

Browse the Book

This sample chapter provided step-by-step instructions for configuring available to promise (ATP) checks and requirements transfers. It also walks you through product availability checks, segmentation strategies, product allocation, and rule-based ATP.









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Chapter 7

Available to Promise and Transfer of Requirements

When processing sales documents that involve the physical movement of tangible goods, you'll need to verify their availability. This verification takes place using a system functionality called the available to promise (ATP) check.

An ATP check is not a simple stock check; the functionality verifies several other system variables (in addition to on-hand inventory) to determine when you should expect inventory to be ready for logistics operations, including picking, packing, shipping, and transportation steps until the product is ultimately delivered to the customer's ship-to address.

An ATP check includes incoming purchase orders (POs) from vendors, stock transfer orders from other plants, production orders from manufacturing, and more. You can control competing demands and other backorder scenarios based on theoretical availability with an ATP check.

Since SAP S/4HANA 1809, advanced ATP has been available. This functionality encompasses the legacy ATP check that was part of SAP ERP, now referred to as the "product availability check." SAP S/4HANA for advanced ATP refers to four components:

- The product availability check
- Product allocation
- Backorder processing
- Supply assignment

In this chapter, we'll provide a lot of details about the product availability check functionality, also known as ATP check, in Sections Section 7.1 through Section 7.4. We'll also cover product allocation in Section 7.5 and rule-based ATP checks in Section 7.6.

7.1 Product Availability Check

Backward and forward scheduling are important to understand ATP check results and to avoid misinterpretation and operational mistakes that may impact your customers. We'll look at the role of scheduling in product availability checks in the following sections.

7.1.1 Backward Scheduling

Backward scheduling is used when a customer requests a delivery date that is achievable. You would schedule what must happen before that date in order for the product to be delivered on that date, by subtracting lead times from the requested delivery date to determine when each logistics task (picking, packing, shipping, and transportation) must be completed and ultimately when material needs to be available for each stage.

In the diagram shown in Figure 7.1, a sales order has a requested delivery date far enough in the future to successfully perform backward scheduling and to define the dates on which each logistic tasks must be completed.

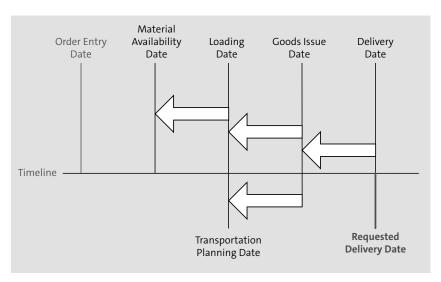


Figure 7.1 Backward Scheduling

In this scenario, the requested delivery date and the expected delivery date are the same, so we'll measure on-time delivery by comparing the requested delivery date with the actual delivery date.

The product availability check always performs backward scheduling and assign its results to the sales. We'll review this functionality in more detail in Section 7.2.2.

7.1.2 Forward Scheduling

Forward scheduling is used when a customer requests a delivery date you cannot achieve. In these circumstances, you'll use already configured input parameters to determine when the earliest date on which you can commit to delivery of this product.

In the diagram shown in Figure 7.2, a sales order has a requested delivery date that is too near, and we don't afford have enough time for all the estimated logistics tasks to be completed before that requested delivery date. This scenario also arises if you don't have enough inventory and still want to make commitments based on theoretical availability, i.e., incoming procurement (purchase, production, transfers, etc.).

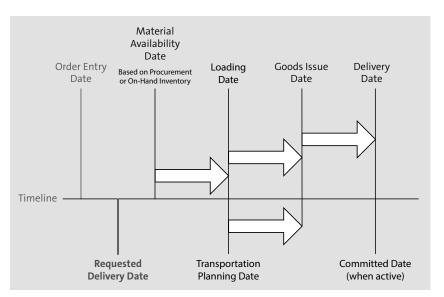


Figure 7.2 Forward Scheduling

In this scenario, you could use the commitment date to control on-time delivery, as configured on the sales order type (Transaction VOV8, see Chapter 6 for more details). All three dates (the requested delivery date, the commitment date, and the actual delivery date) are considered when evaluating on-time delivery key performance indicators (KPIs) to allow for the analysis of warehouse speed as well as of customer experience.

7.2 Available to Promise Checks

An ATP check runs whenever you need to check for inventory availability; in this section, we'll focus on using ATP checks for sales orders. An ATP check can also affect delivery documents, stock transfer orders, production orders, etc.

In the following sections, we'll highlight the moments during the sales order entry process when the ATP check will run and describe the related configuration steps in detail.

7.2.1 Process Overview

When a sales order is entered, as shown in Figure 7.3, your first experience with the ATP check will be the **Availability Control** window, shown in Figure 7.4, which appears right after you enter a new line. This window will appear whenever you can't deliver the product to the customer by the requested delivery date (forward scheduling).

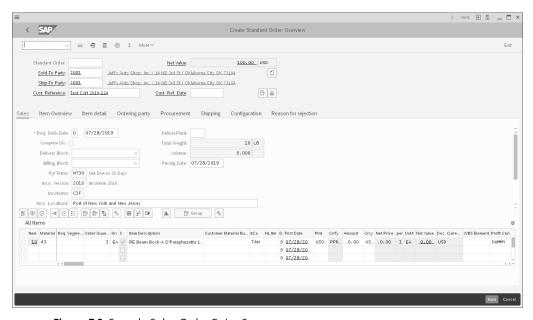


Figure 7.3 Sample Sales Order Entry Screen

The **Availability Control** window may offer several options for delivery, such as partial delivery, complete delivery, and system-proposed delivery. Even if these options are the same, this window would still appear to inform the user that the requested delivery cannot be fulfilled, and the customer needs to be informed of the situation.

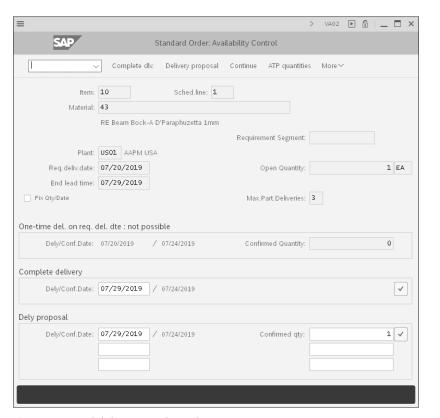


Figure 7.4 Availability Control Window

Once you select the customer-selected forward scheduling delivery mode (Complete dlv., Delivery proposal, Continue, ATP quantities, etc.) in the Availability Control window, the system will return to the screen shown earlier in Figure 7.3.

You can suppress the **Availability Control** window via configuration as described in the Configuring Default Settings by Sales Area section in Section 7.2.3. Note, however, that this configuration is defined at the sales area level and will affect all order types.

Some companies don't validate requested delivery dates and find this notification inconvenient every time they perform forward scheduling. We do not recommend turning this notification off for any reason; a more appropriate approach would be to define a default number of days to push the default requested delivery date forward when configuring the sales order type (Transaction VOV8). With this method, you could always perform backward scheduling, and the **Availability Control** window will not appear unless an exception arises. During forward scheduling, your customer

service reps must notify customers of potential issues to achieve any level of customer satisfaction. You can run ATP checks as many times as necessary by clicking the 🕒 button as indicated.

The results of the ATP check are stored in schedule lines, and you can consult and make changes on these lines by selecting the desired order line and clicking the **Schedule Lines for Item** button as indicated. Under the **Schedule Lines** tab, shown in Figure 7.5, you can change the requested delivery date, which affects each line only. You may also split the total quantity into multiple requested delivery dates and quantities.

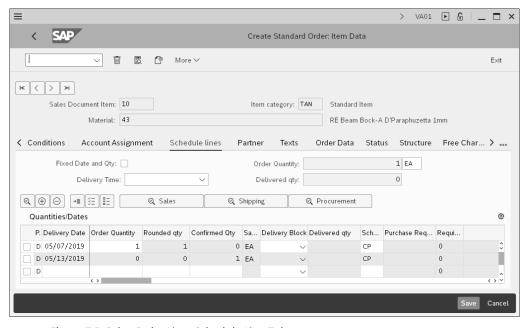


Figure 7.5 Sales Order Line: Schedule Line Tab

The lines with a gray background are generated by the ATP check after forward scheduling to indicate when the expected delivery date does not match the requested delivery date. In backward scheduling scenarios, confirmed quantities are displayed on the same line as ordered quantities because the expected delivery date matches the requested delivery date.

You can identify whether a schedule is using forward scheduling when the corresponding line with a gray background appears. Note also that the confirmed quantity is zero for backward planning schedule lines but populated for forward planning schedule lines.

7.2.2 Schedule Line Details

After the ATP check runs, schedule lines are created that contain a lot more detail you can consult, which we'll describe in this section.

You can consult the **Scheduling Line Details** (as shown earlier in Figure 7.5) by selecting a schedule line and clicking the details icon and on the left or clicking on the one of the detail buttons (**Shipping**, **Sales**, and **Procurement**), which will take you straight to the corresponding tab.

Each schedule line is assigned a delivery date (also known as a *schedule line date*). All the details we're going to describe refer to events taking place on that date, in the **Delivery Date** field. For our first task, select the **05/07/2019** date.

By clicking on **Sales**, as shown in Figure 7.5, you'll be taken to the **Sales** tab, shown in Figure 7.6.

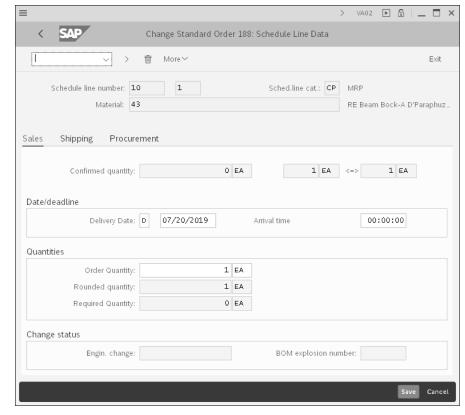


Figure 7.6 Sales Details Tab for the Schedule Line

This tab has the following important fields:

- The Confirmed quantity field and the quantity conversion details indicate the available stock earmarked for consumption by this sales order once delivered on the delivery date for this schedule line. Note this depends on the ATP check rules that we'll configure under Configuring the Scope of the Availability Check in this section.
- When a schedule line for which we're displaying sales details has a white background, that line contains an **Order Quantity** requested to be delivered on the requested **Delivery Date**. You may specify a date type (week, month, etc.) and an **Arrival Time**.
- Based on rounding rules, the system calculates and displays a Rounded quantity.
- Based on the transfer of requirements configuration, which we'll discuss in detail in Section 7.3, you may consult the **Required Quantity** that is transferred to material requirements planning (MRP) as demand.
- If you set the Commitment Date indicator during sales order type configuration (Transaction VOV8, as described in Chapter 6), the system would also display a Committed qty on this screen, as shown in Figure 7.7, documenting the fact that, on this date, you committed to delivering this quantity to the customer. Many companies have this requirement and would benefit from controlling this option.

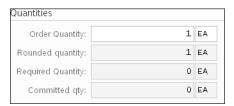


Figure 7.7 Committed Quantity Field (When Enabled)

■ You'll also see material details regarding engineering changes (Engin. change) and bill of materials (BOM) explosion (BOM explosion number), when applicable.

Returning to the screen shown in Figure 7.5, by clicking on **Shipping**, you'll be taken to the **Shipping** tab, shown in Figure 7.8.

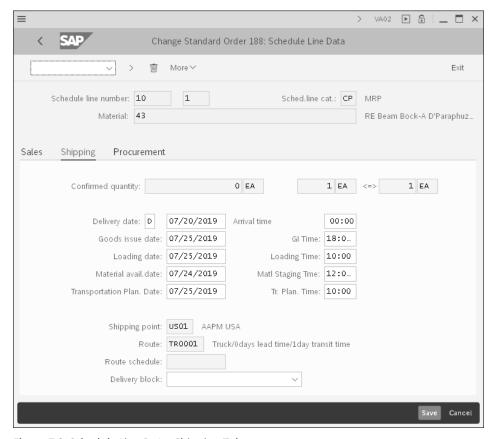


Figure 7.8 Schedule Line Data: Shipping Tab

This tab has the following important fields:

- You'll again see the **Confirmed quantity** field and quantity conversion details, as shown earlier under the **Sales** tab.
- The date type, **Delivery date**, and **Arrival time** fields are also shown under the **Sales** tab. Schedule lines with white backgrounds involve *backward planning*, and this date represents both the requested and the expected **Delivery date**.
- The expected **Goods issue date** and **GI Time** fields are calculated based on the requested/expected **Delivery date** minus the total transportation time assigned to the route.
- The expected Loading date and Loading Time fields are calculated based on the Goods issue date minus the packing and loading time assigned to the shipping point and/or route.

- The expected material availability date (Material avail date) and material staging time (Matl Staging Tme) fields are calculated based on the Loading Date minus the picking time assigned to the shipping point.
- The expected transportation planning date (Transportation Plan. Date) and transportation planning time (Tr. Plan. Time) fields consider the time configured on each route that is required for the team to arrange (plan) transportation and subtracts this time from the Goods issue date. This task is expected run in parallel with picking, packing, and loading.
- The Shipping point, Route, and Route schedule fields displayed derive from the sales document item for quick reference so you can determine the source of the lead times used in the ATP calculation. Note that, if you only use days instead of hours when you configure shipping points and routes, time-related fields would be suppressed on these screens.
- The **Delivery block** field affects this schedule line only. Note that, when you have this block assigned, a delivery date will not be fulfilled unless the block is removed before the logistics tasks restricted by it (as detailed in the configuration) are about to be executed.

Returning to the screen shown in Figure 7.5 again, by clicking on **Procurement**, you'll taken to the **Procurement** tab, as shown in Figure 7.9.

This tab has the following important fields:

- The Schedule line date field is the expected and/or requested delivery date (depending on whether this schedule line is for forward or backward scheduling, as indicated by the gray or white background). This date is also shown and described under the Sales and Shipping tabs. The term schedule line date is often used on other transactions and reports.
- The Order Quantity and Rounded quantity fields are shown under the Sales tab.
- The plant/storage location fields (**Plant/Stge. Loc.**) on this screen are copied from the sales document item, and displayed here for quick reference.
- The value in the **Movement type** field on this screen derives from the schedule line category configuration. This movement type will be used during the post goods issue operation to consume or transfer inventory.
- If this order is a third-party order, such as a drop shipment order from your vendor direct to you customer, the system creates and assigns a **Purchase Requisition** document and line number to this schedule line. You can click the **Edit** button to modify this purchase requisition.

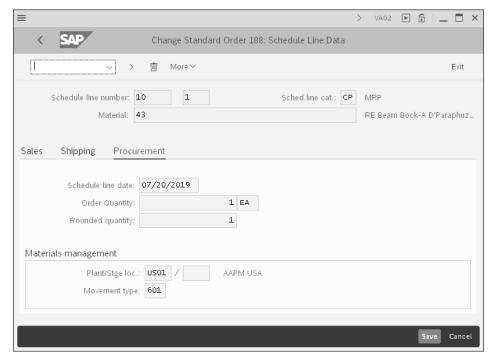


Figure 7.9 Schedule Line Data: Procurement Tab

For our next task, again consult the **Scheduling Line Details** by selecting it and clicking the details icon a on the left or clicking one of the detail buttons (**Shipping**, **Sales**, and **Procurement**), which takes you straight to the corresponding tab. This time, select the checkbox next to **05/11/2019**.

Under the **Sales** tab, you'll see the same fields shown earlier in Figure 7.6. Let's look at how these fields differ with a forward scheduling line:

- Once **Confirmed Quantity** contains the quantity expected on forward schedule lines. If no confirmed quantities exist, the system would not add the forward schedule line and leave the order unconfirmed.
- Once a schedule line has a gray background (indicating forward planning), the Order Quantity fields should be empty.
- On this screen, the Committed Quantity field indicates that what we promised to the customer by the date in the Delivery date field. This information can be used later to measure performance.

Under the **Shipping** tab, note the following fields:

- The Confirmed Quantity and quantity conversion details fields are the same as under the Sales tab.
- The Date Type, Delivery Date, and Arrival Time fields are also shown under the Sales tab. Schedule lines with a gray background involve *forward planning*, which means the expected Delivery Date is calculated based on the expected Goods Issue Date plus the total transportation time assigned to the route.
- The expected **Goods Issue Date** and **GI Time** fields are calculated based on the expected **Loading Date** plus the packing and loading time assigned to the shipping point and/or route.
- The expected **Loading Date** and **Loading Time** fields are calculated based on the expected **Material Availability Date** plus the picking time assigned to the shipping point.
- The expected Material Availability Date and Material Staging Time fields determine when you can expect the material to be available in stock.

Note

If you have on-hand inventory available, you may still need to perform forward planning if the total warehouse and transportation lead time prevents you from meeting the requested delivery date.

If you don't have inventory available, the ATP check uses the expected delivery date from incoming purchase orders/stock transfer orders, expected confirmed dates from production order, fixed lead times from the material master, and other dimensions as configured under Configuring the Scope of the Availability Check in Section 7.2.3.

If the scope of check configuration and relevant incoming documents do not allow for the ATP check to determine when the stock will be available, there no confirmed quantity will be determined, and no forward scheduling line will be created. Orders in this state require you to run the ATP check again before the order can be processed by logistics (starting with delivery document creation) using a transaction that we'll describe in Section 7.2.4. Note that orders with forward planning are also considered backorders.

■ The expected transportation planning date (Transportation Plan. Date) and transportation planning time (Tr. Plan. Time) fields consider the time each route requires for the team to arrange (plan) transportation and subtracts this time from the Goods issue date. This task is expected run in parallel with picking, packing and loading.

■ The Shipping Point, Route, Route Schedule, and Delivery Block Fields on this screen have the same values as shown earlier in Figure 7.8.

The fields under the **Procurement** tab have the same values, as shown in Figure 7.9.

7.2.3 Availability Overview and Scope of ATP Check

Depending on the material master availability check group (discussed under Defining the Availability Check Group in this section), you can determine the behavior of the ATP check and specify which system components should be considered and which should be ignored (as defined under Configuring the Scope of the Availability Check in this section). In this section, we'll describe how you can view the scope of the check and the parameters that the ATP check considers.

Navigation

Under the Sales Order Schedule Line tab, you'll see the ATP check in action by following the menu options More • Environment • Availability. You can also consult the scope of the check being used by clicking on the corresponding button on the command bar, as shown in Figure 7.10.

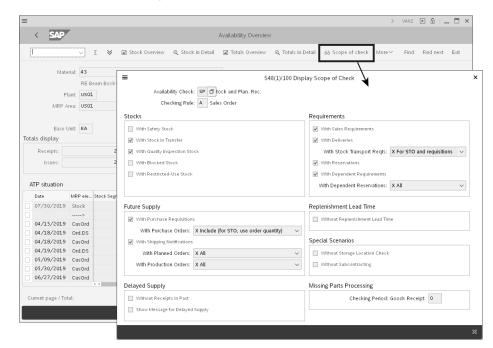


Figure 7.10 Availability Overview and Scope of Check

On the **Availability Overview** screen, you'll see the on-hand inventory on the first line indicated by the **MRP Element** column value **Stock**.

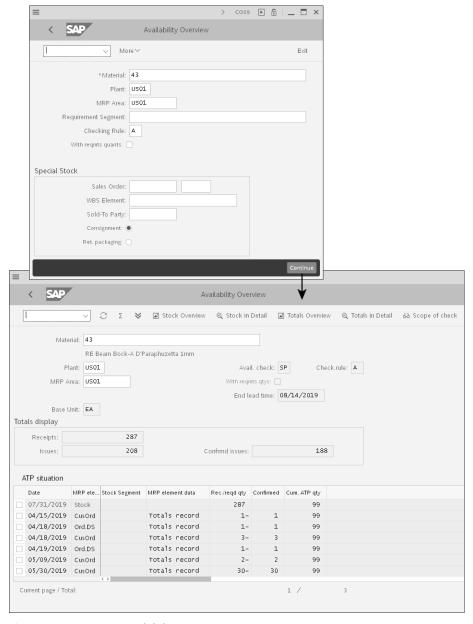


Figure 7.11 Accessing Availability Overview via Transaction CO09

The subsequent lines show the consumption of stock by sales orders (MRP Element column value CusOrd).

If you have incoming purchase orders, requisitions, planned production orders, production orders, reservation, etc., and these elements are included in the scope of the check, these values would also appear as lines on this screen.

You may also see an indication of the material master replenishment lead time here. If replenishment lead time is being used, you will find the value ----> in the MRP Element column.

Using the **Stock Overview**, **Stock in Detail**, **Totals Overview**, and **Totals in Detail** command bar buttons, you can control how much detail is displayed, thus allowing you to more quickly understand the ATP check results.

You can also access the **Availability Overview** screen by opening Transaction COO9, as shown in Figure 7.11.

Configuring the Scope of the Availability Check

To configure the scope of the ATP check, open Transaction OVZ9 or follow the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions • Availability Check and Transfer of Requirements • Availability Check • Availability Check with ATP Logic or Against Planning • Configure Scope of Availability Check.

As shown in Figure 7.12, two important fields appear at the top of the screen:

- The Availability Check group is a material master attribute, which we'll configure under Defining the Availability Check Group in this section. This group allows you to use different rules depending on the material ordered. Most companies use the same group for all materials to reduce complexity. One exception is for make-to-order materials; for those materials, you'll need to use a different group. Out of the box, you also have access to availability check group ST, which is configured to use only on-hand inventory, ignoring any other incoming stock.
- The Checking Rule field is a code that represents the type of document/functionality to which these ATP check rules apply. In our example, enter "A" in the Checking Rule field to specify the rules that govern the scope of the sales order ATP check scope. For delivery documents, enter "B" in the Checking Rule field.



Figure 7.12 Configuring Scope of Availability Check

In the following sections, we'll discuss each section of this screen in more detail.

Stock

The **With Safety Stock** flag indicates that you want to allocate stock even if the material master indicates that several units of an item should be reserved as safety stock. If you select this flag, you'll consume all inventory to the last available item, ignoring safety stock.

The **With Stock in Transfer** flag indicates that you want to allocate stock that is in the process of being transferred from other plants. Once the transfer is complete, this stock would already be allocated and ready for shipment to customers.

The With Quality Inspection Stock flag indicates that you want to allocate stock currently flagged for quality inspection. Note, however, that usually you would not allow shipments of this type of stock, but by selecting this flag, you can allocate this stock and ship this stock once available. Note also that, if inspection takes a long time, the ATP check dates could be missed. If your company has a time-consuming inspection process, you may not want to consider this type of stock for ATP purposes on sales orders.

The With Blocked Stock flag indicates that you want to allocate stock even if this stock is blocked by inventory management. We do not recommend selecting this flag, which could invalidate ATP check results. Blocked stock may not be released for several days after an order is entered, and by selecting this flag, you're saying that the ATP check should simply consider this stock as available right now.

The With Restricted-Use Stock flag indicates that you want to allocate stock belonging to batches (lots) that are flagged as Restricted. We do not recommend selecting this flag because the stock may not be available until several days after the order is entered, and by selecting this flag, you're saying that the ATP check should simply consider this stock as available right now.

Requirements

The With Sales Requirements flag indicates that stock already allocated to other sales orders must no longer be considered available for other orders. Selecting this flag is important; otherwise, you could end up allocating the same stock on multiple orders, but only one order will be delivered. The others would result in customer experience problems.

The With Delivery Note flag indicates that stock already allocated to a delivery document must no longer be considered available for new sales orders. Once you create a delivery document, the allocation is transferred from the order and is allocated to the delivery. This flag is very important; deliveries are usually processed quickly by the warehouse, and the stock will be reduced at the end of the process (at the time of the post goods issue operation). If you remove this flag, you could end up allocating to new orders product that is already in process at the warehouse, meaning these orders would never be delivered, resulting in customer experience issues.

The With Stock Transport Reqts flag indicates that stock already is allocated to stock transfer orders and/or requisitions must no longer be considered available on other orders. This flag is important to keep selected; otherwise, you could end up allocating

products that are already in the process of being transferred to other plants, and the sales order would not be delivered as promised, resulting in customer experience issues. If the order is processed before the pending stock transfer orders are received, a short pick (i.e., an order shipped with less than the requested quantity) could occur when processing the stock transfer orders, which should be avoided.

The **With Reservations** flag indicates that stock reserved using an MM functionality called the *material reservation functionality* must no longer be considered available for sales orders. Removing this flag indicates that material reservation must not affect sales orders. With other checking rules, you can still keep this controlling the material reservation functionality. Unless the inventory management team is answerable for high levels of on-hand inventory, it doesn't make sense for them to control whether sales orders can use available inventory.

The With Dependent Requirements flag indicates that stock that being used as a component, a subassembly, or a raw material in in-process production orders must no longer be considered available for sales orders. Removing this flag indicates that you can "steal" stock from production, which is not advisable in particular in complex production scenarios with multiple components. You could cause serious problems for the production team.

The With Dependent Reservations flag indicates that stock reserved by the production team for use in the future as a component, a subassembly, or a raw material on a production orders must no longer be considered available for sales orders. You'll need to collaborate with the production team to ensure these reservations are used in a responsible manner. Ideally, production stock included on reservations should impact their bottom line and not sales, which is not often the case. Sometimes, production makes large stock reservations without realizing the impact on the sales side. Often, companies resolve this conflict by using separate storage locations for production stock versus sellable stock, but then transferring stock is like "stealing" stock from storage locations with no control because inventory management lacks an ATP check for transfer posting stock movements.

Future Supply

The With Purchase Requisitions flag indicates that, for purchase requisitions created to procure more stock, the system can consider that product as available for allocations on sales orders. Be aware, however, that often the expected delivery date on the purchase requisition is not reliable at all. When activated, this flag would in turn make the ATP check promise unreliable dates to your customers, thus causing cus-

tomer experience issues. Thus, many companies remove purchase requisitions from the scope of the ATP check.

The With Purchase Orders indicator controls whether, for incoming purchase orders procuring more stock (including stock transfer orders), that product should be considered available for allocation to sales order. Be aware, however, that often the expected delivery date on the purchase requisition is not very reliable. When this flag is activated, the ATP check may promise somewhat unreliable dates to your customers, thus causing customer experience issues. Thus, many companies remove purchase orders from the scope of the ATP check. However, doing so will also exclude stock transfer orders from the ATP check, which is a problem. The expected delivery dates for stock transfer orders are often more reliable than delivery dates from external vendors.

The With Shipping Notifications flag controls whether advanced shipping notifications (ASNs), represented as inbound deliveries in the system, should be considered available stock for allocation to sales orders. ASNs are sent by the external vendors after products leave their warehouse and usually can be trusted more than the expected delivery dates found on purchase orders or purchase requisitions. For stock transfer orders, inbound deliveries can be created automatically by a background job. This flag is commonly used.

The With Planned Orders indicator controls whether planned production orders created automatically by the MRP background job (part of production planning [PP]) should be considered available stock for allocation to sales orders. This approach is sometimes used, but you should only use firmed planned production orders, which are often manually modified and rescheduled after MRP creates them. Once production "firms" these production orders, the planned confirmation date can usually be trusted, but the reliability of these dates depends on the definition of the production process and how realistic planning has been observed to be historically.

The **With Production Orders** indicator controls whether production orders created from planned production orders should be considered available stock for allocation to sales orders. This option is often used especially released production orders, which are usually quite accurate and are rarely missed.

Replenishment Lead Time

The Without Replenishment Lead Time flag controls whether the lead time maintained in the material master (a volume-independent fixed amount of days required to replenish inventory once fully allocated) is ignored. Companies that are serious about promising dates usually activate this flag to ignore the lead time entered on

sales orders. The main reason is the fact that we would commit to delivering any quantity after this amount of days. Other companies that don't promise delivery dates tend to like this information to get a ballpark idea of when stock may be available and generally don't suffer negative consequences when these dates are missed.

Another serious issue with using a fixed lead time is that the system will attempt to fulfill the promise date as this date is the rule. If product is received before the promised date, the system would prevent immediate shipment to avoid premature, early delivery. To bypass this issue, you can schedule background jobs to create delivery documents with a date interval far enough in the future. The system will then perform a delivery ATP check (rule "B") and only create the delivery document if stock is available. Note that we don't advise considering the promise dates as important in some orders but not in others, which is just too complex to manage. You could gain this flexibility, however, by adding different shipping points, one for planned shipping and the other for shipping "whenever."

Special Scenarios

The Without Storage Location Check flag indicates that you want to ignore the storage location field on the sales order line when performing an ATP check. If not selected, the ATP check will check all storage locations when the field on the sales order line is left blank; when populated, the ATP check will only look for stock at the selected storage location level. If selected, we would always perform the ATP check at the plant level. Doing so means that stock available across all MRP-relevant storage locations would be considered available to be allocated this sales order. This would be the case even if the Storage Location field on the sales order line is populated with a valid storage location code.

If this flag is not checked, we would check all MRP-relevant storage locations only if the **Storage Location** field in the sales order line is left blank. If the user makes a selection than only stock under the selected storage location would be considered.

When a delivery is created, the storage location is copied from the order, and when you perform the post goods operation, you'll need to reduce inventory at the storage location level and may need to manually change the storage location on the delivery by indicating the storage location where stock is available.

The **Without Subcontracting** flag indicates that you want to ignore stock that is being processed by a third-party vendor who is contracted to work on our products. If you don't select this flag, the subcontracting stock would be considered as available for allocation to sales orders. The decision about whether to ignore this stock depends on the nature of the work that your vendors perform for you.

Delayed Supply

The **Without Receipts in Past** flag indicates that incoming stock with an expected delivery date in the past should be considered as a missed receipt and is not expected to be received anymore. This situation is rather unusual since, unlike a simply delayed delivery, you're not expecting a delivery at all.

The **Show Message for Delayed Supply** flag indicates that you want the system to inform you of delayed receipts.

Missing Parts Processing

The Checking Period: Goods Receipt flag is used for scenarios where the replenishment lead time should be used when planning the components of a production order. This flag allows you to proceed with processing production orders and notifies the MRP controller (as defined on the material master) about the missing parts, for remediation. This functionality is part of production planning and does not affect sales.

Defining the Availability Check Group

To configure ATP check groups, open Transaction OVZ2 or follow the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions • Availability Check and Transfer of Requirements • Availability Check • Availability Check with ATP Logic or Against Planning • Define Availability Check Group.

When creating new entries, as shown in Figure 7.13, click the **New Entries** button to add new lines, and then specify a two-character availability check group code (**Av**) and add a description (**Description**).

The important indicators on this screen are as follows:

- Displayed for reference, the TotalSales field controls how sales order demand (i.e., requirements) are transferred to MRP (which is part of PP). The PP team will need to be involved in this configuration.
- Displayed for reference, the **TotDlvReqs** field controls how delivery document demand (i.e., requirements) are transferred to MRP (which is part of PP). The PP team will need to be involved in this configuration.
- Displayed for reference, the **Block QtRq** flag indicates that the material must be blocked while the ATP check runs to avoid competing ATP checks considering available quantities and running in parallel. Companies that use the same material in several orders, stock transfer orders, production orders, MRP, etc., may have issues with this flag activated. When a competing ATP check finds a blocked material, the check returns no result, and the order is not processed until you run the

ATP check again when the material is no longer blocked. If your company has a large list of materials, you can keep this flag activated to ensure consistency and to manage exceptions as they occur.

- The **No PAC** flag indicates that you want to turn off the regular ATP check when running advanced ATP check.
- The Accumul. field controls whether planned incoming inventory (from production, purchasing, transfer, etc.) should be considered, along with order demands, to determine the available stock on future orders. This flag controls the behavior of committed quantities, when configured on the sales order type (using Transaction VOV8, as described in Chapter 6).
- The RelChkPlan field affects the ATP check on components of production orders, rather than the planned date that defined when the product should be available. You can specify that the ATP check uses the planned dates as truth without further checks. This decision is made by the PP team.
- The **Advanced ATP** is where you'll indicate whether to make use of the advanced ATP check functionality (also called *rule-based ATP*, which we'll cover in Section 7.6).

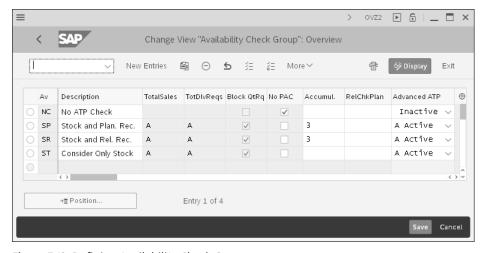


Figure 7.13 Defining Availability Check Groups

Configuring Default Settings by Sales Area

To configure the default settings for sales area ATP checks, follow the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions • Availability Check and Transfer of Requirements • Availability Check • Availability Check with ATP Logic or Against Planning • Configure Default Settings by Sales Area.

As shown in Figure 7.14, find the desired sales area (Sales Org., Distr. Chl, and Division) and assign the default Fixed Date and Qty flag (checked or unchecked) and the availability check rule (Avail.check rule), which controls the behavior of the Availability Control window that appears whenever you're performing forward scheduling.

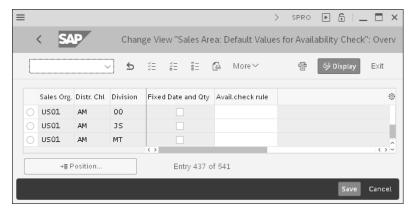


Figure 7.14 Configuring Default ATP Check Settings by Sales Area

7.2.4 Backorder Rescheduling

In SAP S/4HANA, the term "backorder" describes a sales order in which you're unable to deliver the ordered products by the requested delivery date. In other words, backorders are sales orders containing lines where you cannot successfully perform backward planning ATP checks. The resulting material availability date would be in the past, causing the system to perform forward planning.

When forward planning cannot determine a material availability date, the resulting schedule lines will contain no confirmed quantity. This scenario is most obvious type of backorder, which we'll refer to as *unconfirmed orders*.

Every company sells products will encounter backorder situations, and sales orders in this state may require ATP checks to be executed again before they can be delivered.

Forward planning can reduce the amount of rework required to process backorders. A confirmed backorder is a sales order with a confirmed quantity on a future date based on the theoretical availability of the product based on incoming procurement and/or lead times considered during forward planning. The system, by default, expects forward planning to be true. Deviations need to be monitored and handled as exceptions.

Unconfirmed orders always require further action before they can be processed. Unconfirmed orders are not considered relevant for further processing until a new ATP check is executed and confirmed quantities are assigned.

In other words, unconfirmed backorders don't have enough stock allocated to them—that's what made them backorders. Once new stock is received from purchasing, production, stock transfers, etc., the backorders would not automatically allocate the newly available stock. For backorders to allocate new stock, we need to run the ATP check again for all backorders.

Running the ATP check again, order by order, using Transaction VAO2 is not a practical way to manage backorders because of the amount of time required. We may still do it for specific high priority orders, but it is not a scalable solution for a higher volume of transactions. One way to run an ATP check on several orders is to use the backorder rescheduling Transaction V_V2, as shown in Figure 7.15.

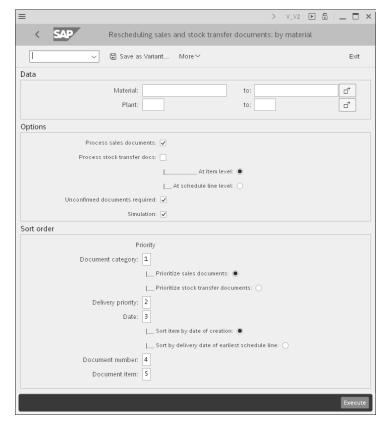


Figure 7.15 Backorder Rescheduling Transaction V_V2

Note that running an ATP check against a large number of orders is time consuming. SAP S/4HANA has better performance than SAP ERP, but the process is still a significant drain to system resources and relatively slow due to the amount of processing and database updating that must be performed. So, companies tend to schedule this task to run in the background and keep the number of orders to be processed to the necessary minimum.

The important fields on this screen are as follows:

- When running in the foreground, we recommend restricting which orders should be rescheduled by **Material** and **Plant** whenever possible. Background job variants usually run without selections in these fields.
- The Process sales documents flag indicates that you want to process sales orders in this execution.
- The Process stock transfer docs flag indicates that you want to process stock transfer orders in this execution.
- The At item level and At schedule line level radio buttons control whether you want to reschedule the order line as a whole based on the order quantity or if you want to respect multiple order dates and quantities as requested at the schedule line level. This approach may be considered important when processing scheduling agreements; however, once you're processing backorders, you're already not fulfilling the requested quantities on the selected dates. If you consider this process to be a remediation on a "as soon as possible" basis, you can use the At item level selection.
- The Unconfirmed Documents Required flag indicates that you only want to process backorders that are unconfirmed sales orders. Orders with confirmed quantities based on forward planning dates are also considered backorder but would not be included because they have confirmed quantities.
 - Once this process finds a record matching the selection made on this screen, the system looks at all pending orders with a material and reschedules them all following the priority described further down on this screen to allocate stock.
- The Simulation flag indicates you don't want to update any sales documents. Instead, this transaction will issue a report detailing what changes would be made. If you aren't sure how this behaves, we recommend run the check on simulation mode, reviewing the reports, and then running the check again without this flag activated to update the orders.

F

- The **Sort Order** section is where you'll set the criteria you must use when not enough stock is available for all orders. Documents that are on the top of the sorted list of orders according to the **Priority** number assigned to each criteria:
 - The Document Category allows you to Prioritize Sales Documents or Prioritize
 Stock Transfer Documents. By default, the priority is 1, with the sales order first,
 meaning that you would assign available stock to all open sales orders before
 checking the first stock transfer order.
 - The Delivery Priority is a sales order header field defaulted from the customer master. By default, the priority is 2, meaning that the sales order with the smallest value in the Delivery Priority field would be allocated available stock first. Then, if any stock is left, you would then start assigning stock to orders with higher delivery priority values.
 - The Date field has two options: Sort item by date of creation or Sort by Delivery Date of earliest schedule line. By default, the priority is 3 and uses creation date, meaning the sales orders entered first would be fully allocated before attempting to allocate stock to other orders. If you select the earliest schedule line date, you would allocate stock to orders that are due first even if these orders were entered after other orders (scheduled to be delivered in the future). This approach would avoid having inventory sitting in the warehouse allocated on planned sales order that would only ship on a future date.
 - The **Document number** is the sales order or stock transfer order number and is usually the second to last criteria.
 - The **Document item** is the last criteria and only affects stock allocation when the same material appears more than once on the same sales order.

Note

SAP S/4HANA also allow you to define more complex rules to automatically resolve backorders using the SAP HANA rules framework.

7.3 Transfer of Requirements

Sales orders are one of many ways in which you can allocate inventory. The need for product represents a *demand* or *requirement* that must be fulfilled. Stock *requirements* are transferred into material requirements planning (MRP), which considers

demand/requirements from various sources (including sales) and compare against available inventory and incoming procurement sources. When identifying shortages, MRP creates purchase requisitions, planned production orders, etc., based on its configuration, to start the stock replenishment process.

MRP need details about the kind of requirements it is receiving to define whether and how the existing inventory availability will be consumed (consumption strategy) and the appropriate replenishment action to be taken. MRP is controlled by a code called the *requirement class*, which we'll cover in Section 7.3.1.

Next, for sales, the *requirement class* is based on a different code called the *requirement type*, which assigned to the sales order line (as shown on the **Procurement Overview** tab of the sales order). The requirement type is assigned automatically and is determined from on the item category and a material master data field called **MRP Type**.

You can also turn off the transfer of requirements, by schedule line category, as described in Section 7.3.4. This decision is relevant to sales, to logistics, and to customer, but not important to MRP and the areas responsible for procurement.

You could make changes to the requirement type and class after discussions with your production planning team, who are responsible to setting up MRP. The configuration activities described in this section are often conducted by the PP team, not the sales team.

7.3.1 Configuring Requirement Classes

To configure requirement classes, open Transaction OVZG or follow the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions • Availability Check and Transfer of Requirements • Transfer of Requirements • Configure Requirement Classes.

Figure 7.16 shows what you'll see following the menu path and screen commands as specified. On this screen, when creating new codes, the production planning team can specify a three-character requirements class code (**Reqmts Class**) and add a description (**Description**).

This configuration is often a cross-functional, time-consuming activity for companies that follow make-to-order scenarios, when the manufacture or assemble products only occurs after a customer makes an order.

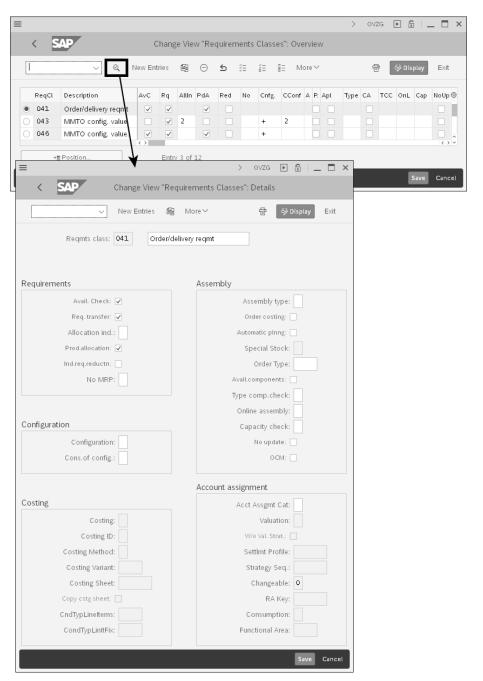


Figure 7.16 Configuring Requirement Classes

The following areas on this screen are important:

Requirements

- The **Avail. Check** flag indicates that this requirement class requires an ATP check run.
- The Req. transfer flag indicates that this requirement class is relevant for the transfer of requirements.
- The Allocation ind. indicator is part of the consumption strategy of independent requirements.
- The Prod.allocation flag indicates that this requirement class is relevant for production allocation (which we'll discuss in more detail in Section 7.5).
- The Ind.req.reductn flag indicates that, in a make-to-stock scenario, this order must be considered part of independent requirements planning. This type of planning is called *independent requirements planning*, because in make-to-stock scenarios, you plan to replenish stock without specifying a sales document that will be used to consume it.
- The No MRP indicator is used by MRP to identify whether this requirement class is part of a plan or an unplanned requirement. You would usually start an ad hoc procurement process for unplanned requirements, not for planned ones.

Assembly

- The Assembly type indicator indicates the type of assembly to be used for requirements of this class.
- The Order costing flag indicates that costs are calculated at the order level.
- The Automatic Plnng flag indicates that, in make-to-order scenarios, the production planning process must start automatically once the sales document is saved.
- The Special Stock indicator is a stock qualifier that allows you to use customer stock, order stock, etc. instead of the unrestricted use stock and indicates the storage location level for planning purposes.
- The production Order Type is the type of document to be used on make-toorder scenarios.
- The Avail.components is used on make-to-order scenarios with assembly requirements to indicate that you want to perform an availability check on the component level of the production order. This method is relevant because, if any components are missing, you cannot fulfill the requirement by the planned completion date.

Е

- The Type comp.check field is used to dictate the type of ATP check to be conducted on the component level.
- The Online assembly field is used when creating the assembly order and encountering a component shortage. This indicator determines whether messages are issued or not in this case.
- The Capacity check field indicates whether you want, in make-to-order scenarios, to consider production capacity when planning for estimated production times or whether you want to use lead times regardless of capacity for planning.
- The No update field indicates, in make-to-order scenarios, whether changes made to the assembly production order must be replicated to the sales order, which may result in changes to the expected dates. If you activate this flag, you want to manually manage assembly order updates on sales orders.
- The OCM field, standing for "order change management," indicates that you want to control order changes.

■ Configuration

- The Configuration indicator is used for materials that are configurable (have multiple variant configurations). In this field, you'll indicate whether configuration is allowed, mandatory, not relevant, etc.
- The Cons.of config indicator controls whether you want to consume components based on the selected configuration.

Costing

The Costing, Costing ID, Costing Method, Costing Variant, Costing Sheet, Copy cstg sheet, CndTypLineItems, and CondTypLinItFix fields are used by controlling and affect how costs are calculated for this requirement class.

Account assignment

- The Acct Assgmt Cat indicator controls the usage of auxiliary accounting elements such as cost centers, work breakdown structure (WBS) elements, etc.
- The Valuation, W/o Val. Strat., Settlmt Profile, Strategy Seq., Changeable, RA
 Key, Consumption and Functional Area. fields used by SAP S/4HANA Finance to
 control how activities under this requirement class are accounted.

7.3.2 Configuring Requirement Types

To configure requirement types, open Transaction OVZH or follow the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions •

Availability Check and Transfer of Requirements • Transfer of Requirements • Configure Requirement Types.

As shown in Figure 7.17, specify a three-character requirement type code (RqTy) and add a description (Requirements Type). Then, enter the requirement class (ReqCl) that corresponds to this requirement type (RqTy).

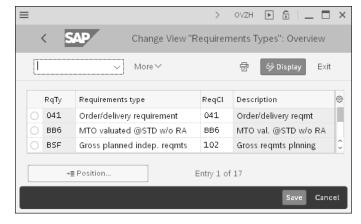


Figure 7.17 Configuring Requirement Types

7.3.3 Determining Requirement Type by Item Category and MRP Type

To assign requirements types to item categories and MRP types, follow the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions • Availability Check and Transfer of Requirements • Transfer of Requirements • Determine Requirement Type by Item Category and MRP Type.

Figure 7.18 shows what you'll see following the menu path and screen commands as specified.

When adding entries to this configuration, you'll need to take the desired item categories (ITCA) and then consider all material master data that you want to allow for these entries, focusing on the MRP type (TYP) assigned to them (MRP types are defined by the production planning [PP] team).

You may want a different requirement type (**RQTY**) for each possible MRP type (**TYP**) or always use the same value for all types. This decision can only be made after analyzing the material master.

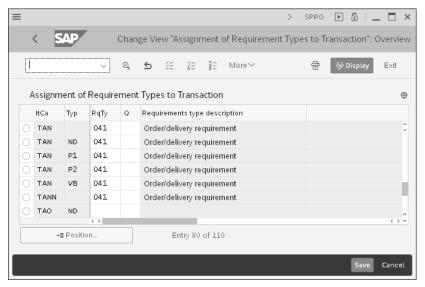


Figure 7.18 Determining Requirement Type by Item Category and MRP Type

Alternatively, you can also indicate the origin of the requirement type in a requirement type determination (**Q**) to modify the method used to determine the requirement type.

If you use **Q** code **0**, then the assignment made on this screen would not be used. Instead, the system would use the MRP strategy group maintained on the material master and the corresponding PP configuration to define which requirement type is appropriate to use.

The entries defined on this screen with a blank MRP type (**Typ**) are the default assignments to be used when the specific MRP type on the material master can't be found in this configuration table.

7.3.4 Defining Procedure for Each Schedule Line Category

To define the applicable procedures (ATP check, transfer of requirements, product allocation) for each schedule line category, follow the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions • Availability Check and Transfer of Requirements • Transfer of Requirements • Define Procedure For Each Schedule Line Category.

On the screen shown in Figure 7.19, you'll see the desired schedule line category (SLCa). Select the corresponding flags to activate the ATP check (AvC), the transfer of requirements (Rq), and the product allocation (All.).

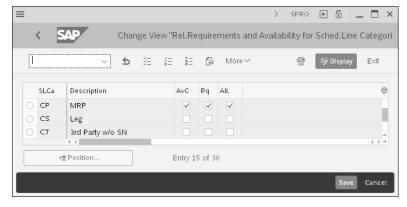


Figure 7.19 Defining Procedure for Each Schedule Line Category

7.4 Segmentation Strategy

Materials management (MM) uses an inventory segmentation feature to segregate inventory quantities for specific purposes. This feature is usually implemented to assist with procurement planning.

Companies often debate over how best to implement this common requirement, in particular, if materials are sourced from multiple vendors using the same material number. To implement this feature, the MM team must define the relevant segments on the material master.

On the sales order, you can then choose a *requirement segment* at the line level (as described in Chapter 6, Section 6.2.2), which would restrict the inventory that may be allocated to an order during ATP check.

One way to populate the requirement segment automatically would be to implement ABAP code in a BADI (Business Add-In) called BADI_SD_SPEC_SEG, enhancement spot $ES_SGT_APPL_SPEC_SEGMENT.$

Using the SAP HANA rules framework, you can also define rules to automate the choice of requirement segment to used based on flexible rules that may be maintained by the user. The SAP HANA rules framework evolved from BRF (Business Rule Framework) and BRFplus, which had been available in previous versions.

7.5 Product Allocation

Product allocation allows you to set buying limits on customers or groups of customers, which is sometimes required by companies that have new releases in high demand in the market. The goal is usually to allow for proportional supply across different regions, thus enabling a broad, but solid, market presence and high customer satisfaction regardless of region.

In some cases, a customer tries to purchase most or all of your inventory and then distribute these products to their customers with an upcharge, thus compromising the success of your new releases. In these cases, you may end up with large returns coming from these middleman customers if they themselves are unable to distribute all the stock they took from you.

This functionality was changed substantially in SAP S/4HANA 1809, and the older functionality that shares the same name and purpose still appears on the configuration menu. In this book, we'll focus on the new functionality, which is available using SAP Fiori apps. The following sections contain the applicable configuration steps for product allocation.

7.5.1 Activate Product Allocation

To activate the product allocation functionality, follow the menu path SAP Customizing Implementation Guide • Cross-Application Components • Advanced Available-to-Promise (aATP) • Product Allocation (PAL) • Activate Product Allocation.

As shown in Figure 7.20, you can activate the product allocation functionality by changing the value of the **Activate** column to **1Yes**.

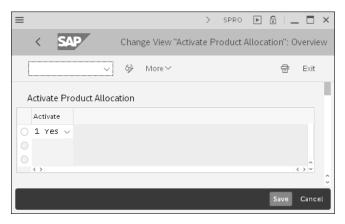


Figure 7.20 Activating Product Allocation

7.5.2 Configure Product Allocation Object

The product allocation functionality in SAP S/4HANA is available through the SAP Fiori app Configure Product Allocation, as shown in Figure 7.21.



Figure 7.21 Configuring Product Allocation Parameters

Upon opening this SAP Fiori app, you can search for existing product allocation objects. To create a new entry, click the plus (+) icon, which will open the screen shown in Figure 7.22.

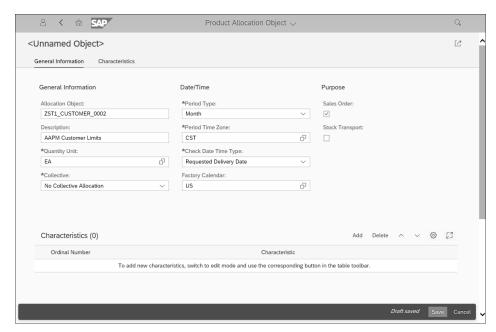


Figure 7.22 Creating Product Allocation Objects

Next, specify an 18-character product allocation object code (Allocation Object) and add a description (Description).

On this screen, you'll maintain the following fields under the **General Information** tab:

- The **Quantity Unit** field indicates the unit of measurement when defining planning data with limits on how much the customer can buy.
- The Collective control indicator determines whether a customer's buying limits are cumulative using portions of the key characteristics you define. For instance, if you select Sales Organization and Customer Number from the Characteristics and select Collective Allocation Managed by System, the system would define a collective limit by sales organization whenever you enter a limit for the full key (which is a combination of sales organization and customer).
- The **Period Type** field is the unit of time during which a customer accumulates buying volume to compare against the planning data limit control (monthly, weekly, etc.)
- The **Period Time Zone** is the time zone used to control the period, which will affect when one day ends and the next begins.
- The Check Date Time Type specifies which sales order date field is compare against the planning data.
- The Factory Calendar is used to define working dates and holidays.
- The Purpose (Sales Order or Stock Transfer) indicates whether this product allocation object is applicable for sales orders (typically to third-party customers) and/or stock transfer orders between plants configured in the system, i.e., inter-/intracompany sales within the same global corporation.

Next, click **Add** to include new characteristics to be used as planning data keys to define limits and to determine allocation success/failure. The screen shown in Figure 7.23 will open.

Select the desired characteristic, in our case the sold-to **Customer Number**, and click **Ok**. Then, click **Save** to save the new product allocation object. The system displays a confirmation page, shown in Figure 7.24. Click the back arrow icon.

Now, after clicking the **Go** button, the system will display the production allocation object we just created.

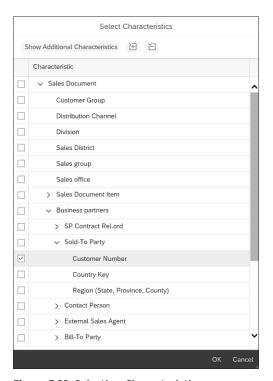


Figure 7.23 Selecting Characteristics

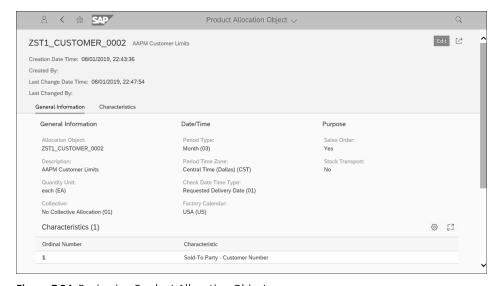


Figure 7.24 Reviewing Product Allocation Object

7.5.3 Manage Product Allocation Planning Data

The next SAP Fiori app we'll explore is the Manage Product Allocation Planning Data app, shown in Figure 7.25. This app limits customers in terms of the product quantities they may purchase over time, as defined during configuration.

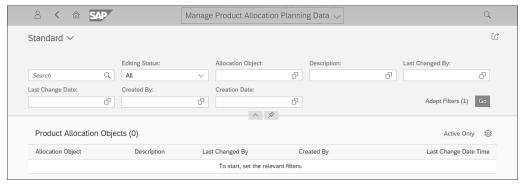


Figure 7.25 Maintaining Product Allocation Planning Data

In this app, you'll use the filters and click **Go** to find the desired product allocation object. Then, you'll click on the forward arrow icon on the corresponding line to display the current planning data. To make changes, click **Edit** on the screen shown in Figure 7.26.

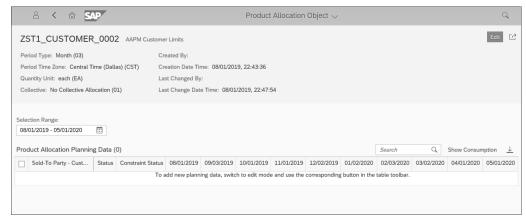


Figure 7.26 Displaying Existing Planning Data per Product Allocation Object

On the next screen, shown in Figure 7.27, click Add to include the new data.

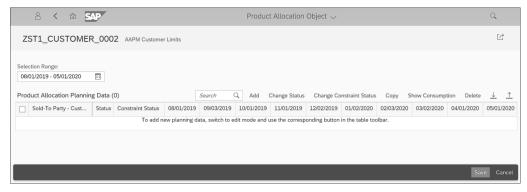


Figure 7.27 Adding Planning Data per Product Allocation Object, Part 1

On the line that appears, shown in Figure 7.28, enter the sold-to customer number (**Sold-to Party Cust**) and the quantity they are allowed to buy in each period (in this case, months as defined on this product allocation object) and click **Save**.

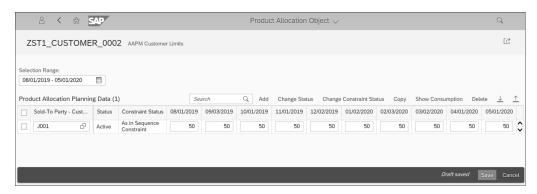


Figure 7.28 Adding Planning Data per Product Allocation Object, Part 2

7.5.4 Manage Product Allocation Sequences

The Manage Product Allocation Sequences app, shown in Figure 7.29, allows you to indicate the relevant object that must be verified and the sequence in which objects must be checked.

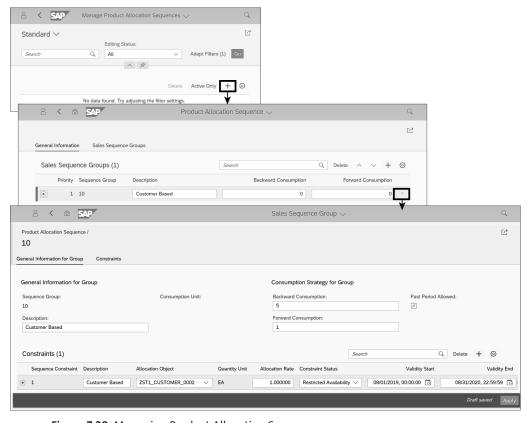


Figure 7.29 Managing Product Allocation Sequences

In the Manage Product Allocation Sequences app, follow these steps:

- 1. Click the plus (+) icon to add new sequence.
- 2. Click on the forward arrow icon on the first sequence generated by the system.
- 3. Enter sales sequence group general information:
 - Add a description (**Description**) for this sequence group.
 - Assign a Backward and Forward Consumption number of periods to check when authorizing sales order quantities.
 - Decide whether unused quantities from past periods are allowed (roll-over quantities) with the Past Period Allowed flag.

- Define constraints by adding a description (Description); specifying the product (Allocation Object); maintaining the Allocation Rate, Constraints Status, Validity Start, and Validity End fields.
- Click Apply.

7.5.5 Assign Product to Product Allocation

The Assign Product to Production Allocation app, shown in Figure 7.30, is where you'll assign the product allocation to a material to indicate that the material is a restricted product as per configured rules.

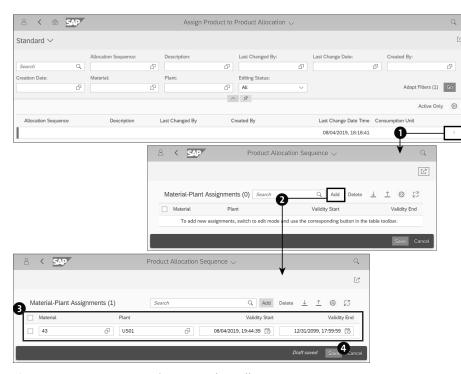


Figure 7.30 Assigning a Product to Product Allocation

In the Assign Product to Production Allocation app, follow these steps:

- 1 Click the forward arrow icon on the desired allocation sequence.
- 2 Click Add.
- 3 Enter the desired Material, Plant, Validity Start date, and Validity End date.
- 4 Click Save.

7.6 Rule-Based ATP

A rule-based ATP check is an SAP Advanced Planning and Optimization (SAP APO) feature that is now part of SAP S/4HANA. The sales team participates in setting up these rules by defining different business transactions that generate different types of demand. In this way, demand can be classified so that SAP S/4HANA can handle different kinds of demand in different ways.

The following section contain the sales configuration steps required to enable rule-based ATP checks.

7.6.1 Business Transactions

To configure rule-based ATP check business transactions, follow the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions • Availability Check and Transfer of Requirements • Availability Check • Rule-based Availability Check • Define Business Transaction. On the screen that opens, click on the New Entries button or press F5.

As shown in Figure 7.31, specify a four-character business transaction code (BT) and add a description (Business Transaction: Text).

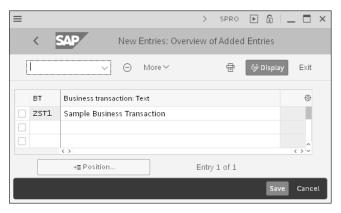


Figure 7.31 Defining New Business Transaction

Note

Rule-based ATP check business transactions are assigned at the sales order level in Transaction VOV8, as described in Chapter 6.

7.6.2 Sales Order Level

In addition to assigning rule-based ATP check business transactions to sales order types, you can also assign business transactions to sales order types by following the menu path SAP Customizing Implementation Guide • Sales and Distribution • Basic Functions • Availability Check and Transfer of Requirements • Availability Check • Rule-based Availability Check • Assign Business Transaction to Sales Order Type.

This configuration menu path leads to the same transaction described in Chapter 6 for configuring order types (Transaction VOV8). The rules-based ATP check business transaction can be maintained at the bottom of the detail screen when configuring sales order types.

7.6.3 Item Level Rules

You also need to allow the rule-based ATP check to make changes to the sales orders by setting the **RBA Control** indicator when configuring item categories, as described in Chapter 6, using Transaction VOV7.

The following options are available:

<Blank>: Subitems Allowed, Plant Substitution in Item Not Allowed

The default setting for item categories, the rule-based ATP check is not allowed to change the plant on the sales order line itself. Instead, the rule-based ATP check process will create a new subitem for that line with the new plant, keeping the original line for future reference.

■ C: Subitems and Plant Substitution in Item Not Allowed

The rule-based ATP check is neither allowed to change the plant on the sales order line nor to create new subitems. The rule-based ATP check is only allowed to change the confirmed quantity, the ATP check outcome.

■ D: Subitems Not Allowed, Plant Substitution in Item Allowed

The rule-based ATP check can change the plant on the sales order line but is not allowed to create new subitems.

■ E: Subitems and Plant Substitution in Item Allowed

The rule-based ATP check can change the plant on the sales order line and also allowed to create new subitems.

■ N: Rules-Based ATP Check Not Allowed

The rule-based ATP check is not allowed to make any changes to the ATP check (product allocation) outcome.

7.7 Summary

An ATP check is a mandatory component of SAP S/4HANA, and you can set it up as to be simple or as complex as needed, using different features to fulfill automation requirements. In this chapter, we covered several elements of SAP S/4HANA for advanced ATP, including product availability checks, ATP checks, transfer of requirements, and segmentation strategies. We also covered product allocation and rule-based ATP.

In the next chapter, we'll discuss drop shipments and special orders.

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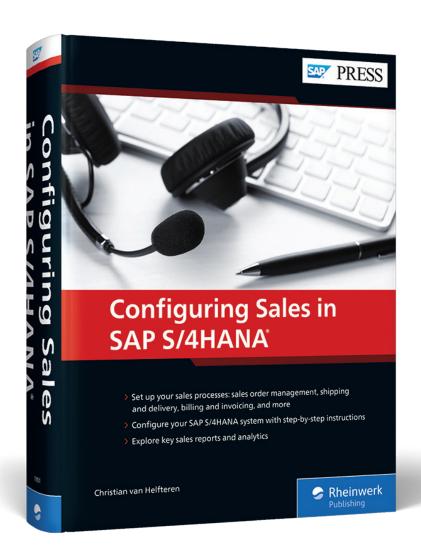
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Christian van Helfteren has been working as an order to cash (sales and distribution) ERP systems consultant since 1992. He began working with SAP products in 1997 and with SAP S/4HANA in 2016. Christian has participated in 17 full lifecycle SAP implementation projects and a total of 45 different consulting assignments in industries such as automotive, high tech/consumer electronics, aerospace, life

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