

# **HP OpenView GlancePlus Pak Release Notes**

**C.03.86.00**

**for HP-UX 11i Version 1 and Version 2**



**Manufacturing Part Number: B3701-90039**

**December 2004**

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## Support

Please visit the HP OpenView web site at:

<http://www.managementsoftware.hp.com/>

This web site provides contact information and details about the products, services, and support that HP OpenView offers.


You can also go directly to the support web site at:


<http://support.openview.hp.com/>


HP OpenView online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valuable support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track progress on support cases
- Manage a support contract
- Look up HP support contacts
- Review information about available services
- Enter discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and log in. Throughout the site, access levels are indicated by the following icons:

 HP Passport

 Active contract

 Premium contract

To find more information about access levels, go to the following URL:

[http://support.openview.hp.com/access\\_level.jsp](http://support.openview.hp.com/access_level.jsp)

To register for an HP Passport ID, go to the following URL:

<https://passport.hp.com/hpp2/newuser.do>



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# HP OpenView GlancePlus Pak Release Notes

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## Announcements

- Refer to each product's Release Notes for system patch requirements. The Release Notes documents are in /opt/perf/ReleaseNotes/. Their filenames are:
  - GlancePlus Release Notes : Glance
  - HP OpenView Performance Agent Release Notes : Mwa
- Refer to each product's documentation for information about the functionality of each product
- This release of GlancePlus Pak is supported on:
  - HP-UX 11i Version 1 December 2004 release for the PA-RISC architecture.
  - HP-UX 11i Version 2 December 2004 release for both the Itanium(TM) and PA-RISC architectures.

## What's New in This Version?

This release provides enhancements and a set of defect fixes for the C.03.86 version of OV GlancePlus Pak, plus changes required to support 11i Version 1 and Version 2 December 2004 release of the HP-UX operating system for both the Itanium and PA-RISC architectures.

For installation on Itanium systems, binary components of GlancePlus Pak are delivered as native (32-bit) Itanium-based executables. For installation on PA-RISC systems, binary components of GlancePlus are delivered as 32-bit PA-RISC executables. For both hardware platforms, these executables function correctly and efficiently on 64-bit kernels.

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## Known Problems and Workarounds

The following requests remain open in this release.

To see the status of open requests, see “Online Documentation and Support” in the “Software Version Information and File Placement Plan” section of these Release Notes.

<b>Request ID</b>	<b>Description</b>
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None.	
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## Compatibility Information and Installation Requirements

- **Installation Requirements**

Before installing GlancePlus Pak, be sure that your system meets these minimum requirements.

### **System Requirements**

- HP 9000 and Integrity Servers and HP Workstations supported on the HP-UX 11i Version 1 and Version 2 December 2004 release
- 32 MB RAM, 64MB virtual memory

### **Display Requirements**

The following is required for running the GlancePlus Motif interface (gpm):

- HP X-terminal or X-workstation display or emulator. Not all mouse functions are supported by every X server emulator.

The following is required for running the GlancePlus character mode interface (glance):

- Any terminal supported by the curses library

### **Disk Requirements**

- 50 MB in the /opt/perf/ directory for first-time installations of GlancePlus and OV Performance Agent
- 50 MB in the /var/opt/perf/ directory for OV Performance Server Agent
- Total of 100 MB

### **Software Requirements**

- HP-UX 11.11 and beyond with X-Windows libraries X11R6 and Motif libraries 2.1

- **Installation**

Installation requirements as well as instructions for installation are documented in the *GlancePlus Pak Installation Guide*, located on the Web at:

[http://ovweb.external.hp.com/lpe/doc\\_serv/](http://ovweb.external.hp.com/lpe/doc_serv/)

Select glanceplus pak, the release version, the document you want to view, and click Open.

## Compatibility Information and Installation Requirements

- **Related Documentation**

- Refer to the following documents for additional information about how to use GlancePlus Pak:

Access the following man pages by typing `man <man_page>`, such as `man midaemon`:

- GlancePlus: `gpm`, `glance`
  - OV Performance Agent: `agsysdb`, `dsilog`, `extract`, `mwa`, `scopeux`, `sdlcomp`, `sdlgendata`, `sdlutil`, `utility`
  - HP-UX Measurement Interface: `arm`, `midaemon`, `perfstat`, `ttd`, `ttd.conf`
- For information on accessing the documentation on the web, see “Online Documentation and Support” in the “Software Version Information and File Placement Plan” section in these Release Notes.



## **Patches and Fixes in This Version**

The following major requests were fixed in this release.

<b>Request ID</b>	<b>Description</b>
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None	
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## **Software Availability in Native Languages**

GlancePlus and OV Performance Agent are localized into Japanese (ja\_JP.SJIS). Refer to each product's Release Notes in `/opt/perf/ReleaseNotes/` for more information.

## Software Version Information and File Placement Plan

### Version Information

For a summary of version strings for installed performance tools, enter the command:

```
/opt/perf/bin/perfstat -v
```

### File Placement Plan

The following is a list of directory locations for product files.

For a list of all files in the product, enter the command:

```
/usr/sbin/swlist -l file <bundle_name>
```

<bundle\_name> = GlancePlus Pak bundle name on your system

### Release Notes:

```
/opt/perf/ReleaseNotes/Glancepak
```

### Executables including UI programs, daemons, and scripts:

```
/opt/perf/bin/
```

### Man pages:

```
/opt/perf/man/man1/
```

### Default configuration and template files:

```
/opt/perf/newconfig/
```

## Online Documentation and Support

Go to the HP OpenView eCare web site to access interactive technical support tool:

<http://support.openview.hp.com/>

Be sure that you are signed in to the HP Passport and that your support contract system handle is associated with your HP Passport profile. If you have not registered as an HP Passport user, follow the instructions "To register to be an HP Passport user."

- To register to be an HP Passport user:
  1. Click the Register link at the top of the page.
  2. Enter the required information and click Continue.  
To automatically login each time, select Remember my user ID and password in the login page.
  3. Set up your support contract system handle by selecting one of the bulleted items under the Self-solve label
    - Add or edit system handle/SAID to profile link
    - Check my support contract information

If you don't know what your system handle or SAID profile is, select

  - Investigate my support contracts, system handles, SAIDs

- To view the status of customer requests, after logging in:  
You can search for any document (known problems, enhancement requests, patches, manuals, for example) in one of the following ways under the Self-solve label:
  - Simply enter a keyword or document ID, and click the double right arrow. eCare will search its extensive knowledge base for documents that contain the specified keyword.

OR

- Select Advanced Self-Solve Search  
(<http://support.openview.hp.com/selfsolve/do/advanced-search>)  
Use this feature if you want to search for specific document types, for certain product information, and so on.

OR

- Select Use previous version of Technical Knowledge Base to search for documents using the familiar technical knowledge base interface.

**Software Version Information and File Placement Plan**

- To view these or archived Release Notes and other documentation, go to the HP OpenView product manuals search web page:

[http://ovweb.external.hp.com/lpe/doc\\_serv/](http://ovweb.external.hp.com/lpe/doc_serv/)

1. Select `glanceplus pak` in the product list box and the version. You will see the operating system associated with the release version in the OS list box.
2. Select the document you want to view and click **Open** to view the document online, or click **Download** to place the file on your computer.