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# **Security Guide for SAP S/4HANA 2021**



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# **Document History**

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# **1** Introduction

#### **Target Audience**

- Technology consultants
- Security consultants
- System administrators

This document is not included as part of the Installation Guides, Configuration Guides, Technical Operation Manuals, or Migration Guides. Such guides are only relevant for a certain phase of the software life cycle, whereas the Security Guides provide information that is relevant for all life cycle phases.

#### Why Is Security Necessary?

With the increasing use of distributed systems and the Internet for managing business data, the demands on security are also on the rise. When using a distributed system, you need to be sure that your data and processes support your business needs without allowing unauthorized access to critical information. User errors, negligence, or attempted manipulation of your system should not result in loss of information or processing time. These demands on security apply likewise to SAP S/4HANA.

To assist you in securing SAP S/4HANA, we provide this Security Guide.

#### About this Document

The Security Guide provides an overview of the security-relevant information that applies to SAP S/4HANA in general. In particular it comprises general considerations regarding the system access via SAP Fiori Apps. In case there are specific aspects for the underlying scenarios or applications these are described in an area-specific chapter.

# 2 Before You Start

#### **Fundamental Security Guides**

SAP S/4HANA is based on ABAP Platform and the SAP HANA Platform. With respect to SAP Fiori apps, SAP Gateway plays a fundamental role as well. This means that the corresponding Security Guides are also applicable for SAP S/4HANA.

Whenever other guides are relevant, an appropriate reference is included in the documentation for the individual solution areas in the specific part of this guide.

Also consider the following fundamental security whitepapers found on https://support.sap.com/en/security-whitepapers.html

- Secure Configuration of SAP NetWeaver Application Server Using ABAP
- SAP Security Recommendations: Securing Remote Function Calls (RFC)
- Protecting SAP Applications Against Common Attacks

#### Approach for "Secure By Default"

SAP applies "secure by default" settings during system installation, system copies and system conversion from SAP ERP. Depending on the SAP S/4HANA release, the "secure by default" scope might vary. Overall, settings affect the profile parameters, ABAP platform configurations and HANA auditing.

#### New Installations and System Copies

- You have the choice to skip the activation of the secure profile parameters.
- Due to the nature of the settings, ABAP platform configurations and HANA auditing will always be enabled for new installations and system copies.

#### System Conversions

- You have the choice to skip the activation of the secure profile parameters.
- ABAP platform configurations and HANA auditing will only be enabled in case the source system does not have a customer configuration for the respective topic. For example, SAP Security Audit Log configuration is only enabled with "secure by default" settings in case the source system does not have any SAP security audit log configuration.

For detailed information on "secure by default" settings, see SAP Note 2926224/2.

#### Important SAP Notes

• SAP Note 1956820/ contains information about saving temporary files when using Adobe Acrobat Reader in SAP applications.

- SAP Note 138498 contains information on single sign-on solutions.
- SAP Notes relating to security for the subcomponents of SAP S/4HANA are referenced in the documentation for the individual components in this guide.
- For a list of additional security-relevant SAP Hot News and SAP Notes, see the SAP Support Portal at http://support.sap.com/securitynotes/>.

# **3** User Administration and Authentication

#### Overview

SAP S/4HANA generally relies on the user management and authentication mechanisms provided with ABAP Platform, in particular the Application Server ABAP and the SAP HANA Platform. Therefore, the security recommendations and guidelines for user administration and authentication as described in the Application Server ABAP Security Guide and SAP HANA Platform documentation apply.

For more information, see:

- Go to https://help.sap.com/s4hana\_op\_2021, enter *Application Server ABAP Security Guide* into the search bar, press Enter, and open the search result with that title.
- SAP HANA Security Guide at the SAP Help Portal under http://help.sap.com/hana\_platform/ // under
   Security

In addition to these guidelines, you can find information about user administration and authentication that specifically applies to SAP S/4HANA in the following topics:

- User Management [page 10] This topic lists the tools to use for user management, the types of users required, and the standard users that are delivered with SAP S/4HANA.
- User Data Synchronization [page 13] SAP S/4HANA can share user data with other components. This topic describes how the user data is synchronized with these other sources.
- Role Administration [page 13]
- Integration into Single Sign-On Environments [page 13]

### 3.1 User Management

## 3.1.1 Non-SAP Fiori Technology

User management for SAP S/4HANA uses the mechanisms provided with the Application Server ABAP, such as tools, user types, and password concept. For an overview of how these mechanisms apply for SAP S/4HANA, see the sections below. In addition, we provide a list of the standard users required for operating SAP S/4HANA.

#### **User Administration Tools**

This table shows the tools available for user management and administration.

Tool	Description
User maintenance for ABAP-based systems (transaction SU01)	For more information about the authorization objects pro- vided by the subcomponents of SAP S/4HANA, see the ap- plication-specific sections.
Role maintenance with the profile generator for ABAP-based systems (PFCG)	For more information about the roles provided by the sub- components of SAP S/4HANA, see the application-specific sections.
	For general information, go to https://help.sap.com/ s4hana_op_2021, enter User and Role Administration of Ap- plication Server ABAP into the search bar, press Enter, and open the search result with that title.
Central User Administration (CUA) for the maintenance of multiple ABAP-based systems	For central administrative tasks

#### **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively have to change their passwords on a regular basis, but not those users under which background processing jobs run. The user types that are required for SAP S/4HANA

- Individual users
  - Dialog users used for SAP GUI for Windows
  - Internet users used for Web Applications
- Technical users
- Service users are dialog users who are available for a large set of anonymous users
- Communication users are used for dialog-free communication between systems
- Background users are used for processing in the background

For more information about these user types, go to https://help.sap.com/s4hana\_op\_2021, enter *Application Server ABAP Security Guide* into the search bar, press Enter, and open the search result with that title.

#### **Standard Users**

This section describes the standard users necessary for operating SAP S/4HANA

#### i Note

Ensure you change the passwords and IDs of users that were created automatically during the installation.

System	User ID	Туре	Password	Additional Informa- tion
ABAP Platform	<sapsid>adm</sapsid>	SAP system adminis- trator	Mandatory	Application Server ABAP Security Guide
ABAP Platform	SAP Service <sapsid></sapsid>	SAP system adminis- trator	Mandatory	Application Server ABAP Security Guide
ABAP Platform	TMSADM	SAP system adminis- trator	Mandatory	Application Server ABAP Security Guide
ABAP Platform	SAP Standard ABAP Users (SAP*, DDIC, EARLYWATCH, SAPCPIC)	See ABAP Platform Security Guide	Optional	ABAP Platform Secur- ity Guide Note that EARLY- WATCH and SAPCPIC may not be needed in your system land- scape. See note below this table for details.
SAP ECC	SAP Users	Dialog users	Mandatory	The number of users depends on the area of operation and the busi- ness data to be proc- essed

#### i Note

In most cases, the user EARLYWATCH is not used anymore. We recommend checking if this is the case in your landscape. If the user is not needed, it should be deleted to minimize the attack surface. For more information, see 1749142

The user SAPCPIC is sometimes used in legacy RFC scenarios or with EDI. We recommend checking if SAPCPIC is needed in your landscape. If the user is not needed, it should be deleted to minimize the attack surface.

## 3.1.2 SAP Fiori Technology

For details on the user management and authorization concepts used in SAP Fiori apps, go to https:// help.sap.com/s4hana\_op\_2021, enter *SAP Fiori Overview* into the search bar, press *Enter*, and open the search result with that title.

## 3.2 User Data Synchronization

By synchronizing user data, you can reduce effort and expense in the user management of your system landscape. Since SAP S/4HANA is based on ABAP Platform, you can use all of the mechanisms for user synchronization in ABAP Platform here.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter ABAP Platform Security Guide into the search bar, press Enter, open the search result with that title, and navigate to User Administration and Authentication User Data Synchronization .

## 3.3 Role Administration

Business roles in SAP S/4HANA represent the central object used to structure users' access on the frontend server.

For more information, go to https://help.sap.com/s4hana\_op\_2021 and proceed as follows:

- General information on role maintenance in systems based on Application Server ABAP: Enter *Configuration of User and Authorization Administration* into the search bar, press **Enter** and open the search result with that title.
- Role maintenance for access based on SAP Fiori launchpad: Enter SAP Fiori Launchpad into the search bar, press Enter, open the search result with that title and then navigate to one of the following entries:
  - Mathematical Activity Administration Guide Initial Setup of the Launchpad
  - Security Aspects
- Authorization concepts and role maintenance for custom development: Enter From the Programmed Authorization Check to a Role into the search bar, press Enter and open the search result with that title.
- UI content and authorization concept for SAP Fiori apps: Enter SAP Fiori Launchpad Content and Authorization Concept into the search bar, press Enter and open the search result with that title.

## 3.4 Integration into Single Sign-On Environments

#### **Non-Fiori Technology**

SAP S/4HANA supports the single sign-on (SSO) mechanisms provided by Application Server ABAP technology. Therefore, the security recommendations and guidelines for user management and authentication that are described in the *ABAP Platform Security Guide* also apply to SAP S/4HANA.

For non-Fiori technology SAP S/4HANA supports the following mechanisms:

- Secure Network Communications (SNC) SNC is available for user authentication and provides for an SSO environment when using the SAP GUI for Windows or Remote Function Calls.
- SAP Logon Tickets

SAP S/4HANA supports the use of logon tickets for SSO when using a Web browser as the front-end client. In this case, users can be issued a logon ticket after they have authenticated themselves with the initial SAP system. The ticket can then be submitted to other systems (SAP or external systems) as an authentication token. The user does not need to enter a user ID or password for authentication, but can access the system directly once it has checked the logon ticket.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Application Server ABAP* Security Guide into the search bar, press Enter, open the search result with that title, and navigate to User Administration and Authentication > Integration in Single Sign-On Environments > Logon Tickets >.

Client Certificates

As an alternative to user authentication using a user ID and passwords, users using a Web browser as a front-end client can also provide X.509 client certificates to use for authentication. In this case, user authentication is performed on the Web server using the Secure Sockets Layer Protocol (SSL Protocol). No passwords have to be transferred. User authorizations are valid in accordance with the authorization concept in the SAP system.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Application Server ABAP* Security Guide into the search bar, press **Enter**, open the search result with that title, and navigate to **User** Administration and Authentication **Integration** in Single Sign-On Environments Client Certificates **3**.

For more information about the available authentication mechanisms, go to https://help.sap.com/ s4hana\_op\_2021, enter User Authentication and Single Sign-On into the search bar, press Enter, and open the search result with that title.

#### **Fiori Technology**

For details on the User Authentication and Single Sign-On concepts used in SAP Fiori apps, go to https:// help.sap.com/s4hana\_op\_2021, enter SAP Fiori Overview into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

# 4 System Hardening with SAP Security Notes

#### **Backlog of Existing Security Notes**

There is also a backlog of security notes that require your attention during early phases of your SAP S/4HANA system setup. The following is a list of important security notes which include manual configuration steps and which you need to implement in your SAP S/4HANA system. These implementations/configurations can only be carried out by you due to your specific landscape and specific application environment.

#### ${\bf i}\, {\sf Note}$

Some of these SAP Notes may not be applicable in your system landscape.

SAP Note	Торіс
1322944	ABAP: HTTP security session management
1531399	Enabling SSL for Session Protection
1585767	Enabling Virus Scanning in SAP Content Server
1616535	Secure configuration of ICM for the ABAP application server
1693981	Unauthorized modification of displayed content
1853140	Managing SAProuter from external host
1973081	XSRF vulnerability: External start of transactions with OK- Code
2086818	Fixing POODLE SSLv3.0 (CVE-2014-3566) Vulnerability
2107562	Fixing POODLE SSLv3.0 (CVE-2014-3566) Vulnerability in Money Mobiliser Platform
2142551	Clickjacking Framing Protection in AS ABAP
2185122	Switchable authorization checks for RFC in data extraction within CA-MDG-APP-FIN
2245332	Clickjacking Framing Protection in SAPUI5 Apps
2260344	OS command injection vulnerability in SCTC_* Function modules

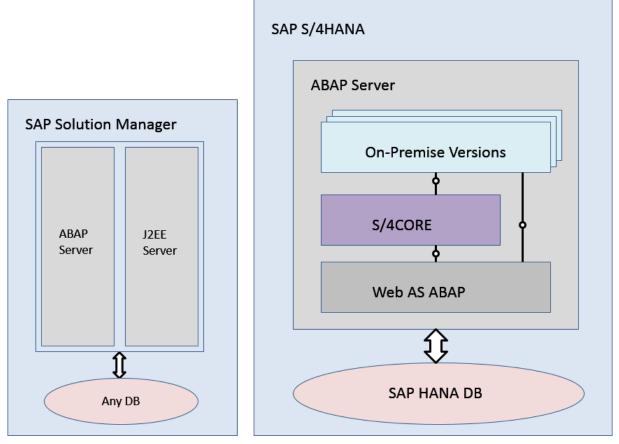
SAP Note	Торіс
2319172	Clickjacking Framing Protection in SAP GUI for HTML
2319192	Clickjacking Framing Protection in BSP
2333957	Clickjacking Framing Protection in SAP Fiori Launchpad for NW AS ABAP based on a list of allowed domains
2349128	Clickjacking Framing Protection in UI theme designer on ABAP
2421287	Front-end printing with SAP GUI 750

## 5 SAP S/4HANA System Landscape Information

There are various ways of deploying SAP S/4HANA in your new or already existing system landscape. This section describes some examples.

#### Example: SAP S/4HANA New Installation

A new installation of SAP S/4HANA needs to run on the SAP HANA database. It is recommended to use the SAP Solution Manager, which can run on any database. This very simple landscape can be enhanced with the SAP cloud solutions and SAP Business Suite products.



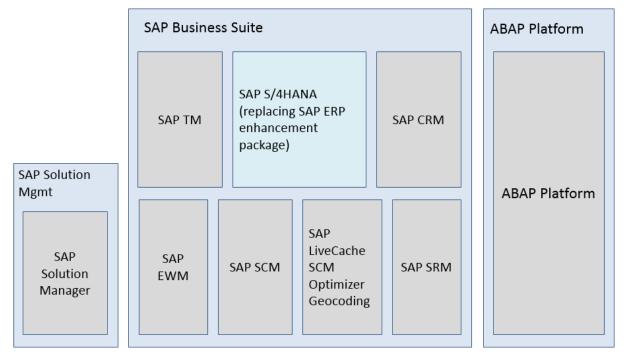
#### Simple SAP S/4HANA Deployment

#### Example: SAP S/4HANA in an SAP Business Suite Landscape

It is possible to integrate SAP S/4HANA into an existing SAP Business Suite landscape by replacing the SAP ERP enhancement package product with SAP S/4HANA. When performing this conversion in your system

landscape, you need to do some adaptations, for example you need to convert some of your existing business processes to the simplified SAP S/4HANA processes. Some of the SAP Business Suite processes are no longer supported, some have been changed, and there are also new processes. How to convert your existing processes to the SAP S/4HANA processes is described in the *Simplification Item Catalog*.

For more information about the *Simplification Item Catalog*, see the *Conversion Guide for SAP S/4HANA* at https://help.sap.com/s4hana\_op\_2021 Implement Guides .



Example SAP Business Suite landscape with an embedded SAP S/4HANA system

#### **More Information**

For more information about SAP Fiori for SAP S/4HANA see SAP Note 2590653

# 6 Network and Communication Security

Your network infrastructure is extremely important in protecting your system. Your network needs to support the communication necessary for your business needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats. These threats can be based on software flaws, at both the operating system level and application level, or network attacks, such as eavesdropping.

If users cannot log on to your application or database servers at the operating system or database layer, then there is no way for intruders to compromise the machines and gain access to the backend system database or files.

Additionally, if users are not able to connect to the server local area network (LAN), they cannot exploit well-known bugs and security holes in network services on the server machines.

## 6.1 Communication Channel Security

SAP S/4 HANA uses several protocols for communication to internal and external applications. These can be SAP systems or third-party systems. The following protocols are supported:

• HTTPS

HTTP connections are protected by the Transport Layer Security (TLS) protocol. This protocol used to be known as Secure Sockets Layer (SSL).

• RFC

RFC connections can be protected using Secure Network Communications (SNC). For detailed recommendations on securing RFC connections, see SAP Note 2008727 and the SAP Whitepaper Securing Remote Function Calls attached to it.

• SOAP

SOAP connections are protected with Web services security.

- IDoc
- REST

#### i Note

We strongly recommend using secure protocols (TLS, SNC) whenever possible.

For more information on securing the protocols above, see the respective chapters in the ABAP Platform Security Guide.

For more information on configuring internet communication security, see SAP Note 1616535/

## 6.2 Network Security

#### Network

SAP S/4HANA is based on ABAP Platform technology. Therefore, for information about network security, see the respective sections in the ABAP Platform Security Guide. This includes information on using firewall systems for access control and using network segmentation.

Go to https://help.sap.com/s4hana\_op\_2021, enter *ABAP Platform Security Guide* into the search bar, press **Enter**, and open the search result with that title.

If your system provides Internet services, you should ensure you protect your network infrastructure with a firewall at least. You can further increase the security of your system (or group of systems) by diving the system into groups, placing the groups in different network segments, and then protecting each segment from unauthorized access by a firewall.

Bear in mind that unauthorized access is also possible internally if a malicious user has managed to gain control of one of your systems.

#### Ports

SAP S/4HANA is executed in ABAP Platform and uses the ports of AS ABAP. For more information, see the corresponding security guides under the topics for AS ABAP Ports.

## 6.3 Communication Destinations

The use of communication destination is application-specific. Therefore please check the application-specific chapters for details.

In this context please note that users and authorizations should be used with specific care, as the use of users and authorizations in an irresponsible manner can pose security risks. You should therefore follow the security rules below when communicating between application systems.

#### **General Rules**

- Employ the user types 'system' and 'communication'
- Grant a user only the minimum of authorizations
- Tell users to choose a secure password and to not divulge it to anyone else
- Only store user-specific logon data for users of type 'system' and 'communication'
- · Wherever possible, use trusted system functions instead of user-specific logon data

# 7 ICF and Session Security

#### Internet Communication Framework (ICF) Services

You should handle Internet Communication Framework (ICF) services in a restrictive manner in order to minimize the attack surface on the web.

#### i Note

As a general rule you should only activate those ICF services that are needed for the applications running in your system.

For details on the required services, see the application-specific chapters of this guide. Use transaction SICF to activate or de-activate ICF services. For more information, see the SAP NetWeaver documentation.

Additional information on the required services can be found in the RFC/ICF Security Guide.

Go to https://help.sap.com/s4hana\_op\_2021, enter *RFC/ICF Security Guides* into the search bar, press Enter, and open the search result with that title.

#### i Note

If your firewall(s) use URL filtering, note the URLs used for the services, and adjust your firewall settings accordingly.

#### **Session Security Protection**

#### **Secure Session Management**

To increase security and prevent access to the SAP logon ticket and security session cookie(s), we recommend activating secure session management. We also highly recommend using SSL to protect the network communications where these security-relevant cookies are transferred.

#### Session Security Protection on the AS ABAP

For SAP NetWeaver version 7.0 and higher, it is recommended to activate HTTP security session management using transaction SICF\_SESSIONS. In particular it is recommended to activate extra protection of security-related cookies.

The HttpOnly flag instructs the browser to deny access to the cookie through client side script. As a result, even if a cross-site scripting (XSS) flaw exists, and a user accidentally accesses a link that exploits this flaw, the browser will not reveal the cookie to a third party.

The Secure flag tells the browser to send the cookie only if the request is being sent over a secure channel such as HTTPS. This helps protect the cookie from being passed over unencrypted requests.

These additional flags are configured through the following profile parameters:

Profile Parameter	Recommended Value	Description	Comment
icf/ set_HTTPonly_flag_on_cook- ies	0	Add HttpOnly flag	Client-dependent
login/ticket_only_by_https	1	Add Secure flag	Not client-dependent

For more information, a list of the relevant profile parameters, and detailed instructions, see *Activating HTTP Security Session Management on AS ABAP* in the AS ABAP security documentation.

# 8 File System Access Security

#### **More Information**

For detailed information about data storage security, see the ABAP Platform Security Guide.

#### Using Logical Paths and File Names to Protect Access

Some applications in SAP S/4HANA save data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files - a security issue also known as directory traversal. This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime. If access is requested to a directory that does not match a stored mapping, then an error occurs.

In the application-specific part of this guide, there is a list of the logical file names and paths for each component. It also specifies for which programs these file names and paths apply.

#### Activating the Validation of Logical Paths and File Names

You enter the logical paths and file names in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation on path level at runtime, enter the physical path using the transactions SFILE (client-independent) and SF01 (client-dependent). To determine which paths are used by your system, you can activate the appropriate settings in the Security Audit Log. The relevant SAL events are CUQ, CUR, CUS, CUT, DU5 and EU4.

For new installations it is recommended to enforce path validation as a default by setting REJECT\_EMPTY\_PATH=ON in table FILECMCUST (transaction SM30). For details see SAP Note 2251231/2 -File validation enforcement switch for empty physical path.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter one of the following titles into the search bar, press Enter and open the search result with the relevant title.

- Logical File Names
- Protecting Access to the File System Using Logical Path and File Names
- Security Audit Log

# 9 Virus Scanning

#### **Basic Concepts**

We recommend installing and running a VSI 2.x-compliant virus scanner in your landscape. The SAP S/4HANA code calls this scanner using a dedicated interface during different stages of processing - during upload, download, and passage through the Gateway, and so on. You can customize the interface with the help of scan profiles.

We recommend running VSI scans for:

- Signature scans All files should be checked against an up-to-date list of known virus signatures.
- Mime-type detection Only trusted file types should be allowed.
- Active content detection Files with active content should be blocked (for example, PDF files containing JavaScript).

For more information about virus scan profiles and customizing, go to https://help.sap.com/s4hana\_op\_2021, enter *Virus Scan Interface* into the search bar, press Enter, and open the search result with that title.

Additional information is available in SAP Notes 786179/2 and 1494278/2.

For virus scanning in SAP Content Server, see SAP Note 1585767

## 9.1 Virus Scanning in File Uploads

#### Example

The system allows uploading of files. For example, users can add an attachment to business documents. Also, you can upload template files, such as e-mail HTML templates, which can be used to render data on a UI

Once uploaded into SAP S/4HANA, such documents may be displayed in SAP Fiori apps without further security-related checks. If a document contains malicious content, unintended actions could be triggered when the item is downloaded or displayed. This can lead to situations, such as cross-site scripting vulnerabilities. That is why proper virus scanning at upload time is an essential first line of defense against (stored) XSS attacks.

For a technical description of this problem see the ABAP Platform Security Guide.

Go to https://help.sap.com/s4hana\_op\_2021, enter *Preventing Cross-Site Scripting From Uploads* into the search bar, press Enter, and open the search result with that title.

It is clear that uploaded files need to be scanned for malware. Also, their type needs to be verified against a allowlist of MIME-types. You can meet both these requirements by installing and running a VSI 2.x-compliant virus scanner in your landscape.

SAP S/4HANA code calls the virus scanner (at upload time) through a dedicated interface, which you can customize. The pre-delivered scan profile, /SCMS/KPRO\_CREATE, needs to be adapted according to your needs. At runtime the virus scanner rejects all upload documents that are not compliant with the rules specified in the scan profile.

#### i Note

Changes to the scan profile have a global effect. This means, for example, that all uploads ending up in KPro face the same virus scan settings at runtime.

## 9.2 General Recommendations for Virus Scan Profiles

#### **Selecting Pre-Delivered Scan Profiles**

As a first step, you should enable all the pre-delivered scan profiles. You should then consider performance issues when deciding which ones to disable.

Some scan profiles take effect at download time. One benefit of scanning at download time is that if a virus signature is updated since upload, it can be caught at download time. So if a compromised file is uploaded, it is discovered at download. However, download scanning can impact performance. That is because a file is uploaded only once, but it may be downloaded many times.

If you want to disable download time scanning, disable the following scan profiles:

- /SCET/GUI\_DOWNLOAD
- /SIHTTP/HTTP\_DOWNLOAD
- /SOAP\_CORE/WS\_SEND

#### **Customer Profiles**

You should set up the following customer profiles:

Name	Description
ZBASIC	Basic virus scanning profile
ZEXTENDED	Same as above with additional check for active content, and MIME-type detection

All active profiles should refer to ZEXTENDED, except the following, which should refer to ZBASIC.

- /SAPC\_RUNTIME/APC\_WS\_MESSAGE\_GET
- /SAPC\_RUNTIME/APC\_WS\_MESSAGE\_SET
- /SCET/GUI\_UPLOAD

- /SIHTTP/HTTP\_UPLOAD
- /SMIM\_API/PUT
- /SOAP\_CORE/WS\_RECEIVE
- /UI5/UI5\_INFRA\_APP/REP\_DT\_PUT

For ZEXTENDED, the following settings are recommended:

- CUST\_ACTIVE\_CONTENT = 1
- CUST\_CHECK\_MIME\_TYPE = 1
- CUST\_MIME\_TYPES\_ARE\_BLACKLIST = 0 This setting indicates 'allowlisting' - which indicates entities that are OK.

These settings tell the virus scanner to scan for active content and check MIME types according to the specified allowlist of file types.

#### Allowlist

Use the 'allowlisting' file type wherever possible.

Consider the following: the allowlist scanner should be as restrictive as possible. As a compromise, the list should also contain the complete set of file types required in all active customer scenarios. If you need to extend the allowlist, you should ensure that the list only contains MIME types from the IANA List *r*.

#### **Template List of File Types**

#### i Note

Your allowlist should be as restrictive as possible. For example, you should delete non-needed types from the template list. A final allowlist is always a compromise between security and functionality.

Use the template list of file types for consideration.

- application/arj
- application/msword
- application/pdf
- application/postscript
- application/vnd.ms-excel
- application/vnd.ms-powerpoint
- application/vnd.openxmlformats-officedocument.spreadsheetml.sheet
- application/vnd.openxmlformats-officedocument.presentationml.presentation
- application/vnd.openxmlformats-officedocument.wordprocessingml.document
- application/x-compressed
- application/x-dvi
- application/x-gzip

- application/x-zip-compressed
- application/xml
- application/zip
- image/bmp
- image/jpeg
- image/png
- image/vnd.dwg
- image/x-dwg
- text/plain
- text/richtext
- text/xml

## 9.3 Further Protection Against Active Content

#### **Lines of Defense**

There are at least two lines of defense against active content. The first is performing virus scanning in order to avoid uploading malicious content in the first place.

The second line of defense is SAP WebDispatcher. An alternative is the Internet Communication Manager (ICM). These protect against malicious active content being executed at the front end. This uses additional HTTP-response headers to instruct browsers to behave in a specific way. SAP WebDispatcher and ICM both offer the possibility to modify HTTP-response headers.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter Administration of the ICM into the search bar, press Enter, open the search result with that title, and navigate to Modification of HTTP Requests Deleting, Adding, and Enhancing HTTP Header Fields .

SAP recommends adding the following headers:

- SetResponseHeader X-Content-Type-Options "nosniff" This tells the browser not to try reading the attached file with the assumed MIME type.
- SetResponseHeader X-XSS-Protection "1; mode=block" This prevents cross-site scripting.

#### **Example: Secure Header Settings**

Consider the following example of script code. It shows how to improve the security level. You need to adapt it to your own use case.

```
If %{RESPONSE_HEADER:Content-Disposition} regimatch ^inline [AND]
If %{RESPONSE_HEADER:Content-Type} regimatch html|xml|xsl
Begin
SetResponseHeader Content-Security-Policy "script-src 'none'; sandbox"
```

SetResponseHeader X-Content-Security-Policy "script-src 'none'; sandbox" End

If such a Content-Security-Policy header is added to HTTP responses containing previously uploaded files (when displayed inline and having content type containing html, xml or xsl), the execution of Javascript will be prevented at the frontend by all up-to-date browser versions.

# **10 Additional System Hardening Activities**

#### **Click-Jacking Protection**

Click-jacking is an attack type where an attacker tries to hijack the clicks of an authenticated user in order to trigger malicious actions. This attack is based on framing the attacked page into an attacker-controlled enclosing page.

SAP S/4HANA uses an ABAP Platform protection to prevent click-jacking attacks. This is an allowlist-based solution that controls which pages are allowed to render your application within a frame. To enable the protection, you need to access and edit the allowlist.

A typical setup will contain host/port of the system (as seen from a browser) and host/port of any trusted system that hosts applications which are going to frame applications from the current system.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter Using an Allowlist for Clickjacking Framing Protection into the search bar, press Enter and open the search result with that title.

SAP GUI for HTML transactions, Web Dynpro applications, and non-SAPUI5-based applications already use this flexible protection mechanism. SAP Fiori launchpad currently uses a slightly different, high security solution.

#### **Unified Connectivity**

If your SAP S/4HANA system can be accessed remotely using Remote Function Calls (RFCs), you can significantly increase protection by using the Unified Connectivity (UCON) administration framework.

Generally, external access to the function modules using RFCs is controlled by special authorization checks and the corresponding roles with purpose-specific assignments to users. UCON also provides a simple but comprehensive way of controlling which Remote Function Modules (RFM) can be called by other systems: an RFM can only be called externally if it is assigned to a Communication Assembly (CA).

External access is blocked for all RFMs not assigned to a CA. In this way, it is possible to control and restrict external access to RFMs independently from the user context.

For details, go to https://help.sap.com/s4hana\_op\_2021, enter *Unified Connectivity* into the search bar, press **Enter** and open the search result with that title.

#### Switchable Authorizations Check Framework (SACF)

The Switchable Authorizations Check Framework (SACF) provides additional authorization checks for specific scenarios. These checks do not change the behavior of the application until you activate the respective scenario. A scenario definition comprises certain authorization objects and rules telling the system how to check them. An active scenario is a development object, which can be transferred through your landscape.

By default, most additional scenario-based authorizations checks are initially set to inactive in SAP S/4HANA (for compatibility reasons).

For more information, see the chapter *Activating Switchable Authorization Checks* in the SAP Whitepaper *Securing Remote Function Calls* which is attached to SAP Note 2008727 *k*.

#### i Note

From a security perspective, SAP strongly recommends to activate all scenario-checks in SAP S/4HANA in order to maximize the resilience of systems.

Use the transaction SACF for the customizing and transaction SACF\_COMPARE for comparison.

Please also read the important information contained in SAP Note 1922808

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Customizing Scenario-Based Authorizations* into the search bar, press Enter and open the search result with that title.

#### Securing CALL TRANSACTION Statements

When a user manually launches an SAP transaction, the ABAP Kernel automatically checks the user's corresponding authorization (Authorization Object  $s_{TCODE}$ ).

The system behaves differently if an SAP transaction is called by a program (ABAP statement CALL TRANSACTION). In this case, the authorization check (s\_TCODE-) depends on the system configuration. This can be controlled using transaction SE97 and profile parameter auth/check/calltransaction.

Two cases exist:

• New installations

We recommend setting the profile parameter auth/check/calltransaction=3. This switches on the authorization check for CALL TRANSACTION statements – as long as you have not explicitly switched it off using transaction SE97. This improves the security level because all roles need to contain appropriate authorizations.

Installations migrated from an SAP ERP enhancement package to SAP S/4HANA

Roles formerly used in SAP ERP must be examined thoroughly and adopted with care into the new SAP S/4HANA environment. Only for the sake of a smooth transition you can avoid this temporarily by setting auth/check/calltransaction=2. This keeps the check behavior as it was before. However, as a permanent setting this is **not** recommended, as in the end you should adopt your roles to the new environment actively and with care.

For details, see the system documentation of transaction SE97.

# **11** Data Protection and Privacy

#### Use

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data protection acts, it is necessary to consider compliance with industry-specific legislation in different countries. This section describes the specific features and functions that SAP provides to support compliance with the relevant legal requirements and data protection.

This section and any other sections in this Security Guide do not give any advice on whether these features and functions are the best method to support company, industry, regional or country-specific requirements. Furthermore, this guide does not give any advice or recommendations with regard to additional features that would be required in a particular environment; decisions related to data protection must be made on a case-bycase basis and under consideration of the given system landscape and the applicable legal requirements.

#### i Note

In the majority of cases, compliance with data privacy laws is not a product feature.

SAP software supports data protection by providing security features and specific data-protection-relevant functions such as functions for the simplified blocking and deletion of personal data.

SAP does not provide legal advice in any form. The definitions and other terms used in this guide are not taken from any given legal source.

#### Glossary

Term	Definition
Personal data	Any information relating to an identified or identifiable natu- ral person ("data subject"). An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identifica- tion number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural, or social identity of that natural person
Purpose	The information that specifies the reason and the goal for the processing of a specific set of <b>personal data</b> . As a rule, the purpose references the relevant legal basis for the proc- essing of personal data.

Term	Definition
Blocking	A method of restricting access to data for which the primary <b>purpose</b> has ended.
Deletion	Deletion of <b>personal data</b> so that the data is no longer usable.
Retention period	The period of time between the end of the last business activity involving a specific object (for example, a business partner) and the deletion of the corresponding data, subject to applicable laws. The retention period is a combination of the residence period and the blocking period.
End of purpose (EoP)	The point in time when the processing of a set of personal data is no longer required for the primary business purpose, for example, when a contract is fulfilled. After the EoP has been reached, the data is blocked and can only be accessed by users with special authorizations (for example, tax audi- tors).

Some basic requirements that support data protection are often referred to as technical and organizational measures (TOM). The following topics are related to data protection and require appropriate TOMs:

**Access control**: Authentication features as described in section User Administration and Authentication [page 10].

Authorizations: Authorization concept as described in section User Management [page 10].

Read access logging: as described in section Read Access Logging [page 33].

**Transmission control / Communication security**: as described in section Network and Communication Security [page 19].

#### Input control / Change logging

Availability control as described in:

- Section Data Storage Security [page 23]
- Go to https://help.sap.com/s4hana\_op\_2021, enter SAP Business Continuity into the search bar, press Enter, and open the search result with that title.

**Separation by purpose**: Is subject to the organizational model implemented and must be applied as part of the authorization concept.

#### 

The extent to which data protection is ensured depends on secure system operation. Network security, security note implementation, adequate logging of system changes, and appropriate usage of the system are the basic technical requirements for compliance with data privacy legislation and other legislation.

You also need to make sure that no personal data enters the system in an uncontrolled or non-purpose related way, for example, in free-text fields, through APIs, or customer extensions. Note that these are also not subject to the RAL example configuration.

#### **Configuration of Data Protection Functions**

Certain central functions that support data protection compliance are grouped in Customizing for *Cross-Application Components* under *Data Protection*.

Additional industry-specific, scenario-specific or application-specific configuration might be required.

For information about the application-specific configuration, see the application-specific Customizing.

#### **More Information**

You can find detailed information on data protection in the SAP Help Portal at https://help.sap.com/ s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

## 11.1 Read Access Logging

#### Use

Read access to personal data is partially based on legislation, and it is subject to logging functionality. The Read Access Logging (RAL) component can be used to monitor and log read access to data and provide information such as which business users accessed personal data (for example, fields related to bank account data), and when they did so.

In RAL, you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications.

You can display the configurations in the system by performing the following steps:

- 1. In transaction SRALMANAGER, on the Administration tab page, choose Configuration.
- 2. Choose the desired channel, for example, WebDynpro.
- 3. Choose Search. The system displays the available configurations for the selected channel.
- 4. Choose Display Configuration for detailed information on the configuration. For specific channels, related recordings are also be displayed.

#### i Note

For a list of the delivered log domains, see the product assistance at SAP Help Portal under https:// help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

#### Prerequisites

Before you can use the delivered RAL configurations, the following prerequisites are met:

- The RAL configurations have been activated.
- You have enabled RAL in each system client.

#### **More information**

For more information, see the following sections on https://help.sap.com/s4hana\_op\_2021:

- Enter System Security for SAP NetWeaver AS for ABAP Only into the search bar, press Enter and open the search result with that title. Navigate to the section Read Access Logging.
- Enter Services for Application Developers into the search bar, press Enter and open the search result with that title. Navigate to the section Change Documents.
- Enter *Read Access Logging (RAL) and OData* into the search bar, press Enter and open the search result with that title.

For up-to-date information on the delivered RAL configurations, see SAPNote 2347271/2.

## 11.2 Deletion of Personal Data

Personal data in a system can be blocked as soon as the business activities for which this data is needed are completed and the residence time for the data has elapsed. After this time, only users who are assigned additional authorizations can access the data.

When the retention period has expired, personal data can be destroyed completely so that it can no longer be retrieved. Residence and retention periods are defined in the customer system.

For this purpose, SAP uses SAP Information Lifecycle Management (ILM) to help you set up a compliant information lifecycle management process in an efficient and flexible manner.

#### **More Information**

For more information, see the application-specific sections in this security guide as well as at https:// help.sap.com/s4hana\_op\_2021 under > Product Assistance > Cross Components > Data Protection >.

## 11.3 Information Retrieval

Data subjects have the right to get information regarding their personal data undergoing processing, including the reason (purpose) for processing.

The *Information Retrieval Framework* component can be used to carry out a cross-application search for personal data of a specified data subject. The data is retrieved from the system and displayed in a structured, easy-to-read list, subdivided according to the purposes for which the data was initially collected and processed.

#### i Note

To be able to use the IRF, you must set up your own data model which is the basis for the retrieval process. The data model contains all relevant database tables that are searched for personal data. The IRF assists you in automatically generating an initial data model which you must then verify/ enhance with the help of the IRF modeling tools.

Apart from setting up a data model, you must also maintain the purposes relevant to your organization.

Once you have set up a data model, you can use the following reports to retrieve personal data from the system:

- Start Data Collection report (transaction DTINF\_START\_COLL) to trigger the retrieval process.
- *Process Data Collection Results* report (transaction DTINF\_PROC\_COLL) to get an overview of all data collection requests as well as to display and download the search results.

#### **More Information**

For more information about setting up and using the IRF, see https://help.sap.com/s4hana\_op\_2021 under Discover Product Assistance Enterprise Technology ABAP Platform Administrating the ABAP Platform Administration Concepts and Tools Solution Life Cycle Management Information Retrieval Framework (IRF)

For more information about data protection, see https://help.sap.com/s4hana\_op\_2021 under Discover Product Assistance Cross Components Data Protection .

## 11.4 Consent Administration

#### Use

Any personal data collected or processed must be linked to a specific, predefined purpose, such as the fulfillment of a contract or legal obligation.

If you must obtain consent from the data subject to use their personal data, this consent data can be stored in the SAP system as consent records.

Consent Administration enables you to search for and display stored consent records as well as to import consent records as copies from either a file (stored on your device/ an application server) or via a Web Service (e.g. the SAP Consent Repository service available on the SAP Business Technology Platform). In addition, the feature helps you to manage the retention of consent data, to control access to consent data as well as to support the process of blocking and deletion of business partner master data.

#### **More Information**

- For more information about Consent Administration, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 and go to Product Assistance Cross Components Data Protection Consent Administration .
- For more information about the SAP Consent Repository, see SAP Consent Repository.
- For more information about the JSON file structure necessary for the import of consent records, see SAP Note 2607792<sup>1</sup>/<sub>2</sub>.

# 12 SAP S/4HANA Cross Application Infrastructure

# 12.1 Data Security in SAP ILM

*SAP ILM* offers options for protecting data security from the archiving of data up to its storage and destruction. All system connections and ILM functions have authorization protection.

#### **Related Information**

Data Security in SAP ILM System Connections [page 37] Users and Authorizations in SAP ILM [page 38] Security of Stored Data in SAP ILM [page 39] Logs in SAP ILM [page 40]

# 12.1.1 Data Security in SAP ILM System Connections

### System Landscape Components

The SAP ILM system landscape includes the following main components:

- Application system (AS ABAP)
- WebDAV server on which ILM stores are set up
- System on which the service for the control of ILM stores runs Since two different services are available for controlling ILM stores, two system landscape variants are possible.
  - The *Storage and Retention Service (SRS)* runs either in the application system (AS ABAP) or on a separate AS ABAP.

For more information, see Configuring Storage and Retention Service for ILM Stores under SAP Information Lifecycle Management.

• XML Data Archiving Service (XML DAS) runs on an AS ABAP. For more information, see Configuring XML Data Archiving Service for ILM Stores under SAP Information Lifecycle Management.

## **Data Security for System Connections**

Communication between systems takes places with HTTP connections.

#### HTTP Connection between Application System and ILM Store Service

If the service (*SRS* or *XML* DAS) runs on a separate system, you need an HTTP connection from the application system to that system. You use an HTTP or HTTPS protocol. The configuration of the HTTP connection is described in the documentation for the relevant service.

If you use the local SRS service of the application system to control ILM stores, you do not need a connection.

#### HTTP Connection between ILM Store and ILM Store Service

The ILM Stores that are set up on a WebDAV server need to be connected to a service with an HTTP connection. A WebDAV protocol, which is an enhancement of the HTTP protocol, is used. The configuration of the HTTP connection is explained in the documentation for the relevant service.

#### User Authentication for System Connections

The application system can access the service with an HTTP connection only if the connection is made by a user who has the corresponding authorizations. This user must be created in the system on which the service run and entered in the data for the HTTP connection.

In the case of a connection from the service to the WebDAV server, user authentication is performed according to the options offered by the WebDAV server. SAP supports basic authentication with a user of the WebDAV server (with password) as well as with SSL.

# 12.1.2 Users and Authorizations in SAP ILM

#### User

To make *SAP ILM* available, you need users for the communication between the participating systems (using HTTP connections).

For more information, see Data Security in SAP ILM System Connections under SAP Information Lifecycle Management.

#### Authorizations

SAP delivers roles with the relevant authorizations for access to the functions of SAP ILM.

For more information, see the following topics under SAP Information Lifecycle Management:

Assigning Authorizations for Retention Management Cockpit

Assigning Authorizations for Retention Warehouse Cockpit

Transactions and Authorizations in SAP NetWeaver ILM

# 12.1.3 Security of Stored Data in SAP ILM

## Security of Archived Data in the File System

When storing archived data in the file system, you have read and write access to the file system with the technical system user of the SAP system. The system temporarily moves the archive files to the file system and then deletes them after forwarding them to the ILM store. The archive files in the file system and the ILM store are stored not in plain text but in binary text in an SAP-specific, compressed format.

A logical path defines the storage location of the archived data in the file system. You need to specify this path in Customizing for the archiving object.

For more information, see:

Data Archiving in the SAP NetWeaver Library

Security Guide for ADK-Based Data Archiving in the Security Guide of the SAP NetWeaver Library

#### Security of Data in the ILM Store

To guarantee the non-changeability of data and the protection from early deletion, the resources (archive files) and their higher level collections (hierarchy nodes of the store) are stored on an ILM-certified WebDAV server.

## Metadata Security in the Store Hierarchy

To manage the store hierarchies, the service that you use to manage ILM stores saves the metadata to the system database. Depending on which service you use, the storage location of the metadata is:

ILM Store Service	Metadata Storage Location
Storage and Retention Service (SRS)	Database of the AS ABAP on which the SRS runs
XML Data Archiving Service (XML DAS)	Database of the AS ABAP on which XML DAS runs
	XML DAS uses the database pool alias SAP/BC_XMLA.

You can guarantee the security of the metadata with the standard functions of the database you are using.

For more information, see: *Database Access Protection*, *Security Aspects for Database Connections* in the SAP NetWeaver Library.

### Backup of Complete Data in the Retention Warehouse System

To ensure that the dataset you are managing in Retention Warehouse is still complete after the transfer from the legacy system, use the checksums function before and after the transfer and the ILM-compliant conversion of the data (archive files).

# 12.1.4 Logs in SAP ILM

In SAP ILM, logging depends on the service you use to control the stores.

Service Used	Type of Log File	Server	Description
Storage and Retention Service (SRS)	Log File for SRS	AS ABAP on which SRS runs (application system or separate system)	Can be called in application log Log object: ILM Subobject: ILM_SRS
XML Data Archiving Service (XML DAS)	Log File for XML DAS	AS Java on which XML DAS runs	Can be called in <i>LogViewer</i> File: applications.log Category: /Applications/Common/ Archiving/XML_DAS
	Trace File for XML DAS	AS Java on which XML DAS runs	Can be called in <i>LogViewer</i> File: defaultTrace.trc Location: com.sap.archtech.daservice
Service-Independent	Log File of Connec- tor	Application system (AS ABAP)	Can be called in the job log for AS ABAP
	System Log (sy- slog)	Application system (AS ABAP)	Entry in the system log (operation trace) with message ID DA1 and problem class S for each deletion of a resource or collection in the ILM store

Log Files for ILM	Application system (AS	Can be called in application log
Functions	ABAP)	Log object: ILM
		Subobjects:
		<ul> <li>Subobjects:</li> <li>ILM_ALINK_REFERENCES (ArchiveLink references)</li> <li>ILM_CHANGE_RETENTION (Change of retention period)</li> <li>ILM_CHECKSUM (Checksum generation)</li> <li>ILM_DESTRUCTION (Data destruction)</li> <li>ILM_LEGAL_CASE (Set legal holds)</li> <li>ILM_LH_PROPAGATION (Using holds or data)</li> <li>ILM_TRANS_ADMIN (Transfer of archive administration data from the legacy system to RW)</li> <li>ILM_UOM (Comparing units of measure in RW)</li> <li>ILM_TRANSFER (Transferring table structure from RW to BW)</li> <li>TRANSFER_VIEW (Transferring data views from RW to BW)</li> <li>DELETE (Deleting BW objects and data)</li> </ul>
	Functions	

# 12.2 Payment Card Security

# 12.2.1 Before You Start

Since the measures described in this guideline for security in the use and administration of payment cards apply in various applications, see the security guides for those particular applications.

The most important SAP Notes that apply to secure handling of payment card data are shown in the table below.

SAP Note	Title	Comment
1032588	Secure handling of credit card data in S/4HANA	
1151936	Key replacement for encryption of pay- ment card data	
662340	SSF Encryption using SAPCryptolib	
1394093	Security collective note	Summarizes information about various security-relevant problems

# 12.2.2 Authorizations

The functions for secure handling of payment cards use the authorization concept provided by ABAP platform. Therefore, the recommendations and guidelines for authorizations as described in the *ABAP Platform Security Guide* also apply to the secure handling of payment cards.

The ABAP platform authorization concept is based on assigning authorizations to users based on roles. For the role maintenance for ABAP technology, use the profile generator (transaction PFCG).

## **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used as part of secure handling of payment cards.

Authorization Object	Field	Value	Description
B_CCSEC	ACTVT	03	Display of unmasked pay- ment card numbers
B_CCSEC	ACTVT	06	Deletion of data records no longer needed and log en- tries for displaying payment card data
B_CCSEC	ACTVT	71	Display of log entries for dis- playing payment card data
SSFVADM	ACTVT SSFVAPPLIC	01 PAYCRV	Generating a key version

Authorization Object	Field	Value	Description
	ACTVT	06	Deleting a key version
	SSFVAPPLIC	PAYCRV	
	ACTVT	42	Execution of migration pro-
	SSFVAPPLIC	PAYCRV	grams for SSF application PAYCRV

# 12.2.3 Data Storage Security

#### Use

Since payment card data is needed by many different applications for operational processes, the data is stored on the database. If you choose the security level *Masked Display, and Encrypted When Saved*, the system stores payment card numbers in encrypted form on the database in the following database tables:

Database Table	Use	Comment
PCA_SECURITY_RAW	Payment Cards and SAP Business Part- ner	In S/4HANA systems, you must exe- cute a migration program.
CCARDEC	Payment Cards in FI, SD and Customer Master	
CCSEC_ENC	Other payment card processes	The table is used if the indicator for periodic key replacement is <b>not</b> set in Customizing.
CCSEC_ENCV	Other payment card processes	The table is used if the indicator for periodic key replacement is set in Customizing.

The application database tables refer to these encrypted storage tables.

You can archive and delete the data using the following archiving objects or deletion programs:

Database Table	Deletion/Archiving	Comment
PCA_SECURITY_RAW	Archiving using archiving object CA_PCA_SEC	
CCARDEC	Deletion using program CCARDEC_DE- LETE	If the data is used in an unarchived FI document, customer master record, or order, the data is not deleted.

Database Table	Deletion/Archiving	Comment
CCSEC_ENC	Archiving using archiving object CA_PCA_ SEC	
CCSEC_ENCV	Deletion using program RCCSECV_ DATA _ DEL	The data cannot be deleted unless the last use was more than 500 days in the past.

# 12.2.4 Setting Up Encryption Software

To be able to encrypt payment card data in the system, you must install the function package SAPCRYPTOLIB. The function package SAPCRYPTOLIB contains the functions necessary for encryption. To execute the encryption software, you have to make general settings in Customizing for SAP NetWeaver. Choose

Application Server System Administration Maintain the Public Key Information for the System

For more information, see SAP Note 662340.

# 12.2.5 Making Settings for Payment Card Security

You make settings for payment card security in Customizing for Cross-Application Components under Payment Cards Basic Settings Make Security Settings for Payment Cards .

The following explanations refer to the settings there.

## Security Level

You can select from the following options:

- No Additional Security Measures
- Masked Display, Not Encrypted When Saved
- Masked Display and Encrypted When Saved

Masked display means that when you display or change objects that contain a payment card number, the system hides part of the number.

#### Example

For payment card number 1111222233334444, the system displays a value of 1111\*\*\*\*\*\*4444.

You can specify the number of visible characters at the beginning and end of the payment card number. The security standards of the payment card industry demand that a maximum of six characters are visible at the beginning, and four at the end.

This masked display is applied for all types of payment cards. If you also select encrypted saving, then the system applies this only to those payment card types that you specified explicitly in Customizing (see the section "Relevant Payment Card Types").

We recommend that you use the security level *Masked Display, and Encrypted When Saved*. You should specify the smallest number of visible characters possible that allows the payment cards to be identified (for example, using the last four characters).

#### **Unmasked Display**

If card numbers are displayed in masked format, it is still sometimes necessary to display the number unmasked. In various transactions, we therefore provide a function for unmasked display of payment card numbers. You can make two specifications for this function in Customizing:

- Access log
- Additional authorization check

You can have the system record each display of an unmasked payment card in an access log. This enables you to monitor which users have displayed which payment card numbers and when.

You can use an additional authorization check for authorization object B\_CCSEC to restrict the use of the display of unmasked card numbers.

We recommend that you activate this additional authorization check and assign the appropriate authorization only to those user groups that need to access unmasked card numbers as part of their daily work. You should also activate the access log.

### **Analyzing Access Logs**

You can run reports on accessing of payment card data. For more information, see Security-Relevant Logs and Tracing [page 49].

### **Key Replacement**

By setting the *Key Replacement Active* indicator, you specify that the system supports periodic replacement of the keys (PSEs) used for encryption.

#### 

This indicator is visible only if you installed S/4HANA 6.0 with Enhancement Package 4 and activated the business function *Periodic Key Replacement for Payment Card Encryption* (PCA\_XKEYV).

We recommend that you set this indicator.

### **Relevant Payment Card Types**

You can choose the card types (such as, AMEX, Mastercard, VISA) for which you want to activate encryption. The collumn for this is not visible in the settings for the payment card unless you have already made settings for payment card encryption in the business partner. This means that you have to have already executed the migration program or to have set up encrypted saving of further data records. You can make these settings in Customizing for Cross-Application Components under Payment Cards Basic Settings Maintain Payment Card Type .

# 12.2.6 Relevant SSF Applications

For encryption and decryption using the SSF Framework, the applications communicate using an SSF application. The keys (PSEs) used for encryption and decryption are generated for each SSF application.

If you have not activated key replacement, then, for technical reasons, various SSF applications exist for the various storage files of encrypted payment card data. If you set the *Key Replacement Active* indicator, then only the SSF application PAYCRV is used after that point.

Application	SSF Application, If Key Replacement Inactive	SSF Application, If Key Replacement Active
Payment Cards and SAP Business Part- ner	PAYCRD (in S/4HANA systems)	PAYCRV
Payment Cards in FI, SD and Customer Master	CCARD	PAYCRV
Other payment card processes	PAYCRD	PAYCRV

The SSF application PAYCRV supports management of multiple key versions. This is not the case with the SSF applications PAYCRD and CCARD. Therefore, using the SSF application PAYCRV is mandatory for the process of periodic key replacement.

# 12.2.7 Generating Keys

The generation of the keys (PSEs) used for encryption and decryption differs depending on the SSF application:

#### • SSF Application \*PAYCRV

To generate a key version, on the SAP Easy Access screen, choose Cross-Application Components Security of Payment Card Data Encryption of Payment Cards Administration of Key Versions for PAYCRV . The system automatically generates the PSEs and distributes them to the application servers. You can display them in the transaction STRUST (Trust Manager). The transaction for administration of key versions, in addition to the overview of already generated key versions, also provides information on how many data records are encrypted and stored on the database for a version. There you can create new key versions and delete key versions that are no longer used.

• SSF Applications CCARDEC and PAYCRD In transaction SSFA, create a new entry for an SSF application. Create the PSE in transaction STRUST, and make sure that you use the algorithm RSA.

# 12.2.8 Migration of Payment Card Data Stored in Unencrypted Form

You can use several migration programs to migrate payment card data stored in unencrypted form to encrypted payment card data. These programs comply with the naming convention RCCSEC\_MIGRATION\_\*. For information on which program you can use for your system, see the documentation of the individual programs.

You execute the program to store all payment card data in your system in encrypted form. For operative processes, you do not have to execute the migration programs. In addition, you can perform the conversion in several individual steps, whereby you convert only part of the data in each step.

Note that there are special issues related to the SAP Business Partner. For more information, see this section [page 47].

# 12.2.9 Migration of Payment Card Data on SAP Business Partner

The following section is relevant for you only if you use the SAP business partner.

For the SAP business partner in S/4HANA systems to support encrypted storage of payment card data, a one-time data migration is required.

Before this migration, the system manages the payment card data in the database tables listed below (among others). In both tables, the payment card number is in plain text.

Database Table	Use
CCARD	Data of payment card
BUTOCC	Relationship between SAP business partner and payment card using CCINS and CCNUM

You migrate the data of database table CCARD completely to the database tables PCA\_SECURITY\_\*. On

the SAP Easy Access screen, choose Cross-Application Components Security of Payment Card Data

> Encryption of Payment Cards > Migration of Credit Cards ]. The encrypted value of the credit card number is stored during this process in the table PCA\_SECURITY\_RAW. The relationship to the credit card is reflected in table CCARD by the field CARD\_GUID, and the fields CCNUM and CCINS are initialized. The system considers only those entries in table CCARD that are still used in table BUTOCC.

Database Tables

Database Table	Use
PCA_SECURITY_*	Data of payment card
BUTOCC	Relationship between SAP business partner and payment cards using CARD_GUID

When migrating using the above program, you cannot spread the conversion over time. That means you have to completely convert the data in one run. The actual encryption can either take place directly during the migration, or you can encrypt the data later using program PCA\_MASS\_CRYPTING.

You are required to run the migration program even if you have not yet stored any payment card data in the business partner data (for instance, at the time of installation), but you want to store encrypted data in the future.

You cannot work with the system during the migration or after a partially successful migration, since it is not possible to predict how the executing programs will react. However, severe inconsistencies are to be expected.

To execute the migration program, you need an access code that SAP provides upon request. To request this code, enter a customer message under component AD-MD-BP. Refer to this security guide or to SAP Note 1032588.

For security reasons, the system stores a backup copy of the table entries in table CCARD\_COPY. After you have ensured that the system works correctly after the migration, you can delete the backup copy using program RCC\_MIGRATION\_DEL\_COPY.

If you are using Contract Accounts Receivable and Payable (FI-CA), and are using the business partner shadow table there to improve the performance of mass runs, also see the explanations in the Security Guide for Contract Accounts Receivable and Payable in the section Payment Card Industry Data Security Standard [page 125].

# 12.2.10 Migration to SSF Application PAYCRV

If you already encrypted credit card data in the system (using the SSF applications PAYCRD or CCARD), you can migrate this data to the SSF application PAYCRV. As a result, the system then also replaces the keys for this data on a periodic basis.

Start the migration on the SAP Easy Access screen under Cross-Application Components Security of Payment Card Data Encryption of Payment Cards Migration to SSF Application PAYCRV. Vou can migrate each of the affected database tables individually and you can enter a maximum runtime. This means that in this case you can spread the conversion out over time.

# 12.2.11 Migration to Current Key Version

Once you have generated a new key version, you can migrate the data, which was encrypted and stored under an older key version, to the current key version. During this process, the system decrypts the data record with

the older key version, encrypts the data with the current key version, and updates the database tables. After the migration is complete, the system does not contain any more data records that still use the older key version. At that point in time, you can specify that the older key version is deletable.

To run the migration, on the SAP Easy Access screen, choose Cross-Application Components Security of Payment Card Data Encryption of Payment Cards Execute Conversion . You can define parallel processing for the migration using the subarea. The entire dataset is divided into subareas represented by the numbers 000 to 999. The subareas contain a roughly equal number of encrypted records. You can start the migration program with intervals determined by the subarea, so that up to 1000 parallel jobs are possible. In addition, you can enter a maximum runtime. This means that you can make the conversion in stages.

# 12.2.12 Deleting a Key Version

Once the data of an old key version has been migrated completely to the current key version, the old key version receives the status *deletable*. To ensure the utmost security, the earliest the key version can actually be deleted is after an additional waiting period of 90 days after the successful migration.

# 12.2.13 Security-Relevant Logging and Tracing

#### Use

You can have the system log users' access to unmasked payment card data. In Customizing, choose the setting Access Log: Logs for Unmasked Display (see Making Settings for Payment Card Security [page 44]).

The system updates the log on database table CCSEC\_LOG. You can carry out an analysis via the SAP Easy Access screen, under Cross-Application Components Security of Payment Card Data Encryption of Payment Cards Evaluate Payment Card Log . To analyze the access log, you need authorization for activity 71 of authorization object B\_CCSEC.

You can delete log records if they are at least one year old. To delete the records, on the SAP Easy Access screen choose Cross-Application Components Security of Payment Card Data Encryption of Payment Cards Delete Payment Card Log . To be able to run the deletion report, you need authorization for object B\_CCSEC with activity 06.

# 12.2.14 Recommended Implementation Steps

The following recommended implementation steps differ according to which of the following situations apply to you:

- You did not yet set a security level.
- You are already using the security level for saving payment card numbers in encrypted form, and you now want to implement the process for periodic key replacement.

### Variant 1: Security Level Not Yet Set

If you have not yet set a security level in Customizing, follow these steps to implement the process for encrypted storage and periodic key replacement for payment card numbers.

- Create a key version. To do so, on the SAP Easy Access screen, choose Cross-Application Components
   Security of Payment Card Data Encryption of Payment Cards Administration of Key Versions for PAYCRV . (See Generating Keys [page 46])
- 2. Make settings for payment card security (see Making Settings for Payment Card Security [page 44]).
  - 1. Set the security level Masked Display, and Encrypted When Saved.
  - 2. Activate the access log.
  - 3. Activate the additional authorization checks for unmasked display and set up the user authorizations accordingly.
  - 4. Set the number of visible characters at the beginning and end of the payment card number.
  - 5. Activate the key replacement.
- 3. Specify the payment card types that you want to save in encrypted form. (See Making Settings for Payment Card Security [page 44])
- 4. Migrate the payment card data that was stored in unencrypted form. (See Migration of Payment Card Data Stored in Unencrypted Form)
- 5. If you use SAP Business Partner, migrate your payment card data on SAP Business Partner. (See Migration of Payment Card Data on SAP Business Partner [page 47])

## Variant 2: Security Level "Masked Display, and Encrypted When Saved" Already Used

If you already set the security level *Masked Display, and Encrypted When Saved* in Customizing, and you already migrated the legacy data when implementing the security level, then perform the following steps to implement the process of periodic key replacement.

- Create a key version. To do so, on the SAP Easy Access screen, choose Cross-Application Components
   Security of Payment Card Data Encryption of Payment Cards Administration of Key Versions for PAYCRV .
- 2. Activate the key replacement. (See Making Settings for Payment Card Security [page 44])
- 3. Migrate the stored encrypted data to the SSF application PAYCRV (see Migration to SSF Application PAYCRV [page 48]).

# 12.3 Data Security in Behavioral Insights

# 12.3.1 Roles and Authorizations

This section describes the use of roles and authorizations in SAP S/4HANA for behavioral insights (abbreviated to: Behavioral Insights).

# 12.3.1.1 Standard Roles

Behavioral Insights uses the standard authorization concepts provided by SAP S/4HANA. SAP delivers standard roles covering the most frequent business transactions. You can use these roles as a template for your own roles.

In Behavioral Insights, PFCG delta roles are used to access content in the application. To complete the end user role, these roles must be used along with other roles delivered by SAP. These roles are designed to support your Behavioral Insights business processes.

You can use the roles below as a template for your own roles:

Role	Details	Description
SAP_BR_ANALYTICS_SPECIALIS T	Analytics specialist	This role is required to access ISLM apps.
SAP_BR_BEI_DEBT_MGR	Accounts Receivable Manager – Public Sector	This role is required to access the At- Risk Customers app.
SAP_BR_BEI_ADMIN	Administrator – Public Sector	This role is required to access the Main- tain Jobs app.

# 12.3.1.2 Authorization Objects

The following authorization objects are shipped with Behavioral Insights.

Authorization Ob- ject	Purpose	Attributes	Field Description	CDS View	Customizing Ta- bles/views or Pro- grams
S_INF_MAIN	The standard au- thorization object used to maintain the data model used for the Infor- mation Retrieval Framework.	S_INF_COLL Possible values: • 01: Add or Create • 02: Change • 03: Display • 39: Check • 43: Release	Activities that can be performed to maintain the data model used for the Information Retrieval Frame- work.	Not applicable	Not applicable

Authorization Object	Purpose	Attributes	Field Description	CDS View	Customizing Ta- bles/views or Pro- grams
BEI_PEXEC	Authorization ob- ject used to exe- cute the predict_risk _score_wrapp er prediction re- port.	ACTVT Possible values: • 03: Display • 16: Execute	Activities that can be performed to display the details and execute the prediction report.	Not applicable	PREDICT_RISK _SCORE_WRAPP ER (Report)
BEI_PRES	Authorization ob- ject used to dis- play prediction re- sults from Behav- ioral Insights.	ACTVT Possible values: • 03: Display • F4: Display in Value Help	Activities that can be performed to display the predic- tion results and display the value help.	I_BHVRLINSGTSP RDTNRESULT I_BHVRLINSGTSP RDTNSCENCON- FIG	Not applicable
	Po co sci	SCENARIOID Possible values are	Displays the unique scenario identifier.	I_BHVRLINSGTSP RDTNSCENNA- METXT	
		configured in the scenario configu- ration table.		I_BHVRLINSGTS- RANGECONFIG I_BHVRLINSGTSR SNCONFIG	
				I_BHVRLINSGTSR- SNEVTCONFIG	
				I_BHVRLINSGTSR SNTXT	
				I_BHVRLINSGTSS- CENARIOVH	
je pl by Le	Authorization object used to display the data used by the Machine Learning scenarios in Behavioral Insights.	The activity that can be performed displays the data.	C_LATEFILING- PREDICTDATA	Not applicable	
		• 03: Display	uispiays the data.	C_LATEFILING- TRAINDATA	
				C_LATEPAYMENT- PREDICTDATA	
				C_LATEPAYMENT- TRAINDATA	
				C_RECEIVERSHIP- PREDICTDATA	
				C_RECEIVERSHIP- TRAINDATA	

Authorization Ob- ject	Purpose	Attributes	Field Description	CDS View	Customizing Ta- bles/views or Pro- grams
S_TABU_DIS	Authorization object used to main- tain Customizing tables in Behavio- ral Insights.	ACTVT Possible values: • 01: Create or Generate • 02: Change • 23: Maintain	Activities that can be performed to create entries, change entries or maintain the en- tries in the Cus- tomizing tables.	Not applicable	BEI_RANGE_CFG MV_BEI_CUSX- TRACT MV_BEI_EVT_CFG MV_BEI_EVT- CATCFG MV_BEI_EVTXTRC T MV_BEI_PSCEN_C FG MV_BEI_PXTRCT MV_BEI_RSN_CFG
BEI_EXPRT	Authorization ob- ject used to ex- port data from Be- havioral Insights to SAP Marketing Cloud.	ACTVT Possible values: • 03: Display • 16: Execute	Activities that can be performed to display or execute the entries.	Not applicable	BEI_SMC_WRAP- PER (Report)

# 12.3.2 Data Protection

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific legislation in different countries.

# 12.3.2.1 Deletion of Personal Data

Behavioral Insights might process data that is subject to the data protection laws that apply in specific countries as described in the SAP note, **Simplified Deletion and Blocking of Personal Data in SAP Business Suite** (SAP note number 1825544).

Behavioral Insights provides SAP NetWeaver Information Lifecycle Management (ILM)-based archiving and deletion features for the following entities:

- BEI\_PRESULT\_H
- BEI\_PRESULT\_I
- BEI\_EXT\_EVENT

Business partner records are archived when the business purpose of the business partners is completed. The archiving process is based on the residence rules defined for each data object. Data is archived until the retention period expires and the data is then also deleted from the archive store.

Residence and retention rules are defined according to the value specified in the *Time Reference* field that is maintained for the ILM object. These rules can differ based on the value specified in the *Condition Field*, that is maintained in the ILM object.

The following table displays the archiving ILM objects in Behavioral Insights with their corresponding details:

Archiving object/ILM object	Tables	Time Reference Field	Condition field	Programs
BEI_PRSLT	BEI_PRSLT_H	PREDICTION_DATE-	SCENARIO_ID	BEI_PRSLT_WRI
	BEI_PRSLT_I			BEI_PRSLT_DEL
				BEI_PRSLT_READ
BEI_EXTEVT	BEI_EXT_EVENT	EVENT_END_DATE	EVENT_ID	BEI_EXTEVT_WRI
				BEI_EXTEVT_DEL
				BEI_EXTEVT_READ

For more information about archiving and deleting data, see the information outlined in the **SAP Data Archiving Guide**.

## Capability

The source tables and ILM objects in which deletion of data is possible are shown below:

Source Table	ILM Object
BEI_PRESULT_H	BEI_PRSLT
BEI_PRESULT_I	BEI_PRSLT
BEI_EXT_EVENT	BEI_EXTEVT

### Authorization

The standard authorization objects that are required to schedule archiving jobs are as follows:

- S\_ARCHIVE
- S\_BTCH\_JOB
- S\_BTCH\_ADM

For more information about authorization and roles for archiving, see the **User Administration and Authentication** and the **Deletion of Personal Data** sections in the Security Guide for SAP S/4HANA.

#### Deletion of Business Partner in SAP Marketing Cloud

Once a business partner is marked for end of purpose in SAP S/4HANA, you can use the information detailed in the **Payload Examples** section of the **Integration Guide** for SAP Marketing Cloud, to delete the business partners in SAP Marketing Cloud.

# 12.3.2.2 Read-Access Logging

### Prerequisites

Before you can use the delivered RAL configurations, the following prerequisites must be met:

- The RAL configurations have been activated.
- RAL is enabled in each system client.

### Description

Read-access to personal data is partially based on legislation, and it is subject to logging functionality. The Read Access Logging (RAL) component can be used to monitor, and log read-access to data and provide information, such as which business users accessed personal data and when they did so. In RAL, you can specify which read-access information is to be logged and under which conditions.

## Read-Access Logging for Behavioral Insights CDS Views Created for SAP Analytics Cloud

You can display the configurations in the system by performing the following steps:

- 1. In the SRALMANAGER transaction, on the Administration tab page, choose Configuration.
- 2. Choose ANALYTICS channel.
- 3. Choose Search. The system displays the available configurations for the selected BW Analytics channel.
- 4. Verify that the configuration listed is active.
- 5. Choose *Display Configuration* to display the detailed information about the configuration. Related recordings can also be displayed for specific channels.

#### $\mathbf{i}$ Note

Note: You can also ensure that the BW Analytics configuration is available and is active using the SRALMANAGER transaction, by performing the steps detailed above.

In Behavioral Insights, the C\_BHVRLINSGTSCUSTEVTHISTQ, C\_BHVRLINSGTSPRDTNHISTQ and C\_BHVRLINSGTSPRDTNRSLTRSNQ CDS views are enabled for read-access logging. Customers can configure

the fields that are to be logged. The customers can configure the fields that are to be logged by creating the metadata extensions for these CDS views.

In read-access logging, you can configure which read-access information is to be logged and under which conditions. SAP delivers sample configurations for applications.

## Read-Access Logging for Fields Created Using the OData Gateway Service

You can configure read-access logging for the fields created using the OData Gateway Service to the Explore At-Risk Customers application using the SAP OData Gateway channel.

The **UI\_ATRISKCUSTOMER\_ANA** is the OData service for Behavioral Insights that logs data to protect and restrict access to sensitive business partner data.

You can configure any of the fields that are part of the entity types of the OData service for read-access logging. The following fields that are accessed by the Explore At-Risk application can be configured for read-access logging:

- Customer ID
- Customer Name
- Customer Status
- Customer Type
- Account ID
- Account Name
- Account Type
- Subaccount ID
- Risk Score
- Risk Score Range
- Risk Score Trend
- Debt
- Debt Range
- Credit
- Actual Amount
- Scenario
- Event Name
- Event Category
- Event Start Date
- Event Value
- Period Key

#### ${f i}$ Note

The fields in the Explore At-Risk application belong to different entities and the customer can configure the fields in all entities for read-access logging.

For more information about the standard roles that can be assigned to the user based on the required privileges, see the **User Administration and Authentication** section in the Security Guide for SAP S/4HANA.

# 12.3.2.3 Change Logs

Whenever the records in the configuration tables are updated or deleted, this activity is logged in the ABAP platform using the standard change document feature. Change documents facilitate auditing and can be used to log what has changed, and when and how the changes were made.

Configuration change logs can only be accessed using the SCU3 transaction by the user who has the necessary authorization. An application-specific authorization group BEIC, is assigned to all configuration tables, which is associated with the standard authorization object S\_TABU\_DIS. Only a user who has been assigned the PFCG role, which is mapped to the authorization object S\_TABU\_DIS and where the authorization group field value is set as BEIC, can view the configuration change logs.

# 12.3.2.4 Information Retrieval

Data subjects have the right to obtain information about their data that is being processed. The information retrieval feature allows you to comply with the relevant legal requirements for data protection by allowing you to search for and retrieve all personal data for a specified data subject. The search results are displayed in a comprehensive and structured list containing all personal data for the data subject, subdivided according to the purpose for which the data was collected and processed.

#### Process

Perform the following steps to create and enable the IRF models:

- 1. Generate the data model using the DTINF\_ADJUST\_MODEL transaction.
- 2. Create a purpose using the DTINF\_MAINTAIN\_PURP transaction to collect the data.
- 3. Run the data collection report using the DTINF\_START\_COLL transaction to trigger the information retrieval process.
- 4. Process the data collection results report using the DTINF\_PROC\_COLL transaction to see an overview of all data collection requests and to display and download the search results.

Information retrieval is implemented using the standard SAP NetWeaver Information Retrieval Framework (IRF) and the IRF implementation is based on the ILM objects. Data is retrieved for the tables defined in the ILM object. BUT000 is the business partner master data table and the source table for information retrieval of data in Behavioral Insights.

The following table displays the ILM objects, the source table and the Behavioral Insights-specific tables that are used for the information retrieval process:

ILM object	Source table	Behavioral Insights tables
BEI_PRSLT	BUT000	BEI_PRSLT_H, BEI_PRSLT_I
BEI_EXTEVT	BUT000	BEI_EXT_EVENT

# 13 SAP S/4HANA Enterprise Business Applications

## 13.1 Asset Management

## 13.1.1 Maintenance Operations

# 13.1.1.1 Authorizations in Plant Maintenance

#### **Standard Roles**

SAP delivers business role templates which follow the naming convention SAP\_BR\_\*. The delivered business role templates are designed to cover typical activities of business users with a certain job profile.

#### Example

The delivered business role template SAP\_BR\_MAINTENANCE\_TECHNICIAN is designed for maintenance technicians. The role contains business catalogs which cover all the functions that a maintenance technician requires to carry out their work effectively and safely.

Another example business role template SAP\_BR\_MAINTENANCE\_PLANNER is designed for maintenance planners. The role contains business catalogs which cover a broad range of functions necessary for planning and executing maintenance activities.

Each business catalog contains one or more applications and is designed to support segregation of duty.

#### i Note

For more information about how to create roles, see Role Administration [page 13].

# 13.1.2 Resource Scheduling

# 13.1.2.1 Deletion of Personal Data in Resource Scheduling

#### Use

SAP S/4HANA Asset Management for resource scheduling might process data (personal data) that is subject to the data protection laws applicable in specific countries.

For more information about data protection, see the product assistance for SAP S/4HANA on SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality	
Resource Scheduling for Maintenance Planners	Using these SAP Fiori apps, app users assign work centers	
Manage Work Center Utilization	to themselves. This is a prerequisite for using the resource scheduling apps.	
Maintenance Scheduling Board	If you have the required authorization (authorization object RSH_US_DEL), you can delete these work center assignments for any app user. To do so, use the <i>Deletion</i> of Work Center Assignments in Resource Scheduling report (RSH_DELETE_EAM_USER_SETTINGS).	
	<b>i Note</b> Use transaction SE38 in the back-end system to execute the report. For more detailed information, see the report documentation in the system.	

# 13.2 Finance

# 13.2.1 Financial Accounting

### **Network and Communication Security**

Communication with external systems takes place using the standard channels provided by SAP basis technology:

- Application Link Enabling(ALE)/IDoc
- Standard interfaces to BI, CRM, and SRM systems
- Batch-Input Ensure that no unauthorized access can take place at the time of data transfer using encryption and with the help of your network.
- Remote Function Call(RFC) / Business Application Programming Interface (BAPI)
- File Interface

Ensure that no unauthorized access can take place at the time of data transfer using encryption and with the help of your network.

- SAP Process Integration (PI)
- E-mail, fax

#### Example

- Financial Accounting has interfaces to *Taxware* and *Vertex* software used for performing tax calculations.
- Electronic advance return for tax on sales/purchases:
  - There is an interface for the electronic advance return for tax on sales and purchases using *Elster*. Communication takes place by means of XI.
  - You can digitally sign the electronic advance return for tax on sales/purchases.
- Payments and payment advice notes are dispatched using IDoc, and dunning notices are sent by e-mail or fax.

#### **Communication Destinations**

All the technical users generally available can be used.

### **Data Storage Security**

Many of the *Financial Accounting* transactions access sensitive data. Access to this kind of data, such as financial statements, is protected by standard authorization objects.

# 13.2.1.1 Deletion of Personal Data in Financial Accounting

#### Use

The Financial Accounting (FI) component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

#### **Available Deletion Functionality**

ILM Objects in Financial Accounting (FI)

ILM Object	Description
AM_ASSET	Asset - Master Data, Values and Transactions
APPREQUEST	IM: Appropriation Request
CA_SEPA	Single Euro Payments Area (Mandate)
EC_PCA_ITM	Profit Center Acctg: Actual and Plan Line Items
EC_PCA_MD	Profit Center Master Data
EC_PCA_SUM	Profit Center Accounting: Totals Records
FI_ACCOUNT	G/L Account Master Data
FI_DOCUMNT	Financial Accounting Documents
FI_DUNNING_DESTRUCTION	Deleting Dunning Data
FI_INTEREST_DESTRUCTION	Deleting Interest Data
FI_PAYRQ	Payment Requests
FI_SCHECK	Prenumbered Checks
FI_SL_DATA	FI Special Ledger: Totals and Line Items
FI_TCJ_DOC	FI Cash Journal Documents
FI_TF_CRE	Vendor Transaction Figures
FI_TF_DEB	Customer Transaction Figures

Description
G/L Account Transaction Figures
G/L Transaction Figures (New)
ILM object for Spanish EC sales list
ECS: Archiving Object for ECS
MM- Accounting interface posting data
Materials Management: Material Documents
Down Payment Chain
Plan data records of table ACDOCP

## **Available Check**

Implemented Solution: End of Purpose Check

The following points are checked in the system:

- Checks whether an item belonging to this customer exists
- Checks that at least one parked document or fully saved document exist for this customer
- Checks whether a recurring entry original document exist that refers to the customer
- Checks whether a link to a vendor is maintained in the master record of the customer, and whether the clearing between the customer and vendor is active
- Checks whether the customer is used as an alternative payee
- Checks whether at least one saved document for this customer exists in the cash journal

If one of the points mentioned above doesn't apply, the system doesn't lock the customer. If these points don't apply, the system determines the last payment that was made for this customer and uses it as a reference date for the retention rules that are defined in ILM Customizing.

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

# 13.2.1.2 General Ledger Accounting (FI-GL)

# 13.2.1.2.1 Data Storage Security

## **Logical Path and File Names**

The FI-GL component saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following lists show the logical file names and paths used by the FI-GL component. They also show the programs for which these file names and paths apply.

## Logical File Names and Paths for FI-GL and FI-SL

#### Logical File Names

The following logical file names have been created to enable the validation of physical file names:

#### • FI\_COPY\_COMPANY\_CODE\_DATA\_FOR\_GENERAL\_LEDGER\_0X

- Programs using this logical file name:
  - RFBISA00
  - RFBISA01
  - RFBISA51
- Parameter used in this context:
  - <PARAM\_1> Program Name

#### • FI\_INFOSYS\_TRANSPORT

- Programs using this logical file name:
  - RGRJTE00
  - RGRLTE00
  - RGRMTE00
  - RGRRTE00
  - RGRSTE00
  - RGRVTE00
  - RGRXTE00
  - RGSSTE00
  - RGSVTE00
  - RGRJTIOO
  - RGRMTIOO
  - RGSSTI00
  - RGSVTI00
- Parameter used in this context:
  - <PARAM\_1> Program name

#### • FI\_VALUATION

- Programs using this logical file name:
  - FAGL\_FCV
  - FAGL\_FC\_VALUATION
  - SAPF100
- Parameters used in this context:
  - <PARAM\_1> Program name
  - <PARAM\_2> Key date (from the selection screen)
  - <PARAM\_3> Valuation area (from the selection screen) for FAGL\_FCV and FAGL\_FC\_VALUATION valuation method (from the selection screen) for SAPF100

#### Logical Path Names

The logical file names listed above all use the logical file path **FI\_ROOT**.

## Logical File Names and Paths for FI-GL-IS (Information System)

#### Logical File Names

The following logical file names have been created to enable the validation of physical file names:

#### • FI\_EXTERNAL

Programs using this logical file name and parameters used in this context:

Program	<param_1></param_1>	<param_2></param_2>	<param_3></param_3>
RFAWVZ58	Program name (SY-REPID)	String 'AWV'	Parameter 'Key Date'
RFAWVZ5A	Program name (SY-REPID)	String 'AWV'	Parameter 'Key Date'
RFAWVZ5P	Program name (SY-REPID)	String 'AWV'	
RFAWVZ5A_NACC	Program name (SY-REPID)	String 'AWV'	Parameter 'Key Date'
RFAWVZ5P_NACC	Program name (SY-REPID)	String 'AWV'	
RFBIDETO	Program name (SY-REPID)	Parameter 'Client'	
RFBIKRTO	Program name (SY-REPID)	Parameter 'Client'	
RFFROE84	Program name (SY-REPID)	Parameter 'Customers/ven- dors'	Parameter 'Key Date'
RFFRDDEO	Program name (SY-REPID)	Parameter 'Company Code'	Parameter 'Type'
RFFRLIST	Program name (SY-REPID)		
RFFRMOD1	Program name (SY-REPID)		

RFIDPTFO	Program name (SY-REPID)	Concatenated parame- ters <company Code&gt;_<year>_<period></period></year></company 	String 'READ' or 'WRITE'
RFLBOX00	Program name (SY-REPID)	Parameter 'Procedure'	Parameter 'Input Record Format'
RFLBOX80	Program name (SY-REPID)	Parameter 'Procedure'	Parameter 'Input Record Format'
RFLBOXIN	Program name (SY-REPID)	String 'LOCKBOX'	String 'BAI'
RFSBLIWO	Program name (SY-REPID)		

#### • FI\_POSTING

Programs using this logical file name and parameters used in this context:

Program	<pre><param_1></param_1></pre>	<param_2></param_2>	<param_3></param_3>
RFBIBLTO	Program name (SY-REPID)		
RFEBCK00	Program name (SY-REPID)	Parameter 'Document Type'	Parameter 'Session name'
RFEBCKTO	Program name (SY-REPID)		
SAPF100A	Program name (SY-REPID)	Parameter 'Key Date'	

#### • FI\_TAX

Programs using this logical file name and parameters used in this context:

Program	<param_1></param_1>	<param_2></param_2>	<param_3></param_3>
RFASLD02	Program name (SY-REPID)	Parameter year for 'Report- ing Quarter'	Parameter 'Reporting Quar- ter'
RFASLD11	Program name (SY-REPID)	Parameter year for 'Report- ing Quarter'	Parameter 'Reporting Quar- ter'
RFASLD11B	Program name (SY-REPID)	Parameter year for 'Report- ing Quarter'	Parameter 'Reporting Quar- ter'
RFUMPT00	Program name (SY-REPID)	Parameter 'Company Code'	
RFUSVB10	Program name (SY-REPID)	Parameter 'Posting Date' (lower value)	Parameter 'Posting Date' (higher value)
RFKQSU30	Program name (SY-REPID)		
RFUMPT00	Program name (SY-REPID)		

RFUSVS12	Program name (SY-REPID)	Parameter 'Entity Responsi- ble'	See note 1
RFUSVS14	Program name (SY-REPID)	Concatenated parameters <company code="">_<year></year></company>	See note 1
RFUVPT00	Program name (SY-REPID)	Parameter 'Company Code'	See note 2

#### Notes:

• Note 1

If the file specified in the parameter "File for Leasing" is accessed, PARAM\_3 contains the value READ; consequently, the file content is read only and added to the output file.

If the file specified in the parameter "UNIX File for Output" is accessed, PARAM\_3 contains the value "WRITE".

• Note 2

If the file listed in the parameter "File Name - Application Server" on the "Periodic File O" tab page is accessed, PARAM\_3 contains the string PERIOD\_WRITE.

If the file listed in the parameter "ECSL File Name (AS)" on the "Periodic File O" tab page is accessed, PARAM\_3 contains the string PERIOD\_READ.

If the file listed in the parameter "XML File App. OP" on the "Annual File O/P" tab page is accessed, PARAM\_3 contains the string YEAR\_READ.

If the file listed in the parameter "File Name - Application Server" on the "Annual File O/P" tab page is accessed, PARAM\_3 contains the string YEAR\_WRITE.

#### • FI\_RFASLD12\_FILE

Programs using this logical file name and parameters used in this context:

Program	<param_1></param_1>
RFASLD02	Program name (SY-CPROG)

#### Logical Path Names

The logical file names listed above use the following logical file paths:

Logical File Name	Logical File Path
FI_EXTERNAL	FI_ROOT
FI_POSTING	_
FI_TAX	_
FI_RFASLD12_FILE	FI_ERVJAB_FILE_PATH

# 13.2.1.2.2 Specific Read Access Logging Configuration

#### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications.

For the transactions ACC\_ECS\_LIST and ACC\_ECS\_MAINTAIN, two configurations are available to log the read access to the fields below in the Error Correction and Suspense Accounting system. You can find the configurations as described in the Read Access Logging [page 33] chapter.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Configuration	Fields Logged	Business Context
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	CCINS	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	CCNUM	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	CCFOL	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	DATAB	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	DATBI	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	CCNAME	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	CSOUR	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	AUTWR	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	CCWAE	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	SETTL	Error Correction and Suspense Accounting>

Configuration	Fields Logged	Business Context
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	AUNUM	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	AUTRA	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	AUDAT	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	AUTIM	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	MERCH	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	LOCID	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	TRMID	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	CCBTC	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	ССТҮР	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	CCARD_GUID	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	DP_TOKEN	Error Correction and Suspense Accounting>
FIN_ACC_ECS_MAINTAIN and FIN_ACC_ECS_LIST	HBKID	Error Correction and Suspense Accounting>

# 13.2.1.2.3 Authorizations

## Standard Authorization Objects for Accounting Enhancements for Banking

Authorization Object	Field	Value	Description
GLE_ADB_GR	ACTVT	16	Execute and persist Average Daily Balance calculation for group reporting
		48	Execute Average Daily Bal- ance calculation for group re- porting in simulation mode
GLE_ECS	ACTVT	2	Change ECS Document Item
		3	Display ECS Document Item
		6	Delete ECS Document Item
		36	Extended maintenance
		43	Approve ECS Document Item
		96	Reject ECS Document Item
		A8	Process mass activity on ECS documents

The table below shows the security-relevant autorizations:

# 13.2.1.3 Bank Accounting (FI-BL)

#### Important SAP Notes

For a list of additional security-relevant SAP HotNews and SAP Notes, see the SAP Support Portal at http://support.sap.com/securitynotes/

# 13.2.1.4 Asset Accounting (FI-AA)

#### **Important SAP Notes**

For a list of additional security-relevant SAP HotNews and SAP Notes, see the SAP Support Portal at *http://support.sap.com/securitynotes*.

#### **Standard Roles**

Role	Description
SAP_BR_AA_ACCOUNTANT	Asset Accountant
SAP_AUDITOR_BA_FI_AA	AIS Fixed Assets
SAP_AUDITOR_BA_FI_AA_A	AIS - Fixed Assets (Authorizations)

### **Standard Authorization Objects**

For the list of standard authorization objects available for Asset Accounting, see transaction SU21, Object Class *Asset Accounting* (AM).

### **Network and Communication Security**

Asset Accounting provides BAPIs for communicating with third-party systems.

#### **Communication Destinations**

For workflow tasks, you sometimes need either the *WF-BATCH* user or a user that you can use for background steps of this kind. To execute the decision steps required before reaching these background steps, you need a user that is explicitly assigned.

# 13.2.1.5 Special Purpose Ledger (FI-SL)

## **Data Storage Security**

#### Protect access to the file system with logical paths and file names

The Special Purpose Ledger saves data in files in the file system. Therefore, it is important to allow access explicitly to certain files in the file system without allowing access to other files (also called file traversals). You achieve this by entering logical paths and file names in the system, which are assigned to the physical paths and file names. This assignment is validated at runtime. If access to a file is requested that does not match any stored assignment, then an error occurs.

Access to the file system is protected for the following programs by the logical file name listed.

Program	Logical File Name Used by the Program	Parameter Used in Context	Logical Path Name Used by the Program
RGRJTEOO	FI_INFOSYS_TRANSPORT	<param_1> Program Name</param_1>	FI_ROOT
RGRLTEOO	_		
RGRMTE00			
RGRRTEOO	_		
RGRSTEOO	_		
RGRVTE00	_		
RGRXTEOO	_		
RGSSTE00	_		
RGSVTE00	_		
RGRJTIOO	_		
RGRMTIOO	_		
RGSSTIOO	_		
RGSVTI00			
SAPMGLRV	FI_ROLLUP	<param_1> Program Name (SY-CPROG)</param_1>	FI_ROOT
SAPFGRWE	FI_REPORT_WRITER	<param_1> <i>Program Name</i> (SY-CPROG – generated pro- gram name)</param_1>	FI_ROOT

#### Activating the Validation of Logical Paths and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-dependent). To determine which paths are used by your system, you can activate the appropriate settings in the Security Audit Log.

## 13.2.1.6 Corporate Close - Consolidation Foundation

# 13.2.1.6.1 Deletion of Personal Data

#### Use

The **Real-Time Consolidation** (FIN-RTC) component in SAP S/4HANA might process data (personal data) that is subject to the data protection laws applicable in specific countries.

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Consolidation Methods	RTC_DPP_METHOD
• Transaction codes RTCTM and RTCRM	
Fiori App Define Validation Methods	
Consolidation Models (transaction code RTCMD)	RTC_DPP_MODEL
Validation Rules (Fiori app Define Validation Rules)	RTC_DPP_VALIDATION_RULE
Data Release Lock (Fiori app Consolidation Data Release Monitor)	RTC_DPP_DATA_RELEASE_LOCK
Data Release Requests	RTC_DPP_DATA_RELEASE_REQUEST
• Fiori app Consolidation Data Release Cockpit	
• Fiori app Consolidation Data Release Monitor	
Rule Result Comments (Fiori app Consolidation Data Release	RTC_DPP_RULE_RESULT_COMMENTS

Cockpit)

Application	Provided Deletion Functionality
Task Logs (all programs that run currency translation and post journal entries, for example, transaction code RTCCT and Fiori app <i>Consolidation Data Release Cockpit</i> )	RTC_DPP_TASK_LOG

#### $\mathbf{i}$ Note

For the deletion programs mentioned in the table above, you can also **Display Records**.

#### **Run Deletion Programs**

SAP recommends scheduling regular jobs to run the deletion programs using the *Define Background Job* (SM36) transaction.

# 13.2.1.7 Corporate Close - Group Reporting

### 13.2.1.7.1 Deletion of Personal Data

#### Use

The **Group Reporting** (FIN-CS) component in SAP S/4HANA might process data (personal data) that is subject to the data protection laws applicable in specific countries.

### Procedure

You can use the app *Data Protection for Consolidation* (transaction code CXDPP) to anonymize user information and delete personal data for data protection purposes.

You can anonymize user data in the following records by selecting *Anonymize Information* and a time period:

- Task Logs
- Replication of Flow Data
- Replication of Hierarchies

- Data Monitor Status
- Data Entry Layouts
- Consolidation Monitor Status
- Validation Parsing
- Rules Parsing
- Methods
- Global Parameters
- Activation of Analysis Help
- Consolidation Unit, Name
- Consolidation Unit, Contact Person

You can select the option Delete Data Records for data in Global Parameters and Activation of Analysis Help.

You can select *Display Data Records* to view the user data included in the data records mentioned in the table above.

# 13.2.1.7.2 Virus Scanning

You can activate and set up a virus scan interface of your choice. When you upload an xls spreadsheet, make sure that the virus scanner you selected detects xls-bombs (like zip bombs).

For more information see Virus Scanning [page 24].

# 13.2.1.7.3 Allowlisting

For the Import Consolidation Master Data app, the following MIME Type is on the allowlist:

• application/vnd.openxmlformats-officedocument.spreadsheetml.sheet.

Make sure that you have included the above mentioned MIME Type in the allowlist.

For more information, see General Recommendations for Virus Scan Profiles [page 25].

# 13.2.1.7.4 Malicious Content

If the virus scanner detects malicious content when uploading and importing data in the *Import Consolidation Master Data* app, the process is terminated. SAP recommends that customers do not turn off this function.

# 13.2.1.8 Central Finance (FI-CF)

The following functions are available for Central Finance:

#### Schedule Clean-Up Report in Source System

Data relating to FI/CO documents is temporarily stored in log tables in the source system before it can be transferred to Central Finance. To delete the temporary information from these tables, a clean-up program (RFIN\_CFIN\_CLEANUP) is run and must be scheduled regularly (for example, once a month). In the configuration of this program, you can define for how many periods a temporarily stored data record is kept before being deleted by the clean-up program (for example, so that an incorrect posting can be corrected).

### **Read Access Log for the Application Log**

The application log for the Central Finance initial load may contain sensitive, personal data. Therefore, we provide a read access log for this application log (CFIN\_INITIAL\_LOAD) for the channel DYNP.

### 13.2.1.9 Joint Venture Accounting

### 13.2.1.9.1 Deletion of Personal Data in Joint Venture Accounting

Use

The *Joint Venture Accounting* component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Available Deletion Functionality**

Application Object	Provided Deletion Functionality	
Joint Venture partner data	Data destruction object JVA_PARTNER_DESTRUCTION	

For more information, see https://help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Finance Accounting and Financial Close Joint Venture Accounting Data Destruction in Joint Venture Accounting.

### **Relevant Application Objects and Available End of Purpose Check**

Application Object	Implemented Solution	Further Information	
Joint Venture partner data	End of Purpose Check (EoP)	The EoP check is integrated into the ILM objects	
		<ul> <li>FI_ACCRECV (customer master data) for checking customer mas- ter data</li> </ul>	
		<ul> <li>FI_ACCPAYB (vendor master data) for checking vendor master data</li> </ul>	

For more information, see https://help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Finance Accounting and Financial Close Joint Venture Accounting End of Purpose Check (EoP) for Business Partner .

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of Joint Venture partner data in Customizing under ID Cross-Application Components Data Protection 2.

# 13.2.1.9.2 Deletion of Personal Data in Project Risk Management for Contractors

#### Use

The *Project Risk Management for Contractors* component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance *Cross Components* Data Protection .

### **Available Deletion Functionality**

Application Object	Provided Deletion Functionality	
Joint Venture partner data	Data destruction object / SAPPCE / JVA_PARTNER_DESTR	

For more information, see https://help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Finance Accounting and Financial Close Joint Venture Accounting Project Risk Management for Contractors Data Destruction .

### **Relevant Application Objects and Available End of Purpose Check**

Application	Implemented Solution	Further Information
Joint Venture partner data	End of Purpose Check (EoP)	The EoP check is integrated into the ILM objects
		<ul> <li>FI_ACCRECV (customer master data) for checking customer mas- ter data</li> </ul>
		<ul> <li>FI_ACCPAYB (vendor master data) for checking vendor master data</li> </ul>

For more information, see https://help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Finance Accounting and Financial Close Joint Venture Accounting Project Risk Management for Contractors End of Purpose Check (EoP) for Business Partner .

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of Joint Venture partner data in Customizing under Cross-Application Components Data Protection .

### 13.2.2 Controlling

# 13.2.2.1 Deletion of Personal Data in Controlling

#### Use

The Controlling (CO) component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/ 4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

### **Available Deletion Functionality**

ILM Object	Description
CO_ALLO_ST	Completely canceled documents contrib., val.,
CO_CCMAST	Cost Center Master Data
CO_CEL_RCL	Reconciliation ledger: Totals and line items
CO_COPC	Archiving Product Costing Data
CO_ORDER	Orders with transaction data
CO_PROCESS	Business process, including transaction data
CO_TRANS	CO Line Items and Totals
COPAA_XXXX	Costing-based line items (Transaction: KEOI)
COPAB_XXXX	Costing-based object level (Transaction: KEOI)

ILM Objects in Controlling (CO)

ILM Object	Description
COPA2_XXXX	Account-based line items (Transaction: KEOI)
COPAC_XXXX	Profitability segments (Transaction: KEOI)
PM_ORDER	Service and Maintenance Orders
FICO_MYUSLOG	My Unusual Items

#### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

### 13.2.2.2 Network and Communication Security

*Controlling* is integrated with *Microsoft Office*. For information on security aspects with *Microsoft Office* applications, refer to the documentation of those products.

Communication in *Manager Self-Service* (MSS) and in the *Web Application for the Business Unit Analyst* (BUA) is based on *Remote Function Calls* (RFCs).

### 13.2.2.2.1 Communication Destinations

Technical users are required for communication over ALE, for batch reporting, and for third-party providers that access Controlling data.

### 13.2.3 Governance, Risk and Compliance for Finance

### 13.2.3.1 International Trade

The following security information applies to SAP S/4HANA for international trade only.

### 13.2.3.1.1 Intrastat

#### **Related Information**

Personal Data in Intrastat Declarations [page 80] Manage Authorizations for Generic UIs for Intrastat [page 80]

# 13.2.3.1.1.1 Personal Data in Intrastat Declarations

Personal data of the contact person of the provider of information, for example first name, last name and e-mail address, is written into Intrastat declaration files to be compliant with the file formats defined by authorities. These file formats are country-specific and can be changed by authorities at any time.

Intrastat declaration files are saved outside the SAP S/4HANA system. Therefore, the management of those files and the deletion of personal data in those files must be done outside the SAP S/4HANA system.

# 13.2.3.1.1.2 Manage Authorizations for Generic UIs for Intrastat

**Related Information** 

Generic UIs - Application Job for Intrastat [page 80]

# 13.2.3.1.1.2.1 Generic UIs - Application Job for Intrastat

#### Context

On the back-end server, you have to assign the OData service authorization to a PFCG role. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Creating Authorization Roles for Catalogs* 

into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

- 1. Assign Fiori catalog to PFCG role.
- 2. Assign additional authorization default for required application job catalog entry.
- 3. Fill authorization field P\_PROGNAM with report name for authorization object s\_PROGNAM

Business Catalog	Application Job Catalog En- try	Report Name	Fiori ID
SAP_SLL_BC_INTRASTAT_S EL	SAP_SD_FT_RVEXST00	RVEXST00	F2507 Select Dispatches and Customer Returns - Intrastat Declaration
SAP_SLL_BC_INTRASTAT_S EL	SAP_MM_FT_RMIMST00	RMIMST00	F2508 Select Receipts and Returns to Supplier - Intra- stat Declaration

# 13.2.3.1.1.3 Dependent Business Catalog for Intrastat

You can manage authorization fields in PFCG role by using transaction PFCG. The authorization field is used in Business Partner display catalog.

Business Catalog: SAP\_CMD\_BC\_BP\_DISP

Master Data - Business Partner Display

Authorization Object	Description	Authorization Field
B_BUPA_GRP	Authorization Group for Business Part- ners	BEGRU
B_BUPA_RLT	Business Partner Role	RLTYP

Business Partner Display Catalog Used by Intrastat Apps (POI)

If you assign business catalog SAP\_SLL\_BC\_INTRASTAT\_DECLN in a backend role, you also assign business catalog SAP\_CMD\_BC\_BP\_DISP in the same backend role. If you assign business catalog SAP\_SLL\_BC\_POI\_MANAGE in a backend role, you also assign business catalog SAP\_CMD\_BC\_BP\_DISP in the same backend role. Specify business partner role type B\_BUPA\_RLT with ACTVT = 03 & RLTYP = 'SLLSTL'. 'SLLSTL is the contact person created as provider of information.

# 13.2.3.1.2 International Trade Classification

#### **Related Information**

Manage Authorization for Generic UIs for International Trade Classification [page 82] Generic UIs - Application Log for International Trade Classification [page 82]

### 13.2.3.1.2.1 Manage Authorization for Generic UIs for International Trade Classification

#### **Related Information**

Generic UIs - Application Log for International Trade Classification [page 82] Dependent Business Catalog for International Trade Classification [page 83]

## 13.2.3.1.2.1.1 Generic UIs - Application Log for International Trade Classification

### Context

Manual action required.

- 1. Assign Fiori catalog to PFCG role.
- 2. Fill authorization data for authorization object S\_APPL\_LOG.
  - 1. Log object ALG\_OBJECT
  - 2. Log sub-object ALG\_SUBOBJ

Business Catalog	Log Object	Log Sub-Object	Fiori ID
SAP_SLL_BC_CMMDTYCODE_ ACTV	/SAPSLL/CLSMD	/SAPSLL/CNT_ACT_CHK /SAPSLL/CNT_CONS_CHK	F4888 Application Log for Classification Master Data
SAP_SLL_BC_CTRLCLASS_A CTV	/SAPSLL/CLSMD	/SAPSLL/CNT_ACT_CHK /SAPSLL/CNT_CONS_CHK	F4888 Application Log for Classification Master Data

Business Catalog	Log Object	Log Sub-Object	Fiori ID
SAP_SLL_BC_TRIFNMBR_AC	/SAPSLL/CLSMD	/SAPSLL/CNT_ACT_CHK	F4888 Application Log for
TV		/SAPSLL/CNT_CONS_CHK	Classification Master Data

### 13.2.3.1.2.2 Dependent Business Catalog for International Trade Classification

If you assign business catalog SAP\_SLL\_BC\_CLS\_CMMDTYCODE in backend role, you also assign business catalog SAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_CLS\_TRIFNMBR in backend role, you also assign business catalogSAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_CLS\_ISSRVCCODE in backend role, you also assign business catalog SAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_CLS\_LEGCTRL in backend role, you also assign business catalog SAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_CLS\_OVERVIEW in backend role, you also assign business catalog SAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_PROD\_CLS\_DISP in backend role, you also assign business catalog SAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

### 13.2.3.1.3 International Trade Compliance

#### **Related Information**

Manage Authorization for Generic UIs for International Trade Compliance [page 83] Dependent Business Catalog for International Trade Compliance [page 85]

### 13.2.3.1.3.1 Manage Authorization for Generic UIs for International Trade Compliance

#### **Related Information**

Generic UIs - Attachment for License Master [page 84]

# 13.2.3.1.3.1.1 Generic UIs - Application Job for International Trade Compliance

#### Context

Manual action required.

- 1. Assign Fiori catalog to PFCG role.
- 2. Assign additional authorization default for required application job catalog entry.
- 3. Fill authorization field P\_PROGNAM with report name for authorization object S\_PROGNAM.

Business Catalog	Application Job Catalog En- try	Report Name	Fiori ID
SAP_SLL_BC_COMPLDOC_MA NAGE	SAP_SLL_TCD_RECHECK_MA SS	/SAPSLL/ TCD_RECHECK_MASS	F4285 Schedule Recheck Documents - Trade Compli- ance

# 13.2.3.1.3.1.2 Generic UIs - Attachment for License Master

#### Context

On the back-end server, you have to assign the OData service authorization to a PFCG role. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Creating Authorization Roles for Catalogs* into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

#### Procedure

1. Assign Fiori catalog SAP\_SLL\_BC\_LICENSE\_MANAGE to PFCG role.

- 2. Input value for authorization object s\_gos\_att manually:
  - BOROBJTYPE = ITRLICMSTR
  - ACTIVITY = 02 and

# 13.2.3.1.3.2 Dependent Business Catalog for International Trade Compliance

If you assign business catalog SAP\_SLL\_BC\_LICENSE\_MANAGE in backend role, you also assign business catalog SAP\_CMD\_BC\_BP\_DISP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_LICENSE\_MANAGE in backend role, you also assign business catalog SAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_CMPLCDOC\_MANAGE in backend role, you also assign business catalog SAP\_SLL\_BC\_LICENSE\_DISP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_LICASSGMT\_DISP in backend role, you also assign business catalog SAP\_CMD\_BC\_BP\_DISP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_LICASSGMT\_DISP in backend role, you also assign business catalog SAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

# 13.2.3.1.4 Integration

#### **Related Information**

Integration with SAP Global Trade Services [page 85] Integration with SAP Watch List Screening [page 89] Integration with Content Data Provider [page 90]

### 13.2.3.1.4.1 Integration with SAP Global Trade Services

#### **Related Information**

Manage Authorization for Generic UIs for GTS Integration [page 86]

### 13.2.3.1.4.1.1 Manage Authorization for Generic UIs for GTS Integration

#### **Related Information**

Generic UIs - Application Job for Global Trade Services Integration [page 86] Generic UIs - Application Log for Global Trade Services Integration [page 88]

### 13.2.3.1.4.1.1.1 Generic UIs - Application Job for Global Trade Services Integration

### Context

On the back-end server, you have to assign the OData service authorization to a PFCG role. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Creating Authorization Roles for Catalogs* into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

- 1. Assign Fiori catalog to PFCG role.
- 2. Assign additional authorization default for required application job catalog entry.
- 3. Fill authorization field P\_PROGNAM with report name for authorization object s\_PROGNAM

Business Catalog	Application Job Catalog En- try	Report Name	Fiori ID
SAP_SLL_BC_PI_BASIS	SAP_SLL_PI_DOCUMENT_RE PROCESS	/SAPSLL/ DOCUMENT_REPROCESS_R3	F3050 Schedule Reprocess- ing of Documents - Global Trade Services
SAP_SLL_BC_PI_PMD_TRAN S	SAP_SLL_PI_CREMAS_DIST RIBUTE	/SAPSLL/ CREMAS_DISTRIBUTE_R3	F2804 Schedule Transfer of Suppliers - Global Trade Services
SAP_SLL_BC_PI_PMD_TRAN S	SAP_SLL_PI_DEBMAS_DIST RIBUTE	/SAPSLL/ DEBMAS_DISTRIBUTE_R3	F2806 Schedule Transfer of Customers - Global Trade Services

Business Catalog	Application Job Catalog En- try	Report Name	Fiori ID
SAP_SLL_BC_PI_PMD_TRAN S	SAP_SLL_PI_MATMAS_DIST RIBUTE	/SAPSLL/ MATMAS_DISTRIBUTE_R3	F2805 Schedule Transfer of Products - Global Trade Serv- ices
SAP_SLL_BC_PI_CP_TRANS	SAP_SLL_PI_CPMAS_DISTR IBUTE	/SAPSLL/ CPMAS_DISTRIBUTE_R3	F2803 Schedule Transfer of Contact Persons - Global Trade Services
SAP_SLL_BC_PI_BOM_TRAN S	SAP_SLL_PI_BOMMAT_DIST RIBUTE	/SAPSLL/ MATMAS_DISTRIBUTE_R3	F2807 Schedule Transfer of Bill of Materials - Global Trade Services
SAP_SLL_BC_PI_MM_DOC_T RANS	SAP_SLL_MM0A_DISTRIBUT E_R3	/SAPSLL/ MM0A_DISTRIBUTE_R3	F3742 Schedule Transfer of Purchasing Documents - Global Trade Services
SAP_SLL_BC_PI_PREF_TRA NS	SAP_SLL_API_6850_PRPAR _KNM_PUT	/SAPSLL/ API_6850_PRPAR_KNM_PUT	F3743 Schedule Transfer of Customer Product Name - Global Trade Servicess
SAP_SLL_BC_PI_PREF_TRA NS	SAP_SLL_API_6850_PRPAR _PUT	/SAPSLL/ API_6850_PRPAR_PUT	F3744 Schedule Transfer of Supplier Product Name - Global Trade Services
SAP_SLL_BC_PI_PREF_TRA NS	SAP_SLL_MINMAX_DISTRIB UTE_R3	/SAPSLL/ MINMAX_DISTRIBUTE_R3	F3745 Schedule Transfer of Min./Max. Material Prices - Global Trade Services
SAP_SLL_BC_PI_PREF_TRA NS	SAP_SLL_MM0C_DISTRIBUT E_R3	/SAPSLL/ MMOC_DISTRIBUTE_R3	F3741 Schedule Transfer of Material Documents - Global Trade Services
SAP_SLL_BC_PI_PREF_TRA NS	SAP_SLL_SDOC_DISTRIBUT E_RIMAR3	/SAPSLL/ SDOC_DISTRIBUTE_RIMAR3	F3740 Schedule Transfer of Billing Documents - Global Trade Services
SAP_SLL_BC_PI_PREF_TRA NS	SAP_SLL_PRCMAT_DISTRIB UTE_R3	/SAPSLL/ PRCMAT_DISTRIBUTE_R3	F3746 Schedule Transfer of Product Prices - Global Trade Services
SAP_SLL_BC_PI_PREF_TRA NS	SAP_SLL_PSDMAT_DISTRIB UTE_R3	/SAPSLL/ PSDMAT_DISTRIBUTE_R3	F3747 Schedule Transfer of Procurement Indicators - Global Trade Services
SAP_SLL_BC_PI_IDLV_TRA NS	SAP_SLL_PI_MM0B_DISTRI BUTE	/SAPSLL/ MM0B_DISTRIBUTE_R3	F4541 Schedule Transfer of Inbound Deliveries - Global Trade Services

Business Catalog	Application Job Catalog En- try	Report Name	Fiori ID
SAP_SLL_BC_PI_SD_DOC_T RANS	SAP_SLL_PI_SD0A_DISTRI BUTE	/SAPSLL/ SD0A_DISTRIBUTE_R3	F4540 Schedule Transfer of Sales Documents - Global Trade Services
SAP_SLL_BC_PI_SD_DOC_T RANS	SAP_SLL_PI_SD0B_DISTRI BUTE	/SAPSLL/ SD0B_DISTRIBUTE_R3	F4539 Schedule Transfer of Outbound Deliveries - Global Trade Services

# 13.2.3.1.4.1.1.2 Generic UIs - Application Log for Global Trade Services Integration

#### Context

On the back-end server, you have to assign the OData service authorization to a PFCG role. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Creating Authorization Roles for Catalogs* into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

- 1. Assign Fiori catalog to PFCG role.
- 2. Fill authorization data for authorization object s\_APPL\_LOG.
  - 1. Log Object -ALG\_OBJECT
  - 2. Log Sub Object ALG\_SUBOBJ

Business Catalog	Log Object	Log Sub Object	Fiori ID
SAP_SLL_BC_PI_BASIS	/SAPSLL/MD_GTS_DIST	/SAPSLL/CPMAS_DIST	Application Log for Changed
		/SAPSLL/CREMAS_DIST	Master Data - Global Trade Services
		/SAPSLL/DEBMAS_DIST	
		/SAPSLL/MATMAS_DIST	
		/SAPSLL/BOMMAT_DIST	
		/SAPSLL/PRCMAT_DIST	
		/SAPSLL/PSDMAT_DIST	
		/SAPSLL/CPN_DIST	
		/SAPSLL/SPN_DIST	

# 13.2.3.1.4.1.2 Dependent Business Catalog for SAP Global Trade Services Integration

If you assign business catalog SAP\_SLL\_BC\_PI\_BOM\_TRANS in the backend role, you also assign the business catalog SAP\_PLM\_BC\_MBOM\_DISP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_PI\_BOM\_TRANS in the backend role, you also assign the business catalog SAP\_CMD\_BC\_PRODUCT\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_PI\_CP\_TRANS in the backend role, you also assign the business catalogs SAP\_CMD\_BC\_SUPPLIER\_DSP and SAP\_CMD\_BC\_CUSTOMER\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_PI\_MM\_DOC\_TRANS in the backend role, you also assign the business catalogs SAP\_CMD\_BC\_PRODUCT\_DSP, SAP\_CMD\_BC\_SUPPLIER\_DSP, and SAP\_CMD\_BC\_CUSTOMER\_DSP in the same backend role.

If you assign business catalog SAP\_SLL\_BC\_PI\_PREF\_TRANS in the backend role, you also assign the business catalogs SAP\_SD\_BC\_BIL\_DOC\_DISPL, SAP\_CMD\_BC\_PRODUCT\_DSP, SAP\_CMD\_BC\_SUPPLIER\_DSP, and SAP\_CMD\_BC\_CUSTOMER\_DSP in the same backend role.

# 13.2.3.1.4.2 Integration with SAP Watch List Screening

#### **Related Information**

Manage Authorization for Generic UIs for Screening Integration [page 89]

# 13.2.3.1.4.2.1 Manage Authorization for Generic UIs for Screening Integration

#### **Related Information**

Generic UIs - Application Job for Watch List Screening Integration [page 90]

### 13.2.3.1.4.2.1.1 Generic UIs - Application Job for Watch List Screening Integration

### Context

On the back-end server, you have to assign the OData service authorization to a PFCG role. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Creating Authorization Roles for Catalogs* into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

- 1. Assign Fiori catalog to PFCG role.
- 2. Assign additional authorization default for required application job catalog entry.
- 3. Fill authorization field P\_PROGNAM with report name for authorization object S\_PROGNAM

Business Catalog	Application Job Catalog En- try	Report Name	Fiori ID
SAP_SLL_BC_SCR_BASIS	SAP_SLL_SD0C_DISTRIBUT E_RIMAR3	/SAPSLL/ WLS_POSTPROCESSING	F3052 Schedule Postpro- cessing - Watch List Screen- ing

# 13.2.3.1.4.3 Integration with Content Data Provider

### **Related Information**

Manage Authorizations for Generic UIs for Content Integration [page 90]

# 13.2.3.1.4.3.1 Manage Authorizations for Generic UIs for Content Integration

#### **Related Information**

Generic UIs - Application Job for Content Integration [page 91]

# 13.2.3.1.4.3.1.1 Generic UIs - Application Job for Content Integration

### Context

On the back-end server, you have to assign the OData service authorization to a PFCG role. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Creating Authorization Roles for Catalogs* into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

- 1. Assign Fiori catalog to PFCG role.
- 2. Assign additional authorization default for required application job catalog entry.
- 3. Fill authorization field P\_PROGNAM with report name for authorization object s\_PROGNAM

Business Catalog	Application Job Catalog En- try	Report Name	Fiori ID
SAP_SLL_BC_CMMDTYCODE_ SCHD	SAP_SLL_CLSCT_COMCO_RE Q	/SAPSLL/ CLSCT_COMCO_REQ	F3051 Schedule Content Re- quest to Data Provider - Commodity Codes
SAP_SLL_BC_CTRLCLASS_S CHD	SAP_SLL_CLSCT_CONCL_RE Q	/SAPSLL/ CLSCT_CONCL_REQ	F3568 Schedule Content Re- quest to Data Provider - Con- trol Classes
SAP_SLL_BC_TRIFNMBR_SC	SAP_SLL_CLSCT_TARNO_RE Q	/SAPSLL/ CLSCT_TARNO_REQ	F3569 Schedule Content Re- quest to Data Provider - Cus- toms Tariff Numbers

# 13.2.3.1.5 Deletion of Personal Data in International Trade

International Trade might process data (personal data) that is subject to the data protection laws applicable in specific countries.

i Note

SAP S/4HANA for international trade does **not** use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. SAP S/4HANA for international trade uses SAP Business Partner (BP) instead to control the blocking and deletion of personal data.

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for defining the settings for blocking. Choose Customizing, then *Cross-Application Components* under *Data Protection*.

# 13.2.3.1.6 Standard Authorization Objects in International Trade

The following table shows the default authorization objects that you need for international trade.

Authorization Object	Description
ITM_BUKRS	Authorization for Company Code
ITM_LGREG	Authorization for Legal Regulation
ITM_LMGM	Authorization for Legal Regulation / License Type
/ECRS/RPHD	Intrastat Declaration
/ECRS/POIA	Provider of Information
/ECRS/SP	Selection Program for Intrastat Reporting
ITM_CLS_NC	Trade Classification: Auth. for Numbering Scheme Content
ITM_CLS_LR	Trade Classification: Authorization for Legal Regulation
ITM_CLS_NS	Trade Classification: Authorization for Numbering Scheme

### 13.2.4 Treasury Management

# 13.2.4.1 SAP Bank Communication Management (incl. SAP Integration Package for SWIFT)

#### About this Document

The Security Guide provides an overview of the specific security-relevant information that applies to the SAP *Bank Communication Management* including the SAP *Integration Package for SWIFT*.

### 13.2.4.1.1 Technical System Landscape

#### Use

SAP Bank Communication Management is responsible for the creation and approval of batches, the payment status monitor and bank statement monitor. Use of the SAP Integration package for SWIFT is **optional**; it provides a file interface to the Swift Alliance Access/Alliance Gateway (SWIFT is **not** SAP software and not part of SAP Bank Communication Management).

The figure below shows an overview of the technical system landscape for *SAP Bank Communication Management*.



For more information about recommended security zone settings, see ABAP Platform Security Guide.

# 13.2.4.1.2 User Management

#### **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively have to change their passwords on a regular basis, but not those users under which background processing jobs run.

The user types that are required for the SAP Bank Communication Management include:

- Individual users
   Dialog users are used for SAP GUI for Windows connections.
- Technical users Communication users are used for XI communication.

#### **Standard Users**

The table below shows the standard users that are necessary for operating the SAP *Bank Communication Management* .

System	User ID	Туре	Password	Description
SAP Bank Communi- cation Management	For example: BRMXIUSER	Communication user	You specify the initial password during the installation.	
			The user ID and pass- word are stored in the XI channel for the con- nection.	
XI Integration Server	For example: SWIFTADMIN	Default user	You specify the initial password during the installation.	Member of user group SWIFT_ADMIN- ISTRATOR as descri- bed in the SAP Integration Package for SWIFT Configuration Guide .

You need to create these users before XI configuration.

Assign role SAP\_XI\_IS\_SERV\_USER to user BRMXIUSER and role SWIFT\_ADMINSTRATOR to user SWIFTADMIN.

Creation of role SWIFT\_ADMINSTRATOR is described in the SAPIntegration Package for SWIFT Configuration Guide .

# 13.2.4.1.3 Communication Destinations

The table below shows an overview of the communication destinations used by SAP *Bank Communication Management*.

Destination	Delivered	Туре	User, Authorizations
INTEGRATION_SERVER	No	RFC	XIAPPLUSER
			Role SAP_XI_APPL_SERV_USER
LCRSAPRFC	No	RFC	
SAPSLDAPI	No	RFC	

These destinations are not application-specific but they are required for the operation of the Exchange Infrastructure.

# 13.2.4.1.4 Data Storage Security

Master and transaction data of SAP Bank Communication Management is saved in the database of the SAP system in which SAP Bank Communication Management is installed.

Access to this data is restricted through the authorizations for authorization object F\_STAT\_MON. You can add this authorization object to the role or user that is used by you for payment medium creation.

Payment order related transaction data is distributed to connected systems using XI, especially if the optional Integration Package for SWIFT is used.

Access to data on natural persons in particular is subject to data protection requirements and must be restricted by assigning authorizations.

### Using Logical Path and Filenames to Protect Access to the File System

*SAP Bank Communication Management* saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following lists show the logical file names and paths used by *SAP Bank Communication Management* and for which programs these file names and paths apply:

#### Logical File Names Used in SAP Bank Communication Management

The following logical file names have been created in order to enable the validation of physical file names:

- FI\_RFEBKATO\_FILE
  - Program using this logical file name and parameters used in this context:
  - RFEBKATO
- FI\_RFEBKATX\_FILE
  - Program using this logical file name and parameters used in this context:
    - RFEBKATX
- FI\_RFEBKAT1\_FILE
  - Program using this logical file name and parameters used in this context:
    - RFEBKAT1
- FI\_RFEBESTO\_FILE
  - Program using this logical file name and parameters used in this context:
    - RFEBESTO
- FI\_RFEBLBT1\_FILE

- Program using this logical file name and parameters used in this context:
  - RFEBLBT1
- FI\_RFEBLBT2\_FILE
  - Program using this logical file name and parameters used in this context:
    - RFEBLBT2

Parameters used in this context: <PARAM\_1> Program name

#### Logical Path Name Used in SAP Bank Communication Management

The logical file names listed above all use the logical file path FI\_FTE\_TEST\_FILES .

# 13.2.4.2 SAP In-House Cash (FIN-FSCM-IHC)

In the following sections you can find information about the specific security functions for the SAP In-House Cash (FIN-FSCM-IHC) component.

In addition, you can access further information at the following places:

For information about the specific security functions for the component *Bank Customer Accounts* (IS-B-BCA), see Bank Customer Accounts (BCA) [page 826] in the Banking section.

Reason: SAP In-House Cash (FIN-FSCM-IHC) uses Bank Customer Accounts as the basis for various functions.

For information about the specific security functions for the component *Bank Accounting* (FI-BL), see the under Bank Accounting (FI-BL) [page 69] in the Banking section.

Reason: SAP In-House Cash (FIN-FSCM-IHC) uses various functions of Bank Accounting, such as the creation of data media for central payments.

# 13.2.4.2.1 Security Aspects of Data, Data Flow and Processes

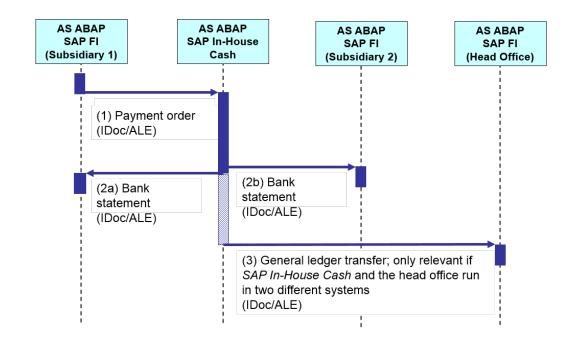
The following sections show an overview of the data flow in the processes of SAPIn-House Cash .

#### i Note

The appropriate Security Guides apply for all of the external systems that you require when using the *SAP In-House Cash* component. Include these Security Guides in your cross-application security concept.

# 13.2.4.2.1.1 Internal Payments

The figure below shows an overview of internal payments between two subsidiary companies and the transfer of the balances to the general ledger.





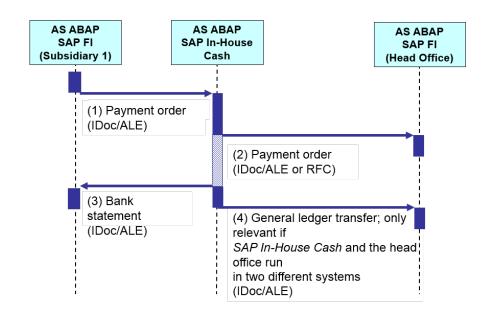
The table below shows the security aspect to be considered for the process step and what mechanism applies.

Step	Description	Security Measure
1	Payment order	User type: dialog user or technical user
	(IDoc/ALE)	
2a	Bank statement	User type: dialog user or technical user
	(IDoc/ALE)	

Step	Description	Security Measure
2b	Bank statement (IDoc/ALE)	User type: dialog user or technical user
3	General ledger transfer; only relevant if SAP In-House Cash and the head office are running in two different systems (IDoc/ALE)	User type: dialog user or technical user

# 13.2.4.2.1.2 Head Office Payments

The following figure shows an overview of the data flow if the head office takes over the payments for the payables of a single subsidiary company.





The table below shows the security aspect to be considered for the process step and what mechanism applies.

Step	Description	Security Measure
1	Payment order	User type: dialog user or technical user
	(IDoc/ALE)	
2	Payment order	User type: dialog user or technical user
	(IDoc/ ALE or RFC)	

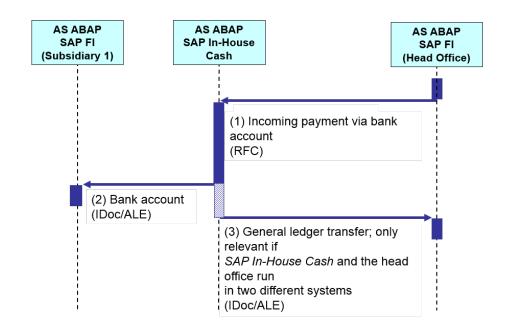
Step	Description	Security Measure
3	Bank statement (IDoc/ ALE )	User type: dialog user or technical user
4	SAP In-House Cash and the head office are running in two different systems	User type: dialog user or technical user
	(IDoc/ ALE )	

#### $\mathbf{i}\,\mathsf{Note}$

The type of communication for the second step depends on your settings. If you have activated the *In-House Cash (Enterprise)* (IHC\_EP) application, then communication is by RFC. Otherwise it is by IDoc/ ALE. You can find these settings in Customizing of *SAP In-House Cash* under *Basic Settings*  $\rightarrow$  *Business Transaction Events/Event Control*  $\rightarrow$  *Activate SAP Components*.

# 13.2.4.2.1.3 Central Incoming Payments

The figure below shows an overview of an incoming payment that is intended for a subsidiary company of the head office.





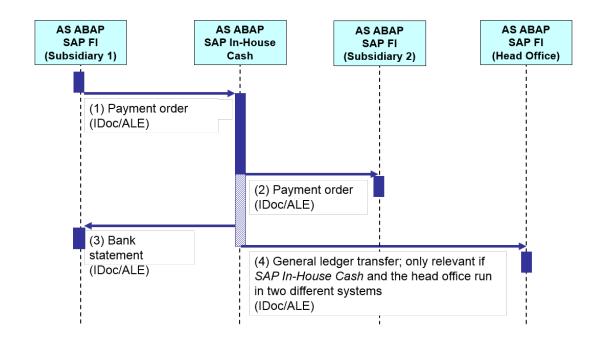
The table below shows the security aspect to be considered for the process step and what mechanism applies.

Step	Description	Security Measure
1	Incoming payment via bank statement	Access authorization via RFC user
	(RFC)	
2	Bank statement	User type: dialog user or technical user
	(IDoc/ALE)	

Step	Description	Security Measure
3	General ledger transfer; only relevant if <i>SAP In-House Cash</i> and the head office are running in two different systems	User type: dialog user or technical user
	(IDoc/ALE)	

# 13.2.4.2.1.4 Local Payments

The figure below shows an overview of the data flow if a subsidiary company uses the house bank of a different subsidiary company for its payment that is located in the country of the payment recipient. This avoids having to make a foreign payment. The process flow is similar to Head Office Payments [page 98].





The table below shows the security aspect to be considered for the process step and what mechanism applies.

Step	Description	Security Measure
1	Payment order(IDoc/ALE)	User type: dialog user or technical user
2	Payment order(IDoc/ALE)	User type: dialog user or technical user
3	Bank statement(IDoc/ALE)	User type: dialog user or technical user

Step	Description	Security Measure
4	General ledger transfer; only relevant if SAPIn-House Cash and the head of- fice are running in two different sys- tems(IDoc/ALE)	User type: dialog user or technical user

### 13.2.4.3 Cash and Liquidity Management

#### **Network and Communication Security**

Communication with external systems is possible using standard interfaces via BAPI, IDoc, and XI.

#### **Communication Destinations**

In certain cases, a technical user may be required for the use of BAPIs.

### Internet Communication Framework Security (ICF)

You should only activate those services that are needed for the applications running in your system. For more information, see Internet Communication Framework Security (ICF) [page 104].

### **Data Storage Security**

You can use logical path and file names to protect access to the file system. For more information, see Data Storage Security [page 106].

# 13.2.4.3.1 Internet Communication Framework Security (ICF)

You should only activate those services that are needed for the applications running in your system. For Cash and Liquidity Management, the following services are needed:

- Web Dynpro services
  - WDA\_FCLM\_BAM\_ACC\_MASTER
  - WDA\_FCLM\_BAM\_ACC\_REVIEW

- WDA\_FCLM\_BAM\_ADAPT\_SIGN
- WDA\_FCLM\_BAM\_BANK\_DATA
- WDA\_FCLM\_BAM\_CHGREQ
- WDA\_FCLM\_BAM\_HIERARCHY
- WDA\_FCLM\_BAM\_HIER\_BP
- WDA\_FCLM\_BAM\_HIER\_MAINTAIN
- WDA\_FCLM\_BAM\_MASS\_CHANGE
- WDA\_FCLM\_BAM\_REVIEW\_REPORT
- WDA\_FCLM\_BAM\_REQOVERVIEW
- WDA\_FCLM\_REPORT
- WDA\_FCLM\_UPLOAD\_DOWNLOAD
- WDA\_FCLM\_BAM\_SENTITEMS
- WD\_FCLM\_FPM\_OVP\_CFA
- WD\_FCLM\_FPM\_OVP\_FD
- WD\_FCLM\_FPM\_OVP\_FO
- Workflow services
  - ibo\_wda\_inbox
  - swf\_formabsenc
  - swf\_workplace
  - UCT\_DISPLAY\_DOCUMENT
  - UCT\_DISPLAY\_INBOX
  - UCT\_DISPLAY\_SIGNOFF
  - UCT\_DISPLAY\_CHANGE
  - USMD\_CREQUEST\_PROTOCOL2
  - USMD\_SSW\_RULE
  - USMD\_WF\_NAVIGATION
- POWL services
  - POWL
  - POWL\_COLLECTOR
  - powl\_composite
  - POWL\_EASY
  - POWL\_ERRORPAGE
  - POWL\_MASTER\_QUERY
  - POWL\_PERS\_COMP

Use the transaction **sicr** to activate these services. If your firewalls use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly. For more information about ICF security, see the respective chapter in the ABAP Platform Security Guide.

# 13.2.4.3.2 Data Storage Security

### Using Logical Paths and File Names to Protect Access to the File System

Cash and Liquidity Management saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following list shows the logical paths and file names that are used in Cash and Liquidity Management and the programs for which these file names and paths apply. The logical paths and file names have been created to activate the validation of physical file names:

Logical file names used in Cash and Liquidity Management:

- FCLM\_CM\_MEMO\_RECORD\_EXPORT
  - Name of the program that uses this logical file name: RFTS6510\_CREATE\_STRUCTURE (transaction RFTS6510CS)
  - Parameters used in this context: No parameters
  - Logical path name: FCLM\_CM\_MEMO\_RECORD\_EXPORT
- FCLM\_CM\_MEMO\_RECORD\_IMPORT
  - Name of the program that uses this logical file name: RFTS6510 (transaction RFTS6510)
  - Parameters used in this context: No parameters
  - Logical path name: FCLM\_CM\_MEMO\_RECORD\_IMPORT

#### Activating the Validation of Logical Paths and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-dependent). To determine which paths are used by your system, you can activate the appropriate settings in the Security Audit Log.

# 13.2.4.3.3 Data Protection

# 13.2.4.3.3.1 Deletion of Personal Data

#### Use

Cash and Liquidity Management might process data (personal data) that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544 .

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. Cash and Liquidity Management uses SAP ILM to support the deletion of personal data as described in the following sections.

Application	Detailed Description	Provided Deletion Functionality
Bank Account Master Data	You can destroy the bank account contact person data, namely the gen- eral contacts and the bank relationship managers that are maintained in the bank account master data.	Destruction object BAM_AMD
	For more information about this object, see the <i>Data Management</i> <i>in Cash and Liquidity Management</i> topic. You can find this topic in the <i>Product Assistance</i> under Finance Treasury Management Cash and Liquidity Management	
One Exposure from Operations	You can destroy personal data that are stored in the database table FQM_FLOW, including business partners, custom- ers, and suppliers.	Destruction object FQM_FLOW
	For more information about this object, see the <i>Data Management</i> <i>in Cash and Liquidity Management</i> topic. You can find this topic in the	
	Product Assistance under Finance Treasury Management Cash and Liquidity Management	

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
One Exposure from Operations	As an alternative to the ILM destruc- tion object FQM_FLOW, you can use this transaction to delete flows with certainty level ACTUAL in One Exposure and substitute them with aggregation flows. It helps to reduce the data vol- ume in database table FQM_FLOW and delete personal data.	Transaction fqm_aggregate_flows
	For more information, see the corre- sponding program documentation.	
One Exposure from Operations	As an alternative to the ILM destruc- tion object FQM_FLOW, you can use this transaction to delete transactional data in One Exposure from Operations to en- sure data protection and privacy. The deleted data will no longer be displayed in cash management reports.	Transaction FQM_DELETE
	For more information, see the corre- sponding program documentation.	
Powers of Attorney for Banking Trans- actions	You can use the data destruction object FCLM_POA_DESTRUCTION to destroy powers of attorney for banking transac- tions.	Destruction object FCLM_POA_DESTRUCTION
	For more information about this object, see the <i>Data Management</i> <i>in Cash and Liquidity Management</i> topic. You can find this topic in the	
	Product Assistance under Finance Treasury Management Cash and Liquidity Management	

## Relevant Application Objects and Available EoP/WUC Functionality

Application	Implemented Solution	Further Information
One Exposure from Operations	EoP check with function module	It checks if business partners are still relevant for One Exposure from Opera-
	FQM_BUPA_WUC_CHECK	tions in the FQM_FLOW table.

Application	Implemented Solution	Further Information
Bank Account Master Data	EoP check with function module	It checks if business partners are still relevant for bank account management
	FCLM_BAM_EOP_CHECK	in the following tables:
		• FCLM_BAM_AMD
		• FCLM_BAM_BNKABP2
Powers of Attorney for Banking Trans-	EoP check with function module	Cash and Liquidity Management pro-
actions FCLM_POA_EOP_CH	FCLM_POA_EOP_CHECK	vides an end of purpose (EoP) check to determine whether a business part-
		ner is still relevant for business activi-
		ties in the Manage Powers of Attorney
		for Banking Transactions application or
		whether it can be blocked.

For more information about the above checks, see the *Data Management in Cash and Liquidity Management* topic. You can find this topic in the *Product Assistance* under Finance Treasury Management Cash and Liquidity Management .

### Process Flow for Destroying Business Partners in Bank Account Master Data

To destroy business partner data in the bank account master data, proceed as follows:

- 1. Before deleting data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: BAM\_AMD).
- 4. You delete data by using the transaction ILM\_DESTRUCTION for the ILM object BAM\_AMD.

# Process Flow for Destroying Business Partners, Customers, and Suppliers in One Exposure from Operations

To destroy business partner, customer and supplier data in One Exposure from Operations, proceed as follows:

- 1. Before deleting data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: FQM\_FLOW).

4. You delete data by using the transaction ILM\_DESTRUCTION for the ILM object FQM\_FLOW.

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management under Cross-Application Components Data Protection Authorization Management .
- Check the following settings for blocking in Customizing for Cross-Application Components under Data Protection Blocking and Unblocking of Data Business Partner .
  - In the *Define Application Names for EoP Check* Customizing activity (view V\_BUTEOPAPP), you find the following applications in the view:
    - One Exposure from Operations (FQM)
    - Bank Account Management (FIN\_FSCM\_CLM\_BAM)
  - In the *Define Application Function Modules Registered for EoP Check* Customizing activity (view V\_BUTEOPFM), you find a list of application function modules. Each application that consumes business partners registered their function module in this view. These function modules are called by the blocking/unblocking report when performing the end-of-purpose checks.
    - FQM: Function module FQM\_BUPA\_WUC\_CHECK
    - FIN\_FSCM\_CLM\_BAM: Function module FCLM\_BAM\_EOP\_CHECK

For more information about configuration, see the Customizing documentation.

# 13.2.4.4 Treasury and Risk Management

# 13.2.4.4.1 Data Storage Security

### Using Logical Paths and File Names to Protect Access to the File System

SAP Treasury and Risk Management (FIN-FSCM-TRM) saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following list shows the logical paths and file names that are used in *SAP Treasury and Risk Management* (FIN-FSCM-TRM) and the programs for which these file names and paths apply. The logical paths and file names have been created to activate the validation of physical file names:

Logical file names used in SAP Treasury and Risk Management

- FTRM\_FTR\_DEALDATA\_AMORTIZATION\_SCHEDULES\_IMPORT
  - Program that uses this logical file name:
    - RFTR\_INTF\_MAINFLOWS\_UPLOAD
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_FTR\_DEALDATA\_IMPORT.
- FTRM\_TCR\_MARKETDATA\_DF\_IMPORT
  - Program that uses this logical file name:
    - RFTBDF06 [function Datafeed: Import External Market Data in Datafeed Notation (transaction TBD5 )]
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_DF\_IMPORT.
- FTRM\_TCR\_MARKETDATA\_DF\_SECURITIES\_IDS\_IMPORT\_FOR\_CUSTOMIZING
  - Program that uses this logical file name:
    - RFTBDF05 [function *Datafeed: Import Security ID Numbers* (transaction TBD2 )] No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_DF\_IMPORT.
  - FTRM\_TCR\_MARKETDATA\_FF\_REQUEST\_LIST\_EXPORT
    - Program that uses this logical file name:
      - RFTBFF01 [function Market Data File Interface: Generate Rates and Prices Request List (transaction TBDN )]
    - No parameters are used in this context:
    - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_FF\_EXPORT.
- FTRM\_TCR\_MARKETDATA\_FF\_IMPORT
  - Program that uses this logical file name:
  - RFTBFF01 [function Market Data File Interface: Import Rates and Prices (transaction TBDM )]
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_FF\_IMPORT.
- FTRM\_TCR\_MARKETDATA\_FF\_ERRORLOG\_EXPORT
  - Program that uses this logical file name:
    - RFTBFF01 [function Market Data File Interface: Import Rates and Prices (transaction TBDM )]
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_FF\_EXPORT.
- FTRM\_TCR\_MARKETDATA\_FF\_SECURITIES\_YEAR\_END\_PRICES\_IMPORT
  - Program that uses this logical file name:
    - RFDWZFF0
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_FF\_IMPORT.
- FTRM\_TCR\_MARKETDATA\_FF\_STATISTICS\_IMPORT
  - Program that uses this logical file name:
    - RFTBFF20 [function Market Data File Interface: Import Statistics Data (transaction TVMD)]
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_FF\_IMPORT.
- FTRM\_TCR\_TEMP\_TCURC\_EXPORT (*Treasury: Sequential Output File for TCURC*)

- Program that uses this logical file name:
  - RZKLAODC
- No parameters are used in this context:
- The logical file name uses the logical file path FTRM\_TCR\_TEMP\_EXPORT.
- FTRM\_TCR\_TEMP\_TCURT\_EXPORT (*Treasury:* Sequential Output File for TCURT)
  - Program that uses this logical file name:
    - RZKLAODT
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_TCR\_TEMP\_EXPORT.
- FTRM\_FTR\_RED\_SCHEDULE (*Treasury: Redemption Schedule Parser*)
  - Program that uses this logical file name:
    - FTBAS\_SCHEDULE\_BATCH\_LOAD
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_FTR\_RED\_SCHEDULE.
- FTRM\_AN\_LIMIT
  - Program that uses this logical file name:
    - RFTBLBI1 (Batch Input Report for Creating Limits )
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_AN\_LIMIT.
- FTRM\_AN\_INT\_LIMIT
  - Program that uses this logical file name:
    - RFTBLBI1 ( Batch Input Report for Creating Limits)
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_AN\_INT\_LIMIT.
- FTRM\_TCR\_MARKETDATA\_FF\_DERIVATIVE\_PRICES\_ERRORLOG\_EXPORT
  - Program that uses this logical file name:
    - RFTBFF30 (Import DTB Derivative Prices: transaction TVDT )
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_FF\_EXPORT.
- FTRM\_TCR\_MARKETDATA\_FF\_DERIVATIVE\_PRICES\_IMPORT
  - Program that uses this logical file name:
    - RFTBFF30 (Import DTB Derivative Prices: transaction TVDT )
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_TCR\_MARKETDATA\_FF\_IMPORT.
- FTRM\_AN\_BATCH\_INPUT\_DER
  - Programs using this logical file name:
    - RJBDBTC3 (Batch Input for Derivatives )
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_AN\_BATCH\_INPUT\_DER.
- FTRM\_AN\_BATCH\_INPUT\_MM
  - Programs using this logical file name:
    - RJBDBTC2 (Batch Input for Derivatives)

- No parameters are used in this context.
- The logical file name uses the logical file path FTRM\_AN\_BATCH\_INPUT\_MM.
- FTRM\_AN\_BATCH\_INPUT\_FX
  - Programs using this logical file name:
    - RJBDBTC1 (Batch Input for FX Transactions )
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_AN\_BATCH\_INPUT\_FX.
- FTRM\_AN\_BATCH\_INPUT\_ERR\_FILE
  - Programs using this logical file name:
    - Include MJBEHF01
  - No parameters are used in this context.
  - The logical file name uses the logical file path FTRM\_AN\_BATCH\_INPUT\_ERR\_FILE.
- FTRM\_TARO\_SEND
  - Programs using this logical file name:
    - R\_TLR\_TARO\_SEND
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TARO\_SEND (this is where the send program puts the files to be sent to the repository)
- FTRM\_TARO\_IMPORT
  - Programs using this logical file name:
    - R\_TLR\_TARO\_IMPORT and R\_TLR\_TARO\_IMPORT\_REPORTS
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TARO\_IMPORT (this is where the system expects files sent by the repository)
- FTRM\_TARO\_ARCHIVE
  - Programs using this logical file name:
    - R\_TLR\_TARO\_IMPORT and R\_TLR\_TARO\_IMPORT\_REPORTS
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TARO\_ARCHIVE (this is where imported files are stored if they were successfully imported)
- FTRM\_TARO\_ERROR
  - Programs using this logical file name:
    - R\_TLR\_TARO\_IMPORT and R\_TLR\_TARO\_IMPORT\_REPORTS
  - No parameters are used in this context:
  - The logical file name uses the logical file path FTRM\_TARO\_ERROR (this is where imported files are stored if they were NOT successfully imported but caused an error)

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log. For more information, see about data storage security, see the respective chapter in the ABAP Platform Security Guide.

### **Related Information**

File System Access Security [page 23]

# 13.2.4.4.2 Data Protection

# 13.2.4.4.2.1 Deletion of Personal Data

### Use

The financial transactions portrayed in Treasury and Risk Management are B2B transactions between your company and banks, financial institutions, brokers, or similar institutions. Likewise, the master data required for the processes in Treasury and Risk Management relate to companies and financial institutions. In Treasury and Risk Management, checks are implemented that do not allow the use of business partners who are natural persons. If you use business partners who are natural persons in Treasury and Risk Management, you will get the following error message: *You cannot assign bus. partner &1 because the partner is a natural person* (message class TI, message number 031). Consequently, the simplified blocking and deletion of personal data in *Treasury and Risk Management* using *SAP Information Lifecycle Management* (SAP ILM) is not needed in Treasury and Risk Management, but it is also supported with an end of purpose check (function module TRTM\_BUPA\_EOP\_CHECK).

### i Note

If you use *Treasury and Risk Management* to portray financial transactions with natural persons or your use of the *Treasury and Risk Management* involves natural persons in other ways, you need to deploy additional technical and organizational measures to ensure that you respect the deadlines governing the storage and deletion of personal data. If these prerequisites are fulfilled, you can suppress the error message of these checks for natural persons by switching off the configurable message 031 of application area TI in the Customizing activity *Change Message Control* under Treasury and Risk Management Transaction Manager General Settings Tools Configurable Messages.

If you only use Risk Management to analyze Transaction Manager data, it also applies that the simplified blocking and deletion of personal data in the Transaction Manager through SAP Information Lifecycle Management (SAP ILM) is not necessary; nevertheless, a where-used check (function module RM\_BUPA\_WUC\_CHECK) is also available for this purpose.

If you use Risk Management to analyze data that also contains data on natural persons or your use of Risk Management otherwise involves natural persons, you must ensure you adhere to the retention period for personal data and ensure its subsequent deletion by taking appropriate technical and administrative measures of your own.

For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

## **Relevant Application Objects and Available Deletion Functionality**

Application Data to Be Archived	Description	Provided Deletion Functionality
Financial Transactions	The TRTM_FTR archiving object is used to archive and delete financial transac- tions of the Transaction Manager as well as related subentities (such as the related correspondence objects, trade repository objects or the external trade ID).	<ul> <li>Archiving Object: TRTM_FTR Delete pro- gram:RFTRARCHIVE_DELETE</li> <li>ILM object: TRTM_FTR</li> </ul>
Correspondence Objects	You need archiving object TRTM_CO to archive correspondence objects that have been created outside of financial transactions or if you want to archive correspondence objects independently of the financial transaction. As part of the archiving of financial transactions, correspondence objects relating to fi- nancial transactions are archived using TRTM_FTR.	<ul> <li>Archiving Object: TRTM_CO Delete pro- gram:RTCOR_CO_ARCHIVE_DELET E</li> <li>ILM object: TRTM_CO</li> </ul>
Trade Repository Objects	You use this archiving object to archive trade repository objects (TAROs) in the Transaction Manager (TRM). This ar- chiving object is used to archive the following groups of trade repository ob- jects:	<ul> <li>Archiving Object: TRTM_TARO Delete pro- gram :R_TLR_TARO_ARCHIVE_DE LETE</li> <li>ILM object: TRTM_TARO</li> </ul>
	<ul> <li>Trade repository objects for financial transactions in Transaction Manager with the action type 30 Valuation and 35 Security</li> <li>Trade repository objects for external transactions</li> </ul>	
	Trade repository objects for financial transactions of Transaction Manager are generally archived together with financial transactions with the archiving object (TRTM_FTR). However, from this set of trade repository objects, you can archive just those with the action types 30 <i>Valuation</i> and 35 <i>Security</i> , using the archiving object TRTM_TARO independently of the financial transaction.	

You can archive the following data in *Treasury and Risk Management*:

#### Application Data to Be Archived

Positions

Description

 The Treasury and Risk Management
 manages Treasury positions for a broad range of financial instruments. Consequently, the criteria for archiving vary
 depending on the type of financial instrument. The following kinds of Treasury positions can be archived:

- OTC positions (such as money market positions, FX positions, and trade finance positions)
- Loan positions
- Securities positions
- Listed derivative positions

Positions are not archived individually; instead, they are archived in position groups. *Position groups* are only used in the context of archiving. A **position group** is used to group together positions that are so closely related that they cannot be handled separately in archiving.

- All positions of a position group have the same company code. In addition:
  - Securities positions or listed derivative positions that have the same ID number belong to the same position group.
  - OTC positions and loans that have the same financial transaction number or loan number belong to the same position group.

#### i Note

The valuation area, therefore, is **not** used as a criteria for differentiating position groups.

 All positions that belong to a business transaction that generates flows for different positions be-

#### **Provided Deletion Functionality**

- Archiving Object: TRTM\_TPM
   Delete program:
   RTPMARCHIVE\_DELETE
- ILM object: TRTM\_TPM

Description

long to the same position group. This can arise in connection with hedging relationships, securities account transfers, or corporate actions, for example.

A position group is archived once all of the positions in that position group can be archived.

	be archived.	
	<ul> <li>Example</li> <li>All positions of a convertible bond 123 and of the related share 456 in all valuation areas in company code 001 are grouped together into one po- sition group.</li> <li>All positions for OTC transac- tion 65438 in all valuation areas in company code 001 are grouped together into one position group.</li> </ul>	
Financial Objects	The archiving object JB_FOBJ is used to archive financial objects that are no longer required in the online system.	<ul> <li>Archiving Object: JB_FOBJ Delete program: RJBD_FOBJ_DEL</li> <li>ILM object: JB_FOBJ</li> </ul>
Payment Requests	The archiving object FI_PAYRQ is used to archive payment requests.	<ul> <li>Archiving Object: FI_PAYRQ</li> <li>Delete program: FI_PAYRQ_DEL</li> </ul>
Detailed Logs for Effectiveness Checks	The archiving object TRTM_HMLOG is used to archive detailed logs for effec- tiveness checks.	<ul> <li>Archiving Object: TRTM_HMLOG</li> <li>Delete program:</li> <li>RFTRARCHIVE_HEDGELOG_D</li> </ul>
Raw Exposures	You can use archiving object TRTM_REXP to archive raw exposures. All data relating to the raw exposures is archived. This applies to the header data, raw exposure memo records, sub raw exposures, risk attributes, the dif- ferent versions, the administrative at- tributes, and other information. The related exposure positions are not ar- chived with this archiving object.	<ul> <li>Archiving Object: TRTM_REXP Delete program: RFTR_TEX_REXP_ARCHIVE_DELE TE</li> <li>ILM object: TRTM_REXP</li> </ul>

Application Data to Be Archived	Description	Provided Deletion Functionality
Exposure Positions	You can use archiving object TRTM_EXPOS to archive exposure posi- tions. All data for the exposure position and the related position flows are ar- chived.	<ul> <li>Archiving Object: TRTM_EXPOS Delete program: RFTR_TEX_EXPOS_ARCHIVE_DEL ETE</li> <li>ILM object: TRTM_EXPOS</li> </ul>
Security Class Data	You use archiving object TRTM_SEC to archive securities class data.	<ul> <li>Archiving Object: TRTM_SEC</li> <li>Delete program: TRTM_SEC_DEL</li> <li>ILM object: TRTM_SEC</li> </ul>
Datafeed Usage Log	You use archiving object DATAFDLOG to archive usage logs of the datafeed	Archiving Object: DATAFDLOG     Delete program: RFTBDF11
Limits and Limit Utilizations	The TRTM_LM archiving object is used to archive and delete limits and limit uti- lizations. When you use Limit Manage- ment, this leads over time to very large volumes of data being saved. To ensure that evaluations are not slowed down by excessively large volumes of data, you can delete limits and utilizations from the system. However, before you can delete this data from the system, you first need to have archived it in a previous step.	<ul> <li>Archiving Object: TRTM_LM Delete program: RFTBARC2</li> <li>ILM object: TRTM_LM</li> </ul>
Result Database: Risk Analyzer Single Records	You use the archiving object RDBRA_REC to archive single records that are stored in the results data- base of the Market Risk Analyzer (FIN- FSCM-TRM-MR).	<ul> <li>Archiving Object: RDBRA_REC Delete program:RDBRA_REC_DEL</li> <li>ILM object: RDBRA_REC</li> </ul>
Result Database: Risk Analyzer Final Results	You use the RDBRA_FRP archiving object to archive final results that are stored in the results database (RDB) of the Market Risk Analyzer (FIN-FSCM-TRM-MR).	<ul> <li>Archiving Object: RDBRA_FRP Delete program: RDBRA_FRP_DEL</li> <li>ILM object: RDBRA_FRP</li> </ul>
Result Database: Accounting Analyzer Single Records	You use the archiving object RDBAA_REC to archive single records that are stored in the results data- base of the Accounting Analyzer (FIN- FSCM-TRM-AA).	Archiving Object: RDBAA_REC     Delete program: RDBAA_REC_DEL

Application Data to Be Archived	Description	Provided Deletion Functionality
Result Database: Accounting Analyzer Final Results	You use the archiving object RDBAA_FRP to archive final results that are stored in the results data- base (RDB) of the Accounting Analyzer (FIN-FSCM-TRM-AA).	<ul> <li>Archiving Object: RDBAA_FRP Delete program: RDBAA_FRP_DEL</li> </ul>
Result Database: Portfolio Analyzer Single Records	You use the archiving object RDBPA_REC to archive single records that are stored in the results database of the Portfolio Analyzer (FIN-FSCM- TRM-PA).	Archiving Object: RDBPA_REC     Delete program: RDBPA_REC_DEL
Result Database: Portfolio Analyzer Final Results	You use the archiving object RDBPA_FRP to archive final results that are stored in the results database (RDB) of the Portfolio Analyzer (FIN- FSCM-TRM-PA).	Archiving Object: RDBPA_FRP     Delete program: RDBPA_FRP_DEL
Saved Datasets	You can use archiving object RM_SVSTATE to archive saved datasets used for backtesting.	<ul> <li>Archiving Object: RM_SVSTATE Delete program: RJBRSTA2</li> <li>ILM object: RM_SVSTATE</li> </ul>
Collateral Transactions	You can use archiving object JB_COLL to archive collateral transactions.	<ul> <li>Archiving Object: JB_COLL</li> <li>Delete program: RJBD_COLL_DEL</li> <li>ILM object: JB_COLL</li> </ul>
Gap Evaluations	You can use the archiving object JB_GPAN to archive Gap evaluation transactions.	<ul> <li>Archiving Object: JB_GPAN</li> <li>Delete program: RJBD_GPAN_DEL</li> <li>ILM object: JB_GPAN</li> </ul>
Generic Transaction Versions	The JB_GTVS archiving object is used to archive the versions of generic trans- actions.	<ul> <li>Archiving Object: JB_GTVS Delete program: RJBD_GTVS_DEL</li> <li>ILM object: JB_GTVS</li> </ul>
Generic Transactions	You can use archiving object JB_GETR to archive generic transactions.	<ul> <li>Archiving Object: JB_GETR</li> <li>Delete program: RJBD_GETR_DEL</li> <li>ILM object: JB_GETR</li> </ul>

The following table shows the data destruction object available for Treasury and Risk Management:

Data destruction object	Description of data destruction object
TRTM_LR_DESTRUCTION	Destroying Limit Reservation Data Using TRTM_LR_DE- STRUCTION

For more information, see the topics Archiving Data in Treasury and Risk Management and Data Destruction in Treasury and Risk Management in the Product Assistance under IDEN Enterprise Business Applications

Finance Treasury Management Treasury and Risk Management Data Management in Treasury and Risk Management.

### **Relevant Application Objects and Available EoP/WUC functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
Treasury and Risk Management - Trans- action Manager (ткм-тм)	Function module trtm_bupa_eop_check	The EoP determines whether a busi- ness partner is still relevant for busi- ness activities in the application or whether it can be blocked.
		For more information, see following topic in the Product Assistance un-
		der 🌗 Enterprise Business Applications
		Finance Treasury Management
		Treasury and Risk Management Data Management in Treasury and Risk
		Management > Deletion of Personal Data in Treasury and Risk Management
		Business Partner End of Purpose (EoP) Check in TRM - Transaction
		Manager (FIN-FSCM-TRM-TM) 】

### Delete Personal Data - Credit Risk Analyzer

The report checks data in the Credit Risk Analyzer and deletes all remaining data referring to already archived business partners.

- 1. Call the Delete Personal Data Credit Risk Analyzer function (transaction SEMB\_DPP\_DELETION).
- 2. The *Display Log* indicator is set by default. You can deselect this indicator.
- 3. Execute the report in test mode.
- 4. After a successful test run, you can execute the report in production mode.
- 5. All data referring to archived business partners are deleted from Credit Risk Analyzer tables.

### **Trader and Contact Person**

Traders

In the Transaction Manager, you define traders. These traders are given authorizations, and your employees who create financial transactions in the role Treasury Specialist - Front Office are assigned a trader to their user. The trader name is visible in the financial transaction data. As the trader is part

of the financial transaction data, the table entries for a trader are archived together with the financial transaction data. When a specific trader is no longer required, for example, because the employee has left your company, you remove the authorization for the trader using the function *Trader Authorization* (transaction TBT1). In addition, you delete the entries for the user in Customizing under *Define User Data*. If all financial transactions created by the trader are archived, you can delete the trader in Customizing under *Define Trader*.

You can use the function *Display Where-Used List of Traders* (transaction FTR\_DIS\_TRADER) to see in which tables a specific trader is entered.

Contact Persons

It is possible to enter the name of a contact person in financial transactions. These names are part of the financial transaction data and are archived together with the financial transactions. You can use the function *Display Where-Used List of Contact Persons* (transaction FTR\_DIS\_CONTPERS) to see in which tables a specific contact person is entered.

# 13.2.5 Financial Operations

# 13.2.5.1 Contract Accounting

# 13.2.5.1.1 Data Storage Security

Contract Accounts Receivable and Payable (FI-CA) saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following list shows the logical file names and paths used by Contract Accounts Receivable and Payable (FI-CA) and for which programs these file names and paths apply:

### Logical File Names Used in FI-CA and Logical Path Names

The following logical file names have been created in order to enable the validation of physical file names:

Program	Logical File Name Used by the Pro- gram	Logical Path Name Used by the Pro- gram
RFKIBI_FILE00	FICA_DATA_TRANSFER_DIR	FICA_DATA_TRANSFER_DIR
RFKIBI_FILEP01	—	

RFKKBI_FILEEDIT		
RFKKBIBG	_	
RFKKZEDG	_	
RFKKRLDG	_	
RFKKCMDG	-	
RFKKCRDG	_	
RFKKAVDG	_	
RFKKBIB0	_	
RFKKZE00	-	
RFKKRL00	-	
rfkkCm00	-	
RFKKCR00	-	
rfkkav00	-	
rfkkka00	-	
RFKKBIT0		
RFKKPCSF	FI-CA-CARD-DATA-S	FI-CA-CARD-DATA-S
RFKKPCDS		
RFKKCVSPAY	FI-CA-CVS	FI-CA-CVS
RFKK_CVSPAY_CONFIRM	-	
RFKKCVSCONFIRMDB	-	
RFKK_CVSPAY_CONFIRM_TEST		
RFKK_DOC_EXTR_EXP	FI-CA-DOC-EXTRACT-DIR	FI-CA-DOC-EXTRACT-DIR
RFKK_DOC_EXTR_AEXP	-	
RFKK_DOC_EXTR_IMP	-	
RFKK_DOC_EXTR_EXTR	-	
RFKK_DOC_EXTR	-	
RFKK_DOC_EXTR_DEL		

Class Cl\_FKK\_TEXT\_FILE

RFKKBIXBITUPLOAD	FI-CA-BI-SAMPLE	FI-CA-BI-SAMPLE-DIR
	FI-CA-BI-SAMPLE-DIR	
RFKKCOL2	FI-CA-COL-SUB	FI-CA-COL-SUB
RFKKCOLL		
Transaction FP03DM (Mass Activity)		
Transaction FPCI (Mass Activity)	FI-CA-COL-INFO	FI-CA-COL-INFO
RFKKCOPM	FI-CA-COL-READ	FI-CA-COL-READ
READFILE		
RFKKCOPG	FI-CA-COL-TEST	FI-CA-COL-TEST
RFKKRDI_REPORT	FI-CA-RDI	FI-CA-RDI
RFKKRDI_REPORT_DIS		
SAPFKPY3	FI-CA-DTA-NAME	FI-CA-DTA-NAME
RFKKCHK01	FI-CA-CHECKS-EXTRACT	FI-CA-CHECKS-EXTRACT
Class Cl_FKK_INFCO_SEND	FI-CA-INFCO	FI-CA-INFCO
RFKKBE_SAL1	FICA_BE_SAL	FICA_BE_SAL
RFKKBE_SAL2	FICA_BE_SAL_XML	FICA_BE_SAL_XML
RFKK1099	FI-CA-1099	FI-CA-1099
RFKKOP03	FICA_OPEN_ITEMS	FICA_OPEN_ITEMS
RFKKOP04		
RFKKOP07		
RFKKES_SAL1	FICA_TAX_REP_GEN	FICA_TAX_REP_GEN
RFKKES_SAL2		
RFKKRDI_REPORT	FI-CA-RDI	FI-CA-RDI
RFKKRDI_REPORT_DIS		
Transaction EMIGALL	ISMW_FILE	ISMW_ROOT

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information about data storage security, see the chapter in the ABAP Platform Security Guide.

# 13.2.5.1.2 Data Protection

Contract Accounts Receivable and Payable (FI-CA) processes personal data of business partners that might be subject to data protection legislation applicable in some countries.

Contract Accounts Receivable and Payable (FI-CA) uses SAP ILM to support the deletion of this personal data. SAP delivers an end of purpose check for Contract Accounts Receivable and Payable (FI-CA). You register the end of purpose check (EoP) in the Customizing settings for the blocking and deletion of the SAP Business Partner.

### **Display of Blocked Data**

Only if a user has special authorization, is it possible to display blocked business partner master data. However, it is still not possible to create, change, copy, or perform follow-up activities on this blocked business partner data.

However, FI-CA-specific data relating to a blocked business partner (as for example the contract account) users can display without having special authorization.

For more information on the blocking and deletion of personal data, on the end of purpose check and on displaying blocked data in Contract Accounts Receivable and Payable, see the Product Assistance of Contract Accounts Receivable and Payable under Basic Functions SAP Business Partner Blocking and Deleting Personal Data .

#### **Process Flow**

Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available. You do the following:

- 1. Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: CA\_BUPA).
- 2. Run transaction FPDPR\_BP\_INIT once for existing business partners for which you want to execute the end of purpose checks. New business partners you create are automatically included in the end of purpose checks.
- 3. Run transaction FPDPR1 to prepare the end of purpose check of the central business partner. The function module MKK\_BUPA\_EOP\_CHECK saved for Contract Accounts Receivable and Payable (FI-CA) in table BUTEOPFM provides the EoP check result obtained by transaction FPDPR1 to transaction BUPA\_PRE\_EOP.
- 4. Run transaction BUPA\_PRE\_EOP to enable the end of purpose check function for the central business partner.

Business users can request unblocking of blocked data by using the transaction BUP\_REQ\_UNBLK.

If you have the needed authorizations, you can unblock data by running the transaction BUPA\_PRE\_EOP.

You delete data by using the transaction ILM\_DESTRUCTION for the ILM objects of Contract Accounts Receivable and Payable (FI-CA).

#### Configuration: Simplified Blocking and Deletion

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under *Data Protection*.

Define the settings for authorization management under *Authorization Management*. For more information, see the Customizing documentation.

Define the settings for blocking under *Blocking and Unblocking Business Partner*. For more information, see the Customizing documentation.

You configure the settings specific for Contract Accounts Receivable and Payable in the Customizing for Contract Accounts Receivable and Payable under Technical Settings Data Protection and Data Deletion. For more information, see the Customizing documentation.

# 13.2.5.1.3 Payment Card Security According to PCI-DSS

### i Note

The **Payment Card Industry Data Security Standard (PCI-DSS)** was jointly developed by major credit card companies in order to create a set of common industry security requirements for the protection of cardholder data. Compliance with this standard is relevant for companies processing credit card data. For more information, see http://www.pcisecuritystandards.org *P*.

The following sections of the security guide support you in implementing payment card security aspects and outline steps that need to be considered to be compliant with the PCI-DSS.

Please note that the PCI-DSS covers more than the steps and considerations given here. Complying with the PCI-DSS lies completely within the customer's responsibility, and we cannot guarantee the customer's compliance with the PCI-DSS.

For current information about PCI-DSS in general, see SAP Note 1609917

Contract Accounts Receivable and Payable (FI-CA) processes all payment transactions with your business partners. For this purpose, Contract Accounts Receivable and Payable also processes credit card data. For processing credit card transactions, Contract Accounts Receivable and Payable follows the rules laid down by the Payment Card Industry Data Security Standard.

Credit card data arrives in Contract Accounts Receivable in the following ways:

- You receive documents, which already contain credit card data in their supplements, by means of the IDoc interface or by means of BAPIs.
- You receive payments that already contain credit card data with the payment lot transfer program (RFKKZE00).
- External payment collectors and external cash desk services transfer credit card data using enterprise services with the payment to Contract Accounts Receivable and Payable.

- Financial Customer Care transfers credit card data for documents from SAP Customer Relationship Management using RFC.
- Customers or your employees add credit card data as follows:
  - Employees enter credit card data in the master records of business partners and prepaid accounts.
  - Employees enter payment card data in the *Maintain Bank Data* (FPP4) transaction.
  - Employees enter credit card data for payments in the cash desk, in the cash journal, in payment specifications and in promises to pay.
  - Customers enter credit card data online in SAP Biller Direct. SAP Biller Direct transfers the data to Contract Accounts Receivable and Payable.
- You adopt billable items with payment information using the generated RFC interfaces /1FE/<br/>billable item class>\_BIT\_CREATE\_API.

The program for payment (such as the payment run or the cash desk) generates payment documents with supplements containing the credit card data. Contract Accounts Receivable and Payable transfers this credit card data to the payment card company or the clearing house using transaction FPPCDS (creation of file) or FPCS (online transfer).

Contract Accounts Receivable and Payable stores the data as follows:

Object	Table(s)
Business Partner Master Record	BUTOCC
	CCARD
Payments in Payment Lot or Credit Card Lot	DFKKZP
Document	DFKKOPC
	DFKKOPKC
	DFKK_PCARD
Payment Data for a Payment Run	DPAYH
Payment Data for a Payment Using SAP Biller Direct or Fi- nancial Customer Care	DFKKOPC
Payment Specifications	DFKKIP_GRP
Promises to pay	DFKKPPD_PAY
Master Record of Prepaid Account	FKKPREPACC
Billable Items	Generated tables:
	• /1FE/0 <billable class="" item="">0PY</billable>
	• /1FE/0 <billable class="" item="">1PY</billable>

You must restrict the display of the necessary objects by assigning authorizations, while at the same time ensuring that this authorization protection cannot be circumvented by database programs or customer-specific ABAP reports.

You can also make additional security settings for payment card data. For more information, see SAP Note 1032588 and the SAP S/4HANA Security Guide, section "Payment Card Security".

#### Archiving

Only masked credit card information can be archived. Clear text credit card information should not be archived. Archiving encrypted credit card information is problematic because archived data should not be changed. Encrypted credit card information has to be re-encrypted with a different key, for example, with key rotation, as required by PCI-DSS. This change of data is not possible in an archive.

In technologies that are agnostic to the semantics of the data, such as Process Integration (PI), ABAP Web Services, or Forward Error Handling (FEH), archiving has to be disabled. IDocs that contain credit card information should not be archived.

#### Interfaces (IDoc/Services)

### 

According to PCI-DSS, IDoc segments are not allowed to store payment card numbers in clear text. However, during processing of an IDoc in the IDoc Framework, all values are stored temporarily, including the clear text credit card number.

For more information about how to process customer-specific IDocs containing credit card information, go to https://help.sap.com/s4hana\_op\_2021, enter *Handling Sensitive Data in IDocs* into the search bar, press **Enter**, and open the search result with that title.

If you exchange data between systems using IDoc messages, and this data contains unencrypted credit card information, you have to implement access restrictions and a deletion concept at the level of the file system.

Contract Accounts Receivable and Payable processes payment card data in the following interfaces:

Type of Interface	Technical Name	Description
BAPI	BAPI_CTRACPREPAIDACCOUNT_CREA	BAPI - FI-CA Prepaid Account: Create
BAPI	BAPI_CTRACPREPAIDACCOUNT_CHNG	BAPI - FI-CA Prepaid Account: Change
BAPI	BAPI_CTRACPREPAIDACCOUNT_GETD	BAPI - FI-CA Prepaid Account: Read detailed data
BAPI	BAPI_CTRACDOCUMENT_CREATE	BAPI: FI-CA Post Document
RFC	FKK_PREP_PCARD_STORE	Prepaid: Store Payment Data in DFKK_PCARD
RFC	Event 1421 (function module FKK_SAMPLE_1421)	Parallel Billing Call Settlement
RFC	FKK_BUPA_MAINTAIN_SINGLE	Maintain Business Partner
RFC	/1FE/ <billable item<br="">class&gt;_BIT_CREATE_API</billable>	Generated RFC interfaces for transfer- ring billable items with payment infor- mation

Enterprise Service	CashPointPaymentCreateNotifica tion_In	External Cash Point Payment
Web Service	ECC_CASHPOINTPAYMENTCRTNO	External Cash Point Payment
File	Report RFKKPCDS	Payment cards: Settlement
ALE/IDoc	ALE_CTRACDOCUMENT_CREATE	BAPI -> IDoc: ALE_CTRACDOCUMENT_CREATE(FI- CA Post document)

### **RFC** Debugging

### 

Disable RFC debugging when you process credit card information in a productive system. Do not activate the *Set RFC Trace* option in your productive system. If this option is active, the system saves all input data of an RFC call in clear text to a file. If credit card numbers (PAN) are included in calls to some function module, then this data would be stored to this file. Since these numbers have to be stored encrypted according to the PCI-DSS standard, activating this option would result in no longer being PCI compliant.

### Forward Error Handling (FEH)

#### 

Disable Forward Error Handling for all services that contain credit card numbers in SAP Customizing.

### Card Verification Values (CVV)

### 🛆 Caution

Do not process asynchronous services that contain a card verification code (CAV2, CID, CVC2, CVV2) or their values.

Note that in SAP services, these values correspond to the GDT .PaymentCardVerificationValueText The reason is that the payload of asynchronous services is persisted in the database until the service is processed and persisting card verification values is not allowed according to PCI-DSS.

Synchronous services can be processed because their payload is not persisted.

#### Access Logs

You can configure your system so that it logs access to payment card data via Dynpro and Web Dynpro. You make the settings in the SAP Customizing Implementation Guide under Cross-Application Components

> Payment Cards > Basic Settings > Make Security Settings for Payment Cards ]. Choose a security level for which payment card data is to be displayed masked, and set the indicator Additional authorization check for masked display.

You can use the CCSEC\_LOG\_SHOW transaction to evaluate access to payment card data. To evaluate the access log, a user requires authorization for activity 71 of authorization object B\_CCSEC.

For payment card data, you can also use Read Access Logging (RAL), which covers a large number of access channels, such as Remote Function Call and Web services.

# 13.2.5.2 Settlement Management

# 13.2.5.2.1 Deletion of Personal Data in Settlement Management

The Settlement Management (LO-AB) application might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application Object	Detailed Description	Provided Deletion Functionality
Customer Settlement List	See the product assistance for SAP S/ 4HANA on the SAP Help Portal at	ILM object AB_DOCUMENT assigned to archiving object wBU.
	<ul> <li>https://help.sap.com/s4hana_op_2021</li> <li>under Product Assistance</li> <li>Enterprise Business Applications</li> <li>Finance Financial Operations</li> <li>Settlement Management Document Categories in Settlement Management</li> <li>Customer Settlement List .</li> </ul>	For more information see the product assistance for SAPSee the product as- sistance for SAPSee the product as a Portal at https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Functions for Document Processing Archiving of Settlement Management Documents Customer Settlement Lists (LO-AB) Report: WLF_UPDATE_AB_EOP_FROM_ARCHIVE

Application Object	Detailed Description	Provided Deletion Functionality
Customer Settlement	https://help.sap.com/s4hana_op_2021	ILM object AB_DOCUMENT assigned to archiving object WCI.
	<ul> <li>Product Assistance Enterprise</li> <li>Business Applications Finance</li> <li>Financial Operations Settlement</li> <li>Management For more information see the product assistance for SAPDocument Categories in</li> <li>Settlement Management Customer</li> <li>Settlement I.</li> </ul>	For more information see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Functions for Document Processing Archiving of Settlement Management Documents Customer Settlements (LO-AB) . Report:
		WLF_UPDATE_AB_EOP_FROM_ARCHIVE
Supplier Billing Document	See the product assistance for SAP S/ 4HANA on the SAP Help Portal at	ILM object AB_DOCUMENT assigned to archiving object WLF.
	https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Document Categories in Settlement Management Supplier Billing Document .	For more information see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Functions for Document Processing Archiving of Settlement Management Documents Supplier Billing Documents (LO-AB)

Application Object	Detailed Description	Provided Deletion Functionality
Settlement Document List	See the product assistance for SAP S/ 4HANA on the SAP Help Portal at	ILM object AB_DOCUMENT assigned to archiving object WRECH.
	https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Settlement Financial Operations Settlement Management Document Categories in Settlement Management Settlement Document List .	For more information see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Functions for Document Processing Archiving of Settlement Management Documents Settlement Document Lists (LO-AB) Report: WLF_UPDATE_AB_EOP_FROM_ARCHIVE
Supplier Settlement List	See the product assistance for SAP S/ 4HANA on the SAP Help Portal at https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Document Categories in Settlement Management Supplier Settlement List .	ILM object AB_DOCUMENT assigned to archiving object WREG. For more information see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Functions for Document Processing Archiving of Settlement Management Documents Supplier Settlement Lists (LO-AB) . Report: WLF_UPDATE_AB_EOP_FROM_ARCHIVE

Application Object	Detailed Description	Provided Deletion Functionality
Expense Settlement	See the product assistance for SAP S/ 4HANA on the SAP Help Portal at	ILM object AB_DOCUMENT assigned to archiving object ws1.
	https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Document Categories in Settlement Management Expense Settlement .	For more information see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Functions for Document Processing Archiving of Settlement Management Documents Expense Settlements (LO-AB) . Report: WLF_UPDATE_AB_EOP_FROM_ARCHIVE
Settlement Document	See the product assistance for SAP S/ 4HANA on the SAP Help Portal at	ILM object AB_DOCUMENT assigned to archiving object wzr.
	<ul> <li>https://help.sap.com/s4hana_op_2021</li> <li>Product Assistance Enterprise</li> <li>Business Applications Finance</li> <li>Financial Operations Settlement</li> <li>Management Document Categories in</li> <li>Settlement Management Settlement</li> <li>Document Assistance</li> </ul>	For more information see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise Business Applications Finance Financial Operations Settlement Management Functions for Document Processing Archiving of Settlement Management Documents Settlement Documents (LO-AB)
		Report: WLF_UPDATE_AB_EOP_FROM_ARCHIVE

Application Object	Detailed Description	Provided Deletion Functionality
Condition Contract	See the product assistance for SAP S/ 4HANA on the SAP Help Portal at	ILM object wcb_coco assigned to ar- chiving object wcb_coco.
	https://help.sap.com/s4hana_op_2021 Product Assistance Enterprise	Report: WCB_UPDATE_EOP_FROM_ARCHIVE.
	Business Applications Finance	
	Financial Operations Settlement	
	Management > Condition Contract	
	Management > Condition Contract >.	

### **Relevant Application Objects and Available EoP/WUC functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
Settlement Management (LO-AB)	End of purpose (EoP) check	SAP delivers an end of purpose check for Settlement Management (LO-AB). All applications register either an end of purpose (EoP) check in the Custom- izing settings for the blocking and de- letion of business partner data or a where-used check (WUC). For informa- tion about the Customizing of blocking and deletion for LO-AB, see <i>Configura-</i> <i>tion: Simplified Blocking and Deletion</i> .

### **Configuration: Simplified Blocking and Deletion**

You configure the settings the related to the blocking and deletion of customer and supplier master data in Customizing for *Logistics - General* under Business Partner Deletion of Customer and Supplier Master Data.

# 13.2.5.2.2 Certificate-Based Authentication with SAP Commissions

In the SAP S/4HANA Personnel Settlement integration with SAP Commissions, communication is triggered based on an OData call over http, based on an RFC connection of type **G**. Basic authentication is used. The

communication channel between SAP S/4HANA Utilities and SAP Commissions is secured by HTTPS SSL encryption.

To establish secure communication, you must obtain the server certificate from the SAP Commissions server instance and then use the Trust Manager (transaction STRUST) to import it into the SAP S/4HANA system.

# 13.2.6 Billing and Revenue Innovation Management

# 13.2.6.1 Convergent Invoicing, Receivables Mngmt and Payment Handling

The following section provides an overview of the security-relevant information that applies to Convergent Invoicing and Receivable Management and Payment Handling as part of Contract Accounts Receivable and Payable (FI-CA).

# 13.2.6.1.1 Data Storage Security

Contract Accounts Receivable and Payable (FI-CA) saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following list shows the logical file names and paths used by Contract Accounts Receivable and Payable (FI-CA) and for which programs these file names and paths apply:

### Logical File Names Used in FI-CA and Logical Path Names

The following logical file names have been created in order to enable the validation of physical file names:

Program	Logical File Name Used by the Pro- gram	Logical Path Name Used by the Pro- gram
RFKIBI_FILE00	FICA_DATA_TRANSFER_DIR	FICA_DATA_TRANSFER_DIR
RFKIBI_FILEP01	_	
RFKKBI_FILEEDIT		

RFKKBIBG	_	
RFKKZEDG	-	
RFKKRLDG	-	
RFKKCMDG	_	
RFKKCRDG	_	
RFKKAVDG	_	
RFKKBIB0	_	
RFKKZE00	_	
RFKKRL00	_	
RFKKCM00	_	
RFKKCR00	_	
RFKKAV00	_	
RFKKKA00	_	
RFKKBIT0		
RFKKPCSF	FI-CA-CARD-DATA-S	FI-CA-CARD-DATA-S
RFKKPCSF RFKKPCDS	FI-CA-CARD-DATA-S -	FI-CA-CARD-DATA-S
	FI-CA-CARD-DATA-S 	FI-CA-CARD-DATA-S FI-CA-CVS
RFKKPCDS	-	
RFKKPCDS RFKKCVSPAY	-	
RFKKPCDS RFKKCVSPAY RFKK_CVSPAY_CONFIRM	-	
RFKKPCDS RFKKCVSPAY RFKK_CVSPAY_CONFIRM RFKKCVSCONFIRMDB	-	
RFKKPCDS RFKKCVSPAY RFKK_CVSPAY_CONFIRM RFKKCVSCONFIRMDB RFKK_CVSPAY_CONFIRM_TEST	FI-CA-CVS	FI-CA-CVS
RFKKPCDS RFKKCVSPAY RFKK_CVSPAY_CONFIRM RFKKCVSCONFIRMDB RFKK_CVSPAY_CONFIRM_TEST RFKK_DOC_EXTR_EXP	FI-CA-CVS	FI-CA-CVS
RFKKPCDS RFKKCVSPAY RFKK_CVSPAY_CONFIRM RFKKCVSCONFIRMDB RFKK_CVSPAY_CONFIRM_TEST RFKK_DOC_EXTR_EXP RFKK_DOC_EXTR_AEXP	FI-CA-CVS	FI-CA-CVS
RFKKPCDS RFKKCVSPAY RFKK_CVSPAY_CONFIRM RFKKCVSCONFIRMDB RFKK_CVSPAY_CONFIRM_TEST RFKK_DOC_EXTR_EXP RFKK_DOC_EXTR_AEXP RFKK_DOC_EXTR_IMP	FI-CA-CVS	FI-CA-CVS
RFKKPCDS RFKKCVSPAY RFKK_CVSPAY_CONFIRM RFKKCVSCONFIRMDB RFKK_CVSPAY_CONFIRM_TEST RFKK_DOC_EXTR_EXP RFKK_DOC_EXTR_AEXP RFKK_DOC_EXTR_IMP RFKK_DOC_EXTR_EXTR	FI-CA-CVS	FI-CA-CVS

RFKKBIXBITUPLOAD	FI-CA-BI-SAMPLE	FI-CA-BI-SAMPLE-DIR
	FI-CA-BI-SAMPLE-DIR	
RFKKCOL2	FI-CA-COL-SUB	FI-CA-COL-SUB
RFKKCOLL	-	
Transaction FP03DM (Mass Activity)	_	
Transaction FPCI (Mass Activity)	FI-CA-COL-INFO	FI-CA-COL-INFO
RFKKCOPM	FI-CA-COL-READ	FI-CA-COL-READ
READFILE	_	
RFKKCOPG	FI-CA-COL-TEST	FI-CA-COL-TEST
RFKKRDI_REPORT	FI-CA-RDI	FI-CA-RDI
RFKKRDI_REPORT_DIS		
SAPFKPY3	FI-CA-DTA-NAME	FI-CA-DTA-NAME
RFKKCHK01	FI-CA-CHECKS-EXTRACT	FI-CA-CHECKS-EXTRACT
Class cl_fkk_infco_send	FI-CA-INFCO	FI-CA-INFCO
RFKKBE_SAL1	FICA_BE_SAL	FICA_BE_SAL
RFKKBE_SAL2	FICA_BE_SAL_XML	FICA_BE_SAL_XML
RFKK1099	FI-CA-1099	FI-CA-1099
RFKKOP03	FICA_OPEN_ITEMS	FICA_OPEN_ITEMS
RFKKOP04	_	
RFKKOP07	-	
RFKKES_SAL1	FICA_TAX_REP_GEN	FICA_TAX_REP_GEN
RFKKES_SAL2	-	
RFKKRDI_REPORT	FI-CA-RDI	FI-CA-RDI
RFKKRDI_REPORT_DIS	-	
Transaction EMIGALL	ISMW_FILE	ISMW_ROOT

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information about data storage security, see the chapter in the ABAP Platform Security Guide.

# 13.2.6.1.2 Data Protection

Contract Accounts Receivable and Payable (FI-CA) processes personal data of business partners that might be subject to data protection legislation applicable in some countries.

Contract Accounts Receivable and Payable (FI-CA) uses SAP ILM to support the deletion of this personal data. SAP delivers an end of purpose check for Contract Accounts Receivable and Payable (FI-CA). You register the end of purpose check (EoP) in the Customizing settings for the blocking and deletion of the SAP Business Partner.

### **Display of Blocked Data**

Only if a user has special authorization, is it possible to display blocked business partner master data. However, it is still not possible to create, change, copy, or perform follow-up activities on this blocked business partner data.

However, FI-CA-specific data relating to a blocked business partner (as for example the contract account) users can display without having special authorization.

For more information on the blocking and deletion of personal data, on the end of purpose check and on displaying blocked data in Contract Accounts Receivable and Payable, see the Product Assistance of Contract Accounts Receivable and Payable under Basic Functions SAP Business Partner Blocking and Deleting Personal Data .

#### **Process Flow**

Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available. You do the following:

- 1. Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: CA\_BUPA).
- 2. Run transaction FPDPR\_BP\_INIT once for existing business partners for which you want to execute the end of purpose checks. New business partners you create are automatically included in the end of purpose checks.
- Run transaction FPDPR1 to prepare the end of purpose check of the central business partner. The function module MKK\_BUPA\_EOP\_CHECK saved for Contract Accounts Receivable and Payable (FI-CA) in table BUTEOPFM provides the EoP check result obtained by transaction FPDPR1 to transaction BUPA\_PRE\_EOP.
- 4. Run transaction BUPA\_PRE\_EOP to enable the end of purpose check function for the central business partner.

Business users can request unblocking of blocked data by using the transaction BUP\_REQ\_UNBLK.

If you have the needed authorizations, you can unblock data by running the transaction BUPA\_PRE\_EOP.

You delete data by using the transaction ILM\_DESTRUCTION for the ILM objects of Contract Accounts Receivable and Payable (FI-CA).

#### Configuration: Simplified Blocking and Deletion

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under *Data Protection*.

Define the settings for authorization management under *Authorization Management*. For more information, see the Customizing documentation.

Define the settings for blocking under *Blocking and Unblocking Business Partner*. For more information, see the Customizing documentation.

You configure the settings specific for Contract Accounts Receivable and Payable in the Customizing for Contract Accounts Receivable and Payable under Technical Settings Data Protection and Data Deletion. For more information, see the Customizing documentation.

# 13.2.6.1.3 Payment Card Security According to PCI-DSS

### i Note

The **Payment Card Industry Data Security Standard (PCI-DSS)** was jointly developed by major credit card companies in order to create a set of common industry security requirements for the protection of cardholder data. Compliance with this standard is relevant for companies processing credit card data. For more information, see http://www.pcisecuritystandards.org *P*.

The following sections of the security guide support you in implementing payment card security aspects and outline steps that need to be considered to be compliant with the PCI-DSS.

Please note that the PCI-DSS covers more than the steps and considerations given here. Complying with the PCI-DSS lies completely within the customer's responsibility, and we cannot guarantee the customer's compliance with the PCI-DSS.

For current information about PCI-DSS in general, see SAP Note 1609917

Contract Accounts Receivable and Payable (FI-CA) processes all payment transactions with your business partners. For this purpose, Contract Accounts Receivable and Payable also processes credit card data. For processing credit card transactions, Contract Accounts Receivable and Payable follows the rules laid down by the Payment Card Industry Data Security Standard.

Credit card data arrives in Contract Accounts Receivable in the following ways:

- You receive documents, which already contain credit card data in their supplements, by means of the IDoc interface or by means of BAPIs.
- You receive payments that already contain credit card data with the payment lot transfer program (RFKKZE00).
- External payment collectors and external cash desk services transfer credit card data using enterprise services with the payment to Contract Accounts Receivable and Payable.

- Financial Customer Care transfers credit card data for documents from SAP Customer Relationship Management using RFC.
- Customers or your employees add credit card data as follows:
  - Employees enter credit card data in the master records of business partners and prepaid accounts.
  - Employees enter payment card data in the *Maintain Bank Data* (FPP4) transaction.
  - Employees enter credit card data for payments in the cash desk, in the cash journal, in payment specifications and in promises to pay.
  - Customers enter credit card data online in SAP Biller Direct. SAP Biller Direct transfers the data to Contract Accounts Receivable and Payable.
- You adopt billable items with payment information using the generated RFC interfaces /1FE/<br/>billable item class>\_BIT\_CREATE\_API.

The program for payment (such as the payment run or the cash desk) generates payment documents with supplements containing the credit card data. Contract Accounts Receivable and Payable transfers this credit card data to the payment card company or the clearing house using transaction FPPCDS (creation of file) or FPCS (online transfer).

Contract Accounts Receivable and Payable stores the data as follows:

Object	Table(s)
Business Partner Master Record	BUTOCC
	CCARD
Payments in Payment Lot or Credit Card Lot	DFKKZP
Document	DFKKOPC
	DFKKOPKC
	DFKK_PCARD
Payment Data for a Payment Run	DPAYH
Payment Data for a Payment Using SAP Biller Direct or Fi- nancial Customer Care	DFKKOPC
Payment Specifications	DFKKIP_GRP
Promises to pay	DFKKPPD_PAY
Master Record of Prepaid Account	FKKPREPACC
Billable Items	Generated tables: • /1FE/0 <billable class="" item="">0PY • /1FE/0<billable class="" item="">1PY</billable></billable>

You must restrict the display of the necessary objects by assigning authorizations, while at the same time ensuring that this authorization protection cannot be circumvented by database programs or customer-specific ABAP reports.

You can also make additional security settings for payment card data. For more information, see SAP Note 1032588 and the SAP S/4HANA Security Guide, section "Payment Card Security".

#### Archiving

Only masked credit card information can be archived. Clear text credit card information should not be archived. Archiving encrypted credit card information is problematic because archived data should not be changed. Encrypted credit card information has to be re-encrypted with a different key, for example, with key rotation, as required by PCI-DSS. This change of data is not possible in an archive.

In technologies that are agnostic to the semantics of the data, such as Process Integration (PI), ABAP Web Services, or Forward Error Handling (FEH), archiving has to be disabled. IDocs that contain credit card information should not be archived.

#### Interfaces (IDoc/Services)

### 

According to PCI-DSS, IDoc segments are not allowed to store payment card numbers in clear text. However, during processing of an IDoc in the IDoc Framework, all values are stored temporarily, including the clear text credit card number.

For more information about how to process customer-specific IDocs containing credit card information, go to https://help.sap.com/s4hana\_op\_2021, enter *Handling Sensitive Data in IDocs* into the search bar, press **Enter**, and open the search result with that title.

If you exchange data between systems using IDoc messages, and this data contains unencrypted credit card information, you have to implement access restrictions and a deletion concept at the level of the file system.

Contract Accounts Receivable and Payable processes payment card data in the following interfaces:

Type of Interface	Technical Name	Description
BAPI	BAPI_CTRACPREPAIDACCOUNT_CREA	BAPI - FI-CA Prepaid Account: Create
BAPI	BAPI_CTRACPREPAIDACCOUNT_CHNG	BAPI - FI-CA Prepaid Account: Change
BAPI	BAPI_CTRACPREPAIDACCOUNT_GETD	BAPI - FI-CA Prepaid Account: Read detailed data
BAPI	BAPI_CTRACDOCUMENT_CREATE	BAPI: FI-CA Post Document
RFC	FKK_PREP_PCARD_STORE	Prepaid: Store Payment Data in DFKK_PCARD
RFC	Event 1421 (function module FKK_SAMPLE_1421)	Parallel Billing Call Settlement
RFC	FKK_BUPA_MAINTAIN_SINGLE	Maintain Business Partner
RFC	/1FE/ <billable item<br="">class&gt;_BIT_CREATE_API</billable>	Generated RFC interfaces for transfer- ring billable items with payment infor- mation

Enterprise Service	CashPointPaymentCreateNotifica tion_In	External Cash Point Payment
Web Service	ECC_CASHPOINTPAYMENTCRTNO	External Cash Point Payment
File	Report RFKKPCDS	Payment cards: Settlement
ALE/IDoc	ALE_CTRACDOCUMENT_CREATE	BAPI -> IDoc: ALE_CTRACDOCUMENT_CREATE(FI- CA Post document)

### **RFC** Debugging

### 

Disable RFC debugging when you process credit card information in a productive system. Do not activate the *Set RFC Trace* option in your productive system. If this option is active, the system saves all input data of an RFC call in clear text to a file. If credit card numbers (PAN) are included in calls to some function module, then this data would be stored to this file. Since these numbers have to be stored encrypted according to the PCI-DSS standard, activating this option would result in no longer being PCI compliant.

### Forward Error Handling (FEH)

### 

Disable Forward Error Handling for all services that contain credit card numbers in SAP Customizing.

### Card Verification Values (CVV)

### 

Do not process asynchronous services that contain a card verification code (CAV2, CID, CVC2, CVV2) or their values.

Note that in SAP services, these values correspond to the GDT .PaymentCardVerificationValueText The reason is that the payload of asynchronous services is persisted in the database until the service is processed and persisting card verification values is not allowed according to PCI-DSS.

Synchronous services can be processed because their payload is not persisted.

#### Access Logs

You can configure your system so that it logs access to payment card data via Dynpro and Web Dynpro. You make the settings in the SAP Customizing Implementation Guide under Cross-Application Components

> Payment Cards > Basic Settings > Make Security Settings for Payment Cards ]. Choose a security level for which payment card data is to be displayed masked, and set the indicator Additional authorization check for masked display.

You can use the CCSEC\_LOG\_SHOW transaction to evaluate access to payment card data. To evaluate the access log, a user requires authorization for activity 71 of authorization object B\_CCSEC.

For payment card data, you can also use Read Access Logging (RAL), which covers a large number of access channels, such as Remote Function Call and Web services.

# 13.2.7 Real Estate Management

# 13.2.7.1 Real Estate Management

### **Authorizations**

Standard Roles of Real Estate Management

Role	Description
SAP_RE_APPL	Real Estate Management (including administration and Cus- tomizing)
SAP_EP_RW_REFX_I	AC - Flexible Real Estate Management
SAP_EP_RW_REFX_II	AC - Flexible Real Estate Management - support processes

### **Network and Communication Security**

External heating expenses settlement is available In Real Estate Management. To make this settlement possible, the necessary files must be generated in the SAP system in an internal SAP format. You then need to send the data medium to the settlement company.

### **Trace and Log Files**

The change documents provide information on changes to the authorization group and to the person responsible for the object.

### **Data Storage Security**

### Using Logical Paths and File Names to Protect Access to the File System

Flexible Real Estate Management (RE-FX) saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following lists show the logical file names an paths that are used by Flexible Real Estate Management (RE-FX), and for which programs these file names and paths apply:

#### Logical File Names Used in Flexible Real Estate Management (RE-FX)

The logical file name REFX\_CREATE\_TAPE makes it possible to validate physical file names in Flexible Real Estate Management (RE-FX). The following programs use this logical file name:

- RFRESCMLTAPE
- RFRESCMLTAPECO
- RFRESCSETTLE
- RFRESCSETTLESC
- RFRESCCONTINUE
- RFRESCBOOKING
- RFRESCSETTLCO
- RFRESCCONTINUECO
- RFRESCPOSTCO

#### Logical Path Names Used in Flexible Real Estate Management (RE-FX)

The logical file names of Flexible Real Estate Management (RE-FX) listed above all use the logical file path REFX\_ROOT.

#### Activating the Validation of Logical Path and File Names

The logical paths and file names are entered in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

# 13.2.7.2 Deletion of Personal Data in RE-FX

### Use

The Flexible Real Estate Management (RE-FX) component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021

Product Assistance Cross Components Data Protection .

# **Relevant Archiving Objects**

Archiving Object	Technical Name
Architectural Object	REFX_AO
Adjustment Measure	REFX_AT
Business Entity	REFX_BE
Buildings	REFX_BU
Comparative Group of Apartments	REFX_CG
Real Estate Contract	REFX_CN
Cash Flow of Contracts	REFX_CNCF
Joint Liability	REFX_JL
Land Register	REFX_LR
RE: Move Planning	REFX_MP
Notice of Assessment	REFX_NA
Contract Offer	REFX_OF
Offered Object	REFX_00
Option Rate Determination per Object/Subobject	REFX_OR
Other Public Register	REFX_PE
Participation Group	REFX_PG
Parcel of Land	REFX_PL
Property	REFX_PR
RE Document	REFX_RADOC
Parcel Update	REFX_RC
Rental Object	REFX_RO
Cash Flow of Rental Objects	REFX_ROCF
RE Search Request	REFX_RR
Reservation	REFX_RS

Archiving Object	Technical Name
Recurring Reservation	REFX_RSREC
Service Charge Settlement	REFX_SCSE
Settlement Unit	REFX_SU
Correction Object	REFX_TC

### **Available Check**

Implemented Solution: End of Purpose (EoP) check

For more information, see SAP Note 2134204/2.

# **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

# 13.2.7.3 Deletion of Personal Legacy Data After Migration from Classic Real Estate Management

You might still have legacy data from the classic SAP ERP component *Real Estate Management* (RE) that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544<sup>2</sup>/<sub>2</sub>.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. You can use SAP ILM to support the deletion of personal data as described in the following sections.

# Relevant Application Objects in Real Estate Management (RE) and Available Deletion Functionality

The following ILM objects enhance archiving objects with the information for data retention.

Application Object	Deletion Functionality: ILM Object	SAP Note
Application	RE_REQUEST	2578654
		2582007
Buildings	RE_BUILDING	2553910
		2571648
Business Entity	RE_BUSN_EN	2553219
		2550341
Land Register	RE_LANDREG	2536591
Lease-Out Flows	RE_FLOW_DT	2582005
		2578652
Management Contract	RE_MGT_CNT	2555859
		2574929
Offer	RE_OFFER	2580858
		2578653
Property	RE_PROPRTY	2562465
		2570217
Real Estate General Contract	RE_GNRL_CN	2522322
Rental Agreement	RE_RNTL_AG	2582008
		2575665 加
Rental Request	RE_RNTL_RQ	2602104
Rental Unit	RE_RNTL_UN	2580857
		2574745
Service Charge Settlement	RE_SC_SE	2572928
Settlement Unit	RE_STLM_UN	2578655
		2582010 🎓

### **Process Flow**

- 1. Before archiving data, you must define residence times and retention periods in SAP Information Lifecycle Management (ILM) by doing the following:
  - Run transaction IRMPOL and maintain the required residence and retention policies for the Real Estate Business Partner (ILM object: TRTM\_BPAR).
  - Run transaction IRMPOL and define the required retention policies for the ILM objects of *Real Estate Management* (RE).
  - You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 2. To determine which business partners have reached end of purpose and can be archived, you do the following:
  - Run transaction SARA and call up archiving object TRTM\_BPAR.
  - Specify the Real Estate Business Partner you want to archive in the write variant of the archiving object. Before archiving, the write program checks whether business partner data is still used by the relevant objects in *Real Estate Management* (RE).
  - If the business partner data is no longer used in ongoing business activities, i.e. all related Real Estate objects were either archived or the assignment of the business partner to the relevant Real Estate object was removed, the business partner is archived and thus blocked in the system. Only users with special authorizations can then access the archived data.
- 3. To delete personal data, you do the following:
  - Run transaction IRMPOL for the ILM objects of *Real Estate Management* (RE).
  - Run transaction IRMPOL for ILM object TRTM\_BPAR.

### **More Information**

- For more information about the ILM enablement of the Real Estate Business Partner, see SAP Note 2590872/2
- For more information about the ILM objects used in *Real Estate Management* (RE), see SAP Library at https://help.sap.com/viewer/p/SAP\_ERP under SAP ERP Central Component Financials Real Estate (RE) Real Estate Management Archiving.

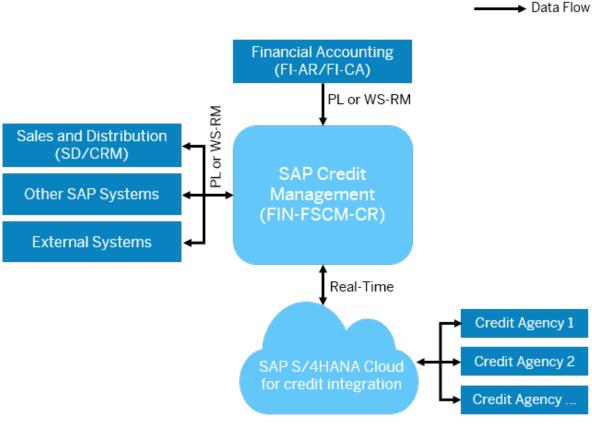
# 13.2.8 Receivables Management

# 13.2.8.1 SAP Credit Management

# 13.2.8.1.1 Technical System Landscape

### Use

This figure shows an overview of the technical system landscape for SAP Credit Management.



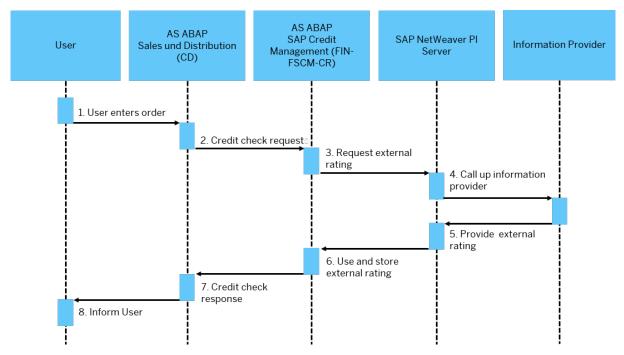
Technical System Landscape

To exchange messages with external information providers, you have to use the Integration Server. For accounting systems as well as Sales and Distribution (SD) systems, you can configure the communication either via the Integration Server or via a point to point connection using Web Services Reliable Messaging (WSRM). The SAP Business Information Warehouse is connected via Remote Function Call (RFC).

For more information about recommended security zone settings, see ABAP Platform Security Guide.

For SAP Credit Management the business package for the Credit Manager provides you with portal content so that you can use the functions from SAP Credit Management in the portal. Security-relevant information about the use of the portal content is available in the ABAP Platform Security Guide for the usage types Enterprise Portal Core (EPC) and SAP Enterprise Portal (EP) in the portal security guide.

# 13.2.8.1.2 Security Aspects of Data, Data Flow, and Processes



This figure shows an example of a data flow for the SAP Credit Management application.

This table shows the security aspect to be considered for the process step and what mechanism applies.

Step	Description	Security Measure
1	User enters order	User types: dialog or internet user
2	Credit check request	Communication protocol HTTPS or HTTP
3	Request external rating	Communication protocol HTTPS or HTTP
4	Call up information provider	Communication protocol HTTPS or HTTP
5	Provide external rating	Not applicable
6	Use and store external rating	Not applicable
7	Credit check response	Communication protocol HTTPS or HTTP
8	Inform user	Not applicable

# 13.2.8.1.3 User Management

### **Standard Users**

This table shows the standard users that are necessary for operating SAP Credit Management.

System	User ID	Туре	Password	Description
SAP Credit Management, client systems	For example, CREDITXIUSER	Communication user	You specify the initial password during the installation. The user ID and pass- word are stored in the XI channel for the con- nection.	This is required for communication be- tween SAP Credit Management and cli- ent systems using the XI channel.

You need to create this user before XI configuration. Assign both roles SAP\_FIN\_FSCM\_CR\_USER and SAP\_XI\_IS\_SERV\_USER to the user. The user and password are added to the XI channel logon data that you create when you configure your exchange server.

# 13.2.8.1.4 Authorizations

### **Defining Authorizations**

You can control the right of access to SAP Credit Management data by assigning authorizations – separately by credit segment and activity – to the authorization object  $F_UKM\_SGMT$ . The fields of this authorization object are:

- You can restrict the access to credit segment-independent master data of SAP Credit Management (for example, the score) by using the authorization object for business partner roles (B\_BUPA\_RLT) with the role Business Partner Credit Management (UKM000).
- You can restrict the access to logs (application logs) of SAP Credit Management using the authorization object S\_APPL\_LOG.

For SAP Credit Management, the following forms are relevant for object name and subobject:

Object Name	Subobject	Meaning
FIN-FSCM-CR	BW-SCORING	Transfer of score from BW
FIN-FSCM-CR	COMMITMENT	Credit exposure update
FIN-FSCM-CR	CREDITCHECK	Credit check

Object Name	Subobject	Meaning
FIN-FSCM-CR	MONITOR	Update entries for external credit Infor- mation
FIN-FSCM-CR	SEARCH_ID	Search ID at credit information provider
FIN-FSCM-CR	REPLICATE	Replicate FI-CA score
FIN-FSCM-CR	EVENTING	Log of events occurred
FIN-FSCM-CR-MASS	ERROR	Logs of mass changes, can be differen-
	ERROR_BIG	tiated by the severity of the error
	ERROR_PROG	
	ERROR_UPD	
	INFO	
	STATISTICS	
	SUCCESS	
	WARNING	

### Integration with Sales and Distribution

#### **Business scenario:**

A sales representative carries out a credit check. The credit check fails. In the background, a documented credit decision is automatically created in SAP Credit Management.

#### Authorization Concept:

#### • One System Scenario:

The sales representative doesn't need any authorizations in SAP Credit Management. The documented credit decision is created by the workflow user SAP\_WFRT. To this user, you must assign a copy of the business role SAP\_FIN\_CR\_DCD\_WF. This business role includes all necessary authorizations for creating documented credit decisions in SAP Credit Management.

#### • Multiple System Scenario:

You need to configure the web service

DocumentedCreditDecisionERPBusinessTransactionDocumentNotification\_In. To the sales representative carrying out the credit check, you must assign all authorizations necessary for creating a documented credit decision. To this sales representative, you must assign a copy of the business role SAP\_FIN\_CR\_DCD\_WF. This business role includes all necessary authorizations for creating documented credit decisions in SAP Credit Management.

# 13.2.8.1.5 Communication Destinations

### Use

This table shows an overview of the communication destinations (RFC) used by SAP Credit Management.

Destination	Delivered	User, Authorizations
INTEGRATION_SERVER	No	XIAPPLUSER
		Role SAP_XI_APPL_SERV_USER
LCRSAPRFC	No	
SAPSLDAPI	No	

Connection Destinations when Using the Integration Server

These destinations are not application-specific but they are required for the operation of SAP Process Integration.

For point to point connections via Web Services Reliable Messaging (WSRM), you use the SOA Manager in both systems to create the logical port and the endpoint.

# 13.2.8.1.6 Data Storage Security

#### Use

Master and transaction data of *SAP Credit Management* are saved in the database of the SAP system in which *SAP Credit Management* is installed. They are not distributed to connected systems via XI, however they can be optionally extracted to SAP Business Information Warehouse.

Access to this data is restricted through the authorizations for authorization object  $F_UKM\_SGMT$ . Authorizations for this authorization object are provided for role SAP\_FIN\_FSCM\_CR\_USER in the standard delivery; you can copy the role and adapt it as required. For more information about authorization object  $F_UKM\_SGMT$ , see the configuration guide of SAP Credit Management.

Access to data on natural persons in particular is subject to data protection requirements and must be restricted by assigning authorizations.

# 13.2.8.1.7 Security-Relevant Logging and Tracing

### Use

All changes to the master data of *SAP Credit Management* are recorded as change documents in the business partner record. Changes automatically executed by the system as a follow-on process to an event appear under the name of the communication user if the event was triggered by an XI message.

#### Example

A credit check is initiated by SD; the system detects that the validity date of the credit limit has expired and determines a new credit limit on the basis of the Customizing settings.

# 13.2.8.2 SAP Dispute Management

# 13.2.8.2.1 Technical System Landscape

#### Use

You can use *SAP Dispute Management* in a **one-system scenario** or in a **multiple-system scenario**. If you use *SAP Dispute Management* in a one-system scenario, this means that you use *SAP Dispute Management* in the same system as *Accounts Receivable*. In a multiple-system scenario, you run *SAP Dispute Management* in a separate system. This communicates with the Accounts Receivable system connected by means of synchronous and asynchronous BAPI calls and dialog calls.

The figure below shows an overview of the technical system landscape for SAP Dispute Management in a one-system scenario.



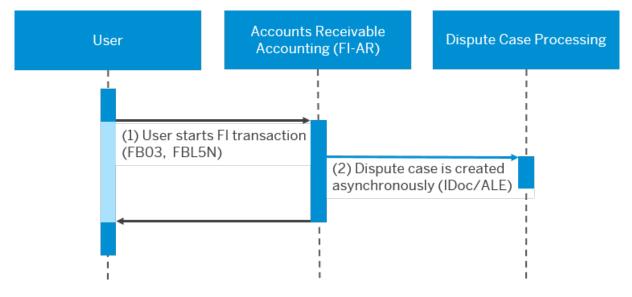
The figure below shows an overview of the technical system landscape for SAP Dispute Management in a multiple-system scenario.



For SAP Dispute Management, with Business Package for Dispute Manager you can also use portal content to use the functions of SAP Dispute Management in the portal. For security-relevant information about using the portal content, see the ABAP Platform Security Guide for the usage types Enterprise Portal Core (EPC) and Enterprise Portal (EP) in the Portal security guide.

# 13.2.8.2.2 Security Aspects of Data, Data Flow, and Processes

The figure below shows an example of the data flow that occurs when you create a dispute case in a multiplesystem scenario:



The table below shows the security aspect to be considered for the process step and what mechanism applies.

Step	Description	Security Measure
1	User starts FI transaction (for example, FB03 for document display or FBL5N for line item list)	User type: Dialog user
2	Dispute case is created asynchronously (IDoc/ALE)	User type: Technical user or, when the Trusted/Trusting connection is used, di- alog user (see also User Administration [page 155])

As already mentioned under Technical System Landscape [page 153], SAP Dispute Management uses BAPI calls (IDocs) asynchronously for the data flow between the Accounts Receivable system and the Dispute Case Processing system. The following IDocs are affected:

- Sending system: Accounts Receivable Accounting, receiving system: Dispute Case Processing
  - AttributesChange
  - Create
  - Process
- Sending system: Dispute Case Processing, receiving system: Accounts Receivable Accounting
  - AttributeSynchronize
  - StatusChanged
  - WriteOff

If you are using SAP Dispute Management in a one-system scenario, synchronous BAPI calls are used instead.

# 13.2.8.2.3 User Management

### **User Administration Tools**

The table below shows the user management tools for SAP DisputeManagement.

User Management Tools

Tool	Detailed Description	Prerequisites
User and role maintenance with <i>AS ABAP</i> (transactions SU01 and PFCG )	For more information, see User and Role Administration of Application Server ABAP in the ABAP Platform doc- umentation.	

# **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that users who perform their tasks interactively have to change their passwords on a regular basis, but not those users who perform their tasks using background processing.

The user types that are required for SAP Dispute Management include:

- Individual users:
  - For each individual user in your system, you need dialog users for the following purposes:
    - To use the system via SAP GUI for Windows
    - If you use SAPDisputeManagement in a multiple system scenario and the RFC destinations used use a Trusted/Trusting system relationship, calls to the other system are performed using the current user from the calling system. Therefore, for each user a valid user must also exist in the target system.

- Technical users:
  - Background users can be used for processing in the background.
  - If you use *SAPDisputeManagement* in a multiple system scenario and the RFC destinations concerned are configured such that they do **not** use a Trusted/Trusting system relationship, you need the following technical users for the RFC destinations:
    - Communication users are used for synchronous and asynchronous BAPI calls (IDocs).
    - Dialog users are used for dialog calls that take place remotely in the other system.

For more information about these user types, see under User Types in the Security Guide for AS ABAP.

# Standard Users

If you use *SAP Dispute Management* in a multiple system scenario and there is **no** Trusted/Trusting system relationship between the systems involved, you have to configure corresponding users for the RFC communication between the systems involved.

Note that in *SAP Dispute Management*, asynchronous BAPI calls, synchronous BAPI calls, and dialog calls take place between the systems involved. There are calls from the Dispute Case Processing system to the system for Accounts Receivable Accounting and vice versa.

The table below shows the users required if you use *SAP Dispute Management* in a multiple system scenario and there is **no** Trusted/Trusting system relationship between the systems involved.

#### Standard Users

System	User ID	Туре	Password	Description
System for Dispute Case Processing	Example: ALERE- MOTE1_COM	Communication users	The user ID and pass- word are stored in the RFC destination for the connection.	These users are used when synchronous or asynchronous BAPI methods are called from the Accounts Re- ceivable system in the Dispute Case Process- ing system.
System for Dispute Case Processing	Example: ALERE- MOTE1_DIA	Dialog users	The user ID and pass- word are stored in the RFC destination for the connection.	This user is used for di- alog calls from the Ac- counts Receivable Ac- counting system in the Dispute Case Process- ing system.

System	User ID	Туре	Password	Description
Accounts Receivable Accounting system	Example: ALERE- MOTE2_COM	Communication users	The user ID and pass- word are stored in the RFC destination for the connection.	These users are used when synchronous or asynchronous BAPI methods are called from the Dispute Case Processing system in the Accounts Receiva- ble system.
Accounts Receivable Accounting system	Example:ALERE- MOTE2_DIA	Dialog users	The user ID and pass- word are stored in the RFC destination for the connection.	This user is used for dialog calls from the Dispute Case Process- ing system in the Ac- counts Receivable Ac- counting system.

Create the users and enter them in the corresponding RFC destinations. You can assign user IDs as required. The user IDs above are merely examples.

# 13.2.8.2.4 Communication Destinations

#### Use

The following table shows an overview of the communication destinations (RFC) that you need for *SAP Dispute Management* if you use it in a multiple-system scenario. You can use these communication destinations to establish communication between the Financial Accounting system and the Dispute Case Processing system.

You can assign names for your RFC destinations as required. The names of the RFC destinations that are specified in the table are merely examples. The destinations are not delivered in the standard system; you need to create them yourself.

Destination	Description	User, Authorizations
Example: DM2FIN_DIAG This destination is used for dialog calls that take place from the Dispute Case	RFC user (dialog) in Accounts Receiv- able	
	Processing system to the Accounts Re- ceivable system by means of RFC.	Role: SAP_FIN_FSCM_DM_AR_RFC_DIALOG
		Contains the authorizations required by a user to call SAP Dispute Management dialog methods using RFC from the Dis- pute Case Processing system in the Ac- counts Receivable system.
		Examples of such methods are includ- ing open items in a dispute case and navigating from a dispute case to a linked line item.
Example: DM2FIN_COMM This destination is used for synchro- nous and asynchronous (IDocs) BAPI calls that take place from the Dispute Case Processing system to the Ac-	-	RFC user (communication) in Ac- counts Receivable
		Role: SAP_FIN_FSCM_DM_AR_RFC_COMM
	counts Receivable system.	Contains the authorizations required by a user to call synchronous and asyn- chronous SAP Dispute Management BAPI methods from the Dispute Case Processing system in the Accounts Re- ceivable system.
		Examples of such methods are the au- tomatic write off of dispute cases and automatic notification of Accounts Re- ceivable when confirming and voiding cases.
Example: FIN2DM_DIAG	This destination is used for dialog calls that take place from the Accounts Re-	RFC user (dialog) in Dispute Case Processing
	ceivable system to the Dispute Case	Role: SAP_FIN_FSCM_DM_RFC_DIALOG
	Processing system by means of RFC.	Contains the authorizations for a user with which the DISPLAY method is called in the Dispute Case Processing system from the Accounts Receivable system by RFC. The role contains the authorizations necessary for displaying the dispute case.

Destination	Description	User, Authorizations
Example: FIN2COL_COMM	This destination is used for synchro- nous and asynchronous (IDocs) BAPI calls that take place from the Accounts Receivable system to the Dispute Case Processing system.	RFC user (communication) in Dispute Case Processing Role: SAP_FIN_FSCM_DM_RFC_COMM Contains the authorizations required by a user to call synchronous and asyn- chronous BAPI methods from the Ac-
		counts Receivable system in the Dis- pute Case Processing system.
		Examples of such methods are creating dispute cases from Accounts Receiva- ble and automatically changing dispute cases using clearing transactions in Ac- counts Receivable.

### Set up RFC destinations for the ALE scenario

When you set up the RFC destinations for the ALE scenario, check whether the option of trusted/trusting system relationship is relevant for you. Using an RFC trusted/trusting system relationship between two SAP systems means that in the case of an RFC (Remote Function Call) from the trusted to the trusting system, **no** password is sent for the logon to the trusting system. You can configure the RFC destinations in such a way that the call in the target system occurs with the current user from the calling system without a password being specified or entered on the logon screen. This has the following advantages, for example:

- When changes to objects or data are logged in the called system, this logging takes place with the current user from the calling system. This makes it easier to track changes that occurred through RFC.
- You can assign individual authorizations to the users in the called system. As such you can differentiate which actions or functions are accessible to the user in the called system irrespective of the user.

With this procedure, you must create the users that are to be allowed to execute using RFC functions in the called system as well. Note that in the ALE scenario of *SAP Dispute Management*, RFC calls take place from the Accounts Receivable system to the Dispute Case Processing system and vice versa. A trust relationship between SAP systems is **not** mutual. This means that you can choose whether one system is to be designated as trusted for the other system and vice versa, or whether you want to define the trust relationship only in one direction.

In Customizing of ALE (*Application Link Enabling*), you can also define different RFC destinations for dialog calls, for BAPI calls, and for sending IDocs. As such you can also define an RFC destination for the dialog calls that use the trusted/trusting system relationship and use the current user from the calling system for the RFC calls in the target system, whilst you define an RFC destination for BAPI calls and for the sending of IDocs that does not use the trusted/trusting system relationship and in which you enter a communication user.

#### i Note

Note the following if your Accounts Receivable system is known as a trusted system by the Dispute Case Processing system and you want to configure the RFC destination used for sending IDocs so that it uses the trusted/trusting system relationship and the RFC calls in the target system with the current user from the calling system:

IDocs are sent to the Dispute Case Processing system from the Accounts Receivable system when items are cleared in the Accounts Receivable system, the clearing of items is reset, or partial payments are executed on items for which a promise to pay exists for the corresponding invoice. If the corresponding RFC destination uses the trusted/trusting system relationship, and carries out the call in the target system with the current user from the calling system, this means that the user triggering the clearing, reset of clearing, or partial payment must also be defined in the Dispute Case Processing system. You must therefore create **all** users who carry out clearing, resets of clearing, or partial payments in the Accounts Receivable system, and therefore affect dispute cases, in the Dispute Case Processing system.

# 13.2.8.2.5 Data Storage Security

Use

Master data, transaction data, and Customizing data of *SAP Dispute Management* are stored in the database of the SAP system.

Access to the database is restricted by the authorization objects of SAP Dispute Management.

# 13.2.8.3 SAP Collections Management

# 13.2.8.3.1 Technical System Landscape

#### Use

You can use SAP Collections Management in a **one-system scenario** or in a **multiple-system scenario**. If you use SAP Collections Management in a one-system scenario, this means that you use Collections Management in the same system as Accounts Receivable. In a multiple-system scenario, you run Collections Management in a separate system. This communicates with the Accounts Receivable system connected by means of synchronous and asynchronous RFC calls and dialog calls.

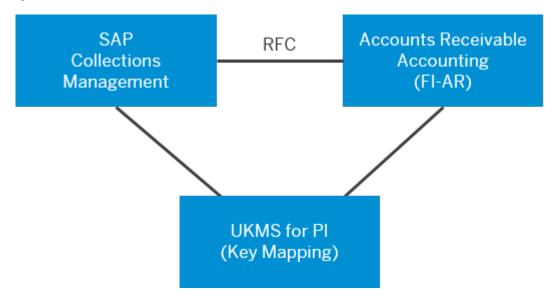
The figure below shows the technical system landscape in a **one-system scenario**:

SAP Collections Management Accounts Receivable Accounting (FI-AR) The following figure shows the technical system landscape in a **multiple-system scenario**:



If you connect several FI systems in a multiple-system scenario but have **not** installed a central system for processing customer master data, then you can resolve conflicts when assigning numbers with the connection of *Unified Key Mapping Service* to *SAP Process Integration* (UKMS connection to *SAP Process Integration*).

The figure below shows the technical system landscape in a **multiple-system scenario with several FI** systems:



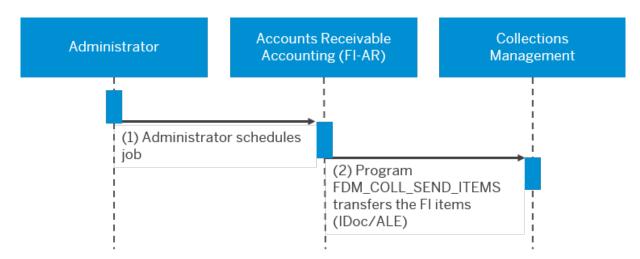
For additional information, go to https://help.sap.com/s4hana\_op\_2021, enter *Connecting to SAP Process Integration* into the search bar, press Enter, and open the search result with that title.

# 13.2.8.3.2 Security Aspects of Data, Data Flow, and Processes

The following sections show an overview of the data flow in a multiple-system scenario.

# 13.2.8.3.2.1 Transfer of Transaction Data

The figure below shows the transfer of transaction data, meaning Fl items, from the *Accounts Receivable* (FI-AR) system to the Collections Management system. This is data that the system needs for creating the worklists.

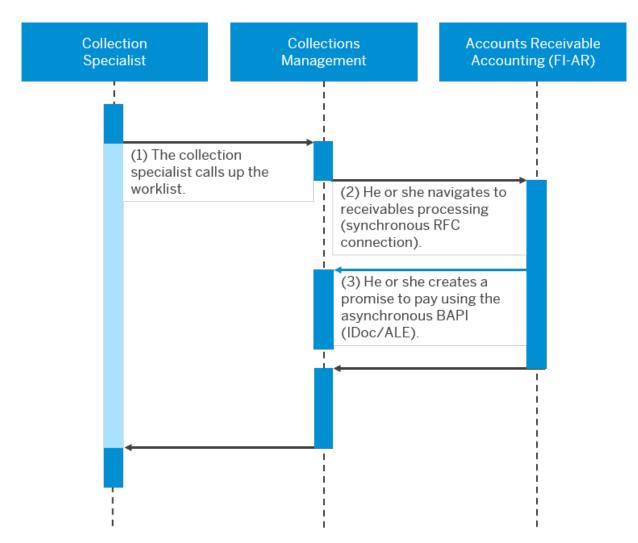


The table below shows the security aspect to be considered for the process step and what mechanism applies.

Step	Description	Security Measure
1	The administrator schedules the job.	User type: Dialog user
2	Program FDM_COLL_SEND_ITEMS transfers the FI items (IDoc/ALE)	User type: Technical user or, when the Trusted/Trusting connection is used, di- alog user (see also )

# 13.2.8.3.2.2 Processing of Items in the Worklist

The figure below shows how a collection specialist processes an item in his worklist, so creating a promise to pay.



The table below shows the security aspect to be considered for the process step and what mechanism applies.

Step	Description	Security Measure
1	The collection specialist call up the worklist (transaction UDM_SPECIAL-IST)	User type: Dialog user
2	He then navigates to receivables proc- essing (synchronous RFC connection)	User type: Dialog user
3	He creates a promise to pay with asyn- chronous BAPI (IDoc/ALE)	User type: Technical user or, when the Trusted/Trusting connection is used, di- alog user

# 13.2.8.3.3 User Management

# **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that users who perform their tasks interactively have to change their passwords on a regular basis, but not those users who perform their tasks using background processing.

The user types that are required for SAP Collections Management include:

- Individual users:
  - For each individual user in your system, you need dialog users for the following purposes:
    - To use the system via SAP GUI for Windows
    - If you use *SAP Collections Management* in a multiple system scenario and the RFC destinations used use a Trusted/Trusting system relationship, calls to the other system are performed using the current user from the calling system. Therefore, for each user a valid user must also exist in the target system.
- Technical users:
  - Background users can be used for processing in the background.
  - If you use SAP Collections Management in a multiple system scenario and the RFC destinations concerned are configured such that they do **not** use a Trusted/Trusting system relationship, you need the following technical users for the RFC destinations:
    - Communication users are used for synchronous and asynchronous BAPI calls (IDocs).
    - Dialog users are used for dialog calls that take place remotely in the other system.

### **Standard Users**

If you use *SAP Collections Management* in a multiple system scenario and there is **no** Trusted/Trusting system relationship between the systems involved, you have to configure corresponding users for the ALE/RFC communication between the systems involved.

Note that in *SAP Collections Management*, asynchronous BAPI calls (IDocs), synchronous BAPI calls, and dialog calls take place between the systems involved. There are calls from the Collections Management system to the system for Accounts Receivable Accounting and vice versa.

The following table shows the standard users required if you use *SAP Collections Management* in a multiple system scenario and there is **no** Trusted/Trusting system relationship between the systems involved.

System	User ID	Туре	Password	Description
Collections Manage- ment system	Example: ALE-DIAG1	Dialog users	The user ID and pass- word are stored in the RFC destination for the connection.	This user is used for dialog calls from the Accounts Receivable Accounting system in the Collections Man- agement system.
Collections Manage- ment system	Example: ALE-COMM1	Communication users	The user ID and pass- word are stored in the RFC destination for the connection.	This user is used for synchronous BAPI calls or asynchronous BAPI calls (IDocs) from the Accounts Receiva- ble Accounting system in the Collections Man- agement system.
Accounts Receivable Accounting system	Example: ALE-DIAG2	Dialog users	The user ID and pass- word are stored in the RFC destination for the connection.	This user is used for dialog calls from the Collections Man- agement system in the Accounts Receivable Accounting system.
Accounts Receivable Accounting system	Example: ALE-COMM2	Communication users	The user ID and pass- word are stored in the RFC destination for the connection.	This user is used for synchronous BAPI calls or asynchronous BAPI calls (IDocs) from the Collections Man- agement system in the Accounts Receivable Accounting system.

Create the users required and enter them in the corresponding RFC destinations. You can assign user IDs as required. The user IDs above are merely examples.

# 13.2.8.3.4 Communication Destinations

#### Use

The following table shows an overview of the communication destinations that you need for *SAP Collections Management* if you use it in a multiple-system scenario. You can use these communication destinations to establish communication between the Financial Accounting system and the system that contains SAP Collections Management.

You can assign names for your RFC destinations as required. The names of the RFC destinations that are specified in the table are merely examples. The destinations are not delivered in the standard system; you need to create them yourself.

Destination	Description	User, Authorizations
Example: COL2FIN_DIAG	This destination is used for dialog calls that take place from the Collections Management system to the Accounts	RFC user (dialog) in Receivables Processing
	Receivable system by means of RFC.	SAP_FIN_FSCM_COL_AR_RFC_DIALOG
		Contains the authorizations for a user with which the navigate to receivables processing from the worklist by means of RFC. The authorizations permit the following activities:
		Display of invoice data
		Display of payment data
		Display of invoice history
		Creation, change, or display of a con- tact person
Example: COL2FIN_COMM	This destination is used for synchro- nous and asynchronous (IDocs) BAPI calls that take place from the Collec- tions Management system to the Ac- counts Receivable system.	RFC user (communication) in Ac- counts Receivable
		Role: SAP_FIN_FSCM_COL_AR_RFC_COMM
		Contains authorizations for a user with which synchronous and asynchronous BAPI methods are called from the SAP Collections Management system in the Accounts Receivable system.
		An example of such a method is the automatic notification to Accounts Re- ceivable when promises to pay are con- firmed and voided.

Destination	Description	User, Authorizations
that take place from the A ceivable system to the Co	This destination is used for dialog calls that take place from the Accounts Re- ceivable system to the Collections Man- agement system by means of RFC.	RFC user (dialog) for collections man- agement functions Role: SAP_FIN_FSCM_COL_RFC_DIALOG
		Contains authorizations for a user with which dialog methods are called in the SAP Collections Management system from the Financial Accounting system by means of RFC.
		For example, navigation from receiva- bles processing to the detail display of the promise to pay or dispute case.
Example: FIN2COL_COMM	This destination is used for synchro- nous and asynchronous (IDocs) BAPI calls that take place from the Accounts Receivable system to the Collections Management system.	RFC user (communication) for collec- tions management
		Role: sap_fin_fscm_col_rfc_comm
		Contains authorizations for a user with which synchronous and asynchronous methods are called in the SAP Collec- tions Management system from the Fi- nancial Accounting system.
		For example:
		Posting of IDocs with data from Finan- cial Accounting
		Creation of dispute cases, promises to pay, customer contacts, and resubmissions
		Reading of attributes of dispute cases, promises to pay, customer contacts, and resubmissions for display in receiv- ables processing

### Possible additional necessary destinations

If you connect several FI systems in a multiple-system scenario and use the connection of *Unified Key Mapping Service* to *SAP Process Integration* (UKMS connection to *SAP Process Integration*) to resolve conflicts when assigning numbers, you also need to set up the following destinations:

- Calls from the of accounts receivable system to the system of SAP Process Integration (PI system)
- Calls from the Collections Management system to the PI system

For additional information, see Customizing of SAP Collections Management under Basic Settings for Collections Management Business Partners Master Data Distribution for Several FI Systems, if you have activated business function FSCM Functions 2 (FIN\_FSCM\_CCD\_2).

For additional information about the security aspects of the *CRM Middleware* that you can use as a tool for master data replication, see the Security Guide for *SAP Customer Relationship Management*.

### Set up RFC destinations for the ALE scenario

When you set up the RFC destinations for the ALE scenario, check whether the option of trusted/trusting system relationship is relevant for you. Using an RFC trusted/trusting system relationship between two SAP systems means that in the case of an RFC (Remote Function Call) from the trusted to the trusting system, no password is sent for the logon to the trusting system. You can configure the RFC destinations in such a way that the call in the target system occurs with the current user from the calling system without a password being specified or entered on the logon screen. This has the following advantages, for example:

When changes to objects or data are logged in the called system, this logging takes place with the current user from the calling system. This makes it easier to track changes that occurred through RFC.

You can assign individual authorizations to the users in the called system. As such you can differentiate which actions or functions are accessible to the user in the called system irrespective of the user.

With this procedure, you must create the users that are to be allowed to execute using RFC functions in the called system as well. Note that in the ALE scenario of *SAP Collections Management*, RFC calls take place from the Accounts Receivable system to the Collections Management system and vice versa. A trust relationship between SAP systems is not mutual. This means that you can choose whether one system is to be designated as trusted for the other system and vice versa, or whether you want to define the trust relationship only in one direction.

In the Customizing of ALE (*Application Link Enabling*), you can also define different RFC destinations for dialog calls, for BAPI calls, and for sending IDocs. As such you can also define an RFC destination for the dialog calls that use the trusted/trusting system relationship and use the current user from the calling system for the RFC calls in the target system, whilst you define an RFC destination for BAPI calls and for the sending of IDocs that does not use the trusted/trusting system relationship and in which you enter a communication user.

#### i Note

Note the following if your Accounts Receivable system is known as a trusted system by the Collections Management system and you want to configure the RFC destination used for sending IDocs so that it uses the trusted/trusting system relationship and carries out the RFC calls in the target system with the current user from the calling system:

IDocs are sent to the Collections Management system from the Accounts Receivable system when items are cleared in the Accounts Receivable system, the clearing of items is reset, or partial payments are executed on items for which a promise to pay exists for the corresponding invoice. If the corresponding RFC destination uses the trusted/trusting system relationship, and carries out the call in the target system with the current user from the calling system, this means that the user triggering the clearing, reset of clearing, or partial payment must also be defined in the Collections Management system. You must therefore create all users who carry out clearing, resets of clearing, or partial payments in the Accounts Receivable system, and therefore affect promises to pay, in the Collections Management system.

# 13.2.9 SAP S/4HANA Financial Closing cockpit

# 13.2.9.1 Authorizations

The SAP S/4HANA Financial Closing cockpit uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the AS ABAP Security Guide also apply to the SAP S/4HNA Financial Closing cockpit.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP and the User Management Engine's user administration console on the AS Java.

For more information about how to create roles, go to the SAP Help Portal and search for User and Role Administration of Application Server ABAP. There, go to Configuration of User and Role Administration Role Administration

### Authorizations for Business Intelligence (BI) iViews

BI authorizations are maintained separately from the authorizations in the SAP S/4HANA Financial Closing cockpit. You need the standard BI authorizations for executing queries.

For more information, go to the SAP Help Portal and search for *Data Warehouse Management*. There, go to Authorizations Authorizations for Working with Queries .

# 13.2.10 Travel Management

# 13.2.10.1 Travel Management

# Authorizations

Standard Roles in Travel Management (for Web Dynpro ABAP-Based Applications)

Role	Description
SAP_FI_TV_WEB_TRAVELER_2	Traveler
	The role contains the authorization profile needed to execute the applications of the <i>Travel and Expenses</i> Employee Self-Service (ESS) in <i>SAP Enterprise Portal</i> .
SAP_FI_TV_WEB_TRAVELER_EXT_TP	Traveler
	Users with this role can execute the work center for travelers and the corresponding applications in NWBC. NWBC calls a third-party travel planning solution instead of SAP Travel Planning.
	The role contains the authorization profile needed to exe- cute the applications of the <i>Travel and Expenses</i> ESS in <i>SAP</i> <i>Enterprise Portal</i> .
SAP_FI_TV_WEB_ESS_TRAVELER_2	ESS Single Role for Travelers
	Users with this role can execute the work center for travelers and the corresponding applications in NWBC.
	This role is integrated into the ESS role for Web Dynpro ABAP-based applications (SAP_EMPLOYEE_ESS_WDA_1).
SAP_FI_TV_WEB_ASSISTANT_2	Travel Assistant
	Users with this role can execute the work center for travel assistants and the corresponding applications in NWBC.
	The role contains the authorization profile needed to exe- cute the applications of the <i>Travel and Expenses</i> ESS in <i>SAP</i> <i>Enterprise Portal</i> .
SAP_FI_TV_WEB_ESS_ASSISTANT_2	Travel Assistant
	Users with this role can execute the work center for travel assistants and the corresponding applications in NWBC.
SAP_FI_TV_WEB_APPROVER_2	Approving Manager
	Users with this role can execute the work center for approv- ing managers and the corresponding applications in NWBC.
	This role is integrated into the MSS role for Web Dynpro ABAP-based applications (SAP_MANAGER_MSS_NWBC).

Role	Description
SAP_FI_TV_WEB_POLICY_ADMIN_2	Travel Policy Administrator
	Users with this role can execute frequently used Customiz- ing applications for policy management in NWBC.
SAP_FI_TV_TIC_AGENT	Travel Interaction Center Agent
	This role authorizes service agents to run the required trans- actions and Web Dynpro ABAP-based applications in the Travel Management system from within the Travel Interac- tion Center.
	The Travel Interaction Center is a Shared Services Center in SAP Customer Relationship Management (SAP CRM).

#### **Authorization Profiles**

The standard system contains the travel profile FI-TV (infotype 0470 of *Human Resources Management* (HCM)). Alternatively, you can create the authorization profile by means of organizational assignment using the HR feature *TRVCP*.

#### **Authorization Objects**

For all general functions, *Travel Management* uses the authorization object P\_TRAVL.

The transfer of results from expense reports to accounting is protected by the authorization object F\_TRAVL.

The travel plan status is protected by the authorization object F\_TRAVL\_S.

### **Network and Communication Security**

In Travel Management, you can set up connections to the following global distribution systems (GDS):

• Amadeus

The partner is responsible for the Gateway.

• Galileo

The partner is responsible for the Gateway.

Alternatively or in addition, you can use *SAP Process Integration* to set up direct connections to the following travel service providers:

- Flight reservation systems, for example, low-cost carrier providers Depending on the partner, communication with the Web services is HTTPS or HTTP based.
- Hotel reservation systems such as HRS Depending on the partner, communication with the Web services is HTTPS or HTTP based. For the communication channel, you can make various security settings. For more information, see the *Configuration Guide*.
- Rail portals such as Deutsche Bahn (BIBE) Communication with the Web services is HTTPS based.

Alternatively, instead of using SAP Travel Planning, you can use third-party online booking systems (third-party travel planning) such as:

#### • GetThere

Communication with the Web services of *GetThere* (and of *Sabre*, if applicable) is HTTPS based. In *SAP Enterprise Portal*, you can use Single Sign-On (SSO) to automatically log on the SAP Travel Management users to a third-party online booking system.

• e-Travel

Communication with the Web services of *e-Travel* is HTTPS based. In *SAP Enterprise Portal*, you can use SSO to automatically log on the SAP Travel Management users to a third-party online booking system.

For credit card clearing in *Travel Management*, you can use *SAP Process Integration* to set up direct connections to credit card companies. You agree upon the safeguarding of the connection with the respective partner. For more information, see *SAP Library* under Travel Management (FI-TV) Travel Expenses (FI-TV-COS) Credit Card Clearing .

### **Data Storage Security**

*Travel Management* transmits credit card information to the named partners. The data in the SAP system **cannot** be accessed.

Travel Management supports secure handling of credit card data.

To set up connections to third-party systems, such as reservation systems, you might require company IDs and user-specific technical passwords, which you can define in Customizing or in user-specific infotypes. In Customizing, this data is protected by standard authorization objects for Customizing.

*Travel Management* imports data from files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). You do this by specifying logical paths and file names in the system that are assigned to the physical paths and file names. The system validates the assignment at runtime and issues an error message if access to a directory is requested that does **not** match any assignment defined.

# 13.2.10.2 Deletion of Personal Data in FI-TV

#### Use

The Travel Management (FI-TV) component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

For information, see SAP Note 2028594

### **Relevant Application and Available WUC functionality**

Application	Implemented Solution	Further Information
Travel Expenses(FI-TV-COS)	Where-used check (WUC)	SAP Note 2028595

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

# 13.2.11 Incentive and Sales Force Management

### Purpose

*Incentive and Sales Force Management (ISF)* offers a range of security-related functions to handle your security requirements. In addition to the specific *Incentive and Sales Force Management* topics, see also the SAP Security Guide [page 174] that covers the SAP security standard as a whole.

### **Features**

Here you find all of the security topics related to *Incentive and Sales Force Management* and links to the relevant sections in the SAPSecurity Guide.

Introduction [page 174] Before You Start [page 174] User Management and Authentication [page 175] Authorization Management in Incentive and Sales Force Management [page 180] Network and Communication Security [page 220] Virus Protection [page 221] Data Protection [page 221] Revision Security in Incentive and Sales Force Management [page 226] Procedure Documentation in Incentive and Sales Force Management [page 227]

# 13.2.11.1 Introduction

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This guide does not replace the administrative or operational guides that are available for the productive operation.

# **Target Group**

- Technology consultants
- System administrators

This document is not included as part of the Installation Guides, Configuration Guides, Technical Operation Manuals, or Upgrade Guides. Such guides are only relevant for a certain phase of the software life cycle, whereby the Security Guides provide information that is relevant for all life cycle phases.

### The Need for Security

With the increasing use of distributed systems and the Internet for managing business data, the demands on security are also on the rise. When using a distributed system, you need to be sure that your data and processes support your business needs without allowing unauthorized access to critical information. User errors, negligence, or attempted manipulation of your system must not result in loss of information or processing time. These security requirements equally apply to Incentive and Sales Force Management. We provide this Security Guide to assist you in securing your application.

# 13.2.11.2 Before You Start

### **Security Guides Referenced**

Incentive and Commission Management is based on the technology of SAP NetWeaver.

Consequently you should refer to the Security Guide of SAP NetWeaver on the SAP Help Portal under the Internet address help.sap.com Documentation SAP NetWeaver Release/Language SAP NetWeaver Security SAP NetWeaver Security Guide.

To view all of the SAP security guides, see the SAP Service Marketplace under the Internet address service.sap.com/securityguide.

### **Important SAP Notes**

SAP Note 138498 contains information on single sign-on solutions.

For further SAP notes on security, see the *SAP Service Marketplace* under the Internet address service.*sap.com/security* SAP Security Notes.

### **Additional information**

For more information about specific topics, see the sources in the table below.

Additional Information

Contents	Quick Link to SAP Service Marketplace
Security	service.sap.com/security
Security guides, SAP NetWeaver security guide	service.sap.com/securityguide
SAP NetWeaver documentation	help.sap.com > Documentation > SAPNetWeaver
Related SAP notes	service.sap.com/notes

# 13.2.11.3 User Management and Authentication

Use

*Incentive and Sales Force Management* uses the user administration and authentication mechanisms of the *SAP NetWeaver* platform, and in particular the *SAP NetWeaver Application Server*. Therefore, the security recommendations and guidelines for user administration and authentication as described in the *SAP NetWeaver AS Security Guide for ABAP Technology* also apply to ISF.

Setting up users and assigning roles to user master data records are basic prerequisites for starting up an SAP system. Secure authentication protects the system against unauthorized users and the related security risks. ISF takes into account the SAP security standards for user authentication.

#### i Note

For more information, see

- SAP Help Portal under the Internet address help.sap.com Documentation SAP NetWeaver

ight
angle Release/LanguageSAP NetWeaver ight
angle Security ight
angle User Authentication and Single Sign-On ight
ceil

or SAP Service Marketplace under the Internet address service.sap.com/security Security in Detail
 SAP Security Guides SAP Basis / Web AS Security Guides

- User Authentication
- SAP Authorization Concept

In addition to these guidelines, we include information about user administration and authentication that specifically applies to ISF in the following topics:

#### **User Administration**

This section lists the tools to use for user administration, the types of users required, and the standard users that are delivered with ISF.

#### Integration in Single Sign-On Environments

This section describes how ISF supports single sign-on mechanisms.

# 13.2.11.3.1 User Administration

User administration in *Incentive and Sales Force Management* uses the mechanisms provided with the SAP *NetWeaver Application Server for ABAP*, for example tools, user types, and password policies.

For an overview of how these mechanisms affect ISF see the sections below.

In addition, we provide a list of the standard users required for operating ISF.

# **User Administration Tools**

The following table displays the tools of the user administration in ISF.

User Management Tools

Tool	Detailed Description
User and role maintenance with Application Server ABAP (Transactions SU01 and PFCG)	For more information, go to the product page for SAP S/ 4HANA, choose your release and then Product Assistance Enterprise Technology ABAP Platform Administrating the ABAP Platform Administration Concepts and Tools Solution Lifecycle Management Identity and Access Management
<i>Central User Administration (CUA )</i> for the maintenance of multiple ABAP-based systems	Administration of users in a central system. A SAP system group consists of several SAP system with several clients. The same users are frequently created in each client and roles assigned. The objective of Central User Administration is to complete these tasks in a central system and pass on the data to the systems in the SAP system group.

Tool	Detailed Description
User Management Engine (UME)	Administration console for maintenance of users, roles, and authorizations in Java-based systems and in the <i>Enterprise Portal</i> .
	The UME also provides persistence options, such as <i>ABAP</i> Engine .

#### i Note

For more information on the tools that SAP provides for user management with *SAP NetWeaver*, see SAP Service Marketplace at service.sap.com/securityguide SAP NetWeaver Security Guide User Administration and Authentication .

### **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively have to change their passwords on a regular basis, but not those users under which background processing jobs run, for example:

- Individual users:
  - Dialog users Dialog users are used for SAP GUI for Windows.
  - Internet users for Web applications Here, the same policies as for dialog users also apply for Internet connections.
- Technical users:
  - Service users Service users are dialog users who are available for a large set of anonymous users (for example, for anonymous system access via an ITS service).
  - Communication users Communication users are used for dialog-free communication between systems.
  - Background users Background users can be used for processing in the background.

For additional information on user types, see User Types in the Security Guide for SAP NetWeaver .

### **Standard Users**

The table below shows the standard users that are necessary for operating ISF.

System	User ID	Туре	Password	Description
SAP NetWeaver Application Server	<sapsid>adm</sapsid>	SAP system adminis- trator	Mandatory	SAP NetWeaver instal- lation guide
SAP NetWeaver Application Server	SAP Service <sapsid></sapsid>	SAP system service administrator	Mandatory	SAP NetWeaver instal- lation guide
SAP NetWeaver Application Server	SAP Standard	See SAP NetWeaver Security Guide	See SAP NetWeaver Security Guide	service.sap.com/
	ABAP user			securityguide <b>〉</b> SAP NetWeaver Security
	(SAP*, DDIC, EARLY- WATCH, SAPCPIC)			Guide Security Guides for the SAP NetWeaver Products
				SAP NetWeaver Application Server Security Guide SAP NetWeaver Application Server Security Guide for ABAP Technology
				User Authentication
				Protecting Standard Users
SAP NetWeaver Application Server	SAP Standard SAP NetWeaver AS for Java users	See SAP NetWeaver Security Guide	See SAP NetWeaver Security Guide	<ul> <li>service.sap.com/</li> <li>securityguide SAP</li> <li>NetWeaver Security</li> <li>Guide Security</li> <li>Guide Security</li> <li>Guide Security</li> <li>Guide Security</li> <li>Guide Security</li> <li>SAP NetWeaver</li> <li>Application Server</li> <li>Security Guide SAP</li> <li>NetWeaver Application</li> <li>Server Security</li> <li>Guide for Java</li> <li>Technology Users</li> <li>and User Managemen</li> <li>Standard Users and</li> <li>Groups .</li> </ul>
				These users are used in applications that use Web Dynpro.

System	User ID	Туре	Password	Description
SAP ECC	SAP Users	Dialog users	Mandatory	The number of users depends on the area of operation and the busi- ness data to be proc- essed.

#### i Note

For more information about standard users in SAP NetWeaver, see SAP Help Portal at help.sap.com Documentation SAP NetWeaver Release xx/Language Security Identity Management Users and Roles (BC-SEC-USR) User Maintenance Logon and Password Security in the SAP System Password Rules .

For information about user types, see SAP Service Marketplace at service.sap.com/securityguide SAP NetWeaver Security Guide User Administration and Authentication User Management and then User Types.

# 13.2.11.3.2 Integration in Single Sign-On Environments

*Incentive and Sales Force Management* supports the single sign-on mechanisms (SSO mechanisms) of the SAP Netweaver Application Server. Therefore, the security recommendations and guidelines for user administration and authentication as described in the Security Guide for SAP NetWeaver Application Server also apply to *Incentive and Sales Force Management*.

The supported mechanisms are listed below.

### Secure Network Communications (SNC)

SNC is available for user authentication and provides for an SSO environment when using the SAP GUI for Windows or Remote Function Calls.

For more information, see **SAP Service Marketplace** at service.sap.com/securityguide SAP NetWeaver Security Guide Security Guides for the SAP NetWeaver Products SAP NetWeaver Application Server Security Guide SAP NetWeaver AS Security Guide for ABAP Technology User Authentication Authentication and Single Sign-On Secure Network Communications (SNC).

### **SAP Logon Tickets**

ISF supports the use of logon tickets for SSO when using a Web browser as the front-end client. In this case, users can be issued a logon ticket after they have authenticated themselves with the initial SAP system. The

ticket can then be submitted to other systems (SAP or external systems) as an authentication token. The user does not need to enter a user ID or password for authentication but can access the system directly after the system has checked the logon ticket.

For more information, see the SAP Web Application Server under SAP Logon Tickets .

### **Client Certificates**

As an alternative to user authentication using a user ID and passwords, users using a Web browser as a frontend client can also provide X.509 client certificates to use for authentication. In this case, user authentication is performed on the Web server using the Secure Sockets Layer Protocol (SSL Protocol) and no passwords have to be transferred. User authorizations are valid in accordance with the authorization concept in the SAP system.

For more information, see Client Certificates in the SAP NetWeaver Application Server security guide.

# 13.2.11.4 Authorization Management in Incentive and Sales Force Management

#### Use

The authorization concept comprises the structure and functions of authorization assignment and authorization checks in the SAP system.

Having authorization means that you can execute a certain action in the SAP system.

Each authorization refers to an authorization object defines one or more values for each authorization field contained in the authorization object. Authorizations are summarized in profiles, which are entered in the user's master data.

### Integration

In the environment of *Incentive and Sales Force Management*, the two main areas that you should protect against unauthorized access by implementing an authorization concept are the commission agreements and the commission database. For more information on agreements, go to the product assistance for SAP S/ 4HANA, choose your release and then *Product Assistance Enterprise Business Applications Finance Incentive and Sales Force Management Incentive and Commission Management Master Data Commission Contracts Agreements*.

You can also use authorization objects to control the credentials to execute certain actions.

# Prerequisites

Before you can assign authorization profiles in *Incentive and Sales Force Management*, you must have system administrator authorization for your system.

# **Features**

To be able to work with an application (ICM or CRD), the user needs authorization for each application.

Within the application itself, the functions and menu options that users can select might depend on different user profiles that are assigned to the user.

All menu options are displayed in the ISF menu. The authorization check does not take place until the user tries to call a transaction via a menu option. If the user does not have authorization for the transaction in question, the system issues a corresponding error message.

Authorizations in ISF are classed as quantifying , qualifying , or structural [page 212] authorizations.

## **Quantifying Authorization Groups**

You can group quantifying authorizations into authorization groups.

#### **Qualifying Authorization Profiles**

You control qualifying authorizations with the help of commission-specific authorization profiles .

#### **Structural Authorizations**

You map structural authorizations by creating appropriate links in Organizational Management.

Company-specific specifications govern the assignment of authorizations, in other words, who is given which authorization for which object. This means that authorizations can be derived from the position of the person in the company hierarchy.

## Example

Commission contract partner A can only view their own data and that of their subordinates.

Commission contract partner B can only see their own data.

Commission contract partner C can only see data from their subordinates.

# 13.2.11.4.1 Authorization profile

# Use

Authorization profiles give users access to the system. They contain authorizations that are identified by the name of an authorization object and the name of an authorization. If the system administrator enters a profile in the user master record, then the user is assigned all the authorizations contained in the profile.

# Prerequisite

You maintain authorizations for the whole commission application centrally. To do so, you need administrator authorization in your SAP system. In Incentive and Commission Management, there is an authorization profile for every authorization object.

# Features

A profile can be a single profile or a collective profile.

- **Single profiles** contain authorizations. Each authorization is identified by the name of an authorization object and the name of the authorization that was created for the object.
- **Collective profiles** contain other profiles. A collective profile gives the user all single or collective profiles contained therein. To get all the superuser authorizations, select the composite profile **SAP\_ICM\_C\_SUSER**.

## ${f i}$ Note

For additional information on the authorization profile, see the SAP Library under mySAP Technology Components ->SAP WEB Application Server-> Security (BC-SEC) -> Users and Roles (BC-SEC-USR).

# 13.2.11.4.1.1 Authorization Control

# Use

Authorizations in *Incentive and Sales Force Management* are controlled by the authorization profiles documented below: Each authorization refers to an authorization objectand defines one or more values for each authorization fieldcontained in the authorization object.

Certain permitted activities are assigned to each authorization object. For additional information, see Permitted Activities for each Authorization Object .

# **Prerequisites**

To set the required authorizations in ISF, choose from the SAP Easy Access Menu Tools Administration User Maintenance Information System Authorization Objects Authorization Objects by Complex Search Criteria.

# Features

Authorization Objects in ISF

Authorization Object	Description	Field
E_CACS_ACC	Authorization for settlement	ACTVTCACS_APPL
E_CACS_ADM	Authorization for administrator	ACTVTCACS_APPL
E_CACS_ALV	Save authorization for global ALV lay- outs	CACS_APPL
E_CACS_APP	Application authorization	CACS_APPL
E_CACS_BDL	Authorization for contract bundling	ACTVTCACS_APPL
E_CACS_BK	Post commission case	ACTVTCACS_APPLBUS_OBJ_TY
E_CACS_BR	Authorization object for Business Rule Editor	ACTVTCACS_APPL
E_CACS_CHG	Authorization for follow-up and addi- tional postings	ACTVTCACS_APPL
E_CACS_CSD	Authorization for user interface dis- patcher transactions	TCDCACS_APPL
E_CACS_CTR	Authorization for commission contracts	CACS_APPLACTVTCACS_GPART CACS_CTRID
E_CACS_DOC	Post document	ACTVTCACS_APPL
		DOC_TYPE
E_CACS_EDT	Edit	CACS_APPL
E_CACS_FGB	Commissions: Field group contract bundle	CACS_FDG_B
E_CACS_FGC	Commissions: Field group commission contract	CACS_FDG_C
E_CACS_GEN	Authorization for generator	ACTVTCACS_APPL
E_CACS_HRG	HR Customizing	ACTVT
E_CACS_MAS	Mass processing	ACTVTCACS_APPL
E_CACS_OBJ	Authorization for object data changes in commission case	CACS_APPLBUS_OBJ_TY

Authorization Object	Description	Field
E_CACS_REV	Authorization for releasing and return- ing for review	ACTVTCACS_APPL
E_CACS_SEG	Authorization for segment assignment	CACS_APPLACTVT
		CACS_SEGID
		CACS_SEGTY
E_CACS_SFA	Display/change other account	ACTVTCACS_APPL
E_CACS_SFC	Display/change other commission con- tract	ACTVTCACS_APPL
E_CACS_SLC	Also permits a change to organizational unit manager	ACTVTCACS_APPL
E_CACS_SMA	Display own account	ACTVTCACS_APPL
E_CACS_SMC	Display/change own commission con- tract	ACTVTCACS_APPL
K_KA_RPT	Interactive drilldown reports	ACTVTCEAPPL
		CEREPID
		TABLE
K_KA_RCS	Interactive drilldown reporting line/col-	ACTVTCEAPPL
	umn structures	CEFORM
		TABLE
B_BUPA_ATT	Business partner: Authorization types	ACTVTAUTHTYP
		AUVAL1
		AUVAL2
B_BUPA_GRP	Business partner: Authorization groups	ACTVTBEGRU
B_BUPA_FDG	Business partner: Field groups	FLDGRACTVT
B_BUPA_RLT	Business partner: BP roles	ACTVTRLTYP
B_CCARD	Payment cards	ACTVT
B_BUPA_ALL	Business partner: All authorizations	ACTVT

Authorization Object	Description	Field
S_WFAR_OBJ		OAARCHIV
	cessing documents	OAOBJEKTE
		OADOKUMENT
		ACTVT
S_WFAR_PRI	SAP ArchiveLink: Authorization for ac-	OAARCHIV
	cessing print lists	OAOBJEKTE
		OADOKUMENT
		ACTVT
		PROGRAM
S_PROJECT	Project management: Authorization for	PROJECT_ID
	working with projects	APPL_COMP
		ACTVT
		PROJ_CONF
S_DEVELOP	ABAP/4 Development Workbench	DEVCLASS
		OBJTYPE
		OBJNAME
		P_GROUP
		ACTVT
S_PROJECTS	Super-user authorization in manage-	APPL_COMP
	ment	PRCLASS
		ACTVT
S_MWB_FCOD	Permitted function codes for Manager's Desktop	MWBFCODE
S_TABU_DIS	Table maintenance (using standard	DICBERCLS
	tools such as SM30)	ACTVT
V_KONG_VWE	Condition generating program: Authori-	KVEWE
	zation for use/application	KAPPL
	ACTVT	

Authorization Object	Description	Field
V_KOND_VEA	Condition maintenance: Authorization	KVEWE
	for use/application/condition type/ta- ble	KAPPL
		KSCHL
		KOTABNR
		ACTVT
V_VVISCS_ALL	All authorizations for commission sys- tem	Contains authorization fields for the objects B_BUPA_ALL and E_CACS_ALL
PLOG	Personnel planning and development	PLVAROTYPE
		INFOTYP
		SUBTYPISTATPPFCODE

# 13.2.11.4.1.2 Permitted Activities for each Authorization Object

# Use

This overview lists all the activities that are possible for each authorization profile.

# Prerequisite

To make set corresponding authorizations in Commission Management, choose from the SAP Easy Access Menu > Tools > Administration > User Maintenance > Information System > Profile .

# Features

Authorization Object

Permitted actions

E_CACS_ADM	01 Add or Create
	02 Change
	03 Display
	04 Print, Process messages
	05 Lock
	06 Deletion
	07 Activate, Generate
	08 Display change documents
	09 Price display
	10 Post
	11 Number range: Change status
	12 Maintain/generate change docu- ments
	13 Initialize number statuses
	14 Field selection: Generate screen
	15 Field selection: Assign table
	16 Execute
	17 Maintain number range object
	18 Deliveries from collective processing
	19 Bills from collective processing
	20 Transport without translation
	21 Transport
	22 Enter, include, assign
	23 Maintain
	24 Archive
	25 Restore
	26 Change customer's account group
	27 Display totals records
	28 Display single items
	29 Display saved data
	30 Determine

Permitted actions

31 Confirm
32 Save
33 Read
34 Write
35 Output
36 Extended maintenance
37 Accept
38 Exercise
39 Check
40 Create in database
41 Delete in database
42 Convert in database
43 Release
44 Mark
45 Permit
47 Lend
48 Simulate
49 Request
50 Postpone
51 Initialize
52 Change application start
53 Display application start
54 Display archive application
55 Change archive application
56 Display archive
57 Store archive
58 Display transfer
59 Distribute
60 Import
61 Export
62 Create ledger
63 Activate

Permitted actions

64 Generate 65 Reorganize 66 Update 67 Translate 68 Model 69 Reject 70 Manage, administration 71 Evaluate 72 Plan 73 Write digital signature 74 Take back approval 75 Accept 76 Enter 77 Park 78 Assign 81 Schedule 82 Supplement 83 Counterconfirm 84 Settle 85 Reverse 88 Exercise 90 Transfer 91 Reactivate 913 Calculate 95 Unlock 97 Fix 98 Mark for release 99 Create invoice lists A1 Defer A2 Pay out A3 Change status A4 Resubmit

Permitted actions

A5 Display reports A6 Read with filter A7 Write with filter A8 Process mass data A9 Send B1 Display permitted values B2 Close from technical point of view B3 Derive B4 Deactivate B5 Display history B6 Create file BD Object maintenance not in own system BE IMG projection C1 Maintenance of payment cards C2 Display of payment cards C3 Maintenance of manual authorization C4 Close lot C8 Confirm change D1 Copy DL Download DP Delete planning EO Save extract E6 Delete own extracts E7 Delete external extracts FP Change customer field selection IA Process inactive KA Activate notice of termination KS Reverse notice of termination LO All functions L1 Features stage 1 L2 Features stage 2

Authorization Object	Permitted actions	
		01 Overbook
		O2 Overbooking always possible
		P1 Display list
		P2 Change date/room
		P3 Change released dates
		P4 Release plan
		U2 Carry out business volume compari- son
		U3 Change business volume compari- son
		U4 Add business volume data
		UL Upload
		VP Process VIP
E_CACS_CHG		02 Change
		03 Display
E_CACS_GEN		02 Change
		03 Display
		64 Generate

Permitted actions

E_CACS_ACC	01 Add or Create
	02 Change
	O3 Display
	04 Print, Process messages
	05 Lock
	06 Deletion
	07 Activate, Generate
	08 Display change documents
	09 Price display
	10 Post
	11 Number range: Change status
	12 Maintain/generate change docu- ments
	13 Initialize number statuses
	14 Field selection: Generate screen
	15 Field selection: Assign table
	16 Execute
	17 Maintain number range object
	18 Deliveries from collective processi
	19 Bills from collective processing
	20 Transport without translation
	21 Transport
	22 Enter, include, assign
	23 Maintain
	24 Archive
	25 Restore
	26 Change customer's account group
	27 Display totals records
	28 Display single items
	29 Display saved data
	30 Determine
	31 Confirm

Permitted actions

32 Save
33 Read
34 Write
35 Output
36 Extended maintenance
37 Accept
38 Exercise
39 Check
40 Create in database
41 Delete in database
42 Convert in database
43 Release
44 Mark
45 Permit
47 Lend
48 Simulate
49 Request
50 Postpone
51 Initialize
52 Change application start
53 Display application start
54 Display archive application
55 Change archive application
56 Display archive
57 Store archive
58 Display transfer
59 Distribute
60 Import
61 Export
62 Create ledger
63 Activate
 64 Generate

Permitted actions

65 Reorganize 66 Update 67 Translate 68 Model 69 Reject 70 Manage, administration 71 Evaluate 72 Plan 73 Write digital signature 74 Take back approval 75 Accept 76 Enter 77 Park 78 Assign 81 Schedule 82 Supplement 83 Counterconfirm 84 Settle 85 Reverse 88 Exercise 90 Transfer 91 Reactivate 93 Calculate 95 Unlock 97 Fix 98 Mark for release 99 Create invoice lists A1 Defer A2 Pay out A3 Change status A4 Resubmit A5 Display reports

Permitted actions

A6 Read with filter A7 Write with filter A8 Process mass data A9 Send B1 Display permitted values B2 Close from technical point of view B3 Derive B4 Deactivate B5 Display history B6 Create file BD Object maintenance not in own system BE IMG projection C1 Maintenance of payment cards C2 Display of payment cards C3 Maintenance of manual authorization C4 Close lot C8 Confirm change D1 Copy DL Download DP Delete planning EO Save extract E6 Delete own extracts E7 Delete external extracts FP Change customer field selection IA Process inactive KA Activate notice of termination KS Reverse notice of termination LO All functions L1 Features stage 1 L2 Features stage 2 O1 Overbook

Authorization Object	Permitted actions	
		O2 Overbooking always possible
		P1 Display list
		P2 Change date/room
		P3 Change released dates
		P4 Release plan
		U2 Carry out business volume compari- son
		U3 Change business volume compari- son
		U4 Add business volume data
		UL Upload
		VP Process VIP
E_CACS_REV		See: E_CACS_ACC
E_CACS_EDT		23 Maintain
E_CACS_SLC		See: E_CACS_ACC
E_CACS_MAS		23 Maintain
E_CACS_BK		01 Add or Create
		02 Change
		03 Display
		85 Reverse
E_CACS_SMC		04 Display
E_CACS_SMA		03 Display
E_CACS_SFC		03 Display
E_CACS_SFA		03 Display
E_CACS_DOC		See: E_CACS_ACC

Authorization Object	Permitted actions	
K_KA_RPT		01 Add or Create
		02 Change
		03 Display
		04 Print, Process messages
		16 Execute
		21 Transport
		28 Display single items
		29 Display saved data
		32 Save
		60 Import
		61 Export
		65 Reorganize
		66 Update
		LO All functions
		L1 Features stage 1
		L2 Features stage 2
K_KA_RCS		01 Add or Create
		02 Change
		03 Display
		21 Transport
		60 Import
		65 Reorganize
B_BUPA_ATT		01 Add or Create
		02 Change
		03 Display
B_BUPA_GRP		01 Add or Create
		02 Change
		03 Display
B_BUPA_FDG		02 Change
		03 Display

Authorization Object	Permitted actions	
B_BUPA_RLT		01 Add or Create
		02 Change
		03 Display
B_CCARD		01 Add or Create
		02 Change
		03 Display
S_PROJECT		02 Change
		O3 Display
		23 Maintain
S_PROJECTS		70 Manage, administration
V_KONG_VWE		01 Add or Create
		02 Change
		03 Display
V_KOND_VEA		01 Add or Create
		02 Change
		03 Display
S_DEVELOP		01 Add or Create
		02 Change
		O3 Display
		06 Deletion
		07 Activate, Generate
		16 Execute
		40 Create in database
		41 Delete in database
		42 Convert in database
		71 Manage, administration

# 13.2.11.4.2 Authorization Types

# Use

The authorization types control in detail which actions (such as *Change commission contract*) a commission manager or a commission contract partner may perform in *Incentive and Sales Force Management*.

# **Features**

A differentiation is made between quantifying and qualifying authorization types.

Authorization type	Controls the following:	
Quantifying authorization	Amounts, quantities, and values in the condition techni- que	
Qualifying authorization	<ul> <li>Menu and screen options of individual transactions</li> <li>Authorization for business transactions (in part, already regulated by deactivation of menu options) such as Create, Change, Display</li> <li>Making Customizing settings</li> </ul>	
Structural authorization [page 212]	Taking into account structural considerations	

# 13.2.11.4.2.1 Qualifying Authorizations

# Use

With qualifying authorizations, the screen structure of individual transactions controls whether a user (depending on the role defined) can only select certain menu options (such as *Create*, *Change*, *Display*, and so on), and/or whether the user may only carry out certain activities within these menu options.

# Integration

The qualifying authorization controls which actions each user is allowed to execute in *Incentive and Sales Force Management*.

A **commission manager** generally needs a more complex authorization profile than, for example, a **commission contract partner**, who normally executes fewer activities in the system than a commission clerk.

You must check that the commission manager actually does have authorization to change and display data. Commission clerks can also initiate the calculation of commission rates. They require additional authorizations for this activity.

# **Features**

At the start of each transaction, the system checks the qualifying authorization for various authorization objects.

If the user does not have authorized access, the system issues a warning and the transaction is terminated.

Qualifying authorizations are used in ISF in the processes and activities described below.

# SAP EP

The following reference roles are available in SAP EP:

## **ICM Analyst**

The authorization object **<E\_CACS\_STD>** checks if the ICM analyst is authorized to edit standard commission contracts.

You can restrict these authorizations depending on the way tasks are assigned in your company.

In addition, the authorization object <E\_CACS\_BR> checks if the ICM Analyst is authorized to maintain business rules.

## **ICM Participant**

The only authorization query that the system makes is the role assignment of the user management and authentication mechanisms of the SAP NetWeaver platform.

## **Credentials Manager**

The authorization object **< E\_CRD\_PRNT>** checks if the credentials manager is authorized to print correspondence.

The authorization object **<E\_CRD\_AS>** checks if the credentials manager is authorized to make credential assignments.

# SAP Easy Access Menu

The following authorizations are available for the SAP Easy Access menu:

### **Commission Case**

The commission case is divided up into the activities *Create, Change, Display, Undo* and *Reactivate*. These activities have an activity indicator that is queried in the authorization check (1 = Create, 2 = Change, 3 = Display, 85 = Undo). Authorization object **<E\_CACS\_BK>** checks these activities.

You can include processing modes (0 - Simulation, 1 - Buffering, 4 - Parking, 6 - To Be Checked, 7 - Reserved for Update (CALC\_DATE) and 9 - Final Entry (Post) in the authorization check within the individual processes.

## Commission Case Create

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APPL>

Post commission case: <E\_CACS\_BK>

Commission Case > Change >

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APPL>

Post commission case: <E\_CACS\_BK>

## Commission Case Display

The system checks the following authorization object:

Authorization object **<E\_CACS\_SFC>** only permits the *Display* activity.

Commission Case Undo

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APPL>

Post commission case: <E\_CACS\_BK>

Release and reverse: <E\_CACS\_REV>

See Change menu option

Commission Case Reactivate

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APPL>

Post commission case: <E\_CACS\_BK>

#### Pending Cases (General)

A commission manager who has editing authorization also has display authorization.

The same authorizations are required to edit commission cases and pending cases.

Pending Cases Display

The system checks the following authorization object:

Authorization object <E\_CACS\_SFC> only permits the Display activity.

Pending Cases Edit

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APPL>

Post commission case: <E\_CACS\_BK>

## **Document Posting (General)**

A user who should have authorization to post documents must have profile <E\_CACS\_DOCP>.

This profile contains authorization object <E\_CACS\_DOC>.

If the data for the FI document is to be checked in the target system, the system calls function module **CACSOO\_TRANSFER\_FI\_PREPARE**. A user needs the following authorization to execute this function module in the target system:

CALL FUNCTION ,AUTHORITHY\_CHECK\_RFC'

EXPORTING

USERID = sy-uname

FUNCTIONGROUP = ,ACC4'

EXCEPTIONS

RFC\_NO\_AUTHORITY = 1

## Master Data (General)

You maintain master data with the Business Data Toolset (BDT). This includes predefined authorization checks.

The checks are called up between the initial screen and the first data screen, or before the user saves data for the first time. Different authorization types and fields have been defined. Within this authorization, you can define which user may process which fields. Authorization types and related fields are grouped into authorization objects. Within these authorization objects, you can also define activities, such as *Create, Change*.

Customer-specific field groups have to be checked by customer-specific programs. Nevertheless, existing function modules can still be called to carry out the authorization check.

Master Data > Commission Contract Partner (General)

- $\Rightarrow$  Create
- $\Rightarrow$  Change
- $\Rightarrow$  Display

A commission manager who has authorization to edit objects is also automatically authorized to display them.

The system checks the following authorization objects:

Authorization types: <B\_BUPA\_ATT>

Field groups: <B\_BUPA\_FDG>

Authorization groups: <B\_BUPA\_GRP>

Role of commission contract partner: <B\_BUPA\_RLT>

(The authorization looks for the role of commission contract partner. Payment cards: **<B\_CCARD>**)

Master Data Contract

 $\Rightarrow$  Create

⇒ Change

⇒ Display

The authorization to perform activities on a commission contract is divided into three views that are controlled by their authorization objects.

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APPL>

Activity for other contracts: <E\_CACS\_SFC

(The contracts that do not belong to the user currently logged on to the system.)

Activity for your own contracts: <E\_CACS\_SMC>

(The contracts that belong to the user currently logged on to the system.)

Activity for commission contracts of business partners in managerial positions: < E\_CACS\_SLC >

The following authorization objects:

#### <E\_CACS\_SMC>

## <E\_CACS\_SFC>

## <E\_CACS\_SLC>

are searched for the respective activity:

(01 Create, 02 Change, 03 Display).

In the case of authorization for editing other contracts, the system checks whether the user is a business partner who also has the role of commission clerk. If this is the case, the system takes the PD-Org structure to read all subordinate organizational units and contracts below the organizational unit to which the business partner is assigned as commission clerk.

In the case of authorization for processing own contracts, the system checks the user's own contracts. For a user to be able to view his or her own contracts, the system user must be entered as a business partner in the role of commission contract partner (and also the *User* field). The system user is then able to maintain and display all of the contracts determined on the basis of the above criteria. Users can also maintain and display all the contracts that they themselves have "*parked*" (contracts with "parked" status).

You can, however, get around the structural authorization by assigning authorizations to the object  $\ensuremath{\texttt{E\_CACS\_CTR}}$  .

Master Data > Portfolio Assignment >

The system checks the following authorization objects:

Administration in PFO: <E\_PFO\_ADM>

(Checks the authorizations for administrative activities in portfolio assignment).

Mass activities in PFO: <E\_PFO\_MAS>

Checks whether the user can start EDT.

Objects in PFO: <E\_PFO\_OBJ>

Checks whether a user is authorized to access the following programs:

PFO\_SEG: Display of segments in PFO

PFO\_GZO: Display of business object assignment role

PFO\_SZO: Display of assignment role for assignment object

Master Data Organizational Plan

Assignment: commission contract -PD-Org

When you are working in a commission contract and actively save it, the system checks whether you are authorized to assign a position.

The system checks which organizational unit the clerk is assigned to (user ID and link 290 between organizational unit and position), and whether the organizational unit to be assigned is in the clerk's area of validity.

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APPL>

Activity for other contracts: <E\_CACS\_SFC

Activity for your own contracts: <E\_CACS\_SMC>

Activity for commission contracts of business partners with managerial positions: <E\_CACS\_SLC >

Personnel planning and development, and structure authorizations: <PLOG> PD

#### Info Center

#### ⇒ My Workplace

The system checks the following authorizations as to whether the user who has logged in is a commission clerk:

Authorization object: <S\_MWB\_FCOD>

Authorization profile: <S\_MDT\_ALL>

#### Info Center

 $\Rightarrow$  My Remuneration

No qualifying authorizations objects implemented.

Info Center Reports Line Items

- $\Rightarrow$  Valuation
- $\Rightarrow$  Remuneration & Liability
- ⇒ Settlement

A check is made as to whether the user only sees those contracts for which he/she has authorization, in other words, his/her own contract and those assigned to the user. The system calls data service module **CACS\_ORG\_PERMISSIONS\_ASK** "Check OU and CContract for Clerk".

If the selection teasers or display fields include field **CTRTBU-ID**, data service module **CACS\_READ\_DATA** looks for the user's own contract or for authorization to view other contracts.

As with the commission contract, authorization must be given through authorization object <E\_CACS\_SMG>.

Profile **<E\_CACS\_REP>** also exists. This profile controls authorization for reporting. It includes the following objects: **<K\_KA\_RPT>** 

with the following activities:

01 Add or Generate, 02 Change, 03 Display, 04 Print, Edit Messages, 16 Execute, 21 Transport, 28 Display Line Items, 29 Display Saved Data, 32 Save, 60 Import, 61 Export 65 Reorganize, 66 Update, LO All Functions, L1 Scope of Functions Stage1, L2 Scope of Functions Stage 2 and **<K\_KA\_RCS>** 

with the following activities:

01 Add or Generate, 02 Change, 03 Display, 21 Transport, 60 Import, 65 Reorganize.

In background (batch) processing, the system must save the user ID with the reports that are created. The same authorization checks are made as with online processing.

The reports that are created can be saved. When a user calls a saved document, the system does not check whether the user is permitted to view the data. You should therefore create different reports for each authorization group.

You have to define a Superuser role (user with extensive authorization) before you can set up reports.

#### Info Center > Reports > Totals

- $\Rightarrow$  Valuation
- $\Rightarrow$  Remuneration & Liability
- ⇒ Settlement

#### See Info Center → Line Items

If the position or the number of the organization unit is part of the ID, the system must check whether the clerk has authorization for the position or organizational unit.

### There are two variants:

- Authorization for the organizational unit
- Different reports for each type of organizational unit

## Info Center Remuneration Inquiry

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APP>

Post document: <E\_CACS\_DOC>

Display/change other commission contract: <E\_CACS\_SFC>

#### Info Center

→ Display of Settlement Lock

The following authorization object is used: E\_CACS\_DOC

#### Administration

### > Periodic Processing > Data Transfer

There is no specific authorization check for data transfer. The check depends on the particular process, regardless whether this occurs as a dialog or by EDT.

#### AdministrationPeriodic ProcessingClosing

- $\Rightarrow$  Flat Rates, Guarantees
- $\Rightarrow$  Guarantee Offsetting
- ⇒ Additional Commission Cases
- → Accruals Notification

The following authorization objects are used:

Authorization for mass processing: E\_CACS\_MAS

Authorization for settlement: <E\_CACS\_ACC>

### AdministrationPeriodic Processing

#### ⇒ Settlement Schedule Run

The following authorization objects are used:

Authorization for mass processing: E\_CACS\_MAS

Authorization for settlement: <E\_CACS\_ACC>

### AdministrationPeriodic Processing

⇒ Settlement

The following authorization objects are used:

Authorization for mass processing: E\_CACS\_MAS

Authorization for settlement: <E\_CACS\_ACC>

## AdministrationPeriodic ProcessingCorrespondence

 $\Rightarrow$  Mass Printing

#### $\Rightarrow$ *History*

The following authorization objects are used:

Authorization for mass processing: E\_CACS\_MAS

## AdministrationPeriodic Processing

 $\Rightarrow$  Commission Contracts

The system checks the following authorization objects:

See Master Data End Contracts

#### Administration

⇒ Current Administration

⇒ Edit Period Rules

The system checks the following authorization objects: Administration functions in Change & Transport System: <S\_CTS\_ADMI> Table maintenance: <S\_TABU\_DIS> AdministrationCurrent Administration ⇒ Standard Commission Contract The system checks the following authorization objects: Administration functions in Change & Transport System: <S\_CTS\_ADMI> Table maintenance: <S\_TABU\_DIS> AdministrationCurrent Administration  $\Rightarrow$  Edit Target Rules The system checks the following authorization object: Target agreements: Authorization to process rules: <E\_CACS\_TRU> AdministrationCurrent Administration  $\Rightarrow$  Lock Agent for Settlement The system checks the following authorization object: Table maintenance: <S\_TABU\_DIS> AdministrationCurrent Administration  $\Rightarrow$  Mass Updating Mass data processing is conducted here. The system checks the following authorization objects: Application authorization: <E\_CACS\_APPL> Authorization for mass processing: <E\_CACS\_MAS> AdministrationCurrent Administration ⇒ Retroactive Case Processing The system checks the following authorization object: Checks the creation and processing of RCP worklists. <E\_CACS\_RCP> The Activity and Commission Application fields are checked. AdministrationCurrent Administration ⇒ Object Transfer The system checks the following authorization object: FOA: Authorization object for accessing Framework for Object Assignment <E\_CACS\_OAA> AdministrationCurrent Administration

#### ⇒ Unlock Payment

The system checks the following authorization objects:

Authorization for settlement: <E\_CACS\_ACC>

Authorization for mass processing: < E\_CACS\_MAS>

### AdministrationàCurrent Administration

→ Maintenance of Settlement Lock

The following authorization object is used: <E\_CACS\_DOC>

- Administration System Administration Commission Clerk
- $\Rightarrow$  Create
- $\Rightarrow$  Authorize
- $\Rightarrow$  Change
- $\Rightarrow$  Display

The authorization must check the role of commission contract partner.

Authorization object **<B\_BUPA\_RLT>** must be assigned to users to enable them to process commission clerk master data.

Own check of field group user ID and B\_BUPA\_FDC.

Administration System Administration Resetting

The system checks the following authorization object:

(Authorization for mass processing): <E\_CACS\_MAS>

## AdministrationSystem AdministrationResetting

- $\Rightarrow$  Data Transfer
- $\Rightarrow$  Flat Rates, Guarantees
- ⇒ Additional Commission Case
- $\Rightarrow$  Settlement
- ⇒ Settlement Schedule Run
- → Accruals Reversal

The system checks the following authorization object:

(Authorization for mass processing): <E\_CACS\_MAS>

#### AdministrationSystem AdministrationArchiving

- $\Rightarrow$  Commission Cases
- $\Rightarrow$  Commission Documents
- $\Rightarrow$  Commission Contracts

The system checks the following authorization object:

(Authorization for mass processing) < E\_CACS\_MAS>

### AdministrationSystem Administration

#### ⇒ Parallel Processing

There is no specific authorization check for parallel processing. The check depends on the particular process.

### AdministrationSystem Administration

#### ⇒Logs

No qualifying authorizations objects implemented

#### AdministrationSystem Administration

#### $\Rightarrow$ Area Menus

A check runs on transaction CACSBDT.

Different authorizations are required for Display and Change .

# 

Only experienced BDT experts should have authorization for this menu option, because this is the menu used to change program flow, screen structure of input screens, and so on.

### AdministrationSystem Administration

 $\Rightarrow$  Customizing (General)

Users with authorization for Customizing also have display and change authorizations.

S\_PROJECT: Controls activities related to Customizing projects (Create, Change and so on).

S\_PROJECTS: Superuser authorization in project management.

Authorization object <S\_TABU\_DIS> handles authorization for views. This object controls whether a clerk can process the views used in Customizing.

Authorization object **<E\_CACS\_APPL>** can handle views that are not generated. The system issues a query when you try to start the application.

Administration > System Administration > Test >

⇒ Compare Commission Case

#### $\Rightarrow CATT$

No qualifying authorizations objects implemented.

#### Administration

- $\Rightarrow$  System administration
- $\Rightarrow$  Individual Settings

The system checks the following authorization object:

(Authorization for mass processing): <E\_CACS\_MAS>

### Other Qualifying Authorizations

#### **Condition Technique**

The system checks the following authorization objects:

Application authorization: <E\_CACS\_APPL>

The following SD authorization objects are required:

Authorization for condition types and conditions maintenance: <V\_KONH\_VKS>

Condition generation: Authorization for usage/application. <V\_KONG\_VWE>

#### Generator

The generator looks for the following authorization objects:

Administration: <E\_CACS\_ADM>

Application authorization: <E\_CACS\_APPL>

Authorization for generator: <E\_CACS\_GEN>

In the current version the system queries activity 2. A user with authorization for this menu option can also work in change and display mode.

Authorization for namespace conversion

Authorizes user to convert data as a consequence of the namespace change: <E\_CACS\_NSC> .

The definition of the conversion is not affected by this.

Defined fields CACS\_APPL:

Limits the conversion to a specified commission application.

## **Organizational Management Drilldown**

The following authorization objects are used:

Application authorization: <E\_CACS\_APPL>

Activity for other contracts: <E\_CACS\_SFC

Activity for your own contracts: <E\_CACS\_SMC>

Activity for commission contracts of business partners with managerial positions: <E\_CACS\_SLC >

PD: Personnel planning and development, and structure authorizations: <PLOG>

#### **Financial Accounting**

The user requires authorization for the FI area to create documents (for Accounts Receivable/Accounts Payable accounting).

## → Recommendation

SAP recommends that you use the profile generator (transaction PFCG) to create authorization profiles).

#### **Business Rule Editor**

The system checks authorization object <E\_CACS\_BR> for the following:

- 1. Maintenance of rule characteristics for the standard commission contract
- 2. Individualization of the business rules in the commission contract
- 3. Binding of business rule data objects for valuation and remuneration

# 13.2.11.4.2.1.1 Authorization Maintenance Transactions in ISF

The following transactions are required for authorization maintenance in Incentive and Sales Force Management:

Transaction	Description
PFCG	The SU02 transaction has been replaced by the PFCG trans- action for Release 4.64 (role maintenance). The roles greatly simplify the creation of authorizations and profiles using the profile generator.
SU25	Copying check indicator standard proposals for authoriza- tion objects and authorization field values
SU24	Maintenance of default values
SU01	User maintenance (assignment of profiles)
SU20	Definition of authorization fields
SU21	List of the object classes for creating authorization objects.
SU53	Display of authorization values of individual users

# 13.2.11.4.2.2 Quantifying Authorizations

# Use

By using quantifying authorizationsyou can impose a control so that commission manager can only enter values up to a certain amount. If a quantifying authorization is overstepped, the commission case receives the status "pending".

# Integration

A commission manager is always assigned to a certain authorization group. This group contains the fields required for the quantifying authorization from various tables, along with their values and currencies. Function module CACS\_CHECK\_QUAN\_AUTH reads these values, and compares them with the values entered.

# **Features**

There are four different areas that are relevant for the quantifying authorization:

## **Commission Contract**

In the commission contract, a quantifying authorization was developed for areas:

Flat-rate remuneration

Settlement/payment

Guarantee

The system checks the following fields AMNT, RES\_MAX\_AMNT, RES\_RATE, THRESH\_AMNT in tables CACS\_REMARU, CACS\_RESRULE and CACS\_WARRU.

## **Commission Case/Document Posting**

In the commission case, only the fields DREM\_CONAMNT, REM\_CONAMNT and REM\_RATE in table CACS00\_LIN are checked.

## **Document Posting**

The total of the remuneration difference amounts/quantities is queried here.

## **Condition Technique**

Absolute, relative, and percentage amounts are checked in the condition technique.

These values are entered in the performance-related remuneration.

Field KBETR\_T in structure CACS\_S\_COND\_TC\_LINE\_BDT is checked.

# 13.2.11.4.2.3 Structural Authorizations

## Use

Following a defined evaluation path, the structural authorization helps you to define those organizational units in a root object that can be displayed to a user.

# **Features**

Always create the validity of commission manager, based on staffing assignments, as being the actual validity periods. For example, if a commission manager is responsible for the regional office in Washington from 1 July 1998 to 31 December 2001, enter these precise dates. During this period the commission manager is responsible for all contracts and cases in his/her organizational structure, even for those that arose or ended before 1 July 1998, provided that at the effective validity end date they are/were still assigned to the organizational unit for which the commission manager currently has authorization (position validity of commission manager).

Incentive and Sales Force Management checks whether the current version of the commission contract is within the responsibility of the commission manager. If you have a pending version of a contract that is correctly assigned to a position or organizational unit, the pending version of the contract is chosen, otherwise the latest active version (in other words, the version with the latest technical validity commencement). The following date is taken for access to the link between the commission contract and PD-ORG (in each case on the basis of the status selected):

- The processing date , insofar as "effective from" is < processing date =< "effective to"
- The "effective from" date if the processing date is < effective from
- The "effective to" date if the processing date is > effective to.

The system selects the staff assignment to a position or organizational unit that is valid on this particular date. The organizational structure (including commission manager position) is evaluated on the basis of the time conditions set in Customizing (standard Customizing; processing date (current date) to an unlimited time in the future). If the commission contract is assigned to the commission manager position under the terms of the time conditions named, this commission manager then has structural authorization.

If the staff assignment ends when the contract legally ends, information on the organizational structure for contract-related processes, which may continue to run after the legal termination, is no longer available. For example, in the settlement process it is no longer possible to get the cost center from PD-ORG. This would lead to error messages after the legal end.

For structural authorization this means that the only solution is to search for the occupied position or organizational unit at an earlier point in time. In the meantime the commission contract could have been assigned to a position or organizational unit in another branch of the organizational structure. Evaluations/ statistics that use the organizational structure would not include early cancellation cases processed after the legal termination of the contract, because the staff assignment has already ended.

Contracts that are not assigned to commission managers can be viewed and processed by any commission manager, provided that the commission manager in question has authorization to display and process. In terms of structural authorization this means that all commission commission managers are authorized to view and process commission contracts that are not assigned to the organizational structure.

# Activities

You maintain the structural authorizations in the Customizing for Incentive and Commission Management under Authorizations Structural Authorizations.

For further information, see Maintenance of Structural Authorizations .

# 13.2.11.4.2.3.1 Editing Structural Authorizations

# Use

Authorization profiles are used to control the specific authorizations for personnel planning and development.

# **Features**

You have the following options:

- Maintenance of Structural Profiles
- Assigning Structural Authorization Profiles
- Save user data in the SAP Memory: Defines the users for which the structural authorization data should be saved in the SAP memory. The main purpose of this function is to avoid performance problems with users that have large authorization profiles.

# Activities

You define the structural authorizations in Customizing for *Incentive and Sales Force Management* under

Define the following data:

## Table T77UA "User Authorization"

Attribute	Туре	
Key		
MANDT	PK	Client
UNAME	PK	User name
PROFL	PK	Authorization profile
BEGDA	PK	Validity start
Attribute		
ENDDA		Validity end

#### Table T77PS "Authorization Profile Texts"

Attribute	Туре	
Кеу		
MANDT	PK	Client
LANGU	PK	Language key
PROFL	PK	Authorization profile
Attribute		
ТЕХТВ		Authorization profile (description)

# 13.2.11.4.2.3.1.1 Defining Structural Profiles

#### Features

You can define authorizations for the following areas:

- Planning variants
- Object types
- Object IDs

You can also use the following parameters and functions when defining authorization profiles:

### **Evaluation paths**

By entering a certain evaluation path, you stipulate that a user can only access objects along this evaluation path. If you use an evaluation path, you must make an entry in the object ID field.

#### Status vector

You can use a status vector to stipulate that a user can only access objects whose link infotypes have a certain status (planned or active, for example).

#### Level of display

You can use the level of display to stipulate up to which hierarchy level a user can access a structure.

#### Period

You use this parameter to define the profile that is dependent on the validity period of the structure. For example, if you choose entry D (current day), the structural authorization only applies to the structure valid on the current day. If no date is stated, there is no restriction on the validity period of structures.

#### Function module

The system uses function modules to determine the root object dynamically at runtime. In this case, you should not fill the object ID field with data, but you must specify the planning variant and object type. The advantage of using function modules is that if you define one single authorization profile, the system creates a user-specific profile on the basis of the dynamic determination of the root object at runtime.

There are two standard function modules:

## RH\_GET\_MANAGER\_ASSIGNMENT (determine organizational units for managers)

The root object determined using this function module is the organizational unit to which the user is assigned as manager on the basis of his/her position and the A012 link (is manager of). This function module works on a key date basis. This means that the only organizational units determined as being the root object for a user are those to which he/she is assigned as manager on the date or period selected.

## RH\_GET\_ORG\_ASSIGNMENT (organizational assignment)

The root object determined using this function module is the organizational unit to which the user is assigned for organizational purposes.

In addition, you can define profiles that contain a maintenance authorization. To do so, select the *Maintenance* processing type. This means that you can also execute function codes that have the *Maintenance* flag in table T77FC.

Overall authorization arises from the basic authorization and the restriction imposed by structural authorization.

# 13.2.11.4.2.3.1.2 Assigning Structural Authorizations

# Use

You assign the users a specific authorization profile, time-dependently.

## Prerequisites

In the previous activity, you defined in the authorization profiles which of the specific authorizations are relevant for the personnel planning and development.

# **Features**

Users are assigned a specific authorization profile that is time-dependent.

You enter the names of generally authorized users in personnel planning and development to whom you need to assign application-specific authorization profiles.

## i Note

Users not explicitly mentioned are treated the same as the "SAP" user.

## Activities

- 1. Choose New Entries.
- 2. Enter the user name.
- 3. Assign the user to the corresponding authorization profile. Enter the authorizations that should be contained in the PD profile. You can make as many entries as you wish. Enter the corresponding authorization key directly or select the authorization profile using the input help (F4).
- 4. Enter the beginning and end data to define the period in which the authorization profile is valid.

## Result

You have assigned the users a specific authorization profile, time-dependently.

# 13.2.11.4.2.4 Example: Creating a Commission Manager and Assigning Authorizations

## Use

A commission manager is responsible for processing commission cases, for which he or she requires the relevant authorizations. In Incentive and Sales Force Management (ISF), both the SAP Authorization Concept as well as the SAP ICM Authorization Concept are used. To check the authorizations of a commission manager, the following relationships have to be established:

- 1. Between Organizational Management and ISF
- 2. Between the BP role: commission manager and the SAP user name

## Prerequisites

An organizational structure with positions or organizational units for commission contract partners must exist for ISF.

## Procedure

 To create a commission manager, in the main menu of ISF choose Administration System
 Administration Commission Manager Create. Select a business partner category that you wish to
 create in the BP role: Commission Manager. The Create in BP Role field defaults to Commission Manager
 (New).

- 2. Tab page *Address* Enter the relevant address data.
- 3. Tab page *Identification* Enter the SAP user. This establishes the relationship between the commission manager and the SAP user.

### Result

You have created a commission manager.

# 13.2.11.4.2.4.1 Assigning Commission Managers Structural Authorizations

### Use

Organization Management allows you to include the commission manager as the owner of a position in the company hierarchy. This fulfills the requirement of assigning the commission manager (quantitative and qualitative) authorizations. The commission manager may only process those commission contracts that are lower in the organizational structure.

## Prerequisites

A relationship must have been established between the BP role *commission manager* and the user name (SAP user name). You do this by specifying the USER ID (SAP user name) in the master data of the business partner. See Example: Creating a Commission Manager and Assigning Authorizations [page 217].

## Procedure

- To assign a commission manager a position, in the main menu of ISF choose Master Data
   Organizational Plan .
- 2. Organization and Staff Assignment (transaction PPOME) or
- 3. Seneral Structures (transaction PPSM)
- 4. For more information, go to the product page for ABAP Platform and SAP NetWeaver, choose your release and then Application Server ABAP Infrastructure Other Services Services for Business Users
  > Organizational Management Expert Mode Organizational Management Expert Mode Organizational Management .
- 5. Under *General Structures*, in the *Object type* and *Object ID* fields enter the data for your organizational unit.

- 6. Enter the key CACS\_GP in the Evaluation Path field and choose Enter.
- 7. The evaluation path CACS\_GP shows the chain of relationships Organizational Unit Position
   Person .
- 8. You can now assign one or more organizational units in the organizational structure to the positions with the *relationship 290 has administrator*.
- 9. Now assign the position with the *relationship* 008 holder to the required commission manager(s).

#### → Recommendation

We recommend creating the positions of *commission manager* in a node of the organizational structure that is separate from the organizational units to avoid undesirable side-effects from other functions that are based on Organizational Management.

### Result

You have assigned a commission manager structural authorizations. The assigned commission manager can now process all commission contracts of organizational units that are lower in the hierarchy. For more information see Structural Authorization.

# 13.2.11.4.2.4.2 Assigning Commission Managers Qualifying and Quantifying Authorizations

### Use

A commission manager requires qualifying and quantifying authorizations to be able to carry out his or her work in ISF.

### **Prerequisites**

You have created a commission manager and assigned him or her in Organizational Management to an organizational unit, thus establishing the required structural authorizations.

## Assigning Commission Managers Qualifying Authorizations

Qualifying authorizations are assigned with the standard SAP authorization concept in ISF.

You access the authorization objects in the initial screen under Tools Administration UserMaintenance

For further information, see the User Information System section of User and Roles (BC-SEC-USR).

### → Recommendation

To create qualifying authorizations, we recommend using the roles of the "PFCG" profile generator.

You access the roles with transaction PFCG.

For further information, see the Role Maintenance section of User and Roles (BC-SEC-USR).

You will find sample standard roles in the commission system under transaction PFCG:

- Single Roles:SAP\_ICM\_S\_\*
- Composite Roles:SAP\_ICM\_C\_\*

## Assigning Commission Managers Quantifying Authorizations

You can assign commission managers quantifying authorizations as well as qualifying ones. In so doing, you restrict the qualifying authorizations to a greater degree. For more information, see Quantifying Authorizations .

### Result

You have now assigned the commission manager all the relevant authorizations.

# 13.2.11.5 Network and Communication Security

Your network infrastructure is extremely important in protecting your system. Your network needs to support the communication necessary for your business and your needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats based on software flaws (at both the operating system and application level) or network attacks such as eavesdropping. If users cannot log on to your application or database servers at the operating system or database layer, then there is no way for intruders to compromise the machines and gain access to the backend system's database or files. Additionally, if users are not able to connect to the server LAN (local area network), they cannot exploit well-known bugs and security holes in network services on the server machines.

The network topology for Incentive and Sales Force Management is based on the topology used by the SAP NetWeaver platform. Therefore, the security guidelines and recommendations described in the SAP NetWeaver security guide also apply to ICM. Details that particularly apply to ICM are described in the following sections:

#### **Communication Channel Security**

ISF uses RFC technology and communicates with any number of external systems such as CRM or an (external) policy management system.

The settlement data can be transferred to SAP systems (FI-AP; FI-AR; HR-PY; FS-CD) as well as non-SAP systems.

### **Network Security**

See the product page for ABAP Platform and SAP NetWeaver, choose your release and then Securing the ABAP Platform User Authentication and Single Sign-On Authentication and Infrastructure AS ABAP Authentication Infrastructure Secure Network Communications (SNC).

#### **Communication Destinations**

The communication destinations are **not** part of the standard delivery of ISF.

# 13.2.11.6 Virus Protection

### Use

If the application saves or transfers data that could contain viruses, you must ensure that there is an interface to a virus scanner.

### i Note

For more information on virus protection, see the SAP Service Marketplace under service.sap.com/ security Security in Detail SAP Security Guides SAP WebAS Security Guide (aka SAP Security Guide) in the SAP Security Guide, VOLUME II under Special Topics: Virus Protection and SAP GUI Integrity Checks.

# 13.2.11.7 Data Protection

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific legislation in different countries. This section describes the specific features and functions that SAP provides to support compliance with the relevant legal requirements and data privacy.

This section and any other sections in this Security Guide do not give any advice on whether these features and functions are the best method to support company, industry, regional or country-specific requirements. Furthermore, this guide does not give any advice or recommendations with regard to additional features that would be required in a particular environment; decisions related to data protection must be made on a case-bycase basis and under consideration of the given system landscape and the applicable legal requirements.

### i Note

In the majority of cases, compliance with data privacy laws is not a product feature.

SAP software supports data privacy by providing security features and specific data-protection-relevant functions such as functions for the simplified blocking and deletion of personal data.

SAP does not provide legal advice in any form. The definitions and other terms used in this guide are not taken from any given legal source.

## Glossary

Term	Definition	
Personal data	Information about an identified or identifiable natural per- son.	
Business purpose	A legal, contractual, or in other form justified reason for the processing of personal data. The assumption is that any purpose has an end that is usually already defined when the purpose starts.	
Blocking	A method of restricting access to data for which the primary business purpose has ended.	
Deletion	Deletion of personal data so that the data is no longer usa- ble.	
Retention period	The time period during which data must be available.	
End of purpose (EoP)	A method of identifying the point in time for a data set when the processing of personal data is no longer required for the primary business purpose. After the EoP has been reached, the data is blocked and can only be accessed by users with special authorization.	

Some basic requirements that support data protection are often referred to as technical and organizational measures (TOM). The following topics are related to data protection and require appropriate TOMs:

- Access control: Authentication features as described in section User Management and Authentication [page 175]
- Authorizations: Authorization concept as described in section Authorization Management in Incentive and Sales Force Management [page 180]
- **Read access logging:** as described in section Read Access Logging [page 225].
- Transmission control: as described in section Network and Communication Security [page 220]
- Input control: Change logging is described in the application-specific documentation
- Availability control as described in:
  - Section Data Storage Security
  - SAP NetWeaver Database Administration documentation
  - SAP Business Continuity documentation in the SAP NetWeaver Application Help under Function-Oriented View Solution Life Cycle Management SAP Business Continuity
  - Separation by purpose: Is subject to the organizational model implemented and must be applied as part of the authorization concept.

### ▲ Caution

The extent to which data protection is ensured depends on secure system operation. Network security, security note implementation, adequate logging of system changes, and appropriate

usage of the system are the basic technical requirements for compliance with data privacy legislation and other legislation.

## **Configuration of Data Protection Functions**

Certain central functions that support data protection compliance are grouped in Customizing for *Cross-Application Components* under *Data Protection*. Additional industry-specific, scenario-specific or applicationspecific configuration might be required.

For information about the application-specific configuration, see the application-specific Customizing in SPRO.

# 13.2.11.7.1 Deletion of Personal Data

The *Incentives and Commissions Management (ICM)* application might process data (personal data) that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544<sup>4</sup>/<sub>2</sub>.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. The *Incentives and Commissions Management (ICM)* solution uses SAP ILM to support the deletion of personal data as described in the following sections. SAP delivers an end of purpose check for the Business Partner created in the *Incentives and Commissions Management (ICM)* application.

All applications register either an end of purpose check (EoP) in the Customizing settings for the blocking and deletion of the business partner or a WUC. For information about the Customizing of blocking and deletion for *Incentives and Commissions Management (ICM)*, see *Configuration: Simplified Blocking and Deletion*.

## End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases.

- Phase one: The relevant data is actively used.
- **Phase two:** The relevant data is actively available in the system.
- Phase three: The relevant data needs to be retained for other reasons. For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked. Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior in the following ways:

- Display: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data.
- Create: It is not possible to create a business object that contains blocked data.

- **Copy/Follow-Up:** It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- Search: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

For information about the configuration settings required to enable this three-phase based end of purpose check, see *Process Flow and Configuration: Simplified Blocking and Deletion*.

## Integration with Other Solutions

In the majority of cases, different installed applications run interdependently.

An example of an application that uses central master data is an SAP for Healthcare (IS-H) application that uses the purchase order data stored in Financial Accounting (FI) or Controlling (CO).

## **Relevant Application Objects and Available EoP/WUC functionality**

Application	Implemented solution (EoP)	Further information	
EA-APPL	EoP for BP: Function module CACS_ILM_EOP_BP		
	EoP for customer: Class CL_CACS_EOP_CHECK_CUST, method CVP_IF_APPL_EOP_CHECK~CHECK_P ARTNERS	plication is over.	
	EoP for Vendors: Class CL_CACS_EOP_CHECK_VEND, method CVP_IF_APPL_EOP_CHECK~CHECK_P ARTNERS		

## **Process Flow**

- 1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
  - Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: CA\_BUPA).
  - Run transaction IRMPOL and maintain the required retention policies for the ILM objects of ICM
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.

- 3. To determine which customer/vendor have reached end of purpose and can be blocked, you do the following:
  - Run transaction BUPA\_PRE\_EOP to execute the end of purpose check function for the central business partner.
- 4. To unblock blocked customer/vendor data, you do the following:.
  - Request unblocking of blocked data by using the transaction BUP\_REQ\_UNBLK.
  - If you have the needed authorization for unblocking business partner data, you can unblock the requested data by running the transaction BUPA\_PRE\_EOP for the central business partner data.
- 5. You delete data by using the transaction *ILM\_DESTRUCTION* for the ILM objects of *FSCM Collection Management*.
- 1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
  - Run transaction IRMPOL and maintain the required residence and retention policies for the customer master and vendor master in SAP S/4HANA (ILM objects: FI\_ACCPAYB, FI\_ACCRECV, FI\_ACCKNVK).
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. To determine which customer/vendor have reached end of purpose and can be blocked, you do the following:
  - Run transaction CVP\_PRE\_EOP to execute the end of purpose check function for the customer master and vendor master in SAP S/4HANA.).
- 4. To unblock blocked customer/vendor data, you do the following:
  - If you have the needed authorization for unblocking business partner data, you can unblock the requested data by running the transaction CVP\_UNBLOCK\_MD for customer master data and vendor master data in SAP S/4HANA.

For information about how to configure blocking and deletion for *Incentive and Commission Management*, see *Configuration: Simplified Blocking and Deletion*.

## **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

Define the settings for authorization management in under Data Protection Authorization
 Management .

For more information, see the Customizing documentation.

Define the settings for blocking in Customizing for Cross-Application Components under Data Protection
 Blocking and Unblocking Business Partner.

# 13.2.11.7.2 Read Access Logging

If no trace or log is stored that records which business users have accessed data, it is difficult to track the person(s) responsible for any data leaks to the outside world. The Read Access Logging (RAL) component

can be used to monitor and log read access to data and provide information such as which business users accessed personal data, for example, of a business partner, and in which time frame.

In RAL, you can configure which read-access information to log and under which conditions.

For more information about *RAL*, *Read Access Logging (RAL)* in the documentation for *SAP NetWeaver* on the SAP Help Portal under http://help.sap.com/

## 13.2.11.8 Revision Security in Incentive and Sales Force Management

### Use

Through integration of *Incentive and Sales Force Management* with other SAP components, revision security is achieved in different ways, depending on the SAP component.

### **Features**

#### Archiving

*Incentive and Sales Force Management* ensures that master data and transaction data cannot be deleted by using the menu, reports, and so on. This is only possible when using the standard SAP archiving tool.

#### i Note

For additional information on data archiving, go to the product page for SAP S/4HANA, choose your release and then *Product Assistance*:

- Enterprise Technology > ABAP Platform > Administrating the ABAP Platform > Administration Concepts and Tools > Solution Lifecycle Management > Data Archiving ].
- Enterprise Business Applications > Finance > Incentive and Sales Force Management > Incentive and Commission Management > Services and Tools > Tools for Implementing Individual Process Steps
   Archiving in Incentive and Commission Management 3.

#### Period and Version Management in Incentive and Sales Force Management

The two-dimensional period management ensures revision security for the master data and Customizing data on which the period management is based. This means that the transaction data is automatically secure in terms of revision. For additional information, see the SAP Library under Period and Version Management.

#### HR Master Data

For information on revision security of HR master data, see the SAP Library under Personnel Management > Personnel Administration > Procedures in Personnel Administration > Time Constraints in HR Master Data .

#### **Change Document**

Change documents are not used in *Incentive and Sales Force Management* since all relevant activities are logged using the period management tool.

For the business partner (in the roles of commission contract partner, commission manager, and commission recipient), changes are logged using change documents and these can be viewed at any time.

#### **Condition Technique**

In *Incentive and Sales Force Management*, revision security is ensured in the condition technique using two-dimensional period management. For additional information, see *Period Management in the Condition Technique*.

#### (External Data Transfer) Generates a Run Log

The run log contains information on EDT-specific activities in general (log level, number of records processed, information on the runtime, and so on).

The *Incentive and Commission Management* business function can also include process-specific information for each processed commission case in the EDT run log.

This is done using the following function modules:

CACS\_MSGEDT

CACSBATCHDISP

#### Using the Basis Application Log (BAL)

The process logs all activities in the basis application log.

You can specify the level of detail in the log by setting suitable parameters/setting certain parameter IDs:

CACS\_MSGDISP

CACS\_MSGSTORE

CACS\_MSGEDT

CACS\_BATCHDSIP

## 13.2.11.9 Procedure Documentation in Incentive and Sales Force Management

#### Use

*Incentive and Sales Force Management* offers a range of possibilities for establishing security mechanisms in the system but nonetheless it is not possible to cover all of the security-relevant and organization-specific aspects completely with ISF. In particular, it is down to you to make sure that all security-related requirements are covered with suitable procedure documentation.

### → Recommendation

For example, if a commission manager has access to personal data, the company must have a data protection statement to make sure that the data is not passed on.

## 13.3 Human Resources

# 13.3.1 User Management

### Use

User management for Human Resources uses the mechanisms provided by *SAP NetWeaver Application Server* (ABAP, Java, or ABAP and Java), for example, tools, user types, and password policies. See the sections below for an overview of how these mechanisms apply to Human Resources. In addition, there is a list of the standard users that are necessary for operating Human Resources.

## **User Administration Tools**

The table below shows the tools for user management in Human Resources.

Тооі	Description
User and role maintenance with AS ABAP (transactions SU01 and PFCG)	For more information, look for <i>User Administration and Iden-</i> <i>tity Management in ABAP Systems</i> in the documentation of SAP NetWeaver at http://help.sap.com/netweaver/
User Management Engine	This tool is used for user management of HR portal roles (business packages).
	For more information, go to https://help.sap.com/ s4hana_op_2021, enter <i>User Management Engine</i> into the search bar, press Enter, and open the search result with that title.

## **User Types**

It is often necessary to specify different security policies for different types of users. For example, it may be necessary that individual users who perform tasks interactively have to change their passwords on a regular basis, but not users who run background processing jobs.

The specific user types that are required for human resources include:

- Individual users
  - Admisnistrator

- Personnel Administration
- Benefits Administration
- Manager
  - Personnel Administration
  - Benefits Administration
  - Compensation Administration
  - Training and Event Management
- Specialists for
  - Personnel Administration
  - Talent Management
  - Benefits Administration
  - Compensation Administration
  - Training and Event Management
- Technical users

Technical users are required for the following business processes:

- WF-BATCH user If you want to use the workflow functions for the different *Personnel Management* functions, you must create a wF-BATCH system user in the standard system.
- Distribution of master data through ALE technology. For more information, see the documentation for the report RHALEINI (*HR: ALE Distribution of HR Master Data*).
- *Compensation Management* (PA-CM): For the integration with the *Award* function, the technical user requires authorization for the following functions:
  - Call RFC function module HRCM\_RFC\_LTI\_ACCRUALDATA\_GET (Determine awards data for accumulating accruals)
  - Read the Award infotype (0382), authorization object P\_ORGIN
- Budget Management (PA-PM)
  - You use background processing to create commitments in accounting with a RFC connection. Depending on the process and the system landscape used, it may be necessary to set up a user for the background processing. You can use your own user (an additional logon is required) or set up a special commitment engine user.

For more information about these user types, see the Security Guide for SAP NetWeaver Application Server ABAP under http://help.sap.com/netweaver/.

# 13.3.2 Authorizations

The authorizations topic plays a fundamental role in the area of Human Resources since access to personnel data must be carefully protected. In SAP Human Resources, there is a two-part concept for setting up authorizations. You should familiarize yourself with this concept if you use Human Resources components.

**Human Resources** uses the authorization concept provided by **ABAP platform**. Therefore, the security recommendations and guidelines for authorizations detailed in the *ABAP Platform Security Guide* also apply to **Human Resources**.

### i Note

Furthermore, Human Resources has specific **structural authorizations** for which the organizational assignment is checked to see whether a user may perform an activity.

For detailed information about authorizations in **Human Resources**, go to https://help.sap.com/ s4hana\_op\_2021, enter *Authorizations for Human Resources* into the search bar, press Enter, and open the search result with that title.

The **ABAP platform** authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the **Application Server ABAP**.

## **Standard Roles**

The table below shows the standard roles that are used by the Personnel Management components listed under "Description".

### $\mathbf{i}$ Note

The standard roles for Human Resources components that are described in a separate chapter of this Security Guide are also in the "Authorizations" section. The same applies to the self-service components Employee Self-Service [page 332] and Manager Self-Service [page 347] that are also described under *Cross-Application Components Self-Services* in this Security Guide.

Standard	Roles
----------	-------

Role	Description
SAP_HR_BN*	Roles for the PA-BN ( <i>Benefits</i> ) component
SAP_HR_CM*	Roles for the PA-CM ( <i>Compensation Management</i> ) compo- nent
SAP_HR_CP*	Roles for the PA-CM-CP ( <i>Personnel Cost Planning</i> ) compo- nent
SAP_HR_OS*	Roles for the PA-OS (Organizational Structure) component
SAP_HR_PA_xx_*	Roles for the international versions and country versions of the PA-PA ( <i>Personnel Administration</i> ) component
SAP_HR_PA_PF_xx_*	Roles for the PA-PF ( <i>Pension Schemes</i> ) component
SAP_HR_PD*	Roles for the PA-PD (Personnel Development) component
SAP_HR_RC*	Roles for the PA-RC ( <i>Recruitment</i> ) component

Role	Description	
SAP_HR_REPORTING	Role for the Human Resources Analyst	
	<b>i Note</b> This role is obsolete. We recommend that you no longer use this role.	
SAP_ASR_ADMINISTRATOR	Enhancement of the role SAP_HR_PA_xx_* for the HR ad- ministrators that use the functions of the component PA-AS ( <i>HR Administrative Services</i> )	

For the roles marked with an asterisk (\*), several roles exist for each of the components. For roles with xx, where xx represents the SAP country key, various roles exist for each of the country versions.

## **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used by Human Resources.

### i Note

For more information about the authorization objects for Human Resources, see https://help.sap.com/ s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Human Resources HR Tools Authorizations for Human Resources Technical Aspects Authorization Objects .

Most Important Standard Authorization Objects

Authorization Object	Name	Description
P_ORGIN	HR master data	Used to check the authorization for ac- cessing HR infotypes. The checks take place when HR infotypes are edited or read.
P_ORGINCON	HR master data with context	This authorization object consists of the same fields as the authorization object P_ORGIN, and also includes the field PROFL (structural profile). A check using this object enables user-specific contexts to be mapped in HR master data.

Authorization Object	Name	Description
P_ORGXX	HR master data – extended check	You can use this object to determine that other fields are also to be checked. You can determine whether this check is to be performed in addition to or as an alternative to the <i>HR Master Data</i> authorization check.
P_P_ORGXXCON	HR master data - extended check with context	This authorization object consists of the same fields as the authorization object P_ORGXX, and also includes the field PROFL (structural profile). A check using this object enables user-specific contexts to be mapped in HR master data
P_TCODE	HR: Transaction Code	This authorization object checks some specific SAP Human Resources trans-actions.
PLOG	Personnel planning	Determines for which types of informa- tion processing a user has authoriza- tion.
PLOG_CON	Personnel planning with context	This authorization object consists of the same fields as the object PLOG, and also includes the field PROFL (structural profile). The check using this object en- ables user-specific contexts to be map- ped.

Authorization Object	Name	Description
P_ASRCONT	Authorization for process content	The Authorization for Process Content object is used by the authorization check for <i>HR Administrative Services</i> . It checks the authorization for access to various process contents and also runs through the authorization objects that you have specified in Customiz- ing in the table T7750 (see note be- low). For more information, see https:// help.sap.com/s4hana_op_2021 under <i>Product Assistance Enterprise</i> <i>Business Applications Human</i> <i>Resources Shared Services HR</i> <i>Administrative Services (PA-AS) HCM</i> <i>Processes and Forms</i> and section <i>Au-</i> <i>thorization Concept of HCM Processes</i> <i>and Forms</i> .
P_DEL_PERN	Deletion of personnel numbers in live systems	This authorization object is used in the report RPUDELPP and facilitates the de- letion of personnel numbers in live sys- tems. It is used by two roles, one for requesting the deletion and one for per- forming the deletion. These roles need to be assigned to two different users (double verification principle).
P_EICAU	Authorization for activity in the Employee Interaction Center	This authorization object checks the authorization for editing EIC activ- ities. For more information, see https://help.sap.com/s4hana_op_2021 under Product Assistance Enterprise Business Applications Human Resources Shared Services Employee Interaction Center (EIC) General Settings and section Author zation Concept for Employee Interaction Center (EIC).

## i Note

In Customizing for certain authorization objects, you can specify whether they are to be checked. The table T77S0 in the *Group for Semantic Short Text for PD Plan* AUTSW groups all central switches and settings for the *Human Resources* authorization check. Note that changes to the settings severely affect your authorization concept.

For more information about changing the main authorization switch, see Customizing for *Personnel Administration* and choose *Tools Authorization Management*.

# 13.3.3 Security-Relevant Logging and Tracing

Change documents are created for the infotypes of SAP Human Resources, on the basis of which you can trace changes to infotype data. For more information, see https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Enterprise Business Applications > Human Resources > HR Tools > in the following sections:

- Creating Change Documents for Personnel Administration Infotypes
- Creation of Change Documents for Personnel Planning Infotypes

## 13.3.4 Core HR and Payroll

## 13.3.4.1 Core HR

#### About This Chapter

This section of the Security Guide provides an overview of security-relevant information for Core HR.

### **Overview of the Main Sections of This Chapter**

The following sections contain the security-relevant information that is specific to Personnel Management:

Important SAP Notes

This section lists the most important SAP Notes for the security of Personnel Management.

Authorizations

This section provides an overview of the authorization concept used for Personnel Management.

- Communication Channel Security This section provides an overview of the communication paths used by Personnel Management and provides information on how you can best protect them.
- Communication Destinations
   This section provides an overview of the communication destination for the components of Personnel Management and the country-specific components of Personnel Administration.

### • Data Storage Security This section provides an overview of the critical data used by Personnel Management, as well as the security mechanisms used.

- Security for Additional Applications This section contains information about temporary sequential (TemSe) data storage, which only temporarily stores data from country-specific reports from Personnel Administration.
- Other Security-Relevant Information This section contains information about security-relevant Customizing for infotype records and indicates the reports that perform database statistics and consistency checks without checking the user's authorizations.
- Chapter with the security-relevant information for the component HCM Processes and Forms

# 13.3.4.1.1 Authorizations

## Use

The Personnel Management components use the two-part authorization concept from SAP Human Resources. For more information, see section *Authorizations* in the SAP S/4HANA Security Guide for*Human Resources* section.

## **Standard Roles**

The table below shows the standard roles that are used by the Personnel Management components.

Role	Description	
SAP_HR_OS*	Roles for the PA-OS (Organizational Structure) component	
SAP_HR_PA_xx_*	Roles for the international versions and country versions of the component PA-PA (Personnel Administration)	

### i Note

For the roles marked with an asterisk (\*), several roles exist for each of the components. For roles with "xx", where "xx" represents the SAP country key, various roles exist for each of the country versions.

## **Standard Authorization Objects**

The Personnel Management components use the standard authorization objects from SAP Human Resources. For more information about the authorization objects for Human Resources, see SAP Library for SAP S/4HANA on SAP Help Portal at Human Resources HR Tools Authorizations for Human Resources Technical Aspects Authorization Objects .

# 13.3.4.1.2 Communication Channel Security

### Use

The table below shows the communication channels used by *Personnel Management*, the protocol used for the connection, and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Interface Toolbox (Transac- tion PU12)	ALE	Master data, <i>Benefits</i> data, organizational data as de- fined by the user	
SAP BW	Extractor program	Master data, organizational data, <i>Personnel Development</i> data	
SAP CO (for distributed systems)	RFC	Cost centers, orders, and so on	Authorizations for CO ob- jects are required here
External files	ASCII	Personnel Administration data	Applicable only for country versions Australia and New Zealand
MS Word	Report interface with SAP NetWeaver		Office Integration
Connection of PDF-based print forms to the archive	HTTP(S)	Person-related data (for ex- ample, employee photo)	

DIAG and RFC connections can be protected using *Secure Network Communications* (SNC). The Secure Sockets Layer protocol (SSL protocol) protects HTTP connections.

### i Note

If you convert the protocol from HTTP to HTTPS and use PDF-based print forms, see SAP Note 1461447.

For more information, see the SAP NetWeaver Security Guide under Transport Layer Security.

## 13.3.4.1.3 Communication Destinations

### Use

Specific communication destinations are available for the *Personnel Management* components and *Personnel Administration* country-specific components.

## Features

The function group HRPDV\_SERVICES contains the following Remote Function Calls (RFCs) for displaying and updating the position attributes. The communication user requires authorization for the authorization object S\_RFC to execute Remote Function Calls.

Function Group	Function Module	Description
HRPDV_SERVICES	HRPDV_GET_ROOT_OBJECT	Gets the root object for the user
	HRPDV_ORG_PATHROOTS	Root object specification
	HRPDV_CREATE_POSITION	Creates a new position in the organiza- tional unit
	HRPDV_GET_POSITION_ATTR	Gets the corresponding position attrib- utes
	HRPDV_UPDATE_POSITION_ATTR	Updates the corresponding position at- tributes
	HRPDV_COPY_POSITION	Copies an existing position and the cor- responding attributes several times
	HRPDV_DELIMIT_POSITION	Delimits an existing position
	HRPDV_POSITION_SEARCH	Enables a search for positions based on <i>Object and Data Provider</i> (OADP)
	HRPDV_GET_TIME_CONSTRAINTS	Gets the time constraints information of the corresponding position infotypes and relationships
	HRPDV_TRANSFER_EMPLOYEE	Enables the conversion of an employee from one position to another or creates an additional personnel assignment for the employee
	HRPDV_GET_POSITION_F4_HELPS	Returns the input help values for the infotype fields <i>Account Assignment</i> and <i>Employee Subgroup</i>

#### Benefits (PA-BN)

When evaluating retirement benefits for employees, service-related data is sent to an external system using IDocs. The Benefits system places the IDocs in a special port. External systems can collect the IDocs from this port. The external systems evaluate the retirement benefits based on the transferred data and then send them with an inbound IDoc back to the SAP system.

There are no special functions from the Benefits system side to protect this data.

#### Compensation Management (PA-CM)

The self-service scenario *Salary Benchmarking* (HRCMP0053) exchanges data with external benchmarking providers. You communicate synchronously and online using HTTPS protocol (HyperText Transfer Protocol with SSL).

#### **Personnel Administration**

- HR Administrative Services HR Administrative Services can transfer personal data from SAP E-Recruiting and return data to SAP E-Recruiting. For more information, see the Security Guide for SAP E-Recruiting under Communication Destinations.
- Pension Fund (PA-PF)
  - You can create files with SAP List Viewer (ALV) and TemSe (Temporary Sequential Objects).
  - There is no encryption of data in the standard SAP system.

# 13.3.4.1.4 Data Storage Security

The infotypes in *Personnel Management* contain particularly sensitive data. This data is protected by central authorization objects.

### i Note

For more information about authorization objects, see section *Authorizations* in the SAP S/4HANA security guide for *Human Resources*.

## Examples of infotypes containing particularly sensitive data:

- International infotypes for Personnel Administration (PA-PA)
  - Personal Data (0002)
  - Basic Pay (0008)
  - Bank Details (0009)
  - Family Member/Dependents (0021)
- Personnel Development (PA-PD)
  - Qualifications
  - Appraisals
- Personnel Cost Planning and Simulation (PA-CP)
  - Planning of Personnel Costs (0666), contains salary-based information
- Management of Global Employees (PA-GE)
  - Compensation Package Offer (0706)

## **Other sensitive Personnel Management data**

Budget Management

The Budget Management component accesses the salary data of employees and displays data from the Controlling (CO) and Funds Management (FI-FM) components. The standard authorization concept for *Human Resources*, *Controlling*, and *Funds Management* is used for these processes. The following authorization objects are also available to protect the data:

- P\_ENCTYPE (*HR: PBC Financing*): Determines which funds reservation types a user can access and which activities the user is allowed to perform.
- P\_ENGINE (*HR: Authorization for Automatic Commitment Creation*): Determines which activities a user is allowed to perform when creating commitments.
- Pension Fund (PA-PF)

Access to salary data, pensions, and benefits entitlements is protected by the following authorization objects:

- P\_ORIGIN (HR: Master Data)
- P\_CH\_CK (HR-CH: Pension Fund: Account Access)
- P\_NL\_PKEV(Bevoegdheidsobject voor PF-gebeurtenissen)
- Personnel Cost Planning (PA-CM-CPand PA-CP)
   The old Personnel Cost Planning (PA-CM-CP) and the new Personnel Cost Planning and Simulation (PA-CP)
   components both save salary-relevant information to the clusters of the database PCL5. You can control access rights using the authorization object P\_TCODE (*HR: Transaction Code*).
- Employee Interaction Center (PA-EIC) The *EIC Authentication* infotype (0816) enables question and response pairs to be saved that an agent of *Employee Interaction Center* then uses to identify a calling employee. You can only maintain the infotype with the *Authentication for EIC* Employee Self-Service.
- HR Administrative Services (PA-AS) The personnel file and all process instances are saved with intermediate statuses and history to the *Case Management* databases.

# 13.3.4.1.5 Security for Additional Applications

*Personnel Administration* country-specific components use several reports that store security-relevant and sensitive data. This data includes employee data relating to salary, tax, social insurance, pension contributions, and garnishments.

The data is stored in temporary sequential (TemSe) files and used when printing legal forms, statistics, and business reports. Access to TemSe is controlled by the authorization object S\_TMS\_ACT. Data encryption is not necessary here. For a list of all reports and programs using TemSe, see the *Personnel Administration* documentation for your country version.

You can also download data directly from the front-end server (for example, PC/terminal) or application server without first storing the data records in the TemSe. To do so, you copy the data to a data carrier that you can then send to the authorities.

# 13.3.4.1.6 Other Security-Relevant Information

Use

## Other security-relevant Customizing for infotype records

With the field *Access Auth*. (Access Authorization) in table V\_T582A (*Infotype attributes (Customizing*)), you can control access to an infotype record depending on whether the record belongs to the area of responsibility of a person responsible on the current date. For more information, see Customizing for *Personnel Management* under *Personnel Administration Customizing Procedures Infotypes*. Note in particular the help for the *Access Authorization* field.

## Technical utilities without integrated authorization check

The following technical utilities read data without the user's authorizations being checked. You should therefore only assign relevant report authorizations to roles containing system administrator functions.

- Reports with the prefix RHDBST\*: Database statistics
- Reports with the prefix RHCHECK\*: Consistency checks for *Organizational Management* and *Personnel Development* data.

If required, you can use the following reports (developed for SAP internal use) for testing purposes. However, SAP does not accept any responsibility for these reports:

- Report RPCHKCONSISTENCY: (Consistency check for HR master data)
- Report RPUSCNTC (Find Inconsistencies in Time Constraints)

# 13.3.4.1.7 HCM Processes and Forms

#### About this Document

This chapter provides an overview of the security-relevant information that applies to *HCM Processes and Forms* (PA-AS).

## **Overview of the Main Sections of This Chapter**

The HCM Processes and Forms chapter comprises the following sections:

Before You Start

This section contains references to other Security Guides that build the foundation for the *HCM Processes and Forms* chapter and a list of the most important SAP Notes for *HCM Processes and Forms* regarding security.

- Authorizations This section provides an overview of the authorization concept that applies to HCM Processes and Forms.
- Internet Communication Framework Security This section provides an overview of the Internet Communication Framework (ICF) services that are used by HCM Processes and Forms.
- Security for Additional Applications This section provides information on a Business Add-In (BAdI) that can be used for the attachment handling of *HCM Processes and Forms*.
- Other Security-Relevant Information This section provides information on the possibility of protecting the Customizing views of *HR Administrative Services* by a using a grouping option for the authorization check to prevent users without authorization from maintaining person-related data.

# 13.3.4.1.7.1 Authorizations

## Use

*HCM Processes and Forms* uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply to *HCM Processes and Forms*.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

### i Note

For more information about how to create roles, see section *Role Administration* in the SAP Library for *SAP S/4HANA Identity Management*.

## **Role and Authorization Concept for HCM Processes and Forms**

The authorization concept for *HCM Processes and Forms* is described under the section *Authorization Concept* of *HCM Processes and Forms* in the SAP Library for SAP S/4HANA HCM Processes and Forms.

## **Standard Roles**

The table below shows the standard roles that are used for HCM Processes and Forms authorizations.

#### Standard Roles for HCM Processes and Forms

Role	Name	Description
SAP_ASR_HRADMIN_SR_HCM_CI_3	HR Administrator: NWBC Role	This single role contains the authoriza- tions for the HR Administrator role.
SAP_ASR_EMPLOYEE_SR_HCM_CI_3	ESS Single Role for HCM PF Services	This single role contains the authoriza- tions for the Employee role in Employee Self-Service (WDA).
SAP_ASR_EMPLOYEE	HR Administrative Services : Employee	This single role contains the authori- zations for the Employee role in the <i>Business Package for Employee Self-</i> <i>Service</i> (up to and including <i>1.4.1</i> ).
SAP_ASR_MANAGER	HR Administrative Services : Manager	This single role contains the authoriza- tions for the Manager role.

## i Note

The Employee and Manager roles use *HCM Processes and Forms*. For security-relevant information regarding these components, see the sections *Employee Self Service* and *Manager Self Service* under *Self Services* in the S/4 HANA Security Guide.

## **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used by HCM Processes and Forms:

Authorization Object	Name	Comment	
S_RFC	Authorization Check for RFC Access		
S_SCMG_CAS	Case Management: Case	These authorization objects manage	
S_SCMG_FLN	Case Management: Authorization by Field	<ul> <li>access to the Process Object of HCM</li> <li>Processes and Forms.</li> </ul>	
S_SRMGS_CT	Records Management: Authorizations for Document Content	These authorization objects manage access to the digital Personnel File in	
S_SRMGS_DC	Records Management: Authorization for Documents	<sup>–</sup> the HR Administrator Role.	
S_SRMGS_PR	Records Management: Authorizations for Attributes	_	

Authorization Object	Name	Comment
S_SRMSY_CL	SAP Records Management : General Authorization Object	
S_TCODE	Transaction Code Check at Transaction Start	
P_ASRCONT	Authorization for Process Content	This authorization object manages the rights to start and execute processes with <i>HCM Processes and Forms</i> .

# 13.3.4.1.7.2 Internet Communication Framework Security

### Use

You should only activate those services that are needed for the applications running in your system. For *HCM Processes and Forms*, the following services are needed which you can find under the path default\_host/sap/bc/webdynpro/sap/:

- asr\_form\_display
- asr\_keyword\_search
- asr\_launchpad
- asr\_mass\_start\_process
- asr\_OBJECT\_SEARCH
- asr\_pa\_pd\_processes\_display
- ars\_personnel\_file
- asr\_processes\_display
- ASR\_PROCESS\_EXECUTE\_FPM
- asr\_process\_select
- ars\_profiles\_show
- asr\_srch\_pd\_process

## Activities

Use the transaction SICF to activate these services.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

## **More Information**

For more information, see *Activating and Deactivating ICF Services* in the SAP NetWeaver Library documentation.

# 13.3.4.1.7.3 Security for Additional Applications

For the uploading of attachments in *HCM Processes and Forms* you can use Business Add-In (BAdI) HRASR00ATTACHMENT\_HANDLING for defining the file types allowed and the maximum size of attachments. For more information, see the BAdI documentation in the SAP S/4HANA system.

# 13.3.4.1.7.4 Other Security-Relevant Information

#### Authorizations for the Implementation Guide for HR Administrative Services

The views in the Implementation Guide for HR Administrative Services are protected separately by a grouping for the authorization check to prevent users without authorization maintaining person-related data. Under the field name DICBERCLS (*Authorization Group*), you can set the following in the authorization object S\_TABU\_DIS:

- Switch PASC: Authorization check for all views of HR Administrative Services in which no Customizing settings were made that affect authorization checks for the users of HR Administrative Services.
- Switch PASA: Additional authorization check for the views that may affect the authorization check for users of HR Administrative Services.

# 13.3.4.1.8 Personnel & Organization

## **About This Chapter**

This chapter of the Security Guide provides an overview of the security-relevant information for *Personnel & Organization* (PA-PAO).

## **Role and Authorization Concept for Personnel & Organization**

The Personnel & Organization component uses the following authorization concepts:

• ABAP Platform authorization concept (based on assigning authorizations to users based on roles) For this purpose, the roles mentioned in section *Standard Roles* are available as a template. You can copy the standard roles to the customer name space and adjust them to suit your requirements. You use the profile generator (transaction PFCG) to maintain roles.  Structural Authorizations (HCM-specific authorization concept) You configure structural authorizations in Customizing for *Personnel & Organization* by choosing the following path: Security Authorizations Structural Authorizations.
 For more information about the structural authorization check, see *Structural Authorization Check* (in SAP Library for SAP S/4HANA under Human Resources HR Tools Authorizations for Human Resources ).

#### Standard Roles

The following standard single roles are available for the *Personnel & Organization* component: *Single Roles for Personnel & Organization*.

#### **Gateway Information**

For security information for Gateway, please see:

Security Settings in the SAP Gateway

The SAP Gateway Foundation Security Guide

Go to https://help.sap.com/s4hana\_op\_2021, enter SAP Gateway Foundation Security Guide into the search bar, press Enter, and open the search result with that title.

# 13.3.4.2 Payroll (PY)

#### About This Chapter

This section of the Security Guide provides an overview of security-relevant information for Payroll (PY).

## **Overview of the Main Sections of This Chapter**

The chapter "Payroll" comprises the following main sections:

• Important SAP Notes

This section lists the most important SAP Notes with regard to the security of Payroll.

- User Management This section provides an overview of the user types required for Payroll.
- *Authorizations* This section provides an overview of the authorization concept used for Payroll. Note also the section *Authorizations* for Human Resources overall.
- Communication Channel Security This section provides an overview of the communication paths used by Payroll.
- Data Storage Security This section provides an overview of the critical data used by Payroll, as well as the security mechanisms used.
- Security for Third-Party Applications or Additional Applications This section contains security information that applies for additional applications that are used together with Payroll (for example, the Interface Toolbox or B2A: Communication with Authorities).

### Country-Specific Features

This section contains additional security-relevant information for some country versions.

### i Note

The information in the chapter "Payroll (PY)" applies for **all** country versions of Payroll. The country-specific sections only contain **additional** country-specific information, if any exists.

# 13.3.4.2.1 Important SAP Notes

The following table lists the most important SAP Notes with regard to the security of Payroll.

Title	SAP Note	Comment
Analyzing HR authorizations	902000	Contains general information about au- thorizations in the attachments
Q&A: How to customize Payroll Ac- counting postings in Rel.4.x	116523	Explains that the display authorizations for posting to Accounting are controlled using the report authorizations (that is, there are no table authorizations)

## 13.3.4.2.2 User Management

## Definition

User management for *Payroll* uses the mechanisms provided by the *SAP Web Application Server* (ABAP), for example, tools, user types, and password policies. For an overview of how these mechanisms apply for *Payroll*, see the sections below. In addition, there is a list of the standard users that are necessary for operating *Payroll*.

## **User Management Tools**

The table below shows the tools to use for user management with Payroll .

User Management Tools

Tool	Detailed Description	Prerequisites
User and Role Maintenance (transac- tion PFCG)	You can use the Role Maintenance transaction PFCG to generate profiles for your <i>Payroll</i> users.	

## **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively have to change their passwords on a regular basis, but not those users under which background processing jobs run.

The user types required for *Payroll* include:

- Individual users
  - Administration user
  - Payroll manager
  - Payroll specialist
- Technical users
  - Payroll procedure administrator
  - ALE user for posting payroll results to Accounting

For more information about these user types, see the SAP Web AS ABAP Security Guide under User Types.

# 13.3.4.2.3 Authorizations

## **Role Concept and Authorization Concept for Payroll**

*Payroll* uses the authorization concept provided by Application Server ABAP, which is based on the assignment of authorizations to users using roles.

The roles named as "standard roles" are available as templates. You can copy the standard roles into the customer-specific namespace and adjust them to suit your requirements. To maintain roles, you use the Profile Generator (transaction PFCG).

### Standard Roles

The following table shows examples of standard roles that are used by the Payroll component.

#### Standard Roles

Role	Description
SAP_HR_PY_xx_PAYROLL-ADM	Payroll administrator <xx></xx>
SAP_HR_PY_xx_PAYROLL-MANAGER	Payroll manager <xx></xx>
SAP_HR_PY_xx_PAYROLL-PROC-ADM	Payroll procedure administrator <xx></xx>
SAP_HR_PY_xx_PAYROLL-SPEC	Payroll specialist <xx></xx>
SAP_HR_PY_xx_*	Roles for mapping country-specific tasks within Payroll
SAP_HR_PY_PAYROLL-LOAN-ADM	Loan accounting administrator

xx stands for the country key. For the roles marked with an asterisk (\*), additional roles exist for each of the countries.

### Standard Authorization Objects

*Payroll* uses the authorization objects that are usually available for Human Resources. For more information, see *Authorizations* .

The following table shows the security-relevant authorization objects that are also used by Payroll .

Standard Authorization Objects

Authorization Objects	Name	Description	Additional Information
P_PBSPWE	Process Workbench Engine (PWE) authorization	Authorizations for the Proc- ess Workbench Engine(PWE)	
P_PCLX	HR: Cluster	Check when accessing HR files on the PCLx (x = 1, 2, 3, 4) databases	SAP Library for SAP S/4HANA under Authorizations for Human Resources Technical Aspects Authorization Objects P_PCLX (HR: Cluster)
P_PCR	HR: Personnel control record	Authorization check for the personnel control record (transaction PA03)	SAP Library for SAP S/4HANA under Authorizations for Human Resources Technical Aspects Authorization Objects P_PCR (HR: Personnel Control Record)
P_PE01	HR: Authorization for person- nel calculation schemes	Authorization check for per- sonnel calculation schemes	SAP Library for SAP S/4HANA under Authorizations for Human Resources Technical Aspects Authorization Objects P_PEO1 (HR: Authorization for Personnel Calculation Schemas)

Authorization Objects	Name	Description	Additional Information
P_PE02	HR: Authorization for person- nel calculation rule	Authorization check for per- sonnel calculation rules	SAP Library for SAP S/4HANA under
			Authorizations for Human
			Resources > Technical
			Aspects > Authorization
			Objects ኦ P_PE02 (HR:
			Authorization for Personnel
			Calculation Rule)
P_PYEVDOC	HR: Posting document	Protection of actions on pay- roll posting documents	SAP Library for SAP S/4HANA under
			Authorizations for Human
			Resources > Technical
			Aspects > Authorization
			Objects > P_PYEVDOC (HR:
			Posting Document) 】
P_PYEVRUN	HR: Posting run	Control of actions that are possible for posting runs	SAP Library for SAP S/4HANA under
			Authorizations for Human
			Resources > Technical
			Aspects > Authorization
			Objects > P_PYEVRUN (HR:
			Posting Run) 】
P_OCWBENCH	HR: Activities in the Off-Cycle Workbench	Used for the authorization check in the Off-Cycle Work-	SAP Library for SAP S/4HANA under
		bench.	Authorizations for Human
			Resources > Technical
			Aspects Authorization
			Objects > P_OCWBENCH (HR: Activities in the Off-
			Cycle Workbench)

Authorization Objects	Name	Description	Additional Information
S_TMS_ACT	Actions on TemSe objects	The authorization deter- mines who may execute which operations on which TemSe objects	SAP Library for SAP S/4HANA under Authorizations for Human Resources Technical Aspects Authorization Objects S_TMS_ACT (TemSe: Actions on TemSe Objects)

For documentation about authorization objects, see SAP Library for SAP S/4HANA and choose Human Resources HR Tools Authorizations for Human Resources Technical Aspects Authorization Objects .

## Authorizations for Posting Data to Accounting

The authorization check for posting data to Accounting is performed using report authorizations. This means that the different level of detail of the data comes from calling different reports and can be restricted using corresponding report authorizations.

When posting data to Accounting, the following authorization checks are made:

- Report RPCIPA00
  - Authorization object S\_Program, based on report RPCIPA00
  - Authorization object P\_PYEVRUN, based on:
    - Run type PP
    - Run information (simulation, productive)
    - Activity (display)
- Report RPCIPS00
  - Authorization object S\_Program, based on report RPCIPS00
  - Authorization object P\_PYEVDOC, based on:
    - Company code of document
    - Activity (display of contents of posting document)
- Report RPCIPD00
  - Authorization object S\_Program, based on report RPCIPD00
  - Authorization object P\_PYEVDOC, based on:
    - Company code of document
    - Activity (display of detailed posting information with data related to personnel number)

For more information, see SAP Note 1235291.

# 13.3.4.2.4 Communication Channel Security

### Use

The table below shows the communication channels used by *Payroll*, the protocol used for the connection, and the type of data transferred.

**Communication Paths** 

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Interface Toolbox (Transac- tion PU12)	ALE, local files	Determined by the user	Salary data, HR master data
Display posting runs (trans- action PCP0)	ALE	Data for cost accounting	Salary data (accumulated in part)
Display documents from Ac- counting	ALE	Documents from Accounting	
Data medium files (creation in Accounting)	Local files	Files for transfer of bank transfers to the banks	Salary data
Display original document for an external wage component in infotype <i>External Wage</i> <i>Components</i> (0579)	RFC	Documents from Accounting	Additional salary data from external systems

RFC connections can be protected using Secure Network Communications (SNC). For more information, see the SAP NetWeaver Security Guide under Transport Layer Security.

#### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

In addition, there is also an authorization check for calling the RFC-capable function module itself (CALL FUNCTION 'AUTHORITY\_CHECK\_RFC'). For more information, see SAP NetWeaver Library and choose RFC Programming in ABAP.

For more information about the security of ALE connections, see ABAP Platform Security Guide ALE.

# 13.3.4.2.5 Data Storage Security

## **Data Storage**

The payroll results are saved as compressed to an INDX-like table. In the standard system, access is protected using the read and write authorizations for the infotypes and the authorizations for the required cluster.

The Payroll data and the posting to Accounting are saved to the databases of Application Server ABAP. Payroll uses the standard security concept of AS ABAP for this.

The payroll results in the table PCL2 are protected using the authorization object P\_PCLX.

The posting data is stored in the table **PPOIX** and other transparent tables. Access to the posting data is regulated using the report authorizations. For more information, see *Authorizations* under *Payroll*.

### 

Data stored in database tables can be displayed using the transactions SE16 or SE16N even **without** an application-specific authorization check. To prevent this, you remove the authorizations for these transactions in productive systems or adjust them accordingly.

For more information, see Authorization Checks and the Application Server ABAP Security Guide.

## Using Logical Paths and File Names to Protect Access to the File System

Payroll saves data in files in the local file system. Therefore, it is important to assign explicit access to the corresponding files in the file system without access to other directories or files (also called directory traversal). This is achieved by entering logical paths and file names in the system that are assigned to the physical paths and file names. This assignment is validated at runtime. If access to a directory is requested that does not correspond to a stored assignment, an error occurs.

The following lists show the logical file names and paths that are used by Payroll, and the reports for which these file names and paths are valid:

#### Logical File Names and Path Names Used in Payroll

The following logical file names and logical file paths were created using transaction FILE to facilitate the validation of physical file names:

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_XX_DIR_RPUFCP01	RPUFCP01	HR_XX_DIR_RPUFCP01

In addition, country-specific logical file names and file paths were created for some country versions. For more information, see the following sections of the Security Guide:

- Country-Specific Features: Canada
- Country-Specific Features: Germany
- Country-Specific Features: Great Britain
- Country-Specific Features: Non-Profit Organizations
- Country-Specific Features: Singapore
- Country-Specific Features: USA
- Country-Specific Features: Other Countries

#### Activating Validation of Logical Paths and File Names

These logical paths and file names are specified in the system for the corresponding reports. Due to downward compatibility reasons, the validation is deactivated by default at runtime. To activate the validation at runtime,

you maintain the physical path using the transactions FILE (client-independent) and SF01 (client-dependent). To determine which paths are used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information, see the following:

- Logical File Names
- Protecting Access to the File System
- Security Audit Log

# 13.3.4.2.6 Security for Additional Applications

# **Display of Documents Using Remote Function Call (RFC)**

#### Posting Data to Accounting

Administrators for Accounting can use the transaction PCPO (*Display posting runs*) to display posting documents for Human Resources by choosing Solo Document Overview Goto Accounting Documents . The administrator requires a user for Human Resources that has the corresponding report authorizations for posting data to Accounting (see Authorizations under Payroll). You can also deactivate this option by removing the corresponding ALE function module.

Conversely, the authorization check for displaying documents from Accounting must be made from the HR system to Accounting.

#### **External Wage Components**

From the *External Wage Components* infotype (0579), users can display the original document for an external wage component. The document is displayed using the function module HR\_PCIF\_SHOW\_RECEIPT, which calls an RFC-capable function module in the external system. This function module then has to perform its own checks.

The function module BAPI\_WAGE\_COMP\_EXT\_GET\_LIST is used to display a list of data of the *External Wage Components* infotype (0579). This uses the function module HR\_CHECK\_AUTHORITY\_INFTY for the authorization check.

For the detailed view, the function module BAPI\_WAGECOMPEXT\_GETDETAIL is used. This uses the function module HR\_READ\_INFOTYPE for the authorization check.

For more information, see SAP Note 318789.

## Interface Toolbox and Outsourcing

The interface toolbox (transaction PU12) uses the cluster IF. It uses the following authorization objects:

- P\_PCLX
- P\_PCR
- S\_TMS\_ACT

• P\_PBSPWE

Outsourcing uses ALE and local files with file access using transaction AL11. This is controlled using user exits in the interface toolbox.

In the standard system, Outsourcing uses the logical system FILEPORT. You can use the transaction WE21 to define customer-specific logical systems.

The XML conversion to IDOC is made using the function module OUT\_IDOC\_XML\_TRANSFORM of the function group HROT and the function group IDOC\_XML1 (RSIDOCWF). The function module GUI\_DOWNLOAD (function group SFES) is also called for the conversion.

## **Communication with Authorities**

For more information, see B2A: Communication with Authorities .

# **Payroll Control Center**

For more information, see Payroll Control Center.

## **TemSe Files**

The country versions for Payroll use reports in which sensitive data is displayed. For example, this data can be from the following sensitive areas:

- Salary
- Tax
- Social insurance
- Pension contributions
- Court orders

This data is saved in temporary sequential (TemSe) files. The TemSe process is used for the following purposes:

- To create and output statutory forms, statistics, and analyses
- To download data for the front end server or application server directly, without storing the data as TemSe objects beforehand. The data can then be transferred from the front end server or application server to a data medium that can be transferred to the authorities.
- For posting data to Accounting

#### 

We recommend you **no longer** use the TemSe process for posting data to Accounting. If you run Accounting and Human Resources in separate systems, we recommend instead that you use Application Link Enabling (ALE). For more information, see SAP Notes 560301, 121614, and 125164.

You can control access to the TemSe objects within the SAP S/4HANA system using the authorization object S\_TMS\_ACT (*TemSe: Actions on TemSe Objects*). Data encryption is not necessary here.

You can find information about the TemSe objects for your country version in the *Payroll* documentation for your country version.

# 13.3.4.2.6.1 B2A: Communication with Authorities

This section of the Security Guide provides an overview of security-relevant information for *B2A*: *Communication with Authorities*. *B2A*: *Communication with Authorities* is based on SAP S/4HANA Central Component and Human Resources. Therefore, the corresponding sections in the Security Guide also apply for *B2A*: *Communication with Authorities*.

B2A: Communication with Authorities is used by the following country versions:

- Germany For more information, see B2A: Communication with Authorities (PY-DE-BA) [page 280].
- Great Britain For more information, see Country/Region-Specific Features: United Kingdom [page 318].
- Switzerland For more information, see Country/Region-Specific Features: Switzerland [page 311].
- The Netherlands For more information, see Country/Region-Specific Features: The Netherlands [page 313].

# **Underlying Security Guides**

Security Guide of Scenario, Application, or Component	Path
Secure Store and Forward (SSF)	SAP NetWeaver Developers' Guide in SAP NetWeaver Library under Secure Store and Forward Mechanism (SSF)
SAP Business Connector (BC)	SAP Business Connector Security Guide
SAP NetWeaver Exchange Infrastructure/Process Integra- tion (XI/PI)	SAP Process Integration (PI) Security Guides

# **Important SAP Notes**

Currently, there are no security-relevant SAP Notes for B2A.

## Authorizations

For more information, see Authorizations.

# 13.3.4.2.6.1.1 Authorizations

### Use

*B2A: Communication with Authorities* uses the authorization concept provided by AS ABAP. Therefore, the security recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply to *B2A: Communication with Authorities*.

## **Roles and Authorization Concept for B2A: Communication with Authorities**

#### Standard Roles

Currently, there are no application-specific roles available.

#### Standard Authorization Objects

The following table shows the authorization objects relevant for security used by *B2A: Communication with Authorities*.

Standard Authorization Objects

Authorization Object	Field	Value	Description
P_B2A (HR-B2A: B2A Manager)	MOLGA	Country Grouping: Unique identifier for a country, for example, 01 for Germany	You use this authorization object to determine the au- thorization check for B2A Manager. You need to main- tain this authorization object only if you use B2A Manager.
	B2A_WERKS		Authorization Check – Per- sonnel Area
	B2A_BTRTL		Authorization Check – Per- sonnel Subarea
	SAGRP		Area – identifies an applica- tion in Human Resources

Authorization Object	Field	Value	Description
	DOCTY		Document Type – includes documents of the same type within an area within the framework of the B2A func- tions
	B2A_ACTIO		<ul> <li>S – Send Messages</li> <li>D – Detail View for Messages</li> <li>R – Reorganize Messages</li> <li>L – Delete Messages</li> <li>Z – Convert Status of Messages</li> </ul>

# 13.3.4.2.7 Country/Region-Specific Features

The following chapters contain information on country/region-specific features.

# 13.3.4.2.7.1 Country/Region-Specific Features: Australia

# Sensitive Data

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the country version for Australia (PY-AU, PA-PA-AU), this affects the tax file number (TFN number) in the infotype *TFN Australia* (0227), for example.

## **More Information**

Payroll (PY)

# 13.3.4.2.7.2 Country/Region-Specific Features: Austria

Overview of security-relevant information for payroll and personnel administration for the local version for Austria.

# Authorizations

#### Standard Authorization Objects

The local version for Austria uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Austria.

For more information, see the following:

- Authorization (Personnel Management)
- Authorization (Payroll)

The following table shows the security-relevant objects that are also used in the local version for Austria:

Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_AT_BW	BEWID Statement Identifier	Statement Identifier	This object determines the
		Identifies exactly one state- ment within Statements	authorization check within Statements for Austrian Pay- roll.
	BSUBJ	Functional Area ID for State- ments	
		Logical subdivision of state- ments according to individua topics	I
		Values 31-33	
	BACT	<ul> <li>E = Creation of Statements</li> <li>A = Asynchronous Archiving</li> <li>S = Fast Data Entry/Adhoc Query</li> <li>D = Create Data Records</li> <li>V = Administrate Archived Statements</li> <li>Z = Display Archived Statements</li> </ul>	

For the documentation for the authorization objects, see SAP Library for S/4HANA and choose Human Resources HR Tools Authorizations for Human Resources Technical Aspects Authorization Objects .

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Austria* (PY-AT).

#### Logical File Names Used in Payroll Austria

The following logical file names were created to help with the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_AT_DATASET_GWB	RPCGWBA2	HR_AT_DATASETS
HR_AT_DATASET_KSB	RPCKSBA0_B2A	HR_AT_DATASETS
HR_AT_ELDA_KSB_1	RPCKSBA0_B2A	HR_AT_DATASETS_ELDA1
HR_AT_ELDA_KSB_2	RPCKSBA0_B2A	HR_AT_DATASETS_ELDA2
HR_AT_PDF_A1_IN	RPCUA1A0_B2A	HR_AT_PDF_A1_IN
HR_AT_PDF_A1_OUT	RPCUA1A0_B2A	HR_AT_PDF_A1_OUT
HR_AT_DATASET_ELDA	RPUELDA0     RPUELDA2	HR_AT_DATASETS
HR_AT_DATASET_KSJ	RPUKSJA1	HR_AT_DATASETS
HR_AT_DATASET_SVC	RPUSVCAO	HR_AT_DATASETS_ELDA_SVC_UP
HR_AT_DATASET_SVC_DONE	RPUSVCAO	HR_AT_DATASETS_ELDA_SVC_DONE
HR_AT_DATASET_SVC_ERROR	RPUSVCAO	HR_AT_DATASETS_ELDA_SVC_ERROR
HR_AT_DATASET_GMVS	RPUGVTAOPBS	HR_AT_DATASETS

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Austria, sensitive data includes the social insurance number (SI number) in infotypes *Social Insurance A* (0044) and *Family/Related Persons* (0021)

#### **More Information**

See Payroll (PY) in the S/4HANA Security Guide for Human Resources.

# 13.3.4.2.7.3 Country/Region-Specific Features: Belgium

Overview of security-relevant information for payroll and personnel administration for the local version for Belgium.

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Belgium* (PY-BE).

#### Logical File Names Used in Payroll Belgium

The following logical file names were created to help with the validation of physical file names:

Logical File Names and Reports Used in Payroll Belgium

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_BE_B2A_AL01	<ul><li> RPCSRDB0</li><li> RPUSRDB0_MONI</li></ul>	HR_BE_B2A_AL01
HR_BE_B2A_UN05	<ul><li> RPCSRDB0</li><li> RPUSRDB0_MONI</li></ul>	HR_BE_B2A_UN05
HR_BE_B2A_BOWA	• RPCBWAB0	HR_BE_B2A_BOWA
HR_BE_B2A_BOWM	• RPCBWMB0	HR_BE_B2A_BOWM
HR_BE_B2A_DIMN	• RPCDIGB0	HR_BE_B2A_DIMN
HR_BE_B2A_DMFA	• RPCDMFB0	HR_BE_B2A_DMFA
HR_BE_B2A_DMUP	• RPCDUPB0	HR_BE_B2A_DMUP
HR_BE_B2A_FO_IN	• RPUSIFB0	HR_BE_B2A_FO_IN
HR_BE_B2A_FO_OUT	• RPUSIFB0	HR_BE_B2A_FO_OUT
HR_BE_B2A_SMFA	• RPCDMFB0	HR_BE_B2A_DMFA
HR_BE_B2A_SMPS	• RPCDMFB0	HR_BE_B2A_DMFA
HR_BE_UPLOAD_FILE_DMFA	• RPCDMFB0	HR_BE_B2A_DMFA
HR_BE_B2A_PY2P	• RPCDPPB0	HR_BE_B2A_PY2P

## **More Information**

See Payroll (PY) in the S/4HANA Security Guide for Human Resources.

# 13.3.4.2.7.4 Country/Region-Specific Features: Brazil

Overview of security-relevant information for payroll and personnel administration for the local version for Brazil.

## **Important SAP Notes**

The following table presents the most important SAP Notes regarding security for the local version for Brazil (PA-PA-BR, PY-BR, PY-BR-PS).

Title	SAP Note	Comment
Preparation for 1NL/3UP Integration of Payroll Posting with Finance in S/ 4HANA Cloud - HCM Localization for Brazil	2885311	
eSocial - SOA Manager - configuration of web service for communication to eSocial production environment	2585709	
eSocial - SOA Manager - configuration of web service for communication to eSocial restricted production environ- ment - web service delivery phase	2514483	

# Authorizations

The local version for Brazil uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Brazil.

#### Standard Authorization Objects

The local version for Brazil uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

The following table shows the security-relevant authorization objects that are also used in the local version for Brazil.

Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_EFD_COMP	Company Code (BUKRS) Personnel Area (PERSA)		eSocial: Authorization per company, personnel area/ subarea
	Personnel Subarea (BTRTL)	)	
P_EFD_DELE	Activity (actvt)		eSocial: author.ctrl.report employee events and re- proc.batch
P_EFD_EVTY	eSocial event type (EFD_EVTYPE) Activity (ACTVT)		eSocial: Authorization for ac- tions by event type

# **Communication Channel Security**

The following table shows the communication paths that the local version for Brazil uses, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
SOA Manager for eSocial	HTTPS	Employee data and payment data for Brazil	Employee data
Company information from FI module	WebService e RFC (FI)	Company information	
eSocial external monitor	RFC	Employee and payment data for Brazil	Employee data

You can use Secure Network Communications (SNC) to protect RFC connections.

#### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.5 Country/Region-Specific Features: Bulgaria

Overview of security-relevant information for payroll and personnel administration for the local version for Bulgaria.

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Bulgaria, this includes the unique personal ID (EGN) in the infotypes *Personal Data* (0002) and *Family Member/Dependents*(0021).

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.6 Country/Region-Specific Features: Canada

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security under Payroll.

The following contains specific information about the logical file names and path names for *Payroll Canada* (PY-CA).

#### Logical File Names Used in Payroll Canada

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names
HR_CA_DIR_CRA_XML_FILE_NAME_APPV	RPCYERK3_XML
HR_CA_DIR_CRA_XML_FILE_NAME_FEND	RPCYERK3_XML
HR_CA_DIR_CRA_XML_SCH_NAME_FEND	RPCYERK3_XML
HR_CA_DIR_MRQ_XML_FILE_NAME_APPV	RPCYERK3_MRQ_XML
HR_CA_DIR_MRQ_XML_FILE_NAME_FEND	RPCYERK3_MRQ_XML

Logical File Name	Reports That Use These Logical File Names
HR_CA_DIR_MRQ_XML_SCH_NAME_APPV	RPCYERK3_MRQ_XML
HR_CA_DIR_MRQ_XML_SCH_NAME_FEND	RPCYERK3_MRQ_XML
HR_CA_DIR_ROE_FILE_NAME	RPCROEK0_DISPLAY_XML
HR_CA_DIR_ROE_FILE_NAME	RPCROEK0_XMPORTER
HR_CA_DIR_XML_FILE_NAME_FEND	RPCXMLK0_VALIDATE
HR_CA_DIR_XML_SCH_NAME_FEND	RPCXMLK0_VALIDATE

#### Logical Path Names Used in Payroll Canada

The logical file names listed above all use the logical file path HR\_CA\_FILE\_PATH.

### **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Canada, this includes the social insurance number (SNI number) in the infotype *Personal Data* (0002).

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.7 Country/Region-Specific Features: Croatia

Overview of security-relevant information for payroll and personnel administration for the local version for Croatia.

## Authorizations

The local version for Croatia uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Croatia.

#### Standard Authorization Objects

The local version for Croatia uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

The following table shows the security-relevant authorization objects that are also used in the local version for Croatia.

Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_HR_EROIB	P58_EROIB (OIB company - Tax ID number)		PY-HR: Authorization check for company OIB number
P_HR_RTEEX	REPID (ABAP Program Name)		Croatia: Export Runtime En- vironment

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Croatia* (PY-HR).

#### Logical File Names Used in Payroll Croatia

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names Logical File Path	
	HHRCEEB2	HR_HR_PDF

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Croatia, this includes the OIB number in the infotype *Personal Data - Croatia* (0562).

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.8 Country/Region-Specific Features: Czech Republic

Overview of security-relevant information for payroll and personnel administration for the local version for Czech Republic

## Authorizations

The local version for Czech Republic uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Czech Republic.

#### Standard Authorization Objects

The local version for Czech Republic uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

The following table shows the security-relevant authorization objects that are also used in the local version for Czech Republic.

Authorization Object	Field	Value	Description
P_CZ_HI_ID	P18_HIAREA (Usage area - authorization) P18_HI_ID (Insurance con- tribution payer)		Authorization for the insur- ance contribution payer (HI)
P_CZ_SI_ID	P18_SIAREA (Usage area - authorization) P18_SI_ID (Insurance con- tribution payer)		Authorization for variable symbol
P_CZ_RTEEX	REPID (ABAP Program Name)		Czech Republic: Export run- time of the report environ- ment
P_CZ_SOFID	P18_S_OFID (Service office		Service office - public sector
P_CZ_TX_ID	P18_TXAREA(Usage area - authorization) P18_TAX_ID(DIC)		Authorization for DIC
P_CZ_USRIC	P18_TRX_UN(ISPV TREXIMA name) P18_TRX_IC(TREXIMA ICO)		Authorization object for ISPV TREXIMA in B2A

Country/Region-Specific Authorization Objects

# **Communication Channel Security**

The following table shows the communication paths that the local version for Czech Republic uses, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
ONZ	Internal communication be- tween HR back-end system and CPI: HTTP(S) External communication be- tween CPI and authority: HTTP(S)	Personnel Data	Personnel Data
ELDP	Internal communication be- tween HR back-end system and CPI: HTTP(S) External communication be- tween CPI and authority: HTTP(S)	Personnel Data	Personnel Data
NEMPRI	Internal communication be- tween HR back-end system and CPI: HTTP(S) External communication be- tween CPI and authority: HTTP(S)	Personnel Data	Personnel Data
eNeschopenka	Internal communication be- tween HR back-end system and CPI: HTTP(S) External communication be- tween CPI and authority: HTTP(S)	Personnel Data	Personnel Data
HZUPN	Internal communication be- tween HR back-end system and CPI: HTTP(S) External communication be- tween CPI and authority: HTTP(S)	Personnel Data	Personnel Data

You can use Secure Network Communications (SNC) to protect RFC connections.

#### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the ABAP Platform Security Guide under Transport Layer Security.

## **Communication Destinations**

You can communicate using the 'Field of Study' API. The communication channel is encrypted with 128 Bit SSL. Data is transferred using the protocol HTTPS.

The following table presents an overview of the communication destinations that the local version for Czech Republic uses.

**Communication Destinations** 

Destination	Provided	Туре	Description
HR_CZ_OBORY_VZDELANI	No	HTTPS	Field of Study

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Czech Republic* (PY-CZ).

#### Logical File Names Used in Payroll Czech Republic

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_CZ_DIR_DOWNLOAD	RPUTRXT0	HR_CZ_DIR_DOWNLOAD
	RPCZPLT0	
	RPCZIPT0	
	RPCTRXT0	
	RPCREGT2S	
	RPCPEFT1	
	RPCPEFT0	
	RPCELDT2TM	
	RPCELDT2S	
	RPCELDT2P	
	RPCELDT2M_09	
	RPCELDT2MCL_DDP	
	RPCELDT2MCL_09	
	RPCELDT2MCL	
	RPCELDT2M	
	RPAISPTV	
HR_CZ_DIR_UPLOAD	RPDOWNT0	HR_CZ_DIR_UPLOAD
HR_CZ_PVS_NEMPRI_FILE_NAME_APP SERV	RPCDNPT9	HR_CZ_PVS_NEMPRI_APPSERV

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_CZ_PVS_NEMPRI_FILE_NAME_FRO NTEND	RPCDNPT9	HR_CZ_PVS_NEMPRI_FRONTEND
HR_CZ_RPCTAXT0_XML_FILE_NAME_A PPSERV	RPCTAXTO RPCRZNTO	HR_CZ_RPCTAXT0_XML_APPSERV
HR_CZ_RPCTAXT0_XML_FILE_NAME_F RONTEND	RPCTAXTO RPCRZNTO	HR_CZ_RPCTAXT0_XML_FRONTEND

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Czech Republic, this includes the Birth ID Number in the infotype *Personal Data* (0002).

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.9 Country/Region-Specific Features: Denmark

# Authorizations

The country version for Denmark (PA-PA-DK, PY-DK) uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the country version for Denmark.

#### Standard Authorization Objects

The country version for Denmark uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)

The following table shows the security-relevant authorization objects that are also used in the country version for Denmark.

Country-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_DK_PBS	PBSFIRMA HR_DK (Com Used for PBS)	pany	Authorization check for PBS companies (see <i>P_DK_PBS</i>
			(HR-DK: Authorization check
			for access to PBS company))

For the documentation for the authorization object P\_DK\_PBS, see SAP Library for SAP S/4HANA and choose *Human Resources HR Tools Authorizations for Human Resources Technical Aspects Authorization Objects*.

### **More Information**

See Payroll (PY) under SAP S/4HANA Security Guide for Human Resources

# 13.3.4.2.7.10 Country/Region-Specific Features: Egypt

Overview of security-relevant information for payroll and personnel administration for the local version for Egypt (PA-PA-EG, PY-EG).

### Authorizations

The local version for Egypt uses the standard authorization concept of SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to this local version.

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Egypt, this includes the social security number (SINUM) in the **Social Insurance Egypt** (3390) infotype.

## **Related Information**

Authorizations [page 247] Authorizations [page 235]

# 13.3.4.2.7.11 Country/Region-Specific Features: Finland

Overview of security-relevant information for payroll and personnel administration for the local version for Finland.

# **Communication Destinations**

You can exchange data with local servers or terminals for the VET and EEO reports for the local version for Finland. You can use this function to download files from the application server to a presentation server. You then receive the text files required by the authorities with the output format .txt. This output format complies with the law.

The data is **not** encrypted in the standard system. It is your decision as to the level of encryption that you want to use if you want to send the data to the Federal Commission or Department of Labor.

The following table presents an overview of the communication destinations that the local version for Finland uses.

**Communication Destinations** 

Destination	Provided	Туре	Description
National Incomes Register	For local version for Finland	Personnel data, Income, Company, Details	

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Finland* (PY-FI).

#### Logical File Names Used in Payroll Finland

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_FI_HPA_QTA	HFILHPA0_FI_DATA	
HR_FI_HPA_ACCR	HFILHPA0_FI_DATA	
HR_FI_DIR_DOWNLOAD	HFISTBC0_SUBR HFISTWC0_FORMS HFIUTMS0	

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Finland, this includes the social security number (SSN number) in the infotype *Personal Data* (0002).

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.12 Country/Region-Specific Features: France

Overview of security-relevant information for payroll and personnel administration for the local version for France.

# **Communication Channel Security**

The following channel shows the communication paths that the local version for France uses. Protocols used for the connection, as well as the types of data that are transferred, are also listed.

Communication Paths and Their Protocols

Communication Paths	Protocols Used	Type of Data Transferred
Social declaration GIP-MDS (net-entre- prises.fr)	HTTPS	Event and monthly DSN declaration. Anomalies detected by GIP-MDS
BPIJ (ameli.fr)	HTTPS	The amount of IJSS calculated by the administration for your employees
AER (Pole-Emploi.fr)	HTTPS	Official statement signaling the end of a contract and given to the employee
CIBTP (cibtp.fr)	HTTPS	The vacation leave amount calculated by the paid leave fund

# **Communication Destinations**

• Use this function to download files from the application server to a presentation server. You then receive the .txt files required by the authorities with the output format .txt, or .zip.

• Use this function to upload files from the Administration's servers to the application server. You receive files from the Administration with either one of these output formats: .txt, .xml, or .pdf. They include the result of the data checks performed by the authorities and the official forms.

The following table presents an overview of the communication destinations that the local version for France uses.

#### **Communication Destinations**

Destination	Provided	Туре	Description
Social declaration GIP-MDS	For local version France	Consumer Proxy	Service consumer:
(net-entreprises.fr)			<ul> <li>CO_HRPAYFR_WSP3112</li> <li>_CRMHTTP_OPS</li> </ul>
			<ul> <li>CO_HRPAYFR_WSP3113</li> <li>_CRMHTTP_OPS</li> </ul>
			<ul> <li>CO_HRPAYFR_WSP3114</li> <li>_CRMHTTP_OPS</li> </ul>
			CO_HRPAYFR_WSV01_0 5_GIPHTTP_MD
			<ul> <li>CO_HRPAYFR_WSV01_0</li> <li>6_GIPHTTP_MD</li> </ul>
			<ul> <li>CO_HRPAYFR_WSV01_0</li> <li>7_GIPHTTP_MD</li> </ul>
			<ul> <li>CO_HRPAYFR_WSV01_0</li> <li>8_GIPHTTP_MD</li> </ul>
			<ul> <li>CO_HRPAYFR_WSV01_0</li> <li>9_GIPHTTP_MD</li> </ul>
			<ul> <li>CO_HRPAYFR_WSV2022</li> <li>13NEOHTTP_GI</li> </ul>
			<ul> <li>CO_HRPAYFR_WSV2022</li> <li>14NEOHTTP_GI</li> </ul>
			<ul> <li>CO_HRPAYFR_WSV2023</li> <li>11NEOHTTP_GI</li> </ul>
			<ul> <li>CO_HRPAYFR_WSV2023</li> <li>12NEOHTTP_GI</li> </ul>
BPIJ (ameli.fr)	For local version France	Consumer Proxy	Service consumer:
			<ul> <li>CO_HRPAYFR_WSV0203</li> <li>_BPIJWWW_02</li> </ul>
			<ul> <li>CO_HRPAYFR_WSV0204</li> <li>_BPIJWWW_02</li> </ul>
AER (Pole-Emploi.fr)	For local version France	.PDF file	The PDF file is linked to the employee from the B2A status handler and infotype <i>B2A Follow-up</i> (3331).

Destination	Provided	Туре	Description
CIBTP (cibtp.fr)	For local version France	Consumer Proxy	Service consumer:
			<ul> <li>CO_HRPAYFR_WSV02_0 1_GIPHTTP_MD</li> <li>CO_HRPAYFR_WSV02_0 2_GIPHTTP_MD</li> <li>CO_HRPAYFR_WSV02_0</li> </ul>
			3_GIPHTTP_MD

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll France* (PY-FR).

#### Logical File Names Used in Payroll France

The following logical file names were created to help with the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	
HR_FR_AER_FILE	• RPUDSNF1	
HR_FR_DSN_DSN_START_XLS	<ul><li>RPCDSNF0</li><li>RPCDSNF0_REM_HOURS</li></ul>	
	<ul><li>RPCDSNF0_REM_HOURS_LAG</li><li>RPUDSN_PP_SETUP_F0</li></ul>	
HR_FR_DSN_DSN_VAL_FILENAME	<ul><li>RPCDSNF0</li><li>RPUDSNF1</li></ul>	
HR_FR_DSN_DSN_VAL_FILENAME_PASRAU	• RPCDSNF0 • RPUDSNF1	
HR_FR_DSN_WEB_RESPONSE	• RPUDSNF1	
HR_FR_IT16_MIGRATION_DOWNLOAD	• RPCI16F0	
HR_FR_IT16_MIGRATION_UPLOAD	• RPCI16F0	
HR_FR_PAS_SITUATION_PDF	• RPLPASF1	
HR_FR_RPLPASF0_XLS	• RPLPASF0	

Logical File Name	Reports That Use These Logical File Names	
HR_FR_RPUTIRFX_CSV	• RPUTIRF0	
	• RPUTIRF1	
	• RPUTIRF2	
HR_FR_DSN_DSN_ANO_XLS	• RPUDSNF1	

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for France, sensitive data includes the social security number (NIR number) in infotype *Personal Data* (0002).

## **More Information**

See Payroll (PY) in the S/4HANA Security Guide for Human Resources.

# 13.3.4.2.7.13 Country/Region-Specific Features: Germany

## **Authorizations**

The local version for Germany (Payroll and/or Personnel Administration) uses the standard authorization concept used by S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for S/4HANA also apply to the local version for Germany (PY-DE, PA-PA-DE).

#### Standard Roles

The following table shows the standard roles that the local version for Germany also uses.

Standard Roles

Role	Description
SAP_AUDITOR_TAX_HR	Role HR-DE Audit § 147 AO (Template) for Personnel Admin- istration Germany (PA-PA-DE)

#### Standard Authorization Objects

The local version for Germany uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

The following table shows the security-relevant authorization objects that are also used in the local version for Germany.

Authorization Object	Field	Value	Description
P_DBAU_SKV HR: DBAU: Construction In- dustry Germany - Social Fund Procedure	ACTVT	<ul><li>Add or Create</li><li>Display</li><li>Delete</li></ul>	This object is only used in Construction Pay Germany and then only within the framework of the report for the social fund procedure. A check is made as to which re- ports are to be run by an ad- ministrator using which pa- rameters or worksteps.
			For more information, see SAP Library for S/4HANA under P_DBAU_SKV (HR: DBAU: Construction Pay Germany – Social Fund Procedure)
	REPID	ABAP Report Name: Con- tains the name of a report in which the authorization ob- ject is checked, for example, the evaluation report for the social fund procedure. The authorization granted applies only to this report.	
	RZNUM	Data Center Number for Construction Industry Social Fund	
		Determines the data center numbers to which a granted authorization applies	
	ZVKAS	Social Fund	
		Determines the social funds for which a granted authori- zation applies	
P_DE_BW	BEWID	Statement Identifier	This object determines the
HR-DE: SAPScript State- ments		Identifies exactly one state- ment within Statements	authorization check within Statements (with SAPScript) for German Payroll.
			For more information, see SAP Library for S/4HANA under P_DE_BW (HR-DE: Statements SAPScript)

#### Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
	BSUBJ	Functional Area ID for State- ments	
		Logical subdivision of state- ments according to individual topics	I
		Values 01–04	
	BACT	<ul> <li>E = Creation of Statements</li> <li>A = Asynchronous Archiving</li> <li>S = Fast Data Entry/Adhoc Query</li> <li>D = Create Data Records</li> <li>V = Administrate Archived Statements</li> <li>Z = Display Archived Statements</li> </ul>	

For the documentation for the authorization objects, see SAP Library for S/4HANA and choose Human Resources HR Tools Authorizations for Human Resources Technical Aspects Authorization Objects .

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Germany* (PY-DE).

#### Logical File Names Used in Payroll Germany

The following logical file names and logical file paths were created to facilitate the validation of physical file names:

Logical File Names, Reports, and File Paths

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_DE_DIR_B2A_KK_ZERTLIST	RPUSVKD0	HR_DE_B2A_KK_ZERTLIST
HR_DE_DIR_B2A_KK_ZERTREQUEST	RPUSVKD0	HR_DE_B2A_KK_ZERTREQUEST
HR_DE_DIR_B2A_KK_ZERTRESPONSE	RPUSVKD0	HR_DE_B2A_KK_ZERTRESPONSE

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_DE_DIR_RBM_IN	RPCRBMD0_INBOUND	HR_DE_DIR_RBM_IN
HR_DE_DIR_RBM_OUT	RPCZFADD_INBOUND	HR_DE_DIR_RBM_OUT
HR_DE_DIR_RBM_PRO	RPCRBMD0_INBOUND	HR_DE_DIR_RBM_PRO
HR_DE_DIR_RPCAODD0	RPCAOPD0	HR_DE_TX_DATENUEBERLASSUNG_PFA
	RPCOADD0	D
HR_DE_DIR_RPCEHBD0	RPCEHBD0	HR_DE_DIR_RPCEHBD0
HR_DE_DIR_RPCEHCD1	RPCEHCD1	HR_DE_DIR_RPCEHCD1
HR_DE_DIR_RPCEHFD0	RPCEHFD0	HR_DE_DIR_RPCEHFD0
HR_DE_DIR_RPCSVGD0	RPCSVGD0	HR_DE_DIR_RPCSVGD0
HR_DE_DIR_RPLEHAD3	RPLEHAD3	HR_DE_DIR_RPLEHAD3
HR_DE_DIR_RPSKGOD0	RPSKGOD0	HR_DE_DIR_RPSKGOD0
HR_DE_DIR_RPSPSDD0	RPSPSDD0	HR_DE_DIR_RPSPSDD0
HR_DE_DIR_RPURZBD0	RPURZBD0	HR_DE_DIR_RPURZBD0
HR_DE_DIR_RPUTXCD0	RPUTXCD0	HR_DE_TX_RPUTXED0_PFAD
HR_DE_DIR_RPUTXED0	RPUTXED0	HR_DE_TX_RPUTXED0_PFAD
HR_DE_DIR_RPUVEODD	RPUVEODD	HR_DE_DIR_RPUVEODD
HR_DE_DIR_RPUWEDDA	RPUWEDDA	HR_DE_DIR_RPUWEDDA
HR_DE_DIR_RPUZVCD2	RPUZVCD2	HR_DE_PBSZV2006_NOTIFS
HR_DE_DIR_RPUZVTD2	RPUZVTD2	HR_DE_PBSZV2006_NOTIFS
HR_DE_DIR_RPXKHSD0	RPXKHSD0	HR_DE_DIR_RPXKHSD0
HR_DE_DIR_ZFA_INCOMING	RPCZFADD_INBOUND	HR_DE_DIR_ZFA_INCOMING
HR_DE_DIR_ZFA_OUTGOING	RPCZFADD_INBOUND	HR_DE_DIR_ZFA_OUTGOING
HR_DE_DIR_ZFA_PROCESSED	RPCZFADD_INBOUND	HR_DE_DIR_ZFA_PROCESSED
HR_DE_B2A_KK_PSE	RPUSVHD1	HR_DE_B2A_KK_PSE_PSE
HR_DE_DIR_RPSHSTD0	RPSHSTD0	HR_DE_DIR_RPSHSTD0
HR_DE_DIR_RPSPAYDE_KHSTAT	RPSPAYDE_KHSTAT	HR_DE_DIR_RPSPAYDE_KHSTAT

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_DE_DIR_RPSPAYDE_REGISTERZEN SUS	RPSPAYDE_REGISTERZENSUS	HR_DE_DIR_RPSPAYDE_REGISTERZEN SUS
HR_DE_DIR_RPSVEOD0	RPSVEOD0	HR_DE_DIR_RPSVEOD0
HR_DE_DIR_RPUAGODD	RPUAGODD	HR_DE_DIR_RPUAGODD
HR_DE_DIR_RPLEHBD0	RPLEHBD0	HR_DE_DIR_RPLEHBD0
HR_DE_DIR_RP_HRPAYDE_EHVM	RP_PAYDE_EHVM_CREATE_FILES	HR_DE_DIR_RP_HRPAYDE_EHVM
HR_DE_DIR_Z4	RPCZ4VD0	HR_DE_DIR_Z4_PATH
HR_DE_HOME_ECATT_ANY	Verzeichnis für automatisierte Tests (z.B. eCATT)	HR_DE_HOME_ECATT_ANY
HR_DE_HOME_ECATT_FURTHER	Drittes Verzeichnis für automatisierte Tests (z.B. eCATT)	HR_DE_HOME_ECATT_FURTHER
HR_DE_HOME_ECATT_OTHER	Zweites Verzeichnis für automatisierte Tests (z.B. eCATT)	HR_DE_HOME_ECATT_OTHER
HR_DE_KGBA_XML	RPC_PAYDE_KGBA_XML	HR_DE_KGBA_XML
HR_DE_KGID_IN	RPCKGVD0_IN	HR_DE_KGID_IN
HR_DE_KGID_OUT	RPCKGVD0_OUT	HR_DE_KGID_OUT
HR_DE_KGID_PRO	RPCKGVD0_IN	HR_DE_KGID_PRO
HR_DE_PBSZV2006_NOTIFS_FILENAM E	RPUZVTD2	HR_DE_PBSZV2006_NOTIFS
HR_DE_PBSZV2006_RESPONSES_FILE NAME	RPUZVRD2_IN	HR_DE_PBSZV2006_RESPONSES
HR_DE_RPCEHFD0	RPCEHFD0	HR_DE_DIR_RPCEHFD0
HR_DE_TX_DATENUEBERLASSUNG_DAT EINAME	RPCAOQD0	HR_DE_TX_DATENUEBERLASSUNG_PFA D
HR_DE_TX_RPUTXED0_DATEINAME	RPUTXED0	HR_DE_TX_RPUTXED0_PFAD
HR_DE_ZFA_OUTGOING	RPCZFAD0_OUTBOUND	HR_DE_DIR_ZFA_OUTGOING

# **Related Information**

Payroll (PY) [page 245] Authorizations [page 247] Authorizations [page 235]

# 13.3.4.2.7.13.1 B2A: Communication with Authorities (PY-DE-BA)

This section of the Security Guide provides an overview of security-relevant information for *B2A: Communication with Authorities (PY-DE-BA).* 

## **References to Cross Chapters**

*B2A: Communication with Authorities (PY-DE-BA)* is based on SAP S/4HANA, Human Resources, or Personnel Management. Therefore, the corresponding Security Guides also apply to *B2A: Communication with Authorities (PY-DE-BA)*. Note in particular the most important sections or specific restrictions that are entered in the following table.

# **Underlying Security Guides**

Security Guide of Scenario, Application, or Component	Path
Secure Store and Forward	SAP NetWeaver Developers' Guide in SAP NetWeaver Library
(SSF)	under Secure Store and Forward Mechanism (SSF)
SAP Business Connector	SAP Business Connector Security Guides
(BC)	
SAP Process Integration / SAP Process Orchestration	SAP Process Integration Security Guides
(PI/PO)	
SAP Cloud Integration	SAP Cloud Integration Security Guide
(CI)	

## **Important SAP Notes**

Currently, there are no security-relevant SAP Notes for B2A.

# Configuration

For information about the general settings for setting up *B2A: Communication with Authorities (PY-DE-BA)*, see Customizing for Payroll under *Payroll: Germany Communication with Authorities (B2A)*.

## **Data Flow and Process**

- ELSTER: The data is encrypted and signed before being transferred to the tax authorities.
- eSTATISTIK.core: The data is encrypted (HTTPS) before being transferred to the statistical authorities.
- SI (DEUEV, ...): The data is encrypted and signed before being transferred from the HR system to the health insurance fund or pension insurance fund.
- ZfA/PRN: The data is encrypted (VPN) before being transferred to the authority.

# Authorizations

For more information, see Authorizations under B2A: Communication with Authorities.

# 13.3.4.2.7.13.1.1 Communication Channel Security

### Use

The following table shows the communication paths that *B2A: Communication with Authorities* (PY-DE-BA) uses, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
ELSTER	HTTP	Personnel data	Person-related data
	Internal: HR system -> Mid- dleware (BC or PI/PO): Com- munication channel RFC		
	Middleware (CI): Communi- cation channel HTTPS		
	External: Middleware (BC, Cl, PI/PO) -> Tax authori- ties: Communication channel HTTPS		
eSTATISTIK.core	HTTPS	Personnel data	Person-related data
SI (DEUEV,)	HTTP/E-mail	Personnel data	Person-related data
ZfA/PRN	VPN	Personnel data	Person-related data

#### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the ABAP Platform Security Guide under Transport Layer Security.

## **Communication Destinations**

The following table provides an overview of the communication destinations that *B2A: Communication with Authorities* (PY-DE-BA) uses.

Destination	Provided	Туре	Description
HR_DE_ELSTER	No	RFC/HTTPS	Transfer of data for EL- STER to middleware (BC, Cl, PI/PO)
HR_DE_ECORE	No	HTTPS	Transfer of data for statistical data (Earnings Survey)
HR_DE_GKV, HR_DE_RVBEA, HR_DE_DSVV, HR_DE_DSRV	No	HTTPS	Transfer of data for GKV/ DSRV to health insurance
HR_DE_ZFA, HR_DE_RBM_BC	No	RFC	Transfer of data for ZFA to middleware (BC, PI/PO)

# Security-Relevant Logging and Tracing

- ELSTER: Tracing for error analysis using BI/BC is possible.
- eSTATISTIK.core: Tracing for error analysis using ICM (transaction: SMICM) is possible.
- SI (DEUEV, ...): Tracing for error analysis using ICM (transaction: SMICM) is possible.
- ZfA/PRN: Tracing for error analysis using ICM (transaction: SMICM) is possible.

# 13.3.4.2.7.14 Country/Region-Specific Features: Greece

Overview of security-relevant information for payroll and personnel administration for the local version for Greece.

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Greece* (PY-GR).

#### Logical File Names Used in Payroll Greece

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names Logical File Path	
	HGRLE2T0	HR_GR_DIR_DOWNLOAD

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Greece, this includes the AFM tax registration number (AFM) in the infotype 3219 and the AMKA Social security number (AMKA) and the IKA Social security number (RGIKA) in the infotype 3220.

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.15 Country/Region-Specific Features: Hungary

Overview of security-relevant information for payroll and personnel administration for the local version for Hungary (PY-HU).

## Authorizations

The local version for Hungary uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Hungary.

#### **Standard Authorization Objects**

The local version for Hungary uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)

# **Data Storage Security**

For general information about data storage security in Payroll, see *Data Storage Security*.

The following contains specific information about the logical file names and path names for *Payroll Hungary* (*PY-HU*).

#### Logical File Names Used in Payroll Hungary

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names, Reports, and File Paths

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_HU_DIR_RPC100HX	RPC100H0	HR_HU_DIR_RPC100HX
HR_HU_DIR_RPCBBAHX	RPCBBAH0	HR_HU_DIR_RPCBBAHX
	RPUBBAH0	
HR_HU_DIR_RPCBBMHX	RPCBBMH0	HR_HU_DIR_RPCBBMHX
HR_HU_DIR_RPCBNKHX	RPCBNKHM	HR_HU_DIR_RPCBNKHX
	RPCBNKH0	

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_HU_DIR_RPCCHQHX	RРССНQН0	HR_HU_DIR_RPCCHQHX
HR_HU_DIR_RPCCSTHX	RPCCSTH4	HR_HU_DIR_RPCCSTHX
	RPCCSTH5	
HR_HU_DIR_RPCJFGHX	RPCJFGH3	HR_HU_DIR_RPCJFGHX
HR_HU_DIR_RPCJFMHX	RPCJFMH1	HR_HU_DIR_RPCJFMHX
HR_HU_DIR_RPCLKKHX	RPCLKKH0	HR_HU_DIR_RPCLKKHX
	RPCLKKH1	
HR_HU_DIR_RPCNEGHX	RPCNEGH2	HR_HU_DIR_RPCNEGHX
	RPCNEGH3	
	RPCNEGH4	
HR_HU_DIR_RPCNETHX	RPCNETH2	HR_HU_DIR_RPCNETHX
	RPCNETH3	
HR_HU_DIR_RPCSVBHX	RPCSVBHN	HR_HU_DIR_RPCSVBHX
	RPCSVBHO	_
	RPCSVBHO_HK	_
	RPCSVBHO_MB	
HR_HU_DIR_RPCTBZHX	RPCTBZH6	HR_HU_DIR_RPCTBZHX
HR_HU_DIR_RPLM30HX	RPLM30HP	HR_HU_DIR_RPLM30HX
	RPLM30HQ	
	RPLM30HR	_
	RPLM30HR_13	_
	RPLM30HR_15	
	RPLM30HR_307	_
	RPLM30HR_OLD	_
	RPLM30HR_PRE18	

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_HU_DIR_RPLVAXHX	RPLVAXH0	HR_HU_DIR_RPLVAXHX
HR_HU_DIR_RPSMKFHX	RPSMKFH2	HR_HU_DIR_RPSMKFHX
HR_HU_DIR_RPUCHRHX	RPUCHRH0	HR_HU_DIR_RPUCHRHX
HR_HU_DIR_RPULKTHX	RPULKTH0	HR_HU_DIR_RPULKTHX
HR_HU_DIR_RPURTAHX	RPURTAH0	HR_HU_DIR_RPURTAHX
HR_HU_DIR_RPUSTDHX	RPUSTDH0	HR_HU_DIR_RPUSTDHX
	RPUSTDH3	

## **Particularly Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Hungary, this includes the personal tax number in the infotype *Tax H* (0163) and SI ID in the infotype *Contribution H* (0164).

## **More Information**

See Payroll (PY) under SAP S/4HANA Security Guide for Human Resources

# 13.3.4.2.7.16 Country/Region-Specific Features: Ireland

Overview of security-relevant information for payroll and personnel administration for the local version for Ireland (PY-IE, PA-PA-IE).

# Authorizations

The local version for Ireland uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Ireland.

#### **Standard Authorization Objects**

The local version for Ireland uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)
- Authorizations (B2A: Communication with Authorities)

## **Communication Channel Security**

The following table presents the communication paths used by the local version for Ireland (PY-IE, PA-PA-IE) for *B2A: Communication with Authorities*, the protocol used by the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Smart PAYE	Internal communication be- tween HR back-end sys- tem and middleware (CPI): HTTP(S) External communication be- tween CPI and tax authori- ties: HTTP(S)	Personnel Data	Personal-related Data

HTTP connections are protected using the Secure Sockets Layer (SSL) protocol.

#### i Note

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the ABAP Platform Security Guide under Transport Layer Security.

For more information about B2A security, see B2A: Communication with Authorities.

## **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Ireland* (*PY-IE*).

#### Logical File Names Used in Payroll Ireland

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names, Paths, and Reports

Logical File Name	Logical File Path	Reports That Use These Logical File Names
HR_IE_DIR_CMAP	HR_IE_DIR_CMAP	HIECEOY0
HR_IE_DIR_HIECEEL0	HR_IE_DIR_FILEPATH	HIECEEL0
HR_IE_DIR_HIECNRR0	HR_IE_DIR_FILEPATH	HIECNRR0
HR_IE_DIR_HIECPAY0	HR_IE_DIR_FILEPATH	HIECPAY0
HR_IE_DIR_HIECRPN0	HR_IE_DIR_FILEPATH	HIECRPN0

## **Particularly Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Ireland, this includes the PPS number in the infotype *Personal Data* (0002).

## **More Information**

See Payroll (PY) under SAP S/4HANA Security Guide for Human Resources

# 13.3.4.2.7.17 Country/Region-Specific Features: Italy

Overview of security-relevant information for payroll and personnel administration for the local version for Italy.

## **Important SAP Notes**

The following table presents the most important SAP Notes regarding security for the local version for Italy (PA-PA-IT, PY-IT).

Title	SAP Note	Comment
Change of master data in a productive payroll	385319	

# Authorizations

The local version for Italy uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Italy.

#### Standard Authorization Objects

The local version for Italy uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)

#### Country/Region-Specific Authorization Objects

The following table shows the security-relevant authorization objects that are also used in the local version for Italy.

#### Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_IT_UERST	P_RESET (Reject posting for social insurance)		Authorization for termination of social insurance (report RPCUEDI0)
P15_MATRIC	ACTVT (Activity) P15_MODMN (Calculation grouping DM10) P15_INPSC (INPS Indicator)		Authorization for reading, creating, changing, and de- leting UniEmens cluster data
PAYIT_CUD	ACTVT (Activity) BUKRS (Company Code) PERSA (Personnel Area) BTRTL (Personnel Subarea) PERSG (Employee Group) PERSK (Employee Subgroup)		Authorization for adding, cre- ating, displaying, and locking Certificazione Unica cluster data

#### **Related Information**

Payroll (PY) [page 245]

# 13.3.4.2.7.18 Country/Region-Specific Features: Japan

Overview of security-relevant information for payroll and personnel administration for the local version for Japan (PA-PA-JP, PY-JP).

# Authorizations

The local version for Japan uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Japan.

#### Standard Authorization Objects

The local version for Japan uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

The following table shows the security-relevant authorization objects that are also used in the local version for Japan.

Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_22_INMAO	P22INMROLE (Role Definition for Individual Number Au- thorization)		Authorization to Individual Numbers
	Р22СРММFRO (Corporate Number Modifier)		

#### **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Japan, this includes the individual number in the *Individual Numbers JP* (3386) infotype.

# **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.19 Country/Region-Specific Features: Kazakhstan

Overview of security-relevant information for payroll and personnel administration for the local version for Kazakhstan.

#### Authorizations

The local version for Kazakhstan (PA-PA-KZ, PY-KZ) uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Kazakhstan.

#### Standard Authorization Objects

The local version for Kazakhstan uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations [page 235] (Personnel Management)
- Authorizations [page 247] (Payroll)

The following table shows the security-relevant authorization objects that are also used in the local version for Kazakhstan.

Country/Region-Specific Authorization Objects

Authorization Object	Field	Description
P_KZ_EHRUI	P_RMS_REPT (Report type)	Kazakhstan e-HR: Authorization checks
	P_RMS_REPA (Reporting area)	
	P_EHR_CLCA (Class category for e-HR Kazakhstan)	
	P_EHR_OPER (Operation ID)	
P_RMS_RSE	P_RMS_REPA (Reporting area)	HR-CIS: Authorization for operations
	p_rms_rept (Report type)	with RMS Reporting Session
	P_RMS_OPER (Processing level opera-	
	tion)	
P_RMS_SDC0	P_RMS_CTYP (Entity type)	HR-CIS: Authorization for operations
	P_RMS_REAA (Reporting unit/area)	with RMS records
	P_RMS_GRER (Employer)	
	P_RMS_ACTV (Activities with RMS en- tity)	

Authorization Object	Field	Description
P_RMS_SDD0	p_rms_dtyp (Entity type)	HR-CIS: Authorization for operations
	P_RMS_REAA (Reporting unit/area)	with RMS documents
	p_rms_grer (Employer)	
	P_RMS_ACTV (Activities with RMS en- tity)	
P_RMS_SDE0	p_rms_etyp (Entity type)	HR-CIS: Authorization for operations
	P_RMS_REAA (Reporting unit/area)	with RMS reports
	P_RMS_GRER (Employer)	
	P_RMS_ACTV (Activities with RMS en- tity)	

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security [page 251].

The following contains specific information about the logical file names and path names for *Payroll Kazakhstan* (PY-KZ).

#### Logical File Names Used in Payroll Kazakhstan

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name Reports That Use These Logical File Names	
HR_KZ_F200	RPCPAYKZ_F200_DECLR
HR_KZ_TAST	RPCPAYKZ_TAST

#### Logical Path Names Used in Payroll Kazakhstan

The logical file names listed above all use the logical file path HR\_KZ\_DATASET.

# **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Kazakhstan, this includes the social security number (IIN number) in the infotype *Personal Data* (0002).

## **Related Information**

#### Payroll (PY) [page 245]

# 13.3.4.2.7.20 Country/Region-Specific Features: New Zealand

Overview of security-relevant information for payroll and personnel administration for the local version for New Zealand (PY-NZ, PA-PA-NZ).

## Authorizations

The local version for New Zealand uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to this local version.

#### Standard Authorization Objects

The local version for NZ uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

Further, the following security-relevant authorization objects are used specifically in the local version for NZ:

Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_NZ_PDF	P43_ABKRS (Payroll Area) PNZ_ERIRD (Employer/Conr pany Inland Revenue Num- ber)	]-	Authorizations for NZ Payday Filing

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The logical file names and path names created specifically for *Payroll New Zealand* (PY-NZ) to facilitate the validation of physical file names are as follows:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_NZ_EMS_FILENAME	HNZLEMPD0	HR_NZ_EMS_FILEPATH
	HNZLPDS0	

#### **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for New Zealand (PY-NZ, PA-PA-NZ), this includes the employee IRD number in the infotype *IRD Nbr New Zealand* (IT0309). You can access the number in the following ways:

- Directly using infotype IRD Nbr New Zealand (IT0309) with transaction Maintain HR Master Data (PA30)
- By choosing the IRD Number pushbutton in infotype Tax New Zealand (IT0313).

The authorizations required to read or change the IRD number depend on the authorizations in the user profile.

#### **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.21 Country/Region-Specific Features: Norway

Overview of security-relevant information for payroll and personnel administration for the local version for Norway.

#### **Authorizations**

The local version for Norway (PY-NO, PA-PA-NO) uses the standard authorization concept used by SAP S/ 4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Norway.

#### Standard Authorization Objects

The local version for Norway uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)

The following table shows the security-relevant authorization objects that are also used in the local version for Norway.

Country/Region-Specific Authorization	n Obiaata
COUNTRY REGION-SDECING AUTHORIZATION	ODIECTS

Authorization Object	Field	Value	Description
P_NO_ENTNR	P20_ENTNR(EDAG - Enter- prise Nr.)		Norway: Authorization object for Enterprise Number
P_NO_ALTIN	actvt(Activity)		Norway: Authorization to send data to Altinn Portal
P_NO_RTEEX	REPID(ABAP Program Name)		Norway: Export Runtime En- vironment
P_NO_RPRTE	pno_rprtee (HRNO - Re- portee Number)		Norway: Authorization object for Reportee
P_NO_TEMSE	BUKRS(Company Code)		Authorization object for downloading Norway Temse Files

## **Communication Channel Security**

The following table shows the communication paths that the local version for Norway uses, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
A-message	Internal communication be- tween HR back-end sys- tem and middleware (PI/PO/ CPI): HTTP(S) External communication be- tween middleware (PI/PO/ CPI) and authority: HTTP(S)	Personnel Data	Personnel Data
Tax Card	Internal communication be- tween HR back-end sys- tem and middleware (PI/PO/ CPI): HTTP(S) External communication be- tween middleware (PI/PO/ CPI) and authority: HTTP(S)	Personnel Data	Personnel Data

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Income Form	Internal communication be- tween HR back-end sys- tem and middleware (PI/PO/ CPI): HTTP(S) External communication be- tween middleware (PI/PO/ CPI) and authority: HTTP(S)	Personnel Data	Personnel Data
Sick Note	Internal communication be- tween HR back-end system and CPI: HTTP(S) External communication be- tween CPI and authority: HTTP(S)	Personnel Data	Personnel Data

You can use Secure Network Communications (SNC) to protect RFC connections.

#### $\rightarrow$ Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the ABAP Platform Security Guide under Transport Layer Security.

#### **Communication Destinations**

You can communicate using the CPI Gateway. The communication channel is encrypted with 128 Bit SSL. Data is transferred using the HTTPS protocol.

The following table presents an overview of the communication destinations that the local version for Norway uses.

**Communication Destinations** 

Destination	Provided	Туре	Description
HR_NO_CPI_EC_REST_API	No	HTTPS	CPI - Enterprise Certificate REST API
HR_NO_CPI_EC_USR_MNG	No	HTTPS	CPI - Enterprise Certificate User Manager

# Data Storage Security

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Norway* (PY-NO).

#### Logical File Names Used in Payroll Norway

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_NO_DIR_DOWNLOAD	RPLTEMVO RPCATPVO	HR_NO_DIR_DOWNLOAD
HR_NO_DIR_UPLOAD	RPLTEMVO RPSSSTV1	HR_NO_DIR_UPLOAD
HR_NO_LOAN_XML_FILE_NAME_APPSE RVER	RPLLONV0	HR_NO_LOAN_XML_FILE_TO_APPSERV ER
HR_NO_LOAN_XML_FILE_NAME_FRONT	RPLLONV0	HR_NO_LOAN_XML_FILE_TO_FRONTEN D

#### **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Norway, this includes the PERID in the infotype *Personal Data* (0002).

#### **More Information**

See Payroll (PY) in the SAP S/4HANA Security Guide for Human Resources.

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.22 Country/Region-Specific Features: Romania

Overview of security-relevant information for payroll and personnel administration for the local version for Romania

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Romania* (PY-RO).

#### Logical File Names Used in Payroll Romania

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_RO_DIR_DOWNLOAD	HROCBT20	
HR_RO_CFIS0	HROCFIS1	
HR_RO_CRS10	HROCRS10	

#### **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Romania, this includes the ID number (CNP/NIF) in the infotype *Personal Data* (0002), the ID number (CNP/NIF) - Family member in the infotype *Family Member/Dependents* (0021) and the Labour Card (01), Identity Card (02), Passport (03), Driving License (04), Residence Permit (07), Fiscal Identification Number (08), Other type RO Ident. Card (09) and CIS Number (ID for Health Houses) (10) in the infotype 0185.

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.23 Country/Region-Specific Features: Russia

Overview of security-relevant information for payroll and personnel administration for the local version for Russia.

#### Authorizations

The local version for Russia (PA-PA-RU, PY-RU) uses the standard authorization concept used by SAP S/ 4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Russia.

#### Standard Authorization Objects

The local version for Russia uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations [page 235] (Personnel Management)
- Authorizations [page 247] (Payroll)

The following table shows the security-relevant authorization objects that are also used in the local version for Russia.

Country/Region-Specific Authorization Objects

Authorization Object	Field	Description
P_LN_ENT	P_LN_REPA (Reporting area) P_LN_STEP (Step of sickness certifi- cate processing)	HR-CIS: Authorization for operations with sickness certificate entities
	P_LN_OPER (Sickness certificate entity operation)	
P_RMS_RSE	P_RMS_REPA (Reporting area) P_RMS_REPT (Report type) P_RMS_OPER (Processing level opera- tion)	HR-CIS: Authorization for operations with RMS Reporting Session
P_RMS_SDC0	P_RMS_CTYP (Entity type) P_RMS_REAA (Reporting unit/area) P_RMS_GRER (Employer) P_RMS_ACTV (Activities with RMS en- tity)	HR-CIS: Authorization for operations with RMS records

Authorization Object	Field	Description
P_RMS_SDD0	P_RMS_DTYP (Entity type) P_RMS_REAA (Reporting unit/area) P_RMS_GRER (Employer) P_RMS_ACTV (Activities with RMS en- tity)	HR-CIS: Authorization for operations with RMS documents
P_RMS_SDE0	P_RMS_ETYP (Entity type) P_RMS_REAA (Reporting unit/area) P_RMS_GRER (Employer) P_RMS_ACTV (Activities with RMS en- tity)	HR-CIS: Authorization for operations with RMS reports
P_RU_0294C	AUTHC (Authorization level)	HR-RU: Authorization for checking re- cords of infotype 0294
P_RU_DCS	P_RU_DCSRP (Reporting area) ACTVT (Activity)	HR-RU: Authorization for working with DCS
P_RU_PKMN	HR_RU_EVNT (Count parameter) HR_RU_PKID (Package type) HR_RU_REGN (Registration number) HR_RU_USER (Name of processor who changed the object)	Authorization for checking HR_RU_PF DMS – Package Manager

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security [page 251].

The following contains specific information about some of the logical file names and path names for *Payroll Russia* (PY-RU).

#### Logical File Names Used in Payroll Russia

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names, Logical Path Names, and Reports

Logical File Name	Logical Path Names	Reports That Use These Logical File Names
HR_RU_DATASET_P4_FILENAME	HR_RU_DATASET_P4_FILEPATH	HRULP4

Logical File Name	Logical Path Names	Reports That Use These Logical File Names
HR_RU_DATASET_SICC	HR_RU_SICC	RPCPAYRU_SICC
HR_RU_DATASET_SZVM	HR_RU_DATASETS	RPLPADRU_SZVM
HR_RU_DATASET_SZVR	HR_RU_SZVR	RPCPAYRU_SZVR
HR_RU_FIAS	HR_RU_FIAS	RPUPADRU_FIASLOADER
HR_RU_FXML_FILE	HR_RU_FXML	HRULFXML

#### **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Russia, this includes the social security number (SNILS number) in the infotype *Personal Data* (0002).

## **Related Information**

Payroll (PY) [page 245]

# 13.3.4.2.7.24 Country/Region-Specific Features: Saudi Arabia

Overview of security-relevant information for payroll and personnel administration for the local version for Saudi Arabia (PA-PA-SA, PY-SA).

# Authorizations

The local version for Saudi Arabia uses the standard authorization concept of SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to this local version.

#### **Standard Authorization Group**

The local version for Saudi Arabia uses the security-relevant authorization objects that are available for Personnel Management and Payroll. Authorization group PCSA is provided with this local version.

The following table shows the security-relevant authorization objects that are also used in this local version.

Country/Region-Specific Authorization Objects

Authorization Object	Field	Description
P_SA_VMLIN	P24_VISFUN (HR KSA: Function Codes for Visa Management)	HR: KSA Visa Line
P_SA_VMBLK	<ul> <li>P24_VISFUN (HR KSA: Function Codes for Visa Management)</li> <li>P24_ASTUS (Visa Block Application Status)</li> </ul>	HR: KSA Visa Block Request
P_SA_PROM	actvt (Activity)	Authorization Object for Promotion Workbench
FISA_ADP	<ul> <li>PERNR (Personnel Number)</li> <li>ACTVT (Activity)</li> </ul>	Advance Payment Request - KSA
FISA_EXPO	<ul><li>BUKRS (Company Code)</li><li>ACTVT (Activity)</li></ul>	Expenditure Order - KSA
FISA_PYMO	<ul> <li>BUKRS (Company Code)</li> <li>PAYTYPE_SA (Payment Type)</li> <li>ACTVT (Activity)</li> </ul>	Payment Order - KSA

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Saudi Arabia, this includes the GOSI number in the **Social Insurance SA** (3252) infotype.

### **Related Information**

Authorizations [page 247] Authorizations [page 235]

# 13.3.4.2.7.25 Country/Region-Specific Features: Singapore

#### **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Singapore* (PY-SG).

#### Logical File Names Used in Payroll Singapore

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names
HR_SG_DIR_NRSFILENAME	RPCNRSR0_XML_ALV

#### Logical Path Names Used in Payroll Singapore

The logical file names listed above all use the logical file path HR\_SG\_DIR\_NRS.

#### **More Information**

See Payroll (PY) in the SAP S/4HANA Security Guide for Human Resources.

# 13.3.4.2.7.26 Country/Region-Specific Features: Slovakia

Overview of security-relevant information for payroll and personnel administration for the local version for Slovakia.

#### Authorizations

The local version for Slovakia uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Slovakia.

#### Standard Authorization Objects

The local version for Slovakia uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

The following table shows the security-relevant authorization objects that are also used in the local version for Slovakia.

Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_SK_DIC	P31_DIC		HR: Authorization according to VAT number
P_SK_HIPAY	P31_KVGST P31_ZPPLAT		HR: Health insurance state- ment

Authorization Object	Field	Value	Description
P_SK_PAYER	P31_PAYER		HR: Payer check
P_SK_USRIC	p31_uname P31_ICO		HR: Authorization by com- pany reg. number and user name

## **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Slovakia* (PY-SK).

#### Logical File Names Used in Payroll Slovakia

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_SK_DIR_HSKCDPL1	HSKCDPL1	
HR_SK_DIR_HSKCJVS0	HSKCJVS0	
HR_SK_DIR_HSKCNEL1	HSKCNEL1	
HR_SK_DIR_HSKCPOJ0	HSKCPOJ0	
HR_SK_DIR_HSKCPOJ0	HSKCPOJ0_2013	
HR_SK_DIR_HSKCPRA0	HSKCPRA0	
HR_SK_DIR_HSKCSTL2	HSKCSTL2	
HR_SK_DIR_HSKCTRX0	HSKCTRX0_2013	
HR_SK_DIR_HSKCTRX0	HSKCTRX0_2017	
HR_SK_DIR_HSKCUNP0	HSKCUNP0	
HR_SK_DIR_HSKCUNP0_XML	HSKCUNP0	
HR_SK_DIR_HSKLVDP0	HSKLVDP0	
HR_SK_DIR_HSKLVDP0	HSKLVDP0	
HR_SK_DIR_HSKLVDP0_2006	HSKLVDP0_2006	
HR_SK_DIR_HSKLVDP0	HSKLVDP0_2013	
HR_SK_DIR_HSKLVDP0	HSKLVDP0_2013	
HR_SK_DIR_HSKLVDP0	HSKLVDP0_2017	
HR_SK_DIR_HSKLVDP0	HSKLVDP0_2017	
HR_SK_DIR_HSKLVDP0_XML	HSKLVDP0_XML	

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_SK_DIR_HSKLVDP0_XML	HSKLVDP0_XML_2013	
HR_SK_DIR_HSKLVDP0_XML	HSKLVDP0_XML_2017	
HR_SK_DIR_HSKLVDP9	HSKLVDP9	
HR_SK_DIR_HSKLVDP9	HSKLVDP9_2013	
HR_SK_DIR_HSKLVDP9	HSKLVDP9_2017	
HR_SK_DIR_HSKPSTM0	HSKPSTM1	

## **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.27 Country/Region-Specific Features: Slovenia

Overview of security-relevant information for payroll and personnel administration for the local version for Slovenia.

# Authorizations

The local version for Slovenia uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Slovenia.

#### Standard Authorization Objects

The local version for Slovenia uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

The following table shows the security-relevant authorization objects that are also used in the local version for Slovenia.

Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_SI_PDPZ			HR-SI: Authorization for PDPZ reporting

Authorization Object	Field	Value	Description
	P62_ACTVT	M.D.B.	Activity for authorization check
			M - Data mining, D - Display data, B - B2A file
	P62_TAXNO		Tax number
P_SI_RTEEX			Slovenia: Export Runtime En- vironment
	REPID		ABAP Program Name

# **Communication Channel Security**

The following table shows the communication paths that the local version for Slovenia uses, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
eNDM	Internal communication be- tween HR back-end system and CPI: HTTP(S) External communication be- tween CPI and authority: HTTP(S)	Personnel Data	Personnel Data

You can use Secure Network Communications (SNC) to protect RFC connections.

#### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the ABAP Platform Security Guide under Transport Layer Security.

## **Data Flow and Processes**

Overview of security aspects involved throughout the most widely-used processes in the local version for Slovenia.

B2A: Commuication with Authorities

Report	Area	Document Class
HSICBOL2	SPOT	ENDM

Report	Area	Document Class	
HSICMFR1	MF17	M1, M2, M3	
HSICPPZ3	PDPZ	OVRY	

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Slovenia* (PY-SI).

#### Logical File Names Used in Payroll Slovenia

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_SI_DIR_APPLSERVER	HSICBEDD	HR_SI_DIR_APPLSERVER
	HSICBL00	
	HSICBT20	
	HSICDOH1	
	HSICEM43	
	HSICRK18	
	HSICRK28	
	HSICMFR1	
	HSICRK1A	
	FUNCTION-POOL HRBASSI_MFORMS	
	HSICO1ZM_XML	
	HSICO300_XML	
	HSICZAP4	
HR_SI_DIR_DOWNLOAD	HSICBEDD	HR_SI_DIR_DOWNLOAD
	HSICBL00	
	HSICBT20	
	HSICDOH1	
	HSICEM43	
	HSICRK18	
	HSICRK28	
	HSICMFR1	
	HSICRK1A	
	FUNCTION-POOL HRBASSI_MFORMS	
	HSICO1ZM_XML	
	HSICO300_XML	
	HSICZAP4	

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_SI_DIR_FRONTEND	HSICBEDD	HR_SI_DIR_FRONTEND
	HSICBL00	
	HSICBT20	
	HSICDOH1	
	HSICEM43	
	HSICRK18	
	HSICRK28	
	HSICMFR1	
	HSICRK1A	
	FUNCTION-POOL HRBASSI_MFORMS	
	HSICO1ZM_XML	
	HSICO300_XML	
	HSICZAP4	

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Slovenia, this includes the personal registration number (EMSO) in the infotype *Personal Data* (0002) and the employee tax number in the infotype 0603.

# **Other Security-Relevant Information**

You can use the interface toolbox (transaction PU12) to update the taxability model. Currently, there are no special authorizations for this. For more information about the interface toolbox, see section Security for Additional Applications under Payroll.

You have the following options to prevent unauthorized or unintentional updates of the database PCL4:

- You can use the feature UTXSS to activate and deactivate the authorization checks for the tax report.
- You can use the feature UTXSP to specify codes for spool authorizations depending on the tax company and the tax class.

For more information, see the documentation of the features in the SAP S/4HANA system.

#### **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.28 Country/Region-Specific Features: Spain

# Authorizations

The country version for Spain (PA-PA-ES, PY-ES) uses the standard authorization concept used by SAP S/ 4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the country version for Spain.

#### Standard Authorization Objects

The country version for Spain uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)

The following table shows the security-relevant authorization objects that are also used in the country version for Spain.

#### Country-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_ES_PA_OK	INFTY (Infotype) SUBTY (Subtype)		Authorization check for the function codes that are per-
	PES_SPRPS (Lock indicator for HR master record)		mitted for the HR master data of the country version for Spain
	PES_FCODE (Function code)		
	actvt (Activity)		

### **More Information**

See Payroll (PY) under SAP S/4HANA Security Guide for Human Resources.

# 13.3.4.2.7.29 Country/Region-Specific Features: Sweden

Overview of security-relevant information for payroll and personnel administration for the local version for Sweden.

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll Sweden* (PY-SE).

#### Logical File Names Used in Payroll Sweden

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_SE_DIR_UPLOAD	RPISIFS0	
HR_SE_DIR_UPLOAD	RPITAXS0	
HR_SE_DIR_DOWNLOAD	RPLRQTS0	
HR_SE_DIR_DOWNLOAD	RPLRQTS1	
HR_SE_DIR_DOWNLOAD	RPLSIFS1	
HR_SE_DIR_DOWNLOAD	RPCEDTS0_XML_SUBROUTINE	
HR_SE_DIR_DOWNLOAD	RPCKU0S1	
HR_SE_KU04	RPCKU1S1	
HR_SE_DIR_DOWNLOAD	RPCKU1S4_XML	
HR_SE_DIR_DOWNLOAD	RPCKU1S4_XML_LCL	
HR_SE_DIR_DOWNLOAD	RPLAMFS2	
HR_SE_DIR_DOWNLOAD	RPLMEFS1	
HR_SE_DIR_DOWNLOAD	RPLSPPS1	
HR_SE_DIR_DOWNLOAD	RPLSPPXML1	
HR_SE_DIR_DOWNLOAD	RPSDWLS0	
HR_SE_DIR_DOWNLOAD	RPSDWLS1	
HR_SE_DIR_DOWNLOAD	RPSDWLS2	
HR_SE_DIR_DOWNLOAD	RPSDWLS3	
HR_SE_DIR_DOWNLOAD	RPSDWLS4	
HR_SE_DIR_DOWNLOAD	RPSDWLS5	

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_SE_DIR_DOWNLOAD	RPSDWLS6	
HR_SE_DIR_DOWNLOAD	RPSDWLS7	
HR_SE_DIR_DOWNLOAD	RPSDWLS8	
HR_SE_DIR_DOWNLOAD	RPSDWLS9	
HR_SE_DIR_DOWNLOAD	RPSDWLSA	
HR_SE_DIR_DOWNLOAD	RPSDWLSB	
HR_SE_DIR_DOWNLOAD	RPSF08S0	

# **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.30 Country/Region-Specific Features: Switzerland

Overview of security-relevant information for payroll and personnel administration for the local version for Switzerland.

# Authorizations

The local version for Switzerland (PA-PA-CH, PY-CH) uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for Switzerland.

#### Standard Authorization Objects

The local version for Switzerland uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)

The following table shows the security-relevant authorization objects that are also used in the local version for Switzerland.

#### Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_CH_PK	KONNR (Individual PF Ac- count Number) AUTGR (HR-CH: Authoriza- tion group for PF accounts)		HR-CH: Pension Fund: Account Access (see Authorizations for Human Resources Technical
	PKKLV (HR-CH: Pension fund : Authorization level for account access)		Aspects Authorization Objects P_CH_PK (HR-CH: Pension Fund: Account Access)

For the documentation for the authorization object P\_CH\_PK, see SAP Library for SAP S/4HANA and choose *Human Resources HR Tools Authorizations for Human Resources Technical Aspects Authorization Objects*.

#### **Communication Channel Security**

The following table presents the communication paths used by the local version for Switzerland for *B2A: Communication with Authorities*, the protocol used by the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
ELM (Uniform Wage Notifica- tion Procedure)	External communication be- tween HR backend system and distributor/authorities: HTTPS	Personnel data	Personal data

You can use Secure Network Communications (SNC) to protect RFC connections. The Secure Sockets Layer protocol (SSL protocol) protects HTTP connections.

#### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the ABAP Platform Security Guide under Transport Layer Security.

For more information about B2A security, see B2A: Communication with Authorities.

#### **More Information**

See Payroll (PY) in the S/4HANA Security Guide for Human Resources.

# 13.3.4.2.7.31 Country/Region-Specific Features: The Netherlands

Overview of security-relevant information for payroll and personnel administration for the local version for the Netherlands.

## Authorizations

The local version for the Netherlands (PY-NL, PA-PA-NL) uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for the Netherlands.

#### Standard Authorization Objects

The local version for the Netherlands uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations [page 235] (Personnel Management)
- Authorizations [page 247] (Payroll)
- Authorizations [page 256] (B2A: Communication with Authorities)

The following table shows the security-relevant authorization objects that are also used in the local version for the Netherlands.

#### Country/Region-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_NL_AEDM	JUPER (Legal person) ACTVT (Activity)	The Activity (ACTVT) field has the following values: • 01 = Add or create • 03 = Display status	HR: Authorization object for Day-one-announcement
P_NL_EIR	PERSA (Personnel Area) PERSG (Employee Group) PERSK (Employee Subgroup) VDSK1 (Organizational Key) ACTVT (Activity)	<ul> <li>The Activity (ACTVT) field has the following values:</li> <li>41 = Delete in DB</li> <li>A3 = Change status</li> <li>H1 = Deactivate</li> </ul>	HR: Authorization object Elec. Illness & Recovery Re- porting

Authorization Object	Field	Value	Description
P_NL_LA06	JUPER (Legal person) ACTVT (Activity)	For the Wage Return and CAK Return reports, the Ac- tivity (ACTVT) field has the following values: • 01 = Change or create • 03 = Display	HR: Authorization object for Wage Return, Work Cost Reg- ulation (WCR), Pension Re- turn, and CAK Return reports
		For the Work Cost Regulation reports, the Activity (ACTVT) field has the following values: 16 = Extract 33 = Read 34 = Change	
		<ul> <li>For the Pension Return reports, the Activity (ACTVT)</li> <li>field has the following values:</li> <li>29 = Display data (APG)</li> <li>30 = Create data (APG)</li> <li>A6 = Display data (Achmea)</li> <li>A7 = Create data (Achmea)</li> <li>B1 = Display data (UPA)</li> <li>B2 = Create data (UPA)</li> </ul>	

# **Communication Channel Security**

The following table presents the communication paths used by the local version for the Netherlands (PY-NL, PA-PA-NL), the protocol used by the connection, the type of data transferred, and the data requiring particular protection.

Communication Paths and	Their Protocols
-------------------------	-----------------

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Wage Return	HTTPS	Periodical declarations of personnel and salary-related information	Personal Data

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Pension Return	HTTPS	Periodical declarations of personnel and pension-re- lated information	Personal Data
Electronic Illness Reporting	HTTPS	Event-based declarations of personnel and illness/ab- sence information	Personal Data

You can use Secure Network Communications (SNC) to protect RFC connections.

#### i Note

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see *Transport Layer Security* in the ABAP Platform Security Guide.

For more information about B2A security, see B2A: Communication with Authorities [page 255].

# **Communication Destinations**

The following table presents an overview of the communication destinations that the local version for the Netherlands uses.

**Communication Destinations** 

Destination	Provided	Туре	Description
Wage Return	For local version the Nether- lands	Consumer Proxy	Service consumer: CO_HRNL_SBRAANLEVE R_SERVICE_V1 CO_HRNL_SBRSTATUSI NFORMATIE_SE
Pension Return	For local version the Nether- lands	Consumer Proxy	Service consumer: • CO_HRNL_PR_WS_UPA_ MSGUPAWEB_SE
Electronic Illness Reporting	For local version the Nether- lands	Consumer Proxy	Service consumer: CO_HRNL_SBRAANLEVE R_SERVICE_V1 CO_HRNL_SBRSTATUSI NFORMATIE_SE

# Data Storage Security

For general information about data storage security in Payroll, see Data Storage Security [page 251].

The following contains specific information about some of the logical file names and path names for *Payroll Netherlands* (PY-NL).

#### Logical File Names Used in Payroll Netherlands

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names, Logical Path Names, and Reports

Logical File Name	Logical Path Names	Reports That Use These Logical File Names
HR_NL_EDM_DONE	HR_NL_EDM_DONE	RPCEDKN0     RPCEDZN0
HR_NL_EDM_IN	HR_NL_EDM_IN	<ul><li> RPCEDKN0</li><li> RPCEDZN0</li></ul>
HR_NL_EDM_IN_DIR	HR_NL_EDM_IN	<ul><li>RPCEDKN0</li><li>RPCEDZN0</li></ul>
HR_NL_EDM_OUT	HR_NL_EDM_OUT	<ul><li>RPCEDMN0</li><li>RPCEDZN0</li></ul>
HR_NL_LAA_DONE	HR_NL_LAA_DONE	<ul><li>RPCLAKN0</li><li>RPCLAZN0</li></ul>
HR_NL_LAA_IN	HR_NL_LAA_IN	<ul><li>RPCLAKN0</li><li>RPCLAZN0</li><li>RPULATN0</li></ul>
HR_NL_LAA_IN_DIR	HR_NL_LAA_IN	<ul><li> RPCLAKN0</li><li> RPCLAZN0</li></ul>
HR_NL_LAA_OUT	HR_NL_LAA_OUT	<ul><li> RPCLACN0</li><li> RPCLAZN0</li></ul>
HR_NL_LAA_OUT_NEW	HR_NL_LAA_OUT	<ul><li>RPCLACN0</li><li>RPCLAZN0</li></ul>
HR_NL_PRNL_DONE	HR_NL_PRNL_DONE	<ul><li>RPCPRKN0</li><li>RPCPRZN0</li></ul>
HR_NL_PRNL_IN	HR_NL_PRNL_IN	<ul><li>RPCPRKN0</li><li>RPCPRZN0</li></ul>

Logical File Name	Logical Path Names	Reports That Use These Logical File Names
HR_NL_PRNL_IN_DIR	HR_NL_PRNL_IN	<ul><li>RPCPRKN0</li><li>RPCPRZN0</li></ul>
HR_NL_PRNL_IN_NEW	HR_NL_PRNL_IN	RPCPRZNO
HR_NL_PRNL_OUT_NEW	HR_NL_PRNL_OUT	RPCPRZNO

## **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for the Netherlands, this includes the national identification number (BSN number) in the *Personal Data* (0002) infotype.

# **Related Information**

Payroll (PY) [page 245]

# 13.3.4.2.7.32 Country/Region-Specific Features: Turkey

Overview of security-relevant information for payroll and personnel administration for the local version for Turkey.

# **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for Turkey, this includes the social security no. (SSKNO) and the tax id number (TAXKN) in the infotype 0769 and the id card no. (IDCNO), TR identity no. (MERNI) and the driv. licns. no. (DLNUM) in the infotype 0770.

# **Related Information**

Authorizations [page 247] Authorizations [page 235] Payroll (PY) [page 245]

# 13.3.4.2.7.33 Country/Region-Specific Features: United Arab Emirates

Overview of security-relevant information for payroll and personnel administration for the local version for the United Arab Emirates (PA-PA-AE, PY-AE).

#### Authorizations

The local version for the United Arab Emirates uses the standard authorization concept of SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to this local version.

#### **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for the United Arab Emirates, this includes the social security number (SINUM) in the **Social Insurance AE** (3251) infotype.

#### **Related Information**

Authorizations [page 247] Authorizations [page 235]

# 13.3.4.2.7.34 Country/Region-Specific Features: United Kingdom

Overview of security-relevant information for payroll and personnel administration for the local version for the United Kingdom (PY-GB, PA-PA-GB).

#### Authorizations

The local version for the UK uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the local version for the UK.

#### **Standard Authorization Objects**

The local version for the UK uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)
- Authorizations (B2A: Communication with Authorities)

#### **Communication Channel Security**

The following table presents the communication paths used by the local version for the United Kingdom (PY-GB, PA-PA-GB) for *B2A: Communication with Authorities*, the protocol used by the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
E-Filing	Internal communication be- tween HR back-end system and middleware: HTTP(S) (SAP Business Connector (BC): TCP/IP or PI*: Proxy) External communication be- tween middleware and tax authorities: HTTP(S)	Personnel Data	Personal Data

\* PI = SAP NetWeaver Exchange Infrastructure/Process Integration (XI/PI)

HTTP connections are protected using the Secure Sockets Layer (SSL) protocol.

#### i Note

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the ABAP Platform Security Guide under Transport Layer Security.

For more information about B2A security, see B2A: Communication with Authorities.

#### **Communication Destinations**

You can communicate with HMRC Gateway. The communication channel is encrypted with 128 Bit SSL. The employees' tax data is transferred via RFC connections and using the protocol HTTPS.

# **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll United Kingdom (PY-GB)*.

#### Logical File Names Used in Payroll United Kingdom

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names
HR_GB_DIR_RPCMAPG0	RPCEOYG0
	RPCEOYG0PBS
	RPLRTIGH
	RPURCNG0
	RPURCNG0PBS
HR_GB_DIR_RPCUSSG0	RPCUSSG0
HR_GB_DIR_RPCUSSG1	RPCUSSG1
HR_GB_DIR_RPUASHG0	RPUASHG0
HR_GB_DIR_RPUCLSG0	RPUCLSG0
HR_GB_DIR_RPUHESG1	RPUHESG1
HR_GB_DIR_RPULGPG1	RPULGPG1
HR_GB_DIR_RPULGPG2	RPULGPG2
HR_GB_DIR_RPURCNG0	RPURCNG0
HR_GB_DIR_RPUTCUG0	RPUTCUG0
HR_GB_DIR_RPUTMSG0	RPUTMSG0
HR_GB_DIR_RPUTPSG0	RPUTPSG0
HR_GB_DIR_RPUUSSG0	RPUUSSG0
HR_GB_DIR_RPUUSSG1	RPUUSSG1

#### Logical Path Names Used in Payroll United Kingdom

The logical file names listed above all use the logical file path HR\_GB\_DIR\_FILEPATH.

## **Particularly Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the local version for the UK, this includes the National Insurance Number (NINO) in the infotype *Personal Data* (0002).

#### **More Information**

See Payroll (PY) under SAP S/4HANA Security Guide for Human Resources

# 13.3.4.2.7.35 Country/Region-Specific Features: USA

Overview of security-relevant information for payroll and personnel administration for the country/region version for USA.

#### **Important SAP Notes**

The following table presents the most important SAP Notes regarding security for the country/region version for USA (PA-PA-US, PY-US).

Title	SAP Note	Comment
Tax Reporter Transaction and Spool Se- curity	430595	

# Authorizations

The country/region version for USA uses the standard authorization concept used by SAP S/4HANA. Therefore, the recommendations and guidelines for authorizations as described for SAP S/4HANA also apply to the country/region version for USA.

#### Standard Authorization Objects

The country/region version for USA uses the security-relevant authorization objects that are available for Personnel Management and Payroll.

For more information, see the following:

- Authorizations (Personnel Management)
- Authorizations (Payroll)

The following table shows the security-relevant authorization objects that are also used in the country/region version for USA.

Country-Specific Authorization Objects

Authorization Object	Field	Value	Description
P_USTR	actvt (Activity)		Authorizations for Tax Report
	persa (Personnel Area)		
	BTRTL (Personnel Subarea)		

# **Communication Channel Security**

The following table shows the communication paths that the country/region version for USA uses, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
BSI TaxFactory for tax calcu- lation	RFC	Tax data for the country/re- gion version for USA	
BSI TaxFactory <sup>™</sup> SaaS	HTTPS	Tax data for the country/re- gion version for USA	

You can use Secure Network Communications (SNC) to protect RFC connections.

#### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the ABAP Platform Security Guide under Transport Layer Security.

## **Communication Destinations**

You can exchange data with local servers or terminals for the VET and EEO reports for the country/region version for USA. You can use this function to download files from the application server to a presentation server. You then receive the text files required by the authorities with the output format .txt. This output format complies with the law.

The data is **not** encrypted in the standard system. It is your decision as to the level of encryption that you want to use if you want to send the data to the Federal Commission or Department of Labor.

The following table presents an overview of the communication destinations that the country/region version for USA uses.

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#### **Communication Destinations**

Destination	Provided	Туре	Description
BSI	For country/region version	RFC with the function mod- ule PAYROLL_TAX_CALC_US	PAYROLL_TAX_CALC_US_50
	for USA		PAYROLL_TAX_CALC_US_60
			PAYROLL_TAX_CALC_US_70
BSI TaxFactory <sup>™</sup> SaaS	For country/region version for USA	Consumer Proxy	SOA Manager Consumer Proxy
			CO_HRCUSCL_T11_BSITF11 SERVICE

## **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll USA* (PY-US).

#### Logical File Names Used in Payroll USA

The following logical file names were created to facilitate the validation of physical file names:

Logical File Names and Reports

Logical File Name	Reports That Use These Logical File Names	
HR_US_TR_XML_SCHEMA	RPCTRTU1_XML	

#### Logical Path Names Used in Payroll USA

The logical file names listed above all use the logical file path HR\_US\_TR.

#### **Particularly Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects. For the country/region version for USA, this includes the social security number (SSN number) in the infotype *Personal Data* (0002).

#### **Other Security-Relevant Information**

You can use the interface toolbox (transaction PU12) to update the taxability model. Currently, there are no special authorizations for this. For more information about the interface toolbox, see section Security for Additional Applications under Payroll.

You have the following options to prevent unauthorized or unintentional updates of the database PCL4:

- You can use the feature UTXSS to activate and deactivate the authorization checks for the tax report.
- You can use the feature UTXSP to specify codes for spool authorizations depending on the tax company and the tax class.

For more information, see the documentation of the features in the SAP S/4HANA system.

#### **More Information**

See Payroll (PY) in the S/4HANA Security Guide for Human Resources.

# 13.3.4.2.7.36 Country/Region-Specific Features: Non-Profit Organizations

Overview of security-relevant information for payroll and personnel administration for the local version for Non-Profit Organizations.

# **Communication Channel Security**

The table below shows the communication paths used by the local version for Non-profit Organizations, the protocol used for the connection, and the type of data transferred for **B2A: Communication with UN Pension Fund Authorities (UNJSPF)**.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Common HR Interface	Internal communication be- tween HR back-end system and middleware: HTTP(S) (SAP Business Connector (BC): TCP/IP or PI*: Proxy) External communication be- tween middleware and tax authorities: HTTP(S)	HR master data containing Personnel Data	Personal Data

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Monthly Financial Interface	Internal communication be- tween HR back-end system and middleware: HTTP(S) (SAP Business Connector (BC): TCP/IP or PI*: Proxy) External communication be- tween middleware and tax authorities: HTTP(S)	Financial Data containing Pension Contributions of the UN Organization staff mem- bers	Personal Data

\*PI = SAP NetWeaver Exchange Infrastructure/Process Integration (XI/PI).

HTTP connections are protected using the Secure Sockets Layer (SSL) protocol.

#### → Recommendation

We strongly recommend using secure protocols (SSL, HTTPS) whenever possible.

For more information on ABAP platform security, see ABAP Platform Security Guide.

For more information about B2A security, see B2A: Communication with Authorities.

### **Communication Destinations**

You can communicate with Pension Fund Authorities (UNJSPF). The communication channel is encrypted with 128 Bit SSL. The staff members' HR master data and pension contribution data are transferred via RFC connections and using the protocol HTTPS.

## **Data Storage Security**

#### Use

The following contains specific information about the logical file names and path names for Payroll Non-Profit Organizations (PY-NPO).

#### Logical File Names Used in Payroll Non-Profit Organizations

The following logical file names and logical file paths were created to facilitate the validation of physical file names:

Logical File Names, Reports, and File Paths

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_HUNUCMT_LOADER_FILE	HUNUCMT_LOADER	HR_UN_FILE_PATH
HR_HUNCPFY0_FILE	HUNCPFY0	HR_UN_FILE_PATH

### **Sensitive Data**

The Human Resources infotypes often contain sensitive data. This data is protected by central authorization objects.

### **More Information**

See Payroll (PY) in the SAP S/4HANA Security Guide for Human Resources

# 13.3.4.2.7.37 Country/Region-Specific Features: Other Countries

## **Data Storage Security**

For general information about data storage security in Payroll, see Data Storage Security.

The following contains specific information about the logical file names and path names for *Payroll for Other Countries* (PY-XX).

#### Logical File Names Used in Payroll for Other Countries

The following logical file names and logical file paths were created to facilitate the validation of physical file names:

Logical File Names, Reports/Function Modules, and File Paths

Logical File Name	Reports or Function Modules That Use These Logical File Names	Logical File Path
HR_XX_DIR_B2AFILE	Report H99_B2AFILE	HR_XX_DIR_B2AFILE
HR_XX_DIR_RPUFCP01	Report RPUFCP01	HR_XX_DIR_RPUFCP01

Logical File Name	Reports or Function Modules That Use These Logical File Names	Logical File Path
HR_XX_DIR_RH_CALL_ORGDISPLAY	Function module RH_CALL_ORGDISPLAY	HR_XX_DIR_RH_CALL_ORGDISPLAY
HR_XX_DIR_RHMOVE40	Report RHMOVE40	PD_DATASET
HR_OT_FILEPORT	Report RPUOTFL0	HR_OT_DIR_FILEPORT

### **More Information**

See Payroll (PY) in the SAP S/4HANA Security Guide for Human Resources.

## 13.3.4.3 Self-Services

## 13.3.4.3.1 Important SAP Notes

### Definition

This chapter of the Security Guide provides you with information about the following self-service components:

- Business Unit Analyst (BUA)
- Project Self-Services (PSS)
- Higher Education and Research (IS-HER-CSS)
- General Parts (PCUI\_GP)

If not stated otherwise, the security settings for user management and authorizations apply to all of the afore-mentioned components.

The following self-service components have their own sections in this chapter:

- Employee Self-Service
- Manager Self-Service

#### i Note

For these components, all security-relevant information is included in the relevant subsections.

### **Important SAP Notes**

The table below shows important SAP Notes that apply to the security for some *Self-Service* applications. For more information about standard roles for assigning authorization in the Self-Service applications, see the *Authorizations* section of this Security Guide.

Important SAP Notes

SAP Note Number	Title	Comment
846439	PSS: Authorizations and roles for Web Dynpro	This SAP Note contains the authoriza- tion objects and the default values de- fined for the Web Dynpro applications for <i>Project Self-Services</i> (component EP-PCT-PLM-PSS).

## 13.3.4.3.2 User Management

#### Use

User management for *Self-Service* applications uses the mechanisms provided with ABAP Platform, for example, tools, user types, and password policy. For an overview of how these mechanisms apply for *Self-Service* applications, see the sections below.

## **User Administration Tools**

The table below shows the tools to use for user management and user administration with the *Self-Service* applications.

#### User Management Tools

Tool		Detailed Description	Prerequisites
User and role ma (transactions SU	aintenance in AS ABAP J01 and PFCG)	You can use the Role Maintenance (PFCG) transaction to generate profiles for your self-service users.	

For more information, see the User and Roles section.

### **User Types**

For information about the user types, see the Application Server ABAP Security Guide.

#### → Recommendation

For portal roles, we recommend that you set up the connection between the portal and the connected systems (ECC system, J2EE Engine, BW system) such that each individual user has access.

### **Standard Users**

Component	Standard Users
Project Self-Service	No standard users exist in the standard SAP system for
Business Unit Analyst	these components.
Higher Education and Research	For information about the standard users for this compo- nent, see the Security Guide for this component.

# 13.3.4.3.3 Authorizations

#### Use

The *Self-Service* applications use the authorization concept provided by *Application Server ABAP*. Therefore, the recommendations and guidelines for authorizations as described in the *ABAP Platform Security Guide for ABAP* also apply to the *Self-Service* applications.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the *Profile Generator* (transaction PFCG). For more information, see *Editing Roles and Authorizations for Web Dynpro Services*.

### **Standard Roles**

#### **Business Unit Analyst and Project Self-Services**

There are no standard roles for these components.

#### Higher Education and Research

For information about the standard roles for this component, see the Security Guide for this component.

## **Standard Authorization Objects**

The table below shows the general security-relevant authorization objects that are used by the *Self-Service* applications.

Standard Authorization Objects for Self-Service Applications:

Authorization Object	Field	Value	Description
S_RFC	RFC_NAME	Depends on service	Saves data when the back- end system is accessed via RFC from the Web Dynpro front end.

#### **Higher Education and Research**

For information about the standard authorization objects for this component, see the Security Guide for this component.

#### Internal Service Request and Personnel Change Requests

For information about standard authorization objects for the *Internal Service Request (ISR)* and *Personnel Change Requests*, see SAP Note 623650.

# 13.3.4.3.3.1 Maintain Roles and Authorizations for Web Dynpro Services

### Use

You use this procedure to maintain roles, their associated Web Dynpro services, and authorizations.

### Procedure

- 1. In transaction PFCG, create a role or select an existing default role for the component. Choose *Create Role* or copy the existing default role.
- 2. Assign the services you require to the role.
  - 1. On the *Menu* tab page, choose *Authorization Default* . The *Service* dialog box appears.
  - 2. Select the *External Service* checkbox.
  - 3. Select WEBDYNPRO as the external service type.
  - 4. In the Service field, select the Web Dynpro service you require.
  - 5. Choose Save.

The authorization objects and default values maintained for the service are then displayed in the menu tree structure.

In the same manner, select all the Web Dynpro services that you want to use.

3. Assign the required authorizations.

To do this, choose the *Authorizations* tab page to maintain the authorization objects and values in accordance with your requirements.

For more detailed information about role maintenance, see Role Administration [page 13].

# 13.3.4.3.3.2 Authorizations for Controlling Services (BUA)

The table below shows the standard authorization objects that are used by the controlling services in *Business Unit Analyst (BUA)*.

#### i Note

These authorization objects are also used by the controlling services in *Business Package forManager Self-Service (MSS)*.

Authorization Object	Description
K_CCA	General authorization object for Cost Center Accounting. Is checked in the relevant Monitor iViews, Master Data iViews, and Express Planning services.
K_ORDER	General authorization object for internal orders. Is checked in the relevant Monitor iViews, Master Data iViews, and Express Planning services.
K_PCA	Area responsible, Profit Center. Is checked in the relevant Monitor iViews, Master Data iViews, and Express Planning services.
K_CSKS_PLA	Cost element planning. Is checked in the relevant Express Planning services.
K_FPB_EXP	Authorization object for Express Planning. This authorization object checks the Express Planning Framework call and the planning round call. The actual plan data is protected by the authorization objects for the individ- ual Express Planning services.

### i Note

For more information about the fields for the authorization objects K\_CCA, K\_ORDER, and K\_PCA, see SAP Note 15211.

# 13.3.4.3.4 Employee Self-Service

#### About This Document

This chapter provides an overview of the security-relevant information that applies to Employee Self-Service (CA-ESS).

The following deployment options are available for Employee Self-Service (ESS):

- Business Package for Employee Self-Service (up to and including 1.50) This Business Package is a "classic" SAP Business Package that runs in the SAP Enterprise Portal. The Portal role consists of worksets and iViews based on Web Dynpro ABAP technologies.
- Business Package for Employee Self-Service (WDA) This Business Package also runs in the SAP Enterprise Portal but it has only one workset with one iView that launches the role structure with the applications maintained in the back-end system. In this business package, all applications are based on Web Dynpro ABAP technology.
- Employee Self-Service in SAP Business Client for HTML The role structure of this deployment option is maintained in the back-end system with the SAP role maintenance transaction PFCG. All applications available with this role are based on Web Dynpro ABAP technology.

### i Note

Some parts of the security information in this chapter only apply to individual ESS deployment options. In this case, you will find a comment explaining for which deployment option this information is valid right at the beginning of each section. If not stated otherwise, the security information in this chapter applies to all ESS deployment options.

### See also:

- For more information about the roles in SAP Business Client, go to https://help.sap.com/s4hana\_op\_2021, enter *Roles in SAP Business Client* into the search bar, press Enter, and open the search result with that title.
- For more information about SAP Business Client, go to https://help.sap.com/s4hana\_op\_2021, enter SAP Business Client into the search bar, press Enter, and open the search result with that title.

## **Overview of the Main Sections of This Chapter**

This chapter comprises the following sections with security-related topics specific to Employee Self-Service:

• Before You Start

This section comprises references to other Security Guides that are relevant for Employee Self-Service and a list of the most important notes for Employee Self-Service regarding security.

• User Administration and Authentication

This section provides an overview of the following user administration and authentication aspects for Employee Self-Service:

• User Management

This section contains information about the user types that are required by Employee Self-Service and standard users for Employee Self-Service.

- Integration into Single Sign-On Environments This topic describes how the Employee Self-Service supports Single Sign-On mechanisms.
- Authorizations

This section provides an overview of the authorization concept that applies to Employee Self-Service.

Session Security Protection

This section provides information on activating secure session management.

Network and Communication Security

This section provides an overview of the communication paths used by Employee Self-Service and the security mechanisms that apply. It also includes our recommendations for the network topology to restrict access at the network level:

- Communication Channel Security
- Network Security
- Communication Destinations
- Internet Communication Framework Security This section provides an overview of the Internet Communication Framework (ICF) services that are used by Employee Self-Service.
- Security-Relevant Logging and Tracing This section provides an overview of the logging and tracing mechanisms that apply to Employee Self-Service.

# 13.3.4.3.4.1 User Administration and Authentication

User management for Employee Self-Service uses the mechanisms provided with the Application Server ABAP:

The security recommendations and guidelines for user administration and authentication as described in the Application Server ABAP Security Guide apply for *Employee Self-Service (WDA) in SAP Business Client for HTML* apply to the ESS business packages (*Business Package for Employee Self-Service*) and *Business Package for Employee Self-Service* (*WDA*).

In addition to these guidelines, information about user administration and authentication that specifically applies to Employee Self-Service is included in the following sections:

- User Management
- Integration into Single Sign-On Environments

## 13.3.4.3.4.1.1 User Management

#### Use

User management for *Employee Self-Service (WDA) in SAP Business Client for HTML* uses the mechanisms provided with the Application Server ABAP.

For an overview of how these mechanisms apply to Employee Self-Service, see the sections below.

### **User Administration Tools**

The table below shows the tools to use for user management and user administration with Employee Self-Service.

User Management Tools

Tool	Detailed Description	Comment
User maintenance for ABAP-based sys- tems (transaction su01)	You use the user maintenance trans- action to generate users in the ABAP- based systems and to assign authoriza- tion profiles.	Used for all ESS deployment options
Role maintenance (transaction PFCG)	You use the role maintenance transac- tion to generate authorization profiles for your self-service users.	Used for all ESS deployment options
	For more information, see User and Role Administration of AS ABAP.	

### $\mathbf{i}\,\mathsf{Note}$

For the ESS business packages, you must perform user mapping for the users in the ABAP system and the Portal. For more information, see *Assigning Portal Roles to Users*.

#### 

Ensure that you give end users general reading permission for the SAP Enterprise Portal. For more information, see SAP Note 939412.

### **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively must change their passwords on a regular basis, but not those users under which background processing jobs run.

User types that are required for Employee Self-Service include:

- Individual users:
  - Dialog users (Used for SAP GUI for Windows or RFC connections)
  - Internet users (Same policies apply as for dialog users, but used for Internet connections).
- Technical users:
  - Service users .

For more information on these user types, see User Types in the AS ABAP Security Guide.

#### i Note

For the *Business Package for Employee Self-Service* (up to and including 1.41), we recommend you set up the connection between the SAP Enterprise Portal and the connected systems (ECC system, J2EE Engine, BW system) so that each individual user has access. This does not apply to the *Business Package for Employee Self-Service (WDA)*.

### **Standard Users**

For Employee Self-Service, no standard users are delivered.

# 13.3.4.3.4.1.2 Integration into Single Sign-On Environments

### Use

Employee Self-Service supports the Single Sign-On (SSO) mechanisms provided by ABAP Platform. Therefore, the security recommendations and guidelines for user administration and authentication as described in the ABAP Platform Security Guide also apply to Employee Self-Service.

For more information about the available authentication mechanisms, see *User Authentication and Single Sign-On*.

### **Configuration of Web Services with Client Certificates**

For ESS applications of the *Business Package for Employee Self-Service*, the use of client certificates should be configured for authentication when users access the J2EE Engine using an end-to-end connection. To achieve this, follow the instructions under *Configuring the Use of Client Certificates for Authentication*.

# 13.3.4.3.4.2 Authorizations

### Use

Employee Self-Service uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply to ESS.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

### i Note

For more information about how to create roles, see Role Administration.

## **Role and Authorization Concept for Employee Self-Service**

Employee Self-Service embraces services from a variety of SAP applications and also uses the authorizations of these individual components. Most of these services belong to HCM components, see *Authorizations for Human Resources*.

## **Standard Roles**

The tables below show the standard roles that are used for authorizations by the *Business Package for Employee Self-Service* (up to and including 1.50) and by *Employee Self-Service* (WDA).

Standard Roles for the Business Package for Employee Self-Service

Role	Name	Description
SAP_ESSUSER_ERP05	Single Role with all Non-Country-Spe- cific Functions	Single role that comprises all non coun- try-specific functions.
SAP_EMPLOYEE_ERP05_xx	ESS ERP05: Country-Specific Func- tions for <country></country>	Single role comprising country-specific functions. A separate role exists for each country version (xx = country ID). The corresponding composite role is SAP_EMPLOYEE_ERP05.

Role	Name	Description
SAP_ASR_EMPLOYEE	HR Administrative Services: Employee	Enhancement of the role SAP_ESSUSER_ERP05 for the employ- ees that use the functions of the component PA-AS (HR Administrative Services) in the <i>Business Package for</i> <i>Employee Self-Service</i> (up to and in- cluding 1.4.1).

## 

For the *Business Package for Employee Self-Service*, you also need SAP Note 857431 for generating the authorization profiles.

#### Standard Roles for Employee Self-Service (WDA)

Role	Name	Description
SAP_EMPLOYEE_XX_ESS_WDA_2	ESS International Single Role	Authorizations for all international serv- ices in Employee Self-Service (WDA). For more information about this and all other Employee Self-Service (WDA) roles, see <i>Single Roles for Employee</i> <i>Self-Service (WDA)</i> .
SAP_EMPLOYEE_AU_ESS_WDA_1	ESS Single Role for Australia	Authorizations for country-specific services for Australia in Employee Self- Service (WDA).
SAP_EMPLOYEE_CA_ESS_WDA_2	ESS Single Role for Canada	Authorizations for country-specific services for Canada in Employee Self- Service (WDA).
SAP_EMPLOYEE_CH_ESS_WDA_1	ESS Single Role for Switzerland	Authorizations for country-specific services for Switzerland in Employee Self-Service (WDA).
SAP_EMPLOYEE_CN_ESS_WDA_1	ESS Single Role for China	Authorizations for country-specific services for China in Employee Self- Service (WDA).
SAP_EMPLOYEE_DE_ESS_WDA_1	ESS Single Role for Germany	Authorizations for country-specific services for Germany in Employee Self- Service (WDA).
SAP_EMPLOYEE_HK_ESS_WDA_1	ESS Single Role for Hong Kong, China	Authorizations for country-specific services for Hong Kong, China in Em- ployee Self-Service (WDA).

Role	Name	Description
SAP_EMPLOYEE_IN_ESS_WDA_2	ESS Single Role for India	Authorizations for country-specific services for India in Employee Self- Service (WDA).
SAP_EMPLOYEE_JP_ESS_WDA_2	ESS Single Role for Japan	Authorizations for country-specific services for Japan in Employee Self- Service (WDA).
SAP_EMPLOYEE_MY_ESS_WDA_1	ESS Single Role for Malaysia	Authorizations for country-specific services for Malaysia in Employee Self- Service (WDA).
SAP_EMPLOYEE_PT_ESS_WDA_1	ESS Single Role for Portugal	Authorizations for country-specific services for Portugal in Employee Self- Service (WDA).
SAP_EMPLOYEE_SG_ESS_WDA_1	ESS Single Role for Singapore	Authorizations for country-specific services for Singapore in Employee Self-Service (WDA).
SAP_EMPLOYEE_TH_ESS_WDA_1	ESS Single Role for Thailand	Authorizations for country-specific services for Thailand in Employee Self- Service (WDA).
SAP_EMPLOYEE_US_ESS_WDA_1	ESS Single Role for the United States	Authorizations for country-specific services for the USA in Employee Self- Service (WDA).
SAP_FI_TV_WEB_ESS_TRAVELER_2	ESS Single Role for the Traveler	Authorizations for ESS services for the traveler role in Employee Self-Service (WDA).
SAP_ASR_EMPLOYEE_SR_HCM_CI_3	ESS Single Role for HCM P&F Services	Authorizations for international ESS services from the <i>HR Process and</i> <i>Forms</i> application in Employee Self- Service (WDA).
SAP_PM_EMPLOYEE_HCM_CI_1	ESS Single Role for HCM PM Services	Authorizations for ESS services from the <i>Performance Management</i> applica- tion in Employee Self-Service (WDA).
SAP_TMC_EMPLOYEE_6	Employee in Talent Management	Authorizations for ESS services from the <i>Talent Management and Talent</i> <i>Development</i> application in Employee Self-Service (WDA). For more infor- mation, see <i>Employee in Talent</i> <i>Management</i> .

Role	Name	Description
SAP_RCF_ESS_SR_ERC_CI_4	E-Recruiting services for ESS (WDA)	Authorizations in SAP E-Recruiting for employees that use SAP E-Recruiting services in ESS (WDA).
/SAPSRM/EMPLOYEE_ESS	SAP SRM Employee for ESS	Authorizations in SAP SRM for employ- ees that use services from Purchasing in ESS (WDA).

### i Note

The composite role SAP\_EMPLOYEE\_ESS\_WDA\_2, which contains the single roles listed above (except for the last two roles), is required for *Employee Self-Service (WDA) in SAP Business Client for HTML*. For more information on all roles for ESS (WDA), see also *Roles in Employee Self-Service (WDA)*.

## **Standard Authorization Objects**

The following table presents the general authorization objects relevant for security that are used by the *Business Package for Employee Self-Service* (up to and including 1.50).

Standard Authorization Objects for Self-Service Applications

Authorization Object	Field	Value	Description
S_RFC	RFC_NAME	Depends on service	Saves data from RFC access to Web Dynpro front end to the back-end system.

Apart from these authorization objects, all Employee Self-Service deployment options use the authorization objects from the following application areas or application components:

• Human Capital Management

See the SAP S/4HANA Security Guide at Human Capital Management Authorizations .

• SAP E-Recruiting

See the SAP S/4HANA Security Guide at Human Capital Management Talent Management SAP *E-Recruiting* Authorizations.

HCM Processes and Forms

See the SAP S/4HANA Security Guide at Human Capital Management Personnel Administration (PA)

Travel Management

See the SAP S/4HANA Security Guide at Accounting Financial Accounting Travel Management (FI-TV).

# 13.3.4.3.4.3 Session Security Protection

### Use

To increase security and prevent access to the SAP logon ticket and security session cookie(s), we recommend activating secure session management.

We also highly recommend using SSL to protect the network communications where these security-relevant cookies are transferred.

### Session Security Protection on the AS ABAP

The following section is relevant for Employee Self-Service (WDA):

To prevent access in javascript or plug-ins to the SAP logon ticket and security session cookies (SAP\_SESSIONID\_<sid>\_<client>), activate secure session management. With an existing security session, users can then start applications that require a user logon without logging on again. When a security session is ended, the system also ends all applications that are linked to this security session.

Use the transaction SICF\_SESSIONS to specify the following parameter values shown in the table below in your AS ABAP system:

Session Security Protection Profile Parameters

Profile Parameter	Recommended Value	Comment
icf/ set_HTTPonly_flag_on_cookies	0	Client-Dependent
login/ticket_only_by_https	1	Not Client-Dependent

For more information, a list of the relevant profile parameters, and detailed instructions, see *Activating HTTP Security Session Management on AS ABAP* in the AS ABAP security documentation.

# 13.3.4.3.4.4 Network and Communication Security

Your network infrastructure is extremely important in protecting your system. Your network needs to support the communication necessary for your business needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats based on software flaws (at both the operating system level and application level) or network attacks such as eavesdropping. If users cannot log on to your application or database servers at the operating system or database layer, then there is no way for intruders to compromise the machines and gain access to the back-end system's database or files. Additionally, if users are not able to connect to the server LAN (local area network), they cannot exploit well-known bugs and security holes in network services on the server machines.

The network topology for Employee Self-Service is based on the topology used by the ABAP Platform. Therefore, the security guidelines and recommendations described in the ABAP Platform Security Guide also

apply to Employee Self-Service. Details that specifically apply to Employee Self-Service are described in the following sections:

Communication Channel Security

This topic provides an overview of the communication channels used by Employee Self-Service, the protocol used for the connection, and the type of data transferred.

Network Security

This topic describes the recommended network topology for Employee Self-Service. It shows the appropriate network segments for the various client and server components and where to use firewalls for access protection. It also includes a list of the ports needed to operate Employee Self-Service.

Communication Destinations

This topic describes the information needed for the various communication paths, for example, which users are used for which communications.

For more information, see the following sections in the ABAP Platform Security Guide:

- Network and Communication Security
- Security Guides for Connectivity and Interoperability Technologies

# 13.3.4.3.4.4.1 Communication Channel Security

#### Use

DIAG and RFC connections can be protected using Secure Network Communications (SNC). HTTP connections are protected using the Secure Sockets Layer (SSL) protocol.

For more information, see Transport Layer Security in the ABAP Platform Security Guide.

#### → Recommendation

We strongly recommend using secure protocols (SSL, SNC) whenever possible.

### SSL connections for Adobe Document Services

For ESS applications to perform security-related functions such as digitally signing PDF documents or launching of PDF forms, you must set up an SSL connection to the Web service. To achieve this, follow the instructions under *Configuration of the Web Service SSL Connection* in the Adobe Document Services Configuration Guide.

# 13.3.4.3.4.4.2 Network Security

#### Ports

The Employee Self-Service runs on SAP NetWeaver and uses the port from the AS ABAP (for *Employee Self-Service (WDA*)).

For more information, see the topics for AS ABAP Ports in the corresponding ABAP Platform Security Guide.

For other components, for example, SAPinst, SAProuter, or the SAP Web Dispatcher, see https:// help.sap.com/viewer/ports.

## 13.3.4.3.4.4.3 Communication Destinations

### Use

The tables below provide an overview of the communication destinations required for the three Employee Self-Service deployment options.

#### Employee Self-Service (WDA) in SAP Business Client for HTML

For this deployment option, you have to maintain RFC connections using the transaction SM59, see also the following table 1.

Destination	Delivered	Туре	Recommended User Authorizations	Description
SAP_ECC_HumanReso urces	No	ABAP connection	n/a	System alias for the ECC HCM system
SAP_ECC_HumanReso urces_HTTP	No	HTTP connection	n/a	System alias for the ECC HCM system
SAP_SRM	No	ABAP connection	n/a	System alias for the SRM system for Pur- chasing applications
SAP_SRM_HTTP	No	HTTP connection	n/a	System alias for the SRM system for Pur- chasing applications
SAP_EREC_TalentMa nagement	No	ABAP connection	n/a	System alias for the SAP E-Recruiting sys- tem
SAP_EREC_TalentMa nagement_HTTP	No	HTTP connection	n/a	System alias for the SAP E-Recruiting sys- tem

Table 1: Connection Destinations for Employee Self-Service (WDA) in NWBC for HTML

#### Business Package for Employee Self-Service (WDA)

For the this deployment option, you have to maintain system aliases in the Portal System Landscape Administration, see also the following table 2.

Destination	Delivered	Туре	Recommended User Authorization	Description
SAP_ECC_HumanReso urces	Yes	Entry in Portal System Landscape Administra- tion	n/a	System alias for the ECC HCM system
SAP_SRM	Yes	Entry in Portal System Landscape Administra- tion	n/a	System alias for the SRM system for Pur- chasing applications
SAP_EREC_TalentMa nagement	Yes	Entry in Portal System Landscape Administra- tion	n/a	System alias for the SAP E-Recruiting sys- tem

Table 2: Connection Destinations for the Business Package for Employee Self-Service (WDA)

## **More Information**

For the Business Package for Employee Self-Service (WDA):

• Setting Up the System Landscape

For the Business Package for Employee Self-Service:

• Setting Up the System Landscape

# 13.3.4.3.4.5 Internet Communication Framework Security

### Use

You should only activate those services that are needed for the applications running in your system. For Employee Self-Service (WDA), the following services are needed which, unless stated otherwise, you can find in the path default\_host/sap/bc/webdynpro/sap/:

For general ESS applications:

- HRESS\_A\_MENU
- HRESS\_A\_PERSINFO
- hress\_a\_payslip
- HRESS\_A\_TCS

For applications from HCM Processes and Forms (PA-AS):

- asr\_form\_display
- ars\_personnel\_file
- asr\_processes\_display

• ASR\_PROCESS\_EXECUTE\_FPM

For applications from Cross-Application Time Sheet (CA-TS) and Personal Time Management (PT):

- hress\_a\_cats\_1
- hress\_a\_cats\_print
- hress\_a\_corrections
- hress\_a\_lea\_team\_calendar
- hress\_a\_ptarq\_leavreq\_appl
- HRESS\_A\_PTARQ\_TIMEACC
- HRESS\_A\_TIME\_DATESEL
- hress\_a\_time\_persel

For applications from *Benefits* (PA-BN):

- HRESS\_A\_BEN\_PART\_OVERVIEW
- HRESS\_A\_BENEFITS\_ENROLLMENT
- HRESS\_A\_BEN\_PRINT\_ENRO\_FORM
- HRESS\_A\_BEN\_FSA\_CLAIMS
- HRESS\_A\_BEN\_PRINT\_ENRO\_FORM
- HRESS\_A\_BEN\_PRINT\_CONF\_FORM

For applications from *Performance Management* (PA-PD-PM):

- HAP\_CONFIGURATION
- HAP\_DOCUMENT\_LINK
- HAP\_MAIN\_DOCUMENT
- HAP\_QUALIFICATION\_PROFILE
- HAP\_START\_PAGE\_POWL\_UI\_ESS
- HAP\_a\_ESS\_Startpage

For applications from *Travel Management* (FI-TV):

- FITE\_EXPRESS\_EXPENSES
- FITE\_REQUEST\_DELETE
- FITE\_EXPENSES\_DELETE
- FITP\_PLAN\_CANCEL
- FITV\_UNLOCK\_PERSNO
- FITV\_TRIP\_FORM
- FITV\_ROUTING
- FITP\_PROFILE
- FITE\_REQUEST
- FITP\_PLANNING FITE\_EXPENSES
- FITV\_POWL\_TRIPS And in the path default\_host/sap/bc/bsp/sap/:
- fitv\_bsp\_pfcg

For applications from *Self-Service Procurement* (SRM-EBP-SHP) in the path /default\_host/sap/bc/webdynpro/sapsrm/:

- WDA\_L\_FPM\_OIF
- WDA\_L\_FPM\_OVP
- WDA\_L\_PRINT\_PREVIEW

For applications from *ERP E-Procurement* (MM-PUR-SSP):

- /SRMERP/WDA\_I\_SC\_ESS
- /SRMERP/WDA\_I\_SC\_FS\_ESS
- /SRMERP/WDA\_I\_WSCP

For applications from SAP E-Recruiting (PA-ER):

- All services with the prefix hrrcf in the path /default\_host/sap/bc/webdynpro/sap/
- All services in the path /default\_host/sap/bc/erecruiting/
- All services with the prefix hrrcf\_wd in the path /default\_host/sap/bc/bsp/sap/

#### i Note

You activate the services in Customizing for SAP E-Recruiting under Technical Settings User Interfaces Candidate Front-End Candidate Specify E-Recruiting Services (Web Dynpro ABAP) .

For country-specific applications:

- HRESS\_A\_PAYINFO
- HRESS\_A\_REP\_AU\_PS
- Hress\_a\_rep\_ca\_tfr
- HRESS\_A\_REP\_CH\_PKB1
- HRESS\_A\_REP\_CH\_PKB4
- HRESS\_A\_REP\_CN\_CTXD
- HRESS\_A\_REP\_HK\_IR56B
- HRESS\_A\_REP\_HK\_IR56F
- HRESS\_A\_REP\_HK\_IR56G
- HRESS\_A\_REP\_IN\_FORM16
- HRESS\_A\_REP\_JP\_YEA\_DEP
- HRESS\_A\_REP\_JP\_YEA\_INS
- HRESS\_A\_REP\_JP\_YEA\_WTS
- HRESS\_A\_REP\_MY\_EA
- HRESS\_A\_REP\_MY\_PCB2
- HRESS\_A\_REP\_PT\_IID
- HRESS\_A\_REP\_SG\_IR21
- HRESS\_A\_REP\_SG\_IR8A
- HRESS\_A\_REP\_SG\_IR8E
- HRESS\_A\_REP\_SG\_IR8S
- HR\_EA\_A\_OVERVIEW\_EE
- HR\_EA\_A\_OVERVIEW\_CU

- HR\_EA\_A\_OVERVIEW\_AP
- HR\_EA\_A\_OVERVIEW\_TO
- HRESS\_A\_REP\_IN\_SSITP
- HRESS\_A\_CLAIM\_IN
- HRESS\_A\_ITDCL\_IN
- HRESS\_FWS\_EMP\_CALENDAR
- ASR\_PROCESS\_EXECUTE\_FPM

## Activities

Use the transaction SICF to activate these services.

If your firewalls use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

### **More Information**

For more information, see Activating and Deactivating ICF Services in the SAP NetWeaver Library documentation.

For more information about ICF security, see the RFC/ICF Security Guide.

# 13.3.4.3.4.6 Leave Request-Specific Virus Scan Profile (ABAP)

Attackers can abuse a file upload to modify displayed application content or to obtain authentication information from a legitimate user. Usually, virus scanners are not able to detect files designed for this kind of attack.

For this reason, the standard SAP Virus Scan Interface includes an enhancement option to protect the user and/or the SAP system from potential attacks.

For more information about the behavior of the virus scanner when default virus scan profiles (VSP) are activated, see SAP note 1693981 (Unauthorized modification of displayed content).

SAP *Leave Request* Application (HRESS\_A\_PTARQ\_LEAVREQ\_APPL) changes this behavior so that the file types (EXE, RAR, DLL) are blocked.

When you have created and activated the application-specific virus scan profile (SIHTTP/HTTP\_UPLOAD), this profile produces the following impact: The MIME sniffing check is activated, and the MIME type APPLICATION/ OCTET-STREAMWILL be blocked.

# 13.3.4.3.4.7 Security-Relevant Logging and Tracing

Employee Self-Service relies on the logging and tracing mechanisms from ABAP Platform.

For more information, see the following topics:

• For the AS ABAP (relevant for *Employee Self-Service (WDA)*): Auditing and Logging

# 13.3.4.3.5 Manager Self-Service

#### About This Document

This chapter provides an overview of the security-relevant information that applies to Manager Self-Service (EP-PCT-MGR).

The following deployment options are available for Manager Self-Service (MSS):

Business Package for Manager Self-Service

This Business Package is a "classic" SAP Business Package that runs in the SAP Enterprise Portal. The Portal role consists of worksets and iViews based on Web Dynpro ABAP technologies.

• Manager Self-Service in SAP Business Client The role structure for this deployment option is maintained in the back-end system with the SAP role maintenance transaction PFCG. All applications available with this role are based on Web Dynpro ABAP technology.

### i Note

Some parts of the security information in this chapter only apply to one of the MSS deployment options. In this case, you will find a comment explaining for which deployment option this information is valid right at the beginning of each section. If not stated otherwise, the security information in this chapter applies to both MSS deployment options.

### See also:

- For more information about the roles in SAP Business Client, go to https://help.sap.com/s4hana\_op\_2021, enter *Roles in SAP Business Client* into the search bar, press Enter, and open the search result with that title.
- For more information about SAP Business Client, see <a href="https://help.sap.com/viewer/p/sap\_BUSINESS\_CLIENT">https://help.sap.com/viewer/p/sap\_BUSINESS\_CLIENT</a>.

## **Overview of the Main Sections of This Chapter**

This chapter comprises the following sections with security-related topics specific to Manager Self-Service:

• Before You Start

This section comprises references to other Security Guides that are relevant for Manager Self-Service and a list of the most important notes for Manager Self-Service regarding security.

- User Administration and Authentication
   This section provides an overview of the following user administration and authentication aspects for
   Manager Self-Service:
  - User Management

This section contains information about the user types that are required by Manager Self-Service and standard users for Manager Self-Service.

- Integration into Single Sign-On Environments This topic describes how the Employee Self-Service supports Single Sign-On mechanisms.
- Authorizations

This section provides an overview of the authorization concept that applies to Manager Self-Service.

• Session Security Protection

This section provides information about activating secure session management, which prevents JavaScript or plug-ins from accessing the SAP logon ticket or security session cookie(s).

• Network and Communication Security

This section provides an overview of the communication paths used by Manager Self-Service and the security mechanisms that apply. It also includes our recommendations for the network topology to restrict access at the network level:

- Network Security
- Communication Destinations
- Internet Communication Framework Security

This section provides an overview of the Internet Communication Framework (ICF) services that are used by Manager Self-Service.

• Security-Relevant Logging and Tracing This section provides an overview of the logging and tracing mechanisms that apply to Manager Self-Service.

# 13.3.4.3.5.1 User Administration and Authentication

User management for Manager Self-Service uses the mechanisms provided with the Application Server ABAP.

The security recommendations and guidelines for user administration and authentication as described in the Application Server ABAP apply for *Manager Self-Service in SAP Business Client*.

In addition to these guidelines, information about user administration and authentication that specifically applies to Manager Self-Service is included in the following sections:

- User Management
- Integration into Single Sign-On Environments

# 13.3.4.3.5.1.1 User Management

#### Use

User management for Manager Self-Service uses the mechanisms provided with the Application Server ABAP (for example, tools, user types, and password policies).

For an overview of how these mechanisms apply for Manager Self-Service, see the sections below.

### **User Administration Tools**

The table below shows the tools to use for user management and user administration with Manager Self-Service.

User Management Tools

Tool	Detailed Description	Comment
User maintenance for ABAP-based systems (transaction SU01)	You use the user maintenance trans- action to generate users in the ABAP- based systems.	Used for both MSS deployment options
Role maintenance (transaction PFCG)	You use the role maintenance transac- tion to generate profiles for your self- service users.	Used for both MSS deployment options
	For more information, see User and Role Administration of AS ABAP.	

### i Note

For the *Business Package for Manager Self-Service*, it is necessary to perform user mapping for the users in the ABAP system and the Portal. For more information, see *Assigning Portal Roles to Users*.

### **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively must change their passwords on a regular basis, but not those users under which background processing jobs run.

The user types that are required for the Manager Self-Service are Individual users:

- Dialog users (Used for SAP GUI for Windows or RFC connections)
- Internet users (Same policies apply as for dialog users, but used for Internet connections).

For more information about these user types, see User Types in the AS ABAP Security Guide.

#### → Recommendation

For the *Business Package for Manager Self-Service*, we recommend you set up the connection between the SAP Enterprise Portal and the connected systems (ECC system, J2EE Engine, BI system) so that each individual user has access. This does not apply to *Manager Self-Service in SAP NWBC*.

### **Standard Users**

For Manager Self-Service, no standard users are delivered.

# 13.3.4.3.5.1.2 Integration into Single Sign-On Environments

### Use

Manager Self-Service supports the Single Sign-On (SSO) mechanisms provided by ABAP Platform. Therefore, the security recommendations and guidelines for user administration and authentication as described in the ABAP Platform Security Guide also apply to Manager Self-Service.

For more information about the available authentication mechanisms, see *User Authentication and Single Sign-On* and Integration into Single Sign-On Environments [page 13].

### **Configuration of Web Services with Client Certificates**

For MSS applications of the *Business Package for Manager Self-Service*, the use of client certificates should be configured for authentication when users access the J2EE Engine using an end-to-end connection. To achieve this, follow the instructions under *Configuring the Use of Client Certificates for Authentication*.

# 13.3.4.3.5.2 Authorizations

### Use

Manager Self-Service uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the Application Server ABAP Security Guide also apply to Manager Self-Service. The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see *Role Administration*.

### **Role and Authorization Concept for Manager Self-Service**

Manager Self-Service embraces services from a variety of SAP applications and also uses the authorizations of these individual components. Many services belong to HCM components, see *Authorizations for Human Resources*.

#### → Recommendation

For Manager Self-Service, we highly recommend that you use the HCM-specific structural authorization check in addition to the general SAP authorization check. For more information see SAP Library for SAP S/4HANA on SAP Help Portal at *Human Resources HR Tools Authorizations for Human Resources Structural Authorization Check*.

## **Standard Roles**

The table below shows the standard roles that are used for authorizations by Manager Self-Service.

Standard Roles for Manager Self-Service

Role	Description
SAP_ASR_MANAGER	Authorizations for the functions of the PA-AS component (HR Administrative Services) for line managers in Manager Self-Service.
SAP_TIME_MGR_XX_ESS_WDA_1	Authorizations for line managers in Manager Self-Service for services used to approve leave requests and working times from Employee Self-Service (WDA).
SAP_TMC_MANAGER	Authorizations for managers relating to Talent Management activities.
	For more information, see Manager in Talent Management.
	The structural authorization profile TMS_MAN_PROF is also available as a template for the manager.
	For more information, see Customizing for Talent Management and Talent Development under Basic Settings → Authorizations in Talent Management → Define Structural Authorizations.
SAP_RCF_MANAGER	Authorizations for the Manager role, which enables access to SAP E-Recruiting from the Portal (Manager Self Service).
SAP_MANAGER_MSS_OTH_NWBC	Authorizations for remote system applications including applications from SAP E-Recruiting.

Role	Description
SAP_HR_LSO_HR-MANAGER	Authorizations for the applications of the HR Manager Train- ing role of the SAP Learning Solution component.
SAP_HR_LSO_MANAGER	Authorizations for the applications of the Manager role of the SAP Learning Solution component.
SAP_FI_TV_WEB_APPROVER	Authorizations for applications of the Travel Approver role of the SAP Travel Management component.
SAP_HR_CPS_DET_PLAN_L_SR_NWBC	Authorizations for applications of the manager role of the Personnel Cost Planning component.
SAP_SR_MSS_FIN_5	Authorizations for the Financials applications in Manager Self-Service.

### **A** Caution

For the *Business Package for Manager Self-Service*, you also need SAP Note 844639<sup>(h)</sup> for generating the authorization profiles.

#### i Note

The composite role SAP\_MANAGER\_MSS\_NWBC, which contains the single roles listed above, is required for *Manager Self-Service in SAP Business Client*.

### **Standard Authorization Objects**

The following section provides an overview of the security-relevant authorization objects that are used by Manager Self-Service.

Standard Authorization Objects for the Business Package for Manager Self-Service

Authorization Object	Field	Value	Description
S_RFC	RFC_NAME	Depends on service	Saves data from RFC access to Web Dynpro front end to the back-end system.

Standard Authorization Objects for Controlling Services in MSS (Both Deployment Options)

Authorization Object	Description
K_CCA	General authorization object for Cost Center Accounting.
	Is checked in the relevant Monitor iViews, Master Data iViews, and Express Planning services.

Authorization Object	Description
K_ORDER	General authorization object for internal orders.
	Is checked in the relevant Monitor iViews, Master Data iViews, and Express Planning services.
K_PCA	Area responsible, Profit Center.
	Is checked in the relevant Monitor iViews, Master Data
	iViews, and Express Planning services.
K_CSKS_PLA	Cost element planning.
	Is checked in the relevant Express Planning services.
K_FPB_EXP	Authorization object for Express Planning.
	This authorization object checks the Express Planning
	Framework call and the planning round call. The actual plan
	data is protected by the authorization objects for the individ-
	ual Express Planning services.

### i Note

For more information about the fields for the authorization objects  $\kappa_{CCA}$ ,  $\kappa_{ORDER}$ , and  $\kappa_{PCA}$ , see SAP Note 15211/2.

Apart from these authorization objects, both Manager Self-Service deployment options use the authorization objects from the following application areas or application components:

- Human Capital Management
   See the SAP S/4HANA Security Guide at Human Capital Management Authorizations .
- SAP E-Recruiting

See the SAP S/4HANA Security Guide at Human Capital Management Talent Management SAP *E-Recruiting* Authorizations.

- HCM Processes and Forms
   See the SAP S/4HANA Security Guide at Human Capital Management Personnel Administration (PA)
   HCM Processes and Forms Authorizations .
- Travel Management
   See the SAP S/4HANA Security Guide at Accounting Financial Accounting Travel Management (FI-TV)

## Authorizations for Business Intelligence (BI) iViews (BP MSS)

For the BI iViews in the *Business Package for Manager Self-Service*, users need the standard BI authorizations for executing queries. For more information, see *Authorization Check When Executing a Query* (in the *Data Warehouse Management* section of the documentation for SAP NetWeaver Business Intelligence).

In Human Capital Management, BI queries use a BI variable for personalization. Data is read from the DataStore object for personalization <code>OPERS\_VAR</code>. If required, you can fill this DataStore Object from structural authorizations (see *Structural Authorizations - Values* (<code>OPA\_DS02</code>) and *Structural Authorizations - Hierarchy* (<code>OPA\_DS03</code>)).

# 13.3.4.3.5.3 Session Security Protection

### Use

To increase security and prevent access to the SAP logon ticket and security session cookie(s), we recommend activating secure session management.

We also highly recommend using SSL to protect the network communications where these security-relevant cookies are transferred.

### Session Security Protection on the AS ABAP

The following section is relevant for Manager Self-Service in SAP Business Client:

To prevent access in javascript or plug-ins to the SAP logon ticket and security session cookies (SAP\_SESSIONID\_<sid>\_<client>), activate secure session management. With an existing security session, users can then start applications that require a user logon without logging on again. When a security session is ended, the system also ends all applications that are linked to this security session.

Use the transaction SICF\_SESSIONS to specify the following parameter values shown in the table below in your AS ABAP system:

Session Security Protection Profile Parameters

Profile Parameter	Recommended Value	Comment
icf/ set_HTTPonly_flag_on_cookies	0	Client-Dependent
login/ticket_only_by_https	1	Not Client-Dependent

For more information, including a list of the relevant profile parameters and detailed instructions, see *Activating HTTP Security Session Management on AS ABAP* in the AS ABAP security documentation.

# 13.3.4.3.5.4 Network and Communication Security

Your network infrastructure is extremely important in protecting your system. Your network needs to support the communication necessary for your business needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats based on software flaws (at both the operating system level and application level) or network attacks such as eavesdropping. If users cannot log on to your application or database servers at the operating system or database layer, then there is no way for intruders to compromise the machines and gain access to the back-end system's database or files. Additionally, if users are not able to connect to the server LAN (local area network), they cannot exploit well-known bugs and security holes in network services on the server machines.

The network topology for Manager Self-Service is based on the topology used by the ABAP Platform. Therefore, the security guidelines and recommendations described in the ABAP Platform Security Guide also apply to Manager Self-Service. Details that specifically apply to Manager Self-Service are described in the following topics:

• Network Security

This topic describes the recommended network topology for Manager Self-Service. It shows the appropriate network segments for the various client and server components and where to use fire walls for access protection. It also includes a list of the ports needed to operate Manager Self-Service.

• Communication Destinations This topic describes the information needed for the various communication paths, for example, which users are used for which communications.

For more information, see the following sections in the ABAP Platform Security Guide:

- Network and Communication Security
- Security Guides for Connectivity and Interoperability Technologies

# 13.3.4.3.5.4.1 Network Security

#### Ports

Manager Self-Service runs on SAP NetWeaver and uses the ports from the AS ABAP (for *Manager Self-Service in SAP NWBC*).

For more information, see the topic for AS ABAP Ports in the corresponding ABAP Platform Security Guides.

For other components, for example, SAPinst, SAProuter, or the SAP Web Dispatcher, see https:// help.sap.com/viewer/ports.

# 13.3.4.3.5.4.2 Communication Destinations

The tables below provide an overview of the communication destinations required for the MSS deployment options.

## Manager Self-Service in SAP Business Client

For this deployment option, you have to maintain RFC connections using the transaction SM59, see also the following table 1.

Destination	Delivered	Туре	Recommended User Authorizations	Description
SAP_ECC_HumanReso urces	No	ABAP connection	n/a	System alias for the ECC HCM system
SAP_ECC_HumanReso urces_HTTP	No	HTTP connection	n/a	System alias for the ECC HCM system
SAP_ECC_FINANCIAL S	No	ABAP connection	n/a	System alias for the ECC FI system for Fi- nancials applications
SAP_ECC_FINANCIAL S_HTTP	No	HTTP connection	n/a	System alias for the ECC FI system for Fi- nancials applications
SAP_EREC_TalentMa nagement	No	ABAP connection	n/a	System alias for the SAP E-Recruiting sys- tem
SAP_EREC_TalentMa nagement_HTTP	No	HTTP connection	n/a	System alias for the SAP E-Recruiting sys- tem

Table 1: Connection Destinations for Manager Self-Service in SAP Business Client

# 13.3.4.3.5.5 Internet Communication Framework Security

#### Use

You should only activate the services needed for the applications running in your system. For Manager Self-Service in SAP Business Client, the following services are needed which you can find under the path default\_host/sap/bc/webdynpro/sap/:

For applications from the Suite Inbox (CA-EPT-IBO):

• IBO\_WDA\_INBOX

For applications from HCM Processes and Forms (PA-AS):

- asr\_form\_display
- asr\_mass\_start\_process
- asr\_pa\_pd\_processes\_display
- asr\_processes\_display
- ASR\_PROCESS\_EXECUTE\_FPM
- asr\_process\_select
- asr\_srch\_pd\_process

For applications from Cross-Application Time Sheet (CA-TS) and Personal Time Management (PT):

- HRMSS\_A\_CATS\_APPROVAL
- HRESS\_A\_PTARQ\_LEAVREQ\_APPL
- HRESS\_A\_LEA\_TEAM\_CALENDAR

For applications from Talent Management and Talent Development (PA-TM):

- HRTMC\_EMPLOYEE\_PROFILE
- HRTMC\_LONG\_PROFILE
- hrtmc\_side\_by\_side
- HRTMC\_TA\_ASSESSMENT
- HRTMC\_TA\_DASHBOARD
- HRTMC\_TA\_DEV\_PLAN
- hrtmc\_teamviewer

For applications from *Performance Management* (PA-PD-PM):

- HAP\_MAIN\_DOCUMENT
- HAP\_START\_PAGE\_POWL\_UI\_MSS
- HAP\_A\_PMP\_PIE\_CHART
- HAP\_A\_PMP\_GOALS
- HAP\_A\_PMP\_OVERVIEW
- HAP\_A\_PMP\_MAIN

For applications from Enterprise Compensation Management (PA-ECM):

- HCM\_ECM\_PLANNING\_OVERVIEW\_OIF
- HCM\_ECM\_PLANNING\_UI\_GAF
- HCM\_ECM\_PROFILE\_OIF
- HCM\_ECM\_SIDEBYSIDE\_OIF
- HCM\_ECM\_TEAMVIEWER\_OIF

For applications from Personnel Cost Planning (PA-CP):

• WDA\_HCP\_DET\_PLAN

For applications from SAP Learning Solution (PE-LSO):

- LSO\_MANAGE\_PARTICIPANTS
- LSO\_MANAGE\_MANDATORY\_ASSIGN

For applications from SAP E-Recruiting (PA-ER):

- default\_host/sap/bc/erecruiting/dataoverview
- hrrcf\_a\_dataoverview
- hrrcf\_a\_requi\_monitor
- hrrcf\_a\_req\_assess
- hrrcf\_a\_tp\_assess
- hrrcf\_a\_qa\_mss
- hrrcf\_a\_substitution\_manager
- hrrcf\_a\_substitution\_admin

#### i Note

You activate the services in Customizing for SAP E-Recruiting at Technical Settings User Interfaces Manager Involvement Specify E-Recruiting Services for MSS .

For applications from *Travel Management* (FI-TV):

- FITV\_POWL\_APPROVER
- FITV\_TRIP\_FORM
- FITV\_POWL\_PERSONALIZATION

For applications from the *Financials* (FI) application area:

- QISR\_UI\_STATUSOVERVIEW
- QISR\_UI\_STATUSOVERVIEW
- QISR\_UI\_STATUSOVERVIEW
- FPB\_EXP\_OVERVIEW
- FCOM\_PBC\_MONITOR
- FCOM\_PBC\_MONITOR
- FPB\_VARIANCE\_MONITOR\_OVERVIEW
- FCOM\_EQM\_MONITOR
- FPB\_LINEITEM\_MONITOR\_OVERVIEW
- FPB\_VARIANCE\_MONITOR\_OVERVIEW
- FPB\_LINEITEM\_MONITOR\_OVERVIEW
- FCOM\_EQM\_MONITOR
- FCOM\_PBC\_MONITOR
- FCOM\_PBC\_MONITOR
- FPB\_LINEITEM\_MONITOR\_OVERVIEW
- FPB\_VARIANCE\_MONITOR\_OVERVIEW

### Activities

Use the transaction SICF to activate these services.

If your firewalls use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

### **More Information**

For more information, see Activating and Deactivating ICF Services in the SAP NetWeaver Library documentation.

For more information about ICF security, see the RFC/ICF Security Guide .

# 13.3.4.3.5.6 Security-Relevant Logging and Tracing

Manager Self-Service relies on the logging and tracing mechanisms from ABAP Platform.

For more information, see the following topics:

- For the AS ABAP (relevant for Manager Self-Service in SAP Business Client):
  - Auditing and Logging
  - Tracing and Logging (for NWBC)

## 13.3.5 Talent Management

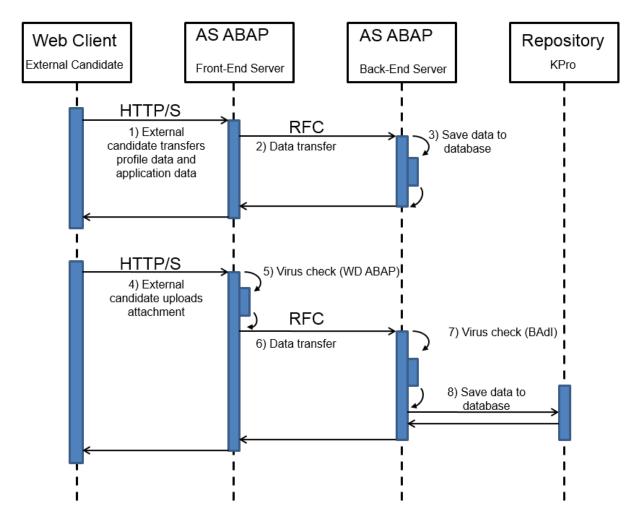
## 13.3.5.1 SAP E-Recruiting

## 13.3.5.1.1 Security Aspects of Data Flow and Processes

The following section provides an overview of the data flows in the security-relevant scenarios for SAP E-Recruiting.

# 13.3.5.1.1.1 Data Entry by External Candidate in Distributed System

The figure below provides an overview of the data flow for the following scenario: Data entry by the external candidate in the distributed system



The table below lists the security aspect that has to be taken into account for the process step and the security action that is taken.

Step	Description	Security Measure
1	External candidate transfers profile data and application data	External candidate has to confirm the data privacy statement.
2	Data transfer	Access authorization using RFC user
3	Save data to database	Not relevant
4	External candidate uploads attach- ments	Not relevant
5	Virus check (WD ABAP)	Standard virus check provided by SAP NetWeaver Application Server (front- end server)
6	Data transfer	Not relevant

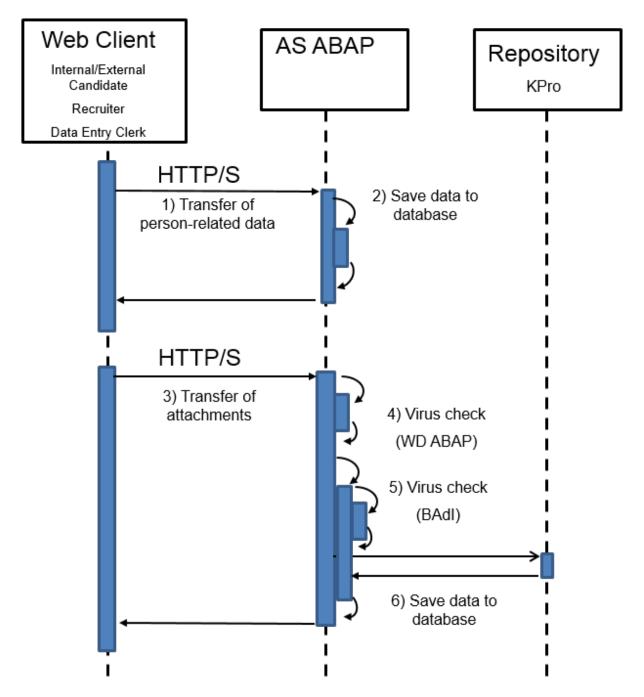
Step	Description	Security Measure
7	Virus check (BAdI)	Additional virus check using the BAdI HRRCF00_ DOC _UPLOAD (back- end server) (see Customizing activity BAdI:Upload Documents)
8	Save data to database	Not relevant

# 13.3.5.1.1.2 Data Entry in Nondistributed System

The figure below provides an overview of the data flow for the following scenario: Data entry in nondistributed system.

The data flow is relevant within the framework of the following scenarios:

- The internal or external candidate maintains his or her profile and application.
- The recruiter maintains a candidate's profile.
- The recruiter or data entry clerk enters an application in the system.

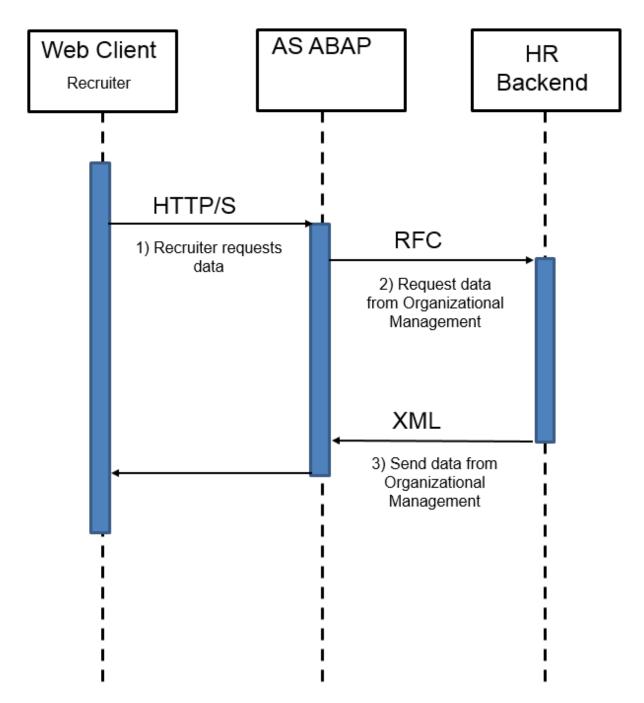


Step	Description	Security Measure
1	Transfer of data	External candidate has to confirm the data privacy statement.
2	Save data to database	Not relevant

Step	Description	Security Measure
3	Transfer of attachments	Not relevant
4	Virus check (WD ABAP)	Standard virus check provided by SAP NetWeaver Application Server (front- end server)
5	Virus check (BAdI)	Additional virus check using the BAdI HRRCF00_ DOC _UPLOAD (back- end server) (see Customizing activity BAdI:Upload Documents)
6	Save data to database	Not relevant

## 13.3.5.1.1.3 Integration of Org. Mgmt/E-Recruiting in Distributed System

The figure below provides an overview of the data flow for the following scenario: Integration of Organizational Management in SAP E-Recruiting in a distributed system.

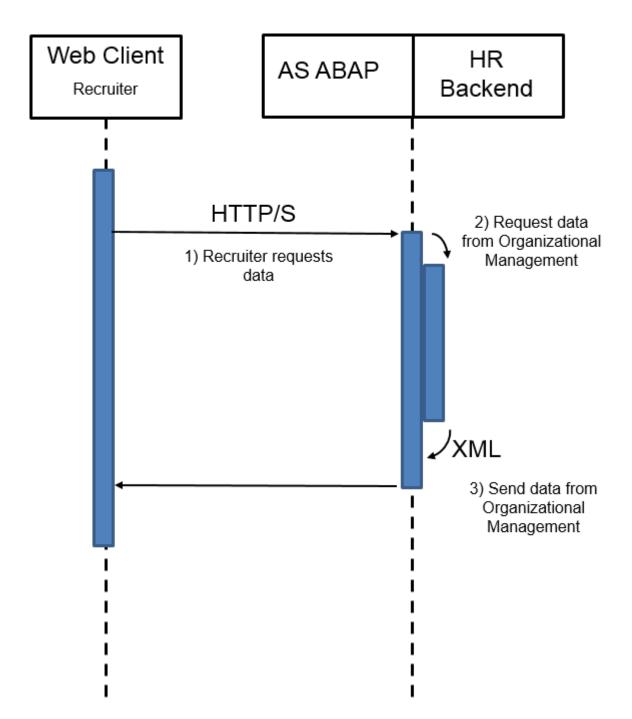


Step	Description	Security Measure
1	The recruiter requests data overviews for organizational units, positions, or jobs.	Not Relevant

Step	Description	Security Measure
2	The SAP NetWeaver Application Server requests the Organizational Manage- ment data using RFC in the connected HR system.	Access authorization using RFC user
3	The HR system transfers the data using XML to the SAP NetWeaver Application Server.	XML encryption

## 13.3.5.1.1.4 Integration of Org. Mgmt/E-Recruiting in Integrated System

The figure below provides an overview of the data flow for the following scenario: Integration of Organizational Management in SAP E-Recruiting in an integrated system.



Step	Description	Security Measure
1	The recruiter requests data overviews for organizational units, positions, or jobs.	Not Relevant

Step	Description	Security Measure
2	The SAP NetWeaver Application Server requests the Organizational Manage- ment data in the integrated HR system.	Not relevant
3	The integrated HR system transfers the data using XML to the SAP NetWeaver Application Server.	XML encryption

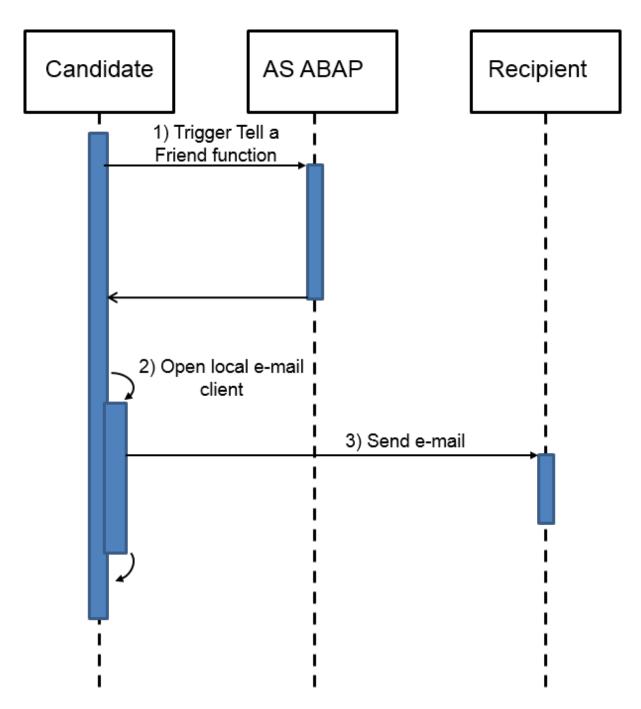
# 13.3.5.1.1.5 Recommendation of Job Posting (Tell a Friend)

The figure below provides an overview of the data flow for the following scenario: The candidate uses the *Tell A Friend* function to inform another person about an employment opportunity.

The process runs as described below if you enter the value MAILTO or MAILTO\_REGONLY for the parameter TF\_SEND\_METHOD in Customizing for SAP E-Recruiting under *Technical Settings*  $\rightarrow$  *User Interfaces*  $\rightarrow$  *Candidate*  $\rightarrow$  *Assign Values to Interface Parameters (Web Dynpro ABAP).* 

We recommend that you do not use the default delivery TF\_SEND\_METHOD = ' ' as this means that the e-mails with the recommendation letter are sent using your e-mail server. As the candidate is responsible for specifying the recipient and content of the e-mail message to be sent, undesirable content could be sent from the sender address of your e-mail server.

For more information, see the documentation for the Customizing activity Assign Values to Interface Parameters (Web Dynpro ABAP) and SAP Note 1390162.



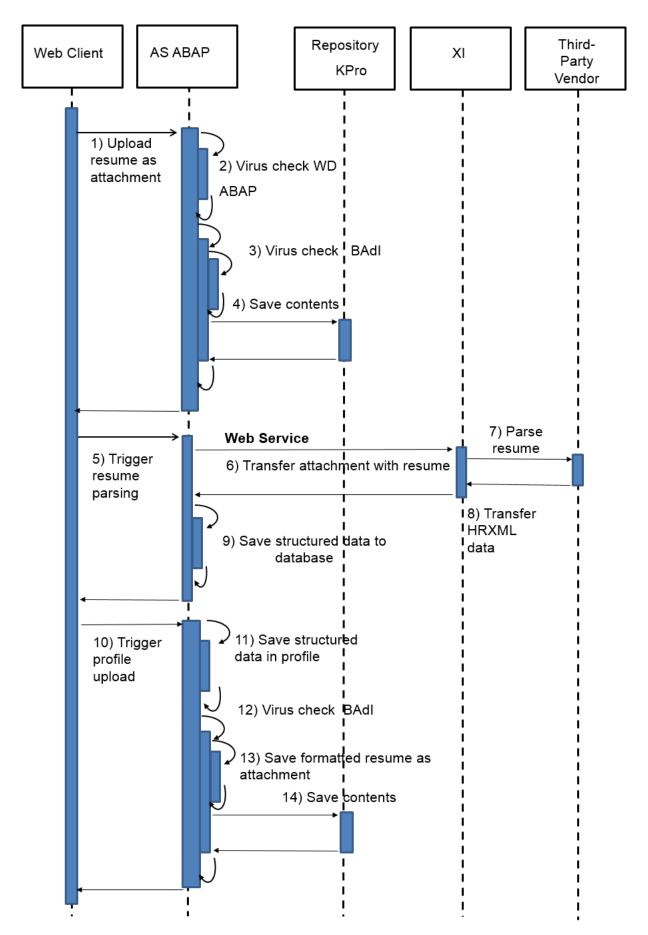
Step	Name	Security Measure
1	Trigger Tell a Friend function	Not relevant

Step	Name	Security Measure
2	Open local e-mail client	The e-mail client (for example, Micro- soft Outlook) is opened locally on the candidate's computer. This client (and not the central e-mail client) then sends the e-mail. You activate this process us- ing the parameter TF_SEND_METHOD in the Customizing activity Assign Values to Interface Parameters (Web Dynpro ABAP).
3	Send e-mail	Not relevant

# 13.3.5.1.1.6 Resume Parsing (Candidate, Integrated System)

The figure below provides an overview of the data flow for the following scenario:

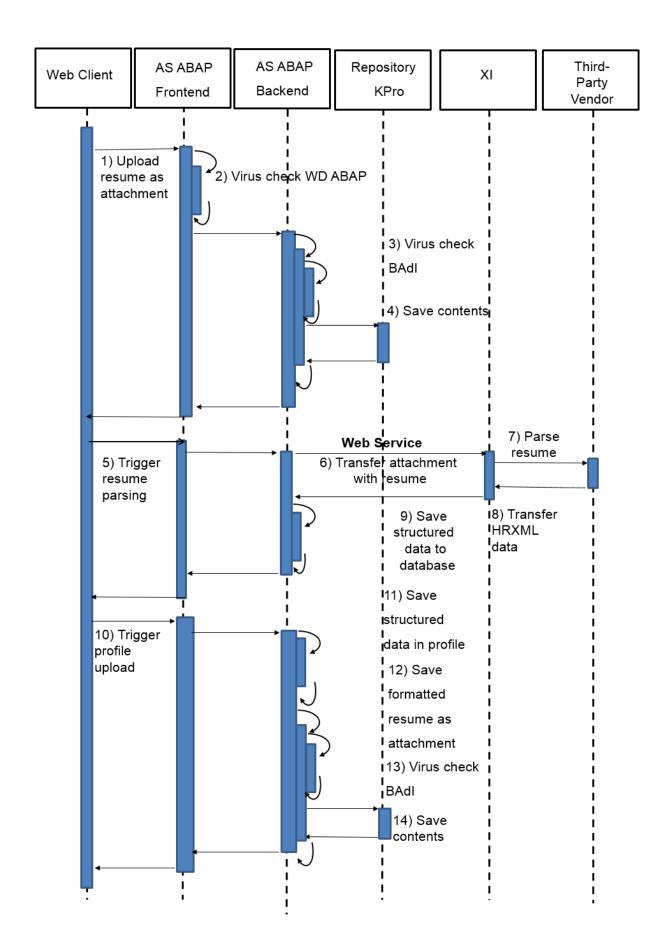
The candidate uploads his or her resume as an attachment and then sends it to a third-party vendor for parsing. The front end and backend for the candidate's user run on the same system.



Step	Name	Security Measure
1	Upload resume as attachment	Not relevant
2	Virus check WD ABAP	Standard virus check provided by SAP NetWeaver Application Server (front- end server)
3	Virus check BAdl	Additional virus check using the BAdl HRRCF00_DOC _UPLOAD (backend server)
		(see Customizing activity BAdl: Upload Documents)
4	Save contents	Not relevant
5	Trigger Resume Parsing	Not relevant
6	Transfer attachment with resume	Not relevant
7	Parse resume	For XI-relevant security topics, see Process Integration (PI) Security Guides.
8	Transfer HRXML data	HRXML coding
9	Save structured data to database	Not relevant
10	Trigger profile upload	Not relevant
11	Save structured data in profile	Not relevant
12	Virus check BAdl	Additional virus check using the BAdl HRRCF00_DOC _UPLOAD (backend server)
		(see Customizing activity BAdl: Upload Documents)
13	Save formatted resume as attachment	Not relevant
14	Save contents	Not relevant

# 13.3.5.1.1.7 Resume Parsing (Candidate, Distributed Scenario)

The figure below provides an overview of the data flow for the following scenario: The candidate uploads his or her resume as an attachment and then sends it to a third-party vendor for parsing. The front end and backend for the candidate's user run on different systems.

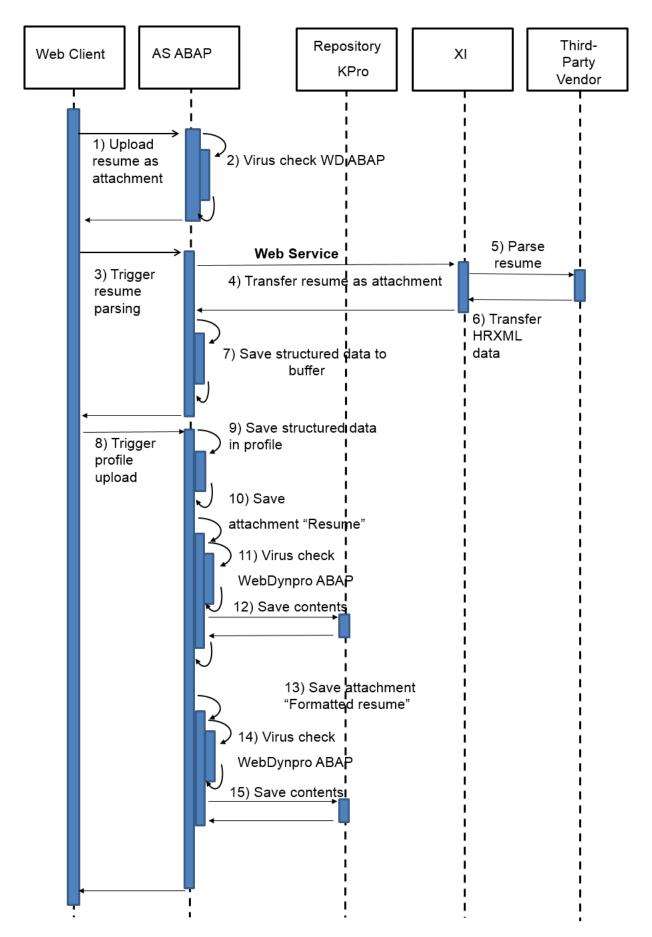


l	Upload resume as attachment	
	opioad resume as attachment	Not relevant
2	Virus check WD ABAP	Standard virus check provided by SAP NetWeaver Application Server (front- end server)
3	Virus check BAdl	Additional virus check using the BAdl HRRCF00_DOC _UPLOAD (backend server)
		(see Customizing activity BAdl: Upload Documents)
4	Save contents	Not relevant
ō	Trigger Resume Parsing	Not relevant
ô	Transfer attachment with resume	Not relevant
7	Parse resume	For XI-relevant security topics, see SAP Process Integration (PI) Security Guides.
3	Transfer HRXML data	HRXML coding
9	Save structured data to database	Not relevant
10	Trigger profile upload	Not relevant
11	Save structured data in profile	Not relevant
12	Virus check BAdl	Additional virus check using the BAdl HRRCF00_DOC _UPLOAD (backend server)
		(see Customizing activity BAdl: Upload Documents)
13	Save formatted resume as attachment	Not relevant
14	Save contents	Not relevant

# 13.3.5.1.1.8 Resume Parsing (Recruiter)

The figure below provides an overview of the data flow for the following scenario:

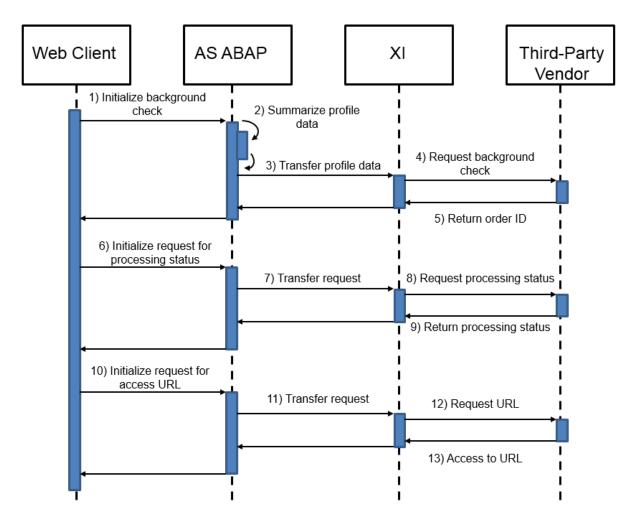
The recruiter uploads a candidate's resume as an attachment and then sends it to a third-party vendor for parsing. The data is then transferred to the corresponding fields of the form for the *Entry of External Applications* application.



Step	Name	Security Action
1	Upload resume as attachment	Not relevant
2	Virus check WD ABAP	Standard virus check provided by SAP Netweaver Application Server (front- end server)
3	Trigger Resume Parsing	Not relevant
4	Transfer resume as attachment	Not relevant
5	Parse resume	For XI-relevant security topics, see SAP Process Integration (PI) Security Guides .
6	Transfer HRXML data	HRXML coding
7	Save structured data to buffer	Not relevant
8	Trigger profile upload	Not relevant
9	Save structured data in profile	Not relevant
10	Save attachment "Resume"	Not relevant
11	Virus check WD ABAP	Standard virus check provided by SAP Netweaver Application Server (front- end server)
12	Save contents	Not relevant
13	Save attachment "Formatted resume"	Not relevant
14	Virus check WD ABAP	Standard virus check provided by SAP Netweaver Application Server (front- end server)
15	Save contents	Not relevant

# 13.3.5.1.1.9 Background Check

The figure below provides an overview of the data flow for the following scenario: The recruiter forwards data regarding a candidate's education, work experience, or qualifications to an external provider, who then checks that this data is correct.



Step	Name	Security Measure	
1	Initialize background check Not Relevant		
2	Summarize profile data	Not Relevant	
3	Transfer profile data	Not Relevant	
4	Request background check For XI-relevant security topics Process Integration Security		
5	Return order ID	Not Relevant	
6	Initialize request for processing status Not Relevant		
7	Transfer request	Not Relevant	

Step	Name	Security Measure
8	Request processing status	For XI-relevant security topics, see: SAP Process Integration Security Guide
9	Return processing status Not Relevant	
10	Initialize request for access URL	Not Relevant
11	Transfer request	Not Relevant
12	Request URL	For XI-relevant security topics, see: SAP Process Integration Security Guide
13	Access to URL that the third-party ven- dor uses to display the report for the background check	Not Relevant

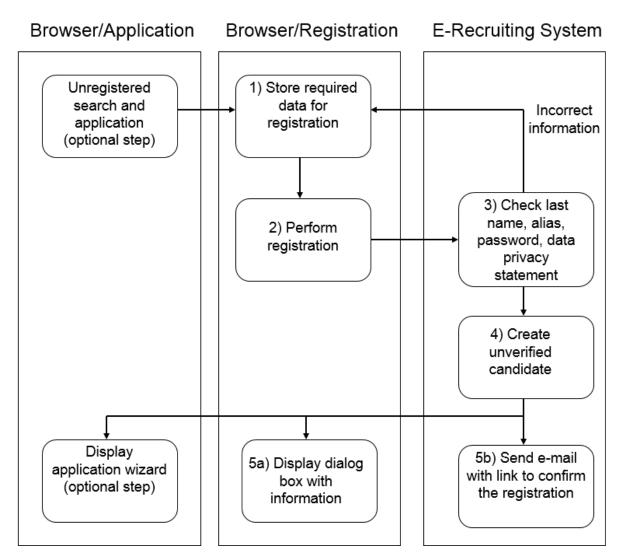
# 13.3.5.1.1.10 Registration Process with E-Mail Verification

The figures below provide an overview of a candidate's registration process with e-mail verification. This is relevant for persons who want to register their details in the Talent Warehouse or for persons who want to submit an application for an employment opportunity and who have to register their details first in order to do so. The process description is divided into two parts in the figures below. The first figure shows the process up to the point in time when the system sends a confirmation mail for the e-mail address. The second figure shows the process from the moment that the candidate finds this e-mail in his or her e-mail inbox.

For more information about the registration process, see section *Registration with E-Mail Verification* in the SAP Library for SAP S/4HANA under *Human Resources Talent Management SAP E-Recruiting (PA-ER) Candidate Storage of Data in Talent Warehouse Registration*. For more information about the application process with registration at the same time, see section *Online Application of Unregistered Candidate* in the SAP Library for SAP S/4HANA under *Human Resources Talent Management SAP E-Recruiting (PA-ER)*.

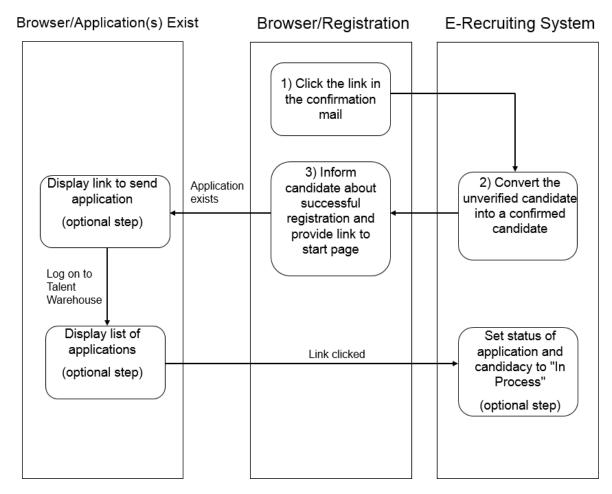
#### i Note

This process is relevant if the switch RECFA VERIF is set in the Customizing activity *Set System Parameters* .



Step	Description	Security Action
Optional step	The unregistered candidate finds a suit- able job posting and submits an appli- cation for this posting. In this case, the candidate has to register his or her de- tails before the application can be sub- mitted. (Continue with step 1)	For the unregistered candidate, the system uses the service user that is assigned to the corresponding ICF service in the Customizing ac- tivity Specify E-Recruiting Services (WebDynpro ABAP).

Step	Description	Security Action
1	The unregistered candidate calls the screen page for the registration and en- ters the data required for the registra- tion in the Talent Warehouse.	For the unregistered candidate, the system uses the service user that is assigned to the corresponding ICF service in the Customizing ac- tivity Specify E-Recruiting Services (WebDynpro ABAP).
2	The unregistered candidate performs the registration.	
3	The system checks the information for completeness and correctness and, if applicable, asks the unregistered candi- date to correct the information.	
4	The system creates an unverified candi- date.	In the <i>Candidate Overview</i> infotype (5102) in the <i>Status of E-Mail</i> <i>Verification</i> field, the system enters the value 1 ( <i>Outstanding</i> ). At the same time, the system creates a user for the candidate.
5a	The system informs the candidate that the registration process was triggered and that he or she will receive a confir- mation mail.	
5b	At the same time, the system sends a confirmation mail via the mail server to the e-mail address stored by the candi- date. This contains a link that the can- didate must use to confirm his or her e- mail address and so complete the regis- tration.	If the user does not subsequently con- firm his or her e-mail address, the user cannot access the Talent Warehouse. In the Customizing activity <i>Determine</i> <i>Rules for Periodic Services</i> , you can specify for how long the link for con- firming the e-mail address is to be valid.
Optional step	If the candidate has registered his or her details as part of submitting an ap- plication, the system now displays the application wizard. The candidate can complete the application but cannot send it until he or she has confirmed the e-mail address and completed the registration process.	



Step	Description	Security Action
1	The unverified candidate finds the con- firmation mail in his or her e-mail inbox, opens the mail, and clicks the link to confirm the e-mail address.	In the Customizing activity <i>Determine</i> <i>Rules for Periodic Services</i> , you can specify the following (in addition to the validity period of the link for the confir- mation):
		<ul> <li>Period after which a reminder mail is sent to the unverified candidate</li> <li>Maximum number of possible re- quests for a new confirmation mail</li> <li>Option whether candidates can request a new confirmation mail even though the validity period of the last confirmation mail sent was exceeded</li> </ul>

Step	Description	Security Action
2	The system converts the unverified candidate into a confirmed candidate.	In the <i>Candidate Overview</i> infotype (5102) in the <i>Status of E-Mail</i> <i>Verification</i> field, the system enters the value 0 ( <i>Confirmed</i> ).
3	The candidate is informed about the successful registration. At the same time, the candidate receives a link that he or she can use to log on to the Talent Warehouse.	For security reasons, the confirmation does not contain the password that the user needs to log on to the Talent Ware- house and which he or she entered on the registration screen.
Optional step	If the candidate registered his or her details while submitting an application and has already created one or more applications, the system displays a link that the candidate can then use to dis- play a list of the applications.	To do this, the candidate has to log on to the Talent Warehouse with his or her user alias and password.
Optional step	The system displays a list of applica- tions that have not yet been sent. The candidate submits an application.	The candidate can now submit applica- tions because his or her e-mail address has now been confirmed.
Optional step	The system set the status of the appli- cation and the candidacy to <i>In Process</i> .	Recruiters can now view the application and the candidate profile.

## 13.3.5.1.1.11 Deregistration and Deletion of External Candidates

#### Definition

In SAP E-Recruiting, there is a two-step process to delete a candidate. The first step is deregistering the external candidate. The second step is deleting the candidate data from the Talent Warehouse.

This document describes how the system handles the candidate's data in the different scenarios.

#### $\mathbf{i}\,\mathsf{Note}$

If you delete the external candidates via the HRRCF\_CAND archiving object and the functions of the SAP Information Lifecycle Management (ILM) at the same time with the processes described here, data inconsistencies may occur. For more information, see Destroying Candidate Data Using HRRCF\_CAND.

#### Candidates delete their registration themselves

For information about the service, see Deleting the Registration.

If the candidate requests the deletion of his or her own registration, the system performs the following steps:

- The Registration of Candidate Deleted indicator is set in infotype 5102 (Candidate Overview).
- The candidate's user is locked.
- The workflow ERCCandDerig is triggered. The workflow runs automatically in the background. For information about which data of the candidate is processed by the workflow, see the documentation for the *Workflow for Deleting a Candidate's Registration*.

The remaining data for the candidate is retained in the database.

#### Administrator deletes the registration of external candidates

For information about the service, see Deleting Registration of External Candidates.

If the administrator deletes the registration of an external candidate, the system performs the following steps:

- The Registration of Candidate Deleted indicator is set in infotype 5102 (Candidate Overview).
- The workflow ERCCandDerig is triggered. The workflow runs automatically in the background. For information about which data of the candidate is processed by the workflow, see the documentation for the *Workflow for Deleting a Candidate's Registration*.

The remaining data for the candidate is retained in the database.

#### Administrator deletes the external candidates

Even after an external candidate is deregistered, the candidate's data still exists in the system. To delete the candidate completely from the system, the administrator has to delete the external candidate.

For information about the service, see Deleting External Candidates.

#### i Note

The administrator can only delete candidates for whom there are no applications or assignments with the status *In Process* or *To Be Hired*.

When deleting data, the system also takes into account the legal time limits for retaining data (see the end of this document).

When the candidates are deleted, the associated business partners are not deleted, but are archived. You can delete business partners later using the transaction BUPA\_ DEL.

If the prerequisites for the deletion are met, the system executes the following steps:

- Deletion of the candidate's applications and any related objects:
  - HR object Application

- Audit Trails
- Documents for the application in Knowledge Provider (KPro)
- Activities
- Deletion of the candidate's candidacies and any related objects:
  - HR object Candidacy
  - Documents for the candidacy in Knowledge Provider (KPro)
  - Activities
- Deletion of the job agents created by the candidate
- Deletion of the candidate and any related objects:
  - HR object Candidate
  - The candidate's user in the backend system; in the distributed system, also the candidate's user in the front-end system
  - Documents for the candidate in Knowledge Provider (KPro)
  - Activities

#### **Delete External Candidates (report)**

Another option for deleting external candidates is to use the RCF \_DELETE\_EXT\_ CAND report.

You call this report in Customizing for SAP E-Recruiting under *Tools*  $\rightarrow$  *Delete External Candidates*. For more information, see the documentation for the Customizing activity.

We recommend you use this report instead of using the *Delete External Candidates* service as the report enables you to use multiple selection criteria. In this way, the user can specifically select deregistered candidates, for example.

The report is otherwise identical to the Delete External Candidates service.

#### Retention periods for candidate-based data

You enter the retention periods that the report has to take into account in Customizing for SAP E-Recruiting under *Store Legal Periods*. For more information, see the documentation of the Customizing activity.

## 13.3.5.1.1.12 Sending E-Mails Using the Workflow

SAP E-Recruiting uses workflows that send various documents by e-mail.

The table below shows the workflows and lists the e-mails that are sent using the relevant workflows.

E-Mails Using Workflows

Workflow Template	Description	E-Mail Recipient	E-Mail Content	How E-Mail Is Sent
WS51800042	ERCAdjEntry	-	-	-
WS51900003	ERCSendPwd	Candidate	Send password	Method
WS51900005	ERCStatusChg	Candidate	Confirmation of receipt of application	Method

Description	E-Mail Recipient	E-Mail Content	How E-Mail Is Sent
	Candidate	Correspondence: Re- jection	Method
	Recruiter	Notification that appli- cation is withdrawn	WF E-Mail
ERCCandDerig	Candidate	Confirmation that can- didate has been dereg- istered	Method
ERCApprReqWD	Approver	Notification to the ap- prover	WF E-Mail
	Requester	Notification of the de- cision	WF E-Mail
ERCObjCreate	Candidate	Acknowledge Candi- date	Method
	Candidate	Verification mail	Method
ERCActCreate	-	-	-
ERCStatChg_2	Candidate	Confirmation of receipt of application	Method
	Candidate	Correspondence: Re- jection	Method
	Recruiter	Notification that appli- cation is withdrawn	WF E-Mail
ERCActCrea_2	-	-	-
ERCSendVerif	Candidate	Confirmation mail	Method
	ERCCandDerig ERCApprReqWD ERCApprReqWD ERCObjCreate ERCActCreate ERCStatChg_2 ERCStatChg_2	Candidate Candidate Recruiter ERCCandDerig Candidate ERCApprReqWD Approver Requester ERCObjCreate Candidate ERCActCreate ERCActCreate Candidate Candidate ERCActCreate ERCActCreate Candidate Candid	CandidateCorrespondence: RejectionRecruiterNotification that application is withdrawnERCCandDerigCandidateConfirmation that candidate has been deregisteredERCApprReqWDApproverNotification to the approverRequesterNotification of the decisionERCObjCreateCandidateAcknowledge CandidateERCActCreateERCStatChg_2CandidateConfirmation of receipt of applicationERCActCreateERCStatChg_2CandidateCorrespondence: RejectionERCActCrea_2ERCActCrea_2

# 13.3.5.1.2 User Administration and Authentication

SAP E-Recruiting uses the user management and authentication mechanisms provided with ABAP Platform, in particular the Application Server ABAP. Therefore, the security recommendations and guidelines for user administration and authentication as described in the Application Server ABAP Security Guide also apply to SAP E-Recruiting.

In addition to these guidelines, we include information about user administration and authentication that specifically applies to SAP E-Recruiting in the following topics:

• User Management

This topic lists the tools to use for user management, the types of users required, and the standard users that are delivered with SAP E-Recruiting.

• Integration into Single-Sign-On Environments This topic describes how SAP E-Recruiting supports Single Sign-On mechanisms.

## 13.3.5.1.2.1 User Management

## Definition

User management for SAPE-Recruiting uses the mechanisms provided by SAP Web Application Server ABAP such as tools, user types, and password policies. For an overview of how these mechanisms apply for SAPE-Recruiting, see the sections below.

## **User Administration Tools**

The following table shows the tools to use for user management and user administration for SAPE-Recruiting .

User Management Tools

Tool	Detailed Description	Prerequisites
User and Role Maintenance (transac- tion PFCG)	You can use the Role Maintenance transaction PFCG to generate profiles for the SAPE-Recruiting users.	
Technical Settings for User Manage- ment in SAPE-Recruiting	For more information on user profiles and the roles, see Customizing for SAP E-Recruiting under Technical Settings User Administration.	
Workflow Settings	For more information, see the Customizing for SAPE-Recruiting un- der Technical Settings Workflow Workflow in E-Recruiting .	You use the SAP Workflow.

## **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively have to change their passwords on a regular basis, but not users who run background processing jobs.

#### i Note

For more information, see the Customizing for SAPE-Recruiting under Technical Settings User Administration Create Special Users .

The user types required for SAPE-Recruiting are:

Reference user

You can create reference users to simplify authorization maintenance. You assign different roles to each reference user. If you then assign a reference user to a user, the user inherits all of the reference user's role attributes and authorization profile.

• Service user

Some scenarios are accessible for registered users only; other scenarios are also accessible for unregistered users (registration, job postings, direct application). You must assign a service user to these services so that an unregistered user can use them.

#### Background User for Workflow

To be able to use the workflow functions, you must create a system user (such as WF-BATCH) in the standard system.

For more information, see the Customizing for SAP E-Recruiting under Technical Settings Workflow Workflow in E-Recruiting.

In SAP E-Recruiting, you must assign a candidate to this user. To do this, you can use the report RCF\_CREATE\_USER, irrespective of whether you run SAP E-Recruiting and the HR system on the same instance or on different instances.

For more information, see *Background User for Workflow* under Talent Management SAP E-Recruiting Authorizations in the SAP S/4HANA Security Guide for Human Resources.

#### **Standard Users**

We do not deliver standard users within SAP E-Recruiting.

# 13.3.5.1.2.2 Integration into Single Sign-On Environments

The most widely-used supported mechanisms are listed below. For a complete list, see the link provided below.

- Secure Network Communications (SNC) SNC is available for user authentication and provides for an SSO environment when using the SAP GUI for Windows or Remote Function Calls.
- SAP logon tickets

SAP E-Recruiting supports the use of logon tickets for SSO when using a Web browser as the frontend client. In this case, users can be issued a logon ticket after they have authenticated themselves with the initial SAP system. The ticket can then be submitted to other systems (SAP or external systems) as an authentication token. The user does not need to enter a user ID or password for authentication but can access the system directly after the system has checked the logon ticket.

Client certificates

As an alternative to user authentication using a user ID and passwords, users using a Web browser as a frontend client can also provide X.509 client certificates to use for authentication. In this case, user authentication is performed on the Web server using the Secure Sockets Layer Protocol (SSL Protocol) and no passwords have to be transferred. User authorizations are valid in accordance with the authorization concept in the SAP system. Security Assertion Markup Language (SAML) 2.0
 SAML 2.0 provides a standards-based mechanism for SSO. The primary reason to use SAML 2.0 is to enable SSO across domains.

SAP E-Recruiting supports the Single Sign-On (SSO) mechanisms provided by SAP NetWeaver. Therefore, the security recommendations and guidelines for user administration and authentication as described in the SAP NetWeaver Security Guide also apply to SAP E-Recruiting.

For more information about the available authentication mechanisms, see *User Authentication and Single Sign-On* in the SAP NetWeaver Library.

## 13.3.5.1.3 Authorizations

SAP E-Recruiting uses the authorization concept provided by AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply to SAP E-Recruiting.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the SAP Web AS ABAP.

#### i Note

For more information about how to create roles, see section *Role Administration* under *Identity Management* in the SAP Library for SAP S/4HANA.

The following section shows the standard roles and the relevant authorization objects that SAP E-Recruiting uses. These are:

- Background User for Workflow
- Recruiter, Administrator, and Data Entry Clerk
- Manager
- Candidate

#### Authorization Object S\_ICF

We strongly recommend that you use the authorization object *S\_ICF* to safeguard the Web Dynpro applications in SAP E-Recruiting. For the relevant applications, see the ICF service tree (transaction *SICF*) under **/ default\_host/sap/bc/webdynpro/sap**. The names of the applications in SAP E-Recruiting start with ERC for the recruiter and the administrator, and with HRRCF for the candidate.

You can safeguard each application by entering a character string for it in the SAP Authorization field under Service Data and using this character string in the field ICF\_VALUE of the authorization object s\_ICF in the corresponding user roles. For more information, see the documentation for Authorization Object S\_ICF.

For information about services relevant for SAP E-Recruiting in the ICF service tree, see *Internet Communication Framework Security* of *SAP E-Recruiting*.

## 13.3.5.1.3.1 Background User for Workflow

## **Standard Roles**

The table below shows the standard role that SAP E-Recruiting uses for the background user. SAP E-Recruiting requires this background user for the execution of the workflow. The background user is usually the WF-BATCH user.

Standard Role for the Workflow

Role	Description
SAP_RCF_INT_CANDIDATE_SERVER	Internal Candidate (Server) under Roles (User Profiles)
	This role provides the necessary authorizations for an inter- nal candidate in SAP E-Recruiting that are required on the backend system when using a separated system (front-end and backend on different systems).

You have to create a corresponding candidate for the background user of the workflow. You use the RCF\_CREATE\_USER report to do this. For more information, see the Customizing for SAP E-Recruiting under *Technical Settings*  $\rightarrow$  *Workflow*  $\rightarrow$  *Workflow in E-Recruiting*.

For the background user to be used in SAP E-Recruiting, the background user requires the authorization to make status changes to the SAP E-Recruiting objects (authorization object P\_RCF\_STAT) in addition to all of the authorizations usually assigned to an internal candidate.

## **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used by SAP E-Recruiting.

For more information, see section Authorizations for SAP E-Recruiting under Roles (User Profiles).

Standard Authorization Objects

Authorization Object	Field	Value	Description
P_RCF_APPL	RCF_APPL	SAP E-Recruiting applica- tions	Authorization object that specifies within SAP E-Re- cruiting which SAP E-Recruit- ing applications a user can call. The authorization object is used for the (internal and ex- ternal) candidates' applica- tions.

Authorization Object	Field	Value	Description
R_RCF_VIEW	RCF_VIEW	SAP E-Recruiting data over- views	Authorization object that specifies within SAP E-Re- cruiting which data overviews a user can access.
P_RCF_POOL	RCF_POOL	<ul> <li>The following ways to access the candidate pool directly are available:</li> <li>Status-Independent Access to Candidates (DIRECT_ACC)</li> <li>Recognition of Multiple Applicants (DUPL_CHECK)</li> <li>Maintenance of Candidate Data (CAND_MAINT)</li> </ul>	Authorization object that specifies within SAP E-Re- cruiting which type of direct access a user can have to the candidates in the Talent Pool.
P_RCF_STAT	OTYPE RCF_STAT	SAP E-Recruiting objects and permitted object status	Authorization object that specifies within SAP E-Re- cruiting the authorization for status changes to SAP E-Re- cruiting objects (for example, candidate, application, candi- dacy).
P_RCF_ACT	ACTVT	<ul> <li>Activities, processes, and the following ac- cesses to the activities:</li> <li>Add or Create</li> <li>Change</li> <li>Delete</li> </ul>	Authorization object that specifies within SAP E-Re- cruiting which type of access a user can have to activi- ties. An activity in SAP E-Re- cruiting is therefore identified through the assigned proc- ess and through the activity type.

# 13.3.5.1.3.2 Recruiter, Administrator, and Data Entry Clerk

## **Standard Roles**

The following table shows the standard roles that are used by SAP E-Recruiting for recruiters, administrators, and data entry clerks.

Standard Roles for Recruiters, Administrators, and Data Entry Clerks

Role	Description	
SAP_RCF_REC_ADMIN_ERC_CI_2	Recruiting Administrator (Obsolete)	
	Administrator for SAP E-Recruiting	
	i Note	
	This role is obsolete and has been replaced with the role SAP _ERC_REC_ADMIN_CI_4.	
SAP_RCF_REC_ADMIN_ERC_CI_4	Recruiting Administrator (NWBC) (Obsolete)	
	You need this role if you want to use the Recruiting Admin- istrator based on SAP Business Client for HTML. The role is a composite role consisting of the single roles SAP _ RCF _REC_ADMIN_SR_ERC_CI_4 and SAP _ RCF _REC_AD- MIN_ERC_CI_2.	
	i Note	
	This role is obsolete and has been replaced with the role SAP _ERC_REC_ADMIN_CI_4.	
SAP_RCF_REC_ADMIN_SR_ERC_CI_4		
SAP_RCF_REC_ADMIN_SR_ERC_CI_4	Recruiting Administrator (NWBC) (Obsolete)	
SAP_RCF_REC_ADMIN_SR_ERC_CI_4	Recruiting Administrator (NWBC) (Obsolete) This role contains the recruiting administrator's menu for display based on SAP Business Client for HTML.	
SAP_RCF_REC_ADMIN_SR_ERC_CI_4	This role contains the recruiting administrator's menu for	
SAP_RCF_REC_ADMIN_SR_ERC_CI_4	This role contains the recruiting administrator's menu for display based on SAP Business Client for HTML.	
SAP_RCF_REC_ADMIN_SR_ERC_CI_4 SAP_ERC_REC_ADMIN_CI_4	This role contains the recruiting administrator's menu for display based on SAP Business Client for HTML. <b>i Note</b> This role is obsolete and has been replaced with the role	
	This role contains the recruiting administrator's menu for display based on SAP Business Client for HTML. <b>i Note</b> This role is obsolete and has been replaced with the role SAP_ERC_REC_ADMIN_CI_4.	
SAP_ERC_REC_ADMIN_CI_4	This role contains the recruiting administrator's menu for display based on SAP Business Client for HTML. <b>i Note</b> This role is obsolete and has been replaced with the role SAP_ERC_REC_ADMIN_CI_4. Recruiting Administrator	
SAP_ERC_REC_ADMIN_CI_4	This role contains the recruiting administrator's menu for display based on SAP Business Client for HTML. <b>i Note</b> This role is obsolete and has been replaced with the role SAP_ERC_REC_ADMIN_CI_4. Recruiting Administrator Data Entry Clerk (Obsolete) The role contains the authorization for minimum data entry	
SAP_ERC_REC_ADMIN_CI_4	This role contains the recruiting administrator's menu for display based on SAP Business Client for HTML. <b>i Note</b> This role is obsolete and has been replaced with the role SAP_ERC_REC_ADMIN_CI_4. Recruiting Administrator Data Entry Clerk (Obsolete) The role contains the authorization for minimum data entry for incoming paper applications.	

Role	Description	
SAP_RCF_RECRUITER_ERC_CI_2	Recruiter (Obsolete)	
	The role has access to the following data:	
	<ul> <li>Candidate data: The data is displayed for all candidates who stored their data in the Talent Pool.</li> <li>All publications</li> <li>All requisition data</li> <li>All application data</li> <li>All data for the selection processes</li> </ul>	
	The role also contains the authorization for minimum data entry for incoming paper applications.	
	i Note	
	This role is obsolete and has been replaced with the role SAP _ERC_RECRUITER_CI_4.	
SAP_RCF_RECRUITER_ERC_CI_4	Recruiter (NWBC) (Obsolete)	
	You need this role if you want to use the Recruiter based on SAP Business Client for HTML. The role is a composite role consisting of the single roles SAP _ RCF _RECRUITER_SR_ERC_CI_4 and SAP _ RCF _RE- CRUITER_ERC_CI_2.	
	i Note	
	This role is obsolete and has been replaced with the role SAP_ERC_RECRUITER_CI_4.	
SAP_RCF_RECRUITER_SR_ERC_CI_4	Recruiter (NWBC) (Obsolete)	
	This role contains the recruiter's menu for display based on SAP Business Client for HTML.	
	i Note	
	This role is obsolete and has been replaced with the role SAP_ERC_RECRUITER_CI_4.	
SAP_ERC_RECRUITER_CI_4	Recruiter	

Role	Description
SAP_RCF_RES_RECRUITER_ERC_CI_2	Restricted Recruiter (Obsolete)
	This role contains the same authorizations as the Recruiter role. However, restricted recruiters cannot change the status of requisitions and publications (see authorization object P_ RCF _ STAT ).
	i Note This role is available only if you activate the business function HCM _ERC_CI_3. This role is obsolete and has been replaced with the role SAP _ERC_ RES _RECRUITER_CI_4.
SAP_ERC_RES_RECRUITER_CI_4	Restricted Recruiter

## **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used by SAP E-Recruiting .

For more information, see the documentation for SAP E-Recruiting under Authorizations.

Standard Authorization Objects

Authorization Object	Field	Value	Description
P_RCF_WDUI	RCF_APPL	SAP E-Recruiting applica- tions	Authorization object that specifies within SAP E-Re- cruiting which SAP E-Recruit- ing application a user can call.
			The authorization object is used for the recruiter's, ad- ministrator's, and data entry clerk's applications.
R_RCF_VIEW	RCF_VIEW	Data Overview	Authorization object that specifies within SAP E-Re- cruiting which data overviews a user can access.

Authorization Object	Field	Value	Description
P_RCF_POOL	RCF_POOL	The following ways to access the candidate pool directly are available: • Status-Independent Ac-	Authorization object that specifies within SAP E-Re- cruiting which type of direct access a user can have to the candidates in the Talent Pool.
		cess to Candidates (DI- RECT_ACC)	
		<ul> <li>Recognition of Mul- tiple Applicants (DUPL_CHECK)</li> </ul>	
		<ul> <li>Maintenance of Can- didate Data ( CAND _MAINT)</li> </ul>	
P_RCF_STAT OTYPE RCF_STAT	OTYPE	permitted object status specifies within SAP E-F cruiting the authorizatio making status changes SAP E-Recruiting object	Authorization object that
	RCF _ STAT		cruiting the authorization for making status changes to SAP E-Recruiting objects (for example, candidate, applica-
P_RCF_ACT ACTVT	ACTVT		Authorization object that
		<ul><li>Change</li><li>Delete</li></ul>	specifies within SAP E-Re- cruiting which type of access a user can have to activi- ties. An activity in SAP E-Re- cruiting is therefore identified through the assigned proc- ess and through the activity type.
-	POWL_APPID, POWL_CAT ,	WORKCENTER specifies	Authorization object that
	POWL _LSEL,		specifies the authorizations for the Personal Object Work- list ( POWL ) iViews.
	POWL _QUERY,		
	POWL_RA_AL,		
	POWL_TABLE		

# 13.3.5.1.3.3 Manager

Using the *Manager Involvement in E-Recruiting* business function (Manager Self-Service) affects the two software components SAP Enterprise Extension HR (EA-HR) and SAP E-Recruiting (ERECRUIT). You have to create an RFC connection from the HR system (EA-HR) to the E-Recruiting system (ERECRUIT). You store

an anonymous service user (that was defined in the E-Recruiting system) for this RFC connection. The SAP \_RFC\_MANAGER\_SERVICE role is assigned to the service user.

#### **Standard Roles**

The following table shows the standard roles that are used by SAP E-Recruiting for managers .

Standard Roles for Manager Scenario

Role	Description		
SAP_RCF_MANAGER	Manager		
	This role is required so that managers can access SAP E-Re- cruiting from the Portal ( <i>Manager Self Service</i> ).		
	The manager wants to fill the vacant jobs in his or her area. To do this, the manager creates requisitions with the status <i>In Process</i> that are then processed further by recruiters.		
	The role has access to the following data:		
	Candidate data: The manager can see only the candidate data that is assigned to requisitions for which the manager is responsible.		
	Requisition data and data for selection processes: The man- ager can only see data for which he or she is responsible.		
	The role also contains the authorization to respond to ques- tionnaires about candidates that are assigned to the relevant requisitions.		
SAP_RFC_MANAGER_SERVICE	Service user		
	This role is required to request a requisition from the HR system. The service user to which this role is assigned must exist in the E-Recruiting system.		

## **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used by SAP E-Recruiting.

For more information, see the documentation for SAP E-Recruiting under Authorizations (Recruitment) .

Standard Authorization Objects

Authorization Object	Field	Value	Description
P_RCF_APPL	RCF_APPL	SAP E-Recruiting applica- tions	Authorization object that specifies within SAP E-Re- cruiting which SAP E-Recruit- ing applications a user can call.
R_RCF_VIEW	RCF_VIEW	SAP E-Recruiting data over- views	Authorization object that specifies within SAP E-Re- cruiting which data overviews a user can access.
P_RCF_POOL	RCF_POOL	The following ways to access the candidate pool directly are available:	Authorization object that specifies within SAP E-Re- cruiting which type of direct
		Status-Independent Access to Candidates (DIRECT_ACC)	access a user can have to the candidates in the Talent Pool.
		Recognition of Multiple Appli- cants (DUPL_CHECK)	
		Maintenance of Candidate Data ( CAND _MAINT)	
P_RCF_STAT	.RCF_STAT OTYPE SAP E-Recruiting objects and		
	RCF _ STAT	permitted object status	specifies within SAP E-Re- cruiting the authorization for status changes to SAP E-Re- cruiting objects (for example, candidate, application, candi- dacy).
P_RCF_ACT	ACTVT	Add or Create	Authorization object that
		Change	specifies within SAP E-Re- cruiting which type of access
		Delete	a user can have to activi- ties. An activity in SAP E-Re- cruiting is therefore identified through the assigned proc- ess and through the activity type.

# 13.3.5.1.3.4 Candidate

### **Standard Roles**

The table below shows the standard roles that are used by SAP E-Recruiting for candidates .

Standard Roles for Candidate Scenario

Role	Description
SAP_RCF_UNREG_CANDIDATE_CLIENT	Unregistered Candidate (Client) (Obsolete)
	This role contains the necessary authorizations for unregis- tered candidates/service users that are required on the front-end system when using a separated system (front-end and backend on different systems).
	If you execute unregistered scenarios directly on the back- end system, you must also assign this role to the service user in the backend system.
	i Note
	This role is obsolete and has been replaced with the role SAP _ERC_ UNR _ CAND _CLIENT_CI_4.
SAP_ERC_UNR_CAND_CLIENT_CI_4	Unregistered Candidate (Client)
SAP_RCF_UNREG_CANDIDATE_SERVER	Unregistered Candidate (Server)
	This role provides the necessary authorizations for an un- registered candidate/service user in SAP E-Recruiting that are required on the backend system when using a separated system (front-end and backend on different systems).
SAP_RCF_UNREGISTERED_CANDIDATE	(Unregistered) Candidate – Service User (Obsolete)
	This role provides the necessary authorizations for an un- registered candidate/service user in SAP E-Recruiting that are required when using the front-end and backend on one system.
	i Note
	This role is obsolete and has been replaced with the role SAP _ERC_ UNR _CANDIDATE_CI_4.
SAP_ERC_UNR_CANDIDATE_CI_4	Unregistered Candidate

Role	Description	
SAP_RCF_EXT_CANDIDATE_CLIENT	External Candidate (Client) (Obsolete)	
	This role contains the necessary authorizations for external candidates that are required on the front-end system when using a separated system (front-end and backend on different systems).	
	i Note	
	This role is obsolete and has been replaced with the role SAP _ERC_EXT_ CAND _CLIENT_CI_4.	
SAP_ERC_EXT_CAND_CLIENT_CI_4.	External Candidate (Client)	
SAP_RCF_EXT_CANDIDATE_SERVER	External Candidate (Server)	
	This role provides the necessary authorizations for an exter- nal candidate in SAP E-Recruiting that are required on the backend system when using a separated system (front-end and backend on different systems).	
SAP_RCF_EXTERNAL_CANDIDATE	External Candidate (Obsolete)	
	This role may only display its own data. The role can only see job postings that you published via publications using the external posting channels.	
	i Note	
	This role is obsolete and has been replaced with the role SAP _ERC_EXT_CANDIDATE_CI_4.	
SAP_ERC_EXT_CANDIDATE_CI_4	External Candidate	
SAP_RCF_INT_CANDIDATE_CLIENT	Internal Candidate (Client) (Obsolete)	
	This role contains the necessary authorizations for internal candidates that are required on the front-end system when using a separated system (front-end and backend on different systems).	
	If you allow internal candidates direct access to the backend system, you must also assign this role to the reference user for internal candidates in the backend system.	
	i Note	
	This role is obsolete and has been replaced with the role SAP _ERC_ INT _ CAND _CLIENT_CI_4.	

Role	Description	
SAP_ERC_INT_CAND_CLIENT_CI_4	Internal Candidate (Client)	
SAP_RCF_INT_CANDIDATE_SERVER	Internal Candidate (Server)	
	This role provides the necessary authorizations for an inter- nal candidate in SAP E-Recruiting that are required on the backend system when using a separated system (front-end and backend on different systems).	
SAP_RCF_INTERNAL_CANDIDATE	Internal Candidate (Obsolete)	
	This role may only display its own data. The role can only see job postings that you published via publications using the internal posting channels.	
	The role does not have access to the following data:	
	Requisition data	
	Posting data	
	<ul><li>Application data</li><li>Data for the selection process</li></ul>	
	iNote	
	This role is obsolete and has been replaced with the role SAP_ERC_INT_CAND_CLIENT_CI_4.	
SAP_ERC_INT_CAND_CLIENT_CI_4	Internal Candidate	
SAP_RCF_ESS_SR_ERC_CI_4	E-Recruiting Services for ESS (WDA) (Obsolete)	
	This role contains the authorizations in SAP E-Recruiting for employees that use E-Recruiting services in ESS WDA (Employee Self-Service Web Dynpro ABAP).	
	i Note	
	This role is obsolete and has been replaced with the role SAP _ERC_ INT _ CAND _CLIENT_CI_4.	

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used by SAP E-Recruiting .

For more information, see the documentation for SAP E-Recruiting under Authorizations (Recruitment).

#### Standard Authorization Objects

Authorization Object	Field	Value	Description
P_RCF_APPL	RCF_APPL	SAP E-Recruiting applica- tions	Authorization object that specifies within SAP E-Re- cruiting which SAP E-Recruit- ing applications a user can call.
			The authorization object is used for the (internal and ex- ternal) candidates' applica- tions.
R_RCF_VIEW	RCF_VIEW	SAP E-Recruiting data over- views	Authorization object that specifies within SAP E-Re- cruiting which data overviews a user can access.
P_RCF_STAT	OTYPE RCF_STAT	SAP E-Recruiting objects and permitted object status	Authorization object that specifies within SAP E-Re- cruiting the authorization for making status changes to SAP E-Recruiting objects (for example, candidate, applica- tion, candidacy).
P_RCF_ACT	ACTVT	<ul><li>Add or Create</li><li>Change</li><li>Delete</li></ul>	Authorization object that specifies within SAP E-Re- cruiting which type of access a user can have to activi- ties. An activity in SAP E-Re- cruiting is therefore identified through the assigned proc- ess and through the activity type.

Additional Standard Authorization Objects when Using Candidate Scenario with Front-end and Backend on Separate Systems

Authorization Object	Field	Value	Description
S_RCF	ACTTV		Authorization object for RFC
	RFC_NAME		access
	RFC TYPE		(For more information,
			see the documentation
			for Authorization Object
			S_RFC .)

Authorization Object	Field	Value	Description
S_RFCALC	ACTTV		Authorization check for RFC
	RFC_CLIENT		users (for example, <i>Trusted</i> System )
	RFC_EQUSER		(For more information,
	RFC_INFO		see the documentation
	RCF_SYSID		for Authorization Object S_RFCACL .)
	RCF_TCODE		
	RCF_USER		
S_ICF	ICF_FIELD	Internet Communication Framework Service	Authorization checks for using services in Internet Communication Framework (SICF), for calling remote function modules using an RFC destination (SM59), and for configuring proxy settings (SICF).
			(For more information, see the documentation for <i>Authorization Object S_ICF</i> .)
			i Note
			You can use the author- ization object S_ICF to safeguard the use of RFC destinations and access to individual SICF serv- ices.

# 13.3.5.1.4 Session Security Protection

### Definition

To prevent access in JavaScript or plug-ins to the SAP logon ticket and security session cookies, we recommend activating secure session management.

We also highly recommend using SSL to protect the network communications where these security-relevant cookies are transferred.

### Session Security Protection on the AS ABAP

To prevent access in JavaScript or plug-ins to the SAP logon ticket and security session cookies (SAP\_SESSIONID\_<sid>\_<client>), activate Secure Session Management. With an existing security session, users can then start applications that require a user logon without logging on again. When a security session is ended, the system also ends all applications that are linked to this security session.

Use the transaction SICF\_SESSIONS to specify the following parameter values shown in the table below in your AB ABAP system:

Session Security Protection Profile Parameters

Profile Parameter	Recommended Value	Comment
icf/set_HTTPonly_flag_on_cookies	0	Client-dependent
login/ticket_only_by_https	1	Not client-dependent

For more information and detailed instructions, see section *Activating HTTP Security Session Management on AS ABAP* in the AS ABAP security documentation.

# 13.3.5.1.5 Network and Communication Security

Your network infrastructure is extremely important in protecting your system. Your network needs to support the communication necessary for your business needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats based on software flaws (at both the operating system and application level) or network attacks such as eavesdropping. If users cannot log on to your application or database servers at the operating system or database layer, then there is no way for intruders to compromise the machines and gain access to the backend system's database or files. Additionally, if users are not able to connect to the server LAN (local area network), they cannot exploit well-known bugs and security holes in network services on the server machines.

The network topology for SAP E-Recruiting is based on the topology used by the ABAP Platform. Therefore, the security guidelines and recommendations described in the ABAP Platform Security Guide also apply to SAP E-Recruiting. Details that specifically apply to SAP E-Recruiting are described in the following topics:

- Communication Channel Security This topic describes the communication paths and protocols used by SAP E-Recruiting.
- Network Security

This topic describes the recommended network topology for SAP E-Recruiting. It shows the appropriate network segments for the various client and server components and where to use firewalls for access protection. It also includes a list of the ports needed to operate SAP E-Recruiting.

• Communication Destinations This topic describes the information needed for the various communication paths, for example, which users are used for which communications.

For more information, see the following sections in the ABAP Platform Security Guide:

- Network and Communication Security
- Security Aspects for Connectivity and Interoperability

# 13.3.5.1.5.1 Communication Channel Security

#### Use

The table below shows the communication channels used by SAP E-Recruiting, the protocol used for the connection, and the type of data transferred.

Communication Paths

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Front-end client that uses SAP GUI for Windows as the application server	DIAG	All Customizing data	Passwords
Front-end client that uses a Web browser as the applica- tion server	HTTP, HTTPS	All application data	Passwords, personal data
	i Note We generally recom- mend using HTTPS		

DIAG and RFC connections can be protected using *Secure Network Communications* (SNC). HTTP connections are protected using the *Secure Sockets Layer* (SSL) protocol.

#### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the SAP NetWeaver Security Guide under Transport Layer Security.

### Printing

SAP E-Recruiting has numerous options for printing contents. For information about security while printing, see the *SNC User's Guide*.

## 13.3.5.1.5.2 Network Security

### Definition

You can operate SAP E-Recruiting in different ways. You can run the front end and backend for candidates' users on different systems. You can also operate SAP E-Recruiting and the HR system integrated on one system or on different instances.

We recommend that you run the front end and backend of candidates' users on different systems and that you do not integrate SAP E-Recruiting and the HR system on one system.

### **Firewall Settings**

For more information, see Using Firewall Systems for Access Control in the ABAP Platform Security Guide.

### **Ports**

SAP E-Recruiting runs on SAP NetWeaver and uses the ports from AS ABAP. For more information, see the topics for *AS ABAP Ports* in the corresponding ABAP Platform Security Guides.

For other components, for example, SAPinst, SAProuter, or SAP Web Dispatcher, see https://help.sap.com/viewer/ports.

# 13.3.5.1.5.3 Communication Destinations

The following sections provide an overview of the communication destinations that are relevant for the user in the SAP E-Recruiting roles.

# 13.3.5.1.5.3.1 Communication Destinations (Recruiter, Administrator, and Data Entry Clerk)

The following table provides an overview of the communication destinations that SAP E-Recruiting uses.

You use the following communication destinations depending on which application you use to manage your HR master data:

- If you use the SAP GUI transactions to maintain HR master data (for example, transactions PA\*), communication with SAP E-Recruiting runs via RFC connections.
- If you use the *HR Administrative Services* application, communication with SAP E-Recruiting runs via SAP PI (Process Integration).

Destination	Delivered	Туре	Users, Authorizations	Description
SAP E-Recruiting to SAP Human Resources Management	No	RFC	See Customizing	IMG: SAP E-Recruiting Applicant Tracking Activities Set Up Data Transfer for New Employees

Destination	Delivered	Туре	Users, Authorizations	Description
From SAP Human Re- sources Management to SAP E-Recruiting	No	RFC	See Customizing	<ul> <li>SAP E-Recruiting</li> <li>Technical Settings</li> <li>SAP ERP Central Component (ECC)</li> <li>Integration Software Runs on Different</li> <li>Instances Set Up</li> <li>Data Transfer from SAP</li> <li>ECC </li> </ul>
From SAP E-Recruiting to TREX	No	RFC	See Customizing	<ul> <li>SAP E-Recruiting</li> <li>Technical Settings</li> <li>User Administration</li> <li>Create Special Users</li> </ul>
				<ul> <li>SAP E-Recruiting</li> <li>Technical Settings</li> <li>Search Engine Set</li> <li>Up Search Engine for E-Recruiting</li> </ul>
From SAP E-Recruiting to HR Administrative Services	No	XI messages		Transfer external can- didate's data when hir- ing
From HR Administra- tive Services to SAP E- Recruiting	No	XI messages		Return personnel num- ber of former external candidate to SAP E-Re- cruiting

### i Note

Changes to the HR master data are transferred to SAP E-Recruiting using the master data distribution in the ALE scenario.

# 13.3.5.1.5.3.2 Communication Destinations for Manager Involvement

The following table provides an overview of the communication destinations that SAP E-Recruiting uses for Manager Involvement.

Communication Destinations for Manager Involvement (Manager Self-Service)

Destination	Delivered	Туре	Users, Authorizations	Description
From HR system (Man- ager Self-Service) to SAP E-Recruiting	No	RFC	See Customizing	SAP Customizing Implementation Guide $\rightarrow$ Integration with Other SAP Components $\rightarrow$ Business Packages / Functional Packages $\rightarrow$ Manager Self Service $\rightarrow$ Recruitment $\rightarrow$ Create RFC Connection to E-Recruiting System.

In the HR system, the methods of the CL\_IM\_HRRCF\_REQUI\_REQUEST class use the RFC connection to call function modules in the E-Recruiting system.

The IF\_HRASROO GEN \_SERVICE\_ADVANCED~FLUSH method transfers information from the requisition request form to the corresponding infotypes of SAP E-Recruiting.

The methods call the following function modules in the E-Recruiting system:

- HRRCF\_MDL\_UIS\_ATT\_TYPE\_GET
- ERC\_SE\_REQUI\_CREATE\_RC

The IF\_HRASROO GEN\_SERVICE~ GET\_HELP\_VALUES method fills the value helps for input fields in the requisition request form with values from SAP E-Recruiting.

The method calls the following function modules in the E-Recruiting system:

- HRRCF\_MDL\_UIS\_VH\_COMMON
- HRRCF\_GET\_MANAGERS\_FOR\_SUBST
- HRRCF\_MDL\_VH\_EMPLOYMENT\_FRACT
- HRRCF\_MDL\_VH\_SALARY\_CURRENCY
- HRRCF\_MDL\_VH\_SALARY\_RANGE
- HRRCF\_MDL\_VH\_CONTRACT\_TYPE
- HRRCF\_MDL\_UIS\_SUPPORT\_GRPS\_GET

The IF\_HRASROO GEN \_SERVICE~DO\_OPERATIONS method determines the manager's substitutes in SAP E-Recruiting. In addition, you can use the method to determine a user in SAP E-Recruiting for a personnel number.

The method calls the following function modules in the E-Recruiting system:

- HRRCF\_GET\_MANAGERS\_FOR\_SUBST
- HRRCF\_MDL\_UIS\_USER\_GET
- HRRCF\_MDL\_UIS\_ASSIGNED\_GRP\_GET

# 13.3.5.1.5.3.3 Communication Destinations (Candidates)

The following table provides an overview of the communication destinations that SAP E-Recruiting uses for the candidate scenario with the front-end and backend on separate systems.

Destinations	Delivered	Туре	Users, Authorizations	Description
SAP E-Recruiting (front-end) to SAP E- Recruiting (backend)	No	RFC	See Customizing	<ul> <li>SAP E-Recruiting</li> <li>Technical Settings</li> <li>User Interfaces</li> <li>Candidate Frontend</li> <li>Candidate Enter RFC</li> <li>Destination of</li> <li>Receiving Backend</li> <li>System</li> </ul>
				You enter the RFC des- tination as a value of the RECFA UI2BL parameter.
SAP E-Recruiting (backend) to SAP E- Recruiting (front-end)	No	RFC	See Customizing	<ul> <li>SAP E-Recruiting</li> <li>Technical Settings</li> <li>User Interfaces</li> <li>Candidate Backend</li> <li>Candidate Specify</li> <li>System Parameters for</li> <li>Web Dynpro</li> <li>You enter the RFC destination as a value of the RECFA BL2UI</li> <li>parameter.</li> </ul>

Note that the communication destination "SAP E-Recruiting (front-end) to SAP E-Recruiting (backend)" was defined as a "trusted system connection". In this connection, no users can be stored in the credentials. For more information, see consulting note 1017866.

# 13.3.5.1.6 Internet Communication Framework Security

You should only activate those services that are needed for the applications running in your system. For SAP E-Recruiting, the following services are needed for the relevant roles:

- Administrator and Recruiter
  - All services with the prefix ERC in the path /default\_host/sap/bc/webdynpro/sap/

You activate the services in Customizing for SAP E-Recruiting under Technical Settings  $\rightarrow$  User Interfaces  $\rightarrow$  Administrator and Recruiter  $\rightarrow$  General Settings  $\rightarrow$  Determine E-Recruiting Services.

- Candidates
  - All services with the prefix *hrrcf* in the path /default\_host/sap/bc/webdynpro/sap/
  - All services in the path /default\_host/sap/bc/erecruiting/
  - All services with the prefix *hrrcf\_wd* in the path /default\_host/sap/bc/bsp/sap/
     You activate the services in Customizing for SAP E-Recruiting under *Technical Settings* → *User Interfaces* → *Candidate* → *Front-End Candidate* → *Specify E-Recruiting Services (Web Dynpro ABAP).*
- Manager (within the framework of Manager Involvement)
  - default\_host/sap/bc/erecruiting/dataoverview
  - default\_host/sap/bc/webdynpro/sap/hrrcf\_a\_dataoverview
  - default\_host/sap/bc/webdynpro/sap/hrrcf\_a\_requi\_monitor
  - default\_host/sap/bc/webdynpro/sap/hrrcf\_a\_req\_assess
  - default\_host/sap/bc/webdynpro/sap/hrrcf\_a\_tp\_assess
  - default\_host/sap/bc/webdynpro/sap/hrrcf\_a\_qa\_mss
  - default\_host/sap/bc/webdynpro/sap/hrrcf\_a\_substitution\_manager
  - default\_host/sap/bc/webdynpro/sap/hrrcf\_a\_substitution\_admin
     You activate the services in Customizing for SAP E-Recruiting under *Technical Settings* → *User* Interfaces → Manager Involvement → Specify E-Recruiting Services for MSS.

If your firewall(s) use(s) URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information, see *Activating and Deactivating ICF Services* in the SAP NetWeaver documentation in SAP Library.

For more information about ICF security, see the RFC/ICF Security Guide

# 13.3.5.1.7 Data Storage Security

### **Data Storage**

The SAP E-Recruiting data is saved as follows:

- If you use SAP E-Recruiting integrated with other SAP applications, the data is saved in the SAP Web AS or SAP ECC databases.
- If you use SAP E-Recruiting as a standalone application, the data is saved directly in the SAP E-Recruiting databases. You do not need to use any other databases in addition to these standard databases.

SAP E-Recruiting stores the data in the following locations:

Data	Storage Location
Master data	PD infotype tables
Attachments and user-defined texts	Knowledge Provider (KPro)

Data	Storage Location
Search query logs	Cluster table PCL _ RCF (SI)
Audit Trails	Cluster table PCL _ RCF (SI)
Infotype Log	Cluster table PCI_RCF (IL)

### Cookies

The application uses a Web browser. The SAP Web AS must issue cookies as well as accepting them.

# 13.3.5.1.8 Enterprise Services Security

The following chapters in the ABAP Platform Security Guide and documentation are relevant for all enterprise services delivered with SAP E-Recruiting:

- Security Guide Web Services
- Recommended WS Security Scenarios
- SAP Process Integration Security Guide

# 13.3.5.1.9 Other Security-Relevant Information

### Virus scan when uploading attachments

SAP E-Recruiting allows the user to upload files as attachments at various times in the program. Since attachments can potentially contain viruses, these viruses could enter your system when you upload the attachments. To reduce this risk as much as possible, we recommend you use an external virus scanner and restrict the MIME types of the attachments.

In the *Virus Scan when Uploading Documents* Customizing activity, you activate the virus scan profile / PAOC\_RCF\_BL/HTTP\_UPLOAD that you use in SAP E-Recruiting to perform a virus check when uploading attachments. This enables you to include external virus scanners to increase the security of your system.

You can use the Business Add-In (BAdI) HRRCF00\_DOC\_UPLOAD to check files that are uploaded as attachments to the E-Recruiting system. When doing so, you can use the CHECK\_ATTACH\_FILE\_TYPE method to specify which MIME types are permitted for the attachments. You call the BAdI using the *BAdI: Upload Documents* Customizing activity.

### Access to attachments via Microsoft Internet Explorer

You use *Microsoft Internet Explorer* and want to display attachments in the browser. To do this, *Microsoft Internet Explorer* checks the content of the attachment to determine the file type and display the attachment correctly (*MIME Type Sniffing*). In the worst case, it is thus possible that damaging files of an undesired file type are displayed in the browser or cause damage in another way. To avoid this potential threat to security, deselect *MIME Type Sniffing* in the security settings of *Microsoft Internet Explorer*.

# 13.3.5.1.10 Security-Relevant Logging and Tracing

### **Application Log**

SAP E-Recruiting uses the logging and tracing mechanisms from ABAP Platform. SAP E-Recruiting then writes exceptions in the Application Log. These exceptions can occur due to failed authorization checks, for example, and are therefore relevant for security.

For information about logging and tracing mechanisms of Application Server ABAP, see *Auditing and Logging* under *Application Logging*, there is more information about the application log.

You can access the part of the application log specific to SAP E-Recruiting by using the transaction SLG1 (Analyze Application Log) and entering the parameter Object = HRRCF.

### Audit Trail

SAP E-Recruiting creates an audit trail with the candidate profile and search queries. For more information, see *Access Audit Trails*.

# 13.3.5.1.11 Services in Lifecycle Management for Security

The following services are available from SAP Active Global Support to assist you in maintaining security in your SAP systems on an ongoing basis.

### Security Chapter in the EarlyWatch Alert (EWA) Report

This service regularly monitors the Security chapter in the EarlyWatch Alert report of your system. It tells you:

- Whether SAP Security Notes have been identified as missing on your system. In this case, analyze and implement the identified Notes, if possible. If you cannot implement the Notes, the report should be able to help you decide on how to handle the individual cases.
- Whether an accumulation of critical basis authorizations has been identified.

In this case, verify whether the accumulation of critical basis authorizations is okay for your system. If not, correct the situation. If you consider the situation okay, you should still check for any significant changes compared to former EWA reports.

• Whether standard users with default passwords have been identified on your system. In this case, change the corresponding passwords to non-default values.

### Security Optimization Service (SOS)

The Security Optimization Service can be used for a more thorough security analysis of your system, including:

- Critical authorizations in detail
- Security-relevant configuration parameters
- Critical users
- Missing security patches

This service is available as a self-service within the SAP Solution Manager or as a remote or on-site service. We recommend you use it regularly (for example, once a year) and in particular after significant system changes or in preparation for a system audit.

### **Security Configuration Validation**

The Security Configuration Validation can be used to continuously monitor a system landscape for compliance with predefined settings, for example, from your company-specific SAP Security Policy. This primarily covers configuration parameters, but it also covers critical security properties like the existence of a non-trivial Gateway configuration or making sure standard users do not have default passwords.

### Security in the RunSAP Methodology / Secure Operations Standard

With the E2E Solution Operations Standard Security service, a best practice recommendation is available on how to operate SAP systems and landscapes in a secure manner. It guides you through the most important security operation areas and links to detailed security information from SAP's knowledge base wherever appropriate.

### **More Information**

For more information about these services, see:

- SAP EarlyWatch Alert: https://support.sap.com/en/offerings-programs/support-services/earlywatchalert.html
- SAP Security Optimization Service / Security Notes Report: https://support.sap.com/en/offeringsprograms/support-services/security-optimization-services-portfolio.html

- Comprehensive list of SAP Security Notes: https://support.sap.com/en/my-support/knowledge-base/ security-notes-news.html
- Configuration Validation
- SAP Activate Methodology Roadmaps: https://support.sap.com/en/offerings-programs/methodologies/ implement.html

# 13.3.5.2 Performance Management

#### About This Chapter

This chapter of the Security Guide provides an overview of the security-relevant information for the *Performance Management* (PA-PD-PM) application component.

#### i Note

We use the name of the *Performance Management* to mean the same as the name *Objective Setting and Appraisals*. Both names correspond to the technical application component ID PA-PD-PM.

### **Overview of the Main Sections of This Chapter**

The following sections contain the security-relevant information that is specific to "Performance Management":

Important SAP Notes

This section provides information on why security is necessary and how the document is used, as well as references to other Security Guides on which this Security Guide is based.

• Security Aspects for Data, Data Flow, and Processes

This section provides an overview of the security aspects of the most frequently used processes in Performance Management.

• Authorizations

This section provides an overview of the authorization concept used for Performance Management.

Network and Communication Security

This section provides an overview of the following aspects:

- Communication Channel Security
- Network Security
- Internet Communication Framework Security

This section provides an overview of the services for the Internet Communication Framework (ICF) used by Performance Management.

• Data Storage Security

This section provides an overview of all critical data used by the scenario, component, and application as well as the security mechanisms used.

• Other Security-Relevant Information This section contains information on uploading and displaying attachments.

#### • Security-Relevant Logging and Tracing

This section provides an overview of the trace and log files that contain security-relevant information and that enable you to reproduce activities, for example, if there is a security violation.

### 13.3.5.2.1 Technical System Landscape

Overview of the technical system landscape for Performance Management:

- Front-end system: Web Dynpro for ABAP in applications in Manager Self-Service and Employee Self-Service
- Back-end system: Customizing for the *Objective Setting and Appraisals* application component (for example, Customizing for applications using Web Dynpro technology for ABAP).
- Back-end system: Transactions for administrators and HR specialists
- Download of Documents from the Back-End System in Knowledge Provider (KPRo)
- Workflow Example: Sending notifications to mangers or employees
  SAP Interactive Forms by Adobe For offline processing of the appraisal document (downloading and uploading of appraisal documents). For more information, see the guide for SAP Interactive Forms by Adobe under SAP Interactive Forms by
- Printing of Appraisal Documents
  - SAP Smart Forms

Adobe Security Guide.

• PDF-based print form

### 13.3.5.2.2 Security Aspects for Data, Data Flow, and Processes

In Performance Management, data for the appraisal process are processed as follows:

- For Managers in the Manager Self-Service applications.
   For more information about the Manager role, see the SAP S/4HANA Security Guide and choose:
   Human Resources Self-Services Manager Self-Service .
- For Employees in the Employee Self-Service applications.
   For more information about the Employee role, see the SAP S/4HANA Security Guide and choose
   Human Resources Self-Services Employee Self-Service .

#### Example

Managers as well as employees can work on appraisal documents in the applications (Web Dynpro for ABAP). The system saves the relevant data to the database. The system saves attachments to files (such as appraisals by an additional appraiser) in the Knowledge Provider (KPro).

# 13.3.5.2.3 Authorizations

Performance Management uses the authorization concept provided by Application Server ABAP (AS ABAP). Therefore, the security recommendations and guidelines for authorizations detailed in the ABAP Platform Security Guide ABAP also apply to Performance Management.

The ABAP Platform authorization concept is based on the assignment of authorization to users based on role. For role maintenance, use the profile generator (transaction: *Role Maintenance* (PFCG)) on the AS ABAP.

### i Note

For more information about creating roles, see Role Maintenance under Identity Management.

Authorizations for personnel appraisal implemented in Human Resources have a special significance. The *Performance Management* application component uses objects from the following components, among others:

- *Manager Self-Service* For more information, see *Authorizations* in Manager Self-Service.
- *Employee Self-Service* For more information, see *Authorizations* in Employee Self-Service.
- Organizational Management
- Personnel Development
- Training and Event Management
- SAP Learning Solution For more information, see Authorizations in SAP Learning Solution.

The *Performance Management* application component is therefore subject to the general authorization checks in the corresponding application component. Furthermore, the object type Person (P) in Performance Management is of central importance since this object type can be used for appraisers and appraisees (particularly for personnel appraisals). This means that standard checks for people in the SAP system are also valid for Performance Management. Furthermore, Performance Management has additional authorization aspects for controlling authorizations in this application that are realized using specific authorization object and authorization controlling in the Customizing settings for the appraisal template.

For more information about the authorization checks, see *General Authorization Check* and *Structural Authorization Check* (see SAP Library for SAP S/4HANA and choose Human Resources HR Tools Authorizations for Human Resources ).

# 13.3.5.2.3.1 SAP Standard Roles

The following SAP standard roles are used in Performance Management:

#### PFCG roles for the flexible appraisal process

- SAP\_HR\_HAP\_PMG\_ADMIN\_SR Administrator The authorizations for this role include the following:
  - Applications based on Web Dynpro technology for ABAP, such as Configure User Interfaces for Template (HAP\_CONFIGURATION)

- Transactions (for example, administrator functions (PHAP\_ADMIN\_PA), appraisal catalog (PHAP\_CATALOG\_PA), Change Appraisal (PHAP\_CHANGE\_PA), Transport Appraisal Template (PHAP\_TRANSPORT))
- SAP\_HR\_HAP\_PMG\_MANAGER\_SR Manager For example, this role contains the authorizations for applications based on Web Dynpro technology for ABAP:
  - Appraisal Document (HAP\_MAIN\_DOCUMENT)
  - Employee Document Overview (HAP\_START\_PAGE\_POWL\_UI\_MSS)
  - Application based on Web Dynpro technology for ABAP: Creation and Cascading of Team Goals (HAP\_A\_PMP\_GOALS)
- SAP\_HR\_HAP\_PMG\_EMPLOYEE\_SR Employee
   For example, this role for employees contains the authorization for applications based on Web Dynpro technology for ABAP:
  - Appraisal Document (HAP\_MAIN\_DOCUMENT)
  - Employee Document Overview (HAP\_START\_PAGE\_POWL\_UI\_ESS)
- SAP\_HR\_HAP\_PMG\_GOALS\_SR Specialist for Corporate Goals This role for applications based on Web Dynpro technology for ABAP contains authorization for the following: Creation and Cascading of Corporate Goals and Core Values (HAP\_A\_PMP\_GOALS)

#### PFCG roles for the Predefined Performance Management Process

- SAP\_HR\_HAP\_PMP\_ADMIN\_SR Administrator The authorizations for this role include the following:
  - Applications based on Web Dynpro technology for ABAP (such as the creation wizard for appraisal templates (HAP\_A\_TM\_CONF), Edit Performance Management Process (HAP\_A\_PMP\_TIMELINE))
  - Transactions (for example, administrator functions (PHAP\_ADMIN\_PA), appraisal catalog (PHAP\_CATALOG\_PA), Change Appraisal (PHAP\_CHANGE\_PA), Transport Appraisal Template (PHAP\_TRANSPORT))
- SAP\_HR\_HAP\_PMP\_MANAGER\_SR Manager For example, this role for managers contains the authorizations for applications based on Web Dynpro technology for ABAP:
  - Appraisal Document (HAP\_A\_PMP\_MAIN)
  - Employee Document Overview (HAP\_A\_PMP\_OVERVIEW)
  - Application based on Web Dynpro technology for ABAP: Creation and Cascading of Team Goals (HAP\_A\_PMP\_OVERVIEW)
- SAP\_HR\_HAP\_PMP\_EMPLOYEE\_SR Employee For example, this role for employees contains the authorization for applications based on Web Dynpro technology for ABAP:
  - Appraisal Document (HAP\_A\_PMP\_MAIN)
  - Employee Document Overview (HAP\_A\_PMP\_EMPLOYEE)
- SAP\_HR\_HAP\_PMP\_GOALS\_SR Specialist for Corporate Goals This role for applications based on Web Dynpro technology for ABAP contains authorization for the following: Creation and Cascading of Corporate Goals and Core Values (HAP\_A\_PMP\_GOALS)

#### Additional PFCG Roles

#### i Note

The following roles are also available in the system: In place of these roles, we recommend you use the roles listed above.

- SAP\_HR\_HAP\_ADMINISTRATOR (Administrator – Appraisals and objective setting agreements)
- SAP\_HR\_HAP\_MANAGER (Manager Flexible – Appraisals and objective setting agreements)
- SAP\_HR\_HAP\_EMPLOYEE (Employee Flexible – Appraisals and objective setting agreements)

#### ▲ Caution

You can call standard roles with the *role maintenance* transaction (PFCG). You must copy these standard roles into a customer-specific namespace for custom implementation to get custom specifications for the roles. When you enter a new name, note that it may not contain an SAP-specific name (SAP, "\_"). This is to ensure that a clear distinction can be made between customer-specific roles and standard SAP roles.

# 13.3.5.2.3.2 Overview of Authorization Objects

In Performance Management, the following authorization objects are essential for enabling users to access the application component for the following roles:

- Transaction authorizations (S\_TCODE, P\_TCODE)
- Access to HR master data (P\_ORGIN/CON, P\_PERNR)
- Access to objects in the Personnel Planning database (PLOG)
- Access to appraisals (P\_HAP\_DOC)

You can control the following for users with named roles using various authorization object fields:

- Activity (display, edit, delete)
- Object set (persons, appraisal templates)
- Content (infotypes)

For more information about these authorizations, see SAP Library under *ERP Central Component Human Resources Personnel Management Personnel Administration Technical Processes in Personnel Administration Authorizations for Human Resources*.

# 13.3.5.2.3.2.1 Authorization Objects S\_TCODE and P\_TCODE

Authorization object that is used to check whether a user is authorized to start the different HR transactions. The transaction code is checked.

#### Use

Regardless of the application, the authorization object **S\_TCODE** is used to check authorizations for starting the transactions defined for an application.

The authorization object **P\_TCODE** is used to check the authorization for starting various HR transactions. The additional check using P\_TCODE provides added security for personal data and is therefore used for numerous transactions in HCM applications (such as PA40, PHAP\_CHANGE\_PA). The authorization object P\_TCODE is not used in all HR transactions. Generally, it is used in HR applications where HR-specific authorization object, see P\_TCODE (HR transaction code).

#### Necessary Setting for Performance Management:

Transaction code field: PHAP\_\*\_PA (depending on role, specify exact transaction). For administrators, you must include transactions starting with OOHAP\_\*.

For more information about the authorizations, see SAP Library under Derived Rep Central Component Human Resources Management Personnel Management Personnel Administration Technical Processes in Personnel Administration Authorizations for Human Resources Management .

# 13.3.5.2.3.2.2 Authorization object PLOG (Personnel Planning)

An authorization object that is used to check the authorization for specific fields in the Personnel Management components (*Organizational Management*, *Personnel Development*, *Training and Event Management*, *SAP Learning Solution*, and so on).

#### Use

#### **Necessary Setting for Performance Management:**

INFOTYP: 1000, 1001, 1002, 1048, 5020, 5021, 5022, 5023, 5024, 5025, 5026

ISTAT: 4, 3

OTYPE: VA, VB, VC

PLVAR: \*

PPFCODE: Change for Customizing/Administrators, Display for End-Users

SUBTYP: 0001, 5020, A605, A606, A607, B605, B606, B607

#### Note

The object types have the following meaning:

- VA = Appraisal template
- VB = Criteria group
- VC = Criterion

The Customizing settings for the appraisal templates are made in the aforementioned infotypes (transaction PHAP\_CATALOG\_PA). Therefore, end users must have at least read authorization for these infotypes. If the appraisal templates include further object types as a result of using free enhancements (such as *Add Business Event Type*) or fixed enhancements (such as *Add Individual Development Plan Item*), additional authorizations are required for these object types, for example:

- Q = Qualifications
- O = Organizational unit
- S = Position
- C = Job
- D = Course type
- F = Location
- A = Work center

Since individual development plans can also include further standard object types and customer-specific object types, you must also include these when setting up authorizations according to the particular implementation.

For more information on the authorizations, see the SAP Library under *ERP Central Component* Human Resources Management Personnel Management Personnel Administration Technical Processes in Personnel Administration Authorizations for Human Resources Management

# 13.3.5.2.3.2.3 Authorization Object P\_HAP\_DOC

An authorization object used to check authorizations for accessing appraisal documents.

### Use

Among other things, the distribution of authorization for appraisal templates and appraisal documents is controlled using this authorization object. For more information about this authorization object, see P\_HAP\_DOC (Appraisal Systems: Appraisal). The P\_HAP\_DOC authorization object contains the following fields, which are tested during an authorization check:

Authorization Field	Description
ACTVT	Activity (display, change, delete)
PLVAR	Plan version (usually active plan version 01)
HAP_CAT_G	Appraisal category group ID (determines the appraisal cat- egory groups that a user can access). The appraisal cate- gory groups are contained in table T77HAP_C_GRP (process using transaction OOHAP_CAT_GROUP). For personnel ap- praisals, use category group 00000001 (see also SAP Note number 497773).
HAP_CAT	Appraisal category ID (determines the appraisal categories that a user can access). Appraisal categories are customer- specific and created in transaction PHAP_CATALOG_PA. They are saved in table T77HAP_C. You can display the numbering of the categories using transaction OOHAP_CAT- EGORY.
HAP_TEMPL	The appraisal template ID. An appraisal template is cus- tomer-specific and created in transaction PHAP_CATA- LOG_PA. It is an object of type VA. In this field, enter the eight-digit object ID from table HRP1000 of object type VA. This dictates the appraisal templates a user can access.
PROFL	Authorization profile. This field is only used if structural au- thorizations are used. (See Structural Authorizations in Per- formance Management).

#### Necessary Settings for PM:

ACTVT: \*

PLVAR: \*

HAP\_CAT\_G: 0000001 (for personnel appraisals)

HAP\_CAT:\* HAP\_TEMPL:\* (restrict by customer if necessary)

PROFL: \*

#### Note

You should not assign the authorization object P\_HAP\_DOC on its own since it is only effective when used in combination with other authorization objects. You must assign it together with the authorization objects PLOG and P\_ORGIN(CON). The authorization object PLOG enables users to access appraisal templates and

the criteria they contain (see Authorization Object PLOG [page 418]). The authorization object P\_ORGIN(CON) enables users to access HR data (see Authorization Object P\_ORGIN / P\_ORGINCON). The authorization object P\_PERNR is also required to enable users to access their own HR master data (for example, for ESS scenarios) (see Authorization Object P\_PERNR).

For more information about the authorizations, see SAP Library under ERP Central Component Human Resources Management Personnel Management Personnel Administration Technical Processes in Personnel Administration Authorizations for Human Resources Management.

# 13.3.5.2.3.2.4 Authorization Objects P\_ORGIN

An authorization object used to check the authorization for accessing HR master data.

### Use

The checks are run when HR infotypes have to be processed or read. In Performance Management, the persons for whom the user is allowed to process appraisal documents must be authorized via authorization object P\_ORGIN. The authorization check is run here using the following fields:

Authorization Field	Description	
INFT	Infotype	
SUBTY	Subtype	
AUTHC	Authorization level (such as read, write, matchcode)	
PERSA	Personnel area (from infotype 0001)	
PERSG	Employee group (from infotype 0001)	
PERSK	Employee subgroup (from infotype 0001)	
VDSK1	Organizational key (from infotype 0001)	

#### **Necessary Settings for Performance Management:**

INFTY: Usually, 0000, 0001, 0002 (depending on the organizational area for which the user is responsible)

SUBTY: \*

AUTHC: Read and matchcode

PERSA: (depending on the organizational area for which the user is responsible)

PERSG: (depending on the organizational area for which the user is responsible)

PERSK: (depending on the organizational area for which the user is responsible)

VDSK1: (depending on the organizational area for which the user is responsible)

#### Note

The authorization object P\_ORGIN provides the user with the necessary authorizations he or she needs to access personnel data. This authorization object is mandatory, that is, you cannot define the use of this authorization object as being optional by activating the structural authorizations in Performance Management (table T77S0, switch HAP00/AUTHO). Rather, the structural authorizations comprise an additional filter for accessing appraisal documents for the permitted set of persons (see Structural Authorization object P\_ORGIN, you do not need to assign specific infotypes in Performance Management. From a technical perspective, it is sufficient in Performance Management if a person is included in the fields PERSA, PERSG, PERSK, VDSK1 in the permitted amount. However, to ensure consistency for the user (for example, in the display of additional personal data in the appraisal document, in the search function for persons with particular infotype values for filling out selection criteria in Performance Management) it is generally beneficial to provide the user with authorizations for the *Actions* (0000), *Organizational Assignment* (0001), and *Personal Data* (0002) infotypes for the persons for whom the user is to process appraisal documents. It should not be necessary that a user is able to process a person's appraisal document but not read this person's organizational assignment. Such a requirement is not logical from the perspective of the process.

For more information on the authorizations, see the SAP Library under ERP Central Component Human Resources Management Personnel Management Personnel Administration Technical Processes in Personnel Administration Authorizations for Human Resources Management

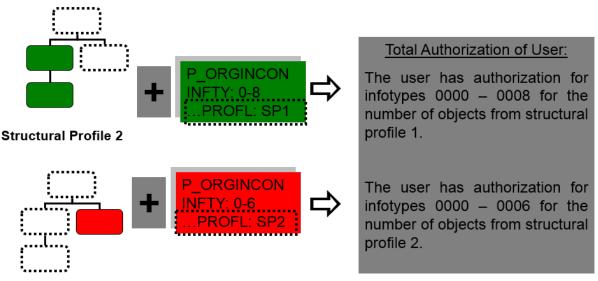
# 13.3.5.2.3.2.5 Authorization Object P\_ORGINCON

An authorization object that is used during the authorization check for HR data. This check takes place when HR infotypes are edited or read.

### Use

You can use this authorization object if structural authorizations are to be checked in context when checking the authorization to access HR master data. This authorization object is used for the authorization check for personnel data. This check takes place when HR infotypes are edited or read. This authorization object consists of the same fields as the authorization object P\_ORGIN, and also includes the field PROFL (structural profile). Running the check against this object enables user-specific contexts (using Organizational Management) to be depicted in HR master data.

#### Structural Profile 1



#### Example for context-sensitive authorization checks

The checks are made context-sensitive by controlling the various structural sets of persons to different contexts as shown in the example above.

The PROFL field determines the structural profiles the user can access for a particular context. These structural profiles must be assigned to the user in table T77UA.

If you use the Business Add-In (BAdI) HRBAS00\_GET\_PROFL, you do not need to maintain table T77UA manually. This BAdI enables you to implement an alternative method for determining structural profiles. The example source code in the standard system determines the user's structural profiles by reading the values entered for the authorization object P\_ORGINCON in the user master record.

Structural authorizations in authorization object P\_ORGINCON can also be used in combination with structural authorizations in Performance Management (see structural authorizations in Performance Management).

For more information on the authorizations, see the SAP Library under *ERP Central Component* Human Resources Management Personnel Management Personnel Administration Technical Processes in Personnel Administration Authorizations for Human Resources Management

# 13.3.5.2.3.2.6 Authorization Object P\_PERNR

This authorization object is used to control the user's access to his or her own personnel number and the related HR data separately.

### Use

The personnel number is assigned to the user in the *Communication* infotype (0105) (subtype 0001 System User Name). Access to an employee's own master data is used primarily in ESS scenarios in which the user is only to have access to his or her own master data to edit or display this information. To enable access authorizations for the employee's own personnel number to be controlled using the authorization object P\_PERNR, the main switch must be activated in table T77S0 (transaction OOAC, switch AUTSW/PERNR). The authorization check is run for the following fields:

Authorization Field	Description
INFTY	Infotype
SUBTY	Subtype
AUTHC	Authorization level (such as read, write, matchcode)
PSIGN	Interpretation of own personnel number (I, include own per- sonnel number, E, exclude own personnel number)

#### Necessary Settings for Performance Management:

INFTY: Dummy-depends on the ESS scenarios used outside of Performance Management.

SUBTY: Dummy-depends on the ESS scenarios used outside of Performance Management.

AUTHC: \*

PSIGN: I (include)

#### Note

If you use the authorization object P\_PERNR, the authorization object P\_ORGIN/CON is superfluous. That is, a user who is to be permitted to access his or her own personnel number only (for example, for ESS scenarios), is given all the authorizations required using the authorization object P\_PERNR. Therefore, an additional setting for the authorization object P\_ORGIN/CON is not required. This also applies to Performance Management.

For more information on the authorizations, see the SAP Library under *ERP Central Component* Human Resources Management Personnel Management Personnel Administration Technical Processes in Personnel Administration Authorizations for Human Resources Management

# 13.3.5.2.3.3 Structural Authorizations in Performance Management

Special structural authorizations exist for Performance Management. These authorizations enable you to control access to appraisal documents for persons from defined areas of Organizational Management.

This extended authorization check (structural, context-sensitive authorizations) is activated using the switch HAPOO/AUTHO in table T77SO. This switch is specific to Performance Management authorizations.

### Example

#### Example A: Structurally controlled access

The standard SAP authorization check assumes that, once defined, the authorizations (such as change appraisal documents) for a user always apply even when a manager takes on a substituting role for a different organizational unit. If you activate the extended authorization check, you can dictate that a manager can change appraisal documents for employees in his or her organizational unit while he or she can only display appraisal documents for employees in the organizational unit for which he or she is a substitute.

### Example

Example B: Structurally controlled access

A user has authorization to read the mini-master record for all employees at a company (P\_ORGINCON for infotypes 0000, 0001, 0002 for structural profile A, which is valid for the entire company). This user can maintain simultaneously all infotypes for the employees in his or area of responsibility, displayed via a link between his or her position and the organizational unit for which the user is a substitute (P\_ORGINCON for all infotypes for a structural profile B that is valid for the entire area of responsibility). You can use the authorization object P\_HAP\_DOC to enable the user to display and change the appraisal documents for employees in his or her area of responsibility (structural profile B) and to specify that the user cannot display or change the appraisal documents for employees with structural profile A.

### Example

Example C: Structurally and context-sensitively controlled access

A user has the structural profiles outlined in example B.

- Structural profile A for access across whole company
- Structural profile B for area of responsibility

You can also use the authorization object P\_HAP\_DOC to create a context-sensitive reference to the permitted templates. This means the user can see appraisals from a certain appraisal template, such as qualification checklists, for structural profile A, that is, company-wide. By defining a further setting for the authorization object P\_HAP\_DOC, you can give the user authorization to access all appraisal templates (such as objective setting agreements, assessments of potential, performance appraisals) that exist in his or her area of responsibility (structural profile B) for the same user.

For more information about structural authorizations, see SAP Library under *ERP Central Component Human Resources Personnel Management Personnel Administration Technical Processes in Personnel Administration Authorizations for Human Resources*.

# 13.3.5.2.3.3.1 Activating HAPOO/AUTHO and Using PA Infotype Authorizations (P\_ORGIN) without Structural Authorizations

This combination means that structural restrictions are made during authorization checks **only** for Performance Management and the associated access to personnel appraisals. This is opposed to Personnel Administration, where no structural authorization checks are used.

This means that when HAPOO/AUTHO is active, a structural profile must be entered in the authorization object P\_HAP\_DOC and the user must be entered together with this structural profile in table T77UA.

If, in this authorization object, the value \* remains in the *Authorization Profile* field and the user has not been entered in table T77UA, the system interprets this value as structural profile ALL. That is, the user has the authorizations to access the same employee data as defined in the authorization object P\_ORGIN. If no value, or an invalid value, is entered in the *Authorization Profile* field for the authorization object P\_HAP\_DOC, the user cannot access any personnel appraisals (he or she can, however, access the corresponding infotypes in Personnel Administration).

Access using structural authorizations is only possible in Performance Management when a structural profile has been entered in the authorization object P\_HAP\_DOC and the user in entered in table T77UA has a valid entry for this structural profile.

If this is the case, the structural authorizations function as follows:

#### • Filter Function

#### Example

In Personnel Administration, a user has authorization for all employees in employee subgroup *AT Employees*. However, the user is to be able to display and process appraisal documents only for those AT employees who are in his or her area of responsibility. To enable this, the structural profile for the user's area of responsibility is entered in the authorization object P\_HAP\_DOC.

#### Explanation

The user can only access the personnel appraisals for persons included in his or her structural profile. You can report on the object that can be accessed using the report RHUSERRELATIONS (up to Release 4.7) or using table T77UA (as of the Enterprise Release, using the *Display Objects* function).

This means that structural authorizations for Performance Management work like a filter for people authorized by P\_ORGIN: Users can see and process a certain number of people in Personnel Administration via authorization object P\_ORGIN. The user can display and maintain only those appraisal documents for persons who are ALSO included in the structural profile of the authorization object P\_HAP\_DOC (filter/subset).

#### Context Sensitivity

#### Example

For persons in area A, a user is to be able to view and/or edit the appraisal template A, *Objective Setting Agreements*, only. For persons in area B, the user is to be able to view and/or edit the appraisal template B, *Qualification Appraisals*, only. This means that the user is not able to show or process the B appraisals, or *Qualification Appraisals*, for employees from area A. The role requires two instances of the authorization object P\_HAP\_DOC that differ in the following fields:

	Appraisal Template Field	Authorization Profile Field
1st Proficiency	Template A: Objective Setting Agree- ments	Structural Profile A: Area A
2nd Proficiency	Template B: Qualification Appraisals	Structural Profile B: Area B

#### Explanation

A distinction is made between the user's authorizations so that he or she can access different appraisal templates and perform different activities in appraisal templates for the various areas in Organizational Management (context sensitive).

Using report RHUSERRELATIONS (up to Release 4.7) or in table T77UA (as of Enterprise Release, *Display Objects* function) you can determine the combination of structural profiles possible for the user (that is, for which persons he or she can access a particular appraisal template and perform specific activities for this appraisal template).

# 13.3.5.2.3.3.2 Activating HAPOO/AUTHO and Using P\_ORGINCON (with Structural HR Authorizations)

This setting means that structural authorizations are used to control access to HR master data and personnel appraisals in Performance Management.

To use the authorization object P\_ORGINCON, activate the switch AUTSW/INCON in table T77SO.

You must also enter a structural profile in the authorization object P\_ORGINCON and P\_HAP\_DOC.

The user requires a structural profile for all other object types in Organizational Management that do not belong to Performance Management but for which the user nevertheless has authorization using the authorization object PLOG.

In this combination, authorizations between HR master data and appraisals generally work in the same way as described in Structural Authorizations in Performance Management [page 424]. In addition, further context-sensitive authorization checks (in combination with structural profiles from Organizational Management) are possible.

If you use both structural, context-sensitive authorization objects P\_ORGINCON and P\_HAP\_DOC, note the following:

- It is not sufficient to give the user a structural profile using authorization object P\_HAP\_DOC. To enable the user to access employee master data, you must also make a setting for the authorization object P\_ORGINCON [page 422] (see also Authorization Object P\_HAP\_DOC [page 419]).
- You can give the user authorization to access a broader range of HR master data compared with appraisal documents.

#### Example

In the profile for P\_ORGINCON, a user can access the infotypes 0000, 0001, 0002 for all employees at the company who belong to the employee subgroup *AT*. The structural profile *ALL* in the authorization object P\_ORGINCON (structural profile A) provides the user with this authorization. The user also has a further instance of the authorization object P\_ORGINCON that permits him or her to maintain all infotypes for employees in his or her area of responsibility (structural profile B for defining the area of responsibility in Organizational Management).

In the user profile for the authorization object P\_HAP\_DOC, the user is given authorization to access appraisal documents for employees in his or her area of responsibility (structural profile B) as opposed to for the entire company, 'ALL' profile (structural profile A). This ensures that the user can access the appraisal documents for employees in his or her area of responsibility but not the appraisal documents for employees us proup AT, which is valid for the whole company.

• If you use the BAdl HRBAS00\_GET\_PROFL as opposed to maintaining table T77UA manually (see also Authorization Object P\_ORGINCON [page 422]), note that you must also consider the structural profiles from the authorization object P\_HAP\_DOC.

# 13.3.5.2.3.4 Controlling Authorizations and Access Using Customizing

The following infotypes are displayed in the form of tab pages and control authorization and access:

- Column Access
- Processing
- Roles

# 13.3.5.2.3.4.1 Tab: Column Access (Infotype 5023)

On this tab page, you make the settings for access to columns within the (part) appraisal process. You specify display and change authorizations for elements in the appraisal template. You make the following settings:

- You specify the column owner of each separate column group. You can use an implementation of the BAdI HRHAPOO\_COL\_OWNER to implement customer-specific column access.
- You specify who is authorized to perform which activities in each phase of the appraisal process and which columns are to be shown in the appraisal template.

You can only assign authorizations that are dependent on the various phases to either the **column owner** or all **other** participants involved in the appraisal process. You define who has authorization to execute an activity in a particular phase separately for column owners and all other participants. You can exclude the appraiser from the setting so that he or she has access in every phase (see example below).

You can define the following column access authorizations, for example:

- Free column access for all participants during the entire appraisal process This setting defines that all participants can display all part appraisals at any time and make changes to the appraisal document.
- Change or display authorization for column owners only. This setting defines that only column owners can display a column or make changes in a specific appraisal phase.
- On this tab page you can use input help to define that columns are only to be visible to certain participants in the individual phases. To do this, choose the value *Hide*.

The infotype consists of:

• Checkbox: Default

Use input help to select default entries for access authorizations. Click on the *Default Access* button to transfer the entries to the *Column Access* group box.

• Indicator: Changes

You can accept the transferred defaults without restriction or, if necessary, you can change entries in the individual cells. If you make and save any changes, the *changed* field is marked with an indicator. This makes it easier for you to identify whether these settings are default entries.

• Group box: *Column Access* In this group box, you make setting for column access.

#### Example

You depict a part appraisal process with one appraiser (manager), one appraisee (employee), and several part appraisers (colleagues). In the *Part Appraisal* column, the *Part Appraisee* (employee) is the default column owner. In the *Part Appraisal* phase, you assign the column owner change authorization and define that all other participants do not have access during this phase of the part appraisal.

In many cases, you might want the manager to have at least display authorization. You can assign the manager with the necessary authorizations (for example, *Display for Appraiser*, *Hide for Others*) by using input help. This ensures that the column is not displayed for all other part appraisers and that the appraiser has display authorization for the part appraisal column.

### i Note

- The column access defined for the *Part Appraisal* (PAPP) and *Final Appraisal* (FAPP) columns is possible when one of the following columns is present in the appraisal template:
  - In Process
  - Completed
  - Approved
  - Rejected
- The *Objective Setting* (OBJ0) column comprises all objective setting columns (OBJ\* and QBH\*). The *Part Appraisal* (PAPP) column comprises the *Part Appraisal Weighting* (PWGT) and *Part Appraisal* (PAPP) columns. This is because the SAP system always processes the relevant columns simulataneously.
- If, for a particular phase, a user has *Change* access to the *Objective Setting* (OBJO) column, he or she can use the *Free Enhancement* function. If this column is not present, the SAP sytem checks whether

the user has *Change* access to the *Final Appraisal* (FAPP) column for this phase. If this is the case, the user can use a *Free Enhancement* for this phase.

- The column access defined for the *Part Appraisal* (PAPP) and *Final Appraisal* (FAPP) columns is possible when one of the following columns is present in the appraisal template:
  - In Process
  - Completed
  - Approved
  - Rejected

You can use an implementation of the BAdI HRHAPOO\_COL\_ACCESS to define customer-specific column access.

# 13.3.5.2.3.4.2 Tab: Processing (Infotype 5025)

#### • Setting: Self Appraisal Not Allowed

If this setting is activated, a user (that is the user who is logged on) cannot simulataneously perform the role of appraiser and appraisee.

Setting: No Authorization Check for Appraiser

If this setting is activated, an authorization check is not performed for the appraiser. This means that even if a user does not have authorization for the appraiser's person, he or she can nevertheless display and edit all appraisal documents that include this appraiser.

#### Example

An appraiser has access only to the HR master data of employees in the employee subgroup *Salaried Employees*. That is, he or she can display and edit the appraisal documents for these employees. However, these employees can be appraised by an employee from a different employee subgroup (such as *Managing Employees*). In this case, the administrator does not have access to the appraiser's person. To enable the administrator to nevertheless evaluate and edit appraisal documents for employees in the *Employees* subgroup, you use the setting *No Authorization Check for Appraiser* setting. Consequently, the appraiser's data is not checked for authorization and the administrator can also access the appraisal documents of appraisers in different areas.

#### • Setting: Processing Archived Appraisal Documents

**Archived appraisal documents** refer to completed appraisal documents. This setting determines whether completed appraisal documents can be deleted in transaction PHAP\_CHANGE\_PA. If you want this to be possible, select *Delete* or *Reset and Delete*. However, if you do not want this to be possible, select *Do Not Reset or Delete*.

To enable the user to delete completed appraisal documents in transaction PHAP\_CHANGE\_PA, he or she must have the relevant authorization in authorization object P\_HAP\_DOC (value 06 – Delete). Regardless of this Customizing setting and the user's authorizations defined for this setting 06 – Delete, the user can always delete completed appraisal documents in transaction PHAP\_ADMIN\_PA provided that he or she is permitted to use this transaction.

# 13.3.5.2.3.4.3 Tab: Roles (Infotype 5024)

The Roles tab defines which roles in the appraisal templates are to be used for part appraisals.

You can use roles to define the relationship between the part appraiser and appraisee in the appraisal process. You can edit roles explicitly in the SAP system or have a BAdI (HRHAPOO\_SELECTION) determine the roles from the enterprise's organizational structure.

You can use roles to restrict or control part appraisal authorizations at the level of individual elements. You make the relevant settings for individual elements in the Customizing settings for the *Roles* tab. If you do not use the role Colleague for a particular element in the appraisal template, this element cannot be appraised by the appraisee's colleague, for example.

This allows you to differentiate between the manager's part appraisal authorizations and the employee's part appraisal authorizations in relation to part appraisal columns in the same appraisal template.

### ▲ Caution

The roles to be used in the appraisal process must be selected at category and appraisal-template level.

### Example

Roles delivered in the standard system:

Colleague

The SAP system uses the organizational structure to identify this role. It interprets all employees located on the same hierarchical level of the organizational structure as colleagues.

### ▲ Caution

Organizational Management must be implemented.

Manager

The SAP system uses the organizational structure to identify this role. It interprets the employee with a managerial function who is located one level higher than the employee in the hierarchical structure as the manager.

### $\triangle$ Caution

Organizational Management must be implemented.

• Self

The SAP system identifies this role using the user and, if required user's personnel number (from the *Communication* infotype (0105)). The SAP system can only read the personnel number via the user.

### ▲ Caution

The Communication infotype (0105) must be available for people.

# 13.3.5.2.3.4.4 BSP-Specific Authorization Checks

For information about the authorizations for the BSP application, see SAP Note 616900/2.

# 13.3.5.2.3.4.5 BAdl for Authorization Checks

The BAdI HRHAP00\_AUTHORITY is delivered for extended authorization checks and it can be used as a customer-specific implementation.

# 13.3.5.2.4 Network and Communication Security

Your network infrastructure is extremely important in protecting your system. Your network needs to support the communication necessary for your business needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats based on software flaws (at both the operating system level and application level) or network attacks such as eavesdropping. If users cannot log on to your application or database servers at the operating system or database layer, then there is no way for intruders to compromise the machines and gain access to the back-end system's database or files. Additionally, if users are not able to connect to the server LAN (local area network), they cannot exploit well-known bugs and security holes in network services on the server machines.

The network topology for Performance Management is based on the topology used by the ABAP Platform. Therefore, the security guidelines and recommendations described in the ABAP Platform Security Guide also apply to Performance Management. Details that specifically apply to Performance Management are described in the following topics:

- Communication Channel Security This topic describes the communication paths and protocols used by Performance Management.
- Network Security This topic describes the recommended network topology for Performance Management. It shows the appropriate network segments for the various client and server components and where to use firewalls for access protection It also includes a list of the ports needed to operate Performance Management.

For more information, see the following sections of the ABAP Platform Security Guide:

- Network and Communication Security
- Security Aspects for Connectivity and Interoperability

# 13.3.5.2.4.1 Communication Channel Security

The table below shows the communication paths used by Peformance Management, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Front-end client with SAP GUI for Windows for the ap- plication server	DIAG	All application data	Passwords and personal data
Front-end client with a Web browser for the application server	HTTP, HTTPS	All application data	Passwords and personal data
Upload document	HTTP, HTTPS	XML document	Personal data
SAP Business Information Warehouse (SAP BW)	Extractor program	Performance Management data	

You can use Secure Network Communications (SNC) to protect DIAG and RFC connections. The Secure Sockets Layer protocol (SSL protocol) protects HTTP connections.

### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the SAP NetWeaver Security Guide under Transport Layer Security.

#### Printing

Peformance Management provides the options for printing content. For information about security while printing, see the *SNC User's Guide*.

## 13.3.5.2.4.2 Network Security

#### Ports

Performance Management runs on SAP NetWeaver and uses the ports from the AS ABAP. For more information, see the topic for AS ABAP Ports in the corresponding ABAP Platform Security Guides. For other components, for example, SAPinst, SAProuter, or the SAP Web Dispatcher, see <a href="https://help.sap.com/viewer/">https://help.sap.com/viewer/</a> ports.

# 13.3.5.2.5 Internet Communication Framework Security

You should only activate those services that are needed for the applications running in your system. For the Manager and Employee roles in Performance Management, all services with the prefix **HAP** in the path / default\_host/sap/bc/webdynpro/sap/ are required.

- HAP\_CONFIGURATION Configuration
- HAP\_DOCUMENT\_LINK Web Dynpro application hap\_document\_link

- HAP\_MAIN\_DOCUMENT Appraisal Document
- HAP\_QUALIFICATION\_PROFILE Application for Qualification Profile
- HAP\_START\_PAGE\_POWL\_UI\_MSS Web Dynpro application HAP\_START\_PAGE\_POWL\_UI\_MSS
- HAP\_START\_PAGE\_POWL\_UI\_ESS Web Dynpro application HAP\_START\_PAGE\_POWL\_UI\_ESS

Use the transaction *Maintain Services* (SICF) to activate these services.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information, see *Activating and Deactivating ICF Services* in the SAP NetWeaver documentation in SAP Library.

For more information about ICF security, see *RFC/ICF Security Guide*.

## 13.3.5.2.6 Data Storage Security

#### HANA

The Performance Management data is saved to the databases of SAP Web Application Server (Web AS) or SAP S/4HANA Component. You do not need to use any other databases in addition to these standard databases.

Performance Management stores the data in the following locations:

Data	Storage Location
Appraisal Templates	PD infotype tables
Cascaded goals	PD infotype tables
Data from appraisal documents	HRHAP* tables
Attachments	Knowledge Provider (KPro)
Download PDF	File system of client

## 13.3.5.2.7 Other Security-Relevant Information

#### Access to attachments via Microsoft Internet Explorer

You use *Microsoft Internet Explorer* and want to display attachments in the browser. To do this, *Microsoft Internet Explorer* checks the content of the attachment to determine the file type and display the attachment correctly (*MIME Type Sniffing*). In the worst case, it is thus possible that damaging files of an undesired file type are displayed in the browser or cause damage in another way. To avoid this potential threat to security, deselect *MIME Type Sniffing* in the security settings of *Microsoft Internet Explorer*.

## 13.3.5.2.8 Security-Relevant Logging and Tracing

Performance Management uses logging and tracing mechanisms from ABAP Platform in the appraisal document. These mechanisms are described in detail under *Auditing and Logging*.

You can specify the following in the appraisal template:

- Do you want data to be logged?
- The specificity of logging of access to appraisal documents
- The specificity of loggingn of changes to appraisal documents

Changes to appraisal templates are logged using change documents.

## 13.3.5.3 Talent Management and Talent Development

#### About This Chapter

This chapter of the Security Guide provides an overview of the security-relevant information for *Talent Management and Talent Development* (PA-TM).

### **Overview of the Main Sections of This Chapter**

The following sections contain the security-relevant information that is specific to Talent Management and Talent Development:

- Important SAP Notes This section lists the most important SAP Notes with regard to the security of Talent Management.
- *Authorizations* This section provides an overview of the authorization concept used for Talent Management.
- Network and communication security

This section provides an overview of the following aspects:

- Communication Channel Security
- Communication Destinations
- Internet Communication Framework Security This section provides an overview of the services for the Internet Communication Framework (ICF) used by Talent Management.
- Data Storage Security
   This section provides an overview of the critical

This section provides an overview of the critical data used by Talent Management, as well as the security mechanisms used.

- Security for Third-Party or Additional Applications This section contains security information that applies to third-party or additional applications that are implemented together with Talent Management.
- Other Security-Relevant Information This section contains information on uploading and displaying attachments.

# 13.3.5.3.1 Authorizations

### Use

Talent Management uses the following authorization concepts:

- ABAP Platform authorization concept that is based on assigning authorizations to users based on roles For this purpose, the roles mentioned under Standard Roles are available as a template. You can copy the standard roles to the customer namespace and adjust them to suit your requirements. You use the profile generator (transaction PFCG) to maintain roles.
- HR-specific concept for the structural authorization check
   For this purpose, the authorization profiles mentioned under Standard Roles are available as a template.
   You can use the authorization profiles as an example for creating your own authorization profiles and then assign these profiles to the relevant users.
   For more information about the authorization profiles, see Customizing for Talent Management and Talent

Development and choose Basic Settings Authorizations in Talent Management Define Structural Authorizations

For more information about the structural authorization check, see section *Structural Authorization Check* (see SAP Library for SAP S/4HANA and choose Human Resources HR Tools Authorizations for *Human Resources* ).

### **Role and Authorization Concept for Talent Management**

### Standard Roles

The table below shows the standard roles and structural authorization profiles that can be used for Talent Management.

Standard Roles and Structural Authorization Profiles

Role	Description	Structural Authorization Profile
SAP_SR_TMC_TMS_6	Authorizations for talent management specialists and talent management superusers (see Talent Management Specialist under Single Roles in Talent Management)	Talent Management Specialist: TMS_PROFILE Talent Management Superuser: TMS_ALL
SAP_SR_TMC_MANAGER_6	Authorizations for managers with re- gard to Talent Management activities (see Manager in Talent Management un- der Single Roles in Talent Management)	TMS_MAN_PROF

Role	Description	Structural Authorization Profile
SAP_SR_TMC_EMPLOYEE_6	Authorizations for employees with regard to Talent Management ac- tivities (see <i>Employee in Talent</i> <i>Management</i> under <i>Single Roles in</i> <i>Talent Management</i> )	None

For the documentation for the standard roles, see SAP Library for SAP S/4HANA and choose Human Resources Talent Management Talent Management and Talent Development Roles in Talent Management Single Roles in Talent Management.

The table below shows the roles that we recommend you no longer use.

Roles No Longer Recommended for Use

Role	Description	Note
SAP_TMC_TALENT_MANA_SPECIALIST	Authorizations for talent management specialists (see Talent Management Specialist under Single Roles in Talent Management)	This role is obsolete and was replaced by the role SAP_SR_TMC_TMS_6.
SAP_TMC_SUPER_TALENT_MANA_SPEC	Authorizations for talent management superusers (see Talent Management Superuser under Obsolete Single Roles in Talent Management)	This role is obsolete and was replaced by the role SAP_SR_TMC_TMS_6.
SAP_TMC_MANAGER	Authorizations for managers with re- gard to Talent Management activities (see Manager in Talent Management un- der Single Roles in Talent Management)	We recommend that you use the role SAP_SR_TMC_MANAGER_6 instead of this role.
SAP_TMC_EMPLOYEE	Authorizations for employees with regard to Talent Management activ- ities (see <i>Single Roles in Talent</i> <i>Management</i> )	This role is obsolete and was replaced by the role SAP_SR_TMC_EMPLOYEE_6.

#### Standard Authorization Objects

The table below shows the security-relevant authorization objects that are used by Talent Management.

#### Standard Authorization Objects

Authorization Object	Description	More Information
B_BUPA_RLT	Authorizations for business partner roles	Security Guide for Application Server ABAP under SAP Business Partner Se- cuirty

Authorization Object	Description	More Information
CA_POWL	Authorizations for the personal object worklist (POWL)	<ul> <li>SAP Library for SAP S/4HANA under</li> <li>Cross-Application Functions in SAP</li> <li>ERP Cross-Application Components</li> <li>Personal Worklist in the section</li> <li>Assign Authorizations (Standard POWL)</li> </ul>
S_RFC	Authorization check upon RFC access	ABAP Platform Security Guide for Re- mote Function Call (RFC) and Internet Communication Framework (ICF) un- der Authorization Object S_RFC
S_WFAR_OBJ	ArchiveLink: Authorizations for access- ing documents	For more information, go to https:// help.sap.com/s4hana_op_2021, enter <i>ArchiveLink</i> into the search bar, press Enter, and open the search result with that title.
PLOG	Authorization object that checks the authorization for certain fields of Per- sonnel Planning components (Organi- zational Management, Personnel Devel- opment, Training and Event Manage- ment, and so on)	SAP Library for SAP S/4HANA under <i>PLOG (Personnel Planning)</i>
P_HAP_DOC	Authorization object that controls a us- er's access to appraisal templates	SAP Library for SAP S/4HANA un- der P_HAP_DOC (Appraisal Systems: Appraisal)
P_ORGIN	Authorization object used to check the authorization for accessing HR info- types	SAP Library for SAP S/4HANA under <i>P_ORGIN (HR: Master Data)</i>
P_TCODE	Authorization object used to check whether a user is authorized to start various HR transactions	SAP Library for SAP S/4HANA under <i>P_TCODE (HR: Transaction Code)</i>
P_PERNR	Authorization object used if different authorizations are to be assigned for accessing a user's personnel number	SAP Library for SAP S/4HANA under P_PERNR (HR: Master Data - Personnel Number Check)

For the documentation for the authorization objects PLOG, P\_HAP\_DOC, P\_ORGIN, P\_TCODE, and P\_PERNR, see SAP Library for SAP S/4HANA and choose Human Resources HR Tools Authorizations for Human Resources Technical Aspects Authorization Objects .

#### **Critical Combinations**

• Talent Review Meetings

• All users that have access to the personal object worklist (POWL) for talent review meetings may create talent review meetings.

### i Note

In the standard SAP system, the POWL for talent review meetings is contained in the roles for talent management specialists for SAP Enterprise Portal and SAP Business Client.

• Users have display and change authorization for all talent review meetings to which they are assigned as members of the support team. The POWL for talent review meetings provides users with a list of talent review meetings, which they can display and edit.

### 

All members of the support team for a talent review meeting have unrestricted access to all information available within this talent review meeting (for example, to all assigned managers and talents, and their profiles). When this information is accessed, there is no additional authorization check within the talent review meeting.

• Those users that have display or change authorization for the related infotype record of the *Object* infotype (1000) also have display or change authorization for a talent review meeting. The infotype record is identified by the RM (*Talent Review Meeting*) object type and the ID of the talent review meeting. Users that have display authorization for this infotype record can call the talent review meeting in display mode. Users with change authorization for this infotype record can call the talent review meeting in change mode.

#### Talent Search

- To be able to use the search, a user must be a talent management specialist with an assigned area of responsibility. This means that there must be a relationship 741 (*Is Responsible For/Is in Area of Responsibility Of*) between the user's central person (object type CP) and at least one organizational unit (object type o).
- In Customizing, for the search fields that you want to use as search criteria, enter the infotype and the object type, if required, to define which authorization object is used for the authorization check. These settings specify whether this field is available to a user for selection in the search template and in the search results.

### Example

The user wants to use the talent group as a search criterion and search for all talents that are assigned to a particular talent group. Therefore, the system checks whether the user has display authorization for relationship 743 (*Has Talent For/Comprises Talent*) between the object types CP (*Central Person*) and TB (*Talent Group*). To do so, it checks the authorization for the corresponding subtype of the infotype *Relationships* (1001).

For more information, see Customizing for Talent Management and Talent Development and choose Basic Settings Search Define Search Requests and Search Field Names .

• In the search results, the system displays only the objects for which the user has authorization through the authorization object PLOG as well as the corresponding structural authorization. For the object type CP, the system also checks whether the user has display authorization for the infotype *Organizational Assignment* (0001).

### i Note

If more than one person (object type P) is assigned to a central person (CP) (for example, employees in concurrent employment), it is sufficient for the talent search if the user has display authorization for one of these persons.

#### Additional Functions

You can deactivate specific authorization checks that are performed in the standard SAP system when assigning employees (object type CP (*Central Person*)) to positions, job families, and talent groups. In the standard SAP system, when such relationships are created, the system checks whether the user (in this case, the talent management specialist) has the following authorizations:

- For assigning employees to positions: Authorizations for
  - Employee (object type CP)
  - Position (object type s)
  - Relationship 740 (Is Successor Of)
- For assigning employees to job families: Authorizations for
  - Employee (object type CP)
  - Job family (object type JF)
  - Relationship 744 (*Has Potential For*)
- For assigning employees to talent groups: Authorizations for
  - Employee (object type CP)
  - Talent group (object type тв)
  - Relationship 743 (Has Talent For)

So that a talent management specialist is also able to create these relationships for employees (object type CP) for which he or she does **not** usually have change authorization (because of his or her structural authorization profile), the authorization check can be deactivated for employees for the respective employee assignment. The talent management specialist then only needs the change authorization for the object (of the object type *Position, Job Family*, or *Talent Group*) to which he or she wants to assign the employee, and for the relationship.

For more information, see Customizing for Talent Management and Talent Development and choose Basic Settings Authorizations in Talent Management Deactivate Authorization Check When Assigning Employees .

# 13.3.5.3.2 Communication Channel Security

The table below shows the communication paths used by Talent Management, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Front-end client with SAP GUI for Windows for the ap- plication server	DIAG	Customizing data	Passwords
Front-end client with a Web browser for the application server	HTTP(S)	Application data	Passwords, personal data
Front-end client with an SAP Business Client for the appli- cation server	HTTP(S)	Application data	Passwords, personal data
Connection of PDF-based print forms to the archive	HTTP(S)	Person-related data (such as an employee's photo)	
SAP Business Information Warehouse (SAP BW)	Extractor program	HR master data, organiza- tional data, Talent Manage- ment data	

You can use Secure Network Communications (SNC) to protect DIAG and RFC connections. The Secure Sockets Layer protocol (SSL protocol) protects HTTP connections.

### → Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

### i Note

If you convert the protocol from HTTP to HTTPS and implement PDF-based print forms, see SAP Note 1461447.

For more information, see the SAP NetWeaver Security Guide under Transport Layer Security.

## 13.3.5.3.3 Communication Destinations

The table below shows an overview of the communication destinations used by Talent Management.

#### Communication Destinations

Destination	Delivered	Туре	Users, Authorizations	Description
Access to external applications for Talent Management	Yes	RFCs of the function group HRTMC_SERVICES	The following roles re- quire authorization for the authorization ob- ject S_RFC to have ac- cess to external appli- cations: • SAP_TMC_TALENT _MANA_SPECIALI ST • SAP_TMC_SUPER_ TALENT_MANA_SP EC • SAP_TMC_MANAGE R	The function group HRTMC_SERVICES contains the Remote Function Calls for ex- ternal applications that can be used for Suc- cession Planning, for example:
Transfer of talent groups and successor assignments from SAP E-Recruiting to Talent Management	Yes	RFCs of the function group HRSCP_MIGRATION	To run the report RPTMC_MIGRATE_SUC CESSIONS OR RPTMC_MIGRATE_TAL ENT_GROUPS, a user requires authorization for the authorization object s_RFC.	The function group HRSCP_MIGRATION contains the Remote Function Calls for transferring talent groups and successor assignments from SAP E-Recruiting to Talent Management.
Transfer of entries from the candidate profile in SAP E-Re- cruiting to the talent profile in Talent Man- agement	Yes	RFCs of the function group HRSCP_TP_SYNC	To run the report HRSCP_TP_SYNC_GET _EDU_WE_INFO, a user requires authorization for the authorization object s_RFC.	The function group HRSCP_TP_SYNC con- tains the Remote Func- tion Calls for synchro- nizing the talent profile in Talent Management with the candidate pro- file in SAP E-Recruiting
Jump from queries in SAP Business Informa- tion Warehouse (SAP BW) to the talent pro- file	Yes	RFC for transferring the MEM_ID from the BW system to the S/ 4HANA system	The user requires au- thorization for the authorization object S_RFC.	

The table below shows the function modules that the reports use to transfer data to Talent Management:

Function Modules for Transferring Data to Talent Management

Function Group	Function Module	Used by Report
HRSCP_MIGRATION	HRSCP_MIG_SCP_GET_ALL	Transfer Successor Assignments to Talent Management (RPTMC_MIGRATE_SUCCESSIONS)
HRSCP_MIGRATION	HRSCP_MIG_TG_GET_ALL	Transfer Talent Groups from E- Recruiting to Talent Management (RPTMC_MIGRATE_TALENT_GROUPS)
HRSCP_MIGRATION	HRSCP_MIG_TG_GET_DETAILS	Transfer Talent Groups from E- Recruiting to Talent Management (RPTMC_MIGRATE_TALENT_GROUPS)
HRSCP_MIGRATION	HRSCP_MIG_TG_GET_TALENTS	Transfer Talent Groups from E- Recruiting to Talent Management (RPTMC_MIGRATE_TALENT_GROUPS)
HRSCP_TP_SYNC	HRSCP_TP_SYNC_GET_EDU_WE_INFO	Synchronization of Talent Profile with Candidate Profile (RPTMC_TP_SYNC_EDU_WE_RCF)

## 13.3.5.3.4 Internet Communication Framework Security

You should only activate those services that are needed for the applications running in your system. For Talent Management the following services are needed:

- Talent Management Specialist
  - default\_host/sap/bc/webdynpro/sap/HRTMC\_EMPLOYEE\_PROFILE
  - default\_host/sap/bc/webdynpro/sap/HRTMC\_LONG\_PROFILE
  - default\_host/sap/bc/webdynpro/sap/hrtmc\_rm\_maintenance
  - default\_host/sap/bc/webdynpro/sap/hrtmc\_rm\_presentation
  - default\_host/sap/bc/webdynpro/sap/hrtmc\_search
  - default\_host/sap/bc/webdynpro/sap/hrtmc\_side\_by\_side
  - default\_host/sap/bc/webdynpro/sap/hrtmc\_talent\_group
  - default\_host/sap/bc/webdynpro/sap/HRTMC\_TA\_DEV\_PLAN
- Manager
  - default\_host/sap/bc/webdynpro/sap/HRTMC\_EMPLOYEE\_PROFILE
  - default\_host/sap/bc/webdynpro/sap/HRTMC\_LONG\_PROFILE
  - default\_host/sap/bc/webdynpro/sap/hrtmc\_side\_by\_side
  - default\_host/sap/bc/webdynpro/sap/hrtmc\_talent\_group
  - default\_host/sap/bc/webdynpro/sap/HRTMC\_TA\_ASSESSMENT
  - default\_host/sap/bc/webdynpro/sap/HRTMC\_TA\_DASHBOARD

- default\_host/sap/bc/webdynpro/sap/HRTMC\_TA\_DEV\_PLAN
- default\_host/sap/bc/webdynpro/sap/hrtmc\_teamviewer
- Employee default\_host/sap/bc/webdynpro/sap/HRTMC\_EMPLOYEE\_PROFILE

Use the transaction SICF to activate these services.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly. For more information, see *Activating and Deactivating ICF Services*.

For more information about Internet Communication Framework security, see RFC/ICF Security Guide.

## 13.3.5.3.5 Data Storage Security

### **Data Storage**

The Talent Management data is stored in the SAP Netweaver Application Server or SAP S/4HANA databases. You do not need to use any other databases in addition to these standard databases.

Talent Management stores the data in the following locations:

Data and Storage Locations

Data	Storage Location
Master data, talent assessments	HR infotype tables
Attachments, comments, calibration grid icon	Knowledge Provider (KPro)
Business partner master data	Business partner database
Employee photo	ArchiveLink

### Cookies

The application uses a Web browser. SAP Netweaver Application Server must set and accept cookies.

## 13.3.5.3.6 Security for Additional Applications

You can implement Talent Management together with the product SAP Talent Visualization by Nakisa. SAP Talent Visualization by Nakisa provides users with a graphical and organization-oriented view of Succession Planning and the job architecture.

### i Note

Note that you need to purchase your own license for using the product SAP Talent Visualization by Nakisa.

If you implement *SAP Talent Visualization by Nakisa*, the roles for the talent management specialist, the talent management superuser, and the manager need the authorization for the authorization object S\_RFC to be able to access applications that call the HRTMC\_SERVICES function group. This function group comprises the Remote Function Calls (RFCs) for external applications such as *SAP Talent Visualization by Nakisa*. This authorization is contained in the standard Talent Management roles. For more information about the standard roles, see section*Authorizations* under *Talent Management and Talent Development*.

For information about the security of *SAP Talent Visualization by Nakisa*, see the documentation for this product.

# 13.3.5.3.7 Other Security-Relevant Information

Uploading and Displaying Attachments

### **Uploading Attachments**

Talent Management uses the virus scan interface of SAP NetWeaver. You can use this interface to include external virus scanners to increase the security of your system.

For Talent Management, the virus scan profile /HCM\_TMC/DOCUMENT\_UPLOAD is available for checking that files or documents uploaded as attachments do not contain any viruses. This virus scan profile is **not** active in the standard SAP system. To activate the virus scan profile, in Customizing for Talent Management and Talent Development, make the settings under **|** *Basic Settings Attachments Define Virus Scan Profiles* **]**. In Customizing for SAP NetWeaver under **|** *Application Server System Administration Virus Scan Interface* **]**, you need to first set up the virus scan interface.

For more information about the virus scan interface, see SAP NetWeaver Library and choose SAP NetWeaver by Key Capability Security System Security, and the Virus Scan Interface section.

You can also limit the size of files that are uploaded as attachments. To do so, in Customizing for Talent Management and Talent Development, make the settings under Basic Settings Attachments Assign Storage Locations and Maximum File Size .

### **Displaying Attachments Using Microsoft Internet Explorer**

If you display attachments in a browser and use Microsoft Internet Explorer for this, Microsoft Internet Explorer checks the content of the attachment to determine the file type and display the attachment correctly based on the type (*MIME Type Sniffing*). In the worst case, it is thus possible that damaging files of an undesired file type are displayed in the browser or cause damage in another way. To avoid this potential threat to security, deselect *MIME Type Sniffing* in the security settings of Microsoft Internet Explorer.

## 13.3.5.4 Enterprise Compensation Management

#### About This Chapter

This chapter of the Security Guide provides an overview of the security-relevant information for the *Enterprise Compensation Management* (PA-EC) application component.

### **Overview of the Main Sections of This Chapter**

The following sections contain the security-relevant information that is specific to "Enterprise Compensation Management":

Important SAP Notes

This section lists the most important SAP Notes with regard to the security of Enterprise Compensation Management.

• Security Aspects for Data, Data Flow, and Processes

This section provides an overview of the security aspects of the most frequently used processes in Enterprise Compensation Management.

- Authorizations This section provides an overview of the authorization concept used for Enterprise Compensation Management.
- Communication Channel Security This section describes the communication paths and logs that Enterprise Compensation Management uses.
- Internet Communication Framework Security
   This section provides an overview of the services for the Internet Communication Framework (ICF) used by
   Enterprise Compensation Management.
- Data Storage Security This section provides an overview of all critical data used by Enterprise Compensation Management, as well as the security mechanisms used.
- Security-Relevant Logging and Tracing

This section provides an overview of the trace and log files that contain security-relevant information and that enable you to reproduce activities, for example, if there is a security violation.

## 13.3.5.4.1 Security Aspects for Data, Data Flow, and Processes

Enterprise Compensation Management uses applications based on the following technology:

#### Role: Manager

- Web Dynpro for ABAP in the applications in Manager Self-Service
- Interactive forms based on Adobe software (Interactive forms) in the Total Compensation Statement and *Compensation Review Statement* applications.

For more information, see the guide for SAP Interactive Forms by Adobe under SAP Interactive Forms by Adobe Security Guide.

For more information about the Manager role, see the SAP S/4HANA Security Guide and choose the following path: Self-Service Manager Self-Service .

#### **Role: Employee**

- Web Dynpro for ABAP in the applications in Employee Self-Service
- Interactive forms based on Adobe software (Interactive forms) in the Total Compensation Statement application.
   For more information, see the guide for SAP Interactive Forms by Adobe under SAP Interactive Forms by Adobe Security Guide.
   For more information about the Employee role, see the SAP S/4HANA Security Guide and choose the following path: Self-Service Employee Self-Service .

#### **Role: Administrator**

- SAP Graphical User Interface (SAP GUI) in Customizing for Enterprise Compensation Management and administrative reports.
- Business Server Page (BSP) in the Top-Down Budgeting functions

During compensation planning, Enterprise Compensation Management sends e-mails via workflow. For information about workflow and sending e-mails, see Customizing for *Enterprise Compensation Management* and choose Compensation Administration Workflow Settings .

For more information about the settings, see Customizing for *Enterprise Compensation Management*.

## 13.3.5.4.2 Authorizations

#### Use

Enterprise Compensation Management uses the following authorization concepts:

- ABAP Platform authorization concept that is based on assigning authorizations to users based on roles For this, the roles mentioned under "Standard Roles" are available as a template. You can copy the standard roles to the customer namespace and adjust them to suit your requirements. For role maintenance you use the profile generator (transaction PFCG).
- HR-specific concept for the general and structural authorization check For more information about the authorization checks, see *General Authorization Check* and *Structural Authorization Check* (see SAP Library for SAP S/4HANA and choose Human Resources HR Tools
   Authorizations for Human Resources ).

### **Roles and Authorization Concept for Enterprise Compensation Management**

#### Standard Roles

Enterprise Compensation Management does not provide its own standard roles. It uses roles from Manager Self-Service and Employee Self-Service.

For more information, see the following:

- Authorizations in Manager Self-Service.
- Authorizations in Employee Self-Service.

#### Standard Authorization Objects

Enterprise Compensation Management uses the same standard authorization objects as all of Human Resources. For more information about the standard authorization objects in Human Resources, see *Authorizations*. To do this, choose SAP S/4HANA Security Guide for Human Resources Authorizations **3**.

## 13.3.5.4.3 Communication Channel Security

The following table shows the communication paths that Enterprise Compensation Management uses, the protocol used for the connection, and the type of data transferred.

Communication Paths	Protocol Used	Type of Data Transferred	Data Requiring Particular Protection
Front-end client that uses SAP GUI for Windows as the application server	DIAG	All Customizing data	Passwords
Front-end client that uses a Web browser as the applica- tion server	HTTP, HTTPS  i Note We generally recommend using HTTPS	All application data	Passwords, personal data
SAP Business Information Warehouse (SAP BW)	Extractor program	HR master data, organiza- tional data, Enterprise Com- pensation Management data	

You can use Secure Network Communications (SNC) to protect DIAG and RFC connections. The Secure Sockets Layer protocol (SSL protocol) protects HTTP connections.

#### $\rightarrow$ Recommendation

We strongly recommend that you use secure protocols (SSL, SNC) where possible.

For more information, see the SAP NetWeaver Security Guide under Transport Layer Security.

#### Printing

Enterprise Compesation Management provides a number of options for printing content. For information about security while printing, see the *SNC User*'s *Guide*.

## 13.3.5.4.4 Internet Communication Framework Security

You should only activate those services that are needed for the applications running in your system. For the Manager role in Enterprise Compensation Management, all services with the prefix **HCM\_ECM** in the path / default\_host/sap/bc/webdynpro/sap/ are required.

- HCM\_ECM\_PLANNING\_OVERVIEW\_OIF Compensation Planning Overview
- HCM\_ECM\_PLANNING\_UI\_GAF Planning User Interface
- HCM\_ECM\_PROFILE\_OIF Compensation Profile
- HCM\_ECM\_SIDEBYSIDE\_OIF Side-by-Side Comparison
- HCM\_ECM\_TEAMVIEWER\_OIF Compensation Profile Team Overview

The Administrator role, the services with the prefix **HRECM\_BDG** in the path /default\_host/sap/bc/bsp are only required if you use top-down budgeting for compensation planning.

- HRECM\_BDG\_CHKRL Check and Release Budget
- HRECM\_BDG\_MAINT Budget Maintenance
- HRECM\_BDG\_RA\_VL Reassign Budget Value
- HRECM\_BDG\_SRV Budgeting Services
- HRECM\_BSG\_SRV02 Budget Structure Services
- HRECM\_BDG\_START Overview

Use the transaction *Maintain Services* (SICF) to activate these services.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information, see Activating and Deactivating ICF Services in the SAP NetWeaver documentation in SAP Library.

For more information about ICF security, see RFC/ICF Secuirty Guide.

## 13.3.5.4.5 Data Storage Security

All data for Enterprise Compensation Management is stored in the database of the SAP system. The data is stored in the *Personnel Administration* (PA) and *Budget Management*(PA-PM) application components as well as in the database tables that govern the processes of Enterprise Compensation Management.

The applications in Enterprise Compensation Management store sensitive, personal data for compensation planning. The data saved when managing the processes of Enterprise Compensation Management can be deleted after the compensation review using the report *Delete Compensation Planning History Data* (RHECM\_DELETE\_HISTORY\_DATA).

For information about data storage security, go to https://help.sap.com/s4hana\_op\_2021, enter Security Guides for the Operating System and Database Platforms into the search bar, press Enter, and open the search result with that title.

# 13.3.5.4.6 Security-Relevant Logging and Tracing

Enterprise Compensation Management uses logging and tracing mechanisms from ABAP Platform. These mechanisms are described in detail under *Auditing and Logging*.

Changes to data in Enterprise Compensation Management that are made within the applications of Enterprise Compensation Management are logged by the SAP system. The data can be checked with the following reports:

- Display Compensation Planning Changes (RHECM\_DISPLAY\_CHANGES)
- Display Compensation Planning Progress (RHECM\_DISPLAY\_PROGRESS)

## 13.3.6 Time and Attendance Management

## 13.3.6.1 Personnel Time Management (PT)

### Introduction

### i Note

This guide does not replace the administration or operation guides that are available for productive operations.

### **Target Audience**

- Technology consultants
- System administrators

This document is not included as part of the installation guides, configuration guides, technical operation manuals, or upgrade guides. Such guides are only relevant for a certain phase of the software lifecycle, whereas the security guides provide information that is relevant for all lifecycle phases.

### Why Is Security Necessary?

With the increasing use of distributed systems and the Internet for managing business data, the demands on security are also on the rise. When using a distributed system, you need to be sure that your data and processes support your business needs without allowing unauthorized access to critical information. User errors, negligence, or attempted manipulation of your system should not result in loss of information or processing time. These demands on security apply likewise to the SAP Personnel Time Management. To assist you in securing the SAP Personnel Time Management, we provide this security guide.

## About this Document

This security guide provides an overview of the security-relevant information that applies to the SAP Personnel Time Management.

#### **Overview of the Main Sections**

The security guide comprises the following main sections:

Before You Start

This section contains information about why security is necessary, how to use this document, and references to other security guides that build the foundation for this security guide.

• Technical System Landscape

This section provides an overview of the technical components and communication paths that are used by the SAP Personnel Time Management.

- Security Aspects of Data, Data Flow, and Processes This section provides an overview of security aspects involved throughout the most widely used processes within the SAP Personnel Time Management.
- Authorizations

This section provides an overview of the authorization concept that applies to the SAP Personnel Time Management.

• Session Security Protection

This section provides information about activating secure session management, which prevents JavaScript or plug-ins from accessing the SAP logon ticket or security session cookie(s).

Network and Communication Security

This section provides an overview of the communication paths used by the SAP Personnel Time Management and the security mechanisms that apply. It also includes our recommendations for the network topology to restrict access at the network level.

- Internet Communication Framework Security This section provides an overview of the Internet Communication Framework (ICF) services that are used by the SAP Personnel Time Management.
- Security-Relevant Logging and Tracing This section provides an overview of the trace and log files that contain security-relevant information, for example, so you can reproduce activities if a security breach does occur.

# 13.3.6.1.1 Important SAP Notes

The SAP Personnel Time Management is built using the HR backend system, CRM backend system and SAP NetWeaver components. Therefore, the corresponding security guides also apply to the SAP Personnel Time Management.

### **Important SAP Notes**

The most important SAP Notes that apply to the security of the SAP Personnel Time Management are shown in the table below.

Title	SAP Note
Authorization objects of shift planning	496993
Transaction authorization PA61 for shift planning	500844
Setting up the HR-PDC interface	647145

For a list of additional security-relevant SAP News and SAP Notes, see https://support.sap.com/securitynotes/

### **Additional Information**

For more information about specific topics, see the Quick Links as shown in the table below.

Content	Quick Link
Security	https://www.sap.com/community/topic/security.html
Related SAP Notes	https://support.sap.com/notes
	https://support.sap.com/securitynotes
Released platforms	https://support.sap.com/pam
SAP Solution Manager	https://support.sap.com/solutionmanager
SAP Community	https://www.sap.com/community/topics.html

## 13.3.6.1.2 User Management

### Use

User management in SAP Personnel Time Management uses the mechanisms provided with the Application Server ABAP, for example, tools, user types, and password policies. For an overview of how these mechanisms apply for SAP Personnel Time Management, see the sections below. In addition, we provide a list of the standard users required for operating the SAP Personnel Time Management.

## **User Administration Tools**

The table below shows the tools to use for user management and user administration with SAP Personnel Time Management.

#### User Management Tools

Tool	Detailed Description	Prerequisites
User and role maintenance with AS ABAP (Transactions SU01, PFCG)	For more information, see User and Role Administration of AS ABAP.	

### **User Types**

It is necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively must change their passwords on a regular basis, but not users who run background processing jobs.

The specific user types that are required for the SAP Personnel Time Management include:

Technical users

- To upload time events from the external time recording system you use the RPTCC106 report (*HR-PDC: Download Upload Request for Time Events*). You normally schedule the report as a background processing job. For this you require a technical user. The authorizations of the technical user should be based on the authorizations for the PT80 transaction (*Subsystem Connection*). Time events are uploaded from the subsystem by an IDOC, which stores the time events in the CC1TEV interface table. For the upload, you need a technical user with authorizations for communication with an SAP system using Application Link Enabling (ALE) and the relevant table authorizations. The technical user does not require authorizations specific to the SAP HR solution. You need a technical user with authorizations for the background processing job that transfers the time events from the interface table to the relevant Time Management tables.
- You need two types of technical users for BAPIs that store data in one of the following interface tables:
  - PTEXDIR
  - PTEX2000
  - PTEX2003
  - PTEX2010

To fill the interface tables, you need a user with authorizations for ALE communication with an SAP system and the relevant table authorizations. For the subsequent background processing job to transfer data from the interface tables to the infotype database tables, you need a technical user with the same authorizations that are required for the CAT6 transaction (*Transfer Time Data to Time Management*).

• For technical users that have read access to the infotypes for the BAPIs, you can use the same authorizations as contained in the SAP\_HR\_PT\_TIMEADMINISTRATOR role.

# 13.3.6.1.3 Authorizations

#### Use

The SAP Personnel Time Management component uses the authorization concept provided by AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the AS ABAP Security Guide also apply to SAP Personnel Time Management.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the ABAP.

For more information about how to create roles, see *Role Administration* under *Role and Authorization Concept* for SAP Personnel Time Management.

#### Standard Roles

The table below shows the standard roles that are used by the SAP Personnel Time Management.

Role	Description
SAP_HR_PT_SHIFT-PLANNER	Shift Planner
SAP_HR_PT_TIME-ADMINISTRATOR	Time Administrator
SAP_HR_PT_TIME-LABOR-ANALYST	Time and Labor Analyst
SAP_HR_PT_TIME-MGMT-SPECIALIST	Time Management Specialist
SAP_HR_PT_TIME-SUPERVISOR	Time Supervisor
SAP_ESSUSER_ERP05	Employee Self-Service
SAP_HR_PT_US_PS_TIME-ADM	Time Recording Administrator
	This role is used only in the Public Sector in the country version for the USA

#### Standard Authorization Objects

The table below shows the security-relevant authorization objects that are used by SAP Personnel Time Management.

Authorization Object	Field	Value	Description
P_PERNR	AUTHC	E, R	Used to assign different au- thorizations to users for ac- cessing their own personnel number. P_PERNR is relevant for Self-Service Scenarios (Role SAP_EMPLOYEE)

Authorization Object	Field	Value	Description
P_PERNR	INFTY	0000, 0001, 0002, 0007, 0416, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2010, 2011, 2012, 2013	Infotypes required
P_ORGIN	AUTHC	E, R	Used during the authoriza- tion check for HR infotypes.
P_ORGIN	INFTY	0000, 0001, 0002, 0007, 0416, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2010, 2011, 2012, 2013	Infotypes required
P_PCLX	AUTHC	W, R	Relevant for both Time Evalu- ation and Time Recording.
P_PCLX	RELID	B1, B2, L1, G1, PC	Clusters required

# 13.3.6.1.4 Data Storage Security

## **Archiving Objects and Reports**

The following tools and reports are available for archiving data:

- Archiving Object: **PA\_TIME** (Time Evaluation Results from Cluster B2)
- Data Writing Report: RPAR5W00
- Data Deletion Report: RPAR5D00

Archiving is done using transactions PU22 and SARA respectively.

## **Data Deletion Reports**

The following tools and reports are available for deleting data:

**RPTEXTPT**: Using the DELETE option deletes the data already transferred (stored in PA-tables) from the following interface tables:

- PTEX2000
- PTEX2010
- PTEX2003GEN
- PTEX2003SPEC

RPWI4100: Reorganizes interface table LSHR (Integration to Logistics).

### Using Logical Paths and File Names to Protect Access to the File System

Personnel Time Management saves data in files in the local file system. Therefore, it is important to assign explicit access to the corresponding files in the file system without access to other directories or files (also called directory traversal). This is achieved by entering logical paths and file names in the system that are assigned to the physical paths and file names. This assignment is validated at runtime. If access to a directory is requested that does not correspond to a stored assignment, an error occurs.

The following lists show the logical file names and paths that are used by Personnel Time Management, and the reports for which these file names and paths are valid. The logical file names and logical file paths were created using transaction FILE to facilitate the validation of physical file names.

Logical File Name	Reports That Use These Logical File Names	Logical File Path
HR_XX_DIR_RPTED000	RPTEDO00	HR_XX_DIR_RPTED000
HR_XX_DIR_RPTEUP00	RPTEUP00	HR_XX_DIR_RPTEUP00
HR_XX_DIR_RPTEUP10	RPTEUP10	HR_XX_DIR_RPTEUP10
HR_XX_DIR_RPTEZL00	RPTEZL00	HR_XX_DIR_RPTEZL00
HR_XX_DIR_RPTX2010	RPTX2010	HR_XX_DIR_RPTX2010
HR_XX_DIR_RPWI0000	RPWI0000	HR_XX_DIR_RPWI0000

Logical File Names and Path Names Used in Personnel Time Management

# 13.3.6.2 Cross-Application Time Sheet (CA-TS)

## 13.3.6.2.1 User Administration and Authentication

The Cross-Application Time Sheet (CA-TS) uses the user management and authentication mechanisms provided with the SAP NetWeaver platform, in particular the Application Server ABAP. Therefore, the security recommendations and guidelines for user administration and authentication as described in the Application Server ABAP also apply to the Cross-Application Time Sheet (CA-TS) In addition to these guidelines, we include information about user administration and authentication that specifically applies to the Cross-Application Time Sheet (CA-TS) in the following topics:

• User Management

This topic lists the tools to use for user management, the types of users required, and the standard users that are delivered with the Cross-Application Time Sheet (CA-TS).

### • Integration into Single Sign-On Environments This topic describes how the Cross-Application Time Sheet (CA-TS) supports Single Sign-On mechanisms.

# 13.3.6.2.1.1 User Management

User management for the Cross-Application Time Sheet (CA-TS) uses the mechanisms provided with the Application Server ABAP, for example, tools, user types, and password policies. For an overview of how these mechanisms apply for the Cross-Application Time Sheet (CA-TS), see the sections below.

### **User Administration Tools**

The table below shows the tools to use for user management and user administration with the Cross-Application Time Sheet (CA-TS).

User Management Tools

Tool	Detailed Description	Prerequisites
User and Role Maintenance (transac- tion PFCG)	You can use the Role Maintenance transaction PFCG to generate profiles for the Cross-Application Time Sheet (CA-TS) users.	
	For more information, see User and Role Administration of AS ABAP.	
Technical Settings for User Manage- ment in Cross-Application Time Sheet (CA-TS)	For more information on user profiles and the roles, see Customizing for <i>Time</i> <i>Sheet</i> under Settings for All User <i>Interfaces</i> Authorizations .	

### **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively have to change their passwords on a regular basis, but not those users under which background processing jobs run.

The user types that are required for the Cross-Application Time Sheet (CA-TS) include:

- Individual users:
  - Dialog users are used to maintain, release, and approve working times. They are used for SAPGUI and WD ABAP Frontends
- Technical users:
  - System User: Background processing and communication within a system (such as RFC users for ALE, Workflow). They are used for transferring data to target components, to check data remotely, and to process workflow items.
  - Communication users are used for scenarios in which CATS BAPIs are called from external systems.

For more information on these user types, see *User Types* under *User Authentication* in the SAP NetWeaver Application Server for ABAP Security Guide.

### **Standard Users**

We do not deliver standard users within Cross-Application Time Sheet (CA-TS).

## 13.3.6.2.1.2 Integration into Single Sign-On Environments

The most widely-used supported mechanisms are listed below. For a complete list, see the link provided below.

- Secure Network Communications (SNC) SNC is available for user authentication and provides for a single sign-on (SSO) environment when using the SAP GUI for Windows or Remote Function Calls.
- SAP logon tickets

Cross-Application Time Sheet (CA-TS) supports the use of logon tickets for SSO when using a Web browser as the frontend client. In this case, users can be issued a logon ticket after they have authenticated themselves with the initial SAP system. The ticket can then be submitted to other systems (SAP or external systems) as an authentication token. The user does not need to enter a user ID or password for authentication but can access the system directly after the system has checked the logon ticket.

Client certificates

As an alternative to user authentication using a user ID and passwords, users using a Web browser as a frontend client can also provide X.509 client certificates to use for authentication. In this case, user authentication is performed on the Web server using the Secure Sockets Layer Protocol (SSL Protocol) and no passwords have to be transferred. User authorizations are valid in accordance with the authorization concept in the SAP system.

Security Assertion Markup Language (SAML) 2.0
 SAML 2.0 provides a standards-based mechanism for SSO. The primary reason to use SAML 2.0 is to enable SSO across domains.

The Cross-Application Time Sheet (CA-TS) supports the Single Sign-On (SSO) mechanisms provided by ABAP Platform. Therefore, the security recommendations and guidelines for user administration and authentication as described in the ABAP Platform Security Guide also apply to the Cross-Application Time Sheet (CA-TS).

For more information about the available authentication mechanisms, see *User Authentication and Single Sign-On*.

## 13.3.6.2.2 Authorizations

### Use

The Cross-Application Time Sheet (CA-TS) uses the authorization concept provided by the AS ABAP and AS Java. Therefore, the recommendations and guidelines for authorizations as described in the Application Server

ABAP Security Guide and SAP NetWeaver AS Security Guide Java also apply to the Cross-Application Time Sheet (CA-TS).

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP and the User Management Engine's user administration console on the AS Java.

### i Note

For more information about how to create roles, see section *Role Administration* under the SAP Library for SAP S/4 HANA Identity Management.

The following section shows the typical scenarios, the relevant roles and the authorization objects that Cross-Application Time Sheet (CA-TS) uses. These are:

Enter Working Times in Time Sheet

Approve Working Times

Transfer Working Times to Target Components

#### Role and Authorization Concept for Cross-Application Time Sheet (CA-TS)

Enter Working Times

#### Standard Roles

The table below shows the standard roles that are used by the Cross-Application Time Sheet (CA-TS).

Role	Description
SAP_HR_PT_TIME-ADMINISTRATOR	Time Administrator: The Time Administrator role is per- formed by employees in the individual departments of a company, such as secretaries and foremen. Their duties include entering employees' documents in the system and reacting to messages from time evaluation.
SAP_EMPLOYEE_WDA_1 (This includes single role SAP_EM- PLOYEE_XX_ESS_WDA_1 containing authorizations for CATS)	Employee Self-Service (WD ABAP): You need this role if you want to enable all your company's employees to record their working times.

#### Standard Authorization Objects

The table below shows the security-relevant authorization objects that are used by the Cross-Application Time Sheet (CA-TS).

Authorization Object	Field	Value	Description
P_PERNR	AUTHC	E, R	Used to assign users dif- ferent authorizations for ac- cessing their own personnel number. P_PERNR is relevant for Self Service Scenarios (Role SAP_EMPLOYEE)
P_PERNR	INFTY	0000, 0001, 0002, 0007, 0315, 0316, 2001, 2002, 2003, 2010	Needed infotypes
P_ORGIN	AUTHC	E, R	Used during the authori- zation check for HR info- types. P_ORGIN is relevant for Administrator Scenarios (Role AP_HR_PT_TIME-AD- MINISTRATOR, SAP_ISR_RE- TAIL_STORE)
P_ORGIN	INFTY	0000, 0001, 0002, 0007, 0315, 0316, 2001, 2002, 2003, 2010	Needed infotypes
P_PCLX	AUTHC	R	Relevant for both Self Service and Adminstrator Scenarios, used when attendance/ab- sence types are recorded and to display target hours.
P_PCLX	RELID	B2, PC	Needed clusters

## **Approve Working Times**

### Standard Roles

The table below shows the standard roles that are used by the Cross-Application Time Sheet (CA-TS).

Role	Description
SAP_HR_PT_TIME-SUPERVISOR	The <i>Time Supervisor</i> role is performed by executive employees in the individual departments of a company, such as those with personnel responsibility, department heads, project managers, or foremen.
	The Time Supervisor plans and approves leave and alter- ations to working times. He or she orders overtime as required, and regularly monitors the amount of overtime worked in the department. He or she checks and approves employees' activity reports, and monitors absence times.

#### Standard Authorization Objects

The table below shows the security-relevant authorization objects that are used by the Cross-Application Time Sheet (CA-TS).

Authorization Object	Field	Value	Description
P_ORGIN	AUTHC	D, R	Authorization object that is used during the authoriza- tion check for HR infotypes.
P_ORGIN	INFTY	0328, 2001, 2002	Needed infotypes

### **Transfer Working Times to Target Components**

#### Standard Roles

The table below shows the standard roles that are used by the Cross-Application Time Sheet (CA-TS).

Role	Description
SAP_HR_PT_TIME-MGMT-SPECIALIST	The time management specialist is responsible for the smooth operation of the time management system. He or she is familiar with the technical side of the SAP System. The time management activities for this role include controlling the transfer of data to other SAP applications, such as the transfer of data from the <i>SAP Cross-Application Time Sheet</i> .

### Standard Authorization Objects

The table below shows the security-relevant authorization objects that are used by the Cross-Application Time Sheet (CA-TS).

Authorization Object	Field	Value	Description
P_ORGIN	No proposal	No proposal	
P_PERNR	No proposal	No proposal	
PCLX	No proposal	No proposal	

## 13.3.6.2.3 Session Security Protection

To prevent access in javascript or plug-ins to the SAP logon ticket and security session cookie(s), we recommend activating secure session management.

We also highly recommend using SSL to protect the network communications where these security-relevant cookies are transferred.

### Session Security Protection on the AS ABAP

To prevent access in javascript or plug-ins to the SAP logon ticket and security session cookie(s) (SAP\_SESSIONID\_<sid>\_<client>), activate secure session management. With an existing security session, users can then start applications that require a user logon without logging on again. When a security session is ended, the system also ends all applications that are linked to this security session.

Use the transaction SICF\_SESSIONS to specify the following parameter values shown in the table below in your AS ABAP system:

Session Security Protection Profile Parameters

Profile Parameter	Recommended Value	Comment
icf/set_HTTPonly_flag_on_cookies	0	Client-Dependent
login/ticket_only_by_https	1	Not Client-Dependent

For more information and detailed instructions, see *Activating HTTP Security Session Management on AS ABAP* in the AS ABAP security documentation.

# 13.3.6.2.4 Network and Communication Security

Your network infrastructure is extremely important in protecting your system. Your network needs to support the communication necessary for your business needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats based on software flaws (at both the operating system and application level), or network attacks such as eavesdropping. If users cannot log on to your application or database servers at the operating system or database layer, there is no way for intruders to compromise

the machines and gain access to the backend system's database or files. Additionally, if users are not able to connect to the server LAN (local area network), they cannot exploit well-known bugs and security holes in network services on the server machines.

The network topology for the Cross-Application Time Sheet (CA-TS) is based on the topology used by the ABAP Platform. Therefore, the security guidelines and recommendations described in the ABAP Platform Security Guide also apply to the Cross-Application Time Sheet (CA-TS). Details that specifically apply to the Cross-Application Time Sheet (CA-TS) are described in the following topics:

- Communication Channel Security This topic describes the communication paths and protocols used by the Cross-Application Time Sheet (CA-TS).
- Network Security

This topic describes the recommended network topology for the Cross-Application Time Sheet (CA-TS). It shows the appropriate network segments for the various client and server components, and where to use firewalls for access protection. It also includes a list of the ports needed to operate the Cross-Application Time Sheet (CA-TS).

• Communication Destinations This topic describes the information needed for the various communication paths, for example, which users are used for which communications.

For more information, see the following sections in the ABAP Platform Security Guide:

- Network and Communication Security
- Security Guides for Connectivity and Interoperability Technologies

# 13.3.6.2.4.1 Communication Channel Security

The table below shows the communication channels used by the Cross-Application Time Sheet (CA-TS), the protocol used for the connection, and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Front-end client that uses SAP GUI for Windows for the application server	DIAG	All customizing data, applica- tion data entered by Non-WD applications	Passwords
Front-end client that uses a Web browser for the applica- tion server	RFC, HTTP(S) We recommend you use HTTPS.	Application data entered by WD applications and Web Services	Passwords

DIAG and RFC connections can be protected using Secure Network Communications (SNC). HTTP connections are protected using the Secure Sockets Layer (SSL) protocol.

### i Note

We strongly recommend using secure protocols (SSL, SNC) whenever possible.

For more information, see Transport Layer Security in the ABAP Platform Security Guide.

## 13.3.6.2.4.2 Network Security

You can operate Cross-Application Time Sheet (CA-TS) in different ways. You can run the Cross-Application Time Sheet (CA-TS) and the HR system and or cProject system integrated on one system, or on different instances.

### **Firewall Settings**

For more information, see Using Firewall Systems for Access Control in the SAP NetWeaver Security Guide. For more information, see Using Multiple Network Zones in the ABAP Platform Security Guide.

### Ports

The Cross-Application Time Sheet (CA-TS) runs on SAP NetWeaver and uses the ports from the AS ABAP.

For more information, see the topic for AS ABAP Ports in the corresponding ABAP Platform Security Guides.

For other components, for example, SAPinst, SAProuter, or the SAP Web Dispatcher, see https:// help.sap.com/viewer/ports.

# 13.3.6.2.4.3 Communication Destinations

#### Use

The table below shows an overview of the communication destinations used by the Cross-Application Time Sheet (CA-TS).

Destination	Delivered	Туре	User, Authorizations	Description
Cross-Application Time Sheet (CA-TS) to Human Resources Management	No	RFC	Anonympus dialog user specified in con- nections between both systems	Customizing: Time Sheet $\rightarrow$ Settings for All User Interfaces $\rightarrow$ Data Transfer
				for Distributed Systems (ALE)

Destination	Delivered	Туре	User, Authorizations	Description
Cross-Application Time Sheet (CA-TS) to cProjects	No	RFC	Anonympus dialog user specified in con- nections between both systems	Customizing: Time Sheet → Settings for All User Interfaces → Data Transfer
				for Distributed Systems (ALE)
WD Java Frontend to Cross-Application Time Sheet (CA-TS)	Yes	RFC/JCo	See Customizing	Customizing: Integration with Other SAP Components $\rightarrow$ Business Packages / Functional Packages $\rightarrow$ Manager Self Service (mySAP ERP).
External consumer/ex- ternal Web UI to Cross- Application Time Sheet (CA-TS)	No	HTTP(S) and SOAP messages	Specific dialog user	Cross-Application Time Sheet (CA-TS) acts as service pro- vider.

# 13.3.6.2.5 Data Storage Security

The Cross-Application Time Sheet (CA-TS) data is saved in databases of the SAP system as follows:

Data	Location
Application Data	CATSDB
Attachments and user-defined texts	SAPScript storage
Templates	CATS_TEMP
Transfer data for HR	PTEX2000, PTEX2010, PTEXDIR
Transfer data for CO	CATSCO
Transfer data for PS	CATSPS
Transfer data for PM	CATSPM
Transfer data for MM-SRV	CATSMM
Transfer data for cPro	DPR_CONF_LI

## 13.3.6.2.6 Enterprise Services Security

The following chapters in the SAP NetWeaver Security Guide and documentation are relevant for all enterprise services delivered with Cross-Application Time Sheet (CA-TS):

- Web Services Security
- Recommended WS Security Scenarios
- SAP Process Integration Security Guide

## 13.3.6.2.7 Security-Relevant Logging and Tracing

Cross-Application Time Sheet (CA-TS) relies on the logging and tracing mechanisms from ABAP Platform:

- Auditing and Logging
- Tracing and Logging

## 13.3.6.2.8 Services for Security Lifecycle Management

The following services are available from Active Global Support to assist you in maintaining security in your SAP systems on an ongoing basis.

### Security Chapter in the EarlyWatch Alert (EWA) Report

This service regularly monitors the Security chapter in the EarlyWatch Alert report of your system. It tells you:

- Whether SAP Security Notes have been identified as missing on your system. In this case, analyze and implement the identified notes, if possible. If you cannot implement the notes, the report should be able to help you decide on how to handle the individual cases.
- Whether an accumulation of critical basis authorizations has been identified. In this case, verify whether the accumulation of critical basis authorizations is okay for your system. If not, correct the situation. If you consider the situation okay, you should still check for any significant changes compared to former EWA reports.
- Whether standard users with default passwords have been identified on your system. In this case, change the corresponding passwords to non-default values.

## Security Optimization Service (SOS)

The Security Optimization Service can be used for a more thorough security analysis of your system, including:

- Critical authorizations in detail
- Security relevant configuration parameters
- Critical users
- Missing security patches

This service is available as a self service within the SAP Solution Manager or as a remote or on-site service. We recommend you use it regularly (for example, once a year) and in particular after significant system changes or in preparation of a system audit.

### **Security Configuration Validation**

The Security Configuration Validation can be used to continuously monitor a system landscape for compliance to predefined settings, for example, from your company-specific SAP Security Policy. This primarily covers configuration parameters, but it also covers critical security properties like the existence of a non-trivial Gateway configuration or making sure standard users do not have default passwords.

### Security in the RunSAP Methodology / Secure Operations Standard

With the E2E Solution Operations Standard Security service, a best practice recommendation is available on how to operate SAP systems and landscapes in secure manner. It guides you through the most important security operation areas and links to detailed security information from SAP's knowledge base wherever appropriate.

### **More Information**

For more details on these services see

- EarlyWatch Alert: https://support.sap.com/en/offerings-programs/support-services/earlywatchalert.html
- Security Optimization Service / Security Notes Report: https://support.sap.com/en/offerings-programs/ support-services/security-optimization-services-portfolio.html
- Comprehensive list of Security Notes: https://support.sap.com/en/my-support/knowledge-base/ security-notes-news.html
- Configuration Validation
- SAP Activate Methodology Roadmaps: https://support.sap.com/en/offerings-programs/methodologies/ implement.html

## 13.4 Manufacturing

## 13.4.1 Production Planning

## 13.4.1.1 Data Storage Security

### Using Logical Path and File Names to Protect Access to the File System

Production Planning and Detailed Scheduling saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The data storage security of SAP NetWeaver and components installed on the base is described in the ABAP Platform Security Guide. All business data in SAP PP/DS is stored in the system database. If SAP LiveCache is used, some business data is also stored there. This business data is protected by the authorization concept of SAP NetWeaver and SAP PP/DS. In some special cases, business-relevant data is stored in another location, such as a file system. The special case is listed below:

### **Logical File Names Used**

The following logical file name has been created in order to enable the validation of physical file names:

• SAP SCM Optimizer

### Logical Path Names Used

The logical file names listed above all use the following logical file paths:

- <drive>:\usr\SAP\<SID>\<Gxx>\log (for Windows)
- \usr\sap\<SID>\<Gxx>\log (for Linux)

<SID>: Gateway ID on the SAP SCM Optimizer server

<Gxx>: Gateway number

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information, see about data storage security, see the respective chapter in the ABAP Platform Security Guide.

# 13.4.2 Manufacturing Execution for Discrete Industries

# 13.4.2.1 Authorizations for Just-in-Time-Processing

Just-in-Time Processing (JIT) uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used.

Authorization Object	Description
C_AUTO_JIT	ISAUTO_JIT: Sequenced JIT Calls (seqJC)
C_JIT_CALL	PP-FLW JIT Calls
C_JIT_OUT	IS-A-JIT: JIT Outbound Calls
JIT_S2P	JIT Supply to Production: Authorizations for JIT Calls

JIT\_S2P\_CC

JIT Supply to Production: Authorization for Control Cycles

# 13.4.2.2 Authorizations for Production Backflush

Production Backflush uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used.

Authorization Object Description	
C_BCKFLUSH	Automotive: Production backflush
C_APO_PPC	APO Authorization Object: Production Backflush

# 13.4.2.3 Deletion of Personal Data

### **Related Information**

Deletion of Personal Data (Just-in-Time-Processing) [page 471] Deletion of Personal Data (Production Backflush) [page 474] Deletion of Personal Data (Production Order) [page 474]

# 13.4.2.3.1 Deletion of Personal Data (Just-in-Time-Processing)

#### Use

Just-in-Time-Processing (IS-A-JIT) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Just-in-Time-Processing (IS-A-JIT)	Archiving Object
	JIT_SJCAL
	JITO_CALL
	ILM Object
	JIT_SJCALL
	JITO_CALL
	Report
	DELETE_JIT_VENDOR_CUSTOMER

#### Just-in-Time Supply to Customer

Just-in-Time Supply to Production

Application	Provided Deletion Functionality	
Just-in-Time-Processing (LE-JIT)	<ul> <li>Archiving Object</li> <li>NJIT_OCALL</li> <li>NJIT_OCGRP</li> <li>NJIT_OSCHA</li> <li>ILM Object</li> <li>NJIT_OCALL</li> <li>NJIT_OCGRP</li> <li>NJIT_OSCHA</li> </ul>	
Just-in-Time Supply to Customer Application	Provided Deletion Functionality	
	Provided Deletion Functionality Archiving Object NJIT_ICALL ILM Object	
Application	Archiving Object NJIT_ICALL	

Just-in-Time Supply to Production

Application	Provided Deletion Functionality	
Just-in-Time-Processing - Supply to Production (LE-JIT)	Archiving Object	
	• NJIT_OCALL	
	NJIT_OCGRP	
	• NJIT_OSCHA	
	• ILM Object	
	• NJIT_OCALL	
	NJIT_OCGRP	
	• NJIT_OSCHA	
	Reports	
	NJIT_O_DEL (Delete)	
	NJIT_O_DEL_COMMUNICATION_GRP(Delete)	
	<ul> <li>NJIT_O_READ_AR_SEQUENTIAL (Read)</li> </ul>	
	<ul> <li>NJIT_O_READ_COMMUNICATION_GRP(Read)</li> </ul>	
	• NJIT_O_WRI (Write)	
	<ul> <li>NJIT_O_COMMUNICATION_GRP(Write)</li> </ul>	
	• NJIT_O_WRI_PURCH_SCHED_AGRMT (Write)	
	• NJIT_O_DEL_PURCH_SCHED_AGRMT (Delete)	
	<ul> <li>NJIT_O_READ_PURCH_SCHED_AGRMT (Read)</li> </ul>	

### Relevant Application Objects and Available EoP/WUC functionality

Application	Implemented Solution (EoP or WUC)	Further Information
Just-in-Time-Processing (IS-A-JIT)	WUC	Checks tables JITCU
Just-in-Time-Processing (LE-JIT)	EoP	Nil

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components $\rightarrow$ Data Protection.

# 13.4.2.3.2 Deletion of Personal Data (Production Backflush)

#### Use

Production Backflush might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Production Backflush (IS-A-PPC)	Archiving Object
	PP_CONF

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components  $\rightarrow$  Data Protection.

# 13.4.2.3.3 Deletion of Personal Data (Production Order)

#### Use

Production orders might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
w to sa In fr ria Fo	When a production order is created with reference to a sales order, the cus- tomer details are copied over from the sales order.	Archiving Object PP_ORDER ILM Object
	In addition, the supplier data is taken from the purchasing data of the mate- rial.	PP_ORDER
	For extenally processed operations, the supplier data can also be maintained in the operation.	

### **Relevant Application Objects and Available EoP/WUC functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
Production Order (ERP_PP_SFC)	End of Purpose (EoP) check	

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of customer master/supplier master in Customizing for Cross-Application Components Data Protection Blocking and Unblocking of Data .

# 13.4.2.4 Data Archiving in Just-In-Time Supply to Customer

#### Use

You archive data to remove from the database data that the system no longer needs, but which must still be accessible.

You use a specific archiving object to archive specific data.

#### Features

It may be possible to display archived data. For more information, see the descriptions of the individual archiving objects.

#### Activities

You can carry out archiving using the Manage Archiving Variants app.

# 13.4.2.4.1 Archiving Just-In-Time Call Data Using NJIT\_ICALL

You can use archiving object NJIT Call Inbound (NJIT\_ICALL) to archive NJIT calls.

The following programs are available for NJIT\_ICALL:

- Write program: NJIT\_I\_WRI
- Delete program: NJIT\_I\_DEL
- Read program: NJIT\_I\_READ\_AR\_SEQUENTIAL

You can find the following information:

- Tables NJIT\_CALL\_D\_HDR, NJIT\_CALL\_D\_CGRP, NJIT\_CALL\_D\_CMAT, NJIT\_CALL\_D\_DREF, and NJIT\_CALL\_D\_RTXT
- Archiving Object NJIT\_ICALL

#### Checks

The following checks are carried out on JIT calls before they can be archived:

• The Write program can select only archivable NJIT calls, that is to say, for those which lifecycle status is completed.

#### Prerequisites

JIT calls must be in a completed state to archive related data.

# 13.4.2.4.2 Archiving Just-In-Time Inbound Packaging Units Data Using NJIT\_IPKGU

You can use archiving object NJIT Inbound Packaging Units (NJIT\_IPKGU) to archive NJIT inbound packaging units.

The following programs are available for NJIT\_IPKGU:

- Write program: NJIT\_PKGU\_I\_WRI
- Delete program: NJIT\_PKGU\_I\_DEL
- Read program: NJIT\_PKGU\_I\_READ\_AR\_SE

You can find the following information:

- Tables NJIT\_D\_PG\_HDR, NJIT\_D\_PG\_CNSMPN, NJIT\_D\_PG\_ITM, and NJIT\_D\_PG\_ITMREF
- Archiving Object NJIT\_IPKGU

#### Checks

The following checks are carried out before NJIT inbound packaging units can be archived:

• The Write program can select only archivable NJIT inbound packaging units, that is to say, those for which the package group status is set to *Delivered*.

#### Prerequisites

Package groups must be in a *Delivered* state to archive related NJIT inbound packaging unit data.

# 13.4.2.4.3 ILM-Based Information for the Archiving Object

You must create policies and rules for the related ILM object NJIT Call Inbound (NJIT\_ICALL) using the Retention Management functions of SAP Information Lifecycle Management (SAP ILM).

To define retention rules using ILM policies (Using ILM Policies app), you can use the following condition fields and time references (start time for determining the retention period and residence period).

Available Condition Fields:

• Plant (werks\_D)

Available Time References:

• Last Changed On (LAST\_CHANGE\_DATE)

# 13.4.2.4.4 Business Partner End Of Purpose (EoP) Check in Just-In-Time Supply to Customer

Just-In-Time Supply to Customer provides an end of purpose (EoP) check to determine whether business partner data is still relevant for business activities in the application or can be blocked.

#### **Technical Details**

The EoP check evaluates retention policies and data for ILM object NJIT\_ICALL.

The end of business for a JIT-relevant customer is reached when no JIT calls for that customer are active or in use. In other words, all their JIT calls must be set to a completed state. Execute transaction CVP\_PRE\_EOP to check if these conditions are met.

The EoP check for Just-In-Time Supply to Customer supports the use of application rule variants based on ILM rule groups. If you want to define differing residence and retention periods for business partner data depending on area-specific condition fields, you can use the following configuration apps to define and assign rule variants:

Assign Rule Variants and Groups for the Customer EoP Check: Both apps are used to assign the rule groups used in the ILM retention policies of an area-specific ILM object to the rule variants, which are used in combination with the area name to maintain the required residence and retention policies for the BP-related ILM objects (FI\_ACCRECV).

You can set up the rule groups for an ILM object in configuration app Manage ILM Object Groups.

# 13.4.2.4.5 Information Retrieval Framework in Just-In-Time Supply to Customer

The information retrieval feature supports you to comply with the relevant legal requirements for data protection by allowing you to search for and retrieve all personal data of a specified data subject.

While creating Purpose, you need to provide the ILM object name (NJIT\_ICALL).

# 13.4.2.5 Data Archiving in Just-in-Time Supply to Production

#### Use

You archive data to remove from the database data that the system no longer needs, but which must still be accessible. For more information, see Introduction.

You use a specific archiving object to archive specific data.

For information about archiving objects in general, see The Archiving Object.

#### Features

It is possible to display archived data.

#### Activities

You can archive using the **Manage Archiving Variants** application. For more information, see Manage Archiving Variants.

#### See Also

Archiving Procedure

#### **Related Information**

Archiving Just-In-Time Call Data Using NJIT\_OCALL [page 479] Archiving Just-In-Time Communication Group Data Using NJIT\_OCGRP [page 480] ILM Based Information for Archiving Object [page 481] Business Partner End of Purpose (EoP) Check in Just-In-Time Supply to Production [page 482] Information Retrieval Framework in Just-In-Time Supply to Production [page 483] Archiving Just-In-Time Scheduling Agreement Using NJIT\_OSCHA [page 481]

# 13.4.2.5.1 Archiving Just-In-Time Call Data Using NJIT\_OCALL

You can use archiving object NJIT Outbound Call (NJIT\_OCALL) to archive NJIT calls.

The following are the available programs:

- Write: NJIT\_O\_WRI
- Delete: NJIT\_O\_DEL
- **Read**: NJIT\_O\_READ\_AR\_SEQUENTIAL

You can find the following information:

- Tables
  - NJIT\_CALL\_D\_HDR
  - NJIT\_CALL\_D\_CGRP
  - NJIT\_CALL\_D\_CMAT
  - NJIT\_CALL\_D\_DREF
  - NJIT\_CALL\_D\_RTXT
- Archiving Object
  - NJIT\_OCALL

### Checks

The required check on JIT calls before archiving them is:

• The **write** program can select only archivable NJIT calls, that is, for those which lifecycle status is completed

### Prerequisite

• JIT calls must be completed to archive related data.

### **Related Information**

Data Archiving in Just-in-Time Supply to Production [page 478]

# 13.4.2.5.2 Archiving Just-In-Time Communication Group Data Using NJIT\_OCGRP

You can use archiving object NIJIT communication group, **NJIT\_OCGRP** to archive NJIT communication group data.

The available programs for **NJIT\_OCGRP** are, as below:

- Write: NJIT\_O\_WRI\_COMMUNICATION\_GRP
- Delete: NJIT\_O\_DEL\_COMMUNICATION\_GRP
- Read: NJIT\_O\_READ\_COMMUNICATION\_GRP

You can find the following information:

- Tables
  - NJIT\_COMM\_GRP
  - NJIT\_MSG\_PTNR
- Archiving Object
  - NJIT\_OCGRP

### Checks

The required check must be performed before NJIT communication group is archived:

• The **write** program can select only archivable NJIT communications groups, that is, for those for which the supplier and communication group status is set to **Blocked**.

### **Prerequisites**

• Communication group must be in **Blocked** status to archive related NJIT communication group data.

### **Related Information**

Data Archiving in Just-in-Time Supply to Production [page 478]

# 13.4.2.5.3 Archiving Just-In-Time Scheduling Agreement Using NJIT\_OSCHA

You can use archiving object scheduling agreement, NJIT\_OSCHA to archive NJIT purchasing scheduling agreements.

The following are the available programs:

- Write: NJIT\_O\_WRI\_PURCH\_SCHED\_AGRMT
- Delete: NJIT\_O\_DEL\_PURCH\_SCHED\_AGRMT
- Read: NJIT\_O\_READ\_PURCH\_SCHED\_AGRMT

You can find the following information:

- Table
  - NJIT\_PURCH\_SA
- Archiving Object
  - NJIT\_OSCHA

#### Checks

For archiving of scheduling agreements, the retention and residence policies of the ILM objects have to be maintained.

#### Prerequisites

• The JIT calls mapped for scheduling agreements must be completed.

### **Related Information**

Archiving Just-In-Time Call Data Using NJIT\_OCALL [page 479] Archiving Just-In-Time Communication Group Data Using NJIT\_OCGRP [page 480]

# 13.4.2.5.4 ILM Based Information for Archiving Object

You must create policies and rules for the related NJIT Outbound ILM objects (**NJIT\_OCALL**, **NJIT\_OCGRP**, and **NJIT\_OSCHA**) using the retention management functions of SAP Information Lifecycle Management (SAP ILM).

To define retention rules using ILM policies (Using ILM Policies application), you can use the following condition fields and time references (start time for determining the retention period and residence period).

#### Available Condition Fields

- NJIT\_OCALL: Plant (**WERKS\_D**)
- NJIT\_OCGRP and NJIT\_OSCHA: Supplier (**SUPPLIER**)

#### **Available Time Preferences**

- NJIT\_OCALL and NJIT\_OCGRP: Last Changed On (LAST\_CHANGE\_DATE)
- NJIT\_OSCHA: Supplier (LAST\_CHANGE\_DATE)

### **Related Information**

Data Archiving in Just-in-Time Supply to Production [page 478]

# 13.4.2.5.5 Business Partner End of Purpose (EoP) Check in Just-In-Time Supply to Production

Just-In-Time Supply to Production provides an end of purpose (EoP) check to determine whether business partner data is still relevant for business activities in the application or can be blocked.

### **Technical Details**

The end of purpose (EoP) check evaluates retention policies and data for ILM objects, **NJIT\_OCALL**, **NJIT\_OCGRP**, and **NJIT\_OSCHA**. The end of business for a JIT-relevant supplier or business partner is reached when no JIT calls for that supplier or business partner are active or in use. In other words, all their JIT calls must be set to completed. Execute transaction **CVP\_PRE\_EOP** to check if the conditions are met. The class **CL\_NJIT\_EOP\_CHECK\_SUPPLIER** is used to trigger end of purpose (EoP) that is assigned to the transation, **CVP\_PRE\_EOP**.

The EoP check for Just-In-Time supply to production supports the use of application rule variants based on ILM rule groups. If you want to define differing residence and retention periods for business partner data depending on area-specific condition fields, you can use the following configuration apps to define and assign rule variants:

#### Assign Rule Variants and Groups for Supplier/Business PartnerCustomer EoP Check

Both applications are used to assign the rule groups used in the ILM retention policies of an area-specific ILM object to the rule variants, which are used in combination with the area name to maintain the required residence and retention policies for the BP-related ILM objects.

You can set up the rule groups for an ILM object in configuration application, *Manage ILM Object Groups*. For more information, see Manage ILM Object Groups.

### **Related Information**

Data Archiving in Just-in-Time Supply to Production [page 478]

# 13.4.2.5.6 Information Retrieval Framework in Just-In-Time Supply to Production

The information retrieval feature supports you to comply with the relevant legal requirements for data protection by allowing you to search for and retrieve all personal data of a specified data subject.

While creating purpose, you need to provide the ILM object name (NJIT\_OCALL).

For information on relevant BAdI, refer Information Retrieval Framework (IRF).

#### **Related Information**

Data Archiving in Just-in-Time Supply to Production [page 478]

# 13.4.2.6 Data Aging for Just-In-Time Inbound/Outbound (DAAG\_NJIT\_I)

Data aging enables you to move large volumes of data within a database so as to gain more working memory. The data is moved from the current area (hot area) to the historical area (cold area).

You can use data aging for your inbound and outbound Just-In-Time calls (Data aging object DAAG\_NJIT\_I).

Data aging can only be applied to completed JIT calls.

The standard residence time is 100 days. Once the JIT calls have been moved to the historical area, you can no longer access them.

# 13.4.2.7 Input Sanitization for Just-In-Time Processing Applications

Input sanitization attempts to prevent malicious data by validating input content. The free text input fields in applications of Just-In-Time Supply to Customer and Just-In-Time Supply to Production support alphanumeric characters and selected special characters only.

# 13.4.3 Manufacturing Execution for Process Industries

# 13.4.3.1 Deletion of Personal Data (Process Orders)

#### Use

Process orders might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality	
Process Order (ERP_PP_SFC)	When a process order is created with	Archiving Object	
	reference to a sales order, the customer details are copied over from the sales	PR_ORDER	
	order.	ILM Object	
f r F s	In addition, the supplier data is taken from the purchasing data of the mate- rial.	PR_ORDER	
	For extenally processed operations, the supplier data can also be maintained in the operation.		

### **Relevant Application Objects and Available EoP/WUC functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
Process Order (ERP_PP_PI)	End of Purpose (EoP) check	

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of customer master/supplier master in Customizing for Dross-Application Components Data Protection Blocking and Unblocking of Data .

# 13.4.4 Project Manufacturing Management and Optimization

# 13.4.4.1 PMMO Authorizations

The following authorization objects are used for pegging, distribution and migration:

Authorization Object	Field	Value	Description
I_PMMO_PEG	ACTVT	<ul> <li>O2 - Execute report and write pegging results to the database table PMMO_ASSIGNMENT.</li> <li>O3 - Execute the report without writing the re- sults to the database.</li> <li>F4 - Input help for FIORI apps.</li> </ul>	Pegging
I_PMMO_DIS	ACTVT	<ul> <li>02 - Execute the report and post the account- ing documents to SAP Financials.</li> <li>03 - Execute the re- port without posting ac- counting documents.</li> <li>89 - Execute the report with a profile that has the undistribute all or undistribute unpegged function activated.</li> <li>F4 - Input help for FIORI apps.</li> </ul>	Cost Distribution
I_PMMO_MIG	ACTVT	<ul> <li>O2 - Execute report and write migration results to the various PMMO da- tabase tables. Set indicator <i>Migration</i> <i>Completed</i>.</li> <li>O3 - Execute the report without writing the re- sults to the database.</li> </ul>	Migration from GPD to PMMO

### **Other Authorizations**

The authorization object  $s_{\text{DEVELOP}}$  is used by the **PMMO Release Comparison Tool** to be able to start the report.

The authorization object S\_TABU\_DIS is used by **PMMO Customizing**.

The authorization object SAP\_BR\_BUSINESS\_ANALYST\_PMM is used by the Fiori app **Pegging Assignements** with Costs.

# 13.4.4.2 Deletion of Personal Data

#### Use

Project Manufacturing Management and Optimization processes user ID information (personal data) that is subject to the data protection laws applicable in specific countries/regions. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
Project Manufacturing Management and Optimization	The BAdl implementation PMMO_USER_DELETED_STE deletes the entries pertaining to the deleted user in the following tables: PMMO_RTM_HEADER PMMO_RTM_ITEM TPMMO_TOGGLE TPMMO_CUSTSUBCL It updates the following tables: PMMO_REPORT_DFLT PMMO_MIGRATION	To delete the user ID, the com- ponent PMMO has implemented BADI_IDENTITY_BOR_DELETED via the BAdI implementation PMMO_USER_DELETED_STE in the class CL_PMMO_USER_DELETED.

Application	Detailed Description	Provided Deletion Functionality
	The method DELETE_APP_DATA_FOR_USER of the class CL_PMMO_PEGGING_USER_DELETED deletes entries in the table SPERS_OBJ. (In the PMMO application log, choose the pushbutton Change Tree Hierarchy. This data is stored in the SPERS_OBJ.)	To delete the user ID, the com- ponent PMMO has implemented BADI_IDENTITY_BOR_DELETED via the BAdl implementation PMMO_USER_DELETED in the class CL_PMMO_PEGGING_USER_DELETED.

# 13.4.5 Quality Management

# 13.4.5.1 Communication Channel Security

The table below shows the communication channels used, the protocol used for the connection, and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Communication with Sup- plier Network Collaboration	SOAP	Quality notification data	
Communication with the Quality Inspection Engine (QIE) of the Extended Warehouse Management (EWM)	SOAP, RFC	Inspection lot data	
Communication exchange of quality certificates with ex- ternal partner	IDoc	Quality certificates	

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Quality master data replica- tion	IDoc	Master inspection character- istics	
		Master inspection methods	
		Codes	
		Inspection plan	
		Inspection setup data in ma- terial master	
Communication with external	RFC, SOAP	Inspection lot data	
subsystem for inspection		Inspection results	
Communication with exter- nal subsystem for inspection planning	SOAP	Inspection plan,	
		Master inspection character- istic	
Communication with external subsystem for quality notifi- cations	SOAP	Quality notification data	
Communication with exter-	RFC	Inspection lot data	
nal subsystem for statistical process control (SPC)		Inspection results	
Communication with SAP	RFC, IDoc	Inspection lot data	
Manufacturing Execution (ME)		Inspection results	

DIAG and RFC connections can be protected using Secure Network Communications (SNC). HTTP connections are protected using the Secure Sockets Layer (SSL) protocol. SOAP connections are protected with Web services security.

#### i Note

We strongly recommend using secure protocols (SSL, SNC) whenever possible.

For more information, see Transport Layer Security and Web Services Security in the ABAP Platform Security Guide.

# 13.4.5.2 Deletion of Personal Data

The Quality Management application might process data (personal data) that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. The Quality Management application uses SAP ILM to support the deletion of personal data as described in the following sections.

SAP delivers an end of purpose check for the Quality Management application.

#### End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases.

- Phase one: The relevant data is actively used.
- Phase two: The relevant data is actively available in the system.
- Phase three: The relevant data needs to be retained for other reasons.
   For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked.
   Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior in the following ways:

- Display: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data.
- Create: It is not possible to create a business object that contains blocked data.
- Copy/Follow-Up: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- Search: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

For information about the configuration settings required to enable this three-phase based end of purpose check, see the Process Flow.

Application Object	Detailed Description	Provided Deletion Functionality
Inspection Lot	The EOP check considers partners (customers or suppliers):	Archiving object QM_CONTROL
	<ul> <li>that are stored directly in the inspection lot (table QALS)</li> <li>that are available in the worklist of the transfer table for subsystems (QIWL)</li> <li>that are assigned to a multiple specification (QAOBJMS)</li> </ul>	
	Each inspection lot is checked if the customer or supplier is still relevant. If a customer or supplier is used in several objects, he is relevant as long as only one object is not completed. An object is completed if	
	<ul> <li>an inspection lot is canceled</li> <li>an inspection lot has status All inspections completed, an usage decision was made and stock post- ings are completed if the inspec- tion lot is stock-relevant.</li> </ul>	
	The following data is relevant for calcu- lating the retention rules and residence rules (taking the latest date):	
	Last change date	
	You can start report QM_CVP_EOP_SORT_ARC_CONTROL to select all data that has already been archived (background job due to per- formance).	

Relevant Application Objects and Available Deletion Functionality

Application Object	lication Object Detailed Description	
Sample Records	Partners are assigned to the drawing of material samples.	Archiving object QM_SAMPLE
	Material samples are only considered if there are not part of an order, an inspection lot or a notification since these material samples are considered as seperate business operations and are checked during the EoP check for the corresponding object (e.g. notifica- tion). Only 'independent' material sam- ples are checked.	
	The assigned partners are no longer rel- evant, if the material sample is marked for deletion or marked as no longer ex- istent. Then the latest change date is taken as basis for the calculation of the retention and residence rules.	
	You can start report QM_CVP_EOP_SORT_ARC_SAMPLE to select all data that has already been ar- chived (backround job due to perform- ance).	
Quality Notification	Suppliers and customers are relevant.	Archiving object QM_QMEL
	The end of business is reached when the quality notification has status <i>Completed</i> .	
	You can start report RQARCQMS to se- lect all data that has already been ar- chived.	

Application Object	Detailed Description	Provided Deletion Functionality	
Quality Certificate	Only suppliers are relevant. Suppliers are entered directly in the certificate.	Archiving object QM_CERT	
	A certificate is completed if it has one of the following statuses:		
	Certificate filed and inspected		
	Certificate receipt canceled		
	If you want to send or receive the quality data of a certificate using EDI, and the inspection characteristics to be sent have different descriptions in the supplier and the customer sys- tem you can set up a partner-specific identification and assignment of the respective characteristics (characteris- tic mapping). The communication part- ners are defined by Partner Type and Partner Number.		
	For the deletion of the partner-spe- cific settings and characteristic map- pings you have to run deletion report RDEL_PARTNER_CHAR.		
Failure Mode and Effects Analysis	Only business partners on header level are checked. Business partners entered for actions are not checked.	Archiving object QM_FMEA	
	It is checked that the FMEA has status Completed, To Be Archived, or Archived.		
	You can start report PLM_FMEA_EOP_AUD_ARC_EXTRACT to select all data that has already been archived.		
Audit Plans/Audits	It is checked that the Audit has status <i>Completed, To Be Archived, or Archived.</i>	Archiving object PLM_AUD	
	Only audits are taken into account in the check, but not audit plans or ques- tion lists.		
	You can start report PLM_AU- DIT_EOP_AUD_ARC_EXTRACT to se- lect all data that has already been ar- chived.		

Application Object	Detailed Description	Provided Deletion Functionality	
Quality Info Records in Procurement	The system checks the residence times that were entered under $P$ <i>Quality</i> <i>Management Environment Central</i> <i>Functions Organize Archiving</i> .	Archiving object QM_QINF	
Quality Info Records in Sales	The system checks the residence times that were entered under Development Management Central Functions Organize Archiving	Archiving object QM_QVDM	

Relevant Application Areas and Available EoP Functionality

Application	Implemented Solution	Further Information
Quality Management	EoP check	This includes the business in areas of:
		• Quality Planning (QM-PT)
		Quality Inspection (QM-IM)
		Quality Notification (QM-QN)
		Audit Management (CA-AUD)

#### Process

- 1. Before archiving data, you must define residence times and retention periods.
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. You do the following:
  - Define residence times in QM Customizing under under Environment Central Functions
     Archiving .

#### ${f i}$ Note

Residence times defined in transaction IRMPOL are not considered for archiving.

- 2. Run transaction IRMPOL and maintain the required retention policies for the central business partner (ILM object: CA\_BUPA).
- 3. Run transaction BUPA\_PRE\_EOP to enable the end of purpose check function for the central business partner
- 4. Run transaction IRMPOL and maintain the required retention policies for the customer master and supplier master (ILM objects: FI\_ACCPAYB, FI\_ACCRECV; for ILM objects in QM see archiving objects above)
- 5. Run transaction CVP\_PRE\_EOP to enable the end of purpose check function for the customer master and supplier master.
- 4. Business users can request unblocking of blocked data by using the transaction BUP\_REQ\_UNBLK.
- 5. If you have the needed authorizations, you can unblock data by running the transaction BUPA\_PRE\_EOP and CVP\_UNBLOCK\_MD.

6. You delete data by using the transaction ILM\_DESTRUCTION for the ILM objects of Quality Management.

## 13.4.6 Maintenance Operations

# 13.4.6.1 Authorizations in Plant Maintenance

#### **Standard Roles**

SAP delivers business role templates which follow the naming convention SAP\_BR\_\*. The delivered business role templates are designed to cover typical activities of business users with a certain job profile.

### Example

The delivered business role template SAP\_BR\_MAINTENANCE\_TECHNICIAN is designed for maintenance technicians. The role contains business catalogs which cover all the functions that a maintenance technician requires to carry out their work effectively and safely.

Another example business role template SAP\_BR\_MAINTENANCE\_PLANNER is designed for maintenance planners. The role contains business catalogs which cover a broad range of functions necessary for planning and executing maintenance activities.

Each business catalog contains one or more applications and is designed to support segregation of duty.

#### $\mathbf{i}$ Note

For more information about how to create roles, see Role Administration [page 13].

# 13.4.7 Environment, Health and Safety

# 13.4.7.1 User Administration and Authentication

*Environment, Health, and Safety* (EHS) uses the authorization concept provided by the Application Server ABAP. Therefore, the security recommendations and guidelines for user administration and authentication as described in the Application Server ABAP Security Guide apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

For more information, see User Administration and Authentication [page 10].

# 13.4.7.1.1 User Management

The table below shows the standard users that are necessary for operating *Environment, Health, and Safety* (EHS). For more information about user management, see User Management [page 10].

User ID	Туре	Password	Description
Business processing user	Dialog user	To be entered	Business user of EHS
E-mail inbound processing user	Communication user	Not needed	User to process the incoming e-mails of EHS
Workflow engine batch user	Background user	Not needed	User for the background processing of workflows in EHS

Users are not automatically created during installation. You can create them after the installation to avoid the need to change their IDs and passwords once the installation is completed.

#### i Note

Several business processes within EHS use SAP Business Workflow and e-mail inbound and outbound processing. It is not recommended that you grant the corresponding system users (such as WF\_BATCH for Workflow System or SAPCONNECT for e-mail inbound processing) all authorizations of the system (SAP\_ALL).

# 13.4.7.1.2 Communication Destinations

The table below provides a list of the communication destinations that are used by *Environment*, *Health*, *and Safety* (EHS).

Destination	Delivered	Туре	Description
<oh system=""></oh>	No	RFC	Connection to the SAP EHS Management for SAP S/ 4HANA, Occupational Health application
<pm system=""></pm>	No	RFC	Connection to Plant Maintenance system
<ewm system=""></ewm>	No	RFC	Connection to the <i>Extended Warehouse Management</i> system

For general information about communication destinations, see Communication Destinations [page 20]. For detailed information about communication destinations, see Customizing for *Environment*, *Health*, *and Safety* under Foundation for EHS Integration Specify Destinations for Integration.

# 13.4.7.2 ICF Security in Environment, Health, and Safety

To use an app in *Environment, Health, and Safety*, you have to activate the internet communication framework (ICF) service for this app.

For general information about the internet communication framework, see ICF Security [page 21].

### **Incident Management**

To use Incident Management apps, proceed as follows:

- In your front-end system, open transaction SICF. Under /default\_host/sap/bc/ui5\_ui5/sap/, activate the following UI5 services:
  - repincidents1 (*Report Incident*)
  - injillanalyss1 (Injuries and Illnesses Detailed Analysis)
  - incdntanalyss1 (Incidents Detailed Analysis)
  - ehsimhrs\_mngs1 (Manage Hours Worked)
  - ehsiminj\_logs1 (Manage Injury/Illness Log)
  - ehsiminj\_mngs1 (Injury/Illness Log Detailed Analysis)
  - ehsimtsk\_invs1 (Manage Investigation Step Tasks)
  - ehsimtsk\_rels1 (Manage Incident Tasks)
  - ehstask\_cals1 (Task Calendar)
  - ehstask\_defs1 (Manage Task Definition)
  - ehstask\_insts1 (Display Task Instance)
  - ehstask\_libs1 (Reuse Component for EHS Task Management)
  - ehstask\_mnots1 (Manage Maintenance Notification Task)
  - ehstask\_mocs1 (Manage Change Request Task)
  - ehstask\_mons1 (Monitor Tasks)
  - smr\_rpt\_mngs1 (Manage Summary Reports)
  - ehsim\_incmngs1 (Manage Incidents)
  - smr\_rpt\_gens1 (Manage Incident Summary Reports)
  - ehs\_loc\_roless1 (Manage Location Roles)
  - ehsfnd\_ccicmbs1 (Manage Material Data)
  - subst\_mans1 (Manage Substances Compliance)
- In your back-end system, open transaction SICF. Under /default\_host/sap/bc/webdynpro/sap/, activate all Web Dynpro services that start with ehhss and ehfnd.

### **Health and Safety Management**

To use Health and Safety Management apps, proceed as follows:

- In your front-end system, open transaction SICF. Under /default\_host/sap/bc/ui5\_ui5/sap/, activate the following UI5 services:
  - /sap/bc/ui5\_ui5/sap/sbrt\_appss1 (Approved Chemicals, Risk Overview)
  - /sap/bc/ui5\_ui5/sap/ehschm\_reps1(Chemical Risk Report)
  - /sap/bc/ui5\_ui5/sap/ehschm\_achs1 (Monitor Approved Chemicals)
  - /sap/bc/ui5\_ui5/sap/ehscha\_mycs1 (My Chemical Approvals)
  - /sap/bc/ui5\_ui5/sap/ehsrisk\_lsts1(Monitor Risks)
  - /sap/bc/ui5\_ui5/sap/ehsras\_lsts1 (My Risk Assessment Projects)
- In your back-end system, open transaction SICF. Under /default\_host/sap/bc/webdynpro/sap/, activate all Web Dynpro services that start with ehhss and ehfnd.

#### **Environment Management**

To use Environment Management apps, proceed as follows:

- In your front-end system, open transaction SICF. Under /default\_host/sap/bc/ui5\_ui5/sap/, activate the following UI5 services:
  - ehsmy\_colls1 (My Data Collections)
  - ehstask\_cals1 (Task Calendar)
  - ehstask\_defs1 (Manage Task Definition)
  - ehstask\_insts1 (Display Task Instance)
  - ehstask\_mnots1 (Manage Maintenance Notification Task)
  - ehstask\_mocs1 (Manage Change Request Task)
  - ehstask\_mons1 (Monitor Tasks)
  - em\_imprt\_datas1 (Import Data)
  - em\_mon\_datas1 (Monitor Data)
  - ehstask\_libs1 (Reuse Component for EHS Task Management)
  - ehstask\_reqs1 (Manage Compliance Requirement Tasks)
  - ehsemtsk\_rels1 (Manage Compliance Scenario Tasks)
  - ehsem\_cas1 (Compliance Analysis)
  - ehs\_loc\_roless1 (Manage Location Roles)
  - ehsfnd\_ccicmbs1 (Manage Material Data)
  - subst\_mans1 (Manage Substances Compliance)
- In your back-end system, open transaction SICF. Under /default\_host/sap/bc/webdynpro/sap/, activate all Web Dynpro services that start with ehenv and ehfnd.

# 13.4.7.3 Data Storage Security

### Using Logical Path and File Names to Protect Access to the File System

In *Environment, Health, and Safety* (EHS), the XML export for *Incident Management* saves data in files on the file system. Therefore, it is important to explicitly provide access to the corresponding files without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

Here are the logical file names and paths used by EHS together with the programs that they apply to:

#### Logical File Names Used

The following logical file name has been created in order to enable the validation of physical file names:

- EHHSS\_INCIDENTS\_XML
  - Program R\_EHHSS\_ALL\_INC\_TO\_XML uses this logical file name and the respective logical path to generate an XML file that contains all data for incidents.

#### Logical Path Names Used

The logical file name listed above uses the logical file path EHHSS\_BO\_XML\_EXPORT\_PATH.

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are used by your system, activate the corresponding settings in the *Security Audit Log*.

For more information, see the Data Storage Security chapter in the ABAP Platform Security Guide.

# 13.4.7.4 Data Protection

*Environment, Health, and Safety* processes personal data that is subject to the data protection laws applicable in specific countries/regions. Personal data is processed in business cases, such as the following:

- In Incident Management processes, personal data is displayed when reporting absences or injuries.
- In *Health and Safety Management* processes, personal data is displayed about the risk assessment lead and the other persons involved in a risk assessment.
- In *Environment Management* processes, personal data is displayed about the persons assigned to compliance scenarios and the persons involved in tasks.

*Environment, Health, and Safety* (EHS) assumes that agreements for storage of personal data are covered in individual work contracts. This also applies to notifications on initial data storage.

For general information, see Data Protection [page 31].

# 13.4.7.4.1 Deletion of Personal Data

You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data in EHS.

For more information about ILM and data protection in SAP S/4HANA, go to https://help.sap.com/s4hana\_op\_2021 under:

- Product Assistance Cross Components SAP Information Lifecycle Management
- Product Assistance > Cross Components > Data Protection >

# Relevant Application Objects and Available Archiving and Deletion Functionality

The following tables list the relevant application objects and the available archiving and deletion functionality for *Incident Management*, *Health and Safety Management*, and *Environment Management*.

#### Application Objects and Available Archiving Functionality in Incident Management

Application Objects	Provided Functionality
Incidents	Archiving object EHHSS_INC
Incident Summary Reports	Archiving object EHHSS_ISR

For more information about application objects and archiving functionality, go to https://help.sap.com/ s4hana\_op\_2021 and proceed as follows:

• Enter *Data Archiving in Incident Management* into the search bar, press **Enter** and open the search result with that title.

#### **Application Objects and Available Archiving and Deletion Functionality in** *Health and Safety Management*

Application Objects	Provided Functionality	
Risk Revisions	Archiving object EHHSS_RSV	
Risks	Archiving object EHHSS_RSK	
Risk Assessments	Archiving object EHHSS_RAS	
Safety Instructions	Archiving object EHHSS_SI	
Control Evaluations	Archiving object EHHSS_CEVL	
Control Inspections	Archiving object EHHSS_CINS	

Application Objects	Provided Functionality	
Control Replacements	Archiving object EHHSS_CRPL	
Sampling Campaigns	Archiving object EHHSS_SPLC	
Samplings	Archiving object EHFND_SPLG	
Chemical Approvals	Archiving object EHFND_CHA	
Assignment of Person to Locations	Archiving object EHFND_LOCP	
Assignment of Person to Jobs	Archiving object EHFND_JOBP	
Sampled Person	Data destruction object EHFND_SPLNG_SAMPLED_PERSON	

For more information about application objects and archiving and deletion functionality, go to https:// help.sap.com/s4hana\_op\_2021 and proceed as follows:

- Enter *Data Archiving in Health and Safety Management* into the search bar, press **Enter** and open the search result with that title.
- Enter *Data Destruction in Health an Safety Management* into the search bar, press **Enter** and open the search result with that title.

#### Application Objects and Available Archiving Functionality in Environment Management

Application Objects	Provided Functionality
Compliance Scenarios and Tasks	Archiving object EHENV_SCEN
Compliance Requirement Tasks	Archiving object EHFND_REQT

For more information about application objects and archiving functionality, go to https://help.sap.com/s4hana\_op\_2021 and proceed as follows:

• Enter *Data Archiving in Environment Management* into the search bar, press **Enter** and open the search result with that title.

### **Relevant Applications and Available End of Purpose Checks**

In addition to destroying and archiving data in incident management, health and safety management, or environment management processes, EHS provides end of purpose checks (EoP) for business partners. These checks determine whether the data for a certain central business partner is still relevant for business activities in EHS.

The following table lists the registered applications and the function module used for the end of purpose checks in EHS.

Application	End of Purpose Check	Further Information
Incident Management (EHS_INC)	EHHSS_INC_EOP_CHECK_BP	The check determines whether the business partner is used in: Incidents Tasks in incidents
Health and Safety Management (EHS_HS)	EHHSS_HS_EOP_CHECK_BP	<ul> <li>The check determines whether the business partner is used in:</li> <li>Risk assessment projects</li> <li>Tasks in risk assessment projects</li> <li>Risks</li> <li>Control inspections</li> <li>Control evaluations</li> <li>Control replacements</li> </ul>
Health and Safety Management (EHS_HS_EXPOSURE)	EHHSS_EXP_EOP_CHECK_BP	<ul> <li>The check determines whether the business partner is assigned to:</li> <li>Job positions</li> <li>Location positions</li> <li>Samplings as sampled person</li> </ul>
Environment Management (EHS_ENV)	EHENV_EOP_CHECK_BP	The check determines whether the business partner is used in: • Compliance scenarios • Compliance scenario tasks
Environment Management (EHFND_REQ)	EHFND_REQ_CPML_EOP_CHECK_BP	<ul> <li>The check determines whether the busines partner, such as an issuing authority, is used in:</li> <li>Compliance regulations, policies, and permits that are not in <i>Historical</i> status and where the EHSM component is Environment.</li> </ul>

## **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing under Cross-Application Components Data Protection Blocking and Unblocking of Data Business Partner .

# 13.4.7.4.2 Read Access Logging of Personal Data in Incident Management

In *Read Access Logging (RAL)*, you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications.

*Incident Management* logs data of illnesses or injuries that are maintained in the *Edit Incident* app (Web Dynpro app EHHSS\_INC\_REC\_OIF\_V3). Since this information is potentially sensitive and access to this information is in some cases legally regulated, you can use *RAL* to log the date when the data was accessed and by whom.

In the following configurations, the following fields are logged:

Configuration	Fields Logged	Business Context
Involved Person - Basic Information	Concatenated name <ul> <li>Injured Person Name</li> <li>Phone Number</li> <li>Email</li> </ul>	Logs basic information of the person who is involved in the incident.
	Role(s) Incident Type Privacy Case	
	Injured on Site Injured on Duty Additional Criteria	
	Fatality Location of Death Cause of Death Statement of Involved Person	

Configuration	Fields Logged	Business Context
Involved Person - Injury-Illness Information	Concatenated name <ul> <li>Injured Person Name</li> <li>Phone Number</li> <li>Email</li> </ul>	Logs information on the injuries or the illness of the person who is involved in the incident.
	Classification	
	Injury/Illness Type	
	Injury/Illness Description	
	Body Part	
	Body Part Description	
	Body Side	
Involved Person - Treatment Information	Concatenated name	Logs information on the treatment of
	<ul><li>Injured Person Name</li><li>Phone Number</li><li>Email</li></ul>	the person who is involved in the inci- dent.
	First Physician	
	Further Treatment Provider	
	Treatment Beyond First Aid	
	Emergency Room	
	Inpatient Overnight	
	Unconsciousness	
	Immediate Resuscitation	
	Comment	
	To First Aid	
	To Further Treatment	
Involved Person - Reports and	Concatenated name	Logs the report forms and documents
Documents	<ul><li>Injured Person Name</li><li>Phone Number</li><li>Email</li></ul>	that are assigned to the involved per- son.
	File Name (of report forms)	
	File Name (of documents)	

Configuration	Fields Logged	Business Context
Incident - Reports and Documents	<i>File Name</i> (of report forms) <i>Reference</i> (Report forms of person references)	Logs the report forms and documents that are assigned to the incident.
	<i>File Name</i> (of documents) <i>Reference</i> (documents of person references)	

#### **Further Information**

For general information, see Read Access Logging [page 33].

# 13.4.7.4.3 Change Logging

Personal data is subject to frequent changes. Therefore, for review purposes or as a result of legal regulations, it may be necessary to track the changes made to this data. When these changes are logged, you can check which employee made which change, the date and time, the previous value, and the current value. It is also possible to analyze errors in this way.

*Environmental, Health, and Safety* (EHS) generates change documents for changes in specific fields of the objects that contain personal data.

In *Display Change Document Objects* (transaction SCDO), you can find the delivered change document objects (EHS change document objects start with EHFND\*, EHHSS\*, and EHENV\*). Under *Maintain Logging Setting* (transaction S\_AUT01), you can specify the fields to be logged.

You can access the change documents of objects for which you activated the change logging by choosing the corresponding option from the *You can also* dropdown list in the respective app. You can enter parameters to limit the changes that are displayed. To view change documents, you need the authorization object EHFND\_CHDC. In addition, under *Evaluate New Audit Trail* (transaction s\_AUT10) in *Enhancement Mode*, you can display all changes for the change document objects in *EHS*.

### **More Information**

For more information about the use of change documents in EHS, go to https://help.sap.com/s4hana\_op\_2021, enter Foundation for EHS (EHS-SUS-FND) into the search bar, press Enter, open the search result with that title, and navigate to Technical Solution Information Creation of Change Documents .

- For more technical information about logging changes, go to https://help.sap.com/s4hana\_op\_2021, enter *Changing Table and Data Element Logging* into the search bar, press Enter, and open the search result with that title.
- For more information about change documents, go to https://help.sap.com/s4hana\_op\_2021, enter *Logging Using Change Documents* into the search bar, press **Enter**, and open the search result with that title.

# 13.4.7.5 Virus Scanning

The interactive forms of *Environment, Health, and Safety* (EHS) can contain Java Script. Therefore, Java Script must be enabled in Adobe Acrobat Reader. In addition, e-mails with PDF attachments that contain Java Script must not be filtered out in the e-mail inbound and outbound process.

For general information, see Virus Scanning [page 24].

## 13.4.7.6 Other Security-Relevant Information

This section contains additional security information that is relevant for Environment, Health, and Safety (EHS).

## 13.4.7.6.1 Dispensable Functions with Impact on Security

*Environment, Health, and Safety* (EHS) can be integrated with *HR Time Management* in Customizing. If the *Personnel Time Management* (*PT*) integration is activated, time data (including absences) from HR is displayed in the incident. An additional option is available to trigger the creation of HR absences from the incident. For all actions, HR authorizations are checked.

# 13.4.7.6.2 Security Settings for the Report Incident App

You use SAP Mobile Services to implement the Report Incident app. For more information on the security settings, go to the SAP Help Portal at https://help.sap.com/>, enter SAP Mobile Services (Cloud Foundry), press Enter, and open the search result with that title.

## 13.4.7.6.3 Allowlisting of Calculation Functions in the Environment Management Calculation Engine

The calculation engine allows the processing of custom function modules specified with the FUNC predicate in a calculation expression. In order to eliminate abuse of this functionality, only allowlisted function modules can be used with the FUNC predicate.

For more information, see the Customizing activity under Denvironment, Health, and Safety Environment Management Configuration Specify Allowed ABAP Function Modules in User-Defined Calculations .

## 13.4.7.7 Management of Change

The following chapters of the Security Guide provide an overview of the security-relevant information that applies to *Management of Change*.

# 13.4.7.7.1 ICF Security in Management of Change

To use apps in *Management of Change*, you have to activate the internet communication framework (ICF) service that is needed for the specific app.

For general information, see ICF Security [page 21].

In your front-end system, open *HTTP Service Hierarchy Maintenance* (transaction SICF). Under / default\_host/sap/bc/ui5\_ui5/sap/, activate the following UI5 services:

- moc\_manactys1 (Manage Change Activities)
- moc\_manchgreqs1 (Manage Change Request MOC)
- moc\_reqactdas1 (Change Requests and Activities Detailed Analysis)
- moc\_alp\_creqs1 (Change Requests Dashboard)
- moc\_alp\_actys1 (Change Activities Dashboard)

In your back-end system, open *HTTP Service Hierarchy Maintenance* (transaction SICF) and activate the Web Dynpro services under b default\_host > sap > bc > webdynpro > moc a.

## 13.4.7.7.2 Data Protection and Privacy

*Management of Change* might process personal data that is subject to the data protection laws applicable in specific countries/regions. For example, personal data is processed when information about persons involved in change requests and activities is displayed.

*Management of Change* assumes that agreements for storage of personal data are covered in individual work contracts. This also applies to notifications on initial data storage.

For general information, see Data Protection [page 31].

# 13.4.7.7.2.1 Deletion of Personal Data

You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data in Management of Change.

For more information about ILM and data protection in SAP S/4HANA, go to https://help.sap.com/s4hana\_op\_2021 under:

- Product Assistance Cross Components SAP Information Lifecycle Management
- Product Assistance > Cross Components > Data Protection >

### **Relevant Application Objects and Available Archiving Functionality**

The following table lists the relevant application objects and the available archiving functionalities for *Management of Change*.

Application Objects and Available Deletion Functionalities in Management of Change

Application Object	Provided Archiving Functionalities	
Activity	Archiving object / IAM / ACT	
	Related ILM object IAM_ACTIVITY	
Change request (issue)	Archiving object / IAM/ISSUE	
	Related ILM object IAM_ISSUE	

For more information about application objects and archiving functionality, go to https://help.sap.com/ s4hana\_op\_2021 and proceed as follows:

• Enter *Data Archiving in Management of Change* into the search bar, press **Enter** and open the search result with that title.

### **Configuration: Simplified Blocking and Deletion**

In *Management of Change*, you configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*:

• Define the settings for authorization management under *Authorization Management*. For more information, see the Customizing documentation. • Define the settings for blocking in Customizing under Blocking and Unblocking Business Partner .

For more information about simplified blocking and deletion, go to https://help.sap.com/s4hana\_op\_2021 and proceed as follows:

• Enter *Simplified Blocking and Deletion* into the search bar, press **Enter** and open the search result with that title.

# 13.4.7.7.2.2 Change Log

Personal data is subject to frequent changes. Therefore, for revision purposes or as a result of legal regulations, it may be necessary to track the changes that have been made to this data. When these changes are logged, you can check which employee made which changes, the date and time, the previous value, and the current value. It is also possible to analyze errors in this way.

## Setting Up Change Logs for Management of Change

*Management of Change* processes personal data of business partners that are involved in change requests and activities. If any changes are made regarding the business partner, the system logs the following information on personal data per change request and activity:

- The user who has changed data
- Data and the time of the change
- The change type (update, insert, deletion, single field documentation)
- The identifying keys and their values of the data records
- The heading name for the attribute that has been changed

You can define the fields to be logged in Display Change Document Objects (transaction SCDO).

You use the authorization object IAM/CHGLOG to control the change logging for change requests and activities.

### **More Information**

- For more information about change documents, go to https://help.sap.com/s4hana\_op\_2021 and proceed as follows:
  - Enter *Services for Application Developers* into the search bar, press **Enter**, open the search result with that title, and navigate to *Change Documents*.
  - Enter "Auditing and Logging" into the search bar, press Enter, and open the search result with that title.
- For more information about logging changes of change requests and activities in *Management of Change*, go to https://help.sap.com/s4hana\_op\_2021, enter *Displaying Changes in Objects in Management of Change* into the search bar, press [Enter], and open the search result with that title.

## 13.5 R&D / Engineering

## 13.5.1 Product Compliance

## 13.5.1.1 Service Role and User for SAP Business Workflow

The SAP\_WFRT user with the SAP Business Workflow Service User (SAP\_BC\_BMT\_WFM\_SERV\_USER) role is delivered with the SAP S/4HANA system. This user is required and responsible for executing the SAP Business Workflow functions. In the context of Product Compliance, this user calls the program that executes the Product Compliance Event Processing in the background.

The ABAP platform authorization concept is based on assigning authorizations to users based on roles. To maintain roles for ABAP technology, you use the profile generator (transaction PFCG).

#### i Note

For more information about how to create roles, see Role Administration [page 13].

The following table displays the security-relevant authorization objects that the technical user SAP\_WRFT needs to execute Product Compliance Event Processing in the background:

Authorization Object	Field	"From" Authorization Value	Description
S_PROGNAM	P_ACTION	BTCSUBMIT	Schedule programs for back- ground processing
		SUBMIT	Execute ABAP program
	P_PROGNAM	R_EHFND_PCEP_EVT_QUEUE _WORKER	A program that processes all production compliance events and tasks
S_PROGRAM	P_ACTION	BTCSUBMIT	Schedule programs for back- ground processing
		SUBMIT	Execute ABAP program
	P_GROUP	WF_ADMIN	Workflow Administration

# 13.5.1.2 Deletion of Personal Data in Product Compliance

### Use

Business objects in *Product Compliance* might process data (personal data) that is subject to the data protection laws applicable in specific countries or regions. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under *Product Assistance Cross Components SAP Information Lifecycle Management*.

### **Relevant Application Objects and Available Deletion Functionality**

The following table shows the application objects and the appropriate deletion functionality that is provided in Product Compliance.

Application Object	Detailed Description	Provided Deletion Functionality
Supplier Raw Materials	For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under	Data destruction object EHFND_CSM
	Product Assistance > Enterprise	
	Business Applications ≽ R&D /	
	Engineering > Product Compliance	
	Data Management in Product	
	Compliance 〉 Data Destruction in	
	Product Compliance > Destroying Supplier Raw Materials Using Object	
	EHFND_CSM .	

Application Object	Detailed Description	Provided Deletion Functionality
Preprocessed Material Documents	For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under	Data destruction object EHPMA_SVT
	Product Assistance Enterprise	
	Business Applications > R&D /	
	Engineering Product Compliance	
	Data Management in Product	
	Compliance > Data Destruction in	
	Product Compliance > Destroying Preprocessed Material Documents	
	Using EHPMA_SVT 】	
Safety Data Sheet Shipment Requests	For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under	Data destruction object EHSDS_OR
	Product Assistance > Enterprise	
	Business Applications 〉 R&D /	
	Engineering > Product Compliance	
	> Data Management in Product	
	Compliance > Data Destruction in	
	Product Compliance > Destroying Safety Data Sheet Shipment Requests	
	Using EHSDS_OR .	
Safety Data Sheet Contact Data	For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under	Data destruction object EHSDS_CNTCT_ADR
	🕨 Product Assistance > Enterprise	
	Business Applications > R&D /	
	Engineering > Product Compliance	
	> Data Management in Product	
	Compliance > Data Destruction in	
	Product Compliance > Destroying Safety Data Sheet Contact Data Using	
	EHSDS_CNTCT_ADR .	

# **Relevant Applications and Available EoP Functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
енғnd_csм (Supplier Parts)	EoP check EHFND_CSM_EOP_CHECK_BP	The check determines whether the business partner is used in raw ma- terials provided by a supplier. If the business partner exists in table EHFNDD_CSM, the data records are blocked for deletion.
		For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under
		Product Assistance Enterprise
		Business Applications > R&D / Engineering > Product Compliance
		Data Management in Product
		Compliance Blocking of Personal
		Data in Product Compliance > Business Partner End of Purpose (EoP) Check in the Foundation for Product Compliance
		> End Of Purpose (EoP) Check for
		Supplier Raw Materials 】

Application	Implemented Solution (EoP or WUC)	Further Information
EHSDS_OR (SDS Shipment Requests)	EoP check EHSDS_OR_EOP_CHECK_BP	The check determines whether the business partner is used as the recipi- ent party for a safety data sheet. If the safety data sheet shipment request is completed or has failed, the business partner can be deleted.
		For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under
		Product Assistance Enterprise
		Business Applications > R&D /
		Engineering Product Compliance
		Data Management in Product
		Compliance Blocking of Personal
		Data in Product Compliance > Business Partner End of Purpose (EoP) Check in
		Safety Data Sheet Management > End of Purpose (EoP) Check for Safety Data
		Sheet Shipment Requests 】
EHSDS_CNTCT (SDS Contact Data)	EoP check EHSDS_CNTCT_EOP_CHECK_BP	The check determines whether the business partner is used as a contact for a safety data sheet. If the business partner is no longer used within a con- tact address of a safety data sheet, it can be deleted.
		For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under
		Product Assistance Enterprise
		Business Applications > R&D /
		Engineering > Product Compliance
		Data Management in Product
		Compliance Blocking of Personal
		Data in Product Compliance > Business Partner End of Purpose (EoP) Check in
		Safety Data Sheet Management > End of Purpose (EoP) Check for Safety Data
		Sheet Contact Data 🚬

Application	Implemented Solution (EoP or WUC)	Further Information
EHPMA_SVT (Substance Volume Track-	EoP check ehpma_svt_eop_check_bp	The check determines whether the business partner is used in ongo- ing business processes. However, Sub- stance Volume Tracking uses material documents and is focused on con- firmed quantities, so all transactions with the business partner are already completed and the business partner can be deleted.
		For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under
		Product Assistance Enterprise
		Business Applications ≽ R&D /
		Engineering ≽ Product Compliance
		> Data Management in Product
		Compliance ኦ Blocking of Personal
		Data in Product Compliance > Business Partner End of Purpose (EoP) Check in Product Marketability and Chemical
		Compliance > End of Purpose (EoP)
		Check in Substance Volume Tracking .

#### Job for Deletion Report for Supplier Materials

You can set a supplier raw material to *Outdated* in the app. The retention date is calculated by ILM and a destruction report R\_EHFND\_CSM\_DES then deletes the data sets. You can create and set up a job to carry out the deletion report R\_EHFND\_CSM\_DES on a daily basis. This report persistently deletes all outdated supplier raw materials and their assignments to their corresponding raw materials. A material is outdated when its retention date (RETENTION\_DATE) has passed.

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of Business Partners in Customizing for Cross-Application Components > Data Protection > Blocking and Unblocking of Data .

For more information about simplified blocking and deletion, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

## 13.5.2 Product Safety and Stewardship

## 13.5.2.1 Product Compliance for Discrete Industries

## 13.5.2.1.1 User Administration and Authentication

*Product Compliance for Discrete Industries* uses the authorization concept provided by SAP NetWeaver. Therefore, the recommendations and guidelines for authorizations as described in the ABAP Platform Security Guide also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG).

For more generic information see User Administration and Authentication [page 10] in the Introduction section

# 13.5.2.1.1.1 User Management

The table below shows the standard users that are necessary for operating *Product Compliance for Discrete Industries*. For more generic information, see User Management [page 10] in the *Introduction* section.

User ID	Туре	Password	Description
Business processing user	Dialog user	To be entered	Business user of Product Compliance
E-mail inbound processing user	Communication user	Not needed	User to process the in- coming e-mails of <i>Product</i> <i>Compliance</i>
Workflow engine batch user	Background user	Not needed	User for the background processing of workflows in Product Compliance

You need to create users after the installation. Users are not automatically created during installation. In consequence, there is no requirement to change user IDs and passwords after the installation.

#### i Note

Several business processes within *Product Compliance for Discrete Industries* use SAP Business Workflow and e-mail inbound and outbound processing. It is not recommended that you grant the corresponding system users (such as WF\_BATCH for Workflow System or SAPCONNECT for e-mail inbound processing) all authorizations of the system (SAP\_ALL).

# 13.5.2.1.2 Network and Communication Security

Your network infrastructure is important for protecting your system. Therefore, your network must support the communication necessary for your business needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats based on software flaws (at both the operating system level and application level) or network attacks such as eavesdropping. If users cannot log on to your application or database servers at the operating system or database layer, then there is no way for intruders to compromise the machines and gain access to the backend system's database or files. Additionally, if users are not able to connect to the server LAN (local area network), they cannot exploit known bugs and security holes in network services on the server machines.

The network topology for *Product Safety and Stewardship* is based on the topology used by the ABAP Platform. Therefore, the security guidelines and recommendations described in the ABAP Platform Security Guide also apply here. Details that specifically apply to *Product Safety and Stewardship* are described in the following sections:

- Communication Channel Security [page 523] This topic describes the communication paths and protocols.
- Network Security [page 524] This topic describes the recommended network topology. It shows the appropriate network segments for the various client and server components and where to use firewalls for access protection. It also includes a list of the ports required.
- Communication Destinations [page 524] This topic describes the information needed for the various communication paths, for example, which users are used for which communications.

For more information, see the following sections in the ABAP Platform Security Guide:

- Network and Communication Security
- Security Guides for Connectivity and Interoperability Technologies

# 13.5.2.1.2.1 Communication Destinations

The table below shows an overview of the communication destinations used by *Product Compliance for Discrete Industries*. For more generic information, see in corresponding chapter in the *Introduction* section.

Destination	Delivered	Туре	Description
<pm system=""></pm>	No	RFC	Connection to plant maintenance system
<bupa system=""></bupa>	No	RFC	Connection to business partner system
<ac system=""></ac>	No	RFC	Connection to accounting system
<ehs system=""></ehs>	No	RFC	Connection to SAP Product Safety and Stewardship as part of SAP ERP system

#### i Note

The user in the remote AC system needs to have all authorizations as proposed by the respective EHS user roles.

For SAP EHS Management as part of SAP ERP, Product Compliance for Discrete Industries does not provide any authorizations.

For detailed information about communication destinations, see Customizing for *Environment, Health, and* Safety under Foundation for EHS Integration Specify Destinations for Integration.

## 13.5.2.1.3 ICF Security in Product Safety and Stewardship

To use an app in Product Safety and Stewardship, you have to activate the internet communication framework (ICF) service that is needed for this app.

For general information, see ICF Security [page 21] in the Introduction section.

### **Product Compliance for Discrete Industries**

To use Product Compliance for Discrete Industries apps, proceed as follows:

- In your back-end system, open transaction SICF. Under /default\_host/sap/bc/webdynpro/sap/, activate the following Web Dynpro services:
  - that start with EHFND
  - that start with EHPRC
  - POWL
  - IBO\_WDA\_INBOX
  - WDR\_CHIP\_PAGE

## 13.5.2.1.4 Data Storage Security

### Using Logical Path and File Names to Protect Access

In *Product Compliance for Discrete Industries*, several applications save data in files in the file system. The International Material Data System (IMDS) uses the file system to store downloaded files temporarily, before they are imported. Additionally, it is possible for users to upload files to the application server manually prior to further processing. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime, and, if access is requested to a directory that does not match a stored mapping, an error occurs.

The following lists show the logical file names and paths used by *Product Compliance for Discrete Industries* and for which programs these file names and paths apply:

### **Logical File Names Used**

The following logical file names have been created in order to enable the validation of physical file names:

- EHPRC\_IMPORT\_DIR
- EHPRC ERROR DIR
- EHPRC\_ARCHIVE\_DIR

For more information, see the Customizing activity Set Up Directory Structure for IMDS.

### Logical Path Names Used

The logical file names listed above all use the logical file path EHPRC\_HOME\_PATH.

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information about data storage security, see the respective chapter in the ABAP Platform Security Guide.

## 13.5.2.1.5 Data Protection and Privacy

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific legislation in different countries. This section describes the specific features and functions that *Product Safety and Stewardship for Discrete Industries* provides to support compliance with the relevant legal requirements and data privacy.

This section and any other sections in this Security Guide do not give any advice on whether these features and functions are the best method to support company, industry, regional or country-specific requirements. Furthermore, this guide does not give any advice or recommendations with regard to additional features that would be required in a particular environment; decisions related to data protection must be made on a case-by-case basis and under consideration of the given system landscape and the applicable legal requirements.

#### i Note

In the majority of cases, compliance with data privacy laws is not a product feature. SAP software supports data privacy by providing security features and specific data-protection-relevant functions such as functions for the simplified blocking and deletion of personal data. SAP does not provide legal advice in any form. The definitions and other terms used in this guide are not taken from any given legal source.

## 13.5.2.1.5.1 Deletion of Personal Data

*Product Safety and Stewardship for Discrete Industries* might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use *SAP Information Lifecycle Management* (*SAP ILM*) to control the blocking and deletion of personal data in *Product Safety and Stewardship for Discrete Industries*.

### **More Information**

- For general information about the blocking and deletion of data for customers, vendors and business partners, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .
- For more information about the deletion of customer and vendor master data, see the Security Guide for SAP ERP on the SAP Help Portal at http://help.sap.com/erp under SAP ERP Central Component Security Guide Data Protection Deletion of Personal Data .
- For more information about simplified blocking and deletion of customer and vendor master data, see Customizing under Logistics - General Business Partner Deletion of Customer and Vendor Master Data .
- For more information about simplified blocking and deletion of central business partner master data, see Customizing for Cross-Application Components under Data Protection Blocking and Unblocking
   Business Partner .

## 13.5.2.1.5.1.1 Deletion of Personal Data for Product Compliance for Discrete Industries

SAP Information Lifecycle Management (SAP ILM) supports the entire software lifecycle including the storage, retention, blocking, and deletion of data.

*Product Compliance for Discrete Industries* uses *SAP ILM* to support the deletion of personal data as described in the following sections.

## **Relevant Application Objects and Available Deletion Functionality**

The following table shows the application objects and the appropriate deletion functionality that is provided in *Product Compliance for the Discrete Industries*.

Application Objects	Provided Deletion Functionality
Worklists for compliance assessment	Archiving object EHPRC_WLCA
Worklists for regulatory changes	Archiving object EHPRC_WLRC
Intenational Material Data Sheets (IMDS)	Archiving object EHPRC_MDS
Compliance data records	Archiving object EHPRC_COD
Campaigns	Archiving object EHPRC_CMP
E-mail assignments	Archiving object EHPRC_PSA
Assessments and BOM transfers	Archiving object EHPRC_PBB

#### Deletion Report and Job Dependencies

Product Compliance provides the deletion report *R\_EHPRC\_DPP\_CLEANUP* which verifies if any CDOs that are marked as end of business are used in any composition or supplier listing. If this is the case, it changes the lifecycle status to *Active* which prevents the CDO from being archived.

The report needs to be run as a periodic job. Schedule report *R\_EHPRC\_DPP\_CLEANUP* with option *CDOs check Out of Business*, every time before you run the preprocessing and the write program.

For more information about application objects and deletion functionality, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Enterprise Business Applications > R&D / Engineering > Product Safety and Stewardship > Product Compliance (EHS-MGM-PRC) > Data Protection in Product Compliance ].

## 13.5.2.1.5.1.2 Logging Changes

Personal data is subject to frequent changes. Therefore, for revision purposes or as a result of legal regulations, it may be necessary to track the changes that have been made to this data. When these changes are logged, you should be able to check which employee made which changes, the date and time, the previous value, and the current value.

It is also possible to analyze errors in this way.

### See Also

- Go to https://help.sap.com/s4hana\_op\_2021, enter Services for Application Developers into the search bar, press Enter, open the search result with that title, and navigate to Change Documents.
- Go to https://help.sap.com/s4hana\_op\_2021, enter Security Aspects for Lifecycle Management into the search bar, press Enter, open the search result with that title, and navigate to Auditing and Logging.
- See 2125662 / for more information about superfluous data change logging defined for database tables.

# 13.5.2.1.6 Virus Scanning

The interactive forms of *Product Compliance for Discrete Industries* can contain JavaScript. Therefore, JavaScript must be enabled in Adobe Acrobat Reader. In addition, e-mails with PDF attachments that contain JavaScript must not be filtered out in the e-mail inbound and outbound process.

For more generic information see Virus Scanning [page 24] in the Introduction section.

## 13.5.2.2 Product Safety and Stewardship for Process Industries

This section contains information that is valid for:

- Basic Data and Tools
- Product Safety
- Global Label Management
- Dangerous Goods Management

## 13.5.2.2.1 Technical System Landscape

### **Product Safety**

*Expert* is a registering Remote Function Call (RFC) server that reads and writes specification data through RFC from the SAP system.

Windows Wordprocessor Integration (WWI) is a registering RFC server that generates and prints reports.

Report shipping can be determined centrally in the product safety system, or product safety document data can be distributed by ALE/IDOC to logistics systems. These logistics systems use their own *WWI* generation servers (*WWI* servers) to print documents.

### **Dangerous Goods Management**

If you use separate logistics systems, dangerous goods data can be transferred to logistics systems by ALE/ IDOC.

### **Global Label Management**

The technical system landscape for Global Label Management consists of the following elements:

- *WWI* is a registering RFC server. It can contain its own database that is used as a document cache and data cache.
- Option 1: Label printing is possible with a printer that is connected to a local PC. *WWI* servers are hosted on a central *WWI* server farm. Printing is executed by the SAP spool system or a printer that is connected to a local PC.
- Option 2: Label printing is executed through print requests. *WWI* servers are decentralized. Therefore, the data of the print requests is sent directly to the printer, or the print requests are printed through the SAP spool system.
- Option 3: Label printing is possible via an extraordinary, distributed approach for product safety. In this case, plants host their own SAP systems. Document data is maintained centrally and distributed by ALE. Printing is determined directly or through the SAP spool system.

## 13.5.2.2.2 User Administration and Authentication

*Product Safety and Stewardship for Process Industries* uses the administration and authentication mechanisms provided with the *SAPNet Weaver* platform.

For more generic information see User Administration and Authentication [page 10] in the Introduction section.

## 13.5.2.2.3 Network and Communication Security

Your network infrastructure is important for protecting your system. Therefore, your network must support the communication necessary for your business needs without allowing unauthorized access. A well-defined network topology can eliminate many security threats based on software flaws (at both the operating system level and application level) or network attacks such as eavesdropping. If users cannot log on to your application or database servers at the operating system or database layer, then there is no way for intruders to compromise the machines and gain access to the backend system's database or files. Additionally, if users are not able to connect to the server LAN (local area network), they cannot exploit known bugs and security holes in network services on the server machines.

The network topology for *Product Safety and Stewardship* is based on the topology used by the ABAP Platform. Therefore, the security guidelines and recommendations described in the ABAP Platform Security Guide also

apply here. Details that specifically apply to *Product Safety and Stewardship* are described in the following sections:

- Communication Channel Security [page 523] This topic describes the communication paths and protocols.
- Network Security [page 524] This topic describes the recommended network topology. It shows the appropriate network segments for the various client and server components and where to use firewalls for access protection. It also includes a list of the ports required.
- Communication Destinations [page 524] This topic describes the information needed for the various communication paths, for example, which users are used for which communications.

For more information, see the following sections in the ABAP Platform Security Guide:

- Network and Communication Security
- Security Guides for Connectivity and Interoperability Technologies

## 13.5.2.2.3.1 Communication Channel Security

The following table lists the communication paths used by *Product Safety and Stewardship for Process Industries*, the protocol used for the connection, and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
SAP PS&S for Process Indus- tries Application Server to SAP BP Application Server	RFC	Business Partner	-
SAP PS&S for Process Indus- tries Application Server to SAP PM Application Server	RFC	Plant Maintenance	-
SAP Logistics Application Server to SAP PS&S for Proc- ess Industries Application Server	RFC	Logistics data for Report Shipping Logistics data for Substance Volume Tracking	-
SAP PS&S for Process In- dustries Application Server to SAP Logistics Application Server	ALE /IDOC	Application data Dangerous Goods data and Reports can be transferred to logistics systems	-
SAP Application Server to Expert Server	RFC	Application data	Substance data may contain corporate secrets such as recipes.

SAP Application Server to WWI generation server (WWI server)	RFC	Application data, documents	Usually MSDS or label data is transferred. Depending on the process, incident reports that contain personal data or corporate secrets may also be transferred.
SAP PS&S for Process In-	RFC	Application data:	-
dustries Application Server to SAP Logistics Application Server		For Global Label Manage- ment, material data is trans- ferred from logistics system to the Product Safety system	
Only for Global Label Man-	TCP/IP	Label data	Usually no sensitive data, de-
agement systems with many DB-s WWI servers:	DB-specific protocol		pending on the usage of the label.
WWI server to SQL database server			

### $\mathbf{i}$ Note

Protect RFC connections with Secure Network Communications (SNC).

Use secure protocols (SSL, SNC) whenever possible.

# 13.5.2.2.3.2 Network Security

### **Ports**

WWI generation servers (WWI servers) and Expert servers use Remote Function Call (RFC).

For more information, see https://help.sap.com/viewer/ports.

# 13.5.2.2.3.3 Communication Destinations

The table below lists the communication destinations that are used by *Product Safety and Stewardship for Process Industries.* 

For a description of the purpose of the RFC destinations, see the Customizing activities mentioned for *Product Safety and Stewardship for Process Industries.* 

Destination	Delivered	Туре	User, Authorizations	Description

<ul> <li>Basic Data</li> <li>and Tools</li> <li>Basic Settings</li> <li>Specify Environment</li> <li>Parameters</li> <li>Environment parameter DEST_BU</li> </ul>	No	RFC	RFC destination for <i>Business Partner</i>
▶ Basic Data and Tools > Basic Settings > Specify Environment Parameters ■ Environment parame- ter DEST_HR	No	RFC	RFC destination for <i>HR</i>
Basic Data and Tools Basic Settings Specify Environment Parameters Environment parame- ter DEST_PM	No	RFC	RFC destination for Plant Maintenance
<ul> <li>Basic Data</li> <li>and Tools</li> <li>Basic Settings</li> <li>Specify Environment</li> <li>Parameters</li> <li>Environment parameter DEST_SRE_DS</li> </ul>	No	RFC	RFC destination of <i>Report Shipping</i>
Basic Data and Tools Basic Settings Specify Environment Parameters Environment parameter SVT_EHS_RFCDEST	No	RFC	RFC destination for Substance Volume Tracking

<ul> <li>Basic Data</li> <li>and Tools</li> <li>Basic Settings</li> <li>Specify Environment</li> <li>Parameters</li> <li>Environment parameter</li> <li>WWI_GENSERVER_SYN</li> <li>DEST</li> </ul>	No	RFC	Calling user	Synchronous genera- tion of reports
<ul> <li>Basic Data and</li> <li>Tools Report</li> <li>Definition Window</li> <li>Wordprocessor</li> <li>Integration (WWI)</li> <li>Configuration</li> <li>of Generation PCs</li> <li>Configuration of</li> <li>Generation Servers</li> <li>Manual Configuration</li> <li>of Generation Servers</li> <li>Specify Generation</li> <li>Servers</li> <li>Maintain the destination</li> </ul>	No	RFC	Configured Back- ground Job user See Customizing activity Start WWI Dispatcher in Background	Background genera- tion of reports
Global Label Management Prerequisites for Global Label Management Define WWI Settings Configure WWI Server for Print Request Generation	No	RFC	Calling User	Print and preview ta- bles in <i>Global Label</i> <i>Management</i>

Global Label Management Prerequisites for Global	No	RFC	Calling User or Config- ured background job user See Customizing activ-	Process print requests in <i>Global Label</i> <i>Management</i>
Label Management Define WWI Settings Configure WWI Server for Print Request Generation			ity Background Jobs for Processing Print Requests	
Basic Data and Tools Basic Settings Manage User Exits	No	RFC	Calling User	Determine secondary data for specifications with Expert
Basic Data and Tools Basic Settings Specify Environment Parameters	No	RFC	Calling User	Mass change of speci- fication data with Easy Expert

### i Note

The *WWI* servers and the *Expert* servers are registering RFC servers.

For more information about setting up RFC destinations, see the Customizing for *Product Safety and* Stewardshipunder Basic Data and Tools Tools Expert Set Up RFC Destination.

# 13.5.2.2.4 Application-Specific Virus Scan Profile (ABAP)

SAP provides an interface for virus scanners to prevent manipulated or malicious files from damaging the system. To manage the interface and to find out which file types are checked or blocked, use the virus scan profiles. Some applications rely on default profiles, while others rely on application-specific profiles.

To use a virus scanner with the SAP system, you must activate and set up the virus scan interface. During this process, you also set up the default behavior. Here, SAP also provides the following default profiles:

Application	Profile	Allowed MIME Types	Blocked MIME Types
Product Safety and Steward- ship for Process Industries	/CBUI/WWI_REPORT_GEN	*	-
Global Label Management	/CBGLMP_API/ WWI_GET_CONTENT	*	-

When the application-specific virus scan profile is activated, this profile has the following impact:

- Documents generated by the WWI generation server (WWI server) are scanned for viruses
- Documents imported into Product Safety and Stewardship for Process Industries are scanned for viruses

# 13.5.2.2.5 Data Storage Security

### i Note

When you exchange data between systems, there is a risk that files or file paths are accessed by unauthorized source. To prevent this directory traversal, you have to specify logical file names in the transactions SFILE or SF01.

For more information, see File System Access Security [page 23] and SAP Note 1497003/

For importing or exporting data between two SAP systems or an SAP system and an external system, *Product Safety and Stewardship for Process Industries* uses transfer files.

After generating a transfer file either by exporting data or uploading a transfer file from a PC file system, the transfer file is stored on the application server. If the export is started again or a new file is uploaded form a PC file system, the transfer file that is stored on the application server will be overwritten.

#### $\mathbf{i}$ Note

The transfer file of imported specification data is stored in file substance.dat on the application server. The transfer file path is configured in logical path EHS\_IMP\_SUBSTANCES\_PATH\_2.

### Using Logical Path and File Names to Protect Access

When importing or exporting data, *Product Safety and Stewardship for Process Industries* saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs. The following lists show the logical file names and paths used when importing or exporting data, and for which programs these file names and paths apply:

## Logical File Names Used in Export and Import

The following logical file names have been created in order to enable the validation of physical file names:

Logical File Names	Programs Using these Logical File Names
EHS_EXP_PHRASES_2	Export of Phrase Libraries
EHS_EXP_ PROPERTY_TREE_2	Export of Property Tree
EHS_EXP_SOURCES_2	Export of Sources
EHS_EXP_SUBSTANCES_2	Export of Specification Master Data
EHS_EXP_TEMPLATE_2	Export of Report Templates
EHS_IMP_PHRASES_2	Import of Phrase Libraries
EHS_IMP_ PROPERTY_TREE_2	Import of Property Tree
EHS_IMP_SOURCES_2	Import of Sources
EHS_IMP_SUBSTANCES_2	Import of Specification Master Data
EHS_IMP_TEMPLATE_2	Import of Report Templates
EHS_IMP_REPORT_2	Import of Reports
EHS_FTAPPL_2	Uploade File; Downloade File

### Logical Path Names Used During Export and Import

These logical file names use the following logical file path:

Logical File Names	Logical Path Names
EHS_EXP_PHRASES_2	EHS_EXP_PHRASES_PATH_2
EHS_EXP_PROPERTY_TREE_2	EHS_EXP_PROPERTY_TREE_PATH_2
EHS_EXP_SOURCES_2	EHS_EXP_SOURCES_PATH_2
EHS_EXP_SUBSTANCES_2	EHS_EXP_SUBSTANCES_PATH_2

EHS_EXP_TEMPLATE_2	EHS_EXP_TEMPLATE_PATH_2
EHS_FTAPPL_2	EHS_FTAPPL_PATH_2
EHS_IMP_PHRASES_2	EHS_IMP_PHRASES_PATH_2
EHS_IMP_PROPERTY_TREE_2	EHS_IMP_PROPERTY_TREE_PATH_2
EHS_IMP_REPORT_2	EHS_IMP_REPORT_PATH_2
EHS_IMP_SOURCES_2	EHS_IMP_SOURCES_PATH_2
EHS_IMP_SUBSTANCES_2	EHS_IMP_SUBSTANCES_PATH_2
EHS_IMP_TEMPLATE_2	EHS_IMP_TEMPLATE_PATH_2

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log (transaction SM19).

Relevant audit log numbers:

- DUA EHS-SADM: Service &A on client &B created
- DUB EHS-SADM: Service &A on client &B started
- DUC EHS-SADM: Service &A on client &B stopped
- DUD EHS-SADM: Service &A on client &B stopped
- DUE EHS-SADM: Configuration of service &A on client &B was changed
- DUF EHS-SADM: File &A from client &B transferred
- DUG EHS-SADM: File &A transferred to client &B

## 13.5.2.2.5.1 Data Storage on WWI Servers and Expert Servers

Windows Wordprocessor Integration (WWI) and Expert read data from the SAP system using Remote Function Call (RFC), process data, and store the results in the database of the SAP system. That is, the WWI generation server (WWI server) and the Expert server save configuration data and cached data locally.

#### i Note

Make sure that only as few users as possible can access the Windows servers that run the WWI server and the Expert server.

To apply access permissions in Windows, execute the following steps for the following folders.

For more information on access control and on security auditing, see the Windows Help.

To configure access control for a local file or folder, proceed as follows:

- 1. Start the Windows Explorer.
- 2. In the context menu of the file or the folder that you want to audit, choose *Properties*, and go to the *Security* tab page.
- 3. Choose Edit.
- 4. Add or remove the user names and set the permissions for each user.

#### i Note

To improve data storage security, you can apply Windows file system encryption to the folders that hold sensitive data.

### **Expert Cache**

If you use the specification data cache of Expert, it stores copies of the specification data locally in the Expert server file system. The root folder of the cache is determined in the registry at HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\TechniData\EHS-AddOns\CacheRoot.

To protect data, make sure that you set appropriate access permissions on the configured root folder of the cache. Grant read or write access only to LocalSystem, to administrators and to selected users.

### **Expert Rules**

Apply access permissions to the Expert rules directory. Expert rules are programs that are executed by Expert altering specification data. Make sure that the rules are not altered by unauthorized users.

The rules are usually stored in the Rules folder of the Expert installation, but each rule can be configured separately in the Windows Registry. For more information on the paths to the rules files, see HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\TechniData\EHS-AddOns\Instances.

Set appropriate access permissions on the Expert rules folder. Grant access only to LocalSystem, to administrators and to selected users.

### **WWI Root Directory**

WWI temporarily stores data in the Windows file system to process data in the WWI root directory.

If an error occurs, the temporary files might remain in the root directories. We recommend cleaning up the folder regularly.

The path that indicates the WWI root directory depends on the process. For more information about the path, check the Customizing settings for *Product Safety and Stewardship for Process Industries*.

- For synchronous generation, check the environment parameter WWI\_GENSERVER\_SYN\_ANCHOR under
   Basic Data and Tools Basic Settings Specify Environment Parameters
- For background generation, check the WWI root under Basic Data and Tools Report Definition
   Windows Wordprocessor Integration (WWI) Configuration of Generation PCs Configuration of Generation Servers Manual Configuration of Generation Servers Specify Generation Servers
- For Global Label Management, check the temporary directory for synchronous WWI server under Global Label Management Set Basic Data and Tools for Global Label Management Make Settings for Basic Data
- For print request processing in Global Label Management, check HKEY\_CLASSES\_ROOT\WWIDOCUMENT\AnchorRoot in the Windows registry.

Grant access on the WWI root folders only to LocalSystem, to administrators and to selected users.

### WWI Print Request Cache for Global Label Management

WWI caches templates and generated labels in the Windows file system.

The path that indicates the Windows file system is configured in the WWI.INI file under [DMS]. Set the appropriate access permissions on the WWI root directories. Grant read or write access only to the WWI user, to the LocalSystem, to administrators and to selected users.

The database file or database connection is configured under dbConnection in the WWI.INI file: Set appropriate access permissions on the database file or in the configured database management system. Grant access only to the WWI user, to LocalSystem, to administrators and to selected users.

# 13.5.2.2.6 Data Protection and Privacy

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific legislation in different countries. This section describes the specific features and functions that *Product Safety and Stewardship for Process Industries* provides to support compliance with the relevant legal requirements and data privacy.

This section and any other sections in this Security Guide do not give any advice on whether these features and functions are the best method to support company, industry, regional or country-specific requirements. Furthermore, this guide does not give any advice or recommendations with regard to additional features that would be required in a particular environment; decisions related to data protection must be made on a case-bycase basis and under consideration of the given system landscape and the applicable legal requirements.

#### i Note

In the majority of cases, compliance with data privacy laws is not a product feature. SAP software supports data privacy by providing security features and specific data-protection-relevant functions such as functions for the simplified blocking and deletion of personal data. SAP does not provide legal advice in any form. The definitions and other terms used in this guide are not taken from any given legal source.

# 13.5.2.2.6.1 Deletion of Personal Data

*Product Safety and Stewardship for Process Industries* might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use *SAP Information Lifecycle Management* (*SAP ILM*) to control the blocking and deletion of personal data in *Product Safety and Stewardship for Process Industries*.

### **More Information**

- For general information about the blocking and deletion of data for customers, vendors and business partners, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .
- For more information about the deletion of customer and vendor master data, see the Security Guide for SAP ERP on the SAP Help Portal at http://help.sap.com/erp under SAP ERP Central Component Security Guide Data Protection Deletion of Personal Data .
- For more information about simplified blocking and deletion of customer and vendor master data, see Customizing under Logistics - General Business Partner Deletion of Customer and Vendor Master Data .
- For more information about simplified blocking and deletion of central business partner master data, see Customizing for Cross-Application Components under Data Protection Blocking and Unblocking
   Business Partner .
- For more information about simplified blocking and deletion of customer and vendor master data in other applications, see Customizing of the application under b Data Protection .
- For more information about settings for authorization management, see Customizing of the application under Data Protection Authorization Management .

# 13.5.2.2.6.1.1 Deletion of Personal Data for Substance Volume Tracking

SAP Information Lifecycle Management (SAP ILM) supports the entire software lifecycle including the storage, retention, blocking, and deletion of data.

*Substance Volume Tracking* uses *SAP ILM* to support the deletion of personal data as described in the following sections.

### **Process Flow: Data Destruction**

- 1. Before deleting data in *Substance Volume Tracking*, define the retention periods in *SAP Information Lifecycle Management* in transaction *ILM Policies* (IRMPOL) for the following ILM objects:
  - EHS\_SVT\_SOLDQ\_DESTRUCTION
  - EHS\_SVT\_OR\_DESTRUCTION
- To destroy data, proceed as described in the documentation of the data destruction objects in Substance Volume Tracking.
   See section Relevant Application Objects and Available Deletion Functionality for the relavant data destruction objects in Substance Volume Tracking.

For more information, see SAP Note 2320353 (Simplified data deletion based on SAP ILM in substance volume tracking).

## **Relevant Application Objects and Available Deletion Functionality**

The following table shows the application objects and the appropriate deletion functionality that is provided in *Substance Volume Tracking*.

Application	Provided Deletion Functionality
Assignment of External Business Partners or External Only Representatives to Regulatory Lists	Data destruction object to check the assignment of external business partners or external only representatives to regu- latory lists. Destroys those assignments that are no longer relevant once the retention period expires.
Property Sold Quantities	Data destruction object to destroy data of the property <i>Sold</i> <i>Quantities</i> that is assigned to business partner numbers and that is no longer relevant once the retention period expires.

For more information about application objects and deletion functionality, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Enterprise Business Applications > R&D / Engineering > Product Safety and Stewardship > Product Safety (EHS-SAF) > Data Destruction in Product Safety ].

### Integration: EoP Check for Customer Master and Vendor Master

In addition to deleting data of substance volume tracking processes, *Substance Volume Tracking* provides an end of purpose (EoP) check to support the blocking and deletion of personal data of customer master (customer master data) and vendor master (vendor master data) that have been entered in *Substance Volume Tracking*.

The EoP check for Substance Volume Tracking is integrated in the following ILM objects of SAP ERP:

- FI\_ACCRECV (customer master data)
- FI\_ACCPAYB (vendor master data)

#### **EoP Check for Customer Master and Vendor Master**

The end of purpose (EoP) check that has been implemented in *Substance Volume Tracking* determines whether a certain **customer master** or a certain **vendor master** is used in **one** of the following tables:

- CCRCT\_OR (EHS: Inc./Acc. Log Data for Person Affected (Event))
- CCRCT\_CU (EHS: Customer List Header Data)
- CCRCT\_SO (EHS: Confirmed Sold Quantities)
- CCRCT\_SOPL (EHS: Planned Sold Quantities)

Furthermore, the EoP check determines whether this business partner is still relevant for the business activities in *Substance Volume Tracking*.

If a customer master or a vendor master is assigned to a material as an external only representative or as an external customer, the system checks whether the business purpose has ended or is still in process. The EoP check then reports the status message *No Business*, *Ongoing Business*, or *Business Complete* to the customer master or the vendor master.

#### Process Flow: EoP Check for ERP Customer Master and ERP Vendor Master

You can determine the EoP check for ERP Customer Master and ERP Vendor Master that are used in *Substance Volume Tracking* as follows:

- Run transaction *ILM Policies* (IRMPOL) and enter the required residence policies for the customer master data and the vendor master data (ILM objects FI\_ACCPAYB and FI\_ACCRECV).
- Run transaction *Block Customer & Vendor Master Data* (CVP\_PRE\_EOP) to enable the end of purpose check function for the ERP customer master and the ERP vendor master (ERP\_CUST and ERP\_VEND).

For more information about the deletion of customer and vendor master data, see the Security Guide for SAP ERP on the SAP Help Portal at http://help.sap.com/erp under SAP ERP Central Component Security Guide Data Protection Deletion of Personal Data .

## 13.5.2.2.6.1.2 Deletion of Personal Data for Report Shipping

SAP Information Lifecycle Management (SAP ILM) supports the entire software lifecycle including the storage, retention, blocking, and deletion of data.

Report Shipping uses SAP ILM to support the deletion of personal data as described in the following sections.

### **Process Flow: Data Blocking and Data Destruction**

1. Before blocking and deleting data in *Report Shipping*, define the residence times and retention periods in *SAP Information Lifecycle Management* in transaction *ILM Policies* (IRMPOL) for the EHS\_PS\_REPHIS\_DESTRUCTION ILM object.

- To block data that match the residence times, run the program RC1\_REPHIS\_BLOCK to block report shipping orders of status *Historical*, *Archived*, or *Rejected*.
   For more information, see the documentation of this program in the *ABAP: Program Execution* (transaction SA38).
- 3. To destroy data, proceed as described in the documentation of the data destruction object in *Report Shipping*.

See section *Relevant Application Objects and Available Deletion Functionality* for the relavant data destruction objects in *Report Shipping*.

### **Relevant Application Objects and Available Deletion Functionality**

The following table shows the application object and the appropriate deletion functionality that is provided for *Report Shipping*.

Application	Provided Deletion Functionality
Report Shipping	Data destruction object to destroy report shipping orders with the status <i>Historical</i> , <i>Archived</i> , or <i>Rejected</i> that are no longer relevant once the retention period expires.

For more information about application objects and deletion functionality, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Enterprise Business Applications > R&D / Engineering > Product Safety and Stewardship > Product Safety (EHS-SAF) > Data Destruction in Product Safety >.

### Integration: EoP Check for Customer Master and Vendor Master

In addition to blocking and deleting data of report shipping processes, *Report Shipping* provides an end of purpose (EoP) check to support the blocking and deletion of personal data of customer master (customer master data) and vendor master (vendor master data) that have been entered in *Report Shipping*.

The EoP check for *Report Shipping* is integrated in the following ILM objects of SAP ERP:

- FI\_ACCRECV (customer master data)
- FI\_ACCPAYB (vendor master data)

#### **EoP Check for Customer Master and Vendor Master**

The end of purpose (EoP) check that has been implemented in *Report Shipping* determines whether a certain **customer master** or **vendor master** is used in table CVDDH (*EHS: Report shipping orders*) and is therefore still relevant for business activities in *Report Shipping*.

If a customer master or a vendor master is used as a recipient in a report shipping order, the system checks whether the business purpose has ended or is still in process. The EoP check then reports the status message *No Business, Ongoing Business, or Business Complete* to the **customer master** or the **vendor master**.

#### Process Flow: EoP Check for ERP Customer Master and ERP Vendor Master

You can determine the EoP check for ERP Customer Master and ERP Vendor Master that are used in *Report Shipping* as follows:

- Run transaction *ILM Policies* (IRMPOL) and enter the required residence policies for the customer master data and the vendor master data (ILM objects FI\_ACCPAYB and FI\_ACCRECV).
- Run transaction *Block Customer & Vendor Master Data* (CVP\_PRE\_EOP) to enable the end of purpose check function for the ERP customer master and the ERP vendor master (ERP\_CUST and ERP\_VEND).

For more information about the deletion of customer and vendor master data, see the Security Guide for SAP ERP on the SAP Help Portal at http://help.sap.com/erp under SAP ERP Central Component Security Guide Data Protection Deletion of Personal Data .

## 13.5.2.2.6.1.3 Deletion of Personal Data for Report Management

SAP Information Lifecycle Management (SAP ILM) supports the entire software lifecycle including the storage, retention, blocking, and deletion of data.

Report Management uses SAP ILM to support the deletion of personal data as described in the following.

### **Process Flow: Data Blocking and Data Destruction**

- 1. Before blocking and deleting data in *Report Management*, define the residence times and retention periods in *SAP Information Lifecycle Management* in transaction *ILM Policies* (IRMPOL) for the EHS\_PS\_REPMAN\_DESTRUCTION ILM object.
- To block data that match the residence times in *Report Management*, run program RC1\_REPHIS\_BLOCK to block the report shipping orders of a certain status.
   For more information, see the documentation of this program in the *ABAP: Program Execution* (transaction SA38).
- 3. To destroy data, proceed as described in the documentation of the data destruction object in *Report Management*.

See section *Relevant Application Objects and Available Deletion Functionality* for the relavant data destruction objects in *Report Management*.

### **Relevant Application Objects and Available Deletion Functionality**

The following table shows the application object and the appropriate deletion functionality that is provided for *Report Management*.

Application	Provided Deletion Functionality
Report Management	Data destruction object to destroy inbound-reports with the status <i>Historical</i> or <i>Archived</i> that are no longer relevant once the retention period expires.

For more information about application objects and deletion functionality, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Enterprise Business Applications > R&D / Engineering > Product Safety and Stewardship > Product Safety (EHS-SAF) > Data Destruction in Product Safety >.

# 13.5.2.2.6.1.4 Deletion of Personal Data for Global Label Management

SAP Information Lifecycle Management (SAP ILM) supports the entire software lifecycle including the storage, retention, blocking, and deletion of data.

Global Label Management uses SAP ILM to support the deletion of personal data as described in the following.

The data destruction for *Global Label Management* is integrated in the FI\_ACCRECV (*customer master data*) ILM object of *SAP ERP*.

You use BAdI method IF\_EX\_FI\_ACCRECV\_WRITE~DELETE of BAdI implementation EHS\_LABELING\_DPP to delete customer-specific labels in table CCGLT\_CLBL (*EHS: Customer-Specific Labels*) that are related to the customer master and the vendor master to be deleted.

Additionally, you have to set up program *Reorganize Print Requests and Change Documents* (RCBGL\_PRINTREQUEST\_REORG) to delete the relevant entries in tables CCGLT\_PRTREQ\_HDR (EHS: Print Request Header Table) and CCGLT\_PRTREQ\_PAR (EHS: Print Request Parameters).

### **More Information**

SAP Note 2327810 // (Simplified data deletion based on SAP ILM in Global Label Management)

For more information about the deletion of customer and vendor master data, see the Security Guide for SAP ERP on the SAP Help Portal at http://help.sap.com/erp under SAP ERP Central Component Security Guide > Data Protection > Deletion of Personal Data ].

## 13.5.2.2.6.2 Logging Changes

Personal data is subject to frequent changes. Therefore, for revision purposes or as a result of legal regulations, it may be necessary to track the changes that have been made to this data. When these changes are logged,

you should be able to check which employee made which changes, the date and time, the previous value, and the current value.

It is also possible to analyze errors in this way.

### See Also

- Go to https://help.sap.com/s4hana\_op\_2021, enter Services for Application Developers into the search bar, press Enter, open the search result with that title, and navigate to Change Documents.
- Go to https://help.sap.com/s4hana\_op\_2021, enter Security Aspects for Lifecycle Management into the search bar, press Enter, open the search result with that title, and navigate to Auditing and Logging.
- See 2125662 / for more information about superfluous data change logging defined for database tables.

## 13.5.2.2.6.2.1 Change Logging in Substance Volume Tracking

### Setting Up Change Logs for Substance Volume Tracking

*Substance Volume Tracking* processes personal data of only representatives for external and internal business partners. If any changes are made regarding these internal and external business partners, the system logs the following information on personal data:

- The user who has changed data
- Date and time of the change
- Change type
- Transaction of the data change
- Data origin
- · Internal and external only representatives whose data have been changed
- Internal and external business partners whose data have been changed

You can set up the change logging for external and internal business partners in transaction *Maintain Profile Parameters* (RZ10) as follows:

- 1. Enter the name of the start profile or the system profile to be edited and select *Extended Maintenance* under *Edit Profile*.
- 2. Change the profile by entering the following::
  - Parameter Name: rec/client
  - Parameter Value: Enter the client of the system in which you want to log data.
- 3. Save and activate the profile.
- 4. Restart the application server.

The system now logs all changes of internal and external business partners, and internal and external only representatives that are made in table CCRCT\_OR (*Material Business Partner Only Representative Assignment*) of *Substance Volume Tracking*).

All changes are logged in table DBTABLOG.

### **Displaying Change Logs in Substance Volume Tracking**

You can call up the change logs in transaction Table History (SCU3).

For more information see the product assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 under > Product Assistance > Enterprise Business Applications > R&D / Engineering > Product Safety and Stewardship > Product Safety (EHS-SAF) > Data Protection in Product Safety > Logging Changes in Substance Volume Tracking >

### **More Information**

- For more information on logging changes in Substance Volume Tracking, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Enterprise Business Applications > R&D / Engineering > Product Safety and Stewardship > Product Safety (EHS-SAF) > Data Protection in Product Safety >
- See 2125662 / for more information about superfluous data change logging defined for database tables.

## 13.5.2.2.7 Dispensable Functions with Impacts on Security

You can compile and display system information for Windows Wordprocessor Integration (WWI) as follows:

- You can display system information in the WWI Monitor (transaction CG5Z): In the menu, choose Utilities
   Test Server
- In WWI.INI, under [Global], enter as *DisableWwiServerInfo* the value 1. This prevents external access to the WWI system information (through the *WWI Server Monitor*, for example). The default value is **0**.

## 13.5.2.2.8 Security for Additional Applications

### Windows Authorization for Windows Wordprocessor Integration

Windows Wordprocessor Integration (WWI) requires a Windows user account that is used to run the WWI generation server services. This is because many printer settings and settings for Microsoft Word are user-specific.

As an abbreviation, the user account is called *WWI user*.

- Create a new Windows user. This user is used to execute the WWI generation server (WWI server). The user can be a local user or a domain user. We recommend creating a local user, for example, WWI-USER. Assign this user to the *Main users* group or the *Users* group. Use a password that does not expire.
- In Microsoft Windows Vista, in Microsoft Windows Server 2008 and higher releases, assign the WWI user to the administrators group.
- If the user is a domain user, ensure that the profile of the user is local.
- Check the security settings for the user that is used to execute the WWI server:
  - The user must have the *Log on as a service* authorization. In Microsoft Windows XP, Microsoft Windows Server 2003 and higher releases, also set this authorization for users of the administrators group. You can find this authorization in the Control Panel under Administrative Tools Local Security Policy. Navigate to Local Policies User Rights Assignment Here, you assign the user privileges to the guideline Log on as a service.

  - Ensure that the user has write (change) authorization for the WWI root directory. We recommend using a local directory. The WWI work directory is configured in the *Specify Generation Servers* Customizing activity.
  - Make sure that the Microsoft Windows TEMP directory exists. The TEMP directory is configured in Microsoft Windows under Control Panel System Advanced Environment Variables. There, check the user variables and system variables TMP and TEMP.
  - Ensure that the user has write (change) authorization for the Microsoft Windows TEMP directory.

For further information, see SAP Note 580586/

### Windows Authorization for Expert

The Expert server service is run as a local system account.

### Windows Authorization for Administration Management Server

The Administration Management Server service is run as a local system account.

## 13.5.2.2.9 Security-Relevant Logging and Tracing

Windows Wordprocessor Integration (WWI) and Expert log all processing information in the Windows Application Event Log. A separate Security Log for WWI and Expert does not exist. For security relevant information from Windows, check the Windows Security Event Log.

For more information on maintaining a secure environment in Windows servers, check the *Microsoft Windows* Security Guide and the *Microsoft Security Compliance Manager*.

## **Tracking Configuration Changes**

To track configuration changes of WWI and Expert Server Administration that are executed by *WWI and Expert Server Administration* (transaction CGSADM), enable the security audit log in the *Security Audit* (transaction SM19).

Relevant audit log numbers:

- DUA EHS-SADM: Service &A on client &B created
- DUB EHS-SADM: Service &A on client &B started
- DUC EHS-SADM: Service &A on client &B stopped
- DUD EHS-SADM: Service &A on client &B stopped
- DUE EHS-SADM: Configuration of service &A on client &B was changed
- DUF EHS-SADM: File &A from client &B transferred
- DUG EHS-SADM: File &A transferred to client &B

For more information on configuration changes, change documents are used. Creating change documents in *WWI and Expert Server Administration* is enabled by default. To switch off the creation of change documents, set the environment parameter CGSADM\_NO\_CHANGE\_DOCS in the *Specify Environment Parameters* Customizing activity to **X**.

To display change documents, start the program RSSCD110 (Display change documents (cross-client)) and choose object class ESSADM.

## **Tracking Configuration with Windows Features**

To track WWI and Expert configuration changes, enable auditing in the Windows file system. For more information on Access Control and Security Auditing, see the Windows Help.

Before setting up auditing for files and folders, enable object access auditing by defining auditing policy settings for the object access event category.

To define or modify auditing policy settings for an event category for your local computer, proceed as follows:

- 1. Choose Control Panel Administrative Tools Local Security Policy.
- 2. In the console tree, go to Local Policies Audit Policy.
- 3. 3. In the results pane, choose Audit object access to enable the auditing policy settings.

To configure auditing settings for a local file or folder, proceed as follows:

- 1. Open Windows Explorer.
- 2. In the context menu of the file or folder that you want to audit, choose *Properties* and go to the *Security* tab page.
- 3. Choose *Edit*, and then choose *Advanced*.
- 4. In the Advanced Security Settings go to the Auditing tab page.

To configure auditing settings for a registry key:

- 1. Open Registry Editor.
- 2. Go to the registry key.

- 3. In the context menu of the registry key that you want to audit, choose Permissions.
- 4. On the Security tab page, choose Advanced.
- 5. In the Advanced Security Settings, choose the Auditing tab page.

### Windows Wordprocessor Integration (WWI)

For WWI, the following files and folders must be covered by change auditing:

- WWI.INI
- SAPRFC.INI
- GRAPHICS
- Registry key: HKEY\_CLASSES\_ROOT\WWIDOCUMENT

## Expert

For Expert, the following files and folders must be covered by change auditing:

- SAPRFC.INI
- RULES
- Registry key: HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\TechniData\EHS-AddOns\Instances

For 32bit systems, omit Wow6432Node

• Registry key: HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\TechniData\EHS-AddOns\Systems

For 32bit systems, omit Wow6432Node

## 13.5.3 Enterprise Portfolio and Project Management

## 13.5.3.1 Project System

# 13.5.3.1.1 Deletion of Personal Data

### Use

The Project System might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

## **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
Project System (PS)	The archiving objects are used for ar- chiving and deleting operative objects and standard networks in the Project System	Archiving Objects: • PS_PROJECT • PS_PLAN

## Relevant Application Objects and Available EoP/WUC functionality

Application	Implemented Solution (EoP or WUC)	Further Information
Project System (PS)	EoP	An end of purpose check determines whether data is still relevant for busi- ness activities based on the retention period defined for the data. This check is determined based on the date on which the network activity is set to the closed status. For more information, re- fer to sections <b>Process Flow</b> and <b>Con- figuration: Simplified Blocking and Deletion</b> .

Application Implemented Solution (EoP or WUC)		Further Information	
Project System (PS)	WUC	A where-used check is a simple check to ensure data integrity in case of po- tential blocking. The WUC in application Project System checks whether any de- pendent data exists for:	
		<ul> <li>A certain customer in RSADD, VSRSADD_CN, COFP, COER, QMSM, QMUR, QMEL, IHPA.</li> <li>A certain vendor in RSADD, VSRSADD_CN, AFVC, VSAFVC_CN, RESB, VS_RESB_CN, COFP, QMSM, QMUR, QMEL, IHPA.</li> <li>A certain contact person in QMSM, QMUR, IHPA.</li> <li>A certain cBP in AD01DLI, PSACL_TAB.</li> </ul>	
		i Note If dependent data exists, that is, if the data is still required for busi- ness activities, the system does not block the corresponding customer, vendor, or cBP. If you still want to block data, the dependent data must be deleted by using the exist- ing archiving and deletion tools or by using any other customer-spe- cific solution.	

### **Process Flow**

- 1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. You do the following:
  - Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: CA\_BUPA).
  - Run transaction BUPA\_PRE\_EOP to enable the end of purpose check function for the central business partner.
  - Run transaction IRMPOL and maintain the required residence and retention policies for the customer master and vendor master (ILM objects: FI\_ACCPAYB, FI\_ACCRECV, FI\_ACCKNVK).
  - Run transaction CVP\_PRE\_EOP to enable the end of purpose check function for the customer master and vendor master.

- 4. Business users can request unblocking of blocked data by using the transaction BUP\_REQ\_UNBLK.
- 5. If you have the needed authorizations, you can unblock data by running the transaction BUPA\_PRE\_EOP and CVP\_UNBLOCK\_MD.
- 6. You delete data by using the transaction ILM\_DESTRUCTION for the ILM objects of PS.

For information about how to configure blocking and deletion for PS, see *Configuration: Simplified Blocking and Deletion*.

## **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

- Define the settings for authorization management under Data Protection Authorization Management . For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for Cross-Application Components under Data
   Protection Blocking and Unblocking of Data Business Partner .
- You configure the settings related to the blocking and deletion of customer and vendor master data in Customizing for:
  - IDENTIFY Logistics General > Business Partner > Deletion of Customer and Supplier Master Data

# 13.5.3.2 Commercial Project Management

# 13.5.3.2.1 Authorizations

The following section provides an overview of the authorizations that apply to Commercial Project Management.

Based on your business needs, you can choose one of the following component combinations as a deployment option:

Deployment Option	Project Workspace	Project Cost and Revenue Planning	Project Issue and Change Management	SAP BusinessObjects Analysis for Microsoft Office
Option 1	Х	х	Х	Х
Option 2	Х	х		Х
Option 3	Х		Х	Х
Option 4	Х			Х

The following standard roles can be used as templates to build your own roles, based on the option you have deployed.

Standard Roles

### **Commercial Project Management**

Role	Description
SAP_BPR_CPD_USER_1	Provides Display authorizations for Commercial Project
	Management.

### **Project Workspace**

Role	Description
SAP_SR_CPD_PWS_USER_1	Provides <i>Display</i> authorizations for Commercial Project Management.
SAP_SR_CPD_PM_1	Allows the creation, change, and display of commercial projects and financial plans and provides authorizations to users working as project managers.
SAP_SR_CPD_PICM_PM_1	Provides <i>Create</i> , <i>Change</i> , and <i>Display</i> authorizations for objects in Project Issue and Change Management.
SAP_BR_PRJTEAMMEMBER_COMMPRJ	Allows team members to use the following Fiori app: <ul> <li>Commercial Projects: Activities</li> </ul>
SAP_BR_PROJECTMGR_COMMPRJ	<ul> <li>Allows project managers to use the following Fiori apps:</li> <li>Commercial Projects: Activities</li> <li>Commercial Projects: Multiproject Overview</li> <li>Commercial Projects: Single-Project Overview</li> <li>Commercial Projects: Billing and Receivables Overview</li> <li>Commercial Projects: Procurement Overview</li> </ul>

### **Project Cost and Revenue Planning**

Role	Description
SAP_SR_CPD_PFP_USER_1	Provides <i>Display</i> authorizations for objects relevant to Project Cost and Revenue Planning.
SAP_SR_CPD_PM_1	Allows the creation, change, and display of commercial projects and financial plans. The role provides authorizations to users working as project managers.
SAP_SR_CPD_PICM_PM_1	Provides <i>Create</i> , <i>Change</i> , and <i>Display</i> authorizations for objects in Project Issue and Change Management.

## **Project Issue and Change Management**

Role	Description
SAP_SR_CPD_PICM_USER_1	Provides <i>Display</i> authorizations for objects in Project Issue and Change Management.
SAP_SR_CPD_PICM_PM_1	Provides <i>Create</i> , <i>Change</i> , and <i>Display</i> authorizations for objects in Project Issue and Change Management.

# 13.5.3.2.2 Data Storage Security

In Commercial Project Management, the header data of the financial plan is stored in the database tables of Project Cost and Revenue Planning.

- Data is saved in the database tables of Project Cost and Revenue Planning when the user explicitly chooses the Save pushbutton on the financial planning screen.
- The planning data is stored in the BW InfoCube and can be transferred to the S4CORE database tables by the user.
- Data is saved in the BW InfoCube when the user explicitly chooses the *Save Data* pushbutton in the Analysis Office workbook.
- Data is saved in S4CORE database tables when the user explicitly chooses the *Transfer Data* pushbutton on the financial planning screen.

# 13.5.3.2.3 Data Archiving

# 13.5.3.2.3.1 Archiving Commercial Projects

You can use *Archiving Object for Commercial Projects* (/CPD/PWS\_M) to archive commercial projects that are no longer needed. Archiving allows you to reduce the load on your database.

#### Structure

#### Tables

Tables for Commercial Projects

Table	Description
/CPD/S_MP_HDR_K	Commercial Project Header
/CPD/D_MP_HDR_S	Commercial Project Header Short Text
/CPD/D_MP_ITEM	Commercial Project Structure Elements
/CPD/D_MP_MEMBER	Project Member
/CPD/D_MP_REP_AT	Reporting Attribute Node
/CPD/D_MP_RESP	Responsibility Node
/CPD/D_MP_STATUS	Status Header
/CPD/D_MP_ST_ARV	Table for Status Area Version
/CPD/D_MP_ST_HRA	Status Header Area
/CPD/D_MP_ST_VHR	Status Versions

Table	Description
/CPD/D_MP_TEAM	Team
/CPD/D_MP_TEAM_M	Team Member Subnode
/CPD/D_MP_TEAM_R	Team Role Subnodes

#### Programs

The following programs are available for /CPD/PWS\_M:

- Preprocessing: /CPD/PWS\_ARCH\_MP\_PRE
  This program makes the following checks for commercial projects:
   If both these conditions are satisfied, the program sets the archiving status of the commercial project to
   Archiving in Process (02).
- Write: /CPD/PWS\_ARCH\_MP\_WRITE This program checks if an object has the status Archiving in Process (02). If the status is 02, the program archives the object to the archive file.
- Delete: /CPD/PWS\_ARCH\_MP\_DELETE This program verifies archived files against the data in the database, and deletes all objects in the database that have been successfully archived.

Information Lifecycle Management (ILM)

Information Lifecycle Management (ILM) allows you to define rules for storing archived business data, set legal holds on stored data, and destroy the data in adherence to legal requirements.

The ILM object CPD\_PWS\_M is available for commercial projects and this ILM object allows you to model retention rules based on the following fields:

- Condition Fields
  - Archiving Status
  - Commercial Project Type
  - Organization
- Time Reference Fields
  - End Date

You can use the transaction  ${\tt IRMPOL}$  to define policies and rules for ILM.

#### Prerequisites

The prerequisites for *Retention Management* are:

- You have activated the business function ILM
- You have assigned the following objects to an audit area:
  - CPD\_PWS\_M

#### More Information

To change the residence time, you can make settings in Customizing for *Cross-Application Components* under *Processes and Tools for Enterprise Applications Reusable Objects and Functions for BOPF Environment Archiving Adapter Maintain BO-Specific Residence Periods*.

# 13.5.3.2.3.2 Archiving Financial Plans

You can use *Archiving Object for Financial Plans* (/CPD/PFP\_P) to archive financial plans that are no longer needed. Archiving allows you to reduce the load on your database.

Structure

#### Tables

Tables for Financial Plans

Table	Description
/CPD/D_PFP_PH	Plan Header
/CPD/D_PFP_PV	Plan Version
/CPD/D_PFP_PS	Plan Structure
/CPD/D_PFP_PER	Plan Exchange Rate
/CPD/D_PFP_PHTXT	Plan Header Text
/BOBF/D_ATF_RT	Attachment Root
/BOBF/D_ATF_DO	Attachment Document
/BOBF/D_TXCROOT	Text Collection Root
/BOBF/D_TXCTXT	Text Collection Text
/BOBF/D_TXCCON	Text Collection Text Content

#### Programs

The following programs are available for /CPD/PFP\_P:

- Preprocessing: /CPD/PFP\_ARCH\_PH\_PRE This program checks whether a financial plan is ready for archiving. A financial plan is ready for archiving when:
  - Related financial plan versions have a status that indicates completion.
  - All related change requests and change request alternatives are ready for archiving, with the status as Archiving in Process (02). This is only applicable if you are also using *Project Issue and Change Management*.
  - The financial plan has a status that indicates completion.

If the object is ready, this program sets the status as Archiving in Process (02) in the database.

### $\mathbf{i}\,\mathsf{Note}$

After the preprocessing program has run, the objects marked for archiving are no longer made available on the UI. The program also deletes corresponding data from the real-time InfoCube (/CPD/ PFP\_R01) and transfers the data into the InfoCube for archiving (/CPD/PFP\_C01).

• Write: /CPD/PFP\_ARCH\_PH\_WRITE

This program checks if an object has the status Archiving in Process (02). If the status is 02, the program archives the object to the archive file.

• Delete: /CPD/PFP\_ARCH\_PH\_DELETE This program verifies archived files against the data in the database; and deletes all objects in the database that have been successfully archived.

Information Lifecycle Management (ILM)

Information Lifecycle Management (ILM) allows you to define rules for storing archived business data, set legal holds on stored data, and destroy the data in adherence to legal requirements.

The ILM object CPD\_PFP\_P is available for financial plans and this ILM object allows you to model retention rules based on the following fields:

- Condition Fields
  - Plan Scenario ID
  - Plan Type ID
  - Archiving Status
- Time Reference Fields
  - End Date

You can use the transaction IRMPOL to define policies and rules for ILM.

Prerequisites

The prerequisites for *Retention Management* are:

- You have activated the business function ILM
- You have assigned the following objects to an audit area:
  - CPD\_PFP\_P

More Information

To change the residence time, you can make settings in Customizing for *Cross-Application Components* under *Processes and Tools for Enterprise Applications Reusable Objects and Functions for BOPF Environment Archiving Adapter Maintain BO-Specific Residence Periods*.

# 13.5.3.2.3.3 Archiving Issues and Change Requests

You can use *Archiving Object for Issues and Change Requests* (/picM/BO\_I) to archive issues and change requests that are no longer needed. Archiving allows you to reduce the load on your database.

Structure

#### Tables

Tables for Issues and Change Requests

Table	Description
/BOBF/D_ATF_DO	Document node of attachment folder

Table	Description
/BOBF/D_ATF_RT	Root nodes of attachment folder
/BOBF/D_TXCCON	Text content
/BOBF/D_TXCROOT	Root node of text collection
/BOBF/D_TXCTXT	Text
/IAM/D_I_ATT	Attachment
/IAM/D_I_DATE	Date
/IAM/D_I_DESC	Description node
/IAM/D_I_DESC_TX	Language-dependent description text node
/IAM/D_I_OBJ_REF	Issue reference node
/IAM/D_I_OREF_DT	Language-dependent, reference, description text node
/IAM/D_I_PARTY	Party node
/IAM/D_I_QTY	Quantity
/IAM/D_I_ROOT	Root node

#### Programs

The following programs are available for /picM/BO\_I:

- Preprocessing: /PICM/ARCH\_ISSUE\_CR\_ROOT\_PRE This program checks if an object is ready for archiving by verifying the following conditions:
  - The adherence to the specified residence time
  - The availability of activities for the object

If the object is ready, this program sets the status as Archiving in Process (02) in the database. After the preprocessing program has run, the objects marked for archiving are no longer made available on the UI.

- Write: /PICM/ARCH\_ISSUE\_CR\_ROOT\_WRITE This program checks if an object has the status Archiving in Process (02). If the status is 02, the program archives the object to the archive file.
- Delete: /PICM/ARCH\_ISSUE\_CR\_ROOT\_DEL This program verifies archived files against the data in the database; and deletes all objects in the database that have been successfully archived..

#### More Information

To change the residence time, you can make settings in Customizing for *Cross-Application Components* under
Processes and Tools for Enterprise Applications > Reusable Objects and Functions for BOPF Environment
Archiving Adapter > Maintain BO-Specific Residence Periods ].

# 13.5.3.2.3.4 Archiving Activities

You can use *Archiving Object for Activities* (/PICM/BO\_A) to archive activities that are no longer needed. Archiving allows you to reduce the load on your database.

Structure

#### Tables

Tables for Activities

Table	Description
/BOBF/D_ATF_DO	Document node of attachment folder
/BOBF/D_ATF_RT	Root nodes of attachment folder
/BOBF/D_TXCCON	Text content
/BOBF/D_TXCROOT	Root node of text collection
/BOBF/D_TXCTXT	Text
/IAM/D_ACT_ATT	Attachment
/IAM/D_ACT_DATE	Date
/IAM/D_ACT_DESC	Description node
/IAM/D_ACT_DTXT	Language-dependent description text node
/IAM/D_ACT_FOA	Follow-up action
/IAM/D_ACT_FOA_P	Follow-up action parameter
/IAM/D_ACT_OBJ_RF	Object reference
/IAM/D_ACT_OREF_DT	Language-dependent description texts
/IAM/D_ACT_PARTY	Party
/IAM/D_ACT_QTY	Activity quantity

#### Programs

The following programs are available for /PICM/BO\_A:

- Preprocessing: /PICM/ARCH\_ACTIVITY\_ROOT\_PPROC This program checks if an object is ready for archiving by verifying the adherence to the specified residence time. If the object is ready, this program sets the status as Archiving in Process (02) in the database. After the preprocessing program has run, the objects marked for archiving are no longer made available on the UI.
- Write: /PICM/ARCH\_ACTIVITY\_ROOT\_WRITE This program checks if an object has the status Archiving in Process (02). If the status is 02, the program archives the object to the archive file.

• Delete: /PICM/ARCH\_ACTIVITY\_ROOT\_DEL This program verifies archived files against the data in the database; and deletes all objects in the database that have been successfully archived.

#### More Information

To change the residence time, you can make settings in Customizing for *Cross-Application Components* under *Processes and Tools for Enterprise Applications Reusable Objects and Functions for BOPF Environment Archiving Adapter Maintain BO-Specific Residence Periods*.

# 13.5.3.2.3.5 Archiving Checklists Headers and Items

You can use the archiving objects *Checklist Headers* (/CPD/MC\_H) and *Checklist Items* (/CPD/MC\_I) to archive checklist headers and items that are no longer needed. Archiving allows you to reduce the load on your database.

Structure

#### Tables

Tables for Checklist Headers

Table	Description
/BOBF/D_ATF_DO	Document node of attachment folder
/BOBF/D_ATF_RT	Root nodes of attachment folder
/BOBF/D_TXCCON	Text content
/BOBF/D_TXCROOT	Root node of text collection
/BOBF/D_TXCTXT	Text
/IAM/D_I_ATT	Attachment
/IAM/D_I_DATE	Date
/IAM/D_I_DESC	Description node
/IAM/D_I_DESC_TX	Language-dependent description text node
/IAM/D_I_OBJ_REF	Issue reference node
/IAM/D_I_OREF_DT	Language-dependent, reference, description text node
/IAM/D_I_PARTY	Party node
/IAM/D_I_QTY	Quantity
/IAM/D_I_ROOT	Root node

Tables for Checklist Items

Table	Description
/BOBF/D_ATF_DO	Document node of attachment folder
/BOBF/D_ATF_RT	Root nodes of attachment folder
/BOBF/D_TXCCON	Text content
/BOBF/D_TXCROOT	Root node of text collection
/BOBF/D_TXCTXT	Text
/IAM/D_ACT_ATT	Attachment
/IAM/D_ACT_DATE	Date
/IAM/D_ACT_DESC	Description node
/IAM/D_ACT_DTXT	Language-dependent description text node
/IAM/D_ACT_FOA	Follow-up action
/IAM/D_ACT_FOA_P	Follow-up action parameter
/IAM/D_ACT_OBJ_RF	Object reference
/IAM/D_ACT_OREF_DT	Language-dependent description texts
/IAM/D_ACT_PARTY	Party
/IAM/D_ACT_QTY	Activity quantity

#### Programs

The following programs are available for /CPD/MC\_H:

- Preprocessing: /CPD/ARCH\_MC\_HEADER\_PRE This program checks if an object is ready for archiving by verifying the following conditions:
  - The adherence to the specified residence time
  - The availability of activities for the object

If the object is ready, this program sets the status as Archiving in Process (02) in the database. After the preprocessing program has run, the objects marked for archiving are no longer made available on the UI.

- Write: /CPD/ARCH\_MC\_HEADER\_WRITE This program checks if an object has the status Archiving in Process (02). If the status is 02, the program archives the object to the archive file.
- Delete: /CPD/ARCH\_MC\_HEADER\_DELETE This program verifies archived files against the data in the database; and deletes all objects in the database that have been successfully archived..

The following programs are available for /CPD/MC\_I:

• Preprocessing: /CPD/ARCH\_MC\_ITEM\_PRE

This program checks if an object is ready for archiving by verifying the adherence to the specified residence time. If the object is ready, this program sets the status as Archiving in Process (02) in the database. After the preprocessing program has run, the objects marked for archiving are no longer made available on the UI.

- Write: /CPD/ARCH\_MC\_ITEM\_WRITE This program checks if an object has the status Archiving in Process (02). If the status is 02, the program archives the object to the archive file.
- Delete: /CPD/ARCH\_MC\_IEM\_DELETE This program verifies archived files against the data in the database; and deletes all objects in the database that have been successfully archived.

#### Information Lifecycle Management (ILM)

Information Lifecycle Management (ILM) allows you to define rules for storing archived business data, set legal holds on stored data, and destroy the data in adherence to legal requirements.

The ILM objects CPD\_MC\_H and CPD\_MC\_I are available for checklist headers and items respectively, and these ILM objects allow you to model retention rules based on the following fields:

- Condition Field
  - APPLICATION
- Time Reference Fields
  - Last Changed On

### i Note

The date of the last change of the checklist headers and items is considered in the time reference field.

#### i Note

When you create retention rules for a checklist item, ensure that the retention time specified does not exceed the retention time specified for the parent (checklist header).

You can use the transaction IRMPOL to define policies and rules for ILM.

#### Prerequisites

The prerequisites for *Retention Management* are:

- You have activated the business function ILM
- You have assigned the following objects to an audit area:
  - o CPD\_MC\_H
  - o CPD\_MC\_I

#### More Information

To change the residence time, you can make settings in Customizing for *Cross-Application Components* under *Processes and Tools for Enterprise Applications Reusable Objects and Functions for BOPF Environment Archiving Adapter Maintain BO-Specific Residence Periods*.

# 13.5.3.2.4 Deletion of Personal Data

The Commercial Project Management applications might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data.

Project Workspace

#### **Relevant Application Objects and Available Deletion Function**

Application	Detailed Description	Deletion Function
Project Workspace	Project Workspace stores personal information of business partners for the Team function.	The ILM-enabled deletion program for commercial projects: /CPD/ PWS_ARCH_MP_DELETE

#### **Relevant Function Modules**

Application	Function Module	Description
Project Workspace Risk	/CPD/BUPA_EOP_CHECK	You can use this API to check the retention period of business partners.
Project Workspace > Risk	/CPD/RM_BUPA_EVENT_ARCH1	You can use this API to archive business partners.
Project Workspace Risk	/CPD/RM_BUPA_EVENT_DELE1	You can use this API to delete business partners.
Project Workspace	/CPD/PWS_WS_BUPA_EOP_CHECK	You can use this function module for the end of purpose check.

#### **Relevant Programs**

Application	Program	Description
Project Workspace	/CPD/R_DPP_CONTACT_PERSON_S4H	This program is relevant for contact persons who have been added using the <i>Create Contact</i> feature in the <i>Define Commercial Project Types</i> view in Customizing for Commercial <i>Project Management</i> Master Data Commercial Project Make Settings for Commercial Project .
		When a contact person leaves a company, to comply with data privacy and protection rules, you can use this program to identify all the projects that this person is assigned to; and then

eed to delete the contact from all ects in one go.

Project Cost and Revenue Planning

The Project Cost and Revenue Planning application (CA-CPD-FP) does not use SAP ILM to support the deletion of personal data since the data required for transactional purposes is stored in a BW InfoCube.

#### **Relevant Application Objects and Available Deletion Function**

Application	Detailed Description	Deletion Function
Project Cost and Revenue Planning	Project Cost and Revenue Planning stores personal information of business partners only when resources are planned together with SAP Multiresource Scheduling (MRS). This information is then stored in a BW InfoCube, for real-time planning.	The deletion program /CPD/ PFP_EMP_DATA_CONSISTENCY checks the HR master and delete information from the InfoCube, for employee records that are not found in the HR master.

Project Issue and Change Management

#### **Relevant Application Objects and Available Deletion Function**

	agement
Project Issue and Change Management Project Issue and Change Mar stores personal information of business partners for the Part function.	f program for issues and

#### **Relevant Function Modules**

Application	Function Module	Description
Project Issue and Change Management	/PICM/BUPA_EOP_CHECK	You can use this function module for the end of purpose check.

# 13.5.3.2.5 Protection of Data Stored in BW InfoCube

Project Cost and Revenue Planning uses embedded BW technology and the BW InfoCube stores personal data of customers and employees.

The customer InfoObject (/CPD/CUSTOMER) is an attribute of the commercial project InfoObject (/CPD/MPID); and the commercial project is an attribute of the financial plan InfoObject (/CPD/FPOID). The master data of the customer InfoObject is updated from the transactional screens of Commercial Project Management. To address the exclusion of customers' personal data, which has been marked for End of Purpose (EoP), the HANA calculation view CV\_CUSTOMER (package: sap.cpms4h.pfp) performs a join of the commercial project header and the customer master data table (KNA1) to ensure that masking is done using the CVP\_XBLCK flag.

The master data of employees is used in the SAP BW InfoObject (/CPD/FPERID), from SAP HCM for SAP S/4HANA, using the HANA calculation view CV\_EMPLOYEE. The business partner End of Purpose (EoP) is fetched from the CDS view I\_EMPLOYEE to address the exclusion of employees' personal data that has been marked for End of Purpose. The system uses the BW InfoObject /CPD/EMP\_ACTV to handle inactive employees so that they are not available with the financial planning application of Commercial Project Management.

You can use the report /CPD/PFP\_PERSONAL\_PROJECT\_LIST to display to logged-in users the business objects (commercial projects and financial plans) where their individual personal data is used. The report allows employees to check usage of their own personal data across commercial projects.

For more information of the archiving concept and the objects that cover the erasure requirements of personal data, see the relevant chapters in Data Archiving.

### i Note

You must configure the archiving concept and objects according to regional laws.

For more information, see Customizing for Commercial Project Management:

- Master Data > Define End of Purpose for Personal Data >
- Project Cost and Revenue Planning > Information on Personal Data Protection >
- Project Issue and Change Management > Define End of Purpose for Personal Data >

## 13.5.3.2.6 Logging of Changes

Commercial Project Management provides change logging to audit changes to key fields in the projects:

In Project Workspace, the system logs changes to certain information in master projects. Each log contains information such as the fields that were changed, the old and new values of the field, the user who changed the information, the type of change, and the time and date when the change was made.

You can now view change logs for the following:

- Master project header
- Contact person
- Risk
- · Checklist activity

You can also control change logging using the Business Add-In BAdl: Control of Change Log Output. For more information, see Customizing for SAP Commercial Project Management --> Project Workspace --> Business Add-Ins.

Project Cost and Revenue Planning allows you to view the changes made in a financial plan. You can choose the Document History pushbutton, on the Financial Plan screen, to view this change log.

You can also control change logging using the Business Add-In BAdI: Control of Change Log Output. For more information, see Customizing for SAP Commercial Project Management --> Project Cost and Revenue Planning --> Business Add-Ins.

Project Issue and Change Management allows you to view the changes made in an issue or change request. You can choose the Document History pushbutton, on the Issue or Change Request screens, to view this change log.

You can also control change logging using the Business Add-In BAdI: Control of Change Log Output. For more information, see Customizing for SAP Commercial Project Management --> Project Issue and Change Management --> Business Add-Ins.

# 13.5.3.2.7 Security-Relevant Logging and Tracing

The Project Cost and Revenue Planning application of Commercial Project Management uses the tracing functions of SAP BusinessObjects Analysis for Microsoft Office (AO) to trace actions performed in the planning workbook (AO). You can also activate a trace file for Project Cost and Reveue Planning using the *Activate Tracing* button on the *Financial Planning* ribbon. Details of the items are recorded in the trace file (CACPDFP\_TRACE\_LOG.log). Note that the file does not record user-specific personal information such as user name or IP address.

For information about tracing related to Analysis Office, see https://help.sap.com/viewer/p/ SAP\_BUSINESSOBJECTS\_ANALYSIS\_OFFICE IN Installation, Configuration, Security and Administration Administrator Guide .

# 13.5.3.2.8 Other Security-Relevant Information

Before you use the digitally-signed SAP BusinessObjects Analysis for Microsoft Office (AO) workbooks delivered by Commercial Project Management, you must follow these steps:

### 

These settings are valid if you want to use the workbooks in a secure way by only enabling digitally-signed macros. However, if you use custom workbooks or make any changes and save it back to the standard, you must enable all macros.

- 1. Launch Microsoft Excel
  - 1. Go to File Options Trust Center Settings Macro Settings
  - 2. Choose Disable all macros except digitally signed macros
  - 3. Mark the Trust access to the VBA project object model checkbox
- 2. Launch the digitally-signed workbook and implement the following steps to add the certificate as a trusted publisher:
  - 1. A security warning is show in File Info Enable Control
  - 2. Seclect Advanced Options
  - 3. In the next dialog box, select Trust all documents from this publisher

### i Note

Adding the certificate is a one-time activity

- 3. Follow these steps to change the default system in the workbook:
  - 1. Go to 🕨 File 🔪 Commercial Project 🏷 Settings 🔰
  - 2. In the dialog box, choose *Platform*
  - 3. Choose Replace System
  - 4. Choose your relevant system in the Replace by System column
  - 5. Save the workbook (with the correct standard workbook name) in the relevant system

# 13.5.3.3 SAP Portfolio and Project Management

## 13.5.3.3.1 Authorizations

### Authorizations

In Project Management and Portfolio Management, authorizations are controlled in the following ways:

ABAP authorization objects and roles

This is the standard method for controlling access to transactions and programs in an SAP ABAP system. Authorizations are combined in an authorization profile that is associated with a role. User administrators can then assign the corresponding roles via the user master record, so that the user can access the appropriate transactions for his or her tasks.

• Access control lists

These allow you to add another level of security by controlling authorization at object level. For example, you can control who has authorization to change a particular project definition.

You can define the menu options in the navigation area using portal content adjustments or PFCG role Customizing.

Roles for SAP Fiori apps

To use SAP Fiori Apps, users must be assigned to roles. These roles define which apps are displayed to the user.

In Project Management only, you can use the following additional authorization mechanisms:

- System administrators can grant access to objects by choosing Portfolio and Project Administration
   Project Authorization Administration in the application. This is an exception to the normal process and is only used if the administrator of the object is not available due to illness, for example. The system sends the "new" and "old" administrators an e-mail to inform them of the new authorization holder. For more information, see the Granting Administration Authorization for an Object section of the Configuration Guide for SAP Portfolio and Project Management.
- System administrators can assign PFCG roles in Customizing for SAP Portfolio and Project Management under Common Functions Define Superuser Authorizations . This ensures that the maintained PFCG roles with the selected authorization will be automatically assigned to the corresponding project definition.

#### Authorizations regarding BAPIs, reports, and (RFC-enabled) function modules:

In SAP Portfolio and Project Management, multiple BAPIs, reports and (RFC-enabled) function modules are available to create, read, change, edit, update, and delete the data of SAP Portfolio and Project Management.

Additionally, via (RFC-enabled) function modules and reports data is read from the SAP S/4HANA system. Therefore, using these BAPIs, reports, and function modules access to and manipulation of Portfolio and Project Management data as well as read access to SAP S/4HANA data is possible. Thus, the authorization for using these BAPIs, reports, and function modules (via transactions, for example), should be restricted to users who are intended to have these authorizations and the corresponding access to data.

#### Authorizations regarding search results

You can use the BAdl BADI\_DPR\_SEARCH to modify search results. You can filter the result set implementing this BAdl depending on the specified search helps which exist for each Portfolio and Project Management object. Thus, you can, for example, hide all results for which the user does not have read authorization from the result list. In the standard, these results are displayed in the result list, but the user cannot open or display these objects.

### Use

SAP Portfolio and Project Management uses the authorization concept provided by ABAP Platform. Therefore, the recommendations and guidelines for authorizations as described in the Security Guide for ABAP Platform also apply to SAP Portfolio and Project Management.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

You can maintain the following role authorizations in Project Management and Portfolio Management using the SAP Profile Generator.

The following PFCG roles of SAP Portfolio and Project Management include authorizations to start the Web Dynpro ABAP applications (authorization check S\_START) for Project Management and Portfolio Management:

- SAP\_CPR\_USER
- SAP\_XRPM\_USER

For details see the particular roles in transaction PFCG and choose Authorizations Display Authorization Data Cross-application Authorization Objects Start Authorization Check for TADIR Objects .

SAP recommends to adapt custom-specific roles accordingly.

### **Project Management Roles**

The following single roles are delivered with Project Management:

Role	Authorization
SAP_CPR_PROJECT_ADMINISTRATOR	Create projects (project definitions).
SAP_CPR_TEMPLATE_ADMINISTRATOR	Create, change, read, and delete all templates in Project Management.

Role	Authorization
SAP_CPR_USER	Use Project Management, but no authorization to perform any activities in a particular project. To do this users need project-specific authorizations, which can be distributed ei- ther directly via ACLs or through their assignment to a role.
	This role must be included in every Project Management composite role.
SAP_CPR_BCV_USER	Project-Management-specific authorization for using BCV content in resource management.
SAP_BPR_PPM	SAP Portfolio and Project Management PFCG role for NW BC

The following composite roles are delivered with Project Management:

Role	Authorization
SAP_CPR_DECISON_MAKER	Decision maker in Project Management. Contains the role SAP_CPR_USER.
SAP_CPR_INTERESTED	Interested party in Project Management. Contains the role SAP_CPR_USER.
SAP_CPR_MEMBER	Team member in Project Management. Contains the role SAP_CPR_USER.
SAP_CPR_PROJECT_LEAD	Project manager in Project Management. Contains the role SAP_CPR_PROJECT_ADMINISTRATOR and SAP_CPR_USER
SAP_CPR_BCV_USER_COMP	Composite role containing the general role for using BCV (SAP_BCV_USER) and the Project Management specific role (SAP_CPR_BCV_USER).
SAP_CPR_TEMPLATE_RESPONSIBLE	Project Management template responsible. Contains the roles SAP_CPR_TEMPLATE_ADMINISTRATOR and SAP_CPR_USER
SAP_CPR_RESOURCE_MANAGER	Resource manage in Project Management. Contains the role SAP_CPR_USER.

You can use these SAP standard roles or create your own. For more information, see the *Activating Single Roles for Project Management* section and the *Creating Roles for the Project-Specific Authorization Checks* section of the Configuration Guide for SAP Portfolio and Project Management.

### **Portfolio Management Roles**

For Portfolio Management, the following roles are available:

Roles	Authorization
SAP_XRPM_ADMINISTRATOR	Super user authorization in Portfolio Management. Used to create new portfolios. This role also provides the assigned user full access to all Portfolio Management business objects in the system.
SAP_XRPM_USER	General user in Portfolio Management. All users should be assigned this role. Has general authorizations to use Portfo- lio Management, but no specific object access. This access must be assigned to the user via ACLs.
SAP_RPM_BCV_USER	Portfolio Management specific authorization for BCV con- tent in Portfolio Management
SAP_RPM_BCV_USER_COMP	Composite role containing the general role for using BCV (SAP_BCV_USER) and the Portfolio Management specific role (SAP_RPM_BCV_USER).
SAP_BPR_PPM	PFCG role for NWBC in SAP Portfolio and Project Manage- ment

You can use these SAP standard roles or create your own. For more information about roles in Portfolio Management, see the *Activating Single Roles for Portfolio Management (PFCG)* section and the *Creating Roles for the Portfolio-Specific Authorization Checks* section of the Configuration Guide for SAP Portfolio and Project Management.

## **SAP Fiori Roles**

SAP Fiori roles (SAP\_BR\_\*) need to be assigned on the front-end server on which the UIS4HOP1 software component is installed. You can find the roles in the implementation information for each application.

For more information and further implementation tasks on the front-end server,

In the back-end, you have to create roles in transaction PFCG and assign business catalogs to the roles. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *SAP Fiori Overview* into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

# 13.5.3.3.2 Communication Channel Security

SAP Portfolio and Project Management Communication Channel Security

Communication Channel	Communication Technology	Data Transferred	Comment/Security Recom- mendation
SAP Portfolio and Project Management front-end (browser) to the Application Server ABAP (AS ABAP)	HTTP(S)	Files, metadata, and user data (passwords, user names)	
Project Management front- end (browser) to content or cache servers	HTTP(S)	Files	
Application Server ABAP to content or cache servers	HTTP(S)	Metadata, files	
Application Server ABAP to other application servers (for example, HR, CO)	RFC	Metadata, files	SAP Portfolio and Project Management communicates with 3rd party or SAP S/ 4HANA systems to obtain or create information on object links between SAP Portfolio and Project Management and objects located in the 3rd party/SAP system. The com- munication to 3rd party sys- tems has to be implemented at the customer site. The 3rd party/SAP system never calls back. For more information, see the Setting Up Object Links section of the Configuration Guide for SAP Portfolio and Project Management.
SAP Portfolio and Project Management to Project Sys- tem (PS) component on a separate system	RFC	Files, metadata	
SAP Portfolio and Project Management to SAP HCM on a separate system	SAP ALE RFC	Files, metadata	

### i Note

In SAP Portfolio and Project Management, there is no fixed port for communication and the firewall settings described in the Application Server ABAP Security Guide.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter Security Aspects for the Change and Transport System into the search bar, press Enter, and open the search result with that title.

DIAG and RFC connections can be protected using Secure Network Communications (SNC). HTTP connections are protected using the Secure Sockets Layer (SSL) protocol.

#### → Recommendation

We strongly recommend using secure protocols (SSL, SNC) whenever possible.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter ABAP Platform Security Guide into the search bar, press Enter, open the search result with that title, and navigate to Network and Communication Security Transport Layer Security .

## 13.5.3.3.3 Network Security

SAP supports the installation of SAP Portfolio and Project Management within the intranet (for internal collaboration only).

## Installation Scenarios

Scenarios A and B can be used for SAP Portfolio and Project Management:

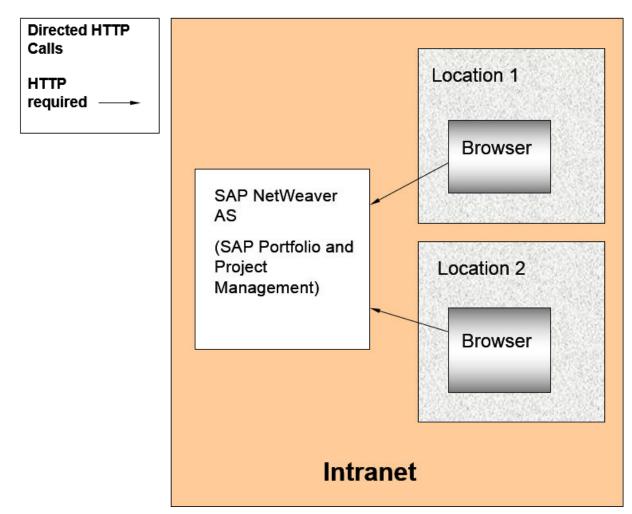
- Scenario A: No content server
- Scenario B: One hidden content server

Installation scenario B, with one hidden content server, is the installation scenario with the highest level of security.

### Scenario A: No Content Server

In scenario A, the complete installation consists only of SAP Portfolio and Project Management server (AS ABAP).

The server is located in the intranet.

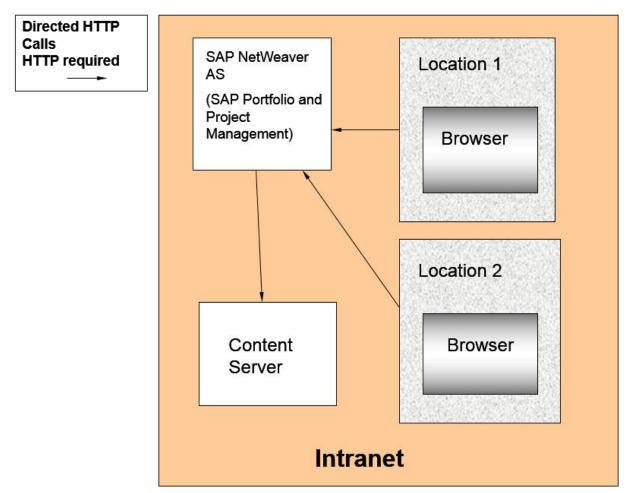


Scenario A: No Content Server

## Scenario B: One Hidden Content Server

In the second type of installation, one content server is added to the network environment.

For SAP Portfolio and Project Management, the AS ABAP and the content server are both located in the intranet.



Scenario B: One Hidden Content Server

# 13.5.3.3.4 Communication Destinations

For the default SAP Portfolio and Project Management scenarios, no RFC destination pointing to external systems is required. However, if you are using the Project Management application programming interfaces (APIs) via the SOAP wrapper, the APIs consist of RFC function modules.

SAP Portfolio and Project Management

- FI/CO integration / Accounting Integration
- Adobe Document Services (ADS)
- Object links to e.g. SAP R/3, SAP ERP
- HR integration

In the following areas, Portfolio Management RFCs are called from an external application:

Project integration

The Project Management APIs are required for:

- Portfolio Management Integration
- If a user needs to use the APIs they must have the basic RFC authorization for the relevant API function modules. The SOAP wrapper adheres to the authorization rules that apply if the RFC module is called directly. The function group name for Project Management is CPR\_API.

To view the application-specific and basis authorization objects used in SAP Portfolio and Project Management, see Authorizations [page 561].

For more information about authorization objects and roles, go to https://help.sap.com/s4hana\_op\_2021, enter *AS ABAP Authorization Concept* into the search bar, press Enter, and open the search result with that title.

## 13.5.3.3.5 Internet Communication Framework Security

You should only activate those services that are needed for the applications running in your system. For more information about the services that are needed for SAP Portfolio and Project Management, see the *Activating Services* section of the Configuration Guide for SAP Portfolio and Project Management.

Use the transaction SICF to activate these services.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter Activating and Deactivating ICF Services into the search bar, press Enter, and open the search result with that title.

For more information about ICF security, go to https://help.sap.com/s4hana\_op\_2021, enter *RFC/ICF Security Guide* into the search bar, press Enter, and open the search result with that title.

## 13.5.3.3.6 Data Storage Security

### Data Storage

### i Note

In the default setting for SAP Portfolio and Project Management, data is protected using the ACL concept already described in Authorizations [page 561]. A Web browser is required for both scenarios. However, no cookies are used to store data on the front end.

## **Data Protection**

In SAP Portfolio and Project Management, data is mainly stored on the Application Server ABAP (AS ABAP) database. An exception to this is when files are checked out for editing. In this case, files are stored locally on the user's hard drive and it is their responsibility to protect the files according to company security policy.

Depending on which installation scenario you have chosen for SAP Portfolio and Project Management, files might also be stored on content servers. For information about security measures to be taken in this case, see the *Network Security* chapter of this document.

For more information about data protection, see the Data Protection chapter of this document.

# 13.5.3.3.7 Deletion of Personal Data

### Use

SAP Portfolio and Project Management might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/ 4HANA on the SAP Help Portal at http://help.sap.com/s4hana Product Assistance Cross Components Data Protection .

Application	Detailed Description	Provided Deletion Functionality
Portfolio Management Project Management	For more information, see the Prod- uct Assistance documentation for SAP Portfolio and Project Management un- der Data Archiving in SAP Portfolio and Project Management.	Archiving Objects: • RPM_PORT (Portfolios) • RPM_BUCKET (Buckets) • RPM_ITEM (Items) • RPM_COLL (Collections) • RPM_INIT (Initiatives) • RPM_REVW (Reviews) Archiving Objects: • CDOCS_CONT (Documents)
		• CPROJECTS (Projects)
Portfolio and Project Management	Once a business partner is destructed using the central Business Partner ap- plication, all references of this particu- lar business partner to objects in Port- folio Management and Project Manage- ment must be removed. Run the corresponding deletion pro- gram on a regular basis.	Deletion program PPM_DPP_DELETE

### **Relevant Application Objects and Available Deletion Functionality**

## Relevant Application Objects and Available EoP/WUC functionality

Application	Implemented solution (EoP or WUC)	Further Information
Portfolio and Project Management	EoP	For more information, see the Prod- uct Assistance documentation for SAP Portfolio and Project Management un- der Blocking of Personal Data in SAP Portfolio and Project Management.

# 13.5.3.3.8 Security for Additional Applications

You can only (import or) export data to Microsoft Project if you have the required authorizations, see *Access Control Lists – Import and Export*. The protection of this downloaded data is not part of the Project Management security model. When the user saves the project to his or her hard drive, the system does not perform an authorization check if somebody else opens the project again in Microsoft Project.

# 13.5.3.3.9 Other Security-Relevant Information

## Import from Microsoft Excel

You can import projects from a Microsoft Excel file to Project Management. This enables you to transfer mass data in a quick and easy manner.

If you want to restrict the import function, you have to make sure that only allowed users receive authorization for transaction DPR\_DX\_PROJECT and report DPR\_DX\_PROJECT.

Moreover, you can import financial and/or capacity data from a Microsoft Excel file to financial and capacity planning in Portfolio Management. To use this function, you require an ERP system, an appropriate client, user, and password. This import is only allowed if the required authorization has been granted.

# 13.5.3.3.10 Security-Relevant Logging and Tracing

## Floorplan Manager Message Logging to the Application Log

The Web Dynpro ABAP UI of SAP Portfolio and Project Management uses the Floor Plan Manager (FPM). The FPM Message Manager has a connection to the ABAP application log and offers the option to write error messages occurring in the FPM Message Manager also to the application log in the backend. To activate this feature, go to transaction SAAB and activate the check point group FPM\_RUNTIME\_MESSAGES for your user or for all users in the server.

For more information about FPM, see http://www.sdn.sap.com/irj/sdn/nw-ui vunder Custom UI Development Web Dynpro ABAP Floorplan Manager (FPM) Developer's Guide .

For more information about security in the ABAP area, see

- Go to https://help.sap.com/s4hana\_op\_2021, enter *Application Server ABAP Security Guide* into the search bar, press Enter, and open the search result with that title.
- Go to https://help.sap.com/s4hana\_op\_2021, enter Security Guide: Web Dynpro for ABAP into the search bar, press Enter, and open the search result with that title.

## **Reports Logging to the Application Log**

SAP Portfolio and Project Management logs application errors for background reports to transaction SLG1. Background reports are executed in the areas of financial integration, migration, import from Microsoft Excel, versioning, and replace user and resource. You can display these application logs via the objects RPM\_DOCUMENT, RPM\_DX, RPM\_INTEGRATION, RPM\_MIGRATION, RPM\_PLANNING, RPM\_UC, RPM\_VERSIONING, DPR\_DX, DPR\_REPLACE\_USER\_BP.

### **Logon Attempts**

For more information about logon attempts, go to https://help.sap.com/s4hana\_op\_2021, enter *The Security Audit Log* into the search bar, press Enter, and open the search result with that title.

### **Change Document**

You can use change document to track changes of objects of Project Management and Portfolio Management. If the function is active, the system also records changes to dependent objects. You can activate the change document function for the following objects:

- Project Management
  - Checklist templates
  - Project templates
  - Projects

You can activate this function in Customizing for *Project Management* under Basic Settings Activate

#### Change Documents. 🔰

If the function is active for one of these main objects, changes to dependent objects are also recorded. For example, if you select the indicator for the object category project, the system records all changes to the project as well as to the following objects:

- Project definitions
- Phases
- Tasks
- Mirrored tasks

- Checklists
- Checklist items
- Documents
- Object links
- Entity links
- Business partner favorites
- Business partner links
- Roles
- Approvals
- Qualifications
- Collaborations
- Templates

The system only records changes to database table DPR\_DOCUMENT. This table contains unusable document attributes only.

The important attributes of the documents and files (such as name, location, and size) as well as the file content are saved to the KPro storage system without the support of a change document function. Project Management supports versioning for files instead of the change document function. To track the changes, the user must always create a new document version. However, if he or she always overwrites the existing version, it is not possible to track the changes.

Project Management supports evaluations for the following objects:

- Project definitions
- Phases
- Tasks
- Mirrored tasks
- Checklists
- Checklist items
- Object links
- Entity links
- Business partner links
- Roles
- Portfolio Management
  - Portfolio
  - Bucket
  - Initiative
  - Item
  - Decision point
  - Review
  - Collection
  - What-if scenario
  - Relational associations of business objects
  - Financial and capacity category for bucket and item

In the standard system, this function is not activated.

You can activate this function in Customizing for *Portfolio Management* under Solobal Customizing *Process and Service Settings* Activate Change Document.

The system does not record changes to the following objects:

- Project Management
  - Documents
- Portfolio Management
  - Long texts
  - Comments/notes
  - Documents
  - Financial and capacity planning values

#### For more information:

- Go to https://help.sap.com/s4hana\_op\_2021, enter Security Aspects for Lifecycle Management into the search bar, press Enter, open the search result with that title, and navigate to Auditing and Logging.
- Go to https://help.sap.com/s4hana\_op\_2021, enter SAP NetWeaver Application Server for Java Security Guide into the search bar, press Enter, open the search result with that title, and navigate to Tracing and Logging.

## 13.5.4 Integrated Product Development for Discrete Industries

# 13.5.4.1 Classification Reuse UI Component

## 13.5.4.1.1 Data Protection

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific legislation in different countries. This section describes the specific features and functions that SAP provides to support compliance with the relevant legal requirements and data privacy.

This section and any other sections in this Security Guide do not give any advice on whether these features and functions are the best method to support company, industry, regional or country-specific requirements. Furthermore, this guide does not give any advice or recommendations with regard to additional features that would be required in a particular environment; decisions related to data protection must be made on a case-bycase basis and under consideration of the given system landscape and the applicable legal requirements.

### i Note

In the majority of cases, compliance with data privacy laws is not a product feature.

SAP software supports data privacy by providing security features and specific data-protection-relevant functions such as functions for the simplified blocking and deletion of personal data.

SAP does not provide legal advice in any form. The definitions and other terms used in this guide are not taken from any given legal source.

Glossary
----------

Term	Definition
Personal Data	Information about an identified or identifiable natural per- son.
Business purpose	A legal, contractual, or in other form justified reason for the processing of personal data. The assumption is that any purpose has an end that is usually already defined when the purpose starts.
Blocking	A method of restricting access to data for which the primary business purpose has ended.
Deletion	Deletion of personal data so that the data is no longer usa- ble.
Retention period	The time period during which data must be available.
End of purpose (EoP)	A method of identifying the point in time for a data set when the processing of personal data is no longer required for the primary business purpose. After the EoP has been reached, the data is blocked and can only be accessed by users with special authorization

Some basic requirements that support data protection are often referred to as technical and organizational measures (TOM). The following topics are related to data protection and require appropriate TOMs:

- Access control: Authentication features as described in section User Administration and Authentication.
- Authorizations: Authorization concept as described in section Authorizations.
- Read access logging: as described in section Read Access Logging.
- Communication Security: as described in section Network and Communication Security.
- Availability control as described in:
  - Section Data Storage Security
  - SAP NetWeaver Database Administration documentation
  - Go to https://help.sap.com/s4hana\_op\_2021, enter SAP Business Continuity into the search bar, press **Enter**, and open the search result with that title.
- Separation by purpose: Is subject to the organizational model implemented and must be applied as part of the authorization concept

### i Note

The extent to which data protection is ensured depends on secure system operation. Network security, security note implementation, adequate logging of system changes, and appropriate usage of the system are the basic technical requirements for compliance with data privacy legislation and other legislation.

#### **Configuration of Data Protection Functions**

Certain central functions that support data protection compliance are grouped in Customizing for Cross-Application Components under Data Protection.

Additional industry-specific, scenario-specific or application-specific configuration might be required. For information about the application-specific configuration, see the application-specific Customizing in SPRO.

## 13.5.4.1.1.1 Data Privacy

The Classification Reuse UI Component must not process any sensitive personal data that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544<sup>2</sup>/<sub>2</sub>.

### **Data Archiving and Deletion**

Classification and characteristic data is dependent on the business object of the embedding application. You can only archive or delete classification and characteristic data with the business object of the embedding application, once the business object reaches its end of purpose. The embedding application is responsible for applying data protection and privacy rules.

### **Characteristics Containing Sensitive Personal Data**

Characteristics are not intended for storing any sensitive personal data.

# 13.5.4.2 Advanced Variant Configuration

## 13.5.4.2.1 Data Protection

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific

legislation in different countries. This section describes the specific features and functions that SAP provides to support compliance with the relevant legal requirements and data privacy.

This section and any other sections in this Security Guide do not give any advice on whether these features and functions are the best method to support company, industry, regional or country-specific requirements. Furthermore, this guide does not give any advice or recommendations with regard to additional features that would be required in a particular environment; decisions related to data protection must be made on a case-bycase basis and under consideration of the given system landscape and the applicable legal requirements.

#### ${f i}$ Note

In the majority of cases, compliance with data privacy laws is not a product feature.

SAP software supports data privacy by providing security features and specific data-protection-relevant functions such as functions for the simplified blocking and deletion of personal data.

SAP does not provide legal advice in any form. The definitions and other terms used in this guide are not taken from any given legal source.

#### Glossary

Term	Definition
Personal Data	Information about an identified or identifiable natural per- son.
Business purpose	A legal, contractual, or in other form justified reason for the processing of personal data. The assumption is that any purpose has an end that is usually already defined when the purpose starts.
Blocking	A method of restricting access to data for which the primary business purpose has ended.
Deletion	Deletion of personal data so that the data is no longer usa- ble.
Retention period	The time period during which data must be available.
End of purpose (EoP)	A method of identifying the point in time for a data set when the processing of personal data is no longer required for the primary business purpose. After the EoP has been reached, the data is blocked and can only be accessed by users with special authorization

Some basic requirements that support data protection are often referred to as technical and organizational measures (TOM). The following topics are related to data protection and require appropriate TOMs:

- Access control: Authentication features as described in section User Administration and Authentication.
- Authorizations: Authorization concept as described in section Authorizations.
- Read access logging: as described in section Read Access Logging.
- Communication Security: as described in section Network and Communication Security.

- Availability control as described in:
  - Section Data Storage Security
  - SAP NetWeaver Database Administration documentation
  - Go to https://help.sap.com/s4hana\_op\_2021, enter SAP Business Continuity into the search bar, press Enter, and open the search result with that title.
- Separation by purpose: Is subject to the organizational model implemented and must be applied as part of the authorization concept

#### i Note

The extent to which data protection is ensured depends on secure system operation. Network security, security note implementation, adequate logging of system changes, and appropriate usage of the system are the basic technical requirements for compliance with data privacy legislation and other legislation.

#### **Configuration of Data Protection Functions**

Certain central functions that support data protection compliance are grouped in Customizing for Cross-Application Components under Data Protection.

Additional industry-specific, scenario-specific or application-specific configuration might be required. For information about the application-specific configuration, see the application-specific Customizing in SPRO.

## 13.5.4.2.1.1 Data Privacy

The Advanced Variant Configuration UI must not process any sensitive personal data that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544/2.

### **Data Archiving and Deletion**

Characteristic data is dependent on the business object of the embedding application. You can only archive or delete characteristic data with the business object of the embedding application, once the business object reaches its end of purpose. The embedding application is responsible for applying data protection and privacy rules.

### **Characteristics Containing Sensitive Personal Data**

Characteristics are not intended for storing any sensitive personal data.

# 13.5.4.3 Logging Changes

Personal data is subject to frequent changes. Therefore, for revision purposes or as a result of legal regulations, it may be necessary to track the changes that have been made to this data. When these changes are logged,

you should be able to check which employee made which changes, the date and time, the previous value, and the current value.

It is also possible to analyze errors in this way.

#### See Also

- Go to https://help.sap.com/s4hana\_op\_2021, enter Services for Application Developers into the search bar, press Enter, open the search result with that title, and navigate to Change Documents.
- Go to https://help.sap.com/s4hana\_op\_2021, enter Security Aspects for Lifecycle Management into the search bar, press Enter, open the search result with that title, and navigate to Auditing and Logging.
- See 2125662 / for more information about superfluous data change logging defined for database tables.

### 13.5.4.3.1 Change Documents in Classification

#### **Setting Up Change Documents for Classification**

You can set up change documents for classification data by setting the *Change Docs* indicator for a class type in Customizing under Cross-Application Components Classification System Classes Maintain Object Types and Class Types .

You can only set change documents if multiple objects are allowed to be classified in classes of the selected class type. When you first create a class type, you can set this parameter in Customizing manually. Once a class type has classified objects, you can only set this indicator by running report program RCCLUKA2, and you can only delete this indicator by running report program RMCLINOB.

#### **More Information**

- For more information on classification change documents, see 65124 /2.
- See 2125662 🎓 for more information about superfluous data change logging defined for database tables.

# 13.5.4.4 Bill of Material

#### **Standard Roles**

Role	Description
SAP_BR_BOM_ENGINEER	You need this role to use the Maintain Bill Of Material and
	Material where used list in BOMs apps.

#### **Standard Authorization Objects**

Authorization Objects	Description
C_STUE_WRK	Authorization for CS BOM Plant (Plant Assignments)
C_STUE_BER	Authorization for CS BOM Authorizations

### 13.5.5 Product Lifecycle Management

### 13.5.5.1 Maintenance, Repair, and Overhaul

# 13.5.5.1.1 Authorizations (Specification 2000)

Specification 2000 (IS-ADEC-SPC) uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used:

Authorization Object	Description
C_ADSPCIP	Spec2000: Authorization object

# 13.5.5.1.2 Deletion of Personal Data (Specification 2000)

#### Use

Specification 2000 (IS-ADEC-SPC) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Specification 2000 (IS-ADEC-SPC)	Archiving Object
	ADS2KIP_AR
	ILM Object
	ADS2KIP_AR
	Report
	AD_SCIP_ILM_DEL_01

Application	Implemented Solution (EoP or WUC)	Further Information
Specification 2000 (IS-ADEC-SPC)	EoP	Checks tables EDP21, EDP13

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components  $\rightarrow$  Data Protection.

# 13.5.5.1.3 Deletion of Personal Data (Spare Parts Stock Calculation)

#### Use

Spare Parts Stock Calculation (IS-ADEC-SPSC) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Spare Parts Stock Calculation (IS-ADEC-SPSC)	Report
	AD_SPSC_ILM_DEL_01

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components  $\rightarrow$  Data Protection.

# 13.5.5.1.4 Authorizations (Manufacturer Part Number)

Manufacturer Part Number (MPN) uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

#### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used:

Authorization Object	Description
M_PIC_RIC	Authorization for MPN Restricted Interchangeability
ADPIC_RIC	Authorization object for MPN Restricted Interchangeability
M_PIC_EXCH	Authorization for material exchange

# 13.5.5.1.5 Deletion of Personal Data (MPN)

#### Use

Manufacturer Part Number (IS-ADEC-MPN) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

Application	Implemented Solution (EoP or WUC)	Further Information

Manufacturer Part Number (IS-ADEC- EoP MPN)

Checks table MARA-MFRPN

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components $\rightarrow$ Data Protection.

# 13.5.5.1.6 Deletion of Personal Data (Sharing of Spare Parts and Customer Stock)

Sharing of Spare Parts and Customer Stock (IS-AD-SSP) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality	
Customer Stock	Destruction Object	
(IS-AD-SSP)	MM_STO_SOBES_DEST	
	ILM Object	
	MM_STO_SOBES	
	Report	
	MM_STO_SOBES_DES	

Application	Implemented Solution (EoP or WUC)	Further Information
Customer Stock (IS-AD-SSP)	EoP check	Checks tables MSCD_MD, MCSS_MD, MSCD_MD, MSCS_MD

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components $\rightarrow$ Data Protection.

# 13.5.5.1.7 Deletion of Personal Data (Subcontracting for MRO Processes)

Subcontracting for MRO Processes ((IS-AD-SUC) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Subcontracting for MRO Processes (IS-AD-SUC) - Special Stocks	Destruction Object
	MM_STO_SOBES_DEST
	ILM Object
	MM_STO_SOBES
	Report
	MM_STO_SOBES_DES

Application	Implemented Solution (EoP or WUC)	Further Information
Subcontracting for MRO Processes (IS- AD-SUC) - Special Stock	EoP check	Checks tables MSFS_MD, MSFD_MD, MSIS_MD, MSID_MD, MSRS_MD, MSRD_MD

#### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components  $\rightarrow$  Data Protection.

## 13.5.5.2 Attachment Service

#### **Roles and Authorizations**

For information on roles and authorizations for Attachment Service, goto https://help.sap.com/viewer/p/ SAP\_S4HANA\_ON-PREMISE, and see under Product Assistance Enterprise Business Applications R&D / Engineering Product Lifecycle Management (PLM) Attachment Service Technical Information for Consuming Application Roles and Authorizations.

### 13.5.5.2.1 Deletion of Personal Data

### **End of Purpose Check**

Consuming applications must adapt the BAdl BADI\_CV\_ODATA\_ATTACHMENTS\_AUTH to block the display or change of attachments once a business object has reached its end of purpose. The corresponding method in the BAdl is CHECK\_AUTHORIZATION.

Moreover, to block access to the attachments with the Document Info Record (DIR) in Document Management, you must implement the BAdl DOCUMENT\_FILES01, and its method BEFORE\_START\_APPL.

# 13.5.5.2.2 Read Access Logging

In Read Access Logging (RAL), you can configure which read-access information to log, and under what conditions.

To create the configurations for RAL, perform the steps as mentioned in the topic Data Protection and Privacy Read Access Logging in the current documentation guide. Also refer to the Read Access Logging (RAL) and OData information under the More Information section in the same topic.

Channel	OData Service / Application	Search Criteria	Fields to be Log- ged	Fields for Condi- tions	Business Context
SAP Gateway	CL_ODATA_CV_AT TACHMENT_API	Service ID - API_CV_ATTACHM ENT_SRV	<ul> <li>Under Channel Fields, log field Request URL</li> <li>Under</li> <li>Channel Fields</li> <li>Entity Types</li> <li>AttachmentC ontent</li> <li>log fields</li> <li>ARCHIVEDOC UMENTID, ARCHIVELINK REPOSITORY, FILENAME, and LOGICALDOC UMENT</li> </ul>	<ul> <li>Condition name - CON- DITION_AT- TACHMENT- CONTENT- SET</li> <li>Expression name - EX- PRESS- ION_ATTACH- CONTENT- SET</li> <li>Fields - Under</li> <li>Chann el Fields</li> <li>Fields for Condition s Requeste d Entity Set drag and drop field Attachme ntConten tSet</li> <li>Sign - In- clusive</li> <li>Option - Equals</li> <li>Low/ High Value - X</li> </ul>	

Use the details mentioned in the following table when creating the RAL configurations:

Channel	OData Service / Application	Search Criteria	Fields to be Log- ged	Fields for Condi- tions	Business Context
SAP Gateway	API_CV_ATTACH- MENT_SRV	Service ID - CV_ATTACHMENT_ SRV	<ul> <li>Under Channel Fields, log field Request URL</li> <li>Under</li> <li>Channel Fields</li> <li>Entity Types</li> <li>OriginalConte nt</li> <li>log fields</li> <li>APPLICATION _ID, FILENAME, and FILE_ID</li> <li>Under</li> <li>Channel Fields</li> <li>Entity Types</li> <li>OriginalConte ntArchiveLin k</li> <li>log fields</li> <li>ARCHIVEDOC UMENTID and ARCHIVEREP OSITORYID</li> </ul>	<ul> <li>Condition name - CON- DI- TION_ORIGI- NALCON- TENTSET</li> <li>Expression name - EX- PRESS- ION_ORIGI- NALCON- TENTSET</li> <li>Fields - Under</li> <li>Chann el Fields</li> <li>Fields for Condition s Requeste d Entity Set drag and drop field OriginalC ontentSet</li> <li>Sign - In- clusive</li> <li>Option - Equals</li> <li>Low/ High Value - X</li> </ul>	Access to attach- ments from appli- cations using at- tachment service API.

Channel	OData Service / Application	Search Criteria	Fields to be Log- ged	Fields for Condi- tions	Business Context
KPro	Any access to at- tachment or files stored via KPro	PHIO Class - DMS_PCD1	<ul> <li>Access Type</li> <li>PHIO Class</li> <li>PHIO ID</li> <li>i Note</li> <li>For Log Domain, select</li> <li>SAP/ CUSTOMER.</li> </ul>	Select the Without Condition check- box in the log group attributes.	The KPro config- uration logs any user accessing a DMS attachment.

# 13.5.5.2.3 User Consent

The attachment service does not enforce user consent. The consuming application is responsible for enforcing user consent if required.

# 13.5.5.3 Document Management

For security-related information about Document Management, see the topics in this section.

# 13.5.5.3.1 Authorizations

The following authorization objects must be added to your respective business catalog role:

Authorization Object	Authorization Fields and Values	Remark
S_TCODE	TCD = CV01, CV02, CV03, CV01N, CV02N and CV03N	Add transactions to menu of roles, not to transaction SU22 data of services

Authorization Object	Authorization Fields and Values	Remark
C_DRAD_OBJ	DOKOB = <application specific="" values=""> STATUS = <application specific="" values=""> or "*"</application></application>	Set object to "Yes, with Values" in transaction SU22 of the OData service (R3TR IWSV).
	DOKAR = <application specific="" values=""></application>	Set DOKOB to the relevant values in SU22, but leave STAUS and DOKAR blank.
		Set STATUS and DOKAR in the business catalog roles only.
C_DRAW_DOK	DOKAR = <application specific="" values=""></application>	Set object to "Yes, without Values" in transaction SU22 of the OData service (R3TR IWSV).
		Set values in the business catalog roles only.
C_DRAW_TCD	DOKAR = <application specific="" values=""></application>	Set object to "Yes, without Values" in transaction SU22 of the OData service (R3TR IWSV).
		Set values in the business catalog roles only.
C_DRAW_TCS	STATUS = <application specific="" values=""> or "*"</application>	Set object to "Yes, without Values" in transaction SU22 of the OData service (R3TR IWSV).
	DOKAR = <application specific="" values=""></application>	Set values in the business catalog roles only.
C_DRAW_STA	STATUS = <application specific="" value=""> or "*"</application>	Set object to "Yes, without Values" in transaction SU22 of the OData service (R3TR IWSV).
	DOKAR = <application specific="" values=""></application>	Set values in the business catalog roles only.
DMS_DPP	ACTVT = <change, display="" execute="" or=""></change,>	Change and display of customizing transaction DMS_ACCESS.
		Execute is for running the deletion report.

For the above authorization objects, the Authorization field ACTVT could be assigned the value depending on the role created by the application.

# 13.5.5.3.2 Data Protection

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific legislation in different countries. This section describes the specific features and functions that Document Management (DMS) provides to support compliance with the relevant legal requirements and data privacy.

This section and any other sections in this Security Guide do not give any advice on whether these features and functions are the best method to support company, industry, regional or country-specific requirements. Furthermore, this guide does not give any advice or recommendations regarding additional features that would be required in an environment; decisions related to data protection must be made on a case-by-case basis and under consideration of the given system landscape and the applicable legal requirements.

#### i Note

In most cases, compliance with data privacy laws is not a product feature. SAP software supports data privacy by providing security features and specific data-protection-relevant functions such as functions for the simplified blocking and deletion of personal data. SAP does not provide legal advice in any form. The definitions and other terms used in this guide are not taken from any given legal source

# 13.5.5.3.2.1 Configuration of Data Protection Functions

Certain central functions that support data protection compliance are grouped under customizing for *Cross-Application Components* under *Data Protection*.

Additional industry-specific, scenario-specific, or application-specific configurations might be required.

You can define or block access control to DIR data based on the personal data in the customizing *Maintain DIR* Access Based on Personal Data under Cross-Application Components Document Management Control Data For more information, see the customizing documentation in the system.

### 13.5.5.3.2.2 Deletion of Personal Data

Document Management or CA-DMS might process data (personal data) that is subject to the data protection laws applicable in specific countries as described in the SAP Note 1825544 />.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. Document Management or CA-DMS uses SAP ILM to support the deletion of personal data as described in the following sections.

# 13.5.5.3.2.2.1 End of Purpose (EoP) Check

The End of Purpose check for a DIR (DRAW) object cannot be ascertained as there is no specific flag, field, or status that indicates this.

# 13.5.5.3.2.2.2 Handling Blocked Personal Data for a Blocked Business Partner in Document Management Application

Let's consider a customer or vendor master that is directly associated with a document info record (DIR), and that object has been blocked. In this case, Document Management application provides a customizing, based on which the access to a DIR and sections of a DIR can be decided by the users.

You can define or block access control to DIR data based on the personal data in the customizing *Maintain DIR* Access Based on Personal Data under Cross-Application Components Document Management Control Data . For more information, see the customizing documentation in the system. The authorization object DMS\_DPP must be assigned to your role to perform this customizing. For more information, see Authorizations [page 590].

- Blocking of DIR: When a user tries to display a DIR that has a reference to a blocked customer or vendor, the application checks the customizing, and decides whether the DIR should be opened in display or change mode. If it is allowed, then the relevant rules for file access and classification apply. The navigation to the respective applications via double-click operation is also blocked. The user cannot attach (object link) the blocked customer or vendor object as the search help of these applications do not display the blocked objects.
- Blocking of Files and Classification: When a DIR is accessed, the files and classification details are not displayed if the associated customer or vendor is blocked.

The Document Management BAPI's (Business Application Programming Interface) that are used to create, change, and display DIRs are adjusted to follow the customizing with respect to personal data. ALE scenarios are also considered here.

# 13.5.5.3.2.2.3 Handling Deleted Business Partner

For a DIR, it is not possible to determine the End of Business, and the End of Purpose of the associated customer or vendor. Hence, it is possible that the customer or vendor associated with a DIR can be blocked and later destroyed.

If the linked customer or vendor object is destroyed, the DMS application provides a deletion report that displays the usage of destroyed customers or vendors in the corresponding document info records. However, until the deletion report is run, the link is still displayed. For more information about the deletion report, see Deletion Report [page 594].

# 13.5.5.3.2.2.4 Deletion Report

The linked customer or vendor object may reach retention time and can be archived and destroyed. In this scenario, the document would still retain the link to this object, and while displaying this link, the link is masked.

The deletion report DMS\_BLOCKED\_REF\_DELETE accepts document type and object type as mandatory inputs, and lists the documents that are associated with destroyed customer or vendor object. The user can choose the documents from the list, and delete the links for the same.

A new authorization object DMS\_DPP is created to control the access to this report (same as the one for controlling access to customizing data).

## 13.5.5.3.2.2.5 Archiving or Destroying Business Data

The archiving and destruction of business data in Document Management takes place in accordance with the retention rules, and the option chosen while running the reports DVSARCH1 and DVSARCH2 respectively.

### 13.5.5.3.2.2.6 ILM Archiving for a DIR Including Files, Classification, and Object Links

Before archiving data, you must define the residence time, and retention periods in SAP Information Lifecycle Management (ILM).

You must decide whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.

You must do the following:

- Run transaction IRMPOL to maintain the required residence and retention policies for the document info record (ILM object: CV\_DVS).
- For information about setting up the archiving object CV\_DVS, go to https://help.sap.com/ s4hana\_op\_2021, enter Archiving Document Info Records (CA-DMS) into the search bar, press Enter, and open the search result with that title.

For information about how to configure blocking and deletion for Document Management, CA-DMS, refer to the customizing documentation for the following SPRO activity: *Cross-Application Components Data Protection Authorization Management Business Partner: Blocking and Deletion*.

### 13.5.5.3.3 Read Access Logging

In Read Access Logging (RAL), you can configure which read-access information to log, and under which conditions.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Configuration	Logged for Service / Appli- cation	Fields Logged	Business Context
IDEA_DMS_PCD1_KPR0.xml	5	User	The KPro configuration logs
	files stored via KPro	Timestamp	any user accessing a DMS at- tachment.
		Access Type	
		PHIO Class	
		PHIO ID	

For more information about Read Access Logging, go to https://help.sap.com/viewer/p/ SAP\_S4HANA\_CLOUD, and see under Product Assistance Generic Information General Functions for the Key User Read Access Logging .

# **13.5.6 Product Development for Discrete Industries**

### 13.6 Sales

### **Standard Authorization Objects**

The following table explains where you can find the standard authorization objects available for line of business *Sales* and related functionality (transaction SU21):

Class	Description		
SD	Sales and Distribution		
LE_T	Logistics Execution - Transportation		
LE_V	Logistics Execution - Shipping		
WG	<ul> <li>For Global Trade Management (GTM): Retailing</li> <li>Trading Contract: Authorization for Organizational Data (w_wbhk_org)</li> <li>Trading Contract: Authorization for Trading Contract Type (w_wbhk_tct)</li> </ul>		

# 13.6.1 Sales Force Support

# 13.6.1.1 Activity Management and Visit Planning

You can use Activity Management and Visit Planning to manage all activities undertaken by the employees of your company.

Activities such as interaction logs and appointments keep a record of any interaction that has taken place between your company and its customers. Tasks provide a way for your employees to manage their own workload and to record reminders.

#### **User Management and Authentication**

This application uses the user management and authentication mechanisms provided by the ABAP platform, in particular, the security features of the AS ABAP. For more information about the applicable security recommendations and guidelines for user administration and authentication, go to SAP Help Portal at https:// help.sap.com/s4hana, choose the relevant release and search for *Application Server ABAP Security Guide*.

#### **User Management**

Tool	Description
User and role administration with AS ABAP: <i>User</i> <i>Maintenance</i> (SU01) transaction and the profile generator	For more information about user and role administration, see and [page 10] Role Administration in Service [page
(PFCG) transaction	608].

#### **User Types**

You must create the following user:

User	Delivered?	Туре	Default Password	Description
End user	No	Dialog user	No	Mandatory user who can access Activity Management applica- tions and Customizing for Activity Manage- ment. Created by a system administrator.

#### Authorizations

Activity Management uses authorizations provided by the AS ABAP. For more information, go to SAP Help Portal at https://help.sap.com/s4hana///, choose the relevant release and search for *Application Server ABAP Security Guide*.

The AS ABAP authorization concept assigns authorizations to users, and these authorizations are dependent on the user role. For role administration, use the profile generator (PFCG) transaction on the AS ABAP.

The following table details the authorization objects for Activity Management:

Authorization Object	Field	Description
CRM_ORD_OP	PARTN_FCT (partner function)	Own documents
	PARTN_FCTT (partner function category)	
	ACTVT(Activity)	
CRM_ORD_LP	CHECK_LEV	Visibility in the organizational model
	PR_TYPE	
	ACTVT (Activity)	
CRM_ACT	actvt (Activity)	Authorization Object Order-Business Object Activity
CRM_ORD_PR	PR_Type (transaction type)	Business Transaction Type
	actvt (Activity)	
CRM_ORD_OE	SALES_ORG (sales organization)	Allowed organizational units
	SERVICE_OR (service organization)	
	DIS_CHANNE (distribution channel)	
	SALES_OFFI (sales office)	
	SALES_GROU (sales group)	
	ACTVT (activity)	
CRM_TXT_ID	TEXTOBJECT (texts: application object)	Display and edit texts
	TEXTID (text ID)	
	actvt (Activity)	
CRM_FLDCHK	ACTVT	Order Authorization Object-Field Check
	AUGRP (Authorization Group)	
	LEVEL1 (Authorization Level)	

#### **Network and Communication Security**

The network topology of this application is based on the ABAP platform. For information about the applicable security guidelines and recommendations, see the *Application Server ABAP Security Guide* and the section Network and Communication Security [page 19].

#### **Communication Channel Security**

For more information about communication channel security, see Communication Channel Security [page 19]. The available communication paths, protocols used, and type of data transferred are listed in the following table:

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Front-end client using SAP GUI for Windows	Dynamic Information and Ac- tion Gateway (DIAG)	All application data	Passwords, all sensitive data such as customer data
Front-end client using a Web browser	HTTP/HTTPS	All application data	Passwords, all sensitive data such as customer data

#### **Communication Destinations**

The following communication destinations can be reached using the communication paths listed in the above section *Communication Channel Security*:

Destination	Delivered?	Туре	User, Authorizations	Description
AS ABAP	Yes	Dynamic Information and Action Gateway (DIAG)	User, password	N/A

### **Data Storage Security**

Data is stored in database tables of AS ABAP. Depending on the user role, the appropriate rights – read, write, change, and delete – are required. No additional data storage security is required.

# 13.6.1.2 Opportunity and Pipeline Management

You can use Opportunity and Pipeline Management to control your presales process. It provides a framework for tracking the progress of sales projects from the very outset.

#### **User Management and Authentication**

This application uses the user management and authentication mechanisms provided by the ABAP platform, in particular, the security features of the AS ABAP. For more information about the applicable security recommendations and guidelines for user administration and authentication, go to SAP Help Portal at https://help.sap.com/s4hana\*, choose the relevant release and search for *Application Server ABAP Security Guide*.

#### User Management

Tool	Description
User and role administration with AS ABAP: <i>User</i>	For more information about user and role administration,
<i>Maintenance</i> (SU01) transaction and the profile generator	see User Administration and Authentication [page 10] and
(PFCG) transaction	Role Administration in Service [page 608].

#### **User Types**

The following users must be created for Opportunity and Pipeline Management:

User	Delivered?	Туре	Default Pass- word	Description
End user	No	Dialog user	No	Mandatory user who can access the opportunity manage- ment application and Customizing for opportunity manage- ment. Created by a system administrator.

### Authorizations

Opportunity and Pipeline Management uses authorizations provided by the AS ABAP. For more information, go to SAP Help Portal at https://help.sap.com/s4hana, choose the relevant release and search for *Application Server ABAP Security Guide*.

The AS ABAP authorization concept assigns authorizations to users, and these authorizations are dependent on the user role. For role administration, use the profile generator (PFCG) transaction on the AS ABAP.

The following table details the authorization objects for Opportunity and Pippeline Management:

Authorization Object	Field	Description
CRM_ORD_OP	PARTN_FCT (partner function)	Own documents
	PARTN_FCTT (partner function category)	
	ACTVT(Activity)	

Authorization Object	Field	Description
CRM_ORD_LP	CHECK_LEV	Visibility in the organizational model
	PR_TYPE	
	actvt (Activity)	
CRM_OPP	actvt (Activity)	Authorization Object Order-Business Object Opportunity
CRM_ORD_PR	PR_Type (Transaction type)	Business Transaction Type
	ACTVT (Activity)	
CRM_ORD_OE	SALES_ORG (Sales organization)	Allowed organizational units
	SERVICE_OR (Service organization)	
	DIS_CHANNE (Distribution channel)	
	SALES_OFFI (Sales office)	
	SALES_GROU (Sales group)	
	actvt (Activity)	
CRM_TXT_ID	TEXTOBJECT (texts: application object)	Display and edit texts
	TEXTID (text ID)	
	ACTVT (Activity)	
CRM_FLDCHK	ACTVT	Order Authorization Object-Field Check
	AUGRP (Authorization Group)	
	LEVEL1 (Authorization Level)	

### **Network and Communication Security**

The network topology of this application is based on the ABAP platform. For information about the applicable security guidelines and recommendations, see the *Application Server ABAP Security Guide* and the section Network and Communication Security [page 19].

#### **Communication Channel Security**

For more information about communication channel security, see Communication Channel Security [page 19]. The available communication paths, protocols used, and type of data transferred are listed in the following table:

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Front-end client using SAP GUI for Windows	Dynamic Information and Ac- tion Gateway (DIAG)	All application data	Passwords, all sensitive data such as customer data
Front-end client using a Web browser	HTTP/HTTPS	All application data	Passwords, all sensitive data such as customer data

#### **Network Security**

For more information about network security, see Network and Communication Security [page 19].

#### **Communication Destinations**

The following communication destinations can be reached using the communication paths listed in the section above *Communication Channel Security*:

Destination	Delivered?	Туре	User, Authorizations	Description
AS ABAP	Yes	Dynamic Information and Action Gateway (DIAG)	User, password	N/A

#### **Data Storage Security**

Data is stored in database tables of AS ABAP. Depending on the user role, the appropriate rights – read, write, change, and delete – are required. No addition data storage security is required.

### 13.6.1.3 Sales Documents

Sales Force Support provides a user interface to view and edit sales documents (such as sales orders or sales order quotations).

For this scenario, you require one of the following PFCG roles:

Role	Description
SAP_S4C_UIU_SLS_PRO	Sales Professional
SAP_S4C_UIU_SLS_EMP	Sales Employee

# 13.6.1.4 Deletion of Personal Data in Sales Force Support

#### Use

Business objects in *Sales Force Support* might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance *Product Assistance Service* Basic Functions Information Lifecycle Management .

### **Relevant Business Objects and Available Deletion Functionality**

Business Objects	Provided Deletion Functionality
Activity	Archiving object CRM_ACT_ON
Lead	Archiving object CRM_LEAD
Opportunity	Archiving object CRM_OPPT

### **Relevant Business Objects and Available EoP Functionality**

Business Objects	Implemented Solution (EoP or WUC)	Further Information	
Pre-Sales and Sales (CRM-S4-SLS)	EoP check	This EoP check includes business in the areas of the following:	
		• Sales	
		Service	
		Billing	
		Pricing	
		Procurement	
		Logistics	

#### **More Information**

- For more information about data protection, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Enterprise Business Applications > Service > Basic Functions > Data Protection >.
- For more information about archiving business objects that belong to completed business processes, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Service Basic Functions Data Archiving .

## 13.6.2 Order and Contract Management

# 13.6.2.1 Deletion of Personal Data in Order and Contract Management

#### Use

Applications in the business area *Order and Contract Management* might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 *Product Assistance* Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Sales documents	Archiving object SD_VBAK
Business Solution Portfolio	Archiving object CRMS4_BSP
Billing documents	Archiving object SD_VBRK
Self-billing	Archiving object SBWAP_TRN
Empties management: Archiving of monthly empties stock	Archiving object BEV1_EMBD

Application	Provided Deletion Functionality
Empties management: Archiving of empties update	Archiving object BEV1_EMFD
Agreements	Archiving object SD_AGREEM
Condition records	Archiving object SD_COND
Customer master data	Archiving object FI_ACCRECV
Deliveries	Archiving object RV_LIKP
Shipment documents	Archiving object SD_VTTK
Shipment cost documents	Archiving object SD_VFKK
Advanced Returns Management data	Archiving object MSR_TRC
Trading contracts	<ul> <li>Archiving object WB2</li> <li>Report WB2_UPDATE_EOP_FROM_ARCHIVE (transaction SE38)</li> </ul>
Sales plans	Data destruction object SD_SALESPLAN_DESTRUCTION
Campaigns	Data destruction object SD_CAMPAIGN_DESTRUCTION
Destroying material listing and exclusions	Data destruction object SD_MAT_LIST_EXCL_DESTRUCTION
Destroying material determinations	Data destruction object SD_MAT_DETERM_DESTRUCTION
Destroying free goods determinations	Data destruction object SD_FREE_GOODS_DESTRUCTION
Destroying sales order requests	Data destruction object sd_sor_destruction
Destroying product proposals	Report SD_PRODUCT_PROPOSAL_DES (transaction SE38)

Application	Implemented Solution (EoP or WUC)	Further Information
Sales & Distribution (ERP_SD)	EoP check	This EoP check includes business in the areas of the following: • Sales • Billing • Delivery
		Delivery

Application	Implemented Solution (EoP or WUC)	Further Information
Manage Sales Plans     (MANAGE_SALES_PLAN)	EoP check	This EoP check includes customer data in sales plans.
• Sales Order Request (ERP_SD_SLS_SOR)	EoP check	This EoP check includes customer data in sales order requests.
Empties Management in SD     (ERP_SD_BIL_EM)	EoP check	This EoP check includes business in the areas of the following:
		<ul> <li>Supplier</li> <li>Empties data from invoice receipt</li> <li>Customer</li> <li>Empties account for customers</li> </ul>
<ul> <li>Global Trade Management Position Management (LO_GT_PM)</li> </ul>	EoP check	This EoP check includes business in Global Trade Management (LO-GT).
Global Trade Management Trading     Contract (LO_GT_TC)		
<ul> <li>Global Trade Management Trading Expenses (LO_GT_TE)</li> </ul>		
<ul> <li>Global Trade Management TEW (LO_GT_TEW)</li> </ul>		

### **More Information**

- For information about deleting personal data related to the *Order-to-Cash Performance* app, see Deletion of Personal Data in Process Observer [page 745].
- For more information about application objects and deletion functionality, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under
   Product Assistance Enterprise Business Applications Sales Order and Contract Management
   Data Management in Order and Contract Management .

# 13.6.2.2 Global Trade Management

# 13.6.2.2.1 Network and Communication Channel Security

The information below shows the communication channels used, the protocol used for the connection, and the type of data transferred.

#### **Connection to a SAP FSCM System**

For Global Trade Management, you have the option to use an external SAP FSCM system to create forward exchange transactions. If you install SAP FSCM on a separate system, you require an RFC connection. If you install SAP FSCM together with Global Trade Management on one system, no RFC connection is necessary.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
SAP S/4HANAsystem - SAP FSCM system (Financial Sup- ply Chain Management)		Application data	n/a

RFC connections can be protected using *Secure Network Communications* (*SNC*). For more information about setting up the RFC connection, and the prerequisites (authorizations), see Customizing for SAP S/4HANA under *Logistics General* Global Trade Management Currency Hedging Maintain RFC Destination of CFM System .

### **Connection to an External Global Trade Services System**

You can connect Global Trade Management to an external Global Trade Services (GTS) system in order to check whether the contract data for Global Trade Management adheres to the prevailing legal requirements (import/export controls, global trade data).

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
SAP S/4HANA system – GTS system	RFC	Application data	n/a

All users in the SAP S/4HANA system can call the functions on the GTS server using an RFC entry. In this RFC entry, you specify a user that is used uniquely for communication with GTS. Assign this communication user to the following roles for SAP Compliance Management.

Roles for Compliance Management

Role	Description
/SAPSLL/LEG_ARCH GTS	Archiving
/SAPSLL/LEG_LCE_APP GTS	Legal Control Export: Specialist
/SAPSLL/LEG_LCI_APP GTS	Legal Control Import: Specialist
/SAPSLL/LEG_SPL_APP GTS	Sanctioned Party List: Specialist

Role	Description
/SAPSLL/LEG_SYS_COMM GTS	(Technical) System Communication

DIAG and RFC connections can be protected using Secure Network Communications (SNC). HTTP connections are protected using the Secure Sockets Layer (SSL) protocol. SOAP connections are protected with Web services security.

#### i Note

We strongly recommend using secure protocols (SSL, SNC) whenever possible.

For more information, see Transport Layer Security and Web Services Security in the ABAP Platform Security Guide.

# 13.6.2.3 Read Access Logging

#### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications.

Sales logs data in order to track who has accessed sensitive customer data in sales order requests. You can find the configurations as described in the Read Access Logging [page 33] chapter.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Configuration	Fields Logged	Business Context
Sales / SD-SLS / Create Sales Orders - Automatic Extraction App (Service ID: C_SlsOrdReqFrmExtSource_SD)	<ul> <li>Sold-to party (SOLDTOPARTY)</li> <li>Sold-to party VAT registration number (EXTRACTEDSOLDTOPTYTAXREGNU MBER)</li> <li>Sold-to party tax number (EXTRACTEDSOLDTOPARTYTAXNUM BER)</li> <li>Sold-to party bank account (EXTRACTEDSOLDTOPTYBANKACCO UNT)</li> </ul>	

### 13.7 Service

### 13.7.1 Role Administration in Service

SAP S/4HANA Service comes with a set of pre-defined business roles. For information about managing business roles for SAP S/4HANA Service, see the product assistance for SAP S/4HANA on SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under:

- Enterprise Business Applications > Service > Service Overview > Business Roles in Service >
- Enterprise Business Applications > Service > WebClient UI Framework > Business Roles >

For more information about the security aspects for the role concept that is used for Web UI Framework, see the section Web UI Framework [page 613] in this security guide.

For details on the required business roles, see the component-specific sections of this security guide.

#### **Specifics for the Service Professional Business Role**

#### Why Is Security Necessary?

Security is necessary to prevent attacks from the Internet and to protect data.

The *Service Professional* business role can perform functions such as broadcasting messages to agents or configuring alerts. For this reason, care must be taken that the *Service Professional* is assigned only to very specific persons. Otherwise, misleading information could be broadcast to agents, or critical information could be stolen.

#### Checklist

Feature	Check	How to Check
Broadcast messaging for supervisors	For authorization object СRм_вм, check that field ACTVT has a value of 16	In the profile generator (transaction PFCG), enter role SAP_S4C_UIU_SRV_PRO or any role used to create supervisors, and choose <i>Display</i> . On the <i>Authorizations</i> tab, choose <i>Display Authorization Data</i> . Choose

#### Authorizations

The Service Professional uses the standard for authorizations provided by SAP S/4HANA Service.

The backend role SAP\_S4C\_UIU\_SRV\_PRO is delivered with the Service Professional.

The following table contains the security-relevant authorization objects used in the *Service Professional* scenario:

Authorization Object	Field	Value	Description
CRM_BM	actvt: Activity	16	Only users with this author- ization in their user profile can start the broadcast mes- saging server application.
CRM_ERMS_P	ACTVT	01, 02, 03, 43	Defines which rule policies the Service Professional is al-
	ERMS_CTXT	Any context defined in	lowed to work with and what
	ERMS_AUGR	Customizing (transaction CRMC_ERMS_REPOSITORY)	activities within these poli- cies are permitted.
		Any authorization group defined in Cus- tomizing (transaction CRMC_ERMS_REPOSITORY)	

#### **Further Information**

Role Administration [page 13]

# 13.7.2 Internet Communication Framework Security (ICF) in Service

Get information on the services required to use apps in Service.

### WebClient UI Apps

To use apps based on the WebClient UI framework, you need to activate the services listed below.

If your deployment has WEBCUIF applications embedded in SAP Fiori Launchpad (*FLP Integrated Mode*), activate the following services:

/default\_host/sap/bc/bsp/sap/bsp\_dlc\_frcmp /default\_host/sap/bc/bsp/sap/bsp\_wd\_base /default\_host/sap/bc/bsp/sap/crm\_ui\_frame /default\_host/sap/bc/bsp/sap/crm\_ui\_start /default\_host/sap/bc/bsp/sap/crm\_ui\_sysmsg /default\_host/sap/bc/bsp/sap/crm\_thtmlb\_util /default\_host/sap/bc/bsp/sap/thtmlb\_styles /default\_host/sap/bc/bsp/sap/thtmlb\_scripts /default\_host/sap/bc/bsp/sap/wcf\_jquery /default\_host/sap/webcuif/uif\_callback /default\_host/sap/webcuif/uif\_export\_tab

If your deployment has standalone WEBCUIF applications, in addition to the services for the embedded release, activate the following services:

/default\_host/sap/bc/bsp/sap/crm\_bsp\_frame /default\_host/sap/bc/bsp/sap/gsbirp /default\_host/sap/bc/bsp/sap/crmcmp\_hdr /default\_host/sap/bc/bsp/sap/crmcmp\_hdr\_std /default\_host/sap/bc/bsp/sap/uicmp\_ltx /default\_host/sap/bc/bsp/sap/ic\_base /default\_host/sap/webcuif/uif\_feed /default\_host/sap/webcuif/uif\_flex\_data /default\_host/sap/webcuif/uif\_flex\_data

#### i Note

For more information, see SAP Note 2825458

### **Apps in In-House Repair**

To use apps in In-House Repair, activate the following services:

- UI\_MANAGEINHREPAIRS
- UI\_PERFORMPRECHECKS
- UI\_PROCREPAIRQTANS
- UI\_PLANREPAIRS
- UI\_PERFORMREPAIRS
- UI\_PREPAREFORBILLG

### **Activating the Services**

Only activate those services that you need for the applications running in your system. You can activate these services under *HTTP Service Hierarchy Maintenance* (transaction SICF).

If your firewalls use URL filtering, you need to adjust your firewall settings accordingly.

For general information, see ICF and Session Security [page 21] section in this security guide.

# 13.7.3 Read Access Logging

#### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications.

Service logs data in order to track who has accessed the bank details related to the SEPA mandate that is assigned to the payer in service transactions. You can find the configurations as described in the Read Access Logging [page 33] chapter.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Channel	Configuration	Fields Logged	Business Context
CRM Web UI	SEPA / CRM-S4-SRV / Bank Data in Value Help for SEPA Mandate	SWIFT/BIC (SND_BIC) IBAN (SND_IBAN) ID of Sender (SND_ID)	This configuration allows you to log the access to fields for bank data in the value help for SEPA mandate in service transactions.
Dynpro	SEPA / CRM-S4-SRV / Bank Data in SEPA Mandate Details	Mandate Ref. (MNDID) Customer (KUNNR) SWIFT/BIC (SND_BIC) IBAN (SND_IBAN)	This configuration allows you to log the access to fields that display bank data for SEPA mandate.

### 13.7.4 Deletion of Personal Data in Service

#### Use

Business objects in Service might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Cross Components Data Protection .

### **Relevant Business Objects and Available Deletion Functionality**

Business Objects	Provided Deletion Functionality
Service Contract	Archiving object CRM_SRCONT
Service Confirmation	Archiving object CRM_SRVCON
Service Order	Archiving object CRM_SERORD
Knowledge Article	Archiving object CRM_KA
Service Request	Archiving object CRM_INCDNT
In-House Repair	Archiving object CRMS4_REPA

### Relevant Business Objects and Available End of Purpose (EoP) Functionality

Business Objects	Implemented Solution (EoP or WUC)	Further Information
Service (CRM-S4-SRV)	EoP check	This EoP check includes business ob- jects in the following areas:
		<ul> <li>Sales</li> <li>Service</li> <li>Billing</li> <li>Pricing</li> <li>Procurement</li> <li>Delivery</li> </ul>

For more information, see the product assistance for SAP S/4HANA on SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 under Enterprise Business Applications Service Data Management in Service Blocking, Unblocking, and Deletion of Personal Data in Service Business Partner End of Purpose (EoP) Check in Service .

### **More Information**

- For more information about data protection, see the product assistance for SAP S/4HANA on SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Enterprise Business Applications Service
   Data Management in Service .
- For more information about archiving business objects that belong to completed business processes, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/

s4hana\_op\_2021 under Enterprise Business Applications Service Data Management in Service Data Archiving in Service .

## 13.7.5 Web UI Framework

### **User Administration and Authentication**

#### Authentication When Using Search Modeling Workbench

The enterprise search modeling workbench (transaction ESH\_COCKPIT) is an SAP GUI application. Users are authenticated when they log on to the system.

#### **Authentication When Using Atom Feed**

When Atom Feed service is accessed, the standard user authentication is performed. This implies that the Atom reader used must support feeds requiring authentication.

Once the user is authenticated, the system sends the corresponding data back to the Atom reader under the following conditions:

- The user has the right to use the feed, as checked with the authorization object WCF\_FEED.
- The user is assigned to the business role for which the feed is requested.
- The authority checks allow the user to access the corresponding data. For more information, see the *Authorizations* section below.

An individual entry returned by the feed can contain a direct link to a business object on the WebClient UI. The user can click that link to open the standard application in the web browser. The security standards are the same as when the user accesses the WebClient UI in a web browser and navigates to the business object.

#### **Role Administration**

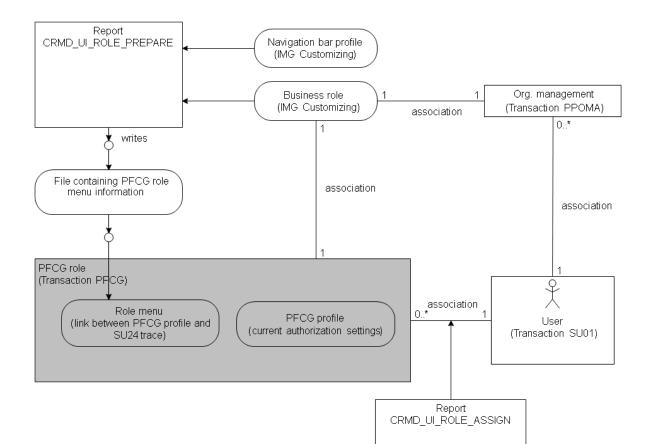
#### **Authorization Concept Overview**

In the application role concept, there is a dependency between business roles and PFCG roles. Each business role has a corresponding PFCG role containing only those authorization objects needed to fulfill the task defined in the business role. This section describes the parts involved in creating custom PFCG roles for business roles.

For more information about setting up authorizations for business roles, see Customizing for *Service* under *UI Framework* Business Roles Overview .

The figure below, along with the table that follows, illustrates dependencies between the following:

- PFCG role menu and the business role
- User and the PFCG role



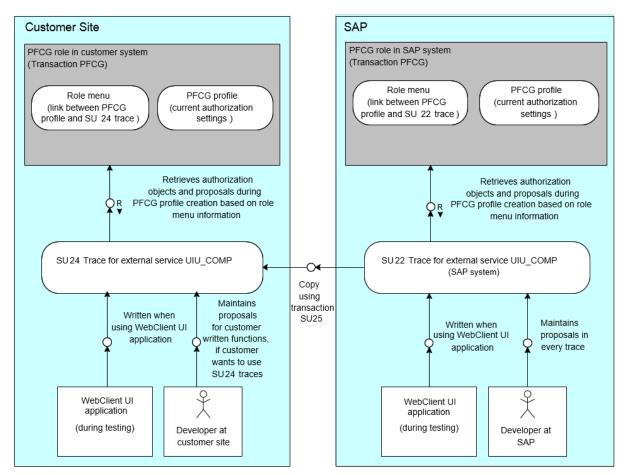
#### **Role Dependencies**

Component	Description	
User	Users are maintained under <i>User Maintenance</i> (transaction SU01). Authorizations are provided using PFCG profiles and roles assigned to the users.	
Organizational management	Users are indirectly assigned to business roles using organ- izational management. If a position in organizational man- agement is assigned to a business role using info type <i>Business Role</i> , then in turn, all users are assigned to this business role as well.	
	For more information about other ways to assign business roles, see the <i>Determination of Business Roles</i> section below.	
Navigation bar profile	Used to define work centers or logical links. Provides com- mon settings used in business roles.	

Component	Description
Business role	Uses and adopts the navigation bar profile to the needs of particular business functions. For example, work centers can be turned off. There is usually an assignment to one PFCG role.
Report CRMD_UI_ROLE_ASSIGN	Assigns PFCG roles to users based on user assignments in organizational management (positions in organizational management are assigned in turn to business roles).
PFCG role	Contains authorizations tailored to the business role. The authorizations are retrieved from su22/su24 traces (at SAP customers), based on the PFCG role menu.
	▲ Caution Every user must be assigned to the PFCG role SAP_CRM_UIU_FRAMEWORK, in addition to the business role-specific PFCG role.
	Usually there is a 1:1 relation between business roles and PFCG roles. There are, however, cases where this is not suit- able. You can then use Customizing for business roles to assign the same PFCG role to several business roles or to omit a PFCG role.
PFCG role menu	This menu is imported from a file created by report CRMD_UI_ROLE_PREPARE in the PFCG transaction. Each role menu option is linked to an SU22/SU24 trace. The menu contains all traces and in turn all the authorizations needed to run a specific business role.
Report CRMD_UI_ROLE_PREPARE	The report creates the role menu file based on the settings in Customizing. This information represents the link between the business role settings and the SU24 traces.

The figure below, along with the table that follows, illustrates dependencies between the following:

- PFCG role and the SU22/SU24 traces
- PFCG role and the WebClient-based application



Dependencies

Component	Description	
PFCG profile	Contains authorization objects needed for a particular busi ness role.	
	The profile retrieves authorization objects from the SU22/ SU24 trace during profile creation. Only the traces con- nected to the PFCG role by the role menu are read.	
su22 trace	Authorization traces delivered by SAP. The WebClient UI uses the external trace type UIU_COMP.	
su24 trace	Authorization traces maintained by the customer. These traces are copied from the SAP namespace (SU22) using transaction SU25.	

Component	Description
Applications	Available UI functions are controlled using business role Customizing. Authorizations are controlled by PFCG roles.
	SU22 (at SAP) and SU24 (at the customer) traces are writ- ten if they are activated when the application performs an authorization check.
	Activate or deactivate a trace under <i>Profile Parameter Maintenance</i> (transaction RZ11):
	<pre>auth/authorization_trace = Y: active auth/authorization_trace = N: inactive</pre>
	To optimize the coverage of the authorization check in the su22 and su24 traces, execute a larger number of functions in the application.

#### **Determining Business Roles**

To use the WebClient UI, the user needs to have a business role assigned to his or her user. Business roles are determined in the following order:

- 1. Check whether a single business role is assigned using the user parameter CRM\_UI\_PROFILE. This setting overrules any other role assignments.
- 2. Check whether there are business roles assigned using Organizational Management.

If none of the above cases are true, the system determines the PFCG roles assigned to the user and checks whether they are linked to a business role. If this is the case, this business role is used.

#### Web-Based Business Role Customizing

For more information about customizing business roles using the WebClient UI, see the product assistance on the SAP Help Portal at https://help.sap.com/s4hana under Enterprise Business Applications Service WebClient UI Framework Business Roles .

#### **Application Enhancement Tool**

The application enhancement tool is defined in the *Administration* work center (work center link groups CT-ADM-SR). Activating the *Administration* work center in any business role requires an update of the PFCG role.

The application enhancement tool provides the standard PFCG role SAP\_AXT\_EXTENSIBILITY\_ADMIN, which contains the entire needed authorization object from the SU22 trace.

To use the *Application Reference* field type, ensure that users accessing fields of that type have application-specific authorization objects. For more information about application-specific authorization objects, see the relevant application-specific section.

To use tags from the central data storage in calculated fields or the embedding mechanism, you need the authorization object TAG\_ATB.

To define calculated fields from the *Application Enhancement Tool*, no additional authorization is required. For support or administration of *Business Rule Framework plus* (BRFplus) formula, you need the SAP\_BC\_FDT\_ADMINISTRATOR role.

#### **Central Sharing Tool: Prevention of Unauthorized Access to Items by Recipients**

The central sharing tool is a feature that allows users with special privileges to share their tags, favorite objects, saved searches, and reports with other users, business roles, an organizational unit, or a position in a business role.

Technical and authorization checks are run to prevent recipients from accessing items, such as saved searches, that they would not be otherwise allowed to access. A two-level approach is used:

- 1. When the object is shared, all technically possible checks are run to verify that the recipients have the authorization/option to view the shared items. If a problem is detected, sharing is not possible.
- 2. Before the items are displayed in the recipient's share box, all the remaining checks are run. If any authorization problems are detected, the corresponding item is not displayed.

Object Description Sharing Time **Recipient Display Time** Saved Search The user needs to navigate Is the required Customizing Is the required Customizing to the relevant search page for navigation available? for navigation available? or result page. Criteria are shared. not the result. It is not necessary to check each result entity. When the actual search is executed, the results of the authorization checks dictate whether or not the BOL returns the entity. Favorites The user needs to be able Is the required Customiz-Is the required Customizto dynamically navigate to ing for navigation available? ing for navigation available? the object overview page and (Navigation to mixed list and (Navigation to mixed list and to display the corresponding to the object overview page) to the object overview page) entity. Can the current user access the corresponding BOL entity? Is the required Customiz-Tags The tag itself is shared, not Is the required Customizthe tagged object. It is not ing for navigation available? ing for navigation available? necessary to check each tag-(Navigation to mixed list) (Navigation to mixed list) ged entity. When the mixed list is called, the objects are filtered to display only those that the user is allowed to see.

The following table is a description of the checks that are run:

Object	Description	Sharing Time	Recipient Display Time
Reports	If the <i>Logical Link</i> report is customized for a business role, the report can be dis- played by all users of that business role. There is only an authorization check on the content of the report. Dif- ferent users might see differ- ent data in the report based on their authorizations.	Is the required Customiz- ing for navigation available? (Navigation to the logical link)	Is the required Customizing for navigation available? Nav- igation to the logical link)

The BOL implementation authorization check is used to check if the recipient has access to a BOL entity.

#### Central Sharing Tool: Prevention of Unauthorized Access to Items by Sharers

The sharer can select the following as recipients:

- Organizational units
- Positions within an organizational unit
- Business roles
- Individual users

The following authorization objects are used to control access by the sharers to only those recipients to whom they were granted access.

Audience Type	Authorization Object	Field/Suggested Values
Users	S_USER_GRP	ACTVT/03 (Display)
Business role	S_TABU_DIS	S_USER_GRP (Display) DICBERCLS/CRMC
Organizational units and positions	PLOG	PPFCODE/DISP PLVAR/01 OTYPE/O, S, US

#### **Standard Roles**

Role	Role Description
SAP_CRM_UIU_FRAMEWORK	Special role that is assigned to every user. It contains the authorizations that are necessary to use the WebClient UI framework.

### Authorizations

### **Authorization Objects**

The WebClient UI framework includes the following authorization objects:

Used By	Authorization Object	Description
UI framework	UIU_COMP	Restricts access to applications at the component level. Only au- thorized users can launch the WebClient UI.
UI Customizing	CRM_CONFIG	Restricts the authorization for UI configuration based on compo- nent name, BSP view name, UI object type, and role configuration key.
Transaction launcher	C_LL_TGT	Controls authorizations of logical links of type C (launch transac- tion) and D (BI report).
Web service tool	CRM_WST	Controls access to the Web service tool.
Rapid Application Tool	S_CTS_ADMI	Used to transport rapid applications
	S_CTS_SADM	Used to transport rapid applications
	S_DEVELOP	Used in the embedding tool to generate rapid applications.
		i Note
		Required for design time only.
	S_ICF_ADM	Used to generate UIs for rapid applications.
	S_TABU_DIS	Used in the embedding tool to restrict authorization for generation of table entries.
	S_TCODE	Used within the generation framework to regenerate invalid load.
	TAG_ATB	Used to make use of the tag attribute.
	S_TRANSPRT	Used in the embedding tool to create new transport requests or new tasks.
Web Service Consump- tion Tool	CRM_WSC	Controls access to the Web Service Consumption Tool. For more information, see the SAP Library on the SAP Help Portal at http://
		help.sap.com/crm🗫 under 🕪 Basic Functions ≽ Web Services
		> Web Service Consumption 🔰
	S_CTS_ADMI	This authorization object is needed to transport the generated objects.
	S_CTS_SADM	Used to transport the generated objects.

Used By	Authorization Object	Description	
	S_DATASET	Used to access the locally saved WSDL file.	
	S_DEVELOP	Used to generate the objects.	
		i Note	
		Required for design time only.	
	S_TRANSPRT	Used to create transport requests or tasks.	
Enterprise search integra-	S_DEVELOP	Restricts access to the enterprise search modeling workbench	
tion		i Note	
		Required for design time only.	
	S_ESH_ADM	Restricts transfer of application models to enterprise search to authorized users	
	S_TABU_DIS	Restricts client copy of application models to authorized users	
	S_TRANSPRT	Restricts maintenance of Customizing transports containing the application models to authorized users	
Atom feed	WCF_FEED	Used to authorize or forbid the usage of the Atom feed feature in applications. The following authorization check is performed t verify the rights of the user to access the feed:	
		AUTHORITY-CHECK OBJECT 'WCF_FEED' ID 'FEED_ID' FIELD iv_feed_id ID 'ACTVT' FIELD '03'.	
		i Note	
		In other words, the user needs display rights to access the feed with ID iv_feed_id. So far only the feed with ID DEFAULT is delivered, so the only value used for iv_feed_id variable is DEFAULT.	
		In addition to this authorization check, when a given type of data is being retrieved, such as an alert, the authority checks performed are the same ones that are used when data is ac- cessed in the standard WebClient UI (for example, in worklist alerts).	

For more information, see the object documentation under *Maintain the Authorization Objects* (transaction SU21).

The main business-related authority checks are done by business objects within the business object layer (BOL) and by applications.

For more information about authority checks and working with authorization objects, see the *ABAP platform Security Guide* on the SAP Help Portal at http://help.sap.com/s4hana/.

#### **Protection of User Parameters**

We recommend that you prevent users from adding new parameters or changing user parameters in the profile.

#### i Note

If users have access to the WebClient UI, but not the SAP GUI, users should not be able to use the *Maintain User Profile* (transaction SU3) to change user parameters.

#### **Logon Service**

The logon procedures are provided by the Internet communication framework of the ABAP platform under *Maintain Services* (transaction SICF).

The logon procedure is configured in /default\_host/sap/bc/bsp/sap/crm\_ui\_start:

- Default form-based logon procedure (user/password)
- Function for changing passwords

If you want to change the default logon procedure, create your own alias of service / default\_host/sap/bc/bsp/sap/crm\_ui\_start and make the changes there. Do not change the SAP service/alias.

For more information about ICF services, search for *Activating and Deactivating ICF Services* on the SAP Help Portal at.SAP S/4HANA

For more information about ICF security, see the ICF and Session Security [page 21] section in this security guide.

### **Data Storage Security**

#### Stored Data

Data	Storage Location	Stored When	Access Type
Customizing	AS ABAP database	Post installation	Read/write/change/delete
			Only by users with Customiz- ing authorizations

Data	Storage Location	Stored When	Access Type
Application data	AS ABAP database	User logon/request	Read/write/change/delete
Atom feed	No data is stored by application feeds.		
	i Note The feed reader can store user credentials. SAP does not have any control over third- party readers.		

The WebClient UI framework supports or requires a web browser as its user interface. The data is stored on the application server.

All data stored in the system is protected by the back end. Customizing data can be accessed only by users with Customizing authorizations. This data is accessed by the system administrator during system configuration. Application data is protected by authorization objects. Roles define the authorizations. Users assigned to a role inherit authorizations from that role.

### **Tracing and Log Files**

The following information is traced in the AS ABAP cache:

- Messages exchanged between a communication management software (CMS) and the application server
- Messages exchanged between ABAP sessions

By default, tracing is switched off. For more information on turning on the trace and changing the trace level, search for *Administration of the Internet Communication Manager* on the SAP Help Portal at SAP S/4HANA.

#### **Further Security-Related Information**

#### JavaScript

The WebClient UI framework uses JavaScript and AJAX to render the UI in the browser, and to handle user interactivity as well. Precautions have been taken against cross-site scripting (CSS) and other related types of attacks.

#### Cookies

WebClient UI Framework does not use its own session or persistent cookies.

### **Additional Information**

For more information, see:

- ABAP Platform Security Guide on the SAP Help Portal at http://help.sap.com/s4hana
- Application Server ABAP Security Guide on the SAP Help Portal at http://help.sap.com/s4hana

## 13.7.6 Master Data

## 13.7.6.1 Business Partners (Accounts and Contacts)

### Why Is Security Necessary?

Security within account, contact, and employee (business partner) processing in the master data area is necessary because these areas access sensitive customer and personal data, such as private address data, payment cards, bank details, and so on. This data is accessed from one central point that is integrated into the different systems. Therefore, you should restrict access to this data.

### Authorizations

Account, contact, and employee (business partner) processing uses the authorization technique provided by the ABAP platform. Therefore, the recommendations and guidelines for authorizations as described in the *ABAP Platform Security Guide* also apply to the application.

The authorization concept is based on the assignment of authorizations to users based on roles. For role administration, use the profile generator (transaction PFCG). For more information, see the Role Administration [page 13] section in this security guide.

#### **Additional Authorization Checks**

Enhanced authorization check capabilities related to the secured processing of sensitive data of accounts, contacts, and employees in SAP S/4HANA Service are provided by the *Authorization Checks* (BADI\_CRM\_BP\_UIU\_AUTHORITY) Business Add-In (BAdI). For more information, see the BAdI system documentation.

### **Network and Communication Security**

The network topology for master data is based on the topology used by the ABAP platform. The security guidelines and recommendations described in the *ABAP Platform Security Guide* and the corresponding component-specific sections of this security guide also apply to master data in SAP S/4HANA Service.

For more information, see the Network and Communication Security [page 19] section in this security guide.

### **Data Protection and Privacy**

For more information about data management for business partners, see the product assistance for SAP S/4HANA on SAP Help Portal at http://help.sap.com/s4hana regional under between the second second

### **Data Storage Security**

The data is stored in database tables owned by SAP S/4HANA and the ABAP platform. Depending on the user, rights such as read, write, change, and delete are required. There is no need for you to adopt any other dedicated measures for data storage security.

## 13.7.6.2 Organizational Management

### Why Is Security Necessary?

Organizational Management in SAP S/4HANA Service is a flexible tool to display your company's task-related, functional organizational structure. When using the service solution, you can simply display the organizational units that are relevant for your processes.

Organizational Management uses the ABAP platform.

### **Network and Communication Security**

#### **Communication Channel Security**

For more information about communication channel security, see Network and Communication Security [page 19]. The available communication paths, protocols used, and type of data transferred are listed in the following table:

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Frontend client using SAP GUI for Windows	Dynamic Information and Ac- tion Gateway (DIAG)	All application data	Passwords, all sensitive data such as customer data
Frontend client using a web browser	HTTP/HTTPS	All application data	Passwords, all sensitive data such as customer data

#### **Communication Destinations**

The following communication destinations can be reached using the communication paths listed in the above section *Communication Channel Security*:

Destination	Delivered?	Туре	User, Authorizations	Description
ABAP platform	Yes	Dynamic Information and Action Gateway (DIAG)	User, password	N/A

#### **Data Storage Security**

Data is stored in database tables of ABAP platform. Depending on the user role, the appropriate rights – read, write, change, and delete – are required. No additional data storage security is required.

## 13.7.6.3 Knowledge Articles (Knowledge Management)

### Why Is Security Necessary?

Security is necessary to protect internal documents from misuse due to external access or access from other departments. If documents are not protected, sensitive data may become public knowledge and harm your enterprise.

Documents may also contain viruses, which can damage your entire network if they are not discovered and eliminated in time.

#### **User Administration and Authentication**

#### Authorizations

In SAP S/4HANA Service, user authorizations for a business object to which documents are assigned are copied to the documents. For example, if a user only has read authorization for an application, then he or she only has read authorization for the associated documents.

You can also implement an authorization check at document level. In Customizing for Service, choose Basic Functions Content Management Business Add-Ins (BAdIs) BAdI: Authorization Check on Document Level .

### **Deletion of Personal Data**

For more information about the available deletion functionality, see Deletion of Personal Data in Service [page 611].

## 13.7.7 Service Processes

Service order processing in SAP S/4HANA Service enables you to process service requests, service order quotations, service orders, and service confirmations.

### **Security Aspects of Data Flow and Processes**

**Class Handler** Factory 10rder S/4 Manager for Service Save Call Factory manage Read Customizing et Class Handler Filte Call Handle Map/Fill SD Structure Call SD Module Create/Update SD Order Error return Set Hea Item Status Update Tra n Log

The following figure shows the data flow in service order processing.

The following table shows the security aspects to be considered for the process step and what mechanism applies:

Step	Description	Security Measure
1	User creates order in SAP S/4HANA Service	<ul> <li>User type: Dialog user with assignment to business role SERVICEPRO and corresponding PFCG role</li> <li>Communication protocol HTTP/ HTTPS</li> </ul>
2	User saves data in SAP S/4HANA Serv- ice	Not applicable
3	System creates or updates sales order in SAP S/4HANA Sales	Not applicable

### **Network and Communication Security**

The network topology for master data is based on the topology used by the ABAP platform. The security guidelines and recommendations described in the *ABAP Platform Security Guide* and the corresponding component-specific sections of this security guide also apply to all service processes.

#### **Communication Channel Security**

The table below shows the communication channels used by Service processes, the protocol used for the connection, and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Frontend client using SAP GUI for Windows to SAP Fiori frontend	HTTP/HTTPS	URLs	Passwords, all sensitive data such as credit card informa- tion, customer data, and con- ditions
Frontend client using a web browser	HTTP/HTTPS	All application data	Passwords, all sensitive data such as credit card informa- tion, customer data, and con- ditions

## 13.7.7.1 Service Order Management

Using the core service functions, you can process service order quotations, service orders, and service confirmations.

### **Role Administration**

Depending on your requirements, you use either the *Service Professional* or *the Service Employee* business role for the core service transactions.

Business Role	PFCG Role	Description
S4C_SRV_PRO	SAP_S4C_UIU_SRV_PRO	Service Professional
S4C_SRV_EMP	SAP_S4C_UIU_SRV_EMP	Service Employee

For more information on business roles in Service, see Role Administration in Service [page 608] in this security guide.

### **Deletion of Personal Data**

For more information about the available deletion functionality, see the section Deletion of Personal Data in Service [page 611] in this security guide.

## 13.7.7.2 Survey Tool

### Why Is Security Necessary?

Checklist

Feature	Check	How to Check
View or maintain surveys	Does the PFCG role allow access to the survey application?	Role assignment
View or maintain surveys	Leading object checks for read or edit rights for surveys	Leading object (for example, an oppor- tunity or lead)

### **Authorization Objects**

The following authorization object is used for survey processing:

Authorization Object	Authorization Field
CRM_SVY	ACTVT

Access checks are done based on PFCG roles. Currently, surveys are enabled in the Interaction Center for the *Service Professional* role.

#### **Network and Communication Security**

#### **Communication Channel Security**

The table below shows the communication channels used by Survey Tools, the protocol used for the connection, and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred
Internet	TCP/IP(SSL)	General data

#### **Communication Destinations**

The following communication destinations can be reached using the communication paths listed in the *Communication Channel Security* section above:

Destination	Delivered?	Туре	User, Authorizations	Description
ABAP platform	Yes	Dynamic Information and Action Gateway (DIAG)	User, password	N/A

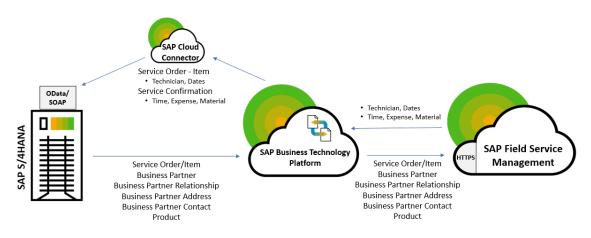
### **Data Storage Security**

Data is stored in database tables of the ABAP platform. Depending on the user, no special data storage security measures are required. Surveys are a dependent application, so the leading application storage security applies to survey read or edit rights.

## 13.7.8 SAP Field Service Management Integration

SAP S/4HANA Service supports the integration with SAP Field Service Management.

SAP Field Service Management is integrated with SAP S/4HANA Service using SAP Cloud Integration and SAP Cloud Connector. The following diagram provides an overview of the integration.



Overview of SAP Field Service Management Integration with SAP S/4HANA

For details on the installation and configuration steps, and security information required for the integration of SAP Field Service Management, see the product assistance for SAP S/4HANA on the SAP Help Portal at http://help.sap.com/s4hana. Search for *Integration with SAP Field Service Management*.

For more information about security and data protection in SAP Field Service Management, see the documentation for SAP Field Service Management on the SAP Help Portal at http://help.sap.com/viewer/product/SAP\_FIELD\_SERVICE\_MANAGEMENT. Search for Security and Data Protection.

For additional information about security, see the following:

- In the Service Guide for SAP BTP Connectivity on SAP Help Portal at http://help.sap.com/viewer/product/ CP\_CONNECTIVITY Search for security.
- In the Product Overview for SAP Cloud Integration on SAP Help Portal at http://help.sap.com/viewer/ product/CLOUD\_INTEGRATION:
  - Security, Cloud Foundry Environment
  - Security, Neo Environment
- In the ABAP Platform Security Guide on SAP Help Portal at http://help.sap.com

## 13.7.9 In-House Repair

### **Role Administration**

The following business roles are used for the SAP Fiori apps in In-House Repair:

Business Role	System	Purpose
SAP_BR_CUST_SRVC_REP_REPA	SAP Fiori frontend	Customer Service Representative - Manage In-House Repairs
SAP_BR_CUST_SRVC_MGR_REPA	SAP Fiori frontend	Customer Service Manager - Plan In- House Repairs
SAP_BR_CUST_SRVC_TEC_REPA	SAP Fiori frontend	Service Technician - Perform In-House Repairs

For information on creating back-end users for In-House Repair, go to https://help.sap.com/s4hana\_op\_2021 and search for *Creating Authorization Roles for Catalogs*.

### **Network and Communication Security**

#### **Communication Channel Security**

The table below shows the communication channels used by In-House Repair, the protocol used for the connection, and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
frontend client using SAP GUI for Windows to SAP Fiori frontend	HTTP/HTTPS	URLs	Passwords, all sensitive data such as credit card informa- tion, customer data, and con- ditions
frontend client using a web browser	HTTP/HTTPS	All application data	Passwords, all sensitive data such as credit card informa- tion, customer data, and con- ditions

### **Data Storage Security**

Data is stored in database tables of SAP NetWeaver AS. Depending on the user, no special data storage security measures are required. In-House Repair is a dependent application, so the leading application storage security applies to survey read or edit rights.

### **ICF and Session Security**

For more information on the services required to use the apps in In-House Repair, see Internet Communication Framework Security (ICF) in Service [page 609].

### **Deletion of Personal Data**

For more information about the available deletion functionality, see Deletion of Personal Data in Service [page 611].

## 13.7.10 Interaction Center

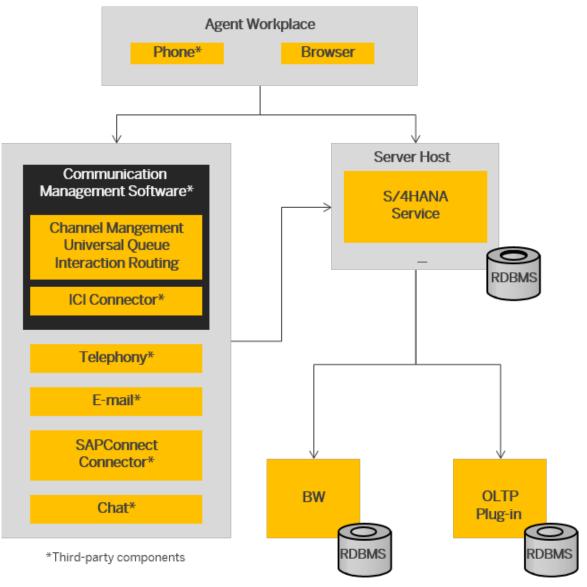
#### Why Is Security Necessary?

Security is necessary because:

- The Interaction Center WebClient (IC WebClient) synchronizes data from the communication management software. Such data could include personal data or restricted business data, such as contract order data, and must be protected.
- Interaction center agents (IC agents) can log on to SAP S/4HANA Service and access data such as Customer Master Data. Such customer-sensitive data must be protected.

#### **Technical System Landscape**

The following figure illustrates the system landscape.

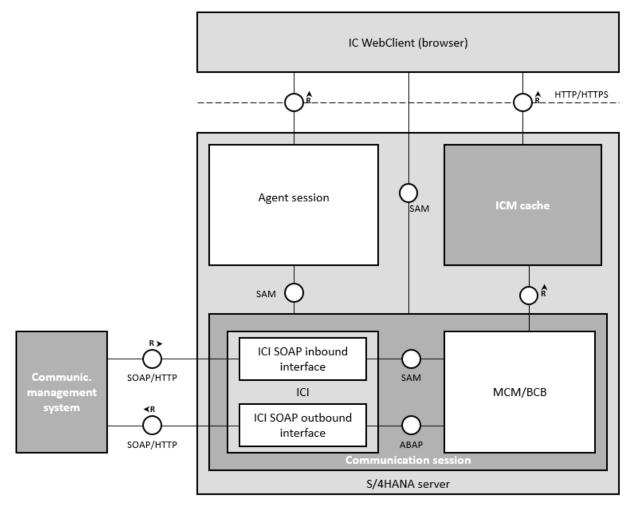


Technical System Landscape

#### Abbreviation Key for Figure Above

Abbreviation	Description
ICI	Integrated Communication Interface
OLTP	Online Transaction Processing System
RDBMS	Relational Database Management System
BW	Business Warehouse

### Security Aspects of Data Flow and Processes



The figure below shows an overview of the communication channel integration into the IC WebClient:

Overview of Communication Channel Integration

The HTTP security session management ensures the security of the communication paths displayed in the graphic. For an overview of the communication paths and more detailed information, see the section *Network and Communication Security* in this chapter.

#### Abbreviation Key for Figure Above

Abbreviation	Description
ICI	Integrated Communication Interface
ICM	Internet Communication Manager
BCB	Business Communication Broker
MCM	Multi Channel Management

Abbreviation	Description
SAM	Simplified ABAP Messaging
SOAP	Simple Object Access Protocol

### Authorizations

The IC WebClient uses the SAP S/4HANA Service standard for authorizations.

#### ABAP Stack Standard Roles Used by SAP S/4HANA Service

Role	Description
SAP_CRM_UIU_UTIL_LEAN_AGENT	PFCG role for Utilities Interaction Agent
SAP_S4C_UIU_SRV_ICAG	PFCG role for Service Interaction Center Agent

# ABAP Stack Standard Roles Delivered with SAP S/4HANA Service Used by Industry Solutions

Role	Description
SAP_CRM_UIU_UTIL_IC_LEAN_AGENT	PFCG role for Utilities Interaction Center Agent

### **Network and Communication Security**

#### **Communication Channel Security**

The table below shows the communication channels used by the Interaction Center, the protocol used for the connection, and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Communication between a web browser and AS ABAP		User requests are transfer- red between a web browser and AS ABAP. Logon infor- mation and subsequent re- quests from the browser are transferred from the browser to AS ABAP.	Used when IC agents log on to SAP S/4HANA Service from a web browser . User- sensitive data must be pro- tected. To configure secure sockets layer (SSL) over AS ABAP, see the Application Server ABAP Platform Security Guide.
Communication channel be- tween components residing in different ABAP sessions of IC WebClient	HTTP/HTTPS	Each IC WebClient applica- tion session consists of mul- tiple ABAP sessions running concurrently.	Used when IC WebClient is initiated. To enable HTTPS, an additional HTTP destina- tion is created (see the <i>Communication Destinations</i> section). To configure SSL over AS ABAP, see the <i>Application</i>
			Server ABAP Security Guide.
Communication between a remote SAP S/4HANA Serv- ice system or a remote SAP S/4HANA system	HTTP/HTTPS through SAP Internet transaction server	Business transactions and business objects are ex- changed between SAP S/ 4HANA Service and SAP S/ 4HANA.	(Optional) Used when an IC agent in SAP S/4HANA Serv- ice tries to access data in an SAP S/4HANA system by launching a transaction. Used when creating and
			prepopulating a service re- quest from a remote SAP S/ 4HANA system.
Communication within SAP S/4HANA	HTTP through UI	N/A	(Optional) Used when an IC agent tries to launch a UI application by launching a transaction.
Communication between an SAP S/4HANAService and communication manage- ment software (CMS), such as telephony or e-mail rout- ers	Business communication broker (BCB) application programming interface (API) communicates with the CMS using the Simple Object Ac- cess Protocol (SOAP)	Data (such as incoming call, contact attached data, and e- mail) is transferred from the CMS to the SAP S/4HANA Service system.	(Optional) Used when mul- tichannel is used in the IC WebClient to handle tel- ephone calls, e-mails, chat, and so on.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Communication between an SAP S/4HANA Service sys- tem and a third-party teleph- ony switch	SAPphone API communi- cates with the third-party tel- ephony switch using RFC	Incoming call data is ex- changed.	(Optional) Used when IC agents handle telephone calls through SAPphone.
Communication between SAP S/4HANA Service and Solution Manager	RFC and WebService	Incidents (both directions), from Solution Manager to SAP S/4HANA Service	Optional

For more information, see the section Communication Channel Security [page 19] in this security guide.

#### **Communication Destinations**

The table below shows an overview of the communication destinations used by the IC WebClient:

Destination	Delivered?	Туре	User, Authoriza- tions	Description
Remote SAP S/4HANA Service system	No	RFC	N/A	(Optional) Communication with a remote SAP S4/HANA system or a remote SAP S/ 4HANA Service system through the trans- action launcher
SAP S/4HANA	No	HTTP/HTTPS	N/A	(Optional) Communication with a remote SAP S/4HANA system through SAP Fiori launchpad.
SAP Solution Manager	No	RFC WebSer- vice	N/A	(Optional) Communication with a remote SAP Solution Manager system
Third-party telephony server	No	RFC	N/A	(Optional) Only if IC agents handle calls using SAPphone.

You must add the following additional communication destination for HTTPS:

Destination	Delivered?	Туре	User, Authoriza- tions	Description
Connection between two different IC ses- sions	No	RFC	SSL is activated	Created by a system administrator using the CRMM_IC_GFS transaction to set up the communication between different IC WebClient sessions (agent session, worker session, or SAPphone session).

#### **Network Security**

The Business Server Page (BSP) ports for HTTP/HTTPS have to be opened in the firewall if agents access the IC WebClient from another network or from the Internet by launching the IC BSP URL.

### **ICF and Session Security**

Activate the services that are needed for the applications running in your system.

If your firewalls use URL filtering, also take note of the URLs used for the services and adjust your firewall settings accordingly.

For more information, see the section ICF and Session Security [page 21] in this security guide.

### **Data Storage Security**

The simplified ABAP messaging (SAM) component stores the HTTP(S) URLs of the different ABAP sessions of the IC WebClient as server-side cookies. (Each IC WebClient application session consists of multiple ABAP sessions running concurrently.) This URL contains the session ID of the ABAP session. This data is not sensitive and is not accessible from outside the current application server (AS), so there is no severe security risk. This information is deleted from the server-side cookie once the application session is shut down.

### Security for Text Message Integration in Interaction Center

- If you configure SAPconnect for sending text messages, check the security-related settings. For more information, search for SAPconnect (BC-SRV-COM) on SAP Help Portal at SAP S/4HANA.
- For general security information regarding RFC scenarios, search for *RFC/ICF Security Guide* on SAP Help Portal at SAP S/4HANA.
- If the default connector, which uses SAPconnect, does not meet your requirements in terms of the dedicated service provider, you can use a customer-defined connector. In this case, ensure that the network communication is secure. For more information, see the section Network and Communication Security [page 19] in this security guide.
- Authorization concept for text message integration in Interaction Center:
  - Triggering text messages: The text message is triggered by service order actions. If a business user has the authorization to change the service order, there will be no additional authorization checks for the text message.
  - Displaying text messages: The entry of the outbound plug mapping CRM\_SMS is enhanced for text messages in the navigation bar profile S4C\_SRV\_ICAGT. The entry is assigned to the PFCG role SAP\_S4C\_UIU\_SRV\_ICAG to control the authorization for displaying text messages.

### Security for Additional Applications

The following additional applications are associated with the IC WebClient or delivered with it:

• Third-party communication management software (CMS) It has its own authentication and authorization mechanism to provide security. Currently, it does not support HTTPS communication.

- Business communication broker (BCB)
- SAPphone
  - Provides a telephony function for the interaction center (IC).

There are no particular frontend clients that deviate from the standard SAP system.

The following table lists details for the additional applications:

Additional Application	Vendor	Security Guide	Special Security Settings
SAP ITS	SAP internal	ABAP Platform Security Guide	No
UI	SAP internal	Security Guide for SAP S/ 4HANA Service	To use the UI-based applica- tion within the IC WebClient, users must have authoriza- tion to start the UI-based ap- plication
BCB	SAP internal	ABAP Platform Security Guide	No
SAPphone	SAP internal	N/A	No

#### **Other Security-Relevant Information**

Active Code	Location	Functions Disabled Without This Active Code		
JavaScript	Widely used in frontend	IC WebClient		

### **Trace and Log Files**

The following information is traced in the AS cache:

- Messages exchanged between CMS and SAP S/4HANA Service
- Messages exchanged between ABAP sessions

The trace is turned off by default. For more information on turning on the trace and changing trace levels, search for *Administration of the Internet Communication Manager* on the SAP Help Portal at SAP S/4HANA.

## 13.7.11 E-Mail Response Management System

The E-Mail Response Management System (ERMS) is based on the AS ABAP and SAP S/4HANA Service. ERMS runtime runs on top of the workflow system. The design time uses the Web UI framework.

### Why Is Security Necessary?

ERMS deals primarily with e-mails. The openness of this communication channel allows anyone to send an e-mail to this system. The following measures ensure:

- High system availability (that is, make sure that the system is not brought down by massive numbers of requests)
- Protection from e-mails containing malicious content
- Protection of personal data stored in the system

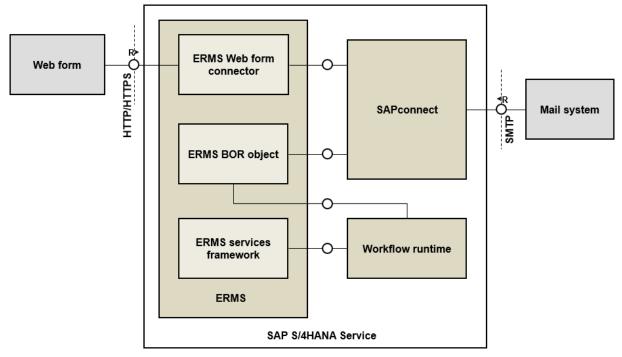
#### Checklist

Feature	Check	How to Check
Restrict access to e-mail proc- essing	Workflow e-mail task can be processed only by authorized organizational units or au- thorized users	In the SAP Easy Access menu, choose Service Interaction Center E-Mail Response Management System Settings Assign Agent for E-Mail Handling
		Choose Assign Agents. Expand workflow template <i>ERMS1</i> and se- lect task <i>TS 00207914</i> .
		Choose <i>Attributes</i> and select the item as required.
		In the toolbar, choose <i>Create agent</i> <i>assignment</i> . (Not necessary for a general task because everybody can process this task.)
Restrict access to e-mail proc- essing	Authorized agents are properly assigned to the organizational unit	For the e-mail workflow task above, in the application in the Service Professional role, choose Search: Organizational Model .
Restrict or allow access to cer- tain policies in ERMS rule mod-	ERMS authorization group concept is used	To define your authorization groups, use transaction CRMC_ERMS_REPOSITORY.
eler		To define which policies users can read, change, create, and deploy, and under which ERMS authorization groups such op- erations can be performed, use authoriza- tion object CRM_ERMS_P as a template.

Feature	Check	Но	w to Check
Web form connector (if used)	Default implementation for the <i>ERMS Web</i> <i>Form Connector BAdl</i> (CRM_ERMS_WF_CON) exists	1. 2.	In the BAdl Builder (transaction SE18), display the BAdl CRM_ERMS_WF_CON. Ensure that the Enhancement Implementations tab contains a BAdl implementation in which the Default Implementation checkbox is selected.

### **Technical System Landscape**

The following figure illustrates the technical system landscape:



Technical System Landscape

The entry point to ERMS runtime is SAPconnect. Once an e-mail is received by SAPconnect, it hands over the e-mail item to ERMS BOR object ERMSSUPRT2. This starts the execution of workflow ERMS1. You can associate an e-mail address in the system with this ERMS BOR object under *Inbound Distribution: Settings for Recipient Determination* (transactions028). Once the workflow is triggered by the incoming e-mail, it starts the ERMS service manager.

### Authorizations

To enable ERMS administrators to use the ERMS design-time tools (such as the profile generator), you must assign ERMS administrators to the Service Professional role SAP\_S4C\_SRV\_PRO. This role includes the necessary authorization to access the following tools:

- Rule modeler
- Category modeler
- ERMS reporting
- E-mail workbench

In addition, authorization groups make it possible to restrict different permissions (for example, read, write, or, deploy) in the rule modeler. You can maintain authorization groups in Customizing for *Service* under  $\triangleright$  *E-Mail Response Management System*  $\triangleright$  *Define Repository*. Select the appropriate context (such as *ERMS*) and select *Authorization Groups*.

Finally, add authorization CRM\_ERMS\_P to role SAP\_S4C\_SRV\_PRO, and set the following parameters accordingly:

- Activity
- ERMS authorization group
- Context

#### **Network and Communication Security**

#### **Communication Channel Security: E-Mail**

We recommend that you use a general purpose e-mail server, such as Microsoft Exchange. You must implement a virus scanner on the e-mail server to scan e-mails or e-mail attachments. After scanning, the e-mail is handed over to the ERMS for processing. If you allow HTML e-mails, you must install a filter for script on your e-mail server.

SAPconnect uses the Simple Mail Transfer Protocol (SMTP) to receive e-mails. Another option for configuring your system is to send an e-mail directly to SAP S/4HANA Service and have it processed by ERMS. Note that this latter option is not recommended. For more information about SAPconnect, see SAP Note 738326

To display or process HTML content of e-mails within the Interaction Center, your e-mail infrastructure must be able to secure or sanitize HTML mails with active content (such as, but not limited to, JavaScript) before they are sent to the Interaction Center. You must also guarantee that measures for securing or sanitizing these mails (for example filtering on the e-mail server) are switched on.

If you cannot guarantee that such measures are in place, you can disable or filter the display of HTML e-mails in the interaction center as follows:

1. Configure the display of HTML e-mails.

You do this in Customizing for Service under IN Interaction Center WebClient Service Service Under IN Interaction Center WebClient Basic Functions Communication Channels Define E-Mail Profiles, by setting the field Disp. HTML Mail (Display of HTML Mails) to Disabled or Filtered.

If you filter the display of HTML e-mails, the system triggers a warning message if a user opens an HTML e-mail that contains non-secure content. The user can decide whether the e-mail sender is trustworthy before displaying the entire content of the e-mail.

2. Assign the corresponding e-mail profile to each business role that uses the e-mail editor in the agent inbox or the ERMS e-mail workbench.

In Customizing for Service, choose UI Framework Business Roles Define Business Role and choose the step Assign Function Profiles. The relevant function profile ID for e-mail profiles is EMAIL. The value assigned to the function profile EMAIL should be the e-mail profile ID that you have changed in the first step. If there is no entry for the function profile EMAIL, you have to add one.

You can also define an ERMS rule to handle, that is delete, incoming HTML mails and inform the sender automatically that you are not able to view HTML mails. HTML mails can be recognized by the e-mail document type HTM in the ERMS rule modeler after adding the following in Customizing for *Service* under  $\blacktriangleright$  *E-Mail Response Management System*  $\triangleright$  *Define Repository*:

- 1. Choose the context *ERMS* and go to the step *Attributes*.
- 2. Add the following entry:

Attribute: <Attribute ID> (for example, ZMAIL\_DOCTYPE)
Description: E-Mail Document Type
Show Attribute: X
XPath: /paths/EMAIL/OBJ\_TYPE/text()
Fact Gathering Service: FG\_EMAIL
Attribute Extension Class: CL\_CRM\_ERMS\_ATTR\_EXT\_EQUALS

#### **Communication Channel Security: Web Form Connector**

If you are using the web form connector, you must do the following to handle undefined web form IDs:

- Create a default implementation of BAdl CRM\_ERMS\_WF\_CON. In the BAdl implementation, form data from undefined web form IDs must be rejected.
- Submit the form data to the confirmation.htm BSP page.
- Ensure that the form data has successfully passed a CAPTCHA before it is submitted to the web form connector.

### **Data Storage Security**

ERMS data is stored in the SAP HANA database. You do not need to implement additional security measures. The stored data can be classified as shown in the following table:

#### Stored Data

Data	Stored Where	Stored When	Type of Access	Who Can Access It
E-mail document	SAP S/4HANA business workplace persistence	When an e-mail ar- rives	Read/delete	ERMS routes the e-mail to an organizational unit. Users in
	Database table CRMD_ERMS_CONTNT		that organization can access the e-mail document.	
ERMS fact base	SAP S/4HANA under workflow container	When ERMS proc- esses an e-mail.	Read/write/delete/ change	Service Professional in the ERMS log, or the Selection Report for Work Items (SWI1) transaction (only in read-only mode)
ERMS rules	Customizing for	When rules are	Read/write/delete/	Service Professional
	Service under E- maintained change Mail Response Management System		change	
	> Define Repository 🔰			
ERMS configura-	ıra- SAP S/4HANA system Duri	During configura-	Read/write/delete/	ERMS administrator
tion under ERMS repository tion change (customizing data)	change	Person who makes the Cus- tomizing settings in <i>Service</i> .		

### **Trace and Log Files**

Log information is available in *Check Automatic Processing Details* (transaction CRM\_ERMS\_LOGGING). The log provides information about the following:

- Services by ERMS service manager
- Data gathered by ERMS services
- Rules evaluation
- Category assignment
- Execution times for different services

## 13.7.12 Subscription Order Management

### Why Is Security Necessary?

Security is necessary because Subscription Order Management handles business partner and contract account data during subscription order, solution quotation, and subscription contract processing. This could include sensitive personal data and must be protected.

### **Role Administration**

#### **Business Roles for WebClient UI**

The following business roles are used for the WebClient UI related features and functionality. You must assign these roles in the backend system to the users.

Business Role	PFCG Role	Purpose
S4C_SOM_REP	SAP_S4C_UIU_SOM_REP	For the sales representative working with subscription orders and contracts
S4C_SOM_PROD	SAP_S4C_UIU_SOM_PROD	For the product modeler who models subscription products

#### **PFCG Roles for SAP Fiori Apps**

The following PFCG roles are used for the SAP Fiori apps that are used to maintain the subscription-specific product data:

PFCG Role	System	Purpose
SAP_SOMPRODMANS1_APP	Backend	Manage Subscription Product-Specific app
SAP_ALLWNCDEF_MANS1_APP	Backend	Manage Allowance Definition Group app
SAP_SHRNGGRP_MANS1_APP	Backend	Manage Sharing Group app
SAP_BR_PROD_CONF_MODELR_SOM	SAP Fiori Frontnd	Controls launchpad for Manage Subscription Product-Specific and Manage Allowance Definition Group apps

PFCG Role	System	Purpose
SAP_BR_INTRNAL_SALESREP_SOM	SAP Fiori Frontend	Controls launchpad for order and contract apps, including the <i>Manage Sharing Group</i> app.
		Also allows Fiori Launchpad display and navigation for the <i>Display Allowances</i> app.

#### Authorization Objects: Specifics for Mass Runs

If you are using the mass run functionality, ensure that you maintain the following authorization objects:

• CRM\_ORD\_PR controls permissions for the business transaction types, that is, which transaction types the user can view or create.

For example, business transaction type PRVO is the transaction type for Subscription Order

• CRMS4\_SOM\_MR controls the mass run permissions, that is, the mass run types that the user is allowed to view or create.

For example, BULK\_CALL\_OFF\_MA (Call-Off Master Agreement) or BULK\_CREATE (Creation Subscription Orders)

If you maintain restrictions for a transaction type, keep it consistent with the mass run types.

#### Example

If you restrict user access to master agreements, you must also ensure that userscannot access the mass run types that deal with master agreement data. Since certain master agreement data (such as Business Partner ID and Master Agreement Transaction ID) is replicated into the mass run data, without the proper restrictions, users may be able to see this data when accessing the mass run.

#### **SOAP Web Services**

If you use SOAP Web Services to create subscription orders (SubscriptionOrderRequest\_In) or to change subscription contracts (SubscriptionContractChangeProcessRequest\_In), you require service-specific permissions for the following authorization objects:

- S\_SERVICE
- /AIF/PROC

#### i Note

The permissions are required in addition to the functional PFCG roles (your custom role based on SAP\_S4C\_UIU\_SOM\_REP).

For more information about the Web Services, refer to the product assistance on SAP Help Portal at SAP S/ 4HANA under Denterprise Business Applications Service Subscription Order Management Subscription Orders and Subscription Contracts API for Subscription Orders and Contracts .

### **Data Storage Security**

Data is stored in database tables of SAP NetWeaver AS. Depending on the user, no special data storage security measures are required. Subscription Order Management is a dependent application, so the storage security for the leading application applies to survey read or edit rights.

## 13.7.13 Warranty Management

### Authorizations

Warranty (LO-WTY) uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply.

The ABAP platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the *ABAP Platform Security Guide* under *User Administration and Authentication*.

#### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used.

Authorization Object	Description
C_WTY_ACT	Warranty: Actions Authorization Object
C_WTY_OBJ	Warranty: Process Object Authorization Object
C_WTY_STAT	Warranty: Status Authorization Object

### **Deletion of Personal Data**

Warranty (LO-WTY) might process data, such as personal data, that is subject to the data protection laws applicable in specific countries/regions. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Cross Components Data Protection T.

#### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Warranty (LO-WTY)	Archiving Object: WTY_CLAIM ILM Object: WTY_CLAIM

#### **Relevant Application Objects and Available EoP/WUC Functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
Warranty (LO-WTY)	EoP check	Checks tables:
		PNWTYH, PNWTYV

#### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components  $\rightarrow$  Data Protection.

# 13.8 Sourcing and Procurement

# 13.8.1 Authorizations

#### **Front-End Roles**

To use the Fiori Launchpad in SAP S/4HANA, you have to apply the SAP S/4HANA role concept based on business catalogs that are assigned to business roles. For the front-end, the following standard business roles are available for Sourcing and Procurement. You can use these roles as templates for your own roles. For more information, see *SAP Fiori Overview*.

See also:

- SAP Fiori App Reference Library
- User Administration and Authentication [page 10]

**Business Roles** 

Role	Description
SAP_BR_AP_ACCOUNTANT_PROCUREMT	Accounts Payable Accountant - Procurement
SAP_BR_BUYER	Strategic Buyer (deprecated)

Role	Description
SAP_BR_EMPLOYEE_PROCUREMENT	Employee - Procurement
SAP_BR_PURCHASER	Purchaser
SAP_BR_PURCHASING_MANAGER	Purchasing Manager
SAP_BR_CENTRAL_PURCHASER	Purchaser - Central Procurement
SAP_BR_MANAGER_PROCUREMENT	Manager – Procurement
SAP_BR_EMPLOYEE_LEGAL_CONTENT	Employee - Legal Content Management
SAP_BR_LEGAL_COUNSEL	Legal Counsel
SAP_BR_ADMINISTRATOR_LCM	Administrator - Legal Content Management
SAP_BR_BPC_EXPERT	Configuration Expert - Business Process Configuration
SAP_BR_SOURCING_MANAGER	Sourcing Manager

### **Back-End Roles**

In the back-end, you have to create roles in transaction PFCG and assign business catalogs to the roles. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Creating Authorization Roles for Catalogs* into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

If you have converted your system from SAP ERP to SAP S/4HANA, you may still be accessing transactions via the SAP Easy Access menu. To support this case, the standard role templates for back-end roles are still available and are listed below:

Back-End Roles (Relevant for System Converted from SAP ERP)

Role	Description
SAP_MM_PUR_ADDITIONAL_FUNC	Non-Assigned Purchasing Functions
SAP_MM_PUR_ARCHIVE	Archive Purchasing Documents
SAP_MM_PUR_ARCHIVE_LISTS	Analyses Using the Purchasing Archive
SAP_MM_PUR_CONDITIONS	Conditions in Purchasing - Overview
SAP_MM_PUR_CONDITIONS_DISCOUNT	Discounts in Purchasing
SAP_MM_PUR_CONDITIONS_PRICES	Prices in Purchasing
SAP_MM_PUR_CONFIRMATION	Confirmations

Role	Description
SAP_MM_PUR_CONTRACT_LISTS	Lists for Outline Agreements
SAP_MM_PUR_CONTRACT_MESSAGE	Output Outline Agreements
SAP_MM_PUR_CONTRACT_MESSAGE_MT	General Message Maintenance for Outline Agreements
SAP_MM_PUR_CONTRACT_RELEASE	Release Outline Agreements
SAP_MM_PUR_CONTRACTING	Process Contracts
SAP_MM_PUR_DISPLAY_OBJECTS	General Display Functions in Purchasing
SAP_MM_PUR_GENERAL	General Functions in Purchasing
SAP_MM_PUR_INFORECORD	Maintain Purchasing Info Record
SAP_MM_PUR_INFORECORD_LISTS	Lists of Purchasing Info Records
SAP_MM_PUR_LIS_GENERAL	General Analyses for LIS
SAP_MM_PUR_LIS_SERVICE	LIS Analyses for Services
SAP_MM_PUR_LIS_STOCK_MATERIAL	LIS Analyses for Stock Material
SAP_MM_PUR_LIS_VE	LIS Analyses for Vendor Evaluation
SAP_MM_PUR_LISTS_GENERAL	General Analyses in Purchasing
SAP_MM_PUR_MASS_CHANGE	Mass Maintenance in Purchasing
SAP_MM_PUR_MESSAGE	Output Purchasing Documents
SAP_MM_PUR_MESSAGE_MAINTENANCE	General Message Maintenance in Purchasing
SAP_MM_PUR_MPN_AMPL	Approved Manufacturer Parts
SAP_MM_PUR_MPN_AMPL_ARCHIVE	Archive Approved Manufacturer Parts List
SAP_MM_PUR_NEGOTIATION_LISTS	Lists for Purchasing Negotiations
SAP_MM_PUR_PO_RELEASE	Release Purchase Orders
SAP_MM_PUR_PR_LISTS	Lists of Purchase Requisitions
SAP_MM_PUR_PR_RELEASE	Release Purchase Requisitions
SAP_MM_PUR_PURCHASEORDER	Process Purchase Orders
SAP_MM_PUR_PURCHASEORDER_LISTS	Lists of Purchase Orders
SAP_MM_PUR_PURCHASEREQUISITION	Process Purchase Requisitions

Role	Description
SAP_MM_PUR_QUOTA_ARRANGEMENT	Maintain Quota Arrangement
SAP_MM_PUR_QUOTA_MAINTENANCE	Revise Quota Arrangement
SAP_MM_PUR_QUOTATION	Maintain Quotation
SAP_MM_PUR_RFQ	Process Request for Quotation
SAP_MM_PUR_RFQ_LISTS	Lists of Requests for Quotations
SAP_MM_PUR_SCHEDULE	Maintain Scheduling Agreement Delivery Schedules and Re- leases
SAP_MM_PUR_SCHEDULE_MAINTENANC	Administer Scheduling Agreements
SAP_MM_PUR_SCHEDULEAGREEMENT	Process Scheduling Agreements
SAP_MM_PUR_SERVICE	Service Entry Sheet
SAP_MM_PUR_SERVICE_CONDITIONS	Service Conditions for Service
SAP_MM_PUR_SERVICE_LISTS	Lists of Service Entry Sheets
SAP_MM_PUR_SERVICE_TRANSFER	Data Transfer for Services
SAP_MM_PUR_SOURCE_LIST	Maintain Source List
SAP_MM_PUR_SRV_CONDITIONS_GEN	Service Conditions for Services (General)
SAP_MM_PUR_SRV_MODEL_SPEC	Maintain Model Service Specifications
SAP_MM_PUR_SRV_STANDARD_SPEC	Maintain Standard Service Specifications
SAP_MM_PUR_SRV_VENDOR_COND	Service Conditions for Vendor
SAP_MM_PUR_SRV_VENDOR_PLANT_CO	Service Conditions for Vendor and Plant
SAP_MM_PUR_SUPPLIER_LOGISTICS	Logistics information for the vendor on the Internet
SAP_MM_PUR_TAXES	Taxes in Purchasing
SAP_MM_PUR_VE	Maintain Vendor Evaluation
SAP_MM_PUR_VE_LISTS	Lists of Vendor Evaluations
SAP_MM_PUR_VE_MAINTENANCE	Vendor Evaluation in the Background
SAP_MM_PUR_VENDOR_PRICE	Change Prices for Vendor
SAP_MM_PUR_SOURCE_LIST	Maintain Source List

Role	Description
SAP_AUDITOR_BA_MM_PUR	<ul> <li>This transaction role allows evaluations to be collected, structured, and configured for the audit area:</li> <li>Business Audit - Process View</li> <li>Purchasing: From Purchase Order to Outgoing Payment</li> <li>Purchasing</li> </ul>
SAP_AUDITOR_BA_MM_PUR_A	<ul> <li>This role provides read access for the audit area:</li> <li>Business Audit - Process View</li> <li>Purchasing: From Purchase Order to Outgoing Payment</li> <li>Purchasing</li> </ul>
SAP_MM_IV_CLERK_BATCH1	Enter Invoices for Verification in the Background
SAP_MM_IV_CLERK_BATCH2	Manual Processing of Invoices Verified in the Background
SAP_MM_IV_CLERK_GRIR_MAINTAIN	GR/IR Clearing Account Maintenance
SAP_MM_IV_CLERK_GRIR_MAITAIN	GR/IR Clearing Account Maintenance
SAP_MM_IV_CLERK_ONLINE	Online Invoice Verification
SAP_MM_IV_CLERK_PARK	Park Invoices
SAP_MM_IV_CLERK_RELEASE	Invoice Release
SAP_MM_IV_SUPPLIER_FINANCE	Settlement Information for Vendor (External Supplier) on the Internet
SAP_MM_IV_CLERK_AUTO	Automatic Settlements
SAP_AUDITOR_BA_MM_IV	<ul> <li>This transaction role allows evaluations to be collected, structured, and configured for the audit area:</li> <li>Business Audit - Individual Account Closing</li> <li>Profit and Loss Statement</li> <li>Material Expense</li> </ul>
SAP_AUDITOR_BA_MM_IV_A	<ul> <li>This authorization role provides read access for the audit area:</li> <li>Business Audit - Individual Account Closing</li> <li>Profit and Loss Statement</li> <li>Material Expense</li> </ul>

## **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that you can use in SAP S/4HANA when you create back-end roles. These objects were also used in the above listed standard back-end roles.

Authorization Object	Description
M_AMPL_ALL	Approved Manufacturer Parts List
M_AMPL_WRK	Approved Manufacturer Parts List - Plant
M_ANFR_BSA	Document Type in RFQ
M_ANFR_EKG	Purchasing Group in RFQ
M_ANFR_EKO	Purchasing Organization in RFQ
M_ANFR_WRK	Plant in RFQ
M_ANFR_LGO	Storage Locations in RFQ
M_ANGB_BSA	Document Type in Quotation
M_ANGB_EKG	Purchasing Group in Quotation
M_ANGB_EKO	Purchasing Organization in Quotation
M_ANGB_WRK	Plant in Quotation
M_ANGB_LGO	Storage Locations in Quotation
M_BANF_BSA	Document Type in Purchase Requisition
M_BANF_EKG	Purchasing Group in Purchase Requisition
M_BANF_EKO	Purchasing Organization in Purchase Requisition
M_BANF_FRG	Release Code in Purchase Requisition
M_BANF_WRK	Plant in Purchase Requisition
M_BANF_LGO	Storage Location in Purchase Requisition
M_BEST_BSA	Document Type in Order
M_BEST_EKG	Purchasing Group in Purchase Order
M_BEST_EKO	Purchasing Organization in Purchase Order
M_BEST_WRK	Plant in Purchase Order
M_BEST_LGO	Storage Location in Purchase Order

Authorization Object	Description
M_EINF_EKG	Purchasing Group in Purchasing Info Record
M_EINF_EKO	Purchasing Organization in Purchasing Info Record
M_EINF_WRK	Plant in Purchasing Info Record
M_EINK_FRG	Release Code and Group (Purchasing)
M_LFM1_EKO	Purchasing Organization in Vendor Master Record
M_LIBE_EKO	Vendor Evaluation
M_LPET_BSA	Document Type in Scheduling Agreement Delivery Schedule
M_LPET_EKG	Purchasing Group in Scheduling Agreement Delivery Sched- ule
M_LPET_EKO	Purchasing Org. in Scheduling Agreement Delivery Schedule
M_LPET_WRK	Plant in Scheduling Agreement Delivery Schedule
M_LPET_LGO	Storage Location in Scheduling Agreement Delivery Sched- ule
M_ORDR_EKO	Purchasing Organization in Source List
M_ORDR_WRK	Plant in Source List
M_QUOT_EKO	Purchasing Organization (Quotas)
M_QUOT_WRK	Plant (Quotas)
M_RAHM_BSA	Document Type in Outline Agreement
M_RAHM_EKG	Purchasing Group in Outline Agreement
М_RAHM_ЕКО	Purchasing Organization in Outline Agreement
M_RAHM_WRK	Plant in Outline Agreement
M_RAHM_LGO	Storage Location in Outline Agreement
M_RAHM_STA	Status in Contract
M_SRV_LS	Authorization for Maintenance of Service Master
M_SRV_LV	Authorization for Maintenance of Model Serv. Specifications
M_SRV_ST	Authorization for Maintenance of Standard Service Catalog
M_SES_EKG	Purchasing Group in Service Entry Sheet

Authorization Object	Description
M_SES_EKO	Purchasing Organization in Service Entry Sheet
M_SES_WRK	Plant in Service Entry Sheet
S_ME_SYNC	Mobile Engine: Synchronization of Offline Applications
V_KONH_EKO	Purchasing Organization in Master Condition
M_TEMPLATE	Create/Change/Delete Public Templates
M_POIVVEND	Read Invoices of a Vendor
CMM_MEV_WL	CMM: Worklist
CMM_MEV_AD	CMM: Accrual Document
M_RECH_BUK	Invoices: Company Code
M_RECH_CPY	Copy Invoice: Company Code
M_RECH_WRK	Invoices: Plant
M_RECH_AKZ	Invoices: Accept Invoice Verification Differences Manually
M_RECH_EKG	Invoice Release: Purchasing Group
M_RECH_SPG	Invoices: Blocking Reasons
M_RECH_UPL	Invoice: Upload
M_RECH_WF	Invoice: Workflow
F_BKPF_BUK	Accounting Document
M_CCTR_BSA	Purchasing Document Type in Central Purchase Contract
M_CCTR_EKG	Purchasing Group in Central Purchase Contract
M_CCTR_EKO	Purchasing Organization in Central Purchase Contract
M_CR_WERKS	Plant and Company Code in Central Purchase Requisition of Connected System
M_HUB_WGR	Material Groups for Central Purchasing
M_HUB_MAT	Materials for Central Purchasing
M_HUB_MAR	Material Types for Central Purchasing
M_LFA1_GEN	Vendor: Central Data for Central Purchasing

Authorization Object	Description
M_LFA1_GRP	Vendor: Account Group Authorization for Central Purchasing
M_LFA1_BEK	Vendor: Account Authorization for Central Purchasing
M_CPR_BSA	Document Type in Central Purchase Requisition
M_CPR_WRK	Plant in Central Purchase Requisition
M_CPR_EKG	Purchasing Group in Central Purchase Requisition
M_CPR_EKO	Purchasing Organization in Central Purchase Requisition
M_CPO_BSA	Document Type in Central Purchase Order
M_CPO_EKO	Purchasing Organization in Central Purchase Order
M_CPO_EKG	Purchasing Group in Central Purchase Order
M_CPO_WRK	Plant in Central Purchase Order
V_KOND_VEA	Activity in Master Conditions
Awarding Scenario:	
M_SP_EKO	Purchasing Organization in Awarding Scenario
M_SP_EKG	Purchasing Group in Awarding Scenario
M_SP_TYPE	Document Type in Awarding Scenario
M_SP_BUKRS	Company Code in Awarding Scenario
M_SP_MATKL	Material Group in Awarding Scenario
Sourcing Project Quotation:	
M_SPQ_EKO	Purchasing Organization in Sourcing Project Quotation
M_SPQ_EKG	Purchasing Group in Sourcing Project Quotation
M_SPQ_TYPE	Document Type in Sourcing Project Quotation
M_SPQ_BUKRS	Company Code in Sourcing Project Quotation
M_SPQ_MATK	Material Group in Sourcing Project Quotation
Procurement Project:	
M_PP_BUK	Company Code in Procurement Project
Sourcing Supplier List:	
M_SRSL_BUK	Sourcing Supplier List: Company Code

Authorization Object	Description
M_SRSL_MTK	Sourcing Supplier List: Material Group
M_SRSL_RTP	Sourcing Supplier List - Reference Object Type
Sourcing Supplier List - My Inbox Approval With Adapta- tions:	
M_SRSLABUK	Sourcing Supplier List from MyInbox: Company Code
M_SRSLAMTK	Sourcing Supplier List from MyInbox: Material Group
M_SRSLARTP	Sourcing Supplier List from MyInbox: Reference Object Type
Preferred Supplier List:	
M_SUPL_BUK	Supplier List - Authorization for Company Code
M_SUPL_MAT	Supplier List - Authorization for Material Group
M_SUPL_TYP	Supplier List - Authorization for Supplier List Type
Preferred Supplier List - Proposals:	
M_SUPLPBUK	Supplier List: Authorization (Proposals) for Company Code
M_SUPLPMAT	Supplier List : Authorization (Proposals) for Material Group
M_SUPLPTYP	Supplier List: Authorization (Proposals) for SupplierList Type
Sourcing Project Negotiation:	
M_NGN_TYPE	Sourcing Project Negotiation Type
M_SP_EKO	Purchasing Organization in Sourcing Project
M_SP_EKG	Purchasing Group in Sourcing Project
M_SP_TYPE	Document Type in Sourcing Project
M_SPQ_EKO	Purchasing Organization in Sourcing Project Quotation
M_SPQ_EKG	Purchasing Group in Sourcing Project Quotation
M_SPQ_TYPE	Document Type in Sourcing Project Quotation
M_SPQ_BUKRS	Company Code in Sourcing Project Quotation
M_SPQ_MATK	Material Group in Sourcing Project Quotation
Central Request for Quotation:	
M_CRFQ_BSA	Purchasing Document Type in Central Purchase Contract

Authorization Object	Description
M_CRFQ_EKG	Purchasing Group in Central Purchase Contract
M_CRFQ_EKO	Purchasing Organization in Central Purchase Contract
Central Supplier Quotation:	
M_CQTN_BSA	Central Supplier Quotation Purchasing Document Type
M_CQTN_EKG	Central Supplier Quotation Purchasing Group
M_CQTN_EKO	Central Supplier Quotation Purchasing Organization
Renegotiation for Central Purchase Contracts:	
M_REN_EKO	Purchasing Organization in Purchase Contract Renegotiation
M_REN_BUK	Company Code in Renegotiation
M_REN_EKG	Purchasing Group in Purchase Contract Renegotiation
M_CCTR_BSA	Purchasing Document Type in Central Purchase Contract
M_REN_MATK	Material Group in Renegotiation
V_KONH_VKS	Condition: Authorization for Condition Types
M_REN_KSHC	Condition Type for Renegotiation

# 13.8.2 Data Storage Security

### Using Logical Path and File Names to Protect Access to the File System

Materials Management saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following lists show the logical file names and paths used by Materials Management and for which programs these file names and paths apply:

### Logical File Names Used

The following logical file names have been created in order to enable the validation of physical file names:

- MM\_PURCHASING\_INFORECORDS\_NEW
  - Programs using this logical file name and parameters used in this context:
    - RM06IBIS
    - RM06IBIE
- MM\_PURCHASING\_REQUISITIONS\_NEW
  - Programs using this logical file name:
    - RM06BBIS
    - RM06BBIE
- SAP\_SOURCING\_CUSTOMIZING\_DOWNLOAD\_FILE
  - Programs using this logical file name:
    - BBP\_ES\_CUST\_DOWNLOAD

### Logical Path Names Used

The logical file names MM\_PURCHASING\_INFORECORDS\_NEW and MM\_PURCHASING\_REQUISITIONS\_NEW use the logical file path MM\_PUR\_ROOT. The logical file name SAP\_SOURCING\_CUSTOMIZING\_DOWNLOAD\_FILE uses the logical file path SAP\_SOURCING\_CUSTOMIZING\_DOWNLOAD.

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To add the aliases for the view V\_FILEALIA, use transaction SM31.

For more information, see about data storage security, see the respective chapter in the ABAP Platform Security Guide.

### Using Data Storage Security

Check whether the conditions are classified as sensitive data. You can protect conditions with the following authorization objects:

Authorization Object	Description
V_KONH_EKO	Purchasing Organization in Master Condition
V_KONH_VKS	Condition: Authorization for Condition Types

Prices are also potential sensitive data. You can protect the display authority for prices with the value 09 of the authorization field ACTVT (Activity) of the purchasing document-specific authorization objects listed below:

Authorization Object	Description
M_ANFR_BSA	Document Type in RFQ
M_ANFR_EKG	Purchasing Group in RFQ
M_ANFR_EKO	Purchasing Organization in RFQ
M_ANGB_BSA	Document Type in Quotation
M_ANGB_EKG	Purchasing Group in Quotation
M_ANGB_EKO	Purchasing Organization in Quotation
M_BEST_BSA	Document Type in Order
M_BEST_EKG	Purchasing Group in Purchase Order
M_BEST_EKO	Purchasing Organization in Purchase Order
M_BEST_WRK	Plant in Purchase Order
M_BEST_LGO	Storage Location in Purchase Order
M_LPET_BSA	Document Type in Scheduling Agreement Delivery Schedule
M_LPET_EKG	Purchasing Group in Scheduling Agreement Delivery Sched- ule
M_LPET_EKO	Purchasing Org. in Scheduling Agreement Delivery Schedule
M_RAHM_BSA	Document Type in Outline Agreement
M_RAHM_EKG	Purchasing Group in Outline Agreement
M_RAHM_EKO	Purchasing Organization in Outline Agreement

Authorization Object	Description
M_RAHM_WRK	Plant in Outline Agreement
M_RAHM_LGO	Storage Location in Outline Agreement

# 13.8.3 Other Security-Relevant Information

### **Open Catalog Interface**

#### Use

The Open Catalog Interface (OCI) incorporates external product catalogs into SAP S/4HANA applications using Hyper Text Transfer Protocol (HTTP). This way, the data required to create purchasing document items in SAP S/4HANA can be transferred directly from the external catalog to the SAP S/4HANA application.

#### **Reason and Prerequisites**

SAP S/4HANA and the catalog communicate via HTTP/HTTPS URL parameters. It is possible for an end user to identify these parameters and also change them using specialized tools. Security depends heavily on the fact whether the catalogue system resides before or behind the firewall.

#### Solution

SAP recommends the following to the customers who wish to integrate SAP S/4HANA and catalogs using Open catalog Interface (OCI):

- Double check the values transferred from the catalogue into the SAP S/4HANA application manually. Check whether the values are the same one as the one in the catalogue.
- In addition to that, authority checks are happening on SAP S/4HANA side: the application checks whether the user is allowed to change the data on SAP S/4HANA side which is transferred from the catalogue. Example: if a price is transferred from the catalogue into the purchasing document, the system checks whether the user has the authority to change the price in the purchasing document in general.
- To prevent end users from sniffing the catalog login data (User names, password), avoid specifying the login information in the OCI Catalog configuration in Customizing. Instead, configure the catalog to accept individual user authentication information from the end user. This can be done in the form of SSO (Single Sign-On) tools, Digital Certificates or Individual Login Information (User name/password). These features are dependent upon whether the Catalog provider supports the above mentioned features to logon.

You define the setting for the OCI in Customizing for *Materials Management* under *Purchasing Environment Data* Web Services: ID and Description .

### Security-Relevant Logging and Tracing

Use

Purchasing uses change documents to track changes made to purchasing documents. This includes changes to security-sensitive data such as prices. The following authorization objects specific to purchasing documents

allow the restriction of the visibility of those change documents using the value 08 of the authorization field ACTVT (Activity):

Authorization Object	Description	
M_ANFR_BSA	Document Type in RFQ	
M_ANFR_EKG	Purchasing Group in RFQ	
M_ANFR_EKO	Purchasing Organization in RFQ	
M_ANFR_WRK	Plant in RFQ	
M_ANFR_LGO	Storage Locations in RFQ	
M_ANGB_BSA	Document Type in Quotation	
M_ANGB_EKG	Purchasing Group in Quotation	
M_ANGB_EKO	Purchasing Organization in Quotation	
M_BANF_BSA	Document Type in Purchase Requisition	
M_BANF_EKG	Purchasing Group in Purchase Requisition	
M_BANF_EKO	Purchasing Organization in Purchase Requisition	
M_BANF_FRG	Release Code in Purchase Requisition	
M_BANF_WRK	Plant in Purchase Requisition	
M_BANF_LGO	Storage Location in Purchase Requisition	
M_BEST_BSA	Document Type in Order	
M_BEST_EKG	Purchasing Group in Purchase Order	
M_BEST_EKO	Purchasing Organization in Purchase Order	
M_BEST_WRK	Plant in Purchase Order	
M_BEST_LGO	Storage Location in Purchase Order	
M_EINF_EKG	Purchasing Group in Purchasing Info Record	
M_EINF_EKO	Purchasing Organization in Purchasing Info Record	
M_EINF_WRK	Plant in Purchasing Info Record	
M_LFM1_EKO	Purchasing Organization in Vendor Master Record	
M_LPET_BSA	Document Type in Scheduling Agreement Delivery Schedule	

Authorization Object	Description	
M_LPET_EKG	Purchasing Group in Scheduling Agreement Delivery Sched- ule	
M_LPET_EKO	Purchasing Org. in Scheduling Agreement Delivery Schedule	
M_ORDR_EKO	Purchasing Organization in Source List	
M_ORDR_WRK	Plant in Source List	
M_QUOT_EKO	Purchasing Organization (Quotas)	
M_QUOT_WRK	Plant (Quotas)	
M_RAHM_BSA	Document Type in Outline Agreement	
M_RAHM_EKG	Purchasing Group in Outline Agreement	
M_RAHM_EKO	Purchasing Organization in Outline Agreement	
M_RAHM_WRK	Plant in Outline Agreement	
M_RAHM_LGO	Storage Location in Outline Agreement	
M_RAHM_STA	Status in Contract	

# 13.8.4 Deletion of Personal Data

#### Use

*Purchasing* (MM-PUR), *Invoice Verificaton* (MM-IV), and *Supplier and Category Management* might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data.

Business partner master data can be blocked as soon as business activities that use this data are completed and the residence period for the data has elapsed; after this time, only users with additional authorizations can access this data.

Depending on the type of business documents, authorized users have to use either a Fiori app or an *Advanced* or *Professional* Fiori app to access the document. The following table gives you an overview of what to use for the business documents of Sourcing and Procurement.

Updated Overview of Blocked Documents and Display Options

Type of Business Document	Display Option for Blocked Documents
Service entry sheet	Using the Fiori apps
Request for quotation	
Supplier quotation	
Quota arrangement	
Supplier invoice	
Sourcing project	
Supplier quotation for sourcing project	
Awarding scenario	
Negotiation	
Supplier list for sourcing	
Preferred supplier list	
Procurement project	
Purchase requisition	Using the "Advanced" or "Professional" Fiori apps
Purchase order	
Scheduling agreement	
Purchase contract	
Shopping cart	
Purchasing info record	

In apps of **Supplier and Category Management**, all entries related to blocked suppliers are displayed as *Blocked Supplier*, and all supplier-related links are disabled. Evaluation scorecards for the blocked suppliers are not displayed in the scorecards list in the *Display Scorecards* app. The standard Web Dynpro apps can be used to display the blocked data. For more information, see the section **Supplier and Category Management**. *Deletion of Personal Data*.

When the retention period for data expires, personal data of the business partner can be destroyed completely so that it can no longer be retrieved. Retention periods must be defined in the customer system.

For more information about blocking of data, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application Object	Detailed Description	Provided Deletion Functionality
Purchase Requisitions	Archiving Purchase Requisitions (MM- PUR)	Archiving object MM_EBAN

Application Object	Detailed Description	Provided Deletion Functionality
Purchasing Documents	Archiving Purchasing Documents (MM- PUR)	Archiving object мм_екко
Purchasing Info Records	Archiving Purchasing Info Records (MM-PUR)	Archiving object MM_EINA
Invoice Documents	Archiving Invoice Documents (MM-IV)	Archiving object MM_REBEL
Procurement Project	Archiving Procurement Project (MM_PUR)	Archiving object MM_PROCPRJ
Sourcing Project	<ul> <li>Archiving:</li> <li>Sourcing Project (MM-PUR)</li> <li>Supplier quotation for sourcing project (MM-PUR)</li> <li>Awarding Scenario (MM-PUR)</li> <li>Negotiation (MM-PUR)</li> </ul>	Archiving object MM_SPROJ
Sourcing Supplier List	Archiving Sourcing Supplier List (MM_PUR)	Archiving object MM_SRCSL
Supplier List	Archiving Supplier List (MM_PUR)	Archiving object MM_SUPLRL
Non-Ferrous Metals and Returnable Packaging Settlement	Business partner data is stored for non-ferrous rate determination, goods movement, and returnable packaging settlement	You can delete by using the re- port /NFM/ILM_DEL_01. A where used check is done for the following tables: • /NFM/TPROVMOV • /NFM/TVGW_TMP • /SAPMP/SD_LEIHG

For documentation about application objects and deletion functionality, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Sourcing and Procurement Materials Management (MM) Data Management in Sourcing and Procurement Data Archiving in Materials Management (MM) .

### **Prerequisite: End of Purpose Check**

Before objects can be archived, an end of purpose check must be performed.

Relevant Application and Available EoP Functionality

Application	Implemented Solution (EoP or WUC)	Further Information
Materials Management (MM)	End of purpose check (EoP)	For more information about the end of purpose check, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under
		🕪 Product Assistance ≽ Enterprise
		Business Applications 〉 Sourcing and
		Procurement ≽ Materials Management
		(MM) > Data Management in Sourcing
		and Procurement > Blocking of Personal Data in Sourcing and
		Procurement > Business Partner End of Purpose (EoP) Check in MM-PUR, MM-
		IM, and MM-IV .

### **Configuration of Simplified Blocking and Deletion**

To use SAP Information Lifecycle Management (ILM) to simplify the deletion of application-specific personal data, you have to do the following:

- Activate the following business functions:
  - ILM-Based Deletion of Business Partner Data (BUPA\_ILM\_BF)
  - ILM-Based Deletion of Customer and Supplier Master Data (ERP\_CVP\_ILM\_1)
  - Information Lifecycle Management (ILM)
- Perform the necessary customizing settings related to SAP Information Lifecycle Management (ILM) in Customizing for SAP NetWeaver > Application Server > Basis Services > Information Lifecycle Management .
- Perform the necessary customizing settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components Data Protection .
- Run transaction ILMARA and maintain and activate the required audit areas for the ILM objects of the application.
- Run transaction IRMPOL and maintain the required retention policies for the ILM objects of the application.
- Configure the settings related to the blocking and deletion of customer and supplier master data in Customizing under Logistics - General Business Partner Deletion of Customer and Supplier Master Data .

#### See Also

For general information about the deletion of personal data, see the following chapters in the product assistance for SAP S/4HANA that is available on the SAP Help Portal at http://help.sap.com/s4hana <choose a release> Product Assistance Cross Components :

• SAP Information Lifecycle Management

- Data Protection > Deletion of Business Partner > Customer and Supplier Master Data >
- Data Protection Configuring Data Protection Features Activating Business Functions

# 13.8.5 Specific Read Access Log Configurations

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications.

Invoice Verification (MM-IV) logs data in order to track who has accessed the bank details in supplier invoices. You can find the configurations as described in the Read Access Logging [page 33] chapter.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Channel	Configuration	Fields Logged
Dynpro	Recording:	IBAN
	MM_IV/DPP_BANK	SWIFT
		BANKN
		BANKA
SAP Gateway	Service ID:	IBAN
	MM_SUPPLIER_INVOICE_MANAGE	SWIFT
		BANKN
		BANKA
RFC	Function modules:	ADDRESSDATA-BANK_ACCT
	BAPI_INCOMINGINVOICE_CHANGE	ADDRESSDATA-BANK_CTRY
	BAPI_INCOMINGINVOICE_CREATE	ADDRESSDATA-BANK_NO
	BAPI_INCOMINGINVOICE_CREATE1	
	BAPI_INCOMINGINVOICE_PARK	
	BAPI_INCOMINGINVOICE_SAVE	
	MRM_XMLBAPI_INCINV_CREATE	
RFC	Function modules:	ADDRESSDATA-BANK_ACCT
	BAPI_INCOMINGINVOICE_GETDETAIL	ADDRESSDATA-BANK_CTRY
	MRM_XMLBAPI_INCINV_GETDETAIL	ADDRESSDATA-BANK_NO

Channel	Configuration	Fields Logged
RFC	Function module:	DOC_HEADER_LIST[]-BANKL
	MRM_INVOICE_GETLIST	DOC_HEADER_LIST[]-BANKN
		DOC_HEADER_LIST[]-BANKS
Web Service	Interface name: SupplierInvoiceERPByIDQueryRes	SupplierInvoice/BillFromParty/Bank- AccountID
	ponse_In	SupplierInvoice/BillFromParty/Bank- AccountStandardID
		SupplierInvoice/BillFromParty/BankIn- ternalID
		SupplierInvoice/BillFromParty/Bank- Name

The following apps of MM-IV are affected:

- Enter Invoice (MIRO)
- Park Invoice (MIR7)
- Display Invoice Document (MIR4)
- Enter Invoice for Invoice Verification in Background (MIRA)

The following Fiori apps are affected:

- Manage Supplier Invoices
- Create Supplier Invoice (Advanced)

# 13.8.6 Ariba Network Integration

If you want to use integration scenarios with the Ariba Network, see chapter "Business Network Integration" at the end of this guide.

# 13.8.7 Supplier Management

# 13.8.7.1 Authorizations

Supplier Management uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply.

#### i Note

For more information about how to create roles, see the *ABAP Platform Security Guide* under *User Administration and Authentication*.

### **Front-End Roles**

To use the Fiori Launchpad in SAP S/4HANA, you have to apply the SAP S/4HANA role concept based on business catalogs that are assigned to business roles. For the front-end, the following standard business roles are available for Sourcing and Procurement. You can use these roles as templates for your own roles. For more information, see *SAP Fiori Overview*.

### **Back-End Roles**

In the back-end, you have to create roles in transaction PFCG and assign business catalogs to the roles. For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Creating Authorization Roles for Catalogs* into the search bar, press Enter, and open the search result with that title. In addition, manual actions are required.

#### i Note

- Each user has to be assigned to a business partner to have access to the Supplier Management apps. You create a business partner role in the transaction *Maintain HR Master Data* and assign it to a user in the transaction *User Maintenance*.
- If you delete a user, the business partner for this user can no longer be used either.

## Authorization Objects Specific to Supplier Management

The table below shows the security-relevant authorization objects that are specific to Supplier Management:

Authorization Object	Field	Value	Description
/SRMSMC/DB	ACTVT	Reload	Enables users to initiate a download of up-to-date data from D&B. Since download- ing data from D&B is subject to charges, you should assign this role only to employees who are aware of this impli- cation.
			Enables users to interact with an instance of a busi- ness object of Supplier Management in a specific way. The authorization ob- ject is used in the /SRMSMC/ DNB_REQUESTOR role.
/SRMSMC/BO	/BOFU/BO	/SRMSMC/BO_QNR (Ques- tionnaire)	As the type of business ob- ject that the user can access,
		/SRMSMC/BO_SEP (Supplier Evaluation Profile)	you can specify the values listed.
		/SRMSMC/BO_SES (Supplier Evaluation Scorecard)	
		/srmsmc/bo_sev (Supplier Evaluation)	
		/SRMSMC/BO_SRS (Supplier Evaluation Response)	
		/SRMSMC/MO_PUC (Purchas- ing Category)	
		/SRMSMC/MO_QLIB (Ques- tion Library)	
		/srmsmc/bo_act (Activity)	
		/SRMSMC/BO_TSK (Task)	
		/SRMSMC/MO_BUPA	

Authorization Object	Field	Value	Description
/SRMSMC/AM	ACT_TYP	Customizing, activity type	This authorization object is used to define authorization settings for accessing activi- ties in SAP Supplier and Cat- egory Management.

# 13.8.7.2 Internet Communication Framework Security (ICF)

You should only activate those services that are needed for the applications running in your system. For Supplier Information and Master Data, the following services are needed:

- /sap/bc/ui5\_ui5/sap/slc\_qnr\_resps1
- /sap/bc/ui5\_ui5/sap/slc\_eval\_resps1
- /sap/bc/ui5\_ui5/sap/slc\_sup\_evals1
- /sap/bc/webdynpro/srmsmc/WDA\_I\_BP\_SUPPLIER
- /sap/bc/webdynpro/srmsmc/WDA\_I\_QNR\_OVP
- /sap/bc/webdynpro/srmsmc/WDA\_I\_SEP\_OVP
- /sap/bc/webdynpro/srmsmc/WDA\_I\_SES
- /sap/bc/webdynpro/srmsmc/WDA\_I\_SEV\_OVP
- /sap/opu/odata/sap/slc\_questionnaire\_response\_srv
- /sap/opu/odata/sap/C\_SUPLREVALRSPEVALUATEST\_CDS
- /sap/opu/odata/sap/C\_SUPLREVALRESPST\_CDS
- /sap/bc/webdynpro/srmsmc/wda\_puc
- /sap/bc/webdynpro/srmsmc/wda\_puc\_t
- /sap/bc/webdynpro/srmsmc/WDA\_QLB\_OVP\_MAIN
- /sap/bc/webdynpro/srmsmc/WDA\_QLB\_OVP\_TRNS
- /sap/bc/webdynpro/srmsmc/WDA\_QNR\_OVP\_TRNS
- /sap/bc/webdynpro/srmsmc/wda\_sep\_ovp\_trns
- /sap/bc/webdynpro/srmsmc/wda\_act
- /sap/bc/webdynpro/srmsmc/wda\_tsk

Use the transaction SICF to activate these services.

For more information about ICF security, see the respective chapter in the ABAP Platform Security Guide.

# 13.8.7.3 Data Storage Security

### Cookies

Supplier Information and Master Data uses a Web Dynpro user interfaces. The SAP Web AS must issue cookies and accept them.

### Attachments

You restrict the allowed MIME types and the file size of attachments. You do this in Customizing for Materials Management under *Purchasing Supplier and Category Management* for all business processes you want to use. You can do this in the following Customizing activities:

- Define MIME Types for Attachments
- Define Maximum Size for Attachments

The above listed activities are available under each of the business processes nodes in Customizing.

For information about virus scanning for attachments, see Virus Scanning [page 24] and Application-Specific Virus Scan Profile (ABAP) [page 674].

### Security-Relevant Logging and Tracing

Supplier Management uses change documents to track changes made to supplier evaluation responses, supplier evaluation scorecards, supplier's control data and supplier's sustainability data. You can display change documents as follows:

- Open transaction RSSCD100.
- In the *Object Class* field enter the value from the table that is relevant for the business object you are looking for:

Object Classes per Business Object

Object Class	Business Object
/SRMSMC/S_SUST	Supplier's Sustainability Data
/SRMSMC/S_CTRL	Supplier's Control Data
/SRMSMC/SES	Supplier Evaluation Scorecard
/SRMSMC/SRS	Supplier Evaluation Response

### **Registering the Change Document Object for Application Business Object**

- 1. In the SAP development system, enter the transaction SPRO.
- 2. Choose SAP Reference IMG.
- Navigate to SAP Customizing Implementation Guide Cross-Application Components Processes and Tools for Enterprise Applications Reusable Objects and Functions for BOPF Environment Maintain BO-Specific Change Document Objects .
- 4. Choose IMG Activity button.
- 5. Choose *Continue* in the dialog box.
- 6. Choose New Entries in the Change Documents Adaptor: BO Specific Settings overview window.
- 7. Enter the business object.
- 8. Enter the change document.
- 9. Enter the change document call back class.
- 10. Save your entries.

### **Related Information**

- Go to https://help.sap.com/s4hana\_op\_2021, enter Services for Application Developers into the search bar, press Enter, open the search result with that title, and navigate to Change Documents.
- Go to https://help.sap.com/s4hana\_op\_2021, enter Security Aspects for Lifecycle Management into the search bar, press Enter, open the search result with that title, and navigate to Auditing and Logging.

# 13.8.7.4 Application-Specific Virus Scan Profile (ABAP)

SAP provides an interface for virus scanners to prevent manipulated or malicious files from damaging the system. To manage the interface and what file types are checked or blocked, there are virus scan profiles. Different applications rely on default profiles or application-specific profiles.

The Web Dynpro user interfaces of Supplier Information and Master Data require that you activate the virus scan profile /SIHTTP/HTTP\_UPLOAD.

You must make the settings for the virus scan profile in Customizing for Materials Management under *Purchasing* Supplier and Category Management Virus Scan Interface

For more information about virus scanning, see Virus Scanning [page 24].

# 13.8.7.5 Deletion of Personal Data

#### Use

Supplier and Category Management might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at http://help.sap.com/s4hanar |> <choose your current on-premise release> > Product Assistance > Cross Components > Data Protection >.

### **Relevant Application Objects and Available EoP/WUC functionality**

Supplier and Category Management uses the standard archiving and deletion functions that are available for the business partner functionality. Therefore, there is no dedicated end of purpose check (EoP) nor a where-used check (WUC) for Supplier and Category Management.

Supplier and Category Management in SAP S/4HANA doesn't maintain an own data model in the IRF. An exit was implemented and registered at the table cluster CA\_APMDBP\_DETAILS instead. This way, any object in Supplier and Category Management that contains personal data of a given subject will be listed in a normal run of the tool.

Application	Provided Deletion Functionality
Supplier and Category Management	Transaction used for deletion: SARA
	Archiving object relevant for deletion: CA_BUPA

# Configuration: Simplified Blocking and Deletion

# You configure the settings related to the blocking and deletion of customer and supplier master data in

Customizing under b Logistics General Business Partner Deletion of Customer and Supplier Master Data 3.

### **Display of Blocked Suppliers**

If suppliers have been blocked, they can no longer be used in any Supplier and Category Management WebDynpro applications. The supplier data is not deleted, but it is no longer visible. Any supplier-related entries are displayed as *Blocked Supplier* and all supplier-related links are disabled. Evaluation scorecards for the blocked suppliers are not displayed in the scorecards list in the *Display Scorecards* app.

This change is relevant for the following apps:

- Manage Activities
- Monitor Tasks
- Manage Templates

Supplier blocking via CDS view functions in the following apps:

- Manage Purchasing Categories
- Display Scorecards
- Quick Create for Procurement-Related Activities
- Open Activities card on the Procurement Overview Page
- Monitor Responses
- Evaluate Suppliers
- Monitor Responses

## 13.8.8 Integration

## 13.8.8.1 SAP S/4HANA Procurement Hub Integration

SAP S/4HANA currently supports integration with the SAP ERP back-end systems.

# 13.8.8.1.1 Direct Connectivity

The SAP S/4HANA hub system communicates with the connected SAP ERP back-end systems through XML messages using peer-to-peer connectivity options in an asynchronous mode.

# 13.8.8.1.2 Mediated Connectivity

For mediated connectivity, the SAP S/4HANA hub system is connected through SAP Process Integration. The communication with the connected SAP ERP back-end systems is performed through XML messages in asynchronous mode.

# 13.8.8.1.3 Roles and Authorizations in the SAP S/4HANA Hub System

To process messages coming from the SAP ERP back-end systems, a technical user is needed in the SAP S/4HANA hub system.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. To maintain roles for ABAP technology, you use the profile generator (transaction PFCG).

The table below shows the roles used in Central Procurement:

Business Roles

Role	User
SAP_BR_CENTRAL_PURCHASER	Central Purchaser
SAP_BR_ADMINISTRATOR	Administrator
SAP_BPC_EXPERT	Configuration expert

The table below shows the security-relevant authorization objects that the technical user needs:

Roles and Authorizations in the SAP S	S/4HANA Hub System
---------------------------------------	--------------------

Authorization Object	Field	Value	Description
S_RFC	RFC_TYPE	Function Module	Type of RFC object for which access is to be allowed
	RFC_NAME	/IWNGW/ FM_IN_CREATE_NOTIF	Name of RFC object for which access is allowed
		/IWNGW/ FM_IN_DELETE_NOTIF	
	ACTVT	Execute	Activity
S_SERVICE	SRV_NAME	WS PURCHASEREQUISITION REPLICATIO3/ PURCHASE_REQUISITIO N_REPLICATI	Program, transaction, or function module name
		WS PURCHASEREQUISITION REPLICATION/ PURCHASE_REQUISITIO N_REPLICATI	-

Authorization Object	Field	Value	Description
		WS PURCHASEREQUISITION SOURCINGNO1/ PURCHASE_REQUISITIO N_SOURCING	
/AIF/PROC	SRV_TYPE	Hash Value for External Service	Type of check flag and au- thorization for default values
	ACTVT	Import, Export, Resubmit	Activity
	/AIF/NS	/MMHUB	Namespace
	/AIF/IF	PRRECOIN, PRSRCNOTIN	Interface Name
	/AIF/IFVER	*	Interface Version
	/AIF/VNS	*	Variant Namespace
	/AIF/VNAME	*	Name of Interface Variant

# 13.8.8.1.4 Roles and Authorizations in the SAP ERP Back-end System

You can activate Forward Error Handling (FEH) to monitor and process purchase requisitions that fail to be copied to the SAP ERP back-end system.

Users that process entries in FEH need specific authorizations assigned to their users , as well as the following authorization objects:

Authorization Object	Description
S_FEH_INTF	Interface-specific authorization for FEH
/SAPPO/FLT	Postprocessing Order Filter
/SAPPO/ORD	Postprocessing Order (DISPLAY and EDIT)
/SAPPO/WLA	Assignment of Worklist

# 13.9 Supply Chain

# 13.9.1 Inventory

## 13.9.1.1 Inventory Management

# 13.9.1.1.1 Deletion of Personal Data

#### Use

The *Materials Management* application might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

#### Relevant Application Objects and Available Deletion Functionality

Application Object	Detailed Description	Provided Deletion Functionality
Material Documents	Archiving Material Documents (MM-IM)	Archiving object MM_MATBEL
Physical Inventory Documents	Archiving Physical Inventory Docu- ments (MM-IM)	Archiving object MM_INVBEL
Special Stocks	Archiving Special Stock Records (LO- MD-MM)	Archiving object MM_SPSTOCK
Empties Management	Archiving of Empties Update	Archiving object BEV1_EMFD

#### Relevant Application Areas and Available EoP Functionality

Application	Implemented Solution	Further Information
Materials Management (MM)	End of purpose check (EoP)	This includes the business in the areas of:
		<ul> <li>External Services Management (MM-SRV)</li> <li>Inventory Management (MM-IM)</li> <li>Logistics Invoice Verification (MM- IV)</li> <li>Empties Management (MM-PUR- EM)</li> <li>For more information about the end of purpose check, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under</li> <li>Product Assistance &gt; Enterprise</li> <li>Business Applications &gt; Supply Chain</li> <li>Data Management in Supply Chain</li> <li>Inventory Management and Inventory (MM-IM) &gt; Blocking of Personal Data in Inventory Management &gt; Business Partner End of Purpose (EoP) Check in MM-PUR, MM-IM, and MM-IV .</li> </ul>

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management in Customizing for Cross-Application Components under Data Protection Authorization Management . For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for Cross-Application Components under Data Protection
   Blocking and Unblocking Business Partner .

# 13.9.1.2 Direct Store Delivery

# 13.9.1.2.1 Deletion of Personal Data

### Use

The *Direct Store Delivery* application might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

Application Object	Detailed Description	Provided Deletion Functionality
Visit List	Archiving Visit Lists (LE-DSD)	Archiving object /DSD/VL
Settlement Documents	Archiving Settlement Documents (LE- DSD)	Archiving object /DSD/SL
DEX	Archiving DEX Streams (LE-DSD)	Archiving object /DSD/DEX
Route Settlement	Data destruction in Route Settlements (LE-DSD)	Destruction object /dsd/ HH_RAHD_DESTRUCTION
DSD Connector	Data destruction in DSD Connector (LE-DSD)	Destruction object /DSD/ ME_TOUR_HD_DESTRUCTION
DSD Loading	Data destruction in DSD Loading (LE- DSD)	Destruction object /DSD/ SV_LC_HD_DESTRUCTION
Visit Plan	Data destruction in Visit Plants (LE- DSD)	Destruction object /DSD/ VC_VPH_DESTRUCTION
Deal Conditions	Data destruction in Deal Conditions (LE-DSD)	Destruction object /dsd/ pr_head_destruction

Relevant Application Objects and Available Deletion Functionality

### **Relevant Application Objects and Available EoP Functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
Logistics Execution (LE)	EoP check	<ul> <li>This includes the business in the areas of:</li> <li>Direct Store Delivery (Backend) (LE-DSD)</li> </ul>

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management in Customizing for Cross-Application Components under Data Protection Authorization Management . For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for Cross-Application Components under Data Protection
   Blocking and Unblocking Business Partner .

# 13.9.1.3 Internet Communication Framework Security (ICF)

You should only activate those services that are needed for the applications running in your system. For Logistics Execution, the following services are needed:

- LECI
- VL31W
- VL32W
- VLPODW1
- VLPODW2

Use the transaction SICF to activate these services.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information about ICF security, see the respective chapter in the ABAP Platform Security Guide.

# 13.9.1.4 Deletion of Personal Data in Batch Management

#### Use

The *Batch Management* application might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
Batch Master	Archiving Batch Master Records (LO- BM)	Archiving object LO_BATCH
Batch Where-Used	Archiving Batch Where-Used Records (LO-BM-WUL)	Archiving object LO_CHVW

# Relevant Application Objects and Available End of Purpose (EoP) functionality

Application	Implemented Solution	Further Information
Batch Management (LO-BM)	End of purpose check (EoP)	For more information about the end of purpose check, see the product assis- tance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/ s4hana_op_2021 under Product Assistance Enterprise Technology Data Archiving (CA-ARC) Logistics General (LO) Data Archiving in Batch Management (LO-BM) Business Partner End of Purpose (EoP) Check in Batch Management

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management in Customizing for Cross-Application Components under Data Protection Authorization Management . For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for Cross-Application Components under Data Protection
   Blocking and Unblocking Business Partner .

# 13.9.1.5 Returnable Packaging and Empties Management

# 13.9.1.5.1 Deletion of Personal Data (Returnable Packaging Logistics)

#### Use

Returnable Packaging Logistics might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

Application	Provided Deletion Functionality
Returnable Packaging Logistics (IS-A-RL)	Archiving Object
	VHURL_AC
	VHURL_CP
	VHURL_PO
	VHURL_ST
	VHURL_TR
	Destruction Objects
	VHURL_CP_DESTRUCTION
	VHURL_RR_DESTRUCTION
	ILM Objects
	VHURL_AC
	VHURL_PO
	VHURL_ST
	VHURL_TR
	VHURL_CP_DEST
	VHURL_RR_DEST

## **Relevant Application Objects and Available Deletion Functionality**

## **Relevant Application Objects and Available EoP/WUC functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
Returnable Packaging Logistics (IS-A-	EoP check	Checks tables:
RL)		RLACCT, RLPSHPA, RLPSHP

## **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components  $\rightarrow$  Data Protection  $\rightarrow$  Blocking and Unblocking of Data  $\rightarrow$  Customer Master/Supplier Master Deletion.

# 13.9.1.5.2 Recycling Administration

# 13.9.1.5.2.1 Authorizations in Recycling Administration

Recycling Administration uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the Application Server ABAP Security Guide also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

## **Standard Roles**

The table below shows the standard roles that are used by Recycling Administration.

Role	Description
SAP_EP_ISREA_CM	Automatic Role to display ABAP applications for contract handling
SAP_EP_ISREA_DEC	Automatic Role to display ABAP applications for declara- tions
SAP_EP_ISREA_INFO	Automatic Role to display ABAP applications for the infor- mation system
SAP_EP_ISREA_MD	Automatic Role to display ABAP applications for master data management
SAP_ISREA_COMPLIANCE_MANAGER	Compliance Manager for Recycling
SAP_ISREA_HEAD_SUSTAINABILITY	Head of Sustainability and Environment
SAP_ISREA_MASTERDATA_EXPERT	Specialist for Recycling Master Data
SAP_ISREA_PACKAGING_ENGINEER	Packaging Engineer
SAP_ISREA_SPECIALIST	Specialist for Recycling Accounting

Role	Description
com.sap.pct.erp.rea.financial_accountant	SAP Enterprise Portal role Financial Accountant
com.sap.pct.erp.rea.person_responsible_master data	SAP Enterprise Portal role Person Responsible Master Data
com.sap.pct.erp.rea.superadmin_masterdata	SAP Enterprise Portal role Superadministrator Master Data
com.sap.pct.erp.rea.compliance_manager	SAP Enterprise Portal role Compliance Manager
SAP_SR_REA_COMP_MAN_5	Role in SAP Business Client that corresponds to the SAP Enterprise Portal role Compliance Manager
SAP_SR_REA_FIN_ACCOUNTANT_5	Role in SAP Business Client that corresponds to the SAP Enterprise Portal role <i>Financial Accountant</i>
SAP_SR_REA_PERS_RESP_MD_5	Role in SAP Business Client that corresponds to the SAP Enterprise Portal role <i>Person Responsible Master Data</i>
SAP_SR_REA_SUPER_ADMIN_MD_5	Role in SAP Business Client that corresponds to the SAP Enterprise Portal role <i>Superadministrator Master Data</i>

# Standard Authorization Objects

The table below shows the security-relevant authorization objects that are used by Recycling Administration.

Authorization Object	Name	Description
/J7L/LDE	REA Lean Data Entry	Controls the authorizations for the ap- plications for lean data entry
J_7L_CONF	REA: Authorization for Configuration	Controls the authorizations for the im- port and export of recycling partner master data
j_7l_varia	REA: Authorization for Variants	Controls the access to master data objects in the Recycling Administration component depending on the respective variant
J_7L_CUST	REA: Customizing	Controls the authorizations for Cus- tomizing in the Recycling Administra- tion component

Authorization Object	Name	Description
J_7L_INFO	REA: Information System	Controls the authorizations for the ap- plications in the information system of the Recycling Administration compo- nent
J_7L_PERIO	REA: Declarations to Recycling Partners	Controls the authorizations for declara- tions
J_7L_INFC	REA: Interfaces and Batch Programs	Controls the authorizations for pro- grams for mass processing (back- ground processing)
J_7L_STAMM	REA: Master Data	Controls the authorizations for editing master data in the Recycling Adminis- tration component

# 13.9.1.5.2.2 Data Protection and Privacy

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific legislation in different countries. This section describes the specific features and functions that *Recycling Administration* provides to support compliance with the relevant legal requirements and data privacy.

## i Note

*Recycling Administration (IS-REA)* is integrated in the central ILM check processes. If you use REA, the central ILM check processes also take the REA specific privacy related data (supplier, customer) into account. Only when REA reports back that this data is no longer used within this component, the system can block the corresponding REA data.

This section and any other sections in this Security Guide do not give any advice on whether these features and functions are the best method to support company, industry, regional or country-specific requirements. Furthermore, this guide does not give any advice or recommendations with regard to additional features that would be required in a particular environment; decisions related to data protection must be made on a case-bycase basis and under consideration of the given system landscape and the applicable legal requirements.

## $\mathbf{i}$ Note

In the majority of cases, compliance with data privacy laws is not a product feature. SAP software supports data privacy by providing security features and specific data-protection-relevant functions such as functions for the simplified blocking and deletion of personal data. SAP does not provide legal advice in any form. The definitions and other terms used in this guide are not taken from any given legal source.

# 13.9.1.5.2.2.1 Deletion of Personal Data

## Use

The *Recycling Administration* application might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

#### Relevant Application Objects and Available Deletion Functionality

Application Object	Detailed Description	Provided Deletion Functionality
REA Declaration	Archiving REA declarations in the Recy- cling Administration component	Archiving object /J7L/DECL

#### Relevant Application Areas and Available EoP Functionality

Application	Implemented Solution	Further Information
Supply Chain	End of purpose check (EoP)	This includes the business in the area of:
		• Recycling Administration (IS-REA)
		For more information about the end of purpose check, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under
		Product Assistance > Enterprise
		Business Applications > Supply
		Chain ኦ Logistics - General (LO)
		Returnable Packaging and
		Empties Management 〉 Recycling
		Administration 〉 Data Management in
		Recycling Administration > Blocking of Personal Data in Recycling
		Administration > Business Partner End of Purpose (EoP) Check in Recycling
		Administration .

## **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management in Customizing for Cross-Application Components under Data Protection Authorization Management . For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for Cross-Application Components under Data Protection
   Blocking and Unblocking Business Partner .

# 13.9.2 Delivery and Transportation

# 13.9.2.1 Deletion of Personal Data in Delivery Management (LE-SHP)

## Use

*Delivery Management* might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection **3**.

## **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality	
Deliveries	Archiving object RV_LIKP	
Check-In Data of Means of Transport and Visitors	Data destruction object LE_SHP_LECI_DESTRUCTION	

## Relevant Application Objects and Available EoP/WUC functionality

Application	Implemented Solution (EoP or WUC)	Further Information
Sales (SD_ERP)	EoP check	For more information about the end of purpose check, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under
		🌗 Product Assistance ≽ Enterprise
		Business Applications ≽ Supply Chain
		Logistics Execution > Delivery
		Management (LE-SHP) > Data Management in Delivery Management
		Blocking and Deletion of Personal Data
		in Delivery Management > Business Partner End of Purpose (EoP) Check in
		Delivery Management (LE-SHP) 】

## **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of customer and supplier master data in Customizing under  $rac{1}{2}$  *Logistics* General Business Partner Deletion of Customer and Supplier Master Data.

You execute the rebuild of retention information in Customizing under Sales and Distribution Data Transfer Data Aging and Archiving Archiving Data Rebuilding of Retention Information in SD.

You can enhance the EoP check in Customizing under Sales and Distribution System Modifications Business Add-In BAdI: Enhancements for End of Purpose Check .

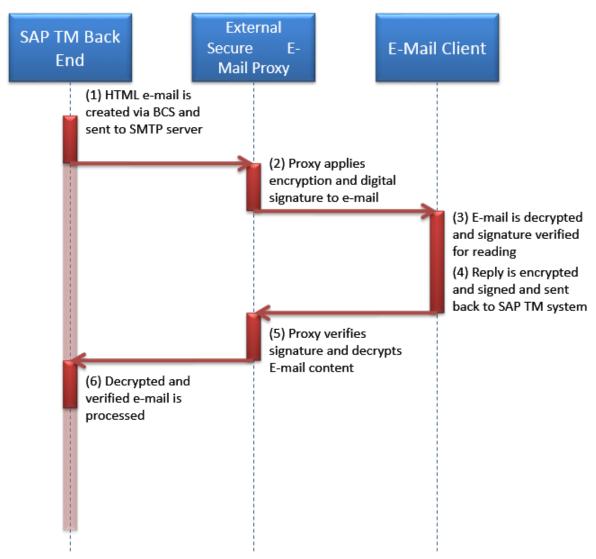
# 13.9.2.2 Transportation Management

This section of the guide for SAP S/4HANA, on-premise edition contains information on tasks specific to Transportation Management.

# 13.9.2.2.1 Security Aspects of Data, Data Flow and Processes

## **E-mail-Based Tendering Scenario**

The figure below shows an overview of the e-mail based tendering scenario for Transportation Management (TM).



E-Mail-Based Tendering Scenario

Steps for E-Mail Based Tendering Scenario

Step	Description	Security Measure
1	HTML e-mail is created via BCS and sent to SMTP server	In Customizing for TM, the use of encryption and digital signatures needs to be enabled. In Customiz- ing for <i>Transportation Management</i> , choose Freight Order Management Tendering Define General Settings for Tendering 03 – E-mail and SMS Content E-Mail Security Settings

Step	Description	Security Measure
2	Proxy applies encryption and digital sig- nature to e-mail	External secure e-mail proxy needs to be maintained and activated for the TM system. For more information, see SAP Note 149926 A. Keys must be exchanged between the sender and re- cipient prior to sending the e-mail. We highly recommend that you set up the policy for the e-mail proxy in such a way that e-mails can be sent only if encryp- tion and digital signatures are enabled. If this is not possible, for example, due to missing keys, e-mails must not be sent in an insecure way.
3	E-mail is decrypted and signature veri- fied for reading	The e-mail client of the recipient must support encryption and digital signa- tures, and keys must have been ex- changed beforehand by the sender and the recipient.
4	Reply is encrypted and signed and sent back to TM system	Refer to step 3
5	Proxy verifies signature and decrypts e- mail content	Refer to step 2
6	Decrypted and verified e-mail is proc- essed	Not applicable

## → Recommendation

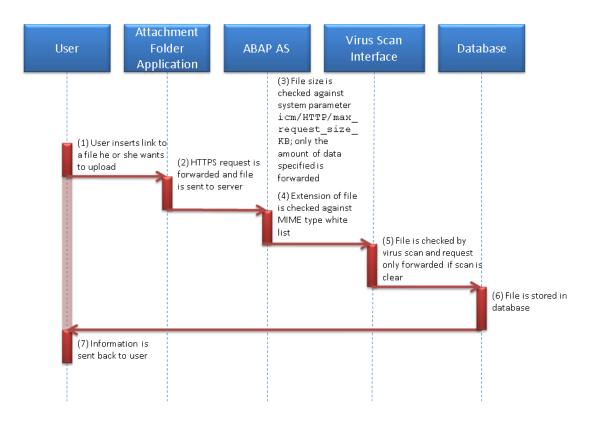
To access the TM system externally, we recommend that you define a system alias in the web dispatcher. The web dispatcher redirects the request to the correct hostname and port so that an external user can use a hyperlink, which contains the alias, to access the system.

You create a tendering notification e-mail in the TM system. The system sends this e-mail to the carrier with a hyperlink to the carrier's worklist in the TM system or in the TM collaboration portal. The hyperlink contains the system alias instead of the physical hostname and port. To use the alias, ensure that you have implemented SAP Note 1748036 or 1747651 and SAP Note 1783590 . Subsequently, you need to specify the following settings in the TM system:

- 1. Create an alias in transaction SM59.
- 2. In the *Target Host* field, enter the system alias as specified in the web dispatcher.
- 3. Enter the alias in the 03 E-Mail and SMS Content screen in Customizing for Transportation Management under ID Freight Order Management Transportation Screen Settings for Tendering .

## **File Upload Scenario**

The figure below shows an overview of the file upload scenario for TM.



#### File Upload Scenario

The table below shows the security aspects to be considered for the process step and what mechanism applies.

Steps for File Upload Scenario

Step	Description	Security Measure
1	User inserts link to a file he or she wants to upload	User needs to be aware of the file he or she wants to upload
2	HTTPS request is forwarded and file is sent to server	Not applicable

Step	Description	Security Measure
3	File size is checked against system parameter icm/HTTP/ max_request_size_KB; only the amount of data specified is forwarded	Maximum file size needs to be re- stricted to secure the server. For more information, go to https:// help.sap.com/s4hana_op_2021, enter Security Notes for FileUpload UI EI- ements into the search bar, press Enter, and open the search result with that title.
4	MIME type of file is checked against al- lowlist	The extension of the uploaded file (but not its content) is checked against MIME type allowlist; as a prerequi- site for using the allowlist, SAP Note 1514253 must be implemented.
5	File is checked by virus scan and re- quest only forwarded if scan is clear	Virus scan needs to be active in your system. For more information, go to https:// help.sap.com/s4hana_op_2021, enter <i>SAP Virus Scan Interface</i> into the search bar, press Enter, and open the search result with that title. We strongly recommend that you cre- ate a virus scan profile with linkage type <i>All steps successful</i> .
6	File is stored in database	Not applicable
7	Information is sent back to user	Not applicable

## 

Only file extensions are compared to the entries in the allowlist, not the content of the files.

The file upload function can be disabled to prevent users from uploading files to your system. To disable the file upload function, you must implement SAP Note 1514253 Are. We recommend that you disable the upload function if it is not required by your business scenarios.

Always ensure that your virus scan is set up and working correctly before enabling file uploads. If your virus scan is not up and running, do not use the file upload.

For information about uploading TACT rates to TM, go to https://help.sap.com/s4hana\_op\_2021, enter TACT Rate Upload into the search bar, press Enter, and open the search result with that title.

# 13.9.2.2.2 Authorizations

Transportation Management (TM) uses the authorization concept provided by the Application Server ABAP. Therefore, the recommendations and guidelines for authorizations as described in the *Application Server ABAP Security Guide, Java Security Guide, and ABAP and Java Security Guides* also apply to TM.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP and the User Management Engine's user administration console for the AS Java.

## **Role and Authorization Concept for Transportation Management**

Authorization objects are delivered with TM. For more information about the authorization objects and how to use them, see the following section.

## **Standard Authorization Objects**

For TM, there are two kinds of authorization objects:

- Static checks of the technical business objects along with their nodes and actions, or of organizational data objects
- Instance-based authorization objects, with which you can check authorization for the specified business documents or other objects, depending on business-relevant data such as organization information

For instance-based authorization checks, there are two basic concepts. First, you can define authorization values based on identifiers for all profiles or other objects that cannot be classified any further by specific types, but only depending on their identifier. Second, you can define authorization values based on category, type, and further characteristics such as organizational data that can classify business documents beyond their identifier.

Besides the standard activities that can be defined for each authorization object for authorization field ACTVT, you can also define whole groups of activities for several authorization actions as an activity area. This means that you can define a distinct activity area, thereby allowing or preventing a whole set of actions related to this area. For example, you do not have to define all actions relating to subcontracting activities separately for a role, but only to define the activity area for subcontracting.

For more information about authorizations in TM, see http://help.sap.com/s4hana under Product Assistance Enterprise Business Applications Supply Chain Delivery and Transportation Transportation Management (TM) Basic Functions Authorizations .

If you want to display the authorization objects in TM, on the SAP Easy Access screen, choose Tools ABAP Workbench Development Other Tools Authorization Objects Objects and open object class scrs.

## i Note

You can also create your own authorization objects and implement the corresponding checks in BAdls *Authorization Check* and *Data Retrieval Before Authorization Check*.

For more information, see Customizing for *Transportation Management* under Business Add-Ins (BAdls) for *Transportation Management* Basic Functions Authorizations .

In TM, you have a special permission object T\_ADMIN. System users who run batch jobs can use this permission object. To use this permission object, you must have all application specific permissions. Note that if you maintain this object in a certain role, all other TM permission objects will not be checked for this role anymore.

The table below shows the security-relevant authorization objects from other components that are used by TM. The list does not include basis authorization objects used for central functions or administration.

Authorization Object	Field	Value	Description
SAP SCM Basis 7.0			
/SCMB/PESL	ACTVT, USER	(06) Delete	Define Planning Service Man-
		(34) Write	ager (PSM) Selection. The authorization object enables
		In the USER field, you can en-	the specified user to save
		ter the user for which you	and delete his or her selec-
		want to execute the activities	tions.
		in the ACTVT field.	
/SCTM/SCU	/SCMB/SCU ACTVT		Use of supply chain units in routes.
C_MD_SCU	/SCMB/SCU, ACTVT		
Business Rules Framework	x		
FDT_OBJECT	FDT_ACT		You use this authorization
	FDT_APPL		object to control usage of ob-
	FDT_OBJTYP		jects of the specified type in BRFplus.
FDT_WORKB	FDT_WB_ACT		This authorization object controls whether a user is authorized to use the BRFplus workbench and its tools.
APO			
C_APO_DEF	ACTVT, APO_PLNR,	(01) Create or generate	APO Authorization Object:
	APO_DEFT, APO_DEFN	(02) Change	Master Data, Resource Defi- nitions
		(03) Display	
		(06) Delete	

Standard Non-TM Authorization Objects

Authorization Object	Field	Value	Description
C_APO_LOC	ACTVT, APO_LOC	(01) Create or generate	APO Authorization Object:
		(02) Change	Master Data, Locations
		(03) Display	
		(06) Delete	
		(16) Execute	
		(32) Save	
C_APO_PROD	ACTVT, APO_LOC, APO_PROD	(01) Create or generate	APO Authorization Object:
		(02) Change	Master Data, Products
		(03) Display	
		(06) Delete	
		(16) Execute	
C_APO_RES	ACTVT, APO_PLNR, APO_LOC, APO_RES	(01) Create or generate	APO Authorization Object: Master Data, Resources
		(02) Change	
		(03) Display	
		(06) Delete	
		(16) Execute	
EH&S			
C_EHSP_TPP	ACTVT, LANGUAGE, ESECATPIN, ESEPHRGRP, PPSTAT	(02) Change	This authorization is checked in the transactions for phrase management for entry into the hit list.
		(03) Display	
C_SHEP_TPG	ACTVT, ESECATPIN, ESEPHRGRP	(01) Create or generate	This authorization object
		(02) Change	is checked in the phrase management transactions
		(03) Display	when entering and leaving
		(59) Distribute	the hit list. The activities "change" and "display" are also checked here.

Authorization Object	Field	Value	Description
M_MATE_DGM	ACTVT	(01) Create or generate	Using the authorization ob-
		(02) Change	ject M_MATE_DGM, you can prevent dangerous goods
		(03) Display	master data from being dis-
		(06) Delete	played or edited.
		(61) Export	
		(82) Supplement	
Formula & Derivation Tool			
FDT_OBJECT	FDT_APPL, FDT_OBJTYP,	(1) Create	You use this authorization
	FDT_ACT	(2) Change	object to control the author- ization to display, create,
		(3) Display	change, or delete objects
		(4) Delete	in the Formula & Derivation
		(5) Activate	Tool (including functions, e: pressions, expression types filters, and applications).
SAP SCM Optimizer			
S_RFC	ACTVT, RFC_NAME, RFC_TYPE	(16) Execute	Required authorization to start the SAP SCM Optimize and use most of the adminis trator transactions.
SAP Event Management			
X_EM_EH	ACTVT, /SAPTRX/PN, /	(03) Display	Event handler authorization
	SAPTRX/PV	(10) Post	
X_EM_EH_CH	ACTVT, /SAPTRX/SO	(01) Create or generate	Event handler changes
		(02) Change	
		(05) Lock	
		(06) Delete	
		(63) Activate	
		(95) Unlock	
X_EM_EVM	ACTVT, /SAPTRX/CS, / SAPTRX/CD	(32) Save the sender code set and sender code ID	Event messages

### **Cross-Application Authorization Objects**

Authorization Object	Field	Value	Description
CA_POWL	POWL_APPID, POWL_QUERY, POWL_CAT, POWL_LSEL, POWL_TABLE, POWL_RA_AL	POWL_QUERY: (01) Users are allowed to cre- ate, change, and delete their own queries for all POWL ob- ject types assigned to them (compare with Customizing tables POWL_TYPE_USR and POWL_TYPE_ROL).	Specifies the authorities for Personal Object Worklist (POWL) iViews
		(02) Users are only al- lowed to create their own queries on the ba- sis of admin queries as- signed to them in Customiz- ing tables POWL_QUERY_USR and POWL_QUERY_ROL re- spectively. (Note: this is also subject to the user – POWL object type assignments.)	
		(03) (and other values): Users are only allowed to change admin queries as- signed to them with respect to the select options restric- tions of those admin quer- ies (thus creating a separate "derivation" for each admin query transparently)	
		POWL_CAT: (01) Users are allowed to cre- ate, change, and delete their own categories and assign queries to them.	
		(02) Users are only allowed to assign queries to the ex- isting categories and change the order of queries.	
		(03) (and other values): Users are not allowed to re- assign queries or change the query order. Note: if field POWL_QUERY is set to 01 or 03, setting POWL_CAT to 03 is not advisable. Therefore,	

			Description
		the value is implicitly set to 02 in this case.	
S_SERVICE	SRV_NAME, SRV_TYPE		This authorization object is automatically checked when external services are started. This is required for Gateway Services used by the TM Col- laboration Portal
S_RFCACL	RFC_SYSID, RFC_CLIENT,RFC_USER, RFC_EQUSER, RFC_TCODE, RFC_INFO,ACTVT	(16) Execute	Authorization check for RFC users, especially for trusted systems. This is required for Gateway Services used by the TM Collaboration Portal.
S_WFAR_OBJ	ACTVT OAARCHIV	(01) Create or generate	This authorization object is used to control access to ar- chived documents.
	OADOKUMENT OAOBJEKTE		
S_ARCHIVE	ACTVT APPLIC ARCH_OBJ		This authorization object is used in SAP archiving pro- grams to protect the access to archive files
B_BUPA_RLT	ACTVT RLTYP		With this authorization object you define which BP roles can be edited.
B_BUPR_BZT	ACTVT RELTYP		With this authorization object you establish which re- lationship categories can be processed.
S_DATASET	ACTVT FILENAME PROGRAM		You use this object to assign authorizations for accessing operating system files.
S_WF_WI	TASK_CLASS WFACTVT WI_TYPE		Authorization object for working with work items in SAP Business Workflow
S_SCD0	ACTVT		

#### → Recommendation

To segregate duties using roles and authorization values in TM, we recommend that you restrict the authorizations of the different roles to the business-related minimum.

With the authorization concept provided by TM, you can restrict authorization based on business document categories, such as *Freight Order* or *Freight Booking*, or on business document types, which you can create for the supplied business document categories. Furthermore, all critical business-related activities can be restricted for the different roles. These activities include creating business documents, displaying business documents or master data, triggering charge calculations, subcontracting freight documents, requesting customs declarations, and others activities or activity areas for the authorization objects of object class SCTS. Duties can, therefore, be segregated according to your business and scenarios.

Note that we do not recommend providing one role with full authorization for a business document or process, so that one role cannot be used, for example, to create and maintain a business document, add charge data to it, send it to a business partner, and create the invoice for that document. Such activities should be spread over different roles.

In addition, one user must not be assigned to different roles that would provide full authorization for a business document or process as described above.

### i Note

If your scenario contains an approval workflow process, you need to create or maintain user WF-BATCH accordingly.

For general information about creating and maintaining the WF-BATCH user, see SAP Note 1251255/

# 13.9.2.2.3 Internet Communication Framework Security

You should only activate those services that are required for the applications running in your system. For Transportation Management, the following services are required:

- /sap/option
- /sap/option/-gui
- /sap/option/-stateful
- /sap/option/-stateless
- /sap/option/-transactional
- /sap/public
- /sap/public/bc
- /sap/public/bc/abap
- /sap/public/bc/icf
- /sap/public/bc/icf/logoff
- /sap/public/bc/icons
- /sap/public/bc/icons\_rtl

- /sap/public/bc/its
- /sap/public/bc/its/designs
- /sap/public/bc/its/mimes
- /sap/public/bc/pictograms
- /sap/public/bc/ur
- /sap/public/bc/webdynpro
- /sap/public/bc/webdynpro/adobeChallenge
- /sap/public/bc/webdynpro/mimes
- /sap/public/bc/webdynpro/Polling
- /sap/public/bc/webdynpro/ssr
- /sap/public/bc/webicons/
- /sap/public/bc/workflow
- /sap/public/bsp
- /sap/public/bsp/sap
- /sap/public/bsp/sap/htmlb
- /sap/public/bsp/sap/public
- /sap/public/bsp/sap/
- /sap/public/bsp/sap/alertinbox
- /sap/bc/color\_icon
- /sap/bc/fpads
- /sap/bc/gui
- /sap/bc/gui/sap
- /sap/bc/gui/sap/its
- /sap/bc/gui/sap/its/webgui
- /sap/bc/icf
- /sap/bc/nwbc
- /sap/bc/soap
- /sap/bc/srt
- /sap/bc/srt/xip
- /sap/bc/srt/xip/scmtms
- /sap/bc/srt/xip/scmtms/cfirsuite\_conf
- /sap/bc/srt/xip/scmtms/exportdeclarationsuite
- /sap/bc/srt/xip/scmtms/gettranspdocuri
- /sap/bc/srt/xip/scmtms/icpy\_trq\_cancln\_rq
- /sap/bc/srt/xip/scmtms/icpy\_trq\_rq
- /sap/bc/srt/xip/scmtms/icpy\_trq\_simrc
- /sap/bc/srt/xip/scmtms/inbdlvconf\_v1
- /sap/bc/srt/xip/scmtms/invoicenotification\_in
- /sap/bc/srt/xip/scmtms/outbdlvbulkconf
- /sap/bc/srt/xip/scmtms/tor\_invprepcnf
- /sap/bc/ui5\_ui5/sap/tm\_scenblds1
- /sap/bc/webdynpro

- /sap/bc/webdynpro/sap
- /sap/bc/webdynpro/scmtms
- /sap/bc/workflow
- /SAPconnect

You must activate the following services if you intend to use the Gantt chart in the transportation cockpit:

- /sap/public/bc/ui5\_ui5
- /sap/bc/bsp/scmtms/gantt\_proxy

You must activate the following services if you intend to use the map in the transportation cockpit:

- /sap/bc/bsp/scmtms/common
- /sap/bc/ui5\_ui5/scmtms/common
- /sap/bc/bsp/scmtms/geomap
- /sap/bc/ui5\_ui5/scmtms/geomap

You must activate the following services if you intend to use the 3D load plan in the transportation cockpit:

- /sap/bc/bsp/scmtms/common
- /sap/bc/ui5\_ui5/scmtms/common
- /sap/bc/bsp/scmtms/lso3d
- /sap/bc/ui5\_ui5/scmtms/lso3d

You must activate the /sap/bc/apc/fpm\_apc service if you intend to use multiple windows in the transportation cockpit.

Use transaction SICF to activate these services.

### i Note

#### Services

- /sap/opu/odata/SCMTMS/TENDERING/ (Business process: Tendering)
- /sap/opu/odata/SCMTMS/EVENT\_NOT/ (Business Process: Event Notification)
- /sap/opu/odata/SCMTMS/INVOICE\_SUBMISSION/ (Business Process: Invoice Submission)
- /sap/opu/odata/SCMTMS/FRT\_PROCUREMENT/ (Business Process: Strategic Freight Procurement)
- /sap/opu/odata/SCMTMS/INVOICING/ (Business Process: Self-Billing)
- /sap/opu/odata/SCMTMS/FO\_CONFIRMATION/ (Business process: Freight Orders for Confirmation)

If your firewall(s) or Web dispatcher(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter Activating and Deactivating ICF Services into the search bar, press Enter, and open the search result with that title.

For more information about ICF security, go to https://help.sap.com/s4hana\_op\_2021, enter *RCF/ICF Security Guide* into the search bar, press Enter, and open the search result with that title.

# 13.9.2.2.4 Deletion of Personal Data

## Use

Transportation Management (TM) might process data (personal data) that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544

For more information see also the specific notes for TM:

- 2149395 / Deletion and Blocking of cBP in TM
- 2149396 Simplified Data Deletion based on SAP ILM in TM
- 2941705 // Information Retrieval Framework (IRF) Enablement in TM for SAP S/4HANA

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. TM uses SAP ILM to support the deletion of personal data as described in the following sections.

SAP delivers an end of purpose check for business partners and locations in TM using a two-step approach:

- 1. The system fills a new data base table with the Start of Retention Time (SoRT) information per business partner or location business object and application rule variant as soon as a 'completed' document is saved.
- 2. The system uses the EoP check to decide whether a business partner or location can be blocked. During the EoP check, the system determines the SoRT information relevant for that business partner or location from the database table containing the SoRT information. The SoRT information is required to determine the relevant ILM policies and to calculate the correct end-of-purpose time depending on the defined ILM policies.

For more information, see http://help.sap.com/s4hana under Product Assistance Enterprise Business Applications Supply Chain Data Management in Supply Chain Logistics Execution (LE) Data Management in Transportation Management Blocking and Deletion of Personal Data in TM End-of-Purpose Framework .

SAP delivers a where-used check (WUC) for business partners and locations in TM including master data objects such as transportation charge rates, transportation charge scales, locations, and resources.

TM registers an EoP check in the Customizing settings for the blocking and deletion of business partners and locations and in addition provides a WUC for business partners and locations. For information about the Customizing of blocking and deletion for TM, see below, Configuration: Simplified Blocking and Deletion.

## **Features**

#### End of Purpose (EoP) Check

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases.

- Phase one: The relevant data is actively used.
- Phase two: The relevant data is actively available in the system.

• Phase three: The relevant data needs to be retained for other reasons. For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked. Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior in the following ways:

- Display: The system does not display personal data of a blocked business partner or location.
- Change: It is not possible to change a completed business document that contains a blocked business partner or location.
- Create: It is not possible to create a business document using a blocked business partner or location. As soon as a blocked business partner or location is entered, the system raises a suitable error message.
- Copy/Follow-Up: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- Search: The system does not display blocked data in the result list of search helps. The same is true for technical queries based on the business object for business partner /SCMTMS/BUPA and the business object for locations (/SCMTMS/LOCATION).

It is possible to display blocked data if a user has special authorization (SAP\_CA\_BP\_DP\_ADMIN). However, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

Application	Implemented solution (EoP or WUC)	Further information
ТМ	End of Purpose Check (EoP)	The End of Purpose check (EoP) for
	EoP Function Module:	business partners includes the follow- ing business objects:
	/SCMTMS/DPP_EOP_CHECK	• /SCMTMS/BUS_SHARE
		• /SCMTMS/CUSTFREIGHTINVREQ
		• /SCMTMS/FREIGHTAGREEEMENT
		• /SCMTMS/SUPPFREIGHTINVREQ
		• /SCMTMS/TOR
		• /SCMTMS/TRQ
		• /SCMTMS/TAL
		• /SCMTMS/WAYBILLNO
		The End of Purpose check (EoP) for lo- cations includes the following business objects
		• /SCMTMS/CUSTFREIGHTINVREQ
		/SCMTMS/SUPPFREIGHTINVREQ
		• /SCMTMS/TOR
		<ul> <li>/SCMTMS/TRQ</li> </ul>

#### Relevant Application Objects and Available EoP functionality

Application	Implemented solution (EoP or WUC)	Further information	
ТМ	Where-Used-Check (WUC)	In addition to the business objects har dled in the EoP Check, the Where-Use Check (WUC) for business partners in cludes also master data objects such as:	
		<ul> <li>Transportation Charge Calculation Sheets</li> <li>Transportation Charge Rates</li> <li>Transportation Charge Scales</li> <li>Locations</li> <li>Resources</li> </ul>	

#### **Process Flow**

- 1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
  - Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: CA\_BUPA) or location . (ILM object SCMB\_LOC).
  - Run transaction IRMPOL and maintain the required retention policies for the ILM objects of TM.
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. To determine which business partners or locations have reached end of purpose and can be blocked, you do the following, if you have the necessary authorization:
  - Run transaction BUPA\_PRE\_EOP to execute the end of purpose check function for the central business partner.
  - Run transaction / SCMB/LOC\_PRE\_EOP to execute the end of purpose check function for the location.
- 4. To unblock blocked business partner or location data, you do the following, if you have the necessary authorization:
  - Request unblocking of blocked business partner data by using the transaction BUP\_REQ\_UNBLK.
  - You can unblock the requested data by running the transaction BUPA\_PRE\_EOP.
  - For unblocking location data you can run the transaction / SCMB/LOC\_UNBLOCK\_MD.
- 5. You delete data by using the transaction ILM\_DESTRUCTION for the ILM objects of TM.

#### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of data in Customizing for *Cross-Application Components* under Data Protection.

- Define the settings for authorization management under Data Protection Authorization Management . For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for.
  - Business Partner
    - Cross-Application Components under Data Protection Blocking and Unblocking Business Partner
  - Location

Transportation Management Master Data Transportation Network Location Location Master Deletion

Define the Customizing settings for TM. For more information, see <a href="http://help.sap.com/s4hana">http://help.sap.com/s4hana</a> under
 Product Assistance Enterprise Business Applications Supply Chain Data Management in Supply Chain Logistics Execution (LE) Data Management in Transportation Management Blocking and Deletion of Personal Data in TM Customizing Settings for Data Protection and Privacy .

# 13.9.2.2.5 Depersonalization of Data

Transportation Management (TM) may process data (personal data) that is subject to the data protection laws applicable in specific countries.

When you use the scenario builder from your productive system, the scenario builder may process your personal data. Hence you must use the BAdl /SCMTMS/SB\_ADD\_TEMPLATE\_DATA to depersonalize data before using it in the scenario builder.

This BAdl contains the method CHECK\_AND\_ADJUST\_DATA. This method processes the data that you have selected to use in the scenario builder.

For more information on example implementation of how you can access the data in the BAdI, see / SCMTMS/ SB\_ADD\_TEMPL\_DATA\_SMPL.

# 13.9.2.2.6 Security-Relevant Logging and Tracing

SAP systems have a variety of logs for system administration, monitoring, problem solving, and auditing purposes. Audits and logs are important for monitoring the security of your system and to track events, in case of problems.

### i Note

Auditing and logging for ABAP Platform is described in detail in the ABAP Platform Security Guide.

Go to https://help.sap.com/s4hana\_op\_2021, enter Security Aspects for Lifecycle Management into the search bar, press Enter, open the search result with that title, and navigate to Auditing and Logging.

## Security Audit Log Triggered by Virus Scan Interface (VSI)

Class CL\_VSI automatically creates entries in the Security Audit Log for infections and scan errors found, together with the following information:

- Profile
- Profile step allowing the detection of the scanner-group
- Kind of virus found, with internal virus ID of the scan engine, if available

• User name and timestamp

The messages logged are located in message class VSCAN using system log messages BU8 and BU9 (created in transaction SE92). The severities are set to *High* and *Medium* respectively. The severity of the audit class is set to *Miscellaneous*.

For more information, see Customizing for SAP Supply Chain Management under SAP Web Application Server System Administration Virus Scan Interface .

## Audit Information System (AIS)

Information about auditing and logging for the Audit Information System (AIS) is described in detail in the ABAP Platform Security Guide.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter Audit Information System (AIS) into the search bar, press Enter, and open the search result with that title.

For more information about security logs for the SAP Gateway, go to https://help.sap.com/s4hana\_op\_2021, enter *Logging in SAP Gateway* into the search bar, press **Enter**, and open the search result with that title.

## **Transportation Management (TM)**

#### Tracing and Logging of Business Objects

In TM, you can log messages raised by business objects in the application log.

In the standard system, logging is deactivated. To activate logging, in Customizing for *Transportation Management*, choose *Basic Functions User Interface Define Message Settings* (note that this has negative impact on overall system performance; this is why SAP recommends to switch on logging only when required).

To access the application log, on the *SAP Easy Access* or in SAP Business Client screen, choose Application Administration Application Log: Display Logs Alternatively, call transaction SLG1.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Logging of Specific Activities* into the search bar, press **Enter**, open the search result with that title, and navigate to *Application Logging*.

#### **Activating Change Documents**

In TM, you can activate change documents to log changes to master data, business objects, and so on.

You must activate change documents in Customizing before the system can store them. For information about the objects for which you can activate change documents and where to activate them, see the corresponding section in the TM documentation:

Object	Customizing Path
Location	<ul> <li>Transportation Management Master Data</li> <li>Transportation Network Location Activate Change</li> <li>Documents</li> </ul>
Transportation lane	<ul> <li>Transportation Management Master Data</li> <li>Transportation Network Transportation Lane Activate</li> <li>Change Documents</li> </ul>
Product	SCM Basis > Master Data > Product > Activate Change
Freight unit	<ul> <li>Transportation Management</li> <li>Planning</li> <li>Freight Unit Types</li> <li>(Track Changes checkbox)</li> </ul>
Freight order	<ul> <li>Transportation Management</li> <li>Freight Order Management</li> <li>Freight Order</li> <li>Define Freight Order Types</li> <li>(Track</li> <li>Changes checkbox)</li> </ul>
Freight booking	<ul> <li>Transportation Management</li> <li>Freight Order Management</li> <li>Freight Booking</li> <li>Define Freight Booking Types</li> <li>(Track</li> <li>Changes checkbox)</li> </ul>
Freight agreement	<ul> <li>Transportation Management Master Data</li> <li>Agreements and Service Products Define Freight</li> <li>Agreement Types (Track Changes checkbox).</li> </ul>
Forwarding agreement	<ul> <li>Transportation Management Master Data</li> <li>Agreements and Service Products Define FWA and Service</li> <li>Product Catalog Types (Track Changes checkbox).</li> </ul>
Forwarding order	Transportation Management Forwarding Order Management Forwarding Order Define Forwarding Order Types (Track Changes checkbox).
Forwarding quotation	Transportation Management Forwarding Order Management Forwarding Quotation Define Forwarding Quotation Types (Track Changes checkbox).

Object	Customizing Path
Forwarding settlement	Transportation Management Settlement Forwarding Settlement Define Forwarding Settlement Document Types (Track Changes checkbox).
Freight settlement	Transportation Management Settlement Freight Settlement Define Freight Settlement Document Types (Track Changes checkbox).
Order-based transportation requirement	Transportation Management Integration ERP Logistics Integration Order-Based Transportation Requirement Define Order-Based Transportation Requirement Types (Track Changes checkbox).
Delivery-based transportation requirement	Transportation Management Integration ERP Logistics Integration Delivery-Based Transportation Requirement Define Delivery-Based Transportation Requirement Types
Service order	<ul> <li>Transportation Management Freight Order Management</li> <li>Service Order Define Service Order Types (Track Changes checkbox).</li> </ul>

## SAP SCM Optimizer

For information about the trace and log files for the SAP SCM Optimizer, see the SAP SCM 7.0 Component Security Guide.

To delete all the data privacy relevant information in log files and the explanation tool tables, you must run the following reports periodically:

- RCC\_CLEANUP for SAP SCM Optimizer log files Deletes all log entries made by RCC and all external files on remote engine servers for which the log deletion time parameter is set in RCC\_CUST.
- /SCMTMS/PLN\_EXP\_DELETE for TM explanation tool Deletes optimizer explanation logs older than x days.

The general recommendation is to run these reports everyday as stated in the Operations Guide.

For more information about the logging and tracing mechanisms, go to https://help.sap.com/ s4hana\_op\_2021, enter Security Aspects for Lifecycle Management into the search bar, press *Enter*, open the search result with that title, and navigate to Auditing and Logging.

# 13.9.3 Warehousing

# 13.9.3.1 Extended Warehouse Management

# 13.9.3.1.1 Authorizations

Extended Warehouse Management (EWM) uses the authorization concept provided by the AS ABAP or AS Java. Therefore, the recommendations and guidelines for authorizations as described in the Application Server ABAP Security Guide and SAP NetWeaver AS Security Guide Java also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP and the User Management Engine's user administration console on the AS Java.

### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under *User Administration and Authentication*.

## **Standard Authorization Objects**

To gain an overview of the authorization objects for EWM, proceed as follows:

- 1. Open transaction AUTH\_DISPLAY\_OBJECTS to display active authorization objects.
- 2. In the overview, expand the following subtree of authorizations related to EWM.
  - 1. Authorizations Extended Warehouse Management (SCWM)
  - 2. Dock Appointment Scheduling (SCDS)
  - 3. Authorizations SCM Basis (SCMB)
  - 4. Master Data Authorization Objects (SCMD)

If you want to display the technical names of the authorization objects, choose  $\mathbb{P}$  *Edit*  $\mathbb{P}$  *Technical Names On*  $\mathbb{Z}$ .

3. If you want to get a detailed description, choose the *Information* button next to the authorization object you are interested in.

## Warehouse-Based Authorization

#### Warehouse-Specific Field in Authorization Objects

If you have multiple warehouses modelled in EWM, you may need people working in one warehouse to be able to access data from another warehouse. Many authorization objects in EWM contain a specific authorization field for this purpose, for example:

- /SCWM/LGNU (Warehouse Number/Warehouse Complex) This is the most commonly used authorization field. It is used, for example, in EWM monitor authorization object / SCWM/MO.
- / SCWM / ORG (Location / Organizational Unit)
- / SCMB / LGNU (Warehouse Number/Warehouse Complex)

#### Warehouse in Customizing or Administration

In other cases, such as in administration or Customizing, EWM does not use specific authorization objects. Instead, you can use generic authorization objects to limit the access to tables and views, for example:

- s\_tabu\_nam (Table Access by Generic Standard Tools)
- S\_TABU\_LIN (Authorization for Organizational Unit)

## Example

The Customizing activity *Define Storage Bin Types* has the assigned Customizing object / SCWM/T303. The underlying database table / SCWM/T303 contains field LGNUM (warehouse number) with data element / SCWM/ LGNUM (*Warehouse Number/Warehouse Complex*). You can use generic authorization objects to limit the access to tables and views, as follows:

- Use authorization object S\_TABU\_NAM to limit access to Customizing object /SCWM/T303.
- Use authorization object S\_TABU\_LIN to limit access based on organizational criteria. You can also use authorization field ORG\_CRIT (*Organization Criterion for Key-Specific Authorization*) and use value / SCWM/LGNU (*Warehouse Number/Warehouse Complex*) to be able to enter a warehouse in ORG\_FIELD1.

For more information, see the documentation of authorization objects S\_TABU\_NAM and S\_TABU\_LIN in transaction SU21.

#### **BRFplus**

BRFplus is sometimes used in EWM, for example, in Labor Management. However, BRFplus does not recognize organizational units such as the warehouse. Therefore, if BRFplus entities should be separated based on warehouse, you must consider this during the implementation phase so that you can use alternative BRFplus mechanisms.

For information about the authorization concept of BRFplus, go to https://help.sap.com/s4hana\_op\_2021, enter *Services for Application Developers* into the search bar, press **Enter**, open the search result with that title, and navigate to **Business Rule Framework plus (BRFplus)** Concepts Authorizations

# **Critical Combinations**

### **Appointment Planner for Carrier**

### i Note

These authorizations are relevant only if you are using SAP Dock Appointment Scheduling.

SAP Dock Appointment Scheduling offers a collaboration scenario where appointment planners for carriers can log on to the SAP Dock Appointment Scheduling system, and view and maintain appointments for their carrier. Since this potentially means that employees of a different company access SAP Dock Appointment Scheduling from outside the company network, you must put a special focus on authorizations. This kind of user should have very limited authorizations. As well as this, they should be able to access data of their own carrier only, and not be able to access other carriers' data. They should not be able to see internal data, like overall capacities of loading points. Therefore, you must be very careful and restrictive when assigning roles and authorizations to this kind of user.

SAP Dock Appointment Scheduling delivers a special authorization field for this.

### i Note

We recommend that you define, in the roles, the loading points for which a user may view or create appointments. You can do this in the *Loading Point* authorization field (/SCWM/DSLP) in the authorization objects Loading Appointment (/SCWM/DSAP) and Slot (/SCWM/DSSL).

In addition, the authorization field *User Process Scope for Dock Appointment Scheduling* (/SCWM/DSPS) is very important. It is available on the Loading Appointment and Slot authorization objects. For appointment planners for carriers, set this field to *Scope for an Appointment Planner for Carrier*. This ensures that this user can create and view appointments only for the carrier that is assigned to him or her. Otherwise such a user could create appointments for any carrier.

#### Warehouse Management Monitor: General

In the warehouse management monitor (/SCWM/MON), you can monitor and access a wide area of application content and also trigger actions. Due to the high amount of different data that can be accessed, this may be critical and you may want to restrict the access to the monitor and to the data and actions which can be used. Therefore, the warehouse management monitor provides a concept to restrict which persons can access which monitor nodes and which actions can be triggered. The corresponding authorization object is /SCWM/MO.

## Warehouse Management Monitor: Authorization to Display Batch Execution Data

In the warehouse management monitor (/SCWM/MON), you can execute selections using batch jobs. You can view the results in the warehouse management monitor. During the selection, the system performs the normal authorization checks and selects and stores only data for which the user has authorization in the data containers for the warehouse management monitor. But if these data containers are then displayed by other users, the system does not perform these authorization checks. Therefore, you should only grant the authorization to display batch execution data for monitor nodes or users where these checks are not critical.

The authorization object used for the authorization to display batch execution data in the warehouse management monitor is /SCWM/DATC. For more information about this authorization object and the warehouse management monitor, see SAP Library for SAP S/4HANA at https://help.sap.com/s4hanar . In SAP Library, choose SAP S/4HANA > Enterprise Business Applications > Supply Chain > Extended Warehouse Management > Monitoring > Warehouse Management Monitor ].

## Maintaining Authorizations for Integration with SAP Components

### Maintaining Authorizations for Integration of EWM Within Supply Chain

#### i Note

This is not relevant for standalone SAP Dock Appointment Scheduling.

For the integration of EWM within Supply Chain, that is, with Logistics Execution (LE) and Logistics – General (LO), use the authorization roles for the remote function call (RFC) destination users. For more information about these roles, see SAP Library for SAP S/4HANA at https://help.sap.com/s4hanar In SAP Library, choose SAP S/4HANA > Enterprise Business Applications > Supply Chain > Extended Warehouse Management > Roles for Extended Warehouse Management (EWM) .

For the integration from Supply Chain to EWM, for example, the role /SCWM/ERP\_EWM\_INTEGRATION exists. For the integration from EWM to Supply Chain, the corresponding RFC users also require the proper authorizations. For more information, see SAP Note 2081387/.

In some cases, for example, for migration functions like transaction /SCWM/MIG\_PRODUCT, the RFC enabled function module RFC\_READ\_TABLE is called on the Supply Chain side from EWM. For such scenarios, the corresponding RFC user requires this authorization. To avoid misuse, you should restrict the tables to be accessed to a minimum. You can therefore use the authorization objects S\_TABU\_NAM or S\_TABU\_DIS.

If you grant the usage of RFC function RFC\_READ\_TABLE to an RFC user, it is very important that you restrict the tables that can be accessed to a minimum to avoid misuse.

#### Maintaining Authorizations for Data Transfer to SAP Business Warehouse

### i Note

This is not relevant for standalone SAP Dock Appointment Scheduling.

You can exclude DataSources from the extraction to SAP Business Warehouse (SAP BW).

Data that is stored in the extraction structure of this DataSource cannot be transferred to SAP BW.

- In Customizing for Extended Warehouse Management, choose IN Integration with Other SAP Components
   Data Transfer to Business Warehouse Science General Settings Limit Authorizations for Extraction .
- 2. Choose New Entries and choose a DataSource that you want to exclude from the extraction.
- 3. Choose the SAP BW system for which you want no more data for this DataSource to be extracted.
- 4. In the *Ex. Extr.* field, enter whether or not you want to exclude the DataSource from the extraction.
- 5. Save your entries and specify a transport request.

# Maintaining Authorizations for Data Transfer Between Shipping and Receiving (EWM) and SAP Dock Appointment Scheduling

#### i Note

This is not relevant for standalone SAP Dock Appointment Scheduling.

SAP Dock Appointment Scheduling and Shipping and Receiving (S&R) are two independent components. But it is also possible to integrate the components, for example, so that the system communicates appointment status changes in SAP Dock Appointment Scheduling to S&R and appointment status changes in S&R to

SAP Dock Appointment Scheduling. For more information, see SAP Library for SAP S/4HANA at https:// help.sap.com/s4hana . In SAP Library, choose SAP S/4HANA > Enterprise Business Applications > Supply Chain > Extended Warehouse Management > SAP Dock Appointment Scheduling > Integration with SAP EWM .

For integration between SAP Dock Appointment Scheduling and S&R, the system uses queued RFC (qRFC) technology.

### Using Standard Roles for SAP Dock Appointment Scheduling to EWM Integration

For the integration from SAP Dock Appointment Scheduling to S&R, the technical role / SCWM/ DAS\_TO\_EWM\_INTEGRATION is available. It contains the necessary authorizations to update the relevant S&R objects. The role does not contain any menu entries or transactions, as it is only a technical role for RFC communication. You must assign this role to the SAP Dock Appointment Scheduling user or RFC user, depending on if you use RFC communication, with which the integration is done.

#### Maintaining RFC Authorizations for Internal Communication in EWM

For RFC communication, users usually require the authorizations for authorization object S\_RFC. As RFCs are potential security risks, you should be very restrictive in granting them. In certain cases, EWM also uses RFCs for internal purposes, for example for parallel processing or for asynchronous communication. For these purposes, no RFC authorizations have to be granted as these calls are within the SAP S/4HANA system.

EWM also uses specific RFC-enabled function modules, which are used to extract content from qRFCs. For example, these function modules are used to extract the warehouse number or delivery number from qRFCs.

These function modules do not perform data changes in EWM and also do not return data to a caller. They are required for delivery processing and for displaying of message queue entries in the warehouse management monitor.

The function modules are in the following special function groups:

- /SCWM/CORE\_MQ\_REPLAY (Message Queue Moni: Replay Functions)
- /SCWM/CORE\_RF\_MQ\_REPLAY (Replay Function Modules for RF)
- /SCWM/DELIVERY\_MQ\_REPLAY (Replay Function Modules for Deliveries)
- /SCWM/ERP\_MQ\_REPLAY (Replay Function Modules ERP Interface)
- / SCWM/SR\_MQ\_REPLAY (Replay Function Modules S&R)
- /SCWM/VAS\_MQ\_REPLAY (Replay Function Modules for VAS)
- /SCWM/WC\_SERVICE\_MQ\_REPLAY (Replay Function Modules for Workcenter)
- /SCWM/WAVE\_MGMT\_MQ\_REPLAY (Replay Function Modules for Wave)
- /SCWM/GTS\_INT\_MQ\_REPLAY (Replay Function Modules for GTS Interface)

If you use the message queue monitor node in the warehouse management monitor, you must add these function groups to authorization s\_RFC. Use the activity Execute (16) and the Function Group (FUGR) type of RFC object.

For delivery and warehouse task processing, for example, confirming and creation of warehouse tasks, you must add the function group /SCWM/DELIVERY\_MQ\_REPLAY (*Replay Function Modules for Deliveries*) to authorization S\_RFC.

These authorizations are already in the standard roles in EWM, so they are only relevant if you create your own roles.

# 13.9.3.1.2 Internet Communication Framework Security (ICF)

You should only activate those services that are needed for the applications running in your system. For this area the following services are needed:

• /sap/bc/gui/sap/its/scwm/rfui

This service can be used, for example, to allow warehouse workers to use transaction /SCWM/RFUI from mobile applications. The service can be accessed from the SAP console or by using ITS mobile. For more information, see SAP Library for SAP S/4HANA at https://help.sap.com/s4hana . In SAP Library choose SAP S/4HANA > Enterprise Business Applications > Supply Chain > Extended Warehouse Management Radio Frequency Framework > Work Processing Using Radio Frequency > Resource Management Using Radio Frequency >.

- /sap/bc/webdynpro/scwm/
   In this path various Web Dynpro user interfaces (UIs) for Extended Warehouse Management as well as for SAP Dock Appointment Scheduling are contained.
- /sap/bc/srt/xip/scwm Contains services which are used for SAP Process Integration communication.
- /sap/bc/srt/rfc/scwm
   Contains services which are used for remote function call (RFC) communication. For example,
   RFID\_AII\_EWM which is used to exchange radio frequency identification information with SAP Auto-ID Infrastructure (SAP AII).

Use the transaction SICF to activate these services.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information about ICF security, see the respective chapter in the ABAP Platform Security Guide.

# 13.9.3.1.3 Data Storage Security

## Using Logical Path and File Names to Protect Access to the File System

Extended Warehouse Management (EWM) saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following lists show the logical file names and paths used by EWM and for which programs these file names and paths apply:

## Logical File Names Used

The following logical file names have been created in order to enable the validation of physical file names:

- EWM\_PI\_DOWNLOAD
  - Transactions or programs using this logical file name and parameters used in this context:
    - Transaction / SCWM / PI\_DOWNLOAD
    - Program / SCWM/R\_PI\_STOCK\_DWNLD
  - Parameters used in this context:
    - <PARAM1> = Warehouse number (CHAR 4)
    - <PARAM2> = Counter (NUM2)
  - Logical file path used: EWM\_GLOBAL\_PATH

### i Note

The logical filename is fixed and cannot be changed. The logical file contains a physical filename. The logical file path contains a physical path. The validation and alias definition do not apply for this logical filename.

- EWM\_PI\_UPLOAD
  - Transactions or programs using this logical file name:
    - Transaction / SCWM / PI\_UPLOAD
    - Program /SCWM/R\_PI\_FILEUPLD
  - Parameters used in this context:
    - <PARAM1> = Warehouse number (CHAR 4)
    - <PARAM2> = Creation Date (DATS8)
    - <PARAM2> = Counter (NUM2)
  - Logical file path used: EWM\_GLOBAL\_PATH

#### $\mathbf{i}$ Note

The logical filename is fixed and cannot be changed. The logical file contains a physical filename. The logical file path contains a physical path. The validation and alias definition do not apply for this logical filename.

- EWM\_STOCK\_UPLOAD
  - Transactions or programs using this logical file name:
    - Transaction / SCWM / ISU
    - Program / SCWM/R\_INITIALSTOCKUPLOAD
  - Parameters used in this context: <PARAM1> = Warehouse number (CHAR 4)
  - Logical file path used: EWM\_STOCK\_UPLOAD\_PATH
- EWM\_STOBIN\_UPLOAD

- Transactions or programs using this logical file name:
  - Transaction / SCWM / SBUP
  - Program / SCWM/TLAGP\_UPLOAD
- Logical file path used: EWM\_STOBIN\_UPLOAD\_PATH
- EWM\_STOBIN\_SORT\_UPLOAD
  - Transactions or programs using this logical file name:
    - Transaction / SCWM / SRTUP
    - Program /SCWM/TLAGPS\_UPLOAD
  - Logical file path used: EWM\_STOBIN\_SORT\_UPLOAD\_PATH
- EWM\_MS\_RESULT
  - Transactions or programs using this logical file name:
    - Transaction / SCWM/MS\_RESULT
    - Program / SCWM/R\_MS\_RESULT\_READ
  - Parameters used in this context: <PARAM1> = Warehouse number (CHAR 4)
  - Logical file path used: EWM\_GLOBAL\_PATH

### i Note

The logical filename is fixed and cannot be changed. The logical file contains a physical filename. The logical file path contains a physical path. The validation and alias definition do not apply for this logical filename.

- EWM\_ELS\_FRML
- EWM\_ELS\_ST
- EWM\_ELS\_STE
- EWM\_ELS\_SEQ
- EWM\_ELS\_ASS
  - Transactions or programs using this logical file name:
    - Transaction / SCWM/ELS\_UPLOAD
    - Program /SCWM/ELS\_UPLOAD
  - Logical file path used: EWM\_GLOBAL\_PATH

### i Note

The logical filename is fixed and cannot be changed. The logical file contains a physical filename. The logical file path contains a physical path. The validation and alias definition do not apply for this logical filename.

- EWM\_MS\_RESULT
  - Transactions or programs using this logical file name:
    - Transaction / SCWM / PI\_SAMP\_UPDATE
    - Program /SCWM/PI\_SAMP\_UPDATE\_RESULT
  - Parameters used in this context: <PARAM1> = Warehouse number (CHAR 4)
  - Logical file path used: EWM\_GLOBAL\_PATH

#### i Note

The logical filename is fixed and cannot be changed. The logical file contains a physical filename. The logical file path contains a physical path. The validation and alias definition do not apply for this logical filename.

- EWM\_PRODUCT\_UPLOAD
  - Transactions or programs using this logical file name:
    - Transaction / SCWM/MIG\_PRODUCT
    - Program / SCWM/R\_MIG\_PRODUCT
  - Logical file path used: EWM\_PRODUCT\_UPLOAD\_PATH
- EWM\_PACKSPEC\_UPLOAD
  - Transactions or programs using this logical file name:
    - Transaction / SCWM/MIG\_PRODUCT
    - Transaction / SCWM / IPU
    - Program /SCWM/R\_MIG\_PRODUCT
    - Program /SCWM/R\_PS\_DATA\_LOAD
  - Logical file path used: EWM\_PACKSPEC\_UPLOAD\_PATH
- EWM\_PI\_COMPL\_UPLOAD
  - Transactions or programs using this logical file name:
    - Transaction / SCWM/MIG\_PI\_COMPL
    - Program /SCWM/R\_MIG\_PI\_COMPL
  - Logical file path used: EWM\_PI\_COMPL\_UPLOAD\_PATH
- EWM\_TDC\_EDGE and EWM\_TDC\_RSRC
  - Transactions or programs using this logical file name:
    - Transaction / SCWM/TDC\_UPLOAD
    - Program / SCWM/TDC\_UPLOAD
  - Logical file path used: EWM\_GLOBAL\_PATH
  - EWM\_TATT\_UPLOAD (Logical File for Upload of Time and Attendance Events)
    - Transactions or programs using this logical file name:
      - Transaction / SCWM/TATT\_UPLOAD
      - Program / SCWM/R\_LM\_TATT\_UPLOAD
    - Parameters used in this context: <PARAM1> = Warehouse number (CHAR 4)
    - Logical file path used: EWM\_GLOBAL\_PATH

### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information about data storage security, see the respective chapter in the ABAP Platform Security Guide.

# 13.9.3.1.4 Deletion of Personal Data

#### Use

Extended Warehouse Management (EWM) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
EWM Warehouse Request Processing (for example, inbound deliveries, out- bound delivery orders, and production material requests)	<ul> <li>Business partner data is stored in the warehouse request. For example:</li> <li>Partner data in the warehouse request header/item</li> <li>Ship-to data and ship-from data</li> <li>Owner and entitled-to-dispose data on item level</li> </ul>	<ul> <li>You can delete the objects by using the archiving services. The archiving objects are:</li> <li>DLV_INE (Internal Warehouse Request (Inbound Delivery))</li> <li>DLV_OUT (Internal Warehouse Request (Outbound Delivery))</li> <li>DLV_PROD (Production Material Request)</li> </ul>

Application Detailed Description		Provided Deletion Functionality	
EWM Labor Management	The processor is recorded in several EWM documents in Labor Manage- ment, for example, in warehouse orders and executed workload. Time and attendance data such as clock-in and clock-out times of process- ors can be stored.	<ul> <li>You can delete the objects by using the archiving services. The archiving objects are:</li> <li>WME_WO (Warehouse Order)</li> <li>WME_EWL (Executed Workload)</li> <li>WME_EPD (Performance Docu- ment)</li> <li>WME_ILT (Indirect Labor Task)</li> <li>You can delete time and attendance data using the destruction report / SCWM/TATT_DES. This report uses the data destruction object EWM_TATT and defined retention periods for time and attendance records.</li> </ul>	
EWM Shipping and Receiving	In Shipping and Receiving, business partner data may be stored as carrier data in transportation units.	You can delete the objects by using the archiving services. The archiving objects are: • WME_TU (TU Activity) • WME_VEH (Vehicle Activity)	
EWM Warehouse Order Processing	In warehouse order processing, busi- ness partner data may be stored as owner data or entitled-to-dispose data.	You can delete the objects by using the archiving services. The archiving object is WME_TO (Warehouse Order).	
EWM Value-Added Services	If you use value-added services (VAS), business partner data may be stored as owner data or entitled-to-dispose data in VAS orders.	You can delete the objects by using the archiving services. The archiving object is WME_VAS (Value-Added Service Order).	
EWM Wave Management	In wave management, business partner data may be stored as owner data or entitled-to-dispose data.	You can delete the objects by using the archiving services. The archiving object is WME_WAVE (Wave).	
EWM Proof of Delivery	If you use proof of delivery (transac- tion /SCWM/POD_IMP), business part- ner data may be stored as carrier data, entitled-to-dispose data, or processor data in the proof of delivery object.	You can delete by using transaction / SCWM/POD_IMP.	

Application	Detailed Description	Provided Deletion Functionality	
EWM Stock Data	In EWM, stock data may store business partner data as, for example, owner data or entitled-to-dispose data.	You cannot delete directly. You must clear the corresponding stock so that the stock does not exist anymore by us- ing the <i>Delete Obsolete Table Entries</i> (/ LIME/BACKGROUND_DELETE_EXEC) re- port.	
SAP Dock Appointment Scheduling	In SAP Dock Appointment Scheduling, business partner data may be stored as carrier data in loading appointments.	You can delete loading appointments by using the destruction report /SCWM/ DSAPP_DES. This report uses the data destruction object EWM_DSAPP and de- fined retention periods for the loading appointments.	
Transportation Management in EWM	Business partner data is contained in shipment objects and freight document objects.	You can delete the objects by using the archiving services. The archiving objects are: • TM_SHP (Shipment) • TM_FRD (Freight Document)	
EWM Warehouse Billing	In Warehouse Billing, snapshots may contain a business partner.	You can delete billing measurements (BOPF object / SCWM/BM) using archiv- ing object EWM_WBM (Warehouse Billing Measurement).	
		You can delete billing measure requests (BOPF object /scwm/wB_BMR) using deletion report <i>Deletion of WBMR and</i> <i>WBMS</i> (/scwm/wB_wBMR_DELETION).	
Account Assignment Data	Account assignment data can contain a business partner (party entitled to dispose).	You can delete account assign- ment data using transaction / SCWM/ ACC_IMP_ERP.	
Express Shipping Interface (ESI)	ESI manifests can contain address, lo- cation, or other contact data of a part- ner.	You can delete the objects by using the archiving services. The archiving objects are: • EWM_ESI_MF (ESI Manifest)	
		• EWM_ESI_PA (ESI Parcel)	
Global Batch Traceability (GBT) Inter- facing	For communication to GBT, the tracking events which get temporarily stored in EWM can contain a business partner.	You can delete the GBT track- ing events using report /SCWM/ GBT_R_EVENT_DELETION.	

# Relevant Application Objects and Available EoP/WUC Functionality

Application	Implemented Solution (EoP or WUC)	Further Information
EWM Warehouse Request Processing (for example, inbound deliveries, out- bound delivery orders, and production material requests)	An EoP check is implemented for the business partner object.	An EoP check is done for the following documents: • Outbound delivery order • Outbound delivery • Inbound delivery notification • Inbound delivery • Production material request
EWM Labor Management	An EoP check is implemented for the business partner object.	An EoP check is done for the following documents: • Executed workload
		<ul> <li>Employee performance document</li> <li>Warehouse order</li> <li>Indirect labor task</li> <li>Time and attendance</li> </ul>
		For indirect labor tasks, the data is stored using order document manage- ment (ODM).
		The ODM data type is ILT. The corre- sponding header component is ILT with structure /SCWM/S_ILT_ODM.
EWM Shipping and Receiving	An EoP check is implemented for the business partner object.	<ul> <li>An EoP check is done for the following documents:</li> <li>Transportation unit</li> <li>Vehicle</li> <li>Transportation unit activity</li> <li>Vehicle activity</li> </ul>
EWM Value-Added Services	An EoP check is implemented for the business partner object.	The data is stored using ODM. The ODM data type is VASO. The corre- sponding item component is VASI with structure /SCWM/S_VAS_ODM_ITM.
EWM Proof of Delivery	A WUC is implemented for the business partner object.	A WUC is done for the /SCWM/POD da- tabase table.

Application	Implemented Solution (EoP or WUC)	Further Information	
EWM Stock Data	A WUC is implemented for the business partner object.	A WUC is done for the following data- base tables: • /SCWM/STOCK_IW01 • /SCWM/STOCK_IW02 • /SCWM/STOCK_IW03 • /SCWM/STOCK_IW04	
SAP Dock Appointment Scheduling	An EoP check is implemented for the business partner (carrier) object.	An EoP check is done for loading ap- pointments.	
Transportation Management in EWM	An EoP check is implemented for the business partner object.	An EoP check is done for the following documents: • Freight order	
		Shipment	
		The data is stored using ODM, as fol- lows:	
		<ul> <li>For shipments the ODM data type is TMSH. The corresponding header component is TSHD with structure / SCMB/TMDL_ODM_SHP_HDR_STR.</li> <li>For freight documents the ODM data type is TMFR. The corresponding header component is TMFH with structure / SCMB/TMDL_ODM_FRD_HDR_STR.</li> </ul>	
Transportation Management in EWM Warehouse Billing	An EoP check is implemented for the business partner object.	An EoP check is done for warehouse billing measurement documents.	
Wave Management	An EoP check is implemented for the business partner object.	An EoP check is done for waves.	
Physical Inventory	An EoP check is implemented for the business partner object.	An EoP check is done for physical in- ventory documents.	
Warehouse Orders and Warehouse Tasks	An EoP check is implemented for the business partner object.	An EoP check is done for warehouse orders and warehouse tasks.	
Account Assignment Data	A WUC is implemented for the business partner object.	A WUC is implemented for the Ac- count Assignment Data which can be replicated using transaction / SCWM/ ACC_IMP_ERP.	

Application	Implemented Solution (EoP or WUC)	Further Information
Global Batch Traceability (GBT) Inter- facing	A WUC is implemented for the business partner object.	A WUC is implemented for the tracking events.

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

# 13.9.3.1.5 Enterprise Services Security

For general information, see the chapters on Web Services Security in the ABAP Platform Security Guide and in the SAP Process Integration Security Guide.

# 13.9.3.1.6 Other Security-Relevant Information

### **Security Aspects of Data Flow and Processes**

The following table describes some typical processes and communication channels, along with appropriate security measures:

Process	Security Measure
Mobile devices can be connected using HTTP/ITS mobile (it is also possible to use the SAP console). This is done based on the Internet Communication Framework (ICF) service for RFUI.	For more information, see Internet Communication Frame- work Security (ICF) [page 718].
For certain scenarios, such as connecting automated physi- cal processes (for example, conveyor systems) using SAP Plant Connectivity, remote function calls (RFCs) are used. Depending on the scenario, Idocs may also be used (for example, when warehouse control units are used).	For more information, see the SAP NetWeaver Security Guide.

Process	Security Measure
Extended Warehouse Management (EWM) offers the possi- bility of uploading and downloading data. In many of these transactions it is possible to either choose a local file system (PC) or files on the application server.	Ensure that only a few people can access these transactions and that access to the application server file system is re- stricted. You should design logical paths and filenames to restrict the access. For more information, see Data Storage Security [page 718].
EWM offers a collaborative scenario for SAP Dock Appoint- ment Scheduling. This enables appointment planners for carriers to access the system using SAP Gateway or Web Dynpro ABAP technology, for example, from outside the company network.	In this scenario, users outside of the company or firewall may access the system. For such scenarios, special atten- tion must be paid to assigning authorizations to these users, and to the system setup and how the access from outside the company is granted.
EWM offers a scenario for Warehouse Billing where there is an integration with the SAP Transportation Management (SAP TM) system.	In this scenario, EWM can extract billing-relevant information from SAP TM and send order and settlement information back to SAP TM. The communication is performed using enterprise services or Web services.
EWM Fiori apps, for example, for deliveries or returns proc- essing.	In this scenario, SAP Fiori accesses EWM using SAP Gateway. For more information, see SAP Library for SAP Fiori.

## Security for Additional Applications

#### Geocoding

EWM can, in some cases, make use of third party geocoding applications, for example, PTV eServer. The software could be used, for example, to calculate geographical information for the locations or distances for transportation lanes. To connect to the third party software, this software may require an RFC destination on the EWM side. For more information on geocoding, see SAP Library for SAP S/4HANA at https:// help.sap.com/s4hana . In SAP Library, choose SAP S/4HANA > Enterprise Business Applications > Supply Chain > SCM Basis > SCM Basis Master Data > Location > For any security issues regarding the third party application, for example, PTV eServer software, see the third party documentation.

#### **SAP Plant Connectivity for Scale Integration**

EWM can, in some cases, integrate an external scale. The software could be used, for example, to calculate the weight of a handling unit. A sample implementation exists for this in the *Determination of HU Weight Using Scale* (/SCWM/EX\_WRKC\_UI\_GET\_WEIGHT) Business Add-In. In this example, the system uses SAP Plant Connectivity to integrate an external scale. This software may require an RFC destination on the EWM side to connect to SAP Plant Connectivity.

For information about SAP Plant Connectivity, see SAP Help Portal at https://help.sap.com/pco

# 13.9.3.1.7 Security-Relevant Logging and Tracing

### **Change Documents**

Personal data is subject to frequent changes. Therefore, for revision purposes or as a result of legal regulations, it may be necessary to track the changes made to this data. When these changes are logged, you should be able to check which user made which change, the date and time, the previous value, and the current value. It is also possible to analyze errors in this way.

#### **Change Documents for Delivery Objects**

When change documents are activated and used, each field in the delivery documents is linked to change documents. In the following Customizing activities, you can set – per document type – whether a change document is to be written for each delivery document.

- Activate change documents for inbound deliveries in Customizing for Extended Warehouse Management under Goods Receipt Process Inbound Delivery Define Document Types for Inbound Delivery Process
- Activate change documents for outbound deliveries in Customizing for Extended Warehouse Management under Social Soc
- Activate change documents for posting changes in Customizing for Extended Warehouse Management under IN Internal Warehouse Processes Delivery Processing Posting Changes Define Document Types for Posting Change Process
- Activate change documents for stock transfers in Customizing for Extended Warehouse Management under INIT Internal Warehouse Processes Delivery Processing Stock Transfers Define Document Types for the Stock Transfer Process

You can view change documents for delivery objects in the transactions *Maintain Inbound Delivery*, *Maintain Outbound Delivery Order*, *Maintain Posting Change*, and *Maintain Internal Stock Transfer*. You can also run reports that retrieve archived documents in the same transactions, using the *Open Advanced Search* pushbutton.

#### **Change Documents for Labor Management Objects**

You can activate change documents for the following Labor Management objects in Customizing for *Extended Warehouse Management* under *Labor Management Activate Change Documents*:

Processor

The activation of change documents is at client level. You can display the change documents in either of the following ways:

- In transaction RSSCD100, in the Object Class field enter / SCMB/ PRR, and in the Object ID field enter the processor.
- In transaction Maintain Business Partner, transaction code BP, via the menu option Extras Change History .
- Processor (for Shift Sequence Assignment)
   The activation of change documents is at client level. You can display the change documents in
   transaction RSSCD100. In the Object Class field, enter /SAPAPO/CD\_RES. In the Object ID field, enter
   the <client><processor> without a space in between, for example, 003DOE.

• Time and Attendance

The activation of change documents is at warehouse level. You can display the change documents in transaction RSSCD100. In the *Object Class* field, enter /SCWM/TATT. In the *Object ID* field, enter the <warehouse number>\_cessor>\_<date in format YYYYMMDD>\_<time in format HHMMSS>
with date and time in the time zone of the warehouse, for example, Ew01\_DOE\_20180404\_092911.

### • Performance Document The activation of change documents is at client level. You can display the change documents in either of the following ways:

- In transaction RSSCD100, in the *Object Class* field enter /SCWM/EPD. In the *Object ID* field, enter the document number of the performance document without leading zeroes.
- In transaction *Employee Performance Overview*, transaction code / SCWM/EPERF.

# 13.9.3.2 Deletion of Personal Data

#### Use

Location master data may contain personal data that is subject to the data protection laws applicable in specific countries. You can use *SAP Information Lifecycle Management (ILM)* to control the blocking and deletion of personal data. For more information, see the product Assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Enterprise Business Applications Manufacturing Production Planning and Detailed Scheduling Master Data Location Data Protection

## **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
SCM Location	Without ILM	You can run the report /SAPAPO/ DELETE_LOCATIONS from the SAP Easy
		Access menu, under 🌗 SAP Menu
		Logistics SCM Extended Warehouse
		Management ≽ SCM Basis ≽ Master
		Data $>$ Location $\geq$ ; select the loca-
		tion, then choose 🌗 Extras ኦ Delete
		Location 🔰
ILM-enabled SCM Location	Refer to What's New for ILM-re-	Destruction object /SCMB/LOC
	lated Information for SCM Location (SCMB_LOC)	ILM object SCMB_LOC

## Relevant Application Objects and Available EoP/WUC functionality

Application

Implemented Solution (EoP or WUC) Further Information

SCM Location

End of Purpose (EoP) check

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of location master data in Customizing for SCM Extended Warehouse Management under SCM Basis Master Data Location Location Master Data Deletion .

# 13.9.4 Advanced Order Promising

# 13.9.4.1 Deletion of Personal Data in advanced Available-to-Promise (aATP)

#### Use

The applications in advanced Available-to-Promise (aATP) may process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Data Management .

# Component Application Deletion Functionality Deletes/Destroys Program CA-ATP-BOP ATP: Backorder Processing ATP\_BOP\_CSS\_DESTR UCTION Custom sort sequences ATP\_BOP\_CSS\_DEST ATP\_BOP\_SEG\_DESTR Segments ATP\_BOP\_SEG\_DEST

UCTION

### **Relevant Application Objects and Available Deletion Functionality**

Component	Application	Deletion Functionality	Deletes/Destroys	Program
CA-ATP-CTL	ATP: Controller & Cen- tral Functions	AATP_CHARC_CTLG_D ESTRUCTION	Blocked parent path values of value groups, blocked authorization values groups	AATP_CHARC_CATALO G_DES
		ATP_CHECK_LOG_DES TRUCTION	ATP check logs	ATP_CHECK_LOG_DES
CA-ATP-OVD	ATP: Object and Value Determination	ATP_OVD_ALTVCTRL_ DESTRUCTION	Alternative controls	ATP_OVD_ALTVCTRL_ DES
		ATP_OVD_SUBSTNCTR L_DESTRUCTION	Substitution controls	ATP_OVD_SUBSTNCTR L_DES
CA-ATP-PAL	ATP: Product Alloca- tion	AATP_PROD_ALLOC_D ESTRUCTION	Product allocation data	AATP_PROD_ALLOC_D ES
CA-ATP-SUP	SUP: Supply Protec- tion	ATP_SUP_DESTRUCTI ON	Supply protection ob- jects, supply protec- tion groups	ATP_SUP_DES

### **Configuration: Simplified Blocking and Deletion**

You configure the required Customizing settings for the blocking and unblocking of business partner master data in SAP Reference IMG Cross-Application Components Data Protection Blocking and Unblocking of Data Business Partner Master Data.

For the deletion of business partner master data, you configure the settings in SAP Reference IMG > Cross-Application Components > Data Protection > Deletion of Data > Deletion of Business Partner Data .

## 13.10 Cross-Line-of-Business

## 13.10.1 Commodity Management

# 13.10.1.1 Commodity Procurement

# 13.10.1.1.1 Deletion of Personal Data in Commodity Procurement

### Use

The Commodity Procurement might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Cross Components > Data Protection >.

See also the documentation under SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 Product Assistance Enterprise Business Applications Cross-Line-of-Business Commodity Management Commodity Procurement Data Management in Commodity Procurement .

## **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
BRFplus Decision Table Entries for CPE Formula Assembly	See section BRFplus Decision Table Entries for CPE Formula Assembly below
Pricing Condition Records in CPE Formula Assembly	See section Pricing Conditon Records for CPE Formula As- sembly below
Records of Versioned Logistics Pricing Data Persistency	See section Versioned Logistics Pricing Data Persistency be- low
Period-End Valuation	Archiving Object LO_CMM_AD for accrual documents, and MM_EKKO for purchasing documents

## **BRFplus Decision Table Entries for CPE Formula Assembly**

In the *Commodity Pricing Engine* (CPE), the *Formula Assembly* (FA) is used for logistics document items like sales order items or purchase order items to create default settings as, for example, the formula ID. These settings depend on properties of the underlying logistics document such as the vendor/customer, organizational and material data.

The *Business Rules Framework plus* (BRFplus) is used to implement rules for entering these settings. To use decision tables in BRFplus (as recommended by SAP), the required BRFplus content is provided (BRFplus application, BRFplus functions which use BRFplus decision tables). The standard content includes, for

example, decision tables, which require customer or vendor, material and other input fields, and the formula ID as result field. Decision tables can contain customer or vendor data, which eventually need to be deleted.

In the deletion report RCPE\_BRF01 (*Delete BRFplus Decision Table Entries for CPE Formula Assembly*) you enter a selected customer or vendor. When selecting the test mode, the report checks, whether the entered customer or vendor exists in the system, and whether he is blocked. After this, the report checks all BRFplus decision tables in BRFplus applications used for the *Formula Assembly*, and displays the respective row numbers of the BRFplus decision tables and the column containing the selected customer or vendor. If the *Test Mode* flag is not set, the report deletes all entries found, and creates an application log entry for object CMM and subobject DPP\_FA\_BRF (transaction SLG1).

The Customizing settings can be found in the SAP Implementation Guide under Sales and Distribution Basic Functions Commodity Pricing Settings for Formula Assembly Assign BRFplus Application to Pricing Procedure or Materials Management Purchasing Commodity Pricing Settings for Formula Assembly Assign BRFplus Application to Pricing Procedure .

### **Pricing Condition Records in CPE Formula Assembly**

To delete entries for a single customer or vendor, use report RCPE\_CT01. First, choose the test mode, to see all entries of the selected table, which would be deleted.

If you perform this transaction in productive mode, the selected entries will be deleted, and a log of transaction SLG1 for object CMM and subobject DDP\_FA\_AP is displayed.

Note: Condition tables used for the CPE Formula Assembly must be selected and processed individually.

### **Versioned Logistics Pricing Data Persistency**

Transaction CMM\_DEL\_DOC\_VERSIONS allows you to update all records of the versioned logistic pricing data persistency (table CMM\_VLOGP), which are stored for a certain blocked customer/vendor in a way that the identifier of the respective customer/vendor is masked with a blank space.

The authorization to perform this transaction is checked by the authorization object S\_TCODE, and explicitly in the underlying report. It is ensured that, even if the report is performed by transaction SA38, only authorized experts can execute it. In addition, the authorization object CMM\_VLOGP is checked by activity 06 (*Delete*). This enables the authorized user to delete records from the versioned logistic pricing data persistency (table CMM\_VLOGP).

Note: It is checked, whether the entered customer is used as *Sold-to-Party* and/or *Ship-to-Party*. Records are deleted and masked accordingly.

This transaction must be performed to mask or to delete records as soon as a certain customer or vendor is blocked.

# 13.10.1.1.2 Business Partner End Of Purpose (EoP) Check

#### Use

Commodity Procurement and Commodity Sales provide information about stored personal data in the Period-End Valuation (PEV), in the Versioned Persistency of Logistics Pricing Data (VLOGP), BRFplus Decision Table Entries for CPE Formula Assembly, and in Pricing Condition Records in CPE Formula Assembly.

## Period-End Valuation (PEV)

With transaction CMM\_PEV\_WL a worklist is created for a selected valuation key date and company code. The worklist shows accrual amounts of open logistics documents, which are not finally invoiced/billed yet.

The period-end valuation is registered for the EoP process. Whenever a customer or vendor needs to be blocked due to the EoP check, the period-end valuation is considered.

The PEV prevents blocking a customer or vendor until the respective PEV worklists are archived.

Vice versa, a check against the customer or vendor blocking indicator is performed, when a new PEV worklist is created. If a customer or vendor is blocked, the worklist will not be created.

The EoP check function module used is CPE\_PEV\_EOP\_CHECK.

### Versioned Persistency of Logistics Pricing Data

To display information about stored personal data in the versioned persistency of logistics pricing data (VLOGP) of *Commodity Procurement* and *Commodity Sales*, run transaction CMM\_DEL\_DOC\_VERSIONS.

The authorization to perform this transaction is checked by the authorization object S\_TCODE, and in the underlying report. It is ensured that, even if the report is launched by transaction SA38, only authorized experts can execute it.

In case of blocked customers, vendors, business partners, the authorization object B\_BUP\_PCPT (activity 03) is additionaly checked.

Table / Business Object	Archiving Object	Personal Data
CMM_VLOGP	n/a	LIFNR, KUNNR, KUNWE

### **BRFplus Decision Table Entries for CPE Formula Assembly**

In the *Commodity Pricing Engine* (CPE), the *Formula Assembly* (FA) is used for logistics document items like sales order items or purchase order items to create default settings as, for example, the formula ID. These settings depend on properties of the underlying logistics document such as the vendor/customer, organizational and material data.

The *Business Rules Framework plus* (BRFplus) is used to implement rules for entering these settings. To use decision tables in BRFplus (as recommended by SAP), the required BRFplus content is provided (BRFplus application, BRFplus functions which use BRFplus decision tables). The standard content includes, for example, decision tables, which require customer or vendor, material and other input fields, and the formula ID as result field. Decision tables can contain customer or vendor data, which eventually need to be deleted.

To display information about stored personal data in the BRFplus decision tables for CPE formula assembly and perform report RCPE\_BRF01, enter a selected customer or vendor. When selecting the test mode the report checks, whether the entered customer or vendor exists in the system, and whether he is blocked. After this, the report checks all BRFplus decision tables in BRFplus applications used for the *Formula Assembly*, and displays the respective row numbers of the BRFplus decision tables and the column containing the selected customer or vendor.

The Customizing settings can be found in the SAP Implementation Guide under Sales and Distribution Basic Functions Commodity Pricing Settings for Formula Assembly Assign BRFplus Application to Pricing Procedure or Materials Management Purchasing Commodity Pricing Settings for Formula Assembly Assign BRFplus Application to Pricing Procedure .

### **Pricing Condition Records in CPE Formula Assembly**

To check the tables used for the formula assembly, whether there is a certain customer or vendor used, perform transaction MCPE\_FA\_GCM (for *Commodity Procurement*) or VCPE\_FA\_GCM (for *Commodity Sales*).

Note: Condition tables used for the CPE Formula Assembly must be selected and processed individually.

Note: Tables behind these transactions are replaced by BRFplus tables.

# 13.10.1.2 Commodity Risk Management

# 13.10.1.2.1 Deletion of Personal Data

#### Use

Commodity Risk Management might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

See also the documentation under SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 Product Assistance Enterprise Business Applications Cross-Line-of-Business Commodity Management Commodity Risk Management Data Management in Commodity Risk Management .

Application	Detailed Description	Provided Deletion Functionality
Order Request	Archiving Order Requests (FSCM-FIN- CDOTE)	Archiving object CMMFODOF_OF
Order Fill	Archiving Order Fills (FSCM-FIN- CDOTE)	Archiving object CMM_FSA_SA, ILM object CMMFDOF_OF
Commodity Subaccount	Archiving Commodity Subaccounts (FSCM-FIN-CDOTE)	Archiving object CMMFSA_SA, ILM object CMMFDOF_SUB_ACCOUNT

### **Relevant Application Objects and Available Deletion Functionality**

Archiving and deletion of data is performed as follows:

- 1. Archiving objects are created with transaction AOBJ.
- 2. For each archiving object, the ILM object is defined with transaction IRM\_CUST.
- 3. Start transaction SARA and proceed as follows:
  - Perform action Preproc. The data relevant for archiving is identified and marked for archiving.
  - Perform action *Write*. The data marked for archiving is written to an archive file.
  - Perform action Read. The archived data is displayed.
  - Perform action *Delete*. The archived data is removed from the archive as well as from the database. This data is not available for any post processing anymore.

# 13.10.1.2.2 Change Logging

Personal data is subject to frequent changes. Therefore, for revision purposes or as a result of legal regulations, it may be necessary to track the changes that have been made to this data.

A change log is provided for the following fields of *Commodity Derivative Order and Trade Execution* (FSCM-FIN-CDOTE):

- Reference Account (Broker)
- Broker
- Creation Time
- Creation Date
- Changed By
- Decided By
- Decided On

To get change information for the following documents, run transaction SE38, and perform the program RSSCD200:

Change Document Object	Description	
CMM_AD_BO	Commodity Management: Accrual Document	
CMMFDOF_CD_FILL	Commodity Order Fill Change Document	
CMMFDOF_FL_PKT	Change Document for Commodity Order Fill Packet	
CMMFDOR_OR_DOC	Commodity Derivative Order Assigned Documents	
CMMFDOR_OR_LEG	Commodity Derivative Order Assigned Legs	
CMMFDOR_OR_REQ	Commodity Derivative Order Request	
CMMFSA_CDO_SA	Commodity Subaccount Change Structure	

## 13.10.1.3 Commodity Sales

# 13.10.1.3.1 Deletion of Personal Data in Commodity Sales

#### Use

The Commodity Sales might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Cross Components > Data Protection >.

See also the documentation under SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 Product Assistance Enterprise Business Applications Cross-Line-of-Business Commodity Management Commodity Sales Data Management in Commodity Sales .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
BRFplus Decision Table Entries for CPE Formula Assembly	See Section BRFplus Decision Table Entries for CPE Formula Assembly below
Pricing Condition Records in CPE Formula Assembly	See section Pricing Conditon Records for CPE Formula As- sembly below
Records of Versioned Logistics Pricing Data Persistency	See section Versioned Logistics Pricing Data Persistency be- low

## **BRFplus Decision Table Entries for CPE Formula Assembly**

In the *Commodity Pricing Engine* (CPE), the *Formula Assembly* (FA) is used for logistics document items like sales order items or purchase order items to create default settings as, for example, the formula ID. These settings depend on properties of the underlying logistics document such as the vendor/customer, organizational and material data.

The *Business Rules Framework plus* (BRFplus) is used to implement rules for entering these settings. To use decision tables in BRFplus (as recommended by SAP), the required BRFplus content is provided (BRFplus application, BRFplus functions which use BRFplus decision tables). The standard content includes, for example, decision tables, which require customer or vendor, material and other input fields, and the formula ID as result field. Decision tables can contain customer or vendor data, which eventually need to be deleted.

In the deletion report RCPE\_BRF01 (*Delete BRFplus Decision Table Entries for CPE Formula Assembly*) you enter a selected customer or vendor. When selecting the test mode, the report checks, whether the entered

customer or vendor exists in the system, and whether he is blocked. After this, the report checks all BRFplus decision tables in BRFplus applications used for the *Formula Assembly*, and displays the respective row numbers of the BRFplus decision tables and the column containing the selected customer or vendor. If the *Test Mode* flag is not set, the report deletes all entries found, and creates an application log entry for object CMM and subobject DPP\_FA\_BRF (transaction SLG1).

The Customizing settings can be found in the SAP Implementation Guide under Sales and Distribution Basic Functions Commodity Pricing Settings for Formula Assembly Assign BRFplus Application to Pricing Procedure or Materials Management Purchasing Commodity Pricing Settings for Formula Assembly Assign BRFplus Application to Pricing Procedure .

### Pricing Condition Records in CPE Formula Assembly

To delete entries for a single customer or vendor, use report RCPE\_CT01. First, choose the test mode, to see all entries of the selected table, which would be deleted.

If you perform this transaction in productive mode, the selected entries will be deleted, and a log of transaction SLG1 for object CMM and subobject DDP\_FA\_AP is displayed.

Note: Condition tables used for the CPE Formula Assembly must be selected and processed individually.

### **Versioned Logistics Pricing Data Persistency**

Transaction CMM\_DEL\_DOC\_VERSIONS allows you to update all records of the versioned logistic pricing data persistency (table CMM\_VLOGP), which are stored for a certain blocked customer/vendor in a way that the identifier of the respective customer/vendor is masked with a blank space.

The authorization to perform this transaction is checked by the authorization object  $s\_TCODE$ , and explicitly in the underlying report. It is ensured that, even if the report is performed by transaction SA38, only authorized experts can execute it. In addition, the authorization object CMM\_VLOGP is checked by activity 06 (*Delete*). This enables the authorized user to delete records from the versioned logistic pricing data persistency (table CMM\_VLOGP).

Note: It is checked, whether the entered customer is used as *Sold-to-Party* and/or *Ship-to-Party*. Records are deleted and masked accordingly.

This transaction must be performed to mask or to delete records as soon as a certain customer or vendor is blocked.

# 13.10.1.3.2 Business Partner End Of Purpose (EoP) Check

#### Use

Commodity Procurement and Commodity Sales provide information about stored personal data in the Period-End Valuation (PEV), in the Versioned Persistency of Logistics Pricing Data (VLOGP), BRFplus Decision Table Entries for CPE Formula Assembly, and in Pricing Condition Records in CPE Formula Assembly.

## Period-End Valuation (PEV)

With transaction CMM\_PEV\_WL a worklist is created for a selected valuation key date and company code. The worklist shows accrual amounts of open logistics documents, which are not finally invoiced/billed yet.

The period-end valuation is registered for the EoP process. Whenever a customer or vendor needs to be blocked due to the EoP check, the period-end valuation is considered.

The PEV prevents blocking a customer or vendor until the respective PEV worklists are archived.

Vice versa, a check against the customer or vendor blocking indicator is performed, when a new PEV worklist is created. If a customer or vendor is blocked, the worklist will not be created.

The EoP check function module used is CPE\_PEV\_EOP\_CHECK.

### Versioned Persistency of Logistics Pricing Data

To display information about stored personal data in the versioned persistency of logistics pricing data (VLOGP) of *Commodity Procurement* and *Commodity Sales*, run transaction CMM\_DEL\_DOC\_VERSIONS.

The authorization to perform this transaction is checked by the authorization object S\_TCODE, and in the underlying report. It is ensured that, even if the report is launched by transaction SA38, only authorized experts can execute it.

In case of blocked customers, vendors, business partners, the authorization object B\_BUP\_PCPT (activity 03) is additionaly checked.

Table / Business Object	Archiving Object	Personal Data
CMM_VLOGP	n/a	LIFNR, KUNNR, KUNWE

### **BRFplus Decision Table Entries for CPE Formula Assembly**

In the *Commodity Pricing Engine* (CPE), the *Formula Assembly* (FA) is used for logistics document items like sales order items or purchase order items to create default settings as, for example, the formula ID. These settings depend on properties of the underlying logistics document such as the vendor/customer, organizational and material data.

The *Business Rules Framework plus* (BRFplus) is used to implement rules for entering these settings. To use decision tables in BRFplus (as recommended by SAP), the required BRFplus content is provided (BRFplus application, BRFplus functions which use BRFplus decision tables). The standard content includes, for example, decision tables, which require customer or vendor, material and other input fields, and the formula ID as result field. Decision tables can contain customer or vendor data, which eventually need to be deleted.

To display information about stored personal data in the BRFplus decision tables for CPE formula assembly and perform report RCPE\_BRF01, enter a selected customer or vendor. When selecting the test mode the report checks, whether the entered customer or vendor exists in the system, and whether he is blocked. After this, the report checks all BRFplus decision tables in BRFplus applications used for the *Formula Assembly*, and displays the respective row numbers of the BRFplus decision tables and the column containing the selected customer or vendor.

The Customizing settings can be found in the SAP Implementation Guide under Sales and Distribution Basic Functions Commodity Pricing Settings for Formula Assembly Assign BRFplus Application to Pricing Procedure or Materials Management Purchasing Commodity Pricing Settings for Formula Assembly Assign BRFplus Application to Pricing Procedure .

## Pricing Condition Records in CPE Formula Assembly

To check the tables used for the formula assembly, whether there is a certain customer or vendor used, perform transaction MCPE\_FA\_GCM (for *Commodity Procurement*) or VCPE\_FA\_GCM (for *Commodity Sales*).

Note: Condition tables used for the CPE Formula Assembly must be selected and processed individually.

Note: Tables behind these transactions are replaced by BRFplus tables.

# 13.11 Analytics Technology

# 13.11.1 Process Performance Monitoring

# 13.11.1.1 Process Observer

# 13.11.1.1.1 Roles for Process Observer

Process Observer uses the authorization concept provided by the SAP NetWeaver for Application Server ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### ${f i}$ Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Roles**

SAP delivers the following standard roles for Process Observer. You can use these roles as a template for your own roles.

Role	Description	
Administration (SAP_POC_ADMINISTRATION)	This single role contains all the functions that you need to set up process monitoring:	
	<ul> <li>Maintain Customizing</li> <li>Implement tracing in the application</li> <li>Schedule jobs</li> <li>Delete log entries and execute mass deletion of log entries</li> <li>Update the master registry</li> <li>Carry out configuration activities</li> </ul>	
Define Process (SAP_POC_MODEL)	<ul> <li>This single role contains all the functions that you need to create a process definition:</li> <li>Define a process</li> <li>Define BRFplus rules</li> <li>Create a process simulation</li> </ul>	

Role	Description	
View Process (SAP_POC_MONITOR)	This single role contains all the functions that you need to view process details in the Process Monitor SAP GUI screen: <ul> <li>Display process details</li> </ul>	
Analytics (SAP_POC_ANALYTICS)	This single role contains all the functions that you need to access the process-monitoring-relevant analytics content in the SAP Business Information Warehouse: • Display analytics information	
Launchpad for Order to Cash Dashboard (SAP_BW_POC_02C_ANALYTICS)	This single role contains all the functions required to launch the Dashboard for O2C Scenario.	
Side Panel for Process Observer Data (SAP_POC_SIDEPANEL)	This single role enables the user to see Process Observer data for standard transactions such as display sales order, display enquiry etc in a sidepanel using SAP Business Client.	
Administration (SAP_POC_ADMIN)	This composite role contains all the functions that you need to set up process monitoring.	
Business Process Expert (SAP_POC_BPX)	<ul> <li>This composite role contains all the functions that you need, as a business process expert, to set up process definitions:</li> <li>Define a process</li> <li>Define BRFplus rules</li> <li>Create a process simulation</li> <li>Display process details</li> </ul>	

### **Standard Authorization Object**

The basis for all roles used for data security for Process Observer is the authorization object POC\_AUTH.

# 13.11.1.1.2 Data Protection and Privacy in Process Observer

#### 

If you configure Process Observer in a way that it stores personal data, you are responsible for ensuring that you are compliant with the data protection laws applicable in the relevant countries.

For more information about configuring Process Observer, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Process Observer (CA-EPT-POC) Process Monitoring and Analytics Process Monitoring Setup .

# 13.11.1.1.3 Deletion of Personal Data in Process Observer

Depending on your configuration, Process Observer might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use the following transactions to delete process log data:

- POC\_DELETE\_LOG
- POC\_MASS\_DELETE

For more information about the deletion and mass deletion of process log data, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Process Observer (CA-EPT-POC) Operations Reports Reports Reports Used in Operations for Process Monitoring .

## 13.12 Enterprise Technology

# 13.12.1 Master Data Maintenance

## 13.12.1.1 Deletion of Personal Data

The business partner, customer and supplier master data might process data (personal data) that is subject to the data protection laws applicable in specific countries.

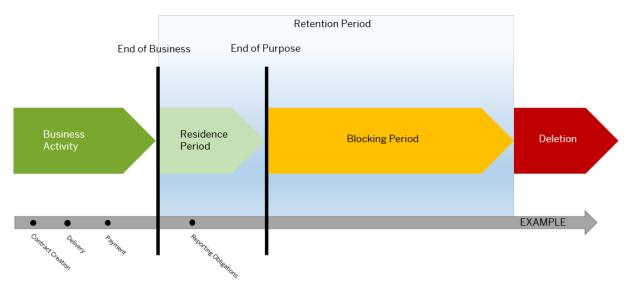
The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. The business partner, customer and supplier master data uses SAP ILM to support the blocking and deletion of personal data as described in the following sections.

Personal data collected in business partner, customer and supplier master data can be blocked as soon as business activities for which this data is needed are completed and the residence time for this data has elapsed. After this time, only users who are assigned additional authorizations can access this data. After the retention period for data expires, personal data can be destroyed completely such that it can no longer be retrieved. Residence and retention periods are defined in the customer system. For information about the Customizing of blocking and deletion, see *Configuration: Simplified Blocking and Deletion*.

### End of Purpose Check (EoP)

An end of purpose (EoP) check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period is part of the overall lifecycle of personal data which consists of the following phases:

- **Business activity:** The relevant data is used in ongoing business, for example contract creation, delivery or payment.
- **Residence period:** The relevant data remains in the database and can be used in case of subsequent processes related to the original purpose, for example reporting obligations.
- **Blocking period:**The relevant data needs to be retained for legal reasons. During the blocking period, business users of SAP applications are prevented from displaying and using this data; it can only be processed in case of mandatory legal provisions.
- Deletion: The data is deleted and no longer exists in the database.



#### Personal Data Lifecycle

Blocking of data can impact system behavior in the following ways:

- **Display**: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data.
- Create: It is not possible to create a business object that contains blocked data.
- **Copy/Follow-Up**: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- Search: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

For information about the configuration settings required to enable the end of purpose check, see sections *Process Flow* and *Configuration: Simplified Blocking and Deletion.* 

# **Relevant Application Objects and Available Deletion Functionality**

Application Object	Provided Deletion Functionality
Business Partner Data	Archiving object: CA_BUPA
	ILM object: ca_bupa
	Prerequisites:
	<ul> <li>Business function BUPA_ILM_BF is activated</li> <li>To use ILM enablement, the EoP check is mandatory before archiving or deletion (transaction BUPA_PRE_EOP).</li> </ul>
Customer Master Data	Archiving object: FI_ACCRECV
	ILM object: fI_ACCRECV
	Prerequisites:
	<ul> <li>Business function ERP_CVP_ILM_1 is activated.</li> <li>To use ILM enablement, the EoP check is mandatory before archiving or deletion (transaction CVP_PRE_EOP).</li> </ul>
Supplier Master Data	Archiving object: FI_ACCPAYB
	ILM object: FI_ACCPAYB
	Prerequisites:
	<ul> <li>Business function ERP_CVP_ILM_1 is activated.</li> <li>To use ILM enablement, the EoP check is mandatory before archiving or deletion (transaction CVP_PRE_EOP).</li> </ul>
Contact Person related to business partner, customer and	Destruction object: FI_ACCKNVK
supplier master data	ILM object: fi_accknvk
	Prerequisites:
	<ul> <li>Business function ERP_CVP_ILM_1 is activated.</li> <li>To use ILM enablement, the EoP check is mandatory before archiving or deletion (transaction CVP_PRE_EOP).</li> </ul>

## **Relevant Application Objects and Available EoP functionality**

Application	Implemented Solution	Further Information
Business Partner (BUP)	End of purpose (EoP) check	EoP is determined based on the last change date of the business partner master data (from database table BUT000).
Business Partner Relationship (BUB)	End of purpose (EoP) check	EoP is determined based on the Valid- To field of the relationship.
ERP Customer Master (ERP_CUST)	End of purpose (EoP) check	EoP is determined based on the last change date of the customer master data (from database table KNA1 or change document object DEBI), last change date of assigned credit cards (change document object VCNUM) or last change date of assigned addresses of the customer or contact persons.
ERP Supplier Master (ERP_VEND)	End of purpose (EoP) check	EoP is determined based on the last change date of the supplier master data (from database table LFA1 or change document object KRED) or the last change date of assigned addresses of the supplier or contact persons.
<i>ERP Contact Persons</i> (ERP_CON- TACT_PERSON)	End of purpose (EoP) check	EoP is determined based on the last change date of the contact per- son (from the contact person related change documents of the customer or supplier) or the last change date of as- signed addresses of the contact person.

### **Process Flow**

- 1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
  - Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: CA\_BUPA)
  - Run transaction IRMPOL and maintain the required residence and retention policies for the customer master and supplier master (ILM objects: FI\_ACCPAYB, FI\_ACCRECV, FI\_ACCKNVK).
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.

- 3. To determine which business partners have reached end of purpose and can be blocked, you do the following:
  - Run transaction BUPA\_PRE\_EOP to execute the end of purpose check for the central business partner and the dependent customer master and supplier master.
  - Run transaction CVP\_PRE\_EOP to enable the end of purpose check function for the customer master and supplier master.
- 4. To unblock a blocked business partner data, you do the following:
  - Request unblocking of the blocked data by using the transaction BUP\_REQ\_UNBLK.
  - If you have the needed authorization for unblocking business partner data, you can unblock the requested data by running the transaction BUPA\_PRE\_EOP for the central business partner data and CVP\_UNBLOCK\_MD for the customer master and supplier master.
- 5. You delete data by using the transaction ILM\_DESTRUCTION for the ILM objects of business partner data.

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner, customer and supplier master data in Customizing (transaction SPRO) using the following path:

SAP Customizing Implementation Guide Cross-Application Components Data Protection Blocking and Unblocking of Data

For more information, go to https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

# 13.12.1.2 Specific Read Access Logging Configurations

#### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications.

The OData and web services for Business Partner (LO-MD-BP) logs data in order to protect and restrict access to sensitive data of business partners.

The customer and supplier master data displays and maintains log data in order to track the disclosure of the supplier minority indicator.

You can find the configurations as described in the Read Access Logging [page 33] chapter.

### **OData for Business Partner**

This table describes RAL configuration for API\_BUSINESS\_PARTNER.

Entity Type	Fields Logged	Business Context
A_BuPaIdentification	BPIDENTIFICATIONNUMBER BPIDENTIFICATIONTYPE	Log read access to the data referring to identification fields
A_BusinessPartnerBank	BANKACCOUNTBANKACCOUNTHOLDERNAMEBANKACCOUNTNAMEBANKACCOUNTREFERENCETEXTBANKCONTROLKEYBANKCOUNTRYKEYBANKIDENTIFICATIONBANKNAMEBANKNUMBERBUSINESSPARTNERCOLLECTIONAUTHINDIBANIBANVALIDITYSTARTDATESWIFTCODEVALIDITYSTARTDATEVALIDITYSTARTDATE	Log read access to the data referring to bank related fields

### Web Services for Business Partner

This table describes RAL configuration for Business Partner Web Services:

- BusinessPartnerSUITEBulkReplicateRequest\_Out
- BusinessPartnerSUITEBulkReplicateRequest\_In

Service Node	Fields Logged	Business Context
BankDetails	@actionCode	Log read access to the data referring to bank fields
Path:	BankAccountExternalID	
Request/BusinessPartnerSUITEBulk- ReplicateRequest/BusinessPartner- SUITEReplicateRequestMessage[]/ BusinessPartner/BankDetails[]/	BankAccountHolderName	
	BankAccountID	
	BankAccountStandardID	
	BankControlKey	
	CollectionAuthorisationInd icator	
	ID	
	Name	
	SpecificationsDescription	
	SubstituteBusinessPartnerB ankDetailsID	
	SubstituteDate	
	BankControlKey@listAgencyI D	
	BankControlKey@listAgencyS chemeAgencyID	
	BankControlKey@listAgencyS chemeID	
	BankControlKey@listID	
	BankControlKey@listVersion ID	
	BankDirectoryReference/ BankCountryCode	
	BankDirectoryReference/ BankInternalID	
	BankDirectoryReference/ BankStandardID	
	BankDirectoryReference/ BankInternalID@schemeAgenc yID	
	SpecificationsDescription@ languageCode	

Service Node	Fields Logged	Business Context
	ValidityPeriod/EndDate ValidityPeriod/StartDate	
Identification Path: Request/BusinessPartnerSUITE- BulkReplicateRequest/BusinessPart- nerSUITEReplicateRequestMessage[]/ BusinessPartner/Identification[]/	BusinessPartnerID PartyIdentifierTypeCode PartyIdentifierTypeCode@li stAgencyID PartyIdentifierTypeCode@li stAgencySchemeAgencyID PartyIdentifierTypeCode@li stAgencySchemeID PartyIdentifierTypeCode@li stID	Log read access to the data referring to identification fields

Service Node	Fields Logged	Business Context
PaymentCardDetails	@actionCode	Log read access to the data referring to
Path: Re- quest/BusinessPartnerSUITEBulkRe- plicateRequest/ BusinessPartnerSUI- TEReplicateRequestMessage[]/ Busi-	@blockCompleteTransmission Indicator	payment card related fields
	DefaultIndicator	
nessPartner/PaymentCardDetails[]/	ID	
	Block[]@actionCode	
	Block[]/BlockingReasonCode	
	Block[]/ BlockingReasonCode@listAge ncyID	
	Block[]/ BlockingReasonCode@listAge ncySchemeAgencyID	
	Block[]/ BlockingReasonCode@listAge ncySchemeID	
	Block[]/ BlockingReasonCode@listID	
	Block[]/ BlockingReasonCode@listVer sionID	
	Block[]/ValidityPeriod/ EndDate	
	Block[]/ValidityPeriod/ StartDate	
	PaymentCard/CategoryCode	
	PaymentCard/Description	
	PaymentCard/ExpirationDate	
	PaymentCard/HolderName	
	PaymentCard/ID	
	PaymentCard/IssueDateTime	
	PaymentCard/IssuerName	
	PaymentCard/NickName	
	PaymentCard/ReferenceID	

Service Node	Fields Logged	Business Context
	PaymentCard/SequenceID	
	PaymentCard/TypeCode	
	PaymentCard/ValidFromDate	
	PaymentCard/ Description@languageCode	
	PaymentCard/ ID@schemeAgencyID	
	PaymentCard/ ID@schemeAgencySchemeAgenc yID	
	PaymentCard/ ID@schemeAgencySchemeID	
	PaymentCard/ID@schemeID	

## **Customer and Supplier Master Data**

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Configuration	Fields Logged	Business Context
VEND_MINDK	LFB1-MINDK	Log access to minority indicator only if
	LFB1-LIFNR	all fields are shown together.
	LFB1-BUKRS	

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## 13.12.2 Enterprise Contract Management

# 13.12.2.1 Authorizations and Roles Used by Enterprise Contract Management

Enterprise Contract Management (formerly known as Legal Content Management) uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the Application Server ABAP Security Guide also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Roles**

The table below shows the standard roles that are used.

Role	Description
SAP_BR_ADMINISTRATOR_LCM	Administrator - Enterprise Contract Management
SAP_BR_EMPLOYEE_LEGAL_CONTENT	Employee - Enterprise Contract Management
SAP_BR_LEGAL_COUNSEL	Legal Counsel

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used.

Authorization Object	Description
LCM_GEN	General Activities
LCM_CTX	Auth. Obj. for LCM Context
LCM_CTXADM	Auth. Obj. for Task in LCM Context Admin. actions

Authorization Object	Description
LCM_LT	Auth. Obj. for LCM Legal Transaction
LCMDOCSTMP	Auth. object for Stamps in LCM Document
LCMSTMPACT	Auth. object for Stamp activities in LCM Document
LCM_LTACT	Auth. Obj. for Task in LCM Legal Transaction Actions
LCM_DOCHDR	Auth. Obj. for Document Header
LCM_DOCLT	Auth. Obj. for Document header for LT attributes
LCM_LTENCC	Auth. Obj. for Company Code in Legal Transaction
LCM_LTENPO	Auth. Obj. for Purchasing Organization in Legal Transaction
LCM_LTENSO	Auth. Obj. for Sales Organization in Legal Transaction

### Authorization for DocuSign Integration

The functions for DocuSign integration use the authorization concept provided by ABAP platform. Therefore, the recommendations and guidelines for authorizations as described in the ABAP Platform Security Guide also apply to DocuSign integration. The ABAP platform authorization concept is based on assigning authorizations to users based on roles. For the role maintenance for ABAP technology, use the profile generator (transaction PFCG).

For more information on Authorization for DocuSign integration, please refer to the Set Up Guide of Enterprise Contract Management (1XV) available in the SAP Best Practices Explorer at https://rapid.sap.com/bp///

#### i Note

We recommend you to also refer to the Security Guide of DocuSign and align with both the information to set-up a consistent security concept in this integration. Refer to the DocuSign security guide at https://www.docusign.com/how-it-works/security and https://www.docusign.com/trust

# 13.12.2.2 Blocking of Personal Data

The SAP S/4HANA for Enterprise Contract Management (CM) (formerly known as Legal Content Management) applications might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/ 4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under > Product Assistance > Cross Components > Data Protection >.

For this solution, data protection and privacy (DPP) is implemented for the following data:

- Entity types Customer and Supplier
- External contact type Business Partner

The DPP checks are enabled in DCL files which inherit the authorization of the respective standard DCL files. If the user uses in a legal transaction the value help for a customer, supplier or business partner, the DCL authorization check is executed and the blocked data is filtered out from the list that is shown in the value help. If the user enters a customer, supplier or business partner directly, without using the value help, the Business Object Processing Framework (BOPF) validation methods check the data against the CDS views and the blocked data is not displayed.

The same logic is applied in the API. If an API call creates or updates data for a legal transaction, the BOPF validation is is done based on the DPP authorization checks.

The following field indicates if the legal transaction is blocked:

• IsEndOfPurposeBlocked - if set to X (true)

### **End of Purpose Check**

The End of Purpose (EoP) check identifies if all business applications have completed their purpose in use of master data, so that it can be later blocked. Basically, the check is performed to see if a master data (customer, supplier or business partner) can be blocked. In LCM, the EoP check is reached when the legal transaction has reached one of the following status:

- Canceled
- Terminated
- Expired

and when the context has reached one of the following status:

- Inactive
- Expired
- Replaced

The central EoP check report calls the CM modules to check if any business data is in use. And the CM module checks the data in legal transaction and returns the respective status back. Whether or not the customer, supplier or business partner is blocked, is determined based on the following scenarios, which can coexist in the same installation:

CM determines the EoP. The business logic is hosted in CM and as long as any of the data is still in use, it cannot be removed or blocked.

#### i Note

When the legal transaction is blocked, all the documents assigned to this legal transaction will also be blocked.

### Configuration

You configure the settings related to the blocking and deletion of customer, supplier, and business partner master data in Customizing under Cross Application Components Data Protection Blocking and Unblocking of Data Business Partner and Cross Application Components Data Protection Blocking and Unblocking of Data Customer Master/Supplier Master Deletion For more information, see the documentation of the respective Customizing activities.

The application name for the EoP check is LCM-LT. You need to configure the blocking for the following objects:

Object	Туре	EoP Check Object
Legal Transaction	External contact type / Business partner	LCM_LEGALTR_BUPA_EOP_CHECK
Legal Transaction	Entity type / Customer or supplier	CL_LCM_LEGALTR_CVP_EOP_CHE CK
Context	Customer or Supplier	CL_LCM_CTX_CVP_EOP_CHECK
Context	Business partner	LCM_CTX_BUPA_EOP_CHECK

#### **More Information**

https://help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Technology SAP S/4HANA for Enterprise Contract Management Data Management in SAP S/4HANA for Enterprise Contract Management .

# 13.12.2.3 Version Management of Legal Documents Sent for e-Signature

For e-Signature of legal documents, Enterprise Contract Management provides integration with DocuSign. However, you can use different service providers other than DocuSign.

#### i Note

It is very important to note that SAP does not validate the content of the document sent for e-Signature to any providers including DocuSign. SAP is not responsible for content modifications in the version of the document sent by the e-Signature provider/signor.

# 13.12.3 Geographical Enablement Framework

# 13.12.3.1 Authorizations

The framework uses the authorization concept provided by the Application Server ABAP and SAP HANA Platform. Therefore, the recommendations and guidelines for authorizations as described in the SAP Netweaver Application Server, ABAP Security Guide and HANA platform also apply to SAP Geographical Enablement Framework. The SAP authorization concept is based on assigning authorizations to users based on roles. For role maintenance in application server ABAP (AS ABAP), use the profile generator transaction **PFCG** in the backend system.

### **Standard Roles**

The table below provides the standard roles that are used by the framework.

Roles	Description
sap.gef.data::gef_user	Delivered in SAP HANA DU for the SAP Geographical Enable- ment Framework; it provides basic authorization to access the framework schema in SAP HANA (SAP_GEF). You can assign this role to SAP_GEF_USER or other reference users that are created.
sap.gef.data::gef_admin	In addition to all the authorizations provided in the gef_user role, this admin role provides advanced authori- zations for administrative tasks.

For AS ABAP, the **PFCG** role template, SAP\_GEF\_USR is delivered. This template provides basic authorizations for the framework. Other authorization roles, if needed for accessing application data, need to be added to create **PFCG** roles for consuming the framework services.

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used.

Authorization	Object	Field Value
G_GEF_GEOM	GEF_BO_ID	Business Object ID
	GEF_CONTXT	Geometry Context ID
	ACTVT	Activity

# 13.12.3.2 Internet Communication Framework Security (ICF)

You should only activate the services that are needed for the applications running in your system. For this area the following services are needed:

- /default\_host/sap/ca/GEF/arcgis/rest/services
   In this path, the framework can provide services that conform to the specifications of different GIS service providers, if a custom GIS plug-in is developed and customized. For more information, see the Application Implementation section in the Geographical Enablement Framework documentation.
- /default\_host/sap/ca/GEF/rest/config In this path, the framework provides configuration information. This service is independent from any GIS service providers.
- /default\_host/sap/bc/ui5\_ui5/sap/gef\_ui
   The UI (Geometry Explorer and Geometry Editor) has been delivered to work with our framework. The UI starts from this path.

Use transaction **sicr** to activate these services.

If your firewall(s) uses URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information about ICF security, see the respective chapter in the ABAP Platform Security Guide.

# 13.12.3.3 Data Protection and Privacy

The SAP Geographical Enablement Framework does not collect, store, or process users' personal data. However, applications built on it may. Therefore, SAP recommends activating secure session management. We also recommend that you use SSL to protect the network communications where these security-relevant cookies are transferred.

Read access logging (RAL) monitors and logs read access to sensitive data, if any. It is required for applications to comply with legal regulations or public standards such as data privacy. In most cases, applications rely on the underlying business suite to save sensitive data. Therefore, it is also recommended to refer to the documents of the underlying platforms and activate the RAL based on the needs.

# 13.12.3.4 Enterprise Services Security

A technical limitation (tracked in security message 1670119508) has been identified; not all the user controlled inputs are sufficiently validated or encoded. This may cause security issues like Cross-Site Scripting (XSS).

This issue has been investigated and a solution is being implemented at this time. Contact SAP for the availability of this solution.

### 13.12.4 Master Data Governance

# 13.12.4.1 Deletion of Personal Data in Master Data Governance

#### Use

For personal data processed in the Master Data Governance (MDG) application, you can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal under *Product Assistance Cross Components Data Protection*.

### **Relevant Application Object**

Application	Provided Deletion Functionality
MDG Change Requests	Archiving object USMD_CR

For more information about the application object, see the product assistance for SAP S/4HANA on the SAP Help Portal under Product Assistance Cross Components Master Data Governance Data Protection in Master Data Governance Data Archiving in Master Data Governance .

### **Configuration: Simplified Blocking and Deletion**

- You configure the settings related to the blocking and deletion of business partner, customer, and supplier master data in Customizing under Cross-Application Components Data Protection Deletion of Data
   Deletion of Business Partner Data .
- For information on defining ILM rules, see the product assistance for SAP S/4HANA on the SAP Help Portal under Product Assistance Cross Components SAP Information Lifecycle Management Using ILM Retention Management in the Application System Editing ILM Policies Editing Retention Rules.
- For information on defining End of Purpose checks, see the product assistance for SAP S/4HANA on the SAP Help Portal under Product Assistance Cross Components Data Protection Simplified Blocking and Deletion End of Purpose (EoP) Check .

### **End of Purpose**

Master Data Governance for Business Partner (MDG-BP), Master Data Governance for Supplier (MDG-S), and Master Data Governance for Customer (MDG-C) are applications that are providing a workflow-based governance process for business partners. Within this process, the applications MDG-BP, MDG-S, and MDG-C do not store business partners permanently. In any case, MDG-BP, MDG-S, and MDG-C do not process business partners with the end of purpose indicator assigned.

For Master Data Governance, consolidation and Master Data Governance, mass processing, we recommend to use only business partner records that are not selected for End of Purpose (EoP).

The MDG, consolidation application and the MDG, mass processing application do not process business partners with the end of purpose indicator assigned.

For MDG, consolidation, we recommend to delete source data after the end of the consolidation process.

### **Storage of Personal Data**

All Master Data Governance applications store data only temporarily.

### **Changes to Personal Data**

The system logs changes to personal data using change documents.

#### **Read Access Logging for MDG**

For information on read access logging, see Read Access Logging under Data Protection of this Security Guide.

#### Enhancements

- For Master Data Governance for Custom Objects, we do not recommended to enhance personal data in your own objects. If it is necessary, you need to ensure to archive and delete enhanced data for the End of Purpose (EoP) goal.
- For Master Data Governance, central governance, we recommend to use backend tables of SAP-BP for enhancements and enhance the MDG data model accordingly.

# 13.12.5 Agent Framework

# 13.12.5.1 Deletion of Personal Data in Agent Framework

The *Agent Framework* might process data (personal data) that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544<sup>2</sup>/<sub>2</sub>.

The Agent Framework works in conjunction with the *Change Notification Service* (CA-GTF-TS-CNS). The Change Notification Service represents an Agent Framework Event (such as a limit change to an account) in the form of a change pointer. Each change pointer is based on an export object.

In addition to the change pointers generated for an export object, the CNS can be configured to also provide images of the export object events. Depending on the export object type, these images might contain personal data. For data protection reasons, you must delete the image data at regular intervals. You should therefore schedule a regular job to call one of the two deletion reports CNS\_CP\_DELETE or CNS\_DP\_DELETE\_MULT. For this, you can use the simplified, integrated job control in the Agent Framework available in Customizing for Cross-Application Components General Application Functions Agent Framework 3.

### **More Information**

For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 and go to

Data Protection .

# 13.13 SAP S/4HANA Industries

### 13.13.1 Consumer

### 13.13.1.1 Agriculture

# 13.13.1.1.1 Agricultural Contract Management

# 13.13.1.1.1.1 Read Access Logging

Read Access Logging (RAL) is used to monitor and log read access to sensitive data. This data may be categorized as sensitive by law, by external company policy, or by internal company policy. These common questions might be of interest for an application that uses Read Access Logging:

- Who accessed the data of a given business entity, for example a bank account?
- Who accessed personal data, for example of a business partner?
- Which employee accessed personal information, for example religion?
- Which accounts or business partners were accessed by which users?

These questions can be answered using information about who accessed particular data within a specified time frame. Technically, this means that all remote API and UI info structures (that access the data) must be enabled for logging.

#### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions. SAP delivers sample configurations for applications. The application component scenario logs data in order to describe business processes. You can find the configurations as described in this chapter.

For the following configurations, fields are logged in combination with additional fields in the following business contexts:

Configuration	Fields Logged	Business Context
/ACCGO/LDC_WC	Driver ID, License, Vehicle ID	If any person accesses the infor- mation about these fields using transaction /ACCGO/LDC_WC either in Change Mode or Display Mode

Read Access Logging is currently limited to the following channels, however:

- Remote Function Calls (sRFC, aRFC, tRFC, qRFC, bgFRC)
- Dynpro (dynpro fields, ALV Grid, ABAP List, F4)
- Web Dynpro
- Web services
- Gateway (for oData)

# 13.13.1.1.1.2 Deletion of Personal Data

Agricultural Contract Management might process data (personal data) that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544 //>

To enable even complex scenarios, SAP simplifies existing deletion functionality to cover data objects that are personal data by default. For this purpose, SAP uses SAP Information Lifecycle Management (ILM) to help you set up a compliant information lifecycle management process in an efficient and flexible manner. The functions that support the simplified blocking and deletion of personal data are not delivered as a big bang implementation but in several waves. Scenarios or products that are not specified in the notes 1825608 (Simplified Blocking and Deletion of Central Business Partner) and 2007926 (Simplified Blocking and deletion. Nevertheless, it is also possible to destroy personal data for these scenarios or products. In these cases, you have to use existing archiving or deletion functionality or implement an individual retention management of relevant business data along its entire lifecycle.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. Agricultural Contract Management uses SAP ILM to support the deletion of personal data as described in the following sections:

- SAP delivers an end of purpose check for Agricultural Contract Management.
- All applications register an end of purpose check (EoP) in the Customizing settings for the blocking and deletion of the customer and vendor master. For information about the Customizing of blocking and deletion for Agricultural Contract Management, see Configuration: Simplified Blocking and Deletion.

#### End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases:

- Phase one: The relevant data is actively used.
- Phase two: The relevant data is actively available in the system
- Phase three: The relevant data needs to be retained for other reasons.

For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked.

Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior in the following ways:

- Display: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data.
- Create: It is not possible to create a business object that contains blocked data.
- **Copy/Follow-Up:** It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data
- Search: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

For information about the configuration settings required to enable this three-phase based end of purpose check, see Process Flow and Configuration: Simplified Blocking and Deletion.

If you still want to block the data, the dependent data must be deleted by using the existing archiving and deletion tools or by using any other customer-specific solution.

# 13.13.1.1.1.3 Change Log

Person-related data is subject to frequent changes. Therefore, for revision purposes or because of legal regulations, it may be necessary to be able to track the changes made. If these changes are logged, at any time you can check which employee made which change and when.

Change log has been enabled for the following fields in the Agricultural Contract Management process:

- 1. Driver ID
- 2. License Number
- 3. Vehicle ID
- 4. Customer
- 5. Vendor

You can execute program RSSCD200 to get the change information of these documents.

### 13.13.1.2 Retail and Fashion

### 13.13.1.2.1 Network and Communication Security

The following information is relevant for specific SAP S/4HANA Retail solutions. For general information about network and communication security in SAP S/4HANA, see Network and Communication Security [page 19].

#### **Communication Paths for SAP Forecasting and Replenishment**

For information about the security of communication paths for integration with SAP Forecasting and Replenishment, see the Security Guide for SAP Forecasting and Replenishment.

### **Other Communication Paths for SAP S/4HANA Retail**

The following table shows the communication paths for all remaining system connections for SAP S/4HANA Retail solutions.

Communication Paths for SAP S/4HANA Retail

Application	Communication Path	Protocol Used	Type of Data Transfer- red	Data Requiring Spe- cial Protection
Store physical inven- tory	SAP S/4HANA – store system	RFC (or other protocol that supports IDocs)	Application data	
POS interface	SAP S/4HANA – POS system	RFC (or other protocol that supports IDocs)	Application data	Credit card informa- tion
	SAP S/4HANA – POS system	SOAP	Application data	-
Interface to space management systems	SAP S/4HANA – space optimization system	RFC	Application data	-

# 13.13.1.2.2 Authorizations in Retail

#### i Note

For general information about the authorization concept used by SAP S/4HANA, see User Administration and Authentication [page 10].

SAP S/4HANA Retail uses the authorization concept provided by the ABAP platform. Therefore, the recommendations and guidelines for authorizations as described in the *ABAP Platform Security Guide* also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP and the User Management Engine's user administration console on the AS Java.

#### **Standard Roles**

For information about the standards roles that are available for

- SAP S/4HANA Retail for merchandise management, see https://help.sap.com/s4hana choose your version and go to Product Assistance Industries Consumer Industries Retail (Retail and Fashion)
   Retail for Merchandise Management .
- SAP S/4HANA for fashion and vertical business solutions, see https://help.sap.com/s4hana choose your version and go to Product Assistance Industries Consumer Industries Retail (Retail and Fashion)
   Fashion and Vertical Business .

### **Standard Authorization Objects**

For information about the standard authorization objects that are used in

- SAP S/4HANA Retail for merchandise management, see https://help.sap.com/s4hana choose your version and got to Product Assistance Industries Consumer Industries Retail (Retail and Fashion)
   Retail for Merchandise Management Marketing and Merchandising Master Data Management
   Authorization Objects for Merchandise Management .
- SAP S/4HANA for fashion and vertical business solutions, see https://help.sap.com/s4hana choose your version and got to Product Assistance Industries Consumer Industries Retail (Retail and Fashion) Fashion and Vertical Business Brand Management and Merchandising Brand Management and Merchandising Marketing and Brand Data and Insights Authorization Objects for Fashion and Vertical Business .

# 13.13.1.2.3 Deletion of Personal Data in Retail

SAP S/4HANA Retail solutions might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on SAP Help Portal at https://help.sap.com/viewer/product/SAP\_S4HANA\_ON-PREMISE/. Choose a version and then go to Product Assistance Cross Components Data Protection .

# Relevant Application Objects (Data) and Available Deletion Functionality

Application	Application Objects	Provided Deletion Functionality
Allocation	Application-specific data used in the following transactions:	Transaction WA09
	WA01	
	WA02	
	WA03	
	WA04	
	WA08	
	WA30	
	WA35	
	ILM destruction object RWRF_AT_DESTRUCTION for deletion of data from the following tables:	
	• AUBSI	
	• AUFG	
	• AUFI	
	• AUKAI	
	• AUKO	
	• AULW	
	• AUPO	
	• AUSB	
	• AUUMI	
	• AUVDI	
	• AUVT	
	AUVZ ILM object FI_ACCRECV for deletion of data from the table SVUP	
Alternate Historical Data	Application-specific data used in the following transactions:	Transaction MAHD4 can be used to de- lete entries in the Alternate Historical
	MDRD1 - MDRD3	Data tables.
	MAHD1 - MAHD3	Transaction MDRD4 can be used to de- lete delivery relationships.

Application	Application Objects	Provided Deletion Functionality
Article Discontinuation	Application-specific data used in the following transactions:	ILM object mm_matnr
	WRF_DIS_SEL	
	WRF_DIS_MON	
Assortment	Application-specific data used in the following transactions:	Transaction wsoA4 can be used to de- lete assortments.
	WSOA1	Transactions wsoa2/wsoa6 can be
	WSOA2	used to delete assortment users (cus- tomers).
	WSOA3	
	WSO1	ILM archiving object FI_ACCRECV for deletion of data from tables
	WSO2	RFM_ASM_BLOCKS, RFM_ASM_EXCL,
	WSO3	WRSZ
	WSO4	ILM archiving object FI_ACCPAYB for deletion of data from tables
	WSO5	WLK1,WSOF, and WSOH
	Tables.	ILM archiving object MM_MATNR for de-
	WRSZ	letion of data from tables WSOP
	WLK1	
WSOH	WSOH	
Assortment List	Application-specific data used in the following transactions:	Assortment List Reorganization: report
	WDBM_HPR	ILM enabled archiving object
	WJB5	WS_ACSITE and FI_ACCPAYB for appli- cation table WBBH, WBBL,WBBP
	WBBS	
	WBBS_ALV	Destruction Object Report: RWDPOSRS_DESTRUCTION for appli- cation table WDLS
		ILM enabled archiving object FI_ACCRECV for application table WBB_MIDOC
Automatic Document Adjustment	Transactions MEI1 - MEI5	ILM object мм_екко

Application	Application Objects	Provided Deletion Functionality
Investment Buying	Application-specific data used in the following transactions:	Report RWFWW_DELETE_CUSTOMERS
	WLB1	RWFWW_DELETE_CUSTOMERS for table
	WLB2	WVFB2
	WLB6	
Load Building	Application-specific data used in the following transactions:	Report rwvlb_delete_logtables
	WLB4	
	WLB5	
	WLB7	
	WLBA	
	WLBB	
	WLB13	
Merchandise Distribution	Application-specific data used in the following transactions:	Transaction wA40 can be used to de- lete FRET entries that have status
	WF10	Completed.
	WF10A	Transaction wF40 can be used to de- lete FRET entries that have status com-
	WF20	pleted.
	WF30	Technical job with ID SAP_RFM_MERCH_DIST_CLEANUP_T
	WF60	ABLE can be scheduled
	WF'70	
Planning Workbench	Transaction ww₽1	For non-application-specific data, func- tionality is provided by other relevant applications.
POS Interface – Inbound		For non-application-specific data, func- tionality is provided by other relevant applications.
		POS interface inbound SOAP service re- lated data can be archived using appli- cation interface framework (AIF)
POS Interface – Monitor		Deletion reports RWPUDTST and RWPUDLST

Application	Application Objects	Provided Deletion Functionality
POS Interface – Outbound		For non-application-specific data, func- tionality is provided by other relevant applications.
Price Catalog Processing – Inbound	W_PRICAT_MAINTAIN	Reports:
	W_SYNC	W_PRICAT_DELETE (Delete Inbound Price Catalogs)
		W_PRICAT_DELPOS (Delete PRICAT Items)
Price Planning Workbench		Reports for the deletion of budgets and price plans:
		RWRF_PPW_BUDG_DELETE
		RWRF_PPW_PPD_DELETE
		RWRF_PPW_PPD_DELETE_DIRECT
		Destruction object: RWRF_PPW_PPD_DESTRUCTION
Promotions	Table wale	ILM objects:
	Transaction WAK5	W_PROMO_AD for tables WAAL, WAGU, WAKH, WAKP, WAKRW, WALE, WAZB, WAZT, WAZW, WMFL, WAEL,WMATSI- TEQTYTIM
		ILM enabled archiving object
		W_MARKDOWN for the tables WMFF, WMFH, WMFL, WMFP, WMFU
Replenishment	Application-specific data used in the	ILM object mm_matnr
	following transactions:	ILM enabled archiving object
	WRMO	FI_ACCRECV for table wRPD, WRPE
	WR60	ILM enabled archiving object
		FI_ACCPAYB for application Table EDMMS
		ILM enabled archiving object MM_MATNR for application Table WRPL, WRPT

Application	Application Objects	Provided Deletion Functionality
Sales Price Calculation	Application-specific data used in the	ILM object w_kalk
	following transactions: VKP1-VKP8	ILM enabled archiving object w_promo_ad for A152, A153
	VKPB	ILM enabled archiving object SD_COND for A154
		ILM enabled archiving object w_welk for welk , welp
		ILM enabled archiving object wB2 for WKBK, WKBP
		ILM enabled archiving object w_KALK for application Table wKBP
		Application-specific table WPFAM can be deleted with transaction PRFAM
Site Master	Transactions wB01-wB03	ILM enabled archiving object ws_ACSITE for application table wRF1, wRF3, wRF5, wRF6
		ILM enabled archiving object FI_ACCRECV for application table WRF12, WRF4
Subsequent Settlement	Application-specific data used in the	ILM object sd_agreem
	following transactions:	ILM enabled archiving object
	MEB2	SD_AGREEM for application table EBOX, EKBO
	MEB3	LINDO
	MEB5	
	MEB6	
	MEB8	
	MEB9	
	MEBS	
	MEBB	
	MEBV	
	MEB7	
	MEU3	

Application	Application Objects	Provided Deletion Functionality
Tickets and Additionals	Application-specific data used in the following transactions:	ILM archiving object WTADDI for table WTADAB
	WTAM WTR1	ILM archiving object FI_ACCRECV for table wTADFMCU
		ILM archiving object FI_ACCPAYB for table wTAD_SUP_FM
Vendor Managed Inventory	Application-specific data used in the	Report rwvmi_delete_edmms
	following transactions:	ILM enabled archiving object FI_ACCRECV application table wRPD
	WVM2	ILM enabled archiving object FI_ACCRECV application table wRPE
	WVM3 WVM4	ILM enabled archiving object MM_MATNR application table wrpl
		Transaction wRDL to delete the entries from table wRPR
		ILM enabled archiving object MM_MATNR application table WRPT
		ILM enabled archiving object FI_ACCPAYB application table EDMMS
Demand Management Foundation		ILM object FI_ACCPAYB for deletion of data from tables DMF_D_ART_CUST,
		DMF_D_CUSTOMER, DMF_D_VENDOR
		ILM object ws_ACSITE for deletion of data from tables DMF_D_T001W
Retail Store		ILM object FI_ACCPAYB for table WSVD_DB_VNDR_PLT
In-Store Merchandise and Inventory Management Fiori apps		Destruction object RFM_ST_PICKUP_ORDER_DESTR for deletion of data in tables
		RFM_ST_PICK_ORD
		RFM_ST_PICK_REQ
		Report program RTST_RP_CLEANUP_STATUS_TABLES for deletion of data in tables RTST_RP_POST_DOC, RTST_RP_POST_ITM, RTST_RP_STAT_ITM

Application	Application Objects	Provided Deletion Functionality
Sales Price Valuation		ILM object ws_ACSITE for TO23W and TO23X
		ILM object mm_matnr for TO23X

### Relevant Application Objects and Available Deletion Functionality Provided by Other Applications Used by SAP S/4HANA Retail solutions

- Sales For information, see Deletion of Personal Data in Order and Contract Management [page 603].
- Sourcing and Procurement For information, see Deletion of Personal Data [page 664].
- Customer and supplier master data For information, see Deletion of Personal Data [page 745].

### **Relevant Application Areas and Available EoP/WUC Functionality**

Application	Solution Implemented for Applica- tion-Specific Data	Further Information
Allocation	End of purpose (EoP) check	CL_ALLOCATION_CV_EOP_CHECK CVP_IF_APPL_EOP_CHECK~CHECK_PA RTNERS
Alternate Historical Data	not applicable	Tables do not contain any customer or supplier data.
Article Discontinuation	not applicable	For non-application-specific data, func- tionality is provided by Sourcing and Procurement.
Assortment	not applicable	An end of purpose (EoP) check is not provided because customer and sup- plier numbers used in the tables do not indicate any business relationships.
Assortment List	not applicable	An end of purpose (EoP) check is not provided because supplier numbers used in the tables do not indicate any business relationships.

Application	Solution Implemented for Applica- tion-Specific Data	Further Information
Automatic Document Adjustment	not applicable	For non-application-specific data, func- tionality is provided by Sourcing and Procurement.
Investment Buying	not applicable	For non-application-specific data, func- tionality is provided by Sales.
Load Building	not applicable	For non-application-specific data, func- tionality is provided by Sales.
Merchandise Distribution	End of purpose (EoP) check	CL_ALLOCATION_CV_EOP_CHECK
		CVP_IF_APPL_EOP_CHECK~CHECK_PA RTNERS
Perishables Planning	End of purpose (EoP) check	CL_RFM_WDFR_CV_EOP_CHECK
Planning Workbench	not applicable	For non-application-specific data, func- tionality is provided by Sales.
POS Interface – Inbound	not applicable	POS interface uses documents that al- ready exist in other SAP applications. These documents can be archived us- ing the relevant archiving objects and deleted using the solutions (and end of purpose (EoP) checks) provided by the other SAP applications. For exam- ple, documents used in POS interface inbound SOAP service can be archived using application interface framework (AIF).
		An end of purpose (EoP) check for Cus- tomizing is not provided because part- ner information is stored anonymously in Customizing tables.
POS Interface – Monitor	not applicable	POS interface uses documents that al- ready exist in other SAP applications. These documents can be archived us- ing the relevant archiving objects and deleted using the solutions (and end of purpose (EoP) checks) provided by the other SAP applications.

not applicable	POS interface uses documents that al- ready exist in other SAP applications. These documents can be archived us- ing the relevant archiving objects and deleted using the solutions (and end of purpose (EoP) checks) provided by the other SAP applications.
	An end of purpose (EoP) check for log tables is not provided because partner information is not shown in the applica- tion at this time, a deletion report ex- ists, and there is no business need to archive the log status of data prepara- tion.
End of purpose (EoP) check	CL_PRICAT_EOP_CHECK_CV
	CVP_IF_APPL_EOP_CHECK~CHECK_PA RTNERS
not applicable	An end of purpose (EoP) check is not provided because supplier numbers in pricing documents represent supply source information but do not indicate any business relationship to the sup- plier.
End of purpose (EoP) check	CL_PROMOTION_CV_EOP_CHECK
	CVP_IF_APPL_EOP_CHECK~CHECK_PA RTNERS
End of purpose (EoP) check	CL_PUR_RETAIL_CV_EOP_CHECK
	For non-application-specific data, func- tionality is provided by Sourcing and Procurement.
not applicable	An end of purpose (EoP) check is not provided because supplier numbers in pricing documents represent supply source information but do not indicate any business relationship to the sup- plier.
Where-used check (WUC)	CL_T001W_WUC
End of purpose (EoP) check	CVP_SD_EOP_CHECK_MM_REBATE
	End of purpose (EoP) check not applicable End of purpose (EoP) check End of purpose (EoP) check Inot applicable Not applicable Not applicable Not applicable Not applicable Not applicable

Application	Solution Implemented for Applica- tion-Specific Data	Further Information
Store Operations	End of purpose (EoP) check	CL_WSRS_TOOLS_CV_EOP_CHECK
Tickets and Additionals	not applicable	For non-application-specific data, func- tionality is provided by Sourcing and Procurement.
Vendor Managed Inventory	not applicable	For non-application-specific data, func- tionality is provided by Sourcing and Procurement.

### **Configuration: Simplified Blocking and Deletion**

- You define the settings or authorization management in Customizing for Cross-Application Components under Data Protection Authorization Management .
   For more information, see the Customizing documentation.
- You configure the settings the related to the blocking and deletion of customer and supplier master data in Customizing for Logistics - General under Deletion of Customer and Supplier Master Data .

# 13.13.1.2.4 Deletion of Personal Data in Fashion and Vertical Business

#### Use

SAP S/4HANA for fashion and vertical business fashion might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on SAP Help Portal at https://help.sap.com/viewer/product/SAP\_S4HANA\_ON-PREMISE/. Choose a version and then go to *Product Assistance Cross Components Data Protection* 

For more information about the deletion of personal data that might be used in fashion and vertical business applications refer to Deletion of Personal Data in Retail [page 768].

# Relevant Application Objects (Data) and Available Deletion Functionality

Application	Application Objects	Provided Deletion Functionality
Configure Release Check Variant	ARUN_RC_RUN	Report arun_rc_run_des
Schedule Alignment	RFM_DRS_ALIGNMENT_DESTRUCTION	Report RFM_DRS_ALIGNMENT_DESTRUCTION
Configure Demand Sorting Rule	ARUN_DSORT_RULE_DESTRUCTION	Report arun_sort_rule_des
Configure Demand Grouping Rule	ARUN_DGROUP_RULE_DESTRUCTION	Report arun_group_rule_des
Supply Assignment	ARUN_RELEASE_DT	FI_ACCRECV is ILM object for deletion of data from tables
	ARUN_RC_RUN_DETL	ILM object ARUN_RC_RUN for deletion of tables
Seasons		FI_ACCPAYB is ILM Object for deletion of data from table FSH_MM_PERIODS. FI_ACCRECV is ILM Object for deletion of data from table FSH_SD_PERIODS.
Article		MM_MATNR is ILM Object for deletion of data from table WLK2. FI_ACCPAYB is ILM Object for deletion of data from table WYT2M.
Sales and Distribution		SD_VBAK is ILM Object for deletion of data from table FSH_MSO. RFM_PSST_GROUP is ILM Object for deletion of data from tables RFM_PSST_GROUP and RFM_PSST_GR_HEAD.
Segmentation-related data mainte- nance		MM_EINA is ILM Object for deletion of data from table A4AA. FI_ACCRECV and FI_ACCPAYB are ILM Objects for deletion of data from table SGT_DYN- CAT
Shipping		FI_ACCPAYB is ILM Object for deletion of data from table WSUBST_SWITCH- DAT

# Relevant Application Areas and Available EoP/WUC Functionality

Application	Solution Implemented for Applica- tion-Specific Data	ILM Object
Stock requirements/Pegging (MD04P)	Not applicable	Not Applicable
	i Note	
	An End of Purpose (EoP) check is not provided because customer and supplier information displayed do not indicate any business rela- tionships.	
Season Workbench	EoP check	Not Applicable
Mass Repricing Report	EoP check	SD_VBAK
		MM_EKKO
Mass ATP Report	EoP check	SD_VBAK
		MM_EKKO
Season Redetermination Report for Sales Order	EoP check	SD_VBAK
Season Redetermination Report for Pur- chase Order	EoP check	MM_EKKO
Season Redetermination Report for Stock Transport Order	EoP check	MM_EKKO
Supply Assignment Rules	EoP check	CL_ARUN_RULE_EOP_HANDLR
VAS Redetermination Report for Sales Order	EoP check	SD_VBAK
VAS Redetermination Report for Pur- chase Order	EoP check	MM_EKKO
VAS Redetermination Report for Stock Transport Order	EoP check	MM_EKKO
Multi Ship to Order (MSO) Explosion Report for Sales Order	EoP check	SD_VBAK
Split and Change of Purchase Orders	EoP check	MM_EKKO

Application	Solution Implemented for Applica- tion-Specific Data	ILM Object
Transportation Chain – Dateline Work- bench Report	EoP check	MM_EKKO
Maintain Release Determination Rule	EoP check	CVP_IF_APPL_EOP_CHECK
Configure Release Check Variant	EoP check	CVP_IF_APPL_EOP_CHECK
Define Default Segment Values	EoP check	CVP_IF_APPL_EOP_CHECK
Configure Demand Sorting Rule	EoP check	CVP_IF_APPL_EOP_CHECK
Configure Demand Grouping Rule	EoP check	CVP_IF_APPL_EOP_CHECK
ARUN Customization Package	EoP check	CL_FSH_ARUN_EOP_CHECK
Common Package for Sales and Distribu- tion	EoP check	CL_FSH_EOP_CHECK

# 13.13.1.2.5 Payment Card Security According to PCI-DSS

#### i Note

The Payment Card Industry Data Security Standard (PCI-DSS) was jointly developed by major credit card companies in order to create a set of common industry security requirements for the protection of cardholder data. Compliance with this standard is relevant for companies processing credit card data. For more information, see the official website of the PCI Security Standards Council at https://www.pcisecuritystandards.org *P*.

This section of the security guide supports you in implementing payment card security aspects and outlines steps that need to be considered to be compliant with the PCI-DSS.

Please note that the PCI-DSS covers more than the following steps and considerations. Complying with the PCI-DSS lies completely within the customer's responsibility, and we cannot guarantee the customer's compliance with the PCI-DSS.

For current information about PCI-DSS, see also SAP Note 1609917

PCI-relevant POS (Point-of-Sale) sales can be processed in SAP S/4HANA Retail for merchandise management for financial postings and inventory management. Depending on the configuration of the POS solution, the data transferred to SAP S/4HANA Retail for merchandise management can contain credit card information that needs to be handled according to the PCI Standard. In this case, the card data has to be encrypted during inbound processing. The relevant asynchronous communication methods are the IDocs with the message type WPUBON (Upload Sales Documents per Receipt), and message type WPUTAB (Upload End-of-Day Closing POS).

For more information about Archiving, RFC Debugging, Forward Error Handling (FEH) and Card Verification Values (CVV), see Payment Card Security According to PCI-DSS [page 125].

### Interfaces (IDoc/Services)

#### i Note

Note that IDoc segments cannot store credit card numbers in clear text due to the PCI security standard compliance. Once an IDoc is being processed within the IDoc Framework, all values are temporarily stored, including the clear text credit card number.

For more information about how to process customer-specific IDocs containing credit card information, go to https://help.sap.com/s4hana\_op\_2021, enter *Handling Sensitive Data in IDocs* into the search bar, press <code>Enter</code>, and open the search result with that title.

#### Encryption/Decryption and Storage of the Encrypted Number

**IDOC\_PCI\_ENCR\_IM** that is used for the PCI DSS inbound IDoc encryption. The process of encrypting the credit card number starts by identifying the segment with credit card information in the IDoc record structure. The data from the relevant segments E1WPZ02 and E1WPB06 is mapped to the internal record structure in order to retrieve the card GUID, the name of the credit card institution number, and the credit card number. After this, the security level of the credit card institution is verified in Customizing:

- If the security level is set to 2, the credit card number is encrypted.
- If the security level is set to 1, the credit card number is masked.

The card GUID and the encryption type are mapped to the structure for decryption and a message is displayed that informs the user whether the encryption was successful. After this, the final check for consistency is performed.

**Decryption process:** The process of decrypting the credit card number starts by identifying the segment in the IDoc record structure that contains the credit card information. The data from the relevant segments E1WPZ02 and E1WPB06 is mapped to the internal record structure in order to retrieve the card GUID, the type of encryption, and the credit card number. The encryption type is set to the fixed value 2. The credit card number is decrypted and a message is displayed that informs the user whether the encryption was successful.

- The BAdl implementation name for PCI DSS inbound IDoc decryption is IDOC\_PCI\_DECRYPTION\_IM.
- One of the IDoc database encryption/decryption (IDOC\_DATA\_MAPPER, IDOC\_DATA\_CRYPTION) is called before saving to the IDoc database and the other after reading from it.

#### Customizing

Maintain the following settings in Customizing:

- The basic settings for payment cards: In Customizing for SAP Customizing Implementation Guide under
   Cross-Application Components > Payment Cards > Basic Settings > Assign Checking Rule ].
- The settings for the encryption save mode: Define whether existing GUIDs for credit cards are reused. The default setting is set to reuse the existing GUID. You can adapt the default with a customer-specific BAdl implementation, using the enhancement spot ES\_WPOS\_PCA\_SECURITY and the BAdl definition WPOS\_PCA\_SECURITY.
- The security settings for the credit card institute: In Customizing for SAP Customizing Implementation Guide under Cross-Application Components Payment Cards Basic Settings Make Security Settings for Payment Cards . For an example for security settings for payment cards, refer to the following entries:
  - Security Level: Masked Display and Encrypted When Saved

- Access Log: Logging of unmasked display
- Visible Characters for Masking: At start: 4 At end: 4
- The settings for masking the credit card number: In the customizing table of the transaction WECRYPTDISPLAY, maintain the settings for the *Assignment of Encrypted Segment* field as follows:
  - Message Type: wPUBON
  - Segment Type: E1WPB06
  - Field Name: KARTENNR

and

- Message Type: wputab
- Segment Type: E1WPZ02
- Field Name: KARTENNR

# 13.13.1.3 Last Mile Distribution (LMD)

# 13.13.1.3.1 Deletion of Personal Data

#### Use

Last Mile Distribution (LMD) might process data (personal data) that is subject to the data protection laws applicable in specific countries/regions. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/ 4HANA on SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

For more information about archiving objects relevant for LMD, see the product assistance for SAP S/4HANA on SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Industries in SAP S/4 HANA Consumer Last Mile Distribution for Direct Distribution Data Management in Last Mile Distribution .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
LMD	For more information, see https:// help.sap.com/s4hana, choose your ver- sion, and go to Product Assistance Industries in SAP S/4 HANA Consumer Last Mile Distribution for Direct Distribution .	<ul> <li>Archiving object LMD_ROUTE Route data that is produced during the route assembly, execution, and settlement processes of Last Mile Distribution.</li> <li>Archiving object LMD_VL Visit list data of Last Mile Distribu- tion.</li> </ul>

### **Relevant Application Objects and Available EoP/WUC Functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
LMD	End of Purpose (EoP) check	For more information, see https:// help.sap.com/s4hana, choose your ver-
		sion, and go to 🌗 Product Assistance
		Industries in SAP S/4 HANA
		Consumer > Last Mile Distribution for
		Direct Distribution > Business Partner End of Purpose (EoP) Check in Last Mile
		Distribution 🚬

# 13.13.1.4 Prepayment Agreements

# 13.13.1.4.1 Information Retrieval

Personal data can be retrieved by creating models in the Information Retrieval Framework (IRF).

Data subjects have the right to get information regarding their personal data that is undergoing processing. The information retrieval feature supports you in complying with the relevant legal requirements for data protection by allowing you to search for and retrieve all personal data for a specified data subject. The search results are displayed in a comprehensive and structured list containing all personal data of the data subject specified, subdivided according to the purpose for which the data was collected and processed.

Follow the instructions below to set up your data model.

Apart from setting up a data model, you must also maintain the purposes relevant to your organization.

- To generate the data model for your ILM object, execute transaction DTINF\_ADJUST\_MODEL. In the ILM Object field, enter PPMG\_AGR and click Generate.
- To maintain the purpose relevant to your ILM object, execute transaction *DTINF\_MAINTAIN\_PURP*. Select *Assign ILM Objects* and from the *Assign ILM Objects* table, choose *PPMG\_AGR*.
- To trigger the automated retrieval of all personal data, execute transaction DTINF\_START\_COLL. Enter the Data Subject ID Type, Data Subject ID, Language and Purpose and click Execute.
- To display and download the search results of the data collection process, execute transaction DTINF\_PROC\_COLL.

#### **More Information**

For more information about setting up and using the IRF, see https://help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Technology ABAP Platform Administrating the ABAP Platform Administration Concepts and Tools Solution Life Cycle Management Information Retrieval Framework (IRF).

For more information about data protection, see https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

# 13.13.2 Discrete Industries

### 13.13.2.1 Automotive

### 13.13.2.1.1 Vehicle processes for Wholesale and Retail

# 13.13.2.1.1.1 Authorizations

Vehicle Processes for Wholesale and Retail uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the Application Server ABAP Security Guide also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used.

Authorization Object	Description
C_AUTO_VMS	Vehicle Management System (VMS): Controls whether a user is allowed to execute VMS actions
C_AUTO_DPV	Dealer Portal VMS: Controls whether a user is allowed to execute dealer portal functions, for example, create a sales order without a vehicle

# 13.13.2.1.1.2 Deletion of Personal Data

#### Use

The Vehicle Management System (VMS) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Provided Deletion Functionality
Vehicle Management System (IS-A-VMS)	Archiving Object
	VEHICLE
	ILM Object
	VEHICLE

### Relevant Application Objects and Available EoP/WUC functionality

Application	Implemented Solution (EoP or WUC)	Further Information
Vehicle Management System (IS-A-	EoP	Check table
VMS)		VLCVEHICLE

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components  $\rightarrow$  Data Protection.

#### i Note

Vehicle Management System delivers two business events, which are exposed along with the Vehicle Identification Number (VIN). The VIN can indirectly refer to a person if information such as purchase order or sales order is attached to it. This must be kept in mind to restrict unknown subscriptions to the event and to thereby avoid security issues.

# 13.13.3 Energy & Natural Resources

# 13.13.3.1 Oil and Gas

# 13.13.3.1.1 Upstream Operations Management

# 13.13.3.1.1.1 Authorizations

SAP Oil & Gas uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also applies.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Roles - Backend**

SAP delivers standard roles covering the most frequent business transactions. You can use these roles as a template for your own roles.

In Oil & Gas, PFCG delta roles are used to access content in the application. To make the end-user role complete these roles must be used along with other roles delivered by SAP. Example roles are included in the table below. These roles are designed to support your IS-OIL business processes. The following roles are delivered:

Software Component IS-PRA

Role	Description	
SAP_UPS_ALLOC_RES_APP	SAP Upstream Allocation Results	
SAP_UPS_ALLOC_STAT_APP	SAP Upstream Network Allocation Status	
SAP_UPS_BULKUPLOAD_APP	SAP UPS Upload Production Data	
SAP_UPS_DEFER_EVT_APP	SAP Upstream View Deferment Events Application Role	
SAP_UPS_DEFER_RES_APP	SAP Upstream Analyze Deferment Application Role	
SAP_UPS_DEFER_WOEVT_APP	SAP Upstream Deferment Events for Work Orders Applica- tion Role	
SAP_UPS_DTIMPORT	SAP Upstream Operations Management Data Import Role	
SAP_SR_UOM_S4	NWBC Upstream Operations Management Role	
SAP_UPS_FC_ACCESS_APP	SAP UOM Manage Access	
SAP_UPS_FC_CALFCST_APP	SAP UOM Calculate Forecast	
SAP_UPS_FC_GTHDATA_APP	SAP UOM Gather Data	
SAP_UPS_FC_MNGPROJ_APP	SAP UOM Manage Projects	
SAP_UPS_FC_RESULTS_APP	SAP UOM View Forecasting Results	
SAP_UPS_FDC_APP	SAP Upstream Field Data	
SAP_UPS_FIXERRORS_APP	SAP Upstream Fix Errors	
SAP_UPS_MNGHIER_APP	SAP UPS Manage Hierarchy	
SAP_UPS_FC_APFCST_APP	SAP UOM Approve and Publish Forecast	
SAP_UPS_NTWK_MODEL_APP	SAP Upstream Network Modeling	

### **Critical Combinations**

#### **Roles Creation in PFCG**

1. Copy the standard role (SAP\_UPS\_DEFER\_RES\_APP) to a new role and change the authorization as required by the user.

For example, role created is z\_RES\_CREATE, and the authorizations provided to this role are to view particular production network (HK\_PN) and to create and display the event for this particular production network. The user, to which this role is assigned, will only be able to view or create the event for this particular production network.

- 2. Assign the role to the user.
- 3. Log in with the same user in the application.
- 4. Create event for the same.

### **Standard Fiori Business Roles**

The following table shows the standard Fiori business roles used in Upstream Operations Management:

Software Component UIS4HOP1 (UI for S/4HANA On Premise)

Role	Description
SAP_BR_BUSINESS_ANALYST_IOG	Business Analyst (IOG)
SAP_BR_DEFERMENT_ANALYST_IOG	Deferment Analyst (IOG)
SAP_BR_FC_ANALYST_PROD_IOG	Forecast Analyst - Production (IOG)
SAP_BR_FIELD_OPERATOR_IOG	Field Operator (IOG)
SAP_BR_FORECAST_MANAGER_IOG	Forecast Manager (IOG)
SAP_BR_FORECAST_SPECIALIST_IOG	Forecast Specialist (IOG)
SAP_BR_HYDROCARBON_ANALYST_IOG	Hydrocarbon Analyst (IOG)
SAP_BR_PROD_DATA_SPEC_IOG	Production Data Specialist (IOG)
SAP_BR_MASTER_DATA_IOG	Master Data Specialist (IOG)

# 13.13.3.1.1.2 Internet Communication Framework Security (ICF)

#### Services

For Oil and Gas, Upstream Operations Management (UOM) module the following services are needed:

#### Allocation

- GHO\_WDA\_ALLOC\_MC\_OIF (Capture Measurements)
- gho\_wda\_alloc\_results\_oif (Display Allocation Results)
- GHO\_WDA\_ALLOC\_RULES\_OIF (Process Allocation Rules)
- GHO\_WDA\_ALLOC\_MRH\_OIF (Process MRH Rules)

#### **Network Object**

- GHO\_WDA\_NETOBJ\_OIF (Create a Network Object)
- GHO\_WDA\_NETOBJ\_OIF (Change a Network Object)
- GHO\_WDA\_NETOBJ\_OIF (Display a Network Object)
- GHO\_WDA\_OG\_ENTITY (Create an Oil & Gas Entity)
- GHO\_WDA\_OG\_ENTITY (Change an Oil & Gas Entity)
- GHO\_WDA\_OG\_ENTITY (Display an Oil & Gas Entity)

#### Ownership

- Division of Interest
  - GHO\_WDA\_OWN\_OIF (Create a Division of Interest (DOI))
  - GHO\_WDA\_OWN\_OIF (Change a Division of Interest (DOI))
  - GHO\_WDA\_OWN\_OIF (Display a Division of Interest (DOI))
  - GHO\_WDA\_OWN\_NET\_ASG\_OIF (Assign a Division of Interest to Network Objects)
- Scale Method
  - GHO\_WDA\_OWN\_SM\_OIF (Create a Sliding Scale Method)
  - GHO\_WDA\_OWN\_SM\_OIF (Change a Sliding Scale Method)
  - GHO\_WDA\_OWN\_SM\_OIF (Display a Sliding Scale Method)
- Business Partner
  - Process Business Partner
- Owner Transfer Request
  - GHO\_WDA\_OWN\_TRO\_GAF (Create an Owner Request)
  - GHO\_WDA\_OWN\_TRO\_GAF (Change an Owner Request)
  - GHO\_WDA\_OWN\_TRO\_GAF (Display an Owner Request)
- Reports (Display Only)
  - GHO\_WDA\_OWN\_RPT\_OIF (Oil & Gas Business Partner Report)
  - GHO\_WDA\_OWN\_RPT\_OIF (Division of Interest Owners)

- GHO\_WDA\_OWN\_RPT\_OIF (Well Completions Assigned to Division of Interest)
- GHO\_WDA\_OWN\_RPT\_OIF (Division of Interest History Report)
- GHO\_WDA\_OWN\_RPT\_OIF (Ownership Entitlement Results)

### **SICF Nodes**

For running SAP Fiori applications for UOM, activate some of the common SICF nodes on the front-end server (SAP Gateway).

Activate the following SICF nodes of UIS4HOP1 (UI for S/4HANA On Premise):

- /sap/bc/ui5\_ui5/sap/ups\_alloc\_ress1
- /sap/bc/ui5\_ui5/sap/ups\_alloc\_stas1
- /sap/bc/ui5\_ui5/sap/ups\_blkuploads1
- /sap/bc/ui5\_ui5/sap/ups\_commonss1
- /sap/bc/ui5\_ui5/sap/ups\_defer\_evts1
- /sap/bc/ui5\_ui5/sap/ups\_defer\_ress1
- /sap/bc/ui5\_ui5/sap/ups\_def\_woevts1
- /sap/bc/ui5\_ui5/sap/ups\_fc\_accesss1
- /sap/bc/ui5\_ui5/sap/ups\_fc\_apfcsts1
- /sap/bc/ui5\_ui5/sap/ups\_fc\_calfcts1
- /sap/bc/ui5\_ui5/sap/ups\_fc\_cmpress1
- /sap/bc/ui5\_ui5/sap/ups\_fc\_ghdatas1
- /sap/bc/ui5\_ui5/sap/ups\_fc\_mngpros1
- /sap/bc/ui5\_ui5/sap/ups\_fc\_results1
- /sap/bc/ui5\_ui5/sap/ups\_fdcs1
- /sap/bc/ui5\_ui5/sap/ups\_fixerrorss1
- /sap/bc/ui5\_ui5/sap/ups\_mnghiers1
- /sap/bc/ui5\_ui5/sap/ups\_md\_mpns1
- /sap/bc/ui5\_ui5/sap/ups\_ppnwbs1

#### Activate the following SICF nodes of **OData** services used by SAP Fiori applications:

- /sap/opu/odata/sap/ups\_bulk\_upld
- /sap/opu/odata/sap/ups\_common
- /sap/opu/odata/sap/ups\_def\_event
- /sap/opu/odata/sap/ups\_def\_result
- /sap/opu/odata/sap/ups\_def\_work\_order
- /sap/opu/odata/sap/ups\_fc\_appr\_pub
- /sap/opu/odata/sap/ups\_fc\_calc\_fcst
- /sap/opu/odata/sap/ups\_fc\_gatherdata
- /sap/opu/odata/sap/ups\_fc\_mng\_access
- /sap/opu/odata/sap/ups\_fc\_mng\_project
- /sap/opu/odata/sap/ups\_fc\_view\_res

- /sap/opu/odata/sap/ups\_field\_data\_capture
- /sap/opu/odata/sap/ups\_fix\_error
- /sap/opu/odata/sap/ups\_hca\_result
- /sap/opu/odata/sap/ups\_hca\_status
- /sap/opu/odata/sap/ups\_mng\_hierarchy
- /sap/opu/odata/sap/ups\_model\_production\_network
- /sap/opu/odata/sap/ui\_ghopriorperiodnotif\_o2

# 13.13.3.1.1.3 Other Security-Relevant Information

The following table shows an overview of the data flow in UOM in a two system DMZ environment. Data access is separated from the presentation layer, which is running on the second machine. The UI is accessed using HTTP or HTTPs.

Step	Description	Security Measure
User Interface: FPM-based ABAP Web- Dynpro with Unified Rendering	Data requests, updates, and actions are triggered from the UI.	ABAP WebDypro, unified rendering, ac- cess using HTTP or HTTPS
PLM UI Framework	Infrastructure for communication be- tween GUIBBs/WebDynpro context and SPI connector	
SPI Connector (DMZ System)	Acting like a proxy for the back end SPI connector.	Metadata is read from back end only
RFC	RFC based data transfer between DMZ system and ERP back end system; xstring based data transfer	Protocol switch to RFC; Allowlist for ta- ble based data transfer; Sync with meta data model in connector
SPI Connector (Back End System)	A standardized interface that is used to transfer data from the application serv- ice provider to the UI framework con- sumer.	Validation against metadata definition during data transfer
Application Service Provider	Implementation	Additional metadata definition

# 13.13.3.1.1.4 Information Report

#### Prerequisites

#### i Note

You need to implement the following notes to use Data Protection and Privacy in UOM:

- Data Privacy Requirement (DPP) DDIC: 2560898
- Data Privacy Requirement (DPP): 2586829

Vendor and Business Partner Where-Used Information Report (GHO\_R\_DPP\_MAP\_PERS\_DATA)

This report shall provide a detailed where used list for the given vendor and business partner in UOM. For this, the report needs to be run with option <Find Where-used Personal Data>. The following technical details shall be provided:

- • Table Name and description
- Field Name and description
- • Personal Data identifier (V, B)
- Personal Data object ID

## 13.13.3.1.1.5 Deletion of Personal Data

#### Prerequisites

#### i Note

You need to implement the following notes to use Data Protection and Privacy in UOM:

- Data Privacy Requirement (DPP) DDIC: 2560898
- Data Privacy Requirement (DPP): 2586829

**Simplified Blocking and Deletion**: When considering compliance with data protection regulations, it is also necessary to consider compliance with industry-specific legislation in different countries. A typical potential scenario in certain countries is that personal data shall be deleted after the specified, explicit, and legitimate purpose for the processing of personal data has ended, but only as long as no other retention periods are defined in legislation, for example, retention periods for financial documents. Legal requirements in certain scenarios or countries also often require blocking of data in cases where the specified, explicit, and legitimate purposes for the processing of this data have ended, however, the data still has to be retained in the database due to other legally mandated retention periods. In some scenarios, personal data also includes referenced data. Therefore, the challenge for deletion and blocking is first to handle referenced data and finally other data, such as business partner data.

**Deletion of personal data**: The processing of personal data is subject to applicable laws related to the deletion of this data when the specified, explicit, and legitimate purpose for processing this personal data has expired. If there is no longer a legitimate purpose that requires the retention and use of personal data, it must be deleted. When deleting data in a data set, all referenced objects related to that data set must be deleted as well. Industry-specific legislation in different countries also needs to be taken into consideration in addition to general data protection laws. After the expiration of the longest retention period, the data must be deleted.

Upstream Operations Management might process data that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. Upstream Operations Management uses SAP ILM to support the deletion of personal data as described in the following sections.

- SAP delivers an end of purpose check for the Upstream Operations Management
- SAP delivers a where-used check (WUC) for the Upstream Operations Management

## 13.13.3.1.1.5.1 End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases:

Phase one: The relevant data is actively used.

Phase two: The relevant data is actively available in the system.

Phase three: The relevant data needs to be retained for other reasons:

For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked.

Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior in the following ways:

Display: The system does not display blocked data.

Change: It is not possible to change a business object that contains blocked data.

Create: It is not possible to create a business object that contains blocked data.

**Copy/Follow-Up**: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.

**Search**: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

## 13.13.3.1.1.5.1.1 Vendor/Business Partner Replacement Utility for End of Purpose

A replacement utility is provided to make the original vendor and business partner (BP), who have met EoP with a dummy vendor or BP, anonymous. The mapping between the original and the dummy vendor and business partner is retained temporarily (until retention period) in an audit table (GHO\_DPP\_T\_MAP). The audit record is erased at the end of retention period. You have to run it when you decide to end the purpose for a vendor or business partner in UOM.

Following are the steps to execute the Utility report:

• Once a decision is made to end the purpose of a UOM vendor/business partner, the End of Purpose Utility report GHO\_R\_DPP\_MAP\_PERS\_DATA with option <Execute End of Purpose> can be initiated.

- The report presents you with a selection screen offering two fields for input: MULTIDRAG
  - Type of Personal data object as Vendor or Business partner
  - Original Personal data ID (Vendor/BP Number to be replaced in UOM)
  - With option *Execute End of Purpose*
  - New Dummy Personal data ID (Vendor/BP Number by which Original Vendor/BP is to be replaced)
- On providing these mandatory inputs, you can continue with the execution of the report, which replaces the original vendor or business partner in the UOM database tables with the dummy vendor/BP.

The report output gives a confirmation of replacement of Original Vendor/BP Number by the Dummy Vendor/BP Number.

The report ends by recording the timestamps of this replacement run in a database table (GHO\_DPP\_T\_MAP) for auditing purposes.

Make sure that you should replace one Vendor/BP at a time. During this process, there should not be made any changes in transactional data for a Vendor/BP which is being replaced.

#### i Note

If EoP for a certain vendor has been met, that is, you have run Vendor Replacement Utility to replace vendor, the application will show the end-of-purpose indicator and the start-of-retention-time date based on the ILM configuration.

- If vendor is not found in UOM, the system will bring up the following status: *PURPOSE\_COMPLETION\_STATUS* as 1 = (no business made with Vendor at all).
- If the vendor is found in UOM and not found in the audit table (filled by UOM vendor replacement utility), application the system will bring up the following status: *PURPOSE\_COMPLETION\_STATUS* as 2 = (business is ongoing with Vendor).
- If vendor is not found in UOM and is found in the audit table, the system will bring up the following status: *PURPOSE\_COMPLETION\_STATUS* as *3* = (business is completed with Vendor).

# 13.13.3.1.1.5.2 Where-Used Check (WUC)

#### i Note

The Where-Used Check functionality can be used only if you have used the *Vendor/Business Partner Replacement Utility for End of Purpose* tool utility tool, before you block data.

A where-used check is a simple check to ensure data integrity in case of potential blocking. The WUC for this product checks whether any dependent data for a vendor or central business partner (cBP) exists in the respective table. If dependent data exists, that is, if the data is still required for business activities, the system does not block that specific vendor or cBP.

If you still want to block the data, the dependent data must be first replaced (End of Purpose) by the replacement utility.

## 13.13.3.1.1.5.3 Process Flow

- Before destruction data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
- You do the following:
  - Run transaction IRMPOL and maintain the required residence and retention policies for the vendor (audit area: GENERAL)/business partner(audit area: BUPA\_DP) with ILM object GH0\_DPP\_DES\_MAP\_DELETE).
  - Run transaction BUPA\_PREPARE\_EOP to enable the end of purpose check function for the business partner.
  - Run transaction CVP\_PREPARE\_EOP to enable the end of purpose check function for the vendor master.
- You delete data from mapping table and change documents by using the report GHO\_DPP\_DES\_MAP\_DELETE\_DES for the ILM objects of Upstream Operations Management.

# 13.13.3.1.1.5.4 Change Log

Person-related data is subject to frequent changes. Therefore, for revision purposes or as a result of legal regulations, it may be necessary to be able to track the changes made. If these changes are logged, at any time you can check which employee made which change and when.

Change log has been enabled for Vendor Specific fields in UOM. You can execute program RSSCD200 to get the change information of these documents.

## **Related Information**

- Go to https://help.sap.com/s4hana\_op\_2021, enter Services for Application Developers into the search bar, press Enter, open the search result with that title, and navigate to Change Documents.
- Go to https://help.sap.com/s4hana\_op\_2021, enter Security Aspects for Lifecycle Management into the search bar, press Enter, open the search result with that title, and navigate to Auditing and Logging.

## 13.13.3.1.2 IS-OIL Downstream

# 13.13.3.1.2.1 Internet Communication Framework Security (ICF)

You should only activate those services that are needed for the applications running in your system. For the Fiori apps in the TSW area, following services are needed:

- My Nominations TSW\_MYNOMINATIONS\_SRV\_01
- Regional Inventory View SW\_REGIONAL\_INVENTORY\_SRV\_01
- Mass Change Events TSW\_MYEVENTS\_SRV
- TSW Tickets -TSW\_TICKETS\_SRV
- My Nomination Tickets TSW\_NOMINATIONTICKETS\_SRV
- Supply Chain Visualization -TSW\_VISUAL\_SHIPMENT\_SRV, VBI\_APPL\_DEF2\_SRV
- Physical Inventory Capture IOG Volume/Mass Reading OIL\_HPM\_DS\_PHYINVVMRAPP\_SRV
- Physical Inventory Capture IOG Gauge Reading OIL\_HPM\_DS\_PHYINV\_GR\_SRV
- Mobile Ticket Data Capture TSW\_MULTI\_CHANNEL\_TICKET
- Laytime and Demurrage CMH\_LAYTIMEDEMURRAGE\_SRV
- Schedule Hydrocarbon Trips CMH\_SCHDULEHYCTRIPS\_SRV
- Scheduling Assistant TSW\_SCHEDULINGASSISTANT\_SRV
- Mobile Event Data Capture TSW\_MOBILE\_EVENTS\_SRV

Use the transaction SICF to activate these services.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information about ICF security, see the respective chapter in the ABAP Platform Security Guide.

## 13.13.3.1.2.2 Deletion of Personal Data

The *IS-OIL Downstream* might process data that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. The *IS-OIL Downstream* uses SAP ILM to support the deletion of personal data as described in the following sections.

- SAP delivers an end of purpose check for the IS-OIL Downstream
- SAP delivers a where-used check (WUC) for the IS-OIL Downstream

All applications register either an end of purpose check (EoP) in the Customizing settings for the blocking and deletion of the customer and vendor master or a WUC. For information about the Customizing of blocking and deletion for *IS-OIL Downstream* application, see Configuration: Simplified Blocking and Deletion.

## End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases.

- Phase one: The relevant data is actively used.
- Phase two: The relevant data is actively available in the system.
- Phase three: The relevant data needs to be retained for other reasons.
   For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked.
   Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior in the following ways:

- Display: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data
- Create: It is not possible to create a business object that contains blocked data.
- **Copy/Follow-Up**: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- **Search**: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

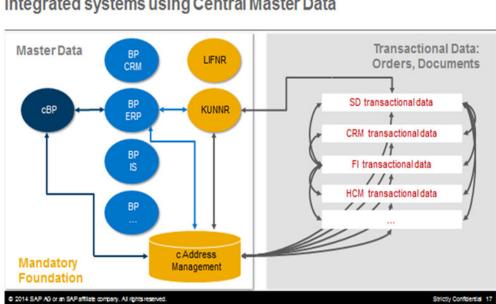
For information about the configuration settings required to enable this three-phase based end of purpose check, see Process Flow and Configuration: Simplified Blocking and Deletion.

IS-OIL Downstream provides the following functionality for the EoP check of the Vehicle/Driver/Transport Unit:

- The application searches for the following data with relation to vehicle:
  - There are no open TD shipments where the vehicle is scheduled
  - There are no open nominations
  - Any shipment yet to be settled for shipment costing (VFKK- STBER)
  - If any of the transportation units are linked to a Vehicle (in OIGVTU table) is not blocked for EoP
  - Vehicle blocking checks if it is used in any Load ID which is not marked for deletion
  - Vehicle cannot be blocked if any document having this vehicle in TSW details tab (OIJ\_EL\_CP\_LAYT-VEHICLE) is still not complete
- The application searches for the following data with relation to driver:
  - There should be no open TD shipments where the driver is assigned
  - Driver blocking checks if it is used in any Load ID which is not marked for deletion.
- The application searches for the following data with relation to transport unit:
  - Vehicles linked to the transport unit has any open shipments
  - Vehicles linked to the transport unit has any open nominations
  - Vehicles linked to the transport unit has any shipment yet to be settled for shipment costing

## Integration with Other Solutions

In the majority of cases, different installed applications run interdependently as shown in following graphic.



## Integrated systems using Central Master Data

# **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
IS-OIL Downstream	The customer/vendor blocking report	ILM Enabled Archiving objects:
	will check the consuming application to determine end of purpose of the cus-	OIG_DRIVER
	tomer/vendor.	OIG_VEHCLE
	In an IS-OIL system, in addition to the	OIG_TPUNIT
	EOP checks performed by SD,MM ,FI application the checks for usage of the	OIJ_NOMIN
	customer/vendor in IS-OIL Downstream	OIJ_TICKET
	application has to be made.	IS_OIFSPBL
	The IS-OIL application has to regis- ter itself under the customer master	Data Destruction objects:
	data and vendor master data as con-	OIJ_SCHED_DESTRUCTION
	suming applications that need to be	OIJ_PARTNER_DESTRUCTION
	checked for EoP . EOP. Check logic in IS-OIL will be delivered in the class	OIA_EXGDOCU_DESTRUCTION
	CVP_OIL_EOP_CHECK.	OIL_TAS_TPI_DESTRUCTION
base or archives, the links tachments are destroyed BAdl implementations. T determined using entries in the ILM object-specific for BOR object type and B	When destroying data from the data- base or archives, the links to GOS at- tachments are destroyed using central BAdl implementations. These links are determined using entries maintained in the ILM object-specific Customizing for BOR object type and BOR key de- termination. For more information, see 2935406	
Decoupled TSW TSW_ECC	The customer/vendor blocking report	ILM Enabled Archiving objects:
	will check the consuming application to determine end of purpose of the cus-	OIG_VEHCLE
	tomer/vendor.	OIG_TPUNIT
	In a Decoupled TSW scenario , the	OIJ_NOMIN
	checks for usage of customer/vendor in TSW application specific documents	OIJ_TICKET
	like nomination is made.	IS_OIFSPBL
	The TSW_ECC application has to regis-	Data Destruction objects:
	ter itself under the customer master data and vendor master data as con- suming applications that need to be checked for EoP . EOP Check logic in TSW_ECC will be delivered in the class CVP_TSW_ECC_CHECK.	OIJ_SCHED_DESTRUCTION OIJ_PARTNER_DESTRUCTION

**Process Flow** 

- 1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
  - Run transaction IRMPOL and maintain the required residence and retention policies for the customer master and vendor master in SAP S/4HANA (ILM objects: FI\_ACCPAYB, FI\_ACCRECV, FI\_ACCKNVK).
  - Run transactionIRMPOL and maintain the required retention policies for the ILM objects of *IS OIL Downstream*, application or *Decoupled TSW*.
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available
- 3. To determine which business partners have reached end of purpose and can be blocked, you do the following:
  - Run transaction CVP\_PRE\_EOP to execute the end of purpose check function for the customer master and vendor master in SAP S/4HANA.
- 4. To unblock blocked business partner data, you do the following
  - Request unblocking of blocked data by using the transaction BUP\_REQ\_UNBLK.
  - If you have the needed authorization for unblocking business partner data, you can unblock the requested data by running the transaction CVP\_UNBLOCK\_MD for customer master data and vendor master data in SAP S/4HANA.
- 5. You delete data by using the transactionILM\_DESTRUCTION for the ILM objects of *IS OIL Downstream*or *Decoupled TSW.*

#### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management under Data Protection Authorization Management
   For more information, see the Customizing documentation.
- Define the settings for blocking under Data Protection Blocking and Unblocking Business Partner

IS-OIL Downstream provides the following reports for blocking Vehicle, Driver and Transport Unit:

• OIG\_BLOCK\_VEHICLE - Block Vehicle Master Data

You can use this report to block IS-OIL vehicle master data that are no longer required for any business purpose. As it is still within the retention period, the data is blocked, but not, deleted. The blocked data is no longer available for any business transactions or business use and is no longer displayed in existing business objects. You can neither create nor edit new business objects or conduct follow-up activities on blocked data.

The determination of whether data can be blocked is in accordance with the end of purpose (EoP) check. When all applications confirm that there is either no business related to the data or that its original purpose is completed, the master data can be blocked. Once the vehicle master data is blocked, only users that have a role based on the following attributes can display blocked data:

- Authorization object O\_OIG\_VEH
- Activity 03, DISPLAY
- OIG\_BLOCK\_DRIVER- Block Driver Master Data

You can use this report to block IS-OIL driver master data that are no longer required for any business purpose. As it is still within the retention period, the data is blocked, but not, deleted. The blocked data is no longer available for any business transactions or business use and is no longer displayed in existing

business objects. You can neither create nor edit new business objects or conduct follow-up activities on blocked data.

The determination of whether data can be blocked is in accordance with the end of purpose (EoP) check. When all applications confirm that there is either no business related to the data or that its original purpose is completed, the master data can be blocked. Once the driver master data is blocked, only users that have a role based on the following attributes can display blocked data:

- Authorization object O\_OIG\_DRV
- Activity 03, DISPLAY
- OIG\_BLOCK\_TRANS\_UNIT Block Transport Unit Master Data

You can use this report to block IS-OIL transport unit master data that are no longer required for any business purpose. As it is still within the retention period, the data is blocked, but not, deleted. The blocked data is no longer available for any business transactions or business use and is no longer displayed in existing business objects. You can neither create nor edit new business objects or conduct follow-up activities on blocked data.

The determination of whether data can be blocked is in accordance with the end of purpose (EoP) check. When all applications confirm that there is either no business related to the data or that its original purpose is completed, the master data can be blocked. Once the transport unit master data is blocked, only users that have a role based on the following attributes can display blocked data:

- Authorization object O\_OIG\_VTU
- Activity 03, DISPLAY

## 13.13.3.1.2.3 Read Access Logging

If no trace or log is stored that records which business users have accessed data, it is difficult to track the person(s) responsible for any data leaks to the outside world. The *Read Access Logging* (RAL) component can be used to monitor and log read access to data and provide information such as which business users accessed personal data, for example, of a business partner, and in which time frame.

*IS-OIL Downstream* provides Read Access Logging configuration for IS-OIL TD Driver License Number. For more information, see SAP Note 2609910.

Read Access Logging is activated for the Display Driver transaction.

In RAL, you can configure which read-access information to log and under which conditions.

For general information on Read Access Logging, go to https://help.sap.com/s4hana\_op\_2021, open the product assistance, and navigate to Cross Components Data Protection Security Safeguards Regarding Data Protection Read Access Logging (RAL)

## 13.13.3.1.2.4 Information Retrieval

Data subjects have the right to get information regarding their personal data undergoing processing. The information retrieval feature supports you to comply with the relevant legal requirements for data protection by allowing you to search for and retrieve all personal data for a specified data subject. The search results are displayed in a comprehensive and structured list containing all personal data of the data subject specified, subdivided according to the purpose for which the data was collected and processed.

#### **More Information**

For more details on the implementation of Information Retrieval for *IS-OIL Downstream*, refer to the steps in the SAP Note 2959312<sup>(2)</sup>, to create and enable IRF models.

## 13.13.3.1.3 Remote Logistics Management

## 13.13.3.1.3.1 Deletion of Personal Data

The *Remote Logistics Management (RLM)* might process data that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544<sup>2</sup>/<sub>2</sub>.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. The *Remote Logistics Management* uses SAP ILM to support the deletion of personal data as described in the following sections.

• SAP delivers an end of purpose check for the Remote Logistics Management

All applications register either an End of Purpose (EoP) check in the Customizing settings for the blocking and deletion of the customer and vendor master or a Where Used Check (WUC). For information about the Customizing of blocking and deletion for *Remote Logistics Management* application, see Configuration: Simplified Blocking and Deletion.

## End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases.

- Phase one: The relevant data is actively used.
- Phase two: The relevant data is actively available in the system.
- Phase three: The relevant data needs to be retained for other reasons. For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked. Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior in the following ways:

- Display: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data
- Create: It is not possible to create a business object that contains blocked data.
- **Copy/Follow-Up**: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- Search: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

For information about the configuration settings required to enable this three-phase based end of purpose check, see Process Flow and Configuration: Simplified Blocking and Deletion.

#### End of Purpose Check in RLM

The end-of-purpose check for RLM ensures data integrity in the event of potential blocking. It checks whether the Vendor or Customer passed is present in the RLM specific tables and returns the following status:

- If there is no data present in the RLM tables the system returns a status of '1' (No business made with Vendor or Customer) back to the blocking report.
- If there is data present in the RLM tables the system returns a status of **'2'** (Business is ongoing with Vendor or Customer) back to the blocking report.

End of Purpose Check in ERP Customer or Vendor	

Application	Rule	Check
RLM-P Shipping and Container Management	Do not block the customer or vendor if there are any open status containers which have the customer or vendor as a partner.	Checks table OIO_CNTNR for any open status containers.
RLM-R Returns Management	Do not block the customer or vendor if there are any open material returns or container returns which have the cus- tomer or vendor as a partner.	Checks table OIO_RT_RTDOC for any open status return documents.

## **Relevant Application Objects and Available Deletion Functionality**

Archived business data is destroyed after the retention time has expired. This applies to the following application objects:

Application	Archive Objects	Requirement
RLM-P Shipping and Container Man- agement	OIO_CTHST: RLM Container History Data	Need to be ILM enabled
	OIO_CNTNR: RLM Container Master Data	
	OIO_VOYAGE: RLM Voyage Data	

Application	Archive Objects	Requirement
RLM-R Returns Management	OIO_RTDOC: Returns Document	Need to be ILM enabled
	OIO_OBJFLW: RLM Document Flow In- dex	

#### **Process Flow**

- 1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
  - Run transaction IRMPOL and maintain the required residence and retention policies for the customer master and vendor master in SAP S/4HANA (ILM objects: FI\_ACCPAYB, FI\_ACCRECV, FI\_ACCKNVK).
  - Run transaction IRMPOL and maintain the required retention policies for the ILM objects of *Remote Logistics Management*, application.
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. To determine which business partners have reached end of purpose and can be blocked, you do the following:
  - Run transaction CVP\_PRE\_EOP to execute the end of purpose check function for the customer master and vendor master in SAP S/4HANA.
- 4. To unblock blocked business partner data, you do the following:
  - Request unblocking of blocked data by using the transaction BUP\_REQ\_UNBLK.
  - If you have the needed authorization for unblocking business partner data, you can unblock the requested data by running the transaction CVP\_UNBLOCK\_MD for customer master data and vendor master data in SAP S/4HANA.
- 5. You delete data by using the transactionILM\_DESTRUCTION for the ILM objects of *Remote Logistics Management*.

## **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management under Data Protection Authorization Management
   For more information, see the Customizing documentation.
- Define the settings for blocking under Data Protection Blocking and Unblocking Business Partner

## 13.13.3.2 Utilities

This chapter lists security-relevant aspects that have to be considered when using the SAP Utilities solution.

i Note In addition to the topics below, please also see the chapter Billing and Revenue Innovation Management [page 134] in this guide.

# 13.13.3.2.1 Data Storage Security

#### Using Logical Path and File Names to Protect Access to the File System

The Industry Solution Migration Workbench (ISMW) saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

#### Logical File Names / Path Names Used

The Migration Workbench (ISMW) uses the logical file name ISMW\_FILE with the logical file path ISMW\_ROOT to enable the validation of physical file names.

## Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information, see about data storage security, see the respective chapter in the SAP NetWeaver Security Guide.

# 13.13.3.2.2 Enterprise Services Security

For general information, see the chapters on Web Services Security in the SAP NetWeaver Security Guide. For Utilities-specific processes, during which system-to-system communication (A2A communication) takes place within a system landscape and processes that prepare for market communication with other market participants as part of intercompany data exchange, note the following:

#### i Note

If, as part of your company-specific processes, you have communication interfaces with other systems, you must also take their recommended security measures into account.

#### A2A Communication Within a System Landscape

During A2A communication, data is exchanged between an SAP system and an external system. This communication is based on enterprise services and can flow via a PI system as a data hub or directly between the respective systems (point-to-point). As identifying parameters, the SAP system uses internal values (such as the profile number) or parameters that are generally understood in the market (such as external point of delivery IDs). For information about the security measures relevant to A2A communication, see the SAP NetWeaver Security Guide. The authorization objects of the respective transactions provide these processes with additional security.

## Market Communication in Intercompany Data Exchange

As part of intercompany data exchange, messages are sent from an SAP Utilities system to a PI system or a comparable upstream system to prepare for market communication with other market participants. The messages are then converted into a universally valid market format and sent on to other systems. As identifying parameters, the SAP system uses values that are generally understood in the market (such as external point of delivery IDs). Communication can take place using enterprise services or IDocs (ALE communication).

For more information about the necessary security measures, see the SAP NetWeaver Security Guide. The authorization objects of the respective transactions provide these processes with additional security.

## 13.13.3.2.3 Deletion of Personal Data

It may be necessary for SAP Utilities to process data that is subject to the data protection laws that are applicable in specific countries, as described in SAP Note 1825544<sup>(h)</sup>.

The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle, including the storage, retention, blocking, and deletion of data. SAP Utilities uses SAP ILM to support the deletion of personal data. SAP delivers end of purpose checks for objects that are specific to SAP Utilities.

## End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period for data consists of the following phases.

- Phase one: The relevant data is actively used.
- Phase two: The relevant data is actively available in the system.
- Phase three: The relevant data needs to be retained for other reasons.
   For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked.
   Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior as follows:

- Display: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data
- Create: It is not possible to create a business object that contains blocked data.
- **Copy/Follow-Up**: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- **Search**: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

For information about the configuration settings required to enable this three phase-based end of purpose check, see Process Flow and Configuration: Simplified Blocking and Deletion.

## Integration with Other Solutions

The end of purpose checks for SAP Utilities are based on those in the *Contract Accounts Receivable and Payable* (FI-CA) solution. You use transaction FPDPR1 in the SAP menu under Contract Accounts Receivable and Payable Periodic Processing For Data Protection Check If Business Partner Can Be Blocked to check the business partners for which the end of purpose has been reached.

SAP Utilities is also integrated with SAP Sales and Distribution (SD) and SAP Customer Relationship Management (CRM). Cross-system and cross-application end of purpose checks exist in both cases.

If for example a business partner is used in SAP Utilities (as part of SAP S/4HANA) and in SAP CRM, the end of purpose checks cover both applications, meaning that data for a blocked business partner cannot be accessed in either application.

## **Relevant Application Objects and Available Deletion Functionality**

SAP Utilities uses SAP ILM to support the deletion of personal data. For more information, see the documentation for Information Lifecycle Management.

## **Relevant Application Objects and Available EoP Functionality**

The following end of purpose checks exist:

- Check for open contracts without any open items in their contract account
- Check if all invoicing documents have been printed
- Check if all billing documents have been invoiced
- Check if the business partner is used in a franchise fee contract
- Check if the business partner is used in a loyalty account
- Check if the business partner is used as a service provider
- Check if the business partner is used as an owner
- Check for open disconnection documents for business partner
- Check if the business partner is used in the role ISUI (installer)
- Check for open error messages for the business partner in CRM replication monitoring

The checks for the SAP Utilities-specific object types are included in the enhancement spot ISU\_DPP\_EOP\_CHECK. For more information, see the documentation for the Business Add-Ins in the system.

The functions for deleting and blocking the addresses of connection objects and device locations are provided by the report RE\_DPP\_EOP\_TECH\_OBJ (see Note 2615585<sup>(h)</sup>).

#### **Process Flow**

1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).

The protection of meter reading documents and EDM values related to blocked business partners requires a specific handling. Activate the new archiving features for meter reading documents and, if SAP EDM is in use, EDM profile values. To suppress any access to archived meter reading results and profile values, maintain the archiving object S\_ARCHIVE with the objects ISU\_EABL and ISU\_PROFV. Further details are provided in the SAP Notes 2516189/2 and 2542233/2.

- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database. This is also defined by the type of deletion functionality available
- 3. Proceed as follows:
  - Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: CA\_BUPA).
  - Run transaction BUPA\_PRE\_EOP to enable the end of purpose check function for the central business partner.
  - Run transaction IRMPOL and maintain the required residence and retention policies for the customer master and vendor master in SAP S/4HANA (ILM objects: FI\_ACCPAYB, FI\_ACCRECV, FI\_ACCKNVK)
  - Run transaction CVP\_PRE\_EOP to enable the end of purpose check function for the customer master and vendor master in SAP S/4HANA.
  - Business users can request unblocking of blocked data using the transaction BUP\_REQ\_UNBLK.
  - If you have the required authorizations, you can unblock data by running transactions BUPA\_PRE\_EOP and CVP\_UNBLOCK\_MD.
  - You delete data using the transaction ILM\_DESTRUCTION for the ILM objects in SAP Utilities.
  - For blocking or deleting technical addresses (connection objects and device locations), run report RE\_DPP\_EOP\_TECH\_OBJ) (see SAP Note 2615585)/2.
  - If you use SAP AMI Integration for Utilities, schedule the replication report REAMI\_SIMPLEMDSYNC (transaction EAMISMDS) in SAP IS-U on a regular basis.

#### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management under Data Protection Authorization Management
   For more information, see the Customizing documentation.
- Define the settings for blocking under Data Protection Blocking and Unblocking Business Partner
- If you use CDS view-based analytics or SAP Fiori apps for IS-Utilities, the enhancement implementation ISU\_DPP\_EOP\_BP\_UPD\_ACT (BAdI implementation BUPA\_PURPOSE\_EXPORT) must be activated in the enhancement spot / BAdI BUPA\_PURPOSE\_EXPORT. Further details are provided in Note 2551390/
- If you use SAP AMI Integration for Utilities, the external MDUS system must be informed about the end of purpose (see note 2538445<sup>1</sup>/<sub>2</sub>). This is achieved using the AMI device replication enterprise service. Activate the business function ISU\_AMI\_5. Activate the feature for sending the corresponding section to the device replication service by setting the BAdI enhancement implementation ISU\_DPP\_EOP\_DEVICE\_UPD\_ACT to active (using transaction SE19). Run the initialization report REISU\_DPP\_AMI\_DEVICE\_USAGE to determine and store the data usage status for the devices determined. Activate the Customizing settings for simplified master data synchronization under the following Customizing path (Transaction SPRO):

SAP Utilities > Advanced Metering Infrastructure > Basic Settings > Define Simplified Master Data Synchronization.

• The Customizing for the reference customer in tables BCONTCONF and TEKND must not have any real equivalents, meaning that no real personal data can be used. See SAP Note 2630383<sup>(\*)</sup> for details.

#### **Deletion of Machine Learning Data**

Machine Learning for IS-U Meter Reading and IS-U Billing is fully embedded in SAP S/4HANA OP Utilities. No additional system is involved.

Machine Learning for IS-U Meter Reading and IS-U Billing creates and stores machine learning-related data in additional database tables. This data relates to meter reading documents and billing documents respectively. The database tables are ILM enabled and integrated with the ILM objects ISU\_EABL (for IS-U Meter Reading) and ISU\_BILL (for IS-U Billing). You must apply these ILM objects for data deletion.

Personal data is often replicated from business systems to SAP Business Warehouse (SAP BW). According to the data privacy guidelines, this data must be deleted or depersonalized. SAP BW/4HANA provides a data protection and privacy workbench to support customers in implementing this requirement based on ILM notifications. More details are provided in note 2743525 Å.

## 13.13.3.2.4 Read Access Logging

The *Read Access Logging* (RAL) component can be used to monitor and log read-access to data and provide information such as which business users accessed personal data, for example, for a business partner, and when they did so.

In RAL, you can configure which read-access information is to be logged and the conditions under which you should do so. SAP delivers sample configurations for applications. To use these configurations, save the ZIP attachments from the SAP Note 2370371 C. Extract these ZIP files and import the RAL configurations using the import function for configurations in transaction SRALMANAGER.

For general information on Read Access Logging, go to https://help.sap.com/s4hana\_op\_2021, open the product assistance, and navigate to Cross Components Data Protection Security Safeguards Regarding Data Protection Read Access Logging (RAL).

# 13.13.3.2.5 SAP Waste & Recycling

## 13.13.3.2.5.1 Internet Communication Framework Security

You should only activate those services that are needed for the applications running in your system. For SAP Waste and Recycling the service EHWV\_WASTE is needed. Use the transaction SICF to activate the service.

If your firewall(s) use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information about Internet Communication Framework Services, go to https://help.sap.com/ s4hana\_op\_2021, enter Activating and Deactivating ICF Services into the search bar, press Enter, and open the search result with that title.

## 13.13.3.2.5.2 Deletion of Personal Data

SAP Waste and Recycling might process data that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544<sup>2</sup>.

The SAP *Information Lifecycle Management (ILM)* component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. SAP Waste and Recycling uses SAP ILM to support the deletion of personal data as described in the following sections.

SAP provides a check for the end of the usage and WUC (Where use Check) for SAP Waste and Recycling. The business partner assignments at the waste disposal facility (transaction EWAEL04) are checked (debtor, vendor and cBP for the owner of the waste disposal facility) due to the fact that waste disposal facilities are not part of the ILM implementation. If the assignment of the business partner data to the waste disposal facility is no longer valid, this data has to be removed from the waste disposal facility. After the removal of the business partner data from the waste disposal facility, this data is not further considered at the WUC.

All applications register either an end of purpose check (EoP) in the Customizing settings for the blocking and deletion of the customer, vendor and central business partner.

## End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases:

- Phase one: The relevant data is actively used.
- Phase two: The relevant data is actively available in the system.
- Phase three: The relevant data needs to be retained for other reasons.
   For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked.
   Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities.

Blocking of data can impact system behavior in the following ways:

- Display: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data.
- Create: It is not possible to create a business object that contains blocked data.
- Copy/Follow-Up: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- Search: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data.

For information about the configuration settings required to enable this three-phase based end of purpose check, see Process Flow and Configuration: Simplified Blocking and Deletion.

#### Integration with Other Solutions

In the majority of cases, different installed applications run interdependently as shown in following graphic.

## **Relevant Application Objects and Available Deletion Functionality**

SAP Utilities uses SAP ILM to support the deletion of personal data. For more information, see the documentation for Information Lifecycle Management at https://help.sap.com.

**Deletion Functionality** 

Application	Description	Deletion Functionality
Transaction EWAORDER	Standard application for changing waste disposal orders	ILM object ISU_EORDER

Application	Description	Deletion Functionality
Transaction EWAWA01	Standard application for maintaining single position weighing processes	ILM object ISU_WPROC
Transaction EWAWA_MULTI	Standard application for maintaining multi position weighing processes	ILM object ISU_MWPROC
Transaction ELOC	Maintaining service time slices for con- tainers	ILM Object ISU_SERVFQ

## **Relevant Application Objects and Available EoP/WUC Functionality**

The following end of purpose checks exist:

- Check for customer and vendor assignments for waste disposal facilities
- Check for partner assignment of bulky orders

The checks for the SAP Waste and Recycling object types can be enhanced in the enhancement spot EEWA\_BF\_DPP. For more information, see the documentation for the Business Add-Ins in the system.

#### **Process Flow**

- 1. Before archiving data, you must define residence time and retention periods in SAP Information Lifecycle Management (ILM).
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. You do the following:
  - Run transaction IRMPOL and maintain the required residence and retention policies for the central business partner (ILM object: CA\_BUPA).
  - Run transaction BUPA\_PRE\_EOP to enable the end of purpose check function for the central business partner.
  - Run transaction IRMPOL and maintain the required residence and retention policies for the customer master and vendor master in SAP ERP (ILM objects: ISU\_ROUTE, ISU\_SERVFQ, ISU\_WPROC).
  - Run transaction CVP\_PRE\_EOP to enable the end of purpose check function for the customer master and vendor master in SAP ERP.
- 4. Business users can request unblocking of blocked data by using the transaction BUP\_REQ\_UNBLK.
- 5. If you have the needed authorizations, you can unblock data by running the transaction BUPA\_PRE\_EOP and CVP\_UNBLOCK\_MD.
- 6. You delete data by using the transaction ILM\_DESTRUCTION for the ILM objects of <a pplication, component, scenario>.

For information about how to configure blocking and deletion for <application, component, scenario>, see Configuration: Simplified Blocking and Deletion.

#### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

- Define the settings for authorization management in under Data Protection 🛛 Authorization Management. For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for Cross-Application Components under Data Protection
   Blocking and Unblocking Business Partner .

# 13.13.3.2.6 Multichannel Foundation for Utilities and Public Sector

## 13.13.3.2.6.1 Authorizations

The Multichannel Foundation for Utilities and Public Sector solution uses the authorization concept provided by the Application Server ABAP.

Therefore, the recommendations and guidelines for authorizations as described in the *Application Server ABAP Security Guide* also apply to the Multichannel Foundation for Utilities and Public Sector solution. The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator transaction on the Application Server ABAP (AS ABAP).

## **Reference Role Templates and Authorizations in SAP CRM**

You create a reference user (UMC\_REF\_USR) during system installation. The reference user provides the necessary authorizations for each online user. This means the reference user can access data in the back end systems and Gateway.

PFCG role templates (SAP\_CRM\_UMC\_ODATA and SAP\_ISU\_UMC\_ODATA for SAP CRM and SAP S/4HANA, respectively) are delivered with SAP CRM and SAP S/4HANA, which can be used (together with role templates delivered by Gateway, for example, /IWBEP/RT\_USS\_INTUSR) to create the PFCG role for the reference user.

#### **Reference Role Templates and Authorizations in SAP S/4HANA**

For SAP S/4HANA, the PFCG role template (SAP\_ISU\_UMC\_ODATA) is delivered with the SAP S/4HANA system, which can be used together with role templates delivered by Gateway, for example, /IWBEP/ RT\_USS\_INTUSR to create the PFCG role for the reference user.

#### Service Role Templates and Authorizations in SAP CRM

In addition to the reference user, you create a service user (UMC\_SRV\_USR) during installation. The service user is responsible for creating the application users. Since the service user is used for anonymous logon, the user should be granted minimum authorizations.

PFCG role templates (SAP\_CRM\_UMC\_SRV and SAP\_ISU\_UMC\_SRV for SAP CRM and SAP S/4HANA, respectively) are delivered in SAP CRM and SAP S/4HANA systems, which can be used (together with role templates delivered by Gateway, for example, /IWBEP/RT\_USS\_SRVUSR) to create the PFCG role for the service user.

For more information, go to https://help.sap.com/s4hana\_op\_2021, enter *Roles in the SAP Gateway Landscape* into the search bar, press Enter, and open the search result with that title.

#### Service Roles and Authorizations in SAP S/4HANA

For SAP S/4HANA, the PFCG role template SAP\_ISU\_UMC\_SRV is delivered in SAP S/4HANA system, which can be used together with role templates delivered by Gateway, for example, /IWBEP/RT\_USS\_SRVUSR to create the PFCG role for the service user.

## **Creating and Assigning Roles in SAP CRM**

To create the required users (UMC\_SRV\_USR, UMC\_REF\_USR), you must perform the following steps in SAP S/4HANA, SAP CRM, and the Gateway systems.

#### i Note

In role maintenance, choose  $\blacktriangleright$  *Utilities*  $\blacktriangleright$  *Templates*  $\supseteq$  to display the available templates, copy templates delivered by SAP, change the copies, and create templates for yourself. You will need the authorization *User Master Record Maintenance: User Groups (S\_USER\_GRP)* with value \* in the fields CLASS and ACTVT. SAP template names start with the letter **S**; therefore, templates that you create must not start with **S**.

You require administrator authorizations to create roles and users, and to assign roles to users.

- 1. Create a role and enter a description.
- Insert the authorizations using the role templates.
   Depending on the system and the role type, you can combine different role templates; see the following table:

Templates	SAP CRM System	SAP S/4 HANA System	Gateway
UMC_SRV_USR	SAP_CRM_UMC_SRV	SAP_ISU_UMC_SRV	/IWFND/RT_GW_USR
	/IWBEP/RT_USS_SRVUSR	/IWBEP/RT_USS_SRVUSR	/IWBEP/RT_USS_SRVUSR

Templates	SAP CRM System	SAP S/4 HANA System	Gateway
UMC_REF_USR	SAP_CRM_UMC_ODATA	SAP_ISU_UMC_ODATA	/IWBEP/RT_USS_INTUSR
	/IWBEP/RT_USS_INTUSR	/IWBEP/RT_USS_INTUSR	

#### i Note

Add additional required authorization objects /  $\tt IWFND/SRV, S\_SECPOL$  and  $\tt S\_TCODE$ 

- 3. You must manually add authorization object CRM\_IUPROC to the reference user in the SAP CRM system. The recommendation is to add activity 16 (execute) on all the processes (\*) as shown below:
- 4. Verify and edit the authorizations, if necessary.

For the UMC\_SRV\_USR, check role access to the following services (authorization object: S\_SERVICE):

- Activate OData Services in the Gateway system.
- CRM\_UTILITIES\_UMC\_URM (SAP CRM and Gateway)
- CRM\_UTILITIES\_UMC\_PUBLIC\_SRV (SAP CRM and Gateway)
- /IWBEP/USERMANAGEMENT (SAP CRM and Gateway)

For the UMC\_REF\_USR, check role access to the following services (authorization object: S\_SERVICE):

- Activate OData Services in the Gateway system.
- CRM\_UTILITIES\_UMC (for SAP CRM system and Gateway)
- ERP\_UTILITIES\_UMC (for SAP S/4HANA system and Gateway)
- /IWBEP/USERMANAGEMENT (for SAP CRM system and Gateway)

This is especially true when some function enhancements are carried out.

- 5. Generate the authorizations.
  - A profile is automatically generated for the role.
- 6. Assign the role to users (UMC\_SRV\_USR, UMC\_REF\_USR) and run a user master comparison to enter the generated profile into the user master record.

## Creating and Assigning Roles in SAP S/4HANA

To create the required users (UMC\_SRV\_USR, and UMC\_REF\_USR), you must perform the following steps in SAP S/4HANA and the Gateway systems.

#### i Note

In role maintenance, choose  $\blacktriangleright$  *Utilities*  $\blacktriangleright$  *Templates*  $\supseteq$  to display the available templates, copy templates delivered by SAP, change the copies, and create templates for yourself. You will need the authorization *User Master Record Maintenance: User Groups (S\_USER\_GRP)* with value \* in the fields CLASS and ACTVT. SAP template names start with the letter *S*; therefore, templates that you create must not start with *S*.

You require administrator authorizations to create roles and users, as well as to assign roles to users.

- 1. Create a role and enter a description.
- 2. Insert the authorizations using the role templates.

Depending on the system and the role type, you can combine different role templates; see the following table:

Templates	SAP S/4HANA System	Gateway System
UMC_SRV_USR	SAP_ISU_UMC_SRV /IWFND/RT_GW_USR	
	/IWBEP/RT_USS_SRVUSR	/IWBEP/RT_USS_SRVUSR
UMC_REF_USR	SAP_ISU_UMC_ODATA /IWBEP/RT_USS_INTUSR	
	/IWBEP/RT_USS_INTUSR	

#### i Note

Add additional required authorization objects /WFND/SRV, S\_SECPOL and S\_TCODE

3. Verify and edit the authorizations, if necessary.

For the UMC\_SRV\_USR, check role access to the following services (authorization object: S\_SERVICE):

- erp\_utilities\_umc\_urm (SAP S/4HANA and Gateway)
- /IWBEP/USERMANAGEMENT (SAP S/4HANA and Gateway): This only applies to the standalone SAP S/4HANA scenario

For the UMC\_REF\_USR, check role access to the following services (authorization object: S\_SERVICE):

- ERP\_UTILITIES\_UMC (for SAP S/4HANA system and Gateway)
- /IWBEP/USERMANAGEMENT (for SAP S/4HANA system and Gateway)
- This is especially true when some function enhancements are carried out.
- 4. Generate the authorizations.
  - A profile is automatically generated for the role.
- 5. assign the role to users (UMC\_SRV\_USR, UMC\_REF\_USR) and run a user master comparison to enter the generated profile into the user master record.

#### **Related Information**

- SAP Gateway Foundation Security Guide Go to https://help.sap.com/s4hana\_op\_2021, enter SAP Gateway Foundation Security Guide into the search bar, press Enter, and open the search result with that title.
- User and Role Administration of Application Server ABAP Go to https://help.sap.com/s4hana\_op\_2021, enter User and Role Administration of Application Server ABAP into the search bar, press Enter, and open the search result with that title.

# 13.13.3.2.6.2 Internet Communication Framework Security (ICF)

Security for the Multichannel Foundation for Utilities and Public Sector solution consists of SAP Gateway OData services and HTML5/SAP UI5-based Web-enabled content managed by the Internet Communication Framework (ICF) (transaction **SICF**).

You must activate the ICF services required for the applications you want to use.

#### i Note

You can also activate these services during the technical configuration.

The Multichannel Foundation for Utilities and Public Sector solution relies on the following services in SAP CRM:

- UMCUI5: An HTML5/SAP UI5-based Web-enabled interface to access the OData services
- CRM\_UTILITIES\_UMC: OData services from the SAP CRM system
- CRM\_UTILITIES\_UMC\_URM: Multichannel Foundation for Utilities and Public Sector extension of the SAP Gateway USERREQUESTMANAGEMENT OData service
- CRM\_UTILITIES\_UMC\_PUBLIC\_SRV: Anonymous OData Service for products in SAP CRM
- ERP\_UTILITIES\_UMC\_URM (logon user UMC\_SRV\_USR): OData services from the SAP S/4HANA system

In addition, the application also uses service USERMANAGEMENT from SAP Gateway.

The Multichannel Foundation for Utilities and Public Sector S/4HANA stand-alone solution relies on the following services:

- ERP\_ISU\_UMC (logon user/current user): Multichannel Foundation for Utilities and Public Sector extension of the Gateway USERREQUESTMANAGEMENT OData Service
- ERP\_UTILITIES\_UMC: OData services from the SAP S/4HANA system
- ERP\_ISU\_UMC\_PUBLIC (logon user UMC\_SRV\_USR)

In addition, the application also uses the service USERMANAGEMENT from SAP Gateway.

#### **Related Information**

Go to https://help.sap.com/s4hana\_op\_2021, enter Security Guides for Connectivity and Interoperability Technologies into the search bar, press Enter, and open the search result with that title.

# 13.13.3.2.6.3 Data Protection and Privacy

Data Protection and Privacy

#### Use

The Multichannel Foundation for Utilities and Public Sector application uses session cookies. For more information, see ICF and Session Security [page 21].

→ Recommendation

You are recommended to activate secure session management and to use SSL to protect the network communications where these security-relevant cookies are transferred.

User request data is stored in SAP Gateway for processing. Depending on business needs and local regulations, you can delete some user requests after certain periods of time.

The Multichannel Foundation for Utilities and Public Sector solution is built upon SAP Gateway. To ensure your data is protected and cannot be accessed by anyone, we recommend that you refer to the SAP Gateway Foundation Security Guide.

Go to https://help.sap.com/s4hana\_op\_2021, enter SAP Gateway Foundation Security Guide into the search bar, press Enter, open the search result with that title, and navigate to Auditing and Logging.

# 13.13.3.2.6.4 Read Access Logging

Read Access Logging

Use

The **Read Access Logging** (RAL) component can be used to monitor and log read-access to data and provide information such as which business users accessed personal data, for example, for a business partner, and when they did so.

In RAL, you can configure which read-access information is to be logged and the conditions under which you should do so. SAP delivers sample configurations for applications. To use these configurations, save the ZIP attachments from the SAP Note 2370371. Extract these ZIP files and import the RAL configurations using the import function for configurations in transaction SRALMANAGER.

SAP Note 2373081/>> provides example content for RAL in Multichannel Foundation for Utilities and Public Sector that allows you to choose the attributes relating to bank account data or payment card data that are to be logged for each read access.

For general information on Read Access Logging, go to https://help.sap.com/s4hana\_op\_1909, open the product assistance, and navigate to Cross Components Data Protection Security Safeguards Regarding Data Protection Read Access Logging (RAL).

## 13.13.3.2.7 SAP S/4HANA Utilities Integration with SAP Marketing Cloud

# 13.13.3.2.7.1 Consent

It is the responsibility of the utility company that uses the SAP S/4HANA Utilities integration with SAP Marketing Cloud solution to request and obtain consent of the data subjects (a natural person such as a customer, contact, or account) to use their personal data before replicating their business partner data from SAP S/4HANA Utilities to SAP Marketing Cloud. It is assumed that the users of SAP Marketing Cloud (for example, customers of SAP for Utilities solutions) have consent from their data subjects to transfer data from SAP S/4HANA Utilities to SAP Marketing Cloud for the purpose of marketing.

Before data gets transmitted from SAP S/4HANA Utilities for replication, the SAP S/4HANA Utilities integration with SAP Marketing Cloud offers the possibility to perform consent checks for the replication of the following objects:

- Contracts
- Interactions
- General data
- Sales contracts
- Utilities customer scores data
- Installation data

By enabling consent checks for those objects, data replication will only be performed on data that belongs to data subjects who have granted consent for marketing purposes. Consent checks for those objects can be enabled through Customizing.

The SAP S/4HANA Utilities integration with SAP Marketing Cloud only performs the consent checks against the consent records that are stored in Consent Administration of SAP S/4HANA. Therefore, you are required to maintain the consent records in Consent Administration of SAP S/4HANA. If you use another consent administration application, you must make sure to regularly import the consent records from that consent administration of SAP S/4HANA. For more information, see Consent Administration [page 36].

## **Important SAP Notes**

The following table lists important SAP Notes regarding consent:

#### Title

SAP Note

Profiling Consent Check for Utilities Customer Score for SAP 3057102

Title	SAP Note
Consent Withdrawal for Interaction Contacts Originating from Business Partner and Contract Account Data	3074944
Consent Check for Business Partner and Contract Account for SAP S/4HANA Integration with SAP Marketing Cloud	3048468 🎓

## 13.13.3.2.7.2 Deletion of Personal Data

Users can ask for deletion of their personal data. In addition, data can also automatically be deleted after a certain retention period to accommodate the user's right to be forgotten. To fulfill this requirement, the SAP S/4HANA Utilities integration with SAP Marketing Cloud replicates the business partner blocking and deletion events to SAP Marketing Cloud. For follow-on processing and handling of these events on SAP Marketing Cloud, see the *Administration Guide* of SAP Marketing Cloud and search for **Deletion**.

## **Deletion of Agreements**

When the end date of a utilities contract or a sales contract is reached, the corresponding marketing agreement remains on SAP Marketing Cloud. To maintain data integrity on SAP Marketing Cloud, it is the responsibility of the utility to clean the data on SAP Marketing Cloud, by deleting the agreement and agreement terms that are representing utilities contracts and sales contracts that have reached their end date.

# 13.13.3.2.7.3 Communication Channel Security

The SAP S/4HANA Utilities integration with SAP Marketing Cloud sends information to SAP Cloud Platform Integration for processing. Then, SAP Cloud Platform Integration sends the processed information to SAP Marketing Cloud.

The following table shows the communication paths used by the SAP S/4HANA Utilities integration with SAP Marketing Cloud, the protocols used for the connection, the types of data transferred, and the data that require special protection:

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
SAP Cloud Platform Integra- tion	SOAP	Utilities technical master data and business master data	Business master data and personally indentifiable infor- mation
SAP Marketing Cloud	OData	Utilities technical master data and business master data	Business master data and personally identifiable infor- mation

SOAP connections are protected with Web services security. Secure Sockets Layer (SSL) protocol protects OData HTTP communications.

# 13.13.3.2.7.4 Authorizations

The SAP S/4HANA Utilities integration with SAP Marketing Cloud uses the authorization concept provided by the SAP NetWeaver Application Server for ABAP (SAP NetWeaver AS for ABAP) component. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS for ABAP Security Guide also apply to the SAP S/4HANA Utilities integration with SAP Marketing Cloud.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. To maintain roles, use transaction PFCG to launch the Profile Generator on SAP NetWeaver AS for ABAP.

#### **Data Replication Framework Authorizations**

In the SAP S/4HANA Utilities integration with SAP Marketing Cloud, the *Creating Outbound Messages* (DRF\_ADM) authorization object is checked to determine whether the user is authorized to use the DRFOUT transaction to trigger data replication.

#### Service Role and User for SAP Business Workflow

The SAP\_WFRT user with the SAP Business Workflow: Service User (SAP\_BC\_BMT\_WFM\_SERV\_USER) role is delivered with the SAP S/4HANA system. This user is required and responsible for executing the SAP Business Workflow functions. In the context of the SAP Marketing Cloud solution, this user calls the function modules that are bound to certain Business Object Repository (BOR) events.

# 13.13.3.2.7.5 Security for Additional Application

## **Certificate-Based Authentication with SAP Cloud Platform Integration**

In the SAP S/4HANA Utilities integration with SAP Marketing Cloud, SAP S/4HANA Utilities communicates with SAP Cloud Platform Integration services by way of SOAP Web services (transaction SOAMANAGER). The communication channel between SAP S/4HANA Utilities and SAP Cloud Platform Integration is secured by HTTPS SSL encryption.

To establish secure communications between the SAP S/4HANA Utilities system and SAP Cloud Platform Integration, you must obtain the server certificate from SAP Cloud Platform Integration and then use the Trust Manager (transaction STRUST) to import it into the SAP S/4HANA Utilities system.

#### SAP S/4HANA Utilities Integration with SAP Marketing Cloud

The SAP S/4HANA Utilities integration with SAP Marketing Cloud should be used in conjunction with the SAP S/4HANA Integration with SAP Marketing Cloud integration package. This package is used to execute the replication of business partner data and product data from an SAP S/4HANA system to an SAP Marketing Cloud system. For more information about this integration package, see SAP API Business Hub and search for **SAP S/4HANA Integration with SAP Marketing Cloud**.

## 13.13.3.2.8 Utilities Product Integration Layer

#### Authorizations

The Utilities Product Integration Layer (UPIL) uses the authorization concept provided by the SAP NetWeaver Application Server for ABAP (SAP NetWeaver AS for ABAP) component and SAP HANA business data platform. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS for ABAP Security Guide and SAP HANA apply to the UPIL. The SAP authorization concept is based on assigning authorizations to users based on roles.

## 13.13.3.2.9 S/4HANA Utilities for Customer Management

The SAP S/4HANA Utilities for Customer Management package supports business-to-consumer (B2C) contract management for residential customers. For residential customers, processes such as selling energy products, changing budget billing plans, entering meter reading results, starting market communication, correcting bills, and changing master data are offered.

## **Deletion of Personal Data**

In SAP S/4HANA Utilities for Customer Management there is a special contract type to process customer management processes: the **Utilities Sales Contract**. This contract stores personal data related information within a reference to an IS-U contract.

For deletion process based on ILM there can be used the ILM object CRMS4\_IUCH.

If you want to add company specific settings, you can create your own report and use this one as a template. For more information, see the Data Protection and Privacy [page 31] section.

#### **Information Retrieval**

Based on the ILM object CRMS4\_IUCH there can be used the shipped model (same name: CRMS4\_IUCH) for the Information Retrieval Framework (IRF) to provide relevant personal related data currently existing in the system.

## **Read Access Logging**

Read Access Logging for SAP S/4HANA Utilities for Customer Management. You can configure which readaccess information to log and under which conditions. SAP delivers sample configurations for applications. In order to use these configurations, save the ZAIP attachments form the SAP Note 2369386/2. Extract these ZIP files and import the RAL configurations using the import function for configurations in transactionSRALMANAGER.

## 13.13.4 Financial Services

## 13.13.4.1 Banking

## 13.13.4.1.1 SAP Business Partner for Financial Services (FS-BP)

The security policy with SAP Business Partner for Financial Services (FS-BP) is very similar to the security policy with the central SAP Business Partner (SAP BP).

## 13.13.4.1.1.1 Authorizations

You create roles in Customizing for SAP Banking under SAP Business Partner for Financial Services General Settings Business Partner Basic Settings Authorization Management.

The authorization objects are the responsibility of the SAP Business Partner. SAP Financial Customer Information Management (FS-BP) is only responsible for the following authorization objects:

- T\_BP\_DEAL (*Standing Instructions/Transactions*) You can use this authorization object to control the company code-dependent authorizations for displaying/creating/changing standing instructions. There are standing instructions for:
  - Payment details

- Derived flows
- Correspondence
- Transaction authorizations
- B\_BUPA\_SLV (Selection Variant for Total Commitment)
   A selection variant includes various settings for the total commitment (such as which business partner roles and relationships can be used for the selection, or whether detailed information can be displayed).

If you activate the SACF scenario FSBP\_RATINGS (FS-BP: Scenario for Ratings and Credit Standing Data) in the Workbench for Switchable Authorization Check Scenarios (transaction SACF), the following FS-BP authorization objects are also available:

- B\_BUPA\_RAT (Business Partner: Ratings)
   You can use this authorization object to check whether a user has the authorization to create, change, display, or delete rating procedures. For each rating procedure, you can differentiate between an authorization for a permitted period or an authorization for any period. The prerequisite for this is that you have made the settings for the periods in Customizing for SAP Banking under SAP Business Partner for Financial Services Settings for Financial Services General Settings Ratings/Credit Standing Ratings Set Rating Procedures and Ratings .
- B\_BUPA\_CRS (*Business Partner: Credit Standing Data*) You can use this authorization object to check whether a user has the authorization to display and change credit standing data.

## 13.13.4.1.1.2 Network and Communication Security

In the case of *Total Commitment*, SAP ERP communicates with other SAP systems (such as Account Management (FS-AM)). Communication with non-SAP systems is also possible.

Communication takes place using Remote Function Call (RFC).

## 13.13.4.1.1.2.1 Communication Destinations

Depending on the scenario, an RFC user is required for communication via Remote Function Call (RFC). This user requires the appropriate authorizations for the target system (such as FS-CML or FS-AM).

## 13.13.4.1.1.3 Data Protection

The data protection concept with SAP Business Partner for Financial Services (FS-BP) is very similar to the data protection concept with the central SAP Business Partner (SAP BP).

#### Integration with Agent Framework (FS-FND-AF)

SAP Business Partner for Financial Services can be used in conjunction with the Agent Framework to provide other participating applications with all changes made to business partner master data. The Agent Framework uses the Change Notification Service (CA-GTF-TS-CNS) and adds to it.

If you made the necessary settings in Customizing, the CNS generates so-called change pointers for each change made to a business partner. These change pointers can then be processed by the Agent Framework which sends the updated information to the participating applications. In addition to the change pointers, the system generates an image of the export object. These images are stored in table FSBP\_CNS\_IMAGE and contain personal data of the corresponding business partner. For data privacy reasons, you have to delete the processed change pointers regularly. You should therefore schedule a regular job to call one of the two deletion reports CNS\_CP\_DELETE\_MULT.

#### **More Information**

For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 and go to

Cross Components > Data Protection >.

## 13.13.4.1.1.4 Data Storage Security

The authorization object B\_CCARD controls access to the credit card information that is stored in the business partner. This control falls under the area of responsibility of the central SAP Business Partner.

You can use authorization groups (authorization object B\_BUPA\_GRP) to protect employee data.

If you activate the SACF scenario FSBP\_RATINGS (FS-BP: Scenario for Ratings and Credit Standing Data) in the Workbench for Switchable Authorization Check Scenarios (transaction SACF), the following FS-BP authorization objects are also available:

- B\_BUPA\_RAT (Business Partner: Ratings)
- B\_BUPA\_CRS (Business Partner: Credit Standing Data)

## 13.13.4.1.2 Bank Customer Accounts (BCA)

## 13.13.4.1.2.1 Authorizations

The following standard roles are available in Bank Customer Accounts (BCA), for example:

Role	Description	
SAP_ISB_ACCOUNTS_ADMIN_AG	SAP Banking BCA: Administrator in Account Management	
SAP_ISB_ACCOUNTS_ASSISTANT_AG	SAP Banking BCA: Assistant in Account Management	
SAP_ISB_ACCOUNTS_STAFF_AG	SAP Banking BCA: Clerical Staff in Account Management	

i Note

These standard roles are only samples and not suitable for operative usage.

#### **Standard Authorization Objects**

You can find the authorization objects and the related documentation in the system using transaction SU21 under the object class *IS\_B Industry-Specific Solutions - Bank*.

For more information on authorization management and the authorization objects in *Bank Customer Accounts*, see the product assistance documentation, under *Enterprise Business Applications Finance SAP Banking Bank Customer Accounts (BCA) General Subjects Authorization Administration Authorization Objects*.

*Bank Customer Accounts (BCA)* also contains the following business transaction events on the subject of authorizations:

Business Transaction Event	Description	
SAMPLE_INTERFACE_00011040	AUTH1 account	
SAMPLE_INTERFACE_00011700	Authorization checks in the information system	
SAMPLE_INTERFACE_00011701	Authorization check in the information system (RFC)	
SAMPLE_INTERFACE_00010950	Check management	
SAMPLE_INTERFACE_00010210	Payment item dialog	
SAMPLE_INTERFACE_00010410	Payment order dialog	
SAMPLE_INTERFACE_00010411	Standing order dialog	

# 13.13.4.1.2.2 Network and Communication Security

The table below shows the communication channels between systems used by *Bank Customer Accounts* (*BCA*):

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Front-end client with SAP GUI for Windows to applica- tion server	DIAG	All application data	Password, personal data
Application server to applica- tion server	RFC	All application data	Personal data (e.g. account balances)
Application server to applica- tion server	SOAP	All application data	Personal data (e.g. account balances)

DIAG and RFC connections can be protected using Secure Network Communications (SNC). HTTP connections are protected using the Secure Sockets Layer (SSL) protocol. SOAP connections are protected with Web services security.

#### → Recommendation

We recommend that you use secure protocols (SSL, SNC) whenever possible.

For more information, see *Transport Layer Security* and *Transport Security for Web Services* in the ABAP Platform Security Guide.

Since *Bank Customer Accounts (BCA)* is based on SAP NetWeaver technology, for more information about network security see the SAP NetWeaver Security Guide at Network and Communication Security.

If you offer services on the Internet, you need to protect your network infrastructure with at least a firewall. You can increase the security of your system (or group of systems) by creating the groups in different network segments, each of which is protected from unauthorized access by a firewall.

#### 

Remember that unauthorized access can also come from inside if an intruder has already taken control of one of your systems.

#### **Ports**

BCA runs on SAP NetWeaver and uses ports from the AS ABAP or AS Java.

For more information, see *Ports of SAP NetWeaver Application Server for ABAP* and *AS JAVA Ports* in the *SAP NetWeaver Security Guide*.

# 13.13.4.1.2.3 Deletion of Personal Data in IS-B-BCA

#### Use

The *Bank Customer Accounts (IS-B-BCA)* component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance *Cross Components Data Protection*.

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
ВКК	For more information, see SAP Note	BKK_BUPA_EVENT_EOP_CHECK
	2023415 🦢 .	ILM object FIBA_BUPA
ВКК	For more information, see Archiving or Destroying Bank Customer Accounts Data, and SAP Note 2023417	ILM objects: BKKPRENOTE FIBA_ACCNT FIBA_BKST FIBA_CFBAL FIBA_EFTEX FIBA_EFTEX FIBA_EFTIN FIBA_ENRCH FIBA_EVLIM FIBA_GL FIBA_GL FIBA_GLBAL FIBA_GLBAL FIBA_HOLD FIBA_HOLD FIBA_INCAL FIBA_ITEM FIBA_ORDER FIBA_PECAL FIBA_PZPO FIBA_STORD FIBA_TERM FIBA_TOTAL

#### **Available Check**

Implemented Solution: End of Purpose Check

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

# 13.13.4.1.2.4 Specific Read Access Log Configurations

#### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions. SAP delivers sample configurations for applications.

The scenario *Payment Document Display/Change/Create* (Tx WZR(1/2/3)) in *Settlement Management* (LO-AB) logs data in order to record any access to banking data related to a customer or a vendor. You can find the configurations as described in the Read Access Logging [page 33] chapter.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Configuration	Fields Logged	Business Context
LOAB_BANK	KOMWBRD-BANKL	Bank Keys
LOAB_BANK	KOMWBRD-BANKN	Bank account number
LOAB_BANK	KOMWBRD-BANKS	Bank country key
LOAB_BANK	KOMWBRD-BKONT	Bank country key
LOAB_BANK	KOMWBRD-BKREF	Reference specifications for bank de- tails
LOAB_BANK	KOMWBRD-DTAMS	Instruction key for data medium ex- change
LOAB_BANK	KOMWBRD-DTAWS	Indicator for Data Medium Exchange

# 13.13.4.1.2.5 Change Log

Personal data is subject to frequent changes. Therefore, for review purposes or as a result of legal regulations, it may be necessary to track the changes made to this data. When these changes are logged, you should be able to check which employee made which change, the date and time, the previous value, and the current value, depending on the configuration. It is also possible to analyze errors in this way. In *Bank Customer Accounts (BCA)* this is implemented via change document functionality.

For more information about *Change Documents*, choose the relevant SAP NetWeaver version and open the following documentation:

Under Application Help, go to SAP NetWeaver Library: Function-Oriented View Application Server Application Server ABAP Other Services Services for Application Developers Change Documents .

## 13.13.4.1.2.6 Dual Control

To increase the security standard you should activate the principle of dual control.

The following is a list of the relevant objects and the corresponding activity in the Customizing of *Current Account System: Bank Customer Accounts (BCA)*, where you can set the indicator for the dual control.

#### i Note

The principle of dual control is **not** activated in the standard system.

Object	Customizing Activity	
Account	Dual Control for Master Data	
Account Balancing	Currency Changeover at Account Balancing and Principle of Dual Control	
Account Closure	<ul> <li>Master Data Account Account Closure Release</li> <li>Assign </li> </ul>	
Account Hierarchies	Activate Release Relevance for Account Hierarchies	
Conditions	Enter Basic Settings for Conditions	
Forward Order	Account Management Release Release Forward Orders Assign	
	Maintain Amount Limit/Principle of Dual Control for Pay- ment Order	
Hold Amount Limit	Maintain Hold Amount Limit/Principle of Dual Control	
Limits	Maintain Principle of Dual Control for Limits	
Notice on Amount	Dual Control for Notice Management	

Object	Customizing Activity
Payment Order	Account Management Release Release Payment Orders Assign
	Maintain Amount Limit/Principle of Dual Control for Pay- ment Order
Payment Item	Account Management Release Release Payment
	Maintain Amount Limit/Principle of Dual Control for Pay- ment Item
Prenote	<ul> <li>Account Management Maintain Prenotes Release</li> <li>Assign </li> </ul>
Standing Order	Account Management Release Release Standing Orders With Fixed Amount Assign
	Account Management Release Release Standing Orders With Variable Amount Assign
	Maintain Amount Limit/Principle of Dual Control for Stand- ing Order

# 13.13.4.1.3 Loans Management (FS-CML)

# 13.13.4.1.3.1 Authorizations

Authorization management for mortgage loans is based on the existing authorization concept in *Loans Management(FS-CML)*.

The authorization check is performed according to the principle of inclusion, that is to say, if a user has authorization to activate a business transaction, he or she also has authorization to delete it. The authorization for making a posting includes the authorization for making a cancellation.

If other functions are called from a business transaction, the relevant authorization check is performed in this business transaction before the other function is accessed. This avoids any termination of the functions that are being called.

To set up your authorization management for mortgage loans, you can use the following roles included in the delivery scope:

Role	Description	Scope
Loans Officer	SAP_CML_LOANS_OFFICER	<ul> <li>Create, change, display, delete business partner</li> <li>Collateral value calculation, credit standing calculation and decision- making</li> <li>Maintain objects and securities</li> <li>Create contracts, or transfer from application or offer</li> <li>Enter disbursements</li> <li>Process correspondence</li> <li>Release loan (colleague or supe- rior)</li> <li>Process business operations (such as charges, individual posting, pay- off)</li> </ul>
Credit Analyst	SAP_CML_CREDIT_ANALYST	<ul> <li>Create, change, display, delete business partner</li> <li>Maintain loan enquiries, applica- tions and offers</li> <li>Calculate credit standing</li> <li>Decision-making</li> <li>Maintain limits</li> <li>Calculate the collateral value</li> <li>Maintain objects and securities</li> </ul>
Rollover Officer	SAP_CML_ROLLOVER_OFFICER	<ul> <li>Loan rollover (individual and mass)</li> <li>Process correspondence</li> <li>Management of rollover file</li> <li>Maintain condition tables</li> </ul>
Staff Accountant for Loans	SAP_CML_STAFF_ACCOUNTANT	<ul> <li>Post transactions</li> <li>Clearing</li> <li>Create payments</li> <li>Post and monitor incoming payments</li> <li>Process waivers and write-offs</li> <li>Cancellation</li> <li>Accrual/deferral</li> <li>Valuation</li> <li>Generating accounting reports</li> </ul>

Role	Description	Scope
Manager of Loans Department	SAP_CML_DEPARTM_MANAGER	<ul> <li>Release</li> <li>Maintain condition tables</li> <li>Change limits</li> <li>Risk analysis</li> <li>Monitor file (rollover or process management)</li> <li>Monitor portfolio and portfolio trend using reports; reports and queries</li> </ul>
Product Administrator	SAP_CML_PRODUCT_ADMIN	<ul><li>Update reference interest rates</li><li>Maintain condition tables</li><li>Maintain new business tables</li></ul>
Technical Administrator	SAP_CML_TECHNICAL_ADMIN	<ul> <li>Perform mass runs (such as mass print run), set status of plan to completed, post planned records</li> <li>Currency Conversion</li> <li>Update reference interest rates and currency rates</li> <li>Reorganization and data archiving</li> <li>Define queries, drilldown reporting forms and reports</li> <li>Maintain performance parameters</li> <li>Analyze change pointers</li> <li>Define export interfaces</li> </ul>

You can assign these roles to the users in your company. Do not make any changes to the original roles, as these changes would be overwritten by the standard settings when the system is upgraded.

If you want to make adjustments, copy these roles. To do so, in the SAP Easy Access menu, choose **I** Tools Administration User Administration Role Administration Roles Here you can group together authorizations for consumer loans into your own defined roles, and assign these to users in your departments, for example. In the first step you maintain the role menu. You can structure this yourself by adding and, if necessary, renaming files, transactions, and reports. In addition to manually grouping together the relevant transactions, you can also transfer these from the SAP menu or another role. You then maintain the authorizations for your role. The system proposes certain authorizations and their characteristics. You can also add more objects. Then you need to generate the authorization profile. Finally, you maintain the users who are to have the authorizations contained in the role. You can also use elements from organizational management, such as position in the organization. The advantage here is that you do not have to maintain the user assignment individually in each role if a person changes jobs. You can also use this function in release.

# 13.13.4.1.3.2 Network and Communication Security

Loans Management (FS-CML) does not communicate with other systems.

The only exception is the loan origination process. In this process, CRM serves as the entry system, and FS-CML as the back-end system. Communication takes place by means of XI.

# 13.13.4.1.3.3 Data Storage Security

The security of sensitive data in *Loans Management* (such as loan contracts, consumer loans, collateral values, credit standing calculations, collateral) is guaranteed by the general authorization concept of *Loans Management (FS-CML)*.

It is possible to display business partner data from *Loans Management*. You can use the authorization concept of central *SAP Business Partner* to protect this data.

For more information about authorizations and security of data storage, see http://help.sap.com under SAP Business Partner Security.

#### Using Logical Path and Filenames to Protect Access to the File System

The *Loans Management (FS CML)* application saves data in files in the file system. Therefore, you must provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal).

You can do this by specifying logical paths and file names in the system that map to the physical paths and file names. The system validates this mapping at runtime and if access is requested to a directory that does not match a defined mapping, then the system issues and error message.

The following lists the logical file names and paths used by *Loans Management (FS CML)* and the programs for which these file names and paths apply:

#### Logical File Names Used in This Application

The following logical file names have been created to enable the validation of physical file names:

- CML\_PAYMENT\_US
- Program using this logical file name:
- RFVD\_AUTODRAFT\_PROCESS
- RFVD\_PAY\_STOP
- Parameters used in this context: None
- CML\_CREDIT\_BUREAU
- Program using this logical file name:
- RFVD\_CBR\_PROCESS
- Parameters used in this context: None
- CML\_MIGRATION\_OBJECTS\_LOGFILE\_IN

- Program using this logical file name:
- RFVOBJ01
- Parameters used in this context: None
- CML\_MIGRATION\_OBJECTS\_LOGFILE\_OUT
- Program using this logical file name:
- RFVOBJ01
- RFVOBJ01\_CREATE\_STRUCTURE
- Parameters used in this context: None
- CML\_MIGRATION\_OBJECTS\_PHYSFILE\_IN
- Program using this logical file name:
- RFVOBJ01
- Parameters used in this context: None
- CML\_MIGRATION\_OBJECTS\_PHYSFILE\_OUT
- Program using this logical file name:
- RFVOBJ01
- RFVOBJ01\_CREATE\_STRUCTURE
- Parameters used in this context: None
- CML\_MIGRATION\_COLLATERALS\_LOGFILE\_IN
- Program using this logical file name:
- RFVSIC01
- Parameters used in this context: None
- CML\_MIGRATION\_COLLATERALS\_LOGFILE\_OUT
- Program using this logical file name:
- RFVSIC01
- RFVSIC01\_CREATE\_STRUCTURE
- Parameters used in this context: None
- CML\_MIGRATION\_COLLATERALS\_PHYSFILE\_IN
- Program using this logical file name:
- RFVSIC01
- Parameters used in this context: None
- CML\_MIGRATION\_COLLATERALS\_PHYSFILE\_OUT
- Program using this logical file name:
- RFVSIC01
- RFVSIC01\_CREATE\_STRUCTURE
- Parameters used in this context: None

#### Logical File Paths Used in This Application

- The logical file names CML\_PAYMENT\_US and CML\_CREDIT\_BUREAU use the logical file path CML\_ROOT.
- The logical file names CML\_MIGRATION\_OBJECTS\_LOGFILE\_IN, CML\_MIGRATION\_OBJECTS\_LOGFILE\_OUT, CML\_MIGRATION\_OBJECTS\_PHYSFILE\_IN, CML\_MIGRATION\_OBJECTS\_PHYSFILE\_OUT, CML\_MIGRATION\_COLLATERALS\_LOGFILE\_IN, CML\_MIGRATION\_COLLATERALS\_LOGFILE\_OUT, CML\_MIGRATION\_COLLATERALS\_PHYSFILE\_IN and CML\_MIGRATION\_COLLATERALS\_PHYSFILE\_OUT use the logical file path CML\_MIGRATION

#### Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

# 13.13.4.1.3.4 Deletion of Personal Data in FS-CML

#### Use

The Consumer Mortgage Loans (FS-CML) component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

Application Object	Detailed Description	Provided Deletion Functionality
CMLCONTRCT	Loan Master Data	Archiving object CMLCONTRCT
		ILM object CMLCONTRCT
CMLMODCALC	Model Calculation	Archiving object CMLMODCALC
		ILM object CMLMODCALC
CMLCRSTND	Credit Standing Calculation	Destruction object CML_CRSTAND-
		CALC_DESTRUCTION
		ILM object CML_CRSTANDCALC_DE- STRUCTION
CMLINTPAR	Interested Party	Destruction object CML_INTEREST- PARTY_DESTRUCTION
		ILM object CML_INTERESTPARTY_DE- STRUCTION
CMLCOLLATE	Collaterals	Destruction object CMLCOLLATE
		ILM object CMLCOLLATE

#### **Relevant Application Objects and Available Deletion Functionality**

Application Object	Detailed Description	Provided Deletion Functionality
CMLCOLOBJ	Collateral Objects	Destruction object CMLCOLOBJ
		ILM object CMLCOLOBJ

### **Relevant Application Objects and Available EoP functionality**

Application Object	Implemented Solution (End of Pur- pose Check)	Further Information
CMLCONTRCT	Loan Master Data	FLBP_CONTR_EVENT_EOP_CHECK
CMLMODCALC	Model Calculation	FLBP_MODEL- CALC_EVENT_EOP_CHECK
CMLCRSTND	Credit Standing Calculation	FLBP_CR_STND_EVENT_EOP_CHECK
CMLINTPAR	Interested Party	FLBP_INT_PAR_EVENT_EOP_CHECKN
CMLCOLLATE	Collaterals	FLBP_COLLTRL_EVENT_EOP_CHECK
CMLCOLOBJ	Collateral Objects	FLBP_COLLOBJ_EVENT_EOP_CHECK

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

# 13.13.4.1.3.5 Specific Read Access Log Configurations

#### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions. SAP delivers sample configurations for applications.

During read accesses to the master data and transaction data of master loan contracts, the master loan contract number that the user uses for the access is logged.

During read accesses to the loan contracts for a business partner, the business partner number is logged. Furthermore, the IDs of all accounts and master loan contracts that the user could see as a result of this access are logged.

You can find the configurations as described in the Read Access Logging [page 33] chapter.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Interface Name	Fields Logged	Log Domain	Business Context
BankAccountContractPro- cessingManageLoanContrac- tIn	VDARL-RANL VDARL-BUKRS	BANKACCTCONTR_ID	Account Contract Number
BankAccountContractPro- cessingQueryLoanContractIn	VDARL-CONTRACT_IBAN	BANKACCT_STANDARDID	IBAN
LoanDisbursementReques- tERPByBasicDataQueryRes- ponse_In	VDAUSZ-BANKL	BANK_ROUTINGID	Bank Key
LoanPendingPaymentWai- verRequestERPByBasicData- QueryResponse_In	VDGPO-BVTYP	BUSINESSPARTNERBANK DETAILS_ID	Business Partner Bank ID
Querynesponse_m	VDARL-HKTID	BANKACCT_ID	Account Number
	VDARL-SLAENDER	BANK_COUNTRYCODE	Bank Country Code
	VDARL-RDARNEHM	PARTYID	Business Partner ID
BankAccountContractPro- cessingQueryLoanContract- BorrowerPartyChangeRe- questIn	VDARL-BUKRS VDARL-RANL	BANKACCTCONTR_ID	Account Contract Number
BankAccountContractPro- cessingManageLoanCon- tractBorrowerPartyChangeR- equestIn	VDARL-BUKRS VDARL-RANL	BANKACCTCONTR_ID	Account Contract Number
equestin	VDARL-RDARNEHM	PARTYID	Business Partner ID
	VDGPO-BVTYP	BUSINESSPARTNERBANK DETAILS_ID	Business Partner Bank ID
BankAccountContractPro- cessingQueryLoanContrac- tInterestOnArrearsRequestIn	VDARL-BUKRS VDARL-RANL	BANKACCTCONTR_ID	Account Contract Number
BankAccountContractPro- cessingManageLoanContrac- tInterestOnArrearsRequestIn	VDARL-BUKRS VDARL-RANL	BANKACCTCONTR_ID	Account Contract Number

Interface Name	Fields Logged	Log Domain	Business Context
	VDARL-RDARNEHM	PARTYID	Business Partner ID
	VDGPO-BVTYP	BUSINESSPARTNERBANK DETAILS_ID	Business Partner Bank ID
	VDAUSZ-BANKL	BANK_ROUTINGID	Bank Key
BankAccountContractPro-	VDARL-BUKRS	BANKACCTCONTR_ID	Account Contract Number
cessingQueryLoanContract- CapitalTransferRequestIn	VDARL-RANL		
BankAccountContractPro- cessingManageLoanCon- tractCapitalTransferReques-	VDARL-BUKRS	BANKACCTCONTR_ID	Account Contract Number
	VDARL-RANL		
tln	VDARL-RDARNEHM	PARTYID	Business Partner ID
	VDGPO-BVTYP	BUSINESSPARTNERBANK DETAILS_ID	Business Partner Bank ID
	VDAUSZ-BANKL	BANK_ROUTINGID	Bank Key
	VDARL-SLAENDER	BANK_COUNTRYCODE	Bank Country Code

#### **More Information**

For more information about the RAL sample Customizing for FS-CML, see SAP Note 2429604/2.

# 13.13.4.1.4 Collateral Management (CM)

#### Purpose

The purpose of this guide is to explain the security-specific features built-in for the SAP *Collateral Management* (*CM*).

To understand the security features provided in CM, you must read the Application Server ABAP security guide that describes the basic security aspects and measures for SAP systems.

# 13.13.4.1.4.1 Authorizations

A multitude of standard roles are shipped with SAP *Collateral Management* (*CM*) in the SAP ECC 6.0. These roles are of exemplary character. The standard roles must be modified by the Customers based on their requirements.

#### i Note

The Customers must not use the standard roles in their production systems only with some medications. It is advisable without any modifications. Use the Profile Generator (transaction PFCG) to identify the standard roles and create additional roles.

The following roles are available in CM for banks:

Role	Purpose
SAP_FS_CMS_DISPLAY_ALL	Displaying all the entity objects in CM .
SAP_FS_CMS_MAINTAIN_ALL	Maintaining (Create, change and display only) all entity objects.
SAP_FS_CMS_MAINTAIN_ALL_PRC	Executing all the process related activities in addition to maintenance of objects
SAP_FS_CMS_CUST_ALL	Customizing
SAP_FS_CMS_ADMIN	CM administrator role
SAP_FS_CMS_COL_AUDITOR	Maintaining all the entity objects and the access to run all the reports in CM.
SAP_FS_CMS_CREDIT_MANAGER	Displaying collateral objects and collateral agreements.
SAP_FS_CMS_CREDIT_RISK_MANAGER	Maintaining collateral objects and collateral agreements and displaying receivables.
SAP_FS_CMS_LIQUIDATION_OFFICER	Maintaining liquidation measures.

#### Authorization Objects in CM

Technical name	Name
CMS_PCN_02	Authorization for activities (change request mode)
CMS_PCN_01	Authorization for activities (normal mode)
CMS_OMS1	Authorization for all collateral objects other than real estate (replace CMS_OMS from ECC 6.0 onwards

Technical name	Name
CMS_OMS	Authorization for all collateral objects other than real estate (obsolete from ECC 6.0 onwards)
CMS_CAG	Authorization object for collateral agreements
CMS_RE	Authorization object for real estate objects in CM.
CMS_RBL	Authorization object for receivable in CM.

#### **Characteristic Based Authorizations**

In the Collateral Management, all the objects must belong to an administration organizational unit. The authorization objects for collateral objects(real estate and other collateral objects) and collateral agreements are based on a combination of the administration organizational unit and the entity type(assigned using a process control key). For receivables, the authorizations are based on the receivable organizational unit, the receivable status and the product. Authorizations for receivables is valid only for the receivables created in the *CM* or even the local copies of the receivables in external credit systems.

#### i Note

For example, you can use the attribute administration organization unit to differentiate between employee ,VIP and normal customers objects. You can also create objects in these organizational units as characteristics, which can then also be used to protect application data.

# 13.13.4.1.4.2 Network Communication and Security

The table below shows the communication paths used by the SAP *Collateral Management* (*CM*), the protocol used for the connections and the type of data transferred.

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
Financial Customer Informa- tion System (FS- Business Partner)	RFC	Business partner master data	
SAP Document Management System (DMS)	RFC	Document data	
Loans Management (CML)	RFC	Loan data	

Communication Path	Protocol Used	Type of Data Transferred	Data Requiring Special Pro- tection
SAP Business Information Warehouse (BIW)	IDoc and RFC	Collateral agreements, collat- eral objects, charges, collat- eral agreement – receivable assignment and calculations data	
SAP Bank Analyzer ( Basel II)	IDoc and RFC	Collateral agreements, collat- eral objects, charges, collat- eral agreement – receivable assignment andcalculations data	

The following RFC connections have to be set up for operating the CM. You are advised not to create the users belonging to these as dialog users.

- RFC communication with the Tool BW
- RFC communication within the Tool BW
- RFC communication in the context of import methods for the client copy. The relevant authorization objects are:
- S\_TABU\_DIS; S\_RS\_ICUBE; S\_RS\_ADMWB; S\_RS\_ISOUR; S\_BTCH\_ADM; S\_ADMI\_FCD; S\_BTCH\_JOB; S\_RS\_ODSO; S\_RS\_ISET

*CM* provides the following business application programming interfaces (BAPIs) for allowing external systems to connect to it:

- BAPI\_CM\_AST\_GET\_MULTI
- BAPI\_CM\_CAG\_CREATE
- BAPI\_CM\_CAG\_GETDETAIL\_MULTI
- BAPI\_CM\_CAG\_GET\_BY\_RBL
- BAPI\_CM\_GENLNK\_RBL\_ON\_RBL\_01
- BAPI\_CM\_GENLNK\_RBL\_ON\_RBL\_02
- BAPI\_CM\_SEC\_GETDETAIL\_MULTI
- BAPI\_CM\_RE\_GETDETAIL\_MULTI
- BAPI\_CM\_RIG\_GETDETAIL\_MULTI
- BAPI\_CM\_MOV\_GETDETAIL\_MULTI

BAPIs are standard SAP interfaces and are important in the technical integration and in exchange of business data between SAP components and between the SAP and non-SAP components. BAPIs enable you to integrate these components. They are therefore an important part of developing integration scenarios where multiple components are connected to each other, either on a local network or on the internet.

BAPIs allow integration at the business level and not at the technical level. This provides for greater stability of the linkage and independence from the underlying communication technology.

The current requirement for BAPIs in *CM* caters mainly to the migration scenarios. Hence these BAPIs are not protected by special authorizations. Authorization checks for BAPIs can be provided (in the future releases), if there are requirements for them.

*CM* also provides an extensive enhancement concept that offers user exits in the form of Business Add-Ins (BADIs).

#### **Network Security and Communication Channels**

*Collateral Management* (*CM*) uses the same communication channels that are described in the SAP NetWeaver AS security guide. No further customer-specific communication channels are provided. Hence the aspects and actions described in the SAP NetWeaver AS security guide (such as use of SAPRouter in combination with Firewall, use of Secure Network Communication (SNC), Communication Front-End-Application Server, connection to the database) also apply for *CM*.

## 13.13.4.1.5 Reserve for Bad Debt (FS-RBD)

Please Note: Monitor System Storage before file import and restrict access authority for RBD file upload.

## 13.13.4.1.5.1 Authorizations

The authorization concept used by *Reserve for Bad Debt (RBD)* is the same as the SAP authorization concept.

The authorization checks in RBD differentiate between the following dimensions:

- Activity You use the activity to control what a user is permitted to do.
- Organization

At the level of the RBD-specific objects *RBD Area* or *Organizational Unit*, you specify which data the user is permitted to display or edit in accordance with the activity.

#### **Standard Profiles**

Preconfigured standard roles are not shipped with RBD. The following standard profiles are shipped with the SAP system:

Standard Profiles

Role	Description
S_A.SYSTEM	Access authorizations for the basis system only

Role	Description
S_A.ADMIN	Access authorizations for administration of the operational SAP system, but <b>without</b> access authorization for the follow-ing areas:
	ABAP/4 Development Workbench
	Maintenance of super users
	Maintenance of standard profiles beginning with "S_A"
S_A.DEVELOP	Access authorizations for users who work with ABAP/4 De- velopment Workbench
S_A.CUSTOMIZ	Access authorizations for basis settings in the Customizing system
S_A.USER	Access authorizations for end users (without access authori- zation for SAP work areas)

# **Authorization Objects**

The following authorization objects are shipped with Reserve for Bad Debt (RBD).

RBD Authorization Objects

		Authorization Field	Authorization Field	Authorization Field
Object	Description	Activity	RBD Area	Organizational Unit
RBD_ARCH	RBD: Archiving	03(Display)	Relevant	Not relevant
RBD_CUST	RBD: Customizing	16(Execute)	Not relevant	Not relevant

		Authorization Field	Authorization Field	Authorization Field
Object	Description	Activity	RBD Area	Organizational Unit
RBD_EDIT	RBD: Dialog & Batch	01(Add or Create)	According to Custom-	According to Custom- izing (table / IBS/ CRB_ORGEIN)
		02(Change)	izing (table /IBS/ CRB_RBD_P)	
		03(Display)		
		05(Lock)		
		10( <i>Post</i> )		
		66(Update)		
		85(Reverse)		
		86(Transfer Post)		
		91(Reactivate)		
		95(Unlock)		
		H1(Deactivate)		
RBD_REPO	RBD: Reporting	Not relevant	According to Custom- izing (table / IBS/ CRB_RBD_P)	According to Custom- izing (table /IBS/ CRB_ORGEIN)

		Authorization Field	Authorization Field	Authorization Field
Object	Description	Activity	RBD Area	Organizational Unit
/IBX/EDIT	IPX: Dialog & Batch	02(Change) 03(Display) 06(Delete)	According to Custom- izing (table /IBS/ CRB_RBD_P)	Not relevant
		10( <i>P</i> ost)		
		21(Transfer Valuation)		
		23(Maintain)		
		41(Delete on Database)		
		43(Release)		
		46(Aggregate Valuation)		
		60(Import)		
		69(Delete Valuation)		
		71(Analyze)		
		78(Assign)		
		85(Reverse)		
		93(Calculate)		
		94(Override)		
		C8 (Confirm Change)		

#### **A** Caution

For the *RBD Area* and *Organizational Unit* authorization fields, you can use the wildcard symbol "\*". If you use the wildcard symbol, access authorization is not checked for the relevant authorization field.

#### Example

Description in relation to these authorization objects:

- The assignment of authorization object RBD\_CUST with *activity* 16 authorizes the user to use the function *RBD*: *Duplicate Customizing Account Determination* (/IBS/MRB\_CUST\_KTOFI).
- The assignment of authorization object RBD\_EDIT with *activity* 01 and *RBD area* 0001 enables a user to display the data for an RBD account in RBD area 0001.
- The assignment of authorization object RBD\_EDIT with activity 02, RBD area 0002, and organizational unit London enables a user to change data for an RBD account in RBD area 0002 that is assigned to the organizational unit "London".

However, if the user is not assigned any other access authorizations, he or she cannot change an RBD account from RBD area 0002 that is assigned to the organizational unit "Tokio".

- The assignment of authorization object RBD\_EDIT with activities 02 and 10, and RBD area 0003 enables a user to create and post planned records for an RBD account in RBD area 0003. However, a prerequisite for this is that the principle of multiple control for posting planned records (risk provision proposals) has **not** been activated in Customizing for RBD.
- The assignment of authorization object RBD\_REPO with *RBD area* "\*" and *organizational unit* "\*" allows a user to display the RBD data for all RBD areas and all organizational units, using the reports of the RBD information system.

#### **Use of RBD Authorization Objects**

RBD Area Menu, Account Management Folder

Transaction	Object (Activity)	RBD Area + Organizational Unit
Create RBD Account /IBS/ RB_KTO_INS	RBD_EDIT (01) B_BUP_DCPD (03) S_GUI (61)	Relevant + Relevant
Change RBD Account /IBS/ RB_KTO_UPD	RBD_EDIT (02,05,10,85,95,H1) B_BUP_DCPD (03) S_GUI (61)	Relevant + Relevant
Display RBD Account /IBS/ RB_KTO_DIS	RBD_EDIT (03) RBD_ARCH(03) B_BUP_DCPD (03) S_GUI (61)	Relevant + Relevant Relevant + Not Relevant
Reactivate RBD account /IBS/ RB_KTO_REACT	RBD_EDIT(91) B_BUP_DCPD(03)	Relevant + Relevant
Balance Sheet Transfer RBD / IBS/ RB_RECLAS	RBD_EDIT (not relevant)	Not Relevant + Not Relevant
ECF: Balance Sheet Transfer /IBS/ RB_ECF_RECLAS	RBD_EDIT(86)	Relevant + Not Relevant
ECF: Bestandsausbuchung /IBS/ RB_ECF_DERECOGN	RBD_EDIT(86) S_GUI(61)	Relevant + Not Relevant Relevant + Not Relevant
ECF: Vertragsumwidmung /IBS/ RB_REC_FUN_INIT	RBD_EDIT(86) S_GUI(61)	Relevant + Not Relevant Relevant + Not Relevant
ECF: Manual Contract Manage- ment /IBS/RB_MANCON	RBD_EDIT(01,02,03)	Relevant + Not Relevant

RBD Area Menu, Information System Folder

Transaction	Object (Activity)	RBD Area + Organizational Unit
Worklist - Processor /IBS/	RBD_REPO (not relevant)	Relevant + Relevant
RB_WORKLIST and /IBS/ RB_WORKLIST_SEL	RBD_EDIT (not relevant)	Not Relevant + Not Relevant
Monitoring - Planned Record	RBD_REPO (not relevant)	Not Relevant + Relevant
Change / IBS / RB_MAN_PLAN_CHG	RBD_EDIT (not relevant)	Not Relevant + Relevant
Decision Template for Past Analy-	RBD_REPO (not relevant)	Not Relevant + Not Relevant
SIS / IBS / RB_PROPRES_HGB	S_GUI (61)	Not Relevant + Not Relevant
Decision Template for Future Analy-	RBD_REPO (not relevant)	Not Relevant + Not Relevant
SIS / IBS / RB_PROPRES_IAS	S_GUI (61)	Not Relevant + Not Relevant
Decision Template for ECF Proce-	RBD_REPO (not relevant)	Not Relevant + Not Relevant
dure /IBS/RB_PROPRES_ECF	S_GUI (61)	Not Relevant + Not Relevant
Reporting Function /IBS/	RBD_REPO (not relevant)	Not Relevant + Not Relevant
RB_REPORTING	B_BUP_DCPD (03)	
Development List /IBS/RB_DEVL	RBD_REPO (not relevant)	Relevant + Relevant
Development List per Source System Contract /IBS/RB_DEVL_SINGLE	RBD_REPO (not relevant)	Relevant + Relevant
Posting Log / IBS/RB_LOG_POST	RBD_EDIT(03)	Relevant + Not Relevant
	S_APPL_LOG(03)	
Drilldown Reporting with Referen- ces /IBS/RB_REF	RBD_REPO (not relevant)	Relevant + Not Relevant
• IVA: List of Notes for FS-		
• IVA: List of Notes for Multiple		
Source Systems / IBS/RB_HINTM		

Transaction	Object (Activity)	RBD Area + Organizational Unit
FVA: Fill RBD Gate for FS-CML / IBS/ RB_FILL_GATE	Not relevant	Not Relevant + Not Relevant
FVA: Enrich RBD Gate / IBS/ RB_GATE_MODIFY	RBD_REPO (not relevant)	Relevant + Not Relevant
FVA: Update Run /IBS/RB_PWV_UPD	RBD_EDIT(10)	Relevant + Not Relevant

Transaction	Object (Activity)	RBD Area + Organizational Unit
FVA: Update Run (PPF) /IBS/ RB_PWV_UPD_PPF	RBD_EDIT(10)	Relevant + Not Relevant
RBD Area Menu, Periodic Processing Fold	ler	
Transaction	Object (Activity)	RBD Area + Organizational Unit
IVA: Update Run - Past Analysis / IBS/ RB_EWB_UPD	RBD_EDIT(10)	Relevant + Relevant
<ul> <li>IVA: Filling Report Future Analysis / IBS/RB_IAS_FILL</li> <li>IVA: Update Run - Future Analysis / IBS/RB_IAS_UPD</li> <li>IVA: Update Run - Future Analysis (PPF) / IBS/RB_IAS_UPD_PPF</li> <li>IVA: Unwinding Run Future Analysis / IBS/RB_IAS_UPD_UNW</li> </ul>	RBD_EDIT(02)	Relevant + Relevant
<ul> <li>IVA: Posting Run - Future Analysis / IBS/RB_IAS_POST</li> <li>IVA: Posting Run - Future Analysis (PPF) / IBS/RB_IAS_POST_PPF</li> <li>IVA: Unwinding Posting Run Future Analysis / IBS/ RB_IAS_POST_UNW</li> </ul>	RBD_EDIT(10)	Relevant + Relevant
• IRP: Filling Report ECF Gate /IBS/ RB_ECF_FILL	RBD_EDIT(02)	Not Relevant + Not Relevant
• IRP: Deletion Report ECF Gate / IBS / RB_ECF_CLEAR	S_GUI (61)	Not Relevant + Not Relevant
<ul> <li>IRP: Update Run ECF / IBS / RB_ECF_UPDATE</li> <li>IRP: Update Run ECF (PPF) / IBS / RB_ECF_UPD_PPF</li> <li>IRP: Unwinding Run ECF / IBS / RB_ECF_UPD_UNW</li> <li>IRP: Unwinding Run ECF (PPF) / IBS / RB_ECF_UNW_PPF</li> </ul>	RBD_EDIT(02,10)	Relevant + Not Relevant
IRP: Creation Process ECF / IBS / RB_ECF_A_CREATE	RBD_EDIT(02)	Relevant + Not Relevant

RBD Area Menu, Administration Folder

Transaction	Object (Activity)	RBD Area + Organizational Unit
RBD: Assign Administrator /IBS/ RB_ASSIGN_CALL	RBD_EDIT(02)	Not Relevant + Not Relevant
RBD: Automatic Account Crea-	RBD_REPO (not relevant)	Relevant + Not Relevant
tion /IBS/RB_ACC_CREATION	B_BUP_DCPD(03)	
IVA: Initialization Run for Future Analy- sis /IBS/RB_IAS_UPD_INIT	RBD_EDIT(02)	Relevant + Relevant
IRP: Initial Run ECF / IBS / RB_ECF_UPD_INIT	RBD_EDIT(02,10)	Relevant + Not Relevant
IRP: Initialization ECF (PPF) /IBS/ RB_ECF_INIT_PPF	RBD_EDIT(02,10)	Relevant + Not Relevant
Remove Obsolete Postings (Past) / IBS / RB_HCO_DEL_POST	RBD_EDIT(02)	Relevant + Relevant
Man. Contr.: Data Cleansing /IBS/ RB_MANCON_DEL	RBD_EDIT(02)	Relevant + Relevant
ERV: Löschreport ECF-Gate / IBS/ RB_ECF_CLEAR	S_GUI (61)	Not Relevant + Not Relevant
Deletion Report for FVA Inter- face / IBS/RB_GATE_CLEAR	RBD_EDIT(02)	Relevant + Relevant
Löschprogramm für Verlust- daten /IBS/RB_LOSS_CLEAR	RBD_EDIT(02)	Relevant + Relevant

RBD Area Menu, Impairment Processing Extension - Environment Folder

Transaction	Object (Activity)	RBD Area
Upload Files to Application Server /IBX/FILE_UPLOAD	/IBX/EDIT(60)	Not relevant
Import CSV Files / IBX/CSV_IMPORT	/IBX/EDIT(60)	Not relevant
Maintain Import Data /IBX/IMP_CHNG	/IBX/EDIT(43,60)	Not relevant
Main Dialog / IBX/MAIN	/IBX/EDIT(02,03,10,23,94)	Not relevant
Restrict Data Selection /IBX/ SELECTION	Not relevant	Not relevant
Adjustment of Initial Comparative Data /IBX/CH_IN_RAT	/IBX/EDIT(C8)	Not relevant
Maintain Initial PDs / IBX/MPD	/IBX/EDIT(C8)	Not relevant

#### RBD Area Menu, Impairment Processing Extension - Processes Folder

Transaction	Object (Activity)	RBD Area
Start Migration / IBX/MIGRATION	/IBX/EDIT(10,78,93)	Not relevant
Fill Import Interface Using CSV Files /IBX/IMPORT	/IBX/EDIT (60) In addition to the technical authoriza- tion, the system storage must be moni- tored in order to prevent the databases from being overflowed.	Not relevant
Import CML Files / IBX/CML_IMPORT	/IBX/EDIT(60,93)	Not relevant
Build CF-Based Time Slices /IBX/ CR_SLICE_FRM_CF	/IBX/EDIT(93)	Not relevant
Refine Imported Data / IBX/ IMP_REFINE	/IBX/EDIT(60,93)	Not relevant
Delete Import Data / IBX/ IMP_DELETE	/IBX/EDIT(06)	Not relevant
Start Import Data Check /IBX/ IMP_CHECK	/IBX/EDIT(60,78)	Not relevant
Novationen verarbeiten /IBX/ NOVATION	/IBX/EDIT(C8)	Not relevant
Start LPD Recalculation / IBX/ RECALC_LPD	/IBX/EDIT(93)	Not relevant
Start Impairment Categorization / IBX/ IC_ASSIGN	/IBX/EDIT(78)	Not relevant
Start Impairment Calculation /IBX/ CALCULATION	/IBX/EDIT(93)	Not relevant
Delete Open Valuations /IBX/ VALUA_DELETE	/IBX/EDIT(69)	Not relevant
Reverse Valuations / IBX/REVERT	/IBX/EDIT(85)	Not relevant
Display Logs / IBX/COCKPIT	Not relevant	Not relevant

Transaction	Object (Activity)	RBD Area
Fehlerliste anzeigen /IBX/	/IBX/EDIT(71)	Not relevant
ERROR_LIST	S_GUI (61)	Not Relevant
Display Logs /IBX/COCKPIT	Not relevant	Not relevant

Transaction	Object (Activity)	RBD Area
Zeitscheiben zum Stichtag aus- werten /IBX/SLICE_REPORTING	S_GUI (61)	Not relevant
Reportingfunktion für IPX	RBD_REPO (not relevant)	Not relevant
starten /IBS/RB_REPORT_IPX	S_GUI(61)	Not relevant
RBD Area Menu, Impairment Processing	Extension - Archiving Folder	
Transaction	Object (Activity)	RBD Area
Delete Records /IBX/ DEL_FLOW_RECORD	/IBX/EDIT(93)	Not relevant
Delete Technical Process Run Informa- tion /IBX/DEL_RUN_INFO	Not relevant	Not relevant

### **Definition of Customer-Specific Roles**

The following information is required for the definition of customer-specific roles:

- SAP logon names of all employees who are to work with RBD
- Relevant transactions that are to be executed in the respective role
- Relevant activities that are to be executed within the relevant transactions
- RBD areas and organizational units affected

To avoid having to define a separate role for each employee, we recommend that you form groups of employees that are permitted to execute the same functions. You can then assign a defined role to all of the employees in the group.

# 13.13.4.1.5.2 Network and Communication Security

Depending on the risk provision method used and analysis horizon, the *Reserve for Bad Debt* (FS-RBD) application communicates with the following systems:

- SAP Loans Management for Banking, Suite Edition (FS-CML)
- SAP Deposits Management for Banking, Suite Edition (IS-B-BCA)
- SAP Deposits Management for Banking (FS-AM)
- SAP Collateral Management for Banking, Suite Edition (FS-CMS)
- SAP General Ledger Accounting (FI-GL)

Communication takes place using Remote Function Call (RFC). Please use sparate users / passwords for RFC an Web services. Also do not use technical users because of better tracability.

# 13.13.4.1.5.2.1 Communication Destinations

For Remote Function Call (RCF) connections to SAP Deposits Management for Banking (FS-AM), technical users are required.

These technical users require read authorization, for example, to read balances and account master data. Please use sparate users / passwords for RFC an Web services. Also do not use technical users because of a better tracability.

# 13.13.4.1.5.3 Deletion of Personel Data in FS-RBD

#### Use

The Reserve for Bad Debts (FS-RBD) component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application Object	Detailed Description	Provided Deletion Functionality
/IBX/CONTR	Contract Header Data	Archiving object /IBX/CONTR
		ILM object IBX_CONTR
/IBX/VALUA	IPX Valuation	Archiving object /IBX/VALUA
		ILM object IBX_VALUA
/IBS/RBECO	RBD Transaction Data ECF	Archiving object /IBS/RBECO
		ILM object RBCON_ECF
/IBS/RBHCO	RBD Transaction Data Past Horizon	Archiving object /IBS/RBHCO
		ILM object RBCON_HGB
/IBS/RBKTO	RBD Account Data	Archiving object /IBS/RBKTO
		ILM object RBKTO_ECF

### **Relevant Application Objects and Available EoP functionality**

Application Object	Implemented Solution (End of Pur- pose Check)	Further Information
/IBX/CONTR	EOP check of contract header data based on contract end date	/IBX/CONTR_BUPA_EOP_CHECK
/IBX/VALUA	EOP check of contract header data based on contract end date	/IBX/CONTR_BUPA_EOP_CHECK
/IBS/RBECO	EOP check of contract header data based on contract end date	/IBS/RB_CONTR_BUPA_EOP_CHECK
/IBS/RBHCO	EOP check of contract header data based on contract end date	/IBS/RB_CONTR_BUPA_EOP_CHECK
/IBS/RBKTO	EOP check of contract header data based on contract end date	/IBS/RB_CONTR_BUPA_EOP_CHECK

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

# 13.13.4.1.5.4 Specific Read Access Log Configurations

#### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions. SAP delivers sample configurations for applications.

The RBD Reporting Interface /IBS/RB\_IS\_REPORTING\_RFC logs fields with sensitive customer data in the specified log domains.

You can configure your individual log domains, which contain individual fields with sensitive customer data, using the Read Access Logging Guide.

You can find the configurations as described in the following chapter. Read Access Logging [page 33]

In the following example configurations, fields are logged in combination with additional fields, in the following business contexts:

Interface Name	Fields Logged	Log Domain	Business Context
/IBS/RB_IS_REPORT-	/IBS/TRB_KTO-RBDID	RBD_ACCID	RBD account number
ING_RFC	/IBS/TRB_KTO-RBDNR		

Interface Name	Fields Logged	Log Domain	Business Context
/IBS/RB_IS_REPORT- ING_RFC	/IBS/TRB_KTO-REFNR	RBD_ACCREF	RBD account reference
/IBS/RB_IS_REPORT- ING_RFC	/IBS/TRB_KVV-PARTV	RBD_PARTV	Partner Reference Source System
/IBS/RB_IS_REPORT- ING_RFC	/IBS/TRB_KVV-VERTV	RBD_VERTV	Contract Number Source System
/IBS/RB_IS_REPORT- ING_RFC	/IBS/TRB_KVV-FINRV	RBD_FINRV	Finance Project Number Source System
/IBS/RB_IS_REPORT- ING_RFC	/IBS/TRB_ECF_HD- RBDID	RBD_ACCID	RBD account number
	/IBS/TRB_ECF_HD- RBDNR		
/IBS/RB_IS_REPORT- ING_RFC	/IBS/TRB_KVV-VERTV /IBS/TRB_ECH_HD- RBDNR	RBD_VERTV	Contract Number Source System
/IBS/RB_IS_REPORT- ING_RFC	/IBS/TRB_ECH_HD- VERTV	RBD_VERTV	Contract Number Source System

### **More Information**

For more information about the RAL sample Customizing for FS-RBD, see SAP Note 2519373/2.

# 13.13.4.1.5.5 Trace and Log Files

Trace or log files are created during processing. These can contain security-relevant information – such as master data, balances, and flow data from source system contracts.

# 13.13.4.2 Insurance

## 13.13.4.2.1 Claims Management

With Claims Management for Insurance, you can manage the entire claims process, from first notification of loss to claims adjustment and financial reporting.

# 13.13.4.2.1.1 Data Storage Security

### Using Logical Path and File Names to Protect Access to the File System

SAP Claims Management save data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following list shows the logical file names and paths used by SAP Claims Management and for which programs these file names and paths apply:

#### Logical File Names Used in SAP Claims Management

The following logical file names have been created in order to enable the validation of physical file names:

- ICLVEH
  - Program using this logical file name and parameters used in this context: ICL\_VEHCATALOG\_UPLOAD
  - Customizing path: SAP Insurance Claims Management Claim Business Settings Damaged
     Objects/Diagnoses Damaged Objects/Injured Persons Import Catalog for Insured Objects
- ICLDIAG
  - Program using this logical file name and parameters used in this context: ICL\_DIAG\_UPLOAD
  - Customizing path: SAP Insurance Claims Management Claim Business Settings Damaged Objects/Diagnoses Damaged Objects/Injured Persons Diagnoses Import Diagnosis Groups and Diagnoses
- ICLSUPPL
  - Program using this logical file name and parameters used in this context: ICL\_ICLCLAIMDATA\_UPLOAD
- ICLDI
  - Program using this logical file name and parameters used in this context: ICL\_DATA\_UP\_DOWNLOAD

#### Activating the Validation of Logical Path and File Names

These logical paths and file names, as well as any subdirectories, are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions **FILE** (client-independent)

and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

## 13.13.4.2.1.2 Data Protection

# 13.13.4.2.1.2.1 Read Access Logging

In Read Access Logging, you can configure which read-access information to log and under which conditions. In the following table, you can find the configurations (shipped with SAP Claims Management), the fields are logged, and the relevant business context:

Configuration	Fields Logged	Business Context
ICL_SSN	<ul> <li>Tax Number Category (field TAXTYPE in for instance table ICLC_ICL_BP_MINI_SCREEN-)</li> <li>Business Partner Tax Number (TAXNUM)</li> </ul>	SAP Claims Management logs tax data. <b>i Note</b> In the Mini Business Partner the tax number is only logged if the user has selected the tax number cate- gory <b>US1</b> .
ICL_BANK	<ul> <li>Bank details ID (BKEXT)</li> <li>Bank country key (BANKS)</li> <li>Bank Key (BANKL)</li> <li>Bank account number (BANKN)</li> <li>IBAN (IBAN)</li> </ul>	SAP Claims Management logs bank ac- count data.

Configuration	Fields Logged	Business Context
ICL_HEALTH	The fields in the following categories are logged:	SAP Claims Management logs health data.
	<ul> <li>Claim item groupings and the relevant items with subclaim type, coverage, coverage type, benefit type, benefits catalog</li> <li>Diagnosis</li> <li>Procedures</li> <li>Tooth notation and eyeglass prescription</li> <li>Level of care</li> <li>Suspension of care</li> <li>Insured persons and claimant</li> <li>Facts capture</li> </ul>	
	Payments	

For Read Access Logging of health data, you have to activate specific views in Customizing for SAP Insurance under Claims Management Claim Technical Settings Data Protection Read Access Logging Activate Specific Views for Read Access Logging

# 13.13.4.2.1.2.2 Deletion of Personal Data

SAP Claims Management might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application Object	Provided Deletion Functionality	
Archiving of Claims	ILM Object iclclaim (see SAP Note 1976123 // )	
(Archiving Object ICLCLAIM)		
Archiving of Claim Bundles	ILM Object ICLECCEVT (see SAP Note 1976123/2/	
(Archiving Object ICLECCEVT)		

Application Object

Provided Deletion Functionality

Archiving of Subclaims

ILM Object ICLSUBCL

(Archiving Object ICLSUBCL)

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

- Define the settings for authorization management in Customizing for Cross-Application Components under Data Protection Authorization Management . For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for Cross-Application Components under Data Protection
   Blocking and Unblocking Business Partner .

You configure the settings related to the blocking and deletion of customer master data in Customizing for SAP *Insurance* under Claims Management Claim Technical Settings Archiving .

# 13.13.4.2.1.2.3 Change Log

In order to log personal data in FS-CM, you can use the following standard function of FS-CM:

• Log of changes in a claim and in a claim bundle

When you are processing a claim or a claim bundle, you can view a structured overview showing the changes in the relevant claim or claim bundle. To call up the structured change overview, choose Tools Claim Changes (Overview) in claim processing, or Tools Bundle Changes (Overview) in claim bundle processing. In the next dialog screen you see the overview tree with the changes that have been made.

For more information, see Application Help of SAP Claims Management under Description of the Claims Management System Display of Changes in Claim and Claim Bundle .

#### i Note

Changes of business partner data will be logged in the business partner system since business partner data are not stored in FS-CM.

# 13.13.4.2.1.2.4 Information Retrieval

Claims Management uses the Information Retrieval Framework (IRF) to retrieve information about the business partner data that is stored in claims. For more information, see SAP Note 2690400<sup>2</sup>.

## 13.13.4.2.1.2.5 User Consent

It is the responsibility of insurance companies themselves to obtain the consent of all of their business partners with regard to the use of their personal data.

## 13.13.4.2.2 Policy Management

With Policy Management, you can manage insurance contracts. You can map the whole life cycle of a contract, starting from the creation of an application, through policy issuance and ongoing contract maintenance, right up to the termination of the contract.

# 13.13.4.2.2.1 Authorizations

### **Authorization Concept**

If the ABAP Platform functions are not sufficient, you can use the Business Add-In (BAdI) / PMO / ABP\_TECHCHKTA\_BADI (in enhancement spot / PMO / ABT\_TECHCHKTA\_ES) to define rules for authorizing characteristics, such as the postal code, replacement business, and checks for amounts and dual control.

### **Authorization Roles**

Policy Management provides the following role types:

- Template Roles Template roles are templates that can be copied and adjusted in customer implementation projects.
- Demo Roles

Demo roles are examples based on template roles and authorization values of sample content. You should only use them for demo or test purposes.

#### Naming Convention for FS-PM Roles

The role name must reflect the component and the process. Consequently the naming convention is SAP\_FSPM\_<role flag>\_<role type>\_<role\_description>, with the following meanings:

- SAP = Standard prefix
- FSPM = Component
- <role flag> = Role flag with possible values C for Composite roles and S for Single roles
- <role type> = Role type with possible values TMPL for template roles and DEMO for demo roles
- <role description> = In composite roles, it is a position description (for example, POLHANDLER for policy handlers). In single roles, it is a description of a task (for example, CREATE\_POLICY).

In the *Auto* line of business every set of applications (Bonus-Malus, Insurer Information System, etc.) has its own authorization object with a set of permitted activities. The naming convention is /MVA/ (A)FSPM\_AUTO\_<role\_description> with the following meaning:

- /MVA/ = Standard prefix
- (A)FSPM\_AUTO = (A) Standard Role and FSPM\_AUTO for line of business *Motor Vehicle*
- <role\_description> = For *Motor Vehicle* managements (for example BM = Bonus-Malus Management) or for special purpose for example DISPLAY (designed to display *Motor Vehicle* specific data only)

#### **Authorization Classes**

Policy Management provides the following authorization classes:

- PMOB (FS-PM Basis) This class contains all cross-line of business authorization objects.
- PMOL (FS-PM Life) This class contains the authorization objects that are needed only in the *Life* line of business.
- PMOR (FS-PM Workplace) This class contains the authorization objects for accessing the PBT (Policy-Based Technology) and PBTrelated transactions.
- PM00 (FS-PM: Authorizations in Orchestration Layer) This class contains the authorization object for the automatic premium loan financing (APLF).
- /PMG (FS-PM: Group Insurance Authorization Object Class) This class contains the authorization object for the master policy business process. The authorization object can be configured for the following lines of business:
  - BS: Basis
  - LL: Life
  - LP: *P&C* (Liability and Personal Accident Insurance)

### Switchable Authorizations Check Framework (SACF)

The Switchable Authorizations Check Framework (SACF) provides additional authorization checks for the following FS-PM scenarios:

- / PM0 / INDEX\_01 (Index Component)
- / PM0 / CORRESPOND\_01 (Correspondence)
- /PM0/FPP\_01 (Framework for Parallel Processing)
- / PM0 / NOTIFICATION\_01 (Notifications)
- /PM0/INFO\_CONT\_01 (Integration FS-CD)
- / PM0 / MODELCALC\_01 (Model Calculation)
- /PM0/CLAIMS\_01 (Integration FS-CM)
- /PM0/EXT\_DATES\_01 (Related Dates)
- / PM0 / MIGRATION\_01 (Migration)
- / PM0 / PREM\_01 (Premium Access)
- /PM0/BP\_01 (Integration BP)

For more information, see the documentation for each scenario in the system.

# 13.13.4.2.2.2 Communication Destinations

#### Overview

Policy Management provides functions for data exchange with other application components. These application components can be found either in separate systems or in the same system. To enable you to access these application components, an RFM (Remote Function Module) destination must be created for the relevant system. This RFM destination establishes a connection between Policy Management and the external system.

Note the following with regard to communication destinations:

- Connection
  - If the application component is in the same system, the destination is NONE.
  - If the application component is in a separate system, you must create a user-defined RFM destination for each external system that interacts with Policy Management, and you must also ensure that the external systems use the correct RFM destination. You define which application component should use which RFM destination in Customizing for SAP Insurance under Policy Management Integration

> Process Primary Settings for Interfaces to External Systems 7.

Access to the external system can be screen-based (online) or non-screen-based (offline). It is possible that both of these access types will be executed by different users with different authorizations. You can therefore enter two destinations for each application component in the Customizing activity *Process Primary Settings for Interfaces to External Systems* (one RFM destination for online access and

one for offline access). You can assign different users with different authorizations for accessing the external system to these RFM destinations.

• The RFM destination configured in transaction SM59 determines which user is used to access the external system. For each RFM destination, you can enter the user to be used to access the external system. You either enter a user name or specify the current user.

If you use the current user to access the external system, the system displays a log-on dialog box where the user must enter a password to log on to the external system. You can bypass this dialog box by establishing a trusted/trusting connection between the two systems. This means that if there is an RFM between a trusted and trusting system, a password is no longer sent when you log on to the trusting system.

#### 

Note that Policy Management users require special authorization to access external application components. To ensure that only authorized users can access the data on external systems, SAP recommends that you create a trusted relationship between Policy Management and the external system and that you always use the current user to access data.

### **Connection Destinations**

Destination	Delivered	Туре
RFM destination for product runtime	No	RFM
RFM destination for Business Partner for Financial Services (FS-BP)	No	RFM
RFM destination for Collections and Disbursements (FS-CD)	No	RFM
RFM destination for Financials (FI)	No	RFM
RFM destination for Incentive and Com- mission Management (FS-ICM)	No	RFM
RFM destination for Portfolio Assign- ment (PFO)	No	RFM
RFM destination for Organizational Management (OM)	No	RFM

# 13.13.4.2.2.3 Data Protection and Privacy

# 13.13.4.2.2.3.1 Read Access Logging

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions. Policy Management delivers the following sample configurations:

- Configuration for bank details
- Configuration for payment cards
- Configuration for health data
- Configuration for policy number

For more information, see SAP Note 2630769/

#### i Note

Regarding the Fiori app *Policy Inquiry*:

Since the Fiori app *Policy Inquiry* is not directly RAL-enabled you must activate RAL indirectly via the corresponding OData service UI\_POLICYINQUIRY.

# 13.13.4.2.2.3.2 Deletion of Personal Data

### **Blocking and Archiving**

Note the following with regard to blocking and archiving in Policy Management (FS-PM):

- The archiving function is used for the blocking of data. Archiving and blocking of business objects takes place at the same time (= end of residence time). Each archiving object corresponds to an ILM object.
- Archived data can only be displayed in the *Inquiry* business process and cannot be changed. Archived data is protected by authorization check and only available in read-only mode for authorized users.
- For performance reasons, you can define different residence periods for different data groups (cash flow documents, inactive contract versions, fund orders, etc).
- Since insurance contracts often have a long contract duration, SAP recommends keeping the updated (newest) contract data in the operational system, while archiving out-dated object data. The last contract version can only be archived when the contract status is *lnactive* and the residence time for this version is outdated.
- You can define rules determining residence periods and ILM configurations in Customizing for SAP Insurance under Policy Management General Settings Archiving or Data Protection.

### **Data Deletion**

Note the following with regard to data deletion in FS-PM:

- Data deletion is managed on the basis of ILM objects in the ILM system.
- FS-PM provides preconfigured retention rules defined in ILM for FS-PM ILM objects.
- Archived data belonging to a contract is deleted with the contract when the retention period of the contract is over.
- Data groups that do not belong to a contract have their own retention-date determination rules.

# Information transfer to SAP NetWeaver Business Warehouse (SAP NetWeaver BW)

When an object is archived (and deleted) in a back-end system, the standard behavior is that SAP NetWeaver Business Warehouse (SAP NetWeaver BW) is informed that the object can also be deleted there. FS-PM deviates from this standard behavior, however, in that certain objects, such as a life insurance policy, may need to be archived but not deleted. In the case of a life insurance policy with a term of 30 years, for example, it may be necessary for the versions of the first 20 years to be deleted, whereas the versions of the last ten years are still required. For this reason, FS-PM has created four implementations in the BAdl BADI\_IRM\_NOTIFICATION that ensure that only those objects are reported to SAP NetWeaver BW that are actually deleted in FS-PM.

The following implementations are provided with the BAdl BADI\_IRM\_NOTIFICATION:

- BADI\_IRM\_NOTIFICATION\_PM0\_ABD
- BADI\_IRM\_NOTIFICATION\_PM0\_ABG
- BADI\_IRM\_NOTIFICATION\_PM0\_ABO
- BADI\_IRM\_NOTIFICATION\_PM0\_ABP

### End of Purpose (EoP) Check

For detailed information about the EoP check in Policy Management, search for **Business Partner End** of **Purpose (EoP) - Checks in Policy Management for Insurance** in the documentation of SAP S/4HANA.

### ILM Notifications for Personal Data in Connected Systems

When personal data is archived, blocked, or deleted in Policy Management (FS-PM), it must be ensured that the systems connected to FS-PM also handle the replicated data in accordance with data protection requirements. The usual process at SAP is that the archiving, blocking, and deletion of personal data is started from the central SAP Business Partner system. Depending on the result of the end of purpose check, the personal data can then be archived, blocked, or deleted in the other systems.

A system connected to FS-PM must therefore ensure that the replicated personal data is also archived, blocked, or deleted in one of the following ways:

- Via its own data protection mechanism
- Via the ILM Notification Framework

ILM notifications are used in the ILM Notification Framework to log the archiving, blocking, and deletion of personal data in the form of data records.

You can use ILM notifications to log the archiving, blocking, and deletion, and the connected systems can extract these data records via the ILM Notification Framework.

In Policy Management, ILM notifications are created for the following ILM objects:

- PM0\_ABP\_CONTRACT (contract)
- PM0\_ABO (insured object)
- PM0\_ABD (coinsurance)
- PM0\_ABG (master policy)

Some specific insurance systems connected to FS-PM, such as Claims Management in SAP S/4HANA (FS-CM) or Collections and Disbursements (FS-CD), have their own ILM objects for the ILM notifications. As a result, no further activities are required for FS-CM and FS-CD since these systems get the required information themselves from the ILM Notification Framework.

However, other systems connected to FS-PM that do not have their own data protection mechanism and their own ILM objects need to retrieve the data records from the ILM Notification Framework.

### **Further Notes**

- Deletion of Personal Data During Fund-Relevant Benefit Processing (Cleaning of Table / PM0 / ABDUPPCMPS) If you also create provisional non-cash flow documents of the *Fund Shares* category during fund-relevant benefit processing, you must ensure the following:
  - These non-cash flow documents are reversed in your process
  - The entries for personal data are deleted in the associated input tables, such as /PM0/ABDUPPCMPS (Contains Person to Indicate as Deceased)

The deletion of data that is no longer required is guaranteed in the standard integration with Claims Management. However, if you have customer-specific implementations, you must ensure that this data is deleted. The function modules /PM0/ALT\_CM\_CANCEL\_ORDERS and /PM0/ABY\_DELETE\_DISPO\_DATA are provided for this purpose.

# 13.13.4.2.2.3.3 Change Log

To log personal data, you can use the following standard functions of Policy Management:

- Log of changes in contract journal
- Scrolling in journal
- Changes to a policy displayed in the policy summary

• Changes to a contract displayed in the contract summary

#### ▲ Caution

Changes to business partner data are logged in the business partner component since business partner data is not stored in Policy Management.

# 13.13.4.2.2.3.4 Information Retrieval

Policy Management uses the Information Retrieval Framework (IRF) to retrieve information about the **business partner** data that is stored in policies, contracts, and applications. For more information, see SAP Note 2678890

In the following table, you can find a list of all standard ILM objects (and the corresponding responsibilities in the IRF) which provide business partner data:

ILM Object	Description of ILM Object	Responsibility (IRF)
PM0_ABC	FS-PM Archive Correspondence	PM0_ABC
PM0_ABD	FS-PM Archive Coinsurance	PM0_ABD
PM0_ABG	FS-PM Archive Master Policy	PM0_ABG and PMG_ABDGGEN
PM0_ABN_C	FS-PM Archive Accounting Component Cash Flow Documents	PM0_ABN_C
PM0_ABO	FS-PM Archive Object Management	PM0_ABO
PM0_ABP_CONTRACT	ILM Object for In-Force Business Man- agement (Contract)	PM0_ABP_CONTRACT
PM0_ABPDC	FS-PM Archive Data Container	PM0_APDC
	See also separate note at the end of this chapter.	
PM0_ABS	FS-PM Archive Transfer Object	PM0_ABS
PM0_ABT	FS-PM Archive Accounting Component Info Container	PM0_ABT
PM0_ALPRO	FS-PM Archive Model Calculation	PM0_ALPRO
PMG_ABGMA	FS-PM Archive Master Policy Applica- tion	PMG_ABGMA
MVA_AML	FS-PM Auto: Archive Malus File	MVA_AML

ILM Object	Description of ILM Object	Responsibility (IRF)
MVA_ARS	FS-PM Auto: Archive Registration (Aus- tria)	MVA_ARS
MVA_ARSD	FS-PM Auto: Archive Registration (Ger- many)	MVA_ARSD
MVA_AVAS	FS-PM Auto: Archive IIS	MVA_AVAS
MVA_AVWB	FS-PM Auto: Archive CIC	MVA_AVWB
MVA_ACE	FS-PM Auto Archive Central Call	MVA_ACE

The following standard ILM objects do not provide business partner IDs:

- PM0\_ABN\_A (FS-PM Archive Accounting Component Account Balances)
- PM0\_ABN\_N (FS-PM Archive Accounting Component Non Cash Flow Documents)
- PM0\_ABN\_R (FS-PM Archive Accounting Component RI Documents)
- PM0\_ALVAL (FS-PM Archive Guarantee Values)
- PM0\_CTX (FS-PM Archive Process Context)
- MVA\_ACE (FS-PM Auto Archive Central Call)

These standard ILM objects provide information about policies, contracts, applications, and licenses, but no information as to which business partner this data belongs. Consequently the IRF does not support business partner evaluation for these ILM objects directly.

Please note the following on these ILM objects (that do not provide business partner IDs directly):

- You can retrieve all relevant information about these ILM objects by using ILM object PM0\_ABP\_CONTRACT and then starting the *Inquiry* process.
- If you add a business partner ID to one of these ILM objects, you must create a new data model for this ILM object in the IRF.
- For more information about the MVA\_ACE ILM object, see SAP Note 2683283/2

### Note to ILM Object PMO\_ABPDC - Adding Partner IDs to Table /PMO/ ABDCSUBJCTX

In table /PM0/ABDCSUBJCTX, business partners maybe stored in the XML field. Therefore, SAP provides the function module /PM0/ABX\_IRF\_SUBJCTX\_DCC\_GUID which uses method SELECT\_ABDCSUBJCTX of class /PM0/CL\_ABX\_IRF\_SERVICES that handles the occurrences of PARTNER\_ID and PARTN2\_ID (see code lines with Create find condition for field XML comment in method SELECT\_ABDCSUBJCTX).

If you add further or other partner IDs to table /PM0/ABX\_IRF\_SUBJCTX\_DCC\_GUID, you must create a function module similar to /PM0/ABX\_DTINF\_BP\_ABDCSUBJCTX. Ensure that Create find condition for field XML is implemented in the same way as in method SELECT\_ABDCSUBJCTX.

In your BAdl-Implementation, you have to do the following:

- Remove the link of FS-PM standard (from BUT000-PARTNER to /PM0/ABDCSUBJCTX-XML via function module /PM0/ABX\_IRF\_SUBJCTX\_DCC\_GUID).
- Add your function module for this link (from BUT000-PARTNER to /PM0/ABDCSUBJCTX-XML via function module <Customer Function Module>).

# 13.13.4.2.2.3.5 User Consent

It is the responsibility of insurance companies themselves to obtain the consent of all of their business partners with regard to the use of their personal data.

# 13.13.4.2.2.4 Connected Product Engine

Policy Management uses a product engine to check the actuarial aspects of the policy and to perform calculations. You can guarantee the security of the product engine system by using suitable user authorizations at operational level. You can rule out the influence of the product engine runtime and the used content by restricting access to the product engine (using BAdI /PM0/ABP\_AUTH\_BADI).

#### 

The product engine should always be located in the inner security zone.

The product engine does not save any in-force business data (stateless). It calculates and returns new application data from the application data supplied by Policy Management. Therefore, the product engine does not change the in-force business data directly. This situation, along with the journal management and history management functions provided by Policy Management, ensures to a large extent that the application data cannot be corrupted by the product engine.

# 13.13.4.2.3 Insurance Product Engine msg.PMQ

With the insurance product engine msg.PMQ, you can define and calculate insurance products. msg.PMQ consists of the following:

• PMQ.Designer

During the product development, a multi-layered security concept for the protection of the product data against unauthorized access is effective.

Product data are copied for processing into the local file system of the computer on which PMQ.Designer is installed. It should be ensured administratively by operating system means that exclusively the user that has copied those data may access them. On the supported systems, e.g. that is often already achieved by storing the data inside the home directory of the user. Beyond that for protection against hardware theft it is recommended to encrypt the volume on which the product data are stored.

During the local processing of product data, the user may modify all product data files, either by PMQ.Designer means or by external tools (e.g. text editors). For that purpose PMQ.Designer does not have an own user and permissions management. By integration with a version control system, however that functionality is provided implicitely.

For central storage and for distributed processing of product data, it is mandatory to connect PMQ.Designer with a version control system. On the level of the version control system, security mechanisms are effective that prevent unauthorized retrieval and transfer back respectively modification of the product data. All modern version control systems offer a user management for that purpose and allow the fine-grained granting of read and write permissions on the product data for individual users or user groups. The granting of user permissions ensues administratively by the means of the respectively used version control system. It is recommended to define all permitted users and their permissions at least on the top level of every repository of the version control system. It is not recommended to permit anonymous access to the product data, neither for read operations.

The communication between PMQ.Designer and a version control system usually takes place via webbased protocols (HTTP). It is recommended only to use secured connections for this purpose. If other protocols are used, an adequate encryption should be used.

MSGPMCON

The msg.PM connection (MSGPMCON) is the link between msg.PMQ and Insurance Policy Management (FS-PM) as part of SAP S/4HANA.

• TOMATOSJ

TOMATOSJ has to be secured on operational level against unauthorized accesses.

On the one hand, installation and administration of TOMATOSJ XSA instances should be permitted for authorized user groups only. This has to be ensured administratively by mechanisms of the XSA platform. Furthermore, the access to all file system directories that are configured for TOMATOSJ, should be restricted to authorized user groups by operating system means. This is especially valid for the directory in which the product data are stored.

Particularly to highlight is that TOMATOSJ should only be executed in an especially protected network area (high-security area).

The communication with TOMATOSJ for calculation requests takes place via web-based services (REST services). For that purpose exclusively secured connections are recommended. A web interface or other accesses (e.g. for administration) are not provided. Because of that on the level of the services no user group-specific accesses are neither necessary nor provided.

TOMATOSJ does not change nor save data of Policy Management (FS-PM). As a result of calculation requests only new respectively derived data are being created and returned to FS-PM. The further processing of the result data falls to FS-PM.

For more information, see the attachments in SAP Note 2635866 // .

# 13.13.4.2.4 SAP Statutory Reporting for Insurance

# 13.13.4.2.4.1 Deletion of Personal Data in FS-SR

#### Use

The *Statutory Reporting* (FS-SR) might process data (personal data) that is subject to the data protection laws applicable in specific countries. The business partners in the statutory reports can only be legal entities (in German: juristische Personen), not natural persons. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data in the applications providing the data, for example, in *Loans Management* (FS-CML). For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection In FS-SR, business partner data can only be deleted manually, using deletion reports.

### **Relevant Application Objects and Available Deletion Functionality**

Application Object	Detailed Description	Provided Deletion Functionality
Ledger Data Table	For more information, see SAP Note 2304306	<ul><li>Transaction ISSR_NB2</li><li>Transaction ISSR_MIG5</li></ul>
Stored List		Transaction ISSR_OUT_ALV
Business Partner Change List		Transaction ISSR_DEL_CNS_GPCH

# 13.13.5 Public Services

# 13.13.5.1 Defense & Security

# 13.13.5.1.1 Defense & Security

# 13.13.5.1.1.1 Roles and Authorization

This chapter describes the use of roles and authorizations in the industry solution SAP S/4HANA Defense & Security. Defense & Security uses the standard authorization concepts provided by SAP S/4HANA.

SAP delivers standard roles covering the most frequent business transactions. You can use these roles as a template for your own roles. In Defense & Security, PFCG delta roles are used to access content in the

application. To complete the end-user role, these roles must be used along with other roles delivered by SAP. Example roles are included in the table below. These roles are designed to support your Defense & Security business processes.

# 13.13.5.1.1.1.1 Roles

The frontend and backend roles that are delivered by Defense & Security are shown below. You can use these roles as templates for your own roles.

### **Defense Frontend Roles**

Role Name	Role Description
SAP_BR_ORG_PLANNER	Organizational Planner - Force Element
SAP_BR_CAP_PLANNER	Organizational Planner - Capabilities
SAP_BR_FEMAINT_PLANNER	Maintenance Planner - Force Element
SAP_BR_FEMAT_PLANNER	Material Planner - Authorized Materials
SAP_BR_MD_AUTHMAT	Master Data Specialist - Authorized Material Data
SAP_BR_ORG_PLANNER_PERS	Organizational Planner - Personnel
SAP_BR_MAINT_TECH_OFFICER	Technical Officer - Armed Forces

### **Reused Roles**

Role Name	Role Description	Comment
SAP_BR_PRODMASTER_SPECIAL- IST	Master Data Specialist -Product Data	This role can be useful for the mate- rial planner.
SAP_BR_PROJECTMANAGER	Project Manager	This role is necessary when using EPPM project integration in Capabil-ities.

# 13.13.5.1.1.1.2 Defense Authorization Objects

This chapter lists the authorization objects used and the data control languages for the defense-specific objects.

In Defense & Security, we have created some new authorization objects and reused the authorization objects that come from the associated frameworks, to ensure that the integration with the D&S business processes is consistent.

# **Force Element**

Authorization Object	Purpose	Attributes	Field Description
DFS_ASSGMT obsolete	Authority object used for as-	DFS_SRCTYP	Source Object Type
	signments.	DFS_TGTTYP	Assignment Type
		DFS_STAT	System Status
		ACTVT	Activity
DFS_FE_SNT	To control authorizations for the force element and refer- ence force element's sensi-	SENSTVYKEY	Sensitivity of the force el- ement/ reference force ele- ment
	tivity information.	ACTVT	Activities for the sensitivity field
DFS_FE_SPR	To control activities associ- ated with the force element's priority information.	ACTVT	Activities for the priority field on the sensitivity tab
DFS_ASSGMTS	Authority object for status handling in the assignment framework.	DFS_SRCTYP	Source Object Type
		DFS_TGTTYP	Assignment Type
		DFS_VRGNG	Business Transaction
		ACTVT	Activity
DFS_ASSGMS	Authority object used for the assignment source type	DFS_SRCTYP	
		DFS_SRCOTY	Source Type
DFS_ASSGM1	Authority object used for as- signments including the pro- file.	DFS_SRCTYP	Source Object Type
		DFS_TGTTYP	Assignment Type
		DFS_STAT	System Status
		ACTVT	Activity
		PROFL	Authorization Profile
DFS_FE_CON	Authorization object for PLOG_CON enablement	ACTVT	Activity

### Defense-specific authorization objects

Authorization Object	Purpose	Attributes	Field Description
DFS_PERS	The authorization object is created to check for authori- zations involving personnel.	ACTVT	Activity
	Activities include masking or unmasking the name of the person assigned to a po- sition or force element in the <i>Manage Force Elements</i> and <i>Manage Positions</i> apps and to check whether the user has authorization to ac- cess the <i>Manage Personnel</i> <i>Staffing for Operations and</i> <i>Exercises</i> app from the <i>Manage Force Elements</i> app.		

### Reused authorization objects

PLOG	Personnel Planning	
PLOG_CON	Personnel Planning with Context	
C_ARPL_WRK	CIM: Work Center - Plant	

# Flexible Material Planning Object

### Defense-specific authorization objects

Authorization Object	Purpose	Attributes	Field Description
DFS_FMPO_A	Authorization objects used to	ACTVT	Activity
	assign accompanying parts.	ASGNMT_IND	Flexible Material Planning Object: Assignment Indicator
		MATKL	Material Group
	Authorization objects used to	ACTVT	Activity
	create the FMPO.	RIC_ID	Reportable Item Code - Nu- merical ID
		ISTAT	Planning Status
		RICCODE	Reportable Item Code
DFS_FMPO_M	FMPO authorization objects used to assign models.	ACTVT	Activity
		MATKL	Material Group
		EXTWG	External Material Group

Authorization Object	Purpose	Attributes	Field Description
DFS_FMPO_H	Maintain the FMPO hierar- chy.	ACTVT	Activity

#### **Reused authorization objects**

M_MATE_MAN	Material Master: Data at Client Level
M_MATE_MAR	Material Master: Material Types
M_MATE_MAT	Material Master: Materials
M_MATE_NEU	Material Master: Create
M_MATE_STA	Material Master: Maintenance Statuses
M_MATE_WGR	Material Master: Material Groups
P_ORGIN	HR: Master Data

### **Defense Logistics**

### Defense-specific authorization objects

Authorization Object	Purpose	Attributes	Field Description
DFS_ALL_PL	Authorization objects used to create and maintain the al-lowance plan.	ACTVT	Activity
DFS_ALL_PR	Authorization objects used to create and maintain the al-lowance request.	ACTVT	Activity
DFS_ALP_S	Authority object for status	ACTVT	Activity
handling in the allowance plan.	DFS_VRGNG	Business Transaction	

# **Modeling Canvas**

#### Defense-specific authorization objects

Authorization Object	Purpose	Attributes	Field Description
DFS_MODEL	Authorization objects used to create and maintain models.	ACTVT	Activity
DFS_MODELS Authority object for status		ACTVT	Activity
	handling in the model.	DFS_VRGNG	Business Transaction

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### **Defense Maintenance**

Authorization Object	Purpose	Attributes	Field Description
DFS_PLTFRM	Authorization objects used to create and maintain the plat-form.	ACTVT	Activity

#### Defense-specific authorization objects

### **Capability Planning and Mission Essential Task List**

#### Defense-specific authorization objects

Authorization Object	Purpose	Attributes	Field Description
DFS_CAP_CO	Authorization object used to	DFS_COTYPE	Capability Type
	create and maintain the dif- ferent capability types (ca-	ACTVT	Activity
	pability node, capability hier- archy node and capability root).	DFS_STAT	System Status
DFS_CAP_CS	Authorization object used to create and maintain the capability statements.	ACTVT	Activity
		DFS_CSTYPE	Capability Statement Type
		DFS_CSCAT	Defense: Capability State- ment Category
DFS_CAPMET	Authorization object used to	ACTVT	Activity
	create the mission essential task list.	DFS_MTTYPE	Mission Essential Task Type
		DFS_STAT	System Status

### Scenario

#### Defense-specific authorization objects

Authorization Object	Purpose	Attributes	Field Description
DFS_SCN Authorization objects used t create and maintain scenar- ios.	ACTVT	Activity	
		DFS_SCNTYP	Scenario Type
DFS_SCN_S	Authority object for status handling in the scenario.	ACTVT	Activity
		DFS_VRGNG	Business Transaction

#### **Reused authorization objects**

P_ORGIN	Human Resources
C_PROJ_KOK	Controlling area for project definition
C_PROJ_PRC	Profit center for project definition
C_PRPS_KOK	Controlling area for project definition
C_PRPS_PRC	Profit center authorization for WBS elements

#### **Authorized Personnel**

#### **Defense-specific authorization objects**

Not available

#### **Reused authorization objects**

PLOG

Personal Planning

### **Organizational Measure**

#### **Defense-specific authorization objects**

Authorization Object	Purpose	Attributes	Field Description
DFS_ORGM		ACTVT	Activity
	create and maintain organi- zational measures	DFS_ORGMT	Measure Type

#### **Reused authorization objects**

S_SCD0_OBJ	Change Documents for the Change Document Object
S_SCMG_CAS	Case Management: Case

### Personal and Functional Equipment (PFEM)

All existing PFEM relevant authorization objects remain unchanged. Force element and flexible material planning object-specific authorization objects are also required for the new PFEM functionality.

### **Relocate Authorized Materials**

Authorization Object	Purpose	Attributes	Field Description
DFS_RELOC	Authorization object for the step assignment type in de-	DFS_RELTYP	Relocation Step Assignment Type
	fense relocation	ACTVT	Activity

#### Defense-specific authorization objects

#### **Reused authorization objects**

Authority object used for assignments including profiles	
PS: Controlling area for project definition	
PS: Profit center for project definition	
PS: Controlling area authorization for WBS elements	
PS: Profit center authorization for WBS elements	
PS: Project type authorization for WBS elements	
PS: Cost center authorization for WBS elements	
Authority object used for sensitivity	
Authorization object for PLOG_CON enablement	
Personnel planning	
Personnel planning with context	
HR: Master data	
CO-CCA: Cost center master	
Authorization objects for the assignment of accompanying parts	
Authorization objects for FMPO creation	
FMPO Authorization objects for the assignment of models	

### **Structural Authorization**

#### Defense-specific authorization objects

Authorization Object	Purpose	Attributes	Field Description
DFS_STRAUT	Authorization object for structural authorization enablements.	ACTVT	Activity

### Sensitivity

Authorization Object	Purpose	Attributes	Field Description
DFS_SNSTVY	Authorization object used for sensitivity.	ACTVT	Activity
	Scholarly.		<i>03</i> : Display (user can see the sensitivity value in the object; prerequisite is an additional value <i>33</i> )
			<i>06</i> : Delete (user can delete the sensitivity value in the object)
			<i>23</i> : Maintain (user can set the sensitivity value in the object)
			<i>33</i> : Read (user can see the object that contains the sensitivity value but not the value itself within the object)
		SENSTVYKEY	Sensitivity for Characteris- tics

#### **Defense-specific authorization objects**

# 13.13.5.1.1.1.2.1 Default Authorization Value Settings

The product master configuration of the default authorization values is shown below. This is mainly required to conform to industry-specific requirements and to enable the S/4 HANA Defense & Security-specific authorization objects to apply to the product master app.

The default value for the authorization object DFS\_FE\_SNT for MD\_C\_PRODUCT\_MAINTAIN is yes, without any other values.

The default value for the authorization object DFS\_STRAUT for both MD\_C\_PRODUCT\_MAINTAIN\_SRV and MD\_PRODUCT\_OP\_SRV is yes, without any other values.

# 13.13.5.1.1.1.3 Defense Cross-Topics

On the basis of customer feedback, Defense & Security has introduced an additional authorization function, which is described in the following.

# 13.13.5.1.1.1.3.1 Sensitivity

Defense & Security provides a *Sensitivity* field, which customers can use to assign a specific sensitivity value to force elements. This can for example be used to define special force units. As a result, this field can then be used to prevent certain users accessing these units.

To categorize the sensitivity of a unit, the classification needs to be assigned.

View Name	Table Name	Global Field Name for CDS view	Domain	Text Table
DFS_FE_SENSTV_V	DFS_FE_SENSTVTY	FrcElmntOrgSenstv- Key	DFS_SENSITIV- ITY_TEXT	DFS_FE_SENSTVT_T

Some of the sample values are shown below:

MANDT	SENSITIVITY_KEY	SENSITIVITY_TEXT
903	01	Very High
903	02	High
903	03	Medium
903	04	Low

As a new feature, the sensitivity field has been integrated in the Classification section of force elements, FMPOs, capabilities, and capability statements. It has been enabled for multiple values, meaning that a single object can have several different sensitivity values. A user only needs to be granted authorization to access the object protected by the sensitivity for one of these values. The sensitivity value can also be inherited automatically from force elements to all other force elements at lower levels of the organizational hierarchy when the usage type of the sensitivity value is set to "F" (**)** *Defense & Security Organizational Flexibility Security Define Sensitivity Levels* ) in Customizing.

# 13.13.5.1.1.1.3.2 Structural Authorization

The SAP S/4HANA programming model supports the creation of Fiori-based apps using core data services (CDS) for data modeling and access, the OData protocol for service exposure, and the business object processing framework for transactional processing. Since CDS is a core mechanism for data retrieval from the backend, the relevant data control language (DCL) is required to restrict data according to authorizations for each user.

The picture below shows how structural authorizations are used in Defense & Security in conjunction with the S/4 programming model.

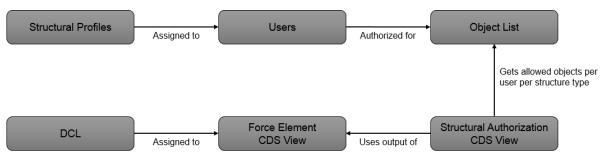
In addition to force elements, all assignments that are assigned to a force element are also enabled for structural authorization. This means that if the user does not have authority for a force element, the assignments are also not visible (for example in other apps).

Users require change authority for force elements to change an assignment if the structural authorization is active.

In the case of force element to force element assignments (such as sup, sup by, maint, maint by), the user requires the authority for both the source and the target force elements to be able to edit them.

An FMPO is also enabled for the structural authorization if an assignment from the FMPO to the force element exists. If the user does not have authority for the force element, the FMPO CRUD app does not display this FMPO. The user requires change authority for the assigned force element to be able to change the FMPO.

The same applies to the product.



The existing configuration and artefacts, such as the structural profiles, transactions, such as OOSP/OOSB and other current report programs, such as RHAUTH01 are completely reused and integrated with the CDS views and DCLs to achieve the structural authorization.

The steps below are performed to achieve structural authorization:

1. Profiles for structural authorizations are created in the OOSP transaction. You must specify the details of the planning version, object ID, object type, evaluation path, status vector and processing type required.

Dialog Structure	Auth.profile	No.	Pla	Туре	Object I	Maint.	Eval.path	Status vec	Depth	Sign	iii
Authorization profiles		1	01	a		V	DFPS_DEF	12345	2		^
• 🔚 Authorization profile i		2	01	0		✓	DFPS_DIS	12345	2		~
		3	01	0		<	B002	12345	2		

2. These profiles created are assigned to users in the OOSB transaction with a validity start date and end date as shown in the screenshot below that contains example values.

The Exclude flag is now observed when executing the program (step 3). All force elements are deleted from the structural authorization table.

User name	Auth.profile	Start	End date	Exclusion	Display Objects
		22.03.2019	31.12.2032		i
	- Ī	31.12.2050	31.12.2099		i
		25.03.2019	25.03.2099		i
		25.03.2019	25.03.2099		i
		01.01.1900	31.12.9999		i

3. Execute the program DFS\_FE\_STRUC\_AUTHZN manually if any changes are made in the OOSB or OOSP transaction. This displays the authorized objects IDs assigned to each user.

With the 2020 release, the structural authorization can also be applied to non-force element objects. The position, flexible material planning object (FMPO) and product master are currently supported.

# 13.13.5.1.1.1.3.3 Context-Based Structural Authorization

Context-based structural authorization is based on the structural authorization concept. For more information about the structural authorization concept, see <u>Structural Authorization [page 881]</u>. Users and force elements can be assigned to respective profiles, but access is only granted if there is a match. If a user wants to perform different types of activities (such as display, edit, delete) on different force elements, they require context-based structural authorization. It is modeled using the personnel planning with the context procedure used in Human Resources.

#### V\_DFS\_FE\_PDCON

This view is used to activate context-based structural authorization for Defense & Security. You must select the indicator for it in transaction SM30. You must also enable the dummy authorization object DFS\_FE\_CON.

For more information about the product, see SAP Note 3081577

# 13.13.5.1.1.1.4 Reference to Reused Functions

This chapter lists the functions that have been integrated with Defense & Security or are reused by it. It provides you with information about the security-related aspects of these additional components.

#### **Enterprise Portfolio and Project Management**

Enterprise Portfolio and Project Management is integrated with the defense-specific capability business object. For more security-relevant information, see the chapter Enterprise Portfolio and Project Management [page 543].

### Attachments

SAP Defense & Security allows the user to upload files as attachment, for example for the force element and capabilities business objects. Since attachments can potentially contain viruses, these viruses could enter your system when you upload the attachments. To reduce this risk as much as possible, we recommend you use an external virus scanner and restrict the MIME types for the attachments.

For more security-relevant information, see the chapter Virus Scanning [page 24].

### Access to Attachments Using Microsoft Internet Explorer

You are using Microsoft Internet Explorer and want to display attachments in the browser. To do this, Microsoft Internet Explorer checks the content of the attachment to determine the file type and display the attachment correctly (MIME type sniffing). In the worst case, it is therefore possible that harmful files with an undesired

file type are displayed in the browser or might cause other damage. To avoid this potential threat to security, deselect MIME type sniffing in the security settings for Microsoft Internet Explorer.

#### Classification

The classification Reuse UI component is integrated with the defense-specific force element, capabilities and mission essential tasks business objects. For more security-relevant information, see the chapter Integrated Product Development for Discrete Industries [page 574].

#### Status

Status management is implemented using SAP general status management for the flexible material planning object, capabilities and mission essential tasks business objects. The status framework allows you to define your own status values. The authority objects B\_USERSTAT and B\_USERST\_T can be used to handle the authority of the user and system status.

# 13.13.5.1.1.1.5 Reference to Data Control Language

Defense customers normally use a wide range of ECC / S/4HANA functions. At the same time, these customers often require more specialized authorization checks. To allow for this in a CDS-enabled environment, please check the data control language (DCL) customer extensibility functionality that is now available.

# 13.13.5.1.1.2 Data Protection

Data protection is associated with numerous legal requirements and privacy concerns. In addition to compliance with general data privacy acts, it is necessary to consider compliance with industry-specific legislation in different countries.

# 13.13.5.1.1.2.1 Deletion of Personal Data

The Defense & Security solution might process personal data that is subject to the data protection laws that apply in specific countries as described in SAP Note **1825544** // **.** 

Destruction of personal data is supported in the capability, flexible material planning object (FMPO), scenario and platform code, since they store the personal number in their business objects. The goal is to provide an option for the customer to track access to the personal number in the capability, FMPO, scenario and platform

code and to provide a program that will help them remove the assignment of the personal number from these objects.

# Capability

The destruction objects in the capability are mentioned as follows.

Application	Detailed Description	Provided Deletion Functionality
Capability	Destruction object = DFS_CAP_OWNER (for active persistency)	The corresponding ILM object is DFS_CO_CAPABILITY.
		The corresponding data deletion pro- gram is DFS_CAP_OWNER_DES.
		The program requires a capability ob- ject ID as input.
	The program reads the configuration to identify whether the capability object ID mentioned on the selection screen has an expired person (owner) contract end date, and whether the corresponding retention period is over.	
		If both of these conditions are met, the personal ID attached to such a capabil- ity code is deleted.
		The contract end date for the person is taken from the table PA0000; field 'BEGDA'. Example: Start date of the re- tirement record with the field 'STAT2' is not equal to '1' (Inactive) or '3' (Active).

Application	Detailed Description	Provided Deletion Functionality
Capability	Destruction object = DFS_CAP_OWNER_DRAFT (for draft persistency)	The corresponding ILM object is DFS_CO_CAPABILITY_D.
		The corresponding data deletion program is DFS_CAP_OWNER_DRAFT_DES.
		The program requires a capability ob- ject ID as input.
		The program reads the configuration to identify whether the capability object ID mentioned on the selection screen has an expired person (owner) contract end date, and whether the corresponding retention period is over.
		If both of these conditions are met, the personal ID attached to such a capabil- ity code is deleted.
		The contract end date for the person is taken from the table PA0000; field 'BEGDA'. Example: Start date of the re- tirement record with the field 'STAT2' is not equal to '1' (Inactive) or '3' (Active).

# Flexible Material Planning Object

Application	Detailed Description	Provided Deletion Functionality
FMPO	Destruction object = DFS_FMPO_VARNT_DES (for active persistency)	The corresponding ILM object is DFS_FMPO_VARNT_DES.
		The corresponding data deletion pro- gram is DFS_FMPO_VARNT_DES.
		The program reads the configuration to identify whether the FMPO status is obsolete and the corresponding reten- tion period is over based on the last changed date.
		If both of these conditions are met, the personal ID attached to such an FMPO variant is deleted.
		The last changed date for the FMPO variant is taken from the table DFS_FMPO_VARNT; field FLXMTPLOBJVARLASTCHAN- GEDDTETME.
FMPO	Destruction object = DFS_FMPO_VARNT_D_DES (for draft persistency)	The corresponding ILM object is DFS_FMPO_VARNT_D_DES.
		The corresponding data deletion pro- gram is DFS_FMPO_VARNT_D_DES.
		The program reads the configuration to identify whether the status is obsolete and the corresponding retention period is over based on the last changed date.
		If both of these conditions are met, the personal ID attached to such an FMPO variant is deleted.
		The last changed date for the FMPO variant is taken from the table DFS_FMPO_VARNT_D; field FLXMTPLOBJVARLASTCHAN- GEDDTETME.

### Scenario

The destruction object in the scenario is mentioned as follows.

Application	Detailed Description	Provided Deletion Functionality
Scenario	Destruction object = DFS_SCEN_OWNER_DES	The corresponding ILM object is DFS_SCENARIO.
		The corresponding data deletion pro- gram is DFS_SCEN_OWNER_DES.
		The program requires a scenario ID as input.
		The program reads the configuration to identify whether the scenario ID men- tioned on the selection screen has an expired person (owner) contract end date, and whether the corresponding retention period is over.
		If both conditions are met, the per- sonal ID attached to such a scenario is cleared from the record.
		The contract end date for the person is taken from the table PA0000; field 'BEGDA'. Example: Start date of the re- tirement record with the field 'STAT2' is not equal to '1' (Inactive) or '3' (Active).

### **Platform Code**

The destruction object in the platform code is mentioned as follows.

Application	Detailed Description	Provided Deletion Functionality
Manage Platform Code	Destruction object = DFS_MAINT_OWNER (for active persis- tency	The corresponding ILM object is DFS_MAINT_PLTFRM_DES.
		The corresponding data deletion pro- gram is DFS_MAINT_OWNER_DES.
		The program requires a platform object ID as input.
		The program reads the configuration to identify whether the platform object ID mentioned on the selection screen has an expired person (owner) contract date, and whether the corresponding retention period is over.
		If both of these conditions are met, the personal ID attached to such a platform code is deleted.
		The contract end date for the person is taken from the table PA0000; field 'BEGDA'. Example: Start date of the re- tirement record with the field 'STAT2' is not equal to '1' (Inactive) or '3' (Active).

# 13.13.5.1.1.2.2 Read-Access Logging

Read access to personal data is partially based on legislation and can be logged. The RAL component can be used to monitor and log read-access to data, and provide information, such as which business users accessed personal data and when they did so.

Read-access logging is supported in all defense objects. Find the details below.

In the following configurations given as an example, fields are logged in combination with additional fields in the following business contexts:

Configuration	Fields Logged	Business Context
DFS_CAP_CAPBLTOBJECT_SRV	DFSCAPBLTOBJTYPE	Logging of the BP/EMPLOYEE domain in the capability object.
	DFSCAPABILITYOBJECTID	in the capability object.
	DFSCAPBLTOBJOWNER	
	DFSCAPBLTOBJTYPE	
	PROJECT	
	STATUSCODE	
	EMPLOYEENAME	
	EMPLOYEEPERSONNELNUMBER	
DFS_FMPO_FLXMTPLOBJ_SRV	FLXMTPLOBJVAROWNEROBJECTID	Logging of the BP/EMPLOYEE domain in the FMPO.
	FLXMTPLOBJVARRESPPLNROBJEC-	
	TID	

Configuration	Fields Logged	Business Context
UI_DFS_SCENARIO	DFSCAPABILITYOBJECTID	Logging of the DEFENSE/ IS_DFS_SEN SITIVE domain in the scenario.
	DFSCAPBLTOBJNAME	SITIVE domain in the scenario.
	DFSCAPBLTOBJSHORTNAME	
	DFSDIRECTIVEDESCRIPTION	
	DFSDIRECTIVEID	
	DFSOBJECTNAME	
	DFSSCENARIOALTVESTDAMOUN- TINTC	
	DFSSCENARIOALTVID	
	DFSSCENARIOALTVNAME	
	DFSSCENARIOALTVSHORTNAME	
	DFSSCENARIOALTVTASKID	
	DFSSCENARIOALTVTASKNAME	
	DFSSCENARIOALTVTRANSCRCY	
	DFSSCENARIODESC	
	DFSSCENARIOID	
	DFSSCENARIOSHORTNAME	
	DFSSCENARIOSTATUS	
	DFSSCENARIOSTATUSOBJECTID	
	DFSSCENARIOTYPE	
	DFSSCENARIOVALIDITYENDDATE	
	DFSSCENARIOVALIDITYSTARTDATE	
	FORCEELEMENTORGID	
	FRCELMNTORGNAME	
	PROJECT	
	PROJECTNAME	
UI_DFS_SCENARIO	EMPLOYEENAME	Logging of the SAP/EMPLOYEE domain
	DFSSCENARIOOWNER	in the scenario.

Configuration	Fields Logged	Business Context
DFS_POS_DEFENSEPOSITION_SRV	PERSONNELNUMBER	Logging of the BP/EMPLOYEE domain
	DFSPOSITIONVALDTYSTARTDATE	in the defense position.
	DFSPOSITIONVALDTYENDDATE	
	DFSPOSITIONRELATEDOBJECTID	
	DFSPOSITIONOPEXERCISEID	
	DFSPOSITIONROTATIONKEY	
	DFSOBJECTSUBTYPE	
UI_C_DFS_MAINT_PLATFORM	DFSMAINTPLATFORMID	Logging of the BP/EMPLOYEE domain
	DFSMAINTPLATFORMLONGNAME	in the defense maintenance platform.
	DFSMAINTPLATFORMDESCRIPTION	
	DFSMAINTPLATFORMSTATUSTEXT	
	PARTNERFUNCTIONNAME	
	DFSMAINTPLATFORMSHORTNAME	
	DFSMAINTPLATFORMOWNERNAME	
	DFSMAINTBUSINESSOBJECTNAME	
	DFSASSGMTVALDTYSTRTDATE	
	DFSMAINTPARENTPLATFORMID	
	DFSMAINTBUSINESSOBJECTTYPE	
	DFSMAINTPLATFORMTYPE	
	DFSMAINTPLATFORMOWNERID	
	DFSMAINTBUSINESSOBJECTID	
	DFSMAINTPLATFORMTYPETEXT	
	DFSASSGMTVALDTYENDDATE	
	DFSMAINTPARTNERFUNCTION	
Configuration	Fields Logged	Business Context
UI_C_FRCELMNTOPEXERPOSROT	PERSONNELNUMBER	Logging of the BP/EMPLOYEE domain

The new log domain *IS\_DFS\_SENSITIVE* has also been created, which can be used by customers to log the fields that they classify as 'sensitive' across all defense objects.

EMPLOYEENAME

SAP delivers sample configurations for applications. To use these configurations, save the ZIP attachments from the SAP Note 2805607<sup>2</sup>/<sub>2</sub> for release OP 1909, SAP Note 2948600<sup>2</sup>/<sub>2</sub> for release OP 2020 and SAP Note

in the manage personnel staffing

3079725 for release OP 2021. Extract these ZIP files and import the RAL configurations using the import function for configurations in the transaction SRALMANAGER.

# 13.13.5.1.1.3 Change Logs

Users do not see the change log views in the default delivery of Defense & Security due to data protection reasons.

All defense objects use change logs as a default. However, you cannot see an integrated view of the change logs in the Fiori apps for Defense, and must instead retrieve and view these change logs externally. Customers must ensure that sufficient authorization and access restrictions (for example those that apply to viewing personal data changes) are in place if such a provision is available for users.

The change document objects created are shown below.

Change Document	Business Context
DFS_CO_CHGDOC	Change logging for the capability object
DFS_MET_CHGDOC	Change logging for METL
DFS_STAT_CHGDOC	Change logging for the capability statement
DFS_ASSGMT	Change logging for the DFS assignment
DFS_SCN_CHGDOC	Change logging for the defense scenario
DFS_MODEL	Change logging for the defense modeling canvas
DFS_FE_MEASURES	Change logging for manage measures
DFS_PLC_CHGDOC	Change logging for the platform code
DFS_ALLWNC	Change logging for the defense allowance
DFS_FMPO_CHGDOC	Change logging for FMPO
DFS_RELOCATION	Change logging for Defense relocation planning

The existing HR change document objects are used for force element and reference force element objects, since the backend APIs are reused in the Fiori app transactions.

# 13.13.5.1.2 Explosives Management

#### **Role and Authorization Concept**

#### **Frontend Role**

Standard Roles for Explosives Management

Role	Name
SAP_BR_WAREHOUSE_CLERK_EXP	Warehouse Clerk

#### **Backend Role**

Authorization Objects for Explosives Management

Authorization Object	Name
/SCWM/LG	EWM Storage Bin
EHFND_DTS	EHS: Data Series
B_BUPA_RLT	Business Partner: BP Roles
S_SERVICE	Check at Start of External Services
S_START	Start Authorization Check for TADIR Objects
EHFND_CHM	EHS: Chemical
EHFND_CTRL	Controls
EHFND_DCTR	EHS: Default Controls
EHFND_LOC	Location
EHFND_VEN	EHS: Vendor
EHHSS_AGT	EHS: Risk Assessment Agent
EHHSS_JOB	EHS: Job Authorization Object
EXM_CMPCHK	Authorization for Compliance Check Object Types
EXM_LOC	Authorization Object for Location Types
P_ORGIN	HR: Master Data
P_PERNR	HR: Master Data - Personnel Number Check
/SCWM/CHG	EWM Batch
C_KLAH_BKL	Authorization for Classification
C_LIME_HU	LIME Handling Unit
C_LIME_LOC	LIME Location
C_LIME_SI	LIME Stock Item
C_TCLA_BKA	Authorization for Class Types

Authorization Object	Name
C_TCLS_BER	Authorization for Org. Areas in Classification System
C_TCLS_MNT	Authorization for Characteristics of Org. Area
K_CCA	CO-CCA: Gen. Authorization Object for Cost Center Ac- counting
K_CSKS	CO-CCA: Cost Center Master
M_MATE_CHG	Material Master: Batches/Trading Units
PLOG	Personnel Planning
S_TABU_DIS	Table Maintenance (using standard tools such as SM30)
S_TABU_NAM	Table Access by Generic Standard Tools

To access the Manage Explosive Storage Locations application, you must create a backend role with the following WebDynpro applications:

Name	Description
DFPS_EXPL_LHR_OIF	Manage Location Structure
DFPS_EXPL_LOC_UI_ENTRY	Explosive Storage Location UI Entry
DFPS_EXPL_STR_FACILITY	Explosive Storage Location
EHFND_LOC_BULKCHG_GAF	Change Attributes
EHFND_UI_DEF_CTR_OVP	Default Controls

#### **Data Protection**

#### **Deletion of Personal Data**

The Manage Explosive Storage Locations application is based on the Manage Locations application of the Environment, Health, and Safety. For more information, see Deletion of Personal Data [page 499]

The Manage Explosive Storage Locations application reuses the following archiving object from the Manage Locations application:

Application Objects	Provided Deletion Functionality
Assignment of Person to Locations	Archiving object EHFND_LOCP

For more information, see the section Application Objects and Available Deletion Functionality in Health and Safety Management in Deletion of Personal Data [page 499].

# 13.13.5.2 Higher Education and Research

# 13.13.5.2.1 Authorizations

The SAP ECC Industry Extension Higher Education & Research component uses the authorization concept provided by SAP NetWeaver. Therefore, the recommendations and guidelines for authorizations as described in the ABAP Platform Security Guides also apply to the SAP ECC Industry Extension Higher Education & Research component. The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) when using ABAP technology and the User Management Engine's user administration console when using Java.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Roles**

The table below shows the standard roles that are used by SAP Student Lifecycle Management (SLCM).

Role	Description
Composite Roles	
SAP_CM_ADM_COORDINATOR	Admission coordinator
SAP_CM_ADM_OFFICER	Admission officer
SAP_CM_ASM_COORDINATOR	Assessment coordinator
SAP_CM_ASM_OFFICER	Assessment officer
SAP_CM_STREC_COORDINATOR	Student records coordinator
SAP_CM_STREC_OFFICER	Student records officer
Single Roles	
SAP_CM_ACCOUNT_DATA_UPDATE	Technical user for automatic update of student account data after changes to account-relevant student master data

Role	Description
SAP_CM_ADMIN_ACAD_STRUCTURE	Administrator for the academic structure (internal single role)
SAP_CM_ADMOFF_STUDYDATA	Activities for the admission coordinator
SAP_CM_ADMREGDATA_DISP	Display study data
SAP_CM_ALL	
SAP_CM_ASMCO_ADDACT	Additional activities for the assessment coordinator
SAP_CM_ASMDATA_DISP	Display progression and grades
SAP_CM_ASMOFF_ACT	Activities for the assessment officer
SAP_CM_STMASTERDATA_DISP	Display student master data
SAP_CM_STMASTERDATA_MAINT	Edit student master data
SAP_CM_STRCO_ADDACT	Additional activities for the student records coordinator
SAP_CM_ASMDATA_DISP	Display progression and grades
SAP_CM_ASMOFF_ACT	Activities for the assessment officer
SAP_CM_STMASTERDATA_DISP	Display student master data
SAP_CM_STMASTERDATA_MAINT	Edit student master data
SAP_CM_STRCO_ADDACT	Additional activities for the student records coordinator
SAP_CM_STROFF_ACT	Activities for the student records coordinator
SAP_CM_MODULEBOOK	Module booking (only up to release CM 4.72)
SAP_CM_REGIST	Activities for registration (only up to release CM 4.72)
SAP_CM_STUDENTMASTER	Student master data processing (only up to release CM 4.72)

All of the above roles are automatically generated by the system.

#### i Note

SAP\_IQ\_CAMPUS and SAP\_CM\_ALL are critical roles because they contain a comprehensive authorization for all Student Lifecycle Management functions. The following roles are obsolete as of the SAP ECC Industry Extension Higher Education & Research 6.0 release:

- SAP\_IQ\_CAMPUS
- SAP\_CM\_MODULEBOOK
- SAP\_CM\_REGIST

#### • SAP\_CM\_STUDENTMASTER

### Standard PFCG Roles in SAP Student Lifecycle Management

If a user does not want to use the portal role, you can choose the PFCG role option. The SLCM application provides the following PFCG roles:

Name of PFCG Role	Relevance to NWBC	Relevance to Portal Role
SAP_SR_ACADEMIC_ADVISOR_5	NWBC role for advisor	Equivalent to the portal role Academic Advisor
SAP_SR_UNIVERSITY_INSTRUCTOR_5	NWBC role for university instructor	No equivalent portal role available
SAP_SR_STUDENT_5	NWBC role for student	Equivalent portal role Student

Once you configured these roles you can access the applications attached to the role using SAP NetWeaver Business Client. You can use these as entry points to the different applications that can be accessed by the academic advisor, the instructor or the student.

### **Standard Authorization Objects**

If a user does not want to use the portal role, you can choose the PFCG role option. The SLCM application provides the following PFCG roles:

Authorization Object	Description
P_CM_AUDCT	Student Lifecycle Management: requirement catalogs
P_CM_AUDIT	Audits
P_CM_AUDPR	Requirement profile
P_CM_CORR	Correspondence
P_CM_FCDOC	Student accounting document
P_CM_PROC	Activity
P_CM_UCAS	Authorization Object Student Lifecycle Management UCAS (only for Great Britain)
P_CM_UCASR	Authorization Object Student Lifecycle Management UCAS for Reports (only for Great Britain)

Authorization Object	Description
P_CM_NLPAY	NL Payment Details Authorization Object
P_CM_NLVER	NL Verification Authorization Object

### **Basic Authorizations in SAP Student Lifecycle Management**

There are three important authorization objects within SLCM to simplify authorization assignment: :

• S\_TCODE

S\_TCODE checks whether a user is allowed to start a given transaction. Every time the user starts a menu command or a transaction code using the command line, the roles assigned to the user are checked to see whether the user has the authority to execute this transaction.

• PLOG

PLOG checks whether a user is allowed to read, write or insert specific HR Infotypes.

• P\_CM\_PROC

P\_CM\_PROC checks whether a user has the authority for a specific Student Lifecycle Management process.

### Structural Authorizations in SAP Student Lifecycle Management

Structural authorizations enable you to define the set of objects the user is authorized to process. You determine these objects using evaluation paths. For example, you can define whether the user receives a display authorization or a maintenance authorization for these objects.

• Evaluation Paths

An evaluation path is an instruction for the system that determines which object types and relationships are to be included in an evaluation of the organizational plan. It describes the chain of relationships that exist between objects in a hierarchical structure. The report takes into account only the objects that lie along the specified evaluation path.

• Organizational Structure

One or more relationships are then used as paths to evaluate structural information in your organizational plan (relating to the organizational or reporting structures) or matrix organization. The sequence of the relationships included in the evaluation path is decisive in how the results of the evaluation are displayed.

#### i Note

As functions of other applications areas, for example, Training and Event Management, Notification Processing or Student Accounting are integrated into SLCM, users also need authorizations for these areas.

#### i Note

SLCM contains a number of single roles, which you can combine with the roles of other application areas to create composite roles. You can either assign a composite role or individual roles to users.

### Authorizations in Business Rule Framework plus (BRFplus)

To handle the BRFplus security, the standard authorizations are available in the BRFplus framework.

For information about the authorization concept of BRFplus, go to https://help.sap.com/s4hana\_op\_2021, enter *Services for Application Developers* into the search bar, press **Enter**, open the search result with that title, and navigate to **Business Rule Framework plus (BRFplus)** Concepts Authorizations

# 13.13.5.2.2 Deletion of Personal Data

#### Use

The student administration of the Student Lifecycle Management application might process data (personal data) that is subject to the data protection laws applicable in specific countries as described in SAP Note 1825544. The SAP Information Lifecycle Management (ILM) component supports the entire software lifecycle including the storage, retention, blocking, and deletion of data. The Student Lifecycle Management (SLCM) solution uses SAP ILM to support the blocking and deletion of personal data as described in the following sections. SAP delivers an end of purpose check (EOP) for the students registered in the SLCM application. SAP delivers an end-of-purpose check (EOP) for the blocking of business partner data if the SLCM application has a student linked to a business partner. All applications register either an end of purpose check (EOP) in the Customizing settings for the blocking and deletion of the business partner data or a where-used check (WUC). n.

You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### End of Purpose Check (EoP)

An end of purpose check determines whether data is still relevant for business activities based on the retention period defined for the data. This check determines whether data is still relevant for business activities based on the retention period defined for the data. The retention period of data consists of the following phases:

- Phase one: The relevant data is actively used.
- Phase two: The relevant data is actively available in the system.
- Phase three: The relevant data needs to be retained for other reasons.

For example, processing of data is no longer required for the primary business purpose, but to comply with legal rules for retention, the data must still be available. In phase three, the relevant data is blocked. Blocking of data prevents the business users of SAP applications from displaying and using data that may include personal data and is no longer relevant for business activities. Blocking of data can impact system behavior in the following ways:

- Display: The system does not display blocked data.
- Change: It is not possible to change a business object that contains blocked data.

- Create: It is not possible to create a business object that contains blocked data.
- Copy/Follow-Up: It is not possible to copy a business object or perform follow-up activities for a business object that contains blocked data.
- Search: It is not possible to search for blocked data or to search for a business object using blocked data in the search criteria.

It is possible to display blocked data if a user has special authorization; however, it is still not possible to create, change, copy, or perform follow-up activities on blocked data. For information about the configuration settings required to enable this three-phase based end of purpose check, see the Process Flow and Configuration: Simplified Blocking and Deletion.

## End of Purpose Check (EoP) in SLCM

The end-of-purpose check for SLCM is a simple check to ensure data integrity in the event of potential blocking. It checks whether there is any dependent data for a business partner that is a student in the SLCM application and returns one of the following statuses:

- If the business partner is not a student the system returns status as '1' (No business with business partner).
- If the business partner exists as a student in the SLCM system, then the system checks for the SORT (Start of retention time), and depending on the date, returns the status '2' (business is ongoing ) or '3' (business is complete).

The system does not block the business partner related to the student if the status is '3', business is ongoing .

## **Relevant Application Objects and Available Deletion Functionality**

Archiving Object	Description
HRIQ_ACADW	IS-HER-CM: Academic work - Admissions registrations
HRIQ_AD	IS-HER-CM: Admission decision framework
HRIQ_EXTTR	IS-HER-CM: Student external transcripts
HRIQ_FEE	IS-HER-CM: Fee calculation document
HRIQ_MODBK	IS-HER-CM: Module booking
HRIQ_PROC	IS-HER-CM: Activity document
HRIQ_STAT	IS-HER-CM: Statistical reporting
HRIQ_STGRT	IS-HER-CM: Student grants
HRIQ_STMD	Archiving Object for Student master data

Archiving Object	Description
HRIQ_STYDT	IS-HER-CM: Study data
HRIQ_ATTDN	Attendance data
GFD_ARCH1	Archiving for Admission Portal (Form Runtime) and MyRe- quest applications

## **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
PSCM	Student Lifecycle Management: Public Sector Campus Management	HRIQ_ATTDNData Destruction in Stu- dent Lifecycle Management
PSCM	Student Lifecycle Management: Public Sector Campus Management	HRIQ_SPCD: Data Destruction for Stu- dent Special Category data

## Relevant Application Objects and Available EoP/WUC functionality

Application	Implemented Solution (EoP or WUC)	Further Information
PSCM	EoP implemented	EoP checks if the business for the stu- dent and related business partner is complete or ongoing.

## **Process Flow**

- 1. Before archiving data, you must first define residence time and retention periods in SAP Information Lifecycle Management (ILM).
- 2. You choose whether data deletion is required for data stored in archive files or data stored in the database, also depending on the type of deletion functionality available.
- 3. You do the following:
  - Run transaction IRMPOL and enter the required retention policies for the central business partner (ILM object: CA\_BUPA).
  - Run transaction BUPA\_PRE\_EOP to enable the end of purpose check function for the central business partner.
  - Run transaction IRMPOL and maintain the required residence and retention policies for the customer master and vendor master in SAP S/4HANA (ILM objects: HRIQ\_STMD).

- Run transaction CVP\_PRE\_EOP to enable the end of purpose check function for the customer master and vendor master in SAP S/4HANA.
- 4. Business users can request unblocking of blocked data for customers, vendors and central business partners by using the transaction BUP\_REQ\_UNBLK.
- 5. 5. If you have the necessary authorizations, you can unblock data by running the transaction BUPA\_PRE\_EOP and CVP\_UNBLOCK\_MD.
- 6. 6.You delete data by using the transaction ILM\_DESTRUCTION for the ILM objects of SLCM.

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components under Data Protection.

- Define the settings for authorization management under Data Protection Authorization Management . For more information, see the Customizing documentation.
- Define the settings for blocking in Customizing for Cross-Application Components under Data
   Protection Blocking and Unblocking Business Partner

# 13.13.5.2.3 Data Storage Security

### **Data Storage**

The data for the application are saved in the database tables. Only the data for academic structure can come from a file system, the security aspects of which is described in the next section. There is structural authorization and role based authorization to control access to these data. For more information, see Authorizations.

## Using Logical Path and File Names to Protect Access to the File System

The SAP Student Lifecycle Management applications save data in files in the file system. Therefore, provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

The following lists show the logical file names and paths used by the Student Lifecycle Management application and for which programs these file names and paths apply:

## **Logical File Names Used**

The following logical file names have been created in order to enable the validation of physical file names:

- ISHER\_WEBCATALOGXML
  - Programs using this logical file name and parameters used in this context:
    - • RHIQ\_XML\_ACADSTRUC (XML Files of Academic Structure)

## Logical Path Names Used

The logical file names listed above all use the logical file path ISHER\_WEBCATALOG.

## Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information, see about data storage security, see the respective chapter in the ABAP Platform Security Guide.

# 13.13.5.2.4 Read Access Logging (Industry Applications)

### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

Read access to personal data is partially based on legislation, and it is subject to logging functionality. The Read Access Logging (RAL) component can be used to monitor and log read access to data and provide information such as which business users accessed personal data (for example, fields related to bank account data), and when they did so. In RAL, you can configure which read-access information to log and under which conditions. SAP delivers sample configurations for applications. For more information, see the applicationspecific chapters of the Security Guide. You can display the configurations in the system by performing the following steps:

- 1. In transaction SRALMANAGER, on the Administration tab page, choose Configuration.
- 2. Choose the desired channel, for example, WebDynpro.
- Choose Search. The system displays the available configurations for the selected channel.
- 4. Choose Display Configuration for detailed information on the configuration. For specific channels, related recordings can also be displayed.

### Prerequisites

Before you can use the delivered RAL configurations, the following prerequisites are met:

- You are using:
  - SAP NetWeaver 7.1 SP0
  - AS ABAP 7.51
  - Kernel 7.45 SP21 and above
  - SAP\_UI 7.51 (UI5 1.40)
- The RAL configurations have been activated.
- You have enabled RAL in each system client.

### **More Information**

For general information on Read Access Logging, go to https://help.sap.com/s4hana\_op\_2021, open the product assistance, and navigate to Cross Components Data Protection Security Safeguards Regarding Data Protection Read Access Logging (RAL).

# 13.13.5.2.5 Read Access Logging for Admission Portal

### Use

Read access to personal data is partially based on legislation, and it is subject to logging functionality. The Read Access Logging (RAL) component can be used to monitor and log read access to data and provide information such as which business users accessed personal data (for example, fields related to bank account data), and when they did so.

In RAL, you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications. For more information, see the application-specific chapters of the Security Guide

You can display the configurations in the system by performing the following steps:

- 1. In transaction SRALMANAGER, on the Administration tab page, choose Configuration.
- 2. Choose the desired channel, for example, OData service.
- 3. Choose Search. The system displays the available configurations for the selected channel.
- 4. Choose *Display Configuration* for detailed information on the configuration. For specific channels, related recordings can also be displayed.

#### i Note

For a list of the delivered log domains, see the product assistance at SAP Help Portal under https:// help.sap.com/s4hana\_op\_2021 Product Documentation Security Guide SAP S/4HANA Industries Higher Education and Research Data Protection

### Prerequisites

Before you can use the delivered RAL configurations, the following prerequisites are met:

- You are using:
  - SAP NetWeaver 751 SP0
  - AS ABAP 7.51
  - Kernel 7.45 SP21 and above
  - SAP\_UI 7.51 (UI5 1.40)
- The RAL configurations have been activated.
- You have enabled RAL in each system client.

### More Information

For general information on Read Access Logging, go to https://help.sap.com/s4hana\_op\_2021, open the product assistance, and navigate to Difference Components Data Protection Security Safeguards Regarding Data Protection Read Access Logging (RAL)

For up-to-date information on the delivered RAL configurations, see SAPNote 2347271/2.

## 13.13.5.2.6 Specific Read Access Log Configurations

In Read Access Logging (RAL), you can configure which read-access information to log and the conditions. SAP delivers sample configurations for applications. In order to use these configurations, save the ZIP attachments from the following SAP Notes:

2375056/ - Read Access Logging content for application Student Life Cycle Management (SLCM)

Extract these ZIP files, and import the RAL configurations using the Import function for configurations using transaction SRALMANAGER. The Student Lifecycle management (SLCM) Application, IS-HER-CM, Student master data (PIQSTM) logs data in order to save the Students master data and also personal data. You can find the configurations as described in the Read Access Logging chapter. In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Configuration	Fields Logged	Business Context
SLCM_REC_RAL_STMD	Student Number Ethnic Origin / Reli- gion Student Disability / Challenge / Health Student Social Status	The Student Social and Health and Eth- nic data is stored as master data in SAP SLCM Application. This data is used in calculation of Grants and Fee depending on the various parameters. The Same transaction is used to store multiple academic data and in few of the tabs these personal data is shown .

## 13.13.5.2.7 Specific Read Access Log Configurations for Admission Portal

In Read Access Logging (RAL), you can configure which read-access information to log and the conditions. SAP delivers sample configurations for applications. In order to use these configurations, save the ZIP attachments from the following SAP Notes:

2601072 / - Read Access Logging content for application Student Life Cycle Management (SLCM)

Extract these ZIP files, and import the RAL configurations using the Import function for configurations using transaction SRALMANAGER.

The Admission Portal logs data in order to capture the data from the admission application forms (form runtime) and my request applications. You can find the configurations as described in the Read Access Logging chapter.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Configuration	Fields Logged	Business Context
GFD_CONFIG_SRV	GFD_FormSubmission:CONTENT	To capture the standard fields data which comes in JSON format
GFD_CONFIG_SRV	GFD_FormSubmission:CUSTOM_CON- TENT	To capture the custom content fields data which also comes in JSON format

# 13.13.5.2.8 Consent Administration

Student Lifecycle Management captures the consent management questions in the preliminary questionnaire. The information entered in the fields of the questioniare is only stored when the user has opted Yes for consent management question. When the user clicks *Apply*, the BAdi BADI\_GFD\_FORM\_REDIRECT checks this logic and saves the data. In case the user selects *No* for the consent management question an error message must be created by you to return without saving the data.

### → Recommendation

You can implement the BAdl BADI\_GFD\_ERROR\_INFO for further processing like Saving or Declining.

In My Request application, you must handle this saving or rejecting of data in the error handling BAdi BADI\_GFD\_ERROR\_INFO.

Attribute Name	Data Type	Length	Description	Mandotory	Important
JURISDICTION	CHAR	3	Jurisdiction	Х	
VALID_FROM	DEC	21,7	Consent's Valid From Point in Time	Х	
VALID_TO	DEC	21,7	Consent's Valid To Point in Time	Х	
EXPIRING_DATE	DEC	21,7	Expiring Date		
GRANTED_AT	DEC	21,7	Granted At		Х
GRANTED_BY	CHAR	128	Granted By User		Х
WITHDRAWN_AT	DEC	21,7	Point in time Con- sent is withdrawn		Х
WITHDRAWN_BY	CHAR	128	User who withdraw the Consent		Х
LANGUAGE	LANG	1	Language	Х	
CNSNT_QSTN_TE XT	STRING	-	Consent Text	Х	
PURPOSE_NAME	CHAR	30	Purpose Name	Х	
PURPOSE_DE- SCRIPTION	CHAR	80	Purpose Descrip- tion		
PURPOSE_SENSI- TIVE_PERS_DATA	CHAR	1	Purpose Sensitive Data	Х	
APPLICA- TION_NAME	CHAR	30	Application Name		Х
APPLICATION_DE- SCRIPTION	CHAR	80	Application De- scription		

Following are some of the important consent management questions:

## 13.13.5.3 Public Sector

## 13.13.5.3.1 Public Sector Management

#### Data Storage

## Using Logical Paths and File Names to Protect Access to the File System

Public Sector Management stores data in files in the file system. For this reason, it is important to be able to grant access to the files in the file system explicitly without granting access to other folders or files (also known as folder traversals). You do this in the system by entering logical paths and file names that are assigned to the physical paths and file names. This assignment is validated during runtime, whereby an error message is issued whenever a user tries to access a folder that does not correspond to a stored assignment.

The following lists provide an overview of the logical file names and paths that are used by Public Sector Management and of the programs for which these file names and paths are valid:

#### Logical File Names Used in Public Sector Management

The logical file name PSM\_EXECUTION\_DATA\_EXPORT has been created to enable the validation of physical file names.

The program RFEXBLKO uses this logical file name.

#### Logical Path Names Used in Public Sector Management

The above-mentioned logical file name uses the logical file path PSM\_ROOT.

#### Activating the Validation of Logical Paths and File Names

These logical paths and file names are entered in the system for the corresponding programs. For reasons of downward compatibility, validation is deactivated by default during runtime. To activate validation during runtime, define the physical path using transactions FILE (across all clients) and SFO1 (client-specific). To determine which paths are used by your system, you can activate the relevant settings in the Security Audit Log.

# 13.13.5.3.1.1 Funds Management

## Standard roles for Funds Management (PSM-FM)

Role	Name
SAP_IS_PS_CENTRAL_FUNCTION	Funds Management Central Function
SAP_IS_PS_PO_CONSUMPTION	Postings: Consume Funds
SAP_IS_PS_MD_STRUCTURE	Master Data Funds Management: Maintain Structure
SAP_IS_PS_BCS_AVC_TOOLS	Availability Control - Tools
SAP_IS_PS_BCS_BUD_TOOLS	Budgeting - Tools
SAP_IS_PS_PO_RECONCILE	Reconciling Data with Feeder Applications
SAP_IS_PS_BCS_BUD_MAINTENANCE	Maintain Budget Data
SAP_IS_PS_BCS_BUD_PLANNING	Plan Budget Data
SAP_IS_PS_BCS_DISPLAY	Display Budget Values (BCS)
SAP_IS_PS_BCS_STATUS_MAINTAIN	Budgeting – Assign Status
SAP_IS_PS_BCS_STRUCT_DEF	Maintain Budget Structure
SAP_IS_PS_BCS_STRUCT_TOOLS	Budget Structure - Tools
SAP_IS_PS_CASH_DESK	Payment at Cash Desk
SAP_IS_PS_CF_CHECK	Check Budget Closing
SAP_IS_PS_CF_OI_EXECUTE	Carry Forward Consumable Budget
SAP_IS_PS_CF_OI_PREPARE	Prepare Carryforward of Consumable Budget
SAP_IS_PS_MD_DISPLAY	Funds Management Master Data: Display Functions
SAP_IS_PS_MD_ZUOB	Funds Management Master Data: Assignment to CO Struc- tures
SAP_IS_PS_PO_COMMITMENTS	Postings: Commit Funds
SAP_IS_PS_PO_CONSUMPTION_DISP	Postings: Consumed Funds Display
SAP_IS_PS_PO_FOR	Postings: Forecast of Revenue
SAP_IS_PS_PO_TRANSFERS	Postings: Transfer Consumable Budget

Role	Name
SAP_FI_GL_REORG_MANAGER	Reorganization Manager
SAP_FI_GL_REORG_OBJLIST_OWNER	Object List Owner

## Authorization objects for Funds Management (PSM-FM)

Authorization Object	Name
F_FICB_FKR	Cash Budget Management/Funds Management FM Area
F_FICB_VER	Cash Budget Management/Funds Management Version
F_FICA_FOG	Funds Management: Authorization Group of Fund
F_FICA_FSG	Funds Management: Authorization Group for Funds Center
F_FICA_SEG	Funds Management: Authorization Group for All Funds Cen- ters
F_FICA_SIG	Funds Management: Authorization Group Internal Funds Centers
F_FICA_FPG	Funds Management: Authorization Group for Commitment Item
F_FICA_TRG	Funds Management: Authorization Groups of FM Acct As- signment
F_FMMD_FAR	Funds Management: Functional Area (Authorization Group)
F_FMMD_MES	Funds Management: Funded Program (Authorization Group)
F_FMMD_BPG	F_FMMD_BPG
F_FMMD_FPG	Funds Management: Funded Program Sets
F_FICA_FNG	Funds Management: Fund Groups
F_FICA_FAG	Funds Management: Function Groups
F_FICA_CIG	Funds Management: Commitment Item Group
F_FICA_FCG	Funds Management: Funds Center Groups
F_FMCA_SHE	Clarification Worklist (FMSHERLOCK)

See also the documentation for Funds Management on the SAP Help Portal at help.sap.com S/4 HANA Accounting Public Sector Management Funds Management Authorizations .

## Authorization objects of the Budget Control System (BCS)

Authorization Object	Name
F_FMBU_ACC	Budgeting: Account Assignment
F_FMBU_STA	Budgeting: Status
F_FMBU_KYF	Budgeting: Key Figure
F_FMBU_DOC	Budgeting: Document Type
F_FMBU_VER	Budgeting: Version and Budget Category

You can use the following BAdI to implement enhancements to the authorization concept:

BAdi	Name
FM_AUTHORITY_CHECK	Enhance Authorization Check in PSM-FM

# 13.13.5.3.1.1.1 Deletion of Personal Data in Funds Management

Funds management may process data subject to the data protection laws applicable in specific countries as described in SAP Note 1825544 .

## **End of Purpose Check**

An EoP check determines whether data are relevant for business activities based on the retention period defined for the data.

For information about the configuration settings required to enable this three-phase based EoP check, see *Process Flow and Configuration: Simplified Blocking and Deletion.* 

## **Relevant Application Objects and Available Deletion Functionality**

Funds Management uses SAP ILM to support the deletion of personal data. For more information, see the documentation for SAP Information Lifecycle Management.

Archiving Object	Description
FM_BUDENT	Budget entry documents
FM_BUDHIE	Budget hierarchy documents
FM_BUDSUM	Budget totals
FM_DOC_CO	CO postings
FM_ACTSUM	Commitments and actuals totals
FM_DOC_OI	Commitments and funds transfers
FM_FUNRES	Earmarked funds
FM_DOC_FI	FI postings

## **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for *Cross-Application Components* under *Data Protection*.

## **Run Deletion Programs**

We recommend scheduling regular jobs to run the deletion programs using the Define Background Job.

# 13.13.5.3.1.2 Grants Management

#### Standard roles for Grants Management (PSM-GM)

Function	Name	Function
SAP_FI_GM_GRANT_ANALYST	Grants Management: Grant Analyst	M aster data maintenance, execution of reports
SAP_FI_GM_GRANT_MANAGER	Grants Management: Grant Manager	New entry, check, and approval of mas- ter data, execution of billing program
SAP_FI_GM_PROGRAM_ANALYST	Grants Management: Program Analyst	Creation of master data, processing of proposals and budget
SAP_FI_GM_PROGRAM_MANAGER	Grants Management: Program Manager	Check and approval of proposals and budget

Function	Name	Function
SAP_FI_GM_PROJECT_MANAGER	Grants Management: Project Manager	Management of grants and budget, exe- cution of reports

#### Authorization Objects for Grants Management (PSM-GM)

Authorization Object	Name
F_FIGM_BUD	Grants Management: Authority for Budget
F_FIGM_CLS	Grants Management: Authority for Class
F_FIGM_GNG	GM: Grant Groups
F_FIGM_GNT	Grants Management: Authority for Grant
F_FIGM_PRG	Grants Management: Authority for Programs
F_FIGM_SCG	GM: Sponsored Class Groups
F_FIGM_SPG	GM: Sponsored Program Groups

The master data objects and business processes of Grants Management are protected by standard authorization objects.

US Federal Government uses the authorization concepts of the components that it deploys, such as Funds Management and Material Management. See also the documentation for Funds Management on https:// help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Finance Public Sector Management Funds Management Authorizations .

You can use the following BAdl to implement enhancements to the authorization concept:

BAdi	Name
GM_AUTHORITY_CHECK	Grants Management: Authorization Check
GM_BILL_AUTHORITY	GM: User Authorization for DP90 in GM
GM_POST_AUTHORITY	Grants Management Coding Block Authority Check

# 13.13.5.3.1.3 Network and Communication Security

Public Sector Management communicates with:

- Human Capital Management (HCM) as part of the scenario Position Budgeting and Control
- Customer Relationship Management (CRM) as part of the scenario Grantor Management

The communication with these internal SAP components takes place per *Remote Function Call* (RFC). See the corresponding sections in the *RFC/ICF Security Guide*.

The US *Federal Government* has both payment and collection outbound interfaces at its disposal for *Treasury Confirmation* and *Intragovernment Payment and Collections* (IPAC). This outbound interface uses payment methods and flat files.

The inbound interface of the Central Contractor Registration (CCR) uses IDocs.

For registering portal users in the backend system, we recommend that the user is assigned in both the portal and the backend system. In other words, the user ID of a user in the portal and the backend system should match.

# 13.13.5.3.1.4 More Security Information

Authorization checks only take place in *Public Sector Management* and *Funds Management* when the authorization group of a master data object is entered. To ensure that an adequate check is carried out, SAP recommends that you define the affected fields as required entry fields in the field status control. You define this setting in Customizing for *Public Sector Management*:

- Funds Management-Specific Postings > Earmarked Funds and Funds Transfers > Field Control for Earmarked Funds and Funds Transfers > Define Field Status Variant > / Assign Field Status Variant to Company Code / Define Field Status Groups
- Actual and Commitment Update/Integration > Integration > Maintain Field Status for Assigning FM
   Account Assignments >

For more information, see the documentation on *Funds Management* on SAP Help Portal at help.sap.com > ERP Central Component > Accounting > Public Sector Management >.

For Grants Management, note the following system settings in Customizing for *Public Sector Management* under Funds Management Government Master Data Grant :

- GM Grant Control:Field Group for Authorizations
- Maintain Grant Authorization Types
- Maintain Grant Authorization Groups

# 13.13.5.3.2 Public Sector Collection and Disbursement

The following security chapter of SAP Public Sector Collection and Disbursement (PSCD) also applies security information for SAP Tax and Revenue Management (TRM).

# 13.13.5.3.2.1 Data Storage Security

### Using Logical Path and File Names to Protect Access to the File System

The Industry Solution Migration Workbench (ISMW) saves data in files in the file system. Therefore, it is important to explicitly provide access to the corresponding files in the file system without allowing access to other directories or files (also known as directory traversal). This is achieved by specifying logical paths and file names in the system that map to the physical paths and file names. This mapping is validated at runtime and if access is requested to a directory that does not match a stored mapping, then an error occurs.

### Logical File Names / Path Names Used

The Migration Workbench uses the logical file name ISMW\_FILE with the logical file path ISMW\_ROOT to enable the validation of physical file names.

## Activating the Validation of Logical Path and File Names

These logical paths and file names are specified in the system for the corresponding programs. For downward compatibility, the validation at runtime is deactivated by default. To activate the validation at runtime, maintain the physical path using the transactions FILE (client-independent) and SF01 (client-specific). To find out which paths are being used by your system, you can activate the corresponding settings in the Security Audit Log.

For more information, see about data storage security, see the respective chapter in the ABAP Platform Security Guide.

# 13.13.5.3.2.2 Authorizations

SAP Public Sector Collection and Disbursement (SAP PSCD) and SAP Tax and Revenue Management (SAP TRM) uses the authorization concept provided by the AS ABAP or AS Java. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP and SAP NetWeaver AS Security Guide Java also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP and the User Management Engine's user administration console on the AS Java.

### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

## **Standard Roles**

The table below shows the standard roles that are used.

Role	Description
SAP_FMCA_CA_ALL	Sample role including all transactions for SAP PSCD
SAP_FMCA_CA_ALL_EHP5_TRM_NWBC	Sample role for the SAP NetWeaver Business Client (NWBC) for SAP TRM

## **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used for SAP PSCD.

Authorization Object	Field	Value	Description
F_PSDO_BEG	BEGRU	01 Document Generation	PSCD Document: Authoriza-
		02 Document Changes	tion Group for Contract Object
		03 Document Display	
		85 Reversal of Documents and Resetting of a Clearing	
F_PSDO_VGT	PSOBTYP_PS	01 Document Generation	PSCD Document: Contract
		02 Document Changes	Object Type Authorization
		03 Document Display	
		85 Reversal of Documents and Resetting of a Clearing	
F_PSOB_ATT	AUTHTYP_PS	01 Create	PSCD Contract Object: Au-
		02 Change	thorization Types
		03 Display	
		* All Activities	
F_PSOB_BEG	BEGRU	01 Create or Generate	PSCD Contract Object: Au-
		02 Change	thorization Group
		03 Display	
		06 Delete	
		08 Display Change Docu- ments	

Authorization Object	Field	Value	Description
F_PSOB_FDG	FLDGR_PS	01 Create or Generate	PSCD Contract Object: Field
		02 Change	Groups
		03 Display	
F_PSOB_VGT	PSOBTYP_PS	01 Create or Generate	PSCD Contract Object: Object
		02 Change	Type Authorization
		03 Display	
		06 Delete	
		08 Display Change Docu- ments	
		64 Generate	
F_FMCA_WOF	ABGRD	10 Post	PSCD Write Off: Approval for
		B5 Display History	Write-Off Reason
		F1 Approve	
F_FMCA_WOM	ACTVT	For more information, see transaction SU21.	PSCD Write-Off: Authorization for Mass Approval
F_PSFA_SET	F_PSFA_SET	01 Create or Generate	PSCD Facts: Authorization for Fact Sets
		02 Change	
		03 Display	
		06 Delete	
F_PSFA_TYP	F_PSFA_TYP	01 Create or Generate	PSCD Facts: Autorization for
		02 Change	Fact Set Parts
		03 Display	
		06 Delete	
F_PSFA_CAT	BEGRU	01 Create or Generate	PSCD Facts: Authorization for
		02 Change	Fact Type Parts
		03 Display	
		06 Delete	
F_FMCA_IPM	F_FMCA_IPM	F1 Approve	PSCD Installment Plan: Au- thorization for Mass Approval

Authorization Object	Field	Value	Description
F_KKCOL	ACTVT	01 Create or Generate	PSCD Co-Liability: Authoriza-
		02 Change	tion for Co-Liabilities
		03 Display	
		06 Delete	
		16 Execute	
		39 Check	
		AF Prompts	

The following authorization objects are only relevant for customers who use SAP Tax and Revenue Management (TRM) for Public Sector that is based on SAP Public Sector Collection and Disbursement (PSCD).

Authorization Object	Field	Value	Description
F_PSFH_FVW	FMCA_PHASE	01 Create or Generate	TRM Object: Authorization for
		02 Change	Form Handling and Form View
		03 Display	
		06 Delete	
		F1 Approve	
F_PSFH_ REV	FMCA_ABTYP	01 Create or Generate	TRM Object: Authorization for
		02 Change	Form Handling and Revenue Type
		03 Display	13.50
		06 Delete	
		F1 Approve	
F_PSFH_ACT	ACTVT	01 Create	TRM Object: Authorization for
		02 Change	Form Handling
		03 Read	
F_PSFH_FBT	FBTYP	01 Create or Generate	TRM Object: Authorization for
		02 Change	Form Handling and Form Bun- dle Type
		03 Display	
		06 Delete	
		F1 Approve	

Authorization Object	Field	Value	Description
F_PSFH_STA	FMCA_FBSTA	01 Create or Generate	TRM Object: Authorization for
		02 Change	From Handling and Status
		03 Display	
		06 Delete	
		F1 Approve	
F_PSFH_ AMD	AMD_ACTION	16 Execute	TRM Object: Authorization for Amendment Actions in the Tax Officer Work Center
F_FMCA_RLT	COREL_TYPE	01 Create or Generate	TRM Object: Authorization for
		02 Change	Master Data Relationship Cat- egory
		03 Display	5501 <i>3</i>
		06 Delete	

# 13.13.5.3.2.3 Read Access Logging Configurations in TRM Form Bundle KPI Apps

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

SAP delivers template configurations for applications.

When using the *Form Bundle KPI* apps, it is possible to log data to describe who had read access, and when that happened.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

Channel	Configuration Description	Fields Logged	Business Context
SAP Gateway (oData/UI5/Fiori)	Sample Configuration for Read Access Logging in TRM Form Bundle KPIs	Form Bundle Number (:EntityTypes:C_PubSec FormBundleKPIType:PUBL ICSECTORFORMBUNDLE)	When accessing Business Partner Identification Number of a Taxpayer, or Business Partner Identification Number of a
		Taxpayer Business Partner Number (:EntityTypes:C_PubSec FormBundleKPIType:TAXP	Joint Taxpayer
		AYER)	
		Joint Taxpayer Business Partner Number (:EntityTypes:C_PubSec FormBundleKPIType:JOIN TTAXPAYER)	
		Business Partner Identifica- tion Number of a Taxpayer (:EntityTypes:C_PubSec FormBundleKPIType:TAXP AYERIDENTIFICATION)	
		Taxpayer Business Partner Identification Type (:EntityTypes:C_PubSec FormBundleKPIType:TAXP AYERIDENTIFICATIONTYPE )	
		Business Partner Identifica- tion Number of a Joint Tax- payer (:EntityTypes:C_PubSec FormBundleKPIType:JOIN TTAXPAYERIDENTIFICATIO N)	
		Joint Taxpayer Business Partner Identification Type (:EntityTypes:C_PubSec FormBundleKPIType:JOIN TTAXPAYERIDNTYPE)	

# 13.13.5.3.2.4 Read Access Logging Configurations in the App TRM Form Bundle

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

SAP delivers template configurations for applications.

When using the app *Form Bundle*, it is possible to log data to describe who had read access, and when that happened.

In the following configurations, fields are logged in combination with additional fields, in the following business contexts:

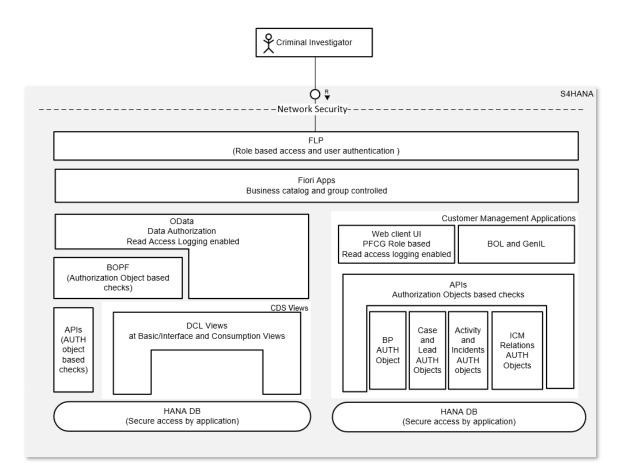
Channel	Configuration Description	Fields Logged	Business Context
SAP Gateway (oData/UI5/Fiori)	Sample Configuration for Read Access Logging in TRM Form Bundle App	Form Bundle Number (:EntityTypes:C_Public SectorFormBundleTPType :PUBLICSECTORFORMBUNDL E)	When accessing Business Partner Identification Number of a Taxpayer, or Business Partner Identification Number of a Joint Taxpayer
		Technical Identification of the Form Bundle (:EntityTypes:C_PubSec TaxpayerQuickViewType: PUBLICSECTORFORMBUNDLE UUID)	
		Taxpayer Business Partner Number (:EntityTypes:C_PubSec TaxpayerQuickViewType: BUSINESSPARTNER)	
		Taxpayer Business Partner Number (:EntityTypes:C_Public SectorFormBundleTPType :TAXPAYER)	
		Joint Taxpayer Business Partner Number (:EntityTypes:C_Public SectorFormBundleTPType :JOINTTAXPAYER)	
		Business Partner Identifica- tion Number of a Taxpayer (:EntityTypes:C_PubSec TaxpayerQuickViewType: TAXPAYERIDENTIFICATION )	
		<pre>Taxpayer Business Partner Identification Type (:EntityTypes:C_PubSec TaxpayerQuickViewType: TAXPAYERIDENTIFICATION TYPE)</pre>	
		Business Partner Identifica- tion Number of a Taxpayer	

Channel	Configuration Description	Fields Logged	Business Context
		(:EntityTypes:C_Public SectorFormBundleTPType :TAXPAYERIDENTIFICATIO N)	
		Taxpayer Business Partner Identification Type (:EntityTypes:C_Public SectorFormBundleTPType :TAXPAYERIDENTIFICATIO NTYPE)	
		Business Partner Identifica- tion Number of a Joint Tax- payer (:EntityTypes:C_Public SectorFormBundleTPType :JOINTTAXPAYERIDENTIFI CATION)	
		Joint Taxpayer Business Partner Identification Type (:EntityTypes:C_Public SectorFormBundleTPType :JOINTTAXPAYERIDNTYPE)	

# 13.13.5.3.3 Investigative Case Management

The technical system landscape of the SAP Investigative Case Management for SAP S/4HANA is based on the technical system landscape of SAP S/4HANA Service. For more information, see Service [page 608].

Investigative Case Management (ICM) delivers all the functionalities as apps in a SAP Fiori Launchpad. This harmonized approach includes Fiori-based applications (location and object) and Web-client UI-based harmonized applications. As a result, application access goes through different technology security layers and is subjected to numerous authorization checks. The following figure provides an overview of the high level different security checkpoints.



ICM provides CDS based enterprise search models which enables business users to search across different entities.

### **User Administration and Authentication**

Investigative Case Management uses the user management and authentication mechanisms provided with the SAP NetWeaver platform, the SAP NetWeaver Application Server ABAP. Therefore, the security recommendations and guidelines for user administration and authentication as described in the SAP NetWeaver Application Server ABAP Security Guide also apply to the Investigative Case Management application.

In the ICM area, SAP delivers the business role Criminal Investigator. It is designed to be used as a template for defining customer-specific roles. The role supplied already contains numerous functions that you can use to access data and information that you require for your daily work. However, other settings are also required for the UI framework and for authorizations. For more information, search for *User Interface and Roles* in Service solution.

#### User Management Tools

The tools for user and role administration with SAP NetWeaver AS ABAP are the transaction SU01 for User Maintenance transaction and the transaction PFCG for profile generation.

For more information, see SAP Library for SAP NetWeaver on SAP Help Portal at ABAP Platform and SAP NetWeaver.

Select the release that is relevant for you and then go to Application Help Function-Oriented View Security Identity Management User and Role Administration of Application Server ABAP Administration of Users and Roles

#### **User Types**

For Investigative Case Management, it is necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively change their passwords on a regular basis, but users who process background jobs do not.

For Investigative Case Management, there are the following types of users:

- Users with the standard *Criminal Investigation* role These users are subject to the authorization objects outlined in the *Authorizations* section below. The authorization model requires that these users be directly associated with the *Criminal Investigation* PFCG role both in SAP Fiori frontend and backend systems (using the direct authorization role assignment su01
- Users with an administrative role These users are granted universal rights over objects governed by the rules and rights outlined in the *Authorizations* section below.

or PFCG transactions in backend and business role assignment app in the SAP Fiori frontend system).

For more information about these user types, see the *User Types* section in the *SAP NetWeaver AS ABAP Security Guide*.

## Authorizations

Investigative Case Management uses the authorization concept provided by SAP NetWeaver. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply to Investigative Case Management.

For more information, see AS ABAP Authorization Concept in SAP Library for SAP NetWeaver on SAP Help Portal at ABAP Platform and SAP NetWeaver under Security Guides for SAP NetWeaver Security Guide Security Guides for SAP NetWeaver Functional Units Security Guides for the Application Server Security Guides for AS ABAP SAP NetWeaver Application Server for ABAP Security Guide .

### **Business Function**

The following ICM business functions are delivered in *Always ON* state and no further adjustments are needed to activate any features. All the related switches are also available in *Always ON* state.

- CRM\_IPS\_ICM\_3
- CRM\_IPS\_ICM\_1
- CRM\_IPS\_ICM\_4\_01
- CRM\_IPS\_ICM\_4\_04

## **Authorization Rules**

Investigative Case Management includes the following authorization business rules out-of-the-box:

• Security level rule

The security level rule is used to provide a broad level of authorization. The rule grants access rights to users who have a security level for a given Investigative Case Management application entity type that is higher than or equal to the security level of a given instance of the entity type. The security level assignment is done using the security level static authorization objects discussed in the Standard Static Authorization section above.

• Hidden Rule

The hidden rule is a composite rule. This rule revokes access rights from users who typically have access using the security level rule unless the user is assigned as staff and unit.

The standard authority checks cover static and dynamic authority checks across both ICM specific and reused business object related checks.

### i Note

The hidden flag check is in combination with the security level check. When the hidden flag is set, the security level is ignored.

### i Note

The default security level of an entity during its creation is *Non-Classified* and default hidden feature is *Non-Hidden*.

## **Business Roles**

Investigative Case Management (ICM) uses the WebClient UI Framework as embedded in the SAP Fiori Launchpad (FLP) called Integration mode. We recommend checking the default Fiori frontend criminal investigator business role (SAP\_BR\_INVESTIGATOR) delivered and copying it as necessary. This role contains preconfigured SAP Fiori Tile Catalogs and Groups. ICM Web UI applications will be accessible using the apps available in the FLP.

### i Note

In the integration mode, ICM applications are embedded in a FLP shell instead of the classical WebClient UI Framework L-shape. Hence, there are no backend WebClient UI business roles or navigation bar profiles delivered or loaded in the FLP.

You need to create a backend PFCG role to control the backend authorizations. A default Fiori Launchpad Catalog (SAP\_CRM\_BC\_INVESTIGATOR) is delivered with pre-configured function profiles and target ids. This customization plays a key role in generating backend PFCG role. For more information, see IMG Customizing for Service under U *I Framework Technical Role Definition Define Fiori Launchpad Catalogs*.

Even though it is technically possible to work with this default criminal investigator business role, we recommend copying this role to create customer-specific business roles.

The following table shows the standard roles that are used and delivered in Investigative Case Management:

Role	Description
SAP_BR_INVESTIGATOR	This is a default Fiori frontend criminal investigator business role. This role contains preconfigured SAP Fiori Tile Catalogs and Groups. ICM Web UI applications are accessible using the apps available in the FLP.

## **Standard Authorization Objects**

The following table contains all relevant services used in the Investigation Case Management. The authorization to start a service must be inserted in the appropriate PFCG role menu.

Service	Туре
/IWPGW/TASKPROCESSING	OData Service
CV_ATTACHMENT_SRV	OData Service
C_ICM_LOCATIONTP_CDS_SRV	OData Service
C_ICM_OBJECTTP_CDS_SRV	OData Service
UIU_COMP_BP_EMPL_MAIN_MainWindow_SEARCH	External Service
UIU_COMP_CRM_CALENDAR_MainWindow_OVERVIEW	External Service
UIU_COMP_ICM_BP_MAIN_ICM_BP_MAIN/ MainWindow_SEARCH	External Service
UIU_COMP_CRM_ICM_CMG_MainWindow_SEARCH_CASE	External Service
UIU_COMP_CRM_ICM_ACT_FR_CRM_ICM_ACT_FR/ MainWindow_SEARCH_EMAIL	External Service
UIU_COMP_CRM_ICM_ACT_FR_CRM_ICM_ACT_FR/ MainWindow_SEARCH_INCIDENT	External Service
UIU_COMP_CRM_ICM_CMG_MainWindow_SEARCH_LEAD	External Service
UIU_COMP_CRM_ICM_ACT_FR_CRM_ICM_ACT_FR/ MainWindow_SEARCH_OPERATION	External Service
UIU_COMP_CRM_ICM_ACT_FR_CRM_ICM_ACT_FR/ MainWindow_SEARCH_OPERATION_TMPL	External Service

Service	Туре
UIU_COMP_ICM_BPPROF_ICM_BPPROF/ CategoriesWindow_FROMNAVBAR	External Service
UIU_COMP_ICM_EXTERN_MAIN_ICM_EXTERN_MAIN/ MainWindow_EXTERNAL_SRC	External Service
UIU_COMP_ICM_WLI_ICM_WLI/MainWindow_DEFAULT	External Service
UIU_COMP_MDOMM_ORGDATA_MainWindow_SEARCH	External Service
UIU_COMP_WCF_MIXED_LIST_WCF_MIXED_LIST/ MainWindow_DEFAULT	External Service

## **ICM Authorization Objects**

The table below shows the authorization objects that are especially used by Investigative Case Management.

Values for common field ICM\_SECLVL can be customized in the IMG under Service Industry-Specific Solutions Public Sector Investigative Case Management General Settings Authorizations Define Security Levels (with the domain value ICM).

Values for field ICM\_RELTYP are defined in the IMG under Service Industry-Specific Solutions Public Sector Investigative Case Management General Settings Relationships Define Relationship Types For technical reasons, every user must have authorization for type s900 and s901.

Authorization	Field	Value	Description
CRM_ICMADM	ACTVT	Wl	Each value specifies a partic- ular authorization for an ac-
		₩2	tivity. W1 grants the author- ization to add and remove partners from the <i>Staff</i> & <i>Units</i> assignment block of the Investigative Case Man- agement case entity. W2 grants the right to toggle the hidden flag for all Investiga- tive Case Management case entities.
CRM_ICMCAS	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this object de- fines the security level for a case type. For example, the

Authorization	Field	Value	Description
	ICM_CASTYP	Available case type for ICM	combination ICM_SECLVL = 50 and ICM_CASTYP = ICMC grants the user or owner of the static authoriza- tion object instance access to all cases of the type ICM with a security level of 50.
CRM_ICMLEA	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this object de- fines the security level for a
	ICM_LEATYP	Available lead type for ICM	<ul> <li>lead type. For example, the combination ICM_SECLVL</li> <li>50 and ICM_LEATYP</li> <li>ICML grants the user or owner of the static authorization object instance access to all leads of type ICML with a security level up to 50.</li> </ul>
CRM_ICMOPE	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this object defines the security level for an investigative activ- ity type. For example, the combination ICM_SECLVL = 50 and ICM_OPETYP = OPR grants the user or owner of the static authorization object instance access to all investigative activities of ac- tivity category OPR with a se- curity level up to 50.
	ICM_OPETYP	Available activity categories for ICM	
	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this object defines the security level
	ICM_INCTYP	Available categories for ICM	<pre>- for an incident type. For example, the combination ICM_SECLVL = 50 and ICM_INCTYP = INC grants the user or owner of the static authorization ob- ject instance access to all in- cidents of activity category INC with a security level up to 50.</pre>

Authorization	Field	Value	Description
CRM_ICMLOC	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this object defines the security level for locations/ objects. For example, the combination <b>ICM_SECLVL = 50</b> grants the user or owner of the static authorization object instance access to all loca- tions/objects with a security level up to 50.
CRM_ICMEMA	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this object de- fines the security level for e- mails. For example, the com- bination IICM_SECLVL = 50 grants the user or owner of the static authorization object instance access to all e-mails with a security level up to 50.
CRM_ICMREL	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this object defines the security level for a relationship type. For example, the combination ICM_SECLVL = 50 and ICM_RELTYP = Z001 grants the user or owner of the static authorization ob- ject instance access to all re- lationships of type z001 with a security level up to 50.
	ICM_RELTYP	Available relationship type for ICM	
CRM_ICMBP	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this ob- ject defines the security level for business partners. For example, the setting <b>ICM_SECLVL = 50</b> grants the user or owner of the static authorization object in- stance access all business partners with a security level up to 50.

Authorization	Field	Value	Description
CRM_ICMBPP	ICM_SECLVL	Allowed customized security levels for ICM	An instance of this ob- ject defines the security level for business partners. For example, the setting <b>ICM_SECLVL = 50</b> grants a security level of 50 for busi- ness partner profiles.
CRM_ICMRLA	ACTVT	Allowed customized ACTVT entries:	This object is used to deter- mine what activities can be
		1 Create	performed on a relationship.
		2 Change	
		3 Display	
		W3 Edit Expunge Date	
CRM_ICMEXP	ACTVT	Allowed customized ACTVT entries:	This object is used to pro- vide users access to the ex- punged data.
		01 Create or Generate	
		02 Change	
		03 Display	
		06 Delete	
ICMS4_OBJ	ACTVT	Allowed customized ACTVT entries:	This object is used to provide access to ICM object.
		01 Add or Create	
		02 Change	
		03 Display	
		06 Delete	
		56 Display archive	
		F4 Display in value help	

Authorization	Field	Value	Description
ICMS4_LOC	ACTVT	Allowed customized ACTVT entries:	This object is used to provide access to ICM location.
		01 Add or Create	
		02 Change	
		03 Display	
		06 Delete	
		56 Display archive	
		F4 Display in value help	

## **Data Access Related Authorization Objects**

Besides ICM specific authorization objects some data access related authorization objects are required and explicitly checked during operations in ICM. To use the complete functionality of ICM these objects must be considered. The table below lists the important authorization objects of this category.

Authorization	Description
B_BUPA_ADR	Business Partner: BP Addresses
B_BUPA_ADR	Business Partner: Authorization Groups
B_BUPA_GRP	Business Partner: Authorization Groups
B_BUPA_RLT	Business Partner: BP Roles
B_BUPR_BZT	Business Partner Relationships: Relationship Categories
B_CCARD	Payment Cards
B_USERSTAT	Status Management: Set/Delete User Status
CRM_BP_ASS	Authorization for Rule Based Assignment
CRM_BPROLE	Business Partner in Service: BP Roles
CRM_CATEGO	Authorization Object for Coherent Categorization
CRM_CO_SE	Authorization Object CRM Order - Bus. Ob. Service Contract
CRM_ORD_LP	Authorization Object CRM Order - Visibility in Org. Model
CRM_ORD_OP	Authorization Object CRM Order - Own Documents

Authorization	Description
CRM_ORD_PR	Authorization Object CRM Order - Business Transaction Type
CRM_TXT_ID	CRM: Text ID
CRMS4_SLSO	Sales Organizational Units of Service Transactions
F_KNA1_APP	Customer: Application Authorization
F_KNA1_BED	Customer: Account Authorization
F_KNA1_GEN	Customer: Central Data
F_KNA1_GRP	Customer: Account Group Authorization
F_LFA1_APP	Vendor: Application Authorization
F_LFA1_BEK	Vendor: Account Authorization
F_LFA1_BUK	Vendor: Authorization for Company Codes
F_LFA1_GEN	Vendor: Central Data
F_LFA1_GRP	Vendor: Account Group Authorization
I_EQTYP	Equipment Category
M_LFM1_EKO	Purchasing Organization in Supplier Master Record
M_MATE_MAR	Material Master: Material Types
M_MATE_MAT	Material Master: Materials
M_MATE_WGR	Material Master: Material Groups
P_ORGIN	HR: Master Data
P_PERNR	HR: Master Data - Personnel Number Check
PLOG	Personnel Planning
PS_RMPSOEH	RMPS: Access Record, Case, Document Special Org. Units
PS_RMPSORG	RMPS: Access Record, Case, Document Org. Assignment of User
PS_RMPSPGE	RMPS TNA: Enhanced Check on Activities
PS_RMPSPSP	RMPS TNA: Status-Dependent Attribute Check
S_SCMG_CAS	Case Management: Case

Authorization	Description	
S_SCMG_FLN	Case Management: Authorization by Field	
S_SCMG_STA	Case Management: Status	
S_SCMG_TXT	Case Management: Text Notes	
S_SERVICE	Check at Start of External Services	
S_SRMGS_CT	Records Management: Authorizations for Document Con- tent	
S_SRMGS_DC	Records Management: Authorization for Documents	
S_SRMGS_PR	Records Management: Authorizations for Attributes	
S_SRMGS_VV	Records Management: Authorizations for Versions and Var- iants	
S_SRMRECST	Records Management: Record: Authorizations for Record Strctr	
S_SRMSY_CL	SAP Records Management : General Authorization Object	
S_SRM_STAT	SRM Status Management: General Authorization Object	
S_SRM_ST_P	SRM Status Management: Auth. Object for Status Profile	
UIU_COMP	CRM UIU Component	
V_KNA1_VKO	Customer: Authorization for Sales Organizations	

## **Other Security-Relevant Information**

The standard settings in SAP S/4HANA Service allow users to search for all business partners. To limit your searches to persons and organizations in Investigative Case Management from the standard objects, see Customizing for Service under ID Industry-Specific Solutions Development Public Sector Development Case Management Persons and Organizations Development Development Persons and Organizations Development Persons and Organizations from Account and Contact Search Development Dev

## **Data Protection and Privacy**

ICM provides specific features and functions to support compliance with the relevant legal requirements and data protection and privacy.

### Logging and Monitoring

ICM is mainly used by law-enforcement authorities, therefore logging and monitoring access to sensitive data is required by law in order to fulfil legal compliance. Following are the tools you can consider for fulfilling the logging and monitoring requirements:

Read Access Logging

SAP delivers sample configurations for applications for ICM through SAP Note 2739669. *Investigative Case Management* logs data of ICM person including the person search and results. It also logs data of ICM person that are displayed on the case, lead, activity, incident, object and locations overview pages.

For more information about RAL, see the Product Assistance for SAP S/4HANA on SAP Help Portal at SAP S/4HANA under Product Assistance Industries Public Services Public Sector Investigative Case Management Authorization and Security in ICM Data Protection Read Access Logging in ICM . You can access the list of logged fields in the following delivered default configurations:

Configuration	Channel	Business Context
SAP_ICM_PERSON_DETAILS	Web UI	Data access log for the ICM person in Web UI
C_ICM_LOCATIONTP_CDS_SRV	SAP gateway	Data access log for person details in the ICM location entity
C_ICM_OBJECTTP_CDS_SRV	SAP gateway	Data access log for person details in the ICM object entity

### • Work load analysis for ICM

SAP workload analysis (transaction STAD) plays a vital role during security audits. Auditors often use this transaction to intersect any possible unauthorized system access.

ICM provides a refined flavor of transaction STAD in a wrapper transaction called STAD\_ICM. This aims at assisting auditors to provide flexible selection screens. Filter parameters like *User*, *Transaction* and *Report* support multiple value filters compared to its predecessor transaction. A default variant DEFAULT\_ICM demonstrates auditors to arrive at a positive list of un-authorized access in an ICM system context to readily act upon.

### ICM Critical Authorizations for User Information System

SAP User Information System (transaction SUIM) summarizes many different SAP authorization aspects in one place.

For more information, see User Information System on SAP Help Portal at User and Role Administration of Application Server ABAP.

#### User Information System analysis for ICM

To detect critical authorizations assigned to a user via a PFCG role, a variant in the SAP User Information System (transaction SUIM) is created. The variant of the SUIM report "Users or Roles with Combinations of Critical Authorizations" (RSUSR008\_009\_NEW) contains critical authorization objects which should not be accessible for users in the ICM. Therefore, the SUIM variant allows to scan PFCG roles for the corresponding authorization objects.

As the SUIM variant is based on the SAP standard authorization objects, it must be used as a reference and adjusted for customer specific objects.

Following are the steps to access the SUIM variant in the ABAP system:

1. Use transaction SUIM and execute the following path:

#### User Information System > User > With Critical Authorizations

2. On the selection screen; choose the option *For Critical Authorizations*, select the variant *SAPICM* and execute again.

For more information on how to use and how to create or adapt SUIM variants for "Users or Roles with Combinations of Critical Authorizations", see the program documentation (SHIFT F1) which you can find after starting the SUIM function.

#### • Auditing in SAP HANA systems

Auditing at HANA provides you with visibility on who did what in the database (or tried to do what) and when. This allows you, for example, to log and monitor read access to sensitive data. For more information, see *Auditing Activity in SAP HANA Systems* in Security Guide for SAP HANA Platform on SAP Help Portal at SAP HANA Platform.

#### **Information Retrieval**

ICM supports information retrieval using SAP NetWeaver component Information Retrieval Framework (IRF). For more technical details, refer to SAP note 2815160.

The following IRF models allow retrieval of ICM entity data with reference to an ICM person.

#### i Note

The IRF entry point for each of the delivered models is an ICM person ID (business partner ID).

Model Name	ICM Entity Name
CA_BUPA	ICM Person and ICM Relationships
CRMS4_ICML/CRMS4_ICMB	ICM Location/Object and ICM Relationships
CRM_ACT_ON	ICM Activity/Incident and ICM Relationships
SCMG	ICM Case/Lead and ICM Relationships

### ${f i}$ Note

Attachments or URLs of the attachments are not part of the above IRF models. Only the metadata of the attachments are available. Administrators can download the attachments by navigating to the corresponding overview pages. The navigation path to download the attachments is as follows:

▶ Open the app (Manage Persons and Organizations app for Person entity, Manage Cases app for case entity and so on) > Go to the overview page > Go to Attachments assignment block > Select the attachments to download > Choose Download >.

For more information about system configuration, see *Setting Up the System for the IRF* on SAP Help Portal at *Information Retrieval Framework (IRF)*.

#### i Note

Relationship data between a person and any other entity is read with the precondition that the ICM entity person is a source, in the entity links between relationship types. You must ensure this while setting up entity links for any custom relationship types in the Customizing for Service under *Industry-Specific SolutionsInvestigative Case Management*.

For more information about information retrieval, see the product assistance for SAP S/4HANA on SAP Help Portal under Product Assistance Industries Public Services Public Sector Investigative Case Management Authorization and Security in ICM Data Protection Information Retrieval.

#### Archiving, Blocking and Deletion

ICM supports Information Life Cycle (ILM) based archiving, blocking and deletion features for all its entities including relationship data. Additionally, ICM provides specialized features called anonymizing person data and expunging of the relationships to control the lifecycle of data.

### i Note

Expunging functionality also deletes person data for outdated expunged relationships.

ICM-related EoP (End of Purpose) checks are made during the BP blocking process. A new application nameICM along with a standard function module CRMS4\_ICM\_BP\_BLOCKING has been registered to perform the check. This prevents ICM data from being accidentally blocked or deleted.

#### i Note

During blocking (Transaction BUPA\_PRE\_EOP), the *Check all applications for EoP* parameter must be marked X to enable invoking of the above check.

For more information about archiving ICM entities, blocking and deletion, see the product assistance for SAP S/4HANA on SAP Help Portal under Product Assistance Industries Public Services Public Sector Investigative Case Management Authorization and Security in ICM Data Protection

#### Archiving of Attachments:

ICM supports Information Life Cycle (ILM) based archiving of documents (DMS based) which are attached to all ICM entities.

The archiving process of SAP Document Management System (DMS) uses the concept of rule inheritance in ILM. The highest retention period of the business object (ICM entity) linked are inherited to the DMS based document. Once the archiving of ICM entity is executed, it also sets the deletion flag for the DMS based documents linked.

# 13.13.5.3.4 Multichannel Foundation for Utilities and Public Sector (Public Sector)

# 13.13.5.3.4.1 Internet Communication Framework Security (ICF)

You should only activate the services that are required by the applications running in your system.

The following services must be activated for Multichannel Foundation for Utilities and Public Sector:

- ERP\_FMCA\_MC (logon user/current user)
- ERP\_FMCA\_MC\_PUBLIC\_SRV

ERP\_FMCA\_MC\_PUBLIC\_SRV is to be used for the anonymous payment or anonymous form submission scenario and needs to be linked to a predefined "SU01" user.

Use transaction **SICF** to activate these services. If your firewalls use URL filtering, also note the URLs used for the services and adjust your firewall settings accordingly.

For more information about ICF security, see the relevant chapter in the ABAP Platform Security Guide.

## 13.13.6 Services

## 13.13.6.1 Engineering, Construction, and Operations

# 13.13.6.1.1 Equipment and Tools Management

## 13.13.6.1.1.1 Authorizations

Equipment and Tools Management (ETM) uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

#### i Note

For more information about how to create roles, see the ABAP Platform Security Guide under User Administration and Authentication.

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used:

Authorization Object	Description
J_3GBLART	Authorizations for document types

Authorization Object	Description
J_3GEQART2	CEM – Equipment Types for Document Category 2
J_3GEMPGR2	CEM - Recipient Groups, Document Category 2
J_3GBEWTP2	CEM – Transaction Types, Document Category 2
J_3GACTVT	CEM Allowed Activities
J_3GABRLST	Call CEM Settlement List for Organizational Units
J_3GDISPGR	MRP Group in Equipment
J_3GDBER	Planning Area in Recipient
J_3G_TCODE	Transaction Code

# 13.13.6.1.1.2 Deletion of Personal Data

### Use

Equipment and Tools Management (ETM) might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use SAP Information Lifecycle Management (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

Application	Provided Deletion Functionality
Equipment and Tools Management (IS-ADEC-ETM)	Archiving Object
	/SAPCEM01
	/SAPCEM02
	/SAPCEM03
	/SAPCEM04
	/SAPCEM05
	/SAPCEM06
	/SAPCEM07
	ILM Object
	SAPCEM_01
	SAPCEM_02
	SAPCEM_07
	Reports
	/SAPCEM/ILM_DELETION_REP_01

### **Relevant Application Objects and Available Deletion Functionality**

### Relevant Application Objects and Available EoP/WUC functionality

Application	Implemented Solution (EoP or WUC)	Further Information
Equipment and Tools Management (IS- ADEC-ETM)	EoP	Checks tables /SAPCEM/BDPO, J_3GBELP

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of business partner master data in Customizing for Cross-Application Components  $\rightarrow$  Data Protection.

# 13.13.6.2 Professional Services

# 13.13.6.2.1 Commercial Project Inception and Lean Staffing

The following guide covers the information that you require to operate Commercial Project Inception and Lean Staffing securely.

# 13.13.6.2.1.1 Introduction

### Introduction

### i Note

This guide does not replace the administration or operation guides that are available for productive operations.

### **Target Audience**

- Technology consultants
- System administrators

This document is not included as part of the Installation Guides, Configuration Guides, Technical Operation Manuals, or Upgrade Guides. Such guides are only relevant for a certain phase of the software life cycle, whereas the Security Guides provide information that is relevant for all life cycle phases.

### Why Is Security Necessary?

With the increasing use of distributed systems and the Internet for managing business data, the demands on security are also on the rise. When using a distributed system, you need to be sure that your data and processes support your business needs without allowing unauthorized access to critical information. User errors, negligence, or attempted manipulation on your system should not result in loss of information or processing time. These demands on security apply likewise to Commercial Project Inception and Lean Staffing. To assist you in securing Commercial Project Inception and Lean Staffing, we provide this Security Guide.

### **About this Document**

The Security Guide provides an overview of the security-relevant information that applies to Commercial Project Inception and Lean Staffing .

#### **Overview of the Main Sections**

The Security Guide comprises the following main sections:

Before You Start

This section references to other Security Guides that build the foundation for this Security Guide.

• Authorizations This section provides an overview of the authorization concept that applies to Commercial Project Inception and Lean Staffing .

# 13.13.6.2.1.2 Before You Start

It is important that you read and understand the information contained in the Authorizations [page 943] section that is specific to Commercial Project Inception and Lean Staffing. In addition, you should be aware of the information listed in the table below:

Fundamental Security Guides

Scenario, Application or Component Security Guide	Most-Relevant Sections or Specific Restrictions
SAP Netweaver Application Server	ABAP Platform Security Guide - All sections
SAP ECC	SAP ERP Central Component Security Guide - All sections

# 13.13.6.2.1.3 User Management and Authentication

SAP ECC Industry Extension Professional Services uses the user management and authentication mechanisms provided with ABAP Platform, particularly the *Application Server ABAP*. Consequently, the security recommendations and guidelines for user management and authentication that are described in the *Application Server ABAP Security Guide* also apply to SAP ECC Industry Extension Professional Services.

### **User Types**

It is often necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively have to change their passwords on a regular basis, but not those users under which background processing jobs run.

User type required for *SAP ECC Industry Extension Professional Services* is Dialog user. Dialog users are Individual users used for SAP GUI for Windows.

# 13.13.6.2.1.4 Authorizations

Use

The business function *Commercial Project Inception and Lean Staffing* uses the authorization concept provided by the AS ABAP. Therefore, the recommendations and guidelines for authorizations as described in the SAP NetWeaver AS Security Guide ABAP also apply to *Commercial Project Inception and Lean Staffing*.

The ABAP Platform authorization concept is based on assigning authorizations to users based on roles. For role maintenance, use the profile generator (transaction PFCG) on the AS ABAP.

### **Standard Roles**

The table below shows the standard roles that are used by Commercial Project Inception and Lean Staffing.

Standard Roles

Role	Description
SAP_SAWE_UNIVERSAL	Maintenance of staff assignments and forecasts
SAP_CATS_LEAN_STAFFING	Maintenance of cross-application time sheet (Web Dynpro application)
SAP_BC_EMPLOYEE	Access to HCM data (for employee search, for example)
SAP_BPR_INT_SALES_REP_14	Maintenance of assignment objects of type "SD order"
SAP_PS_STRUCT	Maintenance of assignment objects of type "project"
SAP_BC_ENDUSER	Non-critical basis authorizations for all users

In addition, users must be assigned to:

- the authorization profile K\_ORDER for the maintenance of assignment objects of the type "internal order"
- the authorization profile I\_PM\_ALL for the maintenance of assignment objects of the type "service order".

#### i Note

As the authorization profiles K\_ORDER and I\_PM\_ALL comprise all available authorizations for internal orders and service orders respectively, we recommend that you narrow the granted authorization range to suit your specific requirements.

### **Standard Authorization Objects**

The table below shows the security-relevant authorization objects that are used by *Commercial Project Inception and Lean Staffing*.

Standard Authorization Objects

Authorization Object	Field	Value	Description
P_ORGIN and P_PERNR (Au-	INFTY	0002	The employee search in the
thorization check for HR info- types)	SUBTY	<blank></blank>	Lean Staffing application and in the Lean Staffing report-
	AUTHC	R	ing lists only employees for whose info type 0002 the user has a read authoriza- tion.
PRS_LS_CUS (new)	ACTVT	02, 03, 06	The system checks this au- thorization object when staff assignments to customers are made.
V_PRS_LS_H (new)	VKORG	VBAK-VKORG	The system checks this au-
	VTWEG	VBAK-VTWEG	thorization object when staff assignments to SD orders
	SPART	VBAK-SPART	are made. The user must
	KDGRP	KNVV-KDGRP	be authorized for the sales area, distribution channel, di-
	KOSTL	VBAK-KOSTL	vision, customer group and
	ACTVT	02, 03, 06	cost center of the SD order.
V_PRS_LS_I (new)	PRCTR	VBAP-PRCTR	The system checks this au-
	ACTVT	02, 03, 06	thorization object when staff assignments to SD orders are made. The user must be authorized for the profit cen- ter of the SD sales document item.
C_PRPS_LS (new)	PS_FKOKR	PRPS-FKOKR	The system checks this au-
	PS_FKSTL	PRPS-FKSTL	thorization object when staff assignments to WBS ele- ments are made. The user must be authorized for the controlling area, cost center and profit center of the WBS element.
	PRCTR	PRPS-PRCTR	
	ACTVT	02, 03, 06	
K_PRS_LS	PRCTR	AUFK-PRCTR	The system checks this au-
	ACTVT	02, 03, 06	thorization object when staff assignments to internal or service orders are made. The user must be authorized for the profit center of the order.

Authorization Object	Field	Value	Description
PRS_LS_FC	EMP_LEVEL	Level 1, 2 or 3	See description below.
	ACTVT	02, 03, 06	

The authorization for staff assignments is based on the assignment object to which it refers; it is independent of the employee for whom the assignment is made. As shown in the table above, different types of assignment objects (SD order, project and so on) use different fields for this authorization.

The authorization for forecasting is based on the employee whose time is forecast; it is independent of the assignment object for which it is made. There are several levels (EMP\_LEVEL) of authorization concerning the employee:

- Level 1: The user is authorized to change and display own forecasts (the forecasts for the employee ID contained in the user's master record).
- Level 2: The user is authorized to change and display forecasts for the members of his or her team (note that level 2 does not necessarily imply level 1). The team is determined on the basis of the employee ID contained in the user's master record, as follows:
- The HCM organizational model is queried (current relationships according to info type 1001, subtype A008; for details, see method CL\_SAWE\_API\_PROVIDER\_FC-> GET\_TEAM\_OF\_EMP). The result of this query is the same for managers and their assistants.
- You can influence the list of employee IDs returned by this query by adding or removing entries in an implementation of the Business Add-In (BadI) SAWE\_AUTHORITY\_CHECK, method TEAM\_OF\_EMPLOYEE.
- If neither the HCM organizational model nor the BAdl implementation is used, the team does not contain any employees.
- Level 3: The user is authorized to change and display forecasts for all employees.

The system checks both authorizations (authorization for staff assignments and authorization for forecasting) in the following cases:

- ACTVT = '02' (change): Checked when the Lean Staffing or Forecasting application is executed in the *change mode* (this refers to the UI-based application and to the A2X Enterprise Services).
- ACTVT = '03' (display): Checked when the Lean Staffing or Forecasting application is executed in the *display-only mode*.
- ACTVT = '06' (delete): Checked when the deletion of an assignment object triggers the deletion of its staff assignments and forecasts (without further user interaction).

This is different from the deletion of individual entries in the Lean Staffing and Forecasting applications, because users who are authorized to delete assignment objects (for example, SD order items) may need this authorization, even if they do not have authorization to execute the Lean Staffing or Forecasting application.

The authorizations for reporting are based on the specific user group 'SAWE', which you can maintain using transaction SQ03. Users who are authorized to analyze employee assignments, resource consumption, employee utilization and skill utilization need to be assigned to this user group.

# 13.13.6.2.1.5 Data Storage Security

#### Use

*Commercial Project Inception and Lean Staffing* stores additional employee-related data besides data stored in the HR Master Data database.

The following additional data can be stored in the respective objects (technical table names in parentheses):

• Employee assignment to projects, customer orders, or internal orders (SAWE\_D\_SA\_HDR and SAWE\_D\_SA\_ITM).

• Employee forecast for the above-mentioned assignments, and also for generic assignments such as training (SAWE\_D\_TIME\_PS and SAWE\_D\_TIME\_PSI).

For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana\_op\_2021 under Product Assistance Enterprise Business Applications Industries SAP for Professional Services Lean Staffing Data Archiving in Lean Staffing

# 13.13.6.2.1.6 Deletion of Personal Data

#### Use

The *Lean Staffing (IS-PRS-LS)* component might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use *SAP Information Lifecycle Management (ILM)* to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 Product Assistance Cross Components Data Protection .

### **Relevant Application Objects and Available Deletion Functionality**

Application	Detailed Description	Provided Deletion Functionality
Lean Staffing (IS-PRS-LS)	For more information, see the prod- uct assistance for SAP S/4HANA on the SAP Help Portal at https:// help.sap.com/s4hana_op_2021 under Product Assistance Enterprise Business Applications Industries SAP for Professional Services Lean Staffing Data Archiving in Lean	Archiving object SAWE_SA ILM object SAWE_SA Report SAWE_SA_CLEAN_CANDIDATE_LIST

### **Relevant Application Objects and Available EoP/WUC functionality**

Application	Implemented Solution (EoP or WUC)	Further Information
Lean Staffing (IS-PRS-LS)	End of Purpose (EoP) check	Class registered for the EoP check: CL_WUC_IS_PRS_LS_EOP_CHECK
		For more information, see SAP note 2390575

### **Configuration: Simplified Blocking and Deletion**

You configure the settings related to the blocking and deletion of customer and vendor master data in Customizing for *Logistics - General* under *Business Partner Deletion of Customer and Vendor Master Data*.

# **13.14 Country-Specifics**

# 13.14.1 Deletion of Personal Data in Business Applications

The country-specific applications in the components of the listed business applications might process data (personal data) that is subject to the data protection laws applicable in specific countries. You can use *SAP Information Lifecycle Management* (ILM) to control the blocking and deletion of personal data. For more information, see the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under Product Assistance Cross Components Data Protection .

For information about the available application objects and deletion functionality, see the country-specific function descriptions in the product assistance for SAP S/4HANA on the SAP Help Portal at https://help.sap.com/s4hana\_op\_2021 under *Product Assistance* by navigating to the specific function you are interested in.

# **13.14.2 Read Access Logging for Electronic Documents**

The Document Compliance Framework provides a RAL (Read Access Logging) channel for Electronic Documents.

The *Electronic Document* channel allows logging to the RAL Manager (transaction SRALMANAGER) in the following cases:

- Preview of eDocuments
- View or export of eDocument files

#### i Note

- OData API is covered by the existing SAP Gateway (OData) RAL OData channel.
- Submission of eDocuments is out of scope for RAL logging.

The *Electronic Document* channel is identified with the following values:

Values for Electronic Document channel

Field Name	Description
EDOC_TYPE	eDocument Type
FILE_TYPE	eDocument: File Type for Read Access Logging
INTERFACE_STRUCTURE	eDocument: File Structure for Read Access Logging

SAP provides the *Electronic Document* RAL channel as well as the connection to the RAL Manager. The call of the RAL logging is done from the Document Compliance Framework. When creating a RAL configuration, the following list of fields is displayed for the *Electronic Document* channel entity:

- Administrative eDocument data (for example, eDocument type or eDocument process)
- Administrative eDocument file data (for example, eDocument file type or eDocument file name)
- eDocument type-specific fields (for example, for Portugal Invoice: Request ID)
- eDocument file content data:
  - If the file structure is filled, then all the fields from the file structure are available for logging.
  - If no file structure is defined, then all the data of the file can be logged without its structure (for example, a PDF file). The Electronic Document channel provides three fields for domain assignment.

When you access the RAL Manager with the *Electronic Document* channel, the system displays, for a given eDocument type, the file types for which RAL is enabled. You can then select the fields that may include sensitive personal data and for which you want to monitor and log read access.

### **Related Information**

Read Access Logging [page 33]

# 13.14.3 Specific Read Access Log Configurations

### Use

In Read Access Logging (RAL), you can configure which read-access information to log and under which conditions.

SAP delivers sample configurations for applications.

You can find the configurations as described in the Read Access Logging [page 33] chapter.

In the following country-specific configurations, fields are logged in combination with additional fields, in the following business contexts:

China

Channel	Configuration	Fields Logged	Business Context
Web Dynpro	Recording: BOE_BANK_ACCOUNTS _OP	<ul><li>BOE_DRAWER_ACCOUNT</li><li>BOE_DRAWEE_ACCOUNT</li></ul>	Logs read access to the <drawee Bank Account&gt; and <drawer bank<br="">Account&gt; fields in bill of exchange documents and reports.</drawer></drawee 
Web Dynpro	Recording: GTI_BANKACCOUNT_W EBDYNPRO	<ul><li>Bank Account</li><li>Payer Bank Account Detail</li><li>Payer Bank Name</li></ul>	Logs read access to the fields of Bank Account, Payer Bank Detail and Payer Bank Name for Golden Tax Interface.
Dynpro	Recording: EPIC_ITEM	BANKN	Logs read access to the <bank Account&gt; field.</bank 
SAP Gateway	Service ID: EPIC_BANK_RECONCI LITION_SRV	<ul><li>BANKN</li><li>CREATED_USER</li></ul>	Logs read access to the <bank Account&gt; and <created user=""> fields.</created></bank 
SAP Gateway	Service ID: EPIC_BANK_RECO_ST ATEMENT_SRV	<ul><li>BANKN</li><li>CREATED_USER</li></ul>	Logs read access to the <bank Account&gt; and <created user=""> fields.</created></bank 

Channel	Configuration	Fields Logged	Business Context
SAP Gateway	Service ID: UI_CN_PAYTREQUISI TION_C	<ul> <li>Supplier bank information         <ul> <li>:Entity                 Types:C_PaytReqSupplie                 rBankDetailVHType:BANK</li>                 :Entity                 Types:C_PaytReqSupplie</ul></li> </ul>	Logs read access to supplier bank in- formation and house bank information in the <i>Create Payment Requisitions -</i> <i>China</i> app.
		rBankDetailVHType:BANK ACCOUNT	
		<ul> <li>Entity</li> <li>Types:C_PaytReqSupplie</li> <li>rBankDetailVHType:PAYE</li> <li>EBANKACCOUNT</li> </ul>	
		House bank information	
		<ul> <li>Entity</li> <li>Types:LineItemsType:HO</li> <li>USEBANK</li> </ul>	
		<ul> <li>Entity</li> <li>Types:LineItemsType:HO</li> <li>USEBANKACCOUNT</li> </ul>	
		<ul> <li>Entity</li> <li>Types:PaymentStrategyT</li> <li>ype:BANKACCOUNT</li> </ul>	
		<ul> <li>Entity</li> <li>Types:PaymentStrategyT</li> <li>ype:HOUSEBANK</li> </ul>	
		<ul> <li>Entity</li> <li>Types:PaymentStrategyT</li> <li>ype:HOUSEBANKACCOUNT</li> </ul>	
		<ul> <li>:Entity Types:RequisitionItemT ype:HOUSEBANK</li> </ul>	
		<ul> <li>Entity</li> <li>Types:RequisitionItemT</li> <li>ype:HOUSEBANKACCOUNT</li> </ul>	

Channel	Configuration	Fields Logged	Business Context
SAP Gateway	Service ID: UI_CN_PAYTREQUISI TION_M	Types:C_PaytReqSupplie rBankDetailVHType:BANK	Logs read access to supplier bank in- formation and house bank information in the <i>Manage Payment Requisitions</i> - <i>China</i> app.
		<ul> <li>Entity         Types:C_PaytReqSupplie             rBankDetailVHType:BANK             ACCOUNT         </li> </ul>	
		<ul> <li>Entity         Types:C_PaytReqSupplie             rBankDetailVHType:PAYE             EBANKACCOUNT         </li> </ul>	
		House bank information	
		<ul> <li>Entity</li> <li>Types:LineItemsType:HO</li> <li>USEBANK</li> </ul>	
		<ul> <li>Entity</li> <li>Types:LineItemsType:HO</li> <li>USEBANKACCOUNT</li> </ul>	
		<ul> <li>Entity</li> <li>Types:PaymentStrategyT</li> <li>ype:BANKACCOUNT</li> </ul>	
		<ul> <li>Entity</li> <li>Types:PaymentStrategyT</li> <li>ype:HOUSEBANK</li> </ul>	
		<ul> <li>Entity</li> <li>Types:PaymentStrategyT</li> <li>ype:HOUSEBANKACCOUNT</li> </ul>	
		<ul> <li>Entity</li> <li>Types:RequisitionItemT</li> <li>ype:HOUSEBANK</li> </ul>	
		<ul> <li>Entity</li> <li>Types:RequisitionItemT</li> <li>ype:HOUSEBANKACCOUNT</li> </ul>	

Italy

Channel	Configuration	Fields Logged	Business Context
Dynpro	Recording: BANK_BP_CUPCIG_IT	BANK_CUP_IT-BANKL ( <i>Bank Key</i> ) BANK_CUP_IT-BANKN ( <i>Bank Account</i> )	Logs read access activities for bank key and bank ac- count on business partner, and CUP/CIG bank assign- ment.

#### Netherlands

Channel	Configuration Description	Fields Logged	Business Context
SAP Gateway (OData)	FI-LOC-AUR-NL / Netherlands Audit Report ACR NL_AUDIT_FILE (Service ID: SRF_REPORTING_TASK)	Document ID (DOCUMENT_ID) Name (NAME) Reporting Entity (REPORTING_ENTITY)	Logs the Netherlands Finan- cial Audit File download for fields that contain sensitive bank data.
		Report Run (REPORT_RUN_ID)	
		Report Category (REP_CAT_ID)	

#### Norway

Channel	Configuration Description	Fields Logged	Business Context
SAP Gateway (OData)	FI-LOC-SAF-NO / Norway SAF-T ACR Accounting Log (Service ID: SRF_REPORTING_TASK)	Document ID (DOCUMENT_ID) Name (NAME ) Reporting Entity (REPORTING_ENTITY)	Logs the SAF-T Norway file download for fields that con- tain sensitive bank data.
		<i>Report Run</i> (REPORT_RUN_ID)	
		Report Category (REP_CAT_ID)	

#### Saudi Arabia

Channel	Configuration	Fields Logged	Business Context
Dynpro	Recording: SAPS_IBAN	IBAN	Logs read access to the field <i>IBAN</i> (International Bank Account Number) (IBAN).
Thailand			
Channel	Configuration	Fields Logged	Business Context
Dynpro			

Channel	Configuration	Fields Logged	Business Context
Dynpro	TH_VAT_BCODE	\$_LIST_CODE	Logs read access to Thailand branch codes when the VAT report is gener-ated.

# 14 **Business Network Integration**

SAP S/4HANA currently supports integration scenarios with the Ariba Network (including Ariba Sourcing via the Ariba Network), and with SAP Fieldglass.

# 14.1 Security Aspects for Connectivity Types

In all of the connectivity types described below, only the on-premise system opens the connection to the Cloud, thus supporting the highest level of security. A proxy or reverse proxy in the demilitarized zone (DMZ) is not required.

The SAP S/4HANA system communicates with the business networks through the HTTPS protocol, encrypting transmitted data.

### **Direct Connectivity**

For **direct** connectivity, SAP S/4HANA always opens the connection by executing the following actions:

- SAP S/4HANA pushes cXML messages to the business networks (synchronous)
- The Polling Agent in SAP S/4HANA fetches pending messages from the business networks (synchronous)

### **Mediated Connectivity**

For **mediated** connectivity, the SAP S/4HANA system connects through SAP PI. The connection functions as follows:

- SAP S/4HANA pushes cXML messages to SAP PI (asynchronous)
- The *Ariba Network Adapter for SAP NetWeaver* triggers its Polling Agent to fetch pending cXML messages from Ariba Network. The Polling Agent in the PI adapter then pushes the cXML messages to the SAP S/4HANA system (asynchronous).

If SAP S/4HANA communicates with Ariba Network through SAP PI, there are no special security requirements.

#### i Note

For mediated connectivity, Ariba provides information on how to communicate with Ariba Network in the *Ariba Network Adapter for SAP NetWeaver Setup Guide*. You can contact Ariba for more information.

# 14.2 Direct Connectivity: SAP S/4HANA as Client

When sending a cXML message to a business network, the sender must authenticate itself:

- SAP Fieldglass supports authentication by client certificate.
- Ariba Network offers authentication with client certificate or with shared secret password. Both authentication methods are also supported by SAP S/4HANA. For more information about the authentication methods on Ariba Network, contact SAP Ariba.

#### i Note

Communication with the Ariba Network and with SAP Fieldglass is based on HTTPS. For HTTPS SSL encryption, SAP Cryptographic Library is required.

For information about installing the SAP Cryptographic Library, go to https://help.sap.com/ s4hana\_op\_2021, enter *The SAP Cryptographic Library Installation Package* into the search bar, press Enter, and open the search result with that title.

### Authentication with Client Certificate (Ariba Network Only)

For authentication with client certificate it is strongly recommended that you use the latest version of the SAP Cryptographic Library (SAPCRYPTOLIB). For more information about latest SAP Cryptographic Library versions, bugs, and fixes see SAP Note 455033

#### i Note

Only certificates in Personal Security Environment (PSE) format can be imported. Certificates in other formats must first be converted to PSE format. The conversion can be done using the command line tool SAPGENPSE. The tool can be installed with SAP Cryptographic Library installation package.

For example, to convert from P12 (Public-Key Cryptography Standards) format to PSE format, enter the following command line:

sapgenpse import\_p12 -v -r <root certificate> -p <Target PSE file> <Source File>

Setting up authentication with client certificate includes the following steps:

- 1. Get the client certificate from a Certification Authority (CA) that is trusted by Ariba.
- 2. Import the private key of the certificate into the SAP S/4HANA system by using *Trust Manager* (transaction STRUST).
  - 1. To store the client certificate in SAP S/4HANA, you have to create a new Client Identity in *Trust Manager*. Proceed as follows:
    - 1. Choose Environment SSL Client Identities, enter **ARIBA** as the identity name and **Ariba Network Client** as the description.
    - 2. Save your entries.
  - 2. Import the private key of the certificate in Trust Manager. Proceed as follows:
    - 1. Select the created **ARIBA** SSL Client ID and choose **PSE** Import to import the PSE file.

- 2. Enter the password for the certificate, if required.
- 3. Save your PSE file by choosing PSE > Save as > SSL Client , and enter **ARIBA** as the SSL Client.
- 4. Navigate to the *Own Certificate* group box on the *Trust Manager* screen, and double-click the certificate to add it to the certificate list. The certificate is now shown in *Trust Manager* in *Certificate List*.
- 3. Import the root certificate into the SAP S/4HANA system by using *Trust Manager*. Proceed as follows:
  - 1. Double-click the SSL Client Identity **ARIBA** that you have created.
  - 2. Navigate to the *Certificate* group box and choose *Import certificate*. Add the imported certificate to the certificate list by clicking *Add to Certificate List*.
- 4. For HTTPS SSL encryption, obtain the server certificate from Ariba. Proceed as follows:
  - 1. Go to buyer.ariba.com.
  - 2. Download the certificate using your browser.
    - For example, if you are using Internet Explorer, choose View Security Report View Certificates . On the Details tab page, choose Copy to File and export it in the Base-64 encoded X.509 format.
  - 3. Import the server certificate into the SAP S/4HANA system using *Trust Manager*.
  - 4. Double click the **ARIBA** SSL Client ID that you have created.
  - 5. Navigate to the *Certificate* group box and choose *Import certificate*. Add the imported certificate to the certificate list by clicking *Add to Certificate List*.
- To activate the changes, restart the Internet Communication Manager (ICM) using transaction SMICM and choose Administration ICM Restart Yes .
   For more information, go to https://help.sap.com/s4hana\_op\_2021, enter Using the ICM Monitor into the search bar, press Enter, and open the search result with that title.
- 6. Configure the Web services in SOA Manager (transaction SOAMANAGER). Find the following consumer proxies:
  - cXMLSynchronousOutboundAdapterMessage\_Out (co\_arbfnd\_prx\_oadp\_out)
  - cXMLGetPendingDataRequest\_Out (co\_ARBFND\_PRX\_GPDQ\_OUT)

In the *Details of Consumer Proxy* group box, navigate to the *Configurations* tab page and select the logical port. In the *Configuration of Logical Port* group box, navigate to the *Consumer Security* tab page, choose the *X.509 SSL Client Certificate* radio button, and enter **Ariba** in the *SSL Client PSE of transaction STRUST* field.

7. For Ariba Network: In the profile of your account on Ariba Network, select the *Certificate* authentication method in the cXML setup and enter the public key of the certificate.

### Authentication with User and Password

To set up authentication with a user and a password, proceed as follows:

 Maintain the user and the password in the *Define Credentials and Endpoints for Ariba Network* Customizing activity or in the *Define Credentials for SAP Fieldglass* Customizing activity, respectively. The password is stored in the secure storage of your SAP S/4HANA system. SAP S/4HANA supports passwords with a maximum length of 36 characters.

#### i Note

According to security requirements, passwords must not be written to logs, protocols, or traces. Therefore, the password is not visible in transactions such as SRT\_MONI where the XML message

monitoring and tracing takes place, as business users can also have authorization for the message monitoring transactions. However, when activating an Internet Communication Framework (ICF) recording using transaction SICF, the system logs the password in the corresponding ICF trace. ICF recording is only intended for administrators and requires the s\_ADMI\_FCD authorization.

**Ariba Network integration only**: For authentication with shared secret password, the shared secret password has to be provided in the Sender element of the cXML payload.

- 2. For HTTPS SSL encryption, obtain the server certificate from the business network. Proceed as follows:
  - 1. Go to buyer.ariba.com or to fieldglass.net, respectively.
  - 2. Download the certificate using your browser.

For example, if you are using Internet Explorer, choose View > Security Report . Choose View Certificates. On the Details tab page, choose Copy to File and export the certificate in the Base-64 encoded X.509 format.

- 3. Import the server certificate into the SAP S/4HANA system using *Trust Manager*.
- Double-click the SSL Client SSL Client (Anonymous) node. Navigate to the Certificate group box and choose Import certificate. Add the imported certificate to the certificate list by clicking Add to Certificate List.
- 3. To activate the changes, restart the Internet Communication Manager (ICM) using transaction SMICM and choose Administration ICM Restart Yes .
- 4. In the profile of your account in the Ariba Network, select the *shared secret* authentication method in the cXML setup.

# 14.3 Direct Connectivity: SAP S/4HANA as Server

No proxy or reverse proxy is required. The asynchronous inbound application service interfaces are called either internally in the SAP S/4HANA system or by SAP PI.

# 14.4 Roles and Authorizations (Ariba Network)

A technical user is required in the SAP S/4HANA system to process messages coming from the Ariba Network. This user must not have the SAP\_ALL authorization. Assign the following roles to this user:

• SAP\_ARBFND\_INTEGRATION The authorization object ARBFND\_ARB is required to execute reports and to process inbound messages. This object can be added by assigning the role SAP\_ARBFND\_INTEGRATION.

- *Process Purchase Orders* (SAP\_MM\_PUR\_PURCHASEORDER) This role provides authorization for purchase orders and is required to process incoming messages that update purchase orders.
- *Process Inbound Deliveries* (SAP\_LE\_INB\_DEL\_PROCESSING). This role provides authorization for inbound deliveries and is required to process incoming messages that create inbound deliveries with receiving point.
- Enter Invoices for Verification in the Background (SAP\_MM\_IV\_CLERK\_BATCH1)

This role provides authorization to post or park incoming invoice documents in the background. Alternatively, you can assign any other role that contains the authorization object  $M_{RECH_WRK}$ .

Users who have to perform supplier-related Customizing activities must have the following authorization objects assigned to their role:

- F\_LFA1\_GEN with activity "O3"
- F LFA1 GRP with activity "03"
- F\_LFA1\_BEK with activity "O3"

Depending on whether you use direct or mediated connectivity, you also have to assign one of the following roles:

- For direct connectivity: Web Service Consumer (SAP\_BC\_WEBSERVICE\_CONSUMER) This role is required for using Web service protocol to communicate in direct connectivity.
- For **mediated** connectivity: *Exchange Infrastructure: Service User for Application Systems* (SAP\_XI\_APPL\_SERV\_USER) This role is required to communicate through XI protocol in mediated connectivity.

To make sure the corresponding profiles are available and active, you must generate the role profiles using transaction PFCG.

# 14.5 Roles and Authorizations (SAP Fieldglass)

A technical user is required in the SAP S/4HANA system to process messages coming from SAP Fieldglass. This user must not have the SAP\_ALL authorization. Instead, you have to do the following:

- 1. Create a role that contains the authorization object ARBFND\_FG, enter your SAP Fieldglass buyer company code in the field FG\_BUY\_CC, and assign this role to the technical user.
- 2. Assign the role *Enter Invoices for Verification in the Background* (SAP\_MM\_IV\_CLERK\_BATCH1) to the technical user. This role provides authorization to post or park incoming invoice documents in the background. Alternatively, you can assign any other role that contains the authorization object M\_RECH\_WRK.
- 3. Depending on whether you use direct or mediated connectivity, you also have to assign one of the following roles:
  - For direct connectivity:

Web Service Consumer (SAP\_BC\_WEBSERVICE\_CONSUMER) This role is required for using Web service protocol to communicate in direct connectivity.

- For **mediated** connectivity: *Exchange Infrastructure: Service User for Application Systems* (SAP\_XI\_APPL\_SERV\_USER) This role is required to communicate through XI protocol in mediated connectivity.
- 4. Users who have to perform supplier-related Customizing activities must have the following authorization objects assigned to their role:
  - F\_LFA1\_GEN with activity "03"
  - F\_LFA1\_GRP with activity "O3"
  - F\_LFA1\_BEK with activity "O3"

To make sure the corresponding profiles are available and active, you must generate the role profiles using transaction PFCG.

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