

# ANNUAL REPORT SEPTEMBER 2020 Capacity and connections to bounce forward



"The thing I love about the Business Leaders' Health and Safety Forum is that of course it forces you to think deeply about health and safety excellence in your organisation, but after attending an event or reading one of their articles, you actually end up as a better leader in every aspect of the role of a Chief Executive."

Steve Carden, CEO, Pāmu

# Who we are

The Forum is a group of CEOs, directors and country heads who are committed to becoming better leaders of health and safety in our organisations and industries.

# What we want for New Zealand

Safe, healthy and productive workplaces.

# Why we're here

To engage, educate and elevate New Zealand CEOs so they have the skills and confidence to lead healthy and safe organisations.

# What we'll do

- Build CEO competence
- Help CEOs **influence** and enable the workforce and supply chain
- **Connect** CEOs to take more effective action
- Help CEOs work with others to build the movement
- Assess progress to deliver on our promises.

"It's an incredible opportunity to connect across New Zealand with a common language and common vision about how do we help create New Zealand as a safe and productive country."

Peter Reidy, CEO, Fletcher Construction

# Our members



George Reed General Manager 1st Maintenance



Richard Keys CEO Abano Healthcare Group



Alastair Blackler, General Manager, Abergeldie Complex Infrastructure



Scott Pickering CEO ACC



Mark Irvine Managing Director Acrow



Mark Cameron Managing Director Action Engineering



Teresa Moore CEO Adecco



Ross Bowmar General Manager ADM New Zealand



Craig Davidson Managing Director NZ AECOM



Andrew Nicol CEO Agoge



Sue Bidrose CEO AgResearch



Greg Foran CEO Air New Zealand



Brian Stokes Managing Director Airtech



Graeme Sumner CEO Airways



David Mitchell CEO AJ Hackett Bungy



David Surveyor CEO Alliance Group



Andrew Tombs CEO Alpine Energy



Rod Gibson CEO Animates



Sarah Williamson CEO Antarctica New Zealand



Grant Nicholson Partner Anthony Harper



Peter Conley Group CEO ANZCO Foods



Tony Gray CEO Ara Institute of Canterbury



lan Brown General Manager Aratu Forests



Jacqui Bensemann Managing Director Argus Fire Protection



John McKay CEO AsureQuality

### A Auckland Airport

Adrian Littlewood CEO Auckland Airport



Jim Stabback CEO Auckland Council

## aurecon

Tracey Ryan CEO Aurecon NZ



Richard Fletcher CEO Aurora Energy



Simon Bennett CEO AWF Madison

# babcock

Chris Saxby Managing Director Babcock New Zealand



Mark Wynne CEO Ballance Agri-Nutrients



### Membership at 30 September 2020



Michael Hales Managing Director Barenbrug Agriseeds



Fiona McTavish CEO Bay of Plenty Regional Council



Justine Brennan CEO Bay Venues

### BOR CONTECH

Derek Bilby CEO BBR Contech



Darryl-Lee Wendelborn NZ Managing Director Beca

### **BlueSkyMeats**

Todd Grave CEO Blue Sky Meats



Debi Boffa Managing Director BP Oil New Zealand



Michael Lewis Country Manager Brambles NZ (Chep)



Chelydra Percy CEO BRANZ



John Staples Director Bridgestone NZ



Matt Bishop Managing Director BVT



Craig Stewart General Manager C3



Clive Mackay CEO Cake Commercial Services

### CallaghanInnovation

Vic Crone CEO Callaghan Innovation



Brendon Furness CEO Cardinal Logistics



Matthew Keen COO Carrfields



Brendon Vincent General Manager Cassidy Construction

CAVALIER

Paul Alston CEO Cavalier Corporation



Charles Eason CEO Cawthron Institute



Derek Nind CEO CentrePort Wellington



Chris Alderson CEO CHASNZ



JB Rousselot CEO Chorus



Dawn Baxendale CEO Christchurch City Council



Terry Murdoch CEO Christchurch Helicopters



Malcolm Johns CEO Christchurch Airport



Grant Dodson CEO City Forests



Onno Mulder CEO Citycare



Shelley Turner Interim CEO Civil Aviation Authority



Sam Abraham CEO Clearvision Communications



Peter Montgomery CEO Clever First Aid



Chris Litchfield Managing Director Coca-Cola Amatil



Gerard Morrison CEO CODA Group



Richard Aitken CEO Cold Storage Nelson



Brendan Morrison Managing Director Commercial Hire NZ



David Banfield CEO Comvita New Zealand



Ray O'Regan CEO Connect 8



Lester Foxall CEO Connell Contractors



John Thompson Acting CEO Connetics



Toby Beaglehole CEO Connexis



Mike Fuge CEO Contact Energy



Dave Bulling Managing Director Cook Brothers Construction



Mike Toxopeus Managing Director (since left) Cookes (Bridon)

#### Copeland Ashcroft Law

Myriam Mitchell Senior Associate Copeland Ashcroft Law



Glenn Corbett Managing Director Corys Electrical



Mike Cosman Partner Cosman Parkes



Kim Calvert Country Manager NZ Cottonsoft



Judy Nicholl CEO Counties Power



Paul Corbett General Manager NZ CPB Contractors



Grant McLauchlan Managing Director CrestClean



Una Jagose Solicitor-General and CEO Crown Law



Tim Mackle CEO DairyNZ



Mike Costelloe CEO Delta Utility Services

### KensingtonSwan \*

Charles Spillane CEO Dentons Kensington Swan



Lou Sanson, Director General Department of Conservation – Te Papa Atawhai



Jeremy Lightfoot CEO Department of Corrections



Paul James CEO Department of Internal Affairs

#### DEPARTMENT OF THE PRIME MINISTER AND CABINET

Brook Barrington CEO, Department of the Prime Minister and Cabinet



Jonathan Pooch Managing Director Deta Consulting



Brett Hobson General Manager Dominion Salt



Steve Killeen CEO Downer NZ



Richard Roberts CEO Dunedin Airport



Peter Dynes Managing Director Dynes Transport Tapanui



Sid Miller CEO Earthquake Commission



Matt Todd Group CEO Eastland Group

### Membership at 30 September 2020



Grant Mirfin Managing Director ECL Group



Craig Downie CEO EcoCentral



Manuel Seidel CEO ecoPortal



Alison Gill Managing Director edenfx HSE Recruitment



Nicholas Pole Chief Review Officer Education Review Office



Dean Addie CEO EIS



Robert Ferris Managing Director Electrix



Steve Fuller CEO Enable



Lee Lunt General Manager NZ ENGIE Services ANZ



John Thorburn CEO Entrada Travel Group



Allan Freeth CEO, Environmental Protection Authority



Chris Aughton CEO EnviroNZ



Paul Nicholls Managing Director Ernslaw One



Steven Newman CEO EROAD



Terry Brown Managing Director Evonik Peroxide



Toby Sellers CEO FCB



Terry Copeland CEO Federated Farmers



Rhys Jones CEO Fire and Emergency New Zealand



Paul Goodeve CEO First Gas



Peter Reidy CEO Fletcher Construction



Miles Hurrell CEO Fonterra Co-operative Group



Steve Anderson Managing Director South Island Foodstuffs (SI)



Fiona Ewing National Safety Director Forest Industry Safety Council



Kevin Ihaka Managing Director Forest Protection Services



Mark Troughear CEO Freightways



Lynden Glass Managing Director Freshpork New Zealand

### Frucorsuntory

Darren Fullerton CEO Frucor Suntory



Mike Horne CEO Fullers 360

#### Fuiton Hogan

Cos Bruyn Managing Director Fulton Hogan

# furnware

Hamish Whyte CEO Furnware



Marc England CEO Genesis Energy



Van Tang General Manager NZ/Pacific GHD





Scott Gibbons Managing Director Gibbons



lan Simpson CEO GNS Science



John Dakin CEO Goodman



Stephen Parry CEO Gore District Council



Andrew Hampton, CEO Government Communications and Security Bureau



Greg Campbell CEO, Greater Wellington Regional Council



Elaine Morgan CEO Green Gorilla



Peter Leitch Managing Director Guaranteed Flow Systems



Scott O'Donnell CEO H.W.Richardson Group



Michelle Kernahan CEO Hall's Group



Richard Briggs CEO Hamilton City Council



Bill McCallum General Manager Hancock Forest Management



Glen Cornelius Managing Director Harrison Grierson



Nigel Bickle CEO Hastings District Council



Tim Grubb CEO Haunt Digital



Langley Cavers CEO Hauraki District Council



Murray Robertson Executive General Manager Hawkins



Mitch Cuevas Director Helius Therapeutics



Gemma Newburn Managing Director Hemisphere Health



Mark Cole CEO Hick Bros



Scott Crampton CEO Hilton Haulage



Guy Clouth CEO Hireace



John Boocock CEO Hiway Group



Dean Brown CEO H J Asmuss & Co



Keith Mullett Managing Director PHI Inc



Kevin Larcombe Executive General Manager Holcim New Zealand



Ajay Anand CEO Horizon Energy Group



Paul Steventon Group Manager Hutec Group



Andrew Moss CEO Hynds



Jim Ragg National Service Manager Ideal Air



Richard Gibson Managing Director Impac Services



Chris Hayward CEO Inframax Construction

### Membership at 30 September 2020







Naomi Ferguson CEO and Commissioner Inland Revenue



Peter Lennox, CEO Institute of Environmental Science and Research



Clare Hadley CEO Invercargill City Council



Paul Cameron CEO and Director ISO



Sean Eccles General Manager IXOM



Andrew McKenzie CEO Käinga Ora



David Ross CEO Kaiteriteri Recreation Reserve



Wayne Maxwell CEO Kāpiti Coast District Council



Aaron Smith CEO Keith Andrews Trucks



Timo Skog NZ Director KONE Elevators



Scott Bartlett CEO Kordia



Gaye Searancke CEO Land Information New Zealand



Richard Wilson CEO Landpower Holdings



Campbell Smith Country Manager LeasePlan New Zealand



Wayne McNee CEO LIC



James Watters Country Manager Linfox Logistics



Albert de Geest CEO Liquigas



Roger Gray CEO Lyttelton Port



Shaun Wilson General Manager Mackleys



Andy Lester CEO MainPower New Zealand



Richard Gordon CEO, Manaaki Whenua – Landcare Research



Keith Manch Director and CEO Maritime New Zealand



Tim Cosgrove CEO Marlborough Lines



Peter Simmons General Manager Mars



Greg Thompson Acting CEO MB Century



Peter Crighton CEO McAlpines

#### 

CREATIVE CONSTRUCTION

Fraser Wyllie Managing Director McConnell Dowell



John Barnes CEO Meadow Mushrooms



Tim Harty General Manager Meateor Foods



Dean Hyde Director Men at Work



Vince Hawksworth CEO Mercury Energy



Richard Whitney CEO Mercy Hospital



Neal Barclay CEO Meridian Energy



Dean Richardson Managing Director Methanex

# Metlifecare

Glen Sowry CEO Metlifecare



Simon Mander CEO Metro Glass



Ray Smith CEO Ministry for Primary Industries



Vicky Robertson CEO Ministry for the Environment



Renee Graham CEO Ministry for Women MINISTRY OF BUSINESS, INNOVATION & EMPLOYMENT

Carolyn Tremain CEO, Ministry of Business, Innovation and Employment



Andrew Bridgman CEO Ministry of Defence

> lona Holsted CEO Ministry of Education



Ashley Bloomfield Director-General of Health and CEO, Ministry of Health



Andrew Crisp CEO, Ministry of Housing and Urban Development



Andrew Kibblewhite CEO Ministry of Justice



Debbie Power CEO Ministry of Social Development



Richard Wyeth CEO Miraka



Chris Wilesmith CEO Mitre 10 (New Zealand)



Craig Langley CEO Mix



Steve Tarrant CEO Moana New Zealand



Todd Dawson CEO Napier Port



John Morgan CEO, National Institute of Water and Atmospheric Research



Rick Herd Managing Director Naylor Love Enterprises



Mark Eglinton CEO NZ and AU NDA Group



Jane Sheard CEO Nelmac

#### networktasman

Oliver Kearney CEO Network Tasmar



Geoff Douch CEO Network Waitaki



Craig Stevenson CEO New Plymouth District Council



Sean Gray CEO, New Zealand Artificial Limb Service



Sam Cliffe CEO New Zealand Blood Service

#### 

Christine Stevenson CEO New Zealand Customs Service



Kevin Short Chief of Defence Force New Zealand Defence Force



Natalie Pollard CEO New Zealand Oil Services

### Membership at 30 September 2020



Mike Bush Commissioner of Police New Zealand Police

New Zealand Post 📴

David Walsh CEO New Zealand Post



Niamh Lawless Secretary General New Zealand Red Cross



Rebecca Kitteridge, Director-General of Security, New Zealand Security Intelligence Service



Gretta Stephens CEO NZ and Pacific Islands New Zealand Steel

NEW ZEALAND

Peter Chrisp CEO New Zealand Trade & Enterprise



Tony Cunningham COO New Zealand Woolscouring



Mike Lightfoot CEO Nexus Logistics & Conlinxx

## NGĂI TAHU Farming

Andrew Priest CEO Ngãi Tahu Farming

NGĂI TAHU Tourism

Quinton Hall CEO (since left) Ngãi Tahu Tourism



Spence McClintock CEO Ngati Tuwharetoa Holdings



Rob Hennin CEO nib New Zealand

### Northpower

Andrew McLeod CEO Northpower

Nurse Maude

Jim Magee CEO Nurse Maude



Barry Hinkley CEO NZ Bus



Simon Watson Managing Director NZ Hothouse



Gareth Marriott Managing Director OCS

### Oji Fibre Solutions

Jon Ryder CEO Oji Fibre Solutions



Gabriel Selischi, Senior Vice-President, Australasia OMV New Zealand

Tone Forty One

Lees Seymour Executive General Manager OneFortyOne

### ONLINE

Greg Managh CEO Online Distribution



Gráinne Moss CEO, Oranga Tamariki – Ministry for Children



William McCook CEO Orillion

# Orion

Rob Jamieson CEO Orion



Stephen Stuart CEO OSPRI New Zealand



Sarah Gardner CEO Otago Regional Council



Tanya Winter CEO Otorohanga District Council



Chris Pile Interim CEO PAE New Zealand



Steve Carden CEO Pāmu



Warwick Tauwhare-George CEO Parininihi ki Waitotara



Geoff Milsom CEO Pattle Delamore Partners

PERYER CONSTRUCTION Registered Master Builders

> Bill Peryer Director Peryer Construction



Te Kapunga Dewes CEO PF Olsen

PGG Wrightson

Stephen Guerin CEO PGG Wrightson



Dave Gawn CEO Pike River Recovery Agency







Hugh Goddard General Manager Pipeline & Civil



David Hughes CEO Plant & Food Research

#### The PORT marlborough

Rhys Welbourn CEO Port Marlborough

#### PORT TO NELSON

Hugh Morrison CEO Port Nelson



Mark Cairns CEO Port of Tauranga



Kevin Winders CEO Port Otago



Guy Roper CEO Port Taranaki



Tony Gibson CEO Ports of Auckland



Nigel Barbour CEO Powerco



Jason Franklin CEO PowerNet



Brent Crawford General Manager Prime Range Meats



Philip Melhopt CEO PrimePort Timaru



Henry Arundel, General Manager NZ, Programmed Facility Management



Peter Beggs CEO Rangitīkei District Council



Greg Campbell CEO Ravensdown



Brendan Slui Managing Director Rayonier Matariki Forests



Matt Allen Director RCP



Tony King CEO Red Bus



Naomi James CEO Refining NZ



Craig Wilson Managing Director NZ and Fiji Rentokil Initial



Russel Creedy CEO Restaurant Brands New Zealand



Robert Sharkie CEO Ruralco



Gordon MacLeod CEO Ryman Healthcare

# **?**SaferMe

Christian Sykes General Manager SaferMe



Chris Hunter CEO Safety 'n Action



Sarah Spencer, General Manager Operations NZ and AU Saito Labels & Tags



Volker Kuntzsch CEO Sanford



Steve Chapman CEO SeaLink NZ

### Membership at 30 September 2020



Glenn Donaldson CEO Service Resources



Peter Hart Managing Director SGS New Zealand

#### SIEMENS Ingenuity for life

Paul Ravlich CEO Siemens NZ



Simon Limmer CEO Silver Fern Farms

#### Simpson Grierson

Anne Callinan Chair Simpson Grierson



Brett Murray CEO Site Safe New Zealand



Guy Stewart Managing Director SKOPE Industries



Graeme Stephens CEO SkyCity Auckland



Todd McLeay Managing Director Smart Environmental



Nigel Gear CEO South Port New Zealand



Quin Henderson CEO Southbase Construction



Penny Simmonds CEO, Southern Institute of Technology

### SPOTLESS

James Kafanelis Executive General Manager Spotless



Lachlan Philp Managing Director SSA New Zealand



Here for Life Peter Bradley CEO

St John



Peter Hughes State Services Commissioner and Head of State Services



Angie Samuel General Manager Storelink



Rob Sullivan General Manager, Stork Technical Services New Zealand



Chris Baker CEO Straterra



Julian Cook CEO Summerset Group Holdings



Richard Cook Head of Forests Summit Forests



Gareth Edgecombe CEO T & G Global



John Holyoake CEO Tamaki Regeneration Company



Drew Cadenhead NZ Country Manager Tamarind Resources



Chris Watson Director Taranaki Instrument Services



Josette Prince Managing Director Tasti Products



Tauranga City Marty Grenfell CEO Tauranga City Council



Charlie Taylor CEO Taylors Contracting Co



Dave Samuels CEO, Te Puni Kōkiri – Ministry of Māori Development



Philip Cryer CEO Telarc



Mark Taylor General Manager Tenon Clearwood LP



Grant Whitelaw CEO Terra Cat





Jeremy Sole CEO The Electrical Training Company



Dan Gilbert Managing Director The Griffin's Food Company



Dave Devereux Managing Director The Labour Exchange



Richard Moxon General Manager The Learning Wave



Sean Horgan CEO The Lines Company



Nick Grayston Group CEO The Warehouse



Peter Bateman Editor of Safeguard Thomson Reuters



Alan Pearson Group CEO TIL Logistics



Ryan Cavanagh Managing Director Timberlands



Doug Johnson Managing Director Tonkin & Taylor



Russell Shaw CEO Top Energy Group



Grant Webster CEO Tourism Holdings



Peter Lensink Managing Director Transdev Auckland



Alison Andrew CEO Transpower



Caralee McLiesh CEO Treasury



Ed Chignell Executive Chairman Treescape



Kerry Hill Managing Director Trinder Engineers

### TROJANHOLDINGS

Peter Carnahan CEO Trojan Holdings



Ken Sutherland Group CEO Unison Networks



Mary Ollivier CEO Utilities Disputes



Simon Mackenzie CEO Vector



Gordon Shaw Executive Director Vehicle Inspection NZ (VINZ)



Alex Lagney General Manager Veolia NZ



Mike Lange CEO VetNZ



Justin Liddell CEO Villa Maria



Greg O'Connor Country Manager VTNZ



Gavin Ion CEO Waikato District Council



Jimmy Ormsby Managing Director Waitomo Petroleum



Nicole Rosie CEO, Waka Kotahi – NZ Transport Agency



Janine Brindson CEO, Waste Management Institute of New Zealand



Marlon Bridge Acting CEO Watercare Services



lan Jackson Acting CEO Wayfare

### Membership at 30 September 2020



Garth Dibley CEO WEL Networks

#### Absolutely Positively Wellington City Council Me Heler Ki Ponele

Barbara McKerrow CEO Wellington City Council



Steve Sanderson CEO Wellington International Airport



Colin Crampton CEO Wellington Water



Pat Hills CEO Wells Group



Peter Armstrong CEO Westpower/ElectroNet



Frances Boyce General Manager Whitaker Civil Engineering



Brian Souness General Manager Wood Training



Natalie Davis Managing Director Woolworths NZ



Phil Parkes CEO WorkSafe NZ



Gillian Cagney CEO Worley New Zealand



Mike Bennetts CEO Z Energy



Paul Atkins CEO Zealandia

### Key progress

# Year to 30 September 2020

### MEMBERSHIP

118	205	261	306	354	370	<b>365</b> Forum members
2014	2015	2016	2017	2018	2019	2020
					50	

## OF THE DELOITTE TOP 200 companies are Forum members

### 10 YEARS ON - 2010 TO 2020



"It's been a fantastic experience, it's helped me a lot in terms of developing my leadership style, and I've really enjoyed constructive challenge, often quite a bit, from my peers in the Forum. What a fantastic experience and I'm really looking forward to the next 10 years."

Sheridan Broadbent, Independent Director

### HARM AND INJURY PERFORMANCE

75 FORUM MEMBERS PARTICIPATED IN THE 2019 BENCHMARKING REPORT compared with 77 in 2018

**15.35** TOTAL RECORDABLE INJURY FREQUENCY RATE (TRIFR) increased by 66.23% from 2018

**149.59** NEAR-MISS FREQUENCY RATES increased by 68.26% from 2018

### MEMBER SUPPORT AND SATISFACTION

**4.4** FORUM EVENTS (virtually and in person) this year with more than 770 attendees – compared with 49 Forum events last year with 925 attendees

- 83 MEMBERS INVOLVED in monthly or six-weekly virtual CEO Connection calls from March to September
- **121** CEOs AND GENERAL MANAGERS attended our Executive Leadership programmes, including in-house programmes in New Zealand and Australia
- **30%** GROWTH IN LINKEDIN FOLLOWERS



MORE THAN 38,000 UNIQUE PAGE VIEWS on our website, with people spending an average of just over two minutes on the site

### Foreword – Chair and Executive Director

# Inflection point? Maybe. Learning opportunity? Definitely!

The Forum turned 10 this year. In any normal year, a health and safety organisation for and by CEOs reaching that milestone would be the hero focus! But 2020 hasn't been a normal year.

Will the global pandemic be an inflection point leading to fundamental change? Possibly. Whilst significant, has the disruption from Covid-19 been too limited to effect transformational shifts? Maybe.

What feels less ambiguous is that we've been tested, and we have all learned some important things about our own leadership, about the capacity and capability of our people when pressured and about where the choke points and fragility sit in our businesses, supply chains and national systems.

The opportunity we've had thrust upon us is as potentially rewarding as it is challenging – to be deliberate and committed to finding those lessons individually and collectively, and to implement them in a way that works for your organisation and people.

#### Care and protection is a good strategy

Our national strategy is that a strong and robust health response is inextricably linked to a better and more resilient economy – the care and protection of people is acknowledged as a legitimate part of a resilience strategy. For members this is a compelling and profound affirmation of the development and leadership in which you've invested in over recent years.

Whatever the specific economic trajectory over the next few years, the mental wellbeing of all New Zealanders will be tested and challenged and require protection and support. The breadth of work demands, legal and strategic expectations and the risk of harm to people at work will only grow.

This means that the importance of capable, supported and committed CEOs has never been greater. The Forum is a community of leaders that was established by that commitment and is focused on providing that support and capability.

#### Forum members connecting to share and learn together

We have remained anchored to that purpose for the past six months, and adapted our approach to the new operating environment. As a result hundreds of CEO connections have been have made via short, sharp Zoom exchanges amongst peers, and via more facilitated discussions with fellow members and experts in their fields.

These opportunities to connect, share and learn have supplemented the many other sector-specific groups our members are part of. But our CEO-centric focus and deliberate diversity of sector and organisational perspectives have proved valuable and have been welcomed. They have also ensured we have been directly plugged in to the specific and changing issues on your plate.

As a result, we have managed to curate a range of peer-to-peer and expert-led sessions for members, focusing on key challenges ranging from mental wellbeing in a crisis to flexible work arrangements, adaptive leadership in uncertainty, working with boards, and cannabis impairment in light of the 2020 referendum.

#### Mental health - the 'hidden pandemic'

Through the CEO webinar series, *Leading Wellbeing Through Crisis* with Dr Hillary Bennett from Leading Safety, we learned that 50 years of research into natural catastrophes have taught us that mental health is the 'hidden pandemic' following a disaster. Whilst leaders and business cannot "make that all better", we know leadership and action are needed to ensure work helps rather than harms people's mental wellbeing.

Mental distress is not only a type of harm in itself, it can be an amplifier both of other risks (such as commercial judgement, interpersonal as well as health and safety) and of control effectiveness.

#### Optimising for resilience

Through two expert-led webinar series with Dr Philip Voss from Leading Safety and Dr Todd Conklin, we explored how and why dynamically uncertain environments demand very different leadership skills and approaches. Philip got us to understand the value and importance of CEOs accessing a diversity of perspectives, and that enlightened trial and error and 'zig-zagging' is a smart strategy, not indecision.

Todd reminded us that Covid-19 has simply underscored the reality that our ability to predict has always been patchy, and a better strategy for CEOs is to focus on understanding and ensuring that we have the capacity to respond, flex, learn and adapt. He challenged and encouraged us to stay attuned to what this current context of global health and economic crises is teaching us – especially the importance of relationships and connection across our organisations and people, and the reality that adaptability and resilience sit at every level of our businesses.

Whether we're responding to a health pandemic or ensuring safe and healthy work, the presence of capacity is a more fruitful focus than outcome measures alone.

#### Looking to the next 10 years

Having had a successful first 10 years since inception, the Forum's Steering Group is now looking to build a vision and a plan to guide our next 10 years. Supporting and enabling CEOs to play their unique and influential parts in a safer and healthier New Zealand remains at the centre of who we are and what we do. We also recognise, however, that there are some system realities that make it more challenging than it needs to be to do the right things and do them properly. Consequently, our new strategy will also include a deliberate focus on the critical system issues that are hindering good health and safety leadership.

We want to finish by acknowledging the increased economic pressures experienced by many of our members. We are delighted with your continued support and patronage. By way of acknowledgement of the economic challenges, we were pleased to be able to reduce membership subscriptions by 15% at the end of 2019, as well as offer a 20% Covid-19 discount for this membership year.

Thank you for your support of the Forum, your fellow CEO peers, and your leadership for a safer, healthier New Zealand.









Francois Barton Forum Executive Director

### What we have done

# **Build CEO competence**

#### Highlights

- Health and safety leadership and lessons during Covid-19
- Adaptive leadership during a crisis
- Preparing for the 2020 cannabis referendum

# Health and safety leadership in a Covid-19 environment

As the emerging crisis with the Covid-19 pandemic became clear from early March 2020, the Forum worked quickly to establish straight-forward and frequent communications with members. We facilitated small groups of CEOs to meet virtually and discuss their challenges and opportunities in the current context. From these, we pulled together a resource designed to support leaders in uncertain and extraordinary times. *Health and safety* leadership in a Covid-19 environment was written from ideas, experiences and questions from Forum CEOs who continued to operate through the Alert Level 4 lockdown. It positioned the work as finding not just a 'new normal', but a 'better normal'.

"We're already seeing future opportunities for a 'better normal', such as less travel and better use of technology for communication and meetings."

Forum CEO, April 2020

#### Lessons from our leaders

We ran a three-part short video series in May 2020 asking our leaders to answer some questions about their leadership learnings during Covid-19:

- If you could have written a letter to yourself a year ago with what you know now, what would you have told yourself as a CEO and leader?
- What's the one thing you've learnt through leading through crisis, that you want to hold on to?
- What's the leadership work for you as a CEO in creating a better normal, not just a new normal?

We had an overwhelmingly positive response to these videos, with the first video trending under #leadership on LinkedIn.

# Adaptive leadership discussion series

In lieu of a regional round of CEO events planned for May 2020, the Forum adapted its programme and organised an eight-part virtual series with Dr Philip Voss on *Adaptive Leadership – Leading through Covid-19*. Around 40 CEOs took part in these hour-long sessions, which built on Ron Heifetz's *Practice of Adaptive Leadership* and gave members a chance to discuss the adaptations they were seeing in their organisations. A member advisory was developed from this series.



Southland and Otago members join Dr Philip Voss for a virtual session on adaptive leadership.

# Preparing for the 2020 cannabis referendum

With a referendum on the legalisation of cannabis due in October 2020, the Forum pulled together a series of resources to support members to manage the risks of impairment. While the Forum had no formal position on the referendum question itself, it encouraged all businesses to use the cannabis debate as an opportunity to reflect, refine and refocus their current approaches to managing impairment risks at work – from cannabis, as well as other drugs and fatigue. Our resources included:

- Focusing on what matters: Managing cannabis impairment risks at work – a reflective guide for members, published in June 2020
- A two-part webinar series with the Canadian Centre on Substance Use and Addiction (CCSA) on *Lessons from Canada*, which legalised recreational cannabis in 2018. 140 people joined in live, and more watched the videos following both events
- Two podcasts, one with the CCSA and another with the Institute for Work and Health in Toronto, on emerging research into how cannabis use at work has changed since legalisation in Canada. More than 150 people have downloaded these podcasts on Spotify and iTunes.

### New foundation course added to the Executive Leadership suite of programmes

The Forum launched a new foundation course in November 2019 for CEOs who want to ensure they have a sound foundation on which to build their health and safety leadership. *Obligation creates opportunity* is a one-day course focusing on the CEOs' key obligations under the Health and Safety at Work Act 2015 (HSWA), while exploring how CEOs can leverage these obligations to create opportunities for better health and safety and improved business performance overall. In the past year we've run two of these courses, with 14 CEOs attending.



The Forum's reflective guide for members to support them with the upcoming cannabis referendum.

### What we have done

# Help CEOs influence and enable the workforce and supply chain

#### Highlights

- Celebrating ten years of the Forum
- New Plymouth District Council paving the way in supply chain leadership
- Continuing our focus on mental health and wellbeing

### 10 years of the Business Leaders' Health and Safety Forum

In July the Forum marked its 10th anniversary. In that time it has grown from just under 100 CEO members to 365, with a focus on making workplaces safer by growing world-class CEO safety leadership in New Zealand, and by leveraging the combined skills, influence and resources of members. A number of members helped to mark the anniversary by sharing their thoughts on what being part of the Forum meant to them – in a short video on our website and LinkedIn and YouTube channels.

"... what it's become ... is a business excellence forum in my view, where CEs bring together their best ideas around culture and continuous improvement and how you create a better, fairer and more equitable and more successful workplace..."

Nicole Rosie, CEO, Waka Kotahi – NZ Transport Agency

#### New Plymouth District Council paves the way in supply chain leadership

Supply chain leadership is an area many organisations find challenging, so we were thrilled to give members the opportunity to hear about the New Plymouth District Council's success story in this area at our October 2019 Summits in both Auckland and Christchurch.

The Council had been relying on the Lowest Price Conforming model when tendering for work, but it had a vision of becoming a supply chain leader, where its role was to coach, mentor, lead and inspire its contractors. In early 2019 the Council implemented a new approach when tendering for its annual maintenance contract. It used a weighted-attribute system to focus on investment in the workforce, health and safety, hours worked, and moving the contract from three years to ten years - resulting in some great outcomes. Written and video case studies were also produced for Forum members.



David Langford from New Plymouth District Council

"We're trying to develop a culture where our staff are not just good at planning and execution but prepared to challenge the status quo, be a bit curious, push the boundaries and do some innovative stuff."

Craig Stevenson, CEO, New Plymouth District Council



Supply chain leadership in practice - New Plymouth District Council

# Supply chain leadership during Covid-19

During the early weeks of the Covid-19 lockdown, the Forum gathered tactical advice from members to share with others on operating during a crisis. Part of this information was focused on tactics that were useful in their relationships with clients and their supply chains – including communication about working at various alert levels, sharing pandemic plans and procedures, and where possible committing to some minimum hours of work.

# Continuing our focus on mental health and wellbeing

With the emerging crisis of Covid-19 and the impacts on mental health and wellbeing, the Forum ran four sessions in May and June 2020 for members to explore the CEO's role in leading mental health and wellbeing. Led by Dr Hillary Bennett, around 30 CEOs took part in small-group discussions via Zoom to understand their work in this area and share what others were doing to protect the wellbeing of their workers during Covid-19. Hillary also ran another, tailored session for General Managers. The Forum produced its first podcast in late 2019 to highlight the personal and work-related mental health journey of Steering Group member Martin Byrne, the former CEO of Port Nelson. Martin spoke openly about his own mental health challenges and the work he had led at the Port to change the conversation around mental health and wellbeing. To date the podcast has had more than 100 downloads on Spotify and iTunes.

### Sharing our leaders' successes

Following our new series *Spotlight on our Leaders*, started in 2019, a short case study was produced with Forum Steering Group member James Fletcher, the former CEO of Treescape, in January 2020. James was a finalist in the Leader of the Year category at the 2015 and 2019 New Zealand Workplace Health and Safety Awards, and provided some advice on how to get an organisation's culture humming and find new solutions to persistent problems.

### What we have done

# Connect CEOs to take more effective action

#### Highlights

- Connecting members like never before
- Bouncing forward' virtually with Todd Conklin
- Adapting to a changing health and safety landscape

# Connecting members like never before

In the immediate aftermath of the Alert Level 4 lockdown announcement in late March 2020, members were seeking support, ideas and opportunities for operating in an unknown environment. As a result, the Forum immediately set up small discussion groups, via Zoom, to help connect members. We ran these 'CEO Connection calls' across industries and regions, and by early June 2020 we had seven of these groups connecting monthly, growing to 11 groups by the end of August 2020 and involving more than 80 members. Topics focused on 'one word to describe Covid', mental health and wellbeing, the second wave, and Boards and governance in a crisis. These CEO connection calls will continue throughout 2020 and beyond.

# 'Bouncing forward' virtually with Todd Conklin

The Forum was delighted to host virtual sessions for members with Todd Conklin in July 2020. Todd is an internationally recognised organisational psychologist and health and safety expert, and focused on supporting leaders to 'bounce forward' from Covid-19. In the three Zoom sessions for CEOs, with breakout rooms, Todd discussed how businesses doing best during Covid-19 were the ones that had previously invested in building capacity to enable them to be adaptive and resilient. Todd also hosted a webinar with close to 150 people – and the Forum reproduced this into a short video as a resource for Boards and leadership teams.



A 'word cloud' to demonstrate members' 'one word to describe Covid' during the June 2020 CEO Connection calls.



Todd Conklin delivering virtual sessions with members in July 2020, focusing on 'bouncing forward'.

# Adapting to a changing health and safety landscape

In February and early March 2020, as part of our planned regional engagement programme, the Forum ran eight sessions for CEOs from Auckland to Southland on 'adapting to a changing health and safety landscape'. Facilitated by Dr Philip Voss, these sessions looked at the changing New Zealand environment around health and safety in the past decade, and challenged leaders to consider how they were fundamentally structuring and controlling their organisations' work, and holding each other to account. Each session was kindly hosted by a Forum organisation in the region – particular thanks go to South Port, Otago Regional Council, Foodstuffs South Island, Taylors Contracting, Worley New Zealand and Horizon Energy Group.

#### Continuing to support H&S Managers and GMs

As part of the February regional sessions for CEOs, we ran sessions immediately following for GMs and H&S Managers. More than 80 people attended these events during February and March.

As well as this, we ran two workshops for GMs and H&S Managers in September 2020, looking at a 'better normal' in a post-Covid-19 environment, asking those attending to consider what they had learnt about their organisations' capacity during Covid-19, and how they had learnt it – in order to build not just a 'new normal', but a 'better normal'. This event was moved online for Auckland and run in person in Christchurch.

"Thanks for the workshop this morning. These [sessions] help me maintain my sanity and feel part of the wider H&S community." What we have done

# Help CEOs work with others to build the movement

#### **Highlights**

- Continuing to get in front of Ministers
- Supporting innovation and capacity sharing
- Strengthening relationships with Directors

"We've influenced major legislation and we've been able to drive change in our respective businesses."

James Fletcher, Director and Forum Steering Group member

# Continuing to get in front of Ministers

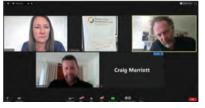
We continued to engage directly with government, meeting the Minister of Workplace Relations and Safety several times during the year. We also engaged with the Minister of Justice, Minister for Building and Construction, and Minister of Finance, and with the Minister for Regional Economic Development and for Infrastructure.

In September 2020 the Forum produced a submission for the Productivity Commission's inquiry into frontier firms. In it we detailed the wider business factors that both supported and constrained improved health and safety and productivity, and identified four levers to improve the environment in which New Zealand businesses operate that would contribute to lifting productivity and health and safety performance in New Zealand:

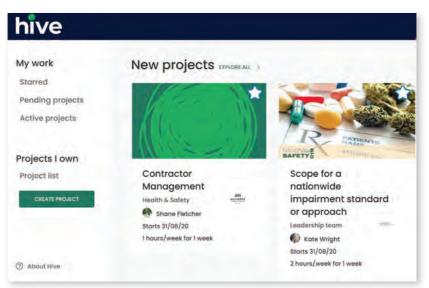
- 1. Systemic and more robust deployment of the HSWA
- 2. Government as a better, more connected client
- Leveraging the Covid-19 stimulus funding to achieve better productivity, safety and environmental outcomes on 'shovel ready' projects
- Better integrating how we monitor health, safety and productivity performance beyond simple outcome measures.

# Supporting innovation and capacity sharing

In late 2019 the Forum was pleased to support the development of a new group of health and safety industry leaders in establishing a Community of Safety Innovation. After an initial workshop with 20 health and safety managers and relevant GMs in their fields, in November 2019, the Community was underway, supporting those people to trial new and innovative ideas for better work in their organisations. With the support of WorkSafe NZ, the New Zealand Institute of Safety Management and industry leaders the community has steadily grown - with more than 75 practitioners now having completed an initial 'innovation' workshop and taken those practices back to their respective businesses.



Francois Barton leading a webinar for the Community of Safety Innovation with Queensland Urban Utilities in September 2020.



The HIVE platform in action.

At the same time the Forum has been working with Future Work Studio to trial a new shared capacity platform. HIVE connects people with opportunities and initiatives within and across organisations – enabling us all to tap in to the talent across New Zealand. In August 2020 we launched a trial phase of HIVE with seven Forum organisations and believe this could be a fantastic tool to connect Forum organisations in a way like never before.

# Strengthening relationships with Directors

Our relationships with stakeholders, particularly the Institute of Directors (IoD), continues to strengthen. During the Alert Level 4 lockdown in April, and the uncertainty around starting work again in Level 3, the Forum worked quickly with IoD to develop *Four key assurance principles* for a safe-start risk plan. These were quickly distributed to members in both organisations to support their plans to restart work at varying alert levels.



What we have done

# Assess progress to deliver on our promises

#### Highlights

- Benchmarking report in its eighth year
- Strong response to Deloitte survey on mental health
- Strategic interviews with our CEOs

### Benchmarking report – in its eighth year

This year 75 Forum members were involved in our annual benchmarking project, down very slightly on the year before. As in previous years the trend is showing large increases in near-miss reporting which showed a rate of 49.59, up 68% on the year before.

The Total Recordable Injury Frequency Rates (TRIFR) for employees was recorded at 5.35 – up 66% percent on the year prior.

This was the first year in which the Forum used a new provider for its benchmarking report, and we're looking forward to more members coming on board for the 2020 report.



# Strong response to Deloitte survey on mental health

We were delighted to see a strong response to our fourth annual Deloitte/ Forum survey on CEO health and safety leadership – this year focusing on mental health and wellness.

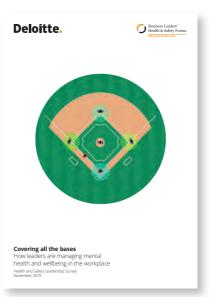
140 people responded, of whom 110 were CEOs or Managing Directors from around New Zealand. Of those surveyed, 70% of CEOs and Managing Directors said mental health and wellbeing are always considered when setting timeframes; however, only 45% of health and safety or human resources executives shared that view.

The biggest risk to work-life balance was seen as long hours, but few limit work hours or actively manage fatigue. Many leaders are using strategies to support people who are unwell, but fewer are using strategies to prevent harm to mental health and wellbeing, or to promote mental health.



# Strategic interviews with our CEOs

We have continued with our rolling one-on-one interviews with CEO members, started in 2019, to assess the Forum's impact and the health and safety leadership mindsets of members. Thank you to the 21 CEOs who have taken part to date and supported the Forum with new thinking, challenges and ideas. We look forward to continuing more of these interviews in the coming year.



Key findings of the Deloitte/Forum report into mental health and wellbeing in November 2019.

# Statement of Financial Performance for the year to 30 June 2020

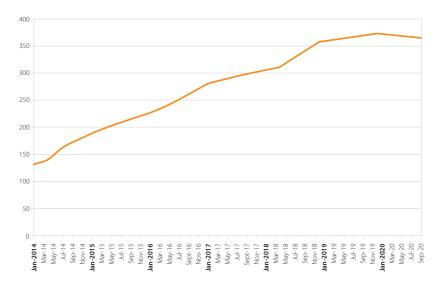
# Business Leaders' Health & Safety Forum Incorporated for the year ended 30 June 2020

	2020	2019	
Total Revenue	\$1,235,575	\$1,489,888	
Total Expenses	\$1,046,956	\$1,235,771	
Surplus for the Year	\$188,619	\$254,117	

Audited accounts for the 30 June 2020 year (including the audit opinion) are distributed before the AGM and are available to members by emailing **info@zeroharm.org.nz**.

#### Membership

The Forum had 370 members at 30 September 2019; this decreased slightly to 365 members at 30 September 2020, which is a 1.35% decrease.



# Our people

#### Forum Steering Group

Our Steering Group is made up of CEOs, Directors and leaders from major organisations around New Zealand. We would like to take this opportunity to thank them for their governance, support, and rich discussions at our quarterly meetings throughout the past 12 months.

George Adams Independent Director (Chair)

Sheridan Broadbent Independent Director (Secretary)

Toby Beaglehole CEO, Connexis (Treasurer)

Debi Boffa MD, BP Oil New Zealand

Jono Brent CEO, Connetics

Martin Byrne Independent Director

Gillian Cagney CEO, Worley New Zealand

Mike Costelloe CEO, Delta Utility Services

Albert de Geest *CEO, Liquigas* 

Shane Dufaur GM, Ballance Agri-Nutrients

Marc England CEO, Genesis Energy

Fiona Ewing National Safety Director, Forest Industry Safety Council

James Fletcher Independent Director, Treescape Hugh Goddard General Manager, Pipeline & Civil

Gavin Ion CEO, Waikato District Council

Mike O'Brien Independent Director

Phil Parkes CEO, WorkSafe NZ

Emma Powell Business Customer Service Delivery, ACC

Andrew Priest CEO, Ngāi Tahu Farming

Gordon Shaw Executive Director, VINZ

Jeremy Sole CEO, The Electrical Training Company

Gretta Stephens CEO, New Zealand & Pacific Islands, New Zealand Steel

Warwick Tauwhare-George *CEO, Parininihi ki Waitotara* 

Carolyn Tremain CEO, Ministry of Business, Innovation and Employment

Francois Barton Executive Director, Business Leaders' Health and Safety Forum

For more information about the Forum or to talk about joining, contact:

Email: info@zeroharm.org.nz Phone: +64 4 499 1897 Or find out more at: www.zeroharm.org.nz

Business Leaders' Health & Safety Forum