

# 2020

## ANNUAL REPORT



In 2007, Glasswing International was founded based on the knowledge that communities in Latin America face health and education challenges on a grand scale. This year, in the face of the COVID-19 pandemic, we knew these challenges would only deepen. Glasswing worked harder than ever to become part of the solution, providing emergency response and sustained support to those who needed it most.

We adapted several of our largest programs to the online space. Youth were able to continue participating

in extracurricular activities, academic reinforcement, spaces for dialogue, and social innovation initiatives through “En Casa con Glasswing,” our virtual learning platform. Our virtual gala, “A Night with Glasswing,” raised over \$850,000 at a time when these resources are most needed. And for the first time ever, the annual Generation Now Festival went virtual, attracting thousands of young attendees from the region.

The continued support of our community allowed us to push forward and be resilient throughout so much

adversity. We provided food, PPE, and emergency assistance to 438,685 families affected by COVID-19 throughout Latin America and New York City. After Hurricanes Eta and Iota, we found shelter and provided life-saving supplies for thousands of families in Honduras, the hardest hit country in the region.

We continue to expand our community as well. We are a proud recipient of the 2020 Skoll Award for Social Entrepreneurship, joining a global community of innovative and impactful change agents, and our partnership with The Blue Iris Fund provides humanitarian support to families in crisis, and mitigates the impacts of displacement for migrants in Mexico and Latin America.

To date, Glasswing International has impacted 1.5 million people. And every one of those individuals has impacted us as well. This year has proven more than ever that building community is vital. We’re so glad you’re part of ours.



A handwritten signature in black ink, appearing to read 'Celina'.

**Celina de Sola**  
Co-founder and Vice President of Programs

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Our mission is to address the root causes and consequences of violence and poverty through education and health programs that empower youth, mobilize communities, and strengthen public systems.

At Glasswing, we believe that every person has both the potential and the right to thrive, no matter what adversity they face.

Throughout Latin America, where millions are born into cycles of poverty and violence, Glasswing harnesses

the power of community to create a safer and more prosperous future for us all.

Through grassroots, evidence-based programming and cross-sector partnerships, we create opportunities for children and youth – local changemakers – to thrive. With our flexible and localized organizational structure, we are able to respond to the needs of the communities we serve with varied and innovative initiatives.

We engage all community actors and stakeholders to ensure sustainable change, while fostering hope

and community pride. With the support of thousands of volunteers, we provide children and youth with access to safe spaces, positive relationships, social and emotional skills development, and vocational opportunities in order to build resilience, foster civic participation, and rebuild social fabric.

Everything we do is based on a deep belief in human dignity, agency, and potential.

# OUR MISSION



# WHERE WE WORK



We believe that unifying and empowering communities leads to lasting, sustainable change. Glasswing's work is rooted in community engagement. Our holistic, cross-sector approach forges partnerships with international and local governments, corporations, non-profits, foundations, and civil society, leveraging their resources and capabilities to strengthen existing education and health systems and deliver innovative, high-impact, and sustainable solutions.

# THE GLASSWING MODEL

## INNOVATE

We design, implement, and oversee our own projects, eliminating the need for a middleman and providing flexibility and local ownership in all of our programs.

## CONNECT

We connect all sectors of society and build upon a community's existing strengths to create more integrated communities.

## MOBILIZE

We train and mobilize thousands of volunteers, empowering individuals to become part of the solution and share in the commitment.

## MONITOR & EVALUATE

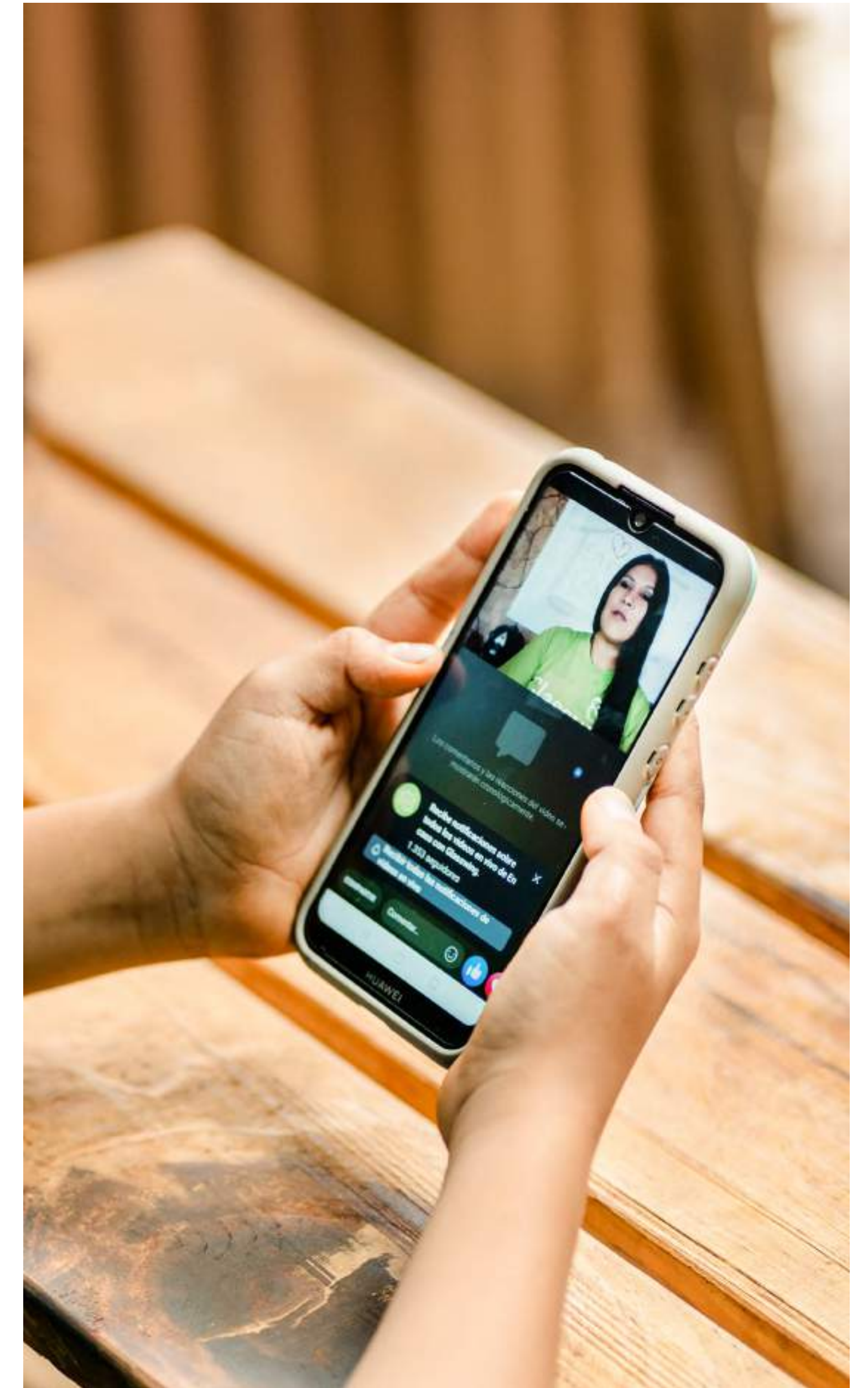
We assess and modify existing programs to ensure success year after year.



## OUR RESPONSE TO COVID-19

As the economic, health, and psychological pressures of COVID-19 began to build, our commitment to our communities only strengthened. We provided both immediate relief and sustained support to help struggling children and families, including food, PPE, mental health care, tablets, and direct cash assistance.

For the first time, our programs went virtual. We polled our students, discovering that interpersonal connection was what they most desired. The En Casa con Glasswing platform continued our Community Schools program, allowing students to continue connecting with one another. Overall, we raised close to \$2 million to provide much-needed support in the face of COVID-19.



With the help of our community, we've been able to impact the lives of **143,762** people through our programs and initiatives this year.

## EDUCATION

**29,005**  
individuals

## HEALTH

**35,782**  
individuals

## ENTREPRENEURSHIP & EMPLOYABILITY

**1,488**  
individuals

## PUBLIC SPACES

**6,704**  
individuals

## COMMUNITY EMPOWERMENT

**1,473**  
individuals

## MIGRATION

**896**  
individuals

## COVID ATTENTION

**68,414**  
individuals



# EDUCATION



2020  
**29,005**  
participants



TO DATE  
**398,166+**  
participants



Community Schools, Holistic Education, Community Integration and Participation, Student Leadership, School Infrastructure Revitalization and Equipment, En Casa con Glasswing, Entre Jóvenes, Volunteering

The COVID-19 pandemic changed how we interact with the world, pushing us to innovate and evolve in order to best serve our communities. Our online education platform, En Casa con Glasswing, allows the children enrolled in our programs to continue learning and interacting with one another from home. By engaging the entire school community and promoting positive youth development, En Casa con Glasswing continues to disrupt the harmful cycle of poverty, violence, and lack of school resources — the goal of all of our education programs.

In addition, we provide mental health and socioemotional support in the form of restorative circles, mindfulness classes, gratitude practices, and Community Cafés for students and their families through video meetings and WhatsApp groups.





My name is Fernanda and I am 14 years old. For two years I have been part of the Community Schools program. I started with the Robotics Club and now I am part of the Art Club. Both clubs have awakened my creativity and have helped me realize that my dreams should have no limit.

I have always been a dreamer — my goal is to become a mechatronics engineer. Being in the clubs has helped me keep fighting to reach that goal. Through arts, crafts, and different activities, I have learned to use my imagination and see different perspectives on the obstacles I face. It has also been great to connect and share with my clubmates virtually through the “En Casa con Glasswing” platform during the pandemic. Having that support system right now is invaluable.

I also had the opportunity to attend the “Familias Fuertes” (Strong Families) workshop which helped me learn to express myself better and develop a closer relationship with my mother. It also has helped me get along better with other people, since I used to be pretty shy.

I am grateful for the different programs and activities that continue to motivate us to achieve the life of our dreams. They give us the time and space we need to grow both personally and professionally, and they give us the necessary tools to do so.

MEET  
FERNANDA

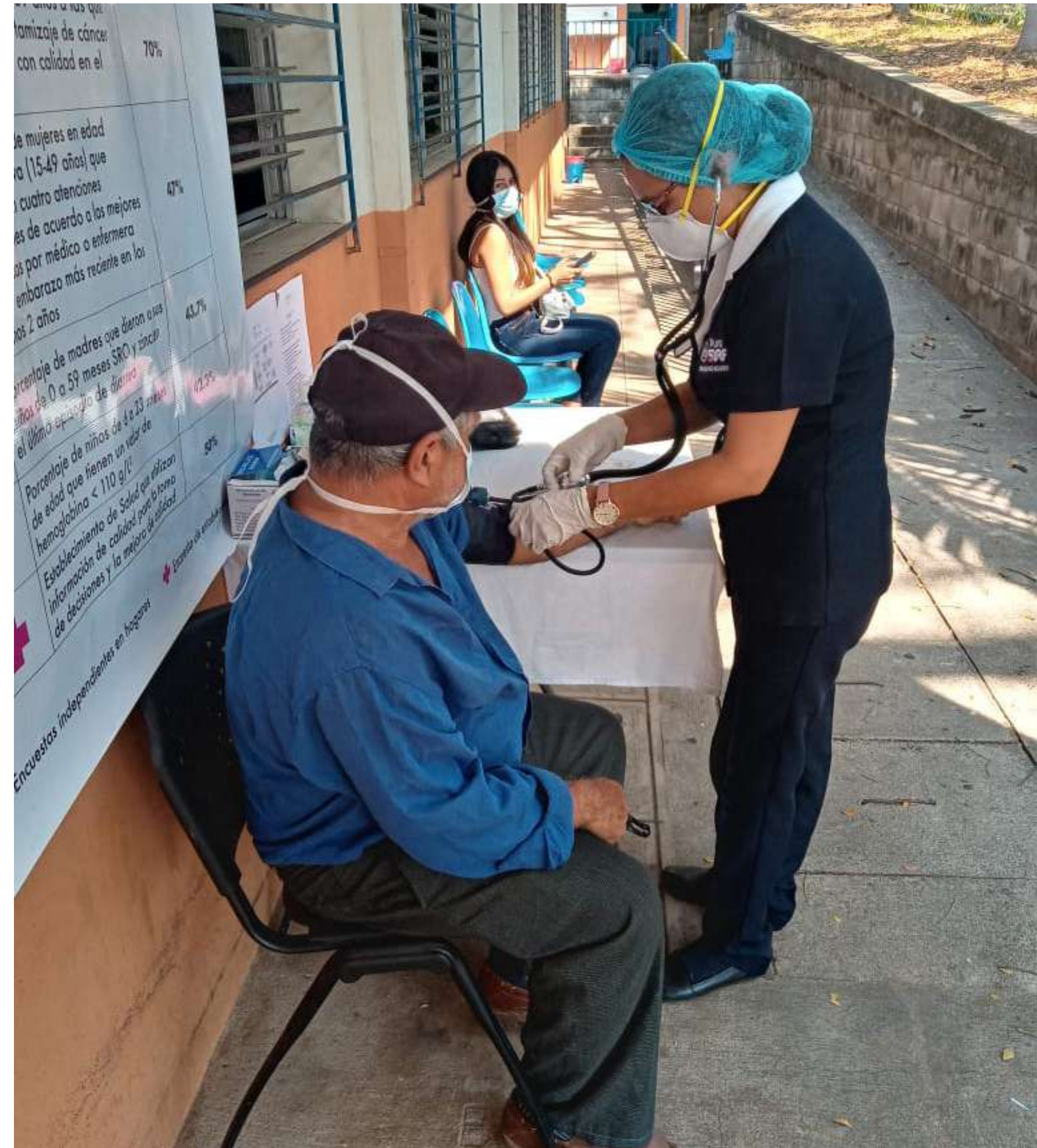
# HEALTH



2020  
**35,782**  
participants



TO DATE  
**347,494+**  
participants



## Community Public Health, Girls Clubs, Emergency and Trauma-Informed Care, COVID-19 Response

Despite strict COVID-19 quarantine restrictions in most of the countries in which we work, we continued to invest in clinics, hospitals, and communities to enhance the quality of healthcare. In addition to enhancing the public system to provide better and more responsive services, we responded directly to COVID-19 by training professionals and community members on basic hygiene, sanitation, and COVID prevention. We also further expanded our mental health support, offering virtual guidance to our communities, especially as rates of domestic violence increased during at-home lockdown regulations.

We also continue to be dedicated to addressing gender disparities, high rates of teen pregnancy, maternal and child nutrition, health in rural communities, and limited access to healthcare services that are often low quality. An impact study by the World Bank Group showed that our Sanando Heridas program, which trains health professionals in trauma-informed care, can reduce healthcare costs related to acts of violence by up to \$3.3 million USD. The full study is forthcoming in 2021.



My name is Douglas, and I am 15 years old. This year has been very difficult for me, my mother, and my sister, because my dad passed away in May. Because of the pandemic, we were unable to be with him in his last moments, have a wake, or bury him ourselves — even though his death was not due to COVID-19. We weren't able to visit his place of burial until two months later.

I was very sad and frustrated — my hair even started to fall out because of the stressful situation. However, the Entre Jóvenes program helped me in a way I never imagined possible. I was unsure whether I should attend the program, but something within me encouraged me to say yes. It was the best decision I could have made.

The program helped me learn to manage my emotions and get through this difficult time. I am less impulsive, and I think before I act. I can identify my feelings and what I can do to make myself feel better. I even perform breathing exercises that help me ease my anxiety.

I am grateful for this program, because it has given me the opportunity to grow as a person and know myself better. It really came at the perfect time, because I really needed help. Despite the circumstances, we were always connected. This helped me overcome and manage my grief in the best possible way.

MEEET  
DOUGLAS

# COMMUNITY EMPOWERMENT



2020  
**1,473**  
participants



TO DATE  
**138,643+**  
participants



At Glasswing, we empower communities by building resilience —and resilience requires local ownership. We build on community strengths by training and equipping individuals, groups, and corporate employees to become volunteers and positive role models. Local volunteers not only generate economic value, but critical social value, restoring trust and healing social fabric that has often been torn by violence and injustice.

This year, our volunteers stepped up more than ever. They adapted to working virtually, or complied with strict health and safety protocols in order to show up for our communities. The resilience and dedication shown by our volunteers continues to inspire us, and this year more than ever, they are the driving force behind everything Glasswing does.

To date, Glasswing has worked with over 138,643 volunteers across the region. Glasswing volunteers mentor students and young people, donate and deliver emergency supplies, revitalize schools and public spaces, and inform nearly every aspect of Glasswing’s programs in their communities through constant assessment and evolution. You can meet some of Glasswing’s volunteers by visiting [Faces of Glasswing!](#)



My name is Jazmin, I am 21 years old and I have participated in the Community Schools program for six years. I started participating in the Glee Club when Glasswing came to my school in 2016. Afterwards, I decided to become an English Club volunteer and also get involved volunteering in different Glasswing programs.

When I was little, my mother left home and I went to live with my grandparents. The rules were much stricter and I was not allowed to do anything, not even attend clubs. However, I liked them so much that, every session, I risked going. Many times, when I came home from the club, I would be beaten or insulted by my grandmother. She said it was a waste of time and that my place was to help in the kitchen. The clubs represented the way out that I so desperately needed. Over time, and after I became a volunteer, the whole Community Schools program became my motivation for standing on my own two feet.

In the midst of the pandemic, I went back to live with my mother. I lost my job and every day I felt more alone. It was just at that moment, when I collapsed, that I was invited to join the “En Casa con Glasswing” program as a volunteer. My goal as a volunteer, and especially during the pandemic, has been to focus on all the good things that life has given me and to transmit that message to the students.

After the last six years, I have no words to describe the impact that the Community Schools program and En Casa con Glasswing have had on me. It has been an escape, a refuge, freedom, and, most importantly, it has given me what I needed so much — the feeling of family and that someone finally cares about me.

MEE  
JAZMIN

# EMPLOYABILITY & ENTREPRENEURSHIP



2020  
**1,488**  
participants



TO DATE  
**13,992+**  
participants



Jóvenes Constructores, Mujeres con Futuro, and Jóvenes Emprendedores Sociales, Núcleo

We develop workforce development programs to build young people's life skills and enhance their employability, better preparing them to integrate into the formal economy. Through our programs, we work with youth to raise their self-confidence, reintegrate into the school system, participate in community service projects, and acquire the skills they need to access living wage jobs or create self-employment. We also provide ongoing socioemotional support to help them manage the multiple and complex challenges they face.



My name is Jairo, I am 17 years old, and I changed schools a year ago. Upon starting the year at my new school, I enrolled in the Youth Finance Club. One of the most interesting things about the club is that it has helped me build new skills and it has also helped me improve my academic performance.

In the wake of the COVID-19 pandemic, my family and I had a lot of financial difficulties. My dad is a taxi driver and my mom is a massage therapist, so they both had to stop working during quarantine. These were difficult times and I felt helpless and disappointed because I did not know how to support them.

However, I was lucky enough to be able to continue to attend the Finance Club through its virtual activities on the “En casa con Glasswing” platform and receive seed capital from the club to start a small business. They helped me out with equipment and materials to set up my very own natural juice and smoothie business. I organized and promoted my business in my neighborhood and the neighbors started buying. With the first earnings, I was able to buy a blender so that I could have more variety in my service.

After seeing the difficulties my family has had to go through this year, my goal is to financially support my family as much as I can in order to help release the economic burden on them. I want to convey what the club has represented for me to my parents -- support and change.

MEET  
JAIRO



# PUBLIC SPACES



2020  
**673**  
participants



TO DATE  
**684,589+**  
participants



Public spaces are a vital component of prosperous cities. This year, our communities needed them more than ever. Well-designed and managed public spaces are a key asset for a city’s functionality and have a positive impact on its economy, climate, safety, integration, connectivity, and — especially crucial in 2020 — the mental health of its citizens.

Many public spaces were subject to restrictions during much of the year. Once more mobility was allowed, Glasswing helped provide guidance on new protocols for sanitizing and social distancing, while stressing the importance of utilizing these public spaces for mental health support. We also continued to revitalize public parks, schools, and health facilities, empowering citizens to actively participate in their creation, revitalization, and maintenance.



**Calle Delgado’s Intervention**



**ILIANA'S STORY**



# GLASSWING SELECTED AS 2020 SKOLL FOUNDATION AWARDEE

We are very proud that Glasswing International was selected as a recipient of the prestigious 2020 Skoll Award for Social Entrepreneurship! Glasswing was selected from among over 700 nominees for the award, which includes a \$1.5 million grant over three years from the Skoll Foundation to provide core support to scale our Community Schools efforts.

“Being a 2020 Skoll Awardee represents an enormous honor and an opportunity for Glasswing, as we will be afforded next-level visibility and support through a powerful network for knowledge transfer. It also brings with it a heightened sense of responsibility and accountability towards the communities we are invested in, our teams, and all the partners who make our work possible.”

-Diego de Sola, co-founder, Glasswing International.



# CRITICAL SUPPORT FOR CHILDREN AND FAMILIES IMPACTED BY MIGRATION

In 2020, we launched The Blue Iris Fund, founded by John Sanders in partnership with Glasswing. With an initial pledge of \$1M USD from John, and with hopes of raising up to \$10M USD per year, The Blue Iris Fund was inspired by John's experiences in his role as Chief Operating Officer and Acting Commissioner of United States Customs and Border Protection. The tragic deaths of three children — Jakelin, Felipe, and Carlos — moved him to find a smarter and humane way to help children and families affected by migration, poverty, and violence.

Since the launch of the fund, we have supported efforts in Matamoros, where thousands of people live in tent camps. We have partnered with Team Brownsville on the ground to support distribution of basic goods like food, beverages, first aid, and clothing to residents of the camp. These necessary supplies sustain informal economies, generate internal resources for the community, and fuel a sense of greater self-reliance.

Read more about the fund and an [interview with John Sanders here](#).



# HURRICANES CREATE HUMANITARIAN CRISIS



Hurricanes Iota and Eta left destruction in their path and millions in despair across Central America. Honduras still faces a humanitarian crisis. Glasswing works in many of the communities, which already face high levels of poverty and marginalization. People have died and millions have been displaced

leaving many families homeless, and there has been significant damage to infrastructure and agriculture.

Glasswing responded directly in the most affected Honduran communities where we have long-term presence — the departments of Cortes, La Lima,

Choloma, Chamelecon, La Ceiba, Villanueva, El Progreso, and Tegucigalpa. We provided emergency supplies to shelters, including blankets, hygiene kits, PPE, food assistance, and supermarket gift cards, as well as trauma-informed emotional and mental health support.

# CONTINUING TO INSPIRE YOUTH THROUGH GENNOW



Every year, our Community Schools program closes out the academic year with the Generation Now Festival, celebrating youth and volunteer educators and providing the opportunity for program participants to demonstrate, through competitions and forums, the skills they have acquired throughout the year.

In December 2020, due to COVID-19, our 5th annual GenNow Fest was held virtually region-wide through the

En Casa con Glasswing platform. During the seven-day event, more than 3,000 youth from the region interacted live through conferences, workshops, cooking classes, and performances. They enjoyed interviews, led by youth volunteers, with Glasswing's country directors and teachers who have been working on the ground during the pandemic. The event had a total reach of over 100,000 users.

2020 challenged us to find new ways to connect with one another. We were so excited to offer this new GenNow Fest format to continue celebrating student success, even amidst an unprecedented year of change. We're looking forward to GenNow 2021!





# THE BUTTERFLY EFFECT

The Butterfly Effect, our new monthly donor program, offers supporters an even more convenient way to contribute to Glasswing's programs. Members of The Butterfly Effect receive access to an exclusive community of like-minded individuals, including exclusive meetings, updates, and on-the-ground experiences.

**JOIN NOW**

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**CELINA DE SOLA**  
Vice President of Programs

**DIEGO DE SOLA**  
Board Member

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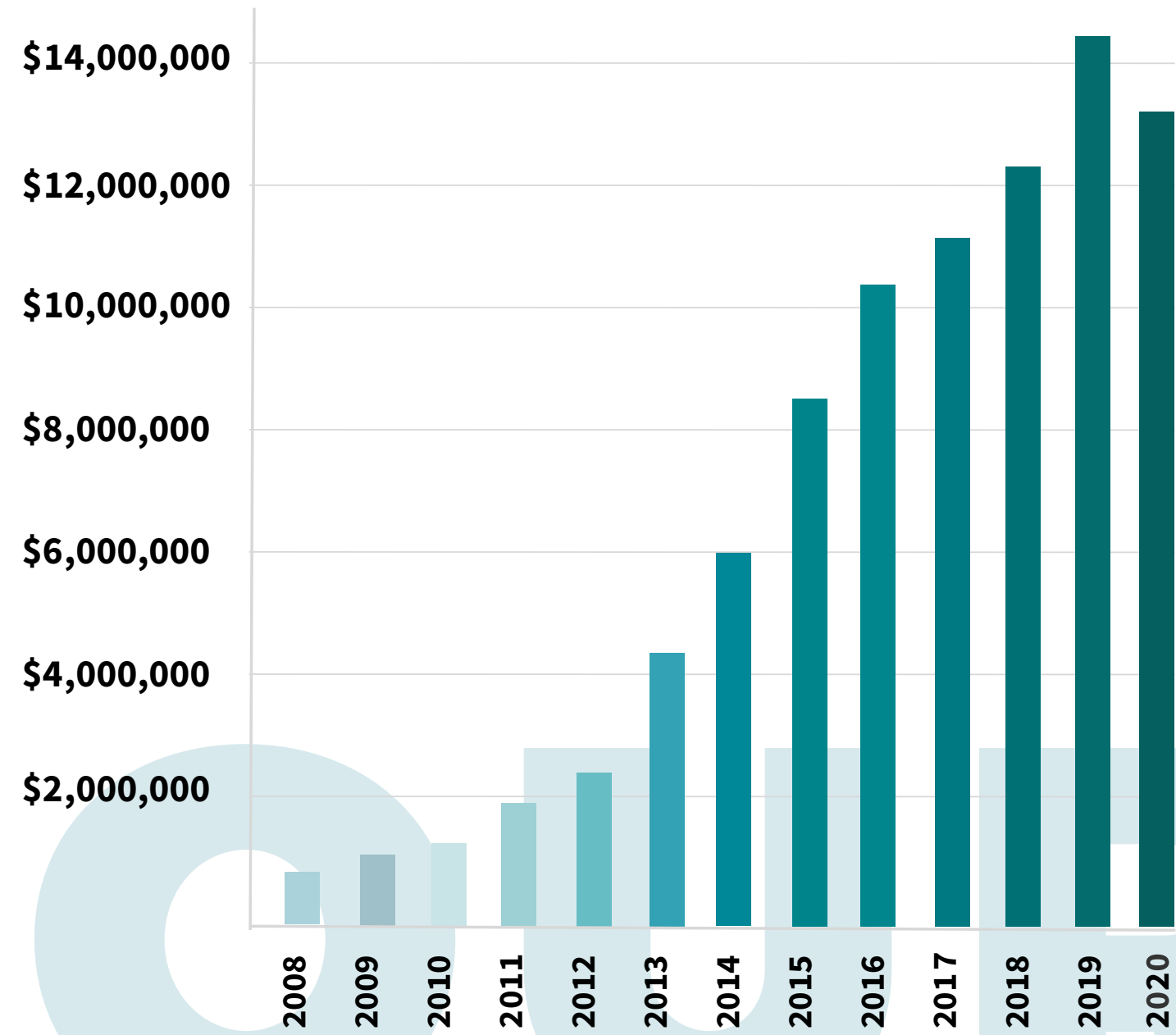
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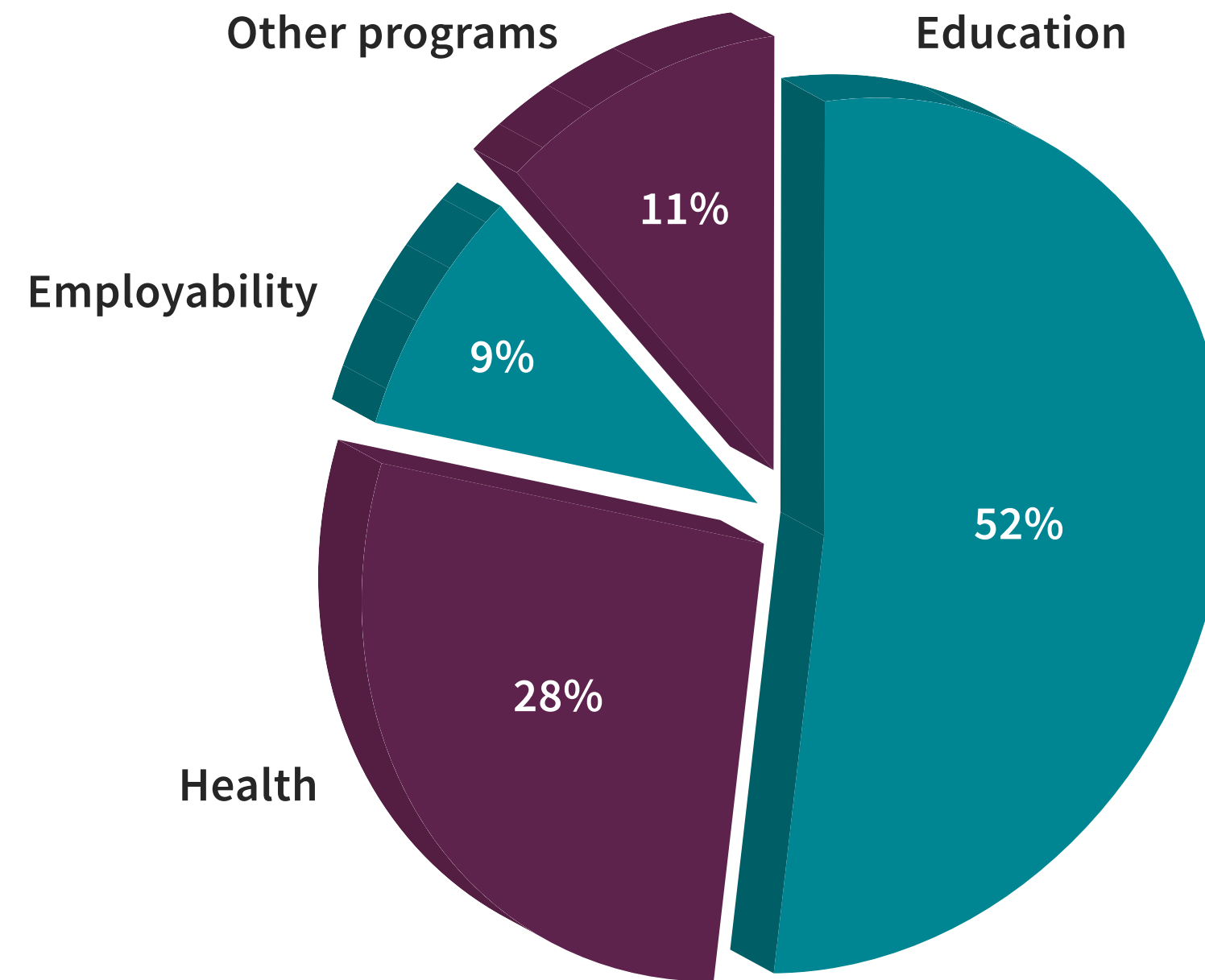
# OUR TEAM



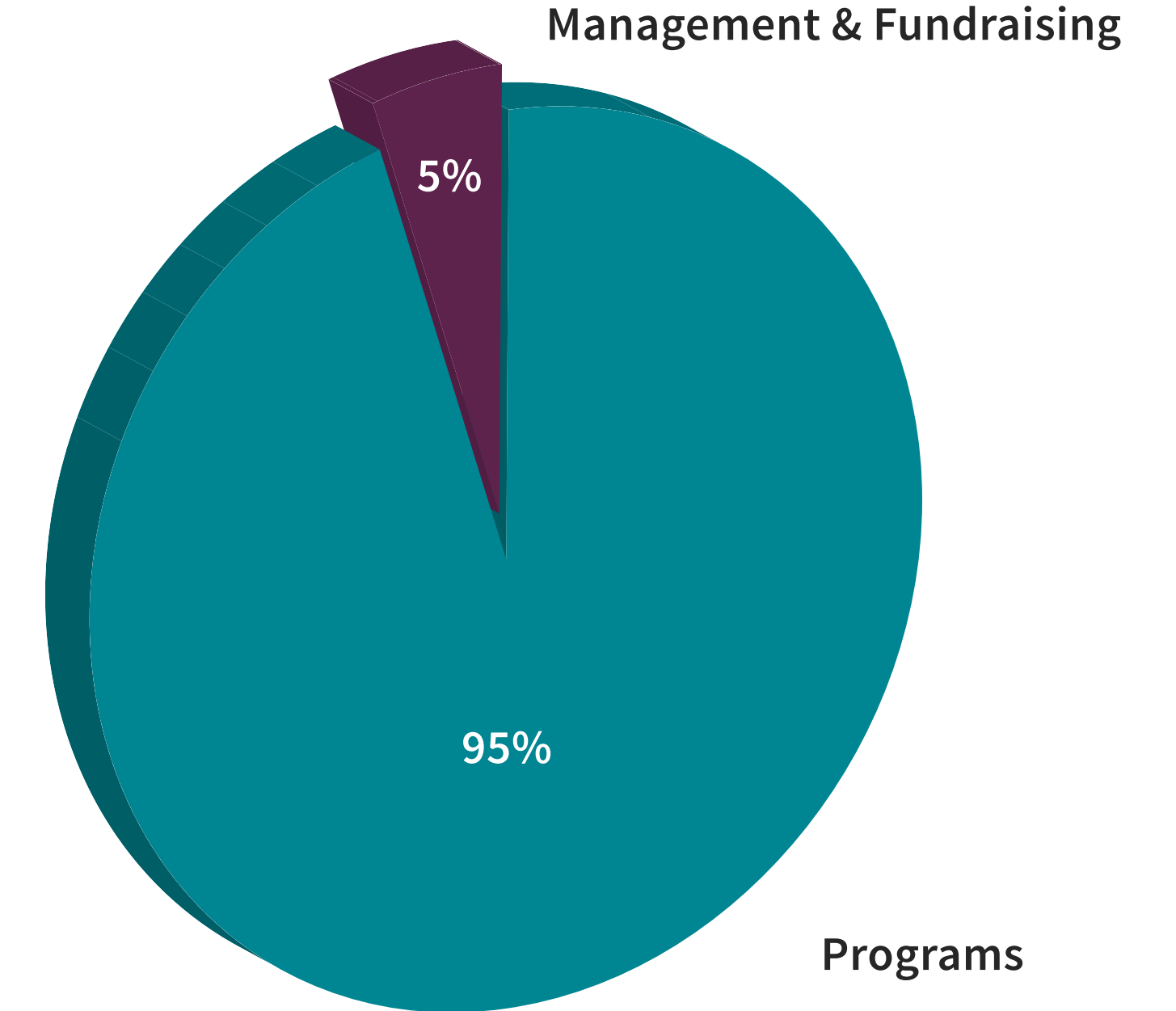
## HISTORICAL INCOME



## DESTINATIONS OF FUNDS BY PROGRAM AREA



## EXPENSES



# FINANCIALS

## \$1M

The Howard G. Buffett Foundation  
The Skoll Foundation  
United States Agency for International Development (USAID)

## \$500k+

Anonymous  
Citi  
Samsung

## \$100k+

3M  
Amway  
Banismo  
CARE  
Cargill  
Catholic Relief Services  
Chevron  
FEMSA  
Fundación Raíces  
Summit Foundation  
Hanes  
Inter-American Development Bank  
Johnson & Johnson  
Mondelēz International  
Motorola Solutions Foundation  
NoVo Foundation  
Population Services International  
Templeton World Charity Foundation  
The International Development Research Centre (IDRC)  
The Open Society Foundations

The Pestalozzi Children's Foundation  
Tinker Foundation  
U.S. Embassy in El Salvador  
UNHCR  
UPS

## \$50k+

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## \$1k+

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**\$500+**

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Aimee Woo  
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Amy Peck  
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Anish Shah  
Ann Fritchman  
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Ariana Chacón  
Ariane Muschenborn  
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# LOOKING AHEAD

We're looking forward to gathering our communities in person once again, while still offering ways to connect virtually across countries and regions. We also are planning exciting events, such as our annual gala in New York City, and our first-ever Sanando Heridas mental health conference. But most importantly, we will continue to evolve all of our programs based on community needs, feedback, and safety. Though 2020 was a difficult year for us all, we are looking ahead with optimism, knowing that we will continue to move forward with the support of our communities.

Help us build our programs in the new year [here](#).



EVERY CHILD DESERVES  
A COMMUNITY THAT  
BELIEVES IN THEM



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