

# External Quality Assessment and the Patient's Journey.

## Case study 1

Tony O'Grady and representatives from UK NEQAS Schemes.

This interactive presentation will aim to show how external quality assessment (EQA) impacts on the patient's journey at all its stages from presentation to diagnosis and beyond into the treatment decision making process.

We will 'meet' William, a previously healthy 55-year old man, who has recently been suffering with a persistent cough that has not responded to any of the usual treatments advised by his local pharmacist.

We will follow William as he visits his GP and enters the healthcare path way that will lead:

- to the diagnosis of the underlying cause of that persistent cough;
- to the identification of specific molecular changes that underlie his disease;
- to the prescription of appropriate treatment

At every stage we will hear how EQA supports healthcare professionals to ensure that the tests they undertake to help William in his journey as a patient are of the highest quality possible.