



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 4, 2014

Mr. Rick Van Laar
Compliance Manager
Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532

NVS-215KS
14V-042

Subject: Hybrid Transmission Software

Dear Mr. Van Laar:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

IC BUS/3200/2010-2011
IC BUS/CE/2012, 2014
IC BUS/HC/2011-2013
INTERNATIONAL/4300/2008-2013
INTERNATIONAL/WORKSTAR/2013

Mfr's Report Date: February 7, 2014

NHTSA Campaign Number: 14V-042

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 114

Problem Description:

Navistar Inc. (Navistar) is recalling certain model year 2010-2011 IC bus 3200, model year 2012 and 2014 IC bus CE and model year 2011-2013 IC bus HC transit buses and model year 2008-2013 International 4300 and model year 2013 International Workstar commercial trucks equipped with Eaton hybrid automated transmissions. The software controlling the affected transmissions may improperly raise the vehicle's engine speed during downshifts without the driver's input.

Consequence:

The increase in engine speed may result in unintended acceleration, increasing the risk of a crash.

Remedy:

Navistar will notify owners and Eaton authorized service facilities will update the Hybrid Control Module Software version, free of charge. Manufacturer did not send a notification schedule. Owners may contact Navistar at 1-331-332-1590.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect, on the manufacturer's letterhead, within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

We understand that Eaton will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Navistar is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Navistar to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement