

This job aid is intended for staff working a 40 hour week and provides the terms, concepts, knowledge, and skills associated with using the Manager Self-Service (MSS) portal for the entry of time and related information.



# Community Supervision Manager Self Service (MSS) Time Administration

### **Disclaimer**

This manual is presented for guidance and reference purposes only. It is of a general information and educational nature. Policies and procedures may change.

You should consult the Department of Public Safety, Community Supervision Policy Manual, for the most current information.

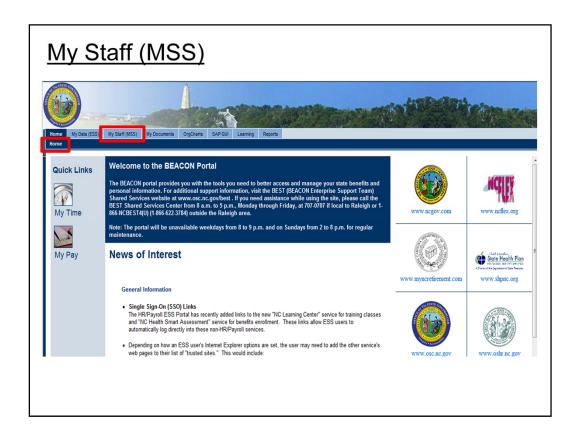
For up-to-date information, visit:

http://internal.doc.state.nc.us/DCC/Policy/Files/Policy.pdf

Questions can be directed to your Division Personnel Office.

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To access MSS, managers must log onto BEACON SAP at <a href="https://mybeacon.nc.gov">https://mybeacon.nc.gov</a> using their NCID and password.

Manager Self Service (MSS) allows supervisors to go to My Staff MSS tab and:

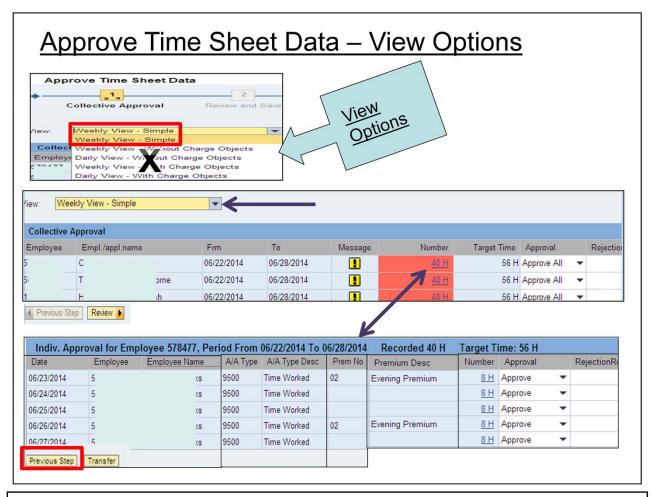
- --View Employee information;
- --Review and Approve time sheet data.

### \*\*Do not use the following options—not working properly\*\*

- --Review the team calendar (links to Leave Requests);
- --Review and Approve Leave Requests and Maintain Substitutions.

### **Best Practices:**

- --Employees enter Time Entry in ESS from paper timesheets/schedule, review and release to Supervisor.
- --Supervisor reviews employee's Time Entry in MSS, compares to Timesheets and schedules, for accuracy. Contacts employee(s) with necessary revisions.
- --Once Time Entry is accurate in MSS, Supervisor approves.
- --Once approved, OAIV runs CATS\_DA or PT64 and compares timesheets and schedules to entries.
- --Any Revisions completed and OAIV checks to ensure accurate.
- --Timesheets/documentation is filed. Recommend continuing paper timesheets for eight weeks after location converts to ESS/MSS.
- --OA runs required standard hours report, negative balance report, and Time Eval message report.



<u>Upper Screenshot:</u> After clicking on the <u>My Staff (MSS)</u> tab, the system <u>defaults to</u> the <u>Approve Time Sheet Data</u> in the <u>Employee Working Times</u> folder.

#### View Options:

This screen gives you several options for viewing the employee's time entry prior to approval. Click the *View* dropdown box arrow and select the *Weekly View - Simple*.

\*\*\*\*Do not select an option with Charge Objects\*\*\*\*.

<u>Middle Screenshot:</u> Time can be Approved from the <u>Weekly View - Simple</u> view <u>or</u>

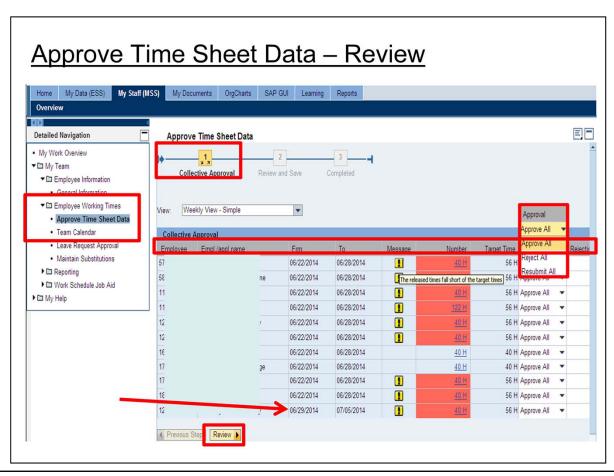
Click on the hours in the  $\underline{Number}$  column ( $\underline{40~H}$ ) on an individual employee to review the entire week's time entry on that person.

<u>Lower Screenshot:</u> When you click on <u>40 H</u>, this screen appears. This gives you the daily time entry, <u>A/A Type & A/A Type Desc. Prem No</u> 02 for Shift Premium, <u>Premium Description</u> (Evening 10%) and Number of Hours entered.

Click on the hours in the *Number* column to View any comments entered by the employee.

After reviewing the time entry for an individual employee, click <u>Previous Step</u>. This takes you back to the <u>Collective Approval</u> screen.

<u>IMPORTANT NOTE:</u> Do not approve more than one week at a time on the same day when employees have overtime or supplemental pay (Shift Premium, On Call, Callback, etc.) Approving numerous weeks on the same day could result in incorrect pay, negative holiday comp, incorrect offsets, etc.



After returning to the *Collective Approval* screen, (Designated with a "1"), you will see a list of columns:

- --<u>Employee</u> Personnel Numbers and <u>Employee/appl. Name</u> Employees that have submitted time entry to the supervisor for final approval;
- -- <u>From</u> and  $\underline{To}$  dates (Sunday through Saturday) of time forwarded to supervisor. (Notice the last line is for the week of July 4<sup>th</sup> (6/29/14 7/5/14). The EE is on vacation this week and entered her time prior to leaving. If these dates are for the current week or future dates, you do not want to approve until the appropriate time. (Select <u>Resubmit All</u> from the dropdown to hold—see below.)
- -- <u>Message:</u> (Indicated by a yellow square with an exclamation mark.) In this example, the messages mean "The released times fall short of (or exceed) the target time" (56).
- --Number. Total Hours entered. (Highlighted in red due to the caution message.)
- --<u>Target Time:</u> Total Target Hours for the week. The 56-hour examples indicate PPO's on a Day Flex schedule of eight (8) hours a day x 7 days = 56. PPO schedules allow them to work <u>five eight-hour days</u> any days Sunday through Saturday.

The Target Time for 40 Hours indicates employees working 5 days a week, Monday through Friday, eight hours a day.

### Approval:

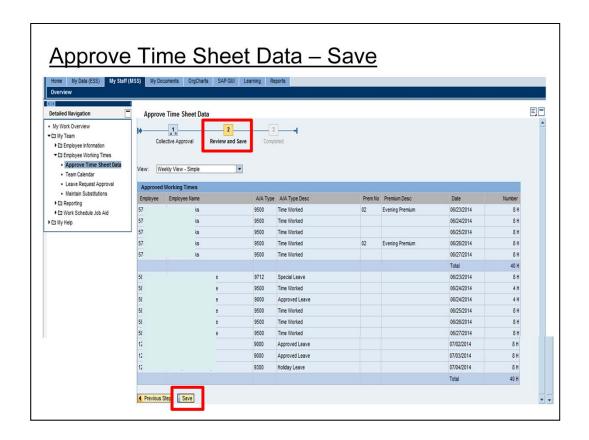
Approve All allows the supervisor to approve everyone at one time.

### Reject All - \*\*\* Do not use, does not work properly! \*\*\*

<u>Resubmit All:</u> Allows the supervisor to place an employee's time <u>On Hold in order to approve at a later time.</u> Ex: Employee needs to correct an entry and the supervisor <u>Resubmits</u> until employee corrects.

RejectionReason: \*\*\* Do not use. DPS doesn't use the Reject All option! \*\*\*

Once the weeks you want to approve are the only ones with <u>Approve All</u> in the <u>Approval</u> column, you simply need to click <u>**Review**.</u>

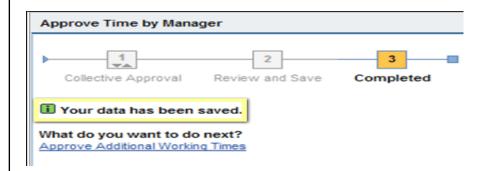


### You are in Step 2 Review and Save.

Once you've reviewed all of the employees' time entry for accuracy, selected *Resubmit All* on employees to hold for future approval, you are ready to Approve.

### Click Save.

You'll receive this message:



You have now completed approving time for this time period.

To go back to the main approval screen, click *Approve Additional Working Times*.

To exit the Approve Working Times service, click the X to close the internet browser session.

# Team Calendar, Leave Request Approval and Maintain Substitutions Detailed Navigation My Work Overview My Team Detailed Navigation My Work Overview My Team Detailed Navigation My Team Detailed Navigation My Work Overview My Team Detailed Navigation My Team Detailed Navigation

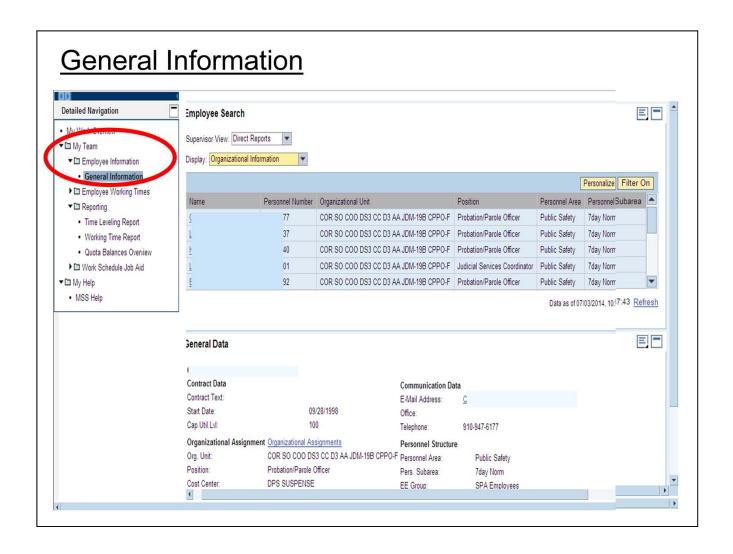
These options do not work correctly.

Do not use!

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Notes:	



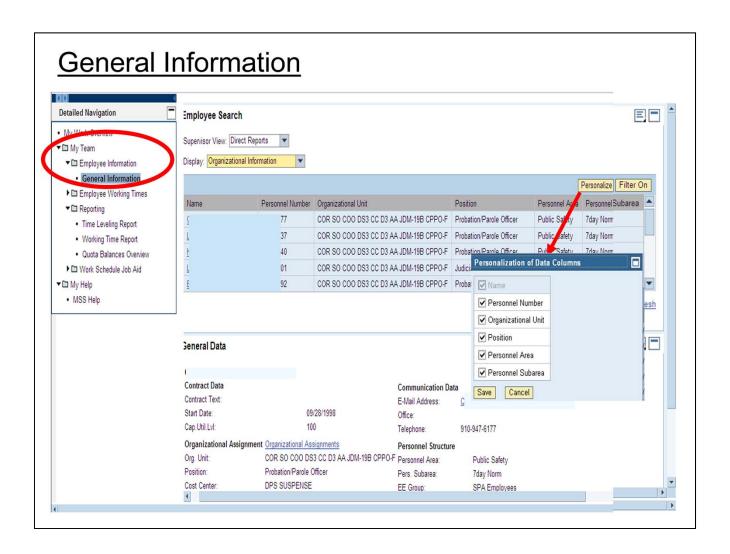
In the <u>My Team</u> folder, click on the <u>Employee Information</u> folder, click on <u>General</u> Information.

This takes you to the <u>Employee Search</u> screen which displays General Information for employees you supervise.

Click on the employee's name to display details in the **General Data** section.

**Note:** You will also see *Monitoring of Tasks* and *Company Property*. This information defaults from the employees' master records, when applicable.

This is a "View Only" screen. The supervisor cannot enter or change information in this section.

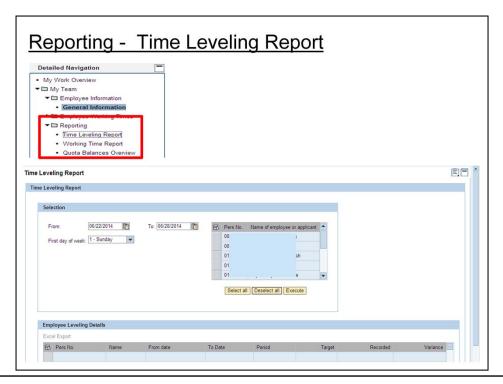


While in the **General Information** tab, you can **Personalize** the columns .

Click on <u>Personalize</u> icon and a pop-up window appears with options for the <u>Personalization of the Data Columns</u>.

Click on the box(es) to select or unselect the options.

Click on Save to view your selections.



### Time Leveling Report

The <u>Time Leveling Report</u> is located in the <u>My Team</u> Workset in MSS. Managers can use the Time Leveling Report to supplement the MSS Time Approval process with the following activities:

- --Identify employees with missing time;
- --Identify employees with hours LESS THAN their target hours;
- --Identify employees with hours MORE THAN their target hours.

Managers can view the report output on-line or export the data to Excel.

The *Selection* part of the report provides the following reporting options:

- --From (date): The start date for the reporting period. The system defaults to the current week (Sun Sat).
- --To (date): The end date for the reporting period.
- --First Day of Week: The system default is Sunday which is correct for Community Supervision staff; therefore, do not change.
- --After entering the date range, make the Employee selection(s) to be reported.
- --A list of the manager's Direct Report employees are displayed:
  - Click <u>Select All</u> for all employees from the list.
- Click <u>Deselect All</u> to remove employees from the list (and make another selection).
- To <u>Select One Employee</u>, click the employee from the list.
- To <u>Select Specific Employees</u> from the list, but not all, hold the <u>CTRL key</u> on your keyboard, then click the employees from the list.

When all reporting options are selected click *Execute*.



This report shows the difference between the <u>Target</u> Hours and the <u>Recorded</u> Hours.

This <u>could be used as a report to audit Overtime</u>.

The <u>Variance</u> column gives you the total hours short or total hours that exceed the <u>Target</u> hours.

In this report the -16 hours indicate those PPOs that are on the Flex schedule with target hours of 56. If you'll look at the <u>Recorded</u> Hours you will see 40 hours, which means they met their standard hours for the week. If the recorded hours are less than 40, the employee must enter enough hours to meet the 40-hour standard. (Indicated in yellow/orange.)

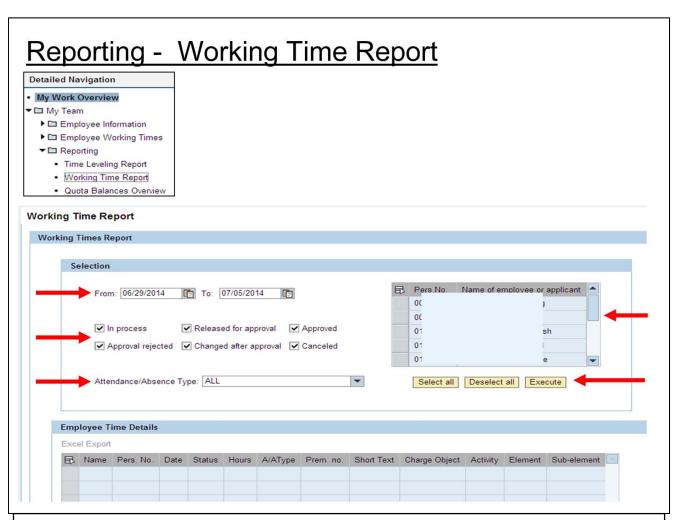
The employee on Line 5 had a Variance of 66 hours, recorded hours 122. This employee was On-Call during this week, resulting in the excess hours.

Green indicates a variance of -0-.

If the employee had not released their time to the supervisor, the total in the variance column would be in red, with a total of -40 or -56, depending on the Target Hours.

When reporting with multiple records, scroll to the bottom to use the <u>Next Page</u> buttons to display the additional data.

To download the report data into a MS Excel spreadsheet, click the link Excel Export.



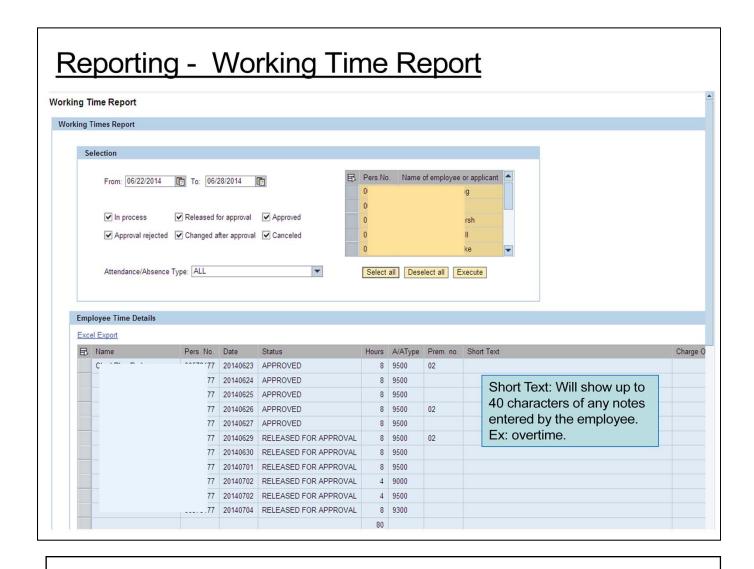
### **Working Time Report**

The <u>Working Time Report</u> is located in the <u>My Team</u> Workset in MSS. Managers use the **Working Times Report** to supplement the MSS Time Approval process with the following activities:

- --Monitor all working times entered into ESS by their direct report employees
- --Identify time that has been saved, but not yet submitted for approval
- --Reconcile previously approved times
- --Monitor by Attendance or Absence type (e.g. Sick time)

Managers can view the report output on-line or export the data to Excel.

- In the "Selection" section, select the timeframe you wish to view. (Default is the current week.)
- Select the appropriate options you want to see in your Report. (The system automatically defaults with all boxes selected.)
- Click on the drop down arrow to select the "A/A" types to be included in the Report. (The system automatically defaults to "All".)
- To select an individual, select the box to the left of the personnel number.
- To view all employees, click on the Select All button.
- Click Execute to load your report.

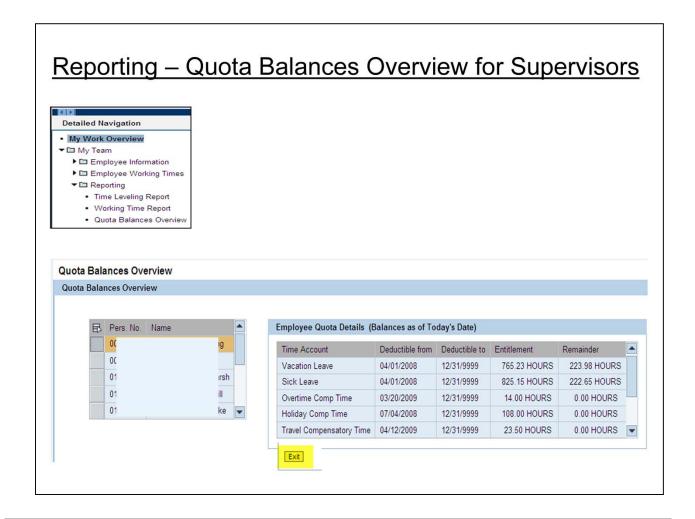


This example shows a selection for All employees, all A/A codes, with all options checked for the week of 6/22/2014 to 6/28/2014.

The <u>Short Text</u> column will show up to 40 characters of any notes entered by the employee (ex: worked over due to court).

When reporting with multiple records, scroll to the bottom to use the <u>Next Page</u> buttons to display the additional data.

To download the report data into an MS Excel spreadsheet, click the Excel Export.



### **Quota Balances Overview Report**

The <u>Quota Balances Overview report</u> is intended for the use of supervisors using MSS.

This tool is useful when an employee has low quota balances.

It allows the supervisor to view their team members and the quota balances available *prior* to approving time entry.

Click on any team member to view his/her quota balances at the right.

Click on a different team member to view his/her quota balances.

<u>NOTE:</u> Time that is pending or not approved yet will not affect the quota balances. Information is only available for viewing.

## Work Schedule Job Aid & MSS Help



http://www.osc.nc.gov/training/osctd/help/index.html

### Website for MSS Help:



For Assistance, contact your Personnel Office.

### **Most Common Time Entry Errors**

- Time Entered on incorrect week(s). System defaults to current week.
   Employee must back up to appropriate week(s) prior to entering time.
- Not approving time timely (must be approved by supervisor by end of business on Wednesday for the previous week.
- Time Entry doesn't match Timesheet and/or Projected Schedule
- Incorrect A/A codes on paper timesheet and/or entered in BEACON
  - Ex: 9517/On-Call recorded as 9516/Callback (\$2.00 Hour versus Overtime)
     (24.00/9516/Callback instead of 24.00/9517 On-Call results in 24 hours at employee's hourly rate of pay instead of \$2. hour.)
  - Accidentally entering work time on a Holiday causing overpayments (HPP), entering leave instead of work hours, etc.
- Incorrect use of Push Codes
- · Hours entered are short of the 40-Hour Standard requirement
- Not entering time at all—missing entire weeks
- Comments missing for justification of overtime, training, Callback timeframes, split shift hours, etc.

### BEACON Attendance/Absence (A/A) Types

A/A Types	Description	A/A Types	Description
9000	Approved Leave	9550	Civil Leave – Jury Duty
9200	Sick Leave	9560	Community Service Leave
9300	Holiday Leave	9565	Community Svc Tutoring
9400	Leave Without Pay	9566	Literacy Volunteer Leave
9500	Time Worked	9620	Military Training Leave
9511	Remote Callback	9630	Military Active Duty
9512	Adverse Weather Make-Up	9680	Injury Absence WC
9515	Travel Time 1x	9685	Injury Leave
9516	Callback	9711	FY2012-2013 Special Lv
9517	On-Call	9712	FY2013-2014 Special Lv
9545	Adverse Weather Leave		

### Go to this website for the A/A Types Descriptions:

http://www.osc.nc.gov/training/osctd/help/Time%20Management/Job%20Aids/ AttendanceAbsenceTypesDefined.pdf

## BEACON Minutes/Decimals Conversions for Time Entry

Minutes	Decimals	Minutes	Decimals	Minutes	Decimals	Minutes	Decimals
1	0.02	16	0.27	31	0.52	46	0.77
2	0.03	17	0.28	32	0.53	47	0.78
3	0.05	18	0.3	33	0.55	48	0.8
4	0.07	19	0.32	34	0.57	49	0.82
5	0.08	20	0.33	35	0.58	50	0.83
6	0.1	21	0.35	36	0.6	51	0.85
7	0.12	22	0.37	37	0.62	52	0.87
8	0.13	23	0.38	38	0.63	53	0.88
9	0.15	24	0.4	39	0.65	54	0.9
10	0.17	25	0.42	40	0.67	55	0.92
11	0.18	26	0.43	41	0.68	56	0.93
12	0.2	27	0.45	42	0.7	57	0.95
13	0.22	28	0.47	43	0.72	58	0.97
14	0.23	29	0.48	44	0.73	59	0.98
15	0.25	30	0.5	45	0.75	60	1

Notes:	