

2019
2020

ANNUAL REPORT

FOR THE SUDBURY ACTION CENTRE FOR YOUTH



SUDBURY ACTION CENTRE FOR YOUTH

Our mission is to always be meeting people where they are at, advocating, educating, navigating, and connecting to supports in a safer environment.



Respect

Include

Support

Empow-

TABLE OF CONTENTS . . .

Report from the Chair of the Board	3
Report from the Executive Director	4
The 2019-2020 Board and Staff	5
Report from the Youth Program	7
Report from the Housing Program	8
Report from Harm Reduction / Community Support	9
Report from the Youth Outreach Program	10
Report from the TG InnerSelves Program	11
Report from the Treasurer 2019-2020 Finances	12
Donors and Support	13

REPORT FROM THE BOARD CHAIR

Letter from Chair:

In 2019-2020 The Sudbury Action Centre for Youth (The Action Centre) started on an exciting journey to better serve the needs of our community by developing a five-year strategic plan that involved input from community partners, clients and staff. As we close out year one of our plan, we look to acknowledge the progress we have made and plan for the milestones we intend to hit during year two.

In the past year, much of our focus has been on rebuilding some of the broken foundation blocks that support a strong non-profit. The board of directors has focused on establishing transparent financial reporting systems, balanced budgets, stronger governance, and adherence to legislative requirements for an organization of our size. To sustainably run our business, the board and administration have looked closely at how programs are funded and what we can do to a) bring in more financial support by fundraising and grant-seeking and b) reduce spending on overhead costs and efficiently manage our programs.

In the upcoming year we hope to:

- Improve our risk assessment rating to a level green.

- Develop quality assurance metrics that use client and community feedback to assess program performance on a regular basis.

- Develop and implement a clear media strategy to promote and build existing programs.

- Develop opportunities to leverage learners and volunteers within our organization.

- Track and measure the growth and development of staff, volunteers and directors, by offering training above and beyond standard legislative requirements.

- Collaborate with community partners to address gaps in our community.

Through the work we have planned for the upcoming year, our vision remains.

A community supporting people facing barriers, without judgment.

I am reminded that the services we offer at the Action Centre can make the difference between life and death for the people in our community who, for varied reasons, face barriers to accessing needed support. Our mission is to care for our clients by advocating, educating, navigating and connecting them to supports in a safe(r) environment. I would like to close this letter by thanking all those who have supported our mission.

From the bottom of my heart, thank you to our sponsors, donors, staff, ED and the members of

REPORT FROM THE EXECUTIVE DIRECTOR

Dearest SACY, Friends, and Community Partners

The AGM is a time when we are able to take a moment to step-back and assess our success over the past year, as well as identify areas for improvement.

This year was one of stabilization, when our organization was working to rebuild our position within the community, strengthen our team, and build a solid foundation from which we can grow and expand.

In some ways, the upcoming year is a new beginning for us as an organization. During these financially difficult times, the executive team has adopted a new model of financial organization and stability that brings SACY into the future of homeless and youth service provision and moves away from any overdependence on any one individual funder. The by-product of this change will allow for SACY to have a much stronger foundation upon which further services can be built.

Our organization has always been successful on three particular fronts; non-judgmental frontline service provision, staff teamwork and support, and the inclusion of the people whom we serve in everything that we do. This year has not been any different. Every single one of the staff here at SACY have been performing duties above and beyond the requirements of their job descriptions over the past year, and their commitment and dedication to SACY, the people we serve, and the causes we work to support.

SACY owes its success to the staff, board members, and volunteers who have provided their time and expertise to our organization as a whole. We also cannot forget the support that our community partners and funders have provided over the past year to ensure that we could stretch every minute and every dollar to its absolute limit to make sure the most vulnerable in our community could receive the support that they need.

As you read this annual report, we will hope it will remind you of our success and energize you for the future as you envision the mission of SACY in 2020. For those of you who have tirelessly committed time and energy to the success of this organization: Thank You! For the many of you who are new, I welcome you to SACY, and I look forward to working with you all in 2020.

All the best;

Julie Gorman, Executive Director
Sudbury Action Centre for Youth

2019–2020 BOARD OF DIRECTORS

Board Chair

Kaitlyn Morin, Radiation Therapist

Secretary

Mary Donato, Choir Member and
Community Volunteer

Treasurer

Andrew Boyd, Businessman /
Samuel J. Barnes, Businessman

Director

Dorothy Thompson, Retired Nurse and
Community Volunteer

Director

Gurpreet Broca, Financial Advisor, TD

Director

Karley Albrecht, HSN

2019–2020 BOARD OF DIRECTORS

Director

Darlyn Hansen, TG Innerelves Rep.

Director

Stephanie Prescott, Legal Assistant

Director

Samantha Balog, LLP

Director

Camille Lavoie, Harm Reduction Nurse

NEW MEMBERS—Board of Directors

Treasurer

Lauren Morrison, CPA, CA, Staff Accountant at FCR

Director

Rita O'Link, Advocate and Co-founder of TGInnerselves



Youth Programming

Funded by: The City of Greater Sudbury
The United Way
Ministry of Tourism, Culture,
and Sport

The Youth Drop-In program at the Sudbury Action Centre for Youth supports youth ages 16-25 who are at-risk and in need of support.

The youth who utilize this service are living with poor mental health (87%), family breakdowns including violence, substance use, and CAS involvement all at the family level (63%), personal substance use (39%), and lack of education and/or legitimate employment (91%).

Youth danced more than 30 times this year, they painted and created more than 40 different crafts, they learned how to make more than 10 different low-cost meals, and members of our Youth Advisory Committee were invited to participate in a community-wide planning table to determine the best way to provide services to youth in Sudbury.

Youth Program Coordinator	Holly Canniff Hope Radicioni
Youth Program Team Lead	Hope Radicioni Liberty Michie
Youth Program Facilitator	Liberty Michie Rebecca Mallory Cheyenne Segó Monique St. Pierre Ashley O'Hearn Aglaia Florentis
Youth Program Placement Student	Rebecca Mallory Aglaia Florentis



Jason had been a regular face at SACY since 2016. He has been living on the streets and in shelters, in and out of trouble with the law, begging for change on street corners, and using substances heavily.

In 2017, Jason was asked to leave for the day after getting angry at the rules and threatening staff. Though everyone has seen Jason outside, he had since refused to return, telling people he was permanently banned from the location.

In early 2020, Jason walked through our door asking for basic necessities and asking if he can come inside. Without missing a beat the staff invited him in and provided him with free supplies. Since that first day, Jason can be found at SACY at least once a week grabbing some necessities. Last week he apologized for his behavior in 2017. This person had been carrying the guilt for three years. This is still a good person who wants to do good. Staff now foster this desire through charitable activities like making thank-you cards.



Housing Program

Funded by: The City of Greater Sudbury

Housing Case Manager/Intensive Case Manager Terry Burden
Housing Client Navigator/Housing Case Manager Hope Radicioni
Summer StudentKatie Williams
Mitchell St Cyr

As part of the Homelessness Network of Sudbury, Case Managers (CM) and Intensive Case Managers (ICM) work with chronically or episodically homeless individuals facing multiple barriers using the Housing First Model. By using trauma, recovery, and harm-reduction lenses the participant and their CM work long-term as a team to resolve homelessness and prevent future homelessness. Each participant has a unique case plan tailored to them.

We assist in finding and maintaining a unit, (re)connecting individuals to services in the medical, psychological, social, and community sectors. We facilitate goals that improve life-skills, communication, conflict resolution, healthy natural supports, income stabilization, education, and employment.



“Terry took me to the audiologist and got me my first pair of hearing aids. For the first time in my life, I heard the sound of crickets chirping.”

- Jay, 28, Housing client for 2 years

“For the last 10 years I have been living like a ghost. I had no ID, no money, no home. After 5 years with my ICM, I finally have ID and feel like a part of the community again.”

- Mitch, 36, Housing client for 5 years



Harm Reduction Programs

Funded by: City of Greater Sudbury
MOHLTC Aid; Bureau
Public Health Sudbury and Districts

The Harm Reduction program provides services to make substance use and sexual activity safer for all community members.

Our Harm Reduction Outreach Program provides various safer sex and safer drug use supplies to help reduce the risk of various transmissible infections. This team performs street outreach in 3-hour shifts, and focuses their work on supporting, educating, and advocating for the client themselves. Delivery services of larger quantity of supplies are also available, 5 days a week. They offer a drop-in for all ages, with free coffee, snacks, and support.

Our Community Support program, provides on demand needle collection to the general public of Sudbury. They receive reports of needles in the community from a variety of sources including 311, phone, text, and Facebook, and pick up the needles at the next available opportunity. This team also provides supplies and training for safe disposal.

Harm Reduction Outreach Worker Joel Boivin

Carla O'Campo

Skylar Louttit

Chasse Gibeault

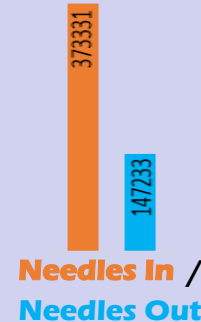
Harm Reduction Community Support Worker Mitchell St. Cyr

Carla O'Campo

Andrew Clark

Fred Dunham

Gerry Pauze



There have been a variety of changes within the Harm Reduction Program this year:



The Opioid Crisis represents the significant increase in opioid related deaths this year, and there is an ongoing need for a safe consumption site.



The Drug Checking Program began this year and allows participants to check samples for various fentanyl analogues through simple test strips



Deliveries increased from Thursdays only to Monday-Friday



New Live Reporting Method and Data Collection App



Youth Outreach Programs

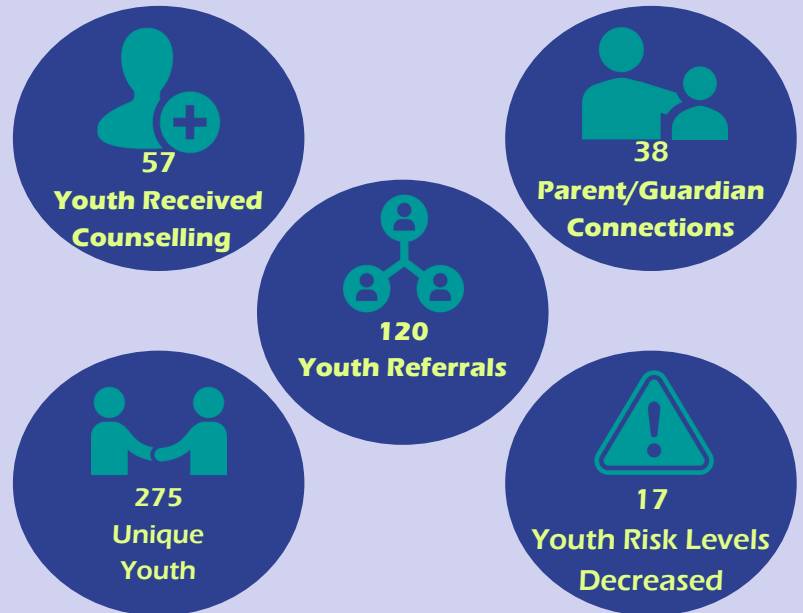
Funded by: MCCSS

Provincial Youth Outreach Worker Derek Shepherd
Enhanced Youth Outreach Worker Emilie Hirschfeld

The PYOW program provides support to youth ages 12 to 25 in navigating the various systems of services here in Sudbury.

For example, they connect youth to education, housing support, mental and physical health services, financial supports, and employment opportunities.

The EYOW in particular provides one on one mental health counselling to these youth and young adults and anyone they deem family, either in her office, their school, or where ever is most convenient, such as public libraries, coffee shops, and parks.



Due to the Covid- 19 pandemic the EYOW transitioned all existing and new clients to virtual sessions. The majority of clients agreed to try video or phone sessions, and the EYOW has seen a decrease in no shows or last-minute cancellations of appointments.

The EYOW will continue to offer phone and video sessions to clients who face barriers to attending appointments in person.

The PYOW in Sudbury is one of the most active Youth Outreach Workers on Social Media, including two spaces who have dedicated social media YOWs.



TG Innerseives Programs

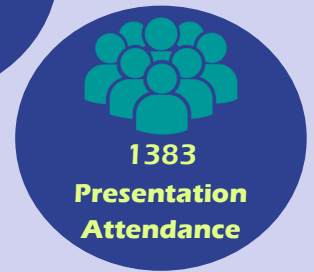
Funded by: Trillium

Education Manager Vincent Bolt
Direct Client Services WorkerSkylar Louttit
Bobby-Jay Aubin

TG Innerseives is a program that provides support to community members who are Trans or non-binary.

We support individuals through the challenges and barriers individuals face regarding their Identity. We help individuals navigate through potential obstacles they are facing by developing goals and giving resources to fit their needs.

TG does education presentations to service providers or other organizations that are looking to learn more about the Trans community. Working collaboratively with those who access our services in building connection and a sense of community.



“This year, we were able to visit seven new schools and meet with youth in the communities of Englehart, Timmins, and Sault Ste. Marie. This was a great opportunity to let youth in smaller Northern communities know that they are not alone, and that there are services available to them.”

- Vincent Bolt, Education Manager



2019-2020 Financial Report

SUDBURY ACTION CENTRE FOR YOUTH

STATEMENT OF FINANCIAL POSITION

AS AT MARCH 31, 2020

ASSETS

	<u>Core</u>	<u>Programs</u>	<u>2020</u>	<u>2019</u>
CURRENT				
Cash and Term Deposits	\$ 35,089	\$ 45,260	\$ 80,349	\$ 22,420
Accounts Receivable (Note 3)	-	56,049	56,049	74,211
Prepaid Expenses	-	-	-	9,926
Interfund Receivable (Payable)	<u>(56,240)</u>	<u>56,240</u>	<u>-</u>	<u>-</u>
	(21,151)	157,549	136,398	106,557
EQUIPMENT (Note 4)	230,324	11,772	242,096	263,702
RESTRICTED CASH	<u>1,588</u>	<u>-</u>	<u>1,588</u>	<u>865</u>
	<u>\$ 210,761</u>	<u>\$ 169,321</u>	<u>\$ 380,082</u>	<u>\$ 371,124</u>

LIABILITIES

CURRENT				
Line of Credit (Note 9)	\$ 51,478	\$ -	\$ 51,478	\$ 49,482
Accounts Payable (Note 5)	<u>6,305</u>	<u>94,394</u>	<u>100,699</u>	<u>53,066</u>
	57,783	94,394	152,177	102,548
DEFERRED REVENUE (Note 6)	27,347	89,249	116,596	84,412
DEFERRED CAPITAL CONTRIBUTIONS	<u>-</u>	<u>12,750</u>	<u>12,750</u>	<u>-</u>
	<u>85,130</u>	<u>196,393</u>	<u>281,523</u>	<u>186,960</u>

FUND BALANCES

INTERNALLY RESTRICTED	109,349	-	109,349	109,349
UNRESTRICTED	<u>16,282</u>	<u>(27,072)</u>	<u>(10,790)</u>	<u>74,815</u>
	<u>125,631</u>	<u>(27,072)</u>	<u>98,559</u>	<u>184,164</u>
TOTAL LIABILITIES AND FUND BALANCES	<u>\$ 210,761</u>	<u>\$ 169,321</u>	<u>\$ 380,082</u>	<u>\$ 371,124</u>

Commitment and Contingencies (Note 10)

Approved on Behalf of the Board:

_____ Director

_____ Director

See Accompanying Notes to the Financial Statements

2019-2020 Financial Report

SUDBURY ACTION CENTRE FOR YOUTH STATEMENT OF OPERATIONS YEAR ENDED MARCH 31, 2020

	Core	Other Programs	Youth Program	MCCSS	2020	2019
REVENUE						
Donations	\$ 3,075	\$ 13,577	\$ -	\$ -	\$ 16,652	\$ 38,688
Other Programs	1,350	399,175	57,470	134,582	592,577	626,503
United Way Centraide	-	-	16,375	-	16,375	27,500
Wage Subsidy Programs (Note 7)	19,777	-	-	-	19,777	12,187
Other Community Grants (Note 8)	25,968	1,470	-	-	27,438	23,663
Bingo (Net of Expenses)	-	-	18,300	-	18,300	16,784
Fundraising (Net of Expenses)	3,969	60	-	-	4,029	6,070
Miscellaneous	10,044	1,225	-	-	11,269	12,501
	<u>64,183</u>	<u>415,507</u>	<u>92,145</u>	<u>134,582</u>	<u>706,417</u>	<u>763,896</u>
EXPENDITURE						
Wages and Employee Benefits	39,954	309,902	104,513	99,105	553,474	637,368
Rent	4,326	54,672	9,127	12,100	80,225	106,404
Office Administration	9,377	12,698	5,172	6,310	33,557	42,272
Travel and Vehicle	-	9,477	1,418	7,180	18,075	20,582
Subsidized Wages	19,777	-	-	-	19,777	12,187
Professional Fees	-	9,006	1,400	2,600	13,006	16,565
Telephone and Utilities	200	10,779	647	4,359	15,985	11,989
Participant Refreshments	-	1,760	519	-	2,279	5,525
Education and Training	-	520	324	780	1,624	6,248
Audit and Purchased Service	-	2,545	4,000	211	6,756	6,717
Public Relation	-	1,271	-	331	1,602	3,438
Repairs and Maintenance	-	803	218	849	1,870	6,070
Direct Service	-	570	-	634	1,204	262
Amortization Expense	36,516	2,060	-	123	38,699	37,670
Resources & Celebrations	-	3,889	-	-	3,889	3,129
	<u>110,150</u>	<u>419,952</u>	<u>127,338</u>	<u>134,582</u>	<u>792,022</u>	<u>916,426</u>
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENDITURE	\$ (45,967)	\$ (4,445)	\$ (35,193)	\$ -	\$ (85,605)	\$ (152,530)

See Accompanying Notes to the Financial Statements

Donors and Support



**United Way
Centraide**

**North East Ontario
Nord-est de l'Ontario**



**Ministry of Children,
Community and Social Services**

**Ontario
Trillium
Foundation**



**Fondation
Trillium
de l'Ontario**



Housing and hope
for homeless youth