Starkey

Inspire X
2018.1

Walkthrough

Simulate Product

Highlights

1. Product selection: Same look as eStore

2. Filter Options: Technology levels listed by descriptor words

3. Simulate: Once product is selected, shows info and feature set

Order and Service

1 Hearing Aid Order

Access to eStore. Utilizes client audiogram and other pertinent information, if available.

2 Earmold Order

Access to eStore. Utilizes client audiogram and other pertinent information, if available.

3 Service Request

Access the Service Request form for repairs, return for credit, and color exchange.

4

ACCOUNT LOGIN

USER NAME / EMAIL:

PASSWORD:

⊷ LOG IN

FORGOT YOUR PASSWORD? ⌄

WE'RE ALWAYS OPEN

Introducing eStore, our new online ordering system

With the eStore, you have easy and fast access to order patient-specific hearing aids, bulk hearing aids for stock, accessories, common supplies and more. In a few simple steps, your order is placed online and sent directly to us.

DON'T HAVE A LOGIN?

Don't worry — you don't have to miss out on the improved online shopping experience! Simply give us a call to set-up your access today!
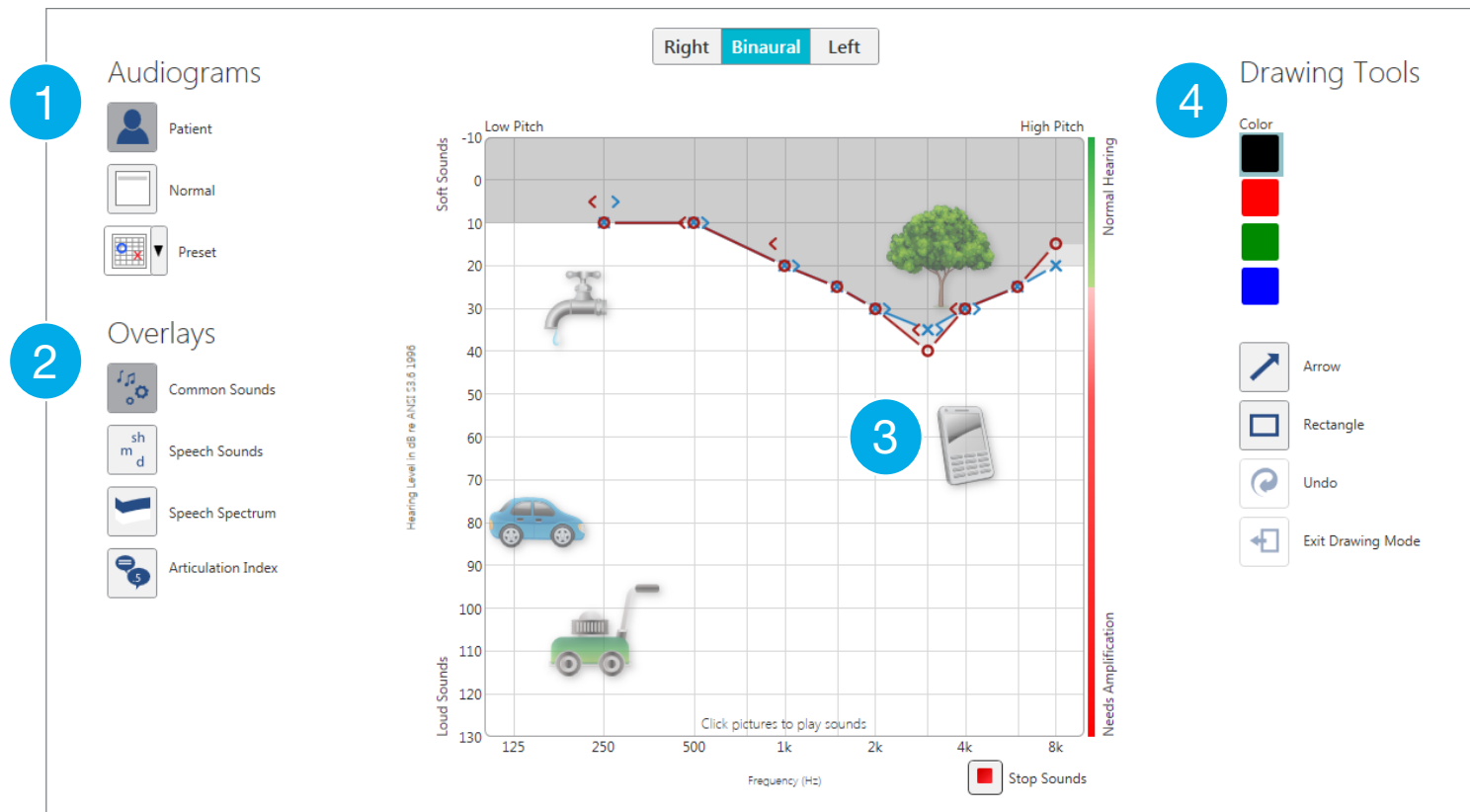
800-328-8602

and ask for the **ProSite** team

Highlights

1. Hearing Aid Order: Access eStore to order new hearing aids

2. Earmold Order: Access eStore to order earmolds

3. Service Request: Initiate repairs, returns and color exchange

4. eStore: Requires StarkeyPro Login

Hearing Loss Simulator

Highlights

1. Select to show: Patient Audiogram, Normal or Preset Configurations

2. Overlays: Common Sounds, Speech Sounds, Speech Spectrum, Articulation Index

3. Click on the common sound graphic to play audio file

4. Drawing Tools

Get Started (Connect Devices)

Highlights

1. Programmer connected: Automatically chooses programmer

2. View programmers: Multiple programmers can be connected at the same time, all will be visible

3. Hearing devices: Check box to connect desired hearing devices

4. Connection choice: Read Device Settings or Load Previous Session

5. Start: Click when ready to connect

Launching Remote Programming

Highlights

NEW! Launch a remote programming session by selecting **Start Fitting** from the **Hearing Care Dashboard**. Inspire will open automatically.

Remote programming can also be launched by:

- Selecting the desired help request in the Hearing Care Dashboard
- Selecting the patient in the database and opening Inspire
- Selecting Remote Programming under Get Started
- Selecting Load Cloud Session

NEW Remote
Programming

Acoustic Options

Acoustic Options

Livio AI 2400 ● 🔊 | Right | **Binaural** | Left | ◀)) ● Livio AI 2400

Receiver Type	Stock ★ ▾	Stock ★ ▾	Receiver Type	
① Receiver Matrix	107/40 ★ ▾	107/40 ★ ▾	Receiver Matrix	
Earpiece	Earbud ★ ▾	Earbud ★ ▾	Earpiece	
Earbud Type	Open ★ ▾	Open ★ ▾	Earbud Type	

Highlights

NEW! Livio AI and Livio 312 RICs support our Smart Snap Fit receivers including the new **107/40 Matrix**.
Receiver matrix is backwards compatible with all Snap Fit receiver products.

NEW Receiver Matrix

Auto Path

Highlights

1. Device information: Receiver matrix will read automatically with Smart Snap Fit receivers

2. Choose Experience with Amplification

3. Start Auto Path: Begin

4. Auto Path Results

User Controls
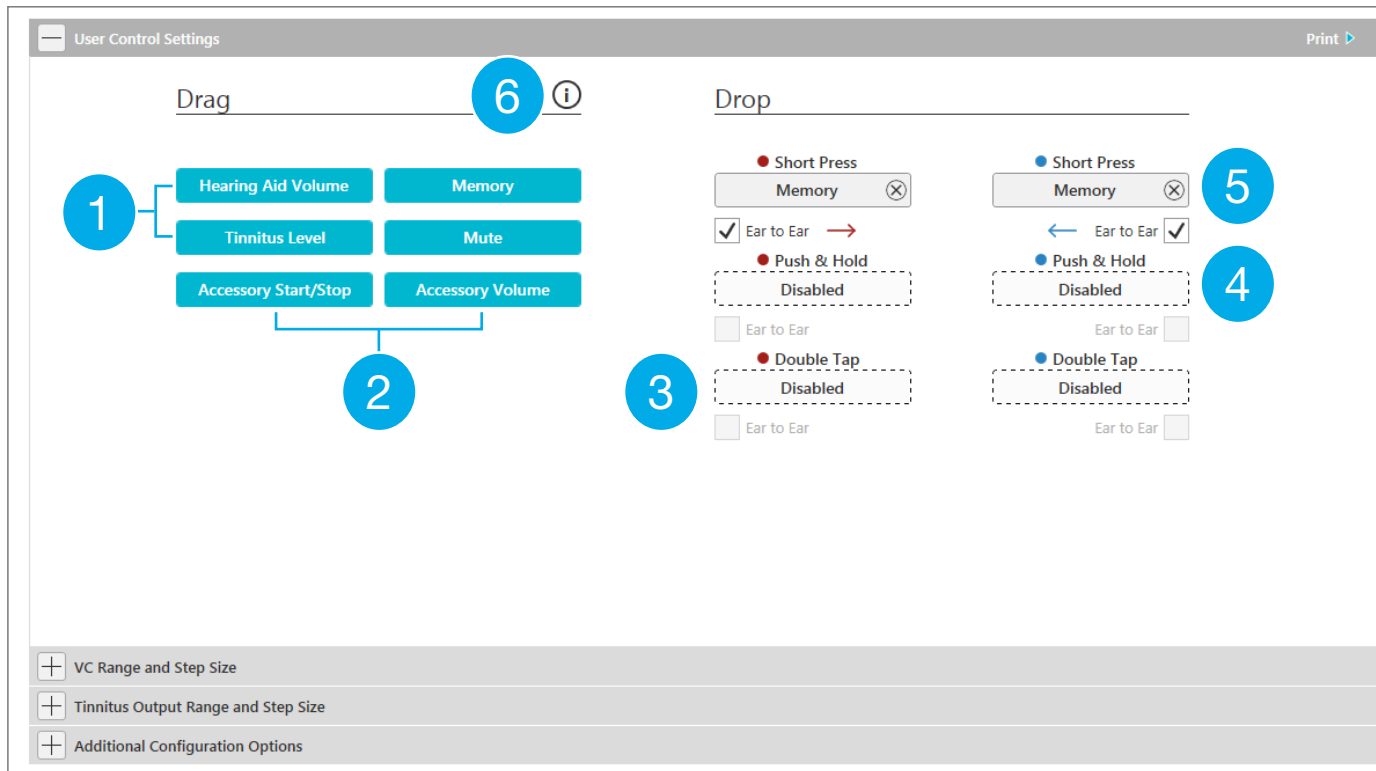
Highlights

1. Updated labels: **HA Volume** and **Tinnitus Level**

2. **NEW!** user control options including: **Accessory Start/Stop and Accessory Volume**

3. **NEW! Double Tap** user control configuration for Livio AI: **Accessory Start/Stop**

4. Push & Hold: HA Volume, Memory, Tinnitus Level, Mute, Accessory Start/Stop or Accessory Volume

5. Short Press: Memory, HA Volume, Tinnitus Level or Accessory Volume

6. Information icon

NEW User
Control Options

User Controls: VC Range and Step Size

VC Range and Step Size

VC Range: -8dB to 12dB

Step Size
2 dB | 4 dB

12dB
-8dB

12dB
-8dB

Step Size
2 dB | 4 dB

VC Range: -8dB to 12dB

Highlights

1. Extended volume control attenuation range

User Controls: Tinnitus Output Range and Step Size

Highlights

1. Extended tinnitus output range

User Control Settings: Additional Configuration Options

Additional Configuration Options

① Reset Levels on Memory Change ☑ ⓘ
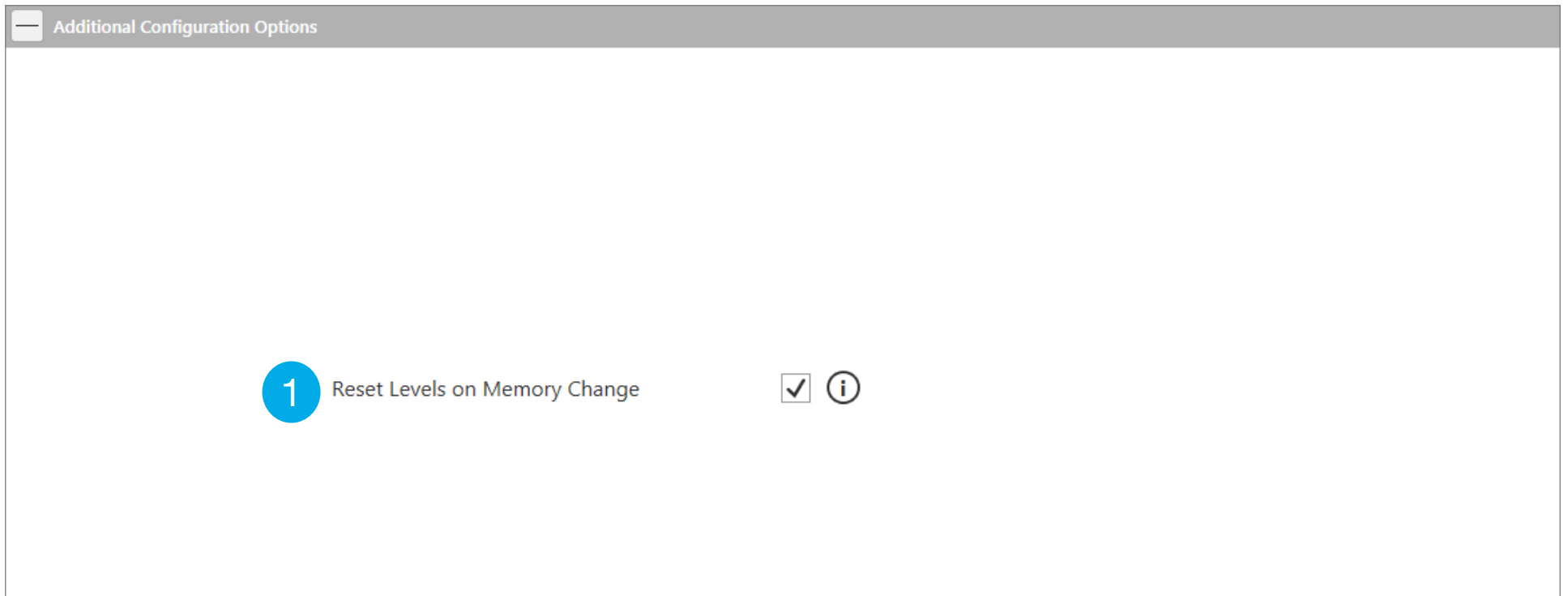
Highlights

1. Reset Levels on Memory Change: Reset hearing device volume and tinnitus to preset levels when a memory change occurs

2. Default is ON

QuickFit

Highlights

1. Selectable memory options below response window

2. Same global gain adjustments as in previous Inspire versions

3. Shortcut button to Fine Tuning screen

4. Best Fit window with clear descriptions

Fine Tuning – Table View

	Low		Mid		High		Ultra	Expand A	Low		Mid		High		Ultra	
	150-500	750-1.1K	1.4K-2K	2.3K-3K	3.3K-3.9K	4.2K-5.2K	5.6K-6.9K	7.5K-9.4K	ALL	150-500	750-1.1K	1.4K-2K	2.3K-3K	3.3K-3.9K	4.2K-5.2K	5.6K-6.9K	7.5K-9.4K
Loud	6	0	6	14	8	2	-1	-1	Loud	6	0	6	14	8	2	-1	-1
Moderate	11	0	6	14	8	2	-1	-1	Moderate	11	0	6	14	8	2	-1	-1
Soft	11	0	6	14	11	3	-1	-1	Soft	11	0	6	14	11	3	-1	-1
MPO	90	98	114	121	121	114	105	99	MPO	90	98	114	121	121	114	105	99

« **1**

2 Tables | Sliders

3 QuickFit | Fine Tuning

4

5 MPO | CR

Highlights

1. Collapse/expand left navigation bar

2. Two adjustment types: Tables or Sliders

3. Two screen options: QuickFit or Fine Tuning

4. Expand All: Expands all frequency regions to show every channel
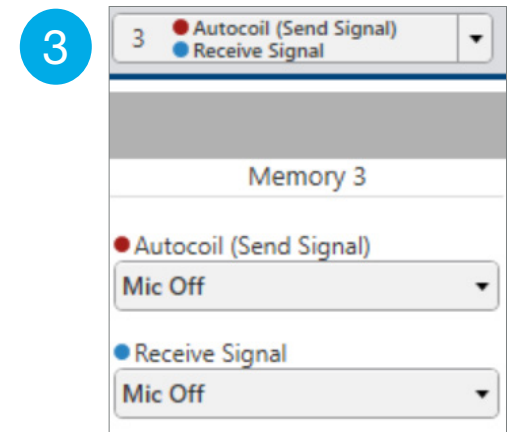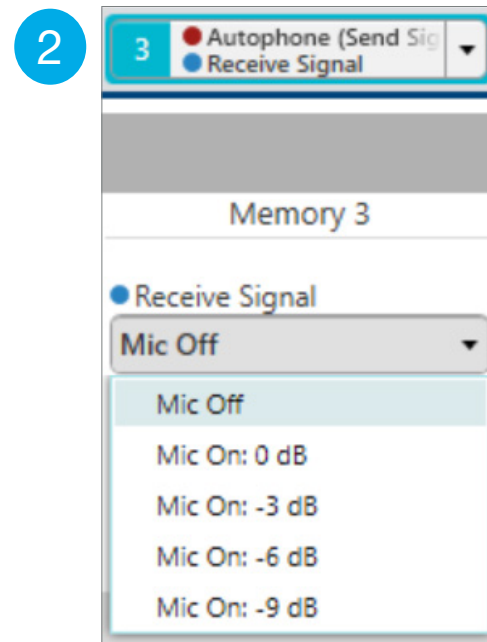
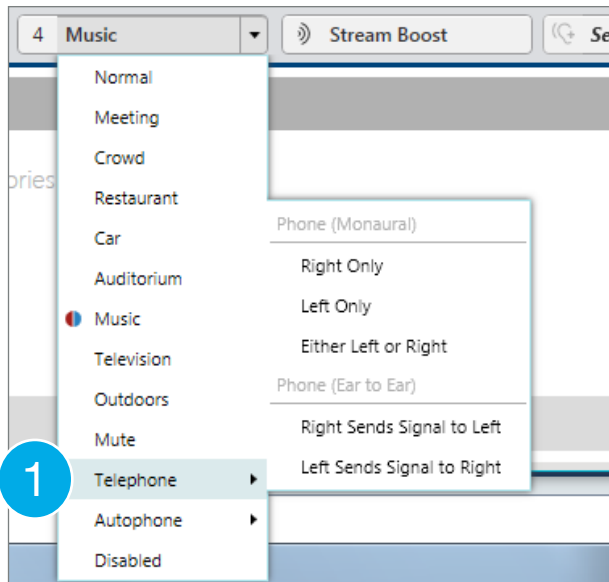5. Two numeric values: MPO or CR

Memories

Highlights

1. Blue designates selected memory

2. **NEW!** View and adjust user's **custom memories**. Link must be established between user and hearing healthcare professional

3. Click arrow for Memories Menu

NEW Adjust Custom Memories

Memories: Configure Phone Options

Highlights

1. Select Telephone or Autophone and monaural or Ear to Ear option via memory fly out

2. Customize Mic Attenuation on receive side for Telephone/Autophone options

3. Customize Mic Attenuation on send and receive side for Telecoil/Autocoil options (BTE Only)
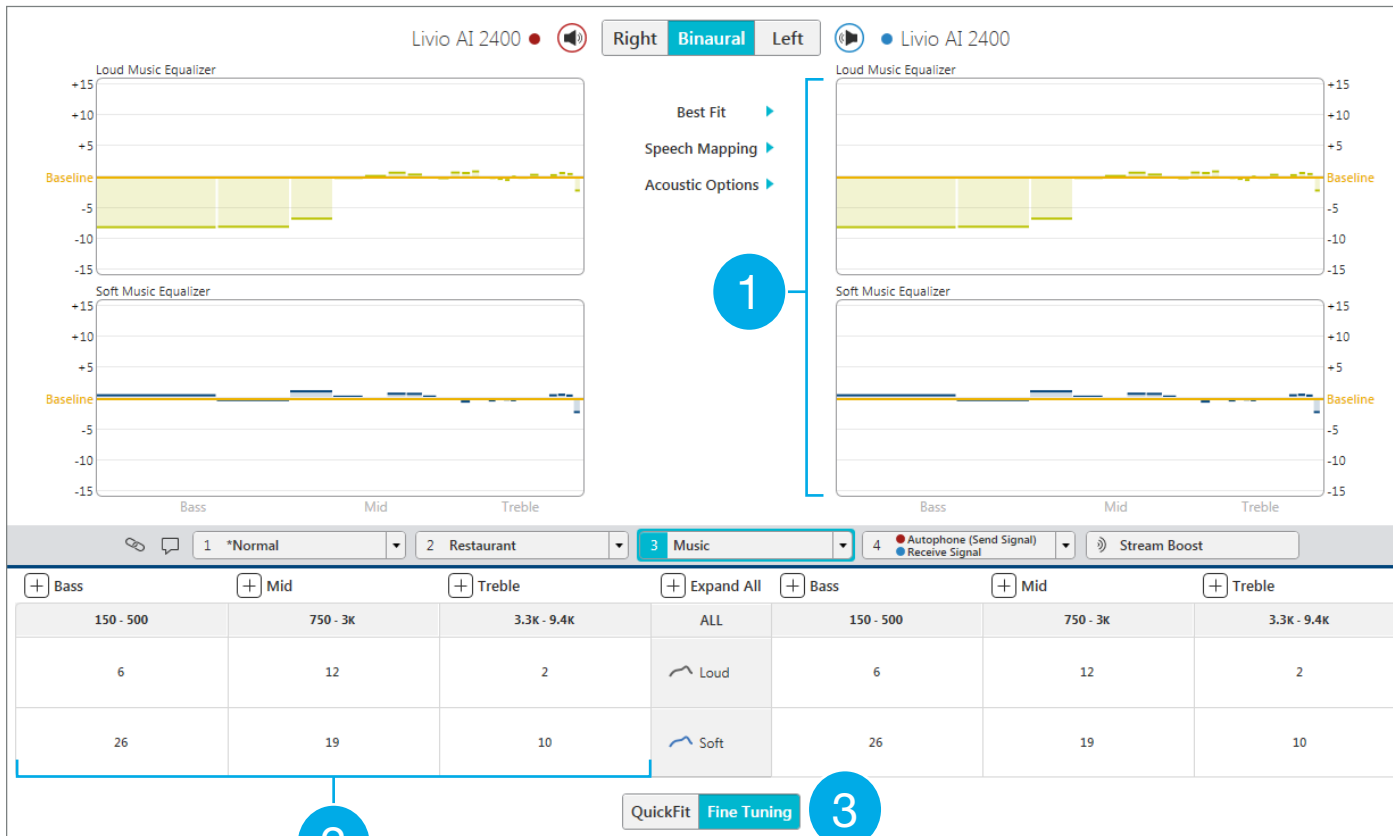
Memories: Additional Configuration Options

Highlights

1. **NEW! Include Custom Memory in Rotation:** provides ability to take custom memory out of rotation. Default is checked.

Music Memory

Highlights

1. Two Equalizer adjustments: Loud Music and Soft Music

2. Three frequency regions: Bass, Mid and Treble

3. Two screen options: QuickFit or Fine Tuning

4. QuickFit Controls

Experience Manager

Highlights

1. Enable Auto Experience Manager: Default is OFF

2. Binaural syncing status: Days remaining and sync with right or left if wear time is different between devices

3. Status indicators: Icon and Curves

Feedback Canceller

Highlights

1. Gain Margins: Gain available before feedback potential

2. Initialization status message: Shows initialization status

3. Feedback sensitivity: Adaptive High Sensitivity, Adaptive Low Sensitivity or Off

Frequency Lowering

Highlights
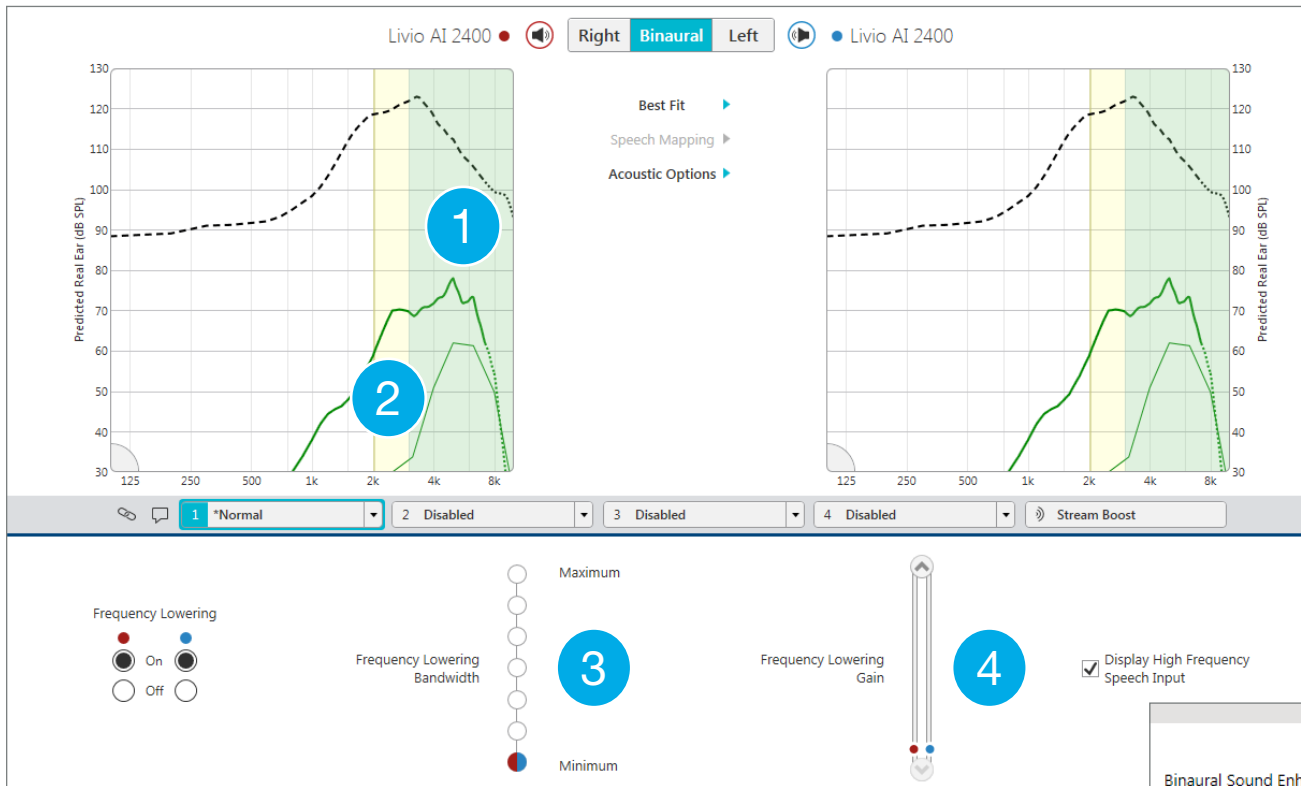
1. Green: Source Region
2. Yellow: Target Region
3. Frequency Lowering Bandwidth Control
4. Frequency Lowering Gain Control
5. Frequency Lowering and Binaural Sound Enhancement are mutually exclusive. Frequency Lowering will default ON if audiometric criteria are met.

Sound Manager

Livio AI 2400 ● 🔊 | Right | **Binaural** | Left | 📢 ● Livio AI 2400

Sound Manager

|		1 *Normal	2 Restaurant	3 Outdoors	4 ● Telephone (Send Signal) ● Receive Signal	Stream Boost	Ear to Ear
Sound Enhancement details	Speech in Loud Noise	N/A	Off	Off	N/A	N/A	⇄
	Speech in Noise	3	3	3	3	Off	
	Quiet	3	3	3	3	3	
Situational Sound Management details	Wind	3	3	4	3	Off	☑
	Machine	3	3	3	3	Off	☑
	Auto Music	3	Off	Off	Off	3	☑
Directionality details	Mode	Adaptive	Adaptive	Omni	Omni	Omni	☑

Highlights

1. **NEW!** Sound Enhancement controls: **Speech in Loud Noise**, Speech in Noise and Quiet

2. Situational Sound Management controls: Wind, Machine, Auto Music

3. Directionality controls

4. Access adjustments through details hyperlink

5. Adjustment in each memory independently

6. **Ear-to-Ear** controls

Sound Manager: Details
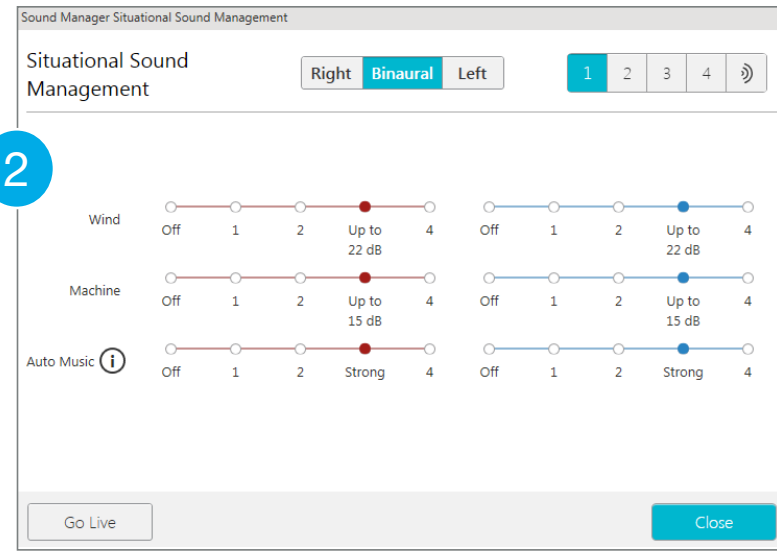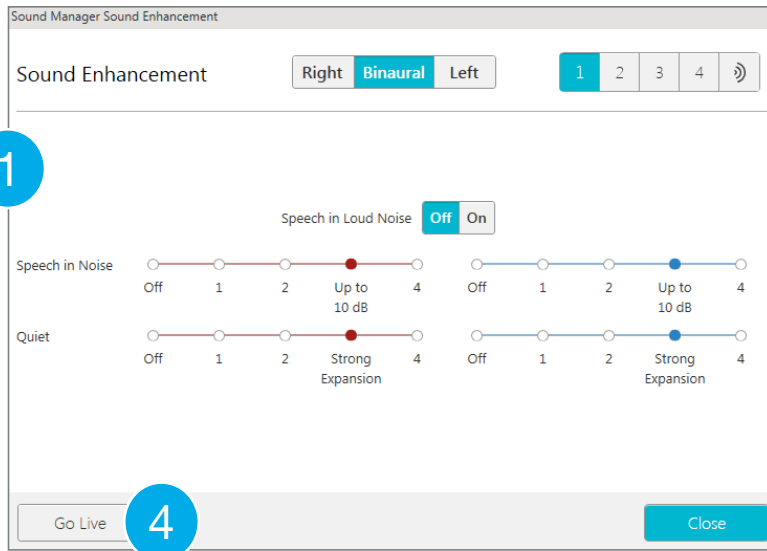
Highlights

1. Sound Enhancement adjustments include: Speech in Loud Noise, Speech in Noise and Quiet

2. Situational Sound Management adjustments include: Wind, Machine and Auto Music

3. Directionality adjustments include: Adaptive, Dynamic, Directional, Omnidirectional, Immersion Directionality and Directionality Plus

4. Demonstrate Sound Enhancement and Situational Sound Management features using Go Live button
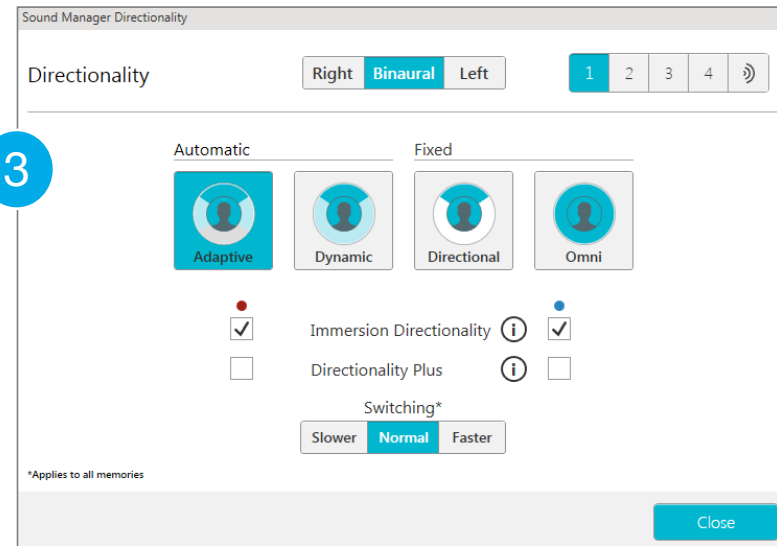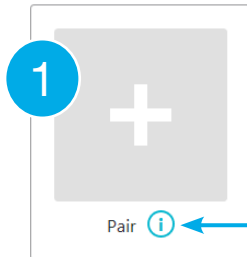
Tinnitus
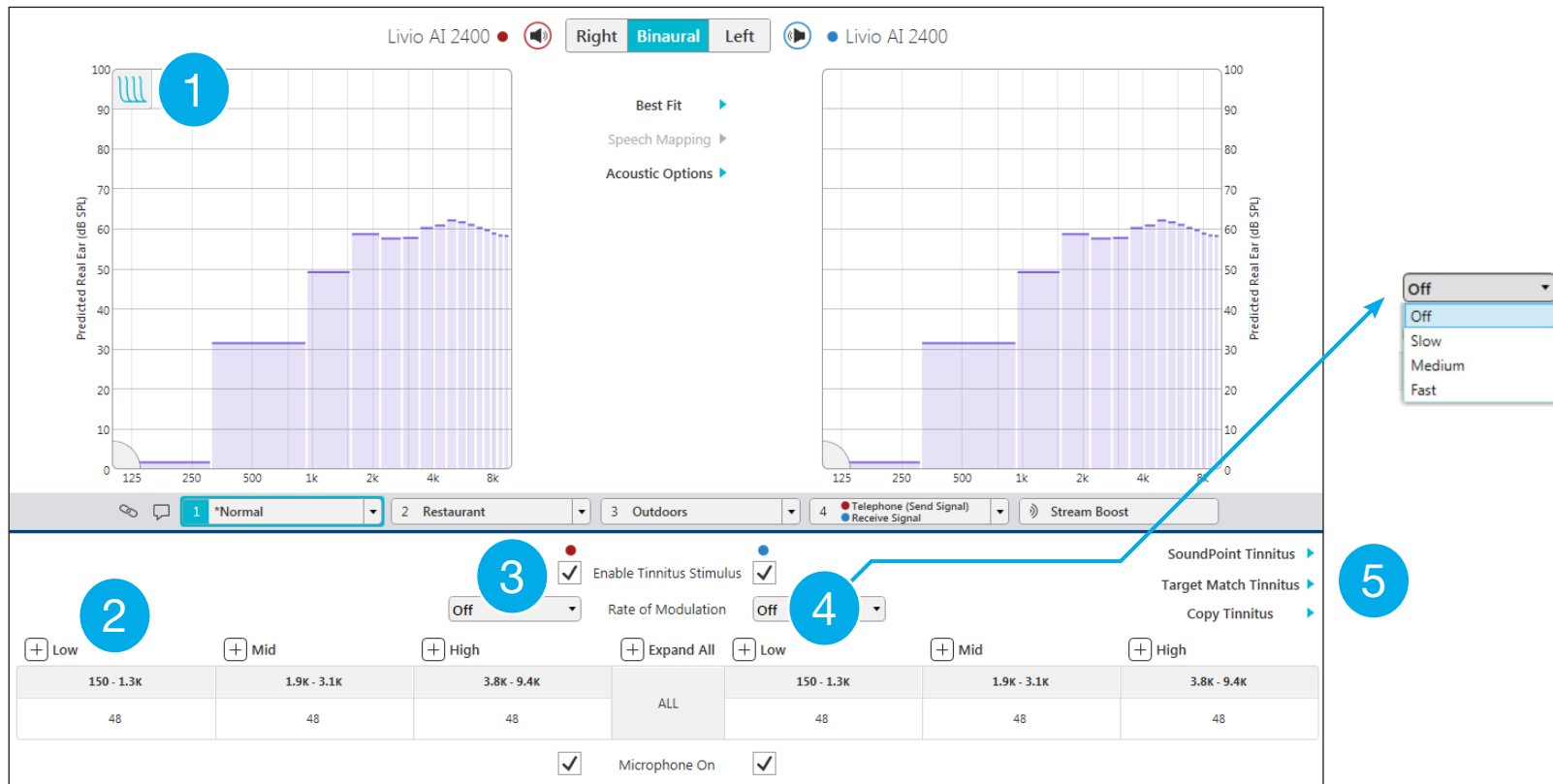
Highlights

1. Indicates tinnitus is active in the selected memory. Click to go to the tinnitus screen

2. Adjust tinnitus stimulus on band by band basis

3. Enable Tinnitus Stimulus: Disabled by default

4. Modulation: Off, Slow, Medium or Fast (disabled by default)

5. Additional adjustments: SoundPoint Tinnitus, Target Match Tinnitus and Copy Tinnitus

Accessories

Highlights

NEW! Starkey Hearing Technologies Accessories: TV Streamer, Remote Microphone + and Remote

1. Pair within Inspire. Selecting the Pair button puts the hearing devices into pairing mode

2. Information icon provides pairing instructions

3. View paired accessories: Accessory image will be visible

4. Delete accessory pairing

Accessories

Livio AI 2400 ● 🔊 | Right | Binaural | Left | ▶| ● Livio AI 2400

Starkey Hearing Technologies Accessories

Streaming Accessories

Remote Mic + — Delete
TV — Delete
＋ — Pair ⓘ

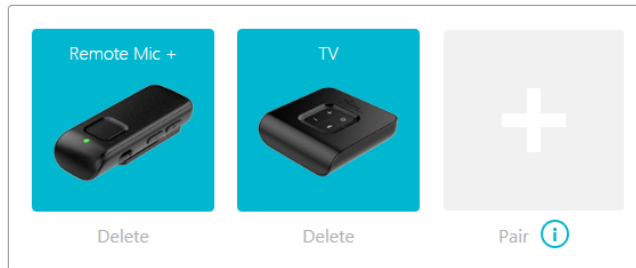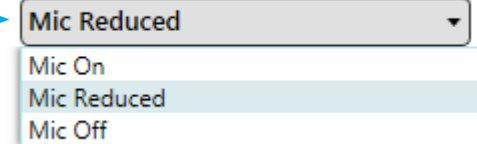Hearing Aid Mic While Streaming
[Mic Reduced ▾] ———①———→ Hearing Aid Mic While Streaming
[Mic Reduced ▾]
Mic On
Mic Reduced
Mic Off

Remote

Remote — Pair ⓘ
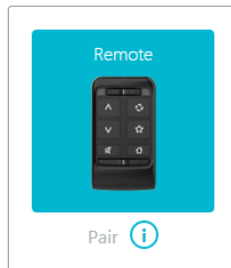
Favorite Button Configuration
[Accessory Start/Stop ▾] ———②———→ Favorite Button Configuration
[Accessory Start/Stop ▾]
None
Accessory Start/Stop
Comfort Boost
Jump To Memory 4
Tinnitus On/Off
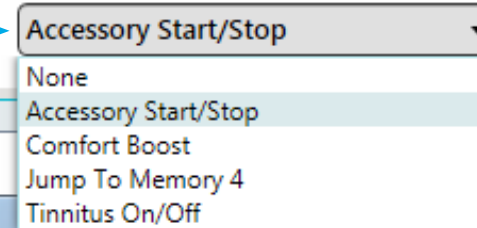
Highlights

1. Set microphone configuration while streaming: Mic On, Mic Reduced (50% gain) or Mic Off

2. Set Favorite Button configuration for Remote: now including Accessory Start/Stop

Indicators
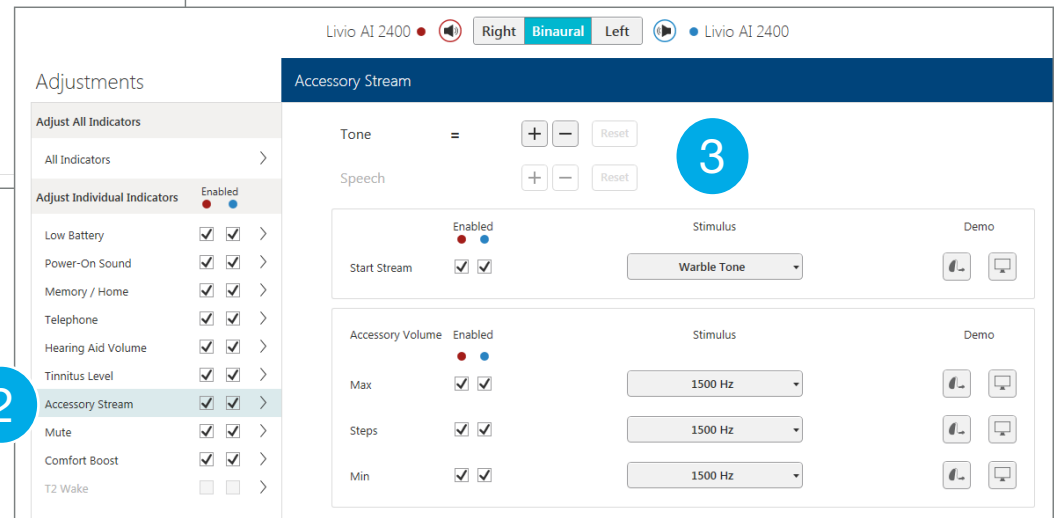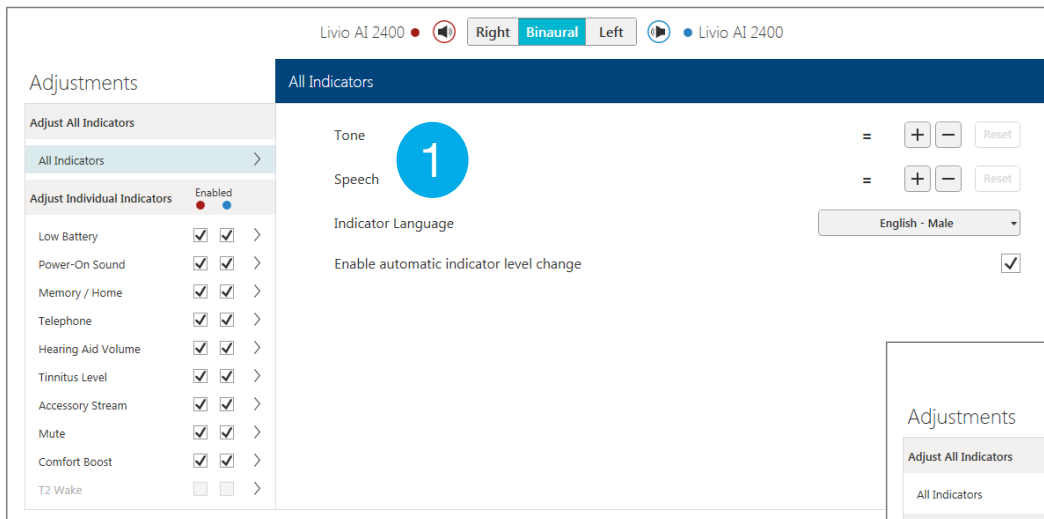
Highlights

NEW! Indicators now automatically enabled at best fit

1. Adjust all indicators: Tone, Speech and choose indicator language

2. **NEW! Accessory Stream Indicators: Start Stream** and **Accessory Volume**

3. Adjust individual indicators: Level, Stimulus and Demo

Fitting Summary

details Memory	1 *Normal, e-STAT	2 Restaurant	3 Music	4 ● Autophone (Send Signal) ● Receive Signal	》) Stream Boost
details Frequency Lowering	Disabled	Disabled	Disabled	Disabled	Disabled
details Directionality	Adaptive	Adaptive	Omni	Omni	Omni
Immersion Directionality	✓	✓	✓	N/A	Disabled
Directionality Plus	Disabled	Disabled	N/A	N/A	N/A
details Speech in Loud Noise	N/A	Off	N/A	N/A	N/A
Speech in Noise	3	3	N/A	3	Off
Quiet	3	3	3	3	3
details Wind	3	3	Off	3	Off
Machine	3	3	Off	3	Off
Auto Music	3	Off	N/A	Off	3
details Tinnitus	Off	Disabled	Disabled	N/A	N/A

details Indicators

	●	●
Low Battery	✓	✓
Power-On Sound	✓	✓
Memory / Home	✓	✓
Telephone	✓	✓
Hearing Aid Volume	✓	✓
Tinnitus Level	✓	✓
Accessory Stream	✓	✓
Mute	✓	✓
Comfort Boost	✓	✓

Status

Feedback Canceller	▶	Successful
Experience Level	▶	3
Remote Programming	▶	Disabled
T2 On Demand	▶	Disabled
Power-On Delay		Short ▾

details User Controls

Gesture	Right	Left
Short Press	Memory E to E ✓	Memory E to E ✓
Push & Hold	Tinnitus Level E to E ✓	--- E to E ---
Double Tap	--- E to E ---	--- E to E ---

details Accessories

No Accessories Paired

[Display Multicurve Graph]   [Reset Data Log] [Fitting Comments] [Print] [Save]

Highlights

1. Select details to hyperlink to fitting screens

2. **NEW!** Status box includes the ability to enable **Remote Programming**. Default is disabled.

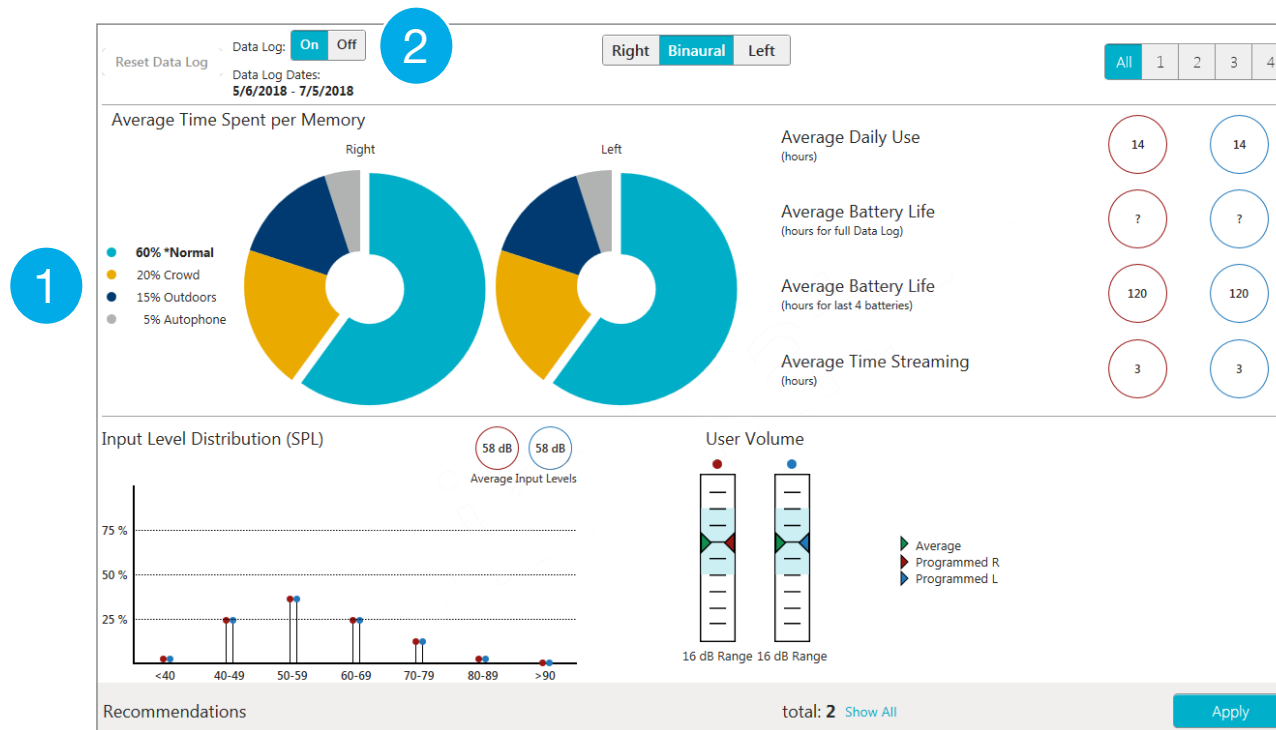# Enabling Remote Programming

Highlights

1. **NEW! Remote Programming** can be enabled in the status box on the fitting summary screen. Click to open remote programming window.

2. Check box to enable remote programming. Review the consent with the patient and choose accept. After remote programming has been enabled, click to generate the code. You must be logged into the Dashboard to generate a code.

3. You can also generate a code by going to the Tools menu, Generate Remote Programming Code. Enter the code into the Thrive Hearing Control app to establish a link between the patient and professional via cloud services.

*Professional is in control of enabling remote programming. Default is disabled.

Data Log

Highlights

1. Data Log: Summary view

2. **NEW!** Ability to **disable data log** on the data log screen. Default is **ON**.

   - This feature is backwards compatible with: 3 Series, Z Series, Muse/Muse iQ, Halo/Halo iQ

   - If data log is set to OFF and a session is retrieved in which it was ON, it will now be ON in the hearing devices as the retrieved session determines the state of the data log

   - "Best Fit" and "Clear Settings" functions will turn data log to default ON

   - When data log is turned ON from a disabled stated, no data will display as it will start logging from that point forward

Ready. Set. Hear.

Highlights

Designed so that new users will receive periodic emails to help them successfully transition to their new hearing aids

1. Enter user's email address, name and date of first fit

How Did We Do?

How satisfied are you with the results of the session that just occurred?

1

Extremely Satisfied	Somewhat Satisfied	Neutral	Slightly Dissatisfied	Not Satisfied
○	○	○	○	○

Why did you give us that rating? (If you would like a response, please include contact information.)
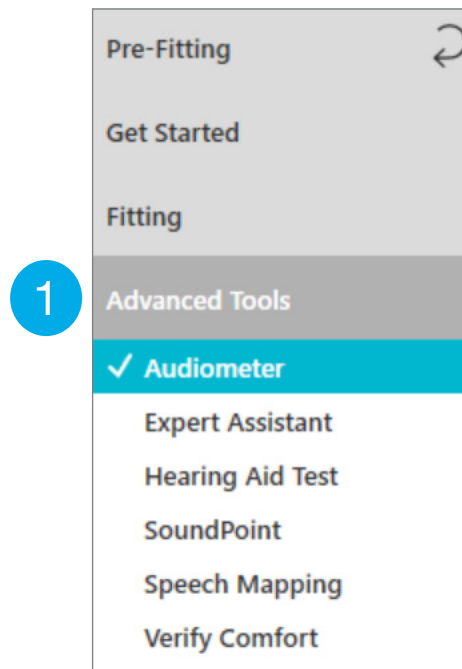
2

Submit

Highlights

NEW! Provide a satisfaction rating and comments related to the Inspire session

1. Rating: Extremely Satisfied, Somewhat Satisfied, Neutral, Slightly Dissatisfied, Not Satisfied

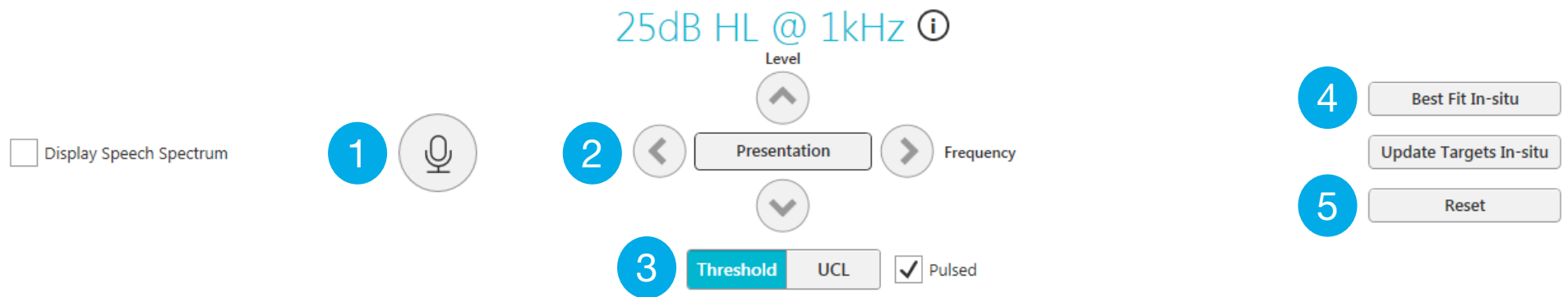2. Comments: If a response is preferred, include contact info

Advanced Tools

Highlights

1. Advanced Tools provides access to several additional tools including Audiometer, Expert Assistant, Hearing Aid Test, SoundPoint, Speech Mapping and Verify Comfort

Audiometer

25dB HL @ 1kHz ⓘ

Level

Display Speech Spectrum

1 🎤

2 ◄ Presentation ► Frequency

3 Threshold | UCL ☑ Pulsed

4 Best Fit In-situ

Update Targets In-situ

5 Reset

Highlights

1. Talk to patient: Unmute hearing devices

2. Presentation: Decrease/increase test frequency and dB level

3. Choose to measure threshold or UCL

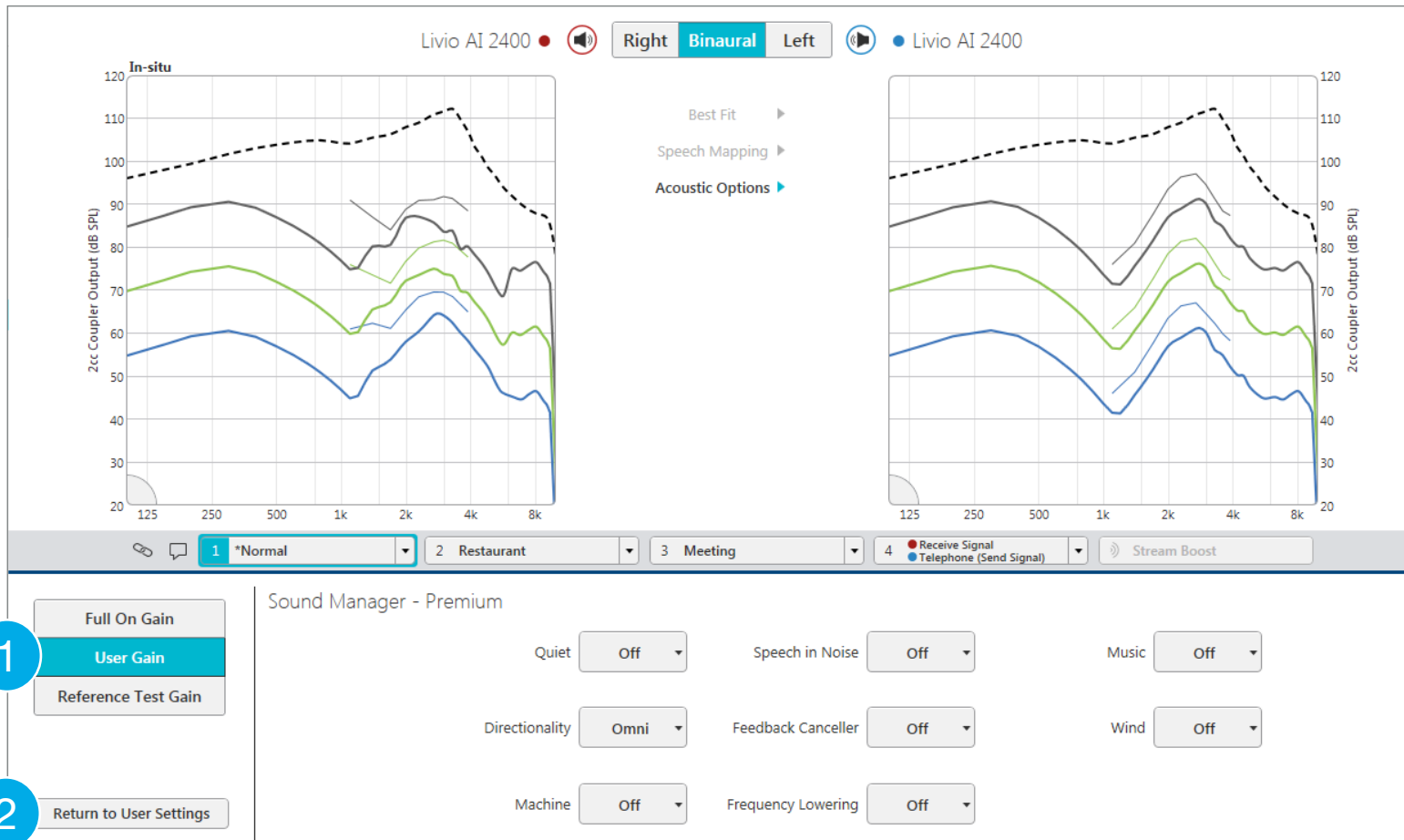4. Best Fit or Update Targets: In-situ

5. Reset: Reset audiogram

Expert Assistant

Highlights

1. Select complaint to show suggested adjustment
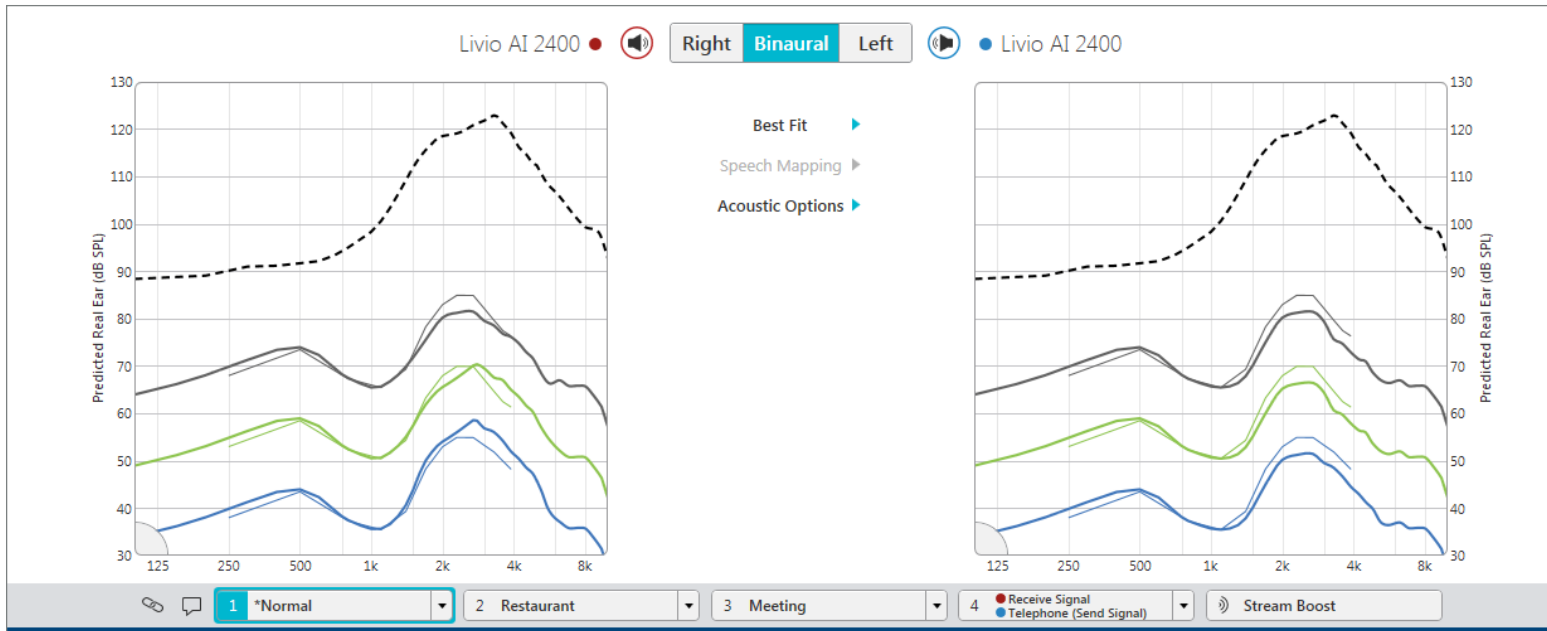
2. Can Apply or Undo Last Action

Hearing Aid Test

Highlights

1. Can select Full On Gain, User Gain or Reference Test Gain for testing

2. When testing is complete, select Return to User Settings
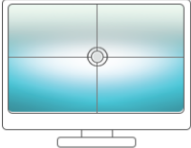
SoundPoint

Highlights

1. Select: SoundPoint or SoundPoint Tinnitus

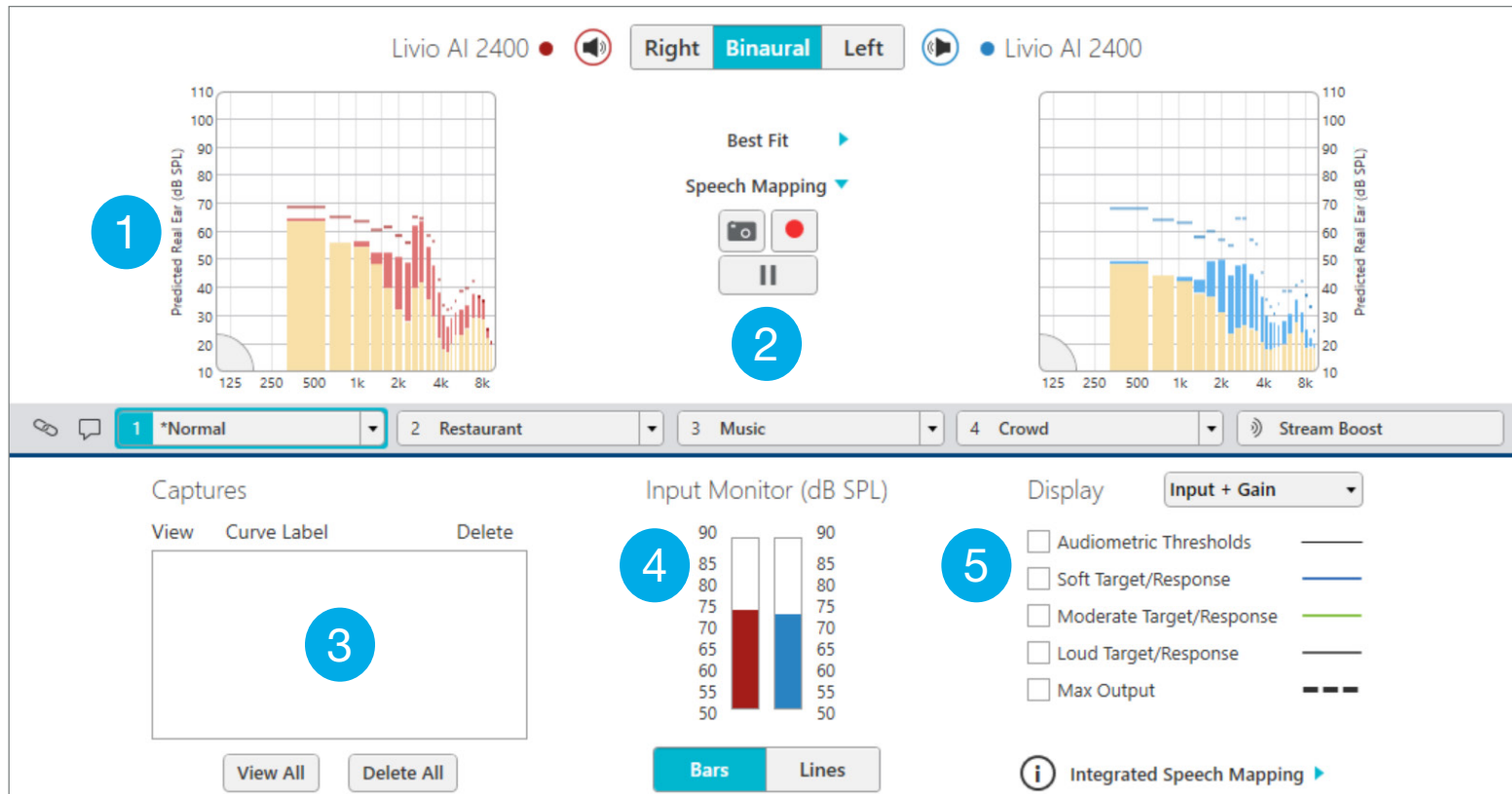2. Two methods available: iPad or Desktop/Laptop

3. Available for any enabled memory except for Music

Speech Mapping

Highlights

1. Live Speech Mapping: Default view is Input + Gain
2. Capture: Single response (📷) or Average response (🔴)
3. Manage captured curves: View or Delete
4. Input Monitor: Average input level
5. Options for real time display

Verify Comfort

Highlights

1. Functionality remains unchanged