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February 10, 2009

SENT BY FAX 202-366-7882 AND U.S. MAIL

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
NVS-200, Room W45-306
Washington, D.C. 20590

Re: Part 573.7 Quarterly Recall Completion Rate Report for 08-E-020

Dear Mr. Smith

Pursuant to the requirements of 49 C.F.R. Part 573.7 this letter provides you with information regarding the completion of a voluntary noncompliance recall on certain replacement automotive glass. The information required by section 573.7(b) is as follows:

- 1. NHTSA Recall Identification Number 08-E-020
- 2. Owner notification letter mailing began on or about April 18, 2008. A second mailings where sent July 15, 2008. These where sent to all those who did not respond to the first mailing.
- 3. There are 931 units of subject glass covered by this campaign.
- 4. 611 units were collected and destroyed prior to sale or installation in a customer vehicle.
- 5. To date, 37 units have been replaced in vehicles, for a total of 648 units (69.6%) of subject glass have been collected and destroyed or replaced with compliant glass where the units were installed in vehicles. No additional replacements have been completed since October 17, 2008.
- 6. Twenty-one customer letters have come back marked "return to sender."

Should you have any questions, please do not hesitate to contact me at 586-464-6400,ext 24.

Sincerely,

Perry E. Giese

President

Polymer Process Development, L.L.C.