



NEW GRIFFIN TRAILER™ WARRANTY REGISTRATION MAILABLE FORM

PRINT & FILL OUT. PLEASE WRITE NEATLY

First Name: _____ Last Name: _____
Company: _____
Address 1: _____ Address 2: _____
City: _____ State: _____ Zip: _____
Email: _____ Mobile #: _____
Date of Purchase: ___ / ___ / 20___ Model Name: GT- _____
Serial #: _____
Dealer Name: _____
Dealer City, State: _____
** By signing and submitting this registration, I acknowledge I have read the included warranty guarantee details and agree to the stated limited terms and conditions.*
Owner Signature: _____ Date: _____

THE 3 YEAR GUARANTEE IS EFFECTIVE FOR ALL NEW TRAILERS PURCHASED AND REGISTERED JULY 21, 2023 OR LATER. ALL TRAILERS PURCHASED BEFORE JULY 21, 2023 WILL BE COVERED UNDER THE FORMER TERM OF 1 YEAR FOR THE CHASSIS STRUCTURE FABRICATED BY GRIFFIN

CHUBB STEEL SALES, INC.
DOING BUSINESS AS GRIFFIN TRAILERS, INC.
(HEREINAFTER "GRIFFIN TRAILERS, INC" AND SOMETIMES "WARRANTOR")

57832 COUNTY ROAD 3
ELKHART, IN 46517
PH: 574.295.3166
EMAIL: GRIFFINTRAILER@GMAIL.COM

SUMMARY OF LIMITED WARRANTY COVERAGE

WHAT DOES THIS WARRANTY COVER?

Griffin Trailers, Inc. ("Warrantor") provides this Three (3) Year Limited Warranty against certain defects in materials manufactured by, and workmanship provided by, Warrantor arising under normal use and service to the Trailer manufactured by Griffin Trailers, Inc., ("Product") but Warrantor is only providing a Ninety (90) day warranty for any work performed by Warrantor to the electrical components or wiring (including, but not limited to the LED lighting), the jacks, sealants, seals, locks, and couplers ("Accessories") to the ORIGINAL RETAIL CONSUMER PURCHASER for the Warranty Period ("Warranty Period") of the Product. This Warranty only covers material components and parts of the Product manufactured and made by Warrantor and labor provided by Warrantor but no parts not made or manufactured by Warrantor, which are the electrical components and wiring (including, but not limited to the LED lighting) installed on the Trailer and the jacks, sealants, seals, locks, and couplers installed on the Trailer which are only warranted for a Ninety (90) day period. Warrantor may include general written instructions with the Product which must be followed. This Warranty is not assignable to any person or entity.

THIS WARRANTY CONSTITUTES THE EXCLUSIVE REMEDY FOR ALL DEFECTS OF MATERIAL AND WORKMANSHIP. THIS WARRANTY IS IN LIEU OF ANY AND ALL OTHER EXPRESSED OR IMPLIED WARRANTIES. THERE ARE NO OTHER EXPRESSED OR IMPLIED WARRANTIES BEYOND THOSE SET FORTH HEREIN. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. IN ADDITION TO THE EXCLUSIONS SET FORTH IN THIS LIMITED WARRANTY, THIS WARRANTY DOES NOT APPLY TO DAMAGE DUE TO NEGLIGENT USE, MISUSE, ABUSE OR ACCIDENT INVOLVING ANY PART AND/OR ALL OF THE PRODUCT, OR THE REPAIR OR ALTERATION OF SUCH PRODUCT. ANY REPAIR OR ALTERATION TO THE PRODUCT SPECIFICALLY VOIDS THIS WARRANTY. ANY COMMERCIAL USE, RENTAL, OR BUSINESS USE OF THE PRODUCT VOIDS THIS AND ALL OTHER WARRANTIES PROVIDED BY WARRANTOR.

The sole remedy for a breach of the warranty is as follows. Defective parts and workmanship will be replaced by the Warrantor, or the Warrantor's authorized agent, provided that the following terms are met:

The Warrantor must be notified in writing of the covered defect within the warranty period and within Twenty (20) days of when the defect was discovered or should have been discovered by a reasonable person exercising reasonable care according to the terms of this Limited Warranty.

The person seeking the replacement of the defective part or labor must be the original retail consumer purchaser.

The defective material or workmanship for which the warranty work and/or part is sought must be to the Trailer only.

IN ORDER FOR THIS WARRANTY TO BE EFFECTIVE, YOU MUST HAVE ALL WORK PERFORMED AT GRIFFIN TRAILERS, INC. OR AT AN APPROVED DEALER OF GRIFFIN TRAILERS, INC., OR AT AN APPROVED SERVICE CENTER. THE LOCATION OF THE WORK AND PARTS TO BE PROVIDED MUST BE APPROVED IN ADVANCE IN WRITING BY GRIFFIN TRAILERS, INC., BEFORE ANY WORK IS PERFORMED AND BEFORE ANY PART IS PROVIDED. ALL CLAIMS MADE FOR ANY WARRANTY WORK OR PARTS MUST BE PREAPPROVED BY GRIFFIN TRAILERS, INC. IN WRITING BEFORE ANY WORK IS PERFORMED AND BEFORE ANY PARTS ARE PROVIDED OR APPROVED. ALL LABOR RATES AND PART COSTS, AND THE TIME ALLOWED FOR WARRANTY WORK MUST BE APPROVED IN ADVANCE IN WRITING BY GRIFFIN TRAILERS, INC. CUSTOMER SERVICE DEPARTMENT. IF THE ORIGINAL RETAIL CONSUMER PURCHASER (SOMETIMES "PURCHASER" IN THIS WARRANTY) PRESENTS GRIFFIN TRAILERS, INC., OR ANY OF ITS DEALERS WITH ANY COSTS, FEES, CHARGES AND/OR EXPENSES BEYOND PREAPPROVED LABOR CHARGES AND PREAPPROVED PARTS CHARGES WHICH HAVE PRE-APPROVED IN WRITING BY GRIFFIN TRAILERS, INC., THOSE WILL NOT BE COVERED OR PAID, INCLUDING, BUT NOT LIMITED TO LOSS OF USE, LOSS OF TIME, TRAVEL TO AND FROM THE SERVICE CENTER, DEALER OR GRIFFIN TRAILERS, INC., TOWING COSTS, SERVICE CALLS, AND/OR EXPEDITED SERVICE COSTS, OR SHIPPING FEES FOR PARTS AND/OR GUARANTEE OF REPAIR TIMELINE, THOSE WILL NOT BE PAID OR COVERED. THOSE COSTS ARE THE SOLE RESPONSIBILITY OF YOU.

The other terms and conditions of this Limited Warranty must be satisfied.

WHAT TYPES OF THINGS ARE EXCLUDED FROM THE WARRANTY?

This Warranty does not cover:

- Defects in any component parts or labor which are not considered the product manufactured by Warrantor ("Product") as defined above;
- Defects in any items or labor which are covered by a separate warranty from the original manufacturer of any part that is used by Warrantor in the Product;
- Deterioration due to normal wear, tear, and exposure;
- Repairs or replacements made necessary by negligence, negligent use of, misuse of, abuse of, incorrect installation, accidents, acts of God, modifications or alterations in or to the Product by anyone, and failure to maintain or care for the Product, and any and all matters which were not within the control of the Warrantor;
- Neglect of the Product;
- Repairs or replacements made necessary by reason of a failure of the original retail consumer purchaser or others to follow ordinary maintenance procedures as recommended by the Warrantor;

- Any defect caused in-transit to or from Warrantor or to or from the consumer or by the consumer or another; and
- Any defects in work, labor, materials or parts not actually manufactured by, performed by or made by Warrantor.

Additional items for which Warrantor is not providing any warranty nor will the Warrantor be responsible for:

- Defacing the Product.
- Scratches, dents, and/or rust on any surface of the Product.
- Routine maintenance.
- Wheels and tires.
- Running gear including axle and suspension assemblies.
- Paint finish and durability are not covered under this warranty.
- Damage or defects resulting from misuse (including, but not limited to, overloading as determined by the gross vehicle weight rating as shown on the vehicle identification label, improper and/or negligent loading)
- Maintenance items that are worn through normal use.
- Damage caused by loose nuts, bolts or screws including , but not limited to, improperly torqued wheel lug nuts.
- Damage caused by the use of incorrect hitch ball, pintle, or improper hitching.
- Damage or loss resulting from towing a trailer that exceeds the tow vehicle manufacturer's specific towing limitations.
- Loss of time, inconvenience, loss of trailer use, rental or substitute equipment, loss of revenues, or any other losses.
- Any travel time or expenses, such as food, fuel, lodging, etc., incurred to obtain service.

This is not transferable to any other party apart from the registered original consumer warranty holder with Griffin Trailers.

THE FOLLOWING ADDITIONAL ITEMS ARE NOT COVERED BY THE WARRANTY AND WILL NOT BE PAID OR REIMBURSED UNDER THIS WARRANTY: LOSS OF USE, LOSS OF TIME, TRAVEL TO AND FROM THE SERVICE CENTER, OR DEALER OR GRIFFIN TRAILERS, INC., TOWING COSTS, SERVICE CALLS, AND/OR EXPEDITED SERVICE COSTS, OR SHIPPING FEES FOR PARTS AND/OR GUARANTEE OF REPAIR TIMELINE, REPLACEMENT UNITS, RENTAL UNITS OR ANY WORK PROVIDED OR PARTS PROVIDED WHICH ARE NOT AUTHORIZED IN ADVANCE BY GRIFFIN TRAILERS, INC.

ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY FOR BREACH OF CONTRACT WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. ALL IMPLIED WARRANTIES FOR MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED. UNDER NO CIRCUMSTANCES WILL GRIFFIN TRAILERS, INC. BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF GUARANTEE, BREACH OF CONTRACT OR OTHERWISE. THIS GUARANTEE GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS NOT STATED HEREIN, WHICH VARY FROM STATE TO STATE.

Griffin Trailers, Inc. neither assumes nor authorizes any other person or entity to give any other warranty on its behalf.

WHO IS COVERED?

This warranty only covers the original retail consumer purchaser.

WHAT IS THE PERIOD OF COVERAGE?

Griffin Trailers, Inc. warrants its products in the following manner:

- A Three (3) Year Limited Warranty against certain defects in materials manufactured by, and workmanship provided by, Warrantor arising under normal use and service to the Trailer manufactured by Griffin Trailers, Inc., ("Product").
- A Ninety (90) day warranty for any work performed by Warrantor to the ("Accessories"), namely, the electrical components or wiring (including, but not limited to the LED lighting), the jacks, sealants, seals, locks, and couplers

The sole obligation under these warranties is limited to one of the following at the sole discretion of Griffin Trailers, Inc. for items covered under this Warranty:

- Repairing the work or replacing part

GRIFFIN TRAILERS, INC. MAKES NO WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR MERCHANTABILITY OF THESE PRODUCTS. GRIFFIN TRAILERS, INC. MAKES NO OTHER WARRANTY, EXPRESSED, IMPLIED OR ARISING BY OPERATION OF LAW, COURSE OF DEALING, USAGE OF TRADE, OR OTHERWISE IMPLIED. NO ADDITIONAL WARRANTY IS PROVIDED FOR REPAIR WORK OR REPLACEMENT PART TO THE REPAIR WORK OR REPLACEMENT PART(S) PROVIDED.

Further, Griffin Trailers, Inc. shall not be liable for any costs (including costs of removal, travel and/or replacement), lost profit, loss of goodwill, or any other general, special, incidental, or consequential damages incurred in connection with the purchase of Griffin Trailers, Inc.'s Product or Accessories.

WARRANTOR'S OBLIGATIONS - HOW TO GET WARRANTY SERVICES

HOW DO YOU GET SERVICE?

In no event shall repair or replacement for a defect be covered under this Warranty unless the repair or replacement occurs at Warrantor's facilities, Warrantor's dealer or pursuant to specific written authorization from Warrantor itself. You should call, or contact by email, the Warrantor to find out who your nearest authorized repair shop or dealer is. Upon discovery of any defect covered by this Warranty, you must notify Warrantor in writing or by acknowledge email or the authorized dealer from whom you purchased the Product. You must always notify the Warrantor in writing as well even if you contact the dealer from whom you purchased the Product, which written notification to Warrantor must be within Twenty (20) days of the date of when the warranted claim first arises, regardless of the discovery date by the original retail consumer purchaser. Following notification, the Product should be taken to the authorized dealer from whom you purchased it for inspection or another authorized dealer, if authorized by Warrantor, or authorized repair shop as directed by Warrantor. Either that dealer or repair shop or Warrantor will undertake appropriate corrective repairs in instances where the defect is covered by this Warranty. However, no work may be performed to the Product without the prior written authorization of the Warrantor.

Warrantor will remedy defects in materials and workmanship covered under this Limited Warranty under normal use and service caused by Warrantor for the Product ONLY. Warranty performance can only be obtained at Warrantor's authorized dealers and service representatives. All costs incurred in transporting this Product for warranty service shall be borne by purchaser unless otherwise approved in advance by Warrantor, in writing. All Warranty claims must be asserted, in writing, to Warrantor within Twenty (20) days of when the defect was discovered or should have been discovered by a reasonable person exercising reasonable care but prior to the expiration of the warranty period; otherwise, Warrantor will not have any obligation to warrant or remedy the same.

THE LIMITED WARRANTY PROVIDED FOR IN THIS LIMITED WARRANTY WILL NOT BE EFFECTIVE IF THE ORIGINAL RETAIL CONSUMER PURCHASER DOES NOT RETURN THE NOTICE INCLUDED WITH THIS WARRANTY, DULY COMPLETED, TO WARRANTOR WITHIN 30 DAYS OF THE DATE OF PURCHASE BY THE ORIGINAL RETAIL CONSUMER PURCHASER

WHAT ARE PURCHASER'S OBLIGATIONS?

The Purchaser shall give written notice to the Warrantor at the above address of any defect within Twenty (20) days after it is or should have been discovered, and any action to enforce it shall be commenced not more than three (3) months thereafter; otherwise, the Purchaser will have waived any such defect and

claim. The purchaser must perform reasonable and necessary maintenance upon the Product and use the Product in accordance with the manufacturer of the Product's and Warrantor's directions and recommendations.

WHAT EVENTS DISCHARGE WARRANTOR FROM THE OBLIGATIONS UNDER THIS WARRANTY?

Improper installation of the Product, misuse or negligent use, abuse, or accident, neglect, unauthorized alteration, failure to provide reasonable and necessary maintenance including reasonable periodic inspections of the Product.

DISCLAIMER OF CONSEQUENTIAL, PUNITIVE AND INCIDENTAL DAMAGES

WHAT OTHER CONDITIONS OR LIMITATIONS APPLY TO THIS WARRANTY?

The original retail consumer purchaser of the Product and any person to whom the Product is transferred or given or conveyed, and any person who is an intended or unintended user or beneficiary of this Product, shall not be entitled to recover from Warrantor any consequential, punitive or incidental damages resulting from any defect in the Product, or loss of use, time or revenues. This warranty also excludes costs of transportation to any authorized dealer or service representative or to the Warrantor to get warranty service, loss of use of the Product, loss of time, loss of revenues, inconvenience, or other incidental or consequential damage and any punitive damages, with respect to business or property, whether as a result of breach of warranty, negligence, or otherwise.

Some states do not allow the exclusion or limitation or the exclusion may not apply to you.

TO THE EXTENT NOT EXCLUDED IN THIS LIMITED WARRANTY, THE IMPLIED WARRANTY OF MERCHANTABILITY, AN UNWRITTEN WARRANTY THAT THE PRODUCT IS FIT FOR ORDINARY USE, IS LIMITED TO THE WARRANTY PERIOD OF THIS WRITTEN WARRANTY, AND ANY OTHER IMPLIED WARRANTY ARISING BY OPERATION OF LAW ARE SPECIFICALLY LIMITED TO THE WARRANTY PERIOD OF THIS WRITTEN WARRANTY TO THE EXTENT NOT ACTUALLY EXCLUDED IN THIS LIMITED WARRANTY.

IF ANY MODEL OR SAMPLE IS SHOWN TO THE PURCHASER PRIOR TO THE PURCHASE OF THE PRODUCT, SUCH SAMPLE OR MODEL WAS MERELY TO ILLUSTRATE A GENERAL TYPE OF QUALITY AND NOT TO REPRESENT THAT THE Product WOULD NECESSARILY CONFORM TO A SAMPLE OR MODEL AND SHALL NOT BE DEEMED TO BE PART OF THE BASIS OF THE BARGAIN OR CREATE ANY EXPRESSED WARRANTIES OR AFFIRMATIONS OR PROMISES.

DISCLAIMER OF EXPRESSED AND IMPLIED WARRANTIES

THE WARRANTOR EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OTHER IMPLIED WARRANTIES.

THERE IS NO EXPRESS OR IMPLIED WARRANTY MADE BY WARRANTOR BEYOND THAT CONTAINED IN THE LIMITED WARRANTY ABOVE. THE ABOVE REFERENCED LIMITED WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES. TO ACTIVATE THE LIMITED WARRANTY, YOU MUST RETURN THE ATTACHED NOTICE TO WARRANTOR WITHIN THIRTY (30) DAYS OF THE DATE OF PURCHASE; OTHERWISE, THIS LIMITED WARRANTY WILL NOT BE EFFECTIVE. NO PERSON HAS THE AUTHORITY TO ENLARGE, AMEND, OR MODIFY THIS WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

DESIGN CHANGES

Warrantor reserves the right to change the design of its Product from time to time without notice and without obligation to make corresponding changes in its products previously manufactured.

ATTORNEYS FEES

Any warranty claim asserted or brought in violation of this Limited Warranty, or any claim brought against WARRANTOR, directly or indirectly, under which the Purchaser or any other person or entity seeks to broaden the terms of the Limited Warranty or asserts a right in addition to, or inconsistent with, the terms of this Limited Warranty or under which the Purchaser or any other person fails to successfully prevail on any issue or matter of any type or nature, shall entitle Warrantor to recover its costs, damages, and reasonable attorney's fees in connection with the same..

YOU MUST REGISTER THIS WARRANTY, OR NO WARRANTY WILL BE PROVIDED OF ANY TYPE OR NATURE. Consistent with applicable law, the new trailer must be registered with Griffin Trailers, Inc. and that registration must be received by Griffin Trailer within ten (10) calendar days of the original consumer purchase date. The above registration may be used and mailed or the online registration form may be filled out and submitted. We encourage you to keep a copy of this document and to scan a copy of the filled in registration above for your records.

WHAT DO YOU DO WITH THE REGISTRATION CARD?

The attached card is for registration of the Product purchased by you as an original retail consumer purchaser. The registration is furnished to you for our mutual convenience as well as proof of date of purchase. Please fill out the card, and, again, you must send the card to us within ten (10) days of the purchase of your Product or register on line at our web site. The registration card must be returned to the Warrantor within ten (10) days of the purchase of your new Product or you must register on-line at our web site within that ten (10) days; otherwise, the Warranty is void.

WHAT TO DO IF A SEPARATELY MANUFACTURED PART IS DEFECTIVE?

Our warranty does not cover defects in separately manufactured products which are not produced or manufactured by Warrantor. These products may be warranted by their individual manufacturers. To the extent that such products installed in your Product are covered by warranties from those manufacturers, the written warranties by the suppliers of those products may be provided with each new Product for the convenience and clarification of the original retail consumer purchaser. If service or parts are required for these products, refer to any furnished list of factory or dealer authorized service centers. If the list is not available for the particular product, write or call the manufacturer concerned to obtain the location of the nearest authorized service center. If you have trouble locating the manufacturer supplying these warranties, your dealer will be glad to assist you. However, we have no responsibility or control over the outcome of warranty claims against these manufacturers.

HOW DOES STATE LAW RELATE TO THIS WARRANTY?

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

By submitting the Notice to Warrantor, or by asserting a claim under this Limited Warranty, Purchaser is agreeing to be bound by the terms and conditions of this Limited Warranty.

NOTICE

Please return the attached card or register on line at our web site (www.griffintrailer.com) to register your warranty with us at Griffin Trailers, Inc. so that your rights and duties under this Limited Warranty may be recorded upon the records of Griffin Trailers, Inc. and to assure prompt and immediate assistance. By submitting this Notice, you are agreeing to be bound by the terms and conditions of the Limited Warranty.