



F ▶ M I L Y  
FOR W ▶ R D

safer, healthier relationships  
for children and families

*Annual Report*  
2016-2017

## DEAR FRIENDS,

To better serve the community, Children's Home Society of Missouri and Family Resource Center officially united to become FamilyForward on April 1, 2017. Together, we have 169 years of experience helping children and families.

FamilyForward moves vulnerable children in the direction of hope by delivering comprehensive therapeutic and educational services to support biological, foster, and adoptive families. We are deep in what we do, and that is being recognized. Our highly skilled staff, evidence-based practices, and strong partnerships with leading educational institutions and researchers reinforce and strengthen the outcomes for the children and families we serve.

FamilyForward provides specialized services to prevent and treat abuse and neglect: trauma assessment and psychological evaluation, therapy, coaching and education, foster care and adoption, therapeutic preschool, and care for children with developmental disabilities. Our agency serves Jefferson, St. Charles, and St. Louis counties, as well as St. Louis City. FamilyForward has six sites (Creve Coeur, South St. Louis City, Hillsboro, Downtown St. Louis, Brentwood, and St. Charles) and employs 182 clinical, professional, and administrative personnel.

Eight months into the merger, I remain very excited. We are doing what we set out to do – moving vulnerable children and families in the direction of hope. People are talking about our work and why the merger happened. Not because either organization was weak and needed support, but because we were established and solid and knew we could do more for children and families together. This rationale

is unique and now FamilyForward leads the community in providing innovative solutions for advancing safer, healthier relationships for children and families.

Together we are stronger, with greater depth of services for our clients, organizational capacity, and resources. It is my privilege and pleasure to lead this organization and I look forward to continuing this important work with your support.

Gratefully,

*Karen*



**Karen Nolte**

Chief Executive Officer,  
FamilyForward

*Together we are stronger,  
with greater depth of services  
for our clients, organizational  
capacity, and resources.*



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### FamilyForward Executive Team

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Craig T. Biehle, MSW, Chief  
Quality and Compliance  
Officer  
Jessica L. Dederer, MHA,  
Chief Development Officer



## DEFINING THE NEED, MAKING AN IMPACT

**22,407**

Children reported abused or neglected in the St. Louis area last year<sup>1</sup>

**9,392**

Children and family members helped by FamilyForward last year

**\$210,012**

Cost to society for one abused child<sup>2</sup>

**\$3,471**

FamilyForward's average annual cost to build safer, healthier relationships for one child or family

<sup>1</sup>Missouri Department of Social Services, Children's Division (2016)

<sup>2</sup>Centers for Disease Control and Prevention (2014)

## BETTER TOGETHER



Together at The Rocket Ball on February 25, 2017, we raised more than **\$500,000** – an unprecedented accomplishment – to help vulnerable children and families served by Family Resource Center and Children's Home Society.



Children's Home Society of Missouri and Family Resource Center officially united to become FamilyForward on April 1, 2017. Together, the agencies have **169 years** of experience helping children and families.



At the Drive the Change Golf Tournament on May 15, 2017, we raised more than **\$115,000** to support FamilyForward's comprehensive therapeutic and educational services for biological, foster, and adoptive families.



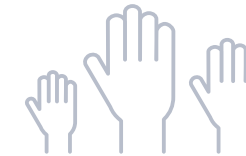
**6**

Geographic sites



**182**

Clinical, professional, and administrative personnel



**483**

Actively engaged volunteers



**100**

Professional members on Governance and Advocacy Boards



# SERVICES FOR CHILDREN AND FAMILIES

## DIRECT CLIENTS SERVED THROUGH THESE 10 PROGRAMS IN 2016

319

### Education and Training Services

Classes for parents and caregivers. Trauma training for professionals.

391

### Family Support Services

Recruitment, training, and licensing for foster and adoptive families. Home study and placement services for domestic and international adoptions. Individual, family, and group counseling.

35

### Family Reunification Services

Intervention services to reunify children in out-of-home placement with their biological family.

820

### Foster Care

Foster care case management, as a member of Children's Permanency Partnership.

120

### Missouri Mentoring Partnership

Mentoring for youth and parents.

52

### PathBuilders

Comprehensive support for families faced with stressors such as safety, shelter, unemployment, and parenting.

497

### Redevelopment Opportunities for Women

Advocacy and financial literacy services for women who have been impacted by domestic violence.

70

### Residential and Respite Services

Long-term, 24-hour residential care and short-term, 24-hour respite care for non-ambulatory children ages 0-21 with developmental disabilities and significant medical needs.

45

### Therapeutic Preschool

Highly structured environment utilizing trauma-informed, developmentally sensitive interventions for children ages three to five experiencing emotional and behavioral difficulties.

1,071

### Therapy Services

Individual, family, and group counseling using evidence-based practices. Trauma assessments and psychological evaluations with individualized recommendations to support children at home, in school, and with therapeutic interventions.



## MOVING IN THE DIRECTION OF HOPE

Two years ago, Henry was living in a car with his mom. The five-year-old was non-verbal and severely autistic – more than any young mother could handle alone. Then she found FamilyForward. “I thought they would just give me resources for Henry, but they ended up being a resource I could lean on,” she says.

Today, with support from FamilyForward, Henry's mom is employed and they live in a nicely decorated home within easy reach of the little boy's school and his occupational and speech therapists. “I know I won't fail,” she says, “because now I have all these people rooting for me and my son.”

## SAFER, HEALTHIER RELATIONSHIPS

Hannah is only six years old but she hides when anyone raises their hand or their voice. Fortunately, two years ago a neighbor heard her desperate screams and got help, and today Hannah and her adoptive family are working with one of our therapists to help her overcome the trauma of her physical abuse.

Our therapists partner with foster and adoptive families like Hannah's to help them understand the child's trauma so they can address their behavioral and mental health issues. The supportive environment at FamilyForward gives caregivers hope to face challenges forthrightly and to improve the quality of their family life. Helping them maintain their own ability to remain regulated and emotionally available to their children is essential to the therapeutic process.



# CRUNCHING THE NUMBERS

To better serve the community, Children's Home Society of Missouri and Family Resource Center officially united to become FamilyForward on April 1, 2017. Prior to the merger, Children's Home Society operated with a June 30 yearend and Family Resource Center operated with a December 31 yearend.

Because FamilyForward will recognize a December 31 yearend, Children's Home Society's final audited statements are for the nine months ending March 31, 2017 and Family Resource Center's final audited statements are for the three months ending March 31, 2017.

FamilyForward's first audited statements will be for the nine months ending December 31, 2017 and then for each 12-month period ending December 31 thereafter. FamilyForward's operating budget for 2017 is \$11,467,780.

## REVENUE

Contributions

Special Events

United Way

**Total Public Support**

Program Service Fees

Investment Income and Miscellaneous

**Total Public Support and Revenue**

## EXPENSE

Program Services

Administrative Services

Development Services

**Total Expenses**

## NET ASSETS

Change in Net Assets

Net Assets, Beginning Balance

**Net Assets, Ending Balance**

## FAMILY RESOURCE CENTER

1/2016-12/2016

1/2017-3/2017

913,721

58,861

220,256

283,029

331,338

15,690

**1,465,315**

**357,580**

5,315,510

1,377,685

273,887

249,896

**7,054,712**

**1,985,161**

5,524,686

1,412,642

1,009,221

260,481

409,734

91,781

**6,943,641**

**1,764,904**

111,071

220,257

5,820,223

5,931,294

**5,931,294**

**6,151,551**

## CHILDREN'S HOME SOCIETY

7/2016-3/2017

313,484

161,280

207,685

**682,449**

2,483,510

534,043

**3,700,002**

2,680,935

430,496

135,638

**3,247,069**

452,933

10,030,742

**10,483,675**

Your gift makes a difference.



## HOW YOU CAN HELP



**VOLUNTEER**



**MAJOR GIFTS**



**MATCHING GIFTS**



**PLANNED GIVING**

Your gift makes a difference. A tax-deductible donation at any level stays right here in the St. Louis community and helps move vulnerable children and families in the direction of hope.

For information on ways you can support FamilyForward, visit [familyforwardmo.org](http://familyforwardmo.org) or contact Jessica Dederer at [jessica.dederer@familyforwardmo.org](mailto:jessica.dederer@familyforwardmo.org).

The Greg Echele Guardian Society recognizes individuals who make significant and ongoing financial contributions to FamilyForward. The name honors Greg Echele, Family Resource Center co-founder and 28-year Chief Executive Officer, who retired at the end of 2016. We are proud to recognize Greg, who devoted his career to the prevention and treatment of child abuse, neglect, and family violence. There were **208** Guardian Society members as of March 31, 2017.

# DONORS

We are grateful for our 2016-2017 donors and Guardian Society members. To align with our audited financial statements, Family Resource Center donors are recognized from 1.1.16 to 3.31.17 and Children's Home Society donors are recognized from 7.1.16 to 3.31.17.

## \$100,000 & ABOVE

The Boeing Company  
Anonymous  
United Way of Greater St. Louis

## \$50,000 - \$99,999

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