

Navistar, Inc. 2701 Navistar Drive Lisle, IL 60532 USA

navistar.com



SAFETY RECALL 2nd NOTICE-12525

OCTOBER 2014

Dear IC Bus Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

This is a safety recall follow-up notification to the initial notice mailed in December 2012. Company records indicate the vehicle identified on the enclosed Authorization for Recall Service card has not been repaired. If it has been repaired, please fill out and return mail the card so you will not be contacted again about this recall.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 3300, 3200IM, CE C, FBC, FC C, FE C, HC C, RC C, and RE C model commercial buses built 16 March, 2005 thru 24 February, 2009 with certain 2005 thru 2008 model year I-6 engines.

REASON FOR THIS RECALL

The engine high pressure oil line may develop a leak or possibly rupture. A leak or rupture of the high pressure oil line could possibly result in an unexpected engine stall or in rare cases may result in an engine compartment fire.

RISK TO MOTOR VEHICLE SAFETY

Engine shut down without warning, or the possibility of fire in the engine compartment of a bus could have evacuation concerns, which could result in property damage or personal injury.

DEFECT REMEDY

The repair will involve replacement of the high pressure oil line. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and depending upon the bus model, may take approximately 2 to 3 hours to complete.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL[®] dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at http://www.internationaltrucks.com.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL[®] dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.