



**95 YEARS
STRONG**

Helping individuals
prepare for, find and
retain employment.

A sampling of Goodwill's impressive vintage collection can be viewed every year at its Taste of Vintage Fashion Show.

Join us at John S. Knight Center on Thursday, November 2 for our 17th Taste of Vintage Gala Fundraiser.



Goodwill is truly grateful for its donors and shoppers. In 2022, the treasures provided by 343,784 generous donors were sold to 918,180 Goodwill shoppers, enabling us to serve 12,245 individuals in our community.

Goodwill's Board and Executive Team invite you to call for a "behind the scenes" tour of the Waterloo Service Center.

Nan loves to sneak out from behind her desk to show visitors all the good things that are going on behind the store front!



95 Years Strong!

2022 was a very busy, and overall, successful year! We served 12,245 individuals and shared many “mission moments” in internal meetings and customer newsletters. Often other agencies partnered with us to serve our participants. You will find examples of “mission moments” and community collaborations on the following pages. The annualized value of the wages for the 492 individuals placed in employment last year was \$9.82 million. Those payroll dollars strengthened individuals, families and communities. The agency also achieved its 14th consecutive three-year accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF) – that’s four decades of quality services to individuals in our communities!

2022 was a year of strength for our social enterprises. Business Services was recertified to ISO 9001:2015 Recertification without Design – its sixth consecutive achievement of this service quality standard for its 148 customers. Retail operations was grateful for the 18,000 tons of treasure shared by almost 344,000 generous donors which diligent team members sorted and presented to over 918,000 customers. The net proceeds from those operations were invested in mission services and funded agency administration. Our fiscal strength in the past few years also gave the agency the capacity to retire the mortgage on its Service Center & Headquarters. Being debt free directs more future net revenues toward programs and services!



Amazing Gift Driving Change Within Goodwill

In the past five years, our retail customers' support for register round ups and the agency's Elizabeth Clark Emergency Fund allowed \$514,000 to be earmarked for those in our communities needing a short-term “hand up”. In 2022, more than 2,000 individuals and families procured \$115,000 in goods from our stores through the crisis cards.

The amazing \$5 million gift from philanthropist MacKenzie Scott at the close of 2020 allowed us to continue alleviating short-term transportation barriers. Over 2,500 individuals and families accessed \$93,000 in bus passes and fuel cards. The agency expects to continue funding these needs in 2023, and beyond, while it defines and executes its plan to dedicate \$3 million of the Scott grant to a revolving automobile loan or repair fund. This plan's objective is to help permanently decrease transportation barriers in its five-county territory through a mechanism that can be sustained by reloading the repayments of any original loans. Continued collaboration with other agencies in our communities will be key to achieving this plan. These community partnerships were invaluable to 2022's distribution of bus passes and fuel cards.

Thank you for your past and future support. We invite you to celebrate our 95th year of service with us. Please continue to support us as we strive to make a difference daily and strengthen lives and communities through the power of work!

Sincerely,

Marc Servodio,
CFP®, AIF®

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Operations & Logistics*

Strengthening Lives Through the Power of Work

David Overcomes Barriers and Returns to Work



Goodwill first met **David** when he came to us through a high school work experience program to develop skills to prepare him for community employment. He made a favorable impression from the start. David was first placed in a summer internship with Jobs for Ohio's Graduates. Next, his job development coach helped David find his first permanent position. He did such a great job, his employer reached out to Goodwill for other potential employees!

After multiple years of successful employment, David was forced to leave the workforce for a medical reason. He returned to Goodwill through a referral from Opportunities for Ohioans with Disabilities for a work assessment to see if he had the stamina to return to work. David was still a young man with a strong desire to continue to overcome any obstacles so he could contribute to society through the power of work.

David's most recent job had been with a retailer as a cart attendant, and he wished to try that again since he enjoyed the position

and was comfortable with it. David demonstrated he was quite capable of performing the tasks associated with this position – his stamina had not diminished from its original level – so he was referred for job development.

David had great customer service skills and enjoyed talking with customers. This was both a barrier and a strength. It took him away from his main task of retrieving and stocking carts, but he was personable, which came across well in interviews. Another barrier was that he did not have a driver's license, so he would need a job within walking distance from home in case his family could not provide transportation. David applied to two local retail positions, received an interview with one, and was able to land the job thanks to his pleasant personality and positive attitude.

He was well on his way! David's new employer agreed to schedule him so that it was not late if he had

CAREER/JOB SEEKER

- Career Exploration & Advising
- Resume & Interview Preparation
- Skill Identification
- Virtual Services

to walk. They also were mindful of adhering to the hourly restrictions he needed to follow to maintain his social security benefits. Job coaching was provided to help David stay focused while transitioning back to employment. Through determination and persistence, David was able to overcome all barriers to get back on track.

David is very happy in his new role and his manager reports that he has adapted perfectly. David tells us he feels this is the perfect fit for him and looks forward to spending the next phase of his career in his newly acquired position.



Gary Perseveres with Help from His Champions



Members of the Richland County Citizens Circle know the importance of their work when providing urgently needed assistance to formerly incarcerated individuals. A new referral, **Gary**, was faced with an impending crisis – possible eviction and homelessness. Due to a two-month hospital stay, he had fallen two months behind on his rent and was unable to pay the past due third month rental payment.

Gary had overcome many barriers to obtain employment, then tragedy struck. He had a heart attack and lost his job as a laborer due to his hospital stay. Gary could no longer perform the physical aspects of his position and relied

on continuous oxygen use. He turned to the Citizens Circle members to champion his cause. They did not let him down.

Members of the Citizens Circle responded immediately; their facilitator made calls to Gary's landlord as well as the Richland County Reentry Coalition to request financial assistance. Gary's landlord was sympathetic, so their facilitator drafted a collaborative letter of intent to the Coalition. Their executive committee voted to release the funds needed to cover Gary's past due rent.

Ohio Means Jobs then met with Gary immediately following the meeting to help him apply for unemployment benefits, supplemental security income (SSI), and social security disability insurance (SSDI) for post-COVID Syndrome. Next, Gary was referred to Opportunities for Ohioans with Disabilities (OOD), and received bus passes from Goodwill to attend doctors' appointments and find part-time work. Plans were also made for a mentorship to provide ongoing support.

INDIVIDUALIZED

- Assessments & Adjustments
- Career Counseling
- Job Coaching, Placement & Retention
- Work Experience
- Youth Programs

Gary was extremely grateful to the group for their quick actions but there was more work ahead. He was denied SSDI because he had not worked long enough due to his incarceration. He was also denied SSI, but the Citizens Circle hired an attorney to pursue his case. Although unemployment is still pending, SNAP benefits and utility assistance have been secured, and an application for Medicaid is in the works.

Gary is thankful he is in good hands and looks forward to reentering the workforce. A new member of the Citizens Circle just referred him for a work from home position. The perfect fit for the man who wants everyone to know how touched he is by the actions taken by Goodwill and the Citizens Circle – for him and for everyone they serve.

About the Citizens Circle

Jacque Walker of Goodwill coordinates and facilitates the Citizens Circle, a group of agencies in Richland County whose members provide various resources to the community at large and have come together for the specific purpose of offering their services to help individuals reentering their communities. The Citizens Circle and the Reentry Coalition work together to ensure successful reentry, reduce recidivism, and enhance public safety.

Goodwill recognizes their members' commitment to providing support to individuals like Gary who face a myriad of challenges as they reenter society and the workplace. This year over 60 members were presented with a certificate of appreciation for their work in the community.



Supporting Individuals in Need Near and Far

Paige Leads Retail Round Up to Help People in Crisis in our Communities



Paige joined the Wadsworth Goodwill in 2021 as a sales associate and quickly moved to the top of the list for retail round ups. She placed second among all sales associates for generating \$3,090.16 in round ups for our Elizabeth Clark Emergency Fund in 2021. In 2022, Paige moved into the number one position, generating \$4,816.62 in round ups for our neighbors in need! This was no easy feat; she had to unseat Lisa Barr in our Outlet, who served as the reigning champion since we began recognizing round up winners in 2018.

Goodwill began offering a crisis voucher or gift card in the late 1970s for those in need to shop in its stores for essential items such as clothing, furniture and household items. The fund was established by Goodwill Director Elizabeth Clark, and her legacy has grown to \$70-115,000 dollars in crisis cards annually. Goodwill's shoppers who round up their purchase to the next dollar support these gift cards and their neighbors in need.

Paige is proud that she is able to help people in our community with their emergency needs by collecting round ups for this fund. She tells us the best part of her job is the people. She enjoys working with her co-workers and helping customers, particularly some of the regular customers who always go out of their way to be nice. We're sure her winning smile and pleasant personality have a lot to do with this.

Goodwill is so proud of Paige and all our retail sales associates for their contributions to the fund. Together they generated \$111,188 in round ups in 2022! These much-needed funds went a long way towards helping our neighbors in crisis as requests and redemptions increased sharply over 2021 levels. In 2022 there were 2,010 cards issued and \$115,060 in

Round Up Recognition

Paige Riggs, <i>Wadsworth</i>	\$ 4,816.62
Lisa Barr, <i>Outlet</i>	\$ 2,664.16
Rose Miller, <i>Waterloo</i>	\$ 2,505.37
Marcia Sciulli, <i>Northfield</i>	\$ 2,440.02
Barb Price, <i>Streetsboro</i>	\$ 2,400.02
Celiess Mabry, <i>Ontario</i>	\$ 2,215.29
Debra Fortune, <i>Lexington</i>	\$ 2,175.00
Dorothy Hunt, <i>State Road</i>	\$ 1,824.47
Teresa McDonald, <i>Medina</i>	\$ 1,773.86
Mara Siddle, <i>Kent</i>	\$ 1,640.18
Chris Blair, <i>Tallmadge</i>	\$ 1,579.64
Arianna Roman, <i>Brunswick</i>	\$ 1,418.84
Gabby Emery, <i>Ashland</i>	\$ 1,166.72
Samantha Capella, <i>blue</i>	\$ 550.67
Maia Chapman, <i>Twinsburg</i>	\$ 445.06
Sydney Hillyard, <i>Lakemore</i>	\$ 267.35

redemptions, increases of 58 and 74 percent, respectively.





- RETAIL**
- \$0.92 of every dollar spent in retail funds the mission
 - Stores: 14
 - Attended Donation Centers: 3
 - Outlet
 - Boutique
 - ShopGoodwill.com
 - ebay
 - eBooks

ROUND UP FUNDS RAISED BY RETAIL

2018	\$115,571
2019	\$111,863
2020	\$73,498
2021	\$102,314
2022	\$111,188
Total	\$514,434



James & His Family Turn to Goodwill's Elizabeth Clark Emergency Fund for Help

James, his wife, and their five small children were living in a rental property when their clothing and personal possessions were destroyed by a flood in their basement. The property was condemned, and the family was given 30 days to vacate the property.

Now in crisis, James and his family turned to Goodwill's Elizabeth Clark Emergency Fund for help. Goodwill was able to step in and quickly meet James' family's essential needs. The family appreciated the assistance, and James reports that once the family has established stable housing, he will again turn to Goodwill for help finding employment.

The Elizabeth Clark Emergency Fund provides gift cards to individuals and families in crisis. Last year, more than 2,000 individuals and families received assistance with much needed clothing and housewares through this fund.



Lions Club Partnership Delivers 100,000 Eyeglasses to People in Need



Goodwill developed a longstanding partnership with **Lion Ann Miller** of the Ashland Evening Lions Club that first began when her daughter, Kathy Pfahler, was managing Goodwill's Ashland store in 2008. As mandated by law, Goodwill cannot resell prescription eyeglass donations. Kathy was aware of this and knew how to put them to a great use. She approached president and CEO, Nan McClenaghan, and asked if these donations could be provided to the Lions Club and sent overseas to those in need. A 15-year partnership was born.

This year Goodwill and the Ashland Evening Lions Club are celebrating a huge accomplishment! To date, 100,000 pairs of eyeglasses have been cleaned, graded, packaged and provided to physicians and volunteers who go on medical missions to other countries. Goodwill especially thanks Lion Ann Miller and is recognizing her as one of its Champions during its March 2023 Annual Meeting & Celebration of Champions.

The Lions have built an entire network. Glasses are picked up by Lion Ann Miller and stored locally by Lion Darrell Lindner after being sorted and counted by the Ashland Evening Lions Club. Next, they move to Pandora, Ohio for cleaning, grading and packaging by the Ohio Lions in cooperation with The Ohio State University College of Optometry (VOSH/OHIO) and student VOSH groups. The VOSH groups clean, sort, calibrate, refurbish and prepare the eyeglasses for overseas medical trips by the group and others. Of course, fellow Lions are involved in each step, including local optometrist Dr. Jim Patterson, who participates in the final leg of the journey via mission trips to the Dominican Republic.

The partnership has expanded to hearing aids, contact lenses, and eyeglass cases all of which are used to help individuals in need.

Hearing aids are currently passed to HearingLife to be refurbished and distributed through overseas medical missions. Contact lens are donated to Ashland Christian Health Center. Eyeglass cases and "funlasses" are donated to deserving groups such as tornado victims and children's charities. The Lions have mastered recycling; nothing goes to waste.

Goodwill and the Lions are so proud of our joint service projects and shared values. Goodwill was founded on the concept of sustainability before the term existed. We have carried socially and environmentally responsible principals with us throughout our history and found wonderful partners like the Ashland Evening Lions Club along the way. We are grateful to the Lions for extending our efforts to reuse, recycle, and repurpose our donations to help those in need.



Helping Youths Prepare for Community Employment

In 2022, the agency resumed allowing youth program participants to include business services in their rotation through our businesses. Work experience programs are designed to help individuals discover interests and develop vocational and soft skills in a professional setting to prepare for community employment. Youths now have the opportunity to gain skills in a variety of retail, donation, and assembly job functions and processes while learning valuable soft skills such as customer service and teamwork.

Three students in the Goodwill Work Experience program sponsored by Stow-Munroe Falls High School joined the program in August. Their path through our

businesses is unique based on their preferences; their aptitudes, abilities, likes and dislikes are all taken into account to create individualized programming. All three have taken on a variety of projects in both our retail and business services divisions. One has begun learning donation responsibilities to determine if he wishes to pursue this career path long term.

The youths are currently assisting the Business Services team serving local business partner, the Soap Box Derby, assembling the mini derby replica masters kit they sell in their online store. The growth the students have experienced is amazing.



CERTIFIED TO ISO 9001:2015

- Assembly
- Collating
- Die-cutting
- Industrial Sewing
- Quality Control/ Inspection
- Heat Shrinking
- Packaging
- Kitting
- De-manufacturing
- Heat Sealing
- Sorting
- Labeling
- Prototyping
- Purchasing
- Logistics

About Business Services

Goodwill's Business Services provides assembly/packaging and industrial sewing solutions to a growing list of firms in the automotive industry, consumer products, government agencies and others. All of which helped it achieve exciting new revenue milestones in 2022.

Both the Sewing and Assembly teams are proud to announce \$1 million in sales for 2022. This is the tenth consecutive year for Sewing and the first year for Assembly. Attaining these goals was made possible by the strong partnerships built over the years as well as consistent delivery of reliable, high quality workmanship provided by our teams.

Andrew Gains Confidence and Self Esteem



This is **Andrew's** second year in the program. He was the first to join the program in 2021 and returned for his second year in August 2022. One of his favorite jobs is working in the Waterloo Retail store

scanning books for processing and preparing them to be sold in one of our online eBook stores or a Goodwill retail location. He knows a lot of people enjoy reading books so it makes him happy to do something useful that will bring joy to our customers.

Andrew tells us he also enjoys working on the Soap Box Derby project because he understands the value of the races. He has attended in the past and knows they have good races and lots of them. He has done a great job on every assembly project he has been given and is eager to learn all the skills he can while in

programming. He has also begun learning donation job functions. After his summer break, Andrew is considering applying at a Goodwill near his home.

As his understanding increased, the boost in his confidence and self-esteem were apparent at work and at home. Andrew knows he's doing a great job and enjoys mastering processes. When describing his experience in our retail organization, he told us that when he first started working in retail it was difficult but after getting more experience it became easier, and now he really loves it.

Mark your calendars:

The FirstEnergy 85th All-American Soap Box Derby World Championship is Saturday, July 22 at Derby Downs.

Race week:
Sunday, July 16 –
Saturday, July 22.



Ethan Develops Organizational and Communication Skills



Ethan joined the program in August of 2022 and has been working in the Retail and Business Services Divisions at Waterloo, learning how to operate the cash register, scanning in books on the computer, acquiring customer

service skills, and completing assembly jobs. He reports that his favorite task is organizing shoes. He enjoys repetitive tasks, so he liked every job he was given in assembly.

Ethan excels at completing tasks effectively and efficiently. He is motivated to learn and has excellent computer skills. Ethan dedicates 30 minutes each day to working in the computer lab to further develop his skillset.

Since joining the program there has been a notable difference in Ethan's outlook. The positive learning experiences have made him happier, more motivated and organized. His communication and time management skills have

also improved. When asked about coming to Goodwill each day, Ethan told us he likes consistency and enjoys coming to work because he knows what he will be doing each day.

Goodwill's job coaches are thrilled to work with the students. It's a great opportunity to train the youth on vital skills at a formative age on work ethic and behavioral skills that will make them an asset to an employer and help them integrate into the workforce. It's also refreshing to see how much the youths enjoy coming to work each day and observe the phenomenal growth they experience in such a short time.

Connor Learns Focus and Gains Independence



Connor joined the work experience program in August 2022, gaining experience in the Business Services and Retail Divisions at Waterloo. While he excelled in both areas,

Connor discovered he had a preference for Retail. His favorite assignment is organizing videos. He likes the art on the covers and is very good at organizing. He prefers this over working with clothing.

Through his Business Services programming, Connor discovered the tasks he enjoys the most are breaking down boxes, preparing parts for assembly and handing them off to team members, heat sealing bags, opening retractables and preparing them for shipment. Acquiring all of these new skills will help Connor become more independent and marketable in his future job endeavors.

Connor is a productive and valuable member of the Goodwill team. He takes pride and enjoyment in his work. Connor is always willing to try something new; he takes on all assignments that are given to him. He has made a great deal of progress improving his focus and retention. He can also complete multi-step processes with assistance from staff.

Connor tells us he loves his job at Goodwill so much that he passes on field trips and other activities because he would rather have a good time at work!

Total served in 2022

101 } VOCATIONAL EVALUATIONS, ASSESSMENTS & ADJUSTMENTS

199 } YOUTH PROGRAMS

88 } WORK EXPERIENCE
[Training within Goodwill's Retail & Business Services operations]

179 } JOB SKILLS CLASSES, JOB FAIRS & WORKSHOPS*

492 } JOB PLACEMENTS

127 } JOB COACHING & DEVELOPMENT

3,353 } OTHER SERVICES
[Bus passes/fuel cards, Elizabeth Clark Emergency Fund gift cards and Radio Reading]

7,706 } JOB SEARCH ASSISTANCE & EMPLOYER SERVICES [Virtual services, screening, testing, training, recruitment, outplacement, etc.]

12,245 } TOTAL

* Some services are partially funded by the Summit County Department of Job & Family Services.

Dollars redeemed through Elizabeth Clark Emergency Fund:

\$115,060

148 Local businesses served by Goodwill's Business Services:

Value for 2022 jobs:

\$9.82 million

Our mission, by the numbers.

Helping individuals prepare for, find and retain employment.

Hours donated by volunteers:

8,442

Community



Donations

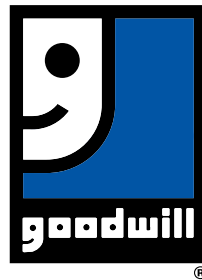


Generous donors: **343,784**

Tons of clothing and household items donated: **18,049**



Retail Stores



Pounds of computer equipment recycled (Dell Reconnect): **85,280**

Pounds of material recycled & repurposed through salvage: **6,733,389**

Outlet Store

Goodwill
Serving Summit, Portage, Medina, Ashland & Richland Counties

Job Training



Cents from every dollar spent at Goodwill stores that funds mission:

\$0.92

Hours worked by participants in Goodwill's Retail and Business Services operations:

29,209

Recycle



Customers:

918,180

Donors

Thank you for Providing Hope & Supporting Goodwill's Mission

General Operating Fund \$10,000 +

Anonymous
Eric & Nan
McClenaghan

\$5,000 – \$9,999

Goodwill Industries
International
Morgan Parke
Synthomer Foundation

\$1,000 – \$4,999

Hamilton & Beth Amer
Jennifer & Justin Bako
Lawrence & Donna
Barton
Elizabeth Bartz
Bober Markey
Fedorovich
Brennan Manna &
Diamond
Britton Gallagher
David & Kathleen Bucci
Campbell Construction
Clarity HR
S.A. Comunale
Stephen A. Comunale
Crain, Langner & Co.
Fifth Third Bank
Arthur J. Gallagher
Bill & Mary Glaeser
William & Susan Hanlon
The Fred A. Hatherill
Charitable Trust
Scott Hernandez
Joseph & Mary Ellen
Hinkle
J. C. Whitlam
Manufacturing
Company
KeyBank
Danielle Kimmell
Karen & Doug Lefton
Metis Construction
Services
Buffy Phillips

PNC Financial Services
Group
Sonya & Tom Presper
Marc Servodio CFP®,
AIF® - Vita Advisors,
LLC

Jeana & Nathan
Singleton
Summit County
Executive Ilene
Shapiro's Department
of Job and Family
Services

W3 Financial Group
Cheryl Watkins
WM (Waste
Management)

\$500 – \$999

Noelle Akins
Akron Metropolitan
Housing Authority
Avaap
Blue Technologies
Smart Solutions
Dr. Pleas R. Chambers III
Clark Family
Community Support
Services
Terry & Sharon Dalton
Chuck & Debbie Ducey
Arthur J. Gallagher
Foundation
GPD Group
Henry Heating
Hernandez Construction
Services, Inc.
Heather Hydell
Rob & Colleen Kepple
Steven Kirkland
Minute Men Staffing
Services
Michael & Julie Moldvay
Michelle Mulhern
Angela M. Neeley
Roetzel & Andress
Rush/Idealease
Marc Servodio &
Erin Ehrlenspiel

Steve Swann
Angela Wells
Barbara Whitlam
Charles & Leslie Zonfa

\$0 – \$499

Akron Public Schools
Akron-Canton Regional
Foodbank
Akron Urban League
AmazonSmile
Foundation
Anonymous
Tracy Ashton
Bruce S. and Sandra
S. Bailey Family Fund
Amanda Barna
Mitchell Barton
Parker Berry II
The Blick Center
Denise Bracken
Courtney Briggs
Nancy Broadway
Jennifer L. Buchanan
Terri Burns
Stacey Buser
Jacqueline Silas Butler
Greg Campbell
S. Theresa Carter
John Chames
Child Guidance
& Family Solutions
Chip Clupper
Pat Corcoran
Austin Corp
Wesley Coursen
Sam Dankoff
Michelle Davids
Jerry J. Davis
Evan Dean
Jane Delcamp
Hilary DeSaussure
Jane DiDonato
Sonya Dillard
Jorena DiMare
Donna Donaldson

Mark Estep
Bonnie & Robert Evans
George & Diana Finkes
Jeffrey Ford
Joyce Fox
Jack Friend
Debra Furgerson
Dawn Gainer
Marian Geiser
Mark Gerberich
Rachel & Brad Gilbo
Angelina Gingo
Diane & Paul Gingo
Terry Glidden
Goodwill Industries
of Greater Cleveland
and East Central Ohio
Toby Gorant
Sucharita Gosh
John Grzincic
Dominic Hahner
Latoya Harris
Roseanne Henderson
Michelle Henry
Austin Hill
Judi Hill
Hudson Montessori
School
Kimberly D. Huff
Diane Hurley
IBH Addiction Recovery
Innovative Global Vision
Paul Jackson
Jobs for Ohio's
Graduates
Sean Joyce
Laura Judge
Elizabeth Kamm
Frank & Karen Karl
Julie & Randy Katz
Matt Kelly
Brenda Kirk
Douglas Klein
George Kmetz
Matthew Kopchick

Mary Anne Krejci
James & Rhonda
Kroeger
Marty Kurkul
Katie Landies
Hattie Larlham
Steve & Cathy
Leuenberger
Nancy Licata
Lori Linder
Alice Luse
Hazel Malone
Deanna Manes
Joseph Manolas, CPA
Margaret & John
McBride
Greg & Jackie
McDermott
Meaden & Moore
Gina Mendiola
Robert & Vicki
Merzweiler
J.J. Mesko-Kimmich
Russell Morris
R. J. Nemer
Becky Newman
C. Allen & Mary Anne
Nichols
Ann Otto
W. Stuver Parry
Barbara Patterson
Dana Patterson
Kathleen Patton
Christopher
Pennington
Pauline Shane Persons
Denise Pesko
Irene Presper
Anne Rericha
Charlene Rericha
Rita Rochford
Roberta Rogers
Patricia Roy
Brandon Russo
Paul Servodio
Jennifer Shankleton

George & Beth Sherwood
 Patti Sinar
 Diane & Derek Smith
 Christine Snyder
 Dr. Otto & Helen Steinreich
 Philanthropic Fund
 Rachel Stermer
 Lauren Strickland
 Summit County Children Services
 Barry Thoman
 Laverne Thompson
 Mary Tschantz
 United Methodist Women
 UW SW PA
 Danijela Vranesevic
 Amanda Waesch
 Jan Weaver
 Mark & Sue Whitlam
 Judge Annalisa Williams

**Elizabeth Clark
 Emergency Fund**
\$10,000 +

Generous Goodwill Shoppers through Round Up at the Register

\$500 – \$999

Dee Dee Collura
 Mary Mackessy
 UBS

\$0 – \$499

Mark Bonchu
 Stanley Collins
 Sandra Farr
 Sharon Finneran
 Dee Gillespie
 Susan Kaforey
 Sarah Lynner
 Kimberly Metz
 Erin Radcliffe
 Al Sardelle
 Denee Schorle
 Tom Wilson

**Ralph Alexander
 Scholarship Fund**
\$0 – \$499

Barbara Feldman
 Erin Grzegorek
 Marsha Royal

**The Reverend Carter
 Endowment Fund**
\$10,000 +

The Billie R. Coile Trust

Service Center Fund
\$0 – \$499

Michelle Davids

WEYE Radio Reading
\$5,000 – \$9,999

Kenneth L. Calhoun
 Charitable Trust

\$1,000 – \$4,999

JAH Foundation

\$500 – \$999

PNC Financial Services Group
 W3 Financial Group

\$0 – \$499

Timothy Binkley
 Bober Markey
 Fedorovich
 Paul Boncaldo
 Brennan Manna
 & Diamond
 Britton Gallagher
 Stephen Clark
 Fifth Third Bank

Diana Garver
 Eric & Nan
 McClenaghan

Lisa Pickens
 Sonya & Tom Presper
 Jessica Prusak
 Gina Shook
 Vita Advisors, LLC

**Youth Employment
 Opportunities to
 Work (YEOW)**

\$5,000 – \$9,999

The Welty Family
 Foundation

\$1,000 – \$4,999

Harry K. & Emma R. Fox
 Charitable Foundation
 WITAN Corp.

**Mission Services –
 General Operating
 Support**

\$10,000 +

The Sisler McFawn
 Foundation

\$5,000 – \$9,999

Mary & Dr. George
 L. Demetros
 Charitable Trust

Charles E. & Mabel
 M. Ritchie Memorial
 Foundation

Lloyd L. and Louise
 K. Smith Memorial
 Foundation

\$1,000 – \$4,999

Glenn R. & Alice V.
 Boggess Memorial
 Foundation
 The Mary S. and David
 C. Corbin Foundation
 The Henry V. & Frances
 W. Christenson
 Foundation
 W. Paul Mills & Thora
 J. Mills Memorial
 Foundation
 Laura R. & Lucian
 Q. Moffitt Foundation
 The R.C. & Katharine
 M. Musson Charitable
 Foundation

\$500 – \$999

The Clara Weiss Fund

Vintage Collection

Diana Jones
 Noel Pfiefer
 Robin Roy
 Corrine Tennent

In Kind

Akron Civic Theatre
 Akron Glass Works
 Akron Zoo
 Mark Allio
 AUI
 Jennifer & Justin Bako

Amanda Barna
 Blue Technologies
 Smart Solutions
 Cynde Boles
 Britton Gallagher
 David Bucci
 Lynn M. Clark
 Colonial Florist
 Community Action
 Akron Summit
 Continental ContiTech
 USA
 CU-Interface
 Dewey's Pizza
 Lisa Fernandez
 FirstEnergy Service
 Company
 Gardner Pie Company
 Glenmoor Country Club
 Goodyear Tire and
 Rubber Company
 GPD Group
 Dave Hall
 Susan Hanlon
 Bob Hon
 Laurie Hrouda
 Jobs for Ohio's
 Graduates
 Randy & Julie Katz
 Rica Keith
 Jeff Kline
 Kim Kreitz
 Lakes Beverage
 Karen & Doug Lefton
 MA Workwear
 Eric & Nan
 McClenaghan
 Rob & Rachel
 McClenaghan
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**In Memory of
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**In Memory of
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 Binkley**

Timothy Binkley

**In Memory of
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Barbara Feldman
 Mark Gerberich



Mary Beth Kluge "Making a Difference" Award

**In Honor of
 David & Laura Binkley**

Timothy Binkley

**In Honor of
 Karen & Doug Lefton**

Robert & Vicki
 Merzweiler

**In Honor of
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**In Honor of
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Diana Garver



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Members of the board of directors are elected for a three-year term with members rotating off annually. The board provides leadership, guidance, support and assistance to Goodwill in its mission fulfillment.

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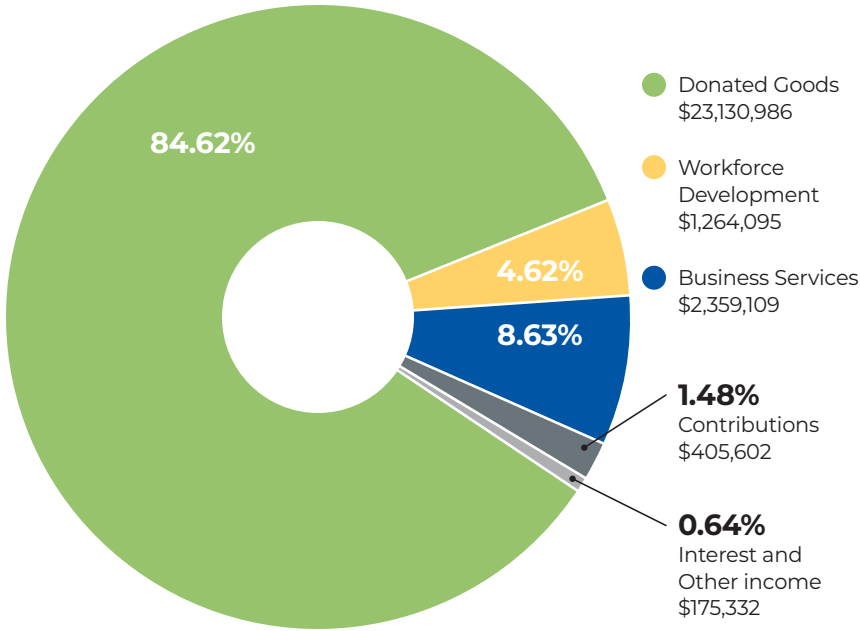
J.C. Whitlam Manufacturing
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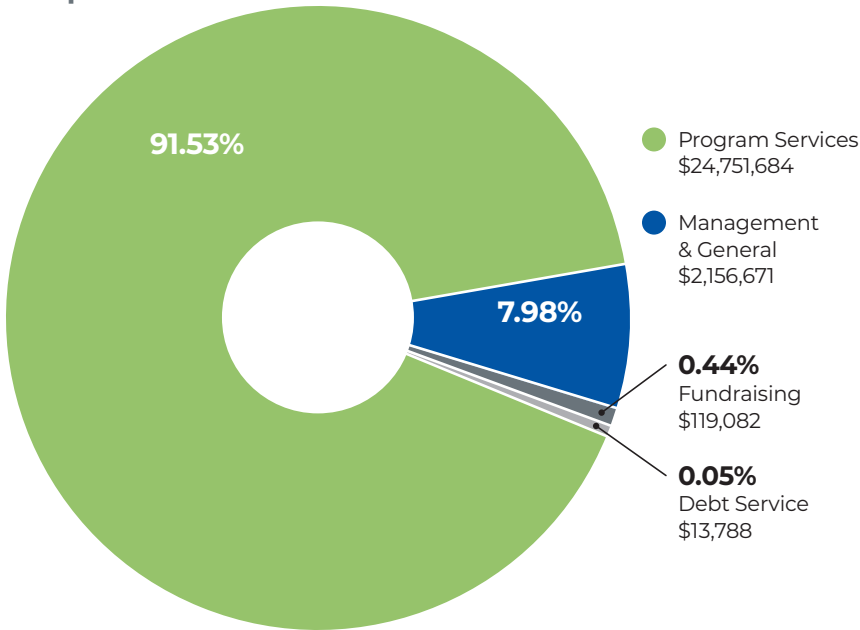
2022 Financials (un-audited)

Support & Revenue



Total Support and Revenue \$27,335,124

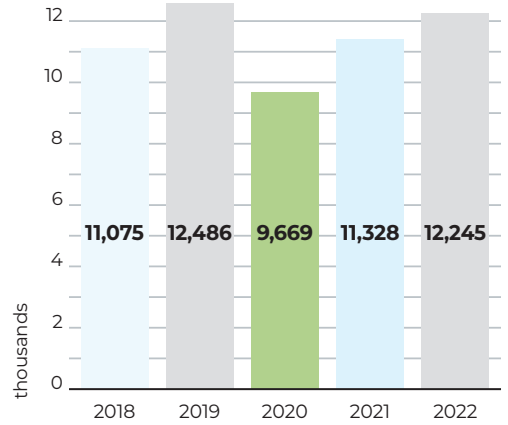
Expenses



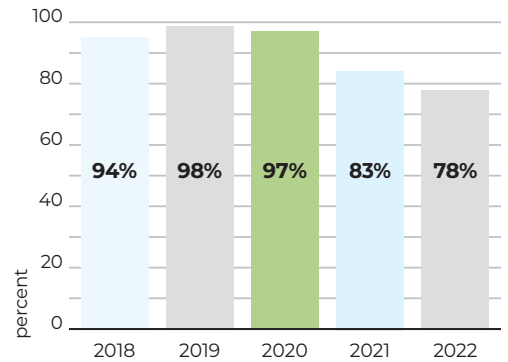
Total Expenses \$27,041,225

Change in Investments	(\$ 1,701,349)
Change in Net Assets	(\$ 1,407,450)
Net Assets Beginning (2021 audited)	\$20,347,310
Net Assets Ending 2022 (unaudited)	\$ 18,939,860

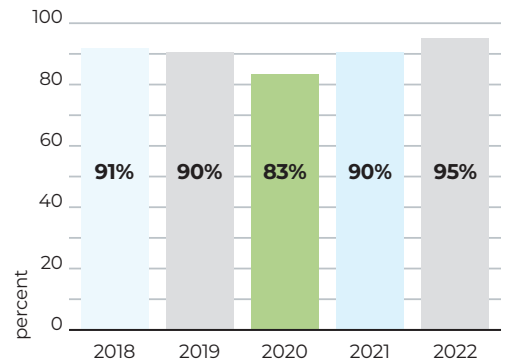
Numbers Served



Placement Rate



90-Day Retention Rate



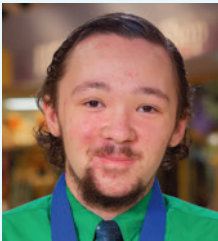
Events and Volunteer Services

Each year Goodwill has a set of key events to educate, support and raise funds for its mission. The key events include:

Annual Meeting & Celebration of Champions

During the virtual Annual Meeting and Celebration of Champions event, Goodwill shares its service numbers and honors program champions. In 2022, we honored the achievements of 4 people.

Celebration of Champion Honorees



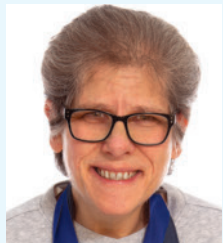
John Apanovitch



Kevin Harris



Lichelle Jones



Lisa Barr

Taste of Vintage

Goodwill, along with honoree S. Theresa Carter, raised over \$102,000 at its 16th Taste of Vintage gala fundraiser. The event was attended by over 400 guests and paid tribute to the philanthropic and community leadership efforts of S. Theresa Carter in the greater Akron area. Guests enjoyed silent and live auctions, as well as a showcase of fashions from the 1920s to 1990s from Goodwill's Vintage Collection.



S. Theresa Carter

Volunteer Services

Goodwill would like to thank the hundreds of people and groups that spent time helping the agency. These volunteers provided 8,442 hours of service.

Employee of Distinction

In 2022, 55 outstanding employees were recognized at the 21st Employee of Distinction event. The event provides employers a cost-effective way to publicly recognize outstanding employees. Nominations for the Employee of Distinction Award are reviewed based on quality of work, dedication to the business, and extraordinary efforts with the honor going to the top nominations with the highest average rankings. Congratulations to the 2022 Employee of Distinction Award Winners.



Elaine Bowen, RD
Hattie Larlham

Community Support Services, Homeless Outreach Team: Zach Brown, Jennifer Canfield, Tina Clark, Michael Harhager, Stephanie Hylton, Annaliese Russell, Carl Slaton and Kay Wirth

Cheryl Richards
Barberton Office, Child Guidance & Family Solutions

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Medina – 3500 Medina Rd.

Northfield – 10333 Northfield Rd.

Ontario– 2154 W. Fourth St.

Streetsboro – 1703 State Route 303

Tallmadge - 501 South Avenue

Twinsburg – 10735 Ravenna Rd.

Wadsworth – 170 Great Oaks Trail

Donation Center Only Locations

Akron –

420 South Hawkins Ave.
(Saint Sebastian Parish,
Byrider Hall lot)

Fairlawn –

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(Grace Church parking lot)
temporarily not open

Hudson –

5381 Darrow Rd.
(Behind Regal Cinema
parking lot)



570 East Waterloo Road · Akron, OH 44319

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