

From: [REDACTED]

To: customerassistre@daimlerchrysler.com

Date: Fri Jun 17 12:29:53 EDT 2005

Subject: Re: DaimlerChrysler Customer Assistance (KMM2845526V20481L0KM)

i have forwarded my complaint to my US senators and congressman, the national safety site and the ralph nader group. my next step will be local tv consumer hotline.

From: customerassistre@daimlerchrysler.com
To: [REDACTED]
Date: Fri Jun 17 11:01:21 EDT 2005
Subject: Re: DaimlerChrysler Customer Assistance
Dear Tim:

Your email has been received and the concerns you have raised are appreciated.

After thoroughly reviewing your request and the files on this matter, we respectfully concur with the decision rendered by our Senior Staff during your phone conversation on 6/14/05.

Thank you for taking the time to communicate with DaimlerChrysler Motors Corporation. It is regrettable that a more favorable reply can not be provided.

NOTE: Please do not use the 'Reply' function of your email system. If you have a need to respond to this message, please visit us at our reply form (link provided below). Our system is NOT able to accept any emails at this address.

For any future communications related to this email, please refer to the following information:
REFERENCE NUMBER: 13685123
REPLY LINK:
http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM2845526COKM&

Sincerely,

Matthew
Senior Staff Representative
DaimlerChrysler Customer Assistance Center

Original Message Follows:

Form Selected:

Category: Recall Information
Brief Description:

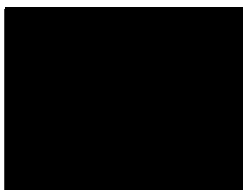
dodge ram 2001

Comments:

2001 dodge ram hood blew open at 65mph on high freeway bridge. windshield crushed there is a recall on 1994 - 1999. dealer refuses to do anything. i want the damage paid for. i have contacted ralph nader group and other consumer safety groups. please respond

Sender Information:

Title:
First Name:
Middle Initial:
Last Name:



From: [REDACTED]
To: customerassistre@daimlerchrysler.com
Date: Fri Jun 17 08:07:31 EDT 2005
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: Recall Information
Brief Description:

dodge ram 2001

Comments:

2001 dodge ram hood blew open at 65mph on high freeway bridge. windshield crushed there is a recall on 1994 - 1999. dealer refuses to do anything. i want the damage paid for. i have contacted ralph nader group and other consumer safety groups. please respond

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]