

# STATEMENT OF WORK

DLA GUAM Mobile Wireless Device FY18 Contract  
Defense Logistics Agency, Information Operations Pacific

## 1.0 BACKGROUND

1.1 The Defense Logistics Agency, Customer and Service Readiness Pacific (CSR-Pac) is responsible for the procurement of cellular wireless communication solution for all DLA activities in Guam.

1.2 DLA's footprint in Guam spans multiple sites and military bases throughout the island, occupying buildings ranging from open warehouse spaces to buildings with multiple floors with inner offices, and stairwells. Additionally, DLA employees travel to CONUS and international locations as needed for various projects. The need for DLA's staff to have reliable and immediate cellular wireless communication access at all sites is a critical requirement considered essential to the efficiency, security and/or safety within the organization.

1.3 Through this contract vehicle, DLA plans to contract the selected carrier's equipment for a cellular wireless solution that will provide cellular wireless connectivity for employees throughout the Pacific Area of Responsibility.

## 2.0 GENERAL REQUIREMENTS

2.1 This SOW includes named sites and numerous unnamed sites and buildings on Guam and international sites. The Mobile Service Provider shall provide the appropriate personnel, equipment necessary to perform daily assignments/tasks.

2.2 Provide and Setup, Training and Data Transfer: The Contractor shall provide, setup, training and data transfer as needed for issued devices.

2.3 Documentation: The Mobile Service Provider will provide new equipment for the contract. All equipment provided under this contract will become Government Property at the time of Government acceptance. However, upon delivery, the Government Property Custodian will inventory and barcode all equipment. At the very least, device manuals and quick reference guides must be provided for each device issued.

2.4 The following hardware:

Device Number	Organization	Position	Device Type
685-2097	DLA Energy Guam	Commander	iPhone
685-8072	DLA Disposition Services Guam	General Supply Specialist	iPhone
685-8073	DLA Disposition Services Guam	Environmental Protection Specialist	iPhone
685-8074	DLA Disposition Services Guam	Property Disposal Specialist Supervisor	iPhone
685-8075	DLA Disposition Services Guam	Guam Area Manager	iPhone
686-1386	DLA Installation Support Guam	General Engineer	Cell Phone
688-4786	DLA Distribution Center Guam	Accountable Officer	iPhone
777-4111	DLA Troop Support Guam	Officer-In-Command (OIC)	iPhone
777-4112	DLA Installation Support Guam	General Engineer	Cell Phone
777-4113	DLA Troop Support Guam	Deputy Commander	iPhone
777-4115	DLA Troop Support Guam	Forward Logistic Specialist	iPhone
777-4116	DLA Troop Support Guam	Forward Logistic Specialist	iPhone
777-4117	DLA Troop Support Guam	Forward Logistic Specialist	iPhone
777-4118	DLA Installation Support Guam	Distribution Facilities Specialist	Cell Phone
777-4119	DLA Energy Guam	Deputy Commander	iPhone
777-4129	CSR-Pac Forward Support Guam	IT Support Specialist	Cell Phone

777-4700	DLA Distribution Center Guam	Director	iPhone
777-4701	DLA Distribution Center Guam	Deputy Director	iPhone
777-4702	DLA Distribution Center Guam	Security Officer	Cell Phone
777-4704	DLA Distribution Center Guam	Surveillance Lead	iPhone
777-4705	DLA Distribution Center Guam	Contracting Officer Representative (COR)	iPhone
777-4708	CSR-Pac Forward Support Guam	IT Support Specialist	Cell Phone
777-4709	CSR-Pac Forward Support Guam	IT Specialist	iPhone
777-4712	DLA Distribution Center Guam	Transportation Officer	Cell Phone
777-4715	DLA Distribution Center Guam	Safety Specialist	Cell Phone
777-4717	DLA Distribution Center Guam	Support Services Specialist	iPhone
777-6182	DLA Pacific Guam	DLA LNO to Joint Region Marianas (WSR)	iPhone
777-6183	DLA Energy Guam	Quality Assurance Representative	iPhone
777-6184	DLA Installation Support Guam	Physical Security Specialist	iPhone
777-6185	DLA Energy Guam	Operations NCO	Cell Phone
777-6186	DLA Energy Guam	Supply Planner	Cell Phone
777-6187	DLA Energy Guam	Resolution Specialist	iPhone
788-4783	DLA Energy Guam	Supply Planner	Cell Phone
788-9024	CSR-Pac Forward Support Guam	IT Support	MiFi
788-9025	CSR-Pac Forward Support Guam	IT Support	MiFi

### 3.0 DESCRIPTION OF WORK

#### 3.1 CSR-Pac will:

- Provide funding for the equipment and services.
- Provide iPhone devices
- Issue device and provide technical assistance as needed.

#### 3.2 Service provider will provide the following services:

Description	Qty
iPhone --- Unlimited local calling, texting and data. Unlimited International and US Long distance Calling. Unlimited International and US roaming (voice and data). (9 devices)	9
iPhone --- Unlimited 'Local' calling, SMS/Texting and local data (13 devices)	13
Cell Phone --- Unlimited 'Local' calling, SMS/Texting (11 devices)	11
MiFi Service (2 devices)	2

### 4.0 DELIVERABLES.

Vendor will provide 11 cell phones and 2 MiFi replacement devices.

#### 4.1 DELIVERY POINT

##### Guam

DLA Distribution Center Guam  
ATTN: Lenard Dela Cruz - 777-4709  
Bldg 2118 Receiving Whse 9  
Sumay Drive  
Santa Rita, GU 96915-1000

## **5.0 SPECIAL REQUIREMENTS**

The period of performance for Mobile Wireless service begins September 21, 2017 through September 20, 2018. During the Period of Performance, the Service Provider will furnish DLA monthly billing statements timely to the Contracting Officer Technical Representative (See Section 1.4) so that charges for services can be verified. If monthly billing statements are not received timely, DLA requests that Mobile Service billing officials immediately inform the organization of the issue and expected time when billings are to be received. Should there be a delay in billing; DLA will suspend such payment until such issues are resolved. Should the billing for services contain errors, DLA representative will work with the Mobile Service billing officials to correct them. DLA reserves the right to withhold payment for services until billing for services reflect the correct amount owed.

## **6.0 TASK MONITOR**

Lenard Dela Cruz, telephone: 671-777-4709, email [lenard.delacruz@dla.mil](mailto:lenard.delacruz@dla.mil)