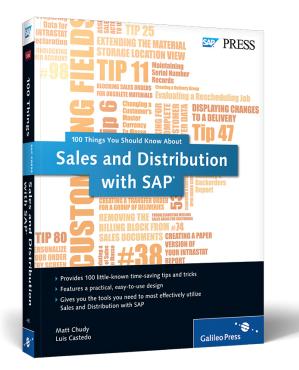
Matt Chudy and Luis Castedo

# 100 Things You Should Know About Sales and Distribution with SAP<sup>®</sup>





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# Automating Material Reallocation and Rescheduling Based on Delivery Priority Settings

You can process your sales orders and re-run availability to recommit your inventory based on delivery priority.

When you enter sales orders into the system, stock is promised to each of the documents on a first-come, first-serve basis. This doesn't take into account that some of your customers are more important than others and the limited supply of material should be offered to them first. In this tip, we'll show you a way to automate this and execute rescheduling when either more products become available, or simply to fill priority one deliveries and ship them immediately by taking stock from a customer with a lower delivery priority setting.

# 🗸 And Here's How ...

To access the rescheduling transaction, execute Transaction V\_V2 or follow the menu path:

```
Logistics • Sales and Distribution • Sales • Backorders • Rescheduling • Execute
```

This automated method will use delivery priority settings proposed from a customer master or customer material info record. The system will sort the orders based on the delivery priority, reshuffling committed quantities to orders of a higher priority. (See Tip 26 for details on these influencing factors and Rescheduling Evaluation transaction details.)

You should always run this job in a background mode during the time when system resources aren't critical since this transaction can dramatically affect system performance.

To execute rescheduling in the foreground mode, fill out the following sections (see initial screen in Figure 1):

	25 25			8   🛒 🗖   🎱 🖬
			24 B.C. G. B	
Rescheduling sales and stor	ck transfe	er docume	ents: by m	naterial
€ 🛙				
Data				
	-01	to	M-10	121
	000	to	3500	4
			100001	
Options				
Process sales documents				
✓Process stock transfer docs				
At item level		۲		
At schedule line level		0		
At schedule line level		0		
·		0		
✓Unconfirmed documents required		0		
·		0		
✓Unconfirmed documents required		0		
	ity	0		
Unconfirmed documents required Simulation Sort order	ity	0		
Unconfirmed documents required Simulation Sort order	ity ]	•		
Unconfirmed documents required Simulation Frior Document category	ity ]	0		
	ity ]	0		
	ity ]	0		
Unconfirmed documents required Simulation  Frior Document category  Prior  Prior Pri	ity ] ]	0		
Unconfirmed documents required Simulation  Frior Document category  Prior Document category  Prior Prior Prior Documents Prior Prio	]	•		
Unconfirmed documents required Simulation  Sort order  Prior Document category  Prioritize sales documents  Prioritize stock transfer documents Delivery priority 2 Date 3  L_Sort item by date of creation	)       	•		
Unconfirmed documents required Simulation Sort order  Document category  I Prioritize sales documents I Prioritize stock transfer documents Delivery priority 2 Date 3 I Sort item by date of creation I Sort by delivery date of earliest sch	)       	•		

☆ Figure 1 Rescheduling Selection Screen

► DATA: Select your material or range of materials and plants in scope for rescheduling.

- OPTIONS: Select the following objects:
  - ► Select what kind of documents you are rescheduling; checkmark PROCESS SALES ORDERS.
  - ▶ If you want to include STOCK TRANSFER DOCUMENTS, select the radio button (shown in Figure 1).
  - ► Specify if the line item or a schedule line detail should be taken into consideration.
  - ► You'll be carrying out rescheduling for documents with at least one unconfirmed transaction. If you select UNCONFIRMED DOCUMENTS REQUIRED, you'll increase the number of records for processing.
  - Select SIMULATION if you want to review the proposed changes. When ready, simply deselect this option before the true execution takes place and updates your documents.
- ► SORT ORDER: Define the priority for processing your order items. Priority 1 is highest priority and priority 5 is the lowest. If you want to exclude specific criteria, enter 0 in the priority field. The items and schedule lines found in the selection are sorted according to these criteria:
  - ▶ DOCUMENT CATEGORY: Either sales documents or STO's
  - ► DELIVERY PRIORITY: Obtained from customer master or info record
  - ► DATE: Creation date of the item or earliest schedule line date, document number, and document item
  - ▶ DOCUMENT NUMBER: Sequential order of your documents
  - ▶ DOCUMENT ITEM: Document line item number

When you're ready to run the simulation, click on the EXECUTE button or press F8 to see the list of the proposed changes for your review (see Figure 2).

Next comes the checking rule selection. A checking rule defines the checking procedure for the availability check, taking into account, for example, purchase orders, reservations, and production orders; this is all set in IMG configuration. Checking rule A is used by default as a basis for rescheduling sales orders. Use checking rule B for rush order exceptions, and for orders with individual customer stock, use checking rule AE.

A list of proposed changes will show you materials, customer account numbers, documents, order quantities, and old and new confirmed dates.

Ø [	•]4 🛛			000   20   6			
Log: Backorde	er Processing	by Material					
Change document	List orders Imp	provements Dete	rioration				
Created by MCHUDY		Display	criteria Comple <sup>.</sup>	te		Date: 06/21/2011	-
_							
Material	Description			Plant Plant na	шe		
Customer	Name			Sales group			
Docu	ment Item (	rder quantityUo	M Old date	prev.confirmed	l qtyNew date	new confirmed qty	
M-10	Flatscreen MS	1775P		3000 New York			
4130	Compu Tech			Group \$2			
11789	10	500.000 PC	05/05/2010	0.000			
			06/14/2011	248.000	06/29/2011	500.000	
			06/22/2011	252.000	Misses Marker and Services	0.000	
M-10	Flatscreen MS	1775P		3200 Atlanta			
4130	Compu Tech			Group S2			
11773	10	1.000 PC	03/19/2010	0.000			
	10		03/24/2010	1.000		0.000	
11792		1.000 PC	06/20/2011	1.000		0.000	
11904	10	1.000 PC	06/03/2010	1.000	06/27/2011	0.000	
11905	10	2.000 PC	06/03/2010	0.000	00/2//2011	1.000	
11505	10	2.000 10	06/13/2011	2,000	06/27/2011		
30000052	10	2.000 PC	03/09/2010	0.000			
			03/16/2010	2.000		0.000	
		1.000 PC	04/09/2010	1.000		0.000	
		1.000 PC	05/09/2010	1.000		0.000	
		2.000 PC	06/09/2010	2.000		0.000	1
300702	Thornbury Ente			Group Internet	: 1		
8974	40	16.000 PC	05/14/2003	16.000		0.000	
00.45	10	10.000		10.077	06/23/2011	16.000	
9045	40	16.000 PC	06/13/2003	16.000	06/23/2011	0.000	
9611	40	16.000 PC	12/03/2003	8.000	06/23/2011	16.000	
9011	40	10.000 PC	12/03/2003	0.000	06/23/2011	8.000	*
					00/20/2011	0.000	*

★ Figure 2 List of Proposed Rescheduling Changes

If errors are displayed, you can review the log by using the pull-down menu (selecting EDIT • ERROR LOG) as shown in Figure 3.

Log: Ba	ckorde.	r Processin <sub>i</sub>	ı by Material		
Created by	MCHUDY		Backorder processing: error log	Date: 06/21/2011	7
Document Output	Item Text	Error messa	é		
he log con	tains no	errors.			

℅ Figure 3 Error Log Display

By double-clicking on the listed sales orders or by clicking on the CHANGE DOCU-MENT button, you can open orders in change mode, allowing you to make modifications as needed, like running Transaction VA02.

Another useful feature included on this list is the LIST ORDERS button, which links you directly to Transaction VA05 (Order List).

You can also change the scope of the list by clicking on the IMPROVEMENTS button. Change the scope of the list again by clicking on the DETERIORATION button.

Once you review the results, return to the main selection screen, deselect the SIMULATION radio button, and click on EXECUTE or press F8. You'll be prompted to accept your action.



# Evaluating a Rescheduling Job

If some of your important customers didn't get their orders for priority processing once you rescheduled jobs, you can review the results to make sure the strategies you have in place actually execute the intended changes per plan.

As mentioned in Tip 25, you can evaluate the results of your rescheduling run. If your results weren't exactly what you expected, you should review some of the supporting master data that's considered when rescheduling is applied (such as the delivery priority that's maintained in the customer master). In this tip, we'll show you how to find and analyze the results and determine if the system prioritized the orders according to your needs.

# 🔽 And Here's How ...

In order to review the results of your last execution of Transaction V\_V2, run Transaction V\_R2. Alternatively, follow the menu path:

```
\mathsf{Logistics} • Sales and \mathsf{Distribution} • Sales • Backorder • Rescheduling • Evaluate
```

You can restrict the documents you want to analyze using the selection parameters in the initial screen.

Once you've indicated which documents you want to view, click on the EXECUTE button or press F8. You'll see a list of changes applied in the last rescheduling run (see Figure 1) showing materials, customer account numbers, documents, order quantities, and old and new confirmed dates.

0	• 4 [				) 🖪			
Log: Backord	er Processing	g by Material						
Change document	List orders Ir	mprovements Deter	ioration					-
Created by MCHUDY		Display o	criteria Comple	te		Date:	06/21/2011 204	-
Material	Description			Plant Plant nam	ae			
Customer	Name			Sales group				
Doct	ument Item	Order quantityUo	4 Old date	prev.confirmed	qtyNew date	new	confirmed qty	
M-01	Sunny Sunny	01		3200 Atlanta				
300703	American Sec	urity Company		Group Internet	1			
8660	40	8.000 PC	02/19/2003	8.000			0.000	
					06/23/2011		8.000	
9414	40	8.000 PC	10/10/2003	8.000			0.000	
0.00000					06/23/2011		8.000	
10214	40	8.000 PC	07/13/2004	8.000			0.000	
					06/23/2011		8.000	
11022	40	8.000 PC	05/06/2005	8.000			0.000	
(a) contractor					06/23/2011		8.000	
11509	40	8.000 PC	05/17/2005	0.000			A CONTRACTOR OF THE OWNER	14
			10/06/2005	8.000	06/23/2011			
300705	Web Design S	tudio		Group D1				
9416	30	49.000 PC	10/10/2003	49.000			0.000	
000/0840-					06/23/2011		49.000	
9608	30	49.000 PC	12/03/2003	28.000				
					06/23/2011		21.000	
9629	30	49.000 PC	12/10/2003	35.000				
10.000					06/23/2011		14.000	
9782	30	49.000 PC	02/03/2004	35.000				
					06/23/2011		14.000	
9796	30	49.000 PC	02/11/2004	35.000				
					06/23/2011		14.000	
9938	30	49.000 PC	03/30/2004	35.000				
4 . 1								2

Sigure 1 Backorder Processing Results Report

Some useful functions of this list include:

- ► The ability to drill into any of the orders displayed by opening them in change mode, allowing you to make changes as needed on the fly. Double-click on the listed sales orders, click on the CHANGE DOCUMENT button, or press F2.
- ► The LIST ORDERS button links you directly to Transaction VA05 (Order List).
- ► Change the scope of the list by clicking on the IMPROVEMENTS button or pressing [F7] and the DETERIORATION button or [F8].
- ► If any errors were recorded during processing, you can review the log by using the pull-down menu (select EDIT • ERROR LOG) or press Shift + F6.

If you don't like the results of the changes applied, you can go back to the initial rescheduling transaction (V\_V2, see Tip 25) and run the update with the original or changed selection criteria.



# **Processing Sales Documents That Are Blocked for Delivery**

You can quickly review and unblock documents that need to be processed for delivery.

Sales orders are defined in such a way that a block can be applied to the document due to configuration settings, credit check, and many other influencing factors. These blocks will prevent them from being available for delivery. Another important fact is that a block can be applied to the header, item, or both. If you have a significant number of orders that go on the delivery block, you need to review and unblock these orders immediately to prevent a loss of revenue.

# 🔽 And Here's How ...

To review and remove delivery block from sales documents, start with Transaction VA14L or follow the menu path:

SALES AND DISTRIBUTION • CREDIT MANAGEMENT • SALES AND DISTRIBUTION DOCUMENTS • SALES AND DISTRIB. DOCUMENTS BLOCKED FOR DELIVERY

On the initial screen of the transaction (shown in Figure 1), specify the following fields:

- CUSTOMER: If you know the customer or a range of numbers, enter it here.
- ► HEADER BLOCK: Select the type of delivery header block (this report doesn't provide item-level selection options).
- ► ORGANIZATIONAL DATA: You can limit the number of records returned for processing, so fill in the SALES AREA data whenever possible.

- ► DOCUMENT INFORMATION: Specify the SD document number or range of numbers and specify SD document category (sales order, contract, etc.).
- SELECTION CRITERIA: Select OPEN SD DOCUMENTS or ALL SALES DOCUMENTS if you want to see all orders, including processed orders.

Restrictions       Restrictions       Header block       Delivery block header       Organizat. Data       Organizat. Data       Organizat. Data       Organization       Sales organization       Distribution channel       Division       Sales office	Sales Documents Blocked for Delivery	
Customer       To       Testrictions         Header block       01       Credit Imits         Delivery block header       01       Credit Imits         Organizat. Data       00       06 Report particular seasors         Organizat. Data       00       06 Report particular seasors         Dittroution channel       00       07 Change in quantity         Dittroution channel       00       00         Dittroution channel       00       00         Dittroution channel       00       00         Dittroution channel       00       00         Downent Info       00       00         Sales group       00       00         Sales and distrib.document       00       00         Sol document category       00       00         Selection criteria       00       00	•	Er Delivery block (document header) (1) 16 Entries Found
Customer       to       Description         Header block       O1       Credit limits         Delivery block header       01       Credit limits         Organizat. Data       00       Description         Organizat. Data       00       Check fiee of ch.dlv         Detwory block header       01       Credit limits         Detwory block header       02       Check fiee of ch.dlv         Organization       5000       00       06         Distribution charnel       04       Export papers missing         Division       10       07       Charga in quantity         Division       10       07       Charga in quantity         Division       10       10       07       Charga in quantity         Division       10       10       07       Charga in quantity         Division       10       10       10       10       10         Sales group       10       10       10       10       10       10         Document linfo       10       10       10       10       10       10       10         Sales and distrib.document       10       10       10       10       10       10       10		Restrictions
Delvery block     Dot     Description       Delvery block header     01     Credit limits       Delvery block header     03     Bottleneck material       Organizat. Data     03     Bottleneck material       Organizat. Data     04     Export pages missing       Distribution channel     07     Change in quantity       Distribution channel     08     Change in quantity       Distribution channel     10     Wilson       Sales group     10     Wilson       Sales group     10     Usage Date       Sales group     10     Usamer Request       Sales and distrib.document     10     Usamer Request       Sale soft document category     16     Entries Found		
Header block     01. Gredit limits       Delivery block header     to       02     Political reasons       03     Bottleneck material       04     Export papers misring       05     Check fiee of ch.dlv       06     No printing       07     Change in quantity       08     Bottleneck material       09     Bottleneck material       09     No printing       Distribution channel     to       Distribution     to       Sales group     to       Distribution     to       Distribution     to       Distribution     to       Distribution     to       Sales and distribution     to       Sales and distribution     to       Sales and distributic     to       Sales and	Customer to	
Delivery block header     to     D2     Political reasons       Delivery block header     03     Bottleneck material       04     Export papers mising       05     Chack free of ch.dly       06     No printing       07     Change in quantity       Distribution channel     to       Document Info     to       Sales group     to       Document Info     91       Sales and distrib.document     to       Sales and distrib.document     to       Sales chance     16       Behreins Found		
Devery block results     00     03     Bottleneck material       04     Export pages missing       05     Check free of ch.dlv       06     No printing       07     Change in quantity       Distribution channel     00       Distribution channel     00	2 -	
Organizat. Data     04     Export papers mising 05     05       Organizat. Data     05     Check fee of ch.div       06     No printing     07       Organization     3000     07       Distribution channel     06     No printing       Distribution channel     07     Change in quantity       Distribution channel     08     Karban Delivery       Division     10     10       Sales office     10     11       Sales office     10     11       Sales and distrib.document     10     11       Sales and distrib.document     10     11       Sales and distrib.document     10     16       Sales and distrib.document     16     Entries Found	Delivery block header to	
Organizat. Data     05     Check free of ch.dk/       Sales organization     3000     07       Distribution channel     07     Change in quantity.       Distribution channel     08     Kanban Delivery.       Distribution channel     07     Delta Usage Date.       Sales office     07     Delta Usage Date.       Sales and distrib.document     07     DEA: Check Form 222       So document category     07     DEA: Check Form 222       98     DEA: Chy Tolerance     08       Selection criteria     16     Entries Found		
Organizat. Data     06     No printing       Sales organization     9000     07     Change in quantity       Distribution channel     08     No printing     07       Distribution channel     07     Change in quantity     08       Distribution channel     08     No printing     07       Distribution channel     08     No printing     07       Distribution channel     08     No printing     08       Sales office     10     10     10       Sales group     10     10     10       Document Info     90     Internet     90       Sales and distrib.document     10     97     DEA: Check Form 222       98     DEA: Check Form 222     98     DEA: Qty Tolerance       Selection criteria     16     Entries Found		
Sales organization     3000       Distribution channel     to       Division     to       Sales office     to       Sales and distrib.document     to       Sales and distrib.document     to       Sales office     to       Sales and distrib.document     to       Sales and distrib.document     to       Sales office     to       Sales office     to       Sales and distrib.document     to       Sales office     to       Sales off	Organizat. Data	
Distribution channel     to     08     Kanban Delivery       Division     to     08     Kanban Delivery       Sales office     to     41     QM Block       Sales office     to     42     Delta Usage Date       Sales office     to     43     Select Goods First       44     'Pre-production'     90     Internet       Document Info     91     Customer Request       Sales and distrib.document     97     DEA: Check Form 222       98     DEA: Check Form 222     98       Selection criteria     16     Entries Found	Sales organization 3000	
Sales office     to     42     Deta Usage Date       Sales office     to     43     Select Goods First       Sales group     to     44     Pre-production'       Document Info     90     Internet       91     Customer Request       93     DeA: Check From 222       94     DeA: Check From 222       95     DeA: Check From 222       96     DEA: Check From 222       97     DEA: Check From 222       98     DEA: Check From 222       99     DEA: Check From 222       90     DEA: Check From 222       91     Deta: Check From 222       92     DEA: Check From 222       93     DEA: Check From 222       94     DEA: Check From 222       95     DEA: Check From 222       96     DEA: Check From 222       97     DEA: Check From 224       98     DEA: Check From 224       99     DEA: Check From 224       90     DEA: Check From 224       91     Dea: Check From 224       92     DEA: Check From 224       93     Dea: Check From 224       94     Dea: Check From 224       95     Dea: Check From 224       96     Dea: Check From 224       97     Dea: Check From 224	Distribution channel to	
Sales Onne     43     Select Goods First       44     'Pre-production'       90     Internet       91     Outment info       92     DEA: Check Form 222       93     DeCarpent       94     Decement category       10     Selection criteria	Division to	41 QM Block
Sales group     to     44     Pre-production'       Document Info     90     Internet       Sales and distrib.document     91     Customer Request       Sol document category     to     92       Selection criteria     16     Entries Found	Sales office	42 Delta Usage Date
Document Info     90     Internet       Sales and distrib.document     91     Customer Request       92     DEA: Check Form 222     98       93     DEA: Check Form 222     98       94     DFA: Qty Tolerance     16       Selection criteria     16     Entries Found	Sales group to	
Document Info     91     Customer Request       Sales and distrib.document     97     DEA: Check Form 222       SD document category     to     98       Selection criteria     16     Entries Found		
Sales and distrib.document to 91 Customer Request 97 DEA: Check Form 222 95 Document category to 98 DEA: Check Form 222 98 DEA: Chy T Clierance 16 Entries Found	Document Info	
SD document category to 98 DEA: (by T Dierance 98 DEA: (by T Dierance 16 Entries Found Selection criteria		
Selection criteria		
Selection criteria	SD document category to	
Onen SD documents	Selection criteria	16 Entries Found
	Open SD documents	
All Sales Documents		

Selection Screen

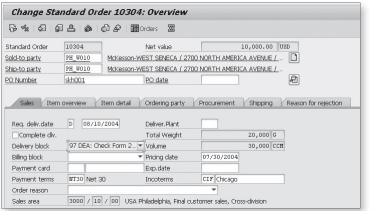
Run the report by clicking on the EXECUTE icon or pressing F8. On the following screen you'll see the list of all blocked documents in the ALV list format (Figure 2).

Sales Do	ocuments Blocked fo	or D	elivery							
Edit s	ales doc. 🛛 🛆 🔽 🗐	19	a Rachoose	(R) (E)	17 B 12	🐨 🖪 Selections				
a la mone a										
				'						
Cust.:										
Basic list	D DelBlkDesc	D	Req.dlv.dt S	Sold-to pt	Ship-to	Sales Document Type	Header block	Item block	UsrStatBlk	CredChkBl
Basic list	D DelBlkDesc	D		Sold-to pt 3171	Ship-to 3171	Sales Document Type Order	Header block	Item block X	UsrStatBlk	CredChkBl
Basic list		D	12/16/1999				Header block		UsrStatBlk	CredChkBl
Basic list SD Doc. 6135	C	D	12/16/1999 3 01/09/2002 3	3171	3171	Order	Header block	Х	UsrStatBlk	CredChkBl
Basic list SD Doc. 6135 7468	C C		12/16/1999 3 01/09/2002 3	3171 1908 1990	3171 1908	Order Order	Header block	X X	UsrStatBlk	CredChkBl
Basic list SD Doc. 6135 7468 7469	C C C	97	12/16/1999 3 01/09/2002 3 01/09/2002 3	3171 1908 1990 PH_W010	3171 1908 1990	Order Order Order		X X	UsrStatBlk	CredChkBl
Basic list 5D Doc. 6135 7468 7469 9435	C C C C DEA: Check Form 222	97	12/16/1999 3 01/09/2002 3 01/09/2002 4 10/16/2003 F	3171 1908 1990 PH_W010 PH_W010	3171 1908 1990 PH_W010	Order Order Order Order	x	X X	UsrStatBlk	CredChkBl
6135 7468 7469 9435 9498	C C C C DEA: Check Form 222 C DEA: Check Form 222	97 97	12/16/1999 3 01/09/2002 3 01/09/2002 3 10/16/2003 F 11/03/2003 F	3171 1908 1990 PH_W010 PH_W010 30202	3171 1908 1990 PH_W010 PH_W010	Order Order Order Order Order	x	X X	UsrStatBlk	

Solution Figure 2 SD Documents Blocked for Delivery Basic List

Here, you'll find the SD document number, SD document category (like sales order, contract), delivery block description and code, required delivery date, sold-to and ship-to account numbers, sales document type, and block data. Select the appropriate sales order line, and click on the EDIT SALES ORDER button or press Ctrl + Flo on your keyboard.

In the example shown in Figure 3, you're basically executing Transaction VA02 (Sales Order Change). Go to the appropriate tab showing the block information where you can review the data and remove the delivery block.



**« Figure 3** Change Order Header Data Screen Delivery Block

Select the line data if you need to unblock the items as well. Once all order data is complete, save your order by clicking on the SAVE button or pressing <u>Ctrl</u>+<u>S</u> to return to the report. You've now successfully unblocked sales documents that were blocked for delivery.

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