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Commission



FLASH EUROBAROMETER 419

QUALITY OF LIFE IN EUROPEAN CITIES 2015

JANUARY 2016

*Regional and
Urban Policy*

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This survey was conducted by TNS Opinion at the request of the European Commission, Directorate-General for Regional and Urban Policy, and was co-ordinated by the European Commission, Directorate-General for Communication ("Eurobarometer» Sector) and Directorate-General for Regional and Urban Policy ("Competence Centre Inclusive Growth, Urban and Territorial Development").

The annexes can be consulted on the EUROPA website at:

http://ec.europa.eu/regional_policy/activity/urban/audit/index_en.cfm (INFOREGIO)

or

http://ec.europa.eu/public_opinion/index_en.htm (Flash Eurobarometer reports)

This survey complements the work which is being carried out in the context of the European Urban Audit.

For more information on the Urban Audit:

http://ec.europa.eu/regional_policy/en/policy/themes/urban-development/audit/

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QUALITY OF LIFE IN EUROPEAN CITIES **2015**

FLASH EUROBAROMETER 419

JANUARY 2016
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FOREWORD

I am pleased to present the results of the latest Eurobarometer survey on the “Perception of Quality of Life in European Cities”, conducted every three years since 2004.

For this survey more than 40,000 people were interviewed in 79 cities and in 4 greater cities, allowing comparisons with previous surveys. This survey has quite a unique focus on quality of life. People rated the quality of services such as education, cultural and sport facilities as well as public transport and administrative services. People are also asked which mode of transport they use most frequently, whether they agree or disagree with statements on urban safety, air and noise pollution and whether migration is perceived as an asset.

Some findings give a positive picture of our European cities and demonstrate improvements. For example, in Budapest and in Cracow, there has been an increase of 20% of those who have a positive perception of public transport in their city, compared to 2012. Satisfaction with health care services provides another example of such positive evolution, notably in Braga, Iraklion and Piatra Neamț. Other findings point to on-going problems. For example, finding good housing at a reasonable price is perceived as a challenge by a majority of respondents, and this difficulty is perceived as particularly severe in capitals. In only one city out of five people agree that it is easy to find a job in their city. Amongst a list of issues respondents consider that ‘health services’ followed by ‘unemployment’ and ‘education and training’ are the three most important issues for their city. Hence, this survey shows some of the areas which deserve particular attention.

I hope the findings will inspire all actors and stakeholders involved in urban development to implement a holistic approach to social, economic, cultural and environmental challenges. In this respect, the European Union provides support to urban areas to address some of the identified issues. In particular, the 2014-2020 Cohesion Policy will invest heavily in urban areas. For instance, it dedicates about €15 billion, directly managed by city authorities, to investments in sustainable urban development.

Since 1973 the Commission has been monitoring the evolution of public opinion in the Member States on a wide range of topics. I hope this new survey will provide food for thought in analysing and comparing how our European cities perform.

A handwritten signature in red ink that reads "Crețu".

Corina Crețu
European Commissioner
for Regional Policy

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INTRODUCTION

This Flash Eurobarometer, "Quality of life in European cities" (No 419), was conducted at the request of the Directorate-General for Regional and Urban Policy to get a snapshot of people's opinions on a range of urban issues. Earlier surveys were conducted in 2004, 2006, 2009 and 2012.

The survey was conducted in a total of 79 European cities. In four of these, an additional sample provided extra data, which allowed analysis of the perception of quality of life in "Greater Paris", "Greater Lisbon", "Greater Athens" and "Greater Manchester". We refer to '83 cities' throughout the report, although a more accurate terminology would be '79 cities and 4 Greater cities'¹. A complete list of these cities is included in the annexes.

This survey included all capital cities of the countries concerned (except for Switzerland), together with between one and six more cities in the larger countries. In each city, around 500 citizens were interviewed.

This survey was carried out by the TNS Political & Social network in the 28 Member States of the European Union, as well as Turkey, Iceland, Norway and Switzerland, between 21st of May and 9th of June 2015. Some 40,798 respondents from different social and demographic groups were interviewed via telephone (landline and mobile phone) in their mother tongue on behalf of the European Commission, Directorate-General for Regional and Urban Policy. The methodology used is that of Eurobarometer surveys as carried out by the Directorate-General for Communication (DG COMM "Strategy, Corporate Communication Actions and Eurobarometer" Unit). A technical note on the manner in which interviews were conducted by the institutes within the TNS Political & Social network is appended as an annex to this report. Also included are the interview methods and confidence intervals².

¹ In 2011, work carried out by the European Commission's Directorate-General for Regional and Urban Policy (DG REGIO), Eurostat and the OECD resulted in a harmonised definition of cities and their surrounding areas. A city consists of one or more local administrative unit (LAU) where the majority of the population lives in an urban centre of at least 50,000 inhabitants (previously known as the core city). A greater city is an approximation of the urban centre when this stretches beyond the administrative city boundaries (previously referred to as the kernel). The boundaries of each greater city in this survey derived from this definition.

² The results tables are included in the annex. It should be noted that the total of the percentages in the tables of this report may exceed 100% when the respondent has the possibility of giving several answers to the question.

MAIN FINDINGS

PEOPLE'S SATISFACTION WITH THEIR CITY

Overall, there is a high level of satisfaction with regard to the cities in which respondents live

- In all except 6 cities, at least 80% of respondents say that they are satisfied to live in their city.
- Oslo, Zurich (both 99%), Aalborg, Vilnius and Belfast (all 98%) record the highest levels of satisfaction. By contrast, satisfaction is below 80% in Istanbul (65%), Palermo, Athina (both 67%), Greater Athens (71%), Napoli (75%) and Miskolc (79%).
- Satisfaction with the place where respondents live and a feeling of safety, in their neighbourhood and particularly in the city as a whole, are the features that show the highest correlation with overall satisfaction of living in a city.
- Compared with the 2012 survey, the level of satisfaction is stable in most of the cities. The largest increases in satisfaction are in Athina (67%, +15) and Greater Athens (71%, +15), while satisfaction has fallen the most in Istanbul (65%, -14).

There are significant differences between cities in the level of satisfaction regarding public transport

- In around half of the cities, at least three-quarters of respondents are satisfied with public transport in their city, the highest levels of satisfaction being in Zurich (97%), Wien (95%) and Helsinki (93%). On the other side, in 9 cities, fewer than half of respondents say they are satisfied with public transport in their city: Bucuresti (48%), Valletta (46%), Reykjavik, Kosice, Oulu (all 45%), Lefkosia (41%), Napoli (33%), Roma (30%) and Palermo (14%). Satisfaction is generally high in German and Swiss cities and low in Italian cities.
- In comparison with 2012, a number of cities have recorded large positive evolutions, most notably Miskolc (65%, +25) and Budapest (67%, +22). At the other end of the scale, very few cities recorded significant negative evolutions, with the largest decreases observed in Riga (67%, -14) and Kosice (45%, -12).
- There is a considerable variation between cities in the proportion of respondents saying they use public transport on a daily basis: while 80% do so in Paris, in Lefkosia only 5% of respondents say they use public transport on a daily basis.

The level of satisfaction with health care services shows large variations between cities

- In 10 cities (Zurich, Groningen, Antwerpen, Graz, Lille, Amsterdam, Bordeaux, Strasbourg, Geneva and Liege), at least 9 respondents out of 10 are satisfied with the health care services of their city and in 34 cities the level of satisfaction is at least 80%. Satisfaction is generally high in Belgian, German and French cities.

- Nevertheless, at least half of respondents are dissatisfied with this dimension in 16 cities, including 7 EU capitals (Athina, Warszawa, Budapest, Bucuresti, Riga, Bratislava and Roma).
- Compared with 2012, the level of satisfaction tends to be relatively stable in most of the cities with the largest increase recorded in Braga (72%, +14), and the most marked negative trend seen in Istanbul (57%, -15).

A generally high level of satisfaction with sports facilities

- In 34 cities, the level of satisfaction equals or exceeds 70%. Oulu (85%), Reykjavik, Helsinki, Antwerpen and Luxembourg (all 84%) record the highest levels of satisfaction.
- In only 3 cities do a majority of respondents say they are dissatisfied with the sports facilities of their city: Palermo (61%), Napoli (60%) and Athina (55%).
- A comparison with the 2012 results shows significant positive evolutions in some cities. The highest increases can be seen in Bialystok (75%, +19), Krakow (75%, +15), Kosice and (55%, +14).

A majority of respondents in all but one city are satisfied with their city's cultural facilities

- In 15 cities, the level of satisfaction is at least 90%, and in 64 cities at least 7 respondents out of 10 are satisfied with the cultural facilities of their city. Respondents in Wien (97%), Zurich (95%), Helsinki (94%), Leipzig, Malmo and Graz (all 93%) are the most satisfied.
- Valletta (34%) is the only city where fewer than 50% of respondents say that they are satisfied with their city's cultural facilities.
- The level of satisfaction has been relatively stable in most of the cities since 2012.

Satisfaction with schools and educational establishments is low in many EU capitals

- In 17 cities, at least 80% of respondents are satisfied with the city's educational facilities. Satisfaction is at its highest in Groningen, Rennes (both 88%), Braga (87%), Antwerpen (86%) and Zurich (85%). French cities score highly on this issue.
- The highest dissatisfaction levels are recorded in Palermo (49%), Istanbul and Diyarbakir (both 47%), the only cities where more than 4 out of 10 respondents say they are dissatisfied.
- There are 7 EU capitals among the 10 lowest-ranked cities. The lowest rated EU capitals are Sofia and Bucuresti (47% and 48% satisfied respectively).
- The level of satisfaction has been relatively stable in most of the cities since 2012.

Satisfaction regarding the state of streets and buildings in respondents' neighbourhoods is low in many EU capitals

- In 33 cities, levels of satisfaction exceed 70%, and in 17 cities at least 80% of respondents are satisfied with the state of streets and buildings in their neighbourhood. The highest satisfaction levels can be seen in Zurich (93%) and Stockholm (90%) while several Italian cities record the lowest levels of satisfaction.
- Indeed, the highest levels of dissatisfaction are observed in three Italian cities: Roma (80%), Palermo (78%) and Napoli (78%).
- In 7 EU capitals (Roma, Sofia, Athina, Lisboa, Bucuresti, Valletta and Madrid), less than half of respondents are satisfied.
- Since 2012, there have been large decreases in satisfaction in Reykjavik (52%, -29) and in Torino (44%, -15).

Satisfaction with public spaces such as markets, squares and pedestrian zones is generally high

- Satisfaction is at 70% or more in 67 cities, and in 4 cities (Rotterdam, Malmo, Oviedo and Bordeaux) at least 9 respondents out of 10 are satisfied with public spaces.
- Dissatisfaction outweighs satisfaction in 5 cities: Athina (64% dissatisfied), Palermo (57%), Valletta (53%), Greater Athens, Napoli (both 51%). In general, the lowest satisfaction ratings tend to be in Southern and Eastern Europe.
- EU capitals do not rank well on this dimension: none are among the 10 best-ranked cities and 6 EU capitals are among the 12 worst-ranked cities.
- There have been large decreases in satisfaction with public spaces since 2012 in Piatra Neamt (61%, -29) and Istanbul (51%, -17).

Satisfaction regarding the availability of retail shops is generally high

- In 78 cities, at least three-quarters of respondents are satisfied with this aspect; respondents in Krakow, Vilnius, Gdansk and Malmo (all 95%) express the highest levels of satisfaction.
- Satisfaction is below 75% only in Madrid, Reykjavik, Greater Lisbon, Lisboa and Barcelona.
- Three cities in Poland are among the 7 highest satisfied cities, while the 10 cities with the lowest satisfaction levels include 4 in Spain.
- Comparing with 2012, the level of satisfaction is relatively stable in most of the cities. Only the Greek cities show significant rises in satisfaction, with the largest in Athina (85%, +15).

PEOPLE'S VIEWS ABOUT THEIR CITY

In only 14 cities do a majority of respondents say that it is easy to find a job in their city

- Respondents are most likely to agree that it is easy to find a job in Praha (72%), Cluj Napoca (67% agree), Munchen (62%) and Bratislava (62%).
- At the other end of the scale, there are 10 cities where more than 8 out of 10 respondents disagree with this statement. Respondents are most likely to disagree in 3 Italian cities: Palermo (96%), Napoli (93%) and Torino (85%), as well as in Spanish and Greek cities.
- Compared with 2012, views have become more positive in a number of cities, most strikingly Cluj Napoca (67% agree, +25), Dublin (46%, +24), Belfast (39%, +19), Sofia (58%, +18), London (50%, +16) and Krakow (43%, +16).

Finding good housing at a reasonable price is perceived as a challenge by most respondents in more than half of the cities surveyed, and this difficulty is perceived as particularly severe in capitals

- In 45 cities, more than half of respondents disagree that it is easy to find good housing at a reasonable price.
- This difficulty is particularly severe in capitals. In 9 EU capitals, more than 80% of respondents perceive difficulty in this respect (Paris, Stockholm, Helsinki, Amsterdam, Kobenhavn, Luxembourg, Berlin, London and Dublin), and in only one (Athina, 62%) do an absolute majority of respondents agree that it is easy to find good housing at a reasonable price.
- The highest levels of agreement are recorded in Oulu (71%), Braga (64%), Malaga and Athina (both 62%), while the highest levels of disagreement are recorded in Paris (95%), Munchen (93%), Greater Paris, Geneva (both 92%) and Stockholm (91%).
- There have been some large changes since 2012. More positive views on housing can be seen in Zagreb (50%, +17), Rennes (43%, +15), Torino (42%, +12) Ljubljana (27% disagree, +12), Napoli (51%, +11) and Antwerpen (36%, +11) Respondents have become less positive in Dublin (12%, -24), Istanbul (19%, -19), Budapest (33%, -14), Antalya (49%, -13), Leipzig (50%, -12) and Miskolc (52%, -12).

The presence of foreigners is generally viewed as positive

- In all but 5 of the cities surveyed, an absolute majority of respondents agree that the *presence of foreigners* is good for the city. In 57 cities, at least 70% of respondents agree with this statement.

- Respondents are most likely to agree in Cluj-Napoca (91%) and Kobenhavn (90%), while levels of disagreement are highest in Istanbul (55%), Athina, Greater Athens, Torino (all 53%) and Ankara (52%). All 6 Italian cities in the survey are among the 15 lowest ranking cities on this question.
- Comparing with 2012, opinion about the presence of foreigners in the city have become more positive in Lefkosia (54%, +19), Irakleio (65%, +17), Braga (87%, +16), Athina (41%, +15), Greater Athens (41, +15). On the other side respondents have become significantly more negative in Istanbul (43% -25), Ankara (45%, -20) and Sofia (57%, -17).
- On the question of whether *foreigners are well integrated*, only 7 cities record a level of agreement of more than 70%, and in 33 cities less than half of respondents agree.
- The highest levels of agreement with this statement are in Zagreb (77%) and Cluj Napoca (73%). At least half of respondents disagree that foreigners are well integrated in 11 cities (Athina, Greater Athens, Malmo, Roma, Istanbul, Stockholm, Sofia, Torino, Berlin, Wien and Antwerpen).
- Since 2012, opinion on the question of whether *foreigners are well integrated* show a significant increase in Berlin (40%, +10). On the other side it has dropped significantly in Istanbul (33%, -28), Sofia (31%, -18), and Ankara (46%, -16).

A majority of respondents feel safe in almost all cities

- In most (52) of the cities surveyed, at least three-quarters of respondents say they *feel safe in their city*. The highest levels of agreement with this statement are in Zurich (97%), Munchen, Oviedo and Aalborg (all 96%).
- In 7 cities, a majority express a negative opinion on safety in their city: Greater Athens (63%), Athina (62%), Istanbul (59%), Sofia (57%), Liege (55%), Roma (54%) and Marseille (52%).

Compared with 2012, respondents are much more likely to feel safe (in both their neighbourhood and in their city) in Athina and Geneva. Feelings of safety have declined on both measures in Roma and Bologna.

In all cities, the majority of respondents say they *feel safe in their neighbourhood*, and in 30 cities, this applies to at least 90% of respondents. Respondents in Nordic countries are most likely to say they feel safe in their neighbourhood.

Trust in fellow citizens is high in more than three-quarters of cities

- In 35 cities, at least 70% of respondents agree that *most people in their city can be trusted*, and in 66 cities at least 50% of respondents agree. Trust is highest in Oulu (92%), Aalborg (91%) and Reykjavik (90%).
- Among the 17 cities where less than half of respondents say they trust people in their city are 10 EU capitals: Sofia (34%), Athina (34%), Bratislava (35%), Bucuresti (35%), Budapest (38%), Praha (42%), Warszawa (45%), Roma (47%), Lefkosia (49%) and Paris (49%).
- The largest increases in agreement can be seen in London (69%, +14), Vilnius (66%, +14), Athina (34%, +14) and Glasgow (85%, +11).

- In all cities, the majority of respondents agree that *most people in their neighbourhood can be trusted*, and in 11 of the cities surveyed at least 90% of the respondents agree with this statement.

Contrasting views on the city's administrative services

- In 50 of the cities surveyed, a majority of respondents consider that *their city's administrative services help people efficiently*. In 4 cities, the level of agreement equals or exceeds 70%: Luxembourg (80%), Zurich (78%), Belfast (71%) and Aalborg (70%).
- By contrast, in 16 cities at least half of respondents disagree that the city's services help people efficiently and in 5 of them the level of disagreement exceeds 60%: Berlin and Bratislava, as well as 3 Italian cities: Palermo, Napoli and Roma.
- In 65 cities, a majority of respondents consider that *their city's administrative services can be trusted*, and in 12 cities at least three-quarters agree. Zurich (90%), Luxembourg (87%), Graz (83%) and Oslo (80%) have the highest levels of agreement, while Roma (26%), Palermo, Bratislava (both 27%) and Napoli (29%) have the lowest.
- On both measures, EU capitals generally register lower ratings than other cities covered by the survey, with Roma and Bratislava ranked the lowest of the EU capitals.
- Since 2012, views have become more positive towards both aspects of administrative services in Zagreb and Greater Athens.

ENVIRONMENT

Air quality is the aspect on which views diverge the most

- In 61 cities, a majority of respondents are satisfied with air quality, and in 20 of these cities the level of satisfaction is at least 80%. Satisfaction is highest in Rostock (94%), Groningen, Bialystok (both 92%) and Zurich (91%).
- At the other end of the scale, at least 50% are dissatisfied in 20 cities. Dissatisfaction with air quality is particularly high in Krakow (83%), Ostrava (76%) and Bucuresti (75%). There are 9 EU capitals among the 20 least satisfied cities.
- Compared with the 2012 survey, large increases in satisfaction with air quality can be seen in Praha (59%, +20), Miskolc (54%, +19), Graz (46%, +17), Ostrava (23%, +17) and Ljubljana (76%, +15). The largest decrease in satisfaction is seen in Greater Paris (27%, -12).

Noise level varies in importance as an issue

- In 62 cities, a majority of respondents are satisfied with noise levels, and in 37 of these cities the level of satisfaction is at least 70%. Satisfaction is highest in Oulu (88%) Newcastle and Aalborg (both 87%). UK cities generally score highly on this dimension.

- At the other end of the scale, more than half of respondents are dissatisfied in 17 cities. Dissatisfaction with the noise level is particularly high in Istanbul (72%), Bucuresti (67%), Palermo and Athina (both 66%). There are 10 EU capitals among the 20 least satisfied cities.
- There have been some significant increases in satisfaction with noise levels since the 2012 survey, most notably in Ostrava (65%, +14) and Madrid (45%, +14).

Views on *cleanliness* vary considerably between cities

- In 60 cities a majority of respondents are satisfied with the state of cleanliness of their city and in 32 cities the level of satisfaction is at least 70%. The highest levels are recorded in Oviedo (95%), Luxembourg (95%), Zurich (92%) and Bialystok (91%).
- In 21 cities a majority of respondents are dissatisfied with the cleanliness of their city. The highest dissatisfaction levels are recorded in Palermo (92%) and Roma (91%).
- Three EU capitals are among the 6 most satisfied cities (Luxembourg, Wien and Ljubljana), while 11 EU capitals are among the 20 cities with the lowest levels of satisfaction.
- Compared with 2012, several cities show large increases in satisfaction, with the highest in Vilnius (78%, +17), Tallinn (76%, +16), Ostrava (59%, +15) and Miskolc (49%, +15). Some of the largest decreases in satisfaction are in Italian cities, most notably in Roma (9%, -16) and Bologna (49%, -11).

Satisfaction with *green spaces* is generally high

- In 64 cities the level of satisfaction is at least 70% and in 53 of the cities it equals or exceeds 80%. Respondents in Malmo (97%), Munchen and Bialystok (both 95%) express the highest levels of satisfaction with their city's green spaces.
- The level of dissatisfaction exceeds 50% in only 7 cities: Napoli, Athina (both 70%), Irakleio (69%), Palermo (68%), Greater Athens (56%), Valletta (55%) and Istanbul (51%).
- Compared with 2012, the largest improvements are registered in Kosice (73%, +18), Ostrava (84%, +12) and Braga (67%, +12), while satisfaction has fallen sharply in Istanbul (49%, -12), Palermo (31%, -9) and Irakleio (30%, -8).

Many cities show a large increase since 2012 in the number of people who feel that *their city is involved in fighting climate change*

- In around two-thirds of the cities, a majority agrees with the statement that "their city is involved in fighting climate change", and in 9 cities the level of agreement equals or exceeds 70%. The highest agreement rates are in French cities: Bordeaux (82%), Strasbourg (81%) and Rennes (76%).
- By contrast, more than half of respondents disagree with this statement in 8 cities, with the highest levels in Madrid (63%), Palermo (61%), Athina (60%) and Riga (58%). There are 7 EU capitals among the 10 lowest ranking cities.

- The largest increases in agreement are recorded in Krakow (60%, +21), Zagreb (51%, +15), Graz (67%, +13), Wien (75%, +12) and Malaga (58%, +11). By contrast, Istanbul (41%, -17), Brussel/Bruxelles (49%, -10) and Ankara (52%, -10) record the most substantial falls.

PEOPLE'S PERSONAL SITUATION

In around half of the cities, at least 9 out of 10 respondents say they are *satisfied with the lives they lead*

- Oslo, Zurich (both 98%), Reykjavik, Antwerpen and Graz (all 97%) are the cities where respondents are most likely to be satisfied with the life they lead. All 8 Nordic cities are ranked within the top 15 cities with regards to life satisfaction.
- The lowest satisfaction levels are recorded in Athina (60%), Greater Athens (62%), Irakleio (66%), Miskolc (67%) and Budapest (72%).
- Compared with the 2012 survey, satisfaction levels have slightly increased in most cities, with the larger increases recorded in Athina (60%, +15), Greater Athens (62%, +12), Vilnius (89%, +12), Valletta (86%, +11) and Budapest (72%, +11).

In all the cities surveyed, a majority of respondents are *satisfied with the place where they live*

- In 63 cities, at least 90% of respondents are satisfied with the place where they live, with levels of satisfaction highest in Zurich (99%), Aalborg and Oslo (both 98%).
- People in Athina (63%) demonstrate by far the lowest levels of satisfaction with the place where they live, followed by Greater Athens, Palermo (both 76%), Napoli (77%) and Istanbul (78%).
- Most cities register only slight increases in satisfaction compared with the 2012 survey.

There have been some large increases since 2012 in respondents' satisfaction concerning the financial situation of their household

- In 25 cities, more than 80% of respondents say they are satisfied with their financial situation. Levels of satisfaction are highest in Zurich (92%), Aalborg, Oslo (both 91%) and Stockholm (90%).
- In 5 cities, less than half of respondents are satisfied with the financial situation of their household. In Athina and Greater Athens, the majority of respondents are 'not satisfied' (67% and 63% respectively). Satisfaction levels are among the lowest in cities in Greece and Portugal.
- There have been some large increases since 2012 in satisfaction with the household's financial situation. In particular, satisfaction has risen very significantly in Valletta (75%, +21), Riga (63%, +19), Vilnius (70%, +16), Budapest (58%, +16) and Tallinn (75%, +15).

Satisfaction with the personal job situation varies considerably from city to city

- More than three-quarters of respondents are satisfied in 16 cities, with the highest ratings seen in Graz (85%) and Zurich (83%). French cities also score particularly highly on this aspect.
- Satisfaction is below 50% in 6 cities: Miskolc (44%), Athina, Greater Athens (both 45%), Irakleio (47%), Piatra Neamt and Budapest (both 49%).
- Compared with 2012, respondents are now much more likely to be satisfied with their personal job situation in Riga (76%, +17) and Valletta (51%, +15).

MOST IMPORTANT ISSUES FACING YOUR CITY³

Health services, unemployment and education and training are perceived as the most important issues for their city

- These three aspects are ranked above safety, public transport, road infrastructure, air pollution, housing, social services and noise.
- In 63 cities, **health services** are cited as one of the three most important issues and are identified as the top issue in 27 cities.
- **Unemployment** is cited as one of the top three most important issues in 52 cities and ranks top in 23 of them.
- In 59 cities, **education and training** is cited among the three most important issues and in 18 cities it ranks highest.
- In 15 cities **safety** is cited among the three most important issues and in 2 cities it ranks highest, while **air pollution** is among the three most important issues in 13 cities and ranks highest in 5 cities. **Housing** is among the three most important issues in 12 cities and ranks highest in 6 cities.

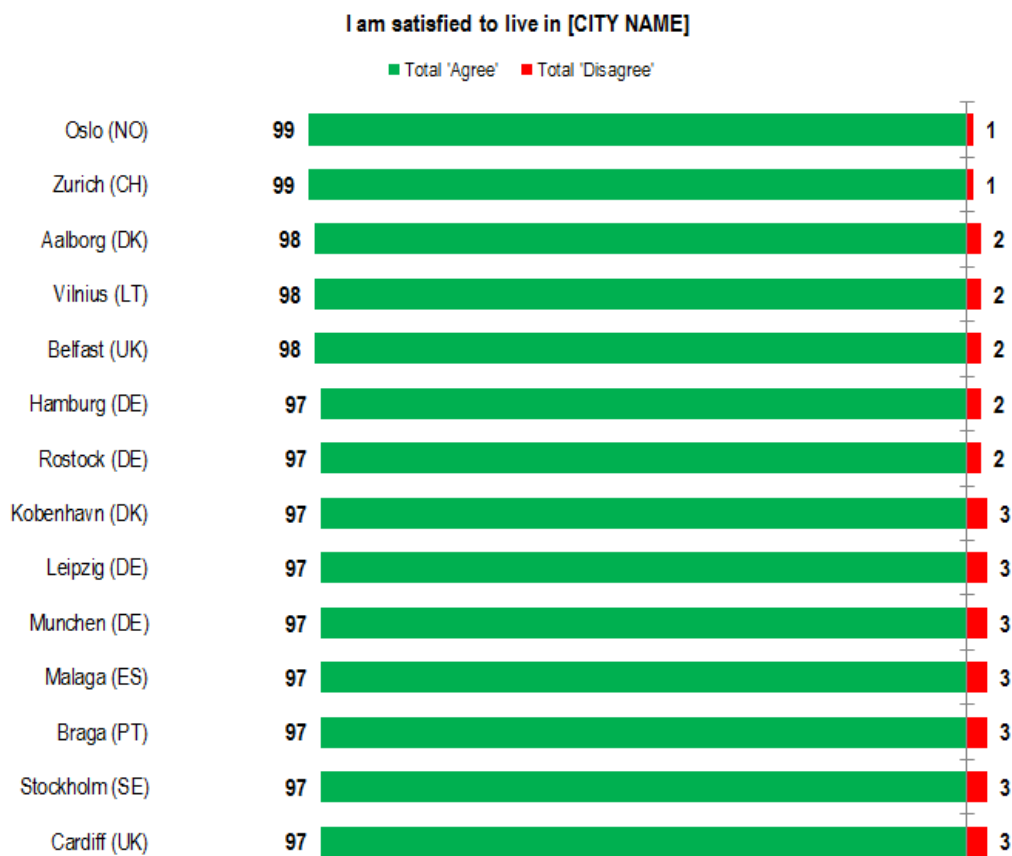
³ Respondents were asked to identify the three most important issues for their city from a list of 10.

I. PEOPLE'S SATISFACTION WITH LIVING IN THEIR CITY

1. I am satisfied to live in my city

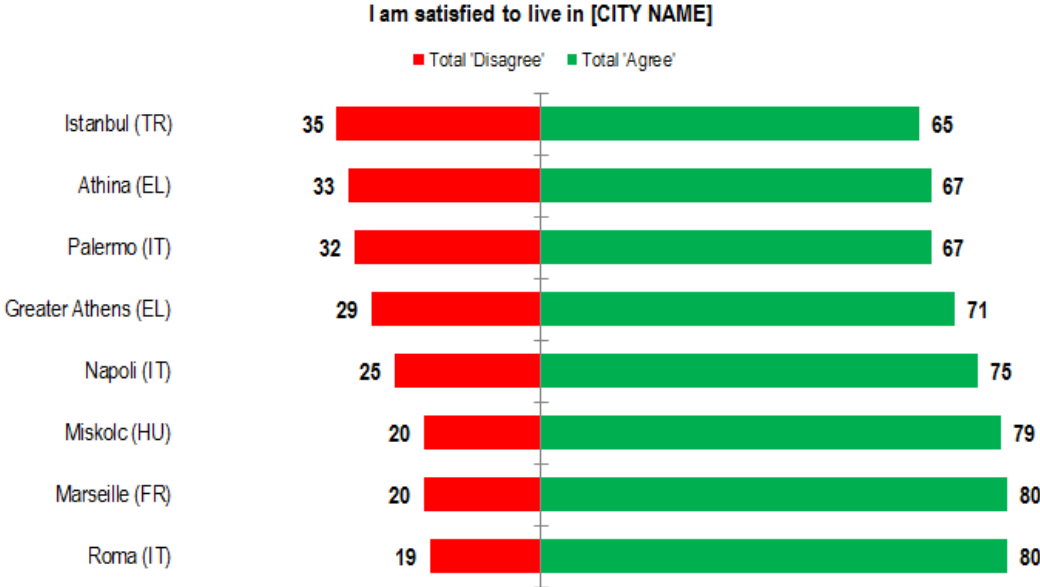
The first indicator of the quality of life in European cities analysed in this survey is the overall satisfaction of respondents with living in their city⁴. The results of this question show a high level of satisfaction. In 23 cities, the level of agreement exceeds 95% and in 54 cities it exceeds 90%.

Among the 83 cities included in the survey, Oslo and Zurich are ranked first with 99% agreeing with the statement. Aalborg, Vilnius and Belfast (all 98%) are the first ranked EU cities.

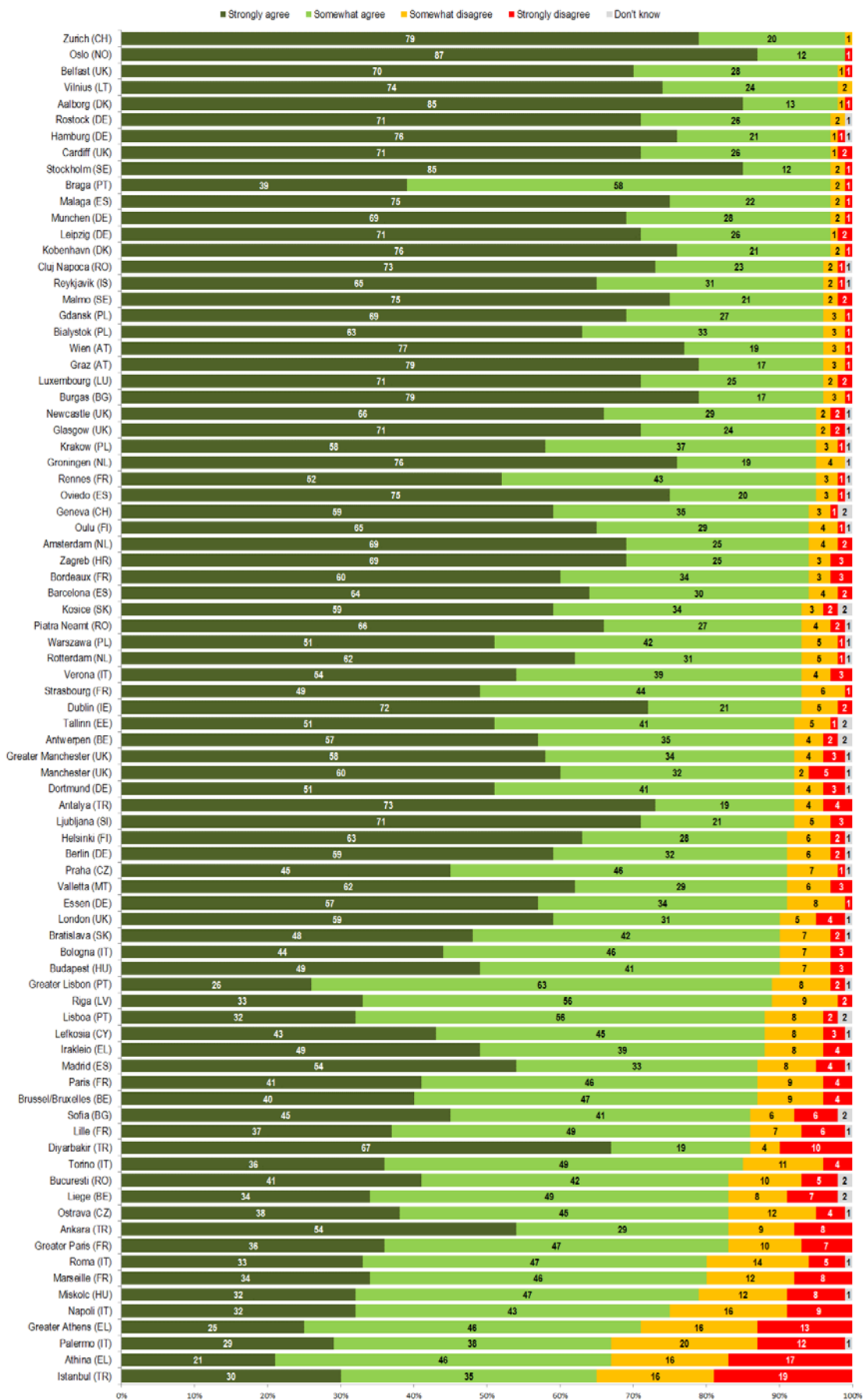


⁴ Q2.1 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? – I'm satisfied to live in [CITY NAME].

Over 80% of respondents declare themselves “satisfied” in all but 8 cities. Indeed, relatively high levels of dissatisfaction are observed in only a few cities: Istanbul (35%), Athina (33%), Palermo (32%), Greater Athens (29%), Napoli (25%), Miskolc (20%) and Marseille (20%).


























Q2.1 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **I am satisfied to live in [CITY NAME]**



Satisfaction with living in their city is more likely to be lower in capital cities than in the other cities included in the survey. Among the 25 cities with a level of satisfaction below 90%, there are 10 EU capitals. This is part of a general pattern, in which satisfaction tends to be lower in large cities.








Overall satisfaction to live in the city, in EU capital cities

	Total 'Agree'
 Vilnius	98%
 Kobenhavn	97%
 Stockholm	97%
 Luxembourg	96%
 Wien	96%
 Zagreb	94%
 Amsterdam	94%
 Dublin	93%
 Warszawa	93%
 Tallinn	92%
 Ljubljana	92%
 Valletta	91%
 Praha	91%
 Helsinki	91%
 Berlin	91%
 Budapest	90%
 Bratislava	90%
 London	90%
 Riga	89%
 Lefkosia	88%
 Lisboa	88%
 Brussel/Bruxelles	87%
 Madrid	87%
 Paris	87%
 Sofia	86%
 Bucuresti	83%
 Roma	80%
 Athina	67%

Compared with 2012, satisfaction levels are stable in most of the cities. The largest increases in satisfaction can be seen in Greater Athens (71%, +15), Athina (67%, +15), Napoli (75%, +10), Budapest (90%, +6) and Miskolc (79%, +6).

Cities where levels of satisfaction have fallen the most are Istanbul (65%, -14) and Ankara (83%, -8).

I am satisfied to live in [CITY NAME]
 Total 'Agree'

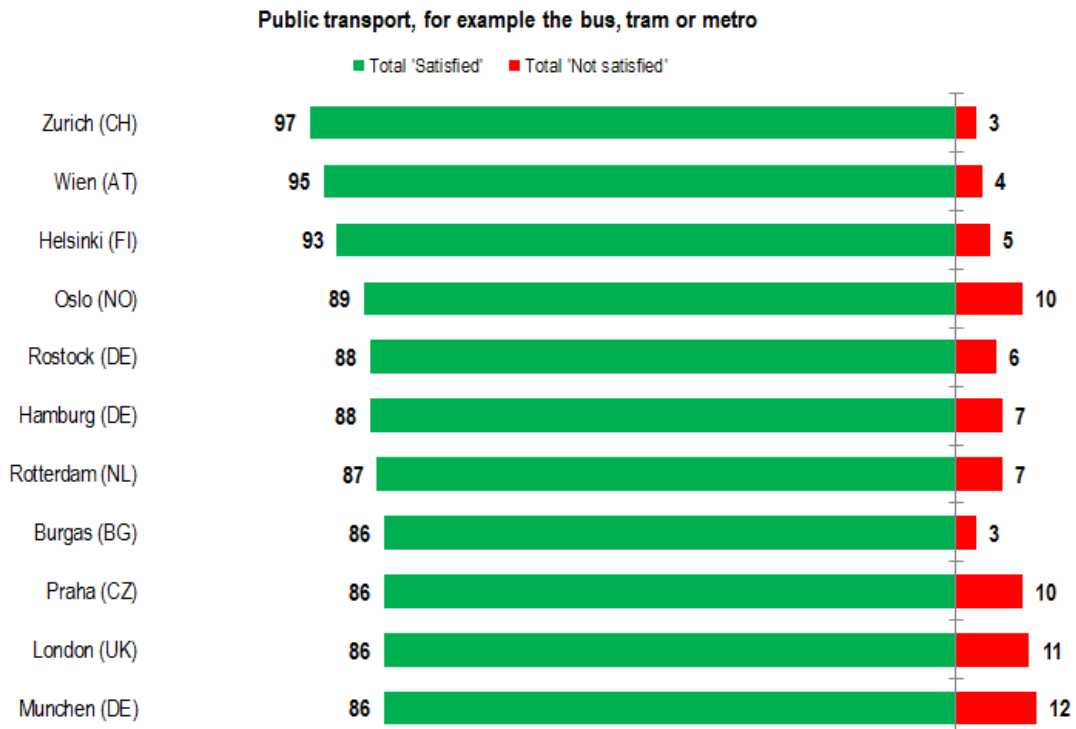
		2015	Diff. 2015- 2012
	Greater Athens	71%	+15
	Athina	67%	+15
	Napoli	75%	+10
	Budapest	90%	+6
	Miskolc	79%	+6
...			
	Ankara	83%	-8
	Istanbul	65%	-14

2. Satisfaction with infrastructure and facilities of the city

2.1. Public transport

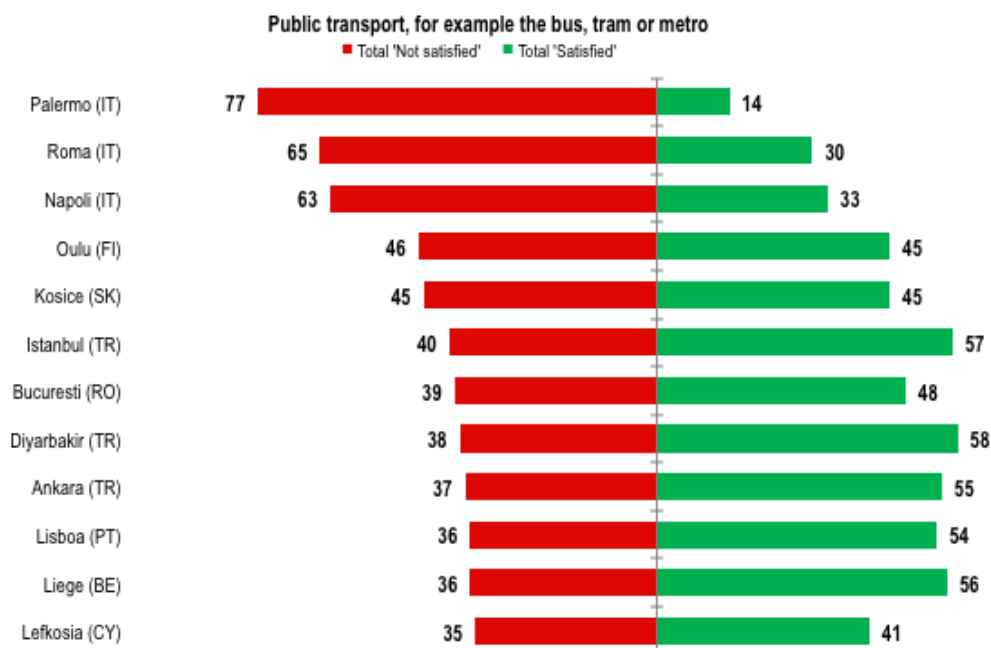
The level of satisfaction with public transport⁵ varies significantly between the cities included in this survey. It ranges from 97% in Zurich to 14% in Palermo.

In 40 of the 83 cities, at least three-quarters of respondents say that they are satisfied with their city's public transport, and in 11 of these cities the level of satisfaction is of more than 85%. Zurich (97%), Wien (95%) and Helsinki (93%) are the first ranked cities with satisfaction levels of 90% or above. Oslo, Rostock, Hamburg, Rotterdam, Burgas, Praha, London and Munchen all record a satisfaction level above 85%.



⁵ Q1.1 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? – Public transport, for example the bus, tram or metro.

At the other end of the scale, in three cities the majority of respondents say they are dissatisfied with public transport in their city, Palermo (77%), Roma (65%), Napoli (63%), and in further nine cities over one third of respondents say the same.

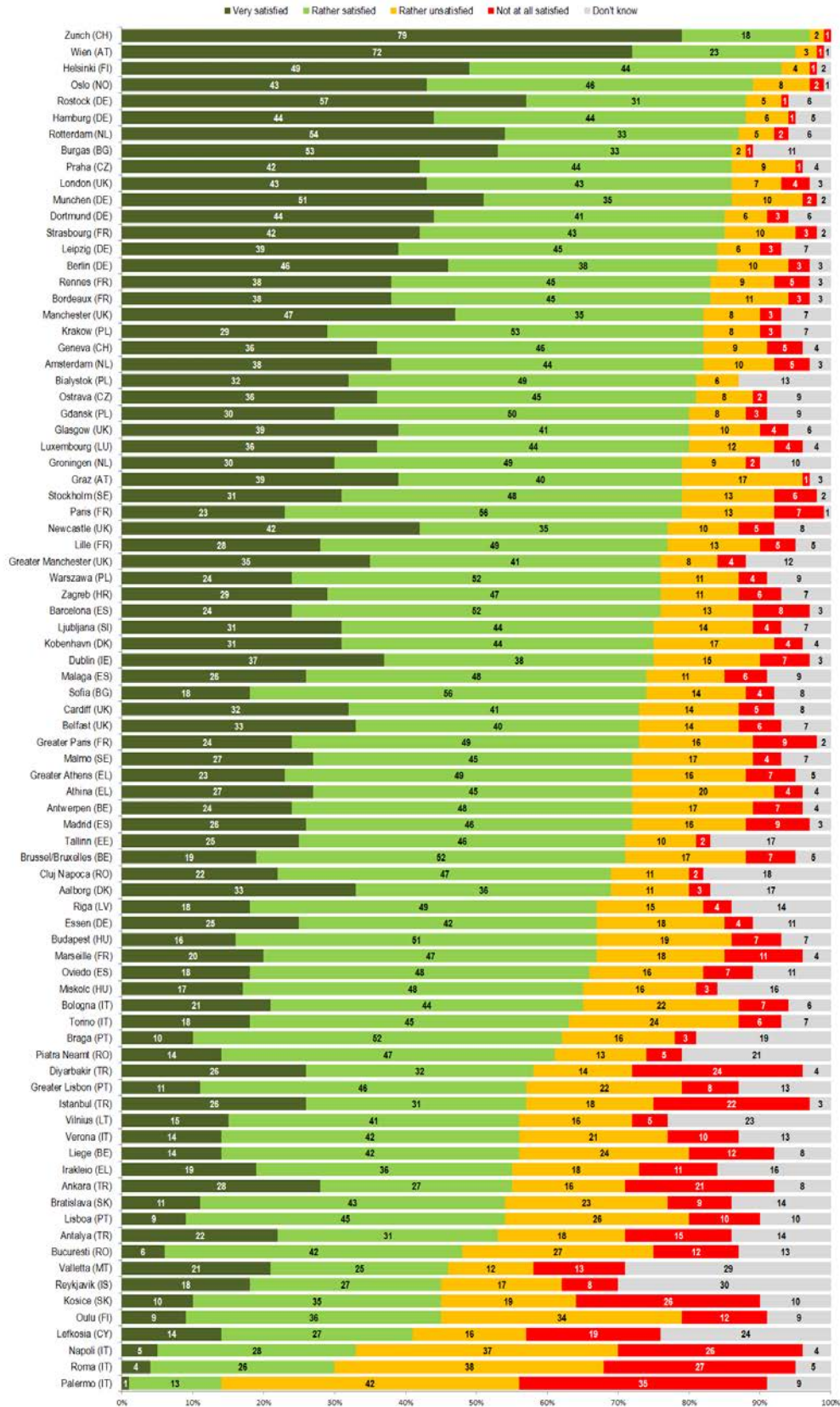


In several cities, a significant proportion of respondents could not express an opinion about the public of transport in their city, which results in high proportions of the answer "Don't know" to this question: Reykjavik (30%), Valetta (29%), Lefkosia (24%), Vilnius (23%), Piatra Neamt (21%), Braga (19%), Cluj Napoca (18%), Aalborg and Tallin (both 17%).

This can be partially explained by the fact that a significant proportion of the population living in these cities do not use public transport at all, which is to a great extent confirmed by the results of the question about the mode of transport most used on a typical day (see page 21).

As shown in the graph below, 6 German cities are among the 15 most satisfied cities regarding public transport. Respondents in Italian cities are the most likely to be dissatisfied.





























Q1.1 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Public transport, for example the bus, tram or metro**



The level of satisfaction with public transport varies significantly between EU capitals.











Four EU capitals are among the top 10 cities in terms of satisfaction: Wien, Helsinki, Praha and London. However, also 4 EU capitals are among the 10 cities with the lowest levels of satisfaction: Roma, Lefkosia, Valletta and Bucuresti.

Satisfaction with public transport in EU capital cities

	Total 'Satisfied'
 Wien	95%
 Helsinki	93%
 Praha	86%
 London	86%
 Berlin	84%
 Amsterdam	82%
 Luxembourg	80%
 Paris	79%
 Stockholm	79%
 Zagreb	76%
 Warszawa	76%
 Dublin	75%
 Kobenhavn	75%
 Ljubljana	75%
 Sofia	74%
 Athina	72%
 Madrid	72%
 Tallinn	71%
 Brussel/Bruxelles	71%
 Budapest	67%
 Riga	67%
 Vilnius	56%
 Bratislava	54%
 Lisboa	54%
 Bucuresti	48%
 Valletta	46%
 Lefkosia	41%
 Roma	30%

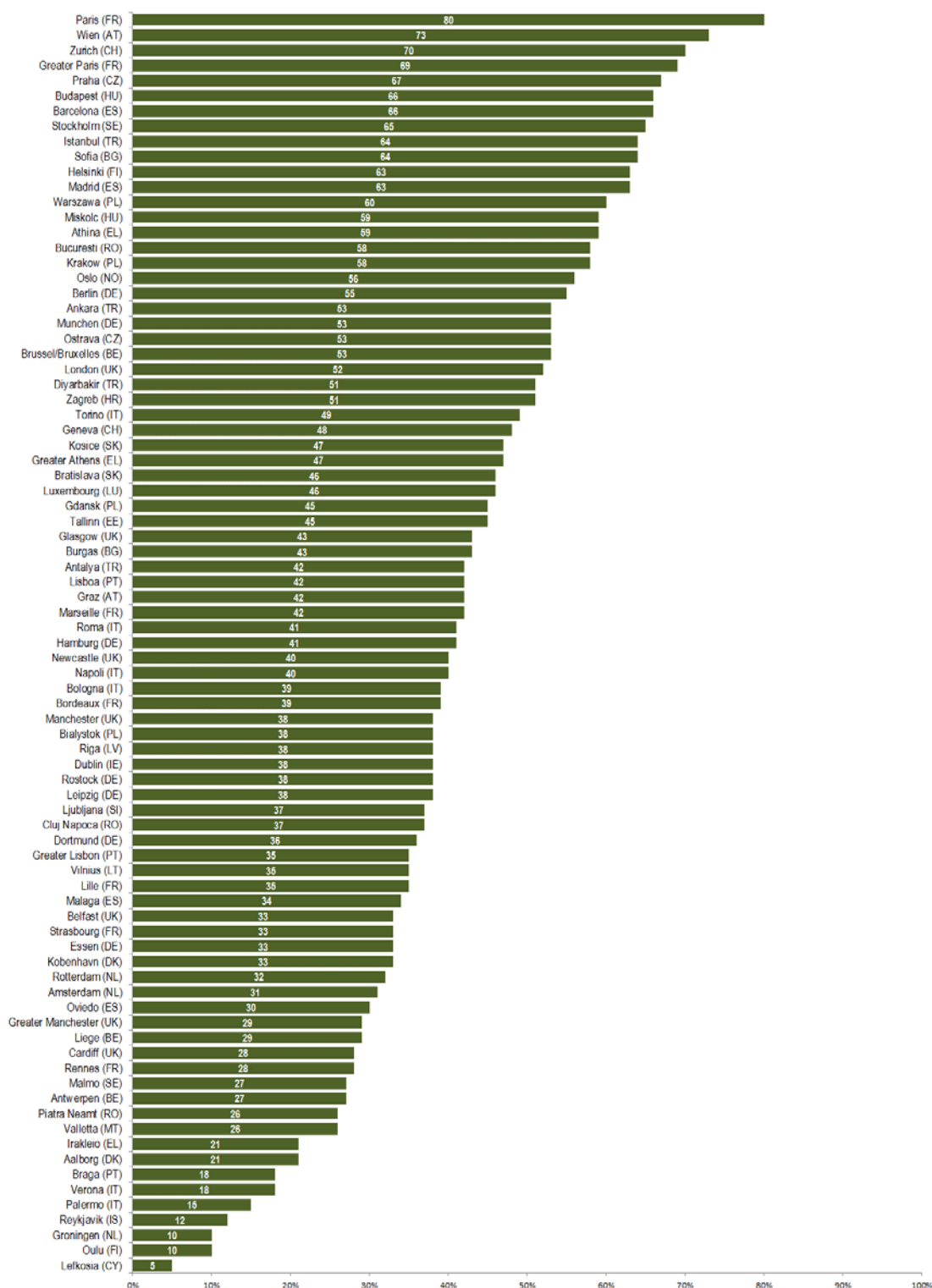
Compared to the 2012 results, the most substantial increases in satisfaction with public transport can be seen in Miskolc (65%, +25), Budapest (67%, +22), Burgas (86%, +19), Krakow (82%, +19) and Geneva (82%, +19). The largest decreases are recorded in Riga (67%, -14), Kosice (45%, -12), Lefkosia (41%, -9), Oviedo (66%, -9) and Lille (77%, -9).

Public transport, for example the bus, tram or metro
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Miskolc	65%	+25
	Budapest	67%	+22
	Burgas	86%	+19
	Krakow	82%	+19
	Geneva	82%	+19
...			
	Lille	77%	-9
	Oviedo	66%	-9
	Lefkosia	41%	-9
	Kosice	45%	-12
	Riga	67%	-14

Respondents were also asked which type of transport they use most often on a typical day. As indicated in the chart below, there is considerable variation between cities in the proportion that uses public transport on a daily basis, ranging from 80% in Paris to 5% in Lefkosia. Public transport is mostly used in the capital cities rather than in the other cities. Among the top 15 cities using public transport, 10 are EU capitals.

D21 On a typical day, which mode(s) of transport do you use most often? - **Urban public transport (bus, metro, tram, ferry, etc.)**



If we examine satisfaction with public transport in relation to daily transport use, a complex pattern emerges. As the graph below indicates, there is not a strong correlation between satisfaction with, and daily use of, public transport.

Some cities show high levels of satisfaction alongside high usage of public transport; for example Zurich and Wien register the highest satisfaction levels, and also have large proportions of respondents using public transport as their main mode of transport. Equally, satisfaction levels are among the lowest in Palermo, Lefkosia and Oulu, and these cities also feature at the bottom in terms of public transport usage.

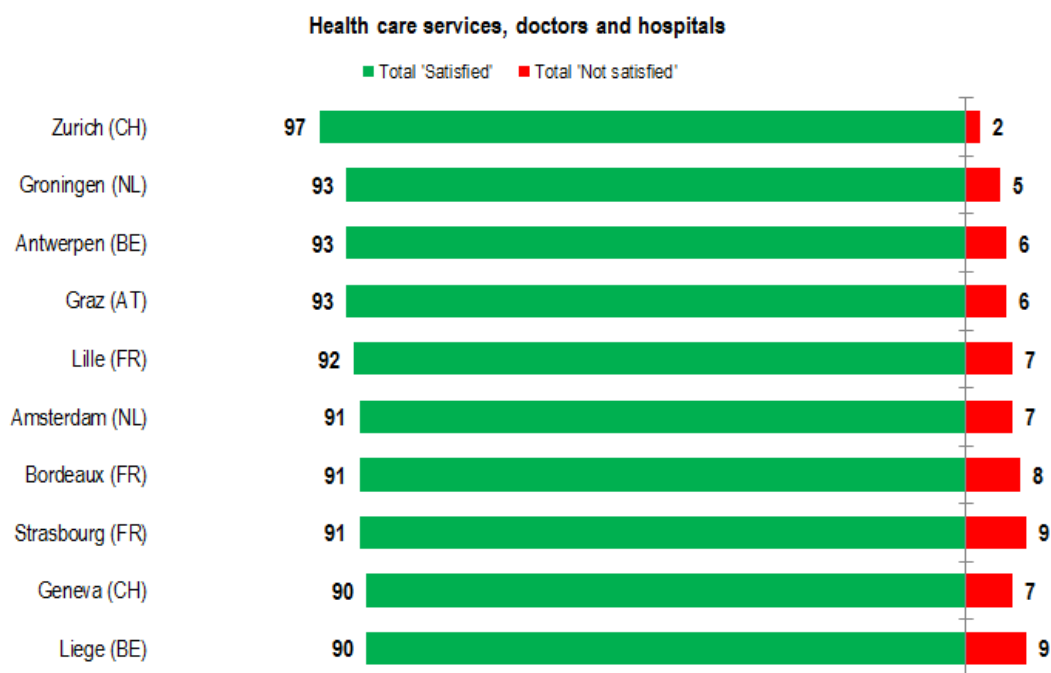
However, there are also cities which register high levels of satisfaction alongside relatively low levels of public transport use (e.g. Rotterdam), as well as those with low satisfaction alongside high public transport use (e.g. Bucuresti).



2.2. Health care services

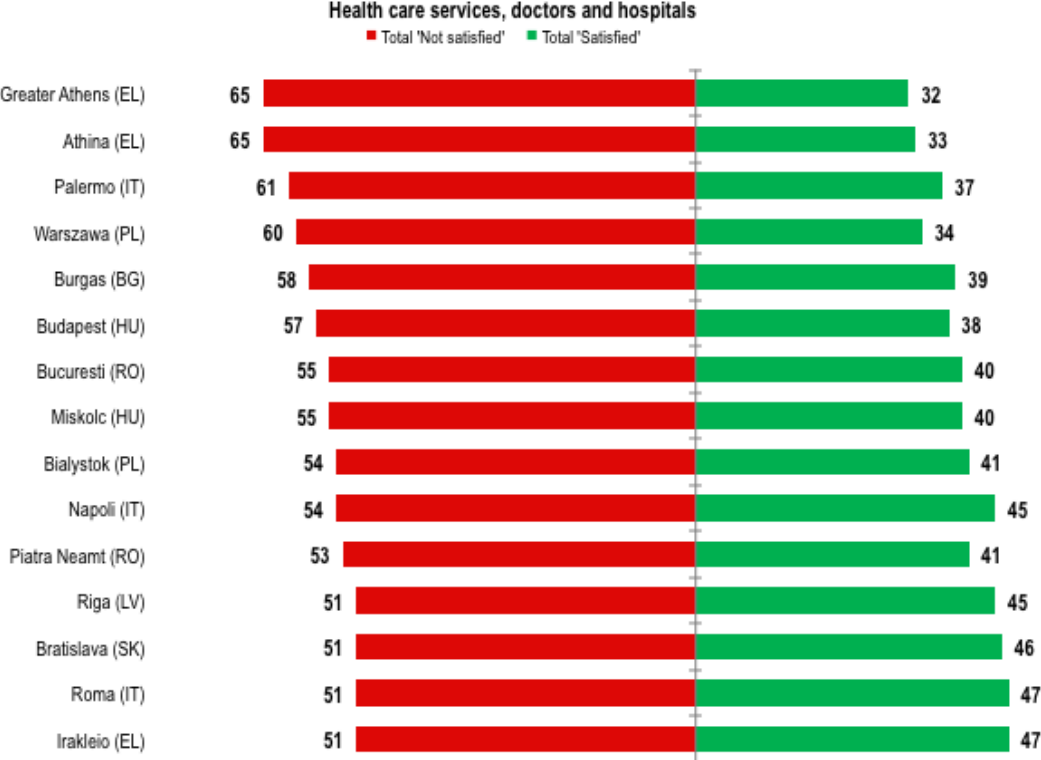
When it comes to health care services within the city⁶, levels of satisfaction vary considerably. In 10 cities, at least 9 respondents out of 10 are satisfied with the city's health care services, and in 34 cities the level of satisfaction is at least 80%. The highest satisfaction levels are in Zurich (97%), Groningen, Antwerpen, Graz (all 93%) and Lille (92%).

It is worth mentioning that the majority of respondents say they are "very satisfied" with their cities' health services in the five following cities: Zurich, Groningen, Graz, Antwerpen and Munchen.



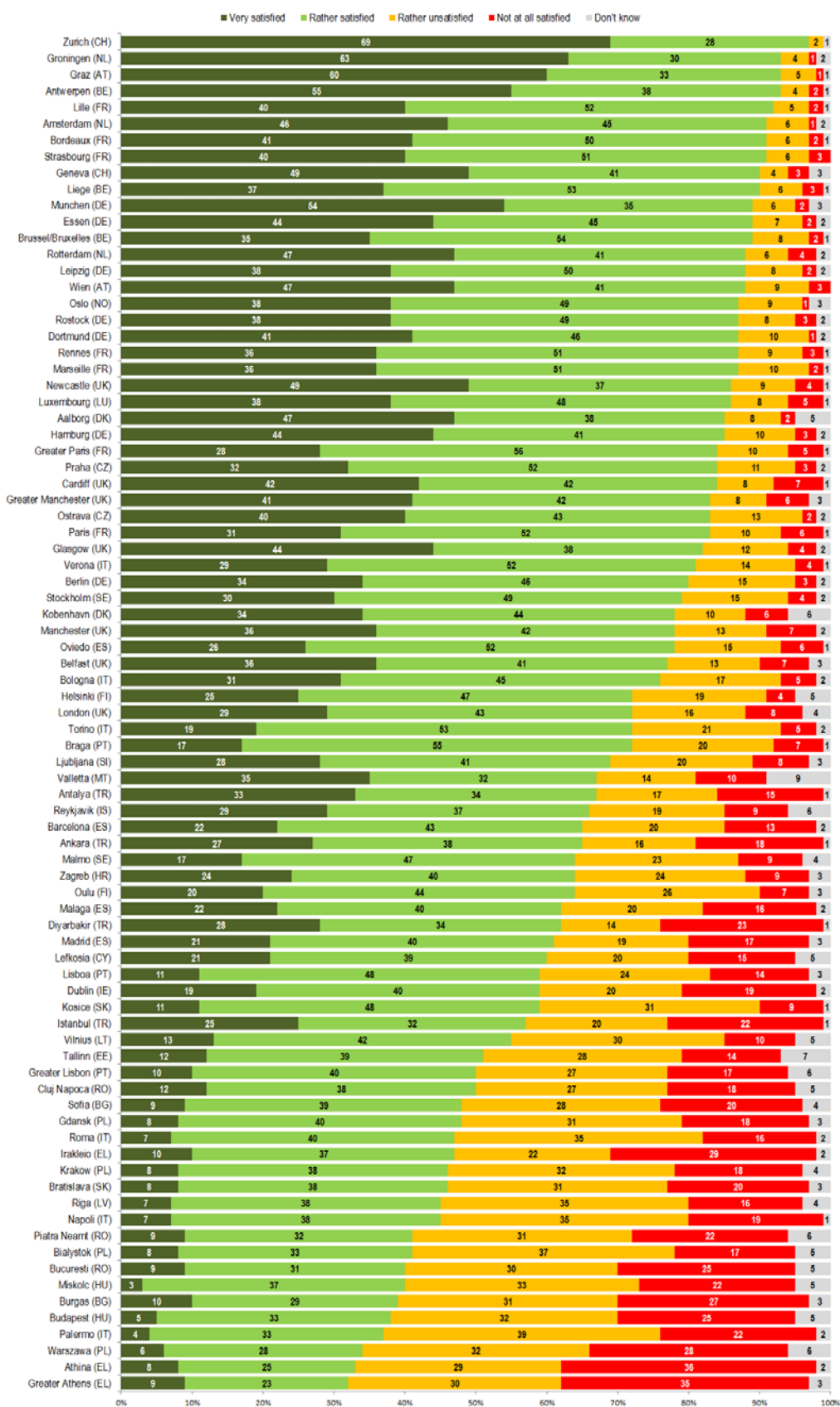
⁶ Q1.2 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Health care services, doctors and hospitals.

However, in 18 cities, less than half of respondents say that they are satisfied with the health services in their city; in 16 of these cities, at least 50% of respondents are dissatisfied with the health care system. The level of dissatisfaction is highest in Greater Athens (65%), Athina (65%), Palermo (61%) and Warszawa (60%).































As shown in the graph below, the 25 most satisfied cities regarding health care services include the three Belgian cities, six German cities and five French cities.

Q1.2 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Health care services, doctors and hospitals**



Among capital cities, there are substantial differences regarding the level of satisfaction with health care services, ranging from 91% in Amsterdam to 33% in Athina. Overall, there are only four EU capital cities that are in the top 20 cities for satisfaction with health care services: Amsterdam, Brussel/Bruxelles, Wien and Luxembourg, while seven EU capitals are among the 15 lowest rated cities.










Satisfaction with health care services, doctors and hospitals in EU capital cities

	Total 'Satisfied'
 Amsterdam	91%
 Brussel/Bruxelles	89%
 Wien	88%
 Luxembourg	86%
 Praha	84%
 Paris	83%
 Berlin	80%
 Stockholm	79%
 Kobenhavn	78%
 Helsinki	72%
 London	72%
 Ljubljana	69%
 Valletta	67%
 Zagreb	64%
 Madrid	61%
 Lefkosia	60%
 Dublin	59%
 Lisboa	59%
 Vilnius	55%
 Tallinn	51%
 Sofia	48%
 Roma	47%
 Bratislava	46%
 Riga	45%
 Bucuresti	40%
 Budapest	38%
 Warszawa	34%
 Athina	33%

In comparison with 2012, there have been large increases in satisfaction with health care services in Braga (72%, +14), Irakleio (47%, +12), Piatra Neamt (41%, +12) and Bucuresti (40%, +11).

The most marked negative trends can be seen in Turkish cities: Istanbul (57%, -15), Antalya (67%, -12), Diyarbakir (62%, -10) and Ankara (65%, -10), as well as Miskolc (40%, -12).

Health care services, doctors and hospitals
Total 'Satisfied'

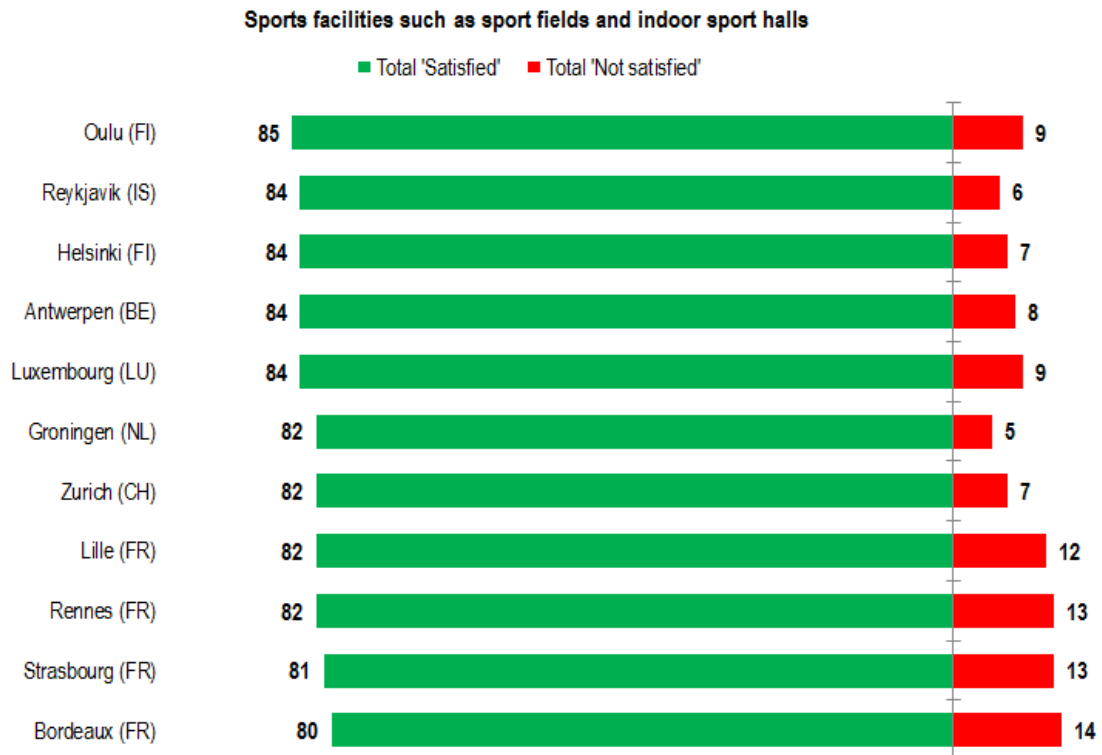
		2015	Diff. 2015- 2012
	Braga	72%	+ 14
	Irakleio	47%	+ 12
	Piatra Neamt	41%	+ 12
	Bucuresti	40%	+ 11
...			
	Ankara	65%	- 10
	Diyarbakir	62%	- 10
	Antalya	67%	- 12
	Miskolc	40%	- 12
	Istanbul	57%	- 15

When comparing the results for the “city” with those for the “Greater city”, it appears that respondents from the city of Lisboa are more likely to be satisfied than those from the overall Greater Lisbon with health care services, doctors and hospitals (59% compared with 50%).

2.3. Sports facilities

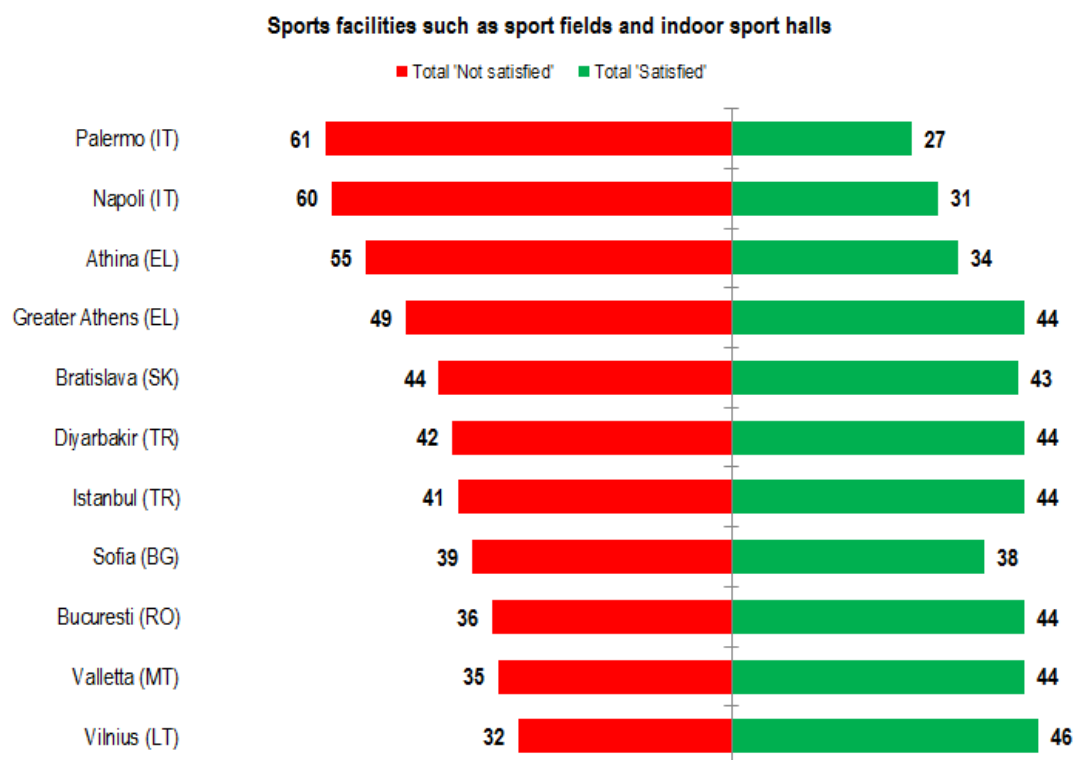
In most cities surveyed (72 out of 83), at least half of respondents are satisfied with their cities' sports facilities⁷. In 34 cities, at least 70% of respondents are satisfied with sports facilities and in 11 of these cities, the level of satisfaction reaches 80% or above.

Oulu (85%), Reykjavik, Helsinki, Antwerpen and Luxembourg (all 84%) record the highest levels of satisfaction.



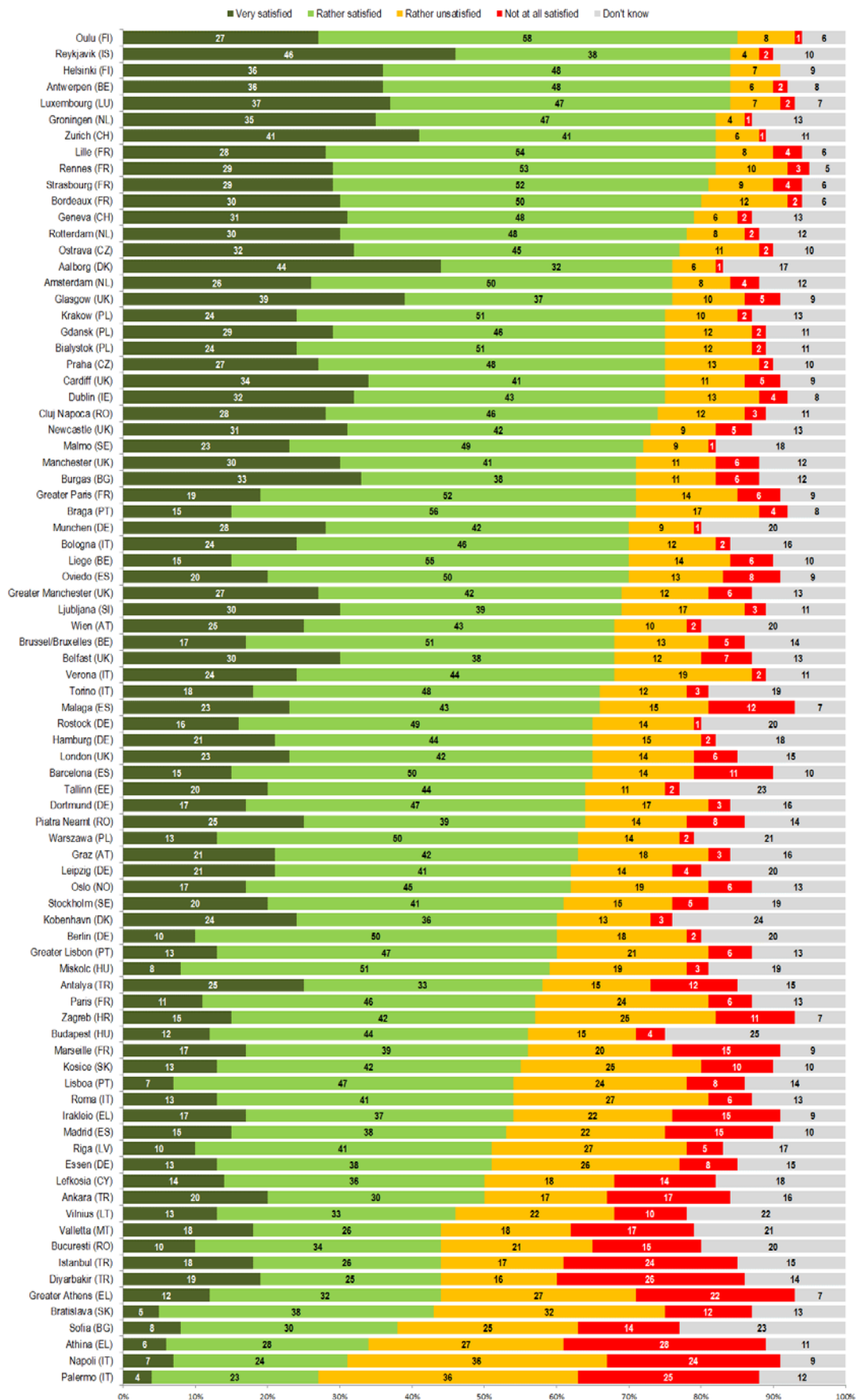
⁷ Q1.3 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Sports facilities such as sport fields and indoor sport halls.

In 11 cities, less than half of respondents say they are satisfied with their cities' sports facilities; moreover, a majority of respondents say they are dissatisfied in three of these cities: Palermo (60%), Napoli (55%) and Athina (55%).



The levels of "don't know" responses to this question are relatively high, with the highest proportion in Budapest (25%), Kobenhavn (24%), Sofia (23%), Tallinn (23%), Vilnius (22%), Valletta and Warszawa (both 21%).





























Q1.3 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Sports facilities such as sport fields and indoor sport halls**



Helsinki and Luxembourg rank highest among EU capitals (both 84% satisfied), while the lowest levels of satisfaction with sports facilities can be seen in Athina (34%), Sofia (38%) and Bratislava (43%).











Overall, capital cities tend to receive lower ratings than other cities: 11 capital cities are among the 20 with the lowest satisfaction levels. In general, respondents living in large cities are less likely to be satisfied with sports facilities.

Satisfaction with sports facilities in EU capital cities

	Total 'Satisfied'
 Helsinki	84%
 Luxembourg	84%
 Amsterdam	76%
 Dublin	75%
 Praha	75%
 Ljubljana	69%
 Brussel/Bruxelles	68%
 Wien	68%
 London	65%
 Tallinn	64%
 Warszawa	63%
 Stockholm	61%
 Kobenhavn	60%
 Berlin	60%
 Zagreb	57%
 Paris	57%
 Budapest	56%
 Lisboa	54%
 Roma	54%
 Madrid	53%
 Riga	51%
 Lefkosia	50%
 Vilnius	46%
 Bucuresti	44%
 Valletta	44%
 Bratislava	43%
 Sofia	38%
 Athina	34%

A comparison with the 2012 results shows positive evolutions in many cities. The highest increases can be seen in Bialystok (75%, +19), Krakow (75%, +15), Kosice (55%, +14) and Bratislava (43%, +11). The largest decreases in satisfaction are recorded in Piatra Neamt (64%, -9) and Essen (51%, -8).

Sports facilities such as sport fields and indoor sport halls
Total 'Satisfied'

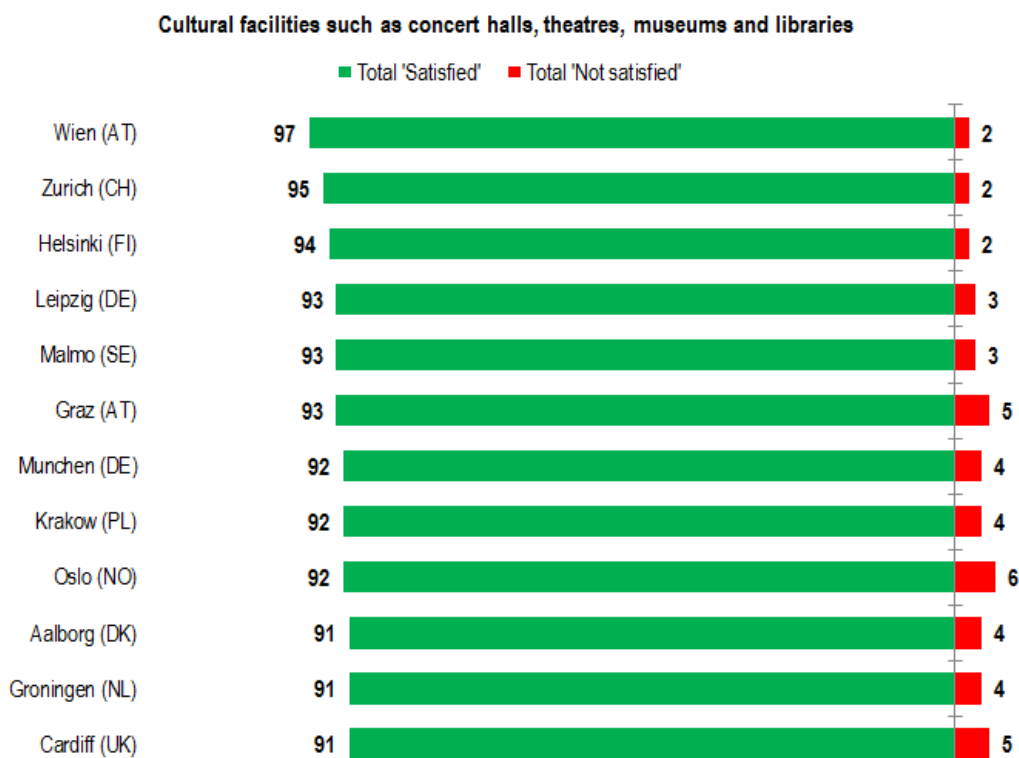
		2015	Diff. 2015- 2012
	Bialystok	75%	+19
	Krakow	75%	+15
	Kosice	55%	+14
	Bratislava	43%	+11
...			
	Ljubljana	69%	-7
	Verona	68%	-7
	Istanbul	44%	-7
	Palermo	27%	-7
	Essen	51%	-8
	Piatra Neamt	64%	-9

Satisfaction with sports facilities is higher among respondents in the overall "Greater Paris" than those in the city of Paris (71% compared with 57%). The same pattern also applies for those in the overall "Greater Athens" compared with the city of Athina (44% compared with 34%).

2.4. Cultural facilities

Respondents were then asked about their satisfaction with cultural facilities⁸. Satisfaction levels are high, with a majority of respondents satisfied in all but one city (Valletta).

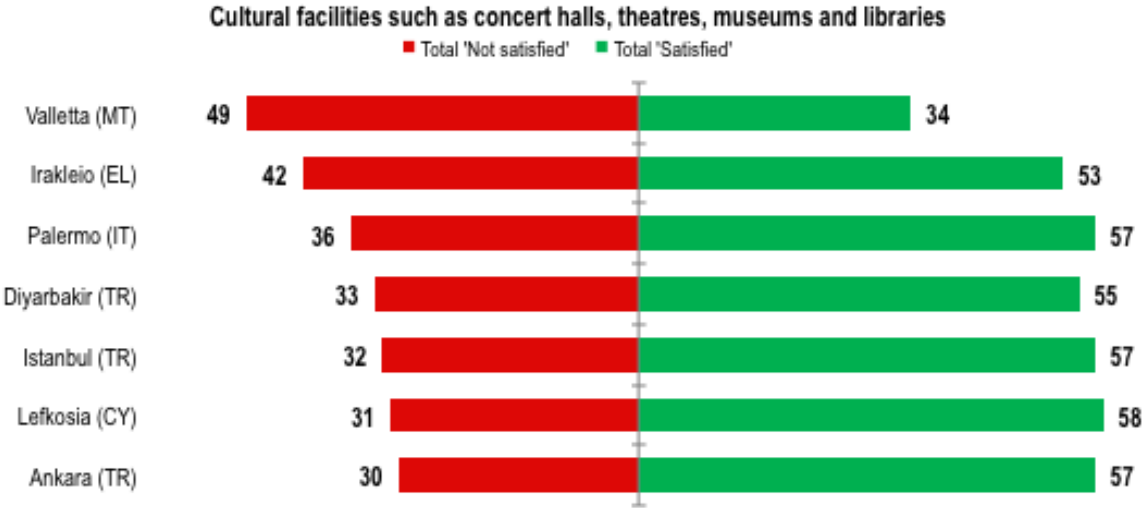
Respondents are most satisfied in Wien (97%), with as many as 80% “very satisfied”, followed by Zurich (95%) and Helsinki (94%). In 12 cities the level of satisfaction is above 90%.



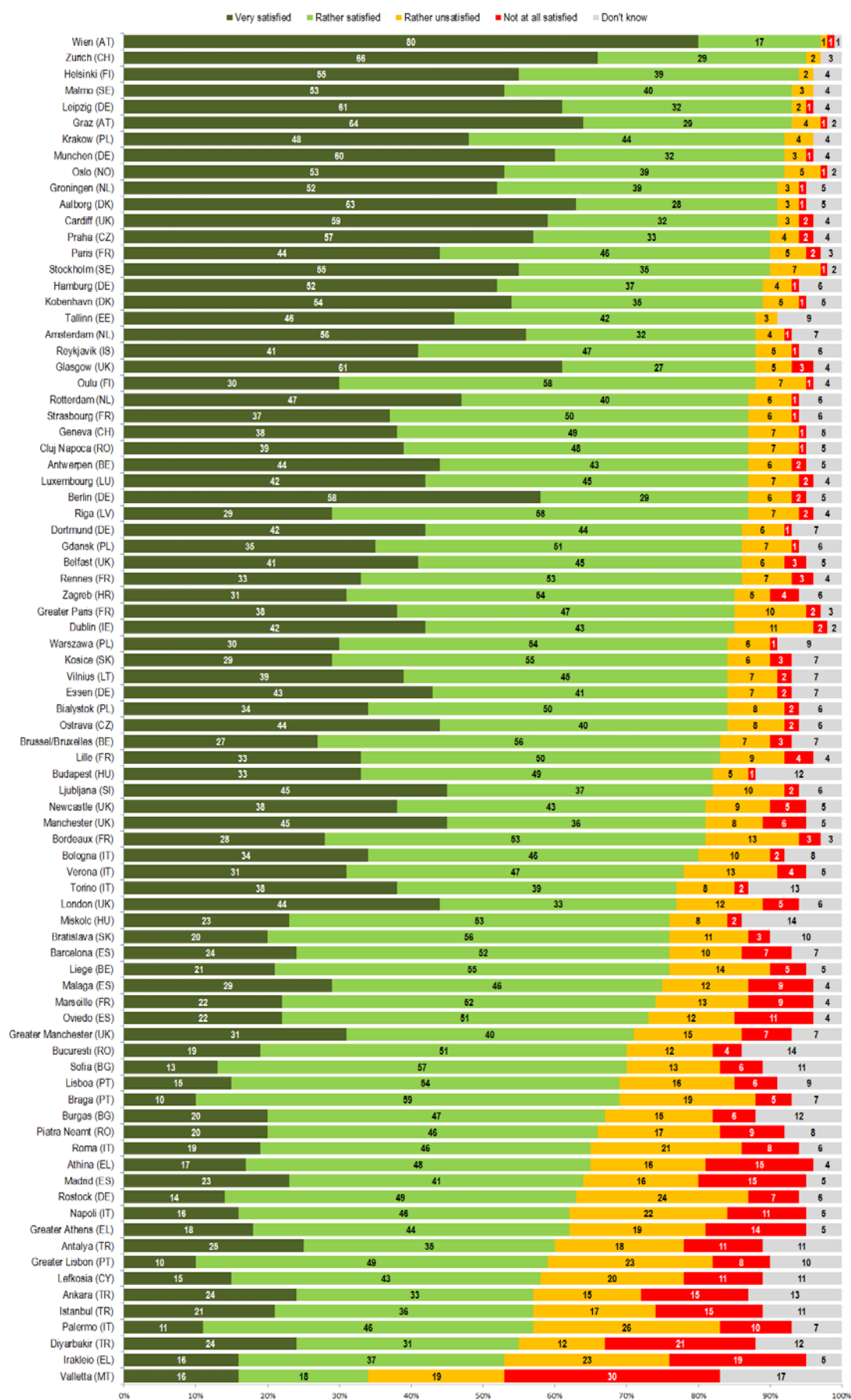
⁸ Q1.4 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Cultural facilities such as concert halls, theatres, museums and libraries.

The level of satisfaction of respondents with their cities' cultural facilities is less than 60% in seven cities. This level of satisfaction even drops below 50% in one city: Valletta (34%). Indeed, this is the only city where dissatisfaction exceeds satisfaction with respect to cultural facilities (49% vs. 34%).

In addition, at least a third of respondents are dissatisfied with cultural facilities in Irakleio (42%), Palermo (36%), Diyarbakir (33%) and Napoli (33%).































Q1.4 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Cultural facilities such as concert halls, theatres, museums and libraries**















Valletta is the only EU capital city where less than half of respondents say they are satisfied with their cultural facilities, and in 18 EU capitals the level of satisfaction with cultural facilities is above 80%. The highest ratings are seen in Wien (97%) and Helsinki (94%).

Satisfaction with cultural facilities in EU capital cities

	Total 'Satisfied'
 Wien	97%
 Helsinki	94%
 Stockholm	90%
 Praha	90%
 Paris	90%
 Kobenhavn	89%
 Tallinn	88%
 Amsterdam	88%
 Riga	87%
 Luxembourg	87%
 Berlin	87%
 Zagreb	85%
 Dublin	85%
 Warszawa	84%
 Vilnius	84%
 Brussel/Bruxelles	83%
 Budapest	82%
 Ljubljana	82%
 London	77%
 Bratislava	76%
 Sofia	70%
 Bucuresti	70%
 Lisboa	69%
 Roma	65%
 Athina	65%
 Madrid	64%
 Lefkosia	58%
 Valletta	34%

Compared with 2012, the greatest positive trends are observed in Malaga (75%, +11), Athina (65%, +10), Cluj Napoca (87%, +9) and Braga (69%, +9). The largest decreases can be found in Lefkosia (58%, -9) and Barcelona (76%, -7).

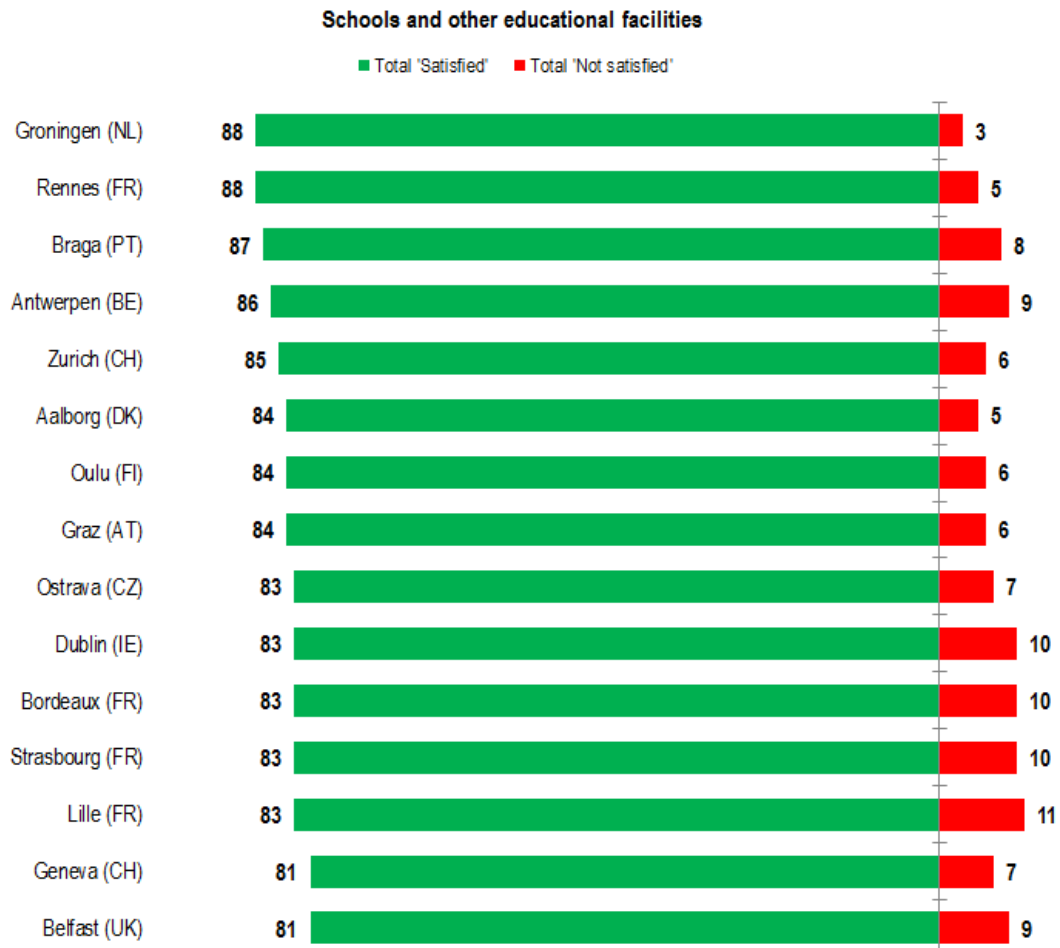
Cultural facilities such as concert halls, theatres, museums and libraries
 Total 'Satisfied'

		2015	Diff. 2015- 2012
	Malaga	75%	+11
	Athina	65%	+10
	Cluj Napoca	87%	+9
	Braga	69%	+9
	Krakow	92%	+8
	Rostock	63%	+8
...			
	Lille	83%	-6
	Ljubljana	82%	-6
	Madrid	64%	-6
	Istanbul	57%	-6
	Barcelona	76%	-7
	Lefkosia	58%	-9

When comparing the results of the 'city with the overall 'Greater city', it can be found that respondents in the city of Lisboa are more likely than those from the overall "Greater Lisbon" to be satisfied with the city's cultural facilities (69% compared with 59%). The same pattern also applies for respondents in the city of Manchester compared to those from the overall "Greater Manchester" (81% compared with 71%).

2.5. Educational facilities

In 75 out of the 83 cities surveyed, more than half of the respondents are satisfied with the school and educational facilities of their city⁹. This level of satisfaction exceeds 80% in 15 cities. The highest levels of satisfaction are recorded in Groningen, Rennes (both 88%), Braga (87%), Antwerpen (86%) and Zurich (85%). Four French cities are also among the top 15 cities on this dimension.

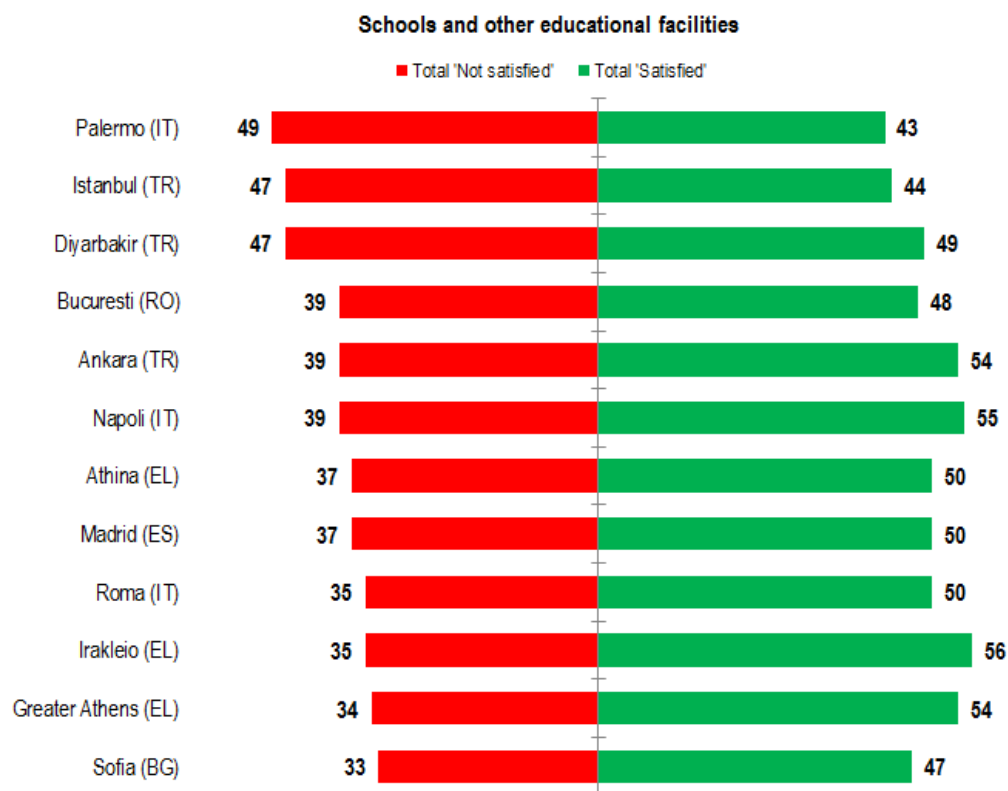


⁹ Q1.9 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Schools and other educational facilities.

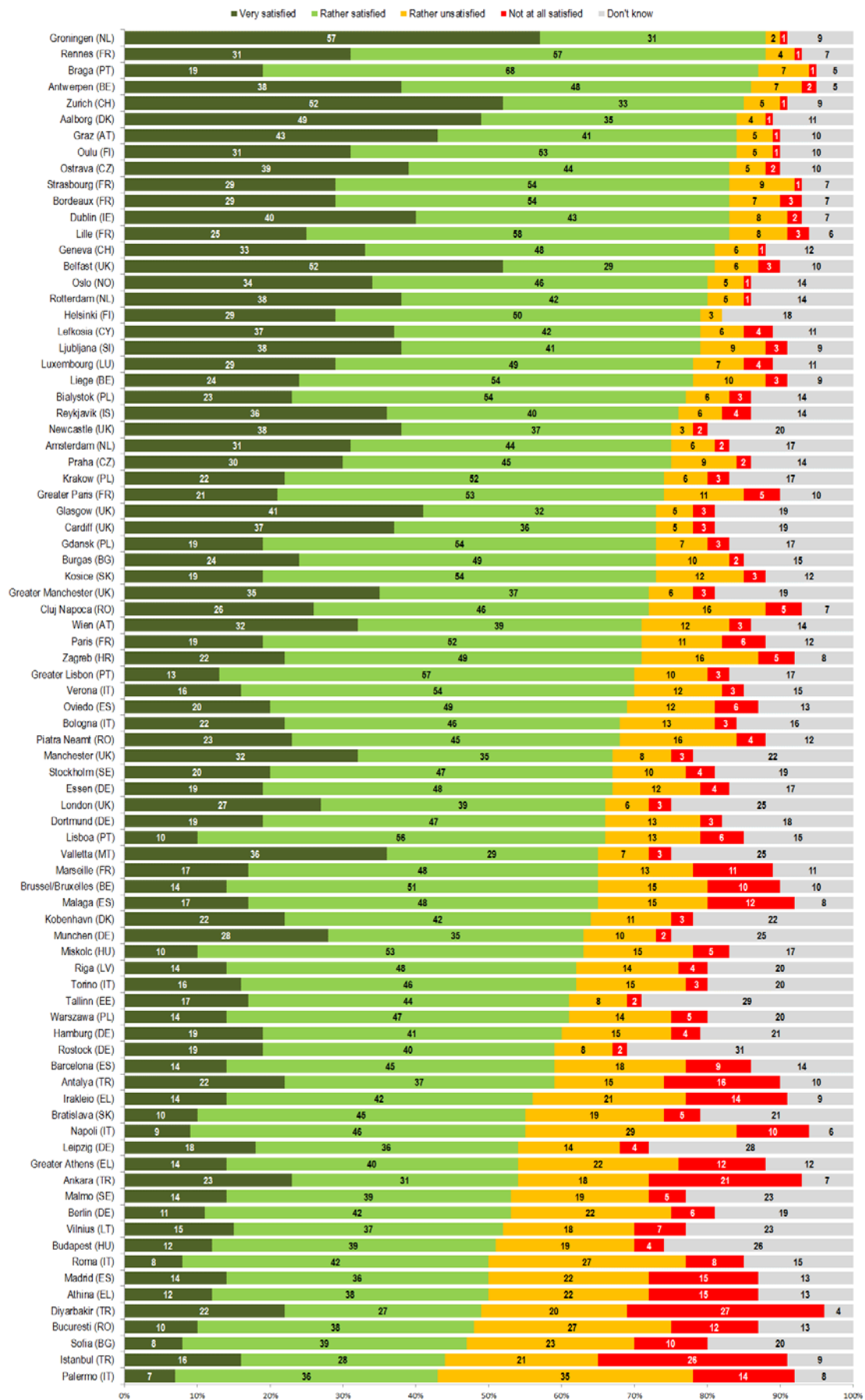
In only five cities, less than half of the respondents are satisfied with their cities' educational facilities: Palermo (43%), Istanbul (44%), Sofia (47%), Bucuresti (48%) and Diyarbakir (49%).

However, in 12 cities at least one-third of respondents are dissatisfied. The highest dissatisfaction levels are recorded in three cities where almost half of respondents say they are dissatisfied with schools and other educational facilities: Palermo (49%), Istanbul and Diyarbakir (both 47%).

In general, respondents in large cities tend to be less satisfied with schools and educational facilities, compared with those in smaller cities.































Q1.9 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Schools and other educational facilities**



Of EU capitals, only 4 rank among the top 20 cities in terms of satisfaction with schools and other educational facilities: Dublin, Helsinki, Lefkosia and Ljubljana. By contrast, the 12 cities with the lowest ratings include 8 EU capitals.
















Satisfaction with schools and other educational facilities in EU capital cities

		Total 'Satisfied'
	Dublin	83%
	Helsinki	79%
	Lefkosia	79%
	Ljubljana	79%
	Luxembourg	78%
	Praha	75%
	Amsterdam	75%
	Paris	71%
	Zagreb	71%
	Wien	71%
	Stockholm	67%
	Lisboa	66%
	London	66%
	Brussel/Bruxelles	65%
	Valletta	65%
	Kobenhavn	64%
	Riga	62%
	Tallinn	61%
	Warszawa	61%
	Bratislava	55%
	Berlin	53%
	Vilnius	52%
	Budapest	51%
	Athina	50%
	Roma	50%
	Madrid	50%
	Bucuresti	48%
	Sofia	47%

Compared with 2012, satisfaction with schools has improved in many cities. The largest increases are recorded in Athina (50%, +11), Zurich (85%, +8), Geneva (81%, +8), Napoli (55%, +8) and Burgas (73%, +7).

At the other end of the scale, significant decreases are recorded in Ankara (54%, -10), Istanbul (44%, -9), Verona (70%, -8), Greater Manchester (72%, -8) and Ljubljana (79%, -8).

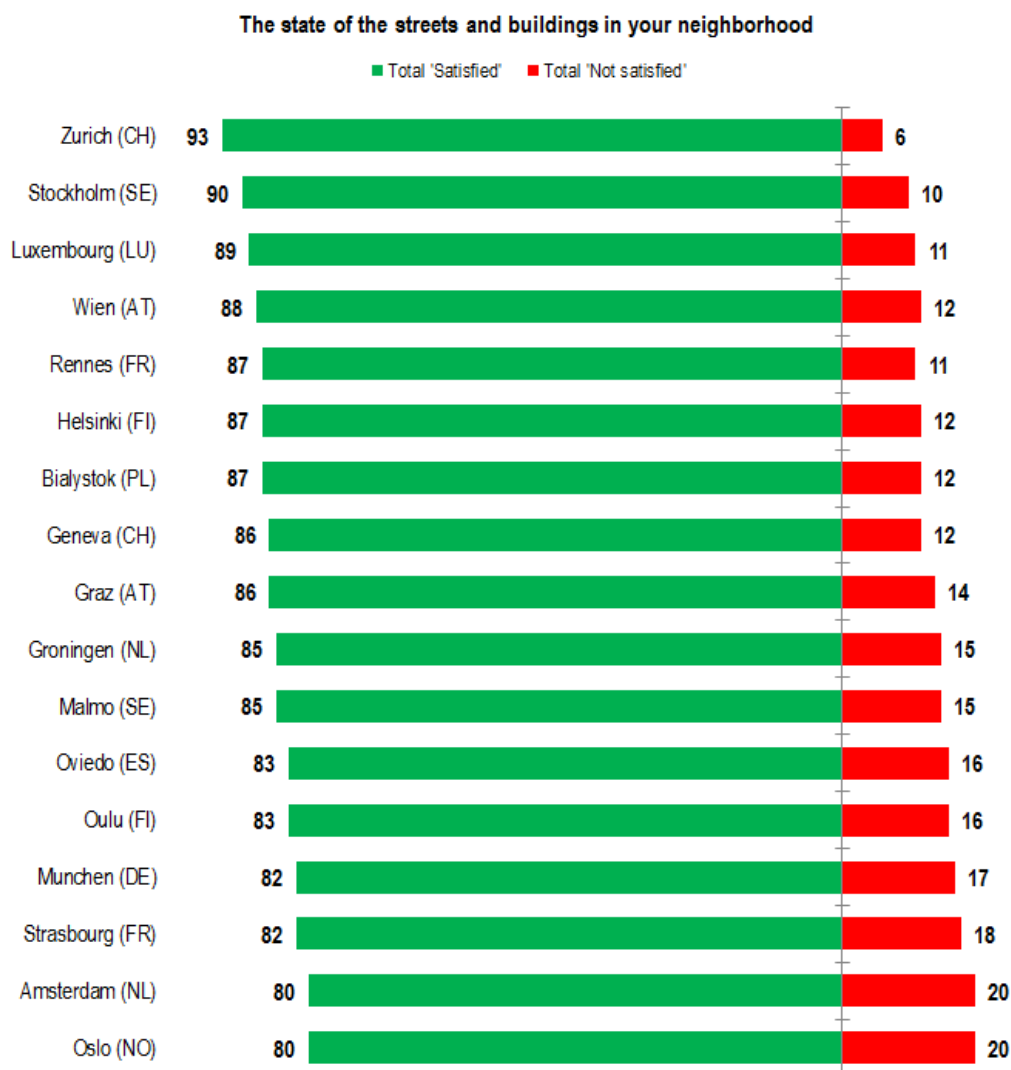
Schools and other educational facilities
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Athina	50%	+11
	Zurich	85%	+8
	Geneva	81%	+8
	Napoli	55%	+8
	Burgas	73%	+7
...			
	Glasgow	73%	-7
	Marseille	65%	-7
	Munchen	63%	-7
	Warszawa	61%	-7
	Budapest	51%	-7
	Ljubljana	79%	-8
	Greater Manchester	72%	-8
	Verona	70%	-8
	Istanbul	44%	-9
	Ankara	54%	-10

2.6. Streets and buildings

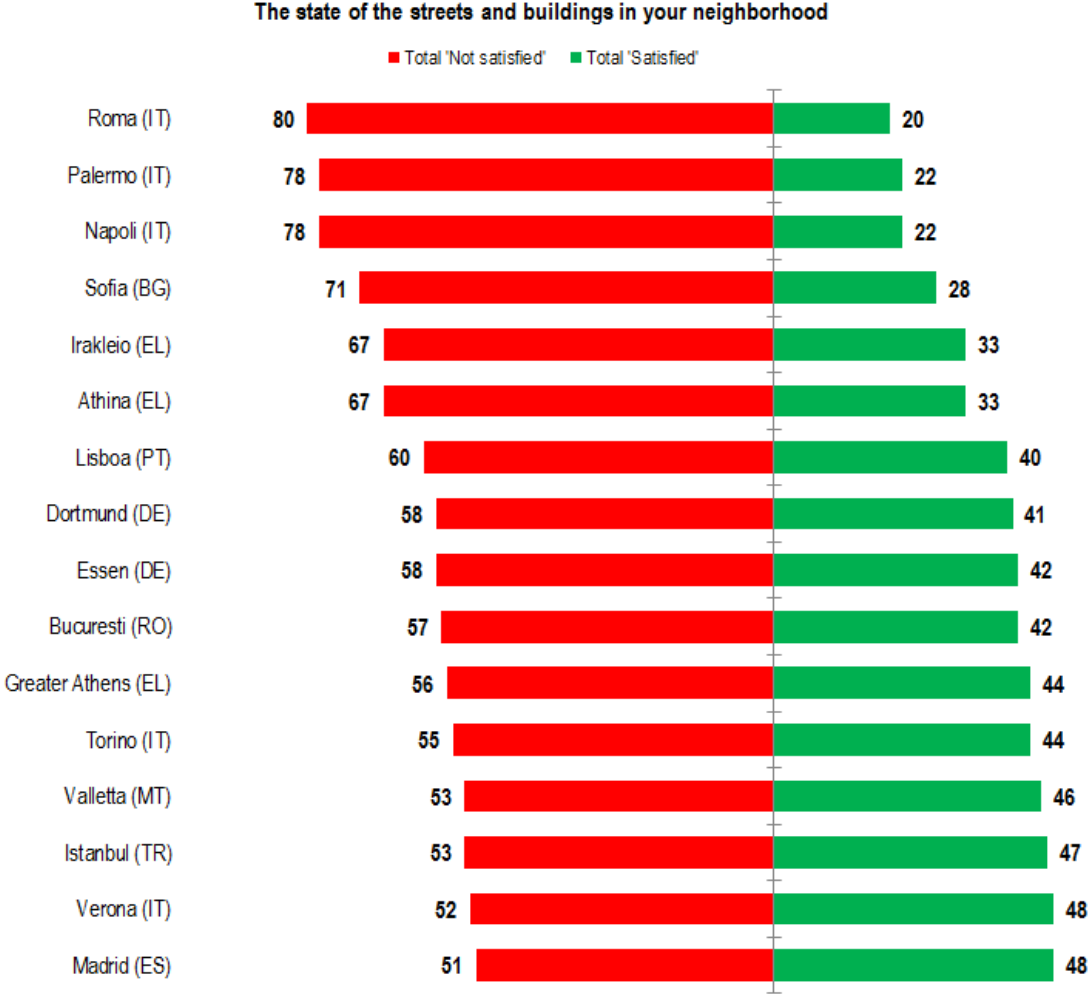
Strong disparities can be observed on this element, with levels of satisfaction rising to over 90% in some cities and dropping to around 20% in others.

In 66 of the 83 cities surveyed, over half of the respondents are satisfied with the state of the streets and buildings in their neighbourhood¹⁰. In 17 cities, this proportion even reaches or exceeds 80%. The highest satisfaction levels can be seen in Zurich (93%) and Stockholm (90%).



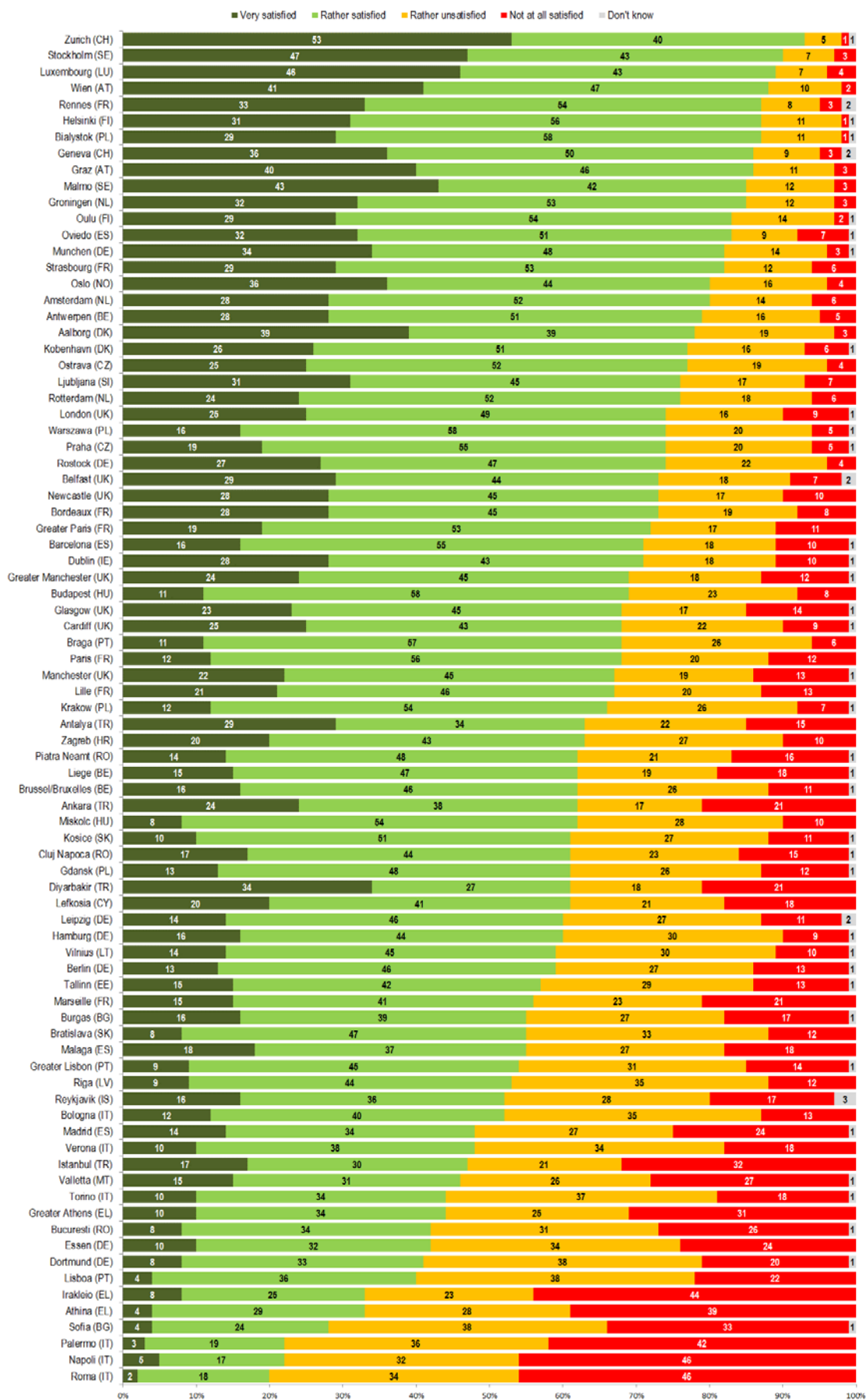
¹⁰ Q1.5 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - The state of the streets and buildings in your neighbourhood.

In 17 cities, a majority of respondents express dissatisfaction, with the highest levels of dissatisfaction in three Italian cities: Roma (80%), Palermo (78%) and Napoli (78%).































It is worth mentioning that respondents in all Italian and all Greek cities studied are amongst the most dissatisfied with the state of the streets and buildings in their neighbourhood.

Q1.5 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **The state of the streets and buildings in your neighbourhood**














There are also large differences between EU capitals. Large majorities are satisfied with the state of streets and buildings in Stockholm, Luxembourg, Wien and Helsinki, but in 7 EU capitals less than half of respondents are satisfied: Madrid (48%), Valletta (46%), Bucuresti (42%), Lisboa (40%), Athina (33%), Sofia (28%) and Roma (20%).

Satisfaction with the state of the streets and buildings in your neighbourhood in EU capital cities

	Total 'Satisfied'
 Stockholm	90%
 Luxembourg	89%
 Wien	88%
 Helsinki	87%
 Amsterdam	80%
 Kobenhavn	77%
 Ljubljana	76%
 Warszawa	74%
 Praha	74%
 London	74%
 Dublin	71%
 Budapest	69%
 Paris	68%
 Zagreb	63%
 Brussel/Bruxelles	62%
 Lefkosia	61%
 Vilnius	59%
 Berlin	59%
 Tallinn	57%
 Bratislava	55%
 Riga	53%
 Madrid	48%
 Valletta	46%
 Bucuresti	42%
 Lisboa	40%
 Athina	33%
 Sofia	28%
 Roma	20%

There has been a large decrease in satisfaction since 2012 in Reykjavik (52%, -29), while 5 other cities register a fall of at least 10 percentage points, including 3 Italian cities. The largest increases in satisfaction with the state of streets and buildings can be seen in Geneva (86%, +11) and Vilnius (59%, +10).

The state of the streets and buildings in your neighbourhood
Total 'Satisfied'

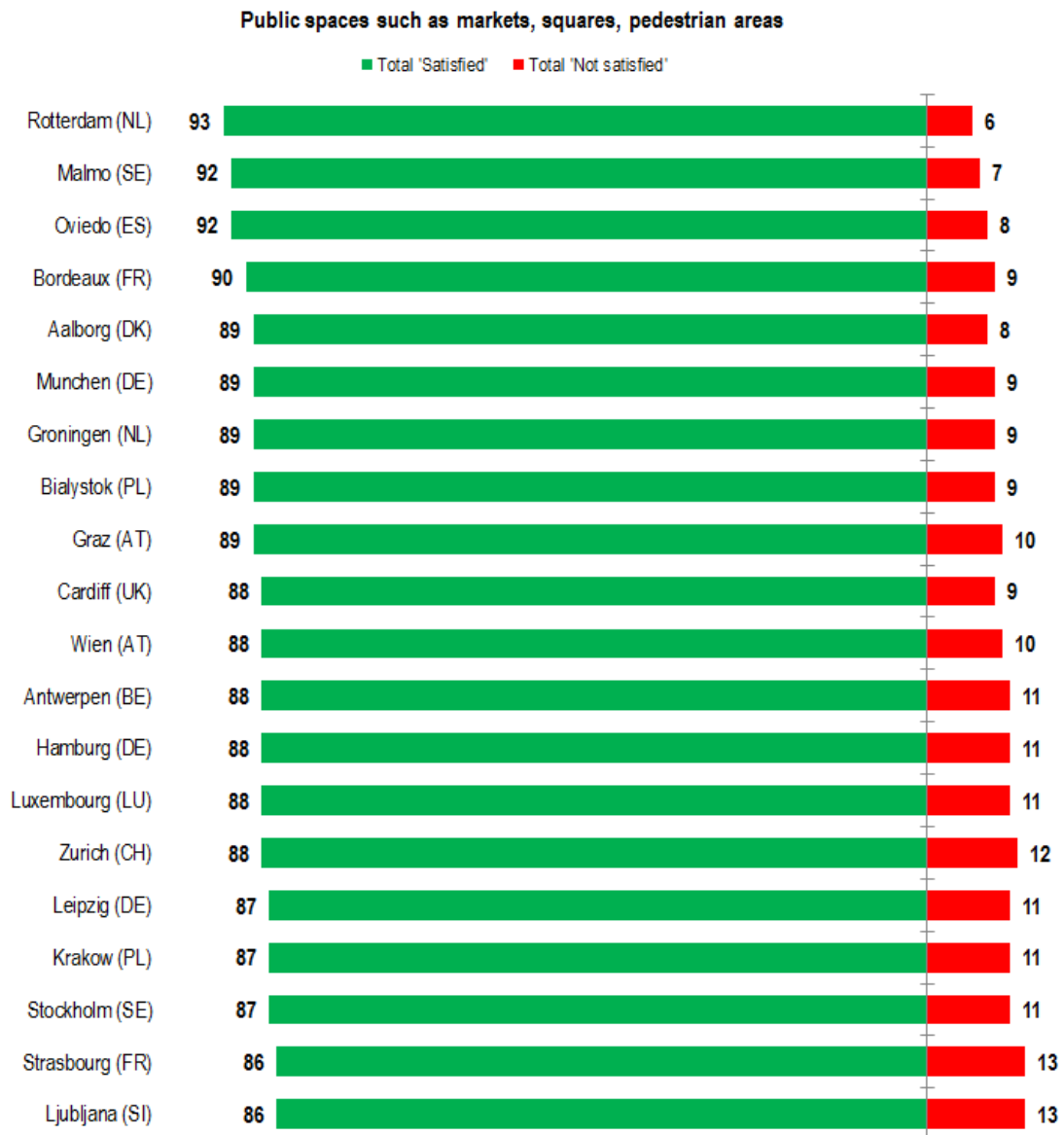
		2015	Diff. 2015- 2012
	Geneva	86%	+11
	Vilnius	59%	+10
	Bialystok	87%	+8
	Warszawa	74%	+6
	Athina	33%	+6
...			
	Piatra Neamt	62%	-10
	Verona	48%	-10
	Essen	42%	-10
	Palermo	22%	-10
	Torino	44%	-15
	Reykjavik	52%	-29

When comparing the results for the 'city' with those of the overall 'Greater city', it appears that respondents in 'Greater Lisbon' express greater satisfaction with the state of streets and buildings than those in the city of Lisboa (54% compared with 40%). The same pattern also applies to the overall 'Greater Athens', compared to the city of Athina (44% compared with 33%).

2.7. Public spaces

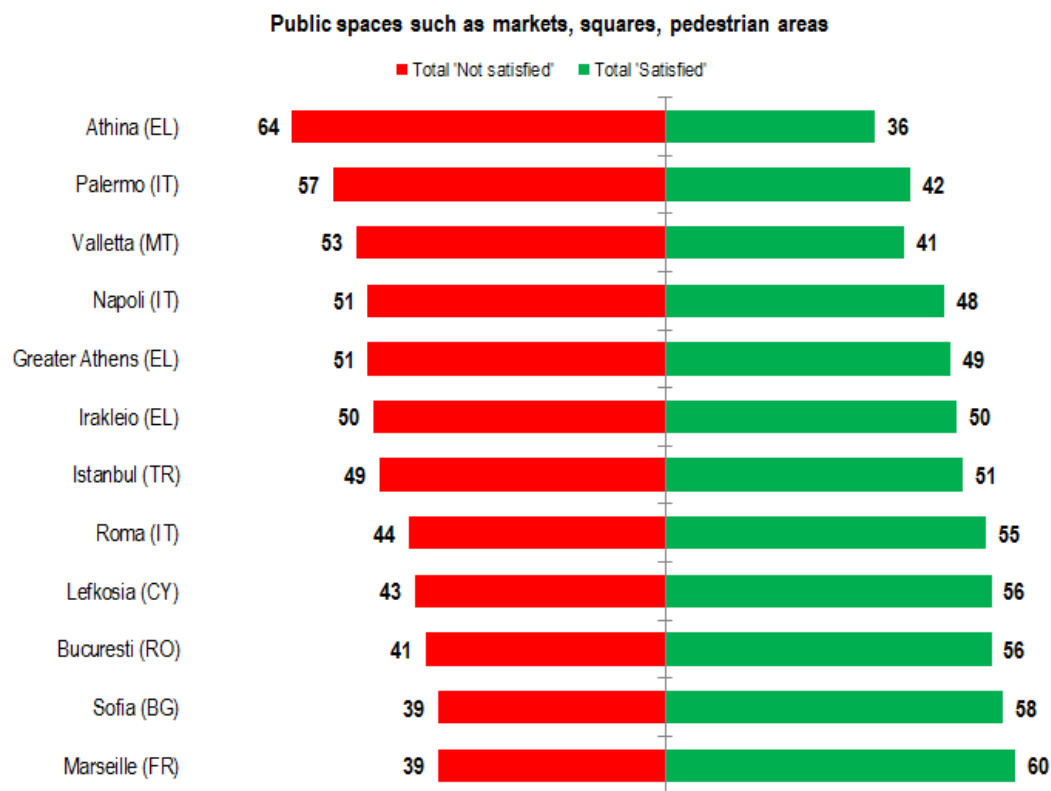
Satisfaction with public spaces such as markets, squares and pedestrian areas¹¹ is generally quite high: at least 70% of respondents are satisfied in most of the cities surveyed (67 out of 83).

In particular in four cities, at least 90% of respondents are satisfied with their cities' public spaces: Rotterdam (93%), Malmo (92%), Oviedo (92%) and Bordeaux (90%).

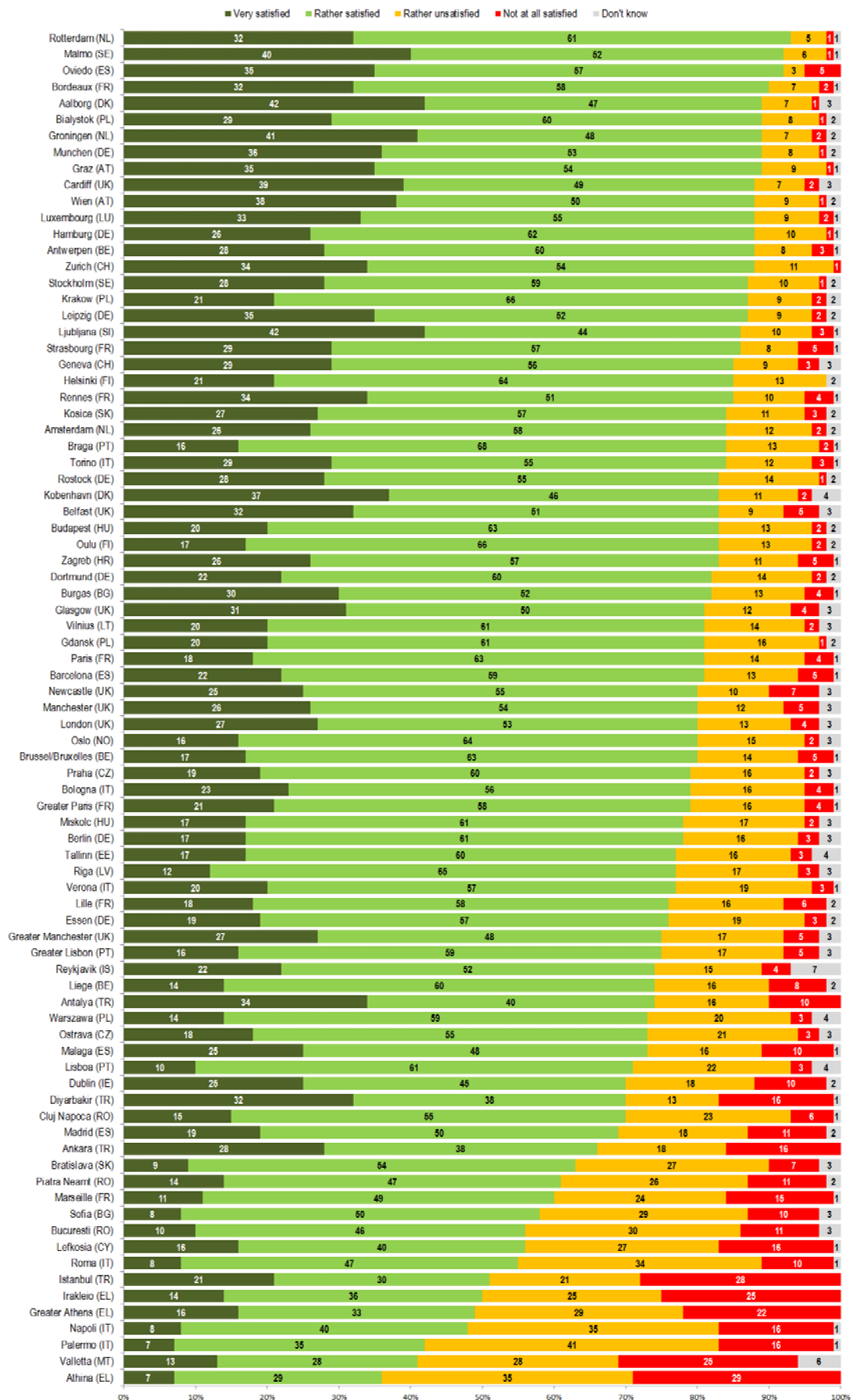


¹¹ Q1.6 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Public spaces such as markets, squares, pedestrian areas.

At the other side of the scale, the level of satisfaction of respondents with their cities' public spaces drops to 60% or below in only 12 cities. In five of these cities, a majority of respondents is dissatisfied with the public spaces: Athina (64% dissatisfied), Palermo (57%), Valletta (53%), Greater Athens and Napoli (both 51%).































Q1.6 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Public spaces such as markets, squares, pedestrian areas**














Levels of satisfaction with public spaces are generally lower in EU capitals than in other cities. Whilst only Wien and Luxembourg feature among the top 15 cities, 5 EU capitals are among the 15 lowest ranked cities.

Satisfaction with public spaces such as markets, squares, pedestrian areas
 in EU capital cities

	Total 'Satisfied'
 Wien	88%
 Luxembourg	88%
 Stockholm	87%
 Ljubljana	86%
 Helsinki	85%
 Amsterdam	84%
 Zagreb	83%
 Budapest	83%
 Kobenhavn	83%
 Paris	81%
 Vilnius	81%
 Brussel/Bruxelles	80%
 London	80%
 Praha	79%
 Berlin	78%
 Tallinn	77%
 Riga	77%
 Warszawa	73%
 Lisboa	71%
 Dublin	70%
 Madrid	69%
 Bratislava	63%
 Sofia	58%
 Bucuresti	56%
 Lefkosia	56%
 Roma	55%
 Valletta	41%
 Athina	36%

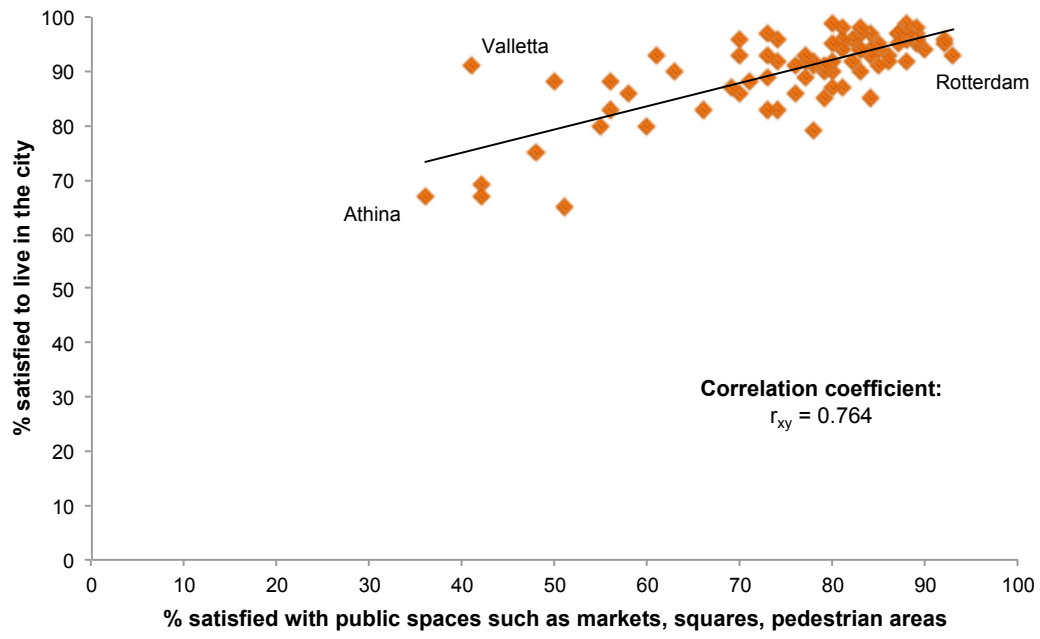
There have been large decreases in satisfaction with public spaces since 2012 in Piatra Neamt (61%, -29) and Istanbul (51%, -17). Satisfaction has also decreased in other cities in the same countries: Cluj Napoca (70%, -7) and Antalya (74%, -7). The largest increases in satisfaction can be seen in Rotterdam (93%, +10) and Tallinn (77%, +9).

Public spaces such as markets, squares, pedestrian areas
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Rotterdam	93%	+10
	Tallinn	77%	+9
	Geneva	85%	+8
	Braga	84%	+8
	Zagreb	83%	+8
	Warszawa	73%	+8
	Marseille	60%	+8
...			
	Antalya	74%	-7
	Cluj Napoca	70%	-7
	Istanbul	51%	-17
	Piatra Neamt	61%	-29

When comparing the results for the 'city' with those from the overall 'Greater city', it appears that respondents from the city of Athina are less likely than those from the overall 'Greater Athens' to be satisfied with public spaces such as markets, squares and pedestrian areas (36% compared with 49%).

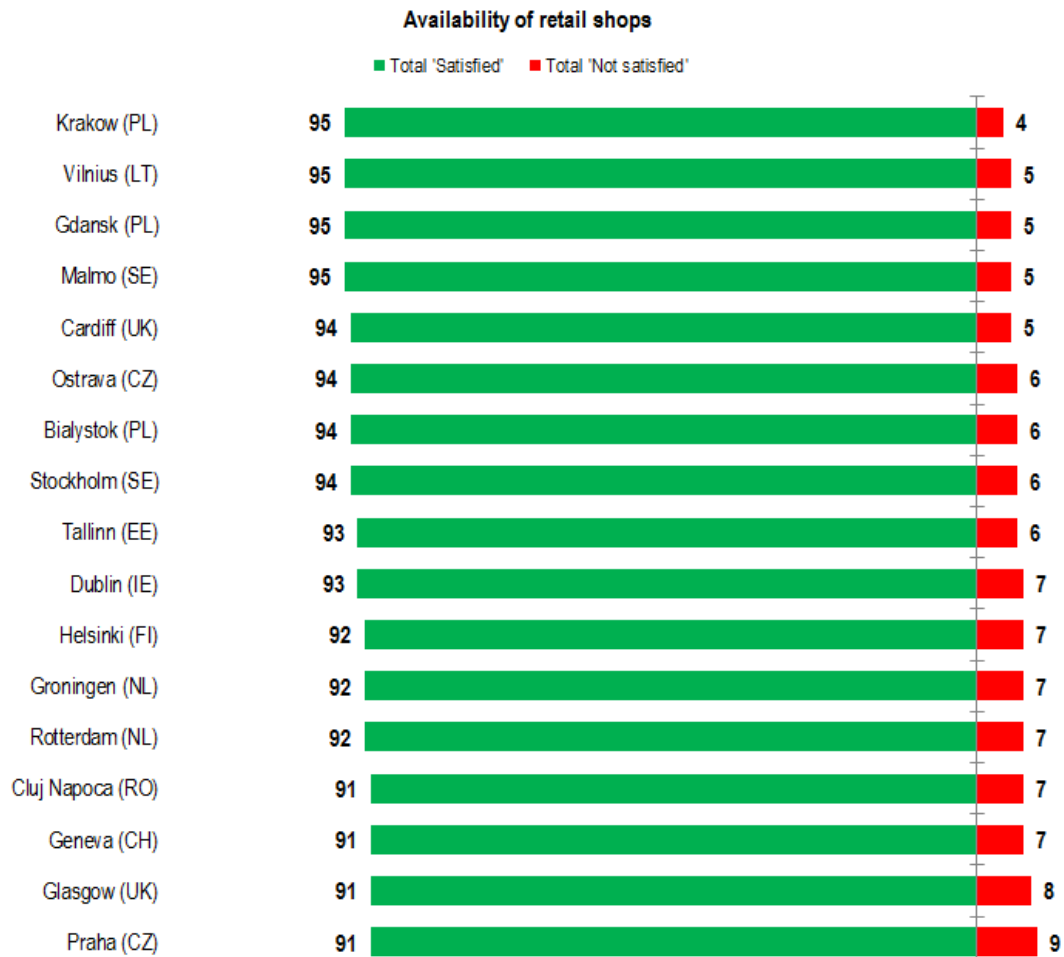
As shown in the graph below, the correlation between satisfaction with living in the city and satisfaction with public spaces is fairly high. That is to say, the more inhabitants are satisfied with their city's public spaces, the more satisfied they are to live there. For example, in Rotterdam 93% are satisfied with public spaces and the same proportions are also satisfied to live in the city. Conversely, just over a third (36%) in Athina have the same opinion of public spaces and around two thirds are satisfied to live in the city (67%). However, there are exceptions to this trend demonstrated by cities like Valletta.



2.8. Availability of retail shops

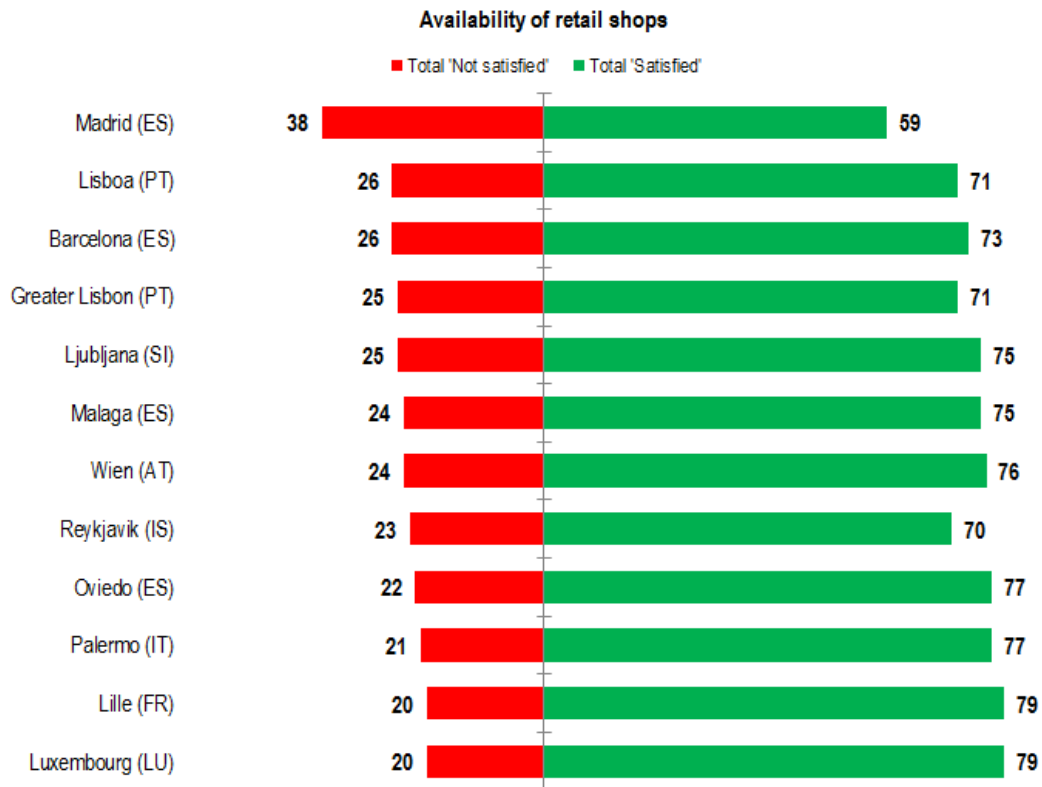
The overall level of satisfaction regarding the availability of retail shops¹² is high: in all but 5 of the 83 cities, at least three-quarters of respondents are satisfied with this aspect of their city; the level of satisfaction of respondents even exceeds 90% in 17 cities.

Respondents in Krakow, Vilnius, Gdansk and Malmo (all 95%) are the more likely to be satisfied with the availability of retail shops in their cities.



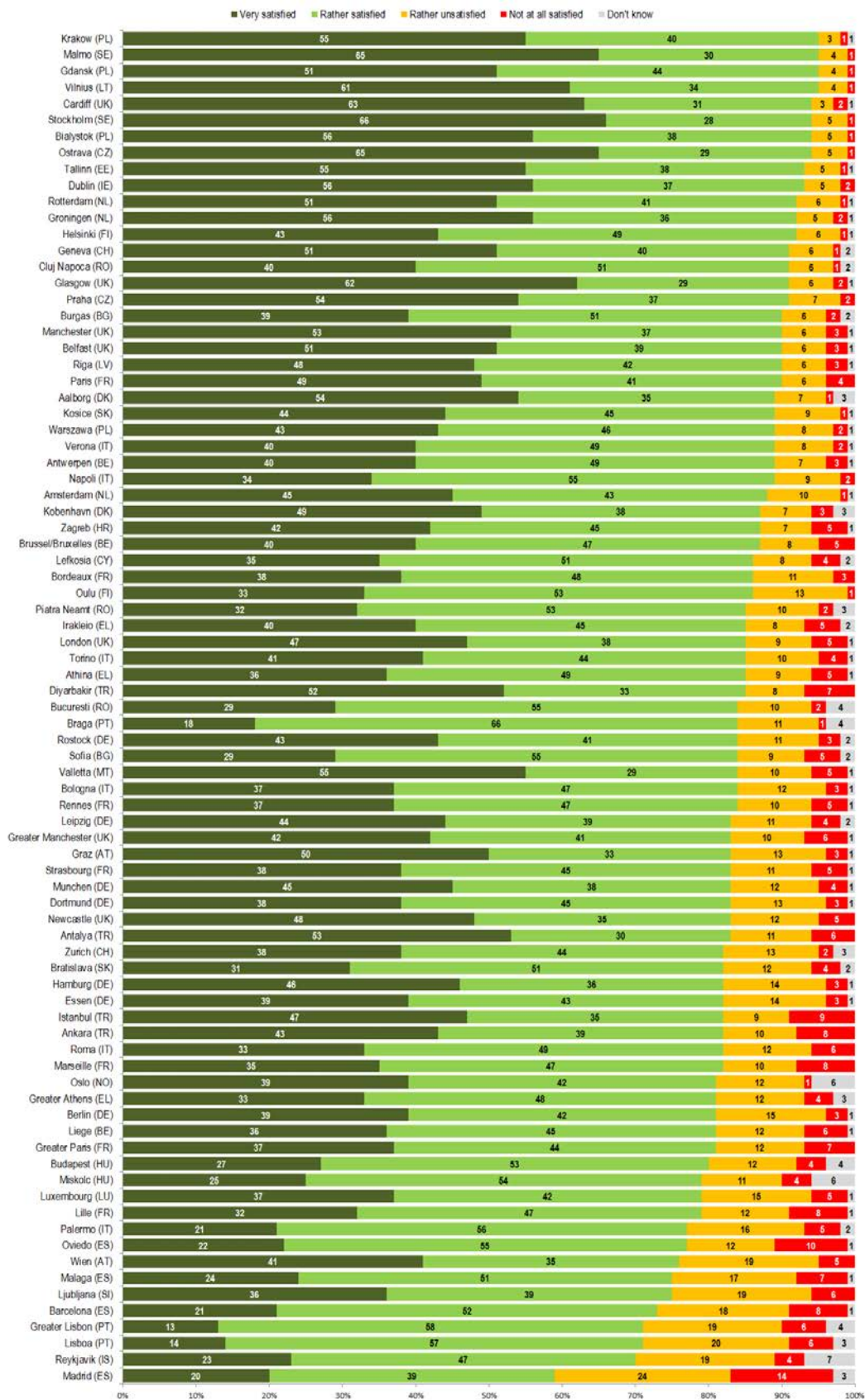
¹² Q1.8 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Availability of retail shops.

In 12 cities, at least 20% of respondents are dissatisfied with the availability of retail shops, and such dissatisfaction is expressed by at least a quarter of respondents in five of these cities: Madrid (38% dissatisfied), Barcelona, Lisboa (both 26%), Ljubljana and Greater Lisbon (both 25%).































Three cities in Poland are among the 7 highest ranked cities, while four Spanish cities appear among the 10 cities with the lowest satisfaction.

Q1.8 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Availability of retail shops**



All but five EU capitals show satisfaction levels of at least 80% - which is in line with the identified trend for most of the surveyed cities -, with respondents in Vilnius (95%) and Stockholm (94%) the most satisfied. Overall, four EU capitals are among the ten highest ranked cities, and four are in the lowest ten.

Satisfaction with the availability of retail shops in EU capital cities

	Total 'Satisfied'
 Vilnius	95%
 Stockholm	94%
 Tallinn	93%
 Dublin	93%
 Helsinki	92%
 Praha	91%
 Paris	90%
 Riga	90%
 Warszawa	89%
 Amsterdam	88%
 Brussel/Bruxelles	87%
 Zagreb	87%
 Kobenhavn	87%
 Lefkosia	86%
 Athina	85%
 London	85%
 Valletta	84%
 Sofia	84%
 Bucuresti	84%
 Bratislava	82%
 Roma	82%
 Berlin	81%
 Budapest	80%
 Luxembourg	79%
 Wien	76%
 Ljubljana	75%
 Lisboa	71%
 Madrid	59%

Greek cities show the largest rises in satisfaction since 2012. The largest increase has been registered in Athina (85%, +15) and Irakleio (85%, +6). The largest decreases in satisfaction with availability of retail shops can be seen in Madrid (59%, -7) and Palermo (77%, -6).

Availability of retail shops
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Athina	85%	+15
	Irakleio	85%	+6
...			
	Palermo	77%	-6
	Madrid	59%	-7

When comparing the results for the 'city' with those of the overall 'Greater city' it appears that respondents in the city of Paris are more likely than those from the overall 'Greater Paris' to be satisfied with the availability of retail shops (90% compared with 81%). The same is also true for respondents residing in the city of Manchester compared with those from the overall 'Greater Manchester' (90% vs 83%).

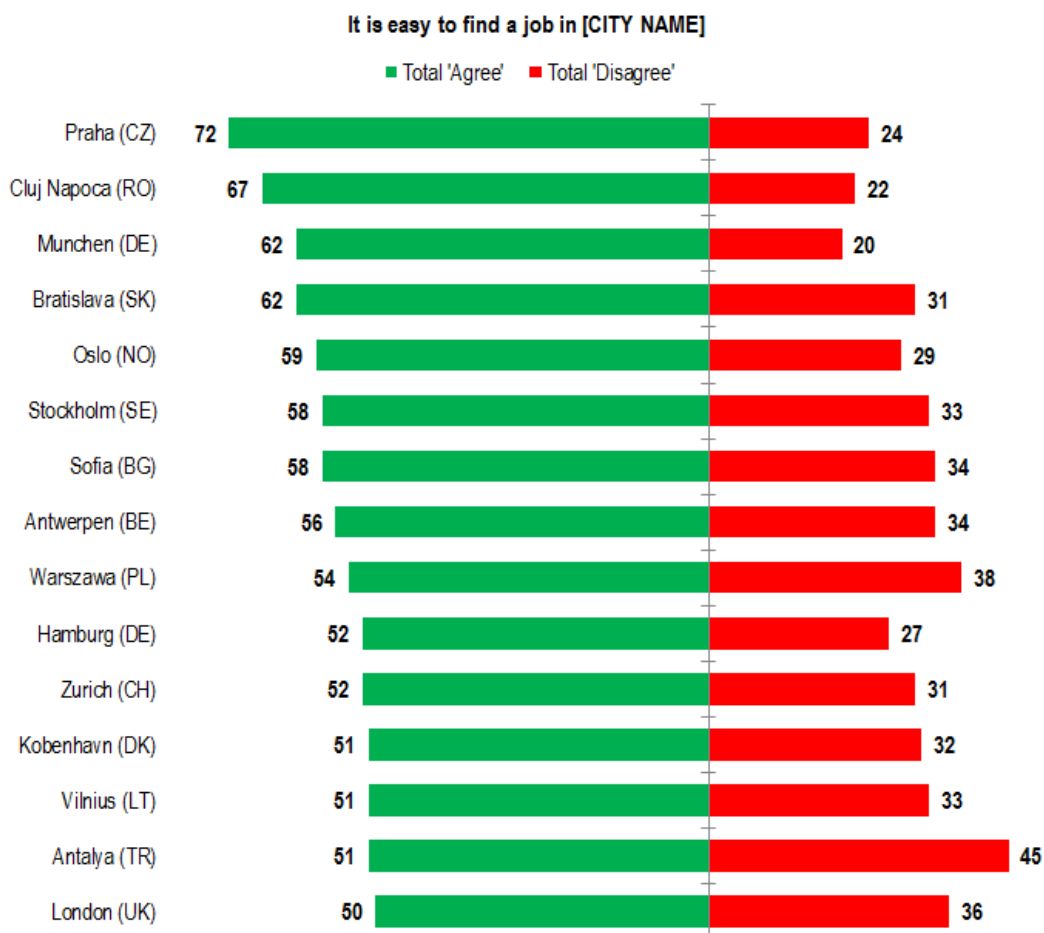
II. PEOPLE'S VIEWS ABOUT THEIR CITY

1. Employment opportunities

Respondents were asked whether they agreed or disagreed that it is easy to find a job in their city¹³.

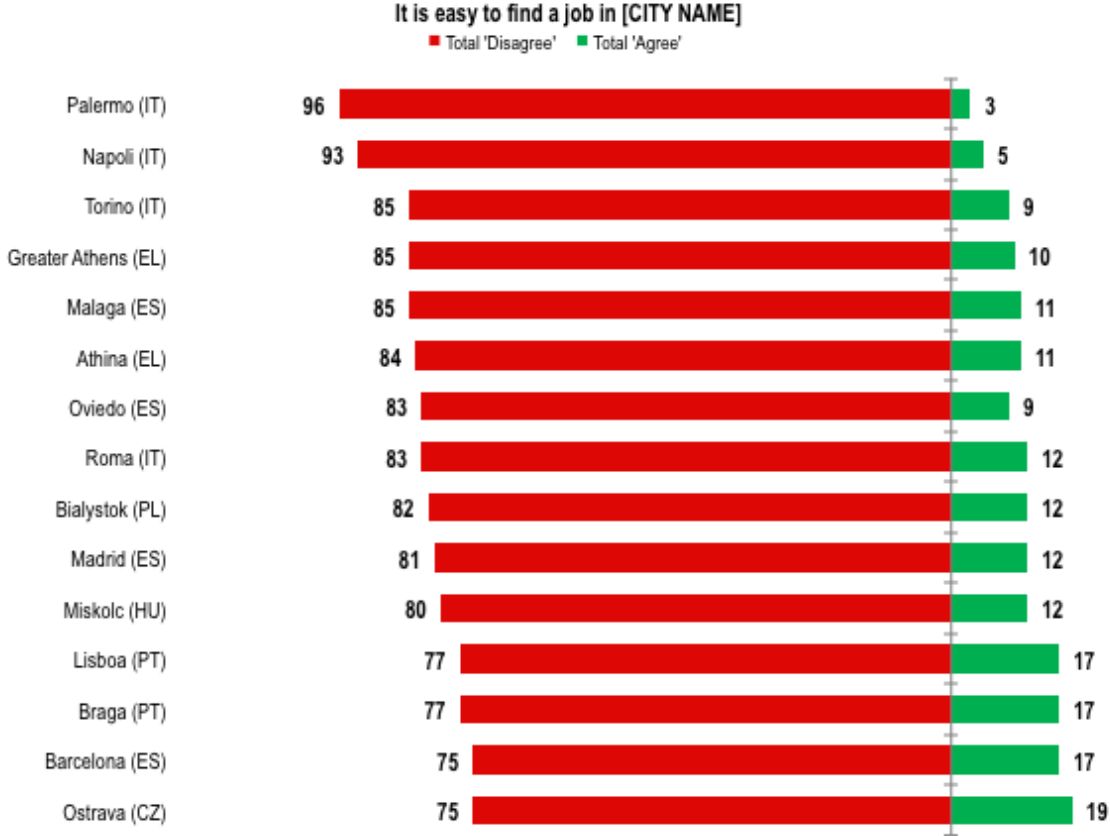
In most cities, a majority of respondents disagree with this statement. However, there are significant differences between cities, ranging from Praha, where 72% of respondents agree that it is easy to find a job in the city, to Palermo, where just 3% share this view.

In only 14 cities do a majority of inhabitants agree that it is easy to find a job in their city. Behind Praha, the highest ratings are in Cluj Napoca (67% agree), Munchen (62%) and Bratislava (62%).



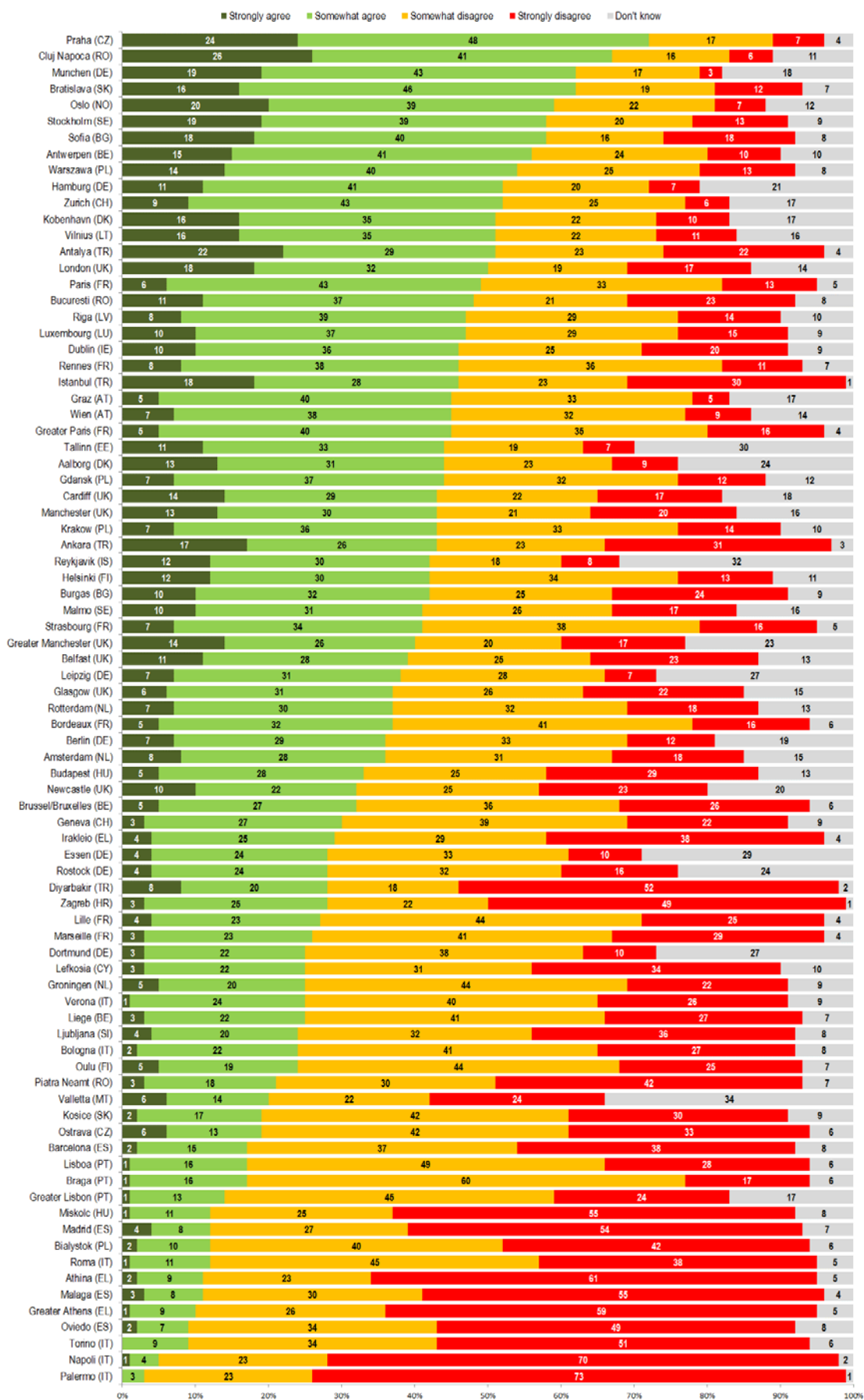
¹³ Q2.2 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - It is easy to find a job in [CITY NAME].

At the other end of the scale, in 11 cities, at least eight respondents out of 10 disagree that it is easy to find a job in their city. Respondents are most likely to disagree in three Italian cities: Palermo (96%), Napoli (93%) and Torino (85%). The four Spanish cities included in the survey are all among the 15 lowest ranked cities, as are the three cities in Portugal.































However, this issue might not be a particular concern for a significant proportion of respondents from several cities. Indeed, the proportion of those who answered “don’t know” to this question was relatively high, especially in six cities where over a quarter of respondents answered in this way: Valletta (34%), Reykjavik (32%), Tallinn (30%), Essen (29%), Leipzig and Dortmund (both 27%).

Q2.2 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **It is easy to find a job in [CITY NAME]**



Respondents living in EU capitals are slightly more likely to agree that it is easy to find a job in their city, compared with respondents living in the other cities. Indeed, 8 EU capitals are among the only 15 cities where a majority of respondents agree that it is easy to find a job in the city.














It is easy to find a job in [CITY NAME]
Level of agreement in EU capital cities

	Total 'Agree'
 Praha	72%
 Bratislava	62%
 Sofia	58%
 Stockholm	58%
 Warszawa	54%
 Vilnius	51%
 Kobenhavn	51%
 London	50%
 Paris	49%
 Bucuresti	48%
 Riga	47%
 Luxembourg	47%
 Dublin	46%
 Wien	45%
 Tallinn	44%
 Helsinki	42%
 Berlin	36%
 Amsterdam	36%
 Budapest	33%
 Brussel/Bruxelles	32%
 Zagreb	28%
 Lefkosia	25%
 Ljubljana	24%
 Valletta	20%
 Lisboa	17%
 Madrid	12%
 Roma	12%
 Athina	11%

Compared with 2012, the proportion of respondents agreeing that it is easy to find a job in their city has increased by more than 15 percentage points in the six following cities: Cluj-Napoca (67%, +25), Dublin (46%, +24), Belfast (39%, +19), Sofia (58%, +18), London (50%, +16) and Krakow (43%, +16). These changes reflect a positive outlook on the employment situation in these cities.

By contrast, there have been large decreases in the proportion that agree that it is easy to find a job in the following cities: Helsinki (42%, -11), Oslo (59%, -11), Lille (27%, -7), Amsterdam (36%, -7), Antalya (51%, -7), Oulu (24%, -6) and Istanbul (46%, -6). These changes illustrate a more negative outlook than in 2012.

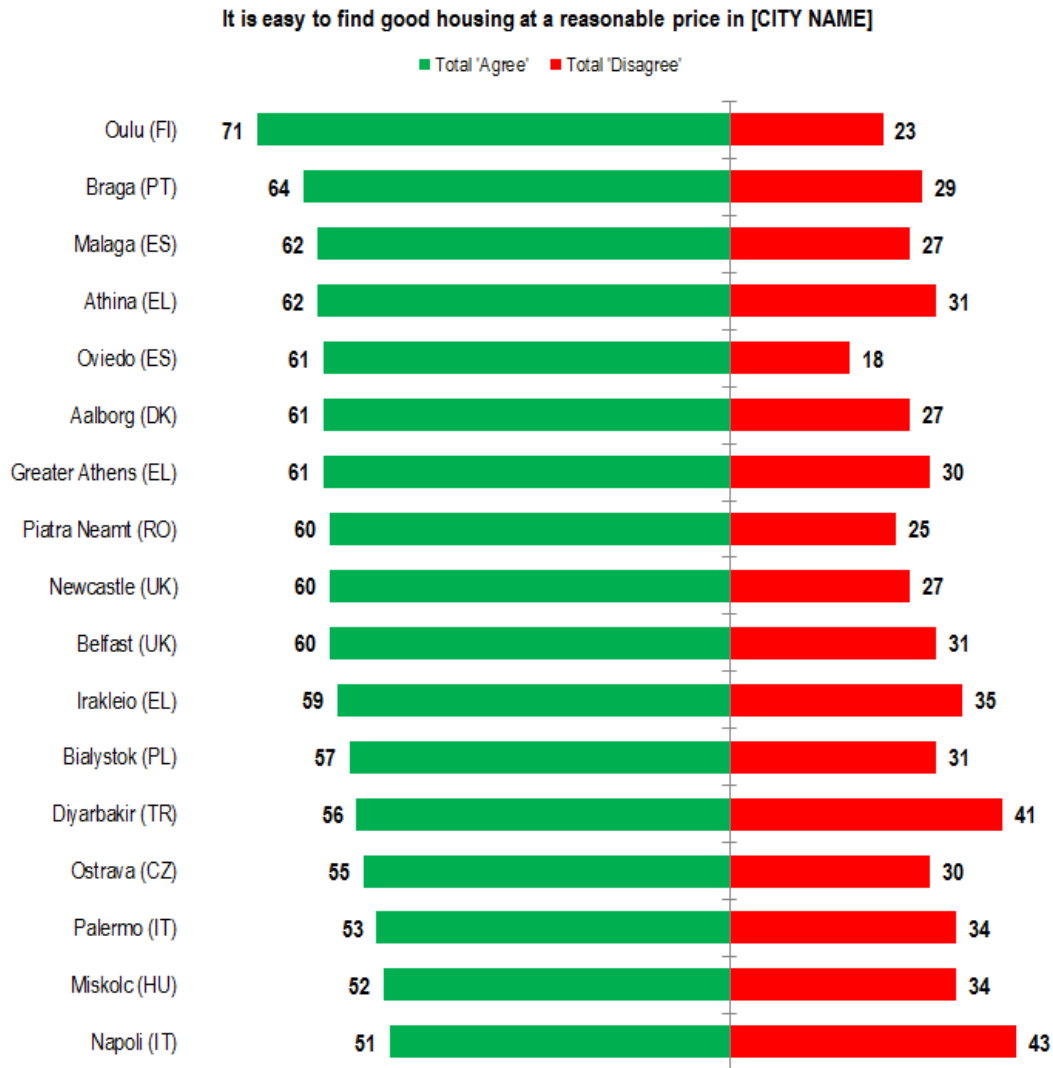
It is easy to find a job in [CITY NAME]
 Total 'Agree'

		2015	Diff. 2015- 2012
	Cluj-Napoca	67%	+25
	Dublin	46%	+24
	Belfast	39%	+19
	Sofia	58%	+18
	London	50%	+16
	Krakow	43%	+16
...			
	Istanbul	46%	-6
	Oulu	24%	-6
	Antalya	51%	-7
	Amsterdam	36%	-7
	Lille	27%	-7
	Oslo	59%	-11
	Helsinki	42%	-11

2. The housing situation

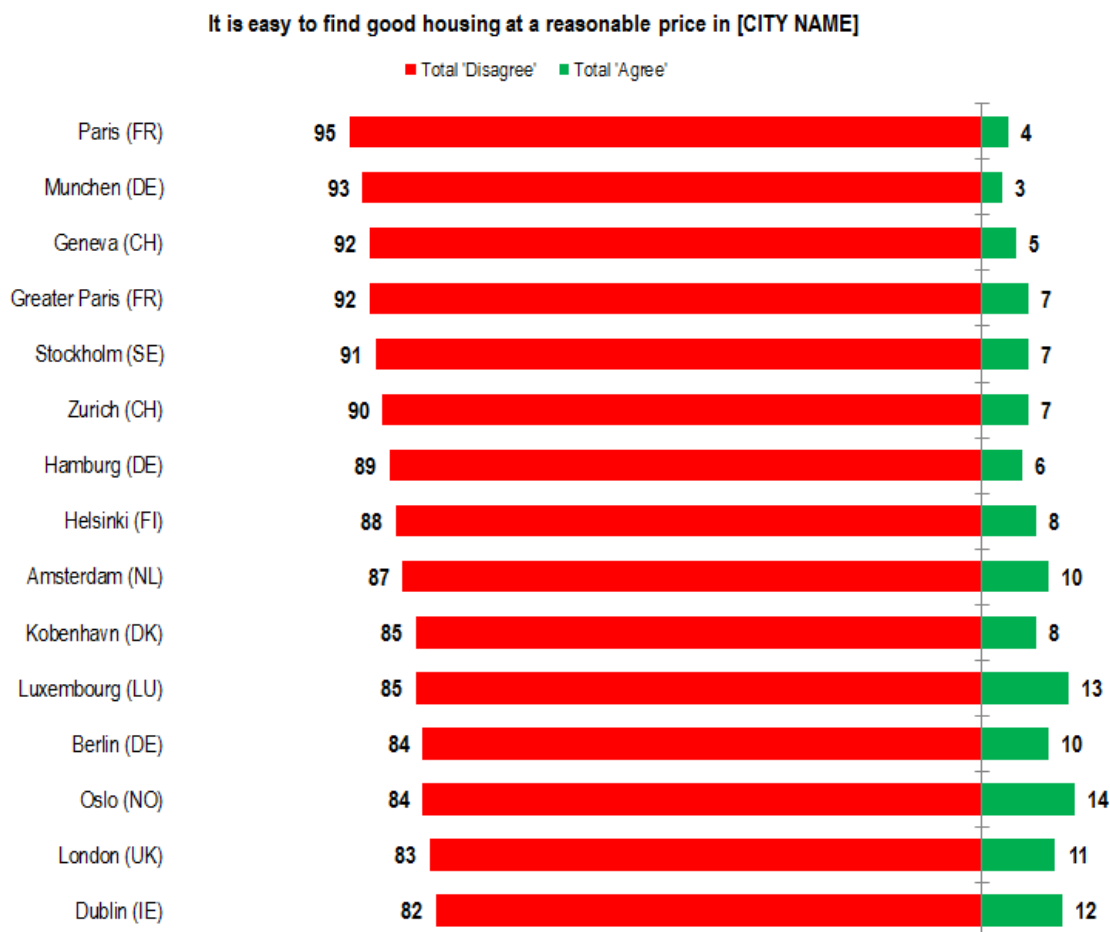
People were asked whether it is easy to find good housing at a reasonable price in their city¹⁴. There are also significant differences between cities on this statement, ranging from Oulu (71% agree) to Munchen (3% agree).

A majority of respondents in 17 cities agree that it is easy to find reasonably priced housing in their city and in 10 of them at least 60% of respondents share this view. Respondents in Oulu (71%) are most likely to agree.



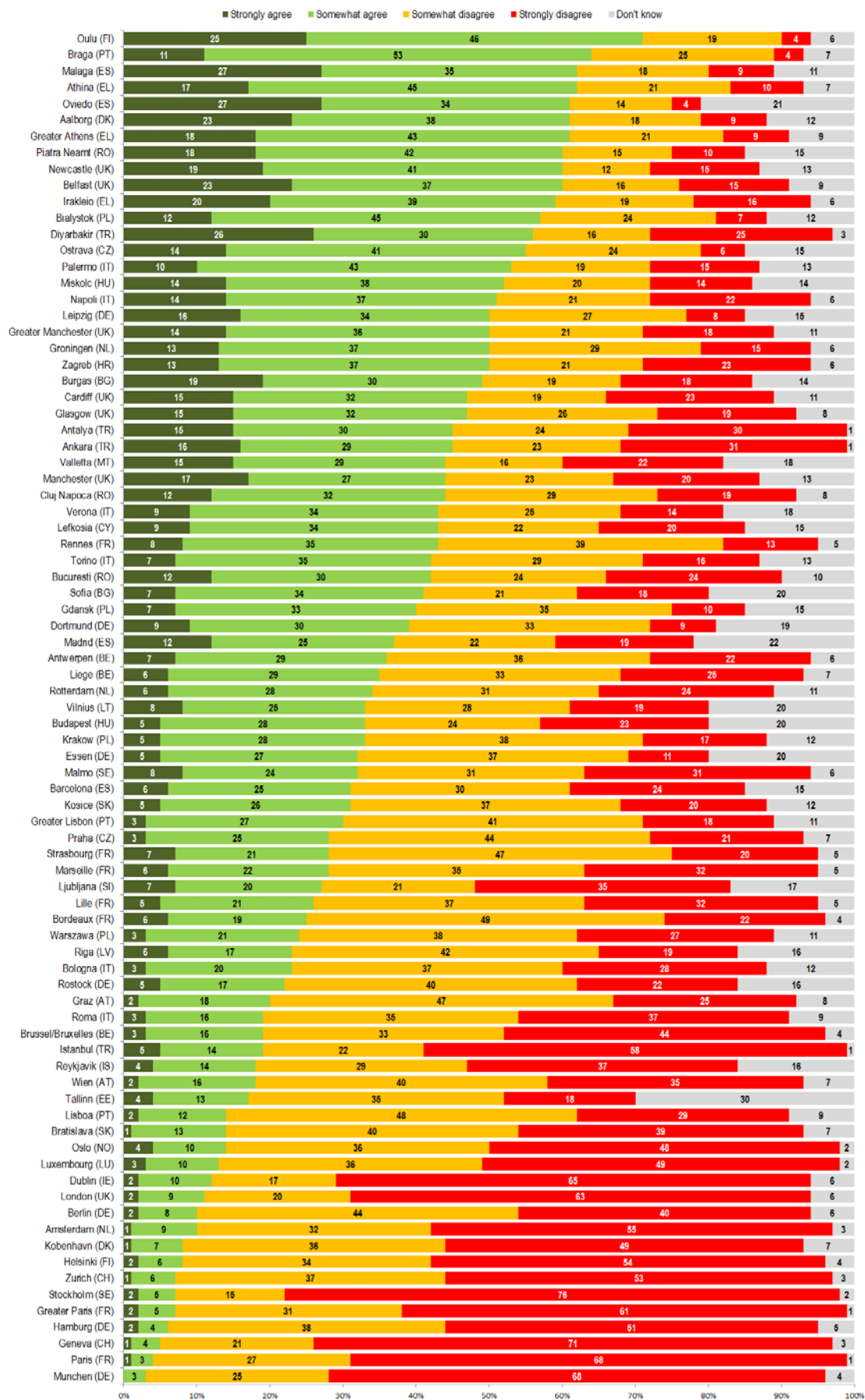
¹⁴ Q2.5 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - It is easy to find good housing at a reasonable price in [CITY NAME].

However, in 45 cities a majority of respondents disagree that it is easy to find good housing at a reasonable price and in 15 of these cities more than 8 in 10 respondents do so. In particular in four cities, more than two-thirds of respondents 'strongly' disagree: Stockholm (76%), Geneva (71%), Paris and Munchen (both 68%).



Here again it is worth mentioning that in several cities, the proportions of respondents who answered "don't know" to this question are relatively high, especially in seven cities where at least a fifth of respondents could not give an answer, most notably Tallinn (30%).





























Q2.5 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **It is easy to find good housing at a reasonable price in [CITY NAME]**



Housing prices seems to be a significant issue of concern in EU capitals. Indeed, in all but two of the 28 EU capitals, only a minority of respondents agree that it is easy to find good housing at a reasonable price. The highest negative opinions are recorded in Paris (where only 4% agree) and Stockholm (7%). In 15 EU capitals, less than 20% of respondents agree with the statement.

In only one EU capital, Athina (62%), do an absolute majority of respondents agree it is easy to find good housing at a reasonable price.













It is easy to find good housing at a reasonable price in [CITY NAME]
 Level of agreement in EU capital cities

	Total 'Agree'
 Athina	62%
 Zagreb	50%
 Valletta	44%
 Lefkosia	43%
 Bucuresti	42%
 Sofia	41%
 Madrid	37%
 Vilnius	33%
 Budapest	33%
 Praha	28%
 Ljubljana	27%
 Warszawa	24%
 Riga	23%
 Brussel/Bruxelles	19%
 Roma	19%
 Wien	18%
 Tallinn	17%
 Bratislava	14%
 Lisboa	14%
 Luxembourg	13%
 Dublin	12%
 London	11%
 Amsterdam	10%
 Berlin	10%
 Helsinki	8%
 Kobenhavn	8%
 Stockholm	7%
 Paris	4%

There have been some large changes since the 2012 survey in the proportion that agree that it is easy to find good housing at a reasonable price. The largest increases can be found in Zagreb (50%, +17), Rennes (43%, +15), Torino (42%, +12), Ljubljana (27%, +12), Napoli (51%, +11) and Antwerpen (51%, +11), indicating more positive views of the housing market in these cities.

Conversely, the largest decreases in agreement can be observed in Dublin (12%, -24), Istanbul (19%, -19), Budapest (33%, -14), Antalya (45%, -13), Leipzig (50%, -12) and Miskolc (52%, -12). As shown in the table below, two Turkish cities and two Hungarian cities appear amongst the largest decreases. These findings indicate that people think housing has become more expensive in these cities.

It is easy to find good housing at a reasonable price in [CITY NAME]
Total 'Agree'

		2015	Diff. 2015- 2012
	Zagreb	50%	+17
	Rennes	43%	+15
	Torino	42%	+12
	Ljubljana	27%	+12
	Napoli	51%	+11
	Antwerpen	36%	+11
...			
	Miskolc	52%	-12
	Leipzig	50%	-12
	Antalya	45%	-13
	Budapest	33%	-14
	Istanbul	19%	-19
	Dublin	12%	-24

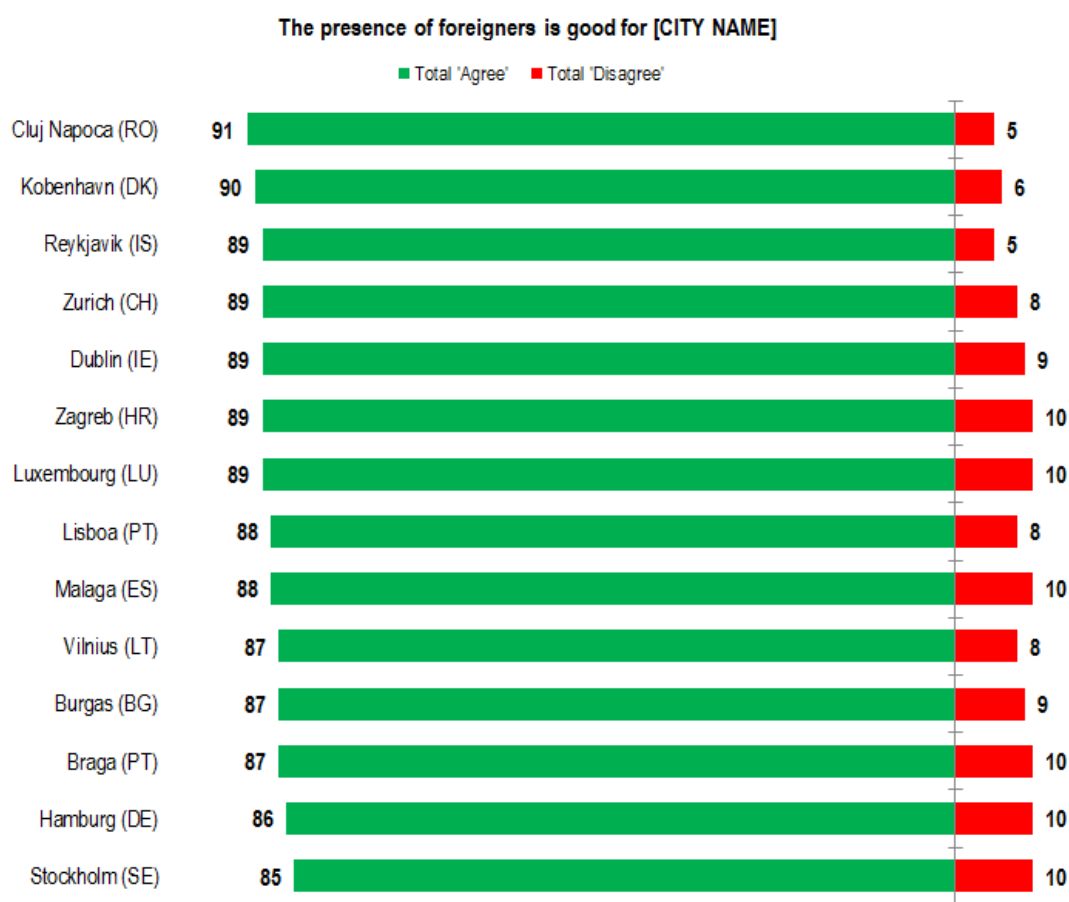
When comparing the results of the 'city' with the overall 'Greater city', it can be observed that those living in the city of Lisboa are significantly less likely than those from the overall 'Greater Lisbon' to agree that it is easy to find good housing at a reasonable price (14% compared with 30%). The same can be observed, though to a lesser extent, between respondents from the city of Manchester and those from the overall "Greater Manchester" (44% compared with 50%).

3. The presence and integration of foreigners

Respondents were asked whether they agreed or disagreed with two specific statements regarding foreigners: firstly, that *the presence of foreigners is good for their city*¹⁵; and, secondly, that *foreigners who live in their city are well integrated*.

In the majority of cities (57 out of 83), at least 70% of respondents agree that the presence of foreigners is good for the city, and in 14 cities this point of view is shared by at least 85% of respondents.

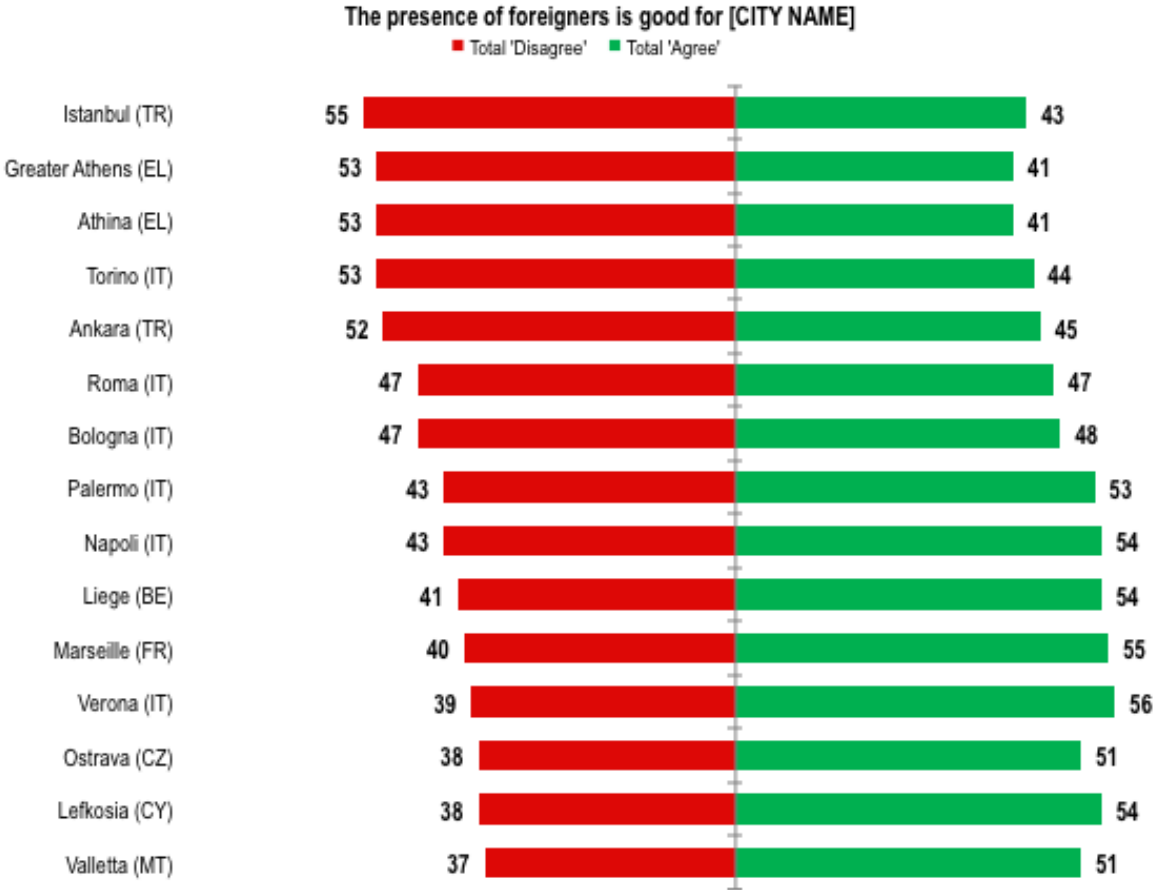
Cluj-Napoca (91%) and Kobenhavn (90%) show the highest levels of agreement.



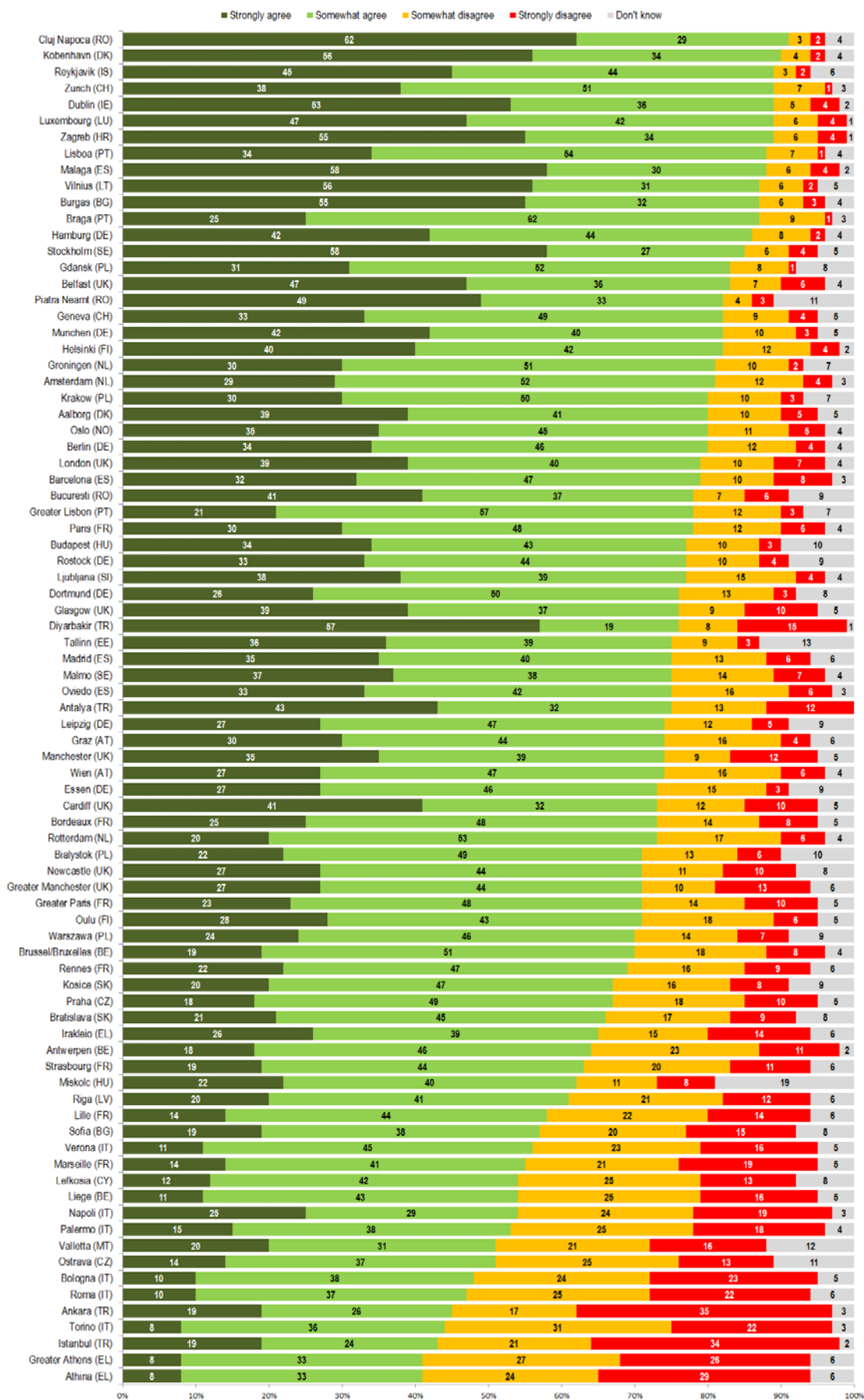
¹⁵ Q2.3 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - The presence of foreigners is good for [CITY NAME].

There are only five cities where an absolute majority of respondents disagree that the presence of foreigners is good for the city: Istanbul (55%), Greater Athens, Athina, Torino (all 53%) and Ankara (52%).

All six Italian cities in the survey are among the 15 lowest ranking cities on this question in terms of the proportion that agree.































Q2.3 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **The presence of foreigners is good for [CITY NAME]**



There is wide variation across EU capital cities in attitudes towards the presence of foreigners. In 15 EU capitals, more than three respondents out of four agree that the presence of foreigners is good for the city, and this attitude is even shared by 90% of respondents in Kobenhavn.

By contrast, agreement drops below 50% in two EU capitals, both located in southern Europe: Athina (41%) and Roma (47%).

The presence of foreigners is good for [CITY NAME]
Level of agreement in EU capital cities













		Total 'Agree'
	Kobenhavn	90%
	Luxembourg	89%
	Dublin	89%
	Zagreb	89%
	Lisboa	88%
	Vilnius	87%
	Stockholm	85%
	Helsinki	82%
	Amsterdam	81%
	Berlin	80%
	London	79%
	Paris	78%
	Bucuresti	78%
	Budapest	77%
	Ljubljana	77%
	Madrid	75%
	Tallinn	75%
	Wien	74%
	Brussel/Bruxelles	70%
	Warszawa	70%
	Praha	67%
	Bratislava	66%
	Riga	61%
	Sofia	57%
	Lefkosia	54%
	Valletta	51%
	Roma	47%
	Athina	41%

There have been some large changes in attitudes since the 2012 survey.

In five cities, there has been an increase of at least 15 points in the proportion that agree that the presence of foreigners is good for the city. The highest increases can be seen in Lefkosia (54%, +19) and Irakleio (65%, +17), indicating a more positive perception of foreigners in these cities.

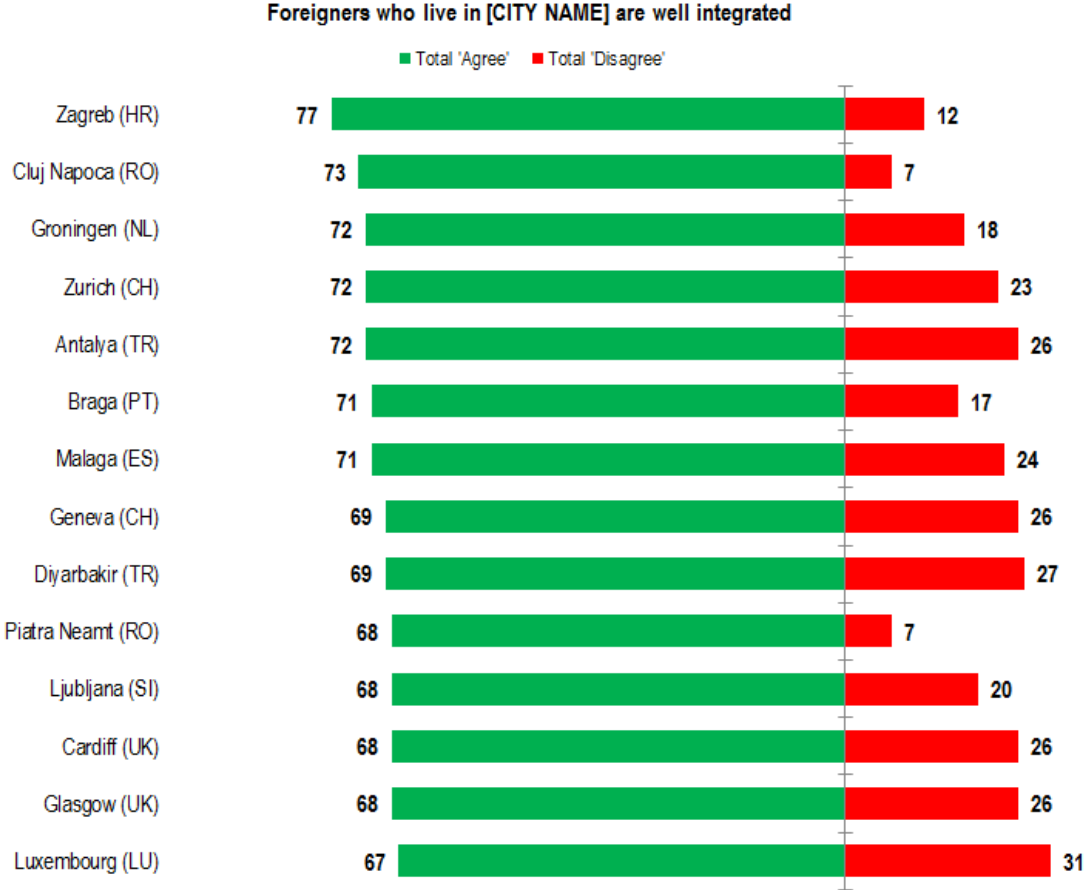
On the other hand, there have also been large decreases in the proportion that agree, with the largest decreases observed in Istanbul (43%, -25) and Ankara (45%, -20).

The presence of foreigners is good for [CITY NAME]
Total 'Agree'

		2015	Diff. 2015- 2012
	Lefkosia	54%	+19
	Irakleio	65%	+17
	Braga	87%	+16
	Athina	41%	+15
	Greater Athens	41%	+15
	Dublin	89%	+9
	Greater Lisbon	78%	+9
...			
	Ljubljana	77%	-11
	Kosice	67%	-11
	Sofia	57%	-17
	Ankara	45%	-20
	Istanbul	43%	-25

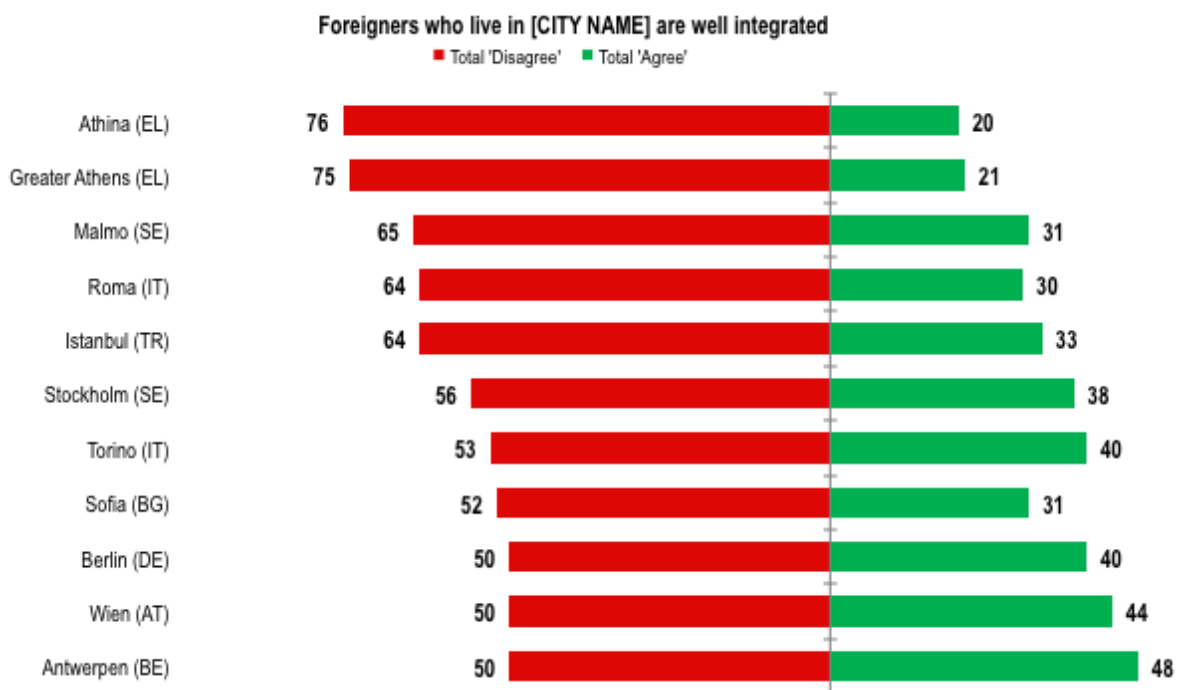
When comparing the results for the 'city' with those of the overall 'Greater city', it appears that respondents in the city of Lisboa are significantly more likely to agree than those from the overall 'Greater Lisbon' that the presence of foreigners is good for the city (88% compared with 78%), as are respondents from the city of Paris compared to those from the overall 'Greater Paris' (78% compared with 71%).

In 47 cities, a positive opinion on whether foreigners who live in the city are well integrated¹⁶ is shared by a majority of respondents, and in 14 cities at least two-thirds of respondents agree with the statement. Respondents in Zagreb (77%) and Cluj Napoca (73%) are most likely to agree.



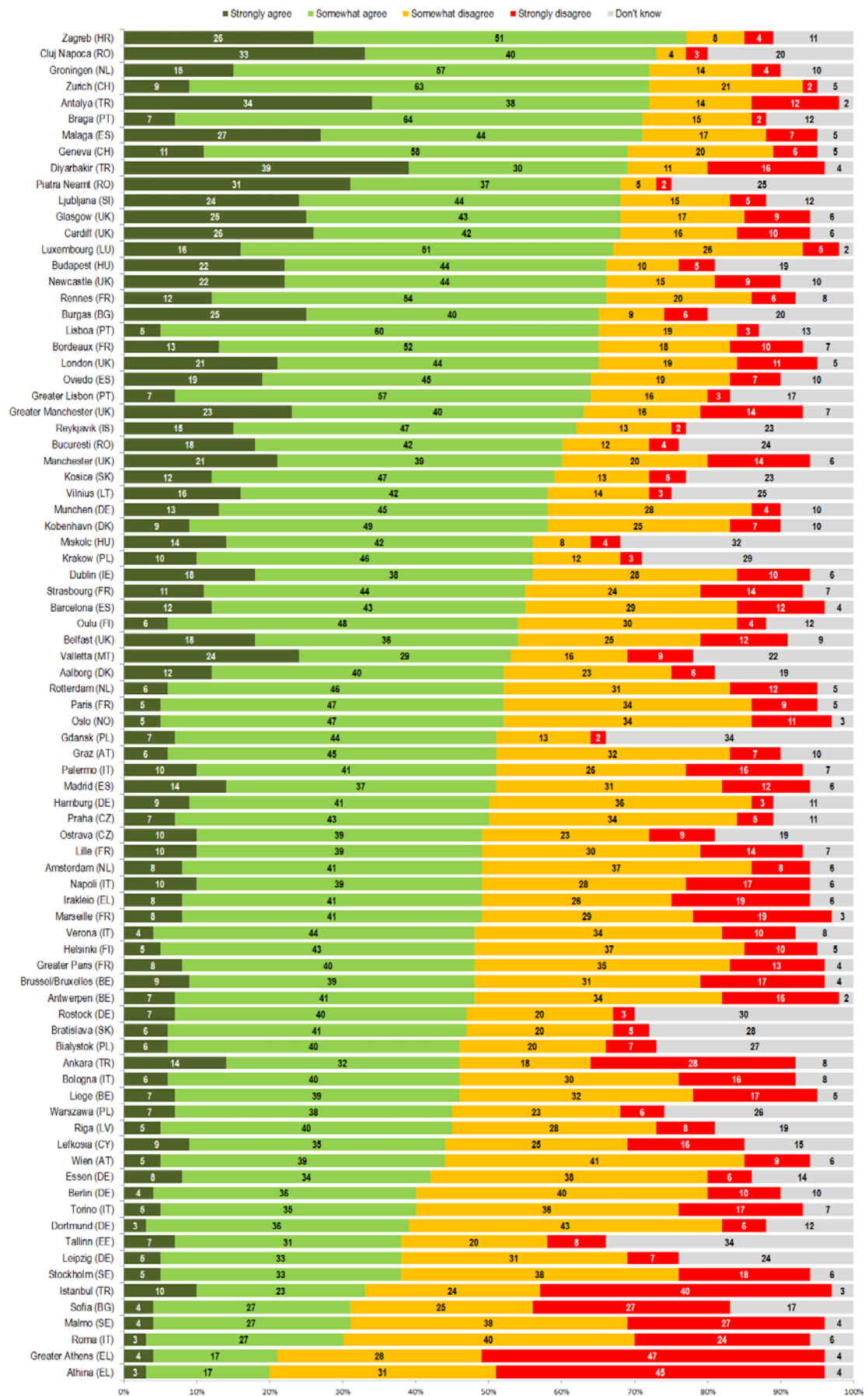
¹⁶ Q2.4 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - Foreigners who live in [CITY NAME] are well integrated.

In 11 cities, at least half of respondents disagree that foreigners are well integrated in the city. The level of disagreement is particularly high in Athina (76%) and Greater Athens (75%).



There is a high rate of non-response to this question in some cities, highest in Gdansk and Tallinn (both 34%), Miskolc (32%) and Rostock (30%).





























Q2.4 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **Foreigners who live in [CITY NAME] are well integrated**



The results among EU capital cities range from 76% who agree that foreigners are well integrated in Zagreb to just 20% in Athina.

At least half of respondents agree in 14 EU capitals, whereas this proportion is less than a third in 3 EU capital cities.











Foreigners who live in [CITY NAME] are well integrated
 Level of agreement in EU capital cities

	Total 'Agree'
 Zagreb	77%
 Ljubljana	68%
 Luxembourg	67%
 Budapest	66%
 Lisboa	65%
 London	65%
 Bucuresti	60%
 Kobenhavn	58%
 Vilnius	58%
 Dublin	56%
 Valletta	53%
 Paris	52%
 Madrid	51%
 Praha	50%
 Amsterdam	49%
 Brussel/Bruxelles	48%
 Helsinki	48%
 Bratislava	47%
 Warszawa	45%
 Riga	45%
 Lefkosia	44%
 Wien	44%
 Berlin	40%
 Stockholm	38%
 Tallinn	38%
 Sofia	31%
 Roma	30%
 Athina	20%

There have been some large increases in the proportion that agree that foreigners are well integrated: in Berlin (40% disagree; +10), Zagreb (77%, +9), Geneva (69%, +9), Rotterdam (52%, +9), Graz (51%, +9) and Antwerpen (48%, +9).

By contrast, respondents are less likely to agree now than in 2012 in Istanbul (33%, -28), Sofia (31%, -18), Ankara (46%, -16) and Berlin (30%, -10).

Foreigners who live in [CITY NAME] are well integrated
Total 'Agree'

		2015	Diff. 2015- 2012
	Berlin	40%	+10
	Zagreb	77%	+9
	Geneva	69%	+9
	Rotterdam	52%	+9
	Graz	51%	+9
	Antwerpen	48%	+9
...			
	Roma	30%	-10
	Ankara	46%	-16
	Sofia	31%	-18
	Istanbul	33%	-28

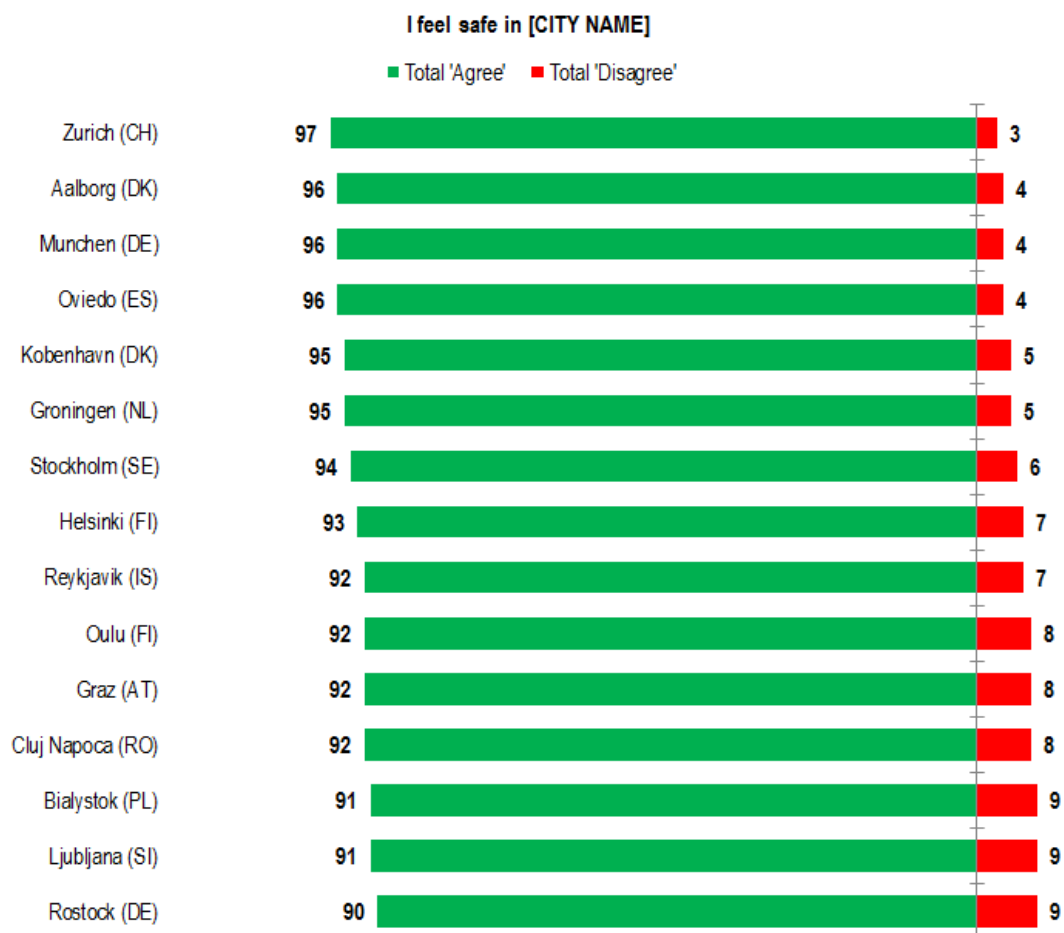
If we look at the responses to both questions on perceptions of foreigners, it is clear that respondents in some cities have positive views on both issues; for example the cities of Zagreb, Cluj Napoca, Zurich, Braga and Malaga rank highly on both questions, with large proportions agreeing that foreigners are good for the city and are well integrated. On the other side, large proportions disagree about both issues in Athina, Torino, Istanbul, Malmo and Roma.

The main exception to this pattern is Stockholm and to a lower extent Malmo and Sofia, where the presence of foreigners is perceived as a good thing by a majority of respondents, but where a majority disagree that foreigners who live in the city are well integrated.

4. Safety and trust

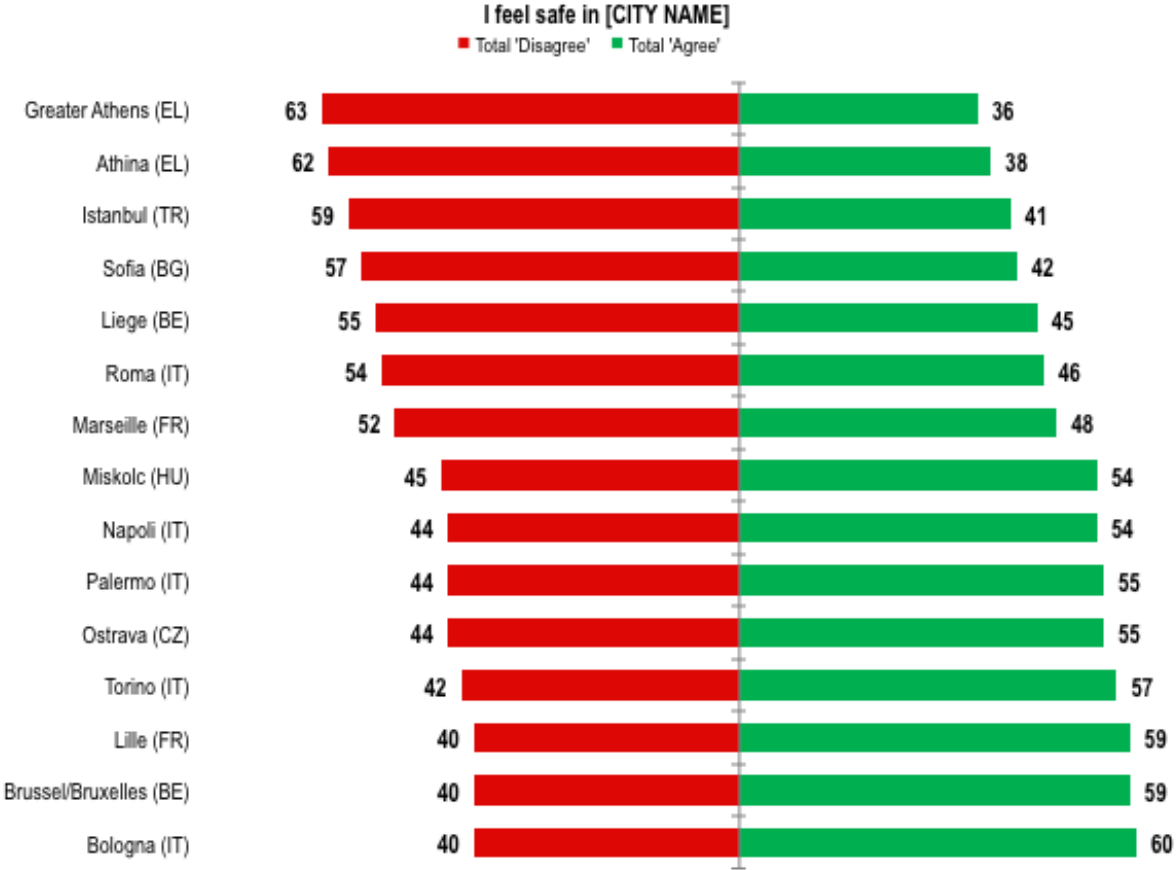
Safety

In most of the cities (52 out of 83), at least three-quarters of the respondents say they feel *safe in their city*¹⁷, and in 15 cities this level equals or exceeds 90%. Respondents are most likely to agree in Zurich (97%), Aalborg, Munchen and Oviedo (all 96%).

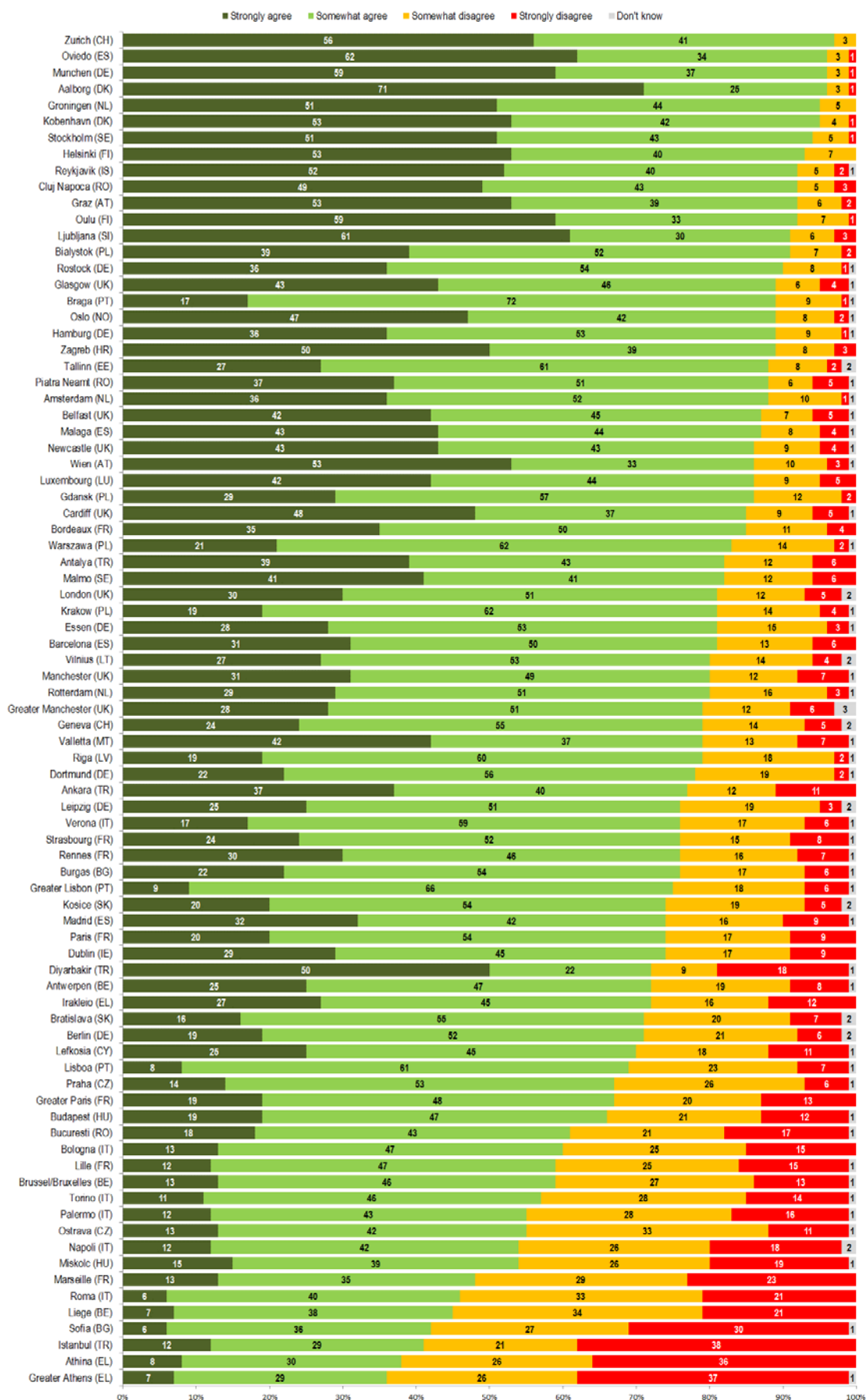


¹⁷ Q2.7 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - I feel safe in [CITY NAME].

At the opposite end of the scale, in 15 cities, at least 4 in 10 respondents disagree they feel safe in their cities; in seven of these cities a majority of respondents do so: Greater Athens (63%), Athina (62%), Istanbul (59%), Sofia (57%), Liege (55%), Roma (54%) and Marseille (52%).































Q2.7 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **I feel safe in [CITY NAME]**



The findings for EU capitals vary considerably, ranging from 5% who disagree in Kobenhavn to 62% in Athina.

Overall, feelings of safety tend to be lower in EU capitals than in other cities, which may be related, for many of them, to their relatively large size. In half of the EU capitals, at least 25% of respondents disagree that they feel safe in the city.












I feel safe in [CITY NAME]
Level of disagreement in EU capital cities

	Total 'Disagree'
 Athina	62%
 Sofia	57%
 Roma	54%
 Brussel/Bruxelles	40%
 Bucuresti	38%
 Budapest	33%
 Praha	32%
 Lisboa	30%
 Lefkosia	29%
 Berlin	27%
 Bratislava	27%
 Dublin	26%
 Paris	26%
 Madrid	25%
 Riga	20%
 Valletta	20%
 Vilnius	18%
 London	17%
 Warszawa	16%
 Luxembourg	14%
 Wien	13%
 Zagreb	11%
 Amsterdam	11%
 Tallinn	10%
 Ljubljana	9%
 Helsinki	7%
 Stockholm	6%
 Kobenhavn	5%

Compared with 2012, respondents are much more likely to feel safe in their city in Tallinn (88% agree, +19), Athina (38%, +19), Vilnius (80%, +17), Geneva (79%, +16), Marseille (48%, +16) and Riga (79%, +15).

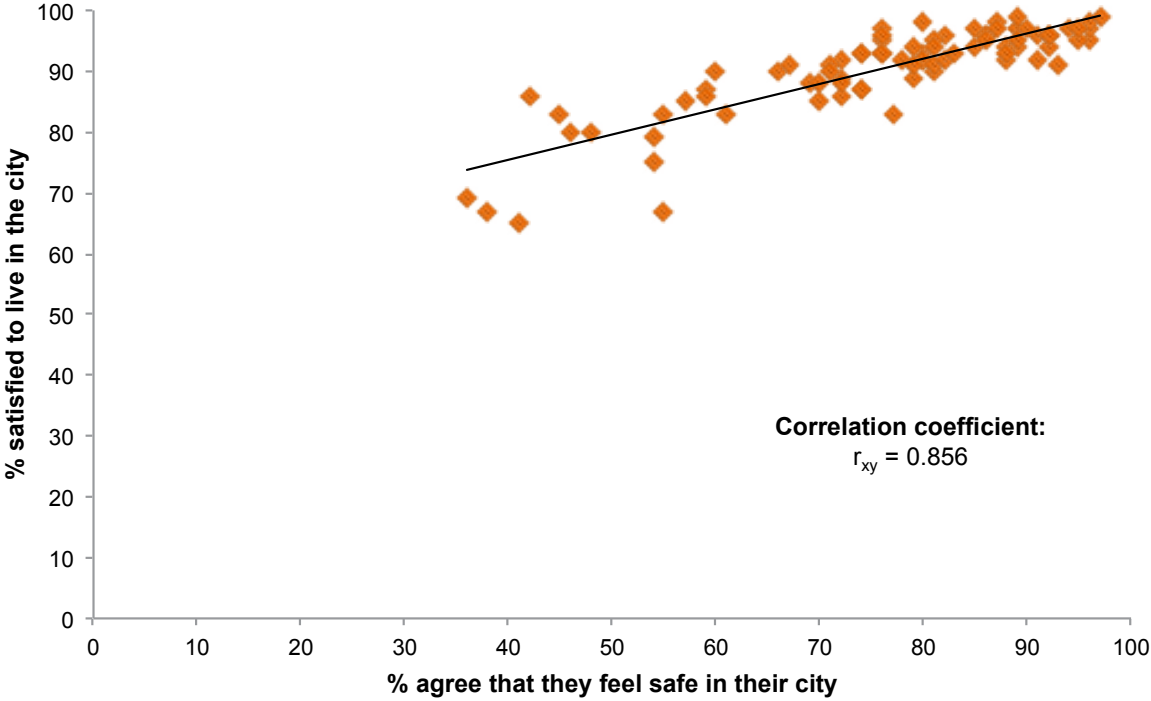
However, there has been a decrease in the proportion of respondents who feel safe in two Turkish cities: Istanbul (41%, -9) and Ankara (77%, -7), as well as in three Italian cities: Roma (46%, -9), Palermo (55%, -9) and Bologna (60%, -9).

I feel safe in [CITY NAME]
Total 'Agree'

		2015	Diff. 2015- 2012
	Tallinn	88%	+19
	Athina	38%	+19
	Vilnius	80%	+17
	Geneva	79%	+16
	Marseille	48%	+16
	Riga	79%	+15
...			
	Ankara	77%	-7
	Bologna	60%	-9
	Palermo	55%	-9
	Roma	46%	-9
	Istanbul	41%	-9

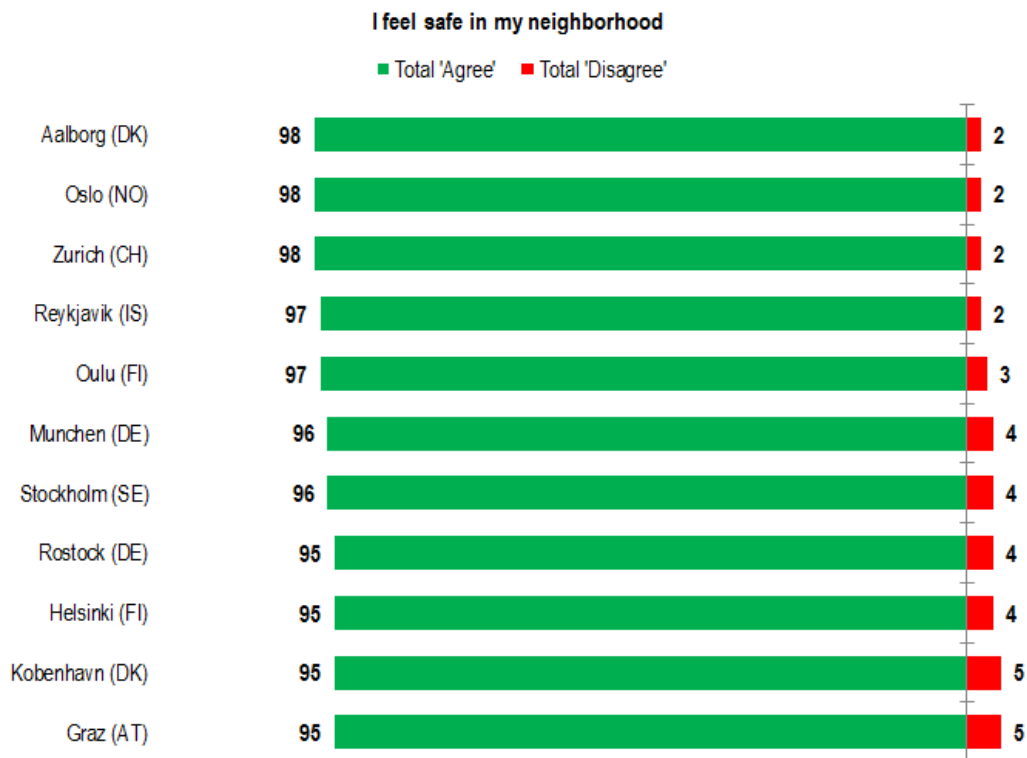
When comparing the results for the 'city' with those of the overall 'Greater city', it appears that respondents in the overall 'Greater Lisbon' are more likely than those in the city of Lisboa to feel safe in their city (75% compared with 69%). The opposite pattern applies to the overall 'Greater Paris', compared to the city of Paris (67% compared with 74%).

The feeling of safety in the city and satisfaction with living in the city are very highly correlated: the more respondents agree they feel safe, the more they are satisfied to live in their city.



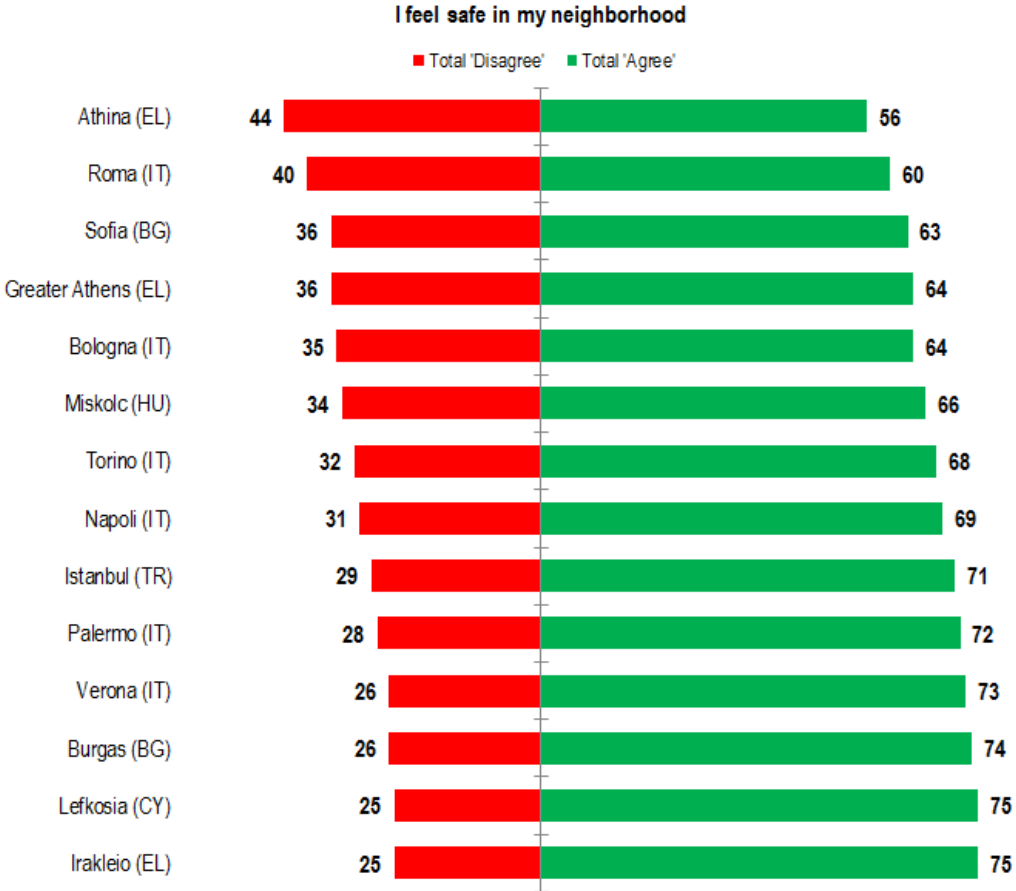
Respondents were also asked whether they feel *safe in their neighbourhood*¹⁸.

In all of the cities, the majority of respondents say they feel safe in their neighbourhood, and in 30 cities at least 90% of respondents share this view. Respondents in Aalborg, Oslo and Zurich (all 98%) are most likely to say they feel safe in their neighbourhood.



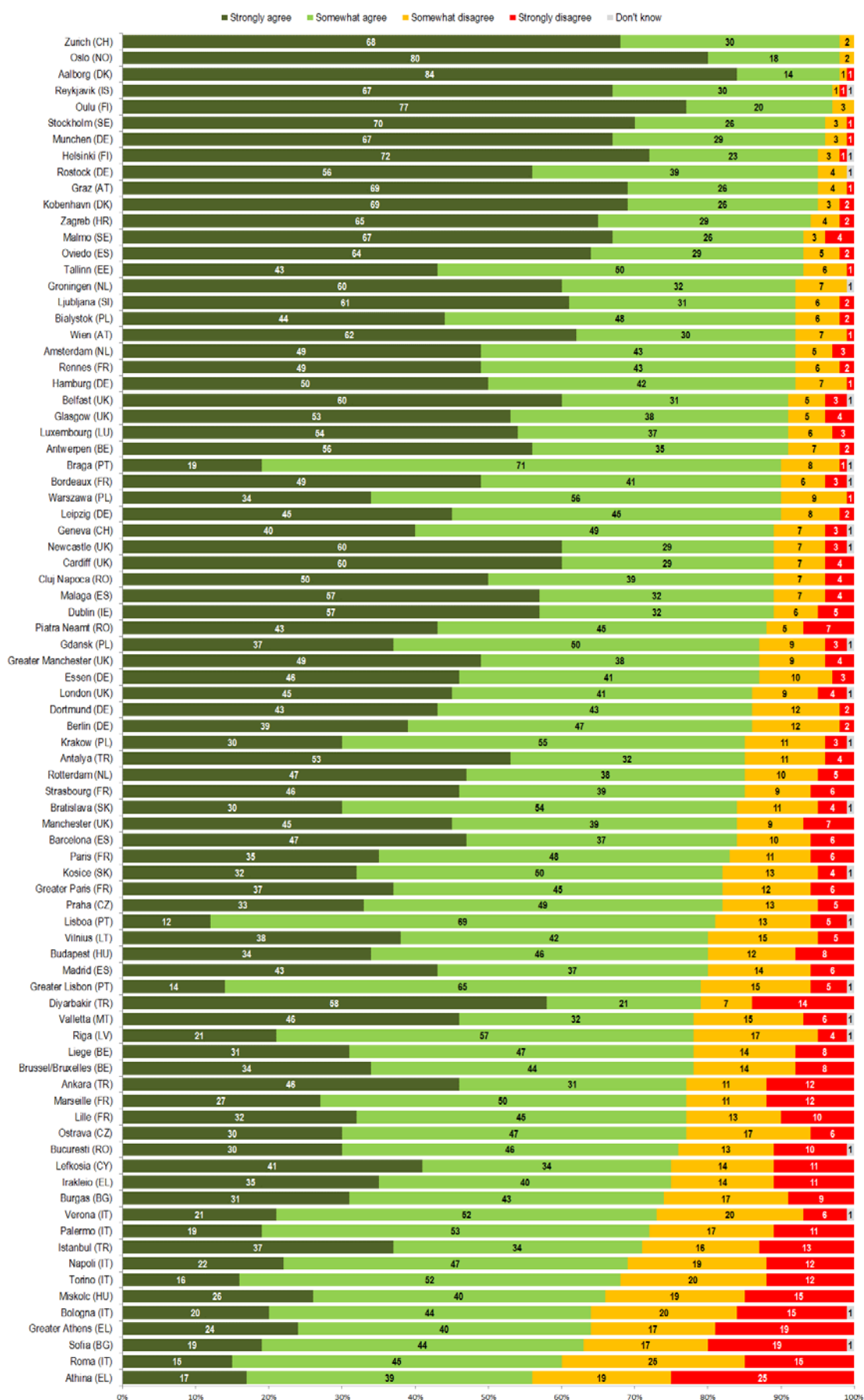
¹⁸ Q2.8 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - I feel safe in my neighbourhood.

In only 14 cities, at least a quarter of respondents express a negative opinion about feeling safe in their neighbourhood. The level of disagreement is higher in Athina (44% disagree), and Roma (40%).































Respondents in Nordic countries are most likely to say they feel safe in their neighbourhood: all eight cities in these countries are among the top 13 in terms of perceived neighbourhood safety.

Q2.8 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **I feel safe in my neighbourhood**



Although a majority of respondents agree they feel safe in their neighbourhood in all EU capitals, strong variations can be observed from one capital city to the other: from 96% who agree they feel safe in their neighbourhood in Stockholm to 56% who do so in Athina. In 25 of the 28 capitals, at least three respondents out of four feel safe in their neighbourhood.












I feel safe in my neighborhood - Level of agreement in EU capital cities

		Total 'Agree'
	Stockholm	96%
	Kobenhavn	95%
	Helsinki	95%
	Zagreb	94%
	Tallinn	93%
	Amsterdam	92%
	Wien	92%
	Ljubljana	92%
	Luxembourg	91%
	Warszawa	90%
	Dublin	89%
	London	86%
	Berlin	86%
	Bratislava	84%
	Paris	83%
	Praha	82%
	Lisboa	81%
	Madrid	80%
	Vilnius	80%
	Budapest	80%
	Riga	78%
	Brussel/Bruxelles	78%
	Valletta	78%
	Bucuresti	76%
	Lefkosia	75%
	Sofia	63%
	Roma	60%
	Athina	56%

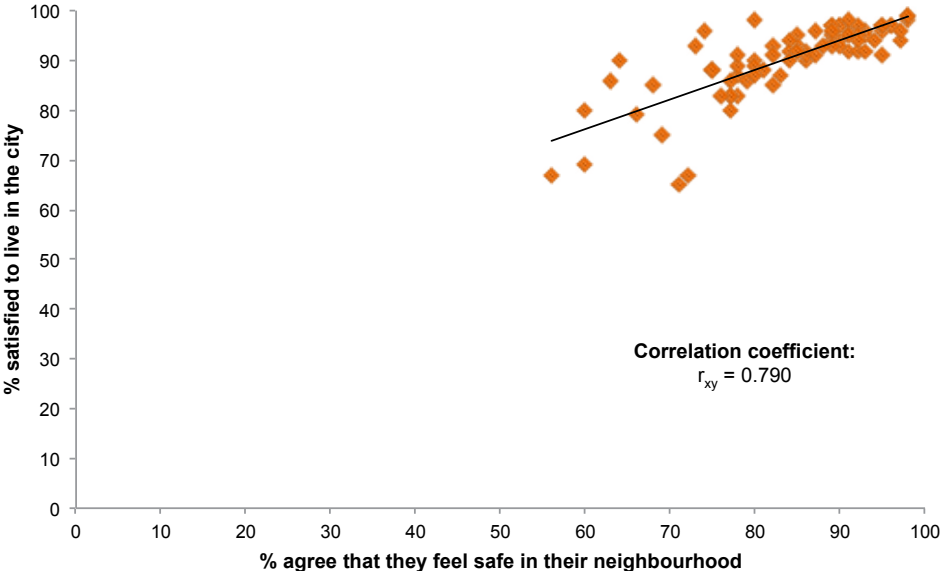
In many cities, respondents feel safer in their neighbourhood than they did in 2012. The largest changes can be seen in Geneva (89% agree, +19) and Athina (56%, +19).

At the other end of the scale, the largest decreases in agreement can be observed in four Italian cities: Bologna (64% agree, -14), Verona (73%, -8), Roma (60%, -7) and Torino (68%, -7).

I feel safe in my neighborhood
 Total 'Agree'

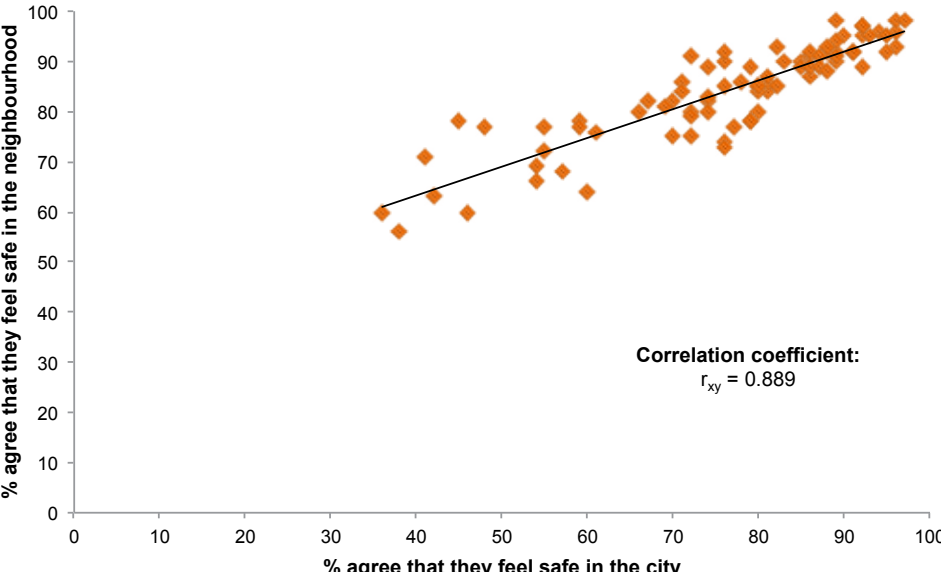
		2015	Diff. 2015- 2012
	Geneva	89%	+19
	Athina	56%	+19
	Tallinn	93%	+13
	Antwerpen	91%	+13
	Vilnius	80%	+11
	Greater Athens	64%	+11
	Marseille	77%	+10
...			
	Torino	68%	-7
	Roma	60%	-7
	Verona	73%	-8
	Bologna	64%	-14

A feeling of safety in the neighbourhood is fairly strongly correlated with overall satisfaction with living in the city, although the relationship is less strong than for safety at the city level. In other words, overall satisfaction is more strongly influenced by feeling safe in the city as a whole than feeling safe in one's own neighbourhood.



When comparing the feeling of safety in the city and in the neighbourhood, the sense of safety in the neighbourhood tends to be stronger. For example, in 30 cities at least 90% of respondents agree that they feel safe in their neighbourhood, but this applies to only 15 cities with regards to feeling safe in the city as a whole.

At the same time, there is a very high correlation between these two variables. The more people feel safe in the city, the more they feel safe in their neighbourhood. In particular, the cities of Zurich, Munchen, Aalborg, Stockholm, Helsinki and Reykjavik appear in the top 10 highest ranking cities on both variables, while Athina, Greater Athens, Istanbul, Sofia, Roma, Miskolc and Napoli are in the lowest 10 on both variables.

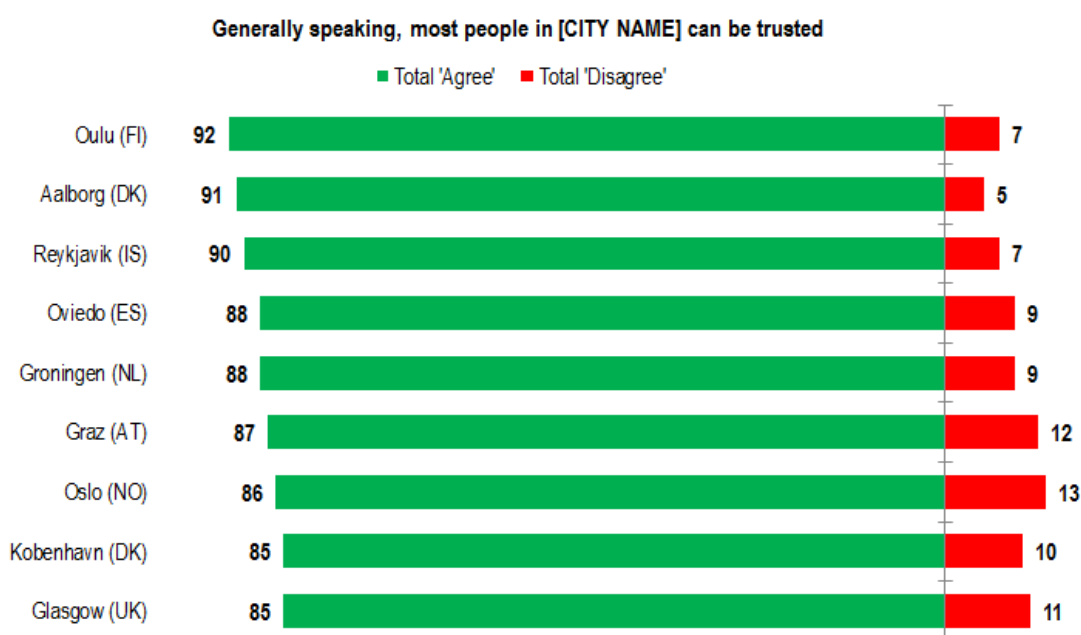


Trust

Respondents were asked whether they agree that most *people in their city can be trusted*¹⁹. There are significant differences between cities on this statement ranging from Oulu, where 72% agree that most people in the city can be trusted to Istanbul (26% agree) or Greater Athens (31% agree).

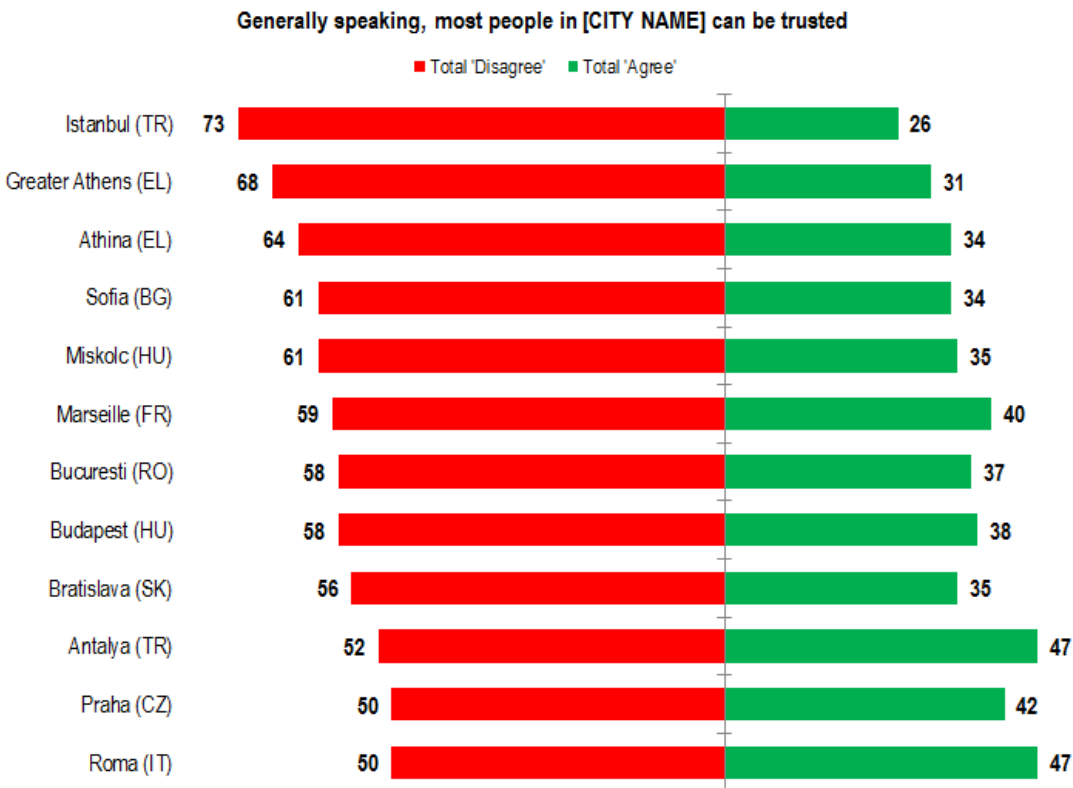
In a large majority of the cities included in this survey (66 out of 83), at least half of respondents agree that people can be trusted in their city.

In 14 cities, this number exceeds 80%. This is notably the case for Oulu (92%), Aalborg (91%) and Reykjavik (90%). Seven out of the 8 Nordic cities included in the scope of the survey record more than 80%, the exception being Malmo (71%).

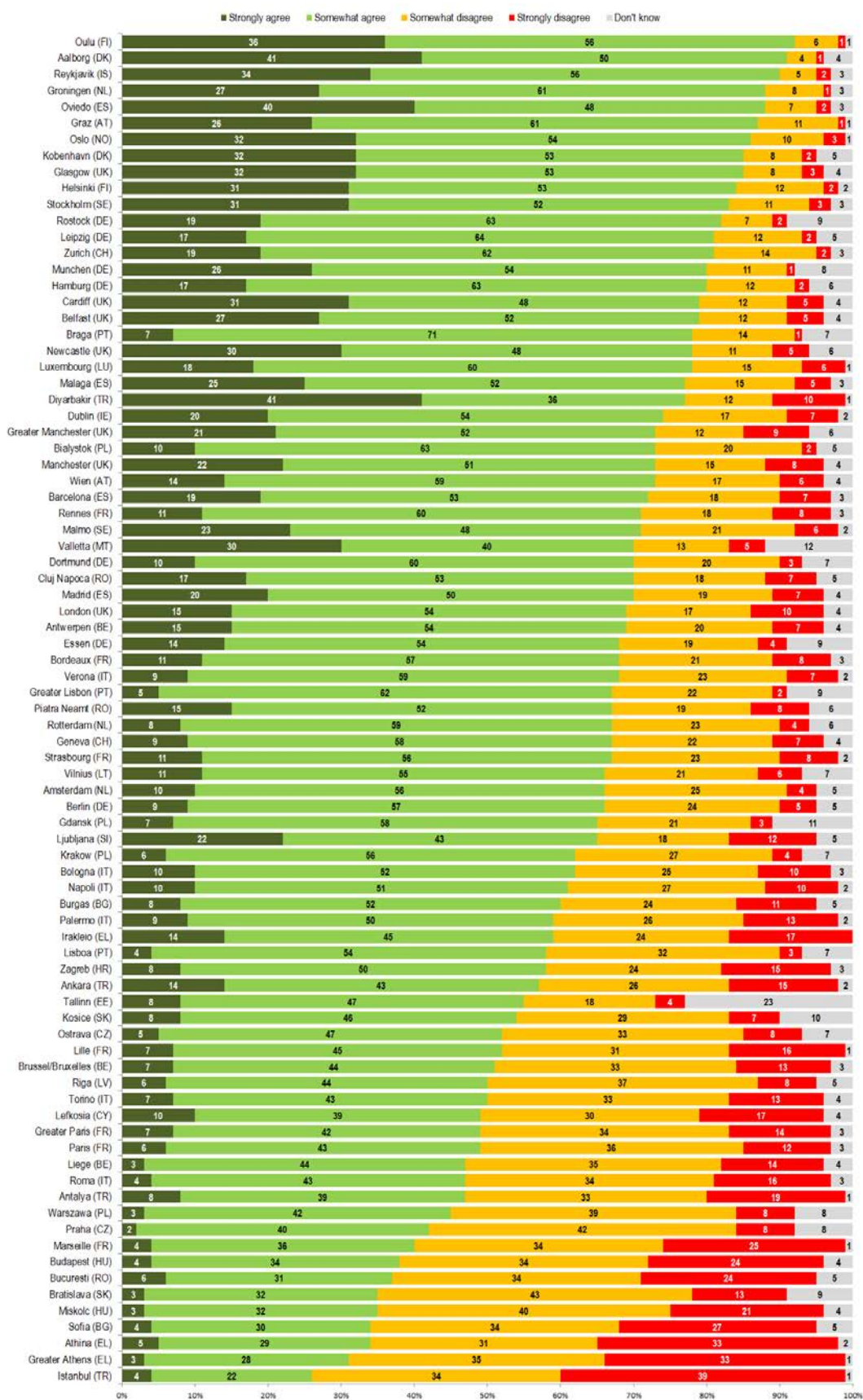


¹⁹ Q2.10 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - Generally speaking, most people in [CITY NAME] can be trusted.

In 12 cities, at least half of respondents disagree that most people in their city can be trusted. The highest levels of disagreement can be observed in Istanbul (73%), Greater Athens (68%), Athina (64%), Sofia (61%) and Miskolc (61%).































Q2.10 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **Generally speaking, most people in [CITY NAME] can be trusted**



There are substantial differences between EU capitals on this measure, ranging between Kobenhavn (where 85% agree that most people in the city can be trusted) to Sofia and Athina (where, in both cities, only 34% agree).

Levels of trust tend to be lower in EU capitals compared with the other cities: in the survey as a whole, there are 17 cities where less than half of respondents agree that most people in the city can be trusted, and 10 of these are EU capitals. In general, as already seen with the feeling of safety, levels of trust tend to be lower in large cities.





Generally speaking, most people in [CITY NAME] can be trusted
Level of agreement in EU capital cities

	Total 'Agree'
 Kobenhavn	85%
 Helsinki	84%
 Stockholm	83%
 Luxembourg	78%
 Dublin	74%
 Wien	73%
 Madrid	70%
 Valletta	70%
 London	69%
 Vilnius	66%
 Berlin	66%
 Amsterdam	66%
 Ljubljana	65%
 Zagreb	58%
 Lisboa	58%
 Tallinn	55%
 Brussel/Bruxelles	51%
 Riga	50%
 Paris	49%
 Lefkosia	49%
 Roma	47%
 Warszawa	45%
 Praha	42%
 Budapest	38%
 Bucuresti	37%
 Bratislava	35%
 Athina	34%
 Sofia	34%

Evolutions since 2012 are more likely to be positive than negative. The largest increases in agreement can be seen in London (69%, +14), Vilnius (66%, +14), Athina (34%, +14) and Glasgow (85%, +11).

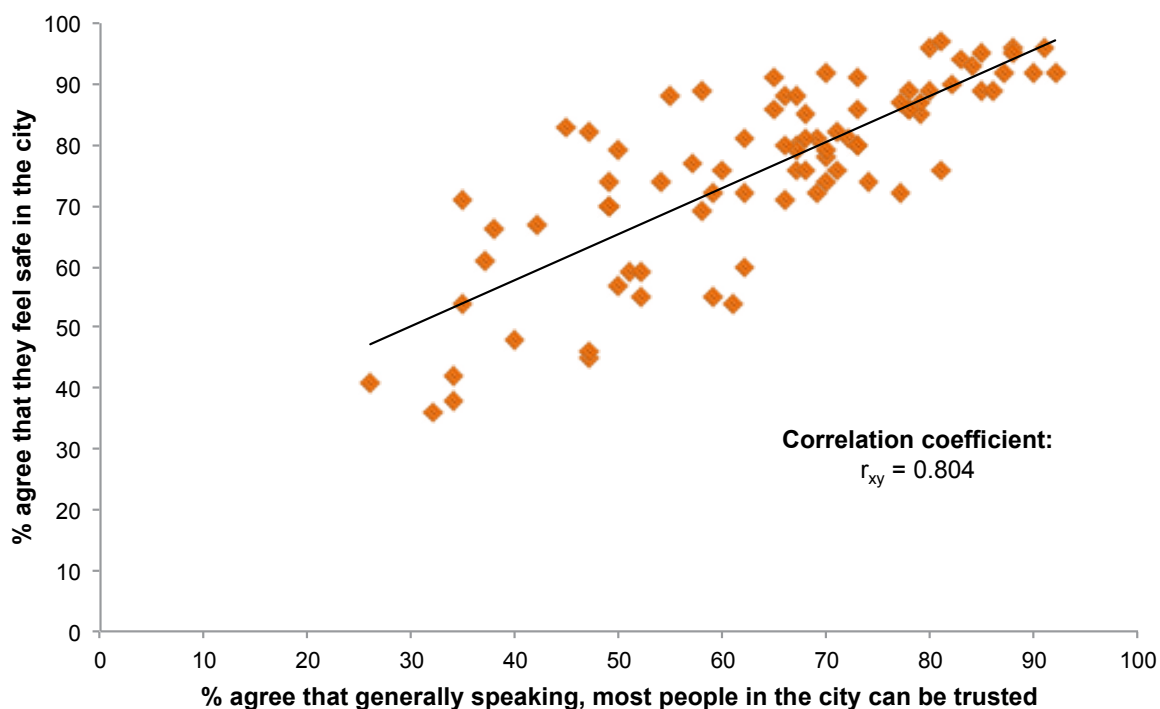
There have been no significant decreases in agreement since the 2012 survey.

Generally speaking, most people in [CITY NAME] can be trusted
Total 'Agree'

		2015	Diff. 2015- 2012
	London	69%	+14
	Vilnius	66%	+14
	Athina	34%	+14
	Glasgow	85%	+11

When comparing the results of the 'city' with the overall 'Greater city' it can be found that those residing in the overall 'Greater Lisbon' are more likely than those in the city of Lisboa itself to agree that most people in the city can be trusted (67% compared with 58%).

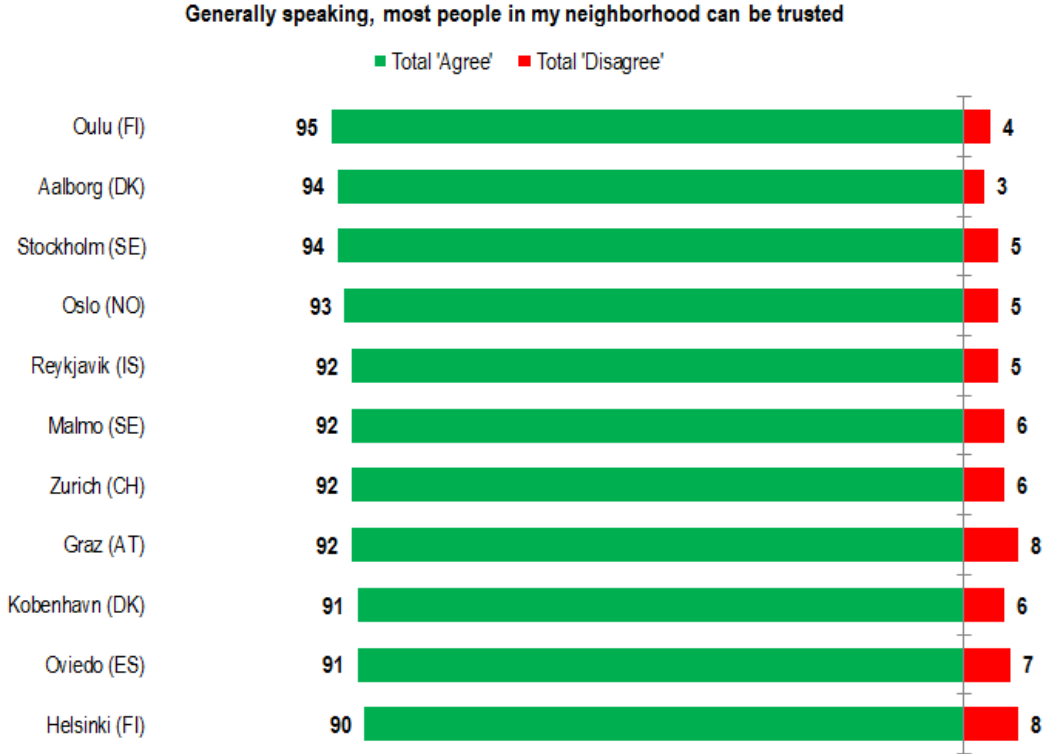
The graph below indicates that there is a fairly strong correlation between trust in other people and feeling safe in the city: the more that respondents trust other people in the city, the more likely they are to feel safe.



Respondents were also asked whether they agree or disagree that *people in their neighbourhood can be trusted*²⁰.

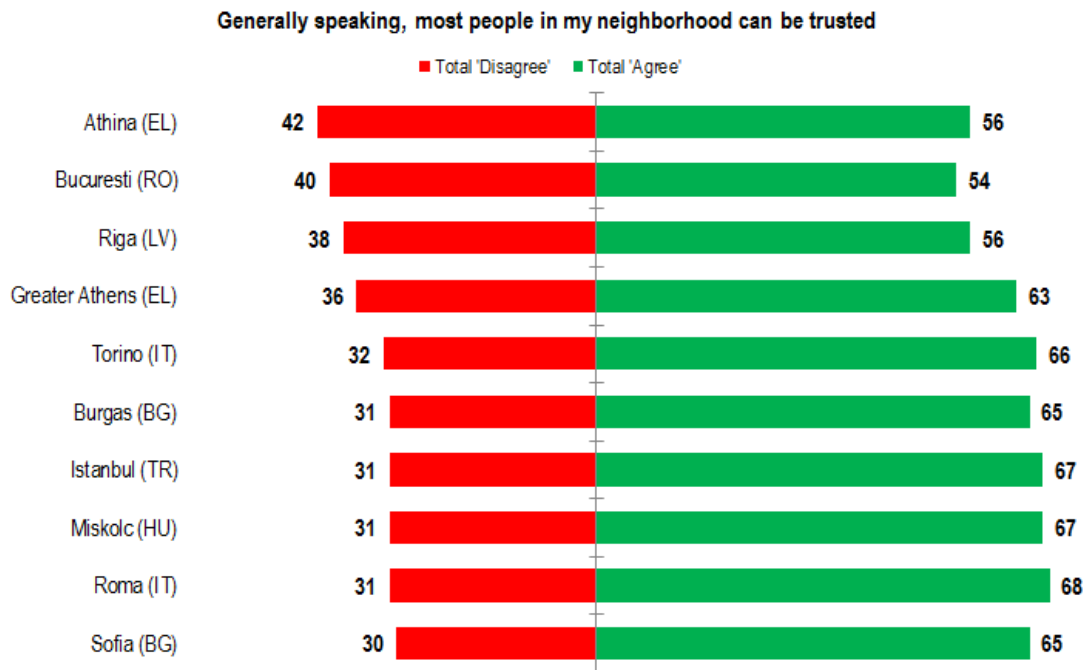
In every city, the majority of respondents agree that they can trust people in their neighbourhood, and in 11 cities the level of agreement is of at least 90%.

Oulu (95%), Aalborg (94%), Stockholm (94%) and Oslo (93%) have the highest proportions of respondents agreeing that people in their neighbourhood can be trusted.

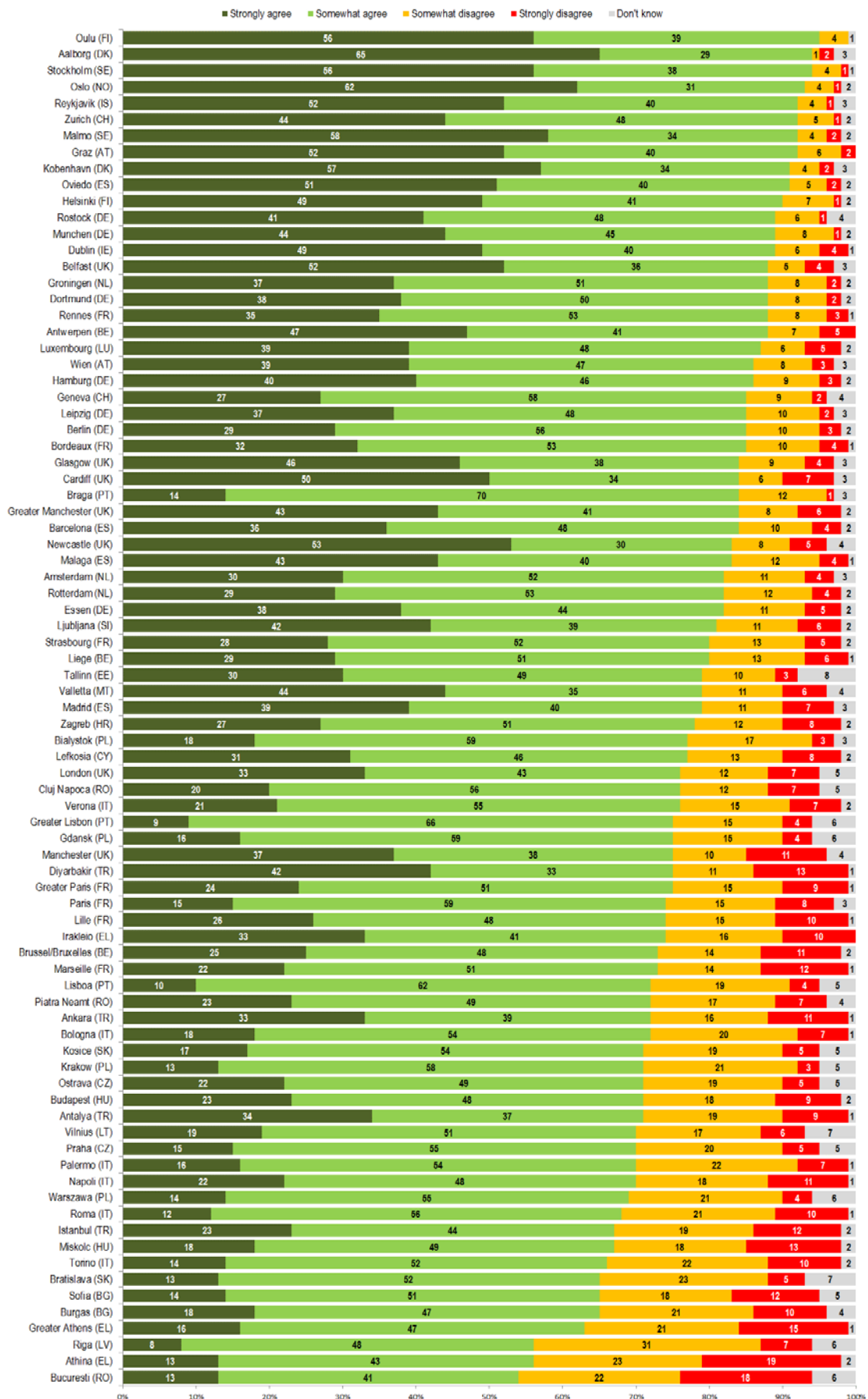


²⁰ Q2.11 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - Generally speaking, most people in my neighbourhood can be trusted.

In ten cities, at least three in ten respondents disagree that most people in their neighbourhood can be trusted. The most likely to disagree are respondents in Athina (42% disagree), Bucuresti (40%), Riga (38%) and Greater Athens (36%).































Q2.11 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **Generally speaking, most people in my neighbourhood can be trusted**











In nine EU capitals, an agreement level of over 80% can be observed; on the other hand, 70% of respondents or less agree in seven capitals that most people in their neighbourhood can be trusted. Overall, ratings tend to be lower in EU capitals than in other cities: of the seven lowest ranking cities overall, five are EU capitals.

Generally speaking, most people in my neighborhood can be trusted
 Level of agreement in EU capital cities

		Total 'Agree'
	Stockholm	94%
	Kobenhavn	91%
	Helsinki	90%
	Dublin	89%
	Luxembourg	87%
	Wien	86%
	Berlin	85%
	Amsterdam	82%
	Ljubljana	81%
	Valletta	79%
	Tallinn	79%
	Madrid	79%
	Zagreb	78%
	Lefkosia	77%
	London	76%
	Paris	74%
	Brussel/Bruxelles	73%
	Lisboa	72%
	Budapest	71%
	Praha	70%
	Vilnius	70%
	Warszawa	69%
	Roma	68%
	Bratislava	65%
	Sofia	65%
	Athina	56%
	Riga	56%
	Bucuresti	54%

Compared with the 2012 survey, results are generally stable, with most cities showing only small changes. The largest increases in agreement can be observed in Geneva (85%, +9) and Bucuresti (54%, +8), while the largest decrease (72%, -10) can be observed in Bologna.

Generally speaking, most people in my neighborhood can be trusted
Total 'Agree'

		2015	Diff. 2015- 2012
	Geneva	85%	+9
	Bucuresti	54%	+8
	Dublin	89%	+7
	Cardiff	84%	+7
	Liege	80%	+7
	Cluj-Napoc	76%	+7
	Vilnius	70%	+7
...			
	Bologna	72%	-10

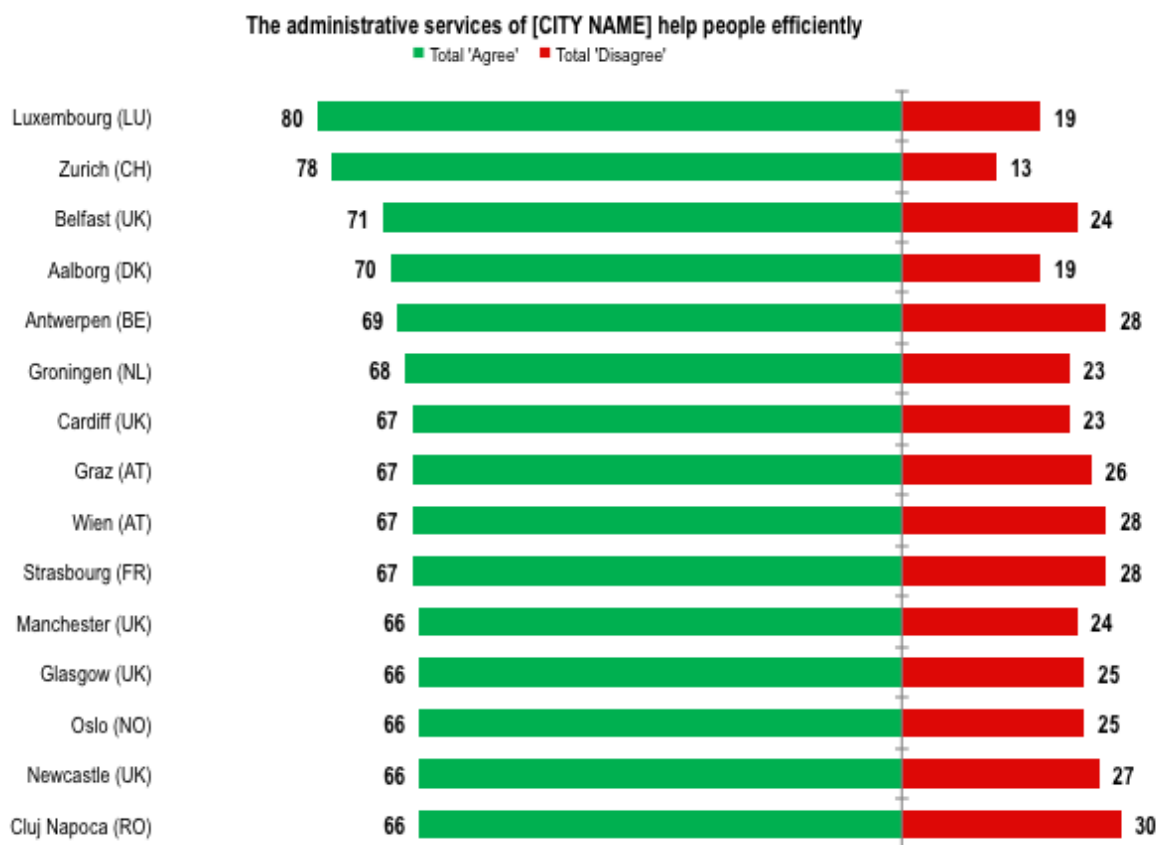
In general, the degree of trust tends to be higher at the neighbourhood level than at city level. This applies in particular to Marseille (73% agree in relation to the neighbourhood, 40% in relation to the city).

When comparing the results for the 'city' with those of the overall 'Greater city', it can be observed that those residing in the city of Manchester are less likely than those from the overall 'Greater Manchester' to agree that most people in their neighbourhood can be trusted (75% compared with 84%). The same is also true when comparing respondents from the city of Athens and from the overall 'Greater Athens' (56% compared with 63%).

5. City administrative services

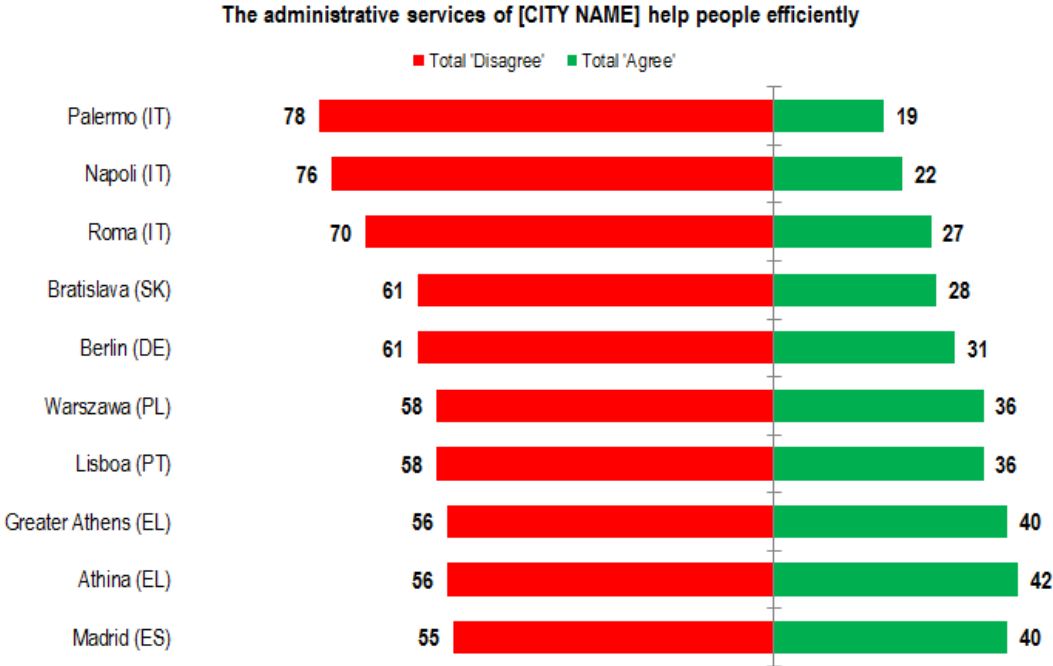
There are significant differences in the perceptions regarding city's administrative services.

A majority of respondents agree that their *city's administrative services help people efficiently*²¹ in 50 cities out of 83. In fifteen cities, the level of agreement is higher than 65%, with particularly strong levels of agreement in Luxembourg (80%) and Zurich (78%).



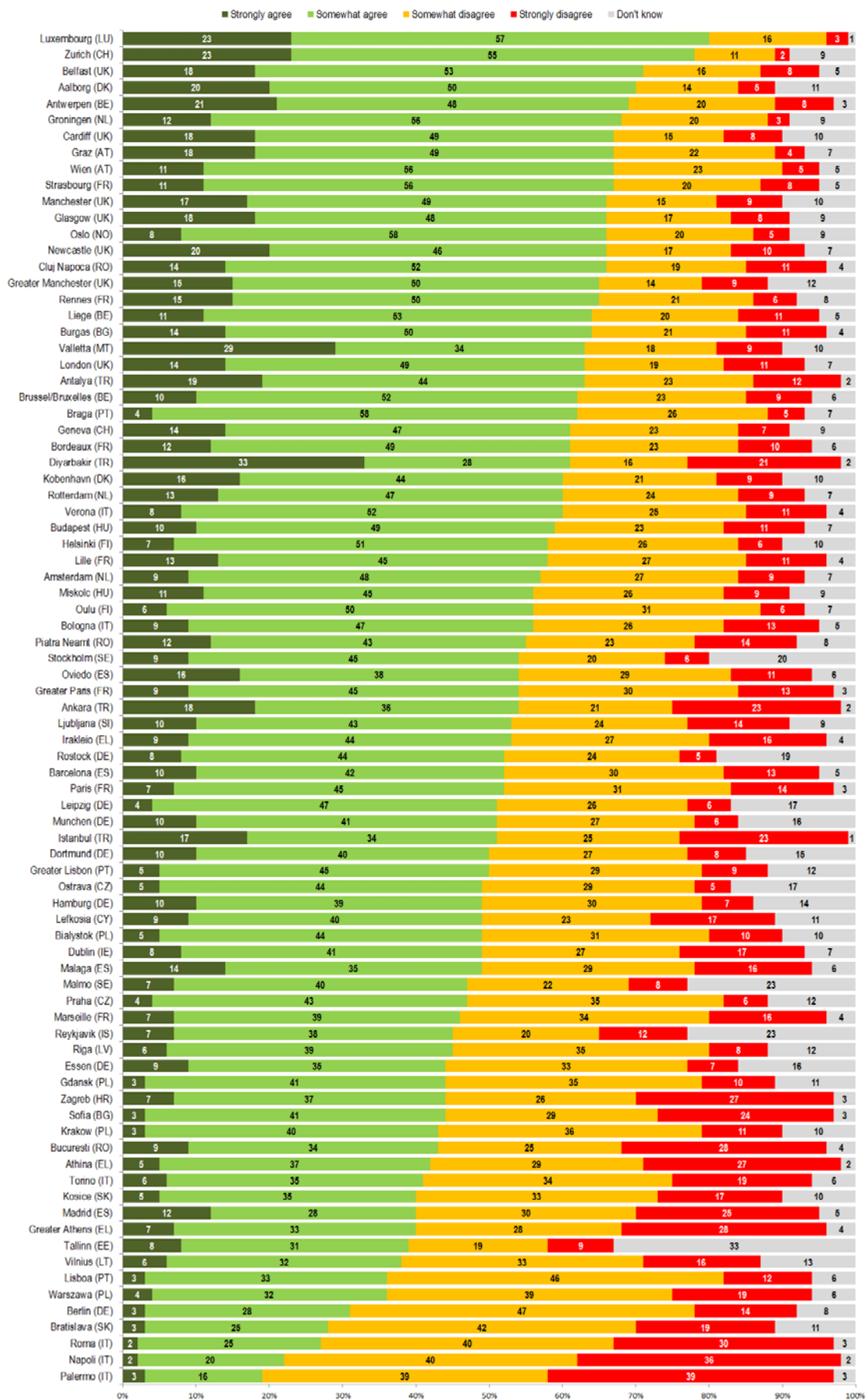
²¹ Q2.6 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - The administrative services of [CITY NAME] help people efficiently.

In 15 cities, at least half of respondents disagree that the city's services help people efficiently; the level of disagreement even exceeds 60% in the following five cities: Palermo (78%), Napoli (76%), Roma (70%), Berlin (61%) and Bratislava (61%).































There is a high rate of non-response to this question in a few cities, especially in Tallinn (33%), Reykjavik (23%) and Malmo (23%).

Q2.6 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **The administrative services of [CITY NAME] help people efficiently**



Attitudes tend to be less positive in EU capitals than in other cities covered by the survey. Only two EU capitals (Luxembourg and Wien) feature in the ten highest-ranking cities, while the ten cities with the lowest ratings include eight EU capitals.










The administrative services of [CITY NAME] help people efficiently
Level of agreement in EU capital cities

		Total 'Agree'
	Luxembourg	80%
	Wien	67%
	London	63%
	Valletta	63%
	Brussel/Bruxelles	62%
	Kobenhavn	60%
	Budapest	59%
	Helsinki	58%
	Amsterdam	57%
	Stockholm	54%
	Ljubljana	53%
	Paris	52%
	Dublin	49%
	Lefkosia	49%
	Praha	47%
	Riga	45%
	Zagreb	44%
	Sofia	44%
	Bucuresti	43%
	Athina	42%
	Madrid	40%
	Tallinn	39%
	Vilnius	38%
	Warszawa	36%
	Lisboa	36%
	Berlin	31%
	Bratislava	28%
	Roma	27%

Compared with the situation in 2012, the highest positive trends have been recorded in Praha (47%, +14), Athina (42%, +11), Oslo (66%, +10), Zagreb (44%, +10) and Greater Athens (40%, +10).

At the other end of the spectrum, Munchen (51%, -11), Piatra Neamt (55%, -10), Lille (58%, -10) and Malmo (47%, -9) register the highest decreases.

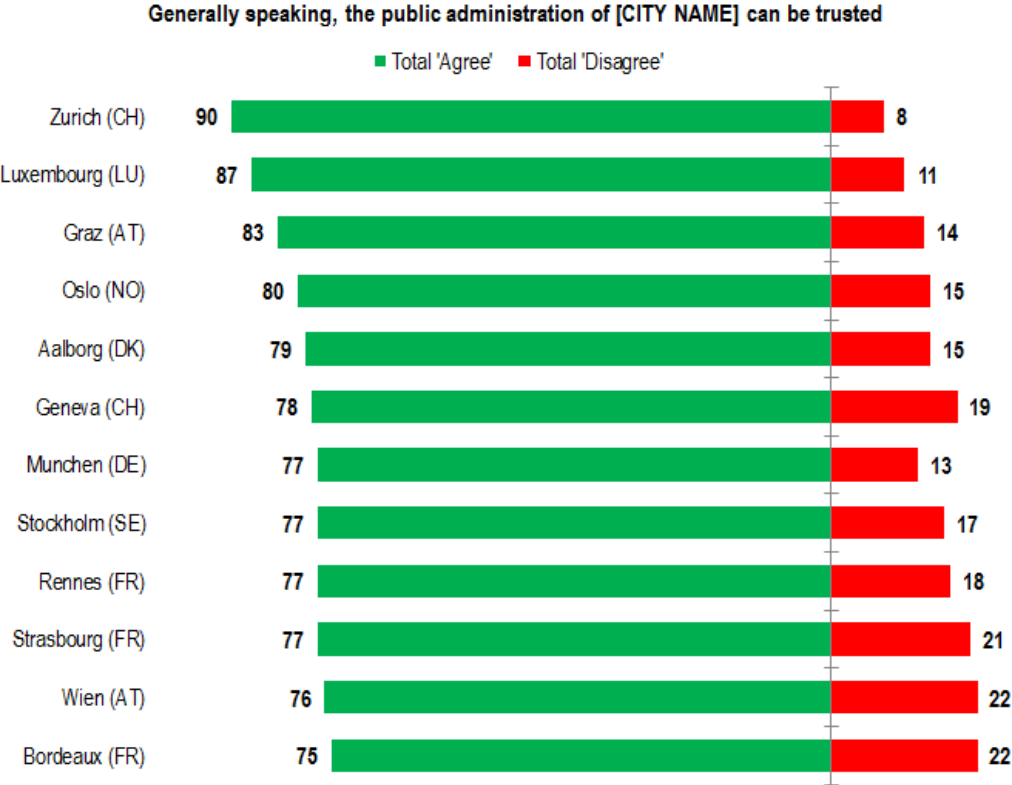
The administrative services of [CITY NAME] help people efficiently
 Total 'Agree'

		2015	Diff. 2015- 2012
	Praha	47%	+14
	Athina	42%	+11
	Oslo	66%	+10
	Zagreb	44%	+10
	Greater Athens	40%	+10
...			
	Malmo	47%	-9
	Lille	58%	-10
	Piatra Neamt	55%	-10
	Munchen	51%	-11

When comparing the results for the 'city' with those of the overall 'Greater city', it appears that respondents in the city of Lisboa are significantly less likely to agree than those from the overall 'Greater Lisbon' that their city's administrative services help people efficiently (36% compared with 50%).

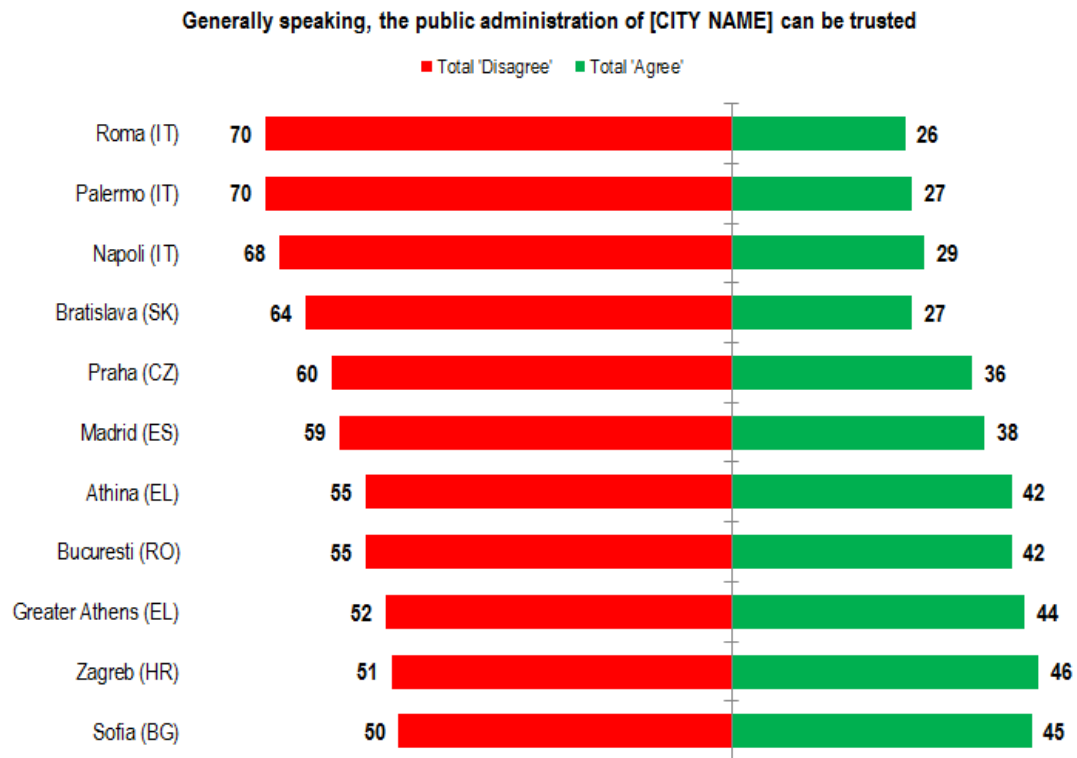
On the question of whether the *city's public administration can be trusted*²², significant differences in agreement may be underlined as well. The overall level of agreement ranges from 90% in Zurich to 26% in Roma.

A majority of respondents agree with this statement in 65 out of the 83 cities surveyed, and in 12 cities at least three-quarters agree. Zurich (90%), Luxembourg (87%), Graz (83%) and Oslo (80%) record the highest scores for this question.

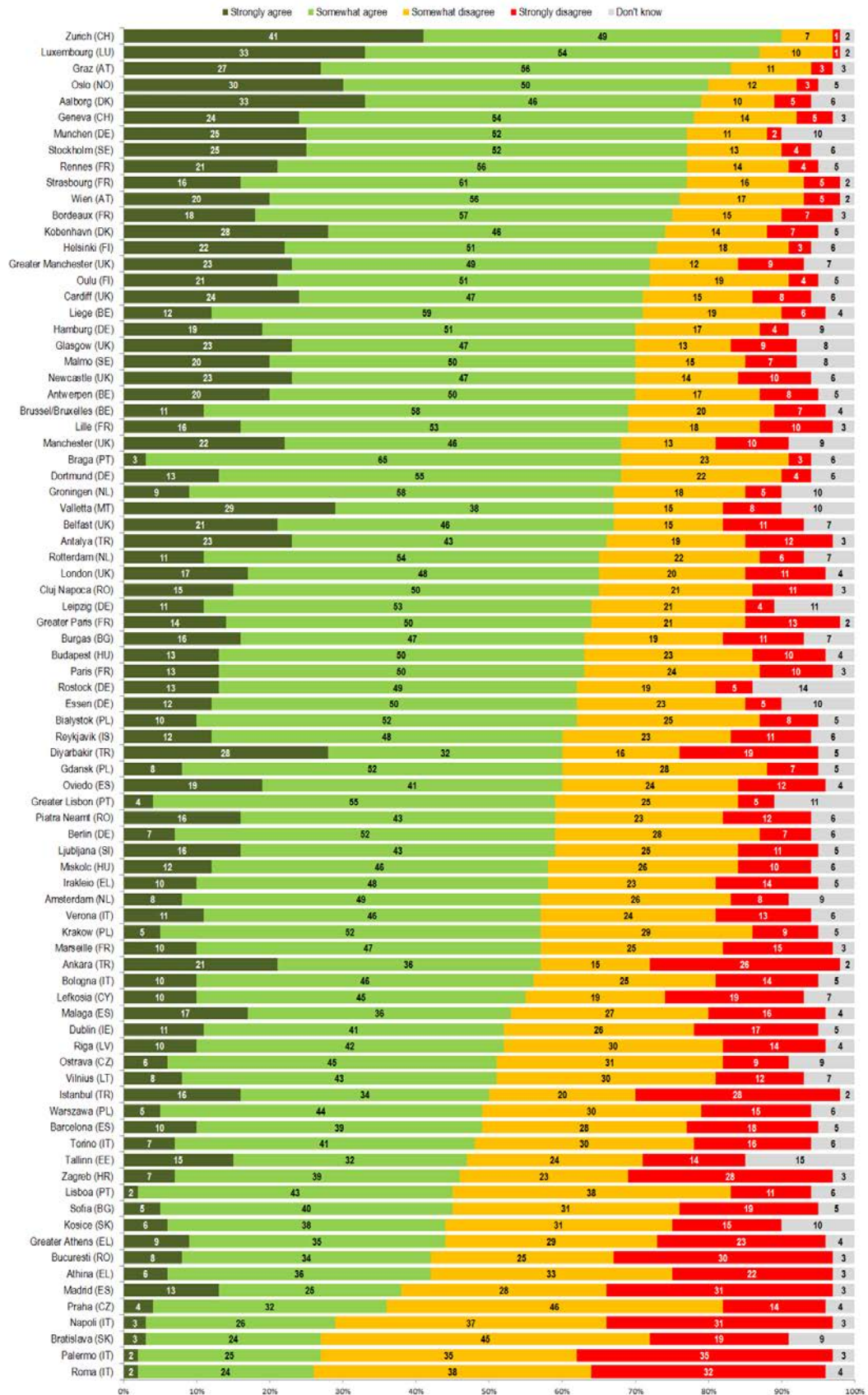


²² Q2.12 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - Generally speaking, the public administration of [CITY NAME] can be trusted.

In 11 cities, at least half of respondents disagree that the city's public administration can be trusted. Levels of disagreement are highest in three Italian cities: Roma (70%), Palermo (70%) and Napoli (68%).































Q2.12 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **Generally speaking, the public administration of [CITY NAME] can be trusted**



Respondents in Luxembourg are much more likely than those in other EU capitals to agree that the city's public administration can be trusted (87% agree).

In general, the ratings for EU capitals are lower than for other cities covered by the survey: of the 18 cities where less than half of respondents agree that the city's public administration can be trusted, 11 of them are EU capitals. This is linked to the size of the cities: overall, trust in the city's public administration tends to be lower in larger cities.










Generally speaking, the public administration of [CITY NAME] can be trusted
 Level of agreement in EU capital cities

	Total 'Agree'
 Luxembourg	87%
 Stockholm	77%
 Wien	76%
 Kobenhavn	74%
 Helsinki	73%
 Brussel/Bruxelles	69%
 Valletta	67%
 London	65%
 Budapest	63%
 Paris	63%
 Ljubljana	59%
 Berlin	59%
 Amsterdam	57%
 Lefkosia	55%
 Dublin	52%
 Riga	52%
 Vilnius	51%
 Warszawa	49%
 Tallinn	47%
 Zagreb	46%
 Sofia	45%
 Lisboa	45%
 Athina	42%
 Bucuresti	42%
 Madrid	38%
 Praha	36%
 Bratislava	27%
 Roma	26%

There have been some large increases since the 2012 survey, in the proportion that agree that the city’s public administration can be trusted. The largest rises can be observed in Groningen (67%, +14), Zagreb (46%, +13), Greater Athens (44%, +11) and Dublin (52%, +10).

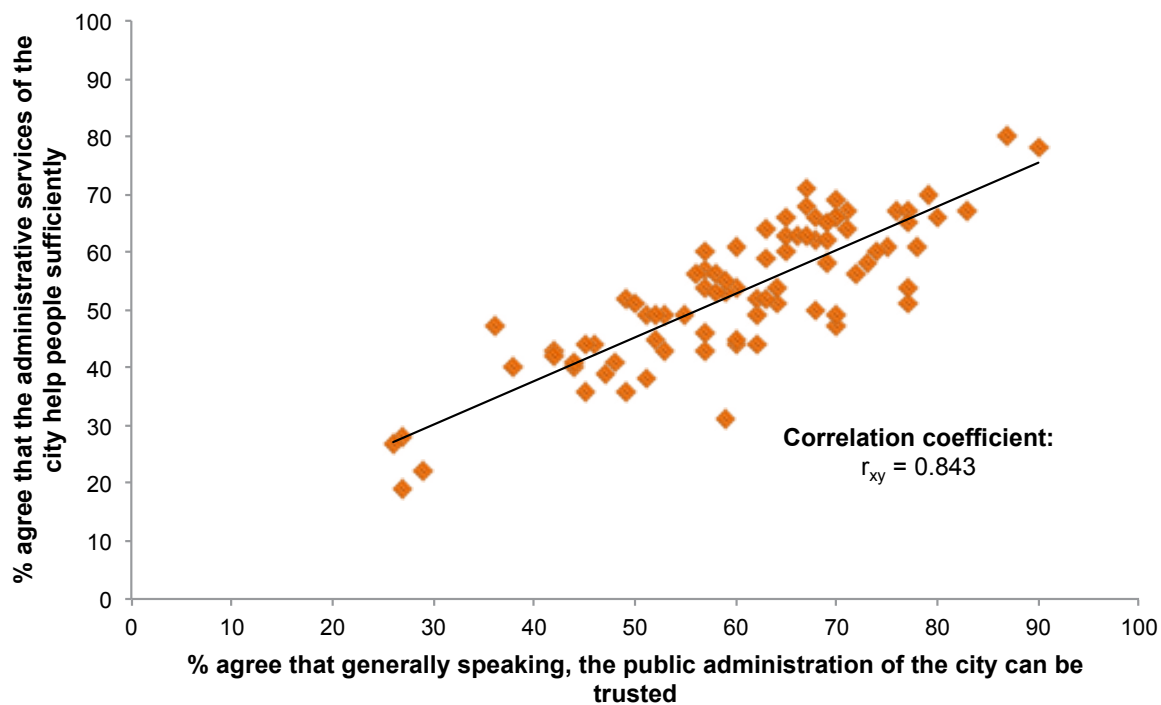
The cities where agreement has fallen the most since 2012 are Verona (57%, -15), Istanbul (50%, -12) and Bologna (56%, -11).

Generally speaking, the public administration of [CITY NAME] can be trusted
Total 'Agree'

		2015	Diff. 2015- 2012
	Groningen	67%	+14
	Zagreb	46%	+13
	Greater Athens	44%	+11
	Dublin	52%	+10
...			
	Lisboa	45%	-8
	Ankara	57%	-9
	Bologna	56%	-11
	Istanbul	50%	-12
	Verona	57%	-15

When comparing the results for the 'city' with the overall 'Greater city', it appears that respondents in the city of Lisboa are significantly less likely than those residing in the overall 'Greater Lisbon' to agree that their city’s public administration can be trusted (45% compared with 59%).

As the graph below illustrates, there is a strong correlation between the efficiency of a city's administrative services and the trust that they inspire: the more people agree that public administration can be trusted, the more they agree that administrative services in their city help people efficiently. This pattern applies particularly to the following cities, which are among the 10 highest ranked cities on both measures: Luxembourg, Zurich, Aalborg, Graz and Strasbourg.

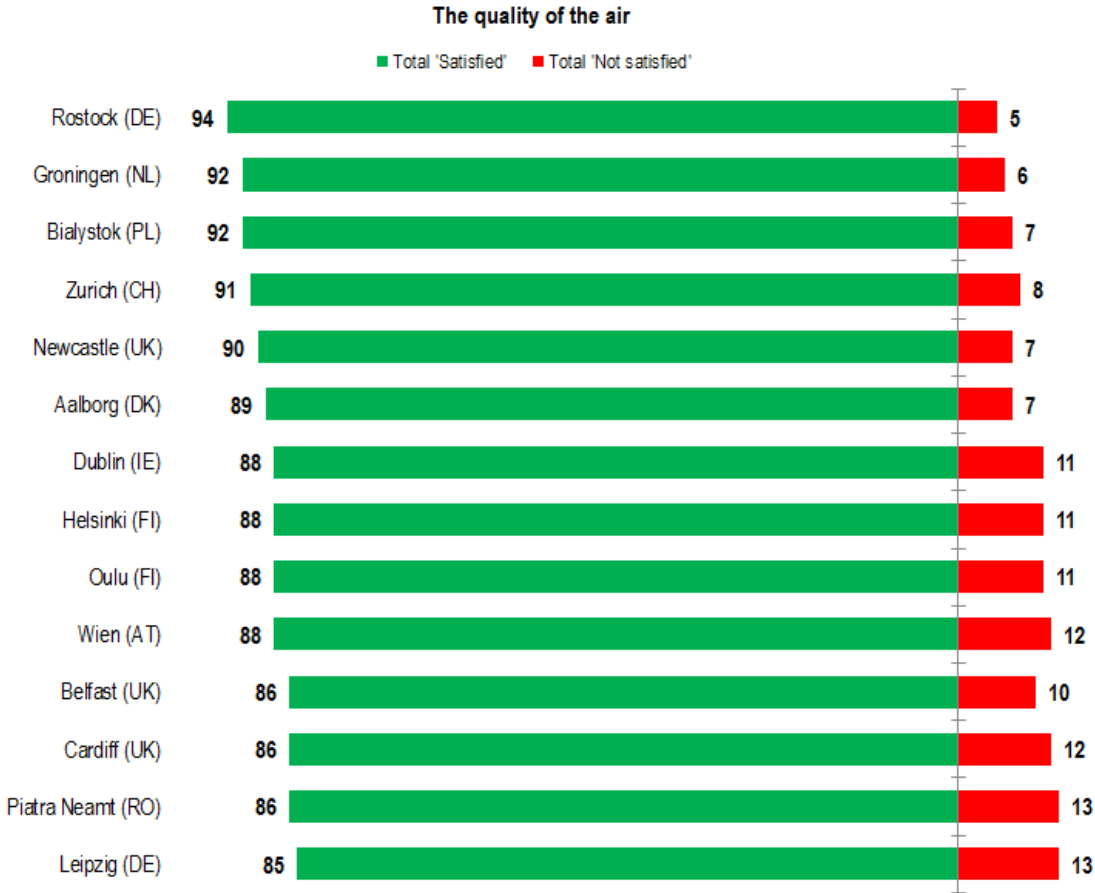


III. PEOPLE’S SATISFACTION WITH THEIR CITY IN RELATION WITH ENVIRONMENT

1. Air quality

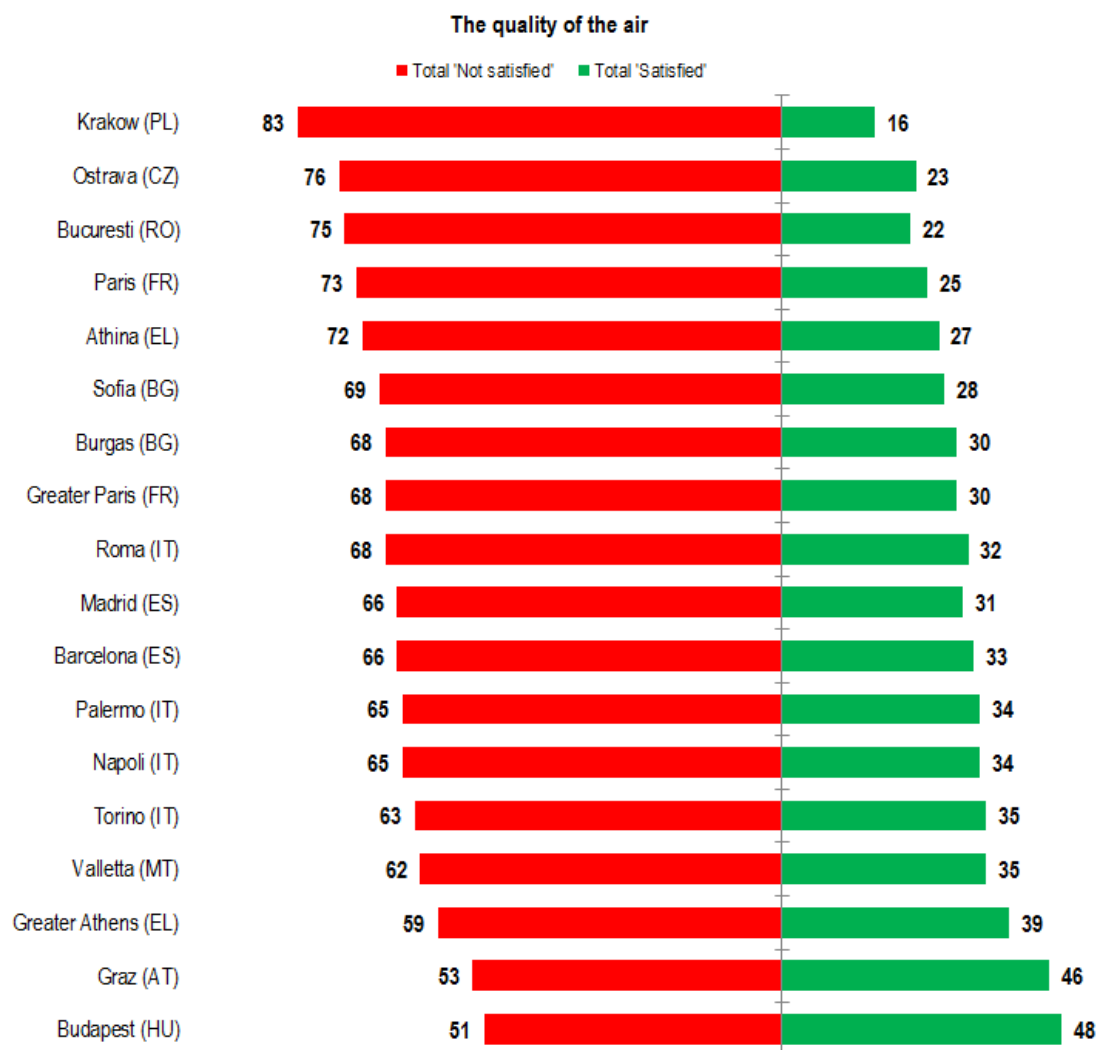
The level of satisfaction regarding air quality²³ varies greatly among cities, ranging from 94% in Rostock to only 16% in Krakow.

In 62 out of 83 cities, at least half of respondents are satisfied with air quality, and in 14 cities the level of satisfaction is at least 85%. The highest results are recorded in Rostock (94%), Groningen, Bialystok (both 92%), Zurich (91%) and Newcastle (90%).

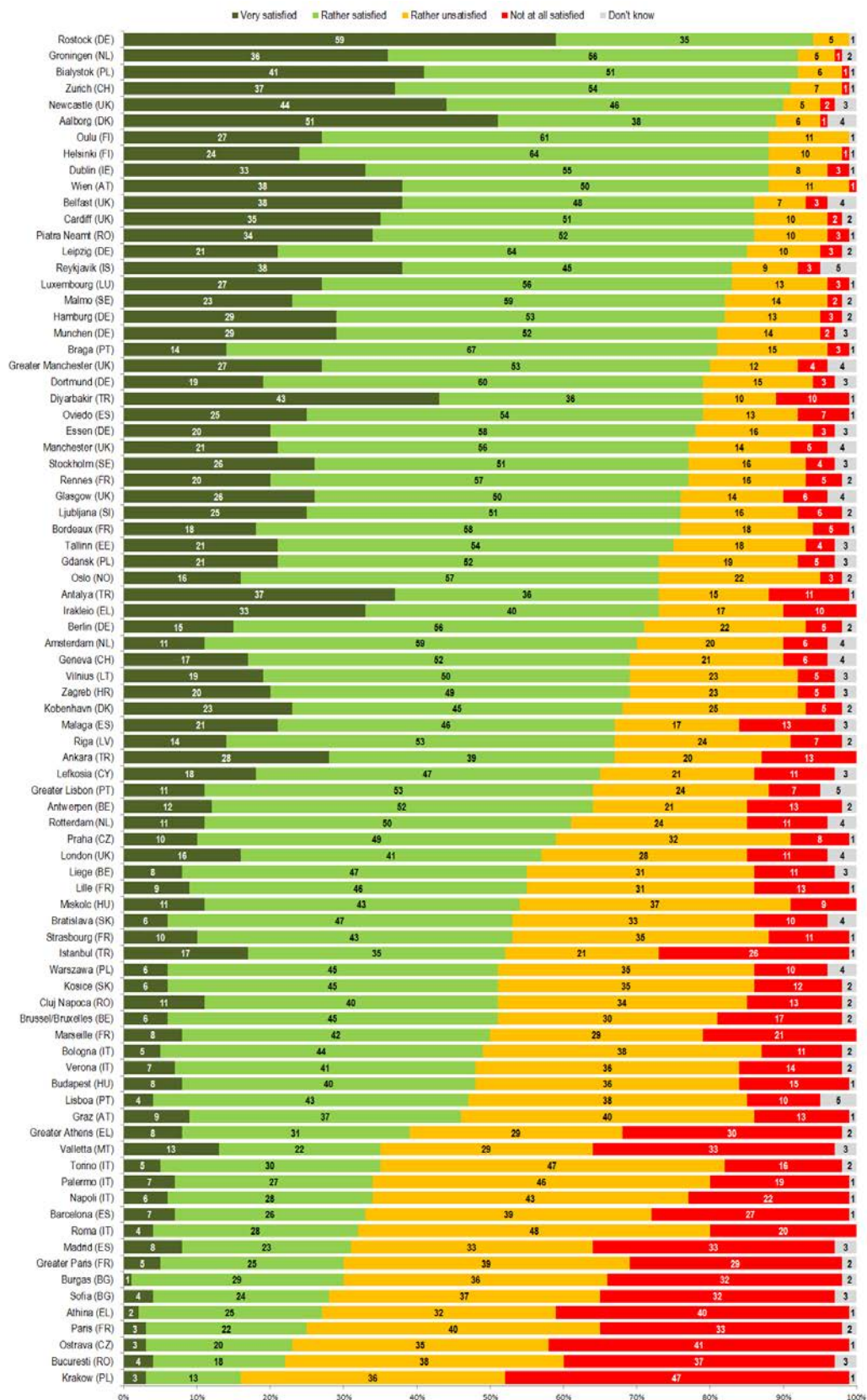


²³ Q1.10 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - The quality of the air.

At the other end of the scale, more than half of respondents are dissatisfied in 18 cities. Dissatisfaction is highest in Krakow (83%), Ostrava (76%) and Bucuresti (75%).































Q1.10 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **The quality of the air**



There is also a wide variation in the levels of satisfaction with air quality amongst EU capitals, ranging from 88% in Wien to just 22% in Bucuresti.

Indeed, there are three EU capitals among the ten cities recording the highest levels of satisfaction with air quality: Wien, Helsinki and Dublin (all 88% of satisfaction) but there are also six EU capitals among the ten lowest ranked cities.











Satisfaction with the quality of the air in EU capital cities

	Total 'Satisfied'
 Wien	88%
 Helsinki	88%
 Dublin	88%
 Luxembourg	83%
 Stockholm	77%
 Ljubljana	76%
 Tallinn	75%
 Berlin	71%
 Amsterdam	70%
 Vilnius	69%
 Zagreb	69%
 Kobenhavn	68%
 Riga	67%
 Lefkosia	65%
 Praha	59%
 London	57%
 Bratislava	53%
 Brussel/Bruxelles	51%
 Warszawa	51%
 Budapest	48%
 Lisboa	47%
 Valletta	35%
 Roma	32%
 Madrid	31%
 Sofia	28%
 Athina	27%
 Paris	25%
 Bucuresti	22%

Compared with the 2012 survey, large increases in satisfaction with air quality can be seen in Praha (59%, +20), Miskolc (54%, +19), Graz (46%, +17), Ostrava (23%, +17) and Ljubljana (76%, +15).

The largest decreases in satisfaction are seen in Greater Paris (30%, - 10), Paris (25%, -8) and Palermo (34%, -8).

The quality of the air
Total 'Satisfied'

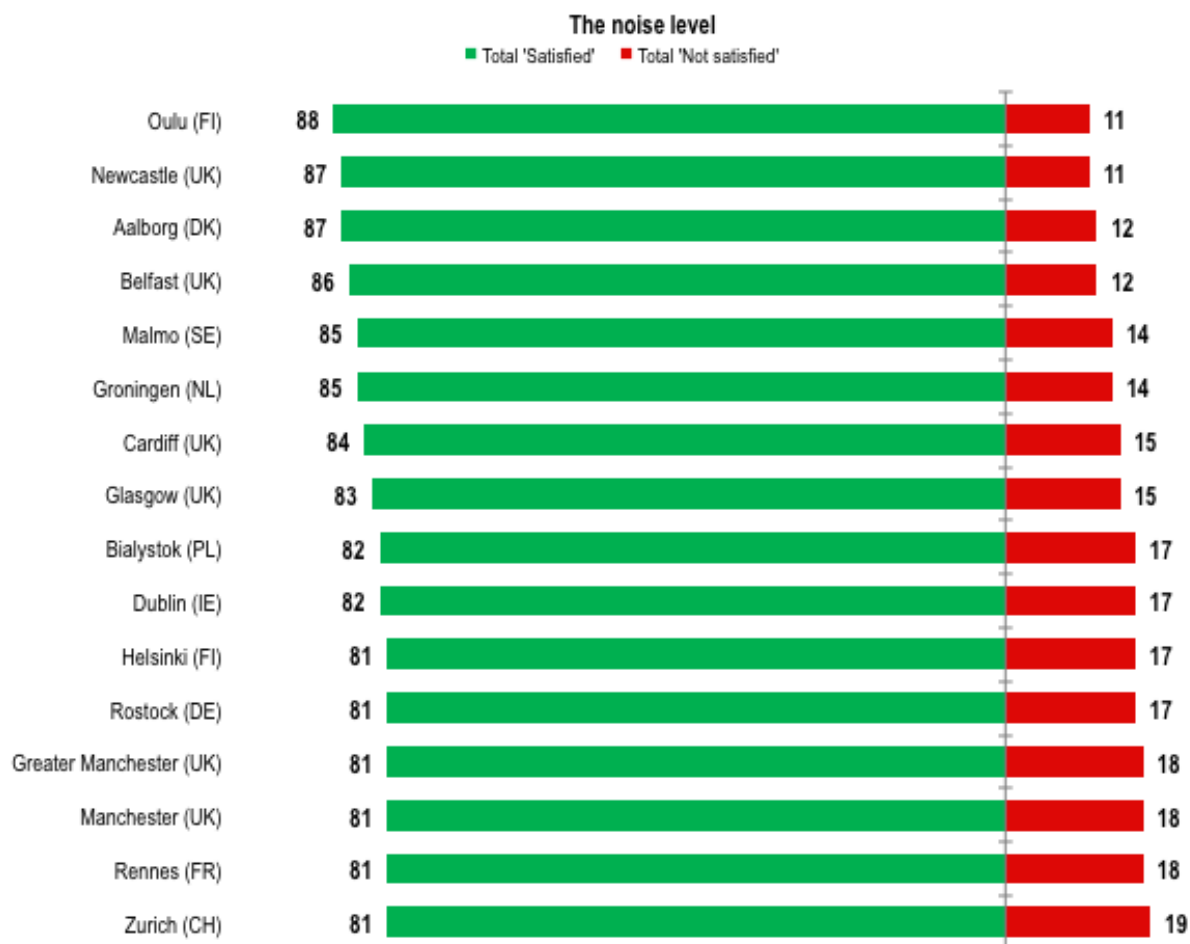
		2015	Diff. 2015- 2012
	Praha	59%	+20
	Miskolc	54%	+19
	Graz	46%	+17
	Ostrava	23%	+17
	Ljubljana	76%	+15
...			
	Rennes	77%	-6
	London	57%	-7
	Palermo	34%	-8
	Paris	25%	-8
	Greater Paris	30%	-10

Interestingly, when comparing the results of the 'city' with the overall 'Greater city', it can be found that respondents in the city of Lisboa are significantly less likely than those from Greater Lisbon to be satisfied with the air quality (47% compared with 64%), as are respondents in the city of Athina compared with those from Greater Athens (27% compared with 39%).

2. Noise level

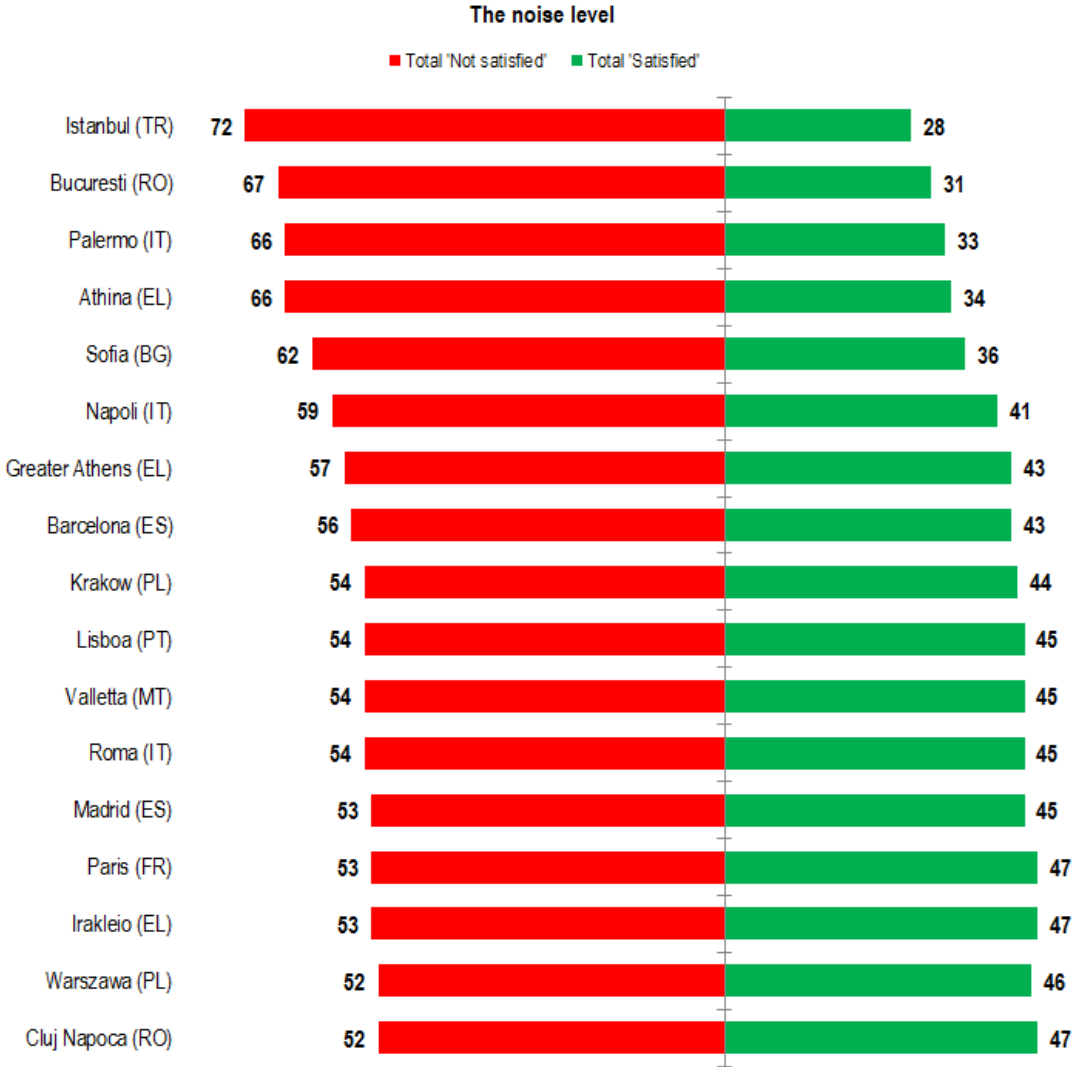
In 66 cities, at least half of respondents are satisfied with the level of noise in their city²⁴.

In 16 cities, levels of satisfaction even exceed 80%, with Oulu at the top of the ranking with 88% of respondents being satisfied, followed by Newcastle and Aalborg (both 87%). Interestingly, six UK cities are among these 16 cities.

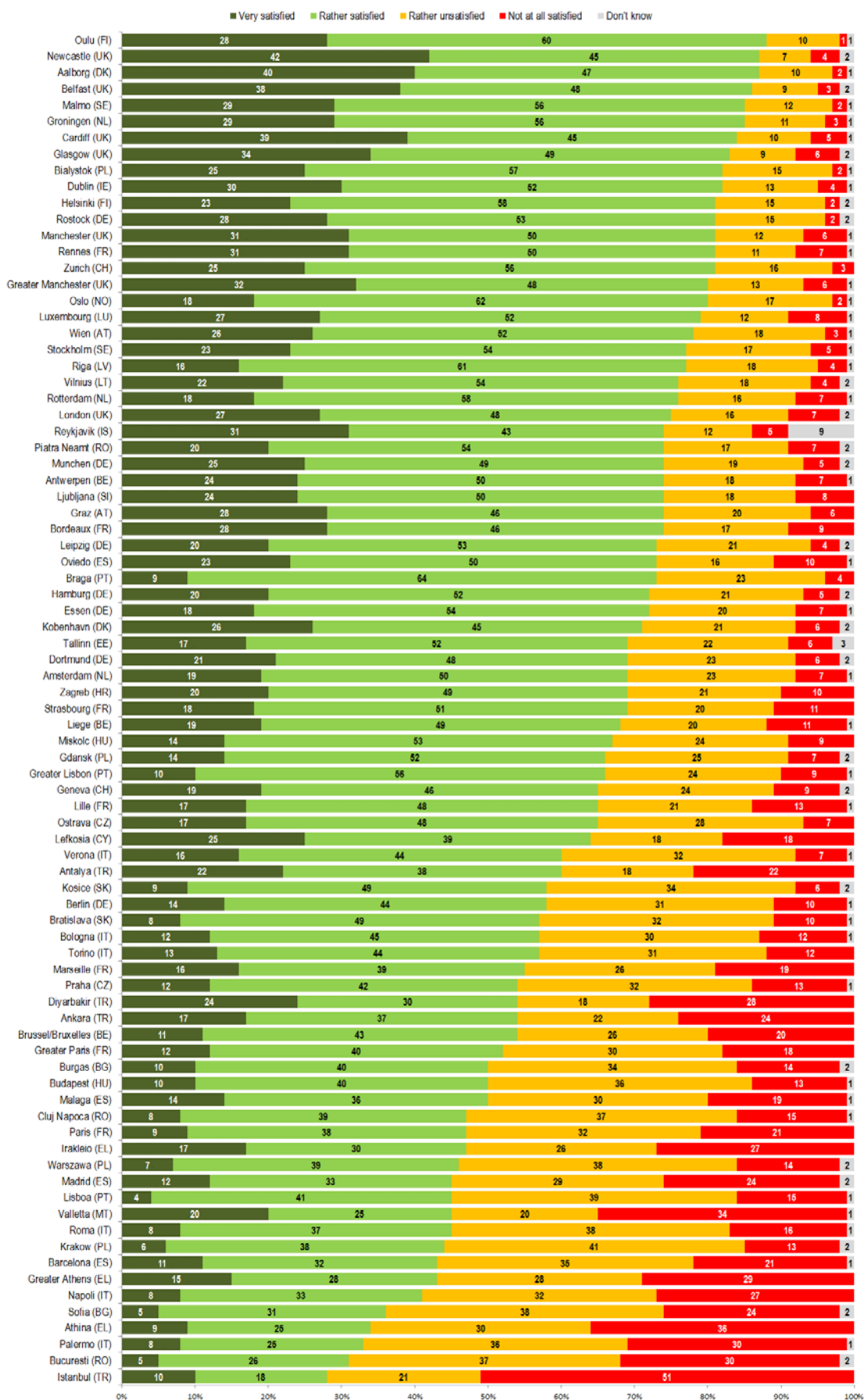


²⁴ Q1.11 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - The noise level.

On the other hand, in 17 cities a majority of respondents are dissatisfied with the noise level in their city and in 4 cities, at least two-thirds of the respondents express their dissatisfaction with this issue: Istanbul (72%), Bucuresti (67%), Athina and Palermo (both 66%).































Q1.11 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **The noise level**



Respondents living in EU capitals are significantly less likely to be satisfied with the noise level at their city compared with those living in the other cities. There is only one EU capital – Dublin – among the ten most satisfied cities, whereas there are ten EU capitals among the 20 least satisfied cities. In general, satisfaction tends to be lower in large cities.










Satisfaction with the noise level in EU capital cities

	Total 'Satisfied'
 Dublin	82%
 Helsinki	81%
 Luxembourg	79%
 Wien	78%
 Stockholm	77%
 Riga	77%
 Vilnius	76%
 London	75%
 Ljubljana	74%
 Kobenhavn	71%
 Amsterdam	69%
 Tallinn	69%
 Zagreb	69%
 Lefkosia	64%
 Berlin	58%
 Bratislava	57%
 Praha	54%
 Brussel/Bruxelles	54%
 Budapest	50%
 Paris	47%
 Warszawa	46%
 Madrid	45%
 Roma	45%
 Lisboa	45%
 Valletta	45%
 Sofia	36%
 Athina	34%
 Bucuresti	31%

There have been some large increases in satisfaction with noise levels since the 2012 survey, most notably in Ostrava (65%, +14) and Madrid (45%, +14).

A few significant decreases in satisfaction can be seen in Irakleio (47%, -8), Valletta (45%, -7) and Lisboa (45%, -6).

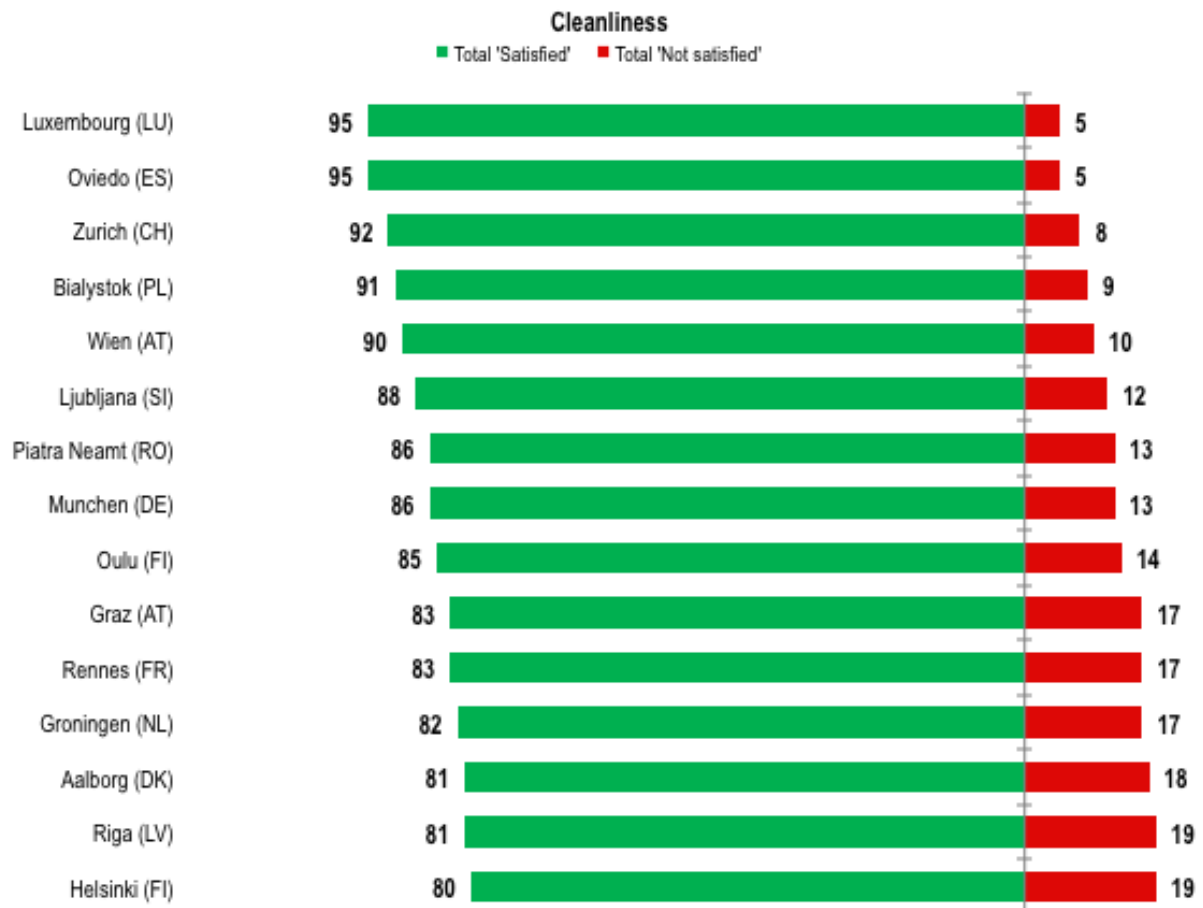
The noise level
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Ostrava	65%	+14
	Madrid	45%	+14
	Hamburg	72%	+10
	Barcelona	43%	+10
	Wien	78%	+9
	Tallinn	69%	+9
...			
	Lisboa	45%	-6
	Valletta	45%	-7
	Irakleio	47%	-8

When looking at the results for the 'city' and comparing them to those in the overall 'Greater city', it can be found that respondents residing in the city of Lisboa are significantly less likely to be satisfied with noise levels compared with respondents from Greater Lisbon (45%, vs. 66%). To a lesser extent, the same also applies to respondents from the city of Athina compared with those from Greater Athens (34%, vs. 43%).

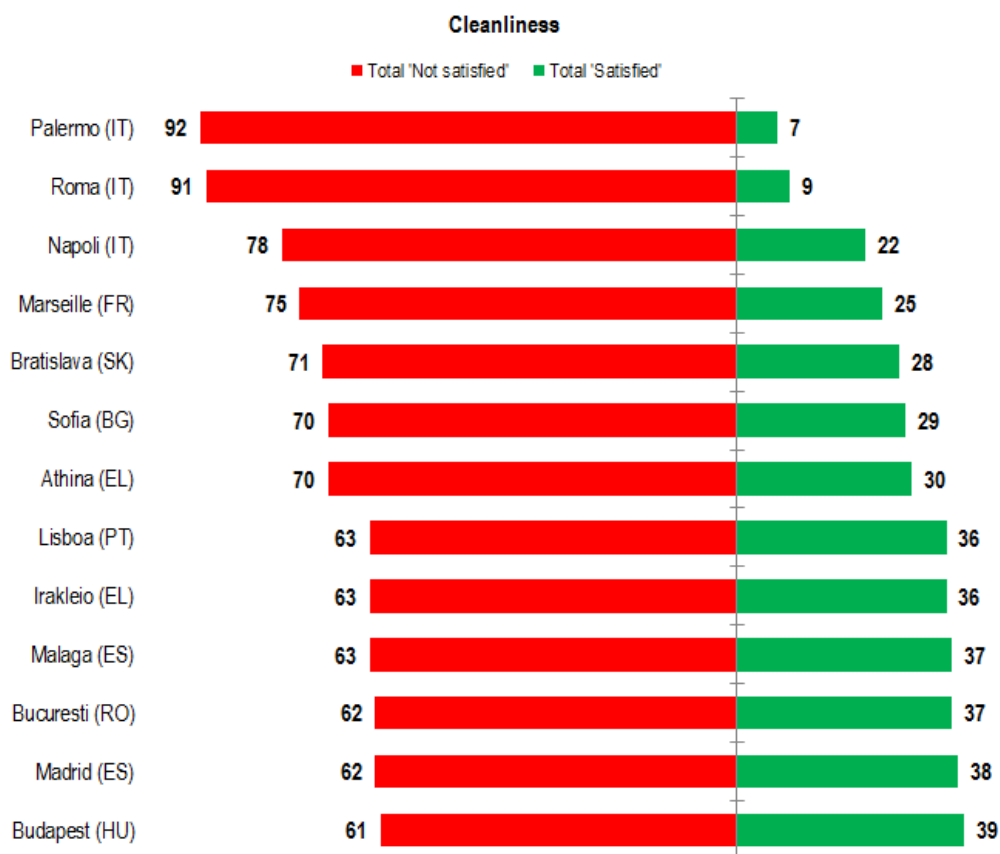
3. Cleanliness

In 60 cities, a majority of respondents are satisfied with the state of cleanliness of their city²⁵, and in 15 cities the level of satisfaction reaches at least 80%. More than 9 respondents in 10 say they are satisfied in Oviedo (95%), Luxembourg (95%), Zurich (92%) and Bialystok (91%).



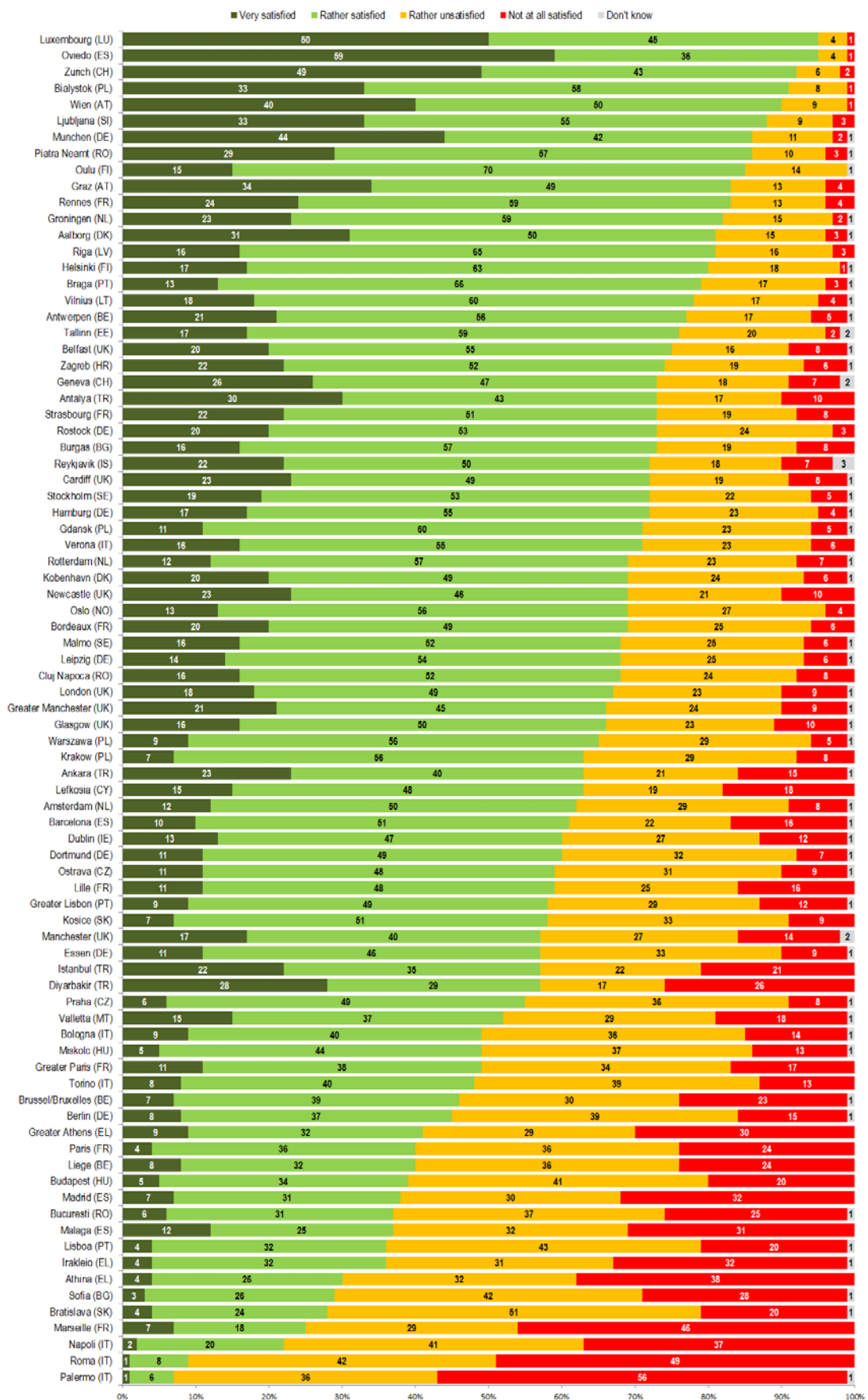
²⁵ Q1.12 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? – Cleanliness.

On the other hand, in 23 cities at least half of respondents are dissatisfied with the cleanliness of their city, and in 14 of these cities the level of dissatisfaction is above 60%. The highest dissatisfaction levels are recorded in Palermo (92%) and Roma (91%); in each of these cities, a large proportion even say they are “not at all satisfied” with the cleanliness: 56% in Palermo and 49% in Roma, with a high proportion also in Marseille (46%).































Generally speaking, the most dissatisfied cities tend to be located in the Mediterranean basin, and satisfaction also tends to be lower in large cities.

Q1.12 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Cleanliness**



Satisfaction levels vary considerably across EU capitals, ranging from 95% in Luxembourg to 9% in Roma. Five EU capitals are among the 15 most satisfied cities, while eight EU capitals appear amongst the 15 cities with the lowest levels of satisfaction.













Satisfaction with cleanliness in EU capital cities

	Total 'Satisfied'
 Luxembourg	95%
 Wien	90%
 Ljubljana	88%
 Riga	81%
 Helsinki	80%
 Vilnius	78%
 Tallinn	76%
 Zagreb	74%
 Stockholm	72%
 Kobenhavn	69%
 London	67%
 Warszawa	65%
 Lefkosia	63%
 Amsterdam	62%
 Dublin	60%
 Praha	55%
 Valletta	52%
 Brussel/Bruxelles	46%
 Berlin	45%
 Paris	40%
 Budapest	39%
 Madrid	38%
 Bucuresti	37%
 Lisboa	36%
 Athina	30%
 Sofia	29%
 Bratislava	28%
 Roma	9%

Compared with 2012, several cities show large increases in satisfaction. The largest rises can be observed in Vilnius (78%, +17), Tallinn (76%, +16), Ostrava (59%, +15) and Miskolc (49%, +15).

Some of the largest decreases in satisfaction are in four Italian cities: Roma (9%, -16), Bologna (49%, -11), Verona (71%, -8) and Torino (48%, -7), as well as in two Turkish cities: Antalya (73%, -8) and Istanbul (57%, -7).

Cleanliness
Total 'Satisfied'

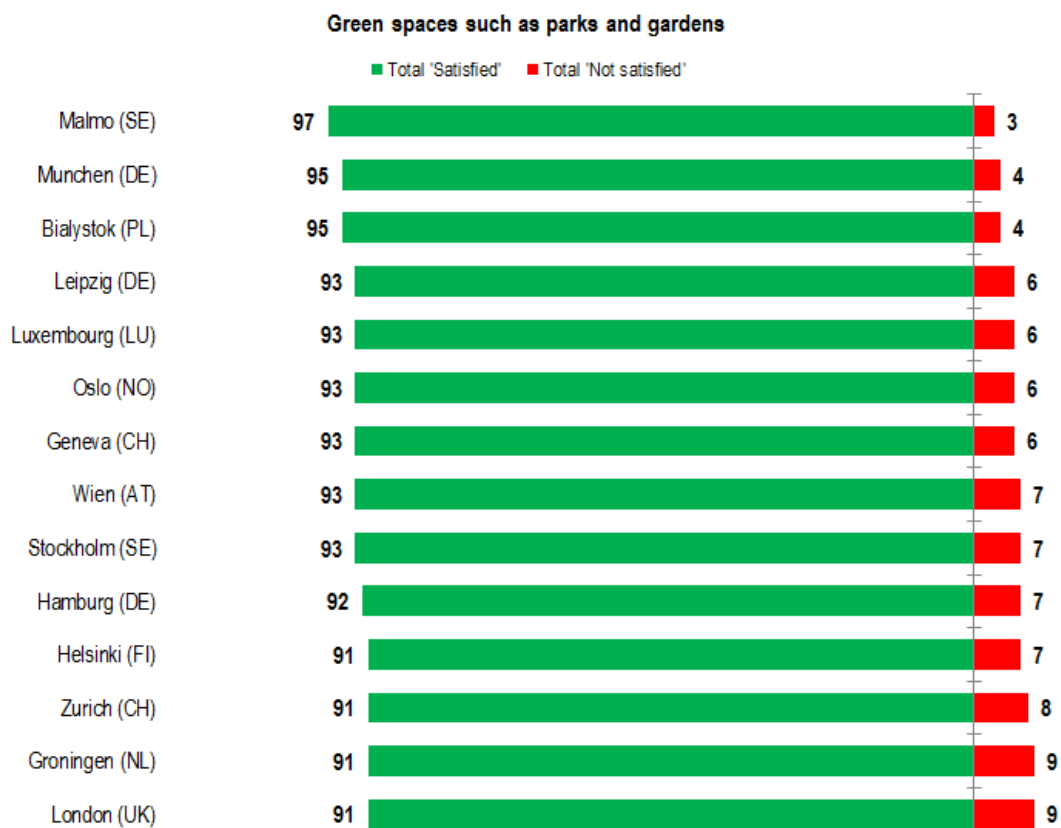
		2015	Diff. 2015- 2012
	Vilnius	78%	+17
	Tallinn	76%	+16
	Ostrava	59%	+15
	Miskolc	49%	+15
	Glasgow	66%	+13
	Kosice	58%	+13
...			
	Istanbul	57%	-7
	Torino	48%	-7
	Antalya	73%	-8
	Verona	71%	-8
	Bologna	49%	-11
	Roma	9%	-16

When looking at the results of the 'city' and the overall 'Greater city', it appears that respondents in the city of Lisboa are significantly less likely to be satisfied than those in Greater Lisbon with the cleanliness (36%, vs. 58%). To a slightly lesser extent, the same applies to respondents in the city of Athina compared with those from Greater Athens (30%, vs. 41%), to respondents in the city of Paris compared with those from Greater Paris (40%, vs. 49%) and to respondents in the city of Manchester compared with those from Greater Manchester (57%, vs. 66%).

4. Green spaces

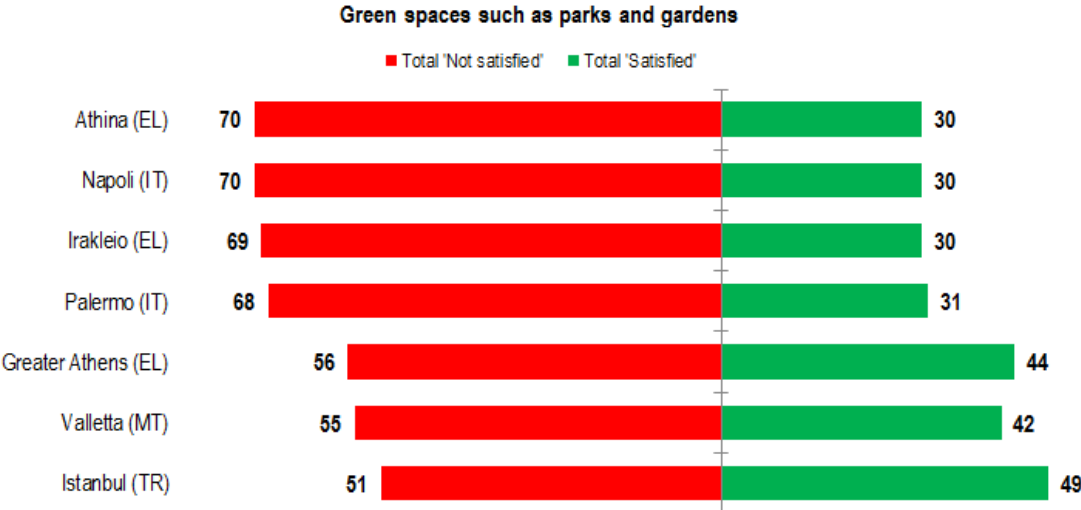
Satisfaction with regard to green spaces²⁶ is generally high: in 76 of the 83 cities studied, at least half of the respondents are satisfied with the green spaces of their city, and in 53 of these cities the level of satisfaction even reaches 80% or above. In 14 cities, more than 9 respondents out of 10 are satisfied with the green spaces in their city.

Respondents in Malmo (97%), Munchen and Bialystok (both 95%) express the highest levels of satisfaction with their city's green spaces.

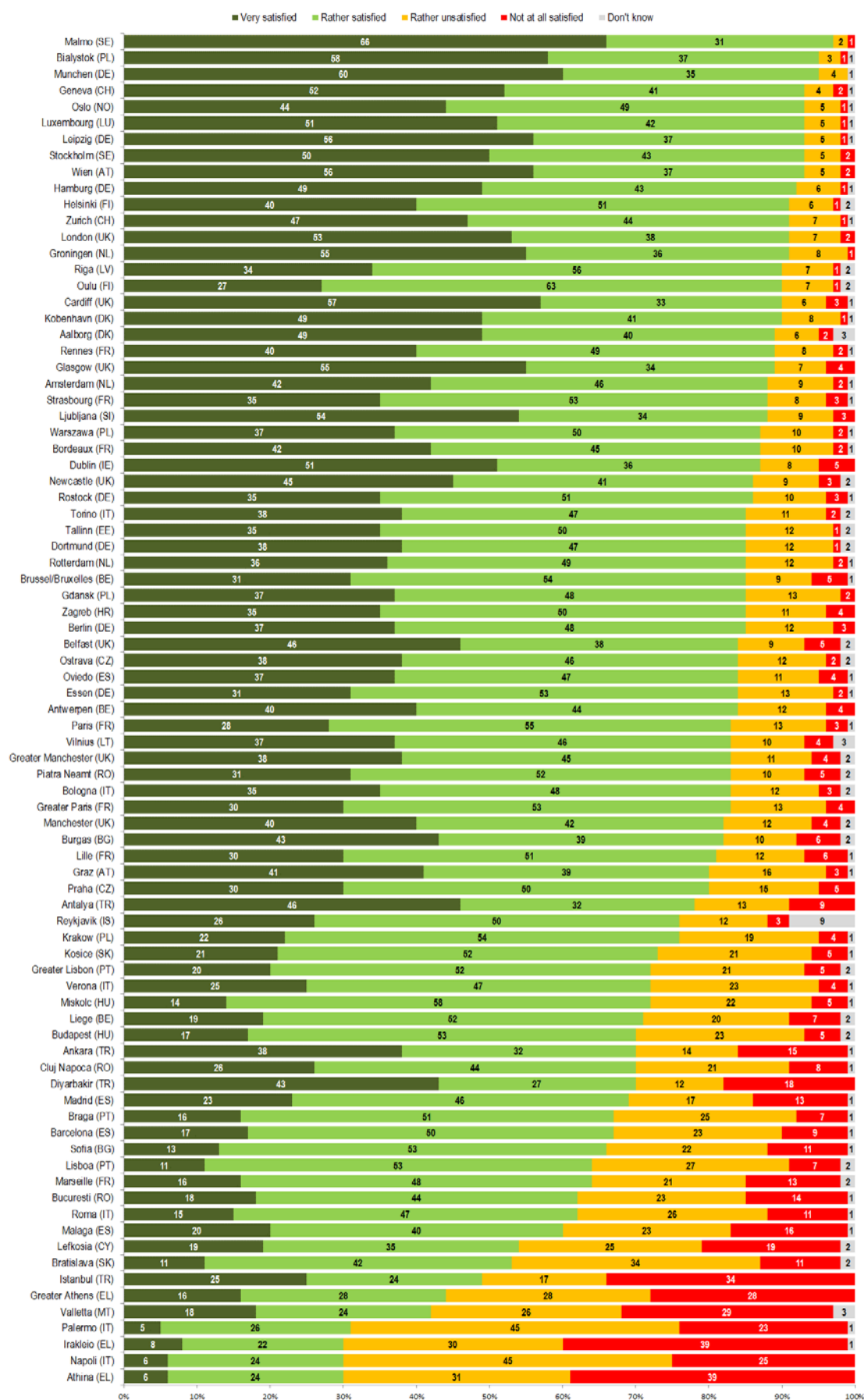


²⁶ Q1.7 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Green spaces such as parks and gardens.

In 7 cities, at least half of respondents express dissatisfaction. Interestingly, the four cities where more than two-thirds are dissatisfied can be found in Greece (Athina, 70%; Irakleio, 69%) and in Italy (Napoli, 70%; Palermo, 68%).































Q1.7 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Green spaces such as parks and gardens**











Levels of satisfaction differ significantly among EU capitals, ranging from 93% in Wien, Stockholm and Luxembourg, to 30% in Athina. Three EU capitals –Wien, Stockholm and Luxembourg– are among the ten most satisfied cities, while there are four EU capitals among the ten least satisfied cities: Athina, Valletta, Bratislava and Lefkosia.

Satisfaction with green spaces such as parks and gardens in EU capital cities

	Total 'Satisfied'
 Wien	93%
 Stockholm	93%
 Luxembourg	93%
 London	91%
 Helsinki	91%
 Riga	90%
 Kobenhavn	90%
 Amsterdam	88%
 Ljubljana	88%
 Warszawa	87%
 Dublin	87%
 Berlin	85%
 Zagreb	85%
 Brussel/Bruxelles	85%
 Tallinn	85%
 Vilnius	83%
 Paris	83%
 Praha	80%
 Budapest	70%
 Madrid	69%
 Sofia	66%
 Lisboa	64%
 Bucuresti	62%
 Roma	62%
 Lefkosia	54%
 Bratislava	53%
 Valletta	42%
 Athina	30%

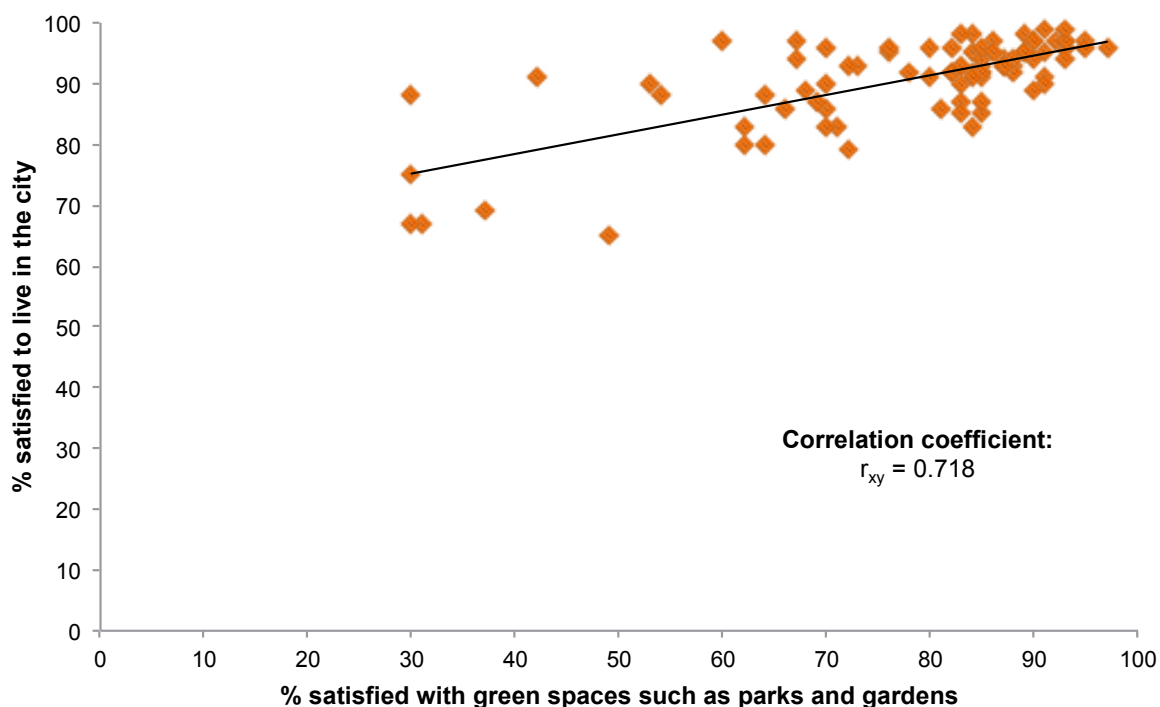
Compared with 2012, the largest improvements are registered in Kosice (73%, +18), Ostrava (84%, +12), Braga (67%, +12), Zagreb (85%, +11) and Bratislava (53%, +10). On the other hand, satisfaction fell sharply in Istanbul (49%, -12), Palermo (31%, -9) and Irakleio (30%, -8).

Green spaces such as parks and gardens
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Kosice	73%	+18
	Ostrava	84%	+12
	Braga	67%	+12
	Zagreb	85%	+11
	Bratislava	53%	+10
...			
	Irakleio	30%	-8
	Palermo	31%	-9
	Istanbul	49%	-12

When comparing the results of the 'city' with those of the overall 'Greater city', it can be observed that respondents from the city of Athina are less likely than those from Greater Athens to be satisfied with the green spaces such as parks and gardens (30% compared with 44%). The same pattern also applies for the city of Lisboa and Greater Lisbon (64% compared with 72%).

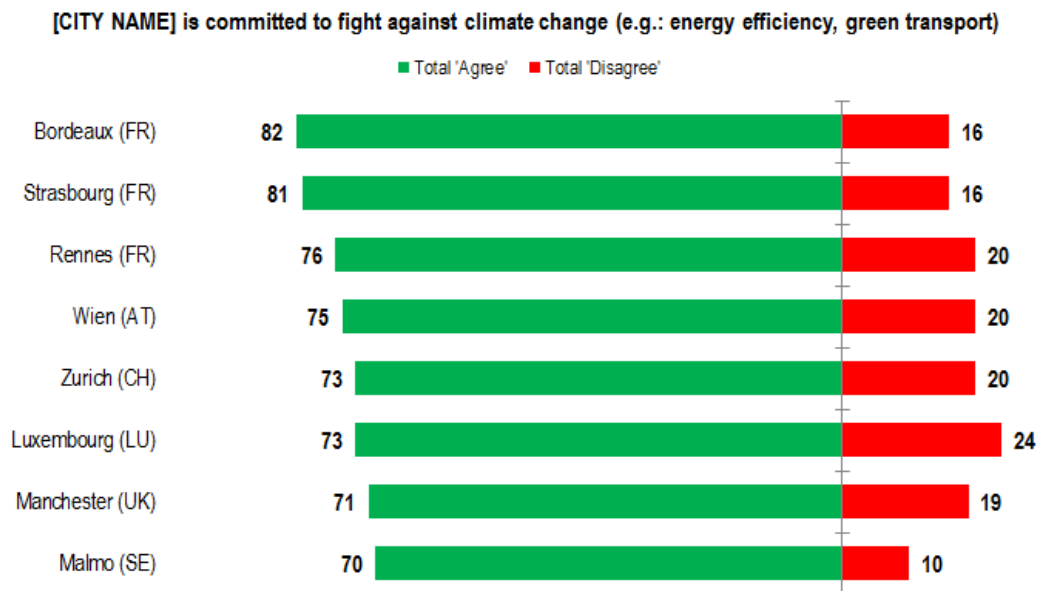
As the graph below indicates, there is a fair correlation between satisfaction with green spaces and overall satisfaction with living in the city, although this is weaker than for some of the other issues covered by the survey, such as feelings of safety.



5. Fight against climate change

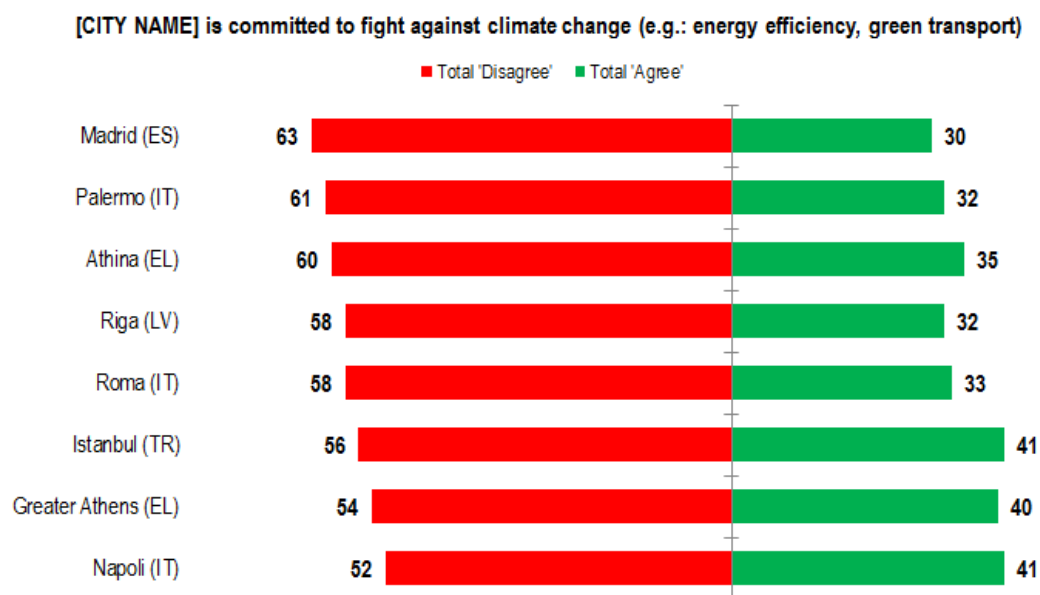
When asked about their *city's commitment to the fight against climate change*²⁷, a majority of respondents in around two-thirds of the cities surveyed (57 out of 83) agree with this statement. In 9 cities, the level of agreement is at least 70%.

The highest agreement rates are in French cities: Bordeaux (82%), Strasbourg (81%) and Rennes (76%).



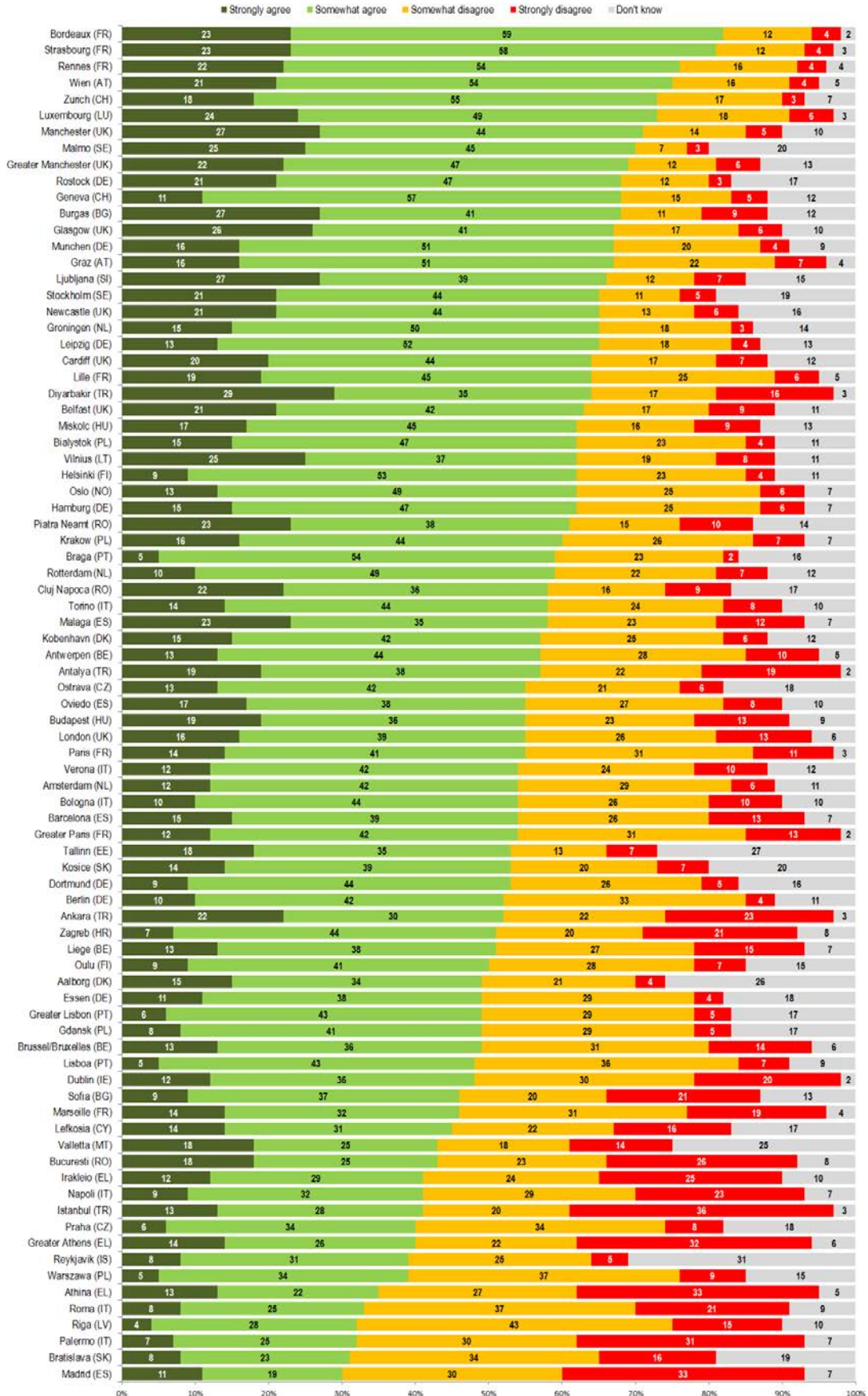
²⁷ Q2.9 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - [CITY NAME] is committed to fight against climate change (e.g.: energy efficiency, green transport).

A majority of inhabitants in eight cities disagree that their city is making sufficient effort in fighting against climate change. The level of disagreement is highest in Madrid (63%), Palermo (61%) and Athina (60%).































In some cities, the proportion of respondents not giving a response is high, suggesting a lack of information about and/or interest in the subject. This is more likely to be the case in Reykjavik (31%), Tallinn (27%), Aalborg (26%) and Valletta (25%).

Q2.9 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - [CITY NAME] is committed to fight against climate change (e.g.: energy efficiency, green transport)



In half of EU capitals, a majority of respondents agree that their city is committed to fight against climate change, with the highest agreement levels in Wien (75%) and Luxembourg (73%); these are the two EU capitals that are among the ten highest ranking cities in the survey. Overall, however, EU capitals tend to have lower agreement scores than other cities; of the ten lowest ranking cities, seven are EU capitals.
















[CITY NAME] is committed to fight against climate change
 Level of agreement in EU capital cities

	Total 'Agree'
 Wien	75%
 Luxembourg	73%
 Ljubljana	66%
 Stockholm	65%
 Helsinki	62%
 Vilnius	62%
 Kobenhavn	57%
 Budapest	55%
 Paris	55%
 London	55%
 Amsterdam	54%
 Tallinn	53%
 Berlin	52%
 Zagreb	51%
 Brussel/Bruxelles	49%
 Dublin	48%
 Lisboa	48%
 Sofia	46%
 Lefkosia	45%
 Bucuresti	43%
 Valletta	43%
 Praha	40%
 Warszawa	39%
 Athina	35%
 Roma	33%
 Riga	32%
 Bratislava	31%
 Madrid	30%

In a large number of European cities, there has been a significant increase since 2012 in the number of people who feel that their city is committed to fight against climate change. The largest increases are recorded in Krakow (60%, +21), Zagreb (51%, +15), Graz (67%, +13), Wien (75%, +12) and Malaga (58%, +11).

By contrast, Istanbul (41%, -17), Brussel/Bruxelles (49%, -10) and Ankara (52%, -10) record the most substantial decreases.

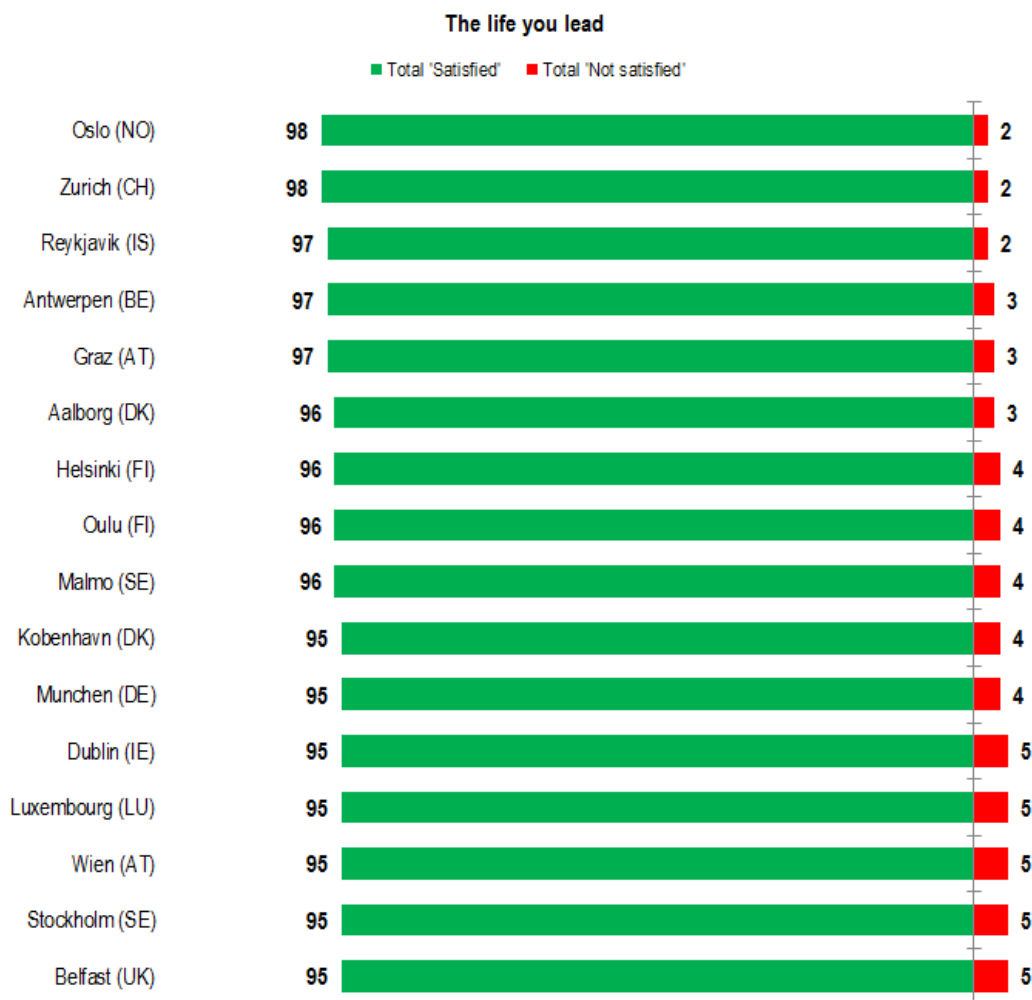
[CITY NAME] is committed to fight against climate change
Total 'Agree'

		2015	Diff. 2015- 2012
	Krakow	60%	+21
	Zagreb	51%	+15
	Graz	67%	+13
	Wien	75%	+12
	Malaga	58%	+11
	Helsinki	62%	+10
	Vilnius	62%	+10
	Bialystok	62%	+10
	Budapest	55%	+10
	Praha	40%	+10
...			
	Lille	64%	-9
	Lisboa	48%	-9
	Ankara	52%	-10
	Brussel/Bruxelles	49%	-10
	Istanbul	41%	-17

IV. PEOPLE'S SATISFACTION WITH THEIR PERSONAL SITUATION

1. Life in general

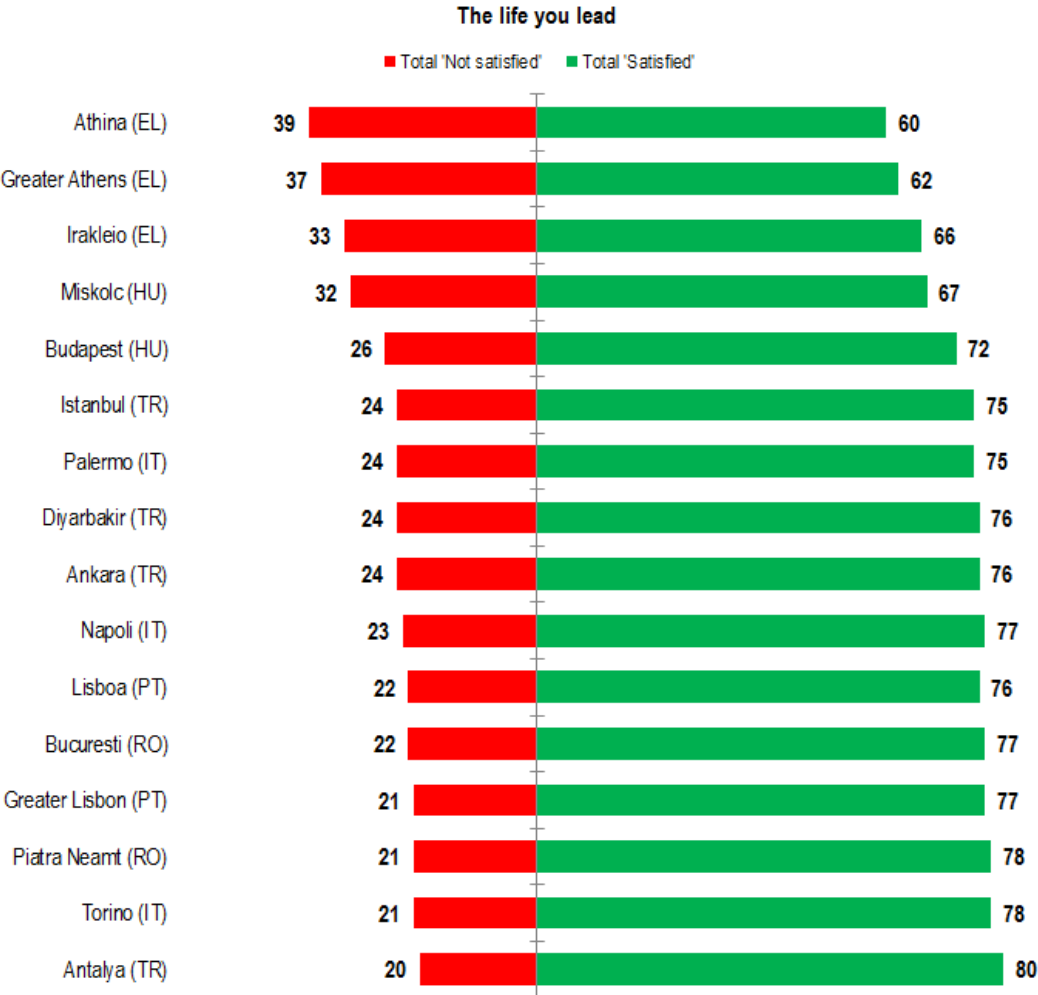
When asked about their life in general²⁸, a large majority of respondents say they are satisfied with the life they lead. In around half of the cities included in this survey (41 out of 83), at least 90% of respondents say they are satisfied with the life they lead and at least 95% of respondents say so in 16 cities. The highest proportions can be observed in Oslo and Zurich (both 98%).



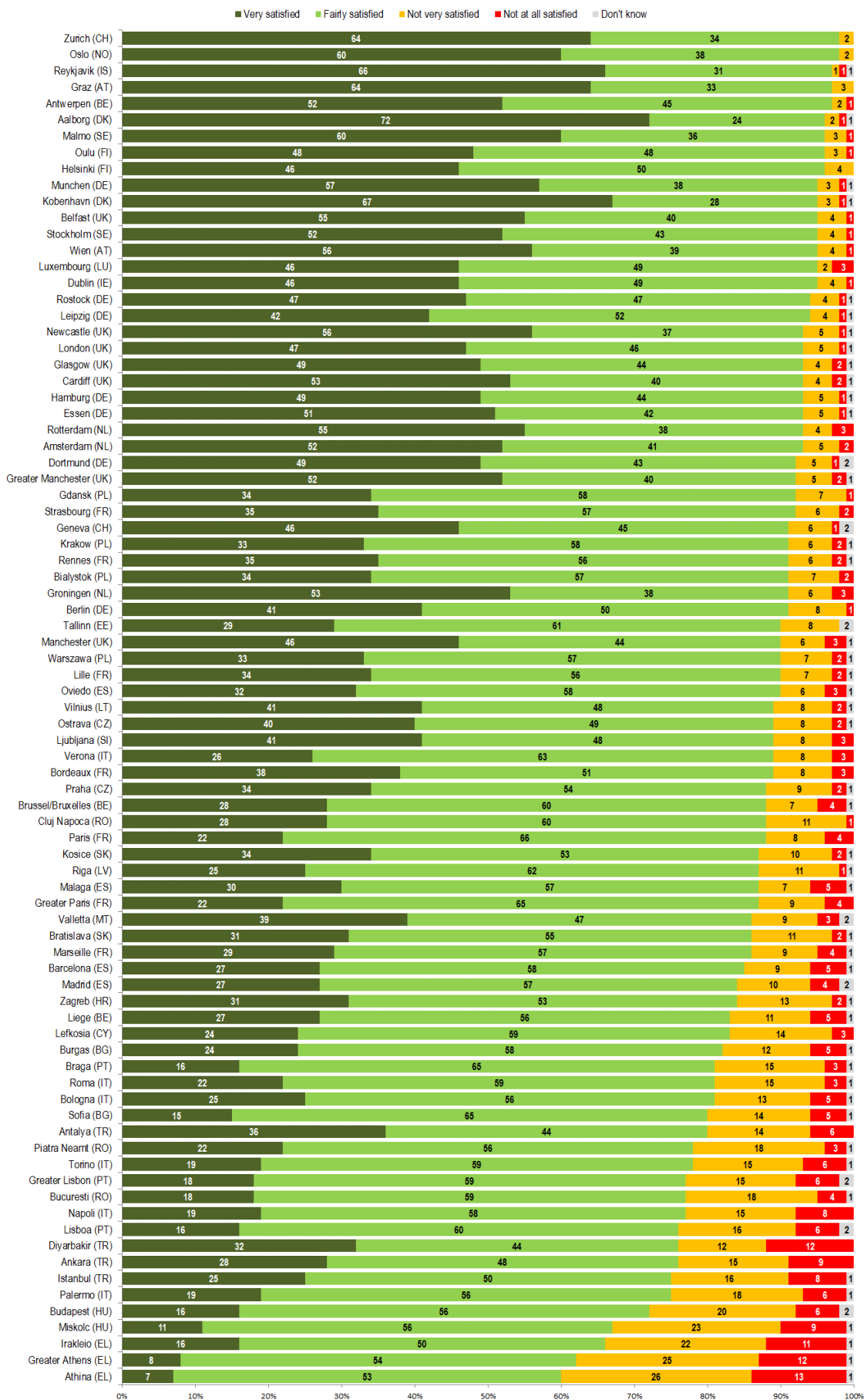
Interestingly, all eight Nordic cities covered in this survey are amongst the top 15 cities with regards to life satisfaction.

²⁸ Q3.3 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - The life you lead.

On the other hand, in 16 cities, at least one in five respondents say they are not satisfied with the life they lead. The highest levels of dissatisfaction are recorded in Athina (39%), Greater Athens (37%), Irakleio (33%), Miskolc (32%) and Budapest (26%). In each of these cities, more than a quarter of respondents say they are 'not satisfied' with the life they lead. Overall, respondents in Greek, Hungarian and Turkish cities express the lowest levels of satisfaction.































Q3.3 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - The life you lead



Amongst all 28 EU capitals, six record satisfaction rates of 95% or above, and in 11 EU capitals, at least 90% of respondents are satisfied.

However, three EU capitals are among the ten cities with the lowest levels of satisfaction: Athina (60%), Budapest (72%) and Lisboa (76%).






Satisfaction with the life respondents lead in EU capital cities

		Total 'Satisfied'
	Helsinki	96%
	Wien	95%
	Stockholm	95%
	Dublin	95%
	Luxembourg	95%
	Kobenhavn	95%
	Amsterdam	93%
	London	93%
	Berlin	91%
	Warszawa	90%
	Tallinn	90%
	Vilnius	89%
	Ljubljana	89%
	Praha	88%
	Brussel/Bruxelles	88%
	Paris	88%
	Riga	87%
	Valletta	86%
	Bratislava	86%
	Zagreb	84%
	Madrid	84%
	Lefkosia	83%
	Roma	81%
	Sofia	80%
	Bucuresti	77%
	Lisboa	76%
	Budapest	72%
	Athina	60%

Compared with the 2012 survey, satisfaction levels have increased in most cities, with large increases recorded in Athina (60%, +15), Vilnius (89%, +12), Greater Athens (62%, +12), Valletta (86%, +11) and Budapest (72%, +11).

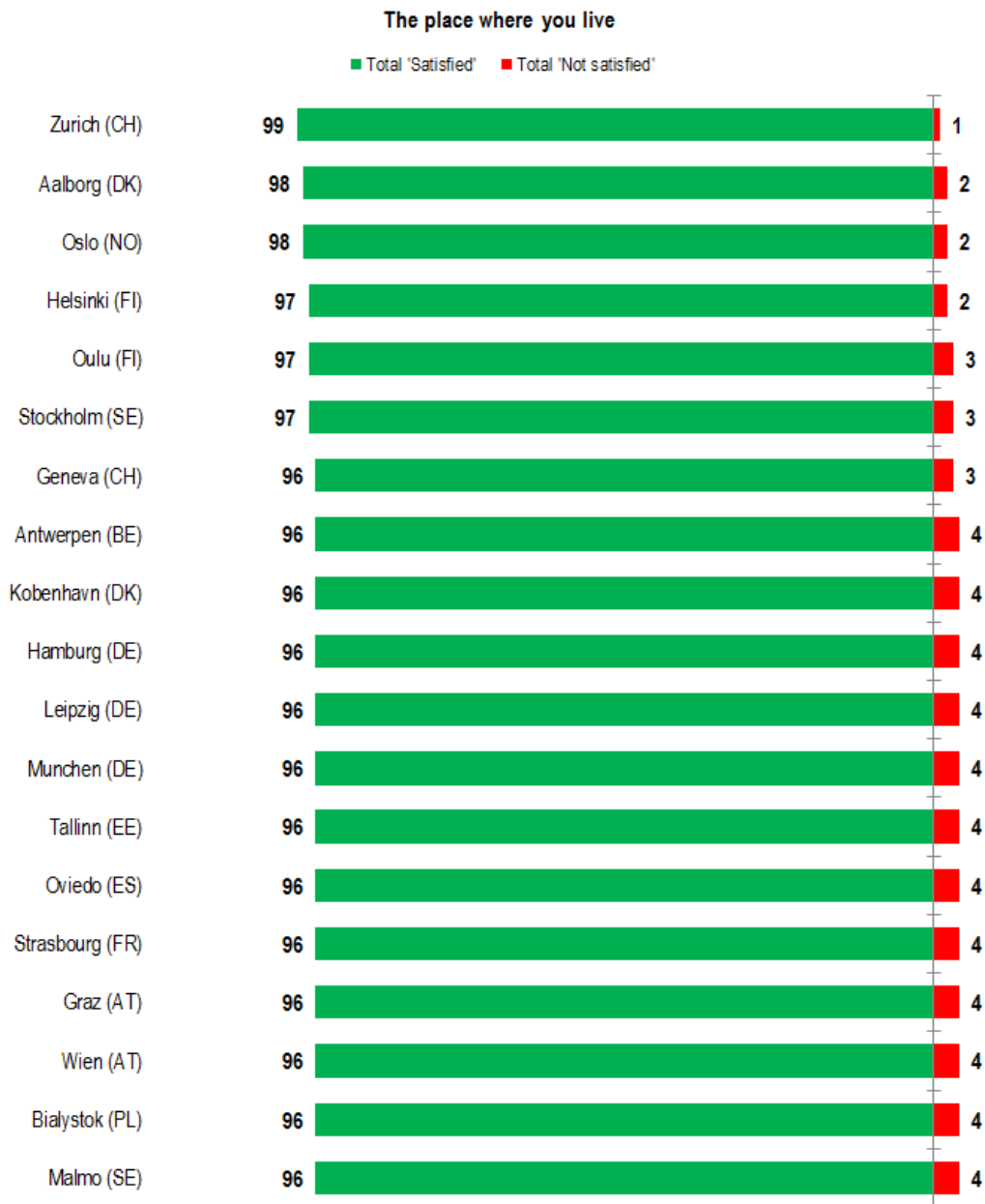
No significant decrease in the level of satisfaction of respondents with the life they lead can be observed since 2012.

The life you lead
 Total 'Satisfied'

		2015	Diff. 2015- 2012
	Athina	60%	+15
	Vilnius	89%	+12
	Greater Athens	62%	+12
	Valletta	86%	+11
	Budapest	72%	+11

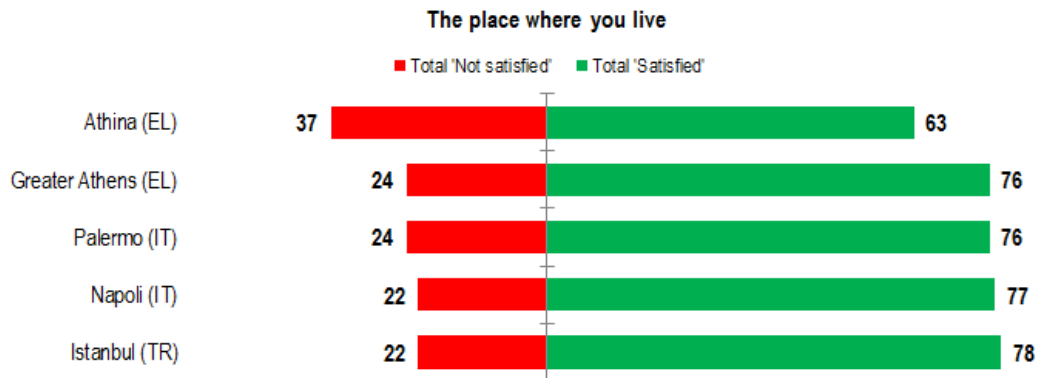
2. Place where people live

Respondents were also asked whether they are satisfied with the place where they live²⁹. Most cities record high levels of satisfaction: the majority (63 out of 83) have satisfaction levels of 90% or above, and in 19 cities more than 95% of respondents are satisfied. The highest rating is seen in Zurich (99% satisfied).

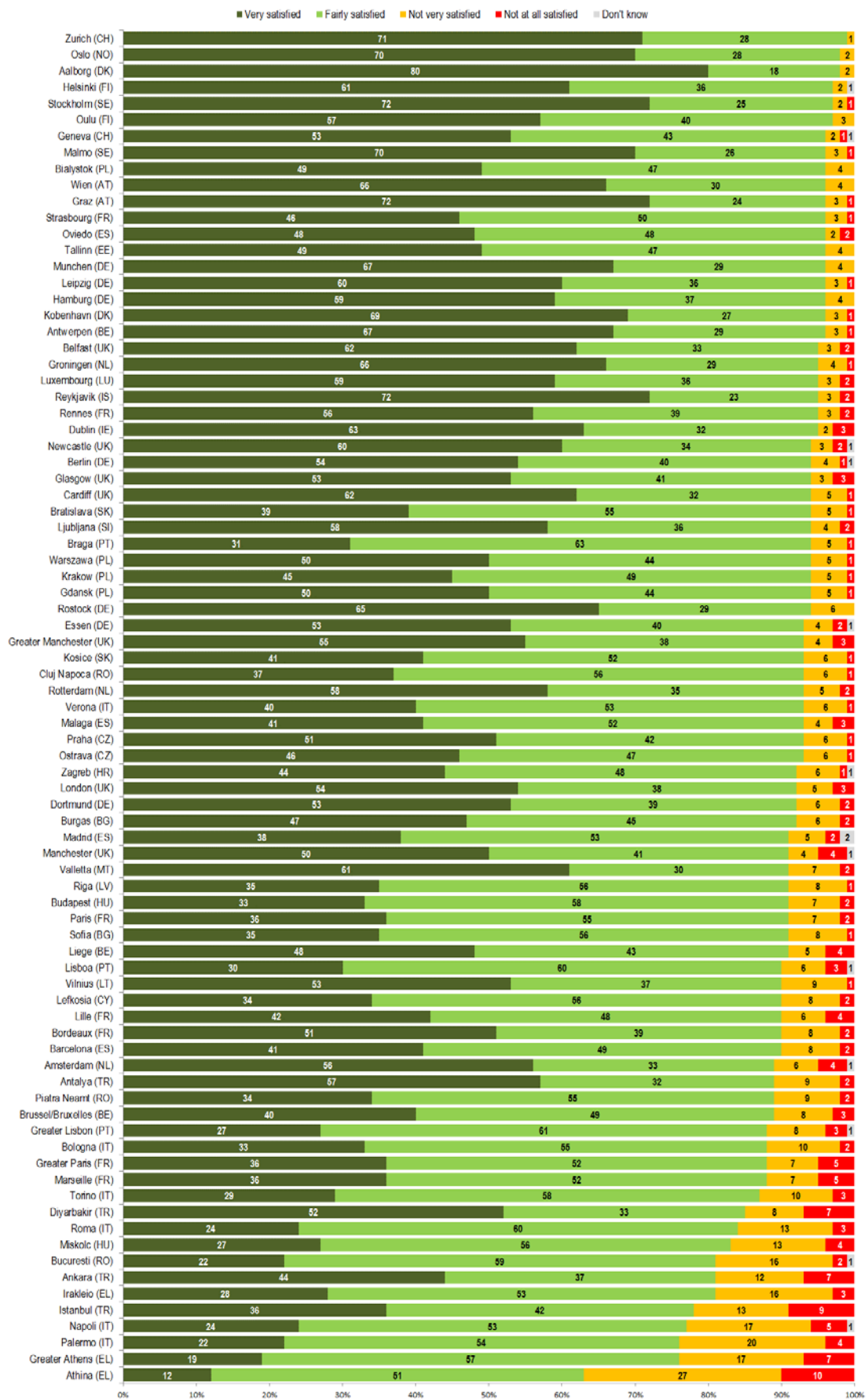


²⁹ Q3.4 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - The place where you live.

In only five cities, more than one in five respondents are not satisfied with the place where they live. People in Athina (37%) demonstrate by far the highest levels of dissatisfaction with the place where they live, followed by those in Greater Athens, Palermo (both 24%), Napoli and Istanbul (both 22%).































Q3.4 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - **The place where you live**



The pattern observed among the 83 cities is reflected again when looking at EU capital cities. The overall levels of satisfaction are very high: at least 90% are satisfied in 23 out of 28 EU capitals and there is only one capital city (Athina, 63%) where satisfaction is below 80%. Helsinki and Stockholm record the highest satisfaction scores (both 97%).




Satisfaction with the place where respondents live in EU capital cities

	Total 'Satisfied'
 Helsinki	97%
 Stockholm	97%
 Tallinn	96%
 Wien	96%
 Kobenhavn	96%
 Dublin	95%
 Luxembourg	95%
 Bratislava	94%
 Warszawa	94%
 Berlin	94%
 Ljubljana	94%
 Praha	93%
 London	92%
 Zagreb	92%
 Sofia	91%
 Budapest	91%
 Madrid	91%
 Paris	91%
 Riga	91%
 Valletta	91%
 Lisboa	90%
 Lefkosia	90%
 Vilnius	90%
 Brussel/Bruxelles	89%
 Amsterdam	89%
 Roma	84%
 Bucuresti	81%
 Athina	63%

Only a few cities register slight increases in satisfaction compared with the 2012 survey. The largest rises can be observed in Athina (63%, +7), Ostrava (93%, +6) and Budapest (91%, +6).

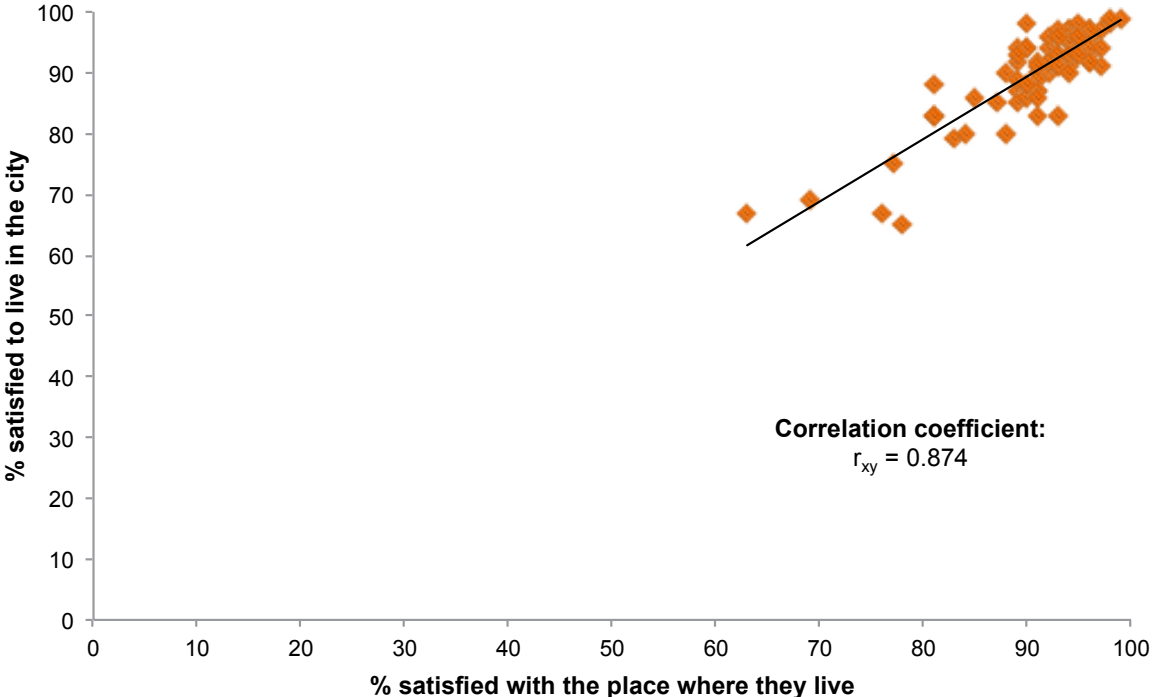
No significant decrease since 2012 can be observed in the level of satisfaction of respondents with the place where they live.

The place where you live
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Athina	63%	+7
	Ostrava	93%	+6
	Budapest	91%	+6

When comparing the results of the 'city' with the overall 'Greater city', it can be observed that respondents from the city of Athina are less likely than those residing in Greater Athens to be satisfied with the place where they live (63% compared with 76%).

As shown in the graph below, there is a very strong correlation between satisfaction with the place where respondents live and their overall satisfaction with living in the city.

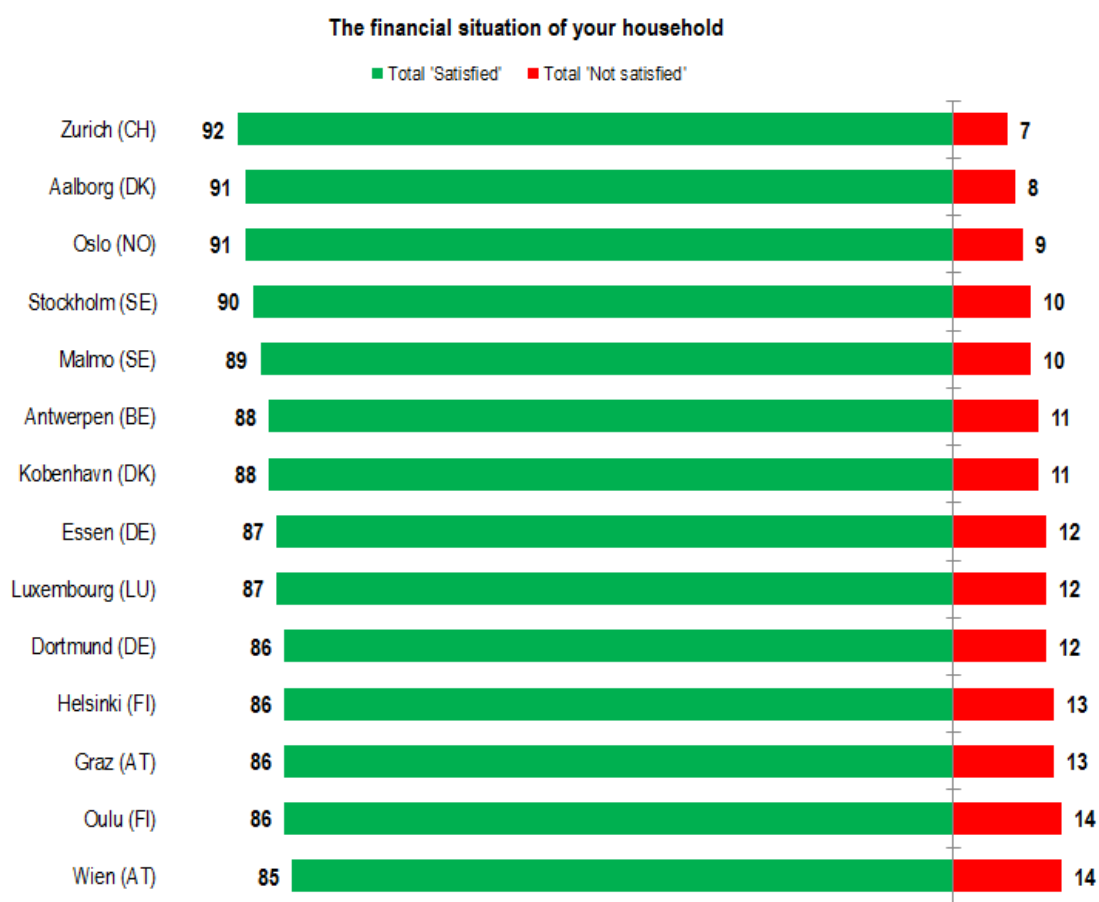


3. Financial situation of household

Respondents' satisfaction concerning their household's financial situation³⁰ varies considerably from city to city, with levels ranging from 92% satisfaction in Zurich to 33% in Athina.

In 14 cities, at least 85% of respondents are satisfied with their financial situation, and this proportion reaches 90% and above in the four following cities: Zurich (92%), Aalborg and Oslo (91%) and Stockholm (90%).

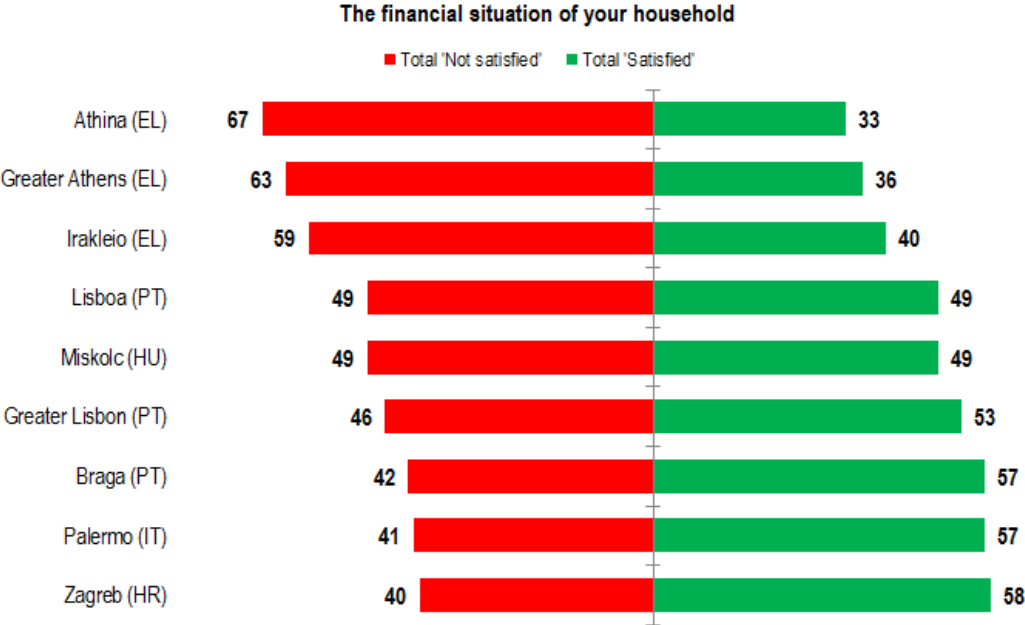
Cities in Denmark and Sweden show particularly high satisfaction scores.



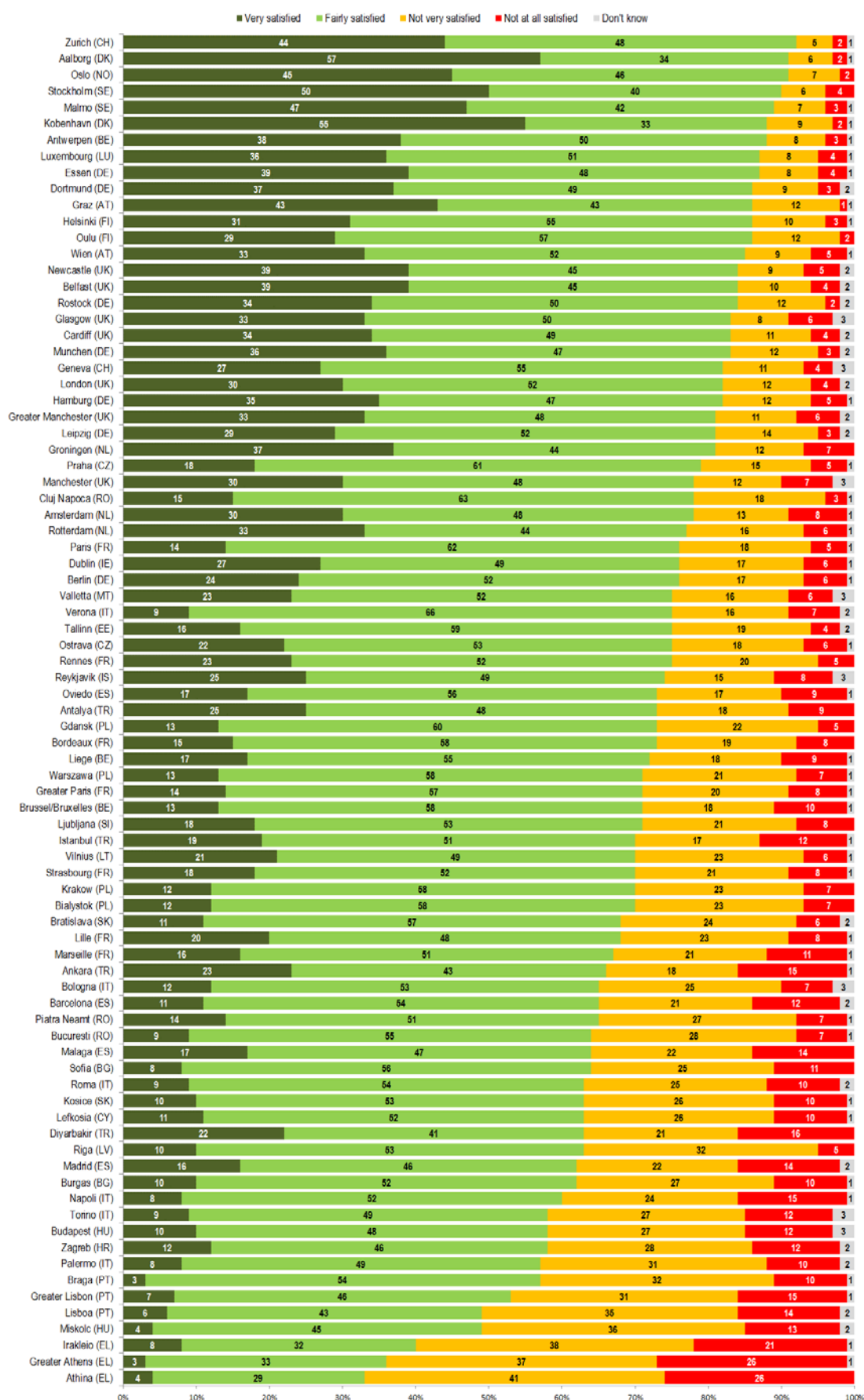
³⁰ Q3.2 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with...? - The financial situation of your household.

At the other end of the scale, at least four in ten respondents in 9 cities are not satisfied with the financial situation of their household. More than half of respondents express dissatisfaction in three of these cities, all in Greece: Athina (67%), Greater Athens (63%), and Irakleio (59%).

Dissatisfaction levels are among the highest in cities located in Greece and Portugal.































Q3.2 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - **The financial situation of your household**



As observed within all 83 cities covered in the survey, levels of satisfaction vary considerably between EU capitals, from 90% in Stockholm to 33% in Athina.

Three EU capitals are among the ten most satisfied cities in the survey, while four are in the lowest ten.







Satisfaction with the financial situation of respondents' household in EU capital cities

	Total 'Satisfied'
 Stockholm	90%
 Kobenhavn	88%
 Luxembourg	87%
 Helsinki	86%
 Wien	85%
 London	82%
 Praha	79%
 Amsterdam	78%
 Dublin	76%
 Paris	76%
 Berlin	76%
 Valletta	75%
 Tallinn	75%
 Brussel/Bruxelles	71%
 Warszawa	71%
 Ljubljana	71%
 Vilnius	70%
 Bratislava	68%
 Sofia	64%
 Bucuresti	64%
 Lefkosia	63%
 Riga	63%
 Roma	63%
 Madrid	62%
 Budapest	58%
 Zagreb	58%
 Lisboa	49%
 Athina	33%

There have been some large increases since 2012 in respondents' satisfaction with their household's financial situation. In particular, satisfaction has increased substantially in Valletta (75%, +21), Riga (63%, +19), Vilnius (70%, +16), Budapest (58%, +16) and Tallinn (75%, +15).

The only significant decrease in satisfaction can be observed in Ankara (66%, -6).

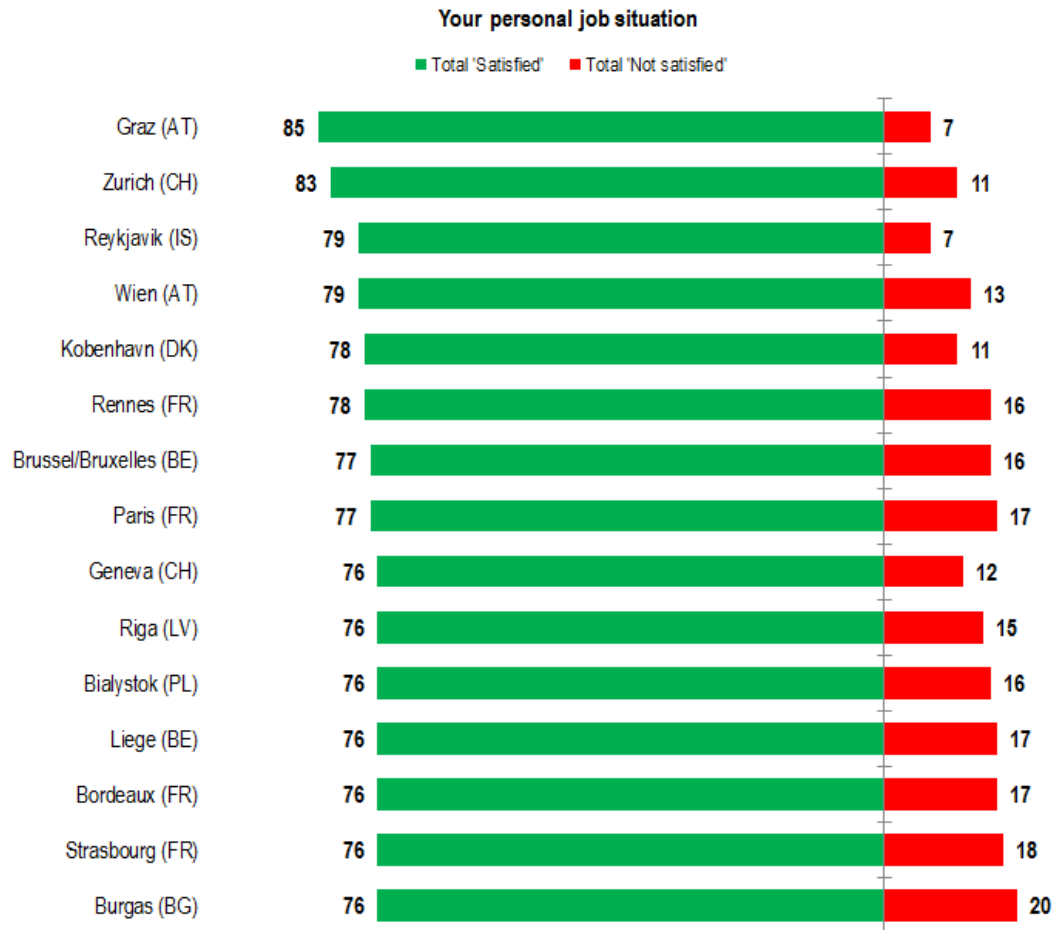
The financial situation of your household
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Valletta	75%	+21
	Riga	63%	+19
	Vilnius	70%	+16
	Budapest	58%	+16
	Tallinn	75%	+15
...			
	Ankara	66%	-6

4. Personal job situation

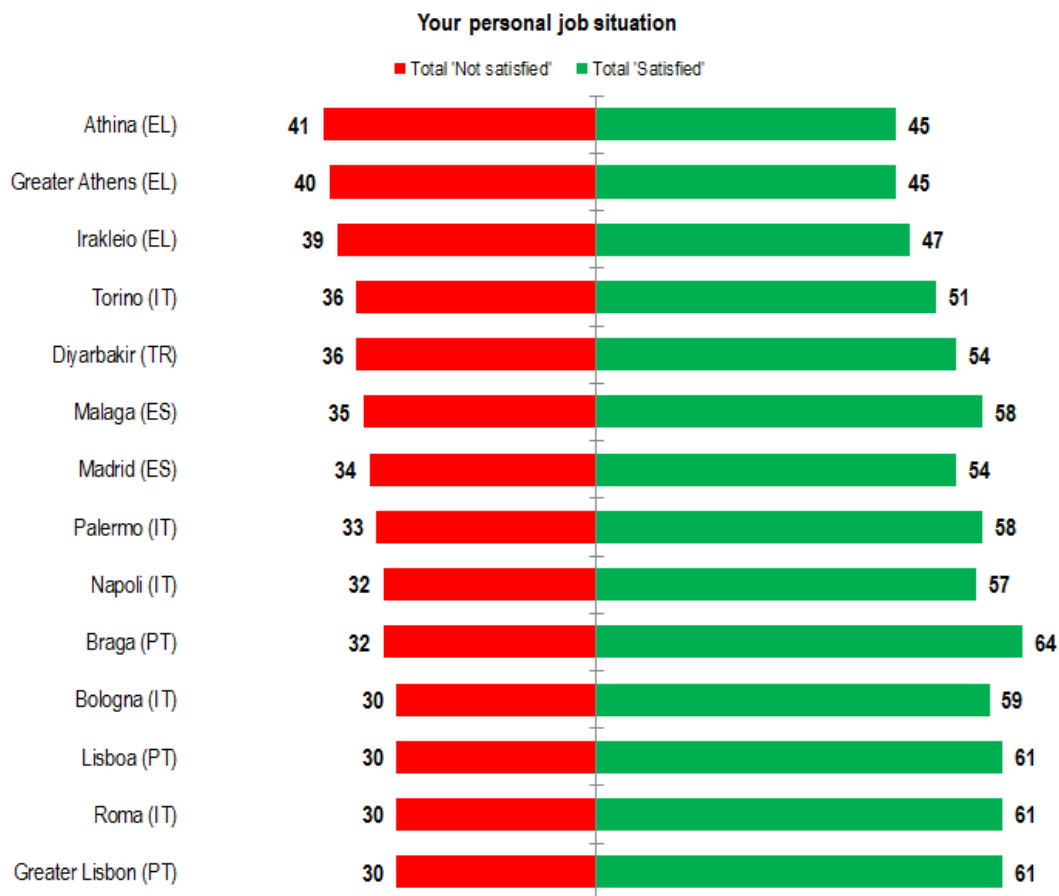
With regard to respondents' personal job situation³¹, satisfaction ranges from 85% in Graz to 44% in Miskolc.

At the top of the scale, more than three-quarters of respondents are satisfied in 16 cities, of which 5 are French cities.



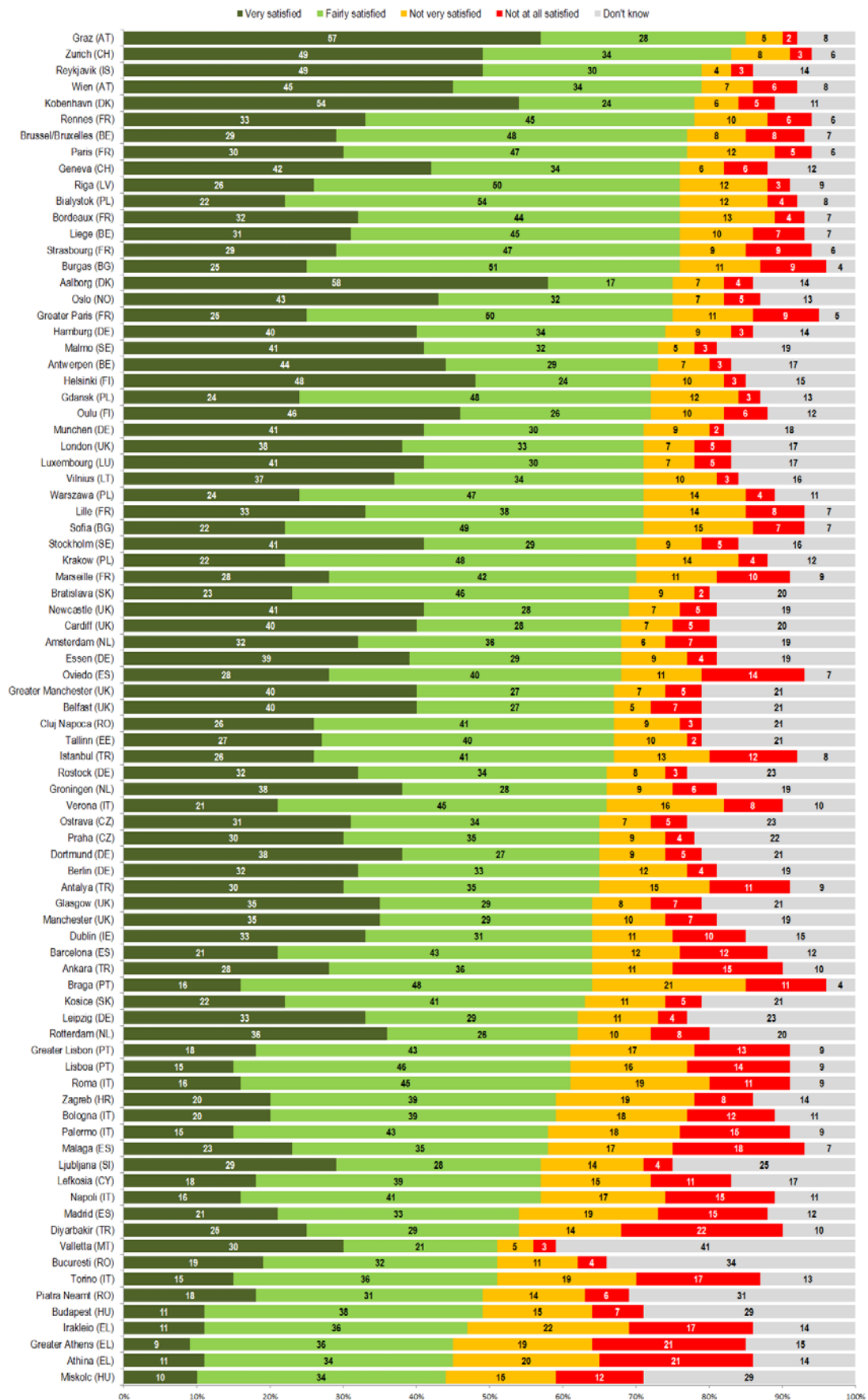
³¹ Q3.1 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with...? - Your personal job situation.

In 14 cities, at least three in ten respondents are dissatisfied with their personal job situation. The highest levels of dissatisfaction can be seen in the three Greek cities.































The overall level of “don’t know” answers is relatively high for this question in several cities. It is notably the case in Valletta (41%), Bucuresti (34%) and Piatra Neamt (31%).

Q3.1 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - **Your personal job situation**



In 12 EU capitals, at least 70% of respondents are satisfied with their personal job situation, while this proportion drops below 50% in 2 cities: Athina (45%) and Budapest (49%).













Satisfaction with respondents' personal job situation in EU capital cities

	Total 'Satisfied'
 Wien	79%
 Kobenhavn	78%
 Brussel/Bruxelles	77%
 Paris	77%
 Riga	76%
 Helsinki	72%
 Vilnius	71%
 London	71%
 Sofia	71%
 Luxembourg	71%
 Warszawa	71%
 Stockholm	70%
 Bratislava	69%
 Amsterdam	68%
 Tallinn	67%
 Praha	65%
 Berlin	65%
 Dublin	64%
 Lisboa	61%
 Roma	61%
 Zagreb	59%
 Ljubljana	57%
 Lefkosia	57%
 Madrid	54%
 Valletta	51%
 Bucuresti	51%
 Budapest	49%
 Athina	45%

Compared with 2012, there have been some very large increases in respondents' satisfaction with their personal job situation. Respondents are now much more likely to be satisfied with their personal job situation in Riga (76%, +17) and Valletta (51%, +15).

A significant decrease on this element can be observed in Bucuresti (51%, -9), Lefkosia (57%, -7) and Oslo (75%, -6).

Your personal job situation
Total 'Satisfied'

		2015	Diff. 2015- 2012
	Riga	76%	+17
	Valletta	51%	+15
	Vilnius	71%	+11
	Bratislava	69%	+11
	Istanbul	67%	+11
	Kosice	63%	+11
	Palermo	58%	+11
	Athina	45%	+11
	Greater Athens	45%	+11
...			
	Oslo	75%	-6
	Lefkosia	57%	-7
	Bucuresti	51%	-9

V. THE THREE MOST IMPORTANT ISSUES FACING YOUR CITY

Respondents were asked to identify the three most important issues for their city from the following list of ten items: safety, air pollution, noise, public transport, health services, social services, education and training, unemployment, housing and road infrastructure.

Health services, followed by unemployment and education and training are the three main issues for respondents in the cities surveyed.

Health services

In 63 out of 83 cities, health services are cited as one of the three main issues, and ranked first in 27 cities.

Budapest (67%), Reykjavik and Belfast (both 66%) are the cities where health services are cited the most frequently as one of the most important issues. Health services are ranked as the most important issue in all of the cities in the UK, Slovakia, Romania and Portugal that are covered by the survey.

Nevertheless, the number of people who consider health services as an important issue for their city varies significantly between cities, from 67% of people in Budapest to just 7% of respondents in Ostrava.

In comparison with the 2012 survey, health services are now slightly less likely to be seen as one of the three most important issues facing cities. In 2012, health services ranked first in 34 cities, whereas in the current survey this applies to 27 cities.

The evolutions for individual cities since 2012 show a large increase in the proportion who think health services are one of the three most important issues in Miskolc (58%, +23) and Budapest (67%, +22), while the largest decrease can be seen in Piatra Neamt (61%, -15).

Unemployment

In a difficult economic context across Europe, unemployment continues to feature as a key issue: it is cited as one of the three uppermost issues in 52 cities and as the first issue in 23 cities, including all of the Italian and Greek cities included in the survey.

Napoli (73%), Ostrava (71%) and Miskolc (70%) are the cities where most people mention this as an issue, and in 21 cities, at least half of respondents mention unemployment as a key issue.

Under a fifth of respondents think that unemployment is an important issue in seven cities: Valletta (5%), Munchen (14%), Reykjavik (15%), Bratislava, Praha (both 16%), Hamburg (18%) and Cluj Napoca (19%).

Unemployment has a similar level of prominence in this survey as in 2012. It is now more likely to be mentioned as the single most important issue (in 23 cities compared with 18 in 2012), but is slightly less likely to be one of the top three issues (52 compared with 58 cities).

Respondents in Bialystok are now more likely to mention unemployment as an important issue than in 2012 (69%, +13). However, in 11 cities there has been a decrease of more than 10 percentage points since 2012, most notably in Budapest (40%, -16), Vilnius (30%, -15) and Cluj Napoca (19%, -15).

Education and training

Education and training is one of the top three issues in 59 out of 83 cities and is ranked in first place in 18 cities. It is most likely to be chosen as an important issue in Oulu (60%), Wien (58%) and Belfast (58%), and by more than half of respondents in eight other cities. By contrast, it is mentioned by less than a fifth of respondents in 11 cities, with the lowest proportion in Ostrava (4%).

Education and training has grown in importance since the 2012 survey, when it was the number one issue in 13 cities (now 18), and one of the top three in 50 cities (now up to 59). In six cities, there has been an increase of at least 10 percentage points in the proportion that see it as an important issue; the highest increase can be found in Geneva (51%, +16).

Other issues

The other issues surveyed are of lesser importance to respondents. However, **housing** is considered the most important issue in seven cities and one of the top three issues in another ten cities. The cities where housing is considered the number one identified issue are Stockholm (61%), Munchen (56%), Paris (54%), Geneva (51%), Greater Paris (49%), Amsterdam (45%) and Kobenhavn (38%). Housing is now much more likely to be mentioned as an important issue than in 2012 in Dublin (45%, +25), with large increases (of at least 10 points) also seen in five other cities.

Respondents in 14 cities see **air pollution** as one of their three main issues. In five cities, respondents rate it as the most important issue facing their city: Ostrava (76%), Burgas (62%), Krakow (60%), Valletta (54%) and Graz (54%). The proportion mentioning air pollution has increased since 2012 in Paris (45%, +14) and Greater Paris (47%, +19).

In two cities, respondents cite **road infrastructure** as the single most important issue: Tallinn (52%) and Praha (49%). Road infrastructure also features as one of the top three most important issues in another 18 cities. The largest increase since 2012 is seen in Riga (44%, +14).

Compared with the 2012 survey, **safety** is now less likely to be seen as one of the most important issues facing cities. In 2012, it was among the top three issues in 27 cities, but this applies to only 16 cities in the 2015 survey.

It is considered the single most important issue in three cities (compared with 6 in 2012): Marseille (52%), Liege (47%) and Rotterdam (44%).

Public transport is one of the top three issues in ten cities, a smaller number than in the 2012 survey, when it was one of the three main issues in 15 cities. It is not considered the number one issue in any city, although it is chosen by more than 40% of respondents in Helsinki (49%), Oslo (45%) and Istanbul (42%).

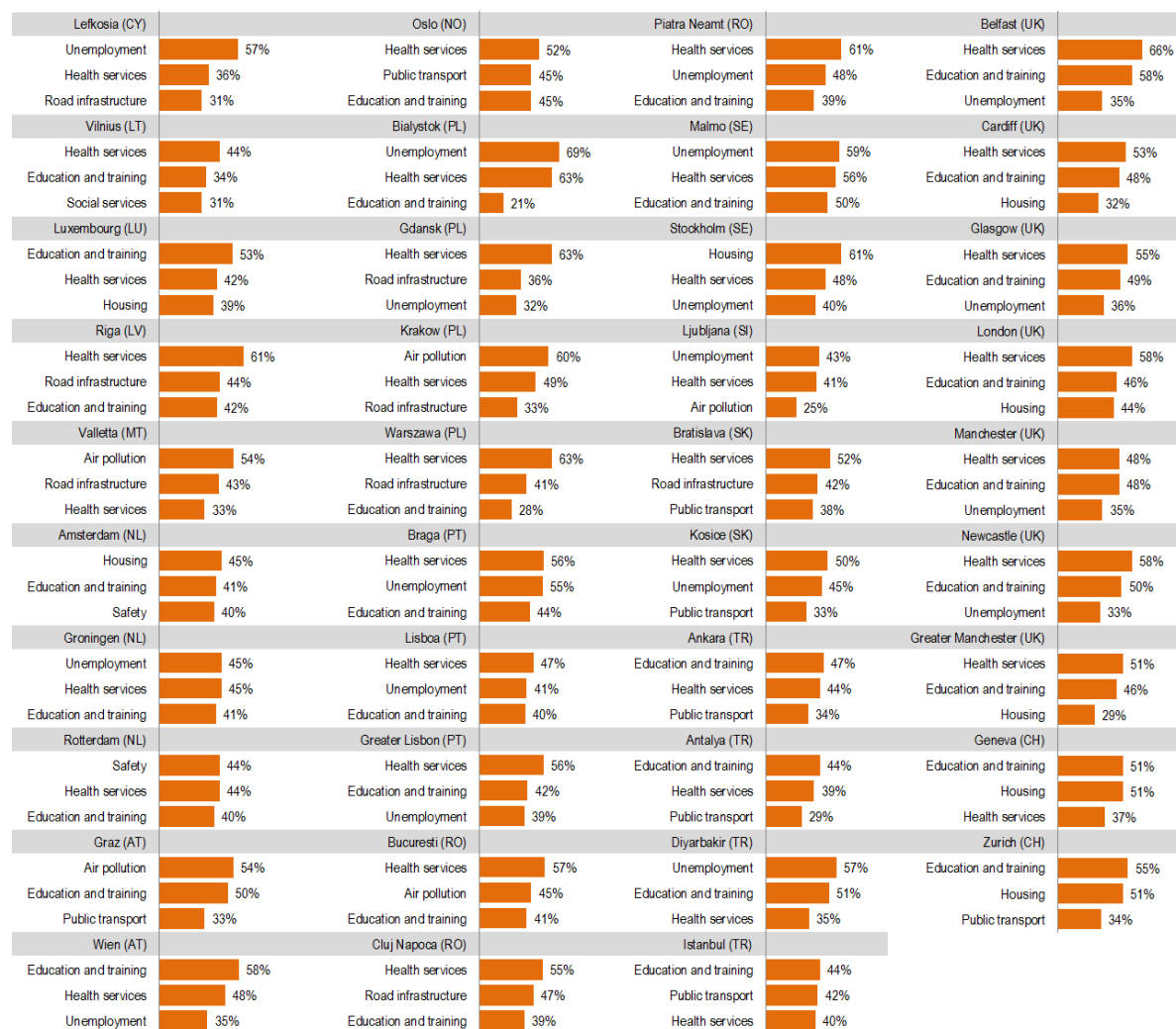
Social services is ranked among the top three issues in only four cities: Vilnius (31%), Munchen (27%), Ljubljana (25%) and Bialystok (21%).

Noise does not appear among the top three issues for respondents in any of the cities surveyed, although it is mentioned by more than a quarter of respondents in Praha (35%) and Valletta (28%).

In your opinion, among the following issues, which are the three most important for [CITY NAME]? (MAX. 3 ANSWERS)

Antwerpen (BE)	Essen (DE)	Madrid (ES)	Greater Paris (FR)
Education and training 45%	Education and training 49%	Health services 60%	Air pollution 47%
Safety 38%	Road infrastructure 39%	Unemployment 58%	Housing 46%
Health services 36%	Unemployment 32%	Education and training 53%	Education and training 37%
Brussel/Bruxelles (BE)	Hamburg (DE)	Malaga (ES)	Zagreb (HR)
Education and training 47%	Education and training 55%	Unemployment 66%	Unemployment 61%
Safety 40%	Housing 47%	Health services 54%	Health services 49%
Unemployment 38%	Road infrastructure 33%	Education and training 47%	Education and training 29%
Liege (BE)	Leipzig (DE)	Oviedo (ES)	Budapest (HU)
Safety 47%	Education and training 49%	Health services 62%	Health services 67%
Education and training 43%	Road infrastructure 33%	Unemployment 52%	Unemployment 40%
Health services 37%	Safety 32%	Education and training 47%	Air pollution 33%
Burgas (BG)	Munchen (DE)	Helsinki (FI)	Miskolc (HU)
Air pollution 62%	Housing 56%	Health services 52%	Unemployment 70%
Health services 58%	Education and training 43%	Public transport 49%	Health services 58%
Unemployment 37%	Social services 27%	Education and training 44%	Safety 38%
Sofia (BG)	Rostock (DE)	Oulu (FI)	Reykjavik (IS)
Health services 48%	Education and training 44%	Education and training 60%	Health services 66%
Air pollution 47%	Unemployment 35%	Health services 57%	Education and training 49%
Road infrastructure 37%	Health services 33%	Unemployment 35%	Housing 34%
Ostrava (CZ)	Tallinn (EE)	Bordeaux (FR)	Bologna (IT)
Air pollution 76%	Road infrastructure 52%	Unemployment 40%	Unemployment 48%
Unemployment 71%	Health services 49%	Housing 38%	Safety 38%
Safety 38%	Education and training 30%	Education and training 37%	Health services 29%
Praha (CZ)	Dublin (IE)	Lille (FR)	Napoli (IT)
Road infrastructure 49%	Health services 60%	Unemployment 52%	Unemployment 73%
Safety 42%	Housing 45%	Safety 43%	Health services 34%
Air pollution 38%	Unemployment 42%	Education and training 37%	Safety 29%
Aalborg (DK)	Athina (EL)	Marseille (FR)	Palermo (IT)
Education and training 55%	Unemployment 59%	Unemployment 52%	Unemployment 67%
Health services 40%	Health services 48%	Safety 52%	Health services 39%
Unemployment 33%	Safety 40%	Education and training 35%	Road infrastructure 34%
Kobenhavn (DK)	Iraklio (EL)	Paris (FR)	Roma (IT)
Housing 38%	Unemployment 51%	Housing 54%	Unemployment 45%
Unemployment 37%	Road infrastructure 50%	Air pollution 45%	Public transport 40%
Education and training 37%	Health services 47%	Education and training 34%	Health services 39%
Berlin (DE)	Greater Athens (EL)	Rennes (FR)	Torino (IT)
Education and training 53%	Unemployment 62%	Education and training 47%	Unemployment 68%
Housing 41%	Health services 50%	Health services 39%	Safety 33%
Unemployment 33%	Safety 38%	Unemployment 38%	Health services 31%
Dortmund (DE)	Barcelona (ES)	Strasbourg (FR)	Verona (IT)
Unemployment 48%	Health services 56%	Unemployment 42%	Unemployment 53%
Education and training 47%	Unemployment 51%	Air pollution 39%	Air pollution 34%
Road infrastructure 32%	Education and training 48%	Education and training 38%	Road infrastructure 32%

In your opinion, among the following issues, which are the three most important for [CITY NAME]? (MAX. 3 ANSWERS)





Flash Eurobarometer 419

QUALITY OF LIFE IN EUROPEAN CITIES 2015: Detailed tables and Technical specifications

– Annex –

Fieldwork: May - June 2015

Publication: January 2016

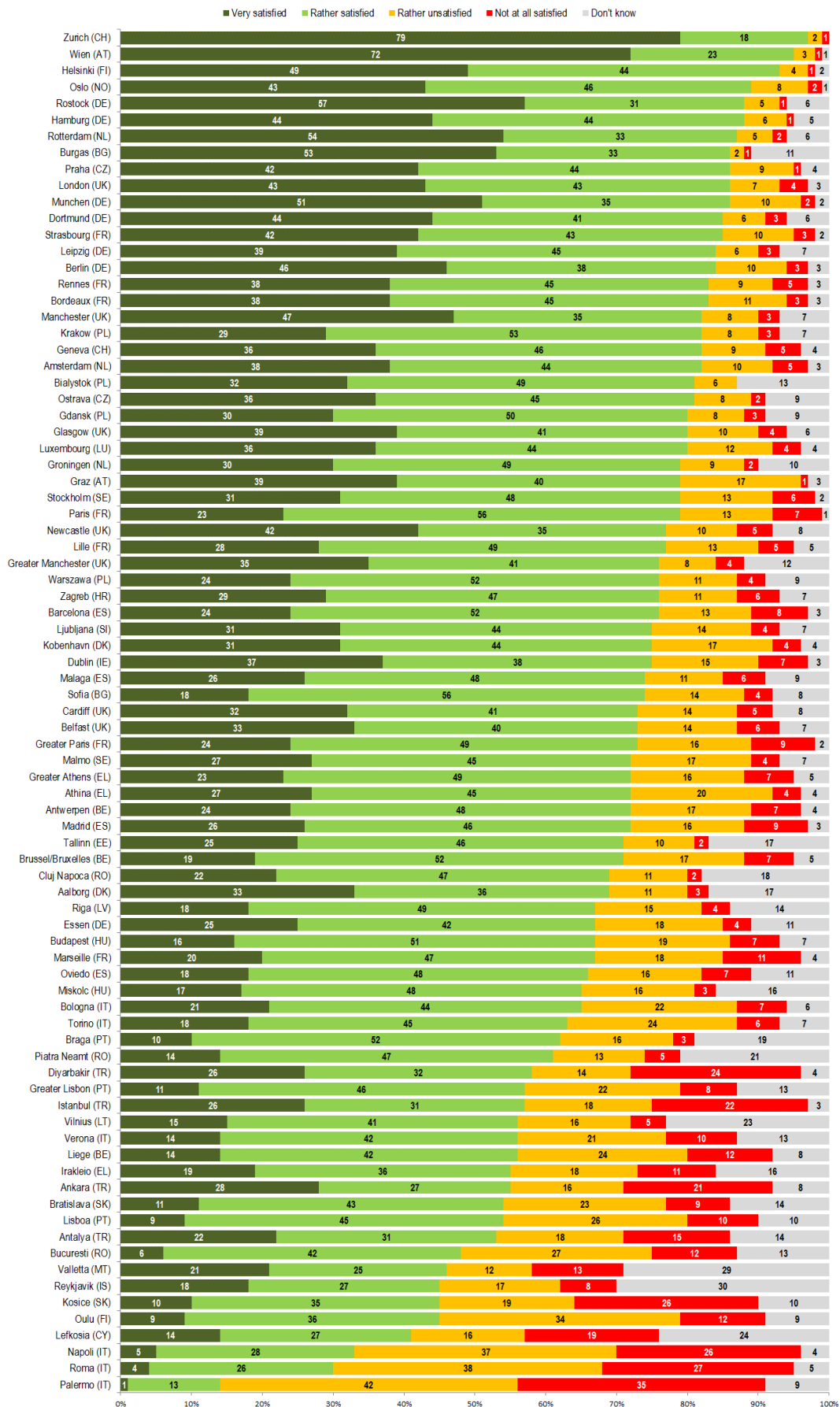
This survey has been requested by the European Commission, Directorate-General for Regional and Urban Policy and co-ordinated by the Directorate-General for Communication.

This document does not represent the point of view of the European Commission.
The interpretations and opinions contained in it are solely those of the authors.

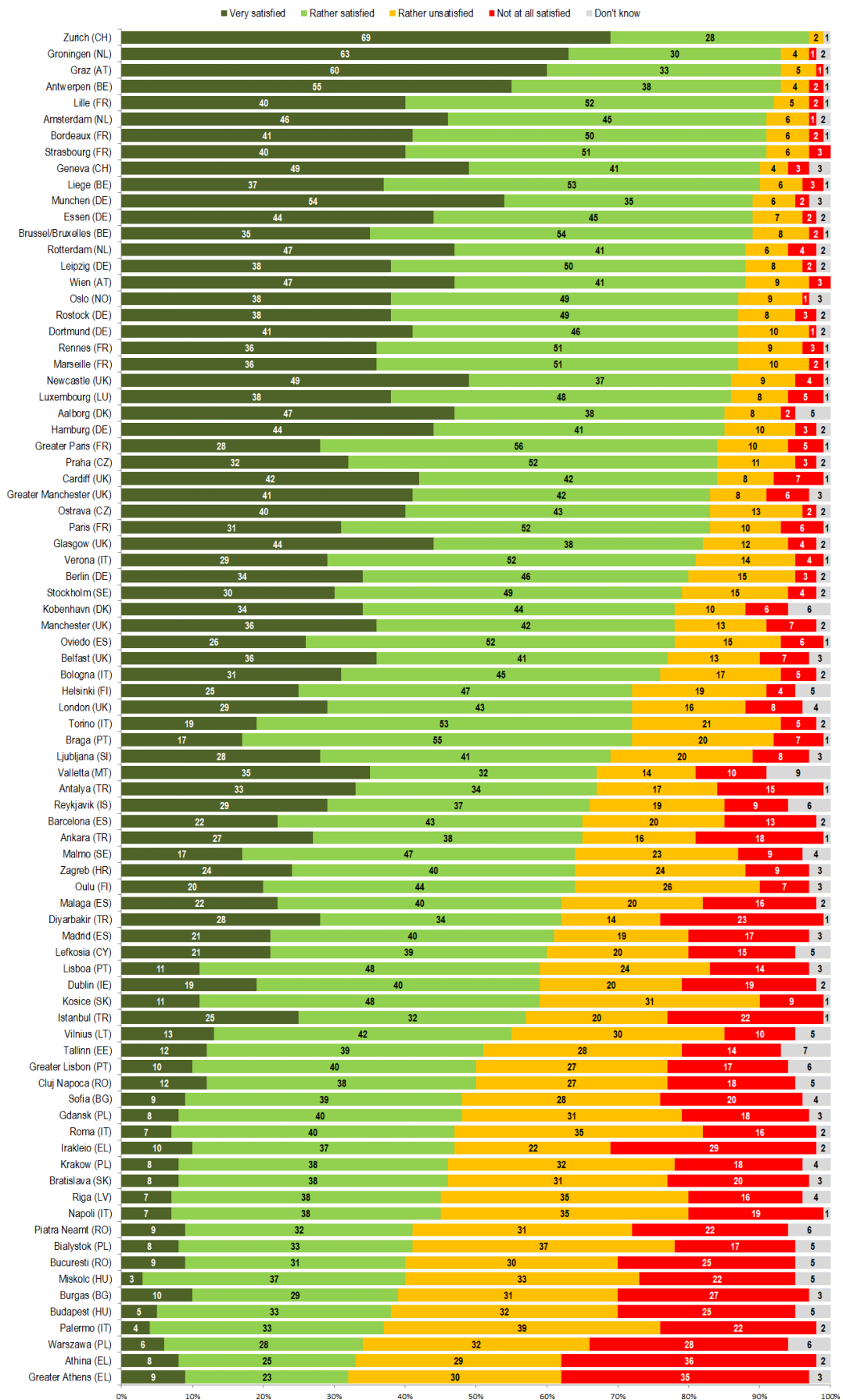
Flash Eurobarometer 419 - TNS Political & Social

RESULTS - CITIES SIZE

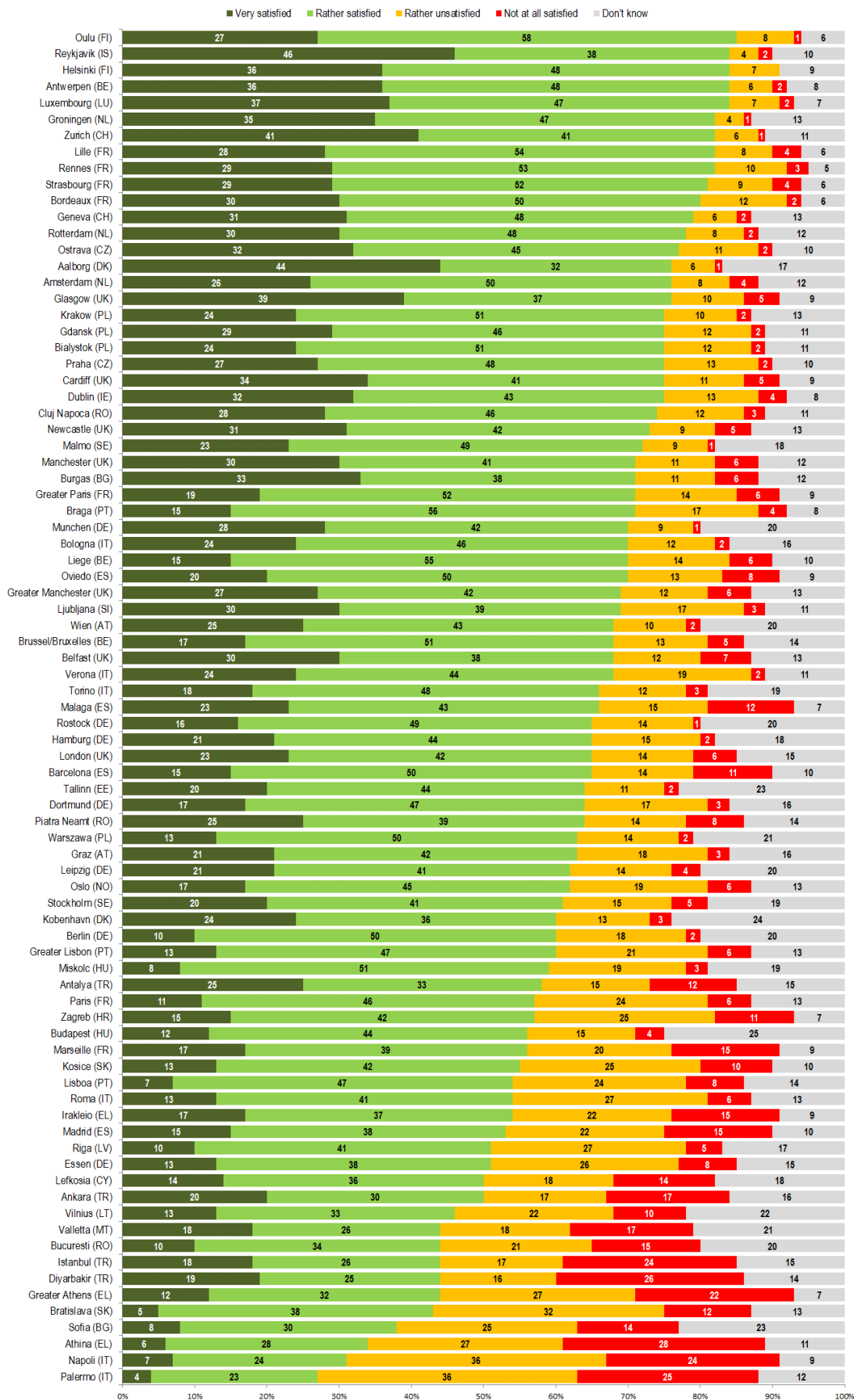
Q1.1 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Public transport, for example the bus, tram or metro**



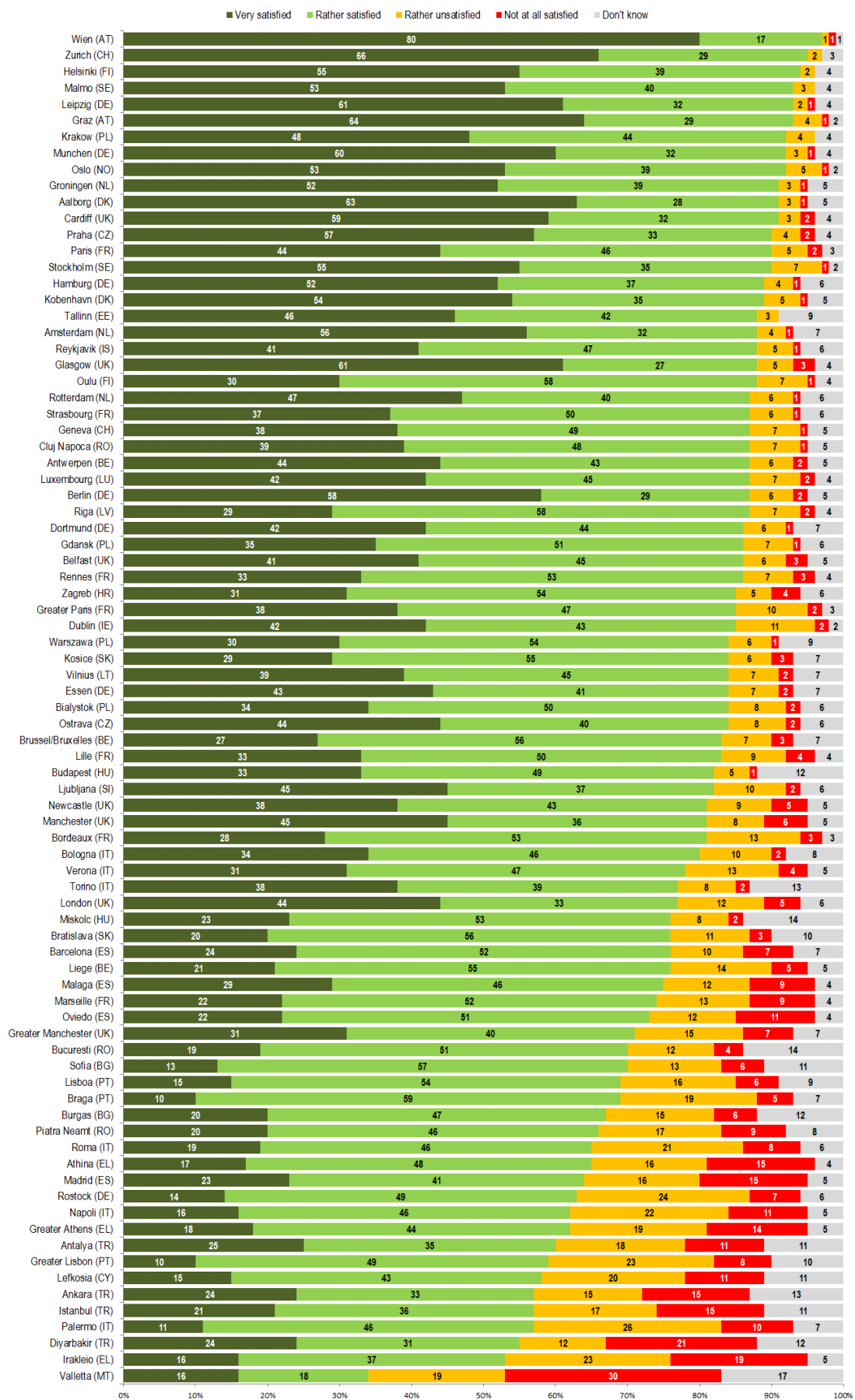
Q1.2 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Health care services, doctors and hospitals**



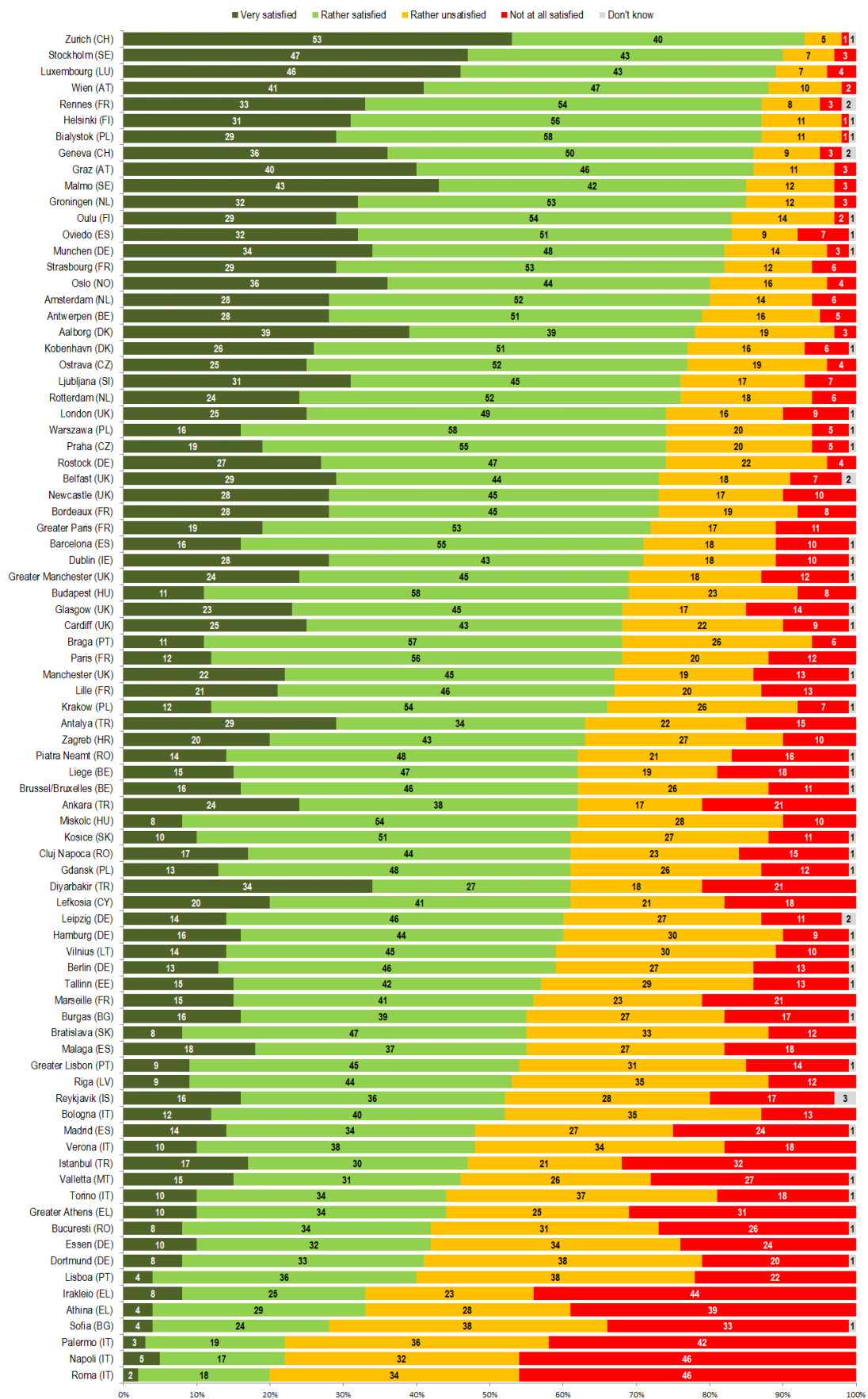
Q1.3 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Sports facilities such as sport fields and indoor sport halls



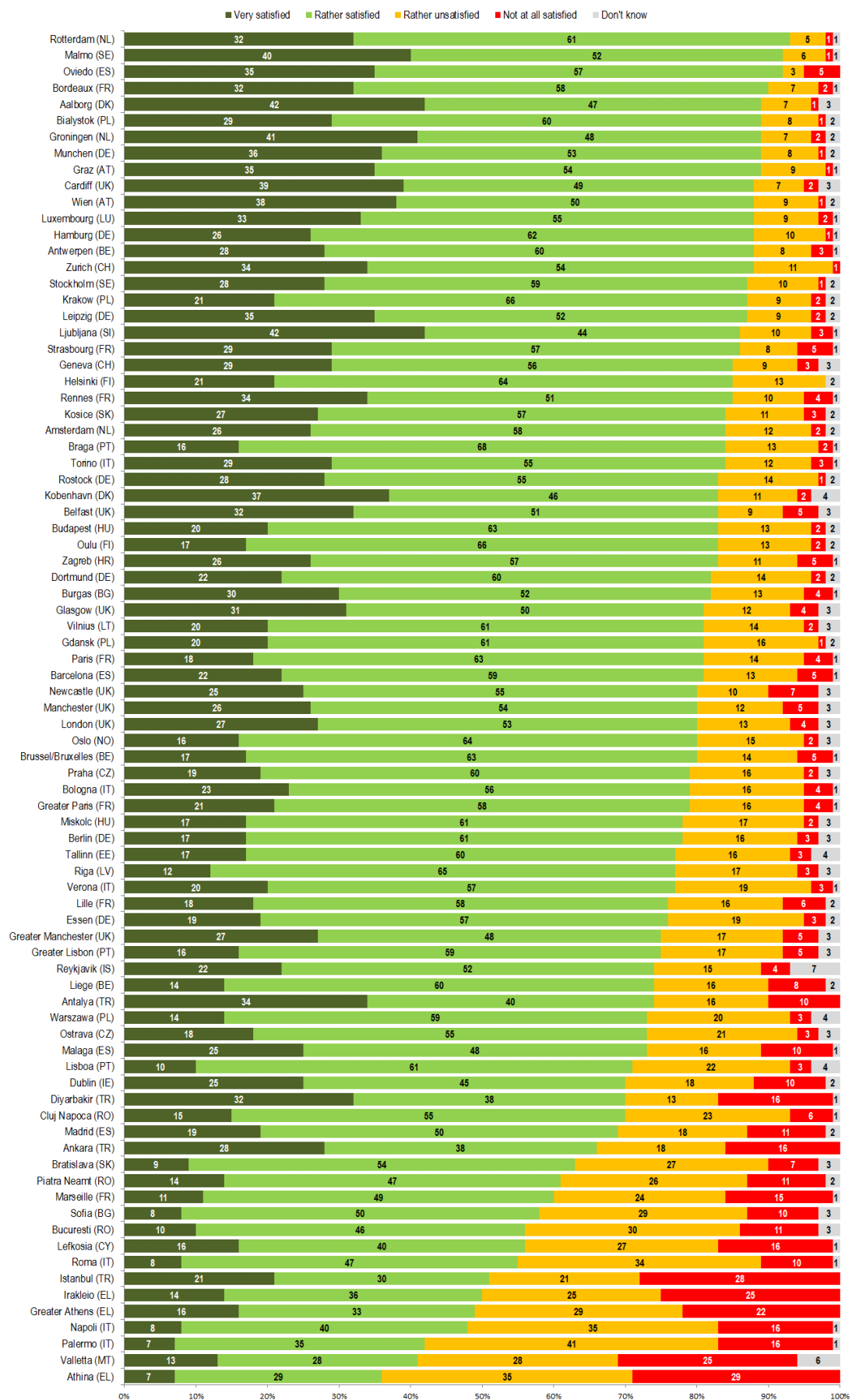
Q1.4 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Cultural facilities such as concert halls, theatres, museums and libraries**



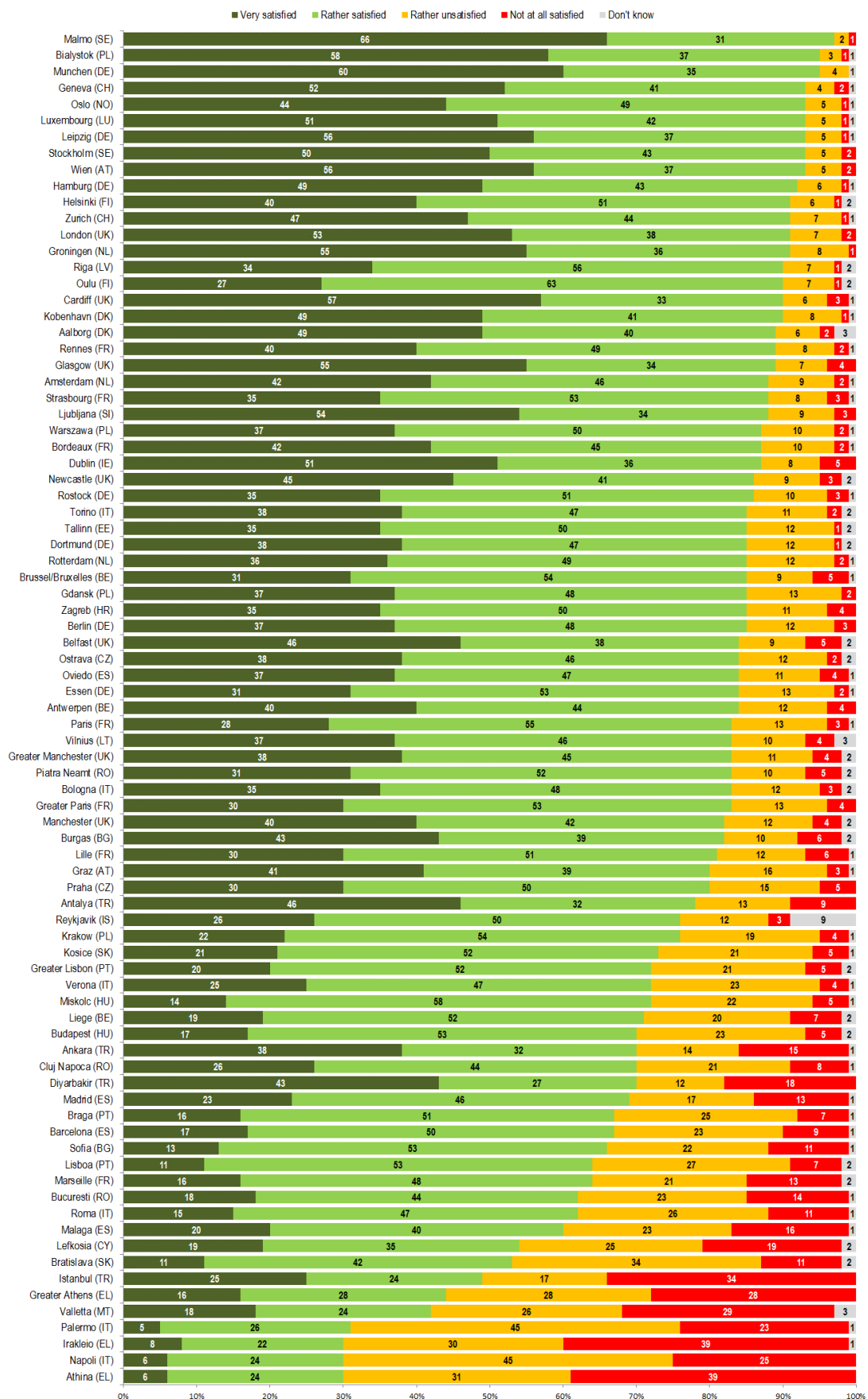
Q1.5 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **The state of the streets and buildings in your neighbourhood**



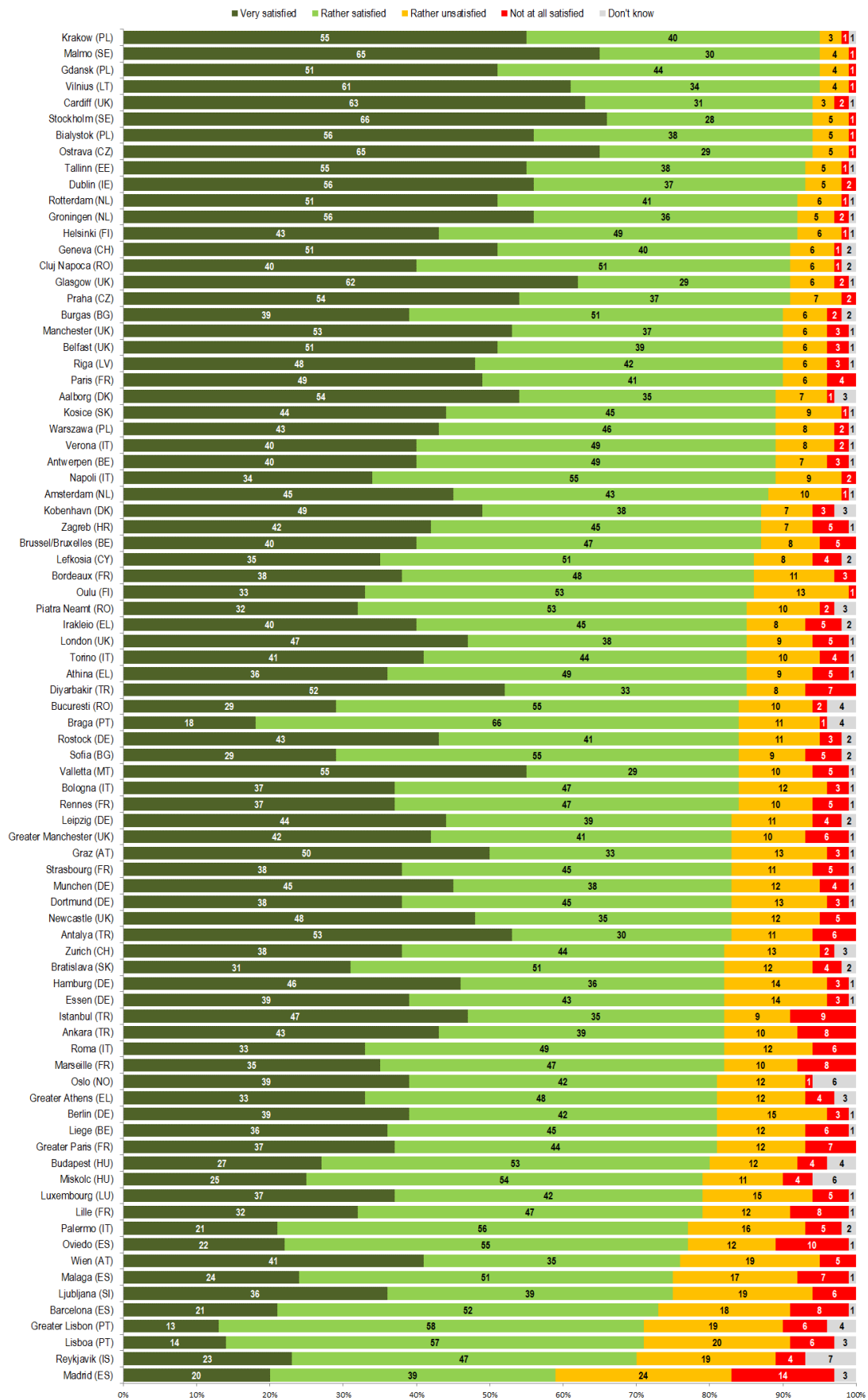
Q1.6 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Public spaces such as markets, squares, pedestrian areas**



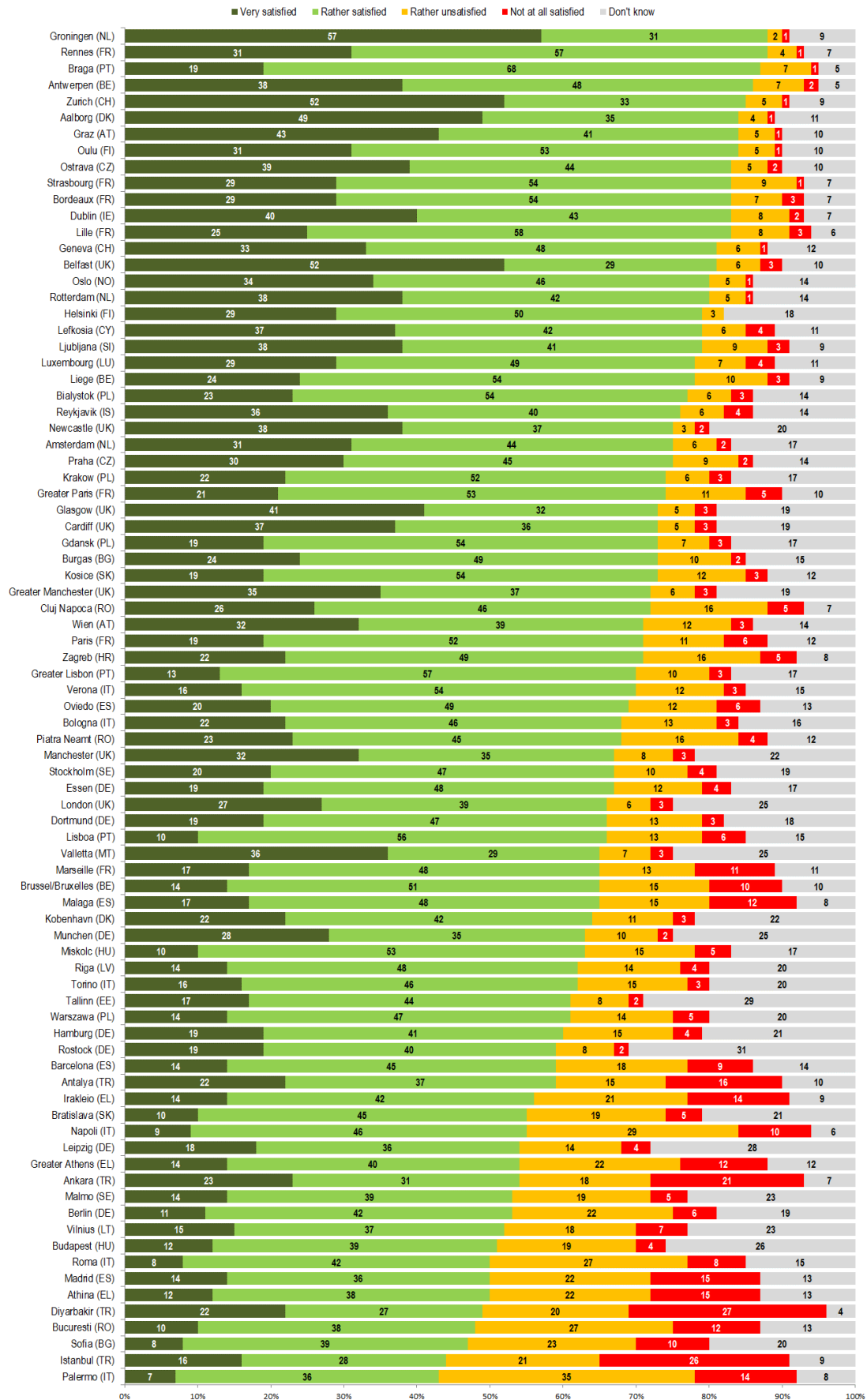
Q1.7 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Green spaces such as parks and gardens**



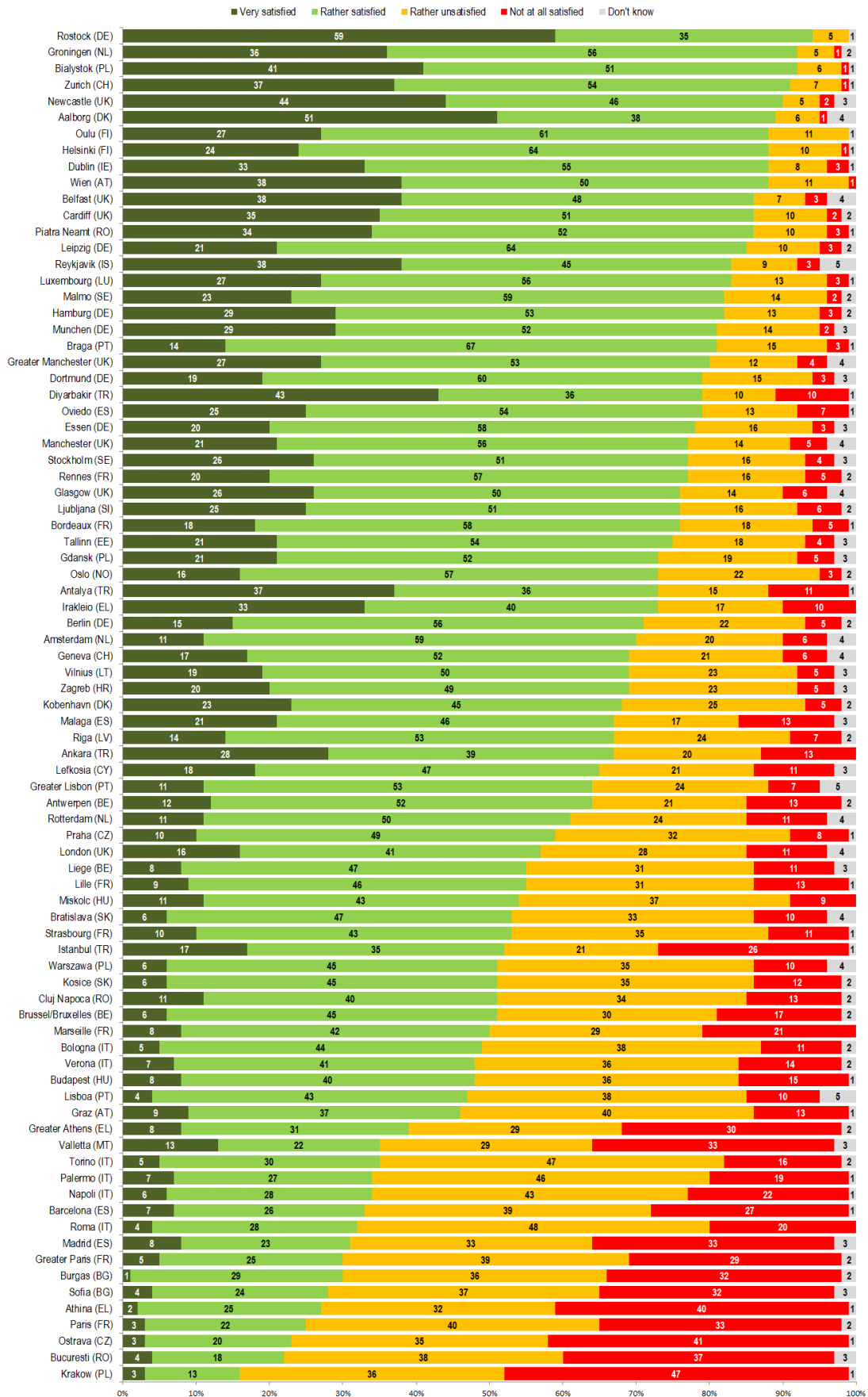
Q1.8 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Availability of retail shops**



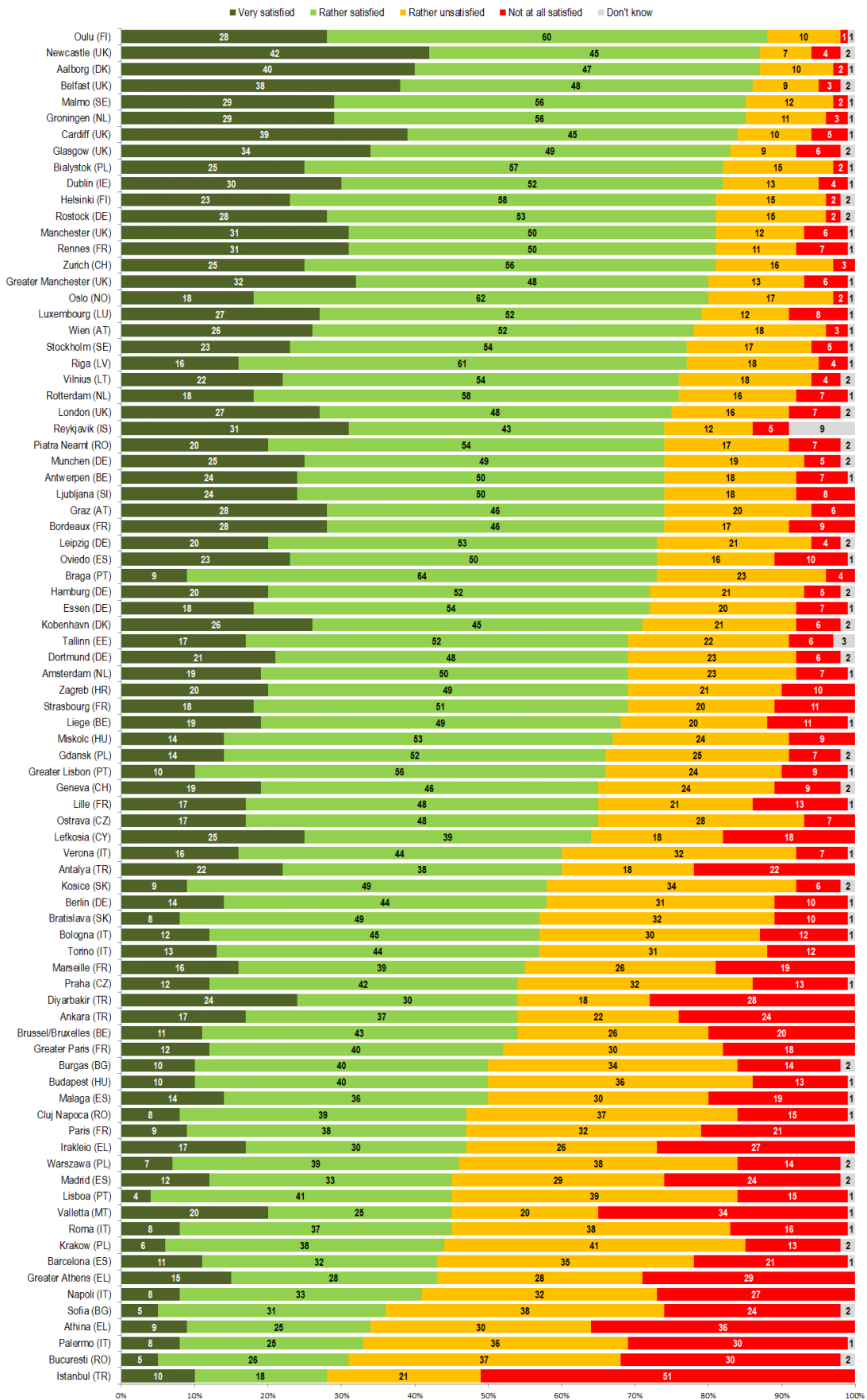
Q1.9 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - Schools and other educational facilities



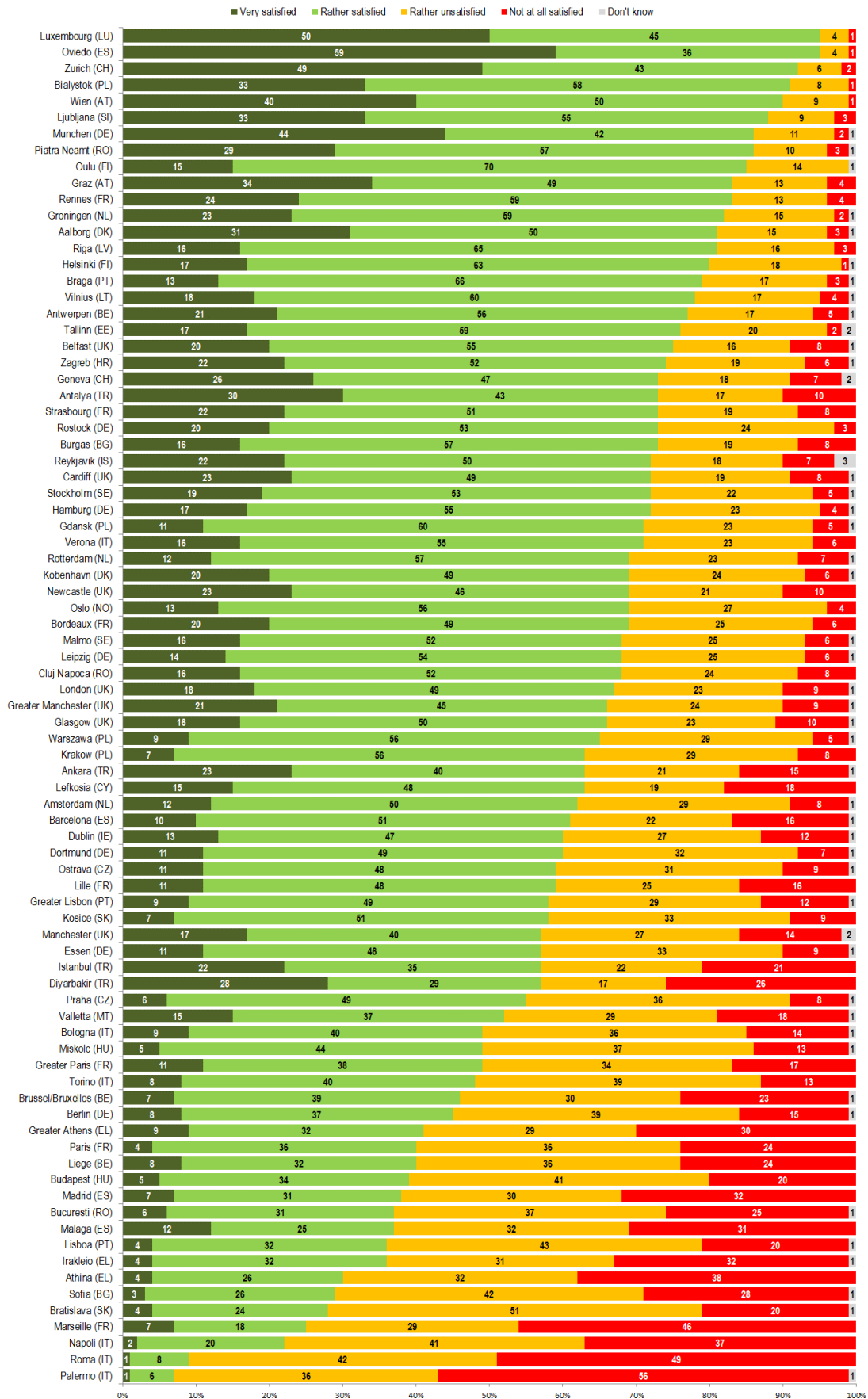
Q1.10 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **The quality of the air**



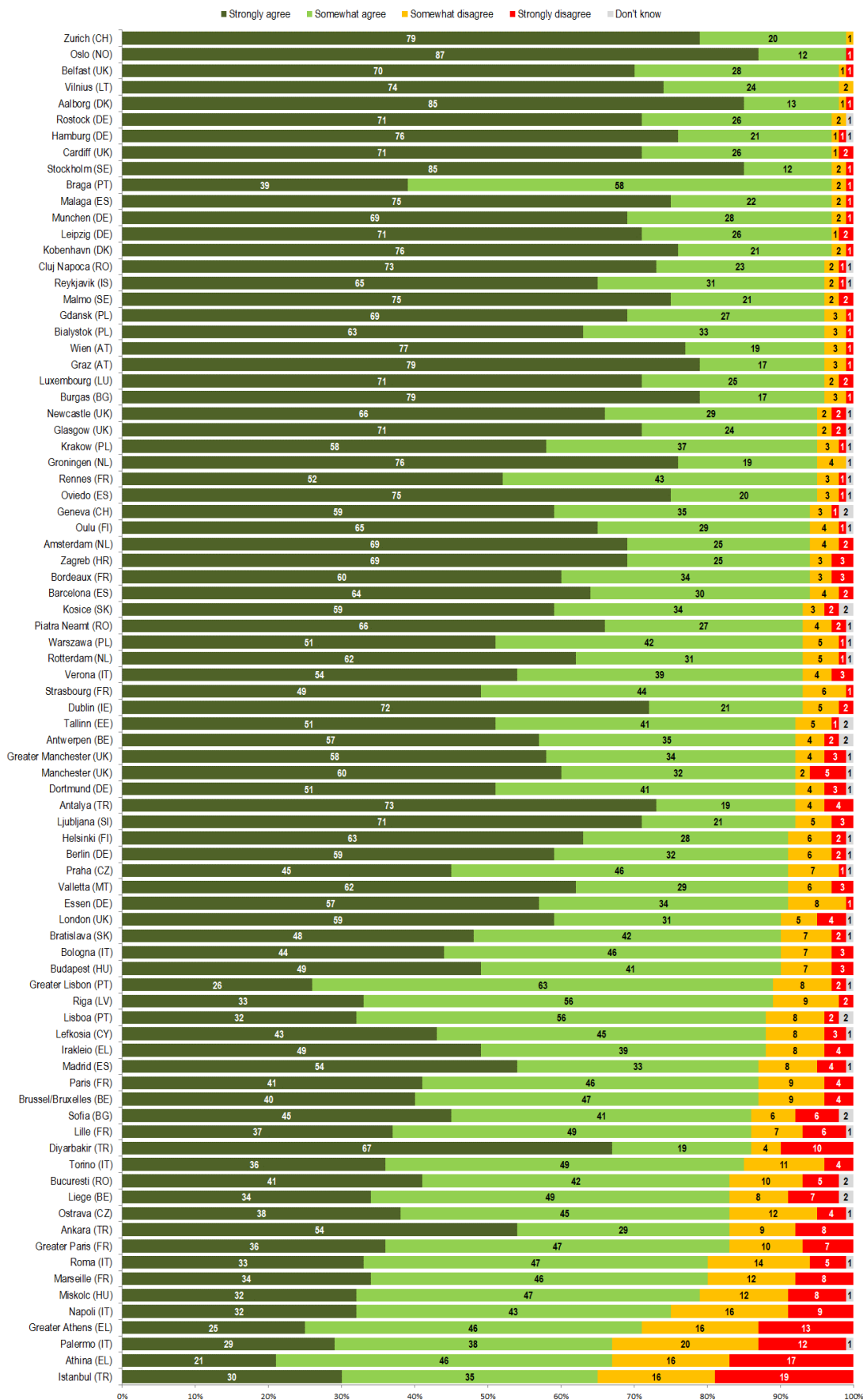
Q1.11 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - The noise level



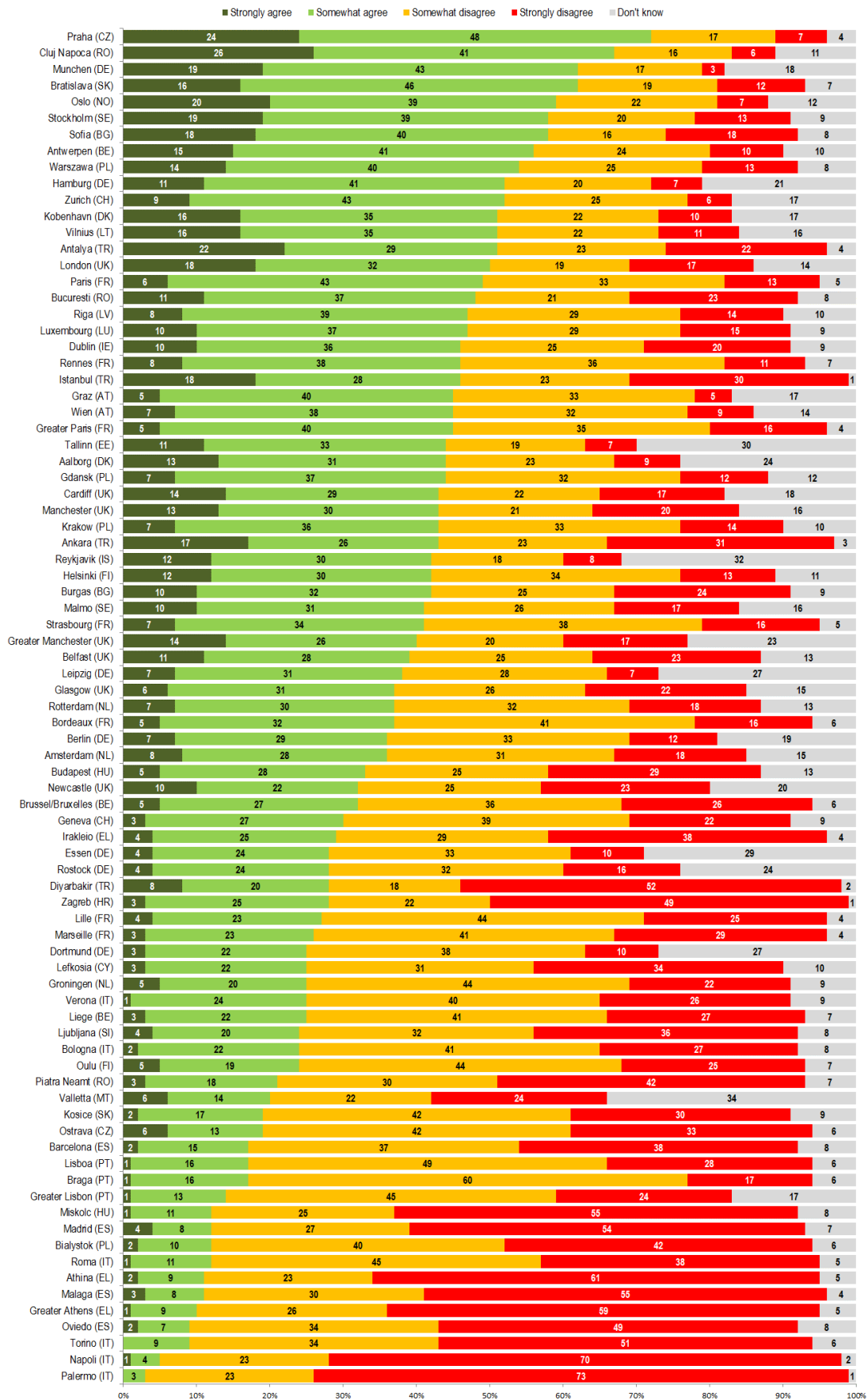
Q1.12 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]? - **Cleanliness**



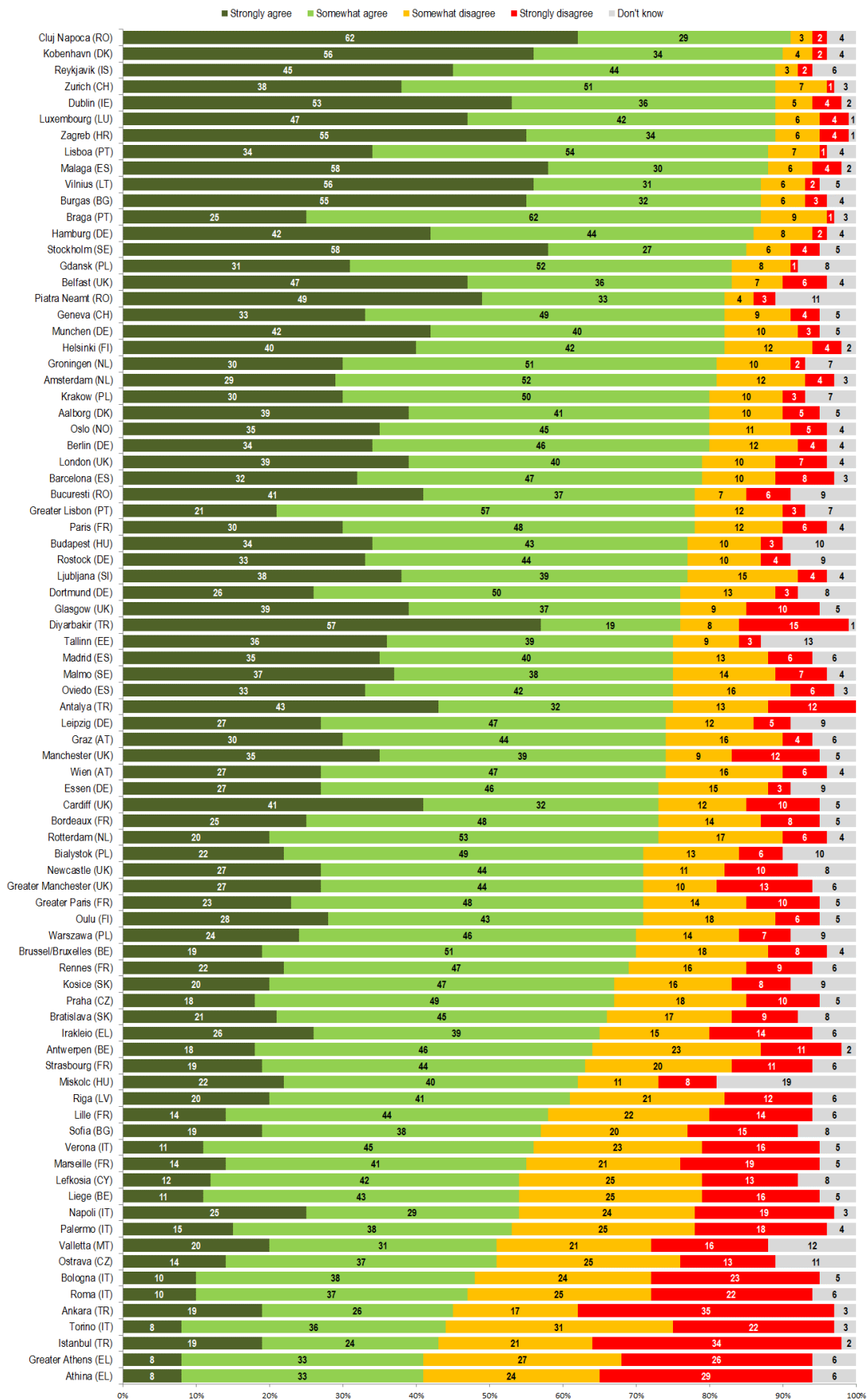
Q2.1 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **I am satisfied to live in [CITY NAME]**



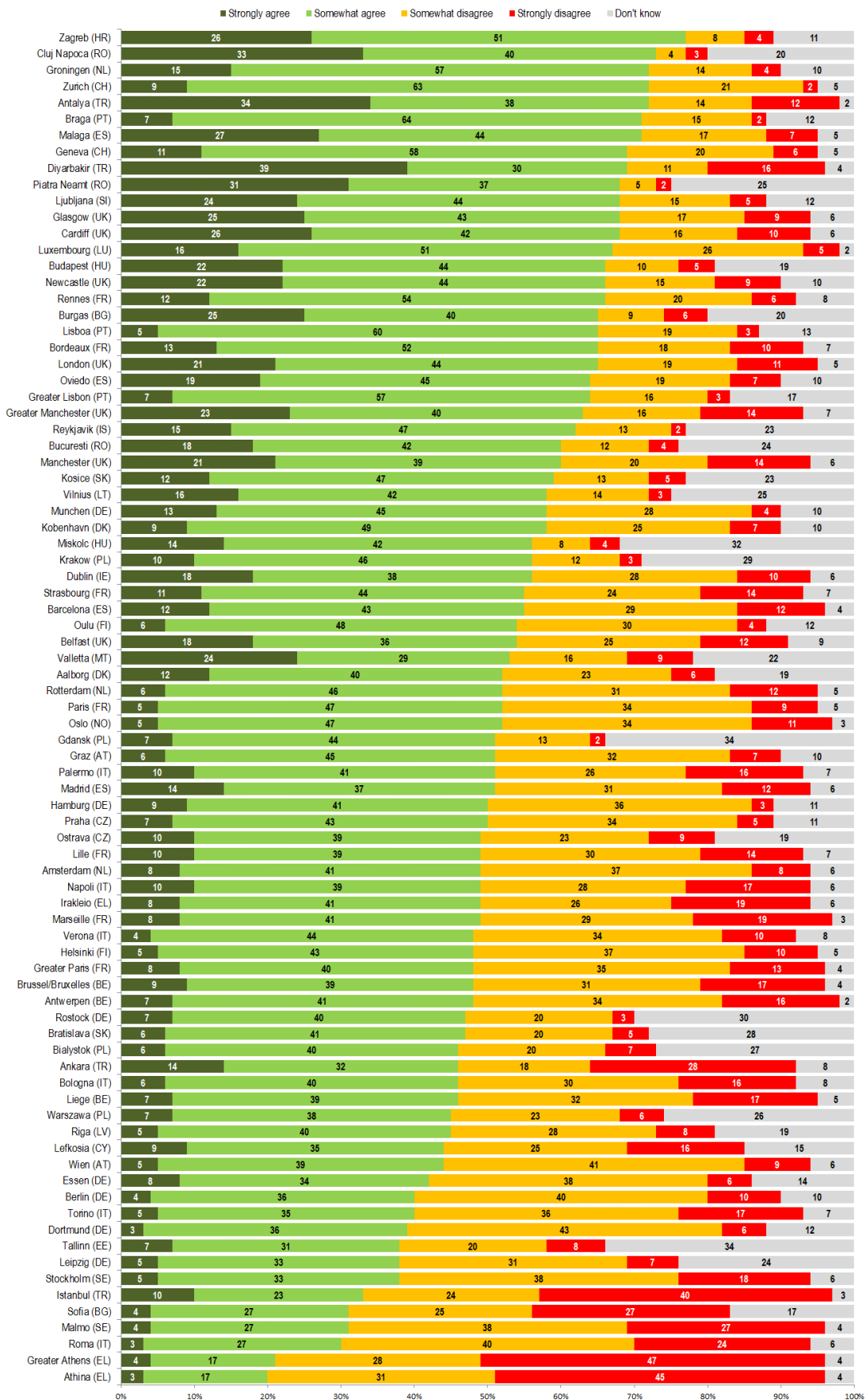
Q2.2 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **It is easy to find a job in [CITY NAME]**



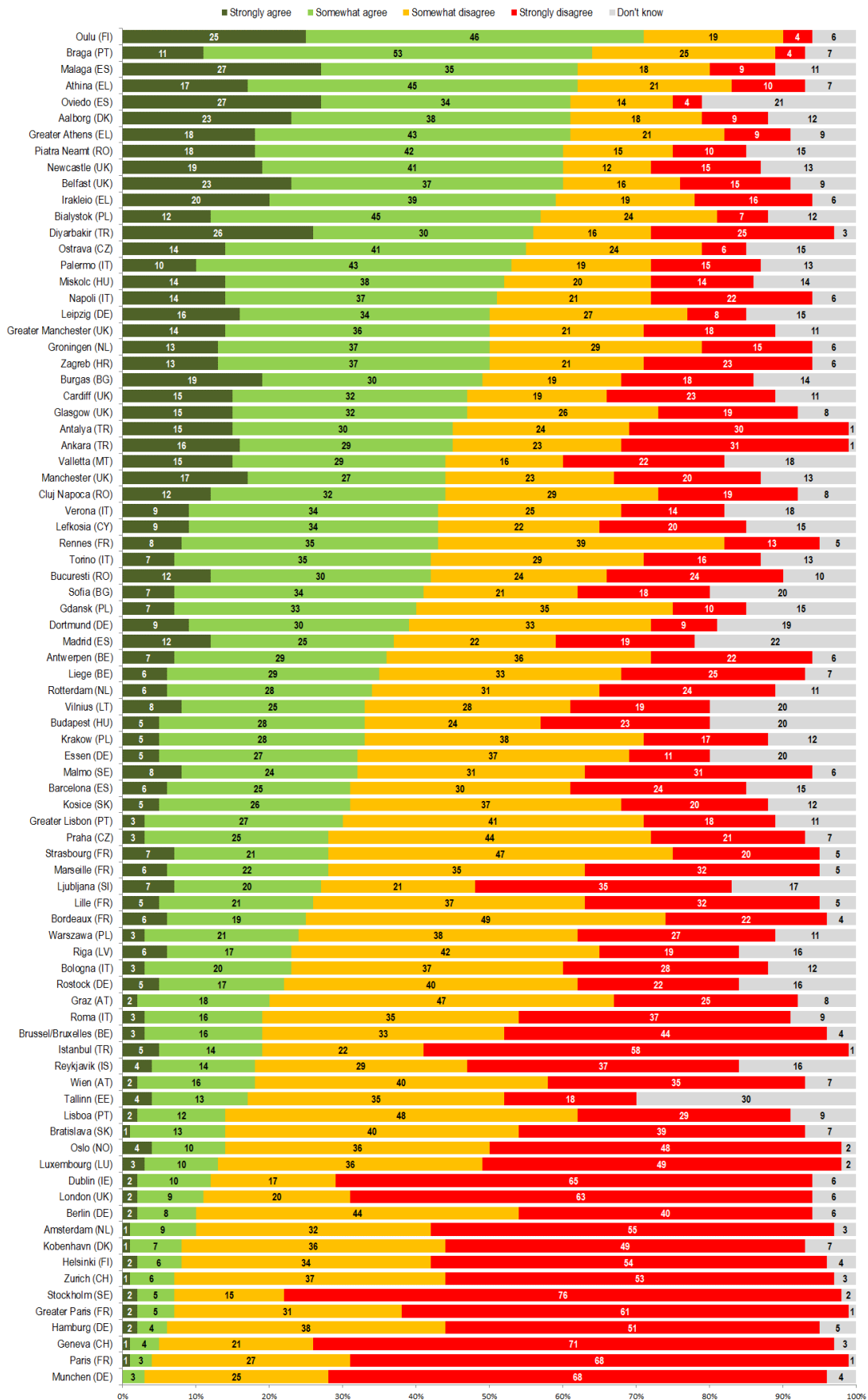
Q2.3 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **The presence of foreigners is good for [CITY NAME]**



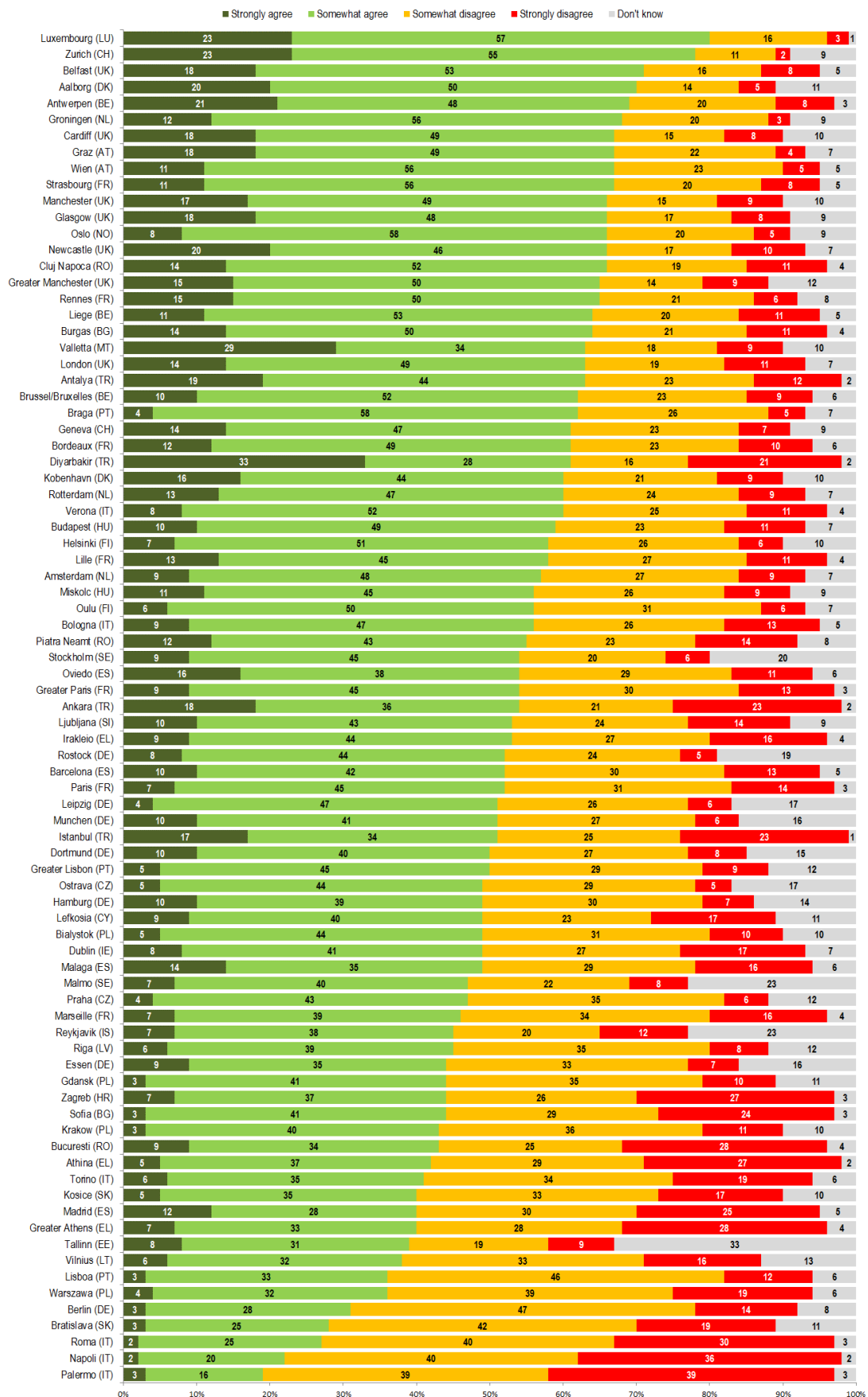
Q2.4 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **Foreigners who live in [CITY NAME] are well integrated**



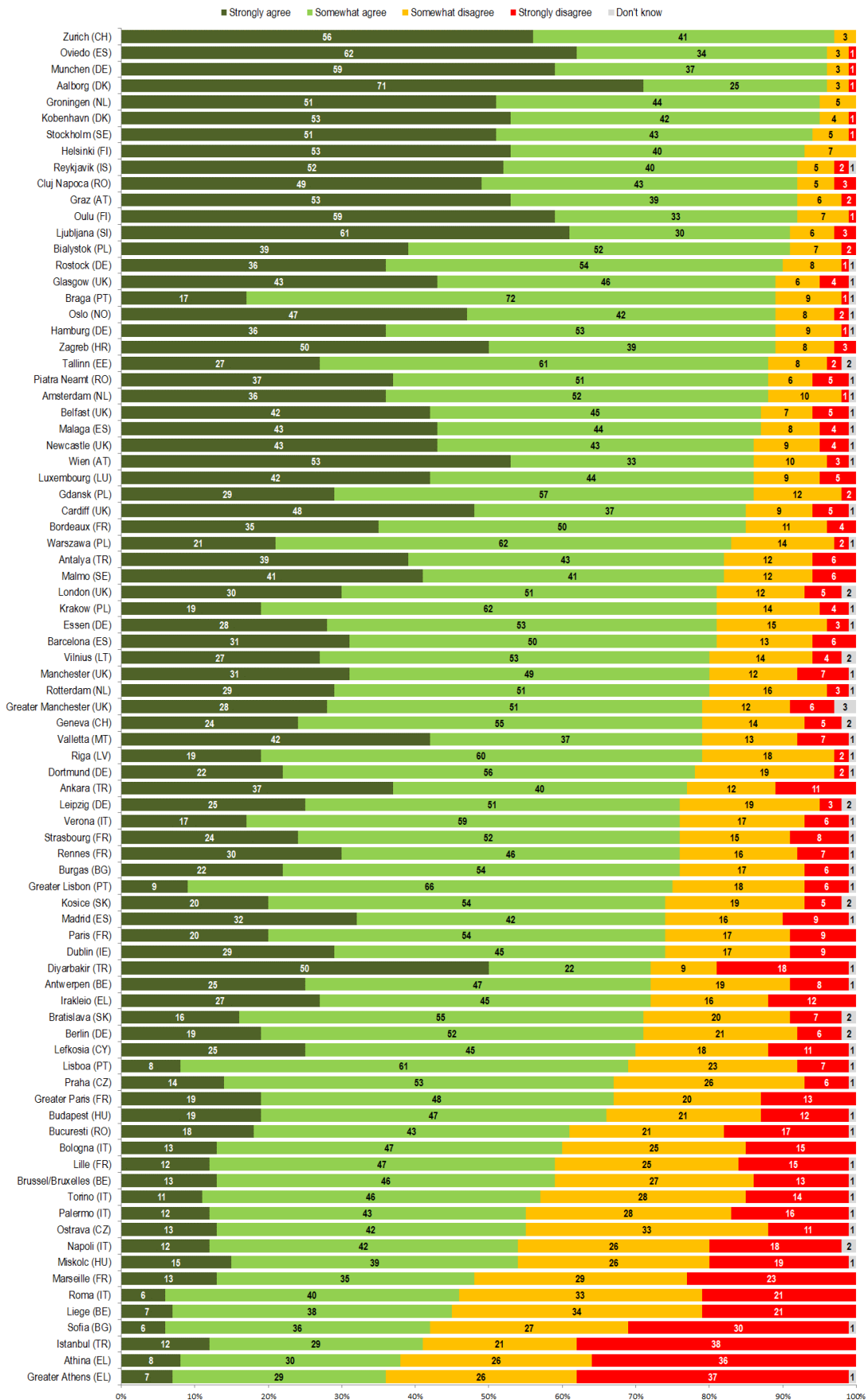
Q2.5 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **It is easy to find good housing at a reasonable price in [CITY NAME]**



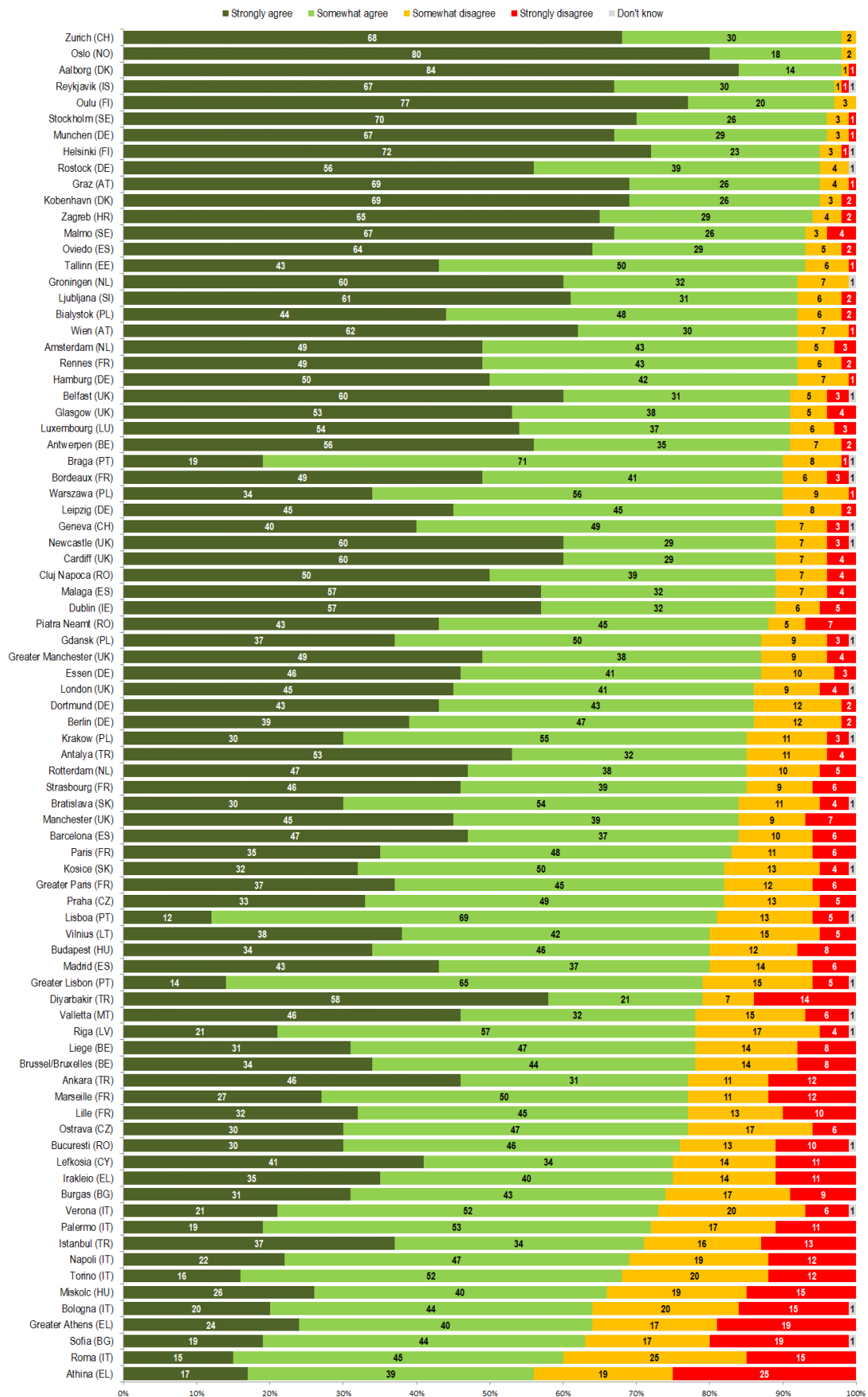
Q2.6 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **The administrative services of [CITY NAME] help people efficiently**



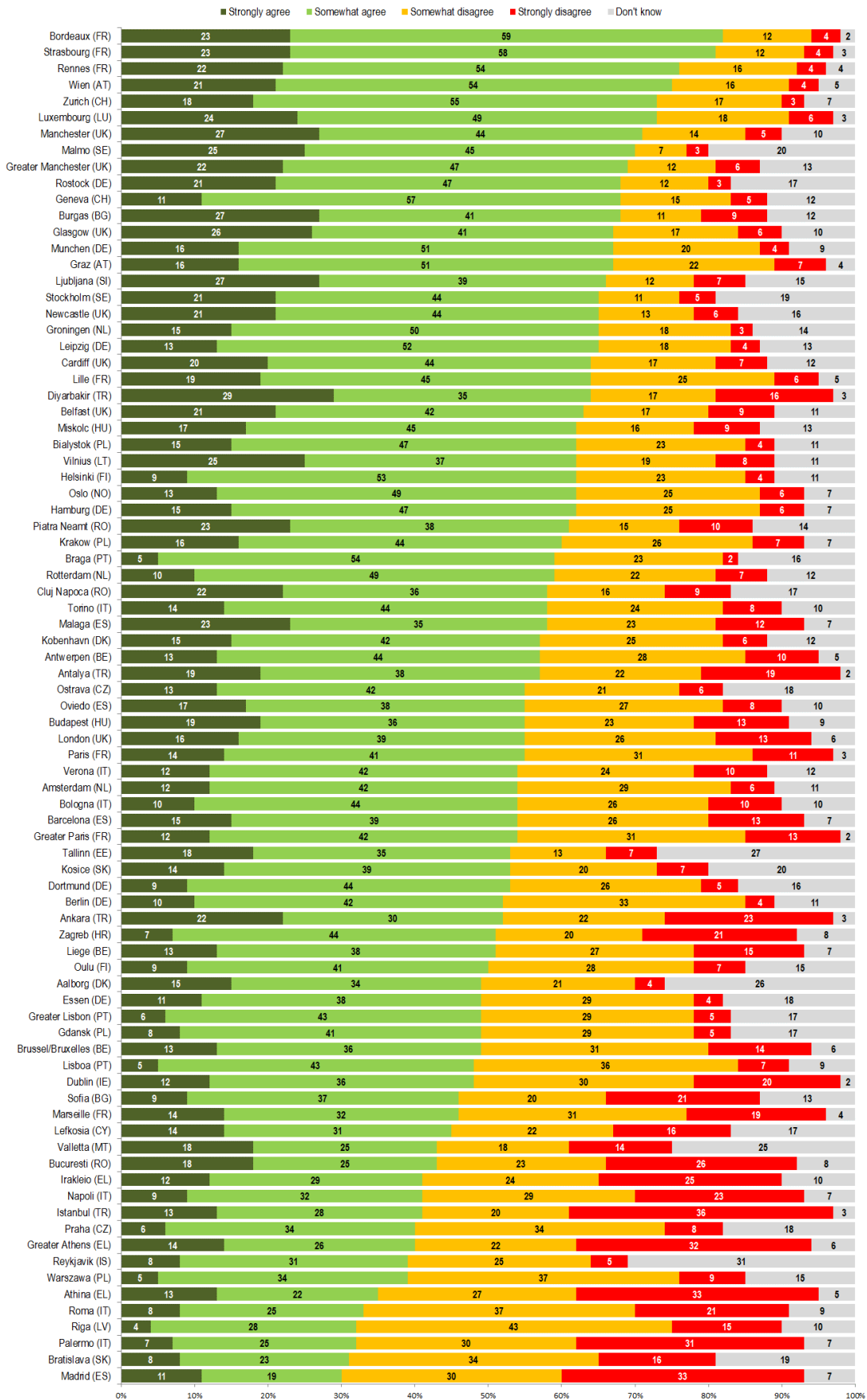
Q2.7 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **I feel safe in [CITY NAME]**



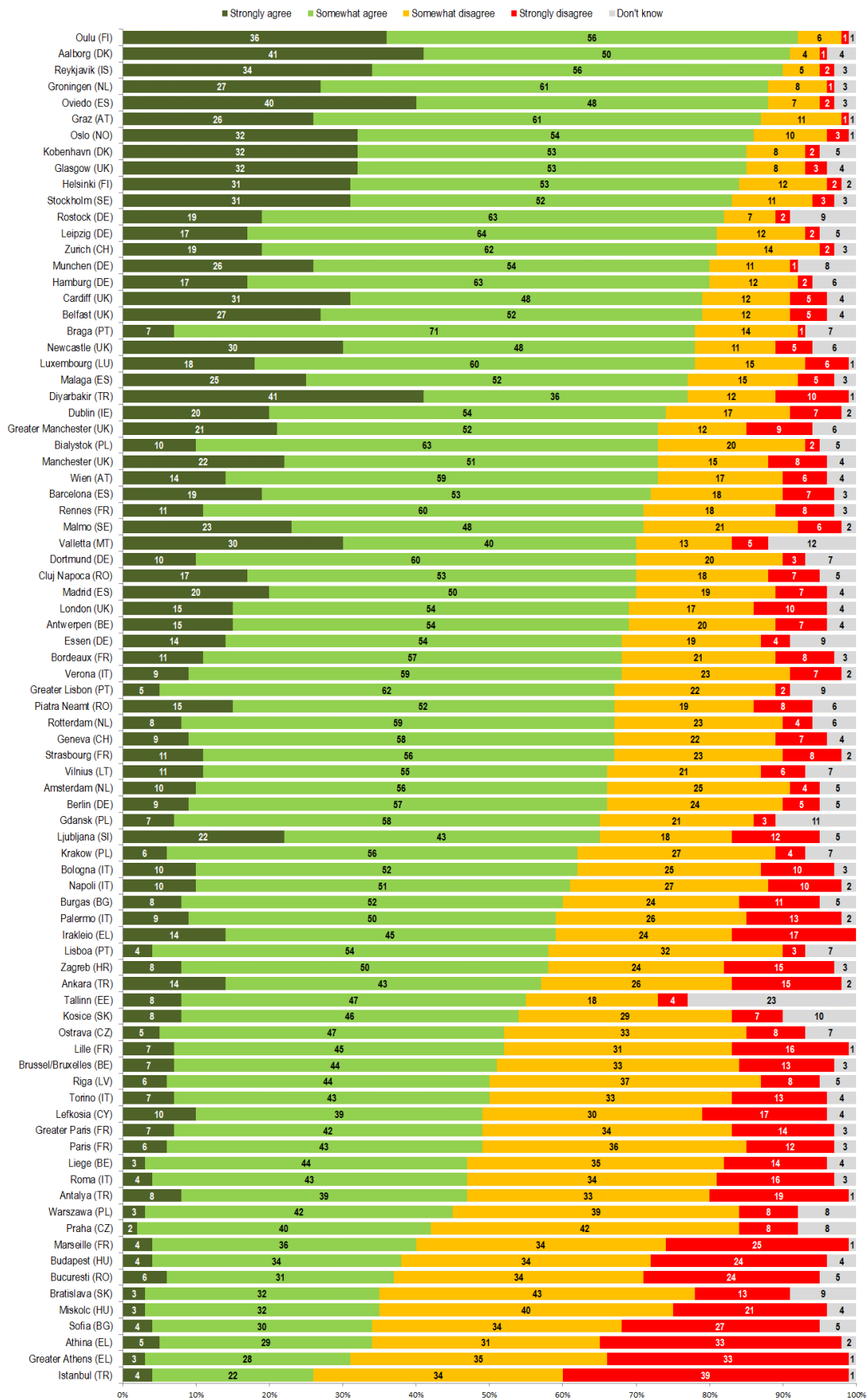
Q2.8 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **I feel safe in my neighbourhood**



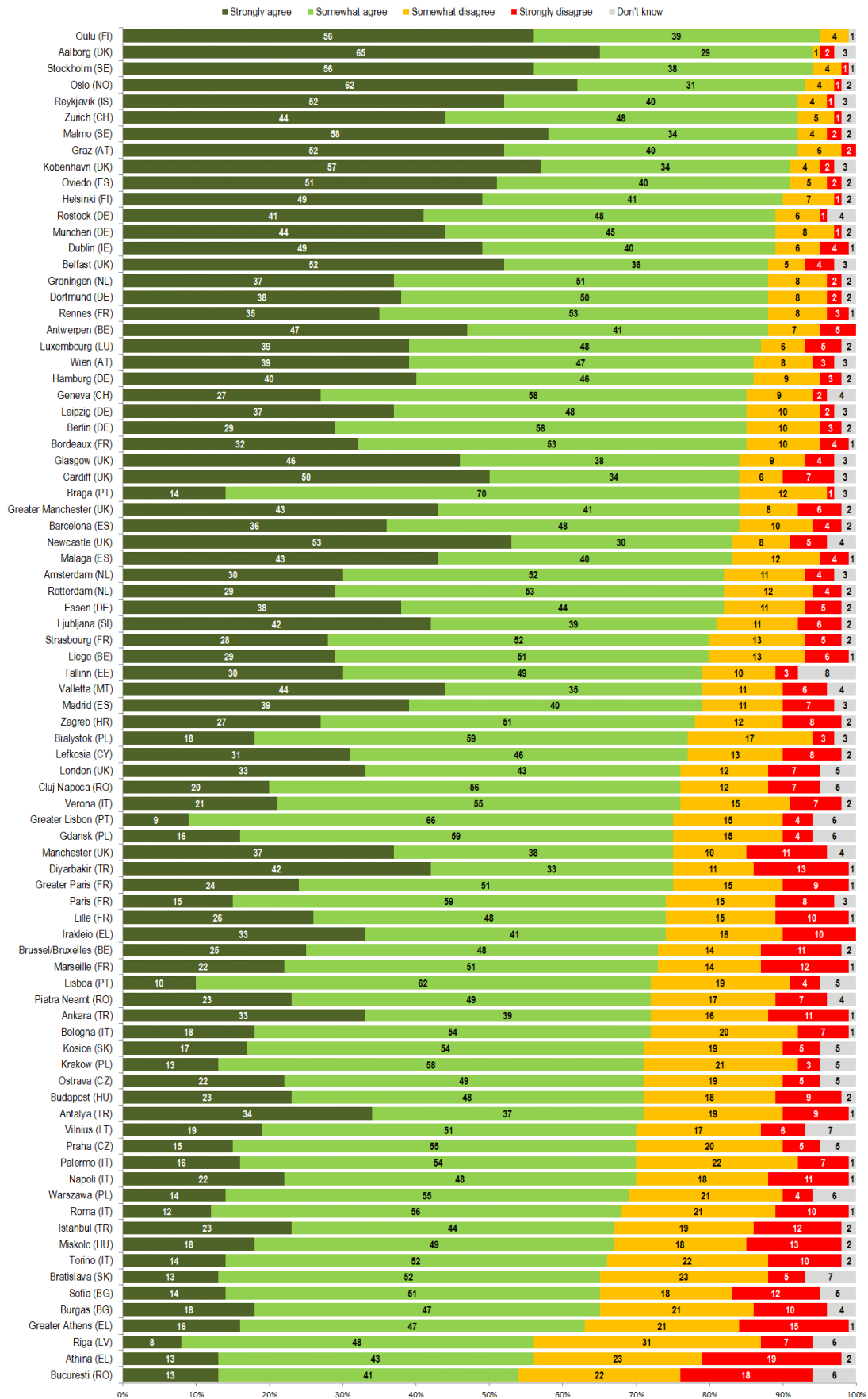
Q2.9 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - [CITY NAME] is committed to fight against climate change (e.g.: energy efficiency, green transport)



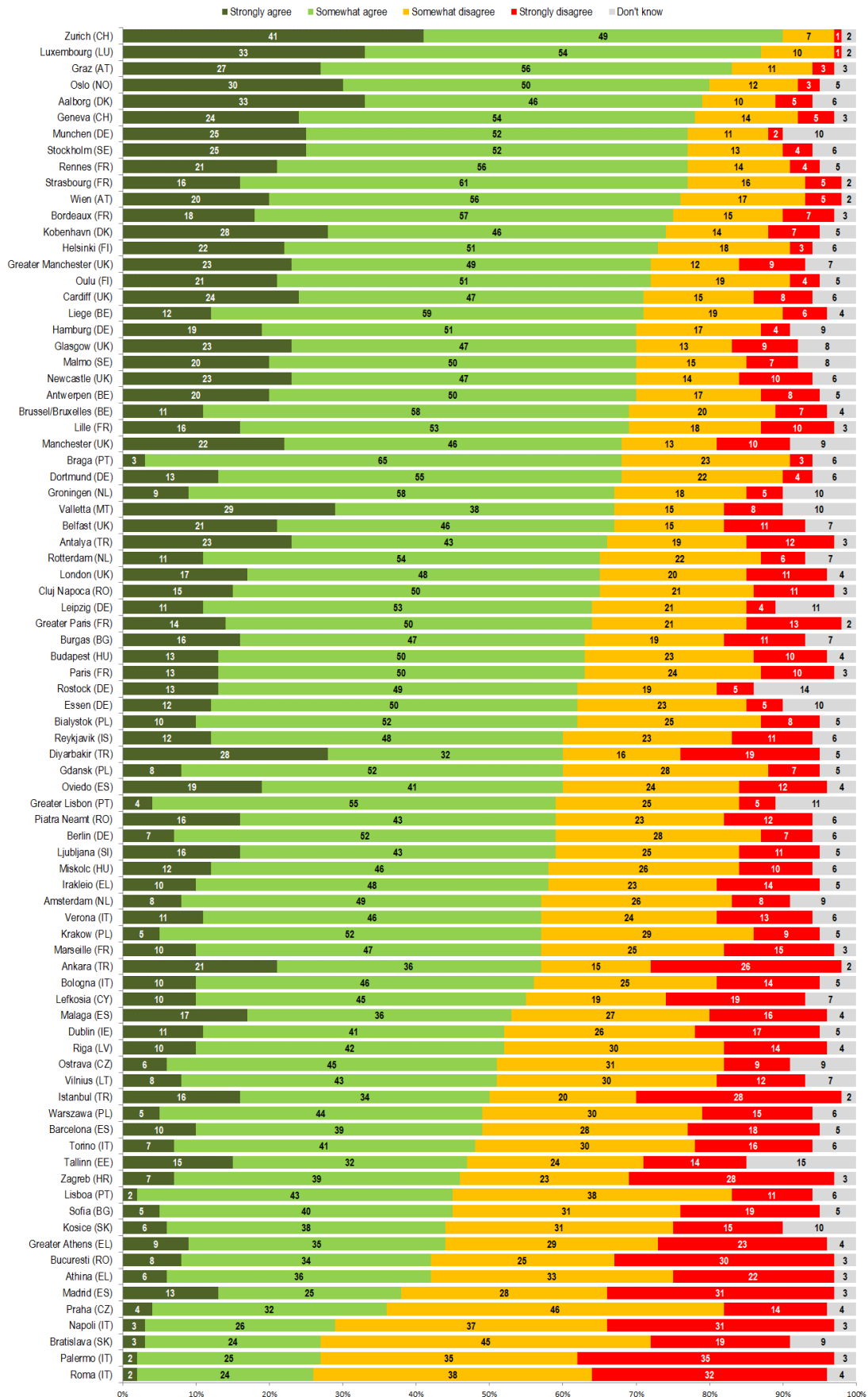
Q2.10 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **Generally speaking, most people in [CITY NAME] can be trusted**



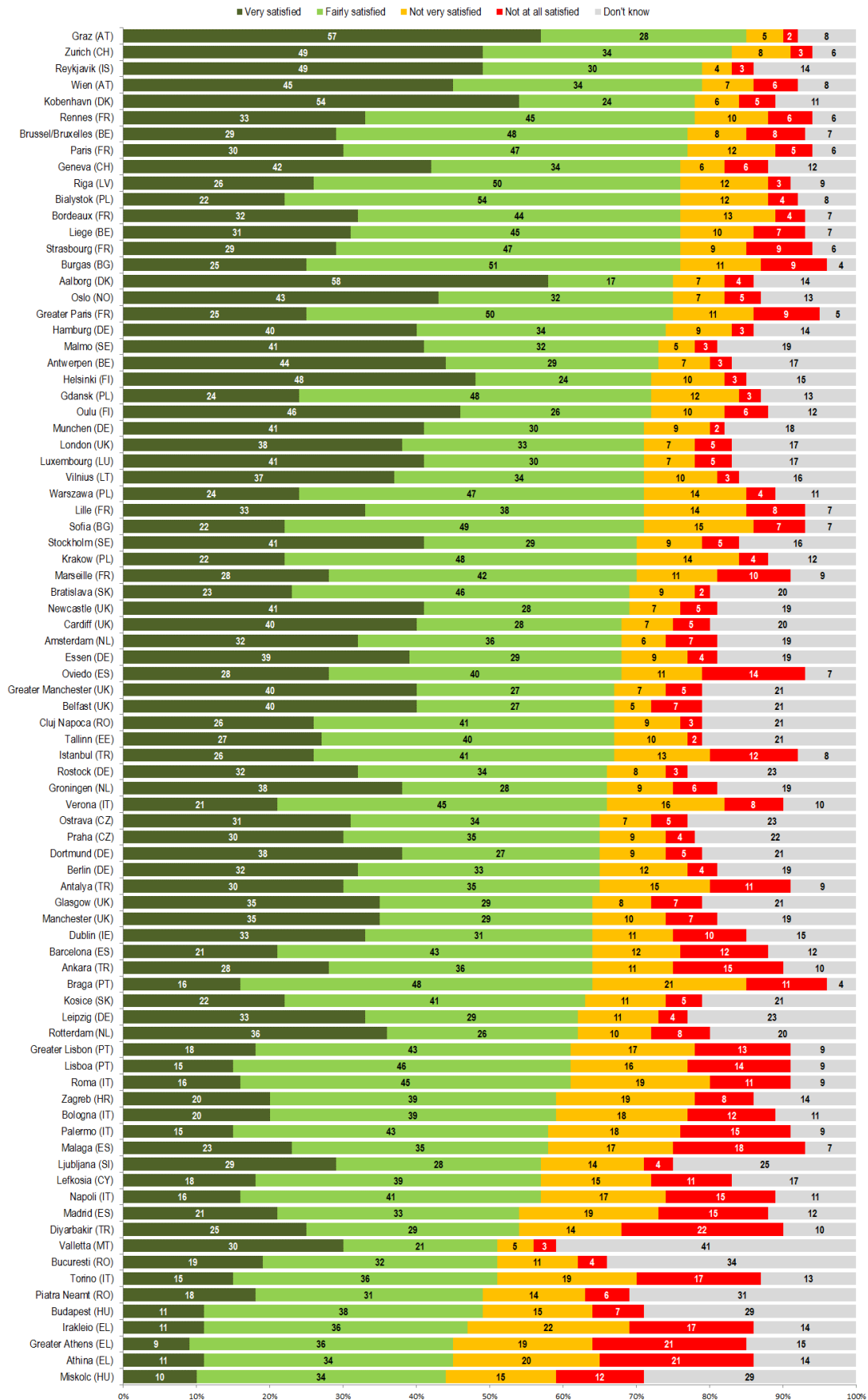
Q2.11 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **Generally speaking, most people in my neighbourhood can be trusted**



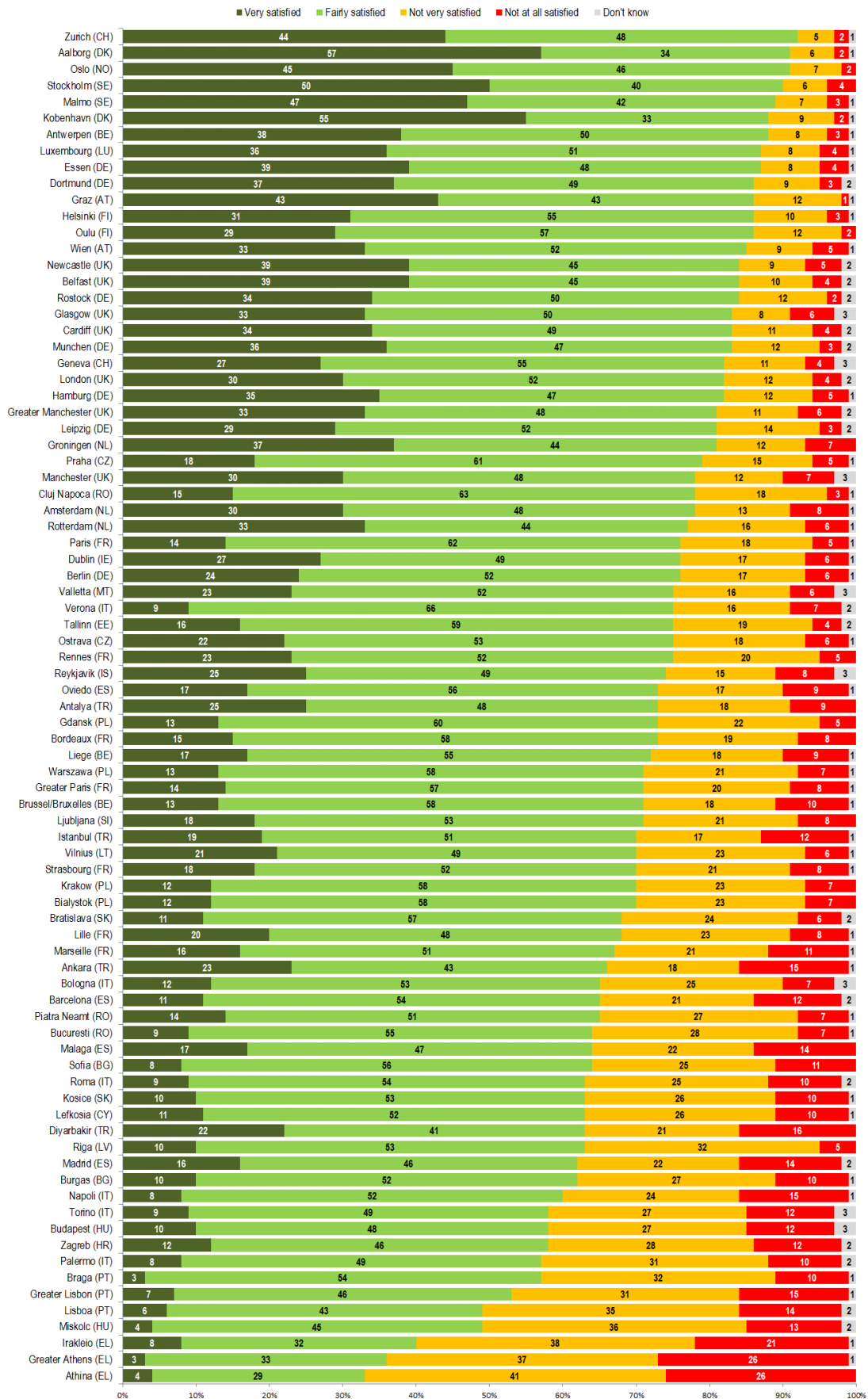
Q2.12 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements? - **Generally speaking, the public administration of [CITY NAME] can be trusted**



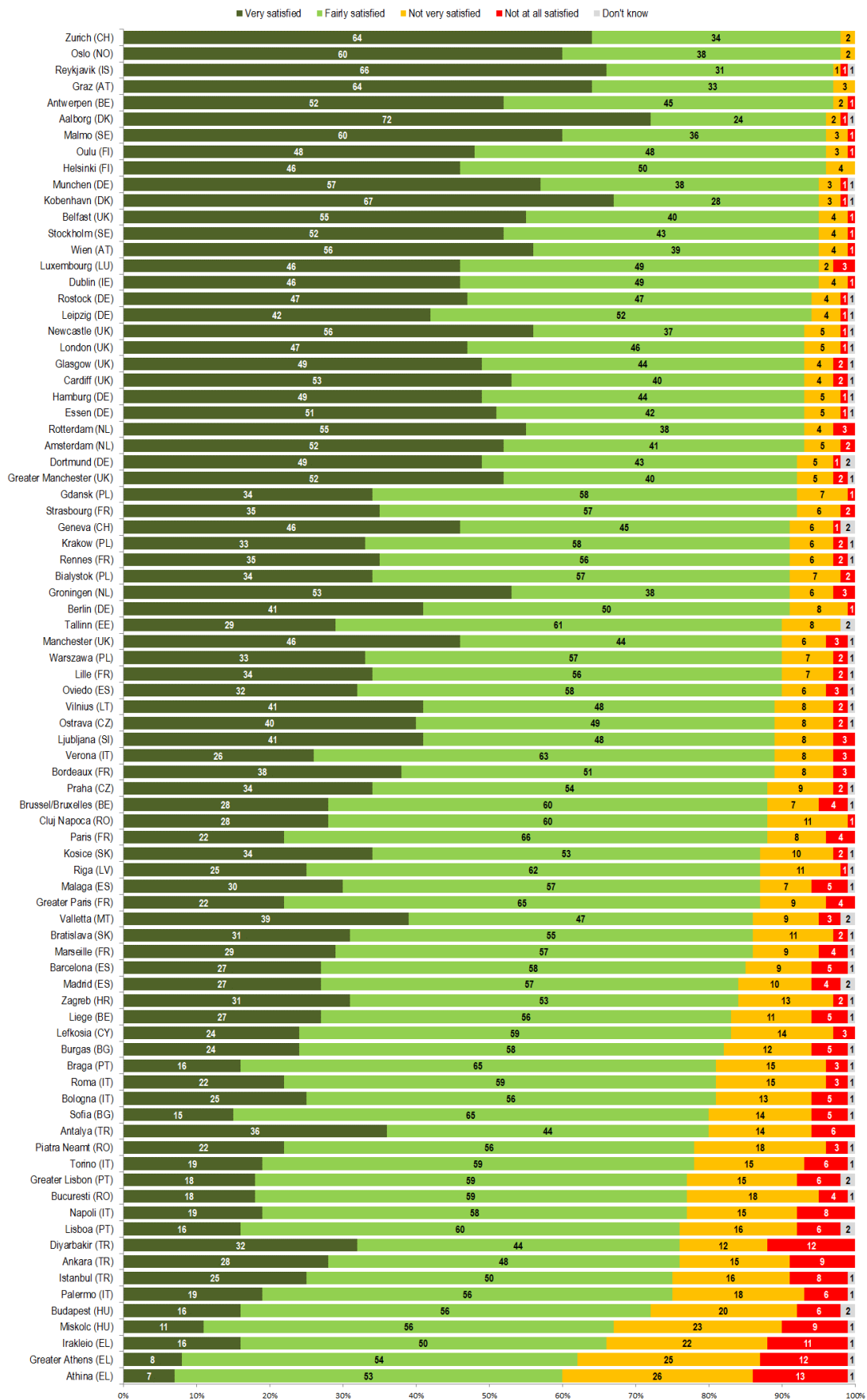
Q3.1 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - **Your personal job situation**



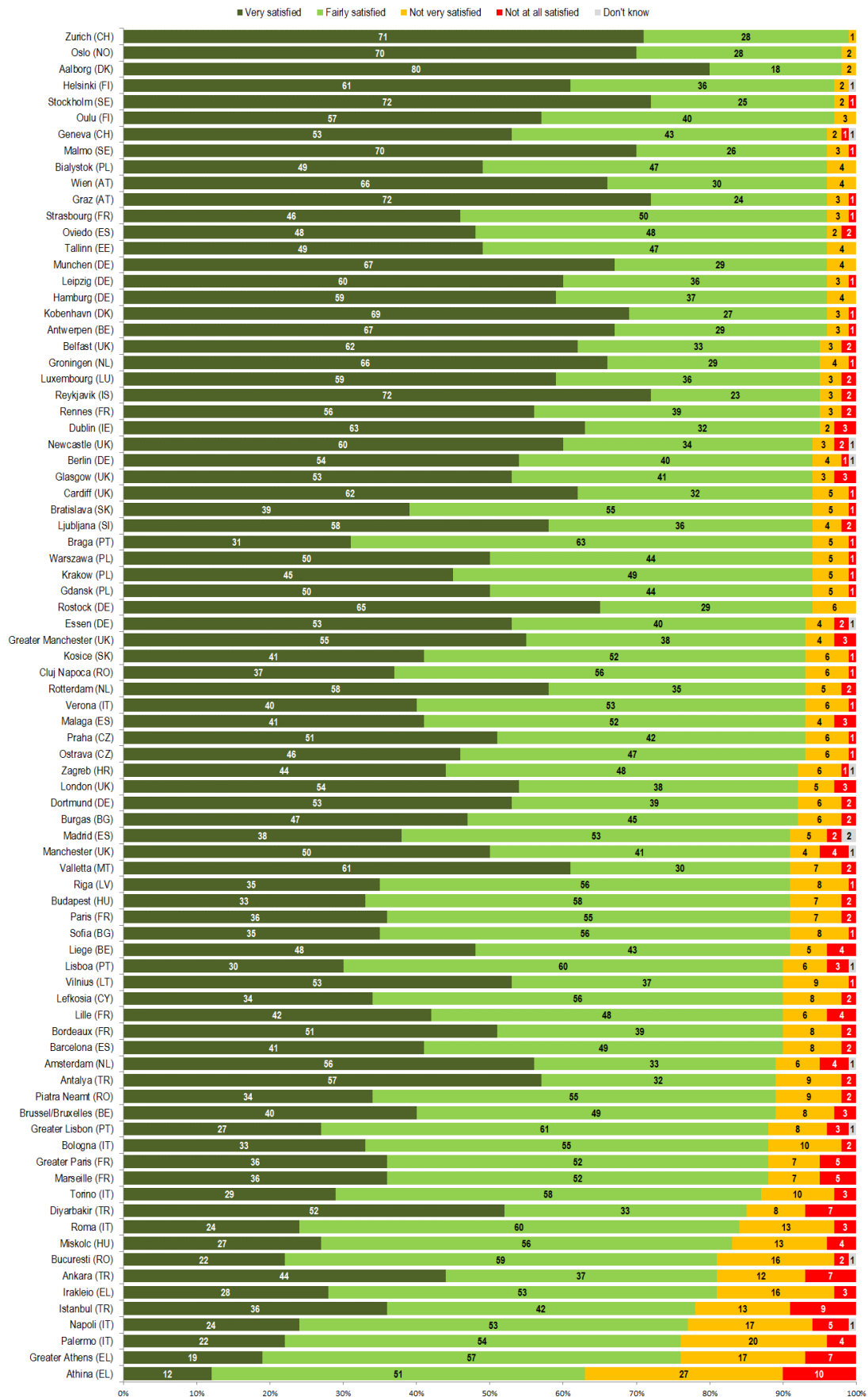
Q3.2 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - **The financial situation of your household**



Q3.3 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - **The life you lead**








































































Q3.4 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...? - The place where you live








































































TREND RESULTS





























































Public transport, for example the bus, tram or metro
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	72%	60%	+12
 Brussel/Bruxelles	71%	67%	+4
 Liege	56%	64%	-8
 Burgas	86%	67%	+19
 Sofia	74%	62%	+12
 Ostrava	81%	80%	+1
 Praha	86%	78%	+8
 Aalborg	69%	66%	+3
 Kobenhavn	75%	77%	-2
 Berlin	84%	77%	+7
 Dortmund	85%	85%	=
 Essen	67%	72%	-5
 Hamburg	88%	88%	=
 Leipzig	84%	82%	+2
 Munchen	86%	85%	+1
 Rostock	88%	90%	-2
 Tallinn	71%	59%	+12
 Dublin	75%	70%	+5
 Athina	72%	67%	+5
 Irakleio	55%	61%	-6
 Greater Athens	72%	62%	+10
 Barcelona	76%	69%	+7
 Madrid	72%	68%	+4
 Malaga	74%	71%	+3
 Oviedo	66%	75%	-9
 Helsinki	93%	89%	+4
 Oulu	45%	45%	=
 Bordeaux	83%	83%	=
 Lille	77%	86%	-9
 Marseille	67%	62%	+5
 Paris	79%	78%	+1
 Rennes	83%	87%	-4
 Strasbourg	85%	88%	-3
 Greater Paris	73%	70%	+3
 Zagreb	76%	64%	+12
 Budapest	67%	45%	+22
 Miskolc	65%	40%	+25
 Reykjavik	45%	42%	+3
 Bologna	65%	73%	-8
 Napoli	33%	23%	+10
 Palermo	14%	14%	=
 Roma	30%	32%	-2
 Torino	63%	64%	-1
 Verona	56%	45%	+11
 Lefkosia	41%	50%	-9
 Vilnius	56%	48%	+8
 Luxembourg	80%	79%	+1
 Riga	67%	81%	-14
 Valletta	46%	37%	+9
 Amsterdam	82%	80%	+2
 Groningen	79%	76%	+3
 Rotterdam	87%	87%	=
 Graz	79%	68%	+11
 Wien	95%	88%	+7
 Oslo	89%	84%	+5
 Bialystok	81%	74%	+7
 Gdansk	80%	76%	+4
 Krakow	82%	63%	+19
 Warszawa	76%	80%	-4
 Braga	62%	59%	+3
 Lisboa	54%	61%	-7
 Greater Lisbon	57%	62%	-5
 Bucuresti	48%	48%	=
 Cluj Napoca	69%	70%	-1
 Piatra Neamt	61%	56%	+5
 Malmo	72%	75%	-3
 Stockholm	79%	80%	-1
 Ljubljana	75%	78%	-3
 Bratislava	54%	51%	+3
Kosice	45%	57%	-12
Ankara	55%	54%	+1
Antalya	53%	53%	=
Diyarbakir	58%	55%	+3
Istanbul	57%	57%	=
Belfast	73%	74%	-1
Cardiff	73%	76%	-3
Glasgow	80%	74%	+6
London	86%	84%	+2
Manchester	82%	78%	+4
Newcastle	77%	71%	+6
Greater Manchester	76%	74%	+2
Geneva	82%	63%	+19
Zurich	97%	95%	+2





























































Health care services, doctors and hospitals
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	93%	93%	=
 Brussel/Bruxelles	89%	86%	+3
 Liege	90%	91%	-1
 Burgas	39%	33%	+6
 Sofia	48%	44%	+4
 Ostrava	83%	80%	+3
 Praha	84%	80%	+4
 Aalborg	85%	89%	-4
 Kobenhavn	78%	84%	-6
 Berlin	80%	84%	-4
 Dortmund	87%	89%	-2
 Essen	89%	90%	-1
 Hamburg	85%	87%	-2
 Leipzig	88%	87%	+1
 Munchen	89%	93%	-4
 Rostock	87%	86%	+1
 Tallinn	51%	53%	-2
 Dublin	59%	59%	=
 Athina	33%	27%	+6
 Irakleio	47%	35%	+12
 Greater Athens	32%	28%	+4
 Barcelona	65%	66%	-1
 Madrid	61%	66%	-5
 Malaga	62%	63%	-1
 Oviedo	78%	75%	+3
 Helsinki	72%	70%	+2
 Oulu	64%	73%	-9
 Bordeaux	91%	88%	+3
 Lille	92%	92%	=
 Marseille	87%	87%	=
 Paris	83%	80%	+3
 Rennes	87%	88%	-1
 Strasbourg	91%	93%	-2
 Greater Paris	84%	80%	+4
 Zagreb	64%	59%	+5
 Budapest	38%	46%	-8
 Miskolc	40%	52%	-12
 Reykjavik	66%	71%	-5
 Bologna	76%	83%	-7
 Napoli	45%	38%	+7
 Palermo	37%	36%	+1
 Roma	47%	44%	+3
 Torino	72%	66%	+6
 Verona	81%	81%	=
 Lefkosia	60%	65%	-5
 Vilnius	55%	48%	+7
 Luxembourg	86%	87%	-1
 Riga	45%	44%	+1
 Valletta	67%	70%	-3
 Amsterdam	91%	88%	+3
 Groningen	93%	95%	-2
 Rotterdam	88%	90%	-2
 Graz	93%	92%	+1
 Wien	88%	90%	-2
 Oslo	87%	82%	+5
 Bialystok	41%	45%	-4
 Gdansk	48%	45%	+3
 Krakow	46%	44%	+2
 Warszawa	34%	40%	-6
 Braga	72%	58%	+14
 Lisboa	59%	55%	+4
 Greater Lisbon	50%	58%	-8
 Bucuresti	40%	29%	+11
 Cluj Napoca	50%	48%	+2
 Piatra Neamt	41%	29%	+12
 Malmo	64%	63%	+1
 Stockholm	79%	83%	-4
 Ljubljana	69%	75%	-6
 Bratislava	46%	43%	+3
Kosice	59%	61%	-2
Ankara	65%	75%	-10
Antalya	67%	79%	-12
Diyarbakir	62%	72%	-10
Istanbul	57%	72%	-15
Belfast	77%	78%	-1
Cardiff	84%	86%	-2
Glasgow	82%	87%	-5
London	72%	77%	-5
Manchester	78%	82%	-4
Newcastle	86%	91%	-5
Greater Manchester	83%	86%	-3
Geneva	90%	86%	+4
Zurich	97%	94%	+3





























































Sports facilities such as sport fields and indoor sport halls
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	84%	77%	+7
 Brussel/Bruxelles	68%	64%	+4
 Liege	70%	66%	+4
 Burgas	71%	68%	+3
 Sofia	38%	36%	+2
 Ostrava	77%	72%	+5
 Praha	75%	72%	+3
 Aalborg	76%	82%	-6
 Kobenhavn	60%	60%	=
 Berlin	60%	63%	-3
 Dortmund	64%	66%	-2
 Essen	51%	59%	-8
 Hamburg	65%	66%	-1
 Leipzig	62%	59%	+3
 Munchen	70%	75%	-5
 Rostock	65%	58%	+7
 Tallinn	64%	55%	+9
 Dublin	75%	70%	+5
 Athina	34%	29%	+5
 Irakleio	54%	58%	-4
 Greater Athens	44%	44%	=
 Barcelona	65%	65%	=
 Madrid	53%	55%	-2
 Malaga	66%	67%	-1
 Oviedo	70%	70%	=
 Helsinki	84%	84%	=
 Oulu	85%	87%	-2
 Bordeaux	80%	77%	+3
 Lille	82%	82%	=
 Marseille	56%	57%	-1
 Paris	57%	59%	-2
 Rennes	82%	81%	+1
 Strasbourg	81%	75%	+6
 Greater Paris	71%	73%	-2
 Zagreb	57%	52%	+5
 Budapest	56%	56%	=
 Miskolc	59%	61%	-2
 Reykjavik	84%	81%	+3
 Bologna	70%	71%	-1
 Napoli	31%	34%	-3
 Palermo	27%	34%	-7
 Roma	54%	56%	-2
 Torino	66%	71%	-5
 Verona	68%	75%	-7
 Lefkosia	50%	53%	-3
 Vilnius	46%	38%	+8
 Luxembourg	84%	80%	+4
 Riga	51%	49%	+2
 Valletta	44%	45%	-1
 Amsterdam	76%	78%	-2
 Groningen	82%	86%	-4
 Rotterdam	78%	74%	+4
 Graz	63%	59%	+4
 Wien	68%	64%	+4
 Oslo	62%	67%	-5
 Bialystok	75%	56%	+19
 Gdansk	75%	72%	+3
 Krakow	75%	60%	+15
 Warszawa	63%	64%	-1
 Braga	71%	74%	-3
Lisboa	54%	53%	+1
Greater Lisbon	60%	60%	=
Bucuresti	44%	40%	+4
Cluj Napoca	74%	67%	+7
Piatra Neamt	64%	73%	-9
Malmo	72%	76%	-4
Stockholm	61%	62%	-1
Ljubljana	69%	76%	-7
Bratislava	43%	32%	+11
Kosice	55%	41%	+14
Ankara	50%	52%	-2
Antalya	58%	53%	+5
Diyarbakir	44%	42%	+2
Istanbul	44%	51%	-7
Belfast	68%	72%	-4
Cardiff	75%	78%	-3
Glasgow	76%	71%	+5
London	65%	64%	+1
Manchester	71%	67%	+4
Newcastle	73%	72%	+1
Greater Manchester	69%	69%	=
Geneva	79%	75%	+4
Zurich	82%	80%	+2





























































Cultural facilities such as concert halls, theatres, museums and libraries
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	87%	88%	-1
 Brussel/Bruxelles	83%	78%	+5
 Liege	76%	72%	+4
 Burgas	67%	67%	=
 Sofia	70%	63%	+7
 Ostrava	84%	84%	=
 Praha	90%	92%	-2
 Aalborg	91%	92%	-1
 Kobenhavn	89%	91%	-2
 Berlin	87%	88%	-1
 Dortmund	86%	89%	-3
 Essen	84%	88%	-4
 Hamburg	89%	88%	+1
 Leipzig	93%	92%	+1
 Munchen	92%	92%	=
 Rostock	63%	55%	+8
 Tallinn	88%	86%	+2
 Dublin	85%	86%	-1
 Athina	65%	55%	+10
 Irakleio	53%	54%	-1
 Greater Athens	62%	55%	+7
 Barcelona	76%	83%	-7
 Madrid	64%	70%	-6
 Malaga	75%	64%	+11
 Oviedo	73%	76%	-3
 Helsinki	94%	95%	-1
 Oulu	88%	91%	-3
 Bordeaux	81%	77%	+4
 Lille	83%	89%	-6
 Marseille	74%	67%	+7
 Paris	90%	92%	-2
 Rennes	86%	87%	-1
 Strasbourg	87%	88%	-1
 Greater Paris	85%	85%	=
 Zagreb	85%	80%	+5
 Budapest	82%	82%	=
 Miskolc	76%	80%	-4
 Reykjavik	88%	82%	+6
 Bologna	80%	81%	-1
 Napoli	62%	57%	+5
 Palermo	57%	51%	+6
 Roma	65%	65%	=
 Torino	77%	79%	-2
 Verona	78%	74%	+4
 Lefkosia	58%	67%	-9
 Vilnius	84%	83%	+1
 Luxembourg	87%	85%	+2
 Riga	87%	84%	+3
 Valletta	34%	37%	-3
 Amsterdam	88%	92%	-4
 Groningen	91%	93%	-2
 Rotterdam	87%	86%	+1
 Graz	93%	95%	-2
 Wien	97%	96%	+1
 Oslo	92%	92%	=
 Bialystok	84%	83%	+1
 Gdansk	86%	85%	+1
 Krakow	92%	84%	+8
 Warszawa	84%	82%	+2
 Braga	69%	60%	+9
Lisboa	69%	73%	-4
Greater Lisbon	59%	61%	-2
Bucuresti	70%	71%	-1
Cluj Napoca	87%	78%	+9
Piatra Neamt	66%	61%	+5
Malmo	93%	89%	+4
Stockholm	90%	91%	-1
Ljubljana	82%	88%	-6
Bratislava	76%	73%	+3
Kosice	84%	79%	+5
Ankara	57%	62%	-5
Antalya	60%	64%	-4
Diyarbakir	55%	51%	+4
Istanbul	57%	63%	-6
Belfast	86%	86%	=
Cardiff	91%	93%	-2
Glasgow	88%	88%	=
London	77%	81%	-4
Manchester	81%	82%	-1
Newcastle	81%	77%	+4
Greater Manchester	71%	73%	-2
Geneva	87%	83%	+4
Zurich	95%	94%	+1





























































The state of the streets and buildings in your neighborhood
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov - Dec. 2012	Diff. 2015-2012
 Antwerpen	79%	76%	+3
 Brussel/Bruxelles	62%	62%	=
 Liege	62%	59%	+3
 Burgas	55%	58%	-3
 Sofia	28%	35%	-7
 Ostrava	77%	78%	-1
 Praha	74%	69%	+5
 Aalborg	78%	78%	=
 Kobenhavn	77%	78%	-1
 Berlin	59%	63%	-4
 Dortmund	41%	47%	-6
 Essen	42%	52%	-10
 Hamburg	60%	62%	-2
 Leipzig	60%	56%	+4
 Munchen	82%	83%	-1
 Rostock	74%	79%	-5
 Tallinn	57%	52%	+5
 Dublin	71%	66%	+5
 Athina	33%	27%	+6
 Irakleio	33%	31%	+2
 Greater Athens	44%	45%	-1
 Barcelona	71%	73%	-2
 Madrid	48%	55%	-7
 Malaga	55%	57%	-2
 Oviedo	83%	87%	-4
 Helsinki	87%	86%	+1
 Oulu	83%	90%	-7
 Bordeaux	73%	73%	=
 Lille	67%	72%	-5
 Marseille	56%	51%	+5
 Paris	68%	68%	=
 Rennes	87%	87%	=
 Strasbourg	82%	82%	=
 Greater Paris	72%	70%	+2
 Zagreb	63%	62%	+1
 Budapest	69%	66%	+3
 Miskolc	62%	58%	+4
 Reykjavik	52%	81%	-29
 Bologna	52%	55%	-3
 Napoli	22%	22%	=
 Palermo	22%	32%	-10
 Roma	20%	27%	-7
 Torino	44%	59%	-15
 Verona	48%	58%	-10
 Lefkosia	61%	68%	-7
 Vilnius	59%	49%	+10
 Luxembourg	89%	89%	=
 Riga	53%	52%	+1
 Valletta	46%	52%	-6
 Amsterdam	80%	79%	+1
 Groningen	85%	83%	+2
 Rotterdam	76%	75%	+1
 Graz	86%	83%	+3
 Wien	88%	85%	+3
 Oslo	80%	83%	-3
 Bialystok	87%	79%	+8
 Gdansk	61%	61%	=
 Krakow	66%	63%	+3
 Warszawa	74%	68%	+6
 Braga	68%	69%	-1
Lisboa	40%	49%	-9
Greater Lisbon	54%	59%	-5
Bucuresti	42%	47%	-5
Cluj Napoca	61%	60%	+1
Piatra Neamt	62%	72%	-10
Malmo	85%	90%	-5
Stockholm	90%	89%	+1
Ljubljana	76%	82%	-6
Bratislava	55%	55%	=
Kosice	61%	58%	+3
Ankara	62%	61%	+1
Antalya	63%	62%	+1
Diyarbakir	61%	61%	=
Istanbul	47%	53%	-6
Belfast	73%	72%	+1
Cardiff	68%	72%	-4
Glasgow	68%	64%	+4
London	74%	72%	+2
Manchester	67%	68%	-1
Newcastle	73%	70%	+3
Greater Manchester	69%	70%	-1
Geneva	86%	75%	+11
Zurich	93%	92%	+1





























































Public spaces such as markets, squares, pedestrian areas
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	88%	82%	+6
 Brussel/Bruxelles	80%	78%	+2
 Liege	74%	75%	-1
 Burgas	82%	82%	=
 Sofia	58%	56%	+2
 Ostrava	73%	73%	=
 Praha	79%	80%	-1
 Aalborg	89%	90%	-1
 Kobenhavn	83%	88%	-5
 Berlin	78%	79%	-1
 Dortmund	82%	86%	-4
 Essen	76%	78%	-2
 Hamburg	88%	87%	+1
 Leipzig	87%	88%	-1
 Munchen	89%	90%	-1
 Rostock	83%	86%	-3
 Tallinn	77%	68%	+9
 Dublin	70%	67%	+3
 Athina	36%	32%	+4
 Irakleio	50%	55%	-5
 Greater Athens	49%	43%	+6
 Barcelona	81%	83%	-2
 Madrid	69%	68%	+1
 Malaga	73%	70%	+3
 Oviedo	92%	92%	=
 Helsinki	85%	86%	-1
 Oulu	83%	87%	-4
 Bordeaux	90%	87%	+3
 Lille	76%	80%	-4
 Marseille	60%	52%	+8
 Paris	81%	81%	=
 Rennes	85%	86%	-1
 Strasbourg	86%	88%	-2
 Greater Paris	79%	81%	-2
 Zagreb	83%	75%	+8
 Budapest	83%	78%	+5
 Miskolc	78%	76%	+2
 Reykjavik	74%	70%	+4
 Bologna	79%	78%	+1
 Napoli	48%	52%	-4
 Palermo	42%	39%	+3
 Roma	55%	60%	-5
 Torino	84%	87%	-3
 Verona	77%	82%	-5
 Lefkosia	56%	60%	-4
 Vilnius	81%	79%	+2
 Luxembourg	88%	90%	-2
 Riga	77%	73%	+4
 Valletta	41%	42%	-1
 Amsterdam	84%	87%	-3
 Groningen	89%	94%	-5
 Rotterdam	93%	83%	+10
 Graz	89%	86%	+3
 Wien	88%	88%	=
 Oslo	80%	78%	+2
 Bialystok	89%	83%	+6
 Gdansk	81%	77%	+4
 Krakow	87%	82%	+5
 Warszawa	73%	65%	+8
 Braga	84%	76%	+8
Lisboa	71%	69%	+2
Greater Lisbon	75%	72%	+3
Bucuresti	56%	52%	+4
Cluj Napoca	70%	77%	-7
Piatra Neamt	61%	90%	-29
Malmo	92%	91%	+1
Stockholm	87%	83%	+4
Ljubljana	86%	84%	+2
Bratislava	63%	64%	-1
Kosice	84%	82%	+2
Ankara	66%	68%	-2
Antalya	74%	81%	-7
Diyarbakir	70%	66%	+4
Istanbul	51%	68%	-17
Belfast	83%	80%	+3
Cardiff	88%	87%	+1
Glasgow	81%	76%	+5
London	80%	79%	+1
Manchester	80%	77%	+3
Newcastle	80%	74%	+6
Greater Manchester	75%	77%	-2
Geneva	85%	77%	+8
Zurich	88%	86%	+2





























































Green spaces such as parks and gardens
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	84%	83%	+1
 Brussel/Bruxelles	85%	80%	+5
 Liege	71%	64%	+7
 Burgas	82%	82%	=
 Sofia	66%	57%	+9
 Ostrava	84%	72%	+12
 Praha	80%	74%	+6
 Aalborg	89%	89%	=
 Kobenhavn	90%	91%	-1
 Berlin	85%	85%	=
 Dortmund	85%	84%	+1
 Essen	84%	82%	+2
 Hamburg	92%	90%	+2
 Leipzig	93%	89%	+4
 Munchen	95%	95%	=
 Rostock	86%	80%	+6
 Tallinn	85%	81%	+4
 Dublin	87%	83%	+4
 Athina	30%	22%	+8
 Irakleio	30%	38%	-8
 Greater Athens	44%	37%	+7
 Barcelona	67%	67%	=
 Madrid	69%	73%	-4
 Malaga	60%	54%	+6
 Oviedo	84%	87%	-3
 Helsinki	91%	89%	+2
 Oulu	90%	94%	-4
 Bordeaux	87%	85%	+2
 Lille	81%	79%	+2
 Marseille	64%	60%	+4
 Paris	83%	79%	+4
 Rennes	89%	89%	=
 Strasbourg	88%	82%	+6
 Greater Paris	83%	82%	+1
 Zagreb	85%	74%	+11
 Budapest	70%	62%	+8
 Miskolc	72%	64%	+8
 Reykjavik	76%	78%	-2
 Bologna	83%	77%	+6
 Napoli	30%	28%	+2
 Palermo	31%	40%	-9
 Roma	62%	67%	-5
 Torino	85%	85%	=
 Verona	72%	73%	-1
 Lefkosia	54%	55%	-1
 Vilnius	83%	75%	+8
 Luxembourg	93%	90%	+3
 Riga	90%	83%	+7
 Valletta	42%	43%	-1
 Amsterdam	88%	86%	+2
 Groningen	91%	91%	=
 Rotterdam	85%	79%	+6
 Graz	80%	83%	-3
 Wien	93%	86%	+7
 Oslo	93%	93%	=
 Bialystok	95%	93%	+2
 Gdansk	85%	77%	+8
 Krakow	76%	76%	=
 Warszawa	87%	87%	=
 Braga	67%	55%	+12
Lisboa	64%	61%	+3
Greater Lisbon	72%	70%	+2
Bucuresti	62%	65%	-3
Cluj Napoca	70%	69%	+1
Piatra Neamt	83%	85%	-2
Malmo	97%	94%	+3
Stockholm	93%	88%	+5
Ljubljana	88%	86%	+2
Bratislava	53%	43%	+10
Kosice	73%	55%	+18
Ankara	70%	74%	-4
Antalya	78%	83%	-5
Diyarbakir	70%	73%	-3
Istanbul	49%	61%	-12
Belfast	84%	81%	+3
Cardiff	90%	89%	+1
Glasgow	89%	86%	+3
London	91%	88%	+3
Manchester	82%	81%	+1
Newcastle	86%	83%	+3
Greater Manchester	83%	80%	+3
Geneva	93%	91%	+2
Zurich	91%	88%	+3





























































Availability of retail shops
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	89%	87%	+2
 Brussel/Bruxelles	87%	84%	+3
 Liege	81%	83%	-2
 Burgas	90%	89%	+1
 Sofia	84%	85%	-1
 Ostrava	94%	93%	+1
 Praha	91%	90%	+1
 Aalborg	89%	92%	-3
 Kobenhavn	87%	90%	-3
 Berlin	81%	85%	-4
 Dortmund	83%	85%	-2
 Essen	82%	81%	+1
 Hamburg	82%	82%	=
 Leipzig	83%	88%	-5
 Munchen	83%	85%	-2
 Rostock	84%	86%	-2
 Tallinn	93%	91%	+2
 Dublin	93%	91%	+2
 Athina	85%	70%	+15
 Irakleio	85%	79%	+6
 Greater Athens	81%	77%	+4
 Barcelona	73%	77%	-4
 Madrid	59%	66%	-7
 Malaga	75%	76%	-1
 Oviedo	77%	74%	+3
 Helsinki	92%	90%	+2
 Oulu	86%	86%	=
 Bordeaux	86%	84%	+2
 Lille	79%	82%	-3
 Marseille	82%	84%	-2
 Paris	90%	86%	+4
 Rennes	84%	81%	+3
 Strasbourg	83%	83%	=
 Greater Paris	81%	81%	=
 Zagreb	87%	85%	+2
 Budapest	80%	83%	-3
 Miskolc	79%	84%	-5
 Reykjavik	70%	72%	-2
 Bologna	84%	85%	-1
 Napoli	89%	84%	+5
 Palermo	77%	83%	-6
 Roma	82%	87%	-5
 Torino	85%	85%	=
 Verona	89%	84%	+5
 Lefkosia	86%	84%	+2
 Vilnius	95%	93%	+2
 Luxembourg	79%	76%	+3
 Riga	90%	92%	-2
 Valletta	84%	82%	+2
 Amsterdam	88%	92%	-4
 Groningen	92%	93%	-1
 Rotterdam	92%	91%	+1
 Graz	83%	81%	+2
 Wien	76%	78%	-2
 Oslo	81%	82%	-1
 Bialystok	94%	98%	-4
 Gdansk	95%	91%	+4
 Krakow	95%	95%	=
 Warszawa	89%	90%	-1
 Braga	84%	79%	+5
Lisboa	71%	68%	+3
Greater Lisbon	71%	66%	+5
Bucuresti	84%	87%	-3
Cluj Napoca	91%	89%	+2
Piatra Neamt	85%	80%	+5
Malmo	95%	94%	+1
Stockholm	94%	93%	+1
Ljubljana	75%	74%	+1
Bratislava	82%	78%	+4
Kosice	89%	86%	+3
Ankara	82%	85%	-3
Antalya	83%	85%	-2
Diyarbakir	85%	84%	+1
Istanbul	82%	81%	+1
Belfast	90%	91%	-1
Cardiff	94%	93%	+1
Glasgow	91%	90%	+1
London	85%	87%	-2
Manchester	90%	88%	+2
Newcastle	83%	80%	+3
Greater Manchester	83%	83%	=
Geneva	91%	90%	+1
Zurich	82%	77%	+5





























































Schools and other educational facilities
Total 'Satisfied'





























































	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	86%	83%	+3
 Brussel/Bruxelles	65%	65%	=
 Liege	78%	77%	+1
 Burgas	73%	66%	+7
 Sofia	47%	46%	+1
 Ostrava	83%	79%	+4
 Praha	75%	75%	=
 Aalborg	84%	82%	+2
 Kobenhavn	64%	69%	-5
 Berlin	53%	52%	+1
 Dortmund	66%	65%	+1
 Essen	67%	68%	-1
 Hamburg	60%	58%	+2
 Leipzig	54%	54%	=
 Munchen	63%	70%	-7
 Rostock	59%	61%	-2
 Tallinn	61%	55%	+6
 Dublin	83%	78%	+5
 Athina	50%	39%	+11
 Irakleio	56%	55%	+1
 Greater Athens	54%	50%	+4
 Barcelona	59%	62%	-3
 Madrid	50%	47%	+3
 Malaga	65%	61%	+4
 Oviedo	69%	69%	=
 Helsinki	79%	80%	-1
 Oulu	84%	85%	-1
 Bordeaux	83%	86%	-3
 Lille	83%	88%	-5
 Marseille	65%	72%	-7
 Paris	71%	71%	=
 Rennes	88%	87%	+1
 Strasbourg	83%	86%	-3
 Greater Paris	74%	75%	-1
 Zagreb	71%	68%	+3
 Budapest	51%	58%	-7
 Miskolc	63%	69%	-6
 Reykjavik	76%	81%	-5
 Bologna	68%	71%	-3
 Napoli	55%	47%	+8
 Palermo	43%	45%	-2
 Roma	50%	44%	+6
 Torino	62%	63%	-1
 Verona	70%	78%	-8
 Lefkosia	79%	80%	-1
 Vilnius	52%	57%	-5
 Luxembourg	78%	77%	+1
 Riga	62%	64%	-2
 Valletta	65%	63%	+2
 Amsterdam	75%	76%	-1
 Groningen	88%	89%	-1
 Rotterdam	80%	79%	+1
 Graz	84%	88%	-4
 Wien	71%	72%	-1
 Oslo	80%	76%	+4
 Bialystok	77%	80%	-3
 Gdansk	73%	72%	+1
 Krakow	74%	70%	+4
 Warszawa	61%	68%	-7
 Braga	87%	89%	-2
Lisboa	66%	66%	=
Greater Lisbon	70%	73%	-3
Bucuresti	48%	43%	+5
Cluj Napoca	72%	68%	+4
Piatra Neamt	68%	68%	=
Malmo	53%	56%	-3
Stockholm	67%	72%	-5
Ljubljana	79%	87%	-8
Bratislava	55%	58%	-3
Kosice	73%	70%	+3
Ankara	54%	64%	-10
Antalya	59%	64%	-5
Diyarbakir	49%	51%	-2
Istanbul	44%	53%	-9
Belfast	81%	84%	-3
Cardiff	73%	75%	-2
Glasgow	73%	80%	-7
London	66%	63%	+3
Manchester	67%	73%	-6
Newcastle	75%	81%	-6
Greater Manchester	72%	80%	-8
Geneva	81%	73%	+8
Zurich	85%	77%	+8





























































The quality of the air
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov - Dec. 2012	Diff. 2015-2012
 Antwerpen	64%	57%	+7
 Brussel/Bruxelles	51%	51%	=
 Liege	55%	55%	=
 Burgas	30%	29%	+1
 Sofia	28%	26%	+2
 Ostrava	23%	6%	+17
 Praha	59%	39%	+20
 Aalborg	89%	84%	+5
 Kobenhavn	68%	61%	+7
 Berlin	71%	66%	+5
 Dortmund	79%	84%	-5
 Essen	78%	77%	+1
 Hamburg	82%	81%	+1
 Leipzig	85%	88%	-3
 Munchen	81%	83%	-2
 Rostock	94%	95%	-1
 Tallinn	75%	61%	+14
 Dublin	88%	82%	+6
 Athina	27%	21%	+6
 Irakleio	73%	75%	-2
 Greater Athens	39%	32%	+7
 Barcelona	33%	31%	+2
 Madrid	31%	25%	+6
 Malaga	67%	70%	-3
 Oviedo	79%	78%	+1
 Helsinki	88%	79%	+9
 Oulu	88%	80%	+8
 Bordeaux	76%	70%	+6
 Lille	55%	58%	-3
 Marseille	50%	43%	+7
 Paris	25%	33%	-8
 Rennes	77%	83%	-6
 Strasbourg	53%	52%	+1
 Greater Paris	30%	40%	-10
 Zagreb	69%	68%	+1
 Budapest	48%	37%	+11
 Miskolc	54%	35%	+19
 Reykjavik	83%	83%	=
 Bologna	49%	40%	+9
 Napoli	34%	34%	=
 Palermo	34%	42%	-8
 Roma	32%	34%	-2
 Torino	35%	32%	+3
 Verona	48%	41%	+7
 Lefkosia	65%	66%	-1
 Vilnius	69%	59%	+10
 Luxembourg	83%	86%	-3
 Riga	67%	67%	=
 Valletta	35%	35%	=
 Amsterdam	70%	58%	+12
 Groningen	92%	90%	+2
 Rotterdam	61%	51%	+10
 Graz	46%	29%	+17
 Wien	88%	78%	+10
 Oslo	73%	71%	+2
 Bialystok	92%	89%	+3
 Gdansk	73%	67%	+6
 Krakow	16%	18%	-2
 Warszawa	51%	52%	-1
 Braga	81%	77%	+4
Lisboa	47%	50%	-3
Greater Lisbon	64%	63%	+1
Bucuresti	22%	17%	+5
Cluj Napoca	51%	50%	+1
Piatra Neamt	86%	87%	-1
Malmo	82%	75%	+7
Stockholm	77%	72%	+5
Ljubljana	76%	61%	+15
Bratislava	53%	44%	+9
Kosice	51%	47%	+4
Ankara	67%	62%	+5
Antalya	73%	78%	-5
Diyarbakir	79%	79%	=
Istanbul	52%	55%	-3
Belfast	86%	87%	-1
Cardiff	86%	89%	-3
Glasgow	76%	78%	-2
London	57%	64%	-7
Manchester	77%	75%	+2
Newcastle	90%	90%	=
Greater Manchester	80%	79%	+1
Geneva	69%	62%	+7
Zurich	91%	81%	+10





























































The noise level
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	74%	72%	+2
 Brussel/Bruxelles	54%	56%	-2
 Liege	68%	62%	+6
 Burgas	50%	52%	-2
 Sofia	36%	40%	-4
 Ostrava	65%	51%	+14
 Praha	54%	49%	+5
 Aalborg	87%	85%	+2
 Kobenhavn	71%	73%	-2
 Berlin	58%	60%	-2
 Dortmund	69%	69%	=
 Essen	72%	70%	+2
 Hamburg	72%	62%	+10
 Leipzig	73%	70%	+3
 Munchen	74%	76%	-2
 Rostock	81%	78%	+3
 Tallinn	69%	60%	+9
 Dublin	82%	83%	-1
 Athina	34%	33%	+1
 Irakleio	47%	55%	-8
 Greater Athens	43%	42%	+1
 Barcelona	43%	33%	+10
 Madrid	45%	31%	+14
 Malaga	50%	43%	+7
 Oviedo	73%	71%	+2
 Helsinki	81%	74%	+7
 Oulu	88%	85%	+3
 Bordeaux	74%	71%	+3
 Lille	65%	69%	-4
 Marseille	55%	52%	+3
 Paris	47%	43%	+4
 Rennes	81%	77%	+4
 Strasbourg	69%	72%	-3
 Greater Paris	52%	52%	=
 Zagreb	69%	65%	+4
 Budapest	50%	52%	-2
 Miskolc	67%	67%	=
 Reykjavik	74%	75%	-1
 Bologna	57%	60%	-3
 Napoli	41%	39%	+2
 Palermo	33%	34%	-1
 Roma	45%	37%	+8
 Torino	57%	56%	+1
 Verona	60%	63%	-3
 Lefkosia	64%	60%	+4
 Vilnius	76%	68%	+8
 Luxembourg	79%	80%	-1
 Riga	77%	74%	+3
 Valletta	45%	52%	-7
 Amsterdam	69%	69%	=
 Groningen	85%	85%	=
 Rotterdam	76%	68%	+8
 Graz	74%	71%	+3
 Wien	78%	69%	+9
 Oslo	80%	77%	+3
 Bialystok	82%	75%	+7
 Gdansk	66%	62%	+4
 Krakow	44%	46%	-2
 Warszawa	46%	46%	=
 Braga	73%	72%	+1
Lisboa	45%	51%	-6
Greater Lisbon	66%	64%	+2
Bucuresti	31%	27%	+4
Cluj Napoca	47%	49%	-2
Piatra Neamt	74%	74%	=
Malmo	85%	79%	+6
Stockholm	77%	69%	+8
Ljubljana	74%	73%	+1
Bratislava	57%	53%	+4
Kosice	58%	63%	-5
Ankara	54%	55%	-1
Antalya	60%	60%	=
Diyarbakir	54%	47%	+7
Istanbul	28%	32%	-4
Belfast	86%	85%	+1
Cardiff	84%	85%	-1
Glasgow	83%	84%	-1
London	75%	73%	+2
Manchester	81%	81%	=
Newcastle	87%	88%	-1
Greater Manchester	80%	85%	-5
Geneva	65%	58%	+7
Zurich	81%	78%	+3

Cleanliness Total 'Satisfied'			
	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	77%	71%	+6
 Brussel/Bruxelles	46%	46%	=
 Liege	40%	37%	+3
 Burgas	73%	67%	+6
 Sofia	29%	33%	-4
 Ostrava	59%	44%	+15
 Praha	55%	43%	+12
 Aalborg	81%	80%	+1
 Kobenhavn	69%	61%	+8
 Berlin	45%	42%	+3
 Dortmund	60%	65%	-5
 Essen	57%	57%	=
 Hamburg	72%	68%	+4
 Leipzig	68%	69%	-1
 Munchen	86%	86%	=
 Rostock	73%	70%	+3
 Tallinn	76%	60%	+16
 Dublin	60%	49%	+11
 Athina	30%	23%	+7
 Irakleio	36%	40%	-4
 Greater Athens	41%	35%	+6
 Barcelona	61%	58%	+3
 Madrid	38%	43%	-5
 Malaga	37%	35%	+2
 Oviedo	95%	95%	=
 Helsinki	80%	77%	+3
 Oulu	85%	84%	+1
 Bordeaux	69%	67%	+2
 Lille	59%	58%	+1
 Marseille	25%	21%	+4
 Paris	40%	43%	-3
 Rennes	83%	77%	+6
 Strasbourg	73%	72%	+1
 Greater Paris	49%	51%	-2
 Zagreb	74%	73%	+1
 Budapest	39%	27%	+12
 Miskolc	49%	34%	+15
 Reykjavik	72%	73%	-1
 Bologna	49%	60%	-11
 Napoli	22%	22%	=
 Palermo	7%	11%	-4
 Roma	9%	25%	-16
 Torino	48%	55%	-7
 Verona	71%	79%	-8
 Lefkosia	63%	67%	-4
 Vilnius	78%	61%	+17
 Luxembourg	95%	92%	+3
 Riga	81%	71%	+10
 Valletta	52%	53%	-1
 Amsterdam	62%	64%	-2
 Groningen	82%	86%	-4
 Rotterdam	69%	58%	+11
 Graz	83%	71%	+12
 Wien	90%	81%	+9
 Oslo	69%	59%	+10
 Bialystok	91%	88%	+3
 Gdansk	71%	64%	+7
 Krakow	63%	53%	+10
 Warszawa	65%	64%	+1
 Braga	79%	77%	+2
Lisboa	36%	38%	-2
Greater Lisbon	58%	56%	+2
Bucuresti	37%	31%	+6
Cluj Napoca	68%	72%	-4
Piatra Neamt	86%	91%	-5
Malmo	68%	74%	-6
Stockholm	72%	75%	-3
Ljubljana	88%	87%	+1
Bratislava	28%	27%	+1
Kosice	58%	45%	+13
Ankara	63%	67%	-4
Antalya	73%	81%	-8
Diyarbakir	57%	56%	+1
Istanbul	57%	64%	-7
Belfast	75%	69%	+6
Cardiff	72%	73%	-1
Glasgow	66%	53%	+13
London	67%	67%	=
Manchester	57%	57%	=
Newcastle	69%	71%	-2
Greater Manchester	66%	65%	+1
Geneva	73%	62%	+11
Zurich	92%	89%	+3





























































I am satisfied to live in [CITY NAME]			
Total 'Agree'			
	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	92%	90%	+2
 Brussel/Bruxelles	87%	83%	+4
 Liege	83%	81%	+2
 Burgas	96%	95%	+1
 Sofia	86%	84%	+2
 Ostrava	83%	79%	+4
 Praha	91%	90%	+1
 Aalborg	98%	99%	-1
 Kobenhavn	97%	97%	=
 Berlin	91%	93%	-2
 Dortmund	92%	93%	-1
 Essen	91%	93%	-2
 Hamburg	97%	98%	-1
 Leipzig	97%	96%	+1
 Munchen	97%	96%	+1
 Rostock	97%	96%	+1
 Tallinn	92%	89%	+3
 Dublin	93%	90%	+3
 Athina	67%	52%	+15
 Irakleio	88%	88%	=
 Greater Athens	71%	56%	+15
 Barcelona	94%	90%	+4
 Madrid	87%	86%	+1
 Malaga	97%	96%	+1
 Oviedo	95%	94%	+1
 Helsinki	91%	92%	-1
 Oulu	94%	96%	-2
 Bordeaux	94%	93%	+1
 Lille	86%	87%	-1
 Marseille	80%	75%	+5
 Paris	87%	88%	-1
 Rennes	95%	94%	+1
 Strasbourg	93%	91%	+2
 Greater Paris	83%	84%	-1
 Zagreb	94%	92%	+2
 Budapest	90%	84%	+6
 Miskolc	79%	73%	+6
 Reykjavik	96%	96%	=
 Bologna	90%	90%	=
 Napoli	75%	65%	+10
 Palermo	67%	71%	-4
 Roma	80%	80%	=
 Torino	85%	84%	+1
 Verona	93%	95%	-2
 Lefkosia	88%	86%	+2
 Vilnius	98%	93%	+5
 Luxembourg	96%	95%	+1
 Riga	89%	84%	+5
 Valletta	91%	88%	+3
 Amsterdam	94%	96%	-2
 Groningen	95%	97%	-2
 Rotterdam	93%	91%	+2
 Graz	96%	96%	=
 Wien	96%	95%	+1
 Oslo	99%	97%	+2
 Bialystok	96%	95%	+1
 Gdansk	96%	94%	+2
 Krakow	95%	95%	=
 Warszawa	93%	90%	+3
 Braga	97%	95%	+2
Lisboa	88%	92%	-4
Greater Lisbon	89%	91%	-2
Bucuresti	83%	82%	+1
Cluj Napoca	96%	96%	=
Piatra Neamt	93%	95%	-2
Malmo	96%	93%	+3
Stockholm	97%	96%	+1
Ljubljana	92%	90%	+2
Bratislava	90%	86%	+4
Kosice	93%	92%	+1
Ankara	83%	91%	-8
Antalya	92%	90%	+2
Diyarbakir	86%	82%	+4
Istanbul	65%	79%	-14
Belfast	98%	93%	+5
Cardiff	97%	95%	+2
Glasgow	95%	92%	+3
London	90%	87%	+3
Manchester	92%	92%	=
Newcastle	95%	94%	+1
Greater Manchester	92%	90%	+2
Geneva	94%	89%	+5
Zurich	99%	97%	+2

It is easy to find a job in [CITY NAME]
Total 'Agree'





























































	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	56%	46%	+10
 Brussel/Bruxelles	32%	30%	+2
 Liege	25%	27%	-2
 Burgas	42%	28%	+14
 Sofia	58%	40%	+18
 Ostrava	19%	12%	+7
 Praha	72%	63%	+9
 Aalborg	44%	31%	+13
 Kobenhavn	51%	37%	+14
 Berlin	36%	29%	+7
 Dortmund	25%	23%	+2
 Essen	28%	30%	-2
 Hamburg	52%	44%	+8
 Leipzig	38%	27%	+11
 Munchen	62%	58%	+4
 Rostock	28%	19%	+9
 Tallinn	44%	37%	+7
 Dublin	46%	22%	+24
 Athina	11%	5%	+6
 Irakleio	29%	15%	+14
 Greater Athens	10%	5%	+5
 Barcelona	17%	6%	+11
 Madrid	12%	12%	=
 Malaga	11%	4%	+7
 Oviedo	9%	6%	+3
 Helsinki	42%	53%	-11
 Oulu	24%	30%	-6
 Bordeaux	37%	34%	+3
 Lille	27%	34%	-7
 Marseille	26%	17%	+9
 Paris	49%	45%	+4
 Rennes	46%	38%	+8
 Strasbourg	41%	41%	=
 Greater Paris	45%	45%	=
 Zagreb	28%	17%	+11
 Budapest	33%	22%	+11
 Miskolc	12%	5%	+7
 Reykjavik	42%	32%	+10
 Bologna	24%	21%	+3
 Napoli	5%	2%	+3
 Palermo	3%	1%	+2
 Roma	12%	12%	=
 Torino	9%	7%	+2
 Verona	25%	21%	+4
 Lefkosia	25%	22%	+3
 Vilnius	51%	36%	+15
 Luxembourg	47%	45%	+2
 Riga	47%	35%	+12
 Valletta	20%	16%	+4
 Amsterdam	36%	43%	-7
 Groningen	25%	27%	-2
 Rotterdam	37%	36%	+1
 Graz	45%	47%	-2
 Wien	45%	48%	-3
 Oslo	59%	70%	-11
 Bialystok	12%	11%	+1
 Gdansk	44%	31%	+13
 Krakow	43%	27%	+16
 Warszawa	54%	48%	+6
 Braga	17%	9%	+8
Lisboa	17%	9%	+8
Greater Lisbon	14%	9%	+5
Bucuresti	48%	41%	+7
Cluj Napoca	67%	42%	+25
Piatra Neamt	21%	16%	+5
Malmo	41%	30%	+11
Stockholm	58%	53%	+5
Ljubljana	24%	22%	+2
Bratislava	62%	51%	+11
Kosice	19%	12%	+7
Ankara	43%	47%	-4
Antalya	51%	58%	-7
Diyarbakir	28%	27%	+1
Istanbul	46%	52%	-6
Belfast	39%	20%	+19
Cardiff	43%	32%	+11
Glasgow	37%	26%	+11
London	50%	34%	+16
Manchester	43%	31%	+12
Newcastle	32%	19%	+13
Greater Manchester	40%	26%	+14
Geneva	30%	26%	+4
Zurich	52%	55%	-3

The presence of foreigners is good for [CITY NAME]

Total 'Agree'





























































	FL419 May - Jun. 2015	FL366 Nov - Dec. 2012	Diff. 2015-2012
 Antwerpen	64%	58%	+6
 Brussel/Bruxelles	70%	67%	+3
 Liege	54%	46%	+8
 Burgas	87%	88%	-1
 Sofia	57%	74%	-17
 Ostrava	51%	58%	-7
 Praha	67%	66%	+1
 Aalborg	80%	76%	+4
 Kobenhavn	90%	89%	+1
 Berlin	80%	74%	+6
 Dortmund	76%	68%	+8
 Essen	73%	70%	+3
 Hamburg	86%	83%	+3
 Leipzig	74%	70%	+4
 Munchen	82%	83%	-1
 Rostock	77%	77%	=
 Tallinn	75%	81%	-6
 Dublin	89%	80%	+9
 Athina	41%	26%	+15
 Irakleio	65%	48%	+17
 Greater Athens	41%	26%	+15
 Barcelona	79%	74%	+5
 Madrid	75%	69%	+6
 Malaga	88%	83%	+5
 Oviedo	75%	67%	+8
 Helsinki	82%	86%	-4
 Oulu	71%	79%	-8
 Bordeaux	73%	70%	+3
 Lille	58%	61%	-3
 Marseille	55%	56%	-1
 Paris	78%	78%	=
 Rennes	69%	66%	+3
 Strasbourg	63%	69%	-6
 Greater Paris	71%	74%	-3
 Zagreb	89%	84%	+5
 Budapest	77%	80%	-3
 Miskolc	62%	67%	-5
 Reykjavik	89%	82%	+7
 Bologna	48%	56%	-8
 Napoli	54%	51%	+3
 Palermo	53%	63%	-10
 Roma	47%	55%	-8
 Torino	44%	50%	-6
 Verona	56%	61%	-5
 Lefkosia	54%	35%	+19
 Vilnius	87%	84%	+3
 Luxembourg	89%	89%	=
 Riga	61%	62%	-1
 Valletta	51%	58%	-7
 Amsterdam	81%	80%	+1
 Groningen	81%	85%	-4
 Rotterdam	73%	65%	+8
 Graz	74%	66%	+8
 Wien	74%	73%	+1
 Oslo	80%	88%	-8
 Bialystok	71%	76%	-5
 Gdansk	83%	85%	-2
 Krakow	80%	89%	-9
 Warszawa	70%	80%	-10
 Braga	87%	71%	+16
Lisboa	88%	81%	+7
Greater Lisbon	78%	69%	+9
Bucuresti	78%	83%	-5
Cluj Napoca	91%	91%	=
Piatra Neamt	82%	86%	-4
Malmo	75%	78%	-3
Stockholm	85%	88%	-3
Ljubljana	77%	88%	-11
Bratislava	66%	76%	-10
Kosice	67%	78%	-11
Ankara	45%	65%	-20
Antalya	75%	79%	-4
Diyarbakir	76%	81%	-5
Istanbul	43%	68%	-25
Belfast	83%	75%	+8
Cardiff	73%	68%	+5
Glasgow	76%	70%	+6
London	79%	72%	+7
Manchester	74%	67%	+7
Newcastle	71%	63%	+8
Greater Manchester	71%	63%	+8
Geneva	82%	74%	+8
Zurich	89%	81%	+8

Foreigners who live in [CITY NAME] are well integrated
Total 'Agree'





























































	FL419 May - Jun. 2015	FL366 Nov - Dec. 2012	Diff. 2015-2012
 Antwerpen	48%	39%	+9
 Brussel/Bruxelles	48%	48%	=
 Liege	46%	48%	-2
 Burgas	65%	65%	=
 Sofia	31%	49%	-18
 Ostrava	49%	47%	+2
 Praha	50%	50%	=
 Aalborg	52%	51%	+1
 Kobenhavn	58%	51%	+7
 Berlin	40%	30%	+10
 Dortmund	39%	36%	+3
 Essen	42%	39%	+3
 Hamburg	50%	49%	+1
 Leipzig	38%	41%	-3
 Munchen	58%	61%	-3
 Rostock	47%	53%	-6
 Tallinn	38%	41%	-3
 Dublin	56%	52%	+4
 Athina	20%	14%	+6
 Irakleio	49%	43%	+6
 Greater Athens	21%	15%	+6
 Barcelona	55%	50%	+5
 Madrid	51%	50%	+1
 Malaga	71%	64%	+7
 Oviedo	64%	59%	+5
 Helsinki	48%	44%	+4
 Oulu	54%	55%	-1
 Bordeaux	65%	60%	+5
 Lille	49%	56%	-7
 Marseille	49%	45%	+4
 Paris	52%	54%	-2
 Rennes	66%	64%	+2
 Strasbourg	55%	59%	-4
 Greater Paris	48%	50%	-2
 Zagreb	77%	68%	+9
 Budapest	66%	66%	=
 Miskolc	56%	59%	-3
 Reykjavik	62%	56%	+6
 Bologna	46%	54%	-8
 Napoli	49%	52%	-3
 Palermo	51%	60%	-9
 Roma	30%	40%	-10
 Torino	40%	49%	-9
 Verona	48%	55%	-7
 Lefkosia	44%	44%	=
 Vilnius	58%	54%	+4
 Luxembourg	67%	70%	-3
 Riga	45%	54%	-9
 Valletta	53%	55%	-2
 Amsterdam	49%	53%	-4
 Groningen	72%	71%	+1
 Rotterdam	52%	43%	+9
 Graz	51%	42%	+9
 Wien	44%	41%	+3
 Oslo	52%	49%	+3
 Bialystok	46%	42%	+4
 Gdansk	51%	51%	=
 Krakow	56%	55%	+1
 Warszawa	45%	44%	+1
 Braga	71%	64%	+7
Lisboa	65%	58%	+7
Greater Lisbon	64%	57%	+7
Bucuresti	60%	57%	+3
Cluj Napoca	73%	76%	-3
Piatra Neamt	68%	66%	+2
Malmo	31%	26%	+5
Stockholm	38%	38%	=
Ljubljana	68%	73%	-5
Bratislava	47%	50%	-3
Kosice	59%	63%	-4
Ankara	46%	62%	-16
Antalya	72%	75%	-3
Diyarbakir	69%	74%	-5
Istanbul	33%	61%	-28
Belfast	54%	59%	-5
Cardiff	68%	66%	+2
Glasgow	68%	66%	+2
London	65%	58%	+7
Manchester	60%	62%	-2
Newcastle	66%	64%	+2
Greater Manchester	63%	59%	+4
Geneva	69%	60%	+9
Zurich	72%	67%	+5

It is easy to find good housing at a reasonable price in [CITY NAME]





























































Total 'Agree'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	36%	25%	+11
 Brussel/Bruxelles	19%	17%	+2
 Liege	35%	27%	+8
 Burgas	49%	50%	-1
 Sofia	41%	39%	+2
 Ostrava	55%	45%	+10
 Praha	28%	25%	+3
 Aalborg	61%	62%	-1
 Kobenhavn	8%	15%	-7
 Berlin	10%	16%	-6
 Dortmund	39%	43%	-4
 Essen	32%	39%	-7
 Hamburg	6%	5%	+1
 Leipzig	50%	62%	-12
 Munchen	3%	4%	-1
 Rostock	22%	22%	=
 Tallinn	17%	18%	-1
 Dublin	12%	36%	-24
 Athina	62%	61%	+1
 Irakleio	59%	54%	+5
 Greater Athens	61%	55%	+6
 Barcelona	31%	28%	+3
 Madrid	37%	32%	+5
 Malaga	62%	63%	-1
 Oviedo	61%	65%	-4
 Helsinki	8%	8%	=
 Oulu	71%	65%	+6
 Bordeaux	25%	21%	+4
 Lille	26%	17%	+9
 Marseille	28%	19%	+9
 Paris	4%	4%	=
 Rennes	43%	28%	+15
 Strasbourg	28%	26%	+2
 Greater Paris	7%	5%	+2
 Zagreb	50%	33%	+17
 Budapest	33%	47%	-14
 Miskolc	52%	64%	-12
 Reykjavik	18%	21%	-3
 Bologna	23%	13%	+10
 Napoli	51%	40%	+11
 Palermo	53%	49%	+4
 Roma	19%	18%	+1
 Torino	42%	30%	+12
 Verona	43%	34%	+9
 Lefkosia	43%	35%	+8
 Vilnius	33%	25%	+8
 Luxembourg	13%	15%	-2
 Riga	23%	25%	-2
 Valletta	44%	36%	+8
 Amsterdam	10%	8%	+2
 Groningen	50%	47%	+3
 Rotterdam	34%	38%	-4
 Graz	20%	20%	=
 Wien	18%	18%	=
 Oslo	14%	8%	+6
 Bialystok	57%	56%	+1
 Gdansk	40%	37%	+3
 Krakow	33%	28%	+5
 Warszawa	24%	24%	=
 Braga	64%	65%	-1
Lisboa	14%	21%	-7
Greater Lisbon	30%	35%	-5
Bucuresti	42%	39%	+3
Cluj Napoca	44%	49%	-5
Piatra Neamt	60%	65%	-5
Malmo	32%	26%	+6
Stockholm	7%	10%	-3
Ljubljana	27%	15%	+12
Bratislava	14%	13%	+1
Kosice	31%	23%	+8
Ankara	45%	54%	-9
Antalya	45%	58%	-13
Diyarbakir	56%	54%	+2
Istanbul	19%	38%	-19
Belfast	60%	56%	+4
Cardiff	47%	43%	+4
Glasgow	47%	48%	-1
London	11%	12%	-1
Manchester	44%	43%	+1
Newcastle	60%	54%	+6
Greater Manchester	50%	48%	+2
Geneva	5%	3%	+2
Zurich	7%	6%	+1





























































The administrative services of [CITY NAME] help people efficiently
Total 'Agree'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	69%	72%	-3
 Brussel/Bruxelles	62%	60%	+2
 Liege	64%	64%	=
 Burgas	64%	61%	+3
 Sofia	44%	46%	-2
 Ostrava	49%	49%	=
 Praha	47%	33%	+14
 Aalborg	70%	72%	-2
 Kobenhavn	60%	63%	-3
 Berlin	31%	36%	-5
 Dortmund	50%	53%	-3
 Essen	44%	51%	-7
 Hamburg	49%	53%	-4
 Leipzig	51%	48%	+3
 Munchen	51%	62%	-11
 Rostock	52%	51%	+1
 Tallinn	39%	33%	+6
 Dublin	49%	42%	+7
 Athina	42%	31%	+11
 Irakleio	53%	48%	+5
 Greater Athens	40%	30%	+10
 Barcelona	52%	45%	+7
 Madrid	40%	38%	+2
 Malaga	49%	50%	-1
 Oviedo	54%	57%	-3
 Helsinki	58%	51%	+7
 Oulu	56%	61%	-5
 Bordeaux	61%	61%	=
 Lille	58%	68%	-10
 Marseille	46%	47%	-1
 Paris	52%	52%	=
 Rennes	65%	67%	-2
 Strasbourg	67%	68%	-1
 Greater Paris	54%	54%	=
 Zagreb	44%	34%	+10
 Budapest	59%	56%	+3
 Miskolc	56%	57%	-1
 Reykjavik	45%	38%	+7
 Bologna	56%	63%	-7
 Napoli	22%	19%	+3
 Palermo	19%	17%	+2
 Roma	27%	21%	+6
 Torino	41%	48%	-7
 Verona	60%	66%	-6
 Lefkosia	49%	54%	-5
 Vilnius	38%	32%	+6
 Luxembourg	80%	77%	+3
 Riga	45%	48%	-3
 Valletta	63%	66%	-3
 Amsterdam	57%	56%	+1
 Groningen	68%	70%	-2
 Rotterdam	60%	54%	+6
 Graz	67%	71%	-4
 Wien	67%	58%	+9
 Oslo	66%	56%	+10
 Bialystok	49%	48%	+1
 Gdansk	44%	41%	+3
 Krakow	43%	38%	+5
 Warszawa	36%	38%	-2
 Braga	62%	57%	+5
Lisboa	36%	39%	-3
Greater Lisbon	50%	53%	-3
Bucuresti	43%	35%	+8
Cluj Napoca	66%	68%	-2
Piatra Neamt	55%	65%	-10
Malmo	47%	56%	-9
Stockholm	54%	56%	-2
Ljubljana	53%	49%	+4
Bratislava	28%	28%	=
Kosice	40%	35%	+5
Ankara	54%	62%	-8
Antalya	63%	65%	-2
Diyarbakir	61%	60%	+1
Istanbul	51%	59%	-8
Belfast	71%	70%	+1
Cardiff	67%	68%	-1
Glasgow	66%	64%	+2
London	63%	56%	+7
Manchester	66%	69%	-3
Newcastle	66%	65%	+1
Greater Manchester	65%	64%	+1
Geneva	61%	62%	-1
Zurich	78%	72%	+6





























































I feel safe in [CITY NAME]
Total 'Agree'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	72%	64%	+8
 Brussel/Bruxelles	59%	53%	+6
 Liege	45%	40%	+5
 Burgas	76%	68%	+8
 Sofia	42%	43%	-1
 Ostrava	55%	50%	+5
 Praha	67%	67%	=
 Aalborg	96%	95%	+1
 Kobenhavn	95%	92%	+3
 Berlin	71%	64%	+7
 Dortmund	78%	79%	-1
 Essen	81%	75%	+6
 Hamburg	89%	86%	+3
 Leipzig	76%	79%	-3
 Munchen	96%	96%	=
 Rostock	90%	84%	+6
 Tallinn	88%	69%	+19
 Dublin	74%	62%	+12
 Athina	38%	19%	+19
 Irakleio	72%	66%	+6
 Greater Athens	36%	22%	+14
 Barcelona	81%	73%	+8
 Madrid	74%	68%	+6
 Malaga	87%	78%	+9
 Oviedo	96%	94%	+2
 Helsinki	93%	90%	+3
 Oulu	92%	94%	-2
 Bordeaux	85%	76%	+9
 Lille	59%	59%	=
 Marseille	48%	32%	+16
 Paris	74%	74%	=
 Rennes	76%	71%	+5
 Strasbourg	76%	73%	+3
 Greater Paris	67%	64%	+3
 Zagreb	89%	81%	+8
 Budapest	66%	57%	+9
 Miskolc	54%	53%	+1
 Reykjavik	92%	91%	+1
 Bologna	60%	69%	-9
 Napoli	54%	41%	+13
 Palermo	55%	64%	-9
 Roma	46%	55%	-9
 Torino	57%	61%	-4
 Verona	76%	78%	-2
 Lefkosia	70%	65%	+5
 Vilnius	80%	63%	+17
 Luxembourg	86%	91%	-5
 Riga	79%	64%	+15
 Valletta	79%	75%	+4
 Amsterdam	88%	84%	+4
 Groningen	95%	93%	+2
 Rotterdam	80%	72%	+8
 Graz	92%	87%	+5
 Wien	86%	88%	-2
 Oslo	89%	84%	+5
 Bialystok	91%	87%	+4
 Gdansk	86%	83%	+3
 Krakow	81%	81%	=
 Warszawa	83%	79%	+4
 Braga	89%	79%	+10
Lisboa	69%	60%	+9
Greater Lisbon	75%	66%	+9
Bucuresti	61%	52%	+9
Cluj Napoca	92%	90%	+2
Piatra Neamt	88%	86%	+2
Malmo	82%	75%	+7
Stockholm	94%	91%	+3
Ljubljana	91%	90%	+1
Bratislava	71%	61%	+10
Kosice	74%	61%	+13
Ankara	77%	84%	-7
Antalya	82%	81%	+1
Diyarbakir	72%	64%	+8
Istanbul	41%	50%	-9
Belfast	87%	83%	+4
Cardiff	85%	83%	+2
Glasgow	89%	78%	+11
London	81%	71%	+10
Manchester	80%	73%	+7
Newcastle	86%	84%	+2
Greater Manchester	79%	74%	+5
Geneva	79%	63%	+16
Zurich	97%	94%	+3





























































I feel safe in my neighborhood
Total 'Agree'

	FL419 May - Jun. 2015	FL366 Nov - Dec. 2012	Diff. 2015-2012
 Antwerpen	91%	78%	+13
 Brussel/Bruxelles	78%	73%	+5
 Liege	78%	70%	+8
 Burgas	74%	71%	+3
 Sofia	63%	60%	+3
 Ostrava	77%	68%	+9
 Praha	82%	79%	+3
 Aalborg	98%	97%	+1
 Kobenhavn	95%	95%	=
 Berlin	86%	87%	-1
 Dortmund	86%	87%	-1
 Essen	87%	88%	-1
 Hamburg	92%	91%	+1
 Leipzig	90%	87%	+3
 Munchen	96%	97%	-1
 Rostock	95%	91%	+4
 Tallinn	93%	80%	+13
 Dublin	89%	81%	+8
 Athina	56%	37%	+19
 Irakleio	75%	67%	+8
 Greater Athens	64%	53%	+11
 Barcelona	84%	84%	=
 Madrid	80%	80%	=
 Malaga	89%	82%	+7
 Oviedo	93%	92%	+1
 Helsinki	95%	95%	=
 Oulu	97%	95%	+2
 Bordeaux	90%	88%	+2
 Lille	77%	78%	-1
 Marseille	77%	67%	+10
 Paris	83%	83%	=
 Rennes	92%	90%	+2
 Strasbourg	85%	86%	-1
 Greater Paris	82%	82%	=
 Zagreb	94%	91%	+3
 Budapest	80%	73%	+7
 Miskolc	66%	66%	=
 Reykjavik	97%	95%	+2
 Bologna	64%	78%	-14
 Napoli	69%	65%	+4
 Palermo	72%	72%	=
 Roma	60%	67%	-7
 Torino	68%	75%	-7
 Verona	73%	81%	-8
 Lefkosia	75%	73%	+2
 Vilnius	80%	69%	+11
 Luxembourg	91%	91%	=
 Riga	78%	70%	+8
 Valletta	78%	77%	+1
 Amsterdam	92%	88%	+4
 Groningen	92%	92%	=
 Rotterdam	85%	81%	+4
 Graz	95%	91%	+4
 Wien	92%	89%	+3
 Oslo	98%	94%	+4
 Bialystok	92%	92%	=
 Gdansk	87%	87%	=
 Krakow	85%	85%	=
 Warszawa	90%	87%	+3
 Braga	90%	85%	+5
Lisboa	81%	76%	+5
Greater Lisbon	79%	76%	+3
Bucuresti	76%	69%	+7
Cluj Napoca	89%	89%	=
Piatra Neamt	88%	86%	+2
Malmo	93%	90%	+3
Stockholm	96%	96%	=
Ljubljana	92%	94%	-2
Bratislava	84%	77%	+7
Kosice	82%	76%	+6
Ankara	77%	80%	-3
Antalya	85%	82%	+3
Diyarbakir	79%	73%	+6
Istanbul	71%	74%	-3
Belfast	91%	88%	+3
Cardiff	89%	86%	+3
Glasgow	91%	83%	+8
London	86%	77%	+9
Manchester	84%	77%	+7
Newcastle	89%	86%	+3
Greater Manchester	87%	85%	+2
Geneva	89%	70%	+19
Zurich	98%	96%	+2





























































[CITY NAME] is committed to fight against climate change (e.g.: energy efficiency, green transport)

	Total 'Agree'		
	FL419 May - Jun. 2015	FL366 Nov - Dec. 2012	Diff. 2015-2012
 Antwerpen	57%	54%	+3
 Brussel/Bruxelles	49%	59%	-10
 Liege	51%	59%	-8
 Burgas	68%	59%	+9
 Sofia	46%	38%	+8
 Ostrava	55%	46%	+9
 Praha	40%	30%	+10
 Aalborg	49%	43%	+6
 Kobenhavn	57%	51%	+6
 Berlin	52%	52%	=
 Dortmund	53%	53%	=
 Essen	49%	54%	-5
 Hamburg	62%	66%	-4
 Leipzig	65%	65%	=
 Munchen	67%	70%	-3
 Rostock	68%	69%	-1
 Tallinn	53%	48%	+5
 Dublin	48%	50%	-2
 Athina	35%	36%	-1
 Irakleio	41%	46%	-5
 Greater Athens	40%	37%	+3
 Barcelona	54%	53%	+1
 Madrid	30%	37%	-7
 Malaga	58%	47%	+11
 Oviedo	55%	52%	+3
 Helsinki	62%	52%	+10
 Oulu	50%	45%	+5
 Bordeaux	82%	81%	+1
 Lille	64%	73%	-9
 Marseille	46%	41%	+5
 Paris	55%	56%	-1
 Rennes	76%	72%	+4
 Strasbourg	81%	81%	=
 Greater Paris	54%	58%	-4
 Zagreb	51%	36%	+15
 Budapest	55%	45%	+10
 Miskolc	62%	62%	=
 Reykjavik	39%	41%	-2
 Bologna	54%	56%	-2
 Napoli	41%	37%	+4
 Palermo	32%	30%	+2
 Roma	33%	28%	+5
 Torino	58%	57%	+1
 Verona	54%	49%	+5
 Lefkosia	45%	49%	-4
 Vilnius	62%	52%	+10
 Luxembourg	73%	77%	-4
 Riga	32%	34%	-2
 Valletta	43%	48%	-5
 Amsterdam	54%	49%	+5
 Groningen	65%	59%	+6
 Rotterdam	59%	55%	+4
 Graz	67%	54%	+13
 Wien	75%	63%	+12
 Oslo	62%	58%	+4
 Bialystok	62%	52%	+10
 Gdansk	49%	43%	+6
 Krakow	60%	39%	+21
 Warszawa	39%	31%	+8
 Braga	59%	59%	=
Lisboa	48%	57%	-9
Greater Lisbon	49%	56%	-7
Bucuresti	43%	44%	-1
Cluj Napoca	58%	60%	-2
Piatra Neamt	61%	67%	-6
Malmo	70%	68%	+2
Stockholm	65%	58%	+7
Ljubljana	66%	64%	+2
Bratislava	31%	33%	-2
Kosice	53%	49%	+4
Ankara	52%	62%	-10
Antalya	57%	63%	-6
Diyarbakir	64%	57%	+7
Istanbul	41%	58%	-17
Belfast	63%	59%	+4
Cardiff	64%	64%	=
Glasgow	67%	61%	+6
London	55%	61%	-6
Manchester	71%	70%	+1
Newcastle	65%	63%	+2
Greater Manchester	69%	64%	+5
Geneva	68%	68%	=
Zurich	73%	79%	-6





























































Generally speaking, most people in [CITY NAME] can be trusted
Total 'Agree'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	69%	63%	+6
 Brussel/Bruxelles	51%	42%	+9
 Liege	47%	44%	+3
 Burgas	60%	59%	+1
 Sofia	34%	39%	-5
 Ostrava	52%	46%	+6
 Praha	42%	39%	+3
 Aalborg	91%	92%	-1
 Kobenhavn	85%	86%	-1
 Berlin	66%	62%	+4
 Dortmund	70%	72%	-2
 Essen	68%	69%	-1
 Hamburg	80%	78%	+2
 Leipzig	81%	79%	+2
 Munchen	80%	82%	-2
 Rostock	82%	81%	+1
 Tallinn	55%	55%	=
 Dublin	74%	68%	+6
 Athina	34%	20%	+14
 Irakleio	59%	58%	+1
 Greater Athens	31%	23%	+8
 Barcelona	72%	70%	+2
 Madrid	70%	67%	+3
 Malaga	77%	72%	+5
 Oviedo	88%	89%	-1
 Helsinki	84%	86%	-2
 Oulu	92%	91%	+1
 Bordeaux	68%	59%	+9
 Lille	52%	55%	-3
 Marseille	40%	34%	+6
 Paris	49%	45%	+4
 Rennes	71%	66%	+5
 Strasbourg	67%	59%	+8
 Greater Paris	49%	45%	+4
 Zagreb	58%	51%	+7
 Budapest	38%	32%	+6
 Miskolc	35%	40%	-5
 Reykjavik	90%	81%	+9
 Bologna	62%	64%	-2
 Napoli	61%	53%	+8
 Palermo	59%	60%	-1
 Roma	47%	50%	-3
 Torino	50%	52%	-2
 Verona	68%	69%	-1
 Lefkosia	49%	51%	-2
 Vilnius	66%	52%	+14
 Luxembourg	78%	77%	+1
 Riga	50%	43%	+7
 Valletta	70%	68%	+2
 Amsterdam	66%	69%	-3
 Groningen	88%	90%	-2
 Rotterdam	67%	60%	+7
 Graz	87%	83%	+4
 Wien	73%	75%	-2
 Oslo	86%	81%	+5
 Bialystok	73%	70%	+3
 Gdansk	65%	62%	+3
 Krakow	62%	60%	+2
 Warszawa	45%	42%	+3
 Braga	78%	75%	+3
Lisboa	58%	51%	+7
Greater Lisbon	67%	59%	+8
Bucuresti	37%	31%	+6
Cluj Napoca	70%	75%	-5
Piatra Neamt	67%	69%	-2
Malmo	71%	69%	+2
Stockholm	83%	81%	+2
Ljubljana	65%	63%	+2
Bratislava	35%	35%	=
Kosice	54%	47%	+7
Ankara	57%	60%	-3
Antalya	47%	46%	+1
Diyarbakir	77%	70%	+7
Istanbul	26%	25%	+1
Belfast	79%	74%	+5
Cardiff	79%	74%	+5
Glasgow	85%	74%	+11
London	69%	55%	+14
Manchester	73%	66%	+7
Newcastle	78%	75%	+3
Greater Manchester	73%	70%	+3
Geneva	67%	59%	+8
Zurich	81%	78%	+3





























































Generally speaking, most people in my neighborhood can be trusted
Total 'Agree'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	88%	83%	+5
 Brussel/Bruxelles	73%	67%	+6
 Liege	80%	73%	+7
 Burgas	65%	66%	-1
 Sofia	65%	63%	+2
 Ostrava	71%	71%	=
 Praha	70%	70%	=
 Aalborg	94%	95%	-1
 Kobenhavn	91%	93%	-2
 Berlin	85%	85%	=
 Dortmund	88%	86%	+2
 Essen	82%	86%	-4
 Hamburg	86%	86%	=
 Leipzig	85%	88%	-3
 Munchen	89%	92%	-3
 Rostock	89%	89%	=
 Tallinn	79%	74%	+5
 Dublin	89%	82%	+7
 Athina	56%	51%	+5
 Irakleio	74%	70%	+4
 Greater Athens	63%	61%	+2
 Barcelona	84%	84%	=
 Madrid	79%	84%	-5
 Malaga	83%	80%	+3
 Oviedo	91%	89%	+2
 Helsinki	90%	91%	-1
 Oulu	95%	91%	+4
 Bordeaux	85%	80%	+5
 Lille	74%	73%	+1
 Marseille	73%	70%	+3
 Paris	74%	75%	-1
 Rennes	88%	82%	+6
 Strasbourg	80%	79%	+1
 Greater Paris	75%	75%	=
 Zagreb	78%	73%	+5
 Budapest	71%	66%	+5
 Miskolc	67%	67%	=
 Reykjavik	92%	92%	=
 Bologna	72%	82%	-10
 Napoli	70%	64%	+6
 Palermo	70%	70%	=
 Roma	68%	69%	-1
 Torino	66%	71%	-5
 Verona	76%	80%	-4
 Lefkosia	77%	72%	+5
 Vilnius	70%	63%	+7
 Luxembourg	87%	84%	+3
 Riga	56%	52%	+4
 Valletta	79%	79%	=
 Amsterdam	82%	80%	+2
 Groningen	88%	88%	=
 Rotterdam	82%	79%	+3
 Graz	92%	88%	+4
 Wien	86%	84%	+2
 Oslo	93%	91%	+2
 Bialystok	77%	78%	-1
 Gdansk	75%	69%	+6
 Krakow	71%	72%	-1
 Warszawa	69%	67%	+2
 Braga	84%	81%	+3
Lisboa	72%	74%	-2
Greater Lisbon	75%	80%	-5
Bucuresti	54%	46%	+8
Cluj Napoca	76%	69%	+7
Piatra Neamt	72%	69%	+3
Malmo	92%	90%	+2
Stockholm	94%	92%	+2
Ljubljana	81%	80%	+1
Bratislava	65%	62%	+3
Kosice	71%	65%	+6
Ankara	72%	74%	-2
Antalya	71%	73%	-2
Diyarbakir	75%	69%	+6
Istanbul	67%	62%	+5
Belfast	88%	82%	+6
Cardiff	84%	77%	+7
Glasgow	84%	78%	+6
London	76%	71%	+5
Manchester	75%	71%	+4
Newcastle	83%	83%	=
Greater Manchester	84%	79%	+5
Geneva	85%	76%	+9
Zurich	92%	89%	+3





























































Generally speaking, the public administration of [CITY NAME] can be trusted
Total 'Agree'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	70%	62%	+8
 Brussel/Bruxelles	69%	70%	-1
 Liege	71%	69%	+2
 Burgas	63%	62%	+1
 Sofia	45%	48%	-3
 Ostrava	51%	52%	-1
 Praha	36%	28%	+8
 Aalborg	79%	83%	-4
 Kobenhavn	74%	79%	-5
 Berlin	59%	57%	+2
 Dortmund	68%	63%	+5
 Essen	62%	69%	-7
 Hamburg	70%	69%	+1
 Leipzig	64%	58%	+6
 Munchen	77%	81%	-4
 Rostock	62%	62%	=
 Tallinn	47%	39%	+8
 Dublin	52%	42%	+10
 Athina	42%	35%	+7
 Irakleio	58%	50%	+8
 Greater Athens	44%	33%	+11
 Barcelona	49%	51%	-2
 Madrid	38%	38%	=
 Malaga	53%	49%	+4
 Oviedo	60%	57%	+3
 Helsinki	73%	77%	-4
 Oulu	72%	76%	-4
 Bordeaux	75%	77%	-2
 Lille	69%	74%	-5
 Marseille	57%	55%	+2
 Paris	63%	65%	-2
 Rennes	77%	75%	+2
 Strasbourg	77%	77%	=
 Greater Paris	64%	66%	-2
 Zagreb	46%	33%	+13
 Budapest	63%	55%	+8
 Miskolc	58%	59%	-1
 Reykjavik	60%	55%	+5
 Bologna	56%	67%	-11
 Napoli	29%	29%	=
 Palermo	27%	24%	+3
 Roma	26%	31%	-5
 Torino	48%	55%	-7
 Verona	57%	72%	-15
 Lefkosia	55%	58%	-3
 Vilnius	51%	45%	+6
 Luxembourg	87%	87%	=
 Riga	52%	51%	+1
 Valletta	67%	70%	-3
 Amsterdam	57%	59%	-2
 Groningen	67%	53%	+14
 Rotterdam	65%	59%	+6
 Graz	83%	77%	+6
 Wien	76%	69%	+7
 Oslo	80%	72%	+8
 Bialystok	62%	64%	-2
 Gdansk	60%	52%	+8
 Krakow	57%	50%	+7
 Warszawa	49%	52%	-3
 Braga	68%	63%	+5
Lisboa	45%	53%	-8
Greater Lisbon	59%	65%	-6
Bucuresti	42%	35%	+7
Cluj Napoca	65%	65%	=
Piatra Neamt	59%	63%	-4
Malmo	70%	72%	-2
Stockholm	77%	70%	+7
Ljubljana	59%	59%	=
Bratislava	27%	29%	-2
Kosice	44%	39%	+5
Ankara	57%	66%	-9
Antalya	66%	71%	-5
Diyarbakir	60%	63%	-3
Istanbul	50%	62%	-12
Belfast	67%	69%	-2
Cardiff	71%	68%	+3
Glasgow	70%	67%	+3
London	65%	61%	+4
Manchester	68%	67%	+1
Newcastle	70%	67%	+3
Greater Manchester	72%	65%	+7
Geneva	78%	76%	+2
Zurich	90%	87%	+3





























































Your personal job situation
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov - Dec. 2012	Diff. 2015-2012
 Antwerpen	73%	65%	+8
 Brussel/Bruxelles	77%	68%	+9
 Liege	76%	67%	+9
 Burgas	76%	66%	+10
 Sofia	71%	65%	+6
 Ostrava	65%	61%	+4
 Praha	65%	65%	=
 Aalborg	75%	75%	=
 Kobenhavn	78%	74%	+4
 Berlin	65%	61%	+4
 Dortmund	65%	63%	+2
 Essen	68%	62%	+6
 Hamburg	74%	69%	+5
 Leipzig	62%	62%	=
 Munchen	71%	68%	+3
 Rostock	66%	64%	+2
 Tallinn	67%	57%	+10
 Dublin	64%	59%	+5
 Athina	45%	34%	+11
 Irakleio	47%	38%	+9
 Greater Athens	45%	34%	+11
 Barcelona	64%	62%	+2
 Madrid	54%	56%	-2
 Malaga	58%	55%	+3
 Oviedo	68%	63%	+5
 Helsinki	72%	74%	-2
 Oulu	72%	75%	-3
 Bordeaux	76%	70%	+6
 Lille	71%	75%	-4
 Marseille	70%	74%	-4
 Paris	77%	76%	+1
 Rennes	78%	78%	=
 Strasbourg	76%	75%	+1
 Greater Paris	75%	77%	-2
 Zagreb	59%	57%	+2
 Budapest	49%	42%	+7
 Miskolc	44%	43%	+1
 Reykjavik	79%	75%	+4
 Bologna	59%	58%	+1
 Napoli	57%	47%	+10
 Palermo	58%	47%	+11
 Roma	61%	58%	+3
 Torino	51%	53%	-2
 Verona	66%	63%	+3
 Lefkosia	57%	64%	-7
 Vilnius	71%	60%	+11
 Luxembourg	71%	72%	-1
 Riga	76%	59%	+17
 Valletta	51%	36%	+15
 Amsterdam	68%	66%	+2
 Groningen	66%	64%	+2
 Rotterdam	62%	62%	=
 Graz	85%	75%	+10
 Wien	79%	73%	+6
 Oslo	75%	81%	-6
 Bialystok	76%	70%	+6
 Gdansk	72%	72%	=
 Krakow	70%	69%	+1
 Warszawa	71%	72%	-1
 Braga	64%	61%	+3
Lisboa	61%	51%	+10
Greater Lisbon	61%	55%	+6
Bucuresti	51%	60%	-9
Cluj Napoca	67%	58%	+9
Piatra Neamt	49%	51%	-2
Malmo	73%	69%	+4
Stockholm	70%	70%	=
Ljubljana	57%	59%	-2
Bratislava	69%	58%	+11
Kosice	63%	52%	+11
Ankara	64%	57%	+7
Antalya	65%	60%	+5
Diyarbakir	54%	57%	-3
Istanbul	67%	56%	+11
Belfast	67%	61%	+6
Cardiff	68%	66%	+2
Glasgow	64%	62%	+2
London	71%	62%	+9
Manchester	64%	58%	+6
Newcastle	69%	62%	+7
Greater Manchester	67%	63%	+4
Geneva	76%	69%	+7
Zurich	83%	80%	+3





























































The financial situation of your household
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	88%	79%	+9
 Brussel/Bruxelles	71%	64%	+7
 Liege	72%	66%	+6
 Burgas	62%	57%	+5
 Sofia	64%	51%	+13
 Ostrava	75%	64%	+11
 Praha	79%	68%	+11
 Aalborg	91%	91%	=
 Kobenhavn	88%	87%	+1
 Berlin	76%	74%	+2
 Dortmund	86%	81%	+5
 Essen	87%	83%	+4
 Hamburg	82%	80%	+2
 Leipzig	81%	77%	+4
 Munchen	83%	86%	-3
 Rostock	84%	79%	+5
 Tallinn	75%	60%	+15
 Dublin	76%	67%	+9
 Athina	33%	24%	+9
 Irakleio	40%	32%	+8
 Greater Athens	36%	27%	+9
 Barcelona	65%	63%	+2
 Madrid	62%	57%	+5
 Malaga	64%	55%	+9
 Oviedo	73%	72%	+1
 Helsinki	86%	86%	=
 Oulu	86%	84%	+2
 Bordeaux	73%	67%	+6
 Lille	68%	70%	-2
 Marseille	67%	69%	-2
 Paris	76%	70%	+6
 Rennes	75%	71%	+4
 Strasbourg	70%	72%	-2
 Greater Paris	71%	69%	+2
 Zagreb	58%	47%	+11
 Budapest	58%	42%	+16
 Miskolc	49%	40%	+9
 Reykjavik	74%	72%	+2
 Bologna	65%	70%	-5
 Napoli	60%	50%	+10
 Palermo	57%	55%	+2
 Roma	63%	61%	+2
 Torino	58%	62%	-4
 Verona	75%	74%	+1
 Lefkosia	63%	63%	=
 Vilnius	70%	54%	+16
 Luxembourg	87%	90%	-3
 Riga	63%	44%	+19
 Valletta	75%	54%	+21
 Amsterdam	78%	80%	-2
 Groningen	81%	80%	+1
 Rotterdam	77%	81%	-4
 Graz	86%	85%	+1
 Wien	85%	80%	+5
 Oslo	91%	89%	+2
 Bialystok	70%	65%	+5
 Gdansk	73%	70%	+3
 Krakow	70%	64%	+6
 Warszawa	71%	65%	+6
 Braga	57%	50%	+7
Lisboa	49%	38%	+11
Greater Lisbon	53%	45%	+8
Bucuresti	64%	63%	+1
Cluj Napoca	78%	71%	+7
Piatra Neamt	65%	64%	+1
Malmo	89%	87%	+2
Stockholm	90%	90%	=
Ljubljana	71%	69%	+2
Bratislava	68%	55%	+13
Kosice	63%	54%	+9
Ankara	66%	72%	-6
Antalya	73%	70%	+3
Diyarbakir	63%	68%	-5
Istanbul	70%	72%	-2
Belfast	84%	77%	+7
Cardiff	83%	79%	+4
Glasgow	83%	76%	+7
London	82%	73%	+9
Manchester	78%	71%	+7
Newcastle	84%	76%	+8
Greater Manchester	81%	74%	+7
Geneva	82%	80%	+2
Zurich	92%	89%	+3

The life you lead
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov - Dec. 2012	Diff. 2015-2012
 Antwerpen	97%	91%	+6
 Brussel/Bruxelles	88%	84%	+4
 Liege	83%	84%	-1
 Burgas	82%	77%	+5
 Sofia	80%	76%	+4
 Ostrava	89%	88%	+1
 Praha	88%	88%	=
 Aalborg	96%	96%	=
 Kobenhavn	95%	97%	-2
 Berlin	91%	92%	-1
 Dortmund	92%	93%	-1
 Essen	93%	94%	-1
 Hamburg	93%	95%	-2
 Leipzig	94%	91%	+3
 Munchen	95%	94%	+1
 Rostock	94%	93%	+1
 Tallinn	90%	83%	+7
 Dublin	95%	91%	+4
 Athina	60%	45%	+15
 Irakleio	66%	57%	+9
 Greater Athens	62%	50%	+12
 Barcelona	85%	89%	-4
 Madrid	84%	85%	-1
 Malaga	87%	84%	+3
 Oviedo	90%	87%	+3
 Helsinki	96%	97%	-1
 Oulu	96%	96%	=
 Bordeaux	89%	87%	+2
 Lille	90%	88%	+2
 Marseille	86%	86%	=
 Paris	88%	89%	-1
 Rennes	91%	91%	=
 Strasbourg	92%	91%	+1
 Greater Paris	87%	89%	-2
 Zagreb	84%	81%	+3
 Budapest	72%	61%	+11
 Miskolc	67%	61%	+6
 Reykjavik	97%	97%	=
 Bologna	81%	86%	-5
 Napoli	77%	72%	+5
 Palermo	75%	71%	+4
 Roma	81%	79%	+2
 Torino	78%	83%	-5
 Verona	89%	88%	+1
 Lefkosia	83%	79%	+4
 Vilnius	89%	77%	+12
 Luxembourg	95%	94%	+1
 Riga	87%	79%	+8
 Valletta	86%	75%	+11
 Amsterdam	93%	93%	=
 Groningen	91%	96%	-5
 Rotterdam	93%	92%	+1
 Graz	97%	95%	+2
 Wien	95%	95%	=
 Oslo	98%	96%	+2
 Bialystok	91%	89%	+2
 Gdansk	92%	91%	+1
 Krakow	91%	88%	+3
 Warszawa	90%	90%	=
 Braga	81%	78%	+3
Lisboa	76%	70%	+6
Greater Lisbon	77%	72%	+5
Bucuresti	77%	75%	+2
Cluj Napoca	88%	81%	+7
Piatra Neamt	78%	76%	+2
Malmo	96%	94%	+2
Stockholm	95%	95%	=
Ljubljana	89%	91%	-2
Bratislava	86%	85%	+1
Kosice	87%	87%	=
Ankara	76%	78%	-2
Antalya	80%	80%	=
Diyarbakir	76%	75%	+1
Istanbul	75%	80%	-5
Belfast	95%	92%	+3
Cardiff	93%	93%	=
Glasgow	93%	91%	+2
London	93%	89%	+4
Manchester	90%	89%	+1
Newcastle	93%	92%	+1
Greater Manchester	92%	90%	+2
Geneva	91%	91%	=
Zurich	98%	97%	+1

The place where you live
Total 'Satisfied'

	FL419 May - Jun. 2015	FL366 Nov.-Dec. 2012	Diff. 2015-2012
 Antwerpen	96%	93%	+3
 Brussel/Bruxelles	89%	84%	+5
 Liege	91%	89%	+2
 Burgas	92%	92%	=
 Sofia	91%	91%	=
 Ostrava	93%	87%	+6
 Praha	93%	93%	=
 Aalborg	98%	97%	+1
 Kobenhavn	96%	95%	+1
 Berlin	94%	95%	-1
 Dortmund	92%	94%	-2
 Essen	93%	93%	=
 Hamburg	96%	95%	+1
 Leipzig	96%	97%	-1
 Munchen	96%	97%	-1
 Rostock	94%	97%	-3
 Tallinn	96%	91%	+5
 Dublin	95%	92%	+3
 Athina	63%	56%	+7
 Irakleio	81%	78%	+3
 Greater Athens	76%	72%	+4
 Barcelona	90%	93%	-3
 Madrid	91%	87%	+4
 Malaga	93%	94%	-1
 Oviedo	96%	97%	-1
 Helsinki	97%	97%	=
 Oulu	97%	96%	+1
 Bordeaux	90%	90%	=
 Lille	90%	89%	+1
 Marseille	88%	85%	+3
 Paris	91%	88%	+3
 Rennes	95%	94%	+1
 Strasbourg	96%	92%	+4
 Greater Paris	88%	87%	+1
 Zagreb	92%	91%	+1
 Budapest	91%	85%	+6
 Miskolc	83%	79%	+4
 Reykjavik	95%	98%	-3
 Bologna	88%	92%	-4
 Napoli	77%	74%	+3
 Palermo	76%	77%	-1
 Roma	84%	86%	-2
 Torino	87%	89%	-2
 Verona	93%	92%	+1
 Lefkosia	90%	86%	+4
 Vilnius	90%	88%	+2
 Luxembourg	95%	96%	-1
 Riga	91%	89%	+2
 Valletta	91%	92%	-1
 Amsterdam	89%	92%	-3
 Groningen	95%	95%	=
 Rotterdam	93%	91%	+2
 Graz	96%	94%	+2
 Wien	96%	94%	+2
 Oslo	98%	96%	+2
 Bialystok	96%	94%	+2
 Gdansk	94%	92%	+2
 Krakow	94%	93%	+1
 Warszawa	94%	93%	+1
 Braga	94%	91%	+3
Lisboa	90%	90%	=
Greater Lisbon	88%	90%	-2
Bucuresti	81%	81%	=
Cluj Napoca	93%	89%	+4
Piatra Neamt	89%	90%	-1
Malmo	96%	96%	=
Stockholm	97%	97%	=
Ljubljana	94%	95%	-1
Bratislava	94%	89%	+5
Kosice	93%	90%	+3
Ankara	81%	85%	-4
Antalya	89%	89%	=
Diyarbakir	85%	80%	+5
Istanbul	78%	81%	-3
Belfast	95%	92%	+3
Cardiff	94%	92%	+2
Glasgow	94%	92%	+2
London	92%	87%	+5
Manchester	91%	87%	+4
Newcastle	94%	93%	+1
Greater Manchester	93%	92%	+1
Geneva	96%	91%	+5
Zurich	99%	97%	+2

TECHNICAL SPECIFICATIONS

FLASH EUROBAROMETER 419

"Quality of Life in European Cities 2015"

TECHNICAL SPECIFICATIONS

Between the 21st of May and the 9th of June 2015, TNS Political & Social, a consortium created between TNS political & social, TNS UK and TNS opinion, carried out the survey FLASH EUROBAROMETER 419 about "Quality of Life in European Cities 2015".

This survey has been requested by the EUROPEAN COMMISSION, Directorate-General for Regional and Urban Policy. It is a "Level A" survey among the general public survey co-ordinated by the Directorate-General for Communication ('Strategy, Corporate Communication Actions and Eurobarometer' Unit).

The FLASH EUROBAROMETER 419 covers the population of the respective nationalities of the European Union Member States, resident in a selection of cities in the 28 Member States. We also surveyed in Turkey, Iceland, Norway and Switzerland. In each country targeted respondents were people aged 15 years and over. All in all interviews were carried out in 79 cities. Interviews were also carried out in the surroundings of Athens, Lisbon, Paris and Manchester¹. The survey covers the national population of citizens as well as the population of citizens of all the European Union Member States that are residents in these 32 countries and have a sufficient command of the national languages to answer the questionnaire. All interviews were carried using the TNS e-Call center (our centralized CATI system). In every country respondents were called both on fixed lines and mobile phones. The basic sample design applied in all countries is multi-stage random (probability). In each household, the respondent was drawn at random following the "last birthday rule".

TNS have developed their own RDD sample generation capabilities based on using contact telephone numbers from responders to random probability or random location face to face surveys, such as Eurobarometer, as seed numbers. The approach works because the seed number identifies a working block of telephone numbers and reduces the volume of numbers generated that will be ineffective. The seed numbers are stratified by NUTS2 region and urbanisation to approximate a geographically representative sample. From each seed number the required sample of numbers are generated by randomly replacing the last two digits. The sample is then screened against business databases in order to exclude as many of these numbers as possible before going into field. This approach provides a consistent approach across all countries.

¹ The list of the cities included in the survey can be found on pages TS3 and TS4

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

Statistical Margins due to the sampling process (at the 95% level of confidence)											
<i>various sample sizes are in rows</i>						<i>various observed results are in columns</i>					
	5%	10%	15%	20%	25%	30%	35%	40%	45%	50%	
	95%	90%	85%	80%	75%	70%	65%	60%	55%	50%	
N=50	6,0	8,3	9,9	11,1	12,0	12,7	13,2	13,6	13,8	13,9	N=50
N=500	1,9	2,6	3,1	3,5	3,8	4,0	4,2	4,3	4,4	4,4	N=500
N=1000	1,4	1,9	2,2	2,5	2,7	2,8	3,0	3,0	3,1	3,1	N=1000
N=1500	1,1	1,5	1,8	2,0	2,2	2,3	2,4	2,5	2,5	2,5	N=1500
N=2000	1,0	1,3	1,6	1,8	1,9	2,0	2,1	2,1	2,2	2,2	N=2000
N=3000	0,8	1,1	1,3	1,4	1,5	1,6	1,7	1,8	1,8	1,8	N=3000
N=4000	0,7	0,9	1,1	1,2	1,3	1,4	1,5	1,5	1,5	1,5	N=4000
N=5000	0,6	0,8	1,0	1,1	1,2	1,3	1,3	1,4	1,4	1,4	N=5000
N=6000	0,6	0,8	0,9	1,0	1,1	1,2	1,2	1,2	1,3	1,3	N=6000
N=7000	0,5	0,7	0,8	0,9	1,0	1,1	1,1	1,1	1,2	1,2	N=7000
N=7500	0,5	0,7	0,8	0,9	1,0	1,0	1,1	1,1	1,1	1,1	N=7500
N=8000	0,5	0,7	0,8	0,9	0,9	1,0	1,0	1,1	1,1	1,1	N=8000
N=9000	0,5	0,6	0,7	0,8	0,9	0,9	1,0	1,0	1,0	1,0	N=9000
N=10000	0,4	0,6	0,7	0,8	0,8	0,9	0,9	1,0	1,0	1,0	N=10000
N=11000	0,4	0,6	0,7	0,7	0,8	0,9	0,9	0,9	0,9	0,9	N=11000
N=12000	0,4	0,5	0,6	0,7	0,8	0,8	0,9	0,9	0,9	0,9	N=12000
N=13000	0,4	0,5	0,6	0,7	0,7	0,8	0,8	0,8	0,9	0,9	N=13000
N=14000	0,4	0,5	0,6	0,7	0,7	0,8	0,8	0,8	0,8	0,8	N=14000
N=15000	0,3	0,5	0,6	0,6	0,7	0,7	0,8	0,8	0,8	0,8	N=15000
	5%	10%	15%	20%	25%	30%	35%	40%	45%	50%	
	95%	90%	85%	80%	75%	70%	65%	60%	55%	50%	

ABBR.	COUNTRIES	INSTITUTES	CITIES	N°	FIELDWORK	POPULATION	
			COVERED	INTERVIEWS	DATES	15+	
BE	Belgium	TNS Dimarso	Brussel/Bruxelles	501	21/05/2015	09/06/2015	916,829
			Antwerpen	505			408,643
			Liege	505			164,178
BG	Bulgaria	TNS BBSS	Burgas	499	21/05/2015	03/06/2015	172,826
			Sofia	502			1,055,205
CZ	Czech Rep.	TNS Aisa s.r.o	Ostrava	500	21/05/2015	05/06/2015	282,958
			Praha	503			1,077,005
DK	Denmark	TNS Gallup A/S	Aalborg	501	21/05/2015	02/06/2015	168,728
			Kobenhavn	504			464,858
DE	Germany	TNS Deutschland	Berlin	501	21/05/2015	09/06/2015	3,035,226
			Dortmund	503			504,580
			Essen	500			502,706
			Hamburg	501			1,557,324
			Leipzig	504			463,164
			Munchen	500			1,181,758
			Rostock	501			181,582
EE	Estonia	TNS Emor	Tallinn	500	21/05/2015	26/05/2015	336,683
IE	Ireland	IMS Millward Brown	Dublin	500	21/05/2015	03/06/2015	1028000
EL	Greece	TNS ICAP	Athina	500	21/05/2015	09/06/2015	659664
			Irakleio	501			109358
			Athens surroundings	301			1788771
ES	Spain	TNS Demoscopia S.A	Barcelona	500	21/05/2015	09/06/2015	1418437
			Madrid	500			2825353
			Malaga	501			477216
			Oviedo	500			199122
FR	France	TNS Sofres	Bordeaux	501	21/05/2015	09/06/2015	576992
			Lille	500			858717
			Marseille	500			827797
			Paris	501			1844243
			Rennes	502			311932
			Strasbourg	502			375076
			Paris surroundings	300			3398718
HR	Croatia	HENDAL	Zagreb	501	21/05/2015	08/06/2015	652959
IT	Italy	TNS ITALIA	Bologna	501	21/05/2015	09/06/2015	338268
			Napoli	501			807815
			Palermo	502			553944
			Roma	500			2384127
			Torino	500			796671
			Verona	502			229841
CY	Rep. of Cyprus	CYMAR	Lefkosia	500	21/05/2015	09/06/2015	204179
LV	Latvia	TNS Latvia	Riga	501	21/05/2015	09/06/2015	423118
LT	Lithuania	TNS LT	Vilnius	500	21/05/2015	27/05/2015	453866
LU	Luxembourg	TNS Dimarso	Luxembourg	501	21/05/2015	09/06/2015	86022

ABBR.	COUNTRIES	INSTITUTES	CITIES	N°	FIELDWORK	POPULATION	
			COVERED	INTERVIEWS	DATES	15+	
HU	Hungary	TNS Hoffmann Kft	Budapest	502	21/05/2015	08/06/2015	1550299
			Miskolc	498			156230
MT	Malta	MISCO International Ltd	Valletta	510	21/05/2015	28/05/2015	5479
NL	Netherlands	TNS NIPO	Amsterdam	503	21/05/2015	09/06/2015	661407
			Groningen	500			165697
			Rotterdam	501			515039
AT	Austria	TNS Austria	Graz	501	21/05/2015	03/06/2015	231347
			Wien	500			1484966
PL	Poland	TNS OBOP	Bialystok	503	21/05/2015	09/06/2015	255280
			Gdansk	500			395271
			Krakow	500			660046
			Warszawa	500			1502571
PT	Portugal	TNS EUROTESTE	Braga	503	21/05/2015	08/06/2015	151827
			Lisboa	500			477239
			Lisbon				1112765
			surroundings	297			
RO	Romania	TNS CSOP	Bucureşti	501	21/05/2015	09/06/2015	1718888
			Cluj-Napoca	501			276407
			Piatra Neamţ	500			94807
SI	Slovenia	RM PLUS	Ljubljana	509	21/05/2015	26/05/2015	236011
SK	Slovakia	TNS AISA Slovakia	Bratislava	500	21/05/2015	09/06/2015	378952
			Kosice	501			199308
FI	Finland	TNS Gallup Oy	Helsinki	500	21/05/2015	03/06/2015	514611
			Oulu	500			119381
SE	Sweden	TNS SIFO	Malmö	500	21/05/2015	09/06/2015	252829
			Stockholm	503			722386
UK	United Kingdom	TNS UK	Belfast	500	21/05/2015	08/06/2015	221712
			Cardiff	502			246018
			Glasgow	501			478574
			London	500			5807285
			Manchester	502			315244
			Newcastle	502			651539
			Manchester surroundings	303			1674471
TR	Turkey	TNS PIAR	Ankara	500	21/05/2015	09/06/2015	3812302
			Antalya	501			1563934
			Diyarbakir	501			1003390
			Istanbul	501			10420392
IS	Iceland	Capacent ehf	Reykjavik	502	21/05/2015	08/06/2015	161857
NO	Norway	TNS Gallup AS	Oslo	500	21/05/2015	09/06/2015	491181
CH	Switzerland	Isopublic	Geneva	502	21/05/2015	09/06/2015	162896
			Zurich	500			329132

COMMUNES INCLUDED

Country	Commune name	Urban City
Austria	Wien	Wien
	Graz	Graz
Belgium	Antwerpen Centrum	Antwerpen
	Antwerpen Centrum	Antwerpen
	Kiel	Antwerpen
	Luchtbal	Antwerpen
	Berendrecht	Antwerpen
	Lillo	Antwerpen
	Zandvliet	Antwerpen
	Linkeroever	Antwerpen
	Antwerpen Noord - Dam Seefhoek	Antwerpen
	Deurne	Antwerpen
	Borgerhout	Antwerpen
	Merksem	Antwerpen
	Ekeren	Antwerpen
	Berchem	Antwerpen
	Wilrijk	Antwerpen
	Hoboken	Antwerpen
	Saint-Gilles / Sint-Gillis	Bruxelles / Brussel
	Laeken	Bruxelles / Brussel
	Berchem-Sainte-Agathe / Sint-Agatha-Berchem	Bruxelles / Brussel
	Woluwe-Saint-Lambert / Sint-Lambrechts-Woluwe	Bruxelles / Brussel
	Koekelberg	Bruxelles / Brussel
	Jette	Bruxelles / Brussel
	Ixelles / Elsene	Bruxelles / Brussel
	Anderlecht	Bruxelles / Brussel
	Uccle / Ukkel	Bruxelles / Brussel
	Schaerbeek / Schaarbeek	Bruxelles / Brussel
	Forest / Vorst	Bruxelles / Brussel
	Bruxelles / Brussel	Bruxelles / Brussel
	Saint-Josse-ten-Noode / Sint-Joost-ten-Node	Bruxelles / Brussel
	Etterbeek	Bruxelles / Brussel
	Auderghem / Oudergem	Bruxelles / Brussel
	Ganshoren	Bruxelles / Brussel
	Watermael-Boitsfort / Watermaal-Bosvoorde	Bruxelles / Brussel
	Woluwe-Saint-Pierre / Sint-Pieters-Woluwe	Bruxelles / Brussel
	Molenbeek-Saint-Jean / Sint-Jans-Molenbeek	Bruxelles / Brussel
	Evere	Bruxelles / Brussel
	Liège / Luik	Liege
	Liège / Luik	Liege
	Herstal	Liege
	Saint-Nicolas	Liege
	Seraing	Liege
	Fléron	Liege
	Beyne-Heusay	Liege
	Ans	Liege
	Angleur	Liege
	Bressoux	Liege
	Chênée	Liege
Glain	Liege	
Grivegnée	Liege	
Jupille-sur-Meuse	Liege	
Rocourt	Liege	
Wandre	Liege	
Bulgaria	София	Sofia
	Бургас	Burgas
Switzerland	Genève	Genève
	Zürich	Zürich
Cyprus	Λευκωσία	Lefkosia
	Άγιος Δομέτιος	Lefkosia
	Έγκωμη Λευκωσίας	Lefkosia
	Στρόβολος	Lefkosia
	Αγλαντζιά ή Αγλαγγιά	Lefkosia
	Λακατάμεια	Lefkosia
	Συνοικισμός Ανθούπολης	Lefkosia
	Λατσιά ή Λακκιά	Lefkosia
Γέρι	Lefkosia	
Czech Republic	Praha	Praha
	Ostrava	Ostrava
Germany	Berlin, Stadt	Berlin
	Hamburg, Freie und Hansestadt	Hamburg

Country	Commune name	Urban City
Germany	München, Landeshauptstadt	Munchen
	Essen, Stadt	Essen
	Leipzig, Stadt	Leipzig
	Dortmund, Stadt	Dortmund
Denmark	Rostock, Hansestadt	Rostock
	Aalborg	Aalborg
Estonia	København	Kobenhavn
	Tallinn	Tallinn
Greece	Τ.Δ.Αθηναίων	Athina
	Ηράκλειο	Irakleio
	Τ.Δ.Χαϊδαρίου	Athens surroundings
	Τ.Δ.Πειραιώς	Athens surroundings
	Τ.Δ.Δάφνης	Athens surroundings
	Τ.Δ.Νέας Ιωνίας	Athens surroundings
	Τ.Δ.Καματερού	Athens surroundings
	Τ.Δ.Βριλησίων	Athens surroundings
	Τ.Δ.Νέας Πεντέλης	Athens surroundings
	Τ.Δ.Αγίων Αναργύρων	Athens surroundings
	Τ.Δ.Βύρωνος	Athens surroundings
	Τ.Δ.Ηλιούπολης	Athens surroundings
	Τ.Δ.Φιλοθέης	Athens surroundings
	Τ.Δ.Νέας Φιλαδέλφειας	Athens surroundings
	Τ.Δ.Γλυφάδας	Athens surroundings
	Τ.Δ.Ζωγράφου	Athens surroundings
	Τ.Δ.Χαλανδρίου	Athens surroundings
	Τ.Δ.Νέας Σμύρνης	Athens surroundings
	Τ.Δ.Περιστερίου	Athens surroundings
	Τ.Δ.Λυκοβρύσεως	Athens surroundings
	Τ.Δ.Αγίας Βαρβάρας	Athens surroundings
	Τ.Δ.Νέας Ερυθραίας	Athens surroundings
	Τ.Δ.Αιγάλεω	Athens surroundings
	Τ.Δ.Μελισίων	Athens surroundings
	Τ.Δ.Χολαργού	Athens surroundings
	Τ.Δ.Νέου Ψυχικού	Athens surroundings
	Τ.Δ.Παπάγου	Athens surroundings
	Τ.Δ.Μοσχάτου	Athens surroundings
	Τ.Δ.Ηρακλείου	Athens surroundings
	Τ.Δ.Κηφισιάς	Athens surroundings
	Τ.Δ.Ιλίου (Νέων Λιοσίων)	Athens surroundings
	Τ.Δ.Πετρούπολης	Athens surroundings
	Τ.Δ.Πεντέλης	Athens surroundings
	Τ.Δ.Αργυρούπολης	Athens surroundings
	Τ.Δ.Αγίας Παρασκευής	Athens surroundings
	Τ.Δ.Νέας Χαλκηδόνος	Athens surroundings
Τ.Δ.Γαλασίου	Athens surroundings	
Τ.Δ.Παλαιού Φαλήρου	Athens surroundings	
Τ.Δ.Αγίου Δημητρίου	Athens surroundings	
Τ.Δ.Υμηττού	Athens surroundings	
Τ.Δ.Αλίμου	Athens surroundings	
Τ.Δ.Μεταμορφώσεως	Athens surroundings	
Τ.Δ.Εκάλης	Athens surroundings	
Τ.Δ.Ελληνικού	Athens surroundings	
Τ.Δ.Καισαριανής	Athens surroundings	
Τ.Δ.Ψυχικού	Athens surroundings	
Τ.Δ.Καλλιθέας	Athens surroundings	
Τ.Δ.Αμαρουσίου	Athens surroundings	
Τ.Δ.Πεύκης	Athens surroundings	
Τ.Δ.Ταύρου	Athens surroundings	
Spain	Barcelona	Barcelona
	Madrid	Madrid
	Málaga	Malaga
	Oviedo	Oviedo
Finland	Helsinki	Helsinki
	Oulu	Oulu
France	Allauch	Marseille
	Carry-le-Rouet	Marseille
	Cassis	Marseille
	Ceyreste	Marseille
	Châteauneuf-les-Martigues	Marseille
	La Ciotat	Marseille
Ensuès-la-Redonne	Marseille	

Country	Commune name	Urban City
France	Gémenos	Marseille
	Gignac-la-Nerthe	Marseille
	Marignane	Marseille
	Marseille	Marseille
	Plan-de-Cuques	Marseille
	Roquefort-la-Bédoule	Marseille
	Le Rove	Marseille
	Saint-Victoret	Marseille
	Sausset-les-Pins	Marseille
	Septèmes-les-Vallons	Marseille
	Carnoux-en-Provence	Marseille
	Ambarès-et-Lagrave	Bordeaux
	Ambès	Bordeaux
	Artigues-près-Bordeaux	Bordeaux
	Bassens	Bordeaux
	Bègles	Bordeaux
	Blanquefort	Bordeaux
	Bordeaux	Bordeaux
	Bouliac	Bordeaux
	Le Bouscat	Bordeaux
	Bruges	Bordeaux
	Carbon-Blanc	Bordeaux
	Cenon	Bordeaux
	Eysines	Bordeaux
	Floirac	Bordeaux
	Gradignan	Bordeaux
	Le Haillan	Bordeaux
	Lormont	Bordeaux
	Mérignac	Bordeaux
	Parempuyre	Bordeaux
	Pessac	Bordeaux
	Saint-Aubin-de-Médoc	Bordeaux
	Saint-Louis-de-Montferrand	Bordeaux
	Saint-Médard-en-Jalles	Bordeaux
	Saint-Vincent-de-Paul	Bordeaux
	Le Taillan-Médoc	Bordeaux
	Talence	Bordeaux
	Villenave-d'Ornon	Bordeaux
	Acigné	Rennes
	Betton	Rennes
	Bourgbarré	Rennes
	Brécé	Rennes
	Bruz	Rennes
	Cesson-Sévigné	Rennes
	Chantepie	Rennes
	La Chapelle-des-Fougeretz	Rennes
	La Chapelle-Thouarault	Rennes
	Chartres-de-Bretagne	Rennes
	Chavagne	Rennes
	Chevaigné	Rennes
	Cintré	Rennes
	Clayes	Rennes
Corps-Nuds	Rennes	
Gévezé	Rennes	
L' Hermitage	Rennes	
Montgermont	Rennes	
Mordelles	Rennes	
Nouvoitou	Rennes	
Noyal-Châtillon-sur-Seiche	Rennes	
Orgères	Rennes	
Pacé	Rennes	
Parthenay-de-Bretagne	Rennes	
Rennes	Rennes	
Le Rheu	Rennes	
Saint-Armel	Rennes	
Saint-Erblon	Rennes	
Saint-Gilles	Rennes	
Saint-Grégoire	Rennes	
Saint-Jacques-de-la-Lande	Rennes	
Saint-Sulpice-la-Forêt	Rennes	
Thorigné-Fouillard	Rennes	

Country	Commune name	Urban City
France	Le Verger	Rennes
	Vern-sur-Seiche	Rennes
	Vezein-le-Coquet	Rennes
	Pont-Péan	Rennes
	Villeneuve-d'Ascq	Lille
	Anstaing	Lille
	Armentières	Lille
	Baisieux	Lille
	La Bassée	Lille
	Beaucamps-Ligny	Lille
	Bondues	Lille
	Bousbecque	Lille
	Bouvines	Lille
	Capinghem	Lille
	La Chapelle-d'Armentières	Lille
	Chérenghem	Lille
	Comines	Lille
	Croix	Lille
	Deûlémont	Lille
	Emmerin	Lille
	Englos	Lille
	Ennetières-en-Weppes	Lille
	Erquinghem-le-Sec	Lille
	Erquinghem-Lys	Lille
	Escobecques	Lille
	Faches-Thumesnil	Lille
	Forest-sur-Marque	Lille
	Fournes-en-Weppes	Lille
	Frelinghien	Lille
	Fretin	Lille
	Gruson	Lille
	Hallennes-lez-Haubourdin	Lille
	Halluin	Lille
	Hantay	Lille
	Haubourdin	Lille
	Hem	Lille
	Herlies	Lille
	Houplin-Ancoisne	Lille
	Houplines	Lille
	Illies	Lille
	Lambersart	Lille
	Lannoy	Lille
	Leers	Lille
	Lesquin	Lille
	Lezennes	Lille
	Lille	Lille
	Linselles	Lille
	Lompret	Lille
	Loos	Lille
	Lys-lez-Lannoy	Lille
	La Madeleine	Lille
	Marcq-en-Baroeul	Lille
	Marquette-lez-Lille	Lille
	Marquillies	Lille
	Mons-en-Baroeul	Lille
	Mouvaux	Lille
	Neuville-en-Ferrain	Lille
	Noyelles-lès-Seclin	Lille
	Pérenchies	Lille
	Péronne-en-Mélantois	Lille
	Prémesques	Lille
Quesnoy-sur-Deûle	Lille	
Ronchin	Lille	
Roncq	Lille	
Roubaix	Lille	
Sailly-lez-Lannoy	Lille	
Sainghin-en-Mélantois	Lille	
Sainghin-en-Weppes	Lille	
Saint-André-lez-Lille	Lille	
Salomé	Lille	
Santes	Lille	

Country	Commune name	Urban City
France	Seclin	Lille
	Sequedin	Lille
	Templemars	Lille
	Toufflers	Lille
	Tourcoing	Lille
	Tressin	Lille
	Vendeville	Lille
	Verlinghem	Lille
	Wambrechies	Lille
	Warneton	Lille
	Wasquehal	Lille
	Wattignies	Lille
	Wattrelos	Lille
	Wavrin	Lille
	Wervicq-Sud	Lille
	Wicres	Lille
	Willems	Lille
	Don	Lille
	Bischheim	Strasbourg
	Blaesheim	Strasbourg
	Eckbolsheim	Strasbourg
	Eckwersheim	Strasbourg
	Entzheim	Strasbourg
	Eschau	Strasbourg
	Fegersheim	Strasbourg
	Geispolsheim	Strasbourg
	Hoenheim	Strasbourg
	Holtzheim	Strasbourg
	Illkirch-Graffenstaden	Strasbourg
	Lampertheim	Strasbourg
	Lingolsheim	Strasbourg
	Lipsheim	Strasbourg
	Mittelhausbergen	Strasbourg
	Mundolsheim	Strasbourg
	Niederhausbergen	Strasbourg
	Oberhausbergen	Strasbourg
	Oberschaeffolsheim	Strasbourg
	Ostwald	Strasbourg
	Plobsheim	Strasbourg
	Reichstett	Strasbourg
	Schiltigheim	Strasbourg
	Souffelweyersheim	Strasbourg
	Strasbourg	Strasbourg
	Vendenheim	Strasbourg
	La Wantzenau	Strasbourg
	Wolfisheim	Strasbourg
	Paris	Paris
	Saint-Maur-des-Fossés	Paris surroundings
	Montfermeil	Paris surroundings
	Antony	Paris surroundings
	L' Haÿ-les-Roses	Paris surroundings
	Limeil-Brévannes	Paris surroundings
Gagny	Paris surroundings	
Santeny	Paris surroundings	
Clamart	Paris surroundings	
Garches	Paris surroundings	
Bagneux	Paris surroundings	
Sevran	Paris surroundings	
Suresnes	Paris surroundings	
Neuilly-sur-Marne	Paris surroundings	
Fresnes	Paris surroundings	
Aulnay-sous-Bois	Paris surroundings	
Drancy	Paris surroundings	
Épinay-sur-Seine	Paris surroundings	
Créteil	Paris surroundings	
Bonneuil-sur-Marne	Paris surroundings	
Saint-Ouen	Paris surroundings	
Saint-Cloud	Paris surroundings	
Le Blanc-Mesnil	Paris surroundings	
Gentilly	Paris surroundings	
Le Plessis-Tréville	Paris surroundings	

Country	Commune name	Urban City
France	Châtenay-Malabry	Paris surroundings
	Le Bourget	Paris surroundings
	Les Lilas	Paris surroundings
	Gournay-sur-Marne	Paris surroundings
	Ablon-sur-Seine	Paris surroundings
	Le Pré-Saint-Gervais	Paris surroundings
	Rosny-sous-Bois	Paris surroundings
	Le Plessis-Robinson	Paris surroundings
	Clichy	Paris surroundings
	Villeneuve-la-Garenne	Paris surroundings
	Puteaux	Paris surroundings
	Maisons-Alfort	Paris surroundings
	Villeneuve-Saint-Georges	Paris surroundings
	Ville-d'Avray	Paris surroundings
	Courbevoie	Paris surroundings
	Issy-les-Moulineaux	Paris surroundings
	Choisy-le-Roi	Paris surroundings
	Stains	Paris surroundings
	Bry-sur-Marne	Paris surroundings
	Ivry-sur-Seine	Paris surroundings
	Nogent-sur-Marne	Paris surroundings
	Neuilly-sur-Seine	Paris surroundings
	Sèvres	Paris surroundings
	Villecresnes	Paris surroundings
	La Courneuve	Paris surroundings
	Bondy	Paris surroundings
	Villeneuve-le-Roi	Paris surroundings
	Colombes	Paris surroundings
	Montrouge	Paris surroundings
	Villemomble	Paris surroundings
	Alfortville	Paris surroundings
	Les Pavillons-sous-Bois	Paris surroundings
	Montreuil	Paris surroundings
	Vincennes	Paris surroundings
	Saint-Denis	Paris surroundings
	Livry-Gargan	Paris surroundings
	Sceaux	Paris surroundings
	L' Île-Saint-Denis	Paris surroundings
	Villejuif	Paris surroundings
	Saint-Maurice	Paris surroundings
	Saint-Mandé	Paris surroundings
	Villiers-sur-Marne	Paris surroundings
	Asnières-sur-Seine	Paris surroundings
	Marolles-en-Brie	Paris surroundings
	Villepinte	Paris surroundings
	Le Raincy	Paris surroundings
	Meudon	Paris surroundings
	Bourg-la-Reine	Paris surroundings
	Ormesson-sur-Marne	Paris surroundings
	La Queue-en-Brie	Paris surroundings
	Charenton-le-Pont	Paris surroundings
	Noisy-le-Sec	Paris surroundings
	Mandres-les-Roses	Paris surroundings
	Boissy-Saint-Léger	Paris surroundings
	Fontenay-aux-Roses	Paris surroundings
	Coubron	Paris surroundings
	Le Perreux-sur-Marne	Paris surroundings
	Valenton	Paris surroundings
	Chaville	Paris surroundings
	Bagnole	Paris surroundings
	Marnes-la-Coquette	Paris surroundings
Pantin	Paris surroundings	
Arcueil	Paris surroundings	
Romainville	Paris surroundings	
Noisy-le-Grand	Paris surroundings	
Dugny	Paris surroundings	
Le Kremlin-Bicêtre	Paris surroundings	
Fontenay-sous-Bois	Paris surroundings	
Vitry-sur-Seine	Paris surroundings	
Chevilly-Larue	Paris surroundings	
Orly	Paris surroundings	

Country	Commune name	Urban City
France	Pierrefitte-sur-Seine	Paris surroundings
	Champigny-sur-Marne	Paris surroundings
	Rueil-Malmaison	Paris surroundings
	Bois-Colombes	Paris surroundings
	Thiais	Paris surroundings
	Vaujours	Paris surroundings
	Sucy-en-Brie	Paris surroundings
	Chennevières-sur-Marne	Paris surroundings
	Bobigny	Paris surroundings
	Vanves	Paris surroundings
	Nanterre	Paris surroundings
	Vaucresson	Paris surroundings
	Villetaneuse	Paris surroundings
	Noiseau	Paris surroundings
	Boulogne-Billancourt	Paris surroundings
	Neuilly-Plaisance	Paris surroundings
	Aubervilliers	Paris surroundings
	Clichy-sous-Bois	Paris surroundings
	Malakoff	Paris surroundings
	Rungis	Paris surroundings
	Cachan	Paris surroundings
	Châtillon	Paris surroundings
	Levallois-Perret	Paris surroundings
Périgny	Paris surroundings	
La Garenne-Colombes	Paris surroundings	
Joinville-le-Pont	Paris surroundings	
Tremblay-en-France	Paris surroundings	
Gennevilliers	Paris surroundings	
Croatia	Grad Zagreb	Zagreb
Hungary	Budapest	Budapest
	Miskolc	Miskolc
Ireland	Arran Quay A	Dublin
	Arran Quay B	Dublin
	Arran Quay C	Dublin
	Arran Quay D	Dublin
	Arran Quay E	Dublin
	Ashtown A	Dublin
	Ashtown B	Dublin
	Ayrfield	Dublin
	Ballybough A	Dublin
	Ballybough B	Dublin
	Ballygall A	Dublin
	Ballygall B	Dublin
	Ballygall C	Dublin
	Ballygall D	Dublin
	Ballymun A	Dublin
	Ballymun B	Dublin
	Ballymun C	Dublin
	Ballymun D	Dublin
	Ballymun E	Dublin
	Ballymun F	Dublin
	Beaumont A	Dublin
	Beaumont B	Dublin
	Beaumont C	Dublin
	Beaumont D	Dublin
	Beaumont E	Dublin
	Beaumont F	Dublin
	Botanic A	Dublin
	Botanic B	Dublin
	Botanic C	Dublin
	Cabra East A	Dublin
	Cabra East B	Dublin
	Cabra East C	Dublin
	Cabra West A	Dublin
	Cabra West B	Dublin
	Cabra West C	Dublin
	Cabra West D	Dublin
	Clontarf East A	Dublin
	Clontarf East B	Dublin
	Clontarf East C	Dublin
	Clontarf East D	Dublin

Country	Commune name	Urban City
Ireland	Clontarf East E	Dublin
	Clontarf West A	Dublin
	Clontarf West B	Dublin
	Clontarf West C	Dublin
	Clontarf West D	Dublin
	Clontarf West E	Dublin
	Drumcondra South A	Dublin
	Drumcondra South B	Dublin
	Drumcondra South C	Dublin
	Edenmore	Dublin
	Finglas North A	Dublin
	Finglas North B	Dublin
	Finglas North C	Dublin
	Finglas South A	Dublin
	Finglas South B	Dublin
	Finglas South C	Dublin
	Finglas South D	Dublin
	Grace Park	Dublin
	Grange A	Dublin
	Grange B	Dublin
	Grange C	Dublin
	Grange D	Dublin
	Grange E	Dublin
	Harmonstown A	Dublin
	Harmonstown B	Dublin
	Inns Quay A	Dublin
	Inns Quay B	Dublin
	Inns Quay C	Dublin
	Kilmore A	Dublin
	Kilmore B	Dublin
	Kilmore C	Dublin
	Kilmore D	Dublin
	Mountjoy A	Dublin
	Mountjoy B	Dublin
	North City	Dublin
	North Dock A	Dublin
	North Dock B	Dublin
	North Dock C	Dublin
	Phoenix Park	Dublin
	Priorswood A	Dublin
	Priorswood B	Dublin
	Priorswood C	Dublin
	Priorswood D	Dublin
	Priorswood E	Dublin
	Raheny-Foxfield	Dublin
	Raheny-Greendale	Dublin
	Raheny-St. Assam	Dublin
	Rotunda A	Dublin
	Rotunda B	Dublin
	Whitehall A	Dublin
	Whitehall B	Dublin
	Whitehall C	Dublin
Whitehall D	Dublin	
Chapelizod	Dublin	
Cherry Orchard A	Dublin	
Carna	Dublin	
Cherry Orchard C	Dublin	
Crumlin A	Dublin	
Crumlin B	Dublin	
Crumlin C	Dublin	
Crumlin D	Dublin	
Crumlin E	Dublin	
Crumlin F	Dublin	
Decies	Dublin	
Drumfinn	Dublin	
Inchicore A	Dublin	
Inchicore B	Dublin	
Kilmainham A	Dublin	
Kilmainham B	Dublin	
Kilmainham C	Dublin	
Kimmage A	Dublin	

Country	Commune name	Urban City
Ireland	Kimmage B	Dublin
	Kimmage C	Dublin
	Kimmage D	Dublin
	Kimmage E	Dublin
	Kylemore	Dublin
	Mansion House A	Dublin
	Mansion House B	Dublin
	Merchants Quay A	Dublin
	Merchants Quay B	Dublin
	Merchants Quay C	Dublin
	Merchants Quay D	Dublin
	Merchants Quay E	Dublin
	Merchants Quay F	Dublin
	Pembroke East A	Dublin
	Pembroke East B	Dublin
	Pembroke East C	Dublin
	Pembroke East D	Dublin
	Pembroke East E	Dublin
	Pembroke West A	Dublin
	Pembroke West B	Dublin
	Pembroke West C	Dublin
	Rathfarnham	Dublin
	Rathmines East A	Dublin
	Rathmines East B	Dublin
	Rathmines East C	Dublin
	Rathmines East D	Dublin
	Rathmines West A	Dublin
	Rathmines West B	Dublin
	Rathmines West C	Dublin
	Rathmines West D	Dublin
	Rathmines West E	Dublin
	Rathmines West F	Dublin
	Royal Exchange A	Dublin
	Royal Exchange B	Dublin
	Saint Kevin's	Dublin
	South Dock	Dublin
	Terenure A	Dublin
	Terenure B	Dublin
	Terenure C	Dublin
	Terenure D	Dublin
Ushers A	Dublin	
Ushers B	Dublin	
Ushers C	Dublin	
Ushers D	Dublin	
Ushers E	Dublin	
Ushers F	Dublin	
Walkinstown A	Dublin	
Walkinstown B	Dublin	
Walkinstown C	Dublin	
Wood Quay A	Dublin	
Wood Quay B	Dublin	
Iceland	Hafnarfjörður	Reykjavík
	Mosfellsbær	Reykjavík
	Kópavogsbær	Reykjavík
	Seltjarnarnes	Reykjavík
	Kjósarhreppur	Reykjavík
	Garðabær	Reykjavík
	Sveitarfélagið Álftanes	Reykjavík
	Reykjavíkurborg	Reykjavík
Italy	Bologna	Bologna
	Napoli	Napoli
	Palermo	Palermo
	Roma	Roma
	Torino	Torino
Lithuania	Verona	Verona
	Antakalnio seniūnija	Vilnius
	Fabijoniškių seniūnija	Vilnius
	Grigiškių seniūnija	Vilnius
	Justiniškių seniūnija	Vilnius
	Karoliniškių seniūnija	Vilnius
Lazdynų seniūnija	Vilnius	

Country	Commune name	Urban City
Lithuania	Naujamiesčio seniūnija	Vilnius
	Naujininkų seniūnija	Vilnius
	Naujosios Vilnios seniūnija	Vilnius
	Panerių seniūnija	Vilnius
	Pašilaičių seniūnija	Vilnius
	Pilaitės seniūnija	Vilnius
	Rasų seniūnija	Vilnius
	Senamiesčio seniūnija	Vilnius
	Šeškinės seniūnija	Vilnius
	Šnipiškių seniūnija	Vilnius
	Verkių seniūnija	Vilnius
	Vilkpėdės seniūnija	Vilnius
	Viršuliškių seniūnija	Vilnius
	Žirmūnų seniūnija	Vilnius
Žvėryno seniūnija	Vilnius	
Luxembourg	Luxembourg	Luxembourg
Latvia	Rīga	Rīga
Malta	Hamrun	Valletta
	Tarxien	Valletta
	Santa Venera	Valletta
	San Gwann	Valletta
	Żabbar	Valletta
	Birkirkara	Valletta
	Pieta'	Valletta
	Gżira	Valletta
	Marsa	Valletta
	Swieqi	Valletta
	San Ġiljan	Valletta
	Valletta	Valletta
	Santa Luċija	Valletta
	Sliema	Valletta
	Xgħajra	Valletta
	Floriana	Valletta
	Paola	Valletta
	Qormi	Valletta
	Msida	Valletta
	Pembroke	Valletta
	Ta' Xbiex	Valletta
	Bormla	Valletta
	Isla	Valletta
	Kalkara	Valletta
Luqa	Valletta	
Birgu	Valletta	
Fgura	Valletta	
The Netherlands	Amsterdam	Amsterdam
	Groningen	Groningen
	Rotterdam	Rotterdam
Norway	Oslo kommune	Oslo
Poland	Warszawa	Warszawa
	Kraków	Krakow
	Gdańsk	Gdansk
	Białystok	Bialystok
Portugal	Adaúfe	Braga
	Arcos	Braga
	Arentim	Braga
	Aveleda	Braga
	Cabreiros	Braga
	Celeirós	Braga
	Braga (Cividade)	Braga
	Crespos	Braga
	Cunha	Braga
	Dume	Braga
	Escudeiros	Braga
	Espinho	Braga
	Esporões	Braga
	Ferreiros	Braga
	Figueiredo	Braga
	Fraião	Braga
	Frossos	Braga
Gondizalves	Braga	
Gualtar	Braga	

Country	Commune name	Urban City
Portugal	Guisande	Braga
	Lamações	Braga
	Lamas	Braga
	Lomar	Braga
	Braga (Maximinos)	Braga
	Mire de Tibães	Braga
	Morreira	Braga
	Navarra	Braga
	Nogueira	Braga
	Nogueiró	Braga
	Padim da Graça	Braga
	Palmeira	Braga
	Panoias	Braga
	Parada de Tibães	Braga
	Pedralva	Braga
	Pousada	Braga
	Priscos	Braga
	Real	Braga
	Ruilhe	Braga
	Santa Lucrecia de Algeriz	Braga
	Penso (Santo Estêvão)	Braga
	Braga (São João do Souto)	Braga
	Braga (São José de São Lázaro)	Braga
	Passos (São Julião)	Braga
	Este (São Mamede)	Braga
	Merelim (São Paio)	Braga
	Este (São Pedro)	Braga
	Merelim (São Pedro)	Braga
	Oliveira (São Pedro)	Braga
	Braga (São Vicente)	Braga
	Penso (São Vicente)	Braga
	Braga (São Vítor)	Braga
	Braga (Sé)	Braga
	Semelhe	Braga
	Sequeira	Braga
	Sobreposta	Braga
	Tadim	Braga
	Tebosa	Braga
	Tenões	Braga
	Trandeiras	Braga
	Vilaça	Braga
	Vimieiro	Braga
	Fradelos	Braga
	Ajuda	Lisboa
	Alcântara	Lisboa
	Alto do Pina	Lisboa
	Alvalade	Lisboa
	Ameixoeira	Lisboa
	Anjos	Lisboa
	Beato	Lisboa
	Benfica	Lisboa
	Campo Grande	Lisboa
Campolide	Lisboa	
Carnide	Lisboa	
Castelo	Lisboa	
Charneca	Lisboa	
Coração de Jesus	Lisboa	
Encarnação	Lisboa	
Graça	Lisboa	
Lapa	Lisboa	
Lumiar	Lisboa	
Madalena	Lisboa	
Mártires	Lisboa	
Marvila	Lisboa	
Mercês	Lisboa	
Nossa Senhora de Fátima	Lisboa	
Pena	Lisboa	
Penha de França	Lisboa	
Prazeres	Lisboa	
Sacramento	Lisboa	
Santa Catarina	Lisboa	

Country	Commune name	Urban City
Portugal	Santa Engrácia	Lisboa
	Santa Isabel	Lisboa
	Santa Justa	Lisboa
	Santa Maria de Belém	Lisboa
	Santa Maria dos Olivais	Lisboa
	Santiago	Lisboa
	Santo Condestável	Lisboa
	Santo Estêvão	Lisboa
	Santos-o-Velho	Lisboa
	São Cristóvão e São Lourenço	Lisboa
	São Domingos de Benfica	Lisboa
	São Francisco Xavier	Lisboa
	São João	Lisboa
	São João de Brito	Lisboa
	São João de Deus	Lisboa
	São Jorge de Arroios	Lisboa
	São José	Lisboa
	São Mamede	Lisboa
	São Miguel	Lisboa
	São Nicolau	Lisboa
	São Paulo	Lisboa
	São Sebastião da Pedreira	Lisboa
	São Vicente de Fora	Lisboa
	Sé	Lisboa
	Socorro	Lisboa
	Amora	Lisbon surroundings
	Aldeia de Paio Pires	Lisbon surroundings
	Arrentela	Lisbon surroundings
	Corroios	Lisbon surroundings
	Fernão Ferro	Lisbon surroundings
	Seixal	Lisbon surroundings
	Buraca	Lisbon surroundings
	Alfornelos	Lisbon surroundings
	São Brás	Lisbon surroundings
	Venteira	Lisbon surroundings
	Alfragide	Lisbon surroundings
	Damaia	Lisbon surroundings
	Mina	Lisbon surroundings
	Venda Nova	Lisbon surroundings
	Falagueira	Lisbon surroundings
	Reboleira	Lisbon surroundings
	Brandoa	Lisbon surroundings
	Trafaria	Lisbon surroundings
	Pragal	Lisbon surroundings
	Laranjeiro	Lisbon surroundings
	Cacilhas	Lisbon surroundings
	Almada	Lisbon surroundings
	Caparica	Lisbon surroundings
	Cova da Piedade	Lisbon surroundings
	Costa da Caparica	Lisbon surroundings
	Feijó	Lisbon surroundings
	Charneca de Caparica	Lisbon surroundings
Sobreda	Lisbon surroundings	
Póvoa de Santo Adrião	Lisbon surroundings	
Olival de Basto	Lisbon surroundings	
Odivelas	Lisbon surroundings	
Caneças	Lisbon surroundings	
Pontinha	Lisbon surroundings	
Ramada	Lisbon surroundings	
Famões	Lisbon surroundings	
Santo André	Lisbon surroundings	
Verderena	Lisbon surroundings	
Santo António da Charneca	Lisbon surroundings	
Coína	Lisbon surroundings	
Alto do Seixalinho	Lisbon surroundings	
Lavradio	Lisbon surroundings	
Palhais	Lisbon surroundings	
Barreiro	Lisbon surroundings	
São Julião do Tojal	Lisbon surroundings	
Lousa	Lisbon surroundings	
Oeiras e São Julião da Barra	Lisbon surroundings	

Country	Commune name	Urban City
Portugal	Carcavelos	Lisbon surroundings
	Estoril	Lisbon surroundings
	Prior Velho	Lisbon surroundings
	Loures	Lisbon surroundings
	Fanhões	Lisbon surroundings
	Unhos	Lisbon surroundings
	Algés	Lisbon surroundings
	Carnaxide	Lisbon surroundings
	Porto Salvo	Lisbon surroundings
	Bucelas	Lisbon surroundings
	Alcabideche	Lisbon surroundings
	Sacavém	Lisbon surroundings
	Apelação	Lisbon surroundings
	Camarate	Lisbon surroundings
	Queijas	Lisbon surroundings
	Cruz Quebrada-Dafundo	Lisbon surroundings
	Barcarena	Lisbon surroundings
	Parede	Lisbon surroundings
	Linda-a-Velha	Lisbon surroundings
	Portela	Lisbon surroundings
	Cascais	Lisbon surroundings
	São Domingos de Rana	Lisbon surroundings
	Paço de Arcos	Lisbon surroundings
	Bobadela	Lisbon surroundings
	São João da Talha	Lisbon surroundings
	Santa Iria de Azoia	Lisbon surroundings
	Frielas	Lisbon surroundings
	Santo António dos Cavaleiros	Lisbon surroundings
	Caxias	Lisbon surroundings
	Santo Antão do Tojal	Lisbon surroundings
Moscavide	Lisbon surroundings	
Romania	Municipiul București	București
	Municipiul Cluj-Napoca	Cluj-Napoca
	Municipiul Piatra Neamț	Piatra Neamț
Sweden	Stockholm	Stockholm
	Malmö	Malmö
Slovenia	Ljubljana	Ljubljana
Slovakia	Bratislava - mestská časť Staré Mesto	Bratislava
	Bratislava - mestská časť Podunajské Biskupice	Bratislava
	Bratislava - mestská časť Ružinov	Bratislava
	Bratislava - mestská časť Vrakuňa	Bratislava
	Bratislava - mestská časť Nové Mesto	Bratislava
	Bratislava - mestská časť Rača	Bratislava
	Bratislava - mestská časť Vajnory	Bratislava
	Bratislava - mestská časť Devínska Nová Ves	Bratislava
	Bratislava - mestská časť Dúbravka	Bratislava
	Bratislava - mestská časť Karlova Ves	Bratislava
	Bratislava - mestská časť Devín	Bratislava
	Bratislava - mestská časť Lamač	Bratislava
	Bratislava - mestská časť Záhorská Bystrica	Bratislava
	Bratislava - mestská časť Čunovo	Bratislava
	Bratislava - mestská časť Jarovce	Bratislava
	Bratislava - mestská časť Petržalka	Bratislava
	Bratislava - mestská časť Rusovce	Bratislava
	Košice - mestská časť Kavečany	Bratislava
	Košice - mestská časť Ťahanovce	Bratislava
	Košice - mestská časť Sever	Bratislava
	Košice - mestská časť Staré Mesto	Bratislava
	Košice - mestská časť Lorinčík	Bratislava
	Košice - mestská časť Pereš	Bratislava
	Košice - mestská časť Myslava	Bratislava
	Košice - mestská časť Západ	Bratislava
	Košice - mestská časť Dargovských hrdinov	Bratislava
	Košice - mestská časť Košická Nová Ves	Bratislava
	Košice - mestská časť Barca	Bratislava
	Košice - mestská časť Šebastovce	Bratislava
	Košice - mestská časť Krásna	Bratislava
	Košice - mestská časť Nad jazerom	Bratislava
	Košice - mestská časť Juh	Bratislava
	Košice - mestská časť Šaca	Bratislava
Košice - mestská časť Poľov	Bratislava	

Country	Commune name	Urban City
Slovakia	Košice - mestská časť Sídliisko Ťahanovce	Bratislava
	Košice - mestská časť Sídliisko KVP	Bratislava
	Košice - mestská časť Džungľa	Bratislava
	Košice - mestská časť Vyšné Opátske	Bratislava
	Košice - mestská časť Luník IX	Bratislava
Turkey	Ankara	Ankara
	Antalya	Antalya
	Diyarbakir	Diyarbakir
	Istanbul	Istanbul
United Kingdom	Aldersgate	London
	Aldgate	London
	Bassishaw	London
	Billingsgate	London
	Bishopsgate	London
	Bread Street	London
	Bridge	London
	Broad Street	London
	Candlewick	London
	Castle Baynard	London
	Cheap	London
	Coleman Street	London
	Cordwainer	London
	Cornhill	London
	Cripplegate	London
	Dowgate	London
	Farringdon Within	London
	Farringdon Without	London
	Langbourn	London
	Lime Street	London
	Portsoken	London
	Queenhithe	London
	Tower	London
	Vintry	London
	Walbrook	London
	Abbey	London
	Alibon	London
	Becontree	London
	Chadwell Heath	London
	Eastbrook	London
	Eastbury	London
	Gascoigne	London
	Goresbrook	London
	Heath	London
	Longbridge	London
	Mayesbrook	London
	Parsloes	London
	River	London
	Thames	London
	Valence	London
	Village	London
	Whalebone	London
	Brunswick Park	London
	Burnt Oak	London
	Childs Hill	London
	Colindale	London
	Coppetts	London
East Barnet	London	
East Finchley	London	
Edgware	London	
Finchley Church End	London	
Garden Suburb	London	
Golders Green	London	
Hale	London	
Hendon	London	
High Barnet	London	
Mill Hill	London	
Oakleigh	London	
Totteridge	London	
Underhill	London	
West Finchley	London	
West Hendon	London	

Country	Commune name	Urban City
United Kingdom	Woodhouse	London
	Barnehurst	London
	Belvedere	London
	Blackfen and Lamorbey	London
	Blendon and Penhill	London
	Brampton	London
	Christchurch	London
	Colyers	London
	Crayford	London
	Cray Meadows	London
	Danson Park	London
	East Wickham	London
	Erith	London
	Falconwood and Welling	London
	Lesnes Abbey	London
	Longlands	London
	North End	London
	Northumberland Heath	London
	St Mary's	London
	St Michael's	London
	Sidcup	London
	Thamesmead East	London
	Alperton	London
	Barnhill	London
	Brondesbury Park	London
	Dollis Hill	London
	Dudden Hill	London
	Fryent	London
	Harlesden	London
	Kensal Green	London
	Kenton	London
	Kilburn	London
	Mapesbury	London
	Northwick Park	London
	Preston	London
	Queens Park	London
	Queensbury	London
	Stonebridge	London
	Sudbury	London
	Tokyington	London
	Welsh Harp	London
	Wembley Central	London
	Willesden Green	London
	Bickley	London
	Biggin Hill	London
	Bromley Common and Keston	London
	Bromley Town	London
	Chelsfield and Pratts Bottom	London
	Chislehurst	London
	Clock House	London
	Copers Cope	London
	Cray Valley East	London
	Cray Valley West	London
	Crystal Palace	London
	Darwin	London
	Farnborough and Crofton	London
	Hayes and Coney Hall	London
	Kelsey and Eden Park	London
	Mottingham and Chislehurst North	London
	Orpington	London
Penge and Cator	London	
Petts Wood and Knoll	London	
Plaistow and Sundridge	London	
Shortlands	London	
West Wickham	London	
Belsize	London	
Bloomsbury	London	
Camden Town with Primrose Hill	London	
Canteloves	London	
Fortune Green	London	
Frognaal and Fitzjohns	London	

Country	Commune name	Urban City
United Kingdom	Gospel Oak	London
	Hampstead Town	London
	Haverstock	London
	Highgate	London
	Holborn and Covent Garden	London
	Kentish Town	London
	Kilburn	London
	King's Cross	London
	Regent's Park	London
	St Pancras and Somers Town	London
	Swiss Cottage	London
	West Hampstead	London
	Addiscombe	London
	Ashburton	London
	Bensham Manor	London
	Broad Green	London
	Coulsdon East	London
	Coulsdon West	London
	Croham	London
	Fairfield	London
	Fieldway	London
	Heathfield	London
	Kenley	London
	New Addington	London
	Norbury	London
	Purley	London
	Sanderstead	London
	Selhurst	London
	Selsdon and Ballards	London
	Shirley	London
	South Norwood	London
	Thornton Heath	London
	Upper Norwood	London
	Waddon	London
	West Thornton	London
	Woodside	London
	Acton Central	London
	Cleveland	London
	Dormers Wells	London
	Ealing Broadway	London
	Ealing Common	London
	East Acton	London
	Elthorne	London
	Greenford Broadway	London
	Greenford Green	London
	Hanger Hill	London
	Hobbayne	London
	Lady Margaret	London
	Northfield	London
	North Greenford	London
	Northolt Mandeville	London
	Northolt West End	London
Norwood Green	London	
Perivale	London	
South Acton	London	
Southall Broadway	London	
Southall Green	London	
Southfield	London	
Walpole	London	
Bowes	London	
Bush Hill Park	London	
Chase	London	
Cockfosters	London	
Edmonton Green	London	
Enfield Highway	London	
Enfield Lock	London	
Grange	London	
Haselbury	London	
Highlands	London	
Jubilee	London	
Lower Edmonton	London	

Country	Commune name	Urban City
United Kingdom	Palmers Green	London
	Ponders End	London
	Southbury	London
	Southgate	London
	Southgate Green	London
	Town	London
	Turkey Street	London
	Upper Edmonton	London
	Winchmore Hill	London
	Abbey Wood	London
	Blackheath Westcombe	London
	Charlton	London
	Coldharbour and New Eltham	London
	Eltham North	London
	Eltham South	London
	Eltham West	London
	Glyndon	London
	Greenwich West	London
	Kidbrooke with Hornfair	London
	Middle Park and Sutcliffe	London
	Peninsula	London
	Plumstead	London
	Shooters Hill	London
	Thamesmead Moorings	London
	Woolwich Common	London
	Woolwich Riverside	London
	Brownswood	London
	Cazenove	London
	Chatham	London
	Clissold	London
	Dalston	London
	De Beauvoir	London
	Hackney Central	London
	Hackney Downs	London
	Haggerston	London
	Hoxton	London
	King's Park	London
	Leabridge	London
	Lordship	London
	New River	London
	Queensbridge	London
	Springfield	London
	Stoke Newington Central	London
	Victoria	London
	Wick	London
	Addison	London
	Askew	London
	Avonmore and Brook Green	London
	College Park and Old Oak	London
	Fulham Broadway	London
	Fulham Reach	London
Hammersmith Broadway	London	
Munster	London	
North End	London	
Palace Riverside	London	
Parsons Green and Walham	London	
Ravenscourt Park	London	
Sands End	London	
Shepherd's Bush Green	London	
Town	London	
Wormholt and White City	London	
Alexandra	London	
Bounds Green	London	
Bruce Grove	London	
Crouch End	London	
Fortis Green	London	
Harringay	London	
Highgate	London	
Hornsey	London	
Muswell Hill	London	
Noel Park	London	

Country	Commune name	Urban City
United Kingdom	Northumberland Park	London
	St Ann's	London
	Seven Sisters	London
	Stroud Green	London
	Tottenham Green	London
	Tottenham Hale	London
	West Green	London
	White Hart Lane	London
	Woodside	London
	Belmont	London
	Canons	London
	Edgware	London
	Greenhill	London
	Harrow on the Hill	London
	Harrow Weald	London
	Hatch End	London
	Headstone North	London
	Headstone South	London
	Kenton East	London
	Kenton West	London
	Marlborough	London
	Pinner	London
	Pinner South	London
	Queensbury	London
	Rayners Lane	London
	Roxbourne	London
	Roxeth	London
	Stanmore Park	London
	Wealdstone	London
	West Harrow	London
	Brooklands	London
	Cranham	London
	Elm Park	London
	Emerson Park	London
	Gooshays	London
	Hacton	London
	Harold Wood	London
	Havering Park	London
	Heaton	London
	Hylands	London
	Mawneys	London
	Pettits	London
	Rainham and Wennington	London
	Romford Town	London
	St Andrew's	London
	South Hornchurch	London
	Squirrel's Heath	London
	Upminster	London
	Barnhill	London
	Botwell	London
	Brunel	London
	Cavendish	London
Charville	London	
Eastcote and East Ruislip	London	
Harefield	London	
Heathrow Villages	London	
Hillingdon East	London	
Ickenham	London	
Manor	London	
Northwood	London	
Northwood Hills	London	
Pinkwell	London	
South Ruislip	London	
Townfield	London	
Uxbridge North	London	
Uxbridge South	London	
West Drayton	London	
West Ruislip	London	
Yeading	London	
Yiewsley	London	
Bedfont	London	

Country	Commune name	Urban City
United Kingdom	Brentford	London
	Chiswick Homefields	London
	Chiswick Riverside	London
	Cranford	London
	Feltham North	London
	Feltham West	London
	Hanworth	London
	Hanworth Park	London
	Heston Central	London
	Heston East	London
	Heston West	London
	Hounslow Central	London
	Hounslow Heath	London
	Hounslow South	London
	Hounslow West	London
	Isleworth	London
	Osterley and Spring Grove	London
	Syon	London
	Turnham Green	London
	Barnsbury	London
	Bunhill	London
	Caledonian	London
	Canonbury	London
	Clerkenwell	London
	Finsbury Park	London
	Highbury East	London
	Highbury West	London
	Hillrise	London
	Holloway	London
	Junction	London
	Mildmay	London
	St George's	London
	St Mary's	London
	St Peter's	London
	Tollington	London
	Abingdon	London
	Brompton	London
	Campden	London
	Colville	London
	Courtfield	London
	Cremorne	London
	Earl's Court	London
	Golborne	London
	Hans Town	London
	Holland	London
	Norland	London
	Notting Bams	London
	Pembridge	London
	Queen's Gate	London
	Redcliffe	London
	Royal Hospital	London
	St Charles	London
	Stanley	London
	Alexandra	London
	Berrylands	London
	Beverley	London
	Canbury	London
Chessington North and Hook	London	
Chessington South	London	
Coombe Hill	London	
Coombe Vale	London	
Grove	London	
Norbiton	London	
Old Malden	London	
St James	London	
St Mark's	London	
Surbiton Hill	London	
Tolworth and Hook Rise	London	
Tudor	London	
Bishop's	London	
Brixton Hill	London	

Country	Commune name	Urban City
United Kingdom	Clapham Common	London
	Clapham Town	London
	Coldharbour	London
	Ferndale	London
	Gipsy Hill	London
	Herne Hill	London
	Knight's Hill	London
	Larkhall	London
	Oval	London
	Prince's	London
	St Leonard's	London
	Stockwell	London
	Streatham Hill	London
	Streatham South	London
	Streatham Wells	London
	Thornton	London
	Thurlow Park	London
	Tulse Hill	London
	Vassall	London
	Bellingham	London
	Blackheath	London
	Brockley	London
	Catford South	London
	Crofton Park	London
	Downham	London
	Evelyn	London
	Forest Hill	London
	Grove Park	London
	Ladywell	London
	Lee Green	London
	Lewisham Central	London
	New Cross	London
	Perry Vale	London
	Rushey Green	London
	Sydenham	London
	Telegraph Hill	London
	Whitefoot	London
	Abbey	London
	Cannon Hill	London
	Colliers Wood	London
	Cricket Green	London
	Dundonald	London
	Figge's Marsh	London
	Graveney	London
	Hillside	London
	Lavender Fields	London
	Longthornton	London
	Lower Morden	London
	Merton Park	London
	Pollards Hill	London
	Ravensbury	London
Raynes Park	London	
St Helier	London	
Trinity	London	
Village	London	
West Barnes	London	
Wimbledon Park	London	
Beckton	London	
Boleyn	London	
Canning Town North	London	
Canning Town South	London	
Custom House	London	
East Ham Central	London	
East Ham North	London	
East Ham South	London	
Forest Gate North	London	
Forest Gate South	London	
Green Street East	London	
Green Street West	London	
Little Ilford	London	
Manor Park	London	

Country	Commune name	Urban City
United Kingdom	Plaistow North	London
	Plaistow South	London
	Royal Docks	London
	Stratford and New Town	London
	Wall End	London
	West Ham	London
	Aldborough	London
	Barkingside	London
	Bridge	London
	Chadwell	London
	Church End	London
	Clayhall	London
	Clementswood	London
	Cranbrook	London
	Fairlop	London
	Fullwell	London
	Goodmayes	London
	Hainault	London
	Loxford	London
	Mayfield	London
	Monkhams	London
	Newbury	London
	Roding	London
	Seven Kings	London
	Snaresbrook	London
	Valentines	London
	Wanstead	London
	Barnes	London
	East Sheen	London
	Fulwell and Hampton Hill	London
	Ham, Petersham and Richmond Riverside	London
	Hampton	London
	Hampton North	London
	Hampton Wick	London
	Heathfield	London
	Kew	London
	Mortlake and Barnes Common	London
	North Richmond	London
	St Margarets and North Twickenham	London
	South Richmond	London
	South Twickenham	London
	Teddington	London
	Twickenham Riverside	London
	West Twickenham	London
	Whitton	London
	Brunswick Park	London
	Camberwell Green	London
	Cathedrals	London
	Chaucer	London
	College	London
	East Dulwich	London
	East Walworth	London
	Faraday	London
	Grange	London
	Livesey	London
	Newington	London
	Nunhead	London
Peckham	London	
Peckham Rye	London	
Riverside	London	
Rotherhithe	London	
South Bermondsey	London	
South Camberwell	London	
Surrey Docks	London	
The Lane	London	
Village	London	
Beddington North	London	
Beddington South	London	
Belmont	London	
Carshalton Central	London	
Carshalton South and Clockhouse	London	

Country	Commune name	Urban City
United Kingdom	Cheam	London
	Nonsuch	London
	St Helier	London
	Stonecot	London
	Sutton Central	London
	Sutton North	London
	Sutton South	London
	Sutton West	London
	The Wrythe	London
	Wallington North	London
	Wallington South	London
	Wandle Valley	London
	Worcester Park	London
	Bethnal Green North	London
	Bethnal Green South	London
	Blackwall and Cubitt Town	London
	Bow East	London
	Bow West	London
	Bromley-by-Bow	London
	East India and Lansbury	London
	Limehouse	London
	Mile End and Globe Town	London
	Mile End East	London
	Millwall	London
	St Dunstan's and Stepney Green	London
	St Katharine's and Wapping	London
	Shadwell	London
	Spitalfields and Banglatown	London
	Weavers	London
	Whitechapel	London
	Cann Hall	London
	Cathall	London
	Chapel End	London
	Chingford Green	London
	Endlebury	London
	Forest	London
	Grove Green	London
	Hale End and Highams Park	London
	Hatch Lane	London
	High Street	London
	Higham Hill	London
	Hoe Street	London
	Larkswood	London
	Lea Bridge	London
	Leyton	London
	Leytonstone	London
	Markhouse	London
	Valley	London
	William Morris	London
	Wood Street	London
	Balham	London
	Bedford	London
Earlsfield	London	
East Putney	London	
Fairfield	London	
Furzedown	London	
Graveney	London	
Latchmere	London	
Nightingale	London	
Northcote	London	
Queenstown	London	
Roehampton and Putney Heath	London	
St Mary's Park	London	
Shaftesbury	London	
Southfields	London	
Thamesfield	London	
Tooting	London	
Wandsworth Common	London	
West Hill	London	
West Putney	London	
Abbey Road	London	

Country	Commune name	Urban City
United Kingdom	Bayswater	London
	Bryanston and Dorset Square	London
	Churchill	London
	Church Street	London
	Harrow Road	London
	Hyde Park	London
	Knightsbridge and Belgravia	London
	Lancaster Gate	London
	Little Venice	London
	Maida Vale	London
	Marylebone High Street	London
	Queen's Park	London
	Regent's Park	London
	St James's	London
	Tachbrook	London
	Vincent Square	London
	Warwick	London
	Westbourne	London
	West End	London
	Ancoats and Clayton	Manchester
	Ardwick	Manchester
	Baguley	Manchester
	Bradford	Manchester
	Brooklands	Manchester
	Burnage	Manchester
	Charlestown	Manchester
	Cheetham	Manchester
	Chorlton	Manchester
	Chorlton Park	Manchester
	City Centre	Manchester
	Crumpsall	Manchester
	Didsbury East	Manchester
	Didsbury West	Manchester
	Fallowfield	Manchester
	Gorton North	Manchester
	Gorton South	Manchester
	Harpurhey	Manchester
	Higher Blackley	Manchester
	Hulme	Manchester
	Levenshulme	Manchester
	Longsight	Manchester
	Miles Platting and Newton Heath	Manchester
	Moss Side	Manchester
	Moston	Manchester
	Northenden	Manchester
	Old Moat	Manchester
	Rusholme	Manchester
	Sharston	Manchester
	Whalley Range	Manchester
	Withington	Manchester
	Woodhouse Park	Manchester
	Birtley	Newcastle-Tyneside
	Blaydon	Newcastle-Tyneside
	Bridges	Newcastle-Tyneside
	Chopwell and Rowlands Gill	Newcastle-Tyneside
	Chowdene	Newcastle-Tyneside
	Crawcrook and Greenside	Newcastle-Tyneside
	Deckham	Newcastle-Tyneside
	Dunston and Teams	Newcastle-Tyneside
	Dunston Hill and Whickham East	Newcastle-Tyneside
Felling	Newcastle-Tyneside	
High Fell	Newcastle-Tyneside	
Lamesley	Newcastle-Tyneside	
Lobley Hill and Bensham	Newcastle-Tyneside	
Low Fell	Newcastle-Tyneside	
Pelaw and Heworth	Newcastle-Tyneside	
Ryton, Crookhill and Stella	Newcastle-Tyneside	
Saltwell	Newcastle-Tyneside	
Wardley and Leam Lane	Newcastle-Tyneside	
Whickham North	Newcastle-Tyneside	
Whickham South and Sunnyside	Newcastle-Tyneside	

Country	Commune name	Urban City
United Kingdom	Windy Nook and Whitehills	Newcastle-Tyneside
	Winlaton and High Spen	Newcastle-Tyneside
	Benwell and Scotswood	Newcastle-Tyneside
	Blakelaw	Newcastle-Tyneside
	Byker	Newcastle-Tyneside
	Castle	Newcastle-Tyneside
	Dene	Newcastle-Tyneside
	Denton	Newcastle-Tyneside
	East Gosforth	Newcastle-Tyneside
	Elswick	Newcastle-Tyneside
	Fawdon	Newcastle-Tyneside
	Fenham	Newcastle-Tyneside
	Kenton	Newcastle-Tyneside
	Lemington	Newcastle-Tyneside
	Newburn	Newcastle-Tyneside
	North Heaton	Newcastle-Tyneside
	North Jesmond	Newcastle-Tyneside
	Ouseburn	Newcastle-Tyneside
	Parklands	Newcastle-Tyneside
	South Heaton	Newcastle-Tyneside
	South Jesmond	Newcastle-Tyneside
	Walker	Newcastle-Tyneside
	Walkergate	Newcastle-Tyneside
	Westerhope	Newcastle-Tyneside
	Westgate	Newcastle-Tyneside
	West Gosforth	Newcastle-Tyneside
	Wingrove	Newcastle-Tyneside
	Woolsington	Newcastle-Tyneside
	Battle Hill	Newcastle-Tyneside
	Benton	Newcastle-Tyneside
	Camperdown	Newcastle-Tyneside
	Chirton	Newcastle-Tyneside
	Collingwood	Newcastle-Tyneside
	Cullercoats	Newcastle-Tyneside
	Howdon	Newcastle-Tyneside
	Killingworth	Newcastle-Tyneside
	Longbenton	Newcastle-Tyneside
	Monkseaton North	Newcastle-Tyneside
	Monkseaton South	Newcastle-Tyneside
	Northumberland	Newcastle-Tyneside
	Preston	Newcastle-Tyneside
	Riverside	Newcastle-Tyneside
	St Mary's	Newcastle-Tyneside
	Tynemouth	Newcastle-Tyneside
	Valley	Newcastle-Tyneside
	Wallsend	Newcastle-Tyneside
	Weetslade	Newcastle-Tyneside
	Whitley Bay	Newcastle-Tyneside
	Beacon and Bents	Newcastle-Tyneside
	Bede	Newcastle-Tyneside
Biddick and All Saints	Newcastle-Tyneside	
Boldon Colliery	Newcastle-Tyneside	
Cleadon and East Boldon	Newcastle-Tyneside	
Cleadon Park	Newcastle-Tyneside	
Fellgate and Hedworth	Newcastle-Tyneside	
Harton	Newcastle-Tyneside	
Hebburn North	Newcastle-Tyneside	
Hebburn South	Newcastle-Tyneside	
Horsley Hill	Newcastle-Tyneside	
Monkton	Newcastle-Tyneside	
Primrose	Newcastle-Tyneside	
Simonside and Rekendyke	Newcastle-Tyneside	
Westoe	Newcastle-Tyneside	
West Park	Newcastle-Tyneside	
Whitburn and Marsden	Newcastle-Tyneside	
Whiteleas	Newcastle-Tyneside	
Adamsdown	Cardiff	
Butetown	Cardiff	
Caerau	Cardiff	
Canton	Cardiff	
Cathays	Cardiff	

Country	Commune name	Urban City
United Kingdom	Creigiau/St. Fagans	Cardiff
	Cyncoed	Cardiff
	Ely	Cardiff
	Fairwater	Cardiff
	Gabalfa	Cardiff
	Grangetown	Cardiff
	Heath	Cardiff
	Lisvane	Cardiff
	Llandaff	Cardiff
	Llandaff North	Cardiff
	Llanishen	Cardiff
	Llanrumney	Cardiff
	Pentwyn	Cardiff
	Pentyrch	Cardiff
	Penylan	Cardiff
	Plasnewydd	Cardiff
	Pontprennau/Old St. Mellons	Cardiff
	Radyr	Cardiff
	Rhiwbina	Cardiff
	Riverside	Cardiff
	Rumney	Cardiff
	Splott	Cardiff
	Trowbridge	Cardiff
	Whitchurch and Tongwynlais	Cardiff
	Linn	Glasgow
	Newlands/Auldburn	Glasgow
	Greater Pollok	Glasgow
	Craigton	Glasgow
	Girvan	Glasgow
	Pollokshields	Glasgow
	Langside	Glasgow
	Southside Central	Glasgow
	Calton	Glasgow
	Anderston/City	Glasgow
	Hillhead	Glasgow
	Partick West	Glasgow
	Garscadden/Scotstounhill	Glasgow
	Drumchapel/Annie'sland	Glasgow
	Maryhill/Kelvin	Glasgow
	Canal	Glasgow
	Springburn	Glasgow
	East Centre	Glasgow
	Shettleston	Glasgow
	Baillieston	Glasgow
	North East	Glasgow
	Sydenham	Belfast
	Island	Belfast
	Ballymacarrett	Belfast
	Bloomfield	Belfast
	Ballyhackamore	Belfast
	Belmont	Belfast
	Stormont	Belfast
Cherryvalley	Belfast	
Knock	Belfast	
Orangefield	Belfast	
The Mount	Belfast	
Woodstock	Belfast	
Ravenhill	Belfast	
Ballynafeigh	Belfast	
Rosetta	Belfast	
Upper Malone	Belfast	
Finaghy	Belfast	
Musgrave	Belfast	
Blackstaff	Belfast	
Malone	Belfast	
Stranmillis	Belfast	
Windsor	Belfast	
Botanic	Belfast	
Shaftesbury	Belfast	
Ladybrook	Belfast	
Glencolin	Belfast	

Country	Commune name	Urban City
United Kingdom	Andersonstown	Belfast
	Glen Road	Belfast
	Falls Park	Belfast
	Upper Springfield	Belfast
	Whiterock	Belfast
	Beechmount	Belfast
	Highfield	Belfast
	Glencairn	Belfast
	Woodvale	Belfast
	Crumlin	Belfast
	Shankill	Belfast
	Clonard	Belfast
	Falls	Belfast
	New Lodge	Belfast
	Duncairn	Belfast
	Water Works	Belfast
	Ardoyne	Belfast
	Legoniel	Belfast
	Ballysillan	Belfast
	Cliftonville	Belfast
	Chichester Park	Belfast
	Fortwilliam	Belfast
	Cavehill	Belfast
	Castleview	Belfast
	Bellevue	Belfast
	Aspull New Springs Whelley	Manchester surroundings
	Standish with Langtree	Manchester surroundings
	Hindley	Manchester surroundings
	Atherton	Manchester surroundings
	Abram	Manchester surroundings
	Orrell	Manchester surroundings
	Leigh East	Manchester surroundings
	Ince	Manchester surroundings
	Wigan Central	Manchester surroundings
	Bryn	Manchester surroundings
	Leigh West	Manchester surroundings
	Douglas	Manchester surroundings
	Worsley Mesnes	Manchester surroundings
	Tyldesley	Manchester surroundings
	Lowton East	Manchester surroundings
	Golborne and Lowton West	Manchester surroundings
	Winstanley	Manchester surroundings
	Atherleigh	Manchester surroundings
	Leigh South	Manchester surroundings
	Astley Mosley Common	Manchester surroundings
	Ashton	Manchester surroundings
	Wigan West	Manchester surroundings
	Pemberton	Manchester surroundings
	Shevington with Lower Ground	Manchester surroundings
	Hindley Green	Manchester surroundings
	Marple South	Manchester surroundings
	Bredbury and Woodley	Manchester surroundings
Manor	Manchester surroundings	
Bramhall South	Manchester surroundings	
Edgeley and Cheadle Heath	Manchester surroundings	
Bramhall North	Manchester surroundings	
Cheadle Hulme South	Manchester surroundings	
Stepping Hill	Manchester surroundings	
Brinnington and Central	Manchester surroundings	
Heatons North	Manchester surroundings	
Davenport and Cale Green	Manchester surroundings	
Bredbury Green and Romiley	Manchester surroundings	
Hazel Grove	Manchester surroundings	
Reddish North	Manchester surroundings	
Cheadle Hulme North	Manchester surroundings	
Heatons South	Manchester surroundings	
Heald Green	Manchester surroundings	
Cheadle and Gatley	Manchester surroundings	
Offerton	Manchester surroundings	
Reddish South	Manchester surroundings	
Marple North	Manchester surroundings	

Country	Commune name	Urban City
United Kingdom	Great Lever	Manchester surroundings
	Horwich North East	Manchester surroundings
	Crompton	Manchester surroundings
	Smithills	Manchester surroundings
	Bradshaw	Manchester surroundings
	Heaton and Lostock	Manchester surroundings
	Halliwell	Manchester surroundings
	Rumworth	Manchester surroundings
	Harper Green	Manchester surroundings
	Bromley Cross	Manchester surroundings
	Kearsley	Manchester surroundings
	Hulton	Manchester surroundings
	Brightmet	Manchester surroundings
	Tonge with the Haulgh	Manchester surroundings
	Westhoughton North and Chew Moor	Manchester surroundings
	Westhoughton South	Manchester surroundings
	Farnworth	Manchester surroundings
	Astley Bridge	Manchester surroundings
	Horwich and Blackrod	Manchester surroundings
	Little Lever and Darcy Lever	Manchester surroundings
	Werneth	Manchester surroundings
	Royton North	Manchester surroundings
	Shaw	Manchester surroundings
	St James'	Manchester surroundings
	Saddleworth South	Manchester surroundings
	Hollinwood	Manchester surroundings
	Chadderton Central	Manchester surroundings
	Medlock Vale	Manchester surroundings
	Saddleworth North	Manchester surroundings
	Saddleworth West and Lees	Manchester surroundings
	Chadderton South	Manchester surroundings
	St Mary's	Manchester surroundings
	Failsworth West	Manchester surroundings
	Alexandra	Manchester surroundings
	Crompton	Manchester surroundings
	Failsworth East	Manchester surroundings
	Coldhurst	Manchester surroundings
	Waterhead	Manchester surroundings
	Chadderton North	Manchester surroundings
	Royton South	Manchester surroundings
	Claremont	Manchester surroundings
	Walkden South	Manchester surroundings
	Irlam	Manchester surroundings
	Eccles	Manchester surroundings
	Weaste and Seedley	Manchester surroundings
	Worsley	Manchester surroundings
	Swinton North	Manchester surroundings
	Ordsall	Manchester surroundings
	Boothstown and Ellenbrook	Manchester surroundings
	Irwell Riverside	Manchester surroundings
	Broughton	Manchester surroundings
	Walkden North	Manchester surroundings
Winton	Manchester surroundings	
Langworthy	Manchester surroundings	
Cadishead	Manchester surroundings	
Pendlebury	Manchester surroundings	
Kersal	Manchester surroundings	
Little Hulton	Manchester surroundings	
Barton	Manchester surroundings	
Swinton South	Manchester surroundings	
Droylsden East	Manchester surroundings	
St Peter's	Manchester surroundings	
Hyde Werneth	Manchester surroundings	
Ashton Hurst	Manchester surroundings	
Mossley	Manchester surroundings	
Denton West	Manchester surroundings	
Hyde Newton	Manchester surroundings	
Droylsden West	Manchester surroundings	
Audenshaw	Manchester surroundings	
Ashton St Michael's	Manchester surroundings	
Dukinfield Stalybridge	Manchester surroundings	

Country	Commune name	Urban City
United Kingdom	Denton South	Manchester surroundings
	Denton North East	Manchester surroundings
	Dukinfield	Manchester surroundings
	Hyde Godley	Manchester surroundings
	Ashton Waterloo	Manchester surroundings
	Stalybridge South	Manchester surroundings
	Longdendale	Manchester surroundings
	Stalybridge North	Manchester surroundings
	Clifford	Manchester surroundings
	Flixton	Manchester surroundings
	Stretford	Manchester surroundings
	Ashton upon Mersey	Manchester surroundings
	Brooklands	Manchester surroundings
	Hale Barns	Manchester surroundings
	Bowdon	Manchester surroundings
	Davyhulme East	Manchester surroundings
	St Mary's	Manchester surroundings
	Sale Moor	Manchester surroundings
	Priory	Manchester surroundings
	Hale Central	Manchester surroundings
	Bucklow-St Martins	Manchester surroundings
	Broadheath	Manchester surroundings
	Altrincham	Manchester surroundings
	Longford	Manchester surroundings
	Davyhulme West	Manchester surroundings
	Urmston	Manchester surroundings
	Gorse Hill	Manchester surroundings
	Village	Manchester surroundings
	Timperley	Manchester surroundings
	Wardle and West Littleborough	Manchester surroundings
	Smallbridge and Firgrove	Manchester surroundings
	Littleborough Lakeside	Manchester surroundings
	West Heywood	Manchester surroundings
	Milnrow and Newhey	Manchester surroundings
	Castleton	Manchester surroundings
	Norden	Manchester surroundings
	Bamford	Manchester surroundings
	Central Rochdale	Manchester surroundings
	Balderstone and Kirkholt	Manchester surroundings
	South Middleton	Manchester surroundings
	Healey	Manchester surroundings
	Milkstone and Deeplish	Manchester surroundings
	Spotland and Falinge	Manchester surroundings
	Kingsway	Manchester surroundings
	North Middleton	Manchester surroundings
	Hopwood Hall	Manchester surroundings
	East Middleton	Manchester surroundings
	West Middleton	Manchester surroundings
	North Heywood	Manchester surroundings
	Radcliffe West	Manchester surroundings
	Elton	Manchester surroundings
	Holyrood	Manchester surroundings
	Pilkington Park	Manchester surroundings
	Besses	Manchester surroundings
	Moorside	Manchester surroundings
	Sedgley	Manchester surroundings
	Radcliffe North	Manchester surroundings
	Ramsbottom	Manchester surroundings
	St Mary's	Manchester surroundings
	Unsworth	Manchester surroundings
	Church	Manchester surroundings
	North Manor	Manchester surroundings
	Tottington	Manchester surroundings
	East	Manchester surroundings
Redvales	Manchester surroundings	
Radcliffe East	Manchester surroundings	

QUESTIONNAIRE

PROG: ROTATE ITEMS 1 to 12

Q1	Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?
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(READ OUT - ONE ANSWER ONLY)

		Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	DK/NA (DO NOT READ OUT)
1	Public transport, for example the bus, tram or metro	1	2	3	4	5
2	Health care services, doctors and hospitals	1	2	3	4	5
3	Sports facilities such as sport fields and indoor sport halls	1	2	3	4	5
4	Cultural facilities such as concert halls, theatres, museums and libraries	1	2	3	4	5
5	The state of the streets and buildings in your neighborhood	1	2	3	4	5
6	Public spaces such as markets, squares, pedestrian areas	1	2	3	4	5
7	Green spaces such as parks and gardens	1	2	3	4	5
8	Availability of retail shops	1	2	3	4	5
9	Schools and other educational facilities	1	2	3	4	5
10	The quality of the air	1	2	3	4	5
11	The noise level	1	2	3	4	5
12	Cleanliness	1	2	3	4	5

FL366 Q1

PROG: ROTATE ITEMS 1 to 12

Q2	I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?
----	--

(READ OUT - ONE ANSWER ONLY)

		Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	DK/NA (DO NOT READ)
1	I am satisfied to live in [CITY NAME]	1	2	3	4	5
2	It is easy to find a job in [CITY NAME]	1	2	3	4	5
3	The presence of foreigners is good for [CITY NAME]	1	2	3	4	5
4	Foreigners who live in [CITY NAME] are well integrated	1	2	3	4	5
5	It is easy to find good housing at a reasonable price in [CITY NAME]	1	2	3	4	5
6	The administrative services of [CITY NAME] help people efficiently	1	2	3	4	5
7	I feel safe in [CITY NAME]	1	2	3	4	5
8	I feel safe in my neighborhood	1	2	3	4	5
9	[CITY NAME] is committed to fight against climate change (e.g.: energy efficiency, green transport)	1	2	3	4	5
10	Generally speaking, most people in [CITY NAME] can be trusted	1	2	3	4	5
11	Generally speaking, most people in my neighborhood can be trusted	1	2	3	4	5
12	Generally speaking, the public administration of [CITY NAME] can be trusted	1	2	3	4	5

FL366 Q2

PROG: ROTATE ITEMS 1 TO 4

Q3 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

(READ OUT - ONE ANSWER ONLY)

		Very satisfied	Fairly satisfied	Not very satisfied	Not at all satisfied	DK/NA (DO NOT READ OUT)
1	Your personal job situation	1	2	3	4	5
2	The financial situation of your household	1	2	3	4	5
3	The life you lead	1	2	3	4	5
4	The place where you live	1	2	3	4	5

FL366 Q3

PROG: ROTATE ITEMS 1 TO 10

Q4: CODE 11 - SINGLE CODE (N)

Q4 In your opinion, among the following issues, which are the three most important for [CITY NAME]?

(READ OUT – MAX. 3 ANSWERS)

Safety	1,
Air pollution	2,
Noise	3,
Public transport	4,
Health services	5,
Social services	6,
Education and training	7,
Unemployment	8,
Housing	9,
Road infrastructure	10,
DK/NA (DO NOT READ OUT)	11,

FL366 Q4

TABLES

Q1.1 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Public transport, for example the bus, tram or metro

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	24%	48%	17%	7%	4%	72%	24%
Brussel/ Bruxelles	19%	52%	17%	7%	5%	71%	24%
Liege	14%	42%	24%	12%	8%	56%	36%
Burgas	53%	33%	2%	1%	11%	86%	3%
Sofia	18%	56%	14%	4%	8%	74%	18%
Ostrava	36%	45%	8%	2%	9%	81%	10%
Praha	42%	44%	9%	1%	4%	86%	10%
Aalborg	33%	36%	11%	3%	17%	69%	14%
Kobenhavn	31%	44%	17%	4%	4%	75%	21%
Berlin	46%	38%	10%	3%	3%	84%	13%
Dortmund	44%	41%	6%	3%	6%	85%	9%
Essen	25%	42%	18%	4%	11%	67%	22%
Hamburg	44%	44%	6%	1%	5%	88%	7%
Leipzig	39%	45%	6%	3%	7%	84%	9%
Munchen	51%	35%	10%	2%	2%	86%	12%
Rostock	57%	31%	5%	1%	6%	88%	6%
Tallinn	25%	46%	10%	2%	17%	71%	12%
Dublin	37%	38%	15%	7%	3%	75%	22%
Athina	27%	45%	20%	4%	4%	72%	24%
Irakleio	19%	36%	18%	11%	16%	55%	29%
Greater Athens	23%	49%	16%	7%	5%	72%	23%
Barcelona	24%	52%	13%	8%	3%	76%	21%
Madrid	26%	46%	16%	9%	3%	72%	25%
Malaga	26%	48%	11%	6%	9%	74%	17%
Oviedo	18%	48%	16%	7%	11%	66%	23%
Helsinki	49%	44%	4%	1%	2%	93%	5%
Oulu	9%	36%	34%	12%	9%	45%	46%
Bordeaux	38%	45%	11%	3%	3%	83%	14%
Lille	28%	49%	13%	5%	5%	77%	18%
Marseille	20%	47%	18%	11%	4%	67%	29%
Paris	23%	56%	13%	7%	1%	79%	20%
Rennes	38%	45%	9%	5%	3%	83%	14%
Strasbourg	42%	43%	10%	3%	2%	85%	13%
Greater Paris	24%	49%	16%	9%	2%	73%	25%
Zagreb	29%	47%	11%	6%	7%	76%	17%
Budapest	16%	51%	19%	7%	7%	67%	26%
Miskolc	17%	48%	16%	3%	16%	65%	19%
Reykjavik	18%	27%	17%	8%	30%	45%	25%
Bologna	21%	44%	22%	7%	6%	65%	29%
Napoli	5%	28%	37%	26%	4%	33%	63%
Palermo	1%	13%	42%	35%	9%	14%	77%
Roma	4%	26%	38%	27%	5%	30%	65%
Torino	18%	45%	24%	6%	7%	63%	30%
Verona	14%	42%	21%	10%	13%	56%	31%
Lefkosia	14%	27%	16%	19%	24%	41%	35%

Q1.1 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Public transport, for example the bus, tram or metro

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	15%	41%	16%	5%	23%	56%	21%
Luxembourg	36%	44%	12%	4%	4%	80%	16%
Riga	18%	49%	15%	4%	14%	67%	19%
Valletta	21%	25%	12%	13%	29%	46%	25%
Amsterdam	38%	44%	10%	5%	3%	82%	15%
Groningen	30%	49%	9%	2%	10%	79%	11%
Rotterdam	54%	33%	5%	2%	6%	87%	7%
Graz	39%	40%	17%	1%	3%	79%	18%
Wien	72%	23%	3%	1%	1%	95%	4%
Oslo	43%	46%	8%	2%	1%	89%	10%
Bialystok	32%	49%	6%	0%	13%	81%	6%
Gdansk	30%	50%	8%	3%	9%	80%	11%
Krakow	29%	53%	8%	3%	7%	82%	11%
Warszawa	24%	52%	11%	4%	9%	76%	15%
Braga	10%	52%	16%	3%	19%	62%	19%
Lisboa	9%	45%	26%	10%	10%	54%	36%
Greater Lisbon	11%	46%	22%	8%	13%	57%	30%
Bucuresti	6%	42%	27%	12%	13%	48%	39%
Cluj Napoca	22%	47%	11%	2%	18%	69%	13%
Piatra Neamt	14%	47%	13%	5%	21%	61%	18%
Malmö	27%	45%	17%	4%	7%	72%	21%
Stockholm	31%	48%	13%	6%	2%	79%	19%
Ljubljana	31%	44%	14%	4%	7%	75%	18%
Bratislava	11%	43%	23%	9%	14%	54%	32%
Kosice	10%	35%	19%	26%	10%	45%	45%
Ankara	28%	27%	16%	21%	8%	55%	37%
Antalya	22%	31%	18%	15%	14%	53%	33%
Diyarbakir	26%	32%	14%	24%	4%	58%	38%
Istanbul	26%	31%	18%	22%	3%	57%	40%
Belfast	33%	40%	14%	6%	7%	73%	20%
Cardiff	32%	41%	14%	5%	8%	73%	19%
Glasgow	39%	41%	10%	4%	6%	80%	14%
London	43%	43%	7%	4%	3%	86%	11%
Manchester	47%	35%	8%	3%	7%	82%	11%
Newcastle	42%	35%	10%	5%	8%	77%	15%
Greater Manchester	35%	41%	8%	4%	12%	76%	12%
Geneva	36%	46%	9%	5%	4%	82%	14%
Zurich	79%	18%	2%	1%	0%	97%	3%

Q1.2 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Health care services, doctors and hospitals

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	55%	38%	4%	2%	1%	93%	6%
Brussel/ Bruxelles	35%	54%	8%	2%	1%	89%	10%
Liege	37%	53%	6%	3%	1%	90%	9%
Burgas	10%	29%	31%	27%	3%	39%	58%
Sofia	9%	39%	28%	20%	4%	48%	48%
Ostrava	40%	43%	13%	2%	2%	83%	15%
Praha	32%	52%	11%	3%	2%	84%	14%
Aalborg	47%	38%	8%	2%	5%	85%	10%
Kobenhavn	34%	44%	10%	6%	6%	78%	16%
Berlin	34%	46%	15%	3%	2%	80%	18%
Dortmund	41%	46%	10%	1%	2%	87%	11%
Essen	44%	45%	7%	2%	2%	89%	9%
Hamburg	44%	41%	10%	3%	2%	85%	13%
Leipzig	38%	50%	8%	2%	2%	88%	10%
Munchen	54%	35%	6%	2%	3%	89%	8%
Rostock	38%	49%	8%	3%	2%	87%	11%
Tallinn	12%	39%	28%	14%	7%	51%	42%
Dublin	19%	40%	20%	19%	2%	59%	39%
Athina	8%	25%	29%	36%	2%	33%	65%
Irakleio	10%	37%	22%	29%	2%	47%	51%
Greater Athens	9%	23%	30%	35%	3%	32%	65%
Barcelona	22%	43%	20%	13%	2%	65%	33%
Madrid	21%	40%	19%	17%	3%	61%	36%
Malaga	22%	40%	20%	16%	2%	62%	36%
Oviedo	26%	52%	15%	6%	1%	78%	21%
Helsinki	25%	47%	19%	4%	5%	72%	23%
Oulu	20%	44%	26%	7%	3%	64%	33%
Bordeaux	41%	50%	6%	2%	1%	91%	8%
Lille	40%	52%	5%	2%	1%	92%	7%
Marseille	36%	51%	10%	2%	1%	87%	12%
Paris	31%	52%	10%	6%	1%	83%	16%
Rennes	36%	51%	9%	3%	1%	87%	12%
Strasbourg	40%	51%	6%	3%	0%	91%	9%
Greater Paris	28%	56%	10%	5%	1%	84%	15%
Zagreb	24%	40%	24%	9%	3%	64%	33%
Budapest	5%	33%	32%	25%	5%	38%	57%
Miskolc	3%	37%	33%	22%	5%	40%	55%
Reykjavik	29%	37%	19%	9%	6%	66%	28%
Bologna	31%	45%	17%	5%	2%	76%	22%
Napoli	7%	38%	35%	19%	1%	45%	54%
Palermo	4%	33%	39%	22%	2%	37%	61%
Roma	7%	40%	35%	16%	2%	47%	51%
Torino	19%	53%	21%	5%	2%	72%	26%
Verona	29%	52%	14%	4%	1%	81%	18%
Lefkosia	21%	39%	20%	15%	5%	60%	35%

Q1.2 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Health care services, doctors and hospitals

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	13%	42%	30%	10%	5%	55%	40%
Luxembourg	38%	48%	8%	5%	1%	86%	13%
Riga	7%	38%	35%	16%	4%	45%	51%
Valletta	35%	32%	14%	10%	9%	67%	24%
Amsterdam	46%	45%	6%	1%	2%	91%	7%
Groningen	63%	30%	4%	1%	2%	93%	5%
Rotterdam	47%	41%	6%	4%	2%	88%	10%
Graz	60%	33%	5%	1%	1%	93%	6%
Wien	47%	41%	9%	3%	0%	88%	12%
Oslo	38%	49%	9%	1%	3%	87%	10%
Bialystok	8%	33%	37%	17%	5%	41%	54%
Gdansk	8%	40%	31%	18%	3%	48%	49%
Krakow	8%	38%	32%	18%	4%	46%	50%
Warszawa	6%	28%	32%	28%	6%	34%	60%
Braga	17%	55%	20%	7%	1%	72%	27%
Lisboa	11%	48%	24%	14%	3%	59%	38%
Greater Lisbon	10%	40%	27%	17%	6%	50%	44%
Bucuresti	9%	31%	30%	25%	5%	40%	55%
Cluj Napoca	12%	38%	27%	18%	5%	50%	45%
Piatra Neamt	9%	32%	31%	22%	6%	41%	53%
Malmo	17%	47%	23%	9%	4%	64%	32%
Stockholm	30%	49%	15%	4%	2%	79%	19%
Ljubljana	28%	41%	20%	8%	3%	69%	28%
Bratislava	8%	38%	31%	20%	3%	46%	51%
Kosice	11%	48%	31%	9%	1%	59%	40%
Ankara	27%	38%	16%	18%	1%	65%	34%
Antalya	33%	34%	17%	15%	1%	67%	32%
Diyarbakir	28%	34%	14%	23%	1%	62%	37%
Istanbul	25%	32%	20%	22%	1%	57%	42%
Belfast	36%	41%	13%	7%	3%	77%	20%
Cardiff	42%	42%	8%	7%	1%	84%	15%
Glasgow	44%	38%	12%	4%	2%	82%	16%
London	29%	43%	16%	8%	4%	72%	24%
Manchester	36%	42%	13%	7%	2%	78%	20%
Newcastle	49%	37%	9%	4%	1%	86%	13%
Greater Manchester	41%	42%	8%	6%	3%	83%	14%
Geneva	49%	41%	4%	3%	3%	90%	7%
Zurich	69%	28%	2%	0%	1%	97%	2%

Q1.3 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Sports facilities such as sport fields and indoor sport halls

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	36%	48%	6%	2%	8%	84%	8%
Brussel/ Bruxelles	17%	51%	13%	5%	14%	68%	18%
Liege	15%	55%	14%	6%	10%	70%	20%
Burgas	33%	38%	11%	6%	12%	71%	17%
Sofia	8%	30%	25%	14%	23%	38%	39%
Ostrava	32%	45%	11%	2%	10%	77%	13%
Praha	27%	48%	13%	2%	10%	75%	15%
Aalborg	44%	32%	6%	1%	17%	76%	7%
Kobenhavn	24%	36%	13%	3%	24%	60%	16%
Berlin	10%	50%	18%	2%	20%	60%	20%
Dortmund	17%	47%	17%	3%	16%	64%	20%
Essen	13%	38%	26%	8%	15%	51%	34%
Hamburg	21%	44%	15%	2%	18%	65%	17%
Leipzig	21%	41%	14%	4%	20%	62%	18%
Munchen	28%	42%	9%	1%	20%	70%	10%
Rostock	16%	49%	14%	1%	20%	65%	15%
Tallinn	20%	44%	11%	2%	23%	64%	13%
Dublin	32%	43%	13%	4%	8%	75%	17%
Athina	6%	28%	27%	28%	11%	34%	55%
Irakleio	17%	37%	22%	15%	9%	54%	37%
Greater Athens	12%	32%	27%	22%	7%	44%	49%
Barcelona	15%	50%	14%	11%	10%	65%	25%
Madrid	15%	38%	22%	15%	10%	53%	37%
Malaga	23%	43%	15%	12%	7%	66%	27%
Oviedo	20%	50%	13%	8%	9%	70%	21%
Helsinki	36%	48%	7%	0%	9%	84%	7%
Oulu	27%	58%	8%	1%	6%	85%	9%
Bordeaux	30%	50%	12%	2%	6%	80%	14%
Lille	28%	54%	8%	4%	6%	82%	12%
Marseille	17%	39%	20%	15%	9%	56%	35%
Paris	11%	46%	24%	6%	13%	57%	30%
Rennes	29%	53%	10%	3%	5%	82%	13%
Strasbourg	29%	52%	9%	4%	6%	81%	13%
Greater Paris	19%	52%	14%	6%	9%	71%	20%
Zagreb	15%	42%	25%	11%	7%	57%	36%
Budapest	12%	44%	15%	4%	25%	56%	19%
Miskolc	8%	51%	19%	3%	19%	59%	22%
Reykjavik	46%	38%	4%	2%	10%	84%	6%
Bologna	24%	46%	12%	2%	16%	70%	14%
Napoli	7%	24%	36%	24%	9%	31%	60%
Palermo	4%	23%	36%	25%	12%	27%	61%
Roma	13%	41%	27%	6%	13%	54%	33%
Torino	18%	48%	12%	3%	19%	66%	15%
Verona	24%	44%	19%	2%	11%	68%	21%
Lefkosia	14%	36%	18%	14%	18%	50%	32%

Q1.3 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Sports facilities such as sport fields and indoor sport halls

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	13%	33%	22%	10%	22%	46%	32%
Luxembourg	37%	47%	7%	2%	7%	84%	9%
Riga	10%	41%	27%	5%	17%	51%	32%
Valletta	18%	26%	18%	17%	21%	44%	35%
Amsterdam	26%	50%	8%	4%	12%	76%	12%
Groningen	35%	47%	4%	1%	13%	82%	5%
Rotterdam	30%	48%	8%	2%	12%	78%	10%
Graz	21%	42%	18%	3%	16%	63%	21%
Wien	25%	43%	10%	2%	20%	68%	12%
Oslo	17%	45%	19%	6%	13%	62%	25%
Bialystok	24%	51%	12%	2%	11%	75%	14%
Gdansk	29%	46%	12%	2%	11%	75%	14%
Krakow	24%	51%	10%	2%	13%	75%	12%
Warszawa	13%	50%	14%	2%	21%	63%	16%
Braga	15%	56%	17%	4%	8%	71%	21%
Lisboa	7%	47%	24%	8%	14%	54%	32%
Greater Lisbon	13%	47%	21%	6%	13%	60%	27%
Bucuresti	10%	34%	21%	15%	20%	44%	36%
Cluj Napoca	28%	46%	12%	3%	11%	74%	15%
Piatra Neamt	25%	39%	14%	8%	14%	64%	22%
Malmö	23%	49%	9%	1%	18%	72%	10%
Stockholm	20%	41%	15%	5%	19%	61%	20%
Ljubljana	30%	39%	17%	3%	11%	69%	20%
Bratislava	5%	38%	32%	12%	13%	43%	44%
Kosice	13%	42%	25%	10%	10%	55%	35%
Ankara	20%	30%	17%	17%	16%	50%	34%
Antalya	25%	33%	15%	12%	15%	58%	27%
Diyarbakir	19%	25%	16%	26%	14%	44%	42%
Istanbul	18%	26%	17%	24%	15%	44%	41%
Belfast	30%	38%	12%	7%	13%	68%	19%
Cardiff	34%	41%	11%	5%	9%	75%	16%
Glasgow	39%	37%	10%	5%	9%	76%	15%
London	23%	42%	14%	6%	15%	65%	20%
Manchester	30%	41%	11%	6%	12%	71%	17%
Newcastle	31%	42%	9%	5%	13%	73%	14%
Greater Manchester	27%	42%	12%	6%	13%	69%	18%
Geneva	31%	48%	6%	2%	13%	79%	8%
Zurich	41%	41%	6%	1%	11%	82%	7%

Q1.4 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Cultural facilities such as concert halls, theatres, museums and libraries

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	44%	43%	6%	2%	5%	87%	8%
Brussel/ Bruxelles	27%	56%	7%	3%	7%	83%	10%
Liege	21%	55%	14%	5%	5%	76%	19%
Burgas	20%	47%	15%	6%	12%	67%	21%
Sofia	13%	57%	13%	6%	11%	70%	19%
Ostrava	44%	40%	8%	2%	6%	84%	10%
Praha	57%	33%	4%	2%	4%	90%	6%
Aalborg	63%	28%	3%	1%	5%	91%	4%
Kobenhavn	54%	35%	5%	1%	5%	89%	6%
Berlin	58%	29%	6%	2%	5%	87%	8%
Dortmund	42%	44%	6%	1%	7%	86%	7%
Essen	43%	41%	7%	2%	7%	84%	9%
Hamburg	52%	37%	4%	1%	6%	89%	5%
Leipzig	61%	32%	2%	1%	4%	93%	3%
Munchen	60%	32%	3%	1%	4%	92%	4%
Rostock	14%	49%	24%	7%	6%	63%	31%
Tallinn	46%	42%	3%	0%	9%	88%	3%
Dublin	42%	43%	11%	2%	2%	85%	13%
Athina	17%	48%	16%	15%	4%	65%	31%
Irakleio	16%	37%	23%	19%	5%	53%	42%
Greater Athens	18%	44%	19%	14%	5%	62%	33%
Barcelona	24%	52%	10%	7%	7%	76%	17%
Madrid	23%	41%	16%	15%	5%	64%	31%
Malaga	29%	46%	12%	9%	4%	75%	21%
Oviedo	22%	51%	12%	11%	4%	73%	23%
Helsinki	55%	39%	2%	0%	4%	94%	2%
Oulu	30%	58%	7%	1%	4%	88%	8%
Bordeaux	28%	53%	13%	3%	3%	81%	16%
Lille	33%	50%	9%	4%	4%	83%	13%
Marseille	22%	52%	13%	9%	4%	74%	22%
Paris	44%	46%	5%	2%	3%	90%	7%
Rennes	33%	53%	7%	3%	4%	86%	10%
Strasbourg	37%	50%	6%	1%	6%	87%	7%
Greater Paris	38%	47%	10%	2%	3%	85%	12%
Zagreb	31%	54%	5%	4%	6%	85%	9%
Budapest	33%	49%	5%	1%	12%	82%	6%
Miskolc	23%	53%	8%	2%	14%	76%	10%
Reykjavik	41%	47%	5%	1%	6%	88%	6%
Bologna	34%	46%	10%	2%	8%	80%	12%
Napoli	16%	46%	22%	11%	5%	62%	33%
Palermo	11%	46%	26%	10%	7%	57%	36%
Roma	19%	46%	21%	8%	6%	65%	29%
Torino	38%	39%	8%	2%	13%	77%	10%
Verona	31%	47%	13%	4%	5%	78%	17%
Lefkosia	15%	43%	20%	11%	11%	58%	31%

Q1.4 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Cultural facilities such as concert halls, theatres, museums and libraries

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	39%	45%	7%	2%	7%	84%	9%
Luxembourg	42%	45%	7%	2%	4%	87%	9%
Riga	29%	58%	7%	2%	4%	87%	9%
Valletta	16%	18%	19%	30%	17%	34%	49%
Amsterdam	56%	32%	4%	1%	7%	88%	5%
Groningen	52%	39%	3%	1%	5%	91%	4%
Rotterdam	47%	40%	6%	1%	6%	87%	7%
Graz	64%	29%	4%	1%	2%	93%	5%
Wien	80%	17%	1%	1%	1%	97%	2%
Oslo	53%	39%	5%	1%	2%	92%	6%
Bialystok	34%	50%	8%	2%	6%	84%	10%
Gdansk	35%	51%	7%	1%	6%	86%	8%
Krakow	48%	44%	4%	0%	4%	92%	4%
Warszawa	30%	54%	6%	1%	9%	84%	7%
Braga	10%	59%	19%	5%	7%	69%	24%
Lisboa	15%	54%	16%	6%	9%	69%	22%
Greater Lisbon	10%	49%	23%	8%	10%	59%	31%
Bucuresti	19%	51%	12%	4%	14%	70%	16%
Cluj Napoca	39%	48%	7%	1%	5%	87%	8%
Piatra Neamt	20%	46%	17%	9%	8%	66%	26%
Malmö	53%	40%	3%	0%	4%	93%	3%
Stockholm	55%	35%	7%	1%	2%	90%	8%
Ljubljana	45%	37%	10%	2%	6%	82%	12%
Bratislava	20%	56%	11%	3%	10%	76%	14%
Kosice	29%	55%	6%	3%	7%	84%	9%
Ankara	24%	33%	15%	15%	13%	57%	30%
Antalya	25%	35%	18%	11%	11%	60%	29%
Diyarbakir	24%	31%	12%	21%	12%	55%	33%
Istanbul	21%	36%	17%	15%	11%	57%	32%
Belfast	41%	45%	6%	3%	5%	86%	9%
Cardiff	59%	32%	3%	2%	4%	91%	5%
Glasgow	61%	27%	5%	3%	4%	88%	8%
London	44%	33%	12%	5%	6%	77%	17%
Manchester	45%	36%	8%	6%	5%	81%	14%
Newcastle	38%	43%	9%	5%	5%	81%	14%
Greater Manchester	31%	40%	15%	7%	7%	71%	22%
Geneva	38%	49%	7%	1%	5%	87%	8%
Zurich	66%	29%	2%	0%	3%	95%	2%

Q1.5 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

The state of the streets and buildings in your neighborhood

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	28%	51%	16%	5%	0%	79%	21%
Brussel/ Bruxelles	16%	46%	26%	11%	1%	62%	37%
Liege	15%	47%	19%	18%	1%	62%	37%
Burgas	16%	39%	27%	17%	1%	55%	44%
Sofia	4%	24%	38%	33%	1%	28%	71%
Ostrava	25%	52%	19%	4%	0%	77%	23%
Praha	19%	55%	20%	5%	1%	74%	25%
Aalborg	39%	39%	19%	3%	0%	78%	22%
Kobenhavn	26%	51%	16%	6%	1%	77%	22%
Berlin	13%	46%	27%	13%	1%	59%	40%
Dortmund	8%	33%	38%	20%	1%	41%	58%
Essen	10%	32%	34%	24%	0%	42%	58%
Hamburg	16%	44%	30%	9%	1%	60%	39%
Leipzig	14%	46%	27%	11%	2%	60%	38%
Munchen	34%	48%	14%	3%	1%	82%	17%
Rostock	27%	47%	22%	4%	0%	74%	26%
Tallinn	15%	42%	29%	13%	1%	57%	42%
Dublin	28%	43%	18%	10%	1%	71%	28%
Athina	4%	29%	28%	39%	0%	33%	67%
Irakleio	8%	25%	23%	44%	0%	33%	67%
Greater Athens	10%	34%	25%	31%	0%	44%	56%
Barcelona	16%	55%	18%	10%	1%	71%	28%
Madrid	14%	34%	27%	24%	1%	48%	51%
Malaga	18%	37%	27%	18%	0%	55%	45%
Oviedo	32%	51%	9%	7%	1%	83%	16%
Helsinki	31%	56%	11%	1%	1%	87%	12%
Oulu	29%	54%	14%	2%	1%	83%	16%
Bordeaux	28%	45%	19%	8%	0%	73%	27%
Lille	21%	46%	20%	13%	0%	67%	33%
Marseille	15%	41%	23%	21%	0%	56%	44%
Paris	12%	56%	20%	12%	0%	68%	32%
Rennes	33%	54%	8%	3%	2%	87%	11%
Strasbourg	29%	53%	12%	6%	0%	82%	18%
Greater Paris	19%	53%	17%	11%	0%	72%	28%
Zagreb	20%	43%	27%	10%	0%	63%	37%
Budapest	11%	58%	23%	8%	0%	69%	31%
Miskolc	8%	54%	28%	10%	0%	62%	38%
Reykjavik	16%	36%	28%	17%	3%	52%	45%
Bologna	12%	40%	35%	13%	0%	52%	48%
Napoli	5%	17%	32%	46%	0%	22%	78%
Palermo	3%	19%	36%	42%	0%	22%	78%
Roma	2%	18%	34%	46%	0%	20%	80%
Torino	10%	34%	37%	18%	1%	44%	55%
Verona	10%	38%	34%	18%	0%	48%	52%
Lefkosia	20%	41%	21%	18%	0%	61%	39%

Q1.5 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

The state of the streets and buildings in your neighborhood

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	14%	45%	30%	10%	1%	59%	40%
Luxembourg	46%	43%	7%	4%	0%	89%	11%
Riga	9%	44%	35%	12%	0%	53%	47%
Valletta	15%	31%	26%	27%	1%	46%	53%
Amsterdam	28%	52%	14%	6%	0%	80%	20%
Groningen	32%	53%	12%	3%	0%	85%	15%
Rotterdam	24%	52%	18%	6%	0%	76%	24%
Graz	40%	46%	11%	3%	0%	86%	14%
Wien	41%	47%	10%	2%	0%	88%	12%
Oslo	36%	44%	16%	4%	0%	80%	20%
Bialystok	29%	58%	11%	1%	1%	87%	12%
Gdansk	13%	48%	26%	12%	1%	61%	38%
Krakow	12%	54%	26%	7%	1%	66%	33%
Warszawa	16%	58%	20%	5%	1%	74%	25%
Braga	11%	57%	26%	6%	0%	68%	32%
Lisboa	4%	36%	38%	22%	0%	40%	60%
Greater Lisbon	9%	45%	31%	14%	1%	54%	45%
Bucuresti	8%	34%	31%	26%	1%	42%	57%
Cluj Napoca	17%	44%	23%	15%	1%	61%	38%
Piatra Neamt	14%	48%	21%	16%	1%	62%	37%
Malmo	43%	42%	12%	3%	0%	85%	15%
Stockholm	47%	43%	7%	3%	0%	90%	10%
Ljubljana	31%	45%	17%	7%	0%	76%	24%
Bratislava	8%	47%	33%	12%	0%	55%	45%
Kosice	10%	51%	27%	11%	1%	61%	38%
Ankara	24%	38%	17%	21%	0%	62%	38%
Antalya	29%	34%	22%	15%	0%	63%	37%
Diyarbakir	34%	27%	18%	21%	0%	61%	39%
Istanbul	17%	30%	21%	32%	0%	47%	53%
Belfast	29%	44%	18%	7%	2%	73%	25%
Cardiff	25%	43%	22%	9%	1%	68%	31%
Glasgow	23%	45%	17%	14%	1%	68%	31%
London	25%	49%	16%	9%	1%	74%	25%
Manchester	22%	45%	19%	13%	1%	67%	32%
Newcastle	28%	45%	17%	10%	0%	73%	27%
Greater Manchester	24%	45%	18%	12%	1%	69%	30%
Geneva	36%	50%	9%	3%	2%	86%	12%
Zurich	53%	40%	5%	1%	1%	93%	6%

Q1.6 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Public spaces such as markets, squares, pedestrian areas

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	28%	60%	8%	3%	1%	88%	11%
Brussel/ Bruxelles	17%	63%	14%	5%	1%	80%	19%
Liege	14%	60%	16%	8%	2%	74%	24%
Burgas	30%	52%	13%	4%	1%	82%	17%
Sofia	8%	50%	29%	10%	3%	58%	39%
Ostrava	18%	55%	21%	3%	3%	73%	24%
Praha	19%	60%	16%	2%	3%	79%	18%
Aalborg	42%	47%	7%	1%	3%	89%	8%
Kobenhavn	37%	46%	11%	2%	4%	83%	13%
Berlin	17%	61%	16%	3%	3%	78%	19%
Dortmund	22%	60%	14%	2%	2%	82%	16%
Essen	19%	57%	19%	3%	2%	76%	22%
Hamburg	26%	62%	10%	1%	1%	88%	11%
Leipzig	35%	52%	9%	2%	2%	87%	11%
Munchen	36%	53%	8%	1%	2%	89%	9%
Rostock	28%	55%	14%	1%	2%	83%	15%
Tallinn	17%	60%	16%	3%	4%	77%	19%
Dublin	25%	45%	18%	10%	2%	70%	28%
Athina	7%	29%	35%	29%	0%	36%	64%
Irakleio	14%	36%	25%	25%	0%	50%	50%
Greater Athens	16%	33%	29%	22%	0%	49%	51%
Barcelona	22%	59%	13%	5%	1%	81%	18%
Madrid	19%	50%	18%	11%	2%	69%	29%
Malaga	25%	48%	16%	10%	1%	73%	26%
Oviedo	35%	57%	3%	5%	0%	92%	8%
Helsinki	21%	64%	13%	0%	2%	85%	13%
Oulu	17%	66%	13%	2%	2%	83%	15%
Bordeaux	32%	58%	7%	2%	1%	90%	9%
Lille	18%	58%	16%	6%	2%	76%	22%
Marseille	11%	49%	24%	15%	1%	60%	39%
Paris	18%	63%	14%	4%	1%	81%	18%
Rennes	34%	51%	10%	4%	1%	85%	14%
Strasbourg	29%	57%	8%	5%	1%	86%	13%
Greater Paris	21%	58%	16%	4%	1%	79%	20%
Zagreb	26%	57%	11%	5%	1%	83%	16%
Budapest	20%	63%	13%	2%	2%	83%	15%
Miskolc	17%	61%	17%	2%	3%	78%	19%
Reykjavik	22%	52%	15%	4%	7%	74%	19%
Bologna	23%	56%	16%	4%	1%	79%	20%
Napoli	8%	40%	35%	16%	1%	48%	51%
Palermo	7%	35%	41%	16%	1%	42%	57%
Roma	8%	47%	34%	10%	1%	55%	44%
Torino	29%	55%	12%	3%	1%	84%	15%
Verona	20%	57%	19%	3%	1%	77%	22%
Lefkosia	16%	40%	27%	16%	1%	56%	43%

Q1.6 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Public spaces such as markets, squares, pedestrian areas

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	20%	61%	14%	2%	3%	81%	16%
Luxembourg	33%	55%	9%	2%	1%	88%	11%
Riga	12%	65%	17%	3%	3%	77%	20%
Valletta	13%	28%	28%	25%	6%	41%	53%
Amsterdam	26%	58%	12%	2%	2%	84%	14%
Groningen	41%	48%	7%	2%	2%	89%	9%
Rotterdam	32%	61%	5%	1%	1%	93%	6%
Graz	35%	54%	9%	1%	1%	89%	10%
Wien	38%	50%	9%	1%	2%	88%	10%
Oslo	16%	64%	15%	2%	3%	80%	17%
Bialystok	29%	60%	8%	1%	2%	89%	9%
Gdansk	20%	61%	16%	1%	2%	81%	17%
Krakow	21%	66%	9%	2%	2%	87%	11%
Warszawa	14%	59%	20%	3%	4%	73%	23%
Braga	16%	68%	13%	2%	1%	84%	15%
Lisboa	10%	61%	22%	3%	4%	71%	25%
Greater Lisbon	16%	59%	17%	5%	3%	75%	22%
Bucuresti	10%	46%	30%	11%	3%	56%	41%
Cluj Napoca	15%	55%	23%	6%	1%	70%	29%
Piatra Neamt	14%	47%	26%	11%	2%	61%	37%
Malmo	40%	52%	6%	1%	1%	92%	7%
Stockholm	28%	59%	10%	1%	2%	87%	11%
Ljubljana	42%	44%	10%	3%	1%	86%	13%
Bratislava	9%	54%	27%	7%	3%	63%	34%
Kosice	27%	57%	11%	3%	2%	84%	14%
Ankara	28%	38%	18%	16%	0%	66%	34%
Antalya	34%	40%	16%	10%	0%	74%	26%
Diyarbakir	32%	38%	13%	16%	1%	70%	29%
Istanbul	21%	30%	21%	28%	0%	51%	49%
Belfast	32%	51%	9%	5%	3%	83%	14%
Cardiff	39%	49%	7%	2%	3%	88%	9%
Glasgow	31%	50%	12%	4%	3%	81%	16%
London	27%	53%	13%	4%	3%	80%	17%
Manchester	26%	54%	12%	5%	3%	80%	17%
Newcastle	25%	55%	10%	7%	3%	80%	17%
Greater Manchester	27%	48%	17%	5%	3%	75%	22%
Geneva	29%	56%	9%	3%	3%	85%	12%
Zurich	34%	54%	11%	1%	0%	88%	12%

Q1.7 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Green spaces such as parks and gardens

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	40%	44%	12%	4%	0%	84%	16%
Brussel/ Bruxelles	31%	54%	9%	5%	1%	85%	14%
Liege	19%	52%	20%	7%	2%	71%	27%
Burgas	43%	39%	10%	6%	2%	82%	16%
Sofia	13%	53%	22%	11%	1%	66%	33%
Ostrava	38%	46%	12%	2%	2%	84%	14%
Praha	30%	50%	15%	5%	0%	80%	20%
Aalborg	49%	40%	6%	2%	3%	89%	8%
Kobenhavn	49%	41%	8%	1%	1%	90%	9%
Berlin	37%	48%	12%	3%	0%	85%	15%
Dortmund	38%	47%	12%	1%	2%	85%	13%
Essen	31%	53%	13%	2%	1%	84%	15%
Hamburg	49%	43%	6%	1%	1%	92%	7%
Leipzig	56%	37%	5%	1%	1%	93%	6%
Munchen	60%	35%	4%	0%	1%	95%	4%
Rostock	35%	51%	10%	3%	1%	86%	13%
Tallinn	35%	50%	12%	1%	2%	85%	13%
Dublin	51%	36%	8%	5%	0%	87%	13%
Athina	6%	24%	31%	39%	0%	30%	70%
Irakleio	8%	22%	30%	39%	1%	30%	69%
Greater Athens	16%	28%	28%	28%	0%	44%	56%
Barcelona	17%	50%	23%	9%	1%	67%	32%
Madrid	23%	46%	17%	13%	1%	69%	30%
Malaga	20%	40%	23%	16%	1%	60%	39%
Oviedo	37%	47%	11%	4%	1%	84%	15%
Helsinki	40%	51%	6%	1%	2%	91%	7%
Oulu	27%	63%	7%	1%	2%	90%	8%
Bordeaux	42%	45%	10%	2%	1%	87%	12%
Lille	30%	51%	12%	6%	1%	81%	18%
Marseille	16%	48%	21%	13%	2%	64%	34%
Paris	28%	55%	13%	3%	1%	83%	16%
Rennes	40%	49%	8%	2%	1%	89%	10%
Strasbourg	35%	53%	8%	3%	1%	88%	11%
Greater Paris	30%	53%	13%	4%	0%	83%	17%
Zagreb	35%	50%	11%	4%	0%	85%	15%
Budapest	17%	53%	23%	5%	2%	70%	28%
Miskolc	14%	58%	22%	5%	1%	72%	27%
Reykjavik	26%	50%	12%	3%	9%	76%	15%
Bologna	35%	48%	12%	3%	2%	83%	15%
Napoli	6%	24%	45%	25%	0%	30%	70%
Palermo	5%	26%	45%	23%	1%	31%	68%
Roma	15%	47%	26%	11%	1%	62%	37%
Torino	38%	47%	11%	2%	2%	85%	13%
Verona	25%	47%	23%	4%	1%	72%	27%
Lefkosia	19%	35%	25%	19%	2%	54%	44%

Q1.7 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Green spaces such as parks and gardens

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	37%	46%	10%	4%	3%	83%	14%
Luxembourg	51%	42%	5%	1%	1%	93%	6%
Riga	34%	56%	7%	1%	2%	90%	8%
Valletta	18%	24%	26%	29%	3%	42%	55%
Amsterdam	42%	46%	9%	2%	1%	88%	11%
Groningen	55%	36%	8%	1%	0%	91%	9%
Rotterdam	36%	49%	12%	2%	1%	85%	14%
Graz	41%	39%	16%	3%	1%	80%	19%
Wien	56%	37%	5%	2%	0%	93%	7%
Oslo	44%	49%	5%	1%	1%	93%	6%
Bialystok	58%	37%	3%	1%	1%	95%	4%
Gdansk	37%	48%	13%	2%	0%	85%	15%
Krakow	22%	54%	19%	4%	1%	76%	23%
Warszawa	37%	50%	10%	2%	1%	87%	12%
Braga	16%	51%	25%	7%	1%	67%	32%
Lisboa	11%	53%	27%	7%	2%	64%	34%
Greater Lisbon	20%	52%	21%	5%	2%	72%	26%
Bucuresti	18%	44%	23%	14%	1%	62%	37%
Cluj Napoca	26%	44%	21%	8%	1%	70%	29%
Piatra Neamt	31%	52%	10%	5%	2%	83%	15%
Malmo	66%	31%	2%	1%	0%	97%	3%
Stockholm	50%	43%	5%	2%	0%	93%	7%
Ljubljana	54%	34%	9%	3%	0%	88%	12%
Bratislava	11%	42%	34%	11%	2%	53%	45%
Kosice	21%	52%	21%	5%	1%	73%	26%
Ankara	38%	32%	14%	15%	1%	70%	29%
Antalya	46%	32%	13%	9%	0%	78%	22%
Diyarbakir	43%	27%	12%	18%	0%	70%	30%
Istanbul	25%	24%	17%	34%	0%	49%	51%
Belfast	46%	38%	9%	5%	2%	84%	14%
Cardiff	57%	33%	6%	3%	1%	90%	9%
Glasgow	55%	34%	7%	4%	0%	89%	11%
London	53%	38%	7%	2%	0%	91%	9%
Manchester	40%	42%	12%	4%	2%	82%	16%
Newcastle	45%	41%	9%	3%	2%	86%	12%
Greater Manchester	38%	45%	11%	4%	2%	83%	15%
Geneva	52%	41%	4%	2%	1%	93%	6%
Zurich	47%	44%	7%	1%	1%	91%	8%

Q1.8 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Availability of retail shops

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	40%	49%	7%	3%	1%	89%	10%
Brussel/ Bruxelles	40%	47%	8%	5%	0%	87%	13%
Liege	36%	45%	12%	6%	1%	81%	18%
Burgas	39%	51%	6%	2%	2%	90%	8%
Sofia	29%	55%	9%	5%	2%	84%	14%
Ostrava	65%	29%	5%	1%	0%	94%	6%
Praha	54%	37%	7%	2%	0%	91%	9%
Aalborg	54%	35%	7%	1%	3%	89%	8%
Kobenhavn	49%	38%	7%	3%	3%	87%	10%
Berlin	39%	42%	15%	3%	1%	81%	18%
Dortmund	38%	45%	13%	3%	1%	83%	16%
Essen	39%	43%	14%	3%	1%	82%	17%
Hamburg	46%	36%	14%	3%	1%	82%	17%
Leipzig	44%	39%	11%	4%	2%	83%	15%
Munchen	45%	38%	12%	4%	1%	83%	16%
Rostock	43%	41%	11%	3%	2%	84%	14%
Tallinn	55%	38%	5%	1%	1%	93%	6%
Dublin	56%	37%	5%	2%	0%	93%	7%
Athina	36%	49%	9%	5%	1%	85%	14%
Irakleio	40%	45%	8%	5%	2%	85%	13%
Greater Athens	33%	48%	12%	4%	3%	81%	16%
Barcelona	21%	52%	18%	8%	1%	73%	26%
Madrid	20%	39%	24%	14%	3%	59%	38%
Malaga	24%	51%	17%	7%	1%	75%	24%
Oviedo	22%	55%	12%	10%	1%	77%	22%
Helsinki	43%	49%	6%	1%	1%	92%	7%
Oulu	33%	53%	13%	1%	0%	86%	14%
Bordeaux	38%	48%	11%	3%	0%	86%	14%
Lille	32%	47%	12%	8%	1%	79%	20%
Marseille	35%	47%	10%	8%	0%	82%	18%
Paris	49%	41%	6%	4%	0%	90%	10%
Rennes	37%	47%	10%	5%	1%	84%	15%
Strasbourg	38%	45%	11%	5%	1%	83%	16%
Greater Paris	37%	44%	12%	7%	0%	81%	19%
Zagreb	42%	45%	7%	5%	1%	87%	12%
Budapest	27%	53%	12%	4%	4%	80%	16%
Miskolc	25%	54%	11%	4%	6%	79%	15%
Reykjavik	23%	47%	19%	4%	7%	70%	23%
Bologna	37%	47%	12%	3%	1%	84%	15%
Napoli	34%	55%	9%	2%	0%	89%	11%
Palermo	21%	56%	16%	5%	2%	77%	21%
Roma	33%	49%	12%	6%	0%	82%	18%
Torino	41%	44%	10%	4%	1%	85%	14%
Verona	40%	49%	8%	2%	1%	89%	10%
Lefkosia	35%	51%	8%	4%	2%	86%	12%

Q1.8 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Availability of retail shops

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	61%	34%	4%	1%	0%	95%	5%
Luxembourg	37%	42%	15%	5%	1%	79%	20%
Riga	48%	42%	6%	3%	1%	90%	9%
Valletta	55%	29%	10%	5%	1%	84%	15%
Amsterdam	45%	43%	10%	1%	1%	88%	11%
Groningen	56%	36%	5%	2%	1%	92%	7%
Rotterdam	51%	41%	6%	1%	1%	92%	7%
Graz	50%	33%	13%	3%	1%	83%	16%
Wien	41%	35%	19%	5%	0%	76%	24%
Oslo	39%	42%	12%	1%	6%	81%	13%
Bialystok	56%	38%	5%	1%	0%	94%	6%
Gdansk	51%	44%	4%	1%	0%	95%	5%
Krakow	55%	40%	3%	1%	1%	95%	4%
Warszawa	43%	46%	8%	2%	1%	89%	10%
Braga	18%	66%	11%	1%	4%	84%	12%
Lisboa	14%	57%	20%	6%	3%	71%	26%
Greater Lisbon	13%	58%	19%	6%	4%	71%	25%
Bucuresti	29%	55%	10%	2%	4%	84%	12%
Cluj Napoca	40%	51%	6%	1%	2%	91%	7%
Piatra Neamt	32%	53%	10%	2%	3%	85%	12%
Malmo	65%	30%	4%	1%	0%	95%	5%
Stockholm	66%	28%	5%	1%	0%	94%	6%
Ljubljana	36%	39%	19%	6%	0%	75%	25%
Bratislava	31%	51%	12%	4%	2%	82%	16%
Kosice	44%	45%	9%	1%	1%	89%	10%
Ankara	43%	39%	10%	8%	0%	82%	18%
Antalya	53%	30%	11%	6%	0%	83%	17%
Diyarbakir	52%	33%	8%	7%	0%	85%	15%
Istanbul	47%	35%	9%	9%	0%	82%	18%
Belfast	51%	39%	6%	3%	1%	90%	9%
Cardiff	63%	31%	3%	2%	1%	94%	5%
Glasgow	62%	29%	6%	2%	1%	91%	8%
London	47%	38%	9%	5%	1%	85%	14%
Manchester	53%	37%	6%	3%	1%	90%	9%
Newcastle	48%	35%	12%	5%	0%	83%	17%
Greater Manchester	42%	41%	10%	6%	1%	83%	16%
Geneva	51%	40%	6%	1%	2%	91%	7%
Zurich	38%	44%	13%	2%	3%	82%	15%

Q1.9 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Schools and other educational facilities

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	38%	48%	7%	2%	5%	86%	9%
Brussel/ Bruxelles	14%	51%	15%	10%	10%	65%	25%
Liege	24%	54%	10%	3%	9%	78%	13%
Burgas	24%	49%	10%	2%	15%	73%	12%
Sofia	8%	39%	23%	10%	20%	47%	33%
Ostrava	39%	44%	5%	2%	10%	83%	7%
Praha	30%	45%	9%	2%	14%	75%	11%
Aalborg	49%	35%	4%	1%	11%	84%	5%
Kobenhavn	22%	42%	11%	3%	22%	64%	14%
Berlin	11%	42%	22%	6%	19%	53%	28%
Dortmund	19%	47%	13%	3%	18%	66%	16%
Essen	19%	48%	12%	4%	17%	67%	16%
Hamburg	19%	41%	15%	4%	21%	60%	19%
Leipzig	18%	36%	14%	4%	28%	54%	18%
Munchen	28%	35%	10%	2%	25%	63%	12%
Rostock	19%	40%	8%	2%	31%	59%	10%
Tallinn	17%	44%	8%	2%	29%	61%	10%
Dublin	40%	43%	8%	2%	7%	83%	10%
Athina	12%	38%	22%	15%	13%	50%	37%
Irakleio	14%	42%	21%	14%	9%	56%	35%
Greater Athens	14%	40%	22%	12%	12%	54%	34%
Barcelona	14%	45%	18%	9%	14%	59%	27%
Madrid	14%	36%	22%	15%	13%	50%	37%
Malaga	17%	48%	15%	12%	8%	65%	27%
Oviedo	20%	49%	12%	6%	13%	69%	18%
Helsinki	29%	50%	3%	0%	18%	79%	3%
Oulu	31%	53%	5%	1%	10%	84%	6%
Bordeaux	29%	54%	7%	3%	7%	83%	10%
Lille	25%	58%	8%	3%	6%	83%	11%
Marseille	17%	48%	13%	11%	11%	65%	24%
Paris	19%	52%	11%	6%	12%	71%	17%
Rennes	31%	57%	4%	1%	7%	88%	5%
Strasbourg	29%	54%	9%	1%	7%	83%	10%
Greater Paris	21%	53%	11%	5%	10%	74%	16%
Zagreb	22%	49%	16%	5%	8%	71%	21%
Budapest	12%	39%	19%	4%	26%	51%	23%
Miskolc	10%	53%	15%	5%	17%	63%	20%
Reykjavik	36%	40%	6%	4%	14%	76%	10%
Bologna	22%	46%	13%	3%	16%	68%	16%
Napoli	9%	46%	29%	10%	6%	55%	39%
Palermo	7%	36%	35%	14%	8%	43%	49%
Roma	8%	42%	27%	8%	15%	50%	35%
Torino	16%	46%	15%	3%	20%	62%	18%
Verona	16%	54%	12%	3%	15%	70%	15%
Lefkosia	37%	42%	6%	4%	11%	79%	10%

Q1.9 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Schools and other educational facilities

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	15%	37%	18%	7%	23%	52%	25%
Luxembourg	29%	49%	7%	4%	11%	78%	11%
Riga	14%	48%	14%	4%	20%	62%	18%
Valletta	36%	29%	7%	3%	25%	65%	10%
Amsterdam	31%	44%	6%	2%	17%	75%	8%
Groningen	57%	31%	2%	1%	9%	88%	3%
Rotterdam	38%	42%	5%	1%	14%	80%	6%
Graz	43%	41%	5%	1%	10%	84%	6%
Wien	32%	39%	12%	3%	14%	71%	15%
Oslo	34%	46%	5%	1%	14%	80%	6%
Bialystok	23%	54%	6%	3%	14%	77%	9%
Gdansk	19%	54%	7%	3%	17%	73%	10%
Krakow	22%	52%	6%	3%	17%	74%	9%
Warszawa	14%	47%	14%	5%	20%	61%	19%
Braga	19%	68%	7%	1%	5%	87%	8%
Lisboa	10%	56%	13%	6%	15%	66%	19%
Greater Lisbon	13%	57%	10%	3%	17%	70%	13%
Bucuresti	10%	38%	27%	12%	13%	48%	39%
Cluj Napoca	26%	46%	16%	5%	7%	72%	21%
Piatra Neamt	23%	45%	16%	4%	12%	68%	20%
Malmo	14%	39%	19%	5%	23%	53%	24%
Stockholm	20%	47%	10%	4%	19%	67%	14%
Ljubljana	38%	41%	9%	3%	9%	79%	12%
Bratislava	10%	45%	19%	5%	21%	55%	24%
Kosice	19%	54%	12%	3%	12%	73%	15%
Ankara	23%	31%	18%	21%	7%	54%	39%
Antalya	22%	37%	15%	16%	10%	59%	31%
Diyarbakir	22%	27%	20%	27%	4%	49%	47%
Istanbul	16%	28%	21%	26%	9%	44%	47%
Belfast	52%	29%	6%	3%	10%	81%	9%
Cardiff	37%	36%	5%	3%	19%	73%	8%
Glasgow	41%	32%	5%	3%	19%	73%	8%
London	27%	39%	6%	3%	25%	66%	9%
Manchester	32%	35%	8%	3%	22%	67%	11%
Newcastle	38%	37%	3%	2%	20%	75%	5%
Greater Manchester	35%	37%	6%	3%	19%	72%	9%
Geneva	33%	48%	6%	1%	12%	81%	7%
Zurich	52%	33%	5%	1%	9%	85%	6%

Q1.10 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

The quality of the air

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	12%	52%	21%	13%	2%	64%	34%
Brussel/ Bruxelles	6%	45%	30%	17%	2%	51%	47%
Liege	8%	47%	31%	11%	3%	55%	42%
Burgas	1%	29%	36%	32%	2%	30%	68%
Sofia	4%	24%	37%	32%	3%	28%	69%
Ostrava	3%	20%	35%	41%	1%	23%	76%
Praha	10%	49%	32%	8%	1%	59%	40%
Aalborg	51%	38%	6%	1%	4%	89%	7%
Kobenhavn	23%	45%	25%	5%	2%	68%	30%
Berlin	15%	56%	22%	5%	2%	71%	27%
Dortmund	19%	60%	15%	3%	3%	79%	18%
Essen	20%	58%	16%	3%	3%	78%	19%
Hamburg	29%	53%	13%	3%	2%	82%	16%
Leipzig	21%	64%	10%	3%	2%	85%	13%
Munchen	29%	52%	14%	2%	3%	81%	16%
Rostock	59%	35%	5%	0%	1%	94%	5%
Tallinn	21%	54%	18%	4%	3%	75%	22%
Dublin	33%	55%	8%	3%	1%	88%	11%
Athina	2%	25%	32%	40%	1%	27%	72%
Irakleio	33%	40%	17%	10%	0%	73%	27%
Greater Athens	8%	31%	29%	30%	2%	39%	59%
Barcelona	7%	26%	39%	27%	1%	33%	66%
Madrid	8%	23%	33%	33%	3%	31%	66%
Malaga	21%	46%	17%	13%	3%	67%	30%
Oviedo	25%	54%	13%	7%	1%	79%	20%
Helsinki	24%	64%	10%	1%	1%	88%	11%
Oulu	27%	61%	11%	0%	1%	88%	11%
Bordeaux	18%	58%	18%	5%	1%	76%	23%
Lille	9%	46%	31%	13%	1%	55%	44%
Marseille	8%	42%	29%	21%	0%	50%	50%
Paris	3%	22%	40%	33%	2%	25%	73%
Rennes	20%	57%	16%	5%	2%	77%	21%
Strasbourg	10%	43%	35%	11%	1%	53%	46%
Greater Paris	5%	25%	39%	29%	2%	30%	68%
Zagreb	20%	49%	23%	5%	3%	69%	28%
Budapest	8%	40%	36%	15%	1%	48%	51%
Miskolc	11%	43%	37%	9%	0%	54%	46%
Reykjavik	38%	45%	9%	3%	5%	83%	12%
Bologna	5%	44%	38%	11%	2%	49%	49%
Napoli	6%	28%	43%	22%	1%	34%	65%
Palermo	7%	27%	46%	19%	1%	34%	65%
Roma	4%	28%	48%	20%	0%	32%	68%
Torino	5%	30%	47%	16%	2%	35%	63%
Verona	7%	41%	36%	14%	2%	48%	50%
Lefkosia	18%	47%	21%	11%	3%	65%	32%

Q1.10 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

The quality of the air

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	19%	50%	23%	5%	3%	69%	28%
Luxembourg	27%	56%	13%	3%	1%	83%	16%
Riga	14%	53%	24%	7%	2%	67%	31%
Valletta	13%	22%	29%	33%	3%	35%	62%
Amsterdam	11%	59%	20%	6%	4%	70%	26%
Groningen	36%	56%	5%	1%	2%	92%	6%
Rotterdam	11%	50%	24%	11%	4%	61%	35%
Graz	9%	37%	40%	13%	1%	46%	53%
Wien	38%	50%	11%	1%	0%	88%	12%
Oslo	16%	57%	22%	3%	2%	73%	25%
Bialystok	41%	51%	6%	1%	1%	92%	7%
Gdansk	21%	52%	19%	5%	3%	73%	24%
Krakow	3%	13%	36%	47%	1%	16%	83%
Warszawa	6%	45%	35%	10%	4%	51%	45%
Braga	14%	67%	15%	3%	1%	81%	18%
Lisboa	4%	43%	38%	10%	5%	47%	48%
Greater Lisbon	11%	53%	24%	7%	5%	64%	31%
Bucuresti	4%	18%	38%	37%	3%	22%	75%
Cluj Napoca	11%	40%	34%	13%	2%	51%	47%
Piatra Neamt	34%	52%	10%	3%	1%	86%	13%
Malmö	23%	59%	14%	2%	2%	82%	16%
Stockholm	26%	51%	16%	4%	3%	77%	20%
Ljubljana	25%	51%	16%	6%	2%	76%	22%
Bratislava	6%	47%	33%	10%	4%	53%	43%
Kosice	6%	45%	35%	12%	2%	51%	47%
Ankara	28%	39%	20%	13%	0%	67%	33%
Antalya	37%	36%	15%	11%	1%	73%	26%
Diyarbakir	43%	36%	10%	10%	1%	79%	20%
Istanbul	17%	35%	21%	26%	1%	52%	47%
Belfast	38%	48%	7%	3%	4%	86%	10%
Cardiff	35%	51%	10%	2%	2%	86%	12%
Glasgow	26%	50%	14%	6%	4%	76%	20%
London	16%	41%	28%	11%	4%	57%	39%
Manchester	21%	56%	14%	5%	4%	77%	19%
Newcastle	44%	46%	5%	2%	3%	90%	7%
Greater Manchester	27%	53%	12%	4%	4%	80%	16%
Geneva	17%	52%	21%	6%	4%	69%	27%
Zurich	37%	54%	7%	1%	1%	91%	8%

Q1.11 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

The noise level

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	24%	50%	18%	7%	1%	74%	25%
Brussel/ Bruxelles	11%	43%	26%	20%	0%	54%	46%
Liege	19%	49%	20%	11%	1%	68%	31%
Burgas	10%	40%	34%	14%	2%	50%	48%
Sofia	5%	31%	38%	24%	2%	36%	62%
Ostrava	17%	48%	28%	7%	0%	65%	35%
Praha	12%	42%	32%	13%	1%	54%	45%
Aalborg	40%	47%	10%	2%	1%	87%	12%
Kobenhavn	26%	45%	21%	6%	2%	71%	27%
Berlin	14%	44%	31%	10%	1%	58%	41%
Dortmund	21%	48%	23%	6%	2%	69%	29%
Essen	18%	54%	20%	7%	1%	72%	27%
Hamburg	20%	52%	21%	5%	2%	72%	26%
Leipzig	20%	53%	21%	4%	2%	73%	25%
Munchen	25%	49%	19%	5%	2%	74%	24%
Rostock	28%	53%	15%	2%	2%	81%	17%
Tallinn	17%	52%	22%	6%	3%	69%	28%
Dublin	30%	52%	13%	4%	1%	82%	17%
Athina	9%	25%	30%	36%	0%	34%	66%
Irakleio	17%	30%	26%	27%	0%	47%	53%
Greater Athens	15%	28%	28%	29%	0%	43%	57%
Barcelona	11%	32%	35%	21%	1%	43%	56%
Madrid	12%	33%	29%	24%	2%	45%	53%
Malaga	14%	36%	30%	19%	1%	50%	49%
Oviedo	23%	50%	16%	10%	1%	73%	26%
Helsinki	23%	58%	15%	2%	2%	81%	17%
Oulu	28%	60%	10%	1%	1%	88%	11%
Bordeaux	28%	46%	17%	9%	0%	74%	26%
Lille	17%	48%	21%	13%	1%	65%	34%
Marseille	16%	39%	26%	19%	0%	55%	45%
Paris	9%	38%	32%	21%	0%	47%	53%
Rennes	31%	50%	11%	7%	1%	81%	18%
Strasbourg	18%	51%	20%	11%	0%	69%	31%
Greater Paris	12%	40%	30%	18%	0%	52%	48%
Zagreb	20%	49%	21%	10%	0%	69%	31%
Budapest	10%	40%	36%	13%	1%	50%	49%
Miskolc	14%	53%	24%	9%	0%	67%	33%
Reykjavik	31%	43%	12%	5%	9%	74%	17%
Bologna	12%	45%	30%	12%	1%	57%	42%
Napoli	8%	33%	32%	27%	0%	41%	59%
Palermo	8%	25%	36%	30%	1%	33%	66%
Roma	8%	37%	38%	16%	1%	45%	54%
Torino	13%	44%	31%	12%	0%	57%	43%
Verona	16%	44%	32%	7%	1%	60%	39%
Lefkosia	25%	39%	18%	18%	0%	64%	36%

Q1.11 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

The noise level

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	22%	54%	18%	4%	2%	76%	22%
Luxembourg	27%	52%	12%	8%	1%	79%	20%
Riga	16%	61%	18%	4%	1%	77%	22%
Valletta	20%	25%	20%	34%	1%	45%	54%
Amsterdam	19%	50%	23%	7%	1%	69%	30%
Groningen	29%	56%	11%	3%	1%	85%	14%
Rotterdam	18%	58%	16%	7%	1%	76%	23%
Graz	28%	46%	20%	6%	0%	74%	26%
Wien	26%	52%	18%	3%	1%	78%	21%
Oslo	18%	62%	17%	2%	1%	80%	19%
Bialystok	25%	57%	15%	2%	1%	82%	17%
Gdansk	14%	52%	25%	7%	2%	66%	32%
Krakow	6%	38%	41%	13%	2%	44%	54%
Warszawa	7%	39%	38%	14%	2%	46%	52%
Braga	9%	64%	23%	4%	0%	73%	27%
Lisboa	4%	41%	39%	15%	1%	45%	54%
Greater Lisbon	10%	56%	24%	9%	1%	66%	33%
Bucuresti	5%	26%	37%	30%	2%	31%	67%
Cluj Napoca	8%	39%	37%	15%	1%	47%	52%
Piatra Neamt	20%	54%	17%	7%	2%	74%	24%
Malmo	29%	56%	12%	2%	1%	85%	14%
Stockholm	23%	54%	17%	5%	1%	77%	22%
Ljubljana	24%	50%	18%	8%	0%	74%	26%
Bratislava	8%	49%	32%	10%	1%	57%	42%
Kosice	9%	49%	34%	6%	2%	58%	40%
Ankara	17%	37%	22%	24%	0%	54%	46%
Antalya	22%	38%	18%	22%	0%	60%	40%
Diyarbakir	24%	30%	18%	28%	0%	54%	46%
Istanbul	10%	18%	21%	51%	0%	28%	72%
Belfast	38%	48%	9%	3%	2%	86%	12%
Cardiff	39%	45%	10%	5%	1%	84%	15%
Glasgow	34%	49%	9%	6%	2%	83%	15%
London	27%	48%	16%	7%	2%	75%	23%
Manchester	31%	50%	12%	6%	1%	81%	18%
Newcastle	42%	45%	7%	4%	2%	87%	11%
Greater Manchester	32%	48%	13%	6%	1%	80%	19%
Geneva	19%	46%	24%	9%	2%	65%	33%
Zurich	25%	56%	16%	3%	0%	81%	19%

Q1.12 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Cleanliness

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	21%	56%	17%	5%	1%	77%	22%
Brussel/ Bruxelles	7%	39%	30%	23%	1%	46%	53%
Liege	8%	32%	36%	24%	0%	40%	60%
Burgas	16%	57%	19%	8%	0%	73%	27%
Sofia	3%	26%	42%	28%	1%	29%	70%
Ostrava	11%	48%	31%	9%	1%	59%	40%
Praha	6%	49%	36%	8%	1%	55%	44%
Aalborg	31%	50%	15%	3%	1%	81%	18%
Kobenhavn	20%	49%	24%	6%	1%	69%	30%
Berlin	8%	37%	39%	15%	1%	45%	54%
Dortmund	11%	49%	32%	7%	1%	60%	39%
Essen	11%	46%	33%	9%	1%	57%	42%
Hamburg	17%	55%	23%	4%	1%	72%	27%
Leipzig	14%	54%	25%	6%	1%	68%	31%
Munchen	44%	42%	11%	2%	1%	86%	13%
Rostock	20%	53%	24%	3%	0%	73%	27%
Tallinn	17%	59%	20%	2%	2%	76%	22%
Dublin	13%	47%	27%	12%	1%	60%	39%
Athina	4%	26%	32%	38%	0%	30%	70%
Irakleio	4%	32%	31%	32%	1%	36%	63%
Greater Athens	9%	32%	29%	30%	0%	41%	59%
Barcelona	10%	51%	22%	16%	1%	61%	38%
Madrid	7%	31%	30%	32%	0%	38%	62%
Malaga	12%	25%	32%	31%	0%	37%	63%
Oviedo	59%	36%	4%	1%	0%	95%	5%
Helsinki	17%	63%	18%	1%	1%	80%	19%
Oulu	15%	70%	14%	0%	1%	85%	14%
Bordeaux	20%	49%	25%	6%	0%	69%	31%
Lille	11%	48%	25%	16%	0%	59%	41%
Marseille	7%	18%	29%	46%	0%	25%	75%
Paris	4%	36%	36%	24%	0%	40%	60%
Rennes	24%	59%	13%	4%	0%	83%	17%
Strasbourg	22%	51%	19%	8%	0%	73%	27%
Greater Paris	11%	38%	34%	17%	0%	49%	51%
Zagreb	22%	52%	19%	6%	1%	74%	25%
Budapest	5%	34%	41%	20%	0%	39%	61%
Miskolc	5%	44%	37%	13%	1%	49%	50%
Reykjavik	22%	50%	18%	7%	3%	72%	25%
Bologna	9%	40%	36%	14%	1%	49%	50%
Napoli	2%	20%	41%	37%	0%	22%	78%
Palermo	1%	6%	36%	56%	1%	7%	92%
Roma	1%	8%	42%	49%	0%	9%	91%
Torino	8%	40%	39%	13%	0%	48%	52%
Verona	16%	55%	23%	6%	0%	71%	29%
Lefkosia	15%	48%	19%	18%	0%	63%	37%

Q1.12 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following issues in [CITY NAME]?

Cleanliness

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	18%	60%	17%	4%	1%	78%	21%
Luxembourg	50%	45%	4%	1%	0%	95%	5%
Riga	16%	65%	16%	3%	0%	81%	19%
Valletta	15%	37%	29%	18%	1%	52%	47%
Amsterdam	12%	50%	29%	8%	1%	62%	37%
Groningen	23%	59%	15%	2%	1%	82%	17%
Rotterdam	12%	57%	23%	7%	1%	69%	30%
Graz	34%	49%	13%	4%	0%	83%	17%
Wien	40%	50%	9%	1%	0%	90%	10%
Oslo	13%	56%	27%	4%	0%	69%	31%
Bialystok	33%	58%	8%	1%	0%	91%	9%
Gdansk	11%	60%	23%	5%	1%	71%	28%
Krakow	7%	56%	29%	8%	0%	63%	37%
Warszawa	9%	56%	29%	5%	1%	65%	34%
Braga	13%	66%	17%	3%	1%	79%	20%
Lisboa	4%	32%	43%	20%	1%	36%	63%
Greater Lisbon	9%	49%	29%	12%	1%	58%	41%
Bucuresti	6%	31%	37%	25%	1%	37%	62%
Cluj Napoca	16%	52%	24%	8%	0%	68%	32%
Piatra Neamt	29%	57%	10%	3%	1%	86%	13%
Malmo	16%	52%	25%	6%	1%	68%	31%
Stockholm	19%	53%	22%	5%	1%	72%	27%
Ljubljana	33%	55%	9%	3%	0%	88%	12%
Bratislava	4%	24%	51%	20%	1%	28%	71%
Kosice	7%	51%	33%	9%	0%	58%	42%
Ankara	23%	40%	21%	15%	1%	63%	36%
Antalya	30%	43%	17%	10%	0%	73%	27%
Diyarbakir	28%	29%	17%	26%	0%	57%	43%
Istanbul	22%	35%	22%	21%	0%	57%	43%
Belfast	20%	55%	16%	8%	1%	75%	24%
Cardiff	23%	49%	19%	8%	1%	72%	27%
Glasgow	16%	50%	23%	10%	1%	66%	33%
London	18%	49%	23%	9%	1%	67%	32%
Manchester	17%	40%	27%	14%	2%	57%	41%
Newcastle	23%	46%	21%	10%	0%	69%	31%
Greater Manchester	21%	45%	24%	9%	1%	66%	33%
Geneva	26%	47%	18%	7%	2%	73%	25%
Zurich	49%	43%	6%	2%	0%	92%	8%

Q2.1 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

I am satisfied to live in [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	57%	35%	4%	2%	2%	92%	6%
Brussel/ Bruxelles	40%	47%	9%	4%	0%	87%	13%
Liege	34%	49%	8%	7%	2%	83%	15%
Burgas	79%	17%	3%	1%	0%	96%	4%
Sofia	45%	41%	6%	6%	2%	86%	12%
Ostrava	38%	45%	12%	4%	1%	83%	16%
Praha	45%	46%	7%	1%	1%	91%	8%
Aalborg	85%	13%	1%	1%	0%	98%	2%
Kobenhavn	76%	21%	2%	1%	0%	97%	3%
Berlin	59%	32%	6%	2%	1%	91%	8%
Dortmund	51%	41%	4%	3%	1%	92%	7%
Essen	57%	34%	8%	1%	0%	91%	9%
Hamburg	76%	21%	1%	1%	1%	97%	2%
Leipzig	71%	26%	1%	2%	0%	97%	3%
Munchen	69%	28%	2%	1%	0%	97%	3%
Rostock	71%	26%	2%	0%	1%	97%	2%
Tallinn	51%	41%	5%	1%	2%	92%	6%
Dublin	72%	21%	5%	2%	0%	93%	7%
Athina	21%	46%	16%	17%	0%	67%	33%
Irakleio	49%	39%	8%	4%	0%	88%	12%
Greater Athens	25%	46%	16%	13%	0%	71%	29%
Barcelona	64%	30%	4%	2%	0%	94%	6%
Madrid	54%	33%	8%	4%	1%	87%	12%
Malaga	75%	22%	2%	1%	0%	97%	3%
Oviedo	75%	20%	3%	1%	1%	95%	4%
Helsinki	63%	28%	6%	2%	1%	91%	8%
Oulu	65%	29%	4%	1%	1%	94%	5%
Bordeaux	60%	34%	3%	3%	0%	94%	6%
Lille	37%	49%	7%	6%	1%	86%	13%
Marseille	34%	46%	12%	8%	0%	80%	20%
Paris	41%	46%	9%	4%	0%	87%	13%
Rennes	52%	43%	3%	1%	1%	95%	4%
Strasbourg	49%	44%	6%	1%	0%	93%	7%
Greater Paris	36%	47%	10%	7%	0%	83%	17%
Zagreb	69%	25%	3%	3%	0%	94%	6%
Budapest	49%	41%	7%	3%	0%	90%	10%
Miskolc	32%	47%	12%	8%	1%	79%	20%
Reykjavik	65%	31%	2%	1%	1%	96%	3%
Bologna	44%	46%	7%	3%	0%	90%	10%
Napoli	32%	43%	16%	9%	0%	75%	25%
Palermo	29%	38%	20%	12%	1%	67%	32%
Roma	33%	47%	14%	5%	1%	80%	19%
Torino	36%	49%	11%	4%	0%	85%	15%
Verona	54%	39%	4%	3%	0%	93%	7%
Lefkosia	43%	45%	8%	3%	1%	88%	11%

Q2.1 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

I am satisfied to live in [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	74%	24%	2%	0%	0%	98%	2%
Luxembourg	71%	25%	2%	2%	0%	96%	4%
Riga	33%	56%	9%	2%	0%	89%	11%
Valletta	62%	29%	6%	3%	0%	91%	9%
Amsterdam	69%	25%	4%	2%	0%	94%	6%
Groningen	76%	19%	4%	0%	1%	95%	4%
Rotterdam	62%	31%	5%	1%	1%	93%	6%
Graz	79%	17%	3%	1%	0%	96%	4%
Wien	77%	19%	3%	1%	0%	96%	4%
Oslo	87%	12%	0%	1%	0%	99%	1%
Bialystok	63%	33%	3%	1%	0%	96%	4%
Gdansk	69%	27%	3%	1%	0%	96%	4%
Krakow	58%	37%	3%	1%	1%	95%	4%
Warszawa	51%	42%	5%	1%	1%	93%	6%
Braga	39%	58%	2%	1%	0%	97%	3%
Lisboa	32%	56%	8%	2%	2%	88%	10%
Greater Lisbon	26%	63%	8%	2%	1%	89%	10%
Bucuresti	41%	42%	10%	5%	2%	83%	15%
Cluj Napoca	73%	23%	2%	1%	1%	96%	3%
Piatra Neamt	66%	27%	4%	2%	1%	93%	6%
Malmö	75%	21%	2%	2%	0%	96%	4%
Stockholm	85%	12%	2%	1%	0%	97%	3%
Ljubljana	71%	21%	5%	3%	0%	92%	8%
Bratislava	48%	42%	7%	2%	1%	90%	9%
Kosice	59%	34%	3%	2%	2%	93%	5%
Ankara	54%	29%	9%	8%	0%	83%	17%
Antalya	73%	19%	4%	4%	0%	92%	8%
Diyarbakir	67%	19%	4%	10%	0%	86%	14%
Istanbul	30%	35%	16%	19%	0%	65%	35%
Belfast	70%	28%	1%	1%	0%	98%	2%
Cardiff	71%	26%	1%	2%	0%	97%	3%
Glasgow	71%	24%	2%	2%	1%	95%	4%
London	59%	31%	5%	4%	1%	90%	9%
Manchester	60%	32%	2%	5%	1%	92%	7%
Newcastle	66%	29%	2%	2%	1%	95%	4%
Greater Manchester	58%	34%	4%	3%	1%	92%	7%
Geneva	59%	35%	3%	1%	2%	94%	4%
Zurich	79%	20%	1%	0%	0%	99%	1%

Q2.2 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

It is easy to find a job in [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	15%	41%	24%	10%	10%	56%	34%
Brussel/ Bruxelles	5%	27%	36%	26%	6%	32%	62%
Liege	3%	22%	41%	27%	7%	25%	68%
Burgas	10%	32%	25%	24%	9%	42%	49%
Sofia	18%	40%	16%	18%	8%	58%	34%
Ostrava	6%	13%	42%	33%	6%	19%	75%
Praha	24%	48%	17%	7%	4%	72%	24%
Aalborg	13%	31%	23%	9%	24%	44%	32%
Kobenhavn	16%	35%	22%	10%	17%	51%	32%
Berlin	7%	29%	33%	12%	19%	36%	45%
Dortmund	3%	22%	38%	10%	27%	25%	48%
Essen	4%	24%	33%	10%	29%	28%	43%
Hamburg	11%	41%	20%	7%	21%	52%	27%
Leipzig	7%	31%	28%	7%	27%	38%	35%
Munchen	19%	43%	17%	3%	18%	62%	20%
Rostock	4%	24%	32%	16%	24%	28%	48%
Tallinn	11%	33%	19%	7%	30%	44%	26%
Dublin	10%	36%	25%	20%	9%	46%	45%
Athina	2%	9%	23%	61%	5%	11%	84%
Irakleio	4%	25%	29%	38%	4%	29%	67%
Greater Athens	1%	9%	26%	59%	5%	10%	85%
Barcelona	2%	15%	37%	38%	8%	17%	75%
Madrid	4%	8%	27%	54%	7%	12%	81%
Malaga	3%	8%	30%	55%	4%	11%	85%
Oviedo	2%	7%	34%	49%	8%	9%	83%
Helsinki	12%	30%	34%	13%	11%	42%	47%
Oulu	5%	19%	44%	25%	7%	24%	69%
Bordeaux	5%	32%	41%	16%	6%	37%	57%
Lille	4%	23%	44%	25%	4%	27%	69%
Marseille	3%	23%	41%	29%	4%	26%	70%
Paris	6%	43%	33%	13%	5%	49%	46%
Rennes	8%	38%	36%	11%	7%	46%	47%
Strasbourg	7%	34%	38%	16%	5%	41%	54%
Greater Paris	5%	40%	35%	16%	4%	45%	51%
Zagreb	3%	25%	22%	49%	1%	28%	71%
Budapest	5%	28%	25%	29%	13%	33%	54%
Miskolc	1%	11%	25%	55%	8%	12%	80%
Reykjavik	12%	30%	18%	8%	32%	42%	26%
Bologna	2%	22%	41%	27%	8%	24%	68%
Napoli	1%	4%	23%	70%	2%	5%	93%
Palermo	0%	3%	23%	73%	1%	3%	96%
Roma	1%	11%	45%	38%	5%	12%	83%
Torino	0%	9%	34%	51%	6%	9%	85%
Verona	1%	24%	40%	26%	9%	25%	66%
Lefkosia	3%	22%	31%	34%	10%	25%	65%

Q2.2 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

It is easy to find a job in [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	16%	35%	22%	11%	16%	51%	33%
Luxembourg	10%	37%	29%	15%	9%	47%	44%
Riga	8%	39%	29%	14%	10%	47%	43%
Valletta	6%	14%	22%	24%	34%	20%	46%
Amsterdam	8%	28%	31%	18%	15%	36%	49%
Groningen	5%	20%	44%	22%	9%	25%	66%
Rotterdam	7%	30%	32%	18%	13%	37%	50%
Graz	5%	40%	33%	5%	17%	45%	38%
Wien	7%	38%	32%	9%	14%	45%	41%
Oslo	20%	39%	22%	7%	12%	59%	29%
Bialystok	2%	10%	40%	42%	6%	12%	82%
Gdansk	7%	37%	32%	12%	12%	44%	44%
Krakow	7%	36%	33%	14%	10%	43%	47%
Warszawa	14%	40%	25%	13%	8%	54%	38%
Braga	1%	16%	60%	17%	6%	17%	77%
Lisboa	1%	16%	49%	28%	6%	17%	77%
Greater Lisbon	1%	13%	45%	24%	17%	14%	69%
Bucuresti	11%	37%	21%	23%	8%	48%	44%
Cluj Napoca	26%	41%	16%	6%	11%	67%	22%
Piatra Neamt	3%	18%	30%	42%	7%	21%	72%
Malmo	10%	31%	26%	17%	16%	41%	43%
Stockholm	19%	39%	20%	13%	9%	58%	33%
Ljubljana	4%	20%	32%	36%	8%	24%	68%
Bratislava	16%	46%	19%	12%	7%	62%	31%
Kosice	2%	17%	42%	30%	9%	19%	72%
Ankara	17%	26%	23%	31%	3%	43%	54%
Antalya	22%	29%	23%	22%	4%	51%	45%
Diyarbakir	8%	20%	18%	52%	2%	28%	70%
Istanbul	18%	28%	23%	30%	1%	46%	53%
Belfast	11%	28%	25%	23%	13%	39%	48%
Cardiff	14%	29%	22%	17%	18%	43%	39%
Glasgow	6%	31%	26%	22%	15%	37%	48%
London	18%	32%	19%	17%	14%	50%	36%
Manchester	13%	30%	21%	20%	16%	43%	41%
Newcastle	10%	22%	25%	23%	20%	32%	48%
Greater Manchester	14%	26%	20%	17%	23%	40%	37%
Geneva	3%	27%	39%	22%	9%	30%	61%
Zurich	9%	43%	25%	6%	17%	52%	31%

Q2.3 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

The presence of foreigners is good for [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	18%	46%	23%	11%	2%	64%	34%
Brussel/ Bruxelles	19%	51%	18%	8%	4%	70%	26%
Liege	11%	43%	25%	16%	5%	54%	41%
Burgas	55%	32%	6%	3%	4%	87%	9%
Sofia	19%	38%	20%	15%	8%	57%	35%
Ostrava	14%	37%	25%	13%	11%	51%	38%
Praha	18%	49%	18%	10%	5%	67%	28%
Aalborg	39%	41%	10%	5%	5%	80%	15%
Kobenhavn	56%	34%	4%	2%	4%	90%	6%
Berlin	34%	46%	12%	4%	4%	80%	16%
Dortmund	26%	50%	13%	3%	8%	76%	16%
Essen	27%	46%	15%	3%	9%	73%	18%
Hamburg	42%	44%	8%	2%	4%	86%	10%
Leipzig	27%	47%	12%	5%	9%	74%	17%
Munchen	42%	40%	10%	3%	5%	82%	13%
Rostock	33%	44%	10%	4%	9%	77%	14%
Tallinn	36%	39%	9%	3%	13%	75%	12%
Dublin	53%	36%	5%	4%	2%	89%	9%
Athina	8%	33%	24%	29%	6%	41%	53%
Irakleio	26%	39%	15%	14%	6%	65%	29%
Greater Athens	8%	33%	27%	26%	6%	41%	53%
Barcelona	32%	47%	10%	8%	3%	79%	18%
Madrid	35%	40%	13%	6%	6%	75%	19%
Malaga	58%	30%	6%	4%	2%	88%	10%
Oviedo	33%	42%	16%	6%	3%	75%	22%
Helsinki	40%	42%	12%	4%	2%	82%	16%
Oulu	28%	43%	18%	6%	5%	71%	24%
Bordeaux	25%	48%	14%	8%	5%	73%	22%
Lille	14%	44%	22%	14%	6%	58%	36%
Marseille	14%	41%	21%	19%	5%	55%	40%
Paris	30%	48%	12%	6%	4%	78%	18%
Rennes	22%	47%	16%	9%	6%	69%	25%
Strasbourg	19%	44%	20%	11%	6%	63%	31%
Greater Paris	23%	48%	14%	10%	5%	71%	24%
Zagreb	55%	34%	6%	4%	1%	89%	10%
Budapest	34%	43%	10%	3%	10%	77%	13%
Miskolc	22%	40%	11%	8%	19%	62%	19%
Reykjavik	45%	44%	3%	2%	6%	89%	5%
Bologna	10%	38%	24%	23%	5%	48%	47%
Napoli	25%	29%	24%	19%	3%	54%	43%
Palermo	15%	38%	25%	18%	4%	53%	43%
Roma	10%	37%	25%	22%	6%	47%	47%
Torino	8%	36%	31%	22%	3%	44%	53%
Verona	11%	45%	23%	16%	5%	56%	39%
Lefkosia	12%	42%	25%	13%	8%	54%	38%

Q2.3 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

The presence of foreigners is good for [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	56%	31%	6%	2%	5%	87%	8%
Luxembourg	47%	42%	6%	4%	1%	89%	10%
Riga	20%	41%	21%	12%	6%	61%	33%
Valletta	20%	31%	21%	16%	12%	51%	37%
Amsterdam	29%	52%	12%	4%	3%	81%	16%
Groningen	30%	51%	10%	2%	7%	81%	12%
Rotterdam	20%	53%	17%	6%	4%	73%	23%
Graz	30%	44%	16%	4%	6%	74%	20%
Wien	27%	47%	16%	6%	4%	74%	22%
Oslo	35%	45%	11%	5%	4%	80%	16%
Bialystok	22%	49%	13%	6%	10%	71%	19%
Gdansk	31%	52%	8%	1%	8%	83%	9%
Krakow	30%	50%	10%	3%	7%	80%	13%
Warszawa	24%	46%	14%	7%	9%	70%	21%
Braga	25%	62%	9%	1%	3%	87%	10%
Lisboa	34%	54%	7%	1%	4%	88%	8%
Greater Lisbon	21%	57%	12%	3%	7%	78%	15%
Bucuresti	41%	37%	7%	6%	9%	78%	13%
Cluj Napoca	62%	29%	3%	2%	4%	91%	5%
Piatra Neamt	49%	33%	4%	3%	11%	82%	7%
Malmo	37%	38%	14%	7%	4%	75%	21%
Stockholm	58%	27%	6%	4%	5%	85%	10%
Ljubljana	38%	39%	15%	4%	4%	77%	19%
Bratislava	21%	45%	17%	9%	8%	66%	26%
Kosice	20%	47%	16%	8%	9%	67%	24%
Ankara	19%	26%	17%	35%	3%	45%	52%
Antalya	43%	32%	13%	12%	0%	75%	25%
Diyarbakir	57%	19%	8%	15%	1%	76%	23%
Istanbul	19%	24%	21%	34%	2%	43%	55%
Belfast	47%	36%	7%	6%	4%	83%	13%
Cardiff	41%	32%	12%	10%	5%	73%	22%
Glasgow	39%	37%	9%	10%	5%	76%	19%
London	39%	40%	10%	7%	4%	79%	17%
Manchester	35%	39%	9%	12%	5%	74%	21%
Newcastle	27%	44%	11%	10%	8%	71%	21%
Greater Manchester	27%	44%	10%	13%	6%	71%	23%
Geneva	33%	49%	9%	4%	5%	82%	13%
Zurich	38%	51%	7%	1%	3%	89%	8%

Q2.4 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

Foreigners who live in [CITY NAME] are well integrated

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	7%	41%	34%	16%	2%	48%	50%
Brussel/ Bruxelles	9%	39%	31%	17%	4%	48%	48%
Liege	7%	39%	32%	17%	5%	46%	49%
Burgas	25%	40%	9%	6%	20%	65%	15%
Sofia	4%	27%	25%	27%	17%	31%	52%
Ostrava	10%	39%	23%	9%	19%	49%	32%
Praha	7%	43%	34%	5%	11%	50%	39%
Aalborg	12%	40%	23%	6%	19%	52%	29%
Kobenhavn	9%	49%	25%	7%	10%	58%	32%
Berlin	4%	36%	40%	10%	10%	40%	50%
Dortmund	3%	36%	43%	6%	12%	39%	49%
Essen	8%	34%	38%	6%	14%	42%	44%
Hamburg	9%	41%	36%	3%	11%	50%	39%
Leipzig	5%	33%	31%	7%	24%	38%	38%
Munchen	13%	45%	28%	4%	10%	58%	32%
Rostock	7%	40%	20%	3%	30%	47%	23%
Tallinn	7%	31%	20%	8%	34%	38%	28%
Dublin	18%	38%	28%	10%	6%	56%	38%
Athina	3%	17%	31%	45%	4%	20%	76%
Irakleio	8%	41%	26%	19%	6%	49%	45%
Greater Athens	4%	17%	28%	47%	4%	21%	75%
Barcelona	12%	43%	29%	12%	4%	55%	41%
Madrid	14%	37%	31%	12%	6%	51%	43%
Malaga	27%	44%	17%	7%	5%	71%	24%
Oviedo	19%	45%	19%	7%	10%	64%	26%
Helsinki	5%	43%	37%	10%	5%	48%	47%
Oulu	6%	48%	30%	4%	12%	54%	34%
Bordeaux	13%	52%	18%	10%	7%	65%	28%
Lille	10%	39%	30%	14%	7%	49%	44%
Marseille	8%	41%	29%	19%	3%	49%	48%
Paris	5%	47%	34%	9%	5%	52%	43%
Rennes	12%	54%	20%	6%	8%	66%	26%
Strasbourg	11%	44%	24%	14%	7%	55%	38%
Greater Paris	8%	40%	35%	13%	4%	48%	48%
Zagreb	26%	51%	8%	4%	11%	77%	12%
Budapest	22%	44%	10%	5%	19%	66%	15%
Miskolc	14%	42%	8%	4%	32%	56%	12%
Reykjavik	15%	47%	13%	2%	23%	62%	15%
Bologna	6%	40%	30%	16%	8%	46%	46%
Napoli	10%	39%	28%	17%	6%	49%	45%
Palermo	10%	41%	26%	16%	7%	51%	42%
Roma	3%	27%	40%	24%	6%	30%	64%
Torino	5%	35%	36%	17%	7%	40%	53%
Verona	4%	44%	34%	10%	8%	48%	44%
Lefkosia	9%	35%	25%	16%	15%	44%	41%

Q2.4 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

Foreigners who live in [CITY NAME] are well integrated

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	16%	42%	14%	3%	25%	58%	17%
Luxembourg	16%	51%	26%	5%	2%	67%	31%
Riga	5%	40%	28%	8%	19%	45%	36%
Valletta	24%	29%	16%	9%	22%	53%	25%
Amsterdam	8%	41%	37%	8%	6%	49%	45%
Groningen	15%	57%	14%	4%	10%	72%	18%
Rotterdam	6%	46%	31%	12%	5%	52%	43%
Graz	6%	45%	32%	7%	10%	51%	39%
Wien	5%	39%	41%	9%	6%	44%	50%
Oslo	5%	47%	34%	11%	3%	52%	45%
Bialystok	6%	40%	20%	7%	27%	46%	27%
Gdansk	7%	44%	13%	2%	34%	51%	15%
Krakow	10%	46%	12%	3%	29%	56%	15%
Warszawa	7%	38%	23%	6%	26%	45%	29%
Braga	7%	64%	15%	2%	12%	71%	17%
Lisboa	5%	60%	19%	3%	13%	65%	22%
Greater Lisbon	7%	57%	16%	3%	17%	64%	19%
Bucuresti	18%	42%	12%	4%	24%	60%	16%
Cluj Napoca	33%	40%	4%	3%	20%	73%	7%
Piatra Neamt	31%	37%	5%	2%	25%	68%	7%
Malmö	4%	27%	38%	27%	4%	31%	65%
Stockholm	5%	33%	38%	18%	6%	38%	56%
Ljubljana	24%	44%	15%	5%	12%	68%	20%
Bratislava	6%	41%	20%	5%	28%	47%	25%
Kosice	12%	47%	13%	5%	23%	59%	18%
Ankara	14%	32%	18%	28%	8%	46%	46%
Antalya	34%	38%	14%	12%	2%	72%	26%
Diyarbakir	39%	30%	11%	16%	4%	69%	27%
Istanbul	10%	23%	24%	40%	3%	33%	64%
Belfast	18%	36%	25%	12%	9%	54%	37%
Cardiff	26%	42%	16%	10%	6%	68%	26%
Glasgow	25%	43%	17%	9%	6%	68%	26%
London	21%	44%	19%	11%	5%	65%	30%
Manchester	21%	39%	20%	14%	6%	60%	34%
Newcastle	22%	44%	15%	9%	10%	66%	24%
Greater Manchester	23%	40%	16%	14%	7%	63%	30%
Geneva	11%	58%	20%	6%	5%	69%	26%
Zurich	9%	63%	21%	2%	5%	72%	23%

Q2.5 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

It is easy to find good housing at a reasonable price in [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	7%	29%	36%	22%	6%	36%	58%
Brussel/ Bruxelles	3%	16%	33%	44%	4%	19%	77%
Liege	6%	29%	33%	25%	7%	35%	58%
Burgas	19%	30%	19%	18%	14%	49%	37%
Sofia	7%	34%	21%	18%	20%	41%	39%
Ostrava	14%	41%	24%	6%	15%	55%	30%
Praha	3%	25%	44%	21%	7%	28%	65%
Aalborg	23%	38%	18%	9%	12%	61%	27%
Kobenhavn	1%	7%	36%	49%	7%	8%	85%
Berlin	2%	8%	44%	40%	6%	10%	84%
Dortmund	9%	30%	33%	9%	19%	39%	42%
Essen	5%	27%	37%	11%	20%	32%	48%
Hamburg	2%	4%	38%	51%	5%	6%	89%
Leipzig	16%	34%	27%	8%	15%	50%	35%
Munchen	0%	3%	25%	68%	4%	3%	93%
Rostock	5%	17%	40%	22%	16%	22%	62%
Tallinn	4%	13%	35%	18%	30%	17%	53%
Dublin	2%	10%	17%	65%	6%	12%	82%
Athina	17%	45%	21%	10%	7%	62%	31%
Irakleio	20%	39%	19%	16%	6%	59%	35%
Greater Athens	18%	43%	21%	9%	9%	61%	30%
Barcelona	6%	25%	30%	24%	15%	31%	54%
Madrid	12%	25%	22%	19%	22%	37%	41%
Malaga	27%	35%	18%	9%	11%	62%	27%
Oviedo	27%	34%	14%	4%	21%	61%	18%
Helsinki	2%	6%	34%	54%	4%	8%	88%
Oulu	25%	46%	19%	4%	6%	71%	23%
Bordeaux	6%	19%	49%	22%	4%	25%	71%
Lille	5%	21%	37%	32%	5%	26%	69%
Marseille	6%	22%	35%	32%	5%	28%	67%
Paris	1%	3%	27%	68%	1%	4%	95%
Rennes	8%	35%	39%	13%	5%	43%	52%
Strasbourg	7%	21%	47%	20%	5%	28%	67%
Greater Paris	2%	5%	31%	61%	1%	7%	92%
Zagreb	13%	37%	21%	23%	6%	50%	44%
Budapest	5%	28%	24%	23%	20%	33%	47%
Miskolc	14%	38%	20%	14%	14%	52%	34%
Reykjavik	4%	14%	29%	37%	16%	18%	66%
Bologna	3%	20%	37%	28%	12%	23%	65%
Napoli	14%	37%	21%	22%	6%	51%	43%
Palermo	10%	43%	19%	15%	13%	53%	34%
Roma	3%	16%	35%	37%	9%	19%	72%
Torino	7%	35%	29%	16%	13%	42%	45%
Verona	9%	34%	25%	14%	18%	43%	39%
Lefkosia	9%	34%	22%	20%	15%	43%	42%

Q2.5 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

It is easy to find good housing at a reasonable price in [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	8%	25%	28%	19%	20%	33%	47%
Luxembourg	3%	10%	36%	49%	2%	13%	85%
Riga	6%	17%	42%	19%	16%	23%	61%
Valletta	15%	29%	16%	22%	18%	44%	38%
Amsterdam	1%	9%	32%	55%	3%	10%	87%
Groningen	13%	37%	29%	15%	6%	50%	44%
Rotterdam	6%	28%	31%	24%	11%	34%	55%
Graz	2%	18%	47%	25%	8%	20%	72%
Wien	2%	16%	40%	35%	7%	18%	75%
Oslo	4%	10%	36%	48%	2%	14%	84%
Bialystok	12%	45%	24%	7%	12%	57%	31%
Gdansk	7%	33%	35%	10%	15%	40%	45%
Krakow	5%	28%	38%	17%	12%	33%	55%
Warszawa	3%	21%	38%	27%	11%	24%	65%
Braga	11%	53%	25%	4%	7%	64%	29%
Lisboa	2%	12%	48%	29%	9%	14%	77%
Greater Lisbon	3%	27%	41%	18%	11%	30%	59%
Bucuresti	12%	30%	24%	24%	10%	42%	48%
Cluj Napoca	12%	32%	29%	19%	8%	44%	48%
Piatra Neamt	18%	42%	15%	10%	15%	60%	25%
Malmö	8%	24%	31%	31%	6%	32%	62%
Stockholm	2%	5%	15%	76%	2%	7%	91%
Ljubljana	7%	20%	21%	35%	17%	27%	56%
Bratislava	1%	13%	40%	39%	7%	14%	79%
Kosice	5%	26%	37%	20%	12%	31%	57%
Ankara	16%	29%	23%	31%	1%	45%	54%
Antalya	15%	30%	24%	30%	1%	45%	54%
Diyarbakir	26%	30%	16%	25%	3%	56%	41%
Istanbul	5%	14%	22%	58%	1%	19%	80%
Belfast	23%	37%	16%	15%	9%	60%	31%
Cardiff	15%	32%	19%	23%	11%	47%	42%
Glasgow	15%	32%	26%	19%	8%	47%	45%
London	2%	9%	20%	63%	6%	11%	83%
Manchester	17%	27%	23%	20%	13%	44%	43%
Newcastle	19%	41%	12%	15%	13%	60%	27%
Greater Manchester	14%	36%	21%	18%	11%	50%	39%
Geneva	1%	4%	21%	71%	3%	5%	92%
Zurich	1%	6%	37%	53%	3%	7%	90%

Q2.6 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

The administrative services of [CITY NAME] help people efficiently

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	21%	48%	20%	8%	3%	69%	28%
Brussel/ Bruxelles	10%	52%	23%	9%	6%	62%	32%
Liege	11%	53%	20%	11%	5%	64%	31%
Burgas	14%	50%	21%	11%	4%	64%	32%
Sofia	3%	41%	29%	24%	3%	44%	53%
Ostrava	5%	44%	29%	5%	17%	49%	34%
Praha	4%	43%	35%	6%	12%	47%	41%
Aalborg	20%	50%	14%	5%	11%	70%	19%
Kobenhavn	16%	44%	21%	9%	10%	60%	30%
Berlin	3%	28%	47%	14%	8%	31%	61%
Dortmund	10%	40%	27%	8%	15%	50%	35%
Essen	9%	35%	33%	7%	16%	44%	40%
Hamburg	10%	39%	30%	7%	14%	49%	37%
Leipzig	4%	47%	26%	6%	17%	51%	32%
Munchen	10%	41%	27%	6%	16%	51%	33%
Rostock	8%	44%	24%	5%	19%	52%	29%
Tallinn	8%	31%	19%	9%	33%	39%	28%
Dublin	8%	41%	27%	17%	7%	49%	44%
Athina	5%	37%	29%	27%	2%	42%	56%
Irakleio	9%	44%	27%	16%	4%	53%	43%
Greater Athens	7%	33%	28%	28%	4%	40%	56%
Barcelona	10%	42%	30%	13%	5%	52%	43%
Madrid	12%	28%	30%	25%	5%	40%	55%
Malaga	14%	35%	29%	16%	6%	49%	45%
Oviedo	16%	38%	29%	11%	6%	54%	40%
Helsinki	7%	51%	26%	6%	10%	58%	32%
Oulu	6%	50%	31%	6%	7%	56%	37%
Bordeaux	12%	49%	23%	10%	6%	61%	33%
Lille	13%	45%	27%	11%	4%	58%	38%
Marseille	7%	39%	34%	16%	4%	46%	50%
Paris	7%	45%	31%	14%	3%	52%	45%
Rennes	15%	50%	21%	6%	8%	65%	27%
Strasbourg	11%	56%	20%	8%	5%	67%	28%
Greater Paris	9%	45%	30%	13%	3%	54%	43%
Zagreb	7%	37%	26%	27%	3%	44%	53%
Budapest	10%	49%	23%	11%	7%	59%	34%
Miskolc	11%	45%	26%	9%	9%	56%	35%
Reykjavik	7%	38%	20%	12%	23%	45%	32%
Bologna	9%	47%	26%	13%	5%	56%	39%
Napoli	2%	20%	40%	36%	2%	22%	76%
Palermo	3%	16%	39%	39%	3%	19%	78%
Roma	2%	25%	40%	30%	3%	27%	70%
Torino	6%	35%	34%	19%	6%	41%	53%
Verona	8%	52%	25%	11%	4%	60%	36%
Lefkosia	9%	40%	23%	17%	11%	49%	40%

Q2.6 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

The administrative services of [CITY NAME] help people efficiently

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	6%	32%	33%	16%	13%	38%	49%
Luxembourg	23%	57%	16%	3%	1%	80%	19%
Riga	6%	39%	35%	8%	12%	45%	43%
Valletta	29%	34%	18%	9%	10%	63%	27%
Amsterdam	9%	48%	27%	9%	7%	57%	36%
Groningen	12%	56%	20%	3%	9%	68%	23%
Rotterdam	13%	47%	24%	9%	7%	60%	33%
Graz	18%	49%	22%	4%	7%	67%	26%
Wien	11%	56%	23%	5%	5%	67%	28%
Oslo	8%	58%	20%	5%	9%	66%	25%
Bialystok	5%	44%	31%	10%	10%	49%	41%
Gdansk	3%	41%	35%	10%	11%	44%	45%
Krakow	3%	40%	36%	11%	10%	43%	47%
Warszawa	4%	32%	39%	19%	6%	36%	58%
Braga	4%	58%	26%	5%	7%	62%	31%
Lisboa	3%	33%	46%	12%	6%	36%	58%
Greater Lisbon	5%	45%	29%	9%	12%	50%	38%
Bucuresti	9%	34%	25%	28%	4%	43%	53%
Cluj Napoca	14%	52%	19%	11%	4%	66%	30%
Piatra Neamt	12%	43%	23%	14%	8%	55%	37%
Malmo	7%	40%	22%	8%	23%	47%	30%
Stockholm	9%	45%	20%	6%	20%	54%	26%
Ljubljana	10%	43%	24%	14%	9%	53%	38%
Bratislava	3%	25%	42%	19%	11%	28%	61%
Kosice	5%	35%	33%	17%	10%	40%	50%
Ankara	18%	36%	21%	23%	2%	54%	44%
Antalya	19%	44%	23%	12%	2%	63%	35%
Diyarbakir	33%	28%	16%	21%	2%	61%	37%
Istanbul	17%	34%	25%	23%	1%	51%	48%
Belfast	18%	53%	16%	8%	5%	71%	24%
Cardiff	18%	49%	15%	8%	10%	67%	23%
Glasgow	18%	48%	17%	8%	9%	66%	25%
London	14%	49%	19%	11%	7%	63%	30%
Manchester	17%	49%	15%	9%	10%	66%	24%
Newcastle	20%	46%	17%	10%	7%	66%	27%
Greater Manchester	15%	50%	14%	9%	12%	65%	23%
Geneva	14%	47%	23%	7%	9%	61%	30%
Zurich	23%	55%	11%	2%	9%	78%	13%

Q2.7 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

I feel safe in [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	25%	47%	19%	8%	1%	72%	27%
Brussel/ Bruxelles	13%	46%	27%	13%	1%	59%	40%
Liege	7%	38%	34%	21%	0%	45%	55%
Burgas	22%	54%	17%	6%	1%	76%	23%
Sofia	6%	36%	27%	30%	1%	42%	57%
Ostrava	13%	42%	33%	11%	1%	55%	44%
Praha	14%	53%	26%	6%	1%	67%	32%
Aalborg	71%	25%	3%	1%	0%	96%	4%
Kobenhavn	53%	42%	4%	1%	0%	95%	5%
Berlin	19%	52%	21%	6%	2%	71%	27%
Dortmund	22%	56%	19%	2%	1%	78%	21%
Essen	28%	53%	15%	3%	1%	81%	18%
Hamburg	36%	53%	9%	1%	1%	89%	10%
Leipzig	25%	51%	19%	3%	2%	76%	22%
Munchen	59%	37%	3%	1%	0%	96%	4%
Rostock	36%	54%	8%	1%	1%	90%	9%
Tallinn	27%	61%	8%	2%	2%	88%	10%
Dublin	29%	45%	17%	9%	0%	74%	26%
Athina	8%	30%	26%	36%	0%	38%	62%
Irakleio	27%	45%	16%	12%	0%	72%	28%
Greater Athens	7%	29%	26%	37%	1%	36%	63%
Barcelona	31%	50%	13%	6%	0%	81%	19%
Madrid	32%	42%	16%	9%	1%	74%	25%
Malaga	43%	44%	8%	4%	1%	87%	12%
Oviedo	62%	34%	3%	1%	0%	96%	4%
Helsinki	53%	40%	7%	0%	0%	93%	7%
Oulu	59%	33%	7%	1%	0%	92%	8%
Bordeaux	35%	50%	11%	4%	0%	85%	15%
Lille	12%	47%	25%	15%	1%	59%	40%
Marseille	13%	35%	29%	23%	0%	48%	52%
Paris	20%	54%	17%	9%	0%	74%	26%
Rennes	30%	46%	16%	7%	1%	76%	23%
Strasbourg	24%	52%	15%	8%	1%	76%	23%
Greater Paris	19%	48%	20%	13%	0%	67%	33%
Zagreb	50%	39%	8%	3%	0%	89%	11%
Budapest	19%	47%	21%	12%	1%	66%	33%
Miskolc	15%	39%	26%	19%	1%	54%	45%
Reykjavik	52%	40%	5%	2%	1%	92%	7%
Bologna	13%	47%	25%	15%	0%	60%	40%
Napoli	12%	42%	26%	18%	2%	54%	44%
Palermo	12%	43%	28%	16%	1%	55%	44%
Roma	6%	40%	33%	21%	0%	46%	54%
Torino	11%	46%	28%	14%	1%	57%	42%
Verona	17%	59%	17%	6%	1%	76%	23%
Lefkosia	25%	45%	18%	11%	1%	70%	29%

Q2.7 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

I feel safe in [CITY NAME]

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	27%	53%	14%	4%	2%	80%	18%
Luxembourg	42%	44%	9%	5%	0%	86%	14%
Riga	19%	60%	18%	2%	1%	79%	20%
Valletta	42%	37%	13%	7%	1%	79%	20%
Amsterdam	36%	52%	10%	1%	1%	88%	11%
Groningen	51%	44%	5%	0%	0%	95%	5%
Rotterdam	29%	51%	16%	3%	1%	80%	19%
Graz	53%	39%	6%	2%	0%	92%	8%
Wien	53%	33%	10%	3%	1%	86%	13%
Oslo	47%	42%	8%	2%	1%	89%	10%
Bialystok	39%	52%	7%	2%	0%	91%	9%
Gdansk	29%	57%	12%	2%	0%	86%	14%
Krakow	19%	62%	14%	4%	1%	81%	18%
Warszawa	21%	62%	14%	2%	1%	83%	16%
Braga	17%	72%	9%	1%	1%	89%	10%
Lisboa	8%	61%	23%	7%	1%	69%	30%
Greater Lisbon	9%	66%	18%	6%	1%	75%	24%
Bucuresti	18%	43%	21%	17%	1%	61%	38%
Cluj Napoca	49%	43%	5%	3%	0%	92%	8%
Piatra Neamt	37%	51%	6%	5%	1%	88%	11%
Malmo	41%	41%	12%	6%	0%	82%	18%
Stockholm	51%	43%	5%	1%	0%	94%	6%
Ljubljana	61%	30%	6%	3%	0%	91%	9%
Bratislava	16%	55%	20%	7%	2%	71%	27%
Kosice	20%	54%	19%	5%	2%	74%	24%
Ankara	37%	40%	12%	11%	0%	77%	23%
Antalya	39%	43%	12%	6%	0%	82%	18%
Diyarbakir	50%	22%	9%	18%	1%	72%	27%
Istanbul	12%	29%	21%	38%	0%	41%	59%
Belfast	42%	45%	7%	5%	1%	87%	12%
Cardiff	48%	37%	9%	5%	1%	85%	14%
Glasgow	43%	46%	6%	4%	1%	89%	10%
London	30%	51%	12%	5%	2%	81%	17%
Manchester	31%	49%	12%	7%	1%	80%	19%
Newcastle	43%	43%	9%	4%	1%	86%	13%
Greater Manchester	28%	51%	12%	6%	3%	79%	18%
Geneva	24%	55%	14%	5%	2%	79%	19%
Zurich	56%	41%	3%	0%	0%	97%	3%

Q2.8 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

I feel safe in my neighborhood

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	56%	35%	7%	2%	0%	91%	9%
Brussel/ Bruxelles	34%	44%	14%	8%	0%	78%	22%
Liege	31%	47%	14%	8%	0%	78%	22%
Burgas	31%	43%	17%	9%	0%	74%	26%
Sofia	19%	44%	17%	19%	1%	63%	36%
Ostrava	30%	47%	17%	6%	0%	77%	23%
Praha	33%	49%	13%	5%	0%	82%	18%
Aalborg	84%	14%	1%	1%	0%	98%	2%
Kobenhavn	69%	26%	3%	2%	0%	95%	5%
Berlin	39%	47%	12%	2%	0%	86%	14%
Dortmund	43%	43%	12%	2%	0%	86%	14%
Essen	46%	41%	10%	3%	0%	87%	13%
Hamburg	50%	42%	7%	1%	0%	92%	8%
Leipzig	45%	45%	8%	2%	0%	90%	10%
Munchen	67%	29%	3%	1%	0%	96%	4%
Rostock	56%	39%	4%	0%	1%	95%	4%
Tallinn	43%	50%	6%	1%	0%	93%	7%
Dublin	57%	32%	6%	5%	0%	89%	11%
Athina	17%	39%	19%	25%	0%	56%	44%
Irakleio	35%	40%	14%	11%	0%	75%	25%
Greater Athens	24%	40%	17%	19%	0%	64%	36%
Barcelona	47%	37%	10%	6%	0%	84%	16%
Madrid	43%	37%	14%	6%	0%	80%	20%
Malaga	57%	32%	7%	4%	0%	89%	11%
Oviedo	64%	29%	5%	2%	0%	93%	7%
Helsinki	72%	23%	3%	1%	1%	95%	4%
Oulu	77%	20%	3%	0%	0%	97%	3%
Bordeaux	49%	41%	6%	3%	1%	90%	9%
Lille	32%	45%	13%	10%	0%	77%	23%
Marseille	27%	50%	11%	12%	0%	77%	23%
Paris	35%	48%	11%	6%	0%	83%	17%
Rennes	49%	43%	6%	2%	0%	92%	8%
Strasbourg	46%	39%	9%	6%	0%	85%	15%
Greater Paris	37%	45%	12%	6%	0%	82%	18%
Zagreb	65%	29%	4%	2%	0%	94%	6%
Budapest	34%	46%	12%	8%	0%	80%	20%
Miskolc	26%	40%	19%	15%	0%	66%	34%
Reykjavik	67%	30%	1%	1%	1%	97%	2%
Bologna	20%	44%	20%	15%	1%	64%	35%
Napoli	22%	47%	19%	12%	0%	69%	31%
Palermo	19%	53%	17%	11%	0%	72%	28%
Roma	15%	45%	25%	15%	0%	60%	40%
Torino	16%	52%	20%	12%	0%	68%	32%
Verona	21%	52%	20%	6%	1%	73%	26%
Lefkosia	41%	34%	14%	11%	0%	75%	25%

Q2.8 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

I feel safe in my neighborhood

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	38%	42%	15%	5%	0%	80%	20%
Luxembourg	54%	37%	6%	3%	0%	91%	9%
Riga	21%	57%	17%	4%	1%	78%	21%
Valletta	46%	32%	15%	6%	1%	78%	21%
Amsterdam	49%	43%	5%	3%	0%	92%	8%
Groningen	60%	32%	7%	0%	1%	92%	7%
Rotterdam	47%	38%	10%	5%	0%	85%	15%
Graz	69%	26%	4%	1%	0%	95%	5%
Wien	62%	30%	7%	1%	0%	92%	8%
Oslo	80%	18%	2%	0%	0%	98%	2%
Bialystok	44%	48%	6%	2%	0%	92%	8%
Gdansk	37%	50%	9%	3%	1%	87%	12%
Krakow	30%	55%	11%	3%	1%	85%	14%
Warszawa	34%	56%	9%	1%	0%	90%	10%
Braga	19%	71%	8%	1%	1%	90%	9%
Lisboa	12%	69%	13%	5%	1%	81%	18%
Greater Lisbon	14%	65%	15%	5%	1%	79%	20%
Bucuresti	30%	46%	13%	10%	1%	76%	23%
Cluj Napoca	50%	39%	7%	4%	0%	89%	11%
Piatra Neamt	43%	45%	5%	7%	0%	88%	12%
Malmö	67%	26%	3%	4%	0%	93%	7%
Stockholm	70%	26%	3%	1%	0%	96%	4%
Ljubljana	61%	31%	6%	2%	0%	92%	8%
Bratislava	30%	54%	11%	4%	1%	84%	15%
Kosice	32%	50%	13%	4%	1%	82%	17%
Ankara	46%	31%	11%	12%	0%	77%	23%
Antalya	53%	32%	11%	4%	0%	85%	15%
Diyarbakir	58%	21%	7%	14%	0%	79%	21%
Istanbul	37%	34%	16%	13%	0%	71%	29%
Belfast	60%	31%	5%	3%	1%	91%	8%
Cardiff	60%	29%	7%	4%	0%	89%	11%
Glasgow	53%	38%	5%	4%	0%	91%	9%
London	45%	41%	9%	4%	1%	86%	13%
Manchester	45%	39%	9%	7%	0%	84%	16%
Newcastle	60%	29%	7%	3%	1%	89%	10%
Greater Manchester	49%	38%	9%	4%	0%	87%	13%
Geneva	40%	49%	7%	3%	1%	89%	10%
Zurich	68%	30%	2%	0%	0%	98%	2%

Q2.9 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

[CITY NAME] is committed to fight against climate change (e.g.: energy efficiency, green transport)

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	13%	44%	28%	10%	5%	57%	38%
Brussel/ Bruxelles	13%	36%	31%	14%	6%	49%	45%
Liege	13%	38%	27%	15%	7%	51%	42%
Burgas	27%	41%	11%	9%	12%	68%	20%
Sofia	9%	37%	20%	21%	13%	46%	41%
Ostrava	13%	42%	21%	6%	18%	55%	27%
Praha	6%	34%	34%	8%	18%	40%	42%
Aalborg	15%	34%	21%	4%	26%	49%	25%
Kobenhavn	15%	42%	25%	6%	12%	57%	31%
Berlin	10%	42%	33%	4%	11%	52%	37%
Dortmund	9%	44%	26%	5%	16%	53%	31%
Essen	11%	38%	29%	4%	18%	49%	33%
Hamburg	15%	47%	25%	6%	7%	62%	31%
Leipzig	13%	52%	18%	4%	13%	65%	22%
Munchen	16%	51%	20%	4%	9%	67%	24%
Rostock	21%	47%	12%	3%	17%	68%	15%
Tallinn	18%	35%	13%	7%	27%	53%	20%
Dublin	12%	36%	30%	20%	2%	48%	50%
Athina	13%	22%	27%	33%	5%	35%	60%
Irakleio	12%	29%	24%	25%	10%	41%	49%
Greater Athens	14%	26%	22%	32%	6%	40%	54%
Barcelona	15%	39%	26%	13%	7%	54%	39%
Madrid	11%	19%	30%	33%	7%	30%	63%
Malaga	23%	35%	23%	12%	7%	58%	35%
Oviedo	17%	38%	27%	8%	10%	55%	35%
Helsinki	9%	53%	23%	4%	11%	62%	27%
Oulu	9%	41%	28%	7%	15%	50%	35%
Bordeaux	23%	59%	12%	4%	2%	82%	16%
Lille	19%	45%	25%	6%	5%	64%	31%
Marseille	14%	32%	31%	19%	4%	46%	50%
Paris	14%	41%	31%	11%	3%	55%	42%
Rennes	22%	54%	16%	4%	4%	76%	20%
Strasbourg	23%	58%	12%	4%	3%	81%	16%
Greater Paris	12%	42%	31%	13%	2%	54%	44%
Zagreb	7%	44%	20%	21%	8%	51%	41%
Budapest	19%	36%	23%	13%	9%	55%	36%
Miskolc	17%	45%	16%	9%	13%	62%	25%
Reykjavik	8%	31%	25%	5%	31%	39%	30%
Bologna	10%	44%	26%	10%	10%	54%	36%
Napoli	9%	32%	29%	23%	7%	41%	52%
Palermo	7%	25%	30%	31%	7%	32%	61%
Roma	8%	25%	37%	21%	9%	33%	58%
Torino	14%	44%	24%	8%	10%	58%	32%
Verona	12%	42%	24%	10%	12%	54%	34%
Lefkosia	14%	31%	22%	16%	17%	45%	38%

Q2.9 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

[CITY NAME] is committed to fight against climate change (e.g.: energy efficiency, green transport)

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	25%	37%	19%	8%	11%	62%	27%
Luxembourg	24%	49%	18%	6%	3%	73%	24%
Riga	4%	28%	43%	15%	10%	32%	58%
Valletta	18%	25%	18%	14%	25%	43%	32%
Amsterdam	12%	42%	29%	6%	11%	54%	35%
Groningen	15%	50%	18%	3%	14%	65%	21%
Rotterdam	10%	49%	22%	7%	12%	59%	29%
Graz	16%	51%	22%	7%	4%	67%	29%
Wien	21%	54%	16%	4%	5%	75%	20%
Oslo	13%	49%	25%	6%	7%	62%	31%
Bialystok	15%	47%	23%	4%	11%	62%	27%
Gdansk	8%	41%	29%	5%	17%	49%	34%
Krakow	16%	44%	26%	7%	7%	60%	33%
Warszawa	5%	34%	37%	9%	15%	39%	46%
Braga	5%	54%	23%	2%	16%	59%	25%
Lisboa	5%	43%	36%	7%	9%	48%	43%
Greater Lisbon	6%	43%	29%	5%	17%	49%	34%
Bucuresti	18%	25%	23%	26%	8%	43%	49%
Cluj Napoca	22%	36%	16%	9%	17%	58%	25%
Piatra Neamt	23%	38%	15%	10%	14%	61%	25%
Malmo	25%	45%	7%	3%	20%	70%	10%
Stockholm	21%	44%	11%	5%	19%	65%	16%
Ljubljana	27%	39%	12%	7%	15%	66%	19%
Bratislava	8%	23%	34%	16%	19%	31%	50%
Kosice	14%	39%	20%	7%	20%	53%	27%
Ankara	22%	30%	22%	23%	3%	52%	45%
Antalya	19%	38%	22%	19%	2%	57%	41%
Diyarbakir	29%	35%	17%	16%	3%	64%	33%
Istanbul	13%	28%	20%	36%	3%	41%	56%
Belfast	21%	42%	17%	9%	11%	63%	26%
Cardiff	20%	44%	17%	7%	12%	64%	24%
Glasgow	26%	41%	17%	6%	10%	67%	23%
London	16%	39%	26%	13%	6%	55%	39%
Manchester	27%	44%	14%	5%	10%	71%	19%
Newcastle	21%	44%	13%	6%	16%	65%	19%
Greater Manchester	22%	47%	12%	6%	13%	69%	18%
Geneva	11%	57%	15%	5%	12%	68%	20%
Zurich	18%	55%	17%	3%	7%	73%	20%

Q2.10 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

Generally speaking, most people in [CITY NAME] can be trusted

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	15%	54%	20%	7%	4%	69%	27%
Brussel/ Bruxelles	7%	44%	33%	13%	3%	51%	46%
Liege	3%	44%	35%	14%	4%	47%	49%
Burgas	8%	52%	24%	11%	5%	60%	35%
Sofia	4%	30%	34%	27%	5%	34%	61%
Ostrava	5%	47%	33%	8%	7%	52%	41%
Praha	2%	40%	42%	8%	8%	42%	50%
Aalborg	41%	50%	4%	1%	4%	91%	5%
Kobenhavn	32%	53%	8%	2%	5%	85%	10%
Berlin	9%	57%	24%	5%	5%	66%	29%
Dortmund	10%	60%	20%	3%	7%	70%	23%
Essen	14%	54%	19%	4%	9%	68%	23%
Hamburg	17%	63%	12%	2%	6%	80%	14%
Leipzig	17%	64%	12%	2%	5%	81%	14%
Munchen	26%	54%	11%	1%	8%	80%	12%
Rostock	19%	63%	7%	2%	9%	82%	9%
Tallinn	8%	47%	18%	4%	23%	55%	22%
Dublin	20%	54%	17%	7%	2%	74%	24%
Athina	5%	29%	31%	33%	2%	34%	64%
Irakleio	14%	45%	24%	17%	0%	59%	41%
Greater Athens	3%	28%	35%	33%	1%	31%	68%
Barcelona	19%	53%	18%	7%	3%	72%	25%
Madrid	20%	50%	19%	7%	4%	70%	26%
Malaga	25%	52%	15%	5%	3%	77%	20%
Oviedo	40%	48%	7%	2%	3%	88%	9%
Helsinki	31%	53%	12%	2%	2%	84%	14%
Oulu	36%	56%	6%	1%	1%	92%	7%
Bordeaux	11%	57%	21%	8%	3%	68%	29%
Lille	7%	45%	31%	16%	1%	52%	47%
Marseille	4%	36%	34%	25%	1%	40%	59%
Paris	6%	43%	36%	12%	3%	49%	48%
Rennes	11%	60%	18%	8%	3%	71%	26%
Strasbourg	11%	56%	23%	8%	2%	67%	31%
Greater Paris	7%	42%	34%	14%	3%	49%	48%
Zagreb	8%	50%	24%	15%	3%	58%	39%
Budapest	4%	34%	34%	24%	4%	38%	58%
Miskolc	3%	32%	40%	21%	4%	35%	61%
Reykjavik	34%	56%	5%	2%	3%	90%	7%
Bologna	10%	52%	25%	10%	3%	62%	35%
Napoli	10%	51%	27%	10%	2%	61%	37%
Palermo	9%	50%	26%	13%	2%	59%	39%
Roma	4%	43%	34%	16%	3%	47%	50%
Torino	7%	43%	33%	13%	4%	50%	46%
Verona	9%	59%	23%	7%	2%	68%	30%
Lefkosia	10%	39%	30%	17%	4%	49%	47%

Q2.10 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

Generally speaking, most people in [CITY NAME] can be trusted

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	11%	55%	21%	6%	7%	66%	27%
Luxembourg	18%	60%	15%	6%	1%	78%	21%
Riga	6%	44%	37%	8%	5%	50%	45%
Valletta	30%	40%	13%	5%	12%	70%	18%
Amsterdam	10%	56%	25%	4%	5%	66%	29%
Groningen	27%	61%	8%	1%	3%	88%	9%
Rotterdam	8%	59%	23%	4%	6%	67%	27%
Graz	26%	61%	11%	1%	1%	87%	12%
Wien	14%	59%	17%	6%	4%	73%	23%
Oslo	32%	54%	10%	3%	1%	86%	13%
Bialystok	10%	63%	20%	2%	5%	73%	22%
Gdansk	7%	58%	21%	3%	11%	65%	24%
Krakow	6%	56%	27%	4%	7%	62%	31%
Warszawa	3%	42%	39%	8%	8%	45%	47%
Braga	7%	71%	14%	1%	7%	78%	15%
Lisboa	4%	54%	32%	3%	7%	58%	35%
Greater Lisbon	5%	62%	22%	2%	9%	67%	24%
Bucuresti	6%	31%	34%	24%	5%	37%	58%
Cluj Napoca	17%	53%	18%	7%	5%	70%	25%
Piatra Neamt	15%	52%	19%	8%	6%	67%	27%
Malmo	23%	48%	21%	6%	2%	71%	27%
Stockholm	31%	52%	11%	3%	3%	83%	14%
Ljubljana	22%	43%	18%	12%	5%	65%	30%
Bratislava	3%	32%	43%	13%	9%	35%	56%
Kosice	8%	46%	29%	7%	10%	54%	36%
Ankara	14%	43%	26%	15%	2%	57%	41%
Antalya	8%	39%	33%	19%	1%	47%	52%
Diyarbakir	41%	36%	12%	10%	1%	77%	22%
Istanbul	4%	22%	34%	39%	1%	26%	73%
Belfast	27%	52%	12%	5%	4%	79%	17%
Cardiff	31%	48%	12%	5%	4%	79%	17%
Glasgow	32%	53%	8%	3%	4%	85%	11%
London	15%	54%	17%	10%	4%	69%	27%
Manchester	22%	51%	15%	8%	4%	73%	23%
Newcastle	30%	48%	11%	5%	6%	78%	16%
Greater Manchester	21%	52%	12%	9%	6%	73%	21%
Geneva	9%	58%	22%	7%	4%	67%	29%
Zurich	19%	62%	14%	2%	3%	81%	16%

Q2.11 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

Generally speaking, most people in my neighborhood can be trusted

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	47%	41%	7%	5%	0%	88%	12%
Brussel/ Bruxelles	25%	48%	14%	11%	2%	73%	25%
Liege	29%	51%	13%	6%	1%	80%	19%
Burgas	18%	47%	21%	10%	4%	65%	31%
Sofia	14%	51%	18%	12%	5%	65%	30%
Ostrava	22%	49%	19%	5%	5%	71%	24%
Praha	15%	55%	20%	5%	5%	70%	25%
Aalborg	65%	29%	1%	2%	3%	94%	3%
Kobenhavn	57%	34%	4%	2%	3%	91%	6%
Berlin	29%	56%	10%	3%	2%	85%	13%
Dortmund	38%	50%	8%	2%	2%	88%	10%
Essen	38%	44%	11%	5%	2%	82%	16%
Hamburg	40%	46%	9%	3%	2%	86%	12%
Leipzig	37%	48%	10%	2%	3%	85%	12%
Munchen	44%	45%	8%	1%	2%	89%	9%
Rostock	41%	48%	6%	1%	4%	89%	7%
Tallinn	30%	49%	10%	3%	8%	79%	13%
Dublin	49%	40%	6%	4%	1%	89%	10%
Athina	13%	43%	23%	19%	2%	56%	42%
Irakleio	33%	41%	16%	10%	0%	74%	26%
Greater Athens	16%	47%	21%	15%	1%	63%	36%
Barcelona	36%	48%	10%	4%	2%	84%	14%
Madrid	39%	40%	11%	7%	3%	79%	18%
Malaga	43%	40%	12%	4%	1%	83%	16%
Oviedo	51%	40%	5%	2%	2%	91%	7%
Helsinki	49%	41%	7%	1%	2%	90%	8%
Oulu	56%	39%	4%	0%	1%	95%	4%
Bordeaux	32%	53%	10%	4%	1%	85%	14%
Lille	26%	48%	15%	10%	1%	74%	25%
Marseille	22%	51%	14%	12%	1%	73%	26%
Paris	15%	59%	15%	8%	3%	74%	23%
Rennes	35%	53%	8%	3%	1%	88%	11%
Strasbourg	28%	52%	13%	5%	2%	80%	18%
Greater Paris	24%	51%	15%	9%	1%	75%	24%
Zagreb	27%	51%	12%	8%	2%	78%	20%
Budapest	23%	48%	18%	9%	2%	71%	27%
Miskolc	18%	49%	18%	13%	2%	67%	31%
Reykjavik	52%	40%	4%	1%	3%	92%	5%
Bologna	18%	54%	20%	7%	1%	72%	27%
Napoli	22%	48%	18%	11%	1%	70%	29%
Palermo	16%	54%	22%	7%	1%	70%	29%
Roma	12%	56%	21%	10%	1%	68%	31%
Torino	14%	52%	22%	10%	2%	66%	32%
Verona	21%	55%	15%	7%	2%	76%	22%
Lefkosia	31%	46%	13%	8%	2%	77%	21%

Q2.11 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

Generally speaking, most people in my neighborhood can be trusted

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	19%	51%	17%	6%	7%	70%	23%
Luxembourg	39%	48%	6%	5%	2%	87%	11%
Riga	8%	48%	31%	7%	6%	56%	38%
Valletta	44%	35%	11%	6%	4%	79%	17%
Amsterdam	30%	52%	11%	4%	3%	82%	15%
Groningen	37%	51%	8%	2%	2%	88%	10%
Rotterdam	29%	53%	12%	4%	2%	82%	16%
Graz	52%	40%	6%	2%	0%	92%	8%
Wien	39%	47%	8%	3%	3%	86%	11%
Oslo	62%	31%	4%	1%	2%	93%	5%
Bialystok	18%	59%	17%	3%	3%	77%	20%
Gdansk	16%	59%	15%	4%	6%	75%	19%
Krakow	13%	58%	21%	3%	5%	71%	24%
Warszawa	14%	55%	21%	4%	6%	69%	25%
Braga	14%	70%	12%	1%	3%	84%	13%
Lisboa	10%	62%	19%	4%	5%	72%	23%
Greater Lisbon	9%	66%	15%	4%	6%	75%	19%
Bucuresti	13%	41%	22%	18%	6%	54%	40%
Cluj Napoca	20%	56%	12%	7%	5%	76%	19%
Piatra Neamt	23%	49%	17%	7%	4%	72%	24%
Malmö	58%	34%	4%	2%	2%	92%	6%
Stockholm	56%	38%	4%	1%	1%	94%	5%
Ljubljana	42%	39%	11%	6%	2%	81%	17%
Bratislava	13%	52%	23%	5%	7%	65%	28%
Kosice	17%	54%	19%	5%	5%	71%	24%
Ankara	33%	39%	16%	11%	1%	72%	27%
Antalya	34%	37%	19%	9%	1%	71%	28%
Diyarbakir	42%	33%	11%	13%	1%	75%	24%
Istanbul	23%	44%	19%	12%	2%	67%	31%
Belfast	52%	36%	5%	4%	3%	88%	9%
Cardiff	50%	34%	6%	7%	3%	84%	13%
Glasgow	46%	38%	9%	4%	3%	84%	13%
London	33%	43%	12%	7%	5%	76%	19%
Manchester	37%	38%	10%	11%	4%	75%	21%
Newcastle	53%	30%	8%	5%	4%	83%	13%
Greater Manchester	43%	41%	8%	6%	2%	84%	14%
Geneva	27%	58%	9%	2%	4%	85%	11%
Zurich	44%	48%	5%	1%	2%	92%	6%

Q2.12 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

Generally speaking, the public administration of [CITY NAME] can be trusted

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	20%	50%	17%	8%	5%	70%	25%
Brussel/ Bruxelles	11%	58%	20%	7%	4%	69%	27%
Liege	12%	59%	19%	6%	4%	71%	25%
Burgas	16%	47%	19%	11%	7%	63%	30%
Sofia	5%	40%	31%	19%	5%	45%	50%
Ostrava	6%	45%	31%	9%	9%	51%	40%
Praha	4%	32%	46%	14%	4%	36%	60%
Aalborg	33%	46%	10%	5%	6%	79%	15%
Kobenhavn	28%	46%	14%	7%	5%	74%	21%
Berlin	7%	52%	28%	7%	6%	59%	35%
Dortmund	13%	55%	22%	4%	6%	68%	26%
Essen	12%	50%	23%	5%	10%	62%	28%
Hamburg	19%	51%	17%	4%	9%	70%	21%
Leipzig	11%	53%	21%	4%	11%	64%	25%
Munchen	25%	52%	11%	2%	10%	77%	13%
Rostock	13%	49%	19%	5%	14%	62%	24%
Tallinn	15%	32%	24%	14%	15%	47%	38%
Dublin	11%	41%	26%	17%	5%	52%	43%
Athina	6%	36%	33%	22%	3%	42%	55%
Irakleio	10%	48%	23%	14%	5%	58%	37%
Greater Athens	9%	35%	29%	23%	4%	44%	52%
Barcelona	10%	39%	28%	18%	5%	49%	46%
Madrid	13%	25%	28%	31%	3%	38%	59%
Malaga	17%	36%	27%	16%	4%	53%	43%
Oviedo	19%	41%	24%	12%	4%	60%	36%
Helsinki	22%	51%	18%	3%	6%	73%	21%
Oulu	21%	51%	19%	4%	5%	72%	23%
Bordeaux	18%	57%	15%	7%	3%	75%	22%
Lille	16%	53%	18%	10%	3%	69%	28%
Marseille	10%	47%	25%	15%	3%	57%	40%
Paris	13%	50%	24%	10%	3%	63%	34%
Rennes	21%	56%	14%	4%	5%	77%	18%
Strasbourg	16%	61%	16%	5%	2%	77%	21%
Greater Paris	14%	50%	21%	13%	2%	64%	34%
Zagreb	7%	39%	23%	28%	3%	46%	51%
Budapest	13%	50%	23%	10%	4%	63%	33%
Miskolc	12%	46%	26%	10%	6%	58%	36%
Reykjavik	12%	48%	23%	11%	6%	60%	34%
Bologna	10%	46%	25%	14%	5%	56%	39%
Napoli	3%	26%	37%	31%	3%	29%	68%
Palermo	2%	25%	35%	35%	3%	27%	70%
Roma	2%	24%	38%	32%	4%	26%	70%
Torino	7%	41%	30%	16%	6%	48%	46%
Verona	11%	46%	24%	13%	6%	57%	37%
Lefkosia	10%	45%	19%	19%	7%	55%	38%

Q2.12 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

Generally speaking, the public administration of [CITY NAME] can be trusted

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	8%	43%	30%	12%	7%	51%	42%
Luxembourg	33%	54%	10%	1%	2%	87%	11%
Riga	10%	42%	30%	14%	4%	52%	44%
Valletta	29%	38%	15%	8%	10%	67%	23%
Amsterdam	8%	49%	26%	8%	9%	57%	34%
Groningen	9%	58%	18%	5%	10%	67%	23%
Rotterdam	11%	54%	22%	6%	7%	65%	28%
Graz	27%	56%	11%	3%	3%	83%	14%
Wien	20%	56%	17%	5%	2%	76%	22%
Oslo	30%	50%	12%	3%	5%	80%	15%
Bialystok	10%	52%	25%	8%	5%	62%	33%
Gdansk	8%	52%	28%	7%	5%	60%	35%
Krakow	5%	52%	29%	9%	5%	57%	38%
Warszawa	5%	44%	30%	15%	6%	49%	45%
Braga	3%	65%	23%	3%	6%	68%	26%
Lisboa	2%	43%	38%	11%	6%	45%	49%
Greater Lisbon	4%	55%	25%	5%	11%	59%	30%
Bucuresti	8%	34%	25%	30%	3%	42%	55%
Cluj Napoca	15%	50%	21%	11%	3%	65%	32%
Piatra Neamt	16%	43%	23%	12%	6%	59%	35%
Malmö	20%	50%	15%	7%	8%	70%	22%
Stockholm	25%	52%	13%	4%	6%	77%	17%
Ljubljana	16%	43%	25%	11%	5%	59%	36%
Bratislava	3%	24%	45%	19%	9%	27%	64%
Kosice	6%	38%	31%	15%	10%	44%	46%
Ankara	21%	36%	15%	26%	2%	57%	41%
Antalya	23%	43%	19%	12%	3%	66%	31%
Diyarbakir	28%	32%	16%	19%	5%	60%	35%
Istanbul	16%	34%	20%	28%	2%	50%	48%
Belfast	21%	46%	15%	11%	7%	67%	26%
Cardiff	24%	47%	15%	8%	6%	71%	23%
Glasgow	23%	47%	13%	9%	8%	70%	22%
London	17%	48%	20%	11%	4%	65%	31%
Manchester	22%	46%	13%	10%	9%	68%	23%
Newcastle	23%	47%	14%	10%	6%	70%	24%
Greater Manchester	23%	49%	12%	9%	7%	72%	21%
Geneva	24%	54%	14%	5%	3%	78%	19%
Zurich	41%	49%	7%	1%	2%	90%	8%

Q3.1 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

Your personal job situation

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	44%	29%	7%	3%	17%	73%	10%
Brussel/ Bruxelles	29%	48%	8%	8%	7%	77%	16%
Liege	31%	45%	10%	7%	7%	76%	17%
Burgas	25%	51%	11%	9%	4%	76%	20%
Sofia	22%	49%	15%	7%	7%	71%	22%
Ostrava	31%	34%	7%	5%	23%	65%	12%
Praha	30%	35%	9%	4%	22%	65%	13%
Aalborg	58%	17%	7%	4%	14%	75%	11%
Kobenhavn	54%	24%	6%	5%	11%	78%	11%
Berlin	32%	33%	12%	4%	19%	65%	16%
Dortmund	38%	27%	9%	5%	21%	65%	14%
Essen	39%	29%	9%	4%	19%	68%	13%
Hamburg	40%	34%	9%	3%	14%	74%	12%
Leipzig	33%	29%	11%	4%	23%	62%	15%
Munchen	41%	30%	9%	2%	18%	71%	11%
Rostock	32%	34%	8%	3%	23%	66%	11%
Tallinn	27%	40%	10%	2%	21%	67%	12%
Dublin	33%	31%	11%	10%	15%	64%	21%
Athina	11%	34%	20%	21%	14%	45%	41%
Irakleio	11%	36%	22%	17%	14%	47%	39%
Greater Athens	9%	36%	19%	21%	15%	45%	40%
Barcelona	21%	43%	12%	12%	12%	64%	24%
Madrid	21%	33%	19%	15%	12%	54%	34%
Malaga	23%	35%	17%	18%	7%	58%	35%
Oviedo	28%	40%	11%	14%	7%	68%	25%
Helsinki	48%	24%	10%	3%	15%	72%	13%
Oulu	46%	26%	10%	6%	12%	72%	16%
Bordeaux	32%	44%	13%	4%	7%	76%	17%
Lille	33%	38%	14%	8%	7%	71%	22%
Marseille	28%	42%	11%	10%	9%	70%	21%
Paris	30%	47%	12%	5%	6%	77%	17%
Rennes	33%	45%	10%	6%	6%	78%	16%
Strasbourg	29%	47%	9%	9%	6%	76%	18%
Greater Paris	25%	50%	11%	9%	5%	75%	20%
Zagreb	20%	39%	19%	8%	14%	59%	27%
Budapest	11%	38%	15%	7%	29%	49%	22%
Miskolc	10%	34%	15%	12%	29%	44%	27%
Reykjavik	49%	30%	4%	3%	14%	79%	7%
Bologna	20%	39%	18%	12%	11%	59%	30%
Napoli	16%	41%	17%	15%	11%	57%	32%
Palermo	15%	43%	18%	15%	9%	58%	33%
Roma	16%	45%	19%	11%	9%	61%	30%
Torino	15%	36%	19%	17%	13%	51%	36%
Verona	21%	45%	16%	8%	10%	66%	24%
Lefkosia	18%	39%	15%	11%	17%	57%	26%

Q3.1 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

Your personal job situation

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	37%	34%	10%	3%	16%	71%	13%
Luxembourg	41%	30%	7%	5%	17%	71%	12%
Riga	26%	50%	12%	3%	9%	76%	15%
Valletta	30%	21%	5%	3%	41%	51%	8%
Amsterdam	32%	36%	6%	7%	19%	68%	13%
Groningen	38%	28%	9%	6%	19%	66%	15%
Rotterdam	36%	26%	10%	8%	20%	62%	18%
Graz	57%	28%	5%	2%	8%	85%	7%
Wien	45%	34%	7%	6%	8%	79%	13%
Oslo	43%	32%	7%	5%	13%	75%	12%
Bialystok	22%	54%	12%	4%	8%	76%	16%
Gdansk	24%	48%	12%	3%	13%	72%	15%
Krakow	22%	48%	14%	4%	12%	70%	18%
Warszawa	24%	47%	14%	4%	11%	71%	18%
Braga	16%	48%	21%	11%	4%	64%	32%
Lisboa	15%	46%	16%	14%	9%	61%	30%
Greater Lisbon	18%	43%	17%	13%	9%	61%	30%
Bucuresti	19%	32%	11%	4%	34%	51%	15%
Cluj Napoca	26%	41%	9%	3%	21%	67%	12%
Piatra Neamt	18%	31%	14%	6%	31%	49%	20%
Malmo	41%	32%	5%	3%	19%	73%	8%
Stockholm	41%	29%	9%	5%	16%	70%	14%
Ljubljana	29%	28%	14%	4%	25%	57%	18%
Bratislava	23%	46%	9%	2%	20%	69%	11%
Kosice	22%	41%	11%	5%	21%	63%	16%
Ankara	28%	36%	11%	15%	10%	64%	26%
Antalya	30%	35%	15%	11%	9%	65%	26%
Diyarbakir	25%	29%	14%	22%	10%	54%	36%
Istanbul	26%	41%	13%	12%	8%	67%	25%
Belfast	40%	27%	5%	7%	21%	67%	12%
Cardiff	40%	28%	7%	5%	20%	68%	12%
Glasgow	35%	29%	8%	7%	21%	64%	15%
London	38%	33%	7%	5%	17%	71%	12%
Manchester	35%	29%	10%	7%	19%	64%	17%
Newcastle	41%	28%	7%	5%	19%	69%	12%
Greater Manchester	40%	27%	7%	5%	21%	67%	12%
Geneva	42%	34%	6%	6%	12%	76%	12%
Zurich	49%	34%	8%	3%	6%	83%	11%

Q3b.1 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

Your personal job situation (those who currently work)

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	52%	36%	8%	3%	1%	88%	11%
Brussel/ Bruxelles	35%	55%	7%	3%	0%	90%	10%
Liege	43%	48%	5%	3%	1%	91%	8%
Burgas	29%	56%	11%	4%	0%	85%	15%
Sofia	23%	57%	17%	3%	0%	80%	20%
Ostrava	37%	47%	9%	4%	3%	84%	13%
Praha	39%	46%	11%	2%	2%	85%	13%
Aalborg	69%	25%	5%	0%	1%	94%	5%
Kobenhavn	67%	28%	5%	0%	0%	95%	5%
Berlin	41%	45%	11%	3%	0%	86%	14%
Dortmund	48%	38%	10%	3%	1%	86%	13%
Essen	50%	36%	10%	2%	2%	86%	12%
Hamburg	46%	42%	9%	2%	1%	88%	11%
Leipzig	43%	40%	14%	2%	1%	83%	16%
Munchen	47%	40%	10%	2%	1%	87%	12%
Rostock	40%	47%	10%	2%	1%	87%	12%
Tallinn	35%	50%	11%	2%	2%	85%	13%
Dublin	46%	39%	10%	5%	0%	85%	15%
Athina	14%	47%	26%	13%	0%	61%	39%
Irakleio	12%	50%	28%	10%	0%	62%	38%
Greater Athens	13%	51%	24%	12%	0%	64%	36%
Barcelona	28%	56%	12%	3%	1%	84%	15%
Madrid	25%	47%	18%	9%	1%	72%	27%
Malaga	34%	46%	14%	6%	0%	80%	20%
Oviedo	32%	52%	9%	6%	1%	84%	15%
Helsinki	63%	28%	6%	2%	1%	91%	8%
Oulu	66%	28%	5%	1%	0%	94%	6%
Bordeaux	30%	51%	17%	2%	0%	81%	19%
Lille	37%	46%	13%	4%	0%	83%	17%
Marseille	31%	48%	14%	7%	0%	79%	21%
Paris	32%	51%	14%	3%	0%	83%	17%
Rennes	37%	47%	13%	3%	0%	84%	16%
Strasbourg	36%	51%	9%	4%	0%	87%	13%
Greater Paris	25%	57%	13%	5%	0%	82%	18%
Zagreb	25%	53%	16%	6%	0%	78%	22%
Budapest	18%	53%	21%	5%	3%	71%	26%
Miskolc	16%	51%	23%	9%	1%	67%	32%
Reykjavik	61%	34%	3%	1%	1%	95%	4%
Bologna	24%	47%	20%	8%	1%	71%	28%
Napoli	27%	49%	14%	10%	0%	76%	24%
Palermo	21%	53%	19%	7%	0%	74%	26%
Roma	19%	48%	24%	8%	1%	67%	32%
Torino	22%	48%	24%	6%	0%	70%	30%
Verona	27%	53%	16%	4%	0%	80%	20%
Lefkosia	26%	51%	17%	5%	1%	77%	22%

Q3b.1 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

Your personal job situation (those who currently work)

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	46%	40%	11%	2%	1%	86%	13%
Luxembourg	48%	42%	7%	2%	1%	90%	9%
Riga	29%	57%	11%	2%	1%	86%	13%
Valletta	51%	36%	8%	3%	2%	87%	11%
Amsterdam	43%	46%	6%	3%	2%	89%	9%
Groningen	53%	37%	7%	2%	1%	90%	9%
Rotterdam	51%	35%	10%	3%	1%	86%	13%
Graz	65%	28%	6%	1%	0%	93%	7%
Wien	49%	39%	8%	4%	0%	88%	12%
Oslo	50%	40%	6%	2%	2%	90%	8%
Bialystok	22%	61%	13%	3%	1%	83%	16%
Gdansk	27%	56%	14%	2%	1%	83%	16%
Krakow	25%	57%	14%	4%	0%	82%	18%
Warszawa	28%	54%	15%	2%	1%	82%	17%
Braga	18%	59%	19%	3%	1%	77%	22%
Lisboa	20%	57%	16%	6%	1%	77%	22%
Greater Lisbon	22%	56%	18%	4%	0%	78%	22%
Bucuresti	29%	50%	15%	4%	2%	79%	19%
Cluj Napoca	35%	51%	11%	2%	1%	86%	13%
Piatra Neamt	27%	48%	18%	6%	1%	75%	24%
Malmo	51%	41%	5%	2%	1%	92%	7%
Stockholm	50%	37%	10%	3%	0%	87%	13%
Ljubljana	49%	34%	14%	1%	2%	83%	15%
Bratislava	29%	58%	10%	2%	1%	87%	12%
Kosice	25%	54%	14%	5%	2%	79%	19%
Ankara	35%	43%	13%	9%	0%	78%	22%
Antalya	36%	45%	13%	6%	0%	81%	19%
Diyarbakir	32%	36%	14%	17%	1%	68%	31%
Istanbul	35%	48%	11%	6%	0%	83%	17%
Belfast	56%	37%	3%	4%	0%	93%	7%
Cardiff	53%	37%	6%	3%	1%	90%	9%
Glasgow	50%	37%	8%	4%	1%	87%	12%
London	48%	42%	7%	2%	1%	90%	9%
Manchester	48%	43%	6%	3%	0%	91%	9%
Newcastle	54%	37%	6%	2%	1%	91%	8%
Greater Manchester	55%	35%	6%	4%	0%	90%	10%
Geneva	48%	40%	6%	4%	2%	88%	10%
Zurich	48%	42%	8%	2%	0%	90%	10%

Q3.2 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

The financial situation of your household

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	38%	50%	8%	3%	1%	88%	11%
Brussel/ Bruxelles	13%	58%	18%	10%	1%	71%	28%
Liege	17%	55%	18%	9%	1%	72%	27%
Burgas	10%	52%	27%	10%	1%	62%	37%
Sofia	8%	56%	25%	11%	0%	64%	36%
Ostrava	22%	53%	18%	6%	1%	75%	24%
Praha	18%	61%	15%	5%	1%	79%	20%
Aalborg	57%	34%	6%	2%	1%	91%	8%
Kobenhavn	55%	33%	9%	2%	1%	88%	11%
Berlin	24%	52%	17%	6%	1%	76%	23%
Dortmund	37%	49%	9%	3%	2%	86%	12%
Essen	39%	48%	8%	4%	1%	87%	12%
Hamburg	35%	47%	12%	5%	1%	82%	17%
Leipzig	29%	52%	14%	3%	2%	81%	17%
Munchen	36%	47%	12%	3%	2%	83%	15%
Rostock	34%	50%	12%	2%	2%	84%	14%
Tallinn	16%	59%	19%	4%	2%	75%	23%
Dublin	27%	49%	17%	6%	1%	76%	23%
Athina	4%	29%	41%	26%	0%	33%	67%
Irakleio	8%	32%	38%	21%	1%	40%	59%
Greater Athens	3%	33%	37%	26%	1%	36%	63%
Barcelona	11%	54%	21%	12%	2%	65%	33%
Madrid	16%	46%	22%	14%	2%	62%	36%
Malaga	17%	47%	22%	14%	0%	64%	36%
Oviedo	17%	56%	17%	9%	1%	73%	26%
Helsinki	31%	55%	10%	3%	1%	86%	13%
Oulu	29%	57%	12%	2%	0%	86%	14%
Bordeaux	15%	58%	19%	8%	0%	73%	27%
Lille	20%	48%	23%	8%	1%	68%	31%
Marseille	16%	51%	21%	11%	1%	67%	32%
Paris	14%	62%	18%	5%	1%	76%	23%
Rennes	23%	52%	20%	5%	0%	75%	25%
Strasbourg	18%	52%	21%	8%	1%	70%	29%
Greater Paris	14%	57%	20%	8%	1%	71%	28%
Zagreb	12%	46%	28%	12%	2%	58%	40%
Budapest	10%	48%	27%	12%	3%	58%	39%
Miskolc	4%	45%	36%	13%	2%	49%	49%
Reykjavik	25%	49%	15%	8%	3%	74%	23%
Bologna	12%	53%	25%	7%	3%	65%	32%
Napoli	8%	52%	24%	15%	1%	60%	39%
Palermo	8%	49%	31%	10%	2%	57%	41%
Roma	9%	54%	25%	10%	2%	63%	35%
Torino	9%	49%	27%	12%	3%	58%	39%
Verona	9%	66%	16%	7%	2%	75%	23%
Lefkosia	11%	52%	26%	10%	1%	63%	36%

Q3.2 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

The financial situation of your household

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	21%	49%	23%	6%	1%	70%	29%
Luxembourg	36%	51%	8%	4%	1%	87%	12%
Riga	10%	53%	32%	5%	0%	63%	37%
Valletta	23%	52%	16%	6%	3%	75%	22%
Amsterdam	30%	48%	13%	8%	1%	78%	21%
Groningen	37%	44%	12%	7%	0%	81%	19%
Rotterdam	33%	44%	16%	6%	1%	77%	22%
Graz	43%	43%	12%	1%	1%	86%	13%
Wien	33%	52%	9%	5%	1%	85%	14%
Oslo	45%	46%	7%	2%	0%	91%	9%
Bialystok	12%	58%	23%	7%	0%	70%	30%
Gdansk	13%	60%	22%	5%	0%	73%	27%
Krakow	12%	58%	23%	7%	0%	70%	30%
Warszawa	13%	58%	21%	7%	1%	71%	28%
Braga	3%	54%	32%	10%	1%	57%	42%
Lisboa	6%	43%	35%	14%	2%	49%	49%
Greater Lisbon	7%	46%	31%	15%	1%	53%	46%
Bucuresti	9%	55%	28%	7%	1%	64%	35%
Cluj Napoca	15%	63%	18%	3%	1%	78%	21%
Piatra Neamt	14%	51%	27%	7%	1%	65%	34%
Malmö	47%	42%	7%	3%	1%	89%	10%
Stockholm	50%	40%	6%	4%	0%	90%	10%
Ljubljana	18%	53%	21%	8%	0%	71%	29%
Bratislava	11%	57%	24%	6%	2%	68%	30%
Kosice	10%	53%	26%	10%	1%	63%	36%
Ankara	23%	43%	18%	15%	1%	66%	33%
Antalya	25%	48%	18%	9%	0%	73%	27%
Diyarbakir	22%	41%	21%	16%	0%	63%	37%
Istanbul	19%	51%	17%	12%	1%	70%	29%
Belfast	39%	45%	10%	4%	2%	84%	14%
Cardiff	34%	49%	11%	4%	2%	83%	15%
Glasgow	33%	50%	8%	6%	3%	83%	14%
London	30%	52%	12%	4%	2%	82%	16%
Manchester	30%	48%	12%	7%	3%	78%	19%
Newcastle	39%	45%	9%	5%	2%	84%	14%
Greater Manchester	33%	48%	11%	6%	2%	81%	17%
Geneva	27%	55%	11%	4%	3%	82%	15%
Zurich	44%	48%	5%	2%	1%	92%	7%

Q3.3 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

The life you lead

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	52%	45%	2%	1%	0%	97%	3%
Brussel/ Bruxelles	28%	60%	7%	4%	1%	88%	11%
Liege	27%	56%	11%	5%	1%	83%	16%
Burgas	24%	58%	12%	5%	1%	82%	17%
Sofia	15%	65%	14%	5%	1%	80%	19%
Ostrava	40%	49%	8%	2%	1%	89%	10%
Praha	34%	54%	9%	2%	1%	88%	11%
Aalborg	72%	24%	2%	1%	1%	96%	3%
Kobenhavn	67%	28%	3%	1%	1%	95%	4%
Berlin	41%	50%	8%	1%	0%	91%	9%
Dortmund	49%	43%	5%	1%	2%	92%	6%
Essen	51%	42%	5%	1%	1%	93%	6%
Hamburg	49%	44%	5%	1%	1%	93%	6%
Leipzig	42%	52%	4%	1%	1%	94%	5%
Munchen	57%	38%	3%	1%	1%	95%	4%
Rostock	47%	47%	4%	1%	1%	94%	5%
Tallinn	29%	61%	8%	0%	2%	90%	8%
Dublin	46%	49%	4%	1%	0%	95%	5%
Athina	7%	53%	26%	13%	1%	60%	39%
Irakleio	16%	50%	22%	11%	1%	66%	33%
Greater Athens	8%	54%	25%	12%	1%	62%	37%
Barcelona	27%	58%	9%	5%	1%	85%	14%
Madrid	27%	57%	10%	4%	2%	84%	14%
Malaga	30%	57%	7%	5%	1%	87%	12%
Oviedo	32%	58%	6%	3%	1%	90%	9%
Helsinki	46%	50%	4%	0%	0%	96%	4%
Oulu	48%	48%	3%	1%	0%	96%	4%
Bordeaux	38%	51%	8%	3%	0%	89%	11%
Lille	34%	56%	7%	2%	1%	90%	9%
Marseille	29%	57%	9%	4%	1%	86%	13%
Paris	22%	66%	8%	4%	0%	88%	12%
Rennes	35%	56%	6%	2%	1%	91%	8%
Strasbourg	35%	57%	6%	2%	0%	92%	8%
Greater Paris	22%	65%	9%	4%	0%	87%	13%
Zagreb	31%	53%	13%	2%	1%	84%	15%
Budapest	16%	56%	20%	6%	2%	72%	26%
Miskolc	11%	56%	23%	9%	1%	67%	32%
Reykjavik	66%	31%	1%	1%	1%	97%	2%
Bologna	25%	56%	13%	5%	1%	81%	18%
Napoli	19%	58%	15%	8%	0%	77%	23%
Palermo	19%	56%	18%	6%	1%	75%	24%
Roma	22%	59%	15%	3%	1%	81%	18%
Torino	19%	59%	15%	6%	1%	78%	21%
Verona	26%	63%	8%	3%	0%	89%	11%
Lefkosia	24%	59%	14%	3%	0%	83%	17%

Q3.3 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

The life you lead

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	41%	48%	8%	2%	1%	89%	10%
Luxembourg	46%	49%	2%	3%	0%	95%	5%
Riga	25%	62%	11%	1%	1%	87%	12%
Valletta	39%	47%	9%	3%	2%	86%	12%
Amsterdam	52%	41%	5%	2%	0%	93%	7%
Groningen	53%	38%	6%	3%	0%	91%	9%
Rotterdam	55%	38%	4%	3%	0%	93%	7%
Graz	64%	33%	3%	0%	0%	97%	3%
Wien	56%	39%	4%	1%	0%	95%	5%
Oslo	60%	38%	2%	0%	0%	98%	2%
Bialystok	34%	57%	7%	2%	0%	91%	9%
Gdansk	34%	58%	7%	1%	0%	92%	8%
Krakow	33%	58%	6%	2%	1%	91%	8%
Warszawa	33%	57%	7%	2%	1%	90%	9%
Braga	16%	65%	15%	3%	1%	81%	18%
Lisboa	16%	60%	16%	6%	2%	76%	22%
Greater Lisbon	18%	59%	15%	6%	2%	77%	21%
Bucuresti	18%	59%	18%	4%	1%	77%	22%
Cluj Napoca	28%	60%	11%	1%	0%	88%	12%
Piatra Neamt	22%	56%	18%	3%	1%	78%	21%
Malmö	60%	36%	3%	1%	0%	96%	4%
Stockholm	52%	43%	4%	1%	0%	95%	5%
Ljubljana	41%	48%	8%	3%	0%	89%	11%
Bratislava	31%	55%	11%	2%	1%	86%	13%
Kosice	34%	53%	10%	2%	1%	87%	12%
Ankara	28%	48%	15%	9%	0%	76%	24%
Antalya	36%	44%	14%	6%	0%	80%	20%
Diyarbakir	32%	44%	12%	12%	0%	76%	24%
Istanbul	25%	50%	16%	8%	1%	75%	24%
Belfast	55%	40%	4%	1%	0%	95%	5%
Cardiff	53%	40%	4%	2%	1%	93%	6%
Glasgow	49%	44%	4%	2%	1%	93%	6%
London	47%	46%	5%	1%	1%	93%	6%
Manchester	46%	44%	6%	3%	1%	90%	9%
Newcastle	56%	37%	5%	1%	1%	93%	6%
Greater Manchester	52%	40%	5%	2%	1%	92%	7%
Geneva	46%	45%	6%	1%	2%	91%	7%
Zurich	64%	34%	2%	0%	0%	98%	2%

Q3.4 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

The place where you live

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Antwerpen	67%	29%	3%	1%	0%	96%	4%
Brussel/ Bruxelles	40%	49%	8%	3%	0%	89%	11%
Liege	48%	43%	5%	4%	0%	91%	9%
Burgas	47%	45%	6%	2%	0%	92%	8%
Sofia	35%	56%	8%	1%	0%	91%	9%
Ostrava	46%	47%	6%	1%	0%	93%	7%
Praha	51%	42%	6%	1%	0%	93%	7%
Aalborg	80%	18%	2%	0%	0%	98%	2%
Kobenhavn	69%	27%	3%	1%	0%	96%	4%
Berlin	54%	40%	4%	1%	1%	94%	5%
Dortmund	53%	39%	6%	2%	0%	92%	8%
Essen	53%	40%	4%	2%	1%	93%	6%
Hamburg	59%	37%	4%	0%	0%	96%	4%
Leipzig	60%	36%	3%	1%	0%	96%	4%
Munchen	67%	29%	4%	0%	0%	96%	4%
Rostock	65%	29%	6%	0%	0%	94%	6%
Tallinn	49%	47%	4%	0%	0%	96%	4%
Dublin	63%	32%	2%	3%	0%	95%	5%
Athina	12%	51%	27%	10%	0%	63%	37%
Irakleio	28%	53%	16%	3%	0%	81%	19%
Greater Athens	19%	57%	17%	7%	0%	76%	24%
Barcelona	41%	49%	8%	2%	0%	90%	10%
Madrid	38%	53%	5%	2%	2%	91%	7%
Malaga	41%	52%	4%	3%	0%	93%	7%
Oviedo	48%	48%	2%	2%	0%	96%	4%
Helsinki	61%	36%	2%	0%	1%	97%	2%
Oulu	57%	40%	3%	0%	0%	97%	3%
Bordeaux	51%	39%	8%	2%	0%	90%	10%
Lille	42%	48%	6%	4%	0%	90%	10%
Marseille	36%	52%	7%	5%	0%	88%	12%
Paris	36%	55%	7%	2%	0%	91%	9%
Rennes	56%	39%	3%	2%	0%	95%	5%
Strasbourg	46%	50%	3%	1%	0%	96%	4%
Greater Paris	36%	52%	7%	5%	0%	88%	12%
Zagreb	44%	48%	6%	1%	1%	92%	7%
Budapest	33%	58%	7%	2%	0%	91%	9%
Miskolc	27%	56%	13%	4%	0%	83%	17%
Reykjavik	72%	23%	3%	2%	0%	95%	5%
Bologna	33%	55%	10%	2%	0%	88%	12%
Napoli	24%	53%	17%	5%	1%	77%	22%
Palermo	22%	54%	20%	4%	0%	76%	24%
Roma	24%	60%	13%	3%	0%	84%	16%
Torino	29%	58%	10%	3%	0%	87%	13%
Verona	40%	53%	6%	1%	0%	93%	7%
Lefkosia	34%	56%	8%	2%	0%	90%	10%

Q3.4 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with ...?

The place where you live

	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	Don't know/ No answer	Total 'Satisfied'	Total 'Not satisfied'
Vilnius	53%	37%	9%	1%	0%	90%	10%
Luxembourg	59%	36%	3%	2%	0%	95%	5%
Riga	35%	56%	8%	1%	0%	91%	9%
Valletta	61%	30%	7%	2%	0%	91%	9%
Amsterdam	56%	33%	6%	4%	1%	89%	10%
Groningen	66%	29%	4%	1%	0%	95%	5%
Rotterdam	58%	35%	5%	2%	0%	93%	7%
Graz	72%	24%	3%	1%	0%	96%	4%
Wien	66%	30%	4%	0%	0%	96%	4%
Oslo	70%	28%	2%	0%	0%	98%	2%
Bialystok	49%	47%	4%	0%	0%	96%	4%
Gdansk	50%	44%	5%	1%	0%	94%	6%
Krakow	45%	49%	5%	1%	0%	94%	6%
Warszawa	50%	44%	5%	1%	0%	94%	6%
Braga	31%	63%	5%	1%	0%	94%	6%
Lisboa	30%	60%	6%	3%	1%	90%	9%
Greater Lisbon	27%	61%	8%	3%	1%	88%	11%
Bucuresti	22%	59%	16%	2%	1%	81%	18%
Cluj Napoca	37%	56%	6%	1%	0%	93%	7%
Piatra Neamt	34%	55%	9%	2%	0%	89%	11%
Malmo	70%	26%	3%	1%	0%	96%	4%
Stockholm	72%	25%	2%	1%	0%	97%	3%
Ljubljana	58%	36%	4%	2%	0%	94%	6%
Bratislava	39%	55%	5%	1%	0%	94%	6%
Kosice	41%	52%	6%	1%	0%	93%	7%
Ankara	44%	37%	12%	7%	0%	81%	19%
Antalya	57%	32%	9%	2%	0%	89%	11%
Diyarbakir	52%	33%	8%	7%	0%	85%	15%
Istanbul	36%	42%	13%	9%	0%	78%	22%
Belfast	62%	33%	3%	2%	0%	95%	5%
Cardiff	62%	32%	5%	1%	0%	94%	6%
Glasgow	53%	41%	3%	3%	0%	94%	6%
London	54%	38%	5%	3%	0%	92%	8%
Manchester	50%	41%	4%	4%	1%	91%	8%
Newcastle	60%	34%	3%	2%	1%	94%	5%
Greater Manchester	55%	38%	4%	3%	0%	93%	7%
Geneva	53%	43%	2%	1%	1%	96%	3%
Zurich	71%	28%	1%	0%	0%	99%	1%

Q4 In your opinion, among the following issues, which are the three most important for [CITY NAME]? (MAX. 3 ANSWERS)

	Safety	Air pollution	Noise	Public transport	Health services	Social services	Education and training
Antwerpen	38%	33%	10%	27%	36%	23%	45%
Brussel/ Bruxelles	40%	25%	11%	30%	33%	12%	47%
Liege	47%	23%	7%	28%	37%	17%	43%
Burgas	16%	62%	20%	4%	58%	17%	17%
Sofia	26%	47%	18%	11%	48%	19%	30%
Ostrava	38%	76%	19%	5%	7%	18%	4%
Praha	42%	38%	35%	19%	17%	24%	13%
Aalborg	30%	13%	6%	22%	40%	21%	55%
Kobenhavn	29%	28%	7%	27%	34%	16%	37%
Berlin	31%	12%	14%	20%	24%	24%	53%
Dortmund	31%	15%	13%	16%	25%	28%	47%
Essen	24%	15%	11%	24%	26%	27%	49%
Hamburg	23%	14%	9%	21%	25%	26%	55%
Leipzig	32%	16%	13%	16%	26%	31%	49%
Munchen	24%	20%	12%	26%	21%	27%	43%
Rostock	16%	10%	6%	18%	33%	29%	44%
Tallinn	16%	11%	11%	8%	49%	26%	30%
Dublin	30%	7%	2%	25%	60%	20%	41%
Athina	40%	30%	12%	13%	48%	19%	27%
Irakleio	18%	12%	14%	14%	47%	15%	30%
Greater Athens	38%	26%	8%	13%	50%	19%	35%
Barcelona	21%	21%	7%	21%	56%	25%	48%
Madrid	18%	24%	5%	16%	60%	21%	53%
Malaga	21%	16%	12%	16%	54%	19%	47%
Oviedo	26%	15%	7%	19%	62%	23%	47%
Helsinki	30%	11%	3%	49%	52%	19%	44%
Oulu	32%	8%	2%	24%	57%	19%	60%
Bordeaux	30%	24%	11%	36%	31%	14%	37%
Lille	43%	27%	11%	25%	31%	13%	37%
Marseille	52%	32%	12%	26%	23%	13%	35%
Paris	33%	45%	16%	31%	29%	10%	34%
Rennes	33%	27%	7%	32%	39%	17%	47%
Strasbourg	34%	39%	12%	30%	32%	14%	38%
Greater Paris	36%	47%	16%	30%	27%	11%	37%
Zagreb	26%	17%	8%	28%	49%	24%	29%
Budapest	23%	33%	13%	17%	67%	29%	18%
Miskolc	38%	18%	5%	10%	58%	27%	11%
Reykjavik	33%	11%	5%	22%	66%	20%	49%
Bologna	38%	25%	7%	22%	29%	15%	23%
Napoli	29%	19%	6%	28%	34%	12%	19%
Palermo	18%	17%	11%	29%	39%	16%	18%
Roma	34%	18%	4%	40%	39%	15%	21%
Torino	33%	29%	6%	17%	31%	15%	17%
Verona	24%	34%	8%	21%	27%	19%	19%
Lefkosia	30%	19%	13%	28%	36%	17%	22%

Q4 In your opinion, among the following issues, which are the three most important for [CITY NAME]? (MAX. 3 ANSWERS)

	Safety	Air pollution	Noise	Public transport	Health services	Social services	Education and training
Vilnius	20%	24%	8%	23%	44%	31%	34%
Luxembourg	31%	21%	9%	25%	42%	16%	53%
Riga	27%	14%	2%	13%	61%	29%	42%
Valletta	22%	54%	28%	23%	33%	15%	22%
Amsterdam	40%	25%	9%	16%	32%	26%	41%
Groningen	33%	11%	7%	18%	45%	31%	41%
Rotterdam	44%	30%	8%	16%	44%	21%	40%
Graz	21%	54%	13%	33%	30%	21%	50%
Wien	30%	13%	5%	26%	48%	24%	58%
Oslo	18%	26%	4%	45%	52%	13%	45%
Bialystok	16%	5%	5%	12%	63%	21%	21%
Gdansk	21%	19%	7%	20%	63%	15%	24%
Krakow	19%	60%	14%	20%	49%	10%	14%
Warszawa	23%	17%	12%	23%	63%	17%	28%
Braga	33%	18%	9%	22%	56%	19%	44%
Lisboa	35%	23%	11%	35%	47%	19%	40%
Greater Lisbon	35%	18%	8%	32%	56%	21%	42%
Bucuresti	25%	45%	16%	16%	57%	13%	41%
Cluj Napoca	12%	36%	17%	10%	55%	17%	39%
Piatra Neamt	19%	14%	7%	11%	61%	15%	39%
Malmo	24%	14%	2%	15%	56%	11%	50%
Stockholm	14%	12%	4%	36%	48%	15%	36%
Ljubljana	17%	25%	9%	20%	41%	25%	18%
Bratislava	30%	20%	10%	38%	52%	21%	21%
Kosice	30%	23%	8%	33%	50%	15%	21%
Ankara	25%	14%	9%	34%	44%	20%	47%
Antalya	27%	20%	15%	29%	39%	16%	44%
Diyarbakir	28%	11%	9%	19%	35%	18%	51%
Istanbul	35%	17%	13%	42%	40%	11%	44%
Belfast	22%	6%	4%	22%	66%	19%	58%
Cardiff	23%	11%	5%	29%	53%	17%	48%
Glasgow	23%	12%	2%	21%	55%	21%	49%
London	23%	17%	3%	32%	58%	16%	46%
Manchester	20%	14%	7%	26%	48%	23%	48%
Newcastle	20%	7%	5%	27%	58%	19%	50%
Greater Manchester	22%	9%	5%	27%	51%	19%	46%
Geneva	34%	18%	9%	30%	37%	16%	51%
Zurich	25%	16%	13%	34%	26%	28%	55%

Q4 In your opinion, among the following issues, which are the three most important for [CITY NAME]?
(MAX. 3 ANSWERS)

	Unemployment	Housing	Road infrastructure	Don't know/ No answer
Antwerpen	27%	26%	26%	0%
Brussel/ Bruxelles	38%	34%	16%	1%
Liege	37%	20%	22%	1%
Burgas	37%	3%	19%	2%
Sofia	24%	5%	37%	3%
Ostrava	71%	6%	21%	1%
Praha	16%	16%	49%	2%
Aalborg	33%	26%	18%	4%
Kobenhavn	37%	38%	16%	3%
Berlin	33%	41%	20%	2%
Dortmund	48%	12%	32%	3%
Essen	32%	13%	39%	4%
Hamburg	18%	47%	33%	2%
Leipzig	29%	16%	33%	4%
Munchen	14%	56%	24%	2%
Rostock	35%	28%	30%	5%
Tallinn	22%	11%	52%	6%
Dublin	42%	45%	15%	1%
Athina	59%	9%	19%	1%
Irakleio	51%	9%	50%	2%
Greater Athens	62%	7%	14%	1%
Barcelona	51%	26%	9%	1%
Madrid	58%	21%	7%	1%
Malaga	66%	14%	17%	1%
Oviedo	52%	16%	14%	2%
Helsinki	20%	40%	15%	3%
Oulu	35%	28%	17%	2%
Bordeaux	40%	38%	23%	0%
Lille	52%	29%	16%	1%
Marseille	52%	23%	16%	1%
Paris	32%	54%	8%	0%
Rennes	38%	30%	16%	2%
Strasbourg	42%	25%	22%	0%
Greater Paris	34%	46%	8%	0%
Zagreb	61%	14%	22%	2%
Budapest	40%	12%	30%	1%
Miskolc	70%	12%	26%	2%
Reykjavik	15%	34%	14%	4%
Bologna	48%	15%	21%	5%
Napoli	73%	5%	27%	1%
Palermo	67%	4%	34%	3%
Roma	45%	8%	33%	4%
Torino	68%	7%	18%	4%
Verona	53%	10%	32%	4%
Lefkosia	57%	9%	31%	2%

Q4 In your opinion, among the following issues, which are the three most important for [CITY NAME]?
(MAX. 3 ANSWERS)

	Unemployment	Housing	Road infrastructure	Don't know/ No answer
Vilnius	30%	16%	30%	3%
Luxembourg	35%	39%	18%	1%
Riga	30%	23%	44%	1%
Valletta	5%	8%	43%	3%
Amsterdam	37%	45%	12%	1%
Groningen	45%	30%	16%	3%
Rotterdam	38%	24%	16%	1%
Graz	25%	26%	15%	1%
Wien	35%	35%	11%	1%
Oslo	20%	30%	27%	2%
Bialystok	69%	11%	21%	1%
Gdansk	32%	14%	36%	2%
Krakow	31%	8%	33%	1%
Warszawa	23%	16%	41%	1%
Braga	55%	13%	12%	1%
Lisboa	41%	25%	9%	2%
Greater Lisbon	39%	17%	11%	1%
Bucuresti	22%	9%	34%	2%
Cluj Napoca	19%	12%	47%	1%
Piatra Neamt	48%	10%	34%	3%
Malmo	59%	43%	7%	1%
Stockholm	40%	61%	19%	1%
Ljubljana	43%	25%	24%	3%
Bratislava	16%	25%	42%	2%
Kosice	45%	22%	29%	1%
Ankara	32%	12%	30%	1%
Antalya	27%	12%	29%	2%
Diyarbakir	57%	7%	25%	1%
Istanbul	31%	15%	20%	2%
Belfast	35%	26%	13%	2%
Cardiff	25%	32%	28%	2%
Glasgow	36%	35%	15%	2%
London	27%	44%	10%	1%
Manchester	35%	30%	19%	3%
Newcastle	33%	30%	21%	1%
Greater Manchester	28%	29%	25%	2%
Geneva	32%	51%	12%	2%
Zurich	22%	51%	17%	2%

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