



Warranty Information

Kaltech Enterprises DBA Digital Watchdog	(referred to as "the Warrantor") warrants the Digital Video Recorder against defects in materials or workmanship as follows.
LABOR	For a period of two (2) years from the date of original purchase, if the Digital Video Recorder is determined to be defective, the Warrantor will repair or replace the unit with new or refurbished product at its option, at no charge
PARTS	<p>In addition, the Warrantor will supply replacement parts for a period of two (2) years.</p> <p>To obtain warranty or out of warranty service, please contact a Technical Support Representative at 1-866-446-3595 Ext 242 Monday through Friday from 9:00 AM to 5:00 PM Eastern.</p> <p>A purchase receipt or other proof of the date of the original purchase is required before warranty service is rendered. This warranty only covers failures due to defects in materials and workmanship which arise during normal use. This warranty does not cover damage which occurs in shipment or failures which a caused by products not supplied by the Warrantor or failures which result from accident, misuse, abuse neglect, mishandling, misapplication, alteration, modification, faulty installation, set-up adjustments, improper antenna, inadequate signal pickup, maladjustment of consumer controls, improper operation, power line surge, improper voltage supply, lightning damage, rental use of the product or service by anyone other than a Digital Video Recorder authorized repair facility or, damage that is attributable to acts of God.</p>
LIMITS AND EXCLUSIONS	<p>There are no express warranties except as listed above. The Warrantor will not be liable for incidental or consequential damages (including, without limitation, damage to recording media) resulting from the use of these products, or arising out of any breach of the warranty. All express and implied warranties, including the warranties of merchantability and fitness for particular purpose, are limited to the applicable warranty period set forth above.</p> <p>Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.</p> <p>If the problem is not handled to your satisfaction, then write to the Address above. Service calls which do not involve defective materials or workmanship as determined by the Warrantor, in its sole discretion, are not covered. Costs of such service calls are the responsibility of the purchaser.</p>

Unauthorized Resellers

Purchase of Digital Watchdog products from an unauthorized reseller may exclude you from Digital Watchdog warranty, service or support. Also, you should be aware that certain unauthorized resellers may have been or will be charged with criminal misconduct.



Digital watchdog cares about your requirements that is why we are in business.

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Tampa, Florida, USA 813.888.9555 Monday through Friday from 8:30 AM to 5:30 PM EST
 Irvine, California, USA Monday through Friday from 8:30 AM to 5:00 PM PST
 Technical Support Hours, Monday through Friday from 8:30 AM to 8:00 PM EST
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