

SNC Supplier Extended Document

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Language: EN

Scope and Field of Application:

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1) General Navigation in SNC

1.1 Quick View Page Setting:

The first thing to do when you enter SNC is to set the "Quick View" screen as your startup screen.

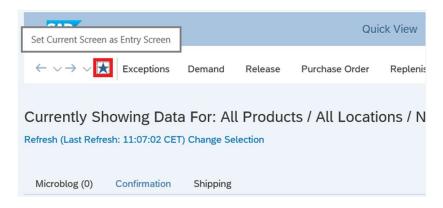
Note: Normally this setting will be done by SNC team for Supplier Users.

To do this,

Follow the menu Exceptions -> Quick View.

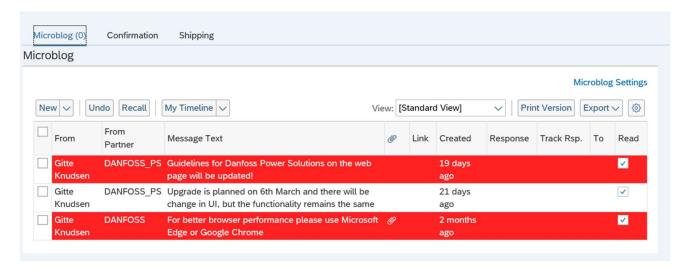


The Quick View screen opens. To set as standard home screen, press the start button on the upper left corner as shown below:





When you enter SNC 'Quick view screen', you will see 3 tabs as standard settings done by Danfoss

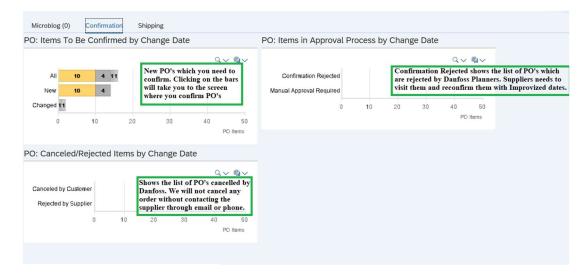


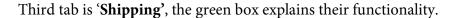
The First tab in Quick View is Microblog

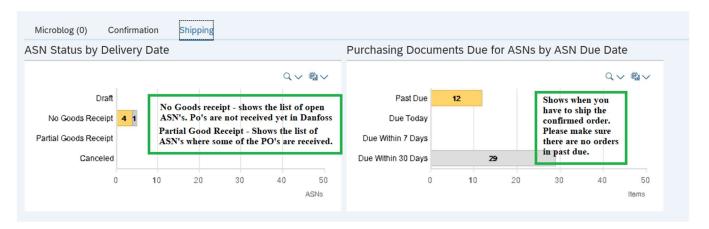
It is like a 'microblogging' system that allows users to send and receive short posts like twitter. Post can be up to 140 characters long and can include links to relevant websites and resources. Microblog will be used as a communication tool by SNC team to inform about key changes and updates to the SNC system.

As of now only one-way communication from Danfoss will be send to this block for suppliers.

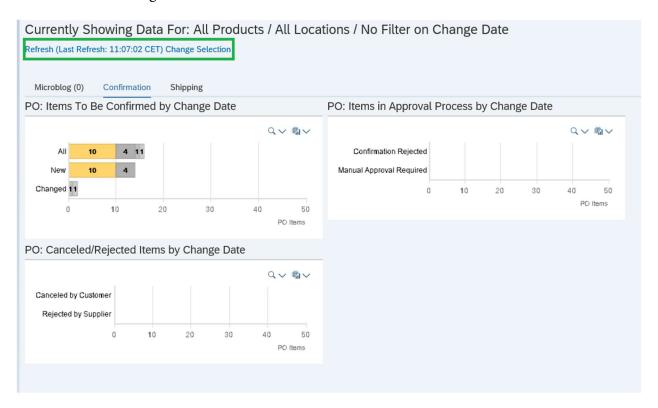
The second tab is 'Confirmation' where you will see purchase orders categorized in 3 tables as below. The green box explains the content of each part.







Please be aware of the "**Refresh**" link to get updated picture (here it is at the top of the screen) as shown below. So, if you cannot find an order or similar, you will probably have to press the "**Refresh**" link. This goes for all screens in SNC





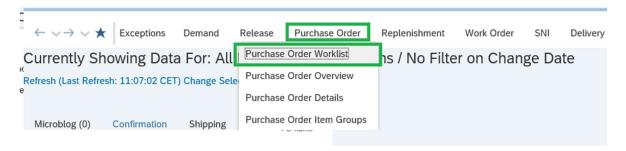
2) How do I see Purchase Order

New Purchase Orders which needs to be confirmed can be seen in Quick View under first table of Confirmation tab



OR

From the Menu, Purchase order → Purchase Order Worklist

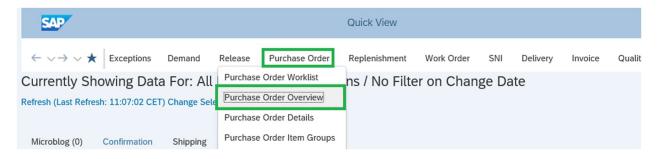


The purchase order worklist will open.



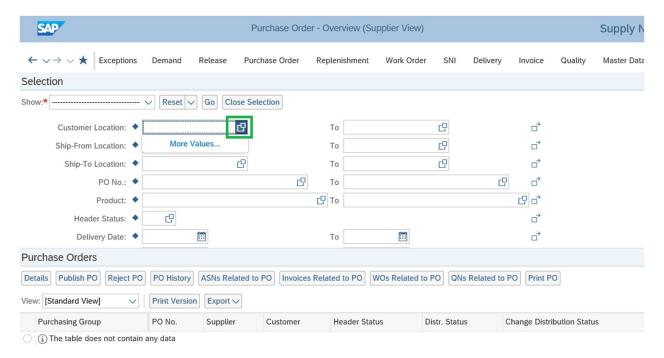
2.1 Finding any PO in SNC portal:

To Search the PO's which is already confirmed/ ASN created/ Completed can be found in Menu, Purchase Order → Purchase Order Overview as shown below,



Searching PO's from Customer location:

Select the customer location from drop down as marked in green color. You can find the list of PO's belonging to a particular plant.



Search a particular PO:

To search for PO, input PO no in its field. and press 'GO'

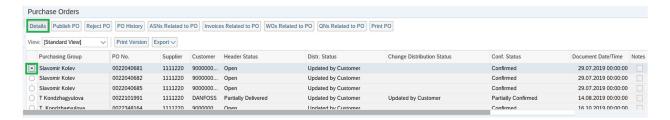


Search All PO's Independent of location:

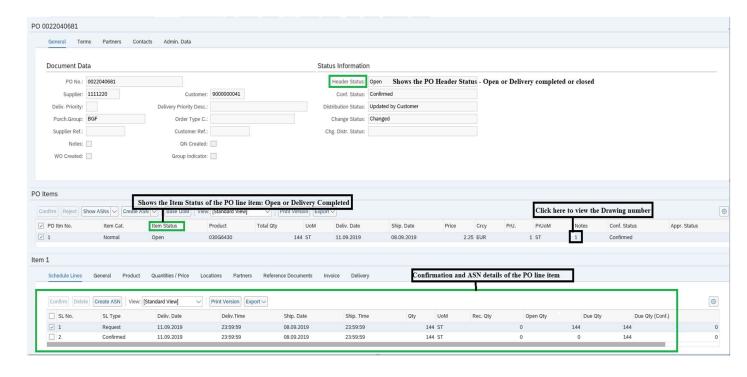
If you want to see all PO's then just click 'GO' which will bring all PO's. To view only open PO's, please use Header status with 'OP' and press 'Go'



select the PO you want to see and click 'detail' which will take you to the detailed PO screen shown below.



2.2 PO Details Screen:

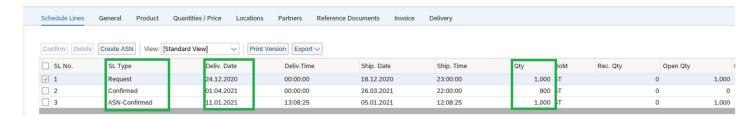




In the above PO details screen, you see what is the **header status** of the PO (open or delivery completed), the **individual item status** (open or delivery completed), **Drawing number** (Notes), The confirmation and ASN details in **Schedule lines**.

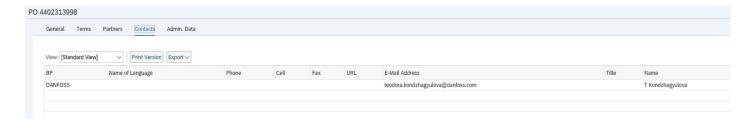
In the Schedule line tab, you can see three different type of lines.

- 1. Request Line: This line has the original Delivery date and Quantity which Danfoss has requested. However, this delivery date and quantity changes after each Manual approvals by Danfoss planner.
- 2. Confirmed Line: This line shows the delivery date and quantity which supplier has confirmed.
- 3. ASN-Confirmed: This Line shows the actual delivery date and Quantity as per the ASN created by supplier.



How to find the Danfoss contact person (Planner):

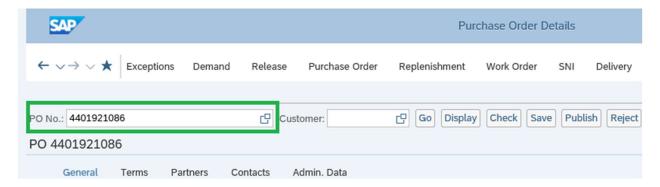
The responsible Danfoss planner can be found in the contacts tab of the Po details Header.





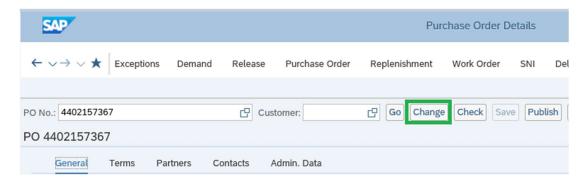
2.3 Search from the detailed PO screen

You can also search one PO at a time for the PO details screen, enter the PO number in the PO No.: field

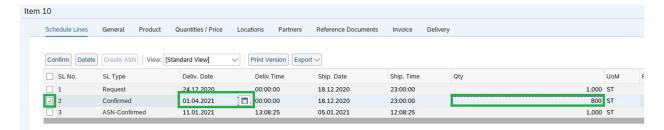


2.4 Change or Delete the order confirmation

This is done in change view by clicking the 'Change' button from the PO details screen.

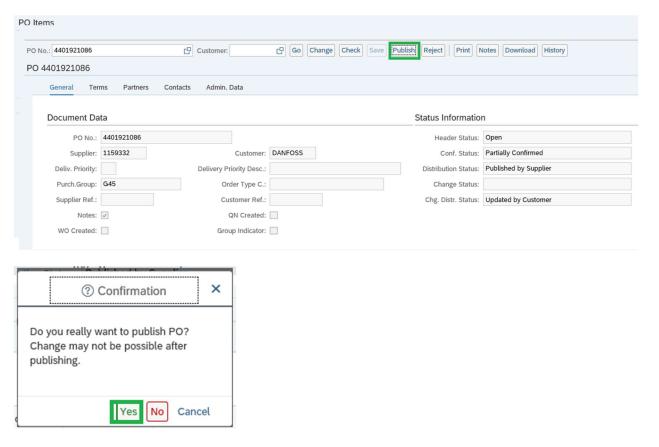


Select the correct Line in PO item and go to the Schedule line tab of that line item. Then select the Confirmed line and you can change the delivery date or Quantity or both.

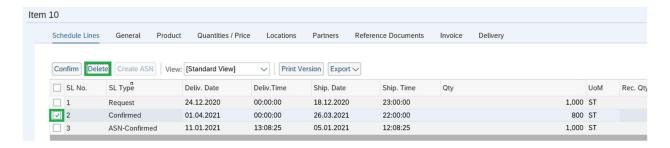




After the above re-confirmation click on publish button to save the new confirmation details.



To delete the confirmation, select the confirm line in schedule line tab and then click on delete button.



This step will delete the confirmation details.

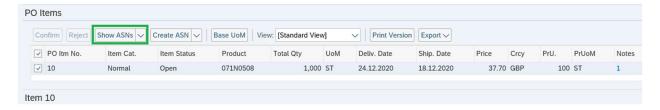
Finally save the changes by clicking on the publish button.



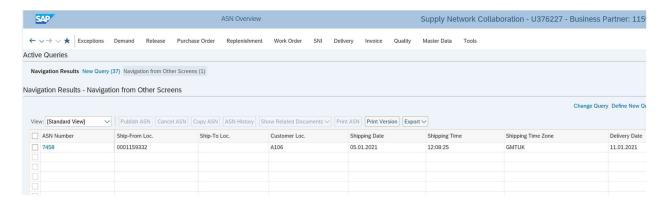


2.5 View and Cancel ASN's

In PO detail page, under PO items, click on 'show ASN's' button



This will take you to the ASN overview screen which displays the ASN details



To Cancel the ASN

Select ASN line and click 'Cancel ASN'

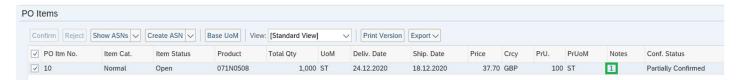


Note: ASN with draft status can be published in this screen by clicking on Publish ASN button.

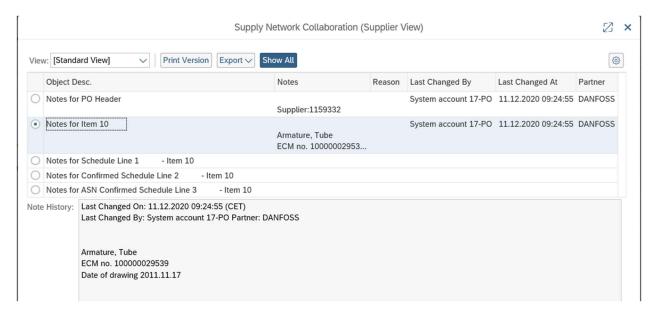


2.6 How to find the drawing no#

If you click the "Notes" button, the purchase order notes window will open. Here you can see the drawing number.



The drawing details are usually maintained in the Item Notes.

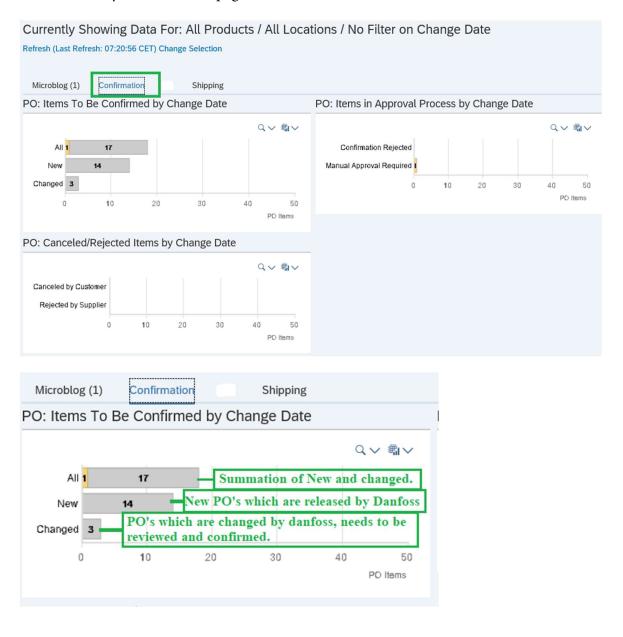




3) Tips and Tricks in Confirming PO's

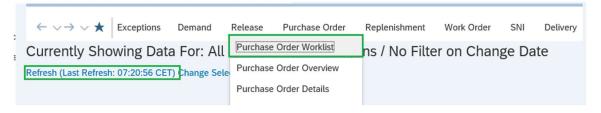
Purchase Order confirmation can be done from Quick view or from Menu, Purchase order → Purchase order worklist

Both will take you to the same page.



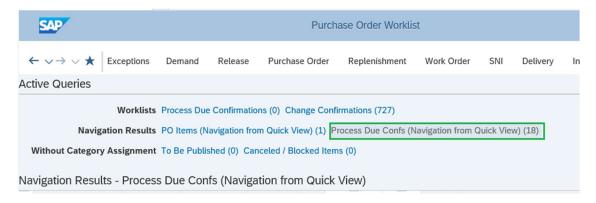
Or





Note: Always Refresh the screen.

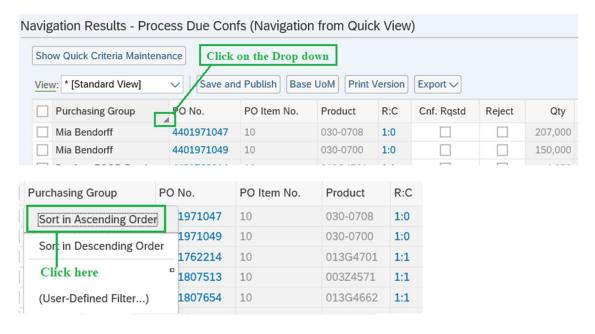
Click on the Process Due Confs (Navigation from Quick View) link in the Active Queries.



This will show the list of POs which are needs to be confirmed by the supplier.

By default, the first column in the navigation results has the name of the Danfoss planner. With name of the Danfoss planner, supplier can identify the plant location or Ship to Location

You can sort this column Ascending or descending wise to differentiate PO's by following the below steps

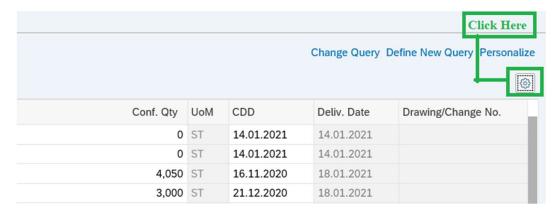




3.1 Settings up columns in Navigation results

To the navigation result by default displays 14 columns. However you can add more useful columns like Ship to Location, Price, notes .. etc

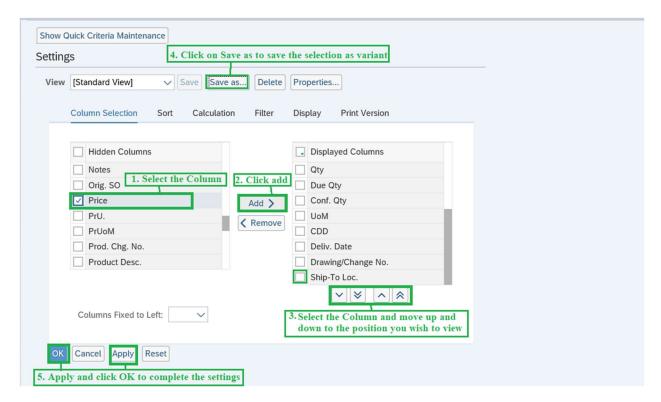
This can be done by clicking on the settings icon located at the right corner of the screen.



In the setting, you can select the useful columns from the Hidden section and move it to Displayed section.

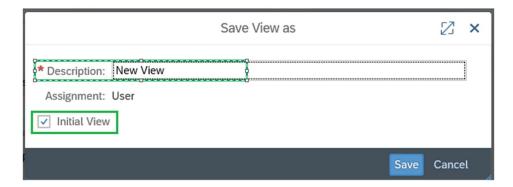
You can move the displayed columns up and down using the changed sequence.

Make sure you save the selection and apply the changes by following below steps.





After clicking on 'Save as' enter your name of your choice with initial view box checked and click 'Save'.



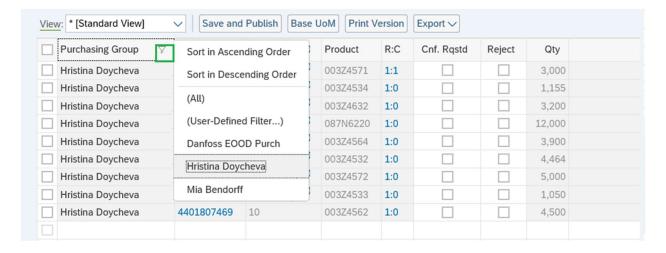
Then click on apply and Ok in the settings screen.

So that from next time onwards, the selected view can appear always in this page.

3.2 How to Filters the Navigation results

By clicking on the dropdown in each column heading you can filter the navigation results by selecting any its values.

Example: In the below case, we are filtering the PO's belonging to a particular Danfoss planner (Hristina Doycheva)

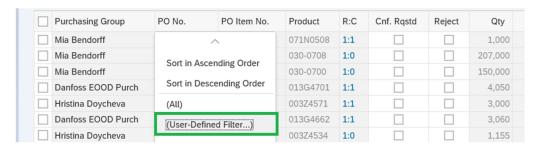




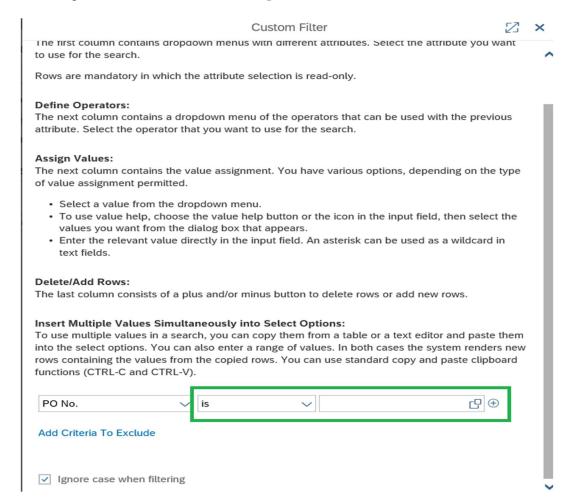
3.3 User Defined Filters:

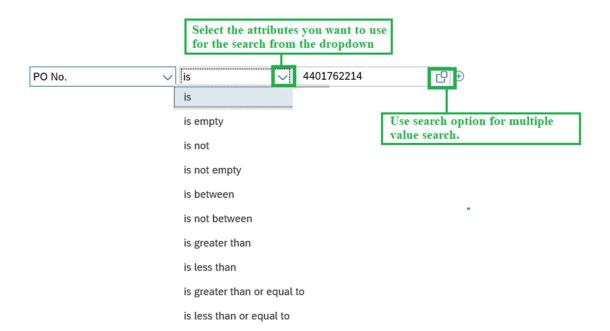
With the new SNC upgrade, we have a new user defined filter function embedded in each column heading.

This User defined Filter is like the filter option we have in Microsoft Excel. You can also input single value or Multiple values simultaneously in a search.



Selecting the user-Defined Filter will open the custom filter window with its instructions.





Depending upon the search attributes you choose and the input value, the navigation results will be filtered as shown below.



You can try using this filters for other useful columns like ship to location, product, delivery date..etc.

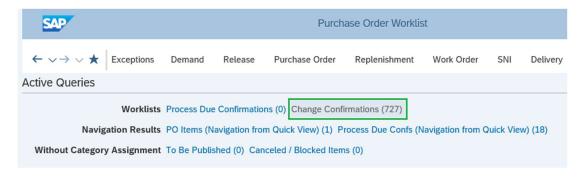
3.4 Where to do Change confirmation

To change the delivery date / Qty for confirmed order follow the below path

Menu → Purchase Order → Purchase Order Worklist

In the Active Queries select Change Confirmation as shown below.



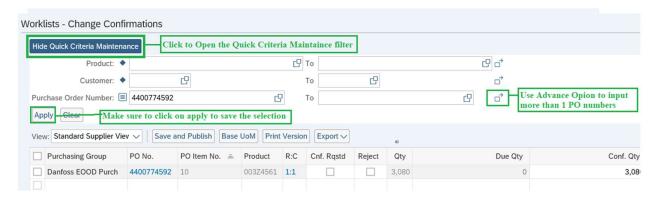


Make sure to click the 'Refresh' button at the right bottom of the screen.

3.5 Quick Criteria maintenance

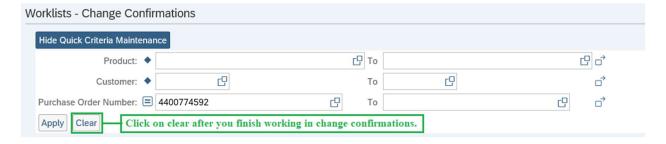
This section act as a permanent filter in Change confirmations.

With the quick criteria maintenance you can filter the results based on Product code or PO number. With the Advance Option you can search for multiple PO's at a time.



Each time you access the Change Confirmations Query, the Quick Criteria Maintenance will filter the results based upon your previous selections.

As a best practice after you work finish working on change confirmation, make sure you clear the Quick criteria maintenance by clicking on the clear button and then apply.



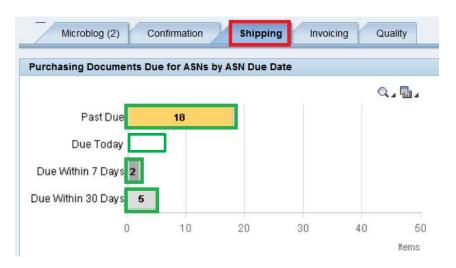


4) How do I make Advanced Shipping Notification?

ASN has been created when shipping the goods from your location, so that Danfoss will do 'Goods receipt' with respect to this ASN.

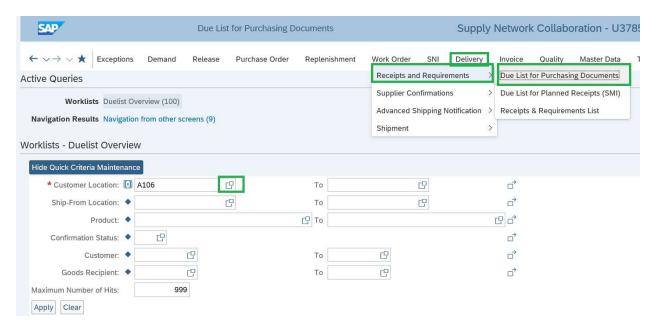
ASN can be created from Quick view by clicking on Shipping tab:

Past Due, Due today, Due within 7 days & Due within 30 days (Marked in green color)



Or

From Menu → Delivery → Receipts and requirement → Due list for purchasing documents





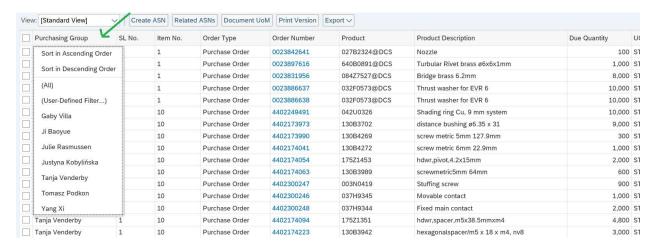
Click this drop-down box in 'Customer location' to select for particular Danfoss factory

To see all Danfoss factory orders, Enter * in 'Customer location' select all Danfoss factory.

Click 'Apply'. Next time onwards the selection will remain the same.

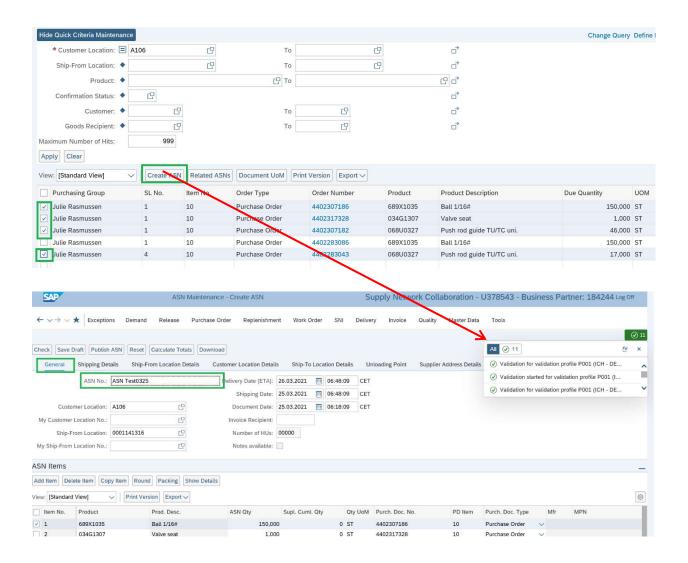
By doing this you will be able to see the list of PO's due for ASN to be created. Always refresh the page at the right bottom of the screen.

If you want to filter the orders by any variable or arrange the orders to your preference, just press the column title, e.g. "Purchasing group" and choose the Purchasing group. or the action you want the system to perform.



One or more PO's can be selected when combining the PO's in one shipment and click 'Create ASN'.





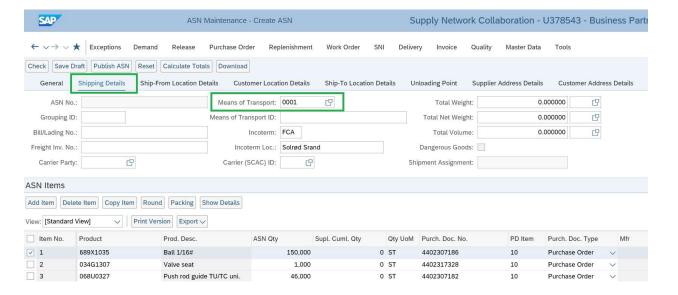
Steps to follow

- Here you check the product, ASN qty and PO no.
- Enter the ASN no. which is your Delivery note no. / Shipping note no. /Invoice no.
- Click 'Publish ASN'. Now click 'Yes' to publish it.
 Note: Shipping date should be current(today) date which is picked from the PO request line when creating ASN.
- If you want to change the shipping date then enter the shipping date and remove(empty) delivery date field.
- Click 'Check' which will bring delivery date automatically from the system. If ok with the date then click 'Publish ASN'



4.1 Means of Transport:

If Danfoss request you to send the Goods in <u>Air or Express</u> then when creating ASN, select the means of transport from the **Shipping Details tab**



Click the drop down box and select the means of transport.

Go back to General tab, remove delivery date and enter the shipping date(current date) and click 'Check' which will bring the delivery date according to the means of transport.

Finally, if everything is ok then click 'Publish ASN' which will open pop up and click 'Yes' which will send message to Danfoss that Goods has been started shipping from supplier location.

5) How do I see Forecast?

Please be aware, that forecasts in SNC represent Danfoss best guess on future requirements on code number level. They change weekly depending on Danfoss' order situation, production orders and purchase orders. They are the "raw data" from our ERP system and can contain errors. If you suspect the forecast is wrong, contact planner or purchaser for clarification.

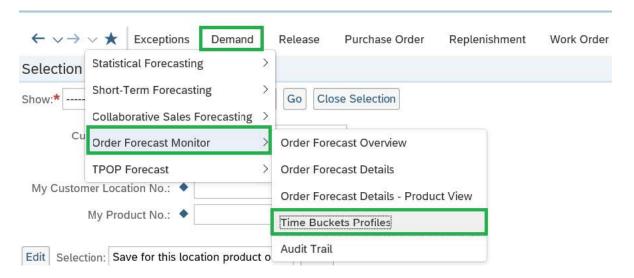


Danfoss has a monthly medium-term production planning process, and normally the production forecasts are updated shortly before the 20th in each month. The purchasing forecasts will therefore change most around this date.

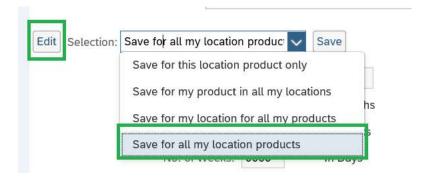
The first time you log on to SNC and want to see the forecasts, you have to define exactly how you want to see it. This is done by creating a Time Buckets Profile.

5.1 How do I make a Time bucket profile?

Select the menu Demand \rightarrow Order Forecast Monitor \rightarrow Time bucket profile.



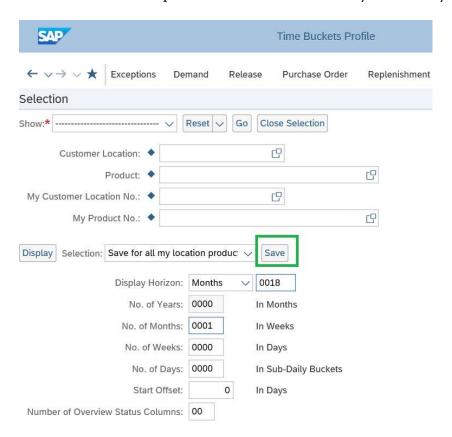
Click Edit and Select the menu point "Save for all location products" (See below) – This gives the way of seeing forecast for all products. Press the "Edit" button.



In Display Horizon select Months and type 0018. Danfoss will normally only show forecasts for one year, but sometimes 18 months.

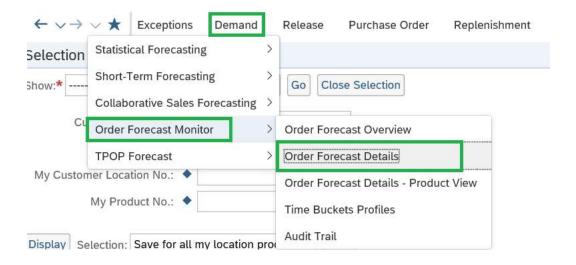


In No. of Months type "0001". This will show the forecasts for the first month per week, and for the rest of the months per month. Press "Save" – and you are ready to see the forecasts.



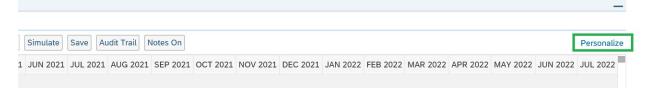
5.2 Where do I see forecasts?

Select the menu Demand -> Order Forecast Monitor -> Order Forecast Details

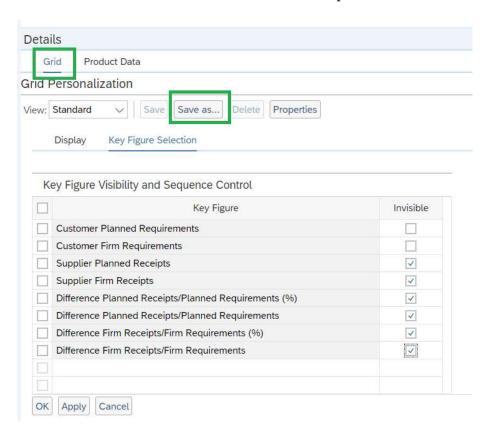




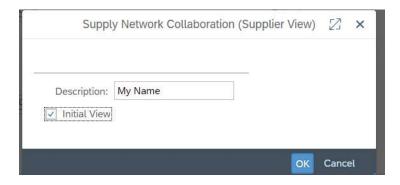
In the selection area, press the "Go" button. After that, in the Details section press the "Personalize" link near on the extreme right.



Set tick marks in the boxes as shown below. Then press the button "Save as..."



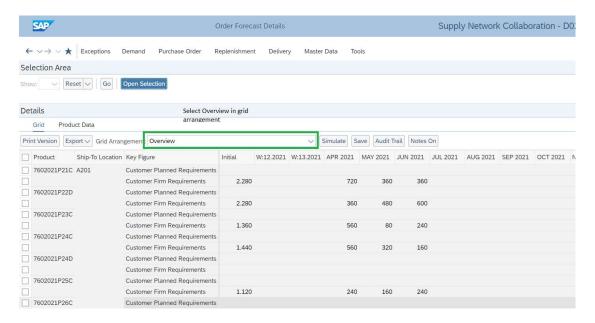
Save the view under your own name.





Then press the "OK" button.

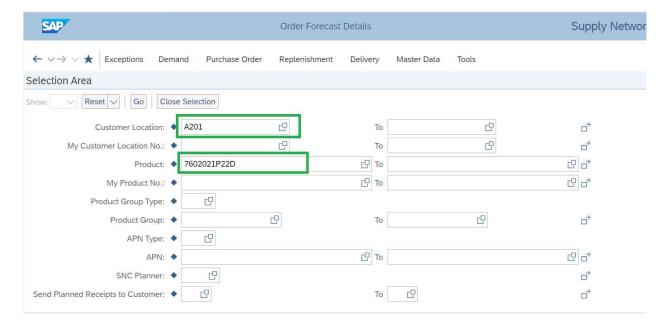
You can now see the forecasts for all code numbers.



[&]quot;Customer Planned Requirements" are the forecasts in the relevant time bucket.

5.3 Selection Area (Filter):

If you want to see for product or customer location, then click 'Open selection' and input the product or Customer location and Click on 'GO'.

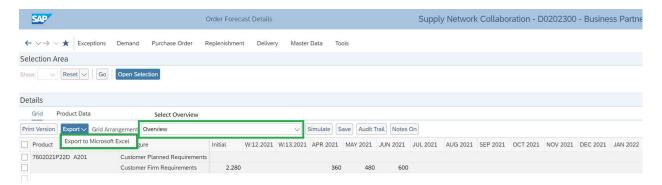


[&]quot;Customer Firm Requirements" are actual open orders - NOT FORECAST!



You will get detail only for the product you entered.

If you want to export the forecast to Microsoft Excel, press the button "Export" and select "Export to Microsoft Excel"



Excel will then open with the selected data – if you have Microsoft Excel installed in your computer.