



Milford Regional
**Healthcare
Foundation**

2019 Annual Report



ONE

Milford Regional Healthcare Foundation manages the fundraising and events that, in addition to generating income, create a philanthropic culture in support of Milford Regional and the 20-plus towns it serves.

We strive to make a difference in the health of our community.

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To Our Friends and Neighbors:

The Milford Regional Medical Center community has a culture of caring that is like none other, and it is truly our privilege to partner with each and every one of you to provide exceptional care for individuals and families throughout the region. As Milford Regional continues to evolve, grow, and face the challenges the changing healthcare environment presents, your enduring commitment and support allow us to remain true to our promise to always do what is in the best interest of the people we serve.

While so many community hospitals have joined larger healthcare systems to expand services and stay financially sound, we've taken a different approach – one that has allowed us to remain independent while providing the high-quality services and programs that our community members deserve. Your willingness to always respond when needs arise has made Milford Regional what it is today.

This past year marked the 10th anniversary of the Cancer Center at Milford Regional Medical Center, a joint initiative of our Medical Center, Dana-Farber Cancer Institute, and Brigham and Women's Hospital. Our partnership with Boston Children's Hospital remains strong, and neurosurgery specialists from Brigham and Women's Hospital and vascular surgery specialists from UMass Memorial Medical Center now see patients right here in Milford. These academic medical center partnerships complement the remarkable talent and expertise of Milford Regional's core group of exceptional clinical and support staff.

As you can see from these highlights of the Medical Center's recent activities, our future is bright. We couldn't do it without you! We are forever grateful for your ongoing commitment to the health and well-being of every member of our community. As community members invested in ensuring access to high-quality care, you are the people who make anything and everything possible!



With great appreciation,

Edward J. Kelly
President and Chief Executive Officer,
Milford Regional Medical Center



Robert L. Kilroy
Chair,
Milford Regional Medical Center Board of Trustees

One Foundation, One Physician Group, One Medical Center, One Community.

What strikes us about the incredible support the Milford Regional Healthcare Foundation receives is how the spirit of philanthropy is shared by so many community residents, local business owners and organizations, and members of our workforce throughout and across the organization. The cumulative impact of your deep-rooted commitment to being actively involved is very powerful!

Once again, the organizers of our fundraising events throughout the year outdid themselves providing opportunities to connect with old friends and new while supporting the Medical Center.

All told, \$3,396,418 was raised this year in support of specific programs and our Annual Fund, and there is no possible way to quantify the value of the time, talents and expertise our board members, committee members, and other volunteers dedicate so selflessly. Every single supporter makes a difference, and together, you are leading the way toward Milford Regional's bright and successful future. We can't thank you enough!

Sincerely,



Emily J. Quinn
Vice President of Philanthropy
and Executive Director,
Milford Regional Healthcare
Foundation



Andrew L. Salmon
Chair, Milford Regional
Healthcare Foundation
Board of Trustees

NOTEWORTHY MILESTONES OF FY 2019

The Mélange Gala and Live Auction – Celebrate the Circus! – held at the Milford Youth Center in November raised an unprecedented \$1,000,000. Kevin and Leslie Lobisser graciously chaired the monumental event and welcomed presenting sponsor, Rockland Trust Charitable Foundation, in support of the fourth floor renovations at Milford Regional.

The Milford Regional 30th annual Golf Classic held in August at the Franklin Country Club raised more than \$200,000 to support renovations to our fourth floor, a space more than 50 years old.

The MyFM 101.3 Radiothon celebrated its 12th year at the Classic and raised over \$115,000, all of which is dedicated to the Oliva Fund for Cancer Care. Local business owner Tony Khoury hosted two sold-out fundraising events and presented the Oliva Fund with proceeds totaling \$63,000 at the Radiothon.

Julie and Mike Kehoe

Julie Burgey Kehoe was born at Milford Regional Medical Center. Her husband Mike moved to the area as a child and recalls numerous visits to the Emergency Department to tend to the inevitable injuries of an active young boy.

Julie and Mike are “giving back to the place and people within it that have done so much for them and many members of their families.”

The Kehoes serve as Corporators at Milford Regional, and Julie is a member of the Corporator Council. They’re also long-time supporters of Foundation events such as the Tree of Life Celebration and Mélange Gala, and are active and engaged in a variety of activities within the local community. Julie is a realtor with Berkshire Hathaway HomeServices Commonwealth Real Estate in Milford. Mike is a police officer with the Milford Police Department and a film actor with roles in movies such as “Patriots Day” and “Equalizer 2.”

“Milford Regional is such a valuable asset to the community. What would we do without it?” says Julie. “I see droves of people coming to the area in my real estate role, and choosing a home with access to quality healthcare is just as important as choosing a location with a good school system.”

Prior to becoming a police officer, Mike worked on an ambulance and says, “I saw first-hand how Milford Regional’s care and compassion affects people in our local community. It’s a tremendous resource.”

Julie and Mike exemplify a remarkable capacity for empathy – for recognizing that every member of the community is connected by common, often difficult, experiences. Recalling a personal encounter in which the kind act of a Medical Center employee left an indelible impression, Julie says, “People are seldom at the hospital for a joyous occasion. The high level of care and genuine compassion of everyone we’ve encountered are here when people need it most.”





Patrick R. McSweeney, MD

Patrick R. McSweeney, MD, accepted the position of president of Milford Regional Physician Group (MRPG) last fall, a role in which he is committed to helping physicians and staff “work smarter, not harder.” “We have outstanding care here,” he says. “We do want to improve access and make sure people can see the providers they need as soon as they need them.”

Physician burnout is an area of particular concern in today’s healthcare environment. “Provider and staff well-being is a priority,” Dr. McSweeney says.

“We’re focused on what we can do to support our physicians, physician assistants, and nurse practitioners to allow them to continue to take excellent care of our patients.”

He has already begun investigating and implementing innovative solutions to better manage the workload for caregivers in high-stress positions. The new medical scribe role, in which trained individuals document key information in patients’ electronic medical records during their visits – which relieves some of the documentation

burden on physicians – is one such initiative. Access to primary care is another priority. “With fewer primary care physicians in the market, we need to grow and increase the advanced practice clinician workforce to ensure access for every member of the community,” Dr. McSweeney says. Recruiting additional nurse practitioners and physician assistants is part of the strategy to address the issue. In fact, five nurse practitioners have been hired in recent months.

No stranger to the Milford Regional community, Dr. McSweeney moved to Medway at the age of two and currently resides there with his wife Kathy and their family. In addition to caring for thousands of patients at Family Medicine Associates in Medway, this 19-year veteran of MRPG has also served as Medical Director, Hospital Board Trustee, and a member of the Physician Leadership Group.

“I discussed this new role with my wife and 19-year old daughter, and was encouraged by leaders at the Medical Group,” Dr. McSweeney says of his decision to become president of MRPG. “I was caring for 3,000 patients in my practice and realized I could be helping 70,000. It was time to do something to impact a larger group. I care about the community.”

Kevin and Leslie Lobisser

Meet the couple that chaired the most successful Milford Regional Healthcare Foundation Mélange Gala and Live Auction ever – Kevin and Leslie Lobisser. As chairs of the 2018 event, they say they used every spare minute, called everyone they knew, and had a lot of help from the Foundation’s army of supporters in raising more than \$1 million! Stepping up to the plate again, they also provided the perfect venue for the 2019 event. “Our company purchased the Milford Middle School East building to develop age-restricted apartments,” says Kevin. “It was unoccupied for several years, so when we learned the Foundation needed a venue for the 15th annual Mélange Gala and Live Auction – Glitz & Graffiti, we got it up and running again.”

The Lobissers co-own Lobisser & Ferreira Construction Corp. with Joe and Suzette Ferreira, who co-hosted the most recent Gala. They are firm believers that supporting the community is “the right thing to do.” Kevin says, “We’ve been very involved in the expansion of Milford Regional’s services, and in the process became more involved in every aspect of making things better.” Leslie adds, “Having community-based, high-quality healthcare is vital to area residents, particularly as the population continues to age.”

“If everyone can contribute, there’s no way we can fail.”

Kevin and Leslie feel they have a lot in common with Milford Regional Medical Center and the Milford Regional Healthcare Foundation. “We’re passionate about the community doing well,” Kevin says. “Our mission and values are the same. When people don’t have good health, they don’t have anything. We want our friends, family, and neighbors to have state-of-the-art medical care and facilities when they need them, and we’ll do anything it takes to keep them here.”

Of their ongoing support of Milford Regional, they explain, “We don’t sit around and wait for someone to ask. We just raise our hands, offer to help, and do our best to deliver on everything we do.”



Milford Regional Healthcare Foundation is extremely fortunate to have a select group of incredibly dedicated donors who make generous gifts every year through their unrestricted and restricted giving. The 1903 Society distinguishes those supporters who give \$1,000 or more each year. Donors are recognized for total giving between October 1, 2018 and September 30, 2019.

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A Note to Our Supporters

We have carefully reviewed all gifts made to Milford Regional Medical Center to ensure that each gift and donor are properly recognized. The 2019 Annual Report includes qualifying gifts made between October 1, 2018 and September 30, 2019. Occasionally, despite our best efforts, errors occur. If we have made a mistake, we sincerely apologize. Please alert us to such errors by contacting Elizabeth Fleming at 508.422.2236 or efleming@milreg.org.

Please note that we make every effort to follow donor preference when compiling the Annual Report. If you prefer to have your name listed differently in the future, please let us know.

*denotes deceased



“We are forever grateful for your ongoing commitment to the health and well-being of every member of our community.”

- Edward J. Kelly



Nearly \$800,000 raised through the resolute generosity of our loyal donors.

On Saturday, November 2, 2019 the doors to Milford Middle School East were graciously opened once again to provide the perfect backdrop for a truly dramatic collision of sophisticated décor and graffiti-inspired art show in the form of the 15th annual Mélange Gala and Live Auction – Glitz & Graffiti. Nearly 400 guests were welcomed by hosts Kevin and Leslie Lobisser and Joe and Suzette Ferreira of Lobisser & Ferreira Construction Corp. to honor former educator, principal, and Milford school district superintendent, Tom Davoren and his family.

Surrounded by daring mural-style artwork created by artist Victor Chaves and his team, guests enjoyed the intrigue of performance artist Jessica “JessGo” Gorlicky and lively musical entertainment of Clockwork New England. A highly-spirited and vivacious live auction led by Paul Zekos of The Zekos Group inspired captivated and enthusiastic guests to produce the highest live auction to-date.

Embraced by our local donor community, the event raised close to \$800,000 in support of the Medical Center and continues to be recognized as the premier fundraising event in our region. We are incredibly thankful for the generous support of the hosts, guests, Milford Regional Medical Center Board of Trustees, Milford Regional Healthcare Foundation Board of Trustees, and sponsors including Green Site Services Group, ImperialCars.com, and Lobisser & Ferreira Construction Corp.



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The Milford Regional Annual Golf Classic

152 golfers teed up at the Franklin Country Club on Monday, August 26, for the 30th annual Milford Regional Golf Classic!

With clear skies and a cool breeze simply perfect for golf, our volunteer team of “Gilmore Girls & Guys” marshals ensured the rate of play ran smoothly as players enjoyed refreshments courtesy of Dunkin’ Donuts and Oliva’s Market. We extend our most sincere gratitude to the Golf Classic’s participants, sponsors, volunteers, players, and committee whose collective efforts raised over \$200,000 in support of Milford Regional Medical Center.

30th annual Golf Classic Committee:

Joyce Gilmore, Chair
Jack Armstrong
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Photography courtesy of Gazoorian Photography

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OUR COMMUNITY, OUR COMMITMENT.

The *Commitment Campaign* for Milford Regional Medical Center **\$6,000,000**

Milford Regional Healthcare Foundation embarked on a major gift effort, the *Commitment Campaign*, in support of the complete transformation of Milford Regional Medical Center's 4th floor. What was once the oldest space still in existence is now home to 15 private patient rooms dedicated to providing the highest level of comfort and peace for oncology and palliative care patients and their families. Again, another monumental step for the Medical Center and our community - largely made possible through the unwavering support of our incredible philanthropic family.

Those who graciously contributed to the *Commitment Campaign* in fiscal year 2019 are named in the Donor list.



The 12th annual MyFM 101.3 Radiothon raised more than \$115,000 in support of the Oliva Fund for Cancer Care at Milford Regional Medical Center!

Held simultaneously with the Milford Regional annual Golf Classic, the MyFM 101.3 Radiothon presents a unique occasion for the community to rally and support local patients and families facing the difficult challenges that unfortunately often accompany a cancer diagnosis. More than a single-day event, the Radiothon truly inspires donors with riveting on-air testimonials and interviews. Many thanks to the station, sponsors, and donors for making this event a tremendous success.

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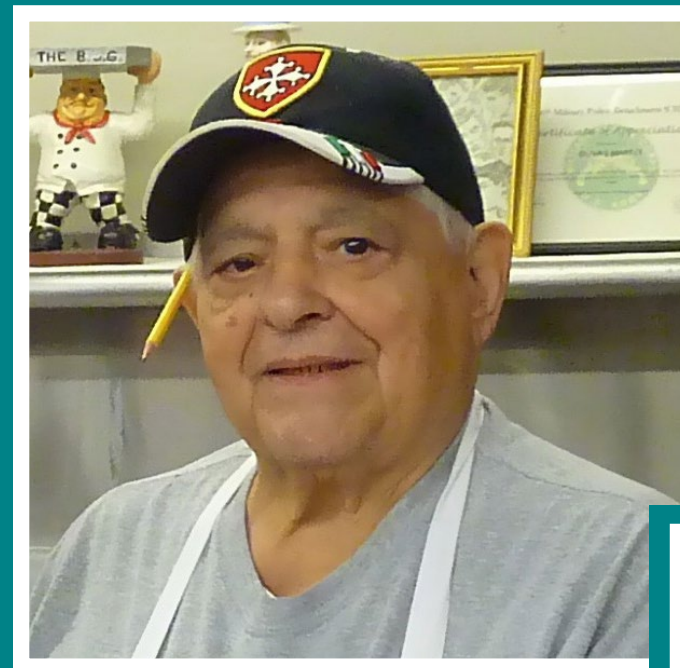


The Oliva Fund for Cancer Care was established in honor of Milford's Oliva family for their ongoing commitment and generous support of Milford Regional Medical Center and Milford Regional Healthcare Foundation. The Oliva Fund provides funding for helpful resources in support of patients and their families being

cared for at Milford Regional Medical Center and Dana-Farber/Brigham and Women's Cancer Center at Milford Regional.

For more information, please contact the Foundation Office at 508.422.2228, foundation@milreg.org, or visit foundation.milfordregional.org.

Those who contributed to the Oliva Fund for Cancer Care in fiscal year 2019 are named in the Donor list.



In loving memory of
Anthony R. "Babe" Oliva





As stewards of the public trust, Corporators ensure that the Milford Regional Medical Center mission continues in perpetuity through acts of advocacy, volunteerism, community engagement, events, and philanthropic support. In fiscal year 2019, 202 Corporators altruistically supported Milford Regional Healthcare Foundation and Milford Regional Medical Center. The following list celebrates our Corporators and the guidance of the Corporator Council.

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For the third consecutive year, Corporator and Milford Regional Healthcare Foundation Trustee Tony Khoury, hosted a two-night community fundraising event – Saturday Night Live in Bellingham – on May 3 and 4, 2019. The sold-out event raised over \$63,000 in support of the MyFM 101.3 Radiothon to benefit the Oliva Fund for Cancer Care at Milford Regional Medical Center.

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Thank you to our fiscal year 2019 donors.

The list below recognizes gifts recieved between October 1, 2018 and September 30, 2019.

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“We are forever grateful for your ongoing commitment to the health and well-being of every member of our community.”

- Robert L. Kilroy

Gifts In Tribute Of

Milford Regional Medical Center is graciously humbled to be entrusted with hundreds of gifts made each year in honor of or in memory of patients, friends, family, staff, and loved ones. The following list includes those who were honored or remembered by tribute gifts in fiscal year 2019.

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All Loved Ones Who Have Battled Cancer	Eugene Benoit	Joni Brown
All Patients at Dana-Farber	M. Theresa Benoit	Albert "Pete" R. Brunelli
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“We have outstanding care here and we want to improve access and make sure people can see the providers they need as soon as they need them.”

- Patrick R. McSweeney, MD

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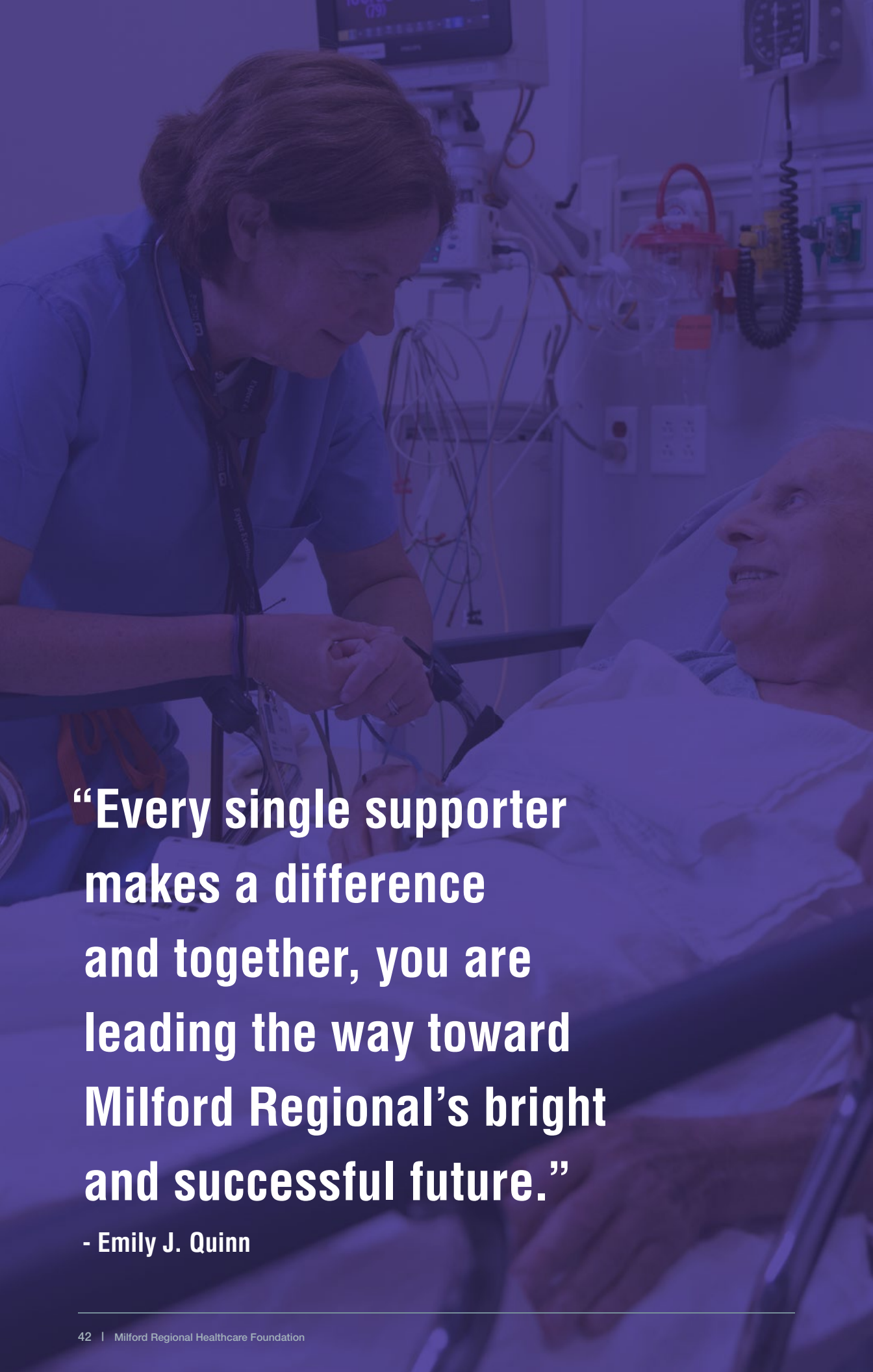
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- Emily J. Quinn

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Milford Regional Medical Center volunteers selflessly give a tremendous amount of their time and talent to our staff and patients. In fiscal year 2019, 470 volunteers nobly provided over 30,000 hours to a wide range of invaluable services across many departments. The following list graciously recognizes the generosity of those volunteers.

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“I saw first-hand how Milford Regional’s compassion affects people in our local community.”

- Mike Kehoe

2019 Milford Regional Medical Center Auxiliary

The Milford Regional Auxiliary serves the Medical Center through programs of education, community service, public relations, support of volunteer services, and fundraising events. In fiscal year 2019, 69 Auxilians raised close to \$50,000 in support of the Medical Center. The following list kindly recognizes those dedicated members.

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“We want our friends, family, and neighbors to have state-of-the-art medical care and facilities when they need them, and we’ll do anything it takes to keep them here.”

- Kevin and Leslie Lobisser

Fiscal Year 2019 By The Numbers

13,787

INPATIENT DISCHARGES AND
OBSERVATION STAYS

59,966

PHYSICAL THERAPY SERVICES

60,213

VISITS TO THE ED

425,947

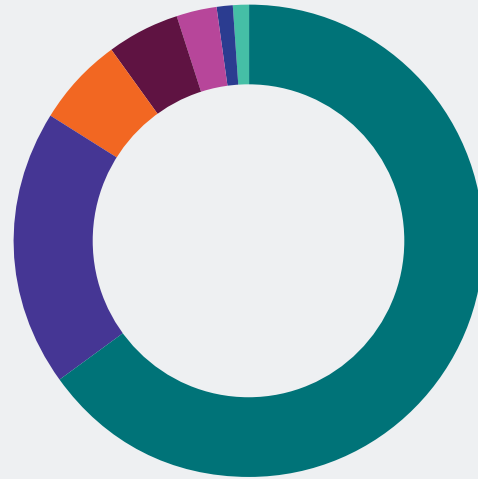
OUTPATIENT VISITS

30,565

TOTAL VOLUNTEER HOURS

\$3,396,418 RAISED BY **2,276** Donors

Fiscal Year 2019 Donor Designations



65% | CAMPAIGN / MAJOR GIFTS |

19% | MÉLANGE GALA AND LIVE AUCTION |

6% | GOLF CLASSIC |

5% | CANCER |

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