



**Press release**  
Paris, 11 May 2020

## **Orange and PLDT Group sign partnership to improve global voice services**

The Orange wholesale arm, International Carriers, has signed a partnership deal with PLDT, the Philippines' largest telecommunications and digital services company, for international voice aggregation services to deliver better quality of service to millions of customers globally. As the preferred aggregator for voice traffic, Orange will handle all global inbound traffic terminating on the PLDT and Smart network.

Orange's experience and expertise will be available to PLDT for the management of its global partner portfolio. The partnership agreement also includes support from Orange's global sales team in the joint implementation of various voice traffic management solutions. Additionally, in a move to increase voice traffic and security, Orange will guarantee the value of PLDT voice traffic with its industry-leading anti-fraud voice solutions.

"We are excited to partner with a global expert who understands what we do and helps us do it better. This partnership with Orange is part of a broader PLDT Group program to improve customer experiences in and outside of the Philippines. Ultimately, our goal is to consistently deliver the best call experience for overseas Filipinos and all our customers worldwide," said Katrina Luna-Abelarde, FVP and Head of PLDT-Smart International and Carrier Business Group, and President of PLDT Global Corporation.

Emmanuel Rochas, Chief Executive Officer of International Carriers at Orange, affirmed, "Orange is proud that PLDT has selected Orange to provide support and protect market value for the future and we are delighted to enter into this partnership. I look forward to working alongside PLDT to embrace the market evolution and I am confident that this partnership will develop to our mutual benefit."

Orange has a global business services presence and is a mobile network operator in 26 countries. It is an established leader in the provision of worldwide roaming services to operators with proven, trusted ability to manage complex wholesale projects in the fields of roaming, voice and data services.

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### **About PLDT**

PLDT is the leading telecommunications and digital services provider in the Philippines. Through its principal business groups – fixed line, wireless and others – PLDT offers a wide range of telecommunications and digital services across the Philippines' most extensive fiber optic backbone, and fixed line and cellular networks. PLDT is listed on the Philippine Stock Exchange



(PSE:TEL) and its American Depositary Shares are listed on the New York Stock Exchange (NYSE:PHI). PLDT has one of the largest market capitalizations among Philippine listed companies.

#### **About Orange**

Orange is one of the world's leading telecommunications operators with sales of 42 billion euros in 2019 and 145,000 employees worldwide at 31 March 2020, including 85,000 employees in France. The Group has a total customer base of 253 million customers worldwide at 31 March 2020, including 208 million mobile customers and 21 million fixed broadband customers. The Group is present in 26 countries. Orange is also a leading provider of global IT and telecommunication services to multinational companies, under the brand Orange Business Services. In December 2019, the Group presented its new "Engage 2025" strategic plan, which, guided by social and environmental accountability, aims to reinvent its operator model. While accelerating in growth areas and placing data and AI at the heart of its innovation model, the Group will be an attractive and responsible employer, adapted to emerging professions.

Orange is listed on Euronext Paris (symbol ORA) and on the New York Stock Exchange (symbol ORAN).

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