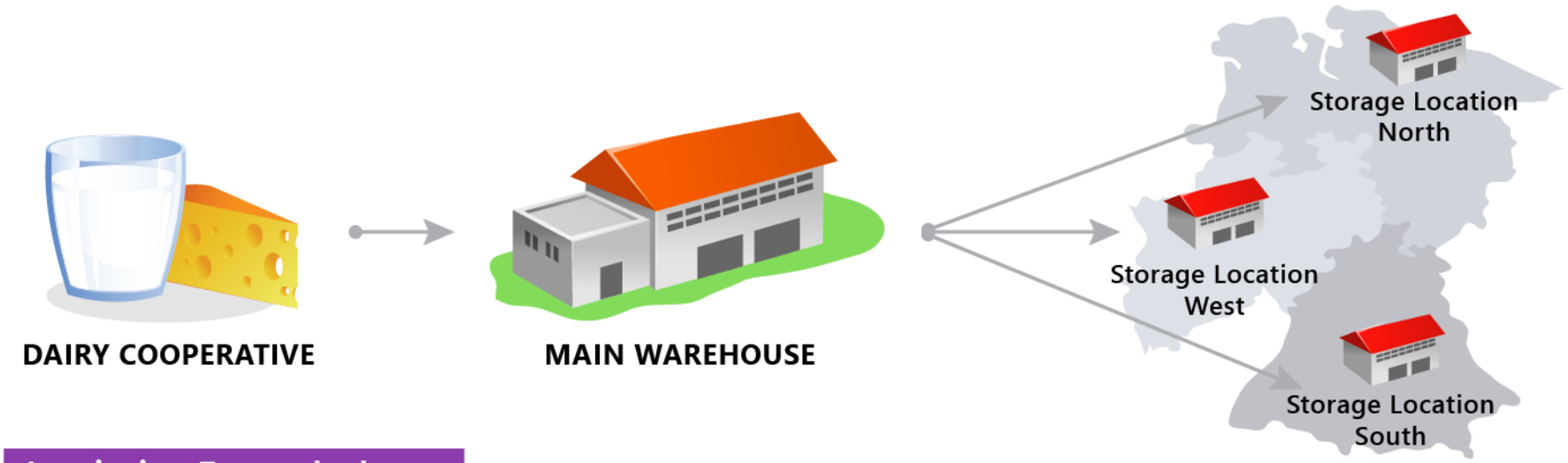
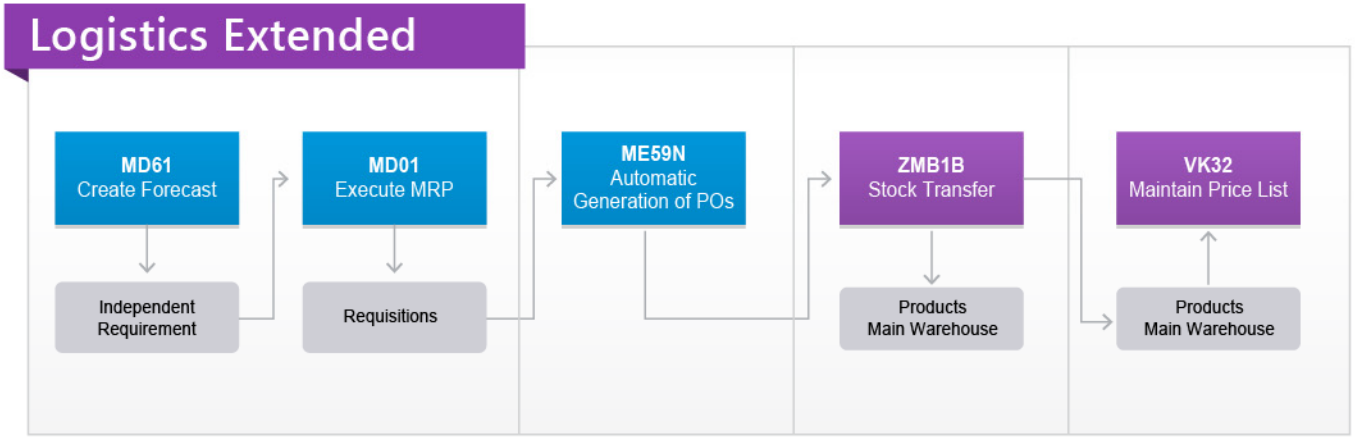
Logistics game



Logistics Extended



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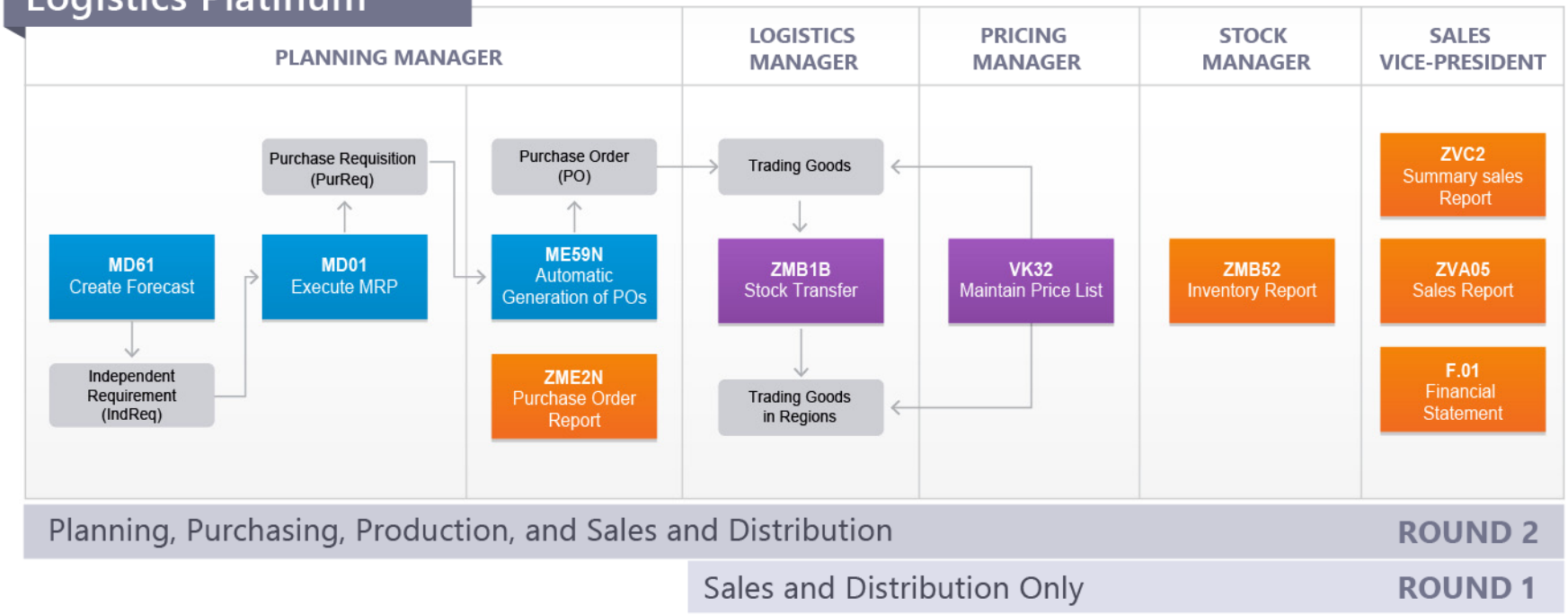
Logistics game

Logistics Platinum



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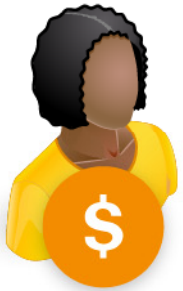
ERP SIMULATION GAME

Logistics game (Platinum)

PLANNING MANAGER

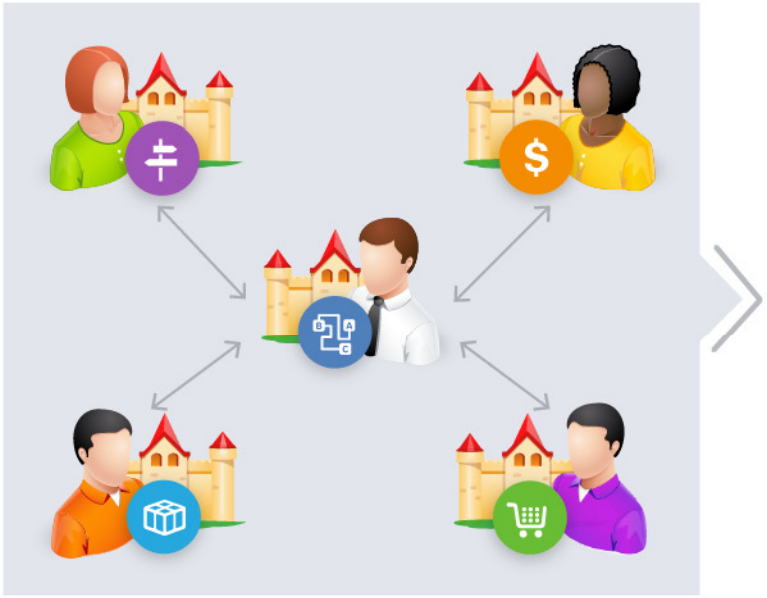
LOGISTICS MANAGER

STOCK MANAGER



PRICING MANAGER

SALES VICE-PRESIDENT



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ERPsim Related Pedagogical Material

ERPsim Lab

ERPSIM A GAMIFIED APPROACH TO LEARN BUSINESS ANALYTICS

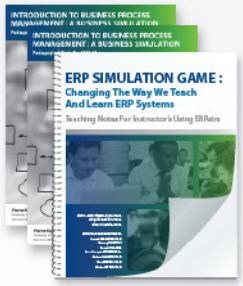
ERP SIM LAB

ERPsim Ecosystem (Academic)

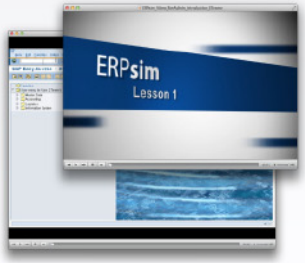
ALL MATERIALS AVAILABLE ON ERPsim WEBSITE and LEARNING PORTAL

INSTRUCTORS

TEACHING NOTES



VIDEOS

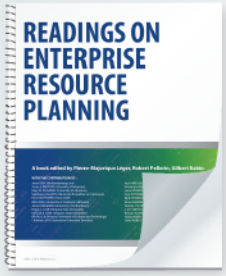


SCENARIOS
(Configuration files)

INSTRUCTORS TRAINING

RESEARCH PAPERS

PARTICIPANTS

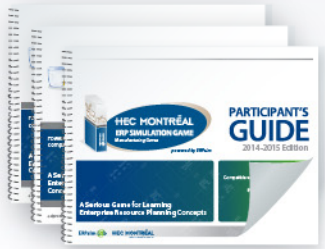


All games include

All games include

JOB AIDS

SLIDES



PARTICIPANT'S GUIDE
(for Logistics and Manufacturing only)

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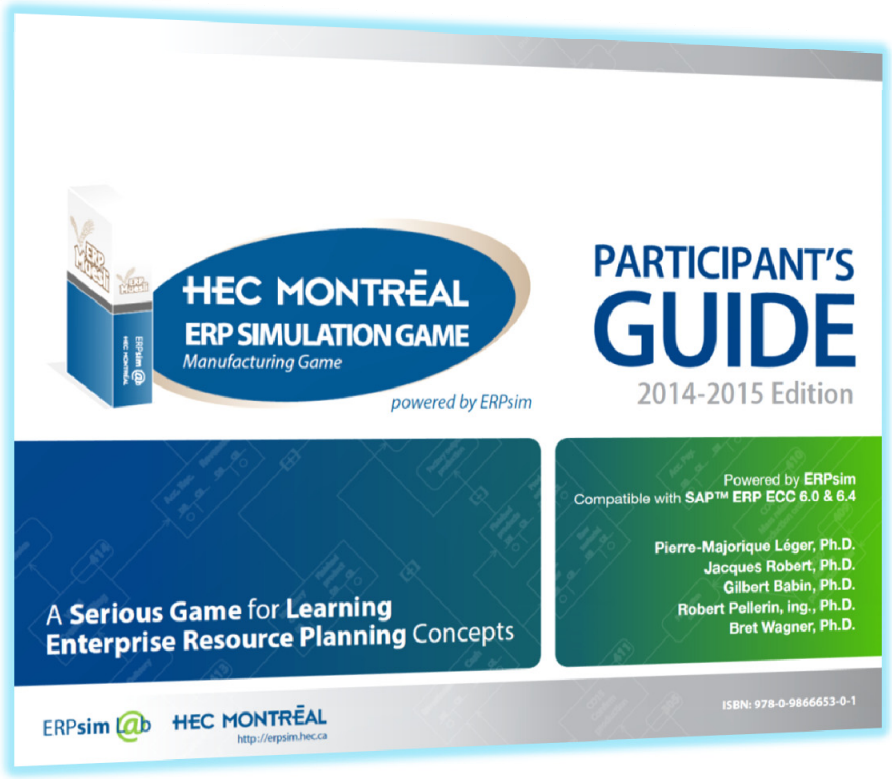
LÉGER ET AL (2013) :

Manufacturing Participants Guide



Part 1
Welcome to your New Job

Part 2
Extended Game

Part 3
SAP Implementation at Muesli AG

Part 4
SAP Business One®
Implementation at Muesli America

Part 5
Special Topics

Available at http://erpsim.hec.ca/en/node/291

CLICK HERE
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LÉGER ET AL (2012) :

Logistics Participants Guide

Introduction to the ERPsim Dairy Logistic Game

Part 1
Description of Our New Company

Part 2
Description of the Marketplace

Part 3
Decisions Areas

Part 4
Other Important Rules

Available at http://erpsim.hec.ca/en/node/274

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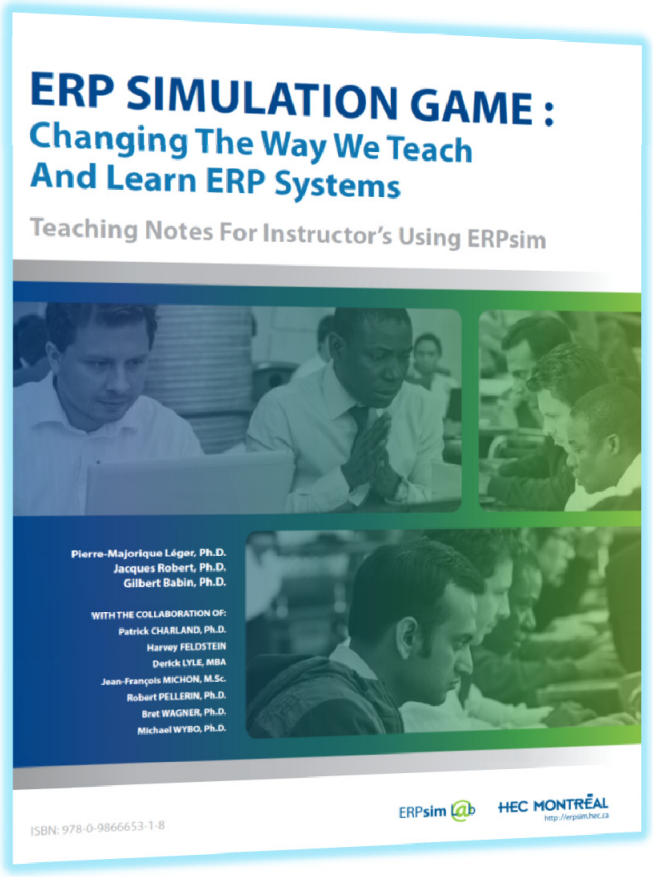
LÉGER ET AL (2013) :

Teaching Notes for Instructors



Why, what, where and how for all ERPsim games and versions

Part 1
Introduction to ERPsim

Part 2
Using ERPsim

Part 3
Teaching with ERPsim

Part 4
Instructor's Checklist

Available at http://erpsim.hec.ca/en/node/314

CLICK HERE FOR MORE INFO

Léger, P.-M., Robert, J. et Babin, G. (2013). ERP Simulation Game: Changing the Way We Teach and Learn ERP Systems, 2nd Edition, ERPsim Lab, HEC Montréal, 179 pages (ISBN: 978-0-9866653-1-8).

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ROBERT ET AL (2013)

Business Analytics for Simulation Games in SAP

Chapter 1 :
Introduction to ERPsim

Chapter 2 :
ERP Dairy Company Data Model (Logistics Game)

Chapter 3 :
Info-Cubes for the ERPsim Dairy Company (Logistics Game)

Chapter 4:
Data Model of the ERP Muesli Company (Manufacturing Game)

Chapter 5:
Info-Cubes for the ERPsim Muesli Company

Chapter 6:
Constructing a Dashboard for the ERPsim Games

Available at http://erpsim.hec.ca/en/node/340

CLICK HERE FOR MORE INFO

Robert, J., Babin, G., Léger, P.-M. and Michon, J.-F. (2013). Business Analytics for Simulation Games in SAP, ERPsim Lab, HEC Montréal, 114 pages (ISBN: 978-0-9866653-X-X).

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ERPsim Lab HEC MONTRÉAL

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ROBERT ET AL (2013)

Information technologies in Organizations

Part 1
Objectives of the book

Part 2
Content of the book

Part 3
Serious Games and Exercises in Class

Part 4
How to use this book

Available at http://erpsim.hec.ca/en/node/313

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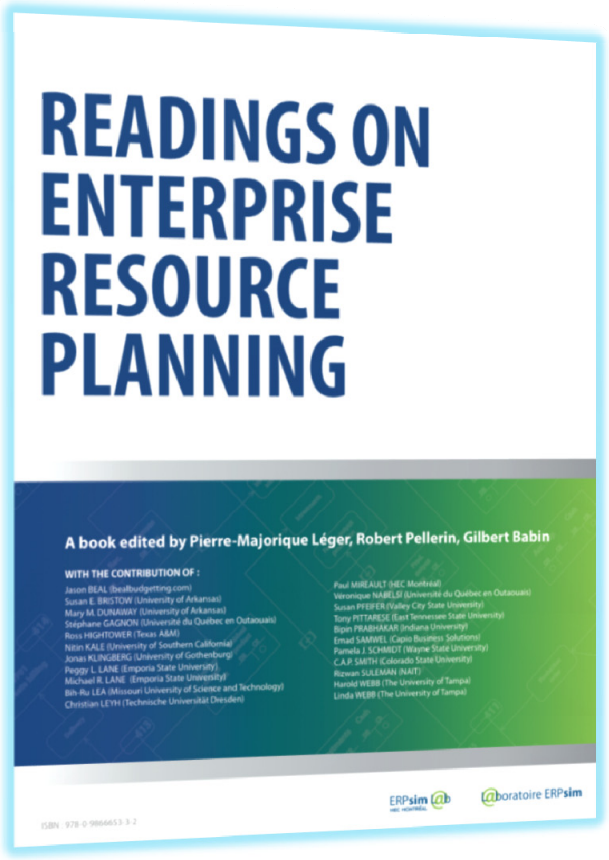
LÉGER ET AL (2011)

Readings on Enterprise Resource Planning



Part 1:
Introduction to ERP

Part 2:
ERP System Implementation

Part 3:
ERP System and Enterprise Architecture

Part 4:
ERP System and Organizational Issues

Part 5:
ERP System and Business Analytics

Part 6:
Advanced Topics

Available at http://erpsim.hec.ca/en/node/279

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Léger, P.-M., Pellerin, R. et Babin, G. (2011). Readings on Enterprise Resource Planning, ERPsim Lab, HEC Montréal, 328 pages (ISBN: 978-0-9866653-3-2).

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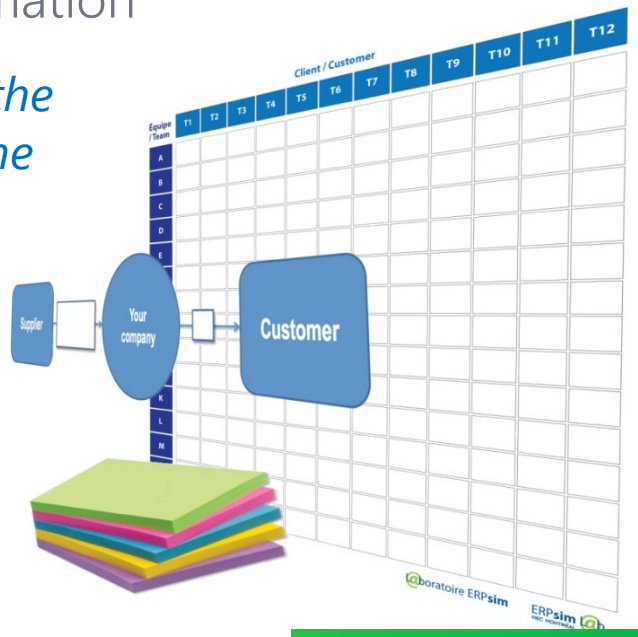
LÉGER (2010)

ERPsim Paper Game

A 60 minutes introduction to business processes and the flow of information

Send feedback on the ERPsim Paper Game at pml@hec.ca



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What is new with **ERPsim** 2014-2015

ERPsim Lab

ERPSIM A GAMIFIED APPROACH TO LEARN ERP CONCEPTS AND BUSINESS ANALYTICS

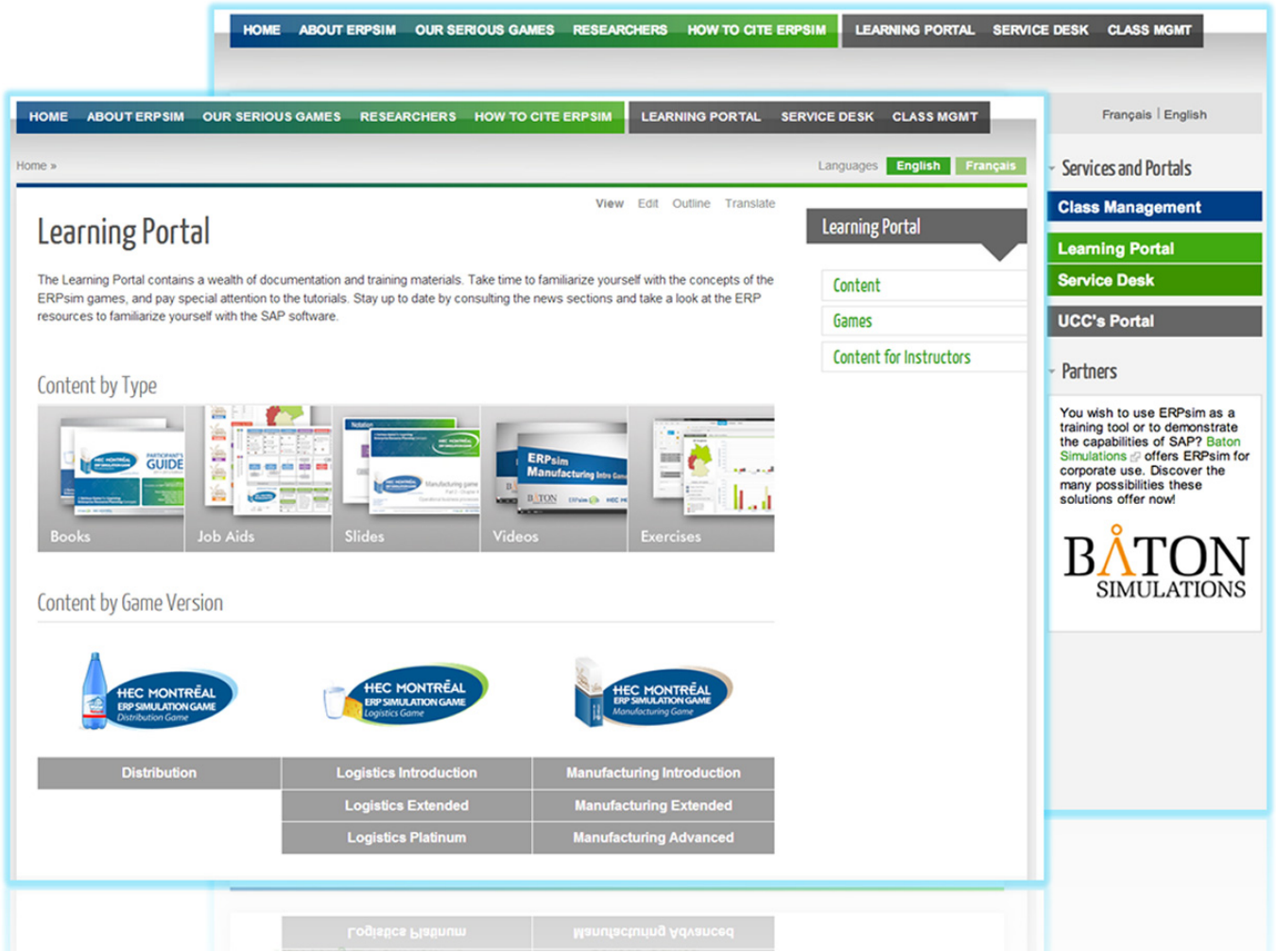
ERPSIM WEBSITE :

Enhanced Navigation and Learning Portal

One of the key changes is the navigation.

All nodes now have a menu, and are either linked to one of the four main sections, or the Learning Portal.

The navigation within the Learning Portal has also been improved, where the content can either be accessed by content type or by game.



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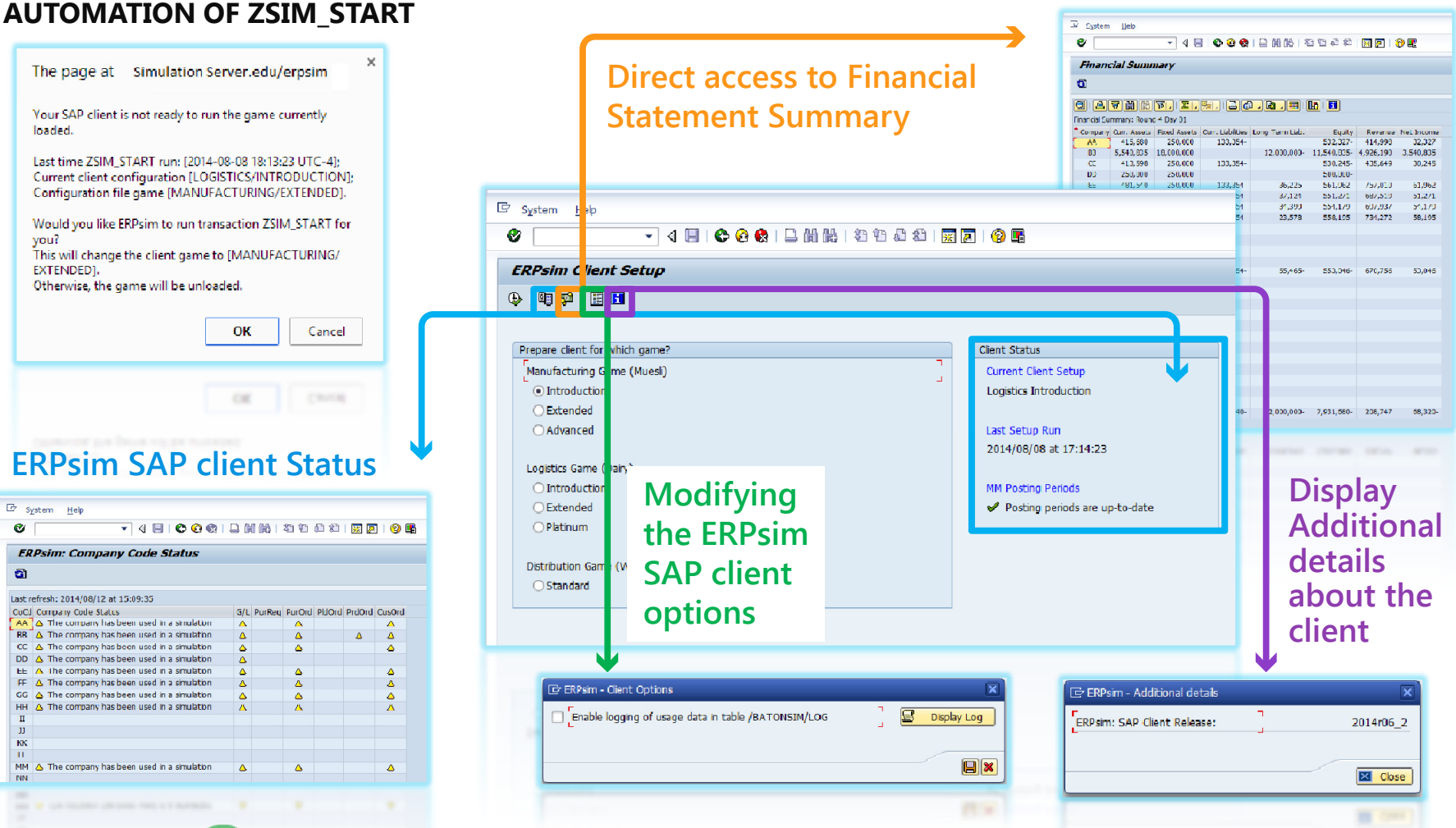
SAP CLIENT SETUP AND MONITORING TOOLS :
Revamp & Automation of ZSIM_START

AUTOMATION OF ZSIM_START



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ERPsim on HANA

ERPsim Lab

ERPSIM A GAMIFIED APPROACH TO LEARN BUSINESS ANALYTICS

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ERPsim on HANA *beta*

A gamified approach
to learn business analytics

erpsim.hec.ca

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Big Data:
Shortage in analytical skills

The United States alone
faces a shortage of

190,000

people with analytical expertise

and

1.5 million

managers and analysts
with the skills to understand and make decisions based on the analysis of big data

Source : McKinsey, 2011

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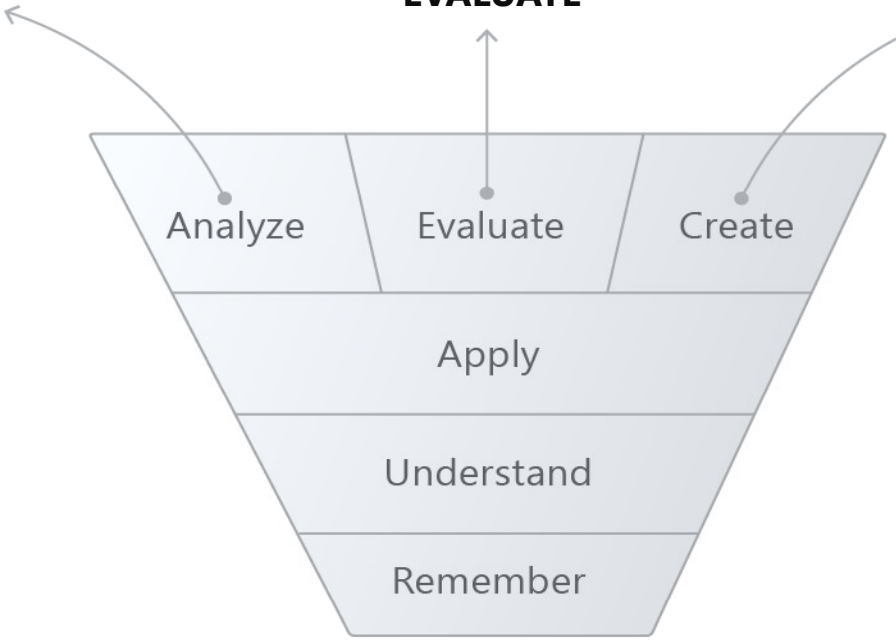
Big Data:
Cognitive processes involved in business analytics

ANALYZE

EVALUATE

CREATE



Source: Anderson et al (2000); Revised Bloom Learning Taxonomy

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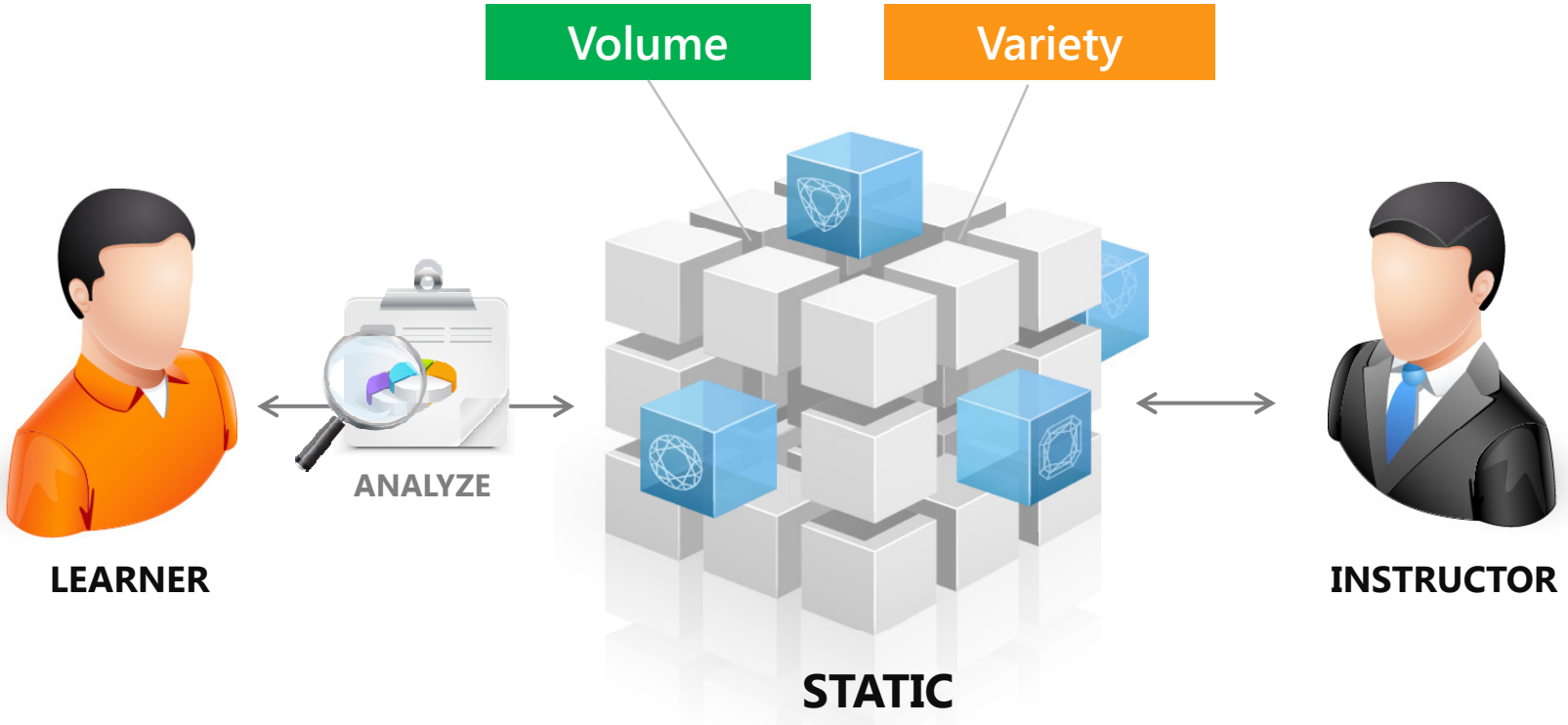
Big Data:
Traditional Analytics Training



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Big Data:
ERPsim on HANA

ERPsim on SAP HANA

SAP Lumira,
SAP Predictive Analysis
and more!

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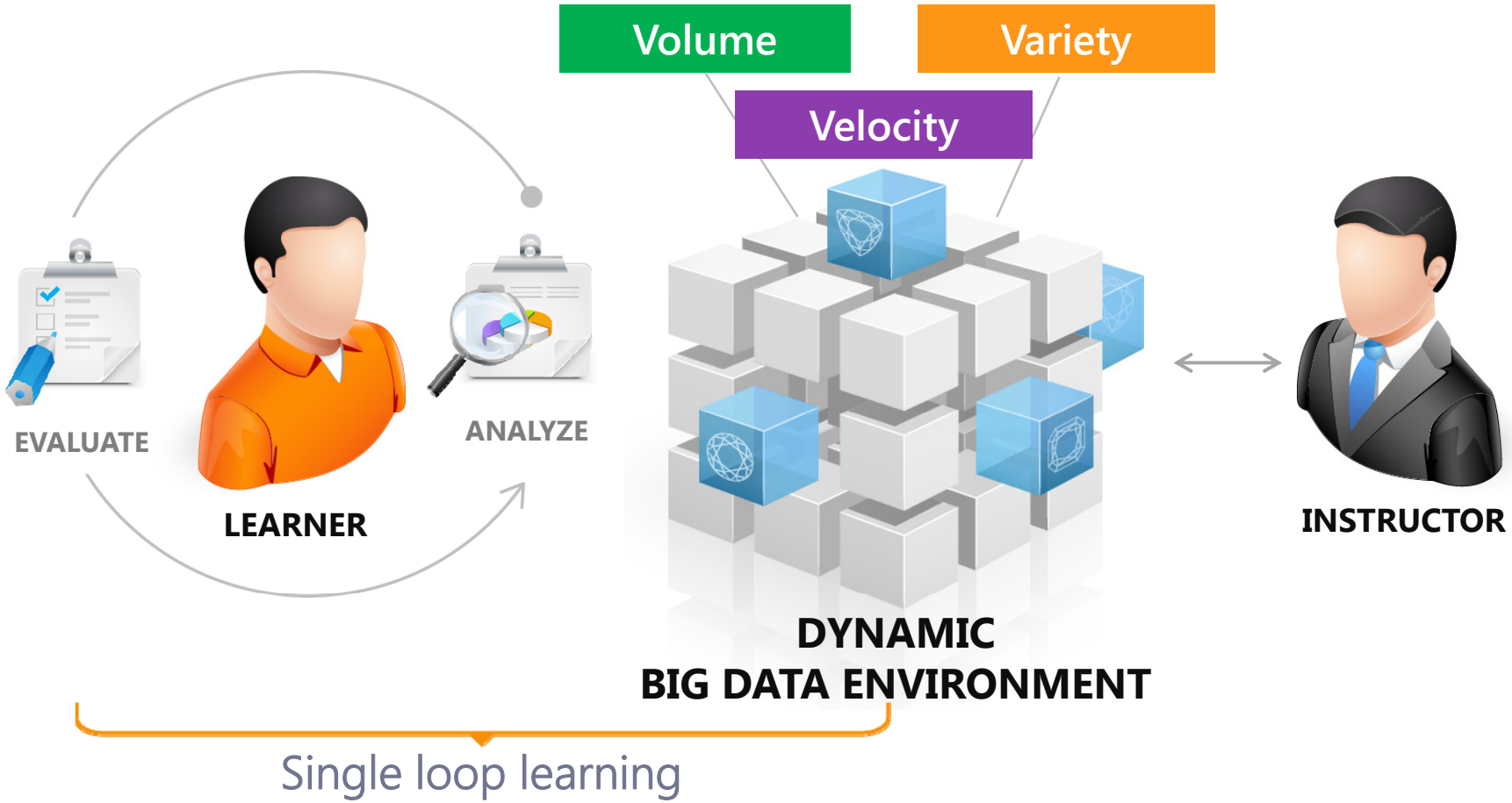
ERPsim on HANA *beta*

Dynamic Big Data Environnement



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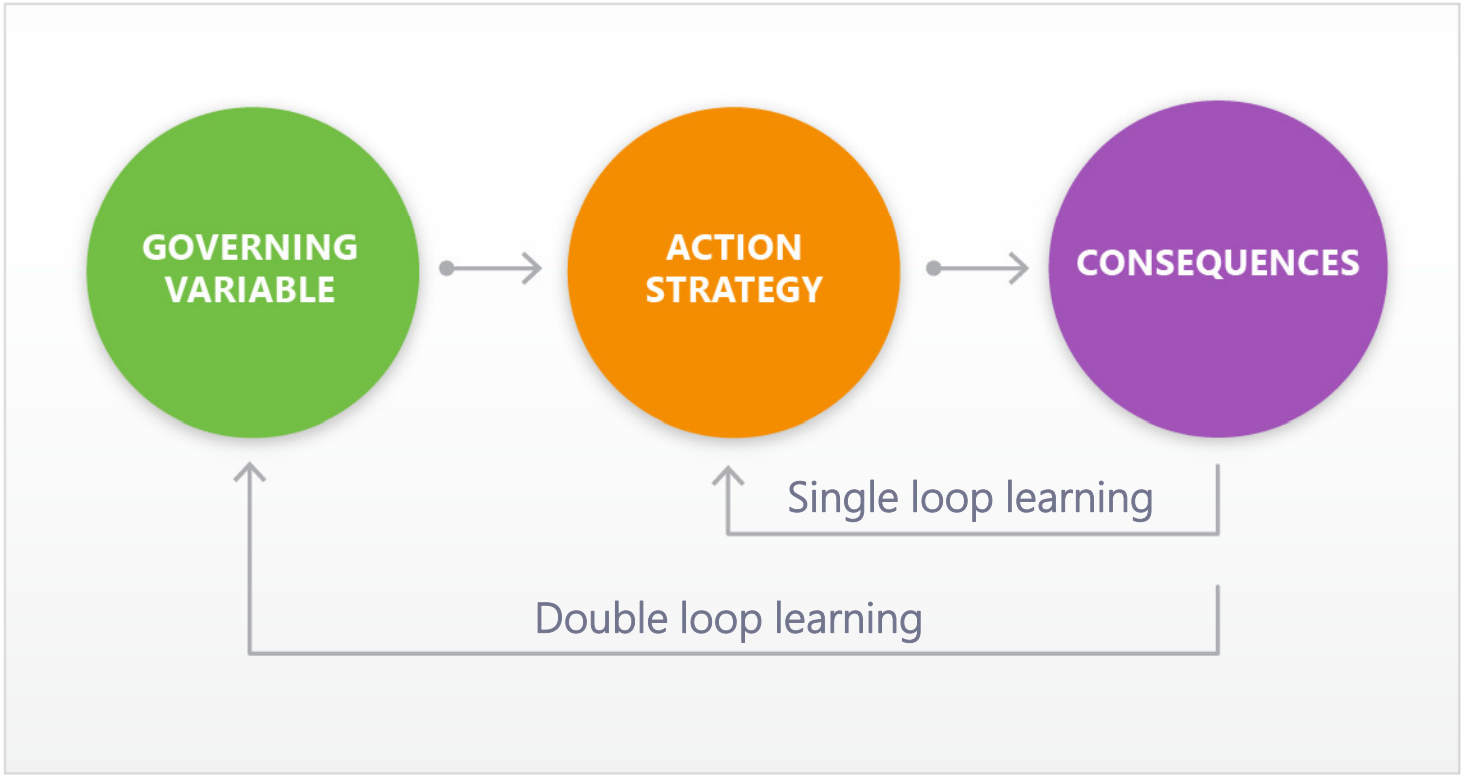
Double loop learning



Source: Anderson et al (2000)

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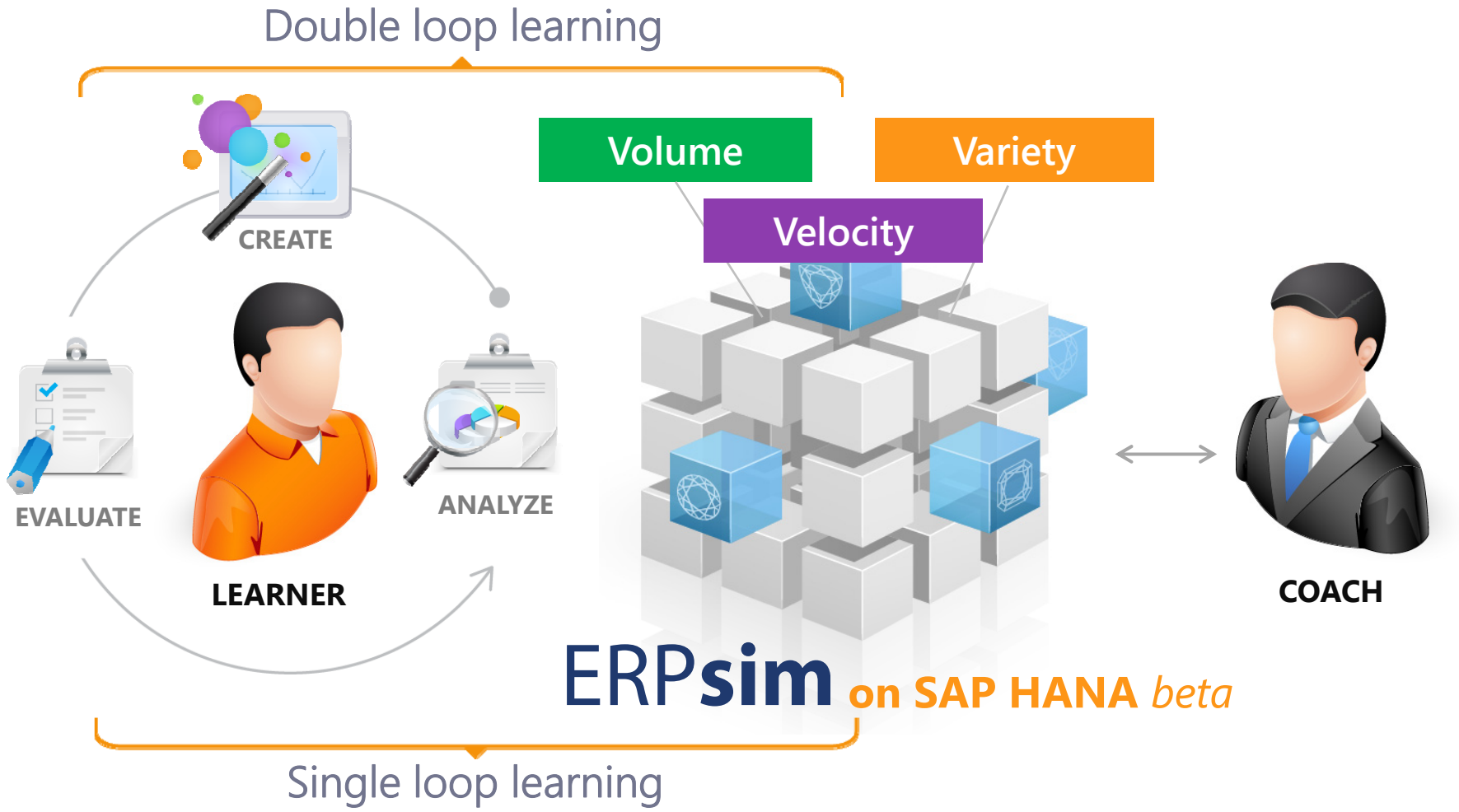
Double loop learning in a Big Data context



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ERPsim on HANA *beta*

Beta trial Fall 2014

East Tennessee State University

Miami University

Dalhousie University

Abilene Christian University

University of Houston

University of Tampa

UWM

Michigan State University

University of Arkansas

Indiana University

Emporia State University

HEC Montréal

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ERPsim
International Competition

ERPsim Lab

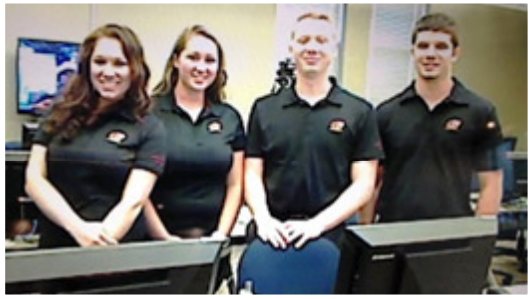
ERPSIM A GAMIFIED APPROACH TO LEARN BUSINESS ANALYTICS

ERPSIM INTERNATIONAL COMPETITION :
Winners

HEC Lausanne

6th International ERPsim Competition 2014 | ERPsim Lab HEC MONTRÉAL

Central Michigan University



5th International ERPsim Competition 2013 | ERPsim Lab HEC MONTRÉAL

Universitas Islam Indonesia

4th International ERPsim Competition 2012 | ERPsim Lab HEC MONTRÉAL

ERPsim Lab HEC MONTRÉAL

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ERPSIM INTERNATIONAL COMPETITION :
7th Edition

This year,
the competition
will be played
on **SAP HANA!**

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User Groups and Workshops

ERPsim Lab

ERPSIM A GAMIFIED APPROACH TO LEARN BUSINESS ANALYTICS

User Groups and Workshops

4th ERPsim User Group Meeting

The ERPsim Lab is pleased to invite you and your colleagues to the **4th ERPsim User Group Meeting**.

*The meeting will be held at HEC Montréal (Montréal, Québec, Canada) from **June 15th to June 18th 2015**.*

Also, do not miss one of the two breakout sessions that will be held at the **SAP Academic Conference EMEA in Berlin** on September 9-10 2014.

We will also be present at the SAP Academic Conference Americas in 2015.

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User Groups and Workshops

Level 1: ERPsim Instructor

OBJECTIVES

- Learn how to use ERPsim effectively and become confident in using the solution
- Understand how to implement ERPsim and SAP in a curriculum

COVERAGE

Before the workshop

- Distribution game (pre-workshop game)

During the workshop

- Manufacturing Introduction
- Manufacturing Extended
- ERPsim Console administration
- Simulation game and enactive learning pedagogical approaches

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Level 2: ERPsim Trainer

Level 1 training required

OBJECTIVES

- Learn advanced ERPsim functionalities
- Obtain the Level 2 certification to become a "train-the-trainer"

COVERAGE

- Logistics game
- New: ERPsim on HANA
- ERPsim BI and SAP BusinessObjects
- Advanced pedagogical approaches and troubleshooting

Level 2 Certification Exam

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ERPSIM Community

Join the ERPsim LinkedIn Community

ERPsim Lab
HEC MONTRÉAL

About this Group

Created: July 21, 2008

Type: Networking Group

Members: 147

Owner: Gilbert Babin

Managers: Jean-François Michon

Website: http://erpsim.hec.ca

JOIN OUR GROUP
LinkedIn

Click the button
to join our Community

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ERPsim

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ERPsim 2014-2015 Instructor's Webinar

What is New with ERPsim?

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Co-director Tech3Lab
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Montreal
August 20, 2014

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